



Run Sheet

Daniel Hanson 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4204093	Customer	Vista Retail Support Limited		Job Address
SLA Window	18/07/2025 16:07 - 19/07/2025 17:00	Contact Name		LIDL STANDISH, 91 PRESTON ROAD LANCASHIRE WIGAN WN6 0JF
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3341993			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3341993: 4 lost/faulty headsets to repalce Passcode: 13505219	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383692201	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4199893	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Suzanne Ball	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1257 260361	Highfield Industrial Estate North Street
Priority	ND 1300			Highfield Industrial Estate North Street
Ref 1	24414089			PR7 1QD
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Category: I have a till query Sub Category: 1.) Seamless payment till Symptom: Beetle Till number: 81 Description: ###Please ensure previo ticket have been checked ### EPOS advised: 'Dear SD team Kindly ar	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19366662001	4618558	KING:DB Beetle M-III K Series-				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4204121	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Adnaan Patel	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	Bolton Road
Priority	ND 1300			Bolton Road
Ref 1	24431138			BB2 3QP
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01173SCO82P Till number: 82 Peripheral make/modellease copy and paste CI):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383471601	4601620	KING:TH250 POS printer + Cable				



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Daniel Hanson 19/07/2025

Date 19/07/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 11

Job # 4204122	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Adnaan Patel	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	Bolton Road
Priority	ND 1300			Bolton Road
Ref 1	24431171			BB2 3QP
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till hostname: GBBQ01173SCO87P Till number: 87 Peripheral make/modellease copy and paste C1):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383720401	4601620	KING.TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19383720601	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 19/07/2025

Date 19/07/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 11

Job # 4204129	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Adnaan Patel	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	Bolton Road
Priority	ND 1300			Bolton Road
Ref 1	24431186			BB2 3QP
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till hostname: GBBQ01173SCO83P Till number: 83 Peripheral make/modellease copy and paste C1):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383720701	4601620	KING.TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19383720901	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4204139	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Adnaan Patel	KINGFISHER INFORMATION TECHNOLOGY (Bolton Road Bolton Road BB2 3QP
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	
Priority	ND 1300			
Ref 1	24431189			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01173SCO86P Till number: 86 Peripheral make/modellease copy and paste CI):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383497101	4601620	KING:TH250 POS printer + Cable				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 19/07/2025

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Job # 4204150	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Adnaan Patel	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	Bolton Road Bolton Road BB2 3QP
Priority	ND 1300			
Ref 1	24431263			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till hostname: GBBQ01173SCO84P Till number: 84 Peripheral make/modellease copy and paste C:\TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383704901	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19383705101	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



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Job # 4204255	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Adnaan Patel	KINGFISHER INFORMATION TECHNOLOGY (Bolton Road Bolton Road BB2 3QP
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	
Priority	ND 1300			
Ref 1	24431229			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01173SCO85P Till number: 85 Peripheral make/modellease copy and paste CI):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19384062101	4601620	KING:TH250 POS printer + Cable				



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Job # 4204174	Customer	Vista Retail Support Limited		Job Address
SLA Window	18/07/2025 16:36 - 19/07/2025 17:00	Contact Name		WHITBREAD YEADON WAY BLACKPOOL LANCASHIRE BLACKPOOL FY1 6BF
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3344991			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
24/7	Replace WHIT-CAB-CAT5-2M Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383837501	WHIT-CAB-CAT5-2M	Cat 5 Cable 2M				



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Job # 4204107	Customer	Vista Retail Support Limited		Job Address
SLA Window	18/07/2025 16:19 - 19/07/2025 17:00	Contact Name		SUPERDRUG STORES PLC 27-29 HOUNDSHILL SHOPPING CENTRE BLACKPOOL FY1 4HU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3343862			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3314961: Till 6 printer is suspended reseat cables no joy Please replace printer and cable on till 6 ASW-PTR-WIN-TH250 & ASW-CAB-WIN-TH250	Replace SUP-CDR-FT-460MOD03 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383733001	SUP-CDR-FT-460MOD03	SUP-CDR-FT-460MOD03				



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Job # 4203820	Customer	Computacenter - Kingfisher		Job Address
SLA Window	18/07/2025 12:21 - 19/07/2025 17:00	Contact Name	LOUISE McDOWELL	B & Q PLC B & Q PLC UNIT 2 CORN MILL PARK BARROW-IN-FURNESS LA14 2GN
Activity	TECH EXCHANGE	Contact Phone	01229871157	
Priority	ND 1700			
Ref 1	24431027			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: gbbq01070pos01p Till number: 01 What element of the till is impacted?: ped CARD ACCEPTANCE ISSUE? no Card insert/Chip & Pin working? /N Contactless payments working?/N Peripheral make/model(Please copy and paste CI): PED VERIFONE P400 PED serial number 807-515-364 PTID (Shown on the back): 39282665 What screen is showing on the PED normal What is the till showing on the screen: normal message Description of issue: system error message coming out on PED and wont go beyond that What port is it plugged into? (if possible): not specified ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	13
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Job # 4204128	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Neil McLay	KINGFISHER INFORMATION TECHNOLOGY (Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme SK8 6PT
Activity	TECH EXCHANGE	Contact Phone	+44 161 485 8807	
Priority	ND 1300			
Ref 1	24430896			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till number: 84 Make/Model: TH250 RECEIPT PRINTER Description: Tillstname: GBBQ01205SCO84P Till number: 84 Peripheral make/model(Plea copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Rece	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19382928401	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19382928601	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 19/07/2025

Date 19/07/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 13

Job # 4204130	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Neil McLay	KINGFISHER INFORMATION TECHNOLOGY (Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme SK8 6PT
Activity	TECH EXCHANGE	Contact Phone	+44 161 485 8807	
Priority	ND 1300			
Ref 1	24430963			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till number: 81 Make/Model: TH250 RECEIPT PRINTER Description: Tillstname: GBBQ01205SCO81P Till number: 81 Peripheral make/model(Plea copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Rece</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19382948701	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19382948901	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes

Engineer Closure Notes	On-Site Time	On-Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	13
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Job # 4204135	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Neil McLay	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 161 485 8807	Unit5 Stanley Green Retail Park
Priority	ND 1300			Earl Road Cheadle Hulme
Ref 1	24430987			Unit5 Stanley Green Retail Park
Ref 2				Earl Road Cheadle Hulme
No. of Parts	1			SK8 6PT

Instructions 1	Instructions 2
Till number: 82 Make/Model: TH250 RECEIPT PRINTER Description: Tillname: GBBQ01205SCO82P Till number: 82 Peripheral make/model(Please copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Rece	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19382928901	4601620	KING:TH250 POS printer + Cable				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19382929101	4601620	KING:TH250 POS printer + Cable			

Engineer Closure Notes				On Site Time	Off Site Time
Customer Print					
Customer Signature					



Run Sheet

John Paul Barron 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	13
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Job # 4204141	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Neil McLay	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 161 485 8807	Unit5 Stanley Green Retail Park
Priority	ND 1300			Earl Road Cheadle Hulme
Ref 1	24430985			Unit5 Stanley Green Retail Park
Ref 2				Earl Road Cheadle Hulme
No. of Parts	1			SK8 6PT

Instructions 1	Instructions 2
Till number: 02 Make/Model: TH250 RECEIPT PRINTER Description: Tillname: GBBQ01205POS02P Till number: 02 Peripheral make/model(Please copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Rece	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19382929501	4601620	KING:TH250 POS printer + Cable				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 19/07/2025

Date 19/07/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 13

Job # 4204144	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Neil McLay	KINGFISHER INFORMATION TECHNOLOGY (Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme SK8 6PT
Activity	TECH EXCHANGE	Contact Phone	+44 161 485 8807	
Priority	ND 1300			
Ref 1	24430914			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till number: 83 Make/Model: TH250 RECEIPT PRINTER Description: Tillstname: GBBQ01205SCO83P Till number: 83 Peripheral make/model(Plea copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Rece</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19382948301	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19382948501	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	13
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Job # 4204145	Customer	Computacenter - Kingfisher			Job Address		
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Neil McLay				
Activity	TECH EXCHANGE	Contact Phone	+44 161 485 8807				
Priority	ND 1300						
Ref 1	24430913						
Ref 2							
No. of Parts	1						
Instructions 1		Instructions 2					
Till number: 01 Make/Model: TH250 RECEIPT PRINTER Description: Tillstname: GBBQ01205POS01P Till number: 01 Peripheral make/model(Plea copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Rece		No Instructions					
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19382929901	4601620	KING:TH250 POS printer + Cable					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19382930101	4601620	KING:TH250 POS printer + Cable					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

John Paul Barron 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	13
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Job # 4204154	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Neil McLay	KINGFISHER INFORMATION TECHNOLOGY (Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme SK8 6PT
Activity	TECH EXCHANGE	Contact Phone	+44 161 485 8807	
Priority	ND 1300			
Ref 1	24430925			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till number: 31 Make/Model: TH250 RECEIPT PRINTER Description: Tillstname: GBBQ01205POS31P Till number: 31 Peripheral make/model(Plea copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Rece</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19382949101	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19382949301	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 19/07/2025

Date 19/07/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 13

Job # 4204127	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Neil McLay	KINGFISHER INFORMATION TECHNOLOGY (Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme SK8 6PT
Activity	TECH EXCHANGE	Contact Phone	+44 161 485 8807	
Priority	ND 1300			
Ref 1	24430945			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till number: 85 Make/Model: TH250 RECEIPT PRINTER Description: Tillstname: GBBQ01205SCO85P Till number: 85 Peripheral make/model(Plea copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Rece</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19382930301	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19382930601	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes

Customer Print	
Customer Signature	



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John Paul Barron 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	13
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Job # 4203929	Customer	CXM			Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 17:00	Contact Name	FREDERICK RUBINDA		FREDS MEATS 185 SLADE LANE MANCHESTER M19 2AE
Activity	INSTALL	Contact Phone	07951422509		
Priority	ND 1700				
Ref 1	5882171r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1</p> <p>Please call at least 1h before arrival.</p>	<p>H2-5107133-15206766 (WIFI) Elavon TID: 15206766; Date Time Logged: 20250715171004; Terminal ID: 210211652001; Profile Number: 15206766
 Other Info</p> <p>Please call at least 1h before arrival.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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John Paul Barron 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	13
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Job # 4204036	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	18/07/2025 15:29 - 19/07/2025 18:00	Contact Name	Suzanne	O2 MANCHESTER - MARKET STREET 0323 39 MARKET STREET MANCHESTER M1 1WR
Activity	TECH EXCHANGE	Contact Phone	+447936029233	
Priority	ND 1900			
Ref 1	C5315541			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 19/07/2025 18:00 SLA: ND 19/07/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2GNCCBL-RJ45-2M x 1	Problem: [TC] Cable - Network Patch Cable 2m Root Cause: UNKNOWN Action: Engineer to confirm network cable fault and if necessary replace cable and test as required. Test: Engineer or User to test URL: Call history: ##### Call 5315541 Problem Web Service qws_uk Fri 18 Jul 2025 15:27:19 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB00000T0323TZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007219662 call.problem=HW - 0323 - 01 - Cable Only - Ethernet Cable call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/CBLNWPATCH call.priority=2-Medium call.datereported=7/18/2025 3:27:16 PM ##### Call 5315541 Problem Web Service qws_uk Fri 18 Jul 2025 15:27:19 A+C+P SITE OPENING TIMES [Manchester] Mon-Fri: 10:00-19:00 Sat: 09:00-17:00 Sun: 11:00-17:00 SPECIAL INSTRUCTIONS Store Type = High Street...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383568701	_O2GNCCBL-RJ45	GBM2M CAT5E NETWORK PATCH				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	13
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Job # 4204254	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	Matthew Stone	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01617627505	Bridgehall Industrial Park Bridgeha
Priority	ND 1300			II Lane Heapbridge
Ref 1	24431457			Bridgehall Industrial Park Bridgeha
Ref 2				II Lane Heapbridge
No. of Parts	1			BL9 7PJ

Instructions 1	Instructions 2
Sub Category: Windows 11 Symptom: Post Upgrade unable to access compy portal/application How many days since migrating to Win11?: 10 Have you rebooted your machine?: yes many times Description: HOST NAME: K	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383994001	4299311	KING:Dell OptiPlex 7070 Micro				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19383994201	4299311	KING:Dell OptiPlex 7070 Micro				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	13
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Job # 4203720	Customer	Verifone UK LTD			Job Address		
SLA Window	18/07/2025 11:10 - 19/07/2025 18:00	Contact Name	MANAGER ON SITE		1GB0333 H&M THE TRAFFORD CENTR UNIT 16-17, 20 PEEL AVENUE		
Activity	TECH EXCHANGE	Contact Phone	01616021070		N/A MANCHESTER MANCHESTER M17 8AA		
Priority	ND 1800						
Ref 1	G355208						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
Stock Item = R-P400 Plus -2.9.1.18 H&M UK Inbound PTID = 23417837 Inbound Serial No. = 275-203-385 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 192.168.255.1 WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = GB0333 Login Pin = GB0333 Primary System ID = 20025641 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2683645

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	13
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Job # 4203992	Customer	Verifone UK LTD			Job Address		
SLA Window	18/07/2025 15:08 - 19/07/2025 18:00	Contact Name	MANAGER ON SITE		1GB0333 H&M THE TRAFFORD CENTR UNIT 16-17, 20 PEEL AVENUE		
Activity	CONSUMABLE INSTALL	Contact Phone	01616021070		N/A MANCHESTER MANCHESTER M17 8AA		
Priority	ND 1800						
Ref 1	G355208 - Y Cable						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
Only use Y Cable if required If you do not use the Y cable please clearly mark as good part	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2683645

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4203927	Customer	Computacenter - Kingfisher		Job Address
SLA Window	18/07/2025 14:01 - 19/07/2025 17:00	Contact Name	CHARLOTTE ORME	B & Q PLC B & Q PLC FRITH STREET WIGAN WN5 0XN
Activity	TECH EXCHANGE	Contact Phone	01942 821567	
Priority	ND 1700			
Ref 1	24431288			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01207POS02P Till number: 02 What element of the till is impacted?: PED machine CARD ACCEPTANCE ISSUE? Yes Card insert/Chip & Pin working? N Contactless payments working? N Peripheral make/model(Please copy and paste CI): PED VERIFONE P400 PED serial number: 806-902-972 PTID (Shown on the back): 38596768 What screen is showing on the PED: application not connected What is the till showing on the screen: no error Description of issue: till 02 PED - application not connected to PED error PTID 38596768 Contact name/number: Charlotte Orme / 01942 821567

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Ryan Owen 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4203781	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 13:00	Contact Name	LEASOWE NLC2237 MER STATION		MERSEYRAIL Reads Lane Leasowe MERSEYSIDE Wirral CH46 1QN
Activity	MANPOWER	Contact Phone	0151 955 2470		
Priority	4HR				
Ref 1	C5315509				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
4HR 18/07/2025 15:39 SLA: 4HR 18/07/2025 15:39 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] Star TOM Software requires rebuild Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before starting work for instructions. Engineer MUST have the Build Pen DriveBell 8406 & a Laptop with Full TSS to configure for the correct TOC. Test: With Star Support URL: Call history: ##### Call 5315509 Problem Web Service qws_uk Fri 18 Jul 2025 11:40:07 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4019TAA3 contract.pkey=23200 call.poms=1 call.zip=CH46 1QN call.address=Reads Lane Leasowe call.city=Wirral call.customerid=INC17890873 call.problem=NLC2237 Leasowe 30 NLC 2237 Site Name Leasowe Window 30 Problem Summary TOM k call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STRBUILD call.priority=2-Medium call.datereported=7/18/2025 12:39:42 PM ##### Call 5315509 Problem Web Service qws_uk Fri 18 Jul 2025 11:40:07 A+C+P *** Ticket Reopened previous ref: 5315264 ***...

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4203778	Customer	CXM		Job Address
SLA Window	18/07/2025 11:40 - 19/07/2025 17:00	Contact Name	AMANDA COLEMAN	LEASOWE GOLF CLUB LEASOWE ROAD WIRRAL CH46 3RD
Activity	TECH EXCHANGE	Contact Phone	01516775852	
Priority	ND 1700			
Ref 1	5883613			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 893108222051176054: Collect EN70156/Tetra Move 5000 SNO: 213537303191183122961722: Collect EN70157/PWN32410153A SNO: 230797313161294550225512LAN_UK_0130229: SWAP OUT/SWAP OUT	LAN_UK_0130229 14918299 Lina +441516775852 9-7pm/7 PLEASE SEND TOMMOROW WITH THE ENGINEER IF YOU CAN IS URGENT THANKS. (WIFI) 9-7pm/7 Elavon TID: 14918299; Date Time Logged: 20250718111004; Terminal ID: 210091402306; Profile Number: 14918299 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19382479001	EN60009	KPN SIM CARD-(GB)				
19382479201	EN70156	Tetra Move 5000-(FR)				
19382479401	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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In Items for Job # 4203778 page 1 of 1



Run Sheet

Ryan Owen 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4204193	Customer	Computacenter - Kingfisher			Job Address
SLA Window	19/07/2025 09:00 - 19/07/2025 17:00	Contact Name	Ms TRACEY SHERIFF	B & Q PLC	
Activity	TECH EXCHANGE	Contact Phone	01745342422	B & Q PLC UNIT 1 CLWYD RETAIL PARK RHYL LL18 2TJ	
Priority	ND 1700				
Ref 1	24430849				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01220SCO84P Till number: 84 Peripheral make/model(Please copy and paste CI): BEETLE M-III System details (K1/M1/R1 found on EC portal): K2.1-H81-uATX Are there still sales are any sales left on the till?: N Description of Issue: front part/plate of the beetle on till 84 is completely broken off. They are not able to turn it back on. Error message: N/A Screenshot attached? N/A Has the cable connection been checked?: N/A Have they tried a reboot?: N/A What other troubleshooting steps have been done?: EPOS Team checked the till under INC6038765 no possible fix attempts Store opening times: weekdays 7am-8pm Contact name/number: Tracey Sheriff / +44 1745 342422

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Ryan Owen 19/07/2025

Date	19/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4204080	Customer	Vista Retail Support Limited		Job Address
SLA Window	18/07/2025 15:59 - 19/07/2025 17:00	Contact Name		LIDL MILL STREET CREWE CW2 7BB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3344665			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3344665: 5 faulty/lost headsets to replace Passcode: 17525219	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383668701	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19383471601	24431138	4204121	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	Daniel Hanson	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19383720401	24431171	4204122	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	Daniel Hanson	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19383720701	24431186	4204129	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	Daniel Hanson	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19383497101	24431189	4204139	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	Daniel Hanson	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19383704901	24431263	4204150	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	Daniel Hanson	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19384062101	24431229	4204255	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	Daniel Hanson	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Vista Retail Support Limited	19383733001	3343862	4204107	TECH EXCHANGE	SUPERDRUG STORES PLC, 27-29 HOUNDSHILL SHOPPING CENTRE, BLACKPOOL, FY1 4HU	Daniel Hanson	18/07/2025 16:19 19/07/2025 17:00	19/07/2025	
Vista Retail Support Limited	19383837501	3344991	4204174	TECH EXCHANGE	WHITBREAD, YEADON WAY, BLACKPOOL, LANCASHIRE, BLACKPOOL, FY1 6BF	Daniel Hanson	18/07/2025 16:36 19/07/2025 17:00	19/07/2025	
Computacenter - Kingfisher	(No Items)	24431027	4203820	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 2, CORN MILL PARK, BARROW-IN-FURNESS, LA14 2GN	Daniel Hanson	18/07/2025 12:21 19/07/2025 17:00	19/07/2025	
Computacenter - Kingfisher	19366662001	24414089	4199893	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Highfield Industrial Estate North Street, Highfield Industrial Estate North Street, PR7 1QD	Daniel Hanson	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Vista Retail Support Limited	19383692201	3341993	4204093	TECH EXCHANGE	LIDL, STANDISH, 91 PRESTON ROAD, LANCASHIRE, WIGAN, WN6 0JF	Daniel Hanson	18/07/2025 16:07 19/07/2025 17:00	19/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19383994001	24431457	4204254	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bridgehall Industrial Park Bridgeha II Lane Heapbridge, Bridgehall Industrial Park Bridgeha II Lane Heapbridge, BL9 7PJ	John Paul Barron	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Fujitsu Services Limited - Telefonica TC	19383568701	C5315541	4204036	TECH EXCHANGE	O2 MANCHESTER - MARKET STREET 0323, 39 MARKET STREET, MANCHESTER, M1 1WR	John Paul Barron	18/07/2025 15:29 19/07/2025 18:00	19/07/2025	
Verifone UK LTD	(No Items)	G355208	4203720	TECH EXCHANGE	1GB0333 H&M THE TRAFFORD CENTR, UNIT 16-17, 20 PEEL AVENUE, N/A, MANCHESTER, MANCHESTER, M17 8AA	John Paul Barron	18/07/2025 11:10 19/07/2025 18:00	19/07/2025	
Verifone UK LTD	(No Items)	G355208 - Y Cable	4203992	CONSUMABLE INSTALL	1GB0333 H&M THE TRAFFORD CENTR, UNIT 16-17, 20 PEEL AVENUE, N/A, MANCHESTER, MANCHESTER, M17 8AA	John Paul Barron	18/07/2025 15:08 19/07/2025 18:00	19/07/2025	
CXM	(No Items)	5882171r	4203929	INSTALL	FREDS MEATS, 185 SLADE LANE, , MANCHESTER, M19 2AE	John Paul Barron	19/07/2025 09:00 19/07/2025 17:00	19/07/2025	
Computacenter - Kingfisher	19382928401	24430896	4204128	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, SK8 6PT	John Paul Barron	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19382948701	24430963	4204130	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, SK8 6PT	John Paul Barron	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19382928901	24430987	4204135	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, SK8 6PT	John Paul Barron	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19382929501	24430985	4204141	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, SK8 6PT	John Paul Barron	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19382948301	24430914	4204144	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, SK8 6PT	John Paul Barron	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19382929901	24430913	4204145	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit5 Stanley Green Retail Park Earl Road Cheadle Hulme, Unit5 Stanley Green Retail Park Earl Road Cheadle Hulme, SK8 6PT	John Paul Barron	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19382949101	24430925	4204154	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit5 Stanley Green Retail Park Earl Road Cheadle Hulme, Unit5 Stanley Green Retail Park Earl Road Cheadle Hulme, SK8 6PT	John Paul Barron	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
Computacenter - Kingfisher	19382930301	24430945	4204127	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit5 Stanley Green Retail Park Earl Road Cheadle Hulme, Unit5 Stanley Green Retail Park Earl Road Cheadle Hulme, SK8 6PT	John Paul Barron	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5315509	4203781	MANPOWER	MERSEYRAIL, Reads Lane Leasowe, MERSEYSIDE, Wirral, CH46 1QN	Ryan Owen	19/07/2025 09:00 19/07/2025 13:00	19/07/2025	
CXM	19382478701	5883613	4203778	TECH EXCHANGE	LEASOWE GOLF CLUB, LEASOWE ROAD, .. WIRRAL, CH46 3RD	Ryan Owen	18/07/2025 11:40 19/07/2025 17:00	19/07/2025	
CXM	19382478702	5883613	4203778	TECH EXCHANGE	LEASOWE GOLF CLUB, LEASOWE ROAD, .. WIRRAL, CH46 3RD	Ryan Owen	18/07/2025 11:40 19/07/2025 17:00	19/07/2025	
CXM	19382478703	5883613	4203778	TECH EXCHANGE	LEASOWE GOLF CLUB, LEASOWE ROAD, .. WIRRAL, CH46 3RD	Ryan Owen	18/07/2025 11:40 19/07/2025 17:00	19/07/2025	
CXM	19382478704	5883613	4203778	TECH EXCHANGE	LEASOWE GOLF CLUB, LEASOWE ROAD, .. WIRRAL, CH46 3RD	Ryan Owen	18/07/2025 11:40 19/07/2025 17:00	19/07/2025	
CXM	19382478705	5883613	4203778	TECH EXCHANGE	LEASOWE GOLF CLUB, LEASOWE ROAD, .. WIRRAL, CH46 3RD	Ryan Owen	18/07/2025 11:40 19/07/2025 17:00	19/07/2025	
CXM	19382478706	5883613	4203778	TECH EXCHANGE	LEASOWE GOLF CLUB, LEASOWE ROAD, .. WIRRAL, CH46 3RD	Ryan Owen	18/07/2025 11:40 19/07/2025 17:00	19/07/2025	
CXM	19382478707	5883613	4203778	TECH EXCHANGE	LEASOWE GOLF CLUB, LEASOWE ROAD, .. WIRRAL, CH46 3RD	Ryan Owen	18/07/2025 11:40 19/07/2025 17:00	19/07/2025	
CXM	19382478708	5883613	4203778	TECH EXCHANGE	LEASOWE GOLF CLUB, LEASOWE ROAD, .. WIRRAL, CH46 3RD	Ryan Owen	18/07/2025 11:40 19/07/2025 17:00	19/07/2025	
CXM	19382478709	5883613	4203778	TECH EXCHANGE	LEASOWE GOLF CLUB, LEASOWE ROAD, .. WIRRAL, CH46 3RD	Ryan Owen	18/07/2025 11:40 19/07/2025 17:00	19/07/2025	
CXM	19382478710	5883613	4203778	TECH EXCHANGE	LEASOWE GOLF CLUB, LEASOWE ROAD, .. WIRRAL, CH46 3RD	Ryan Owen	18/07/2025 11:40 19/07/2025 17:00	19/07/2025	
Vista Retail Support Limited	19383668701	3344665	4204080	TECH EXCHANGE	LIDL, MILL STREET, CREWE, CW2 7BB	Ryan Owen	18/07/2025 15:59 19/07/2025 17:00	19/07/2025	
Computacenter - Kingfisher	(No Items)	24430849	4204193	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 1, CLWYD RETAIL PARK, RHYL, LL18 2TJ	Ryan Owen	19/07/2025 09:00 19/07/2025 17:00	19/07/2025	
Computacenter - Kingfisher	(No Items)	24431288	4203927	TECH EXCHANGE	B & Q PLC, B & Q PLC, FRITH STREET, WIGAN, WN5 0XN	Ryan Owen	18/07/2025 14:01 19/07/2025 17:00	19/07/2025	