



# Run Sheet

Osama Shahhoud 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	1
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Job # 4236112	Customer	HCL SMS		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Manager	HCL SMS Swan Mill (Training Academy) Swan Mill
Activity	CLIENT BACK-FILL	Contact Phone	-	Higher Swan Ln BOLTON BL3 3AQ
Priority	ND 1700			
Ref 1	Scheduled Bolton visit			
Ref 2	9200136662			
No. of Parts	0			

Instructions 1	Instructions 2
MANPOWER ND 0900 480 MIN (MANPOWER 480 MIN VISIT BEFORE 09:00AM)	<p>Reference TEST Title Scheduled Bolton visit Contact Name Contact Number Type of Site Bolton Full Site Address Swan Mill Higher Swan Ln Bolton Postal Code BL3 3AQ Activity MANPOWER ND 0900 480 MIN (MANPOWER 480 MIN VISIT BEFORE 09:00AM) Priority ND 0900 Duration 480 Scheduled Visit Date 8th September 2025 Part name No Parts Required Users Current Device Serial Number Asset number Fault Description Required Engineer actions on site: "ITM000000277856 - Rack Layout Diagram to be updated. Visual inspection of the racks take pictures and join the meeting (meeting invite to be shared shortly) for further instructions &amp; sharing more details INC000000738627 - faulty Wall Port at Bolton needs to be checked and fixed. Connect with user Andy Craven. Andy's request: Can someone check my area and see if another port is available to be used as it just needs plugging into the switch at the server end this will at least get us working? ...</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	1
Job # 4207388		Customer		HCL- Mondelez UK		Job Address	
SLA Window		08/09/2025 09:00 - 08/09/2025 17:00		Contact Name	.	United Kingdom CADBURY CHIRK STATION AVE;CHIRK ENGLAND UNITED KINGDOM OF GREAT BRITAIN – Post code LL14 5LT CHIRK LL14 5LT	
Activity		MANPOWER		Contact Phone	.		
Priority		ND 1700					
Ref 1		Mondelez Chirk KT					
Ref 2							
No. of Parts		0					
Instructions 1				Instructions 2			
KT Visit for tech David Ranson							
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Asif Alam 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	1
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Job # 4232820	Customer	HCL- Mondelez UK			Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	.		United Kingdom CADBURY CHIRK STATION AVE;CHIRK ENGLAND UNITED KINGDOM OF GREAT BRITAIN – Post code LL14 5LT
Activity	MANPOWER	Contact Phone	.		
Priority	ND 1700				
Ref 1	MONDELEZ CHIRK SCH				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Scheduled Visit	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Nadeem Saleem 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4236821	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/09/2025 07:09 - 08/09/2025 17:00	Contact Name	SHARON DEARS		SHARON DEARS 18 WESTBROOK AVENUE PRESCOT L34 1NU
Activity	CHAIR INSTALL	Contact Phone	07758230870		
Priority	ND 1700				
Ref 1	DEL1619832				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: am preferred *** Please call 1 hour before arrival.Customer Ref / PO: PO-000011498Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1619832&address=18%20Westbrook%20Avenue PRESCOT L34%201NU >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19533259401	9787501BLA	Positiv Plus Medium Back No Ne				



# Run Sheet

Nadeem Saleem 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4236835	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/09/2025 07:30 - 08/09/2025 17:00	Contact Name	VICTORIA CRANE		VICTORIA CRANE 27 MOUNTFIELD CRESCENT
Activity	CHAIR INSTALL	Contact Phone	03000501783		WOOLTON LIVERPOOL
Priority	ND 1700			L25 4AE	
Ref 1	DEL1617609				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 600027543Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1617609&address=27%20Mountfield%20Crescent LIVERPOOL Woolton L25%204AE >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19533297001	500000059	Positiv Plus Medium No Neck No				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



**Run Sheet**  
Nadeem Saleem 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4236864	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/09/2025 08:05 - 08/09/2025 17:00	Contact Name	JENNIE HIGHAM	JENNIE HIGHAM 3 BOWDEN STREET LIVERPOOL L21 8LL
Activity	CHAIR INSTALL	Contact Phone	07715571492	
Priority	ND 1700			
Ref 1	DEL1619353			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Parking can sometimes be a nightmare because there's a community centre over the road but just depends on the time of day and whatever activity is happening. 12-1 feel like the hardest times to get a space outside the house. *** Please call 1 hour before arrival.Customer Ref / PO: 6000275960Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1619353&amp;address=3%20Bowden%20Street">https://rico.jotform.com/222823708509055?refNumber=DEL1619353&amp;address=3%20Bowden%20Street</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19533376301	500000108	Positiv Plus High No Neck No A				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19533376501	500000108	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Nadeem Saleem 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4237412	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	05/09/2025 16:14 - 08/09/2025 12:00	Contact Name	RICHARD LAWLER		20 CLARE CRESCENT 20 CLARE CRESCENT WALLASEY CH44 2DL
Activity	COLLECTION	Contact Phone	07547 260 626		
Priority	ND 1200				
Ref 1	44515				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To Collect 2 x Items with 1 x Tote	<p>*** PLEASE COLLECT BEFORE 12:00 ***</p> <p>** PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER **</p> <p>* PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME *** ALL RETURN LABELS / SEALS USED MUST BE RECORDED *** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ***** ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM (CSC-AssetRecovery@tvsscs.com) WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

  

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4236863	Customer	POSTURITE LIMITED			Job Address		
SLA Window	05/09/2025 08:05 - 08/09/2025 17:00	Contact Name	BETHAN WILLIAMS		25719968 NANT GWRTHEYRN LLITHFAEN PWLLHELI LL53 6NL		
Activity	CHAIR INSTALL	Contact Phone	01758750334				
Priority	ND 1700						
Ref 1	DEL1621342						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 195000027408Items on order:100126046 - MICE - Contour Unimou	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1621342&address=25719958 Nant%20Gwrtheyrn PWLLHELI Llithfaen LL53%206NL >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19533375701	100144678	P-Sit Med Back - Independent M				



# Run Sheet

Nadeem Saleem 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4237167	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/09/2025 13:35 - 08/09/2025 17:00	Contact Name	JAMES BUCK		EDMUNDSON ELECTRICAL LTD EDMUNDSON HOUSE TATTON STREET KNUTSFORD WA16 6AF
Activity	CHAIR INSTALL	Contact Phone	01565700299		
Priority	ND 1700				
Ref 1	DEL1621914				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 982578Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1621914&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1621914&amp;address</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1621914&address">https://rico.jotform.com/222823708509055?refNumber=DEL1621914&address>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19535253101	100117812	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Nadeem Saleem 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4237181	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/09/2025 13:47 - 08/09/2025 17:00	Contact Name	TRACEY WESTON		BUPA WATERFRONT HOUSE 171 MONTONMILL GARDENS MANCHESTER M30 8BQ
Activity	CHAIR INSTALL	Contact Phone	07954133257		
Priority	ND 1700				
Ref 1	DEL1621474				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BUKMU-0000088065Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1621474&address=Bupa Waterfront%20House MANCHESTER 171%20Montonmill%20Gardens M30%208BQ >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19535336601	100093897	Toleo Upholstered Back Chair -				



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4237169	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Gareth Speed	SAICA PAPER UK LTD. Tenth Avenue Deeside Industrial Park
Activity	REPAIR WITH PARTS	Contact Phone	07877273713	FAO GARETH DEESISDE CH5 2UA
Priority	ND FIX			
Ref 1	11821858			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 04/09/2025 17:00-----ASSET INFORMATION---ProductName: CX522ade MFP HVDeviceTagCustomer: DEE000P106SerialNumber: 7529036149V84ProductIdentifier: 42C7370Model: 7529-436----ACCOUNT INFORMATION---MPS CUSTOMERSLA Next Business day Fix. Monday to Friday 09:00 - 17:00.Engineer must make an appointment with contact prior to attendance for security clearance.Engineer visits should be scheduled 24 hours in advance.Engineer name to be communicated to client 24 hours in advance to check health and safety inductions and paperwork.1. Risk and method statements for the install and the specific job not generic2. Copy of Employers liability insurance3. Covid 19 documentationEngineer should have the site contact SN problem description.</p>	<p>-----ACTIVITY DESCRIPTION----Issue : PQI/Printing red instead of yellowRecommended PNs: 41X1039 Steps Performed : Adjusted the colours and replaced IUPrinter Location :Deeside Tenth Avenue Deeside Industrial Park CH5 2UASource :D365+MT+L2POC:Gareth Speed/07877273713---INSTRUCTIONS-----Technical Notes -----JB. 2nd D. Hanson 4235389 04/09. Swapped out still not printing any magenta on new or old baskets need to replaced hvps 41x1042 and send printhead as precaution 41x4040 Output bin is also missing 41x1295. Please EMO &amp; WAIT.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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In Items for Job # 4237169 page 1 of 1



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Returned Items for Job # 4237169 page 1 of 1



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4237278	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	05/09/2025 15:11 - 08/09/2025 17:00	Contact Name	JAMES.PATRICK.FISHER@HSBC.COM		COMPUTACENTER HSBC 80 WOODLANDS DRIVE HOOLE CHESTER CH2 3QL
Activity	NON TECH EXCHANGE	Contact Phone	07738196567		
Priority	ND 1600				
Ref 1	INC50097190				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	L13 (Win11)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19535850401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4237432	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	05/09/2025 16:29 - 08/09/2025 17:00	Contact Name	OPEYEMI AYODEJI	12 CHAINMAKERS ROW, HIGH STREET
Activity	COLLECTION	Contact Phone	07933 118 063	12 CHAINMAKERS ROW, HIGH STREET
Priority	Timed			SALTNEY
Ref 1	44529			CHESTER
Ref 2				CH4 8QZ
No. of Parts	0			

Instructions 1	Instructions 2
To Collect 4 x Items with 2 x Totes	<p>*** PLEASE COLLECT BETWEEN 12:00 - 17:00 ***</p> <p>** PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER **</p> <p>* PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME *** ALL RETURN LABELS / SEALS USED MUST BE RECORDED *** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ***** ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM (CSC-AssetRecovery@tvsscs.com) WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4236214	Customer	Computacenter Limited		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Neil Williams	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07801851811	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24482298r			CH4 9FB
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
RSG-VA Contact Name - Neil Williams Contact Number - 07801851811 Locaoon - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Make Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4711	Contact Name - Neil Williams Contact Number - 07801851811

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4237762	Customer	Computacenter - Kingfisher			Job Address
SLA Window	07/09/2025 13:12 - 08/09/2025 17:00	Contact Name	ELLIS MASON		B&Q B & Q PLC BURTON ROAD KENDAL LA9 7JU
Activity	TECH EXCHANGE	Contact Phone	01539817000		
Priority	ND 1700				
Ref 1	24490338				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	Till hostname: GBBQ01234POS01P  Till number: 01  Peripheral make/model(Please copy and paste CI): BEETLE M-III  System details (K1/M1/R1 found on EC portal): K2  Are there still sales are any sales left on the till?: No  Description of Issue: Till cuts off during powerup Contact name/number: +441539817000 Ellis Mason

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4237437	Customer	Computacenter - TSB		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Natalie Pattinson	TSB SABADELL (0081059102) 25-27 Birley Street 25-27 Birley Street FY1 1EG
Activity	TECH EXCHANGE	Contact Phone	###	
Priority	ND 1700			
Ref 1	24488462			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Replacement monitor has been sent for faulty device on counter positio Current display is pole mounted and branch staff do not feel confide to complete the swap. Part Onsite - Yes Site Location 25-27 Bir	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19535705001	4204807	TSB:HP Elitedisplay E190i				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19535705201	4204807	TSB:HP Elitedisplay E190i				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4230592	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/08/2025 09:00 - 08/09/2025 17:00	Contact Name	LYNNE WEBSTER	PRIVATE ADDRESS 479 LYTHAM ROAD BLACKPOOL FY4 1JH
Activity	CHAIR SP INSTALL	Contact Phone	07971074589	
Priority	ND 1700			
Ref 1	DEL1617120			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** PARKING RESTRICTED DUE TO GAS WORKS - CAN PARK ACROSS ROAD LYTHAM RD NO RESTICTIONS- DROP OFF AND PARK *** *** *** PARKING RESTRICTED DUE TO GAS WORKS - CAN PARK ACROSS ROAD LYTHAM RD NO RESTICTIONS- DROP OFF AND PARK ***Please call 1 hour before arrival.Customer Ref / PO: BOSR:561 PO304376Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1617120&amp;address=Private%20Address%20479%20Lytham%20Road%20BLACKPOOL%20FY4%201JH">https://rico.jotform.com/222823708509055?refNumber=DEL1617120&amp;address=Private%20Address%20479%20Lytham%20Road%20BLACKPOOL%20FY4%201JH</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1617120&amp;address=Private%20Address%20479%20Lytham%20Road%20BLACKPOOL%20FY4%201JH"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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In Items for Job # 4230592 page 1 of 1



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Returned Items for Job # 4230592 page 1 of 1



# Run Sheet

Stephen Fitton 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4236992	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	05/09/2025 11:05 - 08/09/2025 17:00	Contact Name	TARA COVERDALE	COMPUTACENTER HSBC 4 OXFORD ROAD ANSDELL LYTHAM FY8 4EG
Activity	COLLECTION	Contact Phone	01253738138	
Priority	ND 1600			
Ref 1	RITM36704141			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection</p> <p>Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection ..... this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required</p> <p>If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534370101						

Returned Items



# Run Sheet

John Paul Barron 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4237155	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Jennifer Burns	BRIDGEWATER COMMUNITY HEALTHCARE NH
Activity	CONSUMABLE INSTALL	Contact Phone	01925946686	Halliwell Jones Stadium Winwick Road
Priority	ND 1700			Health Services Department / Martin Dawes Stand
Ref 1	1-542283775072			WARRINGTON WA2 7NE
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 08/09/2025 17:00-----ASSET INFORMATION---ProductName: CX931dse MFP HV UK MIDEASTDeviceTagCustomer: PRN21906SerialNumber: 75800VP500480ProductIdentifier: 32D0223Model: 7580-238Physical Location: MAIN 1st Floor ---ACCOUNT INFORMATION---MPS CUSTOMERNext Business Day Fix ..... Monday ..... Friday 09:00 ..... 17:00 (Cut off for NBD is 4pm)If a system/controller board is required to be swapped and the device has embedded/badge release solutions then please re-enter the "Device Host Name" contact the Service-Desk 01942 482888 confirm they can remote onto the device before requesting that the Service-Desk redeploy/reconfigure the device to enable badge release solutions. Note: The "Device Host Name" is the Customer Asset Tag which can be found on the call under Asset Information or the Asset Tag physically affixed to the device. (For Example - PRN14123)</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195351989	41X3877	CX93x SVC Maint Kit Color Dev				
195263927	41X3876	CX93x SVC Maint Kit Fuser 200K				



# Run Sheet

John Paul Barron 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4237083	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Wendy Yates	BRIDGEWATER COMMUNITY HEALTHCARE NH
Activity	REPAIR WITH PARTS	Contact Phone	01925946293	Legh Street Bath St,2nd Fl, WARRINGTON WA1 1UG
Priority	ND FIX			
Ref 1	11824881			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 08/09/2025 17:00-----ASSET INFORMATION---ProductName: MS610de High Volt DZ AT BA BE BG HR CZDeviceTagCustomer: PRN14180SerialNumber: 45147GHH47104ProductIdentifier: 35S0530Model: 4514-646Physical Location: Bath St 2nd Fl ---ACCOUNT INFORMATION---Customer Name: Xerox Business Solutions Monday ..tm?toc=1Friday10:00:00INSTRUCTIONS (Cut-off for NBD Technical a system/controller board is required to be swapped and the device has embedded/badge release solutions then please re-enter the "Device Host Name" contact the Service-Desk 01942 482888 confirm they can remote onto the device before requesting that the Service-Desk redeploy/reconfigure the device to enable badge release solutions. Note: The "Device Host Name" is the Customer Asset Tag which can be found on the call under Asset Information or the Asset Tag physically affixed to the device. (For Example - PRN14123)</p>	<p>-----ACTIVITY DESCRIPTION----Issue : 202.03Recommended PNs: 40X8024Steps Performed : rebooted-cleared the jam-checked the settingsPrinter Location :Warrington Legh Street WA1 1UG United KingdomPOC Contact information : Wendy Yates01925946293Source 7. Diagnostics and Troubleshooting: 202.03202.03 and jobs can be run from the user's machine service-check.h</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195347354	40X8024	MX61x SVC Fuser 220 V Fuser				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195347356	40X8024	MX61x SVC Fuser 220 V Fuser				



# Run Sheet

John Paul Barron 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4237757	Customer	Vista Retail Support Limited		Job Address
SLA Window	07/09/2025 12:43 - 08/09/2025 17:00	Contact Name		LIDL THELWALL LANE LANCASHIRE WARRINGTON WA4 1LJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3395957			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3395957 - Replace x 4 headsets passcode - 05344504	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19537371501	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4237281	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	05/09/2025 15:11 - 08/09/2025 16:30	Contact Name	NATALIE2.CLARK@HSBC.CO.UK		COMPUTACENTER HSBC 48 HIGH STREET RUNCORN HALTON HIGH STREET RUNCORN WA7 1AN
Activity	TECH EXCHANGE	Contact Phone	07983779445		
Priority	ND 1600				
Ref 1	RITM36864979				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Thin Client Device

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19535850001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4237160	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000408154			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-09-08", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM", "TRAINING COST": "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195203341	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XXHM5			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## John Paul Barron 08/09/2025

<b>Date</b>	08/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Barron, John Paul	<b>Jobs on Run</b>	10
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Job # 4233674	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Ben Joseph	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	COLLECTION	Contact Phone		To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000383999			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EB7W","Remove Item 1":"Please collect and remove single device.","Requested by date":"2025-09-08","Customer Catalog ID":,"Cost Center Name":"CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2","Cost Center Account Number":"CC_0000231968_4000_NAM"}

**Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195182206		Please collect and remove single device.	PC26EB7W			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4234188	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Joanna Wakefield	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000390834			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EB6L","Remove Item 1":"Please collect and remove single device.", "Requested by date": "2025-09-08", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231651_4000_NAM MICROBIOLOGY", "Cost Center Account Number": "CC_0000231651_4000_NAM"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195203153	Please collect and remove single device.	Please collect and remove single device.	PC26EB6L			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

John Paul Barron 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4234189	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000408046			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PC26EB6Q", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-09-08", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231447_4000_NAM TRAINING COST", "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195203154	Please collect and remove single device.	Please collect and remove single device.	PC26EB6Q			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

John Paul Barron 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4234744	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Mark Longworth	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000411494			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC2FJSH0","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-09-08", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK", "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195227957	Please collect and remove single device.	Please collect and remove single device.	PC2FJSH0			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

## John Paul Barron 08/09/2025

<b>Date</b>	08/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Barron, John Paul	<b>Jobs on Run</b>	10
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Job # 4237730	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	07/09/2025 08:44 - 08/09/2025 20:00	Contact Name	LIVERPOOL LIME STREET TICKET OFFICE	ND10246 RAIL STATION Booking Office, Northern Rail, Liverpool Lime St Railway Station, Lime Street, M Lancashire Liverpool L1 1JF
Activity	TECH EXCHANGE	Contact Phone	0161 822 2150	
Priority	ND 1900			
Ref 1	C5319495			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 08/09/2025 20:00 SLA: ND 08/09/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5319495   Problem   Web Service   qws_uk   Sun 07 Sep 2025 08:16:07   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000N2246TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JF call.address=Booking Office Northern Rail Liverpool Lime St Railway Station Lime Street M call.city=Liverpool call.customerid=INC18154807 call.problem=NLC2246 LIVERPOOL LIME STREET & TC Window 33 Calling secondary server EMV Internal fail call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUD020PED call.priority=2-Medium...

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19537311101	_NRMIIUM020DE	NP2DEM020 NORTHERN DESKTOP LIVE	02000303002020	18724		

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19537311301	_NRMIUM020DE	R2EM020 NORTHERN DESKTOP LIVE	02000303002020	118724		

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4237163	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Pradeep Sriranga	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000415576			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-09-03", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000001199_UK10_EUSAP", "Onc Biometrics UK AZ": "Cost Center Account Number": "CC_0000001199_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195336099	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0XX90R			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195336101						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4237271	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	James Douglas	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	-	MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000408048			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-09-08", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000005090_UK10_EUSAP", "Early Chemical Development UK", "Cost Center Account Number": "CC_0000005090_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195206703	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF587JJ4			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195206705						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4237397	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Julie Driskell	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447500128950	To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD
Priority	ND 1700			England SK10 2NA
Ref 1	WOT000416899			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1":1""Requested by date":"2025-09-08""Customer Catalog ID": "NEW_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000003988_UK10_EUSAP COBOU UK OPS SHE""Cost Center Account Number": "CC_0000003988_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195352628	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0P845N			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195352630						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4236473	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Jane Norris		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447818524000		
Priority	ND 1700				
Ref 1	WOT000415527				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	{"Customer Catalog ID": "GOLD_ASSET_NAME": "LENOVO Lenovo ThinkPad T14s Gen 4 AMD Win11 21F950NX00", "GOLD_ASSET_SERIAL_NUMBER": "GM0YS1VZ", "Cost Center Name": "CC_0000005093_UK10_EUSAP Pharm Sciences Project UK", "Cost Center Account Number": "CC_0000005093_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195264845	000000000004693	8GB-SWAP_Len TP X1 CARB G12 i7 LTE	0000000000000000017			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195264847		PF5BFWHV - Lenovo AZ:GB-NEW_Len TP	XPF5BFWHV8V2 i7 LTE			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4237784	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	07/09/2025 15:35 - 08/09/2025 17:00	Contact Name	MR. JAVID CHACHOO	BUXTON VAPES 5 MARKET PLACE BUXTON DERBYSHIRE SK17 6EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31281453			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	37590982 38967792 38945773 Zebra Printer

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19537443901						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19537444101						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Daniel Hanson 08/09/2025

<b>Date</b>	08/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	13
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Job # 4236898	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	DEBBIE HARRISON	SAICA PAPER UK LTD. Staden Lane, Unit 1, Saica Flex Staden Lane
Activity	REPAIR WITH PARTS	Contact Phone	04129879113	CUSTOMER SERVICES, BUXTON SK17 9RZ
Priority	ND FIX			
Ref 1	11823343			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 05/09/2025 17:00-----ASSET  INFORMATION---ProductName: CX942adse MFP HV EMEA Device Tag Customer:  BUX000P001SerialNumber: 75800HP501510ProductIdentifier: 32D0320Model:  7580-478Physical Location: CUSTOMER SERVICES</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMERSLA Next Business day Fix. Monday to Friday 09:00 - 17:00. Engineer must make an appointment with contact prior to attendance for security clearance. Engineer visits should be scheduled 24 hours in advance. Engineer name to be communicated to client 24 hours in advance to check health and safety inductions and paperwork.1. Risk and method statements for the install and the specific job  not generic2. Copy of Employers liability insurance3. Covid 19 documentationEngineer should have the site contact  SN  problem description.  :D365+MT<a href="https://support.lexmark.com/mobiletech/en/content/v51407753/diagnostic-troubleshooting">https://support.lexmark.com/mobiletech/en/content/v51407753/diagnostic-troubleshooting</a></p>	<p>-----ACTIVITY DESCRIPTION---Issue : Paper Jam door B. [244.91]Recommended PNs: 40X0589Steps Performed : Open all printer doors and clear any visible paper jams.Inspect the paper path for any debris or obstructions.Check the fuser and output bin for jammed paper.Open the tray and remove any jammed sheets.Check the MPF (Multi-Purpose Feeder) for any paper jams.Ensure the paper being used is listed in the supported media list.Verify that the paper and guides are correctly set in the trays.Adjusting paper menu&gt;&gt;same issue Printer Location : Unit 1 Staden Business Park  Staden Lane  Buxton  Derbyshire  SK17 9RZ  United KingdomPOC Contact information : Full name: DEBBIE HARRISONPhone: 44129879113Email: debbie.harrison@saica.com Source    <u>Please use rollers from MK sent if required. Please EMO &amp; GO.</u></p>

## **Job Notes**

[View Details](#) | [Edit](#) | [Delete](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195336889	41X3871	CX94x SVC Maint Kit Paper Pa 2				
195336885	41X3345	null SVC Fuser				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195336891	41X3871	CX94x SVC Maint Kit Paper Pa 2				
195336887	41X3345	null SVC Fuser				

Engineer Closure Notes	On Site Time	Off Site Time
	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4237406	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	05/09/2025 16:13 - 08/09/2025 16:30	Contact Name	WESTLEY LEACH / KIOSK 1	COMPUTACENTER HSBC HSBC STOCKPORT - DIGITAL SERVICE BRANCH 5 GREAT UNDERBANK CHESHIRE SK1 1LH
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC50065440			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Touschreen

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19536085601						



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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<b>Job #</b> 4237352	<b>Customer</b>	<b>CXM</b>		<b>Job Address</b>
<b>SLA Window</b>	05/09/2025 15:40 - 08/09/2025 17:00	<b>Contact Name</b>	THOMAS SCHOFIELD	MANSION PROPERTY MANAGEMENT LTD 422 MOSS LANE EAST
<b>Activity</b>	INSTALL	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			MANCHESTER M14 4PQ
<b>Ref 1</b>	5904768			
<b>Ref 2</b>				
<b>No. of Parts</b>	9			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5130949-15239491 (WIFI) Elavon TID: 15239491; Date Time Logged: 20250905151006; Terminal ID: 210212725301; Profile Number: 15239491 &lt;BR&gt; &lt;a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=vrhirphlmhkjyrs0"&gt;Other Info&lt;/a&gt; If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

## Job Notes

## In Items

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19535953201	EN60009	KPN SIM CARD-(GB)				
19535953301	EN70156	Tetra Move 5000-(FR)				
19535953401	EN70157	Tetra Move 5000 Base-(FR)				

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 08/09/2025

<b>Date</b>	08/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	13
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In Items for Job # 4237352 page 1 of 1



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4237211	Customer	NCR TESCO HHT		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	DIEGO HARRIS-RICHARDS HARRIS-R	TESCO ARDWICK GREEN SOUTH GREATER MANCHESTER M13 9XF
Activity	TECH EXCHANGE	Contact Phone	3456719288	
Priority	ND 1700			
Ref 1	7524802320			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Power Subject: Honeywell PDA - CT4</p>	<ul style="list-style-type: none"> <li>* The engineer must record the serial in and serial out.</li> <li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li> <li>* The SN format is 10 digits long normally starting with "23....."</li> <li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li> <li>* This can only be charged as a 15 minute call to the customer.</li> <li>* The Engineer should remain on site until completed.</li> <li>* The engineer must carefully record arrival on site and departure times.</li> <li>* No extra time on site customer charge to be added</li> </ul>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195355194	S2881097526	Staged Honeywell PDA CT45XP				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195355196	S2881097526	Staged Honeywell PDA CT45XP				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4236977	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	05/09/2025 11:05 - 08/09/2025 16:30	Contact Name	ALICE.RHIANNON.CASEY@NOEXTERNA		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER MANCHESTER ST JAMES STREET MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07554112964		
Priority	ND 1600				
Ref 1	RITM36605298				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Thin Client Device

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534373801						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
Job # 4237416		Customer		Computacenter PwC NON TECH EXCHANGE		Job Address	
SLA Window		05/09/2025 16:18 - 08/09/2025 17:30		Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB	
Activity		TECH EXCHANGE		Contact Phone	-		
Priority		ND 1700					
Ref 1		PAR0439138					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PWC - Laptop Swap				Deliver Device - Hewlett Packard Inc. :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238  Collect Device - UK041134 - HP 840 G8 i7 / 5CG222076J			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19536109301							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19536109501							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Daniel Hanson 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
Job # 4237428		Customer		Computacenter PwC NON TECH EXCHANGE		Job Address	
SLA Window		05/09/2025 16:27 - 08/09/2025 17:30		Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB	
Activity		TECH EXCHANGE		Contact Phone	-		
Priority		ND 1700					
Ref 1		PAR0439145					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PWC - Laptop Swap				Deliver Device - Hewlett Packard Inc. :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238  Collect Device - UK015242 - Lenovo X1 Yoga G6 / PF36D9GY			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19536149901							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19536150101							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Daniel Hanson 08/09/2025

<b>Date</b>	08/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	13
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Job # 4237648	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	08/09/2025 07:00 - 08/09/2025 19:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester) Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Trains Signing o Lancashire Manchester M60 7RA
Priority	ND 1900			
Ref 1	C5319376			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>ND 08/09/2025 18:59  SLA: ND 08/09/2025 18:59 PART2=_SXASSET-LABELSV2  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _NRMIMUM020DEVICE x 1  _SXASSET-LABELSV2 x 1</p> <p>***THE ACCESS CODE FOR THE DOOR HAS CHANGED; IT IS NOW 3537# ***</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: SITE CLOSED ON WEEKENDS. Attend monday. Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL:  Call history::  ##### Call 5319376   Problem   Web Service   qws_uk   Thu 04 Sep 2025 22:24:07   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000H8496TA23  contract.pkey=23200  call.poms=1  call.zip=M60 7RA  call.address=Manchester Piccadilly Station  North Block  2nd Floor  Northern Trains Signing o  call.city=Manchester  call.customerid=INC18145071  call.problem=NLC9653  Manchester Piccadilly</p> <p>020-111249  SCREEN SMASHED  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/NRMIMUM020PED  call.priority=2-Medium...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19537157801	_NRMIUM020DE	R2P:M020 NORTHERN MOBILE LIVE	02000303002020	18244		
19537158101	_SXASSET-LABEL	SXASSET-LABELSV2				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19537157901	_NRMIUM020DE	RCP-M020 NORTHERN MOBILE LIVE	02000303002020	18244		
19537158201	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes

Engineer Signature Area	On Site Name	On Site Name
	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4236131	Customer	Computacenter - JLP Project		Job Address
SLA Window	04/09/2025 11:33 - 08/09/2025 10:00	Contact Name	DUTY MANAGER	WAITROSE LTD WAITROSE LTD 22 LONDON ROAD NORTHWICH CW9 5HD
Activity	PROJECT	Contact Phone		
Priority	AP 1000			
Ref 1	Northwich 759			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Attend site between 9 - 10am.	<p>Attend site between 09:00-10am. Follow scripted process to swap 30 x HHT devices and 35 x charging cups on existing charging cradles so new devices fit. Check HHT devices are charging after cup swap and connected to site wifi</p> <p>before completing the scripted build process on each device. Record serial number and issue of any DOA devices that may have connection issues engineer needs to send serial and issue call CSC on 0203 356 76 46 for any escalations on DOA parts or delays on site as we may be able to resolve whilst you are still onsite. DOA devices to be left on site for future swap out. If you think any devices are missing please check charging cup boxes for any other HHT's. we need to record the number of legacy TC51 devices that engineers are removing from site.</p> <p>IMPORTANT RECORD:Please confirm the number of handset cradles onsite. If there are now more than needed for all of the devices please advise the duty manager that the surplus should be sent back to Bracknell details will be sent to them shortly to do this.'</p> <p>1. No of devices replaced 2. No of charging cradles available at the store 3. No of charging cups replaced 4. No of TC51 collected."</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Ryan Owen 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
------	------------	-------	------------	--------	------------	-------------	---

Job # 4236145	Customer	Computacenter - JLP Project		Job Address
SLA Window	04/09/2025 11:45 - 08/09/2025 10:00	Contact Name		WAITROSE LTD WAITROSE LTD 22 LONDON ROAD NORTHWICH CW9 5HD
Activity	PROJECT	Contact Phone		
Priority	AP 1000			
Ref 1	Northwich 759			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Attend site between 9 - 10am. Follow scripted process to swa	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19530372001						
19530372002						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4237101	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	05/09/2025 12:22 - 08/09/2025 17:00	Contact Name	VANESSA SHIRTCLIFFE	MORRISONS MANUFACTORY MORRISONS MANUFACTORY WHARTON ROAD WINSFORD CW7 3BB
Activity	DELIVERY	Contact Phone	07774066380	
Priority	ND 1700			
Ref 1	SCTASK0115708			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver Monitor on Site	Deliver Monitor on Site. Site Contact Name: Vanessa Shirtcliffe Site Contact Number: 07774066380

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534836501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4237104	Customer	Computacenter - Morrisons BAU			Job Address		
SLA Window	05/09/2025 12:28 - 08/09/2025 17:00	Contact Name	RACHEL HAYNES/REBECCA ATWAL		MORRISONS MANUFACTORY MORRISONS MANUFACTORY WHARTON ROAD WINSFORD CW7 3BB		
Activity	TECH EXCHANGE	Contact Phone	01606541676/016				
Priority	ND 1700						
Ref 1	SCTASK0115743						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Deliver/Exchange Laptop at Site	<p>Deliver/exchange the Laptop on the site Faulty Laptop Name &amp; Serial Number: LPC094903056W / 5CD138BG4R Exchange NEW Laptop Name &amp; Serial Number: LPC094903393W / 5CD13957QH Site Contact Name: Rachel Haynes/Rebecca Atwal Site Contact Number: 01606541676/01606 541679</p> <p>Note: Please go to security if the user is not available as the user is leaving the Laptop with security if going off-site</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534858901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
------	------------	-------	------------	--------	------------	-------------	---

Job # 4237383	Customer	NCR TESCO HHT			Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	PAUL CHADWICK CHADWICK		TESCO DELAMERE ST CHERSHIRE ST JOHNS COURT WINSFORD CW7 2RD
Activity	TECH EXCHANGE	Contact Phone	3456102757		
Priority	ND 1700				
Ref 1	7524700482				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner issue Subject: Honeywell PDA - CT45 - Scanner not working Till number: Till serial number:23254B44E8 Date:04.09.2025 Problem description / Error message: ----- PAVITHRA V1 Sep 4 2025 11:37 Serial no: 23254B44E8 Build: Stock PDA The store reported that the scanner is not working on the PDA Troubleshooting: Tried soft reboot (Yes/No):Yes Tried hard reboot (Yes/No):Yes Tried toggling the scanner wedge settings(Yes/No):NA Tried scanning it from an application: All the application Name: Paul Chadwick Contact: 07928068506 !](https://tescosupportcentre.zendesk.com/attachments/token/kJXVSOvRvjyyc9VW3qZV3IUH/The engineer must record arrival on site and departure times. * No extra time on site customer charge to be added.</p>	<ul style="list-style-type: none"><li>* The engineer must record the serial in and serial out.</li><li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li><li>* The SN format is 10 digits long normally starting with "23....."</li><li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li><li>* This can only be charged as a 15 minute call to the customer.</li><li>* The Engineer should remain on site until completed.</li></ul>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195360529	S2881097526	Honeywell PDA CT45XP				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4237103	Customer	Secure Retail Limited		Job Address
SLA Window	05/09/2025 12:27 - 08/09/2025 17:00	Contact Name	TINA WARDLE	CREWE RAILWAY STATION CREWE RAILWAY STATION
Activity	TECH EXCHANGE	Contact Phone	03300955760	TRAIN CREW DEPOT, PLATFORM 12 NANTWICH ROAD CREWE CW2 6HR
Priority	ND 1700			
Ref 1	00059753			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail ..... Worldline ..... M020 Script	Please exchange: 02000103005020116497/M020-116497

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534857501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19534857701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Simon Heath 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4237632	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	08/09/2025 09:30 - 08/09/2025 16:30	<b>Contact Name</b>		Joanne Caulfield	RBSG 4 STANDISHGATE
Activity	TECH EXCHANGE	<b>Contact Phone</b>		-	RBSG WIGAN WN1 1UE
Priority	ND 1600				
Ref 1	C5319476				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 10/09/2025 10:25 SLA: ND 10/09/2025 10:25 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBINGIPP350V4-KIT x 1	<p>Problem: [TC] WinX IPP350 Chip and Pin/Cable/PSU Faulty (IPP350 KIT) Root Cause: Unknown Action: MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....17333PP83673058; Engineer to replace parts following WinX CourierSwapout Guide and test.**KIT PART includes - PED PSU Cable** **ALLFaulty parts must be returned** Test: Working URL: Call history:: ##### Call 5319476   Problem   Web Service   qws_uk   Sat 06 Sep 2025 11:13:06   A+C+P</p> <pre>agent.loginnname=qws_uk equipment.assettag=RBSGB000000000WNT1R3 contract.pkey=23224 call.poms=1 call.zip=WN1 1UE call.address=4 Standishgate call.city=WIGAN call.orgname=RBSG call.customerid=INC9095799 call.problem=Faulty chip and pin [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=9/6/2025 12:13:02 PM call.dpavailable=1</pre> <p>##### Call 5319476   Problem   Web Service   qws_uk   Sat 06 Sep 2025 11:13:06  ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19537037601	_RBINGIPP350V4-KIT	IPP350 V4CONTACTLESS KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19537037801	_RBINGIPP350V4-KIT	IPP350 V4CONTACTLESS KIT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4237633	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	08/09/2025 09:30 - 08/09/2025 16:30	Contact Name	Joanne Caulfield		RBSG 4 STANDISHGATE RBSG WIGAN WN1 1UE
Activity	TECH EXCHANGE	Contact Phone	-		
Priority	ND 1600				
Ref 1	C5319477				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 10/09/2025 10:25 SLA: ND 10/09/2025 10:25 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBINGIPP350V4-KIT x 1	<p>Problem: [TC] WinX IPP350 Chip and Pin/Cable/PSU Faulty (IPP350 KIT) Root Cause: Unknown Action: MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....18046PP83878224; Engineer to replace parts following WinX CourierSwapout Guide and test.**KIT PART includes - PED PSU Cable** **ALLFaulty parts must be returned** Test: Working URL: Call history:: ##### Call 5319477   Problem   Web Service   qws_uk   Sat 06 Sep 2025 11:13:08   A+C+P  agent.loginnname=qws_uk equipment.assettag=RBSGB000000000WNT1R3 contract.pkey=23224 call.poms=1 call.zip=WN1 1UE call.address=4 Standishgate call.city=WIGAN call.orgname=RBSG call.customerid=INC9095800 call.problem=Faulty chip and pin [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=9/6/2025 12:13:04 PM call.dpavailable=1  ##### Call 5319477   Problem   Web Service   qws_uk   Sat 06 Sep 2025 11:13:08  ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19537038001	_RBINGIPP350V40PD:IPP3550 V4CONTACTLESS KIT					

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Simon Heath 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4237778	Customer	Computacenter - Kingfisher			Job Address
SLA Window	07/09/2025 15:32 - 08/09/2025 17:00	Contact Name	JOEL CLARKE		B&Q B & Q PLC FRITH STREET WIGAN WN5 0XN
Activity	TECH EXCHANGE	Contact Phone	01942 821567		
Priority	ND 1700				
Ref 1	24490457				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	Contact name/number: +44 1942 821567  Till hostname: GBBQ01207SCO81P  Till number: 81  Peripheral make/model(Please copy and paste CI): BEETLE M-III  System details (K1/M1/R1 found on EC portal): n/a  Are there still sales are any sales left on the till?: n/a   Description of Issue: Atreyee Sengupta Work notes07/09/2025 13:34:14

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4237115	Customer	COMPUTACENTER - NFUM Swaps		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Rachel Austin	NFU MUTUAL INSURANCE SOCIETY LTD (0 Centenary House, White Moss Centenary House, White Moss WN8 9TG
Activity	NON TECH EXCHANGE	Contact Phone	###	
Priority	ND 1700			
Ref 1	24479720			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
CURRENT DEVICE: LAN31176A SERIAL: CND0201R1G MAKE \ MODEL: Hewlett-Paard HP Elite x2 G4 BUILD REQUIRED: Agency ADDRESS: NFU Mutual White Ms Business Park 3C Maple Court Skelmersdale WN8 9TW CONTACT NUMBER:	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534772501	4263968	HP Elitex2 G4 Tab i5-8265U 256				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19534772701	4263968	HP Elitex2 G4 Tab i5-8265U 256				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4231139	Customer	Computacenter Horizon Project		Job Address
SLA Window	28/08/2025 08:57 - 08/09/2025 17:00	Contact Name	EMILIA KILGANNON	EMILIA KILGANNON 51 AUGHTON ROAD, BIRKDALE STOCKPORT PR8 2AJ
Activity	COLLECTION	Contact Phone	7866 898237	
Priority	ND 1700			
Ref 1	43474770_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home collection only any issues call Rachel (07591 984 016)	Collect legacy device

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19507560701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4236959	Customer	Computacenter Limited		Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	Abbie Whiteley	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	+441772407852	C/O Hbos 28/30 & 32 Hough Lane C/O Hbos 28/30 & 32 Hough Lane PR25 2SD
Priority	ND 1700			
Ref 1	24482520			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
RSG-VA Contact Name - Abbie Whiteley Contact Number - 441772407852 Hetage - Halifax Location - Leyland 28-30 Hough Lane PR25 1SD Device -D Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4237387	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	05/09/2025 16:07 - 08/09/2025 17:00	Contact Name	CHERYL GRATRUX		3 HEATHER CLOSE 3 HEATHER CLOSE CHORLEY PR6 0EL
Activity	COLLECTION	Contact Phone	07833 295 592		
Priority	ND 1700				
Ref 1	44489				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To Collect 2 x Items with 1 x Tote	<p>*** PES DRIVER ***</p> <p>* PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME *** ALL RETURN LABELS / SEALS USED MUST BE RECORDED *** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ***** ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM (CSC-AssetRecovery@tvsscs.com) WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



# Run Sheet

Simon Heath 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4236967	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	05/09/2025 11:05 - 08/09/2025 16:30	Contact Name	IAN.A.MATTHEWS@HSBC.COM		COMPUTACENTER HSBC HSBC BOLTON VICTORIA SQUARE - FULL SERVIC 1-3 VICTORIA SQUARE BL1 1RJ
Activity	TECH EXCHANGE	Contact Phone	6044 76848515		
Priority	ND 1600				
Ref 1	INC50007049				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14 (Win11)

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534367901						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4236995	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	05/09/2025 11:07 - 08/09/2025 16:30	Contact Name	SHIRLEY KWOK / KIOSK 1	COMPUTACENTER HSBC HSBC ALTRINCHAM - DIGITAL SERVICE BRANCH 11 STAMFORD NEW ROAD CHESHIRE WA14 1BW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC50041948			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Touchscreen

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534385101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4237464	Customer	Computacenter Limited			Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	MICHELLE RYAN		ROYAL MAIL GROUP LIMITED (0081 61 PEREGRINE CRESCENT, LITTLEMOSS DROYLSDEN M43 7TA
Activity	COLLECTION	Contact Phone	07702161794		
Priority	ND 1700				
Ref 1	24487295				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
No Instructions	

#### Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

David Hargreaves 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4237014	Customer	Secure Retail Limited		Job Address
SLA Window	05/09/2025 11:18 - 08/09/2025 17:00	Contact Name	MICHAEL VREEKE	WAGAMAMA ASHTON MOSS WAGAMAMA ASHTON MOSS UNIT 2 FOLD WAY ASHTON-UNDER-LYNE OL7 0PG
Activity	TECH EXCHANGE	Contact Phone	016 1388 2036	
Priority	ND 1700			
Ref 1	00059729			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Wagamama - V240M P2PE Script	Please exchange 391-111-659

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534444801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4237025	Customer	Secure Retail Limited			Job Address
SLA Window	05/09/2025 11:23 - 08/09/2025 17:00	Contact Name	MICHAEL VREEKE		WAGAMAMA ASHTON MOSS WAGAMAMA ASHTON MOSS UNIT 2 FOLD WAY ASHTON-UNDER-LYNE OL7 0PG
Activity	TECH EXCHANGE	Contact Phone	016 1388 2036		
Priority	ND 1700				
Ref 1	00059730				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Secure Retail - Wagamama - V240M P2PE Script	Please exchange 391-127-892

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534471401						

Returned Items



# Run Sheet

David Hargreaves 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4237030	Customer	Secure Retail Limited		Job Address
SLA Window	05/09/2025 11:26 - 08/09/2025 17:00	Contact Name	MICHAEL VREEKE	WAGAMAMA ASHTON MOSS WAGAMAMA ASHTON MOSS UNIT 2 FOLD WAY ASHTON-UNDER-LYNE OL7 0PG
Activity	TECH EXCHANGE	Contact Phone	016 1388 2036	
Priority	ND 1700			
Ref 1	00059733			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Wagamama - V240M P2PE Script	Please exchange 450-169-576

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19534540701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19534540901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4237781	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	07/09/2025 15:35 - 08/09/2025 17:00	Contact Name	MR. NABEEL AHMED	YOUR LOCAL MART LTD 55 OXFORD STREET OLDHAM OL9 7SL
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31189933			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	34038137 37764289 Zebra Printer

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19537445101						

Returned Items



# Run Sheet

David Hargreaves 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4236918	Customer	CDW			Job Address
SLA Window	08/09/2025 09:00 - 08/09/2025 17:00	Contact Name	NICK GREENWOOD		133 DENBYDALE WAY 133 DENBYDALE WAY ROYTON OLDHAM OL2 5TE
Activity	COLLECTION	Contact Phone	07388325718		
Priority	ND 1700				
Ref 1	SCTASK0848887				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ATTEND SITE TO COLLECT AND RETURN LEAVER KIT TO CDW	PLEASE ATTEND SITE TO COLLECT AND RETURN LEAVER TFT MONITOR PHONE & MOBILE WORKSTATION TO CDW

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19533802601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## David Hargreaves 08/09/2025

Date	08/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4237740	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	07/09/2025 10:43 - 08/09/2025 21:00	<b>Contact Name</b>		R282 BURNLEY (Connected)	ORANGE (BURNLEY) 52 The Mall (Unit 1/1A), Charter Walk Shopping Centre LANCASHIRE Burnley BB11 1BA
Activity	NON TECH EXCHANGE	<b>Contact Phone</b>		0845 0971 282	
Priority	ND 1900				
Ref 1	C5319498				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 08/09/2025 21:00 SLA: ND 08/09/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5319498   Problem   Web Service   qws_uk   Sun 07 Sep 2025 10:33:36   A+C+P  agent.loginname=qws_uk equipment.assettag=EELGB000000O0282TRB2 contract.pkey=22856 call.poms=1 call.zip=BB11 1BA call.address=52 The Mall (Unit 1/1A) Charter Walk Shopping Centre call.city=Burnley call.customerid=INC18125487 call.problem=Hardware - Lenovo X12 - Driver issue replacement of tablet BT-PW04L262 needed // btsn INC05402511 call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=9/7/2025 11:33:15 AM  ##### Call 5319498   Problem   Web Service   qws_uk   Sun 07 Sep 2025 10:33:36   A+C+P...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19537335801	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19537336001	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL- Mondelez UK	(No Items)	MONDELEZ CHIRK SCH	4232820	MANPOWER	United Kingdom, CADBURY CHIRK STATION AVE:CHIRK ENGLAND UNITED KINGDOM OF GREAT BRITAIN – Post code LL14 5LT, CHIRK , LL14 5LT	Asif Alam	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19534373801	RITM36605298	4236977	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER, ST JAMES STREET, MANCHESTER, M1 4BP	Daniel Hanson	05/09/2025 11:05 08/09/2025 16:30	08/09/2025	
NCR TESCO HHT	195355194	7524802320	4237211	TECH EXCHANGE	TESCO, ARDWICK GREEN, SOUTH GREATER, MANCHESTER, M13 9XF	Daniel Hanson	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
CXM	19535953001	5904768	4237352	INSTALL	MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, ., MANCHESTER, M14 4PQ	Daniel Hanson	05/09/2025 15:40 08/09/2025 17:00	08/09/2025	
CXM	19535953002	5904768	4237352	INSTALL	MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, ., MANCHESTER, M14 4PQ	Daniel Hanson	05/09/2025 15:40 08/09/2025 17:00	08/09/2025	
CXM	19535953003	5904768	4237352	INSTALL	MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, ., MANCHESTER, M14 4PQ	Daniel Hanson	05/09/2025 15:40 08/09/2025 17:00	08/09/2025	
CXM	19535953004	5904768	4237352	INSTALL	MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, ., MANCHESTER, M14 4PQ	Daniel Hanson	05/09/2025 15:40 08/09/2025 17:00	08/09/2025	
CXM	19535953005	5904768	4237352	INSTALL	MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, ., MANCHESTER, M14 4PQ	Daniel Hanson	05/09/2025 15:40 08/09/2025 17:00	08/09/2025	
CXM	19535953006	5904768	4237352	INSTALL	MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, ., MANCHESTER, M14 4PQ	Daniel Hanson	05/09/2025 15:40 08/09/2025 17:00	08/09/2025	
CXM	19535953007	5904768	4237352	INSTALL	MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, ., MANCHESTER, M14 4PQ	Daniel Hanson	05/09/2025 15:40 08/09/2025 17:00	08/09/2025	
CXM	19535953008	5904768	4237352	INSTALL	MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, ., MANCHESTER, M14 4PQ	Daniel Hanson	05/09/2025 15:40 08/09/2025 17:00	08/09/2025	
CXM	19535953009	5904768	4237352	INSTALL	MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, ., MANCHESTER, M14 4PQ	Daniel Hanson	05/09/2025 15:40 08/09/2025 17:00	08/09/2025	
Computacenter PwC NON TECH EXCHANGE	19536109301	PAR0439138	4237416	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Daniel Hanson	05/09/2025 16:18 08/09/2025 17:30	08/09/2025	
Computacenter PwC NON TECH EXCHANGE	19536149901	PAR0439145	4237428	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Daniel Hanson	05/09/2025 16:27 08/09/2025 17:30	08/09/2025	
Fujitsu Services Limited - Star Trains - P2PE	19537157801	C5319376	4237648	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	08/09/2025 07:00 08/09/2025 19:00	08/09/2025	
Fujitsu Services Limited - Star Trains - P2PE	19537158101	C5319376	4237648	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	08/09/2025 07:00 08/09/2025 19:00	08/09/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COMPUTACENTER HSBC – EBBT	19536085601	INC50065440	4237406	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, STOCKPORT - DIGITAL SERVICE BRANCH, 5 GREAT UNDERBANK, CHESHIRE, SK1 1LH	Daniel Hanson	05/09/2025 16:13 08/09/2025 16:30	08/09/2025	
Computacenter - Astra Zeneca	195336099	WOT000415576	4237163	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Daniel Hanson	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Computacenter - Astra Zeneca	195206703	WOT000408048	4237271	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Daniel Hanson	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Computacenter - Astra Zeneca	195352628	WOT000416899	4237397	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Daniel Hanson	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Computacenter - Astra Zeneca	195264845	WOT000415527	4236473	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Daniel Hanson	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
PayPoint Network Ltd_Collections	19537443901	31281453	4237784	COLLECTION	BUXTON VAPES, 5 MARKET PLACE, BUXTON, DERBYSHIRE, SK17 6EB	Daniel Hanson	07/09/2025 15:35 08/09/2025 17:00	08/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	195336889	11823343	4236898	REPAIR WITH PARTS	SAICA PAPER UK LTD., Staden Lane, Unit 1, Saica Flex, Staden Lane, CUSTOMER SERVICES,, BUXTON, SK17 9RZ	Daniel Hanson	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	195336885	11823343	4236898	REPAIR WITH PARTS	SAICA PAPER UK LTD., Staden Lane, Unit 1, Saica Flex, Staden Lane, CUSTOMER SERVICES,, BUXTON, SK17 9RZ	Daniel Hanson	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - EE	19537335801	C5319498	4237740	NON TECH EXCHANGE	ORANGE (BURNLEY), 52 The Mall (Unit 1/1A), Charter Walk Shopping Centre, LANCASHIRE, Burnley, BB11 1BA	David Hargreaves	07/09/2025 10:43 08/09/2025 21:00	08/09/2025	
Computacenter Limited	(No Items)	24487295	4237464	COLLECTION	ROYAL MAIL GROUP LIMITED (0081, 61 PEREGRINE CRESCENT, LITTLEMOSS, DROYLSDEN, M43 7TA	David Hargreaves	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
CDW	19533802601	SCTASK0848887	4236918	COLLECTION	133 DENBYDALE WAY, 133 DENBYDALE WAY, ROYTON, OLDHAM, OL2 5TE	David Hargreaves	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Secure Retail Limited	19534444801	00059729	4237014	TECH EXCHANGE	WAGAMAMA ASHTON MOSS, WAGAMAMA ASHTON MOSS, UNIT 2 FOLD WAY, ASHTON-UNDER-LYNE, OL7 0PG	David Hargreaves	05/09/2025 11:18 08/09/2025 17:00	08/09/2025	
Secure Retail Limited	19534471401	00059730	4237025	TECH EXCHANGE	WAGAMAMA ASHTON MOSS, WAGAMAMA ASHTON MOSS, UNIT 2 FOLD WAY, ASHTON-UNDER-LYNE, OL7 0PG	David Hargreaves	05/09/2025 11:23 08/09/2025 17:00	08/09/2025	
Secure Retail Limited	19534540701	00059733	4237030	TECH EXCHANGE	WAGAMAMA ASHTON MOSS, WAGAMAMA ASHTON MOSS, UNIT 2 FOLD WAY, ASHTON-UNDER-LYNE, OL7 0PG	David Hargreaves	05/09/2025 11:26 08/09/2025 17:00	08/09/2025	
PayPoint Network Ltd_Collections	19537445101	31189933	4237781	COLLECTION	YOUR LOCAL MART LTD, 55 OXFORD STREET, OLDHAM, OL9 7SL	David Hargreaves	07/09/2025 15:35 08/09/2025 17:00	08/09/2025	
COMPUTACENTER HSBC – EBBT	19534385101	INC50041948	4236995	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, ALTRINCHAM - DIGITAL SERVICE BRANCH, 11 STAMFORD NEW ROAD, CHESHIRE, WA14 1BW	David Hargreaves	05/09/2025 11:07 08/09/2025 16:30	08/09/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL- Mondelez UK	(No Items)	Mondelez Chirk KT	4207388	MANPOWER	United Kingdom, CADBURY CHIRK STATION AVE;CHIRK ENGLAND UNITED KINGDOM OF GREAT BRITAIN – Post code LL14 5LT, CHIRK , LL14 5LT	David Ranson	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19537311101	C5319495	4237730	TECH EXCHANGE	Northern Rail - STAR, Booking Office, Northern Rail, Liverpool Lime St Railway Station, Lime Street, M, Lancashire, Liverpool, L1 1JF	John Paul Barron	07/09/2025 08:44 08/09/2025 20:00	08/09/2025	
Computacenter - Astra Zeneca	195203341	WOT000408154	4237160	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000383999	4233674	COLLECTION	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000390834	4234188	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000408046	4234189	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000411494	4234744	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195347354	11824881	4237083	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Legh Street, Bath St, 2nd Fl., WARRINGTON, WA1 1UG	John Paul Barron	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195351989	1-542283775072	4237155	CONSUMABLE INSTALL	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Health Services Department / Martin Dawes Stand, WARRINGTON, WA2 7NE	John Paul Barron	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195263927	1-542283775072	4237155	CONSUMABLE INSTALL	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Health Services Department / Martin Dawes Stand, WARRINGTON, WA2 7NE	John Paul Barron	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Vista Retail Support Limited	19537371501	3395957	4237757	TECH EXCHANGE	LIDL, THELWALL LANE, LANCASHIRE, WARRINGTON, WA4 1LJ	John Paul Barron	07/09/2025 12:43 08/09/2025 17:00	08/09/2025	
Computacenter Limited - HSBC	19535850001	RITM36864979	4237281	TECH EXCHANGE	COMPUTACENTER HSBC, 48 HIGH STREET RUNCORN HALTON, HIGH STREET, RUNCORN, WA7 1AN	John Paul Barron	05/09/2025 15:11 08/09/2025 16:30	08/09/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	44515	4237412	COLLECTION	20 CLARE CRESCENT, 20 CLARE CRESCENT, WALLASEY, CH44 2DL	Nadeem Saleem	05/09/2025 16:14 08/09/2025 12:00	08/09/2025	
POSTURITE LIMITED	19533376301	DEL1619353	4236864	CHAIR INSTALL	JENNIE HIGHAM, 3 BOWDEN STREET, LIVERPOOL, L21 8LL	Nadeem Saleem	05/09/2025 08:05 08/09/2025 17:00	08/09/2025	
POSTURITE LIMITED	19533297001	DEL1617609	4236835	CHAIR INSTALL	VICTORIA CRANE, 27 MOUNTFIELD CRESCENT, WOOLTON, LIVERPOOL, L25 4AE	Nadeem Saleem	05/09/2025 07:30 08/09/2025 17:00	08/09/2025	
POSTURITE LIMITED	19533259401	DEL1619832	4236821	CHAIR INSTALL	SHARON DEARS, 18 WESTBROOK AVENUE, PRESOT, L34 1NU	Nadeem Saleem	05/09/2025 07:09 08/09/2025 17:00	08/09/2025	
POSTURITE LIMITED	19533375701	DEL1621342	4236863	CHAIR INSTALL	25719968, NANT GWRTHEYRN, LLITHFAEN, PWLLHELI, LL53 6NL	Nadeem Saleem	05/09/2025 08:05 08/09/2025 17:00	08/09/2025	
POSTURITE LIMITED	19535336601	DEL1621474	4237181	CHAIR INSTALL	BUPA, WATERFRONT HOUSE, 171 MONTONMILL GARDENS, MANCHESTER, M30 8BQ	Nadeem Saleem	05/09/2025 13:47 08/09/2025 17:00	08/09/2025	
POSTURITE LIMITED	19535253101	DEL1621914	4237167	CHAIR INSTALL	EDMUNDSON ELECTRICAL LTD, EDMUNDSON HOUSE, TATTON STREET, KNUTSFORD, WA16 6AF	Nadeem Saleem	05/09/2025 13:35 08/09/2025 17:00	08/09/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL SMS	(No Items)	Scheduled Bolton visit	4236112	CLIENT BACK-FILL	HCL SMS, Swan Mill (Training Academy), Swan Mill, Higher Swan Ln, BOLTON, BL3 3AQ	Osama Shahhoud	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	19534857501	00059753	4237103	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, TRAIN CREW DEPOT, PLATFORM 12, NANTWICH ROAD, CREWE, CW2 6HR	Ryan Owen	05/09/2025 12:27 08/09/2025 17:00	08/09/2025	
NCR TESCO HHT	195360529	7524700482	4237383	TECH EXCHANGE	TESCO, DELAMERE ST CHESHIRE, ST JOHNS COURT, WINSFORD, CW7 2RD	Ryan Owen	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Computacenter - Morrisons BAU	19534836501	SCTASK0115708	4237101	DELIVERY	MORRISONS MANUFACTORY, MORRISONS MANUFACTORY, WHARTON ROAD, WINSFORD, CW7 3BB	Ryan Owen	05/09/2025 12:22 08/09/2025 17:00	08/09/2025	
Computacenter - Morrisons BAU	19534858901	SCTASK0115743	4237104	TECH EXCHANGE	MORRISONS MANUFACTORY, MORRISONS MANUFACTORY, WHARTON ROAD, WINSFORD, CW7 3BB	Ryan Owen	05/09/2025 12:28 08/09/2025 17:00	08/09/2025	
Computacenter - JLP Project	(No Items)	Northwich 759	4236131	PROJECT	WAITROSE LTD, WAITROSE LTD, 22 LONDON ROAD, NORTHWICH, CW9 5HD	Ryan Owen	04/09/2025 11:33 08/09/2025 10:00	08/09/2025	
Computacenter - JLP Project	19530372001	Northwich 759	4236145	PROJECT	WAITROSE LTD, WAITROSE LTD, 22 LONDON ROAD, NORTHWICH, CW9 5HD	Ryan Owen	04/09/2025 11:45 08/09/2025 10:00	08/09/2025	
Computacenter - JLP Project	19530372002	Northwich 759	4236145	PROJECT	WAITROSE LTD, WAITROSE LTD, 22 LONDON ROAD, NORTHWICH, CW9 5HD	Ryan Owen	04/09/2025 11:45 08/09/2025 10:00	08/09/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19534367901	INC50007049	4236967	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, BOLTON, VICTORIA SQUARE - FULL SERVIC, 1-3 VICTORIA SQUARE, BL1 1RJ	Simon Heath	05/09/2025 11:05 08/09/2025 16:30	08/09/2025	
Computacenter Limited	(No Items)	24482520	4236959	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, C/O Hbos 28/30 & 32 Hough Lane , C/O Hbos 28/30 & 32 Hough Lane , PR25 2SD	Simon Heath	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
DHL Supply Chain Limited - RBS	(No Items)	44489	4237387	COLLECTION	3 HEATHER CLOSE, 3 HEATHER CLOSE, CHORLEY, PR6 0EL	Simon Heath	05/09/2025 16:07 08/09/2025 17:00	08/09/2025	
Computacenter Horizon Project	19507560701	43474770_CLF 516	4231139	COLLECTION	EMILIA KILGANNON, 51 AUGHTON ROAD, BIRKDALE, STOCKPORT, PR8 2AJ	Simon Heath	28/08/2025 08:57 08/09/2025 17:00	08/09/2025	
Fujitsu Services Limited - Banks	19537037601	C5319476	4237632	TECH EXCHANGE	RBSG, 4 STANDISHGATE, RBSG, WIGAN, WN1 1UE	Simon Heath	08/09/2025 09:30 08/09/2025 16:30	08/09/2025	
Fujitsu Services Limited - Banks	19537038001	C5319477	4237633	TECH EXCHANGE	RBSG, 4 STANDISHGATE, RBSG, WIGAN, WN1 1UE	Simon Heath	08/09/2025 09:30 08/09/2025 16:30	08/09/2025	
Computacenter - Kingfisher	(No Items)	24490457	4237778	TECH EXCHANGE	B&Q, B & Q PLC, FRITH STREET, WIGAN, WN5 0XN	Simon Heath	07/09/2025 15:32 08/09/2025 17:00	08/09/2025	
COMPUTACENTER - NFUM Swaps	19534772501	24479720	4237115	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, Centenary House, White Moss , Centenary House, White Moss , WN8 9TG	Simon Heath	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19535850401	INC50097190	4237278	NON TECH EXCHANGE	COMPUTACENTER HSBC, 80 WOODLANDS DRIVE, HOOLE, CHESTER, CH2 3QL	Stephen Fitton	05/09/2025 15:11 08/09/2025 17:00	08/09/2025	
DHL Supply Chain Limited - RBS	(No Items)	44529	4237432	COLLECTION	12 CHAINMAKERS ROW, HIGH STREET, 12 CHAINMAKERS ROW, HIGH STREET, SALTNEY, CHESTER, CH4 8QZ	Stephen Fitton	05/09/2025 16:29 08/09/2025 17:00	08/09/2025	
Computacenter Limited	(No Items)	24482298r	4236214	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Stephen Fitton	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195311408	11821858	4237169	REPAIR WITH PARTS	SAICA PAPER UK LTD., Tenth Avenue Deeside Industrial Park, FAO GARETH, DEESISDE, CH5 2UA	Stephen Fitton	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195311402	11821858	4237169	REPAIR WITH PARTS	SAICA PAPER UK LTD., Tenth Avenue Deeside Industrial Park, FAO GARETH, DEESISDE, CH5 2UA	Stephen Fitton	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195311397	11821858	4237169	REPAIR WITH PARTS	SAICA PAPER UK LTD., Tenth Avenue Deeside Industrial Park, FAO GARETH, DEESISDE, CH5 2UA	Stephen Fitton	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195352407	11821858	4237169	REPAIR WITH PARTS	SAICA PAPER UK LTD., Tenth Avenue Deeside Industrial Park, FAO GARETH, DEESISDE, CH5 2UA	Stephen Fitton	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
Computacenter - TSB	19535705001	24488462	4237437	TECH EXCHANGE	TSB SABADELL (0081059102), 25-27 Birley Street , 25-27 Birley Street , FY1 1EG	Stephen Fitton	08/09/2025 09:00 08/09/2025 17:00	08/09/2025	
POSTURITE LIMITED	19505236501	DEL1617120	4230592	CHAIR SP INSTALL	PRIVATE ADDRESS, 479 LYTHAM ROAD, BLACKPOOL, FY4 1JH	Stephen Fitton	27/08/2025 09:00 08/09/2025 17:00	08/09/2025	
POSTURITE LIMITED	19505236502	DEL1617120	4230592	CHAIR SP INSTALL	PRIVATE ADDRESS, 479 LYTHAM ROAD, BLACKPOOL, FY4 1JH	Stephen Fitton	27/08/2025 09:00 08/09/2025 17:00	08/09/2025	
POSTURITE LIMITED	19505236503	DEL1617120	4230592	CHAIR SP INSTALL	PRIVATE ADDRESS, 479 LYTHAM ROAD, BLACKPOOL, FY4 1JH	Stephen Fitton	27/08/2025 09:00 08/09/2025 17:00	08/09/2025	
POSTURITE LIMITED	19505236504	DEL1617120	4230592	CHAIR SP INSTALL	PRIVATE ADDRESS, 479 LYTHAM ROAD, BLACKPOOL, FY4 1JH	Stephen Fitton	27/08/2025 09:00 08/09/2025 17:00	08/09/2025	
Computacenter Limited - HSBC	19534370101	RITM36704141	4236992	COLLECTION	COMPUTACENTER HSBC, 4, OXFORD ROAD, ANSDELL, LYTHAM, FY8 4EG	Stephen Fitton	05/09/2025 11:05 08/09/2025 17:00	08/09/2025	
Computacenter - Kingfisher	(No Items)	24490338	4237762	TECH EXCHANGE	B&Q, B & Q PLC, BURTON ROAD, KENDAL, LA9 7JU	Stephen Fitton	07/09/2025 13:12 08/09/2025 17:00	08/09/2025	