



Run Sheet

David Ranson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	1
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Job # 4227343	Customer	HCL SMS		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 09:00	Contact Name	N/A	Swan Mill
Activity	MANPOWER	Contact Phone	N/A	Swan Mill Higher Swan Lane Bolton BL3 3AQ
Priority	ND 0900			
Ref 1	Scheduled Bolton visit			
Ref 2	9200136662			
No. of Parts	0			

Instructions 1	Instructions 2
<p>Scheduled site visit</p>	<p>"ITM000000275844 - Sophos needs to be uninstalled from these devices by connecting them to the network and updates need to run SMS-3NX7KR3; SMS-325THR3; SMS-BRDSDK3 ITM000000274416 - Simran Bilal (new joiner) Laptop 14"" with Headset to be provided</p> <p>Additional apps: Verint CRM FSM All to be installed and logins provided prior to start date User to copy permissions – Liam Bromley ITM000000269706 - Zarah Khan (new joiner) Laptop 14"" with Headset to be provided</p> <p>Additional apps: All the below to be installed and logins provided prior to start date Please copy existing user permissions - Liam Bromley - Five9 Verint CRM FSM INC000000742289 - Laptop SMS-BL8RCK3 provided to Michael Wibberley needs to be fixed (the Port isn't recognising the charger on the laptop) INC000000738627 - faulty Wall Port at Bolton needs to be checked and fixed Monitors - Connect with Mark Swallow - check the 2 rooms for Monitors - make model amount and whether they are in good enough condition for use in Doncaster site</p> <p>Engineer please complete JotForm Sign off Sheet: https://rico.jotform.com/251692913321051"</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	1
Job # 4223070		Customer		HCL ADIDAS UK DISPATCH		Job Address	
SLA Window		26/08/2025 09:00 - 26/08/2025 17:00		Contact Name	.	ADIDAS Pepper Road, Hazel Grove, SK7 5SA, Stockport, UK Stockport	
Activity		MANPOWER		Contact Phone	.		
Priority		ND 1700					
Ref 1		ADIDAS_BF_26/08/25					
Ref 2		9200048056					
No. of Parts		0					
Instructions 1				Instructions 2			
Please extend the visit for the following dates as well : 25-Aug to 29-Aug. Please share if any further details may be needed.							
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Simon Heath 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4228071	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	22/08/2025 12:18 - 26/08/2025 16:30	Contact Name	USHA.KUDARI@HSBC.CO.UK		COMPUTACENTER HSBC 19 HIGH STREET NORTHWICH CHESHIRE WEST AND CHESTER HIGH STREET NORTHWICH CW9 5BZ
Activity	TECH EXCHANGE	Contact Phone	07588518413		
Priority	ND 1600				
Ref 1	RITM36482645				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Thin Client Device

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19492626101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4228083	Customer	Computacenter Limited		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Leanne Fallon	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447510950705	5 Kohli Avenue 5 Kohli Avenue CW7 3ST
Priority	ND 1700			
Ref 1	24470490			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Leanne Fallon Contact Number - 07510950705 Locaon - 5 Kohli Avenue Winsford Cheshire CW7 3ST - Heritage - Device WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19491793701	4707161	LBG:PPD HP 830 G10 i5 16GB				



Run Sheet

Simon Heath 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4227966	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	22/08/2025 11:04 - 26/08/2025 17:00	Contact Name	HELEN STURMER		COMPUTACENTER HSBC 83 WHETSTONE HEY GREAT SUTTON CHESHIRE CH66 3PQ
Activity	COLLECTION	Contact Phone	07947163409		
Priority	ND 1600				
Ref 1	RITM35990777-1				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Monitor</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19492139701						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19492139901						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4227972	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	22/08/2025 11:04 - 26/08/2025 17:00	Contact Name	HELEN STURMER	COMPUTACENTER HSBC 83 WHETSTONE HEY GREAT SUTTON CHESHIRE CH66 3PQ
Activity	COLLECTION	Contact Phone	07947163409	
Priority	ND 1600			
Ref 1	RITM35990777			
Ref 2				
No. of Parts	1			

Instructions 1

Home collection
Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass
phone or RSA token ONLY. For unsuccessful jobs
additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required
If a Black Box is sent out by HSBC
all items must fit inside the Black Box (no inserts are to be removed) and returned back to
CC HSBC

Instructions 2

Return Of Hardware For Leavers - Thin Client (Mtc/Stc)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19492139401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19492139601						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4228230	Customer	NCR TESCO HHT			Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	CHRISTOPHER PATRICK		TESCO 6 WOODCHURCH ROAD MERSEYSIDE MERSEYSIDE..... CH41 2UF
Activity	TECH EXCHANGE	Contact Phone	3456779906		
Priority	ND 1700				
Ref 1	7523400312				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Wifi Issue Subject: Honeywell PDA - CT45 -Signal issue on single device Till number: Till serial number:23254B3F1E Date:22.08.2025 Problem description / Error message: -----PAVITHRA V1 Aug 22 2025 10:46 Serial no:23254B3F1E Build: Stock PDA The store called and reported that Signal issue on a single device and also showed the incorrect time and date. Troubleshooting: Tried soft reboot (Yes/No):No Tried hard reboot (Yes/No): Yes Is it an issue with single device or Multiple devices in the store: Single Checked on SOTI if the Honeywell Corp WiFi certificate is installed(Yes/No): Yes Checked if the network certificate on SOTI is valid (Yes/No):Yes 1. IP Address of the device: 75.200.11.64 2. Mac address of the device 0c236963269c 3. SSID / Name of the network it is connected to (Corp / Colleague) Corp 4. What is the time on the device? : 1:26:00AM 5. What is the date on the device? (including the year) 10-10-2025 Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. </p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4227797	Customer	COCKTAIL MACHINE UK LTD		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	MATHEW LUKOSE	THE INDIAN HIVE THE INDIAN HIVE 132-134 POULTON ROAD WALLASEY CH44 9DL
Activity	TECH EXCHANGE	Contact Phone	07570530111	
Priority	ND 1700			
Ref 1	CM0292			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Technical Exchange of GIG15	<p>Customer claimed that the machine suddenly switched off; there are no signs from the machine.</p> <p>So please as first action change the power adapter; if the machine still doesn't work please change the machine.</p> <p>To be done on August 25th at any time in the day but please 30' before reaching the Site please call Customer because the Site is closed.</p> <p>Before reaching the Site please collect the GIG15 REMANUFACTURED CLASS A + #1 power adapter at the depo.</p> <p>If you change the machine before leaving the Site please calibrate all lines.</p> <p>In case of issues please contact +44 2045772581.</p> <p>Once the job is completed please click the link below to open and complete the job survey. It is mandatory to complete this survey as part of the customer sign off process and job closure.</p> <p>
 </p> <p>***ENGINEER PLEASE READ*** Please complete a dynamic risk assessment of the ticket. If it warrants a two-man lift please flag this to TVS service Desk Team D who will arrange a two-man lift for you.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Daniel Hanson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4225799	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Adey Haastrup	BRIDGEWATER COMMUNITY HEALTHCARE NH
Activity	REPAIR WITH PARTS	Contact Phone	07795017615	Halliwell Jones Stadium Winwick Road Physio, Ground Floor, WARRINGTON WA2 7NE
Priority	ND FIX			
Ref 1	11803567			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 18/08/2025 17:00-----ASSET INFORMATION---ProductName: MS610de High Volt DZ AT BA BE BG HR CZDeviceTagCustomer: PRN14189SerialNumber: 45147GHH47110ProductIdentifier: 35S0530Model: 4514-646----ACCOUNT INFORMATION----MPS CUSTOMERNext Business Day Fix Monday Friday 09:00 17:00 (Cut off for NBD is 4pm)If a system/controller board is required to be swapped and the device has embedded/badge release solutions then please re-enter the "Device Host Name" contact the Service-Desk 01942 482888 confirm they can remote onto the device before requesting that the Service-Desk redeploy/reconfigure the device to enable badge release solutions. Note: The "Device Host Name" is the Customer Asset Tag which can be found on the call under Asset Information or the Asset Tag physically affixed to the device. (For Example - PRN14123)</p>	<p>-----ACTIVITY DESCRIPTION---Issue : No PowerRecommended PNs: 40X7798 Power supply 220 VSpecial Instructions: alternative contact Full name: Adey Haastrup Phone: +447795017615 Email: Adey.Haastrup1@nhs.netSteps Performed : CX mentioned they tried using spare cables and connecting the printer to a different outlet but the issue persists.Printer Location : Halliwell Jones Stadium Warrington WA2 7NE United KingdomSource : TrainingPoc Contact :Full name: Caron JonesPhone: 01935946683---INSTRUCTIONS-----Technical Notes -----JB. 2nd R. Owen 4223898 18/08. Confirmed fault and replaced power supply unit. Printer still not powering on. Request the following parts. Print head. Print head cable. Controller board. Please EMO & WAIT.</p>

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Daniel Hanson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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In Items for Job # 4225799 page 1 of 1



Run Sheet

Daniel Hanson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Returned Items for Job # 4225799 page 1 of 1



Run Sheet

Daniel Hanson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4228006	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Jennifer Burns	BRIDGEWATER COMMUNITY HEALTHCARE NH
Activity	CONSUMABLE INSTALL	Contact Phone	01925946686	Halliwell Jones Stadium Winwick Road
Priority	ND 1700			Health Services Department / Martin Dawes Stand
Ref 1	1-540967274113			WARRINGTON WA2 7NE
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 27/08/2025 17:00-----ASSET INFORMATION---ProductName: CX931dse MFP HV UK MIDEASTDeviceTagCustomer: PRN21906SerialNumber: 75800VP500480ProductIdentifier: 32D0223Model: 7580-238Physical Location: MAIN 1st Floor ---ACCOUNT INFORMATION---MPS CUSTOMERNext Business Day Fix Monday Friday 09:00 17:00 (Cut off for NBD is 4pm)If a system/controller board is required to be swapped and the device has embedded/badge release solutions then please re-enter the "Device Host Name" contact the Service-Desk 01942 482888 confirm they can remote onto the device before requesting that the Service-Desk redeploy/reconfigure the device to enable badge release solutions. Note: The "Device Host Name" is the Customer Asset Tag which can be found on the call under Asset Information or the Asset Tag physically affixed to the device. (For Example - PRN14123)</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194921985	41X3877	CX93x SVC Maint Kit Color Dev				



Run Sheet

Daniel Hanson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4228263	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Office HR Dept	Lidl Great Britain Limited Eastgate Way Manor Park Office, HR Dept - 1st Fl RUNCORN WA7 1NT
Activity	MAINT KIT INSTALL	Contact Phone	01928532830	
Priority	ND 1700			
Ref 1	1-540959063772			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 27/08/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: LGB220-5B-04108SerialNumber: 7559040019117ProductIdentifier: 32C0231Model: 7559-378Physical Location: 1st ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194935649	76C0PK0	CX922 BK 100K Photoconductor				



Run Sheet

Daniel Hanson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4227974	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	22/08/2025 11:04 - 26/08/2025 17:00	Contact Name	JOANNE.LUDWIGSEN@HSBC.COM		COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07955798817		MARKS & SPENCER CHESTER
Priority	ND 1600			CHESHIRE WEST AND	
Ref 1	INC49986959			CHESTER	
Ref 2				KINGS MEADOW	
No. of Parts	1			CHESTER BUSINESS PARK	
				CHESTER	
				CH99 9FB	

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13 (Win11)

Job Notes

In Items



Run Sheet

Daniel Hanson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4228109	Customer	Computacenter Limited		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Chloe Turnnidge	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07500115689	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24469474r			CH4 9FB
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
RSG-VA Contact Name - Chloe Turnnidge Contact Number - 07500115689 Lotion - 88 Downlands Rd Devizes SN10 5EF - Heritage - Device - WINDOWMake - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part	

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4228279	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	22/08/2025 16:09 - 26/08/2025 17:00	Contact Name	GILLIAN ELLIS	COMPUTACENTER HSBC BRYN ASAPH UPPER DENBIGH ROAD ST ASAPH LL17 0LW
Activity	COLLECTION	Contact Phone	07810507439	
Priority	ND 1600			
Ref 1	RITM35806167			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection</p> <p>Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required</p> <p>If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Off-Network Device Tracking - Laptop

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493644101						

Returned Items



Run Sheet

Daniel Hanson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4228280	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	22/08/2025 16:09 - 26/08/2025 17:00	Contact Name	GILLIAN ELLIS	COMPUTACENTER HSBC BRYN ASAPH UPPER DENBIGH ROAD ST ASAPH LL17 0LW
Activity	COLLECTION	Contact Phone	07810507439	
Priority	ND 1600			
Ref 1	RITM35806167-1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Off-Network Device Tracking - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493644401						

Returned Items



Run Sheet

Daniel Hanson 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4227926	Customer	TCS Asda			Job Address
SLA Window	22/08/2025 10:06 - 26/08/2025 17:00	Contact Name	DUTY MANAGER		ASDA STORES LTD ASDA STORES LTD CONWAY ROAD LLANDUDNO LL30 1PJ
Activity	TECH EXCHANGE	Contact Phone	01492864300(EXT)		
Priority	ND 1700				
Ref 1	INC0785593				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Tech engineer to install new pc and return faulty pc (CPV6DD)	Tech engineer to install new pc (73V6DD3) and return faulty pc (CPV6DD3) PC exchange to be signed for by a store colleague Escalations - In the event of failure please contact either Balbinder Chauhan TCS - Mobile +44 (0) 7833 852 702 George Murray TCS - 01138264140 (08.00-16.00) David Percival TVSSCS Onsite Engineer - +44 (0) 7799 346 523 (Escalation route - 09:00 13.00)

Job Notes

In Items



Run Sheet

Claire Booth 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4228115	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	22/08/2025 13:42 - 26/08/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0406047			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - SWP:PW:DLM GB HP EliteBook X G1i - :SWP. collect device - UK024063 - Lenovo X1 Yoga G6 EP/PF3EGL33

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19492999801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4228119	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	22/08/2025 13:46 - 26/08/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0404740			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - SWP:PW:DLM GB HP EliteBook X G1i - :SWP. collect device - UK031146 - HP 840 G8 i7/5CG2122XXL

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493012201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4228320	Customer	Computacenter - KPMG		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Mutinta Nalumango	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07843809462	
Priority	ND 1700			
Ref 1	24469958			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
22/08 Laptop swap Model Type: (MS Surface 3 or 4 13/13.5') Build type:PMG Standard Build Type of fault: Hardware Description: Keyboard failu Asset task number: K133115 Requested Date: 22-08-2025	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493441001	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19493441201	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4228588	Customer	Computacenter - KPMG		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Ciaran Jaras	KPMG LLP. (0081097989) 1 St, Peters Square 1 St, Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07548 115539	
Priority	ND 1700			
Ref 1	24468786			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
No Instructions	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4228807	Customer	PayPoint Unscheduled		Job Address
SLA Window	25/08/2025 15:27 - 26/08/2025 17:00	Contact Name	MOHAMMAD NADEEM	NADEEM HALAL MEAT 821 STOCKPORT ROAD MANCHESTER M19 3PL
Activity	COLLECTION	Contact Phone	07707700068	
Priority	ND 1700			
Ref 1	31113833			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1; Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive) - 34039877 Zebra Printer

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4228365	Customer	Computacenter Limited		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Jane Bynon	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07930750007	22/28 Market Place, 22/28 Market Place, SK14 2NQ
Priority	ND 1700			
Ref 1	24471463			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Jane Bynon Contact Number - 07930750007 Location- 22/28 Market Place Hyde SK14 2NQ - Heritage - Device - WINDOWSke - Branch Device - WINDOWS PPD - No Part - 4553729 Branch SPro 9 i5/	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493864001	4553729	LBG:MS Bransh Sf Pro9 i5/16/25				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4226444	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 18:00	Contact Name	GEMMA WHITELEY	19 HUDDERSFIELD ROAD 19 HUDDERSFIELD ROAD STALYBRIDGE CHESHIRE SK15 2QA
Activity	NON TECH EXCHANGE	Contact Phone	07702797077	
Priority	ND 1800			
Ref 1	5318116			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Gemma.Whiteley@natwest.com / _NWHUBFTC ***Please call customer 1 hour PRE ARRIVAL***	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19484898601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19484898801						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4220755	Customer	POSTURITE LIMITED		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 13:00	Contact Name	CHLOE ADAMSON	CHLOE ADAMSON 10 NIOBE STREET WALNEY BARROW-IN-FURNESS LA14 3QP
Activity	CHAIR INSTALL	Contact Phone	07387358594	
Priority	Priority MC			
Ref 1	DEL1611106			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4500004873Items on order:9820752 - PLATFORM - DeskRite 100</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19454632301	1301037	RH New Logic 220 High Back wit	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19454632501	1301037	RH New Logic 220 High Back wit	.	.	Not Used	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4228718	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	26/08/2025 07:00 - 26/08/2025 13:00	Contact Name	MILLOM NLC1997 NT STATION	Northern Rail - STAR Millom Railway Station, Station Road, Millom, Cumbria, Cumbria
Activity	TECH EXCHANGE	Contact Phone	01229 772555	Cumbria Millom LA18 4AY
Priority	6HR			
Ref 1	C5318519			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 26/08/2025 13:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5318519 Problem Web Service qws_uk Mon 25 Aug 2025 09:54:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N1997TA23 contract.pkey=23200 call.poms=1 call.zip=LA18 4AY call.address=Millom Railway Station Station Road Millom Cumbria Cumbria call.customerid=INC18086001 call.problem=NLC1997 MILLOM Constant Ticket Jam call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=8/25/2025 10:54:14 AM ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19495721901	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	38020			

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19495722101	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	38020			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4227881	Customer	POSTURITE LIMITED			Job Address
SLA Window	22/08/2025 07:37 - 26/08/2025 17:00	Contact Name	CARL BOLTON		BAE SYSTEMS SAMLESBURY AERODROME, ATTN: CARL BOLTON (3RD
Activity	CHAIR INSTALL	Contact Phone	07793427233		FLOOR MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Priority	ND 1700				
Ref 1	DEL1613980				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: CPA000293475 Deliveries DPD or UPSItems on order: https://rico.jotform.com/222823708509055?refNumber=DEL1613980&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1613980&address=Bae%20Systems Samlesbury%20Aerodrome %20Attn%3a%20Carl%20Bolton%20(3rd%20Floor BLACKBURN Myerscough%20Road %20Balderstone BB2%207LF >Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19491217401	100117458	Positiv ME400 (Extra High Back)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19491217601	100117458	Positiv ME400 (Extra High Back)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4228333	Customer	POSTURITE LIMITED		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 13:00	Contact Name	JENNI LAING	JENNI LAING 11 CROASDALE DRIVE CLITHEROE BB7 1LQ
Activity	CHAIR INSTALL	Contact Phone	07852281052	
Priority	Priority MC			
Ref 1	DEL1616076			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4510635122/Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19487885101	1301015	RH New Logic 200 Med Back with	.	.	Delivered	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4228351	Customer	POSTURITE LIMITED			Job Address
SLA Window	22/08/2025 17:18 - 26/08/2025 17:00	Contact Name	M HAVILAND		BTP, MANCHESTER PENINSULA, 7TH 2 CHEETHAM HILL ROAD MANCHESTER M4 4EW
Activity	CHAIR INSTALL	Contact Phone	07436612156		
Priority	ND 1700				
Ref 1	DEL1614432				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
****rfd***Please call 1 hour before arrival.Customer Ref / PO: BTP10443cheryl.mitchell@btp.pnn.police.ukItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19493836301	100093889	RH New Logic 220 High Back Cha				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19493836501	100093889	RH New Logic 220 High Back Cha			

Engineer Closure Notes			On Site Time	Off Site Time



Run Sheet

Asif Alam 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4228004	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Peter Welsh	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000398954			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-08-26", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194914061	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0LW18V			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194914063						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Asif Alam 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4228050	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Anthony Naughton	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447867371801	
Priority	ND 1700			
Ref 1	WOT000375619			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-08-26", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000008728_UK10_EUSAP TA CVRM - UK", "Cost Center Account Number": "CC_0000008728_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194793250	000000000004698277GB-NEW	Len TP X1 CARB G12 i7 LTE	PF588TXS			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194793252						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4228060	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Sean Gilligan		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447484514142		
Priority	ND 1700				
Ref 1	WOT000397543				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-08-26", "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000009657_UK10_EUSAP", "Soft Services/Security Macc": "GMP", "Cost Center Account Number": "CC_0000009657_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194874564	000000000004698228	8GB-USED_Len TP X1 CARB G12 i7 LTE	PF587TJY			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194874566						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4228289	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Amanda Carte		Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	-		To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD England SK10 2NA	
Ref 1	WOT000400022				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-08-25", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004027_UK10_EUSAP", "Quality Assurance UK": "Quality Assurance UK", "Cost Center Account Number": "CC_0000004027_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194929105	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0XX8X5			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4228332	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Sam Cook	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447884735389	
Priority	ND 1700			
Ref 1	WOT000386213			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device	
using packaging from delivery	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194920787	000000000004693A75	5GB-SWAP_Len TP X1 CARB G12 i7 LTE	0000000000000000023			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194920789		PF5BLKZL - Lenovo AZ:GB-NEW__Len TP X1RE5ABKZL12 i7 LTE				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4225469	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	19/08/2025 09:51 - 26/08/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO EXPRESS TESCO EXPRESS 34 STATION ROAD CHEADLE HULME CHEADLE SK8 7AB
Activity	PROJECT	Contact Phone	StoreDutyManage	
Priority	ND 1700			
Ref 1	Cheadle Hulme Express			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
DELIVERY ONLY	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19479611901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Asif Alam 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4228269	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	22/08/2025 15:57 - 26/08/2025 17:00	Contact Name	SEEMA PANNIKOTE	9 RANDOLPH PLACE 9 RANDOLPH PLACE STOCKPORT SK3 8EJ
Activity	COLLECTION	Contact Phone	07971 382 460	
Priority	ND 1700			
Ref 1	44380			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 3 x items with 1 x totes	<p>**PES DRIVER**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME **ALL RETURN LABELS / SEALS USED MUST BE RECORDED** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Asif Alam 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4227307	Customer	COGNIZANT HAYS WAREHOUSING		Job Address
SLA Window	21/08/2025 12:28 - 26/08/2025 17:00	Contact Name	CHRIS DAVIDSON	HAYS SPECIALIST RECRUITMENT LTD
Activity	TECH EXCHANGE	Contact Phone	07793536132	HAYS SPECIALIST
Priority	ND 1700			RECRUITMENT LTD
Ref 1	INC0087122			CITY TOWER
Ref 2	C8608-R13			PICCADILLY PLAZA
No. of Parts	1			MANCHESTER
				M1 4BT

Instructions 1	Instructions 2
VIP user - Laptop Swap	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19489063701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4228717	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	25/08/2025 09:40 - 26/08/2025 20:00	Contact Name	Manchester Experience Store (PA) 60916	VODAFONE (MANCHESTER,MARKET ST EXPERIENCE STORE)	
Activity	TECH EXCHANGE	Contact Phone	07881 830887		
Priority	ND 1900			Manchester Experience Store, 25 Market Street , Greater Manchester , England LANCASHIRE Manchester M1 1WR	
Ref 1	C5318517				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 26/08/2025 20:00 SLA: ND 26/08/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPDELTIL-W11-23H2 x 1	Problem: [TC] Dell 7110 WIN11 23H2 Till faulty Root Cause: Unknown Action: Engineer to replace the faulty Dell Optiplex Till base Unit Test: With Vodafone Service desk URL: Call history: ##### Call 5318517 Problem Web Service qws_uk Mon 25 Aug 2025 09:40:05 A+C+P agent.loginname=qws_uk equipment.assettag=VFDB00000VI347TA23 contract.pkey=23219 call.poms=1 call.zip=M1 1WR call.address=Manchester Experience Store 25 Market Street Greater Manchester England call.city=Manchester call.customerid=INC18078572 call.problem=RET60916-003 - Base Unit - Not powering on call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFDELL7110WIN1123H2 call.priority=2-Medium call.datereported=8/25/2025 10:39:16 AM ##### Call 5318517 Problem Web Service qws_uk Mon 25 Aug 2025 09:40:05 A+C+P RET60916-003 - Base Unit - Not powering on...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19495616001	_VPDELTIL-W11-23H2	OPTIPLEX TILL:WIN11 23H2				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4228001	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name		Edward Noonan	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	DELIVERY	Contact Phone		X	To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000396507				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device step 1	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PC26EB71", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "2025-08-26", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231962_4000_NAM", "Manufacturing Support", "Cost Center Account Number": "CC_0000231962_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194856436	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7P8W			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194856438						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4228020	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name		Daniel Wilson	Astrazeneca Speke Reception
Activity	DELIVERY	Contact Phone		+447847669162	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000393353				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-08-25","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2","Cost Center Account Number":"CC_0000231968_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194793444	00000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XXHLB			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4228023	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Terry Campbell	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone	.	
Priority	ND 1700			
Ref 1	WOT000398496			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1":1"Requested by date":"2025-08-26""Customer Catalog ID": "NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000231961_4000_NAM Maintenance & repair""Cost Center Account Number":"CC_0000231961_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194896197	000000000004592676	2676GB-NEW__Len TP T14s G4 AMD R5	GM0XX909			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194896199						

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4228051	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name		Oliver Dibben	Astrazeneca Speke Reception
Activity	DELIVERY	Contact Phone		1234	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000395618				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Requested by date": "2025-08-26", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194835826	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5875Y7			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194835828						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4227997	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name		Matt Perry	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	NON TECH EXCHANGE	Contact Phone		X	To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000396503				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PC26EAXN", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "2025-08-26", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231651_4000_NAM", "MICROBIOLOGY", "Cost Center Account Number": "CC_0000231651_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194854327	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XXHLO			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194854329		PC26EAXN - Lenovo 20XGS0AE1M	PC26EAXN			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4227999	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Kevin Harkin	Astrazeneca Speke Reception
Activity	NON TECH EXCHANGE	Contact Phone	+447720411580	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000396499			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PC1WJVKK", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "2025-08-26", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231450_4000_NAM", "SUPPLY CHAIN OPERATIONS - UK", "Cost Center Account Number": "CC_0000231450_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194855290	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XXHKX			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194855292		PC1WJVKK - Lenovo 20UJS1601M	PC1WJVKK			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4228000	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Steven Edwards	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	NON TECH EXCHANGE	Contact Phone	X	To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000396501			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1":1""Remove Serial 1":"PC26EAXL""Remove Item 1":"Please collect and remove single device." "Requested by date":"2025-08-26""Customer Catalog ID": "RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000231961_4000_NAM Maintenance & repair""Cost Center Account Number":"CC_0000231961_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194855765	00000000000460BA	29GB-USED_Len TP T14s G4 AMD R5	GM0MSD4G			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194855767		PC26EAXL - Lenovo 20XGS0AE1M	PC26EAXL			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 26/08/2025

Date 26/08/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 14

Job # 4228054	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Steve Almond	Walk Up - Liverpool - Speke
Activity	NON TECH EXCHANGE	Contact Phone	X	Walk Up - Liverpool - Speke To Jay Galloway, Plot 6 Renaissance Way, Boulevard LIVERPOOL L24 9JW
Priority	ND 1700			
Ref 1	WOT000396495			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1":1""Remove Serial 1":"PC26EB79""Remove Item 1":"Please collect and remove single device." "Requested by date":"2025-08-26""Customer Catalog ID":"RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000231780_4000_NAM Quality Assurance""Cost Center Account Number": "CC_0000231780_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194854870	00000000000460	BAZGB-USED_Len TP T14s G4 AMD R5	GM0GGMWS			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194854872		PC26EB79 - Lenovo 20XGS0AE1M	PC26EB79			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4224528	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/08/2025 10:00 - 26/08/2025 18:00	Contact Name		Molly Mitchell	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	COLLECTION	Contact Phone		-	To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000388711				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PC26EB75", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-08-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231655_4000_NAM IMMUNOLOGY", "Cost Center Account Number": "CC_0000231655_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194753114	Please collect and remove single device.	Please collect and remove single device.	PC26EB75			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4224532	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/08/2025 10:00 - 26/08/2025 18:00	Contact Name	Paul McCaffrey (Snr)	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	COLLECTION	Contact Phone		To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000372102			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EB6M","Remove Item 1":"Please collect and remove single device.", "Requested by date": "2025-08-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2", "Cost Center Account Number": "CC_0000231968_4000_NAM"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4224534	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/08/2025 10:00 - 26/08/2025 18:00	Contact Name		Steven Jones	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		+447767166186	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000385340				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PC26EAX2", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-08-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231962_4000_NAM Manufacturing Support", "Cost Center Account Number": "CC_0000231962_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194753335	Please collect and remove single device.	Please collect and remove single device.	PC26EAX2			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 26/08/2025

Date 26/08/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 14

Job # 4225430	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/08/2025 10:00 - 26/08/2025 18:00	Contact Name	Daniel Wilson	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	COLLECTION	Contact Phone	+447847669162	
Priority	ND 1700			
Ref 1	WOT000393351			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EB77","Remove Item 1":"Please collect and remove single device.","Requested by date":"2025-08-25","Customer Catalog ID":,"Cost Center Name":"CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2","Cost Center Account Number":"CC_0000231968_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194793573	Please collect and remove single device.	Please collect and remove single device.	PC26EB77			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4228775	Customer	Vista Retail Support Limited		Job Address
SLA Window	25/08/2025 13:42 - 26/08/2025 17:00	Contact Name		MCDONALDS - NCR LIVERPOOL ROAD PAGE MOSS, HUYTON
Activity	TECH EXCHANGE	Contact Phone		KNOWSLEY LANCASHIRE KNOWSLEY L36 3YB
Priority	ND 1700			
Ref 1	3382935			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3382935: New headsets are damaged	Replace MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19496422001	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				



Run Sheet

John Paul Barron 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	14
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Job # 4227923	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 17:00	Contact Name	Gavin McMillan	Corkills Southport 127 Fylde Road SOUTHPORT PR9 9XP
Activity	REPAIR WITH PARTS	Contact Phone	07808714001	
Priority	ND 1700			
Ref 1	11806407			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 20/08/2025 17:00-----ASSET INFORMATION---ProductName: MS531dw SFP HV EMEA Device Tag Customer: SerialNumber: 460251330DNF3 ProductIdentifier: 38S0310 Model: 4602-480 Physical Location:</p> <p>---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION---Issue - Operator Panel Display Blank / Blinking RED and BLUE Recommended PNs - 41X4359 & 41X4547 Special instructions - 08:00 - 17:30 / Monday - Friday Steps Performed - POR Tried to print Tried to enter DM.Printer Location - Corkills Volkswagen 127-132 Fylde Road Southport. PR9 9XP UK.Source - MT ManagerPoc Contact - Full name: Gavin McMillan Phone number: 07808 714001 Email: gavin.mcmillan@corkills.com----INSTRUCTIONS-----Technical Notes -----Tech to investigate blank OP panel screen with blinking LED's. Pls EMO & wait.CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194917337	41X4359	CX Volunteer SVC Op panels 2.8				
194917348	41X6260	Controller board for MS531,631				
194917343	41X4547	MS53x SVC Cables SFP 2.8 and 4				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194917339	41X4359	CX Volunteer SVC Op panels 2.8				
194917350	41X6260	Controller board for MS531,631				
194917345	41X4547	MS53x SVC Cables SFP 2.8 and 4				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Ryan Owen 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4228752	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	25/08/2025 12:23 - 26/08/2025 17:30	Contact Name	Callum	Warrington 4 The Mall Warrington Warrington WA1 1QE
Activity	NON TECH EXCHANGE	Contact Phone	+441925577111	
Priority	ND 1900			
Ref 1	C5318529			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 26/08/2025 17:30 SLA: ND 26/08/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCKDBUSB-MACSTYLE x 1	<p>Problem: [BDS] Keyboard mac style aluminium USB Root Cause: UNKNOWN Action: Engineer to supply replacement white keyboard. If store require please collect faulty keyboard for disposal. Test: User to test URL:</p> <p>Call history: ##### Call 5318529 Problem Web Service qws_uk Mon 25 Aug 2025 12:23:07 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=TELGB000000T0007TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007291328 call.problem=HW - 0007 - 02 - Keyboard white replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/BDS-KBUSBMAC call.priority=2-Medium call.datereported=8/25/2025 12:23:04 PM</p> <p>##### Call 5318529 Problem Web Service qws_uk Mon 25 Aug 2025 12:23:07 A+C+P</p> <p>SITE OPENING TIMES [Warrington] Mon-Wed: 09:30-17:30 Thu: 09:30-20:00 Fri: 09:30-17:30 Sat: 09:00-18:00 Sun: 11:00-17:00...</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19496214501	GNCKDBUSB-MACSTYLE ALUMINIUM:USB					



Run Sheet

Ryan Owen 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4228720	Customer	Vista Retail Support Limited	Job Address
SLA Window	25/08/2025 10:08 - 26/08/2025 17:00	Contact Name	MCDONALDS - NCR MOOR LANE WIDNES LANCASHIRE WIDNES WA8 7AP
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3382786		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3382786: Quail pro 9 - Headset cannot connect to Lane 2	Replace MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19495870001	MCD-HSET-QUA	QUAIL HEADSET				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4228245	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	22/08/2025 15:33 - 26/08/2025 17:00	Contact Name	NICOLA LONGWORTH		DELMA DELMA HALL LANE WRIGHTINGTON WIGAN WN6 9EL
Activity	COLLECTION	Contact Phone	07455 272 198		
Priority	ND 1700				
Ref 1	44368				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4228233	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	22/08/2025 15:24 - 26/08/2025 17:00	Contact Name	CHERYL GRATRUX	3 HEATHER CLOSE 3 HEATHER CLOSE CHORLEY PR6 0EL
Activity	COLLECTION	Contact Phone	07833 295 592	
Priority	ND 1700			
Ref 1	44356			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4225545	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	26/08/2025 09:00 - 26/08/2025 18:00	Contact Name	SAJID MATADAR	60 BENNETTS LANE 60 BENNETTS LANE BOLTON BL1 6HY
Activity	NON TECH EXCHANGE	Contact Phone	07927341700	
Priority	ND 1700			
Ref 1	5317870 / INC9049048			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SAJID.MATADAR@natwest.com / _NWHUBFTC *** PLEASE CALL WHEN ON THE WAY ***	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19480281401						



Run Sheet

Ryan Owen 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4228721	Customer	Vista Retail Support Limited		Job Address
SLA Window	25/08/2025 10:08 - 26/08/2025 17:00	Contact Name		MCDONALDS - NCR
Activity	TECH EXCHANGE	Contact Phone		RIVERSIDE RETAIL PARK
Priority	ND 1700			REGENT ROAD-ORDSALL LANE
Ref 1	3382822			SALFORD
Ref 2				LANCASHIRE
No. of Parts	1			SALFORD
				M5 4TJ

Instructions 1	Instructions 2
3382822: POS20 printer not working	Replace MCD-PRT-CT-S2000-RP Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19495867201	MCD-PRT-CT-S2000MC	PTR-CTS2000S25UWH				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19495867401						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 26/08/2025

Date	26/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4228480	Customer	Fujitsu Services Limited - EE			Job Address		
SLA Window	23/08/2025 10:00 - 26/08/2025 18:00	Contact Name	4130 Trafford Centre		Trafford Centre U35 129/131 Peel Avenue, Trafford Park		
Activity	NON TECH EXCHANGE	Contact Phone	-		Trafford Manchester M17 8BN		
Priority	ND 1800						
Ref 1	C5318465						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 24/08/2025 21:00 SLA: ND 24/08/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5318465 Problem Web Service qws_uk Sat 23 Aug 2025 11:27:36 A+C+P agent.loginname=qws_uk equipment.assettag=EELGB000000O4130TRB2 contract.pkey=22856 call.poms=1 call.zip=M17 8BN call.address=U35 129/131 Peel Avenue Trafford Park call.city=Manchester call.customerid=INC18078041 call.problem=HW- Lenovo X12 Tablet -physical damage //replacement of tablet with SN PW-05QTG9 needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=8/23/2025 12:27:08 PM ##### Call 5318465 Problem Web Service qws_uk Sat 23 Aug 2025 11:27:36 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19494491101	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19494491301	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	19495616001	C5318517	4228717	TECH EXCHANGE	VODAFONE (MANCHESTER, MARKET ST EXPERIENCE STORE), Manchester Experience Store, 25 Market Street , Greater Manchester , England, LANCASHIRE, Manchester, M1 1WR	Asif Alam	25/08/2025 09:40 26/08/2025 20:00	26/08/2025	
COGNIZANT HAYS WAREHOUSING	19489063701	INC0087122	4227307	TECH EXCHANGE	HAYS SPECIALIST RECRUITMENT LTD, HAYS SPECIALIST RECRUITMENT LTD, CITY TOWER, PICCADILLY PLAZA, MANCHESTER, M1 4BT	Asif Alam	21/08/2025 12:28 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194914061	WOT000398954	4228004	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194793250	WOT000375619	4228050	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194874564	WOT000397543	4228060	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194929105	WOT000400022	4228289	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	25/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194920787	WOT000386213	4228332	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
DHL Supply Chain Limited - RBS	(No Items)	44380	4228269	COLLECTION	9 RANDOLPH PLACE, 9 RANDOLPH PLACE, STOCKPORT, SK3 8EJ	Asif Alam	22/08/2025 15:57 26/08/2025 17:00	26/08/2025	
Computacenter Ltd Tesco Project	19479611901	Cheadle Hulme Express	4225469	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 34 STATION ROAD, CHEADLE HULME, CHEADLE, SK8 7AB	Asif Alam	19/08/2025 09:51 26/08/2025 17:00	26/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Unscheduled	(No Items)	31113833	4228807	COLLECTION	NADEEM HALAL MEAT, 821 STOCKPORT ROAD, MANCHESTER, M19 3PL	Claire Booth	25/08/2025 15:27 26/08/2025 17:00	26/08/2025	
Computacenter - KPMG	19493441001	24469958	4228320	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - KPMG	(No Items)	24468786	4228588	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St, Peters Square , 1 St, Peters Square , M2 3AE	Claire Booth	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter PwC NON TECH EXCHANGE	19492999801	PAR0406047	4228115	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	22/08/2025 13:42 26/08/2025 17:30	26/08/2025	
Computacenter PwC NON TECH EXCHANGE	19493012201	PAR0404740	4228119	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	22/08/2025 13:46 26/08/2025 17:30	26/08/2025	
Computacenter Limited	19493864001	24471463	4228365	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 22/28 Market Place, , 22/28 Market Place, , SK14 2NQ	Claire Booth	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19484898601	5318116	4226444	NON TECH EXCHANGE	19 HUDDERSFIELD ROAD, 19 HUDDERSFIELD ROAD, STALYBRIDGE, CHESHIRE, SK15 2QA	Claire Booth	26/08/2025 09:00 26/08/2025 18:00	26/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	(No Items)	24469474r	4228109	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Daniel Hanson	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter Limited - HSBC	19492138801	INC49986959	4227974	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Daniel Hanson	22/08/2025 11:04 26/08/2025 17:00	26/08/2025	
Computacenter Limited - HSBC	19493644101	RITM35806167	4228279	COLLECTION	COMPUTACENTER HSBC, BRYN ASAPH, UPPER DENBIGH ROAD, ST ASAPH, LL17 OLW	Daniel Hanson	22/08/2025 16:09 26/08/2025 17:00	26/08/2025	
Computacenter Limited - HSBC	19493644401	RITM35806167-1	4228280	COLLECTION	COMPUTACENTER HSBC, BRYN ASAPH, UPPER DENBIGH ROAD, ST ASAPH, LL17 OLW	Daniel Hanson	22/08/2025 16:09 26/08/2025 17:00	26/08/2025	
TCS Asda	19491788601	INC0785593	4227926	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, CONWAY ROAD, LLANDUDNO, LL30 1PJ	Daniel Hanson	22/08/2025 10:06 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194762799	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	Daniel Hanson	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194814480	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	Daniel Hanson	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194814473	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	Daniel Hanson	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194762807	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	Daniel Hanson	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194814489	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	Daniel Hanson	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194762803	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio, Ground Floor, WARRINGTON, WA2 7NE	Daniel Hanson	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	194814484	11803567	4225799	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Physio,Ground Floor,, WARRINGTON, WA2 7NE	Daniel Hanson	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194921985	1-54096727411 3	4228006	CONSUMABL E INSTALL	BRIDGEWATER COMMUNITY HEALTHCARE NH, Halliwell Jones Stadium, Winwick Road, Health Services Department / Martin Dawes Stand, WARRINGTON, WA2 7NE	Daniel Hanson	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194935649	1-54095906377 2	4228263	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, Office, HR Dept - 1st Fl, RUNCORN, WA7 1NT	Daniel Hanson	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL SMS	(No Items)	Scheduled Bolton visit	4227343	MANPOWER	Swan Mill, Swan Mill, Higher Swan Lane, Bolton, BL3 3AQ	David Ranson	26/08/2025 09:00 26/08/2025 09:00	26/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	194856436	WOT000396507	4228001	DELIVERY	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194793444	WOT000393353	4228020	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194896197	WOT000398496	4228023	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194835826	WOT000395618	4228051	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194854327	WOT000396503	4227997	NON TECH EXCHANGE	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194855290	WOT000396499	4227999	NON TECH EXCHANGE	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194855765	WOT000396501	4228000	NON TECH EXCHANGE	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	194854870	WOT000396495	4228054	NON TECH EXCHANGE	Walk Up - Liverpool - Speke, Walk Up - Liverpool - Speke, To Jay Galloway, Plot 6 Renaissance Way, Boulevard, LIVERPOOL, L24 9JW	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000388711	4224528	COLLECTION	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 10:00 26/08/2025 18:00	26/08/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000372102	4224532	COLLECTION	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 10:00 26/08/2025 18:00	26/08/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000385340	4224534	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 10:00 26/08/2025 18:00	26/08/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000393351	4225430	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	26/08/2025 10:00 26/08/2025 18:00	26/08/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19496422001	3382935	4228775	TECH EXCHANGE	MCDONALDS - NCR, LIVERPOOL ROAD PAGE MOSS, HUYTON, KNOWSLEY, LANCASHIRE, KNOWSLEY, L36 3YB	John Paul Barron	25/08/2025 13:42 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194917337	11806407	4227923	REPAIR WITH PARTS	Corkills Southport, 127 Fylde Road, SOUTHPORT, PR9 9XP	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194917348	11806407	4227923	REPAIR WITH PARTS	Corkills Southport, 127 Fylde Road, SOUTHPORT, PR9 9XP	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194917343	11806407	4227923	REPAIR WITH PARTS	Corkills Southport, 127 Fylde Road, SOUTHPORT, PR9 9XP	John Paul Barron	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL ADIDAS UK DISPATCH	(No Items)	ADIDAS_BF_26 /08/25	4223070	MANPOWER	ADIDAS, Pepper Road, Hazel Grove, SK7 5SA, Stockport, UK, Stockport	Osama Shahhoud	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19480281401	5317870 / INC9049048	4225545	NON TECH EXCHANGE	60 BENNETTS LANE, 60 BENNETTS LANE, BOLTON, BL1 6HY	Ryan Owen	26/08/2025 09:00 26/08/2025 18:00	26/08/2025	
Fujitsu Services Limited - EE	19494491101	C5318465	4228480	NON TECH EXCHANGE	Trafford Centre, U35 129/131 Peel Avenue, Trafford Park, Trafford, Manchester, M17 8BN	Ryan Owen	23/08/2025 10:00 26/08/2025 18:00	26/08/2025	
Vista Retail Support Limited	19495867201	3382822	4228721	TECH EXCHANGE	MCDONALDS - NCR, RIVERSIDE RETAIL PARK REGENT ROAD-ORDSALL LANE, Salford, Lancashire, Salford, M5 4TJ	Ryan Owen	25/08/2025 10:08 26/08/2025 17:00	26/08/2025	
DHL Supply Chain Limited - RBS	(No Items)	44356	4228233	COLLECTION	3 HEATHER CLOSE, 3 HEATHER CLOSE, CHORLEY, PR6 0EL	Ryan Owen	22/08/2025 15:24 26/08/2025 17:00	26/08/2025	
Fujitsu Services Limited - Telefonica TC	19496214501	C5318529	4228752	NON TECH EXCHANGE	Warrington, 4 The Mall, Warrington, Warrington, WA1 1QE	Ryan Owen	25/08/2025 12:23 26/08/2025 17:30	26/08/2025	
Vista Retail Support Limited	19495870001	3382786	4228720	TECH EXCHANGE	MCDONALDS - NCR, MOOR LANE, WIDNES, LANCASHIRE, WIDNES, WA8 7AP	Ryan Owen	25/08/2025 10:08 26/08/2025 17:00	26/08/2025	
DHL Supply Chain Limited - RBS	(No Items)	44368	4228245	COLLECTION	DELMA, DELMA, HALL LANE, WRIGHTINGTON, WIGAN, WN6 9EL	Ryan Owen	22/08/2025 15:33 26/08/2025 17:00	26/08/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR TESCO HHT	(No Items)	7523400312	4228230	TECH EXCHANGE	TESCO, 6 WOODCHURCH ROAD MERSEYSIDE, MERSEYSIDE....., CH41 2UF	Simon Heath	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
COCKTAIL MACHINE UK LTD	(No Items)	CM0292	4227797	TECH EXCHANGE	THE INDIAN HIVE, THE INDIAN HIVE, 132-134 POULTON ROAD, WALLASEY, CH44 9DL	Simon Heath	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter Limited - HSBC	19492139701	RITM35990777-1	4227966	COLLECTION	COMPUTACENTER HSBC, 83 WHETSTONE HEY, GREAT SUTTON, CHESHIRE, CH66 3PQ	Simon Heath	22/08/2025 11:04 26/08/2025 17:00	26/08/2025	
Computacenter Limited - HSBC	19492139401	RITM35990777	4227972	COLLECTION	COMPUTACENTER HSBC, 83 WHETSTONE HEY, GREAT SUTTON, CHESHIRE, CH66 3PQ	Simon Heath	22/08/2025 11:04 26/08/2025 17:00	26/08/2025	
Computacenter Limited	19491793701	24470490	4228083	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 5 Kohli Avenue , 5 Kohli Avenue , CW7 3ST	Simon Heath	26/08/2025 09:00 26/08/2025 17:00	26/08/2025	
Computacenter Limited - HSBC	19492626101	RITM36482645	4228071	TECH EXCHANGE	COMPUTACENTER HSBC, 19 HIGH STREET NORTHWICH CHESHIRE WEST AND CHESTER, HIGH STREET, NORTHWICH, CW9 5BZ	Simon Heath	22/08/2025 12:18 26/08/2025 16:30	26/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19491217401	DEL1613980	4227881	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME, ATTN: CARL BOLTON (3RD FLOOR, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Stephen Fitton	22/08/2025 07:37 26/08/2025 17:00	26/08/2025	
POSTURITE LIMITED	19487885101	DEL1616076	4228333	CHAIR INSTALL	JENNI LAING, 11 CROASDALE DRIVE, CLITHEROE, BB7 1LQ	Stephen Fitton	26/08/2025 09:00 26/08/2025 13:00	26/08/2025	
POSTURITE LIMITED	19454632301	DEL1611106	4220755	CHAIR INSTALL	CHLOE ADAMSON, 10 NIOBE STREET, WALNEY, BARROW-IN-FURNESS, LA14 3QP	Stephen Fitton	26/08/2025 09:00 26/08/2025 13:00	26/08/2025	
Fujitsu Services Limited - Star Trains - ME	19495721901	C5318519	4228718	TECH EXCHANGE	Northern Rail - STAR, Millom Railway Station, Station Road, Millom, Cumbria, Cumbria, Millom, LA18 4AY	Stephen Fitton	26/08/2025 07:00 26/08/2025 13:00	26/08/2025	
POSTURITE LIMITED	19493836301	DEL1614432	4228351	CHAIR INSTALL	BTP, MANCHESTER PENINSULA, 7TH, 2 CHEETHAM HILL ROAD, MANCHESTER, M4 4EW	Stephen Fitton	22/08/2025 17:18 26/08/2025 17:00	26/08/2025	