



Run Sheet

Nadeem Saleem 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4275082	Customer	POSTURITE LIMITED			Job Address
SLA Window	28/10/2025 10:14 - 29/10/2025 17:00	Contact Name		CHRISTOPHER GREEN	5 HOLLY CLOSE NA NA RHYL LL18 4GF
Activity	CHAIR INSTALL	Contact Phone		07468763250	
Priority	ND 1700				
Ref 1	DEL1643066				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Home Office is upstairs not on ground floor of house *** Please call 1 hour before arrival. Customer Ref / PO: 6000281627 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1643066&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1643066&address</p> <p>=5%20HOLLY%20CLOSE NA RHYL NA LL18%204GF >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714904601	500000467	P-Sit Medium Back - Independen				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4275345	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 13:00	Contact Name	TESNI WILLIAMS		COMPUTACENTER HSBC GLAN ABER LLANDDULAS ROAD ABERGELE CONWAY LL22 7BT
Activity	COLLECTION	Contact Phone	07824558133		
Priority	Timed				
Ref 1	RITM37620929				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>*AM VISIT*</p> <p>Home collection</p> <p>Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass</p> <p>phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required</p> <p>If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Return Of Hardware For Leavers - Laptop

Job Notes



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Date	29/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4274910	Customer	POSTURITE LIMITED			Job Address
SLA Window	28/10/2025 07:58 - 29/10/2025 17:00	Contact Name	ANN EVANS		ANN EVANS 59 SOUTHPORT ROAD ORMSKIRK L39 1LN
Activity	CHAIR INSTALL	Contact Phone	07576377770		
Priority	ND 1700				
Ref 1	DEL1638693				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000279493Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19713966601	500000437	Positiv ME600 Chair (Square Ba				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19713966601	500000437	Positiv ME600 Chair (Square Ba				



Run Sheet
Nadeem Saleem 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4274962	Customer	Computacenter Limited		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Lewis Edwards	AKINIKA - COLLECTIONS AND RECOVERY
Activity	COLLECTION	Contact Phone	07931875172	AKINIKA - COLLECTIONS AND RECOVERY
Priority	ND 1700			Tulketh Mill, Balcarres Road
Ref 1	WOT000493146			PRESTON
Ref 2				England
No. of Parts	1			PR2 2DY

Instructions 1	Instructions 2
<p>Collect items using packaging from Hatfield***INCLUDES CARRY OVER PART FROM PREVIOUS REQUEST</p> <pre>requested_for_markets": "No" "employment_type": "Contractor" "cost_centre_number": "C0123456789", "requested_for": "Lewis Edwards", "intune_device_id": "05ea9ca0-8632-4a07-a97c-6b8853c37fde", "order_guid": "(Akinika)" "req_for_site_information": "head_office" "requested_for_first_name": "Lewis" "requested_for_last_name": "Edwards", "intune_device_id": "05ea9ca0-8632-4a07-a97c-6b8853c37fde", "order_guid": "15" "u_special_requirements": "No" "line_manager_id": "Marjan Rowatt" "u_device_name": "051541513657 - Microsoft Surface Laptop 4 N/A</pre> <p>i5" "identity_active": "true" "req_by_site_information": "head_office" "requested_for_last_name": "Edwards", "requested_for_first_name": "Lewis", "intune_device_id": "05ea9ca0-8632-4a07-a97c-6b8853c37fde", "order_guid": "15" "u_special_requirements": "No" "line_manager_id": "Marjan Rowatt" "u_device_name": "051541513657 - Microsoft Surface Laptop 4 N/A" "requested_for_email": "8524784@nlloydsbanking.com" "requested_for_domain": "GLOBAL" "contact_email_address": "8524784@nlloydsbanking.com" "requested_for_account": "Capita" "requested_for_user_id": "8524784" "requested_for_contact_phone_number": "07931875172" "form_loading": "false" "serial_number": "1" "cost_centre": "CFA Performance & Ops (L)" "identity_disabled": "false" }</p>	<p>COLLECTIONS AND RECOVERY</p> <p>COLLECTIONS AND RECOVERY (APENKO REFRESH) A/IAPTOP "collect_deliver_to": "CFA Performance & Ops (L)" "identity_disabled": "false" }</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196638412	0000000000048275B	5B-GB-DLM Box Laptop	00000000000000000007			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		Microsoft Surface Laptop 4 N/A i5	051541513657			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Nadeem Saleem 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4275418	Customer	POSTURITE LIMITED			Job Address		
SLA Window	28/10/2025 14:19 - 29/10/2025 17:00	Contact Name	MASOOMA MURTZA		MASOOMA MURTZA 29 NORSHAW CRESCENT		
Activity	CHAIR INSTALL	Contact Phone	07703137459		BROUGHTON LANCASHIRE		
Priority	ND 1700				PR3 5BZ		
Ref 1	DEL1642860						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO44117Items on order:100137398 - HEADSET - Shokz UC Bo	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19716151901	500001141	Adapt 531 (small seat/high bac				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	4
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Job # 4275483	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	28/10/2025 15:17 - 29/10/2025 17:00	Contact Name	ARIF MATADAR		STRETFORD POST OFFICE UNIT 123, CHESTER ROAD, STRETFORD MANCHESTER M32 9BH
Activity	COLLECTION	Contact Phone	447732882197		
Priority	ND 1700				
Ref 1	31280194				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37595927 38967908 38945698

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	4
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Job # 4275415	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	28/10/2025 14:18 - 29/10/2025 17:00	Contact Name		PRAVEENKUMAR NAGARAJ	FLAT 2 FLAT 2 12A ALEXANDRA ROAD SOUTH MANCHESTER M16 8ER
Activity	COLLECTION	Contact Phone		074047 18080	
Priority	ND 1700				
Ref 1	45009				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 3 x items with 2 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Claire Booth 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	4
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Job # 4275638	Customer	Computacenter Limited		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Emma Rivers	Manchester Westminster House
Activity	COLLECTION	Contact Phone		Manchester Westminster House Westminster House MANCHESTER England M1 3HU
Priority	ND 1700			
Ref 1	WOT000499901			
Ref 2				
No. of Parts	1			

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191767733	000000000004872	ZBG:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197167735		HP EliteBook Notebook PC 830 G8 i5	5CG14805N3			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	4
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Job # 4275643	Customer	Computacenter Limited		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Biman Nandi	Manchester Westminster House
Activity	COLLECTION	Contact Phone		Manchester Westminster House Westminster House
Priority	ND 1700			MANCHESTER
Ref 1	WOT000499946			England
Ref 2				M1 3HU
No. of Parts	1			

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191768893	000000000004872	ZBG:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197168895		Microsoft Surface Laptop 4 N/A i5	028924310957			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Hargreaves 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4275021	Customer	CDW			Job Address
SLA Window	28/10/2025 09:30 - 29/10/2025 17:00	Contact Name	FAO GARY STONE		4 VALE AVENUE 4 VALE AVENUE BURY BL9 9LW
Activity	COLLECTION	Contact Phone	07917 166125		
Priority	ND 1700				
Ref 1	SCTASK1244236				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ATTEND SITE TO COLLECT AND RETURN LEAVERS KIT TO CDW	PLEASE ATTEND SITE TO COLLECT AND RETURN LEAVERS TFT MONITOR HEADSET AND DOCKING STATION TO CDW

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714555901						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4275492	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	28/10/2025 15:17 - 29/10/2025 17:00	Contact Name	ARIF MATADAR	ROCK NEWS 90 THE ROCK BURY LANCASHIRE BL9 0PB
Activity	COLLECTION	Contact Phone	447732882197	
Priority	ND 1700			
Ref 1	31279856			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	37593597 38967437 38945101

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes		On Site Time	Off Site Time
Customer Print			
Customer Signature			



Run Sheet

David Hargreaves 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4275425	Customer	NCR TESCO HHT		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	5443UK 5443UK	TESCO TOTTINGTON RD 0..... LANCASHIRE..... BL8 1TS
Activity	TECH EXCHANGE	Contact Phone	3456757070	
Priority	ND 1700			
Ref 1	7530103282			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Wifi Subject: Honeywell PDA - CT45 -Signal issue on single device Till number: Till serial number:23255b331b Date:28.10.2025 Problem description / Error message: ----- Mary Paul Oct 28 2025 12:48 UK/ROI::Stores::Honeywell PDA::WIFI Serial no: 23255b331b Build: Stock Troubleshooting: Tried soft reboot (Yes/No): yes Tried hard reboot (Yes/No): yes Is it an issue with single device or Multiple devices in the store: only 1 Checked on SOTI if the Honeywell Corp WiFi certificate is installed(Yes/No): yes Checked if the network certificate on SOTI is valid (Yes/No): yes 1. IP Address of the device 80.48.10.174 2. Mac address of the device- 0c236967c7f9 3. SSID / Name of the network it is connected to (Corp / Colleague) Corp 4. What is the time on the device? na 5. What is the date on the device? (including the year) na Swapping the pda on the request of support team Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. .</p>	<ul style="list-style-type: none"> * The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added.

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197161953	S2881097526	Honeywell PDA CT45XP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197161955	S2881097526	Honeywell PDA CT45XP				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4275359	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	28/10/2025 13:31 - 29/10/2025 13:00	Contact Name	MANAGER	WALMERSLEY OFF LICENCE
Activity	TECH EXCHANGE	Contact Phone	01617636109	WALMERSLEY OFF LICENCE 732 WALMERSLEY ROAD BURY BL9 6RN
Priority	4HR			
Ref 1	02656319			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33192718//02656319//T3	Swap reason: Software/Transaction Fault

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4269838	Customer	Computacenter Horizon Project			Job Address
SLA Window	21/10/2025 10:42 - 29/10/2025 18:00	Contact Name		JANET ELLERY.....	JANET ELLERY..... 46 TURNPIKE ROSENDALE LANCASHIRE BB4 9DU
Activity	IMAC DELIVERY	Contact Phone		7974693421	TURNPIKE ROSENDALE BB4 9DU
Priority	ND 1400				
Ref 1	2845885_FDBUN_BB4 9DU_2910				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
09:00 - 17:00 - Home User Doorstep Delivery Only	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688110201						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4275169	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	28/10/2025 10:40 - 29/10/2025 17:00	Contact Name	LAURA O'CALLAGHAN	WOODHEAD BROS MEAT CO WOODHEAD BROS MEAT CO THE ABATTOIR JUNCTION STREET BB8 8LH
Activity	TECH EXCHANGE	Contact Phone	01282865704	
Priority	ND 1700			
Ref 1	REQ000011482264			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver/exchange/Install laptop at site	Deliver/exchange/Install laptop at site - Replace : LPC094902346W / 5CG0095TTK Site Contact - Laura O'Callaghan - 01282865704 (People Team)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19715052801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4275050	Customer	Computacenter - Kingfisher			Job Address
SLA Window	28/10/2025 10:00 - 29/10/2025 20:00	Contact Name	ELAINE MCCORMICK	B & Q B & Q PLC	
Activity	TECH EXCHANGE	Contact Phone	+441925245522	DELPH LANE, NEWTON ROAD WINWICK WARRINGTON WA2 8RD	
Priority	ND 1700				
Ref 1	24556960				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01269SCO84P Till number: 84 Peripheral make/model(Please copy and paste CI): ELO 15" TOUCHSCREEN Description of issue: Elaine McCormick reported that the customer display on till 84 is not getting any power as the cable is loose. Contact name/number: Elaine McCormick / +441925245522

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4275621	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/10/2025 16:41 - 29/10/2025 17:00	Contact Name	DUNCAN BARNES	NETWORK RAIL NETWORK RAIL LTD UNIT C1, EMERY COURT, THE EMBANKMENT BUSINESS PARK STOCKPORT SK4 3GL
Activity	CHAIR INSTALL	Contact Phone	07858375472	
Priority	ND 1700			
Ref 1	DEL1642548			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Closes at 4PM *** Please call 1 hour before arrival.Customer Ref / PO: 6256436Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1642548&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1642548&address</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19716994901	1301037	RH New Logic 220 High Back wit				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4275429	Customer	Secure Retail Limited		Job Address
SLA Window	28/10/2025 14:28 - 29/10/2025 17:00	Contact Name	GM	WAGAMAMA WAGAMAMA UNIT 2, FOLD WAY ASHTON-UNDER-LYNE OL7 0PG
Activity	TECH EXCHANGE	Contact Phone	016 1388 2036	
Priority	ND 1700			
Ref 1	00061119			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Wagamama - V240M P2PE Script	FAULTY S/N: 390-476-032 PTID: 35764526

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19716205701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 29/10/2025

Date 29/10/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 7

Job # 4275366	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/10/2025 13:42 - 29/10/2025 17:00	Contact Name	SIMON EDWARDS DESK 007 - 3RD F	INTACT INSURANCE UK LIMITED 17 YORK STREET MANCHESTER M2 3GR
Activity	CHAIR INSTALL	Contact Phone	07468334067	
Priority	ND 1700			
Ref 1	DEL1642894			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please deliver to 3rd floor right out of the lifts. *** Please call 1 hour before arrival.Customer Ref / PO: EP128197Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1642894&address=Intact%20Insurance%20Uk%20Limited17%20York%20StreetMANCHESTER</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19715956301	9787602BLA	Positiv Plus High Back With Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19715956501	9787602BLA	Positiv Plus High Back With Ne				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 29/10/2025

Date 29/10/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 7

Job # 4275470	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	28/10/2025 15:09 - 29/10/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC2970 NT STA	Northern Rail - STAR Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire Greater Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2058	
Priority	ND 1900			
Ref 1	C5323530			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 29/10/2025 20:00 SLA: ND 29/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIUM020-CRAD03 x 1	Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history:: ##### Call 5323530 Problem Web Service qws_uk Tue 28 Oct 2025 15:09:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2970TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Manchester Victoria Railway Station Station Approach Todd Street Manchester call.city=Greater Manchester call.customerid=INC18404509 call.problem=NLC2970 MANCHESTER VICTORIA NLC 2970 Site MANCHESTER VICTORIA Window 32 Serial call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=10/28/2025 4:09:08 PM ##### Call 5323530 Problem Web Service qws_uk Tue 28 Oct 2025 15:09:34 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19176416301	_SXMIUM020-CR	A0013:CRAD03 DESKTOP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19716416501	_SXMIUM020-CR	AU03:CRAD03 DESKTOP				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4275497	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	28/10/2025 15:22 - 29/10/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC2970 NT STA	NORTHERN Rail - STAR
Activity	TECH EXCHANGE	Contact Phone	0161 822 2058	Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire
Priority	ND 1900			Greater Manchester M3 1WY
Ref 1	C5323531			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 29/10/2025 20:00 SLA: ND 29/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5323531 Problem Web Service qws_uk Tue 28 Oct 2025 15:09:47 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N2970TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Manchester Victoria Railway Station Station Approach Todd Street Manchester call.city=Greater Manchester call.customerid=INC18404667 call.problem=++020-044115 ++NLC2970 MANCHESTER VICTORIA NLC 2970 Site MANCHESTER VICTORIA Window 32 Serial call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUD020PED call.priority=2-Medium call.datereported=10/28/2025 4:09:10 PM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19716520101	_NRMIUM020DE	NRDEM020 NORTHERN DESKTOP LIVE	02000303002020043361			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19716520201	_NRMIUM020DE	NRDEM020 NORTHERN DESKTOP LIVE	02000303002020043361			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4275681	Customer	Computacenter - Kingfisher			Job Address
SLA Window	28/10/2025 18:01 - 29/10/2025 17:00	Contact Name	ABID MOHSIN		B & Q PLC B & Q PLC UNIT 1
Activity	TECH EXCHANGE	Contact Phone	01618324200		MANCHESTER FORT SHOPPING PARK MANCHESTER M8 8EP
Priority	ND 1700				
Ref 1	24561321				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	<p>Category: I have a till query</p> <p>Sub Category: 1.) Seamless payment till</p> <p>Symptom: Beetle</p> <p>Till number: 87</p> <p>Description: ###Please ensure previous ticket have been checked ###</p> <p>Till hostname: GBBQ01311SCO87P</p> <p>Till number: 87</p> <p>Peripheral make/model(Please copy and paste CI): BEETLE M-III</p> <p>System details (K1/M1/R1 found on EC portal): K2.1-H81-uATX</p> <p>Are there still sales are any sales left on the till?: No</p> <p>Description of Issue: Abid Mohsin reported that till 87 keeps switching off and rebooting itself. The issue was reported earlier under INC6048268 and Abid informed the beetle was also replaced but they are having the same issue again.</p> <p>...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4274888	Customer	POSTURITE LIMITED			Job Address
SLA Window	28/10/2025 06:47 - 29/10/2025 17:00	Contact Name	PAUL CORRIGAN		PAUL CORRIGAN 20 WILLOW ROAD NEWTON-LE-WILLOWS WA12 9SX
Activity	CHAIR INSTALL	Contact Phone	07856428531		
Priority	ND 1700				
Ref 1	DEL1641353				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6245484Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19713794101	9787601BLA	Positiv Plus High Back No Neck				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19713794301	9787601BLA	Positiv Plus High Back No Neck				



Run Sheet

John Paul Barron 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4275645	Customer	POSTURITE LIMITED			Job Address
SLA Window	28/10/2025 16:54 - 29/10/2025 17:00	Contact Name		JULIE ATKINS	JULIE ATKINS LANCASTER FUNERALCARE 5 GEORGE STREET LANCASTER LA1 1XQ
Activity	CHAIR INSTALL	Contact Phone		0152464650	
Priority	ND 1700				
Ref 1	DEL1638679				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: ***RFD*** *** RFD****Please call 1 hour before arrival.Customer Ref / PO: 0000215805Items on order:9820751 - PLATFORM - DeskRite 100	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19717062701	0380223BLA	RH Logic 400 No Neck Bla; 8E A				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4274990	Customer	Symec Travis Perkins		Job Address
SLA Window	28/10/2025 08:57 - 29/10/2025 17:00	Contact Name	FAO MIKE WELLS	10-20 CHORLEY ROAD 10-20 CHORLEY ROAD BLACKPOOL FY3 7XQ
Activity	TECH EXCHANGE	Contact Phone	01253 300006	
Priority	ND 1700			
Ref 1	00509836			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Exchange Faulty device; TP01957	Exchange Faulty device; TP01957

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714398601						



Run Sheet

John Paul Barron 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4275100	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	28/10/2025 10:27 - 29/10/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5323487			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 29/10/2025 20:00 SLA: ND 29/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5323487 Problem Web Service qws_uk Tue 28 Oct 2025 10:16:30 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC18350733 call.problem=++020-042034++NLC1828 Blackpool North 020-042034 NLC 1828 Site Blackpool North RSPID 4768 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=10/28/2025 11:15:31 AM ##### Call 5323487 Problem Web Service qws_uk Tue 28 Oct 2025 10:16:30 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714982901	_NRMIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	122073		
19714983501	_SXASSET-LABEL	SXASSET-LABELSV2				



Run Sheet

John Paul Barron 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4275102	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	28/10/2025 10:27 - 29/10/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5323486			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 29/10/2025 20:00 SLA: ND 29/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5323486 Problem Web Service qws_uk Tue 28 Oct 2025 10:16:18 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC18347904 call.problem=++201-14051++NLC1828 Blackpool North 20114051 NLC 1828 Site Blackpool North RSPID 4744 S call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=10/28/2025 11:15:14 AM ##### Call 5323486 Problem Web Service qws_uk Tue 28 Oct 2025 10:16:18 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714976501	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020043330			
19714977001	_SXASSET-LABEL	SXASSET-LABELSV2				



Run Sheet

John Paul Barron 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4275181	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Store Manager 1267	Boots UK Limited 64-66 Clifton Street Pharmacy Printer LYTHAM ST. ANNES FY8 5EW
Activity	CONSUMABLE INSTALL	Contact Phone	01253736194	
Priority	ND 1700			
Ref 1	1-547644912383			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 30/10/2025 17:00-----ASSET INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RS SI TRDeviceTagCustomer: EPSr2 Pharmacy PrinterSerialNumber: 45146PHH35ZPVProductIdentifier: 3S0330Model: 4514-630----ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000 option 9. If dialing from the Republic of Ireland the number is 00 44 330123 9000Please note that option 9 is theEngineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers PPDS MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0 </p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----Technical Notes -----DCN. 2nd (DOA); P. Barron 4273958 28/10.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197150817	40X8282	MS51x SVC Maint Kit Fuser 220				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197150819	40X8282	MS51x SVC Maint Kit Fuser 220				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4275324	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	28/10/2025 12:54 - 29/10/2025 17:00	Contact Name	LOUISE WARD	DISTRIBUTION CENTRE
Activity	TECH EXCHANGE	Contact Phone	078931801959	DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET NORTHWICH CW9 7WA
Priority	ND 1700			
Ref 1	SCTASK0119749			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Install & LPC094902019W Exchange desktop	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19715699501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19715699701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4275475	Customer	Vista Retail Support Limited		Job Address
SLA Window	28/10/2025 15:13 - 29/10/2025 17:00	Contact Name		SAVERS 3 DINGLE WALKS, WINSFORD SHOPPING CENTRE WINSFORD CW7 1BA
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3451550			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3451550 -POS 99 cash drawer faulty please replace SUP-CDR-FT-460MOD03 Check opening times	Replace SUP-CDR-FT-460MOD03 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19716443701	SUP-CDR-FT-460MOD03	SUP-CDR-FT-460MOD03				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4275236	Customer	Secure Retail Limited			Job Address
SLA Window	28/10/2025 11:54 - 29/10/2025 17:00	Contact Name	REBECCA HAY		LM - WMT - CREWE LM - WMT - CREWE
Activity	TECH EXCHANGE	Contact Phone	03300955760		TRAIN CREW DEPOT, PLATFORM 12 NANTWICH ROAD CREWE CW2 6HR
Priority	ND 1700				
Ref 1	00061147				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Opening Times/Days: 0530-2200 FAULTY S/N: 02000103005020113491 PTID: M020-113491

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19715384601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4275676	Customer	Computacenter John Lewis			Job Address
SLA Window	28/10/2025 17:49 - 29/10/2025 20:00	Contact Name	MANAGER ON SITE		WAITROSE LTD WAITROSE LTD FLAT LANE SANDBACH CW11 4BE
Activity	TECH EXCHANGE	Contact Phone	01270 766777		
Priority	ND 1700				
Ref 1	24559136				
Ref 2	PO Monthly				
No. of Parts	0				

Instructions 1	Instructions 2
swap HP MINI PRODESK 405 G6 DTOP 29.10.25	swap HP MINI PRODESK 405 G6 DTOP 29.10.25 advised to use a JL part 4856871 for a waitrose inicdent as advised by Faiek Asset: WTR HP Prodesk 405 G6 Generic Category: Hardware SubCategory: Component Branch Workstation - 680D-W008 - Need a PXE rebuild Web logging Hostname: 680D-W008 Model: HP Prodesk 405 G6 Fault/Attempted Triage: Need PXE rebuild.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4274981	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Michael Forni	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000489751			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device step 1	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Remove Serial 1":"PF3BFKRG","Remove Item 1":"Please collect and remove single device.,""Requested by date": "2025-10-29","Customer Catalog ID": "RFB_Lenovo_Standard_Laptop","Cost Center Name": "CC_0000006808_UK10_EUSAP Enterprise Computing Mgmt","Cost Center Account Number": "CC_0000006808_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196924372	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BK4C				



Run Sheet
Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4274995	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Paula Tomlin	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	123456	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000493965			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-29""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000004095_UK10_EUSAP Chem Dev Central""Cost Center Account Number":"CC_0000004095_UK10_EUSAP"}</pre>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197046431	0000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13BK4R				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197046433						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4274999	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Katie Crompton	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	.	
Priority	ND 1700			
Ref 1	WOT000497858			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","Requested by date":"2025-10-29""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003772_UK10_EUSAP Apprentices""Cost Center Account Number":"CC_0000003772_UK10_EUSAP"}</pre>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197123241	000000000004831903	W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM	13D3T6			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197123243						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4275005	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Ben Hadwick	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447385533765	
Priority	ND 1700			
Ref 1	WOT000498049			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-29""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000009650_UK10_EUSAP Macc Mgmt""Cost Center Account Number":"CC_0000009650_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197137785	00000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13BK2V					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197137787						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4275336	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Adam McMurchie	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	Unknown	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000499005			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-29""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000008714_UK10_EUSAP UK Ops IT Projects""Cost Center Account Number":"CC_0000008714_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197155851	00000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13BK1N				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197155853						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4274985	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Peter Chatterton	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000489754			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1":1""Remove Serial 1":"43FQ6G3""Remove Item 1":"Please collect and remove single device.""Requested by date": "2025-10-29""Customer Catalog ID": "RFB_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000009650_UK10_EUSAP Macc Mgmt""Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196924589	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB RAM 13BK07					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196924591		43FQ6G3 - DELL Technologies Inc. 998-ESZ	F43FQ6G3			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4274993	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name		Martin Packer	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		+447796395227	
Priority	ND 1700				
Ref 1	WOT000491873				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC1WN59W", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "29-10-2025", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004515_UK10_EUSAP", "UK TDE Chemistry": "Cost Center Account Number": "CC_0000004515_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196964593	000000000004831903W	AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BK36			



Run Sheet

Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4272235	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/10/2025 08:00 - 29/10/2025 16:00	Contact Name	Paula Tomlin	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	123456	
Priority	ND 1700			
Ref 1	WOT000493900			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM011D58", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-10-29", "Customer Catalog ID": "", "Cost Center Name": "CC_0000004095_UK10_EUSAP Chem Dev Central", "Cost Center Account Number": "CC_0000004095_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4274128	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	27/10/2025 09:47 - 29/10/2025 17:00	Contact Name	Jessica Drake	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447385435965	
Priority	ND 1700			
Ref 1	WOT000496805			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{ "Remove Serial 1": "PF3LLYW2", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-10-29", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006492_UK10_EUSAP", "Corporate Legal - Operations", "Cost Center Account Number": "CC_0000006492_UK10_EUSAP" }

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197110349	Please collect and remove single device.	Please collect and remove single device.	PF3LLYW2			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4275105	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Umukant Gupta		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000468683				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0QAPZB", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-09-03", "Customer Catalog ID": "", "Cost Center Name": "CC_0000001295_UK10_EUSAP", "Reg Ex CMC RA UK": "Cost Center Account Number", "Cost Center Account Number": "CC_0000001295_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
197149983	Please collect and remove single device.	Please collect and remove single device.	GM0QAPZB		

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Asif Alam 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	15
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Job # 4275408	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Jessica Drake		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447385435965		
Priority	ND 1700				
Ref 1	WOT000499570				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF3LLYW2","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-10-29", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006492_UK10_EUSAP Corporate Legal - Operations", "Cost Center Account Number": "CC_0000006492_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197161130	Please collect and remove single device.	Please collect and remove single device.	PF3LLYW2			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Ryan Owen 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4275428	Customer	GE Medical Systems Ltd		Job Address
SLA Window	28/10/2025 14:27 - 29/10/2025 12:00	Contact Name	GRACE STEPHENSON	YORKSHIRE HEALTH SOLUTION YORKSHIRE HEALTH SOLUTION
Activity	NON TECH EXCHANGE	Contact Phone	07718190403	THE COACH HOUSE 25 BOLTON ROAD Salford M6 7HL
Priority	ND 1200			
Ref 1	16240191			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP PROBES	Room 4 is on the ground floor to the right of the reception desk. COLLECT 45278YP2 DELIVER 554828YP4

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19716203601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19716203801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4275032	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	28/10/2025 09:00 - 29/10/2025 17:30	Contact Name	Altrincham (PA) 60501	VODAFONE RETAIL LTD (ALTRINCHAM)
Activity	TECH EXCHANGE	Contact Phone	07717 512316	Altrincham, 116 George Street , Greater Manchester, England CHESHIRE Altrincham WA14 1RF
Priority	ND 1700			
Ref 1	C5323455			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 29/10/2025 20:00 SLA: ND 29/10/2025 20:00 PART2= PART3= PART4= ALT1=_VPGNCCBL3MRJ45 ALT2= ALT3= ALT4= TEXT= _VPGNCCBL3MRJ45 x 1</p>	<p>Problem: [TC] Ethernet Cable Root Cause: Ethernet Cable Action: Ethernet Cable - Test and replace as required. Test: IN USE URL: Call history:: ##### Call 5323455 Problem Web Service qws_uk Tue 28 Oct 2025 09:42:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=VFDGB000000VF071TA23 contract.pkey=23219 call.poms=1 call.zip=WA14 1RF call.address=Altrincham 116 George Street Greater Manchester England call.city=Altrincham call.customerid=INC18402324 call.problem=RET60513-001 - Base Unit - Offline call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFETHER call.priority=2-Medium call.datereported=10/28/2025 10:41:37 AM</p> <p>##### Call 5323455 Problem Web Service qws_uk Tue 28 Oct 2025 09:42:04 A+C+P</p> <p>RET60513-001 - Base Unit - Offline...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714606001	_VPGNCCBL3MRJ45L	3M RJ45 CAT5E				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19714606201	_VPGNCCBL3MRJ45	BL3M RJ45 CAT5E				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4275671	Customer	Computacenter John Lewis		Job Address
SLA Window	28/10/2025 17:43 - 29/10/2025 20:00	Contact Name	MANAGER ON SITE	WAITROSE LTD WAITROSE LTD CHURCH STREET WILMSLOW SK9 1AY
Activity	TECH EXCHANGE	Contact Phone	01625 538831	
Priority	ND 1700			
Ref 1	24557574			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
hP MINI PRODESK 405 G6 DTOP 29.10.25	<p>hP MINI PRODESK 405 G6 DTOP 29.10.25 advised to use a JL part 4856871 for a waitrose inicdent as advised by Faiek Asset: HP Prodesk 405 G6 Generic</p> <p>Category: Hardware SubCategory: Performance</p> <p>Issue with Branch Workstation</p> <p>Web logging</p> <p>Hostname:711D-W091</p> <p>Model: HP ProDesk 405 G6 Desktop Mini PC</p> <p>Fault: PC shows error - fan detection error 900-cpu fan not detected</p> <p>Attempted Triage: PC rebooted</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19717195701	4856871	JLP:HP MINI PRODESK 405 G6 DTO				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4275564	Customer	NCR TESCO HHT		Job Address
SLA Window	28/10/2025 09:00 - 29/10/2025 17:00	Contact Name	SIMON BURNS BURNS	TESCO WOODFORD RD BRAMHALL..... SK7 1JR
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7530103251			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Wifi Subject: Honeywell PDA - CT45 -Signal issue on single device Till number: Till serial number:23354b1a73 Date:28.10.2025 Problem description / Error message: ----- Mary Paul Oct 28 2025 11:26 UK/ROI::Stores::Honeywell PDA::WIFI Serial no: 23354b1a73 Build: Stock Troubleshooting: Tried soft reboot (Yes/No): yes Tried hard reboot (Yes/No): yes Is it an issue with single device or Multiple devices in the store: only 1 Checked on SOTI if the Honeywell Corp WiFi certificate is installed(Yes/No): yes Checked if the network certificate on SOTI is valid (Yes/No): yes 1. IP Address of the device- 10.77.89.168 2. Mac address of the device- 0c2369697bd4 3. SSID / Name of the network it is connected to (Corp / Colleague) corp 4. What is the time on the device? na 5. What is the date on the device? (including the year) na Swapping it on request of support team Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. .</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4275007	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/10/2025 09:05 - 29/10/2025 17:00	Contact Name	CARA TURKAS	CARA TURKAS 23 GUYWOOD LANE ROMILEY STOCKPORT SK6 4AN
Activity	DESK SP INSTALL	Contact Phone	07341859004	
Priority	ND 1700			
Ref 1	DEL1639862			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 300015858***PLEASE DELIVER SMALL GOODS WITH ROYAL MAIL***	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714437501	1401110	Slim Cool Laptop Stand				
19714437502	100129986	Single Column Desk Frame				
19714437503	100137284	Deskrte 1000 x 600 Desktop -				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4275630	Customer	HCL Barclays		Job Address
SLA Window	28/10/2025 09:30 - 29/10/2025 10:00	Contact Name	LIANNE KENNINGTON	BARCLAYS BANK PLC
Activity	IMAC COLLECTION	Contact Phone	07881356081	BARCLAYS BANK PLC 46-50 LORD STREET LIVERPOOL L2 1TD
Priority	ND 1600			
Ref 1	RITM5266741			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Equipment collection	<p>9 Tiny Desktops</p> <p>6 Keyboards</p> <p>3 Mice</p> <p>19 Monitors</p> <p>2 Tellermate Scales</p> <p>1 Epson receipt printer</p> <p>1 Canon cheque scanner</p> <p>Special services to come and collect once packaged.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4275048	Customer	GE Medical Systems Ltd		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 12:00	Contact Name	GEMMA COLLINS	ARROWE PARK HOSPITAL
Activity	NON TECH EXCHANGE	Contact Phone	01516785111	ARROWE PARK HOSPITAL
Priority	ND 1200			ARROWE PARK ROAD
Ref 1	16207938			WIRRAL
Ref 2				CH49 5PE
No. of Parts	0			

Instructions 1	Instructions 2
SWAP PROBES DRIVER TO GO TO EBME DEPT BASEMENT DELIVER S/N VA009004769 COLLECT VA009004774	DRIVER TO GO TO EBME DEPT BASEMENT DELIVER S/N VA009004769 COLLECT VA009004774

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet
Stephen Fitton 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Fittion, Stephen	Jobs on Run	6
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Job # 4275523	Customer	Computacenter Limited		Job Address
SLA Window	28/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Jenni Peers	4 Brierden Way 4 Brierden Way 4 Brierden Way
Activity	COLLECTION	Contact Phone	+447789943543	LITTLE SUTTON CH66 4YN
Priority	ND 1700			
Ref 1	WOT00049886			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	("requested_for_markets":"No""best_contact_number":"07584435802""country":"UK mainland including IOM""employment_type":"Permanent
Employee""cost_centre_number":"439739""county":"Cheshire""best_email_address":",jenni.peers@lloydsbanking.com""requested_for_first_name":"Jenni""requested_for":",Jenni Peers@lloydsbanking.com""requested_for_last_name":",Peers""intune_device_id":",b17586fd-08c9-48d3-8b44-75cc8b2bb846""order_guide":	"tbeckbokHP EliteBook 830 G9 13"" - i5 - 16GB - 256GB""Request Type":"15""u_special_requirements":",No""address_line_1":",4 Briedden Way""line_manager_id":",Stephen Cocks""u_device_name":",5CG241540S - HP EliteBook 830 G9 13"" - i5 - 16GB -
256GB""identity_active":",true""req_by_site_information":",head_office""requested_for_last_name":",Peers""town":",Little Sutton""form_loading":",false""serial_number":",5CG241540S""requester_email":",Jenni.Peers@lloydsbanking.com""requested_for":",Jenni Peers@lloydsbanking.com""requested_for_last_name":",Peers""intune_device_id":",b17586fd-08c9-48d3-8b44-75cc8b2bb846""order_guide":	"tbeckbokHP EliteBook 830 G9 13"" - i5 - 16GB - 256GB""Request Type":"15""u_special_requirements":",No""address_line_1":",4 Briedden Way""line_manager_id":",Stephen Cocks""u_device_name":",5CG241540S - HP EliteBook 830 G9 13"" - i5 - 16GB -
4YN""part_number":",DEVICE_REFRESH_LAPTOP""collect_deliver_to":",Home""location":",Westin Hotel House""Remove Serial	1":",5CG241540S""account":",GLOBAL1185438""type_code":",15""cost_centre":",Broker (4474) (PU)" "identity_disabled":",false"}}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197099060	0000000000048275	75BG:GB-DLM Box Laptop	00000000000000000397			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197099062		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG241540S			

Engineer Closure Notes

Engineer Signature	On Site Name	On Site Name
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4275576	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	28/10/2025 16:12 - 29/10/2025 16:30	Contact Name	PIERS.CAMPBELL@MANDSBANK.COM	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	01244686533	
Priority	ND 1600			
Ref 1	INC50470575			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Monitor

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19716803601						



Run Sheet

Stephen Fitton 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4275097	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	28/10/2025 10:26 - 29/10/2025 20:00	Contact Name	WIGAN WALLGATE NLC3551 NT Depot	Northern Rail MT (Wigan) Wallgate, Wigan Lancashire Wigan WN1 1BB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2140	
Priority	ND 1900			
Ref 1	C5323483			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 29/10/2025 20:00 SLA: ND 29/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5323483 Problem Web Service qws_uk Tue 28 Oct 2025 10:15:31 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8933TA23 contract.pkey=23200 call.poms=1 call.zip=WN1 1BB call.address=Wallgate Wigan call.customerid=INC18338194 call.problem=++020-042836++NLC3551 Wigan Wallgate 020-042836 PED - PED - Blank screen NLC 3 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=10/28/2025 11:14:25 AM ##### Call 5323483 Problem Web Service qws_uk Tue 28 Oct 2025 10:15:31 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714967501	_NRMIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020046654			
19714968201	_SXASSET-LABEL	SXASSET-LABELSV2				



Run Sheet

Stephen Fitton 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4275098	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	28/10/2025 10:26 - 29/10/2025 20:00	Contact Name	WIGAN WALLGATE NLC3551 NT Depot	Northern Rail MT (Wigan) Wallgate, Wigan Lancashire Wigan WN1 1BB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2140	
Priority	ND 1900			
Ref 1	C5323484			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 29/10/2025 20:00 SLA: ND 29/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIMUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5323484 Problem Web Service qws_uk Tue 28 Oct 2025 10:15:45 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8933TA23 contract.pkey=23200 call.poms=1 call.zip=WN1 1BB call.address=Wallgate Wigan call.customerid=INC18342662 call.problem=++020-112734++ NLC3551 Wigan Wallgate 020-112734 PED - Bluetooth option not available NLC 3 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIMUM020PED call.priority=2-Medium call.datereported=10/28/2025 11:14:44 AM ##### Call 5323484 Problem Web Service qws_uk Tue 28 Oct 2025 10:15:45 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714970501	_SXASSET-LABELSV2					
19714970201	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020106858			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19714970601	_SXASSET-LABELSV2					
19714970301	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020106858			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Mark Hosie 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4275230	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	28/10/2025 11:46 - 29/10/2025 12:00	Contact Name	MANAGER	SPAR STORES SPAR STORES ANCASTER SQUARE LLANRWST LL26 0LH
Activity	TECH EXCHANGE	Contact Phone	01492640428	
Priority	4HR			
Ref 1	02653119			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
V64219620911//42201//Sunmi	Swap reason: Hardware damage

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4275206	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	28/10/2025 11:11 - 29/10/2025 16:30	Contact Name	NICOLA.J.SALISBURY@HSBC.COM		COMPUTACENTER HSBC 60 MOSTYN STREET LLANDUDNO CONWY LL30 2SF		
Activity	TECH EXCHANGE	Contact Phone	03455 837406				
Priority	ND 1600						
Ref 1	RITM37774998						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Tablet

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19715162601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4275056	Customer	Computacenter Limited		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Ethan Bromley	Chester Cawley House
Activity	COLLECTION	Contact Phone	07759106345	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000481624			
Ref 2				
No. of Parts	1			

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196639538	0000000000048275B13	:GB-DLM Box Laptop	0000000000000000062			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		HP EliteBook Notebook PC 830 G8 i5	5CG1480CQJ			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4275566	Customer	Computacenter Limited		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Adam McGowan	Chester Cawley House
Activity	COLLECTION	Contact Phone	07961470156	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000499016			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Collect items using packaging from Hatfield***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***</p> <pre data-bbox="227 678 511 844">House""req_for_site_information"": "head_office""requested_for_first_name": "Adam" "requested_for": "Adam McGowan""intune_device_id": "6c20d29e-f501-464d-93f1-ac8677940dd4""order_gu itemcheckMicrosoftSurfaceaptop Studio""Request Type": "15""u_special_requirements": "No""line_manager_id": "Clare Molony""u_device_name": "0F01FXX221900C - Microsoft Surface Laptop Studio""identity_active": "true""req_by_site_information": "head_office""requester_mobile": "07901470156""requested_for_last_name": "McGowan""contact_phone_number": "07961 "form_loading": "false""serial_number": "0F01FXX221900C""requester_email": "Adam.McGowan@lloydsbanking.com""requested_for_user_id": "5592616""Request Replace""role_user": "false""domain": "GLOBAL""contact_email_address": "Adammcgowan95@hotmail.co.uk""serial_number": "DEVICE_REFRESH_HIGH_SPEC""collect_deliv fice""location": "Chester 1""OF01FXX221900C""account": "GLOBAL5592616""type_code": "15""cost_centre": "Credit Cards Director (101)""identity_disabled": "false")</pre>	<pre data-bbox="511 678 1365 844">("requested_for_markets": "No""employment_type": "Permanent Employee""cost_centre_number": "511974""u_site": "Chester Cawley itemcheckMicrosoftSurfaceaptop Studio""Request Type": "15""u_special_requirements": "No""line_manager_id": "Clare Molony""u_device_name": "0F01FXX221900C - Microsoft Surface Laptop Studio""identity_active": "true""req_by_site_information": "head_office""requester_mobile": "07901470156""requested_for_last_name": "McGowan""contact_phone_number": "07961 "form_loading": "false""serial_number": "0F01FXX221900C""requester_email": "Adam.McGowan@lloydsbanking.com""requested_for_user_id": "5592616""Request Replace""role_user": "false""domain": "GLOBAL""contact_email_address": "Adammcgowan95@hotmail.co.uk""serial_number": "DEVICE_REFRESH_HIGH_SPEC""collect_deliv fice""location": "Chester 1""OF01FXX221900C""account": "GLOBAL5592616""type_code": "15""cost_centre": "Credit Cards Director (101)""identity_disabled": "false")</pre>

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196639580	0000000000048275B1	GB-GB-DLM Box Laptop	0000000000000000048			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		Microsoft Surface Laptop Studio	0F01FXX221900C			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Mark Hosie 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4275277	Customer	Computacenter Limited		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Max Birtwistle	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	
Priority	ND 1700			
Ref 1	WOT000497121			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197112003	000000000004825	5B&S:LBG:DLM HP 830 G10 i5 16GB	5CG3481NN4			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197112006		5CG4111L44 - Buy and Store :B&S:LBG:HP	EB630G10I54316	/256 PC W11		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4275318	Customer	Computacenter Limited		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Max Birtwistle	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	
Priority	ND 1700			
Ref 1	WOT000497837			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197123982	000000000004841954W:LBG:DLM HP 840 G11 16GB		5CG5140ZQ8			

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197123984		5CG5190K0D - Hewlett Packard Inc. :B&S:LBG:DLM HP 840 G11 16GB	5CG5190K0D	G11 U5 16/ 256GB PPD		

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Mark Hosie 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4275670	Customer	Computacenter Limited		Job Address
SLA Window	29/10/2025 09:00 - 29/10/2025 17:00	Contact Name	Max Birtwistle	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	
Priority	ND 1700			
Ref 1	WOT000498767			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197156346	000000000004841952	W:LBG:DLM HP 830 G10 i7/32	5CG3343TG3			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197156348		5CG3343T83 - Buy and Store :B&S:LBG:HP	EB6311343TB3365	J 13 32GB/1T		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4274980	Customer	Vista Retail Support Limited		Job Address
SLA Window	28/10/2025 09:00 - 29/10/2025 17:00	Contact Name	.	MCDONALDS - NCR CABLES RETAIL PARK WARRINGTON ROAD
Activity	TECH EXCHANGE	Contact Phone	.	PRESCOT LANCASHIRE PRESCOT L34 5QX
Priority	ND 1700			
Ref 1	3450863			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3450863: KVS 06 not powering on Backdoor Swap	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714359101	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

Berlindo D`Assuncao 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4275502	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	28/10/2025 15:26 - 29/10/2025 13:00	Contact Name	MANAGER	SAMCO SAMCO 205 BOLTON ROAD ASHTON-IN-MAKERFIELD
Activity	TECH EXCHANGE	Contact Phone	447792338818	WIGAN WN4 8AE
Priority	4HR			
Ref 1	02656977			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37595870//31138483//PP MINI	Swap reason: Printer Fault

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 29/10/2025

Date	29/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4275646	Customer	Vista Retail Support Limited	Job Address
SLA Window	28/10/2025 16:57 - 29/10/2025 17:00	Contact Name	LIDL STANDISH, 91 PRESTON ROAD LANCASHIRE WIGAN WN6 0JF
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3450471		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3450471 Main call - 4 lost headsets to install Passcode - 13507541	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19717072501	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19717072701						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Date	29/10/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	4
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Job # 4275038	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	28/10/2025 09:47 - 29/10/2025 20:00	Contact Name	BIRKDALE NLC2352 MER STATION	MERSEYRAIL Liverpool Road Birkdale
Activity	TECH EXCHANGE	Contact Phone	0151 955 2421	MERSEYSIDE Southport PR8 4AR
Priority	ND 1900			
Ref 1	C5323457			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 29/10/2025 20:00 SLA: ND 29/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIUM020-CRAD03 x 1</p>	<p>Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history:: ##### Call 5323457 Problem Web Service qws_uk Tue 28 Oct 2025 09:47:36 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4060TA23 contract.pkey=23200 call.poms=1 call.zip=PR8 4AR call.address=Liverpool Road Birkdale call.city=Southport call.customerid=INC18402239 call.problem=NLC2352 Birkdale Window 30 desktop ped - cradle is inside the lockbox. Ped cr call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=10/28/2025 10:46:56 AM</p> <p>##### Call 5323457 Problem Web Service qws_uk Tue 28 Oct 2025 09:47:36 A+C+P</p> <p>NLC2352...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19714715701	_SXMIIUM020-CR	AM03:CRAD03 DESKTOP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19714716001	_SXMIIUM020-CR	AD01:CRAD03 DESKTOP				

Engineer Closure Notes

Customer Print	
Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter John Lewis	(No Items)	24559136	4275676	TECH EXCHANGE	WAITROSE LTD, WAITROSE LTD, FLAT LANE, SANDBACH, CW11 4BE	Asif Alam	28/10/2025 17:49 29/10/2025 20:00	29/10/2025	
Secure Retail Limited	19715384601	00061147	4275236	TECH EXCHANGE	LM - WMT - CREWE, LM - WMT - CREWE, TRAIN CREW DEPOT, PLATFORM 12, NANTWICH ROAD, CREWE, CW2 6HR	Asif Alam	28/10/2025 11:54 29/10/2025 17:00	29/10/2025	
Vista Retail Support Limited	19716443701	3451550	4275475	TECH EXCHANGE	SAVERS, 3 DINGLE WALKS, WINSFORD SHOPPING CENTRE, WINSFORD, CW7 1BA	Asif Alam	28/10/2025 15:13 29/10/2025 17:00	29/10/2025	
Computacenter - Morrisons BAU	19715699501	SCTASK0119749	4275324	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, VM MORRISON SUPERMARKETS PLC, KING STREET, NORTHWICH, CW9 7WA	Asif Alam	28/10/2025 12:54 29/10/2025 17:00	29/10/2025	
Computacenter - Astra Zeneca	196924372	WOT000489751	4274981	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter - Astra Zeneca	197046431	WOT000493965	4274995	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter - Astra Zeneca	197123241	WOT000497858	4274999	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter - Astra Zeneca	197137785	WOT000498049	4275005	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter - Astra Zeneca	197155851	WOT000499005	4275336	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter - Astra Zeneca	196924589	WOT000489754	4274985	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter - Astra Zeneca	196964593	WOT000491873	4274993	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Asif Alam	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000493900	4272235	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	29/10/2025 08:00 29/10/2025 16:00	29/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000496805	4274128	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	27/10/2025 09:47 29/10/2025 17:00	29/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000468683	4275105	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	(No Items)	WOT000499570	4275408	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19714359101	3450863	4274980	TECH EXCHANGE	MCDONALDS - NCR, CABLES RETAIL PARK WARRINGTON ROAD, PRESCOT, LANCASHIRE, PRESCOT, L34 5QX	Berlindo D'Assuncao	28/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Fujitsu Services Limited - Star Trains - ME	19714715701	C5323457	4275038	TECH EXCHANGE	MERSEYRAIL, Liverpool Road Birkdale, MERSEYSIDE, Southport, PR8 4AR	Berlindo D'Assuncao	28/10/2025 09:47 29/10/2025 20:00	29/10/2025	
Paypoint Network Limited - UK	(No Items)	02656977	4275502	TECH EXCHANGE	SAMCO, SAMCO, 205 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Berlindo D'Assuncao	28/10/2025 15:26 29/10/2025 13:00	29/10/2025	
Vista Retail Support Limited	19717072501	3450471	4275646	TECH EXCHANGE	LIDL, STANDISH, 91 PRESTON ROAD, LANCASHIRE, WIGAN, WN6 0JF	Berlindo D'Assuncao	28/10/2025 16:57 29/10/2025 17:00	29/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	197167733	WOT000499901	4275638	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter Limited	197168893	WOT000499946	4275643	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	45009	4275415	COLLECTION	FLAT 2, FLAT 2, 12A ALEXANDRA ROAD SOUTH, MANCHESTER, M16 8ER	Claire Booth	28/10/2025 14:18 29/10/2025 17:00	29/10/2025	
PayPoint Network Ltd_Collections	(No Items)	31280194	4275483	COLLECTION	STRETFORD POST OFFICE, UNIT 123, CHESTER ROAD, STRETFORD, MANCHESTER, M32 9BH	Claire Booth	28/10/2025 15:17 29/10/2025 17:00	29/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19715956301	DEL1642894	4275366	CHAIR INSTALL	INTACT INSURANCE UK LIMITED, 17 YORK STREET 1, MANCHESTER, M2 3GR	Daniel Hanson	28/10/2025 13:42 29/10/2025 17:00	29/10/2025	
Fujitsu Services Limited - Star Trains - ME	19716416301	C5323530	4275470	TECH EXCHANGE	Northern Rail - STAR, Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire, Greater Manchester, M3 1WY	Daniel Hanson	28/10/2025 15:09 29/10/2025 20:00	29/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19716520101	C5323531	4275497	TECH EXCHANGE	Northern Rail - STAR, Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire, Greater Manchester, M3 1WY	Daniel Hanson	28/10/2025 15:22 29/10/2025 20:00	29/10/2025	
Computacenter - Kingfisher	(No Items)	24561321	4275681	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 1, MANCHESTER FORT SHOPPING PARK, MANCHESTER, M8 8EP	Daniel Hanson	28/10/2025 18:01 29/10/2025 17:00	29/10/2025	
Secure Retail Limited	19716205701	00061119	4275429	TECH EXCHANGE	WAGAMAMA, WAGAMAMA, UNIT 2, FOLD WAY, ASHTON-UNDER-LYNE, OL7 0PG	Daniel Hanson	28/10/2025 14:28 29/10/2025 17:00	29/10/2025	
POSTURITE LIMITED	19716994901	DEL1642548	4275621	CHAIR INSTALL	NETWORK RAIL, NETWORK RAIL LTD, UNIT C1, EMERY COURT, THE EMBANKMENT BUSINESS PARK, STOCKPORT, SK4 3GL	Daniel Hanson	28/10/2025 16:41 29/10/2025 17:00	29/10/2025	
Computacenter - Kingfisher	(No Items)	24556960	4275050	TECH EXCHANGE	B & Q, B & Q PLC, DELPH LANE, NEWTON ROAD, WINWICK, WARRINGTON, WA2 8RD	Daniel Hanson	28/10/2025 10:00 29/10/2025 20:00	29/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19688110201	2845885_FDBU N_BB4 9DU_2910	4269838	IMAC DELIVERY	JANET ELLERY....., 46 TURNPIKE ROSENDALE LANCASHIRE BB4 9DU, TURNPIKE, ROSENDALE, BB4 9DU	David Hargreaves	21/10/2025 10:42 29/10/2025 18:00	29/10/2025	
Computacenter - Morrisons BAU	19715052801	REQ000011482 264	4275169	TECH EXCHANGE	WOODHEAD BROS MEAT CO, WOODHEAD BROS MEAT CO, THE ABATTOIR, JUNCTION STREET, BB8 8LH	David Hargreaves	28/10/2025 10:40 29/10/2025 17:00	29/10/2025	
NCR TESCO HHT	197161953	7530103282	4275425	TECH EXCHANGE	TESCO, TOTTINGTON RD 0....., LANCASHIRE....., BL8 1TS	David Hargreaves	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
PayPoint Network Ltd_Collections	(No Items)	31279856	4275492	COLLECTION	ROCK NEWS, 90 THE ROCK, BURY, LANCASHIRE, BL9 0PB	David Hargreaves	28/10/2025 15:17 29/10/2025 17:00	29/10/2025	
Paypoint Network Limited - UK	(No Items)	02656319	4275359	TECH EXCHANGE	WALMERSLEY OFF LICENCE, WALMERSLEY OFF LICENCE, 732 WALMERSLEY ROAD, BURY, BL9 6RN	David Hargreaves	28/10/2025 13:31 29/10/2025 13:00	29/10/2025	
CDW	19714555901	SCTASK124423 6	4275021	COLLECTION	4 VALE AVENUE, 4 VALE AVENUE, BURY, BL9 9LW	David Hargreaves	28/10/2025 09:30 29/10/2025 17:00	29/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19714982901	C5323487	4275100	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, FY1 2AB	John Paul Barron	28/10/2025 10:27 29/10/2025 20:00	29/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19714983501	C5323487	4275100	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, FY1 2AB	John Paul Barron	28/10/2025 10:27 29/10/2025 20:00	29/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19714976501	C5323486	4275102	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, FY1 2AB	John Paul Barron	28/10/2025 10:27 29/10/2025 20:00	29/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19714977001	C5323486	4275102	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, FY1 2AB	John Paul Barron	28/10/2025 10:27 29/10/2025 20:00	29/10/2025	
Symec Travis Perkins	19714398601	00509836	4274990	TECH EXCHANGE	10-20 CHORLEY ROAD, BLACKPOOL, FY3 7XQ	John Paul Barron	28/10/2025 08:57 29/10/2025 17:00	29/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	197150817	1-547644912383	4275181	CONSUMABLE INSTALL	Boots UK Limited, 64-66 Clifton Street, Pharmacy Printer, LYTHAM ST. ANNES, FY8 5EW	John Paul Barron	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
POSTURITE LIMITED	19717062701	DEL1638679	4275645	CHAIR INSTALL	JULIE ATKINS, LANCASTER FUNERALCARE, 5 GEORGE STREET, LANCASTER, LA1 1XQ	John Paul Barron	28/10/2025 16:54 29/10/2025 17:00	29/10/2025	
POSTURITE LIMITED	19713794101	DEL1641353	4274888	CHAIR INSTALL	PAUL CORRIGAN, 20 WILLOW ROAD, NEWTON-LE-WILLOWS, WA12 9SX	John Paul Barron	28/10/2025 06:47 29/10/2025 17:00	29/10/2025	



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Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196639538	WOT000481624	4275056	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Mark Hosie	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter Limited	196639580	WOT000499016	4275566	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Mark Hosie	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter Limited	197112003	WOT000497121	4275277	NON TECH EXCHANGE	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Mark Hosie	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter Limited	197123982	WOT000497837	4275318	NON TECH EXCHANGE	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Mark Hosie	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter Limited	197156346	WOT000498767	4275670	NON TECH EXCHANGE	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Mark Hosie	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Paypoint Network Limited - UK	(No Items)	02653119	4275230	TECH EXCHANGE	SPAR STORES, SPAR STORES, ANCASTER SQUARE, LLANRWST, LL26 0LH	Mark Hosie	28/10/2025 11:46 29/10/2025 12:00	29/10/2025	
Computacenter Limited - HSBC	19715162601	RITM37774998	4275206	TECH EXCHANGE	COMPUTACENTER HSBC, 60 MOSTYN STREET LLANDUDNO CONWY, MOSTYN STREET, LLANDUDNO, LL30 2SF	Mark Hosie	28/10/2025 11:11 29/10/2025 16:30	29/10/2025	



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Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19713966601	DEL1638693	4274910	CHAIR INSTALL	ANN EVANS, 59 SOUTHPORT ROAD, ORMSKIRK, L39 1LN	Nadeem Saleem	28/10/2025 07:58 29/10/2025 17:00	29/10/2025	
POSTURITE LIMITED	19714904601	DEL1643066	4275082	CHAIR INSTALL	5 HOLLY CLOSE, NA, NA, RHYL, LL18 4GF	Nadeem Saleem	28/10/2025 10:14 29/10/2025 17:00	29/10/2025	
Computacenter Limited - HSBC	(No Items)	RITM37620929	4275345	COLLECTION	COMPUTACENTER HSBC, GLAN ABER, LLANDDULAS ROAD, ABERGELE CONWAY, LL22 7BT	Nadeem Saleem	29/10/2025 09:00 29/10/2025 13:00	29/10/2025	
Computacenter Limited	196638412	WOT000493146	4274962	COLLECTION	AKINIKA - COLLECTIONS AND RECOVERY, AKINIKA - COLLECTIONS AND RECOVERY, Tulketh Mill, Balcarres Road, PRESTON, England, PR2 2DY	Nadeem Saleem	29/10/2025 09:00 29/10/2025 17:00	29/10/2025	
POSTURITE LIMITED	19716151901	DEL1642860	4275418	CHAIR INSTALL	MASOOOMA MURTZA, 29 NORSHAW CRESCENT, BROUGHTON, LANCASHIRE, PR3 5BZ	Nadeem Saleem	28/10/2025 14:19 29/10/2025 17:00	29/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
GE Medical Systems Ltd	19716203601	16240191	4275428	NON TECH EXCHANGE	YORKSHIRE HEALTH SOLUTION, YORKSHIRE HEALTH SOLUTION, THE COACH HOUSE, 25 BOLTON ROAD, SALFORD, M6 7HL	Ryan Owen	28/10/2025 14:27 29/10/2025 12:00	29/10/2025	
POSTURITE LIMITED	19714437501	DEL1639862	4275007	DESK SP INSTALL	CARA TURKAS, 23 GUYWOOD LANE, ROMILEY, STOCKPORT, SK6 4AN	Ryan Owen	28/10/2025 09:05 29/10/2025 17:00	29/10/2025	
POSTURITE LIMITED	19714437502	DEL1639862	4275007	DESK SP INSTALL	CARA TURKAS, 23 GUYWOOD LANE, ROMILEY, STOCKPORT, SK6 4AN	Ryan Owen	28/10/2025 09:05 29/10/2025 17:00	29/10/2025	
POSTURITE LIMITED	19714437503	DEL1639862	4275007	DESK SP INSTALL	CARA TURKAS, 23 GUYWOOD LANE, ROMILEY, STOCKPORT, SK6 4AN	Ryan Owen	28/10/2025 09:05 29/10/2025 17:00	29/10/2025	
NCR TESCO HHT	197167745	7530103251	4275564	TECH EXCHANGE	TESCO, WOODFORD RD, BRAMHALL....., SK7 1JR	Ryan Owen	28/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter John Lewis	19717195701	24557574	4275671	TECH EXCHANGE	WAITROSE LTD, WAITROSE LTD, CHURCH STREET, WILMSLOW, SK9 1AY	Ryan Owen	28/10/2025 17:43 29/10/2025 20:00	29/10/2025	
Fujitsu Services Limited - Vodafone	19714606001	C5323455	4275032	TECH EXCHANGE	VODAFONE RETAIL LTD (ALTRINCHAM), Altrincham, 116 George Street , Greater Manchester, England, CHESHIRE, Altrincham, WA14 1RF	Ryan Owen	28/10/2025 09:00 29/10/2025 17:30	29/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
GE Medical Systems Ltd	(No Items)	16207938	4275048	NON TECH EXCHANGE	ARROWE PARK HOSPITAL, ARROWE PARK HOSPITAL, ARROWE PARK ROAD, WIRRAL , CH49 5PE	Stephen Fitton	29/10/2025 09:00 29/10/2025 12:00	29/10/2025	
Computacenter Limited	197099060	WOT000498886	4275523	COLLECTION	4 Briedden Way, 4 Briedden Way, 4 Briedden Way, LITTLE SUTTON, CH66 4YN	Stephen Fitton	28/10/2025 09:00 29/10/2025 17:00	29/10/2025	
Computacenter Limited - HSBC	19716803601	INC50470575	4275576	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Stephen Fitton	28/10/2025 16:12 29/10/2025 16:30	29/10/2025	
HCL Barclays	(No Items)	RITM5266741	4275630	IMAC COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 46-50 LORD STREET, LIVERPOOL, L2 1TD	Stephen Fitton	28/10/2025 09:30 29/10/2025 10:00	29/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19714967501	C5323483	4275097	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Stephen Fitton	28/10/2025 10:26 29/10/2025 20:00	29/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19714968201	C5323483	4275097	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Stephen Fitton	28/10/2025 10:26 29/10/2025 20:00	29/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19714970501	C5323484	4275098	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Stephen Fitton	28/10/2025 10:26 29/10/2025 20:00	29/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19714970201	C5323484	4275098	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Stephen Fitton	28/10/2025 10:26 29/10/2025 20:00	29/10/2025	