



# Run Sheet

Stephen Fitton 20/06/2025

**Date** 20/06/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 6

|               |                                     |   |                |  |
|---------------|-------------------------------------|---|----------------|--|
| Job # 4183996 | Customer                            | Northampton Technical Support *NO INV*                  |                | Job Address                              |
| SLA Window    | 19/06/2025 09:00 - 20/06/2025 17:00 | Contact Name  | Stephen Fitton | RICO LOGISTICS<br>(WARRINGTON)<br>UNIT 2 |
| Activity      | MANPOWER                            | Contact Phone   | 02033567438    | EUROPA COURT<br>WARRINGTON<br>WA5 7TN    |
| Priority      | ND 1900                             | Telescopic Ladders, Safety Helmet, Harness and Toolbelt |                |  |
| Ref 1         |                                     |   |                |  |
| Ref 2         |                                     |   |                |  |
| No. of Parts  | 2                                   |   |                |  |

| Instructions 1  | Instructions 2  |
|---|---|
| <p>Please close this call as completed and delivered to confirm receipt of the ladders safety helmet harness and toolbelt once you have checked the contents is complete.</p> | <p>Please close this call as completed and delivered to confirm receipt of the ladders safety helmet harness and toolbelt once you have checked the contents is complete.</p> |

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

| Request   | Part | Description                  | Serial | Asset   | Part Consumed/Delivered | Transit Damage? |
|-----------|------|------------------------------|--------|---------|-------------------------|-----------------|
| 192826795 |      | Telescopic Ladders           |        | T583907 |                         |                 |
| 192826932 |      | Helmet, Harness and Toolbelt |        |         |                         |                 |
|           |      |                              |        |         |                         |                 |
|           |      |                              |        |         |                         |                 |

## Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

Stephen Fitton 20/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4175016 | Customer                            | Fujitsu GBL - H&M * DO NOT INVOICE* |                 | Job Address   |
|---------------|-------------------------------------|-------------------------------------|-----------------|---|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 18:00 | Contact Name                        | Store Manager   | H&M<br>7 St Johns Square<br>UNIT F15, The Rock Complex<br>Bury<br>BL9 6AH |
| Activity      | PROJECT                             | Contact Phone                       | 000441204501020 |   |
| Priority      | AP 1000                             |                                     |                 |   |
| Ref 1         | C002564849                          |                                     |                 |   |
| Ref 2         |                                     |                                     |                 |   |
| No. of Parts  | 0                                   |                                     |                 |   |

| Instructions 1                                    | Instructions 2  |
|---|---|
| <a href="HTTPS://GPMO.ME/I4YHXT">*CLICK HERE*</a> | <p>Please visit store on 20/06 at 10am to replace POS scanner on till 3.<br/>LSP needs to bring back the old scanner with them.<br/>Scanner replacement instructions is provided.<br/>Scanner ETA: 17/06.</p> <p>This scanner has been preconfigured at Fujitsu warehouse for H&amp;M use.<br/>Please attach this scanner to a H&amp;M Till USB port AND reboot the till to make the Extenda application discover the scanner.<br/>Manual configuration of the scanner in the store is only required if the H&amp;M Till does not detect the scanner upon reboot with SD support</p> <p>Tech should bring laptop</p> <p>Call FJ SDA when onsite: +442076602572<br/>SD ticket ref: INC17650472</p> |

| Job Notes |
|-----------|
|           |

| In Items |      |             |        |       |                         |                 |
|----------|------|-------------|--------|-------|-------------------------|-----------------|
| Request  | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |

| Returned Items |      |             |        |       |             |                  |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request        | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |

| Engineer Closure Notes |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--------------------|---------------|
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Print     |               |
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Signature |               |
|                        |  |  |  |                    |               |



# Run Sheet

Stephen Fitton 20/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4183467 | Customer                            | POSTURITE LIMITED |             | Job Address   |
|---------------|-------------------------------------|-------------------|-------------|---|
| SLA Window    | 19/06/2025 06:39 - 20/06/2025 17:00 | Contact Name      | SHUJHAT ALI | SHUJHAT ALI<br>381 MANCHESTER ROAD<br>BURY<br>BL9 9QU |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 07783533494 |   |
| Priority      | ND 1700                             |                   |             |   |
| Ref 1         | DEL1591400                          |                   |             |   |
| Ref 2         |                                     |                   |             |   |
| No. of Parts  | 1                                   |                   |             |   |

| Instructions 1   | Instructions 2   |
|--|--|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 81839Items on order: | Tech to deliver<br>assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1591400&address=381%20Manchester%20Road<br>BURY<br>BL9%209QU >Once the job is completed<br>please click this link to open and complete the form.</a> |

| Job Notes |
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| Request     | Part    | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19280934201 | 9900004 | Homeworker Plus Ergonomic Chai |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |



# Run Sheet

Stephen Fitton 20/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4183228 | Customer                            | Computacenter Limited |              | Job Address   |
|---------------|-------------------------------------|-----------------------|--------------|---|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 17:00 | Contact Name          | KIRSTY MCCAW | HAKM LTD<br>58 YORKSHIRE STREET<br>ROCHDALE<br>OL16 1DB |
| Activity      | TECH EXCHANGE                       | Contact Phone         | 07428826362  |   |
| Priority      | ND 1700                             |                       |              |   |
| Ref 1         | 24391333                            |                       |              |   |
| Ref 2         |                                     |                       |              |   |
| No. of Parts  | 0                                   |                       |              |   |

| Instructions 1  | Instructions 2   |
|---|------------------|
| Contact Name - Kirsty McCaw Contact Number - 07428826362 Heritage - Location -<br>Rochdale 58 Yorkshire Street OL16 1DB | Please swap unit |

| Job Notes |
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#### In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Stephen Fitton 20/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4184044 | Customer                            | Computacenter Limited - Nat West |                | Job Address  |
|---------------|-------------------------------------|----------------------------------|----------------|--|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 17:00 | Contact Name                     | Anthony Barlow | NATIONAL WESTMINSTER BANK PLC_ (008                  |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                    | 07721237516    | 14 Piethorne Close<br>14 Piethorne Close<br>OL16 3RH |
| Priority      | ND 1700                             |                                  |                |  |
| Ref 1         | 24361969                            |                                  |                |  |
| Ref 2         |                                     |                                  |                |  |
| No. of Parts  | 1                                   |                                  |                |  |

| Instructions 1  | Instructions 2  |
|---|-----------------|
| 07721237516 User called back as he received a missed call Visit book: 20/06 Location confirmed as home address - 14 Piethorne Close Newhe Rochdale OL16 3RH | No Instructions |

| Job Notes |
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#### In Items

| Request     | Part    | Description          | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|----------------------|--------|-------|-------------------------|-----------------|
| 19284132701 | 4231117 | iPhone 12 64GB Black |        |       |                         |                 |
|             |         |                      |        |       |                         |                 |
|             |         |                      |        |       |                         |                 |
|             |         |                      |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Stephen Fitton 20/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4183952 | Customer                            | Computacenter - Kingfisher |  |                 | Job Address                            |
|---------------|-------------------------------------|----------------------------|--|-----------------|--|
| SLA Window    | 19/06/2025 15:00 - 20/06/2025 17:00 | <b>Contact Name</b>        |  | LEWIS MCDONALD  | SCREWFIX<br>SCREWFIX<br>UNIT 4-7       |
| Activity      | TECH EXCHANGE                       | <b>Contact Phone</b>       |  | +44 1282 525699 | MOON COURT<br>BARNOLDSWICK<br>BB18 5FB |
| Priority      | ND 1700                             |                            |  |                 |  |
| Ref 1         | 24395253                            |                            |  |                 |  |
| Ref 2         |                                     |                            |  |                 |  |
| No. of Parts  | 0                                   |                            |  |                 |  |

| Instructions 1   | Instructions 2  |
|------------------|---|
| Please swap unit | TILL NUMBER: 1<br><br>IP ADDRESS: 10.70.58.141<br><br>PTID: 34473463<br><br>PED MODEL: V200c Plus<br><br>SERIAL NUMBER: 450-087-509<br><br>CURRENT DOWNLOAD VERSION ON WEBCOM: 2.10.0.35_V200C<br><br>CONFIG RE-DOWNLOADED:<br><br>SOFTWARE RE-DOWNLOADED: yes<br><br>LOCATION OF THE DEVICE ON SITE: till 1<br><br>CONTACT NAME/CONTACT NUMBER: Lewis McDonald +44 1282 525699 |

| Job Notes |
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| In Items |
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| Returned Items |
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| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4183986 | Customer                            | POSTURITE LIMITED |              |  | Job Address  |
|---------------|-------------------------------------|-------------------|--------------|--|--|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 13:00 | Contact Name      | ZAIBAA PATEL |  | H M REVENUE & CUSTOMS<br>ST. MARKS HOUSE<br>STANLEY STREET<br>PRESTON<br>PR1 4AT |
| Activity      | BARIATRIC INSTALL                   | Contact Phone     | 03000509084  |  |  |
| Priority      | Priority MC                         |                   |              |  |  |
| Ref 1         | DEL1591081                          |                   |              |  |  |
| Ref 2         |                                     |                   |              |  |  |
| No. of Parts  | 1                                   |                   |              |  |  |

| Instructions 1   | Instructions 2   |
|--|--|
| <p>*** Customer Instructions: Please give me a call when delivering and leave in the post room<br/>*** Please call 1 hour before arrival.Customer Ref / PO: 6000267463Items on order:<br/><br/><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1591081&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1591081&amp;address</a></p> | <p>Tech to deliver<br/>assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user.<br/>Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the<br/>customer with the product leaflet. All Packaging needs to be removed and returned to the<br/>warehouse for recycling. If there are any issues or queries<br/>please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a<br/>s=H%20M%20Revenue%20%26%20Customs<br/>St.%20Marks%20House<br/>PRESTON<br/>Stanley%20Street<br/>PR1%204AT &gt;Once the job is completed<br/>please click this link to open and complete the form.&lt;/a&gt;</p> |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
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| Request     | Part      | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19278852801 | 100113210 | Positiv Plus Extra With Armres | .      | .     | Not Used                |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |

| Returned Items |
|----------------|
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4183481 | Customer                            | POSTURITE LIMITED |                         |  | Job Address   |  |  |
|---------------|-------------------------------------|-------------------|-------------------------|--|---|--|--|
| SLA Window    | 19/06/2025 07:14 - 20/06/2025 17:00 | Contact Name      | QASIM JAHANZEB WR:29020 |  | QASIM JAHANZEB WR:29020<br>124 GREENSIDE AVENUE<br>BLACKBURN<br>BB2 4TQ |  |  |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 07868465895             |  |   |  |  |
| Priority      | ND 1700                             |                   |                         |  |   |  |  |
| Ref 1         | DEL1589759                          |                   |                         |  |   |  |  |
| Ref 2         |                                     |                   |                         |  |   |  |  |
| No. of Parts  | 1                                   |                   |                         |  |   |  |  |

| Instructions 1   | Instructions 2  |
|--|---|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P500576 WR:30703Items on order:100138872 - MISC - Rectangular Ch | Tech to deliver<br>assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1589759&address=124%20Greenside%20Avenue BLACKBURN BB2%204TQ >Once the job is completed please click this link to open and complete the form.</a> |

| Job Notes |
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| In Items |
|----------|
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|          |
|          |

| Request     | Part      | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19280972501 | 100098931 | RH Logic 400 No Neck No Arms B |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |

| Returned Items |
|----------------|
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4183828 | Customer                            | POSTURITE LIMITED |                 | Job Address   |
|---------------|-------------------------------------|-------------------|-----------------|---|
| SLA Window    | 19/06/2025 12:53 - 20/06/2025 17:00 | Contact Name      | DIEUDONNE OPERA | PFAS<br>APARTMENT 57<br>57 RIVINGTON HOUSE, 5 KING<br>STREET, FARNWORTH,<br>BOLTON<br>BL4 9FY |
| Activity      | DESK & CHAIR SP INSTALL             | Contact Phone     | 07864785775     |   |
| Priority      | ND 1700                             |                   |                 |   |
| Ref 1         | DEL1591208                          |                   |                 |   |
| Ref 2         |                                     |                   |                 |   |
| No. of Parts  | 7                                   |                   |                 |   |

| Instructions 1   | Instructions 2   |
|--|--|
| *** Customer Instructions: parking *** Please call 1 hour before arrival.Customer Ref / PO:<br>PFAS1033Items on order: | Tech to deliver<br>assemble and demonstrate DESK(S)<br>CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1591208&address=PFAS Apartment%2057<br>BOLTON<br>57%20Rivington%20House<br>%205%20King%20Street<br>%20Farnworth<br><br>BL4%209FY >Once the job is completed<br>please click this link to open and complete the form.</a> |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

See Items Overleaf

| Returned Items |
|----------------|
|                |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |

See Items Overleaf

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
|                        |              |               |
|                        |              |               |
|                        |              |               |



**Run Sheet**  
Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

In Items for Job # 4183828 page 1 of 1



**Run Sheet**  
Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|



# Run Sheet

Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4181949 | Customer                            | FUJITSU SERVICES LIMITED - BANKS HOME USERS |             | Job Address  |
|---------------|-------------------------------------|---|-------------|--|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 17:00 | Contact Name                                | SONA DOGRA  | 33 WOODHOUSES AVENUE<br>33 WOODHOUSES AVENUE<br>AUDENSHAW<br>MANCHESTER<br>M34 5YS |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                               | 07711207705 |  |
| Priority      | ND 1900                             |   |             |  |
| Ref 1         | 5313166 / INC8941378                |   |             |  |
| Ref 2         |                                     |   |             |  |
| No. of Parts  | 1                                   |   |             |  |

| Instructions 1                      | Instructions 2   |
|-------------------------------------|--|
| Sona.Dogra@natwest.com / _NWHUBFMON | Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange<br>return the assigned part and close the call with supporting comments. |

| Job Notes |
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|           |

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19273740701 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |



# Run Sheet

Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4183938 | Customer                            | POSTURITE LIMITED |                |  | Job Address  |
|---------------|-------------------------------------|-------------------|----------------|--|--|
| SLA Window    | 19/06/2025 14:49 - 20/06/2025 17:00 | Contact Name      | MARCELLA HAGUE |  | MARCELLA HAGUE<br>18 LINGFIELD AVENUE<br>HAZEL GROVE<br>STOCKPORT<br>SK7 4SL |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 07939009750    |  |  |
| Priority      | ND 1700                             |                   |                |  |  |
| Ref 1         | DEL1591683                          |                   |                |  |  |
| Ref 2         |                                     |                   |                |  |  |
| No. of Parts  | 1                                   |                   |                |  |  |

| Instructions 1   | Instructions 2   |
|--|--|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4710007499Items on order:1401110 - LAPSTAND - Slim Cool La | Tech to deliver<br>assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1591683&address=18%20Lingfield%20Avenue STOCKPORT Hazel%20Grove SK7%204SL >Once the job is completed please click this link to open and complete the form.</a> |

| Job Notes |
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| In Items |
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| Request     | Part    | Description                   | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|-------------------------------|--------|-------|-------------------------|-----------------|
| 19284155301 | 9712112 | Positiv ME600 Chair/ 4D Arms/ |        |       |                         |                 |
|             |         |                               |        |       |                         |                 |
|             |         |                               |        |       |                         |                 |
|             |         |                               |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4183534 | Customer                            | Computacenter - Astra Zeneca |              |  | Job Address   |
|---------------|-------------------------------------|------------------------------|--------------|--|---|
| SLA Window    | 20/06/2025 10:00 - 20/06/2025 18:00 | Contact Name                 | Anna Parsons |  | Mill Court Reception<br>Mill Court Reception<br>To Craig Wrench, Silk Road<br>Business Park, Charter<br>MACCLESFIELD<br>England<br>SK10 2NA |
| Activity      | DELIVERY                            | Contact Phone                | 07580407234  |  |   |
| Priority      | ND 1700                             |                              |              |  |   |
| Ref 1         | WOT000333431                        |                              |              |  |   |
| Ref 2         |                                     |                              |              |  |   |
| No. of Parts  | 1                                   |                              |              |  |   |

| Instructions 1  | Instructions 2  |
|---|---|
| Deliver device only<br>no collection should be required | {"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-20", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004095_UK10_EUSAP", "Cost Center Account Number": "CC_0000004095_UK10_EUSAP"} |

| Job Notes |
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|           |

| In Items |
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| Request   | Part                     | Description           | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 192681997 | 000000000004592628GB-NEW | Len TP T14s G4 AMD R5 | GM0R7P77 |       |                         |                 |
|           |                          |                       |          |       |                         |                 |
|           |                          |                       |          |       |                         |                 |
|           |                          |                       |          |       |                         |                 |

| Returned Items |
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| Request   | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 192681999 |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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|                        |              |               |

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|  | Customer Print     |
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|  |                    |
|  | Customer Signature |



# Run Sheet

Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4183535 | Customer                            | Computacenter - Astra Zeneca |              |  | Job Address   |
|---------------|-------------------------------------|------------------------------|--------------|--|---|
| SLA Window    | 20/06/2025 10:00 - 20/06/2025 18:00 | Contact Name                 | Anna Parsons |  | Mill Court Reception<br>Mill Court Reception<br>To Craig Wrench, Silk Road<br>Business Park, Charter<br>MACCLESFIELD<br>England<br>SK10 2NA |
| Activity      | DELIVERY                            | Contact Phone                | 07580407234  |  |   |
| Priority      | ND 1700                             |                              |              |  |   |
| Ref 1         | WOT000333432                        |                              |              |  |   |
| Ref 2         |                                     |                              |              |  |   |
| No. of Parts  | 1                                   |                              |              |  |   |

| Instructions 1  | Instructions 2  |
|---|---|
| Deliver device only<br>no collection should be required | {"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-20", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004095_UK10_EUSAP", "Cost Center Account Number": "CC_0000004095_UK10_EUSAP"} |

| Job Notes |
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| In Items |
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| Request   | Part                     | Description           | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 192682000 | 000000000004592628GB-NEW | Len TP T14s G4 AMD R5 | GM0R7PY6 |       |                         |                 |
|           |                          |                       |          |       |                         |                 |
|           |                          |                       |          |       |                         |                 |
|           |                          |                       |          |       |                         |                 |

| Returned Items |
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| Request   | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 192682002 |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
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|  | Customer Print     |
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|  |                    |
|  | Customer Signature |



# Run Sheet

Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4183540 | Customer                            | Computacenter - Astra Zeneca |             |  | Job Address   |
|---------------|-------------------------------------|------------------------------|-------------|--|---|
| SLA Window    | 20/06/2025 10:00 - 20/06/2025 18:00 | Contact Name                 | Emily Kempa |  | Mill Court Reception<br>Mill Court Reception<br>To Craig Wrench, Silk Road<br>Business Park, Charter<br>MACCLESFIELD<br>England<br>SK10 2NA |
| Activity      | DELIVERY                            | Contact Phone                |             |  |   |
| Priority      | ND 1700                             |                              |             |  |   |
| Ref 1         | WOT000331551                        |                              |             |  |   |
| Ref 2         |                                     |                              |             |  |   |
| No. of Parts  | 1                                   |                              |             |  |   |

| Instructions 1  | Instructions 2   |
|---|--|
| Deliver device only<br>no collection should be required | {"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-06-20", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000005090_UK10_EUSAP Early Chemical Development UK", "Cost Center Account Number": "CC_0000005090_UK10_EUSAP"} |

| Job Notes |
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|           |

| In Items |
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| Request   | Part               | Description                          | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------|--------------------------------------|----------|-------|-------------------------|-----------------|
| 192626319 | 000000000004693827 | 7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE | PF56M95L |       |                         |                 |
|           |                    |                                      |          |       |                         |                 |
|           |                    |                                      |          |       |                         |                 |
|           |                    |                                      |          |       |                         |                 |

| Returned Items |
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| Request   | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 192626321 |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



**Run Sheet**  
Nadeem Saleem 20/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

|               |                                     |                              |               |  |
|---------------|-------------------------------------|------------------------------|---------------|--|
| Job # 4183543 | Customer                            | Computacenter - Astra Zeneca |               | Job Address  |
| SLA Window    | 20/06/2025 10:00 - 20/06/2025 18:00 | Contact Name                 | Alana Beevers | Mill Court Reception<br>Mill Court Reception<br>To Craig Wrench, Silk Road |
| Activity      | DELIVERY                            | Contact Phone                | Unknown       | Business Park, Charter<br>MACCLESFIELD<br>England<br>SK10 2NA              |
| Priority      | ND 1700                             |                              |               |  |
| Ref 1         | WOT000333670                        |                              |               |  |
| Ref 2         |                                     |                              |               |  |
| No. of Parts  | 1                                   |                              |               |  |

| Instructions 1                   | Instructions 2  |
|----------------------------------|---|
| Deliver device only              | ("Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity |
| no collection should be required | 1","1""Requested by date":"2025-06-20""Customer Catalog ID":          |
|                                  | "RFB_Lenovo_Standard_Laptop""Cost Center Name":                       |
|                                  | "CC_0000004035_UK10_EUSAP"  |
|                                  | Supplychain Management BioPharma UK""Cost Center Account              |
|                                  | Number":  |
|                                  | "CC_0000004035_UK10_EUSAP"}   |

## **Job Notes**

| In Items  |                |                                   |          |       |                         |                 |
|-----------|----------------|-----------------------------------|----------|-------|-------------------------|-----------------|
| Request   | Part           | Description                       | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
| 192689272 | 00000000000460 | 8A09GB-USED_Len TP T14s G4 AMD R5 | GM0JTX0V |       |                         |                 |
|           |                |                                   |          |       |                         |                 |
|           |                |                                   |          |       |                         |                 |
|           |                |                                   |          |       |                         |                 |

## Returned Items

| Request   | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 192689274 |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

John Paul Barron 20/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4175332 | Customer                            | Fujitsu GBL - H&M * DO NOT INVOICE* |                 | Job Address  |
|---------------|-------------------------------------|-------------------------------------|-----------------|--|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 18:00 | Contact Name                        | Store Manager   | 67-69 LORD STREET<br>67-69 LORD STREET<br>LORD STREET<br>LIVERPOOL<br>L2 6PG |
| Activity      | PROJECT                             | Contact Phone                       | 000441513318030 |  |
| Priority      | AP 1000                             |                                     |                 |  |
| Ref 1         | C002564909                          |                                     |                 |  |
| Ref 2         |                                     |                                     |                 |  |
| No. of Parts  | 0                                   |                                     |                 |  |

| Instructions 1         | Instructions 2  |
|------------------------|---|
| https://gpmo.me/j8cebs | <p>Please visit store on 20/06 at 10am to replace POS scanner on till 7.<br/>LSP needs to bring back the old scanner with them.<br/>Scanner replacement instructions is provided.<br/>Scanner ETA: 17/06.</p> <p>This scanner has been preconfigured at Fujitsu warehouse for H&amp;M use.<br/>Please attach this scanner to a H&amp;M Till USB port AND reboot the till to make the Extenda application discover the scanner.<br/>Manual configuration of the scanner in the store is only required if the H&amp;M Till does not detect the scanner upon reboot with SD support</p> <p>Tech should bring laptop</p> <p>Call FJ SDA when onsite: +442076602572<br/>SD ticket ref: INC17644757</p> |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Returned Items |
|----------------|
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|                |
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|                |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

## John Paul Barron 20/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

|               |                                     |   |                                     |   |
|---------------|-------------------------------------|---|-------------------------------------|---|
| Job # 4183858 | Customer                            | Fujitsu Services Limited - Star Trains - ME |                                     | Job Address   |
| SLA Window    | 19/06/2025 13:40 - 20/06/2025 20:00 | Contact Name                                | LIVERPOOL CENTRAL NLC2242 MER Depot | MERSEY RAIL<br>Ranelagh Street<br>LANCASHIRE<br>Liverpool<br>L1 1JT |
| Activity      | TECH EXCHANGE                       | Contact Phone                               | 0151 702 2954                       |   |
| Priority      | ND 1900                             |   |                                     |   |
| Ref 1         | C5313453                            |   |                                     |   |
| Ref 2         |                                     |   |                                     |   |
| No. of Parts  | 1                                   |   |                                     |   |

| Instructions 1  | Instructions 2  |
|---|---|
| <p>ND 20/06/2025 20:00<br/> SLA: ND 20/06/2025 20:00 PART2=<br/> PART3=<br/> PART4=<br/> ALT1=<br/> ALT2=<br/> ALT3=<br/> ALT4= TEXT=<br/> _MYZEBTC56DJ-1PAZU4P x 1</p> | <p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action:<br/> Engineer to replace the Zebra TC56 retaining the Sim Card &amp; ISM Card as applicable.<br/> Engineer to contact Star Support toget the HHT added to the TOC network. Once on the<br/> Network Engineer will need to Pair the peripherals. Test: Site to test URL:<br/> Call history::<br/> ##### Call 5313453   Problem   Web Service   qws_uk   Thu 19 Jun 2025 13:40:05  <br/> A+C+P</p> <p>agent.loginname=qws_uk<br/> equipment.assettag=STRGB000000M4034TA23<br/> contract.pkey=23200<br/> call.poms=1<br/> call.zip=L1 1JT<br/> call.address=Ranelagh Street<br/> call.city=Liverpool<br/> call.customerid=INC17760882<br/> call.problem=NLC2242<br/> Liverpool Central<br/> Zebra / TC56</p> <p>Zebra - damaged due to an accident<br/> call.modifiedby=QWebServices<br/> call.busimpact=Urgent (TD)<br/> category.name=GBR/STR/workpackage/TC56-ME<br/> call.priority=2-Medium<br/> call.datereported=6/19/2025 2:39:33 PM</p> <p>##### Call 5313453   Problem   Web Service   qws_uk   Thu 19 Jun 2025 13:40:05  ...</p> |

## Job Notes

| In Items    |              |                          |        |       |                         |                 |
|-------------|--------------|--------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part         | Description              | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19283561701 | _MYZEBTC56DJ | HUAWEI HSPA+/LTE/CDMA:BT |        |       |                         |                 |
|             |              |                          |        |       |                         |                 |
|             |              |                          |        |       |                         |                 |
|             |              |                          |        |       |                         |                 |

## Returned Items

| Request     | Part         | Description                   | Serial | Asset | Part Status | Customer Damage? |
|-------------|--------------|-------------------------------|--------|-------|-------------|------------------|
| 19283561901 | _MYZEBTC56DJ | MYZEBTC56DJ HSPA+/LTE/CDMA:BT |        |       |             |                  |
|             |              |                               |        |       |             |                  |
|             |              |                               |        |       |             |                  |
|             |              |                               |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

John Paul Barron 20/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4183556 | Customer                            | POSTURITE LIMITED |             | Job Address  |
|---------------|-------------------------------------|-------------------|-------------|--|
| SLA Window    | 19/06/2025 08:32 - 20/06/2025 17:00 | Contact Name      | C STEEL     | C STEEL<br>11 LIDDELL ROAD<br>LIVERPOOL<br>L12 7HR |
| Activity      | DESK INSTALL                        | Contact Phone     | 07908732990 |  |
| Priority      | ND 1700                             |                   |             |  |
| Ref 1         | DEL1588563                          |                   |             |  |
| Ref 2         |                                     |                   |             |  |
| No. of Parts  | 5                                   |                   |             |  |

| Instructions 1  | Instructions 2  |
|---|---|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P5152723Items on order: | Tech to deliver<br>assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries<br>please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1588563&address=11%20Liddell%20Road LIVERPOOL<br>L12%207HR >Once the job is completed<br>please click this link to open and complete the form.</a> |

| Job Notes |
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|           |

| In Items |
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|          |

See Items Overleaf



# Run Sheet

John Paul Barron 20/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

In Items for Job # 4183556 page 1 of 1



# Run Sheet

John Paul Barron 20/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-------------------|-------------|---|



# Run Sheet

## John Paul Barron 20/06/2025

|             |            |              |            |               |                   |                    |   |
|-------------|------------|--------------|------------|---------------|-------------------|--------------------|---|
| <b>Date</b> | 20/06/2025 | <b>Depot</b> | Warrington | <b>Driver</b> | Barron, John Paul | <b>Jobs on Run</b> | 8 |
|-------------|------------|--------------|------------|---------------|-------------------|--------------------|---|

|                      |                                     |                           |                               |   |
|----------------------|-------------------------------------|---------------------------|-------------------------------|---|
| <b>Job #</b> 4183955 | <b>Customer</b>                     | Fujitsu - Star – TFW - TC |                               | <b>Job Address</b>  |
| <b>SLA Window</b>    | 20/06/2025 08:00 - 20/06/2025 14:00 | <b>Contact Name</b>       | CHESTER NLC3701 TFW Depot     | <b>TRANSPORT FOR WALES<br/>(Chester)<br/>City Road, Cheshire<br/>Cheshire<br/>Chester<br/>CH1 3NS</b> |
| <b>Activity</b>      | TECH EXCHANGE                       | <b>Contact Phone</b>      | 02920 320 193 / 07741 248 780 |   |
| <b>Priority</b>      | 6HR                                 |                           |                               |   |
| <b>Ref 1</b>         | C5313463                            |                           |                               |   |
| <b>Ref 2</b>         |                                     |                           |                               |   |
| <b>No. of Parts</b>  | 1                                   |                           |                               |   |

| Instructions 1  | Instructions 2  |
|---|---|
| <p>SITE CLOSES AT 15:00</p> <p>6HR 20/06/2025 14:00</p> <p>SLA: 6HR 20/06/2025 14:00 PART2=</p> <p>PART3=</p> <p>PART4=</p> <p>ALT1=</p> <p>ALT2=</p> <p>ALT3=</p> <p>ALT4= TEXT=</p> <p>FUJFTP-638WSL110 x 1</p> | <p>Problem: [TC] PRINTER Root Cause: Unknown Action: Swap Fujitsu thermal printer &amp; pair with phone following Engineers documentation.- Device ID xx RSP ID xxxx TFS REFxxxxxxxxx ** NO PARTS TO BE SENT DIRECT TO SITE ** Test: in use URL: Call history::</p> <p>##### Call 5313463   Problem   Web Service   qws_uk   Thu 19 Jun 2025 15:04:06   A+C+P</p> <p>agent.loginname=qws_uk<br/>     equipment.assettag=STRGB00000H8563TRT3<br/>     contract.pkey=23200<br/>     call.poms=1<br/>     call.zip=CH1 3NS<br/>     call.address=City Road<br/>     Cheshire<br/>     call.city=Chester<br/>     call.customerid=INC17761273<br/>     call.problem=NLC3701<br/>     Chester<br/>     Fujitsu Thermal Printer<br/>     5z001145<br/>     Paper jam and auto non issu<br/>     call.modifiedby=QWebServices<br/>     call.busimpact=Urgent (TD)<br/>     category.name=GBR/STR/workpackage/TFWFPR<br/>     call.priority=2-Medium<br/>     call.datereported=6/19/2025 4:03:40 PM</p> <p>##### Call 5313463   Problem   Web Service   qws_uk   Thu 19 Jun 2025 15:04:06  ...</p> |

## Job Notes

| In Items    |               |                        |        |       |                         |                 |
|-------------|---------------|------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part          | Description            | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19284300401 | FUJFTP-638WSL | 1PDR:THERMAL W/CHARGER |        |       |                         |                 |
|             |               |                        |        |       |                         |                 |
|             |               |                        |        |       |                         |                 |
|             |               |                        |        |       |                         |                 |

## Returned Items

| Request     | Part          | Description            | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------------|------------------------|--------|-------|-------------|------------------|
| 19284300601 | FUJFTP-638WSL | 1PUR:THERMAL W/CHARGER |        |       |             |                  |
|             |               |                        |        |       |             |                  |
|             |               |                        |        |       |             |                  |
|             |               |                        |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

John Paul Barron 20/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4183648 | Customer                            | Fujitsu Services Limited - Star Trains - ME |                               | Job Address                      |
|---------------|-------------------------------------|---|-------------------------------|----------------------------------|
| SLA Window    | 19/06/2025 10:15 - 20/06/2025 18:00 | Contact Name                                | CHESTER NLC3701 TFW Depot     | TRANSPORT FOR WALES<br>(Chester) |
| Activity      | TECH EXCHANGE                       | Contact Phone                               | 02920 320 193 / 07741 248 780 | City Road, Cheshire              |
| Priority      | ND 1900                             |   |                               | Cheshire                         |
| Ref 1         | C5311986                            |   |                               | Chester                          |
| Ref 2         |                                     |   |                               | CH1 3NS                          |
| No. of Parts  | 1                                   |   |                               |                                  |

| Instructions 1   | Instructions 2   |
|--|--|
| ND 20/06/2025 18:00<br>SLA: ND 20/06/2025 18:00 PART2=<br>PART3=<br>PART4=<br>ALT1=<br>ALT2=<br>ALT3=<br>ALT4= TEXT=<br>_KEZEBTC56DJ-1PAZU4P x 1 | <p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card &amp; ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL:<br/>Call history::<br/>##### Call 5311986   Problem   Web Service   qws_uk   Fri 30 May 2025 12:28:35   A+C+P</p> <pre>agent.loginname=qws_uk equipment.assettag=STRGB000000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17645621 call.problem=NLC3701 Chester  NLC 3701 Site Chester RSPID 3147 Set Number 13 Serial Numb call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=5/30/2025 1:27:59 PM ...</pre> |

| Job Notes |
|-----------|
|           |

| In Items |
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| Request     | Part                 | Description          | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|----------------------|----------------------|--------|-------|-------------------------|-----------------|
| 19281773901 | _KEZEBTC56DJ-1PAZU4P | AN HSPA+/LTE/CDMA:BT |        |       |                         |                 |
|             |                      |                      |        |       |                         |                 |
|             |                      |                      |        |       |                         |                 |
|             |                      |                      |        |       |                         |                 |

| Returned Items |
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| Request     | Part                 | Description          | Serial | Asset | Part Status | Customer Damage? |
|-------------|----------------------|----------------------|--------|-------|-------------|------------------|
| 19281774101 | _KEZEBTC56DJ-1PAZU4P | AN HSPA+/LTE/CDMA:BT |        |       |             |                  |
|             |                      |                      |        |       |             |                  |
|             |                      |                      |        |       |             |                  |
|             |                      |                      |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

John Paul Barron 20/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4183562 | Customer                            | Fujitsu Services Limited - Star Trains - ME |                               | Job Address                      |
|---------------|-------------------------------------|---|-------------------------------|----------------------------------|
| SLA Window    | 19/06/2025 08:43 - 20/06/2025 20:00 | Contact Name                                | CHESTER NLC3701 TFW Depot     | TRANSPORT FOR WALES<br>(Chester) |
| Activity      | MANPOWER                            | Contact Phone                               | 02920 320 193 / 07741 248 780 | City Road, Cheshire              |
| Priority      | ND 1900                             |   |                               | Cheshire                         |
| Ref 1         | C5313397                            |   |                               | Chester                          |
| Ref 2         |                                     |   |                               | CH1 3NS                          |
| No. of Parts  | 0                                   |   |                               |                                  |

| Instructions 1   | Instructions 2   |
|--|--|
| ND 20/06/2025 20:00<br>SLA: ND 20/06/2025 20:00 PART2=<br>PART3=<br>PART4=<br>ALT1=<br>ALT2=<br>ALT3=<br>ALT4= TEXT= | <p>Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL:<br/>Call history:<br/>##### Call 5313397   Problem   Web Service   qws_uk   Thu 19 Jun 2025 08:43:08   A+C+P</p> <p>agent.loginnname=qws_uk<br/>equipment.assettag=STRGB00000H8563TA23<br/>contract.pkey=23200<br/>call.poms=1<br/>call.zip=CH1 3NS<br/>call.address=City Road<br/>Cheshire<br/>call.city=Chester<br/>call.customerid=INC17730378<br/>call.problem=NLC3701<br/>Chester<br/>Zebra / TC56</p> <p>Zebra - cracked screen NLC 3701 Site Name Che<br/>call.modifiedby=QWebServices<br/>call.busimpact=Urgent (TD)<br/>category.name=GBR/STR/workpackage/ENG<br/>call.priority=2-Medium<br/>call.datereported=6/19/2025 9:42:17 AM</p> <p>##### Call 5313397   Problem   Web Service   qws_uk   Thu 19 Jun 2025 08:43:08   ...</p> |

| Job Notes |
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# Run Sheet

John Paul Barron 20/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4183682 | Customer                            | Computacenter Limited - HSBC |                           |                              | Job Address                |
|---------------|-------------------------------------|------------------------------|---------------------------|------------------------------|----------------------------|
| SLA Window    | 19/06/2025 10:52 - 20/06/2025 17:00 | Contact Name                 | ANELU.MILLS@MANDSBANK.COM |                              | COMPUTACENTER HSBC         |
| Activity      | TECH EXCHANGE                       | Contact Phone                | 01244686904               |                              | MARKS & SPENCER<br>CHESTER |
| Priority      | ND 1600                             |                              |                           | CHESHIRE WEST AND<br>CHESTER |                            |
| Ref 1         | INC49542660                         |                              |                           | CH99 9FB                     |                            |
| Ref 2         |                                     |                              |                           |                              |                            |
| No. of Parts  | 1                                   |                              |                           |                              |                            |

| Instructions 1   | Instructions 2 |
|--|----------------|
| You must call HSBC to close the call on all HSBC branch or office visits<br>all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will<br>either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the<br>device is operational**. If a Black Box is sent out by HSBC<br>all items must fit inside the Black Box (no inserts are to be removed) and returned back to<br>CC HSBC | L14            |

| Job Notes |
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| In Items |
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| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19282295601 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

John Paul Barron 20/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4183530 | Customer                            | Fujitsu GBL - H&M * DO NOT INVOICE* |              | Job Address  |
|---------------|-------------------------------------|-------------------------------------|--------------|--|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 17:00 | Contact Name                        | GB0804 HANDM | GB0804: H&M CHESTER<br>GB0804: H&M CHESTER<br>UNIT 9B BROUGHTON<br>SHOPPING PARK<br>CHESTER<br>CH4 0DP |
| Activity      | MANPOWER                            | Contact Phone                       | 01978435660  |  |
| Priority      | ND 1900                             |                                     |              |  |
| Ref 1         | C002566086                          |                                     |              |  |
| Ref 2         |                                     |                                     |              |  |
| No. of Parts  | 0                                   |                                     |              |  |

| Instructions 1                                    | Instructions 2  |
|---|---|
| <a href="HTTPS://GPMO.ME/T9IEPI">*CLICK HERE*</a> | <p>Call Problem: Device: Till 4   Action: assist to check and troubleshoot on Cash drawer .</p> <p>*** CALL H&amp;M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 ***</p> <p>If you are unable to get through to H&amp;M or the TVS desk please ensure your closure contains the required details.</p> |

| Job Notes |
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| In Items |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| Customer Print |
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# Run Sheet

David Ranson 20/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4183546 | Customer                            | Computacenter - Kingfisher |  |                 | Job Address                                   |
|---------------|-------------------------------------|----------------------------|--|-----------------|---|
| SLA Window    | 19/06/2025 08:00 - 20/06/2025 17:00 | <b>Contact Name</b>        |  | MOIRA HUNTER    | B&Q<br>B & Q PLC<br>UNIT 1                    |
| Activity      | TECH EXCHANGE                       | <b>Contact Phone</b>       |  | +44 1606 352312 | NORTHWICH RETAIL PARK<br>NORTHWICH<br>CW9 5LY |
| Priority      | ND 1700                             |                            |  |                 |   |
| Ref 1         | 24394450                            |                            |  |                 |   |
| Ref 2         |                                     |                            |  |                 |   |
| No. of Parts  | 0                                   |                            |  |                 |   |

| Instructions 1   | Instructions 2  |
|------------------|---|
| Please swap unit | Till hostname:GBBQ01144POS01P<br><br>Till number: 01<br><br>What element of the till is impacted?: PED<br><br>CARD ACCEPTANCE ISSUE? Yes<br><br>Card insert/Chip & Pin working? Y<br><br>Contactless payments working?Y<br><br>Peripheral make/model(Please copy and paste CI): PED VERIFONE P400<br><br>PED serial number 806-588-995<br><br>PTID (Shown on the back): 38052694<br><br>Contact name/number: Moira Hunter - +44 1606 352312 |

| Job Notes |
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| In Items |
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| Returned Items |
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| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

David Ranson 20/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4183587 | Customer                            | POSTURITE LIMITED |                 |  | Job Address   |
|---------------|-------------------------------------|-------------------|-----------------|--|---|
| SLA Window    | 19/06/2025 09:20 - 20/06/2025 17:00 | Contact Name      | ALEX LINDSTAEDT |  | ALEX LINDSTAEDT<br>5 LUGSDALE ROAD<br>WIDNES<br>WA8 6DJ |
| Activity      | DESK & CHAIR INSTALL                | Contact Phone     | 07983465309     |  |   |
| Priority      | ND 1700                             |                   |                 |  |   |
| Ref 1         | DEL1591409                          |                   |                 |  |   |
| Ref 2         |                                     |                   |                 |  |   |
| No. of Parts  | 6                                   |                   |                 |  |   |

| Instructions 1  | Instructions 2   |
|---|--|
| *** Customer Instructions: No set up required just delivery. *** Please call 1 hour before arrival. Customer Ref / PO: EP126131 Items on order: | Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1591409&address=5%20Lugsdale%20Road%20Widnes%20WA8%206DJ">Once the job is completed please click this link to open and complete the form.</a> |

| Job Notes |
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|           |

| In Items |
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# Run Sheet

David Ranson 20/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

In Items for Job # 4183587 page 1 of 1



# Run Sheet

David Ranson 20/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

Returned Items for Job # 4183587 page 1 of 1



# Run Sheet

David Ranson 20/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

|                      |                                     |                      |                |  |  |
|----------------------|-------------------------------------|----------------------|----------------|--|--|
| <b>Job #</b> 4183474 | <b>Customer</b>                     | POSTURITE LIMITED    |                | <b>Job Address</b>   |  |
| <b>SLA Window</b>    | 19/06/2025 07:06 - 20/06/2025 17:00 | <b>Contact Name</b>  | MARTIN CASSIDY | MARTIN CASSIDY<br>35 GRAFTON CRESCENT<br>LIVERPOOL<br>L8 5XE |  |
| <b>Activity</b>      | CHAIR INSTALL                       | <b>Contact Phone</b> | 07783775417    |  |  |
| <b>Priority</b>      | ND 1700                             |                      |                |  |  |
| <b>Ref 1</b>         | DEL1591045                          |                      |                |  |  |
| <b>Ref 2</b>         |                                     |                      |                |  |  |
| <b>No. of Parts</b>  | 1                                   |                      |                |  |  |

| Instructions 1  | Instructions 2  |
|---|---|
| <p>*** Customer Instructions: There are 4 or 5 steps up to the house level from the roadway ***<br/>         Please call 1 hour before arrival.Customer Ref / PO: 20514482Items on order:3608 -<br/>         WRISTREST - Posturite Wrists</p> | <p>Tech to deliver<br/>         assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user.<br/>         Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1591045&amp;address=35%20Grafton%20Crescent%20LIVERPOOL">https://rico.jotform.com/222823708509055?refNumber=DEL1591045&amp;address=35%20Grafton%20Crescent%20LIVERPOOL</a>&gt;Once the job is completed<br/>         please click this link to open and complete the form.&lt;/a&gt;</p> |

## **Job Notes**

| In Items    |           |                                |        |       |                         |                 |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part      | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19280962701 | 100141886 | Positiv Plus Medium Back No Ne |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |

## Returned Items

| Request     | Part      | Description                    | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------|------------------|
| 19280962901 | 100141886 | Positiv Plus Medium Back No Ne |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

David Ranson 20/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4183487 | Customer                            | POSTURITE LIMITED |                | Job Address   |
|---------------|-------------------------------------|-------------------|----------------|---|
| SLA Window    | 19/06/2025 07:17 - 20/06/2025 17:00 | Contact Name      | SOPHIE BENNETT | INDIA BUILDINGS<br>31 WATER STREET<br>LIVERPOOL<br>L1 3EB |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 07957231050    |   |
| Priority      | ND 1700                             |                   |                |   |
| Ref 1         | DEL1589180                          |                   |                |   |
| Ref 2         |                                     |                   |                |   |
| No. of Parts  | 1                                   |                   |                |   |

| Instructions 1   | Instructions 2  |
|--|---|
| <p>*** Customer Instructions: Floor 4 Section A desk 338 *** Please call 1 hour before arrival.Customer Ref / PO: 6000267474Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1589180&amp;address=India%20Buildings%2031%20Water%20Street%20LIVERPOOL%20Liverpool%20L1%20203EB">https://rico.jotform.com/222823708509055?refNumber=DEL1589180&amp;address=India%20Buildings%2031%20Water%20Street%20LIVERPOOL%20Liverpool%20L1%20203EB</a></p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1589180&amp;address=India%20Buildings%2031%20Water%20Street%20LIVERPOOL%20Liverpool%20L1%20203EB"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p> |

## **Job Notes**

| In Items    |           |                           |        |       |                         |                 |
|-------------|-----------|---------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part      | Description               | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19280975201 | 100141867 | Positiv ME300 (High Back) |        |       |                         |                 |
|             |           |                           |        |       |                         |                 |
|             |           |                           |        |       |                         |                 |
|             |           |                           |        |       |                         |                 |

## Returned Items

| Request     | Part      | Description               | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|---------------------------|--------|-------|-------------|------------------|
| 19280975401 | 100141867 | Positiv ME300 (High Back) |        |       |             |                  |
|             |           |                           |        |       |             |                  |
|             |           |                           |        |       |             |                  |
|             |           |                           |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

David Ranson 20/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4184015 | Customer                            | Verifone UK LTD |              | Job Address   |
|---------------|-------------------------------------|-----------------|--------------|---|
| SLA Window    | 19/06/2025 16:03 - 20/06/2025 18:00 | Contact Name    | DUTY MANAGER | TGI 617 BOLTON<br>MIDDLEBROOK LEISURE PARK<br>THE LINKWAY |
| Activity      | TECH EXCHANGE                       | Contact Phone   | 03442643576  | BOLTON<br>BOLTON<br>BL6 6HJ                               |
| Priority      | ND 1800                             |                 |              |   |
| Ref 1         | G354394                             |                 |              |   |
| Ref 2         |                                     |                 |              |   |
| No. of Parts  | 0                                   |                 |              |   |

| Instructions 1   | Instructions 2   |
|--|--|
| Stock Item = R-Vx680 WiFi V03.52.01.99998<br>Inbound PTID = 30768534<br>Inbound Serial No. = 314-389-450<br>IP Gateway = 0.0.0.0<br>Terminal IP Address = 0.0.0.0<br>Subnet Mask = 0.0.0.0<br>Bill Manager IP / VIM ECR I.P = 10.183.217.99<br>WIFI Network SSID Surf3ct10n<br>WIFI Network WPA Password T1me2P@yUs<br>WPA Encryption method = WPA2<br>Manager PIN / Supervisor Pin = 5555<br>Configuration / Setup Pin = 2580<br>Login ID = 1617<br>Login Pin = 1617<br>Primary System ID = 10009897<br>SITE OPENING TIMES = N/A<br>Notes = N/A<br>Fault Category = Tamper Mode | If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2680322 |

| Job Notes |
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| In Items |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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|                        |              |               |
|                        |              |               |
|                        |              |               |

Customer Print

Customer Signature



# Run Sheet

David Ranson 20/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4183659 | Customer                            | Fujitsu Services Limited - Vodafone |                   |  | Job Address   |
|---------------|-------------------------------------|-------------------------------------|-------------------|--|---|
| SLA Window    | 19/06/2025 10:22 - 20/06/2025 18:00 | Contact Name                        | Bolton (PA) 60690 |  | VODAFONE RETAIL LTD (BOLTON DEANSGATE)                |
| Activity      | TECH EXCHANGE                       | Contact Phone                       | 07717 512322      |  | Bolton, 63 DeansGate , Lancashire, England LANCASHIRE |
| Priority      | ND 1800                             |                                     |                   |  | Bolton<br>BL1 1HQ                                     |
| Ref 1         | C5313416                            |                                     |                   |  |   |
| Ref 2         |                                     |                                     |                   |  |   |
| No. of Parts  | 1                                   |                                     |                   |  |   |

| Instructions 1   | Instructions 2  |
|--|---|
| ND 20/06/2025 20:00<br>SLA: ND 20/06/2025 20:00 PART2=<br>PART3=<br>PART4=<br>ALT1=<br>ALT2=<br>ALT3=<br>ALT4= TEXT=<br>_VPFUJKD03207-B362 x 1 | Problem: [TC] Fujitsu D25 Touchscreen Root Cause: Unknown Action: RET60***-***: Eng to site to replace faulty D25 Touchscreen. Please follow documentation to ensure mount is secure to prevent further calls. Once a screen has been replaced but is not working correctly the engineer must call the helpdesk for a screen ca Test: IN USE URL:<br>Call history:<br>##### Call 5313416   Problem   Web Service   qws_uk   Thu 19 Jun 2025 10:22:07   A+C+P<br><br>agent.loginname=qws_uk<br>equipment.assettag=VFDGB00000VI353TA23<br>contract.pkey=23219<br>call.poms=1<br>call.zip=BL1 1HQ<br>call.address=Bolton<br>63 DeansGate<br>Lancashire<br>England<br>call.city=Bolton<br>call.customerid=INC17748364<br>call.problem=RET60262-032 - Touch Screen D25 - Blank or not powering on<br>call.modifiedby=QWebServices<br>call.busimpact=Urgent (TD)<br>category.name=GBR/VFD/workpackage/VFD25SCRN<br>call.priority=2-Medium<br>call.datereported=6/19/2025 11:21:40 AM<br><br>##### Call 5313416   Problem   Web Service   qws_uk   Thu 19 Jun 2025 10:22:07   A+C+P... |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |
|          |
|          |
|          |

| Returned Items |
|----------------|
|                |
|                |
|                |
|                |

| Request     | Part               | Description              | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|--------------------|--------------------------|--------|-------|-------------------------|-----------------|
| 19281835101 | _VPFUJKD03207-B362 | FUJITSU D25 TOUCH SCREEN |        |       |                         |                 |
|             |                    |                          |        |       |                         |                 |
|             |                    |                          |        |       |                         |                 |
|             |                    |                          |        |       |                         |                 |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

David Ranson 20/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4175736 | Customer                            | Computacenter Horizon Project |                   |  | Job Address  |
|---------------|-------------------------------------|-------------------------------|-------------------|--|--|
| SLA Window    | 08/06/2025 13:45 - 20/06/2025 17:00 | Contact Name                  | SHEILA STEPHENSON |  | SHEILA STEPHENSON<br>180 BOLTON ROAD , ATHERTON<br>MANCHESTER<br>M46 9LF |
| Activity      | TECH EXCHANGE                       | Contact Phone                 | 7913 420 674      |  |  |
| Priority      | ND 1700                             |                               |                   |  |  |
| Ref 1         | 2044579_CLF516_2006                 |                               |                   |  |  |
| Ref 2         |                                     |                               |                   |  |  |
| No. of Parts  | 1                                   |                               |                   |  |  |

| Instructions 1  | Instructions 2  |
|---|---|
| Home user laptop exchange<br>9:00 - 17:00<br>PLEASE RECORD SERIAL NUMBERS IN AND OUT<br>any issues call<br>any issues call 07834650322 (Edgars) | Collect serial number 20Q1S3JV00PC1BFEQQ any issues call 07834650322 (Edgars) |

| Job Notes |
|-----------|
|           |

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19241952501 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |



# Run Sheet

Daniel Hanson 20/06/2025

|             |            |              |            |               |                |                    |    |
|-------------|------------|--------------|------------|---------------|----------------|--------------------|----|
| <b>Date</b> | 20/06/2025 | <b>Depot</b> | Warrington | <b>Driver</b> | Hanson, Daniel | <b>Jobs on Run</b> | 10 |
|-------------|------------|--------------|------------|---------------|----------------|--------------------|----|

|                      |                                     |  |                                |   |
|----------------------|-------------------------------------|--|--------------------------------|---|
| <b>Job #</b> 4183661 | <b>Customer</b>                     | Xerox (UK) Technical***DO NOT INVOICE*** |                                | <b>Job Address</b>                                    |
| <b>SLA Window</b>    | 20/06/2025 09:00 - 20/06/2025 11:30 | <b>Contact Name</b>                      | 3193 Southport Extra PHONESHOP | TESCO Stores Limited<br>TOWN LANE<br>TESCO PHONE SHOP |
| <b>Activity</b>      | REPAIR                              | <b>Contact Phone</b>                     | 03456779628                    | End of Power Aisle<br>SOUTHPORT<br>PR8 5JH            |
| <b>Priority</b>      | 8HR                                 |  |                                |   |
| <b>Ref 1</b>         | 11741204                            |  |                                |   |
| <b>Ref 2</b>         |                                     |  |                                |   |
| <b>No. of Parts</b>  | 1                                   |  |                                |   |

## Instructions 1

-----  
Intervention #: 1 SLA: 20/06/2025 11:30-----ASSET  
INFORMATION---ProductName: CS331dw SFP HV EMEA Device Tag Customer:  
SerialNumber: 1500117014Z67ProductIdentifier: 40N9120Model: 1500-638Physical  
Location: TESCO PHONE SHOP  
End of Power Aisle  
----ACCOUNT INFORMATION---Onsite repair instructions: VIP AND MPS  
CUSTOMER FOR LEXMARK INTERNAL USE ONLY ..... DO NOT SHARE WITH  
CUSTOMERSTORES LAP 2 ..... Tesco123 (To be updated 09.04.2025) HEAD OFFICE &  
DC.....s ONLY PASSWORD/PIN : 1984 Retail Stores & CFC.....s (Dot Com Centres) -  
Break Fix ..... 8 Hour Fix. Monday ..... Saturday 09:00 ..... 17:00. Sunday 10:00 .....  
16:00. Including Public holidays (excluding Christmas Day) Head Office & DC.....s - Break  
Fix ..... 8 Hour Fix. Monday ..... Friday 09:00 ..... 17:00. Including Public holidays  
(excluding Christmas Day) Head Office on-site contact Adam Simmonds ..... 07880  
038032 (HO Only not DC.....s) Pharmacy - Break Fix ..... 4 Hour Fix. Monday ..... Saturday  
09:00 ..... 17:00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas  
Day) MS621 + 550 sheet tray ALL MAINTENANCE KITS 3 DAY SLA ..... MONDAY .....

FRIDAY 09:00 ..... 17:00 RETAIL STORE ONLY:-.... For all device swap outs the engineer  
is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial  
Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have  
AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior  
to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For  
models MS811

MX710  
CS410  
MS510

Please check firmware level and update to EC3 if not at this level alreadyPlease contact  
Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.

## Instructions 2

-----ACTIVITY DESCRIPTION---Help Desk Reference 28172896. Spoke to Metalt has been like this since Meta arrived 8 weeks ago.It does work and but does not close front door.Please replace parts a required.PhotoshopCS31dwS/n of printer:  
1500117014Z67IP address 80.104.6.51Contact: Meta MossContact number 0345  
6779628HBSLA 20/06/2025 at 11:30DDD 22/06/2025 at  
11:30-----INSTRUCTIONS-----Technical Notes -----DCN. @TECH:  
Please investigate vague report that 'It does work and but does not close front door'.

## Job Notes

## In Items

| Request   | Part          | Description                  | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------|------------------------------|--------|-------|-------------------------|-----------------|
| 192819336 | 60-CS331DW-TE | Lexmark CS331DW - Tesco Only |        |       |                         |                 |
|           |               |                              |        |       |                         |                 |
|           |               |                              |        |       |                         |                 |
|           |               |                              |        |       |                         |                 |

## Returned Items

| Request   | Part          | Description                  | Serial | Asset | Part Status | Customer Damage? |
|-----------|---------------|------------------------------|--------|-------|-------------|------------------|
| 192819338 | 60-CS331DW-TE | Lexmark CS331DW - Tesco Only |        |       |             |                  |
|           |               |                              |        |       |             |                  |
|           |               |                              |        |       |             |                  |
|           |               |                              |        |       |             |                  |

Engineer Closure Notes

|  |  |                           |
|--|--|---------------------------|
|  |  |                           |
|  |  | <b>Customer Print</b>     |
|  |  |                           |
|  |  | <b>Customer Signature</b> |
|  |  |                           |



# Run Sheet

Daniel Hanson 20/06/2025

**Date** 20/06/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 10

|                      |                                     |                                  |                     |   |
|----------------------|-------------------------------------|----------------------------------|---------------------|---|
| <b>Job #</b> 4183962 | <b>Customer</b>                     | PayPoint Network Ltd_Collections |                     | <b>Job Address</b>  |
| <b>SLA Window</b>    | 19/06/2025 15:10 - 20/06/2025 17:00 | <b>Contact Name</b>              | MASOUD AMINI-SHUKRI | BIEDRONA UK<br>97 EASTBANK STREET<br>SOUTHPORT<br>MERSEYSIDE<br>PR8 1DG |
| <b>Activity</b>      | COLLECTION                          | <b>Contact Phone</b>             | 07450296651         |   |
| <b>Priority</b>      | ND 1700                             |                                  |                     |   |
| <b>Ref 1</b>         | 31197401                            |                                  |                     |   |
| <b>Ref 2</b>         |                                     |                                  |                     |   |
| <b>No. of Parts</b>  | 1                                   |                                  |                     |   |

| Instructions 1                     | Instructions 2                   |
|------------------------------------|----------------------------------|
| PP Mini (including charger & PPOS) | 37601892<br>34568886<br>38941125 |

**Job Notes**

10 of 10 | Page

## In Items

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19284340001 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

## **Returned Items**

| Request     | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|------|-------------|--------|-------|-------------|------------------|
| 19284340201 |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

Daniel Hanson 20/06/2025

|             |            |              |            |               |                |                    |    |
|-------------|------------|--------------|------------|---------------|----------------|--------------------|----|
| <b>Date</b> | 20/06/2025 | <b>Depot</b> | Warrington | <b>Driver</b> | Hanson, Daniel | <b>Jobs on Run</b> | 10 |
|-------------|------------|--------------|------------|---------------|----------------|--------------------|----|

|               |                                     |  |               |   |
|---------------|-------------------------------------|--|---------------|---|
| Job # 4183665 | Customer                            | NCR - Sains Print ***DO NOT INVOICE*** |               | Job Address   |
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 17:00 | Contact Name                           | Florin Gosnea | SAINSBURY'S SUPERMARKETS LTD                            |
| Activity      | REPAIR WITH PARTS                   | Contact Phone                          | 01942402015   | WOOD AVENUE HALL HAYDOCK MERSEYSIDE MERSEYSIDE WA11 9WB |
| Priority      | ND 1700                             |  |               |   |
| Ref 1         | 7517001243                          |  |               |   |
| Ref 2         |                                     |  |               |   |
| No. of Parts  | 1                                   |  |               |   |

| Instructions 1                    | Instructions 2   |
|-----------------------------------|--|
| SLA:20/06/2025<br>MODEL:HP4015 SN | HW // TAG ABknown / SN Summary : Hardware Fault: Depot printer<br>Description : Model: HP4015 SN or full printer name : d039dt09hp4015<br>Specific Location (Chamber/Office etc...): Transport office<br>Printer IP address: 10.246.181.18<br><br>Fault Description: Replace black cartridge but even after replacing it it would say the same message<br>as well as the printer is jamming constantly. Diagnostics: Replaced cartridge tried cleaning printer<br><br>1) If there is a paper jam<br>state exactly where the paper is jamming / stopping: Colleagues cant see where it starts to jam<br>2) If there any errors showing on the display<br>add details of the error: Replace cartridge error message<br><br>Depot Primary Contact Name and Number: Florin Gosnea/ 01942402015<br>Depot Secondary Contact Name and Number: Depot reception desk/ +441942402000 |

## Job Notes

Part required:

1x 60-CB509A - HP LaserJet P4015x Printer

## In Items

| Request   | Part      | Description                     | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|-----------|---------------------------------|--------|-------|-------------------------|-----------------|
| 192824656 | 60-CB509A | HP LASERJET P4015X (Printer On) |        |       |                         |                 |
|           |           |                                 |        |       |                         |                 |
|           |           |                                 |        |       |                         |                 |
|           |           |                                 |        |       |                         |                 |

## Returned Items

| Request   | Part      | Description                     | Serial | Asset | Part Status | Customer Damage? |
|-----------|-----------|---------------------------------|--------|-------|-------------|------------------|
| 192824658 | 60-CB509A | HP LASERJET P4015X (Printer On) |        |       |             |                  |
|           |           |                                 |        |       |             |                  |
|           |           |                                 |        |       |             |                  |
|           |           |                                 |        |       |             |                  |
|           |           |                                 |        |       |             |                  |

Engineer Closure Notes

|  |                           |  |
|--|---------------------------|--|
|  |                           |  |
|  | <b>Customer Print</b>     |  |
|  |                           |  |
|  | <b>Customer Signature</b> |  |
|  |                           |  |



# Run Sheet

Daniel Hanson 20/06/2025

|      |            |       |            |        |                |             |    |
|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 20/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4183974 | Customer                            | PayPoint Unscheduled |                    | Job Address   |
|---------------|-------------------------------------|----------------------|--------------------|---|
| SLA Window    | 19/06/2025 15:23 - 20/06/2025 17:00 | Contact Name         | ARYA ABDULLAH RAVI | KHURMIS OFF LICENCE<br>21 HEATH STREET, GOLBORNE<br>WARRINGTON<br>WA3 3BN |
| Activity      | COLLECTION                          | Contact Phone        |                    |   |
| Priority      | ND 1700                             |                      |                    |   |
| Ref 1         | 31271361                            |                      |                    |   |
| Ref 2         |                                     |                      |                    |   |
| No. of Parts  | 1                                   |                      |                    |   |

| Instructions 1                                    | Instructions 2  |
|---|---|
| PP Mini (including charger & PPOS); Zebra Printer | Unscheduled collection - ensure you have the letter for site (available on google drive) -<br>37591247 38945431 Zebra Printer |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |
|          |
|          |
|          |

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19284424601 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
|----------------|
|                |
|                |
|                |
|                |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Daniel Hanson 20/06/2025

|      |            |       |            |        |                |             |    |
|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 20/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4184001 | Customer                            | Fujitsu GBL - H&M * DO NOT INVOICE* |             | Job Address  |
|---------------|-------------------------------------|-------------------------------------|-------------|--|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 17:00 | Contact Name                        | C002566139  | H&M Shiftstore H&M<br>GB0690: H&M Altrincham<br>36-38 GEORGE STREET,<br>STAMFORD QUARTER<br>Altrincham<br>WA14 1RJ |
| Activity      | MANPOWER                            | Contact Phone                       | INC17694533 |  |
| Priority      | ND 1900                             |                                     |             |  |
| Ref 1         | C002566139                          |                                     |             |  |
| Ref 2         |                                     |                                     |             |  |
| No. of Parts  | 0                                   |                                     |             |  |

| Instructions 1                                    | Instructions 2  |
|---|---|
| <a href="HTTPS://GPMO.ME/M0Q4Y3">*CLICK HERE*</a> | Call Problem: Device: SCO Till 5   Action: Please drop another cable through the existing hole<br>avoiding the need to remove the back cover. |

| Job Notes |
|-----------|
|           |

| In Items |      |             |        |       |                         |                 |
|----------|------|-------------|--------|-------|-------------------------|-----------------|
| Request  | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |

| Returned Items |      |             |        |       |             |                  |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request        | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |

| Engineer Closure Notes |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--------------------|---------------|
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Print     |               |
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Signature |               |
|                        |  |  |  |                    |               |



# Run Sheet

Daniel Hanson 20/06/2025

|      |            |       |            |        |                |             |    |
|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 20/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4181111 | Customer                            | FUJITSU SERVICES LIMITED - BANKS HOME USERS |                | Job Address   |
|---------------|-------------------------------------|---|----------------|---|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 18:00 | Contact Name                                | GEMMA PEARSON  | 39 DORCHESTER DRIVE<br>39 DORCHESTER DRIVE<br>MANCHESTER<br>M23 9QE |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                               | +4407825636211 |   |
| Priority      | ND 1800                             |   |                |   |
| Ref 1         | 5312995 / INC8936133                |   |                |   |
| Ref 2         |                                     |   |                |   |
| No. of Parts  | 1                                   |   |                |   |

| Instructions 1                        | Instructions 2   |
|---------------------------------------|--|
| Gemma.Pearson@natwest.com / _NWHUBFTC | Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange<br>return the assigned part and close the call with supporting comments. |

| Job Notes |
|-----------|
|           |

| In Items |
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|          |
|          |
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| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19269852501 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
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|                |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

## Daniel Hanson 20/06/2025

|             |            |              |            |               |                |                    |    |
|-------------|------------|--------------|------------|---------------|----------------|--------------------|----|
| <b>Date</b> | 20/06/2025 | <b>Depot</b> | Warrington | <b>Driver</b> | Hanson, Daniel | <b>Jobs on Run</b> | 10 |
|-------------|------------|--------------|------------|---------------|----------------|--------------------|----|

| Job # 4184028 | Customer                            | Vista Retail Support Limited |  | Job Address  |
|---------------|-------------------------------------|------------------------------|--|--|
| SLA Window    | 19/06/2025 16:15 - 20/06/2025 17:00 | Contact Name                 |  | ERNEST JONES<br>108 THE DOME THE TRAFFORD<br>CENTRE<br>MANCHESTER<br>LANCASHIRE<br>MANCHESTER<br>M17 8DF |
| Activity      | TECH EXCHANGE                       | Contact Phone                |  |  |
| Priority      | ND 1700                             |                              |  |  |
| Ref 1         | 3303703                             |                              |  |  |
| Ref 2         |                                     |                              |  |  |
| No. of Parts  | 1                                   |                              |  |  |

| Instructions 1   | Instructions 2   |
|--|--|
| <p>3303703<br/> Issue Description (Enter as much detail as possible) Receipt Printer 05 is not working<br/> No power<br/> Error Message (Provide Screenshot) No error<br/> System/Application Affected. Receipt Printer 05<br/> Steps to reproduce error Unplug the printer<br/> Swap the printer<br/> Check the socket if there is no fault<br/> No change<br/> When did it start? Has it happened before? 07-08<br/> What is the business impact: No impacting the trade<br/> What fixes have been attempted to resolve the incident? Informed the team</p> <p>Sunday: 12:00-18:00<br/> Monday: 10:00-22:00<br/> Tuesday: 10:00-22:00<br/> Wednesday: 10:00-22:00<br/> Thursday: 10:00-22:00<br/> Friday: 10:00-22:00<br/> Saturday: 10:00-20:00</p> <p>Unable to select the correct model on the new portal Melvyn is aware and the vista IT team are working on the issue.<br/> This will be for a POS Printer</p> <p>Wednesday 10:00 - 22:00<br/> Thursday 10:00 - 22:00<br/> Friday 10:00 - 22:00...</p> | <p>Replace SIG-MON-17-BO Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p> |

## Job Notes

| In Items    |               |               |        |       |                         |                 |
|-------------|---------------|---------------|--------|-------|-------------------------|-----------------|
| Request     | Part          | Description   | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19284760901 | SIG-MON-17-BO | SIG-MON-17-BO |        |       |                         |                 |
|             |               |               |        |       |                         |                 |
|             |               |               |        |       |                         |                 |
|             |               |               |        |       |                         |                 |

## Returned Items

| Request     | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|------|-------------|--------|-------|-------------|------------------|
| 19284761101 |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

Daniel Hanson 20/06/2025

|      |            |       |            |        |                |             |    |
|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 20/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4183549 | Customer                            | Computacenter - Kingfisher |             | Job Address  |
|---------------|-------------------------------------|----------------------------|-------------|--|
| SLA Window    | 19/06/2025 08:15 - 20/06/2025 17:00 | Contact Name               | DALE DALE   | SCREWFIX<br>SCREWFIX<br>3 HATTONS ROAD<br>TRAFFORD PARK<br>MANCHESTER<br>M17 1PS |
| Activity      | TECH EXCHANGE                       | Contact Phone              | 01618777263 |  |
| Priority      | ND 1700                             |                            |             |  |
| Ref 1         | 24394457                            |                            |             |  |
| Ref 2         |                                     |                            |             |  |
| No. of Parts  | 0                                   |                            |             |  |

| Instructions 1   | Instructions 2   |
|------------------|--|
| Please swap unit | TILL NUMBER: Till03<br><br>IP ADDRESS: 10.64.44.143<br><br>PTID: 32414886<br><br>PED MODEL: VX820<br><br>SERIAL NUMBER: 324-627-720<br><br>CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998<br><br>CONTACT NAME/CONTACT NUMBER: Dale Dale / 01618777263 |

| Job Notes |
|-----------|
|           |

| In Items |      |             |        |       |                         |                 |
|----------|------|-------------|--------|-------|-------------------------|-----------------|
| Request  | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |

| Returned Items |      |             |        |       |             |                  |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request        | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Daniel Hanson 20/06/2025

|      |            |       |            |        |                |             |    |
|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 20/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4183876 | Customer                            | Computacenter Limited |               | Job Address  |
|---------------|-------------------------------------|-----------------------|---------------|--|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 17:00 | Contact Name          | Mark Hill     | LLOYDS BANKING GROUP PLC<br>(008102783<br>Westminster House<br>Westminster House<br>M1 3HU |
| Activity      | NON TECH EXCHANGE                   | Contact Phone         | +447827020881 |  |
| Priority      | ND 1700                             |                       |               |  |
| Ref 1         | 24393486r                           |                       |               |  |
| Ref 2         |                                     |                       |               |  |
| No. of Parts  | 0                                   |                       |               |  |

| Instructions 1   | Instructions 2 |
|--|----------------|
| Contact Name - Mark Hill Contact Number - 07827020881 Location - Manchters<br>Westminster House M1 3HU - Heritage - Device - WINDOWS Make - He Office - Laptop<br>Device - WINDOWS PPD - Yes - Type - Part - 4707162 H |                |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |
|          |
|          |
|          |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Returned Items |
|----------------|
|                |
|                |
|                |
|                |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Daniel Hanson 20/06/2025

|      |            |       |            |        |                |             |    |
|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 20/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4183960 | Customer                            | PayPoint Network Ltd_Collections |               | Job Address |
|---------------|-------------------------------------|----------------------------------|---------------|-------------|
| SLA Window    | 19/06/2025 15:10 - 20/06/2025 17:00 | Contact Name                     | MAZHAR HASHMI |             |
| Activity      | COLLECTION                          | Contact Phone                    | 07534677263   |             |
| Priority      | ND 1700                             |                                  |               |             |
| Ref 1         | 24278                               |                                  |               |             |
| Ref 2         |                                     |                                  |               |             |
| No. of Parts  | 1                                   |                                  |               |             |

| Instructions 1 | Instructions 2 |
|----------------|----------------|
| PP1            | 38950743       |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|----------|

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19284339701 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
|----------------|
|----------------|

| Request     | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|------|-------------|--------|-------|-------------|------------------|
| 19284339901 |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Berlindo D`Assuncao 20/06/2025

|      |            |       |            |        |                      |             |   |
|------|------------|-------|------------|--------|----------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | D`Assuncao, Berlindo | Jobs on Run | 5 |
|------|------------|-------|------------|--------|----------------------|-------------|---|

| Job # 4184111 | Customer                            | Computacenter Limited |                | Job Address   |
|---------------|-------------------------------------|-----------------------|----------------|---|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 17:00 | Contact Name          | Nicola McGinty | LLOYDS BANKING GROUP PLC<br>(008102783<br>39/41 King William Street,<br>39/41 King William Street,<br>BB1 7DJ |
| Activity      | TECH EXCHANGE                       | Contact Phone         | 07800940777    |   |
| Priority      | ND 1700                             |                       |                |   |
| Ref 1         | 24395381                            |                       |                |   |
| Ref 2         |                                     |                       |                |   |
| No. of Parts  | 1                                   |                       |                |   |

| Instructions 1  | Instructions 2  |
|---|-----------------|
| Contact Name - Nicola McGinty Contact Number - 07800940777 Heritage -ifax Location - Blackburn 39/41 King William Street BB1 7DJ Device -ED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 | No Instructions |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |
|          |
|          |
|          |

| Request     | Part    | Description             | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|-------------------------|--------|-------|-------------------------|-----------------|
| 19285046501 | 4444195 | Moby 8500 Bluetooth Ped |        |       |                         |                 |
|             |         |                         |        |       |                         |                 |
|             |         |                         |        |       |                         |                 |
|             |         |                         |        |       |                         |                 |

| Returned Items |
|----------------|
|                |
|                |
|                |
|                |

| Request     | Part    | Description             | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------|-------------------------|--------|-------|-------------|------------------|
| 19285046701 | 4444195 | Moby 8500 Bluetooth Ped |        |       |             |                  |
|             |         |                         |        |       |             |                  |
|             |         |                         |        |       |             |                  |
|             |         |                         |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Berlindo D`Assuncao 20/06/2025

|      |            |       |            |        |                      |             |   |
|------|------------|-------|------------|--------|----------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | D`Assuncao, Berlindo | Jobs on Run | 5 |
|------|------------|-------|------------|--------|----------------------|-------------|---|

| Job # 4182149 | Customer                            | FUJITSU SERVICES LIMITED - BANKS HOME USERS |                      | Job Address  |
|---------------|-------------------------------------|---|----------------------|--|
| SLA Window    | 20/06/2025 09:00 - 20/06/2025 18:00 | Contact Name                                | FURUKH SAQIB HUSSAIN | 46 WINDSOR ROAD<br>46 WINDSOR ROAD<br>BLACKBURN<br>BB1 2QD |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                               | 07747535041          |  |
| Priority      | ND 1800                             |   |                      |  |
| Ref 1         | 5312998 / INC8934650                |   |                      |  |
| Ref 2         |                                     |   |                      |  |
| No. of Parts  | 1                                   |   |                      |  |

| Instructions 1                          | Instructions 2   |
|---|--|
| furukh.hussain@natwest.com / _NWHUBFMON | Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange<br>return the assigned part and close the call with supporting comments. |

| Job Notes |
|-----------|
|           |

| In Items    |      |             |        |       |                         |                 |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19274679801 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |      |             |        |       |             |
|----------------|------|-------------|--------|-------|-------------|
| Request        | Part | Description | Serial | Asset | Part Status |
| 19274680001    |      |             |        |       |             |
|                |      |             |        |       |             |
|                |      |             |        |       |             |
|                |      |             |        |       |             |

| Engineer Closure Notes |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--------------------|---------------|
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Print     |               |
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Signature |               |
|                        |  |  |  |                    |               |



# Run Sheet

Berlindo D`Assuncao 20/06/2025

|      |            |       |            |        |                      |             |   |
|------|------------|-------|------------|--------|----------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | D`Assuncao, Berlindo | Jobs on Run | 5 |
|------|------------|-------|------------|--------|----------------------|-------------|---|

| Job # 4184003 | Customer                            | HCL Network Rail Dispatch |               |  | Job Address                       |
|---------------|-------------------------------------|---------------------------|---------------|--|-----------------------------------|
| SLA Window    | 19/06/2025 15:57 - 20/06/2025 13:00 | Contact Name              | SHIFT MANAGER |  | MAINTENANCE DELIVERY<br>UNIT-DEPO |
| Activity      | MANPOWER                            | Contact Phone             | 01772556391   |  | MAINTENANCE DELIVERY<br>UNIT-DEPO |
| Priority      | ND 1300                             |                           |               |  | CROFT STREET                      |
| Ref 1         | NRINC0857946                        |                           |               |  | PRESTON                           |
| Ref 2         | 9200065349                          |                           |               |  | PR1 8ST                           |
| No. of Parts  | 1                                   |                           |               |  |                                   |

| Instructions 1  | Instructions 2   |
|---|--|
| 1 Engineer required to check the network connectivity issue | <p>Users Current Device 4dc033750<br/>Serial Number S4HV2728<br/>Asset number 4dc033750<br/>Number of build sticks required NA<br/>Number of builds required (1-2 builds half day<br/>3-4 builds full day) None<br/>Fault Description 1 Engineer required to check the network connectivity issue with device.<br/>Build Type (Standard / Control / NA) Control<br/>Required Engineer actions on site "1 ) Engineer should contact IP Team on 03308532101<br/>Option 4 and then Option 5 and required to check the network connectivity issue with<br/>device.<br/>"<br/><br/>Other Contacts :-<br/><br/>Name Support Scope Contact Details<br/>NR IT Help Desk Admin Password Related Issues / BitLocker Password 01270 721800<br/>RICO Technical Support Team All Build &amp; Technical Related Issues 0203 356 7438<br/>FSO Build Issues Imaging Team - Should be Contacted only after Speaking with RICO<br/>Technical Support Team [ PLEASE CONTACT JYOTI FIRST ] "Jyoti Aggarwal :<br/>07741 779696<br/>Nanda Ganji:<br/>07436 708522"<br/>FSO Dispatch Operations Confirmation to Leave the Site when the Job is Unresolved/User<br/>Not Reachable/Site contact Unable to Provide Sign Off &amp; AOB Dial 02036216811 &amp; Press<br/>Option 3<br/><br/>Name Support Scope Contact Details...</p> |

| Job Notes |
|-----------|
|           |

| In Items    |      |             |        |       |                         |                 |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19284693101 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |      |             |        |       |             |                  |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request        | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 1928469301     |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Berlindo D`Assuncao 20/06/2025

|      |            |       |            |        |                      |             |   |
|------|------------|-------|------------|--------|----------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | D`Assuncao, Berlindo | Jobs on Run | 5 |
|------|------------|-------|------------|--------|----------------------|-------------|---|

| Job # 4183872 | Customer                            | Computacenter - Kingfisher |                 |  | Job Address   |
|---------------|-------------------------------------|----------------------------|-----------------|--|---|
| SLA Window    | 19/06/2025 14:02 - 20/06/2025 17:00 | Contact Name               | LORRAINE MORGAN |  | B&Q<br>B & Q PLC<br>UNIT 2<br>CORN MILL PARK<br>BARROW-IN-FURNESS<br>LA14 2GN |
| Activity      | TECH EXCHANGE                       | Contact Phone              | +44 1229 871157 |  |   |
| Priority      | ND 1700                             |                            |                 |  |   |
| Ref 1         | 24395009                            |                            |                 |  |   |
| Ref 2         |                                     |                            |                 |  |   |
| No. of Parts  | 0                                   |                            |                 |  |   |

| Instructions 1   | Instructions 2   |
|------------------|--|
| Please swap unit | Till hostname: GBBQ01070POS01P<br><br>Till number: 01<br><br>What element of the till is impacted?: PED P400<br><br>CARD ACCEPTANCE ISSUE? Yes<br>but only for donations<br><br>Card insert/Chip & Pin working? Y<br><br>Contactless payments working?Y<br><br>Peripheral make/model(Please copy and paste CI): PED VERIFONE P400<br><br>Contact name/number: +44 1229 871157 // Lorraine Morgan |

| Job Notes |
|-----------|
|           |

| In Items |      |             |        |       |                         |                 |
|----------|------|-------------|--------|-------|-------------------------|-----------------|
| Request  | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |

| Returned Items |      |             |        |       |             |                  |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request        | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |



# Run Sheet

Berlindo D`Assuncao 20/06/2025

|      |            |       |            |        |                      |             |   |
|------|------------|-------|------------|--------|----------------------|-------------|---|
| Date | 20/06/2025 | Depot | Warrington | Driver | D`Assuncao, Berlindo | Jobs on Run | 5 |
|------|------------|-------|------------|--------|----------------------|-------------|---|

| Job # 4183972 | Customer                            | Computacenter Limited - HSBC |                               |  | Job Address  |  |  |
|---------------|-------------------------------------|------------------------------|-------------------------------|--|--|--|--|
| SLA Window    | 19/06/2025 15:21 - 20/06/2025 17:00 | Contact Name                 | IAIN.MICHAEL.LARKINS@HSBC.COM |  | COMPUTACENTER HSBC   |  |  |
| Activity      | DELIVERY                            | Contact Phone                | 07841715010                   |  | CROSS VILLA<br>MAIN STREET<br>SILECROFT<br>CUMBRIA<br>LA18 4NR |  |  |
| Priority      | ND 1700                             |                              |                               |  |  |  |  |
| Ref 1         | INC49578779                         |                              |                               |  |  |  |  |
| Ref 2         |                                     |                              |                               |  |  |  |  |
| No. of Parts  | 1                                   |                              |                               |  |  |  |  |

| Instructions 1   | Instructions 2 |
|--|----------------|
| <p>Delivery only<br/>Observe Social Distancing. For unsuccessful jobs &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required<br/>If a Black Box is sent out by HSBC<br/>all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p> | Psu            |

| Job Notes |
|-----------|
|           |

| In Items    |      |             |        |       |                         |                 |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19284404801 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |      |             |        |       |             |                  |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request        | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 19284405001    |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

## Warehouse manifest

| Summary                                     |               |                      |         |                   |  |                     |                                      |            |       |
|---|---------------|----------------------|---------|-------------------|--|---------------------|--------------------------------------|------------|-------|
| Customer Name                               | Trace Request | Ref 1                | Job #   | Activity          | Address  | Engineer            | SLA Window                           | Run Date   | Rec'd |
| FUJITSU SERVICES LIMITED - BANKS HOME USERS | 19274679801   | 5312998 / INC8934650 | 4182149 | NON TECH EXCHANGE | 46 WINDSOR ROAD, 46 WINDSOR ROAD, BLACKBURN, BB1 2QD   | Berlindo D'Assuncao | 20/06/2025 09:00<br>20/06/2025 18:00 | 20/06/2025 |       |
| Computacenter Limited                       | 19285046501   | 24395381             | 4184111 | TECH EXCHANGE     | LLOYDS BANKING GROUP PLC (008102783, 39/41 King William Street, , 39/41 King William Street, , BB1 7DJ | Berlindo D'Assuncao | 20/06/2025 09:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| Computacenter - Kingfisher                  | (No Items)    | 24395009             | 4183872 | TECH EXCHANGE     | B&Q, B & Q PLC, UNIT 2, CORN MILL PARK, BARROW-IN-FURNESS, LA14 2GN                                    | Berlindo D'Assuncao | 19/06/2025 14:02<br>20/06/2025 17:00 | 20/06/2025 |       |
| Computacenter Limited - HSBC                | 19284404801   | INC49578779          | 4183972 | DELIVERY          | COMPUTACENTER HSBC, CROSS VILLA, MAIN STREET, SILECROFT, CUMBRIA, LA18 4NR                             | Berlindo D'Assuncao | 19/06/2025 15:21<br>20/06/2025 17:00 | 20/06/2025 |       |
| HCL Network Rail Dispatch                   | 19284693101   | NRINC0857946         | 4184003 | MANPOWER          | MAINTENANCE DELIVERY UNIT-DEPO, MAINTENANCE DELIVERY UNIT-DEPO, CROFT STREET, PRESTON, PR1 8ST         | Berlindo D'Assuncao | 19/06/2025 15:57<br>20/06/2025 13:00 | 20/06/2025 |       |

| Summary                                     |               |                      |         |                   |   |               |                                      |            |       |
|---|---------------|----------------------|---------|-------------------|---|---------------|--------------------------------------|------------|-------|
| Customer Name                               | Trace Request | Ref 1                | Job #   | Activity          | Address   | Engineer      | SLA Window                           | Run Date   | Rec'd |
| Computacenter Limited                       | (No Items)    | 24393486r            | 4183876 | NON TECH EXCHANGE | LLOYDS BANKING GROUP PLC<br>(008102783, Westminster House , Westminster House , M1 3HU                  | Daniel Hanson | 20/06/2025 09:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| PayPoint Network Ltd_Collections            | 19284339701   | 24278                | 4183960 | COLLECTION        | NEWSAGENTS, 19 NEWCOMBE CLOSE, MANCHESTER, LANCASHIRE, M11 3TF  | Daniel Hanson | 19/06/2025 15:10<br>20/06/2025 17:00 | 20/06/2025 |       |
| Computacenter - Kingfisher                  | (No Items)    | 24394457             | 4183549 | TECH EXCHANGE     | SCREWFIX, SCREWFIX, 3 HATTONS ROAD, TRAFFORD PARK, MANCHESTER, M17 1PS                                  | Daniel Hanson | 19/06/2025 08:15<br>20/06/2025 17:00 | 20/06/2025 |       |
| Vista Retail Support Limited                | 19284760901   | 3303703              | 4184028 | TECH EXCHANGE     | ERNEST JONES, 108 THE DOME THE TRAFFORD CENTRE, MANCHESTER, LANCASHIRE, MANCHESTER, M17 8DF             | Daniel Hanson | 19/06/2025 16:15<br>20/06/2025 17:00 | 20/06/2025 |       |
| FUJITSU SERVICES LIMITED - BANKS HOME USERS | 19269852501   | 5312995 / INC8936133 | 4181111 | NON TECH EXCHANGE | 39 DORCHESTER DRIVE, 39 DORCHESTER DRIVE, MANCHESTER, M23 9QE   | Daniel Hanson | 20/06/2025 09:00<br>20/06/2025 18:00 | 20/06/2025 |       |
| PayPoint Network Ltd_Collections            | 19284340001   | 31197401             | 4183962 | COLLECTION        | BIEDRONA UK, 97 EASTBANK STREET, SOUTHPORT, MERSEYSIDE, PR8 1DG   | Daniel Hanson | 19/06/2025 15:10<br>20/06/2025 17:00 | 20/06/2025 |       |
| Xerox (UK) Technical***DO NOT INVOICE****   | 192819336     | 11741204             | 4183661 | REPAIR            | TESCO Stores Limited, TOWN LANE, TESCO PHONE SHOP, End of Power Aisle, SOUTHPORT, PR8 5JH               | Daniel Hanson | 20/06/2025 09:00<br>20/06/2025 11:30 | 20/06/2025 |       |
| NCR - Sains Print ***DO NOT INVOICE****     | 192824656     | 7517001243           | 4183665 | REPAIR WITH PARTS | SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL HAYDOCK, MERSEYSIDE, MERSEYSIDE, WA11 9WB                | Daniel Hanson | 20/06/2025 09:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| Fujitsu GBL - H&M * DO NOT INVOICE*         | (No Items)    | C002566139           | 4184001 | MANPOWER          | H&M Shiftstore H&M, GB0690: H&M Altrincham, 36-38 GEORGE STREET, STAMFORD QUARTER, Altrincham, WA14 1RJ | Daniel Hanson | 20/06/2025 09:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| PayPoint Unscheduled                        | 19284424601   | 31271361             | 4183974 | COLLECTION        | KHURMIS OFF LICENCE, 21 HEATH STREET, GOLBORNE, WARRINGTON, WA3 3BN                                     | Daniel Hanson | 19/06/2025 15:23<br>20/06/2025 17:00 | 20/06/2025 |       |

| Summary                             |               |                         |         |                      |   |              |                                      |            |       |
|-------------------------------------|---------------|-------------------------|---------|----------------------|---|--------------|--------------------------------------|------------|-------|
| Customer Name                       | Trace Request | Ref 1                   | Job #   | Activity             | Address   | Engineer     | SLA Window                           | Run Date   | Rec'd |
| Fujitsu Services Limited - Vodafone | 19281835101   | C5313416                | 4183659 | TECH EXCHANGE        | VODAFONE RETAIL LTD (BOLTON DEANSGATE), Bolton, 63 DeansGate , Lancashire, England, LANCASHIRE, Bolton, BL1 1HQ | David Ranson | 19/06/2025 10:22<br>20/06/2025 18:00 | 20/06/2025 |       |
| Verifone UK LTD                     | (No Items)    | G354394                 | 4184015 | TECH EXCHANGE        | TGI 617 BOLTON, MIDDLEBROOK LEISURE PARK, THE LINKWAY, BOLTON, BOLTON, BL6 6HJ                                  | David Ranson | 19/06/2025 16:03<br>20/06/2025 18:00 | 20/06/2025 |       |
| Computacenter - Kingfisher          | (No Items)    | 24394450                | 4183546 | TECH EXCHANGE        | B&Q, B & Q PLC, UNIT 1, NORTHWICH RETAIL PARK, NORTHWICH, CW9 5LY   | David Ranson | 19/06/2025 08:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                   | 19280975201   | DEL1589180              | 4183487 | CHAIR INSTALL        | INDIA BUILDINGS, 31 WATER STREET, LIVERPOOL, LIVERPOOL, L1 3EB  | David Ranson | 19/06/2025 07:17<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                   | 19280962701   | DEL1591045              | 4183474 | CHAIR INSTALL        | MARTIN CASSIDY, 35 GRAFTON CRESCENT, LIVERPOOL, L8 5XE  | David Ranson | 19/06/2025 07:06<br>20/06/2025 17:00 | 20/06/2025 |       |
| Computacenter Horizon Project       | 19241952501   | 2044579_CLF5<br>16_2006 | 4175736 | TECH EXCHANGE        | SHEILA STEPHENSON, 180 BOLTON ROAD , ATHERTON, MANCHESTER, M46 9LF  | David Ranson | 08/06/2025 13:45<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                   | 19281480901   | DEL1591409              | 4183587 | DESK & CHAIR INSTALL | ALEX LINDSTAEDT, 5 LUGSDALE ROAD, WIDNES, WA8 6DJ   | David Ranson | 19/06/2025 09:20<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                   | 19281480902   | DEL1591409              | 4183587 | DESK & CHAIR INSTALL | ALEX LINDSTAEDT, 5 LUGSDALE ROAD, WIDNES, WA8 6DJ   | David Ranson | 19/06/2025 09:20<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                   | 19281480903   | DEL1591409              | 4183587 | DESK & CHAIR INSTALL | ALEX LINDSTAEDT, 5 LUGSDALE ROAD, WIDNES, WA8 6DJ   | David Ranson | 19/06/2025 09:20<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                   | 19281480904   | DEL1591409              | 4183587 | DESK & CHAIR INSTALL | ALEX LINDSTAEDT, 5 LUGSDALE ROAD, WIDNES, WA8 6DJ   | David Ranson | 19/06/2025 09:20<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                   | 19281480905   | DEL1591409              | 4183587 | DESK & CHAIR INSTALL | ALEX LINDSTAEDT, 5 LUGSDALE ROAD, WIDNES, WA8 6DJ   | David Ranson | 19/06/2025 09:20<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                   | 19281480906   | DEL1591409              | 4183587 | DESK & CHAIR INSTALL | ALEX LINDSTAEDT, 5 LUGSDALE ROAD, WIDNES, WA8 6DJ   | David Ranson | 19/06/2025 09:20<br>20/06/2025 17:00 | 20/06/2025 |       |



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## Warehouse manifest

| Summary                                     |               |             |         |               |  |                  |                                      |            |       |
|---|---------------|-------------|---------|---------------|--|------------------|--------------------------------------|------------|-------|
| Customer Name                               | Trace Request | Ref 1       | Job #   | Activity      | Address  | Engineer         | SLA Window                           | Run Date   | Rec'd |
| Fujitsu - Star – TFW - TC                   | 19284300401   | C5313463    | 4183955 | TECH EXCHANGE | TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS               | John Paul Barron | 20/06/2025 08:00<br>20/06/2025 14:00 | 20/06/2025 |       |
| Fujitsu Services Limited - Star Trains - ME | 19281773901   | C5311986    | 4183648 | TECH EXCHANGE | TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS               | John Paul Barron | 19/06/2025 10:15<br>20/06/2025 18:00 | 20/06/2025 |       |
| Fujitsu Services Limited - Star Trains - ME | (No Items)    | C5313397    | 4183562 | MANPOWER      | TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS               | John Paul Barron | 19/06/2025 08:43<br>20/06/2025 20:00 | 20/06/2025 |       |
| Fujitsu GBL - H&M * DO NOT INVOICE*         | (No Items)    | C002566086  | 4183530 | MANPOWER      | GB0804: H&M CHESTER, GB0804: H&M CHESTER, UNIT 9B BROUGHTON, SHOPPING PARK, CHESTER, CH4 0DP | John Paul Barron | 20/06/2025 09:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| Computacenter Limited - HSBC                | 19282295601   | INC49542660 | 4183682 | TECH EXCHANGE | COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB            | John Paul Barron | 19/06/2025 10:52<br>20/06/2025 17:00 | 20/06/2025 |       |
| Fujitsu Services Limited - Star Trains - ME | 19283561701   | C5313453    | 4183858 | TECH EXCHANGE | MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT                                   | John Paul Barron | 19/06/2025 13:40<br>20/06/2025 20:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19281298901   | DEL1588563  | 4183556 | DESK INSTALL  | C STEEL, 11 LIDDELL ROAD, LIVERPOOL, L12 7HR   | John Paul Barron | 19/06/2025 08:32<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19281298902   | DEL1588563  | 4183556 | DESK INSTALL  | C STEEL, 11 LIDDELL ROAD, LIVERPOOL, L12 7HR   | John Paul Barron | 19/06/2025 08:32<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19281298903   | DEL1588563  | 4183556 | DESK INSTALL  | C STEEL, 11 LIDDELL ROAD, LIVERPOOL, L12 7HR   | John Paul Barron | 19/06/2025 08:32<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19281298904   | DEL1588563  | 4183556 | DESK INSTALL  | C STEEL, 11 LIDDELL ROAD, LIVERPOOL, L12 7HR   | John Paul Barron | 19/06/2025 08:32<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19281298905   | DEL1588563  | 4183556 | DESK INSTALL  | C STEEL, 11 LIDDELL ROAD, LIVERPOOL, L12 7HR   | John Paul Barron | 19/06/2025 08:32<br>20/06/2025 17:00 | 20/06/2025 |       |
| Fujitsu GBL - H&M * DO NOT INVOICE*         | (No Items)    | C002564909  | 4175332 | PROJECT       | 67-69 LORD STREET, 67-69 LORD STREET, LORD STREET, LIVERPOOL, L2 6PG                         | John Paul Barron | 20/06/2025 09:00<br>20/06/2025 18:00 | 20/06/2025 |       |



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## Warehouse manifest

| Summary                                     |               |                      |         |                         |   |               |                                      |            |       |
|---|---------------|----------------------|---------|-------------------------|---|---------------|--------------------------------------|------------|-------|
| Customer Name                               | Trace Request | Ref 1                | Job #   | Activity                | Address   | Engineer      | SLA Window                           | Run Date   | Rec'd |
| POSTURITE LIMITED                           | 19280972501   | DEL1589759           | 4183481 | CHAIR INSTALL           | QASIM JAHANZEB<br>WR:29020, 124<br>GREENSIDE AVENUE,<br>BLACKBURN, BB2 4TQ  | Nadeem Saleem | 19/06/2025 07:14<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19283180501   | DEL1591208           | 4183828 | DESK & CHAIR SP INSTALL | PFAS, APARTMENT 57,<br>57 RIVINGTON HOUSE,<br>5 KING STREET,<br>FARNWORTH,,<br>BOLTON, BL4 9FY                                  | Nadeem Saleem | 19/06/2025 12:53<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19283180502   | DEL1591208           | 4183828 | DESK & CHAIR SP INSTALL | PFAS, APARTMENT 57,<br>57 RIVINGTON HOUSE,<br>5 KING STREET,<br>FARNWORTH,,<br>BOLTON, BL4 9FY                                  | Nadeem Saleem | 19/06/2025 12:53<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19283180503   | DEL1591208           | 4183828 | DESK & CHAIR SP INSTALL | PFAS, APARTMENT 57,<br>57 RIVINGTON HOUSE,<br>5 KING STREET,<br>FARNWORTH,,<br>BOLTON, BL4 9FY                                  | Nadeem Saleem | 19/06/2025 12:53<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19283180504   | DEL1591208           | 4183828 | DESK & CHAIR SP INSTALL | PFAS, APARTMENT 57,<br>57 RIVINGTON HOUSE,<br>5 KING STREET,<br>FARNWORTH,,<br>BOLTON, BL4 9FY                                  | Nadeem Saleem | 19/06/2025 12:53<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19283180505   | DEL1591208           | 4183828 | DESK & CHAIR SP INSTALL | PFAS, APARTMENT 57,<br>57 RIVINGTON HOUSE,<br>5 KING STREET,<br>FARNWORTH,,<br>BOLTON, BL4 9FY                                  | Nadeem Saleem | 19/06/2025 12:53<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19283180506   | DEL1591208           | 4183828 | DESK & CHAIR SP INSTALL | PFAS, APARTMENT 57,<br>57 RIVINGTON HOUSE,<br>5 KING STREET,<br>FARNWORTH,,<br>BOLTON, BL4 9FY                                  | Nadeem Saleem | 19/06/2025 12:53<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19283180507   | DEL1591208           | 4183828 | DESK & CHAIR SP INSTALL | PFAS, APARTMENT 57,<br>57 RIVINGTON HOUSE,<br>5 KING STREET,<br>FARNWORTH,,<br>BOLTON, BL4 9FY                                  | Nadeem Saleem | 19/06/2025 12:53<br>20/06/2025 17:00 | 20/06/2025 |       |
| FUJITSU SERVICES LIMITED - BANKS HOME USERS | 19273740701   | 5313166 / INC8941378 | 4181949 | NON TECH EXCHANGE       | 33 WOODHOUSES AVENUE, 33<br>WOODHOUSES AVENUE, AUDENSHAW,<br>MANCHESTER, M34 5YS  | Nadeem Saleem | 20/06/2025 09:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19278852801   | DEL1591081           | 4183986 | BARIATRIC INSTALL       | H M REVENUE & CUSTOMS, ST. MARKS HOUSE, STANLEY STREET, PRESTON, PR1 4AT  | Nadeem Saleem | 20/06/2025 09:00<br>20/06/2025 13:00 | 20/06/2025 |       |
| Computacenter - Astra Zeneca                | 192681997     | WOT000333431         | 4183534 | DELIVERY                | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Nadeem Saleem | 20/06/2025 10:00<br>20/06/2025 18:00 | 20/06/2025 |       |
| Computacenter - Astra Zeneca                | 192682000     | WOT000333432         | 4183535 | DELIVERY                | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Nadeem Saleem | 20/06/2025 10:00<br>20/06/2025 18:00 | 20/06/2025 |       |
| Computacenter - Astra Zeneca                | 192626319     | WOT000331551         | 4183540 | DELIVERY                | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Nadeem Saleem | 20/06/2025 10:00<br>20/06/2025 18:00 | 20/06/2025 |       |
| Computacenter - Astra Zeneca                | 192689272     | WOT000333670         | 4183543 | DELIVERY                | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Nadeem Saleem | 20/06/2025 10:00<br>20/06/2025 18:00 | 20/06/2025 |       |
| POSTURITE LIMITED                           | 19284155301   | DEL1591683           | 4183938 | CHAIR INSTALL           | MARCELLA HAGUE, 18 LINGFIELD AVENUE, HAZEL GROVE, STOCKPORT, SK7 4SL  | Nadeem Saleem | 19/06/2025 14:49<br>20/06/2025 17:00 | 20/06/2025 |       |



# Run Sheet

## Warehouse manifest

| Summary                                |               |   |         |                   |   |                |                                      |            |       |
|--|---------------|---|---------|-------------------|---|----------------|--------------------------------------|------------|-------|
| Customer Name                          | Trace Request | Ref 1   | Job #   | Activity          | Address   | Engineer       | SLA Window                           | Run Date   | Rec'd |
| Computacenter - Kingfisher             | (No Items)    | 24395253  | 4183952 | TECH EXCHANGE     | SCREWFIX, SCREWFIX, UNIT 4-7, MOON COURT, BARNOLDSWICK, BB18 5FB                        | Stephen Fitton | 19/06/2025 15:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| Fujitsu GBL - H&M * DO NOT INVOICE*    | (No Items)    | C002564849  | 4175016 | PROJECT           | H&M, 7 St Johns Square, UNIT F15, The Rock Complex, Bury, BL9 6AH                       | Stephen Fitton | 20/06/2025 09:00<br>20/06/2025 18:00 | 20/06/2025 |       |
| POSTURITE LIMITED                      | 19280934201   | DEL1591400  | 4183467 | CHAIR INSTALL     | SHUJHAT ALI, 381 MANCHESTER ROAD, BURY, BL9 9QU   | Stephen Fitton | 19/06/2025 06:39<br>20/06/2025 17:00 | 20/06/2025 |       |
| Computacenter Limited                  | (No Items)    | 24391333  | 4183228 | TECH EXCHANGE     | HAKM LTD, 58 YORKSHIRE STREET, ROCHDALE, OL16 1DB                                       | Stephen Fitton | 20/06/2025 09:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| Computacenter Limited - Nat West       | 19284132701   | 24361969  | 4184044 | NON TECH EXCHANGE | NATIONAL WESTMINSTER BANK PLC_ (008, 14 Piethorne Close , 14 Piethorne Close , OL16 3RH | Stephen Fitton | 20/06/2025 09:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| Northampton Technical Support *NO INV* | 192826795     | Telescopic Ladders, Safety Helmet, Harness and Toolbelt | 4183996 | MANPOWER          | RICO LOGISTICS (WARRINGTON), UNIT 2, EUROPA COURT, WARRINGTON, WA5 7TN                  | Stephen Fitton | 19/06/2025 09:00<br>20/06/2025 17:00 | 20/06/2025 |       |
| Northampton Technical Support *NO INV* | 192826932     | Telescopic Ladders, Safety Helmet, Harness and Toolbelt | 4183996 | MANPOWER          | RICO LOGISTICS (WARRINGTON), UNIT 2, EUROPA COURT, WARRINGTON, WA5 7TN                  | Stephen Fitton | 19/06/2025 09:00<br>20/06/2025 17:00 | 20/06/2025 |       |