



# Run Sheet

Claire Booth 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4171640 | Customer                            | Computacenter PwC NON TECH EXCHANGE |                 |  | Job Address  |
|---------------|-------------------------------------|-------------------------------------|-----------------|--|--|
| SLA Window    | 02/06/2025 15:32 - 10/06/2025 17:30 | Contact Name                        | WILL JOHNS      |  | P W C<br>P W C<br>1 HARDMAN SQUARE<br>MANCHESTER<br>M3 3EB |
| Activity      | TECH EXCHANGE                       | Contact Phone                       | +44 7483 944733 |  |  |
| Priority      | ND 1700                             |                                     |                 |  |  |
| Ref 1         | PAR0316250                          |                                     |                 |  |  |
| Ref 2         |                                     |                                     |                 |  |  |
| No. of Parts  | 1                                   |                                     |                 |  |  |

| Instructions 1    | Instructions 2  |
|-------------------|---|
| PWC - Laptop Swap | <p>Deliver Device -Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 000000000004739588</p> <p>Collect Device - UK032563 - HP 840 G8 i7 / 5CG2123G45</p> |

| Job Notes |
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| In Items |
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| Returned Items |
|----------------|
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|                |
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| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19221467201 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Claire Booth 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4172309 | Customer                            | Computacenter PwC NON TECH EXCHANGE |                 |  | Job Address  |
|---------------|-------------------------------------|-------------------------------------|-----------------|--|--|
| SLA Window    | 03/06/2025 11:11 - 10/06/2025 17:30 | Contact Name                        | JEREMY TOYN     |  | P W C<br>P W C<br>1 HARDMAN SQUARE<br>MANCHESTER<br>M3 3EB |
| Activity      | TECH EXCHANGE                       | Contact Phone                       | +44 7484 059045 |  |  |
| Priority      | ND 1700                             |                                     |                 |  |  |
| Ref 1         | PAR0317397                          |                                     |                 |  |  |
| Ref 2         |                                     |                                     |                 |  |  |
| No. of Parts  | 1                                   |                                     |                 |  |  |

| Instructions 1    | Instructions 2   |
|-------------------|--|
| PWC - Laptop Swap | Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588<br><br>Collect Device - UK031580 - HP 840 G8 i7 / 5CG211DWGJ |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
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|          |
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|          |

| Returned Items |
|----------------|
|                |
|                |
|                |
|                |

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19224841601 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Claire Booth 10/06/2025

**Date** 10/06/2025 **Depot** Warrington **Driver** Booth, Claire **Jobs on Run** 7

|               |                                     |                                     |                 |  |
|---------------|-------------------------------------|-------------------------------------|-----------------|--|
| Job # 4172334 | Customer                            | Computacenter PwC NON TECH EXCHANGE |                 | Job Address  |
| SLA Window    | 03/06/2025 11:33 - 10/06/2025 17:30 | Contact Name                        | JOSH BUBB       | P W C<br>P W C<br>1 HARDMAN SQUARE<br>MANCHESTER<br>M3 3EB |
| Activity      | TECH EXCHANGE                       | Contact Phone                       | +44 7483 380532 |  |
| Priority      | ND 1700                             |                                     |                 |  |
| Ref 1         | PAR0317533                          |                                     |                 |  |
| Ref 2         |                                     |                                     |                 |  |
| No. of Parts  | 1                                   |                                     |                 |  |

| Instructions 1    | Instructions 2   |
|-------------------|--|
| PWC - Laptop Swap | Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588<br><br>Collect Device - UK028329 - HP 840 G8 i7 / 5CG21213FC |

## Job Notes

| In Items    |      |             |        |       |                         |                 |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19224970101 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

#### **Returned Items**

| Returned Items |      |             |        |       |             |                  |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request        | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 19224970301    |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

Claire Booth 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4176258 | Customer                            | Computacenter PwC NON TECH EXCHANGE |                 | Job Address  |
|---------------|-------------------------------------|-------------------------------------|-----------------|--|
| SLA Window    | 09/06/2025 12:01 - 10/06/2025 17:30 | Contact Name                        | RAYMOND ENEDU   | P W C<br>P W C<br>1 HARDMAN SQUARE<br>MANCHESTER<br>M3 3EB |
| Activity      | TECH EXCHANGE                       | Contact Phone                       | +44 7483 385338 |  |
| Priority      | ND 1700                             |                                     |                 |  |
| Ref 1         | PAR0324872                          |                                     |                 |  |
| Ref 2         |                                     |                                     |                 |  |
| No. of Parts  | 1                                   |                                     |                 |  |

| Instructions 1    | Instructions 2  |
|-------------------|---|
| PWC - Laptop Swap | <p>Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594</p> <p>Collect Device - UK033050 - HP 840 G8 i7 / 5CG2120265</p> |

| Job Notes |
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|           |

| In Items |
|----------|
|          |
|          |
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|          |

| Returned Items |
|----------------|
|                |
|                |
|                |
|                |

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19243831601 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Claire Booth 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4176264 | Customer                            | Computacenter PwC NON TECH EXCHANGE |                 |  | Job Address  |
|---------------|-------------------------------------|-------------------------------------|-----------------|--|--|
| SLA Window    | 09/06/2025 12:07 - 10/06/2025 17:30 | Contact Name                        | AYSH DAYAL      |  | P W C<br>P W C<br>1 HARDMAN SQUARE<br>MANCHESTER<br>M3 3EB |
| Activity      | TECH EXCHANGE                       | Contact Phone                       | +44 7483 934479 |  |  |
| Priority      | ND 1700                             |                                     |                 |  |  |
| Ref 1         | PAR0324878                          |                                     |                 |  |  |
| Ref 2         |                                     |                                     |                 |  |  |
| No. of Parts  | 1                                   |                                     |                 |  |  |

| Instructions 1    | Instructions 2   |
|-------------------|--|
| PWC - Laptop Swap | Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594<br><br>Collect Device - UK027907 - HP 840 G8 i7 / 5CG2120THD |

| Job Notes |
|-----------|
|           |

| In Items    |      |             |        |       |                         |                 |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19243873101 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |      |             |        |       |             |                  |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request        | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 19243873301    |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |

| Engineer Closure Notes |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--------------------|---------------|
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Print     |               |
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Signature |               |
|                        |  |  |  |                    |               |



# Run Sheet

Claire Booth 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4176320 | Customer                            | Computacenter PwC NON TECH EXCHANGE |                 |  | Job Address  |
|---------------|-------------------------------------|-------------------------------------|-----------------|--|--|
| SLA Window    | 09/06/2025 12:34 - 10/06/2025 17:30 | Contact Name                        | JEREMY TOYN     |  | P W C<br>P W C<br>1 HARDMAN SQUARE<br>MANCHESTER<br>M3 3EB |
| Activity      | TECH EXCHANGE                       | Contact Phone                       | +44 7484 059045 |  |  |
| Priority      | ND 1700                             |                                     |                 |  |  |
| Ref 1         | PAR0324931                          |                                     |                 |  |  |
| Ref 2         |                                     |                                     |                 |  |  |
| No. of Parts  | 1                                   |                                     |                 |  |  |

| Instructions 1    | Instructions 2  |
|-------------------|---|
| PWC - Laptop Swap | <p>Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594</p> <p>Collect Device - UK031580 - HP 840 G8 i7 / 5CG211DWGJ</p> |

| Job Notes |
|-----------|
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| In Items |
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| Returned Items |
|----------------|
|                |
|                |
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| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19244050701 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Claire Booth 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4176324 | Customer                            | Computacenter PwC NON TECH EXCHANGE |                 |  | Job Address  |
|---------------|-------------------------------------|-------------------------------------|-----------------|--|--|
| SLA Window    | 09/06/2025 12:38 - 10/06/2025 17:30 | Contact Name                        | JOSH BUBB       |  | P W C<br>P W C<br>1 HARDMAN SQUARE<br>MANCHESTER<br>M3 3EB |
| Activity      | TECH EXCHANGE                       | Contact Phone                       | +44 7483 380532 |  |  |
| Priority      | ND 1700                             |                                     |                 |  |  |
| Ref 1         | PAR0324935                          |                                     |                 |  |  |
| Ref 2         |                                     |                                     |                 |  |  |
| No. of Parts  | 1                                   |                                     |                 |  |  |

| Instructions 1    | Instructions 2  |
|-------------------|---|
| PWC - Laptop Swap | <p>Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594</p> <p>Collect Device - UK028329 - HP 840 G8 i7 / 5CG21213FC</p> |

| Job Notes |
|-----------|
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| In Items |
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| Returned Items |
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|                |
|                |
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| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19244062801 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Stephen Fitton 10/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4176092 | Customer                            | POSTURITE LIMITED |              |  | Job Address  |
|---------------|-------------------------------------|-------------------|--------------|--|--|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 13:00 | Contact Name      | TRACY GUITTE |  | TRACY GUITTE<br>7TH FLOOR, W7 10                               |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 03000511038  |  | TRINITY BRIDGE HOUSE, 2<br>DEARMANS PLACE<br>Salford<br>M3 5BS |
| Priority      | Priority MC                         |                   |              |  |  |
| Ref 1         | DEL1577107                          |                   |              |  |  |
| Ref 2         |                                     |                   |              |  |  |
| No. of Parts  | 1                                   |                   |              |  |  |

| Instructions 1   | Instructions 2   |
|--|--|
| *** Customer Instructions: *** *** Customer Instructions: *** *** Customer Instructions: ***<br>Please call 1 hour before arrival.Customer Ref / PO: 6000263609Items on order: | Tech to deliver<br>assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1577107&address=Tracy%20Guite 7th%20Floor %20W7%2010 Salford Trinity%20Bridge%20House %2029%20Dearmans%20Place M3%205BS >">Once the job is completed please click this link to open and complete the form.</a> |

| Job Notes |
|-----------|
|           |

| In Items |
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|          |
|          |

| Request     | Part      | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19237631701 | 100141140 | P-Sit High Back - 3 Lever Seat | .      | .     | Not Used                |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |

| Returned Items |
|----------------|
|                |
|                |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Stephen Fitton 10/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4176110 | Customer                            | POSTURITE LIMITED |              |  | Job Address  |
|---------------|-------------------------------------|-------------------|--------------|--|--|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 13:00 | Contact Name      | LEANNE SWIFT |  | H M REVENUE & CUSTOMS<br>TRINITY BRIDGE HOUSE<br>2 DEARMANS PLACE<br>Salford<br>M3 5BS |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 03000532040  |  |  |
| Priority      | Priority MC                         |                   |              |  |  |
| Ref 1         | DEL1582723                          |                   |              |  |  |
| Ref 2         |                                     |                   |              |  |  |
| No. of Parts  | 1                                   |                   |              |  |  |

| Instructions 1   | Instructions 2  |
|--|---|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000257130Items on order:<br><br><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1582723&amp;address=H%20M%20Revenue%20%26%20Customs%20Bridge%20House%20Salford%20Dearmans%20Place%20M3%205BS">https://rico.jotform.com/222823708509055?refNumber=DEL1582723&amp;address=H%20M%20Revenue%20%26%20Customs%20Bridge%20House%20Salford%20Dearmans%20Place%20M3%205BS</a> | Tech to deliver<br>assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1582723&address=H%20M%20Revenue%20%26%20Customs%20Bridge%20House%20Salford%20Dearmans%20Place%20M3%205BS">Once the job is completed please click this link to open and complete the form.</a> |

| Job Notes   |
|---|
| ***please ensure this is completed by 13:00 as this is an escalated call*** |

| In Items    |           |                                |        |       |                         |                 |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part      | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19237624001 | 100140153 | P-Sit High Back - 3 Lever Seat | .      | .     | Not Used                |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |

| Returned Items |           |                                |        |       |             |                  |
|----------------|-----------|--------------------------------|--------|-------|-------------|------------------|
| Request        | Part      | Description                    | Serial | Asset | Part Status | Customer Damage? |
| 19237624201    | 100140153 | P-Sit High Back - 3 Lever Seat | .      | .     | Good        |                  |
|                |           |                                |        |       |             |                  |
|                |           |                                |        |       |             |                  |
|                |           |                                |        |       |             |                  |

| Engineer Closure Notes |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--------------------|---------------|
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Print     |               |
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Signature |               |
|                        |  |  |  |                    |               |



# Run Sheet

Stephen Fitton 10/06/2025

|             |            |              |            |               |                 |                    |   |
|-------------|------------|--------------|------------|---------------|-----------------|--------------------|---|
| <b>Date</b> | 10/06/2025 | <b>Depot</b> | Warrington | <b>Driver</b> | Fitton, Stephen | <b>Jobs on Run</b> | 7 |
|-------------|------------|--------------|------------|---------------|-----------------|--------------------|---|

|               |                                     |                   |                  |  |
|---------------|-------------------------------------|-------------------|------------------|--|
| Job # 4176688 | Customer                            | POSTURITE LIMITED |                  | Job Address  |
| SLA Window    | 09/06/2025 17:36 - 10/06/2025 17:00 | Contact Name      | OLAYEMI KOMOLAFE | H M REVENUE & CUSTOMS<br>TRINITY BRIDGE HOUSE<br>2 DEARMANS PLACE<br>SALFORD<br>M3 5BS |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 03000568604      |  |
| Priority      | ND 1700                             |                   |                  |  |
| Ref 1         | DEL1585420                          |                   |                  |  |
| Ref 2         |                                     |                   |                  |  |
| No. of Parts  | 1                                   |                   |                  |  |

| Instructions 1  | Instructions 2  |
|---|---|
| <p>**RFD**Please call 1 hour before arrival.Customer Ref / PO: 6000266000Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1585420&amp;address=H%20M%20Revenue%20%26%20Customs%20Dearmans%20Place%205BS">https://rico.jotform.com/222823708509055?refNumber=DEL1585420&amp;address=H%20M%20Revenue%20%26%20Customs%20Dearmans%20Place%205BS</a></p> | <p>Tech to deliver<br/>assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1585420&amp;address=H%20M%20Revenue%20%26%20Customs%20Dearmans%20Place%205BS"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p> |

## **Job Notes**

| In Items    |           |                                |        |       |                         |                 |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part      | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19245370901 | 100141474 | P-Sit Medium Back - Independen |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |

## Returned Items

| Request     | Part      | Description                    | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------|------------------|
| 19245371101 | 100141474 | P-Sit Medium Back - Independen |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

Stephen Fitton 10/06/2025

**Date** 10/06/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 7

|               |                                     |                   |                   |  |
|---------------|-------------------------------------|-------------------|-------------------|--|
| Job # 4176684 | Customer                            | POSTURITE LIMITED |                   | Job Address  |
| SLA Window    | 09/06/2025 17:27 - 10/06/2025 17:00 | Contact Name      | ELIZABETH ARMIGER | RAC<br>THE VICTORIA<br>150-182 THE QUAYS<br>Salford<br>M50 3SP |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 03301590784       |  |
| Priority      | ND 1700                             |                   |                   |  |
| Ref 1         | DEL1586762                          |                   |                   |  |
| Ref 2         |                                     |                   |                   |  |
| No. of Parts  | 2                                   |                   |                   |  |

| Instructions 1   | Instructions 2  |
|--|---|
| <p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 46137131Items on order:</p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1586762&amp;address=RAC The%20Victoria SALFORD 150-182%20The%20Quays M50%203SP &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p> |

## Job Notes

| In Items    |         |                                |        |       |                         |                 |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part    | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19245353901 | 1301037 | RH New Logic 220 High Back wit |        |       |                         |                 |
| 19245353902 | 1301037 | RH New Logic 220 High Back wit |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |

## Returned Items

| Request     | Part    | Description                    | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------|------------------|
| 19245354101 | 1301037 | RH New Logic 220 High Back wit |        |       |             |                  |
| 19245354201 | 1301037 | RH New Logic 220 High Back wit |        |       |             |                  |
|             |         |                                |        |       |             |                  |
|             |         |                                |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

Stephen Fitton 10/06/2025

**Date** 10/06/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 7

|               |                                     |                   |                     |  |
|---------------|-------------------------------------|-------------------|---------------------|--|
| Job # 4176392 | Customer                            | POSTURITE LIMITED |                     | Job Address  |
| SLA Window    | 09/06/2025 13:47 - 10/06/2025 17:00 | Contact Name      | MICHAEL DUZINKEWYCZ | MICHAEL DUZINKEWYCZ<br>17 DEVA CLOSE<br>POYNTON<br>STOCKPORT<br>SK12 1HH |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 07779703354         |  |
| Priority      | ND 1700                             |                   |                     |  |
| Ref 1         | DEL1586672                          |                   |                     |  |
| Ref 2         |                                     |                   |                     |  |
| No. of Parts  | 1                                   |                   |                     |  |

| Instructions 1  | Instructions 2  |
|---|---|
| <p>*** Customer Instructions: No specific access issues *** Please call 1 hour before arrival.Customer Ref / PO: PO-10-23-00002873Items on order:</p> | <p>Tech to deliver<br/>assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1586672&amp;address=17%20Deva%20Close STOCKPORT Poynton SK12%201HH &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p> |

## **Job Notes**

| In Items    |         |                                |        |       |                         |                 |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part    | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19244359301 | 9900002 | Homeworker Ergonomic Chair - W |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |

## Returned Items

| Request     | Part    | Description                    | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------|------------------|
| 19244359501 | 9900002 | Homeworker Ergonomic Chair - W |        |       |             |                  |
|             |         |                                |        |       |             |                  |
|             |         |                                |        |       |             |                  |
|             |         |                                |        |       |             |                  |
|             |         |                                |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

Stephen Fitton 10/06/2025

**Date** 10/06/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 7

|               |                                     |                   |                |  |
|---------------|-------------------------------------|-------------------|----------------|--|
| Job # 4176170 | Customer                            | POSTURITE LIMITED |                | Job Address  |
| SLA Window    | 09/06/2025 10:31 - 10/06/2025 17:00 | Contact Name      | LEANNE WAREHAM | TAMESIDE METROPOLITAN B C                                    |
| Activity      | CHAIR SP INSTALL                    | Contact Phone     | 07746184804    | TAMESIDE ONE<br>MARKET PLACE<br>ASHTON-UNDER-LYNE<br>OL6 6BH |
| Priority      | ND 1700                             |                   |                |  |
| Ref 1         | DEL1585166                          |                   |                |  |
| Ref 2         |                                     |                   |                |  |
| No. of Parts  | 5                                   |                   |                |  |

| Instructions 1  | Instructions 2   |
|---|--|
| <p>*** Customer Instructions: Level 2 for the delivery - if you call ahead we will meet you at the doors to gain access to the lift *** Please call 1 hour before arrival.Customer Ref / PO: 40164098Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1585166&amp;address=Tameside%20Metropolitan%20B%20C">https://rico.jotform.com/222823708509055?refNumber=DEL1585166&amp;address=Tameside%20Metropolitan%20B%20C</a></p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1585166&amp;address=Tameside%20One%20ASHTON-UNDER-LYNE%20Market%20Place%20OL6%20BH"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p> |

## Job Notes

## In Items

## Returned Items

| Request     | Part      | Description                    | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------|------------------|
| 19243197001 | 100098878 | P-Sit Med Back - Independent M |        |       |             |                  |
| 19243197101 |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |

## **Engineer Closure Notes**

|                           |  |
|---------------------------|--|
|                           |  |
| <b>Customer Print</b>     |  |
|                           |  |
| <b>Customer Signature</b> |  |
|                           |  |



# Run Sheet

Stephen Fitton 10/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

In Items for Job # 4176170 page 1 of 1



# Run Sheet

Stephen Fitton 10/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4175989 | Customer                            | POSTURITE LIMITED |                 |  | Job Address   |
|---------------|-------------------------------------|-------------------|-----------------|--|---|
| SLA Window    | 09/06/2025 06:41 - 10/06/2025 17:00 | Contact Name      | SUZANNE HOLLAND |  | 26 HUNT LANE<br>CHADDERTON<br>OLDHAM<br>OLDHAM<br>OL9 9HB |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 07736325125     |  |   |
| Priority      | ND 1700                             |                   |                 |  |   |
| Ref 1         | DEL1582053                          |                   |                 |  |   |
| Ref 2         |                                     |                   |                 |  |   |
| No. of Parts  | 1                                   |                   |                 |  |   |

| Instructions 1  | Instructions 2  |
|---|---|
| <p>*** Customer Instructions: **** Customer Instructions: Please give 10 minutes notice of delivery by phone as this will allow me time to secure the dog in another part of the house. *** Please call 1 hour before arrival.Customer Ref / PO: 40163110Items on order:1401110 - LAPSTAND - Slim Cool La</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1582053&amp;address=26%20HUNT%20LANE%20CHADDERTON%20OLDHAM%20OL9%209HB">https://rico.jotform.com/222823708509055?refNumber=DEL1582053&amp;address=26%20HUNT%20LANE%20CHADDERTON%20OLDHAM%20OL9%209HB</a>Once the job is completed please click this link to open and complete the form.</p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1582053&amp;address=26%20HUNT%20LANE%20CHADDERTON%20OLDHAM%20OL9%209HB"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p> |

| Job Notes |
|-----------|
|           |

| Request     | Part      | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19242334001 | 100141249 | P-Sit Med Back - Independent M |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |



# Run Sheet

David Ranson 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 6 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4175993 | Customer                            | POSTURITE LIMITED |              |  | Job Address   |
|---------------|-------------------------------------|-------------------|--------------|--|---|
| SLA Window    | 09/06/2025 06:43 - 10/06/2025 17:00 | Contact Name      | PETER LEDSON |  | PETER LEDSON<br>APT.23 BARTON COURT<br>CENTRAL WAY, WARRINGTON<br>CHESHIRE<br>WA2 7TE |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 07749421987  |  |   |
| Priority      | ND 1700                             |                   |              |  |   |
| Ref 1         | DEL1586513                          |                   |              |  |   |
| Ref 2         |                                     |                   |              |  |   |
| No. of Parts  | 1                                   |                   |              |  |   |

| Instructions 1  | Instructions 2   |
|---|--|
| *** Customer Instructions: Free parking around the building where there is a space and I am on the ground floor *** Please call 1 hour before arrival.Customer Ref / PO:<br>4200020805Items on order: | Tech to deliver<br>assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1586513&address=Apt.23%20Barton%20Court<br>CHESHIRE<br>Central%20Way<br>%20Warrington<br>WA2%207TE >Once the job is completed<br>please click this link to open and complete the form.</a> |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |
|          |
|          |
|          |

| Request     | Part    | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19242335901 | 9900004 | Homeworker Plus Ergonomic Chai |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |

| Returned Items |
|----------------|
|                |
|                |
|                |
|                |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

## David Ranson 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 6 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4176006 | Customer                            | POSTURITE LIMITED |                    |  | Job Address   |
|---------------|-------------------------------------|-------------------|--------------------|--|---|
| SLA Window    | 09/06/2025 07:17 - 10/06/2025 17:00 | Contact Name      | ANNA-MARIA OPILSKA |  | ENSPHERE HOUSE<br>AMCOGIFFEN BUILDING<br>YEW TREE COURT<br>WARRINGTON ROAD<br>WARRINGTON<br>WA3 6BH |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 07990124387        |  |   |
| Priority      | ND 1700                             |                   |                    |  |   |
| Ref 1         | DEL1585346                          |                   |                    |  |   |
| Ref 2         |                                     |                   |                    |  |   |
| No. of Parts  | 2                                   |                   |                    |  |   |

| Instructions 1   | Instructions 2   |
|--|--|
| <p>*** Customer Instructions: ***PLEASE DO NOT GO TO THE DEPOT/POST ROOM PLEASE REPORT TO THE OFFICE RING THE BUZZER TO BE LET INTO THE BUILDING IF ANY ISSUES CALL CUSTOMER - OFFICE OPEN UNTIL 16:00 MORNING DELIVERY PREFERRED*** *** Please call 1 hour before arrival.Customer Ref / PO: 4501809740Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1585346&amp;address=ENSPHERE%20HOUSE%20AMCOGIFFEN%20BUILDING%20YEW%20TREE%20COURT%20a0WARRINGTON%20ROAD%20WA3%206BH">https://rico.jotform.com/222823708509055?refNumber=DEL1585346&amp;address=ENSPHERE%20HOUSE%20AMCOGIFFEN%20BUILDING%20YEW%20TREE%20COURT%20a0WARRINGTON%20ROAD%20WA3%206BH</a></p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1585346&amp;address=ENSPHERE%20HOUSE%20AMCOGIFFEN%20BUILDING%20YEW%20TREE%20COURT%20a0WARRINGTON%20ROAD%20WA3%206BH"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p> |

| Job Notes |
|-----------|
|           |

| Request     | Part    | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19242379201 | 9900004 | Homeworker Plus Ergonomic Chai |        |       |                         |                 |
| 19242379202 | 9900004 | Homeworker Plus Ergonomic Chai |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |



# Run Sheet

David Ranson 10/06/2025

|             |            |              |            |               |               |                    |   |
|-------------|------------|--------------|------------|---------------|---------------|--------------------|---|
| <b>Date</b> | 10/06/2025 | <b>Depot</b> | Warrington | <b>Driver</b> | Ranson, David | <b>Jobs on Run</b> | 6 |
|-------------|------------|--------------|------------|---------------|---------------|--------------------|---|

|               |                                     |                   |              |  |
|---------------|-------------------------------------|-------------------|--------------|--|
| Job # 4176004 | Customer                            | POSTURITE LIMITED |              | Job Address  |
| SLA Window    | 09/06/2025 07:16 - 10/06/2025 17:00 | Contact Name      | MILLIE ASKEW | MILLIE ASKEW<br>28 PETE BEST DRIVE<br>LIVERPOOL<br>L12 1NN |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 07910772350  |  |
| Priority      | ND 1700                             |                   |              |  |
| Ref 1         | DEL1585547                          |                   |              |  |
| Ref 2         |                                     |                   |              |  |
| No. of Parts  | 1                                   |                   |              |  |

| Instructions 1   | Instructions 2   |
|--|--|
| <p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 3500522336Items on order:</p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1585547&amp;address=28%20Pete%20Best%20Drive LIVERPOOL">https://rico.jotform.com/222823708509055?refNumber=DEL1585547&amp;address=28%20Pete%20Best%20Drive LIVERPOOL</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p> |

## **Job Notes**

| In Items    |           |                                |        |       |                         |                 |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part      | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19242377501 | 100094946 | ZentoFit Medium Back Medium Se |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |

## Returned Items

| Request     | Part      | Description                    | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------|------------------|
| 19242377701 | 100094946 | ZentoFit Medium Back Medium Se |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |
|             |           |                                |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

## David Ranson 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 6 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4176000 | Customer                            | POSTURITE LIMITED |                |  | Job Address  |
|---------------|-------------------------------------|-------------------|----------------|--|--|
| SLA Window    | 09/06/2025 07:08 - 10/06/2025 17:00 | Contact Name      | TONY TOMASELLI |  | RATHBONES<br>PORT OF LIVERPOOL BUILDING<br>LIVERPOOL<br>L3 1NW |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 01512366666    |  |  |
| Priority      | ND 1700                             |                   |                |  |  |
| Ref 1         | DEL1583910                          |                   |                |  |  |
| Ref 2         |                                     |                   |                |  |  |
| No. of Parts  | 1                                   |                   |                |  |  |

| Instructions 1  | Instructions 2  |
|---|---|
| *** Customer Instructions: 4th Folor post room *** Please call 1 hour before arrival.Customer Ref / PO: FAC10023381Items on order:9731003 - BACKWEDGE - Portable Ad | Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1583910&address=Rathbones Port%20of%20Liverpool%20Building LIVERPOOL L3%201NW >Once the job is completed please click this link to open and complete the form.</a> |

| Job Notes |
|-----------|
|           |

| Request     | Part      | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19242366301 | 100107357 | Positiv Plus High No Neck No A |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |
|             |           |                                |        |       |                         |                 |

</div



# Run Sheet

David Ranson 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 6 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4176008 | Customer                            | POSTURITE LIMITED |                       |  | Job Address   |
|---------------|-------------------------------------|-------------------|-----------------------|--|---|
| SLA Window    | 09/06/2025 07:40 - 10/06/2025 17:00 | Contact Name      | ADELE HUGHES WR:28885 |  | ADELE HUGHES WR:28885<br>81 WOODLANDS DRIVE<br>CHESTER<br>CH2 3QJ |
| Activity      | CHAIR SP INSTALL                    | Contact Phone     | 07733113080           |  |   |
| Priority      | ND 1700                             |                   |                       |  |   |
| Ref 1         | DEL1583565                          |                   |                       |  |   |
| Ref 2         |                                     |                   |                       |  |   |
| No. of Parts  | 2                                   |                   |                       |  |   |

| Instructions 1   | Instructions 2  |
|--|---|
| *** Customer Instructions: My office at my house is up stairs *** Please call 1 hour before arrival.Customer Ref / PO: P502145 WR:31223Items on order: | Tech to deliver<br>assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries<br>please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1583565&address=81%20Woodlands%20Drive CHESTER<br><br>CH2%203QJ >Once the job is completed<br>please click this link to open and complete the form.</a> |

| Job Notes |
|-----------|
|           |

| In Items |
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|          |
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|          |
|          |

| Request     | Part       | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19242428501 | 9787501BLA | Positiv Plus Medium Back No Ne |        |       |                         |                 |
| 19242428502 | 100138872  | Rectangular Chair Mat - Carpet |        |       |                         |                 |
|             |            |                                |        |       |                         |                 |
|             |            |                                |        |       |                         |                 |

| Returned Items |
|----------------|
|                |
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| Request     | Part       | Description                    | Serial | Asset | Part Status | Customer Damage? |
|-------------|------------|--------------------------------|--------|-------|-------------|------------------|
| 19242428701 | 9787501BLA | Positiv Plus Medium Back No Ne |        |       |             |                  |
| 19242428801 | 100138872  | Rectangular Chair Mat - Carpet |        |       |             |                  |
|             |            |                                |        |       |             |                  |
|             |            |                                |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

## David Ranson 10/06/2025

|      |            |       |            |        |               |             |   |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 6 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4175994 | Customer                            | POSTURITE LIMITED |                 |  | Job Address   |
|---------------|-------------------------------------|-------------------|-----------------|--|---|
| SLA Window    | 09/06/2025 06:44 - 10/06/2025 17:00 | Contact Name      | SHARON HOUGHTON |  | SHARON HOUGHTON<br>15 SANDFIELDS<br>FRODSHAM<br>WA6 6PW |
| Activity      | CHAIR INSTALL                       | Contact Phone     | 07432454361     |  |   |
| Priority      | ND 1700                             |                   |                 |  |   |
| Ref 1         | DEL1586488                          |                   |                 |  |   |
| Ref 2         |                                     |                   |                 |  |   |
| No. of Parts  | 1                                   |                   |                 |  |   |

| Instructions 1   | Instructions 2  |
|--|---|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4710007618Items on order:1401110 - LAPSTAND - Slim Cool La | Tech to deliver<br>assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1586488&address=15%20Sandfields FRODSHAM<br><br>WA6%206PW >Once the job is completed<br>please click this link to open and complete the form.</a> |

| Job Notes |
|-----------|
|           |

| In Items |
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| Returned Items |
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| Request     | Part       | Description                   | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------------|-------------------------------|--------|-------|-------------------------|-----------------|
| 19242336701 | 9784611BLA | Positiv ME600, Lumbar, Height |        |       |                         |                 |
|             |            |                               |        |       |                         |                 |
|             |            |                               |        |       |                         |                 |
|             |            |                               |        |       |                         |                 |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Berlindo D`Assuncao 10/06/2025

| Date                               | 10/06/2025 | Depot                               | Warrington | Driver                               | D`Assuncao, Berlindo    | Jobs on Run  | 5             |
|------------------------------------|------------|-------------------------------------|------------|--------------------------------------|-------------------------|--|---------------|
| Job # 4172297                      |            | Customer                            |            | Computacenter Ltd Tesco Project      |                         | Job Address  |               |
| SLA Window                         |            | 03/06/2025 11:05 - 10/06/2025 17:00 |            | Contact Name                         | STORE DUTY MANAGER      | TESCO EXTRA<br>TESCO EXTRA<br>THE LOOM<br>DERBY STREET<br>LEIGH<br>WN7 4BA |               |
| Activity                           |            | PROJECT                             |            | Contact Phone                        | StoreDutyManage         |  |               |
| Priority                           |            | AP 0900                             |            |                                      |                         |  |               |
| Ref 1                              |            | LEIGH EXTRA                         |            |                                      |                         |  |               |
| Ref 2                              |            |                                     |            |                                      |                         |  |               |
| No. of Parts                       |            | 1                                   |            |                                      |                         |  |               |
| Instructions 1                     |            |                                     |            | Instructions 2                       |                         |  |               |
| Meet CC TRG engineer at store @9am |            |                                     |            | Assist CC engineer in server install |                         |  |               |
| Job Notes                          |            |                                     |            |                                      |                         |  |               |
|                                    |            |                                     |            |                                      |                         |  |               |
| In Items                           |            |                                     |            |                                      |                         |  |               |
| Request                            | Part       | Description                         | Serial     | Asset                                | Part Consumed/Delivered | Transit Damage?  |               |
| 19224808501                        |            |                                     |            |                                      |                         |  |               |
|                                    |            |                                     |            |                                      |                         |  |               |
|                                    |            |                                     |            |                                      |                         |  |               |
|                                    |            |                                     |            |                                      |                         |  |               |
| Returned Items                     |            |                                     |            |                                      |                         |  |               |
| Request                            | Part       | Description                         | Serial     | Asset                                | Part Status             | Customer Damage?   |               |
|                                    |            |                                     |            |                                      |                         |  |               |
|                                    |            |                                     |            |                                      |                         |  |               |
|                                    |            |                                     |            |                                      |                         |  |               |
|                                    |            |                                     |            |                                      |                         |  |               |
| Engineer Closure Notes             |            |                                     |            |                                      |                         | On Site Time   | Off Site Time |
|                                    |            |                                     |            |                                      |                         |  |               |
|                                    |            |                                     |            |                                      |                         | Customer Print   |               |
|                                    |            |                                     |            |                                      |                         |  |               |
|                                    |            |                                     |            |                                      |                         | Customer Signature   |               |
|                                    |            |                                     |            |                                      |                         |  |               |



# Run Sheet

Berlindo D`Assuncao 10/06/2025

| Date                                     | 10/06/2025 | Depot                               | Warrington | Driver                                   | D`Assuncao, Berlindo         | Jobs on Run                                    | 5             |
|--|------------|-------------------------------------|------------|--|------------------------------|--|---------------|
| Job # 4176329                            |            | Customer                            |            | Symec Travis Perkins                     |                              | Job Address                                    |               |
| SLA Window                               |            | 09/06/2025 12:43 - 10/06/2025 17:00 |            | Contact Name                             | STEVEN GASCAL/TRAVIS PERKINS | LORD STREET<br>LORD STREET<br>LEIGH<br>WN7 1BY |               |
| Activity                                 |            | TECH EXCHANGE                       |            | Contact Phone                            | 447776253172                 |  |               |
| Priority                                 |            | ND 1700                             |            |  |                              |  |               |
| Ref 1                                    |            | 00441257                            |            |  |                              |  |               |
| Ref 2                                    |            |                                     |            |  |                              |  |               |
| No. of Parts                             |            | 1                                   |            |  |                              |  |               |
| Instructions 1                           |            |                                     |            | Instructions 2                           |                              |  |               |
| swap for faulty tc57 SN : 20067522500109 |            |                                     |            | swap for faulty tc57 SN : 20067522500109 |                              |  |               |
| Job Notes                                |            |                                     |            |  |                              |  |               |
|  |            |                                     |            |  |                              |  |               |
| In Items                                 |            |                                     |            |  |                              |  |               |
| Request                                  | Part       | Description                         | Serial     | Asset                                    | Part Consumed/Delivered      | Transit Damage?                                |               |
| 19244081901                              |            |                                     |            |  |                              |  |               |
|  |            |                                     |            |  |                              |  |               |
|  |            |                                     |            |  |                              |  |               |
|  |            |                                     |            |  |                              |  |               |
| Returned Items                           |            |                                     |            |  |                              |  |               |
| Request                                  | Part       | Description                         | Serial     | Asset                                    | Part Status                  | Customer Damage?                               |               |
| 19244082201                              |            |                                     |            |  |                              |  |               |
|  |            |                                     |            |  |                              |  |               |
|  |            |                                     |            |  |                              |  |               |
|  |            |                                     |            |  |                              |  |               |
| Engineer Closure Notes                   |            |                                     |            |  |                              | On Site Time                                   | Off Site Time |
|  |            |                                     |            |  |                              |  |               |
|  |            |                                     |            |  |                              | Customer Print                                 |               |
|  |            |                                     |            |  |                              |  |               |
|  |            |                                     |            |  |                              | Customer Signature                             |               |



# Run Sheet

|      |            |       |            |        |                      |             |   |
|------|------------|-------|------------|--------|----------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | D'Assuncao, Berlindo | Jobs on Run | 5 |
|------|------------|-------|------------|--------|----------------------|-------------|---|

|               |                                     |                            |                |  |
|---------------|-------------------------------------|----------------------------|----------------|--|
| Job # 4176172 | Customer                            | Computacenter - Kingfisher |                | Job Address  |
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name               | CHARLOTTE ORME | B&Q<br>B & Q PLC<br>FRITH STREET<br>WIGAN<br>WN5 0XN |
| Activity      | TECH EXCHANGE                       | Contact Phone              | 01942 821567   |  |
| Priority      | ND 1700                             |                            |                |  |
| Ref 1         | 24380915r                           |                            |                |  |
| Ref 2         |                                     |                            |                |  |
| No. of Parts  | 0                                   |                            |                |  |

| Instructions 1   | Instructions 2  |
|------------------|---|
| PLEASE SWAP UNIT | <p>Till hostname: GBBQ01207POS02P</p> <p>Till number: 02</p> <p>What element of the till is impacted?: PED</p> <p>CARD ACCEPTANCE ISSUE? N</p> <p>Card insert/Chip &amp; Pin working? Y</p> <p>Contactless payments working? Y</p> <p>Peripheral make/model(Please copy and paste CI): PED VERIFONE P400</p> <p>PED serial number 806-587-709</p> <p>PTID (Shown on the back): 38051408</p> <p>What screen is showing on the PED: ready</p> <p>What is the till showing on the screen: it is like normal</p> <p>Description of issue: it works OK for a few transactions and it just crashes and doesn't do anything after it - it has to be restarted to get it working again</p> <p>Contact name/number: Charlotte Orme<br/>+44 1942 821567</p> |

## **Job Notes**

## In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

## Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |

Engineer Closure Notes

|                           |  |
|---------------------------|--|
|                           |  |
| <b>Customer Print</b>     |  |
|                           |  |
| <b>Customer Signature</b> |  |
|                           |  |



# Run Sheet

Berlindo D`Assuncao 10/06/2025

|      |            |       |            |        |                      |             |   |
|------|------------|-------|------------|--------|----------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | D`Assuncao, Berlindo | Jobs on Run | 5 |
|------|------------|-------|------------|--------|----------------------|-------------|---|

| Job # 4176129 | Customer                            | Vista Retail Support Limited |   | Job Address   |
|---------------|-------------------------------------|------------------------------|---|---|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name                 | . | MCDONALDS - CAPGEMINI<br>28 MIDDLETON GARDENS<br>MIDDLETON<br>LANCASHIRE<br>M24 4DF |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                | . |   |
| Priority      | ND 1700                             |                              |   |   |
| Ref 1         | 3297338                             |                              |   |   |
| Ref 2         |                                     |                              |   |   |
| No. of Parts  | 1                                   |                              |   |   |

| Instructions 1 | Instructions 2   |
|----------------|--|
| Backdoor swap  | Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC. |

| Job Notes |
|-----------|
|           |

| Request     | Part             | Description      | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------------------|------------------|--------|-------|-------------------------|-----------------|
| 19236377601 | MCD-PTR-LAB3-KIT | MCD-PTR-LAB3-KIT |        |       |                         |                 |
|             |                  |                  |        |       |                         |                 |
|             |                  |                  |        |       |                         |                 |
|             |                  |                  |        |       |                         |                 |



# Run Sheet

Berlindo D`Assuncao 10/06/2025

|      |            |       |            |        |                      |             |   |
|------|------------|-------|------------|--------|----------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | D`Assuncao, Berlindo | Jobs on Run | 5 |
|------|------------|-------|------------|--------|----------------------|-------------|---|

| Job # 4176586 | Customer                            | Computacenter Limited - HSBC |                   | Job Address  |
|---------------|-------------------------------------|------------------------------|-------------------|--|
| SLA Window    | 09/06/2025 16:18 - 10/06/2025 16:30 | Contact Name                 | FAO BETHANY BATES | COMPUTACENTER HSBC<br>1-3 VICTORIA SQUARE<br>BOLTON<br>BL1 1RJ |
| Activity      | TECH EXCHANGE                       | Contact Phone                | 07468703611       |  |
| Priority      | ND 1600                             |                              |                   |  |
| Ref 1         | INC49404038                         |                              |                   |  |
| Ref 2         |                                     |                              |                   |  |
| No. of Parts  | 1                                   |                              |                   |  |

| Instructions 1  | Instructions 2 |
|---|----------------|
| You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | X12            |

| Job Notes |
|-----------|
|           |

| In Items |
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|          |

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19245120701 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
|----------------|
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|                |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Daniel Hanson 10/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 8 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4176316 | Customer                            | NCR TESCO HHT |                |  | Job Address   |
|---------------|-------------------------------------|---------------|----------------|--|---|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name  | REBECCA BURTON |  | TESCO<br>22-28 CHESTER ST<br>FLINT<br>FLINTSHIRE<br>CH6 5NR |
| Activity      | TECH EXCHANGE                       | Contact Phone | NA             |  |   |
| Priority      | ND 1700                             |               |                |  |   |
| Ref 1         | 7516000390                          |               |                |  |   |
| Ref 2         |                                     |               |                |  |   |
| No. of Parts  | 0                                   |               |                |  |   |

| Instructions 1  | Instructions 2   |
|---|--|
| <p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - Sound issue Till number: Till serial number:23252B23E0 Date:09.06.2025 Problem description / Error message:<br/>----- Eshwar S</p> <p>Jun 9<br/>2025</p> <p>10:46 Serial no: 23252B23E0 Build: Stock Logging a ticket for a PDA swap as per the update on the reference - 28074352 Troubleshooting: Tried powering on the device (Yes/No): na Tried charging the device (Yes/No): na Tried swapping out the battery (Yes/No): na Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help.</p> <p> customer charge to be added</p> <p>.</p> | <ul style="list-style-type: none"><li>* The engineer must record the serial in and serial out.</li><li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li><li>* The SN format is 10 digits long normally starting with "23....."</li><li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li><li>* This can only be charged as a 15 minute call to the customer.</li><li>* The Engineer should remain on site until completed.</li><li>* The engineer must carefully record arrival on site and departure times.</li></ul> |

| Job Notes |
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| In Items |
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| Returned Items |
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|                |
|                |
|                |
|                |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Daniel Hanson 10/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 8 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4176585 | Customer                            | Xerox (UK) Technical***DO NOT INVOICE*** |                                 | Job Address   |
|---------------|-------------------------------------|--|---------------------------------|---|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name                             | 4957 CHESTER BROUGHTON SHOPPING | PEN Everything Everywhere Limited<br>Broughton Shopping Park Chester<br>Road, Unit 8A<br>Flintshire<br>Office<br>CHESTER<br>CH4 0DE |
| Activity      | REPAIR                              | Contact Phone                            | 01244533732                     |   |
| Priority      | 4HR                                 |  |                                 |   |
| Ref 1         | 11728687                            |  |                                 |   |
| Ref 2         |                                     |  |                                 |   |
| No. of Parts  | 2                                   |  |                                 |   |

| Instructions 1  | Instructions 2  |
|---|---|
| <p>Intervention #: 2 SLA: 09/06/2025 15:52-----ASSET INFORMATION---ProductName: COLOR MFP CX510de Color MFP HV 7527-63DeviceTagCustomer: SerialNumber: 752740946FRKGProductIdentifier: 38C5022Model: 7527-636----ACCOUNT INFORMATION---MPS ACCOUNTMonday to Saturday 09:00 to 17:00 &amp; Sunday 10:00 to 16:00. Including public holidays Christmas Day excludedSERVICE PARTNER HOLDS BONDED GOLD STOCK OF DEVICES IF REQUIREDENGINEER TO RECORD PAGE COUNTOutput Device Qty SLAE460dn - A4 Mono MFP 951 NBD FixX548de - A4 Colour MFP 395 4 Hr FixC544dn - A4 Colour 274 NBD FixCX510de - A4 Colour MFP 49 4 Hr FixMS510dn - A4 Mono 37 NBD Fix</p> | <p>-----ACTIVITY DESCRIPTION---Help Desk Reference INC17706997. Unable to reach store error logged as 121.05 fuser service error HD says store have rebooted printer to no avail it powers back up to the same error. Please investigate.CX510OfficeJames Dooley 01244 533 732SN 752740946FRKGIP 10.19.38.50AR ETA 09/06/25 @ 15:52----INSTRUCTIONS-----Technical Notes -----4176336Engineer: Ryan Owen Date: 09/06/2025 15:04-15:17 Manpower job only as parts not available. Checked fault code confirmed correct installation of fuser and rebooted printer. Still shows error - 121.05. CB.</p> |

| Job Notes |
|-----------|
|           |

| Request   | Part    | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------|-------------|--------|-------|-------------------------|-----------------|
| 192440517 | 40X7616 |             |        |       |                         |                 |
| 192440512 | 40X7626 |             |        |       |                         |                 |
|           |         |             |        |       |                         |                 |
|           |         |             |        |       |                         |                 |



# Run Sheet

Daniel Hanson 10/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 8 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4176198 | Customer                            | Computacenter Limited - HSBC |                             |  | Job Address  |  |  |
|---------------|-------------------------------------|------------------------------|-----------------------------|--|--|--|--|
| SLA Window    | 09/06/2025 10:56 - 10/06/2025 17:00 | Contact Name                 | IAN1.WILLIAMS@MANDSBANK.COM |  | COMPUTACENTER HSBC   |  |  |
| Activity      | TECH EXCHANGE                       | Contact Phone                | 07912849938                 |  | MARKS & SPENCER<br>CHESTER<br>CHESHIRE WEST AND<br>CHESTER<br>CH99 9FB |  |  |
| Priority      | ND 1600                             |                              |                             |  |  |  |  |
| Ref 1         | INC49506180                         |                              |                             |  |  |  |  |
| Ref 2         |                                     |                              |                             |  |  |  |  |
| No. of Parts  | 1                                   |                              |                             |  |  |  |  |

| Instructions 1  | Instructions 2 |
|---|----------------|
| You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | L13            |

| Job Notes |
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| In Items |
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| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19243434601 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Daniel Hanson 10/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 8 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4176591 | Customer                            | Computacenter Limited - HSBC |                          |  | Job Address                |
|---------------|-------------------------------------|------------------------------|--------------------------|--|----------------------------|
| SLA Window    | 09/06/2025 16:18 - 10/06/2025 17:00 | Contact Name                 | NOEL.L.LINTONJR@HSBC.COM |  | COMPUTACENTER HSBC         |
| Activity      | TECH EXCHANGE                       | Contact Phone                | 07788152410              |  | MARKS & SPENCER<br>CHESTER |
| Priority      | ND 1600                             |                              |                          |  | CHESHIRE WEST AND          |
| Ref 1         | INC49513705                         |                              |                          |  | CHESTER                    |
| Ref 2         |                                     |                              |                          |  | CH99 9FB                   |
| No. of Parts  | 1                                   |                              |                          |  |                            |

| Instructions 1  | Instructions 2 |
|---|----------------|
| You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | L14            |

| Job Notes |
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| In Items |
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| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19245119501 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Daniel Hanson 10/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 8 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4176377 | Customer                            | Computacenter Limited - HSBC |                           |  | Job Address   |
|---------------|-------------------------------------|------------------------------|---------------------------|--|---|
| SLA Window    | 09/06/2025 13:42 - 10/06/2025 17:00 | Contact Name                 | SAMANTHA.PRESTON@HSBC.COM |  | COMPUTACENTER HSBC<br>20 WALLS AVENUE<br>CHESTER<br>CH1 4JB |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                | 07801990075               |  |   |
| Priority      | ND 1600                             |                              |                           |  |   |
| Ref 1         | INC49524373                         |                              |                           |  |   |
| Ref 2         |                                     |                              |                           |  |   |
| No. of Parts  | 1                                   |                              |                           |  |   |

| Instructions 1   | Instructions 2 |
|--|----------------|
| Home swap<br>Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC<br>all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | L14            |

| Job Notes |
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| In Items    |      |             |        |       |                         |                 |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19244334801 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |      |             |        |       |             |                  |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request        | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 19244335001    |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |
|                |      |             |        |       |             |                  |

| Engineer Closure Notes |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--------------------|---------------|
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Print     |               |
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Signature |               |
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# Run Sheet

Daniel Hanson 10/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 8 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4176647 | Customer                            | Xerox (UK) Technical***DO NOT INVOICE*** |                    | Job Address  |
|---------------|-------------------------------------|--|--------------------|--|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name                             | Store Manager 0461 | Boots UK Limited<br>5-7 Dingle Walk<br>Boots UK Limited<br>WINSFORD<br>CW7 1BA |
| Activity      | CONSUMABLE INSTALL                  | Contact Phone                            | 01606593661        |  |
| Priority      | ND 1700                             |  |                    |  |
| Ref 1         | 1-533148764407                      |  |                    |  |
| Ref 2         |                                     |  |                    |  |
| No. of Parts  | 1                                   |  |                    |  |

| Instructions 1   | Instructions 2  |
|--|---|
| <p>Intervention #: 1 SLA: 12/06/2025 17:00-----ASSET</p> <p>INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RS SI</p> <p>TRDDeviceTagCustomer: CHS MARRSerialNumber: 45146PHH36L8WProductIdentifier:</p> <p>35S0330Model: 4514-630Physical Location:</p> <p>----ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix ..... Monday ..... Saturday 08:00 ..... 18:00 Sunday &amp; Bank Holidays (excl. Xmas day) 10:00</p> <p>-16:00.Maintenance kits ..... 3 days Monday ..... Friday 8:00 ..... 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000</p> <p>option 9. If dialing from the Republic of Ireland</p> <p>the number is 00 44 330123 9000Please note that option 9 is the .....Engineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 ..... A4 Plain paperTray 2 ..... A4 Custom type 2 (where available)MP Feeder ..... Custom type 6Toner Darkness ..... 6 (mono printers)Toner Darkness ..... 3 (colour printers)EPOS printers ..... PPDS MUST be turned .....ON.....MS510dn printers ..... MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p> | -----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS----- |

| Job Notes |
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| In Items |
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| Request   | Part    | Description                   | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------|-------------------------------|--------|-------|-------------------------|-----------------|
| 192452046 | 40X8282 | MS51x SVC Maint Kit Fuser 220 |        |       |                         |                 |
|           |         |                               |        |       |                         |                 |
|           |         |                               |        |       |                         |                 |
|           |         |                               |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Daniel Hanson 10/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 8 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4176373 | Customer                            | POSTURITE LIMITED |             |  | Job Address   |
|---------------|-------------------------------------|-------------------|-------------|--|---|
| SLA Window    | 09/06/2025 13:40 - 10/06/2025 17:00 | Contact Name      | JANE TAYLOR |  | JANE TAYLOR<br>20 BUSHEYFIELD CLOSE<br>HYDE<br>SK14 4TB |
| Activity      | DESK INSTALL                        | Contact Phone     | 07437540883 |  |   |
| Priority      | ND 1700                             |                   |             |  |   |
| Ref 1         | DEL1585469                          |                   |             |  |   |
| Ref 2         |                                     |                   |             |  |   |
| No. of Parts  | 5                                   |                   |             |  |   |

| Instructions 1  | Instructions 2   |
|---|--|
| *** Customer Instructions: no parking restrictions *** RFD**Please call 1 hour before arrival.Customer Ref / PO: P502436 WR:31216Items on order:100138872 - MISC - Rectangular Ch | Tech to deliver<br>assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries<br>please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1585469&address=20%20Busheyfield%20Close HYDE<br><br>SK14%204TB >Once the job is completed<br>please click this link to open and complete the form.</a> |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

See Items Overleaf

| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |

See Items Overleaf

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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|                        |              |               |
|                        |              |               |
|                        |              |               |

Customer Print

Customer Signature



**Run Sheet**  
Daniel Hanson 10/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 8 |
|------|------------|-------|------------|--------|----------------|-------------|---|

In Items for Job # 4176373 page 1 of 1



**Run Sheet**  
Daniel Hanson 10/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 8 |
|------|------------|-------|------------|--------|----------------|-------------|---|

Returned Items for Job # 4176373 page 1 of 1



# Run Sheet

Daniel Hanson 10/06/2025

|      |            |       |            |        |                |             |   |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 8 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4176184 | Customer                            | Fujitsu Services Limited - Star Trains - P2PE |                                    | Job Address  |
|---------------|-------------------------------------|---|------------------------------------|--|
| SLA Window    | 09/06/2025 10:43 - 10/06/2025 20:00 | Contact Name                                  | MANCHESTER PICCADILLY NLC9653 NT D | Northern Rail MT (Manchester)<br>Manchester Piccadilly Station,<br>North Block, 2nd Floor, Northern<br>Trains Signing o<br>Lancashire<br>Manchester<br>M60 7RA |
| Activity      | TECH EXCHANGE                       | Contact Phone                                 | 0161 822 2406                      |  |
| Priority      | ND 1900                             |   |                                    |  |
| Ref 1         | C5312608                            |   |                                    |  |
| Ref 2         |                                     |   |                                    |  |
| No. of Parts  | 2                                   |   |                                    |  |

| Instructions 1   | Instructions 2  |
|--|---|
| ND 10/06/2025 20:00<br>SLA: ND 10/06/2025 20:00 PART2=_SXASSET-LABELSV2<br>PART3=<br>PART4=<br>ALT1=<br>ALT2=<br>ALT3=<br>ALT4= TEXT=<br>_NRMIUM020DEVICE x 1<br>_SXASSET-LABELSV2 x 1 | Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:<br>##### Call 5312608   Problem   Web Service   qws_uk   Mon 09 Jun 2025 10:26:04   A+C+P<br><br>agent.loginname=qws_uk<br>equipment.assettag=STRGB00000H8496TA23<br>contract.pkey=23200<br>call.poms=1<br>call.zip=M60 7RA<br>call.address=Manchester Piccadilly Station<br>North Block<br>2nd Floor<br>Northern Trains Signing o<br>call.city=Manchester<br>call.customerid=INC17706648<br>call.problem=NLC 9653<br>Manchester Piccadilly<br>Set Number 014<br>Serial / ID 020-020- 042711<br>PE<br>call.modifiedby=QWebServices<br>call.busimpact=Urgent (TD)<br>category.name=GBR/STR/workpackage/NRMIUM020PED<br>call.priority=2-Medium<br>call.datereported=6/9/2025 11:25:37 AM... |

| Job Notes |
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| In Items |
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| Request     | Part              | Description               | Serial               | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-------------------|---------------------------|----------------------|-------|-------------------------|-----------------|
| 19243286101 | _SXASSET-LABELSV2 |                           |                      |       |                         |                 |
| 19243285601 | _NRMIUM020DE      | M020 NORTHERN MOBILE LIVE | 02000303002020117033 |       |                         |                 |
|             |                   |                           |                      |       |                         |                 |
|             |                   |                           |                      |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time       | Off Site Time |
|------------------------|--------------------|---------------|
|                        |                    |               |
|                        | Customer Print     |               |
|                        |                    |               |
|                        | Customer Signature |               |
|                        |                    |               |



# Run Sheet

## John Paul Barron 10/06/2025

**Date** 10/06/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

|                      |                                     |  |                                     |   |
|----------------------|-------------------------------------|--|-------------------------------------|---|
| <b>Job #</b> 4176056 | <b>Customer</b>                     | Fujitsu Services Limited - Star Trains |                                     | <b>Job Address</b>  |
| <b>SLA Window</b>    | 09/06/2025 08:56 - 10/06/2025 20:00 | <b>Contact Name</b>                    | LIVERPOOL CENTRAL NLC2242 MER Depot | MERSEY RAIL<br>Ranelagh Street<br>LANCASHIRE<br>Liverpool<br>L1 1JT |
| <b>Activity</b>      | TECH EXCHANGE                       | <b>Contact Phone</b>                   | 0151 702 2954                       |   |
| <b>Priority</b>      | ND 1900                             |  |                                     |   |
| <b>Ref 1</b>         | C5312584                            |  |                                     |   |
| <b>Ref 2</b>         |                                     |  |                                     |   |
| <b>No. of Parts</b>  | 1                                   |  |                                     |   |

| Instructions 1  | Instructions 2  |
|---|---|
| <p>ND 10/06/2025 20:00<br/> SLA: ND 10/06/2025 20:00 PART2=<br/> PART3=<br/> PART4=<br/> ALT1=_MYMIK100202-000-MP<br/> ALT2=<br/> ALT3=<br/> ALT4= TEXT=<br/> _SLMIK100202-000-MP x 1</p> | <p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL:<br/> Call history::<br/> ##### Call 5312584   Problem   Web Service   qws_uk   Mon 09 Jun 2025 06:53:43  <br/> A+C+P</p> <p>agent.loginname=qws_uk<br/> equipment.assettag=STRGB000000M4034TRT3<br/> contract.pkey=23200<br/> call.poms=1<br/> call.zip=L1 1JT<br/> call.address=Ranelagh Street<br/> call.city=Liverpool<br/> call.customerid=INC17699364<br/> call.problem=NLC2242<br/> Liverpool Central<br/> Steatite CCST Printer</p> <p>Steatite Printer Fault<br/> call.modifiedby=QWebServices<br/> call.busimpact=Urgent (TD)<br/> category.name=GBR/STR/workpackage/STEATITE-ME<br/> call.priority=2-Medium<br/> call.datereported=6/9/2025 7:53:16 AM</p> <p>##### Call 5312584   Problem   Web Service   qws_uk   Mon 09 Jun 2025 06:53:43  <br/> A+C+P...</p> |

## Job Notes

## In Items

| Request     | Part                | Description          | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------------|----------------------|--------|-------|-------------------------|-----------------|
| 19242699201 | _SLMIK100202-00971P | STEATITE THERMAL TKT |        |       |                         |                 |
|             |                     |                      |        |       |                         |                 |
|             |                     |                      |        |       |                         |                 |
|             |                     |                      |        |       |                         |                 |

## Returned Items

| Request     | Part                | Description          | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------------------|----------------------|--------|-------|-------------|------------------|
| 19242699401 | _SLMIK100202-00091P | STEATITE THERMAL TKT |        |       |             |                  |
|             |                     |                      |        |       |             |                  |
|             |                     |                      |        |       |             |                  |
|             |                     |                      |        |       |             |                  |

Engineer Closure Notes

|                           |  |
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|                           |  |
| <b>Customer Print</b>     |  |
|                           |  |
| <b>Customer Signature</b> |  |
|                           |  |



# Run Sheet

John Paul Barron 10/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 9 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4176390 | Customer                            | Verifone UK LTD |               | Job Address   |
|---------------|-------------------------------------|-----------------|---------------|---|
| SLA Window    | 09/06/2025 13:46 - 10/06/2025 18:00 | Contact Name    | MARIE RYAN    | STONEGATE - BE AT ONE<br>LIVERPOOL<br>13-21 SEEL STREET |
| Activity      | TECH EXCHANGE                       | Contact Phone   | 0151 203 1152 | N/A<br>N/A<br>L1 4AU                                    |
| Priority      | ND 1800                             |                 |               | LIVERPOOL   |
| Ref 1         | G353968                             |                 |               |   |
| Ref 2         |                                     |                 |               |   |
| No. of Parts  | 0                                   |                 |               |   |

| Instructions 1  | Instructions 2   |
|---|--|
| Stock Item = R-Vx680 WiFi-03.70.00.99995<br>Inbound PTID = 30781816<br>Inbound Serial No. = 314-418-955<br>IP Gateway = 10.83.100.190<br>Terminal IP Address = 10.83.100.168<br>Subnet Mask = 255.255.255.224<br>Bill Manager IP / VIM ECR I.P = N/A<br>WIFI Network SSID SGPDQ<br>WIFI Network WPA Password TH76saER99<br>WPA Encryption method = WPA2<br>Manager PIN / Supervisor Pin = 5555<br>Configuration / Setup Pin = 2580<br>Login ID = 1901<br>Login Pin = 1901<br>Primary System ID = 20024503<br>SITE OPENING TIMES = N/A<br>Notes = N/A<br>Fault Category = Unable To Get GPRS Signal/Connection | If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678929 |

| Job Notes |
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| In Items |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

John Paul Barron 10/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 9 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4175631 | Customer                            | Fujitsu Services Limited - Telefonica TC |               | Job Address   |
|---------------|-------------------------------------|--|---------------|---|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name                             | Stephen       | O2 LIVERPOOL - LIVERPOOL ONE 0419 PARADISE COMPLEX LIVERPOOL L1 8BJ |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                            | +441517079996 |   |
| Priority      | ND 1900                             |  |               |   |
| Ref 1         | C5312554                            |  |               |   |
| Ref 2         |                                     |  |               |   |
| No. of Parts  | 1                                   |  |               |   |

| Instructions 1   | Instructions 2  |
|--|---|
| ND 08/06/2025 17:00<br>SLA: ND 08/06/2025 17:00 PART2=<br>PART3=<br>PART4=<br>ALT1=<br>ALT2=<br>ALT3=<br>ALT4= TEXT=<br>GNCKDBUSB-MACSTYLE x 1 | <p>Problem: [BDS] Keyboard mac style aluminium USB Root Cause: UNKNOWN Action: Engineer to supply replacement white keyboard. If store require please collect faulty keyboard for disposal. Test: User to test URL:<br/>Call history:<br/>##### Call 5312554   Problem   Web Service   qws_uk   Sat 07 Jun 2025 16:51:04   A+C+P</p> <p>agent.loginnname=qws_uk<br/>equipment.assettag=TELGB00000T0419TZZ3<br/>contract.pkey=23245<br/>call.poms=1<br/>call.customerid=INC000007154631<br/>call.problem=HW - 0419 - 02 - Keyboard white replacement<br/>call.modifiedby=QWebServices<br/>call.busimpact=Urgent (TD)<br/>category.name=GBR/TEL/workpackage/BDS-KBUSBMAC<br/>call.priority=2-Medium<br/>call.datereported=6/7/2025 4:51:01 PM</p> <p>##### Call 5312554   Problem   Web Service   qws_uk   Sat 07 Jun 2025 16:51:04   A+C+P</p> <p>SITE OPENING TIMES [ Liverpool - Liverpool One ]<br/>Mon-Fri: 09:30-20:00<br/>Sat: 09:30-19:00<br/>Sun: 11:00-17:00</p> <p>...</p> |

| Job Notes |
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|           |

| In Items |
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| Request     | Part                             | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|----------------------------------|-------------|--------|-------|-------------------------|-----------------|
| 19241805201 | GNCKDBUSB-MACSTYLE ALUMINIUM:USB |             |        |       |                         |                 |
|             |                                  |             |        |       |                         |                 |
|             |                                  |             |        |       |                         |                 |
|             |                                  |             |        |       |                         |                 |

| Returned Items |
|----------------|
|                |
|                |
|                |
|                |

| Request     | Part                             | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|----------------------------------|-------------|--------|-------|-------------|------------------|
| 19241805401 | GNCKDBUSB-MACSTYLE ALUMINIUM:USB |             |        |       |             |                  |
|             |                                  |             |        |       |             |                  |
|             |                                  |             |        |       |             |                  |
|             |                                  |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

John Paul Barron 10/06/2025

**Date** 10/06/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

|               |                                     |   |                             |   |
|---------------|-------------------------------------|---|-----------------------------|---|
| Job # 4176513 | Customer                            | Fujitsu Services Limited - Star Trains - ME |                             | Job Address   |
| SLA Window    | 10/06/2025 08:00 - 10/06/2025 12:00 | Contact Name                                | BIDSTON NLC2136 MER STATION | MERSEY RAIL<br>Station Approach<br>MERSEYSIDE<br>Birkenhead<br>CH43 7RF |
| Activity      | TECH EXCHANGE                       | Contact Phone                               | 0151 955 2469               |   |
| Priority      | 4HR                                 |   |                             |   |
| Ref 1         | C5312661                            |   |                             |   |
| Ref 2         |                                     |   |                             |   |
| No. of Parts  | 1                                   |   |                             |   |

| Instructions 1   | Instructions 2   |
|--|--|
| <p>4HR 09/06/2025 12:00</p> <p>PART2=</p> <p>PART3=</p> <p>PART4=</p> <p>ALT1=</p> <p>ALT2=</p> <p>ALT3=</p> <p>ALT4= TEXT=</p> <p>_MYFUJTP8ALLINONE x 1</p> | <p>Problem: [ME] TP8 AIO (All in One) Faulty Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 &amp; a Laptop with Full TSS. Test: In Use URL: Call history::</p> <p>##### Call 5312661   Problem   Web Service   qws_uk   Mon 09 Jun 2025 15:20:31   A+C+P</p> <p>agent.loginname=qws_uk<br/>     equipment.assettag=STRGB000000M4015TAA3<br/>     contract.pkey=23200<br/>     call.poms=1<br/>     call.zip=CH43 7RF<br/>     call.address=Station Approach<br/>     call.city=Birkenhead<br/>     call.customerid=INC17708250<br/>     call.problem=BIDSTON NLC2136 MER STATION<br/>     W30 - TOM issues<br/>     call.modifiedby=QWebServices<br/>     call.busimpact=Urgent (TD)<br/>     category.name=GBR/STR/workpackage/TMLPOSTP8WUS<br/>     call.priority=2-Medium<br/>     call.datereported=6/9/2025 4:19:41 PM</p> <p>##### Call 5312661   Problem   Web Service   qws_uk   Mon 09 Jun 2025 15:20:31   A+C+P</p> <p>BIDSTON NLC2136 MER STATION<br/>     W30 - TOM issues ...</p> |

## Job Notes

| In Items    |              |                               |        |       |                         |                 |
|-------------|--------------|-------------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part         | Description                   | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19244814601 | _MYFUJTP8ALL | NONE15:TP8 ALL IN ONE POS:PSU |        |       |                         |                 |
|             |              |                               |        |       |                         |                 |
|             |              |                               |        |       |                         |                 |
|             |              |                               |        |       |                         |                 |

## Returned Items

| Request     | Part         | Description                  | Serial | Asset | Part Status | Customer Damage? |
|-------------|--------------|------------------------------|--------|-------|-------------|------------------|
| 19244814701 | _MYFUJTP8ALL | ONE15:TP8 ALL IN ONE POS:PSU |        |       |             |                  |
|             |              |                              |        |       |             |                  |
|             |              |                              |        |       |             |                  |
|             |              |                              |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

## John Paul Barron 10/06/2025

|             |            |              |            |               |                   |                    |   |
|-------------|------------|--------------|------------|---------------|-------------------|--------------------|---|
| <b>Date</b> | 10/06/2025 | <b>Depot</b> | Warrington | <b>Driver</b> | Barron, John Paul | <b>Jobs on Run</b> | 9 |
|-------------|------------|--------------|------------|---------------|-------------------|--------------------|---|

|                      |                                     |   |                             |   |
|----------------------|-------------------------------------|---|-----------------------------|---|
| <b>Job #</b> 4176518 | <b>Customer</b>                     | Fujitsu Services Limited - Star Trains - ME |                             | <b>Job Address</b>  |
| <b>SLA Window</b>    | 10/06/2025 08:00 - 10/06/2025 12:00 | <b>Contact Name</b>                         | BIDSTON NLC2136 MER STATION | MERSEY RAIL<br>Station Approach<br>MERSEYSIDE<br>Birkenhead<br>CH43 7RF |
| <b>Activity</b>      | TECH EXCHANGE                       | <b>Contact Phone</b>                        | 0151 955 2469               |   |
| <b>Priority</b>      | 4HR                                 |   |                             |   |
| <b>Ref 1</b>         | C5312659                            |   |                             |   |
| <b>Ref 2</b>         |                                     |   |                             |   |
| <b>No. of Parts</b>  | 1                                   |   |                             |   |

| Instructions 1  | Instructions 2  |
|---|---|
| <p>4HR 10/06/2025 12:00<br/> PART2=<br/> PART3=<br/> PART4=<br/> ALT1=<br/> ALT2=<br/> ALT3=<br/> ALT4= TEXT=<br/> _MYFUJKD02909-9004 x 1</p> | <p>Problem: [ME] VF70 Customer display not working Root Cause: Unknown Action:<br/> Investigate check the Powered USB cable is connected to the correct Powered USB Port.<br/> Replace the Display if required following Engineers documentation. Contact STAR support<br/> for assistance. Test: In Use URL:<br/> Call history::<br/> ##### Call 5312659   Problem   Web Service   qws_uk   Mon 09 Jun 2025 15:20:05  <br/> A+C+P</p> <p>agent.loginname=qws_uk<br/> equipment.assettag=STRGB00000M4015TAA3<br/> contract.pkey=23200<br/> call.poms=1<br/> call.zip=CH43 7RF<br/> call.address=Station Approach<br/> call.city=Birkenhead<br/> call.customerid=INC17708129<br/> call.problem=NLC2136<br/> Bidston<br/> 30 NLC 2136 Site Name Bidston Window 30 Problem Summary TOM i<br/> call.modifiedby=QWebServices<br/> call.busimpact=Urgent (TD)<br/> category.name=GBR/STR/workpackage/FDSPVF70BLK<br/> call.priority=2-Medium<br/> call.datereported=6/9/2025 4:19:36 PM</p> <p>##### Call 5312659   Problem   Web Service   qws_uk   Mon 09 Jun 2025 15:20:06  <br/> A+C+P<br/> ...</p> |

## Job Notes

## In Items

| Request     | Part                   | Description          | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------------------------|----------------------|--------|-------|-------------------------|-----------------|
| 19244831401 | _MYFUJKD02909-93P1VF70 | 2 LINE CUST DISP:BLK |        |       |                         |                 |
|             |                        |                      |        |       |                         |                 |
|             |                        |                      |        |       |                         |                 |
|             |                        |                      |        |       |                         |                 |

## Returned Items

| Request     | Part                   | Description          | Serial | Asset | Part Status | Customer Damage? |
|-------------|------------------------|----------------------|--------|-------|-------------|------------------|
| 19244831601 | _MYFUJKD02909-00P4VF70 | 2 LINE CUST DISP:BLK |        |       |             |                  |
|             |                        |                      |        |       |             |                  |
|             |                        |                      |        |       |             |                  |
|             |                        |                      |        |       |             |                  |

Engineer Closure Notes

|                           |  |
|---------------------------|--|
|                           |  |
| <b>Customer Print</b>     |  |
|                           |  |
| <b>Customer Signature</b> |  |
|                           |  |



# Run Sheet

John Paul Barron 10/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 9 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4176713 | Customer                            | Fujitsu Services Limited - Star Trains - ME |  |                             | Job Address   |
|---------------|-------------------------------------|---|--|-----------------------------|---|
| SLA Window    | 10/06/2025 08:00 - 10/06/2025 12:00 | <b>Contact Name</b>                         |  | BIDSTON NLC2136 MER STATION | MERSEY RAIL<br>Station Approach<br>MERSEYSIDE<br>Birkenhead<br>CH43 7RF |
| Activity      | TECH EXCHANGE                       | <b>Contact Phone</b>                        |  | 0151 955 2469               |   |
| Priority      | 4HR                                 |   |  |                             |   |
| Ref 1         | C5312660                            |   |  |                             |   |
| Ref 2         |                                     |   |  |                             |   |
| No. of Parts  | 0                                   |   |  |                             |   |

| Instructions 1   | Instructions 2  |
|--|---|
| 4HR 09/06/2025 19:19<br>SLA: 4HR 09/06/2025 19:19 PART2=<br>PART3=<br>PART4=<br>ALT1=<br>ALT2=<br>ALT3=<br>ALT4= TEXT=<br>_SXFUJ11002796 x 1 | Problem: [ME] VF70 Customer Display Cable issue Root Cause: Unknown Action:<br>Investigate check the Powered USB cable is connected to the correct Powered USB Port.<br>Replace the Display Cable if required following Reference Guides from Tech Documentation. Contact STAR support for assistance. Test: User to test URL:<br>Call history:<br>##### Call 5312660   Problem   Web Service   qws_uk   Mon 09 Jun 2025 15:20:19   A+C+P<br><br>agent.loginname=qws_uk<br>equipment.assettag=STRGB000000M4015TAA3<br>contract.pkey=23200<br>call.poms=1<br>call.zip=CH43 7RF<br>call.address=Station Approach<br>call.city=Birkenhead<br>call.customerid=INC17708240<br>call.problem=BIDSTON NLC2136 MER STATION<br>W30 - TOM issues<br>call.modifiedby=QWebServices<br>call.busimpact=Urgent (TD)<br>category.name=GBR/STR/workpackage/MC2180HHT<br>call.priority=2-Medium<br>call.datereported=6/9/2025 4:19:38 PM<br><br>##### Call 5312660   Problem   Web Service   qws_uk   Mon 09 Jun 2025 15:20:19   A+C+P<br><br>BIDSTON NLC2136 MER STATION... |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Returned Items |
|----------------|
|                |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

John Paul Barron 10/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 9 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4175177 | Customer                            | Xerox (UK) Technical***DO NOT INVOICE*** |             | Job Address   |
|---------------|-------------------------------------|--|-------------|---|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name                             | Kyle .      | Halfords Limited<br>Unit 3 Junction 1 Retail Park<br>Bidstone Moss<br>Printer B<br>WALLASEY<br>CH44 2HE |
| Activity      | REPAIR WITH PARTS                   | Contact Phone                            | 01516304216 |   |
| Priority      | ND FIX                              |  |             |   |
| Ref 1         | 11725648                            |  |             |   |
| Ref 2         |                                     |  |             |   |
| No. of Parts  | 1                                   |  |             |   |

| Instructions 1   | Instructions 2  |
|--|---|
| <p>Intervention #: 2 SLA: 06/06/2025 17:00-----ASSET INFORMATION---ProductName: CS510de High Volt HR CZ EE GR LT LV NLDeviceTagCustomer: PRINTER BSerialNumber: 502751946H3D0ProductIdentifier: 28E0070Model: 5027-630----ACCOUNT INFORMATION----MPS ACCOUNTSLA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00Printer InformationPin code on all devices 1066Tray set up generally is as followsTray 1 A4 plain paperTray 2 A4 episys labelsWill print A5 sometimes but generally via the manual feeder if the device has one</p> <p><a href="https://support.lexmark.com/mobiletech/en/printers/printer/CS510/Lexmark-CS510de-High-Volt-HR-CZ-EE-GR-LT-LV-NLDeviceTagCustomer-PRINTER-B-SerialNumber-502751946H3D0-ProductIdentifier-28E0070-Model-5027-630----Account-Information----MPS-Account-SLA.">https://support.lexmark.com/mobiletech/en/printers/printer/CS510/Lexmark-CS510de-High-Volt-HR-CZ-EE-GR-LT-LV-NLDeviceTagCustomer-PRINTER-B-SerialNumber-502751946H3D0-ProductIdentifier-28E0070-Model-5027-630----Account-Information----MPS-Account-SLA.</a></p> <p>-----TIONS-----Technical</p> | <p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC0924230. Issue : Broken metal part fell from trayRecommended PNs: 40X7623 40X8091Steps Performed : provided photos of the broken partPrinter Location :Unit 3 Junction 1 Retail Park Bidstone Moss Wallasey Merseyside CH44 2HE Wallasey....POC Contact information : Full name: Kyle...Phone: 0151 6304216Source : L2</p> <p>-----INSTRUC Tested working. Additional faulty ops panel touch does not work 41X0909 needed.</p> |

| Job Notes |
|-----------|
|           |

| Request   | Part    | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 192392092 | 41X0909 | CS51x SVC Op panels CS510 4 in |        |       |                         |                 |
|           |         |                                |        |       |                         |                 |
|           |         |                                |        |       |                         |                 |
|           |         |                                |        |       |                         |                 |



# Run Sheet

John Paul Barron 10/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 9 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4176231 | Customer                            | Fujitsu Services Limited - EE |  |               | Job Address  |
|---------------|-------------------------------------|-------------------------------|--|---------------|--|
| SLA Window    | 09/06/2025 11:20 - 10/06/2025 17:30 | <b>Contact Name</b>           |  | 4619 Wallasey | Orange Retail<br>9 Liscard Way<br>Merseyside<br>Wallasey<br>CH44 5TL |
| Activity      | NON TECH EXCHANGE                   | <b>Contact Phone</b>          |  | 01516 383196  |  |
| Priority      | ND 1700                             |                               |  |               |  |
| Ref 1         | C5312622                            |                               |  |               |  |
| Ref 2         |                                     |                               |  |               |  |
| No. of Parts  | 1                                   |                               |  |               |  |

| Instructions 1  | Instructions 2   |
|---|--|
| ND 10/06/2025 17:30<br>PART2=<br>PART3=<br>PART4=<br>ALT1=<br>ALT2=<br>ALT3=<br>ALT4= TEXT=<br>_EELENX12TAB x 1 | Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN<br>Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL:<br>Call history::<br>##### Call 5312622   Problem   Web Service   qws_uk   Mon 09 Jun 2025 11:05:34   A+C+P<br><br>agent.loginname=qws_uk<br>equipment.assettag=EELGB000000O4553TRB2<br>contract.pkey=22856<br>call.poms=1<br>call.zip=CH44 5TL<br>call.address=9 Liscard Way<br>call.city=Wallasey<br>call.customerid=INC17699559<br>call.problem=SW - Lenovo X12 Tablet - Tablet not connecting to any wireless networks WiFi adapter not working  INC04349698 //Replacement of tablet PW-05JJVT needed<br>call.modifiedby=QWebServices<br>call.busimpact=Total Down (TO)<br>category.name=GBR/EEL/workpackage/LENX12TAB<br>call.priority=3-High<br>call.datereported=6/9/2025 12:05:14 PM<br><br>##### Call 5312622   Problem   Web Service   qws_uk   Mon 09 Jun 2025 11:05:34   A+C+P<br>... |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |

| Request     | Part         | Description             | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|--------------|-------------------------|--------|-------|-------------------------|-----------------|
| 19243628201 | _EELENX12TAB | TBT:EHT:X12-TABLET-GEN1 |        |       |                         |                 |
|             |              |                         |        |       |                         |                 |
|             |              |                         |        |       |                         |                 |
|             |              |                         |        |       |                         |                 |

| Returned Items |
|----------------|
|                |

| Request     | Part         | Description             | Serial | Asset | Part Status | Customer Damage? |
|-------------|--------------|-------------------------|--------|-------|-------------|------------------|
| 19243628401 | _EELENX12TAB | TBT:EHT:X12-TABLET-GEN1 |        |       |             |                  |
|             |              |                         |        |       |             |                  |
|             |              |                         |        |       |             |                  |
|             |              |                         |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

John Paul Barron 10/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 9 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4175690 | Customer                            | Fujitsu Services Limited - EE |  |               | Job Address  |
|---------------|-------------------------------------|-------------------------------|--|---------------|--|
| SLA Window    | 08/06/2025 09:00 - 10/06/2025 18:00 | <b>Contact Name</b>           |  | 4619 Wallasey | Orange Retail<br>9 Liscard Way<br>Merseyside<br>Wallasey<br>CH44 5TL |
| Activity      | TECH EXCHANGE                       | <b>Contact Phone</b>          |  | 01516 383196  |  |
| Priority      | ND 1800                             |                               |  |               |  |
| Ref 1         | C5312499                            |                               |  |               |  |
| Ref 2         |                                     |                               |  |               |  |
| No. of Parts  | 1                                   |                               |  |               |  |

| Instructions 1   | Instructions 2   |
|--|--|
| ND 10/06/2025 18:00<br>SLA: ND 10/06/2025 18:00 PART2=<br>PART3=<br>PART4=<br>ALT1=<br>ALT2=<br>ALT3=<br>ALT4= TEXT=<br>FUJFJ00044 x 1 | <p>Problem: [TC] cash drawer to printer cable frayed or damaged Root Cause: unknown<br/>Action: engineer to replace the RJ45 to RJ11 cash drawer to receipt printer cable. Test: site to test drawer operation URL:<br/>Call history:<br/>##### Call 5312499   Problem   Web Service   qws_uk   Fri 06 Jun 2025 15:23:35   A+C+P</p> <p>agent.loginname=qws_uk<br/>equipment.assettag=EELGB000000O4553TRC2<br/>contract.pkey=22856<br/>call.poms=1<br/>call.zip=CH44 5TL<br/>call.address=9 Liscard Way<br/>call.city=Wallasey<br/>call.customerid=INC17695879<br/>call.problem=FOH - RJ11 to RJ45 (cash drawer cable) - Missing in store /Installation needed<br/>call.modifiedby=QWebServices<br/>call.busimpact=Total Down (TO)<br/>category.name=GBR/EEL/workpackage/EECSHCBL<br/>call.priority=3-High<br/>call.datereported=6/6/2025 4:23:12 PM</p> <p>##### Call 5312499   Problem   Web Service   qws_uk   Fri 06 Jun 2025 15:23:35   A+C+P</p> <p>Store number: 4619<br/>Store location: Wallasey...</p> |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |
|          |
|          |
|          |

| Returned Items |            |                       |        |       |                         |                 |
|----------------|------------|-----------------------|--------|-------|-------------------------|-----------------|
| Request        | Part       | Description           | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19241905201    | FUJFJ00044 | CBL:3MTR PTR-CSH DRWR |        |       |                         |                 |
|                |            |                       |        |       |                         |                 |
|                |            |                       |        |       |                         |                 |
|                |            |                       |        |       |                         |                 |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Mark Hosie 10/06/2025

|      |            |       |            |        |             |             |   |
|------|------------|-------|------------|--------|-------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hosie, Mark | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-------------|-------------|---|

| Job # 4176435 | Customer                            | GE Medical Systems Ltd |                  | Job Address  |
|---------------|-------------------------------------|------------------------|------------------|--|
| SLA Window    | 09/06/2025 14:24 - 10/06/2025 12:00 | Contact Name           | FAO RACHEL BROWN | BROADGREEN HOSPITAL<br>BROADGREEN HOSPITAL<br>THOMAS DR, LIVERPOOL<br>LIVERPOOL<br>L14 3LB |
| Activity      | NON TECH EXCHANGE                   | Contact Phone          | 01517062750      |  |
| Priority      | ND 1200                             |                        |                  |  |
| Ref 1         | 15193956                            |                        |                  |  |
| Ref 2         |                                     |                        |                  |  |
| No. of Parts  | 1                                   |                        |                  |  |

| Instructions 1 | Instructions 2   |
|----------------|--|
| swap probe     | <p>Driver needs to go to Ultrasound is on the ground floor of the main building (within Radiology).</p> <p>Collect:242623PD7</p> <p>Deliver: 242176PD6</p> |

| Job Notes |
|-----------|
|           |

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19244546601 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
|----------------|
|                |



# Run Sheet

Mark Hosie 10/06/2025

|      |            |       |            |        |             |             |   |
|------|------------|-------|------------|--------|-------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hosie, Mark | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-------------|-------------|---|

| Job # 4176134 | Customer                            | Vista Retail Support Limited |   | Job Address   |
|---------------|-------------------------------------|------------------------------|---|---|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name                 | . | MCDONALDS - CAPGEMINI<br>HUNTS CROSS SHOPPING<br>PARK SPEKE HALL ROAD<br>LIVERPOOL<br>L24 9GB |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                | . |   |
| Priority      | ND 1700                             |                              |   |   |
| Ref 1         | 3297119                             |                              |   |   |
| Ref 2         |                                     |                              |   |   |
| No. of Parts  | 1                                   |                              |   |   |

| Instructions 1 | Instructions 2  |
|----------------|---|
| Backdoor swap  | Replace MCD-PTR-CTS751-JS970-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC. |

| Job Notes |
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| In Items |
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| Request     | Part          | Description      | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|------------------|--------|-------|-------------------------|-----------------|
| 19236375001 | MCD-PTR-LAB3- | MCD-PTR-LAB3-KIT |        |       |                         |                 |
|             |               |                  |        |       |                         |                 |
|             |               |                  |        |       |                         |                 |
|             |               |                  |        |       |                         |                 |

| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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|  | Customer Print |
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# Run Sheet

## Mark Hosie 10/06/2025

|      |            |       |            |        |             |             |   |
|------|------------|-------|------------|--------|-------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hosie, Mark | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-------------|-------------|---|

| Job # 4173429 | Customer                            | Computacenter - Astra Zeneca |  |               | Job Address   |
|---------------|-------------------------------------|------------------------------|--|---------------|---|
| SLA Window    | 10/06/2025 10:00 - 10/06/2025 18:00 | <b>Contact Name</b>          |  | Jay Galloway  | Astrazeneca Speke Reception   |
| Activity      | COLLECTION                          | <b>Contact Phone</b>         |  | +441514857967 | Astrazeneca Speke Reception<br>To Jay Galloway, Plot 6,<br>Renaissance Way<br>SPEKE<br>England<br>L24 9JW |
| Priority      | ND 1700                             |                              |  |               |   |
| Ref 1         | WOT000325238                        |                              |  |               |   |
| Ref 2         |                                     |                              |  |               |   |
| No. of Parts  | 1                                   |                              |  |               |   |

| Instructions 1                                | Instructions 2  |
|---|---|
| Collect items using packaging already on site | {"Remove Serial 1": "GM0R7PYH", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-06-10", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006864_UK10_EUSAP Campus Europe UK", "Cost Center Account Number": "CC_0000006864_UK10_EUSAP"} |

| Job Notes |
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| In Items |      |             |        |       |                         |                 |
|----------|------|-------------|--------|-------|-------------------------|-----------------|
| Request  | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |
|          |      |             |        |       |                         |                 |

| Returned Items |  |  |          |       |             |                  |
|----------------|--|--|----------|-------|-------------|------------------|
| Request        | Part                                     | Description                              | Serial   | Asset | Part Status | Customer Damage? |
| 192298287      | Please collect and remove single device. | Please collect and remove single device. | GM0R7PYH |       |             |                  |
|                |  |  |          |       |             |                  |
|                |  |  |          |       |             |                  |
|                |  |  |          |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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# Run Sheet

Mark Hosie 10/06/2025

|      |            |       |            |        |             |             |   |
|------|------------|-------|------------|--------|-------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hosie, Mark | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-------------|-------------|---|

| Job # 4173468 | Customer                            | Computacenter - Astra Zeneca |             | Job Address   |
|---------------|-------------------------------------|------------------------------|-------------|---|
| SLA Window    | 10/06/2025 10:00 - 10/06/2025 18:00 | Contact Name                 | Alan Thomas | Astrazeneca Speke Reception   |
| Activity      | COLLECTION                          | Contact Phone                | -           | Astrazeneca Speke Reception<br>To Jay Galloway, Plot 6,<br>Renaissance Way<br>SPEKE<br>England<br>L24 9JW |
| Priority      | ND 1700                             |                              |             |   |
| Ref 1         | WOT000325327                        |                              |             |   |
| Ref 2         |                                     |                              |             |   |
| No. of Parts  | 1                                   |                              |             |   |

| Instructions 1                                | Instructions 2   |
|---|--|
| Collect items using packaging already on site | {"Remove Serial 1": "Ref GM0R7PYH", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-06-10", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2", "Cost Center Account Number": "CC_0000231968_4000_NAM"} |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Returned Items |
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| Request   | Part                                     | Description                              | Serial       | Asset | Part Status | Customer Damage? |
|-----------|--|--|--------------|-------|-------------|------------------|
| 192301446 | Please collect and remove single device. | Please collect and remove single device. | Ref GM0R7PYH |       |             |                  |
|           |  |  |              |       |             |                  |
|           |  |  |              |       |             |                  |
|           |  |  |              |       |             |                  |

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|------------------------|--------------|---------------|
| Engineer Closure Notes | On Site Time | Off Site Time |
|                        |              |               |
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# Run Sheet

Mark Hosie 10/06/2025

|      |            |       |            |        |             |             |   |
|------|------------|-------|------------|--------|-------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hosie, Mark | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-------------|-------------|---|

| Job # 4176444 | Customer                            | Secure Retail Limited |             |  | Job Address                       |  |  |
|---------------|-------------------------------------|-----------------------|-------------|--|-----------------------------------|--|--|
| SLA Window    | 09/06/2025 14:34 - 10/06/2025 17:00 | Contact Name          | TRACY MOORE |  | LM - CREWE<br>LM - CREWE          |  |  |
| Activity      | TECH EXCHANGE                       | Contact Phone         | 03300955760 |  | TRAIN CREW DEPOT,<br>PLATFORM 12  |  |  |
| Priority      | ND 1700                             |                       |             |  | CREW RAILWAY STATION,<br>NANTWICH |  |  |
| Ref 1         | 00057084                            |                       |             |  | CREWE<br>CW2 6HR                  |  |  |
| Ref 2         |                                     |                       |             |  |                                   |  |  |
| No. of Parts  | 1                                   |                       |             |  |                                   |  |  |

| Instructions 1                                  | Instructions 2                                    |
|---|---|
| Secure Retail ..... Worldline ..... M020 Script | Please exchange: 02000103005020107886/M020-107886 |

| Job Notes |
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| In Items |
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| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19244595501 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Mark Hosie 10/06/2025

|      |            |       |            |        |             |             |   |
|------|------------|-------|------------|--------|-------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hosie, Mark | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-------------|-------------|---|

| Job # 4176458 | Customer                            | Secure Retail Limited |                |  | Job Address                       |  |  |
|---------------|-------------------------------------|-----------------------|----------------|--|-----------------------------------|--|--|
| SLA Window    | 09/06/2025 14:40 - 10/06/2025 17:00 | Contact Name          | REBECCA COOPER |  | LM - CREWE<br>LM - CREWE          |  |  |
| Activity      | TECH EXCHANGE                       | Contact Phone         | 03300955760    |  | TRAIN CREW DEPOT,<br>PLATFORM 12  |  |  |
| Priority      | ND 1700                             |                       |                |  | CREW RAILWAY STATION,<br>NANTWICH |  |  |
| Ref 1         | 00057082                            |                       |                |  | CREWE<br>CW2 6HR                  |  |  |
| Ref 2         |                                     |                       |                |  |                                   |  |  |
| No. of Parts  | 1                                   |                       |                |  |                                   |  |  |

| Instructions 1                                  | Instructions 2                                    |
|---|---|
| Secure Retail ..... Worldline ..... M020 Script | Please exchange: 02000103005020113516/M020-113516 |

| Job Notes |
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#### In Items

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19244619201 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Osama Shahhoud 10/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 4 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

|                      |                                     |                                     |                           |   |
|----------------------|-------------------------------------|-------------------------------------|---------------------------|---|
| <b>Job #</b> 4176360 | <b>Customer</b>                     | Fujitsu Services Limited - Vodafone |                           | <b>Job Address</b>                                    |
| <b>SLA Window</b>    | 09/06/2025 13:13 - 10/06/2025 17:00 | <b>Contact Name</b>                 | Prestatyn (WL) (PA) 60467 | Prestatyn<br>Prestatyn, Unit 9, Prestatyn Retail Park |
| <b>Activity</b>      | TECH EXCHANGE                       | <b>Contact Phone</b>                | 07920813361               | Denbighshire<br>Prestatyn<br>LL19 9LR                 |
| <b>Priority</b>      | ND 1700                             |                                     |                           |   |
| <b>Ref 1</b>         | C5312642                            |                                     |                           |   |
| <b>Ref 2</b>         |                                     |                                     |                           |   |
| <b>No. of Parts</b>  | 1                                   |                                     |                           |   |

| Instructions 1  | Instructions 2   |
|---|--|
| <p>ND 10/06/2025 20:00<br/> SLA: ND 10/06/2025 20:00 PART2=<br/> PART3=<br/> PART4=<br/> ALT1=<br/> ALT2=<br/> ALT3=<br/> ALT4= TEXT=<br/> _VPDELTIL-W11-23H2 x 1</p> | <p>Problem: [TC] Dell 7110 WIN11 23H2 Till faulty Root Cause: Unknown Action: Engineer to replace the faulty Dell Optiplex Till base Unit Test: With Vodafone Service desk URL: Call history::<br/> ##### Call 5312642   Problem   Web Service   qws_uk   Mon 09 Jun 2025 13:13:07   A+C+P<br/><br/> agent.loginname=qws_uk<br/> equipment.assettag=VFDGB000000VI671TA23<br/> contract.pkey=23219<br/> call.poms=1<br/> call.zip=LL19 9LR<br/> call.address=Prestatyn<br/> Unit 9<br/> Prestatyn Retail Park<br/> call.city=Prestatyn<br/> call.customerid=INC17677629<br/> call.problem=RET60467- 030- Base Unit - Boot loops<br/> call.modifiedby=QWebServices<br/> call.busimpact=Urgent (TD)<br/> category.name=GBR/VFD/workpackage/VFDELL7110WIN1123H2<br/> call.priority=2-Medium<br/> call.datereported=6/9/2025 2:12:28 PM<br/><br/> ##### Call 5312642   Problem   Web Service   qws_uk   Mon 09 Jun 2025 13:13:07   A+C+P<br/><br/> RET60467- 030- Base Unit - Boot loops<br/> ...</p> |

## **Job Notes**

## In Items

| Request     | Part          | Description                   | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|-------------------------------|--------|-------|-------------------------|-----------------|
| 19244200201 | _VPDELTIL-W11 | 2302.0PTIPLEX TILL:WIN11 23H2 |        |       |                         |                 |
|             |               |                               |        |       |                         |                 |
|             |               |                               |        |       |                         |                 |
|             |               |                               |        |       |                         |                 |

## Returned Items

| Request     | Part          | Description                   | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------------|-------------------------------|--------|-------|-------------|------------------|
| 19244200401 | _VPDELTIL-W11 | 2302:OPTIPLEX TILL:WIN11 23H2 |        |       |             |                  |
|             |               |                               |        |       |             |                  |
|             |               |                               |        |       |             |                  |
|             |               |                               |        |       |             |                  |

Engineer Closure Notes

|                           |  |
|---------------------------|--|
|                           |  |
| <b>Customer Print</b>     |  |
|                           |  |
| <b>Customer Signature</b> |  |
|                           |  |



# Run Sheet

Osama Shahhoud 10/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 4 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4174420 | Customer                            | FUJITSU SERVICES LIMITED - BANKS HOME USERS |                  |  | Job Address  |
|---------------|-------------------------------------|---|------------------|--|--|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 15:00 | Contact Name                                | LILLIAN CRABTREE |  | 12 LLYS GWYLAN<br>12 LLYS GWYLAN<br>RHYL<br>LL18 4QD |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                               | 07305094967      |  |  |
| Priority      | ND 1500                             |   |                  |  |  |
| Ref 1         | 5312332 / INC8918239                |   |                  |  |  |
| Ref 2         |                                     |   |                  |  |  |
| No. of Parts  | 1                                   |   |                  |  |  |

| Instructions 1  | Instructions 2   |
|---|--|
| Lillian.Crabtree@natwest.com / _NWHUBFMON<br><br>*** Please call customer when On the Way *** | Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange<br>return the assigned part and close the call with supporting comments. |

| Job Notes |
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| In Items |
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| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19235933601 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
|----------------|
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| Request     | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|------|-------------|--------|-------|-------------|------------------|
| 19235933801 |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |
|             |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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|  | Customer Print |
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# Run Sheet

Osama Shahhoud 10/06/2025

|      |            |       |            |        |                 |             |   |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 4 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4176399 | Customer                            | Secure Retail Limited |                              |  | Job Address              |  |  |
|---------------|-------------------------------------|-----------------------|------------------------------|--|--------------------------|--|--|
| SLA Window    | 09/06/2025 13:58 - 10/06/2025 17:00 | Contact Name          | REBECCA OLIVER OR RYAN BUNNY |  | BODELWYDDAN CASTLE TRUST |  |  |
| Activity      | TECH EXCHANGE                       | Contact Phone         | 01745 585088                 |  | BODELWYDDAN CASTLE TRUST |  |  |
| Priority      | ND 1700                             |                       |                              |  | BODELWYDDAN              |  |  |
| Ref 1         | 00057083                            |                       |                              |  | RHYL                     |  |  |
| Ref 2         |                                     |                       |                              |  | LL18 5YA                 |  |  |
| No. of Parts  | 1                                   |                       |                              |  |                          |  |  |

| Instructions 1                                 | Instructions 2                              |
|--|---|
| Secure Retail - P2PE Generic - Exchange Script | Please exchange: 390-162-884 PTID: 34915014 |

| Job Notes |
|-----------|
|           |
|           |

#### In Items

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19244431301 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

## Osama Shahhoud 10/06/2025

|             |            |              |            |               |                 |                    |   |
|-------------|------------|--------------|------------|---------------|-----------------|--------------------|---|
| <b>Date</b> | 10/06/2025 | <b>Depot</b> | Warrington | <b>Driver</b> | Shahhoud, Osama | <b>Jobs on Run</b> | 4 |
|-------------|------------|--------------|------------|---------------|-----------------|--------------------|---|

|               |                                     |                           |                               |  |
|---------------|-------------------------------------|---------------------------|-------------------------------|--|
| Job # 4176286 | Customer                            | Fujitsu - Star – TFW - TC |                               | Job Address  |
| SLA Window    | 09/06/2025 12:27 - 10/06/2025 19:00 | Contact Name              | HOLYHEAD NLC7830 TFW Depot    | TRANSPORT FOR WALES<br>(Holyhead)<br>Station Approach<br>Gwynedd<br>Holyhead<br>LL65 1DQ |
| Activity      | TECH EXCHANGE                       | Contact Phone             | 02920 320 322 / 07741 249 783 |  |
| Priority      | ND 1900                             |                           |                               |  |
| Ref 1         | C5312635                            |                           |                               |  |
| Ref 2         |                                     |                           |                               |  |
| No. of Parts  | 1                                   |                           |                               |  |

| Instructions 1   | Instructions 2  |
|--|---|
| ND 10/06/2025 19:00<br>SLA: ND 10/06/2025 19:00 PART2=<br>PART3=<br>PART4=<br>ALT1=<br>ALT2=<br>ALT3=<br>ALT4= TEXT=<br>FUJFTP-638WSL110 x 1 | Problem: [TC] PRINTER Root Cause: Unknown Action: Swap Fujitsu thermal printer & pair with phone following Engineers documentation.- Device ID xx RSP ID xxxx TFS REFxxxxxxxxx ** NO PARTS TO BE SENT DIRECT TO SITE ** Test: in use URL:<br>Call history::<br>##### Call 5312635   Problem   Web Service   qws_uk   Mon 09 Jun 2025 12:27:05   A+C+P<br><br>agent.loginname=qws_uk<br>equipment.assettag=STRGB00000H8565TRT3<br>contract.pkey=23200<br>call.poms=1<br>call.zip=LL65 1DQ<br>call.address=Station Approach<br>call.city=Holyhead<br>call.customerid=INC17707388<br>call.problem=HOLYHEAD NLC7830 TFW Depot<br>FTP set 6 Asset number - 13855 - Serial / ID 59000775<br>call.modifiedby=QWebServices<br>call.busimpact=Urgent (TD)<br>category.name=GBR/STR/workpackage/TFWFPR<br>call.priority=2-Medium<br>call.datereported=6/9/2025 1:26:28 PM<br><br>##### Call 5312635   Problem   Web Service   qws_uk   Mon 09 Jun 2025 12:27:05   A+C+P<br><br>HOLYHEAD NLC7830 TFW Depot<br>FTP set 6 Asset number - 13855 - Serial / ID 59000775... |

## Job Notes

## In Items

| Request     | Part          | Description             | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|-------------------------|--------|-------|-------------------------|-----------------|
| 19244024301 | FUJFTP-638WSL | 1P0UR:THERMAL W/CHARGER |        |       |                         |                 |
|             |               |                         |        |       |                         |                 |
|             |               |                         |        |       |                         |                 |
|             |               |                         |        |       |                         |                 |

## Returned Items

| Request     | Part          | Description             | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------------|-------------------------|--------|-------|-------------|------------------|
| 19244024501 | FUJFTP-638WSL | 1PWR: THERMAL W/CHARGER |        |       |             |                  |
|             |               |                         |        |       |             |                  |
|             |               |                         |        |       |             |                  |
|             |               |                         |        |       |             |                  |

Engineer Closure Notes

|                           |  |
|---------------------------|--|
|                           |  |
| <b>Customer Print</b>     |  |
|                           |  |
| <b>Customer Signature</b> |  |
|                           |  |



# Run Sheet

Simon Heath 10/06/2025

|      |            |       |            |        |              |             |   |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 9 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4176191 | Customer                            | Verifone UK LTD |               | Job Address   |
|---------------|-------------------------------------|-----------------|---------------|---|
| SLA Window    | 09/06/2025 10:52 - 10/06/2025 18:00 | Contact Name    | BEN           | PIZZA EXPRESS - 0731 -<br>MACCLES<br>4 MARKET PLACE<br>MACCLESFIELD<br>CHESHIRE<br>CHESHIRE<br>SK10 1EX |
| Activity      | TECH EXCHANGE                       | Contact Phone   | 01625 425 175 |   |
| Priority      | ND 1800                             |                 |               |   |
| Ref 1         | G353953                             |                 |               |   |
| Ref 2         |                                     |                 |               |   |
| No. of Parts  | 0                                   |                 |               |   |

| Instructions 1  | Instructions 2   |
|---|--|
| Stock Item = R-Vx680 WiFi-03.52.01.99991<br>Inbound PTID = 33534934<br>Inbound Serial No. = 330-849-347<br>IP Gateway = 0.0.0.0<br>Terminal IP Address = 0.0.0.0<br>Subnet Mask = 0.0.0.0<br>Bill Manager IP / VIM ECR I.P = N/A<br>WIFI Network SSID PEPED<br>WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo<br>WPA Encryption method = WPA2<br>Manager PIN / Supervisor Pin = 5555<br>Configuration / Setup Pin = 2580<br>Login ID = 0731<br>Login Pin = 0731<br>Primary System ID = 7866<br>SITE OPENING TIMES = N/A<br>Notes = N/A<br>Fault Category = Unable To Get GPRS Signal/Connection | If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678893 |

| Job Notes |
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| In Items |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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|--|--------------------|
|  | Customer Print     |
|  |                    |
|  |                    |
|  | Customer Signature |



# Run Sheet

Simon Heath 10/06/2025

|      |            |       |            |        |              |             |   |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 9 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4176107 | Customer                            | Computacenter - Astra Zeneca |             | Job Address   |
|---------------|-------------------------------------|------------------------------|-------------|---|
| SLA Window    | 10/06/2025 10:00 - 10/06/2025 18:00 | Contact Name                 | Mark Norcup | Mill Court Reception<br>Mill Court Reception<br>To Craig Wrench, Silk Road<br>Business Park, Charter<br>MACCLESFIELD<br>England<br>SK10 2NA |
| Activity      | DELIVERY                            | Contact Phone                |             |   |
| Priority      | ND 1700                             |                              |             |   |
| Ref 1         | WOT000326006                        |                              |             |   |
| Ref 2         |                                     |                              |             |   |
| No. of Parts  | 1                                   |                              |             |   |

| Instructions 1  | Instructions 2  |
|---|---|
| Deliver device only<br>no collection should be required | {"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-10", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000008010_UK10_EUSAP", "E2E Supply Chain Planning UK": "Cost Center Account Number": "CC_0000008010_UK10_EUSAP"} |

| Job Notes |
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| In Items |
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| Request   | Part                     | Description           | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 192333504 | 000000000004592626GB-NEW | Len TP T14s G4 AMD R5 | GM0TE8D9 |       |                         |                 |
|           |                          |                       |          |       |                         |                 |
|           |                          |                       |          |       |                         |                 |
|           |                          |                       |          |       |                         |                 |

| Returned Items |
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| Request   | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 192333507 |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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|  |  | Customer Print     |
|  |  |                    |
|  |  | Customer Signature |
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# Run Sheet

Simon Heath 10/06/2025

|      |            |       |            |        |              |             |   |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 9 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4176143 | Customer                            | Computacenter - Astra Zeneca |                      |  | Job Address   |
|---------------|-------------------------------------|------------------------------|----------------------|--|---|
| SLA Window    | 10/06/2025 10:00 - 10/06/2025 18:00 | Contact Name                 | Lucie Miller Potucka |  | Mill Court Reception<br>Mill Court Reception<br>To Craig Wrench, Silk Road<br>Business Park, Charter<br>MACCLESFIELD<br>England<br>SK10 2NA |
| Activity      | DELIVERY                            | Contact Phone                | +447385367709        |  |   |
| Priority      | ND 1700                             |                              |                      |  |   |
| Ref 1         | WOT000327829                        |                              |                      |  |   |
| Ref 2         |                                     |                              |                      |  |   |
| No. of Parts  | 1                                   |                              |                      |  |   |

| Instructions 1  | Instructions 2   |
|---|--|
| Deliver device only<br>no collection should be required | {"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-03", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004025_UK10_EUSAP", "Project Management UK": "Cost Center Account Number": "CC_0000004025_UK10_EUSAP"} |

| Job Notes |
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| In Items |
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| Request   | Part                     | Description           | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 192426882 | 000000000004592628GB-NEW | Len TP T14s G4 AMD R5 | GM0TE7JN |       |                         |                 |
|           |                          |                       |          |       |                         |                 |
|           |                          |                       |          |       |                         |                 |
|           |                          |                       |          |       |                         |                 |

| Returned Items |
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| Request   | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 192426884 |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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|--|--|--------------------|
|  |  | Customer Print     |
|  |  |                    |
|  |  | Customer Signature |
|  |  |                    |



# Run Sheet

## Simon Heath 10/06/2025

|      |            |       |            |        |              |             |   |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 9 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4176144 | Customer                            | Computacenter - Astra Zeneca |  |               | Job Address  |
|---------------|-------------------------------------|------------------------------|--|---------------|--|
| SLA Window    | 10/06/2025 10:00 - 10/06/2025 18:00 | <b>Contact Name</b>          |  | Amy Hughes    | Mill Court Reception<br>Mill Court Reception         |
| Activity      | DELIVERY                            | <b>Contact Phone</b>         |  | +447787222185 | To Craig Wrench, Silk Road<br>Business Park, Charter |
| Priority      | ND 1700                             |                              |  |               | MACCLESFIELD   |
| Ref 1         | WOT000327801                        |                              |  |               | England<br>SK10 2NA                                  |
| Ref 2         |                                     |                              |  |               |  |
| No. of Parts  | 1                                   |                              |  |               |  |

| Instructions 1  | Instructions 2   |
|---|--|
| Deliver device only<br>no collection should be required | {"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-05-29", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000002062_UK10_EUSAP", "Packing GPC1": "Cost Center Account Number", "Cost Center Account Number": "CC_0000002062_UK10_EUSAP"} |

| Job Notes |
|-----------|
|           |

| Request   | Part               | Description                       | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------|-----------------------------------|----------|-------|-------------------------|-----------------|
| 192426885 | 000000000004693827 | 7GB-NEW_Len TP X1 CARB G12 i7 LTE | PF587TKP |       |                         |                 |
|           |                    |                                   |          |       |                         |                 |
|           |                    |                                   |          |       |                         |                 |
|           |                    |                                   |          |       |                         |                 |



# Run Sheet

Simon Heath 10/06/2025

|      |            |       |            |        |              |             |   |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 9 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4176174 | Customer                            | Computacenter - Astra Zeneca |              |  | Job Address   |
|---------------|-------------------------------------|------------------------------|--------------|--|---|
| SLA Window    | 10/06/2025 10:00 - 10/06/2025 18:00 | Contact Name                 | Radwan Casey |  | Mill Court Reception<br>Mill Court Reception<br>To Craig Wrench, Silk Road<br>Business Park, Charter<br>MACCLESFIELD<br>England<br>SK10 2NA |
| Activity      | DELIVERY                            | Contact Phone                | Unknown      |  |   |
| Priority      | ND 1700                             |                              |              |  |   |
| Ref 1         | WOT000327980                        |                              |              |  |   |
| Ref 2         |                                     |                              |              |  |   |
| No. of Parts  | 1                                   |                              |              |  |   |

| Instructions 1  | Instructions 2   |
|---|--|
| Deliver device only<br>no collection should be required | {"Procure Catalog ID 1": "RFB_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-06-10", "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000003690_0010_ICON ZOLADEX CENTRAL OVERHEAD", "Cost Center Account Number": "CC_0000003690_0010_ICON"} |

| Job Notes |
|-----------|
|           |

| Request   | Part               | Description                       | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------|-----------------------------------|----------|-------|-------------------------|-----------------|
| 192426473 | 000000000004677826 | GB-USED_Len TP X1 CARB G11 i7 LTE | PF4SN0VW |       |                         |                 |
|           |                    |                                   |          |       |                         |                 |
|           |                    |                                   |          |       |                         |                 |
|           |                    |                                   |          |       |                         |                 |



# Run Sheet

Simon Heath 10/06/2025

|             |            |              |            |               |              |                    |   |
|-------------|------------|--------------|------------|---------------|--------------|--------------------|---|
| <b>Date</b> | 10/06/2025 | <b>Depot</b> | Warrington | <b>Driver</b> | Heath, Simon | <b>Jobs on Run</b> | 9 |
|-------------|------------|--------------|------------|---------------|--------------|--------------------|---|

| Job # 4176175 | Customer                            | Computacenter - Astra Zeneca |            | Job Address   |
|---------------|-------------------------------------|------------------------------|------------|---|
| SLA Window    | 10/06/2025 10:00 - 10/06/2025 18:00 | Contact Name                 | Vignesh KN | Mill Court Reception<br>Mill Court Reception<br>To Craig Wrench, Silk Road<br>Business Park, Charter<br>MACCLESFIELD<br>England<br>SK10 2NA |
| Activity      | DELIVERY                            | Contact Phone                | 123456     |   |
| Priority      | ND 1700                             |                              |            |   |
| Ref 1         | WOT000328058                        |                              |            |   |
| Ref 2         |                                     |                              |            |   |
| No. of Parts  | 1                                   |                              |            |   |

| Instructions 1  | Instructions 2   |
|---|--|
| Deliver device only<br>no collection should be required | { "Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop" "Procure Quantity 1": "1" "Requested by date": "2025-06-10" "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop" "Cost Center Name": "CC_0000006962_UK10_EUSAP ECS UK Service Now" "Cost Center Account Number": "CC_0000006962_UK10_EUSAP" } |

## **Job Notes**

## In Items

| Request   | Part           | Description                           | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|----------------|---------------------------------------|----------|-------|-------------------------|-----------------|
| 192429088 | 00000000000469 | BAZ7GB-NEW__Len TP X1 CARB G12 i7 LTE | PF588SBB |       |                         |                 |
|           |                |                                       |          |       |                         |                 |
|           |                |                                       |          |       |                         |                 |
|           |                |                                       |          |       |                         |                 |

## Returned Items

| Request   | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 192429090 |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |

## **Engineer Closure Notes**

|                           |  |
|---------------------------|--|
|                           |  |
| <b>Customer Print</b>     |  |
|                           |  |
| <b>Customer Signature</b> |  |
|                           |  |



# Run Sheet

Simon Heath 10/06/2025

|      |            |       |            |        |              |             |   |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 9 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4176176 | Customer                            | Computacenter - Astra Zeneca |               |  | Job Address   |
|---------------|-------------------------------------|------------------------------|---------------|--|---|
| SLA Window    | 10/06/2025 10:00 - 10/06/2025 18:00 | Contact Name                 | Trishna Hadap |  | WalkUp - Macclesfield<br>WalkUp - Macclesfield<br>Sili Road Business Park, Charter Way<br>MACCLESFIELD<br>England<br>SK10 2NA |
| Activity      | DELIVERY                            | Contact Phone                | Unknown       |  |   |
| Priority      | ND 1700                             |                              |               |  |   |
| Ref 1         | WOT000328060                        |                              |               |  |   |
| Ref 2         |                                     |                              |               |  |   |
| No. of Parts  | 1                                   |                              |               |  |   |

| Instructions 1  | Instructions 2  |
|---|---|
| Deliver device only<br>no collection should be required | {"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop""Procure Quantity 1":"1""Requested by date":"2025-06-10""Customer Catalog ID":" RFB_Lenovo_Travel_Laptop""Cost Center Name":"CC_0000006962_UK10_EUSAP ECS UK Service Now""Cost Center Account Number":"CC_0000006962_UK10_EUSAP"} |

| Job Notes |
|-----------|
|           |

| Request   | Part                      | Description               | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------------|---------------------------|----------|-------|-------------------------|-----------------|
| 192429188 | 000000000004677826GB-USED | Len TP X1 CARB G11 i7 LTE | PF54ZMNW |       |                         |                 |
|           |                           |                           |          |       |                         |                 |
|           |                           |                           |          |       |                         |                 |
|           |                           |                           |          |       |                         |                 |



# Run Sheet

Simon Heath 10/06/2025

|      |            |       |            |        |              |             |   |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 9 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4176271 | Customer                            | Computacenter - Astra Zeneca |             | Job Address  |
|---------------|-------------------------------------|------------------------------|-------------|--|
| SLA Window    | 10/06/2025 10:00 - 10/06/2025 18:00 | Contact Name                 | Laura Baggs | Mill Court Reception<br>Mill Court Reception         |
| Activity      | DELIVERY                            | Contact Phone                | Unknown     | To Craig Wrench, Silk Road<br>Business Park, Charter |
| Priority      | ND 1700                             |                              |             | MACCLESFIELD   |
| Ref 1         | WOT000328328                        |                              |             | England  |
| Ref 2         |                                     |                              |             | SK10 2NA   |
| No. of Parts  | 1                                   |                              |             |  |

| Instructions 1  | Instructions 2   |
|---|--|
| Deliver device only<br>no collection should be required | {"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-09", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"} |

| Job Notes |
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| In Items |
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| Request   | Part                      | Description           | Serial    | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------------|-----------------------|-----------|-------|-------------------------|-----------------|
| 192435594 | 000000000004608A09GB-USED | Len TP T14s G4 AMD R5 | GM0PJJKDR |       |                         |                 |
|           |                           |                       |           |       |                         |                 |
|           |                           |                       |           |       |                         |                 |
|           |                           |                       |           |       |                         |                 |

| Returned Items |
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| Request   | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 192435596 |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |
|           |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Simon Heath 10/06/2025

|      |            |       |            |        |              |             |   |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 9 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4176595 | Customer                            | Computacenter - Astra Zeneca |                 |  | Job Address   |
|---------------|-------------------------------------|------------------------------|-----------------|--|---|
| SLA Window    | 10/06/2025 10:00 - 10/06/2025 18:00 | Contact Name                 | Samantha Cowell |  | Mill Court Reception<br>Mill Court Reception<br>To Craig Wrench, Silk Road<br>Business Park, Charter<br>MACCLESFIELD<br>England<br>SK10 2NA |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                | +447384239398   |  |   |
| Priority      | ND 1700                             |                              |                 |  |   |
| Ref 1         | WOT000328477                        |                              |                 |  |   |
| Ref 2         |                                     |                              |                 |  |   |
| No. of Parts  | 1                                   |                              |                 |  |   |

| Instructions 1  | Instructions 2  |
|---|---|
| Deliver & collect legacy device using packaging from delivery | {"Customer Catalog ID": "GOLD_ASSET_NAME": "LENOVO :AZ RIT:Len X1 Car G12 i7 WWAN Ready", "GOLD_ASSET_SERIAL_NUMBER": "PF587LFP", "Cost Center Name": "CC_0000004021_UK10_EUSAP", "Data Office UK": "Cost Center Account Number": "CC_0000004021_UK10_EUSAP"} |

| Job Notes |
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|           |

| In Items |
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| Request   | Part               | Description                       | Serial   | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------|-----------------------------------|----------|-------|-------------------------|-----------------|
| 192444996 | 000000000004677823 | GB-SWAP_Len TP X1 CARB G11 i7 LTE | PF4YLLT2 |       |                         |                 |
|           |                    |                                   |          |       |                         |                 |
|           |                    |                                   |          |       |                         |                 |
|           |                    |                                   |          |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Asif Alam 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 8 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176123 | Customer                            | Paypoint Network Limited - UK |                           |  | Job Address  |
|---------------|-------------------------------------|-------------------------------|---------------------------|--|--|
| SLA Window    | 10/06/2025 08:00 - 10/06/2025 12:00 | Contact Name                  | CHANDRANI POLWATTA GAMAGE |  | MADDYS STORE<br>MADDYS STORE<br>37 CHURCH ROAD<br>NEW MILLS<br>HIGH PEAK<br>SK22 4NJ |
| Activity      | TECH EXCHANGE                       | Contact Phone                 | 01663309673               |  |  |
| Priority      | Priority MC                         |                               |                           |  |  |
| Ref 1         | 02364873                            |                               |                           |  |  |
| Ref 2         |                                     |                               |                           |  |  |
| No. of Parts  | 0                                   |                               |                           |  |  |

| Instructions 1         | Instructions 2  |
|------------------------|---|
| 34036942//31263418//T3 | <p>Case Number: 02364873</p> <p>Swap type: Swap Required</p> <p>Swap reason: Power Faults</p> <p>Device Type: PP1</p> <p>TID Number: 34036942</p> <p>Serial Number:</p> <p>Site ID: 31263418</p> <p>Description: Please swap terminal due to no display<br/>See case 02362605</p> |

| Job Notes |
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| In Items |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Asif Alam 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 8 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176173 | Customer                            | Paypoint Network Limited - UK |              | Job Address   |
|---------------|-------------------------------------|-------------------------------|--------------|---|
| SLA Window    | 10/06/2025 08:00 - 10/06/2025 12:00 | Contact Name                  | MANAGER      | PREMIER STORES<br>PREMIER STORES<br>14A MARKET STREET<br>DROYLSDEN<br>MANCHESTER<br>M43 6EA |
| Activity      | TECH EXCHANGE                       | Contact Phone                 | 01613 209397 |   |
| Priority      | Priority MC                         |                               |              |   |
| Ref 1         | 02365210                            |                               |              |   |
| Ref 2         |                                     |                               |              |   |
| No. of Parts  | 0                                   |                               |              |   |

| Instructions 1     | Instructions 2                          |
|--------------------|---|
| 33397195//77080/T3 | Swap reason: Software/Transaction Fault |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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|  | Customer Print |
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# Run Sheet

Asif Alam 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 8 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176190 | Customer                            | Verifone UK LTD |             |  | Job Address                    |  |  |
|---------------|-------------------------------------|-----------------|-------------|--|--------------------------------|--|--|
| SLA Window    | 09/06/2025 10:52 - 10/06/2025 18:00 | Contact Name    | OSCAR BINKS |  | PIZZA EXPRESS - 2751 - MANCHES |  |  |
| Activity      | TECH EXCHANGE                       | Contact Phone   | 01618346130 |  | THE TRIANGLE                   |  |  |
| Priority      | ND 1800                             |                 |             |  | EXCHANGE SQUARE                |  |  |
| Ref 1         | SFR-2678897                         |                 |             |  | MANCHESTER                     |  |  |
| Ref 2         |                                     |                 |             |  | MANCHESTER                     |  |  |
| No. of Parts  | 0                                   |                 |             |  | M4 3TR                         |  |  |

| Instructions 1  | Instructions 2   |
|---|--|
| Stock Item = R-VX680 Charging Cradle-Generic<br>Inbound PTID = N/A<br>Inbound Serial No. = 900-035-063<br>IP Gateway = 0.0.0.0<br>Terminal IP Address = N/A<br>Subnet Mask = 0.0.0.0<br>Bill Manager IP / VIM ECR I.P = N/A<br>WIFI Network SSID PEPED<br>WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo<br>WPA Encryption method = WPA2<br>Manager PIN / Supervisor Pin = N/A<br>Configuration / Setup Pin = N/A<br>Login ID = N/A<br>Login Pin = N/A<br>Primary System ID = 7866<br>SITE OPENING TIMES = N/A<br>Notes = N/A<br>Fault Category = Faulty Cradle | If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678897 |

| Job Notes |
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| In Items |  |  |  |  |  |  |
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| Returned Items |  |  |  |  |  |  |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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# Run Sheet

Asif Alam 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 8 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176704 | Customer                            | Computacenter Limited - Santander |               | Job Address  |
|---------------|-------------------------------------|-----------------------------------|---------------|--|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name                      | Matthew Leach | SANTANDER UK PLC<br>(0081001312)                                     |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                     | 07834 650355  | Santander, 8th Floor, LANDMARK,<br>St Peters Square, 1 Oxford Street |
| Priority      | ND 1700                             |                                   |               | Santander, 8th Floor, LANDMARK,<br>St Peters Square, 1 Oxford Street |
| Ref 1         | 24381892                            |                                   |               | M1 4PB   |
| Ref 2         |                                     |                                   |               |  |
| No. of Parts  | 1                                   |                                   |               |  |

| Instructions 1   | Instructions 2  |
|--|-----------------|
| SWAP Faulty Device Serial: 5CD3485Q6N Faulty Device Make: HP Elitebookaulty Device Model: 640 G10 Swap build required: Head Office Engineerntact Nmber: 07834 650355 | No Instructions |

| Job Notes |
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|           |

| In Items |
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| Request     | Part    | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19245229501 | 4693001 | SAN B:HP EliteBook 640 G10 - H |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Asif Alam 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 8 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176708 | Customer                            | Computacenter Limited - Santander |               | Job Address  |
|---------------|-------------------------------------|-----------------------------------|---------------|--|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name                      | Matthew Leach | SANTANDER UK PLC<br>(0081001312)                                     |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                     | 07834 650355  | Santander, 8th Floor, LANDMARK,<br>St Peters Square, 1 Oxford Street |
| Priority      | ND 1700                             |                                   |               | Santander, 8th Floor, LANDMARK,<br>St Peters Square, 1 Oxford Street |
| Ref 1         | 24381872                            |                                   |               | M1 4PB   |
| Ref 2         |                                     |                                   |               |  |
| No. of Parts  | 1                                   |                                   |               |  |

| Instructions 1  | Instructions 2  |
|---|-----------------|
| swap Faulty Device Serial: 5CD3485Q4F Faulty Device Make: HP Elitebookaulty Device Model: 640 G10 Swap build required: Head Office Engineerntact Number: 07834 650355 | No Instructions |

| Job Notes |
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|           |

| In Items |
|----------|
|          |
|          |
|          |
|          |

| Request     | Part    | Description                    | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19245229801 | 4693001 | SAN B:HP EliteBook 640 G10 - H |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |
|             |         |                                |        |       |                         |                 |

| Returned Items |
|----------------|
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Asif Alam 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 8 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176027 | Customer                            | Pret Tech Mahindra (UK) BAU |             |  | Job Address  |
|---------------|-------------------------------------|-----------------------------|-------------|--|--|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name                | .           |  | PRET A MANGER<br>UNIT C<br>ORANGE BUILDING, MEDIA CITY<br>Salford<br>MANCHESTER<br>M50 2HE |
| Activity      | TECH EXCHANGE                       | Contact Phone               | 01617133829 |  |  |
| Priority      | ND 1700                             |                             |             |  |  |
| Ref 1         | INC1442614                          |                             |             |  |  |
| Ref 2         |                                     |                             |             |  |  |
| No. of Parts  | 1                                   |                             |             |  |  |

| Instructions 1            | Instructions 2  |
|---------------------------|---|
| Till card reader - Till 1 | <p>Instructions 1: Till card reader replacement (Till 1)</p> <p>Instructions 2: If the Engineer is facing any issues on site please call - Pret Command Centre ..... 02076601338 &amp; Pret Service Desk - 0207 827 8827</p> <p>Issue: Till 1 team member card reader is missing the covering part. Still working at the moment just take a while until we manage to log in to the till.</p> <p>Shop No: UK0393</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <ol style="list-style-type: none"><li>Kindly replace the Till1 MSR</li><li>If required the device replacement please replace it and follow the SOP for the installation.</li><li>After replacing the new MSR please test with a shop user</li><li>After completing all the above steps still have any issues then contact the Pret Helpdesk.</li><li>Please share the working status of the device with Pret Helpdesk and the shop user.</li></ol> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Photos of these serial numbers &amp; devices must be shared in POD.<br/>...</p> |

| Job Notes |
|-----------|
|           |

| In Items    |                |                     |        |       |                         |                 |
|-------------|----------------|---------------------|--------|-------|-------------------------|-----------------|
| Request     | Part           | Description         | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19235968701 | N-PAMTILL610-0 | MSR (Model 610/650) |        |       |                         |                 |
|             |                |                     |        |       |                         |                 |
|             |                |                     |        |       |                         |                 |
|             |                |                     |        |       |                         |                 |

| Returned Items |                |                     |        |       |             |                  |
|----------------|----------------|---------------------|--------|-------|-------------|------------------|
| Request        | Part           | Description         | Serial | Asset | Part Status | Customer Damage? |
|                | N-PAMTILL610-0 | MSR (Model 610/650) |        |       |             |                  |
|                |                |                     |        |       |             |                  |
|                |                |                     |        |       |             |                  |
|                |                |                     |        |       |             |                  |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Asif Alam 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 8 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176153 | Customer                            | Pret Tech Mahindra (UK) BAU |             | Job Address  |
|---------------|-------------------------------------|-----------------------------|-------------|--|
| SLA Window    | 09/06/2025 10:15 - 10/06/2025 17:00 | Contact Name                |             | PRET A MANGER<br>UNIT C<br>ORANGE BUILDING, MEDIA CITY<br>Salford<br>MANCHESTER<br>M50 2HE |
| Activity      | TECH EXCHANGE                       | Contact Phone               | 01617133829 |  |
| Priority      | ND 1700                             |                             |             |  |
| Ref 1         | INC1442614                          |                             |             |  |
| Ref 2         |                                     |                             |             |  |
| No. of Parts  | 1                                   |                             |             |  |

| Instructions 1   | Instructions 2   |
|------------------|--|
| Till card reader | <p>Instructions 1: Till card reader - Till 1</p> <p>Instructions 2: Instructions 1: Till card reader replacement (Till 1)</p> <p>Instructions 2: If the Engineer is facing any issues on site please call - Pret Command Centre ..... 02076601338 &amp; Pret Service Desk - 0207 827 8827</p> <p>Issue: Till 1 team member card reader is missing the covering part. Still working at the moment just take a while until we manage to log in to the till.</p> <p>Shop No: UK0393</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Kindly replace the Till1 MSR<br/>2. If required the device replacement please replace it and follow the SOP for the installation.<br/>3. After replacing the new MSR please test with a shop user<br/>4. After completing all the above steps still have any issues then contact the Pret Helpdesk.<br/>5. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are...</p> |

| Job Notes |
|-----------|
|           |

| In Items    |             |                           |        |       |                         |                 |
|-------------|-------------|---------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part        | Description               | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19243015301 | N-PAMTILL-X | MSR (Model - 625X / 655X) |        |       |                         |                 |
|             |             |                           |        |       |                         |                 |
|             |             |                           |        |       |                         |                 |
|             |             |                           |        |       |                         |                 |

| Returned Items |             |                           |        |       |             |                  |
|----------------|-------------|---------------------------|--------|-------|-------------|------------------|
| Request        | Part        | Description               | Serial | Asset | Part Status | Customer Damage? |
| 19243015501    | N-PAMTILL-X | MSR (Model - 625X / 655X) |        |       |             |                  |
|                |             |                           |        |       |             |                  |
|                |             |                           |        |       |             |                  |
|                |             |                           |        |       |             |                  |

| Engineer Closure Notes |  |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Print     |               |
|                        |  |  |  |  |                    |               |
|                        |  |  |  |  | Customer Signature |               |
|                        |  |  |  |  |                    |               |



# Run Sheet

Asif Alam 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 8 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176469 | Customer                            | DieboldNixdorf_WIPRO |                  | Job Address   |
|---------------|-------------------------------------|----------------------|------------------|---|
| SLA Window    | 09/06/2025 14:59 - 10/06/2025 17:00 | Contact Name         | ELLIE FITZGERALD | CHEADLE WILMSLOW ROAD<br>CHEADLE WILMSLOW ROAD<br>JL041 CHEADLE<br>CHEADLE<br>SK8 3BZ |
| Activity      | TECH EXCHANGE P2PE                  | Contact Phone        |                  |   |
| Priority      | ND 1700                             |                      |                  |   |
| Ref 1         | 131108843                           |                      |                  |   |
| Ref 2         |                                     |                      |                  |   |
| No. of Parts  | 0                                   |                      |                  |   |

| Instructions 1                       | Instructions 2  |
|--------------------------------------|---|
| Replace Ingenico L2500 PN 1900001941 | **R/O** Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle.05/06/2025 15:08:43 - Laxmi Muppasani (Work notes) @Diebold Nixdorf Can you please reschedule an engineer visit to the branch Regards Laxmi Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202506041444 *delete as applicable Please provide relevant information below to be sent to Diebold: Hostname: Serial Number: Model number: Fault: *NOTE: If this is for a JL CHS Estimator laptop please use the PRE: JL CHS Estimator Laptop pre weblog template as this captures extra details needed Incident INC6644945 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941 |

| Job Notes |
|-----------|
|           |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Returned Items |
|----------------|
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |

|                        |              |               |
|------------------------|--------------|---------------|
| Engineer Closure Notes | On Site Time | Off Site Time |
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Ryan Owen 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 4 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176540 | Customer                            | Centrex Services |             |  | Job Address  |
|---------------|-------------------------------------|------------------|-------------|--|--|
| SLA Window    | 10/06/2025 10:30 - 10/06/2025 10:30 | Contact Name     | Paul French |  | SAINSBURY'S - MAIN -<br>BLACKPOOL<br>GEORGE STREET APOLLO CAR<br>PARK OPPOSITE<br>BLACKPOOL<br>FY1 3AZ |
| Activity      | MANPOWER                            | Contact Phone    | 07786514313 |  |  |
| Priority      | Timed                               |                  |             |  |  |
| Ref 1         | 8515802614r                         |                  |             |  |  |
| Ref 2         |                                     |                  |             |  |  |
| No. of Parts  | 0                                   |                  |             |  |  |

| Instructions 1   | Instructions 2  |
|--|---|
| Could you provide assistance for our engineer tomorrow at 10:30<br><br>Engineer will assist ours swapping large screen | ANY ISSUES AT ALL<br>PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION<br>BE IT TECHNICAL<br>ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US. |

| Job Notes |
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#### In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Ryan Owen 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 4 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176478 | Customer                            | Secure Retail Limited |               | Job Address                                |
|---------------|-------------------------------------|-----------------------|---------------|--|
| SLA Window    | 09/06/2025 15:05 - 10/06/2025 17:00 | Contact Name          | AASAM HUSSAIN | 3 STORE<br>3 STORE<br>UNIT N21             |
| Activity      | TECH EXCHANGE                       | Contact Phone         | 01253 623862  | HOUNDS HILL CENTRE<br>BLACKPOOL<br>FY1 4HU |
| Priority      | ND 1700                             |                       |               |  |
| Ref 1         | 00057088                            |                       |               |  |
| Ref 2         |                                     |                       |               |  |
| No. of Parts  | 1                                   |                       |               |  |

| Instructions 1                                 | Instructions 2                             |
|--|--|
| Secure Retail - P2PE Generic - Exchange Script | Please exchange: 316-492-807 PTID:32388322 |

| Job Notes |
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| In Items |
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| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19244730901 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |

| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

Ryan Owen 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 4 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176529 | Customer                            | Verifone UK LTD |               | Job Address   |
|---------------|-------------------------------------|-----------------|---------------|---|
| SLA Window    | 09/06/2025 15:33 - 10/06/2025 18:00 | Contact Name    | TANYA BURGESS | 345 BOOKER BLACKPOOL<br>BLACKPOOL & FYLDE<br>INDUSTRIAL ESTATE BRUNEL<br>WAY<br>BLACKPOOL |
| Activity      | TECH EXCHANGE                       | Contact Phone   | 01253791989   | N/A<br>N/A<br>FY4 5ES   |
| Priority      | ND 1800                             |                 |               |   |
| Ref 1         | G353971                             |                 |               |   |
| Ref 2         |                                     |                 |               |   |
| No. of Parts  | 0                                   |                 |               |   |

| Instructions 1  | Instructions 2   |
|---|--|
| Stock Item = R-2.10.0.26 P400<br>Inbound PTID = 37413425<br>Inbound Serial No. = 806-405-647<br>IP Gateway = 10.1.1.254<br>Terminal IP Address = 10.1.5.04<br>Subnet Mask = 255.255.0.0<br>Bill Manager IP / VIM ECR I.P = N/A<br>WIFI Network SSID N/A<br>WIFI Network WPA Password N/A<br>WPA Encryption method = N/A<br>Manager PIN / Supervisor Pin = 12345<br>Configuration / Setup Pin = 12345<br>Login ID = 5345<br>Login Pin = 5345<br>Primary System ID = 20024077<br>SITE OPENING TIMES = N/A<br>Notes = N/A<br>Fault Category = Unable To Get GPRS Signal/Connection | If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678932 |

| Job Notes |
|-----------|
|           |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |
|         |      |             |        |       |                         |                 |

| Returned Items |
|----------------|
|                |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |
|         |      |             |        |       |             |                  |

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# Run Sheet

Ryan Owen 10/06/2025

|      |            |       |            |        |            |             |   |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 4 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4176592 | Customer                            | Computacenter Limited - HSBC |                           | Job Address  |
|---------------|-------------------------------------|------------------------------|---------------------------|--|
| SLA Window    | 09/06/2025 16:18 - 10/06/2025 17:00 | Contact Name                 | HEATHER.MCCAGNEY@HSBC.COM | COMPUTACENTER HSBC<br>67 PRIORY LANE<br>GRANGE OVER SANDS<br>CUMBRIA<br>UK<br>LA11 7BJ |
| Activity      | NON TECH EXCHANGE                   | Contact Phone                | 07763225899               |  |
| Priority      | ND 1600                             |                              |                           |  |
| Ref 1         | INC49523431                         |                              |                           |  |
| Ref 2         |                                     |                              |                           |  |
| No. of Parts  | 1                                   |                              |                           |  |

| Instructions 1   | Instructions 2 |
|--|----------------|
| Home swap<br>Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC<br>all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | T14            |

| Job Notes |
|-----------|
|           |

| Request     | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19245119801 |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |
|             |      |             |        |       |                         |                 |



# Run Sheet

David Hargreaves 10/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 5 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4176584 | Customer                            | Centrex Services |             |  | Job Address  |
|---------------|-------------------------------------|------------------|-------------|--|--|
| SLA Window    | 10/06/2025 09:30 - 10/06/2025 17:00 | Contact Name     | Phil Morgan |  | Withington Girls School<br>100 Wellington Road<br>Fallowfield<br>Manchester<br>M14 6BL |
| Activity      | MANPOWER                            | Contact Phone    | 07827921365 |  |  |
| Priority      | Timed                               |                  |             |  |  |
| Ref 1         | BW050625WITHINGTONGIRLSSCHOOL       |                  |             |  |  |
| Ref 2         |                                     |                  |             |  |  |
| No. of Parts  | 0                                   |                  |             |  |  |

| Instructions 1                                 | Instructions 2  |
|--|---|
| Engineer will assist ours install large screen | ANY ISSUES AT ALL<br>PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION<br>BE IT TECHNICAL<br>ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US. |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |
|          |
|          |
|          |

| Returned Items |
|----------------|
|                |
|                |
|                |
|                |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

David Hargreaves 10/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 5 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4176239 | Customer                            | HCL Barclays  |                            |  | Job Address   |
|---------------|-------------------------------------|---------------|----------------------------|--|---|
| SLA Window    | 09/06/2025 11:31 - 10/06/2025 17:00 | Contact Name  | NEEL PEMMANAMADA THIMMAIAH |  | 31 NEWPORT STREET<br>31 NEWPORT STREET<br>MANCHESTER<br>M14 4BN |
| Activity      | IMAC COLLECTION                     | Contact Phone | 07899220299                |  |   |
| Priority      | ND 1600                             |               |                            |  |   |
| Ref 1         | TASK2850039                         |               |                            |  |   |
| Ref 2         |                                     |               |                            |  |   |
| No. of Parts  | 1                                   |               |                            |  |   |

| Instructions 1                          | Instructions 2  |
|---|---|
| LAPTOP COLLECTION ***PLEASE USE TOTE*** | Existing Serial Number or Asset Tag: Serial Number: CND2061XVR Asset Tag:<br>BB20830883<br>Existing Machine Hostname: BDSPUKL20830883<br>User current device: HP X360 |

| Job Notes   |          |             |        |       |                         |                 |
|-------------|----------|-------------|--------|-------|-------------------------|-----------------|
| In Items    |          |             |        |       |                         |                 |
|             |          |             |        |       |                         |                 |
| Request     | Part     | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19243681501 | HCL Tote | HCL Tote    |        |       |                         |                 |
|             |          |             |        |       |                         |                 |
|             |          |             |        |       |                         |                 |
|             |          |             |        |       |                         |                 |

| Returned Items |          |             |        |       |             |
|----------------|----------|-------------|--------|-------|-------------|
| Request        | Part     | Description | Serial | Asset | Part Status |
| 19243681701    | HCL Tote | HCL Tote    |        |       |             |
|                |          |             |        |       |             |
|                |          |             |        |       |             |
|                |          |             |        |       |             |

| Engineer Closure Notes |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--------------------|---------------|
|                        |  |  |                    |               |
|                        |  |  | Customer Print     |               |
|                        |  |  |                    |               |
|                        |  |  | Customer Signature |               |
|                        |  |  |                    |               |



# Run Sheet

David Hargreaves 10/06/2025

**Date** 10/06/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 5

|               |                                     |               |                            |  |
|---------------|-------------------------------------|---------------|----------------------------|--|
| Job # 4176240 | Customer                            | HCL Barclays  |                            | Job Address                                |
| SLA Window    | 09/06/2025 11:33 - 10/06/2025 17:00 | Contact Name  | NEEL PEMMANAMADA THIMMAIAH | 31 NEWPORT STREET                          |
| Activity      | COLLECTION                          | Contact Phone | 07899220299                | 31 NEWPORT STREET<br>MANCHESTER<br>M14 4BN |
| Priority      | ND 1600                             |               |                            |  |
| Ref 1         | TASK2874514                         |               |                            |  |
| Ref 2         |                                     |               |                            |  |
| No. of Parts  | 1                                   |               |                            |  |

| Instructions 1        | Instructions 2            |
|-----------------------|---------------------------|
| PERIPHERAL COLLECTION | Collection of 1x keyboard |

## Job Notes

| In Items    |               |                              |        |       |                         |                 |
|-------------|---------------|------------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part          | Description                  | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19243696001 | HCL Large box | Carton box 610 x 457 x 457mm |        |       |                         |                 |
|             |               |                              |        |       |                         |                 |
|             |               |                              |        |       |                         |                 |
|             |               |                              |        |       |                         |                 |

#### **Returned Items**

| Returned Items |               |                              |        |       |             |                  |
|----------------|---------------|------------------------------|--------|-------|-------------|------------------|
| Request        | Part          | Description                  | Serial | Asset | Part Status | Customer Damage? |
| 19243696201    | HCL Large box | Carton box 610 x 457 x 457mm |        |       |             |                  |
|                |               |                              |        |       |             |                  |
|                |               |                              |        |       |             |                  |
|                |               |                              |        |       |             |                  |

| Engineer Closure Notes    | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
|                           |              |               |
| <b>Customer Print</b>     |              |               |
|                           |              |               |
| <b>Customer Signature</b> |              |               |
|                           |              |               |



# Run Sheet

David Hargreaves 10/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 5 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4176241 | Customer                            | HCL Barclays  |                            |  | Job Address   |
|---------------|-------------------------------------|---------------|----------------------------|--|---|
| SLA Window    | 09/06/2025 11:35 - 10/06/2025 17:00 | Contact Name  | NEEL PEMMANAMADA THIMMAIAH |  | 31 NEWPORT STREET<br>31 NEWPORT STREET<br>MANCHESTER<br>M14 4BN |
| Activity      | COLLECTION                          | Contact Phone | 07899220299                |  |   |
| Priority      | ND 1600                             |               |                            |  |   |
| Ref 1         | TASK2874515                         |               |                            |  |   |
| Ref 2         |                                     |               |                            |  |   |
| No. of Parts  | 1                                   |               |                            |  |   |

| Instructions 1     | Instructions 2        |
|--------------------|-----------------------|
| MONITOR COLLECTION | MONITOR COLLECTION 1X |

| Job Notes |
|-----------|
|           |

| In Items |
|----------|
|          |
|          |
|          |
|          |

| Request     | Part          | Description                  | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|------------------------------|--------|-------|-------------------------|-----------------|
| 19243701601 | HCL Large box | Carton box 610 x 457 x 457mm |        |       |                         |                 |
|             |               |                              |        |       |                         |                 |
|             |               |                              |        |       |                         |                 |
|             |               |                              |        |       |                         |                 |

| Returned Items |
|----------------|
|                |
|                |
|                |
|                |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
|                        |              |               |
| Customer Print         |              |               |
|                        |              |               |
| Customer Signature     |              |               |
|                        |              |               |



# Run Sheet

David Hargreaves 10/06/2025

|      |            |       |            |        |                   |             |   |
|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 10/06/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 5 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4176630 | Customer                            | Computacenter Limited |              | Job Address                                       |
|---------------|-------------------------------------|-----------------------|--------------|---|
| SLA Window    | 10/06/2025 09:00 - 10/06/2025 17:00 | Contact Name          | James Taylor | LLOYDS BANKING GROUP PLC<br>(008102783            |
| Activity      | NON TECH EXCHANGE                   | Contact Phone         | 07944279763  | 8 Ranworth avenue<br>8 Ranworth avenue<br>SK4 3DB |
| Priority      | ND 1700                             |                       |              |   |
| Ref 1         | 24381867                            |                       |              |   |
| Ref 2         |                                     |                       |              |   |
| No. of Parts  | 1                                   |                       |              |   |

| Instructions 1   | Instructions 2  |
|--|-----------------|
| Contact Name - James Taylor Contact Number - 07944279763 Location - 8nworth avenue Stockport Greater Manchester England SK4 3DB - Heritage Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - | No Instructions |

| Job Notes |
|-----------|
|           |

| In Items    |         |                           |        |       |                         |                 |
|-------------|---------|---------------------------|--------|-------|-------------------------|-----------------|
| Request     | Part    | Description               | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19244645101 | 4707160 | LBG:PPD HP 830 G9 i5 16GB |        |       |                         |                 |
|             |         |                           |        |       |                         |                 |
|             |         |                           |        |       |                         |                 |
|             |         |                           |        |       |                         |                 |

| Returned Items |         |                           |        |       |             |                  |
|----------------|---------|---------------------------|--------|-------|-------------|------------------|
| Request        | Part    | Description               | Serial | Asset | Part Status | Customer Damage? |
| 19244645301    | 4707160 | LBG:PPD HP 830 G9 i5 16GB |        |       |             |                  |
|                |         |                           |        |       |             |                  |
|                |         |                           |        |       |             |                  |
|                |         |                           |        |       |             |                  |

| Engineer Closure Notes |  |  |  | On Site Time       | Off Site Time |
|------------------------|--|--|--|--------------------|---------------|
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Print     |               |
|                        |  |  |  |                    |               |
|                        |  |  |  | Customer Signature |               |
|                        |  |  |  |                    |               |

| Summary                           |               |             |         |                    |   |           |                                      |            |       |
|-----------------------------------|---------------|-------------|---------|--------------------|---|-----------|--------------------------------------|------------|-------|
| Customer Name                     | Trace Request | Ref 1       | Job #   | Activity           | Address   | Engineer  | SLA Window                           | Run Date   | Rec'd |
| Computacenter Limited - Santander | 19245229501   | 24381892    | 4176704 | NON TECH EXCHANGE  | SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB | Asif Alam | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| Computacenter Limited - Santander | 19245229801   | 24381872    | 4176708 | NON TECH EXCHANGE  | SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB | Asif Alam | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| Verifone UK LTD                   | (No Items)    | SFR-2678897 | 4176190 | TECH EXCHANGE      | PIZZA EXPRESS - 2751 - MANCHES, THE TRIANGLE, EXCHANGE SQUARE, MANCHESTER, MANCHESTER, M4 3TR   | Asif Alam | 09/06/2025 10:52<br>10/06/2025 18:00 | 10/06/2025 |       |
| Paypoint Network Limited - UK     | (No Items)    | 02365210    | 4176173 | TECH EXCHANGE      | PREMIER STORES, PREMIER STORES, 14A MARKET STREET, DROYLSDEN, MANCHESTER, M43 6EA   | Asif Alam | 10/06/2025 08:00<br>10/06/2025 12:00 | 10/06/2025 |       |
| Pret Tech Mahindra (UK) BAU       | 19235968701   | INC1442614  | 4176027 | TECH EXCHANGE      | PRET A MANGER, UNIT C, ORANGE BUILDING, MEDIA CITY, SALFORD, MANCHESTER, M50 2HE  | Asif Alam | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| Pret Tech Mahindra (UK) BAU       | 19243015301   | INC1442614  | 4176153 | TECH EXCHANGE      | PRET A MANGER, UNIT C, ORANGE BUILDING, MEDIA CITY, SALFORD, MANCHESTER, M50 2HE  | Asif Alam | 09/06/2025 10:15<br>10/06/2025 17:00 | 10/06/2025 |       |
| Paypoint Network Limited - UK     | (No Items)    | 02364873    | 4176123 | TECH EXCHANGE      | MADDYS STORE, MADDYS STORE, 37 CHURCH ROAD, NEW MILLS, HIGH PEAK, SK22 4NJ  | Asif Alam | 10/06/2025 08:00<br>10/06/2025 12:00 | 10/06/2025 |       |
| DieboldNixdorf_WIPRO              | (No Items)    | 131108843   | 4176469 | TECH EXCHANGE P2PE | CHEADLE WILMSLOW ROAD, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ   | Asif Alam | 09/06/2025 14:59<br>10/06/2025 17:00 | 10/06/2025 |       |

| Summary                         |               |             |         |                   |   |                     |                                      |            |       |
|---------------------------------|---------------|-------------|---------|-------------------|---|---------------------|--------------------------------------|------------|-------|
| Customer Name                   | Trace Request | Ref 1       | Job #   | Activity          | Address   | Engineer            | SLA Window                           | Run Date   | Rec'd |
| Computacenter Limited - HSBC    | 19245120701   | INC49404038 | 4176586 | TECH EXCHANGE     | COMPUTACENTER HSBC, 1-3 VICTORIA SQUARE, BOLTON, BL1 1RJ                    | Berlindo D'Assuncao | 09/06/2025 16:18<br>10/06/2025 16:30 | 10/06/2025 |       |
| Vista Retail Support Limited    | 19236377601   | 3297338     | 4176129 | NON TECH EXCHANGE | MCDONALDS - CAPGEMINI, 28 MIDDLETON GARDENS, MIDDLETON, LANCASHIRE, M24 4DF | Berlindo D'Assuncao | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| Computacenter - Kingfisher      | (No Items)    | 24380915r   | 4176172 | TECH EXCHANGE     | B&Q, B & Q PLC, FRITH STREET, WIGAN, WN5 0XN                                | Berlindo D'Assuncao | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| Symec Travis Perkins            | 19244081901   | 00441257    | 4176329 | TECH EXCHANGE     | LORD STREET, LORD STREET, LEIGH, WN7 1BY                                    | Berlindo D'Assuncao | 09/06/2025 12:43<br>10/06/2025 17:00 | 10/06/2025 |       |
| Computacenter Ltd Tesco Project | 19224808501   | LEIGH EXTRA | 4172297 | PROJECT           | TESCO EXTRA, TESCO EXTRA, THE LOOM, DERBY STREET, LEIGH, WN7 4BA            | Berlindo D'Assuncao | 03/06/2025 11:05<br>10/06/2025 17:00 | 10/06/2025 |       |



# Run Sheet

## Warehouse manifest

| Summary                                |               |            |         |               |  |              |                                      |            |       |
|--|---------------|------------|---------|---------------|--|--------------|--------------------------------------|------------|-------|
| Customer Name                          | Trace Request | Ref 1      | Job #   | Activity      | Address  | Engineer     | SLA Window                           | Run Date   | Rec'd |
| Computacenter PwC<br>NON TECH EXCHANGE | 19221467201   | PAR0316250 | 4171640 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 02/06/2025 15:32<br>10/06/2025 17:30 | 10/06/2025 |       |
| Computacenter PwC<br>NON TECH EXCHANGE | 19224841601   | PAR0317397 | 4172309 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 03/06/2025 11:11<br>10/06/2025 17:30 | 10/06/2025 |       |
| Computacenter PwC<br>NON TECH EXCHANGE | 19224970101   | PAR0317533 | 4172334 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 03/06/2025 11:33<br>10/06/2025 17:30 | 10/06/2025 |       |
| Computacenter PwC<br>NON TECH EXCHANGE | 19243831601   | PAR0324872 | 4176258 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 09/06/2025 12:01<br>10/06/2025 17:30 | 10/06/2025 |       |
| Computacenter PwC<br>NON TECH EXCHANGE | 19243873101   | PAR0324878 | 4176264 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 09/06/2025 12:07<br>10/06/2025 17:30 | 10/06/2025 |       |
| Computacenter PwC<br>NON TECH EXCHANGE | 19244050701   | PAR0324931 | 4176320 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 09/06/2025 12:34<br>10/06/2025 17:30 | 10/06/2025 |       |
| Computacenter PwC<br>NON TECH EXCHANGE | 19244062801   | PAR0324935 | 4176324 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 09/06/2025 12:38<br>10/06/2025 17:30 | 10/06/2025 |       |

| Summary                                       |               |                |         |                    |  |               |                                      |            |       |
|---|---------------|----------------|---------|--------------------|--|---------------|--------------------------------------|------------|-------|
| Customer Name                                 | Trace Request | Ref 1          | Job #   | Activity           | Address  | Engineer      | SLA Window                           | Run Date   | Rec'd |
| Computacenter Limited - HSBC                  | 19244334801   | INC49524373    | 4176377 | NON TECH EXCHANGE  | COMPUTACENTER HSBC, 20 WALLS AVENUE, CHESTER, CH1 4JB  | Daniel Hanson | 09/06/2025 13:42<br>10/06/2025 17:00 | 10/06/2025 |       |
| Xerox (UK) Technical***DO NOT INVOICE***      | 192440517     | 11728687       | 4176585 | REPAIR             | Everything Everywhere Limited, Broughton Shopping Park Chester Road, Unit 8A, Flintshire, Office, CHESTER, CH4 0DE                               | Daniel Hanson | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| Xerox (UK) Technical***DO NOT INVOICE***      | 192440512     | 11728687       | 4176585 | REPAIR             | Everything Everywhere Limited, Broughton Shopping Park Chester Road, Unit 8A, Flintshire, Office, CHESTER, CH4 0DE                               | Daniel Hanson | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| NCR TESCO HHT                                 | (No Items)    | 7516000390     | 4176316 | TECH EXCHANGE      | TESCO, 22-28 CHESTER ST, FLINT, FLINTSHIRE, CH6 5NR  | Daniel Hanson | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| Computacenter Limited - HSBC                  | 19243434601   | INC49506180    | 4176198 | TECH EXCHANGE      | COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB  | Daniel Hanson | 09/06/2025 10:56<br>10/06/2025 17:00 | 10/06/2025 |       |
| Computacenter Limited - HSBC                  | 19245119501   | INC49513705    | 4176591 | TECH EXCHANGE      | COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB  | Daniel Hanson | 09/06/2025 16:18<br>10/06/2025 17:00 | 10/06/2025 |       |
| Xerox (UK) Technical***DO NOT INVOICE***      | 192452046     | 1-533148764407 | 4176647 | CONSUMABLE INSTALL | Boots UK Limited, 5-7 Dingle Walk, Boots UK Limited, WINSFORD, CW7 1BA   | Daniel Hanson | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| Fujitsu Services Limited - Star Trains - P2PE | 19243286101   | C5312608       | 4176184 | TECH EXCHANGE      | Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA | Daniel Hanson | 09/06/2025 10:43<br>10/06/2025 20:00 | 10/06/2025 |       |
| Fujitsu Services Limited - Star Trains - P2PE | 19243285601   | C5312608       | 4176184 | TECH EXCHANGE      | Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA | Daniel Hanson | 09/06/2025 10:43<br>10/06/2025 20:00 | 10/06/2025 |       |
| POSTURITE LIMITED                             | 19244327301   | DEL1585469     | 4176373 | DESK INSTALL       | JANE TAYLOR, 20 BUSHEYFIELD CLOSE, HYDE, SK14 4TB  | Daniel Hanson | 09/06/2025 13:40<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED                             | 19244327302   | DEL1585469     | 4176373 | DESK INSTALL       | JANE TAYLOR, 20 BUSHEYFIELD CLOSE, HYDE, SK14 4TB  | Daniel Hanson | 09/06/2025 13:40<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED                             | 19244327303   | DEL1585469     | 4176373 | DESK INSTALL       | JANE TAYLOR, 20 BUSHEYFIELD CLOSE, HYDE, SK14 4TB  | Daniel Hanson | 09/06/2025 13:40<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED                             | 19244327304   | DEL1585469     | 4176373 | DESK INSTALL       | JANE TAYLOR, 20 BUSHEYFIELD CLOSE, HYDE, SK14 4TB  | Daniel Hanson | 09/06/2025 13:40<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED                             | 19244327305   | DEL1585469     | 4176373 | DESK INSTALL       | JANE TAYLOR, 20 BUSHEYFIELD CLOSE, HYDE, SK14 4TB  | Daniel Hanson | 09/06/2025 13:40<br>10/06/2025 17:00 | 10/06/2025 |       |

| Summary               |               |                                       |         |                   |   |                  |                                      |            |       |
|-----------------------|---------------|---------------------------------------|---------|-------------------|---|------------------|--------------------------------------|------------|-------|
| Customer Name         | Trace Request | Ref 1                                 | Job #   | Activity          | Address   | Engineer         | SLA Window                           | Run Date   | Rec'd |
| HCL Barclays          | 19243681501   | TASK2850039                           | 4176239 | IMAC COLLECTION   | 31 NEWPORT STREET,<br>31 NEWPORT STREET,<br>MANCHESTER, M14<br>4BN                            | David Hargreaves | 09/06/2025 11:31<br>10/06/2025 17:00 | 10/06/2025 |       |
| HCL Barclays          | 19243696001   | TASK2874514                           | 4176240 | COLLECTION        | 31 NEWPORT STREET,<br>31 NEWPORT STREET,<br>MANCHESTER, M14<br>4BN                            | David Hargreaves | 09/06/2025 11:33<br>10/06/2025 17:00 | 10/06/2025 |       |
| HCL Barclays          | 19243701601   | TASK2874515                           | 4176241 | COLLECTION        | 31 NEWPORT STREET,<br>31 NEWPORT STREET,<br>MANCHESTER, M14<br>4BN                            | David Hargreaves | 09/06/2025 11:35<br>10/06/2025 17:00 | 10/06/2025 |       |
| Centrex Services      | (No Items)    | BW050625WIT<br>HINGTONGIRL<br>SSCHOOL | 4176584 | MANPOWER          | Withington Girls School,<br>100 Wellington Road,<br>Fallowfield, Manchester,<br>M14 6BL       | David Hargreaves | 10/06/2025 09:30<br>10/06/2025 17:00 | 10/06/2025 |       |
| Computacenter Limited | 19244645101   | 24381867                              | 4176630 | NON TECH EXCHANGE | LLOYDS BANKING GROUP PLC<br>(008102783, 8 Ranworth<br>avenue , 8 Ranworth<br>avenue , SK4 3DB | David Hargreaves | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |

| Summary           |               |            |         |                  |   |              |                                      |            |       |
|-------------------|---------------|------------|---------|------------------|---|--------------|--------------------------------------|------------|-------|
| Customer Name     | Trace Request | Ref 1      | Job #   | Activity         | Address   | Engineer     | SLA Window                           | Run Date   | Rec'd |
| POSTURITE LIMITED | 19242428501   | DEL1583565 | 4176008 | CHAIR SP INSTALL | ADELE HUGHES<br>WR:28885, 81<br>WOODLANDS DRIVE,<br>CHESTER, CH2 3QJ                                    | David Ranson | 09/06/2025 07:40<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19242428502   | DEL1583565 | 4176008 | CHAIR SP INSTALL | ADELE HUGHES<br>WR:28885, 81<br>WOODLANDS DRIVE,<br>CHESTER, CH2 3QJ                                    | David Ranson | 09/06/2025 07:40<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19242377501   | DEL1585547 | 4176004 | CHAIR INSTALL    | MILLIE ASKEW, 28<br>PETE BEST DRIVE,<br>LIVERPOOL, L12 1NN  | David Ranson | 09/06/2025 07:16<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19242366301   | DEL1583910 | 4176000 | CHAIR INSTALL    | RATHBONES, PORT OF<br>LIVERPOOL BUILDING,<br>LIVERPOOL, L3 1NW  | David Ranson | 09/06/2025 07:08<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19242335901   | DEL1586513 | 4175993 | CHAIR INSTALL    | PETER LEDSON,<br>APT.23 BARTON<br>COURT, CENTRAL<br>WAY, WARRINGTON,<br>CHESHIRE, WA2 7TE               | David Ranson | 09/06/2025 06:43<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19242379201   | DEL1585346 | 4176006 | CHAIR INSTALL    | ENSPHERE HOUSE,<br>AMCOGIFFEN<br>BUILDING, YEW TREE<br>COURT WARRINGTON<br>ROAD, WARRINGTON,<br>WA3 6BH | David Ranson | 09/06/2025 07:17<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19242379202   | DEL1585346 | 4176006 | CHAIR INSTALL    | ENSPHERE HOUSE,<br>AMCOGIFFEN<br>BUILDING, YEW TREE<br>COURT WARRINGTON<br>ROAD, WARRINGTON,<br>WA3 6BH | David Ranson | 09/06/2025 07:17<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19242336701   | DEL1586488 | 4175994 | CHAIR INSTALL    | SHARON HOUGHTON,<br>15 SANDFIELDS,<br>FRODSHAM, WA6 6PW   | David Ranson | 09/06/2025 06:44<br>10/06/2025 17:00 | 10/06/2025 |       |

| Summary                                     |               |          |         |                   |   |                  |                                      |            |       |
|---|---------------|----------|---------|-------------------|---|------------------|--------------------------------------|------------|-------|
| Customer Name                               | Trace Request | Ref 1    | Job #   | Activity          | Address   | Engineer         | SLA Window                           | Run Date   | Rec'd |
| Fujitsu Services Limited - Star Trains - ME | 19244814601   | C5312661 | 4176513 | TECH EXCHANGE     | MERSEYRAIL, Station Approach, MERSEYSIDE, Birkenhead, CH43 7RF                                | John Paul Barron | 10/06/2025 08:00<br>10/06/2025 12:00 | 10/06/2025 |       |
| Fujitsu Services Limited - Star Trains - ME | 19244831401   | C5312659 | 4176518 | TECH EXCHANGE     | MERSEYRAIL, Station Approach, MERSEYSIDE, Birkenhead, CH43 7RF                                | John Paul Barron | 10/06/2025 08:00<br>10/06/2025 12:00 | 10/06/2025 |       |
| Fujitsu Services Limited - Star Trains - ME | (No Items)    | C5312660 | 4176713 | TECH EXCHANGE     | MERSEYRAIL, Station Approach, MERSEYSIDE, Birkenhead, CH43 7RF                                | John Paul Barron | 10/06/2025 08:00<br>10/06/2025 12:00 | 10/06/2025 |       |
| Xerox (UK) Technical***DO NOT INVOICE****   | 192392092     | 11725648 | 4175177 | REPAIR WITH PARTS | Halfords Limited, Unit 3 Junction 1 Retail Park, Bidstone Moss, Printer B, WALLASEY, CH44 2HE | John Paul Barron | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| Fujitsu Services Limited - EE               | 19243628201   | C5312622 | 4176231 | NON TECH EXCHANGE | Orange Retail, 9 Liscard Way, Merseyside, Wallasey, CH44 5TL                                  | John Paul Barron | 09/06/2025 11:20<br>10/06/2025 17:30 | 10/06/2025 |       |
| Fujitsu Services Limited - EE               | 19241905201   | C5312499 | 4175690 | TECH EXCHANGE     | Orange Retail, 9 Liscard Way, Merseyside, Wallasey, CH44 5TL                                  | John Paul Barron | 08/06/2025 09:00<br>10/06/2025 18:00 | 10/06/2025 |       |
| Fujitsu Services Limited - Star Trains      | 19242699201   | C5312584 | 4176056 | TECH EXCHANGE     | MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT                                    | John Paul Barron | 09/06/2025 08:56<br>10/06/2025 20:00 | 10/06/2025 |       |
| Verifone UK LTD                             | (No Items)    | G353968  | 4176390 | TECH EXCHANGE     | STONEGATE - BE AT ONE LIVERPOOL, 13-21 SEEL STREET, LIVERPOOL, N/A, N/A, L1 4AU               | John Paul Barron | 09/06/2025 13:46<br>10/06/2025 18:00 | 10/06/2025 |       |
| Fujitsu Services Limited - Telefonica TC    | 19241805201   | C5312554 | 4175631 | NON TECH EXCHANGE | O2 LIVERPOOL - LIVERPOOL ONE 0419, PARADISE COMPLEX, LIVERPOOL, L1 8BJ                        | John Paul Barron | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |



# Run Sheet

## Warehouse manifest

| Summary                      |               |              |         |                   |   |            |                                      |            |       |
|------------------------------|---------------|--------------|---------|-------------------|---|------------|--------------------------------------|------------|-------|
| Customer Name                | Trace Request | Ref 1        | Job #   | Activity          | Address   | Engineer   | SLA Window                           | Run Date   | Rec'd |
| Secure Retail Limited        | 19244595501   | 00057084     | 4176444 | TECH EXCHANGE     | LM - CREWE, LM - CREWE, TRAIN CREW DEPOT, PLATFORM 12, CREW RAILWAY STATION, NANTWICH, CREWE, CW2 6HR                       | Mark Hosie | 09/06/2025 14:34<br>10/06/2025 17:00 | 10/06/2025 |       |
| Secure Retail Limited        | 19244619201   | 00057082     | 4176458 | TECH EXCHANGE     | LM - CREWE, LM - CREWE, TRAIN CREW DEPOT, PLATFORM 12, CREW RAILWAY STATION, NANTWICH, CREWE, CW2 6HR                       | Mark Hosie | 09/06/2025 14:40<br>10/06/2025 17:00 | 10/06/2025 |       |
| GE Medical Systems Ltd       | 19244546601   | 15193956     | 4176435 | NON TECH EXCHANGE | BROADGREEN HOSPITAL,<br>BROADGREEN HOSPITAL, THOMAS DR, LIVERPOOL , LIVERPOOL , L14 3LB                                     | Mark Hosie | 09/06/2025 14:24<br>10/06/2025 12:00 | 10/06/2025 |       |
| Vista Retail Support Limited | 19236375001   | 3297119      | 4176134 | NON TECH EXCHANGE | MCDONALDS - CAPGEMINI, HUNTS CROSS SHOPPING PARK SPEKE HALL ROAD, LIVERPOOL, L24 9GB  | Mark Hosie | 10/06/2025 09:00<br>10/06/2025 17:00 | 10/06/2025 |       |
| Computacenter - Astra Zeneca | (No Items)    | WOT000325238 | 4173429 | COLLECTION        | Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW | Mark Hosie | 10/06/2025 10:00<br>10/06/2025 18:00 | 10/06/2025 |       |
| Computacenter - Astra Zeneca | (No Items)    | WOT000325327 | 4173468 | COLLECTION        | Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW | Mark Hosie | 10/06/2025 10:00<br>10/06/2025 18:00 | 10/06/2025 |       |



# Run Sheet

## Warehouse manifest

| Summary                                     |               |                      |         |                   |  |                |                                      |            |       |
|---|---------------|----------------------|---------|-------------------|--|----------------|--------------------------------------|------------|-------|
| Customer Name                               | Trace Request | Ref 1                | Job #   | Activity          | Address  | Engineer       | SLA Window                           | Run Date   | Rec'd |
| FUJITSU SERVICES LIMITED - BANKS HOME USERS | 19235933601   | 5312332 / INC8918239 | 4174420 | NON TECH EXCHANGE | 12 LLYS GWYLAN, 12 LLYS GWYLAN, RHYL, LL18 4QD   | Osama Shahhoud | 10/06/2025 09:00<br>10/06/2025 15:00 | 10/06/2025 |       |
| Secure Retail Limited                       | 19244431301   | 00057083             | 4176399 | TECH EXCHANGE     | BODELWYDDAN CASTLE TRUST,<br>BODELWYDDAN CASTLE TRUST,<br>BODELWYDDAN, RHYL, LL18 5YA  | Osama Shahhoud | 09/06/2025 13:58<br>10/06/2025 17:00 | 10/06/2025 |       |
| Fujitsu Services Limited - Vodafone         | 19244200201   | C5312642             | 4176360 | TECH EXCHANGE     | Prestatyn, Prestatyn, Unit 9, Prestatyn Retail Park, Denbighshire, Prestatyn, LL19 9LR | Osama Shahhoud | 09/06/2025 13:13<br>10/06/2025 17:00 | 10/06/2025 |       |
| Fujitsu - Star – TFW - TC                   | 19244024301   | C5312635             | 4176286 | TECH EXCHANGE     | TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ          | Osama Shahhoud | 09/06/2025 12:27<br>10/06/2025 19:00 | 10/06/2025 |       |



# Run Sheet

## Warehouse manifest

| Summary                      |               |             |         |                   |  |           |                                      |            |       |
|------------------------------|---------------|-------------|---------|-------------------|--|-----------|--------------------------------------|------------|-------|
| Customer Name                | Trace Request | Ref 1       | Job #   | Activity          | Address  | Engineer  | SLA Window                           | Run Date   | Rec'd |
| Centrex Services             | (No Items)    | 8515802614r | 4176540 | MANPOWER          | SAINSBURYS - MAIN - BLACKPOOL, GEORGE STREET APOLLO CAR PARK OPPOSITE, BLACKPOOL, FY1 3AZ          | Ryan Owen | 10/06/2025 10:30<br>10/06/2025 10:30 | 10/06/2025 |       |
| Secure Retail Limited        | 19244730901   | 00057088    | 4176478 | TECH EXCHANGE     | 3 STORE, 3 STORE, UNIT N21, HOUNDS HILL CENTRE, BLACKPOOL, FY1 4HU                                 | Ryan Owen | 09/06/2025 15:05<br>10/06/2025 17:00 | 10/06/2025 |       |
| Verifone UK LTD              | (No Items)    | G353971     | 4176529 | TECH EXCHANGE     | 345 BOOKER BLACKPOOL, BLACKPOOL & FYLDE INDUSTRIAL ESTATE BRUNEL WAY, BLACKPOOL, N/A, N/A, FY4 5ES | Ryan Owen | 09/06/2025 15:33<br>10/06/2025 18:00 | 10/06/2025 |       |
| Computacenter Limited - HSBC | 19245119801   | INC49523431 | 4176592 | NON TECH EXCHANGE | COMPUTACENTER HSBC, 67 PRIORY LANE, GRANGE OVER SANDS, CUMBRIA, UK, LA11 7BJ                       | Ryan Owen | 09/06/2025 16:18<br>10/06/2025 17:00 | 10/06/2025 |       |



# Run Sheet

## Warehouse manifest

| Summary                      |               |              |         |                   |   |             |                                      |            |       |
|------------------------------|---------------|--------------|---------|-------------------|---|-------------|--------------------------------------|------------|-------|
| Customer Name                | Trace Request | Ref 1        | Job #   | Activity          | Address   | Engineer    | SLA Window                           | Run Date   | Rec'd |
| Verifone UK LTD              | (No Items)    | G353953      | 4176191 | TECH EXCHANGE     | PIZZA EXPRESS - 0731 - MACCLES, 4 MARKET PLACE, MACCLESFIELD, CHESHIRE, CHESHIRE, SK10 1EX                                      | Simon Heath | 09/06/2025 10:52<br>10/06/2025 18:00 | 10/06/2025 |       |
| Computacenter - Astra Zeneca | 192333504     | WOT000326006 | 4176107 | DELIVERY          | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Simon Heath | 10/06/2025 10:00<br>10/06/2025 18:00 | 10/06/2025 |       |
| Computacenter - Astra Zeneca | 192426882     | WOT000327829 | 4176143 | DELIVERY          | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Simon Heath | 10/06/2025 10:00<br>10/06/2025 18:00 | 10/06/2025 |       |
| Computacenter - Astra Zeneca | 192426885     | WOT000327801 | 4176144 | DELIVERY          | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Simon Heath | 10/06/2025 10:00<br>10/06/2025 18:00 | 10/06/2025 |       |
| Computacenter - Astra Zeneca | 192426473     | WOT000327980 | 4176174 | DELIVERY          | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Simon Heath | 10/06/2025 10:00<br>10/06/2025 18:00 | 10/06/2025 |       |
| Computacenter - Astra Zeneca | 192429088     | WOT000328058 | 4176175 | DELIVERY          | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Simon Heath | 10/06/2025 10:00<br>10/06/2025 18:00 | 10/06/2025 |       |
| Computacenter - Astra Zeneca | 192429188     | WOT000328060 | 4176176 | DELIVERY          | WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA             | Simon Heath | 10/06/2025 10:00<br>10/06/2025 18:00 | 10/06/2025 |       |
| Computacenter - Astra Zeneca | 192435594     | WOT000328328 | 4176271 | DELIVERY          | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Simon Heath | 10/06/2025 10:00<br>10/06/2025 18:00 | 10/06/2025 |       |
| Computacenter - Astra Zeneca | 192444996     | WOT000328477 | 4176595 | NON TECH EXCHANGE | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Simon Heath | 10/06/2025 10:00<br>10/06/2025 18:00 | 10/06/2025 |       |

| Summary           |               |            |         |                  |  |                |                                      |            |       |
|-------------------|---------------|------------|---------|------------------|--|----------------|--------------------------------------|------------|-------|
| Customer Name     | Trace Request | Ref 1      | Job #   | Activity         | Address  | Engineer       | SLA Window                           | Run Date   | Rec'd |
| POSTURITE LIMITED | 19237631701   | DEL1577107 | 4176092 | CHAIR INSTALL    | TRACY SUITE, 7TH FLOOR, W7 10, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5BS | Stephen Fitton | 10/06/2025 09:00<br>10/06/2025 13:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19237624001   | DEL1582723 | 4176110 | CHAIR INSTALL    | H M REVENUE & CUSTOMS, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5BS         | Stephen Fitton | 10/06/2025 09:00<br>10/06/2025 13:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19245370901   | DEL1585420 | 4176688 | CHAIR INSTALL    | H M REVENUE & CUSTOMS, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5BS         | Stephen Fitton | 09/06/2025 17:36<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19245353901   | DEL1586762 | 4176684 | CHAIR INSTALL    | RAC, THE VICTORIA, 150-182 THE QUAYS, SALFORD, M50 3SP                                 | Stephen Fitton | 09/06/2025 17:27<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19245353902   | DEL1586762 | 4176684 | CHAIR INSTALL    | RAC, THE VICTORIA, 150-182 THE QUAYS, SALFORD, M50 3SP                                 | Stephen Fitton | 09/06/2025 17:27<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19243196801   | DEL1585166 | 4176170 | CHAIR SP INSTALL | TAMESIDE METROPOLITAN B C, TAMESIDE ONE, MARKET PLACE, ASHTON-UNDER-LYNE, OL6 6BH      | Stephen Fitton | 09/06/2025 10:31<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19243196802   | DEL1585166 | 4176170 | CHAIR SP INSTALL | TAMESIDE METROPOLITAN B C, TAMESIDE ONE, MARKET PLACE, ASHTON-UNDER-LYNE, OL6 6BH      | Stephen Fitton | 09/06/2025 10:31<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19243196803   | DEL1585166 | 4176170 | CHAIR SP INSTALL | TAMESIDE METROPOLITAN B C, TAMESIDE ONE, MARKET PLACE, ASHTON-UNDER-LYNE, OL6 6BH      | Stephen Fitton | 09/06/2025 10:31<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19243196804   | DEL1585166 | 4176170 | CHAIR SP INSTALL | TAMESIDE METROPOLITAN B C, TAMESIDE ONE, MARKET PLACE, ASHTON-UNDER-LYNE, OL6 6BH      | Stephen Fitton | 09/06/2025 10:31<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19243196805   | DEL1585166 | 4176170 | CHAIR SP INSTALL | TAMESIDE METROPOLITAN B C, TAMESIDE ONE, MARKET PLACE, ASHTON-UNDER-LYNE, OL6 6BH      | Stephen Fitton | 09/06/2025 10:31<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19242334001   | DEL1582053 | 4175989 | CHAIR INSTALL    | 26 HUNT LANE, CHADDERTON, OLDHAM, OL9 9HB  | Stephen Fitton | 09/06/2025 06:41<br>10/06/2025 17:00 | 10/06/2025 |       |
| POSTURITE LIMITED | 19244359301   | DEL1586672 | 4176392 | CHAIR INSTALL    | MICHAEL DUZINKEWYCZ, 17 DEVA CLOSE, POYNTON, STOCKPORT, SK12 1HH                       | Stephen Fitton | 09/06/2025 13:47<br>10/06/2025 17:00 | 10/06/2025 |       |