



# Run Sheet

Stephen Fitton 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	1
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Job # 4203893	Customer	HCL - Dover			Job Address
SLA Window	25/07/2025 08:00 - 25/07/2025 17:00	Contact Name	Aled Williams?and Stephen Partington +44 (0)1773 402126	+44 (0)1773 402126	1-3 Helix Business Park New Bridge Road Ellesmere Port, Cheshire CH65 4LR,
Activity	MANPOWER	Contact Phone	Aled Williams?and Stephen Partington +44 (0)1773 402126	+44 (0)1773 402126	
Priority	ND 1700				
Ref 1	DOVER_UK_25/07/25				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Ticket Reference??  SCTASK1440033 SCTASK1440718 SCTASK1455452 SCTASK1440025 SCTASK1450563 SCTASK1450515 SCTASK1422470 SCTASK1412017 SCTASK1436061 INC1164999 ?    Rico Ticket Reference??  ?NA   ??  ...	

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4208408	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/07/2025 17:37 - 25/07/2025 17:00	<b>Contact Name</b>		LAURA BERRY	WAITROSE CHURCH STREET CONTACT CENTRE ABOVE
Activity	CHAIR SP INSTALL	<b>Contact Phone</b>		07540466292	WAITROSE WILMSLOW SK9 1AY
Priority	ND 1700				
Ref 1	DEL1605574				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: If you come to Floor 2 in carpark right at the far end of carpark at the back- one flight of stairs down to area *** Please call 1 hour before arrival.Customer Ref / PO: JLC0003014916Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1605574&address=Waitrose Church%20Street WILMSLOW Contact%20Centre%20above%20Waitrose SK9%201AY >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19401583901	100136942	UltraBoard 960 V2 Compact Stan				
19401583902	0390223BLA	RH Logic 300 Complete Bla 8E				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19401584101	100136942	UltraBoard 960 V2 Compact Stan				
19401584201	0390223BLA	RH Logic 300 Complete Bla 8E				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4208057	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/07/2025 13:30 - 25/07/2025 17:00	Contact Name	KIERAN MURRAY	POSEIDON HOUSE ASHURST DRIVE, BIRD HALL LANE
Activity	DESK & CHAIR INSTALL	Contact Phone	07775647236	NA CHEADLE SK3 0XB
Priority	ND 1700			
Ref 1	DEL1605257			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Check in with security lodge User is 2nd Floor Poseidon House *** Please call 1 hour before arrival.Customer Ref / PO: 00111 - TUK - TUS (SAE) / T0259443Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1605257&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1605257&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1605257&amp;address"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1605257&amp;address&lt;/a&gt;</p> <p>=POSEIDON%20HOUSE ASHURST%20DRIVE %20BIRD%20HALL%20LANE CHEADLE NA SK3%200XB &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



**Run Sheet**  
Nadeem Saleem 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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**Run Sheet**  
Nadeem Saleem 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Returned Items for Job # 4208057 page 1 of 1



# Run Sheet

Nadeem Saleem 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4208124	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/07/2025 14:05 - 25/07/2025 17:00	<b>Contact Name</b>		NICOLA WILLIAMS	MARKERSTUDY GROUP EMBANKMENT WEST TOWER 101 CATHEDRAL APPROACH Salford M3 7FB
Activity	CHAIR SP INSTALL	<b>Contact Phone</b>		07876683042;078	
Priority	ND 1700				
Ref 1	DEL1598166				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>*** Customer Instructions: NA *** Please call 1 hour before arrival.Customer Ref / PO: 13132 NICOLA WILLIAMSItems on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1598166&amp;address=Markerstudy%20Group%20Embankment%20West%20Tower%20Salford%20101%20Cathedral%20Approach%20M3%207FB">https://rico.jotform.com/222823708509055?refNumber=DEL1598166&amp;address=Markerstudy%20Group%20Embankment%20West%20Tower%20Salford%20101%20Cathedral%20Approach%20M3%207FB</a>Once the job is completed please click this link to open and complete the form.&lt;a&gt;</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a&gt;</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19400655301	2333029	Premium Monitor Riser - Graphi				
19400655302	1301037	RH New Logic 220 High Back wit				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Nadeem Saleem 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4207763	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/07/2025 07:10 - 25/07/2025 17:00	<b>Contact Name</b>		MAHMOUD AHMED P5147271	MAHMOUD AHMED P5147271 3 LULWORTH AVENUE URMSTON MANCHESTER M41 8UH
Activity	CHAIR INSTALL	<b>Contact Phone</b>		01980619818	
Priority	ND 1700				
Ref 1	DEL1602084				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: P5147271Items on order:9820011 - KEYBOARDS - Posturite N	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1602084&address=3%20Lulworth%20Avenue MANCHESTER Urmston M41%208UH >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19398163201	100141085	Positiv ME300 (High Back) - Bl				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4205191	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/07/2025 09:00 - 25/07/2025 17:00	Contact Name	Teresa Mcarry		PASSY MAY DOUGLAS INDIA BUILDING WATER STREET LIVERPOOL L2 0QD
Activity	MANPOWER	Contact Phone	03000541280		
Priority	ND 1700				
Ref 1	DEL1598648				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: DEMONSTRATION VISIT CHAIR ALREADY ON SITE Lift access available. To be delivered to Floor 1 *** Please call 1 hour before arrival.Customer Ref / PO: 6000270039Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1598648&address=India%20Building LIVERPOOL Water%20Street L2%200QD>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19366456301	100143254	P-Sit High Back - 3 Lever Seat				



# Run Sheet

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Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4208130	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/07/2025 14:10 - 25/07/2025 17:00	Contact Name	ABIGAIL COX	AG SERVICE COMPANY LIMITED 35 ARUNDEL ROAD HILLSIDE SOUTHPORT PR8 3DQ
Activity	CHAIR SP INSTALL	Contact Phone	07778187643	
Priority	ND 1700			
Ref 1	DEL1603662			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*** Customer Instructions: We have a ring door bell please press this so I know you are here. Please also give me a ring on the number provided if possible. *** Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order:3823001 - DESKSIMPLE - Positiv Bl  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1603662&amp;address=AG%20Service%20Company%20Limited%2035%20Arundel%20Road%20SOUTHPORT%20Hillside%20PR8%203DQ">https://rico.jotform.com/222823708509055?refNumber=DEL1603662&amp;address=AG%20Service%20Company%20Limited%2035%20Arundel%20Road%20SOUTHPORT%20Hillside%20PR8%203DQ</a> &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1603662&amp;address=AG%20Service%20Company%20Limited%2035%20Arundel%20Road%20SOUTHPORT%20Hillside%20PR8%203DQ"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1603662&amp;address=AG%20Service%20Company%20Limited%2035%20Arundel%20Road%20SOUTHPORT%20Hillside%20PR8%203DQ &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf



**Run Sheet**  
Nadeem Saleem 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Run Sheet  
Nadeem Saleem 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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# Run Sheet

Nadeem Saleem 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4207938	Customer	POSTURITE LIMITED			Job Address
SLA Window	25/07/2025 09:00 - 25/07/2025 17:00	Contact Name	EMMA SCHOLES		BAE SYSTEMS SAMLESBURY AERODROME, FAO EMMA SCHOLES MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Activity	CHAIR INSTALL	Contact Phone	03300482324		
Priority	ND 1700				
Ref 1	DEL1604445				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: PLEASE RING EMMA SCHOLES 03300474840 *** Please call 1 hour before arrival. Customer Ref / PO: CPA000293418 Deliveries DPD or UPS Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1604445&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1604445&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1604445&amp;address"&gt;Bae%20Systems Samlesbury%20Aerodrome %20FAO%20EMMA%20SCHOLES BLACKBURN Myerscough%20Road %20Balderstone BB2%207LF &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19393000701	9784311BLA	Positiv ME 300, Lumbar, Height	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4208031	Customer	Vista Retail Support Limited	Job Address
SLA Window	24/07/2025 13:06 - 25/07/2025 17:00	Contact Name	LIDL STANDISH, 91 PRESTON ROAD LANCASHIRE WIGAN WN6 0JF
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3341997		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3341997: faulty HHT replacement Passcode: 13505219	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19400311801	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## John Paul Barron 25/07/2025

<b>Date</b>	25/07/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Barron, John Paul	<b>Jobs on Run</b>	6
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Job # 4207854	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	24/07/2025 09:56 - 25/07/2025 17:30	Contact Name	Lancaster (PA) 60531	VODAFONE RETAIL (LANCASTER)
Activity	TECH EXCHANGE	Contact Phone	07717 763950	Lancaster, 32 Market Square, (off Market Street) , Lancashire, England LANCASHIRE Lancaster LA1 1HT
Priority	ND 1700			
Ref 1	C5315996			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/07/2025 20:00 SLA: ND 25/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPM920-I5-W11-23H2 x 1	Problem: [TC] Lenovo M920-i5 WIN11 23H2 Base Unit faulty Root Cause: Unknown Action: Engineer to attend and replace Lenovo M920-i5 Test: With Vodafone Service desk URL: Call history:: ##### Call 5315996   Problem   Web Service   qws_uk   Thu 24 Jul 2025 09:56:04   A+C+P  agent.loginname=qws_uk equipment.assettag=VFDGB000000VI284TA23 contract.pkey=23219 call.poms=1 call.zip=LA1 1HT call.address=Lancaster 32 Market Square (off Market Street) Lancashire England call.city=Lancaster call.customerid=INC17933313 call.problem=RET60531-032 - Windows - Boot Loop call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFM920I5WIN1123H2 call.priority=2-Medium call.datereported=7/24/2025 10:55:19 AM  ##### Call 5315996   Problem   Web Service   qws_uk   Thu 24 Jul 2025 09:56:04   A+C+P ...

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19398856901	_VPM920-I5-W11- <del>P0H2</del> M920 I5:WIN11 23H2					

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19398857101	_VPM920-I5-W11	PURM920 I5:WIN11 23H2				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4208298	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	25/07/2025 09:00 - 25/07/2025 17:00	Contact Name	GSM 4608	ASDA STORES LIMITED Ovangle Road Store
Activity	CONSUMABLE INSTALL	Contact Phone	01524580780	ASDA STORES LIMITED LANCASTER LA1 5JR
Priority	ND 1700			
Ref 1	1-538038781194			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 29/07/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: 4608SerialNumber: 406336990B62NProductIdentifier: 40G0230Model: 4063-430Physical Location: Store</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only: - Monday ..... Friday 09:00 ..... 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 ..... 17:00 Sunday 10:00 ..... 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday ..... Saturday 09:00 ..... 17:00 Sunday &amp; Bank Holidays 10:00 ..... 16:00 All Maintenance kits: - 3 day SLA. Monday ..... Friday 09:00 ..... 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194012665	40X8421	MS81x SVC Maint Kit Fuser type				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194012667	40X8421	MS81x SVC Maint Kit Fuser type				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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John Paul Barron 25/07/2025

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Job # 4208411	Customer	National Gas Metering			Job Address
SLA Window	24/07/2025 09:00 - 25/07/2025 17:00	Contact Name	SARAH FRENCH OR BOGDAN PUCHACZ		THE BELSFIELD HOTEL THE BELSFIELD HOTEL THE BELSFIELD KENDAL ROAD WINDERMERE LA23 3EL
Activity	COLLECTION	Contact Phone	01539 442448		
Priority	ND 1700				
Ref 1	NG5941				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
COLLECTION OF A GAS METER - SERIAL REF 230992	COLLECTION OF A GAS METER - SERIAL REF 230992

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4207880	Customer	Fujitsu Services Ltd -Telefonica - P2PE			Job Address
SLA Window	24/07/2025 10:41 - 25/07/2025 18:00	Contact Name	Dylan		Preston - Deepdale Shopping Park UNIT FC2C Preston PRESTON PR1 6QY
Activity	TECH EXCHANGE	Contact Phone	+441772958481		
Priority	ND 1900				
Ref 1	C5316008				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 25/07/2025 18:00 SLA: ND 25/07/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2INGLANCE3000 x 1	<p>Problem: [P2PE] Faulty Ingenico Lane 3000 PED Root Cause: Unknown Action: Confirm fault and if necessary replace and configure new PED following normal P2PE procedures configuring for VCom as documented. Engineer MUST confirm new PED is powered and contact the Fujitsu Managed Service Desk on 0203 949 3514 and request they arrange activation of the new serial. Test: Engineer to check new PED has power. User to test when activated. URL: Call history:: ##### Call 5316008   Problem   Web Service   qws_uk   Thu 24 Jul 2025 10:39:12   A+C+P</p> <pre>agent.loginname=qws_uk equipment.assettag=TELGB000000T0588TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007230732 call.problem=HW - 0588 - 02 - PED replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/PED_LANE_3000 call.priority=2-Medium call.datereported=7/24/2025 10:39:09 AM  ##### Call 5316008   Problem   Web Service   qws_uk   Thu 24 Jul 2025 10:39:12   A+C+P</pre> <p>SITE OPENING TIMES [ Preston - Deepdale Shopping Park ] Mon-Sat: 09:00-17:30 Sun: CLOSED...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19399251601	_O2INGLANCE3000	P2P:CPD:LANE 3000:VMO2 RETAIL	22200733301110	1025872674		

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## John Paul Barron 25/07/2025

<b>Date</b>	25/07/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Barron, John Paul	<b>Jobs on Run</b>	6
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Job # 4208361	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/07/2025 16:37 - 25/07/2025 17:00	Contact Name		THE RANGE UNIT 1, QUEENS RETAIL PARK QUEENS ROAD PRESTON PR1 4HZ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3350050			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3350050  Till 8's printing blurry/faded receipts. Heating element cleaned  cables reseated no change. Printer is a 7197. Can you please investigate.  Mon - Sat: 9.00 - 8.00  Sun: 10.30-4.30</p>	<p>Replace PTR-NCR-7197-RS2/USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19401398101	PTR-NCR-7197-R	\$27.95 NCR-7197-RS2/USB				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19401398301						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4207816	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	23/07/2025 10:00 - 25/07/2025 18:00	Contact Name	Nick Hoarty	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown	MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000363579			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-07-23", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193743271	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0W9STM			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4207819	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Amjad Abouselo	Mill Court Reception Mill Court Reception
Activity	DELIVERY	<b>Contact Phone</b>		-	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000369587				England
Ref 2					SK10 2NA
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Requested by date": "2025-07-25", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000005091_UK10_EUSAP", "Early Product Development UK", "Cost Center Account Number": "CC_0000005091_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193981758	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BB7FY			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193981760						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204902	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000366919			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF54LPZE","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867189	Please collect and remove single device.	Please collect and remove single device.	PF54LPZE			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204903	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	<b>Contact Phone</b>		-	
Priority	ND 1700				
Ref 1	WOT000366931				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0P8470", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867190	Please collect and remove single device.	Please collect and remove single device.	GM0P8470			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204909	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000366934			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF5BKF84","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867340	Please collect and remove single device.	Please collect and remove single device.	PF5BKF84			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204910	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	<b>Contact Phone</b>		-	
Priority	ND 1700				
Ref 1	WOT000366916				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0LW01N", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867341	Please collect and remove single device.	Please collect and remove single device.	GM0LW01N			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204911	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	<b>Contact Phone</b>		-	
Priority	ND 1700				
Ref 1	WOT000366910				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0JTX07", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867342	Please collect and remove single device.	Please collect and remove single device.	GM0JTX07			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204912	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	<b>Contact Phone</b>		-	
Priority	ND 1700				
Ref 1	WOT000366908				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PF588SBB", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867343	Please collect and remove single device.	Please collect and remove single device.	PF588SBB			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204918	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	<b>Contact Phone</b>		-	
Priority	ND 1700				
Ref 1	WOT000366939				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0PJKD4", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867541	Please collect and remove single device.	Please collect and remove single device.	GM0PJKD4			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204919	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000366941			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF54ZV01","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867543	Please collect and remove single device.	Please collect and remove single device.	PF54ZV01			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204920	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	<b>Contact Phone</b>		-	
Priority	ND 1700				
Ref 1	WOT000366937				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0TE8DS", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867545	Please collect and remove single device.	Please collect and remove single device.	GM0TE8DS			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204921	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	<b>Contact Phone</b>		-	
Priority	ND 1700				
Ref 1	WOT000366930				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GMOTE7MB", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867546	Please collect and remove single device.	Please collect and remove single device.	GMOTE7MB			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204922	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	<b>Contact Phone</b>		-	
Priority	ND 1700				
Ref 1	WOT000366940				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0LW17R", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867548	Please collect and remove single device.	Please collect and remove single device.	GM0LW17R			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204923	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	<b>Contact Phone</b>		-	
Priority	ND 1700				
Ref 1	WOT000366921				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0R7PA8", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867550	Please collect and remove single device.	Please collect and remove single device.	GM0R7PA8			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204930	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	<b>Contact Name</b>		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	<b>Contact Phone</b>		-	
Priority	ND 1700				
Ref 1	WOT000366927				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0R45F7", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193867898	Please collect and remove single device.	Please collect and remove single device.	GM0R45F7			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Claire Booth 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4204931	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/07/2025 10:00 - 25/07/2025 18:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000366925			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF587TJY","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-07-25", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193867899	Please collect and remove single device.	Please collect and remove single device.	PF587TJY			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Berlindo D`Assuncao 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4208005	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	25/07/2025 08:00 - 25/07/2025 17:00	Contact Name	ELLIE FITZGERALD		WIPRO LIMITED WIPRO LIMITED
Activity	COLLECTION	Contact Phone	-		CHEADLE WILMSLOW ROAD JL041 CHEADLE
Priority	ND 1700				CHEADLE SK8 3BZ
Ref 1	132294759/ 193995508/ 957073157				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PED Collection - 192567303461103311038296 : Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202507241042 Caller: Ellie Fitzgerald Opened by: Ellie Fitzgerald Requested For: Ellie Fitzgerald WatchList: Louise MatleyYasmine RobertsLisa Endson Select which service you require.: Collection Select the PED type.: Wireless - Ingenico Link/2500 Enter the Serial number of the PED: 192567303461103311038296 Location: Admin Office Incident INC6698757 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.	INC6698757

Job Notes

In Items



# Run Sheet

Berlindo D`Assuncao 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4208223	Customer	HCL Network Rail Dispatch			Job Address
SLA Window	24/07/2025 15:41 - 25/07/2025 17:00	Contact Name	DANIEL WRIGHT		STOCKPORT MOM OFFICE STOCKPORT MOM OFFICE EDGELEY MDU STOCKPORT SK3 9QS
Activity	SOFTWARE INSTALL	Contact Phone	07919128501		
Priority	ND 1700				
Ref 1	NRINC0864901				
Ref 2	9200065349				
No. of Parts	0				

Instructions 1	Instructions 2
rebuild a desktop computer which is extremely slow	Reference NRINC0864901 Title Engineers Required = 1 Contact Name Daniel Wright 07919128501 Contact Number Daniel Wright 07919128501 Type of Site Dispatch Full Site Address Stockport MOM office Edgeley MDU Stockholm road sk3 9sb Postal Code sk3 9sb Activity SOFTWARE INSTALL ND 1700 240 MIN (SOFTWARE INSTALL - BUILD- HALF DAY VISIT BEFORE 5PM) Priority ND 1700 Duration 240 Scheduled Visit Date 25th July Part name Build Stick Win11 23H2 v1.0 Users Current Device 4d033048 Serial Number S4HV2014 Asset number 4d033048 Number of build sticks required 1 Number of builds required (1-2 builds half day 3-4 builds full day) 1 build Fault Description 1 Engineer required to rebuild a desktop computer which is extremely slow. Build Type (Standard / Control / NA) Standard Required Engineer actions on site "1 ) Engineer to call NR IP team on 03308532101...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Berlindo D`Assuncao 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4208118	Customer	CDW		Job Address
SLA Window	24/07/2025 14:00 - 25/07/2025 17:00	Contact Name	FAO JAMIE YOUNG	39 HORNBEEAM CLOSE 39 HORNBEEAM CLOSE STOCKPORT SK2 7QS
Activity	COLLECTION	Contact Phone	07384833238	
Priority	ND 1700			
Ref 1	SCTASK0640901			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE COLLECT AND RETURN EQUIPMENT TO CDW.	ATTEND SITE COLLECT AND RETURN LEAVER EQUIPMENT LISTED BELOW TO CDW EQUIPMENT TO BE COLLECTED:  1x iphone 1x laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19400630801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19400631001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4208213	Customer	Vista Retail Support Limited	Job Address
SLA Window	24/07/2025 15:39 - 25/07/2025 17:00	Contact Name	MCDONALDS - NCR 260 LONDON ROAD HAZEL GROVE
Activity	TECH EXCHANGE	Contact Phone	STOCKPORT CHESHIRE STOCKPORT SK7 4RD
Priority	ND 1700		
Ref 1	3350302		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3350302 - DT - Quail Digital Pro9 - Headset Faulty	Replace MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19401118801	MCD-HSET-QUA	QUAIL HEADSET				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19401119001						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Berlindo D`Assuncao 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4208155	Customer	Symec Travis Perkins		Job Address
SLA Window	24/07/2025 14:35 - 25/07/2025 17:00	Contact Name	FAO HELEN ASHLEY	C C F C C F MARGARET STREET ASHTON-UNDER-LYNE OL7 0QQ
Activity	TECH EXCHANGE	Contact Phone	0161 330 4639	
Priority	ND 1700			
Ref 1	00459783			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap for Faulty zebra TC57 SN:19180522506445	Swap for Faulty zebra TC57 SN:19180522506445

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

<b>Date</b>	25/07/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	11
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Job # 4207795	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	24/07/2025 08:04 - 25/07/2025 20:00	Contact Name	SALFORD (CENTRAL) NLC2798 NT STATIC	Northern Rail - STAR Salford Railway Station, New Bailey Street, Salford, Greater Manchester, Inner M
Activity	TECH EXCHANGE	Contact Phone	0161 8330655	Greater Manchester Salford M3 5ET
Priority	ND 1900			
Ref 1	C5315982			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/07/2025 20:00 SLA: ND 25/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5315982   Problem   Web Service   qws_uk   Thu 24 Jul 2025 08:03:35   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000N2798TA23 contract.pkey=23200 call.poms=1 call.zip=M3 5ET call.address=Salford Railway Station New Bailey Street Salford Greater Manchester Inner M call.customerid=INC17932769 call.problem=NLC2798 SALFORD (CENTRAL) NLC 2798 Site SALFORD (CENTRAL) Window 30 Serial N call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=7/24/2025 9:03:12 AM ...

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19398350801	_NRNEWND4020	MICR:MAGNETIC TICKET DT 203DPI	38020			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19398351001	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	38020			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4207906	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	24/07/2025 11:02 - 25/07/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0376197			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device -:SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 000000000004828238 collect device - UK032996 - HP 840 G8 i7/5CG2123D92

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19399334801						



# Run Sheet

Ryan Owen 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4208184	Customer	Secure Retail Limited		Job Address
SLA Window	24/07/2025 15:00 - 25/07/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMA LTD WAGAMAMA LTD 2 ST PETERS SQUARE MANCHESTER M2 3AA
Activity	TECH EXCHANGE	Contact Phone	01613 024 630	
Priority	ND 1700			
Ref 1	00058513			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange:314-465-790 PTID:30798098

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19400924501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19400924701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4208209	Customer	Computacenter - KPMG		Job Address
SLA Window	25/07/2025 09:00 - 25/07/2025 17:00	Contact Name	JAMIE RICHARDS	K P M G L L P 1 ST PETERS SQUARE MANCHESTER M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07528473574	
Priority	ND 1700			
Ref 1	24431056r			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
KPMG phone swap	Serial: FFWDTTHBOGPP

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4203910	Customer	Computacenter Horizon Project		Job Address
SLA Window	18/07/2025 13:54 - 25/07/2025 17:00	Contact Name	SAHRON ROWLINSON	SAHRON ROWLINSON LANDMARK, ST PETER'S SQUARE MANCHESTER M1 4BP
Activity	TECH EXCHANGE_R	Contact Phone	7708 315755	
Priority	ND 1700			
Ref 1	5777496_CLF516_2507			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07591984016 (Rachel)	Collect serial number 20Q1S3JV00PC1BFF42 any queries contact 07591 984 016 (Rachel)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383122501						

Returned Items



# Run Sheet

Ryan Owen 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4206598	Customer	Computacenter Horizon Project		Job Address
SLA Window	22/07/2025 19:45 - 25/07/2025 17:00	Contact Name	JINGY ZHANG	JINGY ZHANG LANDMARK ST PETER'S SQUARE MANCHESTER M1 4BP
Activity	COLLECTION	Contact Phone	7703112528	
Priority	ND 1700			
Ref 1	43286553_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned User collection only 9:00 - 17:00 any issues call 07591984016 (Rachel)	Collect legacy device 20Q1S3JV00PC1CRBGM any queries contact 07591 984 016 (Rachel)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19393509701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19393509901						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Ryan Owen 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4207972	Customer	Computacenter Limited		Job Address
SLA Window	25/07/2025 09:00 - 25/07/2025 15:00	Contact Name	Michael Roberts	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447827022465	11 Portland St Manchester 11 Portland St Manchester M1 3HU
Priority	ND 1500			
Ref 1	24434887			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Michael Roberts Contact Number - 07827022465 Lotion - 11 Portland St Manchester M1 3HU - Heritage - Device - WINDOWMake - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19399669901	4707160	LBG:PPD HP 830 G9 i5 16GB				



# Run Sheet

Ryan Owen 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4208120	Customer	Computacenter Limited		Job Address
SLA Window	25/07/2025 09:00 - 25/07/2025 15:00	Contact Name	Michael Roberts	LLOYDS BANKING GROUP PLC (008102783 11 Portland St, Manchester 11 Portland St, Manchester M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	+447827022465	
Priority	ND 1500			
Ref 1	24435067r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
RSG-VA Contact Name - Michael Roberts Contact Number - 07827022465 Lotion - 11 Portland St Manchester M1 3HU - Heritage - Device - WINDS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Par	

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time



# Run Sheet

Ryan Owen 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4207968	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	24/07/2025 12:29 - 25/07/2025 17:00	Contact Name	FLORENCE MILLAR	COMPUTACENTER HSBC FLAT 28 MURRAY.....S MILLS 50 BENGAL ST MANCHESTER M4 6LR
Activity	COLLECTION	Contact Phone	07739594732	
Priority	ND 1600			
Ref 1	RITM35699780			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection ..... this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Laptop</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19399769101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19399769301						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Ryan Owen 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4208248	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	24/07/2025 15:56 - 25/07/2025 17:00	Contact Name	LYSE TSHIMANGA		19 WHITELEY STREET 19 WHITELEY STREET MANCHESTER M11 4HF
Activity	COLLECTION	Contact Phone	078662 27092		
Priority	ND 1700				
Ref 1	44051				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To Collect 1 x Item with 1 x Tote	<p>* PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME *** ALL RETURN LABELS / SEALS USED MUST BE RECORDED *** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ***** ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM (CSC-AssetRecovery@tvsscs.com) WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4207801	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/07/2025 08:25 - 25/07/2025 17:00	Contact Name	LEANNE PALFREY	B&Q B & Q PLC WESTHULME WAY OLDHAM OL1 2PH
Activity	TECH EXCHANGE	Contact Phone	+44 161 626 006	
Priority	ND 1700			
Ref 1	24436838			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01304POS30P  Till number: 30  Peripheral make/model(Please copy and paste CI): SCANNERDS6878  Handheld or presentation scanner: handheld  Is it happening for one or all products?: all  Product(s) information: all  Description of issue: Handheld scanner stopped working. Seems like it is not charging at all now. Tried it on a different docking station - didn't work. Replaced the battery with another working one still didn't work.  Contact name/number: Leanne Palfrey +44 161 626 0066

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Ranson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4208404	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	24/07/2025 17:26 - 25/07/2025 20:00	Contact Name	Prestatyn (WL) (PA) 60467	Prestatyn
Activity	TECH EXCHANGE	Contact Phone	07920813361	Prestatyn, Unit 9, Prestatyn Retail Park Denbighshire
Priority	ND 1900			Prestatyn LL19 9LR
Ref 1	C5316111			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/07/2025 20:00 SLA: ND 25/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPM920-I5-W11-23H2 x 1	Problem: [TC] Lenovo M920-i5 WIN11 23H2 Base Unit faulty Root Cause: Unknown Action: Engineer to attend and replace Lenovo M920-i5 Test: With Vodafone Service desk URL: Call history: ##### Call 5316111   Problem   Web Service   qws_uk   Thu 24 Jul 2025 17:25:35   A+C+P  agent.loginname=qws_uk equipment.assettag=VFDB00000VI671TA23 contract.pkey=23219 call.poms=1 call.zip=LL19 9LR call.address=Prestatyn Unit 9 Prestatyn Retail Park call.city=Prestatyn call.customerid=INC17928242 call.problem=RET60467-001 - Base Unit - Offline after 23H2 Repair package call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFM920I5WIN1123H2 call.priority=2-Medium call.datereported=7/24/2025 6:25:13 PM  ##### Call 5316111   Problem   Web Service   qws_uk   Thu 24 Jul 2025 17:25:35   A+C+P  RET60467-001 - Base Unit - Offline after 23H2 Repair package ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19401548901	_VPM920-I5-W11-23H2	M920-I5:WIN11 23H2				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Ranson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4208041	Customer	Computacenter - Kingfisher			Job Address
SLA Window	24/07/2025 13:12 - 25/07/2025 17:00	Contact Name	TRACEY SHERIFF	B & Q PLC	
Activity	TECH EXCHANGE	Contact Phone	01745342422	B & Q PLC UNIT 1 CLWYD RETAIL PARK RHYL LL18 2TJ	
Priority	ND 1700				
Ref 1	24434750				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	<p>Category: I have a till query</p> <p>Sub Category: 1.) Seamless payment till</p> <p>Symptom: Beetle</p> <p>Till number: 84</p> <p>Description: ***EPOS Team advised under INC6038765***</p> <p>JJ</p> <p>Jatin Jatin</p> <p>Work notes 17/07/2025 10:03:36</p> <p>The store reported the front part/plate of the beetle on till 84 is completely broken off. They are not able to turn it back on. I checked on ME and its BO</p> <p>Its unavailable in both.</p> <p>*****</p> <p>...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Ranson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4207100	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	23/07/2025 12:35 - 25/07/2025 18:00	Contact Name	LLANDUDNO JUNCTION NLC9616 TFW Dep	TRANSPORT FOR WALES (Llandudno Junction) Conwy Road Gwynedd Llandudno Junction LL31 9NB
Activity	TECH EXCHANGE	Contact Phone	02920 320 178 / 02920 320 342	
Priority	ND 1900			
Ref 1	C5315915			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>ND 25/07/2025 18:00  SLA: ND 25/07/2025 18:00 PART2=_SXASSET-LABELSV2  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _TWMIUM020DEVICE x 1  _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history::  ##### Call 5315915   Problem   Web Service   qws_uk   Wed 23 Jul 2025 12:10:35   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB000000H8566TA23  contract.pkey=23200  call.poms=1  call.zip=LL31 9NB  call.address=Conwy Road  call.city=Llandudno Junction  call.customerid=INC17874405  call.problem=++ PED ++ NLC9616  LLANDUDNO JUNCTION  020-043471  PED - Tamper alert NLC 2485 Site LLAND  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TWMIUM020PED  call.priority=2-Medium  call.datereported=7/23/2025 1:08:43 PM</p> <p>##### Call 5315915   Problem   Web Service   qws_uk   Wed 23 Jul 2025 12:10:35   A+C+P  ...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19395723501	_SXASSET-LABEL	\$XASSET-LABELSV2				
19395723101	_TWMIUM020DE	MR2E:M020 TFW MOBILE LIVE	02000303002020	043318		

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19395723701	_SXASSET-LABEL	\$XASSET-LABELSV2				
19395723301	_TWMIIUM020DE	MR2E:M020 TFW MOBILE LIVE	02000303002020	043318		

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Ranson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4207833	Customer	POSTURITE LIMITED			Job Address				
SLA Window	25/07/2025 09:00 - 25/07/2025 17:00	Contact Name	EURGAIN NUTTING	PO-NM2500	TRAFFIC WALES, GWY57 (NORTH AN UNIT 29 MORFA CONWY BUSINESS PARK, FFORDD SAM PARI CONWY LL32 8HH				
Activity	DELIVERY	Contact Phone	01492564790						
Priority	ND 1700								
Ref 1	DEL1602406								
Ref 2									
No. of Parts	10								

Instructions 1	Instructions 2
<p>*** Customer Instructions: 4 steps to get into the building. DELIVERY ONLY OF PARTS TO SITE *** Please call 1 hour before arrival.Customer Ref / PO: PO-NM2500759Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1602406&amp;address=Traffic%20Wales%20GWY57%20(North%20and%20Mid%20Wales%20Trunk%20Road%202029%20CONWY%20Morfa%20Conwy%20Business%20Park%20fordd%20Sam%20ParcLL32%208HH">Once the job is completed please click this link to open and complete the form.</a></p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1602406&amp;address=Traffic%20Wales%20GWY57%20(North%20and%20Mid%20Wales%20Trunk%20Road%202029%20CONWY%20Morfa%20Conwy%20Business%20Park%20fordd%20Sam%20ParcLL32%208HH"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

## Returned Items

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Ranson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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In Items for Job # 4207833 page 1 of 1



# Run Sheet

David Ranson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Returned Items for Job # 4207833 page 1 of 1



# Run Sheet

David Ranson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4208193	Customer	Computacenter - Kingfisher			Job Address
SLA Window	24/07/2025 15:14 - 25/07/2025 17:00	<b>Contact Name</b>		BEN WRIGHT	SCREWFIX SCREWFIX UNIT 2-3 GATEWAY PARK BANGOR LL57 4YH
Activity	TECH EXCHANGE	<b>Contact Phone</b>		01248371958	
Priority	ND 1700				
Ref 1	24431983				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	<p>Category: I have a till query</p> <p>Sub Category: Screwfix Till</p> <p>Symptom: My query is not listed here</p> <p>Till Number: 1</p> <p>Host name: KF4CE9211L98</p> <p>User's availability (not store opening times): Until 6PM today from 9AM until 4PM tomorrow</p> <p>Fault Description: Till 1 - Unable to log in - Till entered recovery mode</p> <p>Has the till been restarted?: Yes</p> <p>Description: EUS notes:</p> <p>Hi Team</p> <p>We have contacted the user and investigated the issue. Upon checking we found that the till machine is encountering error 0xC0000428 which we suspect to be related to a blue screen (BSOD) and we have attached the picture for your reference. Kindly proceed with the necessary steps for a replacement....</p>

Job Notes

  

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4208441	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/07/2025 19:17 - 25/07/2025 17:00	Contact Name	ARWEL HUGHES	SCREWFIX SCREWFIX UNIT 2-3 GATEWAY PARK BANGOR LL57 4YH
Activity	TECH EXCHANGE	Contact Phone	01248 371958	
Priority	ND 1700			
Ref 1	24437867			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PLEASE SWAP UNIT	<p>OPERATING SYSTEM: WIN10</p> <p>MANAGER OR TILL: TILL</p> <p>TILL NO: 01</p> <p>LOCATION OF DEVICE: SFDRT6-Bangor Trade Counter</p> <p>FAULT DESCRIPTION: when they turn the TILL on&gt;</p> <p>windows boots manager &gt; recent hardware or software change might have installed the file that is signed incorrectly or damaged or that might be malicious software from an unknown source message comes up then the screen goes blue and TILL turns itself off</p> <p>FIX ATTEMPTS: reset LAN and power cables &gt; restarted the TILL &gt; same issue</p> <p>CONTACT NAME/CONTACT NUMBER: +44 1248 371958</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Ranson 25/07/2025

**Date** 25/07/2025 **Depot** Warrington **Driver** Ranson, David **Jobs on Run** 7

Job # 4207814	Customer	Fujitsu - Star – TFW - TC		Job Address
SLA Window	24/07/2025 08:54 - 25/07/2025 20:00	Contact Name	HOLYHEAD NLC7830 TFW Depot	TRANSPORT FOR WALES (Holyhead)
Activity	TECH EXCHANGE	Contact Phone	02920 320 322 / 07741 249 783	Station Approach Gwynedd Holyhead LL65 1DQ
Priority	ND 1900			
Ref 1	C5315989			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/07/2025 20:00 SLA: ND 25/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= FUJFTP-638WSL110 x 1	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Swap Fujitsu thermal printer &amp; pair with phone following Engineers documentation.- Device ID xx RSP ID xxxx TFS REFxxxxxxxxx ** NO PARTS TO BE SENT DIRECT TO SITE ** Test: in use URL: Call history::</p> <pre>##### Call 5315989   Problem   Web Service   qws_uk   Thu 24 Jul 2025 08:54:05   A+C+P</pre> <p>agent.loginname=qws_uk  equipment.assettag=STRGB000000H8565TRT3  contract.pkey=23200  call.poms=1  call.zip=LL65 1DQ  call.address=Station Approach  call.city=Holyhead  call.customerid=INC17932977  call.problem=NLC7830  Holyhead  Fujitsu Thermal Printer</p> <p>printer door is broken NLC 7830 S  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TFWFPR  call.priority=2-Medium  call.datereported=7/24/2025 9:53:27 AM</p> <pre>##### Call 5315989   Problem   Web Service   qws_uk   Thu 24 Jul 2025 08:54:05   A+C+P...</pre>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19398553601	FUJFTP-638WSL1PWR	THERMAL W/CHARGER				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19398553801	FUJFTP-638WSL	IPUR: THERMAL W/CHARGER				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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<b>Job #</b> 4208060	<b>Customer</b>	POSTURITE LIMITED		<b>Job Address</b>
<b>SLA Window</b>	24/07/2025 13:34 - 25/07/2025 17:00	<b>Contact Name</b>	LINDSEY NICHOLSON	LINDSEY NICHOLSON 57 CRANFORD ROAD LIVERPOOL L19 9AY
<b>Activity</b>	DESK SP INSTALL	<b>Contact Phone</b>	07729773364	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	DEL1603752			
<b>Ref 2</b>				
<b>No. of Parts</b>	8			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 345100231Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1603752&amp;address=57%20Cranford%20Road LIVERPOOL L19%209AY &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

## Returned Items

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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In Items for Job # 4208060 page 1 of 1



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Returned Items for Job # 4208060 page 1 of 1



# Run Sheet

Daniel Hanson 25/07/2025

**Date** 25/07/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 11

Job # 4208091	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/07/2025 13:46 - 25/07/2025 17:00	Contact Name		MCDONALDS - NCR WEST LANE RUNCORN CHESHIRE RUNCORN WA7 2PE
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3350335			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3350331 - DT - Quail - Headset Replacement</p> <p>Store number/ID: #0803</p> <p>Mention direction of road if motorway service store: ? /</p>	<p>Replace MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19400517201	MCD-HSET-QUA	QUAIL HEADSET				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19400517401						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 25/07/2025

<b>Date</b>	25/07/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	11
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<b>Job #</b> 4208168	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	24/07/2025 14:47 - 25/07/2025 17:00	<b>Contact Name</b>		MCDONALDS - NCR WEST LANE RUNCORN CHESHIRE RUNCORN WA7 2PE
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3350331			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>3350331 - DT - Quail - Headset Replacement</p> <p>Store number/ID: #0803</p> <p>Mention direction of road if motorway service store: ? /</p>	<p>Replace MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19400857301	MCD-HSET-QUA	QUAIL HEADSET				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19400857501						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4203908	Customer	Computacenter Horizon Project		Job Address
SLA Window	18/07/2025 13:54 - 25/07/2025 17:00	Contact Name	STUART ROBERTS	STUART ROBERTS 6 CRABWALL LODGE , OFF PARKGATE ROAD CHESTER CH1 6NE
Activity	TECH EXCHANGE	Contact Phone	7736629711	
Priority	ND 1700			
Ref 1	43487612_CLF516_2507			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User full exchange 9:00 - 17:00 any issues call PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07591984016 (Rachel)	Collect serial number 20Q1S3JV00PC1BFE0S any queries contact 07591 984 016 (Rachel)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383122801						

Returned Items



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4208280	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	24/07/2025 16:07 - 25/07/2025 12:00	Contact Name	RICHARD GIDMAN		1 KILN CLOSE 1 KILN CLOSE BUCKLEY CH7 2JR
Activity	COLLECTION	Contact Phone	07801 568467		
Priority	ND 1200				
Ref 1	44060				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To Collect 3 x Items with 1 x tote	<p>*** PLEASE COLLECT BEFORE 12:00 ***</p> <p>** PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER **</p> <p>* PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME *** ALL RETURN LABELS / SEALS USED MUST BE RECORDED *** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ***** ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM (CSC-AssetRecovery@tvsscs.com) WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4207863	Customer	HCL Barclays		Job Address
SLA Window	24/07/2025 09:00 - 25/07/2025 17:00	Contact Name	CRAIG WILLIAMS	Craig Williams 15 Llys Pengarth Mold CH7 6GX
Activity	DELIVERY	Contact Phone	-	
Priority	Priority MC			
Ref 1	INC1039688259			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Speaker delivery	1x Jabra Speaker (15cm x 15cm x 5cm)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4203902	Customer	Computacenter Horizon Project			Job Address
SLA Window	18/07/2025 13:54 - 25/07/2025 17:00	Contact Name	SAMANTHA BUTLER		SAMANTHA BUTLER MARKS AND SPENCER CHESTER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	tbc		
Priority	ND 1700				
Ref 1	43642763_CLF516_2507				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07591984016 (Rachel)	Collect serial number 20Q1S3JV00PC1CPNVJ any queries contat 07591 984 016 (Rachel)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19383120101						



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4204480	Customer	Computacenter Horizon Project		Job Address
SLA Window	19/07/2025 21:44 - 25/07/2025 17:00	Contact Name	DANIELLE CRAVEN	DANIELLE CRAVEN MARKS AND SPENCER CHESTER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	7880 334706	
Priority	ND 1700			
Ref 1	43487034_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07591984016 (Rachel)	Collect serial number 20Q1S3JV00PC1BFE3N any queries contact 07591 984 016 (Rachel)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19385244001						

Returned Items



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4208051	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	25/07/2025 09:00 - 25/07/2025 17:00	Contact Name	AMBROSE.MCLOUGHLIN@MANDSBANK.C		HSBC M&S KINGS MEADOW HSBC M&S KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	44 1244 686959		
Priority	ND PM				
Ref 1	RITM35446284				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Developer Laptop	You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254. This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4207099	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	23/07/2025 12:33 - 25/07/2025 18:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	TECH EXCHANGE	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5315910			Crewe
Ref 2				CW2 6HR
No. of Parts	2			

Instructions 1	Instructions 2
ND 25/07/2025 18:00 SLA: ND 25/07/2025 18:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5315910   Problem   Web Service   qws_uk   Wed 23 Jul 2025 12:09:38   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC17873415 call.problem=++ PED ++ NLC3710 Crewe 020 - 112869 PED - Tamper alert NLC 3710 Site Crewe RSPID 3139 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=7/23/2025 1:07:51 PM  ##### Call 5315910   Problem   Web Service   qws_uk   Wed 23 Jul 2025 12:09:38   A+C+P...

Job Notes

In Items
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Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19395716301	_SXASSET-LABELSV2					
19395715901	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020042368			

Returned Items
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Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19395716501	_SXASSET-LABELSV2					
19395716101	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020042368			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4207109	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	23/07/2025 12:34 - 25/07/2025 18:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	TECH EXCHANGE	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5315912			Crewe
Ref 2				CW2 6HR
No. of Parts	2			

Instructions 1	Instructions 2
ND 25/07/2025 18:00 SLA: ND 25/07/2025 18:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5315912   Problem   Web Service   qws_uk   Wed 23 Jul 2025 12:10:00   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC17921720 call.problem=NLC3710 Crewe 020-112644 PED - Tamper alert call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=7/23/2025 1:08:08 PM  ##### Call 5315912   Problem   Web Service   qws_uk   Wed 23 Jul 2025 12:10:00   A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19395719701	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020047697			
19395720101	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## Osama Shahhoud 25/07/2025

<b>Date</b>	25/07/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Shahhoud, Osama	<b>Jobs on Run</b>	4
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Job # 4207778	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/07/2025 07:26 - 25/07/2025 17:00	Contact Name	MARK CROSTON	B&Q B & Q PLC 10 EDGE LANE DRIVE LIVERPOOL L13 4DL
Activity	TECH EXCHANGE	Contact Phone	+44 151 254 790	
Priority	ND 1700			
Ref 1	24436238			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Please swap unit</p>	<p>Description: HOST NAME: KF65J3J23</p> <p>IP ADDRESS OF PC: 10.87.213.68</p> <p>OPERATING SYSTEM: W11</p> <p>IF DELL7070 IS IT 90W or 130W: 90W</p> <p>LOCATION OF DEVICE: By the checkouts</p> <p>FAULT DESCRIPTION: User called to report that the PC is not coming up the PC box has power running to it but the PC is not coming up. User informed that the Light of the PC Box sometimes is on and sometimes is off. Please team kindly check. User checked the cables tried to unplug and plug back but issue persists. He also noticed that the light is very fainted when it comes up. User confirmed that the Power socket is working fine since the transformer coming from the power socket has the light on. It is on the podium wired in so they cannot move to a different location nor unplug and plug back from the power socket end. Please team kindly check. They unplugged and plugged back the cable from the PC end but the issue persists.</p> <p>CONTACT NAME/CONTACT NUMBER: +44 151 254 7900 // Mark Croston</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Osama Shahhoud 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	4
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Job # 4201009	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	15/07/2025 12:02 - 25/07/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO STORE LTD TESCO STORE LTD OVERTON STREET EDGE HILL MERSEYSIDE L7 3HE
Activity	PROJECT	Contact Phone	StoreDutyManage	
Priority	ND 1700			
Ref 1	Liverpool Edge Hill			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
Delivery Only	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Osama Shahhoud 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	4
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In Items for Job # 4201009 page 1 of 1



# Run Sheet

Osama Shahhoud 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	4
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Job # 4208157	Customer	Computacenter - British Telecom		Job Address
SLA Window	25/07/2025 09:00 - 25/07/2025 17:00	Contact Name	Joe Klieve	BRITISH TELECOM PLC_(0081049580) The Plaza, 100 Old Hall Stree The Plaza, 100 Old Hall Stree L3 9QJ
Activity	NON TECH EXCHANGE	Contact Phone	###	
Priority	ND 1700			
Ref 1	24434596r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP Barcode: BTP373365 Make and model: Microsoft SURFACE/LAPTOP/4/i58Z-00004 Serial number: 014278620957 contact 07376071344	

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19395006201	4802947					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## Osama Shahhoud 25/07/2025

<b>Date</b>	25/07/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Shahhoud, Osama	<b>Jobs on Run</b>	4
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Job # 4207812	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	24/07/2025 08:52 - 25/07/2025 17:30	Contact Name	St Helens (PA) 60513	VODAFONE RETAIL (ST HELENS) St Helens, 6 Palatine Arcade , Church Sq Shopping Centre , Merseyside, England
Activity	TECH EXCHANGE	Contact Phone	07717 763920	LANCASHIRE St Helens WA10 1BW
Priority	ND 1700			
Ref 1	C5315988			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/07/2025 20:00 SLA: ND 25/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPM920-I5-W11-23H2 x 1	Problem: [TC] Lenovo M920-i5 WIN11 23H2 Base Unit faulty Root Cause: Unknown Action: Engineer to attend and replace Lenovo M920-i5 Test: With Vodafone Service desk URL: Call history:: ##### Call 5315988   Problem   Web Service   qws_uk   Thu 24 Jul 2025 08:51:36   A+C+P  agent.loginname=qws_uk equipment.assettag=VFDGB000000VI293TA23 contract.pkey=23219 call.poms=1 call.zip=WA10 1BW call.address=St Helens 6 Palatine Arcade Church Sq Shopping Centre Merseyside England call.city=St Helens call.customerid=INC17932925 call.problem=RET60513-004 - Windows - Boot Loop call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFM920I5WIN1123H2 call.priority=2-Medium call.datereported=7/24/2025 9:50:48 AM  ##### Call 5315988   Problem   Web Service   qws_uk   Thu 24 Jul 2025 08:51:36   A+C+P ...

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19398542001	_VPM920-I5-W11- <del>P0H2</del> M920 I5:WIN11 23H2					

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19398542201	_VPM920-I5-W11	-P0H2M920 I5:WIN11 23H2				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Simon Heath 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4205949	Customer	HCL Barclays			Job Address
SLA Window	22/07/2025 11:29 - 25/07/2025 17:00	Contact Name	SACHIN SUKHADEV KADAM		154 MANOR AVENUE 154 MANOR AVENUE SALE M33 5TG
Activity	COLLECTION	Contact Phone	07442783286		
Priority	ND 1600				
Ref 1	TASK2997270				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Monitor collection - please use large box	Lenovo ThinkVision monitor screen

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19391244201	HCL Large box	Carton box 610 x 457 x 457mm				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19391244401	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Simon Heath 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4207861	Customer	Symec Travis Perkins			Job Address
SLA Window	24/07/2025 10:10 - 25/07/2025 17:00	Contact Name	JAMIE GREEN		C C F LTD C C F LTD 2 GUINNESS CIRCLE TRAFFORD PARK MANCHESTER M17 1EB
Activity	TECH EXCHANGE	Contact Phone	447384919045		
Priority	ND 1700				
Ref 1	00459423				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Swap for Faulty zebra TC57 SN:20101522508434	Swap for Faulty zebra TC57 SN:20101522508434

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19398949001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4208056	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	24/07/2025 13:29 - 25/07/2025 20:00	Contact Name	BOLTON (TICKET OFFICE) NLC2599 NT ST	ATON	N Rail - STAR
Activity	TECH EXCHANGE	Contact Phone	0161 822 2456		Bolton Railway Station, Trinity Street, Bolton, Greater Manchester, Lancs
Priority	ND 1900				Greater Manchester
Ref 1	C5316077				Bolton
Ref 2					BL2 1BE
No. of Parts	1				

Instructions 1	Instructions 2
ND 25/07/2025 20:00 SLA: ND 25/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history: ##### Call 5316077   Problem   Web Service   qws_uk   Thu 24 Jul 2025 13:29:35   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB000000N2599TA23 contract.pkey=23200 call.poms=1 call.zip=BL2 1BE call.address=Bolton Railway Station Trinity Street Bolton Greater Manchester Lancs call.customerid=INC17934545 call.problem=NLC2599 BOLTON NLC 2599 Site BOLTON Window Serial Number 38820 Fault Code call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMII call.priority=2-Medium call.datereported=7/24/2025 2:29:08 PM ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19400417001	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	38816			



# Run Sheet

Simon Heath 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4208369	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	24/07/2025 16:45 - 25/07/2025 18:00	Contact Name	Bolton (PA) 60690		VODAFONE RETAIL LTD (BOLTON DEANSGATE)
Activity	TECH EXCHANGE	Contact Phone	07717 512322		Bolton, 63 DeansGate , Lancashire, England LANCASHIRE
Priority	ND 1900				
Ref 1	C5315176				Bolton BL1 1HQ
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 25/07/2025 18:00 SLA: ND 25/07/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPDELTIL-W11-23H2 x 1	Problem: [TC] Dell 7110 WIN11 23H2 Till faulty Root Cause: Unknown Action: Engineer to replace the faulty Dell Optiplex Till base Unit Test: With Vodafone Service desk URL: Call history: ##### Call 5315176   Problem   Web Service   qws_uk   Mon 14 Jul 2025 11:09:35   A+C+P  agent.loginname=qws_uk equipment.assettag=VFDB00000VI35TA23 contract.pkey=23219 call.poms=1 call.zip=BL1 1HQ call.address=Bolton 63 DeansGate Lancashire England call.city=Bolton call.customerid=INC17885018 call.problem=RET60690-032 - Base Unit - Flickering Screen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFDELL7110WIN1123H2 call.priority=2-Medium call.datereported=7/14/2025 12:08:46 PM  ##### Call 5315176   Problem   Web Service   qws_uk   Mon 14 Jul 2025 11:09:35   A+C+P  RET60690-032 - Base Unit - Flickering Screen...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19401426201	_VPDELTIL-W11-23H2	OPTIPLEX TILL:WIN11 23H2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Simon Heath 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4208407	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/07/2025 17:37 - 25/07/2025 17:00	Contact Name	ADNAAN PATEL	B & Q B & Q WAREHOUSE NOVA SCOTIA RETAIL PARK BOLTON ROAD BLACKBURN BB2 3QP
Activity	TECH EXCHANGE	Contact Phone	01254 678100	
Priority	ND 1700			
Ref 1	24438031			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
KF SWAP CASH DRAWER 25/07	Symptom: Cash drawer Till number: 02  Make/Model: DRAWEREPOS_0171 Till hostname: GBBQ01173POS02P Contact name/number: +44 1254 678100

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Simon Heath 25/07/2025

Date	25/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4208365	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	24/07/2025 16:43 - 25/07/2025 20:00	Contact Name	Burnley (PA) 60504		VODAFONE RETAIL (BURNLEY)
Activity	TECH EXCHANGE	Contact Phone	07717 763908		Burnley, 36 The Mall , Lancashire, England
Priority	ND 1900				LANCASHIRE
Ref 1	C5316072				Burnley
Ref 2					BB11 1BA
No. of Parts	1				

Instructions 1	Instructions 2
ND 25/07/2025 20:00 SLA: ND 25/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPDELTIL-W11-23H2 x 1	Problem: [TC] Dell 7110 WIN11 23H2 Till faulty Root Cause: Unknown Action: Engineer to replace the faulty Dell Optiplex Till base Unit Test: With Vodafone Service desk URL: Call history: ##### Call 5316072   Problem   Web Service   qws_uk   Thu 24 Jul 2025 13:17:05   A+C+P  agent.loginname=qws_uk equipment.assettag=VFDB00000VI247TA23 contract.pkey=23219 call.poms=1 call.zip=BB11 1BA call.address=Burnley 36 The Mall Lancashire England call.city=Burnley call.customerid=INC17934434 call.problem=RET60504-002 - Windows - Boot Loop call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFDELL7110WIN1123H2 call.priority=2-Medium call.datereported=7/24/2025 2:16:26 PM  ##### Call 5316072   Problem   Web Service   qws_uk   Thu 24 Jul 2025 13:17:05   A+C+P  RET60504-002 - Windows - Boot Loop...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19401421101	_VPDELTIL-W11-23H2	OPTIPLEX TILL:WIN11 23H2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Symec Travis Perkins	19400812601	00459783	4208155	TECH EXCHANGE	C C F, C C F, MARGARET STREET, ASHTON-UNDER-LYNE, OL7 0QQ	Berlindo D'Assuncao	24/07/2025 14:35 25/07/2025 17:00	25/07/2025	
CDW	19400630801	SCTASK0640901	4208118	COLLECTION	39 HORNBEAM CLOSE, 39 HORNBEAM CLOSE, STOCKPORT, SK2 7QS	Berlindo D'Assuncao	24/07/2025 14:00 25/07/2025 17:00	25/07/2025	
HCL Network Rail Dispatch	(No Items)	NRINC0864901	4208223	SOFTWARE INSTALL	STOCKPORT MOM OFFICE, STOCKPORT MOM OFFICE, EDGELEY MDU, STOCKHOLM ROAD, STOCKPORT, SK3 9QS	Berlindo D'Assuncao	24/07/2025 15:41 25/07/2025 17:00	25/07/2025	
Vista Retail Support Limited	19401118801	3350302	4208213	TECH EXCHANGE	MCDONALDS - NCR, 260 LONDON ROAD HAZEL GROVE, STOCKPORT, CHESHIRE, STOCKPORT, SK7 4RD	Berlindo D'Assuncao	24/07/2025 15:39 25/07/2025 17:00	25/07/2025	
DieboldNixdorf_WIPRO		132294759/ 193995508/ 957073157	4208005	COLLECTION	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Berlindo D'Assuncao	25/07/2025 08:00 25/07/2025 17:00	25/07/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	193743271	WOT000363579	4207816	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	23/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	193981758	WOT000369587	4207819	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366919	4204902	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366931	4204903	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366934	4204909	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366916	4204910	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366910	4204911	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366908	4204912	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366939	4204918	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366941	4204919	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366937	4204920	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366930	4204921	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366940	4204922	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366921	4204923	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	



# Run Sheet

## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	(No Items)	WOT000366927	4204930	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000366925	4204931	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	25/07/2025 10:00 25/07/2025 18:00	25/07/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	(No Items)	RITM35446284	4208051	TECH EXCHANGE	HSBC M&S KINGS MEADOW, HSBC M&S KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Daniel Hanson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
Computacenter Horizon Project	19383122801	43487612_CLF 516_2507	4203908	TECH EXCHANGE	STUART ROBERTS, 6 CRABWALL LODGE , OFF PARKGATE ROAD, CHESTER, CH1 6NE	Daniel Hanson	18/07/2025 13:54 25/07/2025 17:00	25/07/2025	
DHL Supply Chain Limited - RBS	(No Items)	44060	4208280	COLLECTION	1 KILN CLOSE, 1 KILN CLOSE, BUCKLEY, CH7 2JR	Daniel Hanson	24/07/2025 16:07 25/07/2025 12:00	25/07/2025	
HCL Barclays	(No Items)	INC1039688259	4207863	DELIVERY	Craig Williams, 15 Llys Pengarth, Mold, CH7 6GX	Daniel Hanson	24/07/2025 09:00 25/07/2025 17:00	25/07/2025	
Computacenter Horizon Project	19383120101	43642763_CLF 516_2507	4203902	TECH EXCHANGE_R	SAMANTHA BUTLER, MARKS AND SPENCER, CHESTER, CH99 9FB	Daniel Hanson	18/07/2025 13:54 25/07/2025 17:00	25/07/2025	
Computacenter Horizon Project	19385244001	43487034_CLF 516	4204480	TECH EXCHANGE_R	DANIELLE CRAVEN, MARKS AND SPENCER, CHESTER, CH99 9FB	Daniel Hanson	19/07/2025 21:44 25/07/2025 17:00	25/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19395716301	C5315910	4207099	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Daniel Hanson	23/07/2025 12:33 25/07/2025 18:00	25/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19395715901	C5315910	4207099	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Daniel Hanson	23/07/2025 12:33 25/07/2025 18:00	25/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19395719701	C5315912	4207109	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Daniel Hanson	23/07/2025 12:34 25/07/2025 18:00	25/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19395720101	C5315912	4207109	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Daniel Hanson	23/07/2025 12:34 25/07/2025 18:00	25/07/2025	
POSTURITE LIMITED	19400446001	DEL1603752	4208060	DESK SP INSTALL	LINDSEY NICHOLSON, 57 CRANFORD ROAD, LIVERPOOL, L19 9AY	Daniel Hanson	24/07/2025 13:34 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400446002	DEL1603752	4208060	DESK SP INSTALL	LINDSEY NICHOLSON, 57 CRANFORD ROAD, LIVERPOOL, L19 9AY	Daniel Hanson	24/07/2025 13:34 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400446003	DEL1603752	4208060	DESK SP INSTALL	LINDSEY NICHOLSON, 57 CRANFORD ROAD, LIVERPOOL, L19 9AY	Daniel Hanson	24/07/2025 13:34 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400446004	DEL1603752	4208060	DESK SP INSTALL	LINDSEY NICHOLSON, 57 CRANFORD ROAD, LIVERPOOL, L19 9AY	Daniel Hanson	24/07/2025 13:34 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400446005	DEL1603752	4208060	DESK SP INSTALL	LINDSEY NICHOLSON, 57 CRANFORD ROAD, LIVERPOOL, L19 9AY	Daniel Hanson	24/07/2025 13:34 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400446006	DEL1603752	4208060	DESK SP INSTALL	LINDSEY NICHOLSON, 57 CRANFORD ROAD, LIVERPOOL, L19 9AY	Daniel Hanson	24/07/2025 13:34 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400446007	DEL1603752	4208060	DESK SP INSTALL	LINDSEY NICHOLSON, 57 CRANFORD ROAD, LIVERPOOL, L19 9AY	Daniel Hanson	24/07/2025 13:34 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400446008	DEL1603752	4208060	DESK SP INSTALL	LINDSEY NICHOLSON, 57 CRANFORD ROAD, LIVERPOOL, L19 9AY	Daniel Hanson	24/07/2025 13:34 25/07/2025 17:00	25/07/2025	
Vista Retail Support Limited	19400517201	3350335	4208091	TECH EXCHANGE	MCDONALDS - NCR, WEST LANE, RUNCORN, CHESHIRE, RUNCORN, WA7 2PE	Daniel Hanson	24/07/2025 13:46 25/07/2025 17:00	25/07/2025	
Vista Retail Support Limited	19400857301	3350331	4208168	TECH EXCHANGE	MCDONALDS - NCR, WEST LANE, RUNCORN, CHESHIRE, RUNCORN, WA7 2PE	Daniel Hanson	24/07/2025 14:47 25/07/2025 17:00	25/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24434750	4208041	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 1, CLWYD RETAIL PARK, RHYL, LL18 2TJ	David Ranson	24/07/2025 13:12 25/07/2025 17:00	25/07/2025	
Fujitsu Services Limited - Vodafone	19401548901	C5316111	4208404	TECH EXCHANGE	Prestatyn, Prestatyn, Unit 9, Prestatyn Retail Park, Denbighshire, Prestatyn, LL19 9LR	David Ranson	24/07/2025 17:26 25/07/2025 20:00	25/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19395723501	C5315915	4207100	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	David Ranson	23/07/2025 12:35 25/07/2025 18:00	25/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19395723101	C5315915	4207100	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	David Ranson	23/07/2025 12:35 25/07/2025 18:00	25/07/2025	
POSTURITE LIMITED	19381245901	DEL1602406	4207833	DELIVERY	TRAFFIC WALES, GWY57 (NORTH AN, UNIT 29, MORFA CONWY BUSINESS PARK, FFORDD SAM PARI, CONWY, LL32 8HH	David Ranson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19381245902	DEL1602406	4207833	DELIVERY	TRAFFIC WALES, GWY57 (NORTH AN, UNIT 29, MORFA CONWY BUSINESS PARK, FFORDD SAM PARI, CONWY, LL32 8HH	David Ranson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19381245903	DEL1602406	4207833	DELIVERY	TRAFFIC WALES, GWY57 (NORTH AN, UNIT 29, MORFA CONWY BUSINESS PARK, FFORDD SAM PARI, CONWY, LL32 8HH	David Ranson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19381245904	DEL1602406	4207833	DELIVERY	TRAFFIC WALES, GWY57 (NORTH AN, UNIT 29, MORFA CONWY BUSINESS PARK, FFORDD SAM PARI, CONWY, LL32 8HH	David Ranson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19381245905	DEL1602406	4207833	DELIVERY	TRAFFIC WALES, GWY57 (NORTH AN, UNIT 29, MORFA CONWY BUSINESS PARK, FFORDD SAM PARI, CONWY, LL32 8HH	David Ranson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19381245906	DEL1602406	4207833	DELIVERY	TRAFFIC WALES, GWY57 (NORTH AN, UNIT 29, MORFA CONWY BUSINESS PARK, FFORDD SAM PARI, CONWY, LL32 8HH	David Ranson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19381245907	DEL1602406	4207833	DELIVERY	TRAFFIC WALES, GWY57 (NORTH AN, UNIT 29, MORFA CONWY BUSINESS PARK, FFORDD SAM PARI, CONWY, LL32 8HH	David Ranson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19381245908	DEL1602406	4207833	DELIVERY	TRAFFIC WALES, GWY57 (NORTH AN, UNIT 29, MORFA CONWY BUSINESS PARK, FFORDD SAM PARI, CONWY, LL32 8HH	David Ranson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19381245909	DEL1602406	4207833	DELIVERY	TRAFFIC WALES, GWY57 (NORTH AN, UNIT 29, MORFA CONWY BUSINESS PARK, FFORDD SAM PARI, CONWY, LL32 8HH	David Ranson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	



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### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19381245910	DEL1602406	4207833	DELIVERY	TRAFFIC WALES, GWY57 (NORTH AN, UNIT 29, MORFA CONWY BUSINESS PARK, FFORDD SAM PARI, CONWY, LL32 8HH	David Ranson	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
Computacenter - Kingfisher	(No Items)	24431983	4208193	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 2-3, GATEWAY PARK, BANGOR, LL57 4YH	David Ranson	24/07/2025 15:14 25/07/2025 17:00	25/07/2025	
Computacenter - Kingfisher	(No Items)	24437867	4208441	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 2-3, GATEWAY PARK, BANGOR, LL57 4YH	David Ranson	24/07/2025 19:17 25/07/2025 17:00	25/07/2025	
Fujitsu - Star – TFW - TC	19398553601	C5315989	4207814	TECH EXCHANGE	TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ	David Ranson	24/07/2025 08:54 25/07/2025 20:00	25/07/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	19398856901	C5315996	4207854	TECH EXCHANGE	VODAFONE RETAIL (LANCASTER), Lancaster, 32 Market Square, (off Market Street) , Lancashire, England, LANCASHIRE, Lancaster, LA1 1HT	John Paul Barron	24/07/2025 09:56 25/07/2025 17:30	25/07/2025	
Xerox (UK) Technical****DO NOT INVOICE****	194012665	1-538038781194	4208298	CONSUMABLE INSTALL	ASDA STORES LIMITED, Ovangle Road, Store, ASDA STORES LIMITED, LANCASTER, LA1 5JR	John Paul Barron	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
National Gas Metering	(No Items)	NG5941	4208411	COLLECTION	THE BELSFIELD HOTEL, THE BELSFIELD HOTEL, THE BELSFIELD, KENDAL ROAD, WINDERMERE, LA23 3EL	John Paul Barron	24/07/2025 09:00 25/07/2025 17:00	25/07/2025	
Vista Retail Support Limited	19401398101	3350050	4208361	TECH EXCHANGE	THE RANGE, UNIT 1, QUEENS RETAIL PARK, QUEENS ROAD, PRESTON, PR1 4HZ	John Paul Barron	24/07/2025 16:37 25/07/2025 17:00	25/07/2025	
Fujitsu Services Ltd - Telefonica - P2PE	19399251601	C5316008	4207880	TECH EXCHANGE	Preston - Deepdale Shopping Park, UNIT FC2C, Preston, PRESTON, PR1 6QY	John Paul Barron	24/07/2025 10:41 25/07/2025 18:00	25/07/2025	
Vista Retail Support Limited	19400311801	3341997	4208031	TECH EXCHANGE	LIDL, STANDISH, 91 PRESTON ROAD, LANCASHIRE, WIGAN, WN6 0JF	John Paul Barron	24/07/2025 13:06 25/07/2025 17:00	25/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19393000701	DEL1604445	4207938	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME, FAO EMMA SCHOLES, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Nadeem Saleem	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19366456301	DEL1598648	4205191	MANPOWER	PASSY MAY DOUGLAS, INDIA BUILDING, WATER STREET, LIVERPOOL, L2 0QD	Nadeem Saleem	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400655301	DEL1598166	4208124	CHAIR SP INSTALL	MARKERSTUDY GROUP, EMBANKMENT WEST TOWER, 101 CATHEDRAL APPROACH, SALFORD, M3 7FB	Nadeem Saleem	24/07/2025 14:05 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400655302	DEL1598166	4208124	CHAIR SP INSTALL	MARKERSTUDY GROUP, EMBANKMENT WEST TOWER, 101 CATHEDRAL APPROACH, SALFORD, M3 7FB	Nadeem Saleem	24/07/2025 14:05 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19398163201	DEL1602084	4207763	CHAIR INSTALL	MAHMOUD AHMED P5147271, 3 LULWORTH AVENUE, URMSTON, MANCHESTER, M41 8UH	Nadeem Saleem	24/07/2025 07:10 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400672901	DEL1603662	4208130	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 35 ARUNDEL ROAD, HILLSIDE, SOUTHPORT, PR8 3DQ	Nadeem Saleem	24/07/2025 14:10 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400672902	DEL1603662	4208130	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 35 ARUNDEL ROAD, HILLSIDE, SOUTHPORT, PR8 3DQ	Nadeem Saleem	24/07/2025 14:10 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400672903	DEL1603662	4208130	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 35 ARUNDEL ROAD, HILLSIDE, SOUTHPORT, PR8 3DQ	Nadeem Saleem	24/07/2025 14:10 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400672904	DEL1603662	4208130	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 35 ARUNDEL ROAD, HILLSIDE, SOUTHPORT, PR8 3DQ	Nadeem Saleem	24/07/2025 14:10 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400672905	DEL1603662	4208130	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 35 ARUNDEL ROAD, HILLSIDE, SOUTHPORT, PR8 3DQ	Nadeem Saleem	24/07/2025 14:10 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400672906	DEL1603662	4208130	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 35 ARUNDEL ROAD, HILLSIDE, SOUTHPORT, PR8 3DQ	Nadeem Saleem	24/07/2025 14:10 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400672907	DEL1603662	4208130	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, 35 ARUNDEL ROAD, HILLSIDE, SOUTHPORT, PR8 3DQ	Nadeem Saleem	24/07/2025 14:10 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400421601	DEL1605257	4208057	DESK & CHAIR INSTALL	POSEIDON HOUSE, ASHURST DRIVE, BIRD HALL LANE, NA, CHEADLE, SK3 0XB	Nadeem Saleem	24/07/2025 13:30 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400421602	DEL1605257	4208057	DESK & CHAIR INSTALL	POSEIDON HOUSE, ASHURST DRIVE, BIRD HALL LANE, NA, CHEADLE, SK3 0XB	Nadeem Saleem	24/07/2025 13:30 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400421603	DEL1605257	4208057	DESK & CHAIR INSTALL	POSEIDON HOUSE, ASHURST DRIVE, BIRD HALL LANE, NA, CHEADLE, SK3 0XB	Nadeem Saleem	24/07/2025 13:30 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400421604	DEL1605257	4208057	DESK & CHAIR INSTALL	POSEIDON HOUSE, ASHURST DRIVE, BIRD HALL LANE, NA, CHEADLE, SK3 0XB	Nadeem Saleem	24/07/2025 13:30 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400421605	DEL1605257	4208057	DESK & CHAIR INSTALL	POSEIDON HOUSE, ASHURST DRIVE, BIRD HALL LANE, NA, CHEADLE, SK3 0XB	Nadeem Saleem	24/07/2025 13:30 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19400421606	DEL1605257	4208057	DESK & CHAIR INSTALL	POSEIDON HOUSE, ASHURST DRIVE, BIRD HALL LANE, NA, CHEADLE, SK3 0XB	Nadeem Saleem	24/07/2025 13:30 25/07/2025 17:00	25/07/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19401583901	DEL1605574	4208408	CHAIR SP INSTALL	WAITROSE, CHURCH STREET, CONTACT CENTRE ABOVE WAITROSE, WILMSLOW, SK9 1AY	Nadeem Saleem	24/07/2025 17:37 25/07/2025 17:00	25/07/2025	
POSTURITE LIMITED	19401583902	DEL1605574	4208408	CHAIR SP INSTALL	WAITROSE, CHURCH STREET, CONTACT CENTRE ABOVE WAITROSE, WILMSLOW, SK9 1AY	Nadeem Saleem	24/07/2025 17:37 25/07/2025 17:00	25/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24436238	4207778	TECH EXCHANGE	B&Q, B & Q PLC, 10 EDGE LANE DRIVE, LIVERPOOL, L13 4DL	Osama Shahhoud	24/07/2025 07:26 25/07/2025 17:00	25/07/2025	
Computacenter - British Telecom	19395006201	24434596r	4208157	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), The Plaza, 100 Old Hall Stre , The Plaza, 100 Old Hall Stre , L3 9QJ	Osama Shahhoud	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
Computacenter Ltd Tesco Project	19370279301	Liverpool Edge Hill	4201009	PROJECT	TESCO STORE LTD, TESCO STORE LTD, OVERTON STREET, EDGE HILL, MERSEYSIDE, L7 3HE	Osama Shahhoud	15/07/2025 12:02 25/07/2025 17:00	25/07/2025	
Computacenter Ltd Tesco Project	19370279302	Liverpool Edge Hill	4201009	PROJECT	TESCO STORE LTD, TESCO STORE LTD, OVERTON STREET, EDGE HILL, MERSEYSIDE, L7 3HE	Osama Shahhoud	15/07/2025 12:02 25/07/2025 17:00	25/07/2025	
Computacenter Ltd Tesco Project	19370279303	Liverpool Edge Hill	4201009	PROJECT	TESCO STORE LTD, TESCO STORE LTD, OVERTON STREET, EDGE HILL, MERSEYSIDE, L7 3HE	Osama Shahhoud	15/07/2025 12:02 25/07/2025 17:00	25/07/2025	
Computacenter Ltd Tesco Project	19370279304	Liverpool Edge Hill	4201009	PROJECT	TESCO STORE LTD, TESCO STORE LTD, OVERTON STREET, EDGE HILL, MERSEYSIDE, L7 3HE	Osama Shahhoud	15/07/2025 12:02 25/07/2025 17:00	25/07/2025	
Fujitsu Services Limited - Vodafone	19398542001	C5315988	4207812	TECH EXCHANGE	VODAFONE RETAIL (ST HELENS), St Helens, 6 Palatine Arcade , Church Sq Shopping Centre , Merseyside, England, LANCASHIRE, St Helens, WA10 1BW	Osama Shahhoud	24/07/2025 08:52 25/07/2025 17:30	25/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19399669901	24434887	4207972	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 11 Portland St Manchester , 11 Portland St Manchester , M1 3HU	Ryan Owen	25/07/2025 09:00 25/07/2025 15:00	25/07/2025	
Computacenter Limited	(No Items)	24435067r	4208120	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 11 Portland St, Manchester , 11 Portland St, Manchester , M1 3HU	Ryan Owen	25/07/2025 09:00 25/07/2025 15:00	25/07/2025	
Computacenter Horizon Project	19383122501	5777496_CLF5_16_2507	4203910	TECH EXCHANGE_R	SAHRON ROWLINSON, LANDMARK, ST PETER'S SQUARE, MANCHESTER, M1 4BP	Ryan Owen	18/07/2025 13:54 25/07/2025 17:00	25/07/2025	
Computacenter Horizon Project	19393509701	43286553_CLF516	4206598	COLLECTION	JINGY ZHANG, LANDMARK ST PETER'S SQUARE, MANCHESTER, M1 4BP	Ryan Owen	22/07/2025 19:45 25/07/2025 17:00	25/07/2025	
DHL Supply Chain Limited - RBS	(No Items)	44051	4208248	COLLECTION	19 WHITELEY STREET, 19 WHITELEY STREET, MANCHESTER, M11 4HF	Ryan Owen	24/07/2025 15:56 25/07/2025 17:00	25/07/2025	
Secure Retail Limited	19400924501	00058513	4208184	TECH EXCHANGE	WAGAMAMA LTD, WAGAMAMA LTD, 2 ST PETERS SQUARE, MANCHESTER, M2 3AA	Ryan Owen	24/07/2025 15:00 25/07/2025 17:00	25/07/2025	
Computacenter - KPMG	(No Items)	24431056r	4208209	NON TECH EXCHANGE	K P M G LLP, 1 ST PETERS SQUARE, MANCHESTER, M2 3AE	Ryan Owen	25/07/2025 09:00 25/07/2025 17:00	25/07/2025	
Computacenter PwC NON TECH EXCHANGE	19399334801	PAR0376197	4207906	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Ryan Owen	24/07/2025 11:02 25/07/2025 17:30	25/07/2025	
Fujitsu Services Limited - Star Trains - ME	19398350801	C5315982	4207795	TECH EXCHANGE	Northern Rail - STAR, Salford Railway Station, New Bailey Street, Salford, Greater Manchester, Inner M, Greater Manchester, Salford, M3 5ET	Ryan Owen	24/07/2025 08:04 25/07/2025 20:00	25/07/2025	
Computacenter Limited - HSBC	19399769101	RITM35699780	4207968	COLLECTION	COMPUTACENTER HSBC, FLAT 28, MURRAY.....S MILLS, 50 BENGAL ST, MANCHESTER, M4 6LR	Ryan Owen	24/07/2025 12:29 25/07/2025 17:00	25/07/2025	
Computacenter - Kingfisher	(No Items)	24436838	4207801	TECH EXCHANGE	B&Q, B & Q PLC, WESTHULME WAY, OLDHAM, OL1 2PH	Ryan Owen	24/07/2025 08:25 25/07/2025 17:00	25/07/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	19401421101	C5316072	4208365	TECH EXCHANGE	VODAFONE RETAIL (BURNLEY), Burnley, 36 The Mall , Lancashire, England, LANCASHIRE, Burnley, BB11 1BA	Simon Heath	24/07/2025 16:43 25/07/2025 20:00	25/07/2025	
Computacenter - Kingfisher	(No Items)	24438031	4208407	TECH EXCHANGE	B & Q, B & Q WAREHOUSE, NOVA SCOTIA RETAIL PARK, BOLTON ROAD, BLACKBURN, BB2 3QP	Simon Heath	24/07/2025 17:37 25/07/2025 17:00	25/07/2025	
Fujitsu Services Limited - Vodafone	19401426201	C5315176	4208369	TECH EXCHANGE	VODAFONE RETAIL LTD (BOLTON DEANSGATE), Bolton, 63 DeansGate , Lancashire, England, LANCASHIRE, Bolton, BL1 1HQ	Simon Heath	24/07/2025 16:45 25/07/2025 18:00	25/07/2025	
Fujitsu Services Limited - Star Trains - ME	19400417001	C5316077	4208056	TECH EXCHANGE	Northern Rail - STAR, Bolton Railway Station, Trinity Street, Bolton, Greater Manchester, Lancs, Greater Manchester, Bolton, BL2 1BE	Simon Heath	24/07/2025 13:29 25/07/2025 20:00	25/07/2025	
Symec Travis Perkins	19398949001	00459423	4207861	TECH EXCHANGE	C C F LTD, C C F LTD, 2 GUINNESS CIRCLE, TRAFFORD PARK, MANCHESTER, M17 1EB	Simon Heath	24/07/2025 10:10 25/07/2025 17:00	25/07/2025	
HCL Barclays	19391244201	TASK2997270	4205949	COLLECTION	154 MANOR AVENUE, 154 MANOR AVENUE, SALE, M33 5TG	Simon Heath	22/07/2025 11:29 25/07/2025 17:00	25/07/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER_UK_25 /07/25	4203893	MANPOWER	COMPRESSION, 1-3 Helix Business Park, New Bridge Road, Ellesmere Port, , Cheshire, CH65 4LR,	Stephen Fitton	25/07/2025 08:00 25/07/2025 17:00	25/07/2025	