



Run Sheet

Stephen Fitton 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	1
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Job # 4174131	Customer	Computacenter Horizon Project			Job Address
SLA Window	05/06/2025 09:00 - 06/06/2025 17:00	Contact Name	FRANK TOPPING		HSBC 49A FISHERGATE
Activity	PROJECT	Contact Phone	3455845808		PRESTON.....
Priority	ND 1400				PR1 8BH
Ref 1	CLF471_Preston_0206_6_DEL.INS				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>**MUST CALL EDGARS AND TEAM WHEN ARRIVING ON SITE FOR INSTRUCTIONS ON WHAT TO DO**EDGARS 07834 650322*</p> <p>**9:30**Branch monitor and peripheral exchange**Deliver and install 25x sets of keyboards/mice .Replace 7x 22" monitors and 18x 27" monitors using new monitors already in the branch. Remove 25x old monitors and 25 x sets of old keyboard/mice from branch and return on labels provided.*</p>	<p>**ARRIVE AT 9:30 AM**MUST FOLLOW CC HORIZON MONITOR REFRESH SCRIPT TO COMPLETE ANY 27..... MONITOR INSTALLS**MUST TAKE PICTURES OF DESK BEFORE AND AFTER THE MONITOR INSTALLATION ESPECIALLY THE BACK OF 27...../x9D MONITORS WITH CABLE/PORT CONNECTION CLEARLY SHOWN. SEND IMAGES TO: eus.projects.deployment.support@hsbc.com. DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM** ANY ISSUES CALL EDGARS 07834 650322 ** *27" monitors are for Front Office desks. 22" monitors are for Counters CIA terminals and to replace any additional 17" monitors.** *IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION**</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Claire Booth 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4174335	Customer	DHL Supply Chain Limited - RBS			Job Address		
SLA Window	05/06/2025 12:47 - 06/06/2025 17:00	Contact Name	VALERIE OWIE		APARTMENT 907 APARTMENT 907 MICHIGAN POINT TOWER A		
Activity	COLLECTION	Contact Phone	078672 65773		9 MICHIGAN AVENUE Salford M50 2HA		
Priority	ND 1700						
Ref 1	43456						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
To collect 3 x items with 2 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4170007	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	30/05/2025 11:40 - 06/06/2025 17:30	Contact Name	RAYMOND ENEDU	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7483 385338	
Priority	ND 1700			
Ref 1	PAR0313455			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device -Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 000000000004739588</p> <p>Collect Device - UK033050 - HP 840 G8 i7 / 5CG2120265</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19215265001						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4170078	Customer	Computacenter PwC NON TECH EXCHANGE			Job Address
SLA Window	30/05/2025 12:33 - 06/06/2025 17:30	Contact Name	AYSH DAYAL		P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7483 934479		
Priority	ND 1700				
Ref 1	PAR0313478				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device -Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 000000000004739588</p> <p>Collect Device - UK027907 - HP 840 G8 i7 / 5CG2120THD</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19215509201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4174534	Customer	Computacenter - KPMG		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	Jayne Goble	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07510376043	
Priority	ND 1700			
Ref 1	24378001			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
SWAP Model Type: (Surface Laptop 4 13.5') Build type: KPMG Standard Bud Type of fault: Hardware Description : Keyboard failure Asset taskmber: K128512 Requested for date: 06-06-2025 CONTACT- 07510376043	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234669601	4619626	KPMG:MS SL3-13" i7/16/256-STAN				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19234669801	4619626	KPMG:MS SL3-13" i7/16/256-STAN			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Claire Booth 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4161262	Customer	Computacenter Horizon Project			Job Address
SLA Window	18/05/2025 15:57 - 06/06/2025 17:00	Contact Name	JOE RILEY		JOE RILEY LANDMARK, ST PETER'S SQUARE MANCHESTER M1 4BP
Activity	COLLECTION	Contact Phone	7384 792 793		
Priority	ND 1700				
Ref 1	45035345_CLF515_0606				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned user laptop collection only 9:00 - 17:00 any issues call any issues call 07458 636 993 (Ash)	Collect device 20Q1S2NQ01PC18PRR6 any queries contact 07458 636 993 (Ash)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19173588201						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4174541	Customer	Computacenter Limited		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	John Banks	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	07704797825	
Priority	ND 1700			
Ref 1	24378779			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - John Banks Contact Number - 07704797825 Locatio- 7 Rosebank Gardens Dunfermline Fife KY12 9BW - Heritage - Device -INDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type -	No Instructions

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234669301	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19234669501	4707160	LBG:PPD HP 830 G9 i5 16GB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Claire Booth 06/06/2025

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Job # 4174615	Customer	Computacenter Limited		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	Abdul Lahson	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	07975 829 727	
Priority	ND 1700			
Ref 1	24376334r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Contact Name - Abdul Lahson Contact Number - 07975 829 727 Location -ch Bar - Room 6 on the 6th floor 11 Portland st Manchester M1 3HU -eritage - Device - WINDOWS Make - Head Office - Laptop Device - WIND	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4174265	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	Chris Wood	SAICA PAPER UK LTD. Warrington Road Goose Green WIGAN WN3 6XD
Activity	REPAIR WITH PARTS	Contact Phone	07884233863	
Priority	ND FIX			
Ref 1	11723134			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 04/06/2025 17:00-----ASSET INFORMATION---ProductName: MS911de Printer High Volt SAHde PrinterDeviceTagCustomer: WIG000P103SerialNumber: 4021013054278ProductIdentifier: 26Z0001Model: 4021-230Physical Location:</p> <p>Ground</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMERSLA Next Business day Fix. Monday to Friday 09:00 17:00.Engineer must make an appointment with contact prior to attendance for security clearance.Engineer visits should be scheduled 24 hours in advance.Engineer name to be communicated to client 24 hours in advance to check health and safety inductions and paperwork.1. Risk and method statements for the install and the specific job</p> <p>not generic2. Copy of Employers liability insurance3. Covid 19 documentationEngineer should have the site contact</p> <p>SN problem description.</p>	<p>-----ACTIVITY DESCRIPTION----PRJM/EC242.26Issue : Paper jam 242.26Recommended PNs: pick rollers 41X1600Steps Performed : POR-verified the tray-checked for paper damagePrinter Location :Saica Pack Warrington Road Goose Green Wigan Lancashire WN3 6XDPOC Contact informationFull name: Chris WoodPhone: +447884233863Email: Chris.Wood@saica.comSource :MT---INSTRUCTIONS-----Technical Notes -----DCN. @CSC: Pls EMO & GO @TECH: Please investigate 242.26 (sensor (tray 2 transport) did not detect paper). Note that 'errors' reported on 4171584 02/06 are Maint Kit EOL messages unrelated to reported fault. They need to log MK calls.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192344219	41X1600	CX92x SVC Rollers Pick and Fee				
192344215	40X8968	MS91x SVC Sensor Tray1 paper f				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192344221	41X1600	CX92x SVC Rollers Pick and Fee				
192344217	40X8968	MS91x SVC Sensor Tray1 paper f				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Date	06/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4174166	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	Harry 4652	ASDA STORES LIMITED Middlebrook Retail Park PICKPR1 BOLTON BL6 6JA
Activity	REPAIR WITH PARTS	Contact Phone	01204699337	
Priority	ND FIX			
Ref 1	11720933			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 03/06/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: 4652SerialNumber: 406336990B5MBProductIdentifier: 40G0230Model: 4063-430----ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only: - Monday Friday 09:00 17:00 Next Business day fix. Specific devices have weekend break-fix entitlement Saturday 09:00 17:00 Sunday & Bank Holidays 10:00 16:00 All Maintenance kits: - 3 day SLA. Monday Friday 09:00 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC47791949. Rear guide damaged in tray 2 - Sending engineer to reviewMS811PICKPR1Host http://pickpr1.s04652.uk.wal-mart.com/ ip Address: 10.124.200.244Harry 01204699337 FL----INSTRUCTIONS-----Technical Notes -----4171329Engineer: Stephen Fitton Date: 03/06/2025 10:12:10:50 Tray insert swapped and replaced however tray option pick roller and flag is in incorrect position. Unable to reset flag into original position. CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192336979	40X8106	MS81x SVC Tray Insert 550 Sht				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192336981	40X8106	MS81x SVC Tray Insert 550 Sht				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4174086	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	06/06/2025 08:00 - 06/06/2025 12:00	Contact Name	Devang Patel	Alliance Healthcare (Distribution) Dodd Way Walton Summit Preston
Activity	CONSUMABLE INSTALL	Contact Phone	01772323000	CD - Main PRESTON PR5 8AE
Priority	Priority MC			
Ref 1	1-532310269686			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 05/06/2025 17:00-----ASSET INFORMATION---ProductName: MS826de SFP HVDeviceTagCustomer: CD - MainSerialNumber: 406415011P406ProductIdentifier: 50G0330Model: 4064-635Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Friday 09:00 17:00 (excl. Xmas day)Maintenance kits 3 days Monday Friday 9:00 17:00Important: Call scheduler/control tower to set ETA expectation with customer</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192214211	41X2251	MS82x SVC Maint Kit Fuser BELT			Missing	
192328386	41X2251	MS82x SVC Maint Kit, Fuser				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192214213	41X2251	MS82x SVC Maint Kit Fuser BELT			Not Used	
192328387	41X2251	MS82x SVC Maint Kit, Fuser				



Run Sheet

John Paul Barron 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4174198	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	05/06/2025 10:50 - 06/06/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1900			
Ref 1	C5312368			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 06/06/2025 20:00 SLA: ND 06/06/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5312368 Problem Web Service qws_uk Thu 05 Jun 2025 09:44:34 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17687138 call.problem=BLACKBURN NLC8459 NT DEPOT Miura PED set 16 Serial Number 020-042750 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=6/5/2025 10:44:08 AM ##### Call 5312368 Problem Web Service qws_uk Thu 05 Jun 2025 09:44:34 A+C+P...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234004701	_SXASSET-LABELSV2					
19234004201	_NRMIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020116976			



Run Sheet

John Paul Barron 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4174391	Customer	Verifone UK LTD		Job Address
SLA Window	05/06/2025 14:21 - 06/06/2025 18:00	Contact Name	ABBY ELLIS	STONEGATE - PENDLE WITCH - 905
Activity	TECH EXCHANGE	Contact Phone	01524 63128	90-92 PENNY STREET
Priority	ND 1800			LANCASTER
Ref 1	G353852			LANCASHIRE
Ref 2				LANCASHIRE
No. of Parts	0			LA1 1XN

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 V240M Inbound PTID = 37226469 Inbound Serial No. = 391-130-517 IP Gateway = 10.83.54.254 Terminal IP Address = 10.83.54.229 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1338 Login Pin = 1338 Primary System ID = 20024503 SITE OPENING TIMES = 11:30 - 23:00 Notes = N/A Fault Category = Terminal Will Not Charge	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678623

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

John Paul Barron 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4174190	Customer	Secure Retail Limited		Job Address
SLA Window	05/06/2025 10:44 - 06/06/2025 17:00	Contact Name	JASON BARR	5 ROSEFINCH COURT 5 ROSEFINCH COURT BLACKPOOL FY3 9PD
Activity	TECH EXCHANGE	Contact Phone	07771634635	
Priority	ND 1700			
Ref 1	00056962			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Trust - Non P2PE Script	times customer will be home: 09:00am-17:00pm Manger pin: 077813 Please exchange 231027303201272150711502

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19233971401						

Returned Items



Run Sheet

John Paul Barron 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4174469	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	05/06/2025 15:42 - 06/06/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot		Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105		
Priority	ND 1900				
Ref 1	C5312406				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 06/06/2025 20:00 SLA: ND 06/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history:: ##### Call 5312406 Problem Web Service qws_uk Thu 05 Jun 2025 15:41:36 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17667257 call.problem=BLACKPOOL NORTH NLC1828 NT Depot Set 7 RSP ID 4748 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium call.datereported=6/5/2025 4:41:09 PM ##### Call 5312406 Problem Web Service qws_uk Thu 05 Jun 2025 15:41:36 A+C+P ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19236244901	_NRZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4174483	Customer	HCL ADIDAS UK DISPATCH			Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	Ullah, Mohammed Ammaar 07984581534 mohammedammaar.ullah@externals.adidas.com		ADIDAS TRAFFORD PARK M17 1QD
Activity	MANPOWER	Contact Phone	Ullah, Mohammed Ammaar 07984581534 mohammedammaar.ullah@externals.adidas.com		Trafford Park Stretford Manchester M17 1QD
Priority	ND 1700				
Ref 1	INC9224602				
Ref 2	9200048056				
No. of Parts	0				

Instructions 1	Instructions 2
Full day Dispatch Support Needed - Trafford DC Address : Trafford Park DC Limited (TDC) 100 Westinghouse Road Trafford Park Manchester M17 1QD United Kingdom SPOC : Ullah Mohammed Ammaar 07984581534 mohammedammaar.ullah@externals.adidas.com	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4174093	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/06/2025 08:41 - 06/06/2025 17:00	Contact Name	SHARON HOUGHTON		SHARON HOUGHTON 15 SANDFIELDS FRODSHAM WA6 6PW
Activity	DESK SP INSTALL	Contact Phone	07432454361		
Priority	ND 1700				
Ref 1	DEL1585504				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4710007618Items on order:9784611BLA - OFFCHAIR - Positiv M	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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In Items for Job # 4174093 page 1 of 1



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Returned Items for Job # 4174093 page 1 of 1



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4174437	Customer	Vista Retail Support Limited		Job Address
SLA Window	05/06/2025 15:14 - 06/06/2025 17:00	Contact Name		WHITBREAD CHESTER ROAD GRESFORD DENBIGHSHIRE WREXHAM LL12 8PW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3297345			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3297345 - Cash Drawer not opening - Tampered by the user using screwdriver to get the money / APG SLIM0822 / Bar / Till No. 3 / replacement TASK0298991 Mon - Fri 6:30 am - 11 pm Sat 7 am - 11 pm Sun 7 am - 10:30 pm	Replace WHIT-CDR-CBS-0822 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19236108201	WHIT-CDR-CBS-0822					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19236108401						



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4174476	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	05/06/2025 15:51 - 06/06/2025 13:00	Contact Name	MANAGER	MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone	01745770232	MORRISON SUPERMARKETS PLC
Priority	4HR			MARSH ROAD
Ref 1	02361363			RHYL
Ref 2				LL18 2DF
No. of Parts	0			

Instructions 1	Instructions 2
38960230//31215760//PPD	<p>Case Number: 02361363</p> <p>Swap type: Swap Required</p> <p>Swap reason: software error</p> <p>Device Type: PPOS</p> <p>TID Number: 38960230</p> <p>Serial Number:</p> <p>Site ID: 31215760</p> <p>Description: DB log of device shows multiple instance of firmware update failures - Unable to force update</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4174153	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	Kyle .	Halfords Limited Unit 3 Junction 1 Retail Park Bidstone Moss Printer B WALLASEY CH44 2HE
Activity	REPAIR WITH PARTS	Contact Phone	01516304216	
Priority	ND FIX			
Ref 1	11725648			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 06/06/2025 17:00-----ASSET INFORMATION---ProductName: CS510de High Volt HR CZ EE GR LT LV NLDeviceTagCustomer: PRINTER BSerialNumber: 502751946H3D0ProductIdentifier: 28E0070Model: 5027-630Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTSLA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00Printer InformationPin code on all devices 1066Tray set up generally is as followsTray 1 A4 plain paperTray 2 A4 episys labelsWill print A5 sometimes but generally via the manual feed</p> <p>https://support.lexmark.com/mobiletech/en/printers/printer/CS510/Lexmark-CS510.aspx</p> <p>TIONS-----Technical</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC0924230. Issue : Broken metal part fell from trayRecommended PNs: 40X7623 40X8091Steps Performed : provided photos of the broken partPrinter Location :Unit 3 Junction 1 Retail Park Bidstone Moss Wallasey Merseyside CH44 2HE Wallasey....POC Contact information : Full name: Kyle...Phone: 0151 6304216Source : L2</p> <p>Content\20582480\Print catalog\guidebook\en\print\201744628Printed 2020-08-06 INSTRUCTIONS GO.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192333244	40X8089	CS31x SVC Tray 650-sheet tray				
192333249	40X7645	CS31x SVC Tray Insert Primary				
192333257	40X7616	CS31x SVC Maint Kit, Fuser 230				



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4174175	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	05/06/2025 09:00 - 06/06/2025 17:30	Contact Name		4619 Wallasey	Orange Retail 9 Liscard Way Merseyside Wallasey CH44 5TL
Activity	TECH EXCHANGE	Contact Phone		01516 383196	
Priority	ND 1700				
Ref 1	C5312373				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 06/06/2025 17:30:00 SLA: ND 06/06/2025 17:30 PART2= PART3= PART4= ALT1=_TMFUJTP3000CSDTP15 ALT2= ALT3= ALT4= TEXT= _TMFUJTP3000CSDTP15 x 1	<p>Problem: [TC] CASH DRAWER Root Cause: Suspect drawer . Action: Engineer to check/change drawer. Test: Customer to test URL: None Call history: ##### Call 5312373 Problem Web Service qws_uk Thu 05 Jun 2025 10:25:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=EELGB000000O4553TRC2 contract.pkey=22856 call.poms=1 call.zip=CH44 5TL call.address=9 Liscard Way call.city=Wallasey call.customerid=INC17686797 call.problem=FOH-Cash Drawer-Can not open the drawer / Replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/FUJIDRWTP5 call.priority=3-High call.datereported=6/5/2025 11:24:25 AM</p> <p>##### Call 5312373 Problem Web Service qws_uk Thu 05 Jun 2025 10:25:05 A+C+P</p> <p>Store number: 4619 Store location: Wallasey Store contact number: 01516 383196 Caller full name: Barry Welch...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19233868901	_TMFUJTP3000C	\$1SDPT53000 TP15 CMPCT:LOCK:BLK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19233869101	_TMFUJTP3000C	\$1SDPT53000 TP15 CMPCT:LOCK:BLK				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4174495	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	05/06/2025 10:00 - 06/06/2025 20:00	Contact Name	4144 Liverpool One		Liverpool One 59 South John Street, Liverpool ONE Shopping Ctr
Activity	TECH EXCHANGE	Contact Phone	0151 705 2090		Liverpool Liverpool L1 8BU
Priority	ND 1900				
Ref 1	C5312323				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 06/06/2025 20:00 SLA: ND 06/06/2025 17:00 PART2= PART3= PART4= ALT1=_TMFUJTP3000CSDTP15 ALT2= ALT3= ALT4= TEXT= _TMFUJTP3000CSDTP15 x 1	Problem: [TC] CASH DRAWER (black narrow keylock to right single slot KD30903-2213) Faulty Jammed or not opening Root Cause: Suspect drawer Action: Engineer to check/change drawer. Test: In use URL: Call history: ##### Call 5312323 Problem Web Service qws_uk Wed 04 Jun 2025 14:53:36 A+C+P agent.loginnname=qws_uk equipment.assettag=EELGB000000O4144TRC2 contract.pkey=22856 call.poms=1 call.zip=L1 8BU call.address=59 South John Street Liverpool ONE Shopping Ctr call.city=Liverpool call.customerid=INC17679630 call.problem=FOH - Cash drawer - Not closing /Replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/FUJDRWTP15 call.priority=3-High call.datereported=6/4/2025 3:52:53 PM ##### Call 5312323 Problem Web Service qws_uk Wed 04 Jun 2025 14:53:36 A+C+P Store number: 4144 Store location: Liverpool One...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	_TMFUJTP3000CSDTP15					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4174387	Customer	Verifone UK LTD		Job Address
SLA Window	05/06/2025 14:21 - 06/06/2025 18:00	Contact Name	DUTY MANAGER	TGI 697 LIVERPOOL ONE 14 PARADISE STREET LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	01932777330	N/A N/A L1 8JF
Priority	ND 1800			
Ref 1	G353856			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 29983276 Inbound Serial No. = 321-097-570 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678627

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Engineer Closure Notes	Customer Print



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4174496	Customer	Verifone UK LTD		Job Address
SLA Window	05/06/2025 16:07 - 06/06/2025 18:00	Contact Name	DUTY MANAGER	TGI 697 LIVERPOOL ONE 14 PARADISE STREET LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	01932777330	N/A N/A L1 8JF
Priority	ND 1800			
Ref 1	G353860			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx820 Duet V03.52.01.99998 Inbound PTID = 29977471 Inbound Serial No. = 327-550-135 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678632

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print	



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4174238	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	05/06/2025 11:34 - 06/06/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RMESEYRL DESKTOP LIVE	Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5312384				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 06/06/2025 20:00 SLA: ND 06/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5312384 Problem Web Service qws_uk Thu 05 Jun 2025 11:24:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17688078 call.problem=NLC2242 Liverpool Central NLC 2242 Site Liverpool Central Window Serial Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUD020PED call.priority=2-Medium call.datereported=6/5/2025 12:23:53 PM ##### Call 5312384 Problem Web Service qws_uk Thu 05 Jun 2025 11:24:36 A+C+P NLC2242...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234327901	_MYMIUM020DE	M2PD020 MERSEYRL DESKTOP LIVE	02000303002020	116990		

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4173235	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	GB0767 HANDM	H&M Shiftstore H&M GB0767: H&M Liverpool UNIT 8B, New Mersey Retail park, Speke Road Liverpool L24 8QB
Activity	MANPOWER	Contact Phone	01513311270	
Priority	ND 1700			
Ref 1	C002564613			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Call Problem: Device: SCO Till 02 Action: Please investigate the root cause of SCO Till 02 failing to reinstall do check hardware components and bring a spare HDD</p> <p>*** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4174399	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	4557 Leigh Windemere Rd Duty Manager	ASDA STORES LIMITED Windermere Road CS735-001 IP 10.202.22.87 LEIGH WN7 1QX
Activity	REPAIR WITH PARTS	Contact Phone	01132435435	
Priority	ND FIX			
Ref 1	11725973			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*Contact person -Ava 01942 751720*</p> <p>Intervention #: 1 SLA: 06/06/2025 17:00-----ASSET INFORMATION---ProductName: CS735de SFP HV EMEADeviceTagCustomer: SerialNumber: 5030408511C2GProductIdentifier: 47C9120Model: 5030-635Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only:- Monday Friday 09:00 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 17:00 Sunday 10:00 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday Saturday 09:00 17:00 Sunday & Bank Holidays 10:00 16:00 All Maintenance kits: - 3 day SLA. Monday Friday 09:00 17:00. Access hours: - HSC (Home Shopping..</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC0644272. Repeat marks and smudges on printouts - Repeat marks and smudges on printouts sending engineer to review. Unable to get though CS735CS735-001IP 10.202.22.87Host CS735-001-4557.s04557.asda.ukAva 01942 751720FL---INSTRUCTIONS-----Technical Notes -----Tech to investigate vague reports of repeated marks on the printouts. Pls EMO & go.CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192358053	41X2931	SVC Fuser 220V belt				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4174089	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/06/2025 08:38 - 06/06/2025 17:00	Contact Name	JACK FOOKEES		JACK FOOKEES 29 HELENA STREET Salford M6 7RP
Activity	CHAIR INSTALL	Contact Phone	07792054459		
Priority	ND 1700				
Ref 1	DEL1584475				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Note: to clarify my house number is located on the window above my door. The ground floor is undergoing renovation but to confirm I do live there! :-) *** Please call 1 hour before arrival. Customer Ref / PO: PO-10-23-00002873 Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19232811601	9900002	Homeworker Ergonomic Chair - W				



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4174073	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/06/2025 08:09 - 06/06/2025 17:00	Contact Name	DAVID GLEAVE		S M R ROLLS ROYCE 11 YORK STREET MANCHESTER M2 2AW
Activity	CHAIR INSTALL	Contact Phone	07551853592		
Priority	ND 1700				
Ref 1	DEL1582618				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Office is on the 7th floor. For access to the lift please ask at the ground floor reception. 11 York Street Manchester M2 2AW 0161 543 9482 For parking advicereception@11ys.co.uk *** Please call 1 hour before arrival. Customer Ref / PO: LC00-00872583 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1582618&address=S%20M%20R%20Rolls%20Royce%2011%20York%20Street%20MANCHESTER</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19232639501	9787602BLA	Positiv Plus High Back With Ne				



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4174037	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/06/2025 07:34 - 06/06/2025 17:00	Contact Name	RUBY DUNCAN		RUBY DUNCAN 5 STATION LANE GREENFIELD OLDHAM OL3 7EL
Activity	CHAIR INSTALL	Contact Phone	07860674552		
Priority	ND 1700				
Ref 1	DEL1584615				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 195000024681Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19232530801	100141807	Adapt 680 (large seat/extr hi				



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4174233	Customer	HCL Barclays			Job Address
SLA Window	05/06/2025 11:28 - 06/06/2025 17:00	Contact Name	CHRISTOPHER DAVIES		1 SPRINGFIELD ROAD 1 SPRINGFIELD ROAD MIDDLETON MANCHESTER M24 5DL
Activity	COLLECTION	Contact Phone	07592543512		
Priority	ND 1600				
Ref 1	TASK2861051				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Peripherals collection - please use large box	Keyboard

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234285201	HCL Large box	Carton box 610 x 457 x 457mm				



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4174230	Customer	HCL Barclays			Job Address
SLA Window	05/06/2025 11:22 - 06/06/2025 17:00	Contact Name	CHRISTOPHER DAVIES		1 SPRINGFIELD ROAD 1 SPRINGFIELD ROAD MIDDLETON MANCHESTER M24 5DL
Activity	COLLECTION	Contact Phone	07592543512		
Priority	ND 1600				
Ref 1	TASK2861052				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234261601	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4174398	Customer	POSTURITE LIMITED		Job Address	
SLA Window	05/06/2025 14:28 - 06/06/2025 17:00	Contact Name	HUSEYIN ARPALIKLI	HUSEYIN ARPALIKLI 56 BROUGHTON CLOSE MIDDLETON MANCHESTER M24 4HY	
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07965495698		
Priority	ND 1700				
Ref 1	DEL1585571				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Parking on road outside. *** Please call 1 hour before arrival.Customer Ref / PO: P502579 WR:31298Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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In Items for Job # 4174398 page 1 of 1



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Returned Items for Job # 4174398 page 1 of 1



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4174248	Customer	HCL Barclays		Job Address
SLA Window	05/06/2025 11:44 - 06/06/2025 17:00	Contact Name	LYNNE McNICHOLAS	4 OXFORD AVENUE 4 OXFORD AVENUE ROCHDALE OL11 4DP
Activity	COLLECTION	Contact Phone	07917428160	
Priority	ND 1600			
Ref 1	TASK2868315			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234377701	HCL Large box	Carton box 610 x 457 x 457mm				



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4174249	Customer	HCL Barclays		Job Address
SLA Window	05/06/2025 11:45 - 06/06/2025 17:00	Contact Name	LYNNE McNICHOLAS	4 OXFORD AVENUE 4 OXFORD AVENUE ROCHDALE OL11 4DP
Activity	COLLECTION	Contact Phone	07917428160	
Priority	ND 1600			
Ref 1	TASK2868314			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Peripherals collection - please use large box	Keyboard Mouse & any other IT Periphery

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234382301	HCL Large box	Carton box 610 x 457 x 457mm				



Run Sheet

David Ranson 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
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Job # 4174251	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/06/2025 11:49 - 06/06/2025 17:00	Contact Name	ANDREA MAGUIRE	NATIONWIDE 60 BLACKBURN ROAD NA
Activity	CHAIR INSTALL	Contact Phone	03456051183	ACCRINGTON BB5 1LE
Priority	ND 1700			
Ref 1	DEL1585545			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PST0168222 PSJ0229570Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234402401	100141829	Adapt 521 (small seat/medium b				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19234402601	100141829	Adapt 521 (small seat/medium b				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4174065	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/06/2025 07:59 - 06/06/2025 17:00	Contact Name	CATHERINE EDWARDS	BETFRED SPECTRUM ARENA 56-58 BENSON ROAD, BIRCHWOOD WARRINGTON WA3 7PQ
Activity	CHAIR INSTALL	Contact Phone	07834118288	
Priority	ND 1700			
Ref 1	DEL1583967			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: I am in the office from 10:00 - 18:30 please leave at reception if I am not available *** Please call 1 hour before arrival.Customer Ref / PO: THR378752Items on order:9790026 - FOOTREST - Fellowes Sta</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19232621601	100093954	Positiv ME300 (High Back) - Bl				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19232621801	100093954	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4174357	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/06/2025 13:23 - 06/06/2025 17:00	Contact Name	RACHAEL HARRISON	LABOUR PARTY LABOUR PARTY 2ND FLOOR, RUTHERFORD HOUSE, WARRINGTON ROAD, BIRC WARRINGTON WA3 6ZH
Activity	CHAIR SP INSTALL	Contact Phone	07596596298	
Priority	ND 1700			
Ref 1	DEL1582234			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: No restrictions lift access to 2nd floor. Parking directly outside of reception. Please park on visitors carpark *** Please call 1 hour before arrival.Customer Ref / PO: 196000011875Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19235005301	9787631BLA	Positiv Plus Tall Mem No Neck				
19235005302	4033	11 Degree Wedge				



Run Sheet

Gideon Ajulo 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4174008	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/06/2025 06:31 - 06/06/2025 17:00	Contact Name	MIKE PEARSON	EAST CHESHIRE NHS TRUST SANDERS SQUARE CLINIC SANDERS SQUARE MACCLESFIELD SK11 7SE
Activity	CHAIR INSTALL	Contact Phone	07767270502	
Priority	ND 1700			
Ref 1	DEL1584553			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 136240448 Items on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19232440201	100141823	Adapt 660 (medium seat/high ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19232440401	100141823	Adapt 660 (medium seat/high ba				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4174506	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/06/2025 16:16 - 06/06/2025 17:00	Contact Name	KAREN KENDRICK		KAREN KENDRICK 17A OULTON CLOSE PRENTON CH43 0XD
Activity	CHAIR SP INSTALL	Contact Phone	07549745485		
Priority	ND 1700				
Ref 1	DEL1584902				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P502429 WR:31104Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19236378601	9789001BLA	Positiv Single Height Adjustab				
19236378602	100114685	RH Logic 300 No Neck No Arms G				
19236378603	5774	Posturite Adjustable Footrest				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19236378801	9789001BLA	Positiv Single Height Adjustab				
19236378901	5774	Posturite Adjustable Footrest				
19236379001	100114685	RH Logic 300 No Neck No Arms G				



Run Sheet

Gideon Ajulo 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4174642	Customer	Computacenter Limited		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	Alisha Rutter	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447759940467	1 Borough Pavement,Grange Precinct
Priority	ND 1700			1 Borough Pavement,Grange Precinct CH41 2XX
Ref 1	24378990			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>RSG-VA Contact Name - Alisha Rutter Contact Number - 07759940467 Herige - Lloyds Location - Birkenhead 1 Borough Pavement CH41 2XX DeviceCVR Make - CTS Device - CVR PPD - No Part - 3180954 CVR/CTS LS150 Vouc</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19236619101	3180954	LBG:CTS Cheque Reader LS150 BI				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19236619301	3180954	LBG:CTS Cheque Reader LS150 BI				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4174064	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/06/2025 07:58 - 06/06/2025 17:00	Contact Name	STEPHANIE WINSTANLEY	H M REVENUE & CUSTOMS 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	07788370901	
Priority	ND 1700			
Ref 1	DEL1583958			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: chair will be needed on 6th floor zone A *** Please call 1 hour before arrival.Customer Ref / PO: 6000265537Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1583958&address=H%20M%20Revenue%20%26%20Customs%20Water%20Street%20LIVERPOOL</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1583958&address=H%20M%20Revenue%20%26%20Customs%20Water%20Street%20LIVERPOOL>Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19232620301	100141422	Positiv ME300 (High Back)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19232620501	100141422	Positiv ME300 (High Back)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4174177	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	05/06/2025 10:34 - 06/06/2025 20:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	MANPOWER_R	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5312274			Crewe
Ref 2				CW2 6HR
No. of Parts	0			

Instructions 1	Instructions 2
Previous NA - Unable to start work due to missing permit. Site supervisor needs a permit number to allow me to carry out any work on site. Spoke to STAR and this info is not in the notes they suggested phoning Rico tech support. They couldn't help me and asked me to try team C. Spoke to Team C and was advised to close job as no access. Site contact says this is something that transport for Wales need to apply to Avanti for as the station is Avanti owned. This is also similar to what Tyrone said they have no access to any permit systems so this would have to be done on TFW side. Site supervisor Mark Star - maz Tyrone - Team C ND 05/06/2025 20:00 SLA: ND 05/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5312274 Problem Web Service qws_uk Wed 04 Jun 2025 10:00:07 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC17677083 call.problem=Star Mobile AP down ATW-CRE-AP01-505 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=6/4/2025 10:59:20 AM ##### Call 5312274 Problem Web Service qws_uk Wed 04 Jun 2025 10:00:07 A+C+P From: Sneha.More@fujitsu.com <Sneha.More@fujitsu.com> Sent: Wednesday...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4174554	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	Jeanette Wilkinson	KINGFISHER INFORMATION TECHNOLOGY (Statham Street Statham Street SK11 6XF
Activity	TECH EXCHANGE	Contact Phone	01625 616729	
Priority	ND 1700			
Ref 1	24378701			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01379POS01P Till number: 01 Peripheral make/modellease copy and paste CI): SCANNERDS6878 Handheld or presentation scan: handheld Is it happening for one or all products?: yes Product(s)	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234700101	4601607	KING:Symbol DS6878 + Cradle +				



Run Sheet

Ryan Owen 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4174508	Customer	Vista Retail Support Limited		Job Address
SLA Window	05/06/2025 16:16 - 06/06/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI UNIT 13 ROWLANDSWAY CIVIC CENTRE
Activity	NON TECH EXCHANGE	Contact Phone	.	WYTHENSHAWE LANCASHIRE WYTHENSHAWE M22 5RG
Priority	ND 1700			
Ref 1	3297154			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Check opening times	Back door swap only - MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19236377101	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

Ryan Owen 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4174409	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	GB0690 HANDM	H&M Shiftstore H&M GB0690: H&M Altrincham 36-38 GEORGE STREET, STAMFORD QUARTER Altrincham WA14 1RJ
Activity	MANPOWER	Contact Phone	01616028140	
Priority	ND 1900			
Ref 1	C002564793			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Call Problem: Device: Timeclock Action: Request to check root cause of the timeclock and switch port for the time clock</p> <p>*** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 ***</p> <p>If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4174389	Customer	Verifone UK LTD		Job Address
SLA Window	05/06/2025 14:21 - 06/06/2025 16:00	Contact Name	ZOEY TAYLOR	STONEGATE - BLOCK & GASKET SAL 11-13 SCHOOL ROAD SALE GREATER MANCHESTER GREATER MANCHESTER M33 7XY
Activity	TECH EXCHANGE	Contact Phone	07982428827	
Priority	Timed			
Ref 1	G353853			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33720704 Inbound Serial No. = 332-544-542 IP Gateway = 10.83.55.94 Terminal IP Address = 10.83.55.65 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1581 Login Pin = 1581 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678624

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Ryan Owen 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4174358	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	05/06/2025 13:23 - 06/06/2025 17:00	Contact Name	MICHAEL PICKARD	TRAFFORD PEEL AVENUE THE TRAFFORD PEEL AVENUE THE TRAFFORD C JL032 TRAFFORD MANCHESTER M17 8JL
Activity	TECH EXCHANGE P2PE	Contact Phone	-	
Priority	ND 1700			
Ref 1	131130951			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941 ACCESS Granted - TRAF728663 - Valid 06/06 - 13/06	Delivery Instructions: Please see KB0106284- PACT Fault: PED Hardware Failure 032 - Trafford DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202506051207 Web Logging: Locker: TF2-31-PED TPV Number (8 Digits): 15032101 Serial Number: 192557303461103311028814 Asset Number: PAN00096873 Model Ingenico 2500 Location: Comms Room 3rd Floor general office. Issue: PED has gone into a state of tamper and is showing a blue screen with the word "IRRUPTION" Incident INC6646075 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4174343	Customer	DHL Supply Chain Limited - RBS			Job Address		
SLA Window	05/06/2025 12:55 - 06/06/2025 17:00	Contact Name	IFEOLUWA GRACE ADEGBITE		APARTMENT 3 APARTMENT 3 3 SUTHERLAND STREET		
Activity	COLLECTION	Contact Phone	07534 591935		SWINTON MANCHESTER M27 6FZ		
Priority	ND 1700						
Ref 1	43473						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
To collect 3 x items with 3 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4174134	Customer	GE Medical Systems Ltd		Job Address
SLA Window	05/06/2025 09:22 - 06/06/2025 12:00	Contact Name	JOSEPH VAFLOR	SALFORD ROYAL SALFORD ROYAL ECCLES OLD ROAD OPPOSITE LADYWELL ENTRANCE (6) M6 8HD
Activity	NON TECH EXCHANGE	Contact Phone	0161206 4461	
Priority	ND 1200			
Ref 1	14872929			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP PROBES	DRIVER TO GO TO Medical Device services Central Reception Estates Yard Ground Floor. COLLECT 557287WX7 DELIVER 1470937WX2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19233179401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Simon Heath 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4174135	Customer	GE Medical Systems Ltd			Job Address		
SLA Window	05/06/2025 09:29 - 06/06/2025 12:00	Contact Name	JOSEPH VAFLOR		SALFORD ROYAL SALFORD ROYAL ECCLES OLD ROAD OPPOSITE LADYWELL ENTRANCE (6) M6 8HD		
Activity	NON TECH EXCHANGE	Contact Phone	0161206 4461				
Priority	ND 1200						
Ref 1	14872937						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
SWAP PROBES	DRIVER TO GO TO Medical Device services Central Reception Estates Yard Ground Floor. COLLECT 1467188WX7 DELIVER 1345473WX1

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19233206201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19233206501						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Simon Heath 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4174314	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	Abid Mohsin	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	0161 832 4200	Unit 1 Manchester Fort Shopping Park Cheetham Hill Road
Priority	ND 1700			Unit 1 Manchester Fort Shopping Park Cheetham Hill Road
Ref 1	24377606			M8 8EP
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01311POS01P Till number: 01 Peripheral make/model/lease copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): WINCOR - 1012012 / Sep 9 2016 02:00 AM / Motherboard_K1	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234417401	4601591	KING:DB Beetle M-III R Series				



Run Sheet

Simon Heath 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4174181	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	05/06/2025 09:30 - 06/06/2025 15:30	Contact Name	Andy Nolan		RBSG Market Place
Activity	TECH EXCHANGE	Contact Phone	+44 (161) 2520920		RBSG HYDE SK14 2LX
Priority	ND 1530				
Ref 1	C5312298				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 09/06/2025 12:37 SLA: ND 09/06/2025 12:37 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBCANLBP251DW x 1	Problem: [TC] WinX LBP251 Printer Faulty - Please ask the user to carry out a test print before leaving Root Cause: UNKNOWN - Please ask the user to carry out a test print before leaving Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Ensure paper trays are set as per the guide. Issues regarding not printing/trays can be resolved by a GPupdate(Steps listed in the courier guide) ***RACFID NOTREQUIRED - For driver Test: Please ask the user to carry out a test print before leaving URL: Call history:: ##### Call 5312298 Problem Web Service qws_uk Wed 04 Jun 2025 11:01:46 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000SKT1R3 contract.pkey=23224 call.poms=1 call.zip=SK14 2LX call.address=Market Place call.city=HYDE call.orgname=RBSG call.customerid=INC8917631 call.problem=lensys Lbp251dw - Printer Broken [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=6/4/2025 12:01:42 PM call.dpavailable=1 ...

Job Notes



Run Sheet

Simon Heath 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4173496	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	04/06/2025 14:06 - 06/06/2025 17:00	Contact Name		PRET A MANGER PRET A MANGER UNIT 3 PICCADILLY STATION MANCHESTER M1 2BN
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	INC1442332			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>cash drawer faulty till2</p>	<p>Instructions 1: Screen needs replacement</p> <p>Instructions 2: If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: damaged//Barista Screen is showing an error// need replacement</p> <p>Shop No: UK0292</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm. Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Kindly check the connections of the cash drawer for till 2 2. If required the device replacement please replace it and follow the SOP for the installation. 3. After replacing the new cash drawer please configure as required. 4. After completing all the above steps still have any issues then contact the Pret Helpdesk. 5. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Photos of these serial numbers & devices must be shared in POD.</p> <p>Shop Timings: Wednesday 5.....am.....10.....pm Thursday 5.....am.....10.....pm...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19230422801	N-PAMCDRAWER	Cash Drawer				

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19230423001	N-PAMCDRAWER	Cash Drawer				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4174494	Customer	Verifone UK LTD		Job Address
SLA Window	05/06/2025 16:07 - 06/06/2025 18:00	Contact Name	JOSH VICKERS	PIZZA EXPRESS - 3421 - MANCHES UNIT 4
Activity	TECH EXCHANGE	Contact Phone	01612366777	FIRST STREET NORTH MANCHESTER MANCHESTER M15 4FN
Priority	ND 1800			
Ref 1	G353870			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 33148364 Inbound Serial No. = 330-508-247 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3421 Login Pin = 3421 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678645

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4172461	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name		Phil Cruse	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		+447739919685	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000323894				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PC1WJKE1", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-06-06", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK", "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192254459	Please collect and remove single device.	Please collect and remove single device.	PC1WJKE1			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Mark Hosie 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4172722	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name		Helen Haworth	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone			Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000324194				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0TE7K3", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-06-06", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231655_4000_NAM IMMUNOLOGY", "Cost Center Account Number": "CC_0000231655_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
192266207	Please collect and remove single device.	Please collect and remove single device.	GM0TE7K3		

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Mark Hosie 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4174571	Customer	Vista Retail Support Limited		Job Address
SLA Window	05/06/2025 17:03 - 06/06/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI COUNTY ROAD KIRKBY KNOWSLEY LANCASHIRE KNOWSLEY L32 1TS
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3297351			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3297351 - Backdoor swap Spare Sticky Printer physically broken Need swap out	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19236615901	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19236616101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4174308	Customer	Computacenter Limited		Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	Katie Doherty	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07803345863	2 Royal Crescent Fornby 2 Royal Crescent Fornby L37 6BB
Priority	ND 1700			
Ref 1	24378367			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Katie Doherty Contact Number - 07803345863 Location - 2oyal Crescent Fornby Liverpool L37 6BB - Heritage - Device - WINDOWSAke - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19234314801	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19234315001	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4174128	Customer	CDW			Job Address
SLA Window	05/06/2025 09:00 - 06/06/2025 17:00	Contact Name	FAO HEATHER JACKSON		86 PRESTON ROAD 86 PRESTON ROAD WHITTLE-LE-WOODS CHORLEY PR6 7HE
Activity	COLLECTION	Contact Phone	07485 984 368		
Priority	ND 1700				
Ref 1	SV87871				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ATTEND SITE COLLECT AND RETURN UNITS TO CDW	ATTEND SITE COLLECT AND RETURN UNITS TO CDW

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19233167401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4174130	Customer	CDW			Job Address
SLA Window	05/06/2025 09:20 - 06/06/2025 17:00	Contact Name	FAO HEATHER JACKSON		86 PRESTON ROAD 86 PRESTON ROAD WHITTLE-LE-WOODS CHORLEY PR6 7HE
Activity	COLLECTION	Contact Phone	07485 984 368		
Priority	ND 1700				
Ref 1	SV87871				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ATTEND SITE COLLECT AND RETURN UNITS TO CDW	ATTEND SITE COLLECT AND RETURN UNITS TO CDW

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19233173501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4174407	Customer	COGNIZANT HAYS WAREHOUSING			Job Address
SLA Window	06/06/2025 09:00 - 06/06/2025 17:00	Contact Name	MIYA DEAN		HAYS HAYS GUILDHALL HOUSE GUILDHALL STREET PRESTON PR1 3NU
Activity	TECH EXCHANGE	Contact Phone	07876828970		
Priority	ND 1700				
Ref 1	INC0057862				
Ref 2	C8608-R13				
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Swap	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225480901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4174101	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name	Matt Somers	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	+447384439764	MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000319949			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Apple_MacBook_Pro_Standard", "Procure Quantity": 1, "Requested by date": "2025-06-06", "Customer Catalog ID": "NEW_Apple_MacBook_Pro_Standard", "Cost Center Name": "CC_0000006961_UK10_EUSAP Enterprise Testing Services", "Cost Center Account Number": "CC_0000006961_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192141680	000000000004752025GB-NEW	Apple MBP 14" M4 16GB/512GB	9XQP6DJ76			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4174518	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name	Hellen Chen	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	-	MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000326320			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-06-06", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000002806_0010_ICON Zoladex Central", "Cost Center Account Number": "CC_0000002806_0010_ICON"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192349100	000000000004698877	GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF588S9E			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192349102						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4171263	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000322471			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0R7PTY","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-06-06", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192194812	Please collect and remove single device.	Please collect and remove single device.	GM0R7PTY			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4171338	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000322538			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0QAPYR","Remove Item 1":"Please collect and remove single device,""Requested by date":"2025-06-06","Customer Catalog ID":,""Cost Center Name": "CC_0000006622_UK10_EUSAP Cust Effectiveness UK","Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
192196899	Please collect and remove single device.	Please collect and remove single device.	GM0QAPYR		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4171341	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000322540			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF54JRRZ","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-06-06", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192197060	Please collect and remove single device.	Please collect and remove single device.	PF54JRRZ			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4171342	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone		-	
Priority	ND 1700				
Ref 1	WOT000322539				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"JQWVVKR7P6L""Remove Item 1":"Please collect and remove single device." "Requested by date": "2025-06-06" "Customer Catalog ID": " " "Cost Center Name": "CC_0000006622_UK10_EUSAP Cust Effectiveness UK" "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4171343	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000322542			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"C2WK7GQJT9","Remove Item 1":"Please collect and remove single device,""Requested by date":"2025-06-06","Customer Catalog ID":,""Cost Center Name": "CC_0000006622_UK10_EUSAP Cust Effectiveness UK","Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192197062	Please collect and remove single device.	Please collect and remove single device.	C2WK7GQJT9			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4171347	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000322545			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF5BEW9P","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-06-06", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192197214	Please collect and remove single device.	Please collect and remove single device.	PF5BEW9P			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4171348	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000322543			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0QAQBC","Remove Item 1":"Please collect and remove single device,""Requested by date":"2025-06-06","Customer Catalog ID":,""Cost Center Name":,"CC_0000006622_UK10_EUSAP Cust Effectiveness UK","Cost Center Account Number":,"CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192197215	Please collect and remove single device.	Please collect and remove single device.	GM0QAQBC			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4171357	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000322558			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0LW17W","Remove Item 1":"Please collect and remove single device,""Requested by date":"2025-06-06","Customer Catalog ID":,""Cost Center Name":,"CC_0000006622_UK10_EUSAP Cust Effectiveness UK","Cost Center Account Number":,"CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192197576	Please collect and remove single device.	Please collect and remove single device.	GM0LW17W			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 06/06/2025

Date	06/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4171358	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/06/2025 10:00 - 06/06/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000322559			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0MSD16","Remove Item 1":"Please collect and remove single device","Requested by date":"2025-06-06","Customer Catalog ID":"","Cost Center Name":"CC_0000006622_UK10_EUSAP Cust Effectiveness UK","Cost Center Account Number":"CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
192197577	Please collect and remove single device.	Please collect and remove single device.	GM0MSD16		

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL ADIDAS UK DISPATCH	(No Items)	INC9224602	4174483	MANPOWER	ADIDAS TRAFFORD PARK, Trafford Park, Stretford, Manchester, M17 1QD	Berlindo D'Assuncao	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19234669301	24378779	4174541	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU)	Claire Booth	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Computacenter Limited	(No Items)	24376334r	4174615	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU)	Claire Booth	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Computacenter Horizon Project	19173588201	45035345_CLF 515_0606	4161262	COLLECTION	JOE RILEY, LANDMARK, ST PETER'S SQUARE, MANCHESTER, M1 4BP	Claire Booth	18/05/2025 15:57 06/06/2025 17:00	06/06/2025	
Computacenter - KPMG	19234669601	24378001	4174534	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Computacenter PwC NON TECH EXCHANGE	19215265001	PAR0313455	4170007	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	30/05/2025 11:40 06/06/2025 17:30	06/06/2025	
Computacenter PwC NON TECH EXCHANGE	19215509201	PAR0313478	4170078	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	30/05/2025 12:33 06/06/2025 17:30	06/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43456	4174335	COLLECTION	APARTMENT 907, APARTMENT 907, MICHIGAN POINT TOWER A, 9 MICHIGAN AVENUE, SALFORD, M50 2HA	Claire Booth	05/06/2025 12:47 06/06/2025 17:00	06/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	192333244	11725648	4174153	REPAIR WITH PARTS	Halfords Limited, Unit 3 Junction 1 Retail Park, Bidstone Moss, Printer B, WALLASEY, CH44 2HE	Daniel Hanson	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192333249	11725648	4174153	REPAIR WITH PARTS	Halfords Limited, Unit 3 Junction 1 Retail Park, Bidstone Moss, Printer B, WALLASEY, CH44 2HE	Daniel Hanson	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192333257	11725648	4174153	REPAIR WITH PARTS	Halfords Limited, Unit 3 Junction 1 Retail Park, Bidstone Moss, Printer B, WALLASEY, CH44 2HE	Daniel Hanson	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Fujitsu Services Limited - EE	19233868901	C5312373	4174175	TECH EXCHANGE	Orange Retail, 9 Liscard Way, Merseyside, Wallasey, CH44 5TL	Daniel Hanson	05/06/2025 09:00 06/06/2025 17:30	06/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19234327901	C5312384	4174238	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	05/06/2025 11:34 06/06/2025 20:00	06/06/2025	
Fujitsu Services Limited - EE		C5312323	4174495	TECH EXCHANGE	Liverpool One, 59 South John Street, Liverpool ONE Shopping Ctr, Liverpool, Liverpool, L1 8BU	Daniel Hanson	05/06/2025 10:00 06/06/2025 20:00	06/06/2025	
Verifone UK LTD	(No Items)	G353856	4174387	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, LIVERPOOL, N/A, N/A, L1 8JF	Daniel Hanson	05/06/2025 14:21 06/06/2025 18:00	06/06/2025	
Verifone UK LTD	(No Items)	G353860	4174496	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, LIVERPOOL, N/A, N/A, L1 8JF	Daniel Hanson	05/06/2025 16:07 06/06/2025 18:00	06/06/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002564613	4173235	MANPOWER	H&M Shiftstore H&M, GB0767: H&M Liverpool, UNIT 8B, New Mersey Retail park., Speke Road, Liverpool, L24 8QB	Daniel Hanson	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Vista Retail Support Limited	19236108201	3297345	4174437	TECH EXCHANGE	WHITBREAD, CHESTER ROAD, GRESFORD, DENBIGHSHIRE, WREXHAM, LL12 8PW	Daniel Hanson	05/06/2025 15:14 06/06/2025 17:00	06/06/2025	
Paypoint Network Limited - UK	(No Items)	02361363	4174476	TECH EXCHANGE	MORRISON SUPERMARKETS PLC, MORRISON SUPERMARKETS PLC, MARSH ROAD, RHYL, LL18 2DF	Daniel Hanson	05/06/2025 15:51 06/06/2025 13:00	06/06/2025	
POSTURITE LIMITED	19232839001	DEL1585504	4174093	DESK SP INSTALL	SHARON HOUGHTON, 15 SANDFIELDS, FRODSHAM, WA6 6PW	Daniel Hanson	05/06/2025 08:41 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232839002	DEL1585504	4174093	DESK SP INSTALL	SHARON HOUGHTON, 15 SANDFIELDS, FRODSHAM, WA6 6PW	Daniel Hanson	05/06/2025 08:41 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232839003	DEL1585504	4174093	DESK SP INSTALL	SHARON HOUGHTON, 15 SANDFIELDS, FRODSHAM, WA6 6PW	Daniel Hanson	05/06/2025 08:41 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232839004	DEL1585504	4174093	DESK SP INSTALL	SHARON HOUGHTON, 15 SANDFIELDS, FRODSHAM, WA6 6PW	Daniel Hanson	05/06/2025 08:41 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232839005	DEL1585504	4174093	DESK SP INSTALL	SHARON HOUGHTON, 15 SANDFIELDS, FRODSHAM, WA6 6PW	Daniel Hanson	05/06/2025 08:41 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232839006	DEL1585504	4174093	DESK SP INSTALL	SHARON HOUGHTON, 15 SANDFIELDS, FRODSHAM, WA6 6PW	Daniel Hanson	05/06/2025 08:41 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232839007	DEL1585504	4174093	DESK SP INSTALL	SHARON HOUGHTON, 15 SANDFIELDS, FRODSHAM, WA6 6PW	Daniel Hanson	05/06/2025 08:41 06/06/2025 17:00	06/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192358053	11725973	4174399	REPAIR WITH PARTS	ASDA STORES LIMITED, Windermere Road, CS735-001 IP 10.202.22.87, LEIGH, WN7 1QX	Daniel Hanson	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	192141680	WOT000319949	4174101	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	192349100	WOT000326320	4174518	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000322471	4171263	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000322538	4171338	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000322540	4171341	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000322539	4171342	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000322542	4171343	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000322545	4171347	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000322543	4171348	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000322558	4171357	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000322559	4171358	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19234402401	DEL1585545	4174251	CHAIR INSTALL	NATIONWIDE, 60 BLACKBURN ROAD, NA, ACRRINGTON, BB5 1LE	David Ranson	05/06/2025 11:49 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232639501	DEL1582618	4174073	CHAIR INSTALL	S M R ROLLS ROYCE, 11 YORK STREET, MANCHESTER, M2 2AW	David Ranson	05/06/2025 08:09 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19235817101	DEL1585571	4174398	DESK & CHAIR SP INSTALL	HUSEYIN ARPALIKLI, 56 BROUGHTON CLOSE, MIDDLETON, MANCHESTER, M24 4HY	David Ranson	05/06/2025 14:28 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19235817102	DEL1585571	4174398	DESK & CHAIR SP INSTALL	HUSEYIN ARPALIKLI, 56 BROUGHTON CLOSE, MIDDLETON, MANCHESTER, M24 4HY	David Ranson	05/06/2025 14:28 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19235817103	DEL1585571	4174398	DESK & CHAIR SP INSTALL	HUSEYIN ARPALIKLI, 56 BROUGHTON CLOSE, MIDDLETON, MANCHESTER, M24 4HY	David Ranson	05/06/2025 14:28 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19235817104	DEL1585571	4174398	DESK & CHAIR SP INSTALL	HUSEYIN ARPALIKLI, 56 BROUGHTON CLOSE, MIDDLETON, MANCHESTER, M24 4HY	David Ranson	05/06/2025 14:28 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19235817105	DEL1585571	4174398	DESK & CHAIR SP INSTALL	HUSEYIN ARPALIKLI, 56 BROUGHTON CLOSE, MIDDLETON, MANCHESTER, M24 4HY	David Ranson	05/06/2025 14:28 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19235817106	DEL1585571	4174398	DESK & CHAIR SP INSTALL	HUSEYIN ARPALIKLI, 56 BROUGHTON CLOSE, MIDDLETON, MANCHESTER, M24 4HY	David Ranson	05/06/2025 14:28 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19235817107	DEL1585571	4174398	DESK & CHAIR SP INSTALL	HUSEYIN ARPALIKLI, 56 BROUGHTON CLOSE, MIDDLETON, MANCHESTER, M24 4HY	David Ranson	05/06/2025 14:28 06/06/2025 17:00	06/06/2025	
HCL Barclays	19234285201	TASK2861051	4174233	COLLECTION	1 SPRINGFIELD ROAD, 1 SPRINGFIELD ROAD, MIDDLETON, MANCHESTER, M24 5DL	David Ranson	05/06/2025 11:28 06/06/2025 17:00	06/06/2025	
HCL Barclays	19234261601	TASK2861052	4174230	COLLECTION	1 SPRINGFIELD ROAD, 1 SPRINGFIELD ROAD, MIDDLETON, MANCHESTER, M24 5DL	David Ranson	05/06/2025 11:22 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232811601	DEL1584475	4174089	CHAIR INSTALL	JACK FOOKES, 29 HELENA STREET, Salford, M6 7RP	David Ranson	05/06/2025 08:38 06/06/2025 17:00	06/06/2025	
HCL Barclays	19234377701	TASK2868315	4174248	COLLECTION	4 OXFORD AVENUE, 4 OXFORD AVENUE, ROCHDALE, OL11 4DP	David Ranson	05/06/2025 11:44 06/06/2025 17:00	06/06/2025	
HCL Barclays	19234382301	TASK2868314	4174249	COLLECTION	4 OXFORD AVENUE, 4 OXFORD AVENUE, ROCHDALE, OL11 4DP	David Ranson	05/06/2025 11:45 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232530801	DEL1584615	4174037	CHAIR INSTALL	RUBY DUNCAN, 5 STATION LANE, GREENFIELD, OLDHAM, OL3 7EL	David Ranson	05/06/2025 07:34 06/06/2025 17:00	06/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19236619101	24378990	4174642	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 1 Borough Pavement, Grange Precinct, 1 Borough Pavement, Grange Precinct, CH41 2XX)	Gideon Ajulo	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19236378601	DEL1584902	4174506	CHAIR SP INSTALL	KAREN KENDRICK, 17A OULTON CLOSE, PRENTON, CH43 0XD	Gideon Ajulo	05/06/2025 16:16 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19236378602	DEL1584902	4174506	CHAIR SP INSTALL	KAREN KENDRICK, 17A OULTON CLOSE, PRENTON, CH43 0XD	Gideon Ajulo	05/06/2025 16:16 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19236378603	DEL1584902	4174506	CHAIR SP INSTALL	KAREN KENDRICK, 17A OULTON CLOSE, PRENTON, CH43 0XD	Gideon Ajulo	05/06/2025 16:16 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232620301	DEL1583958	4174064	CHAIR INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, LIVERPOOL, L2 0RD	Gideon Ajulo	05/06/2025 07:58 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232440201	DEL1584553	4174008	CHAIR INSTALL	EAST CHESHIRE NHS TRUST, SANDERS SQUARE CLINIC, SANDERS SQUARE, MACCLESFIELD, SK11 7SE	Gideon Ajulo	05/06/2025 06:31 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19235005301	DEL1582234	4174357	CHAIR SP INSTALL	LABOUR PARTY, LABOUR PARTY, 2ND FLOOR, RUTHERFORD HOUSE, WARRINGTON ROAD, BIRC, WARRINGTON, WA3 6ZH	Gideon Ajulo	05/06/2025 13:23 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19235005302	DEL1582234	4174357	CHAIR SP INSTALL	LABOUR PARTY, LABOUR PARTY, 2ND FLOOR, RUTHERFORD HOUSE, WARRINGTON ROAD, BIRC, WARRINGTON, WA3 6ZH	Gideon Ajulo	05/06/2025 13:23 06/06/2025 17:00	06/06/2025	
POSTURITE LIMITED	19232621601	DEL1583967	4174065	CHAIR INSTALL	BETFRED, SPECTRUM ARENA, 56-58 BENSON ROAD, BIRCHWOOD, WARRINGTON, WA3 7PQ	Gideon Ajulo	05/06/2025 07:59 06/06/2025 17:00	06/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19234004701	C5312368	4174198	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	05/06/2025 10:50 06/06/2025 20:00	06/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19234004201	C5312368	4174198	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	05/06/2025 10:50 06/06/2025 20:00	06/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192336979	11720933	4174166	REPAIR WITH PARTS	ASDA STORES LIMITED, Middlebrook Retail Park, PICKPR1, BOLTON, BL6 6JA	John Paul Barron	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Fujitsu Services Limited - Star Trains - ME	19236244901	C5312406	4174469	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	05/06/2025 15:42 06/06/2025 20:00	06/06/2025	
Secure Retail Limited	19233971401	00056962	4174190	TECH EXCHANGE	5 ROSEFINCH COURT, 5 ROSEFINCH COURT, BLACKPOOL, FY3 9PD	John Paul Barron	05/06/2025 10:44 06/06/2025 17:00	06/06/2025	
Verifone UK LTD	(No Items)	G353852	4174391	TECH EXCHANGE	STONEGATE - PENDLE WITCH - 905, 90-92 PENNY STREET, LANCASTER, LANCASHIRE, LANCASHIRE, LA1 1XN	John Paul Barron	05/06/2025 14:21 06/06/2025 18:00	06/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192214211	1-532310269686	4174086	CONSUMABLE INSTALL	Alliance Healthcare (Distribution) , Dodd Way, Walton Summit Preston, CD - Main, PRESTON, PR5 8AE	John Paul Barron	06/06/2025 08:00 06/06/2025 12:00	06/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192328386	1-532310269686	4174086	CONSUMABLE INSTALL	Alliance Healthcare (Distribution) , Dodd Way, Walton Summit Preston, CD - Main, PRESTON, PR5 8AE	John Paul Barron	06/06/2025 08:00 06/06/2025 12:00	06/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192344219	11723134	4174265	REPAIR WITH PARTS	SAICA PAPER UK LTD., Warrington Road, Goose Green, WIGAN, WN3 6XD	John Paul Barron	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192344215	11723134	4174265	REPAIR WITH PARTS	SAICA PAPER UK LTD., Warrington Road, Goose Green, WIGAN, WN3 6XD	John Paul Barron	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	(No Items)	WOT000323894	4172461	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000324194	4172722	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	06/06/2025 10:00 06/06/2025 18:00	06/06/2025	
Vista Retail Support Limited	19236615901	3297351	4174571	TECH EXCHANGE	MCDONALDS - CAPGEMINI, COUNTY ROAD KIRKBY, KNOWSLEY, LANCASHIRE, KNOWSLEY, L32 1TS	Mark Hosie	05/06/2025 17:03 06/06/2025 17:00	06/06/2025	
Computacenter Limited	19234314801	24378367	4174308	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 2 Royal Crescent Fornby , 2 Royal Crescent Fornby , L37 6BB	Mark Hosie	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
COGNIZANT HAYS WAREHOUSING	19225480901	INC0057862	4174407	TECH EXCHANGE	HAYS, HAYS, GUILDHALL HOUSE, GUILDHALL STREET, PRESTON, PR1 3NU	Mark Hosie	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
CDW	19233167401	SV87871	4174128	COLLECTION	86 PRESTON ROAD, 86 PRESTON ROAD, WHITTLE-LE-WOODS, CHORLEY, PR6 7HE	Mark Hosie	05/06/2025 09:00 06/06/2025 17:00	06/06/2025	
CDW	19233173501	SV87871	4174130	COLLECTION	86 PRESTON ROAD, 86 PRESTON ROAD, WHITTLE-LE-WOODS, CHORLEY, PR6 7HE	Mark Hosie	05/06/2025 09:20 06/06/2025 17:00	06/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5312274	4174177	MANPOWER_R	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Ryan Owen	05/06/2025 10:34 06/06/2025 20:00	06/06/2025	
DieboldNixdorf_WIPRO	(No Items)	131130951	4174358	TECH EXCHANGE P2PE	TRAFFORD PEEL AVENUE THE, TRAFFORD PEEL AVENUE THE, TRAFFORD C, JL032 TRAFFORD, MANCHESTER, M17 8JL	Ryan Owen	05/06/2025 13:23 06/06/2025 17:00	06/06/2025	
Vista Retail Support Limited	19236377101	3297154	4174508	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, UNIT 13 ROWLANDSWAY CIVIC CENTRE, WYTHENSHAWE, LANCASHIRE, WYTHENSHAWE, M22 5RG	Ryan Owen	05/06/2025 16:16 06/06/2025 17:00	06/06/2025	
Verifone UK LTD	(No Items)	G353853	4174389	TECH EXCHANGE	STONEGATE - BLOCK & GASKET SAL, 11-13 SCHOOL ROAD, SALE, GREATER MANCHESTER, GREATER MANCHESTER, M33 7XY	Ryan Owen	05/06/2025 14:21 06/06/2025 16:00	06/06/2025	
Computacenter - Kingfisher	19234700101	24378701	4174554	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Statham Street , Statham Street , SK11 6XF	Ryan Owen	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002564793	4174409	MANPOWER	H&M Shiftstore H&M, GB0690: H&M Altrincham, 36-38 GEORGE STREET, STAMFORD QUARTER, Altrincham, WA14 1RJ	Ryan Owen	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Pret Tech Mahindra (UK) BAU	19230422801	INC1442332	4173496	TECH EXCHANGE	PRET A MANGER, PRET A MANGER, UNIT 3, PICCADILLY STATION, MANCHESTER, M1 2BN	Simon Heath	04/06/2025 14:06 06/06/2025 17:00	06/06/2025	
Verifone UK LTD	(No Items)	G353870	4174494	TECH EXCHANGE	PIZZA EXPRESS - 3421 - MANCHES, UNIT 4, FIRST STREET NORTH, MANCHESTER, MANCHESTER, M15 4FN	Simon Heath	05/06/2025 16:07 06/06/2025 18:00	06/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43473	4174343	COLLECTION	APARTMENT 3, APARTMENT 3, 3 SUTHERLAND STREET, SWINTON, MANCHESTER, M27 6FZ	Simon Heath	05/06/2025 12:55 06/06/2025 17:00	06/06/2025	
GE Medical Systems Ltd	19233179401	14872929	4174134	NON TECH EXCHANGE	SALFORD ROYAL, SALFORD ROYAL, ECCLES OLD ROAD, OPPOSITE LADYWELL ENTRANCE (6), M6 8HD	Simon Heath	05/06/2025 09:22 06/06/2025 12:00	06/06/2025	
GE Medical Systems Ltd	19233206201	14872937	4174135	NON TECH EXCHANGE	SALFORD ROYAL, SALFORD ROYAL, ECCLES OLD ROAD, OPPOSITE LADYWELL ENTRANCE (6), M6 8HD	Simon Heath	05/06/2025 09:29 06/06/2025 12:00	06/06/2025	
Computacenter - Kingfisher	19234417401	24377606	4174314	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Manchester Fort Shopping Park Cheetham Hill Road, Unit 1 Manchester Fort Shopping Park Cheetham Hill Road, M8 8EP	Simon Heath	06/06/2025 09:00 06/06/2025 17:00	06/06/2025	
Fujitsu Services Limited - Banks	19233928901	C5312298	4174181	TECH EXCHANGE	RBSG, Market Place, RBSG, HYDE, SK14 2LX	Simon Heath	05/06/2025 09:30 06/06/2025 15:30	06/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	(No Items)	CLF471_Presto_n_0206_6_DEL_INS	4174131	PROJECT	HSBC, 49A FISHERGATE PRESTON....., PRESTON....., PR1 8BH	Stephen Fitton	05/06/2025 09:00 06/06/2025 17:00	06/06/2025	