



Run Sheet
Nadeem Saleem 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4250129	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/09/2025 07:52 - 25/09/2025 17:00	Contact Name	LISA HOPE	ROBET 148 PHIPPS LANE BURTONWOOD WARRINGTON WA5 4EU
Activity	CHAIR SP INSTALL	Contact Phone	07974344693	
Priority	ND 1700			
Ref 1	DEL1627945			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Corner bungalow located on bend of Phipps Lane so feel free to pull off onto the driveway. *** Please call 1 hour before arrival.Customer Ref / PO: DSE.17092025.LHItems on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p> <p>148%20PHIPPS%20LANE WARRINGTON BURTONWOOD WA5%204EU</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19600842601	1301033	RH New Logic 220 High Back Cha				
19600842701						

Engineer Closure Notes

	Customer Print	
	Customer Signature	



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In Items for Job # 4250129 page 1 of 1



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Job # 4250103	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/09/2025 06:50 - 25/09/2025 17:00	Contact Name	LINSEY BARRY		LINSEY BARRY 5 FRANKBY AVENUE WALLASEY CH44 5RP
Activity	BARIATRIC INSTALL	Contact Phone	07746721222		
Priority	ND 1700				
Ref 1	DEL1627610				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Please help me get the chair inside the house (just in the downstairs hall). Thank you *** Please call 1 hour before arrival.Customer Ref / PO: 6000277423Items on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19600634801	100113219	Positiv Plus Extra With Armres				



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Job # 4247995	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Sarah-Jane Oultram		HALTON RECOVERY TEAM 1ST FLOOR THE BROOKER CENTRE HOSPITAL WAY RUNCORN WA7 2DA
Activity	CHAIR INSTALL	Contact Phone	01928 247 115		
Priority	ND 1700				
Ref 1	DEL1617306				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
Please call 1 hour before arrival. Alternative contact Maria Panayiotis 01928 247 115 Option 1	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19519128301	100092832	P-Sit High back - Black With:			Not Used	
19519128302	100016470	Positiv SE Chair High Back			Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19519128501	100092832	P-Sit High back - Black With:			Good	
19519128601	100016470	Positiv SE Chair High Back			Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4250093	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/09/2025 06:43 - 25/09/2025 17:00	Contact Name		DAVID JONES	DAVID JONES 4 SPINNER CRESCENT COMBERBACH NORTHWICH CW9 6BB
Activity	CHAIR INSTALL	Contact Phone		07921836610	
Priority	ND 1700				
Ref 1	DEL1627566				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4500478455/Items on order:100016307 - MICE - Penguin Mouse	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19600593001	100093943	P-Sit High Back - 3 Lever Seat				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19600593201	100093943	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4250139	Customer	Computacenter - Morrisons BAU			Job Address
SLA Window	24/09/2025 08:53 - 25/09/2025 17:00	Contact Name	LOUISE WARD		DISTRIBUTION CENTRE DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET CW9 7WA
Activity	DELIVERY	Contact Phone	078931801959		
Priority	ND 1700				
Ref 1	REQ000011412418				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver/Install monitor at site	Deliver/Install monitor at site - Located in People Office Site Contact - Louise Ward - 078931801959/0793181495

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19601239001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



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Simon Heath 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	3
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Job # 4250665	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	24/09/2025 19:09 - 25/09/2025 20:00	Contact Name	LLANDUDNO JUNCTION NLC9616 TFW Dep	TRANSPORT FOR WALES (Llandudno Junction) Conwy Road Gwynedd Llandudno Junction LL31 9NB	
Activity	TECH EXCHANGE_R	Contact Phone	02920 320 178 / 02920 320 342		
Priority	ND 1900				
Ref 1	C5320717				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Previous NA - No access to ticket office as it is closed early today revisit required. Call aborted. ND 24/09/2025 20:00 SLA: ND 24/09/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5320717 Problem Web Service qws_uk Tue 23 Sep 2025 15:54:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8566TA23 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conwy Road call.city=Llandudno Junction call.customerid=INC18237141 call.problem=NLC9616 Llandudno Junction 0 NLC 9616 Site Name Llandudno Junction RSP ID call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=9/23/2025 4:53:49 PM ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes	On Site Time	Off Site Time



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Job # 4250064	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	23/09/2025 22:35 - 25/09/2025 20:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STAT	PORT SUNLIGHT NLC2198 MER HUB STAT	MERSEYRAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB
Activity	TECH EXCHANGE	Contact Phone	0151 955 2456		
Priority	ND 1900				
Ref 1	C5320744				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 25/09/2025 20:00 SLA: ND 25/09/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5320744 Problem Web Service qws_uk Tue 23 Sep 2025 22:34:37 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000M4026TRD3 contract.pkey=23200 call.poms=1 call.zip=CH62 4XB call.address=Greendale Road call.city=Port Sunlight call.customerid=INC18238551 call.problem=NLC2198 Port Sunlight Newbury Data Printer Intermittent Mag Strip error / No call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=9/23/2025 11:33:49 PM ##### Call 5320744 Problem Web Service qws_uk Tue 23 Sep 2025 22:34:37 A+C+P ...

Job Notes



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Job # 4250329	Customer	COCKTAIL MACHINE UK LTD			Job Address
SLA Window	24/09/2025 12:34 - 25/09/2025 17:00	Contact Name	SEBASTIAN JOSEPH		MOTHER INDIA KITCHEN MOTHER INDIA KITCHEN 94 MARKET STREET WIRRAL CH47 3BD
Activity	TECH EXCHANGE	Contact Phone	07432089857		
Priority	ND PM				
Ref 1	CM0298				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Technical Exchange of GIG8	<p>This is the machine installed on September 22nd and at the installation the Engineer realized that the led on the tap was flashing (it has to flash only when the machine serves a cocktail).</p> <p>Please provide the substitution of the GIG8 REMANUFACTURED on September 25th in the afternoon and when on route please inform Customer about the expected time of arrival.</p> <p>Please install a GIG8 (6 bags in box + #2 bottles of spirits); choose the set up GIG8 PRO ENGLISH 2025.</p> <p>The Site is at Ground Floor.</p> <p>In case of issue please contact +44 2045772581.</p> <p>Once the substitution is completed please click the link below to open and complete the installation survey. It is mandatory to complete this survey as part of the customer sign off process and substitution closure. https://rico.jotform.com/232774588752067</p> <p>***ENGINEER PLEASE READ*** Please complete a dynamic risk assessment of the ticket. If it warrants a two-man lift please flag this to TVS service Desk Team D who will arrange a two-man lift for you.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4249490	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Richard McTigue	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000442539			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EB7M","Remove Item 1":"Please collect and remove single device.", "Requested by date": "2025-09-22", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2", "Cost Center Account Number": "CC_0000231968_4000_NAM"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195989292	Please collect and remove single device.	Please collect and remove single device.	PC26EB7M			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4250307	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Richard McTigue	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000447198			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EB7M","Remove Item 1":"Please collect and remove single device.", "Requested by date": "2025-09-22", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2", "Cost Center Account Number": "CC_0000231968_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
196025058	Please collect and remove single device.	Please collect and remove single device.	PC26EB7M		

Engineer Closure Notes	On Site Time	Off Site Time



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Job # 4250165	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	24/09/2025 09:48 - 25/09/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5320771				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 25/09/2025 20:00 SLA: ND 25/09/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5320771 Problem Web Service qws_uk Wed 24 Sep 2025 09:47:37 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC18234194 call.problem=++020-047705++ NLC2242 Liverpool Central desktop PED 020-047705 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUD020PED call.priority=2-Medium call.datereported=9/24/2025 10:47:09 AM ##### Call 5320771 Problem Web Service qws_uk Wed 24 Sep 2025 09:47:37 A+C+P ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19601474701	_MYMIUM020DE	MR2PD020 MERSEYRL DESKTOP LIVE	02000303002020047249			



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Job # 4250325	Customer	Computacenter - British Telecom		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Gary Stables	BRITISH TELECOM PLC_(0081049580) BT The Plaza 100 Old Hall Stre BT The Plaza 100 Old Hall Stre L3 9QJ
Activity	NON TECH EXCHANGE	Contact Phone	###	
Priority	ND 1700			
Ref 1	24509841			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap contact - 07590336889 Barcode: BTP371167 Make and model: Surfacer 4 Serial number: 014402320957	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19602342101	4802947	4802947				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4250361	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Shirley Cooper	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515295215	Lower Lane Clinical Sciences Centre,3rd Fl, LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544524006676			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 29/09/2025 17:00-----ASSET INFORMATION---ProductName: CX625adhe High Volt BH CY KW IE MT LB OM QA SA GBDeviceTagCustomer: 07968SerialNumber: 75299091428W5ProductIdentifier: 42C7693Model: 7529-838Physical Location: Clinical Sciences Centre 3rd Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196027475	41X2097	SVC Maint Kit Fuser 220V				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4250631	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Joseph Bilsborough	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515294493	Lower Lane Pharmacy,Grd Fl, LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544549317519			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 29/09/2025 17:00-----ASSET INFORMATION---ProductName: MS622de SFP HV EMEA Device Tag Customer: 07909 Serial Number: 460090430N13Z Product Identifier: 36S0510 Model: 4600-835 Physical Location: Pharmacy Grd Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

(This section is currently empty)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196041170	41X1226	MS62x SVC Maint Kit Fuser 62x				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196041172	41X1226	MS62x SVC Maint Kit Fuser 62x				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



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Job # 4250633	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Norma Cope	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515292854	Aintree Road Lower Lane Aintree Hall, 1st Fl, LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544545407020			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 29/09/2025 17:00-----ASSET</p> <p>INFORMATION---ProductName: MX522adhe High Volt DZ AT BA BE BG HR CZ EE FR EGDeviceTagCustomer: 08255SerialNumber: 7017903308H07ProductIdentifier:</p> <p>36S0850Model: 7017-678Physical Location: Aintree Hall</p> <p>1st Fl</p> <p>---ACCOUNT INFORMATION---</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196040801	41X1229	MS52x SVC Maint Kit Fuser 52x				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
196040803	41X1229	MS52x SVC Maint Kit Fuser 52x			



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Job # 4250632	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Terry Warren	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01515296771	1st Avenue Lower Lane Bluebell house 2nd floor LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544524006213			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 29/09/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: 07293SerialNumber: 7559040003441ProductIdentifier: 32C0231Model: 7559-378Physical Location: Bluebell house 2nd floor ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196041178	41X1592	CX92x SVC Maint Kit ADF 200K				

Returned Items



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Job # 4250231	Customer	Training Account		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	.	Warrington Warrington TVS online WA5 7TN
Activity	ENGINEER TRAINING	Contact Phone	.	
Priority	2HR			
Ref 1	Stephen Fitton NG25ZGP			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
https://rico.jotform.com/Tech_Services/old-fuel-card-disposal-process	196018314 trace request - please test new fuel card before filling in the link - new card pin 6049

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196018314						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4250610	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 15:00	Contact Name	Site Manager	HSBC HSBC HSBC LA1 1JQ
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1500			
Ref 1	LANCASTER			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Attend and check cabling on any EBBT kiosks on site. MUST take picture on arrival and also once any remedial work has been carried out and attach to POD closure with an update in the notes of any work carried out. Kiosk needs to be left with the cabling running down the trunking at the back of the kiosk.	Any issues please call James - 07825 092919

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
Customer Print					
Customer Signature					



Run Sheet

Stephen Fitton 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4250611	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 15:00	Contact Name	Site Manager	HSBC HSBC HSBC LA9 4TF
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1500			
Ref 1	KENDAL			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Attend and check cabling on any EBBT kiosks on site. MUST take picture on arrival and also once any remedial work has been carried out and attach to POD closure with an update in the notes of any work carried out. Kiosk needs to be left with the cabling running down the trunking at the back of the kiosk.	Any issues please call James - 07825 092919

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4250328	Customer	Computacenter - Kingfisher		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Jamie Atkinson/	SCREWFIX DIRECT
Activity	MANPOWER	Contact Phone	441539312456	SCREWFIX DIRECT MINTSFEET ROAD KENDAL LA9 6LU
Priority	ND 1700			
Ref 1	24471613			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Engineer to attend and rebuild device via USB Till 02 is showing user profile cannot be loaded USB ON SITE	Category: I have a till query Sub Category: Screwfix Till Symptom: My query is not listed here Till Number: 02 Host name: KF4CE9211H97 User's availability (not store opening times): Today until 2:30pm/ after that any duty manager until 8pm Fault Description: Till 02 is showing user profile cannot be loaded Has the till been restarted?: y Description: TILL NO: 02 HOST NAME: KF4CE9211H97 IP ADDRESS OF PC: 10.67.108.102 PED Model: PEDVX 820 LOCATION: SFDBB2-Kendal Trade Counter FAULT DESCRIPTION: Jamie Atkinson called reporting that Till 02 is showing error user profile cannot be loaded ERROR: username and password FIX ATTEMPTS: Restarted the till but issue still persist REBOOTED: y CONTACT NAME/CONTACT NUMBER: Jamie Atkinson/ --441539312456 WHEN IS THE USER AVAILABLE (Not store opening times): Today until 2:30pm/ after that any duty manager until 8pm

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4250364	Customer	Cognizant Highbourne Group UK		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	JAI WOOD	UNIT 3 FORGE CL UNIT 3 FORGE CL BARROW-IN-FURNESS BARROW-IN-FURNESS LA14 2UF
Activity	MANPOWER	Contact Phone	07764941136	
Priority	ND 1700			
Ref 1	RITM0093822			
Ref 2	RICO-UK-7012			
No. of Parts	0			

Instructions 1	Instructions 2
<p>Ricoh Engineer to Visit the site September 25th.</p> <p>Primary contact on-site remains the same- Jai Wood (07764941136).</p> <p>For any urgent help pls call Bala Kumar Natarajan (Secondary) on 07587813958</p>	<p>Hello Team Barrow CPS 4592 ceased trading on 15th Aug. Requesting tech visit to the site to remove/unplug all the IT assets on 23rd September.</p> <p>Note- Once the IT assets are unplugged they should be placed in a designated area. Another vendor will arrive later to collect them & will handle the boxing and taping.</p> <p>Best Regards Pranab Paul.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4250157	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	24/09/2025 09:27 - 25/09/2025 09:11	Contact Name	MANAGER	SPAR STORES SPAR STORES 148-152 BROWNEDGE ROAD LOSTOCK HALL PRESTON PR5 5AE
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	02577596			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
SummiMult collect+(V2&Cradle)//31124908	Swap reason: USB cable issue

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4250479	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	24/09/2025 08:00 - 25/09/2025 12:00	Contact Name	POULTON-LE-FYLDE NLC2671 NT STATION	Northern Rail - STAR	Poulton-Le-Fylde Station, Breck Road, Poulton-Le-Fylde, Lancashire, Lancashire
Activity	TECH EXCHANGE	Contact Phone	01253 899073		Poulton-Le-Fylde FY6 7AA
Priority	4HR				
Ref 1	C5320820				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
4HR 25/09/2025 12:00 SLA: 4HR 25/09/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history: ##### Call 5320820 Problem Web Service qws_uk Wed 24 Sep 2025 15:03:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N2671TA21 contract.pkey=23200 call.poms=1 call.zip=FY6 7AA call.address=Poulton-Le-Fylde Station Breck Road Poulton-Le-Fylde Lancashire Lancs call.customerid=INC18243065 call.problem=NLC2671 POULTON-LE-FYLDE NLC 2671 Site POULTON-LE-FYLDE Window Serial Number call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/STR/workpackage/NORTHTKMII call.priority=4-Critical call.datereported=9/24/2025 4:03:13 PM ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603590601	_NRNEWND4020MKII	MAGNETIC TICKET DT 203DPI	33609			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4250562	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	038 Blackburn David Whalley	Wm Morrison Supermarkets plc Railway Road Managers office BLACKBURN BB1 5AZ
Activity	REPAIR WITH PARTS	Contact Phone	01254682321	
Priority	ND FIX			
Ref 1	11845166			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 25/09/2025 17:00-----ASSET INFORMATION---ProductName: MS312dn Printer High Volt DZ AT BA BE BDeviceTagCustomer: SerialNumber: 45145PLM2PG55ProductIdentifier: 35S0080Model: 4514-330Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday & Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 & M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000036799361. Spoke to Emma user advised toner blob is smudging on prints toner is not fusing to page suspect fuser is failing. Also printer is making a loud clicking/ticking noise when printing no error occurs but noise sounds like a faulty toner. User mentioned toner handle is orange which I believe is a non-lexmark toner cartridge. I have ordered a new genuine toner ref 1-544539739611 ETA 1-2 working days. Please investigate toner contacts as same error occurred 3 months ago. MS312 Managers office Emma 01254 682321 SN 45145PLM2PG55 AR ETA 25/09/25 @ 17:00---INSTRUCTIONS-----Technical Notes -----DCN. @TECH: Please investigate fusing issues and vague report of ticking/clicking noise.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

John Paul Barron 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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In Items for Job # 4250562 page 1 of 1



Run Sheet

John Paul Barron 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Returned Items for Job # 4250562 page 1 of 1



Run Sheet

John Paul Barron 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4250185	Customer	TCS Asda		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	PAUL STEPHENS	ASDA STORES LTD 604-612 BOLTON ROAD PENDLEBURY, SWINTON M27 4ET
Activity	TECH EXCHANGE	Contact Phone	01612275520	
Priority	ND 1700			
Ref 1	INC0828137 & SCTASK0143593			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Tech engineer to install new pc and return faulty pc (GHDFD2)	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4248122	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 18:00	Contact Name	MARK LOMAS	12 COLWYN ROAD 12 COLWYN ROAD SWINTON MANCHESTER M27 0EU
Activity	NON TECH EXCHANGE	Contact Phone	07793013228	
Priority	ND 1800			
Ref 1	5320415 / INC9123495			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Mark.Lomas@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19593489101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19593489301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4249230	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 18:00	Contact Name	GEMMA MARKLAND	7 LUTON GROVE 7 LUTON GROVE ATHERTON MANCHESTER M46 0NR
Activity	NON TECH EXCHANGE	Contact Phone	07864307818	
Priority	ND 1800			
Ref 1	5320541 / INC9127590			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Gemma.Markland@natwest.com / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19597851201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19597851401						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4250446	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	24/09/2025 14:49 - 25/09/2025 17:30	Contact Name	Simon		O2 WIGAN 0335 GRAND ARCADE SHOPPING CENTRE WIGAN WN1 1BH
Activity	TECH EXCHANGE	Contact Phone	+441942238888		
Priority	ND 1700				
Ref 1	C5320816				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 25/09/2025 17:30 SLA: ND 25/09/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= ELOE179069 x 1	Problem: [TC] Monitor ELO ET1717L 17 touch screen (some versions have external PSU) Root Cause: UNKNOWN Action: Engineer to test and if necessary replace 17 Touch Screen Monitor. Replacement may have different power requirements and required new cables to be fitted as part of replacement procedure - see engineers guide for details. Test: Contact Service Desk to fully test URL: Call history: ##### Call 5320816 Problem Web Service qws_uk Wed 24 Sep 2025 14:48:44 A+C+P agent.loginnname=qws_uk equipment.assettag=TELGB000000T0335TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007344316 call.problem=HW - 0335 - 06 - ELO - Not turning on or No power at all call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/VHPET1717L call.priority=2-Medium call.datereported=9/24/2025 2:48:41 PM ##### Call 5320816 Problem Web Service qws_uk Wed 24 Sep 2025 14:48:44 A+C+P SITE OPENING TIMES [Wigan] Mon-Sat: 09:00-17:30 Sun: 10:30-16:30 ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603345901	ELOE179069	MON:ET1717L:W/PSU & STAND				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4250399	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	24/09/2025 13:56 - 25/09/2025 17:00	Contact Name	EMILY.POLITSOS@MANDSBANK.COM		COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07964370386		MARKS & SPENCER
Priority	ND 1600			CHESTER	
Ref 1	INC50223242			CHESHIRE WEST AND	
Ref 2				CHESTER	
No. of Parts	1			CH99 9FB	

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elitebook 840

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603040001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4250539	Customer	Computacenter Limited		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Delhi Babu Appakondreddigari	Chester Cawley House
Activity	COLLECTION	Contact Phone	Unknown	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000435165			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield	
{ "requested_for_markets": "No" "best_contact_number": "07424477116" "employment_type": "Employee" "cost_centre_number": "457219" "u_site": "Chester Cawley	
House" "req_for_site_information": "head_office" "best_email_address": "Delhi-Babu.Appakondreddigari@lloydsbanking.com" "requested_for_first_name": "Delhi	Appakondreddigari@lloydsbanking.com" "requested_for_first_name": "Delhi
Appakondreddigari""intune_device_id": "7e14611e-465f-4d92-8daa-749e31499719" "head_office": "Delhi-Babu.Appakondreddigari@lloydsbanking.com" "requested_for_first_name": "Delhi	Appakondreddigari@lloydsbanking.com" "requested_for_first_name": "Delhi
256GB""identity_active": "true" "req_by_site_information": "head_office" "requested_for_first_name": "Ruta	Hussain""u_device_name": "5CG2380V6H - HP EliteBook 830 G9 13\" - i5 - 16GB -
mail": "Delhi-Babu.Appakondreddigari@lloydsbanking.com" "requested_for_user_id": "5605318" "Request	Type": "15" "u_special_requirements": "No" "line_manager_id": "Ruta
Replace""role_user": "false" "domain": "GLOBAL" "part_number": "DEVICE_REFRESH" "user_id": "5605318" "Request	Hussain""u_device_name": "5CG2380V6H - HP EliteBook 830 G9 13\" - i5 - 16GB -
1": "5CG2380V6H" "account": "GLOBAL5605318" "type_code": "15" "cost_centre": "Loans &	identity_disabled": "false"}
Affordability INV Internals L" "identity_disabled": "false"}	Affordability INV Internals L" "identity_disabled": "false"}

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196038392	0000000000048275B1	GB-GB-DLM Box Laptop	.			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196038394		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2380V6H			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Asif Alam 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4250460	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	24/09/2025 15:16 - 25/09/2025 13:00	Contact Name	MANAGER	ROGERS NEWSAGENTS ROGERS NEWSAGENTS 24 HIGH STREET RHOSYMEDRE WREXHAM LL14 3YE
Activity	TECH EXCHANGE	Contact Phone	01978821327	
Priority	4HR			
Ref 1	02579448			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38952793//31139905//T3	Swap reason: Physical Damage

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4249175	Customer	DHL Supply Chain Limited - RBS			Job Address		
SLA Window	25/09/2025 10:00 - 25/09/2025 15:30	Contact Name	VALERIE HODGSON / SUE DAVIES		NATWEST NATWEST 33 EASTGATE STREET CHESTER CH1 1LG		
Activity	SITE TO SITE COLLECTION	Contact Phone	07980 768565 // 07772 971884				
Priority	Timed						
Ref 1	44547						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
SITE TO SITE To collect 3 x item with 1 x tote - please provide asset details for Laptop and EMEI for Mobile phone**	**SITE TO SITE COLLECTION FOR DELIVERY 29/09 UNDER TRACE REF: 195975704** PES DRIVER** Blind collection of 1 x Laptop 1 x Mobile and 1 x Panic Alarm. Collection required between 10:00-15:30 please provide asset details for Laptop and EMEI for Mobile phone** **SITE TO SITE COLLECTION TO RETURNED SAME DAY FOR ONWARD TRUNKING** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO Techifm.TeamC@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4250518	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	24/09/2025 16:08 - 25/09/2025 16:30	Contact Name	SALOME.DARBY@FIRSTDIRECT.COM		COMPUTACENTER HSBC 47 EASTGATE STREET CHESTER CH1 1LT
Activity	TECH EXCHANGE	Contact Phone	07588518413		
Priority	ND 1600				
Ref 1	RITM37373775				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Tablet

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603815101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4250636	Customer	Computacenter - Kingfisher			Job Address
SLA Window	24/09/2025 17:16 - 25/09/2025 17:00	Contact Name	SARAH FIELD		B & Q PLC B & Q PLC SEALAND ROAD CHESTER CH1 4LS
Activity	TECH EXCHANGE	Contact Phone	01244380228		
Priority	ND 1700				
Ref 1	24510867				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01250POS21P Till number: 21 Peripheral make/model(Please copy and paste CI): ELO 15" TOUCHSCREEN Description of issue: Till wont boot up - boots up then goes blank Contact name/number: Sarah Field +441244380228

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4250063	Customer	HCL ADIDAS UK DISPATCH			Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	kevin.gardner@adidas.com/+44 1513553704		StoreCH65 9JJ-2 Kinsey Road 73-74 Ellesmere Port CH65 9JJ
Activity	MANPOWER	Contact Phone	kevin.gardner@adidas.com/+44 1513553704		
Priority	ND 1700				
Ref 1	INC9483701				
Ref 2	9200048056				
No. of Parts	0				

Instructions 1	Instructions 2
<p>Store 4489 / Cash register 104 / POS issue</p> <p>Store 4489 received new Cash register 104 and store person saying they have connected but we see its offline from our end. So please arrange a technician to store to setup the pos.</p> <p>POS : GBRETEMGT448904 IP : 10.106.142.14</p> <p>Store person contact Details: Name - kevin.gardner@adidas.com Number : +44 1513553704</p> <p>Please dispatch FE on 25 September 2025 at 10:30 AM. Store 4489 received new Cash register 104 and store person saying they have connected but we see its offline from our end. So please arrange a technician to store to setup the pos.</p> <p>POS : GBRETEMGT448904 IP : 10.106.142.14</p> <p>Store person contact Details: Name - kevin.gardner@adidas.com Number : +44 1513553704</p>	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Ranson 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4250657	Customer	Computacenter Limited		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Moloya Mukherjee	LLOYDS BANKING GROUP PLC (008102783 111 Fishergate, 111 Fishergate, PR1 2DA
Activity	NON TECH EXCHANGE	Contact Phone	07761226549	
Priority	ND 1700			
Ref 1	24491801			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Moloya Mukherjee Contact Number - 07761226549 Hitage - Halifax Location - Preston 111 Fishergate PR1 2DA Device - PEMake - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 BI	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19604182601	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4250101	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/09/2025 06:49 - 25/09/2025 17:00	Contact Name	COBY STONES	COBY STONES 4 DEEPDALE AVENUE POULTON-LE-FYLDE FY6 7NS
Activity	CHAIR INSTALL	Contact Phone	4407487214884	
Priority	ND 1700			
Ref 1	DEL1628819			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4200022117Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1628819&address=Coby%20Stones%204%20Deepdale%20Avenue%20POULTON-LE-FYLDE%20FY6%207NS</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19600622001	9900006	Homeworker Plus Chair - With A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19600622201	9900006	Homeworker Plus Chair - With A				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4250532	Customer	Vista Retail Support Limited	Job Address
SLA Window	24/09/2025 16:15 - 25/09/2025 17:00	Contact Name	LIDL HALIFAX ROAD LANCASHIRE TODMORDEN OL14 5QR
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3404293		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3404293 - Install HHT (Lost onsite) Passcode - 16104504 Mon - Sat 08:00-22:00 Sun 10:00*-16:00 *30 mins Early Browsing	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603838501	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



Run Sheet

David Ranson 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4250269	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/09/2025 11:39 - 25/09/2025 17:00	Contact Name	.	MCDONALDS - NCR HASLINGDEN ROAD ROSSENDALE LANCASHIRE ROSSENDALE BB4 6QX
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3410375			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3410375 DT head set doesn't work keeps cutting out when trying to turn on. Swap out please. Serial number:7381UA16	***BACK DOOR SWAP ONLY*** Replace MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19602301601	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				



Run Sheet

David Ranson 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4247823	Customer	POSTURITE LIMITED		Job Address	
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	ANDY GLORIOSO	ANDY GLORIOSO 8 HAZEL ROAD WHITEFIELD MANCHESTER M45 8EU	
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07568145839		
Priority	ND 1700				
Ref 1	DEL1624342				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4500005580Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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In Items for Job # 4247823 page 1 of 1



Run Sheet

David Ranson 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Returned Items for Job # 4247823 page 1 of 1



Run Sheet

David Ranson 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4250482	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/09/2025 15:26 - 25/09/2025 17:00	Contact Name	LAURA HINDS		LAURA HINDS 39 ROMNEY STREET MANCHESTER M40 9JY
Activity	CHAIR INSTALL	Contact Phone	07453297544		
Priority	ND 1700				
Ref 1	DEL1628867				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: FAC10025940Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603603401	9784311BLA	Positiv ME 300, Lumbar, Height				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19603603601	9784311BLA	Positiv ME 300, Lumbar, Height				



Run Sheet

Ryan Owen 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4250389	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	24/09/2025 13:37 - 25/09/2025 12:00	Contact Name	CHANTELLE O'HARA	FLAT 25 FLAT 25 STEVEN COURT EGERTON ROAD SOUTH MANCHESTER M21 0XH
Activity	COLLECTION	Contact Phone	079277 01663	
Priority	ND 1200			
Ref 1	44698			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 3 x items with 2 x totes	<p>**PRE 12:00**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Ryan Owen 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4250396	Customer	NCR TESCO HHT		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	MICHAEL TRUIN TRUIN	TESCO QUAYS CAMPUS GREATER MANCHESTER GREATER MANCHESTER M5 3AW
Activity	TECH EXCHANGE	Contact Phone	3450269260	
Priority	ND 1700			
Ref 1	7526703009			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Power Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:23291B1C74 Date:24.09.2025 Problem description / Error message: ----- Shahrukh Ahamed Sep 24 2025 12:25 Serial no: 23291B1C74 Build: Stock Troubleshooting: Tried powering on the device (Yes/No): Yes Tried charging the device (Yes/No): Yes Tried swapping out the battery (Yes/No): Yes Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. . Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Power Subject: Honeywell PDA - CT4</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* Please engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196029688	S2881097526	Staged Honeywell PDA CT45XP				



Run Sheet

Ryan Owen 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4250565	Customer	Computacenter Limited		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Maddalena Facci	flat 501 novella, 15 stanley street flat 501 novella, 15 stanley street flat 501 novella, 15 stanley street MANCHESTER M3 5GT
Activity	COLLECTION	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000444729			
Ref 2				
No. of Parts	1			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196039172	0000000000048275B1C	:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196039174		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415XNH			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4250502	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	24/09/2025 08:00 - 25/09/2025 12:00	Contact Name	MANCHESTER VICTORIA NLC2970 NT STA	NORTHERN Rail - STAR
Activity	TECH EXCHANGE	Contact Phone	0161 822 2058	Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire, Greater Manchester M3 1WY
Priority	4HR			
Ref 1	C5320827			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
4HR 25/09/2025 12:00 SLA: 4HR 25/09/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRFUJKD02909-8627 x 1	<p>Problem: [ME] Operator D75 Touch Screen required Root Cause: Unknown Action: Engineer to replace the D75 Touch Screen & contact Star support for calibration of the Touch Screen. Engineer also required to record Serial Numbers. Contact STAR support if necessary. Test: In Use URL:</p> <p>Call history: ##### Call 5320827 Problem Web Service qws_uk Wed 24 Sep 2025 15:31:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000N2970TAA3 contract.pkey=23200 call.poms=1 call.zip=M3 1PB call.address=Manchester Victoria Railway Station Station Approach Todd Street Manchester</p> <p>call.city=Greater Manchester call.customerid=INC18242898 call.problem=NLC2970 MANCHESTER VICTORIA 32 - D75 touchscreen issue call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRD75R call.priority=2-Medium call.datereported=9/24/2025 4:30:28 PM...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603725301	_NRFUJKD02909-B627D75R 15 FCL RT BLACK					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19603725501	_NRFUJKD02909-B627D75R 15 FCL RT BLACK					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4250191	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5320733			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 24/09/2025 20:00 SLA: ND 24/09/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1</p>	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support to get the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history: ##### Call 5320733 Problem Web Service qws_uk Tue 23 Sep 2025 18:07:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC18237415 call.problem=NLC9654 Manchester Victoria The device is stating that "Storage on device is v call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium call.datereported=9/23/2025 7:06:34 PM</p> <p>##### Call 5320733 Problem Web Service qws_uk Tue 23 Sep 2025 18:07:05 ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19601779001	_NRZEBTC56DJ	IPAZUM VAN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19601779201	_NRZEBTC56DJ	HPAZUM PAN HSPA+/LTE/CDMA-BT				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4250154	Customer	Secure Retail Limited		Job Address
SLA Window	24/09/2025 09:23 - 25/09/2025 17:00	Contact Name	MAY GUAN	SELFRIDGES SELFRIDGES 1 EXCHANGE SQUARE MANCHESTER M3 1BD
Activity	TECH EXCHANGE	Contact Phone	07706308135	
Priority	ND 1700			
Ref 1	00060185			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Selfridges - Pouch Exchange Script	Please exchange the following devices: VX820:901-001-800 31648505 VX820:900-857-357 31645278 VX680:316-454-650 31702805 VX680:314-588-523 31673097 VX680:314-588-758 31673331

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19601353501						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Ryan Owen 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4250401	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	24/09/2025 13:56 - 25/09/2025 16:30	Contact Name	MEENU.THAMPI@HSBC.CO.UK		COMPUTACENTER HSBC 2 AND 4 ST ANN'S SQUARE MANCHESTER GREATER MANCHESTER ST ANNS SQUARE MANCHESTER M2 7HD		
Activity	TECH EXCHANGE	Contact Phone	07407705772				
Priority	ND 1600						
Ref 1	RITM37405943						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Tablet

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603040301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4250649	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	RAHENNA S RAZAK	COMPUTACENTER HSBC 119 QUEENS ROAD CHEADLE HULME SK8 5HR
Activity	COLLECTION	Contact Phone	07701308070	
Priority	ND 1600			
Ref 1	RITM36695977r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19589269001						

Returned Items



Run Sheet

David Hargreaves 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4250650	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	RAHENNA S RAZAK	COMPUTACENTER HSBC 119 QUEENS ROAD CHEADLE HULME SK8 5HR
Activity	COLLECTION	Contact Phone	07701308070	
Priority	ND 1600			
Ref 1	RITM36695977-1r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Monitor</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19589269301						

Returned Items



Run Sheet

David Hargreaves 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4250489	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/09/2025 15:33 - 25/09/2025 17:00	Contact Name	.	MCDONALDS - NCR 42-44 WELLINGTON ROAD SOUTH
Activity	NON TECH EXCHANGE	Contact Phone	.	STOCKPORT CHESHIRE STOCKPORT SK1 3SS
Priority	ND 1700			
Ref 1	3414848			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Drive Thru Access Hours: 24/7 Store Access Hours: 24/7 3414848 DT - Headsets - 3M/PAR Deregistering / Removing Headsets FSE to attend and back door swap headset	***BACK DOOR SWAP ONLY*** Replace MCD-KIT-NEX-HSET-7002 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603630501	MCD-KIT-NEX-HSET-7002					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4250239	Customer	GE Medical Systems Ltd			Job Address
SLA Window	24/09/2025 11:11 - 25/09/2025 12:00	Contact Name	GRACE STEPHENSON		ST ANDREWS HOUSE ST ANDREWS HOUSE MEDICAL CENTRE 2 WATERLOO ROAD, STALYBRIDGE SK15 2AU
Activity	NON TECH EXCHANGE	Contact Phone	07718190403		
Priority	ND 1200				
Ref 1	15864302				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
swap probe	Driver needs to go to Yorkshire health solution Collect:397516YP6 Deliver: 552583YP7

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19602168001						



Run Sheet

David Hargreaves 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4250271	Customer	Computacenter Limited			Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Rebecca Newsham		Manchester Westminster House Manchester Westminster House Westminster House MANCHESTER England M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	07955343872		
Priority	ND 1700				
Ref 1	WOT000445958				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196014379	0000000000048252	525W:LBG:DLM HP 840 G11 16GB	5CG4384X4D			



Run Sheet

David Hargreaves 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4250337	Customer	Computacenter Limited		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Abdul Lahson	Manchester Westminster House
Activity	NON TECH EXCHANGE	Contact Phone	+44 (0)7827022465	Manchester Westminster House
Priority	ND 1700			Westminster House
Ref 1	WOT000445447			MANCHESTER
Ref 2				England
No. of Parts	1			M1 3HU

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195992757	00000000000482525	5P:LBG:DLM HP 840 G11 16GB	5CG5103LJQ			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195992759		5CG5103KSW - Hewlett Packard Inc. :B&S:L	5CG5103KSW	16GB 256GB PA+		

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4250555	Customer	Computacenter Limited		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	James Hepple	Manchester Westminster House
Activity	COLLECTION	Contact Phone	07742109509	Manchester Westminster House Westminster House MANCHESTER England M1 3HU
Priority	ND 1700			
Ref 1	WOT000446642			
Ref 2				
No. of Parts	1			

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196029139	0000000000048275	BC:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196029141		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2376Q1T			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4250226	Customer	Computacenter - KPMG		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Munashe Mandudzo	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07749587384	
Priority	ND 1700			
Ref 1	24512633r			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195993094						

Returned Items



Run Sheet

David Hargreaves 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4250530	Customer	Computacenter - KPMG		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Jamie Richards	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07528473574	
Priority	ND 1700			
Ref 1	24510278			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19598776801	4615382	Apple iPhone 12 - Black 64GB				



Run Sheet

David Hargreaves 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4250573	Customer	Computacenter - KPMG		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Noemie Aubin	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07843810298	
Priority	ND 1700			
Ref 1	24513321			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Noemie 07843810298 Asset task number: K138108 1 St Peters Square Mancster M2 3AE	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19602905001	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19602905201	4619629	KPMG:MS SL4-13 i7/16/256- STAN			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Osama Shahhoud 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4250244	Customer	COGNIZANT HAYS WAREHOUSING			Job Address
SLA Window	24/09/2025 11:13 - 25/09/2025 17:00	Contact Name	LISA AYLESBURY		163 BUCKLOW GARDENS 163 BUCKLOW GARDENS LYMM WA13 9RN
Activity	TECH EXCHANGE	Contact Phone	07786871717		
Priority	ND 1700				
Ref 1	INC0099960				
Ref 2	C8608-R13				
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Swap	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19602172101						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19602172301					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Osama Shahhoud 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4250245	Customer	COGNIZANT HAYS WAREHOUSING			Job Address
SLA Window	24/09/2025 11:15 - 25/09/2025 17:00	Contact Name	LEANNE THOMAS		2 BLUEBELL CLOSE 2 BLUEBELL CLOSE MACCLESFIELD SK10 2JN
Activity	TECH EXCHANGE	Contact Phone	07970 745 449		
Priority	ND 1700				
Ref 1	INC0100607				
Ref 2	C8608-R13				
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Swap	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19602177401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4250662	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Jonathan Babbage		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000447169				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-09-24", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196024036	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0R7P94			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4250771	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Paula Jones		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	-		
Priority	ND 1700				
Ref 1	WOT000434879				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-09-25", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004095_UK10_EUSAP", "Cost Center Account Number": "CC_0000004095_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195863926	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XXHN6			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4250780	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Andrew Sharp	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone		Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000444453			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-09-25""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000009525_UK10_EUSAP GP Digital & IT - UK""Cost Center Account Number": "CC_0000009525_UK10_EUSAP"}</pre>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195980011	00000000004592426	2426GB-NEW__Len TP T14s G4 AMD R5	GM0XXHQ3			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
195980013						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4250288	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Craig Wrench	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	.	
Priority	ND 1700			
Ref 1	WOT000442467			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0LW18T","Remove Item 1":"Please collect and remove single device.","Requested by date":"2025-09-22","Customer Catalog ID":,"Cost Center Name":"CC_0000006622_UK10_EUSAP Cust Effectiveness UK","Cost Center Account Number":"CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196024039	Please collect and remove single device.	Please collect and remove single device.	GM0LW18T			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4250342	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Umukant Gupta		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000447216				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0QAPZB", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-09-03", "Customer Catalog ID": "", "Cost Center Name": "CC_0000001295_UK10_EUSAP", "Reg Ex CMC RA UK": "Cost Center Account Number", "Cost Center Account Number": "CC_0000001295_UK10_EUSAP"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196027096	Please collect and remove single device.	Please collect and remove single device.	GM0QAPZB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Osama Shahhoud 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4250457	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	Craig Wrench		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-		
Priority	ND 1700				
Ref 1	WOT000442449				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0R8BZH", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-09-22", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196035274	Please collect and remove single device.	Please collect and remove single device.	GM0R8BZH			

Engineer Closure Notes			On Site Time	Off Site Time



Run Sheet

Mark Hosie 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	3
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Job # 4250466	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	24/09/2025 15:16 - 25/09/2025 17:00	Contact Name	JACK.WOOD@MANDSBANK.COM		COMPUTACENTER HSBC KELSALL HALL COTTAGE HALL LANE KELSALL TARPORLEY CW6 0QY
Activity	NON TECH EXCHANGE	Contact Phone	01244686186		
Priority	ND 1600				
Ref 1	INC50162593				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	P1 Gen 7 (Win11)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19603548101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19603548301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	3
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Job # 4250176	Customer	INTERCITY / SALVATION ARMY		Job Address
SLA Window	25/09/2025 09:00 - 25/09/2025 17:00	Contact Name	DUTY MANAGER	SALVATION ARMY 13 Hightown,SANDBACH SANDBACH CW11 1AD
Activity	PROJECT	Contact Phone	-	
Priority	ND 1700			
Ref 1	782_Sanbach			
Ref 2	IMS13949			
No. of Parts	0			

Instructions 1	Instructions 2
Laptop Required Manpower only with parts on site. Install Router and configure as per script. Any issues contact James on 07825 092919.	Router IP Address 10.7.82.254 Subnet Mask 255.255.255.0 DHCP IP Address Pool 10.7.82.100 - 10.7.82.199 Default Gateway 10.7.82.254 Router Password 7XdYgZb*H7N6-raJ2mfB

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Mark Hosie 25/09/2025

Date	25/09/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	3
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Job # 4249182	Customer	DHL Supply Chain Limited - RBS			Job Address		
SLA Window	25/09/2025 10:00 - 25/09/2025 15:30	Contact Name	LIANNE MORGAN / ANDY OAKES		NATWEST NATWEST 46 HIGH STREET CONGLETON CW12 1BE		
Activity	SITE TO SITE COLLECTION	Contact Phone	07552 259786 // 07552 259823				
Priority	Timed						
Ref 1	44548						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
SITE TO SITE To collect 3 x item with 1 x tote	<p>**SITE TO SITE COLLECTION FOR DELIVERY 29/09 UNDER TRACE REF: 195976479** PES DRIVER** Blind collection of 1 x Laptop 1 x Mobile and 1 x Panic Alarm. Collection required between 10:00-15:30 please provide asset details for Laptop and EMEI for Mobile phone**</p> <p>**SITE TO SITE COLLECTION TO RETURNED SAME DAY FOR ONWARD TRUNKING** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO Techifm.TeamC@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
195976479					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	44547	4249175	SITE TO SITE COLLECTION	NATWEST, NATWEST, 33 EASTGATE STREET, CHESTER, CH1 1LG	Asif Alam	25/09/2025 10:00 25/09/2025 15:30	25/09/2025	
Computacenter Limited - HSBC	19603815101	RITM37373775	4250518	TECH EXCHANGE	COMPUTACENTER HSBC, 47 EASTGATE STREET, CHESTER, CH1 1LT	Asif Alam	24/09/2025 16:08 25/09/2025 16:30	25/09/2025	
Computacenter - Kingfisher	(No Items)	24510867	4250636	TECH EXCHANGE	B & Q PLC, B & Q PLC, SEALAND ROAD, CHESTER, CH1 4LS	Asif Alam	24/09/2025 17:16 25/09/2025 17:00	25/09/2025	
Computacenter Limited	196038392	WOT000435165	4250539	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Asif Alam	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
HCL ADIDAS UK DISPATCH	(No Items)	INC9483701	4250063	MANPOWER	StoreCH65 9JJ-2, Kinsey Road 73-74, Ellesmere Port, CH65 9JJ	Asif Alam	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter Limited - HSBC	19603040001	INC50223242	4250399	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Asif Alam	24/09/2025 13:56 25/09/2025 17:00	25/09/2025	
Paypoint Network Limited - UK	(No Items)	02579448	4250460	TECH EXCHANGE	ROGERS NEWSAGENTS, ROGERS NEWSAGENTS, 24 HIGH STREET, RHOSYMEDRE, WREXHAM, LL14 3YE	Asif Alam	24/09/2025 15:16 25/09/2025 13:00	25/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19601474701	C5320771	4250165	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	24/09/2025 09:48 25/09/2025 20:00	25/09/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000442539	4249490	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000447198	4250307	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter - British Telecom	19602342101	24509841	4250325	NON TECH EXCHANGE	BRITISH TELECOM PLC_(0081049580), BT The Plaza 100 Old Hall Stre , BT The Plaza 100 Old Hall Stre , L3 9QJ	Daniel Hanson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196027475	1-54452400676	4250361	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, Clinical Sciences Centre,3rd Fl., LIVERPOOL, L9 7AL	Daniel Hanson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196041170	1-544549317519	4250631	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Lower Lane, Pharmacy,Grd Fl., LIVERPOOL, L9 7AL	Daniel Hanson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196040801	1-544545407020	4250633	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Aintree Road, Lower Lane, Aintree Hall,1st Fl., LIVERPOOL, L9 7AL	Daniel Hanson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196041178	1-544524006213	4250632	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , 1st Avenue, Lower Lane, Bluebell house 2nd floor, LIVERPOOL, L9 7AL	Daniel Hanson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196014379	WOT000445958	4250271	NON TECH EXCHANGE	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	David Hargreaves	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter Limited	195992757	WOT000445447	4250337	NON TECH EXCHANGE	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	David Hargreaves	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter Limited	196029139	WOT000446642	4250555	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	David Hargreaves	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter - KPMG	195993094	24512633r	4250226	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	David Hargreaves	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter - KPMG	19598776801	24510278	4250530	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	David Hargreaves	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter - KPMG	19602905001	24513321	4250573	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	David Hargreaves	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Vista Retail Support Limited	19603630501	3414848	4250489	NON TECH EXCHANGE	MCDONALDS - NCR, 42-44 WELLINGTON ROAD SOUTH, STOCKPORT, CHESHIRE, STOCKPORT, SK1 3SS	David Hargreaves	24/09/2025 15:33 25/09/2025 17:00	25/09/2025	
GE Medical Systems Ltd	19602168001	15864302	4250239	NON TECH EXCHANGE	ST ANDREWS HOUSE , ST ANDREWS HOUSE , MEDICAL CENTRE, 2 WATERLOO ROAD, STALYBRIDGE, SK15 2AU	David Hargreaves	24/09/2025 11:11 25/09/2025 12:00	25/09/2025	
Computacenter Limited - HSBC	19589269001	RITM36695977r	4250649	COLLECTION	COMPUTACENTER HSBC, 119 QUEENS ROAD, CHEADLE HULME, SK8 5HR	David Hargreaves	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter Limited - HSBC	19589269301	RITM36695977-1r	4250650	COLLECTION	COMPUTACENTER HSBC, 119 QUEENS ROAD, CHEADLE HULME, SK8 5HR	David Hargreaves	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19602301601	3410375	4250269	NON TECH EXCHANGE	MCDONALDS - NCR, HASLINGDEN ROAD, ROSENDALE, LANCASHIRE, ROSENDALE, BB4 6QX	David Ranson	24/09/2025 11:39 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19600622001	DEL1628819	4250101	CHAIR INSTALL	COBY STONES, 4 DEEPDALE AVENUE, POULTON-LE-FYLDE, FY6 7NS	David Ranson	24/09/2025 06:49 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19603603401	DEL1628867	4250482	CHAIR INSTALL	LAURA HINDS, 39 ROMNEY STREET, MANCHESTER, M40 9JY	David Ranson	24/09/2025 15:26 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19591870401	DEL1624342	4247823	DESK & CHAIR SP INSTALL	ANDY GLORIOSO, 8 HAZEL ROAD, WHITEFIELD, MANCHESTER, M45 8EU	David Ranson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19591870402	DEL1624342	4247823	DESK & CHAIR SP INSTALL	ANDY GLORIOSO, 8 HAZEL ROAD, WHITEFIELD, MANCHESTER, M45 8EU	David Ranson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19591870403	DEL1624342	4247823	DESK & CHAIR SP INSTALL	ANDY GLORIOSO, 8 HAZEL ROAD, WHITEFIELD, MANCHESTER, M45 8EU	David Ranson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19591870404	DEL1624342	4247823	DESK & CHAIR SP INSTALL	ANDY GLORIOSO, 8 HAZEL ROAD, WHITEFIELD, MANCHESTER, M45 8EU	David Ranson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19591870405	DEL1624342	4247823	DESK & CHAIR SP INSTALL	ANDY GLORIOSO, 8 HAZEL ROAD, WHITEFIELD, MANCHESTER, M45 8EU	David Ranson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19591870406	DEL1624342	4247823	DESK & CHAIR SP INSTALL	ANDY GLORIOSO, 8 HAZEL ROAD, WHITEFIELD, MANCHESTER, M45 8EU	David Ranson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19591870407	DEL1624342	4247823	DESK & CHAIR SP INSTALL	ANDY GLORIOSO, 8 HAZEL ROAD, WHITEFIELD, MANCHESTER, M45 8EU	David Ranson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Vista Retail Support Limited	19603838501	3404293	4250532	TECH EXCHANGE	LIDL, HALIFAX ROAD, LANCASHIRE, TODMORDEN, OL14 5QR	David Ranson	24/09/2025 16:15 25/09/2025 17:00	25/09/2025	
Computacenter Limited	19604182601	24491801	4250657	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 111 Fishergate, , 111 Fishergate, , PR1 2DA	David Ranson	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	196038339	11845166	4250562	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Railway Road, Managers office, BLACKBURN, BB1 5AZ	John Paul Barron	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196038328	11845166	4250562	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Railway Road, Managers office, BLACKBURN, BB1 5AZ	John Paul Barron	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196038344	11845166	4250562	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Railway Road, Managers office, BLACKBURN, BB1 5AZ	John Paul Barron	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196038324	11845166	4250562	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Railway Road, Managers office, BLACKBURN, BB1 5AZ	John Paul Barron	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196038333	11845166	4250562	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Railway Road, Managers office, BLACKBURN, BB1 5AZ	John Paul Barron	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Fujitsu Services Limited - Star Trains - ME	19603590601	C5320820	4250479	TECH EXCHANGE	Northern Rail - STAR, Poulton-Le-Fylde Station, Breck Road, Poulton-Le-Fylde, Lancashire, Lancs, Lancashire, Poulton-Le-Fylde, FY6 7AA	John Paul Barron	24/09/2025 08:00 25/09/2025 12:00	25/09/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19593489101	5320415 / INC9123495	4248122	NON TECH EXCHANGE	12 COLWYN ROAD, 12 COLWYN ROAD, SWINTON, MANCHESTER, M27 0EU	John Paul Barron	25/09/2025 09:00 25/09/2025 18:00	25/09/2025	
TCS Asda	(No Items)	INC0828137 & SCTASK014359 3	4250185	TECH EXCHANGE	ASDA STORES LTD, 604-612 BOLTON ROAD, PENDLEBURY, SWINTON, M27 4ET	John Paul Barron	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19597851201	5320541 / INC9127590	4249230	NON TECH EXCHANGE	7 LUTON GROVE, 7 LUTON GROVE, ATHERTON, MANCHESTER, M46 0NR	John Paul Barron	25/09/2025 09:00 25/09/2025 18:00	25/09/2025	
Paypoint Network Limited - UK	(No Items)	02577596	4250157	TECH EXCHANGE	SPAR STORES, SPAR STORES, 148-152 BROWNEDGE ROAD, LOSTOCK HALL, PRESTON, PR5 5AE	John Paul Barron	24/09/2025 09:27 25/09/2025 09:11	25/09/2025	
Fujitsu Services Limited - Telefonica TC	19603345901	C5320816	4250446	TECH EXCHANGE	O2 WIGAN 0335, GRAND ARCADE SHOPPING CENTRE, WIGAN, WN1 1BH	John Paul Barron	24/09/2025 14:49 25/09/2025 17:30	25/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
INTERCITY / SALVATION ARMY	(No Items)	782_Sandbach	4250176	PROJECT	SALVATION ARMY, 13 Hightown,SANDBACH, SANDBACH , CW11 1AD	Mark Hosie	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
DHL Supply Chain Limited - RBS	(No Items)	44548	4249182	SITE TO SITE COLLECTION	NATWEST, NATWEST, 46 HIGH STREET, CONGLETON, CW12 1BE	Mark Hosie	25/09/2025 10:00 25/09/2025 15:30	25/09/2025	
Computacenter Limited - HSBC	19603548101	INC50162593	4250466	NON TECH EXCHANGE	COMPUTACENTER HSBC, KELSALL HALL COTTAGE , HALL LANE, KELSALL, TARPORLEY, CW6 0QY	Mark Hosie	24/09/2025 15:16 25/09/2025 17:00	25/09/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19600634801	DEL1627610	4250103	BARIATRIC INSTALL	LINSEY BARRY, 5 FRANKBY AVENUE, WALLASEY, CH44 5RP	Nadeem Saleem	24/09/2025 06:50 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19600593001	DEL1627566	4250093	CHAIR INSTALL	DAVID JONES, 4 SPINNER CRESCENT, COMBERBACH, NORTHWICH, CW9 6BB	Nadeem Saleem	24/09/2025 06:43 25/09/2025 17:00	25/09/2025	
Computacenter - Morrisons BAU	19601239001	REQ000011412 418	4250139	DELIVERY	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, WM MORRISON SUPERMARKETS PLC, KING STREET, CW9 7WA	Nadeem Saleem	24/09/2025 08:53 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19600842401	DEL1627945	4250129	CHAIR SP INSTALL	ROBET, 148 PHIPPS LANE, BURTONWOOD, WARRINGTON, WA5 4EU	Nadeem Saleem	24/09/2025 07:52 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19600842402	DEL1627945	4250129	CHAIR SP INSTALL	ROBET, 148 PHIPPS LANE, BURTONWOOD, WARRINGTON, WA5 4EU	Nadeem Saleem	24/09/2025 07:52 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19600842403	DEL1627945	4250129	CHAIR SP INSTALL	ROBET, 148 PHIPPS LANE, BURTONWOOD, WARRINGTON, WA5 4EU	Nadeem Saleem	24/09/2025 07:52 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19600842404	DEL1627945	4250129	CHAIR SP INSTALL	ROBET, 148 PHIPPS LANE, BURTONWOOD, WARRINGTON, WA5 4EU	Nadeem Saleem	24/09/2025 07:52 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19519128301	DEL1617306	4247995	CHAIR INSTALL	HALTON RECOVERY TEAM, 1ST FLOOR THE BROOKER CENTRE , HOSPITAL WAY, RUNCORN, WA7 2DA	Nadeem Saleem	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
POSTURITE LIMITED	19519128302	DEL1617306	4247995	CHAIR INSTALL	HALTON RECOVERY TEAM, 1ST FLOOR THE BROOKER CENTRE , HOSPITAL WAY, RUNCORN, WA7 2DA	Nadeem Saleem	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COGNIZANT HAYS WAREHOUSING	19602177401	INC0100607	4250245	TECH EXCHANGE	2 BLUEBELL CLOSE, 2 BLUEBELL CLOSE, MACCLESFIELD, SK10 2JN	Osama Shahhoud	24/09/2025 11:15 25/09/2025 17:00	25/09/2025	
Computacenter - Astra Zeneca	196024036	WOT000447169	4250662	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter - Astra Zeneca	195863926	WOT000434879	4250771	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter - Astra Zeneca	195980011	WOT000444453	4250780	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000442467	4250288	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000447216	4250342	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000442449	4250457	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
COGNIZANT HAYS WAREHOUSING	19602172101	INC0099960	4250244	TECH EXCHANGE	163 BUCKLOW GARDENS, 163 BUCKLOW GARDENS, LYMM, WA13 9RN	Osama Shahhoud	24/09/2025 11:13 25/09/2025 17:00	25/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19603040301	RITM37405943	4250401	TECH EXCHANGE	COMPUTACENTER HSBC, 2 AND 4 ST ANN'S SQUARE MANCHESTER GREATER MANCHESTER, ST ANNS SQUARE, MANCHESTER, M2 7HD	Ryan Owen	24/09/2025 13:56 25/09/2025 16:30	25/09/2025	
DHL Supply Chain Limited - RBS	(No Items)	44698	4250389	COLLECTION	FLAT 25, FLAT 25, STEVEN COURT, EGERTON ROAD SOUTH, MANCHESTER, M21 0XH	Ryan Owen	24/09/2025 13:37 25/09/2025 12:00	25/09/2025	
Secure Retail Limited	19601353501	00060185	4250154	TECH EXCHANGE	SELFRIDGES, SELFRIDGES, 1 EXCHANGE SQUARE, MANCHESTER, M3 1BD	Ryan Owen	24/09/2025 09:23 25/09/2025 17:00	25/09/2025	
Fujitsu Services Limited - Star Trains - ME	19603725301	C5320827	4250502	TECH EXCHANGE	Northern Rail - STAR, Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire, Greater Manchester, M3 1WY	Ryan Owen	24/09/2025 08:00 25/09/2025 12:00	25/09/2025	
Fujitsu Services Limited - Star Trains - ME	19601779001	C5320733	4250191	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Ryan Owen	25/09/2025 09:00 25/09/2025 20:00	25/09/2025	
Computacenter Limited	196039172	WOT000444729	4250565	COLLECTION	flat 501 novella, 15 stanley street, flat 501 novella, 15 stanley street, flat 501 novella, 15 stanley street, MANCHESTER, M3 5GT	Ryan Owen	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
NCR TESCO HHT	196029688	7526703009	4250396	TECH EXCHANGE	TESCO, QUAYS CAMPUS, GREATER MANCHESTER, GREATER MANCHESTER, M5 3AW	Ryan Owen	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COCKTAIL MACHINE UK LTD	(No Items)	CM0298	4250329	TECH EXCHANGE	MOTHER INDIA KITCHEN, MOTHER INDIA KITCHEN, 94 MARKET STREET, WIRRAL, CH47 3BD	Simon Heath	24/09/2025 12:34 25/09/2025 17:00	25/09/2025	
Fujitsu Services Limited - Star Trains	19600282801	C5320744	4250064	TECH EXCHANGE	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	Simon Heath	23/09/2025 22:35 25/09/2025 20:00	25/09/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5320717	4250665	TECH EXCHANGE_R	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	Simon Heath	24/09/2025 19:09 25/09/2025 20:00	25/09/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COMPUTACENTER HSBC – EBBT	(No Items)	LANCASTER	4250610	PROJECT	HSBC, HSBC, HSBC, LA1 1JQ	Stephen Fitton	25/09/2025 09:00 25/09/2025 15:00	25/09/2025	
Cognizant Highbourne Group UK	(No Items)	RITM0093822	4250364	MANPOWER	UNIT 3 FORGE CL, UNIT 3 FORGE CL, BARROW-IN-FURNESS , BARROW-IN-FURNESS, LA14 2UF	Stephen Fitton	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
COMPUTACENTER HSBC – EBBT	(No Items)	KENDAL	4250611	PROJECT	HSBC, HSBC, HSBC, LA9 4TF	Stephen Fitton	25/09/2025 09:00 25/09/2025 15:00	25/09/2025	
Computacenter - Kingfisher	(No Items)	24471613	4250328	MANPOWER	SCREWFIX DIRECT, SCREWFIX DIRECT, MINTSFETEET ROAD, KENDAL, LA9 6LU	Stephen Fitton	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	
Training Account	196018314	Stephen Fitton NG25ZGP	4250231	ENGINEER TRAINING	Warrington, Warrington, TVS online, WA5 7TN	Stephen Fitton	25/09/2025 09:00 25/09/2025 17:00	25/09/2025	