



Run Sheet

Olayiwola Olanrewaju 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4108421	Customer	Northampton Technical Support *NO INV*		Job Address
SLA Window	06/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Olayiwola Oranwaraju	RICO LOGISTICS (WARRINGTON) UNIT 2
Activity	MANPOWER	Contact Phone	02033567438	EUROPA COURT WARRINGTON WA5 7TN
Priority	ND 1700			
Ref 1	Tech Support			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Engineer Laptop; Please close off this calls as completed to confirm receipt of the laptop	Engineer Laptop; Please close off this calls as completed to confirm receipt of the laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189268287		Engineer Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Olayiwola Olanrewaju 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4100536	Customer	POSTURITE LIMITED			Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	LOUISE WESTON		LOUISE WESTON 47 HAWES AVENUE ST. HELENS WA11 7EA
Activity	CHAIR INSTALL	Contact Phone	07826010493		
Priority	ND 1700				
Ref 1	DEL1533996				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
it is the black door with the driveway not the one with the garland : Please call 1 hour before arrival.Customer Ref / PO: PO7002036Items on order:9745429 - MICE - Logitech M171 Wi	it is the black door with the driveway not the one with the garland Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes
it is the black door with the driveway not the one with the garland

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18875877401	100093943	P-Sit High Back - 3 Lever Seat	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18875877601	100093943	P-Sit High Back - 3 Lever Seat	.	.	Good	

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Olayiwola Olanrewaju 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4110364	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/03/2025 06:29 - 11/03/2025 17:00	Contact Name	SHAYAN MUZAFAR		SHAYAN MUZAFAR 23 NETHERFIELD ROAD BOLTON BL3 3EX
Activity	CHAIR INSTALL	Contact Phone	07480946928		
Priority	ND 1700				
Ref 1	DEL1549625				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: CF0061420Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18937966601	9787602BLA	Positiv Plus High Back With Ne				



Run Sheet

Olayiwola Olanrewaju 11/03/2025

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Job # 4110414	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/03/2025 07:39 - 11/03/2025 17:00	Contact Name	PAUL CORRIS		D A C BEACHCROFT LLP LANDMARK, ST. PETERS SQUARE 1 OXFORD STREET MANCHESTER M1 4PB
Activity	CHAIR SP INSTALL	Contact Phone	07971482376		
Priority	ND 1700				
Ref 1	DEL1549396				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: 2011-05-401-1810-00000Items on order:2333810 - MONITORARM - Tallo Modu	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938099801	1401916	Ergo-Q Hybrid Pro				
18938099802	100072330	Accuratus Contour Ergonomic Sp				
18938099803	0380203BLA	RH Logic 400 No Neckrest Gaja				



Run Sheet

Olayiwola Olanrewaju 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4110943	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/03/2025 15:49 - 11/03/2025 17:00	Contact Name	KIRSTY HALLAM		GRESWELL PRIMARY SCHOOL AND NU PERCY ROAD DENTON M34 2DH
Activity	CHAIR SP INSTALL	Contact Phone	01613366854		
Priority	ND 1700				
Ref 1	DEL1546160				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: GREP023Items on order:100113212 - KEYBOARDS - Logitech</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1546160&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Greswell%20Primary%20School%20and%20Nursery Percy%20Road DENTON M34%202DH >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941370501	9787002INFULL	Positiv R600 High Back Full Sp				
18941370502	2333007	Adjustable Foot Rest W/Microba				
18941370503	1401114	Evoluent Vertical Mouse 4 RH W				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941370701	9787002INFULL	Positiv R600 High Back Full Sp				
18941370801						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Ranson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	1
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Job # 4105799	Customer	Training Account		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Training Account	Manchester Manchester TVS Nottingham NG9 2EU
Activity	MANPOWER	Contact Phone		
Priority	ND 1700			
Ref 1	Lexmark training David Ranson 11/03/2025			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4110369	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/03/2025 06:32 - 11/03/2025 17:00	Contact Name	JO VINCENT		SHOP DIRECT GROUP SKYWAYS HOUSE SPEKE ROAD, SPEKE LIVERPOOL L70 1AB
Activity	CHAIR INSTALL	Contact Phone	07908849097		
Priority	ND 1700				
Ref 1	DEL1542739				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: 93025166 0Jo is situated within Customer Care in The Hublt	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18937972201	9787601BLA	Positiv Plus High Back No Neck				



Run Sheet

Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4110374	Customer	POSTURITE LIMITED			Job Address		
SLA Window	10/03/2025 06:33 - 11/03/2025 17:00	Contact Name	ANDREW KENNEDY		ANDREW KENNEDY 47A SIMONSWOOD LANE LIVERPOOL L33 5XB		
Activity	CHAIR INSTALL	Contact Phone	07784829991				
Priority	ND 1700						
Ref 1	DEL1546065						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: the delivery address is part of the new builds *** Please call 1 hour before arrival.Customer Ref / PO: HME729817Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18937972801	9900004	Homeworker Plus Ergonomic Chai				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18937973001	9900004	Homeworker Plus Ergonomic Chai				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4110393	Customer	POSTURITE LIMITED			Job Address		
SLA Window	10/03/2025 07:08 - 11/03/2025 17:00	Contact Name	ANDREW GRIFFIN		ANDREW GRIFFIN 7 COTTAGE LANE ORMSKIRK L39 3NE		
Activity	CHAIR INSTALL	Contact Phone	07756284417				
Priority	ND 1700						
Ref 1	DEL1543143						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO00105513Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938023401	100119297	Positiv ME300;Lumbar;HeightDep				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18938023601	100119297	Positiv ME300;Lumbar;HeightDep				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4110912	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	10/03/2025 15:14 - 11/03/2025 17:00	Contact Name	DEAN DAVIES	D J STORES 670-674 NORTH DRIVE THORNTON-CLEVELEYS LANCASHIRE FY5 2QD
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	21158			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PPOS tid	33379822 31348567

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941131101	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941131301	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet
Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4110452	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/03/2025 08:27 - 11/03/2025 17:00	Contact Name	KIRSTY ALLINSON WR:27803	KIRSTY ALLINSON WR:27803 1 SYCAMORE DRIVE THORNTON-CLEVELEYS FY5 4QR
Activity	DESK SP INSTALL	Contact Phone	07305097859	
Priority	ND 1700			
Ref 1	DEL1549495			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P494435 WR:28676Items on order:100140250 - OFFCHAIR - Adapt 630</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Thornton-Cleveleys FY5%204QR >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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In Items for Job # 4110452 page 1 of 1



Run Sheet
Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Returned Items for Job # 4110452 page 1 of 1



Run Sheet

Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4110400	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/03/2025 07:15 - 11/03/2025 17:00	Contact Name	EMILY CLAYDEN	UNIVERSITY HOSPITALS OF MORECAMBE ROYAL LANCASTER INFIRMARY ASHTON ROAD LANCASTER LA1 4RP
Activity	CHAIR INSTALL	Contact Phone	0152465944	
Priority	ND 1700			
Ref 1	DEL1545343			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: MBH38757Items on order: href=https://rico.jotform.com/222823708509055?refNumber=DEL1545343&address=University%20Hospitals%20of%20Morecambe%20Bay%20NHS%20Trust Royal%20Lancaster%20Infirmary LANCASTER Ashton%20Road LA1%204RP >Once the job is completed please click this link to open and complete the form.	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938046901	100139749	Adapt 630 (small seat/high bac)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18938047101	100139749	Adapt 630 (small seat/high bac)				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet
Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4110886	Customer	Fujitsu Services Limited - EE		Job Address
SLA Window	10/03/2025 09:00 - 11/03/2025 17:30	Contact Name	R423 LANCASTER (Connected)	ORANGE LANCASTER Unit 1B, St Nicholas Arcades Shopping Centre LANCASHIRE Lancaster LA1 1NB
Activity	NON TECH EXCHANGE	Contact Phone	0845 0971 423	
Priority	ND 1700			
Ref 1	C5305880			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 11/03/2025 21:00 SLA: ND 11/03/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1</p>	<p>Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT STORE MANAGER AND EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAINPSU KEYBOARD AND PEN. RECORD SERIAL AND ASSET DETAILS FOR BOTH INGOING AND OUTCOMING UNITS. BOX OLD UNIT AND RETURN VIANORMAL PROCESS Test: N/A URL: Call history:: ##### Call 5305880 Problem Web Service qws_uk Mon 10 Mar 2025 14:55:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=EELGB00000000423TRB2 contract.pkey=22856 call.poms=1 call.zip=LA1 1NB call.address=Unit 1B St Nicholas Arcades Shopping Centre call.city=Lancaster call.customerid=INC17172014 call.problem=FOH - Lenovo X12 - Touchscreen not responding Replacement needed call.modifiedby=QWebServices call.businessimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=3/10/2025 3:54:25 PM</p> <p>##### Call 5305880 Problem Web Service qws_uk Mon 10 Mar 2025 14:55:05 A+C+P...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941028601	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941028801	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet
Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4110402	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/03/2025 07:16 - 11/03/2025 17:00	Contact Name	REBECCA MCNEIL	BAE SYSTEMS SAMLESBURY AERODROME S609
Activity	CHAIR INSTALL	Contact Phone	03300476843	MYERSCOUGH ROAD - C/O REBECCA MCNEIL BALDERSTONE BB2 7LF
Priority	ND 1700			
Ref 1	DEL1545274			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: not sure how familiar you are delivering to BAE Systems. there is delivery parking outside the building and once in the building there is a lift to the second floor. It's a secure site so easiest if you access via delivery gate (3A). my mobile number is 07834360020 if the other doesn't work *** Please call 1 hour before arrival.Customer Ref / PO: CPA000273880 Deliveries DPD or UPSItems on order:</p> <p>please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938048001	100139748	Adapt 650 (medium seat/medium)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18938048201	100139748	Adapt 650 (medium seat/medium)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4108118	Customer	POSTURITE LIMITED			Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 13:00	Contact Name	ABIGAIL SMITH		ABIGAIL SMITH 1-2 BOWLING GREEN COTTAGES
Activity	CHAIR INSTALL	Contact Phone	01282657927		BROCKHALL VILLAGE, OLD LANGHO BLACKBURN BB6 8BL
Priority	Priority MC				
Ref 1	DEL1546384				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: P092983Items on order:5765 - FOOTREST - HAG Quickstep F	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18913409101	100139832	Adapt 630 (small seat/high bac	.	.	Not Used	



Run Sheet

Claire Booth 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4105339	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	03/03/2025 16:05 - 11/03/2025 17:30	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0227397			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Asset number: UK033453 Laptop model: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Laptop serial: PF3G6P4G</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18907040001						

Returned Items

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Run Sheet

Claire Booth 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4106094	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/03/2025 11:56 - 11/03/2025 17:30	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0228322			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 7H1Q8AV - :B&S:PWC:HP 1040 G10 i7-1370P 32GB 512GB - 00000000004528884 assetUK051411 - HP 1040 G10 Sureview deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910038501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18910038701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4106249	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/03/2025 13:33 - 11/03/2025 17:30	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0228410			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	collect device - UK043273 - HP 840 G8 i7/5CG2211V1G deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910788301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4106555	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/03/2025 16:19 - 11/03/2025 17:30	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0228685			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Asset number: UK043830</p> <p>Laptop model: Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296</p> <p>Laptop serial: 5CG2211P4V</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18911852201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18911852401						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4110698	Customer	Computacenter - BASF			Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Zahra Ahmed		COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 161 475-3413		
Priority	ND 1700				
Ref 1	24264507				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery only large notebook laptop contact- 0161 475-3413	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938880901	4707927	BASF:HP EliteBook 660 G11,G_UK				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18938881101	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4110699	Customer	Computacenter - BASF			Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name		Seline Shu	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone		00447765193927	
Priority	ND 1700				
Ref 1	24264406				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
Delivery only small notebook laptop dock station contact - 07765193927	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939443301	4707926	BASF:HP EliteBook 630 G11,G_UK				
18938880301	4379652	BASF:HP USB-C/A 120W G2 Univ D				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18939443501	4707926	BASF:HP EliteBook 630 G11,G_UK				
18938880501	4379652	BASF:HP USB-C/A 120W G2 Univ D				



Run Sheet

Claire Booth 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4110726	Customer	Computacenter - BASF			Job Address		
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Louise Wood		COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG		
Activity	DELIVERY	Contact Phone	0044 161 475-3159				
Priority	ND 1700						
Ref 1	24264368						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Delivery only medium notebook laptop	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939442601	4707855	BASF:HP EliteBook 640 G11,G_UK				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18939442801	4707855	BASF:HP EliteBook 640 G11,G_UK				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Claire Booth 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4110732	Customer	Computacenter - BASF			Job Address		
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Sarah Bull		COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG		
Activity	DELIVERY	Contact Phone	0044 161 475-3036				
Priority	ND 1700						
Ref 1	24264441						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Delivery only small notebook laptop contact - 07717 782 776	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939442901	4707926	BASF:HP EliteBook 630 G11,G_UK				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18939443101	4707926	BASF:HP EliteBook 630 G11,G_UK				



Run Sheet

Claire Booth 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4111036	Customer	Computacenter - BASF		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Sarah Bull	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 161 475-3036	
Priority	ND 1700			
Ref 1	24264441			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only small notebook laptop contact - 07717 782 776	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18940805501	4707926	BASF:HP EliteBook 630 G11,G_UK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18940805701	4707926	BASF:HP EliteBook 630 G11,G_UK				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Claire Booth 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4110720	Customer	Computacenter - BASF		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Andrew Healey	COMPUTACENTER AG & CO.OHG (00810238 61 Knott Lane 61 Knott Lane SK14 5HZ
Activity	DELIVERY	Contact Phone	00441614753170	
Priority	ND 1700			
Ref 1	24264204			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
delivery only large notebook laptop dock station contact 01614753170 /7771921763	No Instructions

Job Notes

In Items



Run Sheet
Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fittion, Stephen	Jobs on Run	12
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Job # 4110922	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 14:03	Contact Name	6282 NORTHWICH Duty manager	TESCO Stores Limited 39 - 43 Chester Road NORTHWICH LAP 1 CHESTER CH3 6BR
Activity	REPAIR WITH PARTS	Contact Phone	03333452167	
Priority	8HR			
Ref 1	11630316			
Ref 2				
No. of Parts	3			

Instructions 1

Intervention #: 1 SLA: 11/03/2025 14:03-----ASSET INFORMATION----ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 Express MS811SerialNumber: 40635C6605W6ZProductIdentifier: 40G0230Model: 4063-430Physical Location:

---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFCs (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DCs - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DCs)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00 RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811
MX710
CS410
MS510
Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.

Instructions 2

-----ACTIVITY DESCRIPTION---Help Desk Reference 27364069. Paper jam lift front cover to remove cartridge. [202.03]. No paper is jammed in the printer. Contact Susie Davies on 03333452167 or 07718480782. LAP1. IP 84.236.0.51. SLA Expires 11/03 14:02.----INSTRUCTIONS-----Technical Notes -----JB. Please investigate 202.03 The media is late reaching the sensor (fuser exit) within the specified time

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189408518	41X0976	MS71x SVC Tray Insert MS81x SV				
189408514	40X7744	MS81x SVC Fuser 01 220V LRP A4				
189408522	40X7583	MS81x SVC Guide Media Turn Gui				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189408520	41X0976	MS71x SVC Tray Insert MS81x SV				
189408516	40X7744	MS81x SVC Fuser 01 220V LRP A4				
189408524	40X7583	MS81x SVC Guide Media Turn Gui				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4110704	Customer	COMPUTACENTER - NFUM Swaps		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Michael Dodwell	NFU MUTUAL INSURANCE SOCIETY LTD (0
Activity	NON TECH EXCHANGE	Contact Phone	###	West View House, Whitchurch Road
Priority	ND 1700			West View House, Whitchurch Road
Ref 1	24271032			CH3 9AU
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact number: 01829 771133 Availability: Available 9-5pm on Monday Divery address: 1st Floor West View House Hatton Heath Chester CH3U Device make and model: HP EliteBook x360 830 G8 Notebook PC Build Re	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939442301	4609703	NFUM:AG HP EB x360 G8 P/N 17N				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18939442501	4609703	NFUM:AG HP EB x360 G8 P/N 17N				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4110735	Customer	Computacenter - Kingfisher		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Adrian Hall	KINGFISHER INFORMATION TECHNOLOGY (Berse Road Berse Road LL11 2BL
Activity	TECH EXCHANGE	Contact Phone	01978362777	
Priority	ND 1700			
Ref 1	24266134			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939775601	4601607	KING:Symbol DS6878 + Cradle +				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18939775801	4601607	KING:Symbol DS6878 + Cradle +				

Engineer Closure Notes		On Site Time	Off Site Time
Customer Print			
Customer Signature			



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4109563	Customer	POSTURITE LIMITED			Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 13:00	Contact Name		HOLLY SAVAGE	MAGELLAN AEROSPACE MINERS ROAD LLAY INDUSTRIAL ESTATE, LLAY WREXHAM LL12 0PJ
Activity	CHAIR INSTALL	Contact Phone		01978852101	
Priority	Priority MC				
Ref 1	DEL1544323				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: only here until 1pm on Friday *** Please call 1 hour before arrival. Customer Ref / PO: 4700026124 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1544323&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Magellan%20Aerospace Miners%20Road WREXHAM Lay%20Industrial%20Estate %20Lay LL12%200PJ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18928062901	100016470	Positiv SE Chair High Back	.	.	Not Used	



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4110934	Customer	Vista Retail Support Limited		Job Address
SLA Window	10/03/2025 09:00 - 11/03/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI 52 FOREGATE STREET CHESTER CHESHIRE CHESTER CH1 1HA
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3217448			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Opening Hours are:- Monday-Sunday 7am-11pm	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941295501	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4109556	Customer	POSTURITE LIMITED			Job Address		
SLA Window	11/03/2025 09:00 - 11/03/2025 13:00	Contact Name	LAURA LEE		LAURA LEE 3 KELVIN GROVE CHESTER CH2 2EL		
Activity	CHAIR INSTALL	Contact Phone	07734444275				
Priority	Priority MC						
Ref 1	DEL1543155						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 610040-11-00-000-000Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908223001	9900002	Homeworker Ergonomic Chair - W	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4110534	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	10/03/2025 10:18 - 11/03/2025 18:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5304393			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 11/03/2025 18:00 SLA: ND 11/03/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5304393 Problem Web Service qws_uk Thu 20 Feb 2025 08:59:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17031289 call.problem=Set 12 Zebra Faulty NLC3701 Chester Zebra / TC56 697257 Power buton won't turn on the Zebra NLC 3701 Site Name Chester Set Number 12 RSP ID Asset number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938979601	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4110541	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	10/03/2025 10:20 - 11/03/2025 18:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5304672			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 11/03/2025 18:00 SLA: ND 11/03/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5304672 Problem Web Service qws_uk Mon 24 Feb 2025 11:47:03 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17068936 call.problem=NLC3701 Chester Zebra / TC56</p> <p>faults NLC 3701 Site Name Chester Set Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=2/24/2025 12:46:38 PM...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938994101	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4111129	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/03/2025 18:46 - 11/03/2025 17:00	Contact Name	CHERYL HYLAND	CHERYL HYLAND 81 RANDLE MEADOW GREAT SUTTON ELLESMORE PORT CH66 2SE
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07860368637	
Priority	ND 1700			
Ref 1	DEL1545595			
Ref 2				
No. of Parts	12			

Instructions 1

Instructions 2

*** Customer Instructions: None *** Please call 1 hour before arrival.Customer Ref / PO:
FSN0Items on order:100017136 - DOWNLOAD - Dragon Pro

Tech to deliver
assemble and demonstrate DESK(S)
CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries
please call Northampton CSC while onsite Tel: 0203 356 7627. <a href=<https://rico.joiform.com/222823708509055?refNumber=DEL1545595&address=81%20Randle%20Meadow%20ELLESMORE%20PORT%20Sutton%20CH66%20SE>>Once the job is completed
please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		See Items Overleaf				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Run Sheet
Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4110939	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/03/2025 15:44 - 11/03/2025 17:00	Contact Name	KYRAN WRIGHT		KYRAN WRIGHT 4 MAGAZINE LANE WALLASEY CH45 5AD
Activity	BARIATRIC INSTALL	Contact Phone	07488278265		
Priority	ND 1700				
Ref 1	DEL1547035				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: 6000250789Items on order:	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941323301	100113210	Positiv Plus Extra With Armres				



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4110981	Customer	POSTURITE LIMITED			Job Address		
SLA Window	10/03/2025 16:11 - 11/03/2025 17:00	Contact Name	GREIG COOPER/ZOE COOPER		HM REVENUE AND CUSTOMS INDIA BUILDINGS WATER STREET LIVERPOOL L2 0RD		
Activity	BARIATRIC INSTALL	Contact Phone	03000546499				
Priority	ND 1700						
Ref 1	DEL1543031						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000251698Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1543031&address=HM%20Revenue%20and%20Customs%20Buildings%20LIVERPOOL%20Water%20Street%20L2%20RDOnce the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941603001	100113210	Positiv Plus Extra With Armres				



Run Sheet

Stephen Fitton 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4111124	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/03/2025 18:37 - 11/03/2025 17:00	Contact Name	GORDON LYTHGOE	GORDON LYTHGOE 17 BALMORAL AVENUE LIVERPOOL L23 0QJ
Activity	CHAIR INSTALL	Contact Phone	4407714069806	
Priority	ND 1700			
Ref 1	DEL1544141			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: GB110061763**SOFI CHAIRS TO BE DELIVERED ASSEMBLED**Items o	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18942070101	9898731	HAG Futu Mesh 1100-S With Arms				

Returned Items



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4111001	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	10/03/2025 16:18 - 11/03/2025 17:00	Contact Name		KHALID.RAHMAN@HSBC.COM	COMPUTACENTER HSBC 3 TANNERY CROFT PRESTON BROOK RUNCORN WA7 3GL
Activity	NON TECH EXCHANGE	Contact Phone		7832847710	
Priority	ND 1600				
Ref 1	INC48964888				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	P1 Gen 6

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941645901						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941646101						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4110923	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	EXT 9 Admin Office 077	Wm Morrison Supermarkets plc Nat Lane Wharton Admin Office WINSFORD CW7 3BS
Activity	CONSUMABLE INSTALL	Contact Phone	01606861895	
Priority	ND 1700			
Ref 1	1-523348846604			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 17/03/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: MONT077PRN2SerialNumber: 40636C66076NNProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday & Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 & M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189411202	40X8421	MS81x SVC Maint Kit Fuser type				

Returned Items



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4110716	Customer	HCL Barclays		Job Address
SLA Window	10/03/2025 09:00 - 11/03/2025 17:00	Contact Name	VIVEK NIGHOT	Virat 13 Thomas Sackfield Drive Crewe CW1 3JA
Activity	TECH EXCHANGE	Contact Phone	07776527091	
Priority	ND 1600			
Ref 1	INC1038805026			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Monitor exchange	Please call Virat on 07742 439967

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4110482	Customer	Secure Retail Limited		Job Address
SLA Window	10/03/2025 09:14 - 11/03/2025 17:00	Contact Name	LEE WRIGHT	CREWE RAILWAY STATION CREWE RAILWAY STATION
Activity	TECH EXCHANGE	Contact Phone	03300955760	TRAIN CREW DEPOT, PLATFORM 12 NANTWICH ROAD CREWE CW2 6HR
Priority	ND 1700			
Ref 1	00054242			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange: 02000102006020019455 PTID: M020-019455

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938623001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18938623001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4110493	Customer	Secure Retail Limited		Job Address
SLA Window	10/03/2025 09:30 - 11/03/2025 17:00	Contact Name	LEE WRIGHT	CREWE RAILWAY STATION CREWE RAILWAY STATION
Activity	TECH EXCHANGE	Contact Phone	03300955760	TRAIN CREW DEPOT, PLATFORM 12 NANTWICH ROAD CREWE CW2 6HR
Priority	ND 1700			
Ref 1	00054245			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange:02000103005020106318 PTID: M020-106318

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938736101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4110770	Customer	Secure Retail Limited		Job Address
SLA Window	10/03/2025 13:04 - 11/03/2025 17:00	Contact Name	TRACY MOORE	CREWE RAILWAY STATION CREWE RAILWAY STATION TICKET CREW DEPOT PLATFORM 12 NANTWICH ROAD CW2 6HR
Activity	TECH EXCHANGE	Contact Phone	03300955760	
Priority	ND 1700			
Ref 1	00054286			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange:02000103005020107559 PTID: M020-107559

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18940142001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4107324	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	05/03/2025 09:00 - 11/03/2025 18:00	Contact Name	EMILY WRAY	46 COMFREY AVENUE 46 COMFREY AVENUE SANDBACH CHESHIRE CW11 4BY
Activity	NON TECH EXCHANGE	Contact Phone	+4407472678969	
Priority	ND 1700			
Ref 1	5305359 / INC8741510			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Emily.Wray@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18915556101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18915556301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4111121	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Mark Barson	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447385367652	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000255565			Cheshire SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-03-11", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000002015_UK10_EUSAP", "SPP6 SFA Maintenance": "Cost Center Account Number": "CC_0000002015_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189110781	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE8AZ			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189110783						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4111136	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Harry Tata		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	Unknown		Business Park, Charter MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700				
Ref 1	WOT000255648				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-03-11","Customer Catalog ID":"","RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000004032_UK10_EUSAP","UK/US Prod Dev Unit 2","Cost Center Account Number":"CC_0000004032_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189117244	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PYF			

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Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4111137	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Mandie Kimpton		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	+447881615844		MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700				
Ref 1	WOT000256235				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-03-11", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000006221_UK10_EUSAP Global Investigations", "Cost Center Account Number": "CC_0000006221_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189151066	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BHC8K			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189151068						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4111090	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Kyran Sutton	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD Cheshire SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000259102			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device	
using packaging from delivery	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189389331	000000000004573A20	10GB-SWAP_Len TP T14s G4 AMD R5	GM0GPPQN			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189389335		GM0LW1AT - Lenovo AZ:GB-NEW__Len TP	TCM0GW1AMD R5			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4110751	Customer	Verifone UK LTD		Job Address
SLA Window	10/03/2025 12:58 - 11/03/2025 18:00	Contact Name	DUTY MANAGER	TGI 671 TRAFFORD CENTRE UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE UNIT R31/R32, THE GREAT HALL, M17 8AA
Activity	TECH EXCHANGE	Contact Phone	08446920311	
Priority	ND 1800			
Ref 1	G350138			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 33574982 Inbound Serial No. = 331-179-084 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.160.99 WIFI Network SSID = Surf3ct10n WIFI Network WPA Password = T1me2P@yUs WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1671 Login Pin = 1671 Primary System ID = 10009897 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Terminal Will Not Switch On	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669172

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18940109101	R-Vx680 WiFi V03.52.01.99998	i V03.52.01.99998	321-061-756			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4110916	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	10/03/2025 15:14 - 11/03/2025 17:00	Contact Name	KHALIL AHMED	CHORLEY OFF LICENCE 75 BOLTON STREET CHORLEY LANCASHIRE PR7 3AG
Activity	COLLECTION	Contact Phone	07460420502	
Priority	ND 1700			
Ref 1	31200658			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer Mr. Khalil Ahmed Phone 07460420502	37593084 38965142 38943275

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941134501	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941134701	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 11/03/2025

Date 11/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 10

Job # 4108114	Customer	CXM		Job Address
SLA Window	06/03/2025 10:00 - 11/03/2025 17:00	Contact Name	SASHA BULUT	GOLDSMITHS OF CHORLEY 162 PALL MALL .CHORLEY PR7 2LD
Activity	INSTALL	Contact Phone	1257824298	
Priority	ND 1700			
Ref 1	5821099			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5049127-15117371 (WIFI) Elavon TID: 15117371; Date Time Logged: 20250305201003; Terminal ID: 210208047501; Profile Number: 15117371 Other Info

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18928996801	EN60009	KPN SIM CARD-(GB)				
18928996901	EN73001	Axium DX8000 (WIFI/4G)				
18928997001	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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In Items for Job # 4108114 page 1 of 1



Run Sheet

John Paul Barron 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4110706	Customer	Computacenter - Kingfisher		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Jack Gregson	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-01772628322	Unit 1 Craven Drive Southrings Business Park Bamber Bridge Unit 1 Craven Drive Southrings Business Park Bamber Bridge PR5 6BZ
Priority	ND 1700			
Ref 1	24275400			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01291SCO84P Till number: 84 Peripheral make/modellease copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): K1.0-Q87-uATX Are there still sales are any sales left	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939507301	4618558	KING:DB Beetle M-III K Series-				



Run Sheet

John Paul Barron 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4110872	Customer	Diebold Nixdorf UK Limited			Job Address
SLA Window	11/03/2025 08:00 - 11/03/2025 17:00	Contact Name	JAY MISTRY		BOOKER CASH & CARRY BOOKER CASH & CARRY CHAIN CAUL WAY PRESTON_MAKRO593 ASHTON-ON-RIBBLEPRESTON PR2 2TW
Activity	TECH EXCHANGE	Contact Phone			
Priority	ND 1700				
Ref 1	129129709/ 189406040/ 945457785				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Lexmark (ms510dn) Printer (01) - Keeps jamming paper jam error %27%27241.06%27%27 : Engineer to replace printer p/n 01770046545 Lexmark Mono Laser Printer MS510DN 593 Preston (Makro) Kate Mangera (Park) Lexmark (Model) Printer (01): Description of issue: she said that it keep saying paper jam error %27%27241.06%27%27 but she cannot see any jams at the front or rear? they have fanned the paper and rebooted it the printer has not been used for a long time Location of printer: till 01 Printer Type till printer	INC10576567

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4110873	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	11/03/2025 08:00 - 11/03/2025 17:00	Contact Name	JAY MISTRY	BOOKER CASH & CARRY BOOKER CASH & CARRY CHAIN CAUL WAY PRESTON_MAKRO593 ASHTON-ON-RIBBLEPRESTON PR2 2TW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	129129631/ 189405679/ 945456006			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Lexmark (ms510dn) Printer (02) - not printing - no errors : Engineer to replace printer p/n 01770046545 Lexmark Mono Laser Printer MS510DN 593 Preston (Makro) Kate Mangera (Park) Lexmark (Model) Printer (01): Description of issue: this printer the red light is flashing on the front and the display screen is flashing on and off there is no error messages but its not printing anything they have checked the paper and also rebooted the printer also the printer has not been used for a long time Location of printer: till 02 Printer Type till printer	INC10576579

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					



Run Sheet

John Paul Barron 11/03/2025

Date 11/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 10

Job # 4110893	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	10/03/2025 15:08 - 11/03/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5305881			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 11/03/2025 20:00 SLA: ND 11/03/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5305881 Problem Web Service qws_uk Mon 10 Mar 2025 15:02:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17172208 call.problem=BLACKPOOL NORTH NLC1828 NT Depot Miura PED set 3 020-112344 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=3/10/2025 4:01:28 PM ##### Call 5305881 Problem Web Service qws_uk Mon 10 Mar 2025 15:02:04 A+C+P BLACKPOOL NORTH NLC1828 NT Depot Miura PED set 3 020-112344...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941073701	_SXASSET-LABEL	_SXASSET-LABELSV2				
18941073001	_NRMIIUM020DE	PCIE:M020 NORTHERN MOBILE LIVE	02000303002020	042584		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941074001	_SXASSET-LABELS	SXASSET-LABELSV2				
18941073201	_NRMIIUM020DE	MP2P:M020 NORTHERN MOBILE LIVE	02000303002020042584			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4110897	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	10/03/2025 15:11 - 11/03/2025 17:00	Contact Name	KATARZYNA.BLACKBURN@HSBC.COM		COMPUTACENTER HSBC 27 KINGSWAY THORNTON CLEVELEYS FY5 1DL
Activity	NON TECH EXCHANGE	Contact Phone	07984586634		
Priority	ND 1600				
Ref 1	INC48954420				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941105401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4110968	Customer	Verifone UK LTD		Job Address
SLA Window	10/03/2025 16:04 - 11/03/2025 18:00	Contact Name	BETH MCGINNS	STONEGATE - ADELPHI - 9025887
Activity	TECH EXCHANGE	Contact Phone	01772 201397	43 FYLDE STREET 43 FYLDE STREET LANCASHIRE PR1 7DP
Priority	ND 1800			
Ref 1	G350181			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33148052 Inbound Serial No. = 330-507-939 IP Gateway = 10.83.46.62 Terminal IP Address = 10.83.46.38 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = Configuration / Setup Pin = Login ID = 1103 Login Pin = 1103 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 00:00 Purchase Pin = Notes =</p> <p>Fault Category =Terminal Will Not Switch On</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669229</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941562601	R-Vx680 WiFi-03	70X0B8999D	321-169-696			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941562801	R-Vx680 WiFi-03	70X0B999BD	321-169-696			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4110984	Customer	CONSILLION(UK) LIMITED		Job Address
SLA Window	10/03/2025 16:13 - 11/03/2025 17:00	Contact Name	POSTMASTER	POST OFFICE POST OFFICE 209 RAILWAY STREET NELSON BB9 0QL
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	SC512497			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Note counter replacement	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941614001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941614201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/03/2025

Date 11/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 10

Job # 4110478	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	10/03/2025 09:10 - 11/03/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT
Activity	TECH EXCHANGE	Contact Phone		Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Priority	ND 1900			
Ref 1	C5305791			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 11/03/2025 20:00 SLA: ND 11/03/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance.**Opening Times (Mon-Fri) 0800-1600 **07795 008 104 Test: In Use URL: Call history:: ##### Call 5305791 Problem Web Service qws_uk Mon 10 Mar 2025 07:05:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17143718 call.problem=NLC8459 Blackburn 020-042696 PED - Customer damage NLC 8459 Site Blackburn R call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938537401	_NRMIUM020DE	R2E:M020 NORTHERN MOBILE LIVE	020003030020201	12409		
18938538501	_SXASSET-LABELS	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18938537701	_NRMIUM020DE	FCI:M020 NORTHERN MOBILE LIVE	020003030020201	12409		
18938538701	_SXASSET-LABELS	SXASSET-LABELSV2				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4110711	Customer	Computacenter - Kingfisher		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Kathryn Cheetham	KINGFISHER INFORMATION TECHNOLOGY (Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG
Activity	TECH EXCHANGE	Contact Phone	01617468443	
Priority	ND 1700			
Ref 1	24258233			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01360POS01P Till number: 01 Peripheral make/modelplease copy and paste CI): ELO 15' TOUCHSCREEN Description of issue:er reported that their Till01 has no power to the colleague display mo	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938860201	4601616	KING:ELO ET1502L Prime Disp +Â				



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4111102	Customer	Computacenter - Kingfisher			Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Kathryn Cheetham		KINGFISHER INFORMATION TECHNOLOGY (Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG
Activity	TECH EXCHANGE	Contact Phone	01617468443		
Priority	ND 1700				
Ref 1	24275263				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Till hostname: GBBQ01360POS01P Till number: 01 Peripheral make/modelPlease copy and paste CI):ELO 15' TOUCHSCREEN Description of issue: TI 01 screen does not show anything. It has power but the device is no	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941860801	4601616	KING:ELO ET1502L Prime Disp +Â				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4107133	Customer	CXM		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 13:00	Contact Name	ANDREW GADD	CREAMLINE DAIRIES FOODSERVICE MELLORS ROAD
Activity	TECH EXCHANGE	Contact Phone	1618730323	
Priority	Timed			MANCHESTER M17 1PB
Ref 1	5820478			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN70080/BASES SNO: 18316WL27799410: Collect EN70063/IWL255-003-ELAVN SNO: 16334WL25425680: Collect EN60009/Part no. K003 SNO: 8931089419016508370H2-5048418-15116362: SWAP OUT/SWAP OUT	H2-5048418-15116362 13894970 (GPRS) Elavon TID: 15116362; Date Time Logged: 20250305071004; Terminal ID: 210108179605; Profile Number: 15116362 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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In Items for Job # 4107133 page 1 of 1



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4110926	Customer	Paypoint Network Limited - UK			Job Address
SLA Window	10/03/2025 15:27 - 11/03/2025 13:00	Contact Name		PESHBIN AZIZ	MY LOCAL MY LOCAL 150 BELL LANE BURY BL9 6DG
Activity	TECH EXCHANGE	Contact Phone		447577027521	
Priority	4HR				
Ref 1	02217060				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
38940099//31190790//PPMINI	<p>Case Number: 02217060</p> <p>Swap type: Swap Required</p> <p>Swap reason: App Support Only - Reached Capacity</p> <p>Device Type: PayPoint Mini</p> <p>TID Number: 38940099</p> <p>Serial Number: P25022AM20073</p> <p>Site ID: 31190790</p> <p>Description: Swap required as PP Mini has run out of capacity</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4110595	Customer	COMPUTACENTER HSBC – EBBT			Job Address
SLA Window	10/03/2025 10:49 - 11/03/2025 16:30	Contact Name	SALLY A MACKAY/KIOSK 1		COMPUTACENTER HSBC 2 YORKSHIRE STREET LANCASHIRE ROCHDALE OL16 1EE
Activity	TECH EXCHANGE	Contact Phone	03455838593		
Priority	ND 1600				
Ref 1	INC48946876				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED/ CABLE. You must not leave site until the setup is operational**.	Eb Ped

Job Notes

In Items



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4111076	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	10/03/2025 17:54 - 11/03/2025 15:30	Contact Name	Sheila Holland	RBSG 10 YORKSHIRE STREET
Activity	TECH EXCHANGE	Contact Phone	.	RBSG OLDHAM OL1 1QT
Priority	ND 1700			
Ref 1	C5305869			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 13/03/2025 12:00 SLA: ND 13/03/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBXER3325V/DNI x 1</p>	<p>Problem: [TC] PRINTER Root Cause: unknown/various Action: Engineer to replace printer please follow install guide Test: in use URL: Call history:: ##### Call 5305869 Problem Web Service qws_uk Mon 10 Mar 2025 13:27:16 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=RBSGB0000000000OLT1R3 contract.pkey=23224 call.poms=1 call.zip=OL1 1QT call.address=10 Yorkshire Street call.city=OLDHAM call.orgname=RBSG call.customerid=INC8753770 call.problem=work centre 3325 that is all it says - Printer Broken [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=3/10/2025 2:27:18 PM call.dpavailable=1</p> <p>##### Call 5305869 Problem Web Service qws_uk Mon 10 Mar 2025 13:27:16 A+C+P</p> <p>SBS Maint Number: BRNCH12...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941971701	_RBXER3325V/D	NTR:WORK CENTRE 3325				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941971901	_RBXER3325V/D	NTR:WORK CENTRE 3325				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4110887	Customer	Vista Retail Support Limited		Job Address
SLA Window	10/03/2025 15:02 - 11/03/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 2 WILMSLOW PARK, WILMSLOW ROAD MANCHESTER M13 0JR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3211230			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3211230 Cash Drawer on POS 1 have damaged latches. Please attend and replace. SUP-CDR-FT-460MOD03 ASW-PTR-ZQ210-HHT	Replace SUP-CDR-FT-460MOD03 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941029501	SUP-CDR-FT-460MOD03	SUP-CDR-FT-460MOD03				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4110558	Customer	Verifone UK LTD		Job Address
SLA Window	10/03/2025 10:31 - 11/03/2025 18:00	Contact Name	CHARLOTTE	PIZZA EXPRESS - 3411 - MANCHES
Activity	TECH EXCHANGE	Contact Phone	01618325435	84-86 KING STREET 84-86 KING STREET M2 4WQ
Priority	ND 1800			
Ref 1	SFR-2665873			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 Bluetooth cradle-00.05.34 Inbound PTID = Inbound Serial No. = 327-005-286 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = Configuration / Setup Pin = Login ID = Login Pin = Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk Mon-sun : 10am - 10pm Fault Category =Faulty Cradle	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665873

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939076901	R-Vx680 BT cradle	R-006503T cradle - 00.05.34	327-000-805			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18939077101	R-Vx680 BT cradle	R-006503T cradle - 00.05.34	327-000-805			



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4110477	Customer	Verifone UK LTD		Job Address
SLA Window	10/03/2025 09:06 - 11/03/2025 18:00	Contact Name	NATHAN	STONEGATE - WALKABOUT, MANCHES
Activity	TECH EXCHANGE	Contact Phone	01616724660	DANTZIC STREET DANTZIC STREET GREAT MANCHESTER M4 2AD
Priority	ND 1800			
Ref 1	G350087			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33123241 Inbound Serial No. = 318-058-941 IP Gateway = 10.83.67.254 Terminal IP Address = 10.83.67.230 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1735 Login Pin = 1735 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 22:30 Purchase Pin = Notes =</p> <p>Fault Category =Tamper Mode</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669070</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938445501	R-Vx680 WiFi-03	70X0B89999D	333-712-607			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18938445801	R-Vx680 WiFi-03	70X88999BD	333-712-607			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4110753	Customer	Verifone UK LTD		Job Address
SLA Window	10/03/2025 12:58 - 11/03/2025 18:00	Contact Name	LIAM N/A	STONEGATE - WALKABOUT, MANCHES
Activity	TECH EXCHANGE	Contact Phone	01616724660	DANTZIC STREET DANTZIC STREET GREAT MANCHESTER M4 2AD
Priority	ND 1800			
Ref 1	G350134			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 28545215 Inbound Serial No. = 321-001-975 IP Gateway = 10.83.67.254 Terminal IP Address = 10.83.67.225 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1735 Login Pin = 1735 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 22:30 Purchase Pin = Notes = Fault Category =Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669168

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18940111601	R-Vx680 WiFi-03.70X68099BD		314-383-116			



Run Sheet

Daniel Hanson 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4110765	Customer	Verifone UK LTD		Job Address
SLA Window	10/03/2025 12:58 - 11/03/2025 18:00	Contact Name	LIAM N/A	STONEGATE - WALKABOUT, MANCHES
Activity	TECH EXCHANGE	Contact Phone	01616724660	DANTZIC STREET DANTZIC STREET GREAT MANCHESTER M4 2AD
Priority	ND 1800			
Ref 1	G350126			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 34841428 Inbound Serial No. = 333-852-040 IP Gateway = 10.83.67.254 Terminal IP Address = 10.83.67.226 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1735 Login Pin = 1735 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 22:30 Purchase Pin = Notes = Fault Category =Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669127

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18940113301	R-Vx680 WiFi-03.70X68099BD		314-314-147			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4110766	Customer	HCL Barclays		Job Address
SLA Window	10/03/2025 12:58 - 11/03/2025 17:00	Contact Name	PAUL GARCIA	26 BEDFORD ROAD 26 BEDFORD ROAD SOUTHPORT PR8 4HJ
Activity	COLLECTION	Contact Phone	07969905930	
Priority	ND 1600			
Ref 1	TASK2677999			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18940115501	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18940116001	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
Job # 4108997		Customer		Computacenter Horizon Project		Job Address	
SLA Window		06/03/2025 22:59 - 11/03/2025 13:00		Contact Name	DAVID DELLA CERRA	HSBC 331 LORD STREET SOUTHPORT.MERSEYSIDE PR8 1NJ	
Activity		TECH EXCHANGE		Contact Phone	3455834870		
Priority		ND 1300					
Ref 1		CLF471_SOUTHPORT_1103_1_DEL					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
9:30-13:00Cheque Scanner PC - DELIVERY ONLY**				**PLEASE RECORD SERIAL NUMBER** If you.....re going to be later than 13:00 to site or have any issues call Edgars - 07834650322			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18932162201							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4109000	Customer	Computacenter Horizon Project		Job Address
SLA Window	06/03/2025 22:59 - 11/03/2025 13:00	Contact Name	DAVID DELLA CERRA	HSBC 331 LORD STREET SOUTHPORT.MERSEYSIDE PR8 1NJ
Activity	TECH EXCHANGE	Contact Phone	3455834870	
Priority	ND 1300			
Ref 1	CLF471_SOUTHPORT_1103_3_DEL			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30-13:00CIA PC - DELIVERY ONLY**	**PLEASE RECORD SERIAL NUMBER** If you.....re going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18932162601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4109012	Customer	Computacenter Horizon Project		Job Address
SLA Window	06/03/2025 22:59 - 11/03/2025 13:00	Contact Name	DAVID DELLA CERRA	HSBC 331 LORD STREET SOUTHPORT.MERSEYSIDE PR8 1NJ
Activity	TECH EXCHANGE	Contact Phone	3455834870	
Priority	ND 1300			
Ref 1	CLF471_SOUTHPORT_1103_2_DEL			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30-13:00CIA PC - DELIVERY ONLY**	**PLEASE RECORD SERIAL NUMBER** If you.....re going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18932162401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4109013	Customer	Computacenter Horizon Project		Job Address
SLA Window	06/03/2025 22:59 - 11/03/2025 13:00	Contact Name	DAVID DELLA CERRA	HSBC 331 LORD STREET SOUTHPORT.MERSEYSIDE PR8 1NJ
Activity	TECH EXCHANGE	Contact Phone	3455834870	
Priority	ND 1300			
Ref 1	CLF471_SOUTHPORT_1103_4_DEL			
Ref 2				
No. of Parts	11			

Instructions 1	Instructions 2
<p>**9:30-13:00**7x 22" monitors 3x 27" monitors and 10x sets of KB/mice DELIVERY ONLY**</p>	<p>**PLEASE RECORD SERIAL NUMBERS** If you.....re going to be later than 13:00 to site or have any issues call Edgars - 07834650322</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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In Items for Job # 4109013 page 1 of 1



Run Sheet
Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4110914	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	10/03/2025 15:14 - 11/03/2025 17:00	Contact Name	FULATHE NASIR	ALBERT DOCK MINI MARKET 7 SEFTON STREET LIVERPOOL L8 5TH
Activity	COLLECTION	Contact Phone	07438343834	
Priority	ND 1700			
Ref 1	31259793			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>PP Mini (including charger & PPOS); Zebra Printer Mr. Fulathe Nasir 07438343834</p>	<p>37595599 38943468 38965920</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941133401	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941133601	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4110915	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	10/03/2025 15:14 - 11/03/2025 17:00	Contact Name	ABDULLAH ALWAREETH	LOCAL ONE 166 AIGBURTH ROAD LIVERPOOL L17 7BR
Activity	COLLECTION	Contact Phone	07846183375	
Priority	ND 1700			
Ref 1	31258733			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS) Mr. Abdullah Alwareeth Phone 07846183375	37596042 38965877 38943084

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941131501	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941131701	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4110597	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	10/03/2025 10:49 - 11/03/2025 16:30	Contact Name	JEN PRIOR/KIOSK 1	COMPUTACENTER HSBC 525 PRESCOT ROAD MERSEYSIDE LIVERPOOL L13 5UU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC48954085			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED/ CABLE. You must not leave site until the setup is operational**.	Eb Ped + Cable

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939229001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4110913	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	10/03/2025 15:14 - 11/03/2025 17:00	Contact Name	MOHAMED AHMED ALI ZINDANI	RAZ NEWS 69 ROCKY LANE LIVERPOOL L6 4BB
Activity	COLLECTION	Contact Phone	07880908591	
Priority	ND 1700			
Ref 1	31136552			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1 Please collect from Home address: 69 Rocky Lane LIVERPOOL L6 4BB Mr. Mohamed Ahmed Ali Zindani Phone 07880908591	34046066

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941131901	Collection Tote Box	Tote Box for Collections				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4110658	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	11/03/2025 08:00 - 11/03/2025 17:00	Contact Name	JESSICA BUNCE	BOOKER CASH & CARRY BOOKER CASH & CARRY HORNHOUSE LANE LIVERPOOL_MAKRO571 KIRKBYMERSEYSIDE L33 7YQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	129123431/ 189391273/ 945439147			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Lexmark MS621 Prt 5 - Spitting out bits of toner now wont pick up any paper : Engineer to replace printer p/n 01770058953 Lexmark MS621dn Printer 571 Liverpool (Makro) Ieuan Mason 01515453221 Andy Walsh (field based - 07985889675) called this in for the branch Lexmark MS621 Prt 5 In Booker Marketplace Office Was spitting out bits of toner branch took the printer apart and cleaned best they could but now the printer wont pick up any paper</p>	<p>INC10575161</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4110958	Customer	Verifone UK LTD		Job Address
SLA Window	10/03/2025 16:00 - 11/03/2025 16:00	Contact Name	STEPHANIE SHIRRAN	STONEGATE - POPWORLD WIGAN - 9
Activity	TECH EXCHANGE	Contact Phone	07411763663	1-3 KING STREET WIGAN 1-3 KING STREET WIGAN GREATER MANCHESTER WN1 1DY
Priority	Timed			
Ref 1	G350164			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33120202 Inbound Serial No. = 318-055-898 IP Gateway = 10.83.85.30 Terminal IP Address = 10.83.85.4 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1385 Login Pin = 1385 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669209

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941519201	R-Vx680 WiFi-03.70X68099BD		314-317-260			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4110591	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	10/03/2025 10:48 - 11/03/2025 17:00	Contact Name	SIKANDER.BAIG@HSBC.CO.IN		COMPUTACENTER HSBC M&S BUREAU 2 STANNEY WOODS AVENUE ELLESMORE PORT CHESHIRE CH65 9GZ		
Activity	TECH EXCHANGE	Contact Phone	01413022000				
Priority	ND 1600						
Ref 1	INC48932058						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call is for a Desktop. On M910 desktops *Please leave the SSD on site*. For all other *HDDs you must drill the drive (on the plate!) 3 times* - whether the disk shatters or not. 3 holes must go all the way through the drive so you can see 3 holes on either end of the drive. Desktop including HDD must then be sent back with the returns. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	M80Q

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939225101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18939225301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4110930	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	10/03/2025 15:34 - 11/03/2025 13:00	Contact Name	MANAGER	CO-OPERATIVE EASTHAM
Activity	TECH EXCHANGE	Contact Phone	####	CO-OPERATIVE EASTHAM UNIT 1, EASTHAM POINT
Priority	4HR			1062 NEW CHESTER ROAD
Ref 1	02217122			WIRRAL
Ref 2				CH62 8HJ
No. of Parts	0			

Instructions 1	Instructions 2
34565448/31142189//PPD	Hardware damage as per the customer's advice

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4110919	Customer	PayPoint Unscheduled		Job Address
SLA Window	10/03/2025 15:19 - 11/03/2025 17:00	Contact Name	SUNDARAM SIVAGNAMOORTHY	RDJ FOOD AND WINE 6 KING STREET BIRKENHEAD MERSEYSIDE CH42 2AJ
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31112847			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1 tid	31266653

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941164401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4110896	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	10/03/2025 15:11 - 11/03/2025 13:00	Contact Name	TOM.LONGDIN@HSBC.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	07764483951		MARKS AND SPENCER		
Priority	ND 1300				CHESTER		
Ref 1	INC48964834				CHESHIRE WEST AND		
Ref 2					CHESTER		
No. of Parts	1				CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941107201						



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4110905	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	10/03/2025 15:11 - 11/03/2025 13:00	Contact Name	HEIDI.LYDIATE@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07846780904	MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE
Priority	ND 1300			WEST AND CHESTER
Ref 1	INC48956718			KINGS MEADOW
Ref 2				CHESTER BUSINESS PARK
No. of Parts	1			CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941104201						



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4107101	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 16:30	Contact Name	EMMA.SWORDS@MANDSBANK.COM	COMPUTACENTER HSBC MARKS SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07807044761	
Priority	ND 1600			
Ref 1	INC48905288r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4110812	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	10/03/2025 14:00 - 11/03/2025 17:00	Contact Name	KATE.BLACKWOOD@HSBC.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	07858366629		MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE		
Priority	ND 1600				WEST AND CHESTER		
Ref 1	INC48922184				KINGS MEADOW		
Ref 2					CHESTER BUSINESS PARK		
No. of Parts	1				CHESTER		
					CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	P1 Gen 6

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18940571301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4110688	Customer	Computacenter Limited		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Glyn Richards	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07557781428	17 Long Road Broughton 17 Long Road Broughton CH4 0FQ
Priority	ND 1700			
Ref 1	24274804			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Glyn Richards Contact Number - 07557781428 Locaon - 17 Long Road Broughton Chester CH4 0FQ - Heritage - Device - WIOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - P	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939507001	4707161	LBG:PPD HP 830 G10 i5 16GB				



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4111016	Customer	Computacenter Limited		Job Address
SLA Window	11/03/2025 09:00 - 11/03/2025 17:00	Contact Name	Glyn Richards	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07557781428	17 Long Road Broughton 17 Long Road Broughton CH4 0FQ
Priority	ND 1700			
Ref 1	24274804			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Glyn Richards Contact Number - 07557781428 Locaon - 17 Long Road Broughton Chester CH4 0FQ - Heritage - Device - WIOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - P	No Instructions

Job Notes

In Items



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4111073	Customer	Fujitsu Services Limited - Banks			Job Address		
SLA Window	10/03/2025 09:00 - 11/03/2025 15:30	Contact Name	Alisha Tillotson		RBSG 48 HIGH STREET		
Activity	TECH EXCHANGE	Contact Phone	-		RBSG MOLD CH7 1BA		
Priority	ND 1700						
Ref 1	C5305640						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 13/03/2025 14:30 SLA: ND 13/03/2025 14:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBSACRD1000-BUNDLE x 1	Problem: [TC] RD1000 (Cream) SEAC - Bundle Swap Root Cause: Unknown Action: Bundle contains cream SEAC USB adapter RJ45 cable and a power lead. Engineer to replace parts as needed. Engineer must follow SEAC Tech Guide/WinX Courier Guide. Do not hot plug the SEAC device. ALL PARTS MUST BE RETURNED IN BOX Test: With user URL: Call history:: ##### Call 5305640 Problem Web Service qws_uk Fri 07 Mar 2025 08:28:45 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000CHT1R3 contract.pkey=23224 call.poms=1 call.zip=CH7 1BA call.address=48 High Street call.city=MOLD call.orgname=RBSG call.customerid=INC8746468 call.problem=SEAC Reader - Broken/Damaged - Replacement Required (Nivi) call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=3/7/2025 9:28:49 AM call.dpavailable=1 ##### Call 5305640 Problem Web Service qws_uk Fri 07 Mar 2025 08:28:45 ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941965901	_RBSACRD1000	BUNBDB1000:CABLES:ADAPTER				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941966101	_RBSACRD1000	BUNBDB1000:CABLES:ADAPTER				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 11/03/2025

Date	11/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4110678	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	10/03/2025 12:27 - 11/03/2025 16:30	Contact Name	EMMA.FONROBERTS@HSBC.COM / KIO	COMPUTACENTER HSBC HSBC BANK 60 MOSTYN STREET LLANDUDNO LL30 2SF
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC48939635			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Touchscreen

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18939936001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/03/2025

Date 11/03/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 12

Job # 4110536	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	10/03/2025 10:17 - 11/03/2025 18:00	Contact Name	LLANDUDNO JUNCTION NLC2485 TFW STA	TRANSPORT FOR WALES Conway Road GWYNEDD LLANDUDNO LL31 9NB
Activity	TECH EXCHANGE	Contact Phone	02920 320178	
Priority	ND 1900			
Ref 1	C5304358			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 11/03/2025 18:00 SLA: ND 11/03/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1</p>	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assitan Test: Site to test URL: Call history: ##### Call 5304358 Problem Web Service qws_uk Wed 19 Feb 2025 15:39:04 A+C+P</p> <pre data-bbox="814 777 1194 972">agent.loginname=qws_uk equipment.assettag=STRGB000000AT027TA23 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conway Road call.customerid=INC17025848 call.problem=NLC2485 LLANDUDNO JUNCTION Zebra / TC56</pre> <p>Screen unresponsive NLC 2485 Site call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=2/19/2025 4:38:16 PM</p> <p>##### Call 5304358 Problem Web Service qws_uk Wed 19 Feb 2025 15:39:04 ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18938978701	_KEZEBTC56DJ	1PMAZUW4WAN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18938978901	_KEZEBTC56DJ	1PMAZUNPAN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes

Customer Print	
Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COMPUTACENTER HSBC – EBBT	18939229001	INC48954085	4110597	TECH EXCHANGE	COMPUTACENTER HSBC, 525 PRESCOT ROAD, MERSEYSIDE, LIVERPOOL, L13 5UU	Asif Alam	10/03/2025 10:49 11/03/2025 16:30	11/03/2025	
PayPoint Network Ltd_Collections	18941131501	31258733	4110915	COLLECTION	LOCAL ONE, 166 AIGBURTH ROAD, LIVERPOOL, L17 7BR	Asif Alam	10/03/2025 15:14 11/03/2025 17:00	11/03/2025	
Diebold Nixdorf UK Limited		129123431/ 189391273/ 945439147	4110658	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, HORNHOUSE LANE, LIVERPOOL_MAKRO57 1, KIRKBYMERSEYSIDE, L33 7YQ	Asif Alam	11/03/2025 08:00 11/03/2025 17:00	11/03/2025	
PayPoint Network Ltd_Collections	18941131901	31136552	4110913	COLLECTION	RAZ NEWS, 69 ROCKY LANE, LIVERPOOL, L6 4BB	Asif Alam	10/03/2025 15:14 11/03/2025 17:00	11/03/2025	
PayPoint Network Ltd_Collections	18941133401	31259793	4110914	COLLECTION	ALBERT DOCK MINI MARKET, 7 SEFTON STREET, LIVERPOOL, L8 5TH	Asif Alam	10/03/2025 15:14 11/03/2025 17:00	11/03/2025	
Computacenter Horizon Project	18932162201	CLF471_SOUT_HPORT_1103_1_DEL	4108997	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162601	CLF471_SOUT_HPORT_1103_3_DEL	4109000	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162401	CLF471_SOUT_HPORT_1103_2_DEL	4109012	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162801	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162802	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162803	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162804	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162805	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162806	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162807	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162808	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162809	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162810	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
Computacenter Horizon Project	18932162811	CLF471_SOUT_HPORT_1103_4_DEL	4109013	TECH EXCHANGE	HSBC, 331 LORD STREET, SOUTHPORT.MERSEYS IDE, PR8 1NJ	Asif Alam	06/03/2025 22:59 11/03/2025 13:00	11/03/2025	
HCL Barclays	18940115501	TASK2677999	4110766	COLLECTION	26 BEDFORD ROAD, 26 BEDFORD ROAD, SOUTHPORT, PR8 4HJ	Asif Alam	10/03/2025 12:58 11/03/2025 17:00	11/03/2025	



Run Sheet

Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18941519201	G350164	4110958	TECH EXCHANGE	STONEGATE - POPWORLD WIGAN - 9, 1-3 KING STREET WIGAN, 1-3 KING STREET WIGAN, GREATER MANCHESTER, WN1 1DY	Asif Alam	10/03/2025 16:00 11/03/2025 16:00	11/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter PwC NON TECH EXCHANGE	18907040001	PAR0227397	4105339	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	03/03/2025 16:05 11/03/2025 17:30	11/03/2025	
Computacenter PwC NON TECH EXCHANGE	18910038501	PAR0228322	4106094	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/03/2025 11:56 11/03/2025 17:30	11/03/2025	
Computacenter PwC NON TECH EXCHANGE	18910788301	PAR0228410	4106249	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ, MANCHESTER, M3 3EB	Claire Booth	04/03/2025 13:33 11/03/2025 17:30	11/03/2025	
Computacenter PwC NON TECH EXCHANGE	18911852201	PAR0228685	4106555	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/03/2025 16:19 11/03/2025 17:30	11/03/2025	
Computacenter - BASF	18938880901	24264507	4110698	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter - BASF	18939443301	24264406	4110699	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter - BASF	18938880301	24264406	4110699	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter - BASF	18939442601	24264368	4110726	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter - BASF	18939442901	24264441	4110732	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter - BASF	18940805501	24264441	4111036	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter - BASF	18938879601	24264204	4110720	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 61 Knott Lane , 61 Knott Lane , SK14 5HZ	Claire Booth	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter - BASF	18938880001	24264204	4110720	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 61 Knott Lane , 61 Knott Lane , SK14 5HZ	Claire Booth	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02217060	4110926	TECH EXCHANGE	MY LOCAL, MY LOCAL, 150 BELL LANE, BURY, BL9 6DG	Daniel Hanson	10/03/2025 15:27 11/03/2025 13:00	11/03/2025	
Vista Retail Support Limited	18941029501	3211230	4110887	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 2, WILMSLOW PARK, WILMSLOW ROAD, MANCHESTER, M13 0JR	Daniel Hanson	10/03/2025 15:02 11/03/2025 17:00	11/03/2025	
CXM	18914537401	5820478	4107133	TECH EXCHANGE	CREAMLINE DAIRIES FOODSERVICE, MELLORS ROAD, .. MANCHESTER, M17 1PB	Daniel Hanson	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	
CXM	18914537402	5820478	4107133	TECH EXCHANGE	CREAMLINE DAIRIES FOODSERVICE, MELLORS ROAD, .. MANCHESTER, M17 1PB	Daniel Hanson	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	
CXM	18914537403	5820478	4107133	TECH EXCHANGE	CREAMLINE DAIRIES FOODSERVICE, MELLORS ROAD, .. MANCHESTER, M17 1PB	Daniel Hanson	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	
CXM	18914537404	5820478	4107133	TECH EXCHANGE	CREAMLINE DAIRIES FOODSERVICE, MELLORS ROAD, .. MANCHESTER, M17 1PB	Daniel Hanson	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	
CXM	18914537405	5820478	4107133	TECH EXCHANGE	CREAMLINE DAIRIES FOODSERVICE, MELLORS ROAD, .. MANCHESTER, M17 1PB	Daniel Hanson	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	
CXM	18914537406	5820478	4107133	TECH EXCHANGE	CREAMLINE DAIRIES FOODSERVICE, MELLORS ROAD, .. MANCHESTER, M17 1PB	Daniel Hanson	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	
CXM	18914537407	5820478	4107133	TECH EXCHANGE	CREAMLINE DAIRIES FOODSERVICE, MELLORS ROAD, .. MANCHESTER, M17 1PB	Daniel Hanson	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	
CXM	18914537408	5820478	4107133	TECH EXCHANGE	CREAMLINE DAIRIES FOODSERVICE, MELLORS ROAD, .. MANCHESTER, M17 1PB	Daniel Hanson	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	
Verifone UK LTD	18939076901	SFR-2665873	4110558	TECH EXCHANGE	PIZZA EXPRESS - 3411 - MANCHES, 84-86 KING STREET, 84-86 KING STREET, M2 4WQ	Daniel Hanson	10/03/2025 10:31 11/03/2025 18:00	11/03/2025	
Verifone UK LTD	18938445501	G350087	4110477	TECH EXCHANGE	STONEGATE - WALKABOUT, MANCHES, DANTZIC STREET, DANTZIC STREET, GREAT MANCHESTER, M4 2AD	Daniel Hanson	10/03/2025 09:06 11/03/2025 18:00	11/03/2025	
Verifone UK LTD	18940111601	G350134	4110753	TECH EXCHANGE	STONEGATE - WALKABOUT, MANCHES, DANTZIC STREET, DANTZIC STREET, GREAT MANCHESTER, M4 2AD	Daniel Hanson	10/03/2025 12:58 11/03/2025 18:00	11/03/2025	
Verifone UK LTD	18940113301	G350126	4110765	TECH EXCHANGE	STONEGATE - WALKABOUT, MANCHES, DANTZIC STREET, DANTZIC STREET, GREAT MANCHESTER, M4 2AD	Daniel Hanson	10/03/2025 12:58 11/03/2025 18:00	11/03/2025	
Computacenter - Kingfisher	18938860201	24258233	4110711	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park , Redclyffe Road Trafford Park , M41 7LG	Daniel Hanson	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	18941860801	24275263	4111102	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park , Redclyffe Road Trafford Park , M41 7LG	Daniel Hanson	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Fujitsu Services Limited - Banks	18941971701	C5305869	4111076	TECH EXCHANGE	RBSG, 10 YORKSHIRE STREET, RBSG, OLDHAM, OL1 1QT	Daniel Hanson	10/03/2025 17:54 11/03/2025 15:30	11/03/2025	
COMPUTACENTER HSBC – EBBT	18939229401	INC48946876	4110595	TECH EXCHANGE	COMPUTACENTER HSBC, 2 YORKSHIRE STREET, LANCASHIRE, ROCHDALE, OL16 1EE	Daniel Hanson	10/03/2025 10:49 11/03/2025 16:30	11/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Training Account	(No Items)	Lexmark training David Ranson 11/03/2025	4105799	MANPOWER	Manchester, Manchester, TVS , Nottingham, NG9 2EU	David Ranson	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18938537401	C5305791	4110478	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	10/03/2025 09:10 11/03/2025 20:00	11/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18938538501	C5305791	4110478	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	10/03/2025 09:10 11/03/2025 20:00	11/03/2025	
CONSILLION(UK) LIMITED	18941614001	SC512497	4110984	TECH EXCHANGE	POST OFFICE, POST OFFICE, 209 RAILWAY STREET, NELSON, BB9 0QL	John Paul Barron	10/03/2025 16:13 11/03/2025 17:00	11/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18941073701	C5305881	4110893	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	10/03/2025 15:08 11/03/2025 20:00	11/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18941073001	C5305881	4110893	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	10/03/2025 15:08 11/03/2025 20:00	11/03/2025	
Computacenter Limited - HSBC	18941105401	INC48954420	4110897	NON TECH EXCHANGE	COMPUTACENTER HSBC, 27 KINGSWAY THORNTON, CLEVELEYNS, FY5 1DL	John Paul Barron	10/03/2025 15:11 11/03/2025 17:00	11/03/2025	
Verifone UK LTD	18941562601	G350181	4110968	TECH EXCHANGE	STONEGATE - ADELPHI - 9025887, 43 FYLDE STREET, 43 FYLDE STREET, LANCASHIRE, PR1 7DP	John Paul Barron	10/03/2025 16:04 11/03/2025 18:00	11/03/2025	
Diebold Nixdorf UK Limited		129129709/ 189406040/ 945457785	4110872	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, CHAIN CAUL WAY, PRESTON MAKRO593, ASHTON-ON-RIBBLEPR ESTON, PR2 2TW	John Paul Barron	11/03/2025 08:00 11/03/2025 17:00	11/03/2025	
Diebold Nixdorf UK Limited		129129631/ 189405679/ 945456006	4110873	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, CHAIN CAUL WAY, PRESTON MAKRO593, ASHTON-ON-RIBBLEPR ESTON, PR2 2TW	John Paul Barron	11/03/2025 08:00 11/03/2025 17:00	11/03/2025	
Computacenter - Kingfisher	18939507301	24275400	4110706	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Craven Drive Southings Business Park Bamber Bridge, Unit 1 Craven Drive Southings Business Park Bamber Bridge, PR5 6BZ	John Paul Barron	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
CXM	18928996601	5821099	4108114	INSTALL	GOLDSMITHS OF CHORLEY, 162 PALL MALL, .. CHORLEY, PR7 2LD	John Paul Barron	06/03/2025 10:00 11/03/2025 17:00	11/03/2025	
CXM	18928996602	5821099	4108114	INSTALL	GOLDSMITHS OF CHORLEY, 162 PALL MALL, .. CHORLEY, PR7 2LD	John Paul Barron	06/03/2025 10:00 11/03/2025 17:00	11/03/2025	
CXM	18928996603	5821099	4108114	INSTALL	GOLDSMITHS OF CHORLEY, 162 PALL MALL, .. CHORLEY, PR7 2LD	John Paul Barron	06/03/2025 10:00 11/03/2025 17:00	11/03/2025	
CXM	18928996604	5821099	4108114	INSTALL	GOLDSMITHS OF CHORLEY, 162 PALL MALL, .. CHORLEY, PR7 2LD	John Paul Barron	06/03/2025 10:00 11/03/2025 17:00	11/03/2025	
CXM	18928996605	5821099	4108114	INSTALL	GOLDSMITHS OF CHORLEY, 162 PALL MALL, .. CHORLEY, PR7 2LD	John Paul Barron	06/03/2025 10:00 11/03/2025 17:00	11/03/2025	
CXM	18928996606	5821099	4108114	INSTALL	GOLDSMITHS OF CHORLEY, 162 PALL MALL, .. CHORLEY, PR7 2LD	John Paul Barron	06/03/2025 10:00 11/03/2025 17:00	11/03/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18928996607	5821099	4108114	INSTALL	GOLDSMITHS OF CHORLEY, 162 PALL MALL, .. CHORLEY, PR7 2LD	John Paul Barron	06/03/2025 10:00 11/03/2025 17:00	11/03/2025	
PayPoint Network Ltd_Collections	18941134501	31200658	4110916	COLLECTION	CHORLEY OFF LICENCE, 75 BOLTON STREET, CHORLEY, LANCASHIRE, PR7 3AG	John Paul Barron	10/03/2025 15:14 11/03/2025 17:00	11/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18938048001	DEL1545274	4110402	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME S609, MYERSCOUGH ROAD - C/O REBECCA MCNEIL, BALDERSTONE, BB2 7LF	Nadeem Saleem	10/03/2025 07:16 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18913409101	DEL1546384	4108118	CHAIR INSTALL	ABIGAIL SMITH, 1-2 BOWLING GREEN COTTAGES, BROCKHALL VILLAGE, OLD LANGHO, BLACKBURN, BB6 8BL	Nadeem Saleem	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	
PayPoint Network Ltd_Collections	18941131101	21158	4110912	COLLECTION	D J STORES, 670-674 NORTH DRIVE, THORNTON-CLEVELEY S, LANCASHIRE, FY5	Nadeem Saleem	10/03/2025 15:14 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938241201	DEL1549495	4110452	DESK SP INSTALL	KIRSTY ALLINSON WR:27803, 1 SYCAMORE DRIVE, THORNTON-CLEVELEY S, FY5 4QR	Nadeem Saleem	10/03/2025 08:27 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938241202	DEL1549495	4110452	DESK SP INSTALL	KIRSTY ALLINSON WR:27803, 1 SYCAMORE DRIVE, THORNTON-CLEVELEY S, FY5 4QR	Nadeem Saleem	10/03/2025 08:27 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938241203	DEL1549495	4110452	DESK SP INSTALL	KIRSTY ALLINSON WR:27803, 1 SYCAMORE DRIVE, THORNTON-CLEVELEY S, FY5 4QR	Nadeem Saleem	10/03/2025 08:27 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938241204	DEL1549495	4110452	DESK SP INSTALL	KIRSTY ALLINSON WR:27803, 1 SYCAMORE DRIVE, THORNTON-CLEVELEY S, FY5 4QR	Nadeem Saleem	10/03/2025 08:27 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938241205	DEL1549495	4110452	DESK SP INSTALL	KIRSTY ALLINSON WR:27803, 1 SYCAMORE DRIVE, THORNTON-CLEVELEY S, FY5 4QR	Nadeem Saleem	10/03/2025 08:27 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938241206	DEL1549495	4110452	DESK SP INSTALL	KIRSTY ALLINSON WR:27803, 1 SYCAMORE DRIVE, THORNTON-CLEVELEY S, FY5 4QR	Nadeem Saleem	10/03/2025 08:27 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938241207	DEL1549495	4110452	DESK SP INSTALL	KIRSTY ALLINSON WR:27803, 1 SYCAMORE DRIVE, THORNTON-CLEVELEY S, FY5 4QR	Nadeem Saleem	10/03/2025 08:27 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18937972801	DEL1546065	4110374	CHAIR INSTALL	ANDREW KENNEDY, 47A SIMONSWOOD LANE, LIVERPOOL, L33 5XB	Nadeem Saleem	10/03/2025 06:33 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938023401	DEL1543143	4110393	CHAIR INSTALL	ANDREW GRIFFIN, 7 COTTAGE LANE, ORMSKIRK, L39 3NE	Nadeem Saleem	10/03/2025 07:08 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18937972201	DEL1542739	4110369	CHAIR INSTALL	SHOP DIRECT GROUP, SKYWAYS HOUSE, SPEKE ROAD, SPEKE, LIVERPOOL, L70 1AB	Nadeem Saleem	10/03/2025 06:32 11/03/2025 17:00	11/03/2025	
Fujitsu Services Limited - EE	18941028601	C5305880	4110886	NON TECH EXCHANGE	ORANGE LANCASTER, Unit 1B, St Nicholas Arcades Shopping Centre, LANCASTER, Lancashire, Lancaster, LA1 1NB	Nadeem Saleem	10/03/2025 09:00 11/03/2025 17:30	11/03/2025	
POSTURITE LIMITED	18938046901	DEL1545343	4110400	CHAIR INSTALL	UNIVERSITY HOSPITALS OF MORECA, ROYAL LANCASTER INFIRMARY, ASHTON ROAD, LANCASTER, LA1 4RP	Nadeem Saleem	10/03/2025 07:15 11/03/2025 17:00	11/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18937966601	DEL1549625	4110364	CHAIR INSTALL	SHAYAN MUZAFAR, 23 NETHERFIELD ROAD, BOLTON, BL3 3EX	Olayiwola Olanrewaju	10/03/2025 06:29 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938099801	DEL1549396	4110414	CHAIR SP INSTALL	D A C BEACHCROFT LLP, LANDMARK, ST. PETERS SQUARE, 1 OXFORD STREET, MANCHESTER, M1 4PB	Olayiwola Olanrewaju	10/03/2025 07:39 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938099802	DEL1549396	4110414	CHAIR SP INSTALL	D A C BEACHCROFT LLP, LANDMARK, ST. PETERS SQUARE, 1 OXFORD STREET, MANCHESTER, M1 4PB	Olayiwola Olanrewaju	10/03/2025 07:39 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18938099803	DEL1549396	4110414	CHAIR SP INSTALL	D A C BEACHCROFT LLP, LANDMARK, ST. PETERS SQUARE, 1 OXFORD STREET, MANCHESTER, M1 4PB	Olayiwola Olanrewaju	10/03/2025 07:39 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18941370501	DEL1546160	4110943	CHAIR SP INSTALL	GRESWELL PRIMARY SCHOOL AND NU, PERCY ROAD, DENTON, M34 2DH	Olayiwola Olanrewaju	10/03/2025 15:49 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18941370502	DEL1546160	4110943	CHAIR SP INSTALL	GRESWELL PRIMARY SCHOOL AND NU, PERCY ROAD, DENTON, M34 2DH	Olayiwola Olanrewaju	10/03/2025 15:49 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18941370503	DEL1546160	4110943	CHAIR SP INSTALL	GRESWELL PRIMARY SCHOOL AND NU, PERCY ROAD, DENTON, M34 2DH	Olayiwola Olanrewaju	10/03/2025 15:49 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18875877401	DEL1533996	4100536	CHAIR INSTALL	LOUISE WESTON, 47 HAWES AVENUE, ST. HELENS, WA11 7EA	Olayiwola Olanrewaju	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Northampton Technical Support *NO INV*	189268287	Tech Support	4108421	MANPOWER	RICO LOGISTICS (WARRINGTON), UNIT 2, EUROPA COURT, WARRINGTON, WA5 7TN	Olayiwola Olanrewaju	06/03/2025 09:00 11/03/2025 17:00	11/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	(No Items)	INC1038805026	4110716	TECH EXCHANGE	Virat, 13 Thomas Sackfield Drive, Crewe, CW1 3JA	Ryan Owen	10/03/2025 09:00 11/03/2025 17:00	11/03/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18915556101	5305359 / INC8741510	4107324	NON TECH EXCHANGE	46 COMFREY AVENUE, 46 COMFREY AVENUE, SANDBACH, CHESHIRE, CW11 4BY	Ryan Owen	05/03/2025 09:00 11/03/2025 18:00	11/03/2025	
Secure Retail Limited	18938623001	00054242	4110482	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, TRAIN CREW DEPOT, PLATFORM 12, NANTWICH ROAD, CREWE, CW2 6HR	Ryan Owen	10/03/2025 09:14 11/03/2025 17:00	11/03/2025	
Secure Retail Limited	18938736101	00054245	4110493	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, TRAIN CREW DEPOT, PLATFORM 12, NANTWICH ROAD, CREWE, CW2 6HR	Ryan Owen	10/03/2025 09:30 11/03/2025 17:00	11/03/2025	
Secure Retail Limited	18940142001	00054286	4110770	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, TICKET CREW DEPOT PLATFORM 12, NANTWICH ROAD, CW2 6HR	Ryan Owen	10/03/2025 13:04 11/03/2025 17:00	11/03/2025	
Xerox (UK) Technical***DO NOT INVOICE***	189411202	1-523348846604	4110923	CONSUMABLE INSTALL	Wm Morrison Supermarkets plc, Nat Lane, Wharton, Admin Office, WINSFORD, CW7 3BS	Ryan Owen	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Verifone UK LTD	18940109101	G350138	4110751	TECH EXCHANGE	TGI 671 TRAFFORD CENTRE, UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE, UNIT R31/R32, THE GREAT HALL, M17 8AA	Ryan Owen	10/03/2025 12:58 11/03/2025 18:00	11/03/2025	
Computacenter - Astra Zeneca	189110781	WOT000255565	4111121	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter, MACCLESFIELD, Cheshire, SK10 2NA	Ryan Owen	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter - Astra Zeneca	189117244	WOT000255648	4111136	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter, MACCLESFIELD, Cheshire, SK10 2NA	Ryan Owen	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter - Astra Zeneca	189151066	WOT000256235	4111137	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter, MACCLESFIELD, Cheshire, SK10 2NA	Ryan Owen	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter - Astra Zeneca	189389331	WOT000259102	4111090	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter, MACCLESFIELD, Cheshire, SK10 2NA	Ryan Owen	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter Limited - HSBC	18941645901	INC48964888	4111001	NON TECH EXCHANGE	COMPUTACENTER HSBC, 3 TANNERY CROFT, PRESTON BROOK, RUNCORN, WA7 3GL	Ryan Owen	10/03/2025 16:18 11/03/2025 17:00	11/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18939507001	24274804	4110688	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 17 Long Road Broughton , 17 Long Road Broughton , CH4 0FQ	Simon Heath	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Computacenter Limited	18941608201	24274804	4111016	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 17 Long Road Broughton , 17 Long Road Broughton , CH4 0FQ	Simon Heath	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
PayPoint Unscheduled	18941164401	31112847	4110919	COLLECTION	RDJ FOOD AND WINE, 6 KING STREET, BIRKENHEAD, MERSEYSIDE, CH42 2AJ	Simon Heath	10/03/2025 15:19 11/03/2025 17:00	11/03/2025	
Paypoint Network Limited - UK	(No Items)	02217122	4110930	TECH EXCHANGE	CO-OPERATIVE EASTHAM, CO-OPERATIVE EASTHAM, UNIT 1, EASTHAM POINT, 1062 NEW CHESTER ROAD, WIRRAL, CH62 8HJ	Simon Heath	10/03/2025 15:34 11/03/2025 13:00	11/03/2025	
Computacenter Limited - HSBC	18939225101	INC48932058	4110591	TECH EXCHANGE	COMPUTACENTER HSBC, M&S BUREAU, 2 STANNEY WOODS AVENUE, ELLESMORE PORT, CHESHIRE, CH65 9GZ	Simon Heath	10/03/2025 10:48 11/03/2025 17:00	11/03/2025	
Fujitsu Services Limited - Banks	18941965901	C5305640	4111073	TECH EXCHANGE	RBSG, 48 HIGH STREET, RBSG, MOLD, CH7 1BA	Simon Heath	10/03/2025 09:00 11/03/2025 15:30	11/03/2025	
Computacenter Limited - HSBC	18941107201	INC48964834	4110896	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS AND SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Simon Heath	10/03/2025 15:11 11/03/2025 13:00	11/03/2025	
Computacenter Limited - HSBC	18941104201	INC48956718	4110905	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	10/03/2025 15:11 11/03/2025 13:00	11/03/2025	
Computacenter Limited - HSBC	(No Items)	INC48905288r	4107101	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Simon Heath	11/03/2025 09:00 11/03/2025 16:30	11/03/2025	
Computacenter Limited - HSBC	18940571301	INC48922184	4110812	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	10/03/2025 14:00 11/03/2025 17:00	11/03/2025	
COMPUTACENTER HSBC - EBBT	18939936001	INC48939635	4110678	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC BANK, 60 MOSTYN STREET, LLANDUDNO, LL30 2SF	Simon Heath	10/03/2025 12:27 11/03/2025 16:30	11/03/2025	
Fujitsu Services Limited - Star Trains - ME	18938978701	C5304358	4110536	TECH EXCHANGE	TRANSPORT FOR WALES, Conway Road, GWYNEDD, LLANDUDNO, LL31 9NB	Simon Heath	10/03/2025 10:17 11/03/2025 18:00	11/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	18941295501	3217448	4110934	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, 52 FOREGATE STREET, CHESTER, CH1 1HA	Stephen Fitton	10/03/2025 09:00 11/03/2025 17:00	11/03/2025	
Fujitsu Services Limited - Star Trains - ME	18938979601	C5304393	4110534	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Stephen Fitton	10/03/2025 10:18 11/03/2025 18:00	11/03/2025	
Fujitsu Services Limited - Star Trains - ME	18938994101	C5304672	4110541	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Stephen Fitton	10/03/2025 10:20 11/03/2025 18:00	11/03/2025	
POSTURITE LIMITED	18908223001	DEL1543155	4109556	CHAIR INSTALL	LAURA LEE, 3 KELVIN GROVE, CHESTER, CH2 2EL	Stephen Fitton	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	
Xerox (UK) Technical***DO NOT INVOICE****	189408518	11630316	4110922	REPAIR WITH PARTS	TESCO Stores Limited, 39 - 43 Chester Road, NORTHWICH, LAP 1, CHESTER, CH3 6BR	Stephen Fitton	11/03/2025 09:00 11/03/2025 14:03	11/03/2025	
Xerox (UK) Technical***DO NOT INVOICE****	189408514	11630316	4110922	REPAIR WITH PARTS	TESCO Stores Limited, 39 - 43 Chester Road, NORTHWICH, LAP 1, CHESTER, CH3 6BR	Stephen Fitton	11/03/2025 09:00 11/03/2025 14:03	11/03/2025	
Xerox (UK) Technical***DO NOT INVOICE****	189408522	11630316	4110922	REPAIR WITH PARTS	TESCO Stores Limited, 39 - 43 Chester Road, NORTHWICH, LAP 1, CHESTER, CH3 6BR	Stephen Fitton	11/03/2025 09:00 11/03/2025 14:03	11/03/2025	
COMPUTACENTER - NFUM Swaps	18939442301	24271032	4110704	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, West View House, Whitchurch Road , West View House, Whitchurch Road , CH3 9AU	Stephen Fitton	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18941323301	DEL1547035	4110939	BARIATRIC INSTALL	KYRAN WRIGHT, 4 MAGAZINE LANE, WALLASEY, CH45 5AD	Stephen Fitton	10/03/2025 15:44 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081401	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere Port, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081402	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere Port, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081403	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere Port, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081404	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere Port, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081405	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere Port, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081406	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere Port, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081407	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere Port, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081408	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere Port, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18942081409	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere PORT, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081410	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere PORT, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081411	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere PORT, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942081412	DEL1545595	4111129	DESK & CHAIR SP INSTALL	CHERYL HYLAND, 81 RANDLE MEADOW, GREAT SUTTON, ELLESmere PORT, CH66 2SE	Stephen Fitton	10/03/2025 18:46 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18941603001	DEL1543031	4110981	BARIATRIC INSTALL	HM REVENUE AND CUSTOMS, INDIA BUILDINGS, WATER STREET, LIVERPOOL, L2 0RD	Stephen Fitton	10/03/2025 16:11 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18942070101	DEL1544141	4111124	CHAIR INSTALL	GORDON LYTHGOE, 17 BALMORAL AVENUE, LIVERPOOL, L23 0QJ	Stephen Fitton	10/03/2025 18:37 11/03/2025 17:00	11/03/2025	
Computacenter - Kingfisher	18939775601	24266134	4110735	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Berse Road , Berse Road , LL11 2BL	Stephen Fitton	11/03/2025 09:00 11/03/2025 17:00	11/03/2025	
POSTURITE LIMITED	18928062901	DEL1544323	4109563	CHAIR INSTALL	MAGELLAN AEROSPACE, MINERS ROAD, LLAY INDUSTRIAL ESTATE, LLAY, WREXHAM, LL12 0PJ	Stephen Fitton	11/03/2025 09:00 11/03/2025 13:00	11/03/2025	