



# Run Sheet

Daniel Hanson 12/10/2025

Date	12/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
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<b>Job #</b> 4263006	<b>Customer</b>	Computacenter - Kingfisher		<b>Job Address</b>
<b>SLA Window</b>	11/10/2025 14:27 - 12/10/2025 15:00	<b>Contact Name</b>	RACHEL EYRE	B&Q B & Q PLC CAERNARFON ROAD BANGOR LL57 4SU
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	01248 370258	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	24538984			
<b>Ref 2</b>				
<b>No. of Parts</b>	0			

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### **Returned Items**

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



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Job # 4263031	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	11/10/2025 18:43 - 12/10/2025 20:00	Contact Name	AINSDALE NLC2350 MER STATION	MERSEY RAIL Station Road Ainsdale MERSEYSIDE Southport PR8 3HJ
Activity	TECH EXCHANGE	Contact Phone	0151 955 2423	
Priority	ND 1900			
Ref 1	C5322179			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
ND 12/10/2025 20:00 SLA: ND 12/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJKA02072-D722 x 1	Problem: [TC] Fujitsu FP510 Receipt Printer requires replacement Root Cause: Unknown Action: Engineer to replace the Fujitsu FP510 Receipt Printer Test: In Use URL: Call history: ##### Call 5322179   Problem   Web Service   qws_uk   Sat 11 Oct 2025 18:43:08   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000M4062TRT3 contract.pkey=23200 call.poms=1 call.zip=PR8 3HJ call.address=Station Road Ainsdale call.city=Southport call.customerid=INC18326431 call.problem=NLC2350 Ainsdale Window 30 receipt printer not working correctly. Have to pre call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/PTRFP510BLK call.priority=2-Medium call.datereported=10/11/2025 7:42:30 PM  ##### Call 5322179   Problem   Web Service   qws_uk   Sat 11 Oct 2025 18:43:08   A+C+P  NLC2350...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4262980	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	11/10/2025 10:00 - 12/10/2025 16:00	Contact Name	Beth		Ormskirk 14A CHURCH STREET West Lancashire ORMSKIRK L39 3AN
Activity	TECH EXCHANGE	Contact Phone	+441695317877		
Priority	ND 1600				
Ref 1	C5322163				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 12/10/2025 16:00 SLA: ND 12/10/2025 16:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= ELOE179069 x 1	<p>Problem: [TC] Monitor ELO ET1717L 17 touch screen (some versions have external PSU) Root Cause: UNKNOWN Action: Engineer to test and if necessary replace 17 Touch Screen Monitor. Replacement may have different power requirements and required new cables to be fitted as part of replacement procedure - see engineers guide for details. Test: Contact Service Desk to fully test URL: Call history: ##### Call 5322163   Problem   Web Service   qws_uk   Sat 11 Oct 2025 11:45:05   A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=TELGB000000T0583TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007373423 call.problem=HW - 0583 - 06 - ELO - Replacement (Faulty) call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/VHPET1717L call.priority=2-Medium call.datereported=10/11/2025 11:45:02 AM</p> <p>##### Call 5322163   Problem   Web Service   qws_uk   Sat 11 Oct 2025 11:45:05   A+C+P</p> <p>SITE OPENING TIMES [ Ormskirk ] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00 ...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659519501	ELOE179069	MON:ET1717L:W/PSU & STAND	K19C011583			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4262970	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	11/10/2025 10:00 - 12/10/2025 16:30	Contact Name	Karen	O2 WIGAN 0335 GRAND ARCADE SHOPPING CENTRE WIGAN WN1 1BH
Activity	TECH EXCHANGE	Contact Phone	07743971255	
Priority	ND 1600			
Ref 1	C5322161			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 12/10/2025 16:30 SLA: ND 12/10/2025 16:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2GNCCBLVGA-2M x 1	<p>Problem: [TC] Monitor VGA Cable Root Cause: UNKNOWN Action: Engineer to confirm faulty VGA cable and if necessary replace cable and test monitor as required. Test: Engineer or User to test URL:</p> <p>Call history::</p> <pre>##### Call 5322161   Problem   Web Service   qws_uk   Sat 11 Oct 2025 10:24:17   A+C+P</pre> <p>agent.loginname=qws_uk  equipment.assettag=TELGB000000T0335TZZ3  contract.pkey=23245  call.poms=1  call.customerid=INC000007372866  call.problem=HW - 0335 - 06 - Cable Only - VGA Cable  call.modifiedby=QWebServices  call.businessimpact=Urgent (TD)  category.name=GBR/TEL/workpackage/CBLVGAMON  call.priority=2-Medium  call.datereported=10/11/2025 10:24:14 AM</p> <pre>##### Call 5322161   Problem   Web Service   qws_uk   Sat 11 Oct 2025 10:24:17   A+C+P</pre> <p>SITE OPENING TIMES [ Wigan ]  Mon-Sat: 09:00-17:30  Sun: 10:30-16:30</p> <p>SPECIAL INSTRUCTIONS...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659449401	_O2GNCCBLVGA	2BL:2M:VGA:M-M				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19659449601	_O2GNCCBLVGA	Q2BL:2M:VGA:M-M				

Engineer Closure Notes

		<b>Customer Print</b>
		<b>Customer Signature</b>



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Telefonica TC	19659519501	C5322163	4262980	TECH EXCHANGE	Ormskirk, 14A CHURCH STREET, West Lancashire, ORMSKIRK, L39 3AN	Daniel Hanson	11/10/2025 10:00 12/10/2025 16:00	12/10/2025	
Computacenter - Kingfisher	(No Items)	24538984	4263006	TECH EXCHANGE	B&Q, B & Q PLC, CAERNARFON ROAD, BANGOR, LL57 4SU	Daniel Hanson	11/10/2025 14:27 12/10/2025 15:00	12/10/2025	
Fujitsu Services Limited - Star Trains	(No Items)	C5322179	4263031	TECH EXCHANGE	MERSEYRAIL, Station Road Ainsdale, MERSEYSIDE, Southport, PR8 3HJ	Daniel Hanson	11/10/2025 18:43 12/10/2025 20:00	12/10/2025	
Fujitsu Services Limited - Telefonica TC	19659449401	C5322161	4262970	TECH EXCHANGE	O2 WIGAN 0335, GRAND ARCADE SHOPPING CENTRE, WIGAN, WN1 1BH	Daniel Hanson	11/10/2025 10:00 12/10/2025 16:30	12/10/2025	