



Run Sheet

Cerco Trainers Ltd Manchester 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Manchester, Cerco Trainers Ltd	Jobs on Run	1
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Job # 4050422	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	24/12/2024 14:04 - 02/01/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO TESCO CRESCENT ROAD WREXHAM LL13 8HF
Activity	PROJECT	Contact Phone	StoreDutyManage	
Priority	AP 0900			
Ref 1	Wrexham Extra			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Meet CC TRG engineer at store @9am	Assist CC engineer in server install

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18639009901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4054111	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	MANAGER	CO-OPERATIVE RETAIL SERVICES LTD
Activity	TECH EXCHANGE	Contact Phone	01613420949	CO-OPERATIVE RETAIL SERVICES LTD
Priority	Priority MC			135-141 WITTINGTON ROAD
Ref 1	02105642			MANCHESTER
Ref 2				M16 8EE
No. of Parts	0			

Instructions 1	Instructions 2
38960826//79138//ppd	SiteID: 79138 - Co-op - Whalley Range TID: 38960826 : Swap Required - Generated from Salesforce

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4054108	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	.	SCREWFIX DIRECT LTD SCREWFIX DIRECT LTD UNIT 2
Activity	TECH EXCHANGE	Contact Phone	.	MORSTON POINT BOLTON BL2 1HA
Priority	Priority MC			
Ref 1	24199839			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
4220648 - Verifone PED VX820 Duet Bundle 02/01	TILL NUMBER: till 02 IP ADDRESS: 10.65.80.142 PTID: 31555215 PED MODEL: PEDVX820 DUET SERIAL NUMBER: 321-350-969 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998 CONFIG RE-DOWNLOADED: y SOFTWARE RE-DOWNLOADED: y LOCATION OF THE DEVICE ON SITE: till 2 PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): no FAULT DESCRIPTION: PDQ cannot connect to the internet keeps saying connection failed regardless of cable and port changes

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

John Paul Barron 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4053818	Customer	Secure Retail Limited			Job Address		
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	MANAGER ON DUTY		WAGAMAMA WAGAMAMA UNIT 20, THE LINKWAY HORWICH BOLTON BL6 6JA		
Activity	TECH EXCHANGE	Contact Phone	0120 4866456				
Priority	Priority MC						
Ref 1	00052018						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange: 321-170-280 PTID: 30638486

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18642224101	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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John Paul Barron 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4054103	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	Catherine Kane Duty manager	TESCO Stores Limited 96-98 Whitegate Dr BLACKPOOL FY3 9DA
Activity	REPAIR WITH PARTS	Contact Phone	03333450579	
Priority	Priority MC			
Ref 1	11552070			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 31/12/2024 11:30-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: Lap 1 Express MS811SerialNumber: 40635C6605H4MProductIdentifier: 40G0230Model: 4063-430----ACCOUNT INFORMATION----VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00.Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 26834886. [200.03] now showing on display. 46 in history. [242.03] pick roller and tray.Spoke to Katherine.Have difficulty going up through the trays. It is in different trays it is jammed. It gets stuck in ALL of the trays at various times.The paper restraints are broken on all Tray 3 and Tray 4.Tray 3 is on universal and cannot be set to A4.OfficelAP1MS81140635C6605H4M78.240.0.51Catherine Kane07708359318HBSLA 31/12/2024 at 11:30 DDD 02/01/2025 at 11:30---INSTRUCTIONS-----Technical Notes -----DCN. 2nd; D. Hanson 4052638 31/12: Repapixed trays 3 and 4 insert for tray 2 need replacing</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
.	41X0976	MS71x SVC Tray Insert MS81x SV	.	.	Not Used	
.	40X8106	MS81x SVC Tray Insert 550 Sht	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
.	41X0976	MS71x SVC Tray Insert MS81x SV	.	.	Not Used	
.	40X8106	MS81x SVC Tray Insert 550 Sht	.	.	Not Used	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Date	02/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4054083	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	01/01/2025 09:58 - 02/01/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5300108			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 02/01/2025 20:00 SLA: ND 02/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5300108 Problem Web Service qws_uk Wed 01 Jan 2025 09:47:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC16711130 call.problem=BLACKPOOL NORTH NLC1828 NT Depot - Miura PED system tampered call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=1/1/2025 10:46:18 AM ##### Call 5300108 Problem Web Service qws_uk Wed 01 Jan 2025 09:47:04 A+C+P NLC: 1828 Site Name: Northern Trains Blackpool Set Number: 27...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18652297201	_SXASSET-LABELSV2					
18652296801	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020044925			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4053536	Customer	Computacenter Limited		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	Sujeet Sheth	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07896900559	Tulketh Mill Balcarres Road
Priority	ND 1700			Ashton- On-Ribble
Ref 1	24198481r			Tulketh Mill Balcarres Road
Ref 2				Ashton- On-Ribble
No. of Parts	0			PR2 2DY

Instructions 1	Instructions 2
Contact Name - Sujeet Sheth Contact Number - 07896900559 Location - Tueth Mill Balcarres Rd Ashton-on-Ribble Preston PR2 2DY - Heritage -evice - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes	

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



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John Paul Barron 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4053836	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	31/12/2024 09:00 - 02/01/2025 13:00	Contact Name	James	Preston - Deepdale Shopping Park UNIT FC2C Preston PRESTON PR1 6QY
Activity	TECH EXCHANGE	Contact Phone	+441772958481	
Priority	8HR			
Ref 1	C5300102			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>8HR 01/01/2025 13:26 SLA: 8HR 01/01/2025 13:26 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2ZEB510K-2PZU2P-A6 x 1</p>	<p>Problem: [TC] Zebra TC51 HHT faulty Root Cause: UNKNOWN Action: Engineer to test and confirm fault and if necessary replace whole unit and configure as documented. Engineer must contact Managed Service Desk on completion. Test: Engineer or User to test URL: Call history: ##### Call 5300102 Problem Web Service qws_uk Tue 31 Dec 2024 16:26:16 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=TELGB00000T0588TZZ2 contract.pkey=23245 call.poms=1 call.customerid=INC000006879213 call.problem=HW - 0588 - 01 - Zebra comms cable only replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/HHTTC51 call.priority=3-High call.datereported=12/31/2024 4:26:14 PM</p> <p>##### Call 5300102 Problem Web Service qws_uk Tue 31 Dec 2024 16:26:16 A+C+P</p> <p>SITE OPENING TIMES [Preston - Deepdale Shopping Park] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00</p> <p>...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18651818001	_O2ZEB510K-2P	ZHDF-A651:WWAN HSPA+/LTE/CDMA				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18651818201	_O2ZEB510K-2P	ZTE MF651:WWAN HSPA+/LTE/CDMA				

Engineer Closure Notes

Engineer Signature Area	Off Site Name	On Site Name
Customer Print		
Customer Signature		



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John Paul Barron 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4053524	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 17:00	Contact Name	721 WALTON-LE-DALE		WIPRO LIMITED WIPRO LIMITED
Activity	TECH EXCHANGE	Contact Phone			CAPITOL CENTRE WALTON LE DALE
Priority	ND 1700				WR721 WALTON LE DALE
Ref 1	126985535/ 186498057/ 939363017				PRESTON PR5 4AW
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
# No Stock#MFD - 18115522500358 - Hardware - Other Physical Damage/doesn't power on : @RICO On-site time: 21/12/2024 09:30 Off-site time: 21/12/2024 09:55 Closure Code is: EX Serial In: S18087522504332 Serial Out: S18087522504332 Signed for by: Tom Engineer notes: Unable to log o to wifi with tc51 anywhere in store. It does not pick up any signal in area%27s other devices work Doa part Please re order Engineer visited the branch but could not find faulty device. Please rearrange visit as branch confirmed device is available RICO Engineer to replace TC51 HHT PN 1900001897 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202412111533 Web logging Model number: TC51 Serial Number (S/N): 18115522500358 Fault/Attempted Triage: Handset doesn%27t power on Incident INC6482081 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.	INC6482081

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4054110	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	Rosemary Walker	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	Unit 1 Craven Drive Southerns Business Park Bamber Bridge
Priority	Priority MC			Unit 1 Craven Drive Southerns Business Park Bamber Bridge
Ref 1	24199432r			PR5 6BZ
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4053815	Customer	NCR TESCO HHT		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	PAUL ALLAN	TESCO CANBERRA RD LEYLAND PR25 3ET
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7436601417			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Buttons damaged/Not Responding Subject: Honeywell PDA - CT45- Buttons damaged/Not Responding Till number: Till serial number:23256b2dcf Date:31.12.2024 Problem description / Error message: ----- Diana Catherin u Dec 31 2024 14:09 Serial no: 23256b2dcf Build: 71.25.11.3 Tried checking without the protection boot (Yes/No): yes Please enter the below details What part of the PDA is physically damaged? : buttons Reason for the PDA damage? : no Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. ![]</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18651645201	S2881097526	Staged Honeywell PDA CT45XP	23259B3D0D			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4054117	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	02/01/2025 07:00 - 02/01/2025 11:00	Contact Name	OLD ROAN NLC2258 MER STATION	MERSEYRAIL Copy Lane MERSEYSIDE Bootle L30 8RD
Activity	MANPOWER	Contact Phone	0151 955 2439	
Priority	4HR			
Ref 1	C5300114			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
4HR 01/01/2025 18:19 SLA: 4HR 01/01/2025 18:19 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] Engineer Only - Desktop Root Cause: Unknown Action: Engineer Only - Desktop Test: Working URL: Call history: ##### Call 5300114 Problem Web Service qws_uk Wed 01 Jan 2025 14:20:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4003TAA3 contract.pkey=23200 call.poms=1 call.zip=L30 8RD call.address=Copy Lane call.city=Bootle call.customerid=INC16712096 call.problem=NLC2258 Window 30 HOSTNAME - S2258001 Old Roan - PED - Stuck In Pairing Mode call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENGDesk call.priority=2-Medium call.datereported=1/1/2025 3:19:43 PM ##### Call 5300114 Problem Web Service qws_uk Wed 01 Jan 2025 14:20:04 A+C+P NLC2258 Window 30 HOSTNAME - S2258001 Old Roan...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4053656	Customer	Computacenter JLP		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	Helen Ashcroft	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	7336120	
Priority	ND 1700			
Ref 1	73113617			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Asset: VoCoVo S5 Pro Headset Generic Category: Hardware SubCategory: mponent Vocovo - Headset 037C713042 not charging Device: Vocovo Sees 5 Pro Headset Serial: 037C713042 Fault: Not charging Troublesho	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18650885401	4615348	JLP:Vocovo Series5 Pro Headset				



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4053822	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	31/12/2024 15:38 - 02/01/2025 17:00	Contact Name	GB0960 & OTHER STORIES	H&M SHIFTSTORE & OTHER STORIES
Activity	TECH EXCHANGE	Contact Phone	01513318040	H&M SHIFTSTORE & OTHER STORIES
Priority	ND 1900			UNIT 77, UPPER SOUTH JOHN STREET, LIVERPOOL ONE LIVERPOOL L1 8BU
Ref 1	C002549421			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
CLICK HERE	<p>Call Problem: Device: Till#1 Replace: PSU Miro/part name: 34033840</p> <p>*** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 ***</p> <p>If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18651768501	34033840	TP-X II COUPE PSU				



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Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4052749	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	LAURA TEMPEST		PANORAMIC 34 LTD
Activity	COLLECTION	Contact Phone	-		PANORAMIC 34 LTD UNIT 34.01
Priority	ND 1700			8 BROOK STREET LIVERPOOL L3 9PH	
Ref 1	RITM0608817r				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Collection	PC1WJVMT - Lenovo 20UJS1601M

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18635202301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 02/01/2025

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Job # 4053873	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	Karen Haldon	KINGFISHER INFORMATION TECHNOLOGY (Bidston Link Road Bidston Link Road CH44 2HE
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	24199944			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till number: 21 Make/Model: TH250 RECEIPT PRINTER Description: ###Please ensure previous tickets have been checked ### Till hostname:GBBQ273POS21P Till number: 21 What element of the till is impacted?: Til	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18651835701	4601620	KING:TH250 POS printer + Cable				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4054122	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	01/01/2025 15:10 - 02/01/2025 13:00	Contact Name	MANAGER	THE PAPER SHOP THE PAPER SHOP 371-373 CLIPSLEY LANE HAYDOCK ST HELENS WA11 0SJ
Activity	TECH EXCHANGE	Contact Phone	0174425967	
Priority	4HR			
Ref 1	02106200			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33398114//02106200//T3	Swap reason: Printer Fault

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4051382	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	GSM 4197	ASDA STORES LIMITED A580 East Lancs Road Haydock
Activity	CONSUMABLE INSTALL	Contact Phone	08009520101	ASDA STORES LIMITED ST HELENS WA11 9TL
Priority	ND 1700			
Ref 1	1-515740314274			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 31/12/2024 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX511de 220v EMEA P2DeviceTagCustomer: 4197SerialNumber: 701544HH0G00LProductIdentifier: 35S5708Model: 7015-670Physical Location: Store Petrol Filling Station - Store ---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only: - Monday Friday 09:00 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 17:00 Sunday 10:00 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday Saturday 09:00 17:00 Sunday & Bank Holidays 10:00 16:00 All Maintenance kits: - 3 day SLA. Monday Friday 09:00 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	<p>-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4053844	Customer	Computacenter - TSB		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	Matthew Houghton	TSB SABADELL (0081059102) 66 Gerard Street 66 Gerard Street WN4 9AE
Activity	TECH EXCHANGE	Contact Phone	07527 749286	
Priority	ND 1700			
Ref 1	24199872			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Engineer please replace - 02/01 Kindly attend with IPP350 +Cables	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18651473001	4204812	TSB:CTS LS150				



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4053842	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	Janice Ransom	KINGFISHER INFORMATION TECHNOLOGY (Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	24199794			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till number: 31 Make/Model: TH250 RECEIPT PRINTER Description: ####Please ensure previous tickets have been checked ### *EPOS Service*** Ti hostname: GBBQ01360POS31P Till number: 31 What element of the till	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18651522201	4601620	KING:TH250 POS printer + Cable				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4053828	Customer	NCR TESCO HHT			Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	FIONA DIXON		TESCO 9 LOSTOCK ROAD MANCHESTER GREATER MANCHESTER M41 0SU
Activity	TECH EXCHANGE	Contact Phone	NA		
Priority	ND 1700				
Ref 1	7436601398				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 Till number: Till serial number:23256B2657 Date:31.12.2024 Problem description / Error message: ----- Srinivas Manohar Dec 31 2024 13:46 Serial no: 23256B2657 Build: CT45P IP Address : 75.36.11.91 Troubleshooting: Tried powering on the device (Yes/No): Yes Tried charging the device (Yes/No): Yes Tried swapping out the battery (Yes/No): Yes ADVISED store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. .</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The engineer must remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18651790301	S2881097526	Staged Honeywell PDA CT45XP	23256B2963			



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4053482	Customer	POSTURITE LIMITED		Job Address
SLA Window	31/12/2024 09:29 - 02/01/2025 17:00	Contact Name	MOLLIE WALKER	MOLLIE WALKER 118 WEASTE LANE Salford M5 5JJ
Activity	DESK SP INSTALL	Contact Phone	07538209149	
Priority	ND 1700			
Ref 1	DEL1521659			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please call me on 07538209149 when you arrive - thanks! ***</p> <p>Please call 1 hour before arrival.Customer Ref / PO: 82152346Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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In Items for Job # 4053482 page 1 of 1



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4053448	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	TERANCE.LI@HSBC.COM	COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07540326943	
Priority	Priority MC			
Ref 1	INC48508313			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Monitor

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4053576	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	31/12/2024 10:51 - 02/01/2025 17:00	Contact Name	NEIL.DAVID.MCLOUGHLIN@NOEXTERN		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER ST JAMES STREET MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07387247481		
Priority	ND 1600				
Ref 1	RITM30745882				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18650795201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4053577	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	31/12/2024 10:51 - 02/01/2025 17:00	Contact Name	DANIELLE.K.WHEELAGHAN@HSBC.COM		COMPUTACENTER HSBC LANDMARK 1 OXFORD ROAD MANCHESTER M1 4PB
Activity	TECH EXCHANGE	Contact Phone	07387244523		
Priority	ND 1600				
Ref 1	INC48555970				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13 Gen 3

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18650791901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18650792101						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	9
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Job # 4053406	Customer	POSTURITE LIMITED			Job Address
SLA Window	31/12/2024 07:37 - 02/01/2025 17:00	Contact Name	CHRISTINE GOULDEN		CHRISTINE GOULDEN 357 WIGAN ROAD LEIGH WN7 5HA
Activity	CHAIR INSTALL	Contact Phone	07939138941		
Priority	ND 1700				
Ref 1	DEL1519186				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: No stairs to the property but my office is situated upstairs *** Please call 1 hour before arrival.Customer Ref / PO: 6000247004Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18649601101	100137593	Positiv Plus High No Neck With				



Run Sheet
Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fittion, Stephen	Jobs on Run	9
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Job # 4053539	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	2701 Hindley Duty manager	TESCO Stores Limited Cross St HINDLEY
Activity	REPAIR WITH PARTS	Contact Phone	07834966541	TESCO PHONE SHOP Mezz WIGAN WN2 3AT
Priority	Priority MC			
Ref 1	11551846			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Phone shop opens 10am Intervention #: 1 SLA: 30/12/2024 15:35-----ASSET INFORMATION---ProductName: CS331dw Printer High Volt DZ AT BA BE BDeviceTagCustomer: SerialNumber: 1500117014YW8ProductIdentifier: 40N9120Model: 1500-638Physical Location: TESCO PHONE SHOP Mezz ---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday, Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17 :00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday, Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>: -----ACTIVITY DESCRIPTION----Help Desk Reference 26830335. 202.13 jams + smudged printsAlicia advised that printer keeps jamming in the fuser and also half of the page is smudged. Please checkCS331Phone ShopSN: 1500117014YW8IP: 80.154.6.51Alicia07379452667 SLA 30.12.24 @ 15:35DDD 1.01.25 @ 15:35MK----INSTRUCTIONS-----</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186456812	41X2400	SVC Fuser 220 V				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186456814	41X2400	SVC Fuser 220 V				

Engineer Closure Notes

	Customer Print	
	Customer Signature	



Run Sheet

Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	9
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Job # 4054112	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	MANAGER	WALLGATE NEWS WALLGATE NEWS 20 WALLGATE WIGAN WN1 1JU
Activity	TECH EXCHANGE	Contact Phone	07845111043	
Priority	Priority MC			
Ref 1	02104711			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please call 30 mins prior to attending as site will be closed. 37768598//02104711//RP10 07845111043	Swap reason: App Support / TL Requested

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	9
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Job # 4051402	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 13:00	Contact Name	JOHN WILSON		LANCASHIRE CONSTABULARY LANCASTER POLICE STATION THURNHAM STREET LANCASTER LA1 1YB
Activity	CHAIR SP INSTALL	Contact Phone	07920497480		
Priority	Priority MC				
Ref 1	DEL1517836				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
*** Customer Instructions: limited on street parking. *** Please call 1 hour before arrival.Customer Ref / PO: 341077065/0Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18639564101	100016470	Positiv SE Chair High Back	.	.	Good	
18639564201	100016558	BREYTA Laptop Stand - Black	.	.	Good	
18639564301	100016560	BREYTA Monitor Stand - Black	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	9
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Run Sheet

Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	9
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Job # 4053607	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	LAUREN.ANN.ROPER@HSBC.CO.UK	COMPUTACENTER HSBC 35 MARKET STREET LANCASTER LANCASHIRE LA1 1JQ
Activity	TECH EXCHANGE	Contact Phone	055837005	
Priority	Priority MC			
Ref 1	INC48555551			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items



Run Sheet
Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fittion, Stephen	Jobs on Run	9
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Job # 4053588	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	Halfords Service Desk	Halfords Limited Hindpool Road Barrow In Furness Printer B CUMBRIA LA14 2NE
Activity	REPAIR WITH PARTS	Contact Phone	01908606248	
Priority	Priority MC			
Ref 1	11534664			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 3 SLA: 11/12/2024 17:00-----ASSET INFORMATION---ProductName: CS622de SFP HVDeviceTagCustomer: PRINTER BSerialNumber: 502985104156YProductIdentifier: 42C0090Model: 5029-636---ACCOUNT INFORMATION---MPS ACCOUNTSLA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00Printer InformationPin code on all devices 1066Tray set up generally is as followsTray 1 A4 plain paperTray 2 A4 episys labelsWill print A5 sometimes but generally via the manual feeder if the device has one</p>	<p>-----ACTIVITY DESCRIPTION---DAMG/ECxxx.xx - Customer damage - Damaged display panelPictures attached No possible TSQuote raisedOnsite contact: Simon +01229 813300---INSTRUCTIONS-----Technical Notes -----JB. 3rd (DOA) P. Barron 4045442 19/12. Replaced opps panel but come up green and unresponsive to touch. Reseated cables but still the same. Keypad works fine. Please EMO and wait.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186342222	41X2113	SVC Op panels Convertable 4.3	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186342224	41X2113	SVC Op panels Convertable 4.3	.	.	Not Used	

Engineer Closure Notes

	Customer Print	
	Customer Signature	



Run Sheet

Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	9
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Job # 4053444	Customer	POSTURITE LIMITED		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 13:00	Contact Name	SAM COTTON/AMY MAYOR	B A E SYSTEMS BUILDING D59 NA BARROW-IN-FURNESS LA14 1AF
Activity	CHAIR SP INSTALL	Contact Phone	01229823366	
Priority	Priority MC			
Ref 1	DEL1517545			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Building D59 *** Please call 1 hour before arrival.Customer Ref / PO: 6000-00821950Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18638298201	9810006BLA	P-Sit High back - Black With:	.	.	Good	
18638298301	Good	

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	9
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Run Sheet

Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	9
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Job # 4053447	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 13:00	Contact Name	KIM BURTON-HUDDART		KIM BURTON-HUDDART 26 PRINCE STREET DALTON-IN-FURNESS LA15 8EU
Activity	BARIATRIC SP INSTALL	Contact Phone	07841388311		
Priority	Priority MC				
Ref 1	DEL1515032				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 30106/17608-OFItems on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18593955601	5622	Bodybilt Bariatric Chair With	'	'	Not Used	
18593955602	5765	HAG Quickstep Footrest	'	'	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18593955801	5622	Bodybilt Bariatric Chair With	'	'	Good	
18593955901	5765	HAG Quickstep Footrest	'	'	Good	

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print



Run Sheet

Stephen Fitton 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	9
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Job # 4053431	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 19:30	Contact Name	ROCHDALE NLC2924 NT STATION	Northern Rail - STAR Rochdale Railway Station, Station Road, Rochdale, Greater Manchester, E Mancs, Greater Manchester, Rochdale, OL11 1DR
Activity	TECH EXCHANGE	Contact Phone	01706 357582	
Priority	Priority MC			
Ref 1	C5300006			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 31/12/2024 20:00 SLA: ND 31/12/2024 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5300006 Problem Web Service qws_uk Mon 30 Dec 2024 11:32:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N2924TA23 contract.pkey=23200 call.poms=1 call.zip=OL11 1DR call.address=Rochdale Railway Station Station Road Rochdale Greater Manchester E Mancs call.customerid=INC16699584 call.problem=ROCHDALE NLC2924 NT STATION window 30 Miura PED 020043653 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUD020PED call.priority=2-Medium call.datereported=12/30/2024 12:31:38 PM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18647574301	_NRMIUM020DE	M20M020 NORTHERN DESKTOP LIVE	02000303002020	111341	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18647574501	_NRMIUM020DE	M20M020 NORTHERN DESKTOP LIVE	02000303002020	111341	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4051544	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	27/12/2024 14:56 - 02/01/2025 17:00	Contact Name	ANITA SKIDMORE		ASTRAZENECA SPEKE RECEPTION		
Activity	COLLECTION	Contact Phone	-		ASTRAZENECA SPEKE RECEPTION		
Priority	ND 1700				PLOT 6, RENAISSANCE WAY		
Ref 1	RITM0626759				SPEKE LIVERPOOL L24 9JW		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop Collection	GM0AGG30 - Lenovo 21CRS0EL00

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18643449001						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18643449201						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Nadeem Saleem 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4051550	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	27/12/2024 15:01 - 02/01/2025 17:00	Contact Name	JAY GALLOWAY		ASTRAZENECA SPEKE RECEPTION1		
Activity	COLLECTION	Contact Phone	+441514857967		ASTRAZENECA SPEKE RECEPTION1		
Priority	ND 1700				PLOT 6, RENAISSANCE WAY		
Ref 1	RITM0622260				SPEKE LIVERPOOL L24 9JW		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop Collection	PF4G6SVC

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18643467201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18643467401						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4051551	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	27/12/2024 15:03 - 02/01/2025 17:00	Contact Name	JAY GALLOWAY		ASTRAZENECA SPEKE RECEPTION1
Activity	COLLECTION	Contact Phone	+441514857967		ASTRAZENECA SPEKE RECEPTION1
Priority	ND 1700			PLOT 6, RENAISSANCE WAY SPEKE LIVERPOOL L24 9JW	
Ref 1	RITM0622287				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Collection	CND1291WZ4 - Hewlett-Packard :AZ: HP EB x360 1040 G7 i5 16/256GB

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18643470101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18643470301						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Nadeem Saleem 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4051555	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	27/12/2024 15:05 - 02/01/2025 17:00	Contact Name	HAYLEY KRISTOVIC	ASTRAZENECA SPEKE RECEPTION
Activity	COLLECTION	Contact Phone	-	ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0626723			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Collection	GM0LVZXX - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items



Run Sheet

Nadeem Saleem 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4052731	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	PAUL ANDERSON	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	+447736743294	
Priority	ND 1700			
Ref 1	RITM0624482			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: PF4G6SVC - LENOVO ThinkPad Z16 Gen 1

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4052738	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	MICHAEL SMITH	ASTRAZENECA SPEKE RECEPTION
Activity	COLLECTION	Contact Phone	+447384799804	ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6 RENAISSANCE WAY
Ref 1	RITM0608876R			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	PF2CH587 - Lenovo 20QES3S300

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18635181101						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18635181301					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Nadeem Saleem 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4053401	Customer	POSTURITE LIMITED			Job Address
SLA Window	31/12/2024 07:23 - 02/01/2025 17:00	Contact Name	CHERYL MCEVOY		HM REVENUE AND CUSTOMS 60 TROUVILLE ROAD LIVERPOOL L4 7UB
Activity	CHAIR INSTALL	Contact Phone	03000514066		
Priority	ND 1700				
Ref 1	DEL1519200				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000247570Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18649580901	100137665	P-Sit High Back - 3 Lever Seat				



Run Sheet

Nadeem Saleem 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4052545	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	CHRISTIANA VASILIOU		CHRISTIANA VASILIOU 3 WOBURN ROAD WALLASEY CH45 5DU
Activity	CHAIR INSTALL	Contact Phone	07922334001		
Priority	Priority MC				
Ref 1	DEL1517715				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: n/a *** Please call 1 hour before arrival.Customer Ref / PO: 345087559Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18642698201	100137677	Adapt 660 (medium seat/high ba	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18642698401	100137677	Adapt 660 (medium seat/high ba	.	.	Good	



Run Sheet

Nadeem Saleem 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4053407	Customer	POSTURITE LIMITED			Job Address
SLA Window	31/12/2024 07:41 - 02/01/2025 17:00	Contact Name		KATE CLEGG	YOUR HOUSING GROUP ACCOMADATIO 174 - 176 ARROWE PARK ROAD WIRRAL CH49 5PF
Activity	CHAIR INSTALL	Contact Phone		07766367149	
Priority	ND 1700				
Ref 1	DEL1519346				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO132396 KW01Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18649610201	100097571	Positiv R600 Tall Back Indepen				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18649610401	100097571	Positiv R600 Tall Back Indepen				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Mandlenkosi Sibanda 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	4
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Job # 4053497	Customer	POSTURITE LIMITED		Job Address
SLA Window	31/12/2024 09:46 - 02/01/2025 17:00	Contact Name	JASON CHEETHAM	PRIVATE ADDRESS 22 LARMUTH AVENUE CHORLTON M21 7LN
Activity	CHAIR INSTALL	Contact Phone	07778131210	
Priority	ND 1700			
Ref 1	DEL1520643			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: P485098 WR:25973Items on order:100114317 - MISC - Chair Mat for	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18650513401	100093526	Positiv Plus High Back No Neck				

Returned Items



Run Sheet

Mandlenkosi Sibanda 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	4
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Job # 4053414	Customer	POSTURITE LIMITED			Job Address
SLA Window	31/12/2024 07:58 - 02/01/2025 17:00	Contact Name		MARIAH GLAISER	MARIAH GLAISER FLAT 24 ROUTE ONE, 4 BOWES STREET MANCHESTER M14 4BT
Activity	CHAIR INSTALL	Contact Phone		07340552139	
Priority	ND 1700				
Ref 1	DEL1519247				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Parking may be scarce. 3rd floor apartment but lift available. Use intercom to access both doors ring 24. *** Please call 1 hour before arrival.Customer Ref / PO: 195000018956***PLEASE DELIVER SMALL GOODS WITH ROYAL MAIL***	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1519247&address=

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18649635201	100097568	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18649635401	100097568	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mandlenkosi Sibanda 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	4
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Job # 4053412	Customer	POSTURITE LIMITED		Job Address
SLA Window	31/12/2024 07:54 - 02/01/2025 17:00	Contact Name	ANDREW CHANG	ANDREW CHANG 15 BRIDGEWATER POINT DYER STREET Salford M5 4TB
Activity	CHAIR INSTALL	Contact Phone	07480621288	
Priority	ND 1700			
Ref 1	DEL1518866			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: Please call before delivering *** Please call 1 hour before arrival.Customer Ref / PO: 4200018190Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18649631001	9900004	Homeworker Plus Ergonomic Chai				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Mandlenkosi Sibanda 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	4
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Job # 4053450	Customer	POSTURITE LIMITED		Job Address
SLA Window	31/12/2024 08:56 - 02/01/2025 17:00	Contact Name	IRUM MEHBOOB	H M REVENUE & CUSTOMS THREE NEW BAILEY NEW BAILEY STREET Salford M3 5FS
Activity	CHAIR INSTALL	Contact Phone	03000514066	
Priority	ND 1700			
Ref 1	DEL1519426			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000247092Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18649849201	100137643	P-Sit Medium Back - Independen				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18649849501	100137643	P-Sit Medium Back - Independen				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4053670	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	31/12/2024 12:38 - 02/01/2025 15:30	Contact Name	Stephen Myers	RBSG FALCON HOUSE OUSE STREET
Activity	TECH EXCHANGE	Contact Phone	+44 (161) 3515038	RBSG SALFORD M50 1YX
Priority	ND 1530			
Ref 1	C5300070			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 03/01/2025 14:08 SLA: ND 03/01/2025 14:08 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBPAIEN100-UR-SI-NJ x 1</p> <p>User agreed for the GateHouse Swap and kindly inform the Engineer to swap the device at the gate</p>	<p>Problem: [TC] Panini Evernext Scanner (Cash Centre) **ACCESS REQUIRED** Root Cause: Faulty Action: Engineer to replace Panini Evernext scanner. Connect new scanner>contact networks to unlock port>contact NWG to configure scanner>wipe old scanner>ensure label is updated on new scanner. Please refer to the Panini Evernext guide for full setup instructions. RICO support can provide NWG contacts.***MON-FRI 09:00-17:00 31st they close at 15:30 and 1st Jan closed.....532087509.....NWG0013850.....mancc-24*** Test: Working URL: Call history:: ##### Call 5300070 Problem Web Service qws_uk Tue 31 Dec 2024 10:11:12 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB0000000000MT1R3 contract.pkey=23224 call.poms=1 call.zip=M50 1YX call.address=Falcon House Ouse Street call.city=SALFORD call.orgname=RBSG call.customerid=INC8624440 call.problem=Panini scanner network connectivity issues. Hardware issue - steps followed as per KB0062465[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18651219001	_RBPAIEN100-URSINNEVERNEXT IMAGE CAPTURE					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18651219401	_RBPAIEN100-US	VERNEXT IMAGE CAPTURE				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4053847	Customer	Computacenter Limited			Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	Michael Brocklehurst		LLOYDS BANKING GROUP PLC (008102783 42-46 Market St, 42-46 Market St, M1 1PW
Activity	NON TECH EXCHANGE	Contact Phone	+447540604966		
Priority	Priority MC				
Ref 1	24199427				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RSG-VA Contact Name - Michael Brocklehurst Contact Number - 075406049 Location - Manchester 42-46 Market St M1 1PW - Heritage - Device -NDOWS Make - Branch Device - WINDOWS PPD - No Part - 4553729 Branch SP	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18648812001	4553729	LBG:MS Bransh Sf Pro9 i5/16/25	.	.	Not Used	

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18648812201	4553729	LBG:MS Bransh Sf Pro9 i5/16/25	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4051589	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	27/12/2024 15:35 - 02/01/2025 17:00	Contact Name	LAURA GIBBONS	ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447525968494	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0607126			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18643568401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18643568601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4051590	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	27/12/2024 15:37 - 02/01/2025 17:00	Contact Name	OLIVIA TAYLOR		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-		
Priority	ND 1700				
Ref 1	RITM0606695				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18643571501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4051593	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	27/12/2024 15:39 - 02/01/2025 17:00	Contact Name		JOANNA KIRBY	ASTRAZENECA
Activity	DELIVERY	Contact Phone		+447827843830	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700				
Ref 1	RITM0577111				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18643588601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4051595	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	27/12/2024 15:41 - 02/01/2025 17:00	Contact Name	JOANNA KIRBY		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447827843830		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	RITM0591811				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18643625101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4051615	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	SARRA SZMIT		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-		
Priority	ND 1700				
Ref 1	RITM0589769r				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18635492501	PART	PART	NONE AVAILABLE	NONE AVAILABLE		

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18635492701	PART	PART	NONE AVAILABLE	NONE AVAILABLE		

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4051616	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	CYDONIA MORLEY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447909907492	
Priority	ND 1700			
Ref 1	RITM0617559r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
laptop delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4052761	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	SHILPA REDDY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0617757r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4052762	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	MUTHUKARUPPAN RAMANATHAN		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	..		
Priority	ND 1700				
Ref 1	RITM0595146r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
LAPTOP DELIVERY	lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4049234	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	PHILIP MAYER		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-		
Priority	ND 1700				
Ref 1	RITM0381716r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Swap	<p>Device to be sent to end user: Lenovo AZ:GB-SWAP_Len TP X1 YOGA G8 i7 32/512 - AZ:GB-SWAP_Len TP X1 YOGA G8 i7 32/512 - 000000000004578302</p> <p>Device to be collected from end user:PF4SPVQ1 - Lenovo :AZ RIT: Len X1 Yoga G8 i7 32/512 UK</p> <p>Good day</p> <p>User has to handover old device in order to receive new device. If old device is not available or user refuses to handover please fail a call and do not handover the new device</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4051613	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	STUART WEBB	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	Priority MC			
Ref 1	RITM0410884r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from end user:PC1DZH7N - Lenovo 20QKS0EQ00

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4052487	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	SCOTT WILSON		ASTRAZENECA ASTRAZENECA		
Activity	NON TECH EXCHANGE	Contact Phone	+447384807074		CHARTER WAY SILK ROAD BUSINESS PARK		
Priority	ND 1700				MACCLESFIELD		
Ref 1	RITM0138363r				SK10 2NA		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from end user:PC0Y9KL0 - Lenovo 20L8S3DK00</p> <p>If the user does not have the device available for collection please deliver the new device. Please update POD as Delivered but failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18638569601	PART	PART	NONE AVAILABLE	NONE AVAILABLE	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18638569601	PART	PART	NONE AVAILABLE	NONE AVAILABLE	Good	



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4052488	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	CLAIRE CHAMPION	ASTRAZENECA
Activity	NON TECH EXCHANGE	Contact Phone	+447824350473	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0188351r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from end user:PC11GQ71 - Lenovo 20L8S3DK00 If the user does not have the device available for collection please deliver the new device. Please update POD as Delivered but failed Collection the collection of the old device will be arranged at another date

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18638587301			NONE AVAILABLE			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18638587301			NONE AVAILABLE			



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4052489	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	COLIN W.SALE		ASTRAZENECA ASTRAZENECA
Activity	NON TECH EXCHANGE	Contact Phone	+447825904790		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	RITM0151217				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from end user:R90SQLS4 - Lenovo 20LES1V500</p> <p>If the user does not have the device available for collection please deliver the new device. Please update POD as Delivered but failed Collection the collection of the old device will be arranged at another date</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18638639801			NONE AVAILABLE			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4052490	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	RAY ROBINSON		ASTRAZENECA ASTRAZENECA		
Activity	NON TECH EXCHANGE	Contact Phone	+447810152514		CHARTER WAY SILK ROAD BUSINESS PARK		
Priority	ND 1700				MACCLESFIELD		
Ref 1	RITM0146538r				SK10 2NA		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847 Device to be collected from end user:PF1AQ2Y6 - Lenovo 20L6S3ED00</p> <p>If the user does not have the device available for collection please deliver the new device. Please update POD as Delivered but failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18638649801			NONE AVAILABLE			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4052491	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	JACK CORKER	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0200092r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Device to be sent to end user: Apple AZ:GB-NEW__Apple MBP 14" M3 18GB/512GB - AZ:GB-NEW__Apple MBP 14" M3 18GB/512GB - 000000000004592652 Device to be collected from end user:PC10T350 - Lenovo 10MUS1NY09</p> <p>If the user does not have the device available for collection please deliver the new device. Please update POD as Delivered but failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18638895601			NONE AVAILABLE			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18638895601			NONE AVAILABLE			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4052492	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	IAN TOMENSON		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-		
Priority	ND 1700				
Ref 1	RITM0514526r				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Collection and Delivery - Swap	<p>Device to be sent to end user: Lenovo AZ:GB-SWAP_Len TP T14s G4 AMD R5 - AZ:GB-SWAP_Len TP T14s G4 AMD R5 - 000000000004578300 Device to be collected from end user: GMOLVZZA - Lenovo AZ:GB-NEW_Len TP T14s G4 AMD R5</p> <p>Good day User has to handover old device in order to receive new device. If old device is not available or user refuses to handover please fail a call and do not handover the new device</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18638934601			NONE AVAILABLE			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4052494	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	IAN TOMENSON		ASTRAZENECA ASTRAZENECA
Activity	NON TECH EXCHANGE	Contact Phone	-		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	RITM0614441r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
AstraZeneca Laptop Collection and Delivery - Swap	<p>Device to be sent to end user: Lenovo AZ:GB-SWAP_Len TP T14s G4 AMD R5 - AZ:GB-SWAP_Len TP T14s G4 AMD R5 - 00000000004578300 Device to be collected from end user:GM0GPPQ1 - Lenovo AZ:GB-SWAP_Len TP T14s G4 AMD R5</p> <p>Good day User has to handover old device in order to receive new device. If old device is not available or user refuses to handover please fail a call and do not handover the new device</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Claire Booth 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4052496	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	CHRISTINE HALLIDAY		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA		
Activity	NON TECH EXCHANGE	Contact Phone	+447785927238				
Priority	ND 1700						
Ref 1	RITM0304591r						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from end user:PC1ATJKE - Lenovo 20QKS0EQ00</p> <p>If the user does not have the device available for collection please deliver the new device. Please update POD as Delivered but failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18638982401			NONE AVAILABLE			



Run Sheet

Gideon Ajulo 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4053417	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	CLIVEACTON@HSBC.COM	COMPUTACENTER HSBC 14 CASTLE STREET MACCLESFIELD CHESHIRE SK11 6AF
Activity	TECH EXCHANGE	Contact Phone	03455838808	
Priority	Priority MC			
Ref 1	INC48444007			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call is for a Desktop. On M910 desktops *Please leave the SSD on site*. For all other *HDDs you must drill the drive (on the plate!) 3 times* - whether the disk shatters or not. 3 holes must go all the way through the drive so you can see 3 holes on either end of the drive. Desktop including HDD must then be sent back with the returns. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	M80Q

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4052996	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	GSM 551	Wm Morrison Supermarkets plc Newton Bank Morrisons MIDDLEWICH CW10 9EX
Activity	CONSUMABLE INSTALL	Contact Phone	01606836085	
Priority	ND 1700			
Ref 1	1-515959885667			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 06/01/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: MONT551PRN2SerialNumber: 40636C66077PVProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday & Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 & M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186486749	40X8421	MS81x SVC Maint Kit Fuser type				

Returned Items



Run Sheet

Gideon Ajulo 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4051602	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	02/01/2025 09:00 - 02/01/2025 17:00	Contact Name	Lucas Haslam	WM MORRISON SUPERMARKETS P L C (008 Wharton Bridge Wharton Bridge CW7 3BB
Activity	NON TECH EXCHANGE	Contact Phone	01606541675	
Priority	ND 1700			
Ref 1	24193689R			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Name: Lucas Haslam Direct contact number: 01606 541 680 Alternative Coact person: NA Alternative contact : NA Site name and code: Winsford Mufaturing 753 The best method to contact you (Call Hangouts or email	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4053579	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	31/12/2024 10:51 - 02/01/2025 16:30	Contact Name	HELENMCGILL@HSBC.COM	COMPUTACENTER HSBC 47 EASTGATE STREET CHESTER CHESHIRE WEST AND CHESTER EASTGATE STREET CHESTER CH1 1LT
Activity	TECH EXCHANGE	Contact Phone	07717690384	
Priority	ND 1600			
Ref 1	INC48540946			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14 Gen 4

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18650792201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Gideon Ajulo 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4053575	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	31/12/2024 10:51 - 02/01/2025 17:00	Contact Name	MICHELLE.BAINBRIDGE@MANDSBANK.	COMPUTACENTER HSBC M&S KINGS MEADOW CHESTER BUSINESS PARK CHESTER CHESHIRE CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07980928864	
Priority	ND 1600			
Ref 1	INC48512844			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14 Gen 4

Job Notes

In Items



Run Sheet

Gideon Ajulo 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4052512	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	02/01/2025 08:00 - 02/01/2025 12:00	Contact Name	Store Manager 5194	TESCO Stores Limited CAERNARFON ROAD TESCO Stores Limited BANGOR LL57 4SU
Activity	CONSUMABLE INSTALL	Contact Phone	01248287400	
Priority	Priority MC			
Ref 1	1-515818114411			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 01/01/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: Dot.Com MS811SerialNumber: 40635C6605HM0ProductIdentifier: 40G0230Model: 4063-430Physical Location: ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186427578	40X8421	MS81x SVC Maint Kit Fuser type	.	.		

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4053427	Customer	Fujitsu - Star – TFW - TC			Job Address
SLA Window	01/01/2025 08:00 - 02/01/2025 18:00	Contact Name	LLANDUDNO JUNCTION NLC9616 TFW Dep	TRANSPORT FOR WALES (Llandudno Junction) Conwy Road	
Activity	TECH EXCHANGE	Contact Phone	02920 320 178 / 02920 320 342		Gwynedd Llandudno Junction LL31 9NB
Priority	Priority MC				
Ref 1	C5300021				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 31/12/2024 20:00 SLA: ND 31/12/2024 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= FUJFTP-638WSL110 x 1	Problem: [TC] PRINTER Root Cause: Unknown Action: Swap Fujitsu thermal printer & pair with phone following Engineers documentation.- Device ID xx RSP ID xxxx TFS REFxxxxxxxx ** NO PARTS TO BE SENT DIRECT TO SITE ** Test: in use URL: Call history: ##### Call 5300021 Problem Web Service qws_uk Mon 30 Dec 2024 12:52:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8566TRT3 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conwy Road call.city=Llandudno Junction call.customerid=INC16700435 call.problem=NLC 9616 Llandudno Junction/Colwyn Bay Set Number 009 printer issue call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TFWFPR call.priority=2-Medium call.datereported=12/30/2024 1:51:30 PM ##### Call 5300021 Problem Web Service qws_uk Mon 30 Dec 2024 12:52:04 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18647822001	FUJFTP-638WSL110	RTR:THERMAL W/CHARGER	.	.	Not Used	

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

COURIER MANCHESTER 02/01/2025

Date	02/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	1
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Job # 4053720	Customer	DHL Supply Chain Limited - RBS			Job Address		
SLA Window	02/01/2025 10:00 - 02/01/2025 16:30	Contact Name	MATTHEW BUTLER		NATWEST NATWEST 130 LORD STREET SOUTHPORT PR9 0AE		
Activity	COLLECTION	Contact Phone	07826 664191				
Priority	Timed						
Ref 1	41929						
Ref 2							
No. of Parts	3						

Instructions 1	Instructions 2
To Collect 4 x Items with 2 x Totes	<p>*** PES DRIVER *** PLEASE COLLECT BETWEEN 10:00 - 16:30 ***</p> <p>** PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER **</p> <p>* PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME *** ALL RETURN LABELS / SEALS USED MUST BE RECORDED *** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ***** ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM (CSC-AssetRecovery@tvsscs.com) WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18651357303	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18651357301	DHL RBSG Large	DHL RBSG Large Tote				
18651357302	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18651357601	DHL RBSG Large	DHL RBSG Large Tote				
18651357801	DHL RBSG Large	DHL RBSG Large Tote				
18651358001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	18651357303	41929	4053720	COLLECTION	NATWEST, NATWEST, 130 LORD STREET, SOUTHPORT, PR9 0AE	COURIER MANCHESTER	02/01/2025 10:00 02/01/2025 16:30	02/01/2025	
DHL Supply Chain Limited - RBS	18651357301	41929	4053720	COLLECTION	NATWEST, NATWEST, 130 LORD STREET, SOUTHPORT, PR9 0AE	COURIER MANCHESTER	02/01/2025 10:00 02/01/2025 16:30	02/01/2025	
DHL Supply Chain Limited - RBS	18651357302	41929	4053720	COLLECTION	NATWEST, NATWEST, 130 LORD STREET, SOUTHPORT, PR9 0AE	COURIER MANCHESTER	02/01/2025 10:00 02/01/2025 16:30	02/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Ltd Tesco Project	18639009901	Wrexham Extra	4050422	PROJECT	TESCO, TESCO, CRESCENT ROAD, WREXHAM, LL13 8HF	Cerco Trainers Ltd Manchester	24/12/2024 14:04 02/01/2025 17:00	02/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18648812001	24199427	4053847	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 42-46 Market St, , M1 1PW	Claire Booth	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
Fujitsu Services Limited - Banks	18651219001	C5300070	4053670	TECH EXCHANGE	RBSG, FALCON HOUSE OUSE STREET, RBSG, SALFORD, M50 1YX	Claire Booth	31/12/2024 12:38 02/01/2025 15:30	02/01/2025	
Computacenter - Astra Zeneca	18643568401	RITM0607126	4051589	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	27/12/2024 15:35 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18643571501	RITM0606695	4051590	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	27/12/2024 15:37 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18643588601	RITM0577111	4051593	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	27/12/2024 15:39 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18643625101	RITM0591811	4051595	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	27/12/2024 15:41 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18635492501	RITM0589769r	4051615	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0617559r	4051616	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0617757r	4052761	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0595146r	4052762	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0381716r	4049234	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0410884r	4051613	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18638569601	RITM0138363r	4052487	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18638587301	RITM0188351r	4052488	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18638639801	RITM0151217	4052489	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18638649801	RITM0146538r	4052490	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18638895601	RITM0200092r	4052491	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18638934601	RITM0514526r	4052492	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0614441r	4052494	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18638982401	RITM0304591r	4052496	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	18651835701	24199944	4053873	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bidston Link Road , Bidston Link Road , CH44 2HE	Daniel Hanson	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter JLP	18650885401	73113617	4053656	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Daniel Hanson	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	18651768501	C002549421	4053822	TECH EXCHANGE	H&M SHIFTSTORE & OTHER STORES, H&M SHIFTSTORE & OTHER STORES, UNIT 77, UPPER SOUTH JOHN , STREET, LIVERPOOL ONE, LIVERPOOL, L1 8BU	Daniel Hanson	31/12/2024 15:38 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18635202301	RITM0608817r	4052749	COLLECTION	PANORAMIC 34 LTD, PANORAMIC 34 LTD, UNIT 34.01, 8 BROOK STREET, LIVERPOOL, L3 9PH	Daniel Hanson	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5300114	4054117	MANPOWER	MERSEYRAIL, Copy Lane, MERSEYSIDE, Bootle, L30 8RD	Daniel Hanson	02/01/2025 07:00 02/01/2025 11:00	02/01/2025	
Computacenter Limited - HSBC	(No Items)	INC48508313	4053448	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE, 1 OXFORD STREET, MANCHESTER, M1 4BP	Daniel Hanson	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
Computacenter Limited - HSBC	18650795201	RITM30745882	4053576	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER, ST JAMES STREET, MANCHESTER, M1 4BP	Daniel Hanson	31/12/2024 10:51 02/01/2025 17:00	02/01/2025	
Computacenter Limited - HSBC	18650791901	INC48555970	4053577	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK, 1 OXFORD ROAD, MANCHESTER, M1 4PB	Daniel Hanson	31/12/2024 10:51 02/01/2025 17:00	02/01/2025	
NCR TESCO HHT	18651790301	7436601398	4053828	TECH EXCHANGE	TESCO, 9 LOSTOCK ROAD, MANCHESTER, GREATER MANCHESTER, M41 0SU	Daniel Hanson	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Kingfisher	18651522201	24199794	4053842	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park , Redclyffe Road Trafford Park , M41 7LG	Daniel Hanson	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18650348401	DEL1521659	4053482	DESK SP INSTALL	MOLLIE WALKER, 118 WEASTE LANE, SALFORD, M5 5JJ	Daniel Hanson	31/12/2024 09:29 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18650348402	DEL1521659	4053482	DESK SP INSTALL	MOLLIE WALKER, 118 WEASTE LANE, SALFORD, M5 5JJ	Daniel Hanson	31/12/2024 09:29 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18650348403	DEL1521659	4053482	DESK SP INSTALL	MOLLIE WALKER, 118 WEASTE LANE, SALFORD, M5 5JJ	Daniel Hanson	31/12/2024 09:29 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18650348404	DEL1521659	4053482	DESK SP INSTALL	MOLLIE WALKER, 118 WEASTE LANE, SALFORD, M5 5JJ	Daniel Hanson	31/12/2024 09:29 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18650348405	DEL1521659	4053482	DESK SP INSTALL	MOLLIE WALKER, 118 WEASTE LANE, SALFORD, M5 5JJ	Daniel Hanson	31/12/2024 09:29 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18650348406	DEL1521659	4053482	DESK SP INSTALL	MOLLIE WALKER, 118 WEASTE LANE, SALFORD, M5 5JJ	Daniel Hanson	31/12/2024 09:29 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18650348407	DEL1521659	4053482	DESK SP INSTALL	MOLLIE WALKER, 118 WEASTE LANE, SALFORD, M5 5JJ	Daniel Hanson	31/12/2024 09:29 02/01/2025 17:00	02/01/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02106200	4054122	TECH EXCHANGE	THE PAPER SHOP, THE PAPER SHOP, 371-373 CLIPSLEY LANE, HAYDOCK, ST HELENS, WA11 0SJ	Daniel Hanson	01/01/2025 15:10 02/01/2025 13:00	02/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	186426741	1-515740314274	4051382	CONSUMABLE INSTALL	ASDA STORES LIMITED, A580 East Lancs Road, Haydock, ASDA STORES LIMITED, ST HELENS, WA11 9TL	Daniel Hanson	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - TSB	18651473001	24199872	4053844	TECH EXCHANGE	TSB SABADELL (0081059102), 66 Gerard Street , 66 Gerard Street , WN4 9AE	Daniel Hanson	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18650792201	INC48540946	4053579	TECH EXCHANGE	COMPUTACENTER HSBC, 47 EASTGATE STREET, CHESTER CHESHIRE WEST AND CHESTER, EASTGATE STREET, CHESTER, CH1 1LT	Gideon Ajulo	31/12/2024 10:51 02/01/2025 16:30	02/01/2025	
Computacenter Limited - HSBC	18650792501	INC48512844	4053575	TECH EXCHANGE	COMPUTACENTER HSBC, M&S KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CHESHIRE, CH99 9FB	Gideon Ajulo	31/12/2024 10:51 02/01/2025 17:00	02/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	186486749	1-515959885667	4052996	CONSUMABLE INSTALL	Wm Morrison Supermarkets plc, Newton Bank, Morrisons, MIDDLEWICH, CW10 9EX	Gideon Ajulo	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Morrisons Tablets	(No Items)	24193689R	4051602	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, Wharton Bridge , Wharton Bridge , CW7 3BB	Gideon Ajulo	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Fujitsu - Star – TFW - TC	18647822001	C5300021	4053427	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	Gideon Ajulo	01/01/2025 08:00 02/01/2025 18:00	02/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	186427578	1-515818114411	4052512	CONSUMABLE INSTALL	TESCO Stores Limited, CAERNARFON ROAD, TESCO Stores Limited, BANGOR, LL57 4SU	Gideon Ajulo	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
Computacenter Limited - HSBC	(No Items)	INC48444007	4053417	TECH EXCHANGE	COMPUTACENTER HSBC, 14 CASTLE STREET, MACCLESFIELD, CHESHIRE, SK11 6AF	Gideon Ajulo	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24199839	4054108	TECH EXCHANGE	SCREWFIX DIRECT LTD, SCREWFIX DIRECT LTD, UNIT 2, MORSTON POINT, BOLTON, BL2 1HA	John Paul Barron	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
Secure Retail Limited	18642224101	00052018	4053818	TECH EXCHANGE	WAGAMAMA, WAGAMAMA, UNIT 20, THE LINKWAY, HORWICH, BOLTON, BL6 6JA	John Paul Barron	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18652297201	C5300108	4054083	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	01/01/2025 09:58 02/01/2025 20:00	02/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18652296801	C5300108	4054083	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	01/01/2025 09:58 02/01/2025 20:00	02/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	.	11552070	4054103	REPAIR WITH PARTS	TESCO Stores Limited, 96-98 Whitegate Dr, BLACKPOOL, FY3 9DA	John Paul Barron	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	.	11552070	4054103	REPAIR WITH PARTS	TESCO Stores Limited, 96-98 Whitegate Dr, BLACKPOOL, FY3 9DA	John Paul Barron	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
Paypoint Network Limited - UK	(No Items)	02105642	4054111	TECH EXCHANGE	CO-OPERATIVE RETAIL SERVICES LTD, CO-OPERATIVE RETAIL SERVICES LTD, 135-141 WITTINGTON ROAD, MANCHESTER, M16 8EE	John Paul Barron	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
Fujitsu Services Limited - Telefonica TC	18651818001	C5300102	4053836	TECH EXCHANGE	Preston - Deepdale Shopping Park, UNIT FC2C, Preston, PRESTON, PR1 6QY	John Paul Barron	31/12/2024 09:00 02/01/2025 13:00	02/01/2025	
Computacenter Limited	(No Items)	24198481r	4053536	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Tulketh Mill Balcarres Road Ashton-On-Ribble, Tulketh Mill Balcarres Road Ashton-On-Ribble, PR2 2DY	John Paul Barron	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
NCR TESCO HHT	18651645201	7436601417	4053815	TECH EXCHANGE	TESCO, CANBERRA RD, LEYLAND, PR25 3ET	John Paul Barron	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
DieboldNixdorf_WIPRO		126985535/ 186498057/ 939363017	4053524	TECH EXCHANGE	WIPRO LIMITED, WIPRO LIMITED, CAPITOL CENTRE WALTON LE DALE, WR721 WALTON LE DALE, PRESTON, PR5 4AW	John Paul Barron	02/01/2025 08:00 02/01/2025 17:00	02/01/2025	
Computacenter - Kingfisher	(No Items)	24199432r	4054110	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Craven Drive Southings Business Park Bamber Bridge, Unit 1 Craven Drive Southings Business Park Bamber Bridge, PR5 6BZ	John Paul Barron	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18649635201	DEL1519247	4053414	CHAIR INSTALL	MARIAH GLAISER, FLAT 24 ROUTE ONE, 4 BOWES STREET 1, MANCHESTER, M14 4BT	Mandlenkosi Sibanda	31/12/2024 07:58 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18650513401	DEL1520643	4053497	CHAIR INSTALL	PRIVATE ADDRESS, 22 LARMUTH AVENUE, CHORLTON, M21 7LN	Mandlenkosi Sibanda	31/12/2024 09:46 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18649849201	DEL1519426	4053450	CHAIR INSTALL	H M REVENUE & CUSTOMS, THREE NEW BAILEY, NEW BAILEY STREET, SALFORD, M3 5FS	Mandlenkosi Sibanda	31/12/2024 08:56 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18649631001	DEL1518866	4053412	CHAIR INSTALL	ANDREW CHANG, 15 BRIDGEWATER POINT, DYER STREET, SALFORD, M5 4TB	Mandlenkosi Sibanda	31/12/2024 07:54 02/01/2025 17:00	02/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18642698201	DEL1517715	4052545	CHAIR INSTALL	CHRISTIANA VASILIOU, 3 WOBURN ROAD, WALLASEY, CH45 5DU	Nadeem Saleem	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
POSTURITE LIMITED	18649610201	DEL1519346	4053407	CHAIR INSTALL	YOUR HOUSING GROUP ACCOMADATIO, 174 - 176 ARROWE PARK ROAD, WIRRAL, CH49 5PF	Nadeem Saleem	31/12/2024 07:41 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18643449001	RITM0626759	4051544	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Nadeem Saleem	27/12/2024 14:56 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18643467201	RITM0622260	4051550	COLLECTION	ASTRAZENECA SPEKE RECEPTION1, ASTRAZENECA SPEKE RECEPTION1, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Nadeem Saleem	27/12/2024 15:01 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18643470101	RITM0622287	4051551	COLLECTION	ASTRAZENECA SPEKE RECEPTION1, ASTRAZENECA SPEKE RECEPTION1, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Nadeem Saleem	27/12/2024 15:03 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18643478501	RITM0626723	4051555	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Nadeem Saleem	27/12/2024 15:05 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0624482	4052731	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Nadeem Saleem	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
Computacenter - Astra Zeneca	18635181101	RITM0608876R	4052738	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6 RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Nadeem Saleem	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18649580901	DEL1519200	4053401	CHAIR INSTALL	HM REVENUE AND CUSTOMS, 60 TROUVILLE ROAD, LIVERPOOL, L4 7UB	Nadeem Saleem	31/12/2024 07:23 02/01/2025 17:00	02/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	(No Items)	INC48555551	4053607	TECH EXCHANGE	COMPUTACENTER HSBC, 35 MARKET STREET, LANCASTER, LANCASHIRE, LA1 1JQ	Stephen Fitton	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
POSTURITE LIMITED	18639563901	DEL1517836	4051402	CHAIR SP INSTALL	LANCASHIRE CONSTABULARY, LANCASTER POLICE STATION, THURNHAM STREET, LANCASTER, LA1 1YB	Stephen Fitton	02/01/2025 09:00 02/01/2025 13:00	02/01/2025	
POSTURITE LIMITED	18639563902	DEL1517836	4051402	CHAIR SP INSTALL	LANCASHIRE CONSTABULARY, LANCASTER POLICE STATION, THURNHAM STREET, LANCASTER, LA1 1YB	Stephen Fitton	02/01/2025 09:00 02/01/2025 13:00	02/01/2025	
POSTURITE LIMITED	18639563903	DEL1517836	4051402	CHAIR SP INSTALL	LANCASHIRE CONSTABULARY, LANCASTER POLICE STATION, THURNHAM STREET, LANCASTER, LA1 1YB	Stephen Fitton	02/01/2025 09:00 02/01/2025 13:00	02/01/2025	
POSTURITE LIMITED	18639563904	DEL1517836	4051402	CHAIR SP INSTALL	LANCASHIRE CONSTABULARY, LANCASTER POLICE STATION, THURNHAM STREET, LANCASTER, LA1 1YB	Stephen Fitton	02/01/2025 09:00 02/01/2025 13:00	02/01/2025	
POSTURITE LIMITED	18638298001	DEL1517545	4053444	CHAIR SP INSTALL	B A E SYSTEMS, BUILDING D59, NA, BARROW-IN-FURNESS, LA14 1AF	Stephen Fitton	02/01/2025 09:00 02/01/2025 13:00	02/01/2025	
POSTURITE LIMITED	18638298002	DEL1517545	4053444	CHAIR SP INSTALL	B A E SYSTEMS, BUILDING D59, NA, BARROW-IN-FURNESS, LA14 1AF	Stephen Fitton	02/01/2025 09:00 02/01/2025 13:00	02/01/2025	
POSTURITE LIMITED	18638298003	DEL1517545	4053444	CHAIR SP INSTALL	B A E SYSTEMS, BUILDING D59, NA, BARROW-IN-FURNESS, LA14 1AF	Stephen Fitton	02/01/2025 09:00 02/01/2025 13:00	02/01/2025	
POSTURITE LIMITED	18638298004	DEL1517545	4053444	CHAIR SP INSTALL	B A E SYSTEMS, BUILDING D59, NA, BARROW-IN-FURNESS, LA14 1AF	Stephen Fitton	02/01/2025 09:00 02/01/2025 13:00	02/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	186342222	11534664	4053588	REPAIR WITH PARTS	Halfords Limited, Hindpool Road , Barrow In Furness, Printer B, CUMBRIA, LA14 2NE	Stephen Fitton	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
POSTURITE LIMITED	18593955601	DEL1515032	4053447	BARIATRIC SP INSTALL	KIM BURTON-HUDDART, 26 PRINCE STREET, DALTON-IN-FURNESS, LA15 8EU	Stephen Fitton	02/01/2025 09:00 02/01/2025 13:00	02/01/2025	
POSTURITE LIMITED	18593955602	DEL1515032	4053447	BARIATRIC SP INSTALL	KIM BURTON-HUDDART, 26 PRINCE STREET, DALTON-IN-FURNESS, LA15 8EU	Stephen Fitton	02/01/2025 09:00 02/01/2025 13:00	02/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18647574301	C5300006	4053431	TECH EXCHANGE	Northern Rail - STAR, Rochdale Railway Station, Station Road, Rochdale, Greater Manchester, E Mancs, Greater Manchester, Rochdale, OL11 1DR	Stephen Fitton	02/01/2025 08:00 02/01/2025 19:30	02/01/2025	
Paypoint Network Limited - UK	(No Items)	02104711	4054112	TECH EXCHANGE	WALLGATE NEWS, WALLGATE NEWS, 20 WALLGATE, WIGAN, WN1 1JU	Stephen Fitton	02/01/2025 08:00 02/01/2025 12:00	02/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	186456812	11551846	4053539	REPAIR WITH PARTS	TESCO Stores Limited, Cross St, HINDLEY, TESCO PHONE SHOP Mezz, WIGAN, WN2 3AT	Stephen Fitton	02/01/2025 09:00 02/01/2025 17:00	02/01/2025	
POSTURITE LIMITED	18649601101	DEL1519186	4053406	CHAIR INSTALL	CHRISTINE GOULDEN, 357 WIGAN ROAD, LEIGH, WN7 5HA	Stephen Fitton	31/12/2024 07:37 02/01/2025 17:00	02/01/2025	