



Run Sheet

Stephen Fitton 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	1
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Job # 4186862	Customer	HCL - Dover			Job Address
SLA Window	26/06/2025 08:00 - 26/06/2025 17:00	Contact Name	Aled Williams?and Stephen Partington +44 (0)7738 402 126 and +44 151 3506169	COMPRESSOR	1-3 Helix Business Park New Bridge Road Ellesmere Port, Cheshire CH65 4LR,
Activity	MANPOWER	Contact Phone	Aled Williams?and Stephen Partington +44 (0)7738 402 126 and +44 151 3506169		
Priority	ND 1700				
Ref 1	DOVER_UK_26/06				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Ticket Reference?? SCTASK1480471 SCTASK1440033 SCTASK1440718 SCTASK1455452 SCTASK1440025 SCTASK1450563 SCTASK1450515 SCTASK1422470 SCTASK1412017 SCTASK1436063 SCTASK1436061 INC1164999	
Rico Ticket Reference?? ?NA ?? ...	

Job Notes						
In Items						

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Nadeem Saleem 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4187828	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/06/2025 18:07 - 26/06/2025 17:00	Contact Name		INSPECTOR ROBINSON 3703	MERSEYSIDE POLICE POLICE STATION ST. CHADS DRIVE LIVERPOOL L32 8RF
Activity	DESK INSTALL	Contact Phone		01517776384	
Priority	ND 1700				
Ref 1	DEL1593990				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>*** Customer Instructions: I am on duty between 0700 and 1500 *** Please call 1 hour before arrival.Customer Ref / PO: MP0084400PItems on order:100133102 - OFFCHAIR - Positiv Or</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1593990&address</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305652201	2333420	Levado Desk Top 1800 x 800 -				
19305652202	2333401	Levado Desk Frame Only - Silve				



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Job # 4187255	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/06/2025 06:59 - 26/06/2025 17:00	Contact Name	JONATHON FOWLER		CROWN COMMERCIAL SERVICE THE CAPITAL, OLD HALL STREET LIVERPOOL L3 9PP
Activity	CHAIR INSTALL	Contact Phone	07487575922		
Priority	ND 1700				
Ref 1	DEL1592109				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO-000011159Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1592109&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1592109&address Crown%20Commercial%20Service The%20Capital LIVERPOOL Old%20Hall%20Street L3%209PP >Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19302110801	100141137	Positiv ME100 (Medium Back) -				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4187741	Customer	POSTURITE LIMITED			Job Address		
SLA Window	25/06/2025 16:20 - 26/06/2025 17:00	Contact Name	VICTORIA MCNALLY		VICTORIA MCNALLY 14 TALLAND CLOSE LIVERPOOL L26 7YA		
Activity	CHAIR SP INSTALL	Contact Phone	07425153112				
Priority	ND 1700						
Ref 1	DEL1593625						
Ref 2							
No. of Parts	3						

Instructions 1	Instructions 2
*** Customer Instructions: None *** Please call 1 hour before arrival.Customer Ref / PO: PO00108377Items on order:9787099 - CHAIRACC - Positiv Cast	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305280701	9790026	Fellowes Standard Footrest				
19305280702	9790026	Fellowes Standard Footrest				
19305280703	0380103BLA	RH Logic 400 Complete Black				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19305280901	0380103BLA	RH Logic 400 Complete Black				
19305281001	9790026	Fellowes Standard Footrest				
19305281101	9790026	Fellowes Standard Footrest				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4187817	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/06/2025 17:47 - 26/06/2025 17:00	Contact Name	TOM SEXTON P504287		RHT BURLEY HEYES ARLEY ROAD, APPLETON WARRINGTON WA4 4RS
Activity	CHAIR INSTALL	Contact Phone	01565777418		
Priority	ND 1700				
Ref 1	DEL1593199				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: CUSTOMER HAS REQUESTED INSTALLATION AND DELIVERY ONLY -CHAIR TO BE LEFT ON SITE FOR USER *** Please call 1 hour before arrival.Customer Ref / PO: P504287Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305623901	100133102	Positiv Orthopedic Plus Chair				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4187246	Customer	POSTURITE LIMITED		Job Address
SLA Window	25/06/2025 06:44 - 26/06/2025 17:00	Contact Name	DAVID MCMAHON	CHESHIRE POLICE CONSTABULARY CLEMONDS HEY OAKMERE ROAD WINSFORD CW7 2UA
Activity	CHAIR INSTALL	Contact Phone	07956906806	
Priority	ND 1700			
Ref 1	DEL1586534			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Please call 1 hour before arrival.Customer Ref / PO: FOC SARA BROOKESItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1586534&address=Cheshire%20Police%20Constabulary%20Clemonds%20Hey%20WINSFORD%20Oakmere%20Road%20CW7%202UAOnce the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1586534&address=Cheshire%20Police%20Constabulary%20Clemonds%20Hey%20WINSFORD%20Oakmere%20Road%20CW7%202UAOnce the job is completed please click this link to open and complete the form.</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19301993801	100092832	P-Sit High back - Black With:				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19301994001	100092832	P-Sit High back - Black With:				

Engineer Closure Notes

	Customer Print	
	Customer Signature	



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Job # 4187286	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/06/2025 08:32 - 26/06/2025 17:00	Contact Name	JESSICA BROWN		IPSEN BIOPHARM LTD IPSEN BIOPHARM LTD ASH ROAD, WREXHAM IDUSTRIAL ESTATE WREXHAM LL13 9UF
Activity	CHAIR INSTALL	Contact Phone	01753627777		
Priority	ND 1700				
Ref 1	DEL1590684				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please head to the delivery gate (goods in) where a member of the warehouse team will assist with the delivery *** Please call 1 hour before arrival.Customer Ref / PO: 7300579717Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1590684&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1590684&address</p>

Job Notes



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Job # 4177988	Customer	POSTURITE LIMITED		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	SORAYA TATE	SORAYA TATE THREE NEW BAILEY NEW BAILEY STREET
Activity	CHAIR INSTALL	Contact Phone	07701212433	SALFORD M3 5FS
Priority	ND 1700			
Ref 1	DEL1583270			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Come to reception and contact me for phone to collect you *** Please call 1 hour before arrival.Customer Ref / PO: 6000264546Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19251234301	100141291	Positiv Plus High No Neck No A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19251234501	100141291	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4187242	Customer	POSTURITE LIMITED			Job Address		
SLA Window	25/06/2025 06:42 - 26/06/2025 17:00	Contact Name	ALEX LODDER-MANNING		BAE SYSTEMS SAMLESBURY AERODROME - BUILDING S608 3RD FLOOR		
Activity	CHAIR INSTALL	Contact Phone	03300487038		MYERSCOUGH SMITHY ROAD, BALDERSTONE BLACKBURN BB2 7LF		
Priority	ND 1700						
Ref 1	DEL1591388						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000290481 Deliveries DPD or UPSItems on order:8873025 - https://rico.jotform.com/222823708509055?refNumber=DEL1591388&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Bae%20Systems Samlesbury%20Aerodrome%20-%20Building%20S608%203rd%20floor BLACKBURN Myerscough%20Smithy%20Road %20Balderstone BB2%207LF >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19301992201	9787602BLA	Positiv Plus High Back With Ne				

Engineer Closure Notes	On Site Time	Off Site Time



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Ryan Owen 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4187507	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	4116 Congleton Opticians	Boots UK Limited 11 Bridge Street IP: 10.48.25.50 CONGLETON CW12 1AY
Activity	REPAIR	Contact Phone	01260272764	
Priority	ND FIX			
Ref 1	11747125			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 26/06/2025 18:00-----ASSET INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RSDeviceTagCustomer: ReceptionSerialNumber: 451432HH0RX1GProductIdentifier: 35S0330Model: 4514-630Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000 option 9. If dialing from the Republic of Ireland the number is 00 44 330123 9000Please note that option 9 is theEngineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers PPDs MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000004961521. 230.03 jams.Jodie advised that printer keeps jamming at the back and prints everything double sided. Logged to the printer and set print to 1-sided from 2-sided. Event log shows 100+ 230.03 errors. Please checkMS510OpticiansSN: 451432HH0RX1GIP: 10.48.25.50Jodie / Joshua01260272764SLA 26.06.25 by the end of business day.MK----INSTRUCTIONS-----Technical Notes -----Tech to investigate paper jamming at the rear of the printer.CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193041835	60-MS510-BTS	Lexmark MS510 Printer - BOOTS				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Ryan Owen 26/06/2025

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Job # 4187475	Customer	Computacenter Limited		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Edwin Pincho	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07887996111	13 Toll Bar Road 13 Toll Bar Road CH3 5QU
Priority	ND 1700			
Ref 1	24401182			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Edwin Pincho Contact Number - 07887996111 Locatn - 13 TollBar road Chester CH3 5QU - Heritage - Device - WINDOWS Ma - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 44	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19303691801	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4187411	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	CLAIREE.HEALEY@MANDSBANK.COM		COMPUTACENTER HSBC		
Activity	DELIVERY	Contact Phone	07977044976		MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB		
Priority	ND 1600						
Ref 1	INC49604125r						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC L14 (Win11)	For windows 11 machines the Bitlocker is number only (which is why only the numbers would work on the keypad). The only way to retrieve the BitLocker is to call the helpdesk on arrival. Please could this job be re-booked for delivery today and setup be attempted by calling the helpdesk for Bitlocker pin? L14 (Win11)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 26/06/2025

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Job # 4187372	Customer	Vista Retail Support Limited	Job Address
SLA Window	25/06/2025 10:52 - 26/06/2025 17:00	Contact Name	LIDL OLD MOLD ROAD DENBIGHSHIRE WREXHAM LL11 4AP
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3315162		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3315162 What device/component is affected? : Zebra Device - Lost Passcode - 52190850	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19303365101	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19303365301						



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Job # 4187321	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	25/06/2025 09:50 - 26/06/2025 18:00	Contact Name	LLANDUDNO JUNCTION NLC9616 TFW Dep	TRANSPORT FOR WALES (Llandudno Junction) Conwy Road Gwynedd Llandudno Junction LL31 9NB
Activity	TECH EXCHANGE	Contact Phone	02920 320 178 / 02920 320 342	
Priority	ND 1900			
Ref 1	C5313444			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 26/06/2025 18:00	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action:
SLA: ND 26/06/2025 18:00 PART2=	Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network.
PART3=	Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL:
PART4=	Call history::
ALT1=	# ##### Call 5313444 Problem Web Service qws_uk Thu 19 Jun 2025 12:50:34
ALT2=	A+C+P
ALT3=	
ALT4= TEXT=	
_KEZEBTC56DJ-1PAZU4P x 1	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19302819401	KEZEBTC56DJ	1PMAZUW4WAN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19302819601	_KEZEBTC56DJ	1PMAZUW4PAN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4187791	Customer	Computacenter - Kingfisher		Job Address
SLA Window	25/06/2025 16:47 - 26/06/2025 17:00	Contact Name	LUCY TOOGOOD	B & Q PLC B & Q PLC CAERNARFON ROAD BANGOR LL57 4SU
Activity	TECH EXCHANGE	Contact Phone	441248370258	
Priority	ND 1700			
Ref 1	24402613			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Please Swap unit</p>	<p>Till hostname: GBBQ01112POS01P</p> <p>Till number: 01</p> <p>What element of the till is impacted?: PED</p> <p>CARD ACCEPTANCE ISSUE?</p> <p>Card insert/Chip & Pin working? N</p> <p>Contactless payments working?N</p> <p>Peripheral make/model(Please copy and paste CI): PED VERIFONE P400</p> <p>PED serial number : 807-516-545</p> <p>PTID (Shown on the back): 39283846</p> <p>What screen is showing on the PED Payment does not have access restart ped to continue</p> <p>What is the till showing on the screen: system</p> <p>Description of issue: Lucy Toogood called reporting that ped device on till 01 was not accepting payment. The ped keeps flashing with verifone logo then white screen then black screen and it does this again and again. The issue started around 10:15am. The ped device was giving error message payment does not have access.</p> <p>Contact name/number: Lucy Toogood/ 441248370258</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4187317	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	25/06/2025 09:48 - 26/06/2025 18:00	Contact Name		HOLYHEAD NLC7830 TFW Depot	TRANSPORT FOR WALES (Holyhead)
Activity	TECH EXCHANGE	Contact Phone		02920 320 322 / 07741 249 783	Station Approach Gwynedd Holyhead LL65 1DQ
Priority	ND 1900				
Ref 1	C5311402				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 26/06/2025 18:00 SLA: ND 26/06/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5311402 Problem Web Service qws_uk Thu 22 May 2025 13:17:35 A+C+P</p> <pre>agent.loginname=qws_uk equipment.assettag=STRGB000000H8565TA23 contract.pkey=23200 call.poms=1 call.zip=LL65 1DQ call.address=Station Approach call.city=Holyhead call.customerid=INC17611558 call.problem=NLC7830 Holyhead Zebra / TC56 Zebra has been dropped NLC 7830 Site Name H call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=5/22/2025 2:17:00 PM ...</pre>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19302805001	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19302805201	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/06/2025

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Job # 4185571	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Florin Gosnea	SAINSBURY'S SUPERMARKETS LTD WOOD AVENUE HALL HAYDOCK MERSEYSIDE WA11 9WB
Activity	MANPOWER	Contact Phone	01942402015	
Priority	ND 1700			
Ref 1	7517403050			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>24/June/2025 Model: HP Laserjet P4015</p>	<p>The depo received a new printer and the printer cant print (INC11862856) - An engineer came and set it up but now printer cant print - On printer screen is message: Ready Diagnostics: - Re-plugged all the cables - Reset the printer - Pinged the printer and printer is offline NW notes: We could see that the default gateway seems to be configured wrongly in the device end. Please find the correct device IP configurations.</p> <p>Please check the network settings are correct on the printer first (as below) and if still not connected call DTSD to update the MAC address. DTSD: 0345 603 2638 option 5 option 3 option 1.</p> <p>IP Address: 10.246.181.18 Subnet mask: 255.255.255.0 Default Gateway: 10.246.181.1</p> <p>HW // TAG ABd039DT09hp4015 / SN Summary : Hardware Fault: Depot printer</p> <p>Description : Model: HP 4015 SN or full printer name: d039DT09hp4015 Specific Location: Transport office Printer IP address: 10.246.181.18</p> <p>IP Address: 10.246.181.18 Subnet mask: 255.255.255.0 Default Gateway: 10.246.181.1</p> <p>Depot Primary Contact Name and Number: Florin Gosnea HAYDOCK D039 +441942402015 ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/06/2025

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Job # 4187202	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	24/06/2025 21:03 - 26/06/2025 20:00	Contact Name	AINTREE NLC2125 MER HUB STATION	MERSEY RAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE
Activity	TECH EXCHANGE	Contact Phone	0151 955 2440	
Priority	ND 1900			
Ref 1	C5313831			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 26/06/2025 20:00 SLA: ND 26/06/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history::: ##### Call 5313831 Problem Web Service qws_uk Tue 24 Jun 2025 21:02:35 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4057TRD3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC17784386 call.problem=NLC2125 AINTREE Newbury printer SN 40543 Unable to print after powercut call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=6/24/2025 10:02:15 PM</p> <p>##### Call 5313831 Problem Web Service qws_uk Tue 24 Jun 2025 21:02:35 A+C+P ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19301279601	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40563			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19301279801	_MYNEWND4020	ND4020 MK2:WHITE:MER:RICO	40563			

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4187590	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	25/06/2025 13:58 - 26/06/2025 20:00	Contact Name	AINTREE NLC2125 MER HUB STATION	MERSEY RAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE
Activity	TECH EXCHANGE	Contact Phone	0151 955 2440	
Priority	ND 1900			
Ref 1	C5313882			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 26/06/2025 20:00 SLA: ND 26/06/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history:: ##### Call 5313882 Problem Web Service qws_uk Wed 25 Jun 2025 13:58:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4057TRD3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC17788626 call.problem=NLC2125 Aintree NLC 2125 Site - faulty newbury printer Serial Number 42124 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=6/25/2025 2:57:36 PM</p> <p>##### Call 5313882 Problem Web Service qws_uk Wed 25 Jun 2025 13:58:04 A+C+P</p> <p>NLC2125...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19304474201	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	33299			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19304474401	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	33299			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/06/2025

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Job # 4187700	Customer	Computacenter - British Telecom		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Gillian Dollard	BRITISH TELECOM PLC_(0081049580) 100 Old Hall Street 100 Old Hall Street L3 9QJ
Activity	NON TECH EXCHANGE	Contact Phone	0800 783 202	
Priority	ND 1700			
Ref 1	24399789			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Make: Lenovo Model: T14 Serial Number: PF314DPT Asset: BTP343820 Namellian Dollard Contact number 07730789430	

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19300641101	4802947					



Run Sheet

Daniel Hanson 26/06/2025

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Job # 4187601	Customer	HCL Barclays		Job Address
SLA Window	25/06/2025 14:08 - 26/06/2025 17:00	Contact Name	LESLEY PERCY	BARCLAYS BANK PLC BARCLAYS BANK PLC UNITY BUILDING 20 CHAPEL STREET LIVERPOOL L3 9AG
Activity	DELIVERY	Contact Phone	07385016381	
Priority	ND 1600			
Ref 1	INC1039540912			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
PERIPHERAL DELIVERY	PERIPHERAL DELIVERY

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/06/2025

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In Items for Job # 4187601 page 1 of 1



Run Sheet

Daniel Hanson 26/06/2025

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Run Sheet

Daniel Hanson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4187328	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	25/06/2025 10:01 - 26/06/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RMESEYRL DESKTOP	Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5313842				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 26/06/2025 20:00 SLA: ND 26/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5313842 Problem Web Service qws_uk Wed 25 Jun 2025 08:49:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17786437 call.problem=NLC2242 Liverpool Central NLC 2242 Site Liverpool Central Window Serial Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUD020PED call.priority=2-Medium call.datereported=6/25/2025 9:48:58 AM ##### Call 5313842 Problem Web Service qws_uk Wed 25 Jun 2025 08:49:35 A+C+P NLC2242...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19302976901	_MYMIUM020DE	MR2PD020 MERSEYRL DESKTOP LIVE	02000303002020	112895		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19302977101	_MYMIUM020DE	MR2PD020 MERSEYRL DESKTOP LIVE	02000303002020	112895		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/06/2025

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Job # 4187619	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	25/06/2025 14:18 - 26/06/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5313879			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 26/06/2025 20:00 SLA: ND 26/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history:: ##### Call 5313879 Problem Web Service qws_uk Wed 25 Jun 2025 13:43:35 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17788501 call.problem=NLC2242 Liverpool Central Steatite CCST Printer 151 Steatite printer - rolle call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=6/25/2025 2:42:53 PM</p> <p>##### Call 5313879 Problem Web Service qws_uk Wed 25 Jun 2025 13:43:35 A+C+P...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19304582601	_SLMIK100202-00874P	STEATITE THERMAL TKT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19304582801	_SLMIK100202-00091	STEATITE THERMAL TKT				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 26/06/2025

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Job # 4187833	Customer	Computacenter - Kingfisher		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Ioana Sandu	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 151 427 4488	New Mersey Retail Park Speke Road S peke
Priority	ND 1700			New Mersey Retail Park Speke Road S peke
Ref 1	24402982			L24 8QB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01297SCO83P Till number: 83 Peripheral make/modellease copy and paste CI):SCANNERDS6878 Handheld or presentation scann: Handheld Is it happening for one or all products?: All Product(s)	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305556501	4601607	KING:Symbol DS6878 + Cradle +				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4187840	Customer	Computacenter - Kingfisher		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Ioana Sandu	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 151 427 4488	New Mersey Retail Park Speke Road S peke
Priority	ND 1700			New Mersey Retail Park Speke Road S peke
Ref 1	24402949			L24 8QB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01297SCO88P Till number: 88 Peripheral make/modellease copy and paste CI): SCANNERDS6878 Handheld or presentation scan: Handheld Is it happening for one or all products?: All Product(s)	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305556801	4601607	KING:Symbol DS6878 + Cradle +				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4187358	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name		Paislee Fogg	Astrazeneca Speke Reception
Activity	NON TECH EXCHANGE	Contact Phone		X	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000341032				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC26EB6S", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-06-26", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231654_4000_NAM", "ANALYTICAL AND MOLECULAR SCIENCE", "Cost Center Account Number": "CC_0000231654_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192937390	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PVC			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192937392		PC26EB6S - Lenovo 20XGS0AE1M	PC26EB6S			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4187359	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Jake Beardsmore	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000341030			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC26EAX0", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-06-26", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000231961_4000_NAM", "Maintenance & repair": "Cost Center Account Number": "CC_0000231961_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192937884	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF587GD9			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4187364	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name		Stephen Griffiths	Astrazeneca Speke Reception
Activity	NON TECH EXCHANGE	Contact Phone		X	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000341034				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PC26EAXK", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "2025-06-26", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231780_4000_NAM", "Quality Assurance": "Cost Center Account Number": "CC_0000231780_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192941559	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PVN			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192941561		PC26EAXK - Lenovo 20XGS0AE1M	PC26EAXK			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4187395	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Carl Pinnington Jnr	Astrazeneca Speke Reception
Activity	NON TECH EXCHANGE	Contact Phone	+441514877868	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000341023			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC26EB6N", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-06-26", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000231968_4000_NAM", "Depreciation & Manpower Process Order 2": "Cost Center Account Number": "CC_0000231968_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192932064	000000000004693AZ7	GB-NEW__Len TP X1 CARB G12 i7 LTE	PF587EWZ			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192932066		PC26EB6N - Lenovo x :AZ:Lenovo ThinkPad	TPC26EB6N	Gen2 - UK		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4187399	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Scott Henderson	Astrazeneca Speke Reception
Activity	NON TECH EXCHANGE	Contact Phone	+447881358961	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000341041			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC26EAXZ", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-06-26", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000008249_UK10_EUSAP COB UK Biologics Head Office", "Cost Center Account Number": "CC_0000008249_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192937887	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF587GHS			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192937889		PC26EAXZ - Lenovo 20XGS0AE1M	PC26EAXZ			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4187774	Customer	Computacenter Limited		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Stuart Brown	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07763823550	1 Chesham Place;Bowdon 1 Chesham Place;Bowdon WA14 2JL
Priority	ND 1700			
Ref 1	24401729			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Stuart Brown Contact Number - 07763823550 Locatn - 1 Chesham Place Altrincham WA14 2JL - Heritage - Device - WINDOWMake - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19304155901	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19304156101	4707161	LBG:PPD HP 830 G10 i5 16GB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4187629	Customer	Vista Retail Support Limited		Job Address
SLA Window	25/06/2025 14:45 - 26/06/2025 17:00	Contact Name		LIDL TIMPSON ROAD LANCASHIRE MANCHESTER M23 9TJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3318801			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3318801 What device/component is affected? : Zebra - Battery Passcode - 17265219	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19304746601	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



Run Sheet

Asif Alam 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4187518	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	25/06/2025 13:24 - 26/06/2025 17:00	Contact Name	LISA ENDSOR	JOHN LEWIS JOHN LEWIS CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	131562787			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	Delivery Instructions: Please see KB0106284- PACT Fault: Other 041 - Cheadle DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202506251042 Web Logging: Locker:CH3-11-PED TPV Number (8 Digits):15041151 Serial Number:192497303461103310965180 Asset Number: PAN00099372 Model Ingenico 2500 Location:041 - Cheadle Issue: Irruption error Incident INC6664814 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

Asif Alam 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4187478	Customer	Computacenter Limited		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Gillie-Anne Shaw	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447541300139	Heathside Park,Heathside Park
Priority	ND 1700			Road
Ref 1	24401135			Heathside Park,Heathside Park
Ref 2				Road
No. of Parts	1			SK3 8RT

Instructions 1	Instructions 2
RSG-VA Contact Name - Gillie-Anne Shaw Contact Number - 07541300139 Lation - 31 Blaven Close Stockport SK3 8RT - Heritage - Device - WINWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Pa	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19303690701	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19303690901	4707161	LBG:PPD HP 830 G10 i5 16GB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4187752	Customer	Computacenter - Kingfisher		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Paul Dunn	KINGFISHER INFORMATION TECHNOLOGY (Georges Road Heaton Norris Georges Road Heaton Norris SK4 1DR
Activity	TECH EXCHANGE	Contact Phone	+44 161 429 4000	
Priority	ND 1700			
Ref 1	24402208			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01279POS22P Till number: 22 Peripheral make/modellease copy and paste CI): P1200 RECEIPT PRINTER Description of issue:hysical damage - the guillotine popped out Contact name/number: +44	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305207001	4601623	KING:P1200 POS printer +Â Cabl				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4187540	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	26/06/2025 12:00 - 26/06/2025 17:00	Contact Name	MOHAMMED ALI	38 BYRON ROAD 38 BYRON ROAD DENTON MANCHESTER M34 7NA
Activity	COLLECTION	Contact Phone	075260 05832	
Priority	Timed			
Ref 1	43681			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER** **PLEASE COLLECT AFTER 12:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4187714	Customer	Vista Retail Support Limited		Job Address
SLA Window	25/06/2025 15:56 - 26/06/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 16B CROWN POINT RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone		WORTHINGTON WAY, DENTON MANCHESTER M34 3LF
Priority	ND 1700			
Ref 1	3317415			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3317415 - Store HHT touchscreen faulty. Please replace HHT. (SN: 18073522500429) SUP-SCN-HHT-ZEB-TC51 3317415 - Replacement Store HHT touchscreen is faulty. Please replace HHT. (SN: 18320522507069) SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305176901	SUP-SCN-HHT-ZEB-TC51					



Run Sheet

Asif Alam 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4187715	Customer	Vista Retail Support Limited		Job Address
SLA Window	25/06/2025 15:56 - 26/06/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 16B CROWN POINT RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone		WORTHINGTON WAY, DENTON MANCHESTER M34 3LF
Priority	ND 1700			
Ref 1	3317417			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3317417 - Store HHT touchscreen faulty. Please replace HHT. (SN: 18073522500429) SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE
3317415 - Replacement Store HHT touchscreen is faulty. Please replace HHT. (SN: 18320522507069) SUP-SCN-HHT-ZEB-TC51	DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305178601	SUP-SCN-HHT-ZE	201051C51				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19305178801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 26/06/2025

Date 26/06/2025 **Depot** Warrington **Driver** Ranson, David **Jobs on Run** 9

Job # 4187850	Customer	RICO Depots		Job Address
SLA Window	- 26/06/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

In Items

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4187526	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	25/06/2025 13:38 - 26/06/2025 17:00	Contact Name	TERESA HARVEY		26 STEEL GREEN 26 STEEL GREEN LEEDS LS12 6JA
Activity	COLLECTION	Contact Phone	07970 551 049		
Priority	ND 1700				
Ref 1	43555				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

David Ranson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4187527	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	25/06/2025 13:39 - 26/06/2025 13:00	Contact Name	MANAGER	BROADWAY FILLING STATION BROADWAY FILLING STATION 44 WARREN STREET SAVILE TOWN DEWSBURY WF12 9LX
Activity	TECH EXCHANGE	Contact Phone	####	
Priority	4HR			
Ref 1	02394453			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33373461//60291//PPD	Unit dead no power

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4187524	Customer	Computacenter Limited		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Sirah Hassan	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07723017860	13 St. Margarets Road 13 St. Margarets Road BD7 3AE
Priority	ND 1700			
Ref 1	24399646R			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
RSG-VA Contact Name - Sirah Hassan Contact Number - 07723017860 Locatn - 13 St Margaret's road Bradford BD7 3AE - Heritage - Device - WINWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Pa	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4187409	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	25/06/2025 11:16 - 26/06/2025 17:00	Contact Name	AFSHAN JABEEN	COMPUTACENTER HSBC 19 TEMPLARS WAY BRADFORD TEMPLARS WAY BRADFORD BD8 0LW
Activity	COLLECTION	Contact Phone	07565426937	
Priority	ND 1600			
Ref 1	RITM34692965			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Thin Client (Mtc/Stc)</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19303526201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4187639	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	25/06/2025 15:02 - 26/06/2025 17:30	Contact Name	Mohammed	O2 KEIGHLEY 47 QUEENSWAY Bradford BD21 3QJ
Activity	NON TECH EXCHANGE	Contact Phone	+447599976495	
Priority	ND 1900			
Ref 1	C5313887			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 26/06/2025 17:30 SLA: ND 26/06/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCKDBUSB-MACSTYLE x 1	<p>Problem: [BDS] Keyboard mac style aluminium USB Root Cause: UNKNOWN Action: Engineer to supply replacement white keyboard. If store require please collect faulty keyboard for disposal. Test: User to test URL: Call history: ##### Call 5313887 Problem Web Service qws_uk Wed 25 Jun 2025 14:54:47 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=TELGB00000T0497TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007184999 call.problem=HW - 0497 - 01 - Keyboard white replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/BDS-KBUSBMAC call.priority=2-Medium call.datereported=6/25/2025 2:54:44 PM</p> <p>##### Call 5313887 Problem Web Service qws_uk Wed 25 Jun 2025 14:54:47 A+C+P</p> <p>SITE OPENING TIMES [Keighley] Mon-Sat: 09:00-17:30 Sun: 11:00-16:00</p> <p>SPECIAL INSTRUCTIONS...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19304808601	GNCKDBUSB-MACSTYLE ALUMINIUM:USB					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4187472	Customer	Computacenter Limited		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Mahek Khan	LLOYDS BANKING GROUP PLC (008102783 Trinity Road, Trinity Road, HX1 2RG
Activity	NON TECH EXCHANGE	Contact Phone	07391030722	
Priority	ND 1700			
Ref 1	24400709			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Mahek Khan Contact Number - 07391030722 Location- Techbar Halifax Trinity Road HX1 2RG - Heritage - Device - WINDO Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19303114901	4711625	LBG:PPD HP 840 G11 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19303115101	4711625	LBG:PPD HP 840 G11 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4187808	Customer	Computacenter - Kingfisher			Job Address
SLA Window	25/06/2025 17:31 - 26/06/2025 17:00	Contact Name		THOMAS KING	SCREWFIX SCREWFIX UNIT 13
Activity	TECH EXCHANGE	Contact Phone		01484548091	THE RINGWAY CENTRE, BECK ROAD HUDDERSFIELD HD1 5DG
Priority	ND 1700				
Ref 1	24377502				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 3 IP ADDRESS: 10.70.24.143 PTID: 33611643 PED MODEL: VX820 SERIAL NUMBER: 331-380-176 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.70.00.99995 CONFIG RE-DOWNLOADED: n SOFTWARE RE-DOWNLOADED: n LOCATION OF THE DEVICE ON SITE: Till3 PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): n FAULT DESCRIPTION: Pdq has stopped working there is just a black screen and seems to be no power going to it. CONTACT NAME/CONTACT NUMBER: Thomas King 01484548091

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4187851	Customer	RICO Depots		Job Address
SLA Window	- 26/06/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4187636	Customer	CXM		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	ELSA	LOW WOOD BAY LOW WOOD AMBLESIDE ROAD WINDERMERE LA23 1LP
Activity	TECH EXCHANGE	Contact Phone	1539433773	
Priority	ND 1700			
Ref 1	5873042			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
<p>Ring customer 07715573323 before arrival. Also the engineer has to enter the Spa reception – in case he won't be able to find it somehow the customer will assist him via phone.</p> <p>*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN60009/Part no. K003 SNO: 8931082222051257177: Collect EN70157/PWN32410153A SNO: 230797313161294550221936: Collect EN70156/Tetra Move 5000 SNO: 230827303201256450289031LAN_UK_0129376: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_01293767:30am-9pm Monday-Saturday (GPRS) 7:30am-9pm Monday-Saturday 07715573323 (Elsa)</p> <p>Elavon TID: 14802553; Date Time Logged: 20250616171006; Terminal ID: 210187987918; Profile Number: 14802553</p> <p>
 Other Info</p> <p>If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
						<p>See Items Overleaf</p>

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19304799701	EN60009	KPN SIM CARD-(GB)				
19304799801	EN70156	Tetra Move 5000-(FR)				
19304799901	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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In Items for Job # 4187636 page 1 of 1



Run Sheet

John Paul Barron 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4187275	Customer	POSTURITE LIMITED		Job Address
SLA Window	25/06/2025 08:10 - 26/06/2025 17:00	Contact Name	LAUREN EMERY	B A E SYSTEMS WARTON AERODROME, BUILDING W354
Activity	DESK INSTALL	Contact Phone	07515405656	
Priority	ND 1700			
Ref 1	DEL1590809			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: i don't know how access works so if any issues call me and i will meet you at the gate. someone should drive you to W354 *** Please call 1 hour before arrival.Customer Ref / PO: CPA000289410 Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1590809&address=B%20A%20E%20SystemsWarton%20Aerodrome%20Building%20W354PRESTONWartonPR4%201AX >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1590809&address=B%20A%20E%20SystemsWarton%20Aerodrome%20Building%20W354PRESTONWartonPR4%201AX >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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In Items for Job # 4187275 page 1 of 1



Run Sheet

John Paul Barron 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Run Sheet

John Paul Barron 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4187481	Customer	Computacenter - Kingfisher		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Chloe Casey	KINGFISHER INFORMATION TECHNOLOGY (
Activity	MANPOWER	Contact Phone	+44 1254 678100	Bolton Road Bolton Road BB2 3QP
Priority	ND 1700			
Ref 1	24400904			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PART ON SITE. Till hostname: GBBQ01173SCO86P Till number: 86 Peripheral make/modellease copy and paste CI):BEETLE M-III System details (K1/M1/R1 found EC portal): K1.0-Q87-uATX Are there still sales are any sales left o	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19302553801	4618558	KING:DB Beetle M-III K Series-				

Returned Items



Run Sheet

John Paul Barron 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4187271	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/06/2025 08:04 - 26/06/2025 17:00	Contact Name	ATIA HUSSAIN WR:31041		ATIA HUSSAIN WR:31041 153 ORMEROD STREET ACCRINGTON BB5 0QQ
Activity	DESK INSTALL	Contact Phone	07707269685		
Priority	ND 1700				
Ref 1	DEL1592909				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P504317 WR:31920Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19302330501	100137284	Deskrte 1000 x 600 Desktop -				
19302330502	100129986	Single Column Desk Frame				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19302330701	100137284	Deskrte 1000 x 600 Desktop -				
19302330801	100129986	Single Column Desk Frame				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4187374	Customer	Vista Retail Support Limited		Job Address
SLA Window	25/06/2025 10:55 - 26/06/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI 41 STANDISHGATE WIGAN LANCASHIRE WIGAN WN1 1UP
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3317858			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BACK DOOR SWAP ONLY 3317858 Side 2 Sticky Pick Printer not working need swap out	***BACK DOOR SWAP ONLY*** Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes
BACK DOOR SWAP ONLY

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19303384001	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19303384201					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4187484	Customer	Secure Retail Limited		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	MANAGER ON DUTY	JEWSOON WIGAN (VICTORIA STREET)
Activity	TECH EXCHANGE	Contact Phone	-	JEWSOON WIGAN (VICTORIA STREET)
Priority	ND 1700			PARK GARAGE
Ref 1	00057467			VICTORIA STREET
Ref 2				WIGAN
No. of Parts	1			WN5 9BX

Instructions 1	Instructions 2
Secure Retail - Saint Gobain - VX820 Script	Please exchange: 330-989-568/33564543

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19288819401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4187834	Customer	Computacenter Limited - Nat West		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Patrick Morse	NATIONAL WESTMINSTER BANK PLC_ (008
Activity	NON TECH EXCHANGE	Contact Phone	07909893387	Spinning feilds square 1 key street Spinning feilds square 1 key street M3 3AP
Priority	ND 1700			
Ref 1	24391690			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Chantelle 7929 663456/ Patrick Morse 07929663456 Natwest Group 1 Spinngfields Square Manchester M3 3AP SWAP	No Instructions

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305536901	4396625	RBS:iPad 9 Gen-64GB Wifi ONLY-				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19305537101	4396625	RBS:iPad 9 Gen-64GB Wifi ONLY-				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4187836	Customer	Computacenter Limited			Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Michael Brocklehurst		LLOYDS BANKING GROUP PLC (008102783 42-46 Market St, 42-46 Market St, M1 1PW
Activity	NON TECH EXCHANGE	Contact Phone	+447540604966		
Priority	ND 1700				
Ref 1	24402351				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RSG-VA Contact Name - Michael Brocklehurst Contact Number - 075406049 Heritage - Lloyds Location - Manchester 42-46 Market St M1 1PW Devic- PED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305420601	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4187770	Customer	Computacenter - KPMG		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Mutinta Nalumango	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07843809462	
Priority	ND 1700			
Ref 1	24401789			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Mutinta 07843809462 Asset task number: K133115 1 St Peters Square M2 3 M2 3AE	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19304486001	4614934	KPMG:MS SL5-13 i7/16/256-STAND				



Run Sheet

Claire Booth 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4187532	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	25/06/2025 13:40 - 26/06/2025 17:00	Contact Name	MUHAMMAD HASSAN USMAN		7 LEGH STREET 7 LEGH STREET MANCHESTER M13 9HU
Activity	COLLECTION	Contact Phone	07437 460715		
Priority	ND 1700				
Ref 1	43656				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PLEASE USE 3MM OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4187754	Customer	Computacenter Limited		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Iqbal Qasim	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	447503530452	6 Gransmoor Road 6 Gransmoor Road M11 1ER
Priority	ND 1700			
Ref 1	24401512			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Iqbal Qasim Contact Number - 07503530452 Location - 6 Gransmoor Road Manchester M11 1ER - Heritage - Device - WINDOWSake - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -	No Instructions

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19304156201	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19304156401	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4187666	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	25/06/2025 15:30 - 26/06/2025 17:00	Contact Name	MUHAMMAD IRFAN	HAFIZ MINI MARKET 23 CAMBRIDGE STREET OLDHAM OL9 7BU
Activity	COLLECTION	Contact Phone	07384260863	
Priority	ND 1700			
Ref 1	31145635			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	34038494 37760150

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4187831	Customer	Computacenter Limited		Job Address
SLA Window	26/06/2025 09:00 - 26/06/2025 17:00	Contact Name	Kirsty McCaw	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07428826362	Rochdale 58 Yorkshire Street Rochdale 58 Yorkshire Street OL16 1JP
Priority	ND 1700			
Ref 1	24401221			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Kirsty McCaw Contact Number - 07428826362 Locatn - Rochdale 58 Yorkshire Street OL16 1JP - Heritage - Device - WINDS Make - Branch Device - WINDOWS PPD - No Part - 4169795 SURFACE DOCK	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19305641001	4169795	Microsoft Surface SURFACE DOCK				



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4187611	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	25/06/2025 14:13 - 26/06/2025 13:00	Contact Name	MANAGER	YOUR LOCAL YOUR LOCAL 1 JACKSON STREET RADCLIFFE MANCHESTER M26 1NL
Activity	TECH EXCHANGE	Contact Phone	01617076578	
Priority	4HR			
Ref 1	02395266			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38952244/31141601/T3	PPOS Unit Problem

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 26/06/2025

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Job # 4187343	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Sarah Renshaw		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	+447833402384		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000342226				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-26", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000008727_UK10_EUSAP", "NPI CoE and Business Development - UK", "Cost Center Account Number": "CC_0000008727_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192977418	00000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PYX			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192977420						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 26/06/2025

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Job # 4187356	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Christopher Janot	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	.	
Priority	ND 1700			
Ref 1	WOT000340318			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID ":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date ":"2025-06-26""Customer Catalog ID ":" NEW_Lenovo_Standard_Laptop""Cost Center Name ":"CC_0000004095_UK10_EUSAP Chem Dev Central""Cost Center Account Number ":"CC_0000004095_UK10_EUSAP"}</pre>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192895298	0000000000045926	26GB-NEW_Len TP T14s G4 AMD R5	GM0R7PYZ			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192895300						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 26/06/2025

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Job # 4187363	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Russell J Smith	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	+447715771308	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000341068			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-06-26""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000007450_UK10_EUSAP SAP S4 Hana Programme - UK""Cost Center Account Number":"CC_0000007450_UK10_EUSAP"}</pre>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192940232	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0R7PX0			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192940234						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4187368	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Melanie Fretwell		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447795223822		
Priority	ND 1700				
Ref 1	WOT000343542				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-06-23", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000006650_UK10_EUSAP EU IT - UK Leadership", "Cost Center Account Number": "CC_0000006650_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193025576	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF58851J			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193025578						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4187393	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Jyoti Patel		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT00033354				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-06-26", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number", "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192869603	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5875YX			



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4187405	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Dion Osbaldeston	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	.	
Priority	ND 1700			
Ref 1	WOT000343572			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only	{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop""Procure Quantity 1":1"Requested by date":"2025-06-24"Customer Catalog ID":" RFB_Lenovo_Travel_Laptop"Cost Center Name":"CC_0000009650_UK10_EUSAP Macc Mgmt"Cost Center Account Number":"CC_0000009650_UK10_EUSAP"}
no collection should be required	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193027363	00000000000469	BAZ7GB-NEW__Len TP X1 CARB G12 i7 LTE	PF587TX1			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193027365						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4187815	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Derni Tute		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000340450				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-06-26", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000008127_UK10_EUSAP", "Cost Center Account Number": "CC_0000008127_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192917403	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0R45JA			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192917405						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4187816	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	David Michael Vahey		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000342917				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-06-26","Customer Catalog ID":"","RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000005090_UK10_EUSAP Early Chemical Development UK","Cost Center Account Number":"CC_0000005090_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192997056	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0P846D			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4187404	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	26/06/2025 10:00 - 26/06/2025 18:00	Contact Name	Andrew Dobson		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447733095584		
Priority	ND 1700				
Ref 1	WOT000340961				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "GM0YS1VW", "GOLD_ASSET_NAME": "GM0YS1VW - LENOVO Lenovo ThinkPad T14s Gen 4 AMD Win11 21F9SONX00", "GOLD_ASSET_SERIAL_NUMBER": "GM0YS1VW", "GOLD_ASSET_ASSET_TAG": "GM0YS1VW", "Cost Center Name": "CC_0000004030_UK10_EUSAP", "UK/US Prod Dev Central", "Cost Center Account Number": "CC_0000004030_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193002064	000000000004578800	8GB-SWAP_Len TP T14s G4 AMD R5	GM0YS1VY			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193002066		GM0LW02P - Lenovo AZ:GB-NEW_Len TP	GM0LW02P	R5		

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4186729	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/06/2025 14:57 - 26/06/2025 17:00	Contact Name	STEPHEN BUSH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0952584			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: PF4NJ6BX - Lenovo 20T1S36J14 Model: Lenovo 20T1S36J14 - Lenovo TP T14s G1 Ci7/1 8/32GB/512SD - 00000000004163027

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19300001801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19300002001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4186733	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/06/2025 15:01 - 26/06/2025 17:00	Contact Name	SUMATI CHADHA	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM1116751			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: GM0GGMHA - Lenovo AZ:GB-USED_Len TP T14s G4 AMD R5

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19300017901						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4186739	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/06/2025 15:08 - 26/06/2025 17:00	Contact Name	KAREN MASHEDER	ASTRAZENECA
Activity	COLLECTION	Contact Phone	+447818523925	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM1165432			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: GM0MSD2D - Lenovo :AZ RIT: Len T14s AMD G4 R5 16/256 UK

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19300052801						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19300053001					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4187536	Customer	Secure Retail Limited		Job Address
SLA Window	25/06/2025 13:45 - 26/06/2025 17:00	Contact Name	PAUL SENIOR	THE FOX PUB & KITCHEN THE FOX PUB & KITCHEN 201 WOODSEND ROAD URMSTON MANCHESTER M41 8QW
Activity	TECH EXCHANGE	Contact Phone	07399490559	
Priority	ND 1700			
Ref 1	00057585			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange:TY01431TTT 00100318001CF7C6

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19304378301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 26/06/2025

Date	26/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	15
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Job # 4187742	Customer	Verifone UK LTD		Job Address
SLA Window	25/06/2025 16:22 - 26/06/2025 18:00	Contact Name	ANDREW HOWARTH	PIZZA EXPRESS - 3317 - BURY UNIT F23 1 ROCK PLACE BURY BURY BL9 0JX
Activity	TECH EXCHANGE	Contact Phone	0161 763 3655	
Priority	ND 1800			
Ref 1	G354532			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33123028 Inbound Serial No. = 318-058-732 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3317 Login Pin = 3317 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Faulty Printer	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2680737

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19304746601	3318801	4187629	TECH EXCHANGE	LIDL, TIMPSON ROAD, LANCASHIRE, MANCHESTER, M23 9TJ	Asif Alam	25/06/2025 14:45 26/06/2025 17:00	26/06/2025	
Vista Retail Support Limited	19305176901	3317415	4187714	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 16B CROWN POINT RETAIL PARK, WORTHINGTON WAY, DENTON, MANCHESTER, M34 3LF	Asif Alam	25/06/2025 15:56 26/06/2025 17:00	26/06/2025	
Vista Retail Support Limited	19305178601	3317417	4187715	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 16B CROWN POINT RETAIL PARK, WORTHINGTON WAY, DENTON, MANCHESTER, M34 3LF	Asif Alam	25/06/2025 15:56 26/06/2025 17:00	26/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43681	4187540	COLLECTION	38 BYRON ROAD, 38 BYRON ROAD, DENTON, MANCHESTER, M34 7NA	Asif Alam	26/06/2025 12:00 26/06/2025 17:00	26/06/2025	
Computacenter Limited	19303690701	24401135	4187478	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Heathsideside Park,Heathsideside Park Road , Heathsideside Park,Heathsideside Park Road , SK3 8RT	Asif Alam	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Computacenter - Kingfisher	19305207001	24402208	4187752	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Georges Road Heaton Norris , Georges Road Heaton Norris , SK4 1DR	Asif Alam	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
DieboldNixdorf_WIPRO	(No Items)	131562787	4187518	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Asif Alam	25/06/2025 13:24 26/06/2025 17:00	26/06/2025	
Computacenter Limited	19304155901	24401729	4187774	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 1 Chesham Place;Bowdon , 1 Chesham Place;Bowdon , WA14 2JL	Asif Alam	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19305420601	24402351	4187836	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 42-46 Market St, , 42-46 Market St, , M1 1PW	Claire Booth	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Computacenter Limited	19304156201	24401512	4187754	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 6 Gransmoor Road , 6 Gransmoor Road , M11 1ER	Claire Booth	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43656	4187532	COLLECTION	7 LEGH STREET, 7 LEGH STREET, MANCHESTER, M13 9HU	Claire Booth	25/06/2025 13:40 26/06/2025 17:00	26/06/2025	
Computacenter - KPMG	19304486001	24401789	4187770	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Computacenter Limited - Nat West	19305536901	24391690	4187834	NON TECH EXCHANGE	NATIONAL WESTMINSTER BANK PLC_ (008, Spinning feilds square 1 key street , Spinning feilds square 1 key street , M3 3AP	Claire Booth	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Computacenter Limited	19305641001	24401221	4187831	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Rochdale 58 Yorkshire Street , Rochdale 58 Yorkshire Street , OL16 1JP	Claire Booth	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
PayPoint Network Ltd_Collections	(No Items)	31145635	4187666	COLLECTION	HAFIZ MINI MARKET, 23 CAMBRIDGE STREE, OLDHAM, OL9 7BU	Claire Booth	25/06/2025 15:30 26/06/2025 17:00	26/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19302976901	C5313842	4187328	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	25/06/2025 10:01 26/06/2025 20:00	26/06/2025	
Fujitsu Services Limited - Star Trains	19304582601	C5313879	4187619	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	25/06/2025 14:18 26/06/2025 20:00	26/06/2025	
Computacenter - Kingfisher	19305556501	24402982	4187833	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, New Mersey Retail Park Speke Road Speke, New Mersey Retail Park Speke Road Speke, L24 8QB	Daniel Hanson	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Computacenter - Kingfisher	19305556801	24402949	4187840	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, New Mersey Retail Park Speke Road Speke, New Mersey Retail Park Speke Road Speke, L24 8QB	Daniel Hanson	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Computacenter - Astra Zeneca	192937390	WOT000341032	4187358	NON TECH EXCHANGE	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	192937884	WOT000341030	4187359	NON TECH EXCHANGE	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	192941559	WOT000341034	4187364	NON TECH EXCHANGE	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	192932064	WOT000341023	4187395	NON TECH EXCHANGE	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	192937887	WOT000341041	4187399	NON TECH EXCHANGE	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
HCL Barclays	19304516701	INC1039540912	4187601	DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, UNITY BUILDING, 20 CHAPEL STREET, LIVERPOOL, L3 9AG	Daniel Hanson	25/06/2025 14:08 26/06/2025 17:00	26/06/2025	
HCL Barclays	19304516703	INC1039540912	4187601	DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, UNITY BUILDING, 20 CHAPEL STREET, LIVERPOOL, L3 9AG	Daniel Hanson	25/06/2025 14:08 26/06/2025 17:00	26/06/2025	
HCL Barclays	19304516704	INC1039540912	4187601	DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, UNITY BUILDING, 20 CHAPEL STREET, LIVERPOOL, L3 9AG	Daniel Hanson	25/06/2025 14:08 26/06/2025 17:00	26/06/2025	
HCL Barclays	19304516702	INC1039540912	4187601	DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, UNITY BUILDING, 20 CHAPEL STREET, LIVERPOOL, L3 9AG	Daniel Hanson	25/06/2025 14:08 26/06/2025 17:00	26/06/2025	
HCL Barclays	19304516706	INC1039540912	4187601	DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, UNITY BUILDING, 20 CHAPEL STREET, LIVERPOOL, L3 9AG	Daniel Hanson	25/06/2025 14:08 26/06/2025 17:00	26/06/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	19304516705	INC1039540912	4187601	DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, UNITY BUILDING, 20 CHAPEL STREET, LIVERPOOL, L3 9AG	Daniel Hanson	25/06/2025 14:08 26/06/2025 17:00	26/06/2025	
Computacenter - British Telecom	19300641101	24399789	4187700	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), 100 Old Hall Street , 100 Old Hall Street , L3 9QJ	Daniel Hanson	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Fujitsu Services Limited - Star Trains	19301279601	C5313831	4187202	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	Daniel Hanson	24/06/2025 21:03 26/06/2025 20:00	26/06/2025	
Fujitsu Services Limited - Star Trains	19304474201	C5313882	4187590	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	Daniel Hanson	25/06/2025 13:58 26/06/2025 20:00	26/06/2025	
NCR - Sains Print ***DO NOT INVOICE****	(No Items)	7517403050	4185571	MANPOWER	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL , HAYDOCK , MERSEYSIDE , WA11 9WB	Daniel Hanson	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Telefonica TC	19304808601	C5313887	4187639	NON TECH EXCHANGE	O2 KEIGHLEY, 47 QUEENSWAY, Bradford, BD21 3QJ	David Ranson	25/06/2025 15:02 26/06/2025 17:30	26/06/2025	
Computacenter Limited	(No Items)	24399646R	4187524	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 13 St. Margarets Road, 13 St. Margarets Road, BD7 3AE	David Ranson	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Computacenter Limited - HSBC	19303526201	RITM34692965	4187409	COLLECTION	COMPUTACENTER HSBC, 19 TEMPLARS WAY BRADFORD, TEMPLARS WAY, BRADFORD, BD8 0LW	David Ranson	25/06/2025 11:16 26/06/2025 17:00	26/06/2025	
Computacenter - Kingfisher	(No Items)	24377502	4187808	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 13, THE RINGWAY CENTRE, BECK ROAD, HUDDERSFIELD, HD1 5DG	David Ranson	25/06/2025 17:31 26/06/2025 17:00	26/06/2025	
Computacenter Limited	19303114901	24400709	4187472	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Trinity Road, , Trinity Road, , HX1 2RG	David Ranson	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43555	4187526	COLLECTION	26 STEEL GREEN, 26 STEEL GREEN, LEEDS, LS12 6JA	David Ranson	25/06/2025 13:38 26/06/2025 17:00	26/06/2025	
Paypoint Network Limited - UK	(No Items)	02394453	4187527	TECH EXCHANGE	BROADWAY FILLING STATION, BROADWAY FILLING STATION, 44 WARREN STREET, SAVILE TOWN, DEWSBURY, WF12 9LX	David Ranson	25/06/2025 13:39 26/06/2025 13:00	26/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19302553801	24400904	4187481	MANPOWER	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302330501	DEL1592909	4187271	DESK INSTALL	ATIA HUSSAIN WR:31041, 153 ORMEROD STREET, ACCRINGTON, BB5 0QQ	John Paul Barron	25/06/2025 08:04 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302330502	DEL1592909	4187271	DESK INSTALL	ATIA HUSSAIN WR:31041, 153 ORMEROD STREET, ACCRINGTON, BB5 0QQ	John Paul Barron	25/06/2025 08:04 26/06/2025 17:00	26/06/2025	
CXM	19304799501	5873042	4187636	TECH EXCHANGE	LOW WOOD BAY, LOW WOOD, AMBLESIDE ROAD, WINDERMERE, LA23 1LP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
CXM	19304799502	5873042	4187636	TECH EXCHANGE	LOW WOOD BAY, LOW WOOD, AMBLESIDE ROAD, WINDERMERE, LA23 1LP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
CXM	19304799503	5873042	4187636	TECH EXCHANGE	LOW WOOD BAY, LOW WOOD, AMBLESIDE ROAD, WINDERMERE, LA23 1LP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
CXM	19304799504	5873042	4187636	TECH EXCHANGE	LOW WOOD BAY, LOW WOOD, AMBLESIDE ROAD, WINDERMERE, LA23 1LP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
CXM	19304799505	5873042	4187636	TECH EXCHANGE	LOW WOOD BAY, LOW WOOD, AMBLESIDE ROAD, WINDERMERE, LA23 1LP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
CXM	19304799506	5873042	4187636	TECH EXCHANGE	LOW WOOD BAY, LOW WOOD, AMBLESIDE ROAD, WINDERMERE, LA23 1LP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
CXM	19304799507	5873042	4187636	TECH EXCHANGE	LOW WOOD BAY, LOW WOOD, AMBLESIDE ROAD, WINDERMERE, LA23 1LP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
CXM	19304799508	5873042	4187636	TECH EXCHANGE	LOW WOOD BAY, LOW WOOD, AMBLESIDE ROAD, WINDERMERE, LA23 1LP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
CXM	19304799509	5873042	4187636	TECH EXCHANGE	LOW WOOD BAY, LOW WOOD, AMBLESIDE ROAD, WINDERMERE, LA23 1LP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
CXM	19304799510	5873042	4187636	TECH EXCHANGE	LOW WOOD BAY, LOW WOOD, AMBLESIDE ROAD, WINDERMERE, LA23 1LP	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302374201	DEL1590809	4187275	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME, BUILDING W354, WARTON, PRESTON, PR4 1AX	John Paul Barron	25/06/2025 08:10 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302374202	DEL1590809	4187275	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME, BUILDING W354, WARTON, PRESTON, PR4 1AX	John Paul Barron	25/06/2025 08:10 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302374203	DEL1590809	4187275	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME, BUILDING W354, WARTON, PRESTON, PR4 1AX	John Paul Barron	25/06/2025 08:10 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302374204	DEL1590809	4187275	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME, BUILDING W354, WARTON, PRESTON, PR4 1AX	John Paul Barron	25/06/2025 08:10 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302374205	DEL1590809	4187275	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME, BUILDING W354, WARTON, PRESTON, PR4 1AX	John Paul Barron	25/06/2025 08:10 26/06/2025 17:00	26/06/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19303384001	3317858	4187374	TECH EXCHANGE	MCDONALDS - CAPGEMINI, 41 STANDISHGATE, WIGAN, LANCASHIRE, WIGAN, WN1 1UP	John Paul Barron	25/06/2025 10:55 26/06/2025 17:00	26/06/2025	
Secure Retail Limited	19288819401	00057467	4187484	TECH EXCHANGE	JEWSON WIGAN (VICTORIA STREET), JEWSON WIGAN (VICTORIA STREET), PARK GARAGE, VICTORIA STREET, WIGAN, WN5 9BX	John Paul Barron	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19301992201	DEL1591388	4187242	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME - BUILDING S608 3RD FLOOR, MYERSCOUGH SMITHY ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Nadeem Saleem	25/06/2025 06:42 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19301993801	DEL1586534	4187246	CHAIR INSTALL	CHESHIRE POLICE CONSTABULARY, CLEMONDS HEY, OAKMERE ROAD, WINSFORD, CW7 2UA	Nadeem Saleem	25/06/2025 06:44 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19305280701	DEL1593625	4187741	CHAIR SP INSTALL	VICTORIA McNALLY, 14 TALLAND CLOSE, LIVERPOOL, L26 7YA	Nadeem Saleem	25/06/2025 16:20 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19305280702	DEL1593625	4187741	CHAIR SP INSTALL	VICTORIA McNALLY, 14 TALLAND CLOSE, LIVERPOOL, L26 7YA	Nadeem Saleem	25/06/2025 16:20 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19305280703	DEL1593625	4187741	CHAIR SP INSTALL	VICTORIA McNALLY, 14 TALLAND CLOSE, LIVERPOOL, L26 7YA	Nadeem Saleem	25/06/2025 16:20 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302110801	DEL1592109	4187255	CHAIR INSTALL	CROWN COMMERCIAL SERVICE, THE CAPITAL, OLD HALL STREET, LIVERPOOL, L3 9PP	Nadeem Saleem	25/06/2025 06:59 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19305652201	DEL1593990	4187828	DESK INSTALL	MERSEYSIDE POLICE, POLICE STATION, ST. CHADS DRIVE, LIVERPOOL, L32 8RF	Nadeem Saleem	25/06/2025 18:07 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19305652202	DEL1593990	4187828	DESK INSTALL	MERSEYSIDE POLICE, POLICE STATION, ST. CHADS DRIVE, LIVERPOOL, L32 8RF	Nadeem Saleem	25/06/2025 18:07 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302470401	DEL1590684	4187286	CHAIR INSTALL	IPSEN BIOPHARM LTD, IPSEN BIOPHARM LTD, ASH ROAD, WREXHAM INDUSTRIAL ESTATE, WREXHAM, LL13 9UF	Nadeem Saleem	25/06/2025 08:32 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302470402	DEL1590684	4187286	CHAIR INSTALL	IPSEN BIOPHARM LTD, IPSEN BIOPHARM LTD, ASH ROAD, WREXHAM INDUSTRIAL ESTATE, WREXHAM, LL13 9UF	Nadeem Saleem	25/06/2025 08:32 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302470403	DEL1590684	4187286	CHAIR INSTALL	IPSEN BIOPHARM LTD, IPSEN BIOPHARM LTD, ASH ROAD, WREXHAM INDUSTRIAL ESTATE, WREXHAM, LL13 9UF	Nadeem Saleem	25/06/2025 08:32 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19302470404	DEL1590684	4187286	CHAIR INSTALL	IPSEN BIOPHARM LTD, IPSEN BIOPHARM LTD, ASH ROAD, WREXHAM INDUSTRIAL ESTATE, WREXHAM, LL13 9UF	Nadeem Saleem	25/06/2025 08:32 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19251234301	DEL1583270	4177988	CHAIR INSTALL	SORAYA TATE, THREE NEW BAILEY, NEW BAILEY STREET, SALFORD, M3 5FS	Nadeem Saleem	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
POSTURITE LIMITED	19305623901	DEL1593199	4187817	CHAIR INSTALL	RHT, BURLEY HEYES, ARLEY ROAD, APPLETON, WARRINGTON, WA4 4RS	Nadeem Saleem	25/06/2025 17:47 26/06/2025 17:00	26/06/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19303691801	24401182	4187475	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 13 Toll Bar Road , 13 Toll Bar Road , CH3 5QU	Ryan Owen	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Computacenter Limited - HSBC	(No Items)	INC49604125r	4187411	DELIVERY	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Ryan Owen	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Xerox (UK) Technical***DO NOT INVOICE****	193041835	11747125	4187507	REPAIR	Boots UK Limited, 11 Bridge Street, IP: 10.48.25.50, CONGLETON, CW12 1AY	Ryan Owen	26/06/2025 09:00 26/06/2025 17:00	26/06/2025	
Vista Retail Support Limited	19303365101	3315162	4187372	TECH EXCHANGE	LIDL, OLD MOLD ROAD, DENBIGHSHIRE, WREXHAM, LL11 4AP	Ryan Owen	25/06/2025 10:52 26/06/2025 17:00	26/06/2025	
Fujitsu Services Limited - Star Trains - ME	19302819401	C5313444	4187321	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	Ryan Owen	25/06/2025 09:50 26/06/2025 18:00	26/06/2025	
Computacenter - Kingfisher	(No Items)	24402613	4187791	TECH EXCHANGE	B & Q PLC, B & Q PLC, CAERNARFON ROAD, BANGOR, LL57 4SU	Ryan Owen	25/06/2025 16:47 26/06/2025 17:00	26/06/2025	
Fujitsu Services Limited - Star Trains - ME	19302805001	C5311402	4187317	TECH EXCHANGE	TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ	Ryan Owen	25/06/2025 09:48 26/06/2025 18:00	26/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	(No Items)	G354532	4187742	TECH EXCHANGE	PIZZA EXPRESS - 3317 - BURY, UNIT F23, 1 ROCK PLACE, BURY, BURY, BL9 0JX	Simon Heath	25/06/2025 16:22 26/06/2025 18:00	26/06/2025	
Paypoint Network Limited - UK	(No Items)	02395266	4187611	TECH EXCHANGE	YOUR LOCAL, YOUR LOCAL, 1 JACKSON STREET, RADCLIFFE, MANCHESTER, M26 1NL	Simon Heath	25/06/2025 14:13 26/06/2025 13:00	26/06/2025	
Secure Retail Limited	19304378301	00057585	4187536	TECH EXCHANGE	THE FOX PUB & KITCHEN, THE FOX PUB & KITCHEN, 201 WOODSEND ROAD, URMSTON, MANCHESTER, M41 8QW	Simon Heath	25/06/2025 13:45 26/06/2025 17:00	26/06/2025	
Computacenter - Astra Zeneca	192977418	WOT000342226	4187343	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	192895298	WOT000340318	4187356	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	192940232	WOT000341068	4187363	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	193025576	WOT000343542	4187368	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	192869603	WOT000333354	4187393	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	193027363	WOT000343572	4187405	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	192917403	WOT000340450	4187815	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	192997056	WOT000342917	4187816	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	193002064	WOT000340961	4187404	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	26/06/2025 10:00 26/06/2025 18:00	26/06/2025	
Computacenter - Astra Zeneca	19300001801	RITM0952584	4186729	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/06/2025 14:57 26/06/2025 17:00	26/06/2025	
Computacenter - Astra Zeneca	19300017901	RITM1116751	4186733	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/06/2025 15:01 26/06/2025 17:00	26/06/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	19300052801	RITM1165432	4186739	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/06/2025 15:08 26/06/2025 17:00	26/06/2025	



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Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER_UK_26 /06	4186862	MANPOWER	COMPRESSION, 1-3 Helix Business Park, New Bridge Road, Ellesmere Port, Cheshire, CH65 4LR,	Stephen Fitton	26/06/2025 08:00 26/06/2025 17:00	26/06/2025	