



Run Sheet

Nadeem Saleem 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4266546	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4265162	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 13:00	Contact Name		ANDREW JOSEPH ROBSON	1A PRINCESS STREET HINDLEY WIGAN GREATER MANCHESTER WN2 3HJ
Activity	DESK SP INSTALL	Contact Phone		07920298256	
Priority	Priority MC				
Ref 1	DEL1635289				
Ref 2					
No. of Parts	8				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Should be straightforward park at the front of the house not far to carry to the front door. *** Please call 1 hour before arrival.Customer Ref / PO: SEC-02049-512568Items on order:9784301BLA - OFFCHAIR - Positiv M</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1635289&address=1A%20PRINCESS%20STREET%20HINDLEY%20WIGAN%20WN2%203HJOnce the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Nadeem Saleem 16/10/2025

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Nadeem Saleem 16/10/2025

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Nadeem Saleem 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4264689	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	GARETH JONES	THALES DOLPHIN HOUSE, FAO GARETH JONES
Activity	DESK & CHAIR INSTALL	Contact Phone	07943308650	ASHURST DRIVE STOCKPORT SK3 0XB
Priority	ND 1700			
Ref 1	DEL1621355			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: GUD 00111 / T0291929Items on order:	Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Nadeem Saleem 16/10/2025

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In Items for Job # 4264689 page 1 of 1



Run Sheet
Nadeem Saleem 16/10/2025

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Run Sheet

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Job # 4265567	Customer	POSTURITE LIMITED		Job Address
SLA Window	15/10/2025 07:03 - 16/10/2025 17:00	Contact Name	REBECCA HUGHES	AXA SERVICES LIMITED 3 PENNANT DRIVE PRESTWICH MANCHESTER M25 3BT
Activity	CHAIR INSTALL	Contact Phone	07963289997	
Priority	ND 1700			
Ref 1	DEL1637553			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4501872670Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1637553&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1637553&addressplease click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19669691601	1814001	Positiv SE Chair				

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Run Sheet

Nadeem Saleem 16/10/2025

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Job # 4265582	Customer	POSTURITE LIMITED		Job Address
SLA Window	15/10/2025 07:31 - 16/10/2025 17:00	Contact Name	GRACE HEYWOOD	BBC 5 LENCH STREET ROSSENDALE BB4 7BW
Activity	CHAIR SP INSTALL	Contact Phone	07982627023	
Priority	ND 1700			
Ref 1	DEL1636668			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4300146422Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19669752701	9787602BLA	Positiv Plus High Back With Ne				
19669752702	2333015	Platinum Series Single Monitor				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19669752901	9787602BLA	Positiv Plus High Back With Ne				
19669753001	2333015	Platinum Series Single Monitor				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet
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Job # 4265602	Customer	POSTURITE LIMITED		Job Address	
SLA Window	15/10/2025 08:20 - 16/10/2025 17:00	Contact Name	MESHA PAREKH	B A E SYSTEMS CHANNEL WAY ASHTON-ON-RIBBLE PRESTON PR2 2YA	
Activity	CHAIR SP INSTALL	Contact Phone	07720649807		
Priority	ND 1700				
Ref 1	DEL1637127				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000305495 Deliveries DPD or UPSItems on order:</p> <p 208="" 446"="" 498="" 900="" href="https://rico.jotform.com/222823708509055?refNumber=DEL1637127&address=B%20A%20E%20Systems
Channel%20Way
PRESTON
Ashton-on-Ribble
PR2%202YA >Once the job is completed
please click this link to open and complete the form.<a></p></td><td data-bbox="><p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a</p></p>	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19669905101	3809105	Single Legrest Height Adjustab				
19669905102	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19669905301	9787501BLA	Positiv Plus Medium Back No Ne				
19669905401	3809105	Single Legrest Height Adjustab				

Engineer Closure Notes

	Customer Print
	Customer Signature



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Job # 4266067	Customer	POSTURITE LIMITED		Job Address
SLA Window	15/10/2025 13:46 - 16/10/2025 17:00	Contact Name	BERNIE TAYLOR	B A E SYSTEMS WARTON AERODROME WARTON 7H LANCASHIRE PR4 1AX
Activity	CHAIR INSTALL	Contact Phone	033004681600751	
Priority	ND 1700			
Ref 1	DEL1636917			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***please deliver to goods in and call customer once you arrive if any issues at gate please call customer mobile*** *** Please call 1 hour before arrival.Customer Ref / PO: CPA000305421 Deliveries DPD or UPSItems on order:9820751 -</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1636917&address=B%20A%20E%20SYSTEMS%20WARTON%20AERODROME%20LANCASHIRE%20WARTON%20a07H%20PR4%201AXOnce the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19672037001	9810006BLA	P-Sit High back - Black With:				



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Job # 4266312	Customer	POSTURITE LIMITED		Job Address
SLA Window	15/10/2025 17:14 - 16/10/2025 17:00	Contact Name	JIMMY SMALLWOOD	JIMMY SMALLWOOD 16 HOSPITAL ROAD BROMLEY CROSS BOLTON BL7 9LJ
Activity	CHAIR SP INSTALL	Contact Phone	07548955886	
Priority	ND 1700			
Ref 1	DEL1638143			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 37070042221Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19673166201	100092832	P-Sit High back - Black With:				
19673166301						

Engineer Closure Notes

Customer Print	
Customer Signature	



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Nadeem Saleem 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4266547	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 16/10/2025

Date 16/10/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 7

Job # 4266554	Customer	RICO Depots		Job Address
SLA Window	- 16/10/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

In Items

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4265643	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/10/2025 08:00 - 16/10/2025 16:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	8HR			
Ref 1	C5322407			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
8HR 16/10/2025 16:00 SLA: 8HR 16/10/2025 16:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322407 Problem Web Service qws_uk Wed 15 Oct 2025 09:24:36 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC18195446 call.problem=++020-112336++ NLC8459 Blackburn 020-112336 NLC 8459 Site Blackburn RSPID 8211 Set Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:23:52 AM ...

Job Notes



Run Sheet

Stephen Fitton 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4265647	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/10/2025 08:00 - 16/10/2025 16:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	8HR			
Ref 1	C5322412			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
8HR 16/10/2025 16:00 SLA: 8HR 16/10/2025 16:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322412 Problem Web Service qws_uk Wed 15 Oct 2025 09:30:23 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC18202651 call.problem=++020-112686++NLC8459 Blackburn 20112686 PED - Blank screen NLC 8459 Site Blackburn RSPID call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:29:22 AM ...

Job Notes



Run Sheet

Stephen Fitton 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4265648	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	15/10/2025 08:00 - 16/10/2025 16:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	8HR			
Ref 1	C5322413			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
8HR 16/10/2025 16:00 SLA: 8HR 16/10/2025 16:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322413 Problem Web Service qws_uk Wed 15 Oct 2025 09:30:38 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC18202660 call.problem=++020-112839++NLC8459 Blackburn 20112839 PED - Blank screen NLC 8459 Site Blackburn RSPID call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:29:43 AM ...

Job Notes



Run Sheet

Stephen Fitton 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4265726	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/10/2025 08:00 - 16/10/2025 16:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	8HR			
Ref 1	C5322420			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
8HR 16/10/2025 16:00 SLA: 8HR 16/10/2025 16:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _AXMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322420 Problem Web Service qws_uk Wed 15 Oct 2025 09:33:33 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC18229917 call.problem=++201-12686++NLC8459 Blackburn 20112686 PED - Blank screen NLC 8459 Site Blackburn RSPID call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:32:34 AM ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670894401	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020	122270		
19670894801	_SXASSET-LABEL	_SXASSET-LABELSV2				



Run Sheet

Stephen Fitton 16/10/2025

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Job # 4265727	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/10/2025 08:00 - 16/10/2025 16:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	8HR			
Ref 1	C5322421			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
8HR 16/10/2025 16:00 SLA: 8HR 16/10/2025 16:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _AXMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322421 Problem Web Service qws_uk Wed 15 Oct 2025 09:34:05 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC18236449 call.problem=++ 020-042012 ++ NLC8459 Blackburn PED - Won't accept contactless call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:33:20 AM</p> <p>##### Call 5322421 Problem Web Service qws_uk Wed 15 Oct 2025 09:34:05 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670895401	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020	122165		
19670895801	_SXASSET-LABEL	_SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670895601	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020	122165		
19670896001	_SXASSET-LABEL	_SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4266555	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4266542	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4266055	Customer	Paypoint Network Limited - UK			Job Address
SLA Window	15/10/2025 12:00 - 16/10/2025 17:00	Contact Name	MR VENUTHASAN POOPALASUNDARAM		VENUTHASAN PENNY LANE NEWS
Activity	TECH EXCHANGE	Contact Phone	01513521179		VENUTHASAN PENNY LANE NEWS
Priority	4HR				10 SMITHDOWN PLACE LIVERPOOL L15 9EH
Ref 1	02627493				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
34034102//31100800//T3	2058 error which requires a swap Please can the swap be completed between 12:00 – 17:00.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4265673	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	16/10/2025 08:00 - 16/10/2025 12:00	Contact Name	MAGHULL (M2GO) NLC2155 MER STATION		MERSEYRAIL Station Road LANCASHIRE Liverpool L31 3DE
Activity	TECH EXCHANGE	Contact Phone	0151 955 2438		
Priority	4HR				
Ref 1	C5322397				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
4HR 16/10/2025 12:00 SLA: 4HR 16/10/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _PNFUJTPKA02035-0824 x 1	Problem: [ME] FP510 Receipt Printer Cable requires replacement Root Cause: Unknown Action: Investigate check the Powered USB cable is connected to the correct Powered USB Port. Replace the Display if required following Engineers documentation. Contact STAR support for assistance. Test: In Use URL: Call history: ##### Call 5322397 Problem Web Service qws_uk Wed 15 Oct 2025 08:25:07 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M4004TAA3 contract.pkey=23200 call.poms=1 call.zip=L31 3DE call.address=Station Road call.city=Liverpool call.customerid=INC18341050 call.problem=NLC2155 Maghull Window 31 Fujitsu printer Site Name Maghull Window 31 Affec call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/CBLFP510YPWR call.priority=2-Medium call.datereported=10/15/2025 9:24:40 AM ##### Call 5322397 Problem Web Service qws_uk Wed 15 Oct 2025 08:25:07 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670634001	_PNFUJTPKA020350824	FP510 Y-CBLUSB+PWR3M BLACK				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 16/10/2025

Date 16/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 11

Job # 4265607	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	16/10/2025 08:00 - 16/10/2025 20:00	Contact Name	MAGHULL (M2GO) NLC2155 MER STATION	MERSEY RAIL Station Road LANCASHIRE Liverpool L31 3DE
Activity	TECH EXCHANGE	Contact Phone	0151 955 2438	
Priority	ND 1900			
Ref 1	C5322396			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 16/10/2025 20:00 SLA: ND 16/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJKA02072-D722 x 1	Problem: [TC] Fujitsu FP510 Receipt Printer requires replacement Root Cause: Unknown Action: Engineer to replace the Fujitsu FP510 Receipt Printer Test: In Use URL: Call history:: ##### Call 5322396 Problem Web Service qws_uk Wed 15 Oct 2025 08:24:06 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M4004TRT3 contract.pkey=23200 call.poms=1 call.zip=L31 3DE call.address=Station Road call.city=Liverpool call.customerid=INC18340774 call.problem=NLC2155 Maghull Window 31 Fujitsu printer/newbury data printer error call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/PTRFP510BLK call.priority=2-Medium call.datereported=10/15/2025 9:23:20 AM ##### Call 5322396 Problem Web Service qws_uk Wed 15 Oct 2025 08:24:06 A+C+P NLC2155...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19669937701	_MYFUJKA02072- BTB2FP510 II:DUAL I/F:USB:BLK	N/A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19669937901	_MYFUJKA02072- DTB2FP510 II:DUAL I/F:USB:BLK	N/A				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4265617	Customer	POSTURITE LIMITED		Job Address
SLA Window	15/10/2025 08:47 - 16/10/2025 17:00	Contact Name	HANNAH STEWART-MACCALLUM	HANNAH STEWART-MACCALLUM 7 GREENFIELD DRIVE LIVERPOOL L36 0SY
Activity	DESK SP INSTALL	Contact Phone	07508958765	
Priority	ND 1700			
Ref 1	DEL1635586			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P005587Items on order:500000773 - OFFCHAIR - Positiv PI	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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In Items for Job # 4265617 page 1 of 1



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Run Sheet

John Paul Barron 16/10/2025

Date 16/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 11

Job # 4265793	Customer	Computacenter Limited		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Julia Hooper	Birkenhead 1 Borough Pavement Birkenhead 1 Borough Pavement 1 Borough Pavement, Grange Precinct BIRKENHEAD England CH41 2XX
Activity	DE-INSTALL	Contact Phone	07968941492	
Priority	ND 1700			
Ref 1	WOT000479755			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
De-install	{"requested_for_markets": "No", "employment_type": "Permanent Employee", "cost_centre_number": "77171300", "u_site": "Birkenhead 1 Borough"}
use packaging from Hatfield	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196703825	0000000000048275	BTC:GB-DLM Box Laptop	0000000000000000	0176		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196703827		HP EliteBook 830 G9 13	5CG2380JRK			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 16/10/2025

Date 16/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 11

Job # 4265876	Customer	POSTURITE LIMITED		Job Address
SLA Window	15/10/2025 12:29 - 16/10/2025 17:00	Contact Name	JENNINE SWEENEY	JENNINE SWEENEY 7 GRANGE DRIVE HESWALL WIRRAL CH60 7RU
Activity	DESK INSTALL	Contact Phone	07776297127	
Priority	ND 1700			
Ref 1	DEL1637824			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: FAC10026387Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed WIRRAL Heswall CH60%207RU >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		See Items Overleaf				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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In Items for Job # 4265876 page 1 of 1



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Returned Items for Job # 4265876 page 1 of 1



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4265775	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	15/10/2025 10:50 - 16/10/2025 16:30	Contact Name	GARETH.ELLIS@HSBC.CO.UK	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	01244686688	MARKS & SPENCER CHESTER
Priority	ND 1600			BUSINESS PARK CHESTER
Ref 1	RITM37775984			CHESHIRE WEST AND
Ref 2				CHESTER
No. of Parts	1			KINGS MEADOW
				CHESTER BUSINESS PARK
				CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Developer Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19671187901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4265771	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	15/10/2025 10:50 - 16/10/2025 17:00	Contact Name	FRAN.ASHTON@HSBC.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	07767006078		MARKS & SPENCER CHESTER		
Priority	ND 1600				BUSINESS PARK CHESTER		
Ref 1	INC50213658				CHESHIRE WEST AND		
Ref 2					CHESTER		
No. of Parts	1				KINGS MEADOW		
					CHESTER BUSINESS PARK		
					CHESTER		
					CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13 (Win11)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19671186401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19671186601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4265884	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	15/10/2025 12:30 - 16/10/2025 17:00	Contact Name	ALISHA.BOARDMAN@HSBC.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	07443026349		MARKS & SPENCER CHESTER		
Priority	ND 1600				BUSINESS PARK CHESTER		
Ref 1	INC50362716				CHESHIRE WEST AND		
Ref 2					CHESTER		
No. of Parts	1				KINGS MEADOW		
					CHESTER BUSINESS PARK		
					CHESTER		
					CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14 (Win11)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19671704401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19671704601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4266543	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4266540	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4265638	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	15/10/2025 08:00 - 16/10/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5322405			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 16/10/2025 20:00 SLA: ND 16/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322405 Problem Web Service qws_uk Wed 15 Oct 2025 09:22:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC18176908 call.problem=++020-043592++ NLC9653 Manchester Piccadilly Miura PED set 29 020-043592 - no power call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:21:40 AM ##### Call 5322405 Problem Web Service qws_uk Wed 15 Oct 2025 09:22:05 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670320801	_SXASSET-LABELS	_SXASSET-LABELSV2				
19670320101	_NRMIIUM020DE	FCIP:M020 NORTHERN MOBILE LIVE	02000303002020121806			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670321001	_SXASSET-LABELS	_SXASSET-LABELSV2				
19670320301	_NRMIIUM020DE	FCIP:M020 NORTHERN MOBILE LIVE	02000303002020121806			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4265657	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	15/10/2025 08:00 - 16/10/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5322415			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 16/10/2025 20:00 SLA: ND 16/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322415 Problem Web Service qws_uk Wed 15 Oct 2025 09:31:19 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC18205751 call.problem=++ 020-118210 ++ NLC9653 Manchester Piccadilly 020-118210 PED - Tamper alert call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:30:33 AM ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670461001	_SXASSET-LABELSV2					
19670460301	_NRMIUM020DE	FCIP:M020 NORTHERN MOBILE LIVE	02000303002020122283			



Run Sheet

Daniel Hanson 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4265659	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	15/10/2025 08:00 - 16/10/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5322416			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 16/10/2025 20:00 SLA: ND 16/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322416 Problem Web Service qws_uk Wed 15 Oct 2025 09:32:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC18205766 call.problem=++020-043400++ NLC9653 Manchester Piccadilly 020-043400 PED - Blank screen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:30:54 AM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670484301	_NRMIIUM020DE	VR2P:M020 NORTHERN MOBILE LIVE	02000303002020	122069		
19670484901	_SXASSET-LABEL	_SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670484401	_NRMIIUM020DE	VR2P:M020 NORTHERN MOBILE LIVE	02000303002020	122069		
19670485001	_SXASSET-LABEL	_SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4265660	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	15/10/2025 08:00 - 16/10/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5322417			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 16/10/2025 20:00 SLA: ND 16/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322417 Problem Web Service qws_uk Wed 15 Oct 2025 09:32:19 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC18205774 call.problem=++020-042038++ NLC9653 Manchester Piccadilly 020-042038 PED - Connection Closed call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:31:15 AM ...

Job Notes



Run Sheet

Daniel Hanson 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4261054	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	08/10/2025 16:45 - 16/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0510005			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 000000000004739594 Collect Device -UK051164 - HP 1040 G10 Sureview / 5CG3371LLC

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19649182201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19649182401						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
Job # 4261595		Customer		Computacenter PwC NON TECH EXCHANGE		Job Address	
SLA Window		09/10/2025 11:58 - 16/10/2025 17:30		Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB	
Activity		TECH EXCHANGE		Contact Phone	-		
Priority		ND 1700					
Ref 1		PAR0511798					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PWC - Laptop Swap				Deliver Device- Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500 - PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500 - 000000000004739590 Collect Device -UK029939 - Lenovo X1 Yoga G6 / PF3LJSZG			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19651724001							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
1965172401							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Daniel Hanson 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4266541	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4266550	Customer	RICO Depots		Job Address
SLA Window	- 16/10/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4265608	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Admin Office 129	Wm Morrison Supermarkets plc Marsh Road PRNT2 RHYL LL18 2DF
Activity	CONSUMABLE INSTALL	Contact Phone	01745369412	
Priority	ND 1700			
Ref 1	1-546715546806			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 22/10/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: MONT129PRN2SerialNumber: 40636C660756VProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday & Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 & M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196699261	40X8421	MS81x SVC Maint Kit Fuser type				



Run Sheet

Ryan Owen 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4243963	Customer	Computacenter Horizon Project		Job Address
SLA Window	16/09/2025 11:00 - 16/10/2025 17:00	Contact Name	GEOFFREY BARNES	GEOFFREY BARNES 11 DINERTH CLOSE, RHOS ON SEA, COLWYN BAY LL28 4HQ
Activity	TECH EXCHANGE	Contact Phone	7598 436776	
Priority	ND 1700			
Ref 1	43255592_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User Full Exchange 9:00 - 17:00 Record serial numbers IN AND OUT any issues call 07591984016 (Rachel)	Full exchange

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19567453501						

Returned Items

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Run Sheet

Ryan Owen 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4266302	Customer	Vista Retail Support Limited		Job Address
SLA Window	15/10/2025 17:08 - 16/10/2025 17:00	Contact Name		LIDL PWLLHELI, CARDIFF ROAD CAERNARFONSHIRE PWLLHELI LL53 5NU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3437800			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3437800 - Replace x2 headsets Passcode - 12977541	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19673148301	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				



Run Sheet

Ryan Owen 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4266169	Customer	Secure Retail Limited		Job Address
SLA Window	15/10/2025 15:07 - 16/10/2025 17:00	Contact Name	YILDIZ ONCU	THE TURKISH LOUNGE THE TURKISH LOUNGE 7 EASTGATE ROW NORTH CHESTER CH1 1LQ
Activity	TECH EXCHANGE	Contact Phone	07470542868	
Priority	ND PM			
Ref 1	00060860			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Paymentap - PAX A920Pro	Please exchange: 1853775170

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19672486801						



Run Sheet

Ryan Owen 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4265797	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	16/10/2025 08:00 - 16/10/2025 14:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	MANPOWER	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	6HR			Cheshire
Ref 1	C5322441			Chester
Ref 2				CH1 3NS
No. of Parts	0			

Instructions 1	Instructions 2
6HR 16/10/2025 14:00 SLA: 6HR 16/10/2025 14:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5322441 Problem Web Service qws_uk Wed 15 Oct 2025 10:55:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC18322325 call.problem=++part: sim card++NLC3701 Chester Zebra / TC56 faults NLC 3701 Site Nam call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=10/15/2025 11:54:19 AM ##### Call 5322441 Problem Web Service qws_uk Wed 15 Oct 2025 10:55:05 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Ryan Owen 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4266061	Customer	GE Medical Systems Ltd		Job Address
SLA Window	15/10/2025 13:40 - 16/10/2025 12:00	Contact Name	FAO NIGEL WILLIAMS	COUNTESS OF CHESTER HOSPITAL
Activity	NON TECH EXCHANGE	Contact Phone	01244 365039	COUNTESS OF CHESTER HOSPITAL
Priority	ND 1200			HOSPITAL
Ref 1	16026056			NHS FOUNDATION TRUST, LIVERPOOL ROAD, CHESTER CH2 1UL
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap probe	<p>Driver need to go to Clinical Engineering Department</p> <p>Collect:442737YP3</p> <p>Deliver: 554489YP5</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19672017901						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19672018101					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet
Ryan Owen 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4265663	Customer	Computacenter Limited		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Elin Roberts	Chester Cawley House
Activity	COLLECTION	Contact Phone		Chester Cawley House
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	WOT000479709			CHESTER
Ref 2				England
No. of Parts	1			CH4 9FB

Instructions 1	Instructions 2
<p>Collect items using packaging from Hatfield</p> <p>Roberts'"intune_device_id": "56e59b93-9997-4459-aca8-eee0249a6944""order_guid": "44W745042668" "identity_active": "true" "req_by_site_information": "head_office" "requester_email": "Elin.Roberts@lloydsbanking.com" "cost_centre": "435304" "requested_for_markets": "No" "employment_type": "Permanent Employee" "cost_centre_number": "435304" "u_site": "Chester Cawley House" "req_for_site_information": "head_office" "requested_for_first_name": "Elin" "requested_for_last_name": "Roberts" "requested_for_middle_name": "Eliza" "requested_for_surname": "Wade" "u_special_requirements": "No" "line_manager_id": "Karen Wade" "u_device_name": "5CG2380VQ1 - HP EliteBook 830 G9 13" - i5 - 16GB - 256GB" "Request Type": "15" "u_form_loading": "false" "serial_number": "5CG2380VQ1" "requester_email": "Elin.Roberts@lloydsbanking.com" "requested_for_user_id": "9851876" "Request Replace": "role_user": "false" "domain": "GLOBAL" "contact_email_address": "elinalaw273@yahoouse" "PantherSerialDEVICE_REFRESH_LAPTOP" "collect_deliver_to": "Office" "location": "5CG2380VQ1" "account": "GLOBAL9851876" "type_code": "15" "cost_centre": "CDD Standards Itsb" "identity_disabled": "false" }</p>	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196701634	0000000000048275B1	GB:GB-DLM Box Laptop	0000000000000000	147		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196701636		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2380VQ1			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4266011	Customer	Computacenter Limited		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Anthony Parish	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	COLLECTION	Contact Phone	07384244646	
Priority	ND 1700			
Ref 1	WOT000479859			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield	{"requested_for_markets": "No", "employment_type": "Permanent Employee", "cost_centre_number": "439755", "u_site": "Chester Cawley House", "req_for_site_information": "head_office", "requested_for_first_name": "Anthony", "requested_for_last_name": "Parish", "requested_for_middle_name": "J", "requested_for_suffix": "D", "requested_for_street": "1000 G9 13", "requested_for_postcode": "CH4 9FB", "requested_for_town": "Chester", "requested_for_county": "Cheshire", "requested_for_country": "United Kingdom", "requested_for_postcode": "CH4 9FB", "requested_for_town": "Chester", "requested_for_county": "Cheshire", "requested_for_country": "United Kingdom", "requested_for_email": "anthony.parish@lexautolease.co.uk", "requested_for_phone": "07384244646", "requested_for_fax": null, "requested_for_mobile": null, "requested_for_work": null, "requested_for_home": null, "requested_for_other": null, "requested_for_line_manager_id": "5608249", "requested_for_special_requirements": "No", "requested_for_device_name": "5CG2373KCP - HP EliteBook 830 G9 13", "requested_for_serial_number": "5CG2373KCP", "requested_for_account": "GLOBAL5608249", "requested_for_type_code": "15", "requested_for_cost_centre": "Corporate Bus Performance (4474)(PU)", "requested_for_identity_disabled": "false"}, {"requested_for_markets": "No", "employment_type": "Permanent Employee", "cost_centre_number": "439755", "u_site": "Chester Cawley House", "req_for_site_information": "head_office", "requested_for_first_name": "Anthony", "requested_for_last_name": "Parish", "requested_for_middle_name": "J", "requested_for_suffix": "D", "requested_for_street": "1000 G9 13", "requested_for_postcode": "CH4 9FB", "requested_for_town": "Chester", "requested_for_county": "Cheshire", "requested_for_country": "United Kingdom", "requested_for_postcode": "CH4 9FB", "requested_for_town": "Chester", "requested_for_county": "Cheshire", "requested_for_country": "United Kingdom", "requested_for_email": "anthony.parish@lexautolease.co.uk", "requested_for_phone": "07384244646", "requested_for_fax": null, "requested_for_mobile": null, "requested_for_work": null, "requested_for_home": null, "requested_for_other": null, "requested_for_line_manager_id": "5608249", "requested_for_special_requirements": "No", "requested_for_device_name": "5CG2373KCP - HP EliteBook 830 G9 13", "requested_for_serial_number": "5CG2373KCP", "requested_for_account": "GLOBAL5608249", "requested_for_type_code": "15", "requested_for_cost_centre": "Corporate Bus Performance (4474)(PU)", "requested_for_identity_disabled": "false"}]

Job Notes



Run Sheet

Ryan Owen 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4266551	Customer	RICO Depots		Job Address
SLA Window	- 16/10/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

In Items

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4266538	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4265594	Customer	Computacenter Limited		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Tim Alexander	Manchester Westminster House
Activity	NON TECH EXCHANGE	Contact Phone	07309578655	Manchester Westminster House
Priority	ND 1700			Westminster House
Ref 1	WOT000474368			MANCHESTER
Ref 2				England
No. of Parts	1			M1 3HU

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196489511	0000000000048252	525WP:LBG:DLM HP 840 G11 16GB	5CG4421ZGH			



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4265689	Customer	Computacenter Limited		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Natalia Giecold	Manchester Westminster House
Activity	COLLECTION	Contact Phone	07445383299	Manchester Westminster House Westminster House MANCHESTER England M1 3HU
Priority	ND 1700			
Ref 1	WOT000479758			
Ref 2				
No. of Parts	1			

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196701637	0000000000048275B1	GB-GB-DLM Box Laptop	0000000000000000	148		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196701639		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2380GVV			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4265697	Customer	Computacenter Limited		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Saiful Islam	Manchester Westminster House
Activity	COLLECTION	Contact Phone	07448108554	Manchester Westminster House Westminster House MANCHESTER England M1 3HU
Priority	ND 1700			
Ref 1	WOT000479790			
Ref 2				
No. of Parts	1			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196702770	0000000000048275B1G	:GB-DLM Box Laptop	0000000000000000	0162		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196702772		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2380V72			

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4265795	Customer	Computacenter Limited		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	RAMESH CHITTAPRAGADA	Manchester Westminster House
Activity	COLLECTION	Contact Phone		Manchester Westminster House Westminster House MANCHESTER England M1 3HU
Priority	ND 1700			
Ref 1	WOT000479727			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield	<p>{"requested_for_markets":"No""employment_type":"Contractor""cost_centre_number":1151041"u_site":"Manchester"}</p> <p>House""req_for_site_information"":head_office""requested_for_first_name":RAMESH""requested_for":RAMESH CHITTAPRAGADA""intune_device_id":bd1283e1-fb36-47d1-80a5-9b063c759b49"model":EliteBook 830 G9 "Remove16GB - 256GB""Request Type":15""u_special_requirements":No"line_manager_id":Dan Rudolph"u_device_name":5CG24156KR - HP EliteBook 830 G9 13" - i5 - 16GB - 256GB"identity_active":true"req_by_site_information":head_office""requester_mobile":447768005628"requested_for_last_name":CHITTAPRAGADA"contact_phone_number":447768005628"requested_for_user_id":1151041"Request 768165528"form_loading":false"serial_number":5CG24156KR"requester_email":Ramesh.Chittapragada@lloydsbanking.com"requested_for_user_id":1151041"Request Replace"role_user":true"domain":GLOBAL"contact_email_address":ramesh.chittapragada@lloydsbanking.com"requested_for_user_id":1151041"Request Office"location":Manchester {"requested_for":Hyderabad"Request":1"part_number":DEVICE_REFRESH_LAPTOP"collect_delivery":1"5CG24156KR"account":GLOBAL1151041"type_code":15"cost_centre":Transport - Internals Lloyds"identity_disabled":false"} </p>

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196704042	0000000000048275B1	GB-GB-DLM Box Laptop	0000000000000000	0178		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196704044		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG24156KR			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4266052	Customer	Computacenter Limited		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Abdul Lahson	Manchester Westminster House
Activity	NON TECH EXCHANGE	Contact Phone	+44 (0)7827022465	Manchester Westminster House
Priority	ND 1700			Westminster House
Ref 1	WOT000479984			MANCHESTER
Ref 2				England
No. of Parts	1			M1 3HU

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196688577	000000000004825	13" 16GB:LBG:DLM HP 830 G9 i5 16GB	5CG309136S			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196688579		5CG309065C - Hewlett Packard Inc. :B&S:LBG:DLM HP 830 G9 i5 13" 16/256GB	5CG309065C			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4265783	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	15/10/2025 10:50 - 16/10/2025 17:00	Contact Name	DAVID BRADLEY	COMPUTACENTER HSBC 297 MAULDETH ROAD MANCHESTER M19 1DZ
Activity	COLLECTION	Contact Phone	07939096539	
Priority	ND 1600			
Ref 1	RITM37598998			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Thin Client (Mtc/Stc)</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19671187501						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19671187701						

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Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4266124	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	15/10/2025 14:32 - 16/10/2025 17:00	Contact Name	RACHEL FEARN		90 FOLLY LANE 90 FOLLY LANE SWINTON MANCHESTER M27 0DH
Activity	COLLECTION	Contact Phone	077094 29572		
Priority	ND 1700				
Ref 1	44936				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 2 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4265769	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	15/10/2025 10:50 - 16/10/2025 17:00	Contact Name	JAMES WARD	COMPUTACENTER HSBC 11A BUCK LANE SALE CHESHIRE M33 5WF
Activity	COLLECTION	Contact Phone	07923683005	
Priority	ND 1600			
Ref 1	RITM37598728-1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Monitor</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19671191701						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19671191901						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4265774	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	15/10/2025 10:50 - 16/10/2025 17:00	Contact Name	JAMES WARD	COMPUTACENTER HSBC 11A BUCK LANE SALE CHESHIRE M33 5WF
Activity	COLLECTION	Contact Phone	07923683005	
Priority	ND 1600			
Ref 1	RITM37598728			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Thin Client (Mtc/Stc)</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19671191301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19671191501						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4265784	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	15/10/2025 10:50 - 16/10/2025 17:00	Contact Name	JAMES WARD		COMPUTACENTER HSBC 11A BUCK LANE SALE CHESHIRE M33 5WF
Activity	COLLECTION	Contact Phone	07923683005		
Priority	ND 1600				
Ref 1	RITM37598728-2				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Monitor</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19671192001						

Returned Items



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4266100	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	15/10/2025 14:02 - 16/10/2025 17:00	Contact Name		KATIE DUNPHY	APARTMENT 37 APARTMENT 37 11 CLARENCE STREET SALFORD M7 1BU
Activity	COLLECTION	Contact Phone		078503 66116	
Priority	ND 1700				
Ref 1	44918				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 4 x items with 2 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Claire Booth 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4266539	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4266534	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Asif Alam 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4266233	Customer	CDW - DWP		Job Address
SLA Window	15/10/2025 16:00 - 16/10/2025 17:00	Contact Name	FAO CATHERINE GODDARD	JOBCENTRE PLUS JOBCENTRE PLUS CRAVEN HOUSE MICHAELSON ROAD BARROW-IN-FURNESS LA14 1AE
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	SV115677			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE TO COLLECT AND RETURN FAULTY LAPTOP TO CDW	PLEASE ATTEND SITE TO COLLECT AND RETURN FAULTY DELL LAPTOP - S/N: 619YCS3 - TO CDW

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19672782801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4266150	Customer	CDW - DWP		Job Address
SLA Window	15/10/2025 09:00 - 16/10/2025 17:00	Contact Name	FAO DADA ILABOYA	JOBCENTRE PLUS JOBCENTRE PLUS KENTMERE HOUSE 1 BLACKHALL ROAD KENDAL LA9 4BS
Activity	COLLECTION	Contact Phone	03000430647	
Priority	ND 1700			
Ref 1	SV115765			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
ATTEND SITE TO COLLECT AND RETURN FAULTY PHONE TO CDW	PLEASE ATTEND SITE TO COLLECT AND RETURN FAULTY APPLE IPHONE - S/N: FFNH97HWPLJQ - TO CDW

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4266197	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	15/10/2025 15:26 - 16/10/2025 17:00	Contact Name	DINESH NAVARATNAM	DRE DRE'S FOOD LTD 3 OWEN ROAD LANCASTER LA1 2AW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31143026			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	34046710 34523963

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19672577601						



Run Sheet

Asif Alam 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4265823	Customer	EPAY Limited			Job Address
SLA Window	15/10/2025 11:23 - 16/10/2025 17:00	Contact Name	SAMANTHA		E H BOOTH AND COMPANY LIMITED
Activity	TECH EXCHANGE	Contact Phone	0152467415		E H BOOTH AND COMPANY LIMITED
Priority	ND 1700				HALA ROAD
Ref 1	4375608				SCOTFORTH
Ref 2					LANCASTER
No. of Parts	0				LA1 4SG

Instructions 1	Instructions 2
Please call epay whilst at site (Very Important)	<p>Issue: Tamper Error Please visit the site between 09:00 17:00 only. Please install 1x VX 520 Basic under TID: 90120436 and RID: 923326. Please call Epay Ops whilst at the site as they will help you out in terms of installation and configuration. Failure to call will result in failure of the Job</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Asif Alam 16/10/2025

Date 16/10/2025 **Depot** Warrington **Driver** Alam, Asif **Jobs on Run** 9

Job # 4265672	Customer	Fujitsu Services Limited - Telefonica ME		Job Address
SLA Window	15/10/2025 08:00 - 16/10/2025 17:29	Contact Name	Tori	O2 BLACKPOOL 0022 HOUNDSHILL SHOPPING CENTRE BLACKPOOL FY1 4HU
Activity	TECH EXCHANGE	Contact Phone	+441253621717	
Priority	ND 1700			
Ref 1	C5322274			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 16/10/2025 17:29 SLA: ND 16/10/2025 17:29 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1</p>	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history:: ##### Call 5322274 Problem Web Service qws_uk Mon 13 Oct 2025 15:30:34 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0022TZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007375773 call.problem=HW - 0022 - 04 - Base Unit - Disk Errors call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=10/13/2025 3:30:30 PM ##### Call 5322274 Problem Web Service qws_uk Mon 13 Oct 2025 15:30:34 A+C+P SITE OPENING TIMES [Blackpool] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670634501	_O2HEP3DS22A\PCIR2BNGAGE FLEX PRO:V1 2023					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670634701	_O2HEP3DS22A	PCIRBNGAGE FLEX PRO:V1 2023				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Asif Alam 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4265630	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:30	Contact Name	Tori	O2 BLACKPOOL 0022 HOUNDSHILL SHOPPING CENTRE BLACKPOOL FY1 4HU
Activity	TECH EXCHANGE	Contact Phone	+441253621717	
Priority	ND 1700			
Ref 1	C5322402			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 16/10/2025 17:30 SLA: ND 16/10/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2GNCCBL-RJ45-2M x 1	Problem: [TC] Cable - Network Patch Cable 2m Root Cause: UNKNOWN Action: Engineer to confirm network cable fault and if necessary replace cable and test as required. Test: Engineer or User to test URL: Call history:: ##### Call 5322402 Problem Web Service qws_uk Wed 15 Oct 2025 09:16:00 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0022TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007378348 call.problem=HW - 0022 - 04 - Cable Only - Network cable replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/CBLNWPATCH call.priority=2-Medium call.datereported=10/15/2025 9:15:57 AM ##### Call 5322402 Problem Web Service qws_uk Wed 15 Oct 2025 09:16:00 A+C+P SITE OPENING TIMES [Blackpool] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00 SPECIAL INSTRUCTIONS...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670297001	_O2GNCCBL-RJ45BM2M	CAT5E NETWORK PATCH				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670297201	_O2GNCCBL-RJ45BM2M CAT5E NETWORK PATCH					

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Asif Alam 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4266215	Customer	COGNIZANT HAYS WAREHOUSING		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	NEIL MCGREGOR	HAYS RECRUITMENT HAYS RECRUITMENT NORWEST COURT GUILDHALL STREET PRESTON PR1 3NU
Activity	COLLECTION	Contact Phone	07715061383	
Priority	ND 1700			
Ref 1	SCTASK0084319			
Ref 2	C8608-R13			
No. of Parts	1			

Instructions 1	Instructions 2
Collection Request	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19662733601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4266535	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4266544	Customer	RICO Depots		Job Address
SLA Window	- 16/10/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4264530	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Simon Marshall	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447385516463	
Priority	ND 1700			
Ref 1	WOT000478625			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC1WVEKH","Remove Item 1":"Please collect and remove single device","Requested by date":"2025-10-16","Customer Catalog ID":"","Cost Center Name":"CC_0000006037_UK10_EUSAP UK Operations Procurement","Cost Center Account Number":"CC_0000006037_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4264585	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Andy Wigley	Mill Court Reception Mill Court Reception
Activity	COLLECTION	Contact Phone	+447525968499	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000478798			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF439XRB","Remove Item 1":"Please collect and remove single device","Requested by date":"2025-10-16","Customer Catalog ID":"","Cost Center Name":"CC_0000002066_UK10_EUSAP Packing Engineering Team","Cost Center Account Number":"CC_0000002066_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196663425	Please collect and remove single device.	Please collect and remove single device.	PF439XRB			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4265631	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	16/10/2025 09:10 - 16/10/2025 17:00	Contact Name	Phil Clough	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447881358912	
Priority	ND 1700			
Ref 1	WOT000478555			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF48FQMZ","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-10-16", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Customer Damage?
196702988	Please collect and remove single device.	Please collect and remove single device.	PF48FQMZ		

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4265677	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Matthew Olive	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447825530043	
Priority	ND 1700			
Ref 1	WOT000476654			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Apple_MacBook_Pro_Standard", "Procure Quantity 1": 1, "Requested by date": "2025-10-16", "Customer Catalog ID": "NEW_Apple_MacBook_Pro_Standard", "Cost Center Name": "CC_0000004600_UK10_EUSAP", "Local Projects Macc": "Cost Center Account Number": "CC_0000004600_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196619014	000000000004752A75GB-NEW	Apple MBP 14" M4 16GB/512GB	QHRHKW9D2			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4265756	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Sergejs Sedunovs	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000468275			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop""Procure Quantity 1":1"Remove Serial 1":"PC26EB1B""Remove Item 1""Please collect and remove single device." "Requested by date": "07-10-2025" "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop" "Cost Center Name": "CC_0000068991_UK10_EUSAP Xcharge Market Access HO Dep 213" "Cost Center Account Number": "CC_0000068991_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196699542	00000000000469822GB-USED	Len TP X1 CARB G12 i7 LTE	PF56LM1Q			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4266120	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	15/10/2025 14:30 - 16/10/2025 17:00	Contact Name	LISA MATHER	5 EVESHAM AVENUE 5 EVESHAM AVENUE STOCKPORT SK4 3LQ
Activity	COLLECTION	Contact Phone	077682 31350	
Priority	ND 1700			
Ref 1	44934			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4265963	Customer	Computacenter JLP		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Ellie Fitzgerald	JOHN LEWIS PLC (0081024546) JL Cheadle Wilmslow Road JL Cheadle Wilmslow Road SK8 3BZ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	24541079			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670333701	4856868	4856868				



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4265936	Customer	Computacenter JLP		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 13:00	Contact Name	Felix Hall Jankowski	JOHN LEWIS PLC (0081024546) Market House Church Street Market House Church Street SK9 1AX
Activity	TECH EXCHANGE	Contact Phone	769 4321	
Priority	ND 1300			
Ref 1	24528302			
Ref 2	PO Monthly			
No. of Parts	3			

Instructions 1	Instructions 2
Asset: Ingenico iPP350 Generic Serial No: GENERIC-0018 Category: Harare SubCategory: Component ePOS Till Issue - DB-C-C60146746 - Card Reer (PED) (Ingenico IPP350) Web logging Till Host Name: DB-C-C60	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670358401	4856877	4856877				
19670378501	4856881	4856881				
19670357901	4856877	4856877				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670358601	4856877	4856877				
19670378701	4856881	4856881				
19670358101	4856877	4856877				



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4265547	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	15/10/2025 08:00 - 16/10/2025 12:00	Contact Name	Sukhi Sandhu	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	Priority MC			
Ref 1	WOT000364994			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1":1""Remove Serial 1":"PC1WTPKM""Remove Item 1":"Please collect and remove single device.""Requested by date": "24-07-2025""Customer Catalog ID": "RFB_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000003920_0010_ICON" Achieve Breakthrough""Cost Center Account Number": "CC_0000003920_0010_ICON"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193818882	000000000004603A02GB-US	Len TP T14s G4 i7 32GB/512G	BM0GGYFM	.	Not Used	

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	11
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Job # 4266545	Customer	RICO Depots		Job Address
SLA Window	- 16/10/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4266552	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4266143	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	15/10/2025 14:52 - 16/10/2025 13:00	Contact Name	MANAGER	ASDA STORES LTD ASDA STORES LTD KIRKLAND STREET ST HELENS WA10 2EF
Activity	TECH EXCHANGE	Contact Phone	01744454402 293	
Priority	4HR			
Ref 1	02627834			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34049171//58325/T3	6002 6003 and 2061

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4265704	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	15/10/2025 09:00 - 16/10/2025 17:30	Contact Name	Widnes (PA) 70162	VODAFONE RETAIL - Green Oaks Widnes 70162 Unit 6, Green Oaks Shopping Centre Lancashire Widnes WA8 6UB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	C5322437			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 16/10/2025 20:00 SLA: ND 16/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPFUJ11002550 x 1	<p>Problem: [TC] RET60***.***: Eng to site to replace D25 Touchscreen PSU. Screen will need removing from stand to do this swap. Root Cause: Unknown Action: RET60***.***: Eng to site to replace D25 Touchscreen PSU. Screen will need removing from stand to do this swap. Test: IN USE URL: Call history: ##### Call 5322437 Problem Web Service qws_uk Wed 15 Oct 2025 10:10:06 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB000000VI762TA23 contract.pkey=23219 call.poms=1 call.zip=WA8 6UB call.address=Unit 6 Green Oaks Shopping Centre call.city=Widnes call.customerid=INC18341337 call.problem=RET70162-004 - Touch Screen D25 - Blank or not powering on call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFD25PSU call.priority=2-Medium call.datereported=10/15/2025 11:09:25 AM ##### Call 5322437 Problem Web Service qws_uk Wed 15 Oct 2025 10:10:06 A+C+P RET70162-004 - Touch Screen D25 - Blank or not powering on...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670733301	_VPFUJ11002550	KIT:EXT PSU(11002379/11002459)				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4265635	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/10/2025 08:00 - 16/10/2025 19:00	Contact Name	WIGAN WALLGATE NLC3551 NT Depot	Northern Rail MT (Wigan) Wallgate, Wigan Lancashire Wigan WN1 1BB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2140	
Priority	ND 1900			
Ref 1	C5322403			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 16/10/2025 20:00 SLA: ND 16/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIMUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322403 Problem Web Service qws_uk Wed 15 Oct 2025 09:21:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8933TA23 contract.pkey=23200 call.poms=1 call.zip=WN1 1BB call.address=Wallgate Wigan call.customerid=INC18172153 call.problem=++020-114123++ NLC3551 Wigan Wallgate 020-114123 PED - Bluetooth option not available NLC 3 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIMUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:20:31 AM ##### Call 5322403 Problem Web Service qws_uk Wed 15 Oct 2025 09:21:04 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670315201	_SXASSET-LABELSV2					
19670314801	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020122537			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670315401	_SXASSET-LABELSV2					
19670315001	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020122537			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Simon Heath 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4265636	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/10/2025 08:00 - 16/10/2025 19:00	Contact Name	WIGAN WALLGATE NLC3551 NT Depot	Northern Rail MT (Wigan) Wallgate, Wigan Lancashire Wigan WN1 1BB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2140	
Priority	ND 1900			
Ref 1	C5322404			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 16/10/2025 20:00 SLA: ND 16/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322404 Problem Web Service qws_uk Wed 15 Oct 2025 09:21:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8933TA23 contract.pkey=23200 call.poms=1 call.zip=WN1 1BB call.address=Wallgate Wigan call.customerid=INC18172461 call.problem=++020-112734++NLC3551 Wigan Wallgate 020-112734 NLC 3551 Site Wigan Wallgate RSPID 6424 S call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=10/15/2025 10:21:00 AM ##### Call 5322404 Problem Web Service qws_uk Wed 15 Oct 2025 09:21:35 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670316601	_SXASSET-LABELSV2					
19670316201	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020122273			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670316801	_SXASSET-LABELSV2					
19670316401	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020122273			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Simon Heath 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4266324	Customer	Computacenter - Waitrose			Job Address
SLA Window	15/10/2025 17:31 - 16/10/2025 17:00	Contact Name	MANAGER		WAITROSE LTD WAITROSE LTD FLAT LANE SANDBACH CW11 4BE
Activity	TECH EXCHANGE	Contact Phone	0000		
Priority	ND 1700				
Ref 1	24544272				
Ref 2	PO Monthly				
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Asset: Epson Till Printer TMH6000III Generic Serial No: GENERIC-0228 Category: Till Printer SubCategory: Damaged Printer Manned Till Physically Damaged 680TP062 680 - Sandbach Make/Model: Epson Till Printer TMH6000III Till Number: 680TP062 Serial Number (S/N): 680TP062 Fault/Attempted Triage: The lid where the till roll goes has snapped off.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4265813	Customer	Computacenter - Waitrose			Job Address
SLA Window	15/10/2025 11:12 - 16/10/2025 20:00	Contact Name	MANAGER ON SITE		WAITROSE LTD WAITROSE LTD 22 LONDON ROAD NORTHWICH CW9 5HD
Activity	TECH EXCHANGE	Contact Phone	01606 333122		
Priority	ND 1700				
Ref 1	24539081				
Ref 2	PO Monthly				
No. of Parts	1				

Instructions 1	Instructions 2
swap DNixdorf cable PanelLink 2 3M Blk 16.10.25	swap DNixdorf cable PanelLink 2 3M Blk 16.10.25 Make/Model: Wincor Nixdorf BA93 Cashier Display Till Number: 759TP111 Fault/Attempted Triage: Cable between cashier display and beetle is broken Branch unable to fix

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19671310201	4856880	WAIT:DNixdorf cable, PanelLink				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4266174	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	15/10/2025 15:12 - 16/10/2025 17:00	Contact Name	LOUISE WARD / AMELIA	DISTRIBUTION CENTRE DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET CW9 7WA
Activity	DELIVERY	Contact Phone	078931801959	
Priority	ND 1700			
Ref 1	SCTASK0118916			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver laptop to site	Deliver laptop to site (LPM098600556W) Site contact - Louise Ward / Amelia - 078931801959

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19672508201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Simon Heath 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4266553	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Osama Shahhoud 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4266548	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Osama Shahhoud 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4265688	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	15/10/2025 08:00 - 16/10/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RMESEYRLDN	Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5322436				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 16/10/2025 20:00 SLA: ND 16/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322436 Problem Web Service qws_uk Wed 15 Oct 2025 10:00:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC18336116 call.problem=++020-107623 ++NLC2242 Liverpool Central Window 30 Faulty PED Exchange 2242 Merseyrail Liver call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUD020PED call.priority=2-Medium call.datereported=10/15/2025 10:59:54 AM ##### Call 5322436 Problem Web Service qws_uk Wed 15 Oct 2025 10:00:35 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670649501	_MYMIUM020DE	MR2PD020 MERSEYRL DESKTOP LIVE	02000303002020046659			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4265889	Customer	Computacenter JLP		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Katie Madigan	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	24532108			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes



Run Sheet

Osama Shahhoud 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4265902	Customer	Computacenter JLP		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Lee Winstanley	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	79452371	
Priority	ND 1700			
Ref 1	24540810			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Asset: Ingenico Link/2500 Generic Serial No: GENERIC-0012 Category:rdware SubCategory: Component PED - 192557303461103311034850 - stuckn 'irruption mode' requires replacement please *delete as applicab	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670332101	4856868	4856868				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19670332301	4856868	4856868			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Osama Shahhoud 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4265915	Customer	Computacenter JLP		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Lee Winstanley	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	79452371	
Priority	ND 1700			
Ref 1	24529996			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Asset: Ingenico Link/2500 Generic Serial No: GENERIC-0012 Category:rdware SubCategory: Component Please see KB0106284- PACT Fault: PED Hdware Failure 030 - Liverpool Web Logging: Locker: LP2-50-PED T	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670325101	4856868	4856868				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670325301	4856868	4856868				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4265917	Customer	Computacenter JLP		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Peter Bartlett	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	7336122	
Priority	ND 1700			
Ref 1	24533263			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Catering Register Issuelp-h-s0293a - Cash Drawer (Flex) Till Host Ne: lp-h-s0293a Till Number / User ID: lp-h-s0293a Device Type (PED e): Cash drawer Make/Model: Skimmer Cash Drawer Generic Serial Number	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670379201	4856875	4856875				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4265921	Customer	Computacenter JLP		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Lee Winstanley	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	79452371	
Priority	ND 1700			
Ref 1	24542727			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670333301	4856868	4856868				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670333501	4856868	4856868				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4265932	Customer	Computacenter JLP		Job Address
SLA Window	16/10/2025 09:00 - 16/10/2025 17:00	Contact Name	Colette Murray	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	24527388			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670352301	4856877	4856877				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19670352501	4856877	4856877				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4266549	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



Run Sheet

Berlindo D`Assuncao 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
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Job # 4266536	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Date 16/10/2025 **Depot** Warrington **Driver** D'Assuncao, Berlindo **Jobs on Run** 7

Job # 4266209	Customer	Computacenter - Kingfisher		Job Address
SLA Window	15/10/2025 15:33 - 16/10/2025 17:00	Contact Name	ISMAIL KAZI	B & Q B & Q WAREHOUSE NOVA SCOTIA RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone	01254678100	BOLTON ROAD BLACKBURN BB2 3QP
Priority	ND 1700			
Ref 1	24543910			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>PLEASE SWAP UNIT</p>	<p>Till hostname: GBBQ01173POS40P</p> <p>Till number: 40</p> <p>What element of the till is impacted?: PED</p> <p>CARD ACCEPTANCE ISSUE? n</p> <p>Card insert/Chip & Pin working? N</p> <p>Contactless payments working? N</p> <p>Peripheral make/model(Please copy and paste CI): PED VERIFONE P400</p> <p>PED serial number: 806-902-715</p> <p>PTID (Shown on the back): 38596511</p> <p>What screen is showing on the PED: PED shows maintenance required</p> <p>What is the till showing on the screen: n/a</p> <p>Description of issue: The till is working fine but the PED shows maintenance required hence please assign this ticket to CC for replacing the PED. The ticket was logged with an incorrect CI hence it had to be relogged from INC6160664</p> <p>Contact name/number: +441254678100/ Ismail Kazi</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Berlindo D`Assuncao 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
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Job # 4266175	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	15/10/2025 15:15 - 16/10/2025 16:30	Contact Name	ANDREA.M.HALL@HSBC.COM	COMPUTACENTER HSBC 1-3 VICTORIA SQUARE BOLTON BOLTON BL1 1RJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC50368651			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Stc

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19672522701						



Run Sheet

Berlindo D`Assuncao 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
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Job # 4266185	Customer	Vista Retail Support Limited	Job Address
SLA Window	15/10/2025 15:19 - 16/10/2025 17:00	Contact Name	H SAMUEL UNIT 9A, MARKET CENTRE BOLTON BL1 2AL
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3437724		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3437724 Make and Model of faulty hardware: Colour POS printer Description of the fault: Till 2 is displaying 'printer offline'	Replace SIG-PTR-A760-CRM Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19672554301	SIG-PTR-A760-CRM	760 RECEIPT PRINTER CREAM				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19672554501						



Run Sheet

Berlindo D`Assuncao 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	7
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Job # 4266342	Customer	Fujitsu Services Limited - Telefonica ME		Job Address
SLA Window	15/10/2025 17:53 - 16/10/2025 17:30	Contact Name	Micheala	O2 OLDHAM 0171 Unit 3, THE SPINDLES SHOPPING CENTRE OLDHAM OL1 1HE
Activity	TECH EXCHANGE	Contact Phone	+441616246242	
Priority	ND 1900			
Ref 1	C5322488			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 16/10/2025 17:30 SLA: ND 16/10/2025 17:30 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1</p>	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes. **Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history:: ##### Call 5322488 Problem Web Service qws_uk Wed 15 Oct 2025 17:51:51 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0171TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007380041 call.problem=HW - 0171 - 01 - Base Unit - Replacement (Faulty) call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=10/15/2025 5:51:47 PM ##### Call 5322488 Problem Web Service qws_uk Wed 15 Oct 2025 17:51:51 A+C+P SITE OPENING TIMES [Oldham] Mon-Sat: 09:30-17:30 Sun: 10:00-16:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19673301001	_O2HEP3DS22A\PCIR2BNGAGE FLEX PRO:V1 2023					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19673301201	_O2HEP3DS22A	PCIR2BNGAGE FLEX PRO:V1 2023				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Berlindo D`Assuncao 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	7
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Job # 4266236	Customer	Vista Retail Support Limited		Job Address
SLA Window	15/10/2025 16:03 - 16/10/2025 17:00	Contact Name	.	MCDONALDS - NCR 49 WARRINGTON STREET ASHTON UNDER LYNE LANCASHIRE ASHTON UNDER LYNE OL6 7JG
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3437422			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3437422: P4 - KVS2 - Grill/Sticky printer not working	***BACK DOOR SWAP ONLY*** Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
1967280001	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19672800201						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Berlindo D`Assuncao 16/10/2025

Date	16/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
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Job # 4266537	Customer	RICO Depots	Job Address
SLA Window	- 16/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Telefonica ME	19670634501	C5322274	4265672	TECH EXCHANGE	O2 BLACKPOOL 0022, HOUNDSHILL SHOPPING CENTRE, BLACKPOOL, FY1 4HU	Asif Alam	15/10/2025 08:00 16/10/2025 17:29	16/10/2025	
Fujitsu Services Limited - Telefonica TC	19670297001	C5322402	4265630	TECH EXCHANGE	O2 BLACKPOOL 0022, HOUNDSHILL SHOPPING CENTRE, BLACKPOOL, FY1 4HU	Asif Alam	16/10/2025 09:00 16/10/2025 17:30	16/10/2025	
PayPoint Network Ltd_Collections	19672577601	31143026	4266197	COLLECTION	DRE DRE'S FOOD LTD, 3 OWEN ROAD, LANCASTER, LA1 2AW	Asif Alam	15/10/2025 15:26 16/10/2025 17:00	16/10/2025	
EPAY Limited	(No Items)	4375608	4265823	TECH EXCHANGE	E H BOOTH AND COMPANY LIMITED, E H BOOTH AND COMPANY LIMITED, HALA ROAD, SCOTFORTH, LANCASTER, LA1 4SG	Asif Alam	15/10/2025 11:23 16/10/2025 17:00	16/10/2025	
CDW - DWP	19672782801	SV115677	4266233	COLLECTION	JOBCENTRE PLUS, JOBCENTRE PLUS, CRAVEN HOUSE, MICHAELSON ROAD, BARROW-IN-FURNESS, LA14 1AE	Asif Alam	15/10/2025 16:00 16/10/2025 17:00	16/10/2025	
CDW - DWP	(No Items)	SV115765	4266150	COLLECTION	JOBCENTRE PLUS, JOBCENTRE PLUS, KENTMERE HOUSE, 1 BLACKHALL ROAD, KENDAL, LA9 4BS	Asif Alam	15/10/2025 09:00 16/10/2025 17:00	16/10/2025	
COGNIZANT HAYS WAREHOUSING	19662733601	SCTASK0084319	4266215	COLLECTION	HAYS RECRUITMENT, HAYS RECRUITMENT, NORWEST COURT, GUILDHALL STREET, PRESTON, PR1 3NU	Asif Alam	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24543910	4266209	TECH EXCHANGE	B & Q, B & Q WAREHOUSE, NOVA SCOTIA RETAIL PARK, BOLTON ROAD, BLACKBURN, BB2 3QP	Berlindo D'Assuncao	15/10/2025 15:33 16/10/2025 17:00	16/10/2025	
Computacenter Limited - HSBC	19672522701	INC50368651	4266175	TECH EXCHANGE	COMPUTACENTER HSBC, 1-3 VICTORIA SQUARE, BOLTON, BOLTON, BL1 1RJ	Berlindo D'Assuncao	15/10/2025 15:15 16/10/2025 16:30	16/10/2025	
Vista Retail Support Limited	19672554301	3437724	4266185	TECH EXCHANGE	H SAMUEL, UNIT 9A, MARKET CENTRE, BOLTON, BL1 2AL	Berlindo D'Assuncao	15/10/2025 15:19 16/10/2025 17:00	16/10/2025	
Fujitsu Services Limited - Telefonica ME	19673301001	C5322488	4266342	TECH EXCHANGE	O2 OLDHAM 0171, Unit 3, THE SPINDLES SHOPPING CENTRE, OLDHAM, OL1 1HE	Berlindo D'Assuncao	15/10/2025 17:53 16/10/2025 17:30	16/10/2025	
Vista Retail Support Limited	19672800001	3437422	4266236	NON TECH EXCHANGE	MCDONALDS - NCR, 49 WARRINGTON STREET, ASHTON UNDER LYNE, LANCASHIRE, ASHTON UNDER LYNE, OL6 7JG	Berlindo D'Assuncao	15/10/2025 16:03 16/10/2025 17:00	16/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196489511	WOT000474368	4265594	NON TECH EXCHANGE	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter Limited	196701637	WOT000479758	4265689	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter Limited	196702770	WOT000479790	4265697	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter Limited	196704042	WOT000479727	4265795	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter Limited	196688577	WOT000479984	4266052	NON TECH EXCHANGE	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter Limited - HSBC	19671187501	RITM37598998	4265783	COLLECTION	COMPUTACENTER HSBC, 297 MAULDETH ROAD, MANCHESTER, M19 1DZ	Claire Booth	15/10/2025 10:50 16/10/2025 17:00	16/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44936	4266124	COLLECTION	90 FOLLY LANE, 90 FOLLY LANE, SWINTON, MANCHESTER, M27 0DH	Claire Booth	15/10/2025 14:32 16/10/2025 17:00	16/10/2025	
Computacenter Limited - HSBC	19671191701	RITM37598728-1	4265769	COLLECTION	COMPUTACENTER HSBC, 11A BUCK LANE, SALE, CHESHIRE, M33 5WF	Claire Booth	15/10/2025 10:50 16/10/2025 17:00	16/10/2025	
Computacenter Limited - HSBC	19671191301	RITM37598728	4265774	COLLECTION	COMPUTACENTER HSBC, 11A BUCK LANE, SALE, CHESHIRE, M33 5WF	Claire Booth	15/10/2025 10:50 16/10/2025 17:00	16/10/2025	
Computacenter Limited - HSBC	19671192001	RITM37598728-2	4265784	COLLECTION	COMPUTACENTER HSBC, 11A BUCK LANE, SALE, CHESHIRE, M33 5WF	Claire Booth	15/10/2025 10:50 16/10/2025 17:00	16/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44918	4266100	COLLECTION	APARTMENT 37, APARTMENT 37, 11 CLARENCE STREET, SALFORD, M7 1BU	Claire Booth	15/10/2025 14:02 16/10/2025 17:00	16/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter PwC NON TECH EXCHANGE	19649182201	PAR0510005	4261054	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Daniel Hanson	08/10/2025 16:45 16/10/2025 17:30	16/10/2025	
Computacenter PwC NON TECH EXCHANGE	19651724001	PAR0511798	4261595	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Daniel Hanson	09/10/2025 11:58 16/10/2025 17:30	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670320801	C5322405	4265638	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	15/10/2025 08:00 16/10/2025 20:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670320101	C5322405	4265638	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	15/10/2025 08:00 16/10/2025 20:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670461001	C5322415	4265657	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	15/10/2025 08:00 16/10/2025 20:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670460301	C5322415	4265657	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	15/10/2025 08:00 16/10/2025 20:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670484301	C5322416	4265659	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	15/10/2025 08:00 16/10/2025 20:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670484901	C5322416	4265659	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	15/10/2025 08:00 16/10/2025 20:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670497701	C5322417	4265660	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	15/10/2025 08:00 16/10/2025 20:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670498601	C5322417	4265660	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	15/10/2025 08:00 16/10/2025 20:00	16/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196703825	WOT000479755	4265793	DE-INSTALL	Birkenhead 1 Borough Pavement, Birkenhead 1 Borough Pavement, 1 Borough Pavement, Grange Precinct, BIRKENHEAD, England, CH41 2XX	John Paul Barron	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19671685101	DEL1637824	4265876	DESK INSTALL	JENNINE SWEENEY, 7 GRANGE DRIVE, HESWALL, WIRRAL, CH60 7RU	John Paul Barron	15/10/2025 12:29 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19671685102	DEL1637824	4265876	DESK INSTALL	JENNINE SWEENEY, 7 GRANGE DRIVE, HESWALL, WIRRAL, CH60 7RU	John Paul Barron	15/10/2025 12:29 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19671685103	DEL1637824	4265876	DESK INSTALL	JENNINE SWEENEY, 7 GRANGE DRIVE, HESWALL, WIRRAL, CH60 7RU	John Paul Barron	15/10/2025 12:29 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19671685104	DEL1637824	4265876	DESK INSTALL	JENNINE SWEENEY, 7 GRANGE DRIVE, HESWALL, WIRRAL, CH60 7RU	John Paul Barron	15/10/2025 12:29 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19671685105	DEL1637824	4265876	DESK INSTALL	JENNINE SWEENEY, 7 GRANGE DRIVE, HESWALL, WIRRAL, CH60 7RU	John Paul Barron	15/10/2025 12:29 16/10/2025 17:00	16/10/2025	
Computacenter Limited - HSBC	19671187901	RITM37775984	4265775	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	John Paul Barron	15/10/2025 10:50 16/10/2025 16:30	16/10/2025	
Computacenter Limited - HSBC	19671186401	INC50213658	4265771	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	John Paul Barron	15/10/2025 10:50 16/10/2025 17:00	16/10/2025	
Computacenter Limited - HSBC	19671704401	INC50362716	4265884	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	John Paul Barron	15/10/2025 12:30 16/10/2025 17:00	16/10/2025	
Paypoint Network Limited - UK	(No Items)	02627493	4266055	TECH EXCHANGE	VENUTHASAN PENNY LANE NEWS, VENUTHASAN PENNY LANE NEWS, 10 SMITHDOWN PLACE, LIVERPOOL, L15 9EH	John Paul Barron	15/10/2025 12:00 16/10/2025 17:00	16/10/2025	
Fujitsu Services Limited - Star Trains - ME	19670634001	C5322397	4265673	TECH EXCHANGE	MERSEYRAIL, Station Road, LANCASHIRE, Liverpool, L31 3DE	John Paul Barron	16/10/2025 08:00 16/10/2025 12:00	16/10/2025	
Fujitsu Services Limited - Star Trains	19669937701	C5322396	4265607	TECH EXCHANGE	MERSEYRAIL, Station Road, LANCASHIRE, Liverpool, L31 3DE	John Paul Barron	16/10/2025 08:00 16/10/2025 20:00	16/10/2025	
POSTURITE LIMITED	19670162301	DEL1635586	4265617	DESK SP INSTALL	HANNAH STEWART-MACCALLUM , 7 GREENFIELD DRIVE, LIVERPOOL, L36 0SY	John Paul Barron	15/10/2025 08:47 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19670162302	DEL1635586	4265617	DESK SP INSTALL	HANNAH STEWART-MACCALLUM , 7 GREENFIELD DRIVE, LIVERPOOL, L36 0SY	John Paul Barron	15/10/2025 08:47 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19670162303	DEL1635586	4265617	DESK SP INSTALL	HANNAH STEWART-MACCALLUM , 7 GREENFIELD DRIVE, LIVERPOOL, L36 0SY	John Paul Barron	15/10/2025 08:47 16/10/2025 17:00	16/10/2025	



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Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19670162304	DEL1635586	4265617	DESK SP INSTALL	HANNAH STEWART-MACCALLUM , 7 GREENFIELD DRIVE, LIVERPOOL, L36 0SY	John Paul Barron	15/10/2025 08:47 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19670162305	DEL1635586	4265617	DESK SP INSTALL	HANNAH STEWART-MACCALLUM , 7 GREENFIELD DRIVE, LIVERPOOL, L36 0SY	John Paul Barron	15/10/2025 08:47 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19670162306	DEL1635586	4265617	DESK SP INSTALL	HANNAH STEWART-MACCALLUM , 7 GREENFIELD DRIVE, LIVERPOOL, L36 0SY	John Paul Barron	15/10/2025 08:47 16/10/2025 17:00	16/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	(No Items)	WOT000478625	4264530	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000478798	4264585	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000478555	4265631	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	16/10/2025 09:10 16/10/2025 17:00	16/10/2025	
Computacenter - Astra Zeneca	196619014	WOT000476654	4265677	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter - Astra Zeneca	196699542	WOT000468275	4265756	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Mark Hosie	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter - Astra Zeneca	193818882	WOT000364994	4265547	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Mark Hosie	15/10/2025 08:00 16/10/2025 12:00	16/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44934	4266120	COLLECTION	5 EVESHAM AVENUE, 5 EVESHAM AVENUE, STOCKPORT, SK4 3LQ	Mark Hosie	15/10/2025 14:30 16/10/2025 17:00	16/10/2025	
Computacenter JLP	19670333701	24541079	4265963	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), JL Cheadle Wilmslow Road , JL Cheadle Wilmslow Road , SK8 3BZ	Mark Hosie	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter JLP	19670358401	24528302	4265936	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), Market House Church Street , Market House Church Street , SK9 1AX	Mark Hosie	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	
Computacenter JLP	19670378501	24528302	4265936	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), Market House Church Street , Market House Church Street , SK9 1AX	Mark Hosie	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	
Computacenter JLP	19670357901	24528302	4265936	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), Market House Church Street , Market House Church Street , SK9 1AX	Mark Hosie	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19669752701	DEL1636668	4265582	CHAIR SP INSTALL	BBC, 5 LENCH STREET, ROSENDALE, BB4 7BW	Nadeem Saleem	15/10/2025 07:31 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19669752702	DEL1636668	4265582	CHAIR SP INSTALL	BBC, 5 LENCH STREET, ROSENDALE, BB4 7BW	Nadeem Saleem	15/10/2025 07:31 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19673166001	DEL1638143	4266312	CHAIR SP INSTALL	JIMMY SMALLWOOD, 16 HOSPITAL ROAD, BROMLEY CROSS, BOLTON, BL7 9LJ	Nadeem Saleem	15/10/2025 17:14 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19673166002	DEL1638143	4266312	CHAIR SP INSTALL	JIMMY SMALLWOOD, 16 HOSPITAL ROAD, BROMLEY CROSS, BOLTON, BL7 9LJ	Nadeem Saleem	15/10/2025 17:14 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19673166003	DEL1638143	4266312	CHAIR SP INSTALL	JIMMY SMALLWOOD, 16 HOSPITAL ROAD, BROMLEY CROSS, BOLTON, BL7 9LJ	Nadeem Saleem	15/10/2025 17:14 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19673166004	DEL1638143	4266312	CHAIR SP INSTALL	JIMMY SMALLWOOD, 16 HOSPITAL ROAD, BROMLEY CROSS, BOLTON, BL7 9LJ	Nadeem Saleem	15/10/2025 17:14 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19669691601	DEL1637553	4265567	CHAIR INSTALL	AXA SERVICES LIMITED, 3 PENNANT DRIVE, PRESTWICH, MANCHESTER, M25 3BT	Nadeem Saleem	15/10/2025 07:03 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19669905101	DEL1637127	4265602	CHAIR SP INSTALL	B A E SYSTEMS, CHANNEL WAY, ASHTON-ON-RIBBLE, PRESTON, PR2 2YA	Nadeem Saleem	15/10/2025 08:20 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19669905102	DEL1637127	4265602	CHAIR SP INSTALL	B A E SYSTEMS, CHANNEL WAY, ASHTON-ON-RIBBLE, PRESTON, PR2 2YA	Nadeem Saleem	15/10/2025 08:20 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19672037001	DEL1636917	4266067	CHAIR INSTALL	B A E SYSTEMS, WARTON AERODROME, WARTON 7H, LANCASHIRE, PR4 1AX	Nadeem Saleem	15/10/2025 13:46 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19591853801	DEL1621355	4264689	DESK & CHAIR INSTALL	THALES, DOLPHIN HOUSE, FAO GARETH JONES, ASHURST DRIVE, STOCKPORT, SK3 0XB	Nadeem Saleem	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19591853802	DEL1621355	4264689	DESK & CHAIR INSTALL	THALES, DOLPHIN HOUSE, FAO GARETH JONES, ASHURST DRIVE, STOCKPORT, SK3 0XB	Nadeem Saleem	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19591853803	DEL1621355	4264689	DESK & CHAIR INSTALL	THALES, DOLPHIN HOUSE, FAO GARETH JONES, ASHURST DRIVE, STOCKPORT, SK3 0XB	Nadeem Saleem	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19591853804	DEL1621355	4264689	DESK & CHAIR INSTALL	THALES, DOLPHIN HOUSE, FAO GARETH JONES, ASHURST DRIVE, STOCKPORT, SK3 0XB	Nadeem Saleem	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19591853805	DEL1621355	4264689	DESK & CHAIR INSTALL	THALES, DOLPHIN HOUSE, FAO GARETH JONES, ASHURST DRIVE, STOCKPORT, SK3 0XB	Nadeem Saleem	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19591853806	DEL1621355	4264689	DESK & CHAIR INSTALL	THALES, DOLPHIN HOUSE, FAO GARETH JONES, ASHURST DRIVE, STOCKPORT, SK3 0XB	Nadeem Saleem	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
POSTURITE LIMITED	19662517301	DEL1635289	4265162	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Nadeem Saleem	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	
POSTURITE LIMITED	19662517302	DEL1635289	4265162	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Nadeem Saleem	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19662517303	DEL1635289	4265162	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Nadeem Saleem	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	
POSTURITE LIMITED	19662517304	DEL1635289	4265162	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Nadeem Saleem	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	
POSTURITE LIMITED	19662517305	DEL1635289	4265162	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Nadeem Saleem	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	
POSTURITE LIMITED	19662517306	DEL1635289	4265162	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Nadeem Saleem	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	
POSTURITE LIMITED	19662517307	DEL1635289	4265162	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Nadeem Saleem	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	
POSTURITE LIMITED	19662517308	DEL1635289	4265162	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Nadeem Saleem	16/10/2025 09:00 16/10/2025 13:00	16/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19670649501	C5322436	4265688	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Osama Shahhoud	15/10/2025 08:00 16/10/2025 20:00	16/10/2025	
Computacenter JLP	19670326301	24532108	4265889	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Osama Shahhoud	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter JLP	19670332101	24540810	4265902	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Osama Shahhoud	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter JLP	19670325101	24529996	4265915	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Osama Shahhoud	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter JLP	19670379201	24533263	4265917	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Osama Shahhoud	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter JLP	19670333301	24542727	4265921	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Osama Shahhoud	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter JLP	19670352301	24527388	4265932	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Osama Shahhoud	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	19672486801	00060860	4266169	TECH EXCHANGE	THE TURKISH LOUNGE, THE TURKISH LOUNGE, 7 EASTGATE ROW NORTH, CHESTER, CH1 1LQ	Ryan Owen	15/10/2025 15:07 16/10/2025 17:00	16/10/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5322441	4265797	MANPOWER	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Ryan Owen	16/10/2025 08:00 16/10/2025 14:00	16/10/2025	
GE Medical Systems Ltd	19672017901	16026056	4266061	NON TECH EXCHANGE	COUNTESS OF CHESTER HOSPITAL , COUNTESS OF CHESTER HOSPITAL , NHS FOUNDATION TRUST,, LIVERPOOL ROAD,, CHESTER, CH2 1UL	Ryan Owen	15/10/2025 13:40 16/10/2025 12:00	16/10/2025	
Computacenter Limited	196701634	WOT000479709	4265663	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Ryan Owen	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter Limited	(No Items)	WOT000479859	4266011	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Ryan Owen	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196699261	1-54671554680 6	4265608	CONSUMABLE INSTALL	Wm Morrison Supermarkets plc, Marsh Road, PRNT2, RHYL, LL18 2DF	Ryan Owen	16/10/2025 09:00 16/10/2025 17:00	16/10/2025	
Computacenter Horizon Project	19567453501	43255592_CLF 516	4243963	TECH EXCHANGE	GEOFFREY BARNES, 11 DINERTH CLOSE,RHOS ON SEA., COLWYN BAY, LL28 4HQ	Ryan Owen	16/09/2025 11:00 16/10/2025 17:00	16/10/2025	
Vista Retail Support Limited	19673148301	3437800	4266302	TECH EXCHANGE	LIDL, PWLLHELI, CARDIFF ROAD, CAERNARFONSHIRE, PWLLHELI, LL53 5NU	Ryan Owen	15/10/2025 17:08 16/10/2025 17:00	16/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Waitrose	(No Items)	24544272	4266324	TECH EXCHANGE	WAITROSE LTD, WAITROSE LTD, FLAT LANE, SANDBACH, CW11 4BE	Simon Heath	15/10/2025 17:31 16/10/2025 17:00	16/10/2025	
Computacenter - Waitrose	19671310201	24539081	4265813	TECH EXCHANGE	WAITROSE LTD, WAITROSE LTD, 22 LONDON ROAD, NORTHWICH, CW9 5HD	Simon Heath	15/10/2025 11:12 16/10/2025 20:00	16/10/2025	
Computacenter - Morrisons BAU	19672508201	SCTASK011891 6	4266174	DELIVERY	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, VM MORRISON SUPERMARKETS PLC, KING STREET, CW9 7WA	Simon Heath	15/10/2025 15:12 16/10/2025 17:00	16/10/2025	
Paypoint Network Limited - UK	(No Items)	02627834	4266143	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, KIRKLAND STREET, ST HELENS, WA10 2EF	Simon Heath	15/10/2025 14:52 16/10/2025 13:00	16/10/2025	
Fujitsu Services Limited - Vodafone	19670733301	C5322437	4265704	TECH EXCHANGE	VODAFONE RETAIL - Green Oaks Widnes 70162, Unit 6, Green Oaks Shopping Centre, Lancashire, Widnes, WA8 6UB	Simon Heath	15/10/2025 09:00 16/10/2025 17:30	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670315201	C5322403	4265635	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Simon Heath	16/10/2025 08:00 16/10/2025 19:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670314801	C5322403	4265635	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Simon Heath	16/10/2025 08:00 16/10/2025 19:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670316601	C5322404	4265636	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Simon Heath	16/10/2025 08:00 16/10/2025 19:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670316201	C5322404	4265636	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Simon Heath	16/10/2025 08:00 16/10/2025 19:00	16/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19670340201	C5322407	4265643	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Stephen Fitton	16/10/2025 08:00 16/10/2025 16:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670340601	C5322407	4265643	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Stephen Fitton	16/10/2025 08:00 16/10/2025 16:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670372901	C5322412	4265647	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Stephen Fitton	16/10/2025 08:00 16/10/2025 16:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670373301	C5322412	4265647	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Stephen Fitton	16/10/2025 08:00 16/10/2025 16:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670373701	C5322413	4265648	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Stephen Fitton	15/10/2025 08:00 16/10/2025 16:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670374101	C5322413	4265648	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Stephen Fitton	15/10/2025 08:00 16/10/2025 16:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670894401	C5322420	4265726	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Stephen Fitton	16/10/2025 08:00 16/10/2025 16:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670894801	C5322420	4265726	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Stephen Fitton	16/10/2025 08:00 16/10/2025 16:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670895401	C5322421	4265727	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Stephen Fitton	16/10/2025 08:00 16/10/2025 16:00	16/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19670895801	C5322421	4265727	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Stephen Fitton	16/10/2025 08:00 16/10/2025 16:00	16/10/2025	