



Run Sheet

Daniel Hanson 16/02/2025

Date	16/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4093156	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	15/02/2025 07:00 - 16/02/2025 20:00	Contact Name	MANCHESTER AIRPORT NLC2961 TP HUB	STATION TRANSPENNINE EXPRESS (MANCHESTER AIRPORT)
Activity	TECH EXCHANGE	Contact Phone	0161 228 5034	Malaga Avenue CHESHIRE Manchester M90 3RR
Priority	ND 1900			
Ref 1	C5304020			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 16/02/2025 20:00 SLA: ND 16/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury MK2 Ticket Printer faulty Root Cause: Unknown Action: Engineer to replace the Newbury ND4020 MK2. Tom must be off shift before replacement Test: In Use URL: Call history:: ##### Call 5304020 Problem Web Service qws_uk Sat 15 Feb 2025 10:26:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000FT012TA23 contract.pkey=23200 call.poms=1 call.zip=M90 3RR call.address=Malaga Avenue call.city=Manchester call.customerid=INC16998349 call.problem=NLC2961 MANCHESTER AIRPORT Window 30 Printer jamming top won't close properl call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TPENEWMK2 call.priority=2-Medium call.datereported=2/15/2025 11:25:38 AM</p> <p>##### Call 5304020 Problem Web Service qws_uk Sat 15 Feb 2025 10:26:04 A+C+P...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18846783901	_SXNEWND4020	MKT:ND4020 MK2:STAR SHARED	40562			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18846784101	_SXNEWND4020	MRK:ND4020 MK2:STAR SHARED	40562			

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4093207	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	15/02/2025 15:18 - 16/02/2025 13:00	Contact Name	MANAGER	CO-OP - VERNON ROAD CO-OP - VERNON ROAD 2 VERNON ROAD GREENMOUNT BURY BL8 4DD
Activity	TECH EXCHANGE	Contact Phone	01204882457	
Priority	4HR			
Ref 1	02179505			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33377148//24422//PPD	Swap required as PPOD is dead

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



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Job # 4093168	Customer	Verifone UK LTD		Job Address
SLA Window	15/02/2025 11:12 - 16/02/2025 18:00	Contact Name	GEMMA NA	STONEGATE - BULL HOTEL - 90669
Activity	TECH EXCHANGE	Contact Phone	07895863958	2 BLACKPOOL OLD ROAD 2 BLACKPOOL OLD ROAD LANCASHIRE FY6 7DH
Priority	ND 1800			
Ref 1	G348977			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33146576 Inbound Serial No. = 330-502-677 IP Gateway = 10.83.81.30 Terminal IP Address = 10.83.81.3 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1140 Login Pin = 1140 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 -22:30 Purchase Pin = Notes = Fault Category =Faulty Screen</p>	<p>MUST BE ATTENDED AT THE WEEKEND. DO NOT ATTEND MON - FRI If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666908</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18846804301	R-Vx680 WiFi-03	70X08099BD	316-462-724			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18846804501	R-Vx680 WiFi-03	70X08099BD	316-462-724			

Engineer Closure Notes

Customer Print		
Customer Signature		



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Job # 4093195	Customer	Verifone UK LTD		Job Address
SLA Window	15/02/2025 13:54 - 16/02/2025 18:00	Contact Name	STUART	STONEGATE - PINEWOODS FORMBY - WICKS GREEN FORMBY WICKS GREEN FORMBY MERSEYSIDE L37 1PR
Activity	TECH EXCHANGE	Contact Phone	01704 332363	
Priority	ND 1800			
Ref 1	G348979			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33575041 Inbound Serial No. = 331-179-143 IP Gateway = 10.83.94.222 Terminal IP Address = 10.83.94.195 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1691 Login Pin = 1691 Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 23:00 Purchase Pin = Notes = Fault Category =Faulty Screen	MUST BE ATTENDED AT THE WEEKEND. DO NOT ATTEND MON - FRI If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666910

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18846902001	R-Vx680 WiFi-03.70X68099BD		332-211-729			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

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Job # 4093199	Customer	Verifone UK LTD		Job Address
SLA Window	15/02/2025 13:54 - 16/02/2025 18:00	Contact Name	STUART	STONEGATE - PINEWOODS FORMBY - WICKS GREEN FORMBY WICKS GREEN FORMBY MERSEYSIDE L37 1PR
Activity	TECH EXCHANGE	Contact Phone	01704 332363	
Priority	ND 1800			
Ref 1	SFR-2666911			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 902-625-532 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 23:00 Purchase Pin = Notes = Fault Category =Unable To Get GPRS Signal/Connection	MUST BE ATTENDED AT THE WEEKEND. DO NOT ATTEND MON - FRI If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666911

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18846901601	R-VX680 Charging Cradle-Generic		900-423-189			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18846901801	R-VX680 Charging Cradle-Generic		900-423-189			



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02179505	4093207	TECH EXCHANGE	CO-OP - VERNON ROAD, CO-OP - VERNON ROAD, 2 VERNON ROAD, GREENMOUNT, BURY, BL8 4DD	Daniel Hanson	15/02/2025 15:18 16/02/2025 13:00	16/02/2025	
Verifone UK LTD	18846804301	G348977	4093168	TECH EXCHANGE	STONEGATE - BULL HOTEL - 90669, 2 BLACKPOOL OLD ROAD, 2 BLACKPOOL OLD ROAD, LANCASHIRE, FY6 7DH	Daniel Hanson	15/02/2025 11:12 16/02/2025 18:00	16/02/2025	
Verifone UK LTD	18846902001	G348979	4093195	TECH EXCHANGE	STONEGATE - PINEWOODS FORMBY -, WICKS GREEN FORMBY, WICKS GREEN FORMBY, MERSEYSIDE, L37 1PR	Daniel Hanson	15/02/2025 13:54 16/02/2025 18:00	16/02/2025	
Verifone UK LTD	18846901601	SFR-2666911	4093199	TECH EXCHANGE	STONEGATE - PINEWOODS FORMBY -, WICKS GREEN FORMBY, WICKS GREEN FORMBY, MERSEYSIDE, L37 1PR	Daniel Hanson	15/02/2025 13:54 16/02/2025 18:00	16/02/2025	
Fujitsu Services Limited - Star Trains	18846783901	C5304020	4093156	TECH EXCHANGE	FIRST TRANSPENNINE EXPRESS (MANCHESTER AIRPORT), Malaga Avenue, CHESHIRE, Manchester, M90 3RR	Daniel Hanson	15/02/2025 07:00 16/02/2025 20:00	16/02/2025	