



Run Sheet

Osama Shahhoud 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	1
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Job # 4223072	Customer	HCL ADIDAS UK DISPATCH			Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	.		ADIDAS Pepper Road, Hazel Grove, SK7 5SA, Stockport, UK Stockport
Activity	MANPOWER	Contact Phone	.		
Priority	ND 1700				
Ref 1	ADIDAS_BF_28/08/25				
Ref 2	9200048056				
No. of Parts	0				

Instructions 1	Instructions 2
Please extend the visit for the following dates as well : 25-Aug to 29-Aug. Please share if any further details may be needed.	

Job Notes

(This section is currently empty)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Stephen Fitton 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	1
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Job # 4228342	Customer	HCL - Dover		Job Address
SLA Window	28/08/2025 08:00 - 28/08/2025 17:00	Contact Name	Helen Hall and Adam Braley +44 151 3506195	COMPRESSION 1-3 Helix Business Park New Bridge Road Ellesmere Port, Cheshire CH65 4LR,
Activity	MANPOWER	Contact Phone	Helen Hall and Adam Braley +44 151 3506195	
Priority	ND 1700			
Ref 1	SCTASK1440033_UK_28/08/25			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Ticket Reference? SCTASK1440033 SCTASK1440718 SCTASK1455452 SCTASK1440025 SCTASK1450563 SCTASK1450515 SCTASK1422470 SCTASK1412017 SCTASK1436061 INC1164999 Rico Ticket Reference? ?NA ? Ticket Type (Dispatch IMAC)? Dispatch Full day Dispatch Priority (4 hour NBD 2BD 4BD)? NBD Estimated Total Call Duration 8 hours USB Build Image Stick Needed? Yes Access Code Granted? Yes is SPOC been contacted and confirmed they will be onsite? Yes until 4:30 PM local time What are the links to the Bridge Call on MS Teams Upon Arrival? Bridge call link: Microsoft Teams meeting Join on your computer or mobile app Click here to join the meeting...</p>	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4230270	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/08/2025 08:44 - 28/08/2025 17:00	Contact Name		GEMMA JONES	GEMMA JONES 43 DOVER ROAD WARRINGTON WA4 1NB
Activity	CHAIR INSTALL	Contact Phone		07702606859	
Priority	ND 1700				
Ref 1	DEL1616529				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4501522951Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19503262501	100093526	Positiv Plus High Back No Neck				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19503262701	100093526	Positiv Plus High Back No Neck				



Run Sheet

Gideon Ajulo 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4230536	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/08/2025 13:10 - 28/08/2025 17:00	Contact Name	GEORGIA SHARKEY-STONEBRIDGE -	WAITROSE LTD CHURCH STREET WILMSLOW SK9 1AY
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07540466292	
Priority	ND 1700			
Ref 1	DEL1616185			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: JLC0003163471Items on order:	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Gideon Ajulo 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Run Sheet

Gideon Ajulo 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Run Sheet
Gideon Ajulo 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4226527	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/08/2025 09:00 - 28/08/2025 13:00	Contact Name	KELLY ROBINSON	DELIVEROO LTD 5 NEW YORK STREET MANCHESTER M1 4JB
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07376675989	
Priority	Priority MC			
Ref 1	DEL1610166			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>Please call 1 hour before arrival.Customer Ref / PO: 50UKP5616863Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1610166&address=Deliveroo%20LTD%20New%20York%20Street%20MANCHESTER</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Gideon Ajulo 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Run Sheet
Gideon Ajulo 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Run Sheet

Gideon Ajulo 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4230766	Customer	POSTURITE LIMITED			Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 13:00	Contact Name	LORRAINE HARKER		TRINITY BRIDGE HOUSE 2 DEARMANS PLACE 2 DEARMANS PLACE Salford M3 5BS
Activity	CHAIR INSTALL	Contact Phone	03000531907		
Priority	Priority MC				
Ref 1	DEL1616517				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: You will need to press the buzzer at the back gate in order to gain entry *** Please call 1 hour before arrival. Customer Ref / PO: 6000274519 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1616517&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1616517&address</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19497958201	100144466	P-Sit Medium Back - Independen	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19497958401	100144466	P-Sit Medium Back - Independen	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



Run Sheet

Gideon Ajulo 28/08/2025

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Job # 4226566	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/08/2025 09:00 - 28/08/2025 13:00	Contact Name	SUSANA MARTINS	A X A INSURANCE PLC 4A THE PARKLANDS LOSTOCK BOLTON BL6 4SD
Activity	CHAIR INSTALL	Contact Phone	07598075816	
Priority	Priority MC			
Ref 1	DEL1611903			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPO00505919Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1611903&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1611903&address>Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19479038101	1301033	RH New Logic 220 High Back Cha	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19479038301	1301033	RH New Logic 220 High Back Cha	.	.	Good	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 28/08/2025

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Job # 4230429	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/08/2025 11:45 - 28/08/2025 17:00	Contact Name	MARC PHILLIPSON	BAE SYSTEMS SAMLESBURY AERODROME, S16C
Activity	CHAIR INSTALL	Contact Phone	03300498131	MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Priority	ND 1700			
Ref 1	DEL1617056			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: HTTF Garage S114 *** Please call 1 hour before arrival. Customer Ref / PO: CPA000297127 Deliveries DPD or UPSItems on order:</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1617056&address=Bae%20Systems Samlesbury%20Aerodrome %20S16C BLACKBURN Myerscough%20Road %20Balderstone BB2%207LF >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19504597501	500000093	Positiv R600 Medium Back Indep				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Gideon Ajulo 28/08/2025

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Job # 4229156	Customer	POSTURITE LIMITED			Job Address
SLA Window	26/08/2025 09:00 - 28/08/2025 17:00	Contact Name	CARL BOLTON		BAE SYSTEMS SAMLESBURY AERODROME, ATTN: CARL BOLTON (3RD
Activity	CHAIR INSTALL	Contact Phone	07793427233		FLOOR MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Priority	ND 1700				
Ref 1	DEL1613980				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19491217401	100117458	Positiv ME400 (Extra High Back)			Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19491217601	100117458	Positiv ME400 (Extra High Back)			Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Gideon Ajulo 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4230709	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/08/2025 16:09 - 28/08/2025 17:00	Contact Name	ANITA WEARE	ANITA WEARE 50 SOUTHLANDS KIRKHAM PRESTON PR4 2TR
Activity	CHAIR SP INSTALL	Contact Phone	07810303541	
Priority	ND 1700			
Ref 1	DEL1617357			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:834 PO305141Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. PRESTON Kirkham PR4%202TR >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505831901	100138872	Rectangular Chair Mat - Carpet				
19505831902	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19505832101	100138872	Rectangular Chair Mat - Carpet				
19505832201	9787501BLA	Positiv Plus Medium Back No Ne				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4230716	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	27/08/2025 16:10 - 28/08/2025 13:00	Contact Name	NIA.SMITH@MANDSBANK.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	07423204665		MARKS & SPENCER CHESTER		
Priority	ND 1300				CHESHIRE WEST AND		
Ref 1	INC50034017				CHESTER		
Ref 2					KINGS MEADOW		
No. of Parts	1				CHESTER BUSINESS PARK		
					CHESTER		
					CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13 (Win11)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505840701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19505840901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4230750	Customer	Computacenter Limited		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Max Birtwistle	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07471134585	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24471472			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Max Birtwistle Contact Number - 07471134585 Locion - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Mak- Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 471	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505119901	4711625	LBG:PPD HP 840 G11 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4230757	Customer	Computacenter Limited		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Jonathan Follett	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24476282			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Jonathan Follett Contact Number - 447827020881cation - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWSke - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505122901	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4230560	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Nia Jones	Kellogg Management Services (Europe)
Activity	CONSUMABLE INSTALL	Contact Phone	01618694324	Bryn Lane
Priority	ND 1700			Kellogg Management Services (Europe) Limited
Ref 1	1-541563081764			WREXHAM
Ref 2				LL13 9UT
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 01/09/2025 17:00-----ASSET INFORMATION---ProductName: CX943adse MFP HV UK MIDEASTDeviceTagCustomer: EU_WrxOffice_ManagersOffice_BubbleSerialNumber: 75800HP503723ProductIdentifier: 32D0373Model: 7580-678Physical Location: EU WrxOffice ---ACCOUNT INFORMATION---Next Business day fix. Monday to Friday. 09:00 to 17:00Customer help desk should provide local contact; they will also alert security that a LXK tech is coming on site.If a tech is going to replace the system card or set the device back to factory defaults they will need to call Mark Chaddock at 2699616474 or 269-816-3030 or Randy Mayberry 2695011463 or 2699616586 to reconfigure the device properly.Onsite exchange instructions: Always send a tech for onsite exchangesPrinter Password: Fl3xFI3t2025% (Please do not provide to end user) - This is for technician's reference and not to the customer.</p>	<p>-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----Technical Notes -----DCN. 2nd (IFR); P. Barron 4224691 21/08: Arrived onsite to replace HCF pick rollers but the printer does not have a hcf attached to it. The printer does have an error for scheduled 240k maintenance kit</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195050750	41X3871	CX94x SVC Maint Kit Paper Pa 2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195050752	41X3871	CX94x SVC Maint Kit Paper Pa 2				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

John Paul Barron 28/08/2025

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Job # 4230814	Customer	Vista Retail Support Limited		Job Address
SLA Window	27/08/2025 17:29 - 28/08/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 6, GRAND JUNCTION RETAIL PARK CREWE CW1 2RP
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3385735			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
3385735 - Black Motorola Scanner on POS 7 is Faulty. Tried reseating the cables the the red light comes up and goes off straight away. Please replace Scanner and Cable. SUP-SCN-DS9208-EAS SUP-CAB-R13-S09EAR	Replace SUP-CAB-R13-S09EAR SUP-SCN-DS9208-EAS Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19506340401	SUP-CAB-R13-S09EAR	CAB-R13-S09EAR				
19506340402	SUP-SCN-DS9208-EAS	SCN-DS9208-EAS				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4230583	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	27/08/2025 13:55 - 28/08/2025 17:00	Contact Name	JESSICA MOORES	DISTRIBUTION CENTRE DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET CW9 7WA
Activity	TECH EXCHANGE	Contact Phone	07452878074	
Priority	ND 1700			
Ref 1	INC000030983608			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver/exchange/Install PC at site	Deliver/exchange/Install PC at site - Replace DKL07840014W PC located in Fresh Site contact - Jessica Moores - 07452878074

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505172301						



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John Paul Barron 28/08/2025

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Job # 4230624	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	KERRI PAWELECZYK	DISTRIBUTION CENTRE
Activity	TECH EXCHANGE	Contact Phone	01606 814213	DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET NORTHWICH CW9 7WA
Priority	ND 1700			
Ref 1	INC000031019562			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Replace existing DKM09760074W	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505431901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19505432101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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John Paul Barron 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4230826	Customer	Computacenter Limited		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Michael Russell	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07889243709	C/O Hbos 89/91 George Street C/O Hbos 89/91 George Street WA14 1RN
Priority	ND 1700			
Ref 1	24476353			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Michael Russell Contact Number - 07889243709 Lotion - Altrincham 89/91 George Street WA14 1RN - Heritage - Device -WINDOWS Make - Branch Device - WINDOWS PPD - No Part - 4553731 Branch S	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19506320301	4553731	LBG:MS Bransh Surf Lap5 i5/16				



Run Sheet

John Paul Barron 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4229473	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	GB0333 HANDM	H&M Shiftstore H&M GB0333: H&M Manchester Unit 16-17, 20 Peel Avenue, The Trafford Centre Manchester M17 8BB
Activity	MANPOWER	Contact Phone	01616021070	
Priority	ND 1900			
Ref 1	C002573205			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE **Access Authorised TRAF732369** 27/08 - 03/09	Call Problem: Device: Till 2 Action: Please check the connection of switch 1 port 4 *** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4230587	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	27/08/2025 14:04 - 28/08/2025 17:00	Contact Name	LAUREN SMITH		64 CHADDOCK LANE 64 CHADDOCK LANE WORSLEY MANCHESTER M28 1DD
Activity	COLLECTION	Contact Phone	077319 72317		
Priority	ND 1700				
Ref 1	44330				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To Collect 1 x Item with 1 x Tote	<p>*** PES DRIVER ***</p> <p>* PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME *** ALL RETURN LABELS / SEALS USED MUST BE RECORDED *** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ***** ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM (CSC-AssetRecovery@tvsscs.com) WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4230668	Customer	HCL Barclays		Job Address
SLA Window	27/08/2025 15:26 - 28/08/2025 17:00	Contact Name	KEVIN WATERHOUSE	18 LONGTON ROAD 18 LONGTON ROAD Salford M6 7QW
Activity	COLLECTION	Contact Phone	07824506997	
Priority	ND 1600			
Ref 1	TASK3098660			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505630901	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19505631101	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4230672	Customer	HCL Barclays			Job Address
SLA Window	27/08/2025 15:30 - 28/08/2025 17:00	Contact Name	KEVIN WATERHOUSE		18 LONGTON ROAD 18 LONGTON ROAD Salford M6 7QW
Activity	COLLECTION	Contact Phone	07824506997		
Priority	ND 1600				
Ref 1	TASK3098659				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Peripheral collection - Please use large box	Cables

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505698501	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4230452	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	27/08/2025 12:01 - 28/08/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+447843371081	
Priority	ND 1700			
Ref 1	PAR0419833			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP collect device - UK051532 - HP 1040 G10 Sureview/5CG33715SY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19504665201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19504665401						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4230649	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	27/08/2025 15:09 - 28/08/2025 17:00	Contact Name		MALIK NELSON	M.G.M FOODSTORE 9-11 MELDON ROAD MANCHESTER M13 0TZ
Activity	COLLECTION	Contact Phone		07813332854	
Priority	ND 1700				
Ref 1	31106934				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PP1; Pin Pad	33399683 34525164

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4230755	Customer	Computacenter Limited		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Michala Goodwin	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07817820897	60/62 Merseyway, 60/62 Merseyway, SK1 1PL
Priority	ND 1700			
Ref 1	24473717			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Michala Goodwin Contact Number - 07817820897 Hetage - Lloyds Location - Stockport 60/62 Merseyway SK1 1PL Device - P Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 B	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19504819901	4444195	Moby 8500 Bluetooth Ped				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4230833	Customer	Computacenter Limited		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Michala Goodwin	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07817820897	60/62 Merseyway, 60/62 Merseyway, SK1 1PL
Priority	ND 1700			
Ref 1	24473772			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Michala Goodwin Contact Number - 07817820897 Hetage - Lloyds Location - Stockport 60/62 Merseyway SK1 1PL Device - P Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 B	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19506273701	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4230760	Customer	Computacenter Limited		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Jane Bynon	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	0161 3682 450	22/28 Market Place, 22/28 Market Place, SK14 2NQ
Priority	ND 1700			
Ref 1	24473782			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Jane Bynon Contact Number - 01613682450 Heritag- Halifax Location - Hyde 22/28 Market Place SK14 2NQ Device - PED Ma - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluetoo	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19504820501	4444195	Moby 8500 Bluetooth Ped				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19504820901	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4228756	Customer	Computacenter Horizon Project			Job Address
SLA Window	25/08/2025 12:29 - 28/08/2025 17:00	Contact Name	SHARON HOBSON		SHARON HOBSON THORNTON HOUSE, 77 COUSINS LANE, RUTFORD LANCASHIRE L40 1TW
Activity	COLLECTION	Contact Phone	7748622246		
Priority	ND 1700				
Ref 1	5098203_CLF516				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home collection only any issues call Rachel (07591 984 016)	Collect legacy device

Job Notes

In Items



Run Sheet

Daniel Hanson 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4230697	Customer	Vista Retail Support Limited		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI J4 M65 BLACKBURN INTERCHANGE DAISYFIELD STREET DARWEN LANCASHIRE DARWEN BB3 0AT
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3382554			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Replace MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.	***BACK DOOR SWAP ONLY*** Replace MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19494787101						

Returned Items



Run Sheet

Daniel Hanson 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4230530	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	0729 Preston Duty Manager	Lidl Great Britain Limited West Strand LGB0729-5AB0-01 PRESTON PR1 8UY
Activity	REPAIR WITH PARTS	Contact Phone	01772201949	
Priority	ND FIX			
Ref 1	11814925			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 28/08/2025 17:00-----ASSET INFORMATION---ProductName: MX622adhe High Volt DZ AT BA BE BG HR CDeviceTagCustomer: LGB0729-5AB0-01SerialNumber: 701810930CRC6ProductIdentifier: 3S0930Model: 7018-678Physical Location:</p> <p>---ACCOUNT INFORMATION---> USB ports are disabled. FW update with laptop and crossover cable>> Firmware freeze (do not update)>> Device menu is password securedCredentials are:Username: LEXPassword is currently in change process:Try old pw: L3xm4rk123!! Or new pw: Lx4LMRk987!(Keep confidential!)To log in follow next steps:1. Click on the three bars in the top right corner of the device screen2. Click on first line (PIN)3. Choose Login Method: User Name/Password4. Enter Username and Password and press Login button>> Tech PIN: (168432) for supplies menu>> Before device reset due to repair (a.) or new device installation (b.) or controller board exchange (c.) follow next steps:a.) Device reset 1. Gather IP address data from device 2. Reset device (from diagnostic menu) 3. Reenter IP address data 4. Call your dispatch for device reconfig. 5. Manually restart device after reconfig.b.) Controller board exchange 1. Gather IP address data from device (network settings page or call your dispatch team and provide hostname). 2. Install new controller board 3. Leave device disconnected from network! 4. Start device and print network settings page (to get new MAC address) 5. Enter IP address data and report new MAC to your local customer contact person ask thisperson to inform the internal LIDL IT about the new MAC. 6. Connect device to network. 7. Call your dispatch for device reconfig. 8. Manually restart device after reconfig.c.) Mechanical replacement 1. Gather IP address data from device 2. Install new device and connect to network 3. Call your dispatch for device reconfig. 4. Manually restart device after reconfig.</p>	<p>-----ACTIVITY DESCRIPTION---Help Desk Reference INC11522098. 280.11 Scanner Jam. No paper jammed in the ADF. Rebooting doesn't clear the error. Contact Store Manager on 03330380793. IP 196.168.154.24. SLA Expires 28/08 17:00----INSTRUCTIONS-----Technical Notes -----DCN. @TECH: Please investigate 280.11 (Paper remains detected at the sensor (ADF 1st scan) after the printer is turnedon).</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195049385	41X1326	MX32x SVC Rollers DADF pick				
195049381	41X1329	MX62x SVC Scanner ADF Asm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195049387	41X1326	MX32x SVC Rollers DADF pick				
195049383	41X1329	MX62x SVC Scanner ADF Asm				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4230543	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/08/2025 13:24 - 28/08/2025 17:00	Contact Name	ASHLEIGH GREEN	ASHLEIGH GREEN 30 STAPLEFORD CLOSE PRESTON PR2 7BG
Activity	DESK SP INSTALL	Contact Phone	07487869049	
Priority	ND 1700			
Ref 1	DEL1617364			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 2011-05-401-1810-00000Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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In Items for Job # 4230543 page 1 of 1



Run Sheet

Daniel Hanson 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Run Sheet

Daniel Hanson 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4230363	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	27/08/2025 10:54 - 28/08/2025 17:00	Contact Name	KAREN GRIFFITHS	COMPUTACENTER HSBC 3 SANDOWN CLOSE KIRKHAM SANDOWN CLOSE
Activity	COLLECTION	Contact Phone	07762767468	KIRKHAM PRESTON PR4 2EE
Priority	ND 1600			
Ref 1	RITM36360770			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Laptop</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19504231501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4230470	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	27/08/2025 12:12 - 28/08/2025 16:30	Contact Name	HANNAH.Y.AL-SHARIFI@HSBC.COM		COMPUTACENTER HSBC HSBC 1 NEWHOUSE ROAD BLACKPOOL FY4 4YH
Activity	TECH EXCHANGE	Contact Phone	07429019120		
Priority	ND 1600				
Ref 1	INC50031813				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elite X2 (Win11)

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19504707401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4230638	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Store Manager R466	Everything Everywhere Limited Unit 12 Westmorland Shopping Centre
Activity	CONSUMABLE INSTALL	Contact Phone	01539797470	Everything Everywhere Limited KENDAL LA9 4LR
Priority	ND 1700			
Ref 1	1-541331838314			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
INC18103967 / Booking reference 194218 Intervention #: 1 SLA: 29/08/2025 17:00-----ASSET INFORMATION---ProductName: MS521dn SFP HV SPRDeviceTagCustomer: SerialNumber: 46008261082HFProductIdentifier: 36S0310Model: 4600-630Physical Location: ---ACCOUNT INFORMATION---MPS ACCOUNTMonday to Saturday 09:00 to 17:00 & Sunday 10:00 to 16:00. Including public holidays Christmas Day excludedSERVICE PARTNER HOLDS BONDED GOLD STOCK OF DEVICES IF REQUIREDENGINEER TO RECORD PAGE COUNTOutput Device Qty SLAE460dn - A4 Mono MFP 951 NBD FixX548de - A4 Colour MFP 395 4 Hr FixC544dn - A4 Colour 274 NBD FixCX510de - A4 Colour MFP 49 4 Hr FixMS510dn - A4 Mono 37 NBD Fix	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195055276	41X1229	MS52x SVC Maint Kit Fuser 52x				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4230406	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	27/08/2025 11:35 - 28/08/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D		Northern Rail MT (Manchester)
Activity	MANPOWER_R	Contact Phone	0161 822 2406		Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900				Trains Signing o
Ref 1	C5318591				Lancashire
Ref 2					Manchester
No. of Parts	0				M60 7RA

Instructions 1	Instructions 2
Previous CNA - Waited for the customer to return for over 20 mins. Sign on window said back soon. ND 27/08/2025 20:00 SLA: ND 27/08/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5318591 Problem Web Service qws_uk Tue 26 Aug 2025 09:41:06 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC17938898 call.problem=++ 22/8 ATTEMPT 2 +++NLC9653 Manchester Piccadilly Zebra Smart Case Zebra - smart case lost NLC call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=8/26/2025 10:40:28 AM...

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4230827	Customer	Computacenter JLP		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Ellie Fitzgerald	JOHN LEWIS PLC (0081024546) JL Cheadle Wilmslow Road JL Cheadle Wilmslow Road SK8 3BZ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	73158141			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Contact: Shop Support / Duty Manager Contact Number: 0161 491 8746 Ast: VoCoVo S5 Pro Headset Generic Category: Hardware SubCategory: Perfoance Vocovo - Single Headset 037C713564 - Sound issue Device: Vocovo S	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19506285601	4615348	JLP:Vocovo Series5 Pro Headset				

Returned Items



Run Sheet

David Hargreaves 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4230310	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	27/08/2025 09:45 - 28/08/2025 17:30	Contact Name	Wilmslow (PA) 60944		VODAFONE (WILMSLOW)
Activity	TECH EXCHANGE	Contact Phone	07795 503346		Wilmslow, 42 Grove Street , Cheshire, England
Priority	ND 1700				CHESHIRE
Ref 1	C5318682				Wilmslow
Ref 2					SK9 1DS
No. of Parts	1				

Instructions 1	Instructions 2
ND 28/08/2025 20:00 SLA: ND 28/08/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCMON17TFTADJ x 1	Problem: [TC] Engineer to swap TFT screen in back office Root Cause: Unknown Action: Engineer to swap TFT screen in back office Test: IN USE URL: Call history: ##### Call 5318682 Problem Web Service qws_uk Wed 27 Aug 2025 09:45:05 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB00000VI380TA23 contract.pkey=23219 call.poms=1 call.zip=SK9 1DS call.address=Wilmslow 42 Grove Street Cheshire England call.city=Wilmslow call.customerid=INC18073792 call.problem=RET60944-100 - BO Monitor - Blue Hue Image call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VF17SCRN call.priority=2-Medium call.datereported=8/27/2025 10:44:33 AM ##### Call 5318682 Problem Web Service qws_uk Wed 27 Aug 2025 09:45:05 A+C+P RET60944-100 - BO Monitor - Blue Hue Image ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19503562901	GNCMON17TFTA	BPL:17:TFT:HEIGHT ADJUSTABLE				



Run Sheet

David Hargreaves 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4230481	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Laura Martin	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000394933			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-08-28", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000001589_UK10_EUSAP", "ESM Management UK": "Cost Center Account Number": "CC_0000001589_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194895977	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XXHP0			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194895979						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4230482	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Adam Booth	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447775040462	
Priority	ND 1700			
Ref 1	WOT000392795			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Requested by date": "2025-08-28", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000003690_UK10_EUSAP Zoladex Central Maintenance", "Cost Center Account Number": "CC_0000003690_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194896554	000000000004698827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF587JQQ			



Run Sheet

David Hargreaves 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4230488	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Neil Greening	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	123456	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000402924			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only	
no collection should be required	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195013858	000000000004592426	2426GB-NEW__Len TP T14s G4 AMD R5	GM0XXHPX			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195013860						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4230559	Customer	Verifone UK LTD			Job Address
SLA Window	27/08/2025 13:31 - 28/08/2025 18:00	Contact Name	MIA MEREDITH		PIZZA EXPRESS - 3208 - BUXTON 14 CAVENDISH ARCADE BUXTON DERBYSHIRE DERBYSHIRE SK17 6BQ
Activity	TECH EXCHANGE	Contact Phone	07446303518		
Priority	ND 1800				
Ref 1	G356640				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 30637582 Inbound Serial No. = 321-169-370 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3208 Login Pin = 3208 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2687638

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

David Hargreaves 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4230599	Customer	Vista Retail Support Limited		Job Address
SLA Window	27/08/2025 14:14 - 28/08/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 5B STOCKPORT RETAIL PARK STOCKPORT SK1 2HH
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3384427			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3384427 The HHT is Faulty wont charge Broken Charging port tried multiple cables no joy. Please replace HHT. (SN:24144523020012) ASW-HHT-ZEBRA-TC26	Replace ASW-HHT-ZEBRA-TC26 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505256301	ASW-HHT-ZEBRA-TC26	ASW-HHT-ZEBRA-TC26				



Run Sheet

David Hargreaves 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4230365	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	27/08/2025 10:54 - 28/08/2025 17:00	Contact Name	KARENEDWARDS@HSBC.COM		COMPUTACENTER HSBC 21 REDLAND AVENUE SOUTH REDDISH STOCKPORT REDLAND AVENUE STOCKPORT SK5 7JF
Activity	DELIVERY	Contact Phone	07504675207		
Priority	ND 1700				
Ref 1	RITM36518082				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19504234101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19504234301						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4230692	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	28/08/2025 08:00 - 28/08/2025 12:00	Contact Name	MANAGER	Northern Rail - STAR
Activity	TECH EXCHANGE	Contact Phone	0161 4281664	Marple Railway Station, Brabyns Row, Marple, Stockport, E Mancs Cheshire Cheshire SK6 7DA
Priority	4HR			
Ref 1	C5318688			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>4HR 28/08/2025 12:00 SLA: 4HR 28/08/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMOT9208SR4NNU21ZE x 1</p> <p>Problem: [ME] DS9208 Bar code Scanner required Root Cause: Unknown Action: Engineer to replace a Symbol DS9208 Scanner & set up using the supplied Bar Codes. Test: In Use URL: Call history:: ##### Call 5318688 Problem Web Service qws_uk Wed 27 Aug 2025 10:39:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000N2830TAA3 contract.pkey=23200 call.poms=1 call.zip=SK6 7DA call.address=Marple Railway Station Brabyns Row Marple Stockport E Mancs call.city=Cheshire...</p>	<p>Problem: [ME] DS9208 Bar code Scanner required Root Cause: Unknown Action: Engineer to replace a Symbol DS9208 Scanner & set up using the supplied Bar Codes. Test: In Use URL: Call history:: ##### Call 5318688 Problem Web Service qws_uk Wed 27 Aug 2025 10:39:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000N2830TAA3 contract.pkey=23200 call.poms=1 call.zip=SK6 7DA call.address=Marple Railway Station Brabyns Row Marple Stockport E Mancs call.city=Cheshire call.customerid=INC18102444 call.problem=NLC2830 MARPLE Scanner fault call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRDS9208 call.priority=2-Medium call.datereported=8/27/2025 11:38:42 AM ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195057279	_NRMOT9208SR	4SN123208-SR:USB CABLE:BLK				

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
Return	_NRMOT9208SR	4SN1D21208-SR:USB CABLE:BLK				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Ryan Owen 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4227271	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 18:00	Contact Name	ANDREW BAILEY	5 DUNHAM ROAD 5 DUNHAM ROAD DUKINFIELD CHESHIRE SK16 5RE
Activity	NON TECH EXCHANGE	Contact Phone	07900338803	
Priority	ND 1800			
Ref 1	5318213 / INC9063658			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
abailey@lombard.co.uk / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19488890401						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19488890601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4230616	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	27/08/2025 14:25 - 28/08/2025 13:00	Contact Name	JASMINE ARORA	MARSH'S OFF LICENCE MARSH'S OFF LICENCE 13 LODGE LANE DUKINFIELD SK16 5HY
Activity	TECH EXCHANGE	Contact Phone	07429645537	
Priority	4HR			
Ref 1	02515084			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37594854//31259650//PPmini	Case 02515026 printer fault

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4230664	Customer	Vista Retail Support Limited	Job Address
SLA Window	27/08/2025 15:21 - 28/08/2025 17:00	Contact Name	SELCO UNIT B8, ASHTON COMMERCE PARK
Activity	TECH EXCHANGE	Contact Phone	ASHTON MOSS MANCHESTER OL7 0QN
Priority	ND 1700		
Ref 1	3385600		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3385600 Scanner 2 intermittently scanning	Replace SEL-SCN-DAT-PM9500 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505619401	SEL-SCN-DAT-PM9500	SEL-SCN-DAT-PM9500				



Run Sheet

Ryan Owen 28/08/2025

Date 28/08/2025 **Depot** Warrington **Driver** Owen, Ryan **Jobs on Run** 9

Job # 4227855	Customer	CXM		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 13:00	Contact Name	ANDREW MACDONALD	THE MANCHESTER COLLEGE CENTRAL MANCHESTER UNIVERSITY HOSPITALS NELSON STREET MANCHESTER M13 9NQ
Activity	INSTALL	Contact Phone	01616743007	
Priority	Timed			
Ref 1	5896766			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>AM VISIT REQUIRED</p> <p>PLEASE CALL USER 1 HOUR BEFORE 01616743007</p> <p>ATTENDING *ELAVON* : Despatch/Install EN70055/Tetra Desk 5000 x 1</p>	<p>H2-5124624-15230990</p> <p>Elavon TID: 15230990; Date Time Logged: 20250819171015; Terminal ID: 210208206303;</p> <p>Profile Number: 15230990</p> <p>
 Other Info</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19491058101	EN70055	Tetra Desk 5000 E2EE-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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In Items for Job # 4227855 page 1 of 1



Run Sheet

Ryan Owen 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4230340	Customer	CXM		Job Address
SLA Window	27/08/2025 12:30 - 28/08/2025 16:00	Contact Name	ANDREW MACDONALD	THE MANCHESTER COLLEGE NICHOLLS CAMPUS
Activity	INSTALL	Contact Phone	01616743007/07985 993366	
Priority	ND 1700			MANCHESTER M12 6BA
Ref 1	5898065			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70055/Tetra Desk 5000 x 1 The site closes as 4PM. Please let your engineer to call +44 07985 993366 before arrival	H2-5125860-15232565 Michelle Neild Nicholls Campus Manchester United Kingdom M12 6BA Elavon TID: 15232565; Date Time Logged: 20250821171005; Terminal ID: 210211012801; Profile Number: 15232565 Other Info

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19504052401	EN70055	Tetra Desk 5000 E2EE-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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In Items for Job # 4230340 page 1 of 1



Run Sheet

Ryan Owen 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4230358	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	27/08/2025 10:54 - 28/08/2025 16:30	Contact Name	JACKGORIN@HSBC.COM	COMPUTACENTER HSBC 2ND FLOOR LANDMARK ST PETER.....S SQUARE MANCHESTER M1 4PB
Activity	TECH EXCHANGE	Contact Phone	07767004235	
Priority	ND 1600			
Ref 1	RITM36406132			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19504232501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19504232701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Ryan Owen 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4229543	Customer	COGNIZANT HAYS WAREHOUSING		Job Address
SLA Window	26/08/2025 12:48 - 28/08/2025 17:00	Contact Name	JOSHUA CAPLE	HAYS SPECIALIST RECRUITMENT LTD
Activity	TECH EXCHANGE	Contact Phone	07821 105392	HAYS SPECIALIST
Priority	ND 1700			RECRUITMENT LTD
Ref 1	INC0088351			CITY TOWER
Ref 2	C8608-R13			PICCADILLY PLAZA
No. of Parts	1			MANCHESTER
				M1 4BT

Instructions 1	Instructions 2
Laptop Swap	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19500596701						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19500596901					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Ryan Owen 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4230548	Customer	Vista Retail Support Limited	Job Address
SLA Window	27/08/2025 13:27 - 28/08/2025 17:00	Contact Name	LIDL GREAT CLOWES STREET Salford MANCHESTER M7 1RQ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3384344		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3384344 FSE to attend and replace device with?HHT-ZEB-TC57-LID S/N?:21120522505670 3password - 20370221	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505042301	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



Run Sheet

Asif Alam 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4230466	Customer	HCL MRC UK		Job Address
SLA Window +447730 160711	28/08/2025 08:00 - 28/08/2025 17:00	Contact Name	Primary contact : Michael Johnson ,+44 7748 515464	Secondary contact : Darren Cottle, Stockist Branch, Suite 19 St. James Business Centre Wilderspool Causeway Warrington, Cheshire Liverpool WA4 6PS
Activity +447730 160711	MANPOWER	Contact Phone	Primary contact : Michael Johnson ,+44 7748 515464	Secondary contact : Darren Cottle, Stockist Branch, Suite 19 St. James Business Centre Wilderspool Causeway Warrington, Cheshire Liverpool WA4 6PS
Priority	ND 1700			
Ref 1	MRC_DISPATCH_28/08/25			
Ref 2	9200045768			
No. of Parts	0			

Instructions 1	Instructions 2
Ticket Reference? Rico Ticket Reference? ? Ticket Type (Dispatch IMAC)? Dispatch Dispatch Priority (4 hour NBD 2BD 4BD)? 1 – 2 hrs Estimated Total Call Duration NA USB Build Image Stick Needed? NA Access Code Granted? NA is SPOC been contacted and confirmed they will be onsite? yes What are the links to the Bridge Call on MS Teams Upon Arrival? NO Site?Name?and Company?:? Warrington Cheshire United Kingdom WA4 6PS; MRC Global UK Site Contact Name and Phone Number Primary contact : Michael Johnson +44 7748 515464 Secondary contact : Darren Cottle +447730 160711 Site Address?(Full address?including post code):? Suite 19 St. James Business Centre Wilderspool Causeway Warrington Cheshire United Kingdom WA4 6PS Ticket Contact Name?: Ticket Contact Telephone Number?(country code):? ...	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4230346	Customer	GE Medical Systems Ltd		Job Address
SLA Window	27/08/2025 10:41 - 28/08/2025 12:00	Contact Name	COLIN DIMENT	ST HELENS HOSPITAL ST HELENS HOSPITAL MARSHALLS CROSS ROAD ST HELENS WA9 3DA
Activity	NON TECH EXCHANGE	Contact Phone	01744 646893	
Priority	ND 1200			
Ref 1	15849481			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PLEASE GO TO Ultrasound Department	Please collect faulty (C1-6-D PROBE S/N 508410YP8) and deliver new (C1-6-D PROBE S/N 548875YP4) for pre 12 on 28/8

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19504113901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4229421	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 18:00	Contact Name	TAYLOR DUNN	22 DORSET CLOSE 22 DORSET CLOSE BOOTLE L20 3PA
Activity	NON TECH EXCHANGE	Contact Phone	+443457114477	
Priority	ND 1800			
Ref 1	5317143 / INC9038136			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
taylor.dunn@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4230669	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	27/08/2025 15:26 - 28/08/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5318724				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 28/08/2025 20:00 SLA: ND 28/08/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYZEBTC56DJ-1PAZU4P x 1	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support to get the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Test: Site to test URL:</p> <p>Call history: ##### Call 5318724 Problem Web Service qws_uk Wed 27 Aug 2025 15:26:17 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC18102574 call.problem=NLC2242 Liverpool Central Zebra / TC56</p> <p>zebra issue NLC 2242 Site Name Live call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56-ME call.priority=2-Medium call.datereported=8/27/2025 4:25:28 PM</p> <p>##### Call 5318724 Problem Web Service qws_uk Wed 27 Aug 2025 15:26:17 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505635801	_MYZEBTC56DJ-1PAZU4P	1PAZU4P AN HSPA+/LTE/CDMA:BT				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4230758	Customer	Computacenter Limited		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Connor Doran	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	###	64 stairhaven road, 64 stairhaven road, L19 7NW
Priority	ND 1700			
Ref 1	24475591			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Connor Doran Contact Number - 07985512846 Locatn - 64 stairhaven road L19 7NW - Heritage - Device - WINDOWS Make -ead Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 471162	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505120201	4711625	LBG:PPD HP 840 G11 16GB				



Run Sheet

Asif Alam 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4230478	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Mark Longworth	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000397759			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-08-28", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK", "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194886379	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XX91S			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194886381						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4230485	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Darren Jones	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone	+447842803320	
Priority	ND 1700			
Ref 1	WOT000402191			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": 1, "Requested by date": "2025-08-28", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231962_4000_NAM Manufacturing Support", "Cost Center Account Number": "CC_0000231962_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194997041	000000000004592626	626GB-NEW__Len TP T14s G4 AMD R5	GM0XXHNP			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194997043						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4227214	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name		Mark Longworth	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000397572				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PC2FJSH0", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-08-28", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK", "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4230753	Customer	Computacenter Limited		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Lindsey Dajani	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07968754904	23 Haydock Park Gardens Newton
Priority	ND 1700			23 Haydock Park Gardens Newton WA12 0JF
Ref 1	24475956			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Lindsey Dajani Contact Number - 07968754904 Location - 23 Haydock Park Gardens Newton Le Willows WA12 0JF - Heritage - Device - WINDOWS Make - Head Office - Device Refresh - Breakfix Process	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505119301	4737742	LBG:PPD HP 840 G11 16GB - EARL				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19505119501	4737742	LBG:PPD HP 840 G11 16GB - EARL				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4230834	Customer	Computacenter Limited		Job Address
SLA Window	28/08/2025 09:00 - 28/08/2025 17:00	Contact Name	Liam Acton	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447823958598	28-30 Ellesmere Street, Spinning Gat e
Priority	ND 1700			28-30 Ellesmere Street, Spinning Gat e
Ref 1	24474139			WN7 4PG
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Liam Acton Contact Number - 447823958598 Herita - Lloyds Location - Leigh 28-30 Ellesmere Street WN7 4PG Device - PEMake - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bl	No Instructions

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19506286301	4444195	Moby 8500 Bluetooth Ped				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19506286501	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4230622	Customer	Computacenter - Morrisons BAU			Job Address
SLA Window	27/08/2025 14:37 - 28/08/2025 17:00	Contact Name		MALIK ULLAH	WM MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone		01772 726727	WM MORRISON SUPERMARKETS PLC
Priority	ND 1700				7 IRWELL PLACE
Ref 1	TASK2199848				ECCLES
Ref 2					MANCHESTER
No. of Parts	1				M30 0FH

Instructions 1	Instructions 2
Install & Exchange Podium desktop	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505386801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4230647	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	27/08/2025 15:09 - 28/08/2025 17:00	Contact Name	BILAL MOHAMMED ARFAN	BILLYS SWEETS 36 GLENBURN STREET BOLTON BL3 3DZ
Activity	COLLECTION	Contact Phone	07473482752	
Priority	ND 1700			
Ref 1	31200264			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37600904 34568602 38941236

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4230336	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	27/08/2025 10:29 - 28/08/2025 20:00	Contact Name	WIGAN WALLGATE NLC3551 NT Depot	Northern Rail MT (Wigan) Wallgate, Wigan Lancashire Wigan WN1 1BB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2140	
Priority	ND 1900			
Ref 1	C5318686			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 28/08/2025 20:00 SLA: ND 28/08/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5318686 Problem Web Service qws_uk Wed 27 Aug 2025 10:29:34 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8933TA23 contract.pkey=23200 call.poms=1 call.zip=WN1 1BB call.address=Wallgate Wigan call.customerid=INC18101393 call.problem=NLC3551 Wigan Wallgate NLC 3551 Site Wigan Wallgate RSPID 5299 Set Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=8/27/2025 11:28:59 AM ##### Call 5318686 Problem Web Service qws_uk Wed 27 Aug 2025 10:29:34 A+C+P ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19504047801	_SXASSET-LABELSV2					
19504047001	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020042141			



Run Sheet

Simon Heath 28/08/2025

Date	28/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4230676	Customer	Vista Retail Support Limited		Job Address
SLA Window	27/08/2025 15:33 - 28/08/2025 17:00	Contact Name		LIDL STANDISH, 91 PRESTON ROAD LANCASHIRE WIGAN WN6 0JF
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3384550			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3384550 - Replace HHT-ZEB-TC57-LID Passcode - 13500221	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19505709401	HHT-ZEB-TC57-LID	BHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19505709601						

Engineer Closure Notes

Customer Print	
Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19505635801	C5318724	4230669	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Asif Alam	27/08/2025 15:26 28/08/2025 20:00	28/08/2025	
Computacenter Limited	19505120201	24475591	4230758	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 64 stairhaven road, , 64 stairhaven road, , L19 7NW	Asif Alam	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	(No Items)	5317143 / INC9038136	4229421	NON TECH EXCHANGE	22 DORSET CLOSE, 22 DORSET CLOSE, BOOTLE, L20 3PA	Asif Alam	28/08/2025 09:00 28/08/2025 18:00	28/08/2025	
Computacenter - Astra Zeneca	194886379	WOT000397759	4230478	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Asif Alam	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Computacenter - Astra Zeneca	194997041	WOT000402191	4230485	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Asif Alam	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000397572	4227214	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Asif Alam	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
HCL MRC UK	(No Items)	MRC_DISPATC H_28/08/25	4230466	MANPOWER	MRC Global , Stockist Branch, Suite 19 St. James Business Centre, Wilderspool Causeway, Warrington, Cheshire, Liverpool, WA4 6PS	Asif Alam	28/08/2025 08:00 28/08/2025 17:00	28/08/2025	
GE Medical Systems Ltd	19504113901	15849481	4230346	NON TECH EXCHANGE	ST HELENS HOSPITAL, ST HELENS HOSPITAL, MARSHALLS CROSS ROAD, ST HELENS, WA9 3DA	Asif Alam	27/08/2025 10:41 28/08/2025 12:00	28/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	(No Items)	31106934	4230649	COLLECTION	M.G.M FOODSTORE, 9-11 MELDON ROAD, MANCHESTER, M13 OTZ	Claire Booth	27/08/2025 15:09 28/08/2025 17:00	28/08/2025	
DHL Supply Chain Limited - RBS	(No Items)	44330	4230587	COLLECTION	64 CHADDOCK LANE, 64 CHADDOCK LANE, WORSLEY, MANCHESTER, M28 1DD	Claire Booth	27/08/2025 14:04 28/08/2025 17:00	28/08/2025	
Computacenter PwC NON TECH EXCHANGE	19504665201	PAR0419833	4230452	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	27/08/2025 12:01 28/08/2025 17:30	28/08/2025	
HCL Barclays	19505630901	TASK3098660	4230668	COLLECTION	18 LONGTON ROAD, 18 LONGTON ROAD, Salford, M6 7QW	Claire Booth	27/08/2025 15:26 28/08/2025 17:00	28/08/2025	
HCL Barclays	19505698501	TASK3098659	4230672	COLLECTION	18 LONGTON ROAD, 18 LONGTON ROAD, Salford, M6 7QW	Claire Booth	27/08/2025 15:30 28/08/2025 17:00	28/08/2025	
Computacenter Limited	19504819901	24473717	4230755	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 60/62 Merseyway, , 60/62 Merseyway, , SK1 1PL	Claire Booth	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Computacenter Limited	19506273701	24473772	4230833	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 60/62 Merseyway, , 60/62 Merseyway, , SK1 1PL	Claire Booth	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Computacenter Limited	19504820501	24473782	4230760	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 22/28 Market Place, , 22/28 Market Place, , SK14 2NQ	Claire Booth	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19494787101	3382554	4230697	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, J4 M65 BLACKBURN INTERCHANGE DAISYFIELD STREET, DARWEN, LANCASHIRE, DARWEN, BB3 0AT	Daniel Hanson	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Computacenter Limited - HSBC	19504707401	INC50031813	4230470	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, 1 NEWHOUSE ROAD, BLACKPOOL, FY4 4YH	Daniel Hanson	27/08/2025 12:12 28/08/2025 16:30	28/08/2025	
Computacenter Horizon Project	19496226801	5098203_CLF5 16	4228756	COLLECTION	SHARON HOBSON, THORNTON HOUSE, 77 COUSINS LANE, RUTFORD, LANCASHIRE, L40 1TW	Daniel Hanson	25/08/2025 12:29 28/08/2025 17:00	28/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195055276	1-541331838314	4230638	CONSUMABLE INSTALL	Everything Everywhere Limited, Unit 12, Westmorland Shopping Centre, Everything Everywhere Limited, KENDAL, LA9 4LR	Daniel Hanson	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5318591	4230406	MANPOWER_R	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	27/08/2025 11:35 28/08/2025 20:00	28/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195049385	11814925	4230530	REPAIR WITH PARTS	Lidl Great Britain Limited, West Strand, LGB0729-5AB0-01, PRESTON, PR1 8UY	Daniel Hanson	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195049381	11814925	4230530	REPAIR WITH PARTS	Lidl Great Britain Limited, West Strand, LGB0729-5AB0-01, PRESTON, PR1 8UY	Daniel Hanson	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19505033301	DEL1617364	4230543	DESK SP INSTALL	ASHLEIGH GREEN, 30 STAPLEFORD CLOSE, PRESTON, PR2 7BG	Daniel Hanson	27/08/2025 13:24 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19505033302	DEL1617364	4230543	DESK SP INSTALL	ASHLEIGH GREEN, 30 STAPLEFORD CLOSE, PRESTON, PR2 7BG	Daniel Hanson	27/08/2025 13:24 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19505033303	DEL1617364	4230543	DESK SP INSTALL	ASHLEIGH GREEN, 30 STAPLEFORD CLOSE, PRESTON, PR2 7BG	Daniel Hanson	27/08/2025 13:24 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19505033304	DEL1617364	4230543	DESK SP INSTALL	ASHLEIGH GREEN, 30 STAPLEFORD CLOSE, PRESTON, PR2 7BG	Daniel Hanson	27/08/2025 13:24 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19505033305	DEL1617364	4230543	DESK SP INSTALL	ASHLEIGH GREEN, 30 STAPLEFORD CLOSE, PRESTON, PR2 7BG	Daniel Hanson	27/08/2025 13:24 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19505033306	DEL1617364	4230543	DESK SP INSTALL	ASHLEIGH GREEN, 30 STAPLEFORD CLOSE, PRESTON, PR2 7BG	Daniel Hanson	27/08/2025 13:24 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19505033307	DEL1617364	4230543	DESK SP INSTALL	ASHLEIGH GREEN, 30 STAPLEFORD CLOSE, PRESTON, PR2 7BG	Daniel Hanson	27/08/2025 13:24 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19505033308	DEL1617364	4230543	DESK SP INSTALL	ASHLEIGH GREEN, 30 STAPLEFORD CLOSE, PRESTON, PR2 7BG	Daniel Hanson	27/08/2025 13:24 28/08/2025 17:00	28/08/2025	
Computacenter Limited - HSBC	19504231501	RITM36360770	4230363	COLLECTION	COMPUTACENTER HSBC, 3 SANDOWN CLOSE KIRKHAM, SANDOWN CLOSE, KIRKHAM, PRESTON, PR4 2EE	Daniel Hanson	27/08/2025 10:54 28/08/2025 17:00	28/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19505256301	3384427	4230599	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 5B STOCKPORT RETAIL PARK, STOCKPORT, SK1 2HH	David Hargreaves	27/08/2025 14:14 28/08/2025 17:00	28/08/2025	
Computacenter - Astra Zeneca	194895977	WOT000394933	4230481	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Computacenter - Astra Zeneca	194896554	WOT000392795	4230482	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Computacenter - Astra Zeneca	195013858	WOT000402924	4230488	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Verifone UK LTD	(No Items)	G356640	4230559	TECH EXCHANGE	PIZZA EXPRESS - 3208 - BUXTON, 14 CAVENDISH ARCADE, BUXTON, DERBYSHIRE, DERBYSHIRE, SK17 6BQ	David Hargreaves	27/08/2025 13:31 28/08/2025 18:00	28/08/2025	
Computacenter Limited - HSBC	19504234101	RITM36518082	4230365	DELIVERY	COMPUTACENTER HSBC, 21 REDLAND AVENUE SOUTH REDDISH STOCKPORT, REDLAND AVENUE, STOCKPORT, SK5 7JF	David Hargreaves	27/08/2025 10:54 28/08/2025 17:00	28/08/2025	
Computacenter JLP	19506285601	73158141	4230827	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), JL Cheadle Wilmslow Road , JL Cheadle Wilmslow Road , SK8 3BZ	David Hargreaves	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Fujitsu Services Limited - Vodafone	19503562901	C5318682	4230310	TECH EXCHANGE	VODAFONE (WILMSLOW), Wilmslow, 42 Grove Street , Cheshire, England, CHESHIRE, Wilmslow, SK9 1DS	David Hargreaves	27/08/2025 09:45 28/08/2025 17:30	28/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19504597501	DEL1617056	4230429	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME, S16C, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Gideon Ajulo	27/08/2025 11:45 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19491217401	DEL1613980	4229156	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME, ATTN: CARL BOLTON (3RD FLOOR, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Gideon Ajulo	26/08/2025 09:00 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19479038101	DEL1611903	4226566	CHAIR INSTALL	A X A INSURANCE PLC, 4A THE PARKLANDS, LOSTOCK, BOLTON, BL6 4SD	Gideon Ajulo	27/08/2025 09:00 28/08/2025 13:00	28/08/2025	
POSTURITE LIMITED	19461359801	DEL1610166	4226527	DESK & CHAIR SP INSTALL	DELIVEROO LTD, 5 NEW YORK STREET, MANCHESTER, M1 4JB	Gideon Ajulo	27/08/2025 09:00 28/08/2025 13:00	28/08/2025	
POSTURITE LIMITED	19461359802	DEL1610166	4226527	DESK & CHAIR SP INSTALL	DELIVEROO LTD, 5 NEW YORK STREET, MANCHESTER, M1 4JB	Gideon Ajulo	27/08/2025 09:00 28/08/2025 13:00	28/08/2025	
POSTURITE LIMITED	19461359803	DEL1610166	4226527	DESK & CHAIR SP INSTALL	DELIVEROO LTD, 5 NEW YORK STREET, MANCHESTER, M1 4JB	Gideon Ajulo	27/08/2025 09:00 28/08/2025 13:00	28/08/2025	
POSTURITE LIMITED	19461359804	DEL1610166	4226527	DESK & CHAIR SP INSTALL	DELIVEROO LTD, 5 NEW YORK STREET, MANCHESTER, M1 4JB	Gideon Ajulo	27/08/2025 09:00 28/08/2025 13:00	28/08/2025	
POSTURITE LIMITED	19461359805	DEL1610166	4226527	DESK & CHAIR SP INSTALL	DELIVEROO LTD, 5 NEW YORK STREET, MANCHESTER, M1 4JB	Gideon Ajulo	27/08/2025 09:00 28/08/2025 13:00	28/08/2025	
POSTURITE LIMITED	19461359806	DEL1610166	4226527	DESK & CHAIR SP INSTALL	DELIVEROO LTD, 5 NEW YORK STREET, MANCHESTER, M1 4JB	Gideon Ajulo	27/08/2025 09:00 28/08/2025 13:00	28/08/2025	
POSTURITE LIMITED	19461359807	DEL1610166	4226527	DESK & CHAIR SP INSTALL	DELIVEROO LTD, 5 NEW YORK STREET, MANCHESTER, M1 4JB	Gideon Ajulo	27/08/2025 09:00 28/08/2025 13:00	28/08/2025	
POSTURITE LIMITED	19497958201	DEL1616517	4230766	CHAIR INSTALL	TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, 2 DEARMANS PLACE, SALFORD, M3 5BS	Gideon Ajulo	28/08/2025 09:00 28/08/2025 13:00	28/08/2025	
POSTURITE LIMITED	19505831901	DEL1617357	4230709	CHAIR SP INSTALL	ANITA WEARE, 50 SOUTHLANDS, KIRKHAM, PRESTON, PR4 2TR	Gideon Ajulo	27/08/2025 16:09 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19505831902	DEL1617357	4230709	CHAIR SP INSTALL	ANITA WEARE, 50 SOUTHLANDS, KIRKHAM, PRESTON, PR4 2TR	Gideon Ajulo	27/08/2025 16:09 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19504985001	DEL1616185	4230536	DESK & CHAIR SP INSTALL	WAITROSE LTD, CHURCH STREET, WILMSLOW, SK9 1AY	Gideon Ajulo	27/08/2025 13:10 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19504985002	DEL1616185	4230536	DESK & CHAIR SP INSTALL	WAITROSE LTD, CHURCH STREET, WILMSLOW, SK9 1AY	Gideon Ajulo	27/08/2025 13:10 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19504985003	DEL1616185	4230536	DESK & CHAIR SP INSTALL	WAITROSE LTD, CHURCH STREET, WILMSLOW, SK9 1AY	Gideon Ajulo	27/08/2025 13:10 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19504985004	DEL1616185	4230536	DESK & CHAIR SP INSTALL	WAITROSE LTD, CHURCH STREET, WILMSLOW, SK9 1AY	Gideon Ajulo	27/08/2025 13:10 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19504985005	DEL1616185	4230536	DESK & CHAIR SP INSTALL	WAITROSE LTD, CHURCH STREET, WILMSLOW, SK9 1AY	Gideon Ajulo	27/08/2025 13:10 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19504985006	DEL1616185	4230536	DESK & CHAIR SP INSTALL	WAITROSE LTD, CHURCH STREET, WILMSLOW, SK9 1AY	Gideon Ajulo	27/08/2025 13:10 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19504985007	DEL1616185	4230536	DESK & CHAIR SP INSTALL	WAITROSE LTD, CHURCH STREET, WILMSLOW, SK9 1AY	Gideon Ajulo	27/08/2025 13:10 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19504985008	DEL1616185	4230536	DESK & CHAIR SP INSTALL	WAITROSE LTD, CHURCH STREET, WILMSLOW, SK9 1AY	Gideon Ajulo	27/08/2025 13:10 28/08/2025 17:00	28/08/2025	
POSTURITE LIMITED	19503262501	DEL1616529	4230270	CHAIR INSTALL	GEMMA JONES, 43 DOVER ROAD, WARRINGTON, WA4 1NB	Gideon Ajulo	27/08/2025 08:44 28/08/2025 17:00	28/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19505119901	24471472	4230750	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	John Paul Barron	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Computacenter Limited	19505122901	24476282	4230757	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	John Paul Barron	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Computacenter Limited - HSBC	19505840701	INC50034017	4230716	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	John Paul Barron	27/08/2025 16:10 28/08/2025 13:00	28/08/2025	
Vista Retail Support Limited	19506340401	3385735	4230814	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 6, GRAND JUNCTION RETAIL PARK, CREWE, CW1 2RP	John Paul Barron	27/08/2025 17:29 28/08/2025 17:00	28/08/2025	
Vista Retail Support Limited	19506340402	3385735	4230814	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 6, GRAND JUNCTION RETAIL PARK, CREWE, CW1 2RP	John Paul Barron	27/08/2025 17:29 28/08/2025 17:00	28/08/2025	
Computacenter - Morrisons BAU	19505172301	INC0000309836 08	4230583	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, VM MORRISON SUPERMARKETS PLC, KING STREET, CW9 7WA	John Paul Barron	27/08/2025 13:55 28/08/2025 17:00	28/08/2025	
Computacenter - Morrisons BAU	19505431901	INC0000310195 62	4230624	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, VM MORRISON SUPERMARKETS PLC, KING STREET, NORTHWICH, CW9 7WA	John Paul Barron	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	195050750	1-54156308176 4	4230560	CONSUMABLE INSTALL	Kellogg Management Services (Europe, Bryn Lane, Kellogg Management Services (Europe) Limited, WREXHAM, LL13 9UT	John Paul Barron	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002573205	4229473	MANPOWER	H&M Shiftstore H&M, GB0333: H&M Manchester, Unit 16-17, 20 Peel Avenue,, The Trafford Centre, Manchester, M17 8BB	John Paul Barron	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Computacenter Limited	19506320301	24476353	4230826	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, C/O Hbos 89/91 George Street , C/O Hbos 89/91 George Street , WA14 1RN	John Paul Barron	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL ADIDAS UK DISPATCH	(No Items)	ADIDAS_BF_28 /08/25	4223072	MANPOWER	ADIDAS, Pepper Road, Hazel Grove, SK7 5SA, Stockport, UK, Stockport	Osama Shahhoud	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COGNIZANT HAYS WAREHOUSING	19500596701	INC0088351	4229543	TECH EXCHANGE	HAYS SPECIALIST RECRUITMENT LTD, HAYS SPECIALIST RECRUITMENT LTD, CITY TOWER, PICCADILLY PLAZA, MANCHESTER, M1 4BT	Ryan Owen	26/08/2025 12:48 28/08/2025 17:00	28/08/2025	
Computacenter Limited - HSBC	19504232501	RITM36406132	4230358	TECH EXCHANGE	COMPUTACENTER HSBC, 2ND FLOOR, LANDMARK, ST PETER.....S SQUARE, MANCHESTER, M1 4PB	Ryan Owen	27/08/2025 10:54 28/08/2025 16:30	28/08/2025	
CXM	19504052201	5898065	4230340	INSTALL	THE MANCHESTER COLLEGE, NICHOLLS CAMPUS, .. MANCHESTER, M12 6BA	Ryan Owen	27/08/2025 12:30 28/08/2025 16:00	28/08/2025	
CXM	19504052202	5898065	4230340	INSTALL	THE MANCHESTER COLLEGE, NICHOLLS CAMPUS, .. MANCHESTER, M12 6BA	Ryan Owen	27/08/2025 12:30 28/08/2025 16:00	28/08/2025	
CXM	19504052203	5898065	4230340	INSTALL	THE MANCHESTER COLLEGE, NICHOLLS CAMPUS, .. MANCHESTER, M12 6BA	Ryan Owen	27/08/2025 12:30 28/08/2025 16:00	28/08/2025	
CXM	19504052204	5898065	4230340	INSTALL	THE MANCHESTER COLLEGE, NICHOLLS CAMPUS, .. MANCHESTER, M12 6BA	Ryan Owen	27/08/2025 12:30 28/08/2025 16:00	28/08/2025	
CXM	19504052205	5898065	4230340	INSTALL	THE MANCHESTER COLLEGE, NICHOLLS CAMPUS, .. MANCHESTER, M12 6BA	Ryan Owen	27/08/2025 12:30 28/08/2025 16:00	28/08/2025	
CXM	19504052206	5898065	4230340	INSTALL	THE MANCHESTER COLLEGE, NICHOLLS CAMPUS, .. MANCHESTER, M12 6BA	Ryan Owen	27/08/2025 12:30 28/08/2025 16:00	28/08/2025	
CXM	19504052207	5898065	4230340	INSTALL	THE MANCHESTER COLLEGE, NICHOLLS CAMPUS, .. MANCHESTER, M12 6BA	Ryan Owen	27/08/2025 12:30 28/08/2025 16:00	28/08/2025	
CXM	19504052208	5898065	4230340	INSTALL	THE MANCHESTER COLLEGE, NICHOLLS CAMPUS, .. MANCHESTER, M12 6BA	Ryan Owen	27/08/2025 12:30 28/08/2025 16:00	28/08/2025	
CXM	19491057901	5896766	4227855	INSTALL	THE MANCHESTER COLLEGE, CENTRAL MANCHESTER UNIVERSITY HOSPITALS, NELSON STREET, MANCHESTER, M13 9NQ	Ryan Owen	28/08/2025 09:00 28/08/2025 13:00	28/08/2025	
CXM	19491057902	5896766	4227855	INSTALL	THE MANCHESTER COLLEGE, CENTRAL MANCHESTER UNIVERSITY HOSPITALS, NELSON STREET, MANCHESTER, M13 9NQ	Ryan Owen	28/08/2025 09:00 28/08/2025 13:00	28/08/2025	
CXM	19491057903	5896766	4227855	INSTALL	THE MANCHESTER COLLEGE, CENTRAL MANCHESTER UNIVERSITY HOSPITALS, NELSON STREET, MANCHESTER, M13 9NQ	Ryan Owen	28/08/2025 09:00 28/08/2025 13:00	28/08/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19491057904	5896766	4227855	INSTALL	THE MANCHESTER COLLEGE, CENTRAL MANCHESTER UNIVERSITY HOSPITALS, NELSON STREET, MANCHESTER, M13 9NQ	Ryan Owen	28/08/2025 09:00 28/08/2025 13:00	28/08/2025	
CXM	19491057905	5896766	4227855	INSTALL	THE MANCHESTER COLLEGE, CENTRAL MANCHESTER UNIVERSITY HOSPITALS, NELSON STREET, MANCHESTER, M13 9NQ	Ryan Owen	28/08/2025 09:00 28/08/2025 13:00	28/08/2025	
CXM	19491057906	5896766	4227855	INSTALL	THE MANCHESTER COLLEGE, CENTRAL MANCHESTER UNIVERSITY HOSPITALS, NELSON STREET, MANCHESTER, M13 9NQ	Ryan Owen	28/08/2025 09:00 28/08/2025 13:00	28/08/2025	
Vista Retail Support Limited	19505042301	3384344	4230548	TECH EXCHANGE	LIDL, GREAT CLOWES STREET, SALFORD, MANCHESTER, M7 1RQ	Ryan Owen	27/08/2025 13:27 28/08/2025 17:00	28/08/2025	
Vista Retail Support Limited	19505619401	3385600	4230664	TECH EXCHANGE	SELCO, UNIT B8, ASHTON COMMERCE PARK, ASHTON MOSS, MANCHESTER, OL7 0QN	Ryan Owen	27/08/2025 15:21 28/08/2025 17:00	28/08/2025	
Paypoint Network Limited - UK	(No Items)	02515084	4230616	TECH EXCHANGE	MARSH'S OFF LICENCE, MARSH'S OFF LICENCE, 13 LODGE LANE, DUKINFIELD, SK16 5HY	Ryan Owen	27/08/2025 14:25 28/08/2025 13:00	28/08/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19488890401	5318213 / INC9063658	4227271	NON TECH EXCHANGE	5 DUNHAM ROAD, 5 DUNHAM ROAD, DUKINFIELD, CHESHIRE , SK16 5RE	Ryan Owen	28/08/2025 09:00 28/08/2025 18:00	28/08/2025	
Fujitsu Services Limited - Star Trains - ME	195057279	C5318688	4230692	TECH EXCHANGE	Northern Rail - STAR, Marple Railway Station, Brabyns Row, Marple, Stockport, E Mancs, Cheshire, Cheshire, SK6 7DA	Ryan Owen	28/08/2025 08:00 28/08/2025 12:00	28/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	(No Items)	31200264	4230647	COLLECTION	BILLYS SWEETS, 36 GLENBURN STREET, BOLTON, BL3 3DZ	Simon Heath	27/08/2025 15:09 28/08/2025 17:00	28/08/2025	
Computacenter - Morrisons BAU	19505386801	TASK2199848	4230622	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, 7 IRWELL PLACE, ECCLES, MANCHESTER, M30 0FH	Simon Heath	27/08/2025 14:37 28/08/2025 17:00	28/08/2025	
Computacenter Limited	19505119301	24475956	4230753	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 23 Haydock Park Gardens Newton , 23 Haydock Park Gardens Newton , WA12 0JF	Simon Heath	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19504047801	C5318686	4230336	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Simon Heath	27/08/2025 10:29 28/08/2025 20:00	28/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19504047001	C5318686	4230336	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Simon Heath	27/08/2025 10:29 28/08/2025 20:00	28/08/2025	
Vista Retail Support Limited	19505709401	3384550	4230676	TECH EXCHANGE	LIDL, STANDISH, 91 PRESTON ROAD, LANCASHIRE, WIGAN, WN6 0JF	Simon Heath	27/08/2025 15:33 28/08/2025 17:00	28/08/2025	
Computacenter Limited	19506286301	24474139	4230834	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 28-30 Ellesmere Street, Spinning Gate, 28-30 Ellesmere Street, Spinning Gate, WN7 4PG	Simon Heath	28/08/2025 09:00 28/08/2025 17:00	28/08/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	SCTASK144003 3_UK_28/08/25	4228342	MANPOWER	COMPRESSION, 1-3 Helix Business Park, New Bridge Road, Ellesmere Port, Cheshire, CH65 4LR,	Stephen Fitton	28/08/2025 08:00 28/08/2025 17:00	28/08/2025	