



# Run Sheet

Stephen Fitton 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4215238	Customer	Training Account		Job Address
SLA Window	04/08/2025 09:00 - 19/08/2025 17:00	Contact Name	.	Unit 2, Europa Court Gemini Business Pk Europa Blvd WA5 7TN
Activity	DELIVERY	Contact Phone	.	
Priority	2HR			
Ref 1	Stephen Fitton van return			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
please complete checklist to return van to PD	<a href="https://rico.jotform.com/Tech_Services/lease-inspection-checklist-to-help-">https://rico.jotform.com/Tech_Services/lease-inspection-checklist-to-help-</a>

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4224498	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/08/2025 08:18 - 19/08/2025 17:00	Contact Name	ELAINE OWEN		ELAINE OWEN 75 ASHTON AVENUE RAINHILL PRESCOT L35 0QR
Activity	DESK INSTALL	Contact Phone	07912477768		
Priority	ND 1700				
Ref 1	DEL1614302				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: we live on a corner house if you want to park in the path feel free! *** Please call 1 hour before arrival.Customer Ref / PO: 4501175509Items on order:100111364 - OFFCHAIR - P-Sit High	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1614302&address=75%20Ashton%20Avenue PRESCOT Rainhill L35%200QR >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Stephen Fitton 19/08/2025

<b>Date</b>	19/08/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fitton, Stephen	<b>Jobs on Run</b>	10
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In Items for Job # 4224498 page 1 of 1



**Run Sheet**  
Stephen Fitton 19/08/2025

<b>Date</b>	19/08/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fitton, Stephen	<b>Jobs on Run</b>	10
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Returned Items for Job # 4224498 page 1 of 1



# Run Sheet

Stephen Fitton 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4224760	Customer	Verifone UK LTD		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 17:00	Contact Name	CRAIG SNEESBY	STONEGATE - SEFTON ARMS - 3500 1-7 BALDWIN STREET ST. HELENS LANCASHIRE LANCASHIRE WA10 2RS
Activity	TECH EXCHANGE	Contact Phone	01744 22065	
Priority	ND 1800			
Ref 1	G356094			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33564789 Inbound Serial No. = 331-031-587 IP Gateway = 10.83.65.222 Terminal IP Address = 10.83.65.195 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1402 Login Pin = 1402 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Notes = N/A Fault Category = OS Software / App Issue	MUST BE ATTENDED AT THE WEEKEND. DO NOT ATTEND MON - FRI If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2685670

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



**Run Sheet**  
Stephen Fitton 19/08/2025

<b>Date</b>	19/08/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fitton, Stephen	<b>Jobs on Run</b>	10
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Job # 4225024	Customer	Vista Retail Support Limited		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 17:00	Contact Name	.	MCDONALDS - NCR UPTON BY PASS UPTON CHESHIRE UPTON CH49 6QG
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3375787			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
***BACK DOOR SWAP ONLY***3375787 - Replace printer	***BACK DOOR SWAP ONLY*** MCD-PTR-CTS751-JS970-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477796901	MCD-PTR-CTS751-JS970-KIT	MCD-PTR-CTS751-JS970-KIT				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19477797101						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Stephen Fitton 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4221409	Customer	Computacenter Horizon Project		Job Address
SLA Window	12/08/2025 18:58 - 19/08/2025 17:00	Contact Name	DARREN GRETTON	DARREN GRETTON 5 WOODLAND ROAD WEST KIRBY CH48 6ER
Activity	TECH EXCHANGE	Contact Phone	7774556534	
Priority	ND 1700			
Ref 1	43283126-CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User full exchange 9:00 - 17:00 any issues call PLEASE RECORD SERIAL NUMBERS IN and OUT any issues call 07591984016 (Rachel)	Collect serial number 20Q1S3JV00PC1CR716 any queries contact 07591 984 016)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19461629201						

Returned Items



# Run Sheet

Stephen Fitton 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4224936	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	18/08/2025 15:11 - 19/08/2025 20:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STAT	PORT SUNLIGHT NLC2198 MER HUB STAT	MERSEYRAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB
Activity	TECH EXCHANGE	Contact Phone	0151 955 2456		
Priority	ND 1900				
Ref 1	C5318017				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 19/08/2025 20:00 SLA: ND 19/08/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5318017   Problem   Web Service   qws_uk   Mon 18 Aug 2025 15:10:34   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000M4026TRD3 contract.pkey=23200 call.poms=1 call.zip=CH62 4XB call.address=Greendale Road call.city=Port Sunlight call.customerid=INC18052657 call.problem=NLC2198 Port Sunlight NLC 2198 Site Port Sunlight Window Serial Number 4048 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=8/18/2025 4:09:51 PM  ##### Call 5318017   Problem   Web Service   qws_uk   Mon 18 Aug 2025 15:10:34   A+C+P  NLC2198...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477393401	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40541			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4224517	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 17:00	Contact Name	GSM 5884	ASDA STORES LIMITED Grange Road
Activity	CONSUMABLE INSTALL	Contact Phone	01513486100	ASDA STORES LIMITED ELLESmere Port
Priority	ND 1700			CH65 0EA
Ref 1	1-540512449912			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 21/08/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: 5884SerialNumber: 406336990B5RKProductIdentifier: 40G0230Model: 4063-430Physical Location: Store</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only: - Monday ..... Friday 09:00 ..... 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 ..... 17:00 Sunday 10:00 ..... 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday ..... Saturday 09:00 ..... 17:00 Sunday &amp; Bank Holidays 10:00 ..... 16:00 All Maintenance kits: - 3 day SLA. Monday ..... Friday 09:00 ..... 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4224980	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/08/2025 15:33 - 19/08/2025 17:00	Contact Name	STACEY HORSFALL	SELECT PLANT HIRE CO LTD WINCHAM LANE WINCHAM NORTHWICH CW9 6DE
Activity	CHAIR SP INSTALL	Contact Phone	07353115724	
Priority	ND 1700			
Ref 1	DEL1614984			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please deliver to Top Floor Office (where I am located). Please let the security gentleman know what the delivery is for and he will call to advise us of delivery. I can then come down and guide you upstairs :) *** Please call 1 hour before arrival. Customer Ref / PO: MO/30/204664 Items on order:</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1614984&amp;address=Select%20Plant%20Hire%20Co%20Ltd%20Wincham%20Lane%20Northwich%20Wincham%20CW9%206DE &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=https://rico.jotform.com/222823708509055?refNumber=DEL1614984&amp;address=Select%20Plant%20Hire%20Co%20Ltd%20Wincham%20Lane%20Northwich%20Wincham%20CW9%206DE &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477478701	100016562	BREYTA Foot Rest - Black				
19477478702	9787601BLA	Positiv Plus High Back No Neck				



# Run Sheet

Stephen Fitton 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4224444	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/08/2025 06:36 - 19/08/2025 17:00	Contact Name	PAMELA OAKES		TRINITYBRIDGE NELSON HOUSE GADBROOK BUSINESS CENTRE, RUDHEATH NORTHWICH CW9 7TN
Activity	CHAIR INSTALL	Contact Phone	07809447314		
Priority	ND 1700				
Ref 1	DEL1614191				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO17477Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1614191&address=Trinitybridge Nelson%20House NORTHWICH Gadbroke%20Business%20Centre %20Rudheath CW9%207TN >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19474858601	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4224708	Customer	POSTURITE LIMITED		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 13:00	Contact Name	JULIAN URRY	JULIAN URRY 15 VALE ROYAL DRIVE WHITEGATE NORTHWICH CW8 2EY
Activity	CHAIR INSTALL	Contact Phone	07733366398	
Priority	Priority MC			
Ref 1	DEL1614267			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: No issues *** Please call 1 hour before arrival.Customer Ref / PO: 196000013362Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1614267&address=15%20Vale%20Royal%20Drive NORTHWICH Whitegate CW8%20EY >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19472280001	9810006BLA	P-Sit High back - Black With:			Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Osama Shahhoud 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	1
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Job # 4218496	Customer	HCL ADIDAS UK DISPATCH		Job Address
SLA Window	19/08/2025 08:00 - 19/08/2025 17:00	Contact Name	.	ADIDAS TRAFFORD PARK Trafford Park Stretford Manchester M17 1QD
Activity	MANPOWER	Contact Phone	.	
Priority	ND 1700			
Ref 1	ADIDAS_BF_19/08			
Ref 2	9200048056			
No. of Parts	0			

Instructions 1	Instructions 2
We will need visits from 12th to 15th and from 19th till 22nd.Tuesday 12th – Friday 15th – Osama Shahhoud (4 full days) Tuesday 19th – Friday 22nd – Osama Shahhoud (4 full days)	

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4224449	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/08/2025 06:54 - 19/08/2025 17:00	Contact Name	JOANNE HURST	CO-OPERATIVE BANK PLC DELF HOUSE SOUTHWAY SKELMERSDALE WN8 6NY
Activity	CHAIR INSTALL	Contact Phone	07891138144	
Priority	ND 1700			
Ref 1	DEL1608920			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 915458Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1608920&amp;address=Co-Operative%20Bank%20plc Delf%20House SKELMERSDALE Southway WN8%206NY">Once the job is completed please click this link to open and complete the form.</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1608920&amp;address=Co-Operative%20Bank%20plc Delf%20House SKELMERSDALE Southway WN8%206NY"&gt;Once the job is completed please click this link to open and complete the form.</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19474880901	9787621BLA	Positiv Plus High Ccyx No Neck				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19474881101	9787621BLA	Positiv Plus High Ccyx No Neck				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Ranson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4225026	Customer	Vista Retail Support Limited	Job Address
SLA Window	18/08/2025 16:16 - 19/08/2025 17:00	Contact Name	LIDL TAWD VALLEY RETAIL & LEISURE PARK, NORTHWAY SKELMERSDALE WN8 6LU
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3376569		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
Brief Description: Zebra   HHT is damaged after being dropped passcode - 18020221  Mon - Sat 08:00-22:00 Sun 10:00-16:00	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477796301	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



# Run Sheet

David Ranson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4224753	Customer	Computacenter Limited		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 17:00	Contact Name	David Williams	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07879493869	8/12 London Street, 8/12 London Street, PR9 0UZ
Priority	ND 1700			
Ref 1	24463981			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - David Williams Contact Number - 07879493869 Locion - Southport 8/12 London Street PR9 0UZ - Heritage - Device - WINWS Make - Branch Device - WINDOWS PPD - No Part - 4553729 Branch SPro	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19476447101	4553729	LBG:MS Bransh Sf Pro9 i5/16/25				



# Run Sheet

David Ranson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4224478	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/08/2025 07:33 - 19/08/2025 17:00	Contact Name	BASIL ELDHO		B A E SYSTEMS WARTON AERODROME - W354 WARTON - C/O BASIL ELDHO PRESTON PR4 1AX
Activity	CHAIR INSTALL	Contact Phone	03300488123		
Priority	ND 1700				
Ref 1	DEL1613897				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000298058 Deliveries DPD or UPSItems on order:8873005 -</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1613897&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1613897&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1613897&amp;address"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1613897&amp;address&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19474972501	9810006BLA	P-Sit High back - Black With:				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19474972701	9810006BLA	P-Sit High back - Black With:				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

David Ranson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4224717	Customer	POSTURITE LIMITED		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 13:00	Contact Name	JILL MERCER	JILL MERCER 10 GEORGE STREET OSWALDTWISTLE ACCRINGTON BB5 0ET
Activity	CHAIR SP INSTALL	Contact Phone	07815054790	
Priority	Priority MC			
Ref 1	DEL1613150			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:270 PO301099Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1613150&address=10%20George%20Street ACCRINGTON Oswaldtwistle BB5%200ET >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19471232801	1301037	RH New Logic 220 High Back wit	.	.	Not Used	
19471232802	100138872	Rectangular Chair Mat - Carpet	.	.	Not Used	
19471232803	100016562	BREYTA Foot Rest - Black	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19471233001	1301037	RH New Logic 220 High Back wit	.	.	Good	
19471233101	100138872	Rectangular Chair Mat - Carpet	.	.	Good	
19471233201	100016562	BREYTA Foot Rest - Black	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print



# Run Sheet

David Ranson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4225092	Customer	Computacenter - British Telecom		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 17:00	Contact Name	Alvina Khan	BRITISH TELECOM PLC_(0081049580) 1 Globe Way, The Globe Centre 1 Globe Way, The Globe Centre BB5 0FQ
Activity	NON TECH EXCHANGE	Contact Phone	###	
Priority	ND 1700			
Ref 1	24459689			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Make: Lenovo Model: T14 Serial Number: PF47TZPQ Asset: BTP402849 Namevina Contact number 07817446162	

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Ranson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4224741	Customer	Computacenter - British Telecom		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 17:00	Contact Name	Alvina Khan	BRITISH TELECOM PLC_(0081049580) 1 Globe Way The Globe Centre 1 Globe Way The Globe Centre BB5 0FQ
Activity	NON TECH EXCHANGE	Contact Phone	###	
Priority	ND 1700			
Ref 1	24460622			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Make: Lenovo Model: T14 Serial Number: PF47TZPQ Asset: BTP402849 Namevina Khan Contact number 07817446162	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19476427701	4802947	4802947				



# Run Sheet

David Ranson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4224703	Customer	POSTURITE LIMITED			Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 13:00	Contact Name	DEAN OLDHAM		DEAN OLDHAM 52 HARDMAN AVENUE ROSSENDALE BB4 6BB
Activity	CHAIR INSTALL	Contact Phone	07522811711		
Priority	Priority MC				
Ref 1	DEL1614120				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Steps in front garden chair to be setup on 1st floor *** Please call 1 hour before arrival.Customer Ref / PO: P507150 WR:32726Items on order:100136887 - MISC - Rectangular Ch	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1614120&address=52%20Hardman%20AvenueROSSENDALEBB4%206BB">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19472110101	100112478	Positiv ME300 (High Back) - Bl	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19472110301	100112478	Positiv ME300 (High Back) - Bl	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

David Ranson 19/08/2025

<b>Date</b>	19/08/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Ranson, David	<b>Jobs on Run</b>	10
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Job # 4224938	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/08/2025 15:13 - 19/08/2025 17:00	Contact Name	HANNAH COOPER	WSP 16 BLACKFORD AVENUE BURY BL9 9TE
Activity	CHAIR INSTALL	Contact Phone	07885637096	
Priority	ND 1700			
Ref 1	DEL1614014			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***FOA OF HANNAH COPPER*** *** Please call 1 hour before arrival.Customer Ref / PO: 195000027289Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1614014&amp;address=WSP16%20Blackford%20Avenue">https://rico.jotform.com/222823708509055?refNumber=DEL1614014&amp;address=WSP16%20Blackford%20Avenue</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477402201	0540950	HAG Sofi 7500 Black Frame Mesh				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19477402401	0540950	HAG Sofi 7500 Black Frame Mesh				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Ranson 19/08/2025

<b>Date</b>	19/08/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Ranson, David	<b>Jobs on Run</b>	10
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Job # 4224454	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/08/2025 07:05 - 19/08/2025 17:00	Contact Name	ALBERT ABRAHAM	FAILSWORTH PRIMARY CARE RESOUR UNIT G5
Activity	CHAIR INSTALL	Contact Phone	07404870134	THE KEPPEL BUILDING, ASHTON ROAD WEST MANCHESTER M35 0AD
Priority	ND 1700			
Ref 1	DEL1614106			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: None.The office is on ground floor and it's accessible. *** Please call 1 hour before arrival.Customer Ref / PO: 20547486Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1614106&amp;address=Failsworth%20Primary%20Care%20Resource%20Centre%20G5%20Ashton%20Road%20West%20M35%200AD">https://rico.jotform.com/222823708509055?refNumber=DEL1614106&amp;address=Failsworth%20Primary%20Care%20Resource%20Centre%20G5%20Ashton%20Road%20West%20M35%200AD</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1614106&amp;address=Failsworth%20Primary%20Care%20Resource%20Centre%20G5%20Ashton%20Road%20West%20M35%200AD"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19474903101	100144075	Positiv Plus High No Neck No A				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19474903301	100144075	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4224632	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	18/08/2025 10:57 - 19/08/2025 20:00	Contact Name	WIGAN WALLGATE NLC3551 NT Depot	Northern Rail MT (Wigan) Wallgate, Wigan Lancashire Wigan WN1 1BB
Activity	MANPOWER	Contact Phone	0161 822 2140	
Priority	ND 1900			
Ref 1	C5317968			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
ND 19/08/2025 20:00 SLA: ND 19/08/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5317968   Problem   Web Service   qws_uk   Mon 18 Aug 2025 10:57:35   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8933TA23 contract.pkey=23200 call.poms=1 call.zip=WN1 1BB call.address=Wallgate Wigan call.customerid=INC17916855 call.problem=++PART: Asset Label++NLC3551 Wigan Wallgate 8481 Lost equipment NLC 3551 Station Name Wigan Wal call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=8/18/2025 11:56:59 AM  ##### Call 5317968   Problem   Web Service   qws_uk   Mon 18 Aug 2025 10:57:35   A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4224521	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 17:00	Contact Name	Katen Patel Georgia Flowers	Alliance Healthcare (Distribution) Dodd Way, Walton Summit Preston
Activity	CONSUMABLE INSTALL	Contact Phone	01772323000	Print Room 9 Alliance Healthcare (Distribution) Limited PRESTON PR5 8AE
Priority	ND 1700			
Ref 1	1-540384927306			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 21/08/2025 17:00-----ASSET INFORMATION---ProductName: MS911de Printer High Volt SAHde Printer High VoltDeviceTagCustomer: Print Room 9SerialNumber: 4021013054670ProductIdentifier: 26Z0001Model: 4021-230Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix ..... Monday ..... Friday 09:00 ..... 17:00 (excl. Xmas day)Maintenance kits ..... 3 days Monday ..... Friday 9:00 ..... 17:00Important: Call scheduler/control tower to set ETA expectation with customer</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194752310	40X9936	MX91x SVC Maint Kit Black Dev				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4224934	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	18/08/2025 15:10 - 19/08/2025 12:00	Contact Name	SAIRA AHMED		71 HILDEN STREET 71 HILDEN STREET BOLTON BL2 1JD
Activity	COLLECTION	Contact Phone	07999 789 651		
Priority	ND 1200				
Ref 1	44285				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER** **Please Collect Pre 12** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4224635	Customer	Computacenter - Kingfisher		Job Address
SLA Window	18/08/2025 10:58 - 19/08/2025 17:00	Contact Name	DEBBIE TAYLOR	B & Q PLC B & Q PLC ROUND HILL WAY
Activity	TECH EXCHANGE	Contact Phone	01204365676	BOLTON BL1 2SL
Priority	ND 1700			
Ref 1	24464003			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Please swap unit</p>	<p>till hostname: GBBQ01057SCO88P</p> <p>Till number: 88</p> <p>What element of the till is impacted?: PED p400</p> <p>CARD ACCEPTANCE ISSUE? na</p> <p>Card insert/Chip &amp; Pin working? Y/N</p> <p>Contactless payments working?Y/N</p> <p>Peripheral make/model(Please copy and paste CI): PED VERIFONE P400</p> <p>PED serial number 806-588-895</p> <p>PTID (Shown on the back): 38452594</p> <p>What screen is showing on the PED: Waiting for merchant login.</p> <p>What is the till showing on the screen: Device health 1 error</p> <p>Description of issue: User called to report that the PED is stuck on the "Waiting for merchant login" screen. User tried to unplug and plug back the cables tried to restart the till but issue persists. PED is online as per results below:</p> <p>Debbie Taylor 01204365676</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

		<b>Customer Print</b>
		<b>Customer Signature</b>



# Run Sheet

Daniel Hanson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4225104	Customer	Computacenter - Kingfisher			Job Address
SLA Window	18/08/2025 18:16 - 19/08/2025 17:00	Contact Name	DEBBIE TAYLOR		B & Q PLC B & Q PLC ROUND HILL WAY BOLTON BL1 2SL
Activity	TECH EXCHANGE	Contact Phone	01204365676		
Priority	ND 1700				
Ref 1	24465043				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	<p>Category: I have a till query</p> <p>Sub Category: 1.) Seamless payment till</p> <p>Symptom: Receipt printer</p> <p>Till number: 81</p> <p>Make/Model: TH250 RECEIPT PRINTER</p> <p>Description: ###Please ensure previous tickets have been checked ###</p> <p>EPOS advised: "Hi we called the store and tried the to do probase test and Colin confirmed still it is printing faded receipts so we need to replace the printer so please the printer as soon as possible and make sure it is printing good. Thanks"</p> <p>Till hostname: GBBQ01057SCO81P</p> <p>Till number: 81</p> <p>Peripheral make/model(Please copy and paste CI): TH250 RECEIPT PRINTER</p> <p>Description of issue: Debbie Taylor reported that the receipt printer on till 81 prints faded receipts and there are black lines on the receipts as well.</p> <p>...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4224770	Customer	Computacenter - Kingfisher			Job Address		
SLA Window	18/08/2025 12:59 - 19/08/2025 17:00	Contact Name	JACK DYSON		SCREWFIX		
Activity	TECH EXCHANGE	Contact Phone	01616532248		SCREWFIX UNIT 1		
Priority	ND 1700				MIDDLETON TRADE PARK		
Ref 1	24464501				MANCHESTER		
Ref 2					M24 1QZ		
No. of Parts	0						

Instructions 1	Instructions 2
Please swap unit	HOST NAME: kf8cg8140zv0  IP ADDRESS OF THERMAL PRINTER: 10.66.80.125  OPERATING SYSTEM: W10  TILL NO: 21  LOCATION OF DEVICE: till 21  FAULT DESCRIPTION: User called to report that the till printer sometimes does not respond and they need to do a hard restart in order to work. User informed that when they do the hard reset an config page with the configuration settings is printed and they noticed that the config id different from the printer on different tills. Please team kindly check. They believe the issue might be with the thermal printer config. Please team kindly check. They have to restart every morning but after the restart it works.  FIX ATTEMPTS: Please team kindly check.  RESEATED NETWORK CABLE: y  IS THERE A WORKAROUND: After restart it works.  STORE OPENING TIMES: 7-8pm  CONTACT NAME/CONTACT NUMBER: Jack Dyson or any manager/ 01616532248

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4224663	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	19/08/2025 09:30 - 19/08/2025 16:30	Contact Name	Amy Gregory	RBSG 19 Market Street RBSG MANCHESTER M1 1WR
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1600			
Ref 1	C5317866			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 20/08/2025 13:45  SLA: ND 20/08/2025 13:45 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _RBINGIPP350V4-KIT x 1</p>	<p>Problem: [TC] WinX IPP350 Chip and Pin/Cable/PSU Faulty (IPP350 KIT) Root Cause: Unknown Action: Engineer to replace parts following WinX Courier Swapout Guide and test.**KIT PART includes - PED PSU Cable** **ALLFaulty parts must be returned***MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....17321PP83634903.....X8134N15*** Test: Working URL: Call history:: ##### Call 5317866   Problem   Web Service   qws_uk   Sat 16 Aug 2025 16:47:06   A+C+P   agent.loginname=qws_uk  equipment.assettag=RBSGB0000000000MT1R3  contract.pkey=23224  call.poms=1  call.zip=M1 1WR  call.address=19 Market Street  call.city=MANCHESTER  call.orgname=RBSG  call.customerid=INC9055592  call.problem=RET - Chip &amp; PIN - Physically damaged[SREE]  call.modifiedby=QWebServices  call.location=RBSG  call.busimpact=Urgent (TD)  category.name=GBR/Incident/Unqualified  call.priority=2-Medium  call.datereported=8/16/2025 5:47:01 PM  call.dpavailable=1   ##### Call 5317866   Problem   Web Service   qws_uk   Sat 16 Aug 2025 16:47:06  ...</p>

**Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19476164401	_RBINGIPP350V4	CPD:IPP3550 V4CONTACTLESS KIT				

#### **Returned Items**

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19476164601	_RBINGIPP350V4	IPD:IPP3550 V4CONTACTLESS KIT				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4225115	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	18/08/2025 19:13 - 19/08/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5318034			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
ND 19/08/2025 20:00 SLA: ND 19/08/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5318034   Problem   Web Service   qws_uk   Mon 18 Aug 2025 19:13:35   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC18054213 call.problem=NLC9654 Manchester Victoria Miura PED 020-043455 PED - Cracked Screen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=8/18/2025 8:13:01 PM  ##### Call 5318034   Problem   Web Service   qws_uk   Mon 18 Aug 2025 19:13:35   ...

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4224752	Customer	Computacenter - British Telecom		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 17:00	Contact Name	Ashlea Gordon	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	###	EE Stanford House Birchwood EE Stanford House Birchwood WA3 7TH
Priority	ND 1700			
Ref 1	24462558			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Make: MICROSOFT Model: SURFACE 4 Serial Number: 014457720957 Asset: BT98122 Name Ashlea Gordon Contact number 07950195193	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19476426701	4802947	4802947				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19476426901	4802947	4802947				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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<b>Job #</b> 4225005	<b>Customer</b>	Computacenter Maintenance Collections		<b>Job Address</b>
<b>SLA Window</b>	18/08/2025 15:52 - 19/08/2025 17:00	<b>Contact Name</b>	DUTY MANAGER / (MICHAEL PICKAR)	JOHN LEWIS PLC (0081024546) JOHN LEWIS TRAFFORD PEEL AVENUE THE TRAFFORD CENTRE MANCHESTER M17 8JL
<b>Activity</b>	COLLECTION	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	2445822201 INC000030975291			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
Collection : 3720622 APC Replacement Battery UPS 120V	Ups battery required collecting from John Lewis Manchester

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477656001						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19477656201						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Claire Booth 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4224858	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	18/08/2025 14:22 - 19/08/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0406546			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP. collect device - UK038607 - Lenovo X1 Yoga G6/PF3VC86P

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477107901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19477108101						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Claire Booth 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4224870	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	18/08/2025 14:26 - 19/08/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0406537			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP. collect device - UK050201 - HP ZBook Firefly G10 14/5CG3202C6Q

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477135801						

Returned Items



# Run Sheet

Claire Booth 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4224913	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	18/08/2025 14:42 - 19/08/2025 17:30	Contact Name		P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0406521			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP. collect device - UK032604 - HP 840 G8 i7/5CG2122XJN

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477230601						



# Run Sheet

Claire Booth 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4224840	Customer	Vista Retail Support Limited			Job Address
SLA Window	18/08/2025 09:00 - 19/08/2025 17:00	Contact Name	.		ONE STOP 195 TALBOT ROAD, NEWTON HYDE SK14 4HJ
Activity	NON TECH EXCHANGE	Contact Phone	.		
Priority	ND 1700				
Ref 1	3374123				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
***BACK DOOR SWAP ONLY***3374123 6673UKO - HP Printer on Paper jam	***BACK DOOR SWAP ONLY***Replace PTR-HP-E40040 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477044101	PTR-HP-E40040	PTR-HP-E40040				

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# Run Sheet

Ryan Owen 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4224684	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	19/08/2025 08:00 - 19/08/2025 12:00	Contact Name	CRAIG2.SMITH@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07894447813	MARKS & SPENCER CHESTER
Priority	Priority MC			CHESHIRE WEST AND
Ref 1	INC49952588			CHESTER
Ref 2				KINGS MEADOW
No. of Parts	1			CHESTER BUSINESS PARK
				CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14 (Win11)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19472643201						

Returned Items



# Run Sheet

Ryan Owen 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4224686	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	19/08/2025 08:00 - 19/08/2025 12:00	Contact Name	GEMMA.ARTON@HSBCIB.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER		
Activity	TECH EXCHANGE	Contact Phone	07966578795		KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB		
Priority	Priority MC						
Ref 1	RITM36189413						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19471938401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4224688	Customer	Computacenter Limited		Job Address
SLA Window	19/08/2025 08:00 - 19/08/2025 12:00	Contact Name	Max Birtwistle	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07827020881	Chester Business Park, Herons Way
Priority	Priority MC			Chester Business Park, Herons Way
Ref 1	24460938			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Max Birtwistle Contact Number - 07827020881 Location - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Mak- Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 470	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19472232801	4536574	LBG:HP 830 G10 i7 32GB - DEVIC				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19472233001	4536574	LBG:HP 830 G10 i7 32GB - DEVIC				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4224690	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	19/08/2025 08:00 - 19/08/2025 12:00	Contact Name	JOHN1.EVANS@HSBC.COM		COMPUTACENTER HSBC 56 HIGH ST BALA LL23 7ND
Activity	TECH EXCHANGE	Contact Phone	03455846035		
Priority	Priority MC				
Ref 1	INC49928428				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Monitor

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19472644001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4220870	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	12/08/2025 11:37 - 19/08/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO STORES LTD TESCO STORES LTD CAERNARFON ROAD BANGOR LL57 4SU
Activity	PROJECT	Contact Phone	StoreDutyManage	
Priority	ND 1700			
Ref 1	BANGOR EXTRA			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
DELIVERY ONLY	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

In Items

See Items Overleaf

Returned Items					
Request	Part	Description	Serial	Asset	Part Consumed/Delivered

Engineer Closure Notes					On Site Time	Off Site Time



# Run Sheet

Ryan Owen 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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In Items for Job # 4220870 page 1 of 1



# Run Sheet

Ryan Owen 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4225073	Customer	Vista Retail Support Limited	Job Address
SLA Window	18/08/2025 16:55 - 19/08/2025 17:00	Contact Name	LIDL LLANDUDNO JUNCTION, VALE ROAD LLANDUDNO LL31 9SG
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3376167		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3376167 Brief Description: Zebra device Lost Passcode - 17090221	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477961401	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19477961601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4224643	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	18/08/2025 11:05 - 19/08/2025 17:00	Contact Name	GILLIAN.ELLIS@HSBC.COM		COMPUTACENTER HSBC
Activity	NON TECH EXCHANGE	Contact Phone	07810507439		BRYN ASAPH UPPER DENBIGH ROAD ST ASAPH DENBIGHSHIRE LL17 0LW
Priority	ND 1600				
Ref 1	INC49857123				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	L13 (Win11)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19476093501						



# Run Sheet

Ryan Owen 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4224903	Customer	Vista Retail Support Limited		Job Address
SLA Window	18/08/2025 14:38 - 19/08/2025 17:00	Contact Name		ONE STOP 2 FFORDD FFYNNON, PRESTATYN CLWYD PRESTATYN LL19 8BA
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3376186			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3376186: Subject: 6423UKO - Till ID #2 - Touchscreen has no power	Replace MON-LCD-ELO-ET1522L Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477209001	MON-LCD-ELO-ET1522L ARP15 Touchscreen					



# Run Sheet

David Hargreaves 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4224746	Customer	Computacenter Limited		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 17:00	Contact Name	Danielle Yates	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447887247916	145 Cotton Lane 145 Cotton Lane WA7 5NE
Priority	ND 1700			
Ref 1	24456951			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Danielle Yates Contact Number - 07887247916 Locion - 145 Cotton Lane Runcorn Cheshire WA7 5NE - Heritage - Device -WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type -	No Instructions

Job Notes

In Items



# Run Sheet

David Hargreaves 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4224661	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/08/2025 10:00 - 19/08/2025 18:00	Contact Name	Edward Noonan	Astrazeneca Speke Reception
Activity	DELIVERY	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000389220			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only of device	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-08-19", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231962_4000_NAM", "Manufacturing Support": "Cost Center Account Number": "CC_0000231962_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194647490	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XX8YV			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4221677	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/08/2025 10:00 - 19/08/2025 18:00	Contact Name	Paul Collins	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	COLLECTION	Contact Phone		To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000383988			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EB7J","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-08-19", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2", "Cost Center Account Number": "CC_0000231968_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194621945	Please collect and remove single device.	Please collect and remove single device.	PC26EB7J			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4221680	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/08/2025 10:00 - 19/08/2025 18:00	Contact Name	David Smith	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000385777			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC1WJKES","Remove Item 1":"Please collect and remove single device,""Requested by date":"2025-08-19","Customer Catalog ID":,"Cost Center Name": "CC_1300238001_AZ02_ASIASAP RHQ RMT/PMT/CMT","Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194621989	Please collect and remove single device.	Please collect and remove single device.	PC1WJKES			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4221681	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/08/2025 10:00 - 19/08/2025 18:00	Contact Name	Finnian O'Callaghan	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	COLLECTION	Contact Phone		To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000384029			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PC26EB4P", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-08-19", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231017_4000_NAM PMO Tech Services and IT", "Cost Center Account Number": "CC_0000231017_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4222094	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/08/2025 10:00 - 19/08/2025 18:00	Contact Name	Edward Noonan	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000389215			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EB71","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-08-19", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231962_4000_NAM Manufacturing Support", "Cost Center Account Number": "CC_0000231962_4000_NAM"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194647261	Please collect and remove single device.	Please collect and remove single device.	PC26EB71			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Hargreaves 19/08/2025

**Date** 19/08/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 10

Job # 4224935	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	19/08/2025 09:30 - 19/08/2025 18:00	Contact Name	Nathalie	O2 LIVERPOOL - NEW MERSEY 0461
Activity	NON TECH EXCHANGE	Contact Phone	+441514941070	SPEKE LIVERPOOL L24 8QB
Priority	ND 1800			
Ref 1	C5318016			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 19/08/2025 18:00 SLA: ND 19/08/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCKDBUSB-MACSTYLE x 1	<p>Problem: [BDS] Keyboard mac style aluminium USB Root Cause: UNKNOWN Action: Engineer to supply replacement white keyboard. If store require please collect faulty keyboard for disposal. Test: User to test URL:  Call history::  ##### Call 5318016   Problem   Web Service   qws_uk   Mon 18 Aug 2025 15:09:49   A+C+P</p> <pre>agent.loginname=qws_uk equipment.assettag=TELGB000000T0461TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007275132 call.problem=HW - 0461 - 04 - Keyboard white replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/BDS-KBUSBMAC call.priority=2-Medium call.datereported=8/18/2025 3:09:46 PM  ##### Call 5318016   Problem   Web Service   qws_uk   Mon 18 Aug 2025 15:09:49   A+C+P</pre> <p>SITE OPENING TIMES [ Liverpool - New Mersey ]  Mon-Wed: 09:30-18:00  Thu-Fri: 09:30-19:00  Sat: 10:00-18:00  Sun: 10:00-16:00  ...</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477394501	GNCKDBUSB-MA	KBD MEC STYLE ALUMINIUM:USB				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19477394701	GNCKDBUSB-MAC	CBT MAC STYLE ALUMINIUM:USB				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

## David Hargreaves 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4224926	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	19/08/2025 09:30 - 19/08/2025 18:00	Contact Name	Nathalie	O2 LIVERPOOL - NEW MERSEY
Activity	TECH EXCHANGE	Contact Phone	+441514941070	0461 SPEKE LIVERPOOL L24 8QB
Priority	ND 1800			
Ref 1	C5318015			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 19/08/2025 18:00 SLA: ND 19/08/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2HEP1RL97AA x 1	Problem: [TC] HP Engage One 2D scanner faulty Root Cause: UNKNOWN Action: Engineer to test and if necessary replace and reconfigure the HP USB Engage One scanner or stand. If stand is physically damaged please check manager is aware and add note to explain damage in call. Test: Engineer or User to test URL: Call history: ##### Call 5318015   Problem   Web Service   qws_uk   Mon 18 Aug 2025 15:05:17   A+C+P  agent.loginname=qws_uk equipment.assettag=TELGB000000T0461TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007274927 call.problem=HW - 0461 - 05 - Barcode scanner replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/HPScanner call.priority=2-Medium call.datereported=8/18/2025 3:05:12 PM  ##### Call 5318015   Problem   Web Service   qws_uk   Mon 18 Aug 2025 15:05:17   A+C+P  SITE OPENING TIMES [ Liverpool - New Mersey ] Mon-Wed: 09:30-18:00 Thu-Fri: 09:30-19:00 Sat: 10:00-18:00 Sun: 10:00-16:00...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477373701	_O2HEP1RL97AA	SCN:2D:BARCODE:ENGAGE ONE				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## David Hargreaves 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4224680	Customer	Vista Retail Support Limited		Job Address
SLA Window	19/08/2025 09:00 - 19/08/2025 17:00	Contact Name	.	MCDONALDS - NCR RANELAGH HOUSE 41-43 RANELAGH STREET LIVERPOOL LANCASHIRE LIVERPOOL L1 1JR
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			LIVERPOOL
Ref 1	3375236			LANCASHIRE
Ref 2				LIVERPOOL
No. of Parts	1			L1 1JR

Instructions 1	Instructions 2
<p>***BACK DOOR SWAP ONLY**3375236 - organise a MC3 printer swap out unit with barcode number 2640023101300283 isn't working despite reseating cables and both hard and soft reset of power. light</p> <p>24hrs Open Tuesday 24hrs Open Wednesday 24hrs Open Wednesday 24hrs Open Thursday 24hrs Open Thursday 24hrs Open Friday 24hrs Open Friday 24hrs Open Saturday 24hrs Open Saturday 24hrs Open Sunday 24hrs Open</p>	<p>***BACK DOOR SWAP ONLY**Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19476220901	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19476221101						



# Run Sheet

David Hargreaves 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4224973	Customer	PayPoint Unscheduled		Job Address
SLA Window	18/08/2025 15:30 - 19/08/2025 17:00	Contact Name	PATRICIA THOMAS	TJ HUGHES BOOTLE 140-144 MONS SQUARE, THE STRAND SHOPPING CENTRE BOOTLE MERSEYSIDE L20 4ST
Activity	COLLECTION	Contact Phone	07972870296	
Priority	ND 1700			
Ref 1	31132540			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive) - Zebra Printer

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4225066	Customer	Vista Retail Support Limited		Job Address
SLA Window	18/08/2025 16:40 - 19/08/2025 17:00	Contact Name		LIDL OLD LIVERPOOL ROAD LANCASHIRE WARRINGTON WA5 1AP
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3373915			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3373915 - Replace x 2 headset passcode - 14950221	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19477906301	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				



# Run Sheet

Simon Heath 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4224955	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	18/08/2025 15:23 - 19/08/2025 12:00	Contact Name	SOPHIE DURRANDS		28 BRINDLEY STREET 28 BRINDLEY STREET PENDLEBURY SWINTON MANCHESTER M27 6FS
Activity	COLLECTION	Contact Phone	078160 96075		
Priority	ND 1200				
Ref 1	44310				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PRE 12:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4225101	Customer	Computacenter - Kingfisher			Job Address
SLA Window	18/08/2025 17:53 - 19/08/2025 17:00	Contact Name	DEBBIE CORBETT		B & Q PLC B & Q PLC GEORGES ROAD STOCKPORT SK4 1DR
Activity	TECH EXCHANGE	Contact Phone	01614294000		
Priority	ND 1700				
Ref 1	24465392				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	<p>Category: I have a till query</p> <p>Sub Category: 1.) Seamless payment till</p> <p>Symptom: Receipt printer</p> <p>Till number: 22</p> <p>Make/Model: TH250 RECEIPT PRINTER</p> <p>Description: ###Please ensure previous tickets have been checked ###</p> <p>EPOS advised: "Hi team we called the store this seems to be an physical issue please so please replace the printer and make sure that it is working</p> <p>Thanks"</p> <p>Till hostname: GBBQ01279POS22P</p> <p>Till number: 22</p> <p>Peripheral make/model(Please copy and paste CI): TH250 RECEIPT PRINTER</p> <p>Description of issue:</p> <p>...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Simon Heath 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4224622	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/08/2025 10:00 - 19/08/2025 18:00	Contact Name	Craig Symon	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	-	MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000387301			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-08-19","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000007450_UK10_EUSAP","SAP S4 Hana Programme - UK","Cost Center Account Number":"CC_0000007450_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194622204	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE7P0			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Simon Heath 19/08/2025

**Date** 19/08/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 9

Job # 4224623	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/08/2025 10:00 - 19/08/2025 18:00	Contact Name	Tom Rayer	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	123456	
Priority	ND 1700			
Ref 1	WOT000389338			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Travel_Laptop""Procure Quantity 1":1""Requested by date":"2025-08-19"Customer Catalog ID":" NEW_Lenovo_Travel_Laptop""Cost Center Name":"CC_0000009714_UK10_EUSAP IT Early Careers - UK""Cost Center Account Number":"CC_0000009714_UK10_EUSAP"}</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194660101	00000000000469	BAZ7GB-NEW__Len TP X1 CARB G12 i7 LTE	PF5BKFGV			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194660103						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Simon Heath 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4224625	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/08/2025 10:00 - 19/08/2025 18:00	Contact Name	Michael Gray	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447385368186	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000391727			England
Ref 2				SK10 2NA
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1":1""Requested by date":"2025-08-14""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000009655_UK10_EUSAP Hard Services Macc GMP""Cost Center Account Number": "CC_0000009655_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194750533	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7P57			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194750535						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4224636	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	19/08/2025 10:00 - 19/08/2025 18:00	Contact Name	Kate Harris		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447760165263		
Priority	ND 1700				
Ref 1	WOT000371979				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-08-19","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000004032_UK10_EUSAP","UK/US Prod Dev Unit 2","Cost Center Account Number":"CC_0000004032_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194622201	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0R7P6T			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194622203						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Simon Heath 19/08/2025

<b>Date</b>	19/08/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Heath, Simon	<b>Jobs on Run</b>	9
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Job # 4224638	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/08/2025 10:00 - 19/08/2025 18:00	Contact Name	Pankaj Dakhane	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000391538			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-08-18""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003991_UK10_EUSAP UK Ops 2030 SHSC""Cost Center Account Number":"CC_0000003991_UK10_EUSAP"}</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194750536	00000000000460BA	29GB-USED_Len TP T14s G4 AMD R5	GM0TE7MB			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194750538						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Simon Heath 19/08/2025

Date	19/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4224736	Customer	Secure Retail Limited		Job Address
SLA Window	18/08/2025 12:26 - 19/08/2025 17:00	Contact Name	D FLANAGAN	CREWE RAILWAY STATION CREWE RAILWAY STATION
Activity	TECH EXCHANGE	Contact Phone	03300955760	TICKET OFFICE NANTWICH ROAD PLATFORM 12 CW2 6HR
Priority	ND 1700			
Ref 1	00059178			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail ..... Worldline ..... M020 Script	Please exchange: 02000103005020113429 PTID:M020-113429

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19476519401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Maintenance Collections	19477656001	2445822201 INC0000309752 91	4225005	COLLECTION	JOHN LEWIS PLC (0081024546), JOHN LEWIS TRAFFORD, PEEL AVENUE THE TRAFFORD CENTRE, MANCHESTER, M17 8JL	Claire Booth	18/08/2025 15:52 19/08/2025 17:00	19/08/2025	
Computacenter PwC NON TECH EXCHANGE	19477107901	PAR0406546	4224858	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	18/08/2025 14:22 19/08/2025 17:30	19/08/2025	
Computacenter PwC NON TECH EXCHANGE	19477135801	PAR0406537	4224870	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	18/08/2025 14:26 19/08/2025 17:30	19/08/2025	
Computacenter PwC NON TECH EXCHANGE	19477230601	PAR0406521	4224913	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	18/08/2025 14:42 19/08/2025 17:30	19/08/2025	
Vista Retail Support Limited	19477044101	3374123	4224840	NON TECH EXCHANGE	ONE STOP, 195 TALBOT ROAD, NEWTON, HYDE, SK14 4HJ	Claire Booth	18/08/2025 09:00 19/08/2025 17:00	19/08/2025	
Computacenter - British Telecom	19476426701	24462558	4224752	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), EE Stanford House Birchwood , EE Stanford House Birchwood , WA3 7TH	Claire Booth	19/08/2025 09:00 19/08/2025 17:00	19/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24464003	4224635	TECH EXCHANGE	B & Q PLC, B & Q PLC, ROUND HILL WAY, BOLTON, BL1 2SL	Daniel Hanson	18/08/2025 10:58 19/08/2025 17:00	19/08/2025	
Computacenter - Kingfisher	(No Items)	24465043	4225104	TECH EXCHANGE	B & Q PLC, B & Q PLC, ROUND HILL WAY, BOLTON, BL1 2SL	Daniel Hanson	18/08/2025 18:16 19/08/2025 17:00	19/08/2025	
DHL Supply Chain Limited - RBS	(No Items)	44285	4224934	COLLECTION	71 HILDEN STREET, 71 HILDEN STREET, BOLTON, BL2 1JD	Daniel Hanson	18/08/2025 15:10 19/08/2025 12:00	19/08/2025	
Fujitsu Services Limited - Banks	19476164401	C5317866	4224663	TECH EXCHANGE	RBSG, 19 Market Street, RBSG, MANCHESTER, M1 1WR	Daniel Hanson	19/08/2025 09:30 19/08/2025 16:30	19/08/2025	
Computacenter - Kingfisher	(No Items)	24464501	4224770	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 1, MIDDLETON TRADE PARK, MANCHESTER, M24 1QZ	Daniel Hanson	18/08/2025 12:59 19/08/2025 17:00	19/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	(No Items)	C5318034	4225115	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	18/08/2025 19:13 19/08/2025 20:00	19/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194752310	1-540384927306	4224521	CONSUMABLE INSTALL	Alliance Healthcare (Distribution) , Dodd Way, Walton Summit Preston, Print Room 9, Alliance Healthcare (Distribution) Limited, PRESTON, PR5 8AE	Daniel Hanson	19/08/2025 09:00 19/08/2025 17:00	19/08/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5317968	4224632	MANPOWER	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Daniel Hanson	18/08/2025 10:57 19/08/2025 20:00	19/08/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19476220901	3375236	4224680	NON TECH EXCHANGE	MCDONALDS - NCR, RANELAGH HOUSE 41-43 RANELAGH STREET, LIVERPOOL, LANCASHIRE, LIVERPOOL, L1 1JR	David Hargreaves	19/08/2025 09:00 19/08/2025 17:00	19/08/2025	
PayPoint Unscheduled	(No Items)	31132540	4224973	COLLECTION	TJ HUGHES BOOTLE, 140-144 MONS SQUARE, THE STRAND SHOPPING CENTRE, BOOTLE, MERSEYSIDE, L20 4ST	David Hargreaves	18/08/2025 15:30 19/08/2025 17:00	19/08/2025	
Fujitsu Services Limited - Telefonica TC	19477394501	C5318016	4224935	NON TECH EXCHANGE	O2 LIVERPOOL - NEW MERSEY 0461, SPEKE, LIVERPOOL, L24 8QB	David Hargreaves	19/08/2025 09:30 19/08/2025 18:00	19/08/2025	
Fujitsu Services Limited - Telefonica TC	19477373701	C5318015	4224926	TECH EXCHANGE	O2 LIVERPOOL - NEW MERSEY 0461, SPEKE, LIVERPOOL, L24 8QB	David Hargreaves	19/08/2025 09:30 19/08/2025 18:00	19/08/2025	
Computacenter - Astra Zeneca	194647490	WOT000389220	4224661	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/08/2025 10:00 19/08/2025 18:00	19/08/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000383988	4221677	COLLECTION	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/08/2025 10:00 19/08/2025 18:00	19/08/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000385777	4221680	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/08/2025 10:00 19/08/2025 18:00	19/08/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000384029	4221681	COLLECTION	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/08/2025 10:00 19/08/2025 18:00	19/08/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000389215	4222094	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/08/2025 10:00 19/08/2025 18:00	19/08/2025	
Computacenter Limited	19475166901	24456951	4224746	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 145 Cotton Lane , 145 Cotton Lane , WA7 5NE	David Hargreaves	19/08/2025 09:00 19/08/2025 17:00	19/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19472110101	DEL1614120	4224703	CHAIR INSTALL	DEAN OLDHAM, 52 HARDMAN AVENUE, ROSENDALE, BB4 6BB	David Ranson	19/08/2025 09:00 19/08/2025 13:00	19/08/2025	
POSTURITE LIMITED	19471232801	DEL1613150	4224717	CHAIR SP INSTALL	JILL MERCER, 10 GEORGE STREET, OSWALDTWISTLE, ACRINGTON, BB5 0ET	David Ranson	19/08/2025 09:00 19/08/2025 13:00	19/08/2025	
POSTURITE LIMITED	19471232802	DEL1613150	4224717	CHAIR SP INSTALL	JILL MERCER, 10 GEORGE STREET, OSWALDTWISTLE, ACRINGTON, BB5 0ET	David Ranson	19/08/2025 09:00 19/08/2025 13:00	19/08/2025	
POSTURITE LIMITED	19471232803	DEL1613150	4224717	CHAIR SP INSTALL	JILL MERCER, 10 GEORGE STREET, OSWALDTWISTLE, ACRINGTON, BB5 0ET	David Ranson	19/08/2025 09:00 19/08/2025 13:00	19/08/2025	
Computacenter - British Telecom	(No Items)	24459689	4225092	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), 1 Globe Way, The Globe Centre , 1 Globe Way, The Globe Centre , BB5 0FQ	David Ranson	19/08/2025 09:00 19/08/2025 17:00	19/08/2025	
Computacenter - British Telecom	19476427701	24460622	4224741	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), 1 Globe Way The Globe Centre , 1 Globe Way The Globe Centre , BB5 0FQ	David Ranson	19/08/2025 09:00 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19477402201	DEL1614014	4224938	CHAIR INSTALL	WSP, 16 BLACKFORD AVENUE, BURY, BL9 9TE	David Ranson	18/08/2025 15:13 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19474903101	DEL1614106	4224454	CHAIR INSTALL	FAILSWORTH PRIMARY CARE RESOUR, UNIT G5, THE KEPPEL BUILDING, ASHTON ROAD WEST, MANCHESTER, M35 0AD	David Ranson	18/08/2025 07:05 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19474972501	DEL1613897	4224478	CHAIR INSTALL	B A E SYSTEMS, WARTON AERODROME - W354, WARTON - C/O BASIL ELDHO, PRESTON, PR4 1AX	David Ranson	18/08/2025 07:33 19/08/2025 17:00	19/08/2025	
Computacenter Limited	19476447101	24463981	4224753	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 8/12 London Street, , 8/12 London Street, , PR9 0UZ	David Ranson	19/08/2025 09:00 19/08/2025 17:00	19/08/2025	
Vista Retail Support Limited	19477796301	3376569	4225026	TECH EXCHANGE	LIDL, TAWD VALLEY RETAIL & LEISURE PARK, NORTHWAY, SKELMERSDALE, SKELMERSDALE, WN8 6LU	David Ranson	18/08/2025 16:16 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19474880901	DEL1608920	4224449	CHAIR INSTALL	CO-OPERATIVE BANK PLC, DELF HOUSE, SOUTHWAY, SKELMERSDALE, WN8 6NY	David Ranson	18/08/2025 06:54 19/08/2025 17:00	19/08/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL ADIDAS UK DISPATCH	(No Items)	ADIDAS_BF_19 /08	4218496	MANPOWER	ADIDAS TRAFFORD PARK, Trafford Park, Stretford, Manchester, M17 1QD	Osama Shahhoud	19/08/2025 08:00 19/08/2025 17:00	19/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19472232801	24460938	4224688	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Ryan Owen	19/08/2025 08:00 19/08/2025 12:00	19/08/2025	
Computacenter Limited - HSBC	19472643201	INC49952588	4224684	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Ryan Owen	19/08/2025 08:00 19/08/2025 12:00	19/08/2025	
Computacenter Limited - HSBC	19471938401	RITM36189413	4224686	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Ryan Owen	19/08/2025 08:00 19/08/2025 12:00	19/08/2025	
Computacenter Limited - HSBC	19476093501	INC49857123	4224643	NON TECH EXCHANGE	COMPUTACENTER HSBC, BRYN ASAPH, UPPER DENBIGH ROAD, ST ASAPH, DENBIGHSHIRE, LL17 0LW	Ryan Owen	18/08/2025 11:05 19/08/2025 17:00	19/08/2025	
Vista Retail Support Limited	19477209001	3376186	4224903	TECH EXCHANGE	ONE STOP, 2 FFORDD FFYNNON,, PRESTATYN, CLWYD, PRESTATYN, LL19 8BA	Ryan Owen	18/08/2025 14:38 19/08/2025 17:00	19/08/2025	
Computacenter Limited - HSBC	19472644001	INC49928428	4224690	TECH EXCHANGE	COMPUTACENTER HSBC, 56 HIGH ST, BALA, LL23 7ND	Ryan Owen	19/08/2025 08:00 19/08/2025 12:00	19/08/2025	
Vista Retail Support Limited	19477961401	3376167	4225073	TECH EXCHANGE	LIDL, LLANDUDNO JUNCTION, VALE ROAD, LLANDUDNO, LL31 9SG	Ryan Owen	18/08/2025 16:55 19/08/2025 17:00	19/08/2025	
Computacenter Ltd Tesco Project	19459839001	BANGOR EXTRA	4220870	PROJECT	TESCO STORES LTD, TESCO STORES LTD, CAERNARFON ROAD, BANGOR, LL57 4SU	Ryan Owen	12/08/2025 11:37 19/08/2025 17:00	19/08/2025	
Computacenter Ltd Tesco Project	19459839002	BANGOR EXTRA	4220870	PROJECT	TESCO STORES LTD, TESCO STORES LTD, CAERNARFON ROAD, BANGOR, LL57 4SU	Ryan Owen	12/08/2025 11:37 19/08/2025 17:00	19/08/2025	
Computacenter Ltd Tesco Project	19459839003	BANGOR EXTRA	4220870	PROJECT	TESCO STORES LTD, TESCO STORES LTD, CAERNARFON ROAD, BANGOR, LL57 4SU	Ryan Owen	12/08/2025 11:37 19/08/2025 17:00	19/08/2025	
Computacenter Ltd Tesco Project	19459839004	BANGOR EXTRA	4220870	PROJECT	TESCO STORES LTD, TESCO STORES LTD, CAERNARFON ROAD, BANGOR, LL57 4SU	Ryan Owen	12/08/2025 11:37 19/08/2025 17:00	19/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	19476519401	00059178	4224736	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, TICKET OFFICE, NANTWICH ROAD, PLATFORM 12, CW2 6HR	Simon Heath	18/08/2025 12:26 19/08/2025 17:00	19/08/2025	
DHL Supply Chain Limited - RBS	(No Items)	44310	4224955	COLLECTION	28 BRINDLEY STREET, 28 BRINDLEY STREET, PENDLEBURY, SWINTON, MANCHESTER, M27 6FS	Simon Heath	18/08/2025 15:23 19/08/2025 12:00	19/08/2025	
Computacenter - Astra Zeneca	194622204	WOT000387301	4224622	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	19/08/2025 10:00 19/08/2025 18:00	19/08/2025	
Computacenter - Astra Zeneca	194660101	WOT000389338	4224623	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	19/08/2025 10:00 19/08/2025 18:00	19/08/2025	
Computacenter - Astra Zeneca	194750533	WOT000391727	4224625	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	19/08/2025 10:00 19/08/2025 18:00	19/08/2025	
Computacenter - Astra Zeneca	194622201	WOT000371979	4224636	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	19/08/2025 10:00 19/08/2025 18:00	19/08/2025	
Computacenter - Astra Zeneca	194750536	WOT000391538	4224638	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	19/08/2025 10:00 19/08/2025 18:00	19/08/2025	
Computacenter - Kingfisher	(No Items)	24465392	4225101	TECH EXCHANGE	B & Q PLC, B & Q PLC, GEORGES ROAD, STOCKPORT, SK4 1DR	Simon Heath	18/08/2025 17:53 19/08/2025 17:00	19/08/2025	
Vista Retail Support Limited	19477906301	3373915	4225066	TECH EXCHANGE	LIDL, OLD LIVERPOOL ROAD, LANCASHIRE, WARRINGTON, WA5 1AP	Simon Heath	18/08/2025 16:40 19/08/2025 17:00	19/08/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19461629201	43283126-CLF5 16	4221409	TECH EXCHANGE	DARREN GRETTON, 5 WOODLAND ROAD, WEST KIRBY, CH48 6ER	Stephen Fitton	12/08/2025 18:58 19/08/2025 17:00	19/08/2025	
Vista Retail Support Limited	19477796901	3375787	4225024	NON TECH EXCHANGE	MCDONALDS - NCR, UPTON BY PASS, UPTON, CHESHIRE, UPTON, CH49 6QG	Stephen Fitton	19/08/2025 09:00 19/08/2025 17:00	19/08/2025	
Fujitsu Services Limited - Star Trains	19477393401	C5318017	4224936	TECH EXCHANGE	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	Stephen Fitton	18/08/2025 15:11 19/08/2025 20:00	19/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194752208	1-540512449912	4224517	CONSUMABLE INSTALL	ASDA STORES LIMITED, Grange Road, ASDA STORES LIMITED, ELLESMORE PORT, CH65 0EA	Stephen Fitton	19/08/2025 09:00 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19472280001	DEL1614267	4224708	CHAIR INSTALL	JULIAN URRY, 15 VALE ROYAL DRIVE, WHITEGATE, NORTHWICH, CW8 2EY	Stephen Fitton	19/08/2025 09:00 19/08/2025 13:00	19/08/2025	
POSTURITE LIMITED	19477478701	DEL1614984	4224980	CHAIR SP INSTALL	SELECT PLANT HIRE CO LTD, WINCHAM LANE, WINCHAM, NORTHWICH, CW9 6DE	Stephen Fitton	18/08/2025 15:33 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19477478702	DEL1614984	4224980	CHAIR SP INSTALL	SELECT PLANT HIRE CO LTD, WINCHAM LANE, WINCHAM, NORTHWICH, CW9 6DE	Stephen Fitton	18/08/2025 15:33 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19474858601	DEL1614191	4224444	CHAIR INSTALL	TRINITYBRIDGE, NELSON HOUSE, GADBROOK BUSINESS CENTRE, RUDHEATH, NORTHWICH, CW9 7TN	Stephen Fitton	18/08/2025 06:36 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19475062901	DEL1614302	4224498	DESK INSTALL	ELAINE OWEN, 75 ASHTON AVENUE, RAINHILL, PRESCOT, L35 0QR	Stephen Fitton	18/08/2025 08:18 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19475062902	DEL1614302	4224498	DESK INSTALL	ELAINE OWEN, 75 ASHTON AVENUE, RAINHILL, PRESCOT, L35 0QR	Stephen Fitton	18/08/2025 08:18 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19475062903	DEL1614302	4224498	DESK INSTALL	ELAINE OWEN, 75 ASHTON AVENUE, RAINHILL, PRESCOT, L35 0QR	Stephen Fitton	18/08/2025 08:18 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19475062904	DEL1614302	4224498	DESK INSTALL	ELAINE OWEN, 75 ASHTON AVENUE, RAINHILL, PRESCOT, L35 0QR	Stephen Fitton	18/08/2025 08:18 19/08/2025 17:00	19/08/2025	
POSTURITE LIMITED	19475062905	DEL1614302	4224498	DESK INSTALL	ELAINE OWEN, 75 ASHTON AVENUE, RAINHILL, PRESCOT, L35 0QR	Stephen Fitton	18/08/2025 08:18 19/08/2025 17:00	19/08/2025	
Verifone UK LTD	(No Items)	G356094	4224760	TECH EXCHANGE	STONEGATE - SEFTON ARMS - 3500, 1-7 BALDWIN STREET, ST. HELENS, LANCASHIRE, LANCASHIRE, WA10 2RS	Stephen Fitton	19/08/2025 09:00 19/08/2025 17:00	19/08/2025	
Training Account	(No Items)	Stephen Fitton van return	4215238	DELIVERY	Unit 2, Europa Court, Gemini Business Pk, Europa Blvd, WA5 7TN	Stephen Fitton	04/08/2025 09:00 19/08/2025 17:00	19/08/2025	