



**Run Sheet**  
Daniel Hanson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4063544	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	Karen Kay	J Sainsbury Depot (Haydock) J Sainsbury Depot (Haydock) Hall Wood Avenue Haydock Industrial Estate Haydock
Activity	REPAIR WITH PARTS	Contact Phone	01942402007	
Priority	ND 1700			St Helens Merseyside WA11 9WB
Ref 1	7501201368			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SLA:14/01/2025 MODEL:HP LaserJet P4015N	HW // TAG ABCNFY837081 / SN Summary : Hardware Fault: Depot printer Description : Model: HP LaserJet P4015N SN or full printer name : CNFY837081 - The printer doesnt have the sticker with the name on it. Specific Location (Chamber/Office etc...); Receipts Chill Office Printer IP address: Unable to gather the IP as there is no printer name. Colleague wasnt able to find the MAC or IP address on his end either. Fault Description: Fuser error - Printer not printing at all Diagnostics: - Turned off & on 1) If there is a paper jam state exactly where the paper is jamming / stopping: No paper jam 2) If there any errors showing on the display add details of the error: 50.5 Fuser error Depot Primary Contact Name and Number: Karen Kay +441942402007 Depot Secondary Contact Name and Number: Fas Ail +441942402007 12/01/2025 17:54:29 - Radoje Vujosevic (Work notes) Incident created from Interaction IMS0800077 Passing to HW

## Job Notes

Part required:  
1x CB506-67902 - Fuser Assy (220v) for P4015

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186889492	CB506-67902					

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186889494	CB506-67902					

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



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Job # 4063539	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	Karen Kay	J Sainsbury Depot (Haydock) J Sainsbury Depot (Haydock)
Activity	REPAIR WITH PARTS	Contact Phone	01942402007	Hall Wood Avenue Haydock Industrial Estate Haydock
Priority	ND 1700			St Helens Merseyside
Ref 1	7501200283			WA11 9WB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SLA:14/01/2025 MODEL:HP LaserJet 4250dtn	HW // TAG ABD039MF07HP4350 / SN Summary : Hardware Fault: Depot printer Description : Model: HP LaserJet 4250dtn SN or full printer name : D039MF07HP4350 / CNHXB36958 Specific Location (Chamber/Office etc...): Receipts Chill Office Printer IP address: 10.246.181.76 (Online) Fault Description: Printing but the ink is wet when paper comes out and the print is smudged. The ink doesn't dry. Diagnostics: - Turned off & on - Replaced ink. 1) If there is a paper jam state exactly where the paper is jamming / stopping: No paper jam. 2) If there are any errors showing on the display add details of the error: No errors. Red light flashing. Depot Primary Contact Name and Number: Karen Kay +441942402007 Depot Secondary Contact Name and Number: Fas Ail +441942402007 12/01/2025 18:00:08 - Radoje Vujosevic (Work notes) Incident created from Interaction IMS0800077 Passing to HW

#### Job Notes

Part required:  
1x RM1-1083-090CN - Fuser Assembly 4250/4350

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186889446	RM1-1083-090CN					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186889448	RM1-1083-090CN					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4063548	Customer	Diebold Nixdorf UK Limited			Job Address
SLA Window	14/01/2025 08:00 - 14/01/2025 17:00	Contact Name	MATTHEW FREEMAN		BOOKER CASH & CARRY BOOKER CASH & CARRY LIVERPOOL ROAD MANCHESTER_MAKRO570 BARTON MOSSECLES M30 7RT
Activity	TECH EXCHANGE	Contact Phone			
Priority	ND 1700				
Ref 1	127771395/ 186880504/ 940511162				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Lexmark (MS510) Printer (35) - keeps jamming : Engineer to replace printer p/n 01770046545 Lexmark Mono Laser Printer MS510DN Lexmark (MS510) Printer (35): Description of issue: paper keeps jamming underneath - opened printer and checked & removed any damages has been rebooted & cables re seated after removing jam they are able to get 2 prints done before jamming again no error message during call Location of printer: reception Printer Type: n/a IP Address: 10.1.8.35 contact: 01617852217	INC10043346

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4063987	Customer	Verifone UK LTD		Job Address
SLA Window	13/01/2025 13:48 - 14/01/2025 18:00	Contact Name	STEVEN	PIZZA EXPRESS - 3256 - MANCHES
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	UNIT R8A THE TRAFFORD CENTRE
Priority	ND 1800			UNIT R8A THE TRAFFORD CENTRE
Ref 1	G347305			M17 8EH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 33567206 Inbound Serial No. = 331-063-297 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk  Fault Category =Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2663007

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18690504601	R-Vx680 WiFi-03.52X0889999D		331-179-323			



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Job # 4064165	Customer	Verifone UK LTD		Job Address
SLA Window	13/01/2025 16:08 - 14/01/2025 18:00	Contact Name	STEVEN	PIZZA EXPRESS - 3256 - MANCHES
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	UNIT R8A THE TRAFFORD CENTRE
Priority	ND 1800			UNIT R8A THE TRAFFORD CENTRE
Ref 1	G347335			M17 8EH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 29945992 Inbound Serial No. = 321-065-543 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk  Fault Category =Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2663077

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691517601	R-Vx680 WiFi-03.52X0889999D		321-002-602			



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Job # 4063500	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/01/2025 06:48 - 14/01/2025 17:00	Contact Name	ROSIE JONES		ROSIE JONES 4 WORSLEY STREET, THE BOXWORKS, FLAT 202 MANCHESTER M15 4NU
Activity	DESK INSTALL	Contact Phone	07900813796		
Priority	ND 1700				
Ref 1	DEL1523239				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME717550Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1523239&address=Rosie Jones 4 Worsley Street MANCHESTER the Boxworks Flat 202 M15 4NU>Once the job is completed please click this link to open and complete the form.</a>

Job Notes						
<b>In Items</b>						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



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Job # 4064223	Customer	Vista Retail Support Limited	Job Address
SLA Window	13/01/2025 16:30 - 14/01/2025 17:00	Contact Name	LIDL GILDA BROOK RD WEST ONE RETAIL PARK LANCASHIRE MANCHESTER M50 1ZD
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3159896		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3159896: HHT replacement  Friday 08:00 - 22:00 Saturday 08:00 - 22:00 Sunday 11:00 - 17:00 Monday 08:00 - 22:00 Tuesday 08:00 - 22:00 Wednesday 08:00 - 22:00 Thursday 08:00 - 22:00	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691604901	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



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Job # 4063673	Customer	COGNIZANT HAYS WAREHOUSING			Job Address		
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	TRACY ROBERTS		HAYS SPECIALIST RECRUITMENT LTD 5TH FLOOR, CITY TOWER PICCADILLY PLAZA MANCHESTER M1 4BT		
Activity	TECH EXCHANGE	Contact Phone	07870215775				
Priority	ND 1700						
Ref 1	SCTASK0011185						
Ref 2	C8608-R13						
No. of Parts	1						

Instructions 1	Instructions 2
Laptop Swap request	This is laptop collection Request Please contact user on the provided the number. If any issues contacting user Please contact Akashdeep 07341651138

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186684376						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4064237	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/01/2025 16:31 - 14/01/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI 18 ST ANNS SQUARE MANCHESTER LANCASHIRE MANCHESTER M2 7HQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3162404			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3162404:Till 1 receipt printer is damaged   Need a swapout  Please note this is the alt as star printers are end of life.  Opening Hours are:- Monday-Sunday 7am-11pm	Replace MCD-PTR-CTS751-HP-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691610501	MCD-PTR-CTS751-HP-KIT	MCD-PTR-CTS751-HP-KIT				



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Date	14/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4063617	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/01/2025 09:11 - 14/01/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5301058			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 14/01/2025 20:00 SLA: ND 14/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5301058   Problem   Web Service   qws_uk   Mon 13 Jan 2025 04:40:04   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC16786079 call.problem=NLC9654 Manchester Victoria Miura PED 020-042903 PED faulty battery call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=1/13/2025 5:39:18 AM  ##### Call 5301058   Problem   Web Service   qws_uk   Mon 13 Jan 2025 04:40:04   ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688696601	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020043908			
18688697201	_SXASSET-LABEL	SXASSET-LABELSV2				



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Job # 4063652	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/01/2025 09:55 - 14/01/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5301076			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 14/01/2025 20:00 SLA: ND 14/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5301076   Problem   Web Service   qws_uk   Mon 13 Jan 2025 09:16:34   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC16786815 call.problem=Set No. 41 ..... (PED ..... Serial Number: 020-107673) call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=1/13/2025 10:16:09 AM  ##### Call 5301076   Problem   Web Service   qws_uk   Mon 13 Jan 2025 09:16:34   A+C+P  Incident Number :- INC16786815 Replacement Parts required :- Yes...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688897901	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112226		
18688898601	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Daniel Hanson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4063654	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/01/2025 09:55 - 14/01/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5301074			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 14/01/2025 20:00 SLA: ND 14/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5301074   Problem   Web Service   qws_uk   Mon 13 Jan 2025 09:03:04   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC16779930 call.problem=Subject: Set No. 17 Mobile Device Issues - Manchester Victoria - 9654 ..... (PED ..... Serial Number: 020-042911) call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=1/13/2025 10:02:45 AM  ##### Call 5301074   Problem   Web Service   qws_uk   Mon 13 Jan 2025 09:03:04   A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688896101	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112398		
18688896601	_SXASSET-LABEL	SXASSET-LABELSV2				

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# Run Sheet

Stephen Fitton 14/01/2025

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Job # 4059699	Customer	POSTURITE LIMITED			Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 12:00	Contact Name	IAN LAURENCE		BAE SYSTEMS (OPERATIONS) LTD
Activity	MANPOWER	Contact Phone	03300477585		WARTON AERODROME INVESTMENT PROJECTS,
Priority	Priority MC				W365B
Ref 1	DEL1517722				PRESTON
Ref 2					PR4 1AX
No. of Parts	1				

Instructions 1	Instructions 2
***Please note - customer prefers delivery in the am ****Please call 1 hour before arrival.Customer Ref / PO: CPA000255227 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18659368401	100130863	Adapt 700 SE - Black	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4063459	Customer	POSTURITE LIMITED			Job Address		
SLA Window	13/01/2025 06:29 - 14/01/2025 17:00	Contact Name	DUNCAN GRIFFITHS WR:26908		PRIVATE ADDRESS REAR OF 16 DEAN STREET BLACKPOOL FY4 1AU		
Activity	CHAIR INSTALL	Contact Phone	03000461156				
Priority	ND 1700						
Ref 1	DEL1522539						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: park at the rear of 16 Dean street *** Please call 1 hour before arrival.Customer Ref / PO: P488065 WR:26908Items on order:9820575 - MISC - Chair Mat Hard F	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1522539&address=Private Address Rear Of 16 BLACKPOOL Dean Street FY4 1AU>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18687972901	100098446	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18687973101	100098446	Positiv Plus Medium Back No Ne				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4063458	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/01/2025 06:29 - 14/01/2025 17:00	Contact Name	CHANELLE DENNETT	CHANELLE DENNETT 33 SALISBURY ROAD BLACKPOOL FY1 5QJ
Activity	CHAIR INSTALL	Contact Phone	07581155470	
Priority	ND 1700			
Ref 1	DEL1520625			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P485880 WR:26323Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1520625&address=33 Salisbury Road BLACKPOOL FY1 5QJ>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18687973201	100135090	Positiv R600 Med Back Full Spe				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18687973401	100135090	Positiv R600 Med Back Full Spe				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Stephen Fitton 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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<b>Job #</b> 4064118	<b>Customer</b>	Xerox (UK) Technical***DO NOT INVOICE***		<b>Job Address</b>
<b>SLA Window</b>	14/01/2025 09:00 - 14/01/2025 17:00	<b>Contact Name</b>	Stephen Manager	Everything Everywhere Limited Unit....7 Hounds Hill Shopping Centre Office BLACKPOOL FY1 4HU
<b>Activity</b>	REPAIR WITH PARTS	<b>Contact Phone</b>	01253629970	
<b>Priority</b>	4HR			
<b>Ref 1</b>	11561446			
<b>Ref 2</b>				
<b>No. of Parts</b>	6			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 10/01/2025 17:00-----ASSET  INFORMATION---ProductName: COLOR MFP CX510de Color MFP HV  7527-63DeviceTagCustomer: SerialNumber: 752723946VT0CProductIdentifier:  38C5022Model: 7527-636Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTMonday to Saturday 09:00 to 17:00 &amp; Sunday 10:00 to 16:00. Including public holidays Christmas Day excludedSERVICE  PARTNER HOLDS BONDED GOLD STOCK OF DEVICES IF REQUIREDENGINEER TO RECORD PAGE COUNTOutput Device      Qty SLAE460dn - A4 Mono  MFP 951 NBD FixX548de - A4 Colour MFP 395 4 Hr FixC544dn - A4 Colour      274 NBD  FixCX510de - A4 Colour MFP 49 4 Hr FixMS510dn - A4 Mono      37 NBD Fix</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC16757837. SP attended ref 11559582 customer damage. Quote authorised so please fit all required parts. Drink mostly spilt into ADF cleaned as much as possible but unable to determine extent of damage. Removed covers and inspected no obvious signs of damage but requires further investigation due to health &amp; safety requirements. As per Abingdon TS suggest ordering following parts. ADF - 40x7830 Flat bed scanner - 40x7829 Low voltage power supply - 40x7626 Hight voltage power supply - 40x7625 System board - 40x7806 Motor gearbox - 40x7628 Customer damage ref - AB020125CX510Office Stephen 01253 629970 or 07964542757SN 752723946VT0CIP  10.19.101.242---INSTRUCTIONS-----Technical Notes -----JB. 2nd (CD) R. Owen 4059832 08/01. Drink mostly spilt into ADF. ordering following parts.  40x7830  40x782  40x7626  40x7625  40x7806  40x7628 Customer damage ref - AB020125. Please EMO and wait.</p>

## **Job Notes**

## In Items

## Returned Items

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Stephen Fitton 14/01/2025

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In Items for Job # 4064118 page 1 of 1



# Run Sheet

Stephen Fitton 14/01/2025

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Returned Items for Job # 4064118 page 1 of 1



# Run Sheet

Stephen Fitton 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4063505	Customer	POSTURITE LIMITED			Job Address		
SLA Window	13/01/2025 06:55 - 14/01/2025 17:00	Contact Name	ALLYSON UNSWORTH WR:24111		PRIVATE ADDRESS 73 NUTTER ROAD THORNTON-CLEVELEYS FY5 1EA		
Activity	CHAIR INSTALL	Contact Phone	07597436450				
Priority	ND 1700						
Ref 1	DEL1520731						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P484548 WR:25649Items on order:100016562 - FOOTREST - BREYTA Foo	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1520731&address=Private Address 73 Nutter Road THORNTON-CLEVELEYS  FY5 1EA>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688003601	100136736	RH Logic 300 No Neck No Arms G				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18688003901	100136736	RH Logic 300 No Neck No Arms G				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Stephen Fitton 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4063779	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	13/01/2025 11:38 - 14/01/2025 17:00	Contact Name	SOPHIE MOTTERSHEAD	COMPUTACENTER HSBC 67 WARRENHURST ROAD FLEETWOOD WARRENHURST ROAD FLEETWOOD FY7 6TP
Activity	COLLECTION	Contact Phone	07415945228	
Priority	ND 1600			
Ref 1	RITM30846904			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection ..... this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Thin Client (Mtc/Stc)</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18689618901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4062678	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	10/01/2025 09:00 - 14/01/2025 22:00	Contact Name	GB0360 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M 104-108 FRIARGATE WALK THE MALL ST. GEORGE'S PRESTON PR1 2NQ
Activity	TECH EXCHANGE	Contact Phone	01772940510	
Priority	ND 1900			
Ref 1	C002549530			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<a href="HTTPS://GPMO.ME/3Y1RD5">*CLICK HERE*</a>	<p>Dear partner</p> <p>Please perform replacement of the mentioned spare part/device due to hardware failure.</p> <p>Issues spotted: [Proactive Incidents] Issue: Posserver unreachable/offline // Issue - FAN 3</p> <p>Troubleshooting performed: UNIX - As per the ticket history initially there were 2 fans that are in failed state and we requested to replace both fans but Tech dan has confirmed he has replaced only fan2 and there is no update regarding fan 3 in the ticket.</p> <p>Other remarks: UNIX - Please raise new GPMO to replace fan 3.</p> <p>Additional instruction: -Please replace the faulty fan with a new one -Before leaving the store please test the POS Server with the manager -Contact SD for more info and support 02/01/2025 12:17:49 - Vimisha A/P Ratnasamy (Additional comments) Device: POS Server    Action: Please replace Fan 3 at POS Server    Miro/part name: 38018831</p> <p>...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4060093	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	08/01/2025 14:51 - 14/01/2025 18:00	Contact Name	AREEBA REHMAN	2 YEW TREE ROAD 2 YEW TREE ROAD STOCKPORT SK3 8TS
Activity	NON TECH EXCHANGE	Contact Phone	074 83 27 5900	
Priority	ND 1700			
Ref 1	5299094 / INC8582950			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
areeba.rehman@natwest.com / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674018301						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4063880	Customer	Computacenter - BASF		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	John Martin	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 161 475 3252	
Priority	ND 1700			
Ref 1	24210099			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
delivery only large notebook laptop Model: HP Notebook EliteBook 850 G_UK HP Serial number: 5CG0429VKV contact - 01614753252 / 0774776220	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688731901	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4063883	Customer	Computacenter - BASF			Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	Miriam Belfield		COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 778 8270205		
Priority	ND 1700				
Ref 1	24210919				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
delivery only small notebook laptop contact- 0778 8270205	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18689112601	4376162	BASF:HP EliteB 830 G8,G_UK_71				



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4064217	Customer	Computacenter - KPMG			Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	Zijun Zhen		KPMG LLP. (0081097989) 1 St Peters Square, 1 St Peters Square, M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07472654348		
Priority	ND 1700				
Ref 1	24203222				
Ref 2	PO Monthly				
No. of Parts	1				

Instructions 1	Instructions 2
Zijun Zhen 07472654348 swap laptop K124166 1 St Peters Square Manchesr M2 3AE	No Instructions

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18690165501	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18690165701	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4064294	Customer	Computacenter - KPMG		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	Christopher Colesell	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	+44 07917721911	
Priority	ND 1700			
Ref 1	24211383			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Christopher Colesell 07917721911 1 St Peters Square Manchester M2 3A	No Instructions

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691655201	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18691655501	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4061176	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	09/01/2025 12:50 - 14/01/2025 17:30	Contact Name	CHARLOTTE KNOWLES	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	1	
Priority	Timed			
Ref 1	000024199113			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware swap	device to collect Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 000000000004243321 asset UK033456 - Lenovo X1 Yoga G6 EP device to deliver Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678313401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4063660	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	13/01/2025 09:57 - 14/01/2025 17:30	Contact Name	GREG LASCELLES	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024199097			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	<p>Can you collect device: Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435</p> <p>Serial: PF36MVZE Asset: UK013586 - Lenovo X1 Yoga G6</p> <p>When delivering the new device</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688903201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18688903401						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4064150	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	13/01/2025 15:55 - 14/01/2025 17:00	Contact Name	DANNY SEENAN		92 ELLESMORE STREET 92 ELLESMORE STREET SWINTON MANCHESTER M27 0JN
Activity	COLLECTION	Contact Phone	078607 09287		
Priority	ND 1700				
Ref 1	42062				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691381701	DHL RBSG Large	DHL RBSG Large Tote				
18691381702	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4064205	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/01/2025 16:29 - 14/01/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI 3 CENTRE RETAIL PARK ROYTON OLDHAM LANCASHIRE OLDHAM OL2 5HX
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3165805			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Opening Hours are:- Monday-Sunday 7am-11pm	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691598801	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18691599001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4064200	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/01/2025 16:28 - 14/01/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI 3 CENTRE RETAIL PARK ROYTON OLDHAM LANCASHIRE OLDHAM OL2 5HX
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3165798			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Opening Hours are:- Monday-Sunday 7am-11pm	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691597701	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18691597901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4064312	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	14/01/2025 08:00 - 14/01/2025 17:00	Contact Name	ELLIE FITZGERALD	WIPRO LIMITED WIPRO LIMITED CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	127517287/ 186917750/ 940566240			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
No Stock - 1900002177 PED Collection only : @RICO - PED Collection only PED type.: Wireless - Ingenico Link/2500 Serial number of the PED: 192497303461103310964093 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202501021541 Caller: Ellie Fitzgerald Opened by: Ellie Fitzgerald Requested For: Ellie Fitzgerald WatchList: Louise MattleyYasmine Roberts Select which service you require.: Collection Select the PED type.: Wireless - Ingenico Link/2500 Enter the Serial number of the PED: 192497303461103310964093 Incident INC6497991 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.	INC6497991

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
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Job # 4064315	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	14/01/2025 08:00 - 14/01/2025 17:00	Contact Name	ELLIE FITZGERALD		WIPRO LIMITED WIPRO LIMITED CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	COLLECTION	Contact Phone	-		
Priority	ND 1700				
Ref 1	127516445/ 186917644/ 940566178				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
No Stock - 1900002177 PED Collection only : @RICO - PED Collection only PED type.: Wireless - Ingenico Link/2500 Serial number of the PED: 19254730346110331103070 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202501021512 Caller: Ellie Fitzgerald Opened by: Ellie Fitzgerald Requested For: Ellie Fitzgerald Select which service you require.: Collection Select the PED type.: Wireless - Ingenico Link/2500 Enter the Serial number of the PED: 19254730346110331103070 Incident INC6497998 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.	INC6497998

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					



# Run Sheet

## David Ranson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4063163	Customer	Fujitsu Services Limited - KFC			Job Address
SLA Window	12/01/2025 14:27 - 14/01/2025 17:00	<b>Contact Name</b>		KFC Heaton Chapel DT	KFC Heaton Chapel DT
Activity	TECH EXCHANGE	<b>Contact Phone</b>		+441619750290	Heaton Chapel Dt, Unit 1, Monarch Leisure Park,, Lloyd
Priority	ND 1800				Road/Wellington Road No
Ref 1	C5301046				Manchester
Ref 2					Manchester
No. of Parts	1				M19 2RF

Instructions 1	Instructions 2
ND 14/01/2025 10:50 SLA: ND 14/01/2025 10:50 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KCQSRKP-7500 x 1	Problem: [TC] [TC] KEYPAD Bump Bar for Fusion KVS site only (QSR system) TECH COURIER Root Cause: Unknown Action: Eng to check/replace KEYPAD Bump Bar for xceed controller Fusion KVS sites only (QSR system). To be used on both oneolder KP-4000 (PS/2) and a newer more common KP-7500 (USB). ** Mandatory Engineer must record Serial No In and Out ***TECH COURIER Test: Site to use ok URL: Call history:: ##### Call 5301046   Problem   Web Service   qws_uk   Sun 12 Jan 2025 12:51:05   A+C+P  agent.loginnname=qws_uk equipment.assettag=YUMGB00000005660TI03 contract.pkey=23199 call.poms=1 call.zip=M19 2RF call.address=Heaton Chapel Dt Unit 1 Monarch Leisure Park  Lloyd Road/Wellington Road No call.customerid=INC16711526 call.problem=(Equity Store) Please can 2 bump pads be sent to store. call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/YUM/workpackage/QSR Keyboard call.priority=2-Medium call.datereported=1/12/2025 1:50:21 PM  ##### Call 5301046   Problem   Web Service   qws_uk   Sun 12 Jan 2025 12:51:05  ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18687095701	_KCQSRKP-7500	SEN:KEYPAD	47-180718			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Ranson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4064204	Customer	HCL Barclays		Job Address
SLA Window	13/01/2025 09:00 - 14/01/2025 12:30	Contact Name	MOHAMMAD HUSSAIN	BARCLAYS BANK PLC BARCLAYS BANK PLC 3 HARDMAN STREET MANCHESTER M3 3AX
Activity	TECH EXCHANGE	Contact Phone	'	
Priority	ND 1600			
Ref 1	INC1038426340			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Laptop exchange	7593571946/ 07732576937 Business Hours: monday to friday from 10 am to 1:30 pm Users Current Device: HP EliteBook x360 1030 G8 Notebook PC - USB C charger Old Serial Number or Asset Tag: BB20833728 Replacement Serial Number or Asset Tag: BB20858245

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4060709	Customer	POSTURITE LIMITED		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	MARIAN MORRISON	H M REVENUE & CUSTOMS TRINITY BRIDGE HOUSE 2 DEARMANS PLACE Salford M3 5BS
Activity	CHAIR INSTALL	Contact Phone	03000553185	
Priority	ND 1700			
Ref 1	DEL1516345			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000246054Trinity Bridge Housefloor 1 West Desk 119Item	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1516345&address=H M Revenue %26 Customs Trinity Bridge House Salford 2 Dearmans Place M3 5BS>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18676093801	100137454	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18676094001	100137454	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

David Ranson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4063553	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	13/01/2025 07:48 - 14/01/2025 20:00	Contact Name	GORTON NLC2962 NT STATION	Northern Rail - STAR Gorton Railway Station, Lees Street, Gorton, Greater Manchester, E Mancs Greater Manchester Gorton M11 1WN
Activity	TECH EXCHANGE	Contact Phone	0161 230 7549	
Priority	ND 1900			
Ref 1	C5301064			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 14/01/2025 20:00 SLA: ND 14/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history: ##### Call 5301064   Problem   Web Service   qws_uk   Mon 13 Jan 2025 07:47:34   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB000000N2962TA23 contract.pkey=23200 call.poms=1 call.zip=M11 1WN call.address=Gorton Railway Station Lees Street Gorton Greater Manchester E Mancs call.customerid=INC16786970 call.problem=NLC 2962  Newbury Data Printer Faint print on machine Serial Number:33986 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=1/13/2025 8:46:59 AM...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688174001	_NRNEWND4020MKII	MAGNETIC TICKET DT 203DPI	32769			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Ranson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4063506	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/01/2025 06:56 - 14/01/2025 17:00	Contact Name	GAYE SENIOR		PROBATION SERVICE TAMESIDE MAGISTRATES COURT HENRY SQUARE ASHTON-UNDER-LYNE OL6 7TP
Activity	CHAIR INSTALL	Contact Phone	07513900515/079		
Priority	ND 1700				
Ref 1	DEL1518232				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Gaye Senior Contact Phone: 07513900515/07971491890*** required on 1st floor lift access ***Customer Ref / PO: 21070868512Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1518232&address=Probation Service Tameside Magistrates Court ASHTON-UNDER-LYNE Henry Square OL6 7TP>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688004701	100108969	ZentoFit Medium Back Small Sea				



# Run Sheet

David Ranson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4063803	Customer	TCS VIRGIN MEDIA 02		Job Address
SLA Window	13/01/2025 11:47 - 14/01/2025 17:00	Contact Name	LIAM DORAN	17 OAK DENNE CLOSE 17 OAK DENNE CLOSE GREENFIELD OLDHAM OL3 7JB
Activity	TECH EXCHANGE	Contact Phone	07305 343 034	
Priority	ND 1700			
Ref 1	INC000006863769			
Ref 2	01HW19060/411			
No. of Parts	1			

Instructions 1	Instructions 2
None	Door step exchange no config required  Liam can be contacted on 07305 343 034

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18689728601	HP O2 LAPTOP	HP O2 LAPTOP	5CD44678HQ			

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# Run Sheet

David Ranson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4064209	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/01/2025 16:30 - 14/01/2025 17:00	Contact Name		ONE STOP 9 BUTLER GREEN, CHADDERTON OLDHAM LANCASHIRE OLDHAM OL9 8NQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3166169			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
3166169: Subject: 1657UKO - Ricoh Printer is physically damaged  Description: Chandrashekhar H.N Jan 13 2025 13:35  1657UKO - Issue: Ricoh Printer is physically damaged  Opening Hours  Monday: 0700 - 2200 Tuesday: 0700 - 2200 Wednesday: 0700 - 2200 Thursday: 0700 - 2200 Friday: 0700 - 2200 Saturday: 0700 - 2200 Sunday: 0700 - 2200	Replace OST-PTR-HP-E40040 OST-PTR-HP-TRAY2 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691603401	OST-PTR-HP-E40040	OST-PTR-HP-E40040				
18691603402	OST-PTR-HP-TRAY2	OST-PTR-HP-TRAY2				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18691603601						
18691603701						



# Run Sheet

David Ranson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4062925	Customer	NCR TESCO HHT		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	JAMES LLOYD	TESCO WOOD ST GREATER MANCHESTER M24 5RA UNITED KINGDOM
Activity	TECH EXCHANGE	Contact Phone	NA	WOOD STREET MIDDLETON MANCHESTER M24 5RA
Priority	ND 1700			
Ref 1	7501101302			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner not working Subject: Honeywell PDA - CT45 - No power or notification on PDA. Till number: Till serial number:23259B3F69 Date:11.01.2025 Problem description / Error message:  ----- Deekshit Y  Jan 11  2025  11:14 Serial no: 23259B3F69 Build: Honeywell IP address: 82.241.11.224  Troubleshooting: Tried soft reboot (Yes/No): Yes Tried hard reboot (Yes/No): Yes Tried toggling the scanner wedge settings(Yes/No): Yes Store needs a swap out as now it does not work.   carefully record arrival on site and departure times.  .</p>	<ul style="list-style-type: none"> <li>* The engineer must record the serial in and serial out.</li> <li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li> <li>* The SN format is 10 digits long normally starting with "23....."</li> <li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li> <li>* This can only be charged as a 15 minute call to the customer.</li> <li>* The Engineer should remain on site until completed.</li> <li>* No extra time on site customer charge to be added.</li> </ul>

## Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18686621501	S2881097526	Staged Honeywell PDA CT45XP	23258B4BF3			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18686621701	S2881097526	Staged Honeywell PDA CT45XP	23258B4BF3			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

## David Ranson 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4062926	Customer	NCR TESCO HHT		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	JAMES LLOYD	TESCO WOOD ST GREATER MANCHESTER M24 5RA UNITED KINGDOM
Activity	TECH EXCHANGE	Contact Phone	NA	WOOD STREET MIDDLETON MANCHESTER M24 5RA
Priority	ND 1700			
Ref 1	7501101298			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 Till number: Till serial number:23255B357E Date:11.01.2025 Problem description / Error message: ----- Deekshith Y Jan 11 2025 11:06 Serial no: 23255B357E Ip address: 82.241.11.148 Build: Honeywell Troubleshooting: Tried powering on the device (Yes/No): No Tried charging the device (Yes/No): No Tried swapping out the battery (Yes/No): Yes Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help.  customer charge to be added.</p>	<ul style="list-style-type: none"><li>* The engineer must record the serial in and serial out.</li><li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li><li>* The SN format is 10 digits long normally starting with "23....."</li><li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li><li>* This can only be charged as a 15 minute call to the customer.</li><li>* The Engineer should remain on site until completed.</li><li>* The engineer must carefully record arrival on site and departure times.</li></ul>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18686621101	S2881097526	Staged Honeywell PDA CT45XP	23256B2EDD			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4064192	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/01/2025 16:23 - 14/01/2025 17:00	Contact Name	THOMAS ALEXANDROU		SEFTON ROAD HEALTH CLINIC 67 SEFTON ROAD LITHERLAND LIVERPOOL L21 9HE
Activity	CHAIR INSTALL	Contact Phone	03031231177		
Priority	ND 1700				
Ref 1	DEL1513454				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
**RFD**Please call 1 hour before arrival.Customer Ref / PO: 345086254Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1513454&address=Sefton Road Health Clinic 67 Sefton Road LIVERPOOL Litherland L21 9HE>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691574001	9794002BLA	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Nadeem Saleem 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4064201	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/01/2025 16:28 - 14/01/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI 310 KENSINGTON LIVERPOOL
Activity	NON TECH EXCHANGE	Contact Phone	.	MERSEYSIDE LIVERPOOL L7 2RN
Priority	ND 1700			
Ref 1	3165477			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Opening Hours are:- Monday-Sunday 7am-11pm	***BACK DOOR SAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691597301	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18691597501						



# Run Sheet

Nadeem Saleem 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4063616	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	13/01/2025 09:09 - 14/01/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCO EXPRESS TESCO EXPRESS HATTON GARDEN LIVERPOOL L3 2AP
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	ND 1700				
Ref 1	LPOOL GRT CRSSHLL EXP				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Collection only of 1 server left on site after install completed	Old Server Kit Return from Tesco Store to CC Hatfield

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4063615	Customer	POSTURITE LIMITED			Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 13:00	<b>Contact Name</b>		EMMA WOODWORTH	UNILEVER RESEARCH RESEARCH LABORATORY BROMBOROUGH ROAD, BEBINGTON WIRRAL CH63 3JW
Activity	CHAIR INSTALL	<b>Contact Phone</b>		01516413000	
Priority	Priority MC				
Ref 1	DEL1522917				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: PO16170190Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1522917&address=Unilever Research Research Laboratory WIRRAL Bromborough Road Bebington CH63 3JW>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18681344501	100137869	Adapt 660 (medium seat/high ba	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4063643	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/01/2025 09:41 - 14/01/2025 17:00	Contact Name	ANNIE MURPHY	ANNIE MURPHY BROOK HEY
Activity	CHAIR INSTALL	Contact Phone	07584104446	BENTY HEATH LANE, WILLASTON NESTON CH64 1SD
Priority	ND 1700			
Ref 1	DEL1522141			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: No *** Please call 1 hour before arrival.Customer Ref / PO: GB210016333Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1522141&address= Brook Hey NESTON Benty Heath Lane Willaston CH64 1SD>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688834601	9898730	HAG Futu Mesh 1100-S With Arms				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Nadeem Saleem 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4063462	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/01/2025 06:32 - 14/01/2025 17:00	<b>Contact Name</b>		HAYLEY THOMPSON	HAYLEY THOMPSON HAFOD ISSA BERWYN LLANGOLLEN LL20 8AL
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07543370250	
Priority	ND 1700				
Ref 1	DEL1520618				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P485370 WR:26089Items on order:9789011BLA - FOOTREST - Positiv D	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1520618&address=Hafod Issa LLANGOLLEN Berwyn LL20 8AL>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18687976001	100092512	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18687976201	100092512	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

John Paul Barron 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4064304	Customer	Computacenter - Kingfisher		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	Laura Aspey	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	Unit 3 Kings Court, Kings Street, Leyland, Unit 3 Kings Court, Kings Street, Leyland, PR25 2LE
Priority	ND 1700			
Ref 1	24212002			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
: KF4CE9281R7G Availability: saturday till 6pm sunday 9am till 4pm at error message do you see?: NO ERROR MESSAGE Description: HOST NAMEKF4CE9281R7G LOCATION OF THE DEVICE ON SITE: Till01 FAULT DESCRIPTION	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691790901	4256447	King:Dell Monitor P1917S 19"				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18691791101	4256447	King:Dell Monitor P1917S 19"				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

John Paul Barron 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4063940	Customer	HCL Barclays		Job Address
SLA Window	13/01/2025 12:59 - 14/01/2025 15:00	Contact Name	PETER LLEWELLYN	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC1038464961			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Keyboard installation	Corporate Area (2nd) floor  Mark Johnstone 07385142530 or Bernie Moran 07469418507  Users Current Device: USB Keyboard keyboard required on Desk 11

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4063943	Customer	HCL Barclays		Job Address
SLA Window	13/01/2025 13:03 - 14/01/2025 15:00	Contact Name	PETER LLEWELLYN	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC1038464899			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Mouse installation	Corporate Area (2nd) floor Desk 16  Mark Johnstone 07385142530 or Bernie Moran 07469418507

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

John Paul Barron 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4063954	Customer	HCL Barclays		Job Address
SLA Window	13/01/2025 13:10 - 14/01/2025 15:00	Contact Name	PETER LLEWELLYN	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC1038465734			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Mouse installation	Corporate Area (2nd) floor Desk 11  Mark Johnstone 07385142530 or Bernie Moran 07469418507

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18690328101	ZBBRANCH-MOU	SSBSSouse				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4063958	Customer	HCL Barclays		Job Address
SLA Window	13/01/2025 13:13 - 14/01/2025 15:00	Contact Name	PETER LLEWELLYN	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC1038464996			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Keyboard installation	desk 12 Floor 2 Corporate desk  Mark Johnstone 07385142530 or Bernie Moran 07469418507

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4063961	Customer	HCL Barclays		Job Address
SLA Window	13/01/2025 13:16 - 14/01/2025 15:00	Contact Name	PETER LLEWELLYN	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC1038465767			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Mouse installation	Corporate Area (2nd) floor Desk 12  Mark Johnstone 07385142530 or Bernie Moran 07469418507

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18690361301	ZBBranch-MOU	SiSBSouse				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18690361501	ZBBranch-MOU	SiSBSouse				

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

John Paul Barron 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4063754	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	14/01/2025 08:00 - 14/01/2025 12:00	Contact Name	MELINDA	GREAVES SPAR SPAR 146-148 GREAVES ROAD LANCASTER LA1 4UW
Activity	TECH EXCHANGE	Contact Phone	01524841384	
Priority	Priority MC			
Ref 1	02121647			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
V264219620083//79621//Sunmi	<p>Hi</p> <p>Please could you send out a replacment device for the Sunni V2Pro the device will not turn on and even though it has been charged up.</p>

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4063996	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	13/01/2025 13:56 - 14/01/2025 17:00	Contact Name	ZOE.JOHNSON@NOEXTERNALMAIL.HSB		COMPUTACENTER HSBC 18 MORELY ROAD THE VALE LANCASTER LA1 2PB
Activity	DELIVERY	Contact Phone	7745168323		
Priority	ND 1700				
Ref 1	INC48634603				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Dell Wyse 5070

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18690557301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4063755	Customer	NCR TESCO HHT		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	ANTONY TAYLOR	TESCO 4-5 THE ROYAL BOWNES-ON-WINDELMERE
Activity	TECH EXCHANGE	Contact Phone	NA	LA23 3DB UNITED KINGDOM ROYAL SQUARE BOWNES-ON-WINDELMERE WINDELMERE LA23 3DB
Priority	ND 1700			
Ref 1	7501300318			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner damaged/ Not Responding Subject: Honeywell PDA - CT45 - Physical Damage Till number: Till serial number:23256B2BBF Date:13.01.2025 Problem description / Error message: ----- Jennyfrazza Dhar Jan 13 2025 10:42 Serial no:23256B2BBF Build: stock PDA Troubleshooting :yes Please enter the below details What part of the PDA is physically damaged? : screen issue Reason for the PDA damage? : NA Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. carefully record arrival on site and departure times.</p>	<ul style="list-style-type: none"><li>* The engineer must record the serial in and serial out.</li><li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li><li>* The SN format is 10 digits long normally starting with "23....."</li><li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li><li>* This can only be charged as a 15 minute call to the customer.</li><li>* The Engineer should remain on site until completed.</li><li>* No extra time on site customer charge to be added.</li></ul>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18689403101	S2881097526	Staged Honeywell PDA CT45XP	23255B3500			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## John Paul Barron 14/01/2025

**Date** 14/01/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 10

Job # 4063613	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	14/01/2025 07:00 - 14/01/2025 19:00	Contact Name	BARROW IN FURNESS NLC1812 NT Depot	Northern Rail MT (Barrow in Furness)
Activity	TECH EXCHANGE	Contact Phone	01618222435	Central Station, Barrow In Furness, Cumbria
Priority	ND 1900			Cumbria
Ref 1	C5301056			Barrow in Furness
Ref 2				LA14 5QZ
No. of Parts	2			

Instructions 1	Instructions 2
ND 13/01/2025 20:00 SLA: ND 13/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5301056   Problem   Web Service   qws_uk   Sun 12 Jan 2025 19:15:34   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H8485TA23 contract.pkey=23200 call.poms=1 call.zip=LA14 5QZ call.address=Central Station Barrow In Furness Cumbria call.customerid=INC16784744 call.problem=NLC1812 Barrow in Furness Miura PED 020-045111 System tampered call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=1/12/2025 8:15:02 PM  ##### Call 5301056   Problem   Web Service   qws_uk   Sun 12 Jan 2025 19:15:34   ...

**Job Notes**

In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18688665801	_NRMIIUM020DE	RP2P:M20 NORTHERN MOBILE LIVE	02000303002020	112259			
18688666301	_SXASSET-LABEL	\$XASSET-LABELSV2					

## Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18688666001	_NRMIIUM020DE	IP2P:M20 NORTHERN MOBILE LIVE	02000303002020	112259		
18688666501	_SXASSET-LABEL	\$XASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Date	14/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	3
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Job # 4063746	Customer	HCL Barclays		Job Address
SLA Window	13/01/2025 11:08 - 14/01/2025 12:00	Contact Name	,	BARCLAYS BANK PLC
Activity	PROJECT	Contact Phone	,	BARCLAYS BANK PLC 84 MOSTYN STREET LLANDUDNO LL30 2SH
Priority	ND 1700			
Ref 1	BB Proj EX LL30 2SH			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
*ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM*	swap x3 PC as per call with Barclays support - Engineer must call support on 02035558814 BEFORE connecting any new base units to the network

## Job Notes

## In Items

## Returned Items

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Date	14/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	3
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In Items for Job # 4063746 page 1 of 1



# Run Sheet

Date	14/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	3
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Returned Items for Job # 4063746 page 1 of 1



# Run Sheet

Berlindo D`Assuncao 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	3
Job # 4063699		Customer		Diebold Nixdorf UK Limited		Job Address	
SLA Window		14/01/2025 08:00 - 14/01/2025 17:00		Contact Name	GAIRNS STUART	BOOKER CASH & CARRY BOOKER CASH & CARRY LLANDUDNO JUNCTION LLANDUDNO, GWYNEDD_BCC311 LLANDUDNO LL31 9PL	
Activity		TECH EXCHANGE		Contact Phone			
Priority		ND 1700					
Ref 1		127777389/ 186888243/ 940526934					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Lexmark (MS621dn) - Front door will not close : Engineer to replace printer p/n 01770058953 Lexmark MS621dn Printer Onsite contact: Sandra Taylor Tel: 01492584165 Issue: Printer giving Error: close front door . Front door on printer will not close; unless physically held in place. Latch appears to be broken				INC10066547			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
	PART						
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
	PART						
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Date	14/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	3
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<b>Job #</b> 4063688	<b>Customer</b>	Verifone UK LTD		<b>Job Address</b>
<b>SLA Window</b>	13/01/2025 10:14 - 14/01/2025 18:00	<b>Contact Name</b>	KRISTINA IVANOVA	STONEGATE - QUEENS HEAD - 3500
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	07480 936859	92 MAIN STREET FRODSHAM
<b>Priority</b>	ND 1800			92 MAIN STREET FRODSHAM CHESHIRE WA6 7AR
<b>Ref 1</b>	G347284			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33118533 Inbound Serial No. = 318-055-603 IP Gateway = 10.83.23.126 Terminal IP Address = 10.83.23.99 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1368 Login Pin = 1368 Primary System ID = 20024503 SITE OPENING TIMES = 10:30 - 23:00 Purchase Pin = Notes =</p> <p>Fault Category =Tamper Mode</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662944</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18689007701	R-Vx680 WiFi-03	70X0809999D	321-008-730			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18689007901	R-Vx680 WiFi-03	70X0B999BD	321-008-730			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Simon Heath 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4064088	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	14/01/2025 07:00 - 14/01/2025 11:00	Contact Name	BIRKENHEAD CENTRAL NLC2217 MER STA	MANSEYRAIL	Argyle Street South MERSEYSIDE Birkenhead CH41 9DB
Activity	MANPOWER	Contact Phone	0151 955 2452		
Priority	4HR				
Ref 1	C5301158				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
4HR 13/01/2025 19:19 SLA: 4HR 13/01/2025 19:19 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] Engineer Only - Desktop Root Cause: Unknown Action: Engineer Only - Desktop Test: Working URL: Call history: ##### Call 5301158   Problem   Web Service   qws_uk   Mon 13 Jan 2025 15:20:04   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000M4013TAA3 contract.pkey=23200 call.poms=1 call.zip=CH41 9DB call.address=Argyle Street South call.city=Birkenhead call.customerid=INC16790898 call.problem=NLC2217 Birkenhead Central 30 S2217001ME keyboard and mouse are not working a call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENGDesk call.priority=2-Medium call.datereported=1/13/2025 4:19:19 PM  ##### Call 5301158   Problem   Web Service   qws_uk   Mon 13 Jan 2025 15:20:04   A+C+P  NLC2217...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 14/01/2025

<b>Date</b>	14/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Heath, Simon	<b>Jobs on Run</b>	7
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Job # 4064121	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	13/01/2025 15:35 - 14/01/2025 14:30	Contact Name		1 OLD HALL STREET, LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	1512369933	1 OLD HALL STREET, LIVERPOOL
Priority	ND 1530			1 OLD HALL STREET, LIVERPOOL
Ref 1	INC1267642			1 OLD HALL STREET, LIVERPOOL
Ref 2				LIVERPOOL, OLD HALL STREET LIVERPOOL
No. of Parts	1			L3 9HF

Instructions 1	Instructions 2
<p>Need to replace Full Ingredient Printer(FIP)</p>	<p>If the Engineer is facing any issues on site please call - Pret Command Centre ..... 02076601338 &amp; Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged//FIP is damaged not working properly(Need Replacement)(S/N: CL204196)</p> <p>Shop No.: UK0439</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <ol style="list-style-type: none"> <li>1. Please replace the FIP and Follow the SOP and Install it.</li> <li>2. After replacing the FIP please configure the FIP.</li> <li>3. After completing all the above steps still gets any issue then suppose to contact Pret Helpdesk.</li> <li>4. Please share the working status of the device with Pret Helpdesk and the shop user.</li> </ol> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged along with the photos of working and damaged devices.</p> <p>Shop Timings:</p> <p>MONDAY 07:00 - 15:30 TUESDAY 07:00 - 15:30 WEDNESDAY 07:00 - 15:30 THURSDAY 07:00 - 15:30...</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691290601	PAMSATFX3-LX	SATO FX3-LX - FIP Printer				

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18691290801	PAMSATFX3-LX	SATO FX3-LX - FIP Printer				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Simon Heath 14/01/2025

<b>Date</b>	14/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Heath, Simon	<b>Jobs on Run</b>	7
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Job # 4064236	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/01/2025 16:32 - 14/01/2025 17:00	Contact Name		H SAMUEL UNIT 43A LIVERPOOL ONE LIVERPOOL LANCASHIRE LIVERPOOL L1 8BU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3165398			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Description - Till 1 screen is not working. There is no power going to the monitor. When they press the button it is not coming on. 10am - 6pm 01517030776 - Katie</p>	<p>Replace SIG-MON-15-CRM SIG-PSU-LCD-DIGSOA55110M Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691613801	SIG-MON-15-CR	M15 till monitor CREAM				
18691613802	SIG-PSU-LCD-DI	SIG-PSU100D-DIGSOA55110M				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18691614401						
18691614501						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Simon Heath 14/01/2025

**Date** 14/01/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 7

Job # 4063503	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	13/01/2025 06:52 - 14/01/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RHESEYATION Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5301059			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 14/01/2025 20:00  SLA: ND 14/01/2025 20:00 PART2=  PART3=  PART4=  ALT1=_SXNEWND4020MK2  ALT2=  ALT3=  ALT4= TEXT=  _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in &amp; out.  Test: N/A Depot swap URL:  Call history::  ##### Call 5301059   Problem   Web Service   qws_uk   Mon 13 Jan 2025 06:52:05    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB000000M4034TRD3  contract.pkey=23200  call.poms=1  call.zip=L1 1JT  call.address=Ranelagh Street  call.city=Liverpool  call.customerid=INC16755994  call.problem=NLC2242  Liverpool Central  Newbury Data Printer  Faded tickets  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/MEND4020MK2  call.priority=2-Medium  call.datereported=1/13/2025 7:51:43 AM</p> <p>##### Call 5301059   Problem   Web Service   qws_uk   Mon 13 Jan 2025 06:52:05    A+C+P  ...</p>

## Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
1868800001	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	33585			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18688000201	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	33585			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Simon Heath 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4063648	Customer	Vista Retail Support Limited		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI EDGE LANE RETAIL PARK OLD SWAN
Activity	TECH EXCHANGE	Contact Phone	.	LIVERPOOL LANCASHIRE LIVERPOOL L13 1AD
Priority	ND 1700			
Ref 1	3161917			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
MCD-PTR-LAB3-KIT Till	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674616501	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18674616801					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4064222	Customer	Computacenter - Kingfisher		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	Elizabeth Farinha	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	New Mersey Retail Park Speke Road S peke
Priority	ND 1700			New Mersey Retail Park Speke Road S peke
Ref 1	24210382			L24 8QB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01297POS32P Till number: 32 What element of the tl is impacted?: Cash drawer Peripheral make/model(Please copy and pas CI): FLIP TOP CASH DRAWER 490MOD04 Pop out or pop up crash drawer? P	No Instructions

Job Notes

In Items



# Run Sheet

Simon Heath 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4064234	Customer	Computacenter - Kingfisher		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	Sharon Williams	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	New Mersey Retail Park Speke Road S peke
Priority	ND 1700			New Mersey Retail Park Speke Road S peke
Ref 1	24207971			L24 8QB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01297POS30P Till number: 30 What element of the tl is impacted?: Cash drawer Peripheral make/model(Please copy and pas CI): DRAWEREPOS_0171 Pop out or pop up cash drawer? Pop out Contac	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18690115801	4601615	KING:DB - FliptopCashDrawer 49				



# Run Sheet

Asif Alam 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4063809	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	13/01/2025 11:52 - 14/01/2025 17:00	Contact Name	MANAGER	UNIT 100 CHESHIRE OAKSDESIGNER
Activity	TECH EXCHANGE	Contact Phone	01513559162	UNIT 100 CHESHIRE OAKSDESIGNER
Priority	ND 1700			UNIT 100 CHESHIRE OAKSDESIGNER
Ref 1	INC1258822			UNIT 100 CHESHIRE OAKSDESIGNER KINSEY ROAD
Ref 2				ELLESMORE PORT
No. of Parts	1			CH65 9JJ

Instructions 1	Instructions 2
Need to Replace the Till 1	<p>If the Engineer is facing any issues on site please call - Pret Command Centre ..... 02076601338 &amp; Pret Service Desk - 0207 827 8827</p> <p>Issue:- Till 1 Screen is Not Working - Need Replacement(S/N: 9170130275)</p> <p>Shop Number:- UK0213</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm. Please contact the shop beforehand if you are going to attend during this time</p> <p>If any access is required kindly get access and schedule an engineer.</p> <p>1. Please check the connections of the Master Till 1. 2. If all the connections are good kindly replace the faulty device with the new one. 3. Please configure the New Device and Install Datto and CAL Application on the Till. 4. If you require any help Please connect the TechMPretPOS@TechMahindra.com 5. If you found any other issues like cable damage apart from this issue. kindly check the working status with the other cables and share the result along with the required picture.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Photos of these serial numbers would also be appreciated.</p> <p>Note: Please find the username and password for CAL:....</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18689767901	N-PAMTILL655UK	Till 655X - (New Model)				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18689768101	N-PAMTILL655UK	Till 655X - (New Model)				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Asif Alam 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4064034	Customer	Fujitsu Services Limited - Telefonica ME		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	NICOLA	O2 ELLESmere PORT - COLISEUM 0657
Activity	TECH EXCHANGE	Contact Phone	01513329010	THE COLISEUM RETAIL PARK ELLESmere PORT CH65 9HD
Priority	8HR			
Ref 1	C5301144			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
8HR 14/01/2025 13:30 SLA: 8HR 14/01/2025 13:30 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT=	Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes. **Contact Fujitsu Managed Services to handover before closing call**. Test Engineers to test and handover to Managed Services for updates. URL: Call history: ##### Call 5301144   Problem   Web Service   qws_uk   Mon 13 Jan 2025 14:35:00   A+C+P agent.loginname=qws_uk equipment.assettag=TELGB00000T0572TZZ2 contract.pkey=23245 call.poms=1 call.customerid=INC000006899844 call.problem=HW - 0572 - 2 - Base Unit - Replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=3-High call.datereported=1/13/2025 2:34:57 PM ##### Call 5301144   Problem   Web Service   qws_uk   Mon 13 Jan 2025 14:35:00   A+C+P SITE OPENING TIMES [ Ellesmere Port - Coliseum ] Mon-Fri: 09:00-20:00 Sat: 09:00-18:00 Sun: 11:00-17:00 SPECIAL INSTRUCTIONS Store Type = Pedestrian/Covered Shopping Centre Device : HP Engage Flex Pro Error Description : Dead / No Display Help Reference : O2X-025d36763 ACID Reference : 9571744d-de7b-4e82-9d03-136a08520e73 Step 1 : [Confirm the product selected is correct.] Is this the same PC Unit that is in the picture? : [Yes] Step 2 : [Confirm report does not already exist] Does a fault call already exist? : [No] Step 3 : [Confirm the screen is fully blank] Do any error message appear? : [No] Step 4 : [Check for power at the keyboard.] Do either of the keyboard lights work? : [No] Step 11 : [Confirm the base unit is not working] Does either the mouse or scanner have power? : [No] Step 12 : [Check the mains input.] Does the power the power light come on? : [No] Step 13 : [Part Required] Part Required : [Product Confirmed] Store No: 057

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Asif Alam 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4064119	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	13/01/2025 15:35 - 14/01/2025 13:00	Contact Name		ROBERTS NEWSAGENTS ROBERTS NEWSAGENTS 36 HIGH STREET HOLYWELL CH8 7LH
Activity	TECH EXCHANGE	Contact Phone	01352713331	
Priority	4HR			
Ref 1	02123412			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
31269912//31171897//T3	<p>Case Number: 02123412</p> <p>Swap type: Swap Required</p> <p>Swap reason: Quantum/ Key Issues</p> <p>Device Type: PP1</p> <p>TID Number: 31269912</p> <p>Serial Number:</p> <p>Site ID: 31171897</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Asif Alam 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4064239	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/01/2025 16:34 - 14/01/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 3A, 2 BROUGHTON SHOPPING PARK CHESTER ROAD BROUGHTON CH4 0DP
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3166242			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3166242: Printer on till 1 not cutting receipts properly. Store having to tear them. please attend site with replacement printer  ASW-PTR-WIN-TH250  Monday 9?am?8?pm Tuesday 9?am?8?pm Wednesday 9?am?8?pm Thursday 9?am?8?pm Friday 9?am?8?pm Saturday 9?am?6:30?pm Sunday 11?am?5?pm	Replace ASW-PTR-WIN-TH250 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691634101	ASW-PTR-WIN-TH250	cor TH250 Black USB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18691634501						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Asif Alam 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4064094	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	13/01/2025 15:25 - 14/01/2025 16:30	Contact Name	SALOME.DARBY@MANDSBANK.COM	COMPUTACENTER HSBC 22 FORGE WAY CHESTER CH4 7NN
Activity	DELIVERY	Contact Phone	07951177314	
Priority	ND 1700			
Ref 1	RITM31208670			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Thin Client Device

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Asif Alam 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4063790	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	13/01/2025 11:38 - 14/01/2025 17:00	Contact Name	ANNA.SPENSER@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07740053961	MARKS & SPENCER CHESTER
Priority	ND 1600			BUSINESS PARK CHESTER
Ref 1	RITM31202587			CHESHIRE WEST AND
Ref 2				CHESTER
No. of Parts	1			KINGS MEADOW
				CHESTER BUSINESS PARK
				CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18689620901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Asif Alam 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4064098	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	13/01/2025 15:25 - 14/01/2025 17:00	Contact Name	SAMANTHA.J.HYMES@MANDSBANK.COM	COMPUTACENTER HSBC MARKSAND SPENCE CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	7414441616	
Priority	ND 1600			
Ref 1	INC48634491			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elitebook 840 G10

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691224901						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



**Run Sheet**  
Asif Alam 14/01/2025

<b>Date</b>	14/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Alam, Asif	<b>Jobs on Run</b>	8
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Job # 4063724	Customer	Fujitsu - Star – TFW - TC		Job Address
SLA Window	13/01/2025 10:49 - 14/01/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5301042			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Previous WPB - Box contains a PSU not a thermal printer.</p> <p>ND 13/01/2025 20:00</p> <p>SLA: ND 13/01/2025 20:00 PART2=</p> <p>PART3=</p> <p>PART4=</p> <p>ALT1=</p> <p>ALT2=</p> <p>ALT3=</p> <p>ALT4= TEXT=</p> <p>FUJFTP-638WSL110 x 1</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Swap Fujitsu thermal printer &amp; pair with phone following Engineers documentation.- Device ID xx RSP ID xxxx TFS REFxxxxxxxxx ** NO PARTS TO BE SENT DIRECT TO SITE ** Test: in use URL: Call history::</p> <pre>##### Call 5301042   Problem   Web Service   qws_uk   Sun 12 Jan 2025 11:36:35   A+C+P</pre> <p>agent.loginname=qws_uk      equipment.assettag=STRGB000000H8563TRT3      contract.pkey=23200      call.poms=1      call.zip=CH1 3NS      call.address=City Road      Cheshire      call.city=Chester      call.customerid=INC16783228      call.problem=NLC3701      Chester      Fujitsu Thermal Printer      69002717      Pins on the printer cover h      call.modifiedby=QWebServices      call.busimpact=Urgent (TD)      category.name=GBR/STR/workpackage/TFWFPRT      call.priority=2-Medium      call.datereported=1/12/2025 12:35:51 PM</p> <pre>##### Call 5301042   Problem   Web Service   qws_uk   Sun 12 Jan 2025 11:36:35  ...</pre>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18689251901	FUJFTP-638WSL	1P0UR:THERMAL W/CHARGER				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18689252101	FUJFTP-638WSL	PORT: THERMAL W/CHARGER				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4062362	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 18:00	Contact Name	OPE OGUNDILE	18 ANDERTON DRIVE 18 ANDERTON DRIVE ST HELENS WA9 3QG
Activity	NON TECH EXCHANGE	Contact Phone	07301057398	
Priority	ND 1700			
Ref 1	5300882 / INC8641245			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Opeyemi.Ogundile@natwest.com / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18684211901						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18684212101					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Ryan Owen 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4064240	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/01/2025 16:34 - 14/01/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI TABERNER STREET OFF LIVERPOOL ROAD, PLATT BRIDGE WIGAN LANCASHIRE WIGAN WN2 5BD
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3166107			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monday 05:00 AM to 11:59 PM Monday 05:00 AM to 11:59 PM Tuesday 05:00 AM to 11:59 PM Tuesday 05:00 AM to 11:59 PM Wednesday 05:00 AM to 11:59 PM Wednesday 05:00 AM to 11:59 PM Thursday 05:00 AM to 11:59 PM Thursday 05:00 AM to 11:59 PM Friday 05:00 AM to 11:59 PM Friday 05:00 AM to 11:59 PM Saturday 05:00 AM to 11:59 PM Saturday 05:00 AM to 11:59 PM Sunday 05:00 AM to 11:59 PM	***BACK DOOR SWAP ONLY*** MCD-PTR-CTS751-HP-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691631701	MCD-PTR-CTS751-HP-KIT	1M0DHRTR-CTS751-HP-KIT				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/01/2025

**Date** 14/01/2025 **Depot** Warrington **Driver** Owen, Ryan **Jobs on Run** 9

<b>Job #</b> 4064266	<b>Customer</b>	Fujitsu Services Limited - Banks		<b>Job Address</b>
<b>SLA Window</b>	14/01/2025 09:30 - 14/01/2025 16:30	<b>Contact Name</b>	Leanne Holding	RBSG 4 STANDISHGATE
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	.	RBSG WIGAN WN1 1UE
<b>Priority</b>	ND 1600			
<b>Ref 1</b>	C5300747			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
ND 14/01/2025 09:41 SLA: ND 14/01/2025 09:41 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBCANLBP251DW x 1	<p>Problem: [TC] WinX LBP251 Printer Faulty - Please ask the user to carry out a test print before leaving Root Cause: UNKNOWN - Please ask the user to carry out a test print before leaving Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Ensure paper trays are set as per the guide. Issues regarding not printing/trays can be resolved by a GPupdate(Steps listed in the courier guide) ***RACFID NOTREQUIRED- For driver***MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....NMNA012688***</p> <p>Test: Please ask the user to carry out a test print before leaving URL:</p> <p>Call history::</p> <pre>##### Call 5300747   Problem   Web Service   qws_uk   Thu 09 Jan 2025 08:32:54   A+C+P</pre> <p>agent.loginname=qws_uk  equipment.assettag=RBSGB00000000WNT1R3  contract.pkey=23224  call.poms=1  call.zip=WN1 1UE  call.address=4 Standishgate  call.city=WIGAN  call.orgname=RBSG  call.customerid=INC8639021  call.problem=cannon nmna012688 job ref 353613/01/016 NMNA012688 - Printer Broken (Nivi)  call.modifiedby=QWebServices  call.location=RBSG  call.busimpact=Urgent (TD)  category.name=GBR/Incident/Unqualified  call.priority=2-Medium  call.datereported=1/9/2025 9:32:18 AM...</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18682942901	_RBCANLBP251D	WTR:A4 B&W LASER				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18682943101	_RBCANLBP251D	PTR:A4 B&W LASER				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4064129	Customer	HCL Barclays		Job Address
SLA Window	14/01/2025 08:00 - 14/01/2025 12:00	Contact Name	.	BARCLAYS BANK PLC BARCLAYS BANK PLC 1 CENTRAL STREET BURY BL9 0JN
Activity	DELIVERY	Contact Phone	.	
Priority	Priority MC			
Ref 1	BB Proj EX BL9 0JN			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Delivery only** ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM* Cables to take all other parts on site**</p>	<p>ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM* swap x5 PC as per call with Barclays support - Engineer must call support on 02035558814 BEFORE connecting any new base units to the network</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673350901	Cables	PART	n/a	n/a	Not Used	

</div



# Run Sheet

Ryan Owen 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4063675	Customer	HCL Barclays		Job Address
SLA Window	13/01/2025 10:12 - 14/01/2025 17:00	Contact Name	FRANCES BURROWS	22 CLEGG STREET 22 CLEGG STREET HASLINGDEN ROSSENDALE BB4 5LW
Activity	TECH EXCHANGE	Contact Phone	07881295914	
Priority	ND 1600			
Ref 1	INC1038407996			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop exchange	Business Hours: Available M-T 9am ..... 5pm and F 9am ..... 5pm Users Current Device: Dell Latitude 7430 - user use USB-C type charger Old Serial Number or Asset Tag: BB30500975 Old Machine Name: BDSPUKL30500975

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688992101						

Returned Items



# Run Sheet

Ryan Owen 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4064252	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	Pharmacy Manager 6671	TESCO Stores Limited Wyre Street Pharmacy PADIHAM BB12 8DF
Activity	CONSUMABLE INSTALL	Contact Phone	08456719554	
Priority	ND 1700			
Ref 1	1-517090986315			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 15/01/2025 17:00-----ASSET INFORMATION---ProductName: MS621dn SFP HVDeviceTagCustomer: PharmacySerialNumber: 460093631195GProductIdentifier: 36S0410Model: 4600-830Physical Location:  ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186917274	41X1226	MS62x SVC Maint Kit Fuser 62x				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4062892	Customer	NCR TESCO HHT			Job Address		
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	TERRI ORRELL		TESCO 52 MARKET ST COLNE LANCASHIRE BB8 0HS UNITED KINGDOM		
Activity	TECH EXCHANGE	Contact Phone	NA		MARKET STREET COLNE BB8 0HS		
Priority	ND 1700						
Ref 1	7501100713						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 Till number: Till serial number:23255B33EB Date:11.01.2025 Problem description / Error message: -----</p> <p>SAHANA SM Jan 11 2025 06:14 Serial no: 23255B33EB Troubleshooting: Tried powering on the device (Yes/No): yes Tried charging the device (Yes/No): YES Tried swapping out the battery (Yes/No): YES Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. .</p>	<ul style="list-style-type: none"><li>* The engineer must record the serial in and serial out.</li><li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li><li>* The SN format is 10 digits long normally starting with "23....."</li><li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li><li>* This can only be charged as a 15 minute call to the customer.</li><li>* The Engineer should remain on site until completed.</li><li>* The engineer must carefully record arrival on site and departure times.</li><li>* No extra time on site customer charge to be added.</li></ul>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18686442901	S2881097526	Staged Honeywell PDA CT45XP	23255B32C3			



# Run Sheet

Ryan Owen 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4062891	Customer	NCR TESCO HHT			Job Address		
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	TERRI ORRELL		TESCO 52 MARKET ST COLNE LANCASHIRE BB8 0HS UNITED KINGDOM		
Activity	TECH EXCHANGE	Contact Phone	NA		MARKET STREET COLNE BB8 0HS		
Priority	ND 1700						
Ref 1	7501100714						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 Till number: Till serial number:23256B2ADC Date:11.01.2025 Problem description / Error message: ----- SAHANA SM Jan 11 2025 06:18 Serial no: 23256B2ADC Troubleshooting: Tried powering on the device (Yes/No): YES Tried charging the device (Yes/No): Tried swapping out the battery (Yes/No): Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. carefully record arrival on site and departure times.</p>	<ul style="list-style-type: none"><li>* The engineer must record the serial in and serial out.</li><li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li><li>* The SN format is 10 digits long normally starting with "23....."</li><li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li><li>* This can only be charged as a 15 minute call to the customer.</li><li>* The Engineer should remain on site until completed.</li><li>* No extra time on site customer charge to be added.</li></ul>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18686443301	S2881097526	Staged Honeywell PDA CT45XP	24030B05D4			



# Run Sheet

Date	14/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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<b>Job #</b> 4064259	<b>Customer</b>	Fujitsu Services Limited - Star Trains - P2PE		<b>Job Address</b>
<b>SLA Window</b>	13/01/2025 17:02 - 14/01/2025 20:00	<b>Contact Name</b>	BLACKBURN NLC2737 NT STATION	Northern Rail - STAR Blackburn Railway Station, The Boulevard, Blackburn, Lancashire, Lancs
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	01254 662857	Lancashire Blackburn BB1 1EX
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5301108			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
ND 14/01/2025 20:00 SLA: ND 14/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMUIM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5301108   Problem   Web Service   qws_uk   Mon 13 Jan 2025 11:44:35   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000N2737TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1EX call.address=Blackburn Railway Station The Boulevard Blackburn Lancashire Lancs call.customerid=INC16770303 call.problem=NLC2737 BLACKBURN Window 30 chip and pin on the TOMS are low battery even call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUD020PED call.priority=2-Medium call.datereported=1/13/2025 12:43:55 PM...

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18691779901	_NRM020DE	R2EM020 NORTHERN DESKTOP LIVE	02000303002020	044934		

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18691780101	_NRMIUM020DE	R2EDEM020 NORTHERN DESKTOP LIVE	02000303002020044934			

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Engineer Closure Notes

Engineer Closure Notes	On-Site Time	On-Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Hargreaves 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4047140	Customer	Computacenter Horizon Project			Job Address		
SLA Window	19/12/2024 17:55 - 14/01/2025 13:00	Contact Name	DEAN EVANS / EMMA TOMKEWYCZ		HSBC 17-19 REGENT STREET WREXHAM LL11 1RY		
Activity	TECH EXCHANGE	Contact Phone	3455846985				
Priority	ND 1300						
Ref 1	CLF471_WREXHAM_1401_01						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>**9:30-13:00** Branch Desktop PC exchange Install Branch PC Collect 10MLS1M500S4FS9374 PLEASE RECORD SERIAL NUMBERS IN AND OUT. Please do not park behind the branch- Eurocarparks look after this and we have no pre paid spaces. This has cctv monitoring. Nearest parking is ISLAND GREENA.</p>	any issues call 07834650322(Edgars)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18622624201						



# Run Sheet

David Hargreaves 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4047134	Customer	Computacenter Horizon Project			Job Address		
SLA Window	19/12/2024 17:55 - 14/01/2025 13:00	Contact Name	DEAN EVANS / EMMA TOMKEWYCZ		HSBC 17-19 REGENT STREET WREXHAM LL11 1RY		
Activity	TECH EXCHANGE	Contact Phone	3455846985				
Priority	ND 1300						
Ref 1	CLF471_WREXHAM_1401_02						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>**9:30-13:00** Branch Desktop PC exchange CIA PC Collect 10MLS1M500S4EU5841 PLEASE RECORD SERIAL NUMBERS IN AND OUT. Please do not park behind the branch- Eurocarparks look after this and we have no pre paid spaces. This has cctv monitoring. Nearest parking is ISLAND GREENA.</p>	any issues call 07834650322(Edgars)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18622624501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4063767	Customer	Secure Retail Limited		Job Address
SLA Window	13/01/2025 11:26 - 14/01/2025 17:00	Contact Name	GERAINT WILLIAMS	CARDEN PARK HOTEL GOLF RESORT & SPA
Activity	TECH EXCHANGE	Contact Phone	01829 731514	CARDEN PARK HOTEL GOLF RESORT & SPA
Priority	ND 1700			CARDEN
Ref 1	00052498			BROXTON ROAD
Ref 2				CHESTER
No. of Parts	1			CH3 9DQ

Instructions 1	Instructions 2
Secure Retail - P2PE Generic ..... Tech Install Script	FAULTY S/N: 390-464-614 PTID: 35756382

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18689463801						

Returned Items



# Run Sheet

David Hargreaves 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4063757	Customer	Secure Retail Limited		Job Address
SLA Window	13/01/2025 11:14 - 14/01/2025 17:00	Contact Name	TRACY JONES	CREWE RAILWAY STATION CREWE RAILWAY STATION TICKET CREW DEPOT PLATFORM 12 NANTWICH ROAD CW2 6HR
Activity	TECH EXCHANGE	Contact Phone	00442920320245	
Priority	ND 1700			
Ref 1	00052449			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail ..... Worldline ..... M020 Script	Please exchange- 02000103005020107485 PTID- M020-107485

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18689404801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/01/2025

**Date** 14/01/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 10

Job # 4062196	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	10/01/2025 11:19 - 14/01/2025 17:00	Contact Name	PETER MARSH	DISTRIBUTION CENTRE
Activity	TECH EXCHANGE	Contact Phone	07940481077	DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET CW9 7WA
Priority	ND 1700			
Ref 1	INC000030117724			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver/exchange/Install laptop at site	Deliver/exchange/Install laptop at site - Replace/Swapp (LPC09494833W10) Customer will be available on Tuesday - 14.1.25 Site Contact - Peter Marsh - 07940481077

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18682980501						

## Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18682980901						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Hargreaves 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4061498	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 16:46 - 14/01/2025 17:00	Contact Name	MIRAE LEE	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0622209			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679971301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18679971501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4061928	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	10/01/2025 06:15 - 14/01/2025 17:00	Contact Name	DAWN FORREST		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447771337596		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	RITM0663393				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18681308101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4063609	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/01/2025 09:04 - 14/01/2025 17:00	Contact Name	MICHAEL GOLDEN	ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447975760392	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0608702			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688641001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18688641301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4061942	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/01/2025 06:45 - 14/01/2025 17:00	Contact Name	SARAH DAY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0295931			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18681359101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4063618	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	13/01/2025 09:11 - 14/01/2025 17:00	Contact Name	PHILIP MAYERS		ASTRAZENECA ASTRAZENECA		
Activity	NON TECH EXCHANGE	Contact Phone	+447880400767		CHARTER WAY SILK ROAD BUSINESS PARK		
Priority	ND 1700				MACCLESFIELD SK10 2NA		
Ref 1	RITM0381716						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop Collection and Delivery - Swap	<p>Device to be sent to end user: Lenovo AZ:GB-SWAP_Len TP X1 YOGA G8 i7 32/512 - AZ:GB-SWAP_Len TP X1 YOGA G8 i7 32/512 - 000000000004578302</p> <p>Device to be collected from end user:PF4SPVQ1 - Lenovo :AZ RIT: Len X1 Yoga G8 i7 32/512 UK</p> <p>Good day</p> <p>User has to handover old device in order to receive new device. If old device is not available or user refuses to handover please fail a call and do not handover the new device</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688699601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4061929	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/01/2025 06:24 - 14/01/2025 17:00	Contact Name	JOSHUA BROMLEY	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0652772			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18681326901						



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4061939	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/01/2025 06:36 - 14/01/2025 17:00	Contact Name	LINZI EDINGTON	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone	+447453946716	
Priority	ND 1700			
Ref 1	RITM0658705			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18681345601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18681345801					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

<b>Date</b>	14/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Olanrewaju, Olayiwola	<b>Jobs on Run</b>	14
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<b>Job #</b> 4062552	<b>Customer</b>	Computacenter - Astra Zeneca		<b>Job Address</b>
<b>SLA Window</b>	10/01/2025 16:20 - 14/01/2025 17:00	<b>Contact Name</b>	ERIC O'REILLY	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
<b>Activity</b>	DELIVERY	<b>Contact Phone</b>	.	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	RITM0653004			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

**Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18684783901						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18684784101						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4063448	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/01/2025 05:50 - 14/01/2025 17:00	Contact Name	HELEN CHORLEY	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0652844			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18687835901						

Returned Items



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4063449	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/01/2025 05:54 - 14/01/2025 17:00	Contact Name	RICHARD REDDINGTON	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0652825			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18687840401						



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
Job # 4063668		Customer		Computacenter - Astra Zeneca		Job Address	
SLA Window		13/01/2025 10:08 - 14/01/2025 17:00		Contact Name	LUCY WIGLEY	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW	
Activity		DELIVERY		Contact Phone			
Priority		ND 1700					
Ref 1		RITM0657329					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
AstraZeneca Laptop Delivery				Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 00000000004677955			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18688969101							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18688969301							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4063677	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/01/2025 10:13 - 14/01/2025 17:00	Contact Name	CALLUM MACKIE	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0663444			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18688995601						



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4064147	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	14/01/2025 09:00 - 14/01/2025 17:00	Contact Name	KARL HUTCHINS	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone	+447587552034	
Priority	ND 1700			
Ref 1	RITM0637793			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4061505	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 16:52 - 14/01/2025 17:00	Contact Name	ELEANOR JUKES	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0656935			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18680002001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18680002201					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4058394	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	07/01/2025 08:45 - 14/01/2025 17:00	Contact Name	ANITA SKIDMORE	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0655989			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:PC1WJVPE - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18666878601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18666878801					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4059769	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/01/2025 10:24 - 14/01/2025 17:00	Contact Name	RAMYA KAMESWARAN	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0657596			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:PC1WJKET - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672396301						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18672396501					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

<b>Date</b>	14/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Olanrewaju, Olayiwola	<b>Jobs on Run</b>	14
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Job # 4059779	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/01/2025 10:35 - 14/01/2025 17:00	Contact Name	ERIC O'REILLY	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0653005			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: PC1NBPWE - Lenovo 20UJS1601M

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672451401						

## Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18672451601						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4060015	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/01/2025 13:46 - 14/01/2025 17:00	Contact Name	JOSHUA BROMLEY	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0652771			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: PC1LYL8V - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673618801						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18673619001					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Olayiwola Olanrewaju 14/01/2025

Date	14/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	14
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Job # 4061522	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 17:09 - 14/01/2025 17:00	Contact Name	ELEANOR JUKES	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0656939			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: PC1WJVMY - Lenovo 20UJS1601M Lenovo 20UJS1601M - Lenovo ThinkPad T14s Gen 1 - 00000000004563256

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18680060601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18680060801						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu - Star – TFW - TC	18689251901	C5301042	4063724	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	Asif Alam	13/01/2025 10:49 14/01/2025 20:00	14/01/2025	
Vista Retail Support Limited	18691634101	3166242	4064239	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 3A, 2 BROUGHTON SHOPPING PARK, CHESTER ROAD, BROUGHTON, CH4 0DP	Asif Alam	13/01/2025 16:34 14/01/2025 17:00	14/01/2025	
Computacenter Limited - HSBC	18691225201	RITM31208670	4064094	DELIVERY	COMPUTACENTER HSBC, 22 FORGE WAY, CHESTER, CH4 7NN	Asif Alam	13/01/2025 15:25 14/01/2025 16:30	14/01/2025	
Fujitsu Services Limited - Telefonica ME	186909083	C5301144	4064034	TECH EXCHANGE	O2 ELLESMORE PORT - COLISEUM 0657, THE COLISEUM RETAIL PARK, ELLESMORE PORT, CH65 9HD	Asif Alam	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Fujitsu Services Limited - Telefonica ME	186912434	C5301144	4064034	TECH EXCHANGE	O2 ELLESMORE PORT - COLISEUM 0657, THE COLISEUM RETAIL PARK, ELLESMORE PORT, CH65 9HD	Asif Alam	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Pret Tech Mahindra (UK) BAU	18689767901	INC1258822	4063809	TECH EXCHANGE	UNIT 100 CHESHIRE OAKSDESIGNER, UNIT 100 CHESHIRE OAKSDESIGNER, UNIT 100 CHESHIRE OAKSDESIGNER, KINSEY ROAD, ELLESMORE PORT, CH65 9JJ	Asif Alam	13/01/2025 11:52 14/01/2025 17:00	14/01/2025	
Paypoint Network Limited - UK	(No Items)	02123412	4064119	TECH EXCHANGE	ROBERTS NEWSAGENTS, ROBERTS NEWSAGENTS, 36 HIGH STREET, HOLYWELL, CH8 7LH	Asif Alam	13/01/2025 15:35 14/01/2025 13:00	14/01/2025	
Computacenter Limited - HSBC	18689620901	RITM31202587	4063790	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Asif Alam	13/01/2025 11:38 14/01/2025 17:00	14/01/2025	
Computacenter Limited - HSBC	18691224901	INC48634491	4064098	TECH EXCHANGE	COMPUTACENTER HSBC, MARKSAND SPENCE, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Asif Alam	13/01/2025 15:25 14/01/2025 17:00	14/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	18689360206	BB Proj EX LL30 2SH	4063746	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Berlindo D'Assuncao	13/01/2025 11:08 14/01/2025 12:00	14/01/2025	
HCL Barclays	18689360204	BB Proj EX LL30 2SH	4063746	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Berlindo D'Assuncao	13/01/2025 11:08 14/01/2025 12:00	14/01/2025	
HCL Barclays	18689360205	BB Proj EX LL30 2SH	4063746	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Berlindo D'Assuncao	13/01/2025 11:08 14/01/2025 12:00	14/01/2025	
HCL Barclays	18689360207	BB Proj EX LL30 2SH	4063746	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Berlindo D'Assuncao	13/01/2025 11:08 14/01/2025 12:00	14/01/2025	
HCL Barclays	18689360209	BB Proj EX LL30 2SH	4063746	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Berlindo D'Assuncao	13/01/2025 11:08 14/01/2025 12:00	14/01/2025	
HCL Barclays	18689360208	BB Proj EX LL30 2SH	4063746	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Berlindo D'Assuncao	13/01/2025 11:08 14/01/2025 12:00	14/01/2025	
HCL Barclays	18689360201	BB Proj EX LL30 2SH	4063746	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Berlindo D'Assuncao	13/01/2025 11:08 14/01/2025 12:00	14/01/2025	
HCL Barclays	18689360203	BB Proj EX LL30 2SH	4063746	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Berlindo D'Assuncao	13/01/2025 11:08 14/01/2025 12:00	14/01/2025	
HCL Barclays	18689360202	BB Proj EX LL30 2SH	4063746	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Berlindo D'Assuncao	13/01/2025 11:08 14/01/2025 12:00	14/01/2025	
HCL Barclays	18682741801	BB Proj EX LL30 2SH	4063746	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Berlindo D'Assuncao	13/01/2025 11:08 14/01/2025 12:00	14/01/2025	
Diebold Nixdorf UK Limited		127777389/ 186888243/ 940526934	4063699	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, LLANDUDNO JUNCTION, LLANDUDNO, GWYNEDD_BCC311, LLANDUDNO, LL31 9PL	Berlindo D'Assuncao	14/01/2025 08:00 14/01/2025 17:00	14/01/2025	
Verifone UK LTD	18689007701	G347284	4063688	TECH EXCHANGE	STONEGATE - QUEENS HEAD - 3500, 92 MAIN STREET FRODSHAM, 92 MAIN STREET FRODSHAM, CHESHIRE, WA6 7AR	Berlindo D'Assuncao	13/01/2025 10:14 14/01/2025 18:00	14/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - KPMG	18690165501	24203222	4064217	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square, , 1 St Peters Square, , M2 3AE	Claire Booth	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Computacenter - KPMG	18691655201	24211383	4064294	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
DHL Supply Chain Limited - RBS	18691381701	42062	4064150	COLLECTION	92 ELLESmere STREET, 92 ELLESmere STREET, SWINTON, MANCHESTER, M27 0JN	Claire Booth	13/01/2025 15:55 14/01/2025 17:00	14/01/2025	
DHL Supply Chain Limited - RBS	18691381702	42062	4064150	COLLECTION	92 ELLESmere STREET, 92 ELLESmere STREET, SWINTON, MANCHESTER, M27 0JN	Claire Booth	13/01/2025 15:55 14/01/2025 17:00	14/01/2025	
Computacenter PwC NON TECH EXCHANGE	18678313401	000024199113	4061176	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	09/01/2025 12:50 14/01/2025 17:30	14/01/2025	
Computacenter PwC NON TECH EXCHANGE	18688903201	000024199097	4063660	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	13/01/2025 09:57 14/01/2025 17:30	14/01/2025	
Vista Retail Support Limited	18691598801	3165805	4064205	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, 3 CENTRE RETAIL PARK ROYTON, OLDHAM, LANCASHIRE, OLDHAM, OL2 5HX	Claire Booth	13/01/2025 16:29 14/01/2025 17:00	14/01/2025	
Vista Retail Support Limited	18691597701	3165798	4064200	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, 3 CENTRE RETAIL PARK ROYTON, OLDHAM, LANCASHIRE, OLDHAM, OL2 5HX	Claire Booth	13/01/2025 16:28 14/01/2025 17:00	14/01/2025	
Computacenter - BASF	18688731901	24210099	4063880	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Computacenter - BASF	18689112601	24210919	4063883	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18674018301	5299094 / INC8582950	4060093	NON TECH EXCHANGE	2 YEW TREE ROAD, 2 YEW TREE ROAD, STOCKPORT, SK3 8TS	Claire Booth	08/01/2025 14:51 14/01/2025 18:00	14/01/2025	
DieboldNixdorf_WIPRO		127517287/ 186917750/ 940566240	4064312	COLLECTION	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Claire Booth	14/01/2025 08:00 14/01/2025 17:00	14/01/2025	
DieboldNixdorf_WIPRO		127516445/ 186917644/ 940566178	4064315	COLLECTION	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Claire Booth	14/01/2025 08:00 14/01/2025 17:00	14/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COGNIZANT HAYS WAREHOUSING	186684376	SCTASK0011185	4063673	TECH EXCHANGE	HAYS SPECIALIST RECRUITMENT LTD, 5TH FLOOR, CITY TOWER, PICCADILLY PLAZA, MANCHESTER, M1 4BT	Daniel Hanson	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18687994401	DEL1523239	4063500	DESK INSTALL	ROSIE JONES, 4 WORSLEY STREET,, THE BOXWORKS, FLAT 202, MANCHESTER, M15 4NU	Daniel Hanson	13/01/2025 06:48 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18687994402	DEL1523239	4063500	DESK INSTALL	ROSIE JONES, 4 WORSLEY STREET,, THE BOXWORKS, FLAT 202, MANCHESTER, M15 4NU	Daniel Hanson	13/01/2025 06:48 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18687994403	DEL1523239	4063500	DESK INSTALL	ROSIE JONES, 4 WORSLEY STREET,, THE BOXWORKS, FLAT 202, MANCHESTER, M15 4NU	Daniel Hanson	13/01/2025 06:48 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18687994404	DEL1523239	4063500	DESK INSTALL	ROSIE JONES, 4 WORSLEY STREET,, THE BOXWORKS, FLAT 202, MANCHESTER, M15 4NU	Daniel Hanson	13/01/2025 06:48 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18687994405	DEL1523239	4063500	DESK INSTALL	ROSIE JONES, 4 WORSLEY STREET,, THE BOXWORKS, FLAT 202, MANCHESTER, M15 4NU	Daniel Hanson	13/01/2025 06:48 14/01/2025 17:00	14/01/2025	
Verifone UK LTD	18690504601	G347305	4063987	TECH EXCHANGE	PIZZA EXPRESS - 3256 - MANCHES, UNIT R8A THE TRAFFORD CENTRE, UNIT R8A THE TRAFFORD CENTRE, M17 8EH	Daniel Hanson	13/01/2025 13:48 14/01/2025 18:00	14/01/2025	
Verifone UK LTD	18691517601	G347335	4064165	TECH EXCHANGE	PIZZA EXPRESS - 3256 - MANCHES, UNIT R8A THE TRAFFORD CENTRE, UNIT R8A THE TRAFFORD CENTRE, M17 8EH	Daniel Hanson	13/01/2025 16:08 14/01/2025 18:00	14/01/2025	
Vista Retail Support Limited	18691610501	3162404	4064237	TECH EXCHANGE	MCDONALDS - CAPGEMINI, 18 ST ANNS SQUARE, MANCHESTER, LANCASHIRE, MANCHESTER, M2 7HQ	Daniel Hanson	13/01/2025 16:31 14/01/2025 17:00	14/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18688696601	C5301058	4063617	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	13/01/2025 09:11 14/01/2025 20:00	14/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18688697201	C5301058	4063617	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	13/01/2025 09:11 14/01/2025 20:00	14/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18688897901	C5301076	4063652	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	13/01/2025 09:55 14/01/2025 20:00	14/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18688898601	C5301076	4063652	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	13/01/2025 09:55 14/01/2025 20:00	14/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18688896101	C5301074	4063654	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	13/01/2025 09:55 14/01/2025 20:00	14/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18688896601	C5301074	4063654	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	13/01/2025 09:55 14/01/2025 20:00	14/01/2025	



# Run Sheet

## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Diebold Nixdorf UK Limited		127771395/ 186880504/ 940511162	4063548	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, LIVERPOOL ROAD, MANCHESTER_MAKRO 570, BARTON MOSSECCLES, M30 7RT	Daniel Hanson	14/01/2025 08:00 14/01/2025 17:00	14/01/2025	
Vista Retail Support Limited	18691604901	3159896	4064223	TECH EXCHANGE	LIDL, GILDA BROOK RD WEST ONE RETAIL PARK, LANCASHIRE, MANCHESTER, M50 1ZD	Daniel Hanson	13/01/2025 16:30 14/01/2025 17:00	14/01/2025	
NCR - Sains Print ***DO NOT INVOICE***	186889492	7501201368	4063544	REPAIR WITH PARTS	J Sainsbury Depot (Haydock), J Sainsbury Depot (Haydock), Hall Wood Avenue Haydock Industrial Estate Haydock, St Helens, Merseyside, WA11 9WB	Daniel Hanson	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
NCR - Sains Print ***DO NOT INVOICE***	186889446	7501200283	4063539	REPAIR WITH PARTS	J Sainsbury Depot (Haydock), J Sainsbury Depot (Haydock), Hall Wood Avenue Haydock Industrial Estate Haydock, St Helens, Merseyside, WA11 9WB	Daniel Hanson	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	18689463801	00052498	4063767	TECH EXCHANGE	CARDEN PARK HOTEL GOLF RESORT & SPA, CARDEN PARK HOTEL GOLF RESORT & SPA, CARDEN, BROXTON ROAD, CHESTER, CH3 9DQ	David Hargreaves	13/01/2025 11:26 14/01/2025 17:00	14/01/2025	
Secure Retail Limited	18689404801	00052449	4063757	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, TICKET CREW DEPOT PLATFORM 12, NANTWICH ROAD, CW2 6HR	David Hargreaves	13/01/2025 11:14 14/01/2025 17:00	14/01/2025	
Computacenter - Morrisons BAU	18682980501	INC000030117724	4062196	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, WM MORRISON SUPERMARKETS PLC, KING STREET, CW9 7WA	David Hargreaves	10/01/2025 11:19 14/01/2025 17:00	14/01/2025	
Computacenter Horizon Project	18622624201	CLF471_WREX HAM_1401_01	4047140	TECH EXCHANGE	HSBC, 17-19 REGENT STREET, WREXHAM, LL11 1RY	David Hargreaves	19/12/2024 17:55 14/01/2025 13:00	14/01/2025	
Computacenter Horizon Project	18622624501	CLF471_WREX HAM_1401_02	4047134	TECH EXCHANGE	HSBC, 17-19 REGENT STREET, WREXHAM, LL11 1RY	David Hargreaves	19/12/2024 17:55 14/01/2025 13:00	14/01/2025	
Computacenter - Astra Zeneca	18679971301	RITM0622209	4061498	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	09/01/2025 16:46 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18681308101	RITM0663393	4061928	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	10/01/2025 06:15 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18688641001	RITM0608702	4063609	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	13/01/2025 09:04 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18681359101	RITM0295931	4061942	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	10/01/2025 06:45 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18688699601	RITM0381716	4063618	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	13/01/2025 09:11 14/01/2025 17:00	14/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	18688174001	C5301064	4063553	TECH EXCHANGE	Northern Rail - STAR, Gorton Railway Station, Lees Street, Gorton, Greater Manchester, E Mancs, Greater Manchester, Gorton, M11 1WN	David Ranson	13/01/2025 07:48 14/01/2025 20:00	14/01/2025	
Fujitsu Services Limited - KFC	18687095701	C5301046	4063163	TECH EXCHANGE	KFC Heaton Chapel DT, Heaton Chapel Dt, Unit 1, Monarch Leisure Park,, Lloyd Road/Wellington Road No, Manchester, Manchester, M19 2RF	David Ranson	12/01/2025 14:27 14/01/2025 17:00	14/01/2025	
NCR TESCO HHT	18686621501	7501101302	4062925	TECH EXCHANGE	TESCO, WOOD ST GREATER MANCHESTER M24 5RA UNITED KINGDOM, WOOD STREET, MIDDLETON, MANCHESTER, M24 5RA	David Ranson	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
NCR TESCO HHT	18686621101	7501101298	4062926	TECH EXCHANGE	TESCO, WOOD ST GREATER MANCHESTER M24 5RA UNITED KINGDOM, WOOD STREET, MIDDLETON, MANCHESTER, M24 5RA	David Ranson	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
HCL Barclays	(No Items)	INC1038426340	4064204	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 3 HARDMAN STREET, MANCHESTER, M3 3AX	David Ranson	13/01/2025 09:00 14/01/2025 12:30	14/01/2025	
POSTURITE LIMITED	18676093801	DEL1516345	4060709	CHAIR INSTALL	H M REVENUE & CUSTOMS, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5BS	David Ranson	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
TCS VIRGIN MEDIA 02	18689728601	INC0000068637 69	4063803	TECH EXCHANGE	17 OAK DENE CLOSE, 17 OAK DENE CLOSE, GREENFIELD, OLDHAM, OL3 7JB	David Ranson	13/01/2025 11:47 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18688004701	DEL1518232	4063506	CHAIR INSTALL	PROBATION SERVICE, TAMESIDE MAGISTRATES COURT, HENRY SQUARE, ASHTON-UNDER-LYNE, OL6 7TP	David Ranson	13/01/2025 06:56 14/01/2025 17:00	14/01/2025	
Vista Retail Support Limited	18691603401	3166169	4064209	TECH EXCHANGE	ONE STOP, 9 BUTLER GREEN, CHADDERTON, OLDHAM, LANCASHIRE, OLDHAM, OL9 8NQ	David Ranson	13/01/2025 16:30 14/01/2025 17:00	14/01/2025	
Vista Retail Support Limited	18691603402	3166169	4064209	TECH EXCHANGE	ONE STOP, 9 BUTLER GREEN, CHADDERTON, OLDHAM, LANCASHIRE, OLDHAM, OL9 8NQ	David Ranson	13/01/2025 16:30 14/01/2025 17:00	14/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18690557301	INC48634603	4063996	DELIVERY	COMPUTACENTER HSBC, 18 MORELY ROAD, THE VALE, LANCASTER, LA1 2PB	John Paul Barron	13/01/2025 13:56 14/01/2025 17:00	14/01/2025	
Paypoint Network Limited - UK	(No Items)	02121647	4063754	TECH EXCHANGE	GREAVES SPAR, SPAR, 146-148 GREAVES ROAD, LANCASTER, LA1 4UW	John Paul Barron	14/01/2025 08:00 14/01/2025 12:00	14/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18688665801	C5301056	4063613	TECH EXCHANGE	Northern Rail MT (Barrow in Furness), Central Station, Barrow In Furness, Cumbria, Cumbria, Barrow in Furness, LA14 5QZ	John Paul Barron	14/01/2025 07:00 14/01/2025 19:00	14/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18688666301	C5301056	4063613	TECH EXCHANGE	Northern Rail MT (Barrow in Furness), Central Station, Barrow In Furness, Cumbria, Cumbria, Barrow in Furness, LA14 5QZ	John Paul Barron	14/01/2025 07:00 14/01/2025 19:00	14/01/2025	
NCR TESCO HHT	18689403101	7501300318	4063755	TECH EXCHANGE	TESCO, 4-5 THE ROYAL BOWNES-ON-WINDER MERE LA23 3DB UNITED KINGDOM, ROYAL SQUARE, BOWNES-ON-WINDER MERE, WINDERMERE, LA23 3DB	John Paul Barron	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
HCL Barclays	(No Items)	INC1038464961	4063940	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	John Paul Barron	13/01/2025 12:59 14/01/2025 15:00	14/01/2025	
HCL Barclays	(No Items)	INC1038464899	4063943	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	John Paul Barron	13/01/2025 13:03 14/01/2025 15:00	14/01/2025	
HCL Barclays	18690328101	INC1038465734	4063954	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	John Paul Barron	13/01/2025 13:10 14/01/2025 15:00	14/01/2025	
HCL Barclays	(No Items)	INC1038464996	4063958	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	John Paul Barron	13/01/2025 13:13 14/01/2025 15:00	14/01/2025	
HCL Barclays	18690361301	INC1038465767	4063961	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	John Paul Barron	13/01/2025 13:16 14/01/2025 15:00	14/01/2025	
Computacenter - Kingfisher	18691790901	24212002	4064304	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 3 Kings Court, Kings Street, Leyland, Unit 3 Kings Court, Kings Street, Leyland, PR25 2LE	John Paul Barron	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18681344501	DEL1522917	4063615	CHAIR INSTALL	UNILEVER RESEARCH, RESEARCH LABORATORY, BROMBOROUGH ROAD, BEBINGTON, WIRRAL, CH63 3JW	Nadeem Saleem	14/01/2025 09:00 14/01/2025 13:00	14/01/2025	
POSTURITE LIMITED	18688834601	DEL1522141	4063643	CHAIR INSTALL	ANNIE MURPHY, BROOK HEY, BENTY HEATH LANE, WILLASTON, NESTON, CH64 1SD	Nadeem Saleem	13/01/2025 09:41 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18691574001	DEL1513454	4064192	CHAIR INSTALL	SEFTON ROAD HEALTH CLINIC, 67 SEFTON ROAD, LITHERLAND, LIVERPOOL, L21 9HE	Nadeem Saleem	13/01/2025 16:23 14/01/2025 17:00	14/01/2025	
Computacenter Ltd Tesco Project	(No Items)	LPOOL GRT CRSSHLL EXP	4063616	PROJECT	TESCO EXPRESS, TESCO EXPRESS, HATTON GARDEN, LIVERPOOL, L3 2AP	Nadeem Saleem	13/01/2025 09:09 14/01/2025 17:00	14/01/2025	
Vista Retail Support Limited	18691597301	3165477	4064201	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, 310 KENSINGTON, LIVERPOOL, MERSEYSIDE, LIVERPOOL, L7 2RN	Nadeem Saleem	13/01/2025 16:28 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18687976001	DEL1520618	4063462	CHAIR INSTALL	HAYLEY THOMPSON, HAFOD ISSA, BERWYN, LLANGOLLEN, LL20 8AL	Nadeem Saleem	13/01/2025 06:32 14/01/2025 17:00	14/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18681326901	RITM0652772	4061929	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	10/01/2025 06:24 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18681345601	RITM0658705	4061939	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	10/01/2025 06:36 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18684783901	RITM0653004	4062552	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	10/01/2025 16:20 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18687835901	RITM0652844	4063448	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	13/01/2025 05:50 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18687840401	RITM0652825	4063449	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	13/01/2025 05:54 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18688969101	RITM0657329	4063668	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	13/01/2025 10:08 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18688995601	RITM0663444	4063677	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	13/01/2025 10:13 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0637793	4064147	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18680002001	RITM0656935	4061505	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	09/01/2025 16:52 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18666878601	RITM0655989	4058394	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	07/01/2025 08:45 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18672396301	RITM0657596	4059769	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	08/01/2025 10:24 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18672451401	RITM0653005	4059779	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	08/01/2025 10:35 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18673618801	RITM0652771	4060015	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	08/01/2025 13:46 14/01/2025 17:00	14/01/2025	
Computacenter - Astra Zeneca	18680060601	RITM0656939	4061522	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	09/01/2025 17:09 14/01/2025 17:00	14/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18691779901	C5301108	4064259	TECH EXCHANGE	Northern Rail - STAR, Blackburn Railway Station, The Boulevard, Blackburn, Lancashire, Lancs, Lancashire, Blackburn, BB1 1EX	Ryan Owen	13/01/2025 17:02 14/01/2025 20:00	14/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	186917274	1-517090986315	4064252	CONSUMABLE INSTALL	TESCO Stores Limited, Wyre Street, Pharmacy, PADHAM, BB12 8DF	Ryan Owen	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
HCL Barclays	18688992101	INC1038407996	4063675	TECH EXCHANGE	22 CLEGG STREET, 22 CLEGG STREET, HASLINGDEN, ROSENDALE, BB4 5LW	Ryan Owen	13/01/2025 10:12 14/01/2025 17:00	14/01/2025	
NCR TESCO HHT	18686442901	7501100713	4062892	TECH EXCHANGE	TESCO, 52 MARKET ST COLNE LANCASHIRE BB8 0HS UNITED KINGDOM, MARKET STREET, COLNE, BB8 0HS	Ryan Owen	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
NCR TESCO HHT	18686443301	7501100714	4062891	TECH EXCHANGE	TESCO, 52 MARKET ST COLNE LANCASHIRE BB8 0HS UNITED KINGDOM, MARKET STREET, COLNE, BB8 0HS	Ryan Owen	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
HCL Barclays	18673350901	BB Proj EX BL9 0JN	4064129	DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 1 CENTRAL STREET, BURY, BL9 0JN	Ryan Owen	14/01/2025 08:00 14/01/2025 12:00	14/01/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18684211901	5300882 / INC8641245	4062362	NON TECH EXCHANGE	18 ANDERTON DRIVE, 18 ANDERTON DRIVE, ST HELENS, WA9 3QG	Ryan Owen	14/01/2025 09:00 14/01/2025 18:00	14/01/2025	
Fujitsu Services Limited - Banks	18682942901	C5300747	4064266	TECH EXCHANGE	RBSG, 4 STANDISHGATE, RBSG, WIGAN, WN1 1UE	Ryan Owen	14/01/2025 09:30 14/01/2025 16:30	14/01/2025	
Vista Retail Support Limited	18691631701	3166107	4064240	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, TABERNER STREET OFF LIVERPOOL ROAD, PLATT BRIDGE, WIGAN, LANCASHIRE, WIGAN, WN2 5BD	Ryan Owen	13/01/2025 16:34 14/01/2025 17:00	14/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5301158	4064088	MANPOWER	MERSEYRAIL, Argyle Street South, MERSEYSIDE, Birkenhead, CH41 9DB	Simon Heath	14/01/2025 07:00 14/01/2025 11:00	14/01/2025	
Fujitsu Services Limited - Star Trains	18688000001	C5301059	4063503	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Simon Heath	13/01/2025 06:52 14/01/2025 20:00	14/01/2025	
Vista Retail Support Limited	18691613801	3165398	4064236	TECH EXCHANGE	H SAMUEL, UNIT 43A LIVERPOOL ONE, LIVERPOOL, LANCASHIRE, LIVERPOOL, L1 8BU	Simon Heath	13/01/2025 16:32 14/01/2025 17:00	14/01/2025	
Vista Retail Support Limited	18691613802	3165398	4064236	TECH EXCHANGE	H SAMUEL, UNIT 43A LIVERPOOL ONE, LIVERPOOL, LANCASHIRE, LIVERPOOL, L1 8BU	Simon Heath	13/01/2025 16:32 14/01/2025 17:00	14/01/2025	
Vista Retail Support Limited	18674616501	3161917	4063648	TECH EXCHANGE	MCDONALDS - CAPGEMINI, EDGE LANE RETAIL PARK OLD SWAN, LIVERPOOL, LANCASHIRE, LIVERPOOL, L13 1AD	Simon Heath	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Computacenter - Kingfisher	18691052801	24210382	4064222	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, New Mersey Retail Park Speke Road S peke, New Mersey Retail Park Speke Road S peke, L24 8QB	Simon Heath	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Computacenter - Kingfisher	18690115801	24207971	4064234	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, New Mersey Retail Park Speke Road S peke, New Mersey Retail Park Speke Road S peke, L24 8QB	Simon Heath	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Pret Tech Mahindra (UK) BAU	18691290601	INC1267642	4064121	TECH EXCHANGE	1 OLD HALL STREET, LIVERPOOL, 1 OLD HALL STREET, LIVERPOOL, 1 OLD HALL STREET, LIVERPOOL, LIVERPOOL, OLD HALL STREET, LIVERPOOL, L3 9HF	Simon Heath	13/01/2025 15:35 14/01/2025 14:30	14/01/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	186912654	11561446	4064118	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Office, BLACKPOOL, FY1 4HU	Stephen Fitton	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	186912637	11561446	4064118	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Office, BLACKPOOL, FY1 4HU	Stephen Fitton	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	186912644	11561446	4064118	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Office, BLACKPOOL, FY1 4HU	Stephen Fitton	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	186912664	11561446	4064118	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Office, BLACKPOOL, FY1 4HU	Stephen Fitton	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	186912660	11561446	4064118	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Office, BLACKPOOL, FY1 4HU	Stephen Fitton	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	186912669	11561446	4064118	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Office, BLACKPOOL, FY1 4HU	Stephen Fitton	14/01/2025 09:00 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18687973201	DEL1520625	4063458	CHAIR INSTALL	CHANELLE DENNETT, 33 SALISBURY ROAD, BLACKPOOL, FY1 5QJ	Stephen Fitton	13/01/2025 06:29 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18687972901	DEL1522539	4063459	CHAIR INSTALL	PRIVATE ADDRESS, REAR OF 16, DEAN STREET, BLACKPOOL, FY4 1AU	Stephen Fitton	13/01/2025 06:29 14/01/2025 17:00	14/01/2025	
POSTURITE LIMITED	18688003601	DEL1520731	4063505	CHAIR INSTALL	PRIVATE ADDRESS, 73 NUTTER ROAD, THORNTON-CLEVELEY S, FY5 1EA	Stephen Fitton	13/01/2025 06:55 14/01/2025 17:00	14/01/2025	
Computacenter Limited - HSBC	18689618901	RITM30846904	4063779	COLLECTION	COMPUTACENTER HSBC, 67 WARRENHURST ROAD FLEETWOOD, WARRENHURST ROAD, FLEETWOOD, FY7 6TP	Stephen Fitton	13/01/2025 11:38 14/01/2025 17:00	14/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002549530	4062678	TECH EXCHANGE	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, 104-108 FRIARGATE WALK, THE MALL ST. GEORGE'S, PRESTON, PR1 2NQ	Stephen Fitton	10/01/2025 09:00 14/01/2025 22:00	14/01/2025	
POSTURITE LIMITED	18659368401	DEL1517722	4059699	MANPOWER	BAE SYSTEMS (OPERATIONS) LTD, WARTON AERODROME, INVESTMENT PROJECTS, W365B, PRESTON, PR4 1AX	Stephen Fitton	14/01/2025 09:00 14/01/2025 12:00	14/01/2025	