



Run Sheet

Claire Booth 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4065217	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	14/01/2025 13:41 - 21/01/2025 17:30	Contact Name	GARY MERCER	PwC PwC 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024213405			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PwC Hardware Swap	<p>Please collect:</p> <p>Display name: 5CG2088W4B - Hewlett Packard Inc. 56K74UP Laptop model: Hewlett Packard Inc. 56K74UP - :B&S:PwC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296 Laptop serial: 5CG2088W4B Asset number: UK024523 - HP 840 G8 i7</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18695306501						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 21/01/2025

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Job # 4065306	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	14/01/2025 14:52 - 21/01/2025 17:30	Contact Name	GARY MERCER	PwC PwC 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024213465			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PwC Hardware Swap	<p>Please collect:</p> <p>Display name: PF3DR7PV - Lenovo 20Y0S0UM00 Laptop model: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Laptop serial: PF3DR7PV Asset number: UK019256 - Lenovo X1 Yoga G6 EP</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18695832701						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4065317	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	14/01/2025 15:00 - 21/01/2025 17:30	Contact Name	GARY MERCER	PwC PwC 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024213453			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PwC Hardware Swap	<p>Please collect:</p> <p>Display name: PF35RP2E - Lenovo 20Y0S2X500 Laptop model: Lenovo 20Y0S2X500 - :PwC:Lenovo TP X1 Yoga G6 Intel Core i7 - 000000000004266435 Laptop serial: PF35RP2E Asset number: UK013365 - Lenovo X1 Yoga G6</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18695872401						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4065331	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	14/01/2025 15:07 - 21/01/2025 17:30	Contact Name	GARY MERCER	PwC PwC 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024213460			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PwC Hardware Swap	<p>Please collect:</p> <p>Display name: PF3MKVQY - Lenovo 20Y0S0UM00 Laptop model: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 000000000004243321 Laptop serial: PF3MKVQY Asset number: UK026634 - Lenovo X1 Yoga G6 EP</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18695916201						

Returned Items



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Claire Booth 21/01/2025

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Job # 4065344	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	14/01/2025 15:12 - 21/01/2025 17:30	Contact Name	GARY MERCER	PwC PwC 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	000024213435			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PwC Hardware Swap	<p>Please collect:</p> <p>Display name: PF36HM8V - Lenovo 20Y0S2X500 Laptop model: Lenovo 20Y0S2X500 - :PwC:Lenovo TP X1 Yoga G6 Intel Core i7 - 000000000004266435 Laptop serial: PF36HM8V Asset number: UK022470 - Lenovo X1 Yoga G6</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18695952201						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 21/01/2025

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Job # 4065393	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	14/01/2025 15:17 - 21/01/2025 17:30	Contact Name	GARY MERCER	PwC PwC 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024213449			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PwC Hardware Swap	<p>Please collect:</p> <p>Display name: PF3MK2ST - Lenovo 20Y0S2X500 Laptop model: Lenovo 20Y0S2X500 - :COK:PwC:Lenovo X1 Yoga G6 i7 13 > - 000000000004266449 Laptop serial: PF3MK2ST Asset number: UK033741 - Lenovo X1 Yoga G6</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18695993501						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 21/01/2025

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Job # 4065446	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	14/01/2025 15:47 - 21/01/2025 17:30	Contact Name	GARY MERCER	PwC PwC 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024213364			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PwC Hardware Swap	<p>Please collect:</p> <p>Display name: Laptop model: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 000000000004243321 Laptop serial: PF3LRNYW Asset number: UK026729 - Lenovo X1 Yoga G6 EP</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18696224301						

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Claire Booth 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4067543	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	16/01/2025 12:39 - 21/01/2025 17:30	Contact Name	GARY MERCER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024213359			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Display name: PF3RD876 - Lenovo 20Y0S2X500 Laptop model: Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 000000000004266435 Laptop serial: PF3RD876 Asset number: UK034732 - Lenovo X1 Yoga G6</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705407201						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 21/01/2025

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Job # 4067552	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	16/01/2025 12:44 - 21/01/2025 17:30	Contact Name	GARY MERCER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	000024213472			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Display name: 5CG33756CR - Hewlett Packard Inc. 7H1Q8AV Laptop model: Hewlett Packard Inc. 7H1Q8AV - :COK:PWC:HP 1040 G10 i7-1370P 32GB PRE-B - 00000000004702264 Laptop serial: 5CG33756CR - Hewlett Packard Inc. 7H1Q8AV Asset number: UK052760 - HP 1040 G10 Sureview</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18705436801						

Returned Items



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Claire Booth 21/01/2025

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Job # 4068349	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/01/2025 09:31 - 21/01/2025 17:30	Contact Name	GARY MERCER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024213402			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Asset number: UK047817 - Lenovo X1 Yoga G6 Laptop model: Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 Laptop serial: PF3VJ7MR</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18709496901						

Returned Items



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Claire Booth 21/01/2025

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Job # 4068858	Customer	Computacenter PwC NON TECH EXCHANGE			Job Address
SLA Window	17/01/2025 15:51 - 21/01/2025 17:30	Contact Name	INES STOCK		P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7483 319022		
Priority	ND 1700				
Ref 1	WO000124692/SCTASK23342665				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PWC - Laptop Swap	Device to be collected - UK048640 - HP ZBook Firefly G10 14/5CG3202C0K Device to be delivered -PV:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - 00000000004739592

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18712022001						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18712022001						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Claire Booth 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4068500	Customer	Herbert Retail Limited			Job Address
SLA Window	17/01/2025 11:16 - 21/01/2025 17:00	Contact Name	STORE MANAGER		TESCO STORE TESCO STORE STOCKPORT ROAD HATTERSLEY EXTRA HYDE SK14 6QA
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 6553				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
TESCO PHARMACY 6553	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18710217401						
18710217402						



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Claire Booth 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4068498	Customer	Herbert Retail Limited			Job Address
SLA Window	17/01/2025 11:15 - 21/01/2025 17:00	Contact Name	STORE MANAGER		TESCO STORES LTD TESCO STORES LTD WREN NEST ROAD GLOSSOP SK13 8HB
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 2571				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
TESCO PHARMACY 2571	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18710201301						
18710201302						



Run Sheet

Gideon Ajulo 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4069874	Customer	POSTURITE LIMITED			Job Address
SLA Window	20/01/2025 07:56 - 21/01/2025 17:00	Contact Name	SHARON JOHNSON		SHARON JOHNSON 195 CHAPEL ROAD HESKETH BANK PRESTON PR4 6SA
Activity	CHAIR INSTALL	Contact Phone	07531066699		
Priority	ND 1700				
Ref 1	DEL1527579				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 345090174Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18714961401	9787601BLA	Positiv Plus High Back No Neck				



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Gideon Ajulo 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4069844	Customer	POSTURITE LIMITED		Job Address
SLA Window	20/01/2025 06:32 - 21/01/2025 17:00	Contact Name	TAMARA ASTLEY	BAE SYSTEMS (OPERATIONS) LTD
Activity	CHAIR INSTALL	Contact Phone	03300482665/033	WARTON AERODROME
Priority	ND 1700			2 HANGAR (W2F) HAWK
Ref 1	DEL1516252			PRESTON
Ref 2				PR4 1AX
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: This is a secure site also this is going to Hangar 5 so I will need to be called to come and get the engineers to allow them to access the office</p> <p>I will make sure to be on site for this delivery *** 03300482665/ 03300483289Please call 1 hour before arrival.Customer Ref / PO: CPA000252242Deliveries DPD or UPSItems on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18714796701	100130469	Adapt 532 (medium seat/high ba				

Engineer Closure Notes	On Site Time	Off Site Time



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Gideon Ajulo 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4070620	Customer	POSTURITE LIMITED		Job Address
SLA Window	20/01/2025 16:55 - 21/01/2025 17:00	Contact Name	DARREN WILCOCK	BAE SYSTEMS (OPERATIONS) LTD
Activity	CHAIR INSTALL	Contact Phone	03300485376	WARTON AERODROME
Priority	ND 1700			TYphoon Flight
Ref 1	DEL1526171			Development Team W358 - (W33K)
Ref 2				Preston
No. of Parts	1			PR4 1AX

Instructions 1	Instructions 2
****RFD****Please call 1 hour before arrival.Customer Ref / PO: CPA000264731 Deliveries DPD or UPSItems on order:	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18722647501	100098483	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Gideon Ajulo 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4069833	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	20/01/2025 04:19 - 21/01/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot		Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105		
Priority	ND 1900				
Ref 1	C5301665				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 21/01/2025 20:00 SLA: ND 21/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBMISCTC560MSTSD x 1	Problem: [ME] Zebra TC56 Smart case (Sled) on Set Number ** not working Root Cause: Not Reading Smart Cards Action: Engineer to replace the Zebra TC56 Smart case retaining the ISAM Card. This must be transferred into the replacementSmartCase. customer to test. Note: Physical Damage to the SmartCase is chargeable please record & take Photos. ContactSTAR Service Desk for assistance Test: Site to test URL: Call history:: ##### Call 5301665 Problem Web Service qws_uk Mon 20 Jan 2025 04:19:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC16829373 call.problem=NLC1828 Blackpool North ISAM/ITSO Card ISAm due to expire 08/02/2025 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56SLEDNT call.priority=2-Medium call.datereported=1/20/2025 5:19:00 AM ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18714641701	_NRZEBMISCTC560MSTSD	:TC5X:HP SMARTCASE				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Gideon Ajulo 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4070217	Customer	Computacenter - British Telecom		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Sarah Clitheroe	BRITISH TELECOM PLC_(0081049580) BT Cawthorne Street BT Cawthorne Street LA1 1TG
Activity	NON TECH EXCHANGE	Contact Phone	###	
Priority	ND 1700			
Ref 1	24176860			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP Barcode :BTP344547 Serial number: PF315QX8 CONTACT- 07874616978	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18714827401	4684446	MS Surface Laptop 4 - i7 - W11				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18714827601	4684446	MS Surface Laptop 4 - i7 - W11			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Gideon Ajulo 21/01/2025

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Job # 4070060	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/01/2025 13:00 - 21/01/2025 17:00	Contact Name	ISMAIL FULAT	ISMAIL FULAT 47 LONGFELLOW AVENUE BOLTON BL3 3TH
Activity	DESK SP INSTALL	Contact Phone	07939091766	
Priority	Priority MC			
Ref 1	DEL1527795			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
*** Customer Instructions: Please note customer prefers to be attended in the afternoon****Items will need to be delivered to and installed in the attic as requested by my employer and occupational health. There are two sets of stairs to get to the attic. Please ring the doorbell more than once it takes me a few minutes to come down from the attic. *** Please call 1 hour before arrival.Customer Ref / PO: CORE-PO-018701.Items on order:100095647 - OFFCHAIR - Positiv ME	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18712365501	100137285	Deskrite 1000 x 600 Desktop -	.	.	Good	
18712365601	100129986	Single Column Desk Frame	.	.	Good	
18712365701	Good	



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Job # 4070392	Customer	POSTURITE LIMITED		Job Address
SLA Window	20/01/2025 14:33 - 21/01/2025 17:00	Contact Name	NADEEM KHAN	35 STONIE HEYS AVENUE SMALLBRIDGE ROCHDALE OL12 9XA
Activity	DESK SP INSTALL	Contact Phone	07973882987	
Priority	ND 1700			
Ref 1	DEL1527261			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Parking on street approx 20 metres from property. Steps (4) into front garden. Home office up flight of steps. *** Please call 1 hour before arrival.Customer Ref / PO: CXSFItems on order:9780003 - MONRAISE - Ergotron Neo</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Gideon Ajulo 21/01/2025

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Gideon Ajulo 21/01/2025

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Returned Items for Job # 4070392 page 1 of 1



Run Sheet

Date	21/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	3
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Job # 4070134	Customer	HCL Network Rail Dispatch		Job Address
SLA Window	20/01/2025 11:54 - 21/01/2025 13:00	Contact Name	BRIAN CANTLIE	NETWORK RAIL LTD
Activity	SOFTWARE INSTALL	Contact Phone	07711600969	NETWORK RAIL LTD 1430 PARK BOULEVARD, CENTRE PARK WARRINGTON WA1 1PR
Priority	ND 1300			
Ref 1	NRINC0755238			
Ref 2	9200065349			
No. of Parts	1			

Instructions 1	Instructions 2
Software Install - Half Day - AM VISIT	<p>Reference NRINC0755238 Title Engineers Required = 1 Contact Name Brian Cantlie 447711600969 Contact Number Brian Cantlie 447711600969 Type of Site Network Rail Dispatch Full Site Address Network rail Arpley depot 1430 center park boulevard Warrington. WA1 1PR Postal Code WA1 1PR Activity SOFTWARE INSTALL ND 1300 240 MIN (SOFTWARE INSTALL HALF DAY AM VISIT) Priority ND 1300 Duration 240 Scheduled Visit Date 21st January Part name Build Stick Win10 22H2 v1.0 Users Current Device 4I035449 Serial Number PC1P7PVR Asset number 4I035449 Number of build sticks required 1 Number of builds required (1-2 builds half day 3-4 builds full day) 1 build Fault Description 1 Engineer required to build a deactivated device. Build Type (Standard / Control / NA) Standard Required Engineer actions on site " 1) Please thoroughly do predeployemnt steps mentioned in Build guide Sec. 2.2 (Pg 5...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18716741101	Build Stick Win10	22H2 Stick Win10 22H2 v1.0				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18716741301	Build Stick Win10	22H2 Stick Win10 22H2 v1.0				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	3
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Job # 4070488	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	21/01/2025 10:00 - 21/01/2025 15:00	Contact Name	EMMA SCRUTTON		NATWEST NATWEST 1 LIVERPOOL ROAD CROSBY LIVERPOOL L23 2TD
Activity	COLLECTION	Contact Phone	07944 211315		
Priority	Timed				
Ref 1	42161				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To Collect 2 x Items with 1 x Tote	<p>*** PLEASE COLLECT BETWEEN 10:00 - 15:00 ***</p> <p>* PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME *** ALL RETURN LABELS / SEALS USED MUST BE RECORDED *** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ***** ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM (CSC-AssetRecovery@tvsscs.com) WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718211202	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18718211201	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18718211401	DHL RBSG Large	DHL RBSG Large Tote				
18718211501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	3
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Job # 4070496	Customer	Vista Retail Support Limited	Job Address
SLA Window	20/01/2025 15:42 - 21/01/2025 17:00	Contact Name	SAVERS CHAPEL STREET UNIT 9-11, MARBLE PLACE SHOPPING CENTRE CHAPEL STREET SOUTHPORT PR8 1DF
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3172266		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3172266 - POS2 Grey symbol scanner does not scan products. Scans but does not appear on the till. Will not scan configuration barcodes - Please replace the scanner and test with store. SCN-SYM-LS9208-LON Monday: Wednesday: 8.30am - 5.30pm Thursday: Saturday: 8.30am - 6.00pm Sunday: 10.00am - 4.00pm	Replace SCN-SYM-LS9208-LON Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718251301	SCN-SYM-LS9208-LON	SCN-SYM-LS9208-LON				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4070206	Customer	Computacenter - BASF		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Laurence Barnard	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	NON TECH EXCHANGE	Contact Phone	00447436911303	
Priority	ND 1700			
Ref 1	24218766			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP large notebook laptop OLD DEVICE / FAULTY DEVICE Model: HP Notebk EliteBook 850 G7 G_UK HP Serial number: 5CG0429WG1 contact 074369103	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18716543801	4707927	BASF:HP EliteBook 660 G11,G_UK				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4070583	Customer	Computacenter - BASF		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Clare Richards	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 161 475-3336	
Priority	ND 1700			
Ref 1	24219155			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
delivery only dock large notebook laptop contact 07776461321	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717583001	4707927	BASF:HP EliteBook 660 G11,G_UK				
18717671401	4379652	BASF:HP USB-C/A 120W G2 Univ D				



Run Sheet

Ryan Owen 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4070509	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	20/01/2025 15:53 - 21/01/2025 17:00	Contact Name	MUHAMMAD ADEEL ASGHAR		FUROUSH CONVENIENCE 18 MANNERING STREET MANCHESTER M18 7SW
Activity	COLLECTION	Contact Phone	07853253234		
Priority	ND 1700				
Ref 1	31247935				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PP Mini (including charger & PPOS) Please collect from home address: 18 Mannering Street Manchester M18 7SW - Call 30 mins before arrival Mr. Muhammad Adeel Asghar Phone 07853253423	37601236 34567064 38942752

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718301101	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18718301301	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Ryan Owen 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4070432	Customer	National Gas Metering		Job Address
SLA Window	20/01/2025 14:59 - 21/01/2025 17:00	Contact Name	CHRISTOPHER LORD	UNIT 3 UNIT 3 CROWN POINT SOUTH INDUSTRIAL PARK KING STREET MANCHESTER M34 6PG
Activity	COLLECTION	Contact Phone	07477601291	
Priority	ND 1700			
Ref 1	NG5782			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
COLLECTION OF A GAS METER - REF G4A04371410701	COLLECTION OF A GAS METER - REF G4A04371410701

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717946501	EMPTY BOX	CARDBOARD BOX				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4070517	Customer	PayPoint Unscheduled		Job Address
SLA Window	20/01/2025 15:56 - 21/01/2025 17:00	Contact Name	MUHAMMAD IRFAN FAZAL	HAPPY SHOPPER 104 EAVES LANE, CHADDERTON OLDHAM OL9 8RQ
Activity	COLLECTION	Contact Phone	07949788795	
Priority	ND 1700			
Ref 1	31142824			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1 tid	34043718

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718334501	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18718334801	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				



Run Sheet

Ryan Owen 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4070604	Customer	Computacenter - Kingfisher		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Deirdre Curran	KINGFISHER INFORMATION TECHNOLOGY (Westhulme Way oldham Westhulme Way oldham OL1 2PH)
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	24219303			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01304POS31P Till number: 31 Till type: BEETLE M-I Peripheral make/model(Please copy and paste CI): NA System details1/M1/R1 found on EC portal): WINCOR - 1012012 Build version info (Fou	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717832301	4618558	KING:DB Beetle M-III K Series-				



Run Sheet

Ryan Owen 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4070421	Customer	Symec Travis Perkins		Job Address
SLA Window	20/01/2025 14:54 - 21/01/2025 17:00	Contact Name	TRAVIS PERKINS ROCHDALE	LIVSEY STREET LIVSEY STREET ROCHDALE OL16 1SS
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	00383869			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap for Faulty Zebra TC57 SN:19180522507241	Swap for Faulty Zebra TC57 SN:19180522507241 Ensure customer keeps battery

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4069886	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Adey Haastrup	BRIDGEWATER COMMUNITY HEALTHCARE NH Church St Phoenix Centre HEYWOOD OL10 1LR
Activity	REPAIR WITH PARTS	Contact Phone	01925453444	
Priority	ND FIX			
Ref 1	11566480			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 15/01/2025 17:00-----ASSET INFORMATION---ProductName: MS632dwe SFP HV EMEADeviceTagCustomer: PRN23755SerialNumber: 4602419305YT9ProductIdentifier: 38S0510Model: 4602-685---ACCOUNT INFORMATION---MPS CUSTOMERNext Business Day Fix Monday Friday 09:00 17:00 (Cut off for NBD is 4pm)If a system/controller board is required to be swapped and the device has embedded/badge release solutions then please re-enter the "Device Host Name" contact the Service-Desk 01942 482888 confirm they can remote onto the device before requesting that the Service-Desk redeploy/reconfigure the device to enable badge release solutions. Note: The "Device Host Name" is the Customer Asset Tag which can be found on the call under Asset Information or the Asset Tag physically affixed to the device. (For Example - PRN14123)</p>	<p>-----ACTIVITY DESCRIPTION---COMS/EC IT HD Reports Printer Stuck in Recovery Mode.- IT HD informs Printer Display shows MSTSN.230.329 which is the latest FW on our site and that it's in Recovery Mode and shows the Lexmark Logo and the Loading Wheel but won't proceed to the Main Menu.- IT HD informs Printer is USB Connected.- Instructed IT HD to POR Printer in Standalone Mode with USB Cable Out but same issue persists.- Take PN: 41X4153.- Sending Tech/Part.Onsite Contact:Victoria Ashton +447721498806---INSTRUCTIONS-----Technical Notes -----4065297Engineer: John Paul Barron Date: 15/01/2025 13:20-14:00 On arrival printer is constantly re booting itself. Tried power reset but makes no difference. Need new main board pn 41X4153. Pls EMO & wait.CB.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187151563	41X4153	MS63x SVC Controller System bo				



Run Sheet

Ryan Owen 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4070370	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	GB0732 HANDM	H&M Shiftstore H&M GB0732: H&M Bury UNIT F15, The Rock Complex, 7 St Johns Square Bury BL9 6AH
Activity	MANPOWER	Contact Phone	01204501020	
Priority	ND 1900			
Ref 1	C002551292			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Call Problem: Device: WS01 Monitor Action: To swap test the cable and troubleshoot the monitor</p> <p>Screenshot_2025-01-20_175240.png Screenshot_2025-01-20_175350.png</p> <p>*** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 ***</p> <p>If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4070439	Customer	Verifone UK LTD		Job Address
SLA Window	20/01/2025 15:04 - 21/01/2025 18:00	Contact Name	DUTY MANAGER	1GB0732 H&M BURY THE ROCK THE ROCK BURY BL9 6AH
Activity	INSTALL	Contact Phone	02034282750	
Priority	ND 1800			
Ref 1	SFR-2661798			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = CBL435-050-01-A Inbound PTID = Inbound Serial No. = CBL435-050-01-A IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 192.168.255.1 WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = GB0732 Login Pin = GB0732 Primary System ID = 20025641 SITE OPENING TIMES = Purchase Pin = Notes = SCO Till 05 Fault Category =Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2661798

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717967201	CBL435-050-01-A	CBL435-050-01-A				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18717967401	CBL435-050-01-A	CBL435-050-01-A				



Run Sheet

Nadeem Saleem 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4069843	Customer	POSTURITE LIMITED			Job Address
SLA Window	20/01/2025 06:31 - 21/01/2025 17:00	Contact Name	BEN SPRUNG		BEN SPRUNG 26 PELHAM GROVE LIVERPOOL L17 8XD
Activity	CHAIR INSTALL	Contact Phone	07980007570		
Priority	ND 1700				
Ref 1	DEL1522856				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4710006429Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18714795401	100136618	Adapt 660 (medium seat/high ba				



Run Sheet

Nadeem Saleem 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4070665	Customer	POSTURITE LIMITED			Job Address
SLA Window	20/01/2025 18:07 - 21/01/2025 17:00	Contact Name	SGT PAUL OWENS		BRITISH TRANSPORT POLICE RAIL HOUSE LORD NELSON STREET LIVERPOOL L1 1AH
Activity	CHAIR INSTALL	Contact Phone	07858506543		
Priority	ND 1700				
Ref 1	DEL1528346				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: City Centre Parking restrictions.Security/concierge will be available to provide parking access if needed *** Please call 1 hour before arrival.Customer Ref / PO: BTP9692Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18734828201	9784311BLA	Positiv ME 300, Lumbar, Height				



Run Sheet

Nadeem Saleem 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4070631	Customer	POSTURITE LIMITED			Job Address		
SLA Window	20/01/2025 17:01 - 21/01/2025 17:00	Contact Name	PATRICIA RIMMER		HMRC WATER STREET, INDIA BUILDINGS		
Activity	CHAIR INSTALL	Contact Phone	03000522262		FLOOR 5 ZONE A LIVERPOOL L2 7LS		
Priority	ND 1700						
Ref 1	DEL1526182						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
****RFD****Please call 1 hour before arrival.Customer Ref / PO: 6000249009Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18722668301	100137901	P-Sit Medium Back - Independen				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18722668501	100137901	P-Sit Medium Back - Independen				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4070628	Customer	POSTURITE LIMITED			Job Address
SLA Window	20/01/2025 17:00 - 21/01/2025 17:00	Contact Name	ALEX COY		H M REVENUE & CUSTOMS 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000597928		
Priority	ND 1700				
Ref 1	DEL1526268				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
****RFD****Please call 1 hour before arrival.Customer Ref / PO: 6000246058Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18722664501	100137442	Positiv ME300 (High Back)				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Nadeem Saleem 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4059126	Customer	POSTURITE LIMITED			Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name		MOHAMMED AL-BLUSHI	MOHAMMED AL-BLUSHI 46 MARK RAKE WIRRAL MERSEYSIDE CH62 2DP
Activity	CHAIR INSTALL	Contact Phone		07776718707	
Priority	ND 1700				
Ref 1	DEL1518800				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: P104984757Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18661963601	100121335	Positiv ME600 Chair (Square Ba	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4069901	Customer	POSTURITE LIMITED			Job Address
SLA Window	20/01/2025 08:51 - 21/01/2025 17:00	Contact Name	AMY SPROSON		AMY SPROSON 19 CAE TOPYN DENBIGH LL16 4AX
Activity	CHAIR SP INSTALL	Contact Phone	07834779037		
Priority	ND 1700				
Ref 1	DEL1522338				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: Chair will need to be brought up one flight of stairs. *** Please call 1 hour before arrival.Customer Ref / PO: 3500433365Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18715268501	5774	Posturite Adjustable Footrest				
18715268502	9787601BLA	Positiv Plus High Back No Neck				

Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Stephen Fitton 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4070084	Customer	HCL Network Rail Dispatch			Job Address
SLA Window	20/01/2025 11:28 - 21/01/2025 13:00	Contact Name	RYAN HUGHES		NETWORK RAIL LTD NETWORK RAIL LTD GRESTY ROAD CREWE CW2 5AA
Activity	MANPOWER	Contact Phone	07526595024		
Priority	ND 1300				
Ref 1	SCTASK0742675				
Ref 2	9200065349				
No. of Parts	1				

Instructions 1	Instructions 2
MAN POWER - 1 HOUR - AM VISIT	Reference SCTASK0742675 Title Engineers Required = 1 Contact Name Ryan Hughes 07526595024 Contact Number Ryan Hughes 07526595024 Type of Site Network Rail Dispatch Full Site Address Basford Hall Sidings MHD Depot Gresty Road CW2 5AA Postal Code CW2 5AA Activity MANPOWER ND 1300 60 min (MANPOWER 60 MIN AM VISIT) Priority ND 1300 Duration 60 Scheduled Visit Date 21st January Part name No part required Users Current Device NA Serial Number NA Asset number NA Number of build sticks required NA Number of builds required (1-2 builds half day 3-4 builds full day) None Fault Description 1 Engineer required to enable/check a network port. Build Type (Standard / Control / NA) NA Required Engineer actions on site " 1) Engineer should contact IP Team on 03308532101 Option 4 and then Option 5 and required to enable/check a network port." Other Contacts :- ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18716549401						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18716549601					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4070442	Customer	HCL Network Rail Dispatch			Job Address
SLA Window	20/01/2025 15:06 - 21/01/2025 13:00	Contact Name	BRADLEY HOLT		NETWORK RAIL DISPATCH
Activity	SOFTWARE INSTALL	Contact Phone	07713344387		NETWORK RAIL DISPATCH CREW, WESTMERE DRIVE
Priority	ND 1300				WESTMERE COURT
Ref 1	NRINC0754661				CREWE
Ref 2	9200065349				CW1 6ZG
No. of Parts	1				

Instructions 1	Instructions 2
Software Install - Half Day - AM VISIT	Reference NRINC0754661 Title Engineers Required = 1 Contact Name Bradley Holt 07713344387 Contact Number Bradley Holt 07713344387 Type of Site Network Rail Dispatch Full Site Address Crew westmere drive wastmere court CW1 6ZG Postal Code CW1 6ZG Activity SOFTWARE INSTALL ND 1300 240 MIN (SOFTWARE INSTALL HALF DAY AM VISIT) Priority ND 1300 Duration 240 Scheduled Visit Date 21st January Part name Build Stick Win10 22H2 v1.0 Users Current Device 41036202 Serial Number PF24E6NW Asset number 41036202 Number of build sticks required 1 Number of builds required (1-2 builds half day 3-4 builds full day) 1 build Fault Description 1 Engineer required to rebuild a laptop Build Type (Standard / Control / NA) Standard Required Engineer actions on site " 1) Please thoroughly do predeployemnt steps mentioned in Build guide Sec. 2.2 (Pg 5...)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717992101	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18717992301	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4070013	Customer	Secure Retail Limited			Job Address
SLA Window	20/01/2025 10:21 - 21/01/2025 17:00	Contact Name	REBECCA COOPER		LM - CREWE RAILWAY STATION LM - CREWE RAILWAY STATION
Activity	TECH EXCHANGE	Contact Phone	03300955760		TRAIN CREW DEPOT, PLATFORM 12
Priority	ND 1700				NANTWICH ROAD
Ref 1	00052669				CREWE, CHESHIRE
Ref 2					CW2 6HR
No. of Parts	1				

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange 02000103005020106304/M020-106304

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18715705001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18715705201					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 21/01/2025

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Job # 4067260	Customer	POSTURITE LIMITED			Job Address		
SLA Window	21/01/2025 09:00 - 21/01/2025 13:00	Contact Name	MICHAEL CAWLEY		MICHAEL CAWLEY 110 MAIN ROAD WYBUNBURY NANTWICH CW5 7LS		
Activity	CHAIR INSTALL	Contact Phone	07917507446				
Priority	Priority MC						
Ref 1	DEL1521331						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 3500223354Items on order:9789011BLA - FOOTREST - Positiv D	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18697955901	100137555	RH Logic 400 Complete Bla 8E H	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18697956101	100137555	RH Logic 400 Complete Bla 8E H	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Stephen Fitton 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4062679	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	13/01/2025 18:00 - 21/01/2025 20:00	Contact Name	GB0767 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M UNIT 8B, NEW MERSEY RETAIL PARK, SPEKE ROAD LIVERPOOL L24 8QB
Activity	TECH EXCHANGE	Contact Phone	01513311270	
Priority	AP 1800			
Ref 1	C002549636			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Dear partner</p> <p>Please perform replacement of the mentioned spare part/device due to hardware failure.</p> <p>Issues spotted: POS Server - FAN 3 detected failed</p> <p>Troubleshooting performed:</p> <p>Update from UNIX :</p> <p>Unix observation - As we have observed that Fan/Cooling device looks failed please check with onsite and try to replace PFA.</p> <p>Other remarks: Please replace the part and make sure other hardware are running fine</p> <p>Additional instruction: Please attend on the earliest on the morning and call SD to provide update 03/01/2025 19:30:40 - Mohamad Norsyarizal Bin Amran (Additional comments) Comment copied from Parent Incident: Comment copied from child ticket INC16723207 : Hi team</p> <p>Please provide ETA</p> <p>Thanks...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4069846	Customer	POSTURITE LIMITED			Job Address
SLA Window	20/01/2025 06:34 - 21/01/2025 17:00	Contact Name	SHAE FOWLIS		PRIVATE ADDRESS 63 COLLINS GREEN DRIVE ST. HELENS WA9 5XR
Activity	CHAIR INSTALL	Contact Phone	07721723345		
Priority	ND 1700				
Ref 1	DEL1526183				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: 345088358Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18714798001	100093182	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Stephen Fitton 21/01/2025

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Job # 4070636	Customer	Vista Retail Support Limited	Job Address
SLA Window	20/01/2025 17:06 - 21/01/2025 17:00	Contact Name	SUPERDRUG STORES PLC CHURCH STREET UNIT 41 3 LA GRANGE CHURCH SQUARE SHOPPING CENTRE ST. HELENS WA10 1BN
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3172252		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
<p>3172252 - HHT has factory reset itself and offline on SOTI. Attempted rebuild but is now just stuck on a asking for password. Please replace TC51 S/N: 18067522502443 SUP-SCN-HHT-ZEB-TC51</p> <p>SUP-CAB-R13-S09EAR</p> <p>Monday - Saturday 8:30 a.m. ? 5:30 p.m. Sunday 10:00 a.m. ? 4:00 p.m.</p>	<p>Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18726682401	SUP-SCN-HHT-ZEB-TC51					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18726682601						



Run Sheet

John Paul Barron 21/01/2025

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Job # 4066052	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	15/01/2025 08:09 - 21/01/2025 12:00	Contact Name	STORE DUTY MANAGER		TESCO EXPRESS TESCO EXPRESS 28 PENDLE ROAD LEYLAND PR25 5TU
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	ND 1200				
Ref 1	Leyland Express				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Pre 12 Del Only Server build and ship to Tesco store	Server build and ship to Tesco store

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

John Paul Barron 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4070280	Customer	Computacenter - Kingfisher		Job Address
SLA Window	20/01/2025 13:06 - 21/01/2025 20:00	Contact Name		B & Q PLC B & Q PLC UNIT 1 SOUTH RINGS BUSINESS PARK PRESTON PR5 6BZ
Activity	TECH EXCHANGE	Contact Phone	01772 628322	
Priority	ND 1700			
Ref 1	24219280			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
4601613 - KING:B&Q:VX820 PED 21/01	Till hostname: GBBQ01291SCO85P Till number: 85 What element of the till is impacted?: PED CARD ACCEPTANCE ISSUE? Card insert/Chip & Pin working? N Contactless payments working? N Peripheral make/model(Please copy and paste CI): PEDVX820 DUET PED serial number - 325-326-681 PED ID (Shown on the back): 29254460 What screen is showing on the PED - declined What is the till showing on the screen: Ready for transaction Time of issue: it is a reoccurring issue Description of issue: PED was showing not in use error but now it keeps declining payments after it was being dealt with under INC5785317

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 21/01/2025

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Job # 4070065	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	21/01/2025 08:00 - 21/01/2025 12:00	Contact Name	Katen Patel Georgia Flowers	Alliance Healthcare (Distribution) Dodd Way Walton Summit Preston
Activity	CONSUMABLE INSTALL	Contact Phone	01772323000	Alliance Healthcare (Distribution) Limited LANCASHIRE PR5 8AE
Priority	Priority MC			
Ref 1	1-517621378939			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 20/01/2025 17:00-----ASSET INFORMATION---ProductName: MS911de Printer High Volt SAHde Printer High VoltDeviceTagCustomer: Print Room 1SerialNumber: 4021013054712ProductIdentifier: 26Z0001Model: 4021-230Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Friday 09:00 17:00 (excl. Xmas day)Maintenance kits 3 days Monday Friday 9:00 17:00Important: Call scheduler/control tower to set ETA expectation with customer</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187049334	40X9046	MX91x SVC Fuser	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
187049336	40X9046	MX91x SVC Fuser	.	.	Not Used	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 21/01/2025

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Job # 4070478	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	21/01/2025 10:00 - 21/01/2025 15:00	Contact Name	SIMON CAPSTICK	NATWEST NATWEST 97 FISHERGATE PRESTON PR1 2AE
Activity	COLLECTION	Contact Phone	079896 51179	
Priority	Timed			
Ref 1	42159			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
To Collect 1 x Item with 1 x Tote	<p>*** PLEASE COLLECT BETWEEN 10:00 - 15:00 ***</p> <p>* PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME *** ALL RETURN LABELS / SEALS USED MUST BE RECORDED *** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ***** ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM (CSC-AssetRecovery@tvsscs.com) WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718184302	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18718184301	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18718184501	DHL RBSG Large	DHL RBSG Large Tote				
18718184601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 21/01/2025

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Job # 4070077	Customer	Computacenter - British Telecom		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Michael Platt	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	+44 1772828246	BT Preston hse 170- 175 Moor Lane
Priority	ND 1700			BT Preston hse 170- 175 Moor Lane
Ref 1	24216678r			PR1 1BA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap Barcode :BTL002287 serial -PF4MA6QT contact- 07415725026	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18710533901	4677746	BT:LEN T14 GEN 4 ThinkPad W11				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18710534101	4677746	BT:LEN T14 GEN 4 ThinkPad W11				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 21/01/2025

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Job # 4070594	Customer	Computacenter Limited		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Chloe Burrow	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	+447525046097	39/41 King William Street, 39/41 King William Street, BB1 7DJ
Priority	ND 1700			
Ref 1	24218526			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Chloe Burrow Contact Number - 07525046097 Heritage - Hafax Location - Blackburn 39/41 King William Street BB1 7DJ Device - P Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 B	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717175401	4444195	Moby 8500 Bluetooth Ped				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18717175801	4444195	Moby 8500 Bluetooth Ped			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 21/01/2025

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Job # 4069951	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	20/01/2025 09:44 - 21/01/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1900			
Ref 1	C5301681			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 21/01/2025 20:00 SLA: ND 21/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5301681 Problem Web Service qws_uk Mon 20 Jan 2025 08:54:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC16830883 call.problem=NLC8459 Blackburn Miura PED 20042917 PED battery issue NLC 8459 Site Name B call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=1/20/2025 9:54:05 AM...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18715509201	_NRMIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112336		
18715509601	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4070483	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	20/01/2025 15:33 - 21/01/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT
Activity	TECH EXCHANGE	Contact Phone		Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Priority	ND 1900			
Ref 1	C5301752			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 21/01/2025 20:00 SLA: ND 21/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1</p>	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support to get the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history: ##### Call 5301752 Problem Web Service qws_uk Mon 20 Jan 2025 15:33:40 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC16830897 call.problem=NLC8459 Blackburn</p> <p>star mobile app NLC 8459 Site Name Bl call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718202101	_NRZEBTC56DJ	IPAZUM VAN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18178202301	_NRZEBTC56DJ	HPAZUM PAN HSPA+/LTE/CDMA-BT				

Engineer Closure Notes

Engineer Closure Notes	On-Site Time	On-Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4070518	Customer	PayPoint Unscheduled			Job Address
SLA Window	20/01/2025 15:56 - 21/01/2025 17:00	Contact Name	MOHAMMED ZUBER PATEL		EWOOD NEWS 344-346 BOLTON ROAD BLACKBURN BB2 4HY
Activity	COLLECTION	Contact Phone	07405097224		
Priority	ND 1700				
Ref 1	31194228				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37603072 38941831

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718334001	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18718334201	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4070045	Customer	Computacenter Limited - HSBC			Job Address	
SLA Window	20/01/2025 10:48 - 21/01/2025 14:30	Contact Name		MARYAM.HAVID@HSBC.COM	COMPUTACENTER HSBC 12 MANCHESTER ROAD LANCASHIRE BURNLEY BB11 1JH	
Activity	TECH EXCHANGE	Contact Phone		00 3455 848251		
Priority	ND 1600					
Ref 1	INC48658491					
Ref 2						
No. of Parts	1					

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18716076101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4070641	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Office WH Team Managers Office	Lidl Great Britain Limited Eastgate Way, Manor Park Warehouse 1st Lidl Great Britain Limited RUNCORN WA7 1NT
Activity	MAINT KIT INSTALL	Contact Phone	01928532851	
Priority	ND 1700			
Ref 1	1-517932710970			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 22/01/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: LGB220-5B-04116SerialNumber: 7559040018937ProductIdentifier: 32C0231Model: 7559-378Physical Location: Warehouse 1st ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187226738	76C0PV0	CX922 CMY 90K Photoconductor				
187266837	76C0PV0	CX922 CMY 90K Photoconductor				
187266837	76C0PV0	CX922 CMY 90K Photoconductor				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
187226740	76C0PV0	CX922 CMY 90K Photoconductor				
187266839	76C0PV0	CX922 CMY 90K Photoconductor				
187266839	76C0PV0	CX922 CMY 90K Photoconductor				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4068300	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/01/2025 07:51 - 21/01/2025 17:00	Contact Name	CHRIS BERRY	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0661419			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18708715701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18708715901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4069907	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	TOM CLEGG	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone	###	
Priority	ND 1700			
Ref 1	RITM0674908r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 00000000004677955

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4069912	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	JOHN SCHOBER		ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone	###		
Priority	ND 1700				
Ref 1	RITM0677149r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4069916	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	KAREN AGATE	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone	+447764686618	
Priority	ND 1700			
Ref 1	RITM0692326			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 00000000004677955

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4069929	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/01/2025 09:29 - 21/01/2025 17:00	Contact Name	ELLIS WOODS	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0653184			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18715447401						



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4066434	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	15/01/2025 13:33 - 21/01/2025 17:00	Contact Name	LINZI EDINGTON	ASTRAZENECA SPEKE RECEPTION
Activity	COLLECTION	Contact Phone	+447453946716	ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0658706			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	PC1WJVVLV - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18700788601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18700789501					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4070276	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	20/01/2025 13:03 - 21/01/2025 20:00	Contact Name	LIVERPOOL LIME STREET TICKET OFFICE	NLC2246 NELLS STATION	Booking Office, Northern Rail, Liverpool Lime St Railway Station, Lime Street, M Lancashire Liverpool L1 1JF
Activity	TECH EXCHANGE	Contact Phone	0161 822 2150		
Priority	ND 1900				
Ref 1	C5301725				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 21/01/2025 20:00 SLA: ND 21/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history: ##### Call 5301725 Problem Web Service qws_uk Mon 20 Jan 2025 13:02:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N2246TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JF call.address=Booking Office Northern Rail Liverpool Lime St Railway Station Lime Street M call.city=Liverpool call.customerid=INC16833056 call.problem=NLC2246 LIVERPOOL LIME STREET & TC Newbury NLC 2246 Site LIVERPOOL LIME STR call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717203701	_NRNEWND4020MKII	MAGNETIC TICKET DT 203DPI	37616			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4069940	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	20/01/2025 08:00 - 21/01/2025 15:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	Arriva Trains Cross Country (Manchester) 7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	
Priority	6HR			
Ref 1	C5301679			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 21/01/2025 20:00 SLA: ND 21/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _AXMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5301679 Problem Web Service qws_uk Mon 20 Jan 2025 08:38:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8596TA23 contract.pkey=23200 call.poms=1 call.zip=M1 2BP call.address=7th Floor Tower Block Manchester Piccadilly Station call.city=Manchester call.customerid=INC16830768 call.problem=NLC3497 Manchester Piccadilly Miura PED 020-046786 PED Dropped NLC 3497 Sit call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/AXMIUM020PED call.priority=2-Medium call.datereported=1/20/2025 9:38:11 AM ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18715472701	_AXMIUM020DE	P2P:M020 C COUNTRY MOBILE LIVE	02000303002020043531			
18715473201	_SXASSET-LABEL	\$XASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18715472901	_AXMIUM020DE	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020	043531		
18715473401	_SXASSET-LABELS	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4070420	Customer	HCL Barclays		Job Address
SLA Window	20/01/2025 14:53 - 21/01/2025 16:00	Contact Name	NICKY GROCOTT	BARCLAYS BANK PLC BARCLAYS BANK PLC 51 MOSLEY STREET MANCHESTER M2 3HQ
Activity	TECH EXCHANGE	Contact Phone	07788953770	
Priority	ND 1600			
Ref 1	INC1038240148			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Desktop exchange	Business Hours: 9:30-4pm mon friday Users Current Device: Dell Inc. OptiPlex 7020 Old Serial Number or Asset Tag: X30524923VF9702

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717911901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18717912201						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Daniel Hanson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4070412	Customer	COGNIZANT HAYS WAREHOUSING			Job Address
SLA Window	20/01/2025 14:46 - 21/01/2025 17:00	Contact Name	EMMA PASQUILL		HAYS SPECIALIST RECRUITMENT LTD
Activity	TECH EXCHANGE	Contact Phone	07789065537		HAYS SPECIALIST RECRUITMENT LTD
Priority	ND 1700				4TH FLOOR, CITY TOWER PICCADILLY PLAZA MANCHESTER M1 4BT
Ref 1	INC0016121				
Ref 2	C8608-R13				
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Swap request	<p>laptop Swap Request.</p> <p>Please call user if there is any issues Please call Akashdeep 07341651138</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717867101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4070358	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	20/01/2025 13:57 - 21/01/2025 16:30	Contact Name	SZE.MAN.CANDY.PANG@HSBC.CO.UK		COMPUTACENTER HSBC 11 STAMFORD NEW ROAD CHESHIRE ALTRINCHAM WA14 1BW
Activity	TECH EXCHANGE	Contact Phone	3455858761		
Priority	ND 1600				
Ref 1	INC48676962				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717579701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4070581	Customer	CXM		Job Address
SLA Window	20/01/2025 16:30 - 21/01/2025 17:00	Contact Name	RUBINA BAIG	EMIRATES UK POS MANCHESTER APT 4M BUILDING MALAGA AVENUE MANCHESTER AIRPORT M90 3RR
Activity	TECH EXCHANGE	Contact Phone	2075901441	
Priority	ND 1700			
Ref 1	5799080			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931087115077578656: Collect EN70157/PWN32410153A SNO: 191177313241005604441892: Collect EN70156/Tetra Move 5000 SNO: 182042203191017907332466LAN_UK_0125554: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0125554 447841602979 Edward 09-22 x7 14699112 210062698710 SWAP - printer issues please eng visit due to merch's request (SQ matters) (GPRS) 9-22/7 Elavon TID: 14699112; Date Time Logged: 20250120161012; Terminal ID: 210062698710; Profile Number: 14699112
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
		See Items Overleaf				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18718542901	EN60009	KPN SIM CARD-(GB)				
18718543001	EN70156	Tetra Move 5000-(FR)				
18718543101	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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In Items for Job # 4070581 page 1 of 1



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4068301	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/01/2025 07:54 - 21/01/2025 17:00	Contact Name	TIM EATON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0652410			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18708731301						



Run Sheet
Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4068976	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/01/2025 16:55 - 21/01/2025 17:00	Contact Name	MALCOLM NASH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	.	
Priority	ND 1700			
Ref 1	RITM0703809			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18712715601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18712715801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4068979	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/01/2025 16:58 - 21/01/2025 17:00	Contact Name	PATRICK HYETT	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0703804			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
LAPTOP DELIVERY	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18712739001						



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4069848	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	20/01/2025 06:36 - 21/01/2025 17:00	Contact Name	LYNNE HART		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	WO000132531				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18714801101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4069953	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/01/2025 09:47 - 21/01/2025 17:00	Contact Name	MATTHEW MARKHAM	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0703663			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18715523301						

Returned Items



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4070026	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/01/2025 10:36 - 21/01/2025 17:00	Contact Name	PAUL ALCOCK	ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447392103214	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0703727			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18715885201						



Run Sheet
Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4068376	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/01/2025 10:03 - 21/01/2025 17:00	Contact Name	DANIEL STYNE	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0607337			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from end user:PC1PFPDK - Lenovo 20T1S36J00</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18709662101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18709662301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4068382	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/01/2025 10:09 - 21/01/2025 17:00	Contact Name	GARETH SHERRATT	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0595667			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847</p> <p>Device to be collected from end user:PC0Y9NHT - Lenovo 20QKS0EQ00</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18709685201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4068393	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/01/2025 10:14 - 21/01/2025 17:00	Contact Name	ROB JENNINGS	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0612310			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from end user:PF2D73X6 - Lenovo 20QES3S300</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18709703201						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18709703401					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4068405	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/01/2025 10:20 - 21/01/2025 17:00	Contact Name	DAVID RYAN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0614604			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847 Device to be collected from end user:PC1NBP4H - Lenovo 20UJS1601M</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18709739501						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18709739701					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4068411	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/01/2025 10:25 - 21/01/2025 17:00	Contact Name	DAVID FINDLOW	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0606185			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from end user:PC1NBP5E - Lenovo 20UJS1601M</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18709797601						

Returned Items



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4068418	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/01/2025 10:29 - 21/01/2025 17:00	Contact Name	KATE EADON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0618097			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 000000000004677955 Device to be sent to end user: Device to be collected from end user:PC1NBPJB - Lenovo 20UJS1601M</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18709857201						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18709857401					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4070473	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/01/2025 15:30 - 21/01/2025 17:00	Contact Name	GARETH SHERRATT	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0595667			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847</p> <p>Device to be collected from End User: PC0Y9NHT - Lenovo 20QKS0EQ00</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718185301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18718185501						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4070486	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/01/2025 15:34 - 21/01/2025 17:00	Contact Name	NATHAN BURNHAM	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447385368276	
Priority	ND 1700			
Ref 1	RITM0592829			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847</p> <p>Device to be collected from End User: PC1NHLRG - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718207001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	17
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Job # 4070569	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	PHILIP MAYERS	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447880400767	
Priority	ND 1700			
Ref 1	RITM0381716r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop Collection and Delivery - Swap	Device to be sent to end user: Lenovo AZ:GB-SWAP_Len TP X1 YOGA G8 i7 32/512 - AZ:GB-SWAP_Len TP X1 YOGA G8 i7 32/512 - 00000000004578302 Device to be collected from end user:PF4SPVQ1 - Lenovo :AZ RIT: Len X1 Yoga G8 i7 32/512 UK

Job Notes

In Items



Run Sheet

Simon Heath 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4070470	Customer	Paypoint Network Limited - UK			Job Address
SLA Window	20/01/2025 15:28 - 21/01/2025 13:00	Contact Name	KAJAN SATCHITHANANTHAM		LEIGH CONVENIENCE STORE LEIGH CONVENIENCE STORE 5 THE CENTRE LEIGH WN7 2XY
Activity	TECH EXCHANGE	Contact Phone	01942386868		
Priority	4HR				
Ref 1	02134775				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
34040466/31113469/T3	PP 1 terminal when powered on kshows starting Android 1 of 12 terminal gets to 12 and turns off Unable to swipe screen down Spoke to Fahim in App support advised to swap the terminal

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

Simon Heath 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4070314	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	20/01/2025 13:43 - 21/01/2025 16:30	Contact Name	NICOLA BLENKINSHIP		COMPUTACENTER HSBC 1-3 VICTORIA SQUARE BOLTON BOLTON BL1 1RJ
Activity	TECH EXCHANGE	Contact Phone	07921133100		
Priority	ND 1600				
Ref 1	INC48666400				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717475101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18717475301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4070515	Customer	PayPoint Unscheduled		Job Address
SLA Window	20/01/2025 15:56 - 21/01/2025 17:00	Contact Name	DLNYA KAKA HAJI	TONGE FOLD ONE STOP SHOP 1-3 JETHRO STREET BOLTON BL2 2PU
Activity	COLLECTION	Contact Phone	07742424244	
Priority	ND 1700			
Ref 1	31174397			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad	34047991 34527633

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718335101	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				



Run Sheet

Simon Heath 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4070444	Customer	TCS VIRGIN MEDIA 02		Job Address
SLA Window	20/01/2025 15:09 - 21/01/2025 17:00	Contact Name	STEPHEN HOPPER	O2
Activity	TECH EXCHANGE	Contact Phone	07885479523	O2 UNIT 8A, MIDDLEBROOK RETAIL PA HORWICH BOLTON BL6 6JA
Priority	ND 1700			
Ref 1	INC000006911923			
Ref 2	01HW19060/411			
No. of Parts	1			

Instructions 1	Instructions 2
None	<p>Please configure the following IP4 details:-</p> <p>IP: 10.228.21.31 MASK: 255.255.255.192 GW:10.228.21.1</p> <p>Any issues please call 07599 976917</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718021601	P06321-MNT-I47	LASERJET PRO M283FDW-7KW75A	VNBRQ3451J			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18718021801	P06321-MNT-I47	LASERJET PRO M283FDW-7KW75A	VNBRQ3451J	VNBRQ3451J		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 21/01/2025

Date 21/01/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 7

Job # 4070308	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	20/01/2025 09:30 - 21/01/2025 16:30	Contact Name	Michelle Birchmore	RBSG 4 STANDISHGATE RBSG WIGAN WN1 1UE
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1600			
Ref 1	C5301298			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 22/01/2025 12:00 SLA: ND 22/01/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBSACRD1000-BUNDLE x 1	Problem: [TC] RD1000 (Cream) SEAC - Bundle Swap Root Cause: Unknown Action: Bundle contains cream SEAC USB adapter RJ45 cable and a power lead. Engineer to replace parts as needed. Engineer must follow SEAC Tech Guide/WinX Courier Guide. Do not hot plug the SEAC device. ALL PARTS MUST BE RETURNED IN BOX***MON-FRI09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....0960712171.....X5106N16*** Test: With user URL: Call history:: ##### Call 5301298 Problem Web Service qws_uk Tue 14 Jan 2025 16:53:13 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000WNT1R3 contract.pkey=23224 call.poms=1 call.zip=WN1 1UE call.address=4 Standishgate call.city=WIGAN call.orgname=RBSG call.customerid=INC8649689 call.problem=Voucher reader - not scanning [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/14/2025 5:52:30 PM call.dpavailable=1 ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717439901	_RBSACRD1000	BUNDLED1000:CABLES:ADAPTER				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18717440101	_RBSACRDI000	BUNBDI000:CABLES:ADAPTER				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4070309	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	20/01/2025 09:30 - 21/01/2025 16:30	Contact Name	Michelle Birchmore		RBSG 4 STANDISHGATE RBSG WIGAN WN1 1UE
Activity	TECH EXCHANGE	Contact Phone	-		
Priority	ND 1600				
Ref 1	C5301297				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 22/01/2025 12:00 SLA: ND 22/01/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBSACRD1000-BUNDLE x 1	Problem: [TC] RD1000 (Cream) SEAC - Bundle Swap Root Cause: Unknown Action: Bundle contains cream SEAC USB adapter RJ45 cable and a power lead. Engineer to replace parts as needed. Engineer must follow SEAC Tech Guide/WinX Courier Guide. Do not hot plug the SEAC device. ALL PARTS MUST BE RETURNED IN BOX***MON-FRI09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....070421967.....X5106N16*** Test: With user URL: Call history::: ##### Call 5301297 Problem Web Service qws_uk Tue 14 Jan 2025 16:48:12 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000WNT1R3 contract.pkey=23224 call.poms=1 call.zip=WN1 1UE call.address=4 Standishgate call.city=WIGAN call.orgname=RBSG call.customerid=INC8649687 call.problem=Voucher reader - not scanning [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/14/2025 5:47:29 PM call.dpavailable=1 ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717437801	_RBSACRD1000	BUNBDB1000:CABLES:ADAPTER				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4070451	Customer	Computacenter Limited		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Gail Hart	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+441744484921	The Concourse, Southway The Concourse, Southway WN8 6NB
Priority	ND 1700			
Ref 1	24217510r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Gail Hart Contact Number - 01744484921 Heritage Halifax Location - Skelmersdale The Concourse WN8 6NB Device - PED Me - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluet	

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

18711929901	4444195	Moby 8500 Bluetooth Ped				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18711930101	4444195	Moby 8500 Bluetooth Ped			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4070039	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	20/01/2025 10:48 - 21/01/2025 13:00	Contact Name	LEONARD.ROSS@HSBC.COM	COMPUTACENTER HSBC M&S KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	7791172841	
Priority	ND 1600			
Ref 1	INC48662671			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	3420 Dell

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18716076501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Ranson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4070048	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	20/01/2025 10:48 - 21/01/2025 17:00	Contact Name	KELLY.NORGROVE@MANDSBANK.COM		COMPUTACENTER HSBC M&S KINGS MEADOW CHESTER BUSINESS PARK CHESTER CHESHIRE CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07854294291		
Priority	ND 1600				
Ref 1	INC48642174				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elitebook 840 G10

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18716075601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Ranson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4070344	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	20/01/2025 13:56 - 21/01/2025 17:00	Contact Name	HARVEY.CHRISTIAN.LLOYD-MARSH@M	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	7421885983	MARKS & SPENCER MARKS & SPENCER
Priority	ND 1600			CHESTER
Ref 1	INC48668511			CHESHIRE WEST AND
Ref 2				CHESTER
No. of Parts	1			CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18717576801						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4070333	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Thomas Greene	WM MORRISON SUPERMARKETS P L C (008 Unit 105/106 Tenth Avenue Deeside
Activity	NON TECH EXCHANGE	Contact Phone	07368289544	Unit 105/106 Tenth Avenue Deeside CH5 2UA
Priority	ND 1700			
Ref 1	24186930r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Name: Thomas Greene Direct contact number: 07368289544 Alternative Conct person: christopher.dodd@morrisonsplc.co.uk Site name and code: 775armers Boy Deeside Manufacturing Fault Description (be specific & accu	

Job Notes

(Leave blank)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

On Site Time	Off Site Time
Customer Print	
Customer Signature	



Run Sheet

David Ranson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4070683	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Thomas Greene	WM MORRISON SUPERMARKETS P L C (008 Unit 105/106 Tenth Avenue Deeside Unit 105/106 Tenth Avenue Deeside CH5 2UA
Activity	NON TECH EXCHANGE	Contact Phone	07368289544	
Priority	ND 1700			
Ref 1	24190171R			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Morrisons tablet swap	Name: Thomas Greene Direct contact number: 07368289544 Site name and code: 775 Farmers Boy Deeside Manufacturing actual location on site (office/area): Planning office. Device name: MANUMUSER00139

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4070047	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	20/01/2025 10:48 - 21/01/2025 17:00	Contact Name	DAVID BLAND	COMPUTACENTER HSBC 16 ST DAVID ROAD PRENTON CH43 8SN
Activity	COLLECTION	Contact Phone	07554112189	
Priority	ND 1600			
Ref 1	RITM31306265			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Off-Network Device Tracking - Laptop</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18716077901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18716078101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 21/01/2025

Date	21/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4070590	Customer	Computacenter Limited		Job Address
SLA Window	21/01/2025 09:00 - 21/01/2025 17:00	Contact Name	Stephanie Clarke	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	01515519801	210 Grange Road, 210 Grange Road, CH41 6NZ
Priority	ND 1700			
Ref 1	24219524			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Stephanie Clarke Contact Number - 01515519801 Hitage - Halifax Location - Birkenhead 210 Grange Road CH41 6NZ Device PED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 85	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18718460101	4444195	Moby 8500 Bluetooth Ped				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18718542501	5799080	4070581	TECH EXCHANGE	EMIRATES UK POS MANCHESTER APT, 4M BUILDING, MALAGA AVENUE, MANCHESTER AIRPORT, M90 3RR	Asif Alam	20/01/2025 16:30 21/01/2025 17:00	21/01/2025	
CXM	18718542502	5799080	4070581	TECH EXCHANGE	EMIRATES UK POS MANCHESTER APT, 4M BUILDING, MALAGA AVENUE, MANCHESTER AIRPORT, M90 3RR	Asif Alam	20/01/2025 16:30 21/01/2025 17:00	21/01/2025	
CXM	18718542503	5799080	4070581	TECH EXCHANGE	EMIRATES UK POS MANCHESTER APT, 4M BUILDING, MALAGA AVENUE, MANCHESTER AIRPORT, M90 3RR	Asif Alam	20/01/2025 16:30 21/01/2025 17:00	21/01/2025	
CXM	18718542504	5799080	4070581	TECH EXCHANGE	EMIRATES UK POS MANCHESTER APT, 4M BUILDING, MALAGA AVENUE, MANCHESTER AIRPORT, M90 3RR	Asif Alam	20/01/2025 16:30 21/01/2025 17:00	21/01/2025	
CXM	18718542505	5799080	4070581	TECH EXCHANGE	EMIRATES UK POS MANCHESTER APT, 4M BUILDING, MALAGA AVENUE, MANCHESTER AIRPORT, M90 3RR	Asif Alam	20/01/2025 16:30 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18708731301	RITM0652410	4068301	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	17/01/2025 07:54 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18712715601	RITM0703809	4068976	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	17/01/2025 16:55 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18712739001	RITM0703804	4068979	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	17/01/2025 16:58 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18714801101	WO000132531	4069848	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	20/01/2025 06:36 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18715523301	RITM0703663	4069953	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	20/01/2025 09:47 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18715885201	RITM0703727	4070026	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	20/01/2025 10:36 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18709662101	RITM0607337	4068376	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	17/01/2025 10:03 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18709685201	RITM0595667	4068382	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	17/01/2025 10:09 21/01/2025 17:00	21/01/2025	



Run Sheet

Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18709703201	RITM0612310	4068393	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	17/01/2025 10:14 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18709739501	RITM0614604	4068405	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	17/01/2025 10:20 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18709797601	RITM0606185	4068411	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	17/01/2025 10:25 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18709857201	RITM0618097	4068418	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	17/01/2025 10:29 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18718185301	RITM0595667	4070473	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	20/01/2025 15:30 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18718207001	RITM0592829	4070486	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	20/01/2025 15:34 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0381716r	4070569	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Computacenter Limited - HSBC	18717579701	INC48676962	4070358	TECH EXCHANGE	COMPUTACENTER HSBC, 11 STAMFORD NEW ROAD, CHESHIRE, ALTRINCHAM, WA14 1BW	Asif Alam	20/01/2025 13:57 21/01/2025 16:30	21/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	18718211202	42161	4070488	COLLECTION	NATWEST, NATWEST, 1 LIVERPOOL ROAD, CROSBY, LIVERPOOL, L23 2TD	Berlindo D'Assuncao	21/01/2025 10:00 21/01/2025 15:00	21/01/2025	
DHL Supply Chain Limited - RBS	18718211201	42161	4070488	COLLECTION	NATWEST, NATWEST, 1 LIVERPOOL ROAD, CROSBY, LIVERPOOL, L23 2TD	Berlindo D'Assuncao	21/01/2025 10:00 21/01/2025 15:00	21/01/2025	
Vista Retail Support Limited	18718251301	3172266	4070496	TECH EXCHANGE	SAVERS, CHAPEL STREET, UNIT 9-11, MARBLE PLACE SHOPPING CENTRE, CHAPEL STREET, SOUTHPORT, PR8 1DF	Berlindo D'Assuncao	20/01/2025 15:42 21/01/2025 17:00	21/01/2025	
HCL Network Rail Dispatch	18716741101	NRINC0755238	4070134	SOFTWARE INSTALL	NETWORK RAIL LTD, NETWORK RAIL LTD, 1430 PARK BOULEVARD, CENTRE PARK, WARRINGTON, WA1 1PR	Berlindo D'Assuncao	20/01/2025 11:54 21/01/2025 13:00	21/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter PwC NON TECH EXCHANGE	18695306501	000024213405	4065217	TECH EXCHANGE	PWC, PWC, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	14/01/2025 13:41 21/01/2025 17:30	21/01/2025	
Computacenter PwC NON TECH EXCHANGE	18695832701	000024213465	4065306	TECH EXCHANGE	PWC, PWC, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	14/01/2025 14:52 21/01/2025 17:30	21/01/2025	
Computacenter PwC NON TECH EXCHANGE	18695872401	000024213453	4065317	TECH EXCHANGE	PWC, PWC, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	14/01/2025 15:00 21/01/2025 17:30	21/01/2025	
Computacenter PwC NON TECH EXCHANGE	18695916201	000024213460	4065331	TECH EXCHANGE	PWC, PWC, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	14/01/2025 15:07 21/01/2025 17:30	21/01/2025	
Computacenter PwC NON TECH EXCHANGE	18695952201	000024213435	4065344	TECH EXCHANGE	PWC, PWC, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	14/01/2025 15:12 21/01/2025 17:30	21/01/2025	
Computacenter PwC NON TECH EXCHANGE	18695993501	000024213449	4065393	TECH EXCHANGE	PWC, PWC, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	14/01/2025 15:17 21/01/2025 17:30	21/01/2025	
Computacenter PwC NON TECH EXCHANGE	18696224301	000024213364	4065446	TECH EXCHANGE	PWC, PWC, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	14/01/2025 15:47 21/01/2025 17:30	21/01/2025	
Computacenter PwC NON TECH EXCHANGE	18705407201	000024213359	4067543	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	16/01/2025 12:39 21/01/2025 17:30	21/01/2025	
Computacenter PwC NON TECH EXCHANGE	18705436801	000024213472	4067552	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	16/01/2025 12:44 21/01/2025 17:30	21/01/2025	
Computacenter PwC NON TECH EXCHANGE	18709496901	000024213402	4068349	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	17/01/2025 09:31 21/01/2025 17:30	21/01/2025	
Computacenter PwC NON TECH EXCHANGE	18712022001	WO000124692/ SCTASK233426 65	4068858	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	17/01/2025 15:51 21/01/2025 17:30	21/01/2025	
Herbert Retail Limited	18710201301	TESCO PHARMACY 2571	4068498	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, WREN NEST ROAD, GLOSSOP, SK13 8HB	Claire Booth	17/01/2025 11:15 21/01/2025 17:00	21/01/2025	
Herbert Retail Limited	18710201302	TESCO PHARMACY 2571	4068498	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, WREN NEST ROAD, GLOSSOP, SK13 8HB	Claire Booth	17/01/2025 11:15 21/01/2025 17:00	21/01/2025	
Herbert Retail Limited	18710217401	TESCO PHARMACY 6553	4068500	DELIVERY	TESCO STORE, TESCO STORE, STOCKPORT ROAD, HATTERSLEY EXTRA, HYDE, SK14 6QA	Claire Booth	17/01/2025 11:16 21/01/2025 17:00	21/01/2025	
Herbert Retail Limited	18710217402	TESCO PHARMACY 6553	4068500	DELIVERY	TESCO STORE, TESCO STORE, STOCKPORT ROAD, HATTERSLEY EXTRA, HYDE, SK14 6QA	Claire Booth	17/01/2025 11:16 21/01/2025 17:00	21/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	18717203701	C5301725	4070276	TECH EXCHANGE	Northern Rail - STAR, Booking Office, Northern Rail, Liverpool Lime St Railway Station, Lime Street, M, Lancashire, Liverpool, L11 1JF	Daniel Hanson	20/01/2025 13:03 21/01/2025 20:00	21/01/2025	
Computacenter - Astra Zeneca	18708715701	RITM0661419	4068300	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Daniel Hanson	17/01/2025 07:51 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0674908r	4069907	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Daniel Hanson	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0677149r	4069912	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Daniel Hanson	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0692326	4069916	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Daniel Hanson	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18715447401	RITM0653184	4069929	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Daniel Hanson	20/01/2025 09:29 21/01/2025 17:00	21/01/2025	
Computacenter - Astra Zeneca	18700788601	RITM0658706	4066434	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Daniel Hanson	15/01/2025 13:33 21/01/2025 17:00	21/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18715472701	C5301679	4069940	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Daniel Hanson	20/01/2025 08:00 21/01/2025 15:00	21/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18715473201	C5301679	4069940	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Daniel Hanson	20/01/2025 08:00 21/01/2025 15:00	21/01/2025	
COGNIZANT HAYS WAREHOUSING	18717867101	INC0016121	4070412	TECH EXCHANGE	HAYS SPECIALIST RECRUITMENT LTD, HAYS SPECIALIST RECRUITMENT LTD, 4TH FLOOR, CITY TOWER, PICCADILLY PLAZA, MANCHESTER, M1 4BT	Daniel Hanson	20/01/2025 14:46 21/01/2025 17:00	21/01/2025	
HCL Barclays	18717911901	INC1038240148	4070420	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 51 MOSLEY STREET, MANCHESTER, M2 3HQ	Daniel Hanson	20/01/2025 14:53 21/01/2025 16:00	21/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	187226738	1-517932710970	4070641	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, Warehouse 1st, Lidl Great Britain Limited, RUNCORN, WA7 1NT	Daniel Hanson	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	187266837	1-517932710970	4070641	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, Warehouse 1st, Lidl Great Britain Limited, RUNCORN, WA7 1NT	Daniel Hanson	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	187266837	1-517932710970	4070641	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, Warehouse 1st, Lidl Great Britain Limited, RUNCORN, WA7 1NT	Daniel Hanson	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18718460101	24219524	4070590	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 210 Grange Road, , 210 Grange Road, , CH41 6NZ	David Ranson	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Computacenter Limited - HSBC	18716077901	RITM31306265	4070047	COLLECTION	COMPUTACENTER HSBC, 16 ST DAVID ROAD, PRENTON, CH43 8SN	David Ranson	20/01/2025 10:48 21/01/2025 17:00	21/01/2025	
Computacenter - Morrisons Tablets	(No Items)	24186930r	4070333	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, Unit 105/106 Tenth Avenue Deeside , Unit 105/106 Tenth Avenue Deeside , CH5 2UA	David Ranson	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Computacenter - Morrisons Tablets	(No Items)	24190171R	4070683	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, Unit 105/106 Tenth Avenue Deeside , Unit 105/106 Tenth Avenue Deeside , CH5 2UA	David Ranson	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Computacenter Limited - HSBC	18716076501	INC48662671	4070039	TECH EXCHANGE	COMPUTACENTER HSBC, M&S KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	David Ranson	20/01/2025 10:48 21/01/2025 13:00	21/01/2025	
Computacenter Limited - HSBC	18716075601	INC48642174	4070048	TECH EXCHANGE	COMPUTACENTER HSBC, M&S KINGS MEADOW CHESTER BUSINESS PARK, CHESTER, CHESHIRE, CH99 9FB	David Ranson	20/01/2025 10:48 21/01/2025 17:00	21/01/2025	
Computacenter Limited - HSBC	18717576801	INC48668511	4070344	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	David Ranson	20/01/2025 13:56 21/01/2025 17:00	21/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18712365201	DEL1527795	4070060	DESK SP INSTALL	ISMAIL FULAT, 47 LONGFELLOW AVENUE, BOLTON, BL3 3TH	Gideon Ajulo	21/01/2025 13:00 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18712365202	DEL1527795	4070060	DESK SP INSTALL	ISMAIL FULAT, 47 LONGFELLOW AVENUE, BOLTON, BL3 3TH	Gideon Ajulo	21/01/2025 13:00 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18712365203	DEL1527795	4070060	DESK SP INSTALL	ISMAIL FULAT, 47 LONGFELLOW AVENUE, BOLTON, BL3 3TH	Gideon Ajulo	21/01/2025 13:00 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18712365204	DEL1527795	4070060	DESK SP INSTALL	ISMAIL FULAT, 47 LONGFELLOW AVENUE, BOLTON, BL3 3TH	Gideon Ajulo	21/01/2025 13:00 21/01/2025 17:00	21/01/2025	
Fujitsu Services Limited - Star Trains - ME	18714641701	C5301665	4069833	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Gideon Ajulo	20/01/2025 04:19 21/01/2025 20:00	21/01/2025	
Computacenter - British Telecom	18714827401	24176860	4070217	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), BT Cawthorne Street , BT Cawthorne Street , LA1 1TG	Gideon Ajulo	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18717795401	DEL1527261	4070392	DESK SP INSTALL	35 STONIE HEYS AVENUE, SMALLBRIDGE, ROCHDALE, OL12 9XA	Gideon Ajulo	20/01/2025 14:33 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18717795402	DEL1527261	4070392	DESK SP INSTALL	35 STONIE HEYS AVENUE, SMALLBRIDGE, ROCHDALE, OL12 9XA	Gideon Ajulo	20/01/2025 14:33 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18717795403	DEL1527261	4070392	DESK SP INSTALL	35 STONIE HEYS AVENUE, SMALLBRIDGE, ROCHDALE, OL12 9XA	Gideon Ajulo	20/01/2025 14:33 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18717795404	DEL1527261	4070392	DESK SP INSTALL	35 STONIE HEYS AVENUE, SMALLBRIDGE, ROCHDALE, OL12 9XA	Gideon Ajulo	20/01/2025 14:33 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18717795405	DEL1527261	4070392	DESK SP INSTALL	35 STONIE HEYS AVENUE, SMALLBRIDGE, ROCHDALE, OL12 9XA	Gideon Ajulo	20/01/2025 14:33 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18717795406	DEL1527261	4070392	DESK SP INSTALL	35 STONIE HEYS AVENUE, SMALLBRIDGE, ROCHDALE, OL12 9XA	Gideon Ajulo	20/01/2025 14:33 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18714796701	DEL1516252	4069844	CHAIR INSTALL	BAE SYSTEMS (OPERATIONS) LTD, WARTON AERODROME, 2 HANGAR (W2F) HAWK, PRESTON, PR4 1AX	Gideon Ajulo	20/01/2025 06:32 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18722647501	DEL1526171	4070620	CHAIR INSTALL	BAE SYSTEMS (OPERATIONS) LTD, WARTON AERODROME, TYPHOON FLIGHT DEVELOPMENT TEAM W358 - (W33K), PRESTON, PR4 1AX	Gideon Ajulo	20/01/2025 16:55 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18714961401	DEL1527579	4069874	CHAIR INSTALL	SHARON JOHNSON, 195 CHAPEL ROAD, HESKETH BANK, PRESTON, PR4 6SA	Gideon Ajulo	20/01/2025 07:56 21/01/2025 17:00	21/01/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18715509201	C5301681	4069951	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	20/01/2025 09:44 21/01/2025 20:00	21/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18715509601	C5301681	4069951	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	20/01/2025 09:44 21/01/2025 20:00	21/01/2025	
Fujitsu Services Limited - Star Trains - ME	18718202101	C5301752	4070483	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	20/01/2025 15:33 21/01/2025 20:00	21/01/2025	
Computacenter Limited	18717175401	24218526	4070594	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 39/41 King William Street, , 39/41 King William Street, , BB1 7DJ	John Paul Barron	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Computacenter Limited - HSBC	18716076101	INC48658491	4070045	TECH EXCHANGE	COMPUTACENTER HSBC, 12 MANCHESTER ROAD, LANCASHIRE, BURNLEY, BB11 1JH	John Paul Barron	20/01/2025 10:48 21/01/2025 14:30	21/01/2025	
PayPoint Unscheduled	18718334001	31194228	4070518	COLLECTION	EWOOD NEWS, 344-346 BOLTON ROAD, BLACKBURN, BB2 4HY	John Paul Barron	20/01/2025 15:56 21/01/2025 17:00	21/01/2025	
Computacenter - British Telecom	18710533901	24216678r	4070077	NON TECH EXCHANGE	BRITISH TELECOM PLC_(0081049580), BT Preston hse 170- 175 Moor Lane , BT Preston hse 170- 175 Moor Lane , PR1 1BA	John Paul Barron	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
DHL Supply Chain Limited - RBS	18718184302	42159	4070478	COLLECTION	NATWEST, NATWEST, 97 FISHERGATE, PRESTON, PR1 2AE	John Paul Barron	21/01/2025 10:00 21/01/2025 15:00	21/01/2025	
DHL Supply Chain Limited - RBS	18718184301	42159	4070478	COLLECTION	NATWEST, NATWEST, 97 FISHERGATE, PRESTON, PR1 2AE	John Paul Barron	21/01/2025 10:00 21/01/2025 15:00	21/01/2025	
Computacenter Ltd Tesco Project	18698307801	Leyland Express	4066052	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 28 PENDLE ROAD, LEYLAND, PR25 5TU	John Paul Barron	15/01/2025 08:09 21/01/2025 12:00	21/01/2025	
Computacenter - Kingfisher	(No Items)	24219280	4070280	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 1, SOUTH RINGS BUSINESS PARK, PRESTON, PR5 6BZ	John Paul Barron	20/01/2025 13:06 21/01/2025 20:00	21/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	187049334	1-517621378939	4070065	CONSUMABLE INSTALL	Alliance Healthcare (Distribution) , Dodd Way, Walton Summit Preston, Alliance Healthcare (Distribution) Limited, LANCASHIRE, PR5 8AE	John Paul Barron	21/01/2025 08:00 21/01/2025 12:00	21/01/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18661963601	DEL1518800	4059126	CHAIR INSTALL	MOHAMMED AL-BLUSHI, 46 MARK RAKE, WIRRAL, MERSEYSIDE, CH62 2DP	Nadeem Saleem	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18734828201	DEL1528346	4070665	CHAIR INSTALL	BRITISH TRANSPORT POLICE, RAIL HOUSE, LORD NELSON STREET, LIVERPOOL, L1 1AH	Nadeem Saleem	20/01/2025 18:07 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18714795401	DEL1522856	4069843	CHAIR INSTALL	BEN SPRUNG, 26 PELHAM GROVE, LIVERPOOL, L17 8XD	Nadeem Saleem	20/01/2025 06:31 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18722664501	DEL1526268	4070628	CHAIR INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, LIVERPOOL, L2 0RD	Nadeem Saleem	20/01/2025 17:00 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18722668301	DEL1526182	4070631	CHAIR INSTALL	HMRC, WATER STREET, INDIA BUILDINGS, FLOOR 5 ZONE A, LIVERPOOL, L2 7LS	Nadeem Saleem	20/01/2025 17:01 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18715268501	DEL1522338	4069901	CHAIR SP INSTALL	AMY SPROSON, 19 CAE TOPYN, DENBIGH, LL16 4AX	Nadeem Saleem	20/01/2025 08:51 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18715268502	DEL1522338	4069901	CHAIR SP INSTALL	AMY SPROSON, 19 CAE TOPYN, DENBIGH, LL16 4AX	Nadeem Saleem	20/01/2025 08:51 21/01/2025 17:00	21/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002551292	4070370	MANPOWER	H&M Shiftstore H&M, GB0732: H&M Bury, UNIT F15, The Rock Complex, 7 St Johns Square, Bury, BL9 6AH	Ryan Owen	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Verifone UK LTD	18717967201	SFR-2661798	4070439	INSTALL	1GB0732 H&M BURY, THE ROCK, THE ROCK, BURY, BL9 6AH	Ryan Owen	20/01/2025 15:04 21/01/2025 18:00	21/01/2025	
PayPoint Network Ltd_Collections	18718301101	31247935	4070509	COLLECTION	FUROUSH CONVENIENCE, 18 MANNERING STREET, MANCHESTER, M18 7SW	Ryan Owen	20/01/2025 15:53 21/01/2025 17:00	21/01/2025	
National Gas Metering	18717946501	NG5782	4070432	COLLECTION	UNIT 3, UNIT 3, CROWN POINT SOUTH INDUSTRIAL PARK, KING STREET, MANCHESTER, M34 6PG	Ryan Owen	20/01/2025 14:59 21/01/2025 17:00	21/01/2025	
Computacenter - Kingfisher	18717832301	24219303	4070604	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Westhulme Way Oldham , Westhulme Way Oldham , OL1 2PH	Ryan Owen	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	187151563	11566480	4069886	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Church St, Phoenix Centre, HEYWOOD, OL10 1LR	Ryan Owen	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Symec Travis Perkins	18717921601	00383869	4070421	TECH EXCHANGE	LIVSEY STREET, LIVSEY STREET, ROCHDALE, OL16 1SS	Ryan Owen	20/01/2025 14:54 21/01/2025 17:00	21/01/2025	
PayPoint Unscheduled	18718334501	31142824	4070517	COLLECTION	HAPPY SHOPPER, 104 EAVES LANE, CHADDERTON, OLDHAM, OL9 8RQ	Ryan Owen	20/01/2025 15:56 21/01/2025 17:00	21/01/2025	
Computacenter - BASF	18716543801	24218766	4070206	NON TECH EXCHANGE	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Ryan Owen	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Computacenter - BASF	18717583001	24219155	4070583	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Ryan Owen	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	
Computacenter - BASF	18717671401	24219155	4070583	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Ryan Owen	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	



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Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18717475101	INC48666400	4070314	TECH EXCHANGE	COMPUTACENTER HSBC, 1-3 VICTORIA SQUARE, BOLTON, BOLTON, BL1 1RJ	Simon Heath	20/01/2025 13:43 21/01/2025 16:30	21/01/2025	
PayPoint Unscheduled	18718335101	31174397	4070515	COLLECTION	TONGE FOLD ONE STOP SHOP, 1-3 JETHRO STREET, BOLTON, BL2 2PU	Simon Heath	20/01/2025 15:56 21/01/2025 17:00	21/01/2025	
TCS VIRGIN MEDIA 02	18718021601	INC0000069119 23	4070444	TECH EXCHANGE	O2, O2, UNIT 8A, MIDDLEBROOK RETAIL PA, HORWICH, BOLTON, BL6 6JA	Simon Heath	20/01/2025 15:09 21/01/2025 17:00	21/01/2025	
Fujitsu Services Limited - Banks	18717439901	C5301298	4070308	TECH EXCHANGE	RBSG, 4 STANDISHGATE, RBSG, WIGAN, WN1 1UE	Simon Heath	20/01/2025 09:30 21/01/2025 16:30	21/01/2025	
Fujitsu Services Limited - Banks	18717437801	C5301297	4070309	TECH EXCHANGE	RBSG, 4 STANDISHGATE, RBSG, WIGAN, WN1 1UE	Simon Heath	20/01/2025 09:30 21/01/2025 16:30	21/01/2025	
Paypoint Network Limited - UK	(No Items)	02134775	4070470	TECH EXCHANGE	LEIGH CONVENIENCE STORE, LEIGH CONVENIENCE STORE, 5 THE CENTRE, LEIGH, WN7 2XY	Simon Heath	20/01/2025 15:28 21/01/2025 13:00	21/01/2025	
Computacenter Limited	18711929901	24217510r	4070451	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, The Concourse,Southway , The Concourse,Southway , WN8 6NB	Simon Heath	21/01/2025 09:00 21/01/2025 17:00	21/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Network Rail Dispatch	18717992101	NRINC0754661	4070442	SOFTWARE INSTALL	NETWORK RAIL DISPATCH, NETWORK RAIL DISPATCH, CREW, WESTMERE DRIVE, WESTMERE COURT, CREWE, CW1 6ZG	Stephen Fitton	20/01/2025 15:06 21/01/2025 13:00	21/01/2025	
HCL Network Rail Dispatch	18716549401	SCTASK0742675	4070084	MANPOWER	NETWORK RAIL LTD, NETWORK RAIL LTD, GRESTY ROAD, CREWE, CW2 5AA	Stephen Fitton	20/01/2025 11:28 21/01/2025 13:00	21/01/2025	
Secure Retail Limited	18715705001	00052669	4070013	TECH EXCHANGE	LM - CREWE RAILWAY STATION, LM - CREWE RAILWAY STATION, TRAIN CREW DEPOT, PLATFORM 12, NANTWICH ROAD, CREWE, CHESHIRE, CW2 6HR	Stephen Fitton	20/01/2025 10:21 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18697955901	DEL1521331	4067260	CHAIR INSTALL	MICHAEL CAWLEY, 110 MAIN ROAD, WYBUNBURY, NANTWICH, CW5 7LS	Stephen Fitton	21/01/2025 09:00 21/01/2025 13:00	21/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002549636	4062679	TECH EXCHANGE	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, UNIT 8B, NEW MERSEY RETAIL, PARK, SPEKE ROAD, LIVERPOOL, L24 8QB	Stephen Fitton	13/01/2025 18:00 21/01/2025 20:00	21/01/2025	
Vista Retail Support Limited	18726682401	3172252	4070636	TECH EXCHANGE	SUPERDRUG STORES PLC, CHURCH STREET, UNIT 41 3 LA GRANGE, CHURCH SQUARE SHOPPING CENTRE, ST. HELENS, WA10 1BN	Stephen Fitton	20/01/2025 17:06 21/01/2025 17:00	21/01/2025	
POSTURITE LIMITED	18714798001	DEL1526183	4069846	CHAIR INSTALL	PRIVATE ADDRESS, 63 COLLINS GREEN DRIVE, ST. HELENS, WA9 5XR	Stephen Fitton	20/01/2025 06:34 21/01/2025 17:00	21/01/2025	