



Run Sheet

Daniel Hanson 23/08/2025

Date	23/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
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Job # 4228136	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	22/08/2025 14:12 - 23/08/2025 19:00	Contact Name	WIGAN WALLGATE NLC3551 NT Depot	Northern Rail MT (Wigan) Wallgate, Wigan Lancashire Wigan WN1 1BB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2140	
Priority	ND 1900			
Ref 1	C5318427			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 23/08/2025 19:00 SLA: ND 23/08/2025 19:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5318427 Problem Web Service qws_uk Fri 22 Aug 2025 14:12:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8933TA23 contract.pkey=23200 call.poms=1 call.zip=WN1 1BB call.address=Wallgate Wigan call.customerid=INC18075197 call.problem=NLC3551 Wigan Wallgate 020-042815 NLC 3551 Site Wigan Wallgate RSPID 8230 S call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=8/22/2025 3:11:35 PM ##### Call 5318427 Problem Web Service qws_uk Fri 22 Aug 2025 14:12:05 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493120001	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	118756		
19493120401	_SXASSET-LABEL	SXASSET-LABELSV2				



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Job # 4228013	Customer	Computacenter - Kingfisher		Job Address
SLA Window	22/08/2025 11:30 - 23/08/2025 17:00	Contact Name	KATHRYN CHEETHAM	B & Q PLC B & Q PLC REDCLYFFE ROAD URMSTON MANCHESTER M41 7LG
Activity	TECH EXCHANGE	Contact Phone	07729406066	
Priority	ND 1700			
Ref 1	24471393			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname:GBBQ01360SCO84P Till number: 84 Peripheral make/model(Please copy and paste Cl):BEETLE M-III System details (K1/M1/R1 found on EC portal): M1.0-Q170-uATX Are there still sales are any sales left on the till?: No missing sales Description of Issue: The beetle keeps turning itself off at the beginning of the boot up process. Once they turn on the till it starts loading up but then it beeps 3 times and the beetle goes off again. The till is RED in ME. Contact name/number: Kathryn Cheetham - +44 7729 406066

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4227910	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	22/08/2025 09:35 - 23/08/2025 19:00	Contact Name	Manchester Experience Store (PA) 60916	VODAFONE (MANCHESTER,MARKET ST EXPERIENCE STORE)	
Activity	TECH EXCHANGE	Contact Phone	07881 830887		
Priority	ND 1900			Manchester Experience Store, 25 Market Street , Greater Manchester , England LANCASHIRE Manchester M1 1WR	
Ref 1	C5318383				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 23/08/2025 19:00 PART2= PART3= PART4= ALT1=_VPGNCCBL3MRJ45 ALT2= ALT3= ALT4= TEXT= _VPGNCCBL3MRJ45 x 1	Problem: [TC] Ethernet Cable Root Cause: Ethernet Cable Action: Ethernet Cable - Test and replace as required. Test: IN USE URL: Call history: ##### Call 5318383 Problem Web Service qws_uk Fri 22 Aug 2025 09:35:05 A+C+P agent.loginname=qws_uk equipment.assettag=VFDB00000VI347TA23 contract.pkey=23219 call.poms=1 call.zip=M1 1WR call.address=Manchester Experience Store 25 Market Street Greater Manchester England call.city=Manchester call.customerid=INC18069197 call.problem=RET60916 - 031 - Chip and Pin - POS Timed out call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFETHER call.priority=2-Medium call.datereported=8/22/2025 10:34:31 AM ##### Call 5318383 Problem Web Service qws_uk Fri 22 Aug 2025 09:35:05 A+C+P RET60916 - 031 - Chip and Pin - POS Timed out...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19491549201	_VPGNCCBL3MRJ45	:3M RJ45 CAT5E				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4227883	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	22/08/2025 07:51 - 23/08/2025 19:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep		Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094		
Priority	ND 1900				
Ref 1	C5318372				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 23/08/2025 19:00 SLA: ND 23/08/2025 19:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIMUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5318372 Problem Web Service qws_uk Fri 22 Aug 2025 07:51:06 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC18073028 call.problem=NLC9654 Manchester Victoria PED - Blank screen NLC 9654 Site Manchester Vic call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIMUM020PED call.priority=2-Medium call.datereported=8/22/2025 8:50:33 AM ##### Call 5318372 Problem Web Service qws_uk Fri 22 Aug 2025 07:51:06 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19491237201	_SXASSET-LABELSV2					
19491236801	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020118651			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4227959	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	23/08/2025 09:00 - 23/08/2025 11:30	Contact Name	6667 Bethesda High St Express	TESCO Stores Limited High Street BETHESDA LL57 3NS
Activity	REPAIR WITH PARTS	Contact Phone	07512507332	
Priority	8HR			
Ref 1	11810375			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 23/08/2025 11:30-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 Express MS811SerialNumber: 40635C6605FK2ProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---Onsite repair instructions: VIP AND MPS CUSTOMERFOR LEXMARK INTERNAL USE ONLY DO NOT SHARE WITH CUSTOMERSTORESLAP 2 Tesco123 (To be updated 09.04.2025)HEAD OFFICE & DC.....s ONLYPASSWORD/PIN : 1984Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17 :00.Including Public holidays (excluding Christmas Day) Head Office on-site contact Adam Simmonds 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-.... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings.... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 28703411. [121.33]Spoke to Sean.Not been working for two days. Rollers degraded on the fuser and disintegrating.MS811LAP1Shop floorSN: 40635C6605FK2IP: 71.3.0.51Name: Rachel or SeanContact: /07783188658 or 07512507332 HBSLA 23/08/2025 at 11:30DDD 25/08/2025 at 11:30----INSTRUCTIONS-----Technical Notes -----JB. Please investigate 121.33 Open fuser edge thermistor If the problem remains replace the fuser. Tray sent as precaution only.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194919984	41X0976	MS71x SVC Tray Insert MS81x SV				
194919988	40X7744	MS81x SVC Fuser 01 220V LRP A4				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4227900	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	23/08/2025 09:00 - 23/08/2025 17:00	Contact Name	ASDA 4730		
Activity	REPAIR WITH PARTS	Contact Phone	01132435435		
Priority	ND FIX				
Ref 1	11809460				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 22/08/2025 17:00-----ASSET INFORMATION---ProductName: CS735de SFP HV EMEA Device Tag Customer: 4730SerialNumber: 5030408511BL3ProductIdentifier: 47C9120Model: 5030-635Physical Location: Supermarket / ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only: - Monday Friday 09:00 17:00 Next Business day fix. Specific devices have weekend break-fix entitlement Saturday 09:00 17:00 Sunday 10:00 16:00 Next Business day fix Pharmacy locations only: - 4 hour FIX SLAMonday Saturday 09:00 17:00 Sunday & Bank Holidays 10:00 16:00 All Maintenance kits: - 3 day SLA. Monday Friday 09:00 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC0780739. No power going to printer - Checked with 2 different power cables checked switch on printer checked different wall port on wall issue still present sending engineer to review spoke to Darren.CS735CS735-001-4730.s04730.asda.ukDarren 01407 602900end of kiosk 10.230.182.133FL----INSTRUCTIONS-----Technical Notes -----JB. Please investigate no power going to printer.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4228128	Customer	Vista Retail Support Limited		Job Address
SLA Window	22/08/2025 14:04 - 23/08/2025 17:00	Contact Name		MCDONALDS - NCR JUNCTION RETAIL PARK JUNCTION WAY
Activity	TECH EXCHANGE	Contact Phone		LLANDUDNO JUNCTION CAERNARFONSHIRE LLANDUDNO JUNCTION LL31 9XX
Priority	ND 1700			
Ref 1	3376261			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3376261 - FC Till 1 receipt printer is not working	Replace MCD-PTR-CTS751-HP-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493077601	MCD-PTR-CTS751-MOD-HTR-CTS751-HP-KIT					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19493077801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4228145	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	22/08/2025 14:22 - 23/08/2025 17:30	Contact Name	Danny		O2 ST HELENS 0188 20 CHURCH STREET ST HELENS WA10 1BA
Activity	TECH EXCHANGE	Contact Phone	01744736636		
Priority	ND 1900				
Ref 1	C5318430				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 23/08/2025 17:30 SLA: ND 23/08/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2HEP1RL97AA x 1	Problem: [TC] HP Engage One 2D scanner faulty Root Cause: UNKNOWN Action: Engineer to test and if necessary replace and reconfigure the HP USB Engage One scanner or stand. If stand is physically damaged please check manager is aware and add note to explain damage in call. Test: Engineer or User to test URL: Call history: ##### Call 5318430 Problem Web Service qws_uk Fri 22 Aug 2025 14:21:03 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0188TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007287299 call.problem=HW - 0188 - 05 - Barcode scanner - Not scanning call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/HPScanner call.priority=2-Medium call.datereported=8/22/2025 2:21:00 PM ##### Call 5318430 Problem Web Service qws_uk Fri 22 Aug 2025 14:21:03 A+C+P SITE OPENING TIMES [St Helens] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493198001	_O2HEP1RL97AA	SCN:2D:BARCODE:ENGAGE ONE				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4227943	Customer	Fujitsu Services Limited - Star Trains		Job Address	
SLA Window	22/08/2025 10:27 - 23/08/2025 19:00	Contact Name	AINTREE NLC2125 MER HUB STATION	MERSEY RAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE	
Activity	TECH EXCHANGE	Contact Phone	0151 955 2440		
Priority	ND 1900				
Ref 1	C5318392				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>ND 23/08/2025 19:00 SLA: ND 23/08/2025 19:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history:: ##### Call 5318392 Problem Web Service qws_uk Fri 22 Aug 2025 10:27:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4057TRD3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC18073874 call.problem=NLC2125 Aintree Magnetic strip at the back has came loose. NLC 2125 Site Aint call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=8/22/2025 11:26:28 AM</p> <p>##### Call 5318392 Problem Web Service qws_uk Fri 22 Aug 2025 10:27:05 A+C+P</p> <p>NLC2125...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19491934301	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40566			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19491934501	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	40566			

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4225799	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Adey Haastrup	BRIDGEWATER COMMUNITY HEALTHCARE NH
Activity	REPAIR WITH PARTS	Contact Phone	07795017615	Halliwell Jones Stadium Winwick Road Physio, Ground Floor, WARRINGTON WA2 7NE
Priority	ND FIX			
Ref 1	11803567			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 18/08/2025 17:00-----ASSET INFORMATION---ProductName: MS610de High Volt DZ AT BA BE BG HR CZDeviceTagCustomer: PRN14189SerialNumber: 45147GHH47110ProductIdentifier: 35S0530Model: 4514-646----ACCOUNT INFORMATION----MPS CUSTOMERNext Business Day Fix Monday Friday 09:00 17:00 (Cut off for NBD is 4pm)If a system/controller board is required to be swapped and the device has embedded/badge release solutions then please re-enter the "Device Host Name" contact the Service-Desk 01942 482888 confirm they can remote onto the device before requesting that the Service-Desk redeploy/reconfigure the device to enable badge release solutions. Note: The "Device Host Name" is the Customer Asset Tag which can be found on the call under Asset Information or the Asset Tag physically affixed to the device. (For Example - PRN14123)</p>	<p>-----ACTIVITY DESCRIPTION---Issue : No PowerRecommended PNs: 40X7798 Power supply 220 VSpecial Instructions: alternative contact Full name: Adey Haastrup Phone: +447795017615 Email: Adey.Haastrup1@nhs.netSteps Performed : CX mentioned they tried using spare cables and connecting the printer to a different outlet but the issue persists.Printer Location : Halliwell Jones Stadium Warrington WA2 7NE United KingdomSource : TrainingPoc Contact :Full name: Caron JonesPhone: 01935946683---INSTRUCTIONS-----Technical Notes -----JB. 2nd R. Owen 4223898 18/08. Confirmed fault and replaced power supply unit. Printer still not powering on. Request the following parts. Print head. Print head cable. Controller board. Please EMO & WAIT.</p>

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



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Job # 4228066	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	23/08/2025 10:00 - 23/08/2025 19:00	Contact Name		4144 Liverpool One	Liverpool One
Activity	NON TECH EXCHANGE	Contact Phone		0151 705 2090	59 South John Street, Liverpool ONE Shopping Ctr
Priority	ND 1900				Liverpool
Ref 1	C5318409				Liverpool
Ref 2					L1 8BU
No. of Parts	1				

Instructions 1	Instructions 2
ND 23/08/2025 19:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5318409 Problem Web Service qws_uk Fri 22 Aug 2025 11:32:05 A+C+P agent.loginname=qws_uk equipment.assettag=EELGB000000O4144TRB2 contract.pkey=22856 call.poms=1 call.zip=L1 8BU call.address=59 South John Street Liverpool ONE Shopping Ctr call.city=Liverpool call.customerid=INC18069125 call.problem=Software- Lenovo X12 - Tablet does not turn on after Win 11 update / reopen INC18068935 / WDDEVSUP INC05269853 Replacement of SN PW04GE0G call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=8/22/2025 12:31:41 PM ##### Call 5318409 Problem Web Service qws_uk Fri 22 Aug 2025 11:32:05 A+C+P...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19492568401	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19492568601	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4228132	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	22/08/2025 14:08 - 23/08/2025 19:00	Contact Name	WIGAN WALLGATE NLC3551 NT Depot	Northern Rail MT (Wigan) Wallgate, Wigan Lancashire Wigan WN1 1BB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2140	
Priority	ND 1900			
Ref 1	C5318425			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 23/08/2025 19:00 SLA: ND 23/08/2025 19:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5318425 Problem Web Service qws_uk Fri 22 Aug 2025 14:08:06 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8933TA23 contract.pkey=23200 call.poms=1 call.zip=WN1 1BB call.address=Wallgate Wigan call.customerid=INC18075173 call.problem=NLC3551 Wigan Wallgate 020-042612 NLC 3551 Site Wigan Wallgate RSPID 6424 S call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=8/22/2025 3:07:17 PM ##### Call 5318425 Problem Web Service qws_uk Fri 22 Aug 2025 14:08:06 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493099601	_SXASSET-LABELSV2					
19493099201	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020112734			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19493099801	_SXASSET-LABELSV2					
19493099401	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020112734			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 23/08/2025

Date	23/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4228241	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	22/08/2025 15:30 - 23/08/2025 15:23	Contact Name	MANAGER	SPAR STORES SPAR STORES 9 GEORGE STREET WHALLEY CLITHEROE BB7 9TH
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	02508017			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
V264218W20841//32270//Sunmi	Swap reason: Device Malfunction

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 23/08/2025

Date	23/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4228329	Customer	Vista Retail Support Limited		Job Address
SLA Window	22/08/2025 16:43 - 23/08/2025 17:00	Contact Name		LIDL RIGBY ST LANCASHIRE NELSON BB9 7AA
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3381372			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3381372 - Replace x 6 headsets passcode - 08320221	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493766101	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19493766301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 23/08/2025

Date	23/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4228008	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	22/08/2025 11:26 - 23/08/2025 17:00	Contact Name	Wilmslow (PA) 60944		VODAFONE (WILMSLOW)
Activity	TECH EXCHANGE	Contact Phone	07795 503346		Wilmslow, 42 Grove Street , Cheshire, England
Priority	ND 1700				CHESHIRE
Ref 1	C5318407				Wilmslow
Ref 2					SK9 1DS
No. of Parts	1				

Instructions 1	Instructions 2
ND 23/08/2025 20:00 SLA: ND 23/08/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPFUJ11002550 x 1	<p>Problem: [TC] RET60***.***: Eng to site to replace D25 Touchscreen PSU. Screen will need removing from stand to do this swap. Root Cause: Unknown Action: RET60***.***: Eng to site to replace D25 Touchscreen PSU. Screen will need removing from stand to do this swap. Test: IN USE URL: Call history: ##### Call 5318407 Problem Web Service qws_uk Fri 22 Aug 2025 11:26:05 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB000000VI380TA23 contract.pkey=23219 call.poms=1 call.zip=SK9 1DS call.address=Wilmslow 42 Grove Street Cheshire England call.city=Wilmslow call.customerid=INC18073732 call.problem=RET60944-003 - Touch Screen D25 - Blank or not powering on call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFD25PSU call.priority=2-Medium call.datereported=8/22/2025 12:25:26 PM ##### Call 5318407 Problem Web Service qws_uk Fri 22 Aug 2025 11:26:05 A+C+P...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19492244601	_VPFUJ11002550	KIT:EXT PSU(11002379/11002459)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 23/08/2025

Date	23/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4228009	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	22/08/2025 11:27 - 23/08/2025 17:00	Contact Name	Wilmslow (PA) 60944		VODAFONE (WILMSLOW)
Activity	TECH EXCHANGE	Contact Phone	07795 503346		Wilmslow, 42 Grove Street , Cheshire, England
Priority	ND 1700				CHESHIRE
Ref 1	C5318408				Wilmslow
Ref 2					SK9 1DS
No. of Parts	1				

Instructions 1	Instructions 2
ND 23/08/2025 20:00 SLA: ND 23/08/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPFUJ11002550 x 1	<p>Problem: [TC] RET60***.***: Eng to site to replace D25 Touchscreen PSU. Screen will need removing from stand to do this swap. Root Cause: Unknown Action: RET60***.***: Eng to site to replace D25 Touchscreen PSU. Screen will need removing from stand to do this swap. Test: IN USE URL:</p> <p>Call history: ##### Call 5318408 Problem Web Service qws_uk Fri 22 Aug 2025 11:27:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=VFDGB000000VI380TA23 contract.pkey=23219 call.poms=1 call.zip=SK9 1DS call.address=Wilmslow 42 Grove Street Cheshire England call.city=Wilmslow call.customerid=INC18073590 call.problem=RET60944-001- Touch Screen D25 - Blank or not powering on call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFD25PSU call.priority=2-Medium call.datereported=8/22/2025 12:26:27 PM</p> <p>##### Call 5318408 Problem Web Service qws_uk Fri 22 Aug 2025 11:27:05 A+C+P...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19492247701	_VPFUJ11002550	KIT:EXT PSU(11002379/11002459)				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 23/08/2025

Date	23/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4228011	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	22/08/2025 11:28 - 23/08/2025 17:00	Contact Name	ELLIE FITZGERALD	JOHN LEWIS JOHN LEWIS CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	132919137			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	Delivery Instructions: Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202508221003 Web Logging: Locker: CH1-2-PED TPV Number (8 Digits): 15041002 Serial Number: 192577303461103311072329 Asset Number: PAN00098295 Model Ingenico 2500 Location: in CH1-2-PED Issue: Irruption error - blue screen Incident INC6729948 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 23/08/2025

Date	23/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4228140	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	22/08/2025 14:15 - 23/08/2025 17:00	Contact Name	LISA ENDSOR	JOHN LEWIS JOHN LEWIS CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	132921263			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	Delivery Instructions: Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202508221130 Web Logging: Locker: CH2-52-PED TPV Number (8 Digits): 15041122 Serial Number: 192577303461103311068781 Asset Number: PAN00099878 Model Ingenico 2500 Location: shop support cupboard Issue: error message - Error Dialogue Server Incident INC6728870 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

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Run Sheet

Simon Heath 23/08/2025

Date	23/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4228294	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	22/08/2025 16:26 - 23/08/2025 17:00	Contact Name		LISA ENDSOR	JOHN LEWIS JOHN LEWIS CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone			
Priority	ND 1700				
Ref 1	132925129				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	Delivery Instructions: Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202508221423 Web Logging: Locker: CH3-31-PED TPV Number (8 Digits): 15041171 Serial Number: 192547303461103311011324 Asset Number: PAN00099104 Model Ingenico 2500 Location: shop support cupboard Issue: Error message - Error Dialogue Server Incident INC6728879 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Simon Heath 23/08/2025

Date	23/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4227946	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	23/08/2025 08:00 - 23/08/2025 17:00	Contact Name	ELLIE FITZGERALD		WIPRO LIMITED WIPRO LIMITED CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	COLLECTION	Contact Phone	-		
Priority	ND 1700				
Ref 1	132916353/ 194915458/ 959446498				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PED Collection - 192497303461103310964354 : Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202508220831 Caller: Ellie Fitzgerald Opened by: Ellie Fitzgerald Requested For: Ellie Fitzgerald WatchList: Louise MatleyYasmine RobertsLisa Endsr Select which service you require.: Collection Select the PED type.: Wireless - Ingenico Link/2500 Enter the Serial number of the PED: 192497303461103310964354 Location: Admin Office Provide any other information you think may be useful.: This is a collection only as it has been found after it had been replaced. Incident INC6729959 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.	INC6729959

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 23/08/2025

Date	23/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4228292	Customer	Vista Retail Support Limited		Job Address
SLA Window	22/08/2025 16:24 - 23/08/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 5B STOCKPORT RETAIL PARK STOCKPORT SK1 2HH
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3362473			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3362473 The Managers HHT is LOST please provide a new manager HHT to the store Please replace HHT. TC26 (SN: LOST)</p>	<p>Replace ASW-HHT-ZEBRA-TC26 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493707301	ASW-HHT-ZEBRA	ASW-HHT-ZEBRA-TC26				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19493707501						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	19491549201	C5318383	4227910	TECH EXCHANGE	VODAFONE (MANCHESTER, MARKET ST EXPERIENCE STORE), Manchester Experience Store, 25 Market Street , Greater Manchester , England, LANCASHIRE, Manchester, M1 1WR	Daniel Hanson	22/08/2025 09:35 23/08/2025 19:00	23/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19491237201	C5318372	4227883	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	22/08/2025 07:51 23/08/2025 19:00	23/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19491236801	C5318372	4227883	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	22/08/2025 07:51 23/08/2025 19:00	23/08/2025	
Computacenter - Kingfisher	(No Items)	24471393	4228013	TECH EXCHANGE	B & Q PLC, B & Q PLC, REDCLYFFE ROAD, URMSTON, MANCHESTER, M41 7LG	Daniel Hanson	22/08/2025 11:30 23/08/2025 17:00	23/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19493120001	C5318427	4228136	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Daniel Hanson	22/08/2025 14:12 23/08/2025 19:00	23/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19493120401	C5318427	4228136	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Daniel Hanson	22/08/2025 14:12 23/08/2025 19:00	23/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02508017	4228241	TECH EXCHANGE	SPAR STORES, SPAR STORES, 9 GEORGE STREET 1, WHALLEY, CLITHEROE, BB7 9TH	David Ranson	22/08/2025 15:30 23/08/2025 15:23	23/08/2025	
Vista Retail Support Limited	19493766101	3381372	4228329	TECH EXCHANGE	LIDL, RIGBY ST, LANCASHIRE, NELSON, BB9 7AA	David Ranson	22/08/2025 16:43 23/08/2025 17:00	23/08/2025	
Fujitsu Services Limited - EE	19492568401	C5318409	4228066	NON TECH EXCHANGE	Liverpool One, 59 South John Street, Liverpool ONE Shopping Ctr, Liverpool, Liverpool, L1 8BU	David Ranson	23/08/2025 10:00 23/08/2025 19:00	23/08/2025	
Fujitsu Services Limited - Star Trains	19491934301	C5318392	4227943	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	David Ranson	22/08/2025 10:27 23/08/2025 19:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194762799	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	David Ranson	26/08/2025 09:00 26/08/2025 17:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194814480	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	David Ranson	26/08/2025 09:00 26/08/2025 17:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194814473	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	David Ranson	26/08/2025 09:00 26/08/2025 17:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194762807	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	David Ranson	26/08/2025 09:00 26/08/2025 17:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194814489	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	David Ranson	26/08/2025 09:00 26/08/2025 17:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194762803	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	David Ranson	26/08/2025 09:00 26/08/2025 17:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194814484	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	David Ranson	26/08/2025 09:00 26/08/2025 17:00	23/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19493099601	C5318425	4228132	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	David Ranson	22/08/2025 14:08 23/08/2025 19:00	23/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19493099201	C5318425	4228132	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	David Ranson	22/08/2025 14:08 23/08/2025 19:00	23/08/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19493077601	3376261	4228128	TECH EXCHANGE	MCDONALDS - NCR, JUNCTION RETAIL PARK JUNCTION WAY, LLANDUDNO JUNCTION, CAERNARFONSHIRE, LLANDUDNO JUNCTION, LL31 9XX	John Paul Barron	22/08/2025 14:04 23/08/2025 17:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194919984	11810375	4227959	REPAIR WITH PARTS	TESCO Stores Limited, High Street, BETHESDA, LL57 3NS	John Paul Barron	23/08/2025 09:00 23/08/2025 11:30	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194919988	11810375	4227959	REPAIR WITH PARTS	TESCO Stores Limited, High Street, BETHESDA, LL57 3NS	John Paul Barron	23/08/2025 09:00 23/08/2025 11:30	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194913757	11809460	4227900	REPAIR WITH PARTS	Asda, Kingsland Road, HOLYHEAD, LL65 2RN	John Paul Barron	23/08/2025 09:00 23/08/2025 17:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194913767	11809460	4227900	REPAIR WITH PARTS	Asda, Kingsland Road, HOLYHEAD, LL65 2RN	John Paul Barron	23/08/2025 09:00 23/08/2025 17:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194913771	11809460	4227900	REPAIR WITH PARTS	Asda, Kingsland Road, HOLYHEAD, LL65 2RN	John Paul Barron	23/08/2025 09:00 23/08/2025 17:00	23/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194913762	11809460	4227900	REPAIR WITH PARTS	Asda, Kingsland Road, HOLYHEAD, LL65 2RN	John Paul Barron	23/08/2025 09:00 23/08/2025 17:00	23/08/2025	
Fujitsu Services Limited - Telefonica TC	19493198001	C5318430	4228145	TECH EXCHANGE	O2 ST HELENS 0188, 20 CHURCH STREET, ST HELENS, WA10 1BA	John Paul Barron	22/08/2025 14:22 23/08/2025 17:30	23/08/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19493707301	3362473	4228292	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 5B STOCKPORT RETAIL PARK, STOCKPORT, SK1 2HH	Simon Heath	22/08/2025 16:24 23/08/2025 17:00	23/08/2025	
DieboldNixdorf_WIPRO	(No Items)	132919137	4228011	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Simon Heath	22/08/2025 11:28 23/08/2025 17:00	23/08/2025	
DieboldNixdorf_WIPRO	(No Items)	132921263	4228140	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Simon Heath	22/08/2025 14:15 23/08/2025 17:00	23/08/2025	
DieboldNixdorf_WIPRO	(No Items)	132925129	4228294	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Simon Heath	22/08/2025 16:26 23/08/2025 17:00	23/08/2025	
DieboldNixdorf_WIPRO		132916353/ 194915458/ 959446498	4227946	COLLECTION	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Simon Heath	23/08/2025 08:00 23/08/2025 17:00	23/08/2025	
Fujitsu Services Limited - Vodafone	19492244601	C5318407	4228008	TECH EXCHANGE	VODAFONE (WILMSLOW), Wilmslow, 42 Grove Street , Cheshire, England, CHESHIRE, Wilmslow, SK9 1DS	Simon Heath	22/08/2025 11:26 23/08/2025 17:00	23/08/2025	
Fujitsu Services Limited - Vodafone	19492247701	C5318408	4228009	TECH EXCHANGE	VODAFONE (WILMSLOW), Wilmslow, 42 Grove Street , Cheshire, England, CHESHIRE, Wilmslow, SK9 1DS	Simon Heath	22/08/2025 11:27 23/08/2025 17:00	23/08/2025	