



Run Sheet

John Paul Barron 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4268249	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Dale Pollitt	WH Smith Travel Holdings Limited Terminal Two Manchester Airport Airside store MANCHESTER M90 4AF
Activity	REPAIR WITH PARTS	Contact Phone	01614896696	
Priority	ND FIX			
Ref 1	11864978			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*Engineer provide his Driving License this need to be brought in the day of the visit.*</p> <p>Intervention #: 1 SLA: 14/10/2025 17:00-----ASSET</p> <p>INFORMATION---ProductName: CS431dw SFP HV EMEA Device Tag Customer: SerialNumber: 150024213B3RB ProductIdentifier: 40N9420 Model: 1500-8c6 Physical Location: Airport</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNT Next Business Day Fix. Monday Friday 09:00 17:00 Maintenance kits SLA = 3 Business days</p>	<p>-----ACTIVITY DESCRIPTION----Issue :Faulty fuser Recommended PNs:41X2400 Special Instructions: Visitor pass required.-A colour copy of a Passport or Driving Licence this need to be brought in the day of the visit.-A copy of the attached document signed and dated-A selfie: this must include head and shoulders looking straight on at the camera no smile & against a....plain white background-A telephone contact number Steps Performed : POR Printer Location : Manchester Terminal 2 M90 4AF Source : MTPoc Contact : Dale Pollitt /01614896696----INSTRUCTIONS-----Technical Notes -----Tech to investigate faulty Fuser.CB.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196822356	41X2400	SVC Fuser 220 V				



Run Sheet

John Paul Barron 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4263741	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Alan Gibbs	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447771976969	
Priority	ND 1700			
Ref 1	WOT000475278			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"pf460efx","Remove Item 1":"Please collect and remove single device.,""Requested by date": "2025-10-20","Customer Catalog ID": " " "Cost Center Name": "CC_0000004600_UK10_EUSAP Local Projects Macc" "Cost Center Account Number": "CC_0000004600_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196621759	Please collect and remove single device.	Please collect and remove single device.	pf460efx			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4266255	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Harrison Booth	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	COLLECTION	Contact Phone		MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000482271			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC2AK7YE","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-10-20", "Customer Catalog ID": "", "Cost Center Name": "CC_0000009020_UK10_EUSAP", "Cost Center Account Number": "CC_0000009020_UK10_EUSAP"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196728544	Please collect and remove single device.	Please collect and remove single device.	PC2AK7YE			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4266722	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Lauren Billinge		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	COLLECTION	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT00048313				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF42Y2T3","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-10-20", "Customer Catalog ID": "", "Cost Center Name": "CC_0000002086_UK10_EUSAP SPP5", "Cost Center Account Number": "CC_0000002086_UK10_EUSAP"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196750377	Please collect and remove single device.	Please collect and remove single device.	PF42Y2T3			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4267655	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Emily Knight	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000485569			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF4PA2R1","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-10-20", "Customer Catalog ID": "", "Cost Center Name": "CC_0000001198_UK10_EUSAP Onc RPM UK AZ", "Cost Center Account Number": "CC_0000001198_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
196794814	Please collect and remove single device.	Please collect and remove single device.	PF4PA2R1		

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 20/10/2025

Date 20/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 11

Job # 4267587	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Harrison Booth	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000482335			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-20""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000009020_UK10_EUSAP AIPDD UK""Cost Center Account Number": "CC_0000009020_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196726251	00000000000460	3A29GB-USED_Len TP T14s G4 AMD R5	GM0PMGMK			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196726253						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4267813	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/10/2025 12:40 - 20/10/2025 17:00	Contact Name	NIGEL ROBERTS	STOCKPORT NHS FOUNDATION TRUST
Activity	CHAIR INSTALL	Contact Phone	01614192135	STEPPING HILL HOSPITAL
Priority	ND 1700			FINANCE & SUPPLIES
Ref 1	DEL1638249			DEPARTMENT
Ref 2				STOCKPORT
No. of Parts	1			SK2 7JE

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please note - customer prefers morning slot morning *****Please call 1 hour before arrival.Customer Ref / PO: 300165989Items on order:</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1638249&address=Stockport%20NHS%20Foundation%20Trust Stepping%20Hill%20Hospital STOCKPORT Finance%20%26%20Supplies%20Department SK2%207JE >Once the job is completed please click this link to open and complete the form.Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19680226401	100140045	Adapt 630 (small seat/high bac)				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4268365	Customer	Vista Retail Support Limited	Job Address
SLA Window	19/10/2025 11:00 - 20/10/2025 17:00	Contact Name	LIDL 114 HEMPSHAW LANE CHESHIRE STOCKPORT SK1 4LG
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3440768		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3440768 - Brief Description: Zebra missing Passcode - 16337541	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19682642701	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19682642901						



Run Sheet

John Paul Barron 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4267704	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	17/10/2025 10:51 - 20/10/2025 17:00	Contact Name	NAZIA CHOCHAN		COMPUTACENTER HSBC		
Activity	COLLECTION	Contact Phone	07535656214		NAZIA CHOCHAN 82 MELBOURNE STREET CHADDERTON		
Priority	ND 1600				MELBOURNE STREET		
Ref 1	RITM37844835				CHADDERTON		
Ref 2					OLDHAM		
No. of Parts	1				OL9 9EN		

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Thin Client (Mtc/Stc)</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19679708301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4267531	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/10/2025 07:51 - 20/10/2025 17:00	Contact Name	JEN BUCKLEY		JEN BUCKLEY 19 SCARR LANE SHAW OLDHAM OL2 8HQ
Activity	CHAIR INSTALL	Contact Phone	07860522209		
Priority	ND 1700				
Ref 1	DEL1638576				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P5163199Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19678561701	100117657	Positiv Plus High No Neck No A				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4268142	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	ANDREA.M.HALL@HSBC.COM	COMPUTACENTER HSBC 1-3 VICTORIA SQUARE BOLTON BOLTON BL1 1RJ
Activity	TECH EXCHANGE	Contact Phone	###	
Priority	ND 1600			
Ref 1	INC50368651r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Stc

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19672522701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4267938	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	17/10/2025 14:49 - 20/10/2025 17:00	Contact Name	JESSICA ROSE MOORES	DISTRIBUTION CENTRE DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET NORTHWICH CW9 7WA
Activity	TECH EXCHANGE	Contact Phone	07452878074	
Priority	ND 1700			
Ref 1	REQ000011464100			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery Only	<p>Deliver to site.</p> <p>LPC094903452W with charger dock headset</p> <p>Jessica Rose Moores 07452878074</p> <p>alternative contact 01606 814284</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19681040401						



Run Sheet

Simon Heath 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4268445	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	19/10/2025 17:03 - 20/10/2025 13:00	Contact Name	MANAGER	SUNSTAR FOOD 'N' WINE SUNSTAR FOOD 'N' WINE 56 CROOK LANE WINSFORD CW7 3DN
Activity	TECH EXCHANGE	Contact Phone	01606655095	
Priority	4HR			
Ref 1	02635041			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
31262068//31100825//T3	<p>Case Number: 02635041</p> <p>Swap type: Swap Required</p> <p>Swap reason: PPOS Unit Problem</p> <p>Device Type: PP1</p> <p>TID Number: 31262068</p> <p>Serial Number:</p> <p>Site ID: 31100825</p> <p>Description: swap is requested as PP1 is stuck in bootloop</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4267743	Customer	Computacenter Limited		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Melissa Lewis	Chester Cawley House Chester Cawley House Chester Business Park, Herons
Activity	COLLECTION	Contact Phone	07845554646	Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000479820			
Ref 2				
No. of Parts	1			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196714874	0000000000048275B	G:GB-DLM Box Laptop	0000000000000000011			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196714876		HP EliteBook Notebook PC 830 G8 i5	5CG2154DHP			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
-------------	------------	--------------	------------	---------------	--------------	--------------------	---

Job # 4267769	Customer	Computacenter Limited		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Marc Evans	Chester Cawley House
Activity	COLLECTION	Contact Phone		Chester Cawley House
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	WOT000477103			CHESTER
Ref 2				England
No. of Parts	1			CH4 9FB

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196574123	000000000048275B7	GB-GB-DLM Box Laptop	TMPSN1004741			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196574125		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415YF2			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
-------------	------------	--------------	------------	---------------	--------------	--------------------	---

Job # 4267851	Customer	Computacenter Limited		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Mark Curley	Chester Cawley House
Activity	COLLECTION	Contact Phone	07966781241	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000484922			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Collect items using packaging from Hatfield House""req_for_site_information"": "head_office""requested_for_first_name": "Mark Curley""intune_device_id": "f18ae6db-ef08-4e39-a997-13244f993616""order_guide_id": "781241""requested_for_last_name": "Curley""contact_phone_number": "07966678124" "requested_for_user_id": "9853946""Request Replace""role_user": "true""domain": "GLOBAL""contact_email_address": "mark.curley@lloydsbanking.com""requested_for_markets": "No""employment_type": "Permanent Employee""cost_centre_number": "455280""u_site": "Chester Cawley</p>	<p>{"requested_for_markets": "No""employment_type": "Permanent Employee""cost_centre_number": "455280""u_site": "Chester Cawley requested_for": "Mark Jukes""u_device_name": "5CG24154RQ - HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB""Request Type": "15""u_special_requirements": "No""line_manager_id": "Holly Jukes""u_device_name": "5CG24154RQ - HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB""identity_active": "true""req_by_site_information": "head_office""requester_mobile": "+44(0)7966781241" "requested_for": "Lloyd Banking" "Delete" "serial_number": "5CG24154RQ""requester_email": "Mark.Curley@lloydsbanking.com" "requested_for": "Lloyd Banking" "Remove" "serial_number": "DEVICE_REFRESH_LAPTOP""collect_deliver_to": "O1": "5CG24154RQ""account": "GLOBAL9853946""type_code": "15""cost_centre": "FWB BAU - Internals Lloyds""identity_disabled": "false"}</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196789128	0000000000048275B7C	:GB-DLM Box Laptop	0000000000000000320			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196789130		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG24154RQ			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
-------------	------------	--------------	------------	---------------	--------------	--------------------	---

Job # 4268030	Customer	Computacenter Limited		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Jo Perry	Chester Cawley House
Activity	COLLECTION	Contact Phone		Chester Cawley House
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	WOT000477142			CHESTER
Ref 2				England
No. of Parts	1			CH4 9FB

Job Notes

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In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196571348	0000000000048275B1G	:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2376PLW			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
-------------	------------	--------------	------------	---------------	--------------	--------------------	---

Job # 4268036	Customer	Computacenter Limited		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	James Conacher	Chester Cawley House
Activity	COLLECTION	Contact Phone	07830367423	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000477144			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Collect items using packaging from Hatfield ** CARRY OVER. Use Part from previous Visit**</p> <p>House""req_for_site_information"": "head_office""requested_for_first_name": "James Conacher""intune_device_id": "9f39bf82-f738-46fc-98ff-5b1fc7e1ec9e""order_guide": "256GB""identity_active": "true""req_by_site_information": "head_office""requester_mobile": "07233447830000762208""requested_for_last_name": "Conacher""contact_phone_number": "07233447830000762208""requested_for_email": "JamesConacher@Halifax.co.uk""requested_for_user_id": "0355991""Request Replace""role_user": "false""domain": "GLOBAL""contact_email_address": "jamesconacher@halifaxhouse.co.uk""Remember_SDEVICE_REFRESH_LAPTOP""collect_deliver_to": "Office on": "Edinburgh</p>	<p>{"requested_for_markets": "No""employment_type": "Permanent Employee""cost_centre_number": "455648""u_site": "Chester Cawley</p> <p>"requested_for": "James Conacher""intune_device_id": "9f39bf82-f738-46fc-98ff-5b1fc7e1ec9e""order_guide": "256GB""identity_active": "true""req_by_site_information": "head_office""requester_mobile": "07233447830000762208""requested_for_last_name": "Conacher""contact_phone_number": "07233447830000762208""requested_for_email": "JamesConacher@Halifax.co.uk""requested_for_user_id": "0355991""Request Replace""role_user": "false""domain": "GLOBAL""contact_email_address": "jamesconacher@halifaxhouse.co.uk""Remember_SDEVICE_REFRESH_LAPTOP""collect_deliver_to": "Office on": "Edinburgh</p>

Job Notes

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In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196574110	0000000000048275B7	GB-GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415WYJ			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4267726	Customer	Computacenter Limited		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Lucy Hughes	21 Barmouth Close 21 Barmouth Close 21 Barmouth Close
Activity	COLLECTION	Contact Phone	0773801610	DEESIDE CH5 4UD
Priority	ND 1700			
Ref 1	WOT000469876			
Ref 2				
No. of Parts	1			

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196786740	0000000000048275B	G:GB-DLM Box Laptop	0000000000000000303			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196786742		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415Z1P			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4267988	Customer	COCKTAIL MACHINE UK LTD			Job Address
SLA Window	17/10/2025 15:22 - 20/10/2025 17:00	Contact Name	MATHEW LUKOSE		THE INDIAN HIVE THE INDIAN HIVE 132-134 POULTON ROAD WALLASEY CH44 9DL
Activity	TECH EXCHANGE	Contact Phone	07570530111		
Priority	ND 1700				
Ref 1	CM0304				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Technical Exchange of GIG15	<p>Please provide a Technical Substitution of a GIG15 REMANUFACTURED by October 20th at any time in the day and please 30' before reaching the Site please call Customer because the Site is closed and please give the expected time of arrival.</p> <p>This is a machine where on August we changed the power adapter (at that time Customer claimed that the machine suddenly switched off; there were no signs from the machine); now - while the machine is able to suck the syrups from the bag - nothing is being dispensed from the dispenser. The Customer has already tried cleaning the lines and dispenser but the issue persists.</p> <p>So please change the machine.</p> <p>Before reaching the Site please collect #1 GIG15 REMANUFACTURED + #1 BAR MAT FULL COVER + #15 Cable holder.</p> <p>Please use the one way valves from the broken machine.</p> <p>Before leaving the Site please calibrate all lines.</p> <p>In case of issues please contact +44 2045772581.</p> <p>Once the job is completed please click the link below to open and complete the job survey. It is mandatory to complete this survey as part of the customer sign off process and job closure.
 </p> <p>***ENGINEER PLEASE READ*** Please complete a dynamic risk assessment of the ticket...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	1
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Job # 4267134	Customer	HCL SMS		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 09:00	Contact Name	Manager	HCL SMS Swan Mill (Training Academy) Swan Mill Higher Swan Ln BOLTON BL3 3AQ
Activity	CLIENT BACK-FILL	Contact Phone	-	
Priority	ND 1700			
Ref 1	Scheduled Bolton visit			
Ref 2	9200136662			
No. of Parts	0			

Instructions 1	Instructions 2
"ITM000000318232 - Simon Chester - Hi - i need a new laptop this one is 4yrs old works slowly and the mouse pad no longer functions as my role is now more front end client focussed with the SMETS Product Team and METIS Development I have been advised to request a Surface Pro device similar my Manager Tom Woolley's. Engineer please complete JotForm Sign off Sheet: https://rico.jotform.com/251692913321051 "	"ITM000000318232 - Simon Chester - Hi - i need a new laptop this one is 4yrs old works slowly and the mouse pad no longer functions as my role is now more front end client focussed with the SMETS Product Team and METIS Development I have been advised to request a Surface Pro device similar my Manager Tom Woolley's. Engineer please complete JotForm Sign off Sheet: https://rico.jotform.com/251692913321051 "

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Nadeem Saleem 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4267869	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/10/2025 13:47 - 20/10/2025 17:00	Contact Name	BILL WAINWRIGHT		BILL WAINWRIGHT 15 BOUNDARY CLOSE SOUTHPORT PR8 3FA
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07857423347		
Priority	ND 1700				
Ref 1	DEL1638887				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 600294462Items on order:	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Nadeem Saleem 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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In Items for Job # 4267869 page 1 of 1



Run Sheet
Nadeem Saleem 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Returned Items for Job # 4267869 page 1 of 1



Run Sheet

Nadeem Saleem 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4267637	Customer	COGNIZANT HAYS WAREHOUSING			Job Address		
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	NEIL MCGREGOR		HAYS RECRUITMENT HAYS RECRUITMENT NORWEST COURT GUILDHALL STREET PRESTON PR1 3NU		
Activity	COLLECTION	Contact Phone	07715061383				
Priority	ND 1700						
Ref 1	SCTASK0084319						
Ref 2	C8608-R13						
No. of Parts	1						

Instructions 1	Instructions 2
Collection Request	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19662733601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19662733801						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Nadeem Saleem 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4267574	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/10/2025 08:44 - 20/10/2025 17:00	Contact Name	AHMED DESAI		163 ST GEORGES ROAD NA NA PRESTON PR1 6NQ
Activity	CHAIR SP INSTALL	Contact Phone	07490413377		
Priority	ND 1700				
Ref 1	DEL1638400				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:2156 PO327004Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1638400&address=163%20ST%20GEORGES%20ROAD	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1638400&address=163%20ST%20GEORGES%20ROAD NA PRESTON NA PR1%206NQ >Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19678818801	9899358	Kensington SmartFit Laptop Ris				
19678818802	9787501BLA	Positiv Plus Medium Back No Ne				
19678818803	100138872	Rectangular Chair Mat - Carpet				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19678819001	9787501BLA	Positiv Plus Medium Back No Ne				
19678819101	100138872	Rectangular Chair Mat - Carpet				
19678819201	9899358	Kensington SmartFit Laptop Ris				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4267490	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/10/2025 06:44 - 20/10/2025 17:00	Contact Name	NEIL ADAMSON		BAE SYSTEMS SAMLESBURY AERODROME, S608
Activity	CHAIR INSTALL	Contact Phone	07793426970		MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Priority	ND 1700				
Ref 1	DEL1638417				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please ring once arrived on site and I will meet you at the front of S608 Building - lift available. *** Please call 1 hour before arrival. Customer Ref / PO: CPA000306164 Deliveries DPD or UPS Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1638417&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Bae%20Systems Samlesbury%20Aerodrome %20S608 BLACKBURN Myerscough%20Road %20Balderstone BB2%207LF >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19678453101	9810006BLA	P-Sit High back - Black With:				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
1967845301	9810006BLA	P-Sit High back - Black With:				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet
Nadeem Saleem 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4268016	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/10/2025 15:51 - 20/10/2025 17:00	Contact Name	GAVIN BOTTACIN	BAE SYSTEMS SAMLESBURY AERODROME, S230 BUILDING
Activity	CHAIR INSTALL	Contact Phone	03300466553	MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Priority	ND 1700			
Ref 1	DEL1639129			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000306158 Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1639129&address=Bae%20Systems%20Samlesbury%20Aerodrome%20S230%20BUILDING%20BLACKBURN%20Myerscough%20Road%20BalderstoneBB2%207LF >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1639129&address=Bae%20Systems%20Samlesbury%20Aerodrome%20S230%20BUILDING%20BLACKBURN%20Myerscough%20Road%20BalderstoneBB2%207LF >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19681358501	1814001	Positiv SE Chair				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19681358701	1814001	Positiv SE Chair				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Nadeem Saleem 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4267537	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/10/2025 07:54 - 20/10/2025 17:00	Contact Name	MARIKA GLASBY	CENTRE FOR ECOLOGY & HYDROLOGY LIBRARY AVENUE, BAILRIGG LANCASTER LA1 4AP
Activity	CHAIR INSTALL	Contact Phone	01524595857	
Priority	ND 1700			
Ref 1	DEL1638610			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Parking is available at the front of the building we have a lift which can be used to transport the items to it's destination *** Please call 1 hour before arrival.Customer Ref / PO: PO-23677Items on order:100072330 - KEYBOARDS - Accuratus</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1638610&address=Centre%20For%20Ecology%20%26%20Hydrology%20Avenue%20Bailrigg%20LANCASTER%20LA1%204AP Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19678572501	100112428	Positiv ME400 (Extra High Back)				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4267553	Customer	POSTURITE LIMITED			Job Address		
SLA Window	17/10/2025 08:04 - 20/10/2025 17:00	Contact Name	TOM GARGETT		B A E SYSTEMS WARTON AERODROME WARTON CO TOM GARGETT PRESTON PR4 1AX		
Activity	CHAIR INSTALL	Contact Phone	01252373232				
Priority	ND 1700						
Ref 1	DEL1638633						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please leave in the goods in and to be delivered to W376 ground floor *** Please call 1 hour before arrival. Customer Ref / PO: CPA000303329 Deliveries DPD or UPS Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1638633&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1638633&address</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19678593501	100120679	P-Sit High Back - 3 Lever Seat				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19678593701	100120679	P-Sit High Back - 3 Lever Seat			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4268391	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	20/10/2025 08:00 - 20/10/2025 19:00	Contact Name	WHISTON NLC2161 NT STATION	Northern Rail - STAR Whiston Railway Station, Pennywood Drive, Whiston, Merseyside, Mersey
Activity	TECH EXCHANGE	Contact Phone	0151 431 0431	Merseyside Whiston L35 3TT
Priority	Priority MC			
Ref 1	C5322740			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 19/10/2025 20:00 SLA: ND 19/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1</p>	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5322740 Problem Web Service qws_uk Sat 18 Oct 2025 06:31:37 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N2161TA23 contract.pkey=23200 call.poms=1 call.zip=L35 3TT call.address=Whiston Railway Station Pennymoor Drive Whiston Merseyside Mersey call.customerid=INC18354966 call.problem=NLC2161 WHISTON Not printing well call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=10/18/2025 7:30:57 AM ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19682156101	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32797	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19682156301	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32797	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4268444	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	19/10/2025 16:59 - 20/10/2025 13:00	Contact Name	MANAGER	NAMCOLLIS MART NAMCOLLIS MART 117 ALDER WOOD AVENUE LIVERPOOL L24 7RB
Activity	TECH EXCHANGE	Contact Phone	07883331745	
Priority	4HR			
Ref 1	02635037			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
31264129//31292491//T3	<p>Case Number: 02635037</p> <p>Swap type: Swap Required</p> <p>Swap reason: Printer Fault</p> <p>Device Type: PP1</p> <p>TID Number: 31264129</p> <p>Serial Number:</p> <p>Site ID: 31292491</p> <p>Description: case 02635011</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4263742	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Lauren Taylor	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	COLLECTION	Contact Phone		To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000470745			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC2FJTKS""Remove Item 1":"Please collect and remove single device." "Requested by date": "2025-10-20" "Customer Catalog ID": " " "Cost Center Name": "CC_1300238001_AZ02_ASIASAP RHQ RMT/PMT/CMT" "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196621760	Please collect and remove single device.	Please collect and remove single device.	PC2FJTKS			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4267771	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Mike Milne	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000485741			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC1NBPVP","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-10-20", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK", "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196799680	Please collect and remove single device.	Please collect and remove single device.	PC1NBPVP			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4267897	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/10/2025 14:00 - 20/10/2025 17:00	Contact Name	IRENA PULAJ	IRENA PULAJ 74 BOWLAND AVENUE LIVERPOOL L16 1JP
Activity	CHAIR INSTALL	Contact Phone	07946798212	
Priority	ND 1700			
Ref 1	DEL1638370			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME779117/Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. 74%20Bowland%20Avenue LIVERPOOL L16%201JP >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19680799401	6660019	Anti Blue Light Privacy Filter				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19680799601	6660019	Anti Blue Light Privacy Filter				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4267867	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	17/10/2025 13:45 - 20/10/2025 17:00	Contact Name	SHAUN MORRIS		228 THOMAS DRIVE 228 THOMAS DRIVE LIVERPOOL L14 3LF
Activity	COLLECTION	Contact Phone	07845 029368		
Priority	ND 1700				
Ref 1	44863				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 3 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4268084	Customer	Computacenter - British Telecom		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Angie Done	BRITISH TELECOM PLC_(0081049580) 205P 100 Old Hall street 205P 100 Old Hall street L3 9QJ
Activity	NON TECH EXCHANGE	Contact Phone	###	
Priority	ND 1700			
Ref 1	24535129r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Make: Microsoft Model: Surface Laptop 4 Serial Number: 002166620957 Aet: BTP396430 Name Peter Hood Contact number 07564369065 please contact the customer while at site	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19654278701	4802947					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19654278901	4802947					

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4267526	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/10/2025 07:44 - 20/10/2025 17:00	Contact Name	RICHARD HOLDEN		FLAT 4 68, VICTORIA PARADE NEW BRIGHTON WALLASEY CH45 2PH
Activity	CHAIR INSTALL	Contact Phone	07552472914		
Priority	ND 1700				
Ref 1	DEL1638571				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: PARKING IN STREET. SECOND FLOOR FLAT SO PLENTY OF STAIRS. *** Please call 1 hour before arrival. Customer Ref / PO: 6000278885 Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19678546501	500000341	P-Sit High Back - 3 Lever Seat				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 20/10/2025

Date 20/10/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 12

Job # 4267644	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/10/2025 10:14 - 20/10/2025 17:00	Contact Name	ELIZABETH RILEY	ELIZABETH RILEY 9 SOMERVILLE GROVE LIVERPOOL L22 2AR
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07968949421	
Priority	ND 1700			
Ref 1	DEL1634083			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO-000011669Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1634083&address=9%20Somerville%20Grove LIVERPOOL</p> <p>L22%202AR >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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In Items for Job # 4267644 page 1 of 1



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4268339	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	18/10/2025 22:36 - 20/10/2025 20:00	Contact Name	AINTREE NLC2125 MER HUB STATION		MERSEYRAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE
Activity	TECH EXCHANGE	Contact Phone	0151 955 2440		
Priority	ND 1900				
Ref 1	C5322761				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 20/10/2025 20:00 SLA: ND 20/10/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5322761 Problem Web Service qws_uk Sat 18 Oct 2025 22:36:07 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4057TRD3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC18357084 call.problem=AINTREE NLC2125 MER HUB STATION Newbury Data Printer - 41842 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=10/18/2025 11:35:17 PM ##### Call 5322761 Problem Web Service qws_uk Sat 18 Oct 2025 22:36:07 A+C+P AINTREE NLC2125 MER HUB STATION NLC ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19682574801	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40481			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4259889	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	07/10/2025 14:16 - 20/10/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCO EXPRESS TESCO EXPRESS 9 GLOVERS BROW LIVERPOOL MERSEYSIDE L32 2AE
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	ND 1700				
Ref 1	KIRKBY EXP				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
DELIVERY ONLY	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19643497001						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4260955	Customer	NCR - Sains Print ***DO NOT INVOICE****		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Christopher Underwood	SAINSBURY'S SUPERMARKETS LTD
Activity	REPAIR WITH PARTS	Contact Phone	01942 402020	WOOD AVENUE HALL
Priority	ND 1700			HAYDOCK
Ref 1	7528000370			MERSEYSIDE
Ref 2				WA11 9WB
No. of Parts	4			

Instructions 1	Instructions 2
08/Oct/2025	DTSD team
Model: HP Laserjet 4350	timeclock team & NCR Helpdesk inc Depots 0345 603 2638 on option 5 option 3 option 1
	Model: HP Laserjet 4350
	SN or full printer name: D039MF04HP4350
	Location: PCC office next door to the transport office
	Printer IP address: 10.246.181.73
	Fault Description: Printer keeps switching off and jamming and has an flashing processing
	job but no print coming out
	Diagnostics: Tried to unplug cables
	tried to restart
	1) If there is a paper jam
	state exactly where the paper is jamming / stopping: On the beginning of the print once the
	paper is taken
	2) If there any errors showing on the display
	add details of the error:
	Depot Primary Contact Name and Number: Christopher Underwood /01942402020
	Depot Secondary Contact Name and Number: June Walters /01942402020
	1st Engineer notes: Tested printer on arrival and was unable to duplicate error. Decided to
	change fuser and rollers as precaution. Ran more tests and printer rebooted mid print
	as per error described in notes. Spoke to Abingdon who advised to request a replacement
	formatter board or whole printer
	depending on availability.

Job Notes

Part:
60-CB511AP, x1....

In Items

Returned Items

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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In Items for Job # 4260955 page 1 of 1



Run Sheet

Daniel Hanson 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Returned Items for Job # 4260955 page 1 of 1



Run Sheet

Mark Hosie 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	1
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Job # 4268145	Customer	Computacenter - JLP Project		Job Address
SLA Window	20/10/2025 18:00 - 20/10/2025 18:00	Contact Name	DUTY MANAGER	waitrose 89 Park Lane, Poynton, Stockport Stockport SK12 1RB
Activity	PROJECT	Contact Phone	-	
Priority	ND 1800			
Ref 1	312 - Poynton			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
please allocate to Mark Hosie. be onsite at 18:00. Second man helping the customer installing switches testing and boxing up of old hardware. Nothing to be taken to or removed from site – manpower only – James Stirk will send 1 pager guide out please follow	Call James Stirk on 07825 092919 if engineer is going to be late to site or has any issues with completing the job

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Stephen Fitton 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4267638	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	20/10/2025 08:00 - 20/10/2025 14:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	6HR			
Ref 1	C5322660			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
6HR 20/10/2025 14:00 SLA: 6HR 20/10/2025 14:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322660 Problem Web Service qws_uk Fri 17 Oct 2025 10:10:06 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC18273252 call.problem=++ 020-118547 ++ NLC3701 Chester 020-118547 PED - Bluetooth option not available NLC 3701 Sit call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=10/17/2025 11:09:38 AM ##### Call 5322660 Problem Web Service qws_uk Fri 17 Oct 2025 10:10:06 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19679450601	_SXASSET-LABELS	_SXASSET-LABELSV2				
19679449701	_TWMIUM020DE	VRQP:M020 TFW MOBILE LIVE	02000303002020122462			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19679450801	_SXASSET-LABELS	_SXASSET-LABELSV2				
19679449901	_TWMIUM020DE	VRQP:M020 TFW MOBILE LIVE	02000303002020122462			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Stephen Fitton 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Fittion, Stephen	Jobs on Run	4
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Job # 4268412	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/10/2025 14:31 - 20/10/2025 17:00	Contact Name	LESLEY DWYER	SCREWFIX SCREWFIX UNIT C1-C3
Activity	TECH EXCHANGE	Contact Phone	01244380228	8 BUMPERS LANE CHESTER CH1 4LT
Priority	ND 1700			
Ref 1	24548248			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Please swap unit</p>	<p>Till hostname: GBBQ01250POS01P</p> <p>Till number: 01</p> <p>Peripheral make/model(Please copy and paste CI): BEETLE M-III</p> <p>System details (K1/M1/R1 found on EC portal): K1</p> <p>Are there still sales are any sales left on the till?: The till was in the middle of a cash transaction when it froze and they turned it off</p> <p>Description of Issue: During cash transaction the till software froze so they turned it off. But after that it's not turning on at all. Beetle shows red and orange light only both screens are black till is offline in Endpoint central</p> <p>Contact name/number: +44 1244 380228 - Lesley Dwyer</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Stephen Fitton 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4268353	Customer	Vista Retail Support Limited		Job Address
SLA Window	19/10/2025 08:00 - 19/10/2025 12:00	Contact Name		SAVERS 111-112 HIGH STREET PORTMADOG LL49 9HA
Activity	TECH EXCHANGE	Contact Phone		
Priority	Priority MC			
Ref 1	3439659			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3439659:TICKET Printer not working cleaned the printer with alcohol wipes changed the troll and also reinstalled the driver no joy. Please replace the printer - SN-XXZTJ202000246 ASW-PTR-ZQ210-HHT</p>	<p>Replace ASW-PTR-ZQ210-HHT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19680191501	ASW-PTR-ZQ210	ASW-PTR-ZQ210-HHT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19680191701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4268078	Customer	Computacenter Limited		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Jonathan Morris	Bangor 268 High Street
Activity	DE-INSTALL	Contact Phone	07557141060	Bangor 268 High Street 268 High Street BANGOR Wales LL57 1RT
Priority	ND 1700			
Ref 1	WOT000484938			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
De-install use packaging from Hatfield	{"requested_for_markets": "No", "employment_type": "Permanent Employee", "cost_centre_number": "681850", "u_site": "Bangor 268 High Street", "req_for_site_information": "lloyds_branch", "requested_for_first_name": "Jonathan Morris", "intune_device_id": "0a3088d7-3265-4582-9211-58c679842cbe", "order_guide": "1", "u_device_name": "5CG24157CC - HP EliteBook 830 G9 13", "u_special_requirements": "No", "line_manager_id": "Jenny Calley", "u_device_name": "5CG24157CC - HP EliteBook 830 G9 13", "u_identity_active": "true", "req_by_site_information": "lloyds_branch", "requester": "0", "form_loading": "false", "serial_number": "5CG24157CC", "requester_email": "Jonathan.Morris@nallyoysbanking.com", "Replace": "false", "domain": "GLOBAL", "contact_email_address": "joni12mori@nallyoysbanking.com", "u_device_name": "5CG24157CC - HP EliteBook 830 G9 13", "u_identity_disabled": "false"}, {"requested_for_last_name": "Morris", "contact_phone_number": "07557141060", "mobile": "+441248379229", "requested_for_user_id": "8880293", "Request Type": "15", "u_device_name": "5CG24157CC - HP EliteBook 830 G9 13", "u_identity_active": "true", "req_by_site_information": "lloyds_branch", "requester": "0", "form_loading": "false", "serial_number": "5CG24157CC", "requester_email": "Jonathan.Morris@nallyoysbanking.com", "Replace": "false", "domain": "GLOBAL", "contact_email_address": "joni12mori@nallyoysbanking.com", "u_device_name": "5CG24157CC - HP EliteBook 830 G9 13", "u_identity_disabled": "false"}, {"requested_for_last_name": "Morris", "contact_phone_number": "07557141060", "mobile": "+441248379229", "requested_for_user_id": "8880293", "Request Type": "15", "u_device_name": "5CG24157CC - HP EliteBook 830 G9 13", "u_identity_active": "true", "req_by_site_information": "lloyds_branch", "requester": "0", "form_loading": "false", "serial_number": "5CG24157CC", "requester_email": "Jonathan.Morris@nallyoysbanking.com", "Replace": "false", "domain": "GLOBAL", "contact_email_address": "joni12mori@nallyoysbanking.com", "u_device_name": "5CG24157CC - HP EliteBook 830 G9 13", "u_identity_disabled": "false"}]

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196815386	0000000000048275B	6GB:GB-DLM Box Laptop	0000000000000314			



Run Sheet

Ryan Owen 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4267640	Customer	INTERCITY / SALVATION ARMY		Job Address
SLA Window	17/10/2025 10:11 - 20/10/2025 10:00	Contact Name	DUTY MANAGER	SALVATION ARMY THE SALVATION ARMY 57 MARKET STREET LANCASTER LA1 1JG
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	Whitehaven 643			
Ref 2	IMS13949			
No. of Parts	0			

Instructions 1	Instructions 2
attend at 09:30 and join meeting at 10AM	jot form link : https://satcol.jotform.com/team/it/shop-upgrade-completion-form engineer needs to be on site for 09:30 to swap equipment before joining a Teams bridge call for 10am to complete the call. Updated script and call details will be sent by James Stirke to attending engineer ENGINEER MUST RETURN INTERCITY SPARES KIT TO CAMBRIDGE ONLY ON THE REPLEN LABEL PROVIDED. all legacy comms kit must stop on site after new equipment has been installed. Teams Dial In Number Team Passcode 2045669685 31650807#

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

Ryan Owen 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4257151	Customer	Computacenter Horizon Project		Job Address
SLA Window	03/10/2025 09:12 - 20/10/2025 17:00	Contact Name	JENNIFER LANGLEY	JENNIFER LANGLEY 18 POULTON GARDENS, POULTON-LE-FYLDE, LANCASHIRE FY6 7HF
Activity	TECH EXCHANGE	Contact Phone	7919333736	
Priority	ND 1700			
Ref 1	Jennifer Langley_CLF553_2010			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User Full Exchange 9:00 - 17:00 Hand over new device ALONG WITH PERIPHERALS Record serial numberes IN AND OUT any issues call 07591984016 (Rachel)	Hand over new device along with peripherals and collect H94H403 and cables

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19631183501						

Returned Items



Run Sheet

Ryan Owen 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4244832	Customer	Computacenter Horizon Project		Job Address
SLA Window	17/09/2025 09:58 - 20/10/2025 17:00	Contact Name	DANIEL DAWKINS	DANIEL DAWKINS 31 HATHAWAY BLACKPOOL FY4 4AB
Activity	COLLECTION	Contact Phone	7780848333	
Priority	ND 1700			
Ref 1	43810428_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User Collection Only 9:00 - 17:00 any issues call 07591984016 (Rachel)	Collection Only

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19572878801						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4267732	Customer	Computacenter Limited		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Iwona Jaziczek	AKINIKA - COLLECTIONS AND RECOVERY
Activity	COLLECTION	Contact Phone	07702303517	AKINIKA - COLLECTIONS AND RECOVERY
Priority	ND 1700			Tulketh Mill, Balcarres Road
Ref 1	WOT000485011			PRESTON
Ref 2				England
No. of Parts	1			PR2 2DY

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196788434	0000000000048275B1G	:GB-DLM Box Laptop	0000000000000000	307		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196788436		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415864			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4268068	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	KATIE.LOUISE.BIRTWELL@HSBC.CO.		H S B C 331 LORD STREET SOUTHPORT PR8 1NJ
Activity	TECH EXCHANGE	Contact Phone	07494896767		
Priority	ND 1600				
Ref 1	INC50374998r				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
X12 (Win11)	You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196814704						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4268392	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/10/2025 12:25 - 20/10/2025 17:00	Contact Name	AMANDA TAYLOR	B & Q PLC B & Q PLC
Activity	TECH EXCHANGE	Contact Phone	01704500085	MEOLS COP ROAD SOUTHPORT PR8 6JU
Priority	ND 1700			
Ref 1	24548056			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Please swap unit</p>	<p>Till number: 81</p> <p>Make/Model: TH250 RECEIPT PRINTER</p> <p>Description: Till hostname: GBBQ01101SCO81P</p> <p>Till number: 81</p> <p>Peripheral make/model(Please copy and paste C): TH250 RECEIPT PRINTER</p> <p>Description of issue: Receipt Printer Does Not Print anything</p> <p>Has the cable connection been checked?: yes</p> <p>Have they tried a reboot?: Yes</p> <p>What other troubleshooting steps have been done (Cleaned with thermal pen has the till roll been changed?): The till says that the printer is connected they put a test sale through but it did not print anything. They checked the cables restarted the machine but made no difference. They have tested the printer on another till and the printer was not working there as well.</p> <p>Error message: no error message</p> <p>Contact name/number: +441704500085 Amanda Taylor</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4268139	Customer	Computacenter Limited		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Denise Moffat	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07742889601/+447827025113	2-6 Market Street, 2-6 Market Street, WN1 1JN
Priority	ND 1700			
Ref 1	24547771			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Denise Moffat Contact Number - 07742889601 Herige - Lloyds Location - Wigan 2-6 Market Street WN1 1JN Device - PED Me - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluet	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

19681809201	4444195	Moby 8500 Bluetooth Ped				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19681809401	4444195	Moby 8500 Bluetooth Ped			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4268410	Customer	Vista Retail Support Limited	Job Address
SLA Window	19/10/2025 14:16 - 20/10/2025 17:00	Contact Name	LIDL GREAT CLOWES STREET Salford MANCHESTER M7 1RQ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3437389		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3437389 - FSE to attend site and investigate issue with?HHT-ZEB-TC57-LID No serial number on any	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19682710001	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4267730	Customer	Computacenter Limited		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	Maddalena Facci	flat 501 novella, 15 stanley street flat 501 novella, 15 stanley street flat 501 novella, 15 stanley street MANCHESTER M3 5GT
Activity	COLLECTION	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000475778			
Ref 2				
No. of Parts	1			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196787801	0000000000048275B1G	:GB-DLM Box Laptop	0000000000000000304			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196787803		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415XNH			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Asif Alam 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4267827	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 17:00	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0515310r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 Collect Device -UK020613 - HP 840 G8 i7 / 5CG2011Q61

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4262774	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/10/2025 16:29 - 20/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0515919			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588</p> <p>Collect Device -UK031182 - HP 840 G8 i7 / 5CG21236N6</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19658061601						



Run Sheet
Asif Alam 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4263858	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	13/10/2025 13:52 - 20/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0518614			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 Collect Device - UK027670 - HP 840 G8 i7 / 5CG21203VN

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663040401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19663040601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4268363	Customer	Vista Retail Support Limited	Job Address
SLA Window	19/10/2025 10:58 - 20/10/2025 17:00	Contact Name	LIDL PICCADILLY GARDENS LANCASHIRE MANCHESTER M1 4BT
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3438533		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3438533 FSE to attend and replace the faulty Zebra device with: HHT-ZEB-TC57-LID Passcode - 17757541	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19682640201	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19682640401						



Run Sheet

Asif Alam 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4267902	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	17/10/2025 14:03 - 20/10/2025 12:00	Contact Name	YASIRA YASMIN	30 GREENHILL TERRACES 30 GREENHILL TERRACES OLDHAM OL4 1EX
Activity	COLLECTION	Contact Phone	07379 437 342	
Priority	ND 1200			
Ref 1	44961			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 3 x items with 2 x totes	<p>**Please Collect Pre 12**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Asif Alam 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4265721	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	20/10/2025 09:00 - 20/10/2025 18:00	Contact Name	MUHAMMAD RAZA	212 NEWMARKET ROAD 212 NEWMARKET ROAD ASHTON-UNDER-LYNE OL7 9JW
Activity	NON TECH EXCHANGE	Contact Phone	07594328585	
Priority	ND 1800			
Ref 1	5322353 / INC9176670			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
MuhammadAsad.Raza@natwest.com / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19670836301						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19670836501					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4268368	Customer	Vista Retail Support Limited	Job Address
SLA Window	19/10/2025 11:00 - 20/10/2025 17:00	Contact Name	LIDL CAVENDISH STREET LANCASHIRE ASHTON-UNDER-LYNE OL6 7PF
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3440386		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3440386 - FSE to attend with?HHT-ZEB-TC57-LID passcode - 06297541	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19682642401	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19682642601					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 20/10/2025

Date	20/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4268398	Customer	Vista Retail Support Limited	Job Address
SLA Window	19/10/2025 13:25 - 20/10/2025 17:00	Contact Name	LIDL ASHWORTH STREET LANCASHIRE MANCHESTER M34 3LJ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3439651		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3439651: zebra missing lidl apps Passcode: 118574541	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19682695401	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19682640201	3438533	4268363	TECH EXCHANGE	LIDL, PICCADILLY GARDENS, LANCASHIRE, MANCHESTER, M1 4BT	Asif Alam	19/10/2025 10:58 20/10/2025 17:00	20/10/2025	
Computacenter PwC NON TECH EXCHANGE	(No Items)	PAR0515310r	4267827	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Asif Alam	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter PwC NON TECH EXCHANGE	19658061601	PAR0515919	4262774	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Asif Alam	10/10/2025 16:29 20/10/2025 17:30	20/10/2025	
Computacenter PwC NON TECH EXCHANGE	19663040401	PAR0518614	4263858	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Asif Alam	13/10/2025 13:52 20/10/2025 17:30	20/10/2025	
Computacenter Limited	196787801	WOT000475778	4267730	COLLECTION	flat 501 novella, 15 stanley street, flat 501 novella, 15 stanley street, flat 501 novella, 15 stanley street, MANCHESTER, M3 5GT	Asif Alam	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Vista Retail Support Limited	19682695401	3439651	4268398	TECH EXCHANGE	LIDL, ASHWORTH STREET, LANCASHIRE, MANCHESTER, M34 3LJ	Asif Alam	19/10/2025 13:25 20/10/2025 17:00	20/10/2025	
Vista Retail Support Limited	19682710001	3437389	4268410	TECH EXCHANGE	LIDL, GREAT CLOWES STREET, SALFORD, MANCHESTER, M7 1RQ	Asif Alam	19/10/2025 14:16 20/10/2025 17:00	20/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44961	4267902	COLLECTION	30 GREENHILL TERRACES, 30 GREENHILL TERRACES, OLDHAM, OL4 1EX	Asif Alam	17/10/2025 14:03 20/10/2025 12:00	20/10/2025	
Vista Retail Support Limited	19682642401	3440386	4268368	TECH EXCHANGE	LIDL, CAVENDISH STREET, LANCASHIRE, ASHTON-UNDER-LYNE, OL6 7PF	Asif Alam	19/10/2025 11:00 20/10/2025 17:00	20/10/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19670836301	5322353 / INC9176670	4265721	NON TECH EXCHANGE	212 NEWMARKET ROAD, 212 NEWMARKET ROAD, ASHTON-UNDER-LYNE, OL7 9JW	Asif Alam	20/10/2025 09:00 20/10/2025 18:00	20/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR - Sains Print ***DO NOT INVOICE****	196801953	7528000370	4260955	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	Daniel Hanson	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
NCR - Sains Print ***DO NOT INVOICE****	196801953	7528000370	4260955	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	Daniel Hanson	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
NCR - Sains Print ***DO NOT INVOICE****	196801953	7528000370	4260955	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	Daniel Hanson	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
NCR - Sains Print ***DO NOT INVOICE****	196801953	7528000370	4260955	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	Daniel Hanson	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19678546501	DEL1638571	4267526	CHAIR INSTALL	FLAT 4, 68, VICTORIA PARADE, NEW BRIGHTON, WALLASEY, CH45 2PH	Daniel Hanson	17/10/2025 07:44 20/10/2025 17:00	20/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44863	4267867	COLLECTION	228 THOMAS DRIVE, 228 THOMAS DRIVE, LIVERPOOL, L14 3LF	Daniel Hanson	17/10/2025 13:45 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19680799401	DEL1638370	4267897	CHAIR INSTALL	IRENA PULAJ, 74 BOWLAND AVENUE, LIVERPOOL, L16 1JP	Daniel Hanson	17/10/2025 14:00 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19679463201	DEL1634083	4267644	DESK & CHAIR SP INSTALL	ELIZABETH RILEY, 9 SOMERVILLE GROVE, LIVERPOOL, L22 2AR	Daniel Hanson	17/10/2025 10:14 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19679463202	DEL1634083	4267644	DESK & CHAIR SP INSTALL	ELIZABETH RILEY, 9 SOMERVILLE GROVE, LIVERPOOL, L22 2AR	Daniel Hanson	17/10/2025 10:14 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19679463203	DEL1634083	4267644	DESK & CHAIR SP INSTALL	ELIZABETH RILEY, 9 SOMERVILLE GROVE, LIVERPOOL, L22 2AR	Daniel Hanson	17/10/2025 10:14 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19679463204	DEL1634083	4267644	DESK & CHAIR SP INSTALL	ELIZABETH RILEY, 9 SOMERVILLE GROVE, LIVERPOOL, L22 2AR	Daniel Hanson	17/10/2025 10:14 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19679463205	DEL1634083	4267644	DESK & CHAIR SP INSTALL	ELIZABETH RILEY, 9 SOMERVILLE GROVE, LIVERPOOL, L22 2AR	Daniel Hanson	17/10/2025 10:14 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19679463206	DEL1634083	4267644	DESK & CHAIR SP INSTALL	ELIZABETH RILEY, 9 SOMERVILLE GROVE, LIVERPOOL, L22 2AR	Daniel Hanson	17/10/2025 10:14 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19679463207	DEL1634083	4267644	DESK & CHAIR SP INSTALL	ELIZABETH RILEY, 9 SOMERVILLE GROVE, LIVERPOOL, L22 2AR	Daniel Hanson	17/10/2025 10:14 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19679463208	DEL1634083	4267644	DESK & CHAIR SP INSTALL	ELIZABETH RILEY, 9 SOMERVILLE GROVE, LIVERPOOL, L22 2AR	Daniel Hanson	17/10/2025 10:14 20/10/2025 17:00	20/10/2025	
Paypoint Network Limited - UK	(No Items)	02635037	4268444	TECH EXCHANGE	NAMCOLLIS MART, NAMCOLLIS MART, 117 ALDER WOOD AVENUE, LIVERPOOL, L24 7RB	Daniel Hanson	19/10/2025 16:59 20/10/2025 13:00	20/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000470745	4263742	COLLECTION	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000485741	4267771	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter - British Telecom	19654278701	24535129r	4268084	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), 205P 100 Old Hall street , 205P 100 Old Hall street , L3 9QJ	Daniel Hanson	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Ltd Tesco Project	19643497001	KIRKBY EXP	4259889	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 9 GLOVERS BROW, LIVERPOOL, MERSEYSIDE, L32 2AE	Daniel Hanson	07/10/2025 14:16 20/10/2025 17:00	20/10/2025	
Fujitsu Services Limited - Star Trains - ME	19682156101	C5322740	4268391	TECH EXCHANGE	Northern Rail - STAR, Whiston Railway Station, Pennywood Drive, Whiston, Merseyside, Mersey, Merseyside, Whiston, L35 3TT	Daniel Hanson	20/10/2025 08:00 20/10/2025 19:00	20/10/2025	
Fujitsu Services Limited - Star Trains	19682574801	C5322761	4268339	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	Daniel Hanson	18/10/2025 22:36 20/10/2025 20:00	20/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19672522701	INC50368651r	4268142	TECH EXCHANGE	COMPUTACENTER HSBC, 1-3 VICTORIA SQUARE, BOLTON, BOLTON, BL1 1RJ	John Paul Barron	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196822356	11864978	4268249	REPAIR WITH PARTS	WH Smith Travel Holdings Limited, Terminal Two, Manchester Airport, Airside store, MANCHESTER, M90 4AF	John Paul Barron	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19678561701	DEL1638576	4267531	CHAIR INSTALL	JEN BUCKLEY, 19 SCARR LANE, SHAW, OLDHAM, OL2 8HQ	John Paul Barron	17/10/2025 07:51 20/10/2025 17:00	20/10/2025	
Computacenter Limited - HSBC	19679708301	RITM37844835	4267704	COLLECTION	COMPUTACENTER HSBC, NAZIA CHOCHAN 82 MELBOURNE STREET CHADDERTON, MELBOURNE STREET, CHADDERTON, OLDHAM, OL9 9EN	John Paul Barron	17/10/2025 10:51 20/10/2025 17:00	20/10/2025	
Vista Retail Support Limited	19682642701	3440768	4268365	TECH EXCHANGE	LIDL, 114 HEMPSHAW LANE, CHESHIRE, STOCKPORT, SK1 4LG	John Paul Barron	19/10/2025 11:00 20/10/2025 17:00	20/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000475278	4263741	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	John Paul Barron	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000482271	4266255	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	John Paul Barron	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000483313	4266722	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	John Paul Barron	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000485569	4267655	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	John Paul Barron	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter - Astra Zeneca	196726251	WOT000482335	4267587	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	John Paul Barron	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19680226401	DEL1638249	4267813	CHAIR INSTALL	STOCKPORT NHS FOUNDATION TRUST, STEPPING HILL HOSPITAL, FINANCE & SUPPLIES DEPARTMENT, STOCKPORT, SK2 7JE	John Paul Barron	17/10/2025 12:40 20/10/2025 17:00	20/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - JLP Project	(No Items)	312 - Poynton	4268145	PROJECT	waitrose, 89 Park Lane, Poynton, Stockport, Stockport, SK12 1RB	Mark Hosie	20/10/2025 18:00 20/10/2025 18:00	20/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19678453101	DEL1638417	4267490	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME, S608, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Nadeem Saleem	17/10/2025 06:44 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19681358501	DEL1639129	4268016	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME, S230 BUILDING, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Nadeem Saleem	17/10/2025 15:51 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19678572501	DEL1638610	4267537	CHAIR INSTALL	CENTRE FOR ECOLOGY & HYDROLOGY, LIBRARY AVENUE, BAILRIGG, LANCASTER, LA1 4AP	Nadeem Saleem	17/10/2025 07:54 20/10/2025 17:00	20/10/2025	
COGNIZANT HAYS WAREHOUSING	19662733601	SCTASK0084319	4267637	COLLECTION	HAYS RECRUITMENT, HAYS RECRUITMENT, NORWEST COURT, GUILDHALL STREET, PRESTON, PR1 3NU	Nadeem Saleem	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19678818801	DEL1638400	4267574	CHAIR SP INSTALL	163 ST GEORGES ROAD, NA, NA, PRESTON, PR1 6NQ	Nadeem Saleem	17/10/2025 08:44 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19678818802	DEL1638400	4267574	CHAIR SP INSTALL	163 ST GEORGES ROAD, NA, NA, PRESTON, PR1 6NQ	Nadeem Saleem	17/10/2025 08:44 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19678818803	DEL1638400	4267574	CHAIR SP INSTALL	163 ST GEORGES ROAD, NA, NA, PRESTON, PR1 6NQ	Nadeem Saleem	17/10/2025 08:44 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19678593501	DEL1638633	4267553	CHAIR INSTALL	BAE SYSTEMS, WARTON AERODROME, WARTON CO TOM GARGETT, PRESTON, PR4 1AX	Nadeem Saleem	17/10/2025 08:04 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19680718501	DEL1638887	4267869	DESK & CHAIR SP INSTALL	BILL WAINWRIGHT, 15 BOUNDARY CLOSE, SOUTHPORT, PR8 3FA	Nadeem Saleem	17/10/2025 13:47 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19680718502	DEL1638887	4267869	DESK & CHAIR SP INSTALL	BILL WAINWRIGHT, 15 BOUNDARY CLOSE, SOUTHPORT, PR8 3FA	Nadeem Saleem	17/10/2025 13:47 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19680718503	DEL1638887	4267869	DESK & CHAIR SP INSTALL	BILL WAINWRIGHT, 15 BOUNDARY CLOSE, SOUTHPORT, PR8 3FA	Nadeem Saleem	17/10/2025 13:47 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19680718504	DEL1638887	4267869	DESK & CHAIR SP INSTALL	BILL WAINWRIGHT, 15 BOUNDARY CLOSE, SOUTHPORT, PR8 3FA	Nadeem Saleem	17/10/2025 13:47 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19680718505	DEL1638887	4267869	DESK & CHAIR SP INSTALL	BILL WAINWRIGHT, 15 BOUNDARY CLOSE, SOUTHPORT, PR8 3FA	Nadeem Saleem	17/10/2025 13:47 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19680718506	DEL1638887	4267869	DESK & CHAIR SP INSTALL	BILL WAINWRIGHT, 15 BOUNDARY CLOSE, SOUTHPORT, PR8 3FA	Nadeem Saleem	17/10/2025 13:47 20/10/2025 17:00	20/10/2025	
POSTURITE LIMITED	19680718507	DEL1638887	4267869	DESK & CHAIR SP INSTALL	BILL WAINWRIGHT, 15 BOUNDARY CLOSE, SOUTHPORT, PR8 3FA	Nadeem Saleem	17/10/2025 13:47 20/10/2025 17:00	20/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL SMS	(No Items)	Scheduled Bolton visit	4267134	CLIENT BACK-FILL	HCL SMS, Swan Mill (Training Academy), Swan Mill, Higher Swan Ln, BOLTON, BL3 3AQ	Osama Shahhoud	20/10/2025 09:00 20/10/2025 09:00	20/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19572878801	43810428_CLF516	4244832	COLLECTION	DANIEL DAWKINS, 31 HATHAWAY, BLACKPOOL, FY4 4AB	Ryan Owen	17/09/2025 09:58 20/10/2025 17:00	20/10/2025	
Computacenter Horizon Project	19631183501	Jennifer Langley_CLF553_2010	4257151	TECH EXCHANGE	JENNIFER LANGLEY, 18 POULTON GARDENS, POULTON-LE-FYLDE, , LANCASHIRE, FY6 7HF	Ryan Owen	03/10/2025 09:12 20/10/2025 17:00	20/10/2025	
INTERCITY / SALVATION ARMY	(No Items)	Whitehaven 643	4267640	PROJECT	SALVATION ARMY, THE SALVATION ARMY, 57 MARKET STREET, LANCASTER, LA1 1JG	Ryan Owen	17/10/2025 10:11 20/10/2025 10:00	20/10/2025	
Computacenter Limited	196788434	WOT000485011	4267732	COLLECTION	AKINIKA - COLLECTIONS AND RECOVERY, AKINIKA - COLLECTIONS AND RECOVERY, Tulketh Mill, Balcarres Road, PRESTON, England, PR2 2DY	Ryan Owen	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter Limited - HSBC	196814704	INC50374998r	4268068	TECH EXCHANGE	H S B C, 331 LORD STREET, SOUTHPORT, PR8 1NJ	Ryan Owen	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter - Kingfisher	(No Items)	24548056	4268392	TECH EXCHANGE	B & Q PLC, B & Q PLC, MEOLS COP ROAD, SOUTHPORT, PR8 6JU	Ryan Owen	19/10/2025 12:25 20/10/2025 17:00	20/10/2025	
Computacenter Limited	19681809201	24547771	4268139	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 2-6 Market Street, , 2-6 Market Street, , WN1 1JN	Ryan Owen	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196714874	WOT000479820	4267743	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter Limited	196574123	WOT000477103	4267769	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter Limited	196789128	WOT000484922	4267851	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter Limited	196571348	WOT000477142	4268030	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Computacenter Limited	196574110	WOT000477144	4268036	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
COCKTAIL MACHINE UK LTD	(No Items)	CM0304	4267988	TECH EXCHANGE	THE INDIAN HIVE, THE INDIAN HIVE, 132-134 POULTON ROAD, WALLASEY, CH44 9DL	Simon Heath	17/10/2025 15:22 20/10/2025 17:00	20/10/2025	
Computacenter Limited	196786740	WOT000469876	4267726	COLLECTION	21 Barmouth Close , 21 Barmouth Close , 21 Barmouth Close, DEESIDE, CH5 4UD	Simon Heath	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	
Paypoint Network Limited - UK	(No Items)	02635041	4268445	TECH EXCHANGE	SUNSTAR FOOD 'N' WINE, SUNSTAR FOOD 'N' WINE, 56 CROOK LANE, WINSFORD, CW7 3DN	Simon Heath	19/10/2025 17:03 20/10/2025 13:00	20/10/2025	
Computacenter - Morrisons BAU	19681040401	REQ000011464 100	4267938	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, WM MORRISON SUPERMARKETS PLC, KING STREET, NORTHWICH, CW9 7WA	Simon Heath	17/10/2025 14:49 20/10/2025 17:00	20/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19679450601	C5322660	4267638	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Stephen Fitton	20/10/2025 08:00 20/10/2025 14:00	20/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19679449701	C5322660	4267638	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Stephen Fitton	20/10/2025 08:00 20/10/2025 14:00	20/10/2025	
Computacenter - Kingfisher	(No Items)	24548248	4268412	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT C1-C3, 8 BUMPERS LANE, CHESTER, CH1 4LT	Stephen Fitton	19/10/2025 14:31 20/10/2025 17:00	20/10/2025	
Vista Retail Support Limited	19680191501	3439659	4268353	TECH EXCHANGE	SAVERS, 111-112 HIGH STREET, PORTMADOG, LL49 9HA	Stephen Fitton	19/10/2025 08:00 19/10/2025 12:00	20/10/2025	
Computacenter Limited	196815386	WOT000484938	4268078	DE-INSTALL	Bangor 268 High Street, Bangor 268 High Street, 268 High Street, BANGOR, Wales, LL57 1RT	Stephen Fitton	20/10/2025 09:00 20/10/2025 17:00	20/10/2025	