



# Run Sheet

Nadeem Saleem 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4191353	Customer	POSTURITE LIMITED			Job Address
SLA Window	01/07/2025 13:42 - 02/07/2025 17:00	Contact Name	VICKY CAUFIELD		VICKY CAUFIELD 2 LEVERET COURT FARINGTON MOSS LEYLAND PR26 6PA
Activity	CHAIR INSTALL	Contact Phone	07834954654		
Priority	ND 1700				
Ref 1	DEL1594603				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P504736 WR:32022Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1594603&address=2%20Leveret%20Court LEYLAND Farington%20Moss PR26%206PA >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet  
Nadeem Saleem 02/07/2025

<b>Date</b>	02/07/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Saleem, Nadeem	<b>Jobs on Run</b>	8
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Job # 4191068	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/07/2025 07:21 - 02/07/2025 17:00	Contact Name	SHAMIMA BAHADUR	SHAMIMA BAHADUR 76 MALVERN AVENUE PRESTON PR1 4PN
Activity	CHAIR INSTALL	Contact Phone	07803072914	
Priority	ND 1700			
Ref 1	DEL1595266			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P502489 WR:31336Items on order:9790026 - FOOTREST - Fellowes Sta</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1595266&amp;address=76%20Malvern%20Avenue">https://rico.jotform.com/222823708509055?refNumber=DEL1595266&amp;address=76%20Malvern%20Avenue</a>&gt;PRESTON</p> <p>PR1%204PN &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19319935101	100092512	Positiv Plus Medium Back No Ne				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19319935301	100092512	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Nadeem Saleem 02/07/2025

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Job # 4191338	Customer	POSTURITE LIMITED			Job Address
SLA Window	01/07/2025 13:21 - 02/07/2025 17:00	<b>Contact Name</b>		AMELIA-JANE CUSICK	AMELIA-JANE CUSICK 36 GLOUCESTER AVENUE BLACKPOOL FY1 4EJ
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07709250183	
Priority	ND 1700				
Ref 1	DEL1595195				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: you can park at the property however a parking pass is needed. this will be provided *** Please call 1 hour before arrival.Customer Ref / PO: P504617Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1595195&address=36%20Gloucester%20Avenue BLACKPOOL  FY1%204EJ >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322087401	1814001	Positiv SE Chair				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Nadeem Saleem 02/07/2025

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Job # 4191069	Customer	POSTURITE LIMITED			Job Address
SLA Window	01/07/2025 07:25 - 02/07/2025 17:00	<b>Contact Name</b>		IAN HORROCKS	IAN HORROCKS 20 BROADFIELD AVENUE BLACKPOOL FY6 8HT
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07745901759	
Priority	ND 1700				
Ref 1	DEL1591900				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P504113 WR:31752Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1591900&address=20%20Broadfield%20Avenue BLACKPOOL  FY6%208HT >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19319949001	1301037	RH New Logic 220 High Back wit				

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

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Job # 4190319	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 13:00	<b>Contact Name</b>		ALEX LODDER-MANNING	BAE SYSTEMS SAMLESBURY AERODROME - BUILDING S608 3RD FLOOR
Activity	CHAIR INSTALL	<b>Contact Phone</b>		03300487038 07908501767	MYERSCOUGH SMITHY ROAD, BALDERSTONE BLACKBURN BB2 7LF
Priority	ND 1700				
Ref 1	DEL1591388				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
***MORNING DELIVERY PREFERRED AS IT IS EASIER TO ACSESS SITE***** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000290481 Deliveries DPD or UPSItems on order:8873025 -	***MORNING DELIVERY PREFERRED AS IT IS EASIER TO ACSESS SITE*** <a href="https://accounts.podfather.com/customerEnquiry#:~:text=Tech%20to%20deliver%the%20form.%3C/a%3E">https://accounts.podfather.com/customerEnquiry#:~:text=Tech%20to%20deliver%the%20form.%3C/a%3E</a>

#### Job Notes

\*\*\*MORNING DELIVERY PREFERRED AS IT IS EASIER TO ACSESS SITE\*\*\*

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19301992201	9787602BLA	Positiv Plus High Back With Ne	.	.	Not Used	

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19301992401	9787602BLA	Positiv Plus High Back With Ne	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet  
Nadeem Saleem 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4191343	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/07/2025 13:26 - 02/07/2025 17:00	Contact Name	RASHID PATEL	4 MERCHANTS QUAY NA NA
Activity	DESK & CHAIR INSTALL	Contact Phone	07773272736	BLACKBURN BB1 1BS
Priority	ND 1700			
Ref 1	DEL1595349			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 0000087372Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1595349&amp;address=4%20MERCHANTS%20QUAY">href=https://rico.jotform.com/222823708509055?refNumber=DEL1595349&amp;address=4%20MERCHANTS%20QUAY</a></p>	<p>Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1595349&amp;address=4%20MERCHANTS%20QUAY"&gt;NA&lt;/a&gt;</p> <p>NA</p> <p>BLACKBURN</p> <p>NA</p> <p>BB1%201BS &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## Job Notes

## In Items

## Returned Items

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Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



**Run Sheet**  
Nadeem Saleem 02/07/2025

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**Run Sheet**  
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# Run Sheet

Nadeem Saleem 02/07/2025

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Job # 4191786	Customer	Computacenter Limited			Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	Paula Carpenter		LLOYDS BANKING GROUP PLC (008102783 9 Union Street, 9 Union Street, BB5 1LF
Activity	NON TECH EXCHANGE	Contact Phone	07742211830		
Priority	ND 1700				
Ref 1	24409285				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RSG-VA Contact Name - Paula Carpenter Contact Number - 07742211830 Hetage - Halifax Location - Accrington 9 Union Street BB5 1LF Device -D Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19323184401	4444195	Moby 8500 Bluetooth Ped				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4189261	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 18:00	Contact Name	ANNA-MARIE WRESSELL	17 FIELDFARE WAY 17 FIELDFARE WAY BACUP LANCASHIRE OL13 9PP
Activity	NON TECH EXCHANGE	Contact Phone	07706815932	
Priority	ND 1800			
Ref 1	5313925 / INC8959824			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Anna-Marie.Wressell@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19312951301						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19312951501					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4191359	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	01/07/2025 13:45 - 02/07/2025 17:00	Contact Name	SIVAKAMI LAKSHMANAN		5 RICHMOND CLOSE 5 RICHMOND CLOSE SALE M33 2PX
Activity	COLLECTION	Contact Phone	078909 15922		
Priority	ND 1700				
Ref 1	43756				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



# Run Sheet

Claire Booth 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4191581	Customer	PayPoint Unscheduled		Job Address
SLA Window	01/07/2025 15:43 - 02/07/2025 17:00	Contact Name	JAHANGIR AHMED	LIFESTYLE EXPRESS 14 ALBERT ROAD MANCHESTER LANCASHIRE M19 3PJ
Activity	COLLECTION	Contact Phone	07471892857	
Priority	ND 1700			
Ref 1	82201			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1; Pin Pad	Unscheduled collection - ensure you have the letter for site (available on google drive) - 34047185 34522049

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Claire Booth 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4191697	Customer	Computacenter Limited		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	Michael Roberts	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447827022465	Westminster House Westminster House M1 3HU
Priority	ND 1700			
Ref 1	24408834			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Michael Roberts Contact Number - 07827022465 Lotion - Manchester Westminster House M1 3HU - Heritage - Device - WINWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Pa	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322134401	4509803	LBG:HP 830 G10 i5 16GB				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4186706	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	24/06/2025 14:35 - 02/07/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0342536			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594</p> <p>Collect Device - UK041426 - HP 840 G8 i7 / 5CG2216D0B</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19299863101						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4191171	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	01/07/2025 10:28 - 02/07/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0350004			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - 00000000004739592</p> <p>Collect Device - UK039118 - Lenovo X1 Yoga G6 / PF3VCCN4</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19321091301						



# Run Sheet

Claire Booth 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4188430	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 18:00	Contact Name	JONATHAN DOLTIES	1 FAIRWAY 1 FAIRWAY PRESTWICH MANCHESTER M25 0JF
Activity	NON TECH EXCHANGE	Contact Phone	+44 7917084458	
Priority	ND 1800			
Ref 1	5313784 / INC8956426			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
jonathan.dolties@natwest.com / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19309266101						



# Run Sheet

Asif Alam 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	2
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Job # 4191631	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	02/07/2025 06:00 - 02/07/2025 12:00	Contact Name	Mel Gay	Shah Asif Alam Shah Asif Alam UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Shah Asif Alam			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Asif Alam 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	2
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Job # 4189743	Customer	HCL - Dover		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	.	Dover The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN
Activity	MANPOWER	Contact Phone	.	Skelmersdale WN8 9TN
Priority	ND 1700			
Ref 1	DOVER SKELMERSDALE SCH			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
DOVER SKELMERSDALE SCH	

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4191629	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	02/07/2025 06:00 - 02/07/2025 12:00	Contact Name	Mel Gay	Ryan Owen Ryan Owen UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - RYAN OWEN			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4191257	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	02/07/2025 10:00 - 02/07/2025 18:00	Contact Name	Lucile Delouere	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447464511384	
Priority	ND 1700			
Ref 1	WOT000349615			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only	
no collection should be required	

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193211914	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0XX905			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193211916						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4191272	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/07/2025 10:00 - 02/07/2025 18:00	Contact Name	Kavin Kumar		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447796358128		
Priority	ND 1700				
Ref 1	WOT000348732				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-06-30", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000007450_UK10_EUSAP", "SAP S4 Hana Programme - UK", "Cost Center Account Number": "CC_0000007450_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193187640	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XX91M			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4191273	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	02/07/2025 10:00 - 02/07/2025 18:00	Contact Name	Ian Bradley	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000348730			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-06-26""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003996_UK10_EUSAP IE and PCE ZOLADEX""Cost Center Account Number":"CC_0000003996_UK10_EUSAP"}</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193187637	000000000004592626	64GB-NEW__Len TP T14s G4 AMD R5	GM0R7PZK			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193187639						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4191757	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	01/07/2025 17:43 - 02/07/2025 13:00	Contact Name	MANAGER	CO-OPERATIVE RETAIL SERVICES LTD
Activity	TECH EXCHANGE	Contact Phone	01625616642	CO-OPERATIVE RETAIL SERVICES LTD
Priority	4HR			HURDSFIELD ROAD
Ref 1	02406329			MACCLESFIELD
Ref 2				SK10 1LL
No. of Parts	0			

Instructions 1	Instructions 2
31344486//64604//PPD	Swap reason: Unable to Poll

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4191237	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	Craig Shipstone	SAICA PAPER UK LTD. Staden Lane, Unit 1, Saica Flex
Activity	REPAIR WITH PARTS	Contact Phone	07503946974	Staden Lane STADEN LANE SK17 9RZ
Priority	ND FIX			
Ref 1	11750489			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/06/2025 17:00-----ASSET          INFORMATION---ProductName: MS622de SFP HV EMEA Device Tag Customer:          BUX099P136 Serial Number: 460002931FT3F Product Identifier: 36S0510 Model:          4600-835 Physical Location:</p> <p>----ACCOUNT INFORMATION---MPS CUSTOMER SLA Next Business day Fix. Monday to Friday 09:00 - 17:00. Engineer must make an appointment with contact prior to attendance for security clearance. Engineer visits should be scheduled 24 hours in advance. Engineer name to be communicated to client 24 hours in advance to check health and safety inductions and paperwork. 1. Risk and method statements for the install and the specific job          not generic 2. Copy of Employers liability insurance 3. Covid 19 documentation          Engineer should have the site contact          SN          problem description.</p>	<p>-----ACTIVITY DESCRIPTION----Issue : PQI/faded prints Recommended PNs: 40X8393 Transfer roller Steps Performed : Cx already replaced the IU and still the same issue          Printer Location : Flex Unit 1 Staden Business Park Staden Lane Buxton Derbyshire SK17 9RZ          Poc Contact : Craig          Shipstone Phone: +447503946974----INSTRUCTIONS-----Technical Notes          -----JB. Please investigate faded prints. Please clean printhead first.</p>

## **Job Notes**

## In Items

## Returned Items

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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In Items for Job # 4191237 page 1 of 1



# Run Sheet

Ryan Owen 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Returned Items for Job # 4191237 page 1 of 1



# Run Sheet

Ryan Owen 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4191264	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	01/07/2025 12:14 - 02/07/2025 16:30	Contact Name	PAULA.HUGHES@HSBC.COM	COMPUTACENTER HSBC HSBC STOCKPORT - DIGITAL SERVICE BRANCH 5 GREAT UNDERBANK CHESHIRE SK1 1LH
Activity	TECH EXCHANGE	Contact Phone	44 345 7404404	
Priority	ND 1600			
Ref 1	INC49660492			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12 (Win11)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19321756501						



# Run Sheet

Ryan Owen 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4191700	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	Paul Dunn	KINGFISHER INFORMATION TECHNOLOGY ( Georges Road Heaton Norris Georges Road Heaton Norris SK4 1DR
Activity	TECH EXCHANGE	Contact Phone	+441614294000	
Priority	ND 1700			
Ref 1	24408313			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01279POS32P Till number: 32 Peripheral make/model please copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): K1.0-Q87-uATX Are there still sales are any sales left	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322733801	4608626	DB Beetle M-III M Series - Bas				



# Run Sheet

Berlindo D`Assuncao 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4191609	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	02/07/2025 06:00 - 02/07/2025 12:00	Contact Name	Mel Gay	Berlindo D`Assuncao Berlindo D`Assuncao UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Berlindo D`Assuncao			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

  

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4191612	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	02/07/2025 06:00 - 02/07/2025 12:00	Contact Name	Mel Gay	Daniel Hanson Daniel Hanson UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Daniel Hanson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4191211	Customer	GE Medical Systems Ltd		Job Address
SLA Window	01/07/2025 11:15 - 02/07/2025 12:00	Contact Name	JOSEPH VAFLOR	SALFORD ROYAL SALFORD ROYAL STOTT LANE SALFORD M6 8HD
Activity	NON TECH EXCHANGE	Contact Phone	0161206 4461	
Priority	ND PM			
Ref 1	15438226			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP PROBES	DRIVER TO GO TO MEMS DEPT ENTRANCE 6 1ST FLOOR COLLECT 823026WX0 DELIVER 1465688WX8

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19321349701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4190730	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	MICHAEL PICKARD	WIPRO LIMITED WIPRO LIMITED
Activity	TECH EXCHANGE P2PE	Contact Phone	-	TRAFFORD PEEL AVENUE THE TRAFF
Priority	ND 1700			JL032 TRAFFORD
Ref 1	131680901			MANCHESTER
Ref 2				M17 8JL
No. of Parts	0			

Instructions 1	Instructions 2
ID TRAF729835  Replace Ingenico L2500 PN 1900001941	ingenico 2500 - Error Dialogue Server 032 - Trafford  Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202506301520 *delete as applicable Please provide relevant information below to be sent to Diebold: Hostname: Serial Number: Model number: Fault: *NOTE: If this is for a JL CHS Estimator laptop please use the PRE: JL CHS Estimator Laptop pre weblog template as this captures extra details needed Incident INC6673456 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4190764	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	MICHAEL PICKARD	TRAFFORD PEEL AVENUE THE TRAFFORD PEEL AVENUE THE TRAFFORD C JL032 TRAFFORD MANCHESTER M17 8JL
Activity	TECH EXCHANGE P2PE	Contact Phone	-	
Priority	ND 1700			
Ref 1	131681633			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
ID TRAF729835  Replace Ingenico L2500 PN 1900001941	Ingenico 2500 - Error Dialogue Server- 032 - Trafford. DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202506301554 *delete as applicable Please provide relevant information below to be sent to Diebold: Hostname: Serial Number: Model number: Fault: *NOTE: If this is for a JL CHS Estimator laptop please use the PRE: JL CHS Estimator Laptop pre weblog template as this captures extra details needed Incident INC6673443 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4191340	Customer	DieboldNixdorf_WIPRO			Job Address		
SLA Window	01/07/2025 13:23 - 02/07/2025 17:00	Contact Name	VIKI WARNOCK		WIPRO LIMITED WIPRO LIMITED		
Activity	TECH EXCHANGE P2PE	Contact Phone	-		TRAFFORD PEEL AVENUE THE TRAFFORD MANCHESTER M17 8JL		
Priority	ND 1700				TRAF		
Ref 1	131708437				JL032 TRAFFORD		
Ref 2					MANCHESTER		
No. of Parts	0				M17 8JL		

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941  Access granted: ID: #729835 Access Start Date: July 1st 2025 Access Finish Date: July 11th 2025	Please see KB0106284- PACT Fault: PED Hardware Failure 032 - Trafford  Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202507011207 Web Logging: Locker: TF1-23-PED TPV Number (8 Digits): 15032022 Serial Number: 192557303461103311035719 Asset Number: PAN00098467 Model Ingenico 2500 Location: Coms room main office Issue: Unable to reinitialise PED as it has an irruption fault - it believes its been tampered with. It needs replacing Incident INC6673497 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4191527	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	01/07/2025 15:14 - 02/07/2025 17:00	Contact Name	MICHAEL PICKARD	WIPRO LIMITED WIPRO LIMITED
Activity	TECH EXCHANGE P2PE	Contact Phone	-	TRAFFORD PEEL AVENUE THE TRAFF
Priority	ND 1700			JL032 TRAFFORD
Ref 1	131711235			MANCHESTER
Ref 2				M17 8JL
No. of Parts	0			

Instructions 1	Instructions 2
Access granted: ID: #729835 Access Start Date: July 1st 2025 Access Finish Date: July 11th 2025  Replace Ingenico L2500 PN 1900001941	Please see KB0106284- PACT Fault: PED Hardware Failure 032 - Trafford  Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202507011353 Web Logging: Locker: TF2-22-PED TPV Number (8 Digits): 15032092 Serial Number: 192577303461103311068263 Asset Number: PAN00097375 Model Ingenico 2500 Location: 3rd floor general office comms room Issue: PED will not initialize with the partner device on the KIT app device has been unpaired and re paired and it will still not work I will upload pictures of the error codes we have several devices with this same issue. Incident INC6673480 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Daniel Hanson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4191718	Customer	DieboldNixdorf_WIPRO			Job Address		
SLA Window	01/07/2025 16:34 - 02/07/2025 17:00	Contact Name	VIKI WARNOCK		WIPRO LIMITED WIPRO LIMITED		
Activity	TECH EXCHANGE P2PE	Contact Phone	-		TRAFFORD PEEL AVENUE THE TRAFF		
Priority	ND 1700				JL032 TRAFFORD		
Ref 1	131713519				MANCHESTER M17 8JL		
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
Access granted: ID: #729835 Access Start Date: July 1st 2025 Access Finish Date: July 11th 2025  Replace Ingenico L2500 PN 1900001941	Ingenico 2500 - Error Dialogue Server- 032 - Trafford  DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202507011515 Locker: TF1-2-PED TPV Number (8 Digits): 15032002 Serial Number: 192497303461103310963922 Asset Number: PAN0096991 Model Ingenico 2500 Location: 032- Trafford 3rd floor comms room Issue: When initiating PED error message - Error Dialogue Server Incident INC6674719 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4191242	Customer	RHENUS	Job Address
SLA Window	01/07/2025 12:50 - 02/07/2025 17:00	Contact Name	SITE MANAGER
Activity	TECH EXCHANGE	Contact Phone	tbc
Priority	ND 1700		
Ref 1	MJ438573		
Ref 2			
No. of Parts	2		

Instructions 1	Instructions 2
Troubleshoot Drop Sensor (left side single photo cell) Cable included - use as necessary as connector can be damaged Tighten any loose hinge screws Inspect for any issues Call Kiosk Support (to verify operational values): +011 6350 3786	Troubleshoot Drop Sensor (left side single photo cell) Cable included - use as necessary as connector can be damaged Tighten any loose hinge screws Inspect for any issues Call Kiosk Support (to verify operational values): +011 6350 3786

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19321650902	ELC-PH-DST100	Sensor for package drop (RMA c				
19321650901	CABL-PHID-180CM	80cm Phidjets Cable				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19321651101	CABL-PHID-180CM	80cm Phidjets Cable				
19321651201	ELC-PH-DST100	Sensor for package drop (RMA c				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4191743	Customer	Vista Retail Support Limited		Job Address
SLA Window	01/07/2025 17:20 - 02/07/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 16B CROWN POINT RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone		WORTHINGTON WAY, DENTON MANCHESTER M34 3LF
Priority	ND 1700			
Ref 1	3323748			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3321401 - Please replace HHT. Glitchy screen unable to type. Third time this issue has been reported with replacement HHTs having the same fault. (This one also has a faulty scanner button on the right hand side). (SN: 19290522511552) SUP-SCN-HHT-ZEB-TC51 SUP-SCN-HHT-ZEB-TC51</p> <p>3317415 - Replacement Store HHT touchscreen is faulty. Please replace HHT. (SN: 18320522507069) SUP-SCN-HHT-ZEB-TC51</p>	<p>Replace ASW-HHT-ZEB-TC27 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19323273601	ASW-HHT-ZEB-TC27	ASW-HHT-ZEB-TC27				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19323273801						



Run Sheet  
Daniel Hanson 02/07/2025

<b>Date</b>	02/07/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	11
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Job # 4191203	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	02/07/2025 08:00 - 02/07/2025 15:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	40 Deansgate Cross Country (Manchester) 7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	
Priority	6HR			
Ref 1	C5314276			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>6HR 02/07/2025 15:00  SLA: 6HR 02/07/2025 15:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _SXMIUM020-CRAD03 x 1</p>	<p>Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL:  Call history::  ##### Call 5314276   Problem   Web Service   qws_uk   Tue 01 Jul 2025 11:04:04    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000H8596TA23  contract.pkey=23200  call.poms=1  call.zip=M1 2BP  call.address=7th Floor  Tower Block  Manchester Piccadilly Station  call.city=Manchester  call.customerid=INC17818699  call.problem=NLC3497  Manchester Piccadilly  Window 32  desktop PED cradle back plate - damag  call.modifiedby=QWebServices  call.businessimpact=Urgent (TD)  category.name=GBR/STR/workpackage/M020-CRAD03  call.priority=2-Medium  call.datereported=7/1/2025 12:03:32 PM</p> <p>##### Call 5314276   Problem   Web Service   qws_uk   Tue 01 Jul 2025 11:04:04    A+C+P...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19321307601	_SXMIUM020-CR	A001:CRAD03 DESKTOP				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19321307801	_SXMIIUM020-CR	A001:CRAD03 DESKTOP				

Engineer Closure Notes

		<b>Customer Print</b>
		<b>Customer Signature</b>



# Run Sheet

Daniel Hanson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4191638	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	01/07/2025 15:59 - 02/07/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5314323			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 02/07/2025 20:00 SLA: ND 02/07/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5314323   Problem   Web Service   qws_uk   Tue 01 Jul 2025 14:45:31   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC17817170 call.problem=NLC9653 Manchester Piccadilly 5072 Lost PED NLC 9653 Station Name Manchester call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=7/1/2025 3:44:45 PM ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322952601	_NRMIIUM020DE	VR2P:M020 NORTHERN MOBILE LIVE	02000303002020	107683		
19322953201	_SXASSET-LABEL	SXASSET-LABELSV2				



# Run Sheet

## David Hargreaves 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4191615	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	02/07/2025 06:00 - 02/07/2025 12:00	Contact Name	Mel Gay	David Hargreaves David Hargreaves UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - David Hargreaves			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

David Hargreaves 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4191164	Customer	Computacenter - British Telecom			Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	Laura Sergeant	BRITISH TELECOM PLC_(0081049580)	
Activity	NON TECH EXCHANGE	Contact Phone	###	Warrington Stanford Hse Science Prk	
Priority	ND 1700			Warrington Stanford Hse Science Prk	
Ref 1	24353680r			WA3 7TH	
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
swap T14 Barcode- BTP430327 Serial Number : pf4xtl3t contact- 075086275	

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4191728	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	01/07/2025 16:50 - 02/07/2025 13:00	Contact Name	RAMISH	STANLEY WINE STANLEY WINE 583 LIVERPOOL ROAD WIGAN WN2 3TA
Activity	TECH EXCHANGE	Contact Phone	07916286332	
Priority	4HR			
Ref 1	02406190			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38952428//31194243//T3	<p>Case Number: 02406190</p> <p>Swap type: Swap Required</p> <p>Swap reason: Physical Damage</p> <p>Device Type: PP1</p> <p>TID Number: 38952428</p> <p>Serial Number:</p> <p>Site ID: 31194243</p> <p>Description: power button doesnt work</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## David Hargreaves 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4191125	Customer	Fujitsu Services Limited - Telefonica ME			Job Address
SLA Window	01/07/2025 09:36 - 02/07/2025 17:30	Contact Name	Tom		O2 WIGAN 0335 GRAND ARCADE SHOPPING CENTRE WIGAN WN1 1BH
Activity	TECH EXCHANGE	Contact Phone	+441942238888		
Priority	ND 1900				
Ref 1	C5314262				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 02/07/2025 17:30 SLA: ND 02/07/2025 17:30 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history::: ##### Call 5314262   Problem   Web Service   qws_uk   Tue 01 Jul 2025 09:34:21   A+C+P  agent.loginname=qws_uk equipment.assettag=TELGB000000T0335TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007192085 call.problem=HW - 0335 - 05 - Base Unit - smart disk error call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=7/1/2025 9:34:18 AM  ##### Call 5314262   Problem   Web Service   qws_uk   Tue 01 Jul 2025 09:34:21   A+C+P  SITE OPENING TIMES [ Wigan ] Mon-Sat: 09:00-17:30 Sun: 10:30-16:30...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19320687801	_O2HEP3DS22AV	P/CIR2BNGAGE FLEX PRO:V1 2023				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4191616	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	02/07/2025 06:00 - 02/07/2025 12:00	Contact Name	Mel Gay	David Ranson David Ranson UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - David Ranson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Ranson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4191473	Customer	POSTURITE LIMITED			Job Address		
SLA Window	01/07/2025 14:40 - 02/07/2025 17:00	Contact Name	DIANE GIBSON CUSTODY SUITE		PCC FOR MERSEYSIDE CAVENDISH STREET WIRRAL CH41 8BA		
Activity	DESK & CHAIR SP INSTALL	Contact Phone	01517772436				
Priority	ND 1700						
Ref 1	DEL1594448						
Ref 2							
No. of Parts	7						

Instructions 1	Instructions 2
<p>*** Customer Instructions: Customer there after 13.00 *** Please call 1 hour before arrival. Customer Ref / PO: MP0085421P Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1594448&amp;address=PCC%20for%20Merseyside%20Cavendish%20Street%20WIRRAL%20CH41%208BA">https://rico.jotform.com/222823708509055?refNumber=DEL1594448&amp;address=PCC%20for%20Merseyside%20Cavendish%20Street%20WIRRAL%20CH41%208BA</a></p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1594448&amp;address=PCC%20for%20Merseyside%20Cavendish%20Street%20WIRRAL%20CH41%208BA"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

David Ranson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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In Items for Job # 4191473 page 1 of 1



# Run Sheet

David Ranson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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# Run Sheet

David Ranson 02/07/2025

**Date** 02/07/2025 **Depot** Warrington **Driver** Ranson, David **Jobs on Run** 8

Job # 4191073	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/07/2025 08:06 - 02/07/2025 17:00	Contact Name	JACK BROWN	JACK BROWN 5 KIRKWAY GREASBY WIRRAL CH49 2ND
Activity	CHAIR INSTALL	Contact Phone	07770259480	
Priority	ND 1700			
Ref 1	DEL1595793			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4710007790Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://ico.jotform.com/222823708509055?refNumber=DEL1595793&amp;address=5%20Kirkway WIRRAL Greasby CH49%202ND &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

**Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19320071301	9810006BLA	P-Sit High back - Black With:				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19320071501	9810006BLA	P-Sit High back - Black With:				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Ranson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4191710	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	David Farrington	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01513349472	Unit 10, The Gateway, Bromborough, Wirral.
Priority	ND 1700			Unit 10, The Gateway, Bromborough, Wirral.
Ref 1	24409163			CH62 3NX
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
P address: 10.68.172.121 Serial number: 2370722120600103 C Till numb: 1 What error message do you see?: paper eject button broke What ishe number on the network port?: 1 Description: HOST NAME: KF4CE9211J	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322444101	4220647	KING:Star 4" TSP847II-24 Therma				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4191511	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	01/07/2025 15:08 - 02/07/2025 17:00	Contact Name	GARRY PASTERFIELD	DISTRIBUTION CENTRE DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET NORTHWICH CW9 7WA
Activity	TECH EXCHANGE	Contact Phone	01606814221	
Priority	ND 1700			
Ref 1	INC000030744094			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Exchange DKM09760080W - 925 Gadbrook RDC	<p>Exchange DKM09760080W - 925 Gadbrook RDC</p> <p>Department: Warehouse</p> <p>Describe the fault in your own words but please be as specific as possible: User can not access internet. Internet access is blocked. Error message "Firewall or Anti-Virus software may be blocked connection".</p> <p>Old PC details: PC Name: DKM09760080W Make &amp; Model: Dell OptiPlex 5090 Serial Number: B5LFYP3</p> <p>07817278799 Paul</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322630601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

David Ranson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4191778	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/07/2025 18:17 - 02/07/2025 17:00	Contact Name	HEATHER NIXON	CHESHIRE WEST & CHESTER COUNCIL
Activity	CHAIR SP INSTALL	Contact Phone	07807432787	WYVERN HOUSE THE DRUMBER WINSFORD CW7 1AH
Priority	ND 1700			
Ref 1	DEL1593005			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*** Customer Instructions: I am based on the first floor but there is a lift *** Please call 1 hour before arrival. Customer Ref / PO: 12600157858 Items on order: 8844001 - FOOTREST - Footmate Foo</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1593005&amp;address=Cheshire%20West%20%26%20Chester%20Council%20Wyvern%20House%20WINSFORD%20The%20Drumber%20CW7%201AH">Once the job is completed please click this link to open and complete the form.</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1593005&amp;address=Cheshire%20West%20%26%20Chester%20Council%20Wyvern%20House%20WINSFORD%20The%20Drumber%20CW7%201AH"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

See Items Overleaf



# Run Sheet

David Ranson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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In Items for Job # 4191778 page 1 of 1



# Run Sheet

David Ranson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4191782	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	Adam Ryder-Ault	KINGFISHER INFORMATION TECHNOLOGY ( Mountbatten Way, Congleton Mountbatten Way, Congleton CW12 1DL
Activity	TECH EXCHANGE	Contact Phone	01260 765150	
Priority	ND 1700			
Ref 1	24409694			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till Number: 01 Host name: kf7b32013 IP ADDRESS OF PC: 10.70.124.101 MAGER OR TILL: till LOCATION OF DEVICE: SFDQC5 - Congleton Trade Counte Screwfix till CONTACT NAME/CONTACT NUMBER: Adam Ryder-Ault / 01260 76	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19323348401	4369400	KING:Dell 5090 MFF Screwfix TI				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19323348601	4369400	KING:Dell 5090 MFF Screwfix TI				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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<b>Job # 4191090</b>	<b>Customer</b>	POSTURITE LIMITED		<b>Job Address</b>
<b>SLA Window</b>	01/07/2025 08:48 - 02/07/2025 17:00	<b>Contact Name</b>	ADAM HOLLAND	RAC 150-182 THE QUAYS THE VICTORIA Salford M50 3SP
<b>Activity</b>	CHAIR INSTALL	<b>Contact Phone</b>	07970663544	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	DEL1595336			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 46137523Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1595336&amp;address=RAC 150-182%20The%20Quays SALFORD The%20Victoria M50%203SP &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19320317501	9705303BLA	Duoback Type 11 with Forward T				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19320317701	9705303BLA	Duoback Type 11 with Forward T				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Gideon Ajulo 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	1
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Job # 4191617	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	02/07/2025 06:00 - 02/07/2025 12:00	Contact Name	Mel Gay	Gideon Ajulo Gideon Ajulo UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Gideon Ajulo			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4191623	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	02/07/2025 06:00 - 02/07/2025 12:00	Contact Name	Mel Gay	Paul Barron Paul Barron UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Paul Barron			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4191210	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	Florin Gosnea	SAINSBURY'S SUPERMARKETS LTD
Activity	REPAIR WITH PARTS	Contact Phone	01942402117	WOOD AVENUE HALL
Priority	ND 1700			HAYDOCK
Ref 1	7518002790			MERSEYSIDE
Ref 2				WA11 9WB
No. of Parts	1			

Instructions 1	Instructions 2
30/June/2025 Model: HP Laserjet P4015	<p>Model: HP Laserjet P4015 SN or full printer name: d039dt09hp4015 Location: Transport office Printer IP address: 10.246.181.18 Fault Description: Printer not taking paper Diagnostics: -Printer not printing from any tray -Tried cleaning the printer -There is no physical damage -Tried rebooting the printer -Issue persists 1) If there is a paper jam state exactly where the paper is jamming / stopping: Probably fuser because of error message 2) If there any errors showing on the display add details of the error: Error code 13.05.00: Jam in the fuser area Depot Primary Contact Name and Number: Florin Gosnea / 01942402117 Depot Secondary Contact Name and Number: Transport / 01942402117  1st Engineer notes: Replaced fuser but printer still jams in tray 2. Removed large piece of paper but it appears there is more debris which I am unable to clear. Please order replacement printer.  DTSD team timeclock team &amp; NCR Helpdesk inc Depots 0345 603 2638 on option 5 option 3 option 1</p>

Job Notes
Part: 60-CB509A, x1.

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193216987	60-CB509A					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193216989	60-CB509A					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4191450	Customer	CXM		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	SHAED AKHTAR	SHADYS LARCHES STORE 6 ELSWICK ROAD ASHTON-ON-RIBBLE ASHTONONRIBBLE PRESTON PR2 1NT
Activity	INSTALL	Contact Phone	7568180196	
Priority	ND 1700			
Ref 1	5874197			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5100813-15194721 (WIFI) Elavon TID: 15194721; Date Time Logged: 20250627131005; Terminal ID: 210211285001; Profile Number: 15194721   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=khtsrtwitfrkrnrqho">Other Info</a> Accreditation: Lantec/Elavon

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4191729	Customer	EPAY Limited		Job Address
SLA Window	01/07/2025 16:53 - 02/07/2025 17:00	Contact Name	JOE FALZON	E H BOOTH AND COMPANY BOOTH'S 256-270 SHAROE GREEN LANE FULWOOD PRESTON PR2 9HD
Activity	TECH EXCHANGE	Contact Phone	01772716027	
Priority	ND 1700			
Ref 1	4368042			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please contact Epay whilst at site(Very Important)	Please visit the site between 09:00 ..... 17:00 only. Please install 1x VX 520 Basic under TID: 90124039 and RID: 923326. Please call Epay Ops whilst at the site as they will help you out in terms of installation and configuration. Failure to call will result in failure of the Job

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## John Paul Barron 02/07/2025

<b>Date</b>	02/07/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Barron, John Paul	<b>Jobs on Run</b>	8
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<b>Job #</b> 4191266	<b>Customer</b>	Computacenter Limited - HSBC		<b>Job Address</b>
<b>SLA Window</b>	01/07/2025 12:14 - 02/07/2025 16:30	<b>Contact Name</b>	BECKY.MEEK@HSBC.CO.UK	COMPUTACENTER HSBC 1 NEWHOUSE ROAD BLACKPOOL FY4 4YH
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	07584018556	
<b>Priority</b>	ND 1600			
<b>Ref 1</b>	INC49660893			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful &amp; escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	X12

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19321760701						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19321760901						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4191522	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	01/07/2025 15:11 - 02/07/2025 16:30	Contact Name	JAMIE.JEROEN.HELLEMINK@HSBC.CO	COMPUTACENTER HSBC 1 NEWHOUSE ROAD LANCASHIRE BLACKPOOL FY4 4YH
Activity	TECH EXCHANGE	Contact Phone	7961221542	
Priority	ND 1600			
Ref 1	INC49640266			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12 (Win11)

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322649701						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4191550	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	01/07/2025 15:31 - 02/07/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5314325			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 02/07/2025 20:00 SLA: ND 02/07/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5314325   Problem   Web Service   qws_uk   Tue 01 Jul 2025 14:46:18   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17805333 call.problem=**PED**NLC1828 Blackpool North Miura PED 020-112246 Intermittently disconnecting fr call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=7/1/2025 3:45:16 PM  ##### Call 5314325   Problem   Web Service   qws_uk   Tue 01 Jul 2025 14:46:18   A+C+P...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322751801	_SXASSET-LABELSV2					
19322751401	_NRMIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020116907			



# Run Sheet

John Paul Barron 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4191156	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	01/07/2025 10:15 - 02/07/2025 20:00	<b>Contact Name</b>		Bolton (PA) 60690	VODAFONE RETAIL LTD (BOLTON DEANSGATE)
Activity	TECH EXCHANGE	<b>Contact Phone</b>		07717 512322	Bolton, 63 DeansGate , Lancashire, England LANCASHIRE
Priority	ND 1900				Bolton BL1 1HQ
Ref 1	C5314267				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 02/07/2025 20:00 SLA: ND 02/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPXXXSVGA5 x 1	Problem: [TC] VGA Cable Faulty Root Cause: Unknown Action: RET60***-***: Eng to site to replace VGA cable Test: IN USE URL: Call history: ##### Call 5314267   Problem   Web Service   qws_uk   Tue 01 Jul 2025 10:15:04   A+C+P  agent.loginname=qws_uk equipment.assettag=VFDGB00000VI353TA23 contract.pkey=23219 call.poms=1 call.zip=BL1 1HQ call.address=Bolton 63 DeansGate Lancashire England call.city=Bolton call.customerid=INC17817814 call.problem=RET60690 - 032 - Touch Screen - Distorted image call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFVGACBL call.priority=2-Medium call.datereported=7/1/2025 11:14:25 AM  ##### Call 5314267   Problem   Web Service   qws_uk   Tue 01 Jul 2025 10:15:04   A+C+P  RET60690 - 032 - Touch Screen - Distorted image...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19320879601	_VPXXXSVGA5	CBL:3M SVGA:V/FONE				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4191633	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	02/07/2025 06:00 - 02/07/2025 12:00	Contact Name	Mel Gay	Simon Heath Simon Heath UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Simon Heath			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4191656	Customer	Vista Retail Support Limited	Job Address
SLA Window	01/07/2025 16:12 - 02/07/2025 17:00	Contact Name	LIDL THELWALL LANE LANCASHIRE WARRINGTON WA4 1LJ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3323486		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3323486 What device/component is affected? : Zebra Device Is the device defective physically damaged or lost? : Lost Passcode - 05345219	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19323005201	HHT-ZEB-TC57-LID	BHT-ZEB-TC57-LID				



# Run Sheet

Simon Heath 02/07/2025

<b>Date</b>	02/07/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Heath, Simon	<b>Jobs on Run</b>	8
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<b>Job #</b> 4191740	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	01/07/2025 17:19 - 02/07/2025 17:00	<b>Contact Name</b>		SUPERDRUG STORES PLC UNIT 4A, NEW MERSEY SHOPPING PARK SPEKE ROAD LIVERPOOL L24 8QB
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3323678			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>3323678</p> <p>HHT has come off SOTI stuck in admin mode cant rebuild Please replace HHT SN - 24148524202584 SUP-SCN-HHT-ZEB-TC51</p>	<p>Replace ASW-HHT-ZEB-TC27 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
1932369801	ASW-HHT-ZEB-TO27	ASW-HHT-ZEB-TC27				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19323270001						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Simon Heath 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4191742	Customer	Vista Retail Support Limited		Job Address
SLA Window	01/07/2025 17:19 - 02/07/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 4A, NEW MERSEY SHOPPING PARK SPEKE ROAD LIVERPOOL L24 8QB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3323679			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3323678  HHT has come off SOTI stuck in admin mode cant rebuild Please replace HHT SN - 24148524202584 SUP-SCN-HHT-ZEB-TC51	Replace ASW-HHT-ZEB-TC27 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19323268901	ASW-HHT-ZEB-T025W-HHT-ZEB-TC27					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19323269101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4191306	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	Ioana Sandu	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+441514274488	New Mersey Retail Park Speke Road S peke
Priority	ND 1700			New Mersey Retail Park Speke Road S peke
Ref 1	24408341			L24 8QB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01297SCO81P Till number: 81 Peripheral make/modelPlease copy and paste CI): SCANNERDS8178 Handheld or presentation scaer: handheld Is it happening for one or all products?: all Product(s)	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19321667901	4601593	KING:Zebra DS8178 + Cradle + C				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19321668101	4601593	KING:Zebra DS8178 + Cradle + C				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4191584	Customer	PayPoint Unscheduled		Job Address
SLA Window	01/07/2025 15:43 - 02/07/2025 17:00	Contact Name	ANTANY JEYASEELAN MARIYATHAS	RSD CONVENIENCE STORE UNIT 2 DEYSBROOK PARADE, DEYSBROOK LANE LIVERPOOL L12 4YF
Activity	COLLECTION	Contact Phone	447446900768	
Priority	ND 1700			
Ref 1	31285285			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	Unscheduled collection - ensure you have the letter for site (available on google drive) - 37591036 38968111 38946166

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4191245	Customer	NCR TESCO HHT			Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	5700UK 5700UK		TESCO 6 MOLYNEUX WAY LIVERPOOL MERSEYSIDE..... L10 2JA
Activity	TECH EXCHANGE	Contact Phone	03456719315		
Priority	ND 1700				
Ref 1	7518202128				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Red beam Subject: Honeywell PDA - CT45 - No Red Beam Till number: Till serial number:23258B523B Date:01.07.2025 Problem description / Error message: ----- Eshwar S Jul 1 2025 10:28 Serial no: 23258B523B Build: Stock Store called in and mentioned that the scanner on the PDA is not working. When checked the data wedge app is missing on the admin screen. Also unable to run a scan test as it automatically exits the test. Tried to reboot the PDA. No joy. Troubleshooting: Tried soft reboot (Yes/No): yes Tried hard reboot (Yes/No): yes Checked if the scanner buttons are intact (Yes/No): yes Tried running the Diagnostics tool (Yes/No): yes Tried toggling the scanner wedge settings (Yes/No): na Tried scanning it from an application (Yes/No): yes Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. </p>	<ul style="list-style-type: none"><li>* The engineer must record the serial in and serial out.</li><li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li><li>* The SN format is 10 digits long normally starting with "23....."</li><li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li><li>* This can only be charged as a 15 minute call to the customer.</li><li>* The Engineer should remain on site until completed.</li><li>* The engineer must carefully record arrival on site and departure times.</li><li>* No extra time on site customer charge to be added.</li></ul>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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<b>Job #</b> 4191479	<b>Customer</b>	Fujitsu Services Limited - Star Trains - ME		<b>Job Address</b>
<b>SLA Window</b>	01/07/2025 14:45 - 02/07/2025 20:00	<b>Contact Name</b>	HALL ROAD NLC2229 MER STATION	MEREYRAIL Hall Road East LANCASHIRE Liverpool L23 8TU
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	0151 955 2427	
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5314322			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
ND 02/07/2025 20:00 SLA: ND 02/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIUM020-CRAD03 x 1	Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history:: ##### Call 5314322   Problem   Web Service   qws_uk   Tue 01 Jul 2025 14:45:19   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB000000M4046TA23 contract.pkey=23200 call.poms=1 call.zip=L23 8TU call.address=Hall Road East call.city=Liverpool call.customerid=INC17805967 call.problem=**ped** NLC2229 - PED - WINDOW 30 - STUCK IN PAIRING MODE call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=7/1/2025 3:44:40 PM  ##### Call 5314322   Problem   Web Service   qws_uk   Tue 01 Jul 2025 14:45:20   A+C+P  *** Ticket Reopened previous ref: 5314163 *** NLC 2229 Site Hall Road...

## **Job Notes**

[View Details](#) | [Edit](#) | [Delete](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322519101	_SXMIUM020-CR	A003:CRAD03 DESKTOP				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19322519301	_SXMIIUM020-CR	AM01:CRAD03 DESKTOP				

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Stephen Fitton 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4191635	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	02/07/2025 06:00 - 02/07/2025 12:00	Contact Name	Mel Gay	Steve Fitton Steve Fitton UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - STEVE FITTON			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4191327	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/07/2025 12:48 - 02/07/2025 17:00	Contact Name	DIANA OZERSKA	BUNBURY HOUSE 1 ALNWICK DRIVE ELLESmere PORT CH65 9HE
Activity	CHAIR INSTALL	Contact Phone	01513573551	
Priority	ND 1700			
Ref 1	DEL1595769			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 21070935400To be installed in manager's officeitems on ord  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1595769&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1595769&amp;address</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1595769&address">https://rico.jotform.com/222823708509055?refNumber=DEL1595769&address=Bunbury%20House 1%20Alnwick%20Drive ELLESmere%20PORT  CH65%209HE >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19321926601	4948027	ZentoFit Large Back Large Seat				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4191334	Customer	POSTURITE LIMITED			Job Address		
SLA Window	01/07/2025 13:20 - 02/07/2025 17:00	Contact Name	LOUISE OWEN		LOUISE OWEN 51 BLACKTHORNE AVENUE WHITBY ELLESmere PORT CH66 2UN		
Activity	CHAIR INSTALL	Contact Phone	07809138516				
Priority	ND 1700						
Ref 1	DEL1594766						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: The chair will be used upstairs in the property *** Please call 1 hour before arrival.Customer Ref / PO: 838030136Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1594766&address=51%20Blackthorne%20Avenue ELLESmere%20PORT Whitby CH66%202UN >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322083901	0380123BLA	RH Logic 400 Complete Black 8E				

Engineer Closure Notes	On Site Time	Off Site Time

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# Run Sheet

Stephen Fitton 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4190168	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	02/07/2025 09:00 - 02/07/2025 17:00	Contact Name	SONAL.THAKUR@HSBC.COM		COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07442006831		MARKS & SPENCER CHESTER
Priority	ND 1600			CHESHIRE WEST AND CHESTER	
Ref 1	INC49616378r			CH99 9FB	
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14 (Win10)

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 02/07/2025

**Date** 02/07/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 8

Job # 4191662	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	01/07/2025 16:12 - 02/07/2025 17:00	Contact Name	NICOLA.VICKERS@MANDSBANK.COM	COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	01244909625	
Priority	ND 1600			
Ref 1	INC49632790			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful &amp; escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>L13 (Win10)</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19323008301						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19323008501						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Stephen Fitton 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4191741	Customer	Vista Retail Support Limited	Job Address
SLA Window	01/07/2025 17:18 - 02/07/2025 17:00	Contact Name	THE RANGE CHESTER ROAD WEST QUEENSFERRY CH5 1SA
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3323883		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3323883 Till 7's printing blurry/faded receipts. Heating element cleaned cables reseated no change. Printer is a 7197. Can you please investigate.  Mon: 9:00 - 8:00  Tue: 9:00 - 8:00  Wed: 9:00 - 8:00  Thu: 9:00 - 8:00  Fri: 9:00 - 8:00  Sat: 9:00 - 8:00  Sun: 10:30 - 4:30	Replace PTR-NCR-7197-RS2/USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19323267701	PTR-NCR-7197-R\$27880	SCR-7197-RS2/USB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19323267901						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4191642	Customer	Vista Retail Support Limited	Job Address
SLA Window	01/07/2025 16:07 - 02/07/2025 17:00	Contact Name	LIDL PARC DYFFRYN FLINTSHIRE PRESTATYN LL19 9DG
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3323967		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3323967 - Replace x 3 headsets Passcode - 16365219	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322986001	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
1932298601						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Stephen Fitton 02/07/2025

Date	02/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4191379	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	02/07/2025 10:00 - 02/07/2025 16:30	Contact Name	Clive Roberts	RBSG 5 QUEEN STREET
Activity	TECH EXCHANGE	Contact Phone	-	RBSG RHYL LL18 1RS
Priority	ND 1600			
Ref 1	C5314240			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 03/07/2025 14:30 SLA: ND 03/07/2025 14:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBCANLBP251DW x 1	Problem: [TC] WinX LBP251 Printer Faulty - Please ask the user to carry out a test print before leaving Root Cause: UNKNOWN - Please ask the user to carry out a test print before leaving Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Ensure paper trays are set as per the guide. Issues regarding not printing/trays can be resolved by a GPupdate(Steps listed in the courier guide) ***RACFID NOTREQUIRED - For driver Test: Please ask the user to carry out a test print before leaving URL: Call history:: ##### Call 5314240   Problem   Web Service   qws_uk   Mon 30 Jun 2025 15:55:07   A+C+P  agent.loginname=qws_uk equipment.assettag=RBSGB000000000LLT1R3 contract.pkey=23224 call.poms=1 call.zip=LL18 1RS call.address=5 Queen Street call.city=RHYL call.orgname=RBSG call.customerid=INC8966745 call.problem=Branch - Canon Printer - Issue [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=6/30/2025 4:55:02 PM call.dpavailable=1 ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19322289401	_RBCANLBP251DW	TR:A4 B&W LASER	NMNA030124			

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19322289601	_RBCANLBP251DW	TR:A4 B&W LASER	NMNA030124		

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - Shah Asif Alam	4191631	VAN STOCK AUDIT	Shah Asif Alam, Shah Asif Alam, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Asif Alam	02/07/2025 06:00 02/07/2025 12:00	02/07/2025	
HCL - Dover	(No Items)	DOVER SKELMERSDALE SCH	4189743	MANPOWER	Dover, The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN, Skelmersdale, WN8 9TN	Asif Alam	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - Berlindo D Assuncao	4191609	VAN STOCK AUDIT	Berlindo D'Assuncao, Berlindo D'Assuncao, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Berlindo D'Assuncao	02/07/2025 06:00 02/07/2025 12:00	02/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19322134401	24408834	4191697	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU)	Claire Booth	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
PayPoint Unscheduled	(No Items)	82201	4191581	COLLECTION	LIFESTYLE EXPRESS, 14 ALBERT ROAD, MANCHESTER, LANCASHIRE, M19 3PJ	Claire Booth	01/07/2025 15:43 02/07/2025 17:00	02/07/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19309266101	5313784 / INC8956426	4188430	NON TECH EXCHANGE	1 FAIRWAY, 1 FAIRWAY, PRESTWICH, MANCHESTER, M25 0JF	Claire Booth	02/07/2025 09:00 02/07/2025 18:00	02/07/2025	
Computacenter PwC NON TECH EXCHANGE	19299863101	PAR0342536	4186706	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	24/06/2025 14:35 02/07/2025 17:30	02/07/2025	
Computacenter PwC NON TECH EXCHANGE	19321091301	PAR0350004	4191171	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	01/07/2025 10:28 02/07/2025 17:30	02/07/2025	
DHL Supply Chain Limited - RBS	(No Items)	43756	4191359	COLLECTION	5 RICHMOND CLOSE, 5 RICHMOND CLOSE, SALE, M33 2PX	Claire Booth	01/07/2025 13:45 02/07/2025 17:00	02/07/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19321307601	C5314276	4191203	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Daniel Hanson	02/07/2025 08:00 02/07/2025 15:00	02/07/2025	
RHENUS	19321650902	MJ438573	4191242	TECH EXCHANGE	MORRISONS - OPENSHAW-391, ASHTON OLD ROAD, 1, LIME SQUARE, MANCHESTER, M11 1ND	Daniel Hanson	01/07/2025 12:50 02/07/2025 17:00	02/07/2025	
RHENUS	19321650901	MJ438573	4191242	TECH EXCHANGE	MORRISONS - OPENSHAW-391, ASHTON OLD ROAD, 1, LIME SQUARE, MANCHESTER, M11 1ND	Daniel Hanson	01/07/2025 12:50 02/07/2025 17:00	02/07/2025	
DieboldNixdorf_WIPRO	(No Items)	131680901	4190730	TECH EXCHANGE P2PE	WIPRO LIMITED, WIPRO LIMITED, TRAFFORD PEEL AVENUE THE TRAFF, JL032 TRAFFORD, MANCHESTER, M17 8JL	Daniel Hanson	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
DieboldNixdorf_WIPRO	(No Items)	131681633	4190764	TECH EXCHANGE P2PE	TRAFFORD PEEL AVENUE THE, TRAFFORD PEEL AVENUE THE, TRAFFORD C, JL032 TRAFFORD, MANCHESTER, M17 8JL	Daniel Hanson	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
DieboldNixdorf_WIPRO	(No Items)	131708437	4191340	TECH EXCHANGE P2PE	WIPRO LIMITED, WIPRO LIMITED, TRAFFORD PEEL AVENUE THE TRAF, JL032 TRAFFORD, MANCHESTER, M17 8JL	Daniel Hanson	01/07/2025 13:23 02/07/2025 17:00	02/07/2025	
DieboldNixdorf_WIPRO	(No Items)	131711235	4191527	TECH EXCHANGE P2PE	WIPRO LIMITED, WIPRO LIMITED, TRAFFORD PEEL AVENUE THE TRAFF, JL032 TRAFFORD, MANCHESTER, M17 8JL	Daniel Hanson	01/07/2025 15:14 02/07/2025 17:00	02/07/2025	
DieboldNixdorf_WIPRO	(No Items)	131713519	4191718	TECH EXCHANGE P2PE	WIPRO LIMITED, WIPRO LIMITED, TRAFFORD PEEL AVENUE THE TRAFF, JL032 TRAFFORD, MANCHESTER, M17 8JL	Daniel Hanson	01/07/2025 16:34 02/07/2025 17:00	02/07/2025	
Vista Retail Support Limited	19323273601	3323748	4191743	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 16B CROWN POINT RETAIL PARK, WORTHINGTON WAY, DENTON, MANCHESTER, M34 3LF	Daniel Hanson	01/07/2025 17:20 02/07/2025 17:00	02/07/2025	
GE Medical Systems Ltd	19321349701	15438226	4191211	NON TECH EXCHANGE	SALFORD ROYAL, SALFORD ROYAL, STOTT LANE, SALFORD, M6 8HD	Daniel Hanson	01/07/2025 11:15 02/07/2025 12:00	02/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19322952601	C5314323	4191638	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	01/07/2025 15:59 02/07/2025 20:00	02/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19322953201	C5314323	4191638	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	01/07/2025 15:59 02/07/2025 20:00	02/07/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Daniel Hanson	4191612	VAN STOCK AUDIT	Daniel Hanson, Daniel Hanson, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Daniel Hanson	02/07/2025 06:00 02/07/2025 12:00	02/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - British Telecom	(No Items)	24353680r	4191164	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), Warrington Stanford Hse Science Prk , Warrington Stanford Hse Science Prk , WA3 7TH	David Hargreaves	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - David Hargreaves	4191615	VAN STOCK AUDIT	David Hargreaves, David Hargreaves, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	David Hargreaves	02/07/2025 06:00 02/07/2025 12:00	02/07/2025	
Fujitsu Services Limited - Telefonica ME	19320687801	C5314262	4191125	TECH EXCHANGE	O2 WIGAN 0335, GRAND ARCADE SHOPPING CENTRE, WIGAN, WN1 1BH	David Hargreaves	01/07/2025 09:36 02/07/2025 17:30	02/07/2025	
Paypoint Network Limited - UK	(No Items)	02406190	4191728	TECH EXCHANGE	STANLEY WINE, STANLEY WINE, 583 LIVERPOOL ROAD , WIGAN, WN2 3TA	David Hargreaves	01/07/2025 16:50 02/07/2025 13:00	02/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19322482001	DEL1594448	4191473	DESK & CHAIR SP INSTALL	PCC FOR MERSEYSIDE, CAVENDISH STREET, WIRRAL, CH41 8BA	David Ranson	01/07/2025 14:40 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322482002	DEL1594448	4191473	DESK & CHAIR SP INSTALL	PCC FOR MERSEYSIDE, CAVENDISH STREET, WIRRAL, CH41 8BA	David Ranson	01/07/2025 14:40 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322482003	DEL1594448	4191473	DESK & CHAIR SP INSTALL	PCC FOR MERSEYSIDE, CAVENDISH STREET, WIRRAL, CH41 8BA	David Ranson	01/07/2025 14:40 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322482004	DEL1594448	4191473	DESK & CHAIR SP INSTALL	PCC FOR MERSEYSIDE, CAVENDISH STREET, WIRRAL, CH41 8BA	David Ranson	01/07/2025 14:40 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322482005	DEL1594448	4191473	DESK & CHAIR SP INSTALL	PCC FOR MERSEYSIDE, CAVENDISH STREET, WIRRAL, CH41 8BA	David Ranson	01/07/2025 14:40 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322482006	DEL1594448	4191473	DESK & CHAIR SP INSTALL	PCC FOR MERSEYSIDE, CAVENDISH STREET, WIRRAL, CH41 8BA	David Ranson	01/07/2025 14:40 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322482007	DEL1594448	4191473	DESK & CHAIR SP INSTALL	PCC FOR MERSEYSIDE, CAVENDISH STREET, WIRRAL, CH41 8BA	David Ranson	01/07/2025 14:40 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19320071301	DEL1595793	4191073	CHAIR INSTALL	JACK BROWN, 5 KIRKWAY, GREASBY, WIRRAL, CH49 2ND	David Ranson	01/07/2025 08:06 02/07/2025 17:00	02/07/2025	
Computacenter - Kingfisher	19322444101	24409163	4191710	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 10, The Gateway, Bromborough, Wirrel., Unit 10, The Gateway, Bromborough, Wirrel., CH62 3NX	David Ranson	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
Computacenter - Kingfisher	19323348401	24409694	4191782	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Mountbatten Way, Congleton , Mountbatten Way, Congleton , CW12 1DL	David Ranson	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19323415901	DEL1593005	4191778	CHAIR SP INSTALL	CHESHIRE WEST & CHESTER COUNCIL, WYVERN HOUSE, THE DRUMBER, WINSFORD, CW7 1AH	David Ranson	01/07/2025 18:17 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19323415902	DEL1593005	4191778	CHAIR SP INSTALL	CHESHIRE WEST & CHESTER COUNCIL, WYVERN HOUSE, THE DRUMBER, WINSFORD, CW7 1AH	David Ranson	01/07/2025 18:17 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19323415903	DEL1593005	4191778	CHAIR SP INSTALL	CHESHIRE WEST & CHESTER COUNCIL, WYVERN HOUSE, THE DRUMBER, WINSFORD, CW7 1AH	David Ranson	01/07/2025 18:17 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19323415904	DEL1593005	4191778	CHAIR SP INSTALL	CHESHIRE WEST & CHESTER COUNCIL, WYVERN HOUSE, THE DRUMBER, WINSFORD, CW7 1AH	David Ranson	01/07/2025 18:17 02/07/2025 17:00	02/07/2025	
Computacenter - Morrisons BAU	19322630601	INC0000307440 94	4191511	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, VM MORRISON SUPERMARKETS PLC, KING STREET, NORTHWICH, CW9 7WA	David Ranson	01/07/2025 15:08 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19320317501	DEL1595336	4191090	CHAIR INSTALL	RAC, 150-182 THE QUAYS, THE VICTORIA, SALFORD, M50 3SP	David Ranson	01/07/2025 08:48 02/07/2025 17:00	02/07/2025	



# Run Sheet

## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - David Ranson	4191616	VAN STOCK AUDIT	David Ranson, David Ranson, UNIT 2, EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	David Ranson	02/07/2025 06:00 02/07/2025 12:00	02/07/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - Gideon Ajulo	4191617	VAN STOCK AUDIT	Gideon Ajulo, Gideon Ajulo, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Gideon Ajulo	02/07/2025 06:00 02/07/2025 12:00	02/07/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	19320879601	C5314267	4191156	TECH EXCHANGE	VODAFONE RETAIL LTD (BOLTON DEANSGATE), Bolton, 63 DeansGate , Lancashire, England, LANCASHIRE, Bolton, BL1 1HQ	John Paul Barron	01/07/2025 10:15 02/07/2025 20:00	02/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19322751801	C5314325	4191550	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	01/07/2025 15:31 02/07/2025 20:00	02/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19322751401	C5314325	4191550	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	01/07/2025 15:31 02/07/2025 20:00	02/07/2025	
Computacenter Limited - HSBC	19321760701	INC49660893	4191266	TECH EXCHANGE	COMPUTACENTER HSBC, 1 NEWHOUSE ROAD, BLACKPOOL, FY4 4YH	John Paul Barron	01/07/2025 12:14 02/07/2025 16:30	02/07/2025	
Computacenter Limited - HSBC	19322649701	INC49640266	4191522	TECH EXCHANGE	COMPUTACENTER HSBC, 1 NEWHOUSE ROAD, LANCASHIRE, BLACKPOOL, FY4 4YH	John Paul Barron	01/07/2025 15:11 02/07/2025 16:30	02/07/2025	
CXM	(No Items)	5874197	4191450	INSTALL	SHADYS LARCHES STORE, 6 ELSWICK ROAD, ASHTON-ON-RIBBLE ASHTONONRIBBLE, PRESTON, PR2 1NT	John Paul Barron	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
EPAY Limited	(No Items)	4368042	4191729	TECH EXCHANGE	E H BOOTH AND COMPANY, BOOTHS, 256-270 SHAROE GREEN LANE, FULWOOD, PRESTON, PR2 9HD	John Paul Barron	01/07/2025 16:53 02/07/2025 17:00	02/07/2025	
NCR - Sains Print ***DO NOT INVOICE****	193216987	7518002790	4191210	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	John Paul Barron	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Paul Barron	4191623	VAN STOCK AUDIT	Paul Barron, Paul Barron, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	John Paul Barron	02/07/2025 06:00 02/07/2025 12:00	02/07/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19322125101	DEL1595349	4191343	DESK & CHAIR INSTALL	4 MERCHANTS QUAY, NA, NA, BLACKBURN, BB1 1BS	Nadeem Saleem	01/07/2025 13:26 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322125102	DEL1595349	4191343	DESK & CHAIR INSTALL	4 MERCHANTS QUAY, NA, NA, BLACKBURN, BB1 1BS	Nadeem Saleem	01/07/2025 13:26 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322125103	DEL1595349	4191343	DESK & CHAIR INSTALL	4 MERCHANTS QUAY, NA, NA, BLACKBURN, BB1 1BS	Nadeem Saleem	01/07/2025 13:26 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322125104	DEL1595349	4191343	DESK & CHAIR INSTALL	4 MERCHANTS QUAY, NA, NA, BLACKBURN, BB1 1BS	Nadeem Saleem	01/07/2025 13:26 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322125105	DEL1595349	4191343	DESK & CHAIR INSTALL	4 MERCHANTS QUAY, NA, NA, BLACKBURN, BB1 1BS	Nadeem Saleem	01/07/2025 13:26 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322125106	DEL1595349	4191343	DESK & CHAIR INSTALL	4 MERCHANTS QUAY, NA, NA, BLACKBURN, BB1 1BS	Nadeem Saleem	01/07/2025 13:26 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19301992201	DEL1591388	4190319	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME - BUILDING S608 3RD FLOOR, MYERSCOUGH SMITHY ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Nadeem Saleem	02/07/2025 09:00 02/07/2025 13:00	02/07/2025	
Computacenter Limited	19323184401	24409285	4191786	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 9 Union Street, , 9 Union Street, , BB5 1LF	Nadeem Saleem	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322087401	DEL1595195	4191338	CHAIR INSTALL	AMELIA-JANE CUSICK, 36 GLOUCESTER AVENUE, BLACKPOOL, FY1 4EJ	Nadeem Saleem	01/07/2025 13:21 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19319949001	DEL1591900	4191069	CHAIR INSTALL	IAN HORROCKS, 20 BROADFIELD AVENUE, BLACKPOOL, FY6 8HT	Nadeem Saleem	01/07/2025 07:25 02/07/2025 17:00	02/07/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19312951301	5313925 / INC8959824	4189261	NON TECH EXCHANGE	17 FIELDFARE WAY, 17 FIELDFARE WAY, BACUP, LANCASHIRE, OL13 9PP	Nadeem Saleem	02/07/2025 09:00 02/07/2025 18:00	02/07/2025	
POSTURITE LIMITED	19319935101	DEL1595266	4191068	CHAIR INSTALL	SHAMIMA BAHDUR, 76 MALVERN AVENUE, PRESTON, PR1 4PN	Nadeem Saleem	01/07/2025 07:21 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322196001	DEL1594603	4191353	CHAIR INSTALL	VICKY CAUFIELD, 2 LEVERET COURT, FARINGTON MOSS, LEYLAND, PR26 6PA	Nadeem Saleem	01/07/2025 13:42 02/07/2025 17:00	02/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19321756501	INC49660492	4191264	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC STOCKPORT - DIGITAL SERVICE BRANCH, 5 GREAT UNDERBANK, CHESHIRE, SK1 1LH	Ryan Owen	01/07/2025 12:14 02/07/2025 16:30	02/07/2025	
Paypoint Network Limited - UK	(No Items)	02406329	4191757	TECH EXCHANGE	CO-OPERATIVE RETAIL SERVICES LTD, CO-OPERATIVE RETAIL SERVICES LTD, HURDSFIELD ROAD, MACCLESFIELD, SK10 1LL	Ryan Owen	01/07/2025 17:43 02/07/2025 13:00	02/07/2025	
Computacenter - Astra Zeneca	193211914	WOT000349615	4191257	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	02/07/2025 10:00 02/07/2025 18:00	02/07/2025	
Computacenter - Astra Zeneca	193187640	WOT000348732	4191272	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	02/07/2025 10:00 02/07/2025 18:00	02/07/2025	
Computacenter - Astra Zeneca	193187637	WOT000348730	4191273	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	02/07/2025 10:00 02/07/2025 18:00	02/07/2025	
Xerox (UK) Technical***DO NOT INVOICE****	193215000	11750489	4191237	REPAIR WITH PARTS	SAICA PAPER UK LTD., Staden Lane, Unit 1, Saica Flex, Staden Lane, STADEN LANE, SK17 9RZ	Ryan Owen	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
Xerox (UK) Technical***DO NOT INVOICE****	193214985	11750489	4191237	REPAIR WITH PARTS	SAICA PAPER UK LTD., Staden Lane, Unit 1, Saica Flex, Staden Lane, STADEN LANE, SK17 9RZ	Ryan Owen	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
Xerox (UK) Technical***DO NOT INVOICE****	193214991	11750489	4191237	REPAIR WITH PARTS	SAICA PAPER UK LTD., Staden Lane, Unit 1, Saica Flex, Staden Lane, STADEN LANE, SK17 9RZ	Ryan Owen	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
Xerox (UK) Technical***DO NOT INVOICE****	193214995	11750489	4191237	REPAIR WITH PARTS	SAICA PAPER UK LTD., Staden Lane, Unit 1, Saica Flex, Staden Lane, STADEN LANE, SK17 9RZ	Ryan Owen	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
Computacenter - Kingfisher	19322733801	24408313	4191700	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Georges Road Heaton Norris , Georges Road Heaton Norris , SK4 1DR	Ryan Owen	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - RYAN OWEN	4191629	VAN STOCK AUDIT	Ryan Owen, Ryan Owen, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Ryan Owen	02/07/2025 06:00 02/07/2025 12:00	02/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR TESCO HHT	(No Items)	7518202128	4191245	TECH EXCHANGE	TESCO, 6 MOLYNEUX WAY LIVERPOOL, MERSEYSIDE....., L10 2JA	Simon Heath	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
PayPoint Unscheduled	(No Items)	31285285	4191584	COLLECTION	RSD CONVENIENCE STORE, UNIT 2 DEYSBROOK PARADE, DEYSBROOK LANE, LIVERPOOL, L12 4YF	Simon Heath	01/07/2025 15:43 02/07/2025 17:00	02/07/2025	
Fujitsu Services Limited - Star Trains - ME	19322519101	C5314322	4191479	TECH EXCHANGE	MEREYRAIL, Hall Road East, LANCASHIRE, Liverpool, L23 8TU	Simon Heath	01/07/2025 14:45 02/07/2025 20:00	02/07/2025	
Vista Retail Support Limited	19323269801	3323678	4191740	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 4A, NEW MERSEY SHOPPING PARK, SPEKE ROAD, LIVERPOOL, L24 8QB	Simon Heath	01/07/2025 17:19 02/07/2025 17:00	02/07/2025	
Vista Retail Support Limited	19323268901	3323679	4191742	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 4A, NEW MERSEY SHOPPING PARK, SPEKE ROAD, LIVERPOOL, L24 8QB	Simon Heath	01/07/2025 17:19 02/07/2025 17:00	02/07/2025	
Computacenter - Kingfisher	19321667901	24408341	4191306	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, New Mersey Retail Park Speke Road S peke, New Mersey Retail Park Speke Road S peke, L24 8QB	Simon Heath	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
Vista Retail Support Limited	19323005201	3323486	4191656	TECH EXCHANGE	LIDL, THELWALL LANE, LANCASHIRE, WARRINGTON, WA4 1LJ	Simon Heath	01/07/2025 16:12 02/07/2025 17:00	02/07/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Simon Heath	4191633	VAN STOCK AUDIT	Simon Heath, Simon Heath, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Simon Heath	02/07/2025 06:00 02/07/2025 12:00	02/07/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19323267701	3323883	4191741	TECH EXCHANGE	THE RANGE, CHESTER ROAD WEST, QUEENSFERRY, CH5 1SA	Stephen Fitton	01/07/2025 17:18 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19321926601	DEL1595769	4191327	CHAIR INSTALL	BUNBURY HOUSE, 1 ALNWICK DRIVE, ELLESMERESPORT, CH65 9HE	Stephen Fitton	01/07/2025 12:48 02/07/2025 17:00	02/07/2025	
POSTURITE LIMITED	19322083901	DEL1594766	4191334	CHAIR INSTALL	LOUISE OWEN, 51 BLACKTHORNE AVENUE, WHITBY, ELLESMERESPORT, CH66 2UN	Stephen Fitton	01/07/2025 13:20 02/07/2025 17:00	02/07/2025	
Computacenter Limited - HSBC	(No Items)	INC49616378r	4190168	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Stephen Fitton	02/07/2025 09:00 02/07/2025 17:00	02/07/2025	
Computacenter Limited - HSBC	19323008301	INC49632790	4191662	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Stephen Fitton	01/07/2025 16:12 02/07/2025 17:00	02/07/2025	
Fujitsu Services Limited - Banks	19322289401	C5314240	4191379	TECH EXCHANGE	RBSG, 5 QUEEN STREET, RBSG, RHYL, LL18 1RS	Stephen Fitton	02/07/2025 10:00 02/07/2025 16:30	02/07/2025	
Vista Retail Support Limited	19322986001	3323967	4191642	TECH EXCHANGE	LIDL, PARC DYFFRYN, FLINTSHIRE, PRESTATYN, LL19 9DG	Stephen Fitton	01/07/2025 16:07 02/07/2025 17:00	02/07/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - STEVE FITTON	4191635	VAN STOCK AUDIT	Steve Fitton, Steve Fitton, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Stephen Fitton	02/07/2025 06:00 02/07/2025 12:00	02/07/2025	