



Run Sheet

Daniel Hanson 23/05/2025

Date	23/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4165183	Customer	RICO Depots	Job Address
SLA Window	- 23/05/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 23/05/2025

Date	23/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4163943	Customer	CXM		Job Address
SLA Window	21/05/2025 15:40 - 23/05/2025 17:00	Contact Name	BHOLA BAJGAIN	DEURALI RESTAURANT 36 CHORLEY ROAD SWINTON SWINTON MANCHESTER M27 5AF
Activity	INSTALL	Contact Phone	7463789053	
Priority	ND 1700			
Ref 1	5858127			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5082076-15169428 (WIFI) Elavon TID: 15169428; Date Time Logged: 20250521151002; Terminal ID: 210210412901; Profile Number: 15169428 Other Info

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19187955701	EN60009	KPN SIM CARD-(GB)				
19187955801	EN73001	Axiump DX8000 (WIFI/4G)				
19187955901	EN73002	Axiump DX8000 Charging Base				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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In Items for Job # 4163943 page 1 of 1



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Job # 4164573	Customer	Computacenter - Kingfisher			Job Address
SLA Window	22/05/2025 11:45 - 23/05/2025 17:00	Contact Name	JACK DYSON		SCREWFIX SCREWFIX UNIT 1
Activity	TECH EXCHANGE	Contact Phone	0161 653 2248		MIDDLETON TRADE PARK MANCHESTER M24 1QZ
Priority	ND 1700				
Ref 1	24362210				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	ILL NUMBER: Till01 IP ADDRESS: 10.66.80.141 PTID: 30645661 PED MODEL: PEDVX820 DUET SERIAL NUMBER: 327-965-147 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998 CONFIG RE-DOWNLOADED: N/A SOFTWARE RE-DOWNLOADED: N/A LOCATION OF THE DEVICE ON SITE: Till01 PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): Y curly cable FAULT DESCRIPTION: curly cable is frayed on the PDQ CONTACT NAME/CONTACT NUMBER: Jack Dyson / +44 161 653 2248

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 23/05/2025

Date 23/05/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 11

Job # 4164577	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	23/05/2025 08:00 - 23/05/2025 17:00	Contact Name	JAMES DOCHERTY	BOOKER CASH & CARRY BOOKER CASH & CARRY CORNWALL STREET OPENSHAW MANCHESTER_BCC109 MANCHESTER M11 2NR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	130756255/ 191907654/ 951593129			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Lexmark (MS510DN) Printer (Till 35 Deliveries) - Printer is constantly jamming w : Engineer to replace printer p/n 01770046545 Lexmark Mono Laser Printer MS510DN @L2 On-site time: 21/05/2025 11:52 Off-site time: 21/05/2025 12:50 Closure Code is: URC - Unresolved call Signed_by James Docherty Engineer Notes: 1169051 In Serial: S451443HH16BD5 Returned Serial: S451431HH0GLC1 Engineer to replace printer p/n 01770046545 Lexmark Mono Laser Printer MS510DN Andrew Quick 0161 223 7733 Lexmark (MS510DN) Printer (Till 35) - Located in deliveries area to print invoices Description of issue: Printer is constantly jamming when printing double sided invoices issue started last week and got worse. He advised he needs to open back printer and pull paper out each time it jam. Andrew is currently using another printer to print invoices atm Location of printer: (Till 35) - Located in deliveries Printer Type: Midas IP Address: NA</p>	INC11218842

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					

Engineer Closure Notes

Customer Print	
Customer Signature	



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Daniel Hanson 23/05/2025

Date	23/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4164914	Customer	Computacenter Limited - Santander		Job Address
SLA Window	23/05/2025 09:00 - 23/05/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07834650355	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24362614			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap Faulty Device Serial: 5CD241FPBQ Faulty Device Make: HP Elitebo Faulty Device Model: 640 G9 Swap build required: Head Office Eineer Contact Number: 07834650355	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19192218601	4441592	HP ELITEBOOK 640 G9 ST-HOÂ				



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Date	23/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4164921	Customer	Computacenter - KPMG		Job Address
SLA Window	23/05/2025 09:00 - 23/05/2025 17:00	Contact Name	Eching Chen	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07732425037	
Priority	ND 1700			
Ref 1	24362214			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Asset task number: K127487 07732425037	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19192571801	4619629	KPMG:MS SL4-13 i7/16/256- STAN				



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Job # 4164875	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	23/05/2025 10:00 - 23/05/2025 19:00	Contact Name	Manchester Trafford Experience (PA) 60928	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE)	
Activity	TECH EXCHANGE	Contact Phone	07760 170120	Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre	
Priority	ND 1900			LANCASHIRE	
Ref 1	C5311314			Manchester	
Ref 2				M17 8BL	
No. of Parts	1				

Instructions 1	Instructions 2
ACCESS ID: TRAF727989 ND 23/05/2025 20:00 SLA: ND 23/05/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPLAPTOP-WIN11-23H2 x 1	Problem: [TC] Lenovo L480T ThinkPad WIN11 23H2 Laptop faulty Root Cause: Unknown Action: Engineer to attend and replace Lenovo L480T ThinkPad Test: With Vodafone Service desk URL: Call history: ##### Call 5311314 Problem Web Service qws_uk Wed 21 May 2025 15:41:35 A+C+P agent.loginnname=qws_uk equipment.assettag=VFDB00000VI351TA23 contract.pkey=23219 call.poms=1 call.zip=M17 8BL call.address=Manchester Trafford Experience Unit L30 - 30 Peel Avenue Trafford Centre Gre call.city=Manchester call.customerid=INC17606774 call.problem=RET60928- 030- Lenovo Laptop - Overheating call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFL480TWIN1123H2 call.priority=2-Medium call.datereported=5/21/2025 4:41:13 PM ##### Call 5311314 Problem Web Service qws_uk Wed 21 May 2025 15:41:35 A+C+P ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19187972001	_VPLAPTOP-WIN1123H2					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Daniel Hanson 23/05/2025

Date	23/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4164461	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	22/05/2025 07:00 - 23/05/2025 19:45	Contact Name	BUXTON NLC1843 NT Depot	Northern Rail MT (Buxton) Station Road, Buxton, Derbyshire Derbyshire Buxton SK17 6AQ
Activity	TECH EXCHANGE	Contact Phone	0161 822 2030	
Priority	ND 1900			
Ref 1	C5311336			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 23/05/2025 20:00 SLA: ND 23/05/2025 20:00 PART2= PART3= PART4= ALT1=GNC32GB-MICRO-SDHC ALT2= ALT3= ALT4= TEXT= GNC32GB-MICRO-SDHC x 1</p>	<p>Problem: [ME] 32GB SD card Root Cause: Unknown Action: Swap SD card following Engineers documentation. Contact STAR support before any action If not required return unused Test: With STAR SUPPORT URL: Call history:: ##### Call 5311336 Problem Web Service qws_uk Thu 22 May 2025 08:53:35 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8488TA23 contract.pkey=23200 call.poms=1 call.zip=SK17 6AQ call.address=Station Road Buxton Derbyshire call.customerid=INC17606757 call.problem=NLC1843 Buxton Zebra / TC56 STAR app keeps closing call.modifiedby=QWebServices call.businessimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMTSDCARD call.priority=2-Medium call.datereported=5/22/2025 9:53:02 AM</p> <p>##### Call 5311336 Problem Web Service qws_uk Thu 22 May 2025 08:53:35 A+C+P...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19190042801	GNC32GB-MICROSD	32GB MICRO SDHC W/ADAPTER				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19190043001	GNC32GB-MICRO	OMEN 32GB MICRO SDHC W/ADAPTER				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



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Job # 4164506	Customer	Symec Travis Perkins		Job Address
SLA Window	22/05/2025 10:11 - 23/05/2025 17:00	Contact Name	DANNY	TRAVIS PERKINS TRADING CO LTD
Activity	TECH EXCHANGE	Contact Phone	441614806655	TRAVIS PERKINS TRADING CO LTD
Priority	ND 1700			
Ref 1	00434902			ADSWOOD LANE WEST STOCKPORT SK3 8HT
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap for Faulty zebra TC57 SN:20281522520338	Swap for Faulty zebra TC57 SN:20281522520338

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



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Date	23/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4164934	Customer	Computacenter JLP		Job Address
SLA Window	23/05/2025 09:00 - 23/05/2025 17:00	Contact Name	Morgan Hallsworth	JOHN LEWIS PLC (0081024546) JL Cheadle Wilmslow Road JL Cheadle Wilmslow Road SK8 3BZ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	73141313			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19191980101	4615354	JLP: Vocovo Call Point (Batter)				



Run Sheet

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Date	23/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4165184	Customer	RICO Depots	Job Address
SLA Window	- 23/05/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - Santander	19192218601	24362614	4164914	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Daniel Hanson	23/05/2025 09:00 23/05/2025 17:00	23/05/2025	
Diebold Nixdorf UK Limited		130756255/ 191907654/ 951593129	4164577	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, CORNWALL STREET OPENSHAW, MANCHESTER_BCC109, MANCHESTER, M11 2NR	Daniel Hanson	23/05/2025 08:00 23/05/2025 17:00	23/05/2025	
Fujitsu Services Limited - Vodafone	19187972001	C5311314	4164875	TECH EXCHANGE	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE), Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre, Gre, LANCASHIRE, Manchester, M17 8BL	Daniel Hanson	23/05/2025 10:00 23/05/2025 19:00	23/05/2025	
Computacenter - KPMG	19192571801	24362214	4164921	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square, 1 St Peters Square, M2 3AE	Daniel Hanson	23/05/2025 09:00 23/05/2025 17:00	23/05/2025	
Computacenter - Kingfisher	(No Items)	24362210	4164573	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 1, MIDDLETON TRADE PARK, MANCHESTER, M24 1QZ	Daniel Hanson	22/05/2025 11:45 23/05/2025 17:00	23/05/2025	
CXM	19187955501	5858127	4163943	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	Daniel Hanson	21/05/2025 15:40 23/05/2025 17:00	23/05/2025	
CXM	19187955502	5858127	4163943	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	Daniel Hanson	21/05/2025 15:40 23/05/2025 17:00	23/05/2025	
CXM	19187955503	5858127	4163943	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	Daniel Hanson	21/05/2025 15:40 23/05/2025 17:00	23/05/2025	
CXM	19187955504	5858127	4163943	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	Daniel Hanson	21/05/2025 15:40 23/05/2025 17:00	23/05/2025	
CXM	19187955505	5858127	4163943	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	Daniel Hanson	21/05/2025 15:40 23/05/2025 17:00	23/05/2025	
CXM	19187955506	5858127	4163943	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	Daniel Hanson	21/05/2025 15:40 23/05/2025 17:00	23/05/2025	
CXM	19187955507	5858127	4163943	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	Daniel Hanson	21/05/2025 15:40 23/05/2025 17:00	23/05/2025	
Fujitsu Services Limited - Star Trains - ME	19190042801	C5311336	4164461	TECH EXCHANGE	Northern Rail MT (Buxton), Station Road, Buxton, Derbyshire, Derbyshire, Buxton, SK17 6AQ	Daniel Hanson	22/05/2025 07:00 23/05/2025 19:45	23/05/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Symec Travis Perkins	19190370901	00434902	4164506	TECH EXCHANGE	TRAVIS PERKINS TRADING CO LTD, TRAVIS PERKINS TRADING CO LTD, ADSWOOD LANE WEST, STOCKPORT, SK3 8HT	Daniel Hanson	22/05/2025 10:11 23/05/2025 17:00	23/05/2025	
Computacenter JLP	19191980101	73141313	4164934	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), JL Cheadle Wilmslow Road , JL Cheadle Wilmslow Road , SK8 3BZ	Daniel Hanson	23/05/2025 09:00 23/05/2025 17:00	23/05/2025	