



# Run Sheet

Daniel Hanson 18/10/2025

Date	18/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
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Job # 4267917	Customer	CXM			Job Address
SLA Window	17/10/2025 14:20 - 18/10/2025 17:00	Contact Name	STEFAN ROLNICK		EASYJET MAN DHL SUPPLY CHAIN, TERMINAL 1
Activity	TECH EXCHANGE	Contact Phone	+441614895358		MANCHESTER AIRPORT MANCHESTER M90 1QX
Priority	ND 1700				
Ref 1	5925233				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931081822017191682: Collect EN70157/PWN32410153A SNO: 212877313241005622185839: Collect EN72156/Tetra Move 5000 SNO: 192327303191017910733488LAN_UK_0132352: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0132352 14923247 Elenis +441614895358 +447890591486 24/7 24/7 Elavon TID: 14923247; Date Time Logged: 20251017141004; Terminal ID: 210151756546; Profile Number: 14923247 &lt;BR&gt; &lt;a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=sgulkuhsdo"&gt;Other Info&lt;/a&gt; If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



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Date	18/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
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Date	18/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
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Job # 4267924	Customer	CXM			Job Address
SLA Window	17/10/2025 14:30 - 18/10/2025 17:00	Contact Name	STEFAN ROLNICK		EASYJET MAN DHL SUPPLY CHAIN, TERMINAL 1
Activity	TECH EXCHANGE	Contact Phone	+441614895358		MANCHESTER AIRPORT MANCHESTER M90 1QX
Priority	ND 1700				
Ref 1	5925235				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931087916062022950: Collect EN70157/PWN32410153A SNO: 212877313241005622186825: Collect EN72156/Tetra Move 5000 SNO: 232087303201256452770607LAN_UK_0132354: SWAP OUT/SWAP OUT	LAN_UK_0132354 14738490 Elenis +441614895358 +447890591486 24/7 24/7 Elavon TID: 14738490; Date Time Logged: 20251017141004; Terminal ID: 210151756534; Profile Number: 14738490   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=doghnpukvnuso">Other Info</a> If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

See Items Overleaf

Returned Items



# Run Sheet

Daniel Hanson 18/10/2025

Date	18/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
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# Run Sheet

Daniel Hanson 18/10/2025

Date	18/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
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# Run Sheet

Daniel Hanson 18/10/2025

Date	18/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
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Job # 4267649	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	18/10/2025 09:00 - 18/10/2025 19:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	TECH EXCHANGE	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5322666			Crewe
Ref 2				CW2 6HR
No. of Parts	2			

Instructions 1	Instructions 2
ND 18/10/2025 19:00 SLA: ND 18/10/2025 19:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322666   Problem   Web Service   qws_uk   Fri 17 Oct 2025 10:16:35   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC18287576 call.problem=++ 020-112214 ++ NLC3710 Crewe 020-112214 PED - Tamper alert NLC 3710 Site Crewe RSPID 3135 S call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=10/17/2025 11:16:12 AM  ##### Call 5322666   Problem   Web Service   qws_uk   Fri 17 Oct 2025 10:16:35   A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19679477801	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	122237		
19679478301	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

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Job # 4267653	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	18/10/2025 09:00 - 18/10/2025 19:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	TECH EXCHANGE	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5322667			Crewe
Ref 2				CW2 6HR
No. of Parts	2			

Instructions 1	Instructions 2
ND 18/10/2025 19:00 SLA: ND 18/10/2025 19:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322667   Problem   Web Service   qws_uk   Fri 17 Oct 2025 10:17:04   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC18287585 call.problem=++ 020-112990 ++ NLC3710 Crewe 020-112990 PED - Tamper alert NLC 3710 Site Crewe RSPID 3146 S call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=10/17/2025 11:16:35 AM  ##### Call 5322667   Problem   Web Service   qws_uk   Fri 17 Oct 2025 10:17:04   A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19679482101	_SXASSET-LABELSV2					
19679481701	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020122495			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19679482301	_SXASSET-LABELSV2					
19679481901	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020122495			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19679477801	C5322666	4267649	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Daniel Hanson	18/10/2025 09:00 18/10/2025 19:00	18/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19679478301	C5322666	4267649	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Daniel Hanson	18/10/2025 09:00 18/10/2025 19:00	18/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19679482101	C5322667	4267653	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Daniel Hanson	18/10/2025 09:00 18/10/2025 19:00	18/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19679481701	C5322667	4267653	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Daniel Hanson	18/10/2025 09:00 18/10/2025 19:00	18/10/2025	
CXM	19680898101	5925233	4267917	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	17/10/2025 14:20 18/10/2025 17:00	18/10/2025	
CXM	19680898102	5925233	4267917	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	17/10/2025 14:20 18/10/2025 17:00	18/10/2025	
CXM	19680898103	5925233	4267917	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	17/10/2025 14:20 18/10/2025 17:00	18/10/2025	
CXM	19680898104	5925233	4267917	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	17/10/2025 14:20 18/10/2025 17:00	18/10/2025	
CXM	19680898105	5925233	4267917	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	17/10/2025 14:20 18/10/2025 17:00	18/10/2025	
CXM	19680953801	5925235	4267924	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	17/10/2025 14:30 18/10/2025 17:00	18/10/2025	
CXM	19680953802	5925235	4267924	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	17/10/2025 14:30 18/10/2025 17:00	18/10/2025	
CXM	19680953803	5925235	4267924	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	17/10/2025 14:30 18/10/2025 17:00	18/10/2025	
CXM	19680953804	5925235	4267924	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	17/10/2025 14:30 18/10/2025 17:00	18/10/2025	



# Run Sheet

## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19680953805	5925235	4267924	TECH EXCHANGE	EASYJET MAN, DHL SUPPLY CHAIN, TERMINAL 1, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Daniel Hanson	17/10/2025 14:30 18/10/2025 17:00	18/10/2025	