



Run Sheet

Stephen Fitton 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	3
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4064142	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	Maz -	WHSmith Retail Holdings Limited Terminal Two Manchester Airport MANCHESTER M90 4AF
Activity	REPAIR	Contact Phone	01614365436	
Priority	ND FIX			
Ref 1	11554188			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>** TOOLS AND PARTS ARE ALREADY ON SITE **</p> <p>Intervention #: 2 SLA: 03/01/2025 17:00-----ASSET INFORMATION---ProductName: CS431dw SFP HVDeviceTagCustomer: SerialNumber: 150024213B3RBProductIdentifier: 40N9420Model: 1500-8c6----ACCOUNT INFORMATION---MPS ACCOUNTNext Business Day Fix. Monday Friday 09:00 17:00Maintenance kits SLA = 3 Business days</p>	<p>-----ACTIVITY DESCRIPTION---FUSR/EC202.15B- CST removed paper stuck on fuser area path rear of the printer but issue happens again on all next jobs (checked paper condition/loading cleaned rollers checked paper settings)SM page 161POCPOC details: Harminder SinghManager's Mobile 07977 232697Public phone: 0161 436 5436InMotionManchesterT2@whsmith.co.uknote 1: IMPORTANT please see note inside WO with needed information for site access and also "Applicant Declaration" form attachednote 2: for tools permit: All tool permits are issued by the Permit To Work Office.You will need to contact them directly on 0161 489 6046 (see note attached)---INSTRUCTIONS-----Technical Notes -----DCN. 2nd (NA); S. Fitton 4062521 13/01: Call aborted maz has part on site as he is allowed to take through so no parts for Friday visit just myself and passport no tools required. Please rebook job for Friday 17th Jan.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Stephen Fitton 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	3
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4067238	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	16/01/2025 08:54 - 17/01/2025 17:00	Contact Name	GB0767 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M UNIT 8B,
Activity	TECH EXCHANGE	Contact Phone	01513311270	NEW MERSEY RETAIL PARK LIVERPOOL L24 8QB
Priority	ND 1900			
Ref 1	C002550889			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
"CLICK HERE*	Call Problem: Device: Till #03 Replace: Cash Drawer with keys Miro/part name: 38040456.*** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** *** ENGINEER TO RING THE NORTHAMPTON CSC BEFORE LEAVING SITE ON 0203 356 7647 ***

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18703872501	FSC38040456	CSD:APG W/INSERT EU/GBP BLACK				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	3
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4062679	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	13/01/2025 09:00 - 17/01/2025 22:00	Contact Name	GB0767 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M UNIT 8B, NEW MERSEY RETAIL PARK, SPEKE ROAD LIVERPOOL L24 8QB
Activity	TECH EXCHANGE	Contact Phone	01513311270	
Priority	ND 1900			
Ref 1	C002549636			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
"CLICK HERE*	<p>Dear partner</p> <p>Please perform replacement of the mentioned spare part/device due to hardware failure.</p> <p>Issues spotted: POS Server - FAN 3 detected failed</p> <p>Troubleshooting performed:</p> <p>Update from UNIX :</p> <p>Unix observation - As we have observed that Fan/Cooling device looks failed please check with onsite and try to replace PFA.</p> <p>Other remarks: Please replace the part and make sure other hardware are running fine</p> <p>Additional instruction: Please attend on the earliest on the morning and call SD to provide update 03/01/2025 19:30:40 - Mohamad Norsyarizal Bin Amran (Additional comments) Comment copied from Parent Incident: Comment copied from child ticket INC16723207 : Hi team</p> <p>Please provide ETA</p> <p>Thanks...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067563	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	16/01/2025 09:30 - 17/01/2025 15:30	Contact Name	Stephen Myers	RBSG	FALCON HOUSE OUSE STREET
Activity	TECH EXCHANGE	Contact Phone	+44 (161) 3515038	RBSG	Salford
Priority	ND 1530			M50 1YX	
Ref 1	C5301439				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 20/01/2025 12:55 SLA: ND 20/01/2025 12:55 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBAKEOCTI607/2 x 2	<p>Problem: [TC] Cash Centre Keyboard -AKC090//826/02 USB Root Cause: Faulty Action: Engineer to fit new keyboard - *48hrs notice required engineer name and vehicle reg needed** Please deliver to gatehouse FAO user to swap. Old part must be collected. **Rico must provide FJ RBS IMT with Engineer full namemake/model of vehicle and re Test: Working URL: Call history:: ##### Call 5301439 Problem Web Service qws_uk Thu 16 Jan 2025 11:12:04 A+C+P</p> <pre>agent.loginname=qws_uk equipment.assettag=RBSGB0000000000MT1R3 contract.pkey=23224 call.poms=1 call.zip=M50 1YX call.address=Falcon House Ouse Street call.city=Salford call.orgname=RBSG call.customerid=INC8653280 call.problem=Broken/Damaged Keyboard - Replacement Required - Cash Centre[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/16/2025 12:11:18 PM call.dpavailable=1</pre> <p>##### Call 5301439 Problem Web Service qws_uk Thu 16 Jan 2025 11:12:04 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705487701	_RBAKEOCTI607/KBD:AKC826-02 USB					
18705487101	_RBAKEOCTI607/KBD:AKC826-02 USB					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4060216	Customer	Computacenter - Proj Evergreen			Job Address
SLA Window	08/01/2025 16:08 - 17/01/2025 17:00	Contact Name		HUNUMANTHA RAO THULLIBELLI	HUNUMANTHA RAO THULLIBELLI
Activity	COLLECTION	Contact Phone		7540988590	2ND FLOOR, LANDMARK ST PETER'S SQUARE,.....1 OXFORD STREET,..... MANCHESTER, M1 4PB
Priority	ND 1700				
Ref 1	45064791_CLF359_1701				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
UNMANNED SITE COLLECTION pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07834650322(Edgars)	Collect serial number 20KES2SN00PC17N4K7

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674513901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067594	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	16/01/2025 13:21 - 17/01/2025 17:00	Contact Name	ELIZABETH COLEMAN		44 FLETCHER STREET 44 FLETCHER STREET MANCHESTER M40 2AN
Activity	COLLECTION	Contact Phone	077273 59295		
Priority	ND 1700				
Ref 1	42073				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705617001	DHL RBSG Medium	Medium Tote				
18705617002	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				



Run Sheet

Claire Booth 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067400	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	16/01/2025 10:55 - 17/01/2025 17:00	Contact Name	NICHOLAS.STREET@HSBC.COM	COMPUTACENTER HSBC 37 CHAPPELL ROAD DROYLSDEN MANCHESTER
Activity	DELIVERY	Contact Phone	07789934852	CHAPPELL ROAD DROYLSDEN MANCHESTER M43 7WA
Priority	ND 1700			
Ref 1	RITM31302197			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Standard Laptop

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704728201						



Run Sheet

Claire Booth 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4062402	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	17/01/2025 09:00 - 17/01/2025 18:00	Contact Name	JAMIE WIMPENNY	29 GLENVILLE WAY
Activity	NON TECH EXCHANGE	Contact Phone	07717 447 635	29 GLENVILLE WAY DENTON MANCHESTER M34 6BS
Priority	ND 1800			
Ref 1	5300894 / INC8642541			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Jamie.Wimpenny@natwest.com / _NWHUBFTC	<p>Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18684393701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18684393901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067633	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	16/01/2025 13:54 - 17/01/2025 17:00	Contact Name	SIMON ROTHER		91 ROUNDTHORN ROAD 91 ROUNDTHORN ROAD MIDDLETON MANCHESTER M24 1FT
Activity	COLLECTION	Contact Phone	077366 74422		
Priority	ND 1700				
Ref 1	42108				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
To collect 4 x items with 2 x totes	<p>**PES DRIVER** **PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME **ALL RETURN LABELS / SEALS USED MUST BE RECORDED** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705802603	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18705802602	DHL RBSG Large	DHL RBSG Large Tote				
18705802601	DHL RBSG Large	DHL RBSG Large Tote				



Run Sheet

Claire Booth 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067526	Customer	Computacenter Limited		Job Address
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	Louise Lyne	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07359044352	39 Bury old Road 39 Bury old Road OL10 3JD
Priority	ND 1700			
Ref 1	24216101			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Louise Lyne Contact Number - 07359044352 Location - 39y old Road Heywood Lancashire OL10 3JD - Heritage - Device - WINWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Pa	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705186801	4707164	LBG:PPD HP 840 G9 i7 32GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18705187001	4707164	LBG:PPD HP 840 G9 i7 32GB				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
Job # 4058639		Customer		Computacenter Ltd Tesco Project		Job Address	
SLA Window		07/01/2025 11:19 - 17/01/2025 12:00		Contact Name	STORE DUTY MANAGER	TESCO STORE TESCO STORE DEYSBROOK LN LIVERPOOL L12 4YL	
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		ND 1200					
Ref 1		DEYSBROOK BARRACKS					
Ref 2							
No. of Parts		3					
Instructions 1				Instructions 2			
Pre 12 Del Only Server build and ship to Tesco store				Server build and ship to Tesco store			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18667910701							
18667910702							
18667910703							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
------	------------	-------	------------	--------	-----------------------	-------------	----

Job # 4067381	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	16/01/2025 10:55 - 17/01/2025 17:00	Contact Name	NEETI SINGH	COMPUTACENTER HSBC 20 MOUNTFIELD CRESCENT LIVERPOOL L25 4AD
Activity	COLLECTION	Contact Phone	7916440284	
Priority	ND 1600			
Ref 1	RITM29290743			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704727501						

Returned Items



Run Sheet

Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
------	------------	-------	------------	--------	-----------------------	-------------	----

Job # 4066081	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	15/01/2025 09:02 - 17/01/2025 17:00	Contact Name	ANGELA SMITH	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0662175			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18698607101						

Returned Items



Run Sheet

Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
Job # 4066086		Customer		Computacenter - Astra Zeneca		Job Address	
SLA Window		15/01/2025 09:10 - 17/01/2025 17:00		Contact Name	ROB BAKER	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW	
Activity		DELIVERY		Contact Phone			
Priority		ND 1700					
Ref 1		RITM0652335					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
AstraZeneca Laptop Delivery				Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 00000000004677955			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18698676901							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18698677101							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
------	------------	-------	------------	--------	-----------------------	-------------	----

Job # 4066096	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	15/01/2025 09:19 - 17/01/2025 17:00	Contact Name	VIKI PARKER	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0662741			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18698825001						



Run Sheet
Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
-------------	------------	--------------	------------	---------------	-----------------------	--------------------	----

Job # 4066104	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	15/01/2025 09:29 - 17/01/2025 17:00	Contact Name	ANTHONY CORKHILL	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0670385			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18698902001						

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18698902201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
------	------------	-------	------------	--------	-----------------------	-------------	----

Job # 4062021	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/01/2025 08:29 - 17/01/2025 17:00	Contact Name	DARREN HEDDERICK	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0652788			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: PC1NBPVE - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18681684401						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18681684601					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
------	------------	-------	------------	--------	-----------------------	-------------	----

Job # 4062025	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/01/2025 08:35 - 17/01/2025 17:00	Contact Name	TOM ROBERTS	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0665429			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:PC1NBPVJ - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18681709101						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18681709301					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
------	------------	-------	------------	--------	-----------------------	-------------	----

Job # 4062026	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/01/2025 08:38 - 17/01/2025 17:00	Contact Name	KEITH ROBERTS	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0665044			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:PC1LYL8N - Lenovo 20UJS1601M

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18681722001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
-------------	------------	--------------	------------	---------------	-----------------------	--------------------	----

Job # 4066078	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	15/01/2025 08:58 - 17/01/2025 17:00	Contact Name	GARY HARPER	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0658802			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: PC1NBPXR - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18698577301						

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18698577501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
------	------------	-------	------------	--------	-----------------------	-------------	----

Job # 4066622	Customer	Herbert Retail Limited			Job Address
SLA Window	15/01/2025 15:58 - 17/01/2025 17:00	Contact Name	STORE MANAGER		TESCO STORES LTD TESCO STORES LTD TELEGRAPH ROAD HESWALL WIRRAL CH60 7SL
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 2672				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
TESCO PHARMACY 2672	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18701673601						
18701673602						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	12
------	------------	-------	------------	--------	-----------------------	-------------	----

Job # 4067383	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	16/01/2025 10:54 - 17/01/2025 17:00	Contact Name	ANNA.MCCABE@MANDSBANK.COM	COMPUTACENTER HSBC 1 WESTMINSTER COURT GROSVENOR STREET MOLD CH7 1EJ
Activity	NON TECH EXCHANGE	Contact Phone	07557377287	
Priority	ND 1600			
Ref 1	INC48583678			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Hp Elitebook 840 G10</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704725301						



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4067488	Customer	Secure Retail Limited			Job Address		
SLA Window	16/01/2025 12:09 - 17/01/2025 17:00	Contact Name	TRACY MOORE		CREWE RAILWAY STATION CREWE RAILWAY STATION TICKET CREW DEPOT		
Activity	TECH EXCHANGE	Contact Phone	03300955760		PLATFORM 12 NANTWICH ROAD CW2 6HR		
Priority	ND 1700						
Ref 1	00052620						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange- 02000102006020018827 PTID- M020-018827

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705197001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4065171	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	14/01/2025 12:43 - 17/01/2025 17:00	Contact Name	DENIS ROBINSON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0686198			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be delivered to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18695004801						



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4066097	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	15/01/2025 09:20 - 17/01/2025 17:00	Contact Name	TRACEY NEWTON		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447385026364x2		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700				MACCLESFIELD
Ref 1	RITM0673433				SK10 2NA
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
laptop Delivery	Device to be delivered to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18698837801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18698838001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4066101	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	15/01/2025 09:25 - 17/01/2025 17:00	Contact Name	PRATAP PAL	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0681491			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18698886001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18698886201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4066108	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	15/01/2025 09:33 - 17/01/2025 17:00	Contact Name	IAN CLEGG	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0527624			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	LDevice to be sent to end user: enovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 00000000004677955

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18698917101						



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4066672	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	15/01/2025 16:16 - 17/01/2025 17:00	Contact Name	CLAIRES%20GRIFFITHS		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447876875459		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	RITM0691864				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW_Len TP T14s G4 AMD R5 - AZ:GB-NEW_Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18701827701						



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4067243	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	16/01/2025 09:07 - 17/01/2025 17:00	Contact Name	ROSIE DANDY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0690607			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Apple AZ:GB-NEW__Apple MBP 14" M3 18GB/512GB - AZ:GB-NEW__Apple MBP 14" M3 18GB/512GB - 0000000004592652

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704031201						



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4067393	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	16/01/2025 10:55 - 17/01/2025 17:00	Contact Name	ALI BORAZJANI	ASTRAZENECA
Activity	DELIVERY	Contact Phone		ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0696057			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704732001						



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4067623	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	16/01/2025 13:43 - 17/01/2025 17:00	Contact Name	DANIEL BAYLEY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0697284			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705737901						

Returned Items



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4066182	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	15/01/2025 10:36 - 17/01/2025 17:00	Contact Name	KRISTY READMAN		ASTRAZENECA ASTRAZENECA		
Activity	NON TECH EXCHANGE	Contact Phone	+447881359067		CHARTER WAY SILK ROAD BUSINESS PARK		
Priority	ND 1700				MACCLESFIELD		
Ref 1	RITM0597853				SK10 2NA		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from End User: PC1LKZGN - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18699411901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4066583	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	15/01/2025 15:34 - 17/01/2025 17:00	Contact Name	ROB CAIG		ASTRAZENECA ASTRAZENECA
Activity	NON TECH EXCHANGE	Contact Phone	+447825904697		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	RITM0531683				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 000000000004677955</p> <p>Device to be collected from end user:PC1B99D6 - Lenovo 20QKS0EQ00</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18701547901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 17/01/2025

Date 17/01/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 12

Job # 4067822	Customer	Vista Retail Support Limited		Job Address
SLA Window	16/01/2025 16:28 - 17/01/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI WREN NEXT RETAIL PARK, GLOSSOP BROOK ROAD GLOSSOP SK13 8GN
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3168969			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3168969 KVS 5 Side 3 printer damaged back door swap out	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18707064901	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18707065101						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4067357	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	16/01/2025 10:34 - 17/01/2025 17:00	Contact Name		SAINSBURY'S SUPERMARKETS LTD
Activity	REPAIR WITH PARTS	Contact Phone		SAINSBURY'S SUPERMARKETS LTD
Priority	ND 1700			DISTRIBUTION CENTRE
Ref 1	7501100975			HALL WOOD AVENUE
Ref 2				ST HELENS
No. of Parts	0			WA11 9WB

Instructions 1	Instructions 2
intervention one	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4063006	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	Karen Kay	SAINSBURY'S SUPERMARKETS LTD
Activity	REPAIR WITH PARTS	Contact Phone	+441942402007	WOOD AVENUE HALL HAYDOCK MERSEYSIDE WA11 9WB
Priority	ND 1700			
Ref 1	7501100975			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SLA - 13/Jan/2025 Model: HP 4015 SN or full printer name : D039DT02HP4015	<p>HW Summary : Hardware Fault: Depot printer</p> <p>Description : Model: HP 4015 SN or full printer name : D039DT02HP4015 Specific Location (Chamber/Office etc...): Chill office. Printer IP address: 10.246.181.11</p> <p>Fault Description: When printing printing blank pages. Diagnostics: - Colleague re-plug the printer - Colleague put the toner - Colleague rebooted device</p> <p>1) If there is a paper jam state exactly where the paper is jamming / stopping: No 2) If there any errors showing on the display add details of the error: No error found showing Ready</p> <p>Depot Primary Contact Name and Number: Karen Kay - +441942402007 Depot Secondary Contact Name and Number: Fas Ail +441942402007</p>

Job Notes
Part required: 1x 60-CB511AP - HP LaserJet P4015x Printer

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187045625	60-CB511AP					

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
187045627	60-CB511AP				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4067402	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	16/01/2025 10:58 - 17/01/2025 17:00	Contact Name	ELLIE FITZGERALD		CHEADLE WILMSLOW ROAD CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone			
Priority	ND 1700				
Ref 1	127870757				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	Please see KB0106284- PACT Fault: Other 041 - Cheadle.Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202501161055 Locker: CH2-69-PED TPV Number (8 Digits): 15041139 Serial Number: 192497303461103310964290 Asset Number: PAN00096599 Model Ingenico 2500 Location: 041 - Cheadle Wilmslow Road Issue: There is paper in the card slot that has been pressed down to the bottom of the slot unable to remove it. Means cards inserted do not fit all the way so cannot make card payments with PED. Incident INC6508637 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Daniel Hanson 17/01/2025

Date 17/01/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 11

Job # 4067376	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	16/01/2025 09:30 - 17/01/2025 16:30	Contact Name	Muhammad Ali	RBSG 10 GREAT UNDERBANK
Activity	TECH EXCHANGE	Contact Phone	.	RBSG STOCKPORT SK1 1LL
Priority	ND 1600			
Ref 1	C5301011			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 18/01/2025 12:51 SLA: ND 18/01/2025 12:51 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBCANLBP251DW x 1	<p>Problem: [TC] WinX LBP251 Printer Faulty - Please ask the user to carry out a test print before leaving Root Cause: UNKNOWN - Please ask the user to carry out a test print before leaving Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Ensure paper trays are set as per the guide. Issues regarding not printing/trays can be resolved by a GPupdate(Steps listed in the courier guide) ***RACFID NOTREQUIRED- For driver***MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....NEHA083411.....RBOS1485687.....X5033N24*** Test: Please ask the user to carry out a test print before leaving URL: Call history::: ##### Call 5301011 Problem Web Service qws_uk Sat 11 Jan 2025 12:02:10 A+C+P</p> <pre>agent.loginname=qws_uk equipment.assettag=RBSGB000000000SKT1R3 contract.pkey=23224 call.poms=1 call.zip=SK1 1LL call.address=10 Great Underbank call.city=STOCKPORT call.orgname=RBSG call.customerid=INC8644650 call.problem=canon printer - jammed - unable to clear (Nivi) call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/11/2025 1:01:31 PM...</pre>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704691601	_RBCANLBP251D	MTR:A4 B&W LASER				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18704691801	_RBCANLBP251	DMPTR:A4 B&W LASER				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4062265	Customer	POSTURITE LIMITED		Job Address	
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	ALICIA RAWLINSON	HEATON NORRIS HEALTH CENTRE CHEVIOT CLOSE STOCKPORT SK4 1JX	
Activity	DESK INSTALL	Contact Phone	07817133893		
Priority	ND 1700				
Ref 1	DEL1519639				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** *** Customer Instructions: Health centre no car park ***</p> <p>Please call 1 hour before arrival.Customer Ref / PO: ZZH747869Items on order:10002124 - OFFCHAIR - Adapt 660 (</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

In Items for Job # 4062265 page 1 of 1



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4067397	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	16/01/2025 10:55 - 17/01/2025 16:30	Contact Name	ALIM.AHMED@HSBC.COM / KIOSK 1	COMPUTACENTER HSBC 109 UNION STREET LANCASHIRE OLDHAM OL1 1RT
Activity	TECH EXCHANGE	Contact Phone	+44 3455838175	
Priority	ND 1600			
Ref 1	INC48601898			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Tabletip: 129.102.222.75Sm: 255.255.255.224Dg: 129.102.222.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704734201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4067379	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	605 Ramsbottom Duty manager	Wm Morrison Supermarkets plc King St Ramsbottom Shop floor BURY BL0 9AS
Activity	REPAIR WITH PARTS	Contact Phone	01706824996	
Priority	ND FIX			
Ref 1	11566821			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 15/01/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: MONT605PRN3SerialNumber: 40636C660748DProductIdentifier: 40G0230Model: 4063-430----ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday & Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 & M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p>	<p>-----ACTIVITY DESCRIPTION---Help Desk Reference INC000034372621. Spoke to Katie user advised tech was onsite earlier today looking at the neighbouring printer and this printer's display went blank shortly before the visit also printer is jamming in tray 1 200.15 and 241.06 errors recently please investigate. MS811 PRN3 Shop floor Katie 01706 824996 SN 40636C660748D IP 10.12.186.23 AR ETA 15/01/25 @ 17:00---INSTRUCTIONS-----Technical Notes -----DCN. 2nd (IFR); S. Fitton 4066158 16/01: Printer not reporting any errors event log shows jam paper errors due to tray 1 which is broken and requires replacement. Display screen is active and visible. Requesting tray 1 41X0976</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187046867	41X0976	MS71x SVC Tray Insert MS81x SV				



Run Sheet
Daniel Hanson 17/01/2025

Date 17/01/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 11

Job # 4067225	Customer	CXM		Job Address
SLA Window	16/01/2025 08:30 - 17/01/2025 17:00	Contact Name	JUAN TEJOPRAYITNO	POP SPECS TRAFFORD PARK, POP SPECS KIOSK
Activity	TECH EXCHANGE	Contact Phone	7501686206	
Priority	ND 1700			1ST FLOOR TRAFFORD CENTRE MANCHESTER M17 8BL
Ref 1	5797059			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN30003/Poyn 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1: Collect EN30003/POYNT 61 SMART TERMINAL WIFI SNO: ST3SL410PY000162: Collect EN60011/Part no. K003 SNO: 8931081521096105908LAN_UK_0125431: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0125431 14902239 Maria +447710689744 m-sat 10-9pm (WIFI) m-sat 10-9pm Elavon TID: 14902239; Date Time Logged: 20250115171005; Terminal ID: 210200380301; Profile Number: 14902239
 Other Info</p> <p>Your Work Request No.: TRAF722425</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18703681901	EN30003	Poynt 61 Smart Terminal WiFi(T)				
18703682001	EN60011	Nano KPN SIM Card-(GB)				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

In Items for Job # 4067225 page 1 of 1



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4067857	Customer	Vista Retail Support Limited		Job Address
SLA Window	16/01/2025 16:31 - 17/01/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT B SEYMORE GROVE OLD TRAFFORD MANCHESTER M16 0WH
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3168019			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
2284432 -- 18075522501562 Mon -Fri 9:00 AM - 8:00 PM Sat 9:00 AM - 6:00 PM Sun 11:00 AM - 5:00 PM	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18707082401	SUP-SCN-HHT-ZEB-TC51					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18707082601						



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4067303	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/01/2025 09:59 - 17/01/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT Depot	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5301418			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 17/01/2025 20:00 SLA: ND 17/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5301418 Problem Web Service qws_uk Thu 16 Jan 2025 09:23:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC16807696 call.problem=MANCHESTER PICCADILLY NLC9653 NT Depot call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=1/16/2025 10:22:18 AM ##### Call 5301418 Problem Web Service qws_uk Thu 16 Jan 2025 09:23:04 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704338601	_SXASSET-LABELSV2					
18704338201	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020112273			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18704338801	_SXASSET-LABELSV2					
18704338401	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020112273			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4067268	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/01/2025 09:34 - 17/01/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5301396			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 17/01/2025 20:00 SLA: ND 17/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5301396 Problem Web Service qws_uk Thu 16 Jan 2025 01:35:06 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC16806015 call.problem=NLC9654 Manchester Victoria Miura PED 02000303002020042589 PED Damaged call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=1/16/2025 2:34:24 AM ##### Call 5301396 Problem Web Service qws_uk Thu 16 Jan 2025 01:35:06 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704217301	_SXASSET-LABELSV2					
18704216901	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020112713			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18704217501	_SXASSET-LABELSV2					
18704217101	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020112713			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4055690	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	17/01/2025 10:00 - 17/01/2025 17:00	Contact Name	Store Manager	GB0766: H&M Chester Unit R03 Coliseum Retail Park Ellesmere Port Chester CH65 9HD
Activity	PROJECT	Contact Phone	+441244702040	
Priority	ND 1800			
Ref 1	C002549615			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
HTTPS://GPMO.ME/1DPCIF	Call Problem: COSIS - 01 scanner replacement Please send 1 x tech on 17/1 at 10am Please share engineer details See additional information

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4067700	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	Zofia Masalska	Hotton Mill Ltd Weighbridge Rd Deeside Industrial Park DEESIDE CH5 2LW
Activity	REPAIR WITH PARTS	Contact Phone	08510998037	
Priority	ND 1700			
Ref 1	11568034			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 16/01/2025 17:00-----ASSET INFORMATION---ProductName: COLOR MFP XC9235dte HV BSD1 EMEADeviceTagCustomer: SerialNumber: 7559030041312ProductIdentifier: 32C1226Model: 7559-198Physical Location: ----ACCOUNT INFORMATION----	CUSTOMER IS CALLED SHOTTON MILL LTD

Job Notes

Place is a building site can't get anywhere near
getting on site needs to be pre booked also need...

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187003237	50-GDPR	Lexmark GDPR Retention Pack	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4067806	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	16/01/2025 16:18 - 17/01/2025 14:00	Contact Name	HEATHER	THE VILLAGE STORE THE VILLAGE STORE MANCOT BUSINESS CENTRE MANCOT LANE DEESIDE CH5 2AH
Activity	TECH EXCHANGE	Contact Phone	01244529666	
Priority	Timed			
Ref 1	02130119			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34043882//31135529//T3	Swap required Terminal keeps crashing during transactions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4067577	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	16/01/2025 13:05 - 17/01/2025 17:00	Contact Name	MANAGER	PRET A MANGER PRET A MANGER 1 OLD HALL STREET LIVERPOOL L3 9HF
Activity	TECH EXCHANGE	Contact Phone	01512369933	
Priority	ND 1700			
Ref 1	INC1271181			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
please replace the scanner cable	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged//Till 03 Subscription Scanner cable Damaged - Need replacement.</p> <p>Shop Number - UK0439</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>Note: This is an Airport Shop The Engineer needs an access permit to visit the shop. So Please get Access before scheduling an engineer to the shop.</p> <p>1. Replace the Device and configure the device. 2. Check the entire connection of the device 3. Make sure that the device is working before an engineer leaves the Shop. 4. Take confirmation from the Shop user on the working status. 5. Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Photos of these serial numbers would also be appreciated. Make sure if the engineer faces any issue he should be contacted the below number and get help from the POS team</p> <p>Shop Timings: MONDAY 07:00 - 15:30 TUESDAY 07:00 - 15:30...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705532101	CSS Y cable	Subscription Scanner Cables				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4067588	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/01/2025 13:18 - 17/01/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RMESEYRL DESKTOP LIVE
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	Ranelagh Street LANCASHIRE Liverpool L1 1JT
Priority	ND 1900			
Ref 1	C5301468			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 17/01/2025 20:00 SLA: ND 17/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5301468 Problem Web Service qws_uk Thu 16 Jan 2025 13:15:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16809360 call.problem=NLC2242 Liverpool Central Newbury Cracked Screen NLC 2242 Site Liverpool Cen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUD020PED call.priority=2-Medium call.datereported=1/16/2025 2:14:19 PM ##### Call 5301468 Problem Web Service qws_uk Thu 16 Jan 2025 13:15:04 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705600001	_MYMIUM020DE	M2PD020 MERSEYRL DESKTOP LIVE	02000303002020	112479		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18705600201	_MYMIUM020DE	M2PD020 MERSEYRL DESKTOP LIVE	02000303002020	112479		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
-------------	------------	--------------	------------	---------------	-------------------	--------------------	---

Job # 4067317	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	16/01/2025 10:10 - 17/01/2025 15:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1500			
Ref 1	C5301404			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 17/01/2025 20:00 SLA: ND 17/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history:: ##### Call 5301404 Problem Web Service qws_uk Thu 16 Jan 2025 08:31:34 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16807273 call.problem=NLC2242 Liverpool Central Steatite CCST Printer 1081 Print issues NLC 2242 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=1/16/2025 9:30:59 AM</p> <p>##### Call 5301404 Problem Web Service qws_uk Thu 16 Jan 2025 08:31:34 A+C+P...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704401901	SLMIK100202-001	STEATITE THERMAL TKT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18704402101	_SLMIK100202-001	PTE STEATITE THERMAL TKT				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 17/01/2025

Date 17/01/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4067318	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	16/01/2025 10:10 - 17/01/2025 15:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1500			
Ref 1	C5301405			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 17/01/2025 20:00 SLA: ND 17/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history:: ##### Call 5301405 Problem Web Service qws_uk Thu 16 Jan 2025 08:32:34 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16807303 call.problem=NLC2242 Liverpool Central Steatite CCST Printer 1327 Print issues NLC 2242 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=1/16/2025 9:31:57 AM</p> <p>##### Call 5301405 Problem Web Service qws_uk Thu 16 Jan 2025 08:32:34 A+C+P...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704401501	_SLMIK100202-00971P	STEATITE THERMAL TKT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18704401701	_SLMIK100202-009	STEATITE THERMAL TKT				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
-------------	------------	--------------	------------	---------------	-------------------	--------------------	---

Job # 4067321	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	16/01/2025 10:11 - 17/01/2025 15:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1500			
Ref 1	C5301403			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 17/01/2025 20:00 SLA: ND 17/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history:: ##### Call 5301403 Problem Web Service qws_uk Thu 16 Jan 2025 08:30:33 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16807269 call.problem=NLC2242 Liverpool Central Steatite CCST Printer 318 Print issues NLC 2242 S call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=1/16/2025 9:29:59 AM</p> <p>##### Call 5301403 Problem Web Service qws_uk Thu 16 Jan 2025 08:30:33 A+C+P...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704405001	_SLMIK100202-009	IR STEATITE THERMAL TKT				

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18704405201	_SLMIK100202-00B	TEATITE THERMAL TKT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4067590	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	16/01/2025 13:19 - 17/01/2025 17:00	Contact Name	KEVIN MCBRIEN		275B WOOLTON ROAD 275B WOOLTON ROAD CHILDWALL LIVERPOOL L16 8NB
Activity	COLLECTION	Contact Phone	078254 03255		
Priority	ND 1700				
Ref 1	42064				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705609602	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18705609601	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18705609801	DHL RBSG Large	DHL RBSG Large Tote				
18705609901						



Run Sheet

Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
-------------	------------	--------------	------------	---------------	---------------	--------------------	---

Job # 4067602	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/01/2025 13:26 - 17/01/2025 17:00	Contact Name	TIM MOLONEY	TIM MOLONEY 65 SCOTT ROAD LOWTON WARRINGTON WA3 2JG
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07834049955	
Priority	ND 1700			
Ref 1	DEL1522278			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 759A-017523Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055refNumber=DEL1522278&address=65 Scott Road WARRINGTON Lowton WA3 2JG>Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

In Items for Job # 4067602 page 1 of 1



Run Sheet

Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---



Run Sheet

Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067711	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/01/2025 14:51 - 17/01/2025 17:00	Contact Name	PHIL D'NETTO	DAC BEACHCROFT PHIL D'NETTO 10 BEAUFORT CLOSE ALDERLEY EDGE SK9 7HU
Activity	DESK SP INSTALL	Contact Phone	07568127683	
Priority	ND 1700			
Ref 1	DEL1523056			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
*** Customer Instructions: None *** Please call 1 hour before arrival.Customer Ref / PO: 2011-05-401-1810-00000Items on order:100093553 - OFFCHAIR - ZentoFit L	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf



Run Sheet
Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

In Items for Job # 4067711 page 1 of 1



Run Sheet

Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---



Run Sheet

Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067155	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/01/2025 07:01 - 17/01/2025 17:00	Contact Name	AQILAH SHAN	CLYDE & CO LLP 2 NEW BAILEY SQUARE STANLEY STREET GREATER MANCHESTER M3 5GS
Activity	CHAIR INSTALL	Contact Phone	07444721984	
Priority	ND 1700			
Ref 1	DEL1522393			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: MANCHESTER - AQILAH SHANItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18703291101	1301015	RH New Logic 200 Med Back with				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18703291301	1301015	RH New Logic 200 Med Back with				



Run Sheet

Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067865	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/01/2025 16:48 - 17/01/2025 17:00	Contact Name	KHALID HAMID	16 BILLY LANE CLIFTON SWINTON MANCHESTER M27 8GU
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07743643673	
Priority	ND 1700			
Ref 1	DEL1522044			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
*** Customer Instructions: Ring 07743643673 as no door bell may not hear knocking *** Please call 1 hour before arrival.Customer Ref / PO: 0000857000346Items on order:	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

In Items for Job # 4067865 page 1 of 1



Run Sheet
Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---



Run Sheet

Gideon Ajulo 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067781	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	SHEILA VORA	SHEILA VORA 36 PEAR TREE DRIVE FARNWORTH BOLTON BL4 9RR
Activity	MANPOWER	Contact Phone	07930988688	
Priority	ND 1700			
Ref 1	DEL1521766			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P472872Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671225401	100137924	Adapt 630 Replacement Back Res				
18671225402	100134864	Adapt 600 Seat Only				



Run Sheet

Simon Heath 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4067492	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	16/01/2025 09:30 - 17/01/2025 15:30	Contact Name		Michelle Birchmore	RBSG 4 STANDISHGATE
Activity	TECH EXCHANGE	Contact Phone		-	RBSG WIGAN WN1 1UE
Priority	ND 1530				
Ref 1	C5301297				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 20/01/2025 10:43 SLA: ND 20/01/2025 10:43 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBSACRD1000-BUNDLE x 1	Problem: [TC] RD1000 (Cream) SEAC - Bundle Swap Root Cause: Unknown Action: Bundle contains cream SEAC USB adapter RJ45 cable and a power lead. Engineer to replace parts as needed. Engineer must follow SEAC Tech Guide/WinX Courier Guide. Do not hot plug the SEAC device. ALL PARTS MUST BE RETURNED IN BOX***MON-FRI09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....070421967.....X5106N16*** Test: With user URL: Call history::: ##### Call 5301297 Problem Web Service qws_uk Tue 14 Jan 2025 16:48:12 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000WNT1R3 contract.pkey=23224 call.poms=1 call.zip=WN1 1UE call.address=4 Standishgate call.city=WIGAN call.orgname=RBSG call.customerid=INC8649687 call.problem=Voucher reader - not scanning [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/14/2025 5:47:29 PM call.dpavailable=1 ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705218801	_RBSACRD1000	BUNBDB1000:CABLES:ADAPTER				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4067683	Customer	Fujitsu Services Limited - Banks			Job Address		
SLA Window	16/01/2025 09:30 - 17/01/2025 16:30	Contact Name	Michelle Birchmore		RBSG 4 STANDISHGATE		
Activity	TECH EXCHANGE	Contact Phone	-		RBSG WIGAN WN1 1UE		
Priority	ND 1530						
Ref 1	C5301298						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 20/01/2025 13:03 SLA: ND 20/01/2025 13:03 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBSACRD1000-BUNDLE x 1	Problem: [TC] RD1000 (Cream) SEAC - Bundle Swap Root Cause: Unknown Action: Bundle contains cream SEAC USB adapter RJ45 cable and a power lead. Engineer to replace parts as needed. Engineer must follow SEAC Tech Guide/WinX Courier Guide. Do not hot plug the SEAC device. ALL PARTS MUST BE RETURNED IN BOX***MON-FRI09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....0960712171.....X5106N16*** Test: With user URL: Call history::: ##### Call 5301298 Problem Web Service qws_uk Tue 14 Jan 2025 16:53:13 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000WNT1R3 contract.pkey=23224 call.poms=1 call.zip=WN1 1UE call.address=4 Standishgate call.city=WIGAN call.orgname=RBSG call.customerid=INC8649689 call.problem=Voucher reader - not scanning [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/14/2025 5:52:30 PM call.dpavailable=1 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18706301901	_RBSACRD1000	BUNBDB1000:CABLES:ADAPTER				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18706302101	_RBSACRD1000	BUNBDB1000:CABLES:ADAPTER				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4067378	Customer	Computacenter - Kingfisher			Job Address
SLA Window	17/01/2025 10:53 - 17/01/2025 17:00	Contact Name	JANE WOOD	B&Q B & Q PLC UNIT 1	SOUTH RINGS BUSINESS PARK PRESTON PR5 6BZ
Activity	TECH EXCHANGE	Contact Phone	01772 628322		
Priority	ND 1700				
Ref 1	24214904				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	KINGFISHER: Unit 1 Craven Drive Southrings Business Park Bamber Bridge PRESTON PR5 6BZ Symptom: PED / PINPAD / C&P Device Till number: 82 Make/Model: PEDVX820 Serial number: 333-633-158 Description: ###Please ensure previous tickets have been checked ### Till hostname: GBBQ01291SCO82P Till number: 82 What element of the till is impacted? PEDVX820 CARD ACCEPTANCE ISSUE? Card insert/Chip & Pin working? N Contactless payments working? N Peripheral make/model (Please copy and paste CI): PEDVX820...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Simon Heath 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4067920	Customer	Computacenter - Kingfisher		Job Address
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	Mark Robinson	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	Whitehills Retail Park Preston New Road
Priority	ND 1700			Whitehills Retail Park Preston New Road
Ref 1	24216737			FY4 5LU
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01313SCO81P Till number: 81 What element of the tl is impacted?: Customer display Peripheral make/model(Please copy and paste CI): ELO 15' TOUCHSCREEN Time of issue: n/a Description of iss	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18707256601	4601616	KING:ELO ET1502L Prime Disp +Â				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4067694	Customer	Verifone UK LTD		Job Address
SLA Window	16/01/2025 14:40 - 17/01/2025 18:00	Contact Name	MATT GIBSON	STONEGATE - YATES BLACKPOOL MA 13-15 MARKET STREET LANCASHIRE FY1 1ET
Activity	TECH EXCHANGE	Contact Phone	+44(0)125329993	
Priority	ND 1800			
Ref 1	G347548			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33146473 Inbound Serial No. = 330-502-574 IP Gateway = 10.83.62.222 Terminal IP Address = 10.83.62.200 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1613 Login Pin = 1613 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes = Fault Category =Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2663445

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18706359201	R-Vx680 WiFi-03.70X68099BD		314-591-575			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4067421	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/01/2025 11:18 - 17/01/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5301436			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 17/01/2025 20:00 SLA: ND 17/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIMUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5301436 Problem Web Service qws_uk Thu 16 Jan 2025 10:56:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC16802047 call.problem=NLC1828 Blackpool North Miura PED Not taking card payments NLC 1828 Site 020-042290 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIMUM020PED call.priority=2-Medium call.datereported=1/16/2025 11:56:08 AM ##### Call 5301436 Problem Web Service qws_uk Thu 16 Jan 2025 10:56:35 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704868001	_SXASSET-LABELSV2					
18704867301	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020044365			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18704868201	_SXASSET-LABELSV2					
18704867701	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020044365			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4067646	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	16/01/2025 14:05 - 17/01/2025 12:00	Contact Name	IAIN JONES		13 LONGFIELD AVENUE 13 LONGFIELD AVENUE POULTON-LE-FYLD FY6 7DA
Activity	COLLECTION	Contact Phone	079706 44346		
Priority	ND 1200				
Ref 1	42120				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER**PRE 12:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705852201	DHL RBSG Small	DHL RBSG Small Tote				
18705852202	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Berlindo D`Assuncao 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4067258	Customer	Paypoint Network Limited - UK			Job Address
SLA Window	16/01/2025 09:27 - 17/01/2025 09:13	Contact Name		ROGERS	MORRISONS DAILY MORRISONS DAILY 93 BARLEY COP LANE LANCASTER LA1 2PP
Activity	TECH EXCHANGE	Contact Phone		01524380267	
Priority	Timed				
Ref 1	02128711				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
V2000000000//22021//Sumni	<p>Case Number: 02128711</p> <p>Swap type: Swap Required</p> <p>Swap reason: Device Malfunction</p> <p>Device Type: SunmiMult collect+(V2&Cradle).....</p> <p>TID Number:</p> <p>Serial Number: V2000000000</p> <p>Site ID: 22021</p> <p>Description: Swap needed for faulty charging cable</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704185401	Sumni V2 Pro Dev	Sumni V2 Pro Device	V264217721230			
18704185402	Sumni V2 Pro Cradles	Sumni V2 Pro Cradles	NF04219R02729			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
Job # 4064111		Customer		Computacenter Ltd Tesco Project		Job Address	
SLA Window		13/01/2025 15:29 - 17/01/2025 12:00		Contact Name	STORE DUTY MANAGER	TESCO EXPRESS TESCO EXPRESS RAWLINSON ST BARROW-IN-FURNESS LA14 1BS	
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		ND 1200					
Ref 1		Rawlinson St Barrow E					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Pre 12 Del Only Server build and ship to Tesco store				Server build and ship to Tesco store			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18691254101							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4060899	Customer	Computacenter Horizon Project		Job Address
SLA Window	09/01/2025 10:02 - 17/01/2025 13:00	Contact Name	AMANDA WARREN	HSBC 104 DUKE STREET BARROW-IN-FURNESS CUMBRIA LA14 1LR
Activity	TECH EXCHANGE	Contact Phone	3455834223	
Priority	ND 1300			
Ref 1	CLF471_BARROW_1701_02			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**9:30-13:00** Branch Desktop PC exchange Install CIA PC Collect 10MLS1M500S4EU6367 PLEASE RECORD SERIAL NUMBERS IN AND OUT. There is one hour parking outside the branch and several town carparks.</p>	<p>any issues call 07834650322(Edgars)</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677187301						

Returned Items



Run Sheet

Berlindo D`Assuncao 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4060903	Customer	Computacenter Horizon Project		Job Address
SLA Window	09/01/2025 10:02 - 17/01/2025 13:00	Contact Name	AMANDA WARREN	HSBC 104 DUKE STREET BARROW-IN-FURNESS CUMBRIA LA14 1LR
Activity	TECH EXCHANGE	Contact Phone	3455834223	
Priority	ND 1300			
Ref 1	CLF471_BARROW_1701_01			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**9:30-13:00** Branch Desktop PC exchange Install Cheque Scanner PC Collect 10MLS1M500S4FS9580 PLEASE RECORD SERIAL NUMBERS IN AND OUT. There is one hour parking outside the branch and several town carparks.</p>	<p>any issues call 07834650322(Edgars)</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677187001						



Run Sheet

Berlindo D`Assuncao 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4067628	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	16/01/2025 13:51 - 17/01/2025 17:00	Contact Name	MO CHEN		1 LAKE GARDENS 1 LAKE GARDENS BOWNESS-ON-WINDERMERE WINDERMERE LA23 3EX
Activity	COLLECTION	Contact Phone	079667 66100		
Priority	ND 1700				
Ref 1	42103				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705781602	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18705781601	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18705781801	DHL RBSG Large	DHL RBSG Large Tote				
18705781901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
------	------------	-------	------------	--------	------------	-------------	---

Job # 4065067	Customer	HCL Barclays		Job Address
SLA Window	14/01/2025 11:46 - 17/01/2025 12:00	Contact Name	.	BARCLAYS BANK PLC BARCLAYS BANK PLC 84 MOSTYN STREET LLANDUDNO LL30 2SH
Activity	PROJECT	Contact Phone	.	
Priority	ND 1700			
Ref 1	BB Proj EX LL30 2SH			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM*	ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM* rest of kit left onsite

Job Notes

In Items



Run Sheet

Ryan Owen 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
------	------------	-------	------------	--------	------------	-------------	---

Job # 4067336	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	16/01/2025 10:17 - 17/01/2025 18:00	Contact Name	LLANDUDNO JUNCTION NLC9616 TFW Dep	TRANSPORT FOR WALES (Llandudno Junction) Conwy Road Gwynedd Llandudno Junction LL31 9NB	
Activity	TECH EXCHANGE	Contact Phone	02920 320 178 / 02920 320 342		
Priority	ND 1900				
Ref 1	C5300285				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 17/01/2025 18:00 SLA: ND 17/01/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5300285 Problem Web Service qws_uk Fri 03 Jan 2025 15:38:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8566TA23 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conwy Road call.city=Llandudno Junction call.customerid=INC16724420 call.problem=NLC:9616 Site Name: LLANDUDNO JUNCTION Set Number: 2 RSP ID: 3352 Asset number:2 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=1/3/2025 4:38:14 PM ##### Call 5300285 Problem Web Service qws_uk Fri 03 Jan 2025 15:38:35 A+C+P ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704442901	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
------	------------	-------	------------	--------	------------	-------------	---

Job # 4067507	Customer	HCL Barclays		Job Address
SLA Window	16/01/2025 09:00 - 17/01/2025 17:00	Contact Name	Manager	BARCLAYS UK-51-52 HOPE STREET WREXHAM WREXHAM LL11 1BE
Activity	PROJECT	Contact Phone	na	
Priority	ND 1200			
Ref 1	BB Audit LL11 1BE			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Complete Excel Audit as per mail send from control team. Must be completed before branch closes @ 15:00	Any issues escalated to James on 07825 092919

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
------	------------	-------	------------	--------	------------	-------------	---

Job # 4067739	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	16/01/2025 15:15 - 17/01/2025 13:00	Contact Name	KATE.A.BARBER@MANDSBANK.COM	COMPUTACENTER HSBC M&S KINGS MEADOW CHESTER BUSINESS PARK CHESTER CHESHIRE CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07795292874	
Priority	ND 1600			
Ref 1	INC48650220			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18706617601						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
------	------------	-------	------------	--------	------------	-------------	---

Job # 4067712	Customer	Vista Retail Support Limited		Job Address
SLA Window	16/01/2025 14:51 - 17/01/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 3A, 2 BROUGHTON SHOPPING PARK CHESTER ROAD BROUGHTON CH4 0DP
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3167280			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3167280 - HHT Constantly restarting itself. No obvious cause. Possible hardware fault. Please attend site with replacement TC26 S/N : 23206523021344</p> <p>Monday 9?am?8?pm Tuesday 9?am?8?pm Wednesday 9?am?8?pm Thursday 9?am?8?pm Friday 9?am?8?pm Saturday 9?am?6:30?pm Sunday 11?am?5?pm</p>	<p>Replace ASW-HHT-ZEBRA-TC26 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18706446001	ASW-HHT-ZEBRA-TC26	ASW-HHT-ZEBRA-TC26				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18706446301						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
------	------------	-------	------------	--------	------------	-------------	---

Job # 4067840	Customer	Computacenter Limited		Job Address
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	Rachael Linton	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	447748151083	17 Cranleigh Crescent 17 Cranleigh Crescent CH1 5DR
Priority	ND 1700			
Ref 1	24216411			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Rachael Linton Contact Number - 07748151083 Location - Cranleigh Crescent Chester CH1 5DR - Heritage - Device - WINDOWS Ma - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 45	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18706561401	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18706561601	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4067157	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/01/2025 07:03 - 17/01/2025 17:00	Contact Name	STEVE CROGGINS		STEVE CROGGINS 6 BLACKMOOR DRIVE LIVERPOOL L12 8RA
Activity	CHAIR INSTALL	Contact Phone	07540642089		
Priority	ND 1700				
Ref 1	DEL1516257				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: chair will have to be delivered to an upstairs office *** Please call 1 hour before arrival.Customer Ref / PO: 3500513334Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18703304901	100137579	ZentoFit Large Back Large Seat				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18703305101	100137579	ZentoFit Large Back Large Seat				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4067151	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/01/2025 06:52 - 17/01/2025 17:00	Contact Name	SARAH KELLY	SARAH KELLY 19 EGERTON STREET LIVERPOOL L8 7LY
Activity	CHAIR INSTALL	Contact Phone	07766162521	
Priority	ND 1700			
Ref 1	DEL1522329			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: Please deliver after 9:30 if possible to avoid school run *** Please call 1 hour before arrival.Customer Ref / PO: 3500513345Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18703279101	100137745	Adapt 630 (small seat/high bac)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18703279301	100137745	Adapt 630 (small seat/high bac)				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Nadeem Saleem 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4058430	Customer	POSTURITE LIMITED			Job Address		
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	KIRSTINE (KIRSTIE) MCENANEY		THE STIEN CENTRE ST CATHERINES HEALTH CENTRE		
Activity	CHAIR INSTALL	Contact Phone	07545125909		DERBY ROAD BIRKENHEAD CH42 7HB		
Priority	ND 1700						
Ref 1	DEL1520851						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: Parking is 2 hours max in patient car park and will going up stairs however there is a lift *** Please call 1 hour before arrival.Customer Ref / PO: 345089160Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18661924201	9787602BLA	Positiv Plus High Back With Ne				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4067384	Customer	BACK CARE SOLUTIONS			Job Address
SLA Window	16/01/2025 10:54 - 17/01/2025 17:00	Contact Name	MEGAN PACKHAM		CARTREFI CONWY CARTREFI CONWY MORFA GELE NORTH WALES BUSINESS PARK ABERGELE LL22 8LJ
Activity	CHAIR INSTALL	Contact Phone	03001240040		
Priority	ND 1700				
Ref 1	144476				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery and set up of Opera 30-5 chair	<p>Provide delivery installation</p> <p>set up and training of opera 30-5 chair with arm rests. There is a sitting tips booklet and chair instructions booklet in the box</p> <p>please go through these with the end user and explain all of the chair functions. Please ensure the chair is fully adjusted to suit the end user.</p> <p>Please also call the end user an hour prior to arrival to ensure they are available when you arrive. IF THE END USER IS NOT AVAILABLE PLEASE STILL DELIVER THE CHAIR FULLY BUILT AND OBTAIN A NAME / SIGNATURE / POD PHOTO.</p> <p>End user phone number(s): 03001240040. End user e-mail address: megan.packham@cartreficonwy.org</p> <p>Alternative contact details : Rebecca Evans - 07733012854 Rebecca.Evans@cartreficonwy.org</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18704724801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Nadeem Saleem 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4067132	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/01/2025 06:25 - 17/01/2025 17:00	Contact Name	JADE MACMILLEAN	NORTHERN CARE ALLIANCE NHS FT UNIT 7-13, COLORECTAL SECS
Activity	CHAIR INSTALL	Contact Phone	07947662581	UNIT 9 WHITNEY COURT, SOUTHLINK BUSINESS PARK OLDHAM OL4 1DB
Priority	ND 1700			
Ref 1	DEL1522241			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: RR356392Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18703236401	9787601BLA	Positiv Plus High Back No Neck				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4059681	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	17/01/2025 09:00 - 17/01/2025 17:00	Contact Name	manager	H&M Shiftstore H&M GB0649: H&M Warrington UNIT 57 GOLDEN SQUARE SHOPPING CENTRE Warrington WA1 1QP
Activity	PROJECT	Contact Phone	+441925522590	
Priority	AP 1000			
Ref 1	C002550069			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Please visit store on 23/01 at 10am to replace POS scanner on tills 01. LSP needs to bring back the old scanner with them. Scanner replacement instructions is provided. Scanner ETA: 21/01</p> <p>Call the store beforehand to arrange a suitable TIME for a visit. Call FJ SDA when onsite SD ticket ref: INC16699528</p> <p>Remarks: COSIS - 01 scanner replacement Please send 1 x tech on 23/01 at 10am Please share engineer details See additional information</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067502	Customer	HCL Barclays		Job Address
SLA Window	16/01/2025 09:00 - 17/01/2025 17:00	Contact Name	Manager	Barclays 23 Golden Square Warrington WA1 1TW
Activity	PROJECT	Contact Phone	na	
Priority	ND 1200			
Ref 1	BB Audit WA1 1TW			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Complete Excel Audit as per mail send from control team. Must be completed before branch closes @ 15:00	Any issues escalated to James on 07825 092919

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067511	Customer	HCL Barclays		Job Address
SLA Window	16/01/2025 09:00 - 17/01/2025 17:00	Contact Name	Manager	Barclays 6 Market Street Wigan WN1 1QS
Activity	PROJECT	Contact Phone	na	
Priority	ND 1200			
Ref 1	BB Audit WN1 1QS			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Complete Excel Audit as per mail send from control team. Must be completed before branch closes @ 15:00	Any issues escalated to James on 07825 092919

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067682	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	16/01/2025 14:31 - 17/01/2025 13:00	Contact Name	MANAGER	CO-OPERATIVE RETAIL SERVICES LTD
Activity	TECH EXCHANGE	Contact Phone	01704233729	CO-OPERATIVE RETAIL SERVICES LTD
Priority	4HR			142A CAMBRIDGE ROAD
Ref 1	02129738			SOUTHPORT
Ref 2				PR9 9RZ
No. of Parts	0			

Instructions 1	Instructions 2
31347808//31104151//PPD	<p>Case Number: 02129738</p> <p>Swap type: Swap Required</p> <p>Swap reason: Unable to Poll</p> <p>Device Type: PPOS</p> <p>TID Number: 31347808</p> <p>Serial Number:</p> <p>Site ID: 31104151</p> <p>Description: HEAT Ref = 5775614</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

David Ranson 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4067500	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	17/01/2025 08:00 - 17/01/2025 17:00	Contact Name	TOMMY CRAWFORD	BOOKER CASH & CARRY BOOKER CASH & CARRY KILBUCKLANE HAYDOCK HAYDOCK_BCC358 HAYDOCK WA11 9UX
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	127872825/ 187051135/ 940771994			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Lexmark (MS521) Printer (4) - Constant paper jam : Engineer to replace printer p/n 01770058954 Lexmark MS521dn Printer Lexmark (MS521) Printer (4): Description of issue: Constant paper jam Branch advised they are able to clear the jam but it keeps happening each time Last time it happened they were told it may be due to damp paper but all printers are using the same paper and only 1 printer having jam issue Location of printer: Till 4 Printer Type: Midas IP Address: 0.0.0.0	INC10095264

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

COURIER MANCHESTER 17/01/2025

Date	17/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	1
------	------------	-------	------------	--------	---------------------	-------------	---

Job # 4067666	Customer	Herbert Retail Limited			Job Address
SLA Window	16/01/2025 14:17 - 17/01/2025 17:00	Contact Name	STORE MANAGER		TESCO STORE TESCO STORE WYRE STREET
Activity	DELIVERY	Contact Phone			PADIHAM BURNLEY BB12 8DP
Priority	ND 1700				
Ref 1	TESCO PHARMACY 6671				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
TESCO PHARMACY 6671	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18706210901						
18706210902						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	18704185401	02128711	4067258	TECH EXCHANGE	MORRISONS DAILY, MORRISONS DAILY, 93 BARLEY COP LANE, LANCASTER, LA1 2PP	Berlindo D'Assuncao	16/01/2025 09:27 17/01/2025 09:13	17/01/2025	
Paypoint Network Limited - UK	18704185402	02128711	4067258	TECH EXCHANGE	MORRISONS DAILY, MORRISONS DAILY, 93 BARLEY COP LANE, LANCASTER, LA1 2PP	Berlindo D'Assuncao	16/01/2025 09:27 17/01/2025 09:13	17/01/2025	
Computacenter Ltd Tesco Project	18691254101	Rawlinson St Barrow E	4064111	PROJECT	TESCO EXPRESS, TESCO EXPRESS, RAWLINSON ST, BARROW-IN-FURNESS, LA14 1BS	Berlindo D'Assuncao	13/01/2025 15:29 17/01/2025 12:00	17/01/2025	
Computacenter Horizon Project	18677187301	CLF471_BARR OW_1701_02	4060899	TECH EXCHANGE	HSBC, 104 DUKE STREET, BARROW-IN-FURNESS CUMBRIA, LA14 1LR	Berlindo D'Assuncao	09/01/2025 10:02 17/01/2025 13:00	17/01/2025	
Computacenter Horizon Project	18677187001	CLF471_BARR OW_1701_01	4060903	TECH EXCHANGE	HSBC, 104 DUKE STREET, BARROW-IN-FURNESS CUMBRIA, LA14 1LR	Berlindo D'Assuncao	09/01/2025 10:02 17/01/2025 13:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705781602	42103	4067628	COLLECTION	1 LAKE GARDENS, 1 LAKE GARDENS, BOWNESS-ON-WINDER MERE, WINDERMERE, LA23 3EX	Berlindo D'Assuncao	16/01/2025 13:51 17/01/2025 17:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705781601	42103	4067628	COLLECTION	1 LAKE GARDENS, 1 LAKE GARDENS, BOWNESS-ON-WINDER MERE, WINDERMERE, LA23 3EX	Berlindo D'Assuncao	16/01/2025 13:51 17/01/2025 17:00	17/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Herbert Retail Limited	18706210901	TESCO PHARMACY 6671	4067666	DELIVERY	TESCO STORE, TESCO STORE, WYRE STREET, PADIHAM, BURNLEY, BB12 8DP	COURIER MANCHESTER	16/01/2025 14:17 17/01/2025 17:00	17/01/2025	
Herbert Retail Limited	18706210902	TESCO PHARMACY 6671	4067666	DELIVERY	TESCO STORE, TESCO STORE, WYRE STREET, PADIHAM, BURNLEY, BB12 8DP	COURIER MANCHESTER	16/01/2025 14:17 17/01/2025 17:00	17/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Proj Evergreen	18674513901	45064791_CLF 359_1701	4060216	COLLECTION	HUNUMANTHA RAO THULLIBELLI, 2ND FLOOR, LANDMARK ST PETER'S SQUARE,.....1 OXFORD STREET,....., MANCHESTER,, M1 4PB	Claire Booth	08/01/2025 16:08 17/01/2025 17:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705802603	42108	4067633	COLLECTION	91 ROUNDTHORN ROAD, 91 ROUNDTHORN ROAD, MIDDLETON, MANCHESTER, M24 1FT	Claire Booth	16/01/2025 13:54 17/01/2025 17:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705802602	42108	4067633	COLLECTION	91 ROUNDTHORN ROAD, 91 ROUNDTHORN ROAD, MIDDLETON, MANCHESTER, M24 1FT	Claire Booth	16/01/2025 13:54 17/01/2025 17:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705802601	42108	4067633	COLLECTION	91 ROUNDTHORN ROAD, 91 ROUNDTHORN ROAD, MIDDLETON, MANCHESTER, M24 1FT	Claire Booth	16/01/2025 13:54 17/01/2025 17:00	17/01/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18684393701	5300894 / INC8642541	4062402	NON TECH EXCHANGE	29 GLENVILLE WAY, 29 GLENVILLE WAY, DENTON, MANCHESTER, M34 6BS	Claire Booth	17/01/2025 09:00 17/01/2025 18:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705617001	42073	4067594	COLLECTION	44 FLETCHER STREET, 44 FLETCHER STREET, MANCHESTER, M40 2AN	Claire Booth	16/01/2025 13:21 17/01/2025 17:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705617002	42073	4067594	COLLECTION	44 FLETCHER STREET, 44 FLETCHER STREET, MANCHESTER, M40 2AN	Claire Booth	16/01/2025 13:21 17/01/2025 17:00	17/01/2025	
Computacenter Limited - HSBC	18704728201	RITM31302197	4067400	DELIVERY	COMPUTACENTER HSBC, 37 CHAPPELL ROAD DROYLSDEN MANCHESTER, CHAPPELL ROAD, DROYLSDEN, MANCHESTER, M43 7WA	Claire Booth	16/01/2025 10:55 17/01/2025 17:00	17/01/2025	
Fujitsu Services Limited - Banks	18705487701	C5301439	4067563	TECH EXCHANGE	RBSG, FALCON HOUSE OUSE STREET, RBSG, SALFORD, M50 1YX	Claire Booth	16/01/2025 09:30 17/01/2025 15:30	17/01/2025	
Fujitsu Services Limited - Banks	18705487101	C5301439	4067563	TECH EXCHANGE	RBSG, FALCON HOUSE OUSE STREET, RBSG, SALFORD, M50 1YX	Claire Booth	16/01/2025 09:30 17/01/2025 15:30	17/01/2025	
Computacenter Limited	18705186801	24216101	4067526	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 39 Bury old Road , 39 Bury old Road , OL10 3JD	Claire Booth	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical****DO NOT INVOICE****	187046867	11566821	4067379	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, King St, Ramsbottom, Shop floor, BURY, BL0 9AS	Daniel Hanson	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
Vista Retail Support Limited	18707082401	3168019	4067857	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT B SEYMOUR GROVE, OLD TRAFFORD, MANCHESTER, M16 0WH	Daniel Hanson	16/01/2025 16:31 17/01/2025 17:00	17/01/2025	
CXM	18703681701	5797059	4067225	TECH EXCHANGE	POP SPECS, TRAFFORD PARK, POP SPECS KIOSK, 1ST FLOOR TRAFFORD CENTRE, MANCHESTER, M17 8BL	Daniel Hanson	16/01/2025 08:30 17/01/2025 17:00	17/01/2025	
CXM	18703681702	5797059	4067225	TECH EXCHANGE	POP SPECS, TRAFFORD PARK, POP SPECS KIOSK, 1ST FLOOR TRAFFORD CENTRE, MANCHESTER, M17 8BL	Daniel Hanson	16/01/2025 08:30 17/01/2025 17:00	17/01/2025	
CXM	18703681703	5797059	4067225	TECH EXCHANGE	POP SPECS, TRAFFORD PARK, POP SPECS KIOSK, 1ST FLOOR TRAFFORD CENTRE, MANCHESTER, M17 8BL	Daniel Hanson	16/01/2025 08:30 17/01/2025 17:00	17/01/2025	
CXM	18703681704	5797059	4067225	TECH EXCHANGE	POP SPECS, TRAFFORD PARK, POP SPECS KIOSK, 1ST FLOOR TRAFFORD CENTRE, MANCHESTER, M17 8BL	Daniel Hanson	16/01/2025 08:30 17/01/2025 17:00	17/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18704217301	C5301396	4067268	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	16/01/2025 09:34 17/01/2025 20:00	17/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18704216901	C5301396	4067268	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	16/01/2025 09:34 17/01/2025 20:00	17/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18704338601	C5301418	4067303	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	16/01/2025 09:59 17/01/2025 20:00	17/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18704338201	C5301418	4067303	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	16/01/2025 09:59 17/01/2025 20:00	17/01/2025	
COMPUTACENTER HSBC – EBBT	18704734201	INC48601898	4067397	TECH EXCHANGE	COMPUTACENTER HSBC, 109 UNION STREET, LANCASHIRE, OLDHAM, OL1 1RT	Daniel Hanson	16/01/2025 10:55 17/01/2025 16:30	17/01/2025	
Fujitsu Services Limited - Banks	18704691601	C5301011	4067376	TECH EXCHANGE	RBSG, 10 GREAT UNDERBANK, RBSG, STOCKPORT, SK1 1LL	Daniel Hanson	16/01/2025 09:30 17/01/2025 16:30	17/01/2025	
POSTURITE LIMITED	18652749501	DEL1519639	4062265	DESK INSTALL	HEATON NORRIS HEALTH CENTRE, CHEVIOT CLOSE, STOCKPORT, SK4 1JX	Daniel Hanson	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18652749502	DEL1519639	4062265	DESK INSTALL	HEATON NORRIS HEALTH CENTRE, CHEVIOT CLOSE, STOCKPORT, SK4 1JX	Daniel Hanson	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18652749503	DEL1519639	4062265	DESK INSTALL	HEATON NORRIS HEALTH CENTRE, CHEVIOT CLOSE, STOCKPORT, SK4 1JX	Daniel Hanson	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18652749504	DEL1519639	4062265	DESK INSTALL	HEATON NORRIS HEALTH CENTRE, CHEVIOT CLOSE, STOCKPORT, SK4 1JX	Daniel Hanson	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18652749505	DEL1519639	4062265	DESK INSTALL	HEATON NORRIS HEALTH CENTRE, CHEVIOT CLOSE, STOCKPORT, SK4 1JX	Daniel Hanson	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
DieboldNixdorf_WIPRO	(No Items)	127870757	4067402	TECH EXCHANGE P2PE	CHEADLE WILMSLOW ROAD, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Daniel Hanson	16/01/2025 10:58 17/01/2025 17:00	17/01/2025	
NCR - Sains Print ***DO NOT INVOICE***	(No Items)	7501100975	4067357	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, SAINSBURY'S SUPERMARKETS LTD, DISTRIBUTION CENTRE, HALL WOOD AVENUE, ST HELENS, WA11 9WB	Daniel Hanson	16/01/2025 10:34 17/01/2025 17:00	17/01/2025	
NCR - Sains Print ***DO NOT INVOICE***	187045625	7501100975	4063006	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE, HALL HAYDOCK, MERSEYSIDE, WA11 9WB	Daniel Hanson	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	18705197001	00052620	4067488	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, TICKET CREW DEPOT PLATFORM 12, NANTWICH ROAD, CW2 6HR	David Hargreaves	16/01/2025 12:09 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18695004801	RITM0686198	4065171	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	14/01/2025 12:43 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18698837801	RITM0673433	4066097	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	15/01/2025 09:20 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18698886001	RITM0681491	4066101	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	15/01/2025 09:25 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18698917101	RITM0527624	4066108	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	15/01/2025 09:33 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18701827701	RITM0691864	4066672	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	15/01/2025 16:16 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18704031201	RITM0690607	4067243	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	16/01/2025 09:07 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18704732001	RITM0696057	4067393	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	16/01/2025 10:55 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18705737901	RITM0697284	4067623	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	16/01/2025 13:43 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18699411901	RITM0597853	4066182	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	15/01/2025 10:36 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18701547901	RITM0531683	4066583	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	15/01/2025 15:34 17/01/2025 17:00	17/01/2025	
Vista Retail Support Limited	18707064901	3168969	4067822	TECH EXCHANGE	MCDONALDS - CAPGEMINI, WREN NEXT RETAIL PARK, GLOSSOP BROOK ROAD, GLOSSOP, SK13 8GN	David Hargreaves	16/01/2025 16:28 17/01/2025 17:00	17/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02129738	4067682	TECH EXCHANGE	CO-OPERATIVE RETAIL SERVICES LTD, CO-OPERATIVE RETAIL SERVICES LTD, 142A CAMBRIDGE ROAD, SOUTHPORT, PR9 9RZ	David Ranson	16/01/2025 14:31 17/01/2025 13:00	17/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002550069	4059681	PROJECT	H&M Shiftstore H&M, GB0649: H&M Warrington, UNIT 57 GOLDEN SQUARE SHOPPING CENTRE, Warrington, WA1 1QP	David Ranson	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
HCL Barclays	(No Items)	BB Audit WA1 1TW	4067502	PROJECT	Barclays, 23 Golden Square, Warrington , WA1 1TW	David Ranson	16/01/2025 09:00 17/01/2025 17:00	17/01/2025	
Diebold Nixdorf UK Limited		127872825/ 187051135/ 940771994	4067500	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, KILBUCKLANE HAYDOCK, HAYDOCK_BCC358, HAYDOCK, WA11 9UX	David Ranson	17/01/2025 08:00 17/01/2025 17:00	17/01/2025	
HCL Barclays	(No Items)	BB Audit WN1 1QS	4067511	PROJECT	Barclays, 6 Market Street, Wigan, WN1 1QS	David Ranson	16/01/2025 09:00 17/01/2025 17:00	17/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18671225401	DEL1521766	4067781	MANPOWER	SHEILA VORA, 36 PEAR TREE DRIVE, FARNWORTH, BOLTON, BL4 9RR	Gideon Ajulo	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18671225402	DEL1521766	4067781	MANPOWER	SHEILA VORA, 36 PEAR TREE DRIVE, FARNWORTH, BOLTON, BL4 9RR	Gideon Ajulo	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18707197101	DEL1522044	4067865	DESK & CHAIR SP INSTALL	16 BILLY LANE, CLIFTON, SWINTON, MANCHESTER, M27 8GU	Gideon Ajulo	16/01/2025 16:48 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18707197102	DEL1522044	4067865	DESK & CHAIR SP INSTALL	16 BILLY LANE, CLIFTON, SWINTON, MANCHESTER, M27 8GU	Gideon Ajulo	16/01/2025 16:48 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18707197103	DEL1522044	4067865	DESK & CHAIR SP INSTALL	16 BILLY LANE, CLIFTON, SWINTON, MANCHESTER, M27 8GU	Gideon Ajulo	16/01/2025 16:48 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18707197104	DEL1522044	4067865	DESK & CHAIR SP INSTALL	16 BILLY LANE, CLIFTON, SWINTON, MANCHESTER, M27 8GU	Gideon Ajulo	16/01/2025 16:48 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18707197105	DEL1522044	4067865	DESK & CHAIR SP INSTALL	16 BILLY LANE, CLIFTON, SWINTON, MANCHESTER, M27 8GU	Gideon Ajulo	16/01/2025 16:48 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18707197106	DEL1522044	4067865	DESK & CHAIR SP INSTALL	16 BILLY LANE, CLIFTON, SWINTON, MANCHESTER, M27 8GU	Gideon Ajulo	16/01/2025 16:48 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18707197107	DEL1522044	4067865	DESK & CHAIR SP INSTALL	16 BILLY LANE, CLIFTON, SWINTON, MANCHESTER, M27 8GU	Gideon Ajulo	16/01/2025 16:48 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18707197108	DEL1522044	4067865	DESK & CHAIR SP INSTALL	16 BILLY LANE, CLIFTON, SWINTON, MANCHESTER, M27 8GU	Gideon Ajulo	16/01/2025 16:48 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18707197109	DEL1522044	4067865	DESK & CHAIR SP INSTALL	16 BILLY LANE, CLIFTON, SWINTON, MANCHESTER, M27 8GU	Gideon Ajulo	16/01/2025 16:48 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18707197110	DEL1522044	4067865	DESK & CHAIR SP INSTALL	16 BILLY LANE, CLIFTON, SWINTON, MANCHESTER, M27 8GU	Gideon Ajulo	16/01/2025 16:48 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18703291101	DEL1522393	4067155	CHAIR INSTALL	CLYDE & CO LLP, 2 NEW BAILEY SQUARE, STANLEY STREET, GREATER MANCHESTER, M3 5GS	Gideon Ajulo	16/01/2025 07:01 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18706456101	DEL1523056	4067711	DESK SP INSTALL	DAC BEACHCROFT, PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	Gideon Ajulo	16/01/2025 14:51 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18706456102	DEL1523056	4067711	DESK SP INSTALL	DAC BEACHCROFT, PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	Gideon Ajulo	16/01/2025 14:51 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18706456103	DEL1523056	4067711	DESK SP INSTALL	DAC BEACHCROFT, PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	Gideon Ajulo	16/01/2025 14:51 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18706456104	DEL1523056	4067711	DESK SP INSTALL	DAC BEACHCROFT, PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	Gideon Ajulo	16/01/2025 14:51 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18706456105	DEL1523056	4067711	DESK SP INSTALL	DAC BEACHCROFT, PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	Gideon Ajulo	16/01/2025 14:51 17/01/2025 17:00	17/01/2025	



Run Sheet

Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18706456106	DEL1523056	4067711	DESK SP INSTALL	DAC BEACHCROFT, PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	Gideon Ajulo	16/01/2025 14:51 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18706456107	DEL1523056	4067711	DESK SP INSTALL	DAC BEACHCROFT, PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	Gideon Ajulo	16/01/2025 14:51 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18706456108	DEL1523056	4067711	DESK SP INSTALL	DAC BEACHCROFT, PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	Gideon Ajulo	16/01/2025 14:51 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18705640201	DEL1522278	4067602	DESK & CHAIR SP INSTALL	TIM MOLONEY, 65 SCOTT ROAD, LOWTON, WARRINGTON, WA3 2JG	Gideon Ajulo	16/01/2025 13:26 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18705640202	DEL1522278	4067602	DESK & CHAIR SP INSTALL	TIM MOLONEY, 65 SCOTT ROAD, LOWTON, WARRINGTON, WA3 2JG	Gideon Ajulo	16/01/2025 13:26 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18705640203	DEL1522278	4067602	DESK & CHAIR SP INSTALL	TIM MOLONEY, 65 SCOTT ROAD, LOWTON, WARRINGTON, WA3 2JG	Gideon Ajulo	16/01/2025 13:26 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18705640204	DEL1522278	4067602	DESK & CHAIR SP INSTALL	TIM MOLONEY, 65 SCOTT ROAD, LOWTON, WARRINGTON, WA3 2JG	Gideon Ajulo	16/01/2025 13:26 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18705640205	DEL1522278	4067602	DESK & CHAIR SP INSTALL	TIM MOLONEY, 65 SCOTT ROAD, LOWTON, WARRINGTON, WA3 2JG	Gideon Ajulo	16/01/2025 13:26 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18705640206	DEL1522278	4067602	DESK & CHAIR SP INSTALL	TIM MOLONEY, 65 SCOTT ROAD, LOWTON, WARRINGTON, WA3 2JG	Gideon Ajulo	16/01/2025 13:26 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18705640207	DEL1522278	4067602	DESK & CHAIR SP INSTALL	TIM MOLONEY, 65 SCOTT ROAD, LOWTON, WARRINGTON, WA3 2JG	Gideon Ajulo	16/01/2025 13:26 17/01/2025 17:00	17/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02130119	4067806	TECH EXCHANGE	THE VILLAGE STORE, THE VILLAGE STORE, MANCOT BUSINESS CENTRE, MANCOT LANE, DEESIDE, CH5 2AH	John Paul Barron	16/01/2025 16:18 17/01/2025 14:00	17/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	187003237	11568034	4067700	REPAIR WITH PARTS	Hotton Mill Ltd, Weighbridge Rd, Deeside Industrial Park, DEESIDE, CH5 2LW	John Paul Barron	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002549615	4055690	PROJECT	GB0766: H&M Chester, Unit R03, Coliseum Retail Park, Ellesmere Port, Chester, CH65 9HD	John Paul Barron	17/01/2025 10:00 17/01/2025 17:00	17/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18705600001	C5301468	4067588	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	16/01/2025 13:18 17/01/2025 20:00	17/01/2025	
Fujitsu Services Limited - Star Trains	18704401901	C5301404	4067317	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	16/01/2025 10:10 17/01/2025 15:00	17/01/2025	
Fujitsu Services Limited - Star Trains	18704401501	C5301405	4067318	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	16/01/2025 10:10 17/01/2025 15:00	17/01/2025	
Fujitsu Services Limited - Star Trains	18704405001	C5301403	4067321	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	16/01/2025 10:11 17/01/2025 15:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705609602	42064	4067590	COLLECTION	275B WOOLTON ROAD, 275B WOOLTON ROAD, CHILDWALL, LIVERPOOL, L16 8NB	John Paul Barron	16/01/2025 13:19 17/01/2025 17:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705609601	42064	4067590	COLLECTION	275B WOOLTON ROAD, 275B WOOLTON ROAD, CHILDWALL, LIVERPOOL, L16 8NB	John Paul Barron	16/01/2025 13:19 17/01/2025 17:00	17/01/2025	
Pret Tech Mahindra (UK) BAU	18705532101	INC1271181	4067577	TECH EXCHANGE	PRET A MANGER, PRET A MANGER, 1 OLD HALL STREET, LIVERPOOL, L3 9HF	John Paul Barron	16/01/2025 13:05 17/01/2025 17:00	17/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18661924201	DEL1520851	4058430	CHAIR INSTALL	THE STIEN CENTRE, ST CATHERINES HEALTH CENTRE, DERBY ROAD, BIRKENHEAD, CH42 7HB	Nadeem Saleem	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18703304901	DEL1516257	4067157	CHAIR INSTALL	STEVE CROGGINS, 6 BLACKMOOR DRIVE, LIVERPOOL, L12 8RA	Nadeem Saleem	16/01/2025 07:03 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18703279101	DEL1522329	4067151	CHAIR INSTALL	SARAH KELLY, 19 EGERTON STREET, LIVERPOOL, L8 7LY	Nadeem Saleem	16/01/2025 06:52 17/01/2025 17:00	17/01/2025	
BACK CARE SOLUTIONS	18704724801	144476	4067384	CHAIR INSTALL	CARTREFI CONWY, CARTREFI CONWY, MORFA GELE, NORTH WALES BUSINESS PARK, ABERGELE, LL22 8LJ	Nadeem Saleem	16/01/2025 10:54 17/01/2025 17:00	17/01/2025	
POSTURITE LIMITED	18703236401	DEL1522241	4067132	CHAIR INSTALL	NORTHERN CARE ALLIANCE NHS FT, UNIT 7-13, COLORECTAL SECS UNIT 9, WHITNEY COURT, SOUTHLINK BUSINESS PARK, OLDHAM, OL4 1DB	Nadeem Saleem	16/01/2025 06:25 17/01/2025 17:00	17/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Herbert Retail Limited	18701673601	TESCO PHARMACY 2672	4066622	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, TELEGRAPH ROAD, HESWALL, WIRRAL, CH60 7SL	Olayiwola Olanrewaju	15/01/2025 15:58 17/01/2025 17:00	17/01/2025	
Herbert Retail Limited	18701673602	TESCO PHARMACY 2672	4066622	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, TELEGRAPH ROAD, HESWALL, WIRRAL, CH60 7SL	Olayiwola Olanrewaju	15/01/2025 15:58 17/01/2025 17:00	17/01/2025	
Computacenter Limited - HSBC	18704725301	INC48583678	4067383	NON TECH EXCHANGE	COMPUTACENTER HSBC, 1 WESTMINSTER COURT, GROSVENOR STREET, MOLD, CH7 1EJ	Olayiwola Olanrewaju	16/01/2025 10:54 17/01/2025 17:00	17/01/2025	
Computacenter Ltd Tesco Project	18667910701	DEYSBROOK BARRACKS	4058639	PROJECT	TESCO STORE, TESCO STORE, DEYSBROOK LN, LIVERPOOL, L12 4YL	Olayiwola Olanrewaju	07/01/2025 11:19 17/01/2025 12:00	17/01/2025	
Computacenter Ltd Tesco Project	18667910702	DEYSBROOK BARRACKS	4058639	PROJECT	TESCO STORE, TESCO STORE, DEYSBROOK LN, LIVERPOOL, L12 4YL	Olayiwola Olanrewaju	07/01/2025 11:19 17/01/2025 12:00	17/01/2025	
Computacenter Ltd Tesco Project	18667910703	DEYSBROOK BARRACKS	4058639	PROJECT	TESCO STORE, TESCO STORE, DEYSBROOK LN, LIVERPOOL, L12 4YL	Olayiwola Olanrewaju	07/01/2025 11:19 17/01/2025 12:00	17/01/2025	
Computacenter - Astra Zeneca	18698607101	RITM0662175	4066081	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	15/01/2025 09:02 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18698676901	RITM0652335	4066086	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	15/01/2025 09:10 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18698825001	RITM0662741	4066096	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	15/01/2025 09:19 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18698902001	RITM0670385	4066104	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	15/01/2025 09:29 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18681684401	RITM0652788	4062021	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	10/01/2025 08:29 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18681709101	RITM0665429	4062025	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	10/01/2025 08:35 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18681722001	RITM0665044	4062026	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	10/01/2025 08:38 17/01/2025 17:00	17/01/2025	
Computacenter - Astra Zeneca	18698577301	RITM0658802	4066078	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	15/01/2025 08:58 17/01/2025 17:00	17/01/2025	
Computacenter Limited - HSBC	18704727501	RITM29290743	4067381	COLLECTION	COMPUTACENTER HSBC, 20 MOUNTFIELD CRESCENT, LIVERPOOL, L25 4AD	Olayiwola Olanrewaju	16/01/2025 10:55 17/01/2025 17:00	17/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18706561401	24216411	4067840	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 17 Cranleigh Crescent , 17 Cranleigh Crescent , CH1 5DR	Ryan Owen	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
Vista Retail Support Limited	18706446001	3167280	4067712	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 3A, 2 BROUGHTON SHOPPING PARK, CHESTER ROAD, BROUGHTON, CH4 0DP	Ryan Owen	16/01/2025 14:51 17/01/2025 17:00	17/01/2025	
Computacenter Limited - HSBC	18706617601	INC48650220	4067739	TECH EXCHANGE	COMPUTACENTER HSBC, M&S KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CHESHIRE, CH99 9FB	Ryan Owen	16/01/2025 15:15 17/01/2025 13:00	17/01/2025	
HCL Barclays	(No Items)	BB Audit LL11 1BE	4067507	PROJECT	BARCLAYS, UK-51-52 HOPE STREET WREXHAM, WREXHAM, LL11 1BE	Ryan Owen	16/01/2025 09:00 17/01/2025 17:00	17/01/2025	
HCL Barclays	18694655301	BB Proj EX LL30 2SH	4065067	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Ryan Owen	14/01/2025 11:46 17/01/2025 12:00	17/01/2025	
Fujitsu Services Limited - Star Trains - ME	18704442901	C5300285	4067336	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	Ryan Owen	16/01/2025 10:17 17/01/2025 18:00	17/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18706359201	G347548	4067694	TECH EXCHANGE	STONEGATE - YATES BLACKPOOL MA, 13-15 MARKET STREET, 13-15 MARKET STREET, LANCASHIRE, FY1 1ET	Simon Heath	16/01/2025 14:40 17/01/2025 18:00	17/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18704868001	C5301436	4067421	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Simon Heath	16/01/2025 11:18 17/01/2025 20:00	17/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18704867301	C5301436	4067421	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Simon Heath	16/01/2025 11:18 17/01/2025 20:00	17/01/2025	
Computacenter - Kingfisher	18707256601	24216737	4067920	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Whitehills Retail Park Preston New Road, Whitehills Retail Park Preston New Road, FY4 5LU	Simon Heath	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705852201	42120	4067646	COLLECTION	13 LONGFIELD AVENUE, 13 LONGFIELD AVENUE, POULTON-LE-FYLDE, FY6 7DA	Simon Heath	16/01/2025 14:05 17/01/2025 12:00	17/01/2025	
DHL Supply Chain Limited - RBS	18705852202	42120	4067646	COLLECTION	13 LONGFIELD AVENUE, 13 LONGFIELD AVENUE, POULTON-LE-FYLDE, FY6 7DA	Simon Heath	16/01/2025 14:05 17/01/2025 12:00	17/01/2025	
Computacenter - Kingfisher	(No Items)	24214904	4067378	TECH EXCHANGE	B&Q, B & Q PLC, UNIT 1, SOUTH RINGS BUSINESS PARK, PRESTON, PR5 6BZ	Simon Heath	17/01/2025 10:53 17/01/2025 17:00	17/01/2025	
Fujitsu Services Limited - Banks	18705218801	C5301297	4067492	TECH EXCHANGE	RBSG, 4 STANDISHGATE, RBSG, WIGAN, WN1 1UE	Simon Heath	16/01/2025 09:30 17/01/2025 15:30	17/01/2025	
Fujitsu Services Limited - Banks	18706301901	C5301298	4067683	TECH EXCHANGE	RBSG, 4 STANDISHGATE, RBSG, WIGAN, WN1 1UE	Simon Heath	16/01/2025 09:30 17/01/2025 16:30	17/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu GBL - H&M * DO NOT INVOICE*	18703872501	C002550889	4067238	TECH EXCHANGE	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, UNIT 8B, NEW MERSEY RETAIL PARK, LIVERPOOL, L24 8QB	Stephen Fitton	16/01/2025 08:54 17/01/2025 17:00	17/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002549636	4062679	TECH EXCHANGE	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, UNIT 8B, NEW MERSEY RETAIL, PARK, SPEKE ROAD, LIVERPOOL, L24 8QB	Stephen Fitton	13/01/2025 09:00 17/01/2025 22:00	17/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	(No Items)	11554188	4064142	REPAIR	WHSmith Retail Holdings Limited, Terminal Two, Manchester Airport, MANCHESTER, M90 4AF	Stephen Fitton	17/01/2025 09:00 17/01/2025 17:00	17/01/2025	