



Run Sheet

Daniel Hanson 15/06/2025

Date	15/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	3
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Job # 4180272	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	15/06/2025 09:00 - 15/06/2025 11:07	Contact Name	R406 - Wigan Manager	Everything Everywhere Limited 37 The Grand Arcade Unit 9A WIGAN WN1 1BH
Activity	REPAIR WITH PARTS	Contact Phone	01942405190	
Priority	4HR			
Ref 1	11735970			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>*Staff in store at 10:15am. Tech just needs to go the the management suite and they will sign tech in. Any problems finding it the no is contact Ryan Fleming 07907654884*</p> <p>Intervention #: 1 SLA: 15/06/2025 11:07-----ASSET INFORMATION---ProductName: COLOR MFP CX510de Color MFP HV 7527-63DeviceTagCustomer: SerialNumber: 752723946VT2DProductIdentifier: 38C5022Model: 7527-636Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTMonday to Saturday 09:00 to 17:00 & Sunday 10:00 to 16:00. Including public holidays Christmas Day excludedSERVICE PARTNER HOLDS BONDED GOLD STOCK OF DEVICES IF REQUIREDENGINEER TO RECORD PAGE COUNTOutput Device Qty SLAE460dn - A4 Mono MFP 951 NBD FixX548de - A4 Colour MFP 395 4 Hr FixC544dn - A4 Colour 274 NBD FixCX510de - A4 Colour MFP 49 4 Hr FixMS510dn - A4 Mono 37 NBD Fix</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC17733793. 230.03 paper jamsRyan advised that printer keeps jamming when printing double sided. From pictures provided looks that duplex rollers are worn out. Please checkStore opens at 10:30 tomorrow morningCX510SN: 752723946VT2DIP: 10.19.22.50Ryan01942 405190SLA 15.06.25 @ 11:07MK----INSTRUCTIONS-----Technical Notes-----Tech to investigate jamming when duplexing.CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192661985	40X7645	CS31x SVC Tray Insert Primary				
192661993	40X7301	CS41x SVC Sensor Photointerrup				
192661989	40X7801	CX41x SVC Doors Front w/Duplex				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192661987	40X7645	CS31x SVC Tray Insert Primary				
192661995	40X7301	CS41x SVC Sensor Photointerrup				
192661991	40X7801	CX41x SVC Doors Front w/Duplex				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



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Job # 4180251	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	15/06/2025 08:00 - 15/06/2025 12:00	Contact Name	MANAGER	SUREMART LTD SUREMART LTD 7A GREAT CHEETHAM STREET WEST Salford M7 2JB
Activity	TECH EXCHANGE	Contact Phone	####	
Priority	Priority MC			
Ref 1	02376356			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37592348//31267800//PPmini	Case Number 02372881 - please can this be scheduled for tomorrow

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4180260	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	14/06/2025 12:36 - 15/06/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC2970 NT STA	NORTHERN Rail - STAR
Activity	TECH EXCHANGE	Contact Phone	0161 822 2058	Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire
Priority	ND 1900			Greater Manchester M3 1WY
Ref 1	C5313045			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 15/06/2025 20:00 SLA: ND 15/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIIUM020-CRAD03 x 1	Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history: ##### Call 5313045 Problem Web Service qws_uk Sat 14 Jun 2025 12:03:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2970TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1PB call.address=Manchester Victoria Railway Station Station Approach Todd Street Manchester call.city=Greater Manchester call.customerid=INC17733740 call.problem=NLC2970 MANCHESTER VICTORIA NLC 2970 Site MANCHESTER VICTORIA Window 33 Serial call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=6/14/2025 1:02:53 PM ##### Call 5313045 Problem Web Service qws_uk Sat 14 Jun 2025 12:03:34 A+C+P...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19266162801	_SXMIIUM020-CRAD03	A0013:CRAD03 DESKTOP				



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19266162801	C5313045	4180260	TECH EXCHANGE	Northern Rail - STAR, Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire, Greater Manchester, M3 1WY	Daniel Hanson	14/06/2025 12:36 15/06/2025 20:00	15/06/2025	
Paypoint Network Limited - UK	(No Items)	02376356	4180251	TECH EXCHANGE	SUREMART LTD, SUREMART LTD, 7A GREAT CHEETHAM STREET WEST, SALFORD, M7 2JB	Daniel Hanson	15/06/2025 08:00 15/06/2025 12:00	15/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192661985	11735970	4180272	REPAIR WITH PARTS	Everything Everywhere Limited, 37 The Grand Arcade, Unit 9A, WIGAN, WN1 1BH	Daniel Hanson	15/06/2025 09:00 15/06/2025 11:07	15/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192661993	11735970	4180272	REPAIR WITH PARTS	Everything Everywhere Limited, 37 The Grand Arcade, Unit 9A, WIGAN, WN1 1BH	Daniel Hanson	15/06/2025 09:00 15/06/2025 11:07	15/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192661989	11735970	4180272	REPAIR WITH PARTS	Everything Everywhere Limited, 37 The Grand Arcade, Unit 9A, WIGAN, WN1 1BH	Daniel Hanson	15/06/2025 09:00 15/06/2025 11:07	15/06/2025	