



Run Sheet

Mark Hosie 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4281201	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name		Jay Galloway	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		+441514857967	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000503460				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC2FJTL8","Remove Item 1":"Please collect and remove single device,""Requested by date":"2025-11-11","Customer Catalog ID":"","Cost Center Name":"CC_0000006864_UK10_EUSAP Campus Europe UK","Cost Center Account Number":"CC_0000006864_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197419327	Please collect and remove single device.	Please collect and remove single device.	PC2FJTL8			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Mark Hosie 11/11/2025

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Job # 4281219	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Amelia Sukiennik	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	Unknown	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000503469			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GMOTE7MN", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-11-11", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231447_4000_NAM TRAINING COST", "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
197420634	Please collect and remove single device.	Please collect and remove single device.	GMOTE7MN		

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Mark Hosie 11/11/2025

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Job # 4281220	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name		Jay Galloway	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		+441514857967	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000503476				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0AGG59", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-11-11", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006864_UK10_EUSAP Campus Europe UK", "Cost Center Account Number": "CC_0000006864_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197420635	Please collect and remove single device.	Please collect and remove single device.	GM0AGG59			

Engineer Closure Notes	On Site Time	Off Site Time



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Job # 4282177	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Sarah Edgar	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000513841			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0P848B", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-11-11", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231730_4000_NAM SHE", "Cost Center Account Number": "CC_0000231730_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197466427	Please collect and remove single device.	Please collect and remove single device.	GM0P848B			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Mark Hosie 11/11/2025

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Job # 4284551	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name		Ruth Ogbevire	Astrazeneca Speke Reception
Activity	DELIVERY	Contact Phone		Unknown	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000519433				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-11-11", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "RHQ RMT/PMT/CMT": "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197570671	0000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13BK1L				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197570673						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Mark Hosie 11/11/2025

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Job # 4283214	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	11/11/2025 08:00 - 11/11/2025 12:00	Contact Name		Jennifer Fleming	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	DELIVERY	Contact Phone			To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	Priority MC				
Ref 1	WOT000495670				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-11-07","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2","Cost Center Account Number":"CC_0000231968_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 11/11/2025

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Job # 4285135	Customer	Computacenter - Kingfisher			Job Address
SLA Window	10/11/2025 17:51 - 11/11/2025 17:00	Contact Name	SALLY HOSKINS	B & Q PLC	
Activity	TECH EXCHANGE	Contact Phone	01606352312	B & Q PLC UNIT 1	
Priority	ND 1700			NORTHWICH RETAIL PARK	
Ref 1	24578237			NORTHWICH	
Ref 2				CW9 5LY	
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01144SCO82P Till number: 82 Peripheral make/model(Please copy and paste Cl): TH250 RECEIPT PRINTER Description of issue: Till <82> - <Printer - receipts are hard to read> Contact name/number: +441606352312 - Sally Hoskins

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Asif Alam 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	1
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Job # 4281109	Customer	Training Account		Job Address
SLA Window	11/11/2025 08:30 - 11/11/2025 16:00	Contact Name	Training Account	TVS Warrington TVS Warrington M23 9TW
Activity	MANPOWER	Contact Phone		
Priority	Timed			
Ref 1	Asif Alam Specsavers training			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Teams call	

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4284896	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	10/11/2025 14:40 - 11/11/2025 12:00	Contact Name	BHANU JOSHI // TANVI JAIN		2 YARNINGDALE AVENUE
Activity	COLLECTION	Contact Phone	074387 61952 // 07483 935807		2 YARNINGDALE AVENUE WORSLEY MANCHESTER M28 3UT
Priority	ND 1200				
Ref 1	45150				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 3 x items with 2 x totes	<p>**PRE 12:00**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items



Run Sheet

Berlindo D`Assuncao 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4284956	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	10/11/2025 15:26 - 11/11/2025 17:00	Contact Name	ROGER GEORGE		43 LANCASTER DRIVE 43 LANCASTER DRIVE CLAYTON LE MOORS ACCRINGTON BB5 5RD
Activity	COLLECTION	Contact Phone	07581 069 165		
Priority	ND 1700				
Ref 1	45174				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Berlindo D`Assuncao 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4284724	Customer	CXM			Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name		STUART MAHER	GREAT HARWOOD SPORTS AND SOCIA CLIFFE PARK, GREAT HARWOOD
Activity	INSTALL	Contact Phone		7956042615	GREAT HARWOOD CRICKET CLUB BLACKBURN BB6 7PQ
Priority	ND 1700				
Ref 1	5934058				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1	H2-5155239-15278408 (GPRS) Elavon TID: 15278408; Date Time Logged: 20251106201002; Terminal ID: 210213981201; Profile Number: 15278408 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4284725	Customer	CXM			Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name		STUART MAHER	GREAT HARWOOD SPORTS AND SOCIA CLIFFE PARK, GREAT HARWOOD
Activity	INSTALL	Contact Phone		7956042615	GREAT HARWOOD CRICKET CLUB BLACKBURN BB6 7PQ
Priority	ND 1700				
Ref 1	5934059				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1	H2-5155300-15278409 (GPRS) Elavon TID: 15278409; Date Time Logged: 20251106201002; Terminal ID: 210213981202; Profile Number: 15278409 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	11/11/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	9
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Job # 4284598	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Michelle Iddon	AKINIKA - COLLECTIONS AND RECOVERY
Activity	COLLECTION	Contact Phone	07703835518	AKINIKA - COLLECTIONS AND RECOVERY
Priority	ND 1700			Tulketh Mill, Balcarres Road PRESTON England PR2 2DY
Ref 1	WOT000518616			
Ref 2				
No. of Parts	1			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197571329	000000000004872	ZBG:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197571331		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415YYW			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	11/11/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	9
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Job # 4284650	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Mark Reilly	AKINIKA - COLLECTIONS AND RECOVERY
Activity	COLLECTION	Contact Phone	07960207462	AKINIKA - COLLECTIONS AND RECOVERY
Priority	ND 1700			Tulketh Mill, Balcarres Road PRESTON England PR2 2DY
Ref 1	WOT000518617			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Collect items using packaging from Hatfield</p> <pre data-bbox="227 676 512 842">{ "requested_for_markets": "No" "employment_type": "Contractor" "cost_centre_number": "C0128571000" "COLLECTIONS AND RECOVERY (Akinika)" "req_for_site_information": "head_office" "requested_for_first_name": "Mark" "requested_for": "Mark Reilly" "intune_device_id": "ca6de165-23dc-42af-b22e-f16a78f70058" "order_guide_id": "5CG2421NC1" "requester_email": "Mark.Reilly@nallowdsbanking.com" "requested_for_user_id": "8527818" "Request Type": "15" "u_special_requirements": "No" "line_manager_id": "Marjan Rowatt" "u_device_name": "5CG2421NC1 - HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB - 256GB" "identity_active": "true" "req_by_site_information": "head_office" "requested_for_user_id": "8527818" "Request 5CG2421NC1" "requester_email": "Mark.Reilly@nallowdsbanking.com" "requested_for_user_id": "8527818" "Request Replace" "role_user": "false" "domain": "GLOBAL" "contact_email_address": "8527818@COLLECTIONS AND RECOVERY@NALLOWDSBANKING.COM" "collect_deliver_to": "O action": "Capita</pre>	<p>COLLECTIONS AND RECOVERY</p> <p>checkbox: <input checked="" type="checkbox"/> HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB" "Request Type": "15" "u_special_requirements": "No" "line_manager_id": "Marjan Rowatt" "u_device_name": "5CG2421NC1 - HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB" "identity_active": "true" "req_by_site_information": "head_office" "requested_for_user_id": "8527818" "Request 5CG2421NC1" "requester_email": "Mark.Reilly@nallowdsbanking.com" "requested_for_user_id": "8527818" "Request Replace" "role_user": "false" "domain": "GLOBAL" "contact_email_address": "8527818@COLLECTIONS AND RECOVERY@NALLOWDSBANKING.COM" "collect_deliver_to": "O 1" "5CG2421NC1" "account": "GLOBAL8527818" "type_code": "15" "cost_centre": "CFA Performance & Ops (L)" "identity_disabled": "false"}</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197571857	000000000004872	ZBG:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197571859		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2421NC1			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	11/11/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	9
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Job # 4284653	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Michelle Iddon	AKINIKA - COLLECTIONS AND RECOVERY
Activity	COLLECTION	Contact Phone	07703835518	AKINIKA - COLLECTIONS AND RECOVERY
Priority	ND 1700			Tulketh Mill, Balcarres Road PRESTON England PR2 2DY
Ref 1	WOT000518611			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Collect items using packaging from Hatfield</p> <pre data-bbox="227 676 512 851">{ "requested_for_markets": "No" "employment_type": "Contractor" "cost_centre_number": "C012857" "long_name": "HATFIELD RECOVERY (Akinika)" "req_for_site_information": "head_office" "requested_for_first_name": "Michelle" "requested_for": "Michelle Iddon" "intune_device_id": "12fe506a-1313-4467-be99-bbbeaf4aa5b1" "order_guide": "15" "u_special_requirements": "No" "line_manager_id": "Marjan Rowatt" "u_device_name": "5CG24219XG - HP EliteBook 830 G9 13" - i5 - 16GB - 256GB" "Request Type": "15" "u_device_name": "5CG24219XG - HP EliteBook 830 G9 13" - i5 - 16GB - 256GB" "identity_active": "true" "req_by_site_information": "head_office" "requester_mobile": "07703877204" "requester_email": "8795684@halloydbsbanking.com" "requester_last_name": "Iddon" "contact_phone_number": "07703877204" "requested_for_last_name": "Iddon" "requested_for_user_id": "8795684" "Request form_loading": "false" "serial_number": "5CG24219XG" "requester_email": "8795684@halloydbsbanking.com" "requested_for_user_id": "8795684" "Request Replace": "false" "domain": "GLOBAL" "contact_email_address": "Michelle.Iddon@halloydbsbanking.com" "requested_for_email": "8795684@halloydbsbanking.com" "requested_for_name": "Michelle Iddon" "requested_for_title": "Office Manager" "requested_for_department": "COLLECTIONS AND RECOVERY WORKERS" "requested_for_remarks": "SAP10P" "collect_deliver_to": "Office 1" "u_device_name": "5CG24219XG" "account": "GLOBAL8795684" "type_code": "15" "cost_centre": "CFA Performance & Ops (L)" "identity_disabled": "false" }</pre>	<p>COLLECTIONS AND RECOVERY</p> <p>HP ELITEBOOK 830 G9 13" - i5 - 16GB - 256GB" "Request Type": "15" "u_device_name": "5CG24219XG - HP EliteBook 830 G9 13" - i5 - 16GB - 256GB" "identity_active": "true" "req_by_site_information": "head_office" "requester_mobile": "07703877204" "requester_email": "8795684@halloydbsbanking.com" "requester_last_name": "Iddon" "contact_phone_number": "07703877204" "requested_for_last_name": "Iddon" "requested_for_user_id": "8795684" "Request form_loading": "false" "serial_number": "5CG24219XG" "requester_email": "8795684@halloydbsbanking.com" "requested_for_user_id": "8795684" "Request Replace": "false" "domain": "GLOBAL" "contact_email_address": "Michelle.Iddon@halloydbsbanking.com" "requested_for_email": "8795684@halloydbsbanking.com" "requested_for_name": "Michelle Iddon" "requested_for_title": "Office Manager" "requested_for_department": "COLLECTIONS AND RECOVERY WORKERS" "requested_for_remarks": "SAP10P" "collect_deliver_to": "Office 1" "u_device_name": "5CG24219XG" "account": "GLOBAL8795684" "type_code": "15" "cost_centre": "CFA Performance & Ops (L)" "identity_disabled": "false" }</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197572413	000000000004872	ZBG:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197572415		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG24219XG			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4284680	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Mustafa Hayat	AKINIKA - COLLECTIONS AND RECOVERY
Activity	NON TECH EXCHANGE	Contact Phone	07542454917	AKINIKA - COLLECTIONS AND RECOVERY
Priority	ND 1700			Tulketh Mill, Balcarres Road
Ref 1	WOT000517653			PRESTON England PR2 2DY
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197532368	0000000000048252	525WP:LBG:DLM HP 840 G11 16GB	5CG52351XY			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	11/11/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	9
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Job # 4284438	Customer	NCR TESCO HHT		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	MARTYN JOLLY JOLLY	TESCO 28 PENDLE RD LEYLAND LANCASHIRE..... PR25 5TU
Activity	TECH EXCHANGE	Contact Phone	3456719499	
Priority	ND 1700			
Ref 1	7531401899			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Physical Damage Subject: Honeywell PDA - CT45 - Physical Damage Till number: Till serial number:23256B2D3C Date:10.11.2025 Problem description / Error message: ----- Kaveya C</p> <p>Nov 10 2025</p> <p>08:43 Store number:- 6129 The store called in with regards to CT45- Whoosh pda hardware Hrdware issue SN: 23256B2D3C Build - (ct45 Is the device moved to the repair folder: Yes **Note: Update SN and asset model type on left hand side**] 07817428699 // Martyn Jolly</p> <p> site customer charge to be added.</p>	<ul style="list-style-type: none"> * The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed.

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197570786	S2881097526	Honeywell PDA CT45XP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197570788	S2881097526	Honeywell PDA CT45XP				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4285097	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/11/2025 16:47 - 11/11/2025 17:00	Contact Name	JOANNE MULLIGAN	JOANNE MULLIGAN WHELMAR HOUSE SOUTHWAY SKELMERSDALE WN8 6NN
Activity	CHAIR INSTALL	Contact Phone	03000825979	
Priority	ND 1700			
Ref 1	DEL1646973			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Car park round the back of Jobcentre please call for access to back entrance *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:3830 PO336540Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19759470201	1814001	Positiv SE Chair				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19759470401	1814001	Positiv SE Chair				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 11/11/2025

Date 11/11/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 11

Job # 4284796	Customer	Vista Retail Support Limited	Job Address
SLA Window	10/11/2025 13:37 - 11/11/2025 17:00	Contact Name	. MCDONALDS - NCR
Activity	NON TECH EXCHANGE	Contact Phone	28 JENNIFER AVENUE VAUXHALL
Priority	ND 1700		LIVERPOOL
Ref 1	3464351		VAUXHALL
Ref 2			L5 5AA
No. of Parts	1		

Instructions 1

3464351: DT - Headsets - HME 6200 - Hardware Issue
Backdoor Swap

Instructions 2

BACK DOOR SWAP ONLY
Replace MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call
including unused parts(RE
DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA
call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19758489601	MCD-KIT-HSET-HS6200	MCD-KIT-HSET-HS6200				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19758489801						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4284974	Customer	PayPoint Unscheduled		Job Address
SLA Window	10/11/2025 15:39 - 11/11/2025 17:00	Contact Name	RAVI KRITHARAN	BRIGHTON STREET STORES 91-93 BRIGHTON STREET WALLASEY MERSEYSIDE CH44 6QL
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31172539			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad	Unscheduled collection - ensure you have the letter for site (available on google drive) - 31264300 34529172 Zebra Printer

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19759140201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4284984	Customer	NCR TESCO HHT		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	JACK BROWN BROWN	TESCO A-B, CITY EXCHANGE
Activity	TECH EXCHANGE	Contact Phone	3456757170	LIVERPOOL OLD HALL STREET
Priority	ND 1700			LIVERPOOL L3 9RQ
Ref 1	7531403538			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner issue Subject: Honeywell PDA - CT45 - Scanner not working Till number: Till serial number:23259b3e7c Date:10.11.2025 Problem description / Error message: ----- PAVITHRA V1 Nov 10 2025 15:05 UK/ROI::Stores::Honeywell PDA::Scanner issue Serial no:23259b3e7c Build: Stock PDA The store reported that Honeywell PDA - CT45 - Scanner not working Work order number: 29454656 Troubleshooting: Tried soft reboot (Yes/No):Yes Tried hard reboot (Yes/No):Yes Tried toggling the scanner wedge settings(Yes/No):Yes Tried scanning it from an application: All the applications Name: Jack Brown Contact: 07906007630 site customer charge to be added.</p>	<ul style="list-style-type: none"> * The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. <p> site customer charge to be added.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197591733	S2881097526	Honeywell PDA CT45XP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197591735	S2881097526	Honeywell PDA CT45XP				

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4284788	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/11/2025 13:25 - 11/11/2025 13:00	Contact Name	ANN EVANS	HMRC 31 WATER STREET INDIA BUILDING LIVERPOOL L2 0QD
Activity	CHAIR INSTALL	Contact Phone	07576377770	
Priority	ND 1700			
Ref 1	DEL1645957			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000284016Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19758441701	500001023	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19758441901	500001023	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4284360	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/11/2025 07:11 - 11/11/2025 17:00	Contact Name	MELISSA MARMION		MELISSA MARMION INDIA BUILDINGS 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	4403000595276		
Priority	ND 1700				
Ref 1	DEL1646583				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000286054Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1646583&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1646583&address=Melissa%20Marmion India%20Buildings LIVERPOOL 31%20Water%20Street L2%20RD >Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19756626201	500001303	Adapt 630 (small seat/high bac)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19756626401	500001303	Adapt 630 (small seat/high bac)				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4285147	Customer	Computacenter John Lewis		Job Address
SLA Window	10/11/2025 18:20 - 11/11/2025 22:00	Contact Name	MARION KIDD	JOHN LEWIS JOHN LEWIS 70 SOUTH JOHN STREET LIVERPOOL L1 8BJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	24578363			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
JLP scanner swap	<p>Asset: JL Zebra LS2208 Barcode Scanner Generic Serial No: GENERIC-0202</p> <p>Category: Hardware SubCategory: Component</p> <p>ePOS Till Issue - LP-C-S50123846 - Barcode Scanner (Symbol LS2208)</p> <p>Web logging</p> <p>Till Host Name: LP-C-S50123846</p> <p>Till Number / User ID: LPC846</p> <p>Device Type (PED etc): Barcode Scanner</p> <p>Make/Model: Symbol LS2208</p> <p>Exact Till Location (Floor Dept/Section Detail): First Floor / Lingerie</p> <p>Contact Number: 0151 705 3870</p> <p>Fault: Scanner does not work at all - does not power on no lights. - Replacement required for scanner....</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4285011	Customer	Secure Retail Limited		Job Address
SLA Window	10/11/2025 16:07 - 11/11/2025 17:00	Contact Name	NICHOLAS GANNON	WAGAMAMA WAGAMAMA 14 PARADISE STREET LIVERPOOL L1 8JF
Activity	TECH EXCHANGE	Contact Phone	01517072762	
Priority	ND 1700			
Ref 1	00061549			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	EXCHANGE: 316-492-843

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19759259601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4284794	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/11/2025 13:36 - 11/11/2025 17:00	Contact Name	MRS E RAVENALL		MRS E RAVENALL 4 SILVER LEIGH LIVERPOOL L17 5BL
Activity	CHAIR INSTALL	Contact Phone	07369240749		
Priority	ND 1700				
Ref 1	DEL1647668				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 3500529963Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19758485901	0380123BLA	RH Logic 400 Complete Black 8E				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19758486101	0380123BLA	RH Logic 400 Complete Black 8E				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4285013	Customer	Vista Retail Support Limited	Job Address
SLA Window	10/11/2025 16:09 - 11/11/2025 17:00	Contact Name	LIDL FENNEL STREET LANCASHIRE WARRINGTON WA1 2PA
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3460595		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
<p>FSE to attend and replace lost zebra HHT device part ID: ?HHT-ZEB-TC57-LID? Passcode - 07032889</p>	<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

Digitized by srujanika@gmail.com

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19759267801	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19759268001						

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4284380	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/11/2025 07:32 - 11/11/2025 17:00	Contact Name	RACHEL REAY	NATIONAL HIGHWAYS 440 BIRCHWOOD BOULEVARD BIRCHWOOD WARRINGTON WA3 7WD
Activity	CHAIR INSTALL	Contact Phone	07983963482	
Priority	ND 1700			
Ref 1	DEL1646336			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: N/A *** Please call 1 hour before arrival.Customer Ref / PO: 3094945Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1646336&address=National%20Highways%20Birchwood%20Boulevard%20Warrington%20WA3%207WD</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19756683401	9787004INFULL	IPositiv U600 Tall Back Full Sp				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19756683601	97870041NFULLB	IPositiv U600 Tall Back Full Sp				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

David Hargreaves 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4284888	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	10/11/2025 14:36 - 11/11/2025 17:00	Contact Name	CHRISTOPHER JOLLEY		23 HAWKRIDGE DRIVE 23 HAWKRIDGE DRIVE MANCHESTER M23 0GG
Activity	COLLECTION	Contact Phone	0753226 9619		
Priority	ND 1700				
Ref 1	45143				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4284952	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	10/11/2025 15:24 - 11/11/2025 17:00	Contact Name	HABIB HASSAN		12 CROMPTON ROAD 12 CROMPTON ROAD MANCHESTER M19 2GH
Activity	COLLECTION	Contact Phone	07816 190 572		
Priority	ND 1700				
Ref 1	45171				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

David Hargreaves 11/11/2025

Date 11/11/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 9

Job # 4284537	Customer	HCL Barclays		Job Address
SLA Window	11/11/2025 08:00 - 11/11/2025 12:00	Contact Name	GEMMA ASHURST	BARCLAYS BANK PLC BARCLAYS BANK PLC 1 BRIDGE STREET STOCKPORT SK1 1XU
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	Priority MC			
Ref 1	INC1040318453			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Desktop exchange	<p>Contact email - gemma.ashurst1@barclays.com Location - Stockport - 1 Bridge Street - SK1 1XU Serial number - 8SBDD24 Hostname - x30519519TFD753 Mac address - 20:88:10:91:29:EA</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19743862801					Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19743863001					Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4284986	Customer	Computacenter Limited			Job Address
SLA Window	10/11/2025 15:47 - 11/11/2025 15:30	Contact Name	PATRYCJA CICHOWICZ		HALIFAX HALIFAX PLC 22-28 MARKET PLACE HYDE SK14 2NQ
Activity	TECH EXCHANGE	Contact Phone	07534643919		
Priority	ND 1500				
Ref 1	24577923				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
LLOYDS CHIP PIN 11/11	<p>Contact Name - Patrycja Cichowicz Contact Number - 07534643919 Location - Hyde 22/28 Market Place SK14 2NQ - Heritage - Halifax</p> <p>Device - PED Make - INGENICO Device - PED PPD - No Part - 3802934 PED Kit - (incl PED & Cables) Serial Number / Asset -</p> <p>Opening Time /Availability - Monday - 9:30-15:30 Tuesday - 9:30-15:30 Wednesday - 9:30-15:30 Thursday - 9:30-15:30 Friday - 9:30-15:30 Saturday Cover - NO</p> <p>Notes - Eng to Replace the PED. **Wednesday: 10:00-15:30**</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4284713	Customer	COGNIZANT HAYS WAREHOUSING			Job Address
SLA Window	10/11/2025 12:10 - 11/11/2025 17:00	Contact Name		JOANNE PHILLIPS	APARTMENT 3 APARTMENT 3 BOW GARRETT
Activity	TECH EXCHANGE	Contact Phone		07895845650	25 GARRETT WALK STOCKPORT SK3 0GD
Priority	ND 1700				
Ref 1	INC0122698				
Ref 2	C8608-R13				
No. of Parts	0				

Instructions 1	Instructions 2
Laptop Swap	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4284129	Customer	Computacenter - Waitrose		Job Address
SLA Window	09/11/2025 16:06 - 11/11/2025 22:00	Contact Name	THE MAANGER	WAITROSE LTD WAITROSE LTD 20 STATION ROAD CHEADLE HULME CHEADLE SK8 5AE
Activity	TECH EXCHANGE	Contact Phone	0000	
Priority	ND 1700			
Ref 1	24574142			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Asset: Verifone Vx820 Device With Firmware & Pin Pad Shield Generic Serial No: GENERIC-0206 Category: Application SubCategory: Configuration / Functionality Card Reader (PED) Manned Till Other 220TP028 220 - Cirencester Web logging Make/Model: Verifone Vx820 Device With Firmware & Pin Pad Shield Generic Till Number: 028 Fault/Attempted Triage: Ped has been replaced already and tested. ONLY need cables that connect Beetle to PED. Please swap PED cables

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4284738	Customer	Computacenter JLP			Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Yasmine Roberts		JOHN LEWIS PLC (0081024546) JL Cheadle Wilmslow Road JL Cheadle Wilmslow Road SK8 3BZ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344		
Priority	ND 1700				
Ref 1	24508620				
Ref 2	PO Monthly				
No. of Parts	2				

Instructions 1	Instructions 2
Make/Model: Shop Partner Device iPhone 11 Device Name: Apple iPhone 1 Serial Number (S/N): HCVDX3G1N735 Asset number: WR0024160 Build Inf JLBR041SUSSD iPhone iOS 18.6.2 N735 Traka Locker (Traka locker & Doo	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19758034501	2262266	Mobile Support/Leaver envelope				
19757984401	2262266	Mobile Support/Leaver envelope				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19758034701	2262266	Mobile Support/Leaver envelope				
19757984601	2262266	Mobile Support/Leaver envelope				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 11/11/2025

Date 11/11/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 9

Job # 4284131	Customer	Computacenter - Waitrose		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 22:00	Contact Name	THE MAANGER	WAITROSE LIMITED WAITROSE LIMITED
Activity	TECH EXCHANGE	Contact Phone	0000	312 - 89 PARK LANE POYNTON STO POYNTON STOCKPORT SK12 1RD
Priority	ND 1700			
Ref 1	24576268			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
PLEASE SWAP UNIT	Caller: 312 Poynton Opened by: 312 Poynton Requested For: 312 Poynton WatchList: Adam Worthington Contact Name: Tom Eyquem What type of Printer is having the issue?: ZQ610 Reduction Printer What is the Printer Serial Number?: XXZJJ223503764 What is the Printer Number?: 1 What is the issue with the Printer?: Not connecting to the branch wireless network How many Devices affected?: One I have rebooted the printer at the Welcome Desk and it's still not connecting: true I can confirm that other devices (Printers MFDs etc) are connecting to the network: true I confirm that I have cleaned the printer following the guide above: false... I confirm that I have tried a different batch of printer roll: false...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Hargreaves 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4284549	Customer	Computacenter - Kingfisher			Job Address
SLA Window	10/11/2025 10:45 - 11/11/2025 20:00	Contact Name		HARVEY PRINCE	SCREWFIX SCREWFIX DERWENT HOUSE HULLEY ROAD MACCLESFIELD SK10 2LP
Activity	TECH EXCHANGE	Contact Phone		441625430618	
Priority	ND 1700				
Ref 1	24576645				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 21 IP ADDRESS: 10.65.50.145 PTID: 30646698 PED MODEL: PEDVX820 SERIAL NUMBER: 327966185 CURRENT DOWNLOAD VERSION ON WEBCOM: n/a CONFIG RE-DOWNLOADED: n SOFTWARE RE-DOWNLOADED: n LOCATION OF THE DEVICE ON SITE: till 21 PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): no FAULT DESCRIPTION: user can turn on the ped but the screen is black zero reaction on nothing user cannot login CONTACT NAME/CONTACT NUMBER: 441625430618 Harvey Prince

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4284623	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	11/11/2025 08:00 - 11/11/2025 12:00	Contact Name		R406 WIGAN, GRAND ARCADE	ORANGE WIGAN: GRAND ARCADE
Activity	NON TECH EXCHANGE	Contact Phone		0845 0971 406	37 (Unit 9A) The Grand Arcade LANCASHIRE Wigan: Grand Arcade WN1 1BH
Priority	Priority MC				
Ref 1	C5324209				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 09/11/2025 16:30 SLA: ND 09/11/2025 16:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5324209 Problem Web Service qws_uk Fri 07 Nov 2025 09:38:33 A+C+P agent.loginname=qws_uk equipment.assettag=EELGB000000O0406TRB2 contract.pkey=22856 call.poms=1 call.zip=WN1 1BH call.address=37 (Unit 9A) The Grand Arcade call.city=Wigan: Grand Arcade call.customerid=INC18439782 call.problem=Hardware - Lenovo X12 - Tablet not switching on /Win 11/Replacement PW-04L2X2 needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=11/7/2025 10:37:55 AM ##### Call 5324209 Problem Web Service qws_uk Fri 07 Nov 2025 09:38:33 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19752311901	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19752312101	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4285040	Customer	PayPoint Unscheduled		Job Address
SLA Window	10/11/2025 16:27 - 11/11/2025 17:00	Contact Name	PAASKARAN PALANICHCHAMY	SWINLEY OFF LICENCE 25A SWINLEY LANE WIGAN LANCASHIRE WN1 2EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31185199			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad	Unscheduled collection - ensure you have the letter for site (available on google drive 34049304 37764198

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19759379601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19759379801						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

John Paul Barron 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4284479	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/11/2025 09:49 - 11/11/2025 17:00	Contact Name	F.A.O. SUSAN LAURENT	TAMESIDE METROPOLITAN BOROUGH
Activity	CHAIR INSTALL	Contact Phone	01613425100	DUKINFIELD TOWN HALL
Priority	ND 1700			TOWN HALL, KING STREET
Ref 1	DEL1647594			DUKINFIELD
Ref 2				SK16 4LA
No. of Parts	4			

Instructions 1	Instructions 2
<p>*** Customer Instructions: The office is in the basement of the building there is a lift *** Please call 1 hour before arrival.Customer Ref / PO: 40167636Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1647594&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

John Paul Barron 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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In Items for Job # 4284479 page 1 of 1



Run Sheet

John Paul Barron 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4284977	Customer	PayPoint Unscheduled		Job Address
SLA Window	10/11/2025 15:39 - 11/11/2025 17:00	Contact Name	HAREESH BOLLINENI	BH SUPER SHOP 21 MARKET STREET STALYBRIDGE CHESHIRE SK15 2AL
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31263379			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive) - 37593228 38965818 38943853 Zebra Printer

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19759142601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/11/2025

Date 11/11/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4284647	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Kavin Gorky	Manchester Westminster House
Activity	COLLECTION	Contact Phone	07799310809	Manchester Westminster House Westminster House
Priority	ND 1700			MANCHESTER England M1 3HU
Ref 1	WOT000518570			
Ref 2				
No. of Parts	1			

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197571231	000000000004872	ZBG:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197571233		HP EliteBook 840 G9 - 14" - i7 - 32GB - 1TB	5CG24180H9			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4284649	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Mark Bailey	Manchester Westminster House
Activity	COLLECTION	Contact Phone	07525240224	Manchester Westminster House
Priority	ND 1700			Westminster House
Ref 1	WOT000518571			MANCHESTER
Ref 2				England
No. of Parts	1			M1 3HU

Instructions 1	Instructions 2
Collect items using packaging from Hatfield House""req_for_site_information"": "head_office""requested_for_first_name": "Mark"" Bailey""intune_device_id": "946f0f79-43e0-4764-ae1d-ae5da448c1fa""order_guide 256GB""identity_active": "true""req_by_site_information": "head_office""requester_m form_loading": "false""serial_number": "5CG24162K6""requester_email": "Mark.Bailey@lloydsbanking.com""requested_for_last_name": "Bailey""contact_phone_number": "07525240224"" Replace""role_user": "true""domain": "GLOBAL""contact_email_address": "mark.baile y@lloydsbanking.com""requested_for_user_id": "3433633""Request ation": "Manchester 1": "5CG24162K6""account": "GLOBAL3433633""type_code": "15""cost_centre": "Core B INV - Internals Lloyds""identity_disabled": "false")	

Job Notes



Run Sheet

John Paul Barron 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4284681	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Abdul Lahson	Manchester Westminster House
Activity	NON TECH EXCHANGE	Contact Phone	+44 (0)7827022465	Manchester Westminster House
Priority	ND 1700			Westminster House
Ref 1	WOT000517797			MANCHESTER
Ref 2				England
No. of Parts	1			M1 3HU

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197534239	0000000000048252	525WP:LBG:DLM HP 840 G11 16GB	5CG4386SCV			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197534241		5CG4384ZRM - Hewlett Packard Inc. :B&S:LBG:DLM HP 840 G11 16GB	5CG4384ZRM14	U5U 16GB 256GB		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4284361	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/11/2025 07:11 - 11/11/2025 17:00	Contact Name	OLIVIA GORTON	LUKE HIMSWORTH 4TH FLOOR B4.23 RIBBLE THREE NEW BAILEY, NEW BAILEY STREET Salford M3 5FS
Activity	CHAIR INSTALL	Contact Phone	03000527826	
Priority	ND 1700			
Ref 1	DEL1646002			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000283260Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1646002&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1646002&address>Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19756625801	500000943	Positiv ME100 (Medium Back)				

Returned Items



Run Sheet

John Paul Barron 11/11/2025

Date 11/11/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4284702	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Craig Derbyshire	Salford 10/12 Hankinson Way Salford 10/12 Hankinson Way 10/12 Hankinson Way
Activity	DE-INSTALL	Contact Phone	07792708104	SALFORD England M6 5JA
Priority	ND 1700			
Ref 1	WOT000518661			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>De-install use packaging from Hatfield</p> <pre>Way""req_for_site_information": "lloyds_branch""requested_for_first_name": "Craig" Derbyshire""intune_device_id": "c7303029-b199-4bae-be18-73604be9060f""order_ 256GB""identity_active": "true""req_by_site_information": "lloyds_branch""requester_ 08104""form_loading": "false""serial_number": "5CG24211Y7""requester_email": "craig.derbyshire@lloydsbanking.com""requested_for_user_id": "9181356""Request_ Replace""role_user": "false""domain": "GLOBAL""contact_email_address": "Craig.Derbyshire@lloydsbanking.com""serial_number": "DEVICE_REFRESH_LAPTOP""collect_deliver_ e""location": "Manchester 1": "5CG24211Y7""account": "GLOBAL9181356""type_code": "15""cost_centre": "CBDO""identity_disabled": "false"}</pre>	<pre>{"requested_for_markets": "No""employment_type": "Permanent Employee""cost_centre_number": "411225""u_site": "Salford 10/12 Hankinson requested_for": "Craig u_device_name": "HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB""Request_ Type": "15""u_special_requirements": "No""line_manager_id": "James Smith""u_device_name": "5CG24211Y7 - HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB""identity_active": "true""req_by_site_information": "lloyds_branch""requester_ 08104""form_loading": "false""serial_number": "5CG24211Y7""requester_email": "craig.derbyshire@lloydsbanking.com""requested_for_user_id": "9181356""Request_ Replace""role_user": "false""domain": "GLOBAL""contact_email_address": "Craig.Derbyshire@lloydsbanking.com""serial_number": "DEVICE_REFRESH_LAPTOP""collect_deliver_ e""location": "Manchester 1": "5CG24211Y7""account": "GLOBAL9181356""type_code": "15""cost_centre": "CBDO""identity_disabled": "false"}</pre>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197573907	000000000004872	ZBG:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197573909		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG24211Y7			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4284364	Customer	POSTURITE LIMITED			Job Address		
SLA Window	10/11/2025 07:14 - 11/11/2025 17:00	Contact Name	FAZILA UGRADAR		FAZILA UGRADAR AREA B&C, GROUND FLOOR ST MARK'S HOUSE, ST MARY'S STREET PRESTON PR1 4AT		
Activity	CHAIR INSTALL	Contact Phone	07762921958				
Priority	ND 1700						
Ref 1	DEL1645974						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: working hours 10-4pm *** Please call 1 hour before arrival.Customer Ref / PO: 6000283441Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19756631601	500000625	Positiv ME100 (Medium Back)				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4284363	Customer	POSTURITE LIMITED			Job Address		
SLA Window	10/11/2025 07:13 - 11/11/2025 17:00	Contact Name	LAUREN PARKINSON		LAUREN PARKINSON AREA B&C, GROUND FLOOR ST MARK'S HOUSE, ST MARY'S STREET PRESTON PR1 4AT		
Activity	CHAIR INSTALL	Contact Phone	07380283570				
Priority	ND 1700						
Ref 1	DEL1645975						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: ON GROUND FLOOR *** Please call 1 hour before arrival.Customer Ref / PO: 6000283442Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19756629401	500000975	P-Sit High Back - 3 Lever Seat				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4284421	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/11/2025 08:33 - 11/11/2025 17:00	Contact Name	DEBBIE TAYLOR	LANCASHIRE TEACHING HOSPITALS
Activity	DESK INSTALL	Contact Phone	07415230785	SPECIALIST MOBILITY
Priority	ND 1700			REHABILITATION CENTRE
Ref 1	DEL1643546			PRESTON BUSINESS CENTRE,
Ref 2				WATLING STREET ROAD
No. of Parts	5			PRESTON
				PR2 8DY

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: TP31911Items on order:2333007 - FOOTREST - Adjustable F href=https://rico.jotform.com/222823708509055?refNumber=DEL1643546&address</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

See Items Overleaf



Run Sheet
Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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In Items for Job # 4284421 page 1 of 1



Run Sheet
Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Run Sheet

Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4284831	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/11/2025 13:56 - 11/11/2025 17:00	Contact Name	JACKIE ELLIOTT	JACKIE ELLIOTT 21 REDSANDS DRIVE FULWOOD PRESTON PR2 9AH
Activity	CHAIR SP INSTALL	Contact Phone	07766610764	
Priority	ND 1700			
Ref 1	DEL1646745			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:3261 PO336276Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19758585401	9789011BLA	Positiv Double Height Adjustab				
19758585402	9787501BLA	Positiv Plus Medium Back No Ne				
19758585403	100136887	Cleartex Rectangular Floor Mat				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19758585601	9789011BLA	Positiv Double Height Adjustab				
19758585701	9787501BLA	Positiv Plus Medium Back No Ne				
19758585801	100136887	Cleartex Rectangular Floor Mat				



Run Sheet
Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4284910	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	10/11/2025 14:45 - 11/11/2025 17:00	Contact Name	KAREN MYERSCOUGH	5 ROE BARNS 5 ROE BARNS CATTERALL LANE
Activity	COLLECTION	Contact Phone	07827 854 895	CATTERALL PRESTON PR3 0PA
Priority	ND 1700			
Ref 1	45168			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 3 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4284375	Customer	POSTURITE LIMITED			Job Address		
SLA Window	10/11/2025 07:25 - 11/11/2025 17:00	Contact Name	REBECCA MITCHELL		REBECCA MITCHELL BISHOPS HOUSE WHITENDALE ROAD, DUNSOP BRIDGE CLITHEROE BB7 3BL		
Activity	CHAIR INSTALL	Contact Phone	01619343128				
Priority	ND 1700						
Ref 1	DEL1646003						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 2011-05-401-1810-00000Items on order:9745020 - MICE - Kensington Orbit	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19756670701	500000483	Positiv ME600 Chair (Square Ba				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4284962	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/11/2025 15:34 - 11/11/2025 17:00	Contact Name	SHAFQAT AKHTAR		SHAFQAT AKHTAR 94 HIBSON ROAD NELSON BB9 0BA
Activity	DESK INSTALL	Contact Phone	07775590386		
Priority	ND 1700				
Ref 1	DEL1647272				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 600294462Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf



Run Sheet
Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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In Items for Job # 4284962 page 1 of 1



Run Sheet
Nadeem Saleem 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Returned Items for Job # 4284962 page 1 of 1



Run Sheet

Osama Shahhoud 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	1
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Job # 4284606	Customer	HCL SMS		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	.	Swan Mill Higher Swan Ln Bolton BL3 3AQ
Activity	MANPOWER	Contact Phone	.	
Priority	ND 0900			
Ref 1	Scheduled Bolton visit			
Ref 2	9200136662			
No. of Parts	0			

Instructions 1	Instructions 2
"ITM000000330263 - update headsets stock details for Rubina Taina and Ruby Gascoyne - I issued Rubina a headset last week and Ruby this morning. Both their headsets had gone faulty/broke. I also got rid of a returned headset that was in lockup as it had an exposed wire. Nothing to issue now but just making you aware as per process and stock level management. Thank you (Sahzad Patel)	"ITM000000330263 - update headsets stock details for Rubina Taina and Ruby Gascoyne - I issued Rubina a headset last week and Ruby this morning. Both their headsets had gone faulty/broke. I also got rid of a returned headset that was in lockup as it had an exposed wire. Nothing to issue now but just making you aware as per process and stock level management. Thank you (Sahzad Patel)
ITM000000329752 - locate these devices and install Manage Engine - Two devices showing SMS-253YKN3 - Martin Grundy - Bolton SMS-65YDGS3	ITM000000329752 - locate these devices and install Manage Engine - Two devices showing SMS-253YKN3 - Martin Grundy - Bolton SMS-65YDGS3
ITM000000324853 - Ben White - 6 new joiners on 1st Dec - Please discuss the stock details with Adam	ITM000000324853 - Ben White - 6 new joiners on 1st Dec - Please discuss the stock details with Adam
1. Check all SMS emails and respond accordingly 2. Update the stock / inventory file for all assets 3. Update the SMS Weekly Site checklist after performing the tasks 4. Attend to any shoulder tap requests and politely engage with users Engineer please complete JotForm Sign off Sheet: https://rico.jotform.com/251692913321051 "	1. Check all SMS emails and respond accordingly 2. Update the stock / inventory file for all assets 3. Update the SMS Weekly Site checklist after performing the tasks 4. Attend to any shoulder tap requests and politely engage with users Engineer please complete JotForm Sign off Sheet: https://rico.jotform.com/251692913321051 "

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	11/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4284958	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	11/11/2025 08:00 - 11/11/2025 12:00	Contact Name	1297 Pwllheli Duty Manager	Lidl Great Britain Limited Cardiff Road PWLLHELI LL53 5NU	
Activity	REPAIR WITH PARTS	Contact Phone	01758613818		
Priority	Priority MC				
Ref 1	11895435				
Ref 2					
No. of Parts	1				

Instructions 1

Site code: +2889
Intervention #: 1 SLA: 10/11/2025 17:00-----ASSET
INFORMATION---ProductName: MX622adhe High Volt DZ AT BA BE BG HR
CDeviceTagCustomer: LGB1297-5AB0-01SerialNumber:
701810930CR5RProductIdentifier: 36S0930Model: 7018-678Physical Location:

----ACCOUNT INFORMATION----> USB ports are disabled. FW update with laptop and crossover cable>> Firmware freeze (do not update)>> Device menu is password securedCredentials Are:Username: LEXPassword is currently in change process:Try old pw: L3xm4rk123! Or new pw: Lx4LMRk987!(Keep confidential!)To log in follow next steps:1. Click on the three bars in the top right corner of the device screen2. Click on first line (PIN)3. Choose Login Method: User Name/Password4. Enter Username and Password and press Login button>> Tech PIN: (168432) for supplies menu>> Before device reset due to repair (a.) or new device installation (b.) or controller board exchange (c.) follow next steps:a.) Device reset 1. Gather IP address data from device 2. Reset device (from diagnostic menu) 3. Reenter IP address data 4. Call your dispatch for device reconfig. 5. Manually restart device after reconfig.b.) Controller board exchange 1. Gather IP address data from device (network settings page or call your dispatch team and provide hostname). 2. Install new controller board 3. Leave device disconnected from network! 4. Start device and print network settings page (to get new MAC address) 5. Enter IP address data and report new MAC to your local customer contact person ask thisperson to inform the internal LIDL IT about the new MAC. 6. Connect device to network. 7. Call your dispatch for device reconfig. 8. Manually restart device after reconfig.c.) Mechanical replacement 1. Gather IP address data from device 2. Install new device and connect to network 3. Call your dispatch for device reconfig. 4. Manually restart device after reconfig.

Instructions 2

-----ACTIVITY DESCRIPTION---Help Desk Reference INC12027683. Replace jammed originals if continuing job [280.15Q] Unable to get through to store. Logged onto the device and can see quite a few ADF jams
ADF replaced just a month
ago.LGB1297-5AB0-01MX622701810930CR5R196.176.114.24NATALIE
CASSIM+443330380561SH----INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197562000	41X1329	MX62x SVC Scanner ADF Asm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197562002	41X1329	MX62x SVC Scanner ADF Asm				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4284509	Customer	VIP Computer Centre Limited		Job Address
SLA Window	10/11/2025 10:05 - 11/11/2025 15:00	Contact Name	STUART	COLEG MENAI COLEG MENAI MENAI HOUSE FFORDD PENLAN BANGOR LL57 4HJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1500			
Ref 1	SR 37240			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SR 37240 - Replace PSU	<p>***ATTEND DURING SCHOOL HOURS***</p> <p>SERIAL -..... CM074156-062</p> <p>MODEL - 9876-5464</p> <p>FAULT - Replace M.2 in system</p> <p>Should you identify any damage to the equipment that Zootorm has supplied or the unit(s) on site then you MUST contact Zootorm before continuing with the call on 01925 847 282.....(9.00 17.00 Monday Friday) If you have any problems whilst on site which include installation of components and removal you MUST contact our technical line FIRST and report your findings to the team when you call Zootorm please identify yourself as a RICO Engineer attending a warranty call.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19757417901						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19757418101					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4284504	Customer	VIP Computer Centre Limited		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 15:00	Contact Name	STUART	COLEG MENAI COLEG MENAI MENAI HOUSE FFORDD PENLAN BANGOR LL57 4HJ
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1500			
Ref 1	SR 37240			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SR 37240 - Replace NVME	<p>***ATTEND DURING SCHOOL HOURS***</p> <p>SERIAL -..... CM074156-062</p> <p>MODEL - 9876-5464</p> <p>FAULT - Replace M.2 in system</p> <p>Should you identify any damage to the equipment that Zootorm has supplied or the unit(s) on site then you MUST contact Zootorm before continuing with the call on 01925 847 282.....(9.00 17.00 Monday Friday) If you have any problems whilst on site which include installation of components and removal you MUST contact our technical line FIRST and report your findings to the team when you call Zootorm please identify yourself as a RICO Engineer attending a warranty call.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19757382201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4284518	Customer	VIP Computer Centre Limited		Job Address
SLA Window	10/11/2025 10:10 - 11/11/2025 15:00	Contact Name	STUART	COLEG MENAI COLEG MENAI MENAI HOUSE FFORDD PENLAN BANGOR LL57 4HJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1500			
Ref 1	SR 37239			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SR 37239 - Replace PSU	<p>***ATTEND DURING SCHOOL HOURS***</p> <p>SERIAL -..... CM070164-005</p> <p>MODEL - 9876-5091</p> <p>FAULT - Faulty power button swap case and make sure system powers</p> <p>Should you identify any damage to the equipment that Zootorm has supplied or the unit(s) on site then you MUST contact Zootorm before continuing with the call on 01925 847 282.....(9.00 17.00 Monday Friday) If you have any problems whilst on site which include installation of components and removal you MUST contact our technical line FIRST and report your findings to the team</p> <p>when you call Zootorm please identify yourself as a RICO Engineer attending a warranty call.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19757439401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4284514	Customer	VIP Computer Centre Limited		Job Address
SLA Window	10/11/2025 10:09 - 11/11/2025 15:00	Contact Name	STUART	COLEG MENAI COLEG MENAI MENAI HOUSE FFORDD PENLAN BANGOR LL57 4HJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1500			
Ref 1	SR 37238			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SR 37238 - Replace PSU	<p>***ATTEND DURING SCHOOL HOURS***</p> <p>SERIAL -..... CM070164-005</p> <p>MODEL - 9876-5091</p> <p>FAULT - Replace PSU in system</p> <p>Should you identify any damage to the equipment that Zootorm has supplied or the unit(s) on site then you MUST contact Zootorm before continuing with the call on 01925 847 282.....(9.00 17.00 Monday Friday) If you have any problems whilst on site which include installation of components and removal you MUST contact our technical line FIRST and report your findings to the team when you call Zootorm please identify yourself as a RICO Engineer attending a warranty call.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19757438201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19757438401						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4284513	Customer	VIP Computer Centre Limited		Job Address
SLA Window	10/11/2025 10:07 - 11/11/2025 15:00	Contact Name	STUART	COLEG MENAI COLEG MENAI MENAI HOUSE FFORDD PENLAN BANGOR LL57 4HJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1500			
Ref 1	SR 37236			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SR 37236 - Replace PSU	<p>***ATTEND DURING SCHOOL HOURS***</p> <p>SERIAL -..... CM070164-010</p> <p>MODEL - 9876-5091</p> <p>FAULT - Replace PSU in system</p> <p>Should you identify any damage to the equipment that Zootorm has supplied or the unit(s) on site then you MUST contact Zootorm before continuing with the call on 01925 847 282.....(9.00 17.00 Monday Friday) If you have any problems whilst on site which include installation of components and removal you MUST contact our technical line FIRST and report your findings to the team when you call Zootorm please identify yourself as a RICO Engineer attending a warranty call.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19757425301						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19757425501					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4284841	Customer	Vista Retail Support Limited		Job Address
SLA Window	10/11/2025 14:01 - 11/11/2025 17:00	Contact Name		LIDL HOLYHEAD, LLANFAWR ROAD ANGLESEY HOLYHEAD LL65 2BS
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3462017			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3462017: Brief Description: missing zebra Passcode - 15562889	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19758610401	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



Run Sheet

Simon Heath 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4284555	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	10/11/2025 10:48 - 11/11/2025 16:30	Contact Name	SARAH2.THOMAS@MANDSBANK.COM	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07779643906	
Priority	ND 1600			
Ref 1	RITM38393822			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Developer Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19757639801						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
------	------------	-------	------------	--------	--------------	-------------	----

Job # 4284565	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	10/11/2025 10:48 - 11/11/2025 16:30	Contact Name	IZZY.MOLYNEUX@MANDSBANK.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	07886398082		MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE		
Priority	ND 1600				WEST AND CHESTER		
Ref 1	RITM38425810				KINGS MEADOW		
Ref 2					CHESTER BUSINESS PARK		
No. of Parts	1				CHESTER		
					CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Quarantine Or Un-Quarantine Devices

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19757639101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4284793	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	WILLIAM.JOHNSON@MANDSBANK.COM	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07584327349	
Priority	ND 1600			
Ref 1	RITM38302033r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Thin Client Device

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19752600001						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4284654	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Hannah Cadman-Biggs	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	COLLECTION	Contact Phone	07739032921	
Priority	ND 1700			
Ref 1	WOT000518572			
Ref 2				
No. of Parts	1			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197572541	000000000004872785	GB-GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197572543		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415ZTG			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/11/2025

Date 11/11/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 11

Job # 4284657	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Bryan George	Chester Cawley House
Activity	COLLECTION	Contact Phone	07836338950	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000518573			
Ref 2				
No. of Parts	1			

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197572756	0000000000048727B6	:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197572758		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2421C3L			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4284661	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Nina Robinson	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	COLLECTION	Contact Phone	07368683078	
Priority	ND 1700			
Ref 1	WOT000518574			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield	{"requested_for_markets": "No", "employment_type": "Permanent Employee", "cost_centre_number": "630704", "u_site": "Chester Cawley House", "req_for_site_information": "head_office", "requested_for_first_name": "Nina", "requested_for_last_name": "Robinson", "intune_device_id": "5b4c533c-8150-448c-84aa-c4c9ba39d134", "order_group": "1", "identity_active": "true", "req_by_site_information": "head_office", "requester_mobile": "07368683078", "form_loading": "false", "serial_number": "5CG24178V5", "requester_email": "Nina.Robinson@lloydsbank.co.uk", "requested_for_user_id": "0918543", "Request Type": "15", "u_special_requirements": "No", "line_manager_id": "Laura.Gillespie", "u_device_name": "5CG24178V5 - HP EliteBook 830 G9 13", "u_device_serial": "447768003978", "requested_for_last_name": "Robinson", "contact_phone_number": "07368683078", "requested_for_user_id": "0918543", "Request Type": "15", "u_device_name": "5CG24178V5", "account": "GLOBAL918543", "type_code": "15", "cost_centre": "CR Complaints CF (H)", "identity_disabled": "false"} Replace "role_user": "true" "domain": "GLOBAL" "contact_email_address": "ninarobinson@lloydsbank.co.uk" "location": "Chester

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197573415	000000000004872	256GB-GB-DLM Box Laptop V3				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197573417		HP EliteBook 830 G9 13 - i5 - 16GB - 256GB	5CG24178V5			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/11/2025

Date 11/11/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 11

Job # 4284687	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Louise Wade	Chester Cawley House
Activity	COLLECTION	Contact Phone	07595049821	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000518577			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Collect items using packaging from Hatfield</p> <pre>{"requested_for_markets":"No""employment_type":"Contractor""cost_centre_number":C6081000""u_site":"Chester House""req_for_site_information"":head_office""requested_for_first_name":Louise""requested_for":Louise Wade""intune_device_id":7adede1e-3700-43d2-a6b6-08b724d4e26c""order_guide":checkbook_EliteBook830G913 - i5 - 16GB - 256GB""Request Type":15""u_special_requirements":No""line_manager_id":Lawrence Woodbridge-Bates""u_device_name":5CG24162J5 - HP EliteBook 830 G9 13 - i5 - 16GB - 256GB""identity_active":true""req_by_site_information":head_office""requester_mobile":447595049826""requested_for_last_name":Wade""contact_phone_number":07595049826 form_loading":false""serial_number":5CG24162J5""requester_email":Louise.Wade1@lloydsbanking.com""requested_for_user_id":8769408""Request Replace""role_user":false""domain":GLOBAL""contact_email_address":louise.wade1@lloydsbanking.com""serial_number":DEVICE_REFRESH_LAPTOP""collect_deliver_to":D:\2020\louise\Kris\remove 1""5CG24162J5""account":GLOBAL8769408""type_code":15""cost_centre":Programmes (Group Learning) (H)"identity_disabled":false"}</pre>	

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197576124	000000000004872	ZBG:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197576126		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG24162J5			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4284698	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Max Birtwistle	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	
Priority	ND 1700			
Ref 1	WOT000517977			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197537925	0000000000048252	525WP:LBG:DLM HP 840 G11 16GB	5CG4334QGW			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197537927		5CG3494D5J - Buy and Store :B&S:LBG:HP	E5C0190D5J3 16	256 PC W11		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4284705	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Paul Borrmann	Chester Cawley House
Activity	COLLECTION	Contact Phone	07961558385	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000518575			
Ref 2				
No. of Parts	1			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197574446	000000000004872	ZBG:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197574448		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2421BXT			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/11/2025

Date 11/11/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 11

Job # 4284747	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Alison Joinson	Chester Cawley House
Activity	COLLECTION	Contact Phone	07972646263	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000518576			
Ref 2				
No. of Parts	1			

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197581863	0000000000048727B6	:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197581865		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2421NJH			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4284943	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Tracy Rogers	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	COLLECTION	Contact Phone	00000000000	
Priority	ND 1700			
Ref 1	WOT000520808			
Ref 2				
No. of Parts	1			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197589991	0000000000487	ZB5:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197589993		HP EliteBook Notebook PC 840 14" G11 - U5	J5CGBB10256GB			

Engineer Closure Notes

Engineer Signature	Date	Date
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284868	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/11/2025 14:20 - 11/11/2025 17:00	Contact Name	NASIM AKHTAR	151 WILMSLOW ROAD HANDFORTH NA WILMSLOW SK9 3JL
Activity	CHAIR INSTALL	Contact Phone	07425862832	
Priority	ND 1700			
Ref 1	DEL1646525			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please knock on door as bell not working. *** Please call 1 hour before arrival.Customer Ref / PO: PO- HR 002 N AKHTARItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1646525&address=151%20WILMSLOW%20ROAD%20HANDFORTH%20WILMSLOW%20NA%20SK9%203JL</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19758700301	500001366	Positiv Plus High Back No Neck				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19758700501	500001366	Positiv Plus High Back No Neck				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4283219	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Suzanne Kennedy	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447824474874	
Priority	ND 1700			
Ref 1	WOT000516201			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-11-10", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000007271_UK10_EUSAP", "Global Engineering UK": "Cost Center Account Number": "CC_0000007271_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197520967	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BJZ7				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284449	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Karla Felipe		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000517966				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-11-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003951_UK10_EUSAP", "Cost Center Account Number": "CC_0000003951_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197534867	000000000004831903W	AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13D3WC			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284450	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Cameron McKechnie	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000517997			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-11-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000001565_UK10_EUSAP Ops & IT Finance UK", "Cost Center Account Number": "CC_0000001565_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197537004	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13BK7C					



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284474	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Faye Skipper	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000516355			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-11-11","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000004030_UK10_EUSAP UK/US Prod Dev Central","Cost Center Account Number":"CC_0000004030_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197519511	0000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BK1A			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284482	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Chris Marsh		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000505425				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Apple_MacBook_Pro_Standard", "Procure Quantity": "1", "Requested by date": "2025-11-11", "Customer Catalog ID": "RFB_Apple_MacBook_Pro_Standard", "Cost Center Name": "CC_0000004029_UK10_EUSAP", "Cost Center Account Number": "CC_0000004029_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197422052	000000000004752025GB-NEW	Apple MBP 14" M4 16GB/512GB0W3PQT691				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197422054						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284483	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Peter Henderson	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown	MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000510239			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-11-11", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004374_UK10_EUSAP", "R&D IT - Projects UK", "Cost Center Account Number": "CC_0000004374_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197422055	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0R7P96			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284491	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Paul Shaw	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	1234	MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000510131			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-11-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000005090_UK10_EUSAP", "Early Chemical Development UK", "Cost Center Account Number": "CC_0000005090_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197422048	0000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BK7L			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197422050						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284492	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Ben Hadwick	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447385533765	To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD
Priority	ND 1700			England SK10 2NA
Ref 1	WOT000518169			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-11-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197541534	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BK75				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197541536						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284501	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	James Simpson	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447557541157	
Priority	ND 1700			
Ref 1	WOT000499076			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-11-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003109_UK10_EUSAP Planners", "Cost Center Account Number": "CC_0000003109_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197420630	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BJX5				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284771	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Hannah McCormick	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447766423179	To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000520374			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-11-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000002086_UK10_EUSAP_SPP5", "Cost Center Account Number": "CC_0000002086_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197582449	0000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13C9HK			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4284779	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Sue Wiles	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447407157461	
Priority	ND 1700			
Ref 1	WOT000513698			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-11-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003951_UK10_EUSAPLEAN", "Cost Center Account Number": "CC_0000003951_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197491016	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BK4A				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 11/11/2025

Date	11/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4285009	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/11/2025 09:00 - 11/11/2025 17:00	Contact Name	Suzanne Nutter	Mill Court Reception Mill Court Reception
Activity	NON TECH EXCHANGE	Contact Phone	+447469408988	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD England SK10 2NA
Ref 1	WOT000520785			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "GM0P845X", "GOLD_ASSET_NAME": "LENOVO ThinkPad T14s Gen 4", "GOLD_ASSET_SERIAL_NUMBER": "GM0P845X", "GOLD_ASSET_ASSET_TAG": "GM0P845X", "Cost Center Name": "CC_0000003618_UK10_EUSAP", "Cost Center Account Number": "CC_0000003618_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197584680	00000000004578&0GB-SWAP_Len TP	T14s G4 AMD R5	GM0R4548			

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Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Training Account	(No Items)	Asif Alam Specsavers training	4281109	MANPOWER	TVS Warrington, TVS Warrington, M23 9TW	Asif Alam	11/11/2025 08:30 11/11/2025 16:00	11/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	45174	4284956	COLLECTION	43 LANCASTER DRIVE, 43 LANCASTER DRIVE, CLAYTON LE MOORS, ACCRINGTON, BB5 5RD	Berlindo D'Assuncao	10/11/2025 15:26 11/11/2025 17:00	11/11/2025	
CXM	(No Items)	5934058	4284724	INSTALL	GREAT HARWOOD SPORTS AND SOCIA, CLIFFE PARK, GREAT HARWOOD, GREAT HARWOOD CRICKET CLUB, BLACKBURN, BB6 7PQ	Berlindo D'Assuncao	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
CXM	(No Items)	5934059	4284725	INSTALL	GREAT HARWOOD SPORTS AND SOCIA, CLIFFE PARK, GREAT HARWOOD, GREAT HARWOOD CRICKET CLUB, BLACKBURN, BB6 7PQ	Berlindo D'Assuncao	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
DHL Supply Chain Limited - RBS	(No Items)	45150	4284896	COLLECTION	2 YARNINGDALE AVENUE, 2 YARNINGDALE AVENUE, WORSLEY, MANCHESTER, M28 3UT	Berlindo D'Assuncao	10/11/2025 14:40 11/11/2025 12:00	11/11/2025	
Computacenter - Lloyds DLM	197571329	WOT000518616	4284598	COLLECTION	AKINIKA - COLLECTIONS AND RECOVERY, AKINIKA - COLLECTIONS AND RECOVERY, Tulketh Mill, Balcarres Road, PRESTON, England, PR2 2DY	Berlindo D'Assuncao	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197571857	WOT000518617	4284650	COLLECTION	AKINIKA - COLLECTIONS AND RECOVERY, AKINIKA - COLLECTIONS AND RECOVERY, Tulketh Mill, Balcarres Road, PRESTON, England, PR2 2DY	Berlindo D'Assuncao	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197572413	WOT000518611	4284653	COLLECTION	AKINIKA - COLLECTIONS AND RECOVERY, AKINIKA - COLLECTIONS AND RECOVERY, Tulketh Mill, Balcarres Road, PRESTON, England, PR2 2DY	Berlindo D'Assuncao	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197532368	WOT000517653	4284680	NON TECH EXCHANGE	AKINIKA - COLLECTIONS AND RECOVERY, AKINIKA - COLLECTIONS AND RECOVERY, Tulketh Mill, Balcarres Road, PRESTON, England, PR2 2DY	Berlindo D'Assuncao	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
NCR TESCO HHT	197570786	7531401899	4284438	TECH EXCHANGE	TESCO, 28 PENDLE RD LEYLAND, LANCASHIRE....., PR25 5TU	Berlindo D'Assuncao	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Unscheduled	19759140201	31172539	4284974	COLLECTION	BRIGHTON STREET STORES, 91-93 BRIGHTON STREET, WALLASEY, MERSEYSIDE, CH44 6QL	Daniel Hanson	10/11/2025 15:39 11/11/2025 17:00	11/11/2025	
Computacenter John Lewis	(No Items)	24578363	4285147	TECH EXCHANGE	JOHN LEWIS, JOHN LEWIS, 70 SOUTH JOHN STREET, LIVERPOOL, L1 8BJ	Daniel Hanson	10/11/2025 18:20 11/11/2025 22:00	11/11/2025	
Secure Retail Limited	19759259601	00061549	4285011	TECH EXCHANGE	WAGAMAMA, WAGAMAMA, 14 PARADISE STREET, LIVERPOOL, L1 8JF	Daniel Hanson	10/11/2025 16:07 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19758485901	DEL1647668	4284794	CHAIR INSTALL	MRS E RAVENALL, 4 SILVER LEIGH, LIVERPOOL, L17 5BL	Daniel Hanson	10/11/2025 13:36 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19758441701	DEL1645957	4284788	CHAIR INSTALL	HMRC, 31 WATER STREET, INDIA BUILDING, LIVERPOOL, L2 0QD	Daniel Hanson	10/11/2025 13:25 11/11/2025 13:00	11/11/2025	
POSTURITE LIMITED	19756626201	DEL1646583	4284360	CHAIR INSTALL	MELISSA MARMION, INDIA BUILDINGS, 31 WATER STREET, LIVERPOOL, L2 0RD	Daniel Hanson	10/11/2025 07:11 11/11/2025 17:00	11/11/2025	
NCR TESCO HHT	197591733	7531403538	4284984	TECH EXCHANGE	TESCO, A-B, CITY EXCHANGE LIVERPOOL, OLD HALL STREET, LIVERPOOL, L3 9RQ	Daniel Hanson	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Vista Retail Support Limited	19758489601	3464351	4284796	NON TECH EXCHANGE	MCDONALDS - NCR, 28 JENNIFER AVENUE, VAUXHALL, LIVERPOOL, VAUXHALL, L5 5AA	Daniel Hanson	10/11/2025 13:37 11/11/2025 17:00	11/11/2025	
Vista Retail Support Limited	19759267801	3460595	4285013	TECH EXCHANGE	LIDL, FENNEL STREET, LANCASHIRE, WARRINGTON, WA1 2PA	Daniel Hanson	10/11/2025 16:09 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19756683401	DEL1646336	4284380	CHAIR INSTALL	NATIONAL HIGHWAYS, 440 BIRCHWOOD BOULEVARD, BIRCHWOOD, WARRINGTON, WA3 7WD	Daniel Hanson	10/11/2025 07:32 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19759470201	DEL1646973	4285097	CHAIR INSTALL	JOANNE MULLIGAN, WHELMAR HOUSE, SOUTHWAY, SKELMERSDALE, WN8 6NN	Daniel Hanson	10/11/2025 16:47 11/11/2025 17:00	11/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	45171	4284952	COLLECTION	12 CROMPTON ROAD, 12 CROMPTON ROAD, MANCHESTER, M19 2GH	David Hargreaves	10/11/2025 15:24 11/11/2025 17:00	11/11/2025	
DHL Supply Chain Limited - RBS	(No Items)	45143	4284888	COLLECTION	23 HAWKRIDGE DRIVE, 23 HAWKRIDGE DRIVE, MANCHESTER, M23 0GG	David Hargreaves	10/11/2025 14:36 11/11/2025 17:00	11/11/2025	
HCL Barclays	19743862801	INC1040318453	4284537	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 1 BRIDGE STREET, STOCKPORT, SK1 1XU	David Hargreaves	11/11/2025 08:00 11/11/2025 12:00	11/11/2025	
Computacenter - Kingfisher	(No Items)	24576645	4284549	TECH EXCHANGE	SCREWFIX, SCREWFIX, DERWENT HOUSE, HULLEY ROAD, MACCLESFIELD, SK10 2LP	David Hargreaves	10/11/2025 10:45 11/11/2025 20:00	11/11/2025	
Computacenter - Waitrose	(No Items)	24576268	4284131	TECH EXCHANGE	WAITROSE LIMITED , WAITROSE LIMITED , 312 - 89 PARK LANE POYNTON STO, POYNTON, STOCKPORT, SK12 1RD	David Hargreaves	11/11/2025 09:00 11/11/2025 22:00	11/11/2025	
Computacenter Limited	(No Items)	24577923	4284986	TECH EXCHANGE	HALIFAX , HALIFAX PLC, 22-28 MARKET PLACE, HYDE, SK14 2NQ	David Hargreaves	10/11/2025 15:47 11/11/2025 15:30	11/11/2025	
COGNIZANT HAYS WAREHOUSING	(No Items)	INC0122698	4284713	TECH EXCHANGE	APARTMENT 3, APARTMENT 3, BOW GARRETT, 25 GARRETT WALK, STOCKPORT, SK3 0GD	David Hargreaves	10/11/2025 12:10 11/11/2025 17:00	11/11/2025	
Computacenter JLP	19758034501	24508620	4284738	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), JL Cheadle Wilmslow Road , JL Cheadle Wilmslow Road , SK8 3BZ	David Hargreaves	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter JLP	19757984401	24508620	4284738	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), JL Cheadle Wilmslow Road , JL Cheadle Wilmslow Road , SK8 3BZ	David Hargreaves	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Waitrose	(No Items)	24574142	4284129	TECH EXCHANGE	WAITROSE LTD, WAITROSE LTD, 20 STATION ROAD, CHEADLE HULME, CHEADLE, SK8 5AE	David Hargreaves	09/11/2025 16:06 11/11/2025 22:00	11/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Lloyds DLM	197571231	WOT000518570	4284647	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	John Paul Barron	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197571332	WOT000518571	4284649	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	John Paul Barron	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197534239	WOT000517797	4284681	NON TECH EXCHANGE	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	John Paul Barron	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19756625801	DEL1646002	4284361	CHAIR INSTALL	LUKE HIMSWORTH, 4TH FLOOR B4.23 RIBBLE, THREE NEW BAILEY, NEW BAILEY STREET, SALFORD, M3 5FS	John Paul Barron	10/11/2025 07:11 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197573907	WOT000518661	4284702	DE-INSTALL	Salford 10/12 Hankinson Way, Salford 10/12 Hankinson Way, 10/12 Hankinson Way, SALFORD, England, M6 5JA	John Paul Barron	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
PayPoint Unscheduled	19759142601	31263379	4284977	COLLECTION	BH SUPER SHOP, 21 MARKET STREET, STALYBRIDGE, CHESHIRE, SK15 2AL	John Paul Barron	10/11/2025 15:39 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19757345701	DEL1647594	4284479	CHAIR INSTALL	TAMESIDE METROPOLITAN BOROUGH , DUKINFIELD TOWN HALL, TOWN HALL, KING STREET, DUKINFIELD, SK16 4LA	John Paul Barron	10/11/2025 09:49 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19757345702	DEL1647594	4284479	CHAIR INSTALL	TAMESIDE METROPOLITAN BOROUGH , DUKINFIELD TOWN HALL, TOWN HALL, KING STREET, DUKINFIELD, SK16 4LA	John Paul Barron	10/11/2025 09:49 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19757345703	DEL1647594	4284479	CHAIR INSTALL	TAMESIDE METROPOLITAN BOROUGH , DUKINFIELD TOWN HALL, TOWN HALL, KING STREET, DUKINFIELD, SK16 4LA	John Paul Barron	10/11/2025 09:49 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19757345704	DEL1647594	4284479	CHAIR INSTALL	TAMESIDE METROPOLITAN BOROUGH , DUKINFIELD TOWN HALL, TOWN HALL, KING STREET, DUKINFIELD, SK16 4LA	John Paul Barron	10/11/2025 09:49 11/11/2025 17:00	11/11/2025	
Fujitsu Services Limited - EE	19752311901	C5324209	4284623	NON TECH EXCHANGE	ORANGE WIGAN: GRAND ARCADE, 37 (Unit 9A) The Grand Arcade, LANCASHIRE, Wigan: Grand Arcade, WN1 1BH	John Paul Barron	11/11/2025 08:00 11/11/2025 12:00	11/11/2025	
PayPoint Unscheduled	19759379601	31185199	4285040	COLLECTION	SWINLEY OFF LICENCE, 25A SWINLEY LANE, WIGAN, LANCASHIRE, WN1 2EB	John Paul Barron	10/11/2025 16:27 11/11/2025 17:00	11/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24578237	4285135	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 1, NORTHWICH RETAIL PARK, NORTHWICH, CW9 5LY	Mark Hosie	10/11/2025 17:51 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000503460	4281201	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000503469	4281219	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000503476	4281220	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000513841	4282177	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197570671	WOT000519433	4284551	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000495670	4283214	DELIVERY	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	11/11/2025 08:00 11/11/2025 12:00	11/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19756670701	DEL1646003	4284375	CHAIR INSTALL	REBECCA MITCHELL, BISHOPS HOUSE, WHITENDALE ROAD, DUNSOP BRIDGE, CLITHEROE, BB7 3BL	Nadeem Saleem	10/11/2025 07:25 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19759108601	DEL1647272	4284962	DESK INSTALL	SHAFQAT AKHTAR, 94 HIBSON ROAD, NELSON, BB9 0BA	Nadeem Saleem	10/11/2025 15:34 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19759108602	DEL1647272	4284962	DESK INSTALL	SHAFQAT AKHTAR, 94 HIBSON ROAD, NELSON, BB9 0BA	Nadeem Saleem	10/11/2025 15:34 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19759108603	DEL1647272	4284962	DESK INSTALL	SHAFQAT AKHTAR, 94 HIBSON ROAD, NELSON, BB9 0BA	Nadeem Saleem	10/11/2025 15:34 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19759108604	DEL1647272	4284962	DESK INSTALL	SHAFQAT AKHTAR, 94 HIBSON ROAD, NELSON, BB9 0BA	Nadeem Saleem	10/11/2025 15:34 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19759108605	DEL1647272	4284962	DESK INSTALL	SHAFQAT AKHTAR, 94 HIBSON ROAD, NELSON, BB9 0BA	Nadeem Saleem	10/11/2025 15:34 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19756631601	DEL1645974	4284364	CHAIR INSTALL	FAZILA UGRADAR, AREA B&C, GROUND FLOOR, ST MARK'S HOUSE, ST MARY'S STREET, PRESTON, PR1 4AT	Nadeem Saleem	10/11/2025 07:14 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19756629401	DEL1645975	4284363	CHAIR INSTALL	LAUREN PARKINSON, AREA B&C, GROUND FLOOR, ST MARK'S HOUSE, ST MARY'S STREET, PRESTON, PR1 4AT	Nadeem Saleem	10/11/2025 07:13 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19756823801	DEL1643546	4284421	DESK INSTALL	LANCASHIRE TEACHING HOSPITALS , SPECIALIST MOBILITY REHABILITATION CENTRE, PRESTON BUSINESS CENTRE, WATLING STREET ROAD, PRESTON, PR2 8DY	Nadeem Saleem	10/11/2025 08:33 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19756823802	DEL1643546	4284421	DESK INSTALL	LANCASHIRE TEACHING HOSPITALS , SPECIALIST MOBILITY REHABILITATION CENTRE, PRESTON BUSINESS CENTRE, WATLING STREET ROAD, PRESTON, PR2 8DY	Nadeem Saleem	10/11/2025 08:33 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19756823803	DEL1643546	4284421	DESK INSTALL	LANCASHIRE TEACHING HOSPITALS , SPECIALIST MOBILITY REHABILITATION CENTRE, PRESTON BUSINESS CENTRE, WATLING STREET ROAD, PRESTON, PR2 8DY	Nadeem Saleem	10/11/2025 08:33 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19756823804	DEL1643546	4284421	DESK INSTALL	LANCASHIRE TEACHING HOSPITALS , SPECIALIST MOBILITY REHABILITATION CENTRE, PRESTON BUSINESS CENTRE, WATLING STREET ROAD, PRESTON, PR2 8DY	Nadeem Saleem	10/11/2025 08:33 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19756823805	DEL1643546	4284421	DESK INSTALL	LANCASHIRE TEACHING HOSPITALS , SPECIALIST MOBILITY REHABILITATION CENTRE, PRESTON BUSINESS CENTRE, WATLING STREET ROAD, PRESTON, PR2 8DY	Nadeem Saleem	10/11/2025 08:33 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19758585401	DEL1646745	4284831	CHAIR SP INSTALL	JACKIE ELLIOTT, 21 REDSANDS DRIVE, FULWOOD, PRESTON, PR2 9AH	Nadeem Saleem	10/11/2025 13:56 11/11/2025 17:00	11/11/2025	



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Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19758585402	DEL1646745	4284831	CHAIR SP INSTALL	JACKIE ELLIOTT, 21 REDSANDS DRIVE, FULWOOD, PRESTON, PR2 9AH	Nadeem Saleem	10/11/2025 13:56 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19758585403	DEL1646745	4284831	CHAIR SP INSTALL	JACKIE ELLIOTT, 21 REDSANDS DRIVE, FULWOOD, PRESTON, PR2 9AH	Nadeem Saleem	10/11/2025 13:56 11/11/2025 17:00	11/11/2025	
DHL Supply Chain Limited - RBS	(No Items)	45168	4284910	COLLECTION	5 ROE BARNS, 5 ROE BARNS, CATTERALL LANE, CATTERALL, PRESTON, PR3 0PA	Nadeem Saleem	10/11/2025 14:45 11/11/2025 17:00	11/11/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL SMS	(No Items)	Scheduled Bolton visit	4284606	MANPOWER	Swan Mill, Higher Swan Ln, Bolton, BL3 3AQ	Osama Shahhoud	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	197562000	11895435	4284958	REPAIR WITH PARTS	Lidl Great Britain Limited, Cardiff Road, PWLLHELI, LL53 5NU	Ryan Owen	11/11/2025 08:00 11/11/2025 12:00	11/11/2025	
VIP Computer Centre Limited	19757417901	SR 37240	4284509	TECH EXCHANGE	COLEG MENAI, COLEG MENAI, MENAI HOUSE, FFORDD PENLAN, BANGOR, LL57 4HJ	Ryan Owen	10/11/2025 10:05 11/11/2025 15:00	11/11/2025	
VIP Computer Centre Limited	19757382201	SR 37240	4284504	TECH EXCHANGE	COLEG MENAI, COLEG MENAI, MENAI HOUSE, FFORDD PENLAN, BANGOR, LL57 4HJ	Ryan Owen	11/11/2025 09:00 11/11/2025 15:00	11/11/2025	
VIP Computer Centre Limited	19757439401	SR 37239	4284518	TECH EXCHANGE	COLEG MENAI, COLEG MENAI, MENAI HOUSE, FFORDD PENLAN, BANGOR, LL57 4HJ	Ryan Owen	10/11/2025 10:10 11/11/2025 15:00	11/11/2025	
VIP Computer Centre Limited	19757438201	SR 37238	4284514	TECH EXCHANGE	COLEG MENAI, COLEG MENAI, MENAI HOUSE, FFORDD PENLAN, BANGOR, LL57 4HJ	Ryan Owen	10/11/2025 10:09 11/11/2025 15:00	11/11/2025	
VIP Computer Centre Limited	19757425301	SR 37236	4284513	TECH EXCHANGE	COLEG MENAI, COLEG MENAI, MENAI HOUSE, FFORDD PENLAN, BANGOR, LL57 4HJ	Ryan Owen	10/11/2025 10:07 11/11/2025 15:00	11/11/2025	
Vista Retail Support Limited	19758610401	3462017	4284841	TECH EXCHANGE	LIDL, HOLYHEAD, LLANFAWR ROAD, ANGLESEY, HOLYHEAD, LL65 2BS	Ryan Owen	10/11/2025 14:01 11/11/2025 17:00	11/11/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Lloyds DLM	197572541	WOT000518572	4284654	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197572756	WOT000518573	4284657	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197573415	WOT000518574	4284661	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197576124	WOT000518577	4284687	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197537925	WOT000517977	4284698	NON TECH EXCHANGE	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197574446	WOT000518575	4284705	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197581863	WOT000518576	4284747	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Lloyds DLM	197589991	WOT000520808	4284943	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter Limited - HSBC	19757639801	RITM38393822	4284555	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	10/11/2025 10:48 11/11/2025 16:30	11/11/2025	
Computacenter Limited - HSBC	19757639101	RITM38425810	4284565	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	10/11/2025 10:48 11/11/2025 16:30	11/11/2025	
Computacenter Limited - HSBC	19752600001	RITM38302033r	4284793	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	197520967	WOT000516201	4283219	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197534867	WOT000517966	4284449	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197537004	WOT000517997	4284450	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197519511	WOT000516355	4284474	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197422052	WOT000505425	4284482	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197422055	WOT000510239	4284483	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197422048	WOT000510131	4284491	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197541534	WOT000518169	4284492	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197420630	WOT000499076	4284501	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197582449	WOT000520374	4284771	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197491016	WOT000513698	4284779	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
Computacenter - Astra Zeneca	197584680	WOT000520785	4285009	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Stephen Fitton	11/11/2025 09:00 11/11/2025 17:00	11/11/2025	
POSTURITE LIMITED	19758700301	DEL1646525	4284868	CHAIR INSTALL	151 WILMSLOW ROAD, HANDFORTH, WA, WILMSLOW, SK9 3JL	Stephen Fitton	10/11/2025 14:20 11/11/2025 17:00	11/11/2025	