



# Run Sheet

Nadeem Saleem 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4092037	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/02/2025 18:38 - 14/02/2025 17:00	Contact Name	HELEN VINCENT		LIBRARIES AND INFORMATION SERV CHILDWALL ROAD LIVERPOOL L15 6UT
Activity	CHAIR SP INSTALL	Contact Phone	07426629539		
Priority	ND 1700				
Ref 1	DEL1534234				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: ***Site is open from 10:00- 17:00*** *** Please call 1 hour before arrival.Customer Ref / PO: 3500516070Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1534234&address=Libraries and Information Services Liverpool City Childwall Road LIVERPOOL L15 6UT>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18841273501	0390203BLA	RH Logic 300 No Neckrest Gaja				
18841273502	8844001	Footmate Footrest				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18841273701						



# Run Sheet

Nadeem Saleem 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4089502	Customer	POSTURITE LIMITED		Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 13:00	Contact Name	ASHA DUALEH	ASHA DUALEH 51 BEACONSFIELD STREET LIVERPOOL L8 2UX
Activity	BARIATRIC INSTALL	Contact Phone	07925268878	
Priority	Priority MC			
Ref 1	DEL1532679			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>- *** Customer Instructions: minor stairs at the front of the property *** Please call 1 hour before arrival.Customer Ref / PO: 6000249460Items on order</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824515501	100113219	Positiv Plus Extra With Armres	.	.	Not Used	

Returned Items



# Run Sheet

Nadeem Saleem 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4091382	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/02/2025 07:30 - 14/02/2025 17:00	Contact Name	PAUL KANE	HM REVENUE & CUSTOMS INDIA BUILDINGS 31 WATER STREET LIVERPOOL L2 7LS
Activity	BARIATRIC INSTALL	Contact Phone	07790521290	
Priority	ND 1700			
Ref 1	DEL1534183			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: Delivery loading bay is in basement off Drury Lane. Our post team will accept on our behalf. Please can the chair be set up for delivery. *** Please call 1 hour before arrival. Customer Ref / PO: 6000250655 Items on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1534183&address=HM REVENUE %26 CUSTOMS INDIA BUILDINGS LIVERPOOL 31 WATER STREET L2 7LS>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837413101	100138322	Positiv Plus High No Neck No A				



# Run Sheet

Nadeem Saleem 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4091394	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/02/2025 07:51 - 14/02/2025 17:00	Contact Name	MARK DONNELLY		50 GLOVER PLACE NA NA BOOTLE L20 4QR
Activity	CHAIR INSTALL	Contact Phone	07948692683		
Priority	ND 1700				
Ref 1	DEL1534175				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: N/A just text before hand so I can move the dog into the kitchen out the way *** Please call 1 hour before arrival.Customer Ref / PO: 6000250239Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1534175&address=50 GLOVER PLACE NA BOOTLE NA L20 4QR>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837494801	100138242	P-Sit High Back - 3 Lever Seat				



# Run Sheet

Nadeem Saleem 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4088274	Customer	POSTURITE LIMITED			Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 13:00	Contact Name	TINA-SUZANNE DAVIES		VALUATION OFFICE AGENCY UNIT J YALE BUSINESS VILLAGE, ELLICE WAY WREXHAM LL13 7YL
Activity	CHAIR INSTALL	Contact Phone	07532226227		
Priority	Priority MC				
Ref 1	DEL1532387				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: please buzz intercom and advise delivery - door will open enter lift to first floor and turn left *** Please call 1 hour before arrival.Customer Ref / PO: 6000251401Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1532387&address=Valuation Office Agency Unit J WREXHAM Yale Business Village Ellice Way LL13 7YL>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18816220801	100138588	Adapt 660 (medium seat/high ba	.	.	Not Used	



**Run Sheet**  
Nadeem Saleem 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4091363	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/02/2025 07:06 - 14/02/2025 17:00	Contact Name	NICOLA HUGHES	NICOLA HUGHES TRI DRYFFRYN COTTAGE, SYCHNANT PASS ROAD LL32 8RE CONWY LL32 8RE
Activity	CHAIR INSTALL	Contact Phone	07919353810	
Priority	ND 1700			
Ref 1	DEL1529911			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** PLEASE DRIVE PAST AN ESTATE CALLED ACRAU HIRION WHEN YOU PASS THAT TURN LEFT ON TO GORLAN PROPERTY 3RD DRIVEWAY ON THE LEFT*** *** Please call 1 hour before arrival.Customer Ref / PO: 195000019477Items on order:8844001 - FOOTREST - Footmate Foo</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1529911&amp;address=Tri Dryfryn Cottage">https://rico.jotform.com/222823708509055?refNumber=DEL1529911&amp;address=Tri Dryfryn Cottage</a>&gt;  CONWY Sychnant Pass Road LL32 8RE LL32 8RE&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837335701	100137964	Positiv ME300 (High Back) - Bl				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18837335901	100137964	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes

	<b>Customer Print</b>
	<b>Customer Signature</b>



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4089366	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	11/02/2025 09:38 - 14/02/2025 17:00	Contact Name	LEIGH CARROLL-JONES		ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY SPEKE LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	+447469400603		
Priority	ND 1700				
Ref 1	RITM0792518				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user PC1A94YS - Lenovo 20QKS0EQ00

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18828319701						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18828319901					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4086929	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	07/02/2025 07:35 - 14/02/2025 17:00	Contact Name	REBECCA MCCARTEN	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0751537			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: PC1NBPWG - Lenovo 20UJS1601M Lenovo 20UJS1601M - Lenovo ThinkPad T14s Gen 1 - 00000000004563256

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18816110801						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4090475	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	12/02/2025 08:24 - 14/02/2025 17:00	Contact Name	PAUL EVANS	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY SPEKE LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	+447385037420	
Priority	ND 1700			
Ref 1	RITM0798073			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user PF2CH58W - Lenovo 20QES3S300

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18833034301						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18833034501					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4090474	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	12/02/2025 08:20 - 14/02/2025 17:00	Contact Name	STEVEN BRUNT	ASTRAZENECA ASTRAZENECA PLOT 6, RENAISSANCE WAY SPEKE LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0795873			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user GM0QAQ00 - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18833021701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4091450	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/02/2025 09:27 - 14/02/2025 17:00	Contact Name	NEIL SMETHAM	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	+447587552032	
Priority	ND 1700			
Ref 1	RITM0675124			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:PC1WJKED - Lenovo 20UJS1601M

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18838137401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



**Run Sheet**  
Daniel Hanson 14/02/2025

<b>Date</b>	14/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	13
-------------	------------	--------------	------------	---------------	----------------	--------------------	----

Job # 4091983	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	14/02/2025 09:30 - 14/02/2025 16:30	Contact Name	Susan Gibbons	RBSG 138-140 Allerton Road
Activity	TECH EXCHANGE	Contact Phone	.	RBSG LIVERPOOL L18 2JN
Priority	ND 1600			
Ref 1	C5303888			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 17/02/2025 15:00 SLA: ND 17/02/2025 15:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBXER3325V/DNI x 1	Problem: [TC] PRINTER Root Cause: unknown/various Action: Engineer to replace printer please follow install guide Test: in use URL: Call history:: ##### Call 5303888   Problem   Web Service   qws_uk   Thu 13 Feb 2025 14:39:15   A+C+P  agent.loginname=qws_uk equipment.assettag=RBSGB0000000000LT1R3 contract.pkey=23224 call.poms=1 call.zip=L18 2JN call.address=138-140 Allerton Road call.city=LIVERPOOL call.orgname=RBSG call.customerid=INC8708006 call.problem=xerox work centre 3325 - Printer Power Issue [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=2/13/2025 3:39:12 PM call.dpavailable=1  ##### Call 5303888   Problem   Web Service   qws_uk   Thu 13 Feb 2025 14:39:15   A+C+P  SBS Maint Number: BRNCH12...

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18840885201	_RBXER3325V/D	NTR:WORK CENTRE 3325	3220103730			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18840885401	_RBXER3325V/D	NTR:WORK CENTRE 3325				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4091580	Customer	Paypoint Network Limited - UK			Job Address
SLA Window	14/02/2025 08:00 - 14/02/2025 12:00	Contact Name	PUVIRASA THANKAVEL		SELECT EXTRA CONVENIENCE SELECT EXTRA CONVENIENCE
Activity	TECH EXCHANGE	Contact Phone	07838292709		12 CHILDWALL PARADE LIVERPOOL L14 6TT
Priority	Priority MC				
Ref 1	02175552				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
38944206//31267224//PPmini	<p>See case: 02170111 Authorised swap by: Please arrange a swap for their PP Mini as scanner is not operational. PPL: 37593075 PPT: 38944206 Serial nos: P25023AM20173 Raised as Hardware damage but issue is with the Scanner</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4091654	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	14/02/2025 08:00 - 14/02/2025 12:00	Contact Name	MANAGER	BARGAIN BOOZE MOSS LANE
Activity	TECH EXCHANGE	Contact Phone	####	BARGAIN BOOZE 119 MOSS LANE ORRELL PARK LIVERPOOL L9 8AQ
Priority	Priority MC			
Ref 1	02176176			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
37602339//31201143//PPMini	Swap required  Not enough space on terminal for card payments Authorised by Jakub App Support

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839285601	PP Mini	PP Mini	38944501			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4091345	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	13/02/2025 06:05 - 14/02/2025 20:00	Contact Name	AINTREE NLC2125 MER HUB STATION		MERSEYRAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE
Activity	TECH EXCHANGE	Contact Phone	0151 955 2440		
Priority	ND 1900				
Ref 1	C5303820				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 14/02/2025 20:00 SLA: ND 14/02/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5303820   Problem   Web Service   qws_uk   Thu 13 Feb 2025 06:04:37   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000M4057TRD3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC16983730 call.problem=Faulty Unit Removed from Birkdale Model/Item Newbury Printer call.modifiedby=QVWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=2/13/2025 7:04:11 AM  ##### Call 5303820   Problem   Web Service   qws_uk   Thu 13 Feb 2025 06:04:37   A+C+P  From: Connor Shutt <CShutt@MERSEYRAIL.org> Sent: Thursday February 13...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837205001	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40472			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4091731	Customer	CDW		Job Address
SLA Window	13/02/2025 14:02 - 14/02/2025 17:00	Contact Name	FAO : PHOEBE CHRISTOPHOROU	27 RUSKIN STREET 27 RUSKIN STREET LIVERPOOL L4 3SH
Activity	COLLECTION	Contact Phone	07483025534	
Priority	ND 1700			
Ref 1	SV65459			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE COLLECT AND RETURN FAULTY EQUIPMENT TO CDW.	ATTEND SITE COLLECT AND RETURN FAULTY NACRO LAPTOP AND PHONE BACK TO CDW. ON SITE CONTACT CAN ADVISE CORRECT EQUIPMENT TO BE RETURNED.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839760001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 14/02/2025

<b>Date</b>	14/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	13
-------------	------------	--------------	------------	---------------	----------------	--------------------	----

Job # 4091369	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	13/02/2025 07:14 - 14/02/2025 20:00	Contact Name	LIVERPOOL LIME STREET NLC9613 NT Deb	Northern Rail MT (Liverpool) Liverpool Lime Street Station, Liverpool Merseyside Liverpool L1 1JD
Activity	TECH EXCHANGE	Contact Phone	0161 822 2152	
Priority	ND 1900			
Ref 1	C5303821			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 14/02/2025 20:00  SLA: ND 14/02/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _NRZEBMISCTC560MSTSD x 1</p>	<p>Problem: [ME] Zebra TC56 Smart case (Sled) on Set Number ** not working Root Cause: Not Reading Smart Cards Action: Engineer to replace the Zebra TC56 Smart case retaining the ISAM Card. This must be transferred into the replacementSmartCase. Engineer will require a T8 Torx security bit customer to test. Note: Physical Damage to the SmartCase ischargeable please record &amp; take Photos. Contact STAR Service Desk for assistance Test: Site to test URL:  Call history::  ##### Call 5303821   Problem   Web Service   qws_uk   Thu 13 Feb 2025 07:14:05   A+C+P</p> <pre data-bbox="827 797 1200 1021">agent.loginname=qws_uk equipment.assettag=STRGB00000H8495TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JD call.address=Liverpool Lime Street Station Liverpool call.customerid=INC16977736 call.problem=NLC9613 Liverpool Lime Street Zebra / TC56</pre> <p>Zebra wont connect to the smartc  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TC56SLEDNT  call.priority=2-Medium  call.datereported=2/13/2025 8:13:16 AM...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837370301	_NRZEBMISCTC	55100CSSED:TC5X:HP SMARTCASE				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18837370501	_NRZEBMISCTC	510003356:TC5X:HP SMARTCASE				

## **Engineer Closure Notes**

	<b>Customer Print</b>
	<b>Customer Signature</b>



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4091909	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	13/02/2025 16:12 - 14/02/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 MER HUB STATION	RHEES STAR TRDN	Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5303909				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 14/02/2025 20:00 SLA: ND 14/02/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5303909   Problem   Web Service   qws_uk   Thu 13 Feb 2025 16:12:35   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TRD3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16987746 call.problem=LIVERPOOL CENTRAL M2GO NLC2242 MER HUB STATION Newbury printer 40541 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=2/13/2025 5:12:06 PM  ##### Call 5303909   Problem   Web Service   qws_uk   Thu 13 Feb 2025 16:12:35   A+C+P  LIVERPOOL CENTRAL M2GO NLC2242 MER HUB STATION Newbury printer 40541...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18840652901	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40463			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4091672	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/02/2025 13:15 - 14/02/2025 17:00	Contact Name		H SAMUEL 64 THE MALL GOLDEN SQUARE WARRINGTON LANCASHIRE WARRINGTON WA1 1QE
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3194719			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3194719 - Description - Jennifer reported that the mouse (Integrated) on Till2 only moves up and down but not left to right. Jennifer has tried restarting Till2 to no avail.</p> <p>Diagnostics ? Jennifer tried restarting Till2 to no avail. Asked Jennifer to re-seat the keyboard/mouse cables but Jennifer informed me that she is unable to access the cables under the desk.</p> <p>Diagnostics ? Every time store try to print a voucher or booklet on T003 it gets stuck halfway and then refuses to print further or print any receipts</p>	<p>Replace SIG-KBD-ACC-IS-CRM Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839493601	SIG-KBD-ACC-IS-CRM	KBD-ACC-IS-CRM				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18839493801						



# Run Sheet

## David Ranson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4091358	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/02/2025 06:48 - 14/02/2025 17:00	<b>Contact Name</b>		LISA LOWE	MERSEYCARE NHS TRUST KINGS BUSINESS PARK KINGS DRIVE PRESCOT L34 1PJ
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07884441768	
Priority	ND 1700				
Ref 1	DEL1532732				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 345089543Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1532732&address=Mersey care NHS Trust Kings Business Park PRESCOT Kings Drive L34 1PJ>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837311001	100092503	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Ranson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4091759	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	13/02/2025 14:44 - 14/02/2025 13:00	Contact Name	MR AKEEL	BEST ONE BEST ONE 51A PEEL LANE HEYWOOD OL10 4TP
Activity	TECH EXCHANGE	Contact Phone	01706365435	
Priority	4HR			
Ref 1	02176569			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34039086//54463/T3	<p>Case Number: 02176569</p> <p>Swap type: Swap Required</p> <p>Swap reason: Quantum/ Key Issues</p> <p>Device Type: PP1</p> <p>TID Number: 34039086</p> <p>Serial Number:</p> <p>Site ID: 54463</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

## David Ranson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4091584	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/02/2025 11:59 - 14/02/2025 17:00	Contact Name	DAVID COOKE		DAVID COOKE 2 MONKS LANE BOLTON BL2 5BW
Activity	CHAIR INSTALL	Contact Phone	07867828598		
Priority	ND 1700				
Ref 1	DEL1535644				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Tech to call prior to visit please allow time for customer to answer door **Please call 1 hour before arrival.Customer Ref / PO: 4200018555Items on order:100016479 - COMPONENT - DeskRite	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1535644&address=2 Monks Lane BOLTON BL2 5BW>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839102601	100138724	Adapt 660 (medium seat/high ba				



# Run Sheet

David Ranson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4091431	Customer	POSTURITE LIMITED			Job Address		
SLA Window	13/02/2025 09:08 - 14/02/2025 17:00	Contact Name	GABY PICKIN GPICKIN@DELOITTE.C		GABY PICKIN GPICKIN@DELOITTE.C		
Activity	DESK & CHAIR INSTALL	Contact Phone	07597986055		APARTMENT 9 11 CLARENCE STREET Salford M7 1BU		
Priority	ND 1700						
Ref 1	DEL1534378						
Ref 2							
No. of Parts	6						

Instructions 1	Instructions 2
*** Customer Instructions: There is a flight of stairs going up to the building *** Please call 1 hour before arrival. Customer Ref / PO: 4600079259 Items on order: 9789011BLA - FOOTREST - Positiv D	Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1534378&address=Apartment 9 Salford 11 Clarence Street M7 1BU>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

David Ranson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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In Items for Job # 4091431 page 1 of 1



# Run Sheet

David Ranson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Returned Items for Job # 4091431 page 1 of 1



# Run Sheet

## David Ranson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4091351	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/02/2025 06:41 - 14/02/2025 17:00	Contact Name	LIZ HANCOCK		MANCHESTER AIRPORT GROUP PLC OLYMPIC HOUSE MANCHESTER M90 1QX
Activity	CHAIR INSTALL	Contact Phone	07854953842		
Priority	ND 1700				
Ref 1	DEL1532686				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Please report to main reception and ask for Liz Hancock *** Please call 1 hour before arrival. Customer Ref / PO: 5500163195 Items on order: 9787601BLA - OFFCHAIR - Positiv P	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1532686&address=Manchester Airport Group Plc Olympic House MANCHESTER M90 1QX>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837304101	100121335	Positiv ME600 Chair (Square Ba				



# Run Sheet

David Ranson 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4091370	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/02/2025 07:14 - 14/02/2025 17:00	Contact Name	RODIYAT AFESOJAIYE		PRIVATE ADDRESS 5 WOOD LANE ASHTON-UNDER-LYNE OL6 8TG
Activity	CHAIR INSTALL	Contact Phone	07548112280		
Priority	ND 1700				
Ref 1	DEL1534137				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: GB014-1000051762Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1534137&address=Private Address 5 Wood Lane ASHTON-UNDER-LYNE  OL6 8TG>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837371201	100111384	ZentoFit Large Back Medium Sea				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4091737	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/02/2025 14:09 - 14/02/2025 17:00	Contact Name	TOBY BARTLETT	WINCANTON 1 PETTER COURT SAMLESBURY ENTERPRISE ZONE, MELLOR BROOK BLACKBURN BB2 7FS
Activity	CHAIR INSTALL	Contact Phone	03300483720	
Priority	ND 1700			
Ref 1	DEL1532735			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: 3B Building *** Please call 1 hour before arrival.Customer Ref / PO: CPA000269185 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1532735&address=Wincanton 1 Petter Court BLACKBURN Samlesbury Enterprise Zone Mellor Brook BB2 7FS>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839794401	100117458	Positiv ME400 (Extra High Back)				

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# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4091471	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 17:00	Contact Name	4727 Blackpool manager	ASDA STORES LIMITED 1 Welbeck Avenue Store BLACKPOOL FY4 4ES
Activity	REPAIR WITH PARTS	Contact Phone	01253612401	
Priority	ND FIX			
Ref 1	11603370			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 14/02/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: 4727SerialNumber: 406347990N0CGProductIdentifier: 40G0230Model: 4063-430Physical Location: Store</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only:- Monday ..... Friday 09:00 ..... 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 ..... 17:00 Sunday 10:00 ..... 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday ..... Saturday 09:00 ..... 17:00 Sunday &amp; Bank Holidays 10:00 ..... 16:00 All Maintenance kits: - 3 day SLA. Monday ..... Friday 09:00 ..... 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC45998751. Black prints. Spoken with Conor and the whole page comes out black. They have replaced the IU a couple of times to no avail.PR3MS811406347990N0CGLee Holroyd01253 612401EXT 201SH----INSTRUCTIONS-----Technical Notes -----JB. [6:4] Please investigate black prints the whole page comes out black. Poss EMO.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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In Items for Job # 4091471 page 1 of 1



# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4091435	Customer	POSTURITE LIMITED			Job Address		
SLA Window	14/02/2025 09:00 - 14/02/2025 13:00	Contact Name	ANGELA WALLACE		ANGELA WALLACE 33 CASTLE ROAD KENDAL LA9 7AU		
Activity	CHAIR INSTALL	Contact Phone	07815093131				
Priority	Priority MC						
Ref 1	DEL1533449						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: Office is located on the top floor of a 3 storey house. *** Please call 1 hour before arrival. Customer Ref / PO: 19003411 Items on order: 100016479 - COMPONENT - DeskRite	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1533449&address=33 Castle Road KENDAL LA9 7AU>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18832815601	9810005	P-Sit Medium Back Inde Full S	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4092022	Customer	Centrex Services			Job Address
SLA Window	13/02/2025 17:47 - 14/02/2025 17:00	Contact Name	EMMA BROWNE		TRAVIS PERKINS TRADING CO LTD
Activity	TECH EXCHANGE	Contact Phone	01539 731166		TRAVIS PERKINS TRADING CO LTD
Priority	ND 1700				MINTSFEET ROAD
Ref 1	INC000030213770				KENDAL
Ref 2					LA9 6RX
No. of Parts	1				

Instructions 1	Instructions 2
swap test record serials	Swap:laptop via centrex  Build Type:Branch Workstation > Benchmark> Branch Back Office  Date Required: 14.02.25 9-5   BMX-BO253471L - "1" key doesn't work please replace   Branch Workstation > Benchmark> Branch Back Office  Travis Perkins Kendal  FAO Emma Browne  Mintsfeet Trading Estate...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18841121801						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18841122001					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4092018	Customer	Centrex Services			Job Address
SLA Window	13/02/2025 17:45 - 14/02/2025 17:00	Contact Name	ZOEY CLOUGH		FLAT 2 FLAT 2
Activity	TECH EXCHANGE	Contact Phone	07841 785642		71 STATION ROAD FLOOKBURGH GRANGE-OVER-SANDS LA11 7JZ
Priority	ND 1700				
Ref 1	INC000030255145				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
swap test record serials	Swap: Swap Centrex  User Name: zoey.clough  Date Required: 14/02  Asset Number: L1060352

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18841111501						

Returned Items



# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4091415	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/02/2025 08:39 - 14/02/2025 17:00	Contact Name	CHRIS FILLINGHAM	CHRIS FILLINGHAM 4 BRIDGE ROAD NETHER KELLET CARNFORTH LA6 1HH
Activity	DESK SP INSTALL	Contact Phone	03300477471	
Priority	ND 1700			
Ref 1	DEL1535337			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*** Customer Instructions: There will be a blue BMW on the Drive mobile number is 07530710602. Please knock on the window if no response from the door.</p> <p>*** Please call 1 hour before arrival. Customer Ref / PO: CPA000272847 Deliveries DPD or UPS Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1535337&amp;address=4 Bridge Road CARNFORTH Nether Kellet LA6 1HH&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items



# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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In Items for Job # 4091415 page 1 of 1



# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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# Run Sheet

Stephen Fitton 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4091349	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/02/2025 06:40 - 14/02/2025 17:00	Contact Name	STELLA LEIGH		20 THE FOXWOOD CHARNOCK RICHARD CHORLEY LANCASHIRE PR7 5JQ
Activity	CHAIR INSTALL	Contact Phone	07753930537		
Priority	ND 1700				
Ref 1	DEL1534790				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 3100553076Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1534790&address=20 THE FOXWOOD CHARNOCK RICHARD LANCASHIRE CHORLEY PR7 5JQ>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837301801	100092876	Adapt 660 (medium seat/high ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18837302001	100092876	Adapt 660 (medium seat/high ba				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Olayiwola Olanrewaju 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	1
Job # 4086048		Customer		Computacenter Ltd Tesco Project		Job Address	
SLA Window		06/02/2025 10:22 - 14/02/2025 17:00		Contact Name	STORE DUTY MANAGER	TESCO EXPRESS TESCO EXPRESS 77 - 81 HIGH STREET CONNAHS QUAY DEESIDE CH5 4DD	
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		ND 1700					
Ref 1		Connah's Quay					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Delivery Only				Server build and ship to Tesco store			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18812158701							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Berlindo D`Assuncao 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4091810	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	13/02/2025 15:22 - 14/02/2025 16:30	Contact Name	SUE.OWENS@HSBC.COM	COMPUTACENTER HSBC 22 HIGH STREET FLINTSHIRE MOLD CH7 1AR
Activity	TECH EXCHANGE	Contact Phone	03455830899	
Priority	ND 1600			
Ref 1	INC48818154			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18840383901						



# Run Sheet

## Berlindo D`Assuncao 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4091789	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 14:39	Contact Name	Ben		O2 BANGOR - GWYNEDD 254 HIGH STREET Gwynedd LL57 1PA
Activity	TECH EXCHANGE	Contact Phone	+441248662402		
Priority	8HR				
Ref 1	C5303899				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
8HR 14/02/2025 14:39 SLA: 8HR 14/02/2025 13:39 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= ELOE179069 x 1	<p>Problem: [TC] Monitor ELO ET1717L 17 touch screen (some versions have external PSU) Root Cause: UNKNOWN Action: Engineer to test and if necessary replace 17 Touch Screen Monitor. Replacement may have different power requirements and required new cables to be fitted as part of replacement procedure - see engineers guide for details. Test: Contact Service Desk to fully test URL: Call history: ##### Call 5303899   Problem   Web Service   qws_uk   Thu 13 Feb 2025 15:07:52   A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=TELGB000000T0492TZZ2 contract.pkey=23245 call.poms=1 call.customerid=INC000006958700 call.problem=HW - 0492 - 04 - ELO - Touch screen not working call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/VHPET1717L call.priority=3-High call.datereported=2/13/2025 3:07:50 PM</p> <p>##### Call 5303899   Problem   Web Service   qws_uk   Thu 13 Feb 2025 15:07:52   A+C+P</p> <p>SITE OPENING TIMES [ Bangor - Gwynedd ] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18840285701	ELOE179069	MON:ET1717L:W/PSU & STAND				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4091827	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 17:00	Contact Name	Ben		O2 BANGOR - GWYNEDD 254 HIGH STREET Gwynedd LL57 1PA
Activity	TECH EXCHANGE	Contact Phone	+441248662402		
Priority	8HR				
Ref 1	C5303902				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
8HR 14/02/2025 17:00 SLA: 8HR 14/02/2025 17:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= ELOE179069 x 1	<p>Problem: [TC] Monitor ELO ET1717L 17 touch screen (some versions have external PSU) Root Cause: UNKNOWN Action: Engineer to test and if necessary replace 17 Touch Screen Monitor. Replacement may have different power requirements and required new cables to be fitted as part of replacement procedure - see engineers guide for details. Test: Contact Service Desk to fully test URL: Call history: ##### Call 5303902   Problem   Web Service   qws_uk   Thu 13 Feb 2025 15:12:49   A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=TELGB000000T0492TZZ2 contract.pkey=23245 call.poms=1 call.customerid=INC000006958243 call.problem=HW - 0492 - 05 - ELO -Touch screen not working call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/VHPET1717L call.priority=3-High call.datereported=2/13/2025 3:12:47 PM</p> <p>##### Call 5303902   Problem   Web Service   qws_uk   Thu 13 Feb 2025 15:12:49   A+C+P</p> <p>SITE OPENING TIMES [ Bangor - Gwynedd ] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18840400901	ELOE179069	MON:ET1717L:W/PSU & STAND				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## Berlindo D`Assuncao 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4091490	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/02/2025 10:02 - 14/02/2025 20:00	Contact Name	HOLYHEAD NLC7830 TFW Depot	TRANSPORT FOR WALES (Holyhead)
Activity	TECH EXCHANGE	Contact Phone	02920 320 322 / 07741 249 783	Station Approach Gwynedd Holyhead LL65 1DQ
Priority	ND 1900			
Ref 1	C5303836			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 14/02/2025 20:00 SLA: ND 14/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5303836   Problem   Web Service   qws_uk   Thu 13 Feb 2025 09:28:34   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H8565TA23 contract.pkey=23200 call.poms=1 call.zip=LL65 1DQ call.address=Station Approach call.city=Holyhead call.customerid=INC16984917 call.problem=NLC7830 Holyhead Miura PED 020-108779 PED wont charge NLC 7830 Site Name H call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=2/13/2025 10:28:09 AM  ##### Call 5303836   Problem   Web Service   qws_uk   Thu 13 Feb 2025 09:28:34  ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18838388701	_SXASSET-LABELS	_SXASSET-LABELSV2				
18838384901	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020112201			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18838388901	_SXASSET-LABELS	_SXASSET-LABELSV2				
18838387601	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4091607	Customer	SMART CT LIMITED			Job Address		
SLA Window	13/02/2025 09:00 - 14/02/2025 17:30	Contact Name	STORE MANAGER		ASDA STORES LTD ASDA STORES LTD		
Activity	TECH EXCHANGE	Contact Phone	01513462500		WELTON ROAD CROFT BUSINESS PARK		
Priority	ND 1700				BROMBOROUGH		
Ref 1	WOT0985298				CH62 3QP		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
like for like exchange	<p>TOSHIBA Reference: 16590020 ASDA STORES LIMITED Reference: ORSR000003198380: TASK0475001</p> <p>STORE: ASDA - BROMBOROUGH NUMBER: 4933 ADDRESS: Welton Road - Croft Business Park Bromborough CITY: BROMBOROUGH POST CODE: CH62 3QP</p> <p>CONTACT NAME: Jake McElnay ASDA TELEPHONE: 07859331031 EMAIL:</p> <p>MACHINE: 0368-V06 PART DESCRIPTION: VOCOVO - VCV2115UK 5-WAY CHARGING FRAME SERIAL NUMBER:</p> <p>FAULT DESCRIPTION: 4933 - Vocovo Charging Unit Issue - Done troubleshooting but it is not charging</p> <p>.....DO NOT DELIVER REPLACEMENT IF FAULTY PART IS UNAVAILABLE. RETURN GOOD PART TO SCT. CUSTOMER TO CONTACT ASDA SERVICE DESK FOR ANY QUERIES.....</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839157701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4086946	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	07/02/2025 07:58 - 14/02/2025 17:00	Contact Name	EMMA FORD	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0212394			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18816214301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18816214501						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4086949	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	07/02/2025 08:03 - 14/02/2025 17:00	Contact Name	CLARE HEYS		ASTRAZENECA		
Activity	DELIVERY	Contact Phone	+447796402582		ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA		
Priority	ND 1700						
Ref 1	PAR0212396						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18816222201						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188162222401						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4086956	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	07/02/2025 08:08 - 14/02/2025 17:00	Contact Name	ROBERT WHITBY		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447385033760		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	PAR0212398				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18816234501						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18816234701						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4088400	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	10/02/2025 11:00 - 14/02/2025 17:00	Contact Name	JOANNE SMITH		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447585795833		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	PAR0213525				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824161501						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18824161701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4088439	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 11:36 - 14/02/2025 17:00	Contact Name	JOHN CURRIE	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0213627			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery and Collection	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected form End User: PC1NMVM1 - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824366401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4088457	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 11:47 - 14/02/2025 17:00	Contact Name	CLAIRE BARNES	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447818523752	
Priority	ND 1700			
Ref 1	PAR0213643			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery and Collection	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected form End User: PC1NHYKA - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824449801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4088485	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 12:01 - 14/02/2025 17:00	Contact Name	NICK HIRST	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0213661			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery and Collection	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646 Device to be collected form End User: PC1NHKZJ - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824516601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18824516801						



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4090832	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	12/02/2025 14:58 - 14/02/2025 17:00	Contact Name	NICHOLAS TAYLOR	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447595648803	
Priority	ND 1700			
Ref 1	PAR0215746			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18835464501						



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4091362	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/02/2025 07:01 - 14/02/2025 17:00	Contact Name	CHRISTINA LE	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0216380			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837330601						



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4091568	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	13/02/2025 11:31 - 14/02/2025 17:00	Contact Name	TOM WHITNEY		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447983296468		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	PAR0216702				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18838982401						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18838982601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4089334	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/02/2025 09:03 - 14/02/2025 17:00	Contact Name	DHAVAL KALARIA	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0214394			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18828137301						

Returned Items



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4091572	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/02/2025 11:37 - 14/02/2025 17:00	Contact Name	GRACE MOSTON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0216708			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839008701						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18839008901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4091666	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/02/2025 13:08 - 14/02/2025 17:00	Contact Name	PAUL MILLINGER	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447795092785	
Priority	ND 1500			
Ref 1	PAR0216780			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be send to end user Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839463901						



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4091844	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 17:00	Contact Name	EMMA MORGAN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447385037330	
Priority	ND 1700			
Ref 1	PAR0210564R			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4088489	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 12:04 - 14/02/2025 17:00	Contact Name	RACHEL OWEN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447384522194	
Priority	ND 1700			
Ref 1	PAR0213662			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected form End User: PC1WVEJ4 - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranfed at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824529501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4088497	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 12:10 - 14/02/2025 17:00	Contact Name	NICOLA DUDLEY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447818523828	
Priority	ND 1700			
Ref 1	PAR0213684			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection	<p>Detail instruc Refresh: Device to be sent to End User : Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected form End User:PC1NHLV5 - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranfed at another date.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824586101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18824586401						



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4088784	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 15:20 - 14/02/2025 17:00	Contact Name	GARETH BEVENS	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447738187618	
Priority	ND 1700			
Ref 1	PAR0213984			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected form End User: PC1NJ984 - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825772801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18825773001						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4090484	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	12/02/2025 09:06 - 14/02/2025 17:00	Contact Name	CATRINA STECKLER		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-		
Priority	ND 1700				
Ref 1	PAR0215422				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Detail instruc Refresh: Device to be sent to End User: Apple AZ:GB-NEW__Apple MB Air M2 13 6" 16/512 - AZ:GB-NEW__Apple MB Air M2 13 6" 16/512 - 000000000004592650 Device to be collected form End User: PC1NHL0E - Lenovo 20UJS1601Y</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18833348601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18833348901						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4090959	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	12/02/2025 16:22 - 14/02/2025 17:00	Contact Name	CATRINA STECKLER	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0215853			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Apple AZ:GB-NEW__Apple MB Air M3 13 6" 16/512 - AZ:GB-NEW__Apple MB Air M3 13 6" 16/512 - 000000000004611091 Device to be collected from end user: PC1NHL0E - Lenovo 20UJS1601Y AstraZeneca Laptop Delivery and Collection ..... If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date  RETURN LABEL REQUIRED</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18835924201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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Job # 4091576	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/02/2025 11:46 - 14/02/2025 17:00	Contact Name	NICHOLAS TAYLOR	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	+447595648803	
Priority	ND 1700			
Ref 1	RITM0800987			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Colelction	79GN1J3 - DELL Technologies Inc. :B&S:AZ:Dell Latitude 7320 XCTO Base

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839049901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4091640	Customer	Computacenter Limited		Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 17:00	Contact Name	Dan Payton	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447386666263	5 Wildmoor Wood Close 5 Wildmoor Wood Close SK15 3RW
Priority	ND 1700			
Ref 1	24245346			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Dan Payton Contact Number - 07386666263 Location - 5 Wimoor Wood Close Stalybridge SK15 3RW - Heritage - Device - WINDOWS Me - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18838895001	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	22
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<b>Job #</b> 4086923	<b>Customer</b>	Computacenter - Astra Zeneca		<b>Job Address</b>
<b>SLA Window</b>	07/02/2025 07:24 - 14/02/2025 17:00	<b>Contact Name</b>	REECE MURRELL	174 STANLEY ROAD 174 STANLEY ROAD CHADDERTON OLDHAM OL9 7HT
<b>Activity</b>	COLLECTION	<b>Contact Phone</b>	.	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	PAR0212369			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: PC2FMA5X - Lenovo 20WNS52N12 Lenovo 20WNS52N12 - Lenovo ThinkPad T14S Gen 2 - 00000000004563281

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18816089701						

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18816089901						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4091483	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/02/2025 09:57 - 14/02/2025 17:00	Contact Name	NATALIE BELL	ROYAL LONDON 186 BIDDULPH ROAD CONGLETON EAST CHESHIRE CW12 3LS
Activity	DESK INSTALL	Contact Phone	07530969121	
Priority	ND 1700			
Ref 1	DEL1536461			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: RLG146775Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1536461&address=Royal London 186 Biddulph Road EAST CHESHIRE Congleton CW12 3LS>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

John Paul Barron 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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In Items for Job # 4091483 page 1 of 1



# Run Sheet

John Paul Barron 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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# Run Sheet

John Paul Barron 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4091768	Customer	Secure Retail Limited			Job Address		
SLA Window	13/02/2025 14:56 - 14/02/2025 12:00	Contact Name	TRACY MOORE		CREWE RAILWAY STATION CREWE RAILWAY STATION		
Activity	TECH EXCHANGE	Contact Phone	03300955760		TICKET OFFICE NANTWICH ROAD		
Priority	ND 1200				CREWE CW2 6HR		
Ref 1	00053599						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Secure Retail ..... Worldline ..... M020 Script	Please exchange fault Serial Number: 02000103005020105839  PTID: M020-105839  Opening Hours:0530-1330 mon-fri

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18840173301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18840173501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4091662	Customer	Secure Retail Limited			Job Address		
SLA Window	13/02/2025 12:52 - 14/02/2025 17:00	Contact Name	TRACY MOORE		CREWE RAILWAY STATION CREWE RAILWAY STATION TICKET CREW DEPOT		
Activity	TECH EXCHANGE	Contact Phone	03300955760		PLATFORM 12 NANTWICH ROAD CW2 6HR		
Priority	ND 1700						
Ref 1	00053580						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Secure Retail ..... Worldline ..... M020 Script	Please exchange: 02000103005020107220 PTID:M020-107220

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839382601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4091941	Customer	Computacenter Limited		Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 17:00	Contact Name	Sarah Richardson	LLOYDS BANKING GROUP PLC (008102783
Activity	DELIVERY	Contact Phone	+447385364104	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24245736			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Sarah Richardson Contact Number - 07702405859 LocationChester Cawley House Chester Business Park Herons Way CH4 9FB - Herige - Device - WINDOWS Make - Head Office - Device Refresh - Breakfix	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839270201	4737742	LBG:PPD HP 840 G11 16GB - EARL				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4091589	Customer	Computacenter Limited - HSBC			Job Address					
SLA Window	13/02/2025 12:04 - 14/02/2025 17:00	Contact Name	LEE.MASON@MANDSBANK.COM		COMPUTACENTER HSBC					
Activity	TECH EXCHANGE	Contact Phone	07724605748		MARKS & SPENCER CHESTER					
Priority	ND 1600				BUSINESS PARK CHESTER					
Ref 1	RITM31892546				CHESHIRE WEST AND					
Ref 2					CHESTER					
No. of Parts	1				KINGS MEADOW					
					CHESTER BUSINESS PARK					
					CHESTER					
					CH99 9FB					

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839121501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4091971	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 17:00	Contact Name	FAO MICHAEL JONES	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	6044 76142167	
Priority	ND 1600			
Ref 1	RITM31893271			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Laptop

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

## John Paul Barron 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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<b>Job #</b> 4091656	<b>Customer</b>	Xerox (UK) Technical***DO NOT INVOICE***		<b>Job Address</b>
<b>SLA Window</b>	14/02/2025 09:00 - 14/02/2025 18:00	<b>Contact Name</b>	3913 Chester Opticians	Boots UK Limited Broughton Shopping Park Chester Road Reception CHESTER CH4 0DP
<b>Activity</b>	REPAIR	<b>Contact Phone</b>	01244528935	
<b>Priority</b>	ND FIX			
<b>Ref 1</b>	11603488			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

## **Instructions 1**

Intervention #: 1 SLA: 14/02/2025 18:00-----ASSET  
INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO  
RSDeviceTagCustomer: ReceptionSerialNumber: 45146PHH38PW1ProductIdentifier:  
35S0330Model: 4514-630Physical Location:

----ACCOUNT INFORMATION----VIP customer. MPS customer.Break Fix .....

Monday ..... Saturday 08:00 ..... 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits ..... 3 days Monday ..... Friday 8:00 ..... 18:00Important: Call scheduler/control tower to set ETA expectation with customer for SEV1 (4 hour fix) tasks

call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000

option 9. If dialing from the Republic of Ireland

the number is 00 44 330123 9000Please note that option 9 is the .....Engineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 ..... A4 Plain paperTray 2 ..... A4 Custom type 2 (where available)MP Feeder ..... Custom type 6Toner Darkness ..... 6 (mono printers)Toner Darkness ..... 3 (colour printers)EPOS printers ..... PPDS MUST be turned .....ON.....MS510dn printers ..... MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511de LW71.SB4.P025-0

## Instructions 2

-----ACTIVITY DESCRIPTION----Help Desk Reference Predictive. 230.10  
PAPER JAM: repeated 17 time(s) in 500 pages. Spoken with Stacey and confirmed all they  
are printing on is A4 paper  
Also they do not print 2 sided but the 230.10 jams keep on occurring.Opticians  
ReceptionMS51045146PHH38PW110.32.202.50Stacey01244  
528935SH----INSTRUCTIONS-----Technical Notes -----DCN. @TECH:  
Please investigate Duplex issue and replace printer if needed.

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188393381	60-MS510-BTS	Lexmark MS510 Printer - BOOTS				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188393383	60-MS510-BTS	Lexmark MS510 Printer - BOOTS				

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

## John Paul Barron 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4091797	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address	
SLA Window	13/02/2025 15:12 - 14/02/2025 20:00	Contact Name	CHESTER NLC2412 TFW HUB STATION	TRANSPORT FOR WALES City Road CHESHIRE Chester CH1 3NS	
Activity	TECH EXCHANGE	Contact Phone	02920 320193		
Priority	ND 1900				
Ref 1	C5303901				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>ND 14/02/2025 20:00  SLA: ND 14/02/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _KEZEBTC56DJ-1PAZU4P x 1</p>	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card &amp; ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL:  Call history:  ##### Call 5303901   Problem   Web Service   qws_uk   Thu 13 Feb 2025 15:12:04   A+C+P</p> <pre data-bbox="806 770 1191 983">agent.loginname=qws_uk equipment.assettag=STRGB000000AT016TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road call.city=Chester call.customerid=INC16987456 call.problem=NLC2412 CHESTER Zebra / TC56</pre> <p>Screen cracked NLC 2412 Site Name CHESTER Set  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TC56KE  call.priority=2-Medium  call.datereported=2/13/2025 4:11:39 PM  ...</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18840327601	_KEZEBTC56DJ-1PAZU4P	WAN HSPA+/LTE/CDMA:BT				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18840327801	KEZEBTC56DJ-1P	WAN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
Job # 4091867		Customer		Computacenter Limited		Job Address	
SLA Window		14/02/2025 09:00 - 14/02/2025 17:00		Contact Name	LAURA LEYDEN	SCREWFIX LTD 4D DUKE AVENUE STANLEY GREEN TRADING ESTATE CHEADLE SK8 6RX	
Activity		TECH EXCHANGE		Contact Phone	0161485762		
Priority		ND 1700					
Ref 1		24241527					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Till Number: 04 Host name: KF8CG8324J9Z User's availability (not store opening times): anyone should be able to assist Fault Description: start PXE over IPV6 Has the till been restarted?: yes Description: HOST NAME: KF8CG8324J9Z IP ADDRESS OF PC: 10.66.46.104 PED Model: PEDVX820 DUET   OPERATING SYSTEM: 10 MANAGER OR TILL: till TILL NO: 4 LOCATION OF DEVICE: trade side				kf swap 14/02			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
188403671							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
188403672							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4091624	Customer	Computacenter - BASF		Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 17:00	Contact Name	Laura-Anne Brown	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00441514881074	
Priority	ND 1700			
Ref 1	24245591			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only largenotebook laptop contact 0 7717362227	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18838895301	4707927	BASF:HP EliteBook 660 G11,G_UK				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18838895501	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4091629	Customer	Computacenter - BASF		Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 17:00	Contact Name	Jeevan Sandher	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00447909483123	
Priority	ND 1700			
Ref 1	24244344			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only large notebook laptop contact 07909483123	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18838112201	4707927	BASF:HP EliteBook 660 G11,G_UK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18838112901	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4091997	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	13/02/2025 16:58 - 14/02/2025 13:00	Contact Name	MUHAMMAD	LIFESTYLE EXPRESS LIFESTYLE EXPRESS 100 NORTHMOOR ROAD MANCHESTER M12 5RS
Activity	TECH EXCHANGE	Contact Phone	####	
Priority	4HR			
Ref 1	02177052			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38951523//31146125//T3	<p>146125 - Muhammad</p> <p>Receipts are getting stuck in the printer almost every txn. Half receipts completely clipped receipts At times not printing.</p> <p>TID: 38951523</p> <p>- Plugged into wall socket - PayPoint owned PSU</p> <p>&gt; Hard reset &gt;&gt; Clean inside receipt holder &gt;&gt;&gt; Nothing printing at all &gt; Reseat roll &gt;&gt; Half print</p> <p>If you press the shutter hard for the receipt holder it prints fully.</p> <p>Prev case same issue: 02024064</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4091628	Customer	Computacenter Limited		Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 17:00	Contact Name	Theodore Braimah	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	+447384455594	
Priority	ND 1700			
Ref 1	24244965			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Contact Name - Theodore Braimah Contact Number - 07384455594 LocationManchester Westminster House M1 3HU - Heritage - Device - WINDOWS Ma - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 47	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839004301	4707161	LBG:PPD HP 830 G10 i5 16GB				
18838508501	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4091822	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	13/02/2025 15:24 - 14/02/2025 17:00	Contact Name	THIRUBALASINGAM UMASHANGAR	PREMIER NEWS & OFF LICENCE 184 TRAFFORD ROAD, ECCLES MANCHESTER M30 0JP
Activity	COLLECTION	Contact Phone	07468410922	
Priority	ND 1700			
Ref 1	16599			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Zebra Printer	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18840392601	Collection Tote Box	Tote Box for Collections				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18840392801	Collection Tote Box	Tote Box for Collections				



# Run Sheet

Ryan Owen 14/02/2025

<b>Date</b>	14/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	10
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<b>Job #</b> 4091773	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	13/02/2025 15:01 - 14/02/2025 17:00	<b>Contact Name</b>		H SAMUEL 17 TOWN SQUARE LANCASHIRE OLDHAM OL1 1XE
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3195902			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>3195902 - Description - Carl a reported that the receipt printer on Till3 is not printing Vouchers correctly as they are misaligned. The printer cartridge falls out as well. Carla has tried restarting the receipt printer re-seating the cables and resetting the printer to no avail.</p>	<p>Replace SIG-PTR-A760-CRM Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18840197301	SIG-PTR-A760-CR	M60 RECEIPT PRINTER CREAM				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18840197501						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4091517	Customer	CXM		Job Address
SLA Window	13/02/2025 10:40 - 14/02/2025 17:00	Contact Name	HARVEY HEGINBOTTOM	PLATTING FARM MEAT MARKET
Activity	TECH EXCHANGE	Contact Phone	07849337611	PLATTING FARM PLATTING ROAD OLDHAM OL4 4JW
Priority	ND 1700			
Ref 1	5810458			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axium DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axium DX8000 Charging Base x 1: Collect EN60009/Part no. K003 SNO: 8931080620055185389: Collect EN70157/PWN32410153A SNO: 221287313161294524791424: Collect EN70156/Tetra Move 5000 SNO: 222007303201256425864687H2-5038303-15101781: SWAP OUT/SWAP OUT	H2-5038303-15101781 14077666  Harvey Heginbottom  Platting Farm Platting Road Oldham United Kingdom OL4 4JW (WIFI) Elavon TID: 15101781; Date Time Logged: 20250212081002; Terminal ID: 210147230907; Profile Number: 15101781   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=bxifhkjqlawjlptfqto">Other Info</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18838706001	EN73001	Axium DX8000 (WIFI/4G)				
18838706002	EN60009	KPN SIM CARD-(GB)				
18838706003	EN73002	Axium DX8000 Charging Base				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes		On Site Time	Off Site Time
Customer Print			
Customer Signature			



# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4091518	Customer	CXM		Job Address
SLA Window	13/02/2025 10:40 - 14/02/2025 17:00	Contact Name	HARVEY HEGINBOTTOM	PLATTING FARM MEAT MARKET
Activity	TECH EXCHANGE	Contact Phone	07849337611	PLATTING FARM PLATTING ROAD OLDHAM OL4 4JW
Priority	ND 1700			
Ref 1	5810457			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axium DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axium DX8000 Charging Base x 1: Collect EN60009/Part no. K003 SNO: 8931081121038871236: Collect EN70156/Tetra Move 5000 SNO: 221957303201256425781669H2-5038249-15101777: SWAP OUT/SWAP OUT	H2-5038249-15101777 14019150  Harvey Heginbottom  Platting Farm Platting Road Oldham United Kingdom OL4 4JW (WIFI) Elavon TID: 15101777; Date Time Logged: 20250212081002; Terminal ID: 210147230906; Profile Number: 15101777   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=pnjxxkxqarxwqo">Other Info</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18838705901	EN73001	Axium DX8000 (WIFI/4G)				
18838705902	EN60009	KPN SIM CARD-(GB)				
18838705903	EN73002	Axium DX8000 Charging Base				

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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# Run Sheet

<b>Date</b>	14/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	10
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Job # 4091519	Customer	CXM		Job Address
SLA Window	13/02/2025 10:40 - 14/02/2025 17:00	Contact Name	HARVEY HEGINBOTTOM	PLATTING FARM MEAT MARKET
Activity	TECH EXCHANGE	Contact Phone	07849337611	PLATTING FARM PLATTING ROAD OLDHAM OL4 4JW
Priority	ND 1700			
Ref 1	5810459			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1: Collect EN60009/Part no. K003 SNO: 8931082222051238854: Collect EN70157/PWN32410153A SNO: 230497313161294529644702: Collect EN70156/Tetra Move 5000 SNO: 230817303201256450262452H2-5038303-15101782: SWAP OUT/SWAP OUT</p>	<p>H2-5038303-15101782 14199474  Harvey Heginbottom  Platting Farm Platting Road Oldham United Kingdom OL4 4JW (WIFI) Elavon TID: 15101782; Date Time Logged: 20250212081002; Terminal ID: 210147230908; Profile Number: 15101782 &lt;BR&gt; &lt;a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=gkqpabhwvqo"&gt;Other Info&lt;/a&gt;</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18838707801	EN73001	Axium DX8000 (WIFI/4G)				
18838707802	EN60009	KPN SIM CARD-(GB)				
18838707803	EN73002	Axium DX8000 Charging Base				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

# See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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# Run Sheet

Simon Heath 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4091648	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/02/2025 12:38 - 14/02/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 27 GRAND ARCADE SHOPPING CENTRE WIGAN WN1 1BH
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3192763			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3192763 - HHT screen faulty display. Please replace as device unusable. SN 18204522502727 TC51 SUP-SCN-HHT-ZEB-TC51  3055188 Store have lost 2 HHTs Please provide store an Additional HHT. Please note that this not a REPLACEMENT HHT SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839301601	SUP-SCN-HHT-ZEB-TC51					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18839301801						



# Run Sheet

Simon Heath 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4091926	Customer	Computacenter Limited		Job Address
SLA Window	14/02/2025 09:00 - 14/02/2025 17:00	Contact Name	JAWAD TAHSEEN	LLOYDS BANKING GROUP PLC (0081) TULKETH MILL BALCARRES RD Preston PR2 2DD
Activity	NON TECH EXCHANGE	Contact Phone	07858980316	
Priority	ND 1700			
Ref 1	24244782			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Contact Name - Jawad Tahseen Contact Number - 07858980316 Location - Tketh Mill Balcarres Road Ashton-On-Ribble PR2 2D - Heritage - Device WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Simon Heath 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4091673	Customer	Vista Retail Support Limited	Job Address
SLA Window	13/02/2025 13:16 - 14/02/2025 17:00	Contact Name	LIDL WYRE STREET PADIHAM PADIHAM BB12 8DF
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3195813		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3195813 - Brief Description: Defective damaged or lost equipment   Mobile Office  Full Description: AM Interface: This ticket was created by a store employee store deputy manager or store manager.	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839495601	HHT-ZEB-TC57-LID	BHT-ZEB-TC57-LID				



# Run Sheet

Simon Heath 14/02/2025

<b>Date</b>	14/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Heath, Simon	<b>Jobs on Run</b>	6
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Job # 4091756	Customer	Vista Retail Support Limited			Job Address		
SLA Window	13/02/2025 14:35 - 14/02/2025 17:00	Contact Name					
Activity	TECH EXCHANGE	Contact Phone					
Priority	ND 1700				LIDL 151 COLNE ROAD LANCASHIRE BURNLEY BB10 1EH		
Ref 1	3195815						
Ref 2							
No. of Parts	1						
<b>Instructions 1</b>		<b>Instructions 2</b>					
<p>3195815 - Brief Description: Defective damaged or lost equipment   Mobile Office</p> <p>Full Description: AM Interface: This ticket was created by a store employee store deputy manager or store manager.</p>		<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>					
<b>Job Notes</b>							
<b>In Items</b>							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18839951201	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID					
<b>Returned Items</b>							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18839951401							
<b>Engineer Closure Notes</b>						On Site Time	Off Site Time
						<b>Customer Print</b>	
						<b>Customer Signature</b>	



# Run Sheet

Simon Heath 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4091695	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	13/02/2025 13:42 - 14/02/2025 17:00	Contact Name	STACEY-LEIGH MARSDEN		11 VICTORY ROAD 11 VICTORY ROAD LITTLE LEVER BOLTON BL3 1QY
Activity	COLLECTION	Contact Phone	075057 31536		
Priority	ND 1700				
Ref 1	42371				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 5 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839600902	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18839600901	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18839601101	DHL RBSG Large	DHL RBSG Large Tote				
18839601201						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Simon Heath 14/02/2025

Date	14/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4091699	Customer	Verifone UK LTD			Job Address
SLA Window	13/02/2025 13:42 - 14/02/2025 18:00	Contact Name	STEVE COYLE		STONEGATE - ELEPHANT & CASTLE
Activity	TECH EXCHANGE	Contact Phone	01204 384544		4-10 DEANSGATE 4-10 DEANSGATE LANCASHIRE BL1 1BR
Priority	ND 1800				
Ref 1	G348860				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33570810 Inbound Serial No. = 331-032-448 IP Gateway = 10.83.90.126 Terminal IP Address = 10.83.90.98 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1177 Login Pin = 1177 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 01:00 Purchase Pin = Notes =  Fault Category =Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666498

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18839604301	R-Vx680 WiFi-03.70X68099BD		332-308-028			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18839604501	R-Vx680 WiFi-03.70X68099BD		332-308-028			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
SMART CT LIMITED	18839157701	WOT0985298	4091607	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, WELTON ROAD, CROFT BUSINESS PARK , BROMBOROUGH, CH62 3QP	Berlindo D'Assuncao	13/02/2025 09:00 14/02/2025 17:30	14/02/2025	
Computacenter Limited - HSBC	18840383901	INC48818154	4091810	TECH EXCHANGE	COMPUTACENTER HSBC, 22 HIGH STREET, FLINTSHIRE, MOLD, CH7 1AR	Berlindo D'Assuncao	13/02/2025 15:22 14/02/2025 16:30	14/02/2025	
Fujitsu Services Limited - Telefonica TC	18840285701	C5303899	4091789	TECH EXCHANGE	O2 BANGOR - GWYNEDD, 254 HIGH STREET, Gwynedd, LL57 1PA	Berlindo D'Assuncao	14/02/2025 09:00 14/02/2025 14:39	14/02/2025	
Fujitsu Services Limited - Telefonica TC	18840400901	C5303902	4091827	TECH EXCHANGE	O2 BANGOR - GWYNEDD, 254 HIGH STREET, Gwynedd, LL57 1PA	Berlindo D'Assuncao	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18838388701	C5303836	4091490	TECH EXCHANGE	TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ	Berlindo D'Assuncao	13/02/2025 10:02 14/02/2025 20:00	14/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18838384901	C5303836	4091490	TECH EXCHANGE	TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ	Berlindo D'Assuncao	13/02/2025 10:02 14/02/2025 20:00	14/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18816089701	PAR0212369	4086923	COLLECTION	174 STANLEY ROAD , 174 STANLEY ROAD , CHADDERTON, OLDHAM, OL9 7HT	Claire Booth	07/02/2025 07:24 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18816214301	PAR0212394	4086946	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	07/02/2025 07:58 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18816222201	PAR0212396	4086949	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	07/02/2025 08:03 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18816234501	PAR0212398	4086956	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	07/02/2025 08:08 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18824161501	PAR0213525	4088400	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	10/02/2025 11:00 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18824366401	PAR0213627	4088439	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	10/02/2025 11:36 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18824449801	PAR0213643	4088457	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	10/02/2025 11:47 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18824516601	PAR0213661	4088485	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	10/02/2025 12:01 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18835464501	PAR0215746	4090832	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	12/02/2025 14:58 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18837330601	PAR0216380	4091362	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	13/02/2025 07:01 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18838982401	PAR0216702	4091568	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	13/02/2025 11:31 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18828137301	PAR0214394	4089334	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	11/02/2025 09:03 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18839008701	PAR0216708	4091572	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	13/02/2025 11:37 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18839463901	PAR0216780	4091666	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	13/02/2025 13:08 14/02/2025 17:00	14/02/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	(No Items)	PAR0210564R	4091844	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18824529501	PAR0213662	4088489	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	10/02/2025 12:04 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18824586101	PAR0213684	4088497	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	10/02/2025 12:10 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18825772801	PAR0213984	4088784	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	10/02/2025 15:20 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18833348601	PAR0215422	4090484	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	12/02/2025 09:06 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18835924201	PAR0215853	4090959	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	12/02/2025 16:22 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18839049901	RITM0800987	4091576	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	13/02/2025 11:46 14/02/2025 17:00	14/02/2025	
Computacenter Limited	18838895001	24245346	4091640	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 5 Wildmoor Wood Close , 5 Wildmoor Wood Close , SK15 3RW	Claire Booth	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	18837370301	C5303821	4091369	TECH EXCHANGE	Northern Rail MT (Liverpool), Liverpool Lime Street Station, Liverpool, Merseyside, Liverpool, L1 1JD	Daniel Hanson	13/02/2025 07:14 14/02/2025 20:00	14/02/2025	
Fujitsu Services Limited - Star Trains	18840652901	C5303909	4091909	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	13/02/2025 16:12 14/02/2025 20:00	14/02/2025	
Paypoint Network Limited - UK	(No Items)	02175552	4091580	TECH EXCHANGE	SELECT EXTRA CONVENIENCE, SELECT EXTRA CONVENIENCE, 12 CHILDWALL PARADE, LIVERPOOL, L14 6TT	Daniel Hanson	14/02/2025 08:00 14/02/2025 12:00	14/02/2025	
Fujitsu Services Limited - Banks	18840885201	C5303888	4091983	TECH EXCHANGE	RBSG, 138-140 Allerton Road, RBSG, LIVERPOOL, L18 2JN	Daniel Hanson	14/02/2025 09:30 14/02/2025 16:30	14/02/2025	
Computacenter - Astra Zeneca	18828319701	RITM0792518	4089366	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Daniel Hanson	11/02/2025 09:38 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18816110801	RITM0751537	4086929	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Daniel Hanson	07/02/2025 07:35 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18833034301	RITM0798073	4090475	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Daniel Hanson	12/02/2025 08:24 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18833021701	RITM0795873	4090474	COLLECTION	ASTRAZENECA, ASTRAZENECA, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Daniel Hanson	12/02/2025 08:20 14/02/2025 17:00	14/02/2025	
Computacenter - Astra Zeneca	18838137401	RITM0675124	4091450	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Daniel Hanson	13/02/2025 09:27 14/02/2025 17:00	14/02/2025	
CDW	18839760001	SV65459	4091731	COLLECTION	27 RUSKIN STREET, 27 RUSKIN STREET, LIVERPOOL, L4 3SH	Daniel Hanson	13/02/2025 14:02 14/02/2025 17:00	14/02/2025	
Fujitsu Services Limited - Star Trains	18837205001	C5303820	4091345	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	Daniel Hanson	13/02/2025 06:05 14/02/2025 20:00	14/02/2025	
Paypoint Network Limited - UK	18839285601	02176176	4091654	TECH EXCHANGE	BARGAIN BOOZE MOSS LANE, BARGAIN BOOZE, 119 MOSS LANE, ORRELL PARK, LIVERPOOL, L9 8AQ	Daniel Hanson	14/02/2025 08:00 14/02/2025 12:00	14/02/2025	
Vista Retail Support Limited	18839493601	3194719	4091672	TECH EXCHANGE	H SAMUEL, 64 THE MALL GOLDEN SQUARE, WARRINGTON, LANCASHIRE, WARRINGTON, WA1 1QE	Daniel Hanson	13/02/2025 13:15 14/02/2025 17:00	14/02/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18839102601	DEL1535644	4091584	CHAIR INSTALL	DAVID COOKE, 2 MONKS LANE, BOLTON, BL2 5BW	David Ranson	13/02/2025 11:59 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837311001	DEL1532732	4091358	CHAIR INSTALL	MERSEYCARE NHS TRUST, KINGS BUSINESS PARK, KINGS DRIVE, PRESCOT, L34 1PJ	David Ranson	13/02/2025 06:48 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838032701	DEL1534378	4091431	DESK & CHAIR INSTALL	GABY PICKIN GPICKIN@DELOITTE.C, APARTMENT 9, 11 CLARENCE STREET, SALFORD, M7 1BU	David Ranson	13/02/2025 09:08 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838032702	DEL1534378	4091431	DESK & CHAIR INSTALL	GABY PICKIN GPICKIN@DELOITTE.C, APARTMENT 9, 11 CLARENCE STREET, SALFORD, M7 1BU	David Ranson	13/02/2025 09:08 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838032703	DEL1534378	4091431	DESK & CHAIR INSTALL	GABY PICKIN GPICKIN@DELOITTE.C, APARTMENT 9, 11 CLARENCE STREET, SALFORD, M7 1BU	David Ranson	13/02/2025 09:08 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838032704	DEL1534378	4091431	DESK & CHAIR INSTALL	GABY PICKIN GPICKIN@DELOITTE.C, APARTMENT 9, 11 CLARENCE STREET, SALFORD, M7 1BU	David Ranson	13/02/2025 09:08 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838032705	DEL1534378	4091431	DESK & CHAIR INSTALL	GABY PICKIN GPICKIN@DELOITTE.C, APARTMENT 9, 11 CLARENCE STREET, SALFORD, M7 1BU	David Ranson	13/02/2025 09:08 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838032706	DEL1534378	4091431	DESK & CHAIR INSTALL	GABY PICKIN GPICKIN@DELOITTE.C, APARTMENT 9, 11 CLARENCE STREET, SALFORD, M7 1BU	David Ranson	13/02/2025 09:08 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837304101	DEL1532686	4091351	CHAIR INSTALL	MANCHESTER AIRPORT GROUP PLC, OLYMPIC HOUSE, MANCHESTER, M90 1QX	David Ranson	13/02/2025 06:41 14/02/2025 17:00	14/02/2025	
Paypoint Network Limited - UK	(No Items)	02176569	4091759	TECH EXCHANGE	BEST ONE, BEST ONE, 51A PEEL LANE, HEYWOOD, OL10 4TP	David Ranson	13/02/2025 14:44 14/02/2025 13:00	14/02/2025	
POSTURITE LIMITED	18837371201	DEL1534137	4091370	CHAIR INSTALL	PRIVATE ADDRESS, 5 WOOD LANE, ASHTON-UNDER-LYNE, OL6 8TG	David Ranson	13/02/2025 07:14 14/02/2025 17:00	14/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	18840327601	C5303901	4091797	TECH EXCHANGE	TRANSPORT FOR WALES, City Road, CHESHIRE, Chester, CH1 3NS	John Paul Barron	13/02/2025 15:12 14/02/2025 20:00	14/02/2025	
Xerox (UK) Technical***DO NOT INVOICE***	188393381	11603488	4091656	REPAIR	Boots UK Limited, Broughton Shopping Park, Chester Road, Reception, CHESTER, CH4 0DP	John Paul Barron	14/02/2025 09:00 14/02/2025 18:00	14/02/2025	
Computacenter Limited	18839270201	24245736	4091941	DELIVERY	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	John Paul Barron	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Computacenter Limited - HSBC	18839121501	RITM31892546	4091589	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	John Paul Barron	13/02/2025 12:04 14/02/2025 17:00	14/02/2025	
Computacenter Limited - HSBC	(No Items)	RITM31893271	4091971	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER BUSINESS PARK, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	John Paul Barron	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838346201	DEL1536461	4091483	DESK INSTALL	ROYAL LONDON, 186 BIDDULPH ROAD, CONGLETON, EAST CHESHIRE, CW12 3LS	John Paul Barron	13/02/2025 09:57 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838346202	DEL1536461	4091483	DESK INSTALL	ROYAL LONDON, 186 BIDDULPH ROAD, CONGLETON, EAST CHESHIRE, CW12 3LS	John Paul Barron	13/02/2025 09:57 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838346203	DEL1536461	4091483	DESK INSTALL	ROYAL LONDON, 186 BIDDULPH ROAD, CONGLETON, EAST CHESHIRE, CW12 3LS	John Paul Barron	13/02/2025 09:57 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838346204	DEL1536461	4091483	DESK INSTALL	ROYAL LONDON, 186 BIDDULPH ROAD, CONGLETON, EAST CHESHIRE, CW12 3LS	John Paul Barron	13/02/2025 09:57 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18838346205	DEL1536461	4091483	DESK INSTALL	ROYAL LONDON, 186 BIDDULPH ROAD, CONGLETON, EAST CHESHIRE, CW12 3LS	John Paul Barron	13/02/2025 09:57 14/02/2025 17:00	14/02/2025	
Secure Retail Limited	18840173301	00053599	4091768	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, TICKET OFFICE, NANTWICH ROAD, CREWE, CW2 6HR	John Paul Barron	13/02/2025 14:56 14/02/2025 12:00	14/02/2025	
Secure Retail Limited	18839382601	00053580	4091662	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, TICKET CREW DEPOT PLATFORM 12, NANTWICH ROAD, CW2 6HR	John Paul Barron	13/02/2025 12:52 14/02/2025 17:00	14/02/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18841273501	DEL1534234	4092037	CHAIR SP INSTALL	LIBRARIES AND INFORMATION SERV, CHILDWALL ROAD, LIVERPOOL, L15 6UT	Nadeem Saleem	13/02/2025 18:38 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18841273502	DEL1534234	4092037	CHAIR SP INSTALL	LIBRARIES AND INFORMATION SERV, CHILDWALL ROAD, LIVERPOOL, L15 6UT	Nadeem Saleem	13/02/2025 18:38 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837413101	DEL1534183	4091382	BARIATRIC INSTALL	HM REVENUE & CUSTOMS, INDIA BUILDINGS, 31 WATER STREET, LIVERPOOL, L2 7LS	Nadeem Saleem	13/02/2025 07:30 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837494801	DEL1534175	4091394	CHAIR INSTALL	50 GLOVER PLACE, NA, NA, BOOTLE, L20 4QR	Nadeem Saleem	13/02/2025 07:51 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18824515501	DEL1532679	4089502	BARIATRIC INSTALL	ASHA DUALEH, 51 BEACONSFIELD STREET, LIVERPOOL, L8 2UX	Nadeem Saleem	14/02/2025 09:00 14/02/2025 13:00	14/02/2025	
POSTURITE LIMITED	18816220801	DEL1532387	4088274	CHAIR INSTALL	VALUATION OFFICE AGENCY, UNIT J, YALE BUSINESS VILLAGE, ELLICE WAY, WREXHAM, LL13 7YL	Nadeem Saleem	14/02/2025 09:00 14/02/2025 13:00	14/02/2025	
POSTURITE LIMITED	18837335701	DEL1529911	4091363	CHAIR INSTALL	NICOLA HUGHES, TRI DRYFFRYN COTTAGE,, SYCHNANT PASS ROAD LL32 8RE, CONWY, LL32 8RE	Nadeem Saleem	13/02/2025 07:06 14/02/2025 17:00	14/02/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Ltd Tesco Project	18812158701	Connah's Quay	4086048	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 77 - 81 HIGH STREET, CONNAHS QUAY, DEESIDE, CH5 4DD	Olayiwola Olanrewaju	06/02/2025 10:22 14/02/2025 17:00	14/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	188403671	24241527	4091867	TECH EXCHANGE	SCREWFIX LTD, 4D DUKE AVENUE, STANLEY GREEN TRADING ESTATE, CHEADLE, SK8 6RX	Ryan Owen	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Computacenter Limited	18839004301	24244965	4091628	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU	Ryan Owen	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Computacenter Limited	18838508501	24244965	4091628	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU	Ryan Owen	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Paypoint Network Limited - UK	(No Items)	02177052	4091997	TECH EXCHANGE	LIFESTYLE EXPRESS, LIFESTYLE EXPRESS, 100 NORTHOOR ROAD, MANCHESTER, M12 5RS	Ryan Owen	13/02/2025 16:58 14/02/2025 13:00	14/02/2025	
PayPoint Network Ltd_Collections	18840392601	16599	4091822	COLLECTION	PREMIER NEWS & OFF LICENCE, 184 TRAFFORD ROAD, ECCLES, MANCHESTER, M30 0JP	Ryan Owen	13/02/2025 15:24 14/02/2025 17:00	14/02/2025	
Vista Retail Support Limited	18840197301	3195902	4091773	TECH EXCHANGE	H SAMUEL, 17 TOWN SQUARE, LANCASHIRE, OLDHAM, OL1 1XE	Ryan Owen	13/02/2025 15:01 14/02/2025 17:00	14/02/2025	
CXM	18838706001	5810458	4091517	TECH EXCHANGE	PLATTING FARM MEAT MARKET, PLATTING FARM, PLATTING ROAD, OLDHAM, OL4 4JW	Ryan Owen	13/02/2025 10:40 14/02/2025 17:00	14/02/2025	
CXM	18838706002	5810458	4091517	TECH EXCHANGE	PLATTING FARM MEAT MARKET, PLATTING FARM, PLATTING ROAD, OLDHAM, OL4 4JW	Ryan Owen	13/02/2025 10:40 14/02/2025 17:00	14/02/2025	
CXM	18838706003	5810458	4091517	TECH EXCHANGE	PLATTING FARM MEAT MARKET, PLATTING FARM, PLATTING ROAD, OLDHAM, OL4 4JW	Ryan Owen	13/02/2025 10:40 14/02/2025 17:00	14/02/2025	
CXM	18838705901	5810457	4091518	TECH EXCHANGE	PLATTING FARM MEAT MARKET, PLATTING FARM, PLATTING ROAD, OLDHAM, OL4 4JW	Ryan Owen	13/02/2025 10:40 14/02/2025 17:00	14/02/2025	
CXM	18838705902	5810457	4091518	TECH EXCHANGE	PLATTING FARM MEAT MARKET, PLATTING FARM, PLATTING ROAD, OLDHAM, OL4 4JW	Ryan Owen	13/02/2025 10:40 14/02/2025 17:00	14/02/2025	
CXM	18838705903	5810457	4091518	TECH EXCHANGE	PLATTING FARM MEAT MARKET, PLATTING FARM, PLATTING ROAD, OLDHAM, OL4 4JW	Ryan Owen	13/02/2025 10:40 14/02/2025 17:00	14/02/2025	
CXM	18838707801	5810459	4091519	TECH EXCHANGE	PLATTING FARM MEAT MARKET, PLATTING FARM, PLATTING ROAD, OLDHAM, OL4 4JW	Ryan Owen	13/02/2025 10:40 14/02/2025 17:00	14/02/2025	
CXM	18838707802	5810459	4091519	TECH EXCHANGE	PLATTING FARM MEAT MARKET, PLATTING FARM, PLATTING ROAD, OLDHAM, OL4 4JW	Ryan Owen	13/02/2025 10:40 14/02/2025 17:00	14/02/2025	
CXM	18838707803	5810459	4091519	TECH EXCHANGE	PLATTING FARM MEAT MARKET, PLATTING FARM, PLATTING ROAD, OLDHAM, OL4 4JW	Ryan Owen	13/02/2025 10:40 14/02/2025 17:00	14/02/2025	
Computacenter - BASF	18838895301	24245591	4091624	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Ryan Owen	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	



# Run Sheet

## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - BASF	18838112201	24244344	4091629	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Ryan Owen	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	18839951201	3195815	4091756	TECH EXCHANGE	LIDL, 151 COLNE ROAD, LANCASHIRE, BURNLEY, BB10 1EH	Simon Heath	13/02/2025 14:35 14/02/2025 17:00	14/02/2025	
Vista Retail Support Limited	18839495601	3195813	4091673	TECH EXCHANGE	LIDL, WYRE STREET, PADIHAM, PADIHAM, BB12 8DF	Simon Heath	13/02/2025 13:16 14/02/2025 17:00	14/02/2025	
Verifone UK LTD	18839604301	G348860	4091699	TECH EXCHANGE	STONEGATE - ELEPHANT & CASTLE , 4-10 DEANSGATE, 4-10 DEANSGATE, LANCASHIRE, BL1 1BR	Simon Heath	13/02/2025 13:42 14/02/2025 18:00	14/02/2025	
DHL Supply Chain Limited - RBS	18839600902	42371	4091695	COLLECTION	11 VICTORY ROAD, 11 VICTORY ROAD, LITTLE LEVER, BOLTON, BL3 1QY	Simon Heath	13/02/2025 13:42 14/02/2025 17:00	14/02/2025	
DHL Supply Chain Limited - RBS	18839600901	42371	4091695	COLLECTION	11 VICTORY ROAD, 11 VICTORY ROAD, LITTLE LEVER, BOLTON, BL3 1QY	Simon Heath	13/02/2025 13:42 14/02/2025 17:00	14/02/2025	
Computacenter Limited	(No Items)	24244782	4091926	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (0081, TULKETH MILL, BALCARRES RD, Preston, PR2 2DD	Simon Heath	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Vista Retail Support Limited	18839301601	3192763	4091648	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 27, GRAND ARCADE, SHOPPING CENTRE, WIGAN, WN1 1BH	Simon Heath	13/02/2025 12:38 14/02/2025 17:00	14/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18839794401	DEL1532735	4091737	CHAIR INSTALL	WINCANTON, 1 PETTER COURT, SAMLESBURY ENTERPRISE ZONE, MELLOR BROOK, BLACKBURN, BB2 7FS	Stephen Fitton	13/02/2025 14:09 14/02/2025 17:00	14/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188382673	11603370	4091471	REPAIR WITH PARTS	ASDA STORES LIMITED, 1 Welbeck Avenue, Store, BLACKPOOL, FY4 4ES	Stephen Fitton	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188382612	11603370	4091471	REPAIR WITH PARTS	ASDA STORES LIMITED, 1 Welbeck Avenue, Store, BLACKPOOL, FY4 4ES	Stephen Fitton	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188382624	11603370	4091471	REPAIR WITH PARTS	ASDA STORES LIMITED, 1 Welbeck Avenue, Store, BLACKPOOL, FY4 4ES	Stephen Fitton	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188382513	11603370	4091471	REPAIR WITH PARTS	ASDA STORES LIMITED, 1 Welbeck Avenue, Store, BLACKPOOL, FY4 4ES	Stephen Fitton	14/02/2025 09:00 14/02/2025 17:00	14/02/2025	
Centrex Services	18841111501	INC0000302551 45	4092018	TECH EXCHANGE	FLAT 2, FLAT 2, 71 STATION ROAD, FLOORBURGH, GRANGE-OVER-SANDS, LA11 7JZ	Stephen Fitton	13/02/2025 17:45 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837822401	DEL1535337	4091415	DESK SP INSTALL	CHRIS FILLINGHAM, 4 BRIDGE ROAD, NETHER KELLET, CARNFORTH, LA6 1HH	Stephen Fitton	13/02/2025 08:39 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837822402	DEL1535337	4091415	DESK SP INSTALL	CHRIS FILLINGHAM, 4 BRIDGE ROAD, NETHER KELLET, CARNFORTH, LA6 1HH	Stephen Fitton	13/02/2025 08:39 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837822403	DEL1535337	4091415	DESK SP INSTALL	CHRIS FILLINGHAM, 4 BRIDGE ROAD, NETHER KELLET, CARNFORTH, LA6 1HH	Stephen Fitton	13/02/2025 08:39 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837822404	DEL1535337	4091415	DESK SP INSTALL	CHRIS FILLINGHAM, 4 BRIDGE ROAD, NETHER KELLET, CARNFORTH, LA6 1HH	Stephen Fitton	13/02/2025 08:39 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837822405	DEL1535337	4091415	DESK SP INSTALL	CHRIS FILLINGHAM, 4 BRIDGE ROAD, NETHER KELLET, CARNFORTH, LA6 1HH	Stephen Fitton	13/02/2025 08:39 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837822406	DEL1535337	4091415	DESK SP INSTALL	CHRIS FILLINGHAM, 4 BRIDGE ROAD, NETHER KELLET, CARNFORTH, LA6 1HH	Stephen Fitton	13/02/2025 08:39 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837822407	DEL1535337	4091415	DESK SP INSTALL	CHRIS FILLINGHAM, 4 BRIDGE ROAD, NETHER KELLET, CARNFORTH, LA6 1HH	Stephen Fitton	13/02/2025 08:39 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18837822408	DEL1535337	4091415	DESK SP INSTALL	CHRIS FILLINGHAM, 4 BRIDGE ROAD, NETHER KELLET, CARNFORTH, LA6 1HH	Stephen Fitton	13/02/2025 08:39 14/02/2025 17:00	14/02/2025	
Centrex Services	18841121801	INC0000302137 70	4092022	TECH EXCHANGE	TRAVIS PERKINS TRADING CO LTD, TRAVIS PERKINS TRADING CO LTD, MINTSFETT ROAD, KENDAL, LA9 6RX	Stephen Fitton	13/02/2025 17:47 14/02/2025 17:00	14/02/2025	
POSTURITE LIMITED	18832815601	DEL1533449	4091435	CHAIR INSTALL	ANGELA WALLACE, 33 CASTLE ROAD, KENDAL, LA9 7AU	Stephen Fitton	14/02/2025 09:00 14/02/2025 13:00	14/02/2025	
POSTURITE LIMITED	18837301801	DEL1534790	4091349	CHAIR INSTALL	20 THE FOXWOOD, CHARNOCK RICHARD, CHORLEY, LANCASHIRE, PR7 5JQ	Stephen Fitton	13/02/2025 06:40 14/02/2025 17:00	14/02/2025	