



Run Sheet

Berlindo D`Assuncao 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4248537	Customer	HCL MUNICH REINSURANCE			Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	.		United Kingdom Chancery Place, 50 Brown Street, Manchester Manchester M2 2JT
Activity	MANPOWER	Contact Phone	.		
Priority	ND 1700				
Ref 1	Munich RE UK Backfill				
Ref 2	9200047861				
No. of Parts	0				

Instructions 1	Instructions 2
Call for backfill on Monday 13th October 2025. Cover for Amin Mehdipour required.	

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4262539	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	10/10/2025 13:15 - 13/10/2025 17:00	Contact Name	WENDY WALLIS....		3 LAYTON CLOSE 3 LAYTON CLOSE BIRCHWOOD WARRINGTON WA3 6PT
Activity	COLLECTION	Contact Phone	07545 705021		
Priority	ND 1700				
Ref 1	44759				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 3 x items with 1 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4260362	Customer	Computacenter Horizon Project		Job Address
SLA Window	07/10/2025 20:10 - 13/10/2025 17:00	Contact Name	JACK MCLAREN	JACK MCLAREN 9 HUNTERSTON AVENUE, ECCLES MANCHESTER M30 0DH
Activity	TECH EXCHANGE	Contact Phone	7931762555	
Priority	ND 1700			
Ref 1	Jack McLaren_CLF553_1310			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User Full Exchange 9:00 - 17:00 Hand over new device ALONG WITH PERIPHERALS Record serial numberes IN AND OUT any issues call 07591984016 (Rachel)	Hand over new device along with peripherals and collect G0WBGW2 and cables

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19645255501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 13/10/2025

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Job # 4258822	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	06/10/2025 13:45 - 13/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0504689			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 Collect Device -UK044309 - HP 840 G8 i7 / 5CG2088W22

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19638314001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19638314201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 13/10/2025

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Job # 4258908	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	06/10/2025 15:03 - 13/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0505010			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - 000000000004739592 Collect Device -UK048296 - HP ZBook Firefly G10 14 / 5CG3196D0V

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19638978401						

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19638978601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4262687	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Jack Owen	Manchester Westminster House
Activity	COLLECTION	Contact Phone	07943626804	Manchester Westminster House
Priority	ND 1700			Westminster House MANCHESTER
Ref 1	WOT000474714			England
Ref 2				M1 3HU
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield	{"requested_for_markets": "No", "employment_type": "Permanent Employee", "cost_centre_number": "458047", "u_site": "Manchester Westminster House", "req_for_site_information": "head_office", "requested_for_first_name": "Jack", "requested_for_last_name": "Owen", "intune_device_id": "562c3950-f5e5-4ee9-b48d-c524b4483e9f", "order_guide": "WOT000474714", "requested_for": "Jack", "device_type": "HP EliteBook Notebook PC 830 G8 i7", "request_type": "15", "u_special_requirements": "No", "line_manager_id": "Mukul Chauhan", "u_device_name": "5CG2210RHS - HP EliteBook Notebook PC 830 G8", "identity_active": "true", "req_by_site_information": "head_office", "requester_mobile": "07943626804", "requested_for_user_id": "5604990", "requesting": "false", "serial_number": "5CG2210RHS", "requester_email": "Jack.Owen@lloydsbanking.com", "role_user": "true", "domain": "GLOBAL", "contact_email_address": "jack.owen@lloydsbanking.com", "location": "Manchester"} Replace "role_user": "true" "domain": "GLOBAL" "contact_email_address": "jack.owen@lloydsbanking.com" "location": "Manchester" with "role_user": "true" "domain": "GLOBAL" "contact_email_address": "jack.owen@lloydsbanking.com" "location": "Manchester" and "requester_email": "Jack.Owen@lloydsbanking.com" with "requester_email": "Jack.Owen@lloydsbanking.com" and "requested_for": "Jack" with "requested_for": "Jack".

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196574117	0000000000048275B	G:GB-DLM Box Laptop				



Run Sheet

Claire Booth 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4262697	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Aidan Burrows	Manchester Westminster House
Activity	COLLECTION	Contact Phone	07846324844	Manchester Westminster House Westminster House MANCHESTER England M1 3HU
Priority	ND 1700			
Ref 1	WOT000474585			
Ref 2				
No. of Parts	1			

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196573297	0000000000048275B1G	:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196573299		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG24156F1			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 13/10/2025

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Job # 4262698	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Laura Dachraoui	Manchester Westminster House
Activity	COLLECTION	Contact Phone		Manchester Westminster House Westminster House MANCHESTER England M1 3HU
Priority	ND 1700			
Ref 1	WOT000474743			
Ref 2				
No. of Parts	1			

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196573308	0000000000048275B1G	:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196573310		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG24154RR			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 13/10/2025

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Job # 4263158	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Abdul Lahson	Manchester Westminster House
Activity	NON TECH EXCHANGE	Contact Phone	+44 (0)7827022465	Manchester Westminster House
Priority	ND 1700			Westminster House
Ref 1	WOT000474456			MANCHESTER
Ref 2				England
No. of Parts	1			M1 3HU

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196566637	000000000004825	5B&S:LBG:DLM HP 830 G10 i5 16GB	5CG4111LF1			



Run Sheet
Nadeem Saleem 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4262329	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/10/2025 09:37 - 13/10/2025 17:00	Contact Name	NATASHA ANDERSON	NATASHA ANDERSON 14 LAPFORD CRESCENT LIVERPOOL L33 9XB
Activity	DESK & CHAIR INSTALL	Contact Phone	07712557249	
Priority	ND 1700			
Ref 1	DEL1634562			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 1600386167Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 13/10/2025

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Nadeem Saleem 13/10/2025

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Run Sheet
Nadeem Saleem 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4262223	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/10/2025 07:30 - 13/10/2025 17:00	Contact Name	TOMMY MARSDEN	TOMMY MARSDEN 91 EVERED AVENUE LIVERPOOL L9 2AE
Activity	CHAIR INSTALL	Contact Phone	07847326834	
Priority	ND 1700			
Ref 1	DEL1633451			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: FAC10025799Items on order:2333085 - WRISTREST - PlushTouch</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19654929401	100092482	Positiv ME300 (High Back) - Bl				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19654929601	100092482	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet
Nadeem Saleem 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4262244	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/10/2025 07:53 - 13/10/2025 17:00	Contact Name	SUE NICHOLSON	NORRIS GREEN FAMILY HEALTH CLI
Activity	CHAIR INSTALL	Contact Phone	07900400309	TOWNSEND AVENUE
Priority	ND 1700			NORRIS GREEN
Ref 1	DEL1635270			LIVERPOOL
Ref 2				L11 5AF
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Ground Floor Reception *** Please call 1 hour before arrival.Customer Ref / PO: 345103818Items on order:</p> <p>Norris%20Green%20Family%20Health%20Clinic Townsend%20Avenue LIVERPOOL Norris%20Green L11%205AF >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Norris%20Green%20Family%20Health%20Clinic Townsend%20Avenue LIVERPOOL Norris%20Green L11%205AF >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19654988501	100133102	Positiv Orthopedic Plus Chair				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19654988701	100133102	Positiv Orthopedic Plus Chair				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4262515	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Lauren Taylor	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	DELIVERY	Contact Phone		To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000471094			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-10-13", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "RHQ RMT/PMT/CMT": "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196504396	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0R7P7B			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196504398						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4259699	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name		Molly Mitchell	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000459131				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0XX90F","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-10-13", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231655_4000_NAM IMMUNOLOGY", "Cost Center Account Number": "CC_0000231655_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196426734	Please collect and remove single device.	Please collect and remove single device.	GM0XX90F			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 13/10/2025

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Job # 4262780	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Scott Yates	WM MORRISON SUPERMARKETS P L C (008 King Street King Street CW9 7WA
Activity	NON TECH EXCHANGE	Contact Phone	01606814200	
Priority	ND 1700			
Ref 1	24479805			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
07921869320/ 07448693269 Scott Yates Name: Scott Yates Direct contactmber: 07921869320 Alternative Contact person: Lokesh Gulati Alternativcontact : 07448693269 Site name and code: Gadbrook Produce Manufacturi	No Instructions

Job Notes

In Items

Returned Items



Run Sheet

Nadeem Saleem 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4262742	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/10/2025 15:54 - 13/10/2025 17:00	Contact Name	PHIL D'NETTO		PHIL D'NETTO 10 BEAUFORT CLOSE ALDERLEY EDGE SK9 7HU
Activity	CHAIR SP INSTALL	Contact Phone	07568127683		
Priority	ND 1700				
Ref 1	DEL1634703				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
***** CUSTOMER NOT ON SITE TIL 10:30*** Please call 1 hour before arrival.Customer Ref / PO: 2011-05-401-1810-00000Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19657842601	100016307	Penguin Mouse Bluetooth/Wirele				
19657842602	1301037	RH New Logic 220 High Back wit				



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Nadeem Saleem 13/10/2025

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Job # 4262466	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/10/2025 09:00 - 13/10/2025 17:00	Contact Name	LAUREN BROWN	LAUREN BROWN 1 THE OLD COACH HOUSE BUXTON ROAD, CHINLEY HIGH PEAK SK23 6EL
Activity	DESK INSTALL	Contact Phone	07858344734	
Priority	ND 1700			
Ref 1	DEL1632911			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>** Customer Instructions: I live in a row of 5 houses we only have space at the front of the house for the delivery van as there are other vehicles parked in front of their houses. I have one flight of stairs to carry any items up to my office room. *** Please call 1 hour before arrival</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

See Items Overleaf

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Run Sheet
Nadeem Saleem 13/10/2025

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Run Sheet

John Paul Barron 13/10/2025

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Job # 4262853	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Michelle Ormerod	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	07949855029 01257565306	51/53 Market Street, 51/53 Market Street, PR7 2SW
Priority	ND 1700			
Ref 1	24538571			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Michelle Ormerod Contact Number - 07949855029 Hitage - Halifax Location - Chorley 51/53 Market Street PR7 2SW Device PED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 85	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19658327301	4444195	Moby 8500 Bluetooth Ped				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19658327501	4444195	Moby 8500 Bluetooth Ped			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 13/10/2025

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Job # 4263184	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	12/10/2025 14:01 - 13/10/2025 13:00	Contact Name	MANAGER	WENSLEY FOLD NEWS WENSLEY FOLD NEWS 140 WENSLEY ROAD BLACKBURN BB2 1QD
Activity	TECH EXCHANGE	Contact Phone	01254602405	
Priority	4HR			
Ref 1	02619746			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38955402//02619746//T3	Swap reason: Software/Transaction Fault

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4262843	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Muhammad Patel	LLOYDS BANKING GROUP PLC (008102783 Church Street, Church Street, BB2 1JQ
Activity	NON TECH EXCHANGE	Contact Phone	+447867190397	
Priority	ND 1700			
Ref 1	24538666			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Muhammad Patel Contact Number - 07867190397 Herage - Lloyds Location - Blackburn Church Street BB2 1JQ Device - PEDke - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Blue	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19658357501	4444195	Moby 8500 Bluetooth Ped				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19658357701	4444195	Moby 8500 Bluetooth Ped			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4260359	Customer	Computacenter Horizon Project		Job Address
SLA Window	07/10/2025 20:10 - 13/10/2025 17:00	Contact Name	IFFI KHAN	IFFI KHAN 83 WHINNEY LANE, BLACKBURN BB2 7BX
Activity	TECH EXCHANGE	Contact Phone	7763675046	
Priority	ND 1700			
Ref 1	Iffi khan_CLF553_1310			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User Full Exchange 9:00 - 17:00 Hand over new device ALONG WITH PERIPHERALS Record serial numberes IN AND OUT any issues call 07591984016 (Rachel)	Hand over new device along with peripherals and collect GQND403 and cables

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19645257001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4263132	Customer	Vista Retail Support Limited		Job Address
SLA Window	12/10/2025 09:56 - 13/10/2025 17:00	Contact Name		LIDL ACCRINGTON, HYNDBURN ROAD LANCASHIRE ACCRINGTON BB5 4EQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3433057			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3364307 FSE to attend and replace un-staged zebra Part ID -?HHT-ZEB-TC57-LID passcode:14845219	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659823701	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				



Run Sheet

John Paul Barron 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4262335	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/10/2025 09:42 - 13/10/2025 17:00	Contact Name	DANIEL BROWN	DANIEL BROWN HORN CLIFFE KINGS CAUSEWAY, BRIERFIELD NELSON BB9 0EY
Activity	CHAIR SP INSTALL	Contact Phone	07472743034	
Priority	ND 1700			
Ref 1	DEL1635337			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*** Customer Instructions: https://maps.app.goo.gl/yRLzqk9vpoaW6JFL6 look for the blue farm gate next to the sub station. blue car at the bottom of the drive. *** Please call 1 hour before arrival.Customer Ref / PO: 4800278052Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19655593101	6660024	Anti Blue Light Privacy Filter				
19655593102	6660036	Anti Blue Light Privacy Filter				
19655593103	1301037	RH New Logic 220 High Back wit				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
Job # 4262599		Customer		Xerox (UK) Technical***DO NOT INVOICE****		Job Address	
SLA Window		13/10/2025 09:30 - 13/10/2025 17:00		Contact Name	Hannah Hannah	Toner Graphics Ltd 25 Portland Walk BARROW-IN-FURNESS LA14 1DB	
Activity		REPAIR WITH PARTS		Contact Phone	01229871693		
Priority		ND FIX					
Ref 1		11863061					
Ref 2							
No. of Parts		3					
Instructions 1				Instructions 2			
Intervention #: 1 SLA: 13/10/2025 17:00-----ASSET INFORMATION---ProductName: CS725de SFP HVDeviceTagCustomer: SerialNumber: 50281200H5FDXProductIdentifier: 40C9036Model: 5028-6A0Physical Location: ---ACCOUNT INFORMATION---				-----ACTIVITY DESCRIPTION----Issue : No PowerRecommended PNs: 41X0425 Low voltage power supply Special Instructions: Mon Fri 0900 - 1700 Steps Performed : Printer is not powering on at all. we have tried different sockets and replacement power lead as well but it does not power on. Another printer powers on in it.....s location.Printer Location : 25 Portland Walk Barrow-In-Furness Barrow LA14 1DB UKSource : TrainingPoc Contact : Contact Name: HannahPhone Number: 01229 871 693----INSTRUCTIONS-----Technical Notes -----DCN. @TECH: Please investigate report of no power. Check socket & cable first. Controller as precaution only.			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
196570804	40X0271	C92x SVC Power Cords UK					
196570800	41X0425	CS72x SVC Power Supply Low Vol					
196570808	41X0266	CX72x SVC Board COLOR MFP CONT					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
196570806	40X0271	C92x SVC Power Cords UK					
196570802	41X0425	CS72x SVC Power Supply Low Vol					
196570810	41X0266	CX72x SVC Board COLOR MFP CONT					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

John Paul Barron 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4262856	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Louise Taylor	LLOYDS BANKING GROUP PLC (008102783 140-146 Dalton Road, 140-146 Dalton Road, LA14 1JH
Activity	NON TECH EXCHANGE	Contact Phone	07778981577	
Priority	ND 1700			
Ref 1	24538645			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Louise Taylor Contact Number - 07778981577 Herige - Lloyds Location - Barrow-in-Furness 140-146 Dalton Road LA14 1JH Device - PED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19658327001	4444195	Moby 8500 Bluetooth Ped				



Run Sheet
Stephen Fitton 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Fittion, Stephen	Jobs on Run	5
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Job # 4263181	Customer	Computacenter - Kingfisher		Job Address
SLA Window	13/10/2025 08:00 - 13/10/2025 12:00	Contact Name	RACHEL EYRE	B&Q B & Q PLC CAERNARFON ROAD BANGOR LL57 4SU
Activity	TECH EXCHANGE	Contact Phone	01248 370258	
Priority	Priority MC			
Ref 1	24538984			
Ref 2				
No. of Parts	0			

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Stephen Fitton 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4262370	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 16:00	Contact Name	PR0566 - Llangefni Manager	The National Farmers Union Mutual I 32 Church Street Gwynedd N06050A LLANGEFNI LL77 7DU
Activity	REPAIR WITH PARTS	Contact Phone	01248723142	
Priority	ND FIX			
Ref 1	11862885			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 13/10/2025 17:00-----ASSET INFORMATION---ProductName: CX735adse MFP HV EMEA Device Tag Customer: N06050A SerialNumber: 7530437513NW6 ProductIdentifier: 47C9620 Model: 7530-678 Physical Location: Wales North</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER BREAK FIX - Next Business Day Fix. Monday Friday 09:00 17:00 MAINTENANCE KITS - 3 DAY SLA. Monday Friday 09:00 17:00 Onsite repair instructions: Contact end user or Point of Contact before proceeding to site never leave the site without testing printer with end user take note of end user tech has worked with while onsite. Username: admin Password: LXMARK2025#!</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000031189098. 980.04 communication errors 244.94 231.13 noise while printing Initial call raised by Christie who is off today. Called site and spoken with Thomas. User not 100% sure what the issue is. Checked printer event log and can see some 980.04 errors and tray 4 jams. Both might be related. User also advised that printer makes some wired noises when printing. Bigger the job - louder it gets. There are some 231 jams in the even log also which might be related to the noise but unable to diagnose that over the phone. Please check CX735SN: 7530437513NW6IP: 172.16.184.55 Christie / Thomas 01248723142 SLA 13.10.25 by the end of business day. MK----INSTRUCTIONS-----Technical Notes -----DCN. @CSC: Pls EMO & GO. @TECH: Pls investigate 980.04 (Option failed to echo last sent communication byte) 244.94 (Paper cleared sensor (T4 pass-thru/trailing edge) early) & 231.13 (Paper from T1 never arrived sensor (duplex staging))</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196560562	41X0376	CS72x SVC Other Paper Path INN				
196560558	41X0388	CS72x SVC Redrive				
196560554	41X0271	CS72x SVC Tray Insert 550-shee				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
Job # 4262283		Customer		Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window		13/10/2025 09:00 - 13/10/2025 17:00		Contact Name	Store Manager 2272	TESCO Stores Limited BROUGHTON ROAD TESCO Stores Limited CHESTER CH4 0DP	
Activity		CONSUMABLE INSTALL		Contact Phone	01244587300		
Priority		ND 1700					
Ref 1		1-546283715966					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Intervention #: 1 SLA: 15/10/2025 17:00-----ASSET INFORMATION---ProductName: MS823dn High Volt DZ AT BA BE BG HR CZ EE FR EG GRDeviceTagCustomer: SerialNumber: 406414811NXGCProductIdentifier: 50G0220Model: 4064-430Physical Location: ----ACCOUNT INFORMATION----				-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
196553328	41X2251	MS82x SVC Maint Kit Fuser BELT					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
196553330	41X2251	MS82x SVC Maint Kit Fuser BELT					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Stephen Fitton 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4262210	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/10/2025 07:18 - 13/10/2025 17:00	Contact Name	JAYNE CHESWORTH	JAYNE CHESWORTH 9 SALTWOOD DRIVE BROOKVALE RUNCORN WA7 6LU
Activity	CHAIR INSTALL	Contact Phone	7954722309	
Priority	ND 1700			
Ref 1	DEL1633519			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: If there is a choice of time slots would it be possible to choose before 3.30 please as I work part time if no problem thanks *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:1167 PO309011Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19654900001	100097615	Positiv R600 Medium Back Indep				



Run Sheet

Stephen Fitton 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4262243	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/10/2025 07:52 - 13/10/2025 17:00	Contact Name	STACEY BRIDGE		STACEY BRIDGE 93 WALSINGHAM DRIVE RUNCORN WA7 1XB
Activity	CHAIR INSTALL	Contact Phone	07970668472		
Priority	ND 1700				
Ref 1	DEL1633974				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Please call me *** Please call 1 hour before arrival.Customer Ref / PO: 4600684837Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19654986101	9787038INFULLB	Positiv R600 Med Back Full Spe				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19654986301	9787038INFULLB	Positiv R600 Med Back Full Spe				



Run Sheet

Olayiwola Olanrewaju 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	1
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Job # 4262251	Customer	HCL SMS		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Manager	HCL SMS Swan Mill (Training Academy) Swan Mill Higher Swan Ln BOLTON BL3 3AQ
Activity	CLIENT BACK-FILL	Contact Phone	-	
Priority	ND 1700			
Ref 1	Scheduled Bolton visit			
Ref 2	9200136662			
No. of Parts	0			

Instructions 1	Instructions 2
"ITM000000302605 - Provide Hardware for Fatimah Umarji ITHW365 Item Name : Desktop/Laptop Request Service Category : Hardware/Equipment Requests Quantity : 1 Who is the Hardware for? : Fatimah Umarji Please indicate what hardware is required : Laptop Screen Size : 15"" Please identify the requirement or specification/model of hardware required; : Whatever is available and usable Please indicate any exceptional software required for Desktops/Laptops : PowerBIF&O 365 Item Name : Headset Service Category : . Quantity : 1 Who is the Hardware for? : Fatimah Umarji Notes : Dock keyboard mouse and monitors already setup from previous user who left. Hardware Peripherals / Other. ITM000000306549- Provide Hardware for Adam Mather ITHW365 Item name : Headset Service Category : . Quantity : 1 Who is the Hardware for? : Adam Mather Notes : Adam will need a headset to use with his laptop Item name : Laptop Case/Bag Service Category : . Quantity : 1 Notes : Adam Mather will need a laptop bag Laptop Size : 15 Hardware Peripherals / Other Engineer please complete JotForm Sign off Sheet: https://rico.jotform.com/251692913321051"	"ITM000000302605 - Provide Hardware for Fatimah Umarji ITHW365 Item Name : Desktop/Laptop Request Service Category : Hardware/Equipment Requests Quantity : 1 Who is the Hardware for? : Fatimah Umarji Please indicate what hardware is required : Laptop Screen Size : 15"" Please identify the requirement or specification/model of hardware required; : Whatever is available and usable Please indicate any exceptional software required for Desktops/Laptops : PowerBIF&O 365 Item Name : Headset Service Category : . Quantity : 1 Who is the Hardware for? : Fatimah Umarji Notes : Dock keyboard mouse and monitors already setup from previous user who left. Hardware Peripherals / Other. ITM000000306549- Provide Hardware for Adam Mather ITHW365 Item name : Headset Service Category : . Quantity : 1 Who is the Hardware for? : Adam Mather Notes : Adam will need a headset to use with his laptop Item name : Laptop Case/Bag Service Category : . Quantity : 1 Notes : Adam Mather will need a laptop bag Laptop Size : 15 Hardware Peripherals / Other Engineer please complete JotForm Sign off Sheet: https://rico.jotform.com/251692913321051"
Job Notes	

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date 13/10/2025 **Depot** Warrington **Driver** Owen, Ryan **Jobs on Run** 12

Job # 4262835	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Megan Nolan	20 West Oakhill park
Activity	COLLECTION	Contact Phone	Unknown	20 West Oakhill park
Priority	ND 1700			20 West Oakhill park LIVERPOOL L13 4BW
Ref 1	WOT000469877			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield	{"requested_for_markets": "No" "best_contact_number": "07467529303" "country": "UK mainland including IOM" "employment_type": "Permanent
Employee" "cost_centre_number": "410285" "county": "merseyside" "best_email_address": "megan.nolan19855@icloud.com" "requested_for_first_name": "Megan" "requested_for": "Nolan" "intune_device_id": "efcd225e-0c14-44ec-bd45-6acad318aac7" "order_guide": "256GB\"identity_active": "true" "req_by_site_information": "head_office" "requested_for_last_name": "Nolan" "town": "Liverpool" "form_loading": "false" "serial_number": "5CG2415Z31" "requester_email": "Megan.Nolan@HATFIELD.BRITISHAIRLINES.CO.UK" "ReplaceSerialForUsed": "false" "GLOBAL5603700" "post_code": "L13 4BW" "part_number": "DEVICE_REFRESH_LAPTOP" "collect_deliver_to": "Home" "location": "Leeward Drive" "Remove Serial 1": "5CG2415Z31" "account": "GLOBAL5603700" "type_code": "15" "cost_centre": "F&D Tel (Belfast)" "identity_disabled": "false"}	{"requested_for_markets": "No" "best_contact_number": "07467529303" "country": "UK mainland including IOM" "employment_type": "Permanent" "requested_for": "Nolan" "intune_device_id": "efcd225e-0c14-44ec-bd45-6acad318aac7" "order_guide": "256GB\"identity_active": "true" "req_by_site_information": "head_office" "requested_for_last_name": "Nolan" "town": "Liverpool" "form_loading": "false" "serial_number": "5CG2415Z31" "requester_email": "Megan.Nolan@HATFIELD.BRITISHAIRLINES.CO.UK" "ReplaceSerialForUsed": "false" "GLOBAL5603700" "post_code": "L13 4BW" "part_number": "DEVICE_REFRESH_LAPTOP" "collect_deliver_to": "Home" "location": "Leeward Drive" "Remove Serial 1": "5CG2415Z31" "account": "GLOBAL5603700" "type_code": "15" "cost_centre": "F&D Tel (Belfast)" "identity_disabled": "false"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196559143	0000000000048275B1C	:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196559145		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415Z31			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
Job # 4263205		Customer		Fujitsu Services Limited - Star Trains - ME		Job Address	
SLA Window		12/10/2025 14:54 - 13/10/2025 20:00		Contact Name	WAVERTREE TECHNOLOGY PARK NLC8589	NINTH RATHBONE STAR	
Activity		TECH EXCHANGE		Contact Phone	0151 7334 720	Wavertree Technology Park Railway Station, Rathbone Road, Liverpool, Merseyside, Merseyside Liverpool L13 1HD	
Priority		ND 1900					
Ref 1		C5322193					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
ND 13/10/2025 20:00 SLA: ND 13/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIIUM020-CRAD03 x 1				Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history: ##### Call 5322193 Problem Web Service qws_uk Sun 12 Oct 2025 13:36:36 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N8589TA23 contract.pkey=23200 call.poms=1 call.zip=L13 1EG call.address=Wavertree Technology Park Railway Station Rathbone Road Liverpool Merseyside call.customerid=INC18327978 call.problem=NLC8589 WAVERTREE TECHNOLOGY PARK PED ERROR w30 - EMV Internal Failure call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=10/12/2025 2:36:11 PM ##### Call 5322193 Problem Web Service qws_uk Sun 12 Oct 2025 13:36:36 ...			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19659953701	_SXMIIUM020-CRAD03	A0013:CRAD03 DESKTOP					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19659953901	_SXMIIUM020-CRAD03	A0013:CRAD03 DESKTOP					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4262851	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Sian Williams	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07800584006	88-94 Church Street, 88-94 Church Street, L1 3HD
Priority	ND 1700			
Ref 1	24538437			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Sian Williams Contact Number - 07800584006 Herige - Lloyds Location - Liverpool 88-94 Church Street L1 3HD Device -D Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500	No Instructions

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4263148	Customer	Vista Retail Support Limited		Job Address
SLA Window	12/10/2025 11:15 - 13/10/2025 17:00	Contact Name		H SAMUEL UNIT 43A LIVERPOOL ONE LIVERPOOL LANCASHIRE LIVERPOOL L1 8BU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3431784			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3431784: Description - Till 3 keyboard the mouse is not working properly.	Replace SIG-KBD-ACC-IS-BLK Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659854401	SIG-KBD-ACC-IS-BLK	SIG-KBD-ACC-IS-BLK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19659854601						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4263166	Customer	Vista Retail Support Limited		Job Address
SLA Window	12/10/2025 12:07 - 13/10/2025 17:00	Contact Name		H SAMUEL UNIT 43A LIVERPOOL ONE LIVERPOOL LANCASHIRE LIVERPOOL L1 8BU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3434080			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3431784: Description - Till 3 keyboard the mouse is not working properly. 3434080 - T004 Printer Not Powering On FSE to attend and replace Printer for Till 4	Replace SIG-PTR-A760-CRM Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659890101	SIG-PTR-A760-CRM	60 RECEIPT PRINTER CREAM				



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4262777	Customer	Computacenter - British Telecom		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Sarah Hylton	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	0044 7473103830	BT The Plaza 100 Old Hall St BT The Plaza 100 Old Hall St L3 9QJ
Priority	ND 1700			
Ref 1	24535938			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19656674801	4802947	4802947				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19656675001	4802947	4802947				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4262823	Customer	Computacenter - British Telecom		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Angie Done	BRITISH TELECOM PLC_(0081049580) 205P 100 Old Hall street 205P 100 Old Hall street L3 9QJ
Activity	NON TECH EXCHANGE	Contact Phone	###	
Priority	ND 1700			
Ref 1	24535129			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Make: Microsoft Model: Surface Laptop 4 Serial Number: 002166620957 Aet: BTP396430 Name Peter Hood Contact number 07564369065	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4262824	Customer	Computacenter - British Telecom		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Peter Hood	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	0331 627 2911	BT 100 old hall street
Priority	ND 1700			BT 100 old hall street
Ref 1	24536523			L3 9QJ
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
No Instructions	

Job Notes

In Items



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4262855	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Nicci Craggs	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07743484358	Bootle The Esplanade Bootle The Esplanade L20 4SP
Priority	ND 1700			
Ref 1	73180234			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Nicci Craggs Contact Number - 07743484358 Herite - Halifax Location - Bootle The Esplanade L20 4SP Device - PED Make Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluetooth	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19658358101	4444195	Moby 8500 Bluetooth Ped				



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4262858	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Nicci Craggs	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07743484358	Bootle The Esplanade Bootle The Esplanade L20 4SP
Priority	ND 1700			
Ref 1	73180213			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Nicci Craggs Contact Number - 07743484358 Herite - Halifax Location - Bootle The Esplanade L20 4SP Device - PED Make Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluetooth	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19658357801	4444195	Moby 8500 Bluetooth Ped				



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4262800	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Sharon Leonard	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01515296889	Lower Lane 1st Floor PHLS Room 1005 LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11863068			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 13/10/2025 17:00-----ASSET INFORMATION---ProductName: MX810dfe HV SPRDeviceTagCustomer: 07966SerialNumber: 74638D6600XF7ProductIdentifier: 24T7808Model: 7463-436Physical Location: PHLS 1st Fl ----ACCOUNT INFORMATION----</p>	<p>-----ACTIVITY DESCRIPTION----Issue : 230.03 / 241.06 / 241.08 / 295.20Recommended PNs: 40X7684 Steps Performed : Previous work order 11846658..... Was attended and advised that it was fixed but it is still Jamming on duplex pages after the engineer leftPrinter Location :1st Floor PHLS Room 1005 Aintree University Hospital Longmoor Lane L9 7ALPOC Contact information : Sharon Leonard0151 529 6889Source :L2----INSTRUCTIONS-----Technical Notes -----JB. @CSC: Please EMO & GO. @Tech: Please investigate 230.03 The media is late reaching the sensor (duplex path) 241.06 The media is late reaching the sensor (input) from tray 1 and 295.20 Sensor (multifeed detect).</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Run Sheet

Ryan Owen 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4263128	Customer	Fujitsu Services Limited - KFC			Job Address
SLA Window	12/10/2025 09:46 - 13/10/2025 16:00	Contact Name		KFC Liverpool - East Prescott Road	KFC Liverpool - East Prescott Road
Activity	TECH EXCHANGE	Contact Phone		+442030381211	KFC Liverpool East Prescot Road, East Prescot Road, Liverpool Merseyside Liverpool L14 2DE
Priority	ND 1800				
Ref 1	C5322182				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 13/10/2025 16:00 SLA: ND 13/10/2025 16:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KCGNC5MUSBA-USBB x 1	Problem: [TC] Bump Bar cable (5m) (QSR system) to be replaced TECH COURIER Root Cause: Unknown Action: Eng to check/replace bump bar 5M cable (QSR system). If eng is unable to fit new cable due to routing/access issues then please leave new cable onsite for follow-up engineer* TECH COURIER Test: Site to use bump bar ok URL: Call history: ##### Call 5322182 Problem Web Service qws_uk Sat 11 Oct 2025 20:58:06 A+C+P agent.loginname=qws_uk equipment.assettag=YUMGB00000002058TI03 contract.pkey=23199 call.poms=1 call.zip=L14 2DE call.address=KFC Liverpool East Prescot Road East Prescot Road Liverpool call.customerid=INC18320293 call.problem=[Authorized by Linzi Rimmer] Wire of bump bar needs replacing 1 meter wire old wire got burnt by accident now we can't bump off burgers call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/YUM/workpackage/QSR Keyboard call.priority=2-Medium call.datereported=10/11/2025 9:57:17 PM ##### Call 5322182 Problem Web Service qws_uk Sat 11 Oct 2025 20:58:07 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659821401	_KCGNC5MUSBA-USBB	USB A - USB MINI B				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19659821601	_KCGNC5MUSBA-USBB	USB A - USB MINI B				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4262977	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	11/10/2025 08:00 - 13/10/2025 12:00	Contact Name	SWINTON (GREATER MANCHESTER) NLC	2000 INNER STATION STAR
Activity	TECH EXCHANGE	Contact Phone	0161 7943145	Swinton Railway Station, Station Road, Pendlebury, Swinton, Inner Mancs Lancashire Manchester M27 6BT
Priority	4HR			
Ref 1	C5322162			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>4HR 13/10/2025 12:00 SLA: 4HR 13/10/2025 12:00</p> <p>PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1</p>	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5322162 Problem Web Service qws_uk Sat 11 Oct 2025 11:31:08 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N2800TA23 contract.pkey=23200 call.poms=1 call.zip=M27 6BT call.address=Swinton Railway Station Station Road Pendlebury Swinton Inner Mancs call.city=Manchester call.customerid=INC18325404 call.problem=NLC2800 SWINTON (GREATER MANCHESTER) Window 30 Yellow belt in printer coming call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659514101	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32729			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19659514301	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32729			

Engineer Closure Notes

Engineer Closure Notes	On Site Time	On Site Time
Customer Print		



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4262589	Customer	NCR TESCO HHT			Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	JAMES LLOYD LLOYD		TESCO WOOD ST GREATER MANCHESTER GREATER MANCHESTER M24 5RA
Activity	TECH EXCHANGE	Contact Phone	3450269989		
Priority	ND 1700				
Ref 1	7528303265				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Wifi Issue Subject: Honeywell PDA - C. Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Wifi Issue Subject: Honeywell PDA - CT45 -Signal issue on single device Till number: Till serial number:23256B2D43 Date:10.10.2025 Problem description / Error message: ----- WESLEY s Oct 10 2025 10:24 Serial no: 23256B2D43 Build: stock Troubleshooting: Tried soft reboot (Yes/No): yes Tried hard reboot (Yes/No): yes Is it an issue with single device or Multiple devices in the store: one Checked on SOTI if the Honeywell Corp WiFi certificate is installed(Yes/No): yes Checked if the network certificate on SOTI is valid (Yes/No): yes 1. IP Address of the device 172.23.7.26 2. Mac address of the device 0c23696babc6 3. SSID / Name of the network it is connected to workshopap unable to connect to corp Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. .</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196571752	S2881097526	Staged Honeywell PDA CT45XP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196571754	S2881097526	Staged Honeywell PDA CT45XP				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4262667	Customer	Computacenter - Morrisons BAU			Job Address
SLA Window	10/10/2025 15:06 - 13/10/2025 17:00	Contact Name		CHRISTINA EDWARDS	WM MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone		07815110371	WM MORRISON SUPERMARKETS PLC
Priority	ND 1700				285 KINGSWAY ROCHDALE OL16 4AT
Ref 1	INC000031189400				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Install & Exchange desktop Podium PC	Replace Computer ID: DKS00530030W Serial Number: 7090HL2 Model Number: OptiPlex 3050

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19657548601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4262229	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/10/2025 07:36 - 13/10/2025 17:00	Contact Name	EMMA PREST		EMMA PREST 63 OLDHAM ROAD GRASSCROFT OLDHAM OL4 4JE
Activity	CHAIR INSTALL	Contact Phone	07932010685		
Priority	ND 1700				
Ref 1	DEL1633351				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Hi please walk down the side of the house to the back of the property i work in a out house round the back you will see it as you come round the back of the property so please come round the back of the property i will not hear you otherwise thank you *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:1498 PO314231Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19654949001	100093976	Positiv Plus Medium Back No Ne				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4262576	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/10/2025 13:58 - 13/10/2025 17:00	Contact Name	LISA LEWIS	LISA LEWIS 1 EAGLE FOLD HYDE SK14 4GU
Activity	DESK INSTALL	Contact Phone	07770597639	
Priority	ND 1700			
Ref 1	DEL1636231			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4701601091Items on order:9787501BLA - OFFCHAIR - Positiv P</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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In Items for Job # 4262576 page 1 of 1



Run Sheet
Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Returned Items for Job # 4262576 page 1 of 1



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4262248	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/10/2025 08:10 - 13/10/2025 17:00	Contact Name	LISA LEWIS		LISA LEWIS 1 EAGLE FOLD HYDE SK14 4GU
Activity	CHAIR INSTALL	Contact Phone	07770597639		
Priority	ND 1700				
Ref 1	DEL1635631				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: None *** Please call 1 hour before arrival.Customer Ref / PO: 4701601091Items on order:3355002 - COMPONENT - DeskRite Fe	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19655077601	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19655077801	9787501BLA	Positiv Plus Medium Back No Ne				



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4262235	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/10/2025 07:43 - 13/10/2025 17:00	Contact Name	VICTORIA LOVEDAY		AG SERVICE COMPANY LIMITED FLAT 33 11 BLOSSOM STREET, ANCOATS MANCHESTER M4 5BX
Activity	CHAIR INSTALL	Contact Phone	07730197344		
Priority	ND 1700				
Ref 1	DEL1633834				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order:3823002 - DESKSIMPLE - Positiv Sc</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1633834&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19654960801	9994754	Homeworker Ergonomic Office Ch				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19654961001	9994754	Homeworker Ergonomic Office Ch				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4262357	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/10/2025 10:24 - 13/10/2025 17:00	Contact Name	LUCY BROWN		FLAT 33A FLAT 33A 11 BLOSSOM STREET MANCHESTER M4 5BX
Activity	CHAIR INSTALL	Contact Phone	07902850065		
Priority	ND 1700				
Ref 1	DEL1633838				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: You are able to park outside of the reception for the purpose of dropping off but may have to move vehicle to a nearby car parking space when installing *** Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order:3823002 - DESKSIMPLE - Positiv Sc	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19656016201	9994754	Homeworker Ergonomic Office Ch				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4262401	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	10/10/2025 10:50 - 13/10/2025 16:30	Contact Name	BETHANY.JOY.BATES@HSBC.CO.UK	COMPUTACENTER HSBC 2-4 ST ANNS SQUARE MANCHESTER M2 7HD
Activity	TECH EXCHANGE	Contact Phone	07468703611	
Priority	ND 1600			
Ref 1	INC50326200			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12 (Win11)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19656139201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4262857	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Emma Wilkinson	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	0161 253 0706	93/95 Sutton Way, 93/95 Sutton Way, M6 5JA
Priority	ND 1700			
Ref 1	24538339			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Emma Wilkinson Contact Number - 0161 253 0706 Hitage - Lloyds Location - Salford 93/95 Sutton Way M6 5JA Device - PEMake - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bl	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19658313001	4444195	Moby 8500 Bluetooth Ped				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19658313201	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Asif Alam 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	1
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Job # 4263074	Customer	HCL- Mondelez UK			Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	.	.	United Kingdom CADBURY CHIRK STATION AVE;CHIRK ENGLAND UNITED KINGDOM OF GREAT BRITAIN – Post code LL14 5LT
Activity	MANPOWER	Contact Phone	.	.	
Priority	ND 1700				
Ref 1	MONDELEZ CHIRK SCH				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Scheduled Visit	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Mark Hosie 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4262844	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Rachel Marshall	LLOYDS BANKING GROUP PLC (008102783 10 Buttermarket Street, 10 Buttermarket Street, WA1 2LG
Activity	TECH EXCHANGE	Contact Phone	+441928857903	
Priority	ND 1700			
Ref 1	24538376			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Rachel Marshall Contact Number - 01928857903 Hetage - Halifax Location - Warrington 10 Buttermarket Street WA1 2LG Dice - PED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mo	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19658314501	4444195	Moby 8500 Bluetooth Ped				



Run Sheet

Mark Hosie 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4262647	Customer	Fujitsu Services Limited - Specsavers HU		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Stephen Wallace	Warrington 1278 401 Farraday Street Birchwood Warrington WA3 6GA
Activity	NON TECH EXCHANGE	Contact Phone	+441925595993	
Priority	ND 1700			
Ref 1	C5321992			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
ND 13/10/2025 17:00 SLA: ND 11/10/2025 17:00 PART2=_SCDEL5430 PART3=_SCXXXRAPZIP001 PART4= ALT1=_SCXXXT-C-TOTE-56L-BL ALT2=_SCDEL5440 ALT3=_SCXXXRAPZIP001 ALT4= TEXT= _SCXXXT-C-TOTE-56L-BL x 1 _SCDEL5430 x 1 _SCXXXRAPZIP001 x 4	Problem: [HU] Laptop replacement only Root Cause: Replacement requested by Service Desk Action: Supply replacement pre-built Laptop and PSU as a pair to home user and collect old Laptop with PSU. Note: Supplied laptop may be an alternative model to one collected. Confirm this in call notes when updating call please. Test: Secure Delivery and Secure Collection only. URL: Call history: ##### Call 5321992 Problem Web Service qws_uk2 Thu 09 Oct 2025 09:02:18 A+C+P agent.loginnname=qws_uk2 equipment.assettag=SPEGB00000001278TA23 contract.pkey=23225 call.poms=1 call.orgname=Warrington 1278 call.customerid=INC5126641 call.problem=Replacement for Dell Latitude 5430 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/SPE/workpackage/HU-DEL5430 call.priority=2-Medium call.datereported=10/9/2025 10:02:14 AM ##### Call 5321992 Problem Web Service qws_uk2 Thu 09 Oct 2025 09:02:18 A+C+P Warrington 24 Rush Hill Road...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Mark Hosie 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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In Items for Job # 4262647 page 1 of 1



Run Sheet

Mark Hosie 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Returned Items for Job # 4262647 page 1 of 1



Run Sheet

Mark Hosie 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4263204	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	13/10/2025 08:00 - 13/10/2025 12:00	Contact Name	AINSDALE NLC2350 MER STATION	MERSEYRAIL Station Road Ainsdale
Activity	TECH EXCHANGE	Contact Phone	0151 955 2423	MERSEYSIDE Southport PR8 3HJ
Priority	Priority MC			
Ref 1	C5322179			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 12/10/2025 20:00 SLA: ND 12/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJKA02072-D722 x 1</p>	<p>Problem: [TC] Fujitsu FP510 Receipt Printer requires replacement Root Cause: Unknown Action: Engineer to replace the Fujitsu FP510 Receipt Printer Test: In Use URL: Call history:: ##### Call 5322179 Problem Web Service qws_uk Sat 11 Oct 2025 18:43:08 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4062TRT3 contract.pkey=23200 call.poms=1 call.zip=PR8 3HJ call.address=Station Road Ainsdale call.city=Southport call.customerid=INC18326431 call.problem=NLC2350 Ainsdale Window 30 receipt printer not working correctly. Have to pre call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/PTRFP510BLK call.priority=2-Medium call.datereported=10/11/2025 7:42:30 PM</p> <p>##### Call 5322179 Problem Web Service qws_uk Sat 11 Oct 2025 18:43:08 A+C+P</p> <p>NLC2350...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659700201	_MYFUJKA02072- DT22FP510 II:DUAL I/F:USB:BLK	N/A	.		Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19659700401	MYFUJKA02072	-D712FP510 II:DUAL I/F:USB:BLK	N/A	.	Good	

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Mark Hosie 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4261665	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	09/10/2025 13:44 - 13/10/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCO STORES LTD TESCO STORES LTD TOWN LANE KEW SOUTHPORT PR8 5JH
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	Timed				
Ref 1	SOUTHPORT EXTRA				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery Only	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19652734401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Mark Hosie 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4262847	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Denise Moffat	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	07742889601	2-6 Market Street, 2-6 Market Street, WN1 1JN
Priority	ND 1700			
Ref 1	24538395			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Denise Moffat Contact Number - 07742889601 Herige - Lloyds Location - Wigan 2-6 Market Street WN1 1JN Device - PED Me - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluet	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19658313301	4444195	Moby 8500 Bluetooth Ped				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19658313501	4444195	Moby 8500 Bluetooth Ped			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Mark Hosie 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4263180	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	12/10/2025 13:42 - 13/10/2025 17:30	Contact Name	Karen	O2 WIGAN 0335 GRAND ARCADE SHOPPING CENTRE WIGAN WN1 1BH
Activity	TECH EXCHANGE	Contact Phone	07743971255	
Priority	ND 1900			
Ref 1	C5322194			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 13/10/2025 17:30 SLA: ND 13/10/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2GNCCBLVGAEXTN-2M x 1</p>	<p>Problem: [TC] Cable - VGA Extension Cable 2m Root Cause: UNKNOWN Action: Engineer to confirm monitor cable fault and if necessary replace vga extension cable and test as required. Test: Engineer or User to test URL: Call history:: ##### Call 5322194 Problem Web Service qws_uk Sun 12 Oct 2025 13:41:55 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=TELGB00000T0335TZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007372866 call.problem=HW - 0335 - 06 - Cable Only - VGA Cable Replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/CBLEXTVGA call.priority=2-Medium call.datereported=10/12/2025 1:41:51 PM</p> <p>##### Call 5322194 Problem Web Service qws_uk Sun 12 Oct 2025 13:41:55 A+C+P</p> <p>SITE OPENING TIMES [Wigan] Mon-Sat: 09:00-17:30 Sun: 10:30-16:30</p> <p>SPECIAL INSTRUCTIONS...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659923201	_O2GNCCBLVGA	EXTN:M/VA:EXTENSION:M-F				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19659923401	_O2GNCCBLVGA	EXTN:M/VA:EXTENSION:M-F				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Mark Hosie 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4261810	Customer	CXM - Complex			Job Address
SLA Window	13/10/2025 11:00 - 13/10/2025 17:00	Contact Name	GARRY WILLIAMSON		CHAPOS STREET FOOD AND DESSERT 154 BOLTON ROAD ASHTON-IN-MAKERFIELD WIGAN WN4 8AE
Activity	TECH EXCHANGE	Contact Phone	07506509188		
Priority	Timed				
Ref 1	5921403r				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
PM VISIT *ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931080620055177600: Collect EN70156/Tetra Move 5000 SNO: 230667303201256429971502: Collect EN70157/PWN32410153A SNO: 192597313241005611106852LAN_UK_0132095: SWAP OUT/SWAP OUT	IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone UK +44 20 4571 2110 IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone IE +353 1 267 8985 *****ALWAYS CALL TALECH ONBOARDING ONCE THE JOB IS COMPLETED***** LAN_UK_0132095 14818633 7506509188 Wednesday5p.m.12a.m. Thursday5p.m.12a.m. Friday12p.m.1a.m. Saturday12p.m.1a.m. Sunday12p.m.12a.m. Monday511p.m. Tuesday511p.m. (WIFI) Thursday5p.m.12a.m. Friday12p.m.1a.m. Elavon TID: 14818633; Date Time Logged: 20251008131007; Terminal ID: 210196598713; Profile Number: 14818633 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

See Items Overleaf

Returned Items					
Request	Part	Description	Serial	Asset	Part Consumed/Delivered
19648774301					
19648774401					
19648774501					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Mark Hosie 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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In Items for Job # 4261810 page 1 of 1



Run Sheet

David Hargreaves 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4262476	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	10/10/2025 12:07 - 13/10/2025 17:00	Contact Name	MIKE.DOCKING@HSBC.COM		COMPUTACENTER HSBC 83 WOODLANDS DRIVE CHESTER CH2 3QJ
Activity	NON TECH EXCHANGE	Contact Phone	07826931297		
Priority	ND 1600				
Ref 1	INC50334986				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	T14 (Win11)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19656521201						



Run Sheet

David Hargreaves 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4262394	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	10/10/2025 10:50 - 13/10/2025 17:00	Contact Name	SAMMY.H.ABDALLA@MANDSBANK.COM		COMPUTACENTER HSBC 28 NORTH STREET BOUGHTON CHESTER CH3 5DS
Activity	NON TECH EXCHANGE	Contact Phone	07502375465		
Priority	ND 1600				
Ref 1	INC50285797				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	L13 (Win11)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19656135901						

Returned Items



Run Sheet

David Hargreaves 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4262573	Customer	Computacenter Limited - HSBC			Job Address					
SLA Window	10/10/2025 13:55 - 13/10/2025 17:00	Contact Name	SIMON.JONES@MANDSBANK.COM		COMPUTACENTER HSBC					
Activity	TECH EXCHANGE	Contact Phone	07584402218		MARKS & SPENCER CHESTER					
Priority	ND 1600				BUSINESS PARK CHESTER					
Ref 1	INC50329808				CHESHIRE WEST AND					
Ref 2					CHESTER					
No. of Parts	1				KINGS MEADOW					
					CHESTER BUSINESS PARK					
					CHESTER					
					CH99 9FB					

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	T14 Gen 2 (Win11)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19657130701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19657130901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 13/10/2025

Date 13/10/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 9

Job # 4262681	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Jo Perry	Chester Cawley House
Activity	COLLECTION	Contact Phone		Chester Cawley House
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	WOT000474802			CHESTER
Ref 2				England
No. of Parts	1			CH4 9FB

Job Notes

[View Details](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196571348	0000000000048275B1C	:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196571350		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2376PLW			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	9
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Job # 4262703	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Daniel Howard	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	COLLECTION	Contact Phone	07791983292	
Priority	ND 1700			
Ref 1	WOT000474748			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield	{"requested_for_markets": "No", "employment_type": "Permanent Employee", "cost_centre_number": "427239", "u_site": "Chester Cawley House", "req_for_site_information": "head_office", "requested_for_first_name": "Daniel", "requested_for_last_name": "Howard", "intune_device_id": "f86e8d84-7546-4555-82fa-c1444ff231c", "order_guide": "HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB", "request_type": "15", "u_special_requirements": "No", "line_manager_id": "Claire Boa", "u_device_name": "5CG2417B0V - HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB", "identity_active": "true", "req_by_site_information": "head_office", "requester_email": "Daniel.Howard1@lloydsbanking.com", "requested_for_user_id": "5612835", "request_email": "Daniel.Howard1@lloydsbanking.com", "serial_number": "5CG2417B0V", "requester_email": "Daniel.Howard1@lloydsbanking.com", "requested_for_user_id": "5612835", "request_email": "Daniel.Howard1@lloydsbanking.com", "serial_number": "5CG2417B0V", "account": "GLOBAL5612835", "type_code": "15", "cost_centre": "CCO BCB CM&P-Lloyds", "identity_disabled": "false"} Replace "role_user": "true", "domain": "GLOBAL", "contact_email_address": "daniel.howard1@lloydsbanking.com", "location": "Manchester"

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196574107	0000000000048275B0V	GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196574109		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2417B0V			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 13/10/2025

Date 13/10/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 9

Job # 4262701	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Marc Evans	Chester Cawley House
Activity	COLLECTION	Contact Phone		Chester Cawley House
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	WOT000474722			CHESTER
Ref 2				England
No. of Parts	1			CH4 9FB

Instructions 1	Instructions 2
<p>Collect items using packaging from Hatfield House""req_for_site_information"": "head_office""requested_for_first_name": "Marc Evans""intune_device_id": "24b2c493-c6a0-40fd-adcc-58865895f568""order_guide_form_loading": "false""serial_number": "5CG2415YF2""requester_email": "Marc.Evans@lloydsbanking.com""requested_for_user_id": "9854116""Request Replace""role_user": "false""domain": "GLOBAL""contact_email_address": "marcevans@lloydsbanking.com""requested_for_markets": "No""employment_type": "Permanent Employee""cost_centre_number": "511974""u_site": "Chester Cawley</p>	<p>("requested_for": "Marc Evans" "intune_device_id": "24b2c493-c6a0-40fd-adcc-58865895f568" "order_guide_form_loading": "false" "serial_number": "5CG2415YF2" "requester_email": "Marc.Evans@lloydsbanking.com" "requested_for_user_id": "9854116" "Request Replace" "role_user": "false" "domain": "GLOBAL" "contact_email_address": "marcevans@lloydsbanking.com" "requested_for_markets": "No" "employment_type": "Permanent Employee" "cost_centre_number": "511974" "u_site": "Chester Cawley")</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196574123	0000000000048275	BTG:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196574125		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415YF2			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 13/10/2025

Date 13/10/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 9

Job # 4262704	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	James Conacher	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	COLLECTION	Contact Phone	07830367423	
Priority	ND 1700			
Ref 1	WOT000474591			
Ref 2				
No. of Parts	1			

Job Notes

[View Details](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196574110	0000000000048275B7	GB-GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196574112		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415WYJ			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 13/10/2025

Date 13/10/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 9

Job # 4263167	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/10/2025 12:09 - 13/10/2025 17:00	Contact Name	STEVE RYLANCE	B & Q PLC B & Q PLC UNIT 3 CHARLOTTE ROAD LLANDUDNO LL30 1RT
Activity	TECH EXCHANGE	Contact Phone	01492878181	
Priority	ND 1700			
Ref 1	24538934			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Please swap unit</p>	<p>Till hostname: GBBQ01092SCO84P</p> <p>Till number: 84</p> <p>Peripheral make/model(Please copy and paste CI): TH250 RECEIPT PRINTER</p> <p>Description of issue: User called to report that the receipts from this printer cannot be scanned so they cannot process refunds they need to type manually in the system. Please team kindly check. User tried to clean with the thermal pen but issue persists. Printer prints fine but they cannot process refunds by scanning the barcodes.</p> <p>Has the cable connection been checked?: Yes</p> <p>Have they tried a reboot?: Yes</p> <p>What other troubleshooting steps have been done (Cleaned with thermal pen has the till roll been changed)?:</p> <p>Error message: na</p> <p>Contact name/number: +441492878181 // Steve Rylance or Paula / Reese</p> <p>When is the user available (Not store opening times)?: 8-8pm mon-sat / 10-4pm su</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Hargreaves 13/10/2025

Date 13/10/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 9

Job # 4262677	Customer	Computacenter Limited		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Lewis Tolond	Llandudno 22 Mostyn Street Llandudno 22 Mostyn Street 22 Mostyn Street LLANDUDNO Wales LL30 2RU
Activity	DE INSTALL	Contact Phone	07867191514	
Priority	ND 1700			
Ref 1	WOT000474424			
Ref 2				
No. of Parts	1			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196570678	0000000000048275	BTG:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196570680		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415YXS			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4262360	Customer	GE Medical Systems Ltd		Job Address
SLA Window	10/10/2025 10:27 - 13/10/2025 12:00	Contact Name	FAO: CHRIS BRADBURY	MACCLESFIELD HEALTH HUB MACCLESFIELD HEALTH HUB SUNDERLAND ST, MACCLESFIELD SK11 6JL
Activity	NON TECH EXCHANGE	Contact Phone	07947647016	
Priority	ND 1200			
Ref 1	16101411			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap probe	<p>Driver needs to go to ultrasound department ask from the main reception</p> <p>Collect:1262654WX5</p> <p>Deliver: 1499290WX3</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19656036801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4262277	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Andy Collins	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447738898618	
Priority	ND 1700			
Ref 1	WOT000473518			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"H8WS1J3","Remove Item 1":"Please collect and remove single device." "Requested by date":"2025-10-13" "Customer Catalog ID": " " "Cost Center Name":"CC_0000002816_UK10_EUSAP SPP6 Production BAU" "Cost Center Account Number":"CC_0000002816_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196553348	Please collect and remove single device.	Please collect and remove single device.	H8WS1J3			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4262308	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Philip Stott	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447703787158	
Priority	ND 1700			
Ref 1	WOT000464068			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1":1""Requested by date":"2025-10-13""Customer Catalog ID": "NEW_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000007662_UK10_EUSAP Global Indirect Tax UK""Cost Center Account Number": "CC_0000007662_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196412016	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BK6X				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4262508	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 17:00	Contact Name	Andy Reid		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	123456		
Priority	ND 1700				
Ref 1	WOT000469571				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1":1""Remove Serial 1":"PC1WJVJ6""Remove Item 1""Please collect and remove single device." "Requested by date": "11-10-2025" "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000003966_UK10_EUSAP" "Cost Center Account Number": "CC_0000003966_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196473486	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7P62			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196473488		PC1WJVJ6 -	PC1WJVJ6			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4262642	Customer	Computacenter John Lewis		Job Address
SLA Window	13/10/2025 14:54 - 13/10/2025 18:00	Contact Name	FELIX.HALL..JANKOWSKI	JOHN LEWIS JOHN LEWIS MARKET HOUSE CHURCH STREET WILMSLOW SK9 1AX
Activity	TECH EXCHANGE	Contact Phone	0161 495 5459	
Priority	ND 1700			
Ref 1	24528302			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
CABLE JLP	<p>Asset: Ingenico IPP350 Generic Serial No: GENERIC-0018</p> <p>Category: Hardware SubCategory: Component</p> <p>ePOS Till Issue - DB-C-C60146746 - Card Reader (PED) (Ingenico IPP350)</p> <p>Web logging</p> <p>Till Host Name: DB-C-C60146746</p> <p>Till Number / User ID: DBC746</p> <p>Device Type (PED etc): Card Reader (PED)</p> <p>Make/Model: Ingenico IPP350</p> <p>Serial Number (S/N): 18012PP83806179</p> <p>Exact Till Location (Floor Dept/Section Detail): DESK 29 CST TM Area Standing Desk</p> <p>Contact Number: 0161 495 5459...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19657467501	4856881	JLP:INGENICO CABLE IPP350 RJ11				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19657467701	4856881	JLP:INGENICO CABLE IPP350 RJ11				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4263138	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	13/10/2025 08:00 - 13/10/2025 17:00	Contact Name	ELLIE FITZGERALD	WIPRO LIMITED WIPRO LIMITED CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	134002805/ 196597157/ 963796369			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PED Collection - 19254730346110311016891 : Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202510112203 Type Of Service: Collection PED type: Wireless - Ingenico Link/2500 Serial number: 19254730346110311016891 PED Location: Admin Office Details of the issue: Collection Required. Incident INC6781945 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.	INC6781945

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					



Run Sheet

Simon Heath 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4263156	Customer	Vista Retail Support Limited	Job Address
SLA Window	12/10/2025 11:34 - 13/10/2025 17:00	Contact Name	MCDONALDS - NCR 42-44 WELLINGTON ROAD SOUTH
Activity	TECH EXCHANGE	Contact Phone	STOCKPORT CHESHIRE STOCKPORT SK1 3SS
Priority	ND 1700		
Ref 1	3434140		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3434140 DT - HME Nexo - Headset Registration/ Charging Station Store number/ID: 0670 Direction of road (if motorway): Southbound	Replace MCD-NEX-BAT-DOCK Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659863701	MCD-NEX-BAT-D	CHARGINGDOCK				

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Run Sheet

Simon Heath 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4260721	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	13/10/2025 09:00 - 13/10/2025 18:00	Contact Name	ANDREA LONGWORTH	8 WEATHERLEY DRIVE 8 WEATHERLEY DRIVE MARPLE STOCKPORT SK6 6JB
Activity	NON TECH EXCHANGE	Contact Phone	07766363508	
Priority	ND 1800			
Ref 1	5320797/ INC9134134			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
andrea.j.longworth@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19647592401						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19647592601					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Simon Heath 13/10/2025

Date	13/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4263003	Customer	Vista Retail Support Limited	Job Address
SLA Window	11/10/2025 14:22 - 13/10/2025 17:00	Contact Name	LIDL HALIFAX ROAD LANCASHIRE TODMORDEN OL14 5QR
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3433225		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3433225 FSE to attend and replace the faulty Zebra device with?HHT-ZEB-TC57-LID? S/N - 21130522508043 password 16107541 Passcode: 16107541	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659631501	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19659631701						



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL- Mondelez UK	(No Items)	MONDELEZ CHIRK SCH	4263074	MANPOWER	United Kingdom, CADBURY CHIRK STATION AVE:CHIRK ENGLAND UNITED KINGDOM OF GREAT BRITAIN – Post code LL14 5LT, CHIRK , LL14 5LT	Asif Alam	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL MUNICH REINSURANCE	(No Items)	Munich RE UK Backfill	4248537	MANPOWER	United Kingdom, Chancery Place, 50 Brown Street, , Manchester, Manchester, M2 2JT	Berlindo D'Assuncao	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196574117	WOT000474714	4262687	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter Limited	196573297	WOT000474585	4262697	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter Limited	196573308	WOT000474743	4262698	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter Limited	196566637	WOT000474456	4263158	NON TECH EXCHANGE	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter PwC NON TECH EXCHANGE	19638314001	PAR0504689	4258822	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	06/10/2025 13:45 13/10/2025 17:30	13/10/2025	
Computacenter PwC NON TECH EXCHANGE	19638978401	PAR0505010	4258908	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	06/10/2025 15:03 13/10/2025 17:30	13/10/2025	
Computacenter Horizon Project	19645255501	Jack McLaren_CLF55 3_1310	4260362	TECH EXCHANGE	JACK McLAREN, 9 HUNTERSTON AVENUE, ECCLES, MANCHESTER, M30 0DH	Claire Booth	07/10/2025 20:10 13/10/2025 17:00	13/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44759	4262539	COLLECTION	3 LAYTON CLOSE, 3 LAYTON CLOSE, BIRCHWOOD, WARRINGTON, WA3 6PT	Claire Booth	10/10/2025 13:15 13/10/2025 17:00	13/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19656139201	INC50326200	4262401	TECH EXCHANGE	COMPUTACENTER HSBC, 2-4 ST ANNS SQUARE, MANCHESTER, M2 7HD	Daniel Hanson	10/10/2025 10:50 13/10/2025 16:30	13/10/2025	
NCR TESCO HHT	196571752	7528303265	4262589	TECH EXCHANGE	TESCO, WOOD ST, GREATER MANCHESTER, GREATER MANCHESTER, M24 5RA	Daniel Hanson	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Fujitsu Services Limited - Star Trains - ME	19659514101	C5322162	4262977	TECH EXCHANGE	Northern Rail - STAR, Swinton Railway Station, Station Road, Pendlebury, Swinton, Inner Manches, Lancashire, Manchester, M27 6BT	Daniel Hanson	11/10/2025 08:00 13/10/2025 12:00	13/10/2025	
POSTURITE LIMITED	19654960801	DEL1633834	4262235	CHAIR INSTALL	AG SERVICE COMPANY LIMITED, FLAT 33, 11 BLOSSOM STREET, ANCOATS, MANCHESTER, M4 5BX	Daniel Hanson	10/10/2025 07:43 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19656016201	DEL1633838	4262357	CHAIR INSTALL	FLAT 33A, FLAT 33A, 11 BLOSSOM STREET, MANCHESTER, M4 5BX	Daniel Hanson	10/10/2025 10:24 13/10/2025 17:00	13/10/2025	
Computacenter Limited	19658313001	24538339	4262857	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 93/95 Sutton Way, 93/95 Sutton Way, M6 5JA	Daniel Hanson	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter - Morrisons BAU	19657548601	INC0000311894 00	4262667	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, 285 KINGSWAY, ROCHDALE, OL16 4AT	Daniel Hanson	10/10/2025 15:06 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19654949001	DEL1633351	4262229	CHAIR INSTALL	EMMA PREST, 63 OLDHAM ROAD, GRASSCROFT, OLDHAM, OL4 4JE	Daniel Hanson	10/10/2025 07:36 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19657139901	DEL1636231	4262576	DESK INSTALL	LISA LEWIS, 1 EAGLE FOLD, HYDE, SK14 4GU	Daniel Hanson	10/10/2025 13:58 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19657139902	DEL1636231	4262576	DESK INSTALL	LISA LEWIS, 1 EAGLE FOLD, HYDE, SK14 4GU	Daniel Hanson	10/10/2025 13:58 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19657139903	DEL1636231	4262576	DESK INSTALL	LISA LEWIS, 1 EAGLE FOLD, HYDE, SK14 4GU	Daniel Hanson	10/10/2025 13:58 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19657139904	DEL1636231	4262576	DESK INSTALL	LISA LEWIS, 1 EAGLE FOLD, HYDE, SK14 4GU	Daniel Hanson	10/10/2025 13:58 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19657139905	DEL1636231	4262576	DESK INSTALL	LISA LEWIS, 1 EAGLE FOLD, HYDE, SK14 4GU	Daniel Hanson	10/10/2025 13:58 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19655077601	DEL1635631	4262248	CHAIR INSTALL	LISA LEWIS, 1 EAGLE FOLD, HYDE, SK14 4GU	Daniel Hanson	10/10/2025 08:10 13/10/2025 17:00	13/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19656521201	INC50334986	4262476	NON TECH EXCHANGE	COMPUTACENTER HSBC, 83 WOODLANDS DRIVE, CHESTER, CH2 3QJ	David Hargreaves	10/10/2025 12:07 13/10/2025 17:00	13/10/2025	
Computacenter Limited - HSBC	19656135901	INC50285797	4262394	NON TECH EXCHANGE	COMPUTACENTER HSBC, 28 NORTH STREET, BOUGHTON, CHESTER, CH3 5DS	David Hargreaves	10/10/2025 10:50 13/10/2025 17:00	13/10/2025	
Computacenter Limited	196571348	WOT000474802	4262681	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	David Hargreaves	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter Limited	196574107	WOT000474748	4262703	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	David Hargreaves	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter Limited	196574123	WOT000474722	4262701	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	David Hargreaves	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter Limited	196574110	WOT000474591	4262704	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	David Hargreaves	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter Limited - HSBC	19657130701	INC50329808	4262573	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	David Hargreaves	10/10/2025 13:55 13/10/2025 17:00	13/10/2025	
Computacenter - Kingfisher	(No Items)	24538934	4263167	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 3, CHARLOTTE ROAD, LLANDUDNO, LL30 1RT	David Hargreaves	12/10/2025 12:09 13/10/2025 17:00	13/10/2025	
Computacenter Limited	196570678	WOT000474424	4262677	DE INSTALL	Llandudno 22 Mostyn Street, Llandudno 22 Mostyn Street, 22 Mostyn Street, LLANDUDNO, Wales, LL30 2RU	David Hargreaves	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19658357501	24538666	4262843	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Church Street, , Church Street, , BB2 1JQ	John Paul Barron	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Paypoint Network Limited - UK	(No Items)	02619746	4263184	TECH EXCHANGE	WENSLEY FOLD NEWS, WENSLEY FOLD NEWS, 140 WENSLEY ROAD, BLACKBURN, BB2 1QD	John Paul Barron	12/10/2025 14:01 13/10/2025 13:00	13/10/2025	
Computacenter Horizon Project	19645257001	Iffi khan_CLF553_1 310	4260359	TECH EXCHANGE	IFFI KHAN, 83 WHINNEY LANE, , BLACKBURN, BB2 7BX	John Paul Barron	07/10/2025 20:10 13/10/2025 17:00	13/10/2025	
Vista Retail Support Limited	19659823701	3433057	4263132	TECH EXCHANGE	LIDL, ACCRINGTON, HYNDBURN ROAD, LANCASHIRE, ACCRINGTON, BB5 4EQ	John Paul Barron	12/10/2025 09:56 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19655593101	DEL1635337	4262335	CHAIR SP INSTALL	DANIEL BROWN, HORN CLIFFE, KINGS CAUSEWAY, BRIERFIELD, NELSON, BB9 0EY	John Paul Barron	10/10/2025 09:42 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19655593102	DEL1635337	4262335	CHAIR SP INSTALL	DANIEL BROWN, HORN CLIFFE, KINGS CAUSEWAY, BRIERFIELD, NELSON, BB9 0EY	John Paul Barron	10/10/2025 09:42 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19655593103	DEL1635337	4262335	CHAIR SP INSTALL	DANIEL BROWN, HORN CLIFFE, KINGS CAUSEWAY, BRIERFIELD, NELSON, BB9 0EY	John Paul Barron	10/10/2025 09:42 13/10/2025 17:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196570804	11863061	4262599	REPAIR WITH PARTS	Toner Graphics Ltd, 25 Portland Walk, BARROW-IN-FURNESS, LA14 1DB	John Paul Barron	13/10/2025 09:30 13/10/2025 17:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196570800	11863061	4262599	REPAIR WITH PARTS	Toner Graphics Ltd, 25 Portland Walk, BARROW-IN-FURNESS, LA14 1DB	John Paul Barron	13/10/2025 09:30 13/10/2025 17:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196570808	11863061	4262599	REPAIR WITH PARTS	Toner Graphics Ltd, 25 Portland Walk, BARROW-IN-FURNESS, LA14 1DB	John Paul Barron	13/10/2025 09:30 13/10/2025 17:00	13/10/2025	
Computacenter Limited	19658327001	24538645	4262856	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 140-146 Dalton Road, , 140-146 Dalton Road, , LA14 1JH	John Paul Barron	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter Limited	19658327301	24538571	4262853	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 51/53 Market Street, , 51/53 Market Street, , PR7 2SW	John Paul Barron	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains	19659700201	C5322179	4263204	TECH EXCHANGE	MERSEYRAIL, Station Road Ainsdale, MERSEYSIDE, Southport, PR8 3HJ	Mark Hosie	13/10/2025 08:00 13/10/2025 12:00	13/10/2025	
Computacenter Ltd Tesco Project	19652734401	SOUTHPORT EXTRA	4261665	PROJECT	TESCO STORES LTD, TESCO STORES LTD, TOWN LANE, KEW, SOUTHPORT, PR8 5JH	Mark Hosie	09/10/2025 13:44 13/10/2025 17:00	13/10/2025	
Computacenter Limited	19658314501	24538376	4262844	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 10 Buttermarket Street, , 10 Buttermarket Street, , WA1 2LG	Mark Hosie	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Fujitsu Services Limited - Specsavers HU	19657514601	C5321992	4262647	NON TECH EXCHANGE	Warrington 1278, 401 Farraday Street, Birchwood, Warrington, WA3 6GA	Mark Hosie	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Fujitsu Services Limited - Specsavers HU	19657515001	C5321992	4262647	NON TECH EXCHANGE	Warrington 1278, 401 Farraday Street, Birchwood, Warrington, WA3 6GA	Mark Hosie	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Fujitsu Services Limited - Specsavers HU	19657516301	C5321992	4262647	NON TECH EXCHANGE	Warrington 1278, 401 Farraday Street, Birchwood, Warrington, WA3 6GA	Mark Hosie	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Fujitsu Services Limited - Specsavers HU	19657516701	C5321992	4262647	NON TECH EXCHANGE	Warrington 1278, 401 Farraday Street, Birchwood, Warrington, WA3 6GA	Mark Hosie	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Fujitsu Services Limited - Specsavers HU	19657515501	C5321992	4262647	NON TECH EXCHANGE	Warrington 1278, 401 Farraday Street, Birchwood, Warrington, WA3 6GA	Mark Hosie	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Fujitsu Services Limited - Specsavers HU	19657515901	C5321992	4262647	NON TECH EXCHANGE	Warrington 1278, 401 Farraday Street, Birchwood, Warrington, WA3 6GA	Mark Hosie	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Fujitsu Services Limited - Telefonica TC	19659923201	C5322194	4263180	TECH EXCHANGE	O2 WIGAN 0335, GRAND ARCADE SHOPPING CENTRE, WIGAN, WN1 1BH	Mark Hosie	12/10/2025 13:42 13/10/2025 17:30	13/10/2025	
Computacenter Limited	19658313301	24538395	4262847	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 2-6 Market Street, , 2-6 Market Street, , WN1 1JN	Mark Hosie	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
CXM - Complex	19648774101	5921403r	4261810	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Mark Hosie	13/10/2025 11:00 13/10/2025 17:00	13/10/2025	
CXM - Complex	19648774102	5921403r	4261810	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Mark Hosie	13/10/2025 11:00 13/10/2025 17:00	13/10/2025	
CXM - Complex	19648774103	5921403r	4261810	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Mark Hosie	13/10/2025 11:00 13/10/2025 17:00	13/10/2025	
CXM - Complex	19648774104	5921403r	4261810	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Mark Hosie	13/10/2025 11:00 13/10/2025 17:00	13/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Morrisons Tablets	19657550701	24479805	4262780	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, King Street , King Street , CW9 7WA	Nadeem Saleem	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19654988501	DEL1635270	4262244	CHAIR INSTALL	NORRIS GREEN FAMILY HEALTH CLI, TOWNSEND AVENUE, NORRIS GREEN, LIVERPOOL, L11 5AF	Nadeem Saleem	10/10/2025 07:53 13/10/2025 17:00	13/10/2025	
Computacenter - Astra Zeneca	196504396	WOT000471094	4262515	DELIVERY	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Nadeem Saleem	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000459131	4259699	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Nadeem Saleem	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19655571601	DEL1634562	4262329	DESK & CHAIR INSTALL	NATALSHA ANDERSON, 14 LAPFORD CRESCENT, LIVERPOOL, L33 9XB	Nadeem Saleem	10/10/2025 09:37 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19655571602	DEL1634562	4262329	DESK & CHAIR INSTALL	NATALSHA ANDERSON, 14 LAPFORD CRESCENT, LIVERPOOL, L33 9XB	Nadeem Saleem	10/10/2025 09:37 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19655571603	DEL1634562	4262329	DESK & CHAIR INSTALL	NATALSHA ANDERSON, 14 LAPFORD CRESCENT, LIVERPOOL, L33 9XB	Nadeem Saleem	10/10/2025 09:37 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19655571604	DEL1634562	4262329	DESK & CHAIR INSTALL	NATALSHA ANDERSON, 14 LAPFORD CRESCENT, LIVERPOOL, L33 9XB	Nadeem Saleem	10/10/2025 09:37 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19655571605	DEL1634562	4262329	DESK & CHAIR INSTALL	NATALSHA ANDERSON, 14 LAPFORD CRESCENT, LIVERPOOL, L33 9XB	Nadeem Saleem	10/10/2025 09:37 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19655571606	DEL1634562	4262329	DESK & CHAIR INSTALL	NATALSHA ANDERSON, 14 LAPFORD CRESCENT, LIVERPOOL, L33 9XB	Nadeem Saleem	10/10/2025 09:37 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19654929401	DEL1633451	4262223	CHAIR INSTALL	TOMMY MARSDEN, 91 EVERED AVENUE, LIVERPOOL, L9 2AE	Nadeem Saleem	10/10/2025 07:30 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19650641001	DEL1632911	4262466	DESK INSTALL	LAUREN BROWN, 1 THE OLD COACH HOUSE, BUXTON ROAD, CHINLEY, HIGH PEAK, SK23 6EL	Nadeem Saleem	10/10/2025 09:00 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19650641002	DEL1632911	4262466	DESK INSTALL	LAUREN BROWN, 1 THE OLD COACH HOUSE, BUXTON ROAD, CHINLEY, HIGH PEAK, SK23 6EL	Nadeem Saleem	10/10/2025 09:00 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19650641003	DEL1632911	4262466	DESK INSTALL	LAUREN BROWN, 1 THE OLD COACH HOUSE, BUXTON ROAD, CHINLEY, HIGH PEAK, SK23 6EL	Nadeem Saleem	10/10/2025 09:00 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19650641004	DEL1632911	4262466	DESK INSTALL	LAUREN BROWN, 1 THE OLD COACH HOUSE, BUXTON ROAD, CHINLEY, HIGH PEAK, SK23 6EL	Nadeem Saleem	10/10/2025 09:00 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19650641005	DEL1632911	4262466	DESK INSTALL	LAUREN BROWN, 1 THE OLD COACH HOUSE, BUXTON ROAD, CHINLEY, HIGH PEAK, SK23 6EL	Nadeem Saleem	10/10/2025 09:00 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19657842601	DEL1634703	4262742	CHAIR SP INSTALL	PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	Nadeem Saleem	10/10/2025 15:54 13/10/2025 17:00	13/10/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19657842602	DEL1634703	4262742	CHAIR SP INSTALL	PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	Nadeem Saleem	10/10/2025 15:54 13/10/2025 17:00	13/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL SMS	(No Items)	Scheduled Bolton visit	4262251	CLIENT BACK-FILL	HCL SMS, Swan Mill (Training Academy), Swan Mill, Higher Swan Ln, BOLTON, BL3 3AQ	Olayiwola Olanrewaju	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19658313601	24538437	4262851	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 88-94 Church Street, , 88-94 Church Street, , L1 3HD	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Vista Retail Support Limited	19659854401	3431784	4263148	TECH EXCHANGE	H SAMUEL, UNIT 43A LIVERPOOL ONE, LIVERPOOL, LANCASHIRE, LIVERPOOL, L1 8BU	Ryan Owen	12/10/2025 11:15 13/10/2025 17:00	13/10/2025	
Vista Retail Support Limited	19659890101	3434080	4263166	TECH EXCHANGE	H SAMUEL, UNIT 43A LIVERPOOL ONE, LIVERPOOL, LANCASHIRE, LIVERPOOL, L1 8BU	Ryan Owen	12/10/2025 12:07 13/10/2025 17:00	13/10/2025	
Fujitsu Services Limited - Star Trains - ME	19659953701	C5322193	4263205	TECH EXCHANGE	Northern Rail - STAR, Wavertree Technology Park Railway Station, Rathbone Road, Liverpool, Merseyside., Merseyside, Liverpool, L13 1HD	Ryan Owen	12/10/2025 14:54 13/10/2025 20:00	13/10/2025	
Computacenter Limited	196559143	WOT000469877	4262835	COLLECTION	20 West Oakhill park, 20 West Oakhill park, 20 West Oakhill park, LIVERPOOL, L13 4BW	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Fujitsu Services Limited - KFC	19659821401	C5322182	4263128	TECH EXCHANGE	KFC Liverpool - East Prescott Road, KFC Liverpool East Prescott Road, East Prescott Road, Liverpool, Merseyside, Liverpool, L14 2DE	Ryan Owen	12/10/2025 09:46 13/10/2025 16:00	13/10/2025	
Computacenter Limited	19658358101	73180234	4262855	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Bootle The Esplanade , Bootle The Esplanade , L20 4SP	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter Limited	19658357801	73180213	4262858	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Bootle The Esplanade , Bootle The Esplanade , L20 4SP	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter - British Telecom	19656674801	24535938	4262777	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), BT The Plaza 100 Old Hall St , BT The Plaza 100 Old Hall St , L3 9QJ	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter - British Telecom	(No Items)	24535129	4262823	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), 205P 100 Old Hall street , 205P 100 Old Hall street , L3 9QJ	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter - British Telecom	(No Items)	24536523	4262824	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), BT 100 old hall street , BT 100 old hall street , L3 9QJ	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196581035	11863068	4262800	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS Room 1005, LIVERPOOL, L9 7AL	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196581023	11863068	4262800	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS Room 1005, LIVERPOOL, L9 7AL	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196581039	11863068	4262800	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS Room 1005, LIVERPOOL, L9 7AL	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196581027	11863068	4262800	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS Room 1005, LIVERPOOL, L9 7AL	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196581031	11863068	4262800	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS Room 1005, LIVERPOOL, L9 7AL	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	196581043	11863068	4262800	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, 1st Floor PHLS Room 1005, LIVERPOOL, L9 7AL	Ryan Owen	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19659631501	3433225	4263003	TECH EXCHANGE	LIDL, HALIFAX ROAD, LANCASHIRE, TODMORDEN, OL14 5QR	Simon Heath	11/10/2025 14:22 13/10/2025 17:00	13/10/2025	
Vista Retail Support Limited	19659863701	3434140	4263156	TECH EXCHANGE	MCDONALDS - NCR, 42-44 WELLINGTON ROAD SOUTH, STOCKPORT, CHESHIRE, STOCKPORT, SK1 3SS	Simon Heath	12/10/2025 11:34 13/10/2025 17:00	13/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000473518	4262277	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter - Astra Zeneca	196412016	WOT000464068	4262308	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter - Astra Zeneca	196473486	WOT000469571	4262508	NON TECH EXCHANGE	WalkUp - Maclesfield, WalkUp - Maclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Simon Heath	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
GE Medical Systems Ltd	19656036801	16101411	4262360	NON TECH EXCHANGE	MACCLESFIELD HEALTH HUB, MACCLESFIELD HEALTH HUB, SUNDERLAND ST, MACCLESFIELD, SK11 6JL	Simon Heath	10/10/2025 10:27 13/10/2025 12:00	13/10/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19647592401	5320797/INC9134134	4260721	NON TECH EXCHANGE	8 WEATHERLEY DRIVE, 8 WEATHERLEY DRIVE, MARPLE, STOCKPORT, SK6 6JB	Simon Heath	13/10/2025 09:00 13/10/2025 18:00	13/10/2025	
DieboldNixdorf_WIPRO		134002805/ 196597157/ 963796369	4263138	COLLECTION	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Simon Heath	13/10/2025 08:00 13/10/2025 17:00	13/10/2025	
Computacenter John Lewis	19657467501	24528302	4262642	TECH EXCHANGE	JOHN LEWIS, JOHN LEWIS, MARKET HOUSE, CHURCH STREET, WILMSLOW, SK9 1AX	Simon Heath	13/10/2025 14:54 13/10/2025 18:00	13/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	196553328	1-54628371596 6	4262283	CONSUMABLE INSTALL	TESCO Stores Limited, BROUGHTON ROAD, TESCO Stores Limited, CHESTER, CH4 0DP	Stephen Fitton	13/10/2025 09:00 13/10/2025 17:00	13/10/2025	
Computacenter - Kingfisher	(No Items)	24538984	4263181	TECH EXCHANGE	B&Q, B & Q PLC, CAERNARFON ROAD, BANGOR, LL57 4SU	Stephen Fitton	13/10/2025 08:00 13/10/2025 12:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196560562	11862885	4262370	REPAIR WITH PARTS	The National Farmers Union Mutual I, 32 Church Street, Gwynedd, N06050A, LLANGEFNI, LL77 7DU	Stephen Fitton	13/10/2025 09:00 13/10/2025 16:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196560558	11862885	4262370	REPAIR WITH PARTS	The National Farmers Union Mutual I, 32 Church Street, Gwynedd, N06050A, LLANGEFNI, LL77 7DU	Stephen Fitton	13/10/2025 09:00 13/10/2025 16:00	13/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196560554	11862885	4262370	REPAIR WITH PARTS	The National Farmers Union Mutual I, 32 Church Street, Gwynedd, N06050A, LLANGEFNI, LL77 7DU	Stephen Fitton	13/10/2025 09:00 13/10/2025 16:00	13/10/2025	
POSTURITE LIMITED	19654986101	DEL1633974	4262243	CHAIR INSTALL	STACEY BRIDGE, 93 WALSINGHAM DRIVE, RUNCORN, WA7 1XB	Stephen Fitton	10/10/2025 07:52 13/10/2025 17:00	13/10/2025	
POSTURITE LIMITED	19654900001	DEL1633519	4262210	CHAIR INSTALL	JAYNE CHESWORTH, 9 SALTWOOD DRIVE, BROOKVALE, RUNCORN, WA7 6LU	Stephen Fitton	10/10/2025 07:18 13/10/2025 17:00	13/10/2025	