



Run Sheet

Stephen Fitton 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4080966	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/01/2025 17:09 - 31/01/2025 17:00	Contact Name	CHRIS FILLINGHAM		CHRIS FILLINGHAM 4 BRIDGE ROAD, NETHER KELLET, LANCASTER LA6 1HH
Activity	CHAIR INSTALL	Contact Phone	03300477471		
Priority	ND 1700				
Ref 1	DEL1526403				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: CPA000270138 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18776488801	100092832	P-Sit High back - Black With:				

Returned Items



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Job # 4080283	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/01/2025 06:55 - 31/01/2025 17:00	Contact Name	SANA ALI		CAPITA TULKETH MILL, BALCARRES ROAD ASHTON-ON-RIBBLE PRESTON PR2 2DY
Activity	CHAIR INSTALL	Contact Phone	07817697384		
Priority	ND 1700				
Ref 1	DEL1529969				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BAEItems on order:9790026 - FOOTREST - Fellowes Sta	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773003801	100092512	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4080447	Customer	Computacenter - Kingfisher			Job Address
SLA Window	30/01/2025 09:47 - 31/01/2025 17:00	Contact Name	JANE NOWELL/ THE MANAGER	B&Q B & Q PLC UNIT 1	SOUTH RINGS BUSINESS PARK PRESTON PR5 6BZ
Activity	TECH EXCHANGE	Contact Phone	01772 628322		
Priority	ND 1700				
Ref 1	24228401				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	KINGFISHER Till hostname: GBBQ01291SCO88P Till number: 88 What element of the till is impacted?: PED CARD ACCEPTANCE ISSUE? Yes Card insert/Chip & Pin working? N Contactless payments working? N Peripheral make/model(Please copy and paste CI): PEDVX820 PED serial number: 327-542-885 PED ID (Shown on the back): 29976683

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4080344	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/01/2025 07:44 - 31/01/2025 17:00	Contact Name	MOHAMMED AMIN	MOHAMMED AMIN 9 HEARTWOOD CLOSE BLACKBURN BB2 7QP
Activity	DESK & CHAIR INSTALL	Contact Phone	07894851493	
Priority	ND 1700			
Ref 1	DEL1527002			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: No access issues. *** Please call 1 hour before arrival.Customer Ref / PO: 600277861Items on order:8821215 - MISC - HiHo 1080P HD We</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of BOTH products once built Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. BB2 7QP>Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4080271	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/01/2025 06:30 - 31/01/2025 17:00	Contact Name	LAUREN BRADSHAW WR:25946		LAUREN BRADSHAW WR:25946 15 ACORN MEWS BURNLEY BB12 6EW
Activity	CHAIR INSTALL	Contact Phone	07546505586		
Priority	ND 1700				
Ref 1	DEL1527265				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P489331 WR:27364Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18772975201	9787502BLA	Positiv Plus Medium With Neck				



Run Sheet

Nadeem Saleem 31/01/2025

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Job # 4080289	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/01/2025 07:01 - 31/01/2025 17:00	Contact Name	AMBER WRIGHT		AMBER WRIGHT 15 ENNERDALE CLOSE KIRKBY LIVERPOOL L33 2DH
Activity	CHAIR SP INSTALL	Contact Phone	07502258105		
Priority	ND 1700				
Ref 1	DEL1528984				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: N/A *** Please call 1 hour before arrival.Customer Ref / PO: HME720120Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773010901	2333012	Office Suites Laptop Riser				
18773010902	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18773011101	9900002	Homeworker Ergonomic Chair - W				
18773011201	2333012	Office Suites Laptop Riser				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4080293	Customer	POSTURITE LIMITED			Job Address		
SLA Window	30/01/2025 07:04 - 31/01/2025 17:00	Contact Name	ANDREW FOXCROFT		ANDREW FOXCROFT 101 WALTON BRECK ROAD LIVERPOOL L4 0RD		
Activity	CHAIR INSTALL	Contact Phone	07795826413				
Priority	ND 1700						
Ref 1	DEL1527370						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: Main road - yellow lines so short stay parking. *** Please call 1 hour before arrival.Customer Ref / PO: HME719953Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773015201	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4073738	Customer	POSTURITE LIMITED			Job Address
SLA Window	31/01/2025 09:00 - 31/01/2025 17:00	Contact Name	LYNDSEY CONNOLLY		RSA NEW HALL PLACE OLD HALL STREET LIVERPOOL L3 9PP
Activity	CHAIR INSTALL	Contact Phone	07741153787		
Priority	ND 1700				
Ref 1	DEL1524953				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: This is an office building *** Please call 1 hour before arrival.Customer Ref / PO: EP123474Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18747347801	9787602BLA	Positiv Plus High Back With Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18747348001	9787602BLA	Positiv Plus High Back With Ne				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



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Job # 4080268	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/01/2025 06:27 - 31/01/2025 17:00	Contact Name	BECKY WATERHOUSE		BECKY WATERHOUSE 18 DOWNHAM ROAD BIRKENHEAD CH42 5NP
Activity	CHAIR INSTALL	Contact Phone	07850532540		
Priority	ND 1700				
Ref 1	DEL1527410				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P489396 WR:27366Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18772973001	9787502BLA	Positiv Plus Medium With Neck				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18772973201	9787502BLA	Positiv Plus Medium With Neck				



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Job # 4080977	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/01/2025 17:33 - 31/01/2025 17:00	Contact Name	ABIGAIL HUGHES	ABIGAIL HUGHES 24 FODEN WALK WILMSLOW SK9 2HQ
Activity	DESK INSTALL	Contact Phone	07858593124	
Priority	ND 1700			
Ref 1	DEL1525187			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: ***PLEASE AVOID SCHOOL RUN HOURS BETWEEN 15:20-15:40*** *** Customer Instructions: You will need to come on the main road near the bus stop. *** Please call 1 hour before arrival.Customer Ref / PO: PO-100024638Items on order:8873004 - PLATFORM - VariDesk Pro	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18776545201	3823001	Positiv Screw In Leg Desk 1000				



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Job # 4080644	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/01/2025 12:36 - 31/01/2025 17:00	Contact Name	FUNMI ODUNEWU WR:26565		FUNMI ODUNEWU WR:26565 16 MAGPIE LANE PARTINGTON MANCHESTER M31 4TQ
Activity	CHAIR SP INSTALL	Contact Phone	07908623314		
Priority	ND 1700				
Ref 1	DEL1527460				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P489414 WR:27165Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18774845201	100136887	Cleartex Rectangular Floor Mat				
18774845202	100016562	BREYTA Foot Rest - Black				
18774845203	1301011	RH New Logic 200 Med Back Chai				



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Job # 4080769	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	31/01/2025 07:00 - 31/01/2025 11:00	Contact Name	TRAINING RIG NLC9986 override to NLC286	4 MERSEDES SKILOP TRAINING Rail House Lord Nelson Street LANCASHIRE Liverpool L1 1JF
Activity	TECH EXCHANGE	Contact Phone	07540 430291	
Priority	4HR			
Ref 1	C5302741			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>4HR 31/01/2025 11:00 SLA: 4HR 31/01/2025 11:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJTP8ALLINONE x 1</p>	<p>Problem: [ME] TP8 AIO (All in One) Faulty Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: In Use URL: Call history:: ##### Call 5302741 Problem Web Service qws_uk Thu 30 Jan 2025 14:51:34 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4064TAA3 contract.pkey=23200 call.poms=1 call.zip=L1 1JF call.address=Rail House Lord Nelson Street call.city=Liverpool call.customerid=INC16876157 call.problem=NLC9986 ME Training Rig Window 30 No power to PED NLC 9986 Site Name ME Trai call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TMLPOSTP8WUS call.priority=2-Medium call.datereported=1/30/2025 3:51:06 PM</p> <p>##### Call 5302741 Problem Web Service qws_uk Thu 30 Jan 2025 14:51:34 A+C+P ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18775699401	_MYFUJTP8ALLI	NONNE15:TP8 ALL IN ONE POS:PSU				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18775699601	_MYFUJTP8ALL	NONE15:TP8 ALL IN ONE POS:PSU				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

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Job # 4080589	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	31/01/2025 09:00 - 31/01/2025 17:00	Contact Name	Store Manager 1233	Boots UK Limited Lime Street Managers Office LIVERPOOL L1 1JD
Activity	CONSUMABLE INSTALL	Contact Phone	01517087699	
Priority	ND 1700			
Ref 1	1-518971010764			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/01/2025 17:00-----ASSET</p> <p>INFORMATION---ProductName: CS510de High Volt HR CZ EE GR LT LV NL MA PT RO RSDDeviceTagCustomer: Managers OfficeSerialNumber: 502733945FV24ProductIdentifier: 28E0070Model: 5027-630Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000 option 9. If dialing from the Republic of Ireland the number is 00 44 330123 9000Please note that option 9 is theEngineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers PPDS MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	-----ACTIVITY DESCRIPTION---Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187690927	40X7616	CS31x SVC Maint Kit Fuser 230V	.	.	Not Used	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4080572	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	30/01/2025 11:47 - 31/01/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	MANPOWER	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5302713				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
ND 31/01/2025 20:00 SLA: ND 31/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5302713 Problem Web Service qws_uk Thu 30 Jan 2025 11:46:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16876555 call.problem=NLC2242 Liverpool Central Steatite CCST Printer 476 STAR mobile printer faul call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=1/30/2025 12:45:48 PM ##### Call 5302713 Problem Web Service qws_uk Thu 30 Jan 2025 11:46:36 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4080592	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	30/01/2025 12:13 - 31/01/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	MANPOWER	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5302717				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
ND 31/01/2025 20:00 SLA: ND 31/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	<p>Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5302717 Problem Web Service qws_uk Thu 30 Jan 2025 12:12:35 A+C+P</p> <pre>agent.loginnname=qws_uk equipment.assettag=STRGB000000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16868926 call.problem=NLC2242 Liverpool Central Staite CCST Printer 415 Printer is voiding ticke call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=1/30/2025 1:11:50 PM ##### Call 5302717 Problem Web Service qws_uk Thu 30 Jan 2025 12:12:35 A+C+P...</pre>

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4080895	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/01/2025 16:19 - 31/01/2025 17:00	Contact Name		SUPERDRUG STORES PLC LIVERPOOL ONE UPPER LEVEL 5 WALL STREET LIVERPOOL L1 8BJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3174931			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3174931- Managers Device is not holding battery. (SN: 23206523021855) ASW-HHT-ZEBRA-TC26	Replace ASW-HHT-ZEBRA-TC26 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18776203001	ASW-HHT-ZEBRA-TC26	ASW-HHT-ZEBRA-TC26				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18776203201						



Run Sheet

John Paul Barron 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4080160	Customer	Fujitsu Services Limited - Star Trains			Job Address	
SLA Window	29/01/2025 23:26 - 31/01/2025 20:00	Contact Name		AINTREE NLC2125 MER HUB STATION	MERSEYRAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE	
Activity	TECH EXCHANGE	Contact Phone		0151 955 2440		
Priority	ND 1900					
Ref 1	C5302651					
Ref 2						
No. of Parts	1					

Instructions 1	Instructions 2
ND 31/01/2025 20:00 SLA: ND 31/01/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: AINTREE NLC2125 Newbury Printer Swap Out

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18772653301	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40493			

Returned Items

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4080941	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	30/01/2025 16:36 - 31/01/2025 13:00	Contact Name	MANAGER	MADINA FOOD STORE MADINA FOOD STORE 86 DUKE STREET ROCHDALE OL12 0RJ
Activity	TECH EXCHANGE	Contact Phone	07709000423	
Priority	4HR			
Ref 1	02153627			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37596126//31269787//PPmini	incorrect device on site

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4080824	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	30/01/2025 15:38 - 31/01/2025 17:00	Contact Name	LOGHMAN OMRANI	ARIZONA FRIED CHICKEN 13-15 OLDHAM ROAD ROCHDALE LANCASHIRE OL16 1UA
Activity	COLLECTION	Contact Phone	07455657822	
Priority	ND 1700			
Ref 1	31257135			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS) Mr. Loghman Omrani 07455657822 Retailer asked to collect from next door store: Arizona Fried Chicken 13-15 Oldham Road Rochdale OL16 1UA	37591456 38943426

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18775957801	Collection Tote Box	Tote Box for Collections				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18775958001	Collection Tote Box	Tote Box for Collections				



Run Sheet

David Ranson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4080328	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/01/2025 07:26 - 31/01/2025 17:00	Contact Name	MAMOONA HUSSAIN		25 MELLING ROAD NA NA OLDHAM OL4 1PL
Activity	CHAIR SP INSTALL	Contact Phone	07534192092		
Priority	ND 1700				
Ref 1	DEL1529468				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: NBSPOSTHS22Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773089401	1301015	RH New Logic 200 Med Back with				
18773089402	9790026	Fellowes Standard Footrest				



Run Sheet

David Ranson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4080886	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/01/2025 16:13 - 31/01/2025 17:00	Contact Name		ONE STOP 107 HAUGHTON GREEN ROAD DENTON M34 7GR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3182809			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3182809: 6752UKO - HP Printer on Paper jam	Replace PTR-HP-E40040 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18776172201	PTR-HP-E40040	PTR-HP-E40040				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18776172401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4080294	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/01/2025 07:06 - 31/01/2025 17:00	Contact Name	JESSICA SHERRATT	AG SERVICE COMPANY LIMITED 19 WESTMORLAND ROAD DIDSBURY MANCHESTER M20 2UB
Activity	CHAIR INSTALL	Contact Phone	07516719612	
Priority	ND 1700			
Ref 1	DEL1529098			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order:3823002 - DESKSIMPLE - Positiv Sc	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773017001	9994754	Homeworker Ergonomic Office Ch				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4080337	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/01/2025 07:37 - 31/01/2025 17:00	Contact Name	YASMIN AHMED-LITTLE		YASMIN AHMED-LITTLE 141 HALE ROAD HALE ALTRINCHAM WA15 8RT
Activity	CHAIR INSTALL	Contact Phone	01980619818		
Priority	ND 1700				
Ref 1	DEL1526910				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P5132536Items on order:8873006 - PLATFORM - VariDesk Pro	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773124201	100137861	HAG Capisco Puls 8020 Black Ne				



Run Sheet

David Ranson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4080636	Customer	Computacenter Limited		Job Address
SLA Window	31/01/2025 09:00 - 31/01/2025 17:00	Contact Name	Jerissa Patel	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447792070687	Flat A906 2A Chester Road
Priority	ND 1700			Flat A906 2A Chester Road
Ref 1	24230445			M15 4SA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Jerissa Patel Contact Number - 07792070687 Location - Ft A906 2A Chester Road M15 4SA - Heritage - Device - WINDOWS Make -ad Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4707161	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773915601	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18773915801	4707161	LBG:PPD HP 830 G10 i5 16GB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
Job # 4080631		Customer		Computacenter Limited		Job Address	
SLA Window		31/01/2025 09:00 - 31/01/2025 17:00		Contact Name	Chigozie Emeka	LLOYDS BANKING GROUP PLC (008102783 Westminster House 11 Portland Street Westminster House 11 Portland Street M1 3HU	
Activity		NON TECH EXCHANGE		Contact Phone	07493984696		
Priority		ND 1700					
Ref 1		24230795					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Contact Name - Chigozie Emeka Contact Number - 07493984696 Location - stminster House Manchester M1 3HU - Heritage - Device - WINDOWS Make Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4426				No Instructions			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
18774377601	4707160	LBG:PPD HP 830 G9 i5 16GB					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
18774377801	4707160	LBG:PPD HP 830 G9 i5 16GB					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Simon Heath 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	5
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Job # 4080945	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	30/01/2025 09:30 - 31/01/2025 16:00	Contact Name	Stacie Gagan	RBSG 196 Monton Road Eccles RBSG MANCHESTER M30 9NW
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1600			
Ref 1	C5302721			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 03/02/2025 15:00 SLA: ND 03/02/2025 15:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBINGIPP350V4-KIT x 1	Problem: [TC] WinX IPP350 Chip and Pin/Cable/PSU Faulty (IPP350 KIT) Root Cause: Unknown Action: Engineer to replace parts following WinX Courier Swapout Guide and test.**KIT PART includes - PED PSU Cable** **ALLFaulty parts must be returned** Test: Working URL: Call history: ##### Call 5302721 Problem Web Service qws_uk Thu 30 Jan 2025 12:34:54 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB0000000000MT1R3 contract.pkey=23224 call.poms=1 call.zip=M30 9NW call.address=196 Monton Road Eccles call.city=MANCHESTER call.orgname=RBSG call.customerid=INC8681067 call.problem=chip and pin pad - issues [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/30/2025 1:34:48 PM call.dpavailable=1 ##### Call 5302721 Problem Web Service qws_uk Thu 30 Jan 2025 12:34:54 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18776368301	_RBINGIPP350V4-KIT	IPP350 V4CONTACTLESS KIT	17144PP83081315			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	5
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Job # 4079279	Customer	Herbert Retail Limited			Job Address
SLA Window	29/01/2025 08:27 - 31/01/2025 17:00	Contact Name	STORE MANAGER		TESCO STORES LTD TESCO STORES LTD BUCKSHAW VILLAGE BUCKSHAW LINK CHORLEY PR7 7EL
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 6250				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
DELIVER TO STORE MANAGER	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18768599301						
18768599302						



Run Sheet

Simon Heath 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	5
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Job # 4080964	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	30/01/2025 17:07 - 31/01/2025 13:00	Contact Name	MANAGER	PREMIER PREMIER 41 MOSS LANE LEYLAND PR25 4XA
Activity	TECH EXCHANGE	Contact Phone	01772230398	
Priority	4HR			
Ref 1	02153590			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34032613//02153590//T3	Swap reason: Touch Screen

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	5
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Job # 4080561	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/01/2025 11:35 - 31/01/2025 17:00	Contact Name		LIDL BEEZON ROAD KENDAL LA9 6EL
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3178203			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3178203 - Brief Description: Zebra device - 21021522515774 - Black Screen Issue</p> <p>Full Description: AM Interface: This ticket was created by a store employee store deputy manager or store manager.</p> <p>Defective</p>	<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18774443401	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18774443601						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	5
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Job # 4080655	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/01/2025 09:00 - 31/01/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI 148-150 DALTON ROAD BARROW IN FURNESS LANCASHIRE BARROW IN FURNESS LA14 1PU
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3182381			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3182381 - Side 2 - grill printer physically damaged need swapout Ref- INC2740004 Full postal code of the Site : LA14 1PU Store Number :229	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18774909501	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

Claire Booth 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4080729	Customer	DHL Supply Chain Limited - RBS			Job Address		
SLA Window	30/01/2025 13:59 - 31/01/2025 17:00	Contact Name	JAMES NARRAWAY		PADDOCK HOUSE		
Activity	COLLECTION	Contact Phone	077602 27960		PADDOCK HOUSE DOBFORD GRANGE		
Priority	ND 1700				NORTH RODE		
Ref 1	42278				CONGLETON		
Ref 2					CW12 2NY		
No. of Parts	2						

Instructions 1	Instructions 2
To collect 6 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18775333602	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18775333601	DHL RBSG Medium	Medium Tote				



Run Sheet

Claire Booth 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4075228	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/01/2025 12:03 - 31/01/2025 17:00	Contact Name	MATTHEW BOOTH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0608848			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18753840901						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18753841101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4075428	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/01/2025 14:10 - 31/01/2025 17:00	Contact Name	DANIEL BLURTON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0717352			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18754525701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4075430	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/01/2025 14:12 - 31/01/2025 17:00	Contact Name	MARIA ELIAS	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0701248			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18754546301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4076696	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	27/01/2025 09:20 - 31/01/2025 17:00	Contact Name	KRISHNA MISTRY		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	07883496353		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	RITM0738870				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18758805401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4080281	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/01/2025 06:53 - 31/01/2025 17:00	Contact Name	TONY COLARELLI	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447384907839	
Priority	ND 1700			
Ref 1	RITM0748800			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773000101						

Returned Items



Run Sheet

Claire Booth 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4080292	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/01/2025 07:04 - 31/01/2025 17:00	Contact Name	KOSTAS GRIGORIOU	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447392103115	
Priority	ND 1700			
Ref 1	RITM0627688			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Refresh	<p>Device to be collected from user: PC1NJ97X - Lenovo 20UJS1601M Lenovo 20UJS1601M - Lenovo ThinkPad T14s Gen 1 - 00000000004563256</p> <p>Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847</p> <p>Please note this is an AstraZeneca Refresh If the user does not have the device available for collection please deliver the new device. Please update POD as Delivered but failed Collection the collection of the old device will be arranged at another date</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773014701						



Run Sheet

Claire Booth 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4080975	Customer	Computacenter Limited			Job Address
SLA Window	31/01/2025 09:00 - 31/01/2025 17:00	Contact Name	MALIK MUNIR		TSB SABADELL (0081059102) 1A LYME STREET HAZEL GROVE SK7 4AB
Activity	NON TECH EXCHANGE	Contact Phone	004407412680664		
Priority	ND 1700				
Ref 1	24231092				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Contact number 07412680664 ASSET number BVP57D3 SWAP	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4080641	Customer	Computacenter Limited		Job Address
SLA Window	31/01/2025 09:00 - 31/01/2025 17:00	Contact Name	Jeremy Bentham	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447888742931	21B Egerton Road 21B Egerton Road SK3 8SR
Priority	ND 1700			
Ref 1	24230377			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Jeremy Bentham Contact Number - 07888742931 Location -B Egerton Road Stockport SK3 8SR - Heritage - Device - WINDOWS Make Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4426	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773915901	4426948	LBG:HP 830 G9 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18773916101	4426948	LBG:HP 830 G9 i5 16GB				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4080531	Customer	CXM - Complex		Job Address
SLA Window	31/01/2025 13:00 - 31/01/2025 17:00	Contact Name	IMRAN ABBAS	EASTERN POINT BAR GRILL LTD 80 FLIXTON ROAD URMSTON MANCHESTER M41 5AD
Activity	TECH EXCHANGE	Contact Phone	7707929521	
Priority	Timed			
Ref 1	5804545			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
contact the customer at 07311050512 approximately 30 minutes before arrival. *ELAVON* : Despatch/Install EN30003/Poynt 61 Smart Terminal WiFi x 1; Despatch/Install EN60011/NANO KPN SIM CARD x 1: Collect EN60011/Part no. K003 SNO: 8931083223084907662: Collect EN30003/POYNT 61 SMART TERMINAL WIFI SNO: ST3SL11XRY000715LAN_UK_0125633: SWAP OUT/SWAP OUT	IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone UK +44 20 4571 2110 IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone IE +353 1 267 8985 *****ALWAYS CALL TALECH ONBOARDING ONCE THE JOB IS COMPLETED***** LAN_UK_0125633 Alan 07311050512 3pm-7pm (WIFI) 3pm-7pm Elavon TID: 15026563; Date Time Logged: 20250124171010; Terminal ID: 210205175302; Profile Number: 15026563 Other Info

Job Notes

In Items

See Items Overleaf



Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4080532	Customer	CXM - Complex		Job Address
SLA Window	31/01/2025 13:00 - 31/01/2025 17:00	Contact Name	IMRAN ABBAS	EASTERN POINT BAR GRILL LTD 80 FLIXTON ROAD URMSTON MANCHESTER M41 5AD
Activity	TECH EXCHANGE	Contact Phone	7707929521	
Priority	Timed			
Ref 1	5804547			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
ontact the customer at 07311050512 approximately 30 minutes before arrival *ELAVON* : Despatch/Install EN30003/Poynt 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1: Collect EN60011/Part no. K003 SNO: 8931081521096105577: Collect EN30003/POYNT 61 SMART TERMINAL WIFI SNO: ST3SL115RY000701LAN_UK_0125635: SWAP OUT/SWAP OUT	IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone UK +44 20 4571 2110 IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone IE +353 1 267 8985 *****ALWAYS CALL TALECH ONBOARDING ONCE THE JOB IS COMPLETED***** LAN_UK_0125635 Alan 7707929521 07311050512 3pm-7pm (WIFI) 3pm-7pm Elavon TID: 15026564; Date Time Logged: 20250124181006; Terminal ID: 210205175303; Profile Number: 15026564 Other Info

Job Notes

In Items

See Items Overleaf

Returned Items					
Request	Part	Description	Serial	Asset	Part Consumed/Delivered
18774213401	EN30003	Poynt 61 Smart Terminal WiFi(T			
18774213501	EN60011	Nano KPN SIM Card-(GB)			



Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4080533	Customer	CXM - Complex		Job Address
SLA Window	31/01/2025 13:00 - 31/01/2025 17:00	Contact Name	IMRAN ABBAS	EASTERN POINT BAR GRILL LTD 80 FLIXTON ROAD URMSTON MANCHESTER M41 5AD
Activity	TECH EXCHANGE	Contact Phone	7707929521	
Priority	Timed			
Ref 1	5804546			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
contact the customer at 07311050512 approximately 30 minutes before arrival. *ELAVON* : Despatch/Install EN30003/Poyn 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1: Collect EN60011/Part no. K003 SNO: 8931084024061479843: Collect EN30003/POYNT 61 SMART TERMINAL WIFI SNO: ST3SL11XRY000757LAN_UK_0125634: SWAP OUT/SWAP OUT	IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone UK +44 20 4571 2110 IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone IE +353 1 267 8985 *****ALWAYS CALL TALECH ONBOARDING ONCE THE JOB IS COMPLETED***** LAN_UK_0125634 Alan 7707929521 07311050512 3pm-7pm (WIFI) 3pm-7pm Elavon TID: 15026565; Date Time Logged: 20250124171010; Terminal ID: 210205175304; Profile Number: 15026565 Other Info

Job Notes

In Items

See Items Overleaf



Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4080536	Customer	CXM - Complex		Job Address	
SLA Window	31/01/2025 13:00 - 31/01/2025 17:00	Contact Name	IMRAN ABBAS	EASTERN POINT BAR GRILL LTD 80 FLIXTON ROAD URMSTON MANCHESTER M41 5AD	
Activity	TECH EXCHANGE	Contact Phone	7707929521		
Priority	Timed				
Ref 1	5804548				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
<p>contact the customer at 07311050512 approximately 30 minutes before arrival.</p> <p>*ELAVON* : Despatch/Install EN30003/PoynT 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1: Collect EN60011/Part no. K003 SNO: 8931084024061480353: Collect EN30003/POYNT 61 SMART TERMINAL WIFI SNO: ST3SL114RY000593LAN_UK_0125636: SWAP OUT/SWAP OUT</p>	<p>IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone UK +44 20 4571 2110 IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone IE +353 1 267 8985 *****ALWAYS CALL TALECH ONBOARDING ONCE THE JOB IS COMPLETED*****</p> <p>LAN_UK_0125636 Alan 7707929521 07311050512 3pm-7pm (WIFI) 3pm-7pm Too few items removed/repaired Elavon TID: 15026566; Date Time Logged: 20250124181006; Terminal ID: 210205175305; Profile Number: 15026566
 Other Info</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
						<p>See Items Overleaf</p>

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18774214101	EN30003	Poyn 61 Smart Terminal WiFi(T)				
18774214201	EN60011	Nano KPN SIM Card-(GB)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4078312	Customer	HCL Barclays		Job Address
SLA Window	28/01/2025 12:21 - 31/01/2025 17:00	Contact Name	ANNE COONAN	43 WALTON ROAD 43 WALTON ROAD SALE M33 4AT
Activity	IMAC COLLECTION	Contact Phone	07803121658	
Priority	ND 1600			
Ref 1	TASK2514290/1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop collection - Please use Tote	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18765251401	HCL Tote	HCL Tote				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4078313	Customer	HCL Barclays		Job Address
SLA Window	28/01/2025 12:23 - 31/01/2025 17:00	Contact Name	ANNE COONAN	43 WALTON ROAD 43 WALTON ROAD SALE M33 4AT
Activity	COLLECTION	Contact Phone	07803121658	
Priority	ND 1600			
Ref 1	TASK2514290/2			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Peripherals collection - please use large box	monitor printer and cables

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18765261401	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4080366	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	30/01/2025 08:13 - 31/01/2025 20:00	Contact Name	HAZEL GROVE NLC2768 NT STATION	Northern Rail - STAR Hazel Grove Railway Station, Station Street, Hazel Grove, Stockport, E Mancs Cheshire Cheshire SK7 4EX
Activity	TECH EXCHANGE	Contact Phone	0161 487 4915	
Priority	ND 1900			
Ref 1	C5302657			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 31/01/2025 20:00 SLA: ND 31/01/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1</p>	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5302657 Problem Web Service qws_uk Thu 30 Jan 2025 08:13:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N2768TA23 contract.pkey=23200 call.poms=1 call.zip=SK7 4EX call.address=Hazel Grove Railway Station Station Street Hazel Grove Stockport E Mancs call.city=Cheshire call.customerid=INC16891102 call.problem=NLC2768 HAZEL GROVE 33220 NLC 2768 Site HAZEL GROVE Window 31 Faulty Unit(N call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773336001	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	33107			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18773336201	_NRNEWND4020	MKR:MAGNETIC TICKET DT 203DPI	33107			

Engineer Closure Notes

Engineer Closure Notes	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4080731	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/01/2025 14:00 - 31/01/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5302733			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 31/01/2025 20:00 SLA: ND 31/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5302733 Problem Web Service qws_uk Thu 30 Jan 2025 13:47:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC16893610 call.problem=Mobile Device Issues - Manchester Victoria - 9654 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=1/30/2025 2:46:36 PM ##### Call 5302733 Problem Web Service qws_uk Thu 30 Jan 2025 13:47:04 A+C+P From: William Fairhurst <William.Fairhurst@northernrailway.co.uk> Sent: Thursday...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18775339001	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112734		
18775339401	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4080730	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/01/2025 14:00 - 31/01/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester) Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Trains Signing o Lancashire Manchester M60 7RA
Priority	ND 1900			
Ref 1	C5302734			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 31/01/2025 20:00 SLA: ND 31/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5302734 Problem Web Service qws_uk Thu 30 Jan 2025 13:53:05 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC16873537 call.problem=NLC9653 MANCHESTER PICCADILLY Miura Ped dropping connection 020-108704 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=1/30/2025 2:52:35 PM ##### Call 5302734 Problem Web Service qws_uk Thu 30 Jan 2025 13:53:05 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18775344101	_NRMIUM020DE	PCIE:M020 NORTHERN MOBILE LIVE	02000303002020	112696		
18775344501	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18775344301	_NRMIIUM020DE	PCP:M020 NORTHERN MOBILE LIVE	02000303002020	112696		
18775344701	_SXASSET-LABELS	SXASSET-LABELSV2				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4079855	Customer	CXM - Complex		Job Address
SLA Window	29/01/2025 16:30 - 31/01/2025 17:00	Contact Name	TOM OWEN	CHESTER ZOO FOOD OUTLET
Activity	TECH EXCHANGE	Contact Phone	1244650264	CEDAR HOUSE CAUGHALL ROAD CHESTER CH2 1LH
Priority	ND 1700			
Ref 1	5804206			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN72181/Lane 3000 Smartlink P2PE x 1: Collect EN72180/Lane 3000 PCI V5 SNO: 202017333011101015905834LAN_UK_0125703: SWAP OUT/SWAP OUT	LAN_UK_0125703 14208910 Rebeca +441244389419 9-4:30pm m-f 9-4:30pm m-f Elavon TID: 14208910; Date Time Logged: 20250129161122; Terminal ID: 210164288335; Profile Number: 14208910 Other Info

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18771615301	EN72181	Lane 3000 Smartlink P2PE(VN)				
18771615302	EN322	TEEE Bag				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18771615801	EN322	TEEE Bag				
18771616001	EN72180	Lane 3000 P2PE-(FR)				
18771616201	EN72181	Lane 3000 Smartlink P2PE(VN)				



Run Sheet

Daniel Hanson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4080590	Customer	CXM		Job Address
SLA Window	30/01/2025 12:10 - 31/01/2025 17:00	Contact Name	DAVID BIESOK	CRABWALL MANOR HOTEL & SPA PARKGATE ROAD CHESTER CH1 6NE
Activity	MANPOWER	Contact Phone	1244851666	
Priority	ND 1700			
Ref 1	5804591			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*CTDI* 520334510946353*: BreakFix/Merchant was expecting an engineer 29/01 not arrived. Merchant has new terminal still has same continuous issue. Unable to transact error message unable to connect to auth host/ host. Merchant has had wifi provider check connection all ok states 'it's the terminal'. Requested engineer to come out to assist.</p> <p>If assistance is required please contact the following helpdesks depending on the terminal you are working on. CLOVER H/D: 0345 605 0615 +44(0)1268567133 SPIRE H/D: 0345 606 5055; Ingenico H/D: 0344 561 6847 VeriFone H/D: 01268 567125</p>	<p>Merchant was expecting an engineer 29/01 not arrived. Merchant has new terminal still has same continuous issue. Unable to transact error message unable to connect to auth host/ host. Merchant has had wifi provider check connection all ok states 'its the terminal'. Requested engineer to come out to assist.If assistance is required please contact the following helpdesks depending on the terminal you are working on. CLOVER H/D: 0345 605 0615 +44(0)1268567133 SPIRE H/D: 0345 606 5055; Ingenico H/D: 0344 561 6847 VeriFone H/D: 01268 567125</p> <p>
 Other Info</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18774632001						

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Run Sheet

Daniel Hanson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4080892	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/01/2025 16:18 - 31/01/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5302748			Chester
Ref 2				CH1 3NS
No. of Parts	2			

Instructions 1	Instructions 2
ND 31/01/2025 20:00 SLA: ND 31/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5302748 Problem Web Service qws_uk Thu 30 Jan 2025 15:47:34 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC16894260 call.problem=CHESTER NLC3701 TFW Depot Miura PED set 17 020-043678 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=1/30/2025 4:47:15 PM ##### Call 5302748 Problem Web Service qws_uk Thu 30 Jan 2025 15:47:34 A+C+P CHESTER NLC3701 TFW Depot...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18776195901	_SXASSET-LABELSV2					
18776195501	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020112729			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18776196101	_SXASSET-LABELSV2					
18776195701	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020112729			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4080670	Customer	Verifone UK LTD		Job Address
SLA Window	30/01/2025 13:02 - 31/01/2025 16:00	Contact Name	IAN HUTCHINS	STONEGATE - OFF THE WALL CHEST
Activity	TECH EXCHANGE	Contact Phone	01244 348964	12 ST. JOHN STREET 12 ST. JOHN STREET CHESHIRE CH1 1DA
Priority	Timed			
Ref 1	G348133			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33574059 Inbound Serial No. = 331-178-160 IP Gateway = 10.83.40.30 Terminal IP Address = 10.83.40.8 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1321 Login Pin = 1321 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 01:00 Purchase Pin = Notes = Fault Category =Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665095

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18775011201	R-Vx680 WiFi-03.70X68099BD		330-503-251			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18775011401	R-Vx680 WiFi-03.70X68099BD		330-503-251			



Run Sheet

Daniel Hanson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4080677	Customer	Verifone UK LTD		Job Address
SLA Window	30/01/2025 13:02 - 31/01/2025 16:00	Contact Name	IAN HUTCHINS	STONEGATE - OFF THE WALL CHEST
Activity	TECH EXCHANGE	Contact Phone	01244 348964	12 ST. JOHN STREET
Priority	Timed			
Ref 1	G348131			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 29964221 Inbound Serial No. = 321-067-776 IP Gateway = 10.83.40.30 Terminal IP Address = 10.83.40.9 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1321 Login Pin = 1321 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 01:00 Purchase Pin = Notes = Fault Category =Faulty Keypad </p>	<p>MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665093</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18775012001	R-Vx680 WiFi-03	70X0B0999BD	314-594-181			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18775012201	R-Vx680 WiFi-03	70X088999BD	314-594-181			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4080596	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	30/01/2025 12:15 - 31/01/2025 16:30	Contact Name	MITCHELL.G.FIELD@HSBC.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	07913005393		MARKS & SPENCER CHESTER		
Priority	ND 1600				CHESTER		
Ref 1	INC48732917				KINGS MEADOW		
Ref 2					CHESTER BUSINESS PARK		
No. of Parts	1				CHESTER		
					CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	None entered

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18774658701						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4080792	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	31/01/2025 09:00 - 31/01/2025 17:00	Contact Name	Gavin Blowes	Toner Graphics Ltd 19 Victoria Street CREWE CW1 2HF
Activity	REPAIR WITH PARTS	Contact Phone	01268780077	
Priority	ND FIX			
Ref 1	11586638			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 31/01/2025 17:00-----ASSET INFORMATION---ProductName: CS725de SFP HVDeviceTagCustomer: SerialNumber: 50281200H5FBMProductIdentifier: 40C9036Model: 5028-6A0Physical Location: ---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 162653. PRQU/ECxxx.xxHD reported CS725 is eating paper and also printouts are fadedPQP printedAttached to WOBlack color seems fadedPQP alignment is not correct (Margins not correct) Missing left hand side of printPlease adjust print areaCheck for possible paper jamsOnsite contact: Gavin Blowes Tel:....01268 780077---INSTRUCTIONS-----Technical Notes -----JB. [4:2] Please investigate black color seems faded alignment is not correct. Missing left hand side of print. Please adjust print area check for possible paper jams. Poss EMO.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187758433	41X0253	CS72x SVC Fuser CS72x Fuser Ty				
187758425	40X9929	CS72x SVC Maint Kit Transfer I				
187758429	41X0384	CS72x SVC Other Mechanical Ha				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
187758435	41X0253	CS72x SVC Fuser CS72x Fuser Ty				
187758427	40X9929	CS72x SVC Maint Kit Transfer I				
187758431	41X0384	CS72x SVC Other Mechanical Ha				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4080652	Customer	Computacenter Limited			Job Address
SLA Window	31/01/2025 09:00 - 31/01/2025 17:00	Contact Name	LUCAS HASLAM		MORRISONS MANUFACTORY WHARTON ROAD WINSFORD CW7 3BB
Activity	NON TECH EXCHANGE	Contact Phone	01606541680 /075		
Priority	ND 1700				
Ref 1	24195606				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Direct contact number: 01606541680/07576119058 Device name: TABMYMAINT032 Serial: R52KA1CXP5Z Make &model: Samsung/SM-T395 Build: Manufacturing MyMaintanance V2 customer available wednesday 29.01.25 @ Wharton Bridge Winsford England CW7 3BB	Morrisons SWAP 30/01

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187714567						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
187714568						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4080614	Customer	COMPUTACENTER - NFUM Swaps			Job Address
SLA Window	31/01/2025 09:00 - 31/01/2025 17:00	Contact Name	Kate Hole		NFU MUTUAL INSURANCE SOCIETY LTD (0 15 Barnside Way Moulton 15 Barnside Way Moulton CW9 8PT
Activity	NON TECH EXCHANGE	Contact Phone	01789 655357		
Priority	ND 1700				
Ref 1	24224305				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
CURRENT DEVICE - LCN35852A SERIAL - PF2ZDWYM Make : Lenovo Thinkpad P1BUILD REQUIRED - Coporate ADDRESS -15 Barnside way Moulton NorthwichW9 8PT 07974400989	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18774340801	4560278	Lenovo P15 Gen1 i7 16GB 5				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Berlindo D`Assuncao 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
Job # 4076779		Customer		Computacenter Ltd Tesco Project		Job Address	
SLA Window		27/01/2025 10:12 - 31/01/2025 17:00		Contact Name	STORE DUTY MANAGER	TESCO STORES LTD TESCO STORES LTD CLIFTON RETAIL PARK SANDHAMS WAY BLACKPOOL FY4 4UJ	
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		ND 1700					
Ref 1		BLACKPOOL CLIFTON EXT					
Ref 2							
No. of Parts		3					
Instructions 1				Instructions 2			
Del Only				Server build and ship to Tesco store			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18759165901							
18759165902							
18759165903							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4079278	Customer	Herbert Retail Limited			Job Address
SLA Window	29/01/2025 08:25 - 31/01/2025 17:00	Contact Name	STORE MANAGER		TESCO STORES LTD TESCO STORES LTD CLIFTON RETAIL PARK SANDHAMS WAY BLACKPOOL FY4 4UJ
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 2103				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
DELIVER TO STORE MANAGER	None entered

Job Notes

In Items

Returned Items



Run Sheet

Berlindo D`Assuncao 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
Job # 4080616		Customer		Computacenter - Kingfisher			Job Address
SLA Window		31/01/2025 09:00 - 31/01/2025 17:00		Contact Name	Mark Robinson		KINGFISHER INFORMATION TECHNOLOGY (Whitehills Retail Park Preston New Road
Activity		TECH EXCHANGE		Contact Phone	-		Whitehills Retail Park Preston New Road FY4 5LU
Priority		ND 1700					Road Whitehills Retail Park Preston New Road FY4 5LU
Ref 1		24226440					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Till hostname: GBBQ01313POS33P Till number: 33 What element of the tl is impacted?: TH250 RECEIPT PRINTER Peripheral make/model(Please co and paste Cl): TH250 RECEIPT PRINTER Time of issue: Today				No Instructions			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
18774559701	4601620	KING:TH250 POS printer + Cable					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
18774559901	4601620	KING:TH250 POS printer + Cable					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4080884	Customer	Fujitsu Services Limited - Adhoc Collections		Job Address
SLA Window	30/01/2025 16:12 - 31/01/2025 17:00	Contact Name	KENNETH DOHERTY	STRYDE 3 3 GLENDENE PARK BLACKBURN BB1 9JQ
Activity	COLLECTION	Contact Phone	07312116930	
Priority	ND 1700			
Ref 1	201200127013			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
DO NOT COVER BYBOX LABELS	Part number FSC38063015. Part description: Mellanox Adapter card.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18776168801	Collection Labels	Collection Labels				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

COURIER MANCHESTER 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	1
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Job # 4081290	Customer	CDW - DWP		Job Address
SLA Window	31/01/2025 08:00 - 31/01/2025 12:00	Contact Name	MATTHEW OWEN	JOBCENTRE PLUS JOBCENTRE PLUS GOVERNMENT BUILDINGS LLANGEFNI LL77 7YJ
Activity	COLLECTION	Contact Phone	0300 076 9371	
Priority	Priority MC			
Ref 1	SV62657			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE AND COLLECT DEVICE AND RETURN TO CDW	ATTEND SITE AND COLLECT LAPTOP SERIAL NUMBER CZC40433P3 AND RETURN TO CDW

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18776423501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4080634	Customer	Computacenter - British Telecom		Job Address
SLA Window	31/01/2025 09:00 - 31/01/2025 17:00	Contact Name	Bradley Byron	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	###	EE, Stanford House, EE, Stanford House, WA3 7TH
Priority	ND 1700			
Ref 1	24230279			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap Bar code BTP386222 Serial number PF3YBM3E Telephone 078592999	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18774423701	4677746	BT:LEN T14 GEN 4 ThinkPad W11				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18774423901	4677746	BT:LEN T14 GEN 4 ThinkPad W11				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4075417	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/01/2025 13:55 - 31/01/2025 17:00	Contact Name	GRAEME GRINDLEY	ASTRAZENECA SPEKE RECEPTION
Activity	DELIVERY	Contact Phone		ASTRAZENECA SPEKE RECEPTION
Priority	ND 1500			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0658149			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18754445901						



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4075424	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/01/2025 14:04 - 31/01/2025 17:00	Contact Name	MAGDALENA DROZD	ASTRAZENECA SPEKE RECEPTION
Activity	DELIVERY	Contact Phone		ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0653221			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18754480901						



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4075425	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/01/2025 14:06 - 31/01/2025 17:00	Contact Name	DAVID TALBOT	ASTRAZENECA SPEKE RECEPTION
Activity	DELIVERY	Contact Phone	+447918147835	ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0664365			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18754496801						



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4075361	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/01/2025 13:10 - 31/01/2025 17:00	Contact Name	GRAEME GRINDLEY	ASTRAZENECA SPEKE RECEPTION
Activity	COLLECTION	Contact Phone	-	ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0658148			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	PC1NBPVT - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18754241101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18754241301						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4075366	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	24/01/2025 13:14 - 31/01/2025 17:00	Contact Name	DAVID TALBOT		ASTRAZENECA SPEKE RECEPTION
Activity	COLLECTION	Contact Phone	+447918147835		ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700				
Ref 1	RITM0664367				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Collection	PF2CH59V - Lenovo 20QES3S300

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18754261201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4075368	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/01/2025 13:16 - 31/01/2025 17:00	Contact Name	JONATHAN WHITEHEAD	ASTRAZENECA SPEKE RECEPTION
Activity	COLLECTION	Contact Phone		ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0652841			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	PC1NBPVV - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18754269801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18754270001						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4075378	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	24/01/2025 13:27 - 31/01/2025 17:00	Contact Name	TONY GORDON		ASTRAZENECA SPEKE RECEPTION1
Activity	COLLECTION	Contact Phone	-		ASTRAZENECA SPEKE RECEPTION1
Priority	ND 1700				PLOT 6, RENAISSANCE WAY
Ref 1	RITM0656722				SPEKE LIVERPOOL L24 9JW
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Collection	PC1WJVHS - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18754317501						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18754317701					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4075379	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/01/2025 13:29 - 31/01/2025 17:00	Contact Name	STEPHEN SASS	ASTRAZENECA SPEKE RECEPTION
Activity	COLLECTION	Contact Phone	+447912021238	ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0653112			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	PC1NBPWT - Lenovo 20UJS1601M

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4075383	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/01/2025 13:32 - 31/01/2025 17:00	Contact Name	ANNA HOLT	ASTRAZENECA SPEKE RECEPTION
Activity	COLLECTION	Contact Phone	-	ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0655846			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collected	PC1LYLA2 - Lenovo 20UJS1601M

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18754343401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4075569	Customer	Computacenter - Astra Zeneca			Job Address	
SLA Window	24/01/2025 15:47 - 31/01/2025 17:00	Contact Name	DAVID SHACKLETON		ASTRAZENECA SPEKE RECEPTION	
Activity	COLLECTION	Contact Phone	+447506872783		ASTRAZENECA SPEKE RECEPTION	
Priority	ND 1700				PLOT 6, RENAISSANCE WAY	
Ref 1	RITM0735902				SPEKE	
Ref 2					LIVERPOOL	
No. of Parts	1				L24 9JW	

Instructions 1	Instructions 2
Laptop Collection	PC1NBPW1 - Lenovo 20UJS1601M

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18755216101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 31/01/2025

Date	31/01/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	1
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Job # 4080618	Customer	Computacenter Limited		Job Address
SLA Window	31/01/2025 09:00 - 31/01/2025 17:00	Contact Name	Annette Kapur	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447766816762	12 Catherine Road, Swinton
Priority	ND 1700			12 Catherine Road, Swinton
Ref 1	24230030			M27 0FX
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Annette Kapur Contact Number - 07766816762 Location - 1Catherine Road Swinton Manchester M27 0FX - Heritage - Device - WIOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - P	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773916301	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18773916501	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Adhoc Collections	18776168801	201200127013	4080884	COLLECTION	STRYDE, 3, 3 GLENDENE PARK, BLACKBURN, BB1 9JQ	Berlindo D'Assuncao	30/01/2025 16:12 31/01/2025 17:00	31/01/2025	
Computacenter Ltd Tesco Project	18759165901	BLACKPOOL CLIFTON EXT	4076779	PROJECT	TESCO STORES LTD, TESCO STORES LTD, CLIFTON RETAIL PARK, SANDHAMS WAY, BLACKPOOL, FY4 4UJ	Berlindo D'Assuncao	27/01/2025 10:12 31/01/2025 17:00	31/01/2025	
Computacenter Ltd Tesco Project	18759165902	BLACKPOOL CLIFTON EXT	4076779	PROJECT	TESCO STORES LTD, TESCO STORES LTD, CLIFTON RETAIL PARK, SANDHAMS WAY, BLACKPOOL, FY4 4UJ	Berlindo D'Assuncao	27/01/2025 10:12 31/01/2025 17:00	31/01/2025	
Computacenter Ltd Tesco Project	18759165903	BLACKPOOL CLIFTON EXT	4076779	PROJECT	TESCO STORES LTD, TESCO STORES LTD, CLIFTON RETAIL PARK, SANDHAMS WAY, BLACKPOOL, FY4 4UJ	Berlindo D'Assuncao	27/01/2025 10:12 31/01/2025 17:00	31/01/2025	
Herbert Retail Limited	18768592801	TESCO PHARMACY 2103	4079278	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, CLIFTON RETAIL PARK, SANDHAMS WAY, BLACKPOOL, FY4 4UJ	Berlindo D'Assuncao	29/01/2025 08:25 31/01/2025 17:00	31/01/2025	
Herbert Retail Limited	18768592802	TESCO PHARMACY 2103	4079278	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, CLIFTON RETAIL PARK, SANDHAMS WAY, BLACKPOOL, FY4 4UJ	Berlindo D'Assuncao	29/01/2025 08:25 31/01/2025 17:00	31/01/2025	
Computacenter - Kingfisher	18774559701	24226440	4080616	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Whitehills Retail Park Preston New Road, Whitehills Retail Park Preston New Road, FY4 5LU	Berlindo D'Assuncao	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CDW - DWP	18776423501	SV62657	4081290	COLLECTION	JOBCENTRE PLUS, JOBCENTRE PLUS, GOVERNMENT BUILDINGS, LLANGEFNI, LL77 7YJ	COURIER MANCHESTER	31/01/2025 08:00 31/01/2025 12:00	31/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	18775333602	42278	4080729	COLLECTION	PADDOCK HOUSE, PADDOCK HOUSE, DOBFORD GRANGE, NORTH RODE, CONGLETON, CW12 2NY	Claire Booth	30/01/2025 13:59 31/01/2025 17:00	31/01/2025	
DHL Supply Chain Limited - RBS	18775333601	42278	4080729	COLLECTION	PADDOCK HOUSE, PADDOCK HOUSE, DOBFORD GRANGE, NORTH RODE, CONGLETON, CW12 2NY	Claire Booth	30/01/2025 13:59 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18753840901	RITM0608848	4075228	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	24/01/2025 12:03 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18754525701	RITM0717352	4075428	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	24/01/2025 14:10 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18754546301	RITM0701248	4075430	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	24/01/2025 14:12 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18758805401	RITM0738870	4076696	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	27/01/2025 09:20 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18773000101	RITM0748800	4080281	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	30/01/2025 06:53 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18773014701	RITM0627688	4080292	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	30/01/2025 07:04 31/01/2025 17:00	31/01/2025	
Computacenter Limited	18773915901	24230377	4080641	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 21B Egerton Road , 21B Egerton Road , SK3 8SR	Claire Booth	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	
Computacenter Limited	(No Items)	24231092	4080975	NON TECH EXCHANGE	TSB SABADELL (0081059102), 1A LYME STREET, HAZEL GROVE, SK7 4AB	Claire Booth	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18775011201	G348133	4080670	TECH EXCHANGE	STONEGATE - OFF THE WALL CHEST, 12 ST. JOHN STREET, 12 ST. JOHN STREET, CHESHIRE, CH1 1DA	Daniel Hanson	30/01/2025 13:02 31/01/2025 16:00	31/01/2025	
Verifone UK LTD	18775012001	G348131	4080677	TECH EXCHANGE	STONEGATE - OFF THE WALL CHEST, 12 ST. JOHN STREET, 12 ST. JOHN STREET, CHESHIRE, CH1 1DA	Daniel Hanson	30/01/2025 13:02 31/01/2025 16:00	31/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18776195901	C5302748	4080892	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Daniel Hanson	30/01/2025 16:18 31/01/2025 20:00	31/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18776195501	C5302748	4080892	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Daniel Hanson	30/01/2025 16:18 31/01/2025 20:00	31/01/2025	
CXM	18774632001	5804591	4080590	MANPOWER	CRABWALL MANOR HOTEL & SPA, PARKGATE ROAD, CHESTER, CH1 6NE	Daniel Hanson	30/01/2025 12:10 31/01/2025 17:00	31/01/2025	
CXM - Complex	18771615301	5804206	4079855	TECH EXCHANGE	CHESTER ZOO FOOD OUTLET, CEDAR HOUSE, CAUGHALL ROAD, CHESTER, CH2 1LH	Daniel Hanson	29/01/2025 16:30 31/01/2025 17:00	31/01/2025	
CXM - Complex	18771615302	5804206	4079855	TECH EXCHANGE	CHESTER ZOO FOOD OUTLET, CEDAR HOUSE, CAUGHALL ROAD, CHESTER, CH2 1LH	Daniel Hanson	29/01/2025 16:30 31/01/2025 17:00	31/01/2025	
Computacenter Limited - HSBC	18774658701	INC48732917	4080596	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Daniel Hanson	30/01/2025 12:15 31/01/2025 16:30	31/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	187758433	11586638	4080792	REPAIR WITH PARTS	Toner Graphics Ltd, 19 Victoria Street, CREWE, CW1 2HF	Daniel Hanson	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	187758425	11586638	4080792	REPAIR WITH PARTS	Toner Graphics Ltd, 19 Victoria Street, CREWE, CW1 2HF	Daniel Hanson	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	187758429	11586638	4080792	REPAIR WITH PARTS	Toner Graphics Ltd, 19 Victoria Street, CREWE, CW1 2HF	Daniel Hanson	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	
Computacenter Limited	187714567	24195606	4080652	NON TECH EXCHANGE	MORRISONS MANUFACTORY, WHARTON ROAD, WINSFORD, CW7 3BB	Daniel Hanson	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	
COMPUTACENTER - NFUM Swaps	18774340801	24224305	4080614	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, 15 Barnside Way Moulton , 15 Barnside Way Moulton , CW9 8PT	Daniel Hanson	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	



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Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18754445901	RITM0658149	4075417	DELIVERY	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	David Hargreaves	24/01/2025 13:55 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18754480901	RITM0653221	4075424	DELIVERY	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	David Hargreaves	24/01/2025 14:04 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18754496801	RITM0664365	4075425	DELIVERY	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	David Hargreaves	24/01/2025 14:06 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18754241101	RITM0658148	4075361	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	David Hargreaves	24/01/2025 13:10 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18754261201	RITM0664367	4075366	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	David Hargreaves	24/01/2025 13:14 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18754269801	RITM0652841	4075368	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	David Hargreaves	24/01/2025 13:16 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18754317501	RITM0656722	4075378	COLLECTION	ASTRAZENECA SPEKE RECEPTION1, ASTRAZENECA SPEKE RECEPTION1, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	David Hargreaves	24/01/2025 13:27 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18754325801	RITM0653112	4075379	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	David Hargreaves	24/01/2025 13:29 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18754343401	RITM0655846	4075383	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	David Hargreaves	24/01/2025 13:32 31/01/2025 17:00	31/01/2025	
Computacenter - Astra Zeneca	18755216101	RITM0735902	4075569	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	David Hargreaves	24/01/2025 15:47 31/01/2025 17:00	31/01/2025	
Computacenter - British Telecom	18774423701	24230279	4080634	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), EE, Stanford House, , EE, Stanford House, , WA3 7TH	David Hargreaves	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18774377601	24230795	4080631	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House 11 Portland Street, Westminster House 11 Portland Street, M1 3HU)	David Ranson	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	
Computacenter Limited	18773915601	24230445	4080636	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Flat A906 2A Chester Road , Flat A906 2A Chester Road , M15 4SA	David Ranson	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773017001	DEL1529098	4080294	CHAIR INSTALL	AG SERVICE COMPANY LIMITED, 19 WESTMORLAND ROAD, DIDSBURY, MANCHESTER, M20 2UB	David Ranson	30/01/2025 07:06 31/01/2025 17:00	31/01/2025	
Vista Retail Support Limited	18776172201	3182809	4080886	TECH EXCHANGE	ONE STOP, 107 HAUGHTON GREEN ROAD, DENTON, M34 7GR	David Ranson	30/01/2025 16:13 31/01/2025 17:00	31/01/2025	
Paypoint Network Limited - UK	(No Items)	02153627	4080941	TECH EXCHANGE	MADINA FOOD STORE, MADINA FOOD STORE, 86 DUKE STREET, ROCHDALE, OL12 0RJ	David Ranson	30/01/2025 16:36 31/01/2025 13:00	31/01/2025	
PayPoint Network Ltd_Collections	18775957801	31257135	4080824	COLLECTION	ARIZONA FRIED CHICKEN, 13-15 OLDHAM ROAD, ROCHDALE, LANCASHIRE, OL16 1UA	David Ranson	30/01/2025 15:38 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773089401	DEL1529468	4080328	CHAIR SP INSTALL	25 MELLING ROAD, NA, NA, OLDHAM, OL4 1PL	David Ranson	30/01/2025 07:26 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773089402	DEL1529468	4080328	CHAIR SP INSTALL	25 MELLING ROAD, NA, NA, OLDHAM, OL4 1PL	David Ranson	30/01/2025 07:26 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773124201	DEL1526910	4080337	CHAIR INSTALL	YASMIN AHMED-LITTLE, 141 HALE ROAD, HALE, ALTRINCHAM, WA15 8RT	David Ranson	30/01/2025 07:37 31/01/2025 17:00	31/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	187690927	1-51897101076 4	4080589	CONSUMABLE INSTALL	Boots UK Limited, Lime Street, Managers Office, LIVERPOOL, L1 1JD	John Paul Barron	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	
Fujitsu Services Limited - Star Trains - ME	18775699401	C5302741	4080769	TECH EXCHANGE	MERSEYRAIL, Rail House Lord Nelson Street, LANCASHIRE, Liverpool, L1 1JF	John Paul Barron	31/01/2025 07:00 31/01/2025 11:00	31/01/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5302713	4080572	MANPOWER	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	30/01/2025 11:47 31/01/2025 20:00	31/01/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5302717	4080592	MANPOWER	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	30/01/2025 12:13 31/01/2025 20:00	31/01/2025	
Vista Retail Support Limited	18776203001	3174931	4080895	TECH EXCHANGE	SUPERDRUG STORES PLC, LIVERPOOL ONE, UPPER LEVEL, 5 WALL STREET, LIVERPOOL, L1 8BJ	John Paul Barron	30/01/2025 16:19 31/01/2025 17:00	31/01/2025	
Fujitsu Services Limited - Star Trains	18772653301	C5302651	4080160	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	John Paul Barron	29/01/2025 23:26 31/01/2025 20:00	31/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18772973001	DEL1527410	4080268	CHAIR INSTALL	BECKY WATERHOUSE, 18 DOWNHAM ROAD, BIRKENHEAD, CH42 5NP	Nadeem Saleem	30/01/2025 06:27 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18747347801	DEL1524953	4073738	CHAIR INSTALL	RSA, NEW HALL PLACE, OLD HALL STREET, LIVERPOOL, L3 9PP	Nadeem Saleem	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773010901	DEL1528984	4080289	CHAIR SP INSTALL	AMBER WRIGHT, 15 ENNERDALE CLOSE, KIRKBY, LIVERPOOL, L33 2DH	Nadeem Saleem	30/01/2025 07:01 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773010902	DEL1528984	4080289	CHAIR SP INSTALL	AMBER WRIGHT, 15 ENNERDALE CLOSE, KIRKBY, LIVERPOOL, L33 2DH	Nadeem Saleem	30/01/2025 07:01 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773015201	DEL1527370	4080293	CHAIR INSTALL	ANDREW FOXCROFT, 101 WALTON BRECK ROAD, LIVERPOOL, L4 4RD	Nadeem Saleem	30/01/2025 07:04 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18774845201	DEL1527460	4080644	CHAIR SP INSTALL	FUNMI ODUNEWU WR:26565, 16 MAGPIE LANE, PARTINGTON, MANCHESTER, M31 4TQ	Nadeem Saleem	30/01/2025 12:36 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18774845202	DEL1527460	4080644	CHAIR SP INSTALL	FUNMI ODUNEWU WR:26565, 16 MAGPIE LANE, PARTINGTON, MANCHESTER, M31 4TQ	Nadeem Saleem	30/01/2025 12:36 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18774845203	DEL1527460	4080644	CHAIR SP INSTALL	FUNMI ODUNEWU WR:26565, 16 MAGPIE LANE, PARTINGTON, MANCHESTER, M31 4TQ	Nadeem Saleem	30/01/2025 12:36 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18776545201	DEL1525187	4080977	DESK INSTALL	ABIGAIL HUGHES, 24 FODEN WALK, WILMSLOW, SK9 2HQ	Nadeem Saleem	30/01/2025 17:33 31/01/2025 17:00	31/01/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18773916301	24230030	4080618	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 12 Catherine Road, Swinton , 12 Catherine Road, Swinton , M27 0FX	Olayiwola Olanrewaju	31/01/2025 09:00 31/01/2025 17:00	31/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18775339001	C5302733	4080731	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Ryan Owen	30/01/2025 14:00 31/01/2025 20:00	31/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18775339401	C5302733	4080731	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Ryan Owen	30/01/2025 14:00 31/01/2025 20:00	31/01/2025	
HCL Barclays	18765251401	TASK2514290/1	4078312	IMAC COLLECTION	43 WALTON ROAD, 43 WALTON ROAD, SALE, M33 4AT	Ryan Owen	28/01/2025 12:21 31/01/2025 17:00	31/01/2025	
HCL Barclays	18765261401	TASK2514290/2	4078313	COLLECTION	43 WALTON ROAD, 43 WALTON ROAD, SALE, M33 4AT	Ryan Owen	28/01/2025 12:23 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774212101	5804545	4080531	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774212102	5804545	4080531	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774212103	5804545	4080531	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774212104	5804545	4080531	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774213101	5804547	4080532	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774213102	5804547	4080532	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774213103	5804547	4080532	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774213104	5804547	4080532	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774211801	5804546	4080533	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774211802	5804546	4080533	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774211803	5804546	4080533	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774211804	5804546	4080533	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774213901	5804548	4080536	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM - Complex	18774213902	5804548	4080536	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774213903	5804548	4080536	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
CXM - Complex	18774213904	5804548	4080536	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Ryan Owen	31/01/2025 13:00 31/01/2025 17:00	31/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18775344101	C5302734	4080730	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Ryan Owen	30/01/2025 14:00 31/01/2025 20:00	31/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18775344501	C5302734	4080730	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Ryan Owen	30/01/2025 14:00 31/01/2025 20:00	31/01/2025	
Fujitsu Services Limited - Star Trains - ME	18773336001	C5302657	4080366	TECH EXCHANGE	Northern Rail - STAR, Hazel Grove Railway Station, Station Street, Hazel Grove, Stockport, E Mancs, Cheshire, Cheshire, SK7 4EX	Ryan Owen	30/01/2025 08:13 31/01/2025 20:00	31/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	18774909501	3182381	4080655	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, 148-150 DALTON ROAD, BARROW IN FURNESS, LANCASHIRE, BARROW IN FURNESS, LA14 1PU	Simon Heath	30/01/2025 09:00 31/01/2025 17:00	31/01/2025	
Vista Retail Support Limited	18774443401	3178203	4080561	TECH EXCHANGE	LIDL, BEEZON ROAD, KENDAL, LA9 6EL	Simon Heath	30/01/2025 11:35 31/01/2025 17:00	31/01/2025	
Fujitsu Services Limited - Banks	18776368301	C5302721	4080945	TECH EXCHANGE	RBSG, 196 Monton Road Eccles, RBSG, MANCHESTER, M30 9NW	Simon Heath	30/01/2025 09:30 31/01/2025 16:00	31/01/2025	
Paypoint Network Limited - UK	(No Items)	02153590	4080964	TECH EXCHANGE	PREMIER, PREMIER, 41 MOSS LANE, LEYLAND, PR25 4XA	Simon Heath	30/01/2025 17:07 31/01/2025 13:00	31/01/2025	
Herbert Retail Limited	18768599301	TESCO PHARMACY 6250	4079279	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, BUCKSHAW VILLAGE, BUCKSHAW LINK, CHORLEY, PR7 7EL	Simon Heath	29/01/2025 08:27 31/01/2025 17:00	31/01/2025	
Herbert Retail Limited	18768599302	TESCO PHARMACY 6250	4079279	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, BUCKSHAW VILLAGE, BUCKSHAW LINK, CHORLEY, PR7 7EL	Simon Heath	29/01/2025 08:27 31/01/2025 17:00	31/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18772975201	DEL1527265	4080271	CHAIR INSTALL	LAUREN BRADSHAW WR:25946, 15 ACORN MEWS, BURNLEY, BB12 6EW	Stephen Fitton	30/01/2025 06:30 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773160301	DEL1527002	4080344	DESK & CHAIR INSTALL	MOHAMMED AMIN, 9 HEARTWOOD CLOSE, BLACKBURN, BB2 7QP	Stephen Fitton	30/01/2025 07:44 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773160302	DEL1527002	4080344	DESK & CHAIR INSTALL	MOHAMMED AMIN, 9 HEARTWOOD CLOSE, BLACKBURN, BB2 7QP	Stephen Fitton	30/01/2025 07:44 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773160303	DEL1527002	4080344	DESK & CHAIR INSTALL	MOHAMMED AMIN, 9 HEARTWOOD CLOSE, BLACKBURN, BB2 7QP	Stephen Fitton	30/01/2025 07:44 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773160304	DEL1527002	4080344	DESK & CHAIR INSTALL	MOHAMMED AMIN, 9 HEARTWOOD CLOSE, BLACKBURN, BB2 7QP	Stephen Fitton	30/01/2025 07:44 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773160305	DEL1527002	4080344	DESK & CHAIR INSTALL	MOHAMMED AMIN, 9 HEARTWOOD CLOSE, BLACKBURN, BB2 7QP	Stephen Fitton	30/01/2025 07:44 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773160306	DEL1527002	4080344	DESK & CHAIR INSTALL	MOHAMMED AMIN, 9 HEARTWOOD CLOSE, BLACKBURN, BB2 7QP	Stephen Fitton	30/01/2025 07:44 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18776488801	DEL1526403	4080966	CHAIR INSTALL	CHRIS FILLINGHAM, 4 BRIDGE ROAD,, NETHER KELLET,, LANCASTER, LA6 1HH	Stephen Fitton	30/01/2025 17:09 31/01/2025 17:00	31/01/2025	
POSTURITE LIMITED	18773003801	DEL1529969	4080283	CHAIR INSTALL	CAPITA, TULKETH MILL, BALCARRES ROAD, ASHTON-ON-RIBBLE, PRESTON, PR2 2DY	Stephen Fitton	30/01/2025 06:55 31/01/2025 17:00	31/01/2025	
Computacenter - Kingfisher	(No Items)	24228401	4080447	TECH EXCHANGE	B&Q, B & Q PLC, UNIT 1, SOUTH RINGS BUSINESS PARK, PRESTON, PR5 6BZ	Stephen Fitton	30/01/2025 09:47 31/01/2025 17:00	31/01/2025	