



TVS SCS IFM Limited

Logistics House, Buckshaw Avenue, Chorley, PR6 7AJ
Tel: 0844 472 1504 - Fax: - Email: FieldResourcing@tvsscs.com

INVOICE ADDRESS		DELIVERY ADDRESS	
Name	Tata Consultancy Services Ltd (TCS) Calor Gas (PT4042)	Name	TCS Calor Gas
Address	18 Grosvenor Place	Address	TCS Calor Gas Daniel Adamson Road,
City	London	City	Salford,
Region	England	Region	Manchester
Postcode	SW1X 7HS	Postcode	M50 1GU
Telephone	7714916111	Telephone	
Email 1	uk.itinvoicing@tcs.c om	Email	
Email 2	CalorITSiteVisit@cal or.co.uk		

JOB DETAILS

Job No	4125042	Job Type	Field Service
Site Contact	Mark Kirby	Order Date	27/03/2025 12:21
Ref 1	Calor Gas Manchester	Due By	10/04/2025 17:00
Ref 2	Mark Kirby <MKirby@calor.co.uk>	Time ON Site	10/04/2025 10:23
		Time OFF Site	10/04/2025 11:20

INSTRUCTIONS 1

Please call the service desk on arrival at 08000328888 and ask them to forward your email, name, contact number, and site name to our Second Line team so they can call you back

INSTRUCTIONS 2

Proactively ask people in the office area to check if they are experiencing any IT issues. Check the CDC and COC Calor-Rico-Checklists on the TCS google drive for instructions

JOB INFORMATION

Activity	MANPOWER	URC Code	None
Priority	ND 1700	Customer Escalation Auth Code	Not Requested
Closure Code	SX - Manpower job successful	Tech Support Auth Code	Not Requested

IN ITEM DETAILS

No Items

RETURNED ITEM DETAILS

No Items

JOB COMPLETION DETAILS

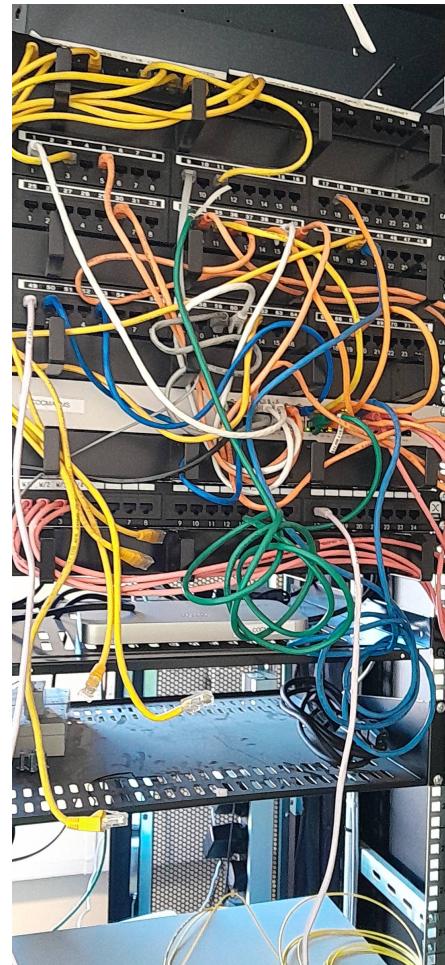
Customer Name	Mark Kirby	Customer Signature
Completed by	Asif Alam	
Completed at	10/04/2025 11:20	

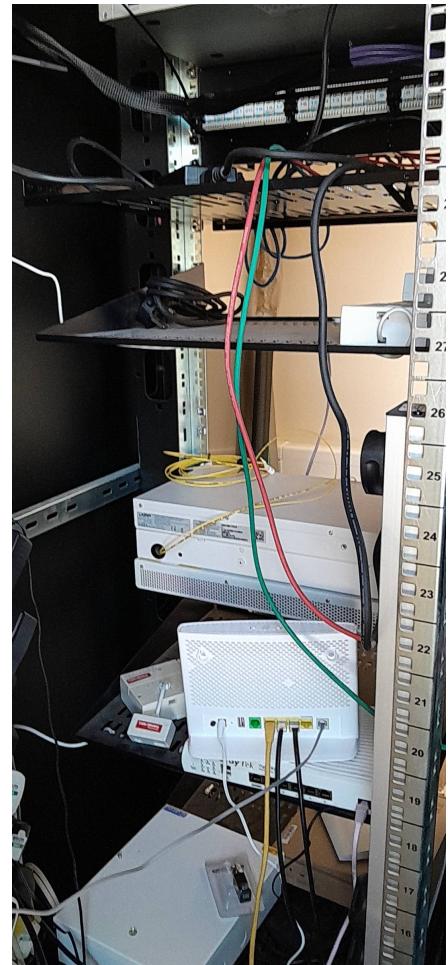
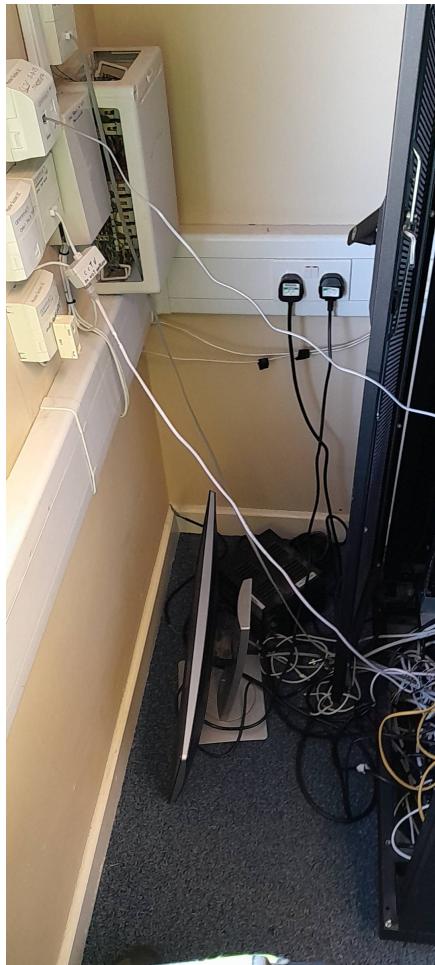


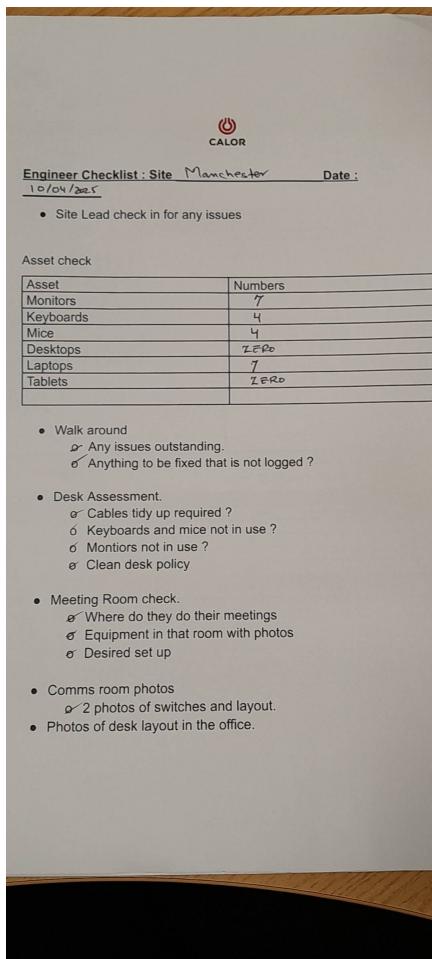


JOB COMPLETION DETAILS (contd.)

Engineer Notes They have ongoing issue with the shared spread sheet. The Incident Number is INC0792424. No other issues. Asset in use: Monitors : 7 Keyboard: 4 Mice: 4 Laptops: 7 Laptops Asset Numbers: Mark Kirby: S014384 Craig Naylor: S016024 Les Nelson: S014243 Katie Coulter: S016109 David Hateh: S016020 2 users with Laptops not in office today. Called service desk on arrival and spoke with Asif and inform him there is no new issues other than 1 ongoing issue. I provide him with my name, phone, email and site name for the notes. Sent email to CalorITSiteVisit@calor.co.uk with all the captured details.

JOB PHOTOS

JOB PHOTOS (contd.)

JOB PHOTOS (contd.)


JOB PHOTOS (contd.)