



Run Sheet

Date	25/04/2025	Depot	Warrington	Driver	Manchester, Cerco Trainers Ltd	Jobs on Run	1
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Job # 4143975	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	23/04/2025 16:57 - 25/04/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO EXPRESS TESCO EXPRESS
Activity	PROJECT	Contact Phone	StoreDutyManage	77 - 81 HIGH STREET CONNAAHS QUAY DEESIDE CH5 4DD
Priority	AP 0900			
Ref 1	CONNAAHS QUAY EXP			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Meet CC TRG engineer at store @9am	Assist CC engineer in server install

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4121039	Customer	HCL MUNICH REINSURANCE			Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	.		United Kingdom Chancery Place, 50 Brown Street, Manchester Manchester M2 2JT
Activity	MANPOWER	Contact Phone	.		
Priority	ND 1700				
Ref 1	Backfill for Munich RE - Manchester				
Ref 2	9200047861				
No. of Parts	0				

Instructions 1	Instructions 2
Calls for backfill on Tuesday April 22nd until Friday May 2nd. Cover for Amin Mehdipour for 9 days due to medical absence	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet
Nadeem Saleem 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4144440	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/04/2025 10:17 - 25/04/2025 17:00	Contact Name	KATE WILLIAMS	KATE WILLIAMS 10 KINTYRE CLOSE ELLESMORE PORT CH65 9LH
Activity	DESK INSTALL	Contact Phone	01513376675	
Priority	ND 1700			
Ref 1	DEL1569308			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 12600150778Items on order:9900006 - HWCHAIR - Homeworker PI</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. CH65%209LH >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Run Sheet
Nadeem Saleem 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Run Sheet
Nadeem Saleem 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4144355	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/04/2025 07:47 - 25/04/2025 17:00	Contact Name	GEORGE WELLS	D N V SERVICES UK LTD APPLICON HOUSE EXCHANGE STREET STOCKPORT SK3 0EY
Activity	CHAIR INSTALL	Contact Phone	07722680666	
Priority	ND 1700			
Ref 1	DEL1567046			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 225460000608Items on order:</p> <p>Appicon%20House STOCKPORT Exchange%20Street SK3%200EY >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Appicon%20House STOCKPORT Exchange%20Street SK3%200EY >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095570901	9784311BLA	Positiv ME 300, Lumbar, Height				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19095571101	9784311BLA	Positiv ME 300, Lumbar, Height				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4145041	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/04/2025 17:17 - 25/04/2025 17:00	Contact Name	MARK LOMAS	SALIX HOMES LTD DIAMOND HOUSE 2 PEEL CROSS ROAD
Activity	DESK & BARIATRIC INSTALL	Contact Phone	07745747463	SALFORD M5 4DT
Priority	ND 1700			
Ref 1	DEL1567038			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Anytime from 10am - 4pm *** Please call 1 hour before arrival.Customer Ref / PO: HEAL/00005104Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1567038&address=Salix%20Homes%20Ltd%20Diamond%20House%20Salford%20Peel%20Cross%20Road%20M5%204DT</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) and DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Nadeem Saleem 25/04/2025

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Run Sheet
Nadeem Saleem 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4144357	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/04/2025 07:49 - 25/04/2025 17:00	Contact Name	MADISON IVESON	WORLDPAY UK LTD 6TH FLR 3 HARDMAN SQUARE
Activity	CHAIR INSTALL	Contact Phone	07963938159	MANCHESTER M3 3EB
Priority	ND 1700			
Ref 1	DEL1567510			
Ref 2				
No. of Parts	1			

Instructions 1

*** Customer Instructions: There is limited parking in the area. If you provide the name and reg of the people attending the office by Thursday 24th our facilities can book a place in our car park. *** Please call 1 hour before arrival.Customer Ref / PO: 482611011128|Items on order:

<https://rico.jotform.com/222823708509055?refNumber=DEL1567510&address>

Instructions 2

Tech to deliver
assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095573601	100141010	Adapt 660 (medium seat/high ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19095573801	100141010	Adapt 660 (medium seat/high ba				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Nadeem Saleem 25/04/2025

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Job # 4144341	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/04/2025 07:23 - 25/04/2025 17:00	Contact Name	LORRAINE MALANEY - 4TH FLOOR (H M REVENUE & CUSTOMS THREE NEW BAILEY NEW BAILEY STREET Salford M3 5FS
Activity	CHAIR INSTALL	Contact Phone	03000588237		
Priority	ND 1700				
Ref 1	DEL1566197				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: leave in the photocopying room please *** Please call 1 hour before arrival. Customer Ref / PO: 6000246178 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1566197&address=H%20M%20Revenue%20%26%20Customs%20New%20Bailey%20Street%20M3%20FS</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095456401	100140526	P-Sit Medium Back - Independen				



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Job # 4144383	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/04/2025 08:39 - 25/04/2025 17:00	Contact Name	LIAM.CHAPMAN	FUJITSU SERVICES LTD NORTHAMPTON ROAD MANCHESTER M40 5BP
Activity	CHAIR INSTALL	Contact Phone	07860630583	
Priority	ND 1700			
Ref 1	DEL1565907			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: on the 2nd floor but we have lifts *** Please call 1 hour before arrival.Customer Ref / PO: 4200020006Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1565907&address=Fujitsu%20Services%20LTD%20Northampton%20Road%20M40%205BP >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095812501	9787602BLA	Positiv Plus High Back With Ne				

Returned Items



Run Sheet

Nadeem Saleem 25/04/2025

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Job # 4144304	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/04/2025 06:31 - 25/04/2025 17:00	Contact Name	IHTSHAM ULHAQ		IHTSHAM ULHAQ 113 TURF HILL ROAD ROCHDALE OL16 4XA
Activity	CHAIR INSTALL	Contact Phone	07826912831		
Priority	ND 1700				
Ref 1	DEL1567684				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 1600316219Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095340901	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19095341101	9787601BLA	Positiv Plus High Back No Neck				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Nadeem Saleem 25/04/2025

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Job # 4143681	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	23/04/2025 13:13 - 25/04/2025 18:00	Contact Name	TAYA KHATUN	24 LOCKSIDE 24 LOCKSIDE LITTLEBOROUGH OL15 0HX
Activity	NON TECH EXCHANGE	Contact Phone	07974 070914	
Priority	ND 1700			
Ref 1	5309090 / INC8836342			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Fataya.Khatun@natwest.com / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19093159501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4144816	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Oguzhan Yilmaz	SAICA PAPER UK LTD. 144 Manchester Road Carrington MANCHESTER M31 4QN
Activity	REPAIR	Contact Phone	07554146306	
Priority	ND FIX			
Ref 1	11678593			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
"Yes this is fine. I will arrange a pass for this vehicle. He can drive through security and we can meet at the main reception. There are parking spaces on the right-hand side just after the main door. He can park there. I will provide PPE but it would be an advantage if he comes in his safety boots." Intervention #: 1 SLA: 24/04/2025 17:00-----ASSET INFORMATION---ProductName: CS410dn HV SPRDeviceTagCustomer: MAN081P036SerialNumber: 502701946TP60ProductIdentifier: 28D0070Model: 5027-430Physical Location: ---ACCOUNT INFORMATION---MPS CUSTOMERSLA Next Business day Fix. Monday to Friday 09:00 17:00.Engineer must make an appointment with contact prior to attendance for security clearance.Engineer visits should be scheduled 24 hours in advance.Engineer name to be communicated to client 24 hours in advance to check health and safety inductions and paperwork.1. Risk and method statements for the install and the specific job not generic2. Copy of Employers liability insurance3. Covid 19 documentationEngineer should have the site contact SN problem description.	-----ACTIVITY DESCRIPTION---OSR Code :OTHR/Issue :Blank screen and not on the networkRecommended PNs:41X0908 40X7612 .Proactive PNs :N/ASpecial Instructions: Monday to Friday 09:00 17:00/Please before installing the new control panel. Perform a power debug and check whether it is working or notSteps Performed :Hard resetPrinter Location :144 Manchester RoadCarringtonManchester M31 4QNETP Control RoomSource :Mobile tech---INSTRUCTIONS-----Technical Notes -----JB. Please investigate blank screen and not on the network. No parts in stock so please diagnose and order parts if required.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4145114	Customer	Computacenter - Kingfisher		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Ian Pinder	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01617947545	350-360 Moorside Road, Swinton, Man chester.
Priority	ND 1700			350-360 Moorside Road, Swinton, Man chester. M27 9PW
Ref 1	24329495			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Ping statistics for 10.68.202.106: Packets: Sent = 4 Received = Lost = 0 (0% loss) Approximate round trip times in milli-seconds: Minimum = 37ms Maximum = 46ms Average = 41ms PED Model: PEDVX820	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098806501	4222594	KING:HP EliteDesk Z2 MiniG4 En				



Run Sheet

Daniel Hanson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4144561	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 11:50	Contact Name	3041 Prestwich Duty manager	TESCO Stores Limited VALLEY PARK ROAD PRESTWICH
Activity	REPAIR WITH PARTS	Contact Phone	07718500487	Deliver to Customer Service Desk MANCHESTER M25 3TG
Priority	8HR			
Ref 1	11679899			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 25/04/2025 11:50-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 MS811SerialNumber: 40635C6605HPYProductIdentifier: 40G0230Model: 4063-430Physical Location: Deliver to Customer Services Desk</p> <p>---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27697020. Spoke to Suzanne Tried changing toner and IU and both are at 100%. Sometimes throws out blank paper. If prints label is very faint. It was faint on one side but now seem right across the board. No pertinent errors in history. Sent test print and almost entirely blank. MS811LAP1Shop floor 40635C6605HPY80.124.0.51 Contact Name: Jessica Barker or Suzanne Contact Number (Mobile): 01916935094HBSLA 25/04/2025 at 11:50 DDD 26/04/2025 at 11:50---INSTRUCTIONS-----Technical Notes -----DCN. @CSC: Please EMO & GO. @TECH; Please investigate report of faint/blank prints - try cleaning Printhead lens first. Fuser & Tray as precaution only.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190972642	40X7744	MS81x SVC Fuser 01 220V LRP A4				
190972638	40X7597	MS81x SVC Laser Printheads Mon				
190972646	40X8106	MS81x SVC Tray Insert 550 Sht				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190972644	40X7744	MS81x SVC Fuser 01 220V LRP A4				
190972640	40X7597	MS81x SVC Laser Printheads Mon				
190972648	40X8106	MS81x SVC Tray Insert 550 Sht				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 25/04/2025

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Job # 4144509	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	24/04/2025 11:14 - 25/04/2025 16:00	Contact Name	JULIE B HARGREAVES/KIOSK 1	COMPUTACENTER HSBC 2 YORKSHIRE STREET LANCASHIRE ROCHDALE OL16 1EE
Activity	TECH EXCHANGE	Contact Phone	03455838593	
Priority	ND 1600			
Ref 1	INC49238397			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Desktopip: 129.103.66.75Sm: 255.255.255.224Dg:129.103.66.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19096952901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 25/04/2025

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Job # 4144645	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	25/04/2025 09:30 - 25/04/2025 16:30	Contact Name	Sarah Jones	RBSG 10 YORKSHIRE STREET
Activity	TECH EXCHANGE	Contact Phone	.	RBSG OLDHAM OL1 1QT
Priority	ND 1600			
Ref 1	C5309219			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 28/04/2025 13:00 SLA: ND 28/04/2025 13:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBPAIEN100-UR-SI-NJ x 1	Problem: [TC] Panini Evernext Scanner Root Cause: Faulty Action: Engineer to replace Panini Evernext scanner. Connect new scanner>contact networks to unlock port>contact NWG toconfigure scanner>wipe old scanner>ensure label is updated on new scanner. Please refer to the Panini Evernext guidefor full setup instructions. Test: In USE URL: Call history:: ##### Call 5309219 Problem Web Service qws_uk Wed 23 Apr 2025 17:59:47 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB0000000000OLT1R3 contract.pkey=23224 call.poms=1 call.zip=OL1 1QT call.address=10 Yorkshire Street call.city=OLDHAM call.orgname=RBSG call.customerid=INC8839199 call.problem=Voucher Image Capture - feeding trouble. Hardware issue - steps followed as per KB0062465 (Nivi) call.modifiedby=QWebServices call.location=RBSG call.businessimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.dateremoved=4/23/2025 6:59:40 PM call.dpavailable=1 ##### Call 5309219 Problem Web Service qws_uk Wed 23 Apr 2025 17:59:47 ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19097567201	_RBPAIEN100-URSSINNEVERNEXT IMAGE CAPTURE					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19097567401	_RBPAIEN100-URSINNEVERNEXT IMAGE CAPTURE					

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 25/04/2025

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Job # 4144969	Customer	Computacenter - Kingfisher		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Emma Smith	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 161 371 0082	Snipe Retail Park Manchester Road
Priority	ND 1700			Snipe Retail Park Manchester Road
Ref 1	24328929			OL7 0DN
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01229SCO82P Till number: 82 Peripheral make/mod(Please copy and paste CI): BEETLE M-III System details (K1/M1/R1 fou on EC portal): M1.0-Q170-uATX Are there still sales are any sales !	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098368201	4608626	DB Beetle M-III M Series - Bas				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098368401	4608626	DB Beetle M-III M Series - Bas				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Daniel Hanson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4144391	Customer	Pret Tech Mahindra (UK) BAU			Job Address
SLA Window	24/04/2025 09:01 - 25/04/2025 15:00	Contact Name	MANCHESTER, CROSS STREET UK SH		MANCHESTER, CROSS STREET UK SH
Activity	TECH EXCHANGE	Contact Phone	1618 395 602		27 CROSS STREET, MANCHESTER, CROSS STREET MANCHESTER M2 1WL
Priority	ND 1700				
Ref 1	INC1416746				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Need to replace PCR Tablet with Consolidate Tablet	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged//PCR Tablet is Damaged(Needs Replacement)//(S/N: R52M20J8BHA)(Model: SM-T580)</p> <p>Shop No.: UK0078</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Please replace the PCR Tablet and Follow the SOP and Install it. 2. After replacing the PCR Tablet with the Consolidate samsung tablet please configure it. 3. After completing all the above steps still gets any issue then suppose to contact Pret Helpdesk. 4. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged along with the photos of working and damaged devices.</p> <p>Shop Timings:</p> <p>Monday 07:00 - 18:30 Tuesday 07:00 - 19:00 Wednesday 07:00 - 19:00 Thursday 07:00 - 19:00...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095920901	N-Consolidated Table	Consolidated Tablet				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19095921101	N-Consolidated Table	Consolidated Tablet				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 25/04/2025

Date 25/04/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 13

Job # 4144744	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	24/04/2025 13:45 - 25/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0273608			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 000000000004739588

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19097757901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19097758101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4145095	Customer	Computacenter - KPMG		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Loeye Al-Shehari	KPMG LLP. (0081097989) 1, St Peter's Square 1, St Peter's Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07533183383	
Priority	ND 1700			
Ref 1	24326073r			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
Laptop Swap 07533183383 Asset task number: K134200	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4144558	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	24/04/2025 12:22 - 25/04/2025 16:30	Contact Name	REBECCATHORPE@HSBC.COM		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07796703543		
Priority	ND 1600				
Ref 1	INC49238603				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19097275201						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4144963	Customer	Computacenter Limited		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Vivek Jg	LLOYDS BANKING GROUP PLC (008102783)
Activity	NON TECH EXCHANGE	Contact Phone	+447448436818	Westminster House Westminster House M1 3HU
Priority	ND 1700			
Ref 1	24328897			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Vivek Jg Contact Number - 07448436818 Location - Mancheer Westminster House M1 3HU - Heritage - Device - WINDOWS Make - HeaOffice - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4711625 HP	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19097904801	4711625	LBG:PPD HP 840 G11 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19097905001	4711625	LBG:PPD HP 840 G11 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4144952	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	24/04/2025 16:25 - 25/04/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep		Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094		
Priority	ND 1900				
Ref 1	C5309315				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 25/04/2025 20:00 SLA: ND 25/04/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5309315 Problem Web Service qws_uk Thu 24 Apr 2025 15:32:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC17461887 call.problem=NLC9654 Manchester Victoria 020-042473 NLC 9654 Site Manchester Victoria RS call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=4/24/2025 4:31:56 PM ##### Call 5309315 Problem Web Service qws_uk Thu 24 Apr 2025 15:32:35 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098758101	_SXASSET-LABELSV2					
19098757701	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020114031			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4144878	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	24/04/2025 15:33 - 25/04/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep		Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094		
Priority	ND 1900				
Ref 1	C5309316				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 25/04/2025 20:00 SLA: ND 25/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIIUM020-MLT-CH-CR x 1	Problem: [ME] Mirua PED Multi Charger faulty Root Cause: Unknown Action: Engineer to replace the Mirua PED Multi Charger Test: In use URL: Call history: ##### Call 5309316 Problem Web Service qws_uk Thu 24 Apr 2025 15:33:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC17461892 call.problem=NLC9654 Manchester Victoria 020-042473 NLC 9654 Site Manchester Victoria RS call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRM20MULCHG call.priority=2-Medium call.datereported=4/24/2025 4:32:40 PM ##### Call 5309316 Problem Web Service qws_uk Thu 24 Apr 2025 15:33:04 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098376301	_SXMIIUM020-MLT-CH-CR	MLTI CHARGE STAR MOBILE				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098376501	_SXMIIUM020-MLT-CH-CR	MLTI CHARGE STAR MOBILE				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4144364	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/04/2025 10:00 - 25/04/2025 18:00	Contact Name	Saranya Sasidharan	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000290294			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1",""Requested by date":"2025-04-25""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003651_UK10_EUSAP QC Above Site - Other QC incl projects""Cost Center Account Number":"CC_0000003651_UK10_EUSAP"}</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190895916	00000000000460	BAZ9GB-US ED_Len TP T14s G4 AMD R5	GM0GGMZ7			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190895918						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4144365	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/04/2025 10:00 - 25/04/2025 18:00	Contact Name	Melanie Carrion Chaux		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000290293				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-04-25","Customer Catalog ID":"RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000003651_UK10_EUSAP QC Above Site - Other QC incl projects","Cost Center Account Number":"CC_0000003651_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190895922	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0LW01M			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190895924						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4144366	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/04/2025 10:00 - 25/04/2025 18:00	Contact Name	Sumati Chadha		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000290296				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-04-25","Customer Catalog ID":"RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000003651_UK10_EUSAP QC Above Site - Other QC incl projects","Cost Center Account Number":"CC_0000003651_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190895925	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0GGMHA			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190895927						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4144367	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/04/2025 10:00 - 25/04/2025 18:00	Contact Name	Eugene Adjeti		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000290295				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-04-25","Customer Catalog ID":"","RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000003651_UK10_EUSAP QC Above Site - Other QC incl projects","Cost Center Account Number":"CC_0000003651_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190896560	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0K89NY			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190896562						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4144635	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/04/2025 10:00 - 25/04/2025 18:00	Contact Name	Carlos Cervantes	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000292369			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-04-17""Customer Catalog ID": RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003966_UK10_EUSAP APS Resctructuring cc""Cost Center Account Number":"CC_0000003966_UK10_EUSAP"}

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190957969	00000000000460	BAZ9GB-USED_Len TP T14s G4 AMD R5	GM0LW002			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190957971						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4144354	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/04/2025 10:00 - 25/04/2025 18:00	Contact Name	Harriet Faulkner		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447385002160		
Priority	ND 1700				
Ref 1	WOT000292028				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "","GOLD_ASSET_NAME": "None available - LENOVO :AZ RIT:Len X1 Car G12 i7 WWAN Ready","GOLD_ASSET_SERIAL_NUMBER": "PF56LE3W","GOLD_ASSET_ASSET_TAG": "None available","Cost Center Name": "CC_0000003625_UK10_EUSAP QA - Packing","Cost Center Account Number": "CC_0000003625_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190943844	000000000004693M25GB-SWAP_Len TP X1 CARB G12 i7 LTE		PF56HWHF			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190943846		PF54L9T4 - Lenovo AZ:GB-SWAP_Len TP X1 CARB G12 i7 LTE	PF54L9T41 i7 LTE			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4144736	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	24/04/2025 13:41 - 25/04/2025 17:00	Contact Name	THOMAS PERRY		2 BELLOWS AVENUE 2 BELLOWS AVENUE POYNTON STOCKPORT SK12 1FS
Activity	COLLECTION	Contact Phone	077666 02797		
Priority	ND 1700				
Ref 1	43064				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Ryan Owen 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4144508	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	24/04/2025 11:13 - 25/04/2025 16:30	Contact Name	TIM.SYLEJMANI@HSBC.COM		COMPUTACENTER HSBC 11-13 BRIDGE STREET WARRINGTON WARRINGTON BRIDGE STREET WARRINGTON WA1 2EY
Activity	TECH EXCHANGE	Contact Phone	07384793407		
Priority	ND 1600				
Ref 1	RITM33459663				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19096943501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4144409	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Halfords Service Desk	Halfords Limited New Warrington Road MOT NORTHWICH CW9 5LS
Activity	REPAIR WITH PARTS	Contact Phone	01908606248	
Priority	ND FIX			
Ref 1	11679745			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 25/04/2025 17:00-----ASSET INFORMATION---ProductName: MS431dn SFP HV EMEA Device Tag Customer: Network Printer BSerialNumber: 460123910HGG6 ProductIdentifier: 29S0060 Model: 4601-4a0 Physical Location: MOT</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTS LA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00. Printer Information Pin code on all devices 1066. Tray set up generally is as follows: Tray 1 A4 plain paper. Tray 2 A4 episys labels. Will print A5 sometimes but generally via the manual feeder if the device has one</p>	<p>-----ACTIVITY DESCRIPTION----OSR Code : NA Issue : power issue Recommended PNs: LVPS PN's: 41X2589 Proactive PNs : N/A Special Instructions: Alternative Contact Information (in case the technician is unable to reach the primary contact): Full name: Kevin Holland. Phone number: (016) 064-3301 Email address: ha191@halfordsautocentres.co.uk Steps Performed : Do you see any lights or hear any noise coming from the printer? Not the power cable plugged directly into the wall outlet and the printer? Yes If there is any cable extension please remove it. No Could you test the printer using a different wall outlet? Yes but the printer is still dead. Check if the power cable is damaged. If possible use a spare cable to test with the printer>> There is no damage on the cable and the printer has been tested with a spare power cable but the printer is still dead. Printer Location----INSTRUCTIONS-----Technical Notes -----JB. Please investigate no power to printer.</p>

Job Notes

In Items

See Items Overleaf



Run Sheet

Ryan Owen 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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In Items for Job # 4144409 page 1 of 1



Run Sheet

Ryan Owen 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Returned Items for Job # 4144409 page 1 of 1



Run Sheet

Ryan Owen 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4144634	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 12:10	Contact Name	2890 Warmingham Duty manager	TESCO Stores Limited 76 Warmingham Lane IP: 80.188.0.51 MIDDLEWICH CW10 0DJ
Activity	REPAIR WITH PARTS	Contact Phone	07496792226	
Priority	8HR			
Ref 1	11679916			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 25/04/2025 12:10-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 Express MS811SerialNumber: 40635C6605L63ProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27714369. tried to call store several times but unable to get through. ticket advises that store are getting constant "insert tray 5" messages. the ticket notes that there is possible damage to tray 5.ms811lap1Serial Number: 40635C6605L63IP Address: 80.188.0.51Contact Name: PhoebeContact Number (Mobile): 07709607068SLA 25/04/25 12:10DDD 27/04/25 12:10JM----INSTRUCTIONS-----Technical Notes -----JB. Please investigate constant insert tray 5 messages there is possible damage to tray 5.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190973356	40X8106	MS81x SVC Tray Insert 550 Sht				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190973358	40X8106	MS81x SVC Tray Insert 550 Sht				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4144821	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	24/04/2025 14:50 - 25/04/2025 17:00	Contact Name	JOHN KILEEN	WM MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone	07789637838	WM MORRISON SUPERMARKETS PLC
Priority	ND 1700			EDGELEY ROAD
Ref 1	INC000030537176			STOCKPORT
Ref 2				SK3 0RJ
No. of Parts	1			

Instructions 1	Instructions 2
Deliver/exchange/Install monitor at site	Deliver/exchange/Install monitor at site - Replace on Podium PC (DKS01220030W) Site contact - John Kileen - 07789637838 / 01614 777557 Opt9

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098145701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098145901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4144556	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	24/04/2025 12:22 - 25/04/2025 17:00	Contact Name	MARTIN1.HANCOCK@HSBC.COM		COMPUTACENTER HSBC 140 COMPSTALL ROAD ROMILEY CHESHIRE SK6 4EW
Activity	COLLECTION	Contact Phone	07717696272		
Priority	ND 1600				
Ref 1	INC49056057-1				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Device - Laptop</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19097274601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4144840	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	24/04/2025 15:18 - 25/04/2025 17:00	Contact Name	ESAN SALEMI	OFF LICENCE 338 SLADE LANE MANCHESTER M19 2BL
Activity	COLLECTION	Contact Phone	447495495435	
Priority	ND 1700			
Ref 1	31261804			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	37600616 34567760 38941816

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098287101	Collection Tote Box	Tote Box for Collections				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098287301	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Ryan Owen 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4145144	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	24/04/2025 19:40 - 25/04/2025 17:00	Contact Name	MICHAEL PICKARD	TRAFFORD PEEL AVENUE TRAFFORD PEEL AVENUE THE TRAFFORD C JL032 TRAFFORD MANCHESTER M17 8JL
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	130162763			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	Please see KB0106284- PACT Fault: PED Hardware Failure 032 - Trafford. Incident INC6604289 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202504241836 Web Logging: Locker:TF2-13-PED TPV Number (8 Digits): 15032082 Serial Number: 192567303461103311042650 Asset Number: PAN00097019 Model Ingenico 2500 Location: left in Traka Locker on 1st floor by reception Issue: PED flashing on a blue screen with the word "Irruption"

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4144971	Customer	Computacenter Limited		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Nikki Purcell	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07712579746	64 CAMBRIDGE ROAD 64 CAMBRIDGE ROAD WA10 4HD
Priority	ND 1700			
Ref 1	24327063r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Contact Name - Nikki Purcell Contact Number - 07712579746 Location - 6CAMBRIDGE ROAD ST HELENS WA10 4HD - Heritage - Device - WINDOWS Make Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4711	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4144905	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/04/2025 15:49 - 25/04/2025 17:00	Contact Name		LIDL LONGMOOR LANE LANCASHIRE LIVERPOOL L9 9BY
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3258106			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3258106 Brief Description: Defective damaged or lost equipment Mobile Office Is the device defective physically damaged or lost? : Lost Monday 10?am?9?pm Tuesday 10?am?9?pm Wednesday 10?am?9?pm Thursday 10?am?9?pm Friday 10?am?9?pm Saturday 9?am?9?pm Sunday 12?am?6?pm	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098456001	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098456201						



Run Sheet

Stephen Fitton 25/04/2025

Date 25/04/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 12

Job # 4144290	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	23/04/2025 23:07 - 25/04/2025 20:00	Contact Name	AINTREE NLC2125 MER HUB STATION	MERSEY RAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE
Activity	TECH EXCHANGE	Contact Phone	0151 955 2440	
Priority	ND 1900			
Ref 1	C5309231			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 25/04/2025 20:00 SLA: ND 25/04/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history:: ##### Call 5309231 Problem Web Service qws_uk Thu 23 Apr 2025 23:06:35 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4057TRD3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC17457695 call.problem=NLC2125 AINTREE tickets coming out faded call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=4/24/2025 12:05:53 AM</p> <p>##### Call 5309231 Problem Web Service qws_uk Thu 23 Apr 2025 23:06:35 A+C+P</p> <p>From: Connor Shutt <CShutt@MERSEYRAIL.org> ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095096001	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40542			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19095096201	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	40542			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4144735	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	25/04/2025 09:30 - 25/04/2025 15:30	Contact Name	VICTORIA BLACKWELL	NATWEST NATWEST CORNER OF LONGMOOR LANE & CEDA LIVERPOOL L9 0EG
Activity	COLLECTION	Contact Phone	079764 11360	
Priority	Timed			
Ref 1	43063			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PLEASE COLLECT 09:30 - 15:30**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4145029	Customer	Centrex Services		Job Address
SLA Window	25/04/2025 10:30 - 25/04/2025 10:30	Contact Name	TBA	Sainsburys VAPE COUNTER 180 - 181 Elliot Street Liverpool L1 1NH
Activity	MANPOWER	Contact Phone	TBA	
Priority	Timed			
Ref 1	Liverpool Elliot Street Local			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Could you provide assistance for our engineer tomorrow at 1030. Engineer will assist ours replacing a large screen.	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4140912	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	17/04/2025 09:00 - 25/04/2025 18:00	Contact Name	CAROLYN WAGSTAFF	1 ARCHER CLOSE 1 ARCHER CLOSE KIRKDALE LIVERPOOL L4 4PR
Activity	NON TECH EXCHANGE	Contact Phone	07368900262	
Priority	ND 1600			
Ref 1	5308575 / INC8823890			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Carolyn.Wagstaff@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19080792001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4144312	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/04/2025 06:43 - 25/04/2025 17:00	Contact Name	SAMANTHA FARRAG	SAMANTHA FARRAG APARTMENT 9 216 WESTMINSTER ROAD LIVERPOOL L4 4LZ
Activity	CHAIR SP INSTALL	Contact Phone	07399157277	
Priority	ND 1700			
Ref 1	DEL1567391			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME741517Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095354701	3823184	Positiv Folding Leg Desk 1000x				
19095354702	9900002	Homeworker Ergonomic Chair - W				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19095354901	3823184	Positiv Folding Leg Desk 1000x				
19095355001	9900002	Homeworker Ergonomic Chair - W				



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4144414	Customer	CDW		Job Address
SLA Window	24/04/2025 09:48 - 25/04/2025 17:00	Contact Name	ALEX O'HALLORAN	27 RUSKIN STREET 27 RUSKIN STREET LIVERPOOL L4 3SH
Activity	COLLECTION	Contact Phone	07483 025534	
Priority	ND 1700			
Ref 1	SV79664			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Attend site collect and return equipment to CDW	Attend site collect and return equipment to CDW. on site contact can advise correct equipment to return.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19096289001						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19096289201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4144529	Customer	CXM		Job Address
SLA Window	24/04/2025 11:40 - 25/04/2025 17:00	Contact Name	MICHAEL BLOOMBERG	CROWN INN LEYFIELD ROAD LIVERPOOL L12 9HA
Activity	TECH EXCHANGE	Contact Phone	1512289943	
Priority	ND 1700			
Ref 1	5846212			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931081822017212447: Collect EN70157/PWN32410153A SNO: 222877313161294527279592: Collect EN70156/Tetra Move 5000 SNO: 191087303191017904371111LAN_UK_0128040: SWAP OUT/SWAP OUT	LAN_UK_0128040 please send engineer on site and call customer 1h before arrival. (GPRS) any time / 1 h before. Elavon TID: 14305550; Date Time Logged: 20250424111004; Terminal ID: 210156658402; Profile Number: 14305550 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19097074301	EN60009	KPN SIM CARD-(GB)				
19097074401	EN70156	Tetra Move 5000-(FR)				
19097074501	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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In Items for Job # 4144529 page 1 of 1



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4145035	Customer	Verifone UK LTD		Job Address
SLA Window	25/04/2025 08:00 - 25/04/2025 18:00	Contact Name	ALLAN HARRISON	STONEGATE - BE AT ONE LIVERPOOL 13-21 SEEL STREET
Activity	TECH EXCHANGE	Contact Phone	07950588668	LIVERPOOL N/A N/A L1 4AU
Priority	Priority MC			
Ref 1	G352119			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 34338764 Inbound Serial No. = 333-718-666 IP Gateway = 10.83.100.190 Terminal IP Address = 10.83.100.163 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1901 Login Pin = 1901 Primary System ID = 20024503 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Faulty Keypad	MUST ATTEND BETWEEN 16:00 AND 20:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2674101

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4144421	Customer	Verifone UK LTD		Job Address
SLA Window	24/04/2025 09:58 - 25/04/2025 16:00	Contact Name	ALLAN HARRISON	STONEGATE - BE AT ONE LIVERPOOL 13-21 SEEL STREET
Activity	TECH EXCHANGE	Contact Phone	07950588668	LIVERPOOL N/A N/A L1 4AU
Priority	Timed			
Ref 1	G352127			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 23599309 Inbound Serial No. = 333-435-416 IP Gateway = 10.83.100.190 Terminal IP Address = 10.83.100.165 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1901 Login Pin = 1901 Primary System ID = 20024503 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2674152

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19096374801	R-Vx820(IP SIL)-03.70.00.99995		313-627-915			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19096375201	R-Vx820(IP SIL)-03.70.00.99995		313-627-915			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4144579	Customer	COMPUTACENTER - NFUM Swaps		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Scott Grundy	NFU MUTUAL INSURANCE SOCIETY LTD (0
Activity	NON TECH EXCHANGE	Contact Phone	###	Centenary House, Unit 3C Maple Court, Whitemoss Business Park
Priority	ND 1700			Centenary House, Unit 3C Maple Court, Whitemoss Business Park
Ref 1	24321769			WN8 9TG
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Kindly replace laptop Alternate contact method: 07725488894 Address: Ctenary House Unit 3C Maple Court Whitemoss Business Park Skelmersda WN8 9TG Asset Number: LAN35296A Device type/model: HP EliteBook X360	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19097184901	4707093	NFUM:AG HP EliteBook 830x G10				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19097185101	4707093	NFUM:AG HP EliteBook 830x G10				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 25/04/2025

Date 25/04/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4144458	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/04/2025 10:26 - 25/04/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI OCEAN PLAZA MARINE PARADE SOUTHPORT MERSEYSIDE SOUTHPORT PR8 1SA
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3257419			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3257419 - KVS 43 - Printer is physically damaged Need swap out Serial No: 2640023101300899</p>	<p>***Back door swap only *** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19096699101	MCD-PTR-LAB3-	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19096699301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4145076	Customer	Centrex Services		Job Address
SLA Window	24/04/2025 17:51 - 25/04/2025 15:00	Contact Name	ATKINSON, LYNN	SANTANDER UK PLC SANTANDER UK PLC 45 HOUGH LANE LEYLAND PR25 2SA
Activity	TECH EXCHANGE	Contact Phone	07940 535911	
Priority	ND 1700			
Ref 1	INC000030548769			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap/install/test/collect/record serials	<p>Monday: 9:30 AM - 3:00 PM Tuesday: 9:30 AM - 3:00 PM Wednesday: 9:30 AM - 3:00 PM Thursday: 9:30 AM - 3:00 PM Friday: 9:30 AM - 3:00 PM Saturday: 9:30AM - 12:30PM Sunday: ---</p> <p>Training Day:</p> <p>Workstation ID: SKPRW17490004S Counter or Non-Counter device: Counter How many counter positions does the branch have: 2</p> <p>What Troubleshooting has been done: RDP to workstation Reflash GPupdate Reboot workstation</p> <p>Has the plug socket been tested and is it switched on? Yes Reason for the Engineer visit: Engineer to replace Chip & Pin - Santander - INGENICO iS350 CHIP & PIN UNIT Action for Engineer: Engineer to replace Chip & Pin - Santander - INGENICO iS350 CHIP & PIN UNIT ServiceNow article used: #KB000763451</p> <p>ANY ISSUES AT ALL...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19099051301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19099051501						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4144995	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/04/2025 16:37 - 25/04/2025 17:00	Contact Name		LIDL FURTHERGATE WORKS, ST CLEMENTS STREET BLACKBURN BB1 1NR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3257470			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3257470</p> <p>Brief Description: Defective damaged or lost equipment Mobile Office</p> <p>Is the device defective physically damaged or lost? :</p> <p>Lost</p> <p>Check opening times</p> <p>Days of week Open hours</p> <p>Friday 08:00 - 22:00</p> <p>Saturday 08:00 - 22:00</p> <p>Sunday 10:00 - 16:00</p> <p>Monday 08:00 - 22:00</p> <p>Tuesday 08:00 - 22:00</p> <p>Wednesday 08:00 - 22:00</p> <p>Thursday 08:00 - 22:00</p>	<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098808701	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4144369	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/04/2025 08:05 - 25/04/2025 17:00	Contact Name	LOUISE BROOKER		LOUISE BROOKER 2 SULBY GROVE MORECAMBE LA4 6HD
Activity	DESK INSTALL	Contact Phone	07795273986		
Priority	ND 1700				
Ref 1	DEL1566177				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PST0165139 PSJ0226601Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf



Run Sheet

John Paul Barron 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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In Items for Job # 4144369 page 1 of 1



Run Sheet

John Paul Barron 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4144987	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/04/2025 16:33 - 25/04/2025 17:00	Contact Name		CENTRAL ENGLAND CO-OP UNIT A, BLACKBERRY DRIVE BLACKPOOL FY5 5FJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3257416			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3257416 HHT SN 18131522505052 On apps keeps going to google play and asking for a login Instruction for FSE -FSE to attend site and replace device</p> <p>Opening Times: 07:00-22:00</p>	<p>Replace CEC-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098798701	CEC-HHT-ZEB-T	C5051 HHT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098798901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4144955	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	24/04/2025 16:27 - 25/04/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5309320			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 25/04/2025 20:00 SLA: ND 25/04/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5309320 Problem Web Service qws_uk Thu 24 Apr 2025 16:18:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17462037 call.problem=BLACKPOOL NORTH NLC1828 NT Depot Miura PED set 9 020-042684 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=4/24/2025 5:18:10 PM ##### Call 5309320 Problem Web Service qws_uk Thu 24 Apr 2025 16:18:35 A+C+P BLACKPOOL NORTH NLC1828 NT Depot Miura PED set 9 020-042684...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098765901	_SXASSET-LABELSV2					
19098765501	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020114054			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098766101	_SXASSET-LABELSV2					
19098765701	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020114054			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 25/04/2025

Date 25/04/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4144393	Customer	NCR TESCO HHT		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	AMEEN AMEENUDDIN	TESCO MOOR LANE PRESTON LANCASHIRE..... PR1 7DR
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7511302730			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:23256B28DB Date:23.04.2025 Problem description / Error message: -----</p> <p>Rakshitha R Apr 23 2025 17:35</p> <p>Ameen Ameenuddin from store called in stating PDA is not turning on</p> <p>Serial no: 23256B28DB Build: Stock</p> <p>Troubleshooting:</p> <p>Tried powering on the device (Yes/No): yes Tried charging the device (Yes/No): yes Tried swapping out the battery (Yes/No):</p> <p>Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help.</p> <p>...</p>	<ul style="list-style-type: none"> * The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19096050501	S2881097526	Staged Honeywell PDA CT45XP	23252B2404			

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19096050701	S2881097526	Staged Honeywell PDA CT45XP	23252B2404			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 25/04/2025

Date 25/04/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4143816	Customer	CXM		Job Address
SLA Window	25/04/2025 13:00 - 25/04/2025 17:00	Contact Name	SABRINA CLARKE	CLARKES SIBIN 2-4 CHAPEL STREET
Activity	INSTALL	Contact Phone	7840888768	
Priority	Timed			
Ref 1	5845771			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>PM VISIT REQUIRED</p> <p>*ELAVON* : Despatch/Install EN73001/Axium DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axium DX8000 Charging Base x 1</p>	<p>H2-5070056-15145869 (WIFI) Elavon TID: 15145869; Date Time Logged: 20250423151004; Terminal ID: 210209733701; Profile Number: 15145869
 Other Info</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19094069601	EN60009	KPN SIM CARD-(GB)				
19094069701	EN73001	Axium DX8000 (WIFI/4G)				
19094069801	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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In Items for Job # 4143816 page 1 of 1



Run Sheet
John Paul Barron 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4144416	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	24/04/2025 09:52 - 25/04/2025 20:00	Contact Name	CHORLEY NLC2745 NT STATION	Northern Rail - STAR Chorley Railway Station, Chapel Street, Chorley, Lancashire, Lancashire
Activity	TECH EXCHANGE	Contact Phone	01257 260783	Lancashire Chorley PR7 1BS
Priority	ND 1900			
Ref 1	C5309250			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/04/2025 20:00 SLA: ND 25/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5309250 Problem Web Service qws_uk Thu 24 Apr 2025 09:51:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2745TA23 contract.pkey=23200 call.poms=1 call.zip=PR7 1BS call.address=Chorley Railway Station Chapel Street Chorley Lancashire Lancs call.customerid=INC17459912 call.problem=NLC2745 CHORLEY faint print NLC 2745 Site CHORLEY Window 30 Serial Number 402 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=4/24/2025 10:50:57 AM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19096302601	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	37599			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19096302801	_NRNEWND4020	MAGNETIC TICKET DT 203DPI	37599			

Engineer Closure Notes

Engineer Signature Area	On Site Name	On Site Name
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4144872	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	24/04/2025 15:30 - 25/04/2025 17:30	Contact Name	Natalie	O2 BIRKENHEAD 0109 7-9 ST JOHN,S PAVEMENT BIRKENHEAD CH41 2YB
Activity	TECH EXCHANGE	Contact Phone	+4401516661060	
Priority	ND 1900			
Ref 1	C5309299			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/04/2025 17:30 SLA: ND 25/04/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCKDBUSB-MACSTYLE x 1	<p>Problem: [TC] Keyboard mac style aluminium USB Root Cause: UNKNOWN Action: mac style aluminium USB keyboard needs replacing. Test: Engineer or User to test URL: Call history::</p> <pre>##### Call 5309299 Problem Web Service qws_uk Thu 24 Apr 2025 15:08:07 A+C+P</pre> <p>agent.loginname=qws_uk equipment.assettag=TELGB00000T0109TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007081290 call.problem=HW - 0109 - 09 - Keyboard white replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/KBUSBMAC call.priority=2-Medium call.datereported=4/24/2025 3:08:03 PM</p> <pre>##### Call 5309299 Problem Web Service qws_uk Thu 24 Apr 2025 15:08:07 A+C+P</pre> <p>SITE OPENING TIMES [Birkenhead] Mon: 10:00-16:00 Tue-Sat: 09:00-17:30 Sun: CLOSED</p> <p>SPECIAL INSTRUCTIONS...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098364401	GNCKDBUSB-MAC	6.3MM MAC STYLE ALUMINIUM:USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098364501	GNCKDBUSB-MAC	68DYNAMIC STYLE ALUMINIUM:USB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4144885	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	24/04/2025 15:37 - 25/04/2025 17:30	Contact Name	Natalie	O2 BIRKENHEAD 0109 7-9 ST JOHN,S PAVEMENT BIRKENHEAD CH41 2YB
Activity	TECH EXCHANGE	Contact Phone	+4401516661060	
Priority	ND 1900			
Ref 1	C5309307			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/04/2025 17:30 SLA: ND 25/04/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCKDBUSB-MACSTYLE x 1	<p>Problem: [TC] Keyboard mac style aluminium USB Root Cause: UNKNOWN Action: mac style aluminium USB keyboard needs replacing. Test: Engineer or User to test URL: Call history::</p> <pre>##### Call 5309307 Problem Web Service qws_uk Thu 24 Apr 2025 15:20:36 A+C+P</pre> <p>agent.loginname=qws_uk equipment.assettag=TELGB000000T0109TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007081913 call.problem=HW - 0109 - 04 - Keyboard white replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/KBUSBMAC call.priority=2-Medium call.datereported=4/24/2025 3:20:32 PM</p> <pre>##### Call 5309307 Problem Web Service qws_uk Thu 24 Apr 2025 15:20:36 A+C+P</pre> <p>SITE OPENING TIMES [Birkenhead] Mon: 10:00-16:00 Tue-Sat: 09:00-17:30 Sun: CLOSED</p> <p>SPECIAL INSTRUCTIONS...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098397001	GNCKDBUSB-MAC	GNCKDBUSB-MAC STYLE ALUMINIUM:USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098397201	GNCKDBUSB-MAC	68DYNAMIC STYLE ALUMINIUM:USB				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4144889	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	24/04/2025 15:38 - 25/04/2025 17:30	Contact Name	Natalie	O2 BIRKENHEAD 0109 7-9 ST JOHN,S PAVEMENT BIRKENHEAD CH41 2YB
Activity	TECH EXCHANGE	Contact Phone	+4401516661060	
Priority	ND 1900			
Ref 1	C5309310			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/04/2025 17:30 SLA: ND 25/04/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCKDBUSB-MACSTYLE x 1	<p>Problem: [TC] Keyboard mac style aluminium USB Root Cause: UNKNOWN Action: mac style aluminium USB keyboard needs replacing. Test: Engineer or User to test URL: Call history::</p> <pre>##### Call 5309310 Problem Web Service qws_uk Thu 24 Apr 2025 15:26:45 A+C+P</pre> <p>agent.loginname=qws_uk equipment.assettag=TELGB000000T0109TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007081919 call.problem=HW - 0109 - 06 - Keyboard white replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/KBUSBMAC call.priority=2-Medium call.datereported=4/24/2025 3:26:43 PM</p> <pre>##### Call 5309310 Problem Web Service qws_uk Thu 24 Apr 2025 15:26:45 A+C+P</pre> <p>SITE OPENING TIMES [Birkenhead] Mon: 10:00-16:00 Tue-Sat: 09:00-17:30 Sun: CLOSED</p> <p>SPECIAL INSTRUCTIONS...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098403101	GNCKDBUSB-MAC	CUSTOM MAC STYLE ALUMINIUM:USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098403301	GNCKDBUSB-MAC	KSDY MAC STYLE ALUMINIUM:USB				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

David Ranson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4144919	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	24/04/2025 16:05 - 25/04/2025 17:30	Contact Name	Natalie	O2 BIRKENHEAD 0109 7-9 ST JOHN,S PAVEMENT BIRKENHEAD CH41 2YB
Activity	TECH EXCHANGE	Contact Phone	+4401516661060	
Priority	ND 1900			
Ref 1	C5309302			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/04/2025 17:30 SLA: ND 25/04/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCMSEUSBWHITE x 1	<p>Problem: [TC] Mouse white USB Root Cause: UNKNOWN Action: Replace WHITE USB Mouse. Test: Engineer or User to test URL: Call history:: ##### Call 5309302 Problem Web Service qws_uk Thu 24 Apr 2025 15:13:41 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=TELGB00000T0109TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007081848 call.problem=HW - 0109 - 06- WHITE Mouse damaged call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/MOUSBWH call.priority=2-Medium call.datereported=4/24/2025 3:13:38 PM</p> <p>##### Call 5309302 Problem Web Service qws_uk Thu 24 Apr 2025 15:13:41 A+C+P</p> <p>SITE OPENING TIMES [Birkenhead] Mon: 10:00-16:00 Tue-Sat: 09:00-17:30 Sun: CLOSED</p> <p>SPECIAL INSTRUCTIONS...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098645501	GNCMSEUSBWH	MSE:USB:WHITE				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19098645701	GNCMSEUSBWH	IMSE:USB:WHITE				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4144926	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	24/04/2025 16:09 - 25/04/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5309311			Chester
Ref 2				CH1 3NS
No. of Parts	2			

Instructions 1	Instructions 2
ND 25/04/2025 20:00 SLA: ND 25/04/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5309311 Problem Web Service qws_uk Thu 24 Apr 2025 15:27:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17461875 call.problem=NLC3701 Chester 020-107576 PED - Tamper alert NLC 3701 Site Chester RSPID 37 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=4/24/2025 4:26:20 PM ##### Call 5309311 Problem Web Service qws_uk Thu 24 Apr 2025 15:27:04 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098656801	_SXASSET-LABELSV2					
19098656401	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020114060			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4144938	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	24/04/2025 16:13 - 25/04/2025 16:30	Contact Name	SARA.HAYNES@HSBC.COM		COMPUTACENTER HSBC 47 EASTGATE STREET CHESHIRE CHESTER CH1 1LT
Activity	TECH EXCHANGE	Contact Phone	03455835688		
Priority	ND 1600				
Ref 1	INC49238616				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098672101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4145118	Customer	Computacenter Limited		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Michel Melisa Groszak	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	+447807938680	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24329193			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Michel Melisa Groszak Contact Number - 07807938680 Locion - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Mak- Head Office - Desktop Device - WINDOWS PPD - Yes - Type - Part - 43	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098819701	4372763	LBG:HP Z2 G5 Mini i9 32/512GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4144521	Customer	CXM			Job Address
SLA Window	24/04/2025 11:30 - 25/04/2025 17:00	Contact Name	JOEL PAUL BRIGHT		DAPOL GLEDRID INDUSTRIAL PARK
Activity	TECH EXCHANGE	Contact Phone	01691774455		
Priority	ND 1700				WREXHAM LL14 5DG
Ref 1	5846210				
Ref 2					
No. of Parts	10				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931081822017195139: Collect EN70157/PWN32410153A SNO: 222917313161294527351332: Collect EN70156/Tetra Move 5000 SNO: 213537303191183122958604LAN_UK_0128038: SWAP OUT/SWAP OUT	LAN_UK_0128038 441691774455 Jolanda 8-17 mon-Th (GPRS) 8-17 mon-Th Elavon TID: 15108363; Date Time Logged: 20250424111004; Terminal ID: 210042493512; Profile Number: 15108363 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19097023001	EN60009	KPN SIM CARD-(GB)				
19097023201	EN70156	Tetra Move 5000-(FR)				
19097023501	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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In Items for Job # 4144521 page 1 of 1



Run Sheet

Olayiwola Olanrewaju 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4144349	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/04/2025 07:30 - 25/04/2025 17:00	Contact Name		MICHELLE FURY	MICHELLE FURY APARTMENT 42 MATHER HOUSE, MATHER LANE LEIGH WN7 2FR
Activity	BARIATRIC INSTALL	Contact Phone		07986626052	
Priority	ND 1700				
Ref 1	DEL1566946				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Please ring on intercom on black door 42#. there is a lift and I am on the 2nd floor *** Please call 1 hour before arrival.Customer Ref / PO: 6000259700Items on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095523501	100113219	Positiv Plus Extra With Armres				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4144949	Customer	CDW - DWP			Job Address
SLA Window	24/04/2025 16:21 - 25/04/2025 17:00	Contact Name		FAO PETER LEONARD	JOBCENTRE PLUS JOBCENTRE PLUS ROYDALE HOUSE 2-10 WINDERMERE ROAD LEIGH WN7 1UT
Activity	DELIVERY	Contact Phone		03000867633	
Priority	ND 1700				
Ref 1	SV79855				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PLEASE ATTEND TO DELIVER NEW PHONE TO SITE	PLEASE ATTEND TO DELIVER NEW PHONE TO SITE

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098704601						

Returned Items



Run Sheet

Olayiwola Olanrewaju 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4145062	Customer	Centrex Services			Job Address
SLA Window	25/04/2025 10:30 - 25/04/2025 10:30	Contact Name	TBA		Sainsburys Worthington Way Wigan WN3 6XA
Activity	MANPOWER	Contact Phone	TBA		
Priority	Timed				
Ref 1	8511402027				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Could you provide assistance for our engineer tomorrow at 9:15 Engineer will assist ours replacing a large screen. Address as below Sainsburys Worthington Way Wigan	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Olayiwola Olanrewaju 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4144334	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/04/2025 07:20 - 25/04/2025 17:00	Contact Name	JULIE MCFADYEN		H M REVENUE & CUSTOMS ST. MARKS HOUSE STANLEY STREET PRESTON PR1 4AT
Activity	CHAIR INSTALL	Contact Phone	07917853282		
Priority	ND 1700				
Ref 1	DEL1566149				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: PR1 4AT is HMRC St Mary's House and St Marks House Preston - deliver to St Mary's the 1st building - thanks *** Please call 1 hour before arrival. Customer Ref / PO: 6000259093 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1566149&address=H%20M%20Revenue%20%26%20Customs%20Marks%20House%20PRESTON%20Stanley%20Street%20PR1%204AT</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095426801	100140487	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Olayiwola Olanrewaju 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4137909	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Andrea Seddon		BAE SYSTEMS (OPERATIONS) LTD
Activity	MANPOWER	Contact Phone	07548271017		BAE SYSTEMS (OPERATIONS) LTD
Priority	ND 1700				WINTON DEFENCE LOGISTICS CENTRE
Ref 1	DEL1529751				BLACKBURN
Ref 2					SAMLESBURY ENTERPRISE ZONE, ME
No. of Parts	1				BB2 7ES

Instructions 1	Instructions 2
<p>***CUSTOMER NOT AVAILABLE UNTIL AFTER 11:00 PLEASE ATTEND AFTER 11:00****Please call 1 hour before arrival.Customer Ref / PO: CPA000271007 Deliveries DPD or UPSItems on order:8873025 -</p>	<p>: Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes
CUSTOMER NOT AVAILABLE UNTIL AFTER 11:00 PLEASE ATTEND AFTER 11:00

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18791239301	9810006BLA	P-Sit High back - Black With:		.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18791239501	9810006BLA	P-Sit High back - Black With:		.	Good	

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Olayiwola Olanrewaju 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4145030	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/04/2025 17:05 - 25/04/2025 17:00	Contact Name	RAMZAN KOLA	RAMZAN KOLA 82 DUKES BROW BLACKBURN BB2 6DH
Activity	CHAIR SP INSTALL	Contact Phone	07525218529	
Priority	ND 1700			
Ref 1	DEL1567316			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BAELItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

See Items Overleaf

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098929501	100016562	BREYTA Foot Rest - Black				
19098929601	1301037	RH New Logic 220 High Back wit				
19098929701						



Run Sheet

Olayiwola Olanrewaju 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Run Sheet

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4144309	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/04/2025 06:40 - 25/04/2025 17:00	Contact Name	AAMIR MUNSHI	AAMIR MUNSHI 10 ALDER BANK BLACKBURN BB2 1UG
Activity	CHAIR INSTALL	Contact Phone	07411357923	
Priority	ND 1700			
Ref 1	DEL1567752			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please deliver the chair to my home as it needs to be set up as mentioned in the application. I struggle to drive far distances. Try avoiding 2-3pm due to Friday prayers. I have a drive which can be used for parking. *** Please call 1 hour before arrival.Customer Ref / PO: P495153 WR:28887Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19095352501	100092815	RH New Logic 200 Med Back Chai				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19095352701	100092815	RH New Logic 200 Med Back Chai				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4144424	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/04/2025 09:58 - 25/04/2025 17:00	Contact Name	SHABAZ YOUNAS	SHABAZ YOUNAS 55 PERCY STREET NELSON BB9 0NG
Activity	DESK SP INSTALL	Contact Phone	07506318667	
Priority	ND 1700			
Ref 1	DEL1564943			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P497948 WR:29545Items on order:100094965 - OFFCHAIR - Positiv ME</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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In Items for Job # 4144424 page 1 of 1



Run Sheet

Date	25/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Run Sheet

Simon Heath 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4145003	Customer	Secure Retail Limited		Job Address
SLA Window	24/04/2025 16:46 - 25/04/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMMA WAGAMAMMA 56 CHESHIRE OAKS OUTLET VILLAGE KINSEY ROAD ELLESMORE PORT CH65 9JJ
Activity	TECH EXCHANGE	Contact Phone	01513 567 919	
Priority	ND 1700			
Ref 1	00055680			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Wagamama - V240M P2PE Script	Please exchange: 346-724-830 PTID: 23619904

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098834301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4145012	Customer	Secure Retail Limited		Job Address
SLA Window	24/04/2025 16:50 - 25/04/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMMA WAGAMAMMA 56 CHESHIRE OAKS OUTLET VILLAGE KINSEY ROAD ELLESMORE PORT CH65 9JJ
Activity	TECH EXCHANGE	Contact Phone	01513 567 919	
Priority	ND 1700			
Ref 1	00055681			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Wagamama - V240M P2PE Script	<p>Please exchange: 391-054-402 PTID: 37211884</p> <p>PLEASE PRESS THE FOLLOWING WHEN POPWERING ON THE DEVICE</p> <p>TMS-> NORMAL</p> <p>This will prompt a download that is needed</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19098844501						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4145049	Customer	Computacenter Limited			Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	JULIE HOPKINS		LLOYDS BANKING GROUP PLC (008102783 48 Wood Lane, Hawarden 48 Wood Lane, Hawarden CH5 3JE
Activity	TECH EXCHANGE	Contact Phone	07786260924		
Priority	ND 1700				
Ref 1	24328464				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Julie Hopkins LBG_asset_tag: 008342411657 07786260924 48 Wood Lane Hawarden DEESIDE Swap	Please swap unit

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4145051	Customer	Computacenter Limited		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	JULIE HOPKINS	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	07786260924	48 Wood Lane, Hawarden 48 Wood Lane, Hawarden CH5 3JE
Priority	ND 1700			
Ref 1	24328602			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Julie Hopkins 07786260924 LBG_asset_tag: 008342411657 48 Wood Lane Hawarden DEESIDE SWAP	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4144583	Customer	Computacenter Limited		Job Address
SLA Window	25/04/2025 09:00 - 25/04/2025 17:00	Contact Name	Ellie Hall	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447768717481	2 Crossing Terrace 2 Crossing Terrace LL61 5UQ
Priority	ND 1700			
Ref 1	24327835			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Ellie Hall Contact Number - 07768717481 Location - 2 Crsing Terrace Ffورد Caergybi LL61 5UQ - Heritage - Device - WINDOWSke - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19096285901	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 25/04/2025

Date	25/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4144784	Customer	Computacenter - Morrisons BAU			Job Address		
SLA Window	24/04/2025 14:14 - 25/04/2025 17:00	Contact Name	CLAIRES EDWARDS		WM MORRISON SUPERMARKETS PLC		
Activity	TECH EXCHANGE	Contact Phone	01286676617		WM MORRISON SUPERMARKETS PLC		
Priority	ND 1700				NORTH ROAD		
Ref 1	TAS000017071640				CAERNARFON LL55 1BE		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Deliver/Exchange PC at Site	<p>Deliver and exchange one PC on the site Faulty PC onsite Name & Serial Number: DKS02670003W / 7QQSGL2 Exchange New PC Name & Serial Number: DKS02670003W / 296KSK3 Site Contact Name: Claire Edwards Site Contact Number: 01286676617</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19097919501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL MUNICH REINSURANCE	(No Items)	Backfill for Munich RE - Manchester	4121039	MANPOWER	United Kingdom, Chancery Place, 50 Brown Street, , Manchester, Manchester, M2 2JT	Berlindo D'Assuncao	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Ltd Tesco Project	(No Items)	CONNAHS QUAY EXP	4143975	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 77 - 81 HIGH STREET, CONNAHS QUAY, DEESIDE, CH5 4DD	Cerco Trainers Ltd Manchester	23/04/2025 16:57 25/04/2025 17:00	25/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	190895916	WOT000290294	4144364	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	25/04/2025 10:00 25/04/2025 18:00	25/04/2025	
Computacenter - Astra Zeneca	190895922	WOT000290293	4144365	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	25/04/2025 10:00 25/04/2025 18:00	25/04/2025	
Computacenter - Astra Zeneca	190895925	WOT000290296	4144366	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	25/04/2025 10:00 25/04/2025 18:00	25/04/2025	
Computacenter - Astra Zeneca	190896560	WOT000290295	4144367	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	25/04/2025 10:00 25/04/2025 18:00	25/04/2025	
Computacenter - Astra Zeneca	190957969	WOT000292369	4144635	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	25/04/2025 10:00 25/04/2025 18:00	25/04/2025	
Computacenter - Astra Zeneca	190943844	WOT000292028	4144354	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	25/04/2025 10:00 25/04/2025 18:00	25/04/2025	
DHL Supply Chain Limited - RBS	(No Items)	43064	4144736	COLLECTION	2 BELLOWS AVENUE, 2 BELLOWS AVENUE, POYNTON, STOCKPORT, SK12 1FS	Claire Booth	24/04/2025 13:41 25/04/2025 17:00	25/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19097904801	24328897	4144963	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU)	Daniel Hanson	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Computacenter Limited - HSBC	19097275201	INC49238603	4144558	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE, 1 OXFORD STREET, MANCHESTER, MANCHESTER, M1 4BP	Daniel Hanson	24/04/2025 12:22 25/04/2025 16:30	25/04/2025	
Pret Tech Mahindra (UK) BAU	19095920901	INC1416746	4144391	TECH EXCHANGE	MANCHESTER, CROSS STREET UK SH, 27 CROSS STREET,, 27 CROSS STREET,, MANCHESTER, CROSS STREET, MANCHESTER, M2 1WL	Daniel Hanson	24/04/2025 09:01 25/04/2025 15:00	25/04/2025	
Computacenter - KPMG	(No Items)	24326073r	4145095	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1, St Peter's Square , 1, St Peter's Square , M2 3AE	Daniel Hanson	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Xerox (UK) Technical***DO NOT INVOICE***	190972642	11679899	4144561	REPAIR WITH PARTS	TESCO Stores Limited, VALLEY PARK ROAD, PRESTWICH, Deliver to Customer Service Desk, MANCHESTER, M25 3TG	Daniel Hanson	25/04/2025 09:00 25/04/2025 11:50	25/04/2025	
Xerox (UK) Technical***DO NOT INVOICE***	190972638	11679899	4144561	REPAIR WITH PARTS	TESCO Stores Limited, VALLEY PARK ROAD, PRESTWICH, Deliver to Customer Service Desk, MANCHESTER, M25 3TG	Daniel Hanson	25/04/2025 09:00 25/04/2025 11:50	25/04/2025	
Xerox (UK) Technical***DO NOT INVOICE***	190972646	11679899	4144561	REPAIR WITH PARTS	TESCO Stores Limited, VALLEY PARK ROAD, PRESTWICH, Deliver to Customer Service Desk, MANCHESTER, M25 3TG	Daniel Hanson	25/04/2025 09:00 25/04/2025 11:50	25/04/2025	
Computacenter - Kingfisher	19098806501	24329495	4145114	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, 350-360 Moorside Road, Swinton, Manchester., 350-360 Moorside Road, Swinton, Manchester., M27 9PW	Daniel Hanson	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19098758101	C5309315	4144952	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	24/04/2025 16:25 25/04/2025 20:00	25/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19098757701	C5309315	4144952	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	24/04/2025 16:25 25/04/2025 20:00	25/04/2025	
Fujitsu Services Limited - Star Trains - ME	19098376301	C5309316	4144878	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	24/04/2025 15:33 25/04/2025 20:00	25/04/2025	
Computacenter PwC NON TECH EXCHANGE	19097757901	PAR0273608	4144744	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Daniel Hanson	24/04/2025 13:45 25/04/2025 17:30	25/04/2025	
Xerox (UK) Technical***DO NOT INVOICE***	(No Items)	11678593	4144816	REPAIR	SAICA PAPER UK LTD., 144 Manchester Road, Carrington, MANCHESTER, M31 4QN	Daniel Hanson	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Fujitsu Services Limited - Banks	19097567201	C5309219	4144645	TECH EXCHANGE	RBSG, 10 YORKSHIRE STREET, RBSG, OLDHAM, OL1 1QT	Daniel Hanson	25/04/2025 09:30 25/04/2025 16:30	25/04/2025	
COMPUTACENTER HSBC – EBBT	19096952901	INC49238397	4144509	TECH EXCHANGE	COMPUTACENTER HSBC, 2 YORKSHIRE STREET, LANCASHIRE, ROCHDALE, OL16 1EE	Daniel Hanson	24/04/2025 11:14 25/04/2025 16:00	25/04/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19098368201	24328929	4144969	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Snipe Retail Park Manchester Road , Snipe Retail Park Manchester Road , OL7 0DN	Daniel Hanson	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19098672101	INC49238616	4144938	TECH EXCHANGE	COMPUTACENTER HSBC, 47 EASTGATE STREET, CHESHIRE, CHESTER, CH1 1LT	David Ranson	24/04/2025 16:13 25/04/2025 16:30	25/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19098656801	C5309311	4144926	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	David Ranson	24/04/2025 16:09 25/04/2025 20:00	25/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19098656401	C5309311	4144926	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	David Ranson	24/04/2025 16:09 25/04/2025 20:00	25/04/2025	
Computacenter Limited	19098819701	24329193	4145118	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	David Ranson	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Fujitsu Services Limited - Telefonica TC	19098364401	C5309299	4144872	TECH EXCHANGE	O2 BIRKENHEAD 0109, 7-9 ST JOHN,S PAVEMENT, BIRKENHEAD, CH41 2YB	David Ranson	24/04/2025 15:30 25/04/2025 17:30	25/04/2025	
Fujitsu Services Limited - Telefonica TC	19098397001	C5309307	4144885	TECH EXCHANGE	O2 BIRKENHEAD 0109, 7-9 ST JOHN,S PAVEMENT, BIRKENHEAD, CH41 2YB	David Ranson	24/04/2025 15:37 25/04/2025 17:30	25/04/2025	
Fujitsu Services Limited - Telefonica TC	19098403101	C5309310	4144889	TECH EXCHANGE	O2 BIRKENHEAD 0109, 7-9 ST JOHN,S PAVEMENT, BIRKENHEAD, CH41 2YB	David Ranson	24/04/2025 15:38 25/04/2025 17:30	25/04/2025	
Fujitsu Services Limited - Telefonica TC	19098645501	C5309302	4144919	TECH EXCHANGE	O2 BIRKENHEAD 0109, 7-9 ST JOHN,S PAVEMENT, BIRKENHEAD, CH41 2YB	David Ranson	24/04/2025 16:05 25/04/2025 17:30	25/04/2025	
CXM	19097022601	5846210	4144521	TECH EXCHANGE	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	David Ranson	24/04/2025 11:30 25/04/2025 17:00	25/04/2025	
CXM	19097022602	5846210	4144521	TECH EXCHANGE	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	David Ranson	24/04/2025 11:30 25/04/2025 17:00	25/04/2025	
CXM	19097022603	5846210	4144521	TECH EXCHANGE	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	David Ranson	24/04/2025 11:30 25/04/2025 17:00	25/04/2025	
CXM	19097022604	5846210	4144521	TECH EXCHANGE	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	David Ranson	24/04/2025 11:30 25/04/2025 17:00	25/04/2025	
CXM	19097022605	5846210	4144521	TECH EXCHANGE	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	David Ranson	24/04/2025 11:30 25/04/2025 17:00	25/04/2025	
CXM	19097022606	5846210	4144521	TECH EXCHANGE	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	David Ranson	24/04/2025 11:30 25/04/2025 17:00	25/04/2025	
CXM	19097022607	5846210	4144521	TECH EXCHANGE	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	David Ranson	24/04/2025 11:30 25/04/2025 17:00	25/04/2025	
CXM	19097022608	5846210	4144521	TECH EXCHANGE	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	David Ranson	24/04/2025 11:30 25/04/2025 17:00	25/04/2025	
CXM	19097022609	5846210	4144521	TECH EXCHANGE	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	David Ranson	24/04/2025 11:30 25/04/2025 17:00	25/04/2025	
CXM	19097022610	5846210	4144521	TECH EXCHANGE	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	David Ranson	24/04/2025 11:30 25/04/2025 17:00	25/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19098808701	3257470	4144995	TECH EXCHANGE	LIDL, FURTHERGATE WORKS, ST CLEMENTS STREET, BLACKBURN, BB1 1NR	John Paul Barron	24/04/2025 16:37 25/04/2025 17:00	25/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19098765901	C5309320	4144955	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	24/04/2025 16:27 25/04/2025 20:00	25/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19098765501	C5309320	4144955	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	24/04/2025 16:27 25/04/2025 20:00	25/04/2025	
Vista Retail Support Limited	19098798701	3257416	4144987	TECH EXCHANGE	CENTRAL ENGLAND CO-OP, UNIT A, BLACKBERRY DRIVE, BLACKPOOL, FY5 5FJ	John Paul Barron	24/04/2025 16:33 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095620701	DEL1566177	4144369	DESK INSTALL	LOUISE BROOKER, 2 SULBY GROVE, MORECAMBE, LA4 6HD	John Paul Barron	24/04/2025 08:05 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095620702	DEL1566177	4144369	DESK INSTALL	LOUISE BROOKER, 2 SULBY GROVE, MORECAMBE, LA4 6HD	John Paul Barron	24/04/2025 08:05 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095620703	DEL1566177	4144369	DESK INSTALL	LOUISE BROOKER, 2 SULBY GROVE, MORECAMBE, LA4 6HD	John Paul Barron	24/04/2025 08:05 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095620704	DEL1566177	4144369	DESK INSTALL	LOUISE BROOKER, 2 SULBY GROVE, MORECAMBE, LA4 6HD	John Paul Barron	24/04/2025 08:05 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095620705	DEL1566177	4144369	DESK INSTALL	LOUISE BROOKER, 2 SULBY GROVE, MORECAMBE, LA4 6HD	John Paul Barron	24/04/2025 08:05 25/04/2025 17:00	25/04/2025	
NCR TESCO HHT	19096050501	7511302730	4144393	TECH EXCHANGE	TESCO, MOOR LANE PRESTON, LANCASHIRE....., PR1 7DR	John Paul Barron	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Centrex Services	19099051301	INC0000305487 69	4145076	TECH EXCHANGE	SANTANDER UK PLC, SANTANDER UK PLC, 45 HOUGH LANE, LEYLAND, PR25 2SA	John Paul Barron	24/04/2025 17:51 25/04/2025 15:00	25/04/2025	
Fujitsu Services Limited - Star Trains - ME	19096302601	C5309250	4144416	TECH EXCHANGE	Northern Rail - STAR, Chorley Railway Station, Chapel Street, Chorley, Lancashire, Lancashire, Chorley, PR7 1BS	John Paul Barron	24/04/2025 09:52 25/04/2025 20:00	25/04/2025	
CXM	19094069401	5845771	4143816	INSTALL	CLARKES SIBIN, 2-4 CHAPEL STREET, .., CHORLEY, PR7 1BW	John Paul Barron	25/04/2025 13:00 25/04/2025 17:00	25/04/2025	
CXM	19094069402	5845771	4143816	INSTALL	CLARKES SIBIN, 2-4 CHAPEL STREET, .., CHORLEY, PR7 1BW	John Paul Barron	25/04/2025 13:00 25/04/2025 17:00	25/04/2025	
CXM	19094069403	5845771	4143816	INSTALL	CLARKES SIBIN, 2-4 CHAPEL STREET, .., CHORLEY, PR7 1BW	John Paul Barron	25/04/2025 13:00 25/04/2025 17:00	25/04/2025	
CXM	19094069404	5845771	4143816	INSTALL	CLARKES SIBIN, 2-4 CHAPEL STREET, .., CHORLEY, PR7 1BW	John Paul Barron	25/04/2025 13:00 25/04/2025 17:00	25/04/2025	
CXM	19094069405	5845771	4143816	INSTALL	CLARKES SIBIN, 2-4 CHAPEL STREET, .., CHORLEY, PR7 1BW	John Paul Barron	25/04/2025 13:00 25/04/2025 17:00	25/04/2025	
CXM	19094069406	5845771	4143816	INSTALL	CLARKES SIBIN, 2-4 CHAPEL STREET, .., CHORLEY, PR7 1BW	John Paul Barron	25/04/2025 13:00 25/04/2025 17:00	25/04/2025	
CXM	19094069407	5845771	4143816	INSTALL	CLARKES SIBIN, 2-4 CHAPEL STREET, .., CHORLEY, PR7 1BW	John Paul Barron	25/04/2025 13:00 25/04/2025 17:00	25/04/2025	
Vista Retail Support Limited	19096699101	3257419	4144458	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, OCEAN PLAZA MARINE PARADE, SOUTHPORT, MERSEYSIDE, SOUTHPORT, PR8 1SA	John Paul Barron	24/04/2025 10:26 25/04/2025 17:00	25/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19096580301	DEL1569308	4144440	DESK INSTALL	KATE WILLIAMS, 10 KINTYRE CLOSE, ELLESMORE PORT, CH65 9LH	Nadeem Saleem	24/04/2025 10:17 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19096580302	DEL1569308	4144440	DESK INSTALL	KATE WILLIAMS, 10 KINTYRE CLOSE, ELLESMORE PORT, CH65 9LH	Nadeem Saleem	24/04/2025 10:17 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19096580303	DEL1569308	4144440	DESK INSTALL	KATE WILLIAMS, 10 KINTYRE CLOSE, ELLESMORE PORT, CH65 9LH	Nadeem Saleem	24/04/2025 10:17 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19096580304	DEL1569308	4144440	DESK INSTALL	KATE WILLIAMS, 10 KINTYRE CLOSE, ELLESMORE PORT, CH65 9LH	Nadeem Saleem	24/04/2025 10:17 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19096580305	DEL1569308	4144440	DESK INSTALL	KATE WILLIAMS, 10 KINTYRE CLOSE, ELLESMORE PORT, CH65 9LH	Nadeem Saleem	24/04/2025 10:17 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095573601	DEL1567510	4144357	CHAIR INSTALL	WORLDPAY UK LTD, 6TH FLR, 3 HARDMAN SQUARE, MANCHESTER, M3 3EB	Nadeem Saleem	24/04/2025 07:49 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095456401	DEL1566197	4144341	CHAIR INSTALL	H M REVENUE & CUSTOMS, THREE NEW BAILEY, NEW BAILEY STREET, SALFORD, M3 5FS	Nadeem Saleem	24/04/2025 07:23 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095812501	DEL1565907	4144383	CHAIR INSTALL	FUJITSU SERVICES LTD, NORTHAMPTON ROAD, MANCHESTER, M40 5BP	Nadeem Saleem	24/04/2025 08:39 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19098961801	DEL1567038	4145041	DESK & BARIATRIC INSTALL	SALIX HOMES LTD, DIAMOND HOUSE, 2 PEEL CROSS ROAD, SALFORD, M5 4DT	Nadeem Saleem	24/04/2025 17:17 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19098961802	DEL1567038	4145041	DESK & BARIATRIC INSTALL	SALIX HOMES LTD, DIAMOND HOUSE, 2 PEEL CROSS ROAD, SALFORD, M5 4DT	Nadeem Saleem	24/04/2025 17:17 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19098961803	DEL1567038	4145041	DESK & BARIATRIC INSTALL	SALIX HOMES LTD, DIAMOND HOUSE, 2 PEEL CROSS ROAD, SALFORD, M5 4DT	Nadeem Saleem	24/04/2025 17:17 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19098961804	DEL1567038	4145041	DESK & BARIATRIC INSTALL	SALIX HOMES LTD, DIAMOND HOUSE, 2 PEEL CROSS ROAD, SALFORD, M5 4DT	Nadeem Saleem	24/04/2025 17:17 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19098961805	DEL1567038	4145041	DESK & BARIATRIC INSTALL	SALIX HOMES LTD, DIAMOND HOUSE, 2 PEEL CROSS ROAD, SALFORD, M5 4DT	Nadeem Saleem	24/04/2025 17:17 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19098961806	DEL1567038	4145041	DESK & BARIATRIC INSTALL	SALIX HOMES LTD, DIAMOND HOUSE, 2 PEEL CROSS ROAD, SALFORD, M5 4DT	Nadeem Saleem	24/04/2025 17:17 25/04/2025 17:00	25/04/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19093159501	5309090 / INC8836342	4143681	NON TECH EXCHANGE	24 LOCKSIDE, 24 LOCKSIDE, LITTLEBOROUGH, OL15 0HX	Nadeem Saleem	23/04/2025 13:13 25/04/2025 18:00	25/04/2025	
POSTURITE LIMITED	19095340901	DEL1567684	4144304	CHAIR INSTALL	IHTSHAM ULHAQ, 113 TURF HILL ROAD, ROCHDALE, OL16 4XA	Nadeem Saleem	24/04/2025 06:31 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095570901	DEL1567046	4144355	CHAIR INSTALL	D N V SERVICES UK LTD, APPLICON HOUSE, EXCHANGE STREET, STOCKPORT, SK3 0EY	Nadeem Saleem	24/04/2025 07:47 25/04/2025 17:00	25/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19095352501	DEL1567752	4144309	CHAIR INSTALL	AAMIR MUNSHI, 10 ALDER BANK, BLACKBURN, BB2 1UG	Olayiwola Olanrewaju	24/04/2025 06:40 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19098929301	DEL1567316	4145030	CHAIR SP INSTALL	RAMZAN KOLA, 82 DUKES BROW, BLACKBURN, BB2 6DH	Olayiwola Olanrewaju	24/04/2025 17:05 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19098929302	DEL1567316	4145030	CHAIR SP INSTALL	RAMZAN KOLA, 82 DUKES BROW, BLACKBURN, BB2 6DH	Olayiwola Olanrewaju	24/04/2025 17:05 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19098929303	DEL1567316	4145030	CHAIR SP INSTALL	RAMZAN KOLA, 82 DUKES BROW, BLACKBURN, BB2 6DH	Olayiwola Olanrewaju	24/04/2025 17:05 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19098929304	DEL1567316	4145030	CHAIR SP INSTALL	RAMZAN KOLA, 82 DUKES BROW, BLACKBURN, BB2 6DH	Olayiwola Olanrewaju	24/04/2025 17:05 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	18791239301	DEL1529751	4137909	MANPOWER	BAE SYSTEMS (OPERATIONS) LTD, BAE SYSTEMS (OPERATIONS) LTD, WINTON DEFENCE LOGISTICS CENTRE, BLACKBURN, SAMLESBURY ENTERPRISE ZONE, ME, BB2 7FS	Olayiwola Olanrewaju	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19096358901	DEL1564943	4144424	DESK SP INSTALL	SHABAZ YOUNAS, 55 PERCY STREET, NELSON, BB9 0NG	Olayiwola Olanrewaju	24/04/2025 09:58 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19096358902	DEL1564943	4144424	DESK SP INSTALL	SHABAZ YOUNAS, 55 PERCY STREET, NELSON, BB9 0NG	Olayiwola Olanrewaju	24/04/2025 09:58 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19096358903	DEL1564943	4144424	DESK SP INSTALL	SHABAZ YOUNAS, 55 PERCY STREET, NELSON, BB9 0NG	Olayiwola Olanrewaju	24/04/2025 09:58 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19096358904	DEL1564943	4144424	DESK SP INSTALL	SHABAZ YOUNAS, 55 PERCY STREET, NELSON, BB9 0NG	Olayiwola Olanrewaju	24/04/2025 09:58 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095426801	DEL1566149	4144334	CHAIR INSTALL	H M REVENUE & CUSTOMS, ST. MARKS HOUSE, STANLEY STREET, PRESTON, PR1 4AT	Olayiwola Olanrewaju	24/04/2025 07:20 25/04/2025 17:00	25/04/2025	
Centrex Services	(No Items)	8511402027	4145062	MANPOWER	Sainsburys, Worthington Way, Wigan, WN3 6XA	Olayiwola Olanrewaju	25/04/2025 10:30 25/04/2025 10:30	25/04/2025	
CDW - DWP	19098704601	SV79855	4144949	DELIVERY	JOBCENTRE PLUS, JOBCENTRE PLUS, ROYDALE HOUSE, 2-10 WINDERMERE ROAD, LEIGH, WN7 1UT	Olayiwola Olanrewaju	24/04/2025 16:21 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095523501	DEL1566946	4144349	BARIATRIC INSTALL	MICHELLE FURY, APARTMENT 42, MATHER HOUSE, MATHER LANE, LEIGH, WN7 2FR	Olayiwola Olanrewaju	24/04/2025 07:30 25/04/2025 17:00	25/04/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	190973356	11679916	4144634	REPAIR WITH PARTS	TESCO Stores Limited, 76 Warmingham Lane, IP: 80.188.0.51, MIDDLEWICH, CW10 0DJ	Ryan Owen	25/04/2025 09:00 25/04/2025 12:10	25/04/2025	
Xerox (UK) Technical***DO NOT INVOICE****	190961468	11679745	4144409	REPAIR WITH PARTS	Halfords Limited, New Warrington Road, MOT, NORTHWICH, CW9 5LS	Ryan Owen	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Xerox (UK) Technical***DO NOT INVOICE****	190961460	11679745	4144409	REPAIR WITH PARTS	Halfords Limited, New Warrington Road, MOT, NORTHWICH, CW9 5LS	Ryan Owen	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Xerox (UK) Technical***DO NOT INVOICE****	190961464	11679745	4144409	REPAIR WITH PARTS	Halfords Limited, New Warrington Road, MOT, NORTHWICH, CW9 5LS	Ryan Owen	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Xerox (UK) Technical***DO NOT INVOICE****	190961456	11679745	4144409	REPAIR WITH PARTS	Halfords Limited, New Warrington Road, MOT, NORTHWICH, CW9 5LS	Ryan Owen	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
DieboldNixdorf_WIPRO	(No Items)	130162763	4145144	TECH EXCHANGE P2PE	TRAFFORD PEEL AVENUE, TRAFFORD PEEL AVENUE, THE TRAFFORD C, JL032 TRAFFORD, MANCHESTER, M17 8JL	Ryan Owen	24/04/2025 19:40 25/04/2025 17:00	25/04/2025	
PayPoint Network Ltd_Collections	19098287101	31261804	4144840	COLLECTION	OFF LICENCE, 338 SLADE LANE, MANCHESTER, M19 2BL	Ryan Owen	24/04/2025 15:18 25/04/2025 17:00	25/04/2025	
Computacenter - Morrisons BAU	19098145701	INC0000305371 76	4144821	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, EDGELEY ROAD, STOCKPORT, SK3 0RJ	Ryan Owen	24/04/2025 14:50 25/04/2025 17:00	25/04/2025	
Computacenter Limited - HSBC	19097274601	INC49056057-1	4144556	COLLECTION	COMPUTACENTER HSBC, 140 COMPSTALL ROAD, ROMILEY, CHESHIRE, SK6 4EW	Ryan Owen	24/04/2025 12:22 25/04/2025 17:00	25/04/2025	
Computacenter Limited - HSBC	19096943501	RITM33459663	4144508	TECH EXCHANGE	COMPUTACENTER HSBC, 11-13 BRIDGE STREET WARRINGTON WARRINGTON, BRIDGE STREET, WARRINGTON, WA1 2EY	Ryan Owen	24/04/2025 11:13 25/04/2025 16:30	25/04/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	(No Items)	24328464	4145049	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 48 Wood Lane, Hawarden , 48 Wood Lane, Hawarden , CH5 3JE	Simon Heath	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Computacenter Limited	(No Items)	24328602	4145051	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 48 Wood Lane, Hawarden , 48 Wood Lane, Hawarden , CH5 3JE	Simon Heath	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	
Secure Retail Limited	19098834301	00055680	4145003	TECH EXCHANGE	WAGAMAMMA, WAGAMAMMA, 56 CHESHIRE OAKS OUTLET VILLAGE, KINSEY ROAD, ELLESmere PORT, CH65 9JJ	Simon Heath	24/04/2025 16:46 25/04/2025 17:00	25/04/2025	
Secure Retail Limited	19098844501	00055681	4145012	TECH EXCHANGE	WAGAMAMMA, WAGAMAMMA, 56 CHESHIRE OAKS OUTLET VILLAGE, KINSEY ROAD, ELLESmere PORT, CH65 9JJ	Simon Heath	24/04/2025 16:50 25/04/2025 17:00	25/04/2025	
Computacenter - Morrisons BAU	19097919501	TAS000017071 640	4144784	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, NORTH ROAD, CAERNARFON, LL55 1BE	Simon Heath	24/04/2025 14:14 25/04/2025 17:00	25/04/2025	
Computacenter Limited	19096285901	24327835	4144583	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 2 Crossing Terrace , 2 Crossing Terrace , LL61 5UQ	Simon Heath	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Centrex Services	(No Items)	Liverpool Elliot Street Local	4145029	MANPOWER	Sainsburys, VAPE COUNTER, 180 - 181 Elliot Street, Liverpool, L1 1NH	Stephen Fitton	25/04/2025 10:30 25/04/2025 10:30	25/04/2025	
Verifone UK LTD	(No Items)	G352119	4145035	TECH EXCHANGE	STONEGATE - BE AT ONE LIVERPOOL, 13-21 SEEL STREET, LIVERPOOL, N/A, N/A, L1 4AU	Stephen Fitton	25/04/2025 08:00 25/04/2025 18:00	25/04/2025	
Verifone UK LTD	19096374801	G352127	4144421	TECH EXCHANGE	STONEGATE - BE AT ONE LIVERPOOL, 13-21 SEEL STREET, LIVERPOOL, N/A, N/A, L1 4AU	Stephen Fitton	24/04/2025 09:58 25/04/2025 16:00	25/04/2025	
CXM	19097074101	5846212	4144529	TECH EXCHANGE	CROWN INN, LEYFIELD ROAD, , LIVERPOOL, L12 9HA	Stephen Fitton	24/04/2025 11:40 25/04/2025 17:00	25/04/2025	
CXM	19097074102	5846212	4144529	TECH EXCHANGE	CROWN INN, LEYFIELD ROAD, , LIVERPOOL, L12 9HA	Stephen Fitton	24/04/2025 11:40 25/04/2025 17:00	25/04/2025	
CXM	19097074103	5846212	4144529	TECH EXCHANGE	CROWN INN, LEYFIELD ROAD, , LIVERPOOL, L12 9HA	Stephen Fitton	24/04/2025 11:40 25/04/2025 17:00	25/04/2025	
CXM	19097074104	5846212	4144529	TECH EXCHANGE	CROWN INN, LEYFIELD ROAD, , LIVERPOOL, L12 9HA	Stephen Fitton	24/04/2025 11:40 25/04/2025 17:00	25/04/2025	
CXM	19097074105	5846212	4144529	TECH EXCHANGE	CROWN INN, LEYFIELD ROAD, , LIVERPOOL, L12 9HA	Stephen Fitton	24/04/2025 11:40 25/04/2025 17:00	25/04/2025	
CXM	19097074106	5846212	4144529	TECH EXCHANGE	CROWN INN, LEYFIELD ROAD, , LIVERPOOL, L12 9HA	Stephen Fitton	24/04/2025 11:40 25/04/2025 17:00	25/04/2025	
CXM	19097074107	5846212	4144529	TECH EXCHANGE	CROWN INN, LEYFIELD ROAD, , LIVERPOOL, L12 9HA	Stephen Fitton	24/04/2025 11:40 25/04/2025 17:00	25/04/2025	
CXM	19097074108	5846212	4144529	TECH EXCHANGE	CROWN INN, LEYFIELD ROAD, , LIVERPOOL, L12 9HA	Stephen Fitton	24/04/2025 11:40 25/04/2025 17:00	25/04/2025	
CXM	19097074109	5846212	4144529	TECH EXCHANGE	CROWN INN, LEYFIELD ROAD, , LIVERPOOL, L12 9HA	Stephen Fitton	24/04/2025 11:40 25/04/2025 17:00	25/04/2025	
CXM	19097074110	5846212	4144529	TECH EXCHANGE	CROWN INN, LEYFIELD ROAD, , LIVERPOOL, L12 9HA	Stephen Fitton	24/04/2025 11:40 25/04/2025 17:00	25/04/2025	
CDW	19096289001	SV79664	4144414	COLLECTION	27 RUSKIN STREET, 27 RUSKIN STREET, LIVERPOOL, L4 3SH	Stephen Fitton	24/04/2025 09:48 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095354701	DEL1567391	4144312	CHAIR SP INSTALL	SAMANTHA FARRAG, APARTMENT 9, 216 WESTMINSTER ROAD, LIVERPOOL, L4 4LZ	Stephen Fitton	24/04/2025 06:43 25/04/2025 17:00	25/04/2025	
POSTURITE LIMITED	19095354702	DEL1567391	4144312	CHAIR SP INSTALL	SAMANTHA FARRAG, APARTMENT 9, 216 WESTMINSTER ROAD, LIVERPOOL, L4 4LZ	Stephen Fitton	24/04/2025 06:43 25/04/2025 17:00	25/04/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19080792001	5308575 / INC8823890	4140912	NON TECH EXCHANGE	1 ARCHER CLOSE, 1 ARCHER CLOSE, KIRKDALE, LIVERPOOL, L4 4PR	Stephen Fitton	17/04/2025 09:00 25/04/2025 18:00	25/04/2025	
DHL Supply Chain Limited - RBS	(No Items)	43063	4144735	COLLECTION	NATWEST, NATWEST, CORNER OF LONGMOOR LANE & CEDA, LIVERPOOL, L9 0EG	Stephen Fitton	25/04/2025 09:30 25/04/2025 15:30	25/04/2025	
Fujitsu Services Limited - Star Trains	19095096001	C5309231	4144290	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	Stephen Fitton	23/04/2025 23:07 25/04/2025 20:00	25/04/2025	
Vista Retail Support Limited	19098456001	3258106	4144905	TECH EXCHANGE	LIDL, LONGMOOR LANE, LANCASHIRE, LIVERPOOL, L9 9BY	Stephen Fitton	24/04/2025 15:49 25/04/2025 17:00	25/04/2025	
Computacenter Limited	(No Items)	24327063r	4144971	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 64 CAMBRIDGE ROAD , 64 CAMBRIDGE ROAD , WA10 4HD	Stephen Fitton	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	



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Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COMPUTACENTER - NFUM Swaps	19097184901	24321769	4144579	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, Centenary House, Unit 3C Maple Court, Whitemoss Business Park, Centenary House, Unit 3C Maple Court, Whitemoss Business Park, WN8 9TG	Stephen Fitton	25/04/2025 09:00 25/04/2025 17:00	25/04/2025	