



Run Sheet

Daniel Hanson 15/06/2025

Date	15/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4180306	Customer	RICO Depots	Job Address
SLA Window	- 15/06/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



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Job # 4180272	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	15/06/2025 09:00 - 15/06/2025 11:07	Contact Name	R406 - Wigan Manager	Everything Everywhere Limited 37 The Grand Arcade Unit 9A WIGAN WN1 1BH
Activity	REPAIR WITH PARTS	Contact Phone	01942405190	
Priority	4HR			
Ref 1	11735970			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>*Staff in store at 10:15am. Tech just needs to go the the management suite and they will sign tech in. Any problems finding it the no is contact Ryan Fleming 07907654884*</p> <p>Intervention #: 1 SLA: 15/06/2025 11:07-----ASSET INFORMATION---ProductName: COLOR MFP CX510de Color MFP HV 7527-63DeviceTagCustomer: SerialNumber: 752723946VT2DProductIdentifier: 38C5022Model: 7527-636Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTMonday to Saturday 09:00 to 17:00 & Sunday 10:00 to 16:00. Including public holidays Christmas Day excludedSERVICE PARTNER HOLDS BONDED GOLD STOCK OF DEVICES IF REQUIREDENGINEER TO RECORD PAGE COUNTOutput Device Qty SLAE460dn - A4 Mono MFP 951 NBD FixX548de - A4 Colour MFP 395 4 Hr FixC544dn - A4 Colour 274 NBD FixCX510de - A4 Colour MFP 49 4 Hr FixMS510dn - A4 Mono 37 NBD Fix</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC17733793. 230.03 paper jamsRyan advised that printer keeps jamming when printing double sided. From pictures provided looks that duplex rollers are worn out. Please checkStore opens at 10:30 tomorrow morningCX510SN: 752723946VT2DIP: 10.19.22.50Ryan01942 405190SLA 15.06.25 @ 11:07MK----INSTRUCTIONS-----Technical Notes-----Tech to investigate jamming when duplexing.CB.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192661985	40X7645	CS31x SVC Tray Insert Primary				
192661993	40X7301	CS41x SVC Sensor Photointerrup				
192661989	40X7801	CX41x SVC Doors Front w/Duplex				



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Job # 4180251	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	15/06/2025 08:00 - 15/06/2025 12:00	Contact Name	MANAGER	SUREMART LTD SUREMART LTD 7A GREAT CHEETHAM STREET WEST Salford M7 2JB
Activity	TECH EXCHANGE	Contact Phone	####	
Priority	Priority MC			
Ref 1	02376356			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37592348//31267800//PPmini	Case Number 02372881 - please can this be scheduled for tomorrow

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4180260	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	14/06/2025 12:36 - 15/06/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC2970 NT STA	Northern Rail - STAR Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire Greater Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2058	
Priority	ND 1900			
Ref 1	C5313045			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 15/06/2025 20:00 SLA: ND 15/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIUM020-CRAD03 x 1	Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history:: ##### Call 5313045 Problem Web Service qws_uk Sat 14 Jun 2025 12:03:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N2970TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1PB call.address=Manchester Victoria Railway Station Station Approach Todd Street Manchester call.city=Greater Manchester call.customerid=INC17733740 call.problem=NLC2970 MANCHESTER VICTORIA NLC 2970 Site MANCHESTER VICTORIA Window 33 Serial call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=6/14/2025 1:02:53 PM ##### Call 5313045 Problem Web Service qws_uk Sat 14 Jun 2025 12:03:34 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19266162801	_SXMIIUM020-CR	AM03:CRAD03 DESKTOP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19266163001	_SXMIUM020-CR	A003:CRAD03 DESKTOP				

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4180227	Customer	Fujitsu Services Limited - KFC			Job Address
SLA Window	14/06/2025 09:07 - 15/06/2025 16:00	Contact Name	KFC Chester Greyhound		Kentucky Fried Chicken Franc Unit A, Greyhound Retail Park Cheshire Chester CH1 4QG
Activity	TECH EXCHANGE	Contact Phone	+442030381093		
Priority	ND 1800				
Ref 1	C5313030				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 15/06/2025 16:00 SLA: ND 15/06/2025 16:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KCQSRKP-7500 x 1	<p>Problem: [TC] [TC] KEYPAD Bump Bar for Fusion KVS site only (QSR system) TECH COURIER Root Cause: Unknown Action: Eng to check/replace KEYPAD Bump Bar for xceed controller Fusion KVS sites only (QSR system). To be used on both oneolder KP-4000 (PS/2) and a newer more common KP-7500 (USB). ** Mandatory Engineer must record Serial No In and Out ***TECH COURIER Test: Site to use ok URL: Call history: ##### Call 5313030 Problem Web Service qws_uk Fri 13 Jun 2025 22:34:37 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=YUMGB00000002423TI03 contract.pkey=23199 call.poms=1 call.address=Unit A Greyhound Retail Park call.city=Chester call.customerid=INC17729006 call.problem=Chicken Prep #1 - Bump bars are not functioning correctly call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/YUM/workpackage/QSR Keyboard call.priority=2-Medium call.datereported=6/13/2025 11:33:59 PM</p> <p>##### Call 5313030 Problem Web Service qws_uk Fri 13 Jun 2025 22:34:37 A+C+P</p> <p>Please can we raise a call for the below store:...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19265866101	_KCQSRKP-7500	SEN:KEYPAD	47-062419			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4180228	Customer	Fujitsu Services Limited - KFC		Job Address
SLA Window	14/06/2025 09:08 - 15/06/2025 16:00	Contact Name	KFC Chester Greyhound	Kentucky Fried Chicken Franc Unit A, Greyhound Retail Park Cheshire Chester CH1 4QG
Activity	TECH EXCHANGE	Contact Phone	+442030381093	
Priority	ND 1800			
Ref 1	C5313031			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 15/06/2025 16:00 SLA: ND 15/06/2025 16:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KCQSRKP-7500 x 1</p>	<p>Problem: [TC] [TC] KEYPAD Bump Bar for Fusion KVS site only (QSR system) TECH COURIER Root Cause: Unknown Action: Eng to check/replace KEYPAD Bump Bar for xceed controller Fusion KVS sites only (QSR system). To be used on both oneolder KP-4000 (PS/2) and a newer more common KP-7500 (USB). ** Mandatory Engineer must record Serial No In and Out ***TECH COURIER Test: Site to use ok URL: Call history: ##### Call 5313031 Problem Web Service qws_uk Fri 13 Jun 2025 22:35:06 A+C+P agent.loginname=qws_uk equipment.assettag=YUMGB00000002423TI03 contract.pkey=23199 call.poms=1 call.address=Unit A Greyhound Retail Park call.city=Chester call.customerid=INC17730392 call.problem=Chicken Prep #2 - Bump bars are not functioning correctly call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/YUM/workpackage/QSR Keyboard call.priority=2-Medium call.datereported=6/13/2025 11:34:42 PM ##### Call 5313031 Problem Web Service qws_uk Fri 13 Jun 2025 22:35:06 A+C+P Please can we raise a call for the below store:...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19265866701	_KCQSRKP-7500	SEN:KEYPAD	47-006664			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19265866901	_KCQSRKP-7500	SEN:KEYPAD	47-006664			

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4180263	Customer	Fujitsu - Star – TFW - TC			Job Address
SLA Window	14/06/2025 13:02 - 15/06/2025 20:00	Contact Name	CHESTER NLC2412 TFW HUB STATION		TRANSPORT FOR WALES City Road CHESHIRE Chester CH1 3NS
Activity	TECH EXCHANGE	Contact Phone	02920 320193		
Priority	ND 1900				
Ref 1	C5313050				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 15/06/2025 20:00 SLA: ND 15/06/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _KENEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5313050 Problem Web Service qws_uk Sat 14 Jun 2025 13:02:06 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000AT016TRD3 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road call.city=Chester call.customerid=INC17733951 call.problem=NLC2412 CHESTER NDP Not printing and cutting chu From: Chester Booking Office call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TFWND4020MK2 call.priority=2-Medium call.datereported=6/14/2025 2:01:41 PM ##### Call 5313050 Problem Web Service qws_uk Sat 14 Jun 2025 13:02:06 A+C+P ...

Job Notes



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Daniel Hanson 15/06/2025

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Job # 4180307	Customer	RICO Depots	Job Address
SLA Window	- 15/06/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu - Star – TFW - TC	19266174801	C5313050	4180263	TECH EXCHANGE	TRANSPORT FOR WALES, City Road, CHESHIRE, Chester, CH1 3NS	Daniel Hanson	14/06/2025 13:02 15/06/2025 20:00	15/06/2025	
Fujitsu Services Limited - KFC	19265866101	C5313030	4180227	TECH EXCHANGE	Kentucky Fried Chicken Franc, Unit A, Greyhound Retail Park, Cheshire, Chester, CH1 4QG	Daniel Hanson	14/06/2025 09:07 15/06/2025 16:00	15/06/2025	
Fujitsu Services Limited - KFC	19265866701	C5313031	4180228	TECH EXCHANGE	Kentucky Fried Chicken Franc, Unit A, Greyhound Retail Park, Cheshire, Chester, CH1 4QG	Daniel Hanson	14/06/2025 09:08 15/06/2025 16:00	15/06/2025	
Fujitsu Services Limited - Star Trains - ME	19266162801	C5313045	4180260	TECH EXCHANGE	Northern Rail - STAR, Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire, Greater Manchester, M3 1WY	Daniel Hanson	14/06/2025 12:36 15/06/2025 20:00	15/06/2025	
Paypoint Network Limited - UK	(No Items)	02376356	4180251	TECH EXCHANGE	SUREMART LTD, SUREMART LTD, 7A GREAT CHEETHAM STREET WEST, SALFORD, M7 2JB	Daniel Hanson	15/06/2025 08:00 15/06/2025 12:00	15/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192661985	11735970	4180272	REPAIR WITH PARTS	Everything Everywhere Limited, 37 The Grand Arcade, Unit 9A, WIGAN, WN1 1BH	Daniel Hanson	15/06/2025 09:00 15/06/2025 11:07	15/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192661993	11735970	4180272	REPAIR WITH PARTS	Everything Everywhere Limited, 37 The Grand Arcade, Unit 9A, WIGAN, WN1 1BH	Daniel Hanson	15/06/2025 09:00 15/06/2025 11:07	15/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192661989	11735970	4180272	REPAIR WITH PARTS	Everything Everywhere Limited, 37 The Grand Arcade, Unit 9A, WIGAN, WN1 1BH	Daniel Hanson	15/06/2025 09:00 15/06/2025 11:07	15/06/2025	