



Run Sheet

Claire Booth 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4165545	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	23/05/2025 12:13 - 28/05/2025 18:00	Contact Name	STEPHEN MYERS	THE ROYAL BANK OF SCOTLAND PLC
Activity	NON TECH EXCHANGE	Contact Phone	01613515036	THE ROYAL BANK OF SCOTLAND PLC
Priority	ND 1800			FALCON HOUSE
Ref 1	5310724 / INC8878353			OUSE STREET
Ref 2				Salford
No. of Parts	1			M50 1YX

Instructions 1	Instructions 2
Stephen.Myers@natwest.com / _NWHUBFTC	Engineer to deliver/collect at Cash Centre Security Gate House. Record asset / serial number information as per current NatWest process..... Re-use supplied packaging for return item and ensure packaging is secure for transport..... If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes						
Delivery Instructions:						
...						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19195788301						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19195788501					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Claire Booth 28/05/2025

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Job # 4162903	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	20/05/2025 13:38 - 28/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0301892			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device -Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594 collect device - UK044195 - HP ZBook Firefly G10 14/5CG3196BWM

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19182107401						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 28/05/2025

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Job # 4163609	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	21/05/2025 09:16 - 28/05/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0302647			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594</p> <p>Collect Device - UK050859 - HP 1040 G10 Sureview / 5CG3371LJB</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19185165701						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 28/05/2025

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Job # 4163620	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	21/05/2025 09:23 - 28/05/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0302671			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device -Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588</p> <p>Collect Device - UK027180 - HP 840 G8 i7 / 5CG21215LB</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19185255501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19185255701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



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Claire Booth 28/05/2025

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Job # 4163624	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	21/05/2025 09:30 - 28/05/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0302694			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device -Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588</p> <p>Collect Device - UK029117 - HP 840 G8 i7 / 5CG2123HTY</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19185298701						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 28/05/2025

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Job # 4166730	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	27/05/2025 09:38 - 28/05/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0306969			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :COK:PWC:HP EB 840G8 i7-1185G7 32GB 13> - 000000000004291052 assetUK029117 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202016101						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4166734	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	27/05/2025 09:44 - 28/05/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0306971			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 assetUK027180 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202045801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19202046001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4166933	Customer	Computacenter - KPMG		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	Alyson Rochford	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07825 385379	
Priority	ND 1700			
Ref 1	24361112			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Asset task number: K122056 07825385379	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202629901	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19202630101	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	1
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Job # 4165789	Customer	I.T. Alliance N.I. Ltd		Job Address
SLA Window	28/05/2025 07:30 - 28/05/2025 18:00	Contact Name	.	Medtech Europa House, Adlington Business Park
Activity	PROJECT	Contact Phone	.	Adlington Macclesfield SK10 4NL
Priority	Timed			
Ref 1	Medtech Manchester			
Ref 2	POR50864			
No. of Parts	0			

Instructions 1	Instructions 2
Floorwalking as per teams training session with the customer on 21st May	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet
Nadeem Saleem 28/05/2025

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Job # 4166670	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/05/2025 08:10 - 28/05/2025 17:00	Contact Name	DEBBY MILLINGTON	JUNGHEINRICH UK LIMITED OMEGA SOUTH. WARRINGTON WA5 3UY
Activity	CHAIR INSTALL	Contact Phone	07736047884	
Priority	ND 1700			
Ref 1	DEL1579466			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Ring on day for gate code *** Please call 1 hour before arrival.Customer Ref / PO: 79437229Items on order:9811062 - DOCHOLDER - Clear Copy</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1579466&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1579466&address</p> <p>Jungheinrich%20UK%20Limited Omega%20South. WARRINGTON</p> <p>WA5%203UY >Once the job is completed please click this link to open and complete the form.https://rico.jotform.com/222823708509055?refNumber=DEL1579466&address</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19201636301	100098918	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19201636501	100098918	Positiv Plus Medium Back No Ne				

Engineer Closure Notes

Engineer Signature Area	On Site Time	On Site Time
	Customer Print	
	Customer Signature	



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Nadeem Saleem 28/05/2025

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Job # 4166673	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/05/2025 08:12 - 28/05/2025 17:00	Contact Name	MARIE ROBSON	THE MATCHWORKS UNIT 4B THE MATCHWORKS, 142 SPEKE ROAD LIVERPOOL L19 2PH
Activity	CHAIR INSTALL	Contact Phone	01517281662	
Priority	ND 1700			
Ref 1	DEL1579787			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Delivery to 1st floor - there is a lift available. *** Please call 1 hour before arrival. Customer Ref / PO: 4701584524 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1579787&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. The%20Matchworks Unit%204b LIVERPOOL The%20Matchworks %20142%20Speke%20Road L19%202PH >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19201675801	100092832	P-Sit High back - Black With:				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Nadeem Saleem 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4166667	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/05/2025 07:46 - 28/05/2025 17:00	Contact Name		SKYLER HAYES	HOME OFFICE 11 DRAKE PLACE LIVERPOOL L10 7LU
Activity	CHAIR INSTALL	Contact Phone		07308507231	
Priority	ND 1700				
Ref 1	DEL1580856				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME750319Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1580856&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1580856&address>Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items



Run Sheet

Nadeem Saleem 28/05/2025

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Job # 4166841	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/05/2025 10:47 - 28/05/2025 17:00	Contact Name		JENNA SMITH	JENNA SMITH 32 WENSLEY ROAD LIVERPOOL L9 8DW
Activity	DESK INSTALL	Contact Phone		07581192498	
Priority	ND 1700				
Ref 1	DEL1581270				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: N/A *** Please call 1 hour before arrival.Customer Ref / PO: PO-000011115Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202630501	5509031	Cantilever Fixed Height Desk 1				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Nadeem Saleem 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4166630	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/05/2025 06:35 - 28/05/2025 17:00	Contact Name	SUSAN BURNS		SUSAN BURNS 8 KINGSWAY BAMBER BRIDGE PRESTON PR5 6UJ
Activity	CHAIR INSTALL	Contact Phone	07825809559		
Priority	ND 1700				
Ref 1	DEL1576989				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000282807 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19201384901	100095621	P-Sit High Back - 3 Lever Seat				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4166741	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/05/2025 09:00 - 28/05/2025 17:00	Contact Name	DREW CHAMBERS		BAE SYSTEMS SAMLESBURY AERODROME MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Activity	CHAIR INSTALL	Contact Phone	03300476259		
Priority	ND 1700				
Ref 1	DEL1579471				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>** Customer Instructions: Located on the second floor of 608 building so will need to use the service elevator (Front of house staff will be able to assist) *** Please call 1 hour before arrival.C</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1579471&address=Bae%20Systems%20Samlesbury%20Aerodrome%20Blackburn%20Myerscough%20Road%20Balderstone%20BB2%207LFOnce the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19193860501	100117458	Positiv ME400 (Extra High Back)	'	'	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19193860701	100117458	Positiv ME400 (Extra High Back)	'	'	Good	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Nadeem Saleem 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4166843	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/05/2025 10:48 - 28/05/2025 17:00	Contact Name	STACEY ROXBY/HEUGHAN	STACEY ROXBY/HEUGHAN 14 RAVENSWOOD AVENUE BLACKPOOL FY3 7SJ
Activity	CHAIR INSTALL	Contact Phone	07484176720	
Priority	ND 1700			
Ref 1	DEL1581191			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P499363 WR:30338Items on order:100138872 - MISC - Rectangular Ch</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202647201	100093926	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19202647501	100093926	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Nadeem Saleem 28/05/2025

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Job # 4166672	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/05/2025 08:11 - 28/05/2025 17:00	Contact Name	ELLA MORLEY WR:28292		ELLA MORLEY WR:28292 22 MALDERN AVENUE POULTON-LE-FYLD FY6 7TL
Activity	CHAIR INSTALL	Contact Phone	07926612823		
Priority	ND 1700				
Ref 1	DEL1579562				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: No parking difficulties welcome to park on drive. Chair will need to be carried upstairs in the property. *** Please call 1 hour before arrival.Customer Ref / PO: P499045 WR:30012Items on order:9790026 - FOOTREST - Fellowes Sta	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19201645501	100092817	Positiv Plus Medium Back No Ne				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Nadeem Saleem 28/05/2025

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Job # 4167164	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	27/05/2025 15:26 - 28/05/2025 17:00	Contact Name	DEAN DAVIES	D J STORES 670-674 NORTH DRIVE THORNTON-CLEVELEYS LANCASHIRE FY5 2QD
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	21158			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PPOS TID	33379822 31348567

Job Notes

In Items

Returned Items



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Nadeem Saleem 28/05/2025

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Job # 4166646	Customer	POSTURITE LIMITED		Job Address	
SLA Window	27/05/2025 07:09 - 28/05/2025 17:00	Contact Name	NICK WARRINGTON	COSTAIN LTD 11 MITCHELL ST INCE WIGAN WN2 2EG	
Activity	CHAIR INSTALL	Contact Phone	07552975348		
Priority	ND 1700				
Ref 1	DEL1580735				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 78924Items on order:3823001 - DESKSIMPLE - Positiv Bl</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19201417001	9900014	Homeworker Chair - With Armres				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19201417201	9900014	Homeworker Chair - With Arms				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4167389	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	28/05/2025 08:00 - 28/05/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	Priority MC			
Ref 1	C5311587			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 27/05/2025 20:00 SLA: ND 27/05/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5311587 Problem Web Service qws_uk Mon 26 May 2025 05:10:06 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17625708 call.problem=NLC1828 BLACKPOOL NORTH 020-042411 PED - Customer damage call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=5/26/2025 6:09:18 AM ##### Call 5311587 Problem Web Service qws_uk Mon 26 May 2025 05:10:06 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19199189101	_SXASSET-LABELSV2	_SXASSET-LABELSV2	.	.	Not Used	
19199188601	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	020003030020201.16952		Not Used	



Run Sheet

Stephen Fitton 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4166747	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	27/05/2025 10:00 - 28/05/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5311636			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 28/05/2025 20:00 SLA: ND 28/05/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5311636 Problem Web Service qws_uk Tue 27 May 2025 06:59:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17624738 call.problem=NLC1828 Blackpool North 020-106890 PED - Bluetooth option not available call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=5/27/2025 7:59:13 AM ##### Call 5311636 Problem Web Service qws_uk Tue 27 May 2025 06:59:35 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202210201	_NRMIUM020DE	NRMIUM020 NORTHERN MOBILE LIVE	02000303002020	113971		
19202211001	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19202210401	_NRMIUM020DE	NRMIUM020 NORTHERN MOBILE LIVE	02000303002020	113971		
19202211201	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4167406	Customer	Vista Retail Support Limited	Job Address
SLA Window	28/05/2025 08:00 - 28/05/2025 12:00	Contact Name	LIDL CLARKE STREET LANCASHIRE POULTON-LE-FYLDE FY6 8JW
Activity	TECH EXCHANGE	Contact Phone	
Priority	Priority MC		
Ref 1	3287547		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3287547: Lost Zebra HHT Passcode: 15440314	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19200376901	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19200377101						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4167274	Customer	Verifone UK LTD		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	Deborah Simpson	BUPA DENTAL CARE BUPA DENTAL CARE 40 Victoria Road East Thornton-Cleveleys 01253 826283 FY5 5BT
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250213-2675			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Terminal now received. Install required	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4167438	Customer	CXM		Job Address
SLA Window	28/05/2025 08:00 - 28/05/2025 12:00	Contact Name	MAJIT AHMADZAI	ZAM ZAM SHOP 135 POULTON ROAD . FLEETWOOD FY7 7AP
Activity	INSTALL	Contact Phone	1455528600	
Priority	Priority MC			
Ref 1	5858505			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5074233-15151520 (WIFI) Elavon TID: 15151520; Date Time Logged: 20250430151010; Terminal ID: 210209834701; Profile Number: 15151520 Other Info

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19191530701	EN60009	KPN SIM CARD-(GB)				
19191530801	EN73001	Axium DX8000 (WIFI/4G)				
19191530901	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Run Sheet

Stephen Fitton 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4166640	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	27/05/2025 07:00 - 28/05/2025 19:30	Contact Name	BARROW IN FURNESS NLC1812 NT Depot	Northern Rail MT (Barrow in Furness)	
Activity	TECH EXCHANGE	Contact Phone	01618222435	Central Station, Barrow In Furness, Cumbria	
Priority	ND 1900			Cumbria	
Ref 1	C5311634			Barrow in Furness	
Ref 2				LA14 5QZ	
No. of Parts	1				

Instructions 1	Instructions 2
ND 28/05/2025 20:00 SLA: ND 28/05/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history:: ##### Call 5311634 Problem Web Service qws_uk Tue 27 May 2025 06:57:38 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8485TA23 contract.pkey=23200 call.poms=1 call.zip=LA14 5QZ call.address=Central Station Barrow In Furness Cumbria call.customerid=INC17620290 call.problem=NLC1812 Barrow in Furness PED Charging Cradle N/A Zebra does not hold charge call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium call.datereported=5/27/2025 7:57:14 AM...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19201402801	_NRZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				



Run Sheet

Stephen Fitton 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4166745	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	27/05/2025 09:59 - 28/05/2025 20:00	Contact Name	BARROW IN FURNESS NLC1812 NT Depot		Northern Rail MT (Barrow in Furness)
Activity	TECH EXCHANGE	Contact Phone	01618222435		Central Station, Barrow In Furness, Cumbria
Priority	ND 1900				Cumbria
Ref 1	C5311635				Barrow in Furness
Ref 2					LA14 5QZ
No. of Parts	2				

Instructions 1	Instructions 2
ND 28/05/2025 20:00 SLA: ND 28/05/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5311635 Problem Web Service qws_uk Tue 27 May 2025 06:58:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8485TA23 contract.pkey=23200 call.poms=1 call.zip=LA14 5QZ call.address=Central Station Barrow In Furness Cumbria call.customerid=INC17620285 call.problem=NLC1812 Barrow in Furness 02000303002020112942 PED - Bluetooth option not ava call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=5/27/2025 7:57:47 AM ##### Call 5311635 Problem Web Service qws_uk Tue 27 May 2025 06:58:34 A+C+P...

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202206601	_NRMIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020113969			
19202207101	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4167230	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 11:00	Contact Name	Liz Clayton Duty manager	Boots UK Limited 39-45 Witton Street Pharmacy NORTHWICH CW9 5DH
Activity	REPAIR WITH PARTS	Contact Phone	01172910413	
Priority	4HR			
Ref 1	11715429			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 28/05/2025 11:00-----ASSET INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RSDeviceTagCustomer: EPSr2 Pharmacy PrinterSerialNumber: 451443HH15Y2TProductIdentifier: 35S0330Model: 4514-630Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000 option 9. If dialing from the Republic of Ireland the number is 00 44 330123 9000Please note that option 9 is theEngineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers PPDs MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000004891720. Spoke to Liz user advised printer keeps posting tray 1 empty errors despite tray being loaded user found media present sensor flag loose in tray earlier today which coincided with this fault. User also mentioned printer has been jamming intermittently when printing tokens with multiple 242.06 errors in recent event log summary. Please investigate.MS510PharmacyLiz Clayton 01606 42187SN 451443HH15Y2TIP 10.80.137.75AR ETA 28/05/25 @ 11:00Store closes at 17:30 pharmacy opens at 09:30----INSTRUCTIONS-----</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192045296	60-MS510-BTS	Lexmark MS510 Printer - BOOTS				
192045544	40X8287	MX61x SVC Tray Base 250 Tray o				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4167106	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/05/2025 14:28 - 28/05/2025 17:00	Contact Name	MICHELLE RADCLIFFE	MICHELLE RADCLIFFE 18 FIDLER STREET ST. HELENS WA10 3DZ
Activity	DESK INSTALL	Contact Phone	07745631899	
Priority	ND 1700			
Ref 1	DEL1581525			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please text when you arrive rather than knock so I can move the dogs out of the way *** Please call 1 hour before arrival.Customer Ref / PO: 120018534 Items on order:9900006 - HWCHAIR - Homeworker PI</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1581525&address=18%20Fidler%20Street ST.%20HELENS</p> <p>WA10%203DZ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
		See Items Overleaf				

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4156643	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	12/05/2025 09:00 - 28/05/2025 18:00	Contact Name	AMY WILL	15 DERBY DRIVE 15 DERBY DRIVE RAINFORD ST HELENS WA11 8EX
Activity	NON TECH EXCHANGE	Contact Phone	07725 139933	
Priority	ND 1800			
Ref 1	5310221 / INC8865853			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Amy.will@natwest.com / _NWHubFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19152016701						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19152016901					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4166753	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	27/05/2025 09:30 - 28/05/2025 15:30	Contact Name	Matthew Butler		RBSG 130 LORD STREET RBSG SOUTHPORT PR9 0AE
Activity	TECH EXCHANGE	Contact Phone	-		
Priority	ND 1530				
Ref 1	C5311540				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 29/05/2025 12:35 SLA: ND 29/05/2025 12:35 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBCANLBP251DW x 1	Problem: [TC] WinX LBP251 Printer Faulty - Please ask the user to carry out a test print before leaving Root Cause: UNKNOWN - Please ask the user to carry out a test print before leaving Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Ensure paper trays are set as per the guide. Issues regarding not printing/trays can be resolved by a GPupdate(Steps listed in the courier guide) ***RACFID NOTREQUIRED - For driver Test: Please ask the user to carry out a test print before leaving URL: Call history:: ##### Call 5311540 Problem Web Service qws_uk Sat 24 May 2025 10:52:13 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000PRT1R3 contract.pkey=23224 call.poms=1 call.zip=PR9 0AE call.address=130 Lord Street call.city=SOUTHPORT call.orgname=RBSG call.customerid=INC8899815 call.problem=Platform - Printer - Damaged [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=5/24/2025 11:52:07 AM call.dpavailable=1 ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202257901	_RBCANLBP251DW	TR:A4 B&W LASER				



Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4167267	Customer	Vista Retail Support Limited	Job Address
SLA Window	27/05/2025 16:17 - 28/05/2025 17:00	Contact Name	MCDONALDS - CAPGEMINI 263-267 RICE LANE LIVERPOOL LANCASHIRE LIVERPOOL L9 3BY
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3287720		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3287720 Side 1 - printer - faulty Needs swapout	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19204698901	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19204699101						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4166787	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	28/05/2025 08:00 - 28/05/2025 12:00	Contact Name	MANAGER	RASA FOOD STORES RASA FOOD STORES 13 WALTON ROAD LIVERPOOL L4 4AD
Activity	TECH EXCHANGE	Contact Phone	01512811993	
Priority	Priority MC			
Ref 1	02344075			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34034363//02344075//T3	Swap reason: Power Faults

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4166027	Customer	CXM		Job Address
SLA Window	24/05/2025 11:00 - 28/05/2025 17:00	Contact Name	ASIF KHAN	FUSION GRILL PERI PERI 237 STANLEY ROAD
Activity	INSTALL	Contact Phone	7310138544	LIVERPOOL L5 7QD
Priority	ND 1700			
Ref 1	5859165			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1: Despatch/Install EN73001/Axiom DX8000 x 1	H2-5083441-15171268 (WIFI) Elavon TID: 15171268; Date Time Logged: 20250523171010; Terminal ID: 210210482801; Profile Number: 15171268 Other Info

Job Notes

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Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4166984	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	ICT Team	LIVERPOOL WOMEN.....S NHS FOUNDATION TR
Activity	CONSUMABLE INSTALL	Contact Phone	01517024379	Liverpool Women's Hospital Crown Street
Priority	ND 1700			LWH, Consulting corridor,
Ref 1	1-531235166736			LIVERPOOL
Ref 2				L8 7SS
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 28/05/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: 11211SerialNumber: 7559040001719ProductIdentifier: 32C0231Model: 7559-378Physical Location: LWH Consulting corridor ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192034093	41X2090	CX92x SVC Maint Kit ITU 300K				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192034095	41X2090	CX92x SVC Maint Kit ITU 300K				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4167259	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	Fidelma Cordin	Alder Hey Children.....s NHS Foundation
Activity	CONSUMABLE INSTALL	Contact Phone	01512525586	Beech House (old Police Station) Eaton Road, West Derby Alder Hey Children.....s NHS Foundation Trust LIVERPOOL L12 2AP
Priority	ND 1700			
Ref 1	1-531351983027			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 29/05/2025 17:00-----ASSET INFORMATION---ProductName: CX921de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: 29271SerialNumber: 7559030023678ProductIdentifier: 32C0230Model: 7559-178Physical Location: Beech House First Floor ---ACCOUNT INFORMATION---MPS CUSTOMERBREAK FIX - NEXT BUSINESS DAY FIX MONDAY - FRIDAY 09:00 - 17:00MAINTENANCE KIT- 3 BUSINESS DAYS MONDAY - FRIDAY 09:00 - 17:00Solutions Installed: Customer has LRS installed.	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192046586	41X1593	CX92x SVC Maint Kit ITU 300K				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4167022	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address		
SLA Window	27/05/2025 13:57 - 28/05/2025 20:00	Contact Name	WIGAN WALLGATE NLC3551 NT Depot		Northern Rail MT (Wigan)		
Activity	MANPOWER	Contact Phone	0161 822 2140		Wallgate, Wigan Lancashire Wigan WN1 1BB		
Priority	ND 1900						
Ref 1	C5311705						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
ND 28/05/2025 20:00 SLA: ND 28/05/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5311705 Problem Web Service qws_uk Tue 27 May 2025 13:57:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8933TA23 contract.pkey=23200 call.poms=1 call.zip=WN1 1BB call.address=Wallgate Wigan call.customerid=INC17573665 call.problem=NLC3551 Wigan Wallgate no passenger assist app and wont take online payments call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=5/27/2025 2:56:48 PM ##### Call 5311705 Problem Web Service qws_uk Tue 27 May 2025 13:57:35 A+C+P NLC 3551...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4167151	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	27/05/2025 14:59 - 28/05/2025 13:00	Contact Name	MANAGER	ONE STOP COMMUNITY STORES LTD
Activity	TECH EXCHANGE	Contact Phone	0161 766 3725	ONE STOP COMMUNITY STORES LTD
Priority	4HR			70-72 SUNNY BANK ROAD
Ref 1	02345208			BURY
Ref 2				BL9 8HJ
No. of Parts	0			

Instructions 1	Instructions 2
38962899//02345208//PPD	Swap reason: PPOS Dead No Light

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4165972	Customer	Computacenter Horizon Project		Job Address
SLA Window	23/05/2025 21:01 - 28/05/2025 13:00	Contact Name	BRIAN JONES	HSBC 2 MARKET STREET BURY.LANCASHIRE BL9 0AN
Activity	PROJECT	Contact Phone	3455838505	
Priority	ND 1400			
Ref 1	CLF471_BURY_2805_INS			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30Branch monitor and peripheral exchange of parts onsite**Replace 2 x 22" monitors 3x 27" monitors 5x sets of keyboards/mice and 2x 3m DisplayPort cables (for CIA terminals) using new kit already in the branch. Remove 5x old monitors and 5x sets of old keyboard/mice from branch and return on labels provided.**	**ARRIVE AT 9:30 AM**MUST CALL EDGARS 07834 650322 OR LILY 077259 45052 ON ARRIVAL FOR FURTHER INSTRUCTIONS**MUST FOLLOW CC HORIZON MONITOR REFRESH SCRIPT TO COMPLETE ANY 27..... MONITOR INSTALLS**MUST TAKE PICTURES OF DESK BEFORE AND AFTER THE MONITOR INSTALLATION MUST TAKE PICTURES OF THE BACK OF 27...../xD MONITORS WITH CABLE CONNECTIONS CLEARLY VISIBLE. SEND IMAGES TO: eus.projects.deployment.support@hsbc.com. DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM** ANY ISSUES CALL EDGARS 07834 650322 or Lily 077256 45052**27" monitors are for Front Office desks. 22" monitors are for Counters CIA terminals and to replace any additional 17" monitors.**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION**

Job Notes

In Items

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

David Ranson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Run Sheet

David Ranson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4166917	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 13:00	Contact Name	OXANA KHAN	SHAWBROOK BANK, 3RD FLOOR, ONE 4 STANLEY STREET SALFORD M3 5JL
Activity	CHAIR SP INSTALL	Contact Phone	07902719046	
Priority	Priority MC			
Ref 1	DEL1575306			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>*** Customer Instructions: There is a preferential NCP parking rate for New Bailey occupiers. The promo code is SNBKFN and is priced at10.95 for 24hrs parking. The code is redeemable via the App only and is valid for both NCP Salford New Bailey Car Park and NCP Salford Stanley Street *** Please call 1 hour before arrival.Customer Ref / PO: CC142Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1575306&address=Shawbrook%20Bank%203rd%20Floor%20One%20New%20Bailey%20Stanley%20Street%20Salford%20M3%205JL</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19198322001	1301015	RH New Logic 200 Med Back with	.	.	Not Used	
19198322002	2333085	PlushTouch Keyboard Wrist Supp	.	.	Not Used	
19198322003	2333084	PlushTouch Mousepad Wrist Supp	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19197229301	1301015	RH New Logic 200 Med Back with	.	.	Not Used	
19197229401	Not Used	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4166669	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/05/2025 08:08 - 28/05/2025 17:00	Contact Name	JULIE BANNISTER		H M REVENUE & CUSTOMS TRINITY BRIDGE HOUSE 2 DEARMANS PLACE Salford M3 5BA
Activity	CHAIR INSTALL	Contact Phone	03000 568226		
Priority	ND 1700				
Ref 1	DEL1579425				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000265360Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1579425&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1579425&address>Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19201633001	100107299	Kinetic Medium Chair With Lumb				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Ranson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4166947	Customer	Computacenter - Kingfisher		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	Liam Jones	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01618488700	Unit 5, Red Rose Retail Park, Regent Road, Salford
Priority	ND 1700			Unit 5, Red Rose Retail Park, Regent Road, Salford
Ref 1	24365276			M5 3GR
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Description: HOST NAME: KF65F4PR3 IP ADDRESS OF PC: 10.66.4.100 PEDdel: PEDVX820 DUET OPERATING SYSTEM: win10 MANAGER OR TILL: managerTILL NO: manager CONTACT NAME/CONTACT NUMBER: 01618488700 Liam Jon	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19203083101	4433344	KING:Dell 5000 MFF Screwfix -				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4166668	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/05/2025 08:09 - 28/05/2025 17:00	Contact Name	RICHARD EGERTON	THE COACH HOUSE 6A OAK ROAD MANCHESTER M20 3DA
Activity	CHAIR INSTALL	Contact Phone	07411214143	
Priority	ND 1700			
Ref 1	DEL1580134			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: RICHARD EGERTONItems on order:1401110 - LAPSTAND - Slim Cool La https://rico.jotform.com/222823708509055?refNumber=DEL1580134&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1580134&address The%20Coach%20House 6A%20Oak%20Road MANCHESTER M20%203DA >Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19201634601	100140892	Positiv U600 Tall Back Full Sp				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4166634	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/05/2025 06:38 - 28/05/2025 17:00	Contact Name	CHLOE WEIR	CHLOE WEIR 58 ABINGDON ROAD URMSTON MANCHESTER M41 0GN
Activity	CHAIR INSTALL	Contact Phone	07487723714	
Priority	ND 1700			
Ref 1	DEL1576994			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: My partner and I both work from home so someone will be available to take delivery *** Please call 1 hour before arrival. Customer Ref / PO: P1372868 Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19201389301	9794004BLA	P-Sit Mesh Back - Independent				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19201389501	9794004BLA	P-Sit Mesh Back - Independent				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4166026	Customer	CXM		Job Address
SLA Window	24/05/2025 11:00 - 28/05/2025 17:00	Contact Name	ROBERT HULME	ASIA THAI CORNER 712 OLDHAM ROAD FAILSWORTH FAILSWORTH MANCHESTER M35 9FD
Activity	INSTALL	Contact Phone	7812068674	
Priority	ND 1700			
Ref 1	5859164			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1: Despatch/Install EN73001/Axiom DX8000 x 1	H2-5083399-15171451 (WIFI) Elavon TID: 15171451; Date Time Logged: 20250523171010; Terminal ID: 210210493501; Profile Number: 15171451 Other Info

Job Notes

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Run Sheet

David Ranson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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In Items for Job # 4166026 page 1 of 1



Run Sheet

Mark Hosie 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	10
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Job # 4166888	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/05/2025 10:00 - 28/05/2025 18:00	Contact Name	Sam Panagiotakis	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000317448			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1":1""Requested by date":"2025-05-19""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2""Cost Center Account Number":"CC_0000231968_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192026935	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0MSD1Z			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	10
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Job # 4166869	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/05/2025 10:00 - 28/05/2025 18:00	Contact Name	Sarah Dodd	Astrazeneca Speke Reception
Activity	NON TECH EXCHANGE	Contact Phone	x	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000317469			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Remove Serial": "PC26EAXT", "Remove Item": "1", "Please collect and remove single device.", "Requested by date": "2025-05-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "RHQ RMT/PMT/CMT": "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191744689	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0QAQBD			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191744691		PC26EAXT - Lenovo 20XGS0AE1M	PC26EAXT			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	10
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Job # 4167018	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/05/2025 10:00 - 28/05/2025 18:00	Contact Name	Sarah Dodd	Astrazeneca Speke Reception
Activity	NON TECH EXCHANGE	Contact Phone	x	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000317540			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Remove Serial": "PC26EAXT", "Remove Item": "1", "Please collect and remove single device.", "Requested by date": "2025-05-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "RHQ RMT/PMT/CMT": "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192033283	000000000004592628GB-NEW	Lenovo TP T14s G4 AMD R5	GM0MSD2P			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192033285		PC26EAXT - Lenovo 20XGS0AE1M	PC26EAXT			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	10
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Job # 4167312	Customer	Computacenter Limited		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	Suzanne Wallwork	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+4407564683351	419 Newton Road 419 Newton Road WA3 1NZ
Priority	ND 1700			
Ref 1	24367383			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Suzanne Wallwork Contact Number - 07564683351 Location 419 Newton Road Lowton Warrington WA3 1NZ - Heritage - Device - WINWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Pa	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19204213701	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	10
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Job # 4166687	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/05/2025 10:00 - 28/05/2025 18:00	Contact Name	Alana Nelson	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000300623			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-05-28", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191851491	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0JTWZ2			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	10
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Job # 4166688	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/05/2025 10:00 - 28/05/2025 18:00	Contact Name	Alana Nelson	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000314684			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-05-28", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191910985	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0R455W			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191910987						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	10
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Job # 4166694	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/05/2025 10:00 - 28/05/2025 18:00	Contact Name	Paul Nicholas	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000314642			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-05-28", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000007271_UK10_EUSAP", "Global Engineering UK", "Cost Center Account Number": "CC_0000007271_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191902725	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0PJKB6			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191902727						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	10
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Job # 4166698	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/05/2025 10:00 - 28/05/2025 18:00	Contact Name	Amane Nakayama	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447795923350	
Priority	ND 1700			
Ref 1	WOT000315911			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Travel_Laptop""Procure Quantity 1":1""Requested by date":"2025-05-28"Customer Catalog ID":" NEW_Lenovo_Travel_Laptop""Cost Center Name":"CC_0000005835_UK10_EUSAP GCO International IS Area Costs""Cost Center Account Number":"CC_0000005835_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191990681	00000000000469	8AZ7GB-NEW__Len TP X1 CARB G12 i7 LTE	PF56LJTX			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	10
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Job # 4166705	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	28/05/2025 10:00 - 28/05/2025 18:00	Contact Name	Kelly Ronan		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447557319704		
Priority	ND 1700				
Ref 1	WOT000317264				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-05-23", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000002813_UK10_EUSAP", "Global Logistic Function - Head Office": "Cost Center Account Number": "CC_0000002813_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192017705	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF56LE3K			



Run Sheet

Mark Hosie 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	10
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Job # 4167275	Customer	Verifone UK LTD		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	Laura Thomas	BUPA DENTAL CARE BUPA DENTAL CARE 415 Stockport Road Altrincham 0161 516 7389 WA15 7XR
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250217-481			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Replacement delivered install required	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

David Hargreaves 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4166938	Customer	Computacenter - Kingfisher		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 13:00	Contact Name	Lesley Dwyer	KINGFISHER INFORMATION TECHNOLOGY (Sealand Road Sealand Road CH1 4LD
Activity	TECH EXCHANGE	Contact Phone	+44 1244 380228	
Priority	ND 1300			
Ref 1	24365062			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01250POS40P Till number: 40 Peripheral make/modellease copy and paste CI): ELO 15' TOUCHSCREEN Description of issue: T till's touchscreen turned to blank and not displaying anything Contac	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202854001	4601616	KING:ELO ET1502L Prime Disp +Â				

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Run Sheet

David Hargreaves 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4167301	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	28/05/2025 08:00 - 28/05/2025 12:00	Contact Name	DANIEL.SIMMONDS@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07833087254		
Priority	Priority MC				
Ref 1	INC49405036				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19195165501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19195165701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

David Hargreaves 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4161281	Customer	Computacenter Horizon Project			Job Address
SLA Window	18/05/2025 15:57 - 28/05/2025 17:00	Contact Name	MICHELLE HENRY-WALKER		MICHELLE HENRY-WALKER MARKS AND SPENCER CHESTER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	7753400309		
Priority	ND 1700				
Ref 1	43593718_CLF516_2805				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07458 636 993 (Ash)	Collect old device 20Q1S3JV00PC1BFDZ4 any queries contact 07458 636 993 (Ash)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19173585501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4166904	Customer	HCL Barclays		Job Address
SLA Window	27/05/2025 11:50 - 28/05/2025 15:00	Contact Name	NIKKY CWIKLA	BARCLAYS BANK PLC BARCLAYS BANK PLC 51 HOPE STREET WREXHAM LL11 1BE
Activity	IMAC COLLECTION	Contact Phone	07385 365122	
Priority	ND 1600			
Ref 1	TASK2836695			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop collection - Please use Tote	BB30514982 / J6BRR04

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202985101	HCL Tote	HCL Tote				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4166907	Customer	HCL Barclays		Job Address
SLA Window	27/05/2025 11:52 - 28/05/2025 15:00	Contact Name	NIKKY CWIKLA	BARCLAYS BANK PLC BARCLAYS BANK PLC 51 HOPE STREET WREXHAM LL11 1BE
Activity	IMAC COLLECTION	Contact Phone	07385 365122	
Priority	ND 1600			
Ref 1	TASK2836696			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop collection - Please use Tote	BB30553375 / DN2VJ64

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202990701	HCL Tote	HCL Tote				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4167380	Customer	Paypoint Network Limited - UK			Job Address
SLA Window	27/05/2025 17:04 - 28/05/2025 13:00	Contact Name		PETER JONES	PENYBRYN STORES PENYBRYN STORES PEN Y BRYN FFESTINIOG BLAENAU FFESTINIOG LL41 4LU
Activity	TECH EXCHANGE	Contact Phone		01766762321	
Priority	4HR				
Ref 1	02345554				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
34527631//67288//RP10	<p>Case Number: 02345554</p> <p>Swap type: Swap Required</p> <p>Swap reason: Hardware Damage Card Reader</p> <p>Device Type: RP-10 PinPad</p> <p>TID Number: 34527631</p> <p>Serial Number:</p> <p>Site ID: 67288</p> <p>Description: Swap requested as RP10 can't read any card when inserted.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4166623	Customer	Computacenter Horizon Project		Job Address
SLA Window	27/05/2025 08:00 - 28/05/2025 12:00	Contact Name	CAROLYN JARVIS	CAROLYN JARVIS SPRINGFIELD, PICTON ROAD, PEN-Y-FFORDD, HOLYWELL FLINTSHIRE CH8 9HR
Activity	TECH EXCHANGE	Contact Phone	7576666261	
Priority	Priority MC			
Ref 1	43724554_CLF516_2105			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07458 636 993 (Ash)	Collect old serial number 20Q1S3JV00PC1F02TX any queries contact 07458 636 993 (Ash)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19162065001						



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4164792	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	22/05/2025 09:00 - 28/05/2025 18:00	Contact Name	ANTONIO IANTOSCA	31 CLARENDON ROAD 31 CLARENDON ROAD WALLASEY CH44 8EH
Activity	NON TECH EXCHANGE	Contact Phone	07478230608	
Priority	ND 1800			
Ref 1	5311254 / INC8893071			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
antonio.iantsca@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19192423801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19192424001						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4167126	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	28/05/2025 08:30 - 28/05/2025 09:30	Contact Name	R896 - Birkenhead Manager	Everything Everywhere Limited 150 Borough Road, Unit Grange Road Pyramids Shopping Centre BIRKENHEAD CH41 2RA
Activity	REPAIR WITH PARTS	Contact Phone		
Priority	4HR			
Ref 1	11715262			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 28/05/2025 09:30-----ASSET INFORMATION---ProductName: COLOR MFP CX510de Color MFP HV 7527-63DeviceTagCustomer: SerialNumber: 752722946VR27ProductIdentifier: 38C5022Model: 7527-636Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTMonday to Saturday 09:00 to 17:00 & Sunday 10:00 to 16:00. Including public holidays Christmas Day excludedSERVICE PARTNER HOLDS BONDED GOLD STOCK OF DEVICES IF REQUIREDENGINEER TO RECORD PAGE COUNTOutput Device Qty SLAE460dn - A4 Mono MFP 951 NBD FixX548de - A4 Colour MFP 395 4 Hr FixC544dn - A4 Colour 274 NBD FixCX510de - A4 Colour MFP 49 4 Hr FixMS510dn - A4 Mono 37 NBD Fix</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC17634315. 121.28 Service Fuser Error. Rebooting does not clear the error. Spoke to Kernicki Gardner and he advised that the power cable has exposed wires and would like this replaced as well. Contact Number 07399547281. IP 10.19.26.50. SLA Expires 28/05 09:30----INSTRUCTIONS-----Technical Notes -----Tech to investigate Fuser error and damaged power lead.CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	40X0271	C92x SVC Power Cords UK				
	40X7616	CS31x SVC Maint Kit Fuser 230V				
	40X7626	CS31x SVC Power Supply Univers				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4167199	Customer	Vista Retail Support Limited		Job Address
SLA Window	27/05/2025 15:45 - 28/05/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT G THE CROFT RETAIL & LEISURE PARK BEBINGTON CH62 3PN
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3285232			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3285232 The HHT is not holding charge. it goes dead once the chargers taken off. it completely turned off now. Please replace HHT. TC51 (SN: 18074522501972)</p> <p>Site Trading Hours:- Mon 9:00 AM - 8:00 PM Tue 9:00 AM - 8:00 PM Wed 9:00 AM - 8:00 PM Thu 9:00 AM - 8:00 PM Fri 9:00 AM - 8:00 PM Sat 9:00 AM - 7:00 PM Sun 10:30 AM - 4:30 PM</p>	<p>Replace ASW-HHT-ZEB-TC27 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19204568001	ASW-HHT-ZEB-TC27	ASW-HHT-ZEB-TC27				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19204568201						



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4167191	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	27/05/2025 15:42 - 28/05/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5311718			Chester
Ref 2				CH1 3NS
No. of Parts	2			

Instructions 1	Instructions 2
ND 28/05/2025 20:00 SLA: ND 28/05/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5311718 Problem Web Service qws_uk Tue 27 May 2025 15:07:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17635144 call.problem=NLC3701 Chester 020-112874 PED - Bluetooth option not available NLC 3701 Sit call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=5/27/2025 4:06:39 PM ##### Call 5311718 Problem Web Service qws_uk Tue 27 May 2025 15:07:05 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19204555701	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	113967		
19204556101	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4166768	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address	
SLA Window	27/05/2025 10:17 - 28/05/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester) City Road, Cheshire Cheshire Chester CH1 3NS	
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780		
Priority	ND 1900				
Ref 1	C5311643				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>ND 28/05/2025 20:00 SLA: ND 28/05/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5311643 Problem Web Service qws_uk Tue 27 May 2025 07:35:37 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17620114 call.problem=NLC3701 Chester Zebra / TC56 02000303002020112952 system tampered call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=5/27/2025 8:35:08 AM</p> <p>##### Call 5311643 Problem Web Service qws_uk Tue 27 May 2025 07:35:37 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19202325901	_SXASSET-LABEL	L_SXASSET-LABELSV2				
19202325501	_TWMIIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020	113970		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19202326101	_SXASSET-LABEL	_SXASSET-LABELSV2				
19202325701	_TWMIIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	113970		

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 28/05/2025

Date 28/05/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 11

Job # 4167197	Customer	Vista Retail Support Limited		Job Address
SLA Window	27/05/2025 15:45 - 28/05/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 89, FOREST WALK HALTON LEA RUNCORN WA7 2BX
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3283169			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3283169- the hht is not scanning anything there is no red light or beeping sound while trying to scan. did restore the software but no joy. Please replace HHT. (SN: 17076522514034) Lenovo Smartcard keyboard - SUP-KBD-LEN-SMART-PSL</p>	<p>Replace ASW-HHT-ZEB-TC27 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19204566201	ASW-HHT-ZEB-TC27	ASW-HHT-ZEB-TC27				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19204566401						

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4166671	Customer	CXM			Job Address
SLA Window	27/05/2025 08:10 - 28/05/2025 17:00	Contact Name	STEFAN ROLNICK		EASYJET MAN DHL SUPPLY CHAIN, TERMINAL 1
Activity	TECH EXCHANGE	Contact Phone	01582525416		MANCHESTER AIRPORT MANCHESTER M90 1QX
Priority	ND 1700				
Ref 1	5860025				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN70157/PWN32410153A SNO: 230807313161294550243284: Collect EN72156/Tetra Move 5000 SNO: 231987303201256452622425: Collect EN60009/Part no. K003 SNO: 8931081822017211845LAN_UK_0128759: SWAP OUT/SWAP OUT	LAN_UK_0128759 Terminal 1 Airport. Need to call on number provided to get a pass to terminal. 24 / 7 Elavon TID: 14928337; Date Time Logged: 20250527071005; Terminal ID: 210151756560; Profile Number: 14928337 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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In Items for Job # 4166671 page 1 of 1



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Returned Items for Job # 4166671 page 1 of 1



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4166692	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	28/05/2025 10:00 - 28/05/2025 18:00	Contact Name	Manchester Trafford Experience (PA) 60928	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE)	
Activity	TECH EXCHANGE	Contact Phone	07760 170120	Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre	
Priority	Priority MC			LANCASHIRE	
Ref 1	C5311314			Manchester	
Ref 2				M17 8BL	
No. of Parts	1				

Instructions 1	Instructions 2
<p>**ACCESS GRANTED ID: 727989** Valid for 23/05 - 26/06/2025**</p> <p>ND 22/05/2025 20:00 SLA: ND 22/05/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPLAPTOP-WIN11-23H2 x 1</p>	<p>Problem: [TC] Lenovo L480T ThinkPad WIN11 23H2 Laptop faulty Root Cause: Unknown Action: Engineer to attend and replace Lenovo L480T ThinkPad Test: With Vodafone Service desk URL: Call history: ##### Call 5311314 Problem Web Service qws_uk Wed 21 May 2025 15:41:35 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=VFDB00000VI351TA23 contract.pkey=23219 call.poms=1 call.zip=M17 8BL call.address=Manchester Trafford Experience Unit L30 - 30 Peel Avenue Trafford Centre Gre call.city=Manchester call.customerid=INC17606774 call.problem=RET60928- 030- Lenovo Laptop - Overheating call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFL480TWIN1123H2 call.priority=2-Medium call.datereported=5/21/2025 4:41:13 PM</p> <p>##### Call 5311314 Problem Web Service qws_uk Wed 21 May 2025 15:41:35 A+C+P ...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
.	Not Used	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4166908	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/05/2025 11:52 - 28/05/2025 17:00	Contact Name	SOPHENA WILSON	SOPHENA WILSON APTMENT 706 INSIGNIA 86 TALBOT ROAD, OLD TRAFFORD MANCHESTER M16 0UF
Activity	DESK SP INSTALL	Contact Phone	07494764624	
Priority	ND 1700			
Ref 1	DEL1577172			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Call me when you arrive. *** Please call 1 hour before arrival. Customer Ref / PO: 195000024378 Items on order: 100141484 - OFFCHAIR - ZentoFit M</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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In Items for Job # 4166908 page 1 of 1



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Returned Items for Job # 4166908 page 1 of 1



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4167183	Customer	Secure Retail Limited		Job Address
SLA Window	27/05/2025 15:34 - 28/05/2025 17:00	Contact Name	ADAM BINNERSLY	LOST CAT LOST CAT 64 OLDHAM STREET MANCHESTER M4 1LE
Activity	TECH EXCHANGE	Contact Phone	07841033128	
Priority	ND 1700			
Ref 1	00056708			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange:00100318001CF6FF

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19204512701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4167426	Customer	Computacenter - Kingfisher		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	Emma Smith	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 161 371 0082	Snipe Retail Park Manchester Road
Priority	ND 1700			Snipe Retail Park Manchester Road
Ref 1	24367647			OL7 0DN
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01229SCO82P Till number: 82 Peripheral make/modelPlease copy and paste Cl): SCANNERDS6878 Symptom: Scanner Till numbe 82 Make/Model: SCANNERDS6878 Description: ###Please ensure previous	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19204832201	4601607	KING:Symbol DS6878 + Cradle +				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	11
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Job # 4167395	Customer	Vista Retail Support Limited	Job Address
SLA Window	28/05/2025 08:00 - 28/05/2025 12:00	Contact Name	LIDL DARLINGTON STREET LANCASHIRE WIGAN WN1 1DL
Activity	TECH EXCHANGE	Contact Phone	
Priority	Priority MC		
Ref 1	3286326		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
Passcode: 07530314 3286326: Faulty Zebra HHT	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19199865901	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	11
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Job # 4167435	Customer	Computacenter Limited		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	Susan Leyland	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07523899720	58/62 Market Place, 58/62 Market Place, WN1 1PJ
Priority	ND 1700			
Ref 1	24367883			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Susan Leyland Contact Number - 07523899720 Location - Wan 58/62 Market Place WN1 1PJ - Heritage - Device - WINDOWS Make - Bnch Device - WINDOWS PPD - No Part - 4553731 Branch SLaptop 5 i5/16(Br	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19205117701	4553731	LBG:MS Bransh Surf Lap5 i5/16				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19205117901	4553731	LBG:MS Bransh Surf Lap5 i5/16				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	11
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Job # 4167371	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	28/05/2025 08:00 - 28/05/2025 12:00	Contact Name		Jasmine Frodsham	RBSG 4 STANDISHGATE
Activity	TECH EXCHANGE	Contact Phone		-	RBSG WIGAN WN1 1UE
Priority	Priority MC				
Ref 1	C5311469				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 27/05/2025 16:30 SLA: ND 27/05/2025 16:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBINGIPP350V4-KIT x 1	Problem: [TC] WinX IPP350 Chip and Pin/Cable/PSU Faulty (IPP350 KIT) Root Cause: Unknown Action: Engineer to replace parts following WinX Courier Swapout Guide and test.**KIT PART includes - PED PSU Cable** **ALLFaulty parts must be returned** Test: Working URL: Call history: ##### Call 5311469 Problem Web Service qws_uk Fri 23 May 2025 09:54:18 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000WNT1R3 contract.pkey=23224 call.poms=1 call.zip=WN1 1UE call.address=4 Standishgate call.city=WIGAN call.orgname=RBSG call.customerid=INC8897981 call.problem=Chip & Pin device - stopped working [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=5/23/2025 10:54:12 AM call.dpavailable=1 ##### Call 5311469 Problem Web Service qws_uk Fri 23 May 2025 09:54:18 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19197215501	_RBINGIPP350V4-KIT	40PPD:IPP350 V4CONTACTLESS KIT	18050PP83882191		Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19197215701	_RBINGIPP350V4-KIT	40PPD:IPP350 V4CONTACTLESS KIT	18050PP83882191		Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	11
Job # 4167326		Customer		Computacenter Limited - Nat West		Job Address	
SLA Window		28/05/2025 09:00 - 28/05/2025 17:00		Contact Name	Jessica Riley	NATIONAL WESTMINSTER BANK PLC_ (008 4 Standishgate 4 Standishgate WN1 1UE	
Activity		NON TECH EXCHANGE		Contact Phone	07971902734		
Priority		ND 1700					
Ref 1		24352298					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Jessica Riley 07971902734 Natwest 4 Standishgate Wigan WN1 1UE SWAP				No Instructions			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19204390201	4231117	iPhone 12 64GB Black					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19204390401	4231117	iPhone 12 64GB Black					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	11
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Job # 4167338	Customer	Computacenter Limited		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	David Maloney	LLOYDS BANKING GROUP PLC (008102783 19 Pawell st 19 Pawell st WN1 1XD
Activity	NON TECH EXCHANGE	Contact Phone	07745452277	
Priority	ND 1700			
Ref 1	24367496			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - David Maloney Contact Number - 07745452277 Location - 1 Pawell st Wigan WN11XD - Heritage - Device - WINDOWS Make - Head Offe - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4707161 HP Lapt	No Instructions

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	11
Job # 4166929		Customer		Computacenter - Kingfisher		Job Address	
SLA Window		28/05/2025 09:00 - 28/05/2025 17:00		Contact Name	Suzanne Ball	KINGFISHER INFORMATION TECHNOLOGY (Highfield Industrial Estate North Street	
Activity		TECH EXCHANGE		Contact Phone	+44 1257 260361	Highfield Industrial Estate North Street PR7 1QD	
Priority		ND 1700					
Ref 1		24365300					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Till hostname: GBBQ01097POS02P Till number: 2 Peripheral make/model(ease copy and paste CI): SCANNERDS6878 Handheld or presentation scann: Handheld Is it happening for one or all products?: All Product(s)				No Instructions			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19202829001	4601607	KING:Symbol DS6878 + Cradle +					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19202829001	4601607	KING:Symbol DS6878 + Cradle +					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	11
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Job # 4166936	Customer	Computacenter - Kingfisher		Job Address
SLA Window	28/05/2025 09:00 - 28/05/2025 17:00	Contact Name	Suzanne Ball	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1257 260361	Highfield Industrial Estate North Street
Priority	ND 1700			Highfield Industrial Estate North Street
Ref 1	24366777			PR7 1QD
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01097SCO83P Till number: 83 Peripheral make/modellease copy and paste CI): SCANNERDS6878 Handheld or presentation scan: Handheld scanner Is it happening for one or all products?: NA Pro	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19203137401	4601607	KING:Symbol DS6878 + Cradle +				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	11
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Job # 4167192	Customer	HCL Barclays		Job Address
SLA Window	27/05/2025 09:30 - 28/05/2025 15:00	Contact Name	CLARE LORAM	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1600			
Ref 1	INC1039349599			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Desktop exchange	Serial number - 5GBDD24 Hostname - X30519246TDA761 Mac address -20:88:10:91:2C:46

Job Notes

In Items



Run Sheet

Berlindo D`Assuncao 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	11
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Job # 4167263	Customer	Vista Retail Support Limited	Job Address
SLA Window	27/05/2025 16:16 - 28/05/2025 17:00	Contact Name	LIDL FURTHERGATE WORKS, ST CLEMENTS STREET BLACKBURN BB1 1NR
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3287549		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3287549 Brief Description: Defective damaged or lost equipment Mobile Office Is the device defective physically damaged or lost? : Lost Check opening times Days of week Open hours Friday 08:00 - 22:00 Saturday 08:00 - 22:00 Sunday 10:00 - 16:00 Monday 08:00 - 22:00 Tuesday 08:00 - 22:00 Wednesday 08:00 - 22:00 Thursday 08:00 - 22:00	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19204697001	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19204697201						



Run Sheet

Date	28/05/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	11
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Job # 4167390	Customer	Verifone UK LTD		Job Address
SLA Window	28/05/2025 08:00 - 28/05/2025 12:00	Contact Name	MANAGER	STONEGATE - ELEPHANT & CASTLE
Activity	TECH EXCHANGE	Contact Phone	01204 384544	4-10 DEANSGATE BOLTON LANCASHIRE LANCASHIRE BL1 1BR
Priority	Priority MC			
Ref 1	G353333			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 23557262 Inbound Serial No. = 332-634-352 IP Gateway = 10.83.90.126 Terminal IP Address = 10.83.90.97 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1177 Login Pin = 1177 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 01:00 Notes = N/A Fault Category = Tamper Mode</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2677242</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19199933601	R-Vx680 WiFi-03	70X0B0999BD	333-852-475			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19199933801	R-Vx680 WiFi-03	70X088999BD	333-852-475			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 28/05/2025

Date	28/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	11
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Job # 4167255	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	27/05/2025 16:08 - 28/05/2025 16:30	Contact Name	HINA.ROHIT.PATEL@HSBC.CO.UK	COMPUTACENTER HSBC 1-3 VICTORIA SQUARE BOLTON BL1 1RJ
Activity	TECH EXCHANGE	Contact Phone	07468703611	
Priority	ND 1600			
Ref 1	INC49404038			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19204659701						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19204697001	3287549	4167263	TECH EXCHANGE	LIDL, FURTHERGATE WORKS, ST CLEMENTS STREET, BLACKBURN, BB1 1NR	Berlindo D'Assuncao	27/05/2025 16:16 28/05/2025 17:00	28/05/2025	
Verifone UK LTD	19199933601	G353333	4167390	TECH EXCHANGE	STONEGATE - ELEPHANT & CASTLE , 4-10 DEANSGATE, BOLTON, LANCASHIRE, LANCASHIRE, BL1 1BR	Berlindo D'Assuncao	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
Computacenter Limited - HSBC	19204659701	INC49404038	4167255	TECH EXCHANGE	COMPUTACENTER HSBC, 1-3 VICTORIA SQUARE, BOLTON, BL1 1RJ	Berlindo D'Assuncao	27/05/2025 16:08 28/05/2025 16:30	28/05/2025	
HCL Barclays	(No Items)	INC1039349599	4167192	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	Berlindo D'Assuncao	27/05/2025 09:30 28/05/2025 15:00	28/05/2025	
Computacenter - Kingfisher	19202829001	24365300	4166929	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Highfield Industrial Estate North Street, Highfield Industrial Estate North Street, PR7 1QD	Berlindo D'Assuncao	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	
Computacenter - Kingfisher	19203137401	24366777	4166936	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Highfield Industrial Estate North Street, Highfield Industrial Estate North Street, PR7 1QD	Berlindo D'Assuncao	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	
Vista Retail Support Limited	19199865901	3286326	4167395	TECH EXCHANGE	LIDL, DARLINGTON STREET, LANCASHIRE, WIGAN, WN1 1DL	Berlindo D'Assuncao	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
Computacenter Limited	19205117701	24367883	4167435	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 58/62 Market Place, , 58/62 Market Place, , WN1 1PJ	Berlindo D'Assuncao	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	
Fujitsu Services Limited - Banks	19197215501	C5311469	4167371	TECH EXCHANGE	RBSG, 4 STANDISHGATE, RBSG, WIGAN, WN1 1UE	Berlindo D'Assuncao	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
Computacenter Limited - Nat West	19204390201	24352298	4167326	NON TECH EXCHANGE	NATIONAL WESTMINSTER BANK PLC_ (008, 4 Standishgate , 4 Standishgate , WN1 1UE	Berlindo D'Assuncao	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	
Computacenter Limited	19204214901	24367496	4167338	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 19 Pawell st , 19 Pawell st , WN1 1XD	Berlindo D'Assuncao	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - KPMG	19202629901	24361112	4166933	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	
Computacenter PwC NON TECH EXCHANGE	19182107401	PAR0301892	4162903	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	20/05/2025 13:38 28/05/2025 17:30	28/05/2025	
Computacenter PwC NON TECH EXCHANGE	19185165701	PAR0302647	4163609	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	21/05/2025 09:16 28/05/2025 17:30	28/05/2025	
Computacenter PwC NON TECH EXCHANGE	19185255501	PAR0302671	4163620	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	21/05/2025 09:23 28/05/2025 17:30	28/05/2025	
Computacenter PwC NON TECH EXCHANGE	19185298701	PAR0302694	4163624	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	21/05/2025 09:30 28/05/2025 17:30	28/05/2025	
Computacenter PwC NON TECH EXCHANGE	19202016101	PAR0306969	4166730	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	27/05/2025 09:38 28/05/2025 17:30	28/05/2025	
Computacenter PwC NON TECH EXCHANGE	19202045801	PAR0306971	4166734	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	27/05/2025 09:44 28/05/2025 17:30	28/05/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19195788301	5310724 / INC8878353	4165545	NON TECH EXCHANGE	THE ROYAL BANK OF SCOTLAND PLC, THE ROYAL BANK OF SCOTLAND PLC, FALCON HOUSE, OUSE STREET, SALFORD, M50 1YX	Claire Booth	23/05/2025 12:13 28/05/2025 18:00	28/05/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19204555701	C5311718	4167191	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	Daniel Hanson	27/05/2025 15:42 28/05/2025 20:00	28/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19204556101	C5311718	4167191	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	Daniel Hanson	27/05/2025 15:42 28/05/2025 20:00	28/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19202325901	C5311643	4166768	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	Daniel Hanson	27/05/2025 10:17 28/05/2025 20:00	28/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19202325501	C5311643	4166768	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	Daniel Hanson	27/05/2025 10:17 28/05/2025 20:00	28/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****		11715262	4167126	REPAIR WITH PARTS	Everything Everywhere Limited, 150 Borough Road, Unit, Grange Road, Pyramids Shopping Centre, BIRKENHEAD, CH41 2RA	Daniel Hanson	28/05/2025 08:30 28/05/2025 09:30	28/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****		11715262	4167126	REPAIR WITH PARTS	Everything Everywhere Limited, 150 Borough Road, Unit, Grange Road, Pyramids Shopping Centre, BIRKENHEAD, CH41 2RA	Daniel Hanson	28/05/2025 08:30 28/05/2025 09:30	28/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****		11715262	4167126	REPAIR WITH PARTS	Everything Everywhere Limited, 150 Borough Road, Unit, Grange Road, Pyramids Shopping Centre, BIRKENHEAD, CH41 2RA	Daniel Hanson	28/05/2025 08:30 28/05/2025 09:30	28/05/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19192423801	5311254 / INC8893071	4164792	NON TECH EXCHANGE	31 CLARENCE ROAD, 31 CLARENCE ROAD, WALLASEY, CH44 8EH	Daniel Hanson	22/05/2025 09:00 28/05/2025 18:00	28/05/2025	
Vista Retail Support Limited	19204568001	3285232	4167199	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT G, THE CROFT RETAIL & LEISURE PARK, BEBINGTON, CH62 3PN	Daniel Hanson	27/05/2025 15:45 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19202988901	DEL1577172	4166908	DESK SP INSTALL	SOPHENA WILSON, APARTMENT 706 INSIGNIA, 86 TALBOT ROAD, OLD TRAFFORD, MANCHESTER, M16 0UF	Daniel Hanson	27/05/2025 11:52 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19202988902	DEL1577172	4166908	DESK SP INSTALL	SOPHENA WILSON, APARTMENT 706 INSIGNIA, 86 TALBOT ROAD, OLD TRAFFORD, MANCHESTER, M16 0UF	Daniel Hanson	27/05/2025 11:52 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19202988903	DEL1577172	4166908	DESK SP INSTALL	SOPHENA WILSON, APARTMENT 706 INSIGNIA, 86 TALBOT ROAD, OLD TRAFFORD, MANCHESTER, M16 0UF	Daniel Hanson	27/05/2025 11:52 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19202988904	DEL1577172	4166908	DESK SP INSTALL	SOPHENA WILSON, APARTMENT 706 INSIGNIA, 86 TALBOT ROAD, OLD TRAFFORD, MANCHESTER, M16 0UF	Daniel Hanson	27/05/2025 11:52 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19202988905	DEL1577172	4166908	DESK SP INSTALL	SOPHENA WILSON, APARTMENT 706 INSIGNIA, 86 TALBOT ROAD, OLD TRAFFORD, MANCHESTER, M16 0UF	Daniel Hanson	27/05/2025 11:52 28/05/2025 17:00	28/05/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19202988906	DEL1577172	4166908	DESK SP INSTALL	SOPHENA WILSON, APARTMENT 706 INSIGNIA, 86 TALBOT ROAD, OLD TRAFFORD, MANCHESTER, M16 0UF	Daniel Hanson	27/05/2025 11:52 28/05/2025 17:00	28/05/2025	
Fujitsu Services Limited - Vodafone	.	C5311314	4166692	TECH EXCHANGE	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE), Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre, LANCASHIRE, Manchester, M17 8BL	Daniel Hanson	28/05/2025 10:00 28/05/2025 18:00	28/05/2025	
Secure Retail Limited	19204512701	00056708	4167183	TECH EXCHANGE	LOST CAT, LOST CAT, 64 OLDHAM STREET, MANCHESTER, M4 1LE	Daniel Hanson	27/05/2025 15:34 28/05/2025 17:00	28/05/2025	
CXM	19201634901	5860025	4166671	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	27/05/2025 08:10 28/05/2025 17:00	28/05/2025	
CXM	19201634902	5860025	4166671	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	27/05/2025 08:10 28/05/2025 17:00	28/05/2025	
CXM	19201634903	5860025	4166671	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	27/05/2025 08:10 28/05/2025 17:00	28/05/2025	
CXM	19201634904	5860025	4166671	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	27/05/2025 08:10 28/05/2025 17:00	28/05/2025	
CXM	19201634905	5860025	4166671	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	27/05/2025 08:10 28/05/2025 17:00	28/05/2025	
Computacenter - Kingfisher	19204832201	24367647	4167426	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Snipe Retail Park Manchester Road , Snipe Retail Park Manchester Road , OL7 0DN	Daniel Hanson	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	
Vista Retail Support Limited	19204566201	3283169	4167197	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 89, FOREST WALK, HALTON LEA, RUNCORN, WA7 2BX	Daniel Hanson	27/05/2025 15:45 28/05/2025 17:00	28/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19202854001	24365062	4166938	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Sealand Road , Sealand Road , CH1 4LD	David Hargreaves	28/05/2025 09:00 28/05/2025 13:00	28/05/2025	
Computacenter Horizon Project	19162065001	43724554_CLF 516_2105	4166623	TECH EXCHANGE	CAROLYN JARVIS, SPRINGFIELD, PICTON ROAD, PEN-Y-FFORDD, HOLYWELL, FLINTSHIRE, CH8 9HR	David Hargreaves	27/05/2025 08:00 28/05/2025 12:00	28/05/2025	
Computacenter Limited - HSBC	19195165501	INC49405036	4167301	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	David Hargreaves	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
Computacenter Horizon Project	19173585501	43593718_CLF 516_2805	4161281	TECH EXCHANGE_R	MICHELLE HENRY-WALKER, MARKS AND SPENCER, CHESTER, CH99 9FB	David Hargreaves	18/05/2025 15:57 28/05/2025 17:00	28/05/2025	
HCL Barclays	19202985101	TASK2836695	4166904	IMAC COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 51 HOPE STREET, WREXHAM, LL11 1BE	David Hargreaves	27/05/2025 11:50 28/05/2025 15:00	28/05/2025	
HCL Barclays	19202990701	TASK2836696	4166907	IMAC COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 51 HOPE STREET, WREXHAM, LL11 1BE	David Hargreaves	27/05/2025 11:52 28/05/2025 15:00	28/05/2025	
Paypoint Network Limited - UK	(No Items)	02345554	4167380	TECH EXCHANGE	PENYBRYN STORES, PENYBRYN STORES, PEN Y BRYN, FFESTINIOG, BLAENAU FFESTINIOG, LL41 4LU	David Hargreaves	27/05/2025 17:04 28/05/2025 13:00	28/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19197777401	CLF471_BURY_2805_INS	4165972	PROJECT	HSBC, 2 MARKET STREET, BURY, LANCASHIRE, BL9 0AN	David Ranson	23/05/2025 21:01 28/05/2025 13:00	28/05/2025	
Paypoint Network Limited - UK	(No Items)	02345208	4167151	TECH EXCHANGE	ONE STOP COMMUNITY STORES LTD, ONE STOP COMMUNITY STORES LTD, 70-72 SUNNY BANK ROAD, BURY, BL9 8HJ	David Ranson	27/05/2025 14:59 28/05/2025 13:00	28/05/2025	
POSTURITE LIMITED	19201634601	DEL1580134	4166668	CHAIR INSTALL	THE COACH HOUSE, 6A OAK ROAD, MANCHESTER, M20 3DA	David Ranson	27/05/2025 08:09 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19201633001	DEL1579425	4166669	CHAIR INSTALL	H M REVENUE & CUSTOMS, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5BA	David Ranson	27/05/2025 08:08 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19198322001	DEL1575306	4166917	CHAIR SP INSTALL	SHAWBROOK BANK, 3RD FLOOR, ONE, 4 STANLEY STREET, SALFORD, M3 5JL	David Ranson	28/05/2025 09:00 28/05/2025 13:00	28/05/2025	
POSTURITE LIMITED	19198322002	DEL1575306	4166917	CHAIR SP INSTALL	SHAWBROOK BANK, 3RD FLOOR, ONE, 4 STANLEY STREET, SALFORD, M3 5JL	David Ranson	28/05/2025 09:00 28/05/2025 13:00	28/05/2025	
POSTURITE LIMITED	19198322003	DEL1575306	4166917	CHAIR SP INSTALL	SHAWBROOK BANK, 3RD FLOOR, ONE, 4 STANLEY STREET, SALFORD, M3 5JL	David Ranson	28/05/2025 09:00 28/05/2025 13:00	28/05/2025	
CXM	19198174801	5859164	4166026	INSTALL	ASIA THAI CORNER, 712 OLDHAM ROAD, FAILSWORTH FAILSWORTH, MANCHESTER, M35 9FD	David Ranson	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198174802	5859164	4166026	INSTALL	ASIA THAI CORNER, 712 OLDHAM ROAD, FAILSWORTH FAILSWORTH, MANCHESTER, M35 9FD	David Ranson	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198174803	5859164	4166026	INSTALL	ASIA THAI CORNER, 712 OLDHAM ROAD, FAILSWORTH FAILSWORTH, MANCHESTER, M35 9FD	David Ranson	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198174804	5859164	4166026	INSTALL	ASIA THAI CORNER, 712 OLDHAM ROAD, FAILSWORTH FAILSWORTH, MANCHESTER, M35 9FD	David Ranson	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198174805	5859164	4166026	INSTALL	ASIA THAI CORNER, 712 OLDHAM ROAD, FAILSWORTH FAILSWORTH, MANCHESTER, M35 9FD	David Ranson	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198174806	5859164	4166026	INSTALL	ASIA THAI CORNER, 712 OLDHAM ROAD, FAILSWORTH FAILSWORTH, MANCHESTER, M35 9FD	David Ranson	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198174807	5859164	4166026	INSTALL	ASIA THAI CORNER, 712 OLDHAM ROAD, FAILSWORTH FAILSWORTH, MANCHESTER, M35 9FD	David Ranson	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19201389301	DEL1576994	4166634	CHAIR INSTALL	CHLOE WEIR, 58 ABINGDON ROAD, URMSTON, MANCHESTER, M41 0GN	David Ranson	27/05/2025 06:38 28/05/2025 17:00	28/05/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19203083101	24365276	4166947	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 5, Red Rose Retail Park,Regent Road,Salford, Unit 5, Red Rose Retail Park,Regent Road,Salford, M5 3GR	David Ranson	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	192045296	11715429	4167230	REPAIR WITH PARTS	Boots UK Limited, 39-45 Witton Street, Pharmacy , NORTHWICH, CW9 5DH	John Paul Barron	28/05/2025 09:00 28/05/2025 11:00	28/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192045544	11715429	4167230	REPAIR WITH PARTS	Boots UK Limited, 39-45 Witton Street, Pharmacy , NORTHWICH, CW9 5DH	John Paul Barron	28/05/2025 09:00 28/05/2025 11:00	28/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192046586	1-53135198302 7	4167259	CONSUMABL E INSTALL	Alder Hey Children.....s NHS Foundation, Beech House (old Police Station), Eaton Road, West Derby, Alder Hey Children.....s NHS Foundation Trust, LIVERPOOL, L12 2AP	John Paul Barron	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	
Paypoint Network Limited - UK	(No Items)	02344075	4166787	TECH EXCHANGE	RASA FOOD STORES, RASA FOOD STORES, 13 WALTON ROAD, LIVERPOOL, L4 4AD	John Paul Barron	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
CXM	19198175001	5859165	4166027	INSTALL	FUSION GRILL PERI PERI, 237 STANLEY ROAD, .., LIVERPOOL, L5 7QD	John Paul Barron	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198175002	5859165	4166027	INSTALL	FUSION GRILL PERI PERI, 237 STANLEY ROAD, .., LIVERPOOL, L5 7QD	John Paul Barron	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198175003	5859165	4166027	INSTALL	FUSION GRILL PERI PERI, 237 STANLEY ROAD, .., LIVERPOOL, L5 7QD	John Paul Barron	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198175004	5859165	4166027	INSTALL	FUSION GRILL PERI PERI, 237 STANLEY ROAD, .., LIVERPOOL, L5 7QD	John Paul Barron	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198175005	5859165	4166027	INSTALL	FUSION GRILL PERI PERI, 237 STANLEY ROAD, .., LIVERPOOL, L5 7QD	John Paul Barron	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198175006	5859165	4166027	INSTALL	FUSION GRILL PERI PERI, 237 STANLEY ROAD, .., LIVERPOOL, L5 7QD	John Paul Barron	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
CXM	19198175007	5859165	4166027	INSTALL	FUSION GRILL PERI PERI, 237 STANLEY ROAD, .., LIVERPOOL, L5 7QD	John Paul Barron	24/05/2025 11:00 28/05/2025 17:00	28/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192034093	1-53123516673 6	4166984	CONSUMABL E INSTALL	LIVERPOOL WOMEN.....s NHS FOUNDATION TR, Liverpool Women's Hospital, Crown Street, LWH, Consulting corridor,, LIVERPOOL, L8 7SS	John Paul Barron	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	
Vista Retail Support Limited	19204698901	3287720	4167267	TECH EXCHANGE	MCDONALDS - CAPGEMINI, 263-267 RICE LANE, LIVERPOOL, LANCASHIRE, LIVERPOOL, L9 3BY	John Paul Barron	27/05/2025 16:17 28/05/2025 17:00	28/05/2025	
Fujitsu Services Limited - Banks	19202257901	C5311540	4166753	TECH EXCHANGE	RBSG, 130 LORD STREET, RBSG, SOUTHPORT, PR9 0AE	John Paul Barron	27/05/2025 09:30 28/05/2025 15:30	28/05/2025	
POSTURITE LIMITED	19204001101	DEL1581525	4167106	DESK INSTALL	MICHELLE RADCLIFFE, 18 FIDLER STREET, ST. HELENS, WA10 3DZ	John Paul Barron	27/05/2025 14:28 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19204001102	DEL1581525	4167106	DESK INSTALL	MICHELLE RADCLIFFE, 18 FIDLER STREET, ST. HELENS, WA10 3DZ	John Paul Barron	27/05/2025 14:28 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19204001103	DEL1581525	4167106	DESK INSTALL	MICHELLE RADCLIFFE, 18 FIDLER STREET, ST. HELENS, WA10 3DZ	John Paul Barron	27/05/2025 14:28 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19204001104	DEL1581525	4167106	DESK INSTALL	MICHELLE RADCLIFFE, 18 FIDLER STREET, ST. HELENS, WA10 3DZ	John Paul Barron	27/05/2025 14:28 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19204001105	DEL1581525	4167106	DESK INSTALL	MICHELLE RADCLIFFE, 18 FIDLER STREET, ST. HELENS, WA10 3DZ	John Paul Barron	27/05/2025 14:28 28/05/2025 17:00	28/05/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19152016701	5310221 / INC8865853	4156643	NON TECH EXCHANGE	15 DERBY DRIVE, 15 DERBY DRIVE, RAINFORD, ST HELENS, WA11 8EX	John Paul Barron	12/05/2025 09:00 28/05/2025 18:00	28/05/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5311705	4167022	MANPOWER	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	John Paul Barron	27/05/2025 13:57 28/05/2025 20:00	28/05/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	192026935	WOT000317448	4166888	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	28/05/2025 10:00 28/05/2025 18:00	28/05/2025	
Computacenter - Astra Zeneca	191744689	WOT000317469	4166869	NON TECH EXCHANGE	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	28/05/2025 10:00 28/05/2025 18:00	28/05/2025	
Computacenter - Astra Zeneca	192033283	WOT000317540	4167018	NON TECH EXCHANGE	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	28/05/2025 10:00 28/05/2025 18:00	28/05/2025	
Computacenter - Astra Zeneca	191851491	WOT000300623	4166687	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	28/05/2025 10:00 28/05/2025 18:00	28/05/2025	
Computacenter - Astra Zeneca	191910985	WOT000314684	4166688	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	28/05/2025 10:00 28/05/2025 18:00	28/05/2025	
Computacenter - Astra Zeneca	191902725	WOT000314642	4166694	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	28/05/2025 10:00 28/05/2025 18:00	28/05/2025	
Computacenter - Astra Zeneca	191990681	WOT000315911	4166698	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	28/05/2025 10:00 28/05/2025 18:00	28/05/2025	
Computacenter - Astra Zeneca	192017705	WOT000317264	4166705	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	28/05/2025 10:00 28/05/2025 18:00	28/05/2025	
Verifone UK LTD	(No Items)	250217-481	4167275	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 415 Stockport Road, Altrincham, 0161 516 7389, WA15 7XR	Mark Hosie	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	
Computacenter Limited	19204213701	24367383	4167312	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 419 Newton Road , 419 Newton Road , WA3 1NZ	Mark Hosie	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19193860501	DEL1579471	4166741	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Nadeem Saleem	27/05/2025 09:00 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19202647201	DEL1581191	4166843	CHAIR INSTALL	STACEY ROXBY/HEUGHAN, 14 RAVENSWOOD AVENUE, BLACKPOOL, FY3 7SJ	Nadeem Saleem	27/05/2025 10:48 28/05/2025 17:00	28/05/2025	
PayPoint Network Ltd_Collections	19204475201	21158	4167164	COLLECTION	D J STORES, 670-674 NORTH DRIVE, THORNTON-CLEVELEY S, LANCASHIRE, FY5 2QD	Nadeem Saleem	27/05/2025 15:26 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19201645501	DEL1579562	4166672	CHAIR INSTALL	ELLA MORLEY WR:28292, 22 MALDERN AVENUE, POULTON-LE-FYLDE, FY6 7TL	Nadeem Saleem	27/05/2025 08:11 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19201566201	DEL1580856	4166667	CHAIR INSTALL	HOME OFFICE, 11 DRAKE PLACE, LIVERPOOL, L10 7LU	Nadeem Saleem	27/05/2025 07:46 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19201675801	DEL1579787	4166673	CHAIR INSTALL	THE MATCHWORKS, UNIT 4B, THE MATCHWORKS, 142 SPEKE ROAD, LIVERPOOL, L19 2PH	Nadeem Saleem	27/05/2025 08:12 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19202630501	DEL1581270	4166841	DESK INSTALL	JENNA SMITH, 32 WENSLEY ROAD, LIVERPOOL, L9 8DW	Nadeem Saleem	27/05/2025 10:47 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19201384901	DEL1576989	4166630	CHAIR INSTALL	SUSAN BURNS, 8 KINGSWAY, BAMBER BRIDGE, PRESTON, PR5 6UJ	Nadeem Saleem	27/05/2025 06:35 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19201636301	DEL1579466	4166670	CHAIR INSTALL	JUNGHEINRICH UK LIMITED, OMEGA SOUTH., WARRINGTON, WA5 3UY	Nadeem Saleem	27/05/2025 08:10 28/05/2025 17:00	28/05/2025	
POSTURITE LIMITED	19201417001	DEL1580735	4166646	CHAIR INSTALL	COSTAIN LTD, 11 MITCHELL ST, INCE, WIGAN, WN2 2EG	Nadeem Saleem	27/05/2025 07:09 28/05/2025 17:00	28/05/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
I.T. Alliance N.I. Ltd	(No Items)	Medtech Manchester	4165789	PROJECT	Medtech, Europa House., Adlington Business Park, Adlington, Macclesfield, SK10 4NL	Osama Shahhoud	28/05/2025 07:30 28/05/2025 18:00	28/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19199189101	C5311587	4167389	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Stephen Fitton	28/05/2025 08:00 28/05/2025 20:00	28/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19199188601	C5311587	4167389	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Stephen Fitton	28/05/2025 08:00 28/05/2025 20:00	28/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19202210201	C5311636	4166747	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Stephen Fitton	27/05/2025 10:00 28/05/2025 20:00	28/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19202211001	C5311636	4166747	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Stephen Fitton	27/05/2025 10:00 28/05/2025 20:00	28/05/2025	
Verifone UK LTD	(No Items)	250213-2675	4167274	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 40 Victoria Road East, Thornton-Cleveleys, 01253 826283, FY5 5BT	Stephen Fitton	28/05/2025 09:00 28/05/2025 17:00	28/05/2025	
Vista Retail Support Limited	19200376901	3287547	4167406	TECH EXCHANGE	LIDL, CLARKE STREET, LANCASHIRE, POULTON-LE-FYLDE, FY6 8JW	Stephen Fitton	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
CXM	19191530501	5858505	4167438	INSTALL	ZAM ZAM SHOP, 135 POULTON ROAD,.. FLEETWOOD, FY7 7AP	Stephen Fitton	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
CXM	19191530502	5858505	4167438	INSTALL	ZAM ZAM SHOP, 135 POULTON ROAD,.. FLEETWOOD, FY7 7AP	Stephen Fitton	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
CXM	19191530503	5858505	4167438	INSTALL	ZAM ZAM SHOP, 135 POULTON ROAD,.. FLEETWOOD, FY7 7AP	Stephen Fitton	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
CXM	19191530504	5858505	4167438	INSTALL	ZAM ZAM SHOP, 135 POULTON ROAD,.. FLEETWOOD, FY7 7AP	Stephen Fitton	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
CXM	19191530505	5858505	4167438	INSTALL	ZAM ZAM SHOP, 135 POULTON ROAD,.. FLEETWOOD, FY7 7AP	Stephen Fitton	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
CXM	19191530506	5858505	4167438	INSTALL	ZAM ZAM SHOP, 135 POULTON ROAD,.. FLEETWOOD, FY7 7AP	Stephen Fitton	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
CXM	19191530507	5858505	4167438	INSTALL	ZAM ZAM SHOP, 135 POULTON ROAD,.. FLEETWOOD, FY7 7AP	Stephen Fitton	28/05/2025 08:00 28/05/2025 12:00	28/05/2025	
Fujitsu Services Limited - Star Trains - ME	19201402801	C5311634	4166640	TECH EXCHANGE	Northern Rail MT (Barrow in Furness), Central Station, Barrow In Furness, Cumbria, Barrow in Furness, LA14 5QZ	Stephen Fitton	27/05/2025 07:00 28/05/2025 19:30	28/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19202206601	C5311635	4166745	TECH EXCHANGE	Northern Rail MT (Barrow in Furness), Central Station, Barrow In Furness, Cumbria, Barrow in Furness, LA14 5QZ	Stephen Fitton	27/05/2025 09:59 28/05/2025 20:00	28/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19202207101	C5311635	4166745	TECH EXCHANGE	Northern Rail MT (Barrow in Furness), Central Station, Barrow In Furness, Cumbria, Barrow in Furness, LA14 5QZ	Stephen Fitton	27/05/2025 09:59 28/05/2025 20:00	28/05/2025	