



Run Sheet

Nadeem Saleem 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4105912	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/03/2025 09:47 - 05/03/2025 17:00	Contact Name	ALISON PORTER	ALISON PORTER 5 BEECH AVENUE LEYLAND, PRESTON LANCASHIRE PR25 3AL
Activity	CHAIR INSTALL	Contact Phone	07730508626/030	
Priority	ND 1700			
Ref 1	DEL1543135			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** PLEASE TRY TO ATTEND BEFORE 4PM***Contact Name: Alison Porter Contact Phone: 07730508626/03000573245**Please call 1 hour before arrival.Customer Ref / PO: 6000253126Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909219201	100138811	Positiv ME300 (High Back)				

Returned Items



Run Sheet

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Job # 4105815	Customer	POSTURITE LIMITED			Job Address		
SLA Window	04/03/2025 07:45 - 05/03/2025 17:00	Contact Name	ANDY TULLY/JAMES BARBUTO		H M REVENUE & CUSTOMS ST. MARKS HOUSE STANLEY STREET PRESTON PR1 4AT		
Activity	CHAIR INSTALL	Contact Phone	03000597342				
Priority	ND 1700						
Ref 1	DEL1542410						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000247572Items on order:9787242 - CHAIRACC - Positiv ME/R</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1542410&address=H%20M%20Revenue%20%26%20Customs%20Marks%20House%20PRESTON%20Street%20PR1%204ATOnce the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908411501	100137681	P-Sit High Back - 3 Lever Seat				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4105752	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/03/2025 06:38 - 05/03/2025 17:00	Contact Name	ELLE ROBINSON BROOKS		ELLE ROBINSON BROOKS 22 ARMSTRONG STREET ASHTON-ON-RIBBLE PRESTON PR2 2LB
Activity	CHAIR INSTALL	Contact Phone	07818557355		
Priority	ND 1700				
Ref 1	DEL1543066				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000270540 Deliveries DPD or UPSItems on order:2333010 -	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908225401	100098878	P-Sit Med Back - Independent M				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Nadeem Saleem 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4106279	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/03/2025 14:00 - 05/03/2025 17:00	Contact Name	LEWIS SMITH		LEWIS SMITH CASITA SPEN LANE, TREALES PRESTON PR4 3TE
Activity	CHAIR INSTALL	Contact Phone	07841668604		
Priority	ND 1700				
Ref 1	DEL1541919				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: LEWIS SMITH Deliveries DPD or UPSItems on order:9820751 -	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910930701	1301033	RH New Logic 220 High Back Cha				

Returned Items



Run Sheet

Nadeem Saleem 05/03/2025

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Job # 4105279	Customer	POSTURITE LIMITED			Job Address		
SLA Window	03/03/2025 09:00 - 05/03/2025 17:00	Contact Name	DEBORAH KNOTT		HEALTH PARTNERS GROUP LIMITED		
Activity	CHAIR INSTALL	Contact Phone	01273 094 079		BAE SYSTEMS		
Priority	ND 1700				BAE		
Ref 1	DEL1534882				SAMLESBURY OCCUPATIONAL		
Ref 2					HEALTH S801		
No. of Parts	1				SAMLESBURY AEORDROME		
					BB2 7LF		

Instructions 1	Instructions 2
*** Customer Instructions: Will need to deliver to S810 (occupational health department). Parking next to the department. *** Please call 1 hour before arrival.	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18842331001	9810006BLA	P-Sit High back - Black With:	'	*	Not Used	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4105818	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/03/2025 07:58 - 05/03/2025 17:00	Contact Name	HAMZA YASSER WR:26847		HAMZA YASSER WR:26847 3 CALDBECK CLOSE NELSON BB9 0SY
Activity	CHAIR SP INSTALL	Contact Phone	07305168536		
Priority	ND 1700				
Ref 1	DEL1546366				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: P493774 WR:28285Items on order:	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908439601	2333082	Wellness Anti-Fatigue Mat				
18908439602	9787601BLA	Positiv Plus High Back No Neck				
18908439603	100136887	Cleartex Rectangular Floor Mat				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18908439801	2333082	Wellness Anti-Fatigue Mat				
18908439901	9787601BLA	Positiv Plus High Back No Neck				
18908440001	100136887	Cleartex Rectangular Floor Mat				



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Job # 4105793	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/03/2025 07:29 - 05/03/2025 17:00	Contact Name	PETE GORNALL		PRIVATE ADDRESS 55 CHAPMAN COURT BARNOLDSWICK BB18 5EE
Activity	CHAIR INSTALL	Contact Phone	07900951851		
Priority	ND 1700				
Ref 1	DEL1543134				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 96440Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1543134&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Private%20address 55%20Chapman%20Court BARNOLDSWICK BB18%205EE >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908379801	100121335	Positiv ME600 Chair (Square Ba				



Run Sheet

Stephen Fitton 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4106414	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	04/03/2025 15:18 - 05/03/2025 17:00	Contact Name	RUSSELL.E.HOBSON@HSBC.COM		COMPUTACENTER HSBC SWN Y NANT LON CAE GARW RHOS TREHWFA LLANGEFNI LL77 7AX
Activity	NON TECH EXCHANGE	Contact Phone	07770794385		
Priority	ND 1600				
Ref 1	INC48922231				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	P1 Gen 6

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18911425801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18911426001						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4102410	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	27/02/2025 08:38 - 05/03/2025 13:00	Contact Name		HSBC 60 MOSTYN STREET LLANDUDNO LL30 2SF
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj LL30 2SF 2			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @09:45 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	Sort 403007 Tablet 2 - EB300702/E826HLX63D3TDVF/129.101.160.76/255.255.255.224/129.101.160.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18893999201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18893999401						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4102424	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	27/02/2025 08:38 - 05/03/2025 13:00	Contact Name		HSBC 60 MOSTYN STREET LLANDUDNO LL30 2SF
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj LL30 2SF 1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @09:45 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	<p>Sort 403007 Tablet 1 -</p> <p>EB300701/E826HLX6323TD5M/129.101.160.75/255.255.255.224/129.101.160.65</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18893998901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18893999101						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet
Stephen Fitton 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Fittion, Stephen	Jobs on Run	6
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Job # 4105892	Customer	Fujitsu Services Limited - Telefonica ME		Job Address
SLA Window	04/03/2025 09:22 - 05/03/2025 17:30	Contact Name	Harvy	O2 LLANDUDNO 0462 UNIT 2 VICTORIA CENTRE LLANDUDNO LL30 2NG
Activity	TECH EXCHANGE	Contact Phone	+441492877033	
Priority	ND 1900			
Ref 1	C5305313			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 05/03/2025 17:30 SLA: ND 05/03/2025 17:30 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1</p>	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history:: ##### Call 5305313 Problem Web Service qws_uk Tue 04 Mar 2025 09:21:40 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB00000T0462TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000006988550 call.problem=HW - 0462 - 04 - Base Unit - Protected by HP screen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=3/4/2025 9:21:37 AM ##### Call 5305313 Problem Web Service qws_uk Tue 04 Mar 2025 09:21:40 A+C+P SITE OPENING TIMES [Llandudno] Mon-Sat: 09:00-17:30 Sun: 11:00-16:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909051801	_O2HEP3DS22A	PAR2BNGAGE FLEX PRO:V1 2023				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18909052001	_O2HEP3DS22A	PORTRNGAGE FLEX PRO:V1 2023				

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4102407	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	27/02/2025 08:38 - 05/03/2025 15:30	Contact Name		HSBC 23 WELLINGTON ROAD RHYL LL18 1BB
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj LL18 1BB 2			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @13:15 and meet Principles engineer on site ** BRANCH CLOSES AT 15:30. Follow script to complete job any lateness to site or technical issues not covered in the script contact Joanne Robinson in the first instance 07713 983577 and then accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	<p>Sort 403817 Tablet 2 - EB381702/E826HLX62TKTDG3/129.103.48.76/255.255.255.224/129.103.48.65</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18894000101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18894000301						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Stephen Fitton 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4102427	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	27/02/2025 08:38 - 05/03/2025 15:30	Contact Name		HSBC 23 WELLINGTON ROAD RHYL LL18 1BB
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj LL18 1BB 1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @13:15 and meet Principles engineer on site ** BRANCH CLOSES AT 15:30. Follow script to complete job any lateness to site or technical issues not covered in the script contact Joanne Robinson in the first instance 07713 983577 and then accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	<p>Sort 403817 Tablet 1 - EB381701/E826HLX636KTDCP/129.103.48.75/255.255.255.224/129.103.48.65</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18893999801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18894000001						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Asif Alam 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	1
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Job # 4103529	Customer	HCL - Dover		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	.	Dover The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN
Activity	MANPOWER	Contact Phone	.	Skelmersdale WN8 9TN
Priority	ND 1700			
Ref 1	DOVER SKELMERSDALE SCH			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
DOVER SKELMERSDALE SCH	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4101614	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/02/2025 12:28 - 05/03/2025 17:00	Contact Name	DAN OWEN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0224408			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18890708301						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18890708501					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4101366	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/02/2025 07:07 - 05/03/2025 17:00	Contact Name	NARESH BADGUJAR	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447392282263	
Priority	ND 1700			
Ref 1	PAR0223958			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18885378401						



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4105922	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Emma Woods	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD Cheshire SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000253333			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be requiredAsset not found using asset details belowName:</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Travel_Laptop""Procure Quantity 1":1""Requested by date":"2025-03-05""Customer Catalog ID":" NEW_Lenovo_Travel_Laptop""Cost Center Name":"CC_00GB551003_A000_EVISAP COR EVI UK Delivery - COSS""Cost Center Account Number":"CC_00GB551003_A000_EVISAP"}</p>

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188971765	000000000004698A77GB-NEW	_Len TP X1 CARB G12 i7 LTE	PF5BM63M			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188971767						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4106548	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Alana Nelson	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone		MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700			
Ref 1	WOT000252905			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required Asset not found using asset details belowName:	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-03-05","Customer Catalog ID":"","RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000009650_UK10_EUSAP","Macc Mgmt","Cost Center Account Number":"CC_0000009650_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188947275	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0P8467			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188947278						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4105921	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name		Peter Hall	Mill Court Reception Mill Court Reception
Activity	NON TECH EXCHANGE	Contact Phone		+447557541197	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000252724				Cheshire SK10 2NA
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery None supplied	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "R90P8Q7P", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-03-05", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000008281_UK10_EUSAP", "SDM Deliv": "Cost Center Account Number": "CC_0000008281_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188950128	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BEXBT			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188950130		R90P8Q7P - Lenovo 20JES0YF0Y	R90P8Q7P			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4105911	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Helen Weir		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	NON TECH EXCHANGE	Contact Phone	x		MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700				
Ref 1	WOT000252722				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery None supplied	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC1B9988", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-03-05", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000004064_UK10_EUSAP Planning UK", "Cost Center Account Number": "CC_0000004064_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188950119	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BEV3Y			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188950121		PC1B9988 - Lenovo 20QKS0EQ00	PC1B9988			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4105909	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Shamraz Hussain		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	NON TECH EXCHANGE	Contact Phone	+447500128969		MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700				
Ref 1	WOT000252721				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery None supplied	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "R90SQLMD", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-03-05", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP Macc Mgmt", "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188949491	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BLR3T			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4106235	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Joe Bellamy	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	NON TECH EXCHANGE	Contact Phone	x	MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700			
Ref 1	WOT000255459			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	{"Procure Catalog ID": "NEW_Apple_MacBook_Air_Standard", "Procure Quantity": "1", "Remove Serial": "CND0444317", "Remove Item": "Please collect and remove single device.", "Requested by date": "2025-03-04", "Customer Catalog ID": "NEW_Apple_MacBook_Air_Standard", "Cost Center Name": "CC_0000007450_UK10_EUSAP", "SAP S4 Hana Programme - UK", "Cost Center Account Number": "CC_0000007450_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188961061	00000000000461	1GB-NEW_Apple MB Air M3 13,6" 16/512	JHKGKJ91FJ			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4106422	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name		Claire Hewitt	Mill Court Reception Mill Court Reception
Activity	NON TECH EXCHANGE	Contact Phone		+447982252011	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000255159				Cheshire SK10 2NA
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "CC_0000002064_UK10_EUSAP", "Cost Center Name": "Zoladex", "Cost Center Account Number": "CC_0000002064_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189089338	00000000000457840GB-SWAP_Len TP T14s G4 AMD R5		GM0GPPP			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189089341		GM0R7PTZ - Lenovo :AZ RIT: Len T14s AMD	GM0R7PTZ/256 UK			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4106559	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Salman Chohan		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	NON TECH EXCHANGE	Contact Phone	x		MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700				
Ref 1	WOT000252723				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC1NJ996", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-03-05", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004448_UK10_EUSAP", "Reg CMC AP": "Cost Center Account Number": "CC_0000004448_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188947271	000000000004592626GB-NEW	Lenovo TP T14s G4 AMD R5	GM0P8443			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188947273		PC1NJ996 - Lenovo 20UJS1601Y	PC1NJ996			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4106175	Customer	Computacenter - BASF		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Robert Storer	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00447768464037	
Priority	ND 1700			
Ref 1	24263169			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
delivery only large notebook laptop contact - 07768464037	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909168401	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Claire Booth 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4106193	Customer	Computacenter - BASF		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Thomas Birk	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00441614753349	
Priority	ND 1700			
Ref 1	24263183			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only small notebook laptop contact - 07825859674	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909167401	4707926	BASF:HP EliteBook 630 G11,G_UK				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18909167601	4707926	BASF:HP EliteBook 630 G11,G_UK				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4106266	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	04/03/2025 13:52 - 05/03/2025 17:00	Contact Name	CHRISTOPHER.OLOYE@HSBC.COM	COMPUTACENTER HSBC 32 WEST AVENUE ALTRINCHAM CHESHIRE
Activity	DELIVERY	Contact Phone	07411039155	WEST AVENUE ALTRINCHAM WA14 4JG
Priority	ND 1700			
Ref 1	RITM32204526			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910888901						

Returned Items



Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4106542	Customer	Vista Retail Support Limited		Job Address
SLA Window	04/03/2025 16:14 - 05/03/2025 17:00	Contact Name		HOBBYCRAFT UNIT 7B ALTRINCHAM RETAIL PARK GEORGE RICHARDS WAY ALTRINCHAM WA14 5GR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3211938			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3211938 Make and Model of faulty hardware: Cash drawer We have a problem with till 3 the drawer will not open when you finish a transaction or when you end of day. Monday - Friday 09:00 - 20:00 Saturday 09:00 - 18:00 Sunday 11:00 - 17:00	Replace PTR-EPS-TM88-VI-USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18911833401	PTR-EPS-TM88-VI	EPS TM88 VI POS Printer				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18911833601						



Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4106663	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	04/03/2025 18:21 - 05/03/2025 17:00	Contact Name	MICHAEL PICKARD	TRAFFORD PEEL AVENUE TRAFFORD PEEL AVENUE THE TRAFFORD C STREET JL032 TRAFFORD MANCHESTER M17 8JL
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	129003011			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	Delivery Instructions: 192577303461103311058924 - PED is showing "Irruption Error Message" Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202503041759 Web Logging: Locker: TF2-12-PED TPV Number (8 Digits): 15032081 Serial Number: 192577303461103311058924 Asset Number: PAN00097020 Model Ingenico 2500 Location: Comms room in general office Issue: PED is showing the word "Irruption" Incident INC6552814 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4106205	Customer	Pret Tech Mahindra (UK) BAU			Job Address
SLA Window	04/03/2025 12:40 - 05/03/2025 17:00	Contact Name			PRET PRET SELFRIDGES THE TRAFFORD CENTRE MANCHESTER M17 8DA
Activity	TECH EXCHANGE	Contact Phone	0161 7550942		
Priority	ND 1700				
Ref 1	INC1345359				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Need to Replace Till 4 MSR	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged//Till 4 MSR Damaged - Need Replacement</p> <p>Shop No.: UK0183</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>Note: If Access Required Please get Access before scheduling an engineer to the shop.</p> <ol style="list-style-type: none">Kindly check the connections of the Till.if required the MSR replacement please replace and follow the SOP for the installation.After replacing the new Till MSR try to swipe the card to test the device please check with shop members.After completing all the above steps still have any issues then contact Pret Helpdesk.Please share the working status of the device with Pret Helpdesk and the shop user.The engineer should confirm all the devices that are connected to Till are working fine before he leaves the site. <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910338901	PAMTILL610-0	MSR (Model 610/650)	622T673518			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18910339101	PAMTILL610-0	MSR (Model 610/650)	622T673518			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4106102	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	04/03/2025 12:03 - 05/03/2025 17:00	Contact Name		PRET A MANGER PRET A MANGER SELFRIDGES THE TRAFFORD CENTRE MANCHESTER M17 8DA
Activity	TECH EXCHANGE	Contact Phone	0161 7550942	
Priority	ND 1700			
Ref 1	INC1345350			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Need to replace Till 3 MSR	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged//Till 3 MSR Damaged - Need Replacement</p> <p>Shop No.: UK0183</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>Note: If Access Required Please get Access before scheduling an engineer to the shop.</p> <ol style="list-style-type: none">Kindly check the connections of the Till.if required the MSR replacement please replace and follow the SOP for the installation.After replacing the new Till MSR try to swipe the card to test the device please check with shop members.After completing all the above steps still have any issues then contact Pret Helpdesk.Please share the working status of the device with Pret Helpdesk and the shop user.The engineer should confirm all the devices that are connected to Till are working fine before he leaves the site. <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910066501	PAMTILL610-0	MSR (Model 610/650)	019Y136543			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18910066701	PAMTILL610-0	MSR (Model 610/650)	019Y136543			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 05/03/2025

Date 05/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 12

Job # 4106513	Customer	CXM		Job Address
SLA Window	04/03/2025 15:50 - 05/03/2025 17:00	Contact Name	ABBU ALAM	WORLDWIDE FOODS (RUSHOLME)
Activity	TECH EXCHANGE	Contact Phone	1706351626	401 GREAT WESTERN STREET WILMSLOW ROAD RUSHOLME M14 4AH
Priority	ND 1700			
Ref 1	5820198			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN60009/Part no. K003 SNO: 8931084510127012479: Collect EN70157/PWN32410153A SNO: 222917313161294527348229: Collect EN70156/Tetra Move 5000 SNO: 200217303191017913512062LAN_UK_0126626: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0126626 2nd out of 3 requested swaps (GPRS) 9am-10pm (mon-fri) Elavon TID: 14483366; Date Time Logged: 20250304151006; Terminal ID: 210183519807; Profile Number: 14483366
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18911688001	EN60009	KPN SIM CARD-(GB)				
18911688101	EN70156	Tetra Move 5000-(FR)				
18911688201	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4106515	Customer	CXM		Job Address
SLA Window	04/03/2025 15:50 - 05/03/2025 17:00	Contact Name	ABBU ALAM	WORLDWIDE FOODS (RUSHOLME)
Activity	TECH EXCHANGE	Contact Phone	1706351626	401 GREAT WESTERN STREET WILMSLOW ROAD RUSHOLME M14 4AH
Priority	ND 1700			
Ref 1	5820192			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN60009/Part no. K003 SNO: 8931080019072590749: Collect EN70157/PWN32410153A SNO: 230797313161294550227648: Collect EN70156/Tetra Move 5000 SNO: 200217303191017913510893LAN_UK_0126622: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0126622 9am-10pm (mon-fri) (GPRS) 9am-10pm (mon-fri) Elavon TID: 14475586; Date Time Logged: 20250304151006; Terminal ID: 210183519801; Profile Number: 14475586
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18911687101	EN60009	KPN SIM CARD-(GB)				
18911687401	EN70156	Tetra Move 5000-(FR)				
18911687601	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4106590	Customer	CXM		Job Address
SLA Window	04/03/2025 16:30 - 05/03/2025 17:00	Contact Name	ABBU ALAM	WORLDWIDE FOODS (RUSHOLME)
Activity	TECH EXCHANGE	Contact Phone	1706351626	401 GREAT WESTERN STREET WILMSLOW ROAD RUSHOLME M14 4AH
Priority	ND 1700			
Ref 1	5820229			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Collect EN60009/Part no. K003 SNO: 8931081822017211431: Collect EN70156/Tetra Move 5000 SNO: 230827303201256450289123LAN_UK_0126627: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0126627 3rd swap out of 3 (all should be on wifi) no base in recovery here I tried to assign serial number on our end based on your last job - but the sn is incorrect(already assigned somewhere else so there had to be some mistake in addition to not sending us the details)) LAN_UK_0118971</p> <p>Please dont put it on hold (WIFI) 9am-10pm (mon-fri) Elavon TID: 14483370; Date Time Logged: 20250304161007; Terminal ID: 210183519809; Profile Number: 14483370
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18911920801	EN60009	KPN SIM CARD-(GB)				
18911920901	EN70156	Tetra Move 5000-(FR)				
18911921001	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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In Items for Job # 4106590 page 1 of 1



Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4106588	Customer	Computacenter - KPMG		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Philip Ironside	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	0161 246 4000	
Priority	ND 1700			
Ref 1	24269177			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Philip 0161 246 4000 Asset task number: K127064 1 St Peters Square Mahestor M2 3AE	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18911542301	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18911542601	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4101522	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	26/02/2025 11:00 - 05/03/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0224306			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Hewlett Packard Inc. 7H1Q8AV - :B&S:PWC:HP 1040 G10 i7-1370P 32GB 512GB - 00000000004528884 Asset: UK051266 Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 000000000004739594

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18890116701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18890116901						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

John Paul Barron 05/03/2025

Date 05/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 12

Job # 4106629	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	04/03/2025 16:59 - 05/03/2025 19:59	Contact Name	MANCHESTER VICTORIA NLC9654 NT Depo	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	DELIVERY	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5305200			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>ND 05/03/2025 19:59 SLA: ND 05/03/2025 19:59 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Star PED Delivery only Root Cause: Unknown Action: Engineer to Deliver the Star PED. Engineer will need to follow the P2PE Process & complete the change of ownership/documents. Test: N/A URL: Call history:: ##### Call 5305200 Problem Web Service qws_uk Mon 03 Mar 2025 07:49:34 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC17078581 call.problem=MANCHESTER VICTORIA NLC9654 NT Depot Miura PED set 50 020-042613 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STRDELBAUPED call.priority=2-Medium call.datereported=3/3/2025 8:48:58 AM</p> <p>##### Call 5305200 Problem Web Service qws_uk Mon 03 Mar 2025 07:49:34 A+C+P</p> <p>MANCHESTER VICTORIA NLC9654 NT Depot...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18912139101	_NRMIIUM020DE	M20 NORTHERN MOBILE LIVE	02000303002020	113103		
18912139501	_SXASSET-LABELS	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18912139301	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020	13103		
18912139701	_SXASSET-LABEL	_SXASSET-LABELSV2				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 05/03/2025

Date 05/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 12

Job # 4105939	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	04/03/2025 10:08 - 05/03/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Depo	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE_R	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5305281			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Previous DOA - Swapped devices called 2nd line they said new device doesn't have correct memory and will need to be replaced again ND 04/03/2025 20:00 SLA: ND 04/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1</p>	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history:: ##### Call 5305281 Problem Web Service qws_uk Mon 03 Mar 2025 16:36:36 A+C+P</p> <pre data-bbox="806 763 1191 864">agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC17078554 call.problem=MANCHESTER VICTORIA NLC9654 NT Depot Zebra TC56 set 56 RSPID 5140 Engineering notes: Please contact STAR support upon arrival call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium call.datereported=3/3/2025 5:35:50 PM</pre> <p>##### Call 5305281 Problem Web Service qws_uk Mon 03 Mar 2025 16:36:36 ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909342201	NRZEBTC56DJ	HP ZWAN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18909342401	_NRZEBTC56DJ	IPAZUM VAN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4103649	Customer	Verifone UK LTD		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Kaye Armstrong	BUPA DENTAL CARE BUPA DENTAL CARE 137 Runcorn Rd Barnton 01606 74234 CW8 4HD
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250217-486			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
451-863-262 451-863-248 Parts already Onsite - Manpower Only ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4106291	Customer	Secure Retail Limited		Job Address
SLA Window	04/03/2025 14:11 - 05/03/2025 17:00	Contact Name	GUVEN ALTUNTAS	22A HIGH STREET 22A HIGH STREET WEAVERHAM NORTHWICH CW8 3HB
Activity	TECH EXCHANGE	Contact Phone	07478 113549	
Priority	ND 1700			
Ref 1	00054127			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail PAX A920 Generic Script	Please exchange 1853267354

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18911001201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4106196	Customer	Computacenter Limited		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	James Riley	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07376048314	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24267548			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - James Riley Contact Number - 07376048314 Location - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - ead Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 442694	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909941801	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4106578	Customer	Computacenter Limited		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	James Riley	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07376048314	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24267548			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - James Riley Contact Number - 07376048314 Location - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - ead Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 442694	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910282301	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18910282501	4707160	LBG:PPD HP 830 G9 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4106591	Customer	Computacenter Limited		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	James Riley	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07376048314	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24267525			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - James Riley Contact Number - 07376048314 Locatn - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS MakeHead Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 44269	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910283001	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4106117	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	04/03/2025 12:10 - 05/03/2025 17:00	Contact Name	EMMA.SWORDS@MANDSBANK.COM	COMPUTACENTER HSBC MARKS SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07807044761	
Priority	ND 1600			
Ref 1	INC48905288			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910153601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4106540	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	04/03/2025 16:14 - 05/03/2025 17:00	Contact Name	AMY.MOLONY@MANDSBANK.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	01244909091		MARKS & SPENCER CHESTER		
Priority	ND 1600				BUSINESS PARK CHESTER		
Ref 1	RITM32263826				CHESHIRE WEST AND		
Ref 2					CHESTER		
No. of Parts	1				KINGS MEADOW		
					CHESTER BUSINESS PARK		
					CHESTER		
					CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Developer Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18911832401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4106610	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	04/03/2025 16:33 - 05/03/2025 16:00	Contact Name	REBECCA.BLUNDELL@MANDSBANK.COM	109 CAMBRIDGE ROAD 109 CAMBRIDGE ROAD ELLESmere Port CH65 0BT	
Activity	TECH EXCHANGE	Contact Phone	07745493899		
Priority	ND 1600				
Ref 1	INC48920847				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
L14....	You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189119732						
18911973201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189119733						
18911973701						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4106154	Customer	Computacenter - Kingfisher			Job Address
SLA Window	04/03/2025 12:27 - 05/03/2025 17:00	Contact Name		ABIGAIL GILLISON	SCREWFIX SCREWFIX UNIT 7G-7H
Activity	TECH EXCHANGE	Contact Phone		01513569156	JUNCTION EIGHT BUSINESS CENTRE ELLESmere PORT CH65 3AW
Priority	ND 1700				
Ref 1	24268756				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	KINGFISHER TILL NUMBER:04 IP ADDRESS: 10.65.216.144 PTID: 30670940 PED MODEL:vx820 SERIAL NUMBER: 329-130-449 Config Name: VX820 Config: Receipts Disabled CTLS and VR Current Version: V03.52.01.99998 Download Version: V03.52.01.99998 LOCATION OF THE DEVICE ON SITE: SFDUT3-Ellesmere Port Evolution/ screwfix PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): the user said that the ped device keys are worn out CONTACT NAME/CONTACT NUMBER: Abigail Gillison/-+441513569156

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4106248	Customer	Computacenter - Kingfisher		Job Address
SLA Window	04/03/2025 13:33 - 05/03/2025 17:00	Contact Name	ANNETTE MCCABE	B&Q B & Q PLC BIDSTON MOSS WALLASEY CH44 2HE
Activity	TECH EXCHANGE	Contact Phone	01516373822	
Priority	ND 1700			
Ref 1	24268478			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PLEASE SWAP UNIT	KINGFISHER Till hostname: GBBQ01273POS31P Till number: 31 What element of the till is impacted? ped CARD ACCEPTANCE ISSUE? Card insert/Chip & Pin working? N Contactless payments working? Y Peripheral make/model (Please copy and paste CI): PED VERIFONE P400 PED serial number 806-515-765 PTID (Shown on the back): 67079131 What screen is showing on the PED card not recognized > chip error they have tried a brand-new credit card Contact name/number: 01516373822

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Ryan Owen 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4105741	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	04/03/2025 06:07 - 05/03/2025 20:00	Contact Name	HOYLAKE NLC2194 MER STATION	MERSEY RAIL Station Road Hoylake
Activity	TECH EXCHANGE	Contact Phone	0151 955 2474	MERSEYSIDE Wirral CH47 4AA
Priority	ND 1900			
Ref 1	C5305296			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 05/03/2025 20:00 SLA: ND 05/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJKA02072-D722 x 1</p>	<p>Problem: [TC] Fujitsu FP510 Receipt Printer requires replacement Root Cause: Unknown Action: Engineer to replace the Fujitsu FP510 Receipt Printer Test: In Use URL: Call history:: ##### Call 5305296 Problem Web Service qws_uk Tue 04 Mar 2025 06:07:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4022TRT3 contract.pkey=23200 call.poms=1 call.zip=CH47 4AA call.address=Station Road Hoylake call.city=Wirral call.customerid=INC17125284 call.problem=NLC2194 Hoylake Window 30 Unable to print off any receipts and keeps giving a call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/PTRFP510BLK call.priority=2-Medium call.datereported=3/4/2025 7:06:26 AM</p> <p>##### Call 5305296 Problem Web Service qws_uk Tue 04 Mar 2025 06:07:05 A+C+P</p> <p>NLC2194...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908159501	_MYFUJKA02072-DTR2FP510 II:DUAL I/F:USB:BLK		N/A			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18908159701	_MYFUJKA02072- P7B2FP510 II:DUAL I/F:USB:BLK	N/A				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4105812	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/03/2025 07:44 - 05/03/2025 17:00	Contact Name	AMY EVERY	HM REVENUE AND CUSTOMS INDIA BUILDINGS 31 WATER STREET LIVEPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000504246	
Priority	ND 1700			
Ref 1	DEL1540959			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***PLEASE DELIVER AND INSTALL TO POSTAL ROOM*** *** Please call 1 hour before arrival.Customer Ref / PO: 6000252174Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1540959&address=HM%20Revenue%20and%20Customs%20Buildings%20LIVEPOOL%2031%20Water%20Street%20L2%20RD</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908405501	100138660	Positiv ME600 Chair (Square Ba				



Run Sheet

David Ranson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4105745	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/03/2025 06:35 - 05/03/2025 17:00	Contact Name	LAURA LEE	LAURA LEE 3 KELVIN GROVE CHESTER CH2 2EL
Activity	CHAIR INSTALL	Contact Phone	07734444275	
Priority	ND 1700			
Ref 1	DEL1543155			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 610040-11-00-000-000Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908223001	9900002	Homeworker Ergonomic Chair - W				



Run Sheet

David Ranson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4106344	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/03/2025 14:46 - 05/03/2025 17:00	Contact Name	HELEN TURNER		HELEN TURNER 25 JAN PALACH AVENUE NANTWICH CW5 7DJ
Activity	CHAIR INSTALL	Contact Phone	07887 647767		
Priority	ND 1700				
Ref 1	DEL1548220				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: 21070895202Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18911221001	100139992	Adapt 620 (small seat/medium b				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18911221201	100139992	Adapt 620 (small seat/medium b				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4106229	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/03/2025 13:12 - 05/03/2025 17:00	Contact Name	ADAM SCHOLES	HEALTH SHIELD FRIENDLY SOCIETY
Activity	CHAIR SP INSTALL	Contact Phone	07841079948	CREWE BUSINESS PARK
Priority	ND 1700			
Ref 1	DEL1543587			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>Please call 1 hour before arrival.Customer Ref / PO: HSFS3886Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1543587&address=Health%20Shield%20Friendly%20Society%20Ltd Crewe%20Business%20Park CREWE Electra%20Way CW1%206HS >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1543587&address=Health%20Shield%20Friendly%20Society%20Ltd Crewe%20Business%20Park CREWE Electra%20Way CW1%206HS >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18910635301	9810006BLA	P-Sit High back - Black With:				
18910635401						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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In Items for Job # 4106229 page 1 of 1



Run Sheet

David Ranson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4103650	Customer	Verifone UK LTD		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Katy Moores	BUPA DENTAL CARE BUPA DENTAL CARE 11A West St Congleton 0126 021 8399 CW12 1JN
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250217-485			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
451-863-166 Parts already Onsite - Manpower Only ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
Job # 4106439		Customer		PayPoint Network Ltd_Collections			Job Address
SLA Window		04/03/2025 15:32 - 05/03/2025 17:00		Contact Name	BILAL ASHRAF		MIDDLETON LANE EXPRESS 34 MIDDLETON ROAD HEYWOOD LANCASHIRE OL10 2HX
Activity		COLLECTION		Contact Phone	07919335222		
Priority		ND 1700					
Ref 1		31189524					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PP1; Zebra Printer				34049730			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
18911544501	Collection Tote Box	Tote Box for Collections					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
18911544701	Collection Tote Box	Tote Box for Collections					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Olayiwola Olanrewaju 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4105179	Customer	Computacenter Horizon Project			Job Address
SLA Window	05/03/2025 09:30 - 05/03/2025 13:00	Contact Name	Jennifer Prior/ Gerry Shannon		HSBC HSBC 525 PRESCOT ROAD.OLD SWAN LIVERPOOL MERSEYSIDE L13 5UU
Activity	TECH EXCHANGE	Contact Phone	7547364088		
Priority	ND 1300				
Ref 1	CLF471_OLD SWAN_0503_01				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
9:30-13:00Cheque Scanner PC exchange**Collect faulty Cheque Scanner PC**	Trace 188957389** DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE ** RECORD SERIAL NUMBERS IN AND OUT ** If you are going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188957389	BLANK					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188957391	BLANK					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Olayiwola Olanrewaju 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4105180	Customer	Computacenter Horizon Project			Job Address		
SLA Window	05/03/2025 09:30 - 05/03/2025 13:00	Contact Name	Jennifer Prior/ Gerry Shannon		HSBC HSBC 525 PRESCOT ROAD.OLD SWAN LIVERPOOL MERSEYSIDE L13 5UU		
Activity	TECH EXCHANGE	Contact Phone	7547364088				
Priority	ND 1300						
Ref 1	CLF471_OLD SWAN_0503_02						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
9:30-13:00CIA PC exchange **Collect 10MLS1M500S4FS8013**	Trace 188957393** DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE **Replace old graphics cable with 3m DisplayPort cable** RECORD SERIAL NUMBERS IN AND OUT ** If you are going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188957393	BLANK					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Olayiwola Olanrewaju 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4105181	Customer	Computacenter Horizon Project		Job Address
SLA Window	05/03/2025 09:30 - 05/03/2025 13:00	Contact Name	Jennifer Prior/ Gerry Shannon	HSBC HSBC
Activity	TECH EXCHANGE	Contact Phone	7547364088	525 PRESCOT ROAD.OLD SWAN LIVERPOOL MERSEYSIDE L13 5UU
Priority	ND 1300			
Ref 1	CLF471_OLD SWAN_0503_03			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>**9:30-13:00**Branch monitor exchange**MUST READ SETUP GUIDE BEFORE ARRIVING TO SITE**Deliver and replace 4x 22" monitors and 4x 27" monitors. Remove 8x old monitors replaced today and 11x additonal old monitors from branch and return on labels provided**</p>	<p>Trace 188957396** RECORD SERIAL NUMBERS IN AND OUT ** If you are going to be later than 13:00 to site or have any issues call Edgars - 07834650322</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	BLANK					

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Olayiwola Olanrewaju 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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In Items for Job # 4105181 page 1 of 1



Run Sheet

Olayiwola Olanrewaju 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4105182	Customer	Computacenter Horizon Project			Job Address
SLA Window	05/03/2025 09:30 - 05/03/2025 13:00	Contact Name		Jennifer Prior/ Gerry Shannon	HSBC HSBC 525 PRESCOT ROAD.OLD SWAN LIVERPOOL MERSEYSIDE L13 5UU
Activity	TECH EXCHANGE	Contact Phone		7547364088	
Priority	ND 1300				
Ref 1	CLF471_OLD SWAN_0503_04				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
9:30-13:00Branch peripheral exchange **Deliver and replace 8x sets of keyboard/mice. Remove 10x sets of old keyboard/mice from branch and return on labels provided**	Trace 188957417** RECORD SERIAL NUMBERS IN AND OUT ** If you are going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188957417	BLANK					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188957419	BLANK					

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4105162	Customer	Computacenter Horizon Project		Job Address
SLA Window	05/03/2025 09:30 - 05/03/2025 13:00	Contact Name	PAULINE HALLIWELL	HSBC HSBC 19 HIGH STREET NORTHWICH CHESHIRE CW9 5BZ
Activity	TECH EXCHANGE	Contact Phone	3455838341	
Priority	ND 1300			
Ref 1	CLF471_NORTHWICH_0503_01_DELIVERY			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30-13:00Cheque Scanner PC - DELIVERY ONLY**	Trace 188957350**PLEASE RECORD SERIAL NUMBER** If you're going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188957350	BLANK					



Run Sheet

Olayiwola Olanrewaju 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4105163	Customer	Computacenter Horizon Project		Job Address
SLA Window	05/03/2025 09:30 - 05/03/2025 13:00	Contact Name	PAULINE HALLIWELL	HSBC HSBC 19 HIGH STREET NORTHWICH CHESHIRE CW9 5BZ
Activity	TECH EXCHANGE	Contact Phone	3455838341	
Priority	ND 1300			
Ref 1	CLF471_NORTHWICH_0503_02_DELIVERY			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30-13:00CIA PC - DELIVERY ONLY**	Trace 188957353**PLEASE RECORD SERIAL NUMBER** If you're going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188957353	BLANK					



Run Sheet

Olayiwola Olanrewaju 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4105164	Customer	Computacenter Horizon Project		Job Address
SLA Window	05/03/2025 09:30 - 05/03/2025 13:00	Contact Name	PAULINE HALLIWELL	HSBC HSBC 19 HIGH STREET NORTHWICH CHESHIRE CW9 5BZ
Activity	TECH EXCHANGE	Contact Phone	3455838341	
Priority	ND 1300			
Ref 1	CLF471_NORTHWICH_0503_03_DELIVERY			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
9:30-13:005x 22" monitors 4x 27" monitors and 9x sets of KB/mice DELIVERY ONLY**	Trace 188957355**PLEASE RECORD SERIAL NUMBERS** If you're going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	BLANK					

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Olayiwola Olanrewaju 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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In Items for Job # 4105164 page 1 of 1



Run Sheet

Daniel Hanson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4106164	Customer	Computacenter Limited		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Becki-Jo Scamp	LLOYDS BANKING GROUP PLC (008102783 10 Shelley Cl Liverpool 10 Shelley Cl Liverpool L36 0UJ
Activity	NON TECH EXCHANGE	Contact Phone	07904975370	
Priority	ND 1700			
Ref 1	24267529			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Becki-Jo Scamp Contact Number - 07904975370 Locion - 10 Shelley Cl Liverpool L360UJ - Heritage - Device - WINDOWS Me - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909945401	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18909945601	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4106533	Customer	Vista Retail Support Limited	Job Address
SLA Window	04/03/2025 16:11 - 05/03/2025 17:00	Contact Name	MCDONALDS - CAPGEMINI HUNTS CROSS SHOPPING PARK SPEKE HALL ROAD
Activity	TECH EXCHANGE	Contact Phone	LIVERPOOL LANCASHIRE LIVERPOOL L24 9GB
Priority	ND 1700		
Ref 1	3212193		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3212193 Need swap out of spare sticky printer USB ports damaged Monday-Sunday 7am-11pm Side 1 sticky printer is faulty swapout required	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18911810101	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

Daniel Hanson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4105835	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	04/03/2025 08:43 - 05/03/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5305285				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 06/03/2025 06:01 SLA: ND 06/03/2025 06:01 PART2= PART3= PART4= ALT1=_MYMIK100202-000-MP ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1	Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history: ##### Call 5305285 Problem Web Service qws_uk Mon 03 Mar 2025 18:01:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17085288 call.problem=NLC2242 Liverpool Central Steatite CCST Printer 474 auto non-issuing tickets call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=3/3/2025 7:00:22 PM ##### Call 5305285 Problem Web Service qws_uk Mon 03 Mar 2025 18:01:05 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908692201	_SLMIK100202-00BTRP	STEATITE THERMAL TKT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4106105	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	04/03/2025 12:04 - 05/03/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 MER HUB STATION	RANELAGH STREET RANELAGH STREET LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5305338			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 05/03/2025 20:00 SLA: ND 05/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1</p> <p>Please be advised the above logs are for the same site for replacement devices that have come from different stations for desktop Miura PEDs these may not need installing and maybe going back into Liverpool Centrals stock – please confirm with staff when on site – thankyou</p> <p>Contact Number 07354900407 Contact E-Mail JDoyle@merseyrail.org Opening Times (Mon-Fri) 0530 - 2300 Opening Times (Saturday) closed Opening Times (Sunday) closed</p>	<p>Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance.**please confirm with staff when on site</p> <p>Contact Number 07354900407 Contact E-Mail JDoyle@merseyrail.org Opening Times (Mon-Fri) 0530 - 2300 Opening Times (Saturday) closed Opening Times (Sunday) closed Test: In Use</p> <p>URL: Call history: ##### Call 5305338 Problem Web Service qws_uk Tue 04 Mar 2025 11:49:47 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17127883 call.problem=LIVERPOOL CENTRAL M2GO NLC2242 MER HUB STATION Miura PED desktop 020-047589 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUD020PED call.priority=2-Medium call.datereported=3/4/2025 12:49:02 PM...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910073701	_MYMIUM020DE	M2PDM020 MERSEYRL DESKTOP LIVE	02000303002020	112954		

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18910073901	_MYMIUM020DE	M2PDM020 MERSEYRL DESKTOP LIVE	02000303002020	112954		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4106106	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	04/03/2025 12:05 - 05/03/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 MER HUB STATION	RANELAGH STREET RANELAGH STREET LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5305337			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 05/03/2025 20:00 SLA: ND 05/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1</p> <p>Please be advised the above logs are for the same site for replacement devices that have come from different stations for desktop Miura PEDs these may not need installing and maybe going back into Liverpool Centrals stock – please confirm with staff when on site – thankyou</p> <p>Contact Number 07354900407 Contact E-Mail JDoyle@merseyrail.org Opening Times (Mon-Fri) 0530 - 2300 Opening Times (Saturday) closed Opening Times (Sunday) closed</p>	<p>Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance.**please confirm with staff when on site</p> <p>Contact Number 07354900407 Contact E-Mail JDoyle@merseyrail.org Opening Times (Mon-Fri) 0530 - 2300 Opening Times (Saturday) closed Opening Times (Sunday) closed Test: In Use</p> <p>URL: Call history: ##### Call 5305337 Problem Web Service qws_uk Tue 04 Mar 2025 11:49:35 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17127772 call.problem=LIVERPOOL CENTRAL M2GO NLC2242 MER HUB STATION Miura desktop PED 020-044468 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUD020PED call.priority=2-Medium call.datereported=3/4/2025 12:48:59 PM...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910076901	_MYMIUM020DE	M2PDM020 MERSEYRL DESKTOP LIVE	02000303002020	112555		

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18910077101	_MYMIUM020DE	M2PDM020 MERSEYRL DESKTOP LIVE	02000303002020	112555		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4106625	Customer	CONSILLION(UK) LIMITED		Job Address
SLA Window	04/03/2025 16:51 - 05/03/2025 17:00	Contact Name	POSTMASTER	POST OFFICE POST OFFICE 59 STANLEY ROAD BOOTLE L20 7BZ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	bootle			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Note counter replacement	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18912114101						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18912114301					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Daniel Hanson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4106569	Customer	PayPoint Unscheduled		Job Address
SLA Window	04/03/2025 16:29 - 05/03/2025 17:00	Contact Name	NAVARADNAM CHIVAGUMAR	ASH FOOD AND WINE 447 STANLEY ROAD BOOTLE MERSEYSIDE L20 5DN
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31112101			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Zebra Printer	33392209

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18911918601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18911918801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4102675	Customer	HCL Barclays		Job Address
SLA Window	27/02/2025 12:19 - 05/03/2025 17:00	Contact Name	GILL MANNS	42 HEYES CROFT 42 HEYES CROFT BICKERSTAFFE ORMSKIRK L39 0HB
Activity	COLLECTION	Contact Phone	07866 397485	
Priority	ND 1600			
Ref 1	TASK2650083			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor collection - please use large box	Business Hours: 5/03/2025 09:00-17:00 Parts to be collected: Item Quantity Item #1 DELL P2419HC- Monitor : 1

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895345201	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18895345401	HCL Large box	Carton box 610 x 457 x 457mm			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4106535	Customer	Vista Retail Support Limited	Job Address
SLA Window	04/03/2025 16:11 - 05/03/2025 17:00	Contact Name	MCDONALDS - CAPGEMINI 116 THE CONCOURSE SHOPPING CENTRE SOUTHWAY SKELMERSDALE LANCASHIRE WN8 6LQ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3212249		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3212249 Printer connected to kvs 53 takes a long time to print swap out required.	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18911815101	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18911815301						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Daniel Hanson 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4106076	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	04/03/2025 11:44 - 05/03/2025 20:00	Contact Name	BIRKDALE NLC2352 MER STATION	MERSEYRAIL Liverpool Road Birkdale
Activity	TECH EXCHANGE	Contact Phone	0151 955 2421	MERSEYSIDE Southport PR8 4AR
Priority	ND 1900			
Ref 1	C5305334			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 05/03/2025 20:00 SLA: ND 05/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIIUM020-CRAD03 x 1	Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history:: ##### Call 5305334 Problem Web Service qws_uk Tue 04 Mar 2025 11:44:07 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4060TA23 contract.pkey=23200 call.poms=1 call.zip=PR8 4AR call.address=Liverpool Road Birkdale call.city=Southport call.customerid=INC17114634 call.problem=NLC2352 Birkdale 30 PED Cable Issue call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=3/4/2025 12:43:46 PM ##### Call 5305334 Problem Web Service qws_uk Tue 04 Mar 2025 11:44:07 A+C+P *** Ticket Reopened previous ref: 5305195 ***...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909984701	_SXMIUM020-CR	A001:CRAD03 DESKTOP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18909984901	_SXMIIUM020-CR	A001:CRAD03 DESKTOP				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

Berlindo D`Assuncao 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
Job # 4106430		Customer		PayPoint Network Ltd_Collections		Job Address	
SLA Window		04/03/2025 15:32 - 05/03/2025 17:00		Contact Name	PIRABA KANAGASUNTHARAM	K.P CONVENIENCE STORE 35 CHAPEL BROW LEYLAND PR25 3NH	
Activity		COLLECTION		Contact Phone	07456809177		
Priority		ND 1700					
Ref 1		31198803					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PP Mini (including charger & PPOS)				37601798 34568943 38941202			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18911545701	Collection Tote Box	Tote Box for Collections					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18911545901	Collection Tote Box	Tote Box for Collections					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4106157	Customer	Verifone UK LTD		Job Address
SLA Window	04/03/2025 12:29 - 05/03/2025 16:00	Contact Name	KATIE HERRON	STONEGATE - POPWORLD PRESTON - 13 CHURCH STREET 13 CHURCH STREET LANCASHIRE PR1 3BQ
Activity	TECH EXCHANGE	Contact Phone	07493841296	
Priority	Timed			
Ref 1	G349832			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33147053 Inbound Serial No. = 330-503-154 IP Gateway = 10.83.84.126 Terminal IP Address = 10.83.84.100 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1356 Login Pin = 1356 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Terminal Will Not Switch On	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2668563

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910261901	R-Vx680 WiFi-03.70X68099BD		330-508-277			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Berlindo D`Assuncao 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4106040	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	04/03/2025 11:19 - 05/03/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot		Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105		
Priority	ND 1900				
Ref 1	C5305331				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 05/03/2025 20:00 SLA: ND 05/03/2025 20:00 PART2= PART3= PART4= ALT1=GNC32GB-MICRO-SDHC ALT2= ALT3= ALT4= TEXT= GNC32GB-MICRO-SDHC x 1	Problem: [ME] 32GB SD card Root Cause: Unknown Action: Swap SD card following Engineers documentation. Contact STAR support before any action If not required return unused Test: With STAR SUPPORT URL: Call history: ##### Call 5305331 Problem Web Service qws_uk Tue 04 Mar 2025 11:18:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17025514 call.problem=NLC1828 Blackpool North Zebra / TC56 star mobile app keeps crashing Engineer Work Instructions :- "Engineer should make sure that they contact star support call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMTSDCARD call.priority=2-Medium call.datereported=3/4/2025 12:17:58 PM ##### Call 5305331 Problem Web Service qws_uk Tue 04 Mar 2025 11:18:34 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909701901	GNC32GB-MICRO-SDHC	32GB MICRO SDHC W/ADAPTER				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18909702101	GNC32GB-MICRO-SDHC	32GB MICRO SDHC W/ADAPTER				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
Job # 4104570		Customer		Computacenter Ltd Tesco Project		Job Address	
SLA Window		03/03/2025 07:15 - 05/03/2025 17:00		Contact Name	STORE DUTY MANAGER	TESCO EXPRESS TESCO EXPRESS 3 ROE LEE RETAIL CENTRE WHALLEY NEW RD BLACKBURN BB1 9AU	
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		ND 1700					
Ref 1		ROE LEE BLACKBURN EXP					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Delivery Only				Server build and ship to Tesco store			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18903886001							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4106083	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	04/03/2025 11:47 - 05/03/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone	x	
Priority	ND 1900			
Ref 1	C5305333			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 05/03/2025 20:00 SLA: ND 05/03/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIMUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5305333 Problem Web Service qws_uk Tue 04 Mar 2025 11:34:34 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17127679 call.problem=BLACKBURN NLC8459 NT DEPOT Miura PED set 1 020-112444 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIMUM020PED call.priority=2-Medium call.datereported=3/4/2025 12:33:46 PM</p> <p>##### Call 5305333 Problem Web Service qws_uk Tue 04 Mar 2025 11:34:34 A+C+P...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18910002701	_SXASSET-LABELSV2					
18910002301	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020112686			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18910002901	_SXASSET-LABELSV2					
18910002501	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE				
18910002501	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Berlindo D`Assuncao 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4103654	Customer	Verifone UK LTD		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Rochelle Gill	BUPA DENTAL CARE BUPA DENTAL CARE 432 Blackburn Road Accrington 01254 232040 BB5 0DE
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250217-500			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
450-926-339 451-863-101 Parts already Onsite - Manpower Only ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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Job # 4105771	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/03/2025 07:17 - 05/03/2025 17:00	Contact Name	TONY GASKELL	PRIVATE ADDRESS 55 ALEXANDRA ROAD BOLTON BL6 4BE
Activity	CHAIR INSTALL	Contact Phone	03000571201	
Priority	ND 1700			
Ref 1	DEL1540994			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: It'll need to be brought upstairs when it's delivered. I am only available until 3pm that day. If this doesn't suit I will need to revisit as I'm on holiday the following week. *** Please call 1 hour before arrival. Customer Ref / PO: 6000252167 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1540994&address=Private%20Address%2055%20Alexandra%20Road%20BOLTON%20BL6%204BE Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908330901	100138803	P-Sit High Back - 3 Lever Seat				



Run Sheet

Gideon Ajulo 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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Job # 4105744	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/03/2025 06:34 - 05/03/2025 17:00	Contact Name	DIANNE MONTROSE		DIANNE MONTROSE 15 RIPPON ROAD STRETFTORD MANCHESTER M32 9PQ
Activity	CHAIR INSTALL	Contact Phone	03000510263		
Priority	ND 1700				
Ref 1	DEL1542180				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000253977Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908221001	100139133	Adapt 660 (medium seat/high ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18908221201	100139133	Adapt 660 (medium seat/high ba				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Gideon Ajulo 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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Job # 4104821	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	VALERIY CHERKEZ	VALERIY CHERKEZ APARTMENT 21704 4 WHARF END, TRAFFORD PARK MANCHESTER M17 1LD
Activity	DESK INSTALL	Contact Phone	07474266605/07486514442	
Priority	ND 1700			
Ref 1	DEL1546706			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
*** Customer Instructions: You can park near my building on Trafford Wharf Road (back side of the building) or next to Victoria Warehouse. Please give me a call 5 minutes before arrival as I will need to meet you to open the main door. *** Please call 1 hour before arrival.Customer Ref / PO: PO057645Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Gideon Ajulo 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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In Items for Job # 4104821 page 1 of 1



Run Sheet

Gideon Ajulo 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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Job # 4105823	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/03/2025 08:07 - 05/03/2025 17:00	Contact Name	RHYS WORALL	OVE ARUP & PARTNERS LTD 6TH FLOOR 3 PICCADILLY PLACE MANCHESTER M1 3BN
Activity	CHAIR SP INSTALL	Contact Phone	07807097041	
Priority	ND 1700			
Ref 1	DEL1541782			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*** Customer Instructions: There is parking below 3 Piccadilly Place. You may need to speak to building reception on the day to figure out how to get the items from the underground parking to the building lifts to get to our office (Reception is on the 6th floor however items will need to be installed on the 7th floor). *** Please call 1 hour before arrival. Customer Ref / PO: 01-469 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1541782&address=OVE%20ARUP%20%26%20PARTNERS%20LTD%20FLOOR%20MANCHESTER%20PICCADILLY%20PLACE%20BN</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

See Items Overleaf

Returned Items



Run Sheet

Gideon Ajulo 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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In Items for Job # 4105823 page 1 of 1



Run Sheet
Gideon Ajulo 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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Job # 4105743	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/03/2025 06:34 - 05/03/2025 17:00	Contact Name	UMAR ISHTIAQ	UMAR ISHTIAQ 23 ETON AVENUE OLDHAM OL8 4HQ
Activity	CHAIR INSTALL	Contact Phone	07784310703	
Priority	ND 1700			
Ref 1	DEL1541101			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 1600256397Items on order:1401114 - MICE - Evoluent Vertica</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1541101&address=23%20Eton%20Avenue OLDHAM</p> <p>OL8%204HQ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908221501	100093517	Positiv Plus High No Neck No A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18908221701	100093517	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4106195	Customer	Computacenter Limited		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Paul Scully	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07798794280	105 Mallard Crescent Poynton 105 Mallard Crescent Poynton SK12 1XG
Priority	ND 1700			
Ref 1	24268648			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Paul Scully Contact Number - 07798794280 Location - 105 Mallard Crescent Poynton Stockport Cheshire East SK12 1XG - Herage - Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909943401	4707160	LBG:PPD HP 830 G9 i5 16GB				



Run Sheet

Simon Heath 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4103652	Customer	Verifone UK LTD		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Philippa Booth	BUPA DENTAL CARE BUPA DENTAL CARE 73 Buxton Road Stockport 0166 346 0112 SK6 8DR
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250217-490			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
450-926-287 450-926-302 450-926-731 450-926-257 Parts already Onsite - Manpower Only ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Simon Heath 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4106258	Customer	Paypoint Network Limited - UK			Job Address
SLA Window	04/03/2025 13:44 - 05/03/2025 13:00	Contact Name		MANAGER	MULTI SAVER MULTI SAVER 105-107 CHAPEL STREET DUKINFIELD SK16 4QJ
Activity	TECH EXCHANGE	Contact Phone		/	
Priority	4HR				
Ref 1	02205771				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
34528593//69291//RP10	<p>Case Number: 02205771</p> <p>Swap type: Swap Required</p> <p>Swap reason: Hardware Damage Contactless Reader</p> <p>Device Type: RP-10 PinPad</p> <p>TID Number: 34528593</p> <p>Serial Number:</p> <p>Site ID: 69291</p> <p>Description: Card payments not working pinpad re-enrolled did full reboot/connected pinpad to bottom right port splunk doesn't show XAC connected no update plugged the pinpad to diff port rebooted the terminal still not showing XAC connected transferred the case for Muhammad to book swap</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4105273	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	03/03/2025 11:30 - 05/03/2025 18:00	Contact Name	SHAHZADA ALI	2 KINGS AVENUE 2 KINGS AVENUE CRUMPSALL MANCHESTER M8 5AS
Activity	NON TECH EXCHANGE	Contact Phone	07933394253	
Priority	ND 1800			
Ref 1	5304691 / INC8726467			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Shahzada.Ali@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18906764901						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18906765101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4106613	Customer	CONSILLION(UK) LIMITED		Job Address
SLA Window	04/03/2025 16:37 - 05/03/2025 17:00	Contact Name	POSTMASTER	POST OFFICE POST OFFICE 249-251 TONGE MOOR ROAD BOLTON BL2 2JG
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	castle hill			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Note counter replacement	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18912026901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4103656	Customer	Verifone UK LTD		Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Sarah Hamer	BUPA DENTAL CARE BUPA DENTAL CARE 40 Chorley New Rd Bolton 0120 492 0531 BL1 4AP
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250217-472			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
451-863-153 Parts already Onsite - Manpower Only ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 05/03/2025

Date	05/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4106163	Customer	Computacenter - BASF			Job Address
SLA Window	05/03/2025 09:00 - 05/03/2025 17:00	Contact Name	Victoria Makin-Sackho		COMPUTACENTER AG & CO.OHG (00810238 13 Bettison Avenue 13 Bettison Avenue WN7 3DB
Activity	DELIVERY	Contact Phone	0044 161 475-3309		
Priority	ND 1700				
Ref 1	24263303				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
delivery only large notebook laptop contact - 07771663853	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18909167701	4707927	BASF:HP EliteBook 660 G11,G_UK				



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER SKELMERSDAL E SCH	4103529	MANPOWER	Dover, The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN, Skelmersdale, WN8 9TN	Asif Alam	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18910002701	C5305333	4106083	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Berlindo D'Assuncao	04/03/2025 11:47 05/03/2025 20:00	05/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18910002301	C5305333	4106083	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Berlindo D'Assuncao	04/03/2025 11:47 05/03/2025 20:00	05/03/2025	
Computacenter Ltd Tesco Project	18903886001	ROE LEE BLACKBURN EXP	4104570	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 3 ROE LEE RETAIL CENTRE, WHALLEY NEW RD, BLACKBURN, BB1 9AU	Berlindo D'Assuncao	03/03/2025 07:15 05/03/2025 17:00	05/03/2025	
Verifone UK LTD	(No Items)	250217-500	4103654	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 432 Blackburn Road, Accrington, 01254 232040, BB5 0DE	Berlindo D'Assuncao	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Fujitsu Services Limited - Star Trains - ME	18909701901	C5305331	4106040	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Berlindo D'Assuncao	04/03/2025 11:19 05/03/2025 20:00	05/03/2025	
Verifone UK LTD	18910261901	G349832	4106157	TECH EXCHANGE	STONEGATE - POPWORLD PRESTON -, 13 CHURCH STREET, 13 CHURCH STREET, LANCASHIRE, PR1 3BQ	Berlindo D'Assuncao	04/03/2025 12:29 05/03/2025 16:00	05/03/2025	
PayPoint Network Ltd_Collections	18911545701	31198803	4106430	COLLECTION	K.P CONVENIENCE STORE, 35 CHAPEL BROW, LEYLAND, PR25 3NH	Berlindo D'Assuncao	04/03/2025 15:32 05/03/2025 17:00	05/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - BASF	18909168401	24263169	4106175	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - BASF	18909167401	24263183	4106193	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - Astra Zeneca	18890708301	PAR0224408	4101614	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	26/02/2025 12:28 05/03/2025 17:00	05/03/2025	
Computacenter - Astra Zeneca	18885378401	PAR0223958	4101366	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	26/02/2025 07:07 05/03/2025 17:00	05/03/2025	
Computacenter - Astra Zeneca	188971765	WOT000253333	4105922	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Claire Booth	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - Astra Zeneca	188947275	WOT000252905	4106548	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Claire Booth	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - Astra Zeneca	188950128	WOT000252724	4105921	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Claire Booth	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - Astra Zeneca	188950119	WOT000252722	4105911	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Claire Booth	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - Astra Zeneca	188949491	WOT000252721	4105909	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Claire Booth	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - Astra Zeneca	188961061	WOT000255459	4106235	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Claire Booth	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - Astra Zeneca	189089338	WOT000255159	4106422	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Claire Booth	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - Astra Zeneca	188947271	WOT000252723	4106559	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Claire Booth	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains	18908692201	C5305285	4105835	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	04/03/2025 08:43 05/03/2025 20:00	05/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18910073701	C5305338	4106105	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	04/03/2025 12:04 05/03/2025 20:00	05/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18910076901	C5305337	4106106	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	04/03/2025 12:05 05/03/2025 20:00	05/03/2025	
PayPoint Unscheduled	18911918601	31112101	4106569	COLLECTION	ASH FOOD AND WINE, 447 STANLEY ROAD, BOOTLE, MERSEYSIDE, L20 5DN	Daniel Hanson	04/03/2025 16:29 05/03/2025 17:00	05/03/2025	
CONSILLION(UK) LIMITED	18912114101	bootle	4106625	TECH EXCHANGE	POST OFFICE , POST OFFICE , 59 STANLEY ROAD, BOOTLE, L20 7BZ	Daniel Hanson	04/03/2025 16:51 05/03/2025 17:00	05/03/2025	
Vista Retail Support Limited	18911810101	3212193	4106533	TECH EXCHANGE	MCDONALDS - CAPGEMINI, HUNTS CROSS SHOPPING PARK SPEKE HALL ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L24 9GB	Daniel Hanson	04/03/2025 16:11 05/03/2025 17:00	05/03/2025	
Computacenter Limited	18909945401	24267529	4106164	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 10 Shelley Cl Liverpool , 10 Shelley Cl Liverpool , L36 0UJ	Daniel Hanson	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
HCL Barclays	18895345201	TASK2650083	4102675	COLLECTION	42 HEYES CROFT, 42 HEYES CROFT, BICKERSTAFFE, ORMSKIRK, L39 0HB	Daniel Hanson	27/02/2025 12:19 05/03/2025 17:00	05/03/2025	
Fujitsu Services Limited - Star Trains - ME	18909984701	C5305334	4106076	TECH EXCHANGE	MERSEYRAIL, Liverpool Road Birkdale, MERSEYSIDE, Southport, PR8 4AR	Daniel Hanson	04/03/2025 11:44 05/03/2025 20:00	05/03/2025	
Vista Retail Support Limited	18911815101	3212249	4106535	TECH EXCHANGE	MCDONALDS - CAPGEMINI, 116 THE CONCOURSE SHOPPING CENTRE SOUTHWAY, SKELMERSDALE, LANCASHIRE, SKELMERSDALE, WN8 6LQ	Daniel Hanson	04/03/2025 16:11 05/03/2025 17:00	05/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18908223001	DEL1543155	4105745	CHAIR INSTALL	LAURA LEE, 3 KELVIN GROVE, CHESTER, CH2 2EL	David Ranson	04/03/2025 06:35 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18910635001	DEL1543587	4106229	CHAIR SP INSTALL	HEALTH SHIELD FRIENDLY SOCIETY, CREWE BUSINESS PARK, ELECTRA WAY, CREWE, CW1 6HS	David Ranson	04/03/2025 13:12 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18910635002	DEL1543587	4106229	CHAIR SP INSTALL	HEALTH SHIELD FRIENDLY SOCIETY, CREWE BUSINESS PARK, ELECTRA WAY, CREWE, CW1 6HS	David Ranson	04/03/2025 13:12 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18910635003	DEL1543587	4106229	CHAIR SP INSTALL	HEALTH SHIELD FRIENDLY SOCIETY, CREWE BUSINESS PARK, ELECTRA WAY, CREWE, CW1 6HS	David Ranson	04/03/2025 13:12 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18910635004	DEL1543587	4106229	CHAIR SP INSTALL	HEALTH SHIELD FRIENDLY SOCIETY, CREWE BUSINESS PARK, ELECTRA WAY, CREWE, CW1 6HS	David Ranson	04/03/2025 13:12 05/03/2025 17:00	05/03/2025	
Verifone UK LTD	(No Items)	250217-485	4103650	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 11A West St, Congleton, 0126 021 8399, CW12 1JN	David Ranson	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18911221001	DEL1548220	4106344	CHAIR INSTALL	HELEN TURNER, 25 JAN PALACH AVENUE, NANTWICH, CW5 7DJ	David Ranson	04/03/2025 14:46 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908405501	DEL1540959	4105812	CHAIR INSTALL	HM REVENUE AND CUSTOMS, INDIA BUILDINGS, 31 WATER STREET, LIVERPOOL, L2 0RD	David Ranson	04/03/2025 07:44 05/03/2025 17:00	05/03/2025	
PayPoint Network Ltd_Collections	18911544501	31189524	4106439	COLLECTION	MIDDLETON LANE EXPRESS, 34 MIDDLETON ROAD, HEYWOOD, LANCASHIRE, OL10 2HX	David Ranson	04/03/2025 15:32 05/03/2025 17:00	05/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18908330901	DEL1540994	4105771	CHAIR INSTALL	PRIVATE ADDRESS, 55 ALEXANDRA ROAD, BOLTON, BL6 4BE	Gideon Ajulo	04/03/2025 07:17 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908470901	DEL1541782	4105823	CHAIR SP INSTALL	OVE ARUP & PARTNERS LTD, 6TH FLOOR, 3 PICCADILLY PLACE, MANCHESTER, M1 3BN	Gideon Ajulo	04/03/2025 08:07 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908470902	DEL1541782	4105823	CHAIR SP INSTALL	OVE ARUP & PARTNERS LTD, 6TH FLOOR, 3 PICCADILLY PLACE, MANCHESTER, M1 3BN	Gideon Ajulo	04/03/2025 08:07 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908470903	DEL1541782	4105823	CHAIR SP INSTALL	OVE ARUP & PARTNERS LTD, 6TH FLOOR, 3 PICCADILLY PLACE, MANCHESTER, M1 3BN	Gideon Ajulo	04/03/2025 08:07 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908470904	DEL1541782	4105823	CHAIR SP INSTALL	OVE ARUP & PARTNERS LTD, 6TH FLOOR, 3 PICCADILLY PLACE, MANCHESTER, M1 3BN	Gideon Ajulo	04/03/2025 08:07 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18900907001	DEL1546706	4104821	DESK INSTALL	VALERIY CHERKEZ, APARTMENT 21704, 4 WHARF END, TRAFFORD PARK, MANCHESTER, M17 1LD	Gideon Ajulo	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18900907002	DEL1546706	4104821	DESK INSTALL	VALERIY CHERKEZ, APARTMENT 21704, 4 WHARF END, TRAFFORD PARK, MANCHESTER, M17 1LD	Gideon Ajulo	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18900907003	DEL1546706	4104821	DESK INSTALL	VALERIY CHERKEZ, APARTMENT 21704, 4 WHARF END, TRAFFORD PARK, MANCHESTER, M17 1LD	Gideon Ajulo	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18900907004	DEL1546706	4104821	DESK INSTALL	VALERIY CHERKEZ, APARTMENT 21704, 4 WHARF END, TRAFFORD PARK, MANCHESTER, M17 1LD	Gideon Ajulo	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18900907005	DEL1546706	4104821	DESK INSTALL	VALERIY CHERKEZ, APARTMENT 21704, 4 WHARF END, TRAFFORD PARK, MANCHESTER, M17 1LD	Gideon Ajulo	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908221001	DEL1542180	4105744	CHAIR INSTALL	DIANNE MONTROSE, 15 RIPON ROAD, STRETFORD, MANCHESTER, M32 9PQ	Gideon Ajulo	04/03/2025 06:34 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908221501	DEL1541101	4105743	CHAIR INSTALL	UMAR ISHTIAQ, 23 ETON AVENUE, OLDHAM, OL8 4HQ	Gideon Ajulo	04/03/2025 06:34 05/03/2025 17:00	05/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18911687801	5820198	4106513	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911687802	5820198	4106513	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911687803	5820198	4106513	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911687804	5820198	4106513	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911687805	5820198	4106513	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911687806	5820198	4106513	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911687807	5820198	4106513	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911687808	5820198	4106513	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911687809	5820198	4106513	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911687810	5820198	4106513	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911686501	5820192	4106515	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911686502	5820192	4106515	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911686503	5820192	4106515	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911686504	5820192	4106515	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18911686505	5820192	4106515	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911686506	5820192	4106515	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911686507	5820192	4106515	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911686508	5820192	4106515	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911686509	5820192	4106515	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911686510	5820192	4106515	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 15:50 05/03/2025 17:00	05/03/2025	
CXM	18911920601	5820229	4106590	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 16:30 05/03/2025 17:00	05/03/2025	
CXM	18911920602	5820229	4106590	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 16:30 05/03/2025 17:00	05/03/2025	
CXM	18911920603	5820229	4106590	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 16:30 05/03/2025 17:00	05/03/2025	
CXM	18911920604	5820229	4106590	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 16:30 05/03/2025 17:00	05/03/2025	
CXM	18911920605	5820229	4106590	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 16:30 05/03/2025 17:00	05/03/2025	
CXM	18911920606	5820229	4106590	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 16:30 05/03/2025 17:00	05/03/2025	
CXM	18911920607	5820229	4106590	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 16:30 05/03/2025 17:00	05/03/2025	
CXM	18911920608	5820229	4106590	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 16:30 05/03/2025 17:00	05/03/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18911920609	5820229	4106590	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 16:30 05/03/2025 17:00	05/03/2025	
CXM	18911920610	5820229	4106590	TECH EXCHANGE	WORLDWIDE FOODS (RUSHOLME), 401 GREAT WESTERN STREET, WILMSLOW ROAD, RUSHOLME, M14 4AH	John Paul Barron	04/03/2025 16:30 05/03/2025 17:00	05/03/2025	
Pret Tech Mahindra (UK) BAU	18910338901	INC1345359	4106205	TECH EXCHANGE	PRET, PRET, SELFRIDGES, THE TRAFFORD CENTRE, MANCHESTER, M17 8DA	John Paul Barron	04/03/2025 12:40 05/03/2025 17:00	05/03/2025	
Pret Tech Mahindra (UK) BAU	18910066501	INC1345350	4106102	TECH EXCHANGE	PRET A MANGER, PRET A MANGER, SELFRIDGES, THE TRAFFORD CENTRE, MANCHESTER, M17 8DA	John Paul Barron	04/03/2025 12:03 05/03/2025 17:00	05/03/2025	
DieboldNixdorf_WIPRO	(No Items)	129003011	4106663	TECH EXCHANGE P2PE	TRAFFORD PEEL AVENUE , TRAFFORD PEEL AVENUE , THE TRAFFORD C STREET , JL032 TRAFFORD, MANCHESTER, M17 8JL	John Paul Barron	04/03/2025 18:21 05/03/2025 17:00	05/03/2025	
Computacenter - KPMG	18911542301	24269177	4106588	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	John Paul Barron	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18912139101	C5305200	4106629	DELIVERY	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	John Paul Barron	04/03/2025 16:59 05/03/2025 19:59	05/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18912139501	C5305200	4106629	DELIVERY	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	John Paul Barron	04/03/2025 16:59 05/03/2025 19:59	05/03/2025	
Fujitsu Services Limited - Star Trains - ME	18909342201	C5305281	4105939	TECH EXCHANGE_R	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	John Paul Barron	04/03/2025 10:08 05/03/2025 20:00	05/03/2025	
Computacenter PwC NON TECH EXCHANGE	18890116701	PAR0224306	4101522	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	John Paul Barron	26/02/2025 11:00 05/03/2025 17:30	05/03/2025	
Computacenter Limited - HSBC	18910888901	RITM32204526	4106266	DELIVERY	COMPUTACENTER HSBC, 32 WEST AVENUE ALTRINCHAM CHESHIRE, WEST AVENUE, ALTRINCHAM, WA14 4JG	John Paul Barron	04/03/2025 13:52 05/03/2025 17:00	05/03/2025	
Vista Retail Support Limited	18911833401	3211938	4106542	TECH EXCHANGE	HOBBYCRAFT, UNIT 7B, ALTRINCHAM RETAIL PARK GEORGE RICHARDS WAY, ALTRINCHAM, WA14 5GR	John Paul Barron	04/03/2025 16:14 05/03/2025 17:00	05/03/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18908379801	DEL1543134	4105793	CHAIR INSTALL	PRIVATE ADDRESS, 55 CHAPMAN COURT, BARNOLDSWICK, BB18 5EE	Nadeem Saleem	04/03/2025 07:29 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18842331001	DEL1534882	4105279	CHAIR INSTALL	HEALTH PARTNERS GROUP LIMITED, BAE SYSTEMS, BAE SAMLESBURY OCCUPATIONAL HEALTH S801, SAMLESBURY AEORDROME, BB2 7LF	Nadeem Saleem	03/03/2025 09:00 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908439601	DEL1546366	4105818	CHAIR SP INSTALL	HAMZA YASSER WR:26847, 3 CALDBECK CLOSE, NELSON, BB9 0SY	Nadeem Saleem	04/03/2025 07:58 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908439602	DEL1546366	4105818	CHAIR SP INSTALL	HAMZA YASSER WR:26847, 3 CALDBECK CLOSE, NELSON, BB9 0SY	Nadeem Saleem	04/03/2025 07:58 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908439603	DEL1546366	4105818	CHAIR SP INSTALL	HAMZA YASSER WR:26847, 3 CALDBECK CLOSE, NELSON, BB9 0SY	Nadeem Saleem	04/03/2025 07:58 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908411501	DEL1542410	4105815	CHAIR INSTALL	H M REVENUE & CUSTOMS, ST. MARKS HOUSE, STANLEY STREET, PRESTON, PR1 4AT	Nadeem Saleem	04/03/2025 07:45 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18908225401	DEL1543066	4105752	CHAIR INSTALL	ELLE ROBINSON BROOKS, 22 ARMSTRONG STREET, ASHTON-ON-RIBBLE, PRESTON, PR2 2LB	Nadeem Saleem	04/03/2025 06:38 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18909219201	DEL1543135	4105912	CHAIR INSTALL	ALISON PORTER, 5 BEECH AVENUE, LEYLAND, PRESTON, LANCASHIRE, PR25 3AL	Nadeem Saleem	04/03/2025 09:47 05/03/2025 17:00	05/03/2025	
POSTURITE LIMITED	18910930701	DEL1541919	4106279	CHAIR INSTALL	LEWIS SMITH, CASITA, SPEN LANE, TREALES, PRESTON, PR4 3TE	Nadeem Saleem	04/03/2025 14:00 05/03/2025 17:00	05/03/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	188957417	CLF471_OLD SWAN_0503_04	4105182	TECH EXCHANGE	HSBC, HSBC, 525 PRESCOT ROAD,OLD SWAN, LIVERPOOL MERSEYSIDE, L13 5UU	Olayiwola Olanrewaju	05/03/2025 09:30 05/03/2025 13:00	05/03/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18909941801	24267548	4106196	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Ryan Owen	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter Limited	18910282301	24267548	4106578	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Ryan Owen	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter Limited	18910283001	24267525	4106591	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Ryan Owen	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - Kingfisher	(No Items)	24268478	4106248	TECH EXCHANGE	B&Q, B & Q PLC, BIDSTON MOSS, WALLASEY, CH44 2HE	Ryan Owen	04/03/2025 13:33 05/03/2025 17:00	05/03/2025	
Fujitsu Services Limited - Star Trains	18908159501	C5305296	4105741	TECH EXCHANGE	MERSEYRAIL, Station Road Hoylake, MERSEYSIDE, Wirral, CH47 4AA	Ryan Owen	04/03/2025 06:07 05/03/2025 20:00	05/03/2025	
Computacenter Limited - HSBC	189119732	INC48920847	4106610	TECH EXCHANGE	109 CAMBRIDGE ROAD, 109 CAMBRIDGE ROAD, ELLESmere Port, CH65 0BT	Ryan Owen	04/03/2025 16:33 05/03/2025 16:00	05/03/2025	
Computacenter Limited - HSBC	18911973201	INC48920847	4106610	TECH EXCHANGE	109 CAMBRIDGE ROAD, 109 CAMBRIDGE ROAD, ELLESmere Port, CH65 0BT	Ryan Owen	04/03/2025 16:33 05/03/2025 16:00	05/03/2025	
Computacenter - Kingfisher	(No Items)	24268756	4106154	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 7G-7H, JUNCTION EIGHT BUSINESS CENTRE, ELLESmere Port, CH65 3AW	Ryan Owen	04/03/2025 12:27 05/03/2025 17:00	05/03/2025	
Computacenter Limited - HSBC	18910153601	INC48905288	4106117	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Ryan Owen	04/03/2025 12:10 05/03/2025 17:00	05/03/2025	
Computacenter Limited - HSBC	18911832401	RITM32263826	4106540	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Ryan Owen	04/03/2025 16:14 05/03/2025 17:00	05/03/2025	
Secure Retail Limited	18911001201	00054127	4106291	TECH EXCHANGE	22A HIGH STREET, 22A HIGH STREET, WEAVERHAM, NORTHWICH, CW8 3HB	Ryan Owen	04/03/2025 14:11 05/03/2025 17:00	05/03/2025	
Verifone UK LTD	(No Items)	250217-486	4103649	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 137 Runcorn Rd, Barnton, 01606 74234, CW8 4HD	Ryan Owen	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	(No Items)	250217-472	4103656	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 40 Chorley New Rd, Bolton, 0120 492 0531, BL1 4AP	Simon Heath	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
CONSILLION(UK) LIMITED	18912026901	castle hill	4106613	TECH EXCHANGE	POST OFFICE, POST OFFICE, 249-251 TONGE MOOR ROAD, BOLTON, BL2 2JG	Simon Heath	04/03/2025 16:37 05/03/2025 17:00	05/03/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18906764901	5304691 / INC8726467	4105273	NON TECH EXCHANGE	2 KINGS AVENUE, 2 KINGS AVENUE, CRUMPSALL , MANCHESTER, M8 5AS	Simon Heath	03/03/2025 11:30 05/03/2025 18:00	05/03/2025	
Computacenter Limited	18909943401	24268648	4106195	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 105 Mallard Crescent Poynton , 105 Mallard Crescent Poynton , SK12 1XG	Simon Heath	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Paypoint Network Limited - UK	(No Items)	02205771	4106258	TECH EXCHANGE	MULTI SAVER, MULTI SAVER, 105-107 CHAPEL STREET, DUKINFIELD, SK16 4QJ	Simon Heath	04/03/2025 13:44 05/03/2025 13:00	05/03/2025	
Verifone UK LTD	(No Items)	250217-490	4103652	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 73 Buxton Road, Stockport, 0166 346 0112, SK6 8DR	Simon Heath	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	
Computacenter - BASF	18909167701	24263303	4106163	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 13 Bettison Avenue , 13 Bettison Avenue , WN7 3DB	Simon Heath	05/03/2025 09:00 05/03/2025 17:00	05/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COMPUTACENTER HSBC – EBBT	18894000101	EBBT Proj LL18 1BB 2	4102407	PROJECT	HSBC, 23 WELLINGTON ROAD, RHYL, LL18 1BB	Stephen Fitton	27/02/2025 08:38 05/03/2025 15:30	05/03/2025	
COMPUTACENTER HSBC – EBBT	18893999801	EBBT Proj LL18 1BB 1	4102427	PROJECT	HSBC, 23 WELLINGTON ROAD, RHYL, LL18 1BB	Stephen Fitton	27/02/2025 08:38 05/03/2025 15:30	05/03/2025	
Fujitsu Services Limited - Telefonica ME	18909051801	C5305313	4105892	TECH EXCHANGE	O2 LLANDUDNO 0462, UNIT 2 VICTORIA CENTRE, LLANDUDNO, LL30 2NG	Stephen Fitton	04/03/2025 09:22 05/03/2025 17:30	05/03/2025	
COMPUTACENTER HSBC – EBBT	18893999201	EBBT Proj LL30 2SF 2	4102410	PROJECT	HSBC, 60 MOSTYN STREET, LLANDUDNO, LL30 2SF	Stephen Fitton	27/02/2025 08:38 05/03/2025 13:00	05/03/2025	
COMPUTACENTER HSBC – EBBT	18893998901	EBBT Proj LL30 2SF 1	4102424	PROJECT	HSBC, 60 MOSTYN STREET, LLANDUDNO, LL30 2SF	Stephen Fitton	27/02/2025 08:38 05/03/2025 13:00	05/03/2025	
Computacenter Limited - HSBC	18911425801	INC48922231	4106414	NON TECH EXCHANGE	COMPUTACENTER HSBC, SWN Y NANT, LON CAE GARW, RHOS TREHWFA, LLANGEFNI, LL77 7AX	Stephen Fitton	04/03/2025 15:18 05/03/2025 17:00	05/03/2025	