



# Run Sheet

Stephen Fitton 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	16
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Job # 4250231	Customer	Training Account		Job Address
SLA Window	25/09/2025 09:00 - 26/09/2025 17:00	Contact Name	.	Warrington Warrington TVS online WA5 7TN
Activity	ENGINEER TRAINING	Contact Phone	.	
Priority	2HR			
Ref 1	Stephen Fitton NG25ZGP			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<a href="https://rico.jotform.com/Tech_Services/old-fuel-card-disposal-process">https://rico.jotform.com/Tech_Services/old-fuel-card-disposal-process</a>	196018314 trace request - please test new fuel card before filling in the link - new card pin 6049

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196018314						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Date	26/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	16
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Job # 4251027	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Christopher Underwood	SAINSBURY'S SUPERMARKETS LTD
Activity	REPAIR WITH PARTS	Contact Phone	01942402020	WOOD AVENUE HALL HAYDOCK MERSEYSIDE WA11 9WB
Priority	ND 1700			
Ref 1	7526800341			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
26/Sep/2025 Model: HP 4350 SN or full printer name : D039MF04HP4350	<p>HW // TAG ABD039 / SN Summary : Hardware Fault:</p> <p>Description : Model: HP 4350 SN or full printer name : D039MF04HP4350 Specific Location (Chamber/Office etc...): PCC office next door to the transport office Printer IP address: 10.246.181.73</p> <p>Fault Description: Printer keeps switching off and jamming and has an flashing processing job but no print coming out Diagnostics: Tried to unplug cables tried to restart</p> <p>1) If there is a paper jam state exactly where the paper is jamming / stopping: On the beginning of the print once the paper is taken 2) If there any errors showing on the display add details of the error: /</p> <p>Depot Primary Contact Name and Number: Christopher Underwood /+441942402020 Depot Secondary Contact Name and Number: June Walters /+441942402020</p>

Job Notes						
Part required: 1x RM1-1083-090CN - Fuser Assembly 4250/4350						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196063274	RM1-1083-090CN					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196063276	RM1-1083-090CN					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4251047	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Florin Gosnea	SAINSBURY'S SUPERMARKETS LTD
Activity	REPAIR	Contact Phone	01942402117	WOOD AVENUE HALL HAYDOCK MERSEYSIDE WA11 9WB
Priority	ND 1700			
Ref 1	7526801285			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
26/Sep/2025 Model: HP Laserjet 4350	Tech to investigate why the printer is not printing check network settings contact DTSD and ensure the MAC address from the printer has been given to them. Also try another network port and cable or connect your laptop to the printer.  Model: HP Laserjet 4350 SN or full printer name: cnfy819401 Location: Transfer office Printer IP address: 10.242.181.18 Fault Description: Printer not printing Diagnostics: - Checked for any jams - Rebooted device - Reconnected device - Cleared que for the device 1) If there is a paper jam state exactly where the paper is jamming / stopping: None 2) If there any errors showing on the display add details of the error: None Depot Primary Contact Name and Number: Florin Gosnea/ 01942402117 Depot Secondary Contact Name and Number: Depot reception/ 01942402000  DTSD team timeclock team & NCR Helpdesk inc Depots 0345 603 2638 on option 5 option 3 option 1

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4251438	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Bev Asgar	Liverpool University Hospitals NHS
Activity	REPAIR	Contact Phone	01515296818	Lower Lane UCAT Observation Ward LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846533			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: MX522adhe High Volt DZ AT BA BE BG HR CDeviceTagCustomer: 07985SerialNumber: 7017843106B1TProductIdentifier: 36S0850Model: 7017-678Physical Location: UCAT Observation Ward</p> <p>---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION----Issue : ADF/Flatbed will only scan half pageRecommended PNs: 41X1331 Flatbed scannerSteps Performed : ADF/Flatbed will only scan half pageFull Scanner assy reqPrinter Location :AMU Nurse StationAintree University HospitalLongmoor LaneL9 7ALSource : D365Poc Contact :Bev Asgar0151 529 6818----INSTRUCTIONS-----Technical Notes -----Tech to investigate flatbed scanner only scanning half a page. Tech to check scanner sizes on the op panel. Pls EMO &amp; go.CB.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

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Date	26/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	16
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Job # 4251218	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Steven Bradley	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515294493	Lower Lane UCAT MAB/FAB LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544651380848			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MX522adhe High Volt DZ AT BA BE BG HR CZ EE FR EGDeviceTagCustomer: 08820SerialNumber: 7017903308H31ProductIdentifier: 36S0850Model: 7017-678Physical Location: UCAT MAB/FAB</p> <p>---ACCOUNT INFORMATION---</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196068635	41X1229	MS52x SVC Maint Kit Fuser 52x				



# Run Sheet

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Job # 4251524	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Sharon Leonard	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515296889	Lower Lane 1st Floor PHLS, Room 1005 LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846658			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: MX810dfe HV SPRDeviceTagCustomer: 07966SerialNumber: 74638D6600XF7ProductIdentifier: 24T7808Model: 7463-436Physical Location: PHLS 1st Fl ---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION----Issue : 230.03 / 241.06 / 241.08 / 295.20Recommended PNs: 40X7588 Fuser access door40X7593 Pick roller assembly40X7749 ADF feed beltPrinter Location :1st Floor PHLS Room 1005 Aintree University Hospital Longmoor Lane L9 7ALSource : TrainingPoc Contact : Full name: Sharon LeonardPhone: 0151 529 6889---INSTRUCTIONS-----Technical Notes -----JB. @CSC: Please EMO &amp; GO. @TECH: Please investigate 230.03 The media is late reaching the sensor (duplex path) within the specified time 241.06 The media is late reaching the input sensor from tray 1 also multifeed from ADF.</p>

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



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<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fitton, Stephen	<b>Jobs on Run</b>	16
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Job # 4251527	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Lynn Lopez	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515290600	Lower Lane PHLS 2nd Floor Haemo Room 2003 LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846689			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: MX810dfe HV SPRDeviceTagCustomer: 07783SerialNumber: 74638D6600G38ProductIdentifier: 24T7808Model: 7463-436Physical Location: PHLS 2nd Fl</p> <p>---ACCOUNT INFORMATION---<a href="http://www.ricoh.com/mobiletech/en/printers/printer/MX810/content/kb20210c=0.7.5.1---INSTRUCTIONS-----Technical">http://www.ricoh.com/mobiletech/en/printers/printer/MX810/content/kb20210c=0.7.5.1---INSTRUCTIONS-----Technical</a></p>	<p>-----ACTIVITY DESCRIPTION---Issue : Paper jam when using ADFRecommended PNs: 40X7774Steps Performed : NAPrinter Location :PHLS 2nd Floor Haemo Room 2003 Aintree University Hospital Longmoor Lane L9 7ALPOC Contact information : Lynn Lopez0151 529 0600Source</p> <p><a href="http://www.ricoh.com/mobiletech/en/printers/printer/MX810/content/kb20210c=0.7.5.1---INSTRUCTIONS-----Technical">http://www.ricoh.com/mobiletech/en/printers/printer/MX810/content/kb20210c=0.7.5.1---INSTRUCTIONS-----Technical</a></p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196084134	40X7774	MX71x SVC Rollers adf feed				
196084138	40X9231	MX81x SVC Feeder EC3 81x ADF				



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Job # 4251533	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Pauline Norris	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01 529 3192	Lower Lane PHLS 1st Floor Room 1022 LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846622			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HRDeviceTagCustomer: 07957SerialNumber: 7559040008441ProductIdentifier: 32C0231Model: 7559-378Physical Location: PHLS 1st Fl ---ACCOUNT INFORMATION---  training+MTh<a href="https://support.lexmark.com/mobiletech/en/printers/printer/CX922/Lexmark-CX922de/content/35150221/gear-paper-jam-mechanical-and-finisher">https://support.lexmark.com/mobiletech/en/printers/printer/CX922/Lexmark-CX922de/content/35150221/gear-paper-jam-mechanical-and-finisher</a>----- -----Technical</p>	<p>-----ACTIVITY DESCRIPTION----Issue : 200.91_Paper_Jam _open_doors_G _H _and_J_and_clear_jammed_paper.Recommended PNs : Image controller board PNs:41X1567 Steps Performed :Printer Location : PHLS 1st Floor Room 1022Aintree University HospitalLongmoor LaneL9 7AL United KingdomCustomer &amp; Contact Information:Full name:Pauline NorrisPhone:0151 529 3192Email: NASource :</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196084122	41X1567	CX92x SVC Card Image controlle				
196084126	41X2896	CX92x SVC Other Paper Handlin				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196084124	41X1567	CX92x SVC Card Image controlle				
196084128	41X2896	CX92x SVC Other Paper Handlin				

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



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Job # 4251270	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Lucille Parry	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515292587	Lower Lane PHLS,3rd Fl, LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544651617591			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX810dfe EMEA Intermediary P2DeviceTagCustomer: 07964SerialNumber: 74636C66005YWProductIdentifier: 24T7332Model: 7463-436Physical Location: PHLS 3rd Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196070893	40X7706	MS81x SVC Maint Kit Paper Pa p				



# Run Sheet

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Date	26/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	16
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Job # 4251545	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Lucille Parry	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515292587	Lower Lane PHLS,3rd Fl, LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544676664170			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX810dfe EMEA Intermediary P2DeviceTagCustomer: 07964SerialNumber: 74636C66005YWProductIdentifier: 24T7332Model: 7463-436Physical Location: PHLS 3rd Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196085444	40X8421	MS81x SVC Maint Kit Fuser type				



# Run Sheet

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Job # 4251219	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Susan Mcardle	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515298797	Broadway Lower Lane Aintree Hospital - Oak House Bluebell House Grd Fl LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544648853481			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MX810dfe HV SPRDeviceTagCustomer: 06918SerialNumber: 74637D6601W90ProductIdentifier: 24T7808Model: 7463-436Physical Location: Bluebell House Grd Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

#### Job Notes

(This section is currently empty)

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196068621	40X8421	MS81x SVC Maint Kit Fuser type				

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196068623	40X8421	MS81x SVC Maint Kit Fuser type				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Stephen Fitton 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	16
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Job # 4251243	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Lyndsey Smith	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515292909	Broadway Lower Lane Aintree Hospital Oak House, Grd Fl, LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544648853961			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MX810dfe HV SPRDeviceTagCustomer: 07132SerialNumber: 74637D6601W8RProductIdentifier: 24T7808Model: 7463-436Physical Location: Oak House Grd Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

#### Job Notes

(This section is currently empty)

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196069664	40X8421	MS81x SVC Maint Kit Fuser type				

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196069666	40X8421	MS81x SVC Maint Kit Fuser type				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Stephen Fitton 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	16
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Job # 4251245	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Susan Jay (Ferndale Room)	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515293353	Lower Lane Bluebell house 2nd floor LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544651746502			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX511dhe 220v EMEA P2DeviceTagCustomer: 06403SerialNumber: 70157GHH1NDL4ProductIdentifier: 35S5709Model: 7015-675Physical Location: Bluebell house 2nd floor ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196069675	40X9136	MX51x SVC Maint Kit Fuser 7015				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196069677	40X9136	MX51x SVC Maint Kit Fuser 7015				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



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Job # 4251246	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Jeanette Robinson	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515293602	Lower Lane Ward 6 New VIC LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544651635342			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MX522adhe High Volt DZ AT BA BE BG HR CZ EE FR EGDeviceTagCustomer: 07630SerialNumber: 7017821101WK0ProductIdentifier: 36S0850Model: 7017-678Physical Location: Ward 6 New VIC</p> <p>---ACCOUNT INFORMATION---</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196069670	41X1229	MS52x SVC Maint Kit Fuser 52x				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Date	26/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	16
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Job # 4251271	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Jennifer Bird	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515294186	Elective Care Centre First Avenue, Lower Lane ECC., LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544651617332			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MX810dfe HV SPRDeviceTagCustomer: 08033SerialNumber: 74638D6600XCTPProductIdentifier: 24T7808Model: 7463-436Physical Location: ECC  ----ACCOUNT INFORMATION----	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196070898	40X7706	MS81x SVC Maint Kit Paper Pa p				



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Date	26/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	16
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Job # 4251272	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Sharon Kavanagh - Main B Theatres	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515295161	Lower Lane Main B,, LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544656783181			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: COLOR MFP CX510de Color MFP HV 7527-636 AsmDeviceTagCustomer: 06294SerialNumber: 752725946MP75ProductIdentifier: 38C5022Model: 7527-636Physical Location: Main B</p> <p>---ACCOUNT INFORMATION---</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196070889	40X7616	CS31x SVC Maint Kit Fuser 230V				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196070891	40X7616	CS31x SVC Maint Kit Fuser 230V				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



**Run Sheet**  
Nadeem Saleem 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4250955	Customer	POSTURITE LIMITED		Job Address
SLA Window	25/09/2025 07:22 - 26/09/2025 17:00	Contact Name	JACKIE MCGOWAN	JACKIE MCGOWAN 2 RUDGATE ROAD LIVERPOOL L36 0AD
Activity	CHAIR INSTALL	Contact Phone	07301592069	
Priority	ND 1700			
Ref 1	DEL1627517			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: N/A *** Please call 1 hour before arrival.Customer Ref / PO: 91028183Items on order:1401114 - MICE - Evoluent Vertica</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1627517&amp;address=2%20Rudgate%20Road LIVERPOOL">https://rico.jotform.com/222823708509055?refNumber=DEL1627517&amp;address=2%20Rudgate%20Road LIVERPOOL</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19605323701	9712112	Positiv ME600 Chair/ 4D Arms/				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19605323901	9712112	Positiv ME600 Chair/ 4D Arms/				

Engineer Closure Notes

		<b>Customer Print</b>
		<b>Customer Signature</b>



# Run Sheet

Nadeem Saleem 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4243765	Customer	POSTURITE LIMITED		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	NICOLA MOORBY	NICOLA MOORBY THE CAPITAL BUILDING LIVERPOOL L3 9PP
Activity	CHAIR INSTALL	Contact Phone	02070354848	
Priority	ND 1700			
Ref 1	DEL1619448			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME769274Items on order:3139105 - HEADSET - Jabra Evolve</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1619448&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1619448&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1619448&amp;address"&gt;Nicola%20Moorby&lt;/a&gt; The%20Capital%20Building LIVERPOOL L3%209PP &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19566187701	1301015	RH New Logic 200 Med Back with				

Returned Items



Run Sheet  
Nadeem Saleem 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Saleem, Nadeem	<b>Jobs on Run</b>	7
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Job # 4251595	Customer	POSTURITE LIMITED		Job Address
SLA Window	25/09/2025 17:00 - 26/09/2025 17:00	Contact Name	ALEXANDER CASLIN	AG SERVICE COMPANY LIMITED APTMENT 2 29A STAMFORD NEW ROAD
Activity	CHAIR INSTALL	Contact Phone	07391199464	ALTRINCHAM WA14 1EB
Priority	ND 1700			
Ref 1	DEL1628345			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*****RFD*****Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order:1401110 - LAPSTAND - Slim Cool La</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1628345&amp;address=AG%20Service%20Company%20Limited%20Apartment%20202%20ALTRINCHAM%2029a%20Stamford%20New%20Road%20WA14%201EB">Once the job is completed please click this link to open and complete the form.</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1628345&amp;address=AG%20Service%20Company%20Limited%20Apartment%20202%20ALTRINCHAM%2029a%20Stamford%20New%20Road%20WA14%201EB"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or email him at [john.smith@researchinstitute.org](mailto:john.smith@researchinstitute.org).

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19608762301	9994754	Homeworker Ergonomic Office Ch				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19608762501	9994754	Homeworker Ergonomic Office Ch				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Nadeem Saleem 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4251359	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/09/2025 13:41 - 26/09/2025 17:00	Contact Name	THOMAS WILLIAMS		THOMAS WILLIAMS 2 GREENBANK ABRAM WIGAN WN2 5XU
Activity	DESK & CHAIR INSTALL	Contact Phone	07496343875		
Priority	ND 1700				
Ref 1	DEL1629416				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PICT1709Items on order:	Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1629416&address=2%20Greenbank WIGAN Abram WN2%205XU >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607655801	9900002	Homeworker Ergonomic Chair - W				
19607655802	5509034	Cantilever Fixed Height Desk 1				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19607656001	9900002	Homeworker Ergonomic Chair - W				
19607656101	5509034	Cantilever Fixed Height Desk 1				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Nadeem Saleem 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4251586	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/09/2025 16:52 - 26/09/2025 17:00	Contact Name	JAMES STEPHENS		ST MARY'S HOUSE, GROUND FLOOR STANLEY STREET PRESTON PR1 4AT
Activity	CHAIR INSTALL	Contact Phone	03000551433		
Priority	ND 1700				
Ref 1	DEL1628010				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*****RFD*****Please call 1 hour before arrival.Customer Ref / PO: 6000277341Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1628010&amp;address=St%20Mary's%20House%20Ground%20Floor%20NorthStanley%20StreetPRESTONPR1%204AT">https://rico.jotform.com/222823708509055?refNumber=DEL1628010&amp;address=St%20Mary's%20House%20Ground%20Floor%20NorthStanley%20StreetPRESTONPR1%204AT</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1628010&address=St%20Mary's%20House%20Ground%20Floor%20NorthStanley%20StreetPRESTONPR1%204AT">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19608733401	100144746	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19608733601	100144746	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Nadeem Saleem 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4251398	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	25/09/2025 14:11 - 26/09/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCOS STORES LTD TESCOS STORES LTD 89-91 BLACKPOOL ROAD PRESTON PR2 6BX
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	ND 1700				
Ref 1	Preston Superstore				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
DELIVERY ONLY	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607865901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Nadeem Saleem 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4251623	Customer	Computacenter Limited		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Liam Booth	Blackpool 30 Corporation Street Blackpool 30 Corporation Street 30 Corporation Street BLACKPOOL England FY1 1EN
Activity	TECH EXCHANGE	Contact Phone	07864847583	
Priority	ND 1700			
Ref 1	WOT000444150			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"lloyds_branch","req_for_site_information":"lloyds_branch"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196078222	0000000000048413	SWP:LBG:DLM MS Surf Pro 9 i5/16/256-BW	DBK337CC24083BF			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196078224		BK33D6824053BF - Microsoft :B&S:LBG:MS	SBK33D6824053BF	7256 Plat		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251434	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Tanya Lewis	Liverpool University Hospitals NHS
Activity	REPAIR	Contact Phone	07833798889	First Avenue Aintree Lodge, 1st Fl, LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846529			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: MX810dfe HV SPRDeviceTagCustomer: 07479SerialNumber: 74638D6600G1TProductIdentifier: 24T7808Model: 7463-436Physical Location: Aintree Lodge 1st Fl ---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION---Issue : Paper jam open finisher rear door. [451.01]Recommended PNs: 40X8224 Stapler lower interface cableSteps Performed : Unable to find jamPrinter Location : Aintree Lodge 1st Floor CorridorAintree University HospitalLongmoor LaneL9 7ALSource : MT L2Poc Contact :Tanya Lewis07833798889----INSTRUCTIONS-----Technical Notes -----JB. @CSC: Please EMO &amp; GO. @TECH: Please investigate 451.01 Finisher/offset stacker: Media remains detected by the sensor (pass through) after power on. Please take picture of finisher being used in closure.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251506	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Margaret Plaistow	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515293516	Lower Lane Ward 16, 4th floor LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846624			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: MX522adhe High Volt DZ AT BA BE BG HR CDeviceTagCustomer: 07137SerialNumber: 7017821101WD8ProductIdentifier: 36S0850Model: 7017-678Physical Location: Ward 16 4th Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION---Issue : Unable to sense Labels in Tray Recommended PNs: 41X1238 Sensor (tray present) Steps Performed : Tray 1 Paper Sensor Unable to sense Labels in Tray. Full draw says empty/intermittent fault when printing from tray 1- says draw empty but labels in situ- open & close draw seems to clear just for the one job. Printer Location :Ward 16 Nurse Station BAintree University HospitalLongmoor LaneL9 7AL Source : MT Poc Contact :Margaret Plaistow0151 529 3516----INSTRUCTIONS-----Technical Notes -----Tech to investigate tray 1 unable to sense labels present in the tray.CB.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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In Items for Job # 4251506 page 1 of 1



# Run Sheet

Daniel Hanson 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	18
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Returned Items for Job # 4251506 page 1 of 1



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251523	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	JULIE MCHARRON	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515293511	Lower Lane Ward 4,Ground Flr Frnt Prnt Room LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846677			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625adhe High Volt BH CY KW IE MT LB ODeviceTagCustomer: 07859SerialNumber: 75299091428T3ProductIdentifier: 42C7693Model: 7529-838Physical Location: Ward 20 7th Fl ---ACCOUNT INFORMATION---  <a href="https://support.lexmark.com/mobiletech/en/printers/printer/CX625/Lexmark-CX625adhe-High-Volt-BH-CY-KW-IE-MT-LB-service-check.html?toc=1.3.4.3.2Poc">https://support.lexmark.com/mobiletech/en/printers/printer/CX625/Lexmark-CX625adhe-High-Volt-BH-CY-KW-IE-MT-LB-service-check.html?toc=1.3.4.3.2Poc</a></p>	<p>-----ACTIVITY DESCRIPTION----Issue : 202.23Recommended PNs: 41X0580 Transfer module guidePrinter Location :Ward 4 Ground Floor Front Print Room Aintree University Hospital Longmoor Lane L9 7ALSOURCE :</p> <p>Customer Fuser jammed due to paper jam. Pn 41X0580 3511----INSTRUCTIONS-----Technical Notes -----Tech to investigate paper fed from tray 2 never reached the Fuser. Pls EMO &amp; go.CB.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196084146	41X1039	SVC Maint Kit Transfer Belt Im				
196084142	41X0580	X54x SVC Guide ITU Guide				



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
Job # 4251525		Customer		Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window		26/09/2025 09:00 - 26/09/2025 17:00		Contact Name	Margaret Plaistow	Liverpool University Hospitals NHS	
Activity		REPAIR WITH PARTS		Contact Phone	01515293516	Lower Lane Ward 16,, LIVERPOOL L9 7AL	
Priority		ND FIX					
Ref 1		11846702					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625adhe High Volt BH CY KW IE MT LB ODeviceTagCustomer: 08044SerialNumber: 752991714388WProductIdentifier: 42C7693Model: 7529-838Physical Location: Ward 16 ---ACCOUNT INFORMATION---				-----ACTIVITY DESCRIPTION---Issue : Unable to sense Labels in TrayRecommended PNs: 41X1292Steps Performed : Tray 1 Paper SensorUnable to sense Labels in Tray. Full draw says emptyPrinter Location :Source :MTPoc Contact :Margaret Plaistow0151 529 3516---INSTRUCTIONS-----Technical Notes-----Tech to investigate printer not sensing labels are in tray 1.CB.			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
196084052	41X1292	SVC Feeder Paper Pick/Motor					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
196084054	41X1292	SVC Feeder Paper Pick/Motor					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251547	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Michelle Rigby	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515296825	Lower Lane Ward 25,9th Fl, LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846796			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625adhe High Volt BH CY KW IE MT LB ODeviceTagCustomer: 07887SerialNumber: 75299091428YPPProductIdentifier: 42C7693Model: 7529-838Physical Location: Ward 25 9th Fl https://support.lexmark.com/mobiletech/en/printers/printer/CX625/Lexmark-CX625a... ---ACCOUNT INFORMATION 1.3.4.2.1Poc</p>	<p>-----ACTIVITY DESCRIPTION----Issue : 200.91Recommended PNs: 40X5168 Pick tiresPrinter Location :Ward 25Aintree University HospitalLongmoor LaneL9 7ALSource : <a href="https://support.lexmark.com/mobiletech/en/printers/printer/CX625/Lexmark-CX625a...">https://support.lexmark.com/mobiletech/en/printers/printer/CX625/Lexmark-CX625a...</a> 6825----INSTRUCTIONS-----Technical Notes -----JB. @CSC: Please EMO &amp; GO. @TECH: Please investigate 200.91 The paper remains on the sensor (input) during the warm up sequence.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196085460	40X5168	C54x SVC Pick Arm Roll				
196085464	41X1039	SVC Maint Kit Transfer Belt Im				



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251548	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Hannah Pengilley	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515295245	Lower Lane Ward 28,1st Fl, LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846840			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: MX522adhe High Volt DZ AT BA BE BG HR CDeviceTagCustomer: 07107SerialNumber: 7017819101905ProductIdentifier: 36S0850Model: 7017-678Physical Location: Ward 28 1st Fl</p> <p>---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION---Issue :202.25C_Paper_JamRecommended PNs: 41X1169 41X1223Special instructions:naSteps Performed : PORPrinter Location :Ward 28 Ward ClerksAintree University HospitalLongmoor LaneL9 7ALSource :MTPoc Contact :Hannah Pengilley/0151 529 5245---INSTRUCTIONS-----Technical Notes -----JB. @CSC: Please EMO @ GO. @TECH: Please investigate 202.25 Paper fed from tray 2 never cleared the sensor (fuser exit).</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196085468	41X1169	MX52x SVC Cover Rear door and				
196085472	41X1179	MX62x SVC Fuser Fuser 220 V				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196085470	41X1169	MX52x SVC Cover Rear door and				
196085474	41X1179	MX62x SVC Fuser Fuser 220 V				



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251550	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Caroline Smith	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515290358	Elective Care Centre ENT Clinic Reception 1st floor LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846821			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: MX522adhe High Volt DZ AT BA BE BG HR CDeviceTagCustomer: 08308SerialNumber: 701703030MWHFProductIdentifier: 36S0850Model: 7017-678Physical Location: ENT Clinic Reception 1st Fl ---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION---Issue : Black line while copying onlyRecommended PNs: 41X1326Special Instructions: N/ASteps Performed : N/APrinter Location : Elective Care Centre Clinic 3 ENT Aintree University Hospital Longmoor Lane L9 7ALSource : L2Poc Contact : Full name: Caroline SmithPhone: 0151 529 0358---INSTRUCTIONS-----Technical Notes -----DCN. @CSC: Please EMO &amp; GO. @TECH: Please investigate report of 'black line while copying only' - clean Flatbed glass first.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196085620	41X1326	MX32x SVC Rollers DADF pick				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	18
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<b>Job #</b> 4251559	<b>Customer</b>	Xerox (UK) Technical***DO NOT INVOICE***		<b>Job Address</b>
<b>SLA Window</b>	26/09/2025 09:00 - 26/09/2025 17:00	<b>Contact Name</b>	Laura Walker	Liverpool University Hospitals NHS
<b>Activity</b>	REPAIR WITH PARTS	<b>Contact Phone</b>	01515292584	Lower Lane Bluebell House 1st Floor Cardiology LIVERPOOL L9 7AL
<b>Priority</b>	ND FIX			
<b>Ref 1</b>	11846887			
<b>Ref 2</b>				
<b>No. of Parts</b>	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX860dte High Volt BH CY KW IE MT LB OMDeviceTagCustomer: 07146SerialNumber: 75646250109B1ProductIdentifier: 42K0685Model: 7564-536Physical Location: Bluebell House 1st Floor ---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION---Issue : Printer prints but the printouts are creasedRecommended PNs: 41X0155 Deskew rollerSteps Performed : Printer prints but the printouts are creased Firts recommended part in MT is deskew roller Printer Location : Bluebell House 1st Floor CardiologyAintree University HospitalLongmoor LaneL9 7ALSource : MTPoc Contact :Laura Walker0151 529 2584---INSTRUCTIONS-----Technical Notes -----Tech to investigate printout coming out creased.CB.</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196086206	41X0247	CS82x SVC Fuser 230V				
196086202	41X0155	CS82x SVC Rollers Deskew				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196086208	41X0247	CS82x SVC Fuser 230V				
196086204	41X0155	CS82x SVC Rollers Deskew				

Engineer Closure Notes

		<b>Customer Print</b>
		<b>Customer Signature</b>



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251579	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Sarah Boxall	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515296226	Lower Lane Learning and Development,, LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846847			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2		
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX931dtse MFP HV UK MIDEASTDeviceTagCustomer: SerialNumber: 75800VP505503ProductIdentifier: 32D0273Model: 7580-238Physical Location: Learning and Development</p> <p>---ACCOUNT INFORMATION---<a href="http://www.lexmark.com/mobiletech/en/printers/printer/CX931/Lexmark-CX931.html">http://www.lexmark.com/mobiletech/en/printers/printer/CX931/Lexmark-CX931.html</a> r-exit-known-source-early-leaving-or-.html?toc=1.3.5.3.2---INSTRUCTIONS-----</p>	<p>-----ACTIVITY DESCRIPTION----Issue : 202.95paper jam/8.09Recommended PNs: 41X3737-41X3638Steps Performed : NAPrinter Location :Ward 57/58 Training &amp; DevelopmentLearning &amp; Development 1st Floor Near Lift Aintree University Hospital Longmoor Lane L9 7ALPOC Contact information : Sarah Boxall0151 529 6226Source : <a 43="" 548="" 564"="" 952="" data-label="Table" href="http://content.v5141.DON/20260&gt;Please Email Boot@jpmobileparts202.95paper.20260sensor-fuse-(Paper never reaches the sensor (fuser exit). The paper source is undetermined.)&lt;/a&gt;&lt;/p&gt;&lt;/td&gt;&lt;/tr&gt;&lt;/tbody&gt;&lt;/table&gt;&lt;/div&gt;&lt;div data-bbox="><table border="1"><thead><tr><th>Job Notes</th></tr></thead><tbody><tr><td></td></tr></tbody></table></a></p>	Job Notes	
Job Notes			

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Daniel Hanson 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	18
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In Items for Job # 4251579 page 1 of 1



# Run Sheet

Daniel Hanson 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	18
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# Run Sheet

Daniel Hanson 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	18
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Job # 4251585	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Jaya Francis	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515292571	Lower Lane LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846891			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET        INFORMATION---ProductName: MX522adhe High Volt DZ AT BA BE BG HR        CDeviceTagCustomer: SerialNumber: 701732040YXYRProductIdentifier: 36S0850Model:        7017-678Physical Location:        ---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION---Issue : Paper Loading ErrorRecommended        PNs: 41X1223 Steps Performed : User pulled the tray out and put paper back in again but        get error "Paper Loading Error" then user takes jammed Paper out then it does it        againPrinter Location :Main C Theatres Coordinator OfficeAintree University Hospital        Longmoor Lane L9 7ALSource :MTPoc Contact :Jaya Francis0151 529        2571---INSTRUCTIONS-----Technical Notes -----Tech to investigate        paper pick / feed issues from tray 1.CB.</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196087034	41X2391	MS52x SVC Clutches ACM clutch				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196087036	41X2391	MS52x SVC Clutches ACM clutch				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251596	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Janet Hammond	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515293054	Lower Lane Radiology Sugar Cube,1st Fl, PA Office LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846872			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX810dfe EMEA Intermediary P2DeviceTagCustomer: 07930SerialNumber: 74636C66005X4ProductIdentifier: 24T7332Model: 7463-436Physical Location: Radiology Sugar Cube 1st Fl ---ACCOUNT INFORMATION---</p> <p>training+MThttps://support.lexmark.com/mobiletech/en/printers/printer/MX810/Lexmark-MX810dfe/contact@232.03-media-late-reaching-sensor-(input)-within-time-duplex-and-285.05-adf-jams-----Technical</p>	<p>-----ACTIVITY DESCRIPTION----Issue : Paper jam open tray 1. [241.06]/Paper jam remove tray 1 to clear duplex. [232.03]/285.05 Scanner jamRecommended PNs : 40X7593 Pick roller assemblysensor (input) 40X7607Interrupt w/flag sensor (ADF exit) 40X7777Steps Performed :Printer Location : 1st Floor Sugar CubePA OfficeAintree University HospitalLongmoor LaneL9 7ALCustomer &amp; Contact Information:Full name:Janet HammondPhone:0151 529 3054Email: NASource :</p> <p>MX810dfe/contact@232.03-media-late-reaching-sensor-(input)-within-time-duplex-and-285.05-adf-jams-----media is late reaching the sensor (input) within the specified time from tray 1 232.03 media late reaching the sensor (input) within time duplex and 285.05 ADF jams.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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In Items for Job # 4251596 page 1 of 1



# Run Sheet

Daniel Hanson 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	18
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Returned Items for Job # 4251596 page 1 of 1



# Run Sheet

Daniel Hanson 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	18
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<b>Job #</b> 4251609	<b>Customer</b>	Xerox (UK) Technical***DO NOT INVOICE***		<b>Job Address</b>
<b>SLA Window</b>	26/09/2025 09:00 - 26/09/2025 17:00	<b>Contact Name</b>	Ann Troake	Liverpool University Hospitals NHS
<b>Activity</b>	REPAIR WITH PARTS	<b>Contact Phone</b>	01515294239	Lower Lane New Tower Block Kitchen Dry Store Cupboard Catering LIVERPOOL L9 7AL
<b>Priority</b>	ND FIX			
<b>Ref 1</b>	11846809			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX921de MFP High Volt DZ AT BA BE BG HRDeviceTagCustomer: LUH508882SerialNumber: 7559030037606ProductIdentifier: 32C0230Model: 7559-178Physical Location: Catering</p> <p>---ACCOUNT INFORMATION---<a href="http://www.lexmark.com/mobiletech/en/printers/printer/CX921/Lexmark-CX921.html">http://www.lexmark.com/mobiletech/en/printers/printer/CX921/Lexmark-CX921.html</a></p>	<p>-----ACTIVITY DESCRIPTION---Issue : Defective traysRecommended PNs: 40X8985-41X1600Steps Performed : NAPrinter Location :New Tower Block Kitchen Dry Store Cupboard Catering Aintree University Hospital Longmoor Lane L9 7ALPOC Contact information : Ann Troake0151 529 4239Source</p> <p><a href="https://index.htm">https://index.htm</a>DCNSTRUCTION: Please investigate internal physical report of 'defective trays'. Parts best-guess based on insufficient info.</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196088146	41X1804	CX92x SVC Feed Tray				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196088148	41X1804	CX92x SVC Feed Tray				

Engineer Closure Notes

	<b>Customer Print</b>
	<b>Customer Signature</b>



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251295	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Pippa Edwards-Faulkner	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515296361	Lower Lane Fracture Clinic, LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544651617840			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625ade MFP HVDeviceTagCustomer: LUH506224SerialNumber: 752904814BDPTProductIdentifier: 42C7790Model: 7529-836Physical Location: Fracture Clinic ----ACCOUNT INFORMATION----	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

#### Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196071563	41X2097	SVC Maint Kit Fuser 220V				

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196071565	41X2097	SVC Maint Kit Fuser 220V				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251303	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Beverley Moneam	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515294734	Broadway Lower Lane Ferndale-General Surgery LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544404065439			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX511dhe 220v EMEA P2DeviceTagCustomer: 06370SerialNumber: 70157GHH1NDLGProductIdentifier: 35S5709Model: 7015-675Physical Location: Ferndale-General Surgery  ----ACCOUNT INFORMATION----	-----ACTIVITY DESCRIPTION---Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Daniel Hanson 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	18
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Job # 4251329	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address		
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Sharon Kavanagh	Liverpool University Hospitals NHS		
Activity	CONSUMABLE INSTALL	Contact Phone	01515295161	Lower Lane Main B Theatres LIVERPOOL L9 7AL		
Priority	ND 1700					
Ref 1	1-544656783466					
Ref 2						
No. of Parts	1					
<b>Instructions 1</b>		<b>Instructions 2</b>				
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: CX931dtse MFP HV UK MIDEASTDeviceTagCustomer: LUH520283SerialNumber: 75800VP501107ProductIdentifier: 32D0273Model: 7580-238Physical Location: Main B Theatres		-----ACTIVITY DESCRIPTION---Please Install part(s)---INSTRUCTIONS-----				
---ACCOUNT INFORMATION---						

## Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196074673	41X3876	CX93x SVC Maint Kit Fuser 200K				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196074675	41X3876	CX93x SVC Maint Kit Fuser 200K				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251330	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Ann Troake	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515293273	Lower Lane Catering Phase 2 Office LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544658646239			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET</p> <p>INFORMATION---ProductName: MX522adhe High Volt DZ AT BA BE BG HR CZ EE FR EGDeviceTagCustomer: 06917SerialNumber: 7017821101WC4ProductIdentifier: 36S0850Model: 7017-678Physical Location: Catering Phase 2 Office</p> <p>---ACCOUNT INFORMATION---</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196074678	41X1229	MS52x SVC Maint Kit Fuser 52x				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
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Job # 4251420	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Terry Warren	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515296771	1st Avenue Lower Lane Bluebell house 2nd floor LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544524006213			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 29/09/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: 07293SerialNumber: 7559040003441ProductIdentifier: 32C0231Model: 7559-378Physical Location: Bluebell house 2nd floor ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION---Please install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196041178	41X1592					



# Run Sheet

Daniel Hanson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	18
Job # 4251526		Customer		Xerox (UK) Technical***DO NOT INVOICE****		Job Address	
SLA Window		26/09/2025 09:00 - 26/09/2025 17:00		Contact Name	TANYA DONCHEVA	Liverpool University Hospitals NHS Lower Lane Main C Theatres LIVERPOOL L9 7AL	
Activity		CONSUMABLE INSTALL		Contact Phone	01515296756		
Priority		ND 1700					
Ref 1		1-544656783767					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MX810dfe HV SPRDeviceTagCustomer: 07033SerialNumber: 74637D6601WFHProductIdentifier: 24T7808Model: 7463-436Physical Location: Main C Theatres Main C Theatres ---ACCOUNT INFORMATION---				-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
196084101	40X8431	MX71x SVC Maint Kit ADF					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
196084104	40X8431	MX71x SVC Maint Kit ADF					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Mark Hosie 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
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Job # 4251396	Customer	INTERCITY / SALVATION ARMY		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	duty manager	salvation army 80 Old Street, ASHTON-UNDER-LYNE ASHTON-UNDER-LYNE OL6 7JR
Activity	PROJECT	Contact Phone	-	
Priority	ND 1700			
Ref 1	701_AshtonUnderLyne			
Ref 2	IMS13949			
No. of Parts	0			

Instructions 1	Instructions 2
Laptop Required Manpower only with parts on site. Install Router and configure as per script. Any issues contact James on 07825 092919.	Router IP Address 10.7.1.254  Subnet Mask 255.255.255.0  DHCP IP Address Pool 10.7.1.100 - 10.7.1.199  Default Gateway 10.7.1.254  Router Password 7XdYgZb'H7N6-raJ2mfB

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Mark Hosie 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hosie, Mark	<b>Jobs on Run</b>	6
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Job # 4251323	Customer	TCS Asda		Job Address
SLA Window	25/09/2025 13:08 - 26/09/2025 17:00	Contact Name	JON SIMKIN	ASDA STORES LTD ASDA STORES LTD PRINCESS WAY BURNLEY BB12 0EQ
Activity	TECH EXCHANGE	Contact Phone	01282450033ext2	
Priority	ND 1700			
Ref 1	INC0887530 & SCTASK0145997			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Tech engineer to install new pc and return faulty pc(4KV6DD3)	Tech engineer to install new pc and return faulty pc (4KV6DD3)

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607461101						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19607461301						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Mark Hosie 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
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Job # 4250512	Customer	ESP Global Services			Job Address
SLA Window	24/09/2025 16:05 - 26/09/2025 17:00	Contact Name	DUTY MANAGER		THE OLD CHAPEL-JD WETHERSPOON
Activity	TECH EXCHANGE	Contact Phone	01254 778700		THE OLD CHAPEL-JD WETHERSPOON
Priority	ND 1700				RAILWAY ROAD
Ref 1	WOT0602703				DARWEN, LANCASHIRE
Ref 2	PO100208				DARWEN
No. of Parts	1				BB3 2RJ

Instructions 1	Instructions 2
Install Serial Number HVA50DWN Return Serial Number HVA50EBN	<p>RICO Field Engineer Swap Out Process</p> <ol style="list-style-type: none"><li>On reaching JDW customer location Rico tech to check delivery of equipment for damage and completeness prior to entry onsite (where practical).</li><li>Tech to perform tablet swap for end customer JD Wetherspoons on behalf of Kyocera and must present themselves to site duty manager as .....Kyocera.....</li><li>Rico tech to power on device and confirm operational.</li><li>Rico tech to identify manager and present device to manager/recipient.</li><li>Rico tech to confirm:<ol style="list-style-type: none"><li>Manager/recipient can login to device</li><li>Device connects to local Wi-Fi</li><li>Manager/recipient can successfully access required end user apps.</li><li>Rico tech to obtain Manager signature on Delivery Note confirming device swap completed successfully.</li><li>For any issues with device operation apps etc Manager/recipient needs to contact Kyocera SD on 0330 128 9220 [Contact no is also on tablet home screen].</li><li>In case of DOA device consider failed visit and return to depot.</li><li>Rico tech to capture image of signed Delivery Note and upload to Podfather ticket.</li><li>Rico tech to recover old device including charger carry case and screen protector for return re-using replacement device packaging. .... If the faulty device has a different make model or serial number to the one stated for collection (PLEASE DON.....T REFUSE THE...</li></ol></li></ol>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603793601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19603793801					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Mark Hosie 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hosie, Mark	<b>Jobs on Run</b>	6
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<b>Job #</b> 4251440	<b>Customer</b>	Computacenter Limited		<b>Job Address</b>
<b>SLA Window</b>	26/09/2025 09:00 - 26/09/2025 17:00	<b>Contact Name</b>	Michael Hogan	16 the brook building, deakins mill way
<b>Activity</b>	COLLECTION	<b>Contact Phone</b>	07804049929	16 the brook building, deakins mill way
<b>Priority</b>	ND 1700			16 the brook building, deakins mill way
<b>Ref 1</b>	WOT000449929			EGERTON BL7 9YU
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196079993	000000000048275B	GB:GB-DLM Box Laptop				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196079995		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415938			

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Mark Hosie 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
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Job # 4251224	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	25/09/2025 09:00 - 26/09/2025 17:00	Contact Name	4290 LEIGH (Connected)		T MOBILE 20a Bradshawgate GREATER MANCHESTER LEIGH WN7 4LX
Activity	NON TECH EXCHANGE	Contact Phone	01942 262144		
Priority	ND 1700				
Ref 1	C5320875				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 26/09/2025 21:00 SLA: ND 26/09/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5320875   Problem   Web Service   qws_uk   Thu 25 Sep 2025 11:15:34   A+C+P  agent.loginname=qws_uk equipment.assettag=EELGB00000TP563TRB2 contract.pkey=22856 call.poms=1 call.zip=WN7 4LX call.address=20a Bradshawgate call.city=LEIGH call.customerid=INC18231444 call.problem=Hardware - Lenovo X12 Tablet  Win 11  - Black display issue   Replacement needed for SN: PW04L1X6   Re-open INC18201049 call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=9/25/2025 12:15:00 PM  ##### Call 5320875   Problem   Web Service   qws_uk   Thu 25 Sep 2025 11:15:34   A+C+P ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19606942701	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Mark Hosie 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
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Job # 4251626	Customer	Computacenter Limited		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Helen Bird	Leigh 52/54 Bradshawgate
Activity	TECH EXCHANGE	Contact Phone	07885813687	Leigh 52/54 Bradshawgate 52/54 Bradshawgate
Priority	ND 1700			LEIGH
Ref 1	WOT000447668			England
Ref 2				WN7 4LA
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"halifax_branch""req_for_site_information":"halifax_branch"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196076943	0000000000048413	SWP:LBG:DLM MS Surf Pro 9 i5/16/256-BW	DBK33D8W24053BF			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Osama Shahhoud 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	1
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Job # 4237589	Customer	HCL MUNICH REINSURANCE			Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	.		United Kingdom Chancery Place, 50 Brown Street, Manchester Manchester M2 2JT
Activity	MANPOWER	Contact Phone	.		
Priority	ND 1700				
Ref 1	Backfill for Munich RE - Manchester				
Ref 2	9200047861				
No. of Parts	0				

Instructions 1	Instructions 2
Call for backfill on Friday 26th September 2025.  Cover for Amin Mehdipour required.	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time



# Run Sheet

Claire Booth 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4251517	Customer	Computacenter - BASF		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Sharon Wray	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00441614753182	
Priority	ND 1700			
Ref 1	24513247			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
BASF DELIVERY ONLY 26/09	Delivery only

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4251519	Customer	Computacenter - BASF		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Sharon Wray	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00441614753182	
Priority	ND 1700			
Ref 1	24513215			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
BASF Delivery only 26/09	

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4251611	Customer	Computacenter - BASF		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Sharon Wray	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00441614753182	
Priority	ND 1700			
Ref 1	24513283			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
***Availability in Engineer Visit**** OFFICE HOURS ****Purchased fromputacenter**** No ***Customer PO Number**** ***Category Selection** Tier1 = HP Tier2 = Laptop Tier3 = Starter Request Tier4 = Logging B	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4251477	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	25/09/2025 15:18 - 26/09/2025 17:00	Contact Name	HAKIMA HASHIMY	WOODLEY BARGAINS 3 WOODLEY PRECINCT, WOODLEY
Activity	COLLECTION	Contact Phone		STOCKPORT CHESHIRE SK6 1RJ
Priority	ND 1700			
Ref 1	31283501			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer Mrs. Hakima Hashimy Phone 07452864686	37592444 38967018 38946034

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19608233701						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19608233901						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Claire Booth 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4251385	Customer	Computacenter - KPMG		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Munashe Mandudzo	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07749587384	
Priority	ND 1700			
Ref 1	24512633r			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
No Instructions	

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4251563	Customer	Computacenter - KPMG		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Liam Whitehouse	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07876138999	
Priority	ND 1700			
Ref 1	24517146			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
07876138999 Liam Whitehouse Model Type: (Surface laptop 4 13. 5) Build type: KPMG Standard Build Type of fault: Hardware Description: Performce / Slowness Issue Asset task number: K111067 Requested for date: 26-	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19608247201	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19608247401	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4251615	Customer	Computacenter Limited		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Mo Gulzar	Manchester Westminster House
Activity	NON TECH EXCHANGE	Contact Phone	447736933584	Manchester Westminster House
Priority	ND 1700			Westminster House
Ref 1	WOT000449652			MANCHESTER
Ref 2				England
No. of Parts	1			M1 3HU

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196071304	000000000004825	13WAP:LBG:DLM HP 830 G10 i5 16GB	5CG3481ML6			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196071306		5CG3344N9V - Buy and Store :B&S:LBG:HP	5CG3344N9V1348U	13 16/256		

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251528	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Lynn Simpson	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01 529 8038	Lower Lane Ward 24, 9th floor LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846632			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625adne High Volt BH CY KW IE MT LB ODeviceTagCustomer: 07871SerialNumber: 75299091428RXProductIdentifier: 42C7693Model: 7529-838Physical Location: Ward 24 9th Fl ---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION---Issue : Standard Bin FullRecommended PNs: 40X7301 Photo sensors: Sensor (tray present)Sensor (duplex) Sensor (bin full/narrow media)Steps Performed : standard Bin Full (bin is empty ..... error will not go away ) Printer unusablePrinter Location :Ward 24 Ward ClerksAintree University HospitalLongmoor LaneL9 7ALSource : MTPoc Contact :Lynn Simpson0151 529 8038---INSTRUCTIONS-----Technical Notes -----JB. @TECH: Please investigate standard Bin Full.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196084064	40X7301	CS41x SVC Sensor Photointerrup				
196084117	41X2126	SVC Flag Bin full				



# Run Sheet

## John Paul Barron 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Barron, John Paul	<b>Jobs on Run</b>	14
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<b>Job #</b> 4251529	<b>Customer</b>	Xerox (UK) Technical***DO NOT INVOICE***		<b>Job Address</b>
<b>SLA Window</b>	26/09/2025 09:00 - 26/09/2025 17:00	<b>Contact Name</b>	Deborah Graham	Liverpool University Hospitals NHS
<b>Activity</b>	REPAIR WITH PARTS	<b>Contact Phone</b>	01515295115	Lower Lane Cherry Tree House,, LIVERPOOL L9 7AL
<b>Priority</b>	ND FIX			
<b>Ref 1</b>	11846721			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HRDeviceTagCustomer: 08251SerialNumber: 7559040008543ProductIdentifier: 32C0231Model: 7559-378Physical Location: Cherry Tree House</p> <p>---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION----Issue : Service Error 170.73Recommended PNs: 40X8987Special instructions:naSteps Performed : PORPrinter Location :Cherry Tree HouseTemp Staffing/HRAintree University HospitalLongmoor LaneL9 7ALSource :MTPoc Contact :Deborah Graham/0151 529 5115----INSTRUCTIONS-----Technical Notes -----Techto investigate tray 1 lifting error. Tech to remove paper tray 1 and check for paper jammed behind it.CB.</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196084056	40X8987	MX91x SVC Motor Tray lift up				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196084058	40X8987	MX91x SVC Motor Tray lift up				

Engineer Closure Notes	On Site Time	Off Site Time
	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251531	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Sarah Mitchell	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515293808	Lower Lane Ward 18 Sleep Labs Monitoring Room LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846696			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625adhe High Volt BH CY KW IE MT LB ODeviceTagCustomer: 07882SerialNumber: 75299091428T6ProductIdentifier: 42C7693Model: 7529-838Physical Location: Ward 18 Sleep Labs 6th Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Issue : 281.15_Scanner_jam/200.23A_Paper_Jam _tray_1Recommended PNs: 41X1325 41X1318 40X5168Special instructions:naSteps Performed : PORPrinter Location :Ward 18 Sleep LabsMonitoring RoomAintree University HospitalLongmoor LaneL9 7ALSource :MTPoc Contact :Sarah Mitchell/0151 529 3808---INSTRUCTIONS-----Technical Notes -----JB. @CSC: Please EMO & GO. @TECH: Please investigate 281.15 The paper fed never cleared the sensor (ADF pick) and 200.23 The paper fed from tray 2 did not reach the sensor (input).

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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In Items for Job # 4251531 page 1 of 1



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Returned Items for Job # 4251531 page 1 of 1



Run Sheet  
John Paul Barron 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Barron, John Paul	<b>Jobs on Run</b>	14
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<b>Job #</b> 4251532	<b>Customer</b>	Xerox (UK) Technical***DO NOT INVOICE***		<b>Job Address</b>
<b>SLA Window</b>	26/09/2025 09:00 - 26/09/2025 17:00	<b>Contact Name</b>	David Williams	Liverpool University Hospitals NHS
<b>Activity</b>	REPAIR WITH PARTS	<b>Contact Phone</b>	01515298041	Lower Lane Ward 33 Occupational Therapy Outside Stroke Therapy Office LIVERPOOL L9 7AL
<b>Priority</b>	ND FIX			
<b>Ref 1</b>	11846667			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET  INFORMATION---ProductName: CX860dte High Volt BH CY KW IE MT LB  OMDeviceTagCustomer: 07931SerialNumber: 75649090E15FGProductIdentifier:  42K0685Model: 7564-536Physical Location: REHAB OT  1st Fl  ----ACCOUNT INFORMATION----   :a href="https://support.lexmark.com/mobiletech/en/printers/printer/CX860/content/kb2021155451381.html?toc=0.2.0"&gt;https://support.lexmark.com/mobiletech/en/printers/printer/CX860/content/kb2021155451381.html?toc=0.2.0----INSTRUCTIONS-----Technical</p>	<p>-----ACTIVITY DESCRIPTION----Issue : PQI black line down the pagesRecommended PNs: 41X0324 -41X0289Steps Performed : Scanned Documents print with a black line down the pages. Printing is fine anything put on flat bed or ADF causes the black line copy/scans.Printer Location :Ward 33 Occupational TherapyOutside Stroke Therapy Office Next too Ward 33Aintree University HospitalLongmoor Lane9 7ALPOC Contact information : David Williams0151 529 8041Source   110005946764/search@QSGPleaseEMail - Copy @ QAD Hs Please agree to opportunity  black line down scanned pages - clean scanner glass first. Flatbed out of stock; ADF as precaution only suspect it will be Flatbed.</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196084130	41X0324	CX86x SVC Scanner Complete ADF				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196084132	41X0324	CX86x SVC Scanner Complete ADF				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251534	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Kate Umbers	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515292461	Lower Lane Ward 32 -Ward Clerks LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846768			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625adhe MFP HVDeviceTagCustomer: LUH508642SerialNumber: 752922724LZHVProductIdentifier: 42C7890Model: 7529-838Physical Location: Ward 32 -Ward Clerks : <a href="https://support.lexmark.com/mobiletech/en/printers/printer/CX625/Lexmark-CX625">https://support.lexmark.com/mobiletech/en/printers/printer/CX625/Lexmark-CX625</a> -----ACCOUNT INFORMATION----	-----ACTIVITY DESCRIPTION---Issue : Tray 2 replacementRecommended PNs: 41X1784Steps Performed : NAPrinter Location :Ward 3 Aintree University Hospital Longmoor Lane L9 7ALPOC Contact information : Kate Umbers0151 529 2461Source <a href="https://parts-index.html">https://parts-index.html</a> -----INSTRUCTIONS-----2-broken:CB-----Technical

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196084113	41X1783	SVC Tray Insert 650-sheet duo				



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251535	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Julie Rawcliffe	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515294239	Lower Lane Ward 24 Ward Clerks LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846761			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625adhe High Volt BH CY KW IE MT LB ODeviceTagCustomer: 07148SerialNumber: 75299091428TGProductIdentifier: 42C7693Model: 7529-838Physical Location: Ward 9 ACCU 1st FI ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION---Issue : Black line while printing and copyingRecommended PNs: 41X1039Steps Performed : replaced Imaging kitPrinter Location :Ward 24 Ward Clerks Aintree University Hospital Longmoor Lane L9 7ALSource :MTPoc Contact :Julie Rawcliffe0151 529 4239----INSTRUCTIONS-----Technical Notes -----JB. @CSC: Please EMO & GO. @TECH: Please investigate black line while printing and copying.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196084109	41X1039	SVC Maint Kit Transfer Belt Im				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251536	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Paul Boner	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515293261	Lower Lane Ward 18 Respiratory Reception LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846714			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625ade MFP HVDeviceTagCustomer: 07885SerialNumber: 75299091428T4ProductIdentifier: 42C7790Model: 7529-836Physical Location: Ward 18 Respiratory 6th Fl -----ACCOUNT INFORMATION----</p>	<p>-----ACTIVITY DESCRIPTION----Issue : Print sensor isn't recognising the end of paper before it pulls throughRecommended PNs: 40X5413-40X7301Steps Performed : Print sensor isn't recognising the end of paper before it pulls through needs new sensors. Print is set to A4 paper not letter size.Existing fault Lexmark technicians attempted a repair but fault is back. Printer Location :Ward 18 Respiratory ReceptionAintree University Hospital Longmoor LaneL9 7ALSource :MTPoc Contact :Paul Boner01515293261---INSTRUCTIONS-----Technical Notes -----DCN. [LexTech??] @TECH: Please investigate incredibly vague report that 'Print sensor isn't recognising the end of paper before it pulls through'.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196084060	40X5413	C54x SVC Sensor Fuser Exit				
196084069	40X7301	CS41x SVC Sensor Photointerrup				
196084075	41X1285	SVC Tray Primary				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196084062	40X5413	C54x SVC Sensor Fuser Exit				
196084071	40X7301	CS41x SVC Sensor Photointerrup				
196084077	41X1285	SVC Tray Primary				



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251546	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Christine Beckwith	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515293424	Lower Lane Radiology Sugar Cube,2nd Fl, LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11846748			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 26/09/2025 17:00-----ASSET INFORMATION---ProductName: COLOR MFP CX860dte EMEA Intermediary P2DeviceTagCustomer: 07915SerialNumber: 75646250109BVProductIdentifier: 3086645Model: 7564-536Physical Location: Radiology Sugar Cube 2nd Fl ---ACCOUNT INFORMATION---mark.com/mobiletech/en/printers/printer/CX860/Lexmark-CX860-printer-failed-to-clear-service-check.html?toc=1.3.5.15.2---INSTRUCTIONS-----	-----ACTIVITY DESCRIPTION----Issue : Paper Jam 200.15 /285.05Recommended PNs: 41X0163Steps Performed : NAPrinter Location :2nd Floor Sugar Cube Appointment Centre Aintree University Hospital Longmoor Lane L9 7ALPOC Contact information : Christine Beckwith0151 529 3424Source : content/v3236703/diagnostics/blank/EMailGoing@Pap1:Please run print job 200 paper jam 200 sensor input paper failed to clear tray 1 never cleared the sensor (input)) & '285.05' which doesn't exist in SM or MT - parts best guess.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196085452	41X0128	CS82x SVC Guide Registration r				
196085456	41X0931	CS82x SVC Maint Kit ADF				
196085448	41X0163	CS82x SVC Sensor Input				



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251175	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Michelle Berrick	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515293673	Therapy Department Building Second Avenue, Lower Lane Physiotherapy LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544651635846			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: COLOR MFP CX510de Color MFP HV 7527-636 AsmDeviceTagCustomer: 07084SerialNumber: 752725946MNXCProductIdentifier: 38C5022Model: 7527-636Physical Location: Physiotherapy  ----ACCOUNT INFORMATION----	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196067299	40X7616	CS31x SVC Maint Kit Fuser 230V				



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251190	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Sarah Davidson	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515296771	Lower Lane Stroke Emerg Assessment Centre Reception LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544651380301			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625adhe MFP HVDeviceTagCustomer: LUH520793SerialNumber: 752924924VG2NProductIdentifier: 42C7890Model: 7529-838Physical Location: Stroke Emergency Assessment Centre Reception ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196068224	41X2097	SVC Maint Kit Fuser 220V				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251191	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Alex Jennings	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515292218	1st Avenue Lower Lane Pharmacy Covid Hub, grd flr LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544651165284			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MX522adhe High Volt DZ AT BA BE BG HR CZ EE FR EGDeviceTagCustomer: 08833SerialNumber: 7017905308W9KProductIdentifier: 36S0850Model: 7017-678Physical Location: Pharmacy Covid Hub Grd Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196068220	41X1229	MS52x SVC Maint Kit Fuser 52x				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196068222	41X1229	MS52x SVC Maint Kit Fuser 52x				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251213	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Margaret Edwards - Prosthetics and Wheelchair	Lower Lane Prosthetics & Wheelchair, LIVERPOOL L9 7AL
Activity	CONSUMABLE INSTALL	Contact Phone	01515298730	
Priority	ND 1700			
Ref 1	1-544650964603			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: CX860dte High Volt BH CY KW IE MT LB OM QA SA GB ADeviceTagCustomer: 07292SerialNumber: 7564628010C6CProductIdentifier: 42K0685Model: 7564-536Physical Location: Prosthetics & Wheelchair  ----ACCOUNT INFORMATION----	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196068626	41X0929	CS82x SVC Maint Kit Fuser 220V				

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# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251214	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Sharon Kavanagh - Main B Theatres	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515295161	Lower Lane Main B Theatres,, LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544651894574			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET INFORMATION---ProductName: MX810dfe HV SPRDeviceTagCustomer: 06290SerialNumber: 74637C6600951ProductIdentifier: 24T7808Model: 7463-436Physical Location: Main B Theatres</p> <p>---ACCOUNT INFORMATION---</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196068631	40X8421	MS81x SVC Maint Kit Fuser type				



# Run Sheet

John Paul Barron 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4251217	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Jack Whitehead	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515293925	Lower Lane Ward 12 LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544650186920			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/09/2025 17:00-----ASSET</p> <p>INFORMATION---ProductName: CX625adne High Volt BH CY KW IE MT LB OM QA SA</p> <p>GBDeviceTagCustomer: 08045SerialNumber: 75299171438DMProductIdentifier:</p> <p>42C7693Model: 7529-838Physical Location: Ward 12</p> <p>---ACCOUNT INFORMATION---</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196068639	41X2097	SVC Maint Kit Fuser 220V				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196068641	41X2097	SVC Maint Kit Fuser 220V				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4251343	Customer	HCL Barclays			Job Address
SLA Window	25/09/2025 13:22 - 26/09/2025 17:00	Contact Name	LADI SHEKETE		50 DERRINGTON AVENUE 50 DERRINGTON AVENUE CREWE CW2 7JB
Activity	COLLECTION	Contact Phone	07375678940		
Priority	ND 1600				
Ref 1	TASK3172202				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607572801	HCL Large box	Carton box 610 x 457 x 457mm				



# Run Sheet

Simon Heath 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4251345	Customer	HCL Barclays			Job Address
SLA Window	25/09/2025 13:23 - 26/09/2025 17:00	Contact Name	LADI SHEKETE		50 DERRINGTON AVENUE 50 DERRINGTON AVENUE CREWE CW2 7JB
Activity	COLLECTION	Contact Phone	07375678940		
Priority	ND 1600				
Ref 1	TASK3172203				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607578101	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

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# Run Sheet

Simon Heath 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4251347	Customer	HCL Barclays			Job Address
SLA Window	25/09/2025 13:24 - 26/09/2025 17:00	Contact Name	LADI SHEKETE		50 DERRINGTON AVENUE 50 DERRINGTON AVENUE CREWE CW2 7JB
Activity	COLLECTION	Contact Phone	07375678940		
Priority	ND 1600				
Ref 1	TASK3172204				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Peripherals collection - please use large box	Keyboards: 2 Mice: 2 Docking Stations: 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607581501	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4251416	Customer	Vista Retail Support Limited		Job Address
SLA Window	25/09/2025 14:35 - 26/09/2025 17:00	Contact Name	.	MCDONALDS - NCR MACON WAY CREWE CHESHIRE CREWE CW1 6DR
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3416151			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Drive Thru Access Hours: 24/7 Store Access Hours: 6AM-12AM 3416151 DT - HME 6200 - physically damaged Instruction for FSE -FSE to follow back door swap procedure	***BACK DOOR SWAP ONLY*** Replace MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19608013901	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				



# Run Sheet

Simon Heath 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4250977	Customer	Symec Travis Perkins		Job Address
SLA Window	25/09/2025 09:03 - 26/09/2025 17:00	Contact Name	ONSITE MANAGER	FENCE AVENUE FENCE AVENUE MACCLESFIELD SK10 1LT
Activity	TECH EXCHANGE	Contact Phone	447584905289	
Priority	ND 1700			
Ref 1	00493882			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Exchange Faulty device; TP02086	Exchange Faulty device; TP02086

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19605725401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19605725601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4250997	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Rachelle Black	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000447491			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-09-26","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000004032_UK10_EUSAP","UK/US Prod Dev Unit 2","Cost Center Account Number":"CC_0000004032_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196035262	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XXHPS			

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
196035264					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4250998	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Raymond Everall		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000448820				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-09-26", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000002086_UK10_EUSAP_SPP5", "Cost Center Account Number": "CC_0000002086_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196053641	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XX8WS			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196053643						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4251277	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	Raymond Everall		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000448819				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-09-26", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000002086_UK10_EUSAP_SPP5", "Cost Center Account Number": "CC_0000002086_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196053834	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE7PJ			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196053836						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4251328	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	25/09/2025 13:13 - 26/09/2025 17:00	Contact Name	MICHELLE DUNCALF		56 LAMBTON ROAD 56 LAMBTON ROAD WORSLEY MANCHESTER M28 2ST
Activity	COLLECTION	Contact Phone	077256 50360		
Priority	ND 1700				
Ref 1	44633				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 4 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Ryan Owen 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	8
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Job # 4250958	Customer	Fujitsu - Star – TFW - TC		Job Address
SLA Window	25/09/2025 09:00 - 26/09/2025 17:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1700			
Ref 1	C5320837			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 26/09/2025 17:00  SLA: ND 26/09/2025 17:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  FUJFTP-638WSL110 x 1</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Swap Fujitsu thermal printer &amp; pair with phone following Engineers documentation.- Device ID xx RSP ID xxxx TFS REFxxxxxxxxx ** NO PARTS TO BE SENT DIRECT TO SITE ** Test: in use URL: Call history::  ##### Call 5320837   Problem   Web Service   qws_uk   Thu 25 Sep 2025 07:38:35   A+C+P    agent.loginname=qws_uk  equipment.assettag=STRGB00000H8563TRT3  contract.pkey=23200  call.poms=1  call.zip=CH1 3NS  call.address=City Road  Cheshire  call.city=Chester  call.customerid=INC18247388  call.problem=NLC3701  Chester    59000439  set 21 - FTP Printer  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TFWFPR  call.priority=2-Medium  call.datereported=9/25/2025 8:37:46 AM    ##### Call 5320837   Problem   Web Service   qws_uk   Thu 25 Sep 2025 07:38:35  ...</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19605373001	FUJFTP-638WSL	1PDR:THERMAL W/CHARGER				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19605373201	FUJFTP-638WSL	1PDR: THERMAL W/CHARGER				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	8
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<b>Job #</b> 4251255	<b>Customer</b>	Fujitsu - Star – TFW - TC		<b>Job Address</b>
<b>SLA Window</b>	25/09/2025 12:10 - 26/09/2025 20:00	<b>Contact Name</b>	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5320893			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
ND 26/09/2025 20:00 SLA: ND 26/09/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= FUJFTP-638WSL110 x 1	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Swap Fujitsu thermal printer &amp; pair with phone following Engineers documentation.- Device ID xx RSP ID xxxx TFS REFxxxxxxxxx ** NO PARTS TO BE SENT DIRECT TO SITE ** Test: in use URL: Call history::</p> <pre>##### Call 5320893   Problem   Web Service   qws_uk   Thu 25 Sep 2025 12:09:35   A+C+P</pre> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000H8563TRT3  contract.pkey=23200  call.poms=1  call.zip=CH1 3NS  call.address=City Road  Cheshire  call.city=Chester  call.customerid=INC18249198  call.problem=NLC3701  Chester  Fujitsu thermal printer  859  Set 16 Printer NLC 3701 Site Name  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TFWFPR  call.priority=2-Medium  call.datereported=9/25/2025 1:09:01 PM</p> <pre>##### Call 5320893   Problem   Web Service   qws_uk   Thu 25 Sep 2025 12:09:35   ...</pre>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607061701	FUJFTP-638WSL	IPUR:THERMAL W/CHARGER				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19607061901	FUJFTP-638WSL	1P0R:THERMAL W/CHARGER				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4251452	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	25/09/2025 15:11 - 26/09/2025 17:00	Contact Name	NISA.HOQUE@MANDSBANK.COM	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER
Activity	TECH EXCHANGE	Contact Phone	07443228375	KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Priority	ND 1600			
Ref 1	INC50238096			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14 (Win11)

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19608204201						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4251544	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	25/09/2025 16:16 - 26/09/2025 15:00	Contact Name	MR K CHANDRAKUMAR	PEN-Y-CAE CONVENIENCE STORE
Activity	TECH EXCHANGE	Contact Phone	01978846295	PEN-Y-CAE CONVENIENCE STORE
Priority	4HR			HALL STREET
Ref 1	02582822			PEN-Y-CAE
Ref 2				WREXHAM
No. of Parts	0			LL14 2RT

Instructions 1	Instructions 2
38952809//34641/T3	Case 02581669 PP1 DOA

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4251427	Customer	NCR TESCO HHT		Job Address
SLA Window	26/09/2025 09:00 - 26/09/2025 17:00	Contact Name	LUCY BAMBER BAMBER	TESCO DELAMERE ST CHESHIRE CHESHIRE CW7 2RD
Activity	TECH EXCHANGE	Contact Phone	3456102757	
Priority	ND 1700			
Ref 1	7526801617			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Power Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:23291B1C51 Date:25.09.2025 Problem description / Error message: ----- Karthik MM Sep 25 2025 14:18 SN-23291B1C51 IP-88.215.10.230 Build: Stock Control Troubleshooting: Tried powering on the device (Yes/No): Yes Tried charging the device (Yes/No): Yes Tried swapping out the battery (Yes/No): Yes Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. Lucy Bamber 07544661213 . Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Power Subject: Honeywell PDA - CT4</p>	<ul style="list-style-type: none"><li>* The engineer must record the serial in and serial out.</li><li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li><li>* The SN format is 10 digits long normally starting with "23....."</li><li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li><li>* This can only be charged as a 15 minute call to the customer.</li><li>* The Engineer should remain on site until completed.</li><li>* The engineer must carefully record arrival on site and departure times.</li><li>* No extra time on site customer charge to be added</li></ul>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196080870	S2881097526	Staged Honeywell PDA CT45XP				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196080872	S2881097526	Staged Honeywell PDA CT45XP				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4251399	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	25/09/2025 14:11 - 26/09/2025 17:00	Contact Name	ALEX ELLIOT	MORRISONS MANUFACTORY MORRISONS MANUFACTORY WHARTON ROAD WINSFORD CW7 3BB
Activity	TECH EXCHANGE	Contact Phone	07976448547/016	
Priority	ND 1700			
Ref 1	SCTASK0117689			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver Laptop on Site	Deliver the Laptop to the site Laptop Name & Serial Number: LPM098600537W / 5CG9330HDZ Contact Name: Alex Elliot Contact Number: 07976448547/01606 541710

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607866201						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19607866401					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	8
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Job # 4251003	Customer	CXM		Job Address
SLA Window	26/09/2025 12:00 - 26/09/2025 17:00	Contact Name	AHMAD MAHER	SYRIANA 290 HALE ROAD HALE BARNs HALE BARNs ALTRINCHAM WA15 8SP
Activity	INSTALL	Contact Phone	7463379565	
Priority	Timed			
Ref 1	5912948			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
FROM 12PM CALL CUSTOMER BEFLROE ARRIVAL *ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5138740-15250680 (WIFI)Site opens at 12PM Elavon TID: 15250680; Date Time Logged: 20250924201003; Terminal ID: 210213087301; Profile Number: 15250680   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=jiigenvwso">Other Info</a>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19605966201	EN60009	KPN SIM CARD-(GB)				
19605966301	EN73001	Axiom DX8000 (WIFI/4G)				
19605966401	EN73002	Axiom DX8000 Charging Base				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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In Items for Job # 4251003 page 1 of 1



# Run Sheet

Date	26/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4251004	Customer	CXM		Job Address
SLA Window	26/09/2025 12:00 - 26/09/2025 17:00	Contact Name	AHMAD MAHER	SYRIANA 290 HALE ROAD HALE BARNs HALE BARNs ALTRINCHAM WA15 8SP
Activity	INSTALL	Contact Phone	7463379565	
Priority	Timed			
Ref 1	5912949			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>FROM 12PM CALL CUSTOMER BEFORE ARRIVAL</p> <p>*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1</p>	<p>H2-5138741-15250682 (WIFI)Site opens at 12PM Elavon TID: 15250682; Date Time Logged: 20250924201003; Terminal ID: 210213087302; Profile Number: 15250682 &lt;BR&gt; &lt;a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=rdgffihrgewso"&gt;Other Info&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

# See Items Overleaf

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19605966801	EN60009	KPN SIM CARD-(GB)				
19605966901	EN73001	Axiom DX8000 (WIFI/4G)				
19605967001	EN73002	Axiom DX8000 Charging Base				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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In Items for Job # 4251004 page 1 of 1



# Run Sheet

David Ranson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4250919	Customer	POSTURITE LIMITED		Job Address
SLA Window	25/09/2025 06:36 - 26/09/2025 17:00	Contact Name	TARIQ KHAN	79 ADSWOOD LANE EAST CALE GREEN NA STOCKPORT SK2 6RG
Activity	CHAIR INSTALL	Contact Phone	07863807194	
Priority	ND 1700			
Ref 1	DEL1629229			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: park opposite travis Perkins free car park *** Please call 1 hour before arrival.Customer Ref / PO: PO005643Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1629229&amp;address=79%20ADSWOOD%20LANE%20EAST%20CALE%20GREEN%20STOCKPORT%20NA%20SK2%206RG">https://rico.jotform.com/222823708509055?refNumber=DEL1629229&amp;address=79%20ADSWOOD%20LANE%20EAST%20CALE%20GREEN%20STOCKPORT%20NA%20SK2%206RG</a>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1629229&amp;address=79%20ADSWOOD%20LANE%20EAST%20CALE%20GREEN%20STOCKPORT%20NA%20SK2%206RG"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19605239701	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4251378	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/09/2025 13:53 - 26/09/2025 17:00	Contact Name	KEELEY BOLTON		19 HAZEL STREET NA NA
Activity	CHAIR SP INSTALL	Contact Phone	07379639877		STOCKPORT SK7 4JR
Priority	ND 1700				
Ref 1	DEL1624991				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 2011-05-401-1810-00000Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1624991&amp;address=19%20HAZEL%20STREET">https://rico.jotform.com/222823708509055?refNumber=DEL1624991&amp;address=19%20HAZEL%20STREET</a>	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1624991&address=19%20HAZEL%20STREET">https://rico.jotform.com/222823708509055?refNumber=DEL1624991&address=19%20HAZEL%20STREET NA STOCKPORT NA SK7%204JR >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607745101	100016558	BREYTA Laptop Stand - Black				
19607745102	9787601BLA	Positiv Plus High Back No Neck				
19607745103	100016562	BREYTA Foot Rest - Black				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19607745301	9787601BLA	Positiv Plus High Back No Neck				
19607745401	100016562	BREYTA Foot Rest - Black				
19607745501	100016558	BREYTA Laptop Stand - Black				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

David Ranson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4251557	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	25/09/2025 16:21 - 26/09/2025 13:00	Contact Name	MANAGER	YOUR LOCAL YOUR LOCAL 135-139 LIVERPOOL ROAD ECCLES MANCHESTER M30 0ND
Activity	TECH EXCHANGE	Contact Phone	01617072863	
Priority	4HR			
Ref 1	02582824			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34048716//31201042//T3	34048716 - TID 02571325 - Salesforce ref  Unit is frequently freezing during transactions and requires a swap unable to resolve remotely.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Ranson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4251608	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	26/09/2025 09:30 - 26/09/2025 15:30	Contact Name	Angela McKenna		RBSG 196 Monton Road Eccles RBSG MANCHESTER M30 9NW
Activity	TECH EXCHANGE	Contact Phone	-		
Priority	ND 1530				
Ref 1	C5320713				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 30/09/2025 13:30 SLA: ND 30/09/2025 13:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBSACOZ21031030 x 1	<p>Problem: [TC] Orion (Black) SEAC - Physical Fault - Whole Unit Swap Root Cause: Physical Fault Action: SEAC Orion has a physical fault engineer to swap Orion like for like engineer must follow SEAC Tech Guide/WinX CourierGuide. Please ensure reader is not hot swapped. Ensure correct USB ports are used***MON-FRI 9:30-15:30; WED 10:00-15:30.....0171269651.....X4991N04*** Test: Tested working with user URL: Call history:: ##### Call 5320713   Problem   Web Service   qws_uk   Tue 23 Sep 2025 15:37:06   A+C+P  agent.loginnname=qws_uk equipment.assettag=RBSGB0000000000MT1R3 contract.pkey=23224 call.poms=1 call.zip=M30 9NW call.address=196 Monton Road Eccles call.city=MANCHESTER call.orgname=RBSG call.customerid=INC9132415 call.problem=SEAC Reader - Broken/Damaged - Replacement Required [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=9/23/2025 4:37:01 PM call.dpavailable=1  ##### Call 5320713   Problem   Web Service   qws_uk   Tue 23 Sep 2025 15:37:06  ...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19608817201	_RBSACOZ21031030	SKIN:SEAC ORION CLASSIC	0171169370			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4251370	Customer	POSTURITE LIMITED		Job Address
SLA Window	25/09/2025 13:49 - 26/09/2025 17:00	Contact Name	LILY DELGADO	AG SERVICE COMPANY LIMITED 114 THE GATE 21 ASPIN LANE MANCHESTER M4 4GT
Activity	CHAIR SP INSTALL	Contact Phone	07935904753	
Priority	ND 1700			
Ref 1	DEL1627833			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*** Customer Instructions: Please leave with The Gate concierge *** Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1627833&amp;address=AG%20Service%20Company%20Limited%20114%20The%20Gate%20MANCHESTER%2021%20Aspin%20Lane%20M4%204GT">https://rico.jotform.com/222823708509055?refNumber=DEL1627833&amp;address=AG%20Service%20Company%20Limited%20114%20The%20Gate%20MANCHESTER%2021%20Aspin%20Lane%20M4%204GT</a>	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1627833&address=AG%20Service%20Company%20Limited%20114%20The%20Gate%20MANCHESTER%2021%20Aspin%20Lane%20M4%204GT">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607723001	9994754	Homeworker Ergonomic Office Ch				
19607723002	1401110	Slim Cool Laptop Stand				
19607723003	6660038	Oculamp - Silver Lamp				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19607723201	9994754	Homeworker Ergonomic Office Ch				
19607723301						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

## David Ranson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4251253	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	25/09/2025 12:02 - 26/09/2025 20:00	Contact Name	MANCHESTER OXFORD ROAD NLC2966 N	NTS STATION	STAR rail - STAR
Activity	TECH EXCHANGE	Contact Phone	0161 228 5431		Oxford Road Station, Oxford Road
Priority	ND 1900				Station Approach, Manchester,
Ref 1	C5320862				Inner Mancs
Ref 2					Lancashire
No. of Parts	1				Manchester
					M1 6FU

Instructions 1	Instructions 2
ND 26/09/2025 20:00 SLA: ND 26/09/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5320862   Problem   Web Service   qws_uk   Thu 25 Sep 2025 10:48:34   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000N2966TA23 contract.pkey=23200 call.poms=1 call.zip=M1 6FU call.address=Oxford Road Station Oxford Road Station Approach Manchester Inner Mancs call.customerid=INC18242125 call.problem=++020-042098 DesktopPED++NLC2966 MANCHESTER OXFORD ROAD Window chip and pin 0 NLC 2966 Site Name MANC call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUD020PED call.priority=2-Medium call.datereported=9/25/2025 11:47:48 AM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607035901	_NRMIUM020DE	NRDEM020 NORTHERN DESKTOP LIVE	02000303002020	118739		

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 26/09/2025

<b>Date</b>	26/09/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Ranson, David	<b>Jobs on Run</b>	7
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Job # 4251618	Customer	POSTURITE LIMITED		Job Address
SLA Window	25/09/2025 17:39 - 26/09/2025 17:00	Contact Name	MOHID MOHSIN	AG SERVICE COMPANY LIMITED 116 EDMUND STREET ROCHDALE OL12 6QF
Activity	CHAIR SP INSTALL	Contact Phone	07831272477	
Priority	ND 1700			
Ref 1	DEL1629872			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1629872&amp;address=AG%20Service%20Company%20Limited116%20Edmund%20StreetROCHDALEOL12%206QF">https://rico.jotform.com/222823708509055?refNumber=DEL1629872&amp;address=AG%20Service%20Company%20Limited116%20Edmund%20StreetROCHDALEOL12%206QF</a> &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1629872&amp;address=AG%20Service%20Company%20Limited116%20Edmund%20StreetROCHDALEOL12%206QF"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1629872&amp;address=AG%20Service%20Company%20Limited116%20Edmund%20StreetROCHDALEOL12%206QF &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

## Returned Items

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Ranson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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In Items for Job # 4251618 page 1 of 1



# Run Sheet

David Ranson 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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# Run Sheet

David Hargreaves 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4251266	Customer	GE Medical Systems Ltd		Job Address
SLA Window	25/09/2025 12:17 - 26/09/2025 12:00	Contact Name	SUE THILWINE	WARRINGTON HOSPITAL
Activity	NON TECH EXCHANGE	Contact Phone	01925662311	WARRINGTON HOSPITAL LOVELY LN, WARRINGTON WA5 1QG
Priority	ND 1200			
Ref 1	16020957			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap probe	Driver needs to go to Main Ultrasound Dept Ground floor  Collect:196255PD4  Deliver: 251538PD5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607088101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19607088301						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

## David Hargreaves 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4251225	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	25/09/2025 09:00 - 26/09/2025 17:30	Contact Name	R060 WIDNES		EE - (F) Widnes 9 Greenoaks Shopping Centre, Widnes Cheshire WA8 6UB
Activity	NON TECH EXCHANGE	Contact Phone	0151 257 9654		
Priority	ND 1700				
Ref 1	C5320877				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 26/09/2025 21:00 SLA: ND 26/09/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5320877   Problem   Web Service   qws_uk   Thu 25 Sep 2025 11:20:04   A+C+P  agent.loginnname=qws_uk equipment.assettag=EELGB000000O0860TRB2 contract.pkey=22856 call.poms=1 call.zip=WA8 6UB call.address=9 Greenoaks Shopping Centre Widnes call.city=Cheshire call.customerid=INC18235299 call.problem=Software-Lenovo X12-Unable to reset the tablet for the new employee / BT SN INC05701020   Replacement of the tablet with SN PW05JKBN call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=9/25/2025 12:19:25 PM  ##### Call 5320877   Problem   Web Service   qws_uk   Thu 25 Sep 2025 11:20:04   A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19606945901	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4251485	Customer	PayPoint Unscheduled		Job Address
SLA Window	25/09/2025 15:24 - 26/09/2025 17:00	Contact Name	DAVID HOLLIDAY	HOLLIDAYS 15 OLD ROUGH LANE LIVERPOOL MERSEYSIDE L33 6XE
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	16010			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1; Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive 34031453)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes			On Site Time	Off Site Time



# Run Sheet

David Hargreaves 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4251437	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	25/09/2025 15:01 - 26/09/2025 13:00	Contact Name	MANAGER	KELLYS KELLYS 28 KIRKSTONE ROAD NORTH LIVERPOOL L21 7NT
Activity	TECH EXCHANGE	Contact Phone	01512286295	
Priority	4HR			
Ref 1	02582361			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34043166//31247998//T3	Swap reason: Printer Fault

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Hargreaves 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4251591	Customer	Vista Retail Support Limited	Job Address
SLA Window	25/09/2025 16:56 - 26/09/2025 17:00	Contact Name	LIDL EDGE LANE, BINNS ROAD LIVERPOOL LIVERPOOL L7 9NF
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3415750		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
Mon - Sat 08:00-22:00 Sun 10:00*-16:00 *30 mins Early Browsing	Replace PTR-LID-WIN-TH250-BLK Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19608746701	PTR-LID-WIN-TH250-BLK					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19608746901						



# Run Sheet

David Hargreaves 26/09/2025

**Date** 26/09/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 7

<b>Job #</b> 4251169	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	25/09/2025 11:10 - 26/09/2025 17:00	<b>Contact Name</b>	.	MCDONALDS - NCR 1 AIGBURTH ROAD LIVERPOOL LANCASHIRE LIVERPOOL L17 4JP
<b>Activity</b>	NON TECH EXCHANGE	<b>Contact Phone</b>	.	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3415457			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>3415488 KVS43 printer not printing 3415457 Need a 2nd printer swapping out please.</p> <p>Drive Thru Access Hours: 24 Store Access Hours: 24</p>	<p>***BACK DOOR SWAP ONLY*** Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19606712501	MCD-PTR-LAB3-	MCD-PTR-LAB3-KIT				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19606712701						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Hargreaves 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4251171	Customer	Vista Retail Support Limited		Job Address
SLA Window	25/09/2025 11:10 - 26/09/2025 17:00	Contact Name	.	MCDONALDS - NCR 1 AIGBURTH ROAD LIVERPOOL L1 7 4JP
Activity	NON TECH EXCHANGE	Contact Phone	.	LANCASHIRE LIVERPOOL
Priority	ND 1700			
Ref 1	3415488			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3415488 KVS43 printer not printing 3415457 Need a 2nd printer swapping out please.  Drive Thru Access Hours: 24 Store Access Hours: 24	***BACK DOOR SWAP ONLY*** Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19606712801	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19606713001						



# Run Sheet

Berlindo D`Assuncao 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4251316	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	25/09/2025 13:07 - 26/09/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RMESEYRLDN	Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5320898				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 26/09/2025 20:00 SLA: ND 26/09/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5320898   Problem   Web Service   qws_uk   Thu 25 Sep 2025 13:07:35   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC18249271 call.problem=++..... 020-118448 ++NLC2242 Liverpool Central Window 30 Faulty PED Exchange 2242 Merseyrail Liver call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUD020PED call.priority=2-Medium call.datereported=9/25/2025 2:06:54 PM  ##### Call 5320898   Problem   Web Service   qws_uk   Thu 25 Sep 2025 13:07:35   A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19607455201	_MYMIUM020DE	MR2PD020 MERSEYRL DESKTOP LIVE	02000303002020047714			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4251454	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	25/09/2025 15:11 - 26/09/2025 16:30	Contact Name	SO.SO@HSBC.CO.UK	COMPUTACENTER HSBC 99-101 LORD STREET & 1-5 WHITECHAPEL LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	07308345127	MERSEYSIDE LORD STREET LIVERPOOL L2 6PG
Priority	ND 1600			
Ref 1	RITM37406064			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Tablet

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19608204501						



# Run Sheet

Berlindo D`Assuncao 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
Job # 4251233		Customer		Computacenter - Morrisons BAU		Job Address	
SLA Window		25/09/2025 11:48 - 26/09/2025 17:00		Contact Name	LYNSEY JUDSON	MORRISONS MANUFACTURING MORRISONS MANUFACTURING UNIT 105-106 TENTH AVENUE DEESIDE CH5 2UA	
Activity		TECH EXCHANGE		Contact Phone	01244 286900		
Priority		ND 1700					
Ref 1		SCTASK0117288					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Deliver a Laptop to user				None entered			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19606983001							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19606983201							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Berlindo D`Assuncao 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
Job # 4242434		Customer		Computacenter Horizon Project		Job Address	
SLA Window		13/09/2025 15:35 - 26/09/2025 17:00		Contact Name	RHIAN ROBERTS	RHIAN ROBERTS HSBC BANK UK PLC, 60 MOSTYN STREET, LLANDUDNO LL30 2SF	
Activity		TECH EXCHANGE_R		Contact Phone	7384795142		
Priority		ND 1700					
Ref 1		10628088_CLF516					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Unmanned User Full Exchange 9:00 - 17:00 Record serial numbers IN AND OUT any issues call 07591984016 (Rachel)				Collect legacy laptop			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19561295901							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19561296101							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Berlindo D`Assuncao 26/09/2025

Date	26/09/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4251433	Customer	CDW - DWP		Job Address
SLA Window	25/09/2025 14:58 - 26/09/2025 17:00	Contact Name	JAMES WILLIAMS	DEPARTMENT OF WORK & PENSIONS
Activity	TECH EXCHANGE	Contact Phone	03000740020	DEPARTMENT OF WORK & PENSIONS
Priority	ND 1700			TY PONT BRITANNIA
Ref 1	SV111536			FFORDD Y PARC, PARC MENAI
Ref 2				BANGOR
No. of Parts	1			LL57 4FD

Instructions 1	Instructions 2
DELIVER/INSTALL COLLECT AND RETURN FAULTY	ATTEND SITE DELIVER/INSTALL NEW EQUIPMENT COLLECT FAULTY LAPTOP - DELL LATITUDE 5320 S/N - H92CP93 AND RETURN TO CDW

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19608124101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Morrisons BAU	19606983001	SCTASK011728 8	4251233	TECH EXCHANGE	MORRISONS MANUFACTURING, MORRISONS MANUFACTURING, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	Berlindo D'Assuncao	25/09/2025 11:48 26/09/2025 17:00	26/09/2025	
Fujitsu Services Limited - Star Trains - P2PE	19607455201	C5320898	4251316	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Berlindo D'Assuncao	25/09/2025 13:07 26/09/2025 20:00	26/09/2025	
Computacenter Limited - HSBC	19608204501	RITM37406064	4251454	TECH EXCHANGE	COMPUTACENTER HSBC, 99-101 LORD STREET & 1-5 WHITECHAPEL LIVERPOOL MERSEYSIDE, LORD STREET, LIVERPOOL, L2 6PG	Berlindo D'Assuncao	25/09/2025 15:11 26/09/2025 16:30	26/09/2025	
Computacenter Horizon Project	19561295901	10628088_CLF 516	4242434	TECH EXCHANGE_R	RHIAN ROBERTS, HSBC BANK UK PLC, 60 MOSTYN STREET, LLANDUDNO, LL30 2SF	Berlindo D'Assuncao	13/09/2025 15:35 26/09/2025 17:00	26/09/2025	
CDW - DWP	19608124101	SV111536	4251433	TECH EXCHANGE	DEPARTMENT OF WORK & PENSIONS, DEPARTMENT OF WORK & PENSIONS, TY PONT BRITANNIA, FFORDD Y PARC, PARC MENAI, BANGOR, LL57 4FD	Berlindo D'Assuncao	25/09/2025 14:58 26/09/2025 17:00	26/09/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196071304	WOT000449652	4251615	NON TECH EXCHANGE	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Computacenter - KPMG	(No Items)	24512633r	4251385	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Computacenter - KPMG	19608247201	24517146	4251563	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Computacenter - BASF	(No Items)	24513247	4251517	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Computacenter - BASF	(No Items)	24513215	4251519	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Computacenter - BASF	(No Items)	24513283	4251611	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
PayPoint Network Ltd_Collections	19608233701	31283501	4251477	COLLECTION	WOODLEY BARGAINS, 3 WOODLEY PRECINCT, WOODLEY, STOCKPORT, CHESHIRE, SK6 1RJ	Claire Booth	25/09/2025 15:18 26/09/2025 17:00	26/09/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	(No Items)	11846529	4251434	REPAIR	Liverpool University Hospitals NHS , First Avenue, Aintree Lodge, 1st Fl., LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196081104	11846624	4251506	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 16, 4th floor, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196081096	11846624	4251506	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 16, 4th floor, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196081100	11846624	4251506	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 16, 4th floor, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196081092	11846624	4251506	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 16, 4th floor, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084146	11846677	4251523	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 4, Ground Flr Frnt Prnt Room, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084142	11846677	4251523	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 4, Ground Flr Frnt Prnt Room, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084052	11846702	4251525	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 16,,, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196085460	11846796	4251547	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 25,9th Fl., LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196085464	11846796	4251547	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 25,9th Fl., LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196085468	11846840	4251548	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 28,1st Fl., LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196085472	11846840	4251548	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 28,1st Fl., LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196085620	11846821	4251550	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Elective Care Centre, ENT Clinic Reception, 1st floor, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196086206	11846887	4251559	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Bluebell House, 1st Floor Cardiology, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196086202	11846887	4251559	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Bluebell House, 1st Floor Cardiology, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196086877	11846847	4251579	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Learning and Development,,, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196086867	11846847	4251579	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Learning and Development,,, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196086863	11846847	4251579	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Learning and Development,,, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	



# Run Sheet

## Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	196086871	11846847	4251579	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Learning and Development,,, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196087034	11846891	4251585	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196087582	11846872	4251596	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Radiology Sugar Cube, 1st Fl., PA Office, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196087578	11846872	4251596	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Radiology Sugar Cube, 1st Fl., PA Office, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196087569	11846872	4251596	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Radiology Sugar Cube, 1st Fl., PA Office, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196087573	11846872	4251596	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Radiology Sugar Cube, 1st Fl., PA Office, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196088146	11846809	4251609	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, New Tower Block Kitchen, Dry Store Cupboard Catering, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196071563	1-54465161784 0	4251295	CONSUMABL E INSTALL	Liverpool University Hospitals NHS , Lower Lane, Fracture Clinic,,, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195992115	1-54440406543 9	4251303	CONSUMABL E INSTALL	Liverpool University Hospitals NHS , Broadway, Lower Lane, Ferndale-General Surgery, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196074673	1-54465678346 6	4251329	CONSUMABL E INSTALL	Liverpool University Hospitals NHS , Lower Lane, Main B Theatres, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196074678	1-54465864623 9	4251330	CONSUMABL E INSTALL	Liverpool University Hospitals NHS , Lower Lane, Catering Phase 2 Office, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196041178	1-54452400621 3	4251420	CONSUMABL E INSTALL	Liverpool University Hospitals NHS , 1st Avenue, Lower Lane, Bluebell house 2nd floor, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084101	1-54465678376 7	4251526	CONSUMABL E INSTALL	Liverpool University Hospitals NHS , Lower Lane, Main C Theatres, LIVERPOOL, L9 7AL	Daniel Hanson	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19606712501	3415457	4251169	NON TECH EXCHANGE	MCDONALDS - NCR, 1 AIGBURTH ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L17 4JP	David Hargreaves	25/09/2025 11:10 26/09/2025 17:00	26/09/2025	
Vista Retail Support Limited	19606712801	3415488	4251171	NON TECH EXCHANGE	MCDONALDS - NCR, 1 AIGBURTH ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L17 4JP	David Hargreaves	25/09/2025 11:10 26/09/2025 17:00	26/09/2025	
Paypoint Network Limited - UK	(No Items)	02582361	4251437	TECH EXCHANGE	KELLYS , KELLYS , 28 KIRKSTONE ROAD NORTH, LIVERPOOL, L21 7NT	David Hargreaves	25/09/2025 15:01 26/09/2025 13:00	26/09/2025	
PayPoint Unscheduled	(No Items)	16010	4251485	COLLECTION	HOLLIDAYS, 15 OLD ROUGH LANE, LIVERPOOL, MERSEYSIDE, L33 6XE	David Hargreaves	25/09/2025 15:24 26/09/2025 17:00	26/09/2025	
Vista Retail Support Limited	19608746701	3415750	4251591	TECH EXCHANGE	LIDL, EDGE LANE, BINNS ROAD, LIVERPOOL, LIVERPOOL, L7 9NF	David Hargreaves	25/09/2025 16:56 26/09/2025 17:00	26/09/2025	
GE Medical Systems Ltd	19607088101	16020957	4251266	NON TECH EXCHANGE	WARRINGTON HOSPITAL, WARRINGTON HOSPITAL, LOVELY LN., WARRINGTON , WA5 1QG	David Hargreaves	25/09/2025 12:17 26/09/2025 12:00	26/09/2025	
Fujitsu Services Limited - EE	19606945901	C5320877	4251225	NON TECH EXCHANGE	EE - (F) Widnes, 9 Greenoaks Shopping Centre, Widnes, Cheshire, Cheshire, WA8 6UB	David Hargreaves	25/09/2025 09:00 26/09/2025 17:30	26/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19607035901	C5320862	4251253	TECH EXCHANGE	Northern Rail - STAR, Oxford Road Station, Oxford Road Station Approach, Manchester, Inner Mancs, Lancashire, Manchester, M1 6FU	David Ranson	25/09/2025 12:02 26/09/2025 20:00	26/09/2025	
Paypoint Network Limited - UK	(No Items)	02582824	4251557	TECH EXCHANGE	YOUR LOCAL, YOUR LOCAL, 135-139 LIVERPOOL ROAD, ECCLES, MANCHESTER, M30 0ND	David Ranson	25/09/2025 16:21 26/09/2025 13:00	26/09/2025	
Fujitsu Services Limited - Banks	19608817201	C5320713	4251608	TECH EXCHANGE	RBSG, 196 Monton Road Eccles, RBSG, MANCHESTER, M30 9NW	David Ranson	26/09/2025 09:30 26/09/2025 15:30	26/09/2025	
POSTURITE LIMITED	19607723001	DEL1627833	4251370	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 114 THE GATE, 21 ASPIN LANE, MANCHESTER, M4 4GT	David Ranson	25/09/2025 13:49 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19607723002	DEL1627833	4251370	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 114 THE GATE, 21 ASPIN LANE, MANCHESTER, M4 4GT	David Ranson	25/09/2025 13:49 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19607723003	DEL1627833	4251370	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 114 THE GATE, 21 ASPIN LANE, MANCHESTER, M4 4GT	David Ranson	25/09/2025 13:49 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19608855101	DEL1629872	4251618	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 116 EDMUND STREET, ROCHDALE, OL12 6QF	David Ranson	25/09/2025 17:39 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19608855102	DEL1629872	4251618	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 116 EDMUND STREET, ROCHDALE, OL12 6QF	David Ranson	25/09/2025 17:39 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19608855103	DEL1629872	4251618	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 116 EDMUND STREET, ROCHDALE, OL12 6QF	David Ranson	25/09/2025 17:39 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19608855104	DEL1629872	4251618	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 116 EDMUND STREET, ROCHDALE, OL12 6QF	David Ranson	25/09/2025 17:39 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19608855105	DEL1629872	4251618	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 116 EDMUND STREET, ROCHDALE, OL12 6QF	David Ranson	25/09/2025 17:39 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19605239701	DEL1629229	4250919	CHAIR INSTALL	79 ADSWOOD LANE EAST, CALE GREEN, NA, STOCKPORT, SK2 6RG	David Ranson	25/09/2025 06:36 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19607745101	DEL1624991	4251378	CHAIR SP INSTALL	19 HAZEL STREET, NA, NA, STOCKPORT, SK7 4JR	David Ranson	25/09/2025 13:53 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19607745102	DEL1624991	4251378	CHAIR SP INSTALL	19 HAZEL STREET, NA, NA, STOCKPORT, SK7 4JR	David Ranson	25/09/2025 13:53 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19607745103	DEL1624991	4251378	CHAIR SP INSTALL	19 HAZEL STREET, NA, NA, STOCKPORT, SK7 4JR	David Ranson	25/09/2025 13:53 26/09/2025 17:00	26/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	196084064	11846632	4251528	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 24, 9th floor, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084117	11846632	4251528	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 24, 9th floor, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084056	11846721	4251529	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Cherry Tree House,,, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084079	11846696	4251531	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 18 Sleep Labs, Monitoring Room, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084087	11846696	4251531	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 18 Sleep Labs, Monitoring Room, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084083	11846696	4251531	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 18 Sleep Labs, Monitoring Room, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084094	11846696	4251531	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 18 Sleep Labs, Monitoring Room, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084130	11846667	4251532	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 33 Occupational Therapy, Outside Stroke Therapy Office, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084113	11846768	4251534	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 32 -Ward Clerks, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084109	11846761	4251535	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 24 Ward Clerks, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084060	11846714	4251536	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 18 Respiratory Reception, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084069	11846714	4251536	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 18 Respiratory Reception, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196084075	11846714	4251536	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Ward 18 Respiratory Reception, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196085452	11846748	4251546	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Radiology Sugar Cube,2nd Fl., LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196085456	11846748	4251546	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Radiology Sugar Cube,2nd Fl., LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196085448	11846748	4251546	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Radiology Sugar Cube,2nd Fl., LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	196067299	1-54465163584 6	4251175	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Therapy Department Building, Second Avenue, Lower Lane, Physiotherapy, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196068224	1-54465138030 1	4251190	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, Stroke Emerg Assessment Centre, Reception, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196068220	1-54465116528 4	4251191	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , 1st Avenue, Lower Lane, Pharmacy Covid Hub, grd flr, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196068626	1-54465096460 3	4251213	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, Prosthetics & Wheelchair,,, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196068631	1-54465189457 4	4251214	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, Main B Theatres,,, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196068639	1-54465018692 0	4251217	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, Ward 12, LIVERPOOL, L9 7AL	John Paul Barron	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
TCS Asda	19607461101	INC0887530 & SCTASK0145997	4251323	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, PRINCESS WAY, BURNLEY, BB12 0EQ	Mark Hosie	25/09/2025 13:08 26/09/2025 17:00	26/09/2025	
ESP Global Services	19603793601	WOT0602703	4250512	TECH EXCHANGE	THE OLD CHAPEL-JD WETHERSPOON, THE OLD CHAPEL-JD WETHERSPOON, RAILWAY ROAD, DARWEN, LANCASHIRE, DARWEN, BB3 2RJ	Mark Hosie	24/09/2025 16:05 26/09/2025 17:00	26/09/2025	
Computacenter Limited	196079993	WOT000449929	4251440	COLLECTION	16 the brook building, deakins mill way, 16 the brook building, deakins mill way, 16 the brook building, deakins mill way, EGERTON, BL7 9YU	Mark Hosie	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
INTERCITY / SALVATION ARMY	(No Items)	701_AshtonUnderLyne	4251396	PROJECT	salvation army, 80 Old Street, , ASHTON-UNDER-LYNE, ASHTON-UNDER-LYNE, OL6 7JR	Mark Hosie	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Computacenter Limited	196076943	WOT000447668	4251626	TECH EXCHANGE	Leigh 52/54 Bradshawgate, Leigh 52/54 Bradshawgate, 52/54 Bradshawgate, LEIGH, England, WN7 4LA	Mark Hosie	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Fujitsu Services Limited - EE	19606942701	C5320875	4251224	NON TECH EXCHANGE	T MOBILE, 20a Bradshawgate, GREATER MANCHESTER, LEIGH, WN7 4LX	Mark Hosie	25/09/2025 09:00 26/09/2025 17:00	26/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196078222	WOT000444150	4251623	TECH EXCHANGE	Blackpool 30 Corporation Street, Blackpool 30 Corporation Street, 30 Corporation Street, BLACKPOOL, England, FY1 1EN	Nadeem Saleem	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19566187701	DEL1619448	4243765	CHAIR INSTALL	NICOLA MOORBY, THE CAPITAL BUILDING, LIVERPOOL, L3 9PP	Nadeem Saleem	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19605323701	DEL1627517	4250955	CHAIR INSTALL	JACKIE MCGOWAN, 2 RUDGATE ROAD, LIVERPOOL, L36 0AD	Nadeem Saleem	25/09/2025 07:22 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19608733401	DEL1628010	4251586	CHAIR INSTALL	ST MARY'S HOUSE, GROUND FLOOR, STANLEY STREET, PRESTON, PR1 4AT	Nadeem Saleem	25/09/2025 16:52 26/09/2025 17:00	26/09/2025	
Computacenter Ltd Tesco Project	19607865901	Preston Superstore	4251398	PROJECT	TESCOS STORES LTD, TESCOS STORES LTD, 89-91 BLACKPOOL ROAD, PRESTON, PR2 6BX	Nadeem Saleem	25/09/2025 14:11 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19608762301	DEL1628345	4251595	CHAIR INSTALL	AG SERVICE COMPANY LIMITED, APARTMENT 2, 29A STAMFORD NEW ROAD, ALTRINCHAM, WA14 1EB	Nadeem Saleem	25/09/2025 17:00 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19607655801	DEL1629416	4251359	DESK & CHAIR INSTALL	THOMAS WILLIAMS, 2 GREENBANK, ABRAM, WIGAN, WN2 5XU	Nadeem Saleem	25/09/2025 13:41 26/09/2025 17:00	26/09/2025	
POSTURITE LIMITED	19607655802	DEL1629416	4251359	DESK & CHAIR INSTALL	THOMAS WILLIAMS, 2 GREENBANK, ABRAM, WIGAN, WN2 5XU	Nadeem Saleem	25/09/2025 13:41 26/09/2025 17:00	26/09/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL MUNICH REINSURANCE	(No Items)	Backfill for Munich RE - Manchester	4237589	MANPOWER	United Kingdom, Chancery Place, 50 Brown Street, , Manchester, Manchester, M2 2JT	Osama Shahhoud	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu - Star – TFW - TC	19605373001	C5320837	4250958	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Ryan Owen	25/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Fujitsu - Star – TFW - TC	19607061701	C5320893	4251255	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Ryan Owen	25/09/2025 12:10 26/09/2025 20:00	26/09/2025	
Computacenter Limited - HSBC	19608204201	INC50238096	4251452	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Ryan Owen	25/09/2025 15:11 26/09/2025 17:00	26/09/2025	
NCR TESCO HHT	196080870	7526801617	4251427	TECH EXCHANGE	TESCO, DELAMERE ST , CHESHIRE, CHESHIRE, CW7 2RD	Ryan Owen	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Computacenter - Morrisons BAU	19607866201	SCTASK0117689	4251399	TECH EXCHANGE	MORRISONS MANUFACTORY, MORRISONS MANUFACTORY, WHARTON ROAD, WINSFORD, CW7 3BB	Ryan Owen	25/09/2025 14:11 26/09/2025 17:00	26/09/2025	
Paypoint Network Limited - UK	(No Items)	02582822	4251544	TECH EXCHANGE	PEN-Y-CAE CONVENIENCE STORE, PEN-Y-CAE CONVENIENCE STORE, HALL STREET, PEN-Y-CAE, WREXHAM, LL14 2RT	Ryan Owen	25/09/2025 16:16 26/09/2025 15:00	26/09/2025	
CXM	19605966001	5912948	4251003	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966002	5912948	4251003	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966003	5912948	4251003	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966004	5912948	4251003	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966005	5912948	4251003	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966006	5912948	4251003	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966007	5912948	4251003	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966601	5912949	4251004	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966602	5912949	4251004	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	



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## Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19605966603	5912949	4251004	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966604	5912949	4251004	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966605	5912949	4251004	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966606	5912949	4251004	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	
CXM	19605966607	5912949	4251004	INSTALL	SYRIANA, 290 HALE ROAD, HALE BARNS HALE BARNS, ALTRINCHAM, WA15 8SP	Ryan Owen	26/09/2025 12:00 26/09/2025 17:00	26/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19608013901	3416151	4251416	NON TECH EXCHANGE	MCDONALDS - NCR, MACON WAY, CREWE, CHESHIRE, CREWE, CW1 6DR	Simon Heath	25/09/2025 14:35 26/09/2025 17:00	26/09/2025	
HCL Barclays	19607572801	TASK3172202	4251343	COLLECTION	50 DERRINGTON AVENUE, 50 DERRINGTON AVENUE, CREWE, CW2 7JB	Simon Heath	25/09/2025 13:22 26/09/2025 17:00	26/09/2025	
HCL Barclays	19607578101	TASK3172203	4251345	COLLECTION	50 DERRINGTON AVENUE, 50 DERRINGTON AVENUE, CREWE, CW2 7JB	Simon Heath	25/09/2025 13:23 26/09/2025 17:00	26/09/2025	
HCL Barclays	19607581501	TASK3172204	4251347	COLLECTION	50 DERRINGTON AVENUE, 50 DERRINGTON AVENUE, CREWE, CW2 7JB	Simon Heath	25/09/2025 13:24 26/09/2025 17:00	26/09/2025	
DHL Supply Chain Limited - RBS	(No Items)	44633	4251328	COLLECTION	56 LAMBTON ROAD, 56 LAMBTON ROAD, WORSLEY, MANCHESTER, M28 2ST	Simon Heath	25/09/2025 13:13 26/09/2025 17:00	26/09/2025	
Symec Travis Perkins	19605725401	00493882	4250977	TECH EXCHANGE	FENCE AVENUE, FENCE AVENUE, MACCLESFIELD, SK10 1LT	Simon Heath	25/09/2025 09:03 26/09/2025 17:00	26/09/2025	
Computacenter - Astra Zeneca	196035262	WOT000447491	4250997	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Computacenter - Astra Zeneca	196053641	WOT000448820	4250998	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Computacenter - Astra Zeneca	196053834	WOT000448819	4251277	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	(No Items)	11846533	4251438	REPAIR	Liverpool University Hospitals NHS , Lower Lane, UCAT Observation Ward, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196068635	1-54465138084 8	4251218	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, UCAT MAB/FAB, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084040	11846658	4251524	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS, Room 1005, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084032	11846658	4251524	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS, Room 1005, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084048	11846658	4251524	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS, Room 1005, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084036	11846658	4251524	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS, Room 1005, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084028	11846658	4251524	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS, Room 1005, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084044	11846658	4251524	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS, Room 1005, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084134	11846689	4251527	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, PHLS 2nd Floor Haeme Room 2003, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084138	11846689	4251527	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, PHLS 2nd Floor Haeme Room 2003, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084122	11846622	4251533	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, PHLS 1st Floor Room 1022, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196084126	11846622	4251533	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, PHLS 1st Floor Room 1022, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196070893	1-54465161759 1	4251270	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, PHLS,3rd Fl., LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196085444	1-54467666417 0	4251545	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, PHLS,3rd Fl., LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196068621	1-54464885348 1	4251219	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Broadway Lower Lane, Aintree Hospital - Oak House, Bluebell House Grd Fl, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196069664	1-54464885396 1	4251243	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Broadway, Lower Lane Aintree Hospital, Oak House,Grd Fl,, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	



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## Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	196069675	1-54465174650 2	4251245	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, Bluebell house 2nd floor, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196069670	1-54465163534 2	4251246	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, Ward 6 New VIC, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196070898	1-54465161733 2	4251271	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Elective Care Centre, First Avenue, Lower Lane, ECC,,, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196070889	1-54465678318 1	4251272	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, Main B,,, LIVERPOOL, L9 7AL	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
NCR - Sains Print ***DO NOT INVOICE****	196063274	7526800341	4251027	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE, HALL HAYDOCK, MERSEYSIDE, WA11 9WB	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
NCR - Sains Print ***DO NOT INVOICE****	(No Items)	7526801285	4251047	REPAIR	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE, HALL HAYDOCK, MERSEYSIDE, WA11 9WB	Stephen Fitton	26/09/2025 09:00 26/09/2025 17:00	26/09/2025	
Training Account	196018314	Stephen Fitton NG25ZGP	4250231	ENGINEER TRAINING	Warrington, Warrington, TVS online, WA5 7TN	Stephen Fitton	25/09/2025 09:00 26/09/2025 17:00	26/09/2025	