



Run Sheet

Stephen Fitton 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	1
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Job # 4155412	Customer	HCL - Dover		Job Address
SLA Window	18/06/2025 08:00 - 18/06/2025 17:00	Contact Name	Aled Williams and Stephen Partington +44 (0) 7738 402 126 and +44 151 3506169	7 COMMERCE 2610N +44 151 3506169
Activity	MANPOWER	Contact Phone	Aled Williams and Stephen Partington +44 (0) 7738 402 126 and +44 151 3506169	1-3 Helix Business Park New Bridge Road Ellesmere Port, Cheshire CH65 4LR,
Priority	ND 1700			
Ref 1	DOVER_SCTASK1433826_18/06/2025			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Ticket Reference? SCTASK1433826 SCTASK1422470 SCTASK1412017 SCTASK1437460 SCTASK1437457 SCTASK1436063 SCTASK1436061 SCTASK1434680 INC1140320 Rico Ticket Reference? ?NA ? Ticket Type (Dispatch IMAC)? Dispatch Full day Dispatch Priority (4 hour NBD 2BD 4BD)? NBD Estimated Total Call Duration 8 hours USB Build Image Stick Needed? Yes Access Code Granted? Yes is SPOC been contacted and confirmed they will be onsite? Yes until 4:30 PM local time What are the links to the Bridge Call on MS Teams Upon Arrival? Bridge call link: Microsoft Teams meeting Join on your computer or mobile app Click here to join the meeting Learn More Meeting option...	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	1
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Job # 4178251	Customer	HCL - Dover		Job Address
SLA Window	18/06/2025 09:00 - 18/06/2025 17:00	Contact Name	.	Dover The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN
Activity	MANPOWER	Contact Phone	.	Skelmersdale WN8 9TN
Priority	ND 1700			
Ref 1	DOVER SKELMERSDALE SCH			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
DOVER SKELMERSDALE SCH	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Nadeem Saleem 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4182276	Customer	Computacenter Limited			Job Address
SLA Window	18/06/2025 09:00 - 18/06/2025 17:00	Contact Name	James Curran		LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07703003500		814 Garstang Road;Barton
Priority	ND 1700				814 Garstang Road;Barton
Ref 1	24390524				PR3 5AA
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
RSG-VA Contact Name - James Curran Contact Number - 07703003500 Locatn - 814 Garstang Road Barton Preston PR35AA - Heritage - Device - WDOWS Make - Head Office - Surface Pro Device - WINDOWS PPD - Yes - Typ	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274752601	4455392	LBG:SURFACE PRO 8 I5 16GB				
19274438001	4455392	LBG:SURFACE PRO 8 I5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274752801	4455392	LBG:SURFACE PRO 8 I5 16GB				
19274438201	4455392	LBG:SURFACE PRO 8 I5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4182284	Customer	Centrex Services		Job Address
SLA Window	18/06/2025 11:30 - 18/06/2025 11:30	Contact Name	Phil Morgan	Achieving Together Park Road Fairfield LA11 7HQ
Activity	MANPOWER	Contact Phone	07827 921 365	
Priority	ND 1700			
Ref 1	118885			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
install large Printer	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Nadeem Saleem 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4182286	Customer	Centrex Services			Job Address
SLA Window	18/06/2025 11:30 - 18/06/2025 11:30	Contact Name	Phil Morgan		Achieving Together Guest House Greenacres Country Lindale LA11 6LP
Activity	MANPOWER	Contact Phone	07827 921 365		
Priority	Timed				
Ref 1	118886				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
install large Printer	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet
Nadeem Saleem 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4182279	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/06/2025 16:33 - 18/06/2025 17:00	Contact Name	KERRY FLOWETH	B A E SYSTEMS WARTON AERODROME WARTON CO AIDEN JONES
Activity	CHAIR INSTALL	Contact Phone	01252373232	PRESTON PR4 1AX
Priority	ND 1700			
Ref 1	DEL1588657			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** *****RFD*****Please call 1 hour before arrival.Customer Ref / PO: CPA000289761 Deliveries DPD or UPSItems on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274973001	100092832	P-Sit High back - Black With:				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274973201	100092832	P-Sit High back - Black With:				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4181606	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/06/2025 06:34 - 18/06/2025 17:00	Contact Name	TOM MACKERETH		FLAT 8 10 ST GEORGE'S SQUARE NA ST ANNES FY8 2NY
Activity	CHAIR INSTALL	Contact Phone	07547690649		
Priority	ND 1700				
Ref 1	DEL1585528				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please give me a ring when you get here so I can come down and open the door for you. You should be able to park on St George's Square or very nearby. *** Please call 1 hour before arrival. Customer Ref / PO: P500573 WR:30698 Items on order:100138872 - MISC - Rectangular Ch</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19271571101	100141581	Adapt 660 (medium seat/high ba				



Run Sheet

Nadeem Saleem 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4182198	Customer	PayPoint Unscheduled		Job Address
SLA Window	17/06/2025 15:46 - 18/06/2025 17:00	Contact Name	VIJAYANIRMALA EHAMPARANATHAN	SELVAM CONVENIENCE STORE 82 BOND STREET BLACKPOOL FY4 1BW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31200993			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive) - 37590214 38943371 Zebra Printer

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274775001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4181610	Customer	POSTURITE LIMITED		Job Address	
SLA Window	17/06/2025 06:38 - 18/06/2025 17:00	Contact Name	VICTORIA DALEY	VICTORIA DALEY 43 BRACKEN CRESCENT, LEYLAND PR25 1EH	
Activity	CHAIR INSTALL	Contact Phone	07465964368		
Priority	ND 1700				
Ref 1	DEL1589229				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: This is just delivery only NOT set up. *** Please call 1 hour before arrival. Customer Ref / PO: P502225 WR:31271 Items on order:5509034 - DESK - Cantilever Fixed</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. LEYLAND PR25%201EH >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19271575301	100093917	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19271575501	100093917	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4181744	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name	Neil Parry	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000328705			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-06-18""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000009650_UK10_EUSAP Macc Mgmt""Cost Center Account Number":"CC_0000009650_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192538250	00000000000460	BAZ9GB-US ED_Len TP T14s G4 AMD R5	GM0P8432			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192538252						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4181746	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name	Athena Ung	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000333367			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-06-18""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000004095_UK10_EUSAP Chem Dev Central""Cost Center Account Number":"CC_0000004095_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192675358	00000000000460BA	29GB-USED_Len TP T14s G4 AMD R5	GM0R453K			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192675360						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4181748	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name	Areba Mahmood	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447936604966	
Priority	ND 1700			
Ref 1	WOT000333962			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","Requested by date":"2025-06-18""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000001597_UK10_EUSAP GES Planning UK""Cost Center Account Number": "CC_0000001597_UK10_EUSAP"}</pre>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192692127	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0TE8C2			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192692129						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4181749	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name	Lucrezia Angelini	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone		To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000334168			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-18", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004095_UK10_EUSAP", "Cost Center Account Number": "CC_0000004095_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192701864	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE7L1			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192701866						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4181750	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name	Whitney Obule	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	123456	
Priority	ND 1700			
Ref 1	WOT000334189			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID ":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date ":"2025-06-16""Customer Catalog ID ":" NEW_Lenovo_Standard_Laptop""Cost Center Name ":"CC_0000005090_UK10_EUSAP Early Chemical Development UK""Cost Center Account Number ":"CC_0000005090_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192703806	000000000004592626	626GB-NEW__Len TP T14s G4 AMD R5	GMOTE7MY			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192703808						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4181751	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name		David Hickson	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone		-	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000334263				England
Ref 2					SK10 2NA
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-17", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004035_UK10_EUSAP", "Supplychain Management BioPharma UK", "Cost Center Account Number": "CC_0000004035_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192716925	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GMOTE8AY			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4181756	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name	Sophie Bailes		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447384918087		
Priority	ND 1700				
Ref 1	WOT000330772				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-06-18", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000004102_UK10_EUSAP R&DIT - UK Early Science", "Cost Center Account Number": "CC_0000004102_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192566062	000000000004698827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF587TGN			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192566064						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 18/06/2025

Date 18/06/2025 **Depot** Warrington **Driver** Booth, Claire **Jobs on Run** 11

Job # 4181759	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name	Sam Talbot	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000334194			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop""Procure Quantity 1":1"Requested by date":"2025-06-13"Customer Catalog ID":" RFB_Lenovo_Travel_Laptop"Cost Center Name":"CC_0000009020_0010_IPR BLOCKED - Plan Production"Cost Center Account Number":"CC_0000009020_0010_IPR"}</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192703953	00000000000469	BAZ7GB-NEW__Len TP X1 CARB G12 i7 LTE	PF587W83			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192703955						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4181784	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name	Alana Nelson	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000329422			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop","Procure Quantity 1":1,"Requested by date":"2025-06-18","Customer Catalog ID":" RFB_Lenovo_Travel_Laptop","Cost Center Name":"CC_0000009650_UK10_EUSAP Macc Mgmt","Cost Center Account Number":"CC_0000009650_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192549259	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF587TJY			

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Run Sheet

Claire Booth 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4181869	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name	Julie Bell		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447825530070		
Priority	ND 1700				
Ref 1	WOT000334684				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-06-18", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000004497_UK10_EUSAP", "CPSS BPO Enabling UK": "Cost Center Account Number": "CC_0000004497_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192727203	000000000004698827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF587NXN			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192727205						

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Claire Booth 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4181846	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	18/06/2025 09:00 - 18/06/2025 18:00	Contact Name	RITU VAISH	16 CHILTERN CLOSE 16 CHILTERN CLOSE HAZEL GROVE STOCKPORT SK7 5BQ
Activity	NON TECH EXCHANGE	Contact Phone	+447860335888	
Priority	ND 1700			
Ref 1	5312632 / INC8926983			
Ref 2				
No. of Parts	1			

Instructions 1

Instructions 2

ritu.vaish@lombard.co.uk / _NWHUBFMON

Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange
return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19273305201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19273305401						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4181908	Customer	Symec Travis Perkins			Job Address
SLA Window	17/06/2025 12:36 - 18/06/2025 17:00	Contact Name	FAO STEVE GASKELL		TRAVIS PERKINS TRADING CO LTD
Activity	TECH EXCHANGE	Contact Phone	01942 262458		TRAVIS PERKINS TRADING CO LTD
Priority	ND 1700				LORD STREET
Ref 1	00444537				LEIGH
Ref 2					WN7 1BY
No. of Parts	1				

Instructions 1	Instructions 2
Swap for 1x Faulty TC57(21281522502710)	Ensure recipient keeps old battery

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19273516901						

Returned Items



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4182264	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/06/2025 16:26 - 18/06/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 6, PARSONAGE RETAIL PARK LEIGH WN7 5SJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3310750			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3310750 Store HHT will not power on despite trying a new battery battery compartment is damaged. Please replace HHT. (SN: 18201522506471) SUP-SCN-HHT-ZEB-TC51 Instruction for FSE - Attend & replace HHT w/ correct Serial ID.	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274954701	SUP-SCN-HHT-ZEB-TC51					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274954901						



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4182259	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/06/2025 16:23 - 18/06/2025 17:00	Contact Name		SUPERDRUG STORES PLC 40-42-44 DEANSGATE BOLTON BL1 1BG
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3310777			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3310777 POS3 printer faulty. Printer from another till works on POS3 so the issue is with printer not cable. Please replace printer. ASW-PTR-WIN-TH250</p>	<p>Replace ASW-PTR-WIN-TH250 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274940701	ASW-PTR-WIN-T	HGSTor TH250 Black USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274940901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4182071	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	17/06/2025 14:22 - 18/06/2025 20:00	Contact Name		Bolton (PA) 60690	VODAFONE RETAIL LTD (BOLTON DEANSGATE)
Activity	TECH EXCHANGE	Contact Phone		07717 512322	Bolton, 63 DeansGate , Lancashire, England LANCASHIRE
Priority	ND 1900				Bolton BL1 1HQ
Ref 1	C5313248				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 18/06/2025 20:00 SLA: ND 18/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPXXXSVGA5 x 1	Problem: [TC] VGA Cable Faulty Root Cause: Unknown Action: RET60***-***: Eng to site to replace VGA cable Test: IN USE URL: Call history:: ##### Call 5313248 Problem Web Service qws_uk Tue 17 Jun 2025 14:21:35 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB00000VI353TA23 contract.pkey=23219 call.poms=1 call.zip=BL1 1HQ call.address=Bolton 63 DeansGate Lancashire England call.city=Bolton call.customerid=INC17748364 call.problem=RET60262-032 - Touch Screen D25 - Blank or not powering on call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFVGACBL call.priority=2-Medium call.datereported=6/17/2025 3:21:02 PM ##### Call 5313248 Problem Web Service qws_uk Tue 17 Jun 2025 14:21:35 A+C+P RET60262-032 - Touch Screen D25 - Blank or not powering on...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274157401	_VPXXXSVGA5	CBL:3M SVGA:V/FONE				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4178941	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	12/06/2025 10:54 - 18/06/2025 13:00	Contact Name	Manager	B & H NEWS B & H NEWS 16 WINTER HEY LANE HORWICH BOLTON BL6 7AA
Activity	TECH EXCHANGE	Contact Phone		
Priority	4HR			
Ref 1	31116646			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
T3 exchange Android 6 upgrade	None entered

Job Notes

In Items



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4181790	Customer	Fujitsu Services Limited - Banks			Job Address		
SLA Window	17/06/2025 09:30 - 18/06/2025 16:30	Contact Name	Anna-Lee Farrimond		RBSG 46 MARKET STREET		
Activity	TECH EXCHANGE	Contact Phone	-		RBSG CHORLEY PR7 2RZ		
Priority	ND 1600						
Ref 1	C5313137						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 19/06/2025 11:00 SLA: ND 19/06/2025 11:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= 02048176 x 1	Problem: [TC] no network connections Root Cause: faulty cable Action: eng to replace Test: user to test URL: NONE Call history: ##### Call 5313137 Problem Web Service qws_uk Mon 16 Jun 2025 12:26:06 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000PRT1R3 contract.pkey=23224 call.poms=1 call.zip=PR7 2RZ call.address=46 Market Street call.city=CHORLEY call.orgname=RBSG call.customerid=INC8934376 call.problem=Workstation - Not connected / Damaged Cable[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=6/16/2025 1:26:03 PM call.dpavailable=1 ##### Call 5313137 Problem Web Service qws_uk Mon 16 Jun 2025 12:26:06 A+C+P Impacted User: FARRALF...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19272739301	02048176	CBL:UTP LAN CABLE 3M				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4181911	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/06/2025 12:39 - 18/06/2025 17:00	Contact Name	CATHERINE ROBERTS	UNITED UTILITIES COMMON BANK LANE CHORLEY PR7 1NR
Activity	DESK INSTALL	Contact Phone	07747532563	
Priority	ND 1700			
Ref 1	DEL1590348			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please deliver no later than 3pm as there will be no one on site after this time. *** Please call 1 hour before arrival.Customer Ref / PO: 3500299335Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1590348&address=United%20Utilities%20Common%20Bank%20Lane%20CHORLEY%20PR7%201NR</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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In Items for Job # 4181911 page 1 of 1



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4178995	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	18/06/2025 09:00 - 18/06/2025 18:00	Contact Name	NICOLA CLARKE	28 MAIN STREET 28 MAIN STREET BUCKSHAW VILLAGE CHORLEY PR7 7AQ
Activity	NON TECH EXCHANGE	Contact Phone	07890034048	
Priority	ND 1700			
Ref 1	5312799 / INC8928638			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Nicola.Clarke@natwest.com / _NWHUBFTC *** Please call customer when On the Way *** *** Customer not be available between 15:00 - 16:00 ***	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19259762901						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4181775	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/06/2025 10:46 - 18/06/2025 17:00	Contact Name	ROY TOMLINSON	COMPUTACENTER HSBC 6 MAPLE GROVE WORSLEY MANCHESTER UNITED KINGDOM M28 7FB
Activity	COLLECTION	Contact Phone	07704795174	
Priority	ND 1600			
Ref 1	RITM34321117			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Laptop</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19272659001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19272659201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4182058	Customer	Vista Retail Support Limited	Job Address
SLA Window	17/06/2025 14:07 - 18/06/2025 17:00	Contact Name	LIDL EASTWAY HUB, EASTWAY PRESTON PR2 3LT
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3309778		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3197364: VoCoVo Report a fault with the headset 3309778 Brief Description: Defective damaged or lost equipment Mobile Office Is the device defective physically damaged or lost? : Defective Passcode: 19050778 Friday 08:00 - 22:00 Saturday 08:00 - 22:00 Sunday 10:00 - 16:00 Monday 08:00 - 22:00 Tuesday 08:00 - 22:00 Wednesday 08:00 - 22:00 Thursday 08:00 - 22:00	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274078601	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4182091	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	18/06/2025 08:00 - 18/06/2025 12:00	Contact Name	URMSTON NLC2938 NT STATION	Northern Rail - STAR Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Manches
Activity	TECH EXCHANGE_R	Contact Phone	0161 202 9837	Greater Manchester Urmston M41 5AW
Priority	4HR			
Ref 1	C5313208			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Previous NA - Station closed on arrival. Spoke to Star Support who authorised to abort. Ref - Hasnain 4HR 17/06/2025 14:24 SLA: 4HR 17/06/2025 14:24 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1</p>	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5313208 Problem Web Service qws_uk Tue 17 Jun 2025 10:25:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2938TA21 contract.pkey=23200 call.poms=1 call.zip=M41 5AW call.address=Urmston Railway Station Flixton Road Urmston Greater Manchester Inner Mancs call.customerid=INC17747746 call.problem=NLC2938 URMSTON NLC 2938 Site URMSTON Window 30 Serial Number 32747 Fault Co call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=4-Critical call.datereported=6/17/2025 11:24:56 AM ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274268701	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32758			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274268901	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32758			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4182369	Customer	Computacenter - Kingfisher		Job Address
SLA Window	18/06/2025 09:00 - 18/06/2025 17:00	Contact Name	SALLY HOSKINS	B & Q PLC B & Q PLC UNIT 1
Activity	TECH EXCHANGE	Contact Phone	01606 352312	NORTHWICH RETAIL PARK NORTHWICH CW9 5LY
Priority	ND 1700			
Ref 1	24391921			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Till hostname: GBBQ01144POS02P Till number: 02 Peripheral make/model(Please copy and paste CI): BEETLE M-III System details (K1/M1/R1 found on EC portal): K1.0-Q87-uATX Are there still sales are any sales left on the till?: No missing sales Description of Issue: Sally reported that the till is running generally slow. It takes long seconds to print receipts sometimes it prints out credit notes twice sometimes it's freezing in middle of card transactions. Contact name/number: Sally Hoskins - +44 1606 352312	PLEASE SWAP UNIT

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4182069	Customer	HCL Barclays		Job Address
SLA Window	17/06/2025 14:22 - 18/06/2025 17:00	Contact Name	CHLOE HEWITT	29 CORONET AVENUE 29 CORONET AVENUE NORTHWICH CW9 8FX
Activity	COLLECTION	Contact Phone	07469883248	
Priority	ND 1600			
Ref 1	TASK2886260			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PERIPHERAL COLLECTION	Keyboards: 1

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274166701	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274166901	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Ryan Owen 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4182074	Customer	HCL Barclays		Job Address
SLA Window	17/06/2025 14:26 - 18/06/2025 17:00	Contact Name	CHLOE HEWITT	29 CORONET AVENUE 29 CORONET AVENUE NORTHWICH CW9 8FX
Activity	COLLECTION	Contact Phone	07469883248	
Priority	ND 1600			
Ref 1	TASK2886260			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
MONITOR COLLECTION	Please arrange collection of the following laptops from above location : Monitor

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274182501	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274182701	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4182213	Customer	EPAY Limited		Job Address
SLA Window	17/06/2025 16:00 - 18/06/2025 17:00	Contact Name		TOTAL QUEENS PARK TOTAL QUEENS PARK VICTORIA AVENUE CREWE CHESHIRE CW2 7SJ
Activity	TECH EXCHANGE	Contact Phone	01270509304	
Priority	ND 1700			
Ref 1	4367117			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please contact Epay whilst at site(Very Important)	<p>Issue: Printing Issue For Warehouse: Please preload 1x VX 520 Basic under TID:90125739 and RID:922696 For technician: Please visit the site between 09:00 17:00 only. Please install the preloaded terminal on site and collect the faulty terminal (PTID: 30728000) Please call Epay Ops whilst at the site (Very important) Failure to call will result in failure of the Job.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4182262	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/06/2025 16:25 - 18/06/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 6, GRAND JUNCTION RETAIL PARK CREWE CW1 2RP
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3311105			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3311105 POS1 printer is stuck shut. Unable to open it. Please replace printer and test with store. ASW-PTR-WIN-TH250 Additional Information - NA Instruction for FSE - FSE to attend and investigate issue with POS1 printer	Replace ASW-PTR-WIN-TH250 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274948801	ASW-PTR-WIN-TH250	cor TH250 Black USB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274949001						



Run Sheet

Ryan Owen 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4182263	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/06/2025 16:26 - 18/06/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI CLAYTON BY PASS A34 CONGLETON CHESHIRE CONGLETON CW12 1LR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3308543			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3308543 Drive thru KVS43 pick ticket printer is not printing off tickets Need swapout Instruction for FSE - Follow back door swap out process for Printer</p> <p>Monday-Sunday 7am-11pm</p>	<p>Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274950001	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274950201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4181806	Customer	Verifone UK LTD		Job Address
SLA Window	17/06/2025 11:23 - 18/06/2025 18:00	Contact Name	CHARLOTTE MATHEWS	PIZZA EXPRESS - 2251 - KNUTSFORD 117A KING STREET CHESHIRE N/A N/A WA16 6EH
Activity	TECH EXCHANGE	Contact Phone	01565 651 898	
Priority	ND 1800			
Ref 1	G354280			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 30751497 Inbound Serial No. = 314-352-927 IP Gateway = 0.0.0.0 Terminal IP Address = N/A Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 2251 Login Pin = 2251 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Faulty Keypad	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679504

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

David Ranson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4181807	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/06/2025 09:00 - 18/06/2025 17:00	Contact Name	FAITH ELLIS		FAITH ELLIS 32 ST. BEDES VIEW WIDNES WA8 7FL
Activity	CHAIR INSTALL	Contact Phone	07455219332		
Priority	ND 1700				
Ref 1	DEL1586711				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Third floor so there is stairs *** Please call 1 hour before arrival.Customer Ref / PO: 345098346Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19267736601	100092791	P-Sit High Back - 3 Lever Seat				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

David Ranson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4181938	Customer	EPAY Limited		Job Address
SLA Window	17/06/2025 13:05 - 18/06/2025 17:00	Contact Name	ANDREW	(HTA) PIMBO NURSERIES & GARDEN
Activity	TECH EXCHANGE	Contact Phone	01695622601	(HTA) PIMBO NURSERIES & GARDEN
Priority	ND 1700			32 PIMBO LANE UPHOLLAND SKELMERSDALE WN8 9QQ
Ref 1	4367093			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please call epay whilst at site (Very Important)	<p>Issue: Printing Issue Please visit the site between 09:00 17:00 only. Please install 1x VX 520 Basic under TID: 90122027 and RID: 910479. Please call Epay Ops whilst at the site as they will help you out in terms of installation and configuration. Failure to call will result in failure of the Job</p>

Job Notes

In Items



Run Sheet

David Ranson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4182104	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/06/2025 14:49 - 18/06/2025 17:00	Contact Name	ZOE RICHARDSON		AG SERVICE COMPANY LIMITED 17 GILLINGHAM ROAD ECCLES MANCHESTER M30 8NA
Activity	CHAIR INSTALL	Contact Phone	07789950201		
Priority	ND 1700				
Ref 1	DEL1589439				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1589439&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1589439&address>Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274379001	9994754	Homeworker Ergonomic Office Ch				

Engineer Closure Notes	On Site Time	Off Site Time

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Run Sheet

David Ranson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4182139	Customer	Computacenter - Morrisons BAU			Job Address
SLA Window	17/06/2025 15:18 - 18/06/2025 17:00	Contact Name		YANITSA ARNAUDOVA	COMPUTACENTER LTD COMPUTACENTER LTD 1 LOWRY PLAZA (DIGITAL WORLD) THE QUAYS Salford M50 3UB
Activity	DELIVERY	Contact Phone		07801453429	
Priority	ND 1700				
Ref 1	Project - CC (Rob C)				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver laptop to site	Deliver laptop to site Site Contact - Yanitsa Arnaudova - 07801453429

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274644901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4181755	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/06/2025 10:39 - 18/06/2025 17:00	Contact Name	PARVATHY PRAJEESH	TALK TALK SOAPWORKS COLGATE LANE SALFORD M5 3LZ
Activity	CHAIR INSTALL	Contact Phone	07767559147	
Priority	ND 1700			
Ref 1	DEL1589210			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO00001962-T005Items on order:1401110 - LAPSTAND - Slim Cool La</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p> <p>Soapworks Salford Colgate%20Lane M5%203LZ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19272588901	100093954	Positiv ME300 (High Back) - Bl				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19272589101	100093954	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4181958	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/06/2025 13:24 - 18/06/2025 17:00	Contact Name	MOHMED YUSUF	H M REVENUE & CUSTOMS EMPLOYERS SECTION TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE Salford M3 5DS
Activity	BARIATRIC INSTALL	Contact Phone	07934723941	
Priority	ND 1700			
Ref 1	DEL1589264			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please deliver to Post room on the ground floor. I will collect the chair from them once they notify me of its arrival. *** Please call 1 hour before arrival. Customer Ref / PO: 6000254165 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1589264&address</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. H%20M%20Revenue%20%26%20Customs Employers%20Section SALFORD Trinity%20Bridge%20House %202%20Dearmans%20Place M3%205DS >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19273811801	100139161	Adapt 700 Chair				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4181651	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/06/2025 08:37 - 18/06/2025 17:00	Contact Name	PAMELA KEARNS	DEPARTMENT FOR EDUCATION PICCADILLY GATE STORE STREET MANCHESTER M1 2WD
Activity	CHAIR INSTALL	Contact Phone	07821768637	
Priority	ND 1700			
Ref 1	DEL1587785			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: register with reception on arrival. *** Please call 1 hour before arrival. Customer Ref / PO: CORE-PO-023571 Recipient name: Pamela Kearns Tel: 078840962371</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1587785&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Department%20for%20Education Piccadilly%20Gate MANCHESTER Store%20Street M1%202WD >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19271880401	100093972	Positiv ME600 Chair (Square Ba				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19271880601	100093972	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4182302	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	18/06/2025 09:00 - 18/06/2025 17:00	Contact Name	Derek Derek	Halfords Limited Churchill Way PRINTER B MACCLESFIELD SK11 6AY	
Activity	REPAIR WITH PARTS	Contact Phone	01625430328		
Priority	ND FIX				
Ref 1	11738601				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 18/06/2025 17:00-----ASSET INFORMATION---ProductName: CS622de SFP HVDeviceTagCustomer: PRINTER BSerialNumber: 50298490412W2ProductIdentifier: 42C0090Model: 5029-636Physical Location: ---ACCOUNT INFORMATION---MPS ACCOUNTSLA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00Printer InformationPin code on all devices 1066Tray set up generally is as followsTray 1 A4 plain paperTray 2 A4 episys labelsWill print A5 sometimes but generally via the manual feeder if the device has one</p>	<p>-----ACTIVITY DESCRIPTION---Issue : Broken Fuser deflectorRecommended PNs: 41X2305 Fuser deflectorSpecial Instructions: "Please check if the printer also needs a new imaging unit as the customer mentioned they are getting black prints."Steps Performed : cx provided picture of broken Fuser deflectorPrinter Location : Churchill Way Macclesfield SK11 6AY.Source :L2Poc Contact :-Full Name: Derek -Email Address:General.0470-MACCLESFIELD@halfords-stores.co.uk-Phone Number: 01625 430328----INSTRUCTIONS-----Technical Notes -----DCN. @CSC: Please EMO & GO. @TECH: Please check deflector (on back order) and investigate report of 'black' prints - check K IU first.</p>

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192751758	41X2349	SVC Flag Left output deflector				
192751754	41X1040	SVC Laser Printheads COLOR ASM				
192751762	41X1039	SVC Maint Kit Transfer Belt Im				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192751760	41X2349	SVC Flag Left output deflector				
192751756	41X1040	SVC Laser Printheads COLOR ASM				
192751764	41X1039	SVC Maint Kit Transfer Belt Im				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4182107	Customer	Paypoint Network Limited - UK			Job Address
SLA Window	17/06/2025 14:53 - 18/06/2025 13:00	Contact Name	MR NAVEED MAJED		RAJA BROTHERS RAJA BROTHERS 333 ADSWOOD ROAD STOCKPORT SK3 8PL
Activity	TECH EXCHANGE	Contact Phone	01614832876		
Priority	4HR				
Ref 1	02381133				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
31269488//74109/T3	<p>Case Number: 02381133</p> <p>Swap type: Swap Required</p> <p>Swap reason: Seiko Printer Error</p> <p>Device Type: PP1</p> <p>TID Number: 31269488</p> <p>Serial Number:</p> <p>Site ID: 74109</p> <p>Description: seiko error</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4181980	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	17/06/2025 13:48 - 18/06/2025 12:00	Contact Name	REFFATULLAH KHAN		159 WALTON ROAD 159 WALTON ROAD SALE M33 4FS
Activity	COLLECTION	Contact Phone	075048 82433		
Priority	ND 1200				
Ref 1	43588				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PRE 12:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items



Run Sheet

Daniel Hanson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4182193	Customer	PayPoint Unscheduled		Job Address
SLA Window	17/06/2025 15:46 - 18/06/2025 17:00	Contact Name	MD MOSTAFIZUR RAHMAN KHAN	ONE STOP SHOP 106 BARLOW ROAD, LEVENSHULME MANCHESTER M19 3EF
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31142621			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive) - 34046685 37760942

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274776501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4181981	Customer	Computacenter - KPMG		Job Address
SLA Window	18/06/2025 09:00 - 18/06/2025 17:00	Contact Name	LAURA BARKER	K P M G LLP 1 ST PETERS SQUARE MANCHESTER M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07443429485	
Priority	ND 1700			
Ref 1	24391153			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
swap iPhone 12 18.06.25	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes			On Site Time	Off Site Time
Customer Print				
Customer Signature				



Run Sheet

Daniel Hanson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4182311	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	17/06/2025 17:30 - 18/06/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5313263			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 18/06/2025 20:00 SLA: ND 18/06/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5313263 Problem Web Service qws_uk Tue 17 Jun 2025 15:45:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC17749238 call.problem=NLC9654 MANCHESTER VICTORIA PED kept rejecting all card payments over the last few days. call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=6/17/2025 4:44:32 PM ##### Call 5313263 Problem Web Service qws_uk Tue 17 Jun 2025 15:45:04 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19275215801	_SXASSET-LABELSV2					
19275215501	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020117045			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19275215901	_SXASSET-LABELSV2					
19275215601	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020117045			



Run Sheet

Daniel Hanson 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4182174	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	17/06/2025 09:00 - 18/06/2025 17:30	Contact Name	Oldham (PA) 70141		Vodafone Oldham Oldham, 12 Town
Activity	TECH EXCHANGE	Contact Phone	07717 512337		Square....Shopping Centre, Oldham, Greater Manchester
Priority	ND 1700				Greater Manchester
Ref 1	C5313261				Oldham
Ref 2					OL1 1XE
No. of Parts	1				

Instructions 1	Instructions 2
ND 18/06/2025 20:00 SLA: ND 18/06/2025 20:00 PART2= PART3= PART4= ALT1=_VPGNCCBL3MRJ45 ALT2= ALT3= ALT4= TEXT= _VPGNCCBL3MRJ45 x 1	Problem: [TC] Ethernet Cable Root Cause: Ethernet Cable Action: Ethernet Cable - Test and replace as required. Test: IN USE URL: Call history: ##### Call 5313261 Problem Web Service qws_uk Tue 17 Jun 2025 15:34:35 A+C+P agent.loginname=qws_uk equipment.assettag=VFDB00000VI742TA23 contract.pkey=23219 call.poms=1 call.zip=OL1 1XE call.address=Oldham 12 Town Square....Shopping Centre Oldham Greater Manchester call.city=Oldham call.customerid=INC17734241 call.problem=RET70141-030 - Base Unit - Intermittent Offline call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFETHER call.priority=2-Medium call.datereported=6/17/2025 4:34:14 PM ##### Call 5313261 Problem Web Service qws_uk Tue 17 Jun 2025 15:34:35 A+C+P RET70141-030 - Base Unit - Intermittent Offline...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274724501	_VPGNCCBL3MRJ45	:3M RJ45 CAT5E				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274724701	_VPGNCCBL3MRJ45	:3M RJ45 CAT5E				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4176405	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	09/06/2025 14:02 - 18/06/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO STORES LTD TESCO STORES LTD 85 QUEEN STREET GREAT HARWOOD BLACKBURN BB6 7AT
Activity	PROJECT	Contact Phone	StoreDutyManage	
Priority	ND 1700			
Ref 1	Great Harwood			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
DELIVERY ONLY	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

In Items

See Items Overleaf

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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In Items for Job # 4176405 page 1 of 1



Run Sheet

Osama Shahhoud 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4181769	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/06/2025 10:46 - 18/06/2025 16:30	Contact Name	LAURA.WARDEN@HSBC.COM	COMPUTACENTER HSBC 60 CHURCH STREET LANCASHIRE BLACKBURN BB1 5AS
Activity	TECH EXCHANGE	Contact Phone	03455848278	
Priority	ND 1600			
Ref 1	INC49548716			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elite X2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19272663501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Osama Shahhoud 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4181971	Customer	Verifone UK LTD		Job Address
SLA Window	17/06/2025 13:40 - 18/06/2025 18:00	Contact Name	JACOB	STONEGATE - CRAFTY SCHOLAR - 3 33-37 CHURCH STREET LANCASTER LANCASHIRE LANCASHIRE LA1 1LP
Activity	TECH EXCHANGE	Contact Phone	07388335337	
Priority	ND 1800			
Ref 1	G354286			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 V240M Inbound PTID = 37243751 Inbound Serial No. = 450-749-522 IP Gateway = 10.83.43.158 Terminal IP Address = 10.83.43.139 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1586 Login Pin = 1586 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 22:30 Notes = N/A Fault Category = Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679512

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Osama Shahhoud 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4182192	Customer	PayPoint Unscheduled		Job Address
SLA Window	17/06/2025 15:46 - 18/06/2025 17:00	Contact Name	DINESH NAVARATNAM	DRE DRE'S FOOD LTD 3 OWEN ROAD LANCASTER LA1 2AW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31143026			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive) - 34046710 34523963 Zebra Printer

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274775901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4182267	Customer	Computacenter - Kingfisher			Job Address
SLA Window	18/06/2025 09:00 - 18/06/2025 17:00	Contact Name	Louise McDowell		KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1229 871157		Unit 2 Cornmill Park, Cornmill Crossing
Priority	ND 1700				Unit 2 Cornmill Park, Cornmill Crossing
Ref 1	24391891				LA14 2GN
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Till hostname: GBBQ01070SCO83P Till number: 83 Peripheral make/modelPlease copy and paste CI): ELO 15' TOUCHSCREEN Description of issue:ll 83 - display is black; it's the main big display that is not coming	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274391101	4601616	KING:ELO ET1502L Prime Disp +Â				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274391301	4601616	KING:ELO ET1502L Prime Disp +Â				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	5
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Job # 4181975	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	17/06/2025 13:44 - 18/06/2025 17:00	Contact Name	HAYLEY.L.LOFTUS@HSBC.COM		COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	01244686370		MARKS & SPENCER CHESTER
Priority	ND 1600			CHESHIRE WEST AND CHESTER	
Ref 1	INC49571419			CH99 9FB	
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19273928701						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	5
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Job # 4182130	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	17/06/2025 15:17 - 18/06/2025 17:00	Contact Name	GEMMA.WEICHARDT@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07793240083		
Priority	ND 1600				
Ref 1	INC49548826				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274638401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274638601						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Simon Heath 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	5
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Job # 4182136	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	17/06/2025 15:17 - 18/06/2025 17:00	Contact Name	KELLY.TOTTY@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07967602666		
Priority	ND 1600				
Ref 1	INC49525040				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274638101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19274638301						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Simon Heath 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	5
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Job # 4182205	Customer	Computacenter - Kingfisher			Job Address
SLA Window	17/06/2025 15:50 - 18/06/2025 17:00	Contact Name	HEATHER LLOYD		SCREWFIX SCREWFIX UNIT 2D INTERLINQ TRADE PARK DEESIDE CH5 2DW
Activity	TECH EXCHANGE	Contact Phone	01244 533018		
Priority	ND 1700				
Ref 1	24392280				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 4 IP ADDRESS: 10.67.104.144 PTID: 30669560 PED MODEL: VX820 SERIAL NUMBER: 329-124-974 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998 CONFIG RE-DOWNLOADED: No SOFTWARE RE-DOWNLOADED: No LOCATION OF THE DEVICE ON SITE: SFDAB8-Deeside Trade Counter / Till 4 PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): No FAULT DESCRIPTION: Heather Lloyd reported that the PDQ on till 4 doesn't connect it keeps coming up with a "Trying to connect to server" message. v CONTACT NAME/CONTACT NUMBER: Heather Lloyd / +44 1244 533018

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Simon Heath 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	5
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Job # 4181885	Customer	COMPUTACENTER - NFUM Swaps		Job Address
SLA Window	18/06/2025 09:00 - 18/06/2025 17:00	Contact Name	Gemma Griffiths	NFU MUTUAL INSURANCE SOCIETY LTD (0
Activity	NON TECH EXCHANGE	Contact Phone		NFU Office, Cartref Amaeth, Plas Is a, Dolgellau
Priority	ND 1700			NFU Office, Cartref Amaeth, Plas Is a, Dolgellau
Ref 1	24390507			LL40 1DH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Current Asset Number - LAN53117A Serial - 5CD3065LH4 Make/Model - Hewlett-Packard HP EliteBook 630 G9 Build Required - Agency Address - NFU Office Cartref Amaeth Plas Isa Dolgellau Gwynedd LL40 1DH Contact number	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19272145901	4526193	NFUM:AG HP EB 630 G9				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19272146101	4526193	NFUM:AG HP EB 630 G9				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4181753	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name		Jennifer Stanley	Astrazeneca Speke Reception
Activity	DELIVERY	Contact Phone		-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000334528				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-17", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM TRAINING COST", "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192719226	00000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE7J8			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4180667	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	18/06/2025 10:00 - 18/06/2025 18:00	Contact Name	Anthony Cook		Walk Up - Liverpool - Speke		
Activity	COLLECTION	Contact Phone	-		Walk Up - Liverpool - Speke To Jay Galloway, Plot 6		
Priority	ND 1700				Renaissance Way, Boulevard		
Ref 1	WOT000332947				LIVERPOOL L24 9JW		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0R7PX1", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-06-18", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK", "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192673139	Please collect and remove single device.	Please collect and remove single device.	GM0R7PX1			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Berlindo D`Assuncao 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4182162	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	17/06/2025 15:29 - 18/06/2025 17:00	Contact Name	YUSUF AUSHARIF		THE CONVENIENCE STORE 23 DOVEDALE ROAD LIVERPOOL MERSEYSIDE L18 5EP
Activity	COLLECTION	Contact Phone	07490115914		
Priority	ND 1700				
Ref 1	31100663				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PP1 PP1	34042205

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Berlindo D`Assuncao 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	8
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Job # 4181970	Customer	Verifone UK LTD		Job Address
SLA Window	17/06/2025 13:40 - 18/06/2025 18:00	Contact Name	DUTY MANAGER	TGI 697 LIVERPOOL ONE 14 PARADISE STREET LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	01932777330	N/A N/A L1 8JF
Priority	ND 1800			
Ref 1	G354294			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 23562814 Inbound Serial No. = 332-714-333 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Faulty Battery</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679523</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4182093	Customer	Verifone UK LTD			Job Address
SLA Window	17/06/2025 14:41 - 18/06/2025 18:00	Contact Name	DUTY MANAGER		TGI 697 LIVERPOOL ONE 14 PARADISE STREET LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	01932777330		N/A N/A L1 8JF
Priority	ND 1800				
Ref 1	G354305				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 23597104 Inbound Serial No. = 333-263-374 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Faulty Battery	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679537

Job Notes

In Items



Run Sheet

Berlindo D`Assuncao 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4182096	Customer	Verifone UK LTD			Job Address
SLA Window	17/06/2025 14:41 - 18/06/2025 18:00	Contact Name	DUTY MANAGER		TGI 697 LIVERPOOL ONE 14 PARADISE STREET LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	01932777330		N/A N/A L1 8JF
Priority	ND 1800				
Ref 1	G354306				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 33147674 Inbound Serial No. = 330-507-555 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Faulty Battery	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679535

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print	



Run Sheet

Berlindo D`Assuncao 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4182098	Customer	Verifone UK LTD		Job Address
SLA Window	17/06/2025 14:41 - 18/06/2025 16:00	Contact Name	DECLAN HILL	STONEGATE - POPWORLD LIVERPOOL 68 HANOVER STREET
Activity	TECH EXCHANGE	Contact Phone	0151 7094637	LIVERPOOL MERSEYSIDE MERSEYSIDE L1 4AG
Priority	Timed			
Ref 1	G354307			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 30853370 Inbound Serial No. = 900-371-730 IP Gateway = 10.83.32.222 Terminal IP Address = 10.83.32.196 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1353 Login Pin = 1353 Primary System ID = 20024503 SITE OPENING TIMES = Monday 9am-12pm Tuesday 9am-10am Wednesday 9am-12pm Thursday 7am-12pm Friday 9am-10am Notes = N/A Fault Category = Customer Damaged / Dropped	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679538

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 18/06/2025

Date	18/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
Job # 4182146		Customer		NCR TESCO HHT		Job Address	
SLA Window		18/06/2025 09:00 - 18/06/2025 17:00		Contact Name	ELIZABETH CRIBB	TESCO 72-74 CORONATION RD LIVERPOOL..... MERSEYSIDE..... L23 5SR	
Activity		TECH EXCHANGE		Contact Phone	3456719621		
Priority		ND 1700					
Ref 1		7516802740					
Ref 2							
No. of Parts		0					
Instructions 1				Instructions 2			
Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Dotcom WHOOSH::Call a colleague App Subject: 6368UK - HONEYWELL PDA - Issue- No Sound in Notification Till number: Till serial number:23258B51C9 23256B2841 Date:17.06.2025 Problem description / Error message: ----- Janani s Jun 17 2025 11:05 Store: 6368UK Issue: Colleague reported that there is no sound coming for any notification on Whoosh PDA Cleared the Notification bar?- [Yes/No] YES Checked the Volume/DND status - [Yes/No] YES Sent Test Notification?: [Yes/ No] YES PDA is logged into Call a Colleague App?: [Yes / No] YES S/N's: 23258B51C9. 23256B2841 Model ID: CT45P Contact Name: Elizabeth Cribb Contact Number: 0764744718 !](https://tescosupportcentre.zendesk.com/attachments/token/V5Fl2bJq0HnztDzGmylQaJgPy/?name=image.png)				* The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER SKELMERSDAL E SCH	4178251	MANPOWER	Dover, The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN, Skelmersdale, WN8 9TN	Asif Alam	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	(No Items)	G354307	4182098	TECH EXCHANGE	STONEGATE - POPWORLD LIVERPOOL, 68 HANOVER STREET, LIVERPOOL, MERSEYSIDE, MERSEYSIDE, L1 4AG	Berlindo D'Assuncao	17/06/2025 14:41 18/06/2025 16:00	18/06/2025	
Verifone UK LTD	(No Items)	G354294	4181970	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, LIVERPOOL, N/A, N/A, L1 8JF	Berlindo D'Assuncao	17/06/2025 13:40 18/06/2025 18:00	18/06/2025	
Verifone UK LTD	(No Items)	G354305	4182093	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, LIVERPOOL, N/A, N/A, L1 8JF	Berlindo D'Assuncao	17/06/2025 14:41 18/06/2025 18:00	18/06/2025	
Verifone UK LTD	(No Items)	G354306	4182096	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, LIVERPOOL, N/A, N/A, L1 8JF	Berlindo D'Assuncao	17/06/2025 14:41 18/06/2025 18:00	18/06/2025	
PayPoint Network Ltd_Collections	(No Items)	31100663	4182162	COLLECTION	THE CONVENIENCE STORE, 23 DOVEDALE ROAD, LIVERPOOL, MERSEYSIDE, L18 5EP	Berlindo D'Assuncao	17/06/2025 15:29 18/06/2025 17:00	18/06/2025	
NCR TESCO HHT	(No Items)	7516802740	4182146	TECH EXCHANGE	TESCO, 72-74 CORONATION RD, LIVERPOOL....., MERSEYSIDE....., L23 5SR	Berlindo D'Assuncao	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	
Computacenter - Astra Zeneca	192719226	WOT000334528	4181753	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Berlindo D'Assuncao	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000332947	4180667	COLLECTION	Walk Up - Liverpool - Speke, Walk Up - Liverpool - Speke, To Jay Galloway, Plot 6 Renaissance Way, Boulevard, LIVERPOOL, L24 9JW	Berlindo D'Assuncao	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	192538250	WOT000328705	4181744	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
Computacenter - Astra Zeneca	192675358	WOT000333367	4181746	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
Computacenter - Astra Zeneca	192692127	WOT000333962	4181748	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
Computacenter - Astra Zeneca	192701864	WOT000334168	4181749	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
Computacenter - Astra Zeneca	192703806	WOT000334189	4181750	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
Computacenter - Astra Zeneca	192716925	WOT000334263	4181751	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
Computacenter - Astra Zeneca	192566062	WOT000330772	4181756	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
Computacenter - Astra Zeneca	192703953	WOT000334194	4181759	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
Computacenter - Astra Zeneca	192549259	WOT000329422	4181784	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
Computacenter - Astra Zeneca	192727203	WOT000334684	4181869	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/06/2025 10:00 18/06/2025 18:00	18/06/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19273305201	5312632 / INC8926983	4181846	NON TECH EXCHANGE	16 CHILTERN CLOSE, 16 CHILTERN CLOSE, HAZEL GROVE, STOCKPORT, SK7 5BQ	Claire Booth	18/06/2025 09:00 18/06/2025 18:00	18/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Unscheduled	19274776501	31142621	4182193	COLLECTION	ONE STOP SHOP, 106 BARLOW ROAD, LEVENSULME, MANCHESTER, M19 3EF	Daniel Hanson	17/06/2025 15:46 18/06/2025 17:00	18/06/2025	
Computacenter - KPMG	(No Items)	24391153	4181981	NON TECH EXCHANGE	K P M G LLP, 1 ST PETERS SQUARE, MANCHESTER, M2 3AE	Daniel Hanson	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19275215801	C5313263	4182311	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	17/06/2025 17:30 18/06/2025 20:00	18/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19275215501	C5313263	4182311	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	17/06/2025 17:30 18/06/2025 20:00	18/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43588	4181980	COLLECTION	159 WALTON ROAD, 159 WALTON ROAD, SALE, M33 4FS	Daniel Hanson	17/06/2025 13:48 18/06/2025 12:00	18/06/2025	
Fujitsu Services Limited - Vodafone	19274724501	C5313261	4182174	TECH EXCHANGE	Vodafone Oldham, Oldham, 12 Town Square....Shopping Centre, Oldham, Greater Manchester, Greater Manchester, Oldham, OL1 1XE	Daniel Hanson	17/06/2025 09:00 18/06/2025 17:30	18/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192751758	11738601	4182302	REPAIR WITH PARTS	Halfords Limited, Churchill Way, PRINTER B, MACCLESFIELD, SK11 6AY	Daniel Hanson	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192751754	11738601	4182302	REPAIR WITH PARTS	Halfords Limited, Churchill Way, PRINTER B, MACCLESFIELD, SK11 6AY	Daniel Hanson	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192751762	11738601	4182302	REPAIR WITH PARTS	Halfords Limited, Churchill Way, PRINTER B, MACCLESFIELD, SK11 6AY	Daniel Hanson	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	
Paypoint Network Limited - UK	(No Items)	02381133	4182107	TECH EXCHANGE	RAJA BROTHERS, RAJA BROTHERS, 333 ADSWOOD ROAD, STOCKPORT, SK3 8PL	Daniel Hanson	17/06/2025 14:53 18/06/2025 13:00	18/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19271880401	DEL1587785	4181651	CHAIR INSTALL	DEPARTMENT FOR EDUCATION, PICCADILLY GATE, STORE STREET, MANCHESTER, M1 2WD	David Ranson	17/06/2025 08:37 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19273811801	DEL1589264	4181958	BARIATRIC INSTALL	H M REVENUE & CUSTOMS, EMPLOYERS SECTION, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5DS	David Ranson	17/06/2025 13:24 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19274379001	DEL1589439	4182104	CHAIR INSTALL	AG SERVICE COMPANY LIMITED, 17 GILLINGHAM ROAD, ECCLES, MANCHESTER, M30 8NA	David Ranson	17/06/2025 14:49 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19272588901	DEL1589210	4181755	CHAIR INSTALL	TALK TALK, SOAPWORKS, COLGATE LANE, SALFORD, M5 3LZ	David Ranson	17/06/2025 10:39 18/06/2025 17:00	18/06/2025	
Computacenter - Morrisons BAU	19274644901	Project - CC (Rob C)	4182139	DELIVERY	COMPUTACENTER LTD, COMPUTACENTER LTD, 1 LOWRY PLAZA (DIGITAL WORLD), THE QUAYS, SALFORD, M50 3UB	David Ranson	17/06/2025 15:18 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19267736601	DEL1586711	4181807	CHAIR INSTALL	FAITH ELLIS, 32 ST. BEDES VIEW, WIDNES, WA8 7FL	David Ranson	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	
EPAY Limited	(No Items)	4367093	4181938	TECH EXCHANGE	(HTA) PIMBO NURSERIES & GARDEN, (HTA) PIMBO NURSERIES & GARDEN, 32 PIMBO LANE, UPHOLLAND, SKELMERSDALE, WN8 9QQ	David Ranson	17/06/2025 13:05 18/06/2025 17:00	18/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19274940701	3310777	4182259	TECH EXCHANGE	SUPERDRUG STORES PLC, 40-42-44 DEANSGATE, BOLTON, BL1 1BG	John Paul Barron	17/06/2025 16:23 18/06/2025 17:00	18/06/2025	
Fujitsu Services Limited - Vodafone	19274157401	C5313248	4182071	TECH EXCHANGE	VODAFONE RETAIL LTD (BOLTON DEANSGATE), Bolton, 63 DeansGate , Lancashire, England, LANCASHIRE, Bolton, BL1 1HQ	John Paul Barron	17/06/2025 14:22 18/06/2025 20:00	18/06/2025	
Paypoint Network Limited - UK	19259353801	31116646	4178941	TECH EXCHANGE	B & H NEWS, B & H NEWS, 16 WINTER HEY LANE, HORWICH, BOLTON, BL6 7AA	John Paul Barron	12/06/2025 10:54 18/06/2025 13:00	18/06/2025	
Computacenter Limited - HSBC	19272659001	RITM34321117	4181775	COLLECTION	COMPUTACENTER HSBC, 6 MAPLE GROVE, WORSLEY, MANCHESTER, UNITED KINGDOM, M28 7FB	John Paul Barron	17/06/2025 10:46 18/06/2025 17:00	18/06/2025	
Vista Retail Support Limited	19274078601	3309778	4182058	TECH EXCHANGE	LIDL, EASTWAY HUB, EASTWAY, PRESTON, PR2 3LT	John Paul Barron	17/06/2025 14:07 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19273534301	DEL1590348	4181911	DESK INSTALL	UNITED UTILITIES, COMMON BANK LANE, CHORLEY, PR7 1NR	John Paul Barron	17/06/2025 12:39 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19273534302	DEL1590348	4181911	DESK INSTALL	UNITED UTILITIES, COMMON BANK LANE, CHORLEY, PR7 1NR	John Paul Barron	17/06/2025 12:39 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19273534303	DEL1590348	4181911	DESK INSTALL	UNITED UTILITIES, COMMON BANK LANE, CHORLEY, PR7 1NR	John Paul Barron	17/06/2025 12:39 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19273534304	DEL1590348	4181911	DESK INSTALL	UNITED UTILITIES, COMMON BANK LANE, CHORLEY, PR7 1NR	John Paul Barron	17/06/2025 12:39 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19273534305	DEL1590348	4181911	DESK INSTALL	UNITED UTILITIES, COMMON BANK LANE, CHORLEY, PR7 1NR	John Paul Barron	17/06/2025 12:39 18/06/2025 17:00	18/06/2025	
Fujitsu Services Limited - Banks	19272739301	C5313137	4181790	TECH EXCHANGE	RBSG, 46 MARKET STREET, RBSG, CHORLEY, PR7 2RZ	John Paul Barron	17/06/2025 09:30 18/06/2025 16:30	18/06/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19259762901	5312799 / INC8928638	4178995	NON TECH EXCHANGE	28 MAIN STREET, 28 MAIN STREET, BUCKSHAW VILLAGE, CHORLEY, PR7 7AQ	John Paul Barron	18/06/2025 09:00 18/06/2025 18:00	18/06/2025	
Symec Travis Perkins	19273516901	00444537	4181908	TECH EXCHANGE	TRAVIS PERKINS TRADING CO LTD, TRAVIS PERKINS TRADING CO LTD, LORD STREET, LEIGH, WN7 1BY	John Paul Barron	17/06/2025 12:36 18/06/2025 17:00	18/06/2025	
Vista Retail Support Limited	19274954701	3310750	4182264	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 6, PARSONAGE RETAIL PARK, LEIGH, WN7 5SJ	John Paul Barron	17/06/2025 16:26 18/06/2025 17:00	18/06/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Unscheduled	19274775001	31200993	4182198	COLLECTION	SELVAM CONVENIENCE STORE, 82 BOND STREET, BLACKPOOL, FY4 1BW	Nadeem Saleem	17/06/2025 15:46 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19271571101	DEL1585528	4181606	CHAIR INSTALL	FLAT 8, 10 ST GEORGE'S SQUARE, NA, ST ANNES, FY8 2NY	Nadeem Saleem	17/06/2025 06:34 18/06/2025 17:00	18/06/2025	
Centrex Services	(No Items)	118886	4182286	MANPOWER	Achieving Together, Guest House, Greenacres Country, Lindale, LA11 6LP	Nadeem Saleem	18/06/2025 11:30 18/06/2025 11:30	18/06/2025	
Centrex Services	(No Items)	118885	4182284	MANPOWER	Achieving Together, Park Road, Fairfield, LA11 7HQ	Nadeem Saleem	18/06/2025 11:30 18/06/2025 11:30	18/06/2025	
POSTURITE LIMITED	19271575301	DEL1589229	4181610	CHAIR INSTALL	VICTORIA DALEY, 43 BRACKEN CRESCENT,, LEYLAND, PR25 1EH	Nadeem Saleem	17/06/2025 06:38 18/06/2025 17:00	18/06/2025	
Computacenter Limited	19274752601	24390524	4182276	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 814 Garstang Road;Barton , 814 Garstang Road;Barton , PR3 5AA	Nadeem Saleem	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	
Computacenter Limited	19274438001	24390524	4182276	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 814 Garstang Road;Barton , 814 Garstang Road;Barton , PR3 5AA	Nadeem Saleem	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	
POSTURITE LIMITED	19274973001	DEL1588657	4182279	CHAIR INSTALL	B A E SYSTEMS, WARTON AERODROME, WARTON CO AIDEN JONES, PRESTON, PR4 1AX	Nadeem Saleem	17/06/2025 16:33 18/06/2025 17:00	18/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19272663501	INC49548716	4181769	TECH EXCHANGE	COMPUTACENTER HSBC, 60 CHURCH STREET 1, LANCASHIRE, BLACKBURN, BB1 5AS	Osama Shahhoud	17/06/2025 10:46 18/06/2025 16:30	18/06/2025	
Computacenter Ltd Tesco Project	19244448601	Great Harwood	4176405	PROJECT	TESCO STORES LTD, TESCO STORES LTD, 85 QUEEN STREET, GREAT HARWOOD, BLACKBURN, BB6 7AT	Osama Shahhoud	09/06/2025 14:02 18/06/2025 17:00	18/06/2025	
Computacenter Ltd Tesco Project	19244448602	Great Harwood	4176405	PROJECT	TESCO STORES LTD, TESCO STORES LTD, 85 QUEEN STREET, GREAT HARWOOD, BLACKBURN, BB6 7AT	Osama Shahhoud	09/06/2025 14:02 18/06/2025 17:00	18/06/2025	
Computacenter Ltd Tesco Project	19244448603	Great Harwood	4176405	PROJECT	TESCO STORES LTD, TESCO STORES LTD, 85 QUEEN STREET, GREAT HARWOOD, BLACKBURN, BB6 7AT	Osama Shahhoud	09/06/2025 14:02 18/06/2025 17:00	18/06/2025	
Computacenter Ltd Tesco Project	19244448604	Great Harwood	4176405	PROJECT	TESCO STORES LTD, TESCO STORES LTD, 85 QUEEN STREET, GREAT HARWOOD, BLACKBURN, BB6 7AT	Osama Shahhoud	09/06/2025 14:02 18/06/2025 17:00	18/06/2025	
Verifone UK LTD	(No Items)	G354286	4181971	TECH EXCHANGE	STONEGATE - CRAFTY SCHOLAR - 3, 33-37 CHURCH STREET, LANCASTER, LANCASHIRE, LANCASHIRE, LA1 1LP	Osama Shahhoud	17/06/2025 13:40 18/06/2025 18:00	18/06/2025	
PayPoint Unscheduled	19274775901	31143026	4182192	COLLECTION	DRE DRE'S FOOD LTD, 3 OWEN ROAD, LANCASTER, LA1 2AW	Osama Shahhoud	17/06/2025 15:46 18/06/2025 17:00	18/06/2025	
Computacenter - Kingfisher	19274391101	24391891	4182267	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 2 Cornmill Park, Cornmill Crossing, Unit 2 Cornmill Park, Cornmill Crossing, LA14 2GN	Osama Shahhoud	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19274948801	3311105	4182262	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 6, GRAND JUNCTION RETAIL PARK, CREWE, CW1 2RP	Ryan Owen	17/06/2025 16:25 18/06/2025 17:00	18/06/2025	
Vista Retail Support Limited	19274950001	3308543	4182263	TECH EXCHANGE	MCDONALDS - CAPGEMINI, CLAYTON BY PASS A34, CONGLETON, CHESHIRE, CONGLETON, CW12 1LR	Ryan Owen	17/06/2025 16:26 18/06/2025 17:00	18/06/2025	
EPAY Limited	(No Items)	4367117	4182213	TECH EXCHANGE	TOTAL QUEENS PARK, TOTAL QUEENS PARK, VICTORIA AVENUE, CREWE, CHESHIRE, CW2 7SJ	Ryan Owen	17/06/2025 16:00 18/06/2025 17:00	18/06/2025	
Computacenter - Kingfisher	(No Items)	24391921	4182369	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 1, NORTHWICH RETAIL PARK, NORTHWICH, CW9 5LY	Ryan Owen	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	
HCL Barclays	19274166701	TASK2886260	4182069	COLLECTION	29 CORONET AVENUE, 29 CORONET AVENUE, NORTHWICH, CW9 8FX	Ryan Owen	17/06/2025 14:22 18/06/2025 17:00	18/06/2025	
HCL Barclays	19274182501	TASK2886260	4182074	COLLECTION	29 CORONET AVENUE, 29 CORONET AVENUE, NORTHWICH, CW9 8FX	Ryan Owen	17/06/2025 14:26 18/06/2025 17:00	18/06/2025	
Fujitsu Services Limited - Star Trains - ME	19274268701	C5313208	4182091	TECH EXCHANGE_R	Northern Rail - STAR, Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Manchs, Greater Manchester, Urmston, M41 5AW	Ryan Owen	18/06/2025 08:00 18/06/2025 12:00	18/06/2025	
Verifone UK LTD	(No Items)	G354280	4181806	TECH EXCHANGE	PIZZA EXPRESS - 2251 - KNUTSFORD, 117A KING STREET, CHESHIRE, N/A, N/A, WA16 6EH	Ryan Owen	17/06/2025 11:23 18/06/2025 18:00	18/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24392280	4182205	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 2D, INTERLINQ TRADE PARK, DEESIDE, CH5 2DW	Simon Heath	17/06/2025 15:50 18/06/2025 17:00	18/06/2025	
Computacenter Limited - HSBC	19273928701	INC49571419	4181975	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Simon Heath	17/06/2025 13:44 18/06/2025 17:00	18/06/2025	
Computacenter Limited - HSBC	19274638401	INC49548826	4182130	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Simon Heath	17/06/2025 15:17 18/06/2025 17:00	18/06/2025	
Computacenter Limited - HSBC	19274638101	INC49525040	4182136	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Simon Heath	17/06/2025 15:17 18/06/2025 17:00	18/06/2025	
COMPUTACENTER - NFUM Swaps	19272145901	24390507	4181885	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, NFU Office, Cartref Amaeth, Plas Is a, Dolgellau, NFU Office, Cartref Amaeth, Plas Is a, Dolgellau, LL40 1DH	Simon Heath	18/06/2025 09:00 18/06/2025 17:00	18/06/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER_SCTA SK1433826_18/ 06/2025	4155412	MANPOWER	COMPRESSION, 1-3 Helix Business Park, New Bridge Road, Ellesmere Port, , Cheshire, CH65 4LR,	Stephen Fitton	18/06/2025 08:00 18/06/2025 17:00	18/06/2025	