



Run Sheet

Daniel Hanson 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4054934	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	03/01/2025 07:00 - 03/01/2025 11:00	Contact Name	WARRINGTON CENTRAL NLC2390 NT STATION	Northern Rail - STAR
Activity	MANPOWER	Contact Phone	0161 228 9153	Warrington Central Station, Winwick Street, Warrington, Cheshire
Priority	4HR			CHESHIRE
Ref 1	C5300201			Warrington
Ref 2				WA2 7TT
No. of Parts	0			

Instructions 1	Instructions 2
<p>4HR 02/01/2025 19:36 SLA: 4HR 02/01/2025 19:36 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=</p> <p>Dave Copeland Work notes• 02/01/2025 15:29:11 Rebooted the TOM hung on Capturing PED Logs please arrange for an engineer to attend and check connections to and from the PED and reseat the Pin pad.</p>	<p>Problem: [ME] Engineer Only - Desktop Root Cause: Unknown Action: Engineer Only - Desktop Test: Working URL: Call history: ##### Call 5300201 Problem Web Service qws_uk Thu 02 Jan 2025 15:37:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N9029TAA3 contract.pkey=23200 call.poms=1 call.zip=WA2 7TT call.address=Warrington Central Station Winwick Street Warrington Cheshire call.city=Warrington call.customerid=INC16718349 call.problem=WARRINGTON CENTRAL NLC2390 NT STATION chip and pin failure window 31 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENGDesk call.priority=2-Medium call.datereported=1/2/2025 4:36:28 PM</p> <p>##### Call 5300201 Problem Web Service qws_uk Thu 02 Jan 2025 15:37:04 A+C+P ...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4053442	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	Office Sales Dept	Lidl Great Britain Limited Eastgate Way, Manor Park Sales office 2nd floor RUNCORN WA7 1NT
Activity	MAINT KIT INSTALL	Contact Phone	01928532834	
Priority	Priority MC			
Ref 1	1-515182747797			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 25/12/2024 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: LGB220-5B-04110SerialNumber: 7559040018502ProductIdentifier: 32C0231Model: 7559-378Physical Location: 2nd ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186352220	76C0PK0	.	.	.	Not Used	



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Job # 4053446	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	Office Sales Dept	Lidl Great Britain Limited Eastgate Way, Manor Park 2nd
Activity	MAINT KIT INSTALL	Contact Phone	01928532834	Lidl Great Britain Limited RUNCORN WA7 1NT
Priority	Priority MC			
Ref 1	1-515847227896			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 01/01/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: LGB220-5B-04110SerialNumber: 7559040018502ProductIdentifier: 32C0231Model: 7559-378Physical Location: 2nd ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186467519	76C0PV0	CX922 CMY 90K Photoconductor	.	.	Not Used	
186467519	76C0PV0	CX922 CMY 90K Photoconductor	.	.	Not Used	
186467519	76C0PV0	CX922 CMY 90K Photoconductor	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186467521	76C0PV0	CX922 CMY 90K Photoconductor	.	.	Not Used	
186467521	76C0PV0	CX922 CMY 90K Photoconductor	.	.	Not Used	
186467521	76C0PV0	CX922 CMY 90K Photoconductor	.	.	Not Used	

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



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Job # 4053439	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	Office Sales Dept	Lidl Great Britain Limited Eastgate Way, Manor Park Lidl Great Britain Limited RUNCORN WA7 1NT
Activity	CONSUMABLE INSTALL	Contact Phone	01928532834	
Priority	Priority MC			
Ref 1	1-515827499075			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 01/01/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: LGB220-5B-04110SerialNumber: 7559040018502ProductIdentifier: 32C0231Model: 7559-378Physical Location: 2nd ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186423032	41X2090	CX92x SVC Maint Kit ITU 300K	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186423035	41X2090	CX92x SVC Maint Kit ITU 300K	.	.	Not Used	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4054793	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 17:00	Contact Name	494 ALTRINCHAM	WIPRO LIMITED WIPRO LIMITED
Activity	TECH EXCHANGE	Contact Phone		10 DRAYBANK ROAD WR494 ALTRINCHAM ALTRINCHAM WA14 5ZL
Priority	ND 1700			
Ref 1	127508577/ 186538233/ 939484279			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>MFD - 19017522504747 - Hardware - Scanner or Scan Button Issue : RICO Engineer to replace TC51 HHT PN 1900001897 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202501021128 Caller: 494 Altrincham Opened by: 494 Altrincham Requested For: 494 Altrincham Contact Name: Nick Skinner Please choose the device type: MFD Shop Handset (TC51) Please enter 14 digit Serial number of the MFD: 19017522504747 What does the MFD Handset issue relate to?: Hardware Please confirm that you have completed a hard reboot on the handset and the fault still remains.: true What is the specific hardware issue?: Scanner or Scan Button Issue Please confirm that you have removed the Rugged Boot & cleaned the device and that the fault still remains.: true Please confirm that you have tried a known working/fully charged battery and the fault still remains.: false Please confirm you have removed the screen protector and that it is not the screen protector that is damaged.: false Please confirm you have followed the %27MFD Not Online%27 guide and that the device is still offline.: false Does the fault with the button appear to be Hardware or Software?: Hardware Fault (1 or more of the scan buttons is faulty) Describe the issue in detail and include any triage completed:: The buttons on the side of the handset don%27t work. No red light is showing. Incident INC6497755 has been placed into the On Hold</p> <p>Awaiting Vendor state. Attempting to transfer to Diebold.</p>	<p>INC6497755</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					

Engineer Closure Notes

		Customer Print
		Customer Signature



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Job # 4053061	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	Shantha Kumar	British Airways Plc Towers Business Pk Wilmslow Rd City Flyer Office ALBANY TRADING ESTATE M20 2BA
Activity	REPAIR	Contact Phone	07440518127	
Priority	ND FIX			
Ref 1	11552547			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 31/12/2024 17:00-----ASSET INFORMATION---ProductName: CX922de High Volt BH CY KW IE MT LB OMDeviceTagCustomer: BAP-7559040026460SerialNumber: 7559040026460ProductIdentifier: 32C0249Model: 7559-378Physical Location: 1st Flr City Flyer Office ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION---PRJM/ECxxx.xxsensor guide needs removing from the finisher that wasn't removed during installation and is causing paper jamsAddress:Albany Trading EstateTowers Business Pk Wilmslow RdMANM20 2BAUnited KingdomContact:Shantha Kumar on 07440518127 or 0161 447 5610 or Daniel Halliwell on 07789613761---INSTRUCTIONS-----Technical Notes -----Sensor guide needs removing from the finisher that wasn't removed during installation and is causing paper jams.CB.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4053063	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	Shantha Kumar	British Airways Plc Towers Business Pk Wilmslow Rd ALBANY TRADING ESTATE M20 2BA
Activity	REPAIR	Contact Phone	07440518127	
Priority	ND FIX			
Ref 1	11552549			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 31/12/2024 17:00-----ASSET INFORMATION---ProductName: CX922de High Volt BH CY KW IE MT LB OMDeviceTagCustomer: BAP-7559040026440SerialNumber: 7559040026440ProductIdentifier: 32C0249Model: 7559-378Physical Location: 2nd Flr x ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION---PRJM/ECxxx.xxsensor guide needs removing from the finisher that wasn't removed during installation and is causing paper jamsAddress:Albany Trading EstateTowers Business Pk Wilmslow RdMANM20 2BAUnited KingdomContact:Shantha Kumar on 07440518127 or 0161 447 5610 or Daniel Halliwell on 07789613761---INSTRUCTIONS-----Technical Notes -----JB. Please investigate JB. Sensor guide needs removing from the finisher that wasn't removed during installation and is causing paper jams.

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4053064	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	Shantha Kumar	British Airways Plc Towers Business Pk Wilmslow Rd EAA Building ALBANY TRADING ESTATE M20 2BA
Activity	REPAIR	Contact Phone	07440518127	
Priority	ND FIX			
Ref 1	11552551			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 31/12/2024 17:00-----ASSET INFORMATION---ProductName: CX922de High Volt BH CY KW IE MT LB OMDeviceTagCustomer: BAP-7559040026433SerialNumber: 7559040026433ProductIdentifier: 32C0249Model: 7559-378Physical Location: Grd Flr EAA Building ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION---PRJM/ECxxx.xxsensor guide needs removing from the finisher that wasn't removed during installation and is causing paper jamsAddress:Albany Trading EstateTowers Business Pk Wilmslow RdMANM20 2BAUnited KingdomContact:Shantha Kumar on 07440518127 or 0161 447 5610 or Daniel Halliwell on 07789613761---INSTRUCTIONS-----Technical Notes -----DCN. @TECH: sensor guide needs removing from the finisher that wasn't removed during installation and is causing paper jams

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4054449	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/01/2025 07:57 - 03/01/2025 17:00	Contact Name	ALICIA RAWLINSON		HEATON NORRIS HEALTH CENTRE CHEVIOT CLOSE STOCKPORT SK4 1JX
Activity	DESK INSTALL	Contact Phone	07817133893		
Priority	ND 1700				
Ref 1	DEL1519639				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** *** Customer Instructions: Health centre no car park *** Please call 1 hour before arrival.Customer Ref / PO: ZZH747869Items on order:10002124 - OFFCHAIR - Adapt 660 (Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



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Job # 4054408	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	02/01/2025 06:47 - 03/01/2025 20:00	Contact Name	HEATON CHAPEL NLC2861 NT STATION		Northern Rail - STAR Heaton Chapel Railway Station, Heaton Moor Road, Stockport, W Mancs
Activity	TECH EXCHANGE	Contact Phone	0161 432 9512		Cheshire Stockport SK4 4NX
Priority	ND 1900				
Ref 1	C5300124				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 03/01/2025 20:00 SLA: ND 03/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history: ##### Call 5300124 Problem Web Service qws_uk Thu 02 Jan 2025 06:46:35 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000N2861TA23 contract.pkey=23200 call.poms=1 call.zip=SK4 4NX call.address=Heaton Chapel Railway Station Heaton Moor Road Stockport W Mancs call.customerid=INC16715088 call.problem=NLC2861 - HEATON CHAPEL - Window 30 - Newbury Data Printer Replacement Required call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=1/2/2025 7:45:59 AM</p> <p>##### Call 5300124 Problem Web Service qws_uk Thu 02 Jan 2025 06:46:35 A+C+P...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18652667601	_NRNEWND4020MKII	MAGNETIC TICKET DT 203DPI	37599			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Date	03/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4054485	Customer	Computacenter - Kingfisher		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	Janice Ransom	KINGFISHER INFORMATION TECHNOLOGY (Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	Priority MC			
Ref 1	24199794			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Till number: 31 Make/Model: TH250 RECEIPT PRINTER Description: ####Please ensure previous tickets have been checked ### *EPOS Service*** Ti hostname: GBBQ01360POS31P Till number: 31 What element of the till	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4054497	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	TERANCE.LI@HSBC.COM	COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07540326943	
Priority	Priority MC			
Ref 1	INC48508313			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Monitor

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4054683	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	TransPennine Express Customer Rep	First Transpennine Bridgewater House UAT
Activity	TECH EXCHANGE	Contact Phone	.	60 Whitworth Street Greater Manchester Manchester M1 6LT
Priority	ND 1700			
Ref 1	C5300178			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 03/01/2025 20:00 SLA: ND 03/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury MK2 Ticket Printer faulty Root Cause: Unknown Action: Engineer to replace the Newbury ND4020 MK2. Tom must be off shift before replacement Test: In Use URL: Call history:: ##### Call 5300178 Problem Web Service qws_uk Thu 02 Jan 2025 12:08:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000JD306TA23 contract.pkey=23200 call.poms=1 call.zip=M1 6LT call.address=60 Whitworth Street call.city=Manchester call.customerid=INC16717328 call.problem=TransPennine Express Customer Rep call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TPENEWMK2 call.priority=2-Medium call.datereported=1/2/2025 1:07:28 PM</p> <p>##### Call 5300178 Problem Web Service qws_uk Thu 02 Jan 2025 12:08:04 A+C+P</p> <p>From: Joe Whipp <Joe.Whipp@tpexpress.co.uk> Sent: Thursday January 2...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18654061901	_SXNEWND4020	MK2:ND4020 MK2:STAR SHARED	33382			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18654062101	_SXNEWND4020	MK2:ND4020 MK2:STAR SHARED	33382			

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



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Job # 4055038	Customer	Vista Retail Support Limited		Job Address
SLA Window	02/01/2025 16:32 - 03/01/2025 17:00	Contact Name		WHITBREAD NORTH TOWER Salford Lancashire Salford M3 5AS
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3155993			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3155993. Till 4 "Close Cash Drawer" error / Beetle iPOS Plus S/N: VIS1492669 / Restaurant / Till No. 4 / replacement 24/7	Replace WHIT-CDR-CBS-0822 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items



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Job # 4054489	Customer	Computacenter - TSB		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	Matthew Houghton	TSB SABADELL (0081059102) 66 Gerard Street 66 Gerard Street WN4 9AE
Activity	TECH EXCHANGE	Contact Phone	07527 749286	
Priority	Priority MC			
Ref 1	24199872			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Engineer please replace - 02/01 Kindly attend with IPP350 +Cables	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4055104	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/01/2025 17:27 - 03/01/2025 20:00	Contact Name		B & Q PLC B & Q PLC 10 EDGE LANE DRIVE LIVERPOOL L13 4DL
Activity	TECH EXCHANGE	Contact Phone	0151 254 7900	
Priority	ND 1700			
Ref 1	24199335			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
4601611 - P400 Verifone PED 03/01	Till hostname:GBBQ01514POS20P Till number: 20 What element of the till is impacted?: PED CARD ACCEPTANCE ISSUE? NA Card insert/Chip & Pin working? N Contactless payments working?N Peripheral make/model(Please copy and paste CI): PED VERIFONE P400 PED serial number : 806-577-056 PED ID (Shown on the back): 67085295 What screen is showing on the PED: Waiting for merchant login What is the till showing on the screen: NA Time of issue: About half an hour ago Description of issue: The PED was declining all transactions so she restarted the PED and the till as well and now it displays "Waiting for merchant login".

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In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4054925	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	02/01/2025 15:23 - 03/01/2025 13:00	Contact Name	MANAGER	LIVERPOOL 15 LIVERPOOL 15 421 SMITHDOWN ROAD LIVERPOOL L15 3JL
Activity	TECH EXCHANGE	Contact Phone	###	
Priority	4HR			
Ref 1	02107647			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37593133//02107647//PP MINI	Swap reason: Hardware damage

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4054972	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	02/01/2025 16:06 - 03/01/2025 17:00	Contact Name	GB0767 HANDM	H & M H & M UNIT 8B, NEW MERSEY RETAIL PAR
Activity	TECH EXCHANGE	Contact Phone	01513311270	NEW MERSEY RETAIL PARK LIVERPOOL L24 8QB
Priority	ND 1900			
Ref 1	C002548318			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
CLICK HERE	Call Problem: Device: TILL#3 Replace: Receipt printer FP510 Black - printer itself Miro/part name: 38042234.** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** *** ENGINEER TO RING THE NORTHAMPTON CSC BEFORE LEAVING SITE ON 0203 356 7647 ***

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18655132201	FUJKA02072-D722P	TR:FP510 II BLACK				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Stephen Fitton 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4054494	Customer	Computacenter JLP		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	Helen Ashcroft	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	7336120	
Priority	Priority MC			
Ref 1	73113617			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
Asset: VoCoVo S5 Pro Headset Generic Category: Hardware SubCategory: mponent Vocovo - Headset 037C713042 not charging Device: Vocovo Sees 5 Pro Headset Serial: 037C713042 Fault: Not charging Troubleshoo	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4054487	Customer	Computacenter - Kingfisher		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	Karen Haldon	KINGFISHER INFORMATION TECHNOLOGY (Bidston Link Road Bidston Link Road CH44 2HE
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	Priority MC			
Ref 1	24199944			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Till number: 21 Make/Model: TH250 RECEIPT PRINTER Description: ###Please ensure previous tickets have been checked ### Till hostname:GBBQ273POS21P Till number: 21 What element of the till is impacted?: Til	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4054614	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	02/01/2025 10:42 - 03/01/2025 17:00	Contact Name		RHIAN.OWEN@HSBC.COM	COMPUTACENTER HSBC UNIT SU31 PYRAMIDS SHOPPING CENTRE BIRKENHEAD WIRRAL THE PYRAMIDS GRANGE ROAD BIRKENHEAD CH41 2ZL
Activity	TECH EXCHANGE	Contact Phone		03455854398	
Priority	ND 1600				
Ref 1	RITM30836227				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18653541201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4054719	Customer	Computacenter - Kingfisher		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	Debbie Taylor	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	Bolton Gate Retail Park Roundhill Way
Priority	ND 1700			Bolton Gate Retail Park Roundhill Way
Ref 1	24200250			BL1 2SL
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01057POS21P Till number: 21 What element of the tl is impacted?: Hand scanner Peripheral make/model(Please copy and pte Cl): SCANNERRDS6878 Handheld or presentation scanner: Handheld Is	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18654018501	4601593	KING:Zebra DS8178 + Cradle + C				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4054716	Customer	Computacenter Limited		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	Frances Kenyon	LLOYDS BANKING GROUP PLC (008102783
Activity	DELIVERY	Contact Phone	07793559552	Heathside Park,Heathside Park
Priority	ND 1700			Road
Ref 1	24200274			Heathside Park,Heathside Park
Ref 2				Road
No. of Parts	1			SK3 0RB

Instructions 1	Instructions 2
Contact Name - Frances Kenyon Contact Number - 07793559552 Location -ockport Heathside Park SK3 0RB - Heritage - Device - WINDOWS Make -ad Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4509803	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18653808001	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18653808201	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4054922	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	02/01/2025 15:20 - 03/01/2025 17:00	Contact Name	OMID MORADI SIVAR	KINGDOM MINI MARKET 120A WILMSLOW ROAD MANCHESTER M14 5AJ
Activity	COLLECTION	Contact Phone	07478456881	
Priority	ND 1700			
Ref 1	31256558			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Zebra Printer Mr. OMID MORADI SIVAR Phone 07478456881	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18654971801	Collection Tote Box	Tote Box for Collections				



Run Sheet

Claire Booth 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4054796	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	DAVID ASHWORTH	MANCHESTER HARDMAN SQ
Activity	TECH EXCHANGE	Contact Phone	-	MANCHESTER HARDMAN SQ 1 HARDMAN SQUARE MANCHESTER M3 3EB
Priority	ND 1700			
Ref 1	000024199153			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please collect faulty device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296 when delivering new one	

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186531847						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4054810	Customer	Computacenter PwC NON TECH EXCHANGE			Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	.		MANCHESTER HARDMAN SQ, HARDMAN
Activity	TECH EXCHANGE	Contact Phone	.		MANCHESTER HARDMAN SQ, HARDMAN
Priority	ND 1700				MANCHESTER
Ref 1	000024199151				MANCHESTER
Ref 2					M3 3EB
No. of Parts	0				

Instructions 1	Instructions 2
Please collect faulty device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 when delivering new one	

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4054814	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	BETH GRAHAM	MANCHESTER HARDMAN SQ, HARDMAN
Activity	TECH EXCHANGE	Contact Phone	-	MANCHESTER HARDMAN SQ, HARDMAN
Priority	ND 1700			4 HARDMAN SQUARE MANCHESTER M3 3EB
Ref 1	000024199114			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please collect faulty device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 when delivering new one	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4054832	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	GARY MERCER	MANCHESTER HARDMAN SQ, HARDMAN
Activity	TECH EXCHANGE	Contact Phone	-	MANCHESTER HARDMAN SQ, HARDMAN
Priority	ND 1700			4 HARDMAN SQUARE MANCHESTER M3 3EB
Ref 1	000024196843			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please collect device Hewlett Packard Inc. 739P0AV - B&S:PWC:HP ZBook Firefly 14" G10 - 000000000004493754 when delivering new one	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186535072						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4055079	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	GREG LASCELLES	MANCHESTER HARDMAN SQ
Activity	TECH EXCHANGE	Contact Phone	-	MANCHESTER HARDMAN SQ 1 HARDMAN SQUARE MANCHESTER M3 3EB
Priority	ND 1700			
Ref 1	000024199097			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please collect faulty device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 when delivering new one	PWC Hardware swap

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186532816						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4054628	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:30	Contact Name	GARY MERCER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	###	
Priority	ND 1700			
Ref 1	WO000123695			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
device collection	Please collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18653575801						

Returned Items



Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4054637	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	02/01/2025 11:00 - 03/01/2025 15:30	Contact Name	Thomas Ansell		RBSG 130 LORD STREET RBSG SOUTHPORT PR9 0AE
Activity	TECH EXCHANGE	Contact Phone	+44 (1704) 535869		
Priority	ND 1530				
Ref 1	C5300076				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 04/01/2025 12:58 SLA: ND 04/01/2025 12:58 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBCANLBP251DW x 1	Problem: [TC] WinX LBP251 Printer Faulty - Please ask the user to carry out a test print before leaving Root Cause: UNKNOWN - Please ask the user to carry out a test print before leaving Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Ensure paper trays are set as per the guide. Issues regarding not printing/trays can be resolved by a GPupdate(Steps listed in the courier guide) ***RACFID NOTREQUIRED - For driver Test: Please ask the user to carry out a test print before leaving URL: Call history:: ##### Call 5300076 Problem Web Service qws_uk Tue 31 Dec 2024 11:25:47 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000PRT1R3 contract.pkey=23224 call.poms=1 call.zip=PR9 0AE call.address=130 Lord Street call.city=SOUTHPORT call.orgname=RBSG call.customerid=INC8624553 call.problem=cannon i sensys lbp 251dw - Printer Broken [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=12/31/2024 12:25:21 PM call.dpavailable=1 ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18653628501	_RBCANLBP251DW	TR:A4 B&W LASER				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4054648	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 11:30	Contact Name	Paul Kilnhouse Ln Express	TESCO Stores Limited 94/98 & 102 KILNHOUSE LAP 1 ST ANNES FY8 3BN
Activity	REPAIR WITH PARTS	Contact Phone	07447927383	
Priority	8HR			
Ref 1	11554070			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 03/01/2025 10:42-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 Express MS811SerialNumber: 40635C6605HHPProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17 :00.Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC).....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 26855838. 241.06 jamsPaul reported that printer keeps jamming from tray 1. There is no visible damage that user can see but roller kits needs replacing. Please checkRoller kit raised separately under 1-516371578531MS811LAP1SN: 40635C6605HHPIP: 80.234.0.51Paul07447927383SLA 3.01.25 @ 11:30DDD 5.01.25 @ 11:30MK----INSTRUCTIONS-----Technical Notes -----JB. Please investigate 241.06 The media is late reaching the sensor (input) within the specified time from tray 1. Roller kit raised separately under 1-516371578531.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186536962	41X0976	MS71x SVC Tray Insert MS81x SV				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186536964	41X0976	MS71x SVC Tray Insert MS81x SV				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4054874	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	Store Manager 3128	TESCO Stores Limited 94/98 & 102 KILNHOUSE
Activity	CONSUMABLE INSTALL	Contact Phone	01253713721	TESCO Stores Limited ST ANNES FY8 3BN
Priority	ND 1700			
Ref 1	1-516371578531			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 07/01/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 Express MS811SerialNumber: 40635C6605HHPProductIdentifier: 40G0230Model: 4063-430Physical Location: ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186547284	40X7706	MS81x SVC Maint Kit Paper Pa p				



Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4054653	Customer	Secure Retail Limited		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	DUTY MANAGER	JEWSON LYTHAM ST ANNES KILNHOUSE LANE LYTHAM ST. ANNES FY8 3DT
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	00051909			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Saint Gobain - VX820 Script	PLEASE EXCHANGE: 330-561-153

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18630727601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 03/01/2025

Date 03/01/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 11

Job # 4054778	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	Lisa Blackpool Duty manager	Wm Morrison Supermarkets plc Squires Gate Lane PRN3 Shop floor BLACKPOOL FY4 2AY
Activity	REPAIR WITH PARTS	Contact Phone	01253404924	
Priority	ND FIX			
Ref 1	11554118			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 03/01/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: MONT066PRN3SerialNumber: 40636C66076WTProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday & Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 & M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000034246475. Spoke to Lisa user advised printer is jamming in fuser with 202.45 errors user cannot find any paper stuck behind rear door or under IU rebooted to no avail also printer has been jamming in tray 1 with 241.29 errors likely caused by broken tray lift plate please investigate. MS811 PRN3 Shop floor Lisa SN 40636C66076WT IP 10.28.20.23 AR ETA 03/01/25 @ 17:00----INSTRUCTIONS-----Technical Notes -----DCN. @ TECH: Please investigate 202.45 (Media remains on the sensor (fuser exit) during the warm-up sequence) & 241.29 (Media feeder motor did not turn off when lifting the tray)</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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In Items for Job # 4054778 page 1 of 1



Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4054083	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	03/01/2025 07:00 - 03/01/2025 19:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5300108			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 02/01/2025 20:00 SLA: ND 02/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5300108 Problem Web Service qws_uk Wed 01 Jan 2025 09:47:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC16711130 call.problem=BLACKPOOL NORTH NLC1828 NT Depot - Miura PED system tampered call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=1/1/2025 10:46:18 AM ##### Call 5300108 Problem Web Service qws_uk Wed 01 Jan 2025 09:47:04 A+C+P NLC: 1828 Site Name: Northern Trains Blackpool Set Number: 27...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18652297201	_SXASSET-LABELSV2					
18652296801	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020044925			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4053878	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	GB0360 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M GB0360: H&M PRESTON 104-108 FRIARGATE WALK, THE MA PRESTON PR1 2NQ
Activity	MANPOWER	Contact Phone	01772940510	
Priority	ND 1900			
Ref 1	C002549436			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Call Problem: Device: Till#4 Action: Please check the Y cable and performing swap test on the cable receipt printer and the cash drawer. Find root cause.</p> <p>*** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** If you are unable to get through to H&M or the TVS desk please ensure your closure contains</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet
John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4053438	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	Jessica Molineux	AB INBEV UK Ltd Cuerdale Lane Salmesbury Print Room - Grd Fl PRESTON PR5 0XD
Activity	CONSUMABLE INSTALL	Contact Phone	01772877681	
Priority	Priority MC			
Ref 1	1-514312285893			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 17/12/2024 17:00-----ASSET INFORMATION---ProductName: X950de MFP High Volt IE RU GB AEDeviceTagCustomer: WESMLP002SerialNumber: 7558100468862ProductIdentifier: 22Z0092Model: 7558-036Physical Location: Ground Floor</p> <p>Print room</p> <p>----ACCOUNT INFORMATION---MPS ACCOUNTENGINEER MUST UNDERTAKE HEALTH AND SAFETY TRAINING WHEN ATTENDING SITE. TO BE ORGANISED BY ENGINEER WITH CUSTOMER PRIOR TO THE DAY OF ARRIVALENGINEER MUST CARRY THE FOLLOWINGHARD HATHIGH VIS JACKETSafety SHOESThe password isinterbrew..... for all printers. Kindly note that this info is confidential and shall be provided only to field engineers to ensure their access the machines for repair. 1. Install the latest version of the firmware on the device (in case not the latest one is installed). Confirm this action in theService Summary..... field of the debrief document2. Provide the exact location of the printer (building floor room) in theService Summary..... field of the debrief document3. Do not change IP-address/ MAC-address/Hostname of any device.4. Clean the device during each onsite intervention.</p>	<p>-----ACTIVITY DESCRIPTION----Please Install part(s)----INSTRUCTIONS-----</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186389312	40X7540	C95x SVC Maint Kit Transfer 16	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186389314	40X7540	C95x SVC Maint Kit Transfer 16	.	.	Not Used	

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4053443	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	Katen Patel Georgia Flowers	Alliance Healthcare (Distribution) Dodd Way Walton Summit Preston Print Room 9 LANCASHIRE PR5 8AE
Activity	CONSUMABLE INSTALL	Contact Phone	01772323000	
Priority	Priority MC			
Ref 1	1-515474527941			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/12/2024 17:00-----ASSET INFORMATION---ProductName: MS911de Printer High Volt SAHde Printer High VoltDeviceTagCustomer: Print Room 9SerialNumber: 4021013054670ProductIdentifier: 26Z0001Model: 4021-230Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Friday 09:00 17:00 (excl. Xmas day)Maintenance kits 3 days Monday Friday 9:00 17:00Important: Call scheduler/control tower to set ETA expectation with customer</p>	-----ACTIVITY DESCRIPTION---Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186362869	40X9669	.	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186362871	40X9669	.	.	.	Not Used	

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4054577	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 16:00	Contact Name	Katen Patel Georgia Flowers	Alliance Healthcare (Distribution) Dodd Way Walton Summit Preston
Activity	CONSUMABLE INSTALL	Contact Phone	01772323000	Print Room 1 LANCASHIRE PR5 8AE
Priority	ND 1700			
Ref 1	1-516274883949			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 06/01/2025 17:00-----ASSET INFORMATION---ProductName: MS911de Printer High Volt SAHde Printer High VoltDeviceTagCustomer: Print Room 1SerialNumber: 4021013054712ProductIdentifier: 26Z0001Model: 4021-230Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Friday 09:00 17:00 (excl. Xmas day)Maintenance kits 3 days Monday Friday 9:00 17:00Important: Call scheduler/control tower to set ETA expectation with customer</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186534444	40X9669	MX91x SVC Maint Kit ITU MS/MX				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186534446	40X9669	MX91x SVC Maint Kit ITU MS/MX				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4054787	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	Katen Patel Georgia Flowers	Alliance Healthcare (Distribution)
Activity	CONSUMABLE INSTALL	Contact Phone	01772323000	Dodd Way Walton Summit Preston Print Room 10
Priority	ND 1700			Alliance Healthcare (Distribution)
Ref 1	1-516391243435			Limited
Ref 2				LANCASHIRE
No. of Parts	1			PR5 8AE

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 07/01/2025 17:00-----ASSET INFORMATION---ProductName: MS911de Printer High Volt SAHde Printer High VoltDeviceTagCustomer: Print Room 10SerialNumber: 4021013054728ProductIdentifier: 26Z0001Model: 4021-230Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Friday 09:00 17:00 (excl. Xmas day)Maintenance kits 3 days Monday Friday 9:00 17:00Important: Call scheduler/control tower to set ETA expectation with customer</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	40X9669	MX91x SVC Maint Kit ITU MS/MX				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	40X9669	MX91x SVC Maint Kit ITU MS/MX				



Run Sheet

Ryan Owen 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4054622	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 11:30	Contact Name	6450 Peterborough Manager	TESCO Stores Limited PLAS KYNASTON LANE OFF WELLS STREET Lap 8 WREXHAM LL14 3AT
Activity	REPAIR WITH PARTS	Contact Phone	01733893528	
Priority	8HR			
Ref 1	11554024			
Ref 2				
No. of Parts	1			

Instructions 1

Intervention #: 1 SLA: 03/01/2025 11:30-----ASSET INFORMATION----ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 8 MS811SerialNumber: 40635C6605H69ProductIdentifier: 40G0230Model: 4063-430Physical Location: Deliver to Customer Services Desk

---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFCs (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DCs - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support 07880 038032 (HO Only not DCs)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00 RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811
MX710
CS410
MS510
Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.

Instructions 2

-----ACTIVITY DESCRIPTION---Help Desk Reference 26854913. 200.3
jamsInitial call raised for 230.01 jam. Called store and guided Daniel through jam removal
(back of duplex). Once this was removed printer kept jamming in the fuser. Event log shows
lots of 202.03
202.05 jams and 121 errors as well. Please checkMS811LAP8SN: 40635C6605H69IP:
88.193.0.58Daniel01214070744SLA 3.01.25 @ 11:30DDD 5.01.25 @
11:30MKM-----INSTRUCTIONS-----Technical Notes -----JB. Please
investigate fuser issue. Event log shows lots of 202.03
202.05 jams and 121 errors as well. Please use Fuser from MK sent.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186534785	40X8421	MS81x SVC Maint Kit Fuser type				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186534787	40X8421	MS81x SVC Maint Kit Fuser type				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4055048	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	02/01/2025 16:36 - 03/01/2025 13:00	Contact Name	MANAGER	SPAR STORES SPAR STORES 12 HIGH STREET TATTENHALL CHESTER CH3 9PX
Activity	TECH EXCHANGE	Contact Phone	01829 770302	
Priority	4HR			
Ref 1	02107943			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34561549//02107943//PPD	Swap reason: PPOS Dead No Light

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 03/01/2025

Date 03/01/2025 **Depot** Warrington **Driver** Owen, Ryan **Jobs on Run** 12

Job # 4054989	Customer	Verifone UK LTD		Job Address
SLA Window	02/01/2025 16:18 - 03/01/2025 16:00	Contact Name	RYAN	STONEGATE - OFF THE WALL CHEST
Activity	TECH EXCHANGE	Contact Phone	01244 348964	12 ST. JOHN STREET
Priority	Timed			12 ST. JOHN STREET
Ref 1	G346680			CHESHIRE
Ref 2				CH1 1DA
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 29983107 Inbound Serial No. = 321-097-402 IP Gateway = 10.83.40.30 Terminal IP Address = 10.83.40.7 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1321 Login Pin = 1321 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 01:00 Purchase Pin = Notes =</p> <p>Fault Category =Tamper Mode</p>	<p>MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2661945</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18655173101	R-Vx680 WiFi-03	70X0B0999BD	331-179-085			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18655173301	R-Vx680 WiFi-03	70X088999BD	331-179-085			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 03/01/2025

Date 03/01/2025 **Depot** Warrington **Driver** Owen, Ryan **Jobs on Run** 12

Job # 4055018	Customer	Verifone UK LTD		Job Address
SLA Window	02/01/2025 16:18 - 03/01/2025 16:00	Contact Name	RYAN	STONEGATE - OFF THE WALL CHEST
Activity	TECH EXCHANGE	Contact Phone	01244 348964	12 ST. JOHN STREET
Priority	Timed			12 ST. JOHN STREET
Ref 1	G346679			CHESHIRE
Ref 2				CH1 1DA
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 30779689 Inbound Serial No. = 314-416-827 IP Gateway = 10.83.40.30 Terminal IP Address = 10.83.40.10 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1321 Login Pin = 1321 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 01:00 Purchase Pin = Notes =</p> <p>Fault Category =Faulty Screen</p>	<p>MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2661944</p>

Job Notes

For more information about the study, please contact the study team at 1-800-258-4238 or visit www.cancer.gov.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18655173501	R-Vx680 WiFi-03	70X08099BD	331-063-626			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18655173701	R-Vx680 WiFi-03	70X08099BD	331-063-626			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4054146	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 15:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5300120			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 02/01/2025 20:00 SLA: ND 02/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5300120 Problem Web Service qws_uk Wed 01 Jan 2025 19:52:37 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC16713340 call.problem=CHESTER NLC3701 TFW Depot - Scan Sensor is broken on Zebra call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=1/1/2025 8:52:08 PM ##### Call 5300120 Problem Web Service qws_uk Wed 01 Jan 2025 19:52:37 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18652456801	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18652457001	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4054592	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	02/01/2025 10:33 - 03/01/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5300142			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 03/01/2025 20:00 SLA: ND 03/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5300142 Problem Web Service qws_uk Thu 02 Jan 2025 09:10:34 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC16716040 call.problem=NLC 3701 Chester Set Number 028 Zebra TC56 Zebra was dropped RSP ID: 6321 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=1/2/2025 10:10:05 AM ##### Call 5300142 Problem Web Service qws_uk Thu 02 Jan 2025 09:10:34 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18653506901	_SXASSET-LABELSV2					
18653506501	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020112245			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4053445	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	Store Manager 6475	Boots UK Limited 31 Coliseum Way Cheshire Oaks Outlet Village
Activity	CONSUMABLE INSTALL	Contact Phone	01513564055	EPSr2 Pharmacy Printer ELLESmere Port CH65 9HD
Priority	Priority MC			
Ref 1	1-515493759180			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 27/12/2024 17:00-----ASSET INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RS SI TRDDeviceTagCustomer: EPSr2 Pharmacy PrinterSerialNumber: 451443HH15F5HProductIdentifier: 35S0330Model: 4514-630Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000 option 9. If dialing from the Republic of Ireland the number is 00 44 330123 9000Please note that option 9 is theEngineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers PPDS MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186425672	40X8282	MS51x SVC Maint Kit Fuser 220	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186425674	40X8282	MS51x SVC Maint Kit Fuser 220	.	.	Not Used	

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Ryan Owen 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4054873	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	02/01/2025 14:43 - 03/01/2025 17:00	Contact Name	LOUISE MATLEY	CHEADLE WILMSLOW ROAD
Activity	TECH EXCHANGE P2PE	Contact Phone		CHEADLE WILMSLOW ROAD
Priority	ND 1700			CHEADLE SK8 3BZ
Ref 1	127512721			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Fault: Other 041 - Cheadle Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202501021353 Web Logging: Locker: CH3-30-PED TPV Number (8 Digits): 15041170 Serial Number: 192577303461103311071572 Asset Number: PAN00098255 Model Ingenico 2500 Location: shop support office Issue: Casing is cracked along the card slot Incident INC6497629 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4054936	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	02/01/2025 15:39 - 03/01/2025 17:00	Contact Name	LOUISE MATLEY	CHEADLE WILMSLOW ROAD
Activity	TECH EXCHANGE P2PE	Contact Phone		CHEADLE WILMSLOW ROAD
Priority	ND 1700			CHEADLE SK8 3BZ
Ref 1	127515115			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle</p> <p>Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202501021440 Locker: CH2-9-PED TPV Number (8 Digits):15041079 Serial Number:192577303461103311069528 Asset Number: PAN00098205 Model Ingenico 2500 Location: 041 - Cheadle Issue: Foreign object stuck in card slot and we are unable to remove Incident INC6497647 has been placed into the On Hold</p> <p>Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

Ryan Owen 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4054941	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	02/01/2025 15:43 - 03/01/2025 17:00	Contact Name	LOUISE MATLEY	CHEADLE WILMSLOW ROAD
Activity	TECH EXCHANGE P2PE	Contact Phone		CHEADLE WILMSLOW ROAD
Priority	ND 1700			CHEADLE SK8 3BZ
Ref 1	127515557			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Fault: Other 041 - Cheadle DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202501021449 *delete as applicable Please provide relevant information below to be sent to Diebold: Hostname: Serial Number: Model number: Fault: *NOTE: If this is for a JL CHS Estimator laptop please use the PRE: JL CHS Estimator Laptop pre weblog template as this captures extra details needed Incident INC6497611 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4055062	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	02/01/2025 16:54 - 03/01/2025 17:00	Contact Name	LOUISE MATLEY	WIPRO LIMITED WIPRO LIMITED CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	127518679			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle Web Logging: Locker: CH2-11-PED TPV Number (8 Digits): 15041081 Serial Number: 192537303461103311010555 Asset Number: PAN0096619 Model Ingenico 2500 Location: Shop support office Issue: Cracked casing found when completing compliance audit Incident INC6497615 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202501021646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

Ryan Owen 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4054825	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	02/01/2025 13:59 - 03/01/2025 17:00	Contact Name	LOUISE MATLEY	CHEADLE WILMSLOW ROAD
Activity	TECH EXCHANGE P2PE	Contact Phone		CHEADLE WILMSLOW ROAD
Priority	ND 1700			CHEADLE SK8 3BZ
Ref 1	127511837			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Fault: Other 041 - Cheadle DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202501021321 Web Logging: Locker: CH3-31-PED TPV Number (8 Digits): 15041171 Serial Number: 192587303461103311074322 Asset Number: PAN00096672 Model Ingenico 2500 Location: shop support office 041 - Cheadle Issue: No PAN label Incident INC6497632 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

Mandlenkosi Sibanda 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	7
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Job # 4055055	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/01/2025 16:49 - 03/01/2025 17:00	Contact Name		HELEN KINLIN	Vaultex, 3 Kingsland Grange Woolston Warrington WA1 4RW
Activity	CHAIR INSTALL	Contact Phone		01925455465	
Priority	ND 1700				
Ref 1	DEL1510262				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RFDPlease call 1 hour before arrival.Customer Ref / PO: VUK 200710Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18655312901	100115911	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18655313101	100115911	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Mandlenkosi Sibanda 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	7
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Job # 4054905	Customer	PayPoint Unscheduled		Job Address
SLA Window	02/01/2025 15:14 - 03/01/2025 17:00	Contact Name	AMIR REZAEI	LOCAL PREMIER 46-50 TOWNSEND LANE ANFIELD LIVERPOOL L6 0BA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31249043			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad	34036087

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18654940401						

Returned Items



Run Sheet

Mandlenkosi Sibanda 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	7
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Job # 4055078	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/01/2025 17:08 - 03/01/2025 17:00	Contact Name		BRIAN BAINES	MERSEYSIDE POLICE 15 CAZNEAU STREET LIVERPOOL L3 3AN
Activity	CHAIR INSTALL	Contact Phone		01517096010	
Priority	ND 1700				
Ref 1	DEL1521121				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RFDPlease call 1 hour before arrival.Customer Ref / PO: MP0076256PItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18655367901	1301037	RH New Logic 220 High Back wit				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18655368101	1301037	RH New Logic 220 High Back wit				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mandlenkosi Sibanda 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	7
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Job # 4054424	Customer	POSTURITE LIMITED			Job Address		
SLA Window	02/01/2025 06:56 - 03/01/2025 17:00	Contact Name	CHERYL MCEVOY		HM REVENUE AND CUSTOMS INDIA BUILDING WATER STREET LIVERPOOL L2 0QD		
Activity	CHAIR INSTALL	Contact Phone	03000596385				
Priority	ND 1700						
Ref 1	DEL1519427						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000247093Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18652676101	100137644	P-Sit High Back - 3 Lever Seat				

Returned Items



Run Sheet

Mandlenkosi Sibanda 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	7
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Job # 4055086	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/01/2025 17:14 - 03/01/2025 17:00	Contact Name	JAMES DURKIN		H M REVENUE & CUSTOMS 31 WATER STREET INDIA BUILDINGS LIVERPOOL L2 0RD
Activity	BARIATRIC INSTALL	Contact Phone	03000519194		
Priority	ND 1700				
Ref 1	DEL1521581				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RFDPlease call 1 hour before arrival.Customer Ref / PO: 6000242986Items on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18655388101	100113210	Positiv Plus Extra With Armres				



Run Sheet

Mandlenkosi Sibanda 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	7
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Job # 4054918	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	02/01/2025 15:20 - 03/01/2025 17:00	Contact Name	IDRIS KHDIR HAMA	SWEET AMERICANO 7A ALLPORT LANE PRECINCT WIRRAL CH62 7HH
Activity	COLLECTION	Contact Phone	07543176178	
Priority	ND 1700			
Ref 1	31200189			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1 tid	38950683

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18654969001	Collection Tote Box	Tote Box for Collections				



Run Sheet

Mandlenkosi Sibanda 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Sibanda, Mandlenkosi	Jobs on Run	7
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Job # 4055035	Customer	Computacenter Limited		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	Philip Marr	LLOYDS BANKING GROUP PLC (008102783 Unit 10,The Market Centre Unit 10,The Market Centre CW1 2HU
Activity	NON TECH EXCHANGE	Contact Phone	+447795818400	
Priority	ND 1700			
Ref 1	24200707			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Philip Marr Contact Number - 07795818400 Location - Cre Unit 10 The Market Centre CW1 2HU - Heritage - Device - WINDOWS Mak- Branch Device - WINDOWS PPD - No Part - 4553729 Branch SPro 9 i5/16/	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

18654803501	4553729	LBG:MS Bransh Sf Pro9 i5/16/25				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18654803701	4553729	LBG:MS Bransh Sf Pro9 i5/16/25			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Nadeem Saleem 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4054476	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/01/2025 08:34 - 03/01/2025 17:00	Contact Name	JULIE MARKIE		PRIVATE ADDRESS 6 MOSS ROAD LATCHFORD WARRINGTON WA4 1ND
Activity	CHAIR SP INSTALL	Contact Phone	07738774166		
Priority	ND 1700				
Ref 1	DEL1518825				
Ref 2					
No. of Parts	6				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: OZPAItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18652884101	9787502BLA	Positiv Plus Medium With Neck				
18652884201	9820900	Oploft Sit-Stand Platform				
18652884301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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In Items for Job # 4054476 page 1 of 1



Run Sheet

Nadeem Saleem 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4054409	Customer	POSTURITE LIMITED		Job Address
SLA Window	02/01/2025 06:50 - 03/01/2025 17:00	Contact Name	NAZIA BHATTI	PRIVATE ADDRESS 6 ARNHEM ROAD PRESTON PR1 4QL
Activity	CHAIR INSTALL	Contact Phone	07859063982	
Priority	ND 1700			
Ref 1	DEL1519431			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P485047 WR:260999Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18652671401	100092829	Positiv R600 Tall Back Indepen				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18652671601	100092829	Positiv R600 Tall Back Indepen				



Run Sheet

Nadeem Saleem 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4052575	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 12:30	Contact Name	TALLET GHAFOOR WR:25487		PRIVATE ADDRESS 7 VICTORIA GARDENS BARROWFORD NELSON BB9 6DN
Activity	CHAIR INSTALL	Contact Phone	07488466007		
Priority	Priority MC				
Ref 1	DEL1519090				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Will be going upstairs in house - first floor. Can park on drive outside. *** Please call 1 hour before arrival. Customer Ref / PO: P487137 WR:26722 Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18642064601	9787602BLA	Positiv Plus High Back With Ne	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18642064801	9787602BLA	Positiv Plus High Back With Ne	.	.	Not Used	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4054442	Customer	POSTURITE LIMITED			Job Address		
SLA Window	02/01/2025 07:40 - 03/01/2025 17:00	Contact Name	CARLTON MORRIS		CARLTON MORRIS 28 MARINA ROAD DROYLSDEN MANCHESTER M43 7DB		
Activity	CHAIR SP INSTALL	Contact Phone	07947083387				
Priority	ND 1700						
Ref 1	DEL1519669						
Ref 2							
No. of Parts	2						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P487296 WR:26748Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18652719201	9787601BLA	Positiv Plus High Back No Neck				
18652719202	100138872	Rectangular Chair Mat - Carpet				



Run Sheet

Nadeem Saleem 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4054402	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/01/2025 06:42 - 03/01/2025 17:00	Contact Name	EDEN O'SHEA		PARLIAMENT & HEALTH SERVICE OM 47 MOSLEY STREET MANCHESTER M2 3HQ
Activity	CHAIR INSTALL	Contact Phone	07306068883		
Priority	ND 1700				
Ref 1	DEL1519385				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 17078Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18652661201	0380203BLA	RH Logic 400 No Neckrest Gaja				



Run Sheet

Nadeem Saleem 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4054480	Customer	Computacenter Horizon Project			Job Address		
SLA Window	02/01/2025 08:44 - 03/01/2025 18:00	Contact Name	MR GORDON SCROGG-DAVIES		19 WINDSOR GROVE 19 WINDSOR GROVE BOLTON BL1 3BR		
Activity	DELIVERY	Contact Phone	07874 287860				
Priority	ND 1700						
Ref 1	MON_BL1 3BR_0301						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
MONITOR DELIVERY	MONITOR DELIVERY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18652906901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4055082	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	OLIVIA TAYLOR		ASTRAZENECA
Activity	DELIVERY	Contact Phone	-		ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	Priority MC				
Ref 1	RITM0606695				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4055083	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	JOANNA KIRBY		ASTRAZENECA		
Activity	DELIVERY	Contact Phone	+447827843830		ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA		
Priority	Priority MC						
Ref 1	RITM0577111						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4055084	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	03/01/2025 08:00 - 03/01/2025 12:00	Contact Name	JOANNA KIRBY		ASTRAZENECA		
Activity	DELIVERY	Contact Phone	+447827843830		ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA		
Priority	Priority MC						
Ref 1	RITM0591811						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4051580	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	27/12/2024 15:30 - 03/01/2025 17:00	Contact Name	ALEX PRIME		ASTRAZENECA		
Activity	DELIVERY	Contact Phone	+447557541099		ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA		
Priority	ND 1700						
Ref 1	RITM0608801						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18643550201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4051585	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	27/12/2024 15:32 - 03/01/2025 17:00	Contact Name	SAUD HUMAYUN	ASTRAZENECA
Activity	DELIVERY	Contact Phone	-	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0600782			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18643559301						



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4054558	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	02/01/2025 10:02 - 03/01/2025 17:00	Contact Name	OWEN TOOLEY		ASTRAZENECA ASTRAZENECA		
Activity	DELIVERY	Contact Phone	-		CHARTER WAY SILK ROAD BUSINESS PARK		
Priority	ND 1700				MACCLESFIELD		
Ref 1	RITM0626578				SK10 2NA		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18653332501						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18653332701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4055080	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/01/2025 09:00 - 03/01/2025 17:00	Contact Name	LAURA GIBBONS	ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447525968494	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0607126r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4054732	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	03/01/2025 08:00 - 03/01/2025 17:00	Contact Name	748 BUXTON	WIPRO LIMITED WIPRO LIMITED 33 SPRING GARDEN CENTRE BUXTON
Activity	TECH EXCHANGE	Contact Phone		WR748 BUXTON DERBYSHIRE SK17 6DF
Priority	ND 1700			
Ref 1	127461485/ 186533396/ 939476105			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
MFD - 17319522509213 - App - no online profile found reestablish an internet connection to log in : RICO Engineer to replace TC51 HHT PN 1900001897 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202412311427 Web logging Model number: TC51 Serial Number (S/N): 17319522509213 Fault/Attempted Triage: unable to log onto handset message come s up no online profile found reestablish an internet connection to log in Incident INC6496083 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.	INC6496083

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
Job # 4054911		Customer		PayPoint Network Ltd_Collections		Job Address	
SLA Window		02/01/2025 15:20 - 03/01/2025 17:00		Contact Name	MUHAMMAD ADEEL ASGHAR	FUROUSH CONVENIENCE 142 CHEETHAM HILL ROAD DUKINFIELD CHESHIRE SK16 5JJ	
Activity		COLLECTION		Contact Phone	07853253234		
Priority		ND 1700					
Ref 1		31247935					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PP Mini (including charger & PPOS) Please call 30 mins before arrival. Mr. Muhammad Adeel Asghar Phone 07853253234				PP Mini - 37601236 / 38942752			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18654973401	Collection Tote Box	Tote Box for Collections					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18654973601	Collection Tote Box	Tote Box for Collections					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4055044	Customer	Vista Retail Support Limited	Job Address
SLA Window	02/01/2025 16:33 - 03/01/2025 17:00	Contact Name	H SAMUEL UNIT 15 ARCADE SHOPPING CENTRE GREATER MANCHESTER LANCASHIRE ASHTON-UNDER-LYNE OL6 7JE
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3156392		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3156392 till 3 printer - when printing booklets it prints slanted. it prints mid page replaced the ribbons have been replaced and its still printing faulty. Monday: 09:00 - 17:00 Tuesday: 09:00 - 17:00 Wednesday: 09:00 - 17:00 Thursday: 09:00 - 17:00 Friday: 09:00 - 17:00 Saturday: 09:00AM 17:00 Sunday: 10:00AM 16:00	Replace SIG-PTR-A760-BLK Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18655235601	SIG-PTR-A760-BLK	SIG-PTR-A760-BLK				



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4054951	Customer	Computacenter - Kingfisher			Job Address
SLA Window	02/01/2025 15:53 - 03/01/2025 17:00	Contact Name		JACK DYSON	SCREWFIX
Activity	TECH EXCHANGE	Contact Phone		01616532248	SCREWFIX UNIT 1
Priority	ND 1700				MIDDLETON TRADE PARK
Ref 1	24200923				MANCHESTER
Ref 2					M24 1QZ
No. of Parts	0				

Instructions 1	Instructions 2
KF SWAP VX820 PED 03/01	TILL NUMBER: 1 IP ADDRESS: 10.66.80.141 PTID: 33527942 PED MODEL: VX820 SERIAL NUMBER: 330-799-769 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998 CONTACT NAME/CONTACT NUMBER: Jack Dyson / 01616532248

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Berlindo D`Assuncao 03/01/2025

Date	03/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4054816	Customer	TCS VIRGIN MEDIA 02			Job Address		
SLA Window	02/01/2025 13:45 - 03/01/2025 17:00	Contact Name	RICK%20PHELAN		O2 O2		
Activity	TECH EXCHANGE	Contact Phone	07599976805		63 ROCHDALE EXCHANGE SHOPPING CENTRE NEWGATE ROCHDALE OL16 1EA		
Priority	ND 1700						
Ref 1	INC000006869356						
Ref 2	01HW19060/411						
No. of Parts	1						

Instructions 1	Instructions 2
None	<p>Please configure the following IP4 details:-</p> <p>IP: 10.229.11.31 MASK: 255.255.255.192 GW:10.229.11.1</p> <p>Any issues please call 07599 976917</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18654497101	HP Laserjet pro 3302DN	Laserjet pro 3302DN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18654497301	HP Laserjet pro 3302DN	Laserjet pro 3302DN				



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24200923	4054951	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 1, MIDDLETON TRADE PARK, MANCHESTER, M24 1QZ	Berlindo D'Assuncao	02/01/2025 15:53 03/01/2025 17:00	03/01/2025	
TCS VIRGIN MEDIA 02	18654497101	INC0000068693 56	4054816	TECH EXCHANGE	O2, O2, 63 ROCHDALE EXCHANGE SHOPPING CENTRE, NEWGATE, ROCHDALE, OL16 1EA	Berlindo D'Assuncao	02/01/2025 13:45 03/01/2025 17:00	03/01/2025	
Vista Retail Support Limited	18655235601	3156392	4055044	TECH EXCHANGE	H SAMUEL, UNIT 15 ARCADE SHOPPING CENTRE, GREATER MANCHESTER, LANCASHIRE, ASHTON-UNDER-LYNE, OL6 7JE	Berlindo D'Assuncao	02/01/2025 16:33 03/01/2025 17:00	03/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0606695	4055082	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Berlindo D'Assuncao	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0577111	4055083	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Berlindo D'Assuncao	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0591811	4055084	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Berlindo D'Assuncao	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Computacenter - Astra Zeneca	18643550201	RITM0608801	4051580	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Berlindo D'Assuncao	27/12/2024 15:30 03/01/2025 17:00	03/01/2025	
Computacenter - Astra Zeneca	18643559301	RITM0600782	4051585	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Berlindo D'Assuncao	27/12/2024 15:32 03/01/2025 17:00	03/01/2025	
Computacenter - Astra Zeneca	18653332501	RITM0626578	4054558	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Berlindo D'Assuncao	02/01/2025 10:02 03/01/2025 17:00	03/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0607126r	4055080	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Berlindo D'Assuncao	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
PayPoint Network Ltd_Collections	18654973401	31247935	4054911	COLLECTION	FUROUSH CONVENIENCE, 142 CHEETHAM HILL ROAD, DUKINFIELD, CHESHIRE, SK16 5JJ	Berlindo D'Assuncao	02/01/2025 15:20 03/01/2025 17:00	03/01/2025	
DieboldNixdorf_WIPRO		127461485/ 186533396/ 939476105	4054732	TECH EXCHANGE	WIPRO LIMITED, WIPRO LIMITED, 33 SPRING GARDEN CENTRE BUXTON, WR748 BUXTON, DERBYSHIRE, SK17 6DF	Berlindo D'Assuncao	03/01/2025 08:00 03/01/2025 17:00	03/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	18654971801	31256558	4054922	COLLECTION	KINGDOM MINI MARKET, 120A WILMSLOW ROAD, MANCHESTER, M14 5AJ	Claire Booth	02/01/2025 15:20 03/01/2025 17:00	03/01/2025	
Computacenter PwC NON TECH EXCHANGE	186531847	000024199153	4054796	TECH EXCHANGE	MANCHESTER HARDMAN SQ, MANCHESTER HARDMAN SQ, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Computacenter PwC NON TECH EXCHANGE	(No Items)	000024199151	4054810	TECH EXCHANGE	MANCHESTER HARDMAN SQ, HARDMAN, MANCHESTER HARDMAN SQ, HARDMAN, MANCHESTER, MANCHESTER, M3 3EB	Claire Booth	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Computacenter PwC NON TECH EXCHANGE	(No Items)	000024199114	4054814	TECH EXCHANGE	MANCHESTER HARDMAN SQ, HARDMAN, MANCHESTER HARDMAN SQ, HARDMAN, 4 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Computacenter PwC NON TECH EXCHANGE	186535072	000024196843	4054832	TECH EXCHANGE	MANCHESTER HARDMAN SQ, HARDMAN, MANCHESTER HARDMAN SQ, HARDMAN, 4 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Computacenter PwC NON TECH EXCHANGE	186532816	000024199097	4055079	TECH EXCHANGE	MANCHESTER HARDMAN SQ, MANCHESTER HARDMAN SQ, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Computacenter PwC NON TECH EXCHANGE	18653575801	WO000123695	4054628	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	03/01/2025 09:00 03/01/2025 17:30	03/01/2025	
Computacenter Limited	18653808001	24200274	4054716	DELIVERY	LLOYDS BANKING GROUP PLC (008102783, Heathside Park,Heathside Park Road , Heathside Park,Heathside Park Road , SK3 0RB	Claire Booth	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	(No Items)	INC48508313	4054497	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE, 1 OXFORD STREET, MANCHESTER, M1 4BP	Daniel Hanson	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Fujitsu Services Limited - Star Trains	18654061901	C5300178	4054683	TECH EXCHANGE	First Transpennine Bridgewater House UAT, 60 Whitworth Street, Greater Manchester, Manchester, M1 6LT	Daniel Hanson	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	(No Items)	11552547	4053061	REPAIR	British Airways Plc, Towers Business Pk Wilmslow Rd, City Flyer Office, ALBANY TRADING ESTATE, M20 2BA	Daniel Hanson	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	(No Items)	11552549	4053063	REPAIR	British Airways Plc, Towers Business Pk Wilmslow Rd, ALBANY TRADING ESTATE, M20 2BA	Daniel Hanson	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	(No Items)	11552551	4053064	REPAIR	British Airways Plc, Towers Business Pk Wilmslow Rd, EAA Building, ALBANY TRADING ESTATE, M20 2BA	Daniel Hanson	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Vista Retail Support Limited	18655229501	3155993	4055038	TECH EXCHANGE	WHITBREAD, NORTH TOWER, SALFORD, LANCASHIRE, SALFORD, M3 5AS	Daniel Hanson	02/01/2025 16:32 03/01/2025 17:00	03/01/2025	
Computacenter - Kingfisher	(No Items)	24199794	4054485	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park , Redclyffe Road Trafford Park , M41 7LG	Daniel Hanson	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
POSTURITE LIMITED	18652749501	DEL1519639	4054449	DESK INSTALL	HEATON NORRIS HEALTH CENTRE, CHEVIOT CLOSE, STOCKPORT, SK4 1JX	Daniel Hanson	02/01/2025 07:57 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652749502	DEL1519639	4054449	DESK INSTALL	HEATON NORRIS HEALTH CENTRE, CHEVIOT CLOSE, STOCKPORT, SK4 1JX	Daniel Hanson	02/01/2025 07:57 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652749503	DEL1519639	4054449	DESK INSTALL	HEATON NORRIS HEALTH CENTRE, CHEVIOT CLOSE, STOCKPORT, SK4 1JX	Daniel Hanson	02/01/2025 07:57 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652749504	DEL1519639	4054449	DESK INSTALL	HEATON NORRIS HEALTH CENTRE, CHEVIOT CLOSE, STOCKPORT, SK4 1JX	Daniel Hanson	02/01/2025 07:57 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652749505	DEL1519639	4054449	DESK INSTALL	HEATON NORRIS HEALTH CENTRE, CHEVIOT CLOSE, STOCKPORT, SK4 1JX	Daniel Hanson	02/01/2025 07:57 03/01/2025 17:00	03/01/2025	
Fujitsu Services Limited - Star Trains - ME	18652667601	C5300124	4054408	TECH EXCHANGE	Northern Rail - STAR, Heaton Chapel Railway Station, Heaton Moor Road, Stockport, W Mancs, Cheshire, Stockport, SK4 4NX	Daniel Hanson	02/01/2025 06:47 03/01/2025 20:00	03/01/2025	
DieboldNixdorf_WIPRO		127508577/ 186538233/ 939484279	4054793	TECH EXCHANGE	WIPRO LIMITED, WIPRO LIMITED, 10 DRAYBANK ROAD, WR494 ALTRINCHAM, ALTRINCHAM, WA14 5ZL	Daniel Hanson	03/01/2025 08:00 03/01/2025 17:00	03/01/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5300201	4054934	MANPOWER	Northern Rail - STAR, Warrington Central Station, Winwick Street, Warrington, Cheshire, CHESHIRE, Warrington, WA2 7TT	Daniel Hanson	03/01/2025 07:00 03/01/2025 11:00	03/01/2025	
Xerox (UK) Technical***DO NOT INVOICE****	186352220	1-51518274779 7	4053442	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, Sales office 2nd floor, RUNCORN, WA7 1NT	Daniel Hanson	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	186467519	1-51584722789 6	4053446	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, 2nd, Lidl Great Britain Limited, RUNCORN, WA7 1NT	Daniel Hanson	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	186467519	1-51584722789 6	4053446	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, 2nd, Lidl Great Britain Limited, RUNCORN, WA7 1NT	Daniel Hanson	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	186467519	1-51584722789 6	4053446	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, 2nd, Lidl Great Britain Limited, RUNCORN, WA7 1NT	Daniel Hanson	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	186423032	1-51582749907 5	4053439	CONSUMABL E INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, Lidl Great Britain Limited, RUNCORN, WA7 1NT	Daniel Hanson	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18652297201	C5300108	4054083	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	03/01/2025 07:00 03/01/2025 19:00	03/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18652296801	C5300108	4054083	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	03/01/2025 07:00 03/01/2025 19:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	186542972	11554118	4054778	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Squires Gate Lane, PRN3 Shop floor , BLACKPOOL, FY4 2AY	John Paul Barron	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	186542982	11554118	4054778	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Squires Gate Lane, PRN3 Shop floor , BLACKPOOL, FY4 2AY	John Paul Barron	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	186542976	11554118	4054778	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Squires Gate Lane, PRN3 Shop floor , BLACKPOOL, FY4 2AY	John Paul Barron	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	186542986	11554118	4054778	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Squires Gate Lane, PRN3 Shop floor , BLACKPOOL, FY4 2AY	John Paul Barron	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	186536962	11554070	4054648	REPAIR WITH PARTS	TESCO Stores Limited, 94/98 & 102 KILNHOUSE, LAP 1, ST ANNES, FY8 3BN	John Paul Barron	03/01/2025 09:00 03/01/2025 11:30	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	186547284	1-516371578531	4054874	CONSUMABLE INSTALL	TESCO Stores Limited, 94/98 & 102 KILNHOUSE, TESCO Stores Limited, ST ANNES, FY8 3BN	John Paul Barron	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Secure Retail Limited	18630727601	00051909	4054653	TECH EXCHANGE	JEWSOON LYTHAM ST ANNES, JEWSOON LYTHAM ST ANNES, KILNHOUSE LANE, LYTHAM ST. ANNES, LYTHAM ST ANNES, FY8 3DT	John Paul Barron	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002549436	4053878	MANPOWER	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, GB0360: H&M PRESTON, 104-108 FRIARGATE WALK, THE MA, PRESTON, PR1 2NQ	John Paul Barron	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	1863893123	1-51431228589	4053438	CONSUMABLE INSTALL	AB INBEV UK Ltd, Cuerdale Lane, Salmesbury, Print Room - Grd Fl, PRESTON, PR5 0XD	John Paul Barron	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	1863628691	1-51547452794	4053443	CONSUMABLE INSTALL	Alliance Healthcare (Distribution) , Dodd Way, Walton Summit Preston, Print Room 9, LANCASHIRE, PR5 8AE	John Paul Barron	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	1865344449	1-51627488394	4054577	CONSUMABLE INSTALL	Alliance Healthcare (Distribution) , Dodd Way, Walton Summit Preston, Print Room 1, LANCASHIRE, PR5 8AE	John Paul Barron	03/01/2025 09:00 03/01/2025 16:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****		1-516391243435	4054787	CONSUMABLE INSTALL	Alliance Healthcare (Distribution) , Dodd Way Walton Summit Preston, Print Room 10, Alliance Healthcare (Distribution) Limited, LANCASHIRE, PR5 8AE	John Paul Barron	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Fujitsu Services Limited - Banks	18653628501	C5300076	4054637	TECH EXCHANGE	RBSG, 130 LORD STREET, RBSG, SOUTHPORT, PR9 0AE	John Paul Barron	02/01/2025 11:00 03/01/2025 15:30	03/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	18654969001	31200189	4054918	COLLECTION	SWEET AMERICANO, 7A ALLPORT LANE PRECINCT, WIRRAL, CH62 7HH	Mandlenkosi Sibanda	02/01/2025 15:20 03/01/2025 17:00	03/01/2025	
Computacenter Limited	18654803501	24200707	4055035	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Unit 10,The Market Centre , Unit 10,The Market Centre , CW1 2HU	Mandlenkosi Sibanda	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652676101	DEL1519427	4054424	CHAIR INSTALL	HM REVENUE AND CUSTOMS, INDIA BUILDING, WATER STREET, LIVERPOOL, L2 0QD	Mandlenkosi Sibanda	02/01/2025 06:56 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18655388101	DEL1521581	4055086	BARIATRIC INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, INDIA BUILDINGS, LIVERPOOL, L2 0RD	Mandlenkosi Sibanda	02/01/2025 17:14 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18655367901	DEL1521121	4055078	CHAIR INSTALL	MERSEYSIDE POLICE, 15 CAZNEAU STREET, LIVERPOOL, L3 3AN	Mandlenkosi Sibanda	02/01/2025 17:08 03/01/2025 17:00	03/01/2025	
PayPoint Unscheduled	18654940401	31249043	4054905	COLLECTION	LOCAL PREMIER, 46-50 TOWNSEND LANE ANFIELD, LIVERPOOL, L6 0BA	Mandlenkosi Sibanda	02/01/2025 15:14 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18655312901	DEL1510262	4055055	CHAIR INSTALL	VAULTEX, 3 KINGSLAND GRANGE, WOOLSTON, WARRINGTON, WA1 4RW	Mandlenkosi Sibanda	02/01/2025 16:49 03/01/2025 17:00	03/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18642064601	DEL1519090	4052575	CHAIR INSTALL	PRIVATE ADDRESS, 7 VICTORIA GARDENS, BARROWFORD, NELSON, BB9 6DN	Nadeem Saleem	03/01/2025 09:00 03/01/2025 12:30	03/01/2025	
Computacenter Horizon Project	18652906901	MON_BL1 3BR_0301	4054480	DELIVERY	19 WINDSOR GROVE, 19 WINDSOR GROVE, BOLTON, BL1 3BR	Nadeem Saleem	02/01/2025 08:44 03/01/2025 18:00	03/01/2025	
POSTURITE LIMITED	18652661201	DEL1519385	4054402	CHAIR INSTALL	PARLIAMENT & HEALTH SERVICE OM, 47 MOSLEY STREET, MANCHESTER, M2 3HQ	Nadeem Saleem	02/01/2025 06:42 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652719201	DEL1519669	4054442	CHAIR SP INSTALL	CARLTON MORRIS, 28 MARINA ROAD, DROYLSDEN, MANCHESTER, M43 7DB	Nadeem Saleem	02/01/2025 07:40 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652719202	DEL1519669	4054442	CHAIR SP INSTALL	CARLTON MORRIS, 28 MARINA ROAD, DROYLSDEN, MANCHESTER, M43 7DB	Nadeem Saleem	02/01/2025 07:40 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652671401	DEL1519431	4054409	CHAIR INSTALL	PRIVATE ADDRESS, 6 ARNHEM ROAD, PRESTON, PR1 4QL	Nadeem Saleem	02/01/2025 06:50 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652883901	DEL1518825	4054476	CHAIR SP INSTALL	PRIVATE ADDRESS, 6 MOSS ROAD, LATCHFORD, WARRINGTON, WA4 1ND	Nadeem Saleem	02/01/2025 08:34 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652883902	DEL1518825	4054476	CHAIR SP INSTALL	PRIVATE ADDRESS, 6 MOSS ROAD, LATCHFORD, WARRINGTON, WA4 1ND	Nadeem Saleem	02/01/2025 08:34 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652883903	DEL1518825	4054476	CHAIR SP INSTALL	PRIVATE ADDRESS, 6 MOSS ROAD, LATCHFORD, WARRINGTON, WA4 1ND	Nadeem Saleem	02/01/2025 08:34 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652883904	DEL1518825	4054476	CHAIR SP INSTALL	PRIVATE ADDRESS, 6 MOSS ROAD, LATCHFORD, WARRINGTON, WA4 1ND	Nadeem Saleem	02/01/2025 08:34 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652883905	DEL1518825	4054476	CHAIR SP INSTALL	PRIVATE ADDRESS, 6 MOSS ROAD, LATCHFORD, WARRINGTON, WA4 1ND	Nadeem Saleem	02/01/2025 08:34 03/01/2025 17:00	03/01/2025	
POSTURITE LIMITED	18652883906	DEL1518825	4054476	CHAIR SP INSTALL	PRIVATE ADDRESS, 6 MOSS ROAD, LATCHFORD, WARRINGTON, WA4 1ND	Nadeem Saleem	02/01/2025 08:34 03/01/2025 17:00	03/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18655173101	G346680	4054989	TECH EXCHANGE	STONEGATE - OFF THE WALL CHEST, 12 ST. JOHN STREET, 12 ST. JOHN STREET, CHESHIRE, CH1 1DA	Ryan Owen	02/01/2025 16:18 03/01/2025 16:00	03/01/2025	
Verifone UK LTD	18655173501	G346679	4055018	TECH EXCHANGE	STONEGATE - OFF THE WALL CHEST, 12 ST. JOHN STREET, 12 ST. JOHN STREET, CHESHIRE, CH1 1DA	Ryan Owen	02/01/2025 16:18 03/01/2025 16:00	03/01/2025	
Fujitsu Services Limited - Star Trains - ME	18652456801	C5300120	4054146	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Ryan Owen	03/01/2025 08:00 03/01/2025 15:00	03/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18653506901	C5300142	4054592	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Ryan Owen	02/01/2025 10:33 03/01/2025 20:00	03/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18653506501	C5300142	4054592	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Ryan Owen	02/01/2025 10:33 03/01/2025 20:00	03/01/2025	
Paypoint Network Limited - UK	(No Items)	02107943	4055048	TECH EXCHANGE	SPAR STORES, SPAR STORES, 12 HIGH STREET, TATTENHALL, CHESTER, CH3 9PX	Ryan Owen	02/01/2025 16:36 03/01/2025 13:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	186425672	1-515493759180	4053445	CONSUMABLE INSTALL	Boots UK Limited, 31 Coliseum Way, Cheshire Oaks Outlet Village, EPS2 Pharmacy Printer, ELLESmere Port, CH65 9HD	Ryan Owen	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	186534785	11554024	4054622	REPAIR WITH PARTS	TESCO Stores Limited, PLAS KYNASTON LANE, OFF WELLS STREET, Lap 8, WREXHAM, LL14 3AT	Ryan Owen	03/01/2025 09:00 03/01/2025 11:30	03/01/2025	
DieboldNixdorf_WIPRO	(No Items)	127512721	4054873	TECH EXCHANGE P2PE	CHEADLE WILMSLOW ROAD, CHEADLE WILMSLOW ROAD, CHEADLE, SK8 3BZ	Ryan Owen	02/01/2025 14:43 03/01/2025 17:00	03/01/2025	
DieboldNixdorf_WIPRO	(No Items)	127515115	4054936	TECH EXCHANGE P2PE	CHEADLE WILMSLOW ROAD, CHEADLE WILMSLOW ROAD, CHEADLE, SK8 3BZ	Ryan Owen	02/01/2025 15:39 03/01/2025 17:00	03/01/2025	
DieboldNixdorf_WIPRO	(No Items)	127515557	4054941	TECH EXCHANGE P2PE	CHEADLE WILMSLOW ROAD, CHEADLE WILMSLOW ROAD, CHEADLE, SK8 3BZ	Ryan Owen	02/01/2025 15:43 03/01/2025 17:00	03/01/2025	
DieboldNixdorf_WIPRO	(No Items)	127518679	4055062	TECH EXCHANGE P2PE	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Ryan Owen	02/01/2025 16:54 03/01/2025 17:00	03/01/2025	
DieboldNixdorf_WIPRO	(No Items)	127511837	4054825	TECH EXCHANGE P2PE	CHEADLE WILMSLOW ROAD, CHEADLE WILMSLOW ROAD, CHEADLE, SK8 3BZ	Ryan Owen	02/01/2025 13:59 03/01/2025 17:00	03/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	18654018501	24200250	4054719	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Gate Retail Park Roundhill Way, Bolton Gate Retail Park Roundhill Way, BL1 2SL	Stephen Fitton	03/01/2025 09:00 03/01/2025 17:00	03/01/2025	
Computacenter Limited - HSBC	18653541201	RITM30836227	4054614	TECH EXCHANGE	COMPUTACENTER HSBC, UNIT SU31 PYRAMIDS SHOPPING CENTRE BIRKENHEAD WIRRAL, THE PYRAMIDS, GRANGE ROAD, BIRKENHEAD, CH41 2ZL	Stephen Fitton	02/01/2025 10:42 03/01/2025 17:00	03/01/2025	
Computacenter - Kingfisher	(No Items)	24199944	4054487	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bidston Link Road , Bidston Link Road , CH44 2HE	Stephen Fitton	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Computacenter JLP	(No Items)	73113617	4054494	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Stephen Fitton	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	
Computacenter - Kingfisher	(No Items)	24199335	4055104	TECH EXCHANGE	B & Q PLC, B & Q PLC, 10 EDGE LANE DRIVE, LIVERPOOL, L13 4DL	Stephen Fitton	02/01/2025 17:27 03/01/2025 20:00	03/01/2025	
Paypoint Network Limited - UK	(No Items)	02107647	4054925	TECH EXCHANGE	LIVERPOOL 15, LIVERPOOL 15, 421 SMITHDOWN ROAD, LIVERPOOL, L15 3JL	Stephen Fitton	02/01/2025 15:23 03/01/2025 13:00	03/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	18655132201	C002548318	4054972	TECH EXCHANGE	H & M, H & M, UNIT 8B, NEW MERSEY RETAIL PAR, NEW MERSEY RETAIL PARK, LIVERPOOL, L24 8QB	Stephen Fitton	02/01/2025 16:06 03/01/2025 17:00	03/01/2025	
Computacenter - TSB	(No Items)	24199872	4054489	TECH EXCHANGE	TSB SABADELL (0081059102), 66 Gerard Street , 66 Gerard Street , WN4 9AE	Stephen Fitton	03/01/2025 08:00 03/01/2025 12:00	03/01/2025	