



Run Sheet

Stephen Fitton 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4088495	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	11/02/2025 09:00 - 11/02/2025 11:45	Contact Name	2672 Wirral Heswall Duty manager	TESCO Stores Limited Telegraph Road HESWALL Shopfloor WIRRAL CH60 7SL
Activity	REPAIR WITH PARTS	Contact Phone	01916933340	
Priority	8HR			
Ref 1	11598256			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 11/02/2025 11:45-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 MS811SerialNumber: 40635C6605H35ProductIdentifier: 40G0230Model: 4063-430Physical Location: Deliver to Customer Services Desk</p> <p>---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27155468. [121.26] and [202.05] errors.Spoke to CharlotteSome labels print OK but others getting jammed.Sounds like fuser has degraded as brown roller is degraded.ShopfloorLAP1MS811Serial Number: 40635C6605H35IP Address: 80.56.0.51HBSLA 11/02/12025 at 11:50DDD 13/02/12025 at 11:50---INSTRUCTIONS-----Technical Notes -----Tech to investigate Fuser error.CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188245413	40X7588	MS81x SVC Doors Fuser Access				
188245171	40X7744	MS81x SVC Fuser 01 220V LRP A4				
188245399	40X7602	MS81x SVC Other Drive / motion				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



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Job # 4088773	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	10/02/2025 15:12 - 11/02/2025 20:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STATION	PORT SUNLIGHT NLC2198 MER HUB STATION	MERSEYRAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB
Activity	TECH EXCHANGE	Contact Phone	0151 955 2456		
Priority	ND 1900				
Ref 1	C5303585				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 11/02/2025 20:00 SLA: ND 11/02/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5303585 Problem Web Service qws_uk Mon 10 Feb 2025 15:11:34 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4026TRD3 contract.pkey=23200 call.poms=1 call.zip=CH62 4XB call.address=Greendale Road call.city=Port Sunlight call.customerid=INC16965214 call.problem=PORT SUNLIGHT NLC2198 MER HUB STATION Newbury Printer 40770 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=2/10/2025 4:11:05 PM ##### Call 5303585 Problem Web Service qws_uk Mon 10 Feb 2025 15:11:34 A+C+P From: Rhys Williams <RhysWilliams@MERSEYRAIL.org> Sent: Monday...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825728401	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40506			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Date	11/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4088575	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	10/02/2025 12:50 - 11/02/2025 17:00	Contact Name	HALEY WHATLING		71 PLYMYARD AVENUE 71 PLYMYARD AVENUE BROMBOROUGH WIRRAL CH62 6BL
Activity	COLLECTION	Contact Phone	077180 73375		
Priority	ND 1700				
Ref 1	42188				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Stephen Fitton 11/02/2025

Date 11/02/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 8

Job # 4078813	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	11/02/2025 09:00 - 11/02/2025 18:00	Contact Name	Store Manager	GB0804: H&M CHESTER GB0804: H&M CHESTER UNIT 9B BROUGHTON SHOPPING PARK CHESTER CH4 0DP
Activity	PROJECT	Contact Phone	+441978435660	
Priority	ND 1800			
Ref 1	C002552148			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
HTTP://GPMO.ME/FGMENM	COSIS - 01 scanner replacement on till #02 Please send 1 x tech on 11/02 at 10am Tech should bring laptop Please share engineer details See additional information

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Date	11/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4088177	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/02/2025 07:04 - 11/02/2025 17:00	Contact Name	TINA-SUZANNE DAVIES		PRIVATE ADDRESS 32 BORRAS ROAD WREXHAM LL12 7EP
Activity	CHAIR INSTALL	Contact Phone	07532226227		
Priority	ND 1700				
Ref 1	DEL1532366				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: no access difficulties but please leave extra time to answer door can pull onto drive (would recommend reversing in) *** Please call 1 hour before arrival.Customer Ref / PO: 6000251400Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822856801	100138589	Adapt 660 (medium seat/high ba				



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Job # 4088853	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	11/02/2025 09:00 - 11/02/2025 17:30	Contact Name	Wrexham (WL) (PA) 60151	VODAFONE WREXHAM
Activity	TECH EXCHANGE	Contact Phone	07717 512355	Wrexham, 48 Hope Street, Wrexham, Wales Denbighshire Wrexham LL11 1BB
Priority	ND 1700			
Ref 1	C5303338			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Previous DOA - Printer is DOA maintenance kit service required on printer dispatched call aborted part returned as BAD DOA.</p> <p>ND 07/02/2025 20:00</p> <p>SLA: ND 07/02/2025 20:00 PART2=</p> <p>PART3=</p> <p>PART4=</p> <p>ALT1=</p> <p>ALT2=</p> <p>ALT3=</p> <p>ALT4= TEXT=</p>	<p>Problem: [ME] [Printer] Lexmark MX410 Back Office MFP ENGINEER MUST OBTAIN PORT UNLOCK REFERENCE FROM FIXED LINE SERVICES AND PROVIDE TO VODAFONE DESK Root Cause: Unknown Action: Lexmark MX410 Back Office MFP must call vodafone fixed line services to unlock port - 0800 9755115 Option 3 - REQUESTUNLOCK AS PRIORITY 1 WITH FLS Test: IN USE URL: Call history::</p> <p>##### Call 5303338 Problem Web Service qws_uk Thu 06 Feb 2025 14:54:35 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=VFDGB000000VI437TA23 contract.pkey=23219 call.poms=1 call.zip=LL11 1BB call.address=Wrexham 48 Hope Street Wrexham Wales call.city=Wrexham call.customerid=INC16944683 call.problem=RET60151 - Multi Functional Printer - Load Tray 1 with Plain Paper A4 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/Multifunction Printer call.priority=2-Medium call.datereported=2/6/2025 3:54:04 PM</p> <p>##### Call 5303338 Problem Web Service qws_uk Thu 06 Feb 2025 14:54:35 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188259138	_VPLEX35S5701	PTR:MX410DE				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188259140	_VPLEX35S5701	PTR:MX410DE				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4088158	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/02/2025 06:24 - 11/02/2025 17:00	Contact Name	JASMINE HURST	DWR CYMRU WELSH WATER ROYAL WELCH AVENUE BODELWYDDAN RHYL LL18 5TQ
Activity	CHAIR INSTALL	Contact Phone	07821885936	
Priority	ND 1700			
Ref 1	DEL1532410			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: access gate please ring buzzer on barriers *** Please call 1 hour before arrival.Customer Ref / PO: JANE BRITTONItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822796201	9787602BLA	Positiv Plus High Back With Ne				



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Date	11/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	8
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Job # 4088167	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/02/2025 06:36 - 11/02/2025 17:00	Contact Name	DARREN STENSON		20 MEVAGISSEY ROAD BROOKVALE RUNCORN WA7 6BD
Activity	CHAIR INSTALL	Contact Phone	07407550407		
Priority	ND 1700				
Ref 1	DEL1532462				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: FSPBItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822809701	9787601BLA	Positiv Plus High Back No Neck				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18822809901	9787601BLA	Positiv Plus High Back No Neck				



Run Sheet

Daniel Hanson 11/02/2025

Date 11/02/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 17

Job # 4088349	Customer	Vista Retail Support Limited		Job Address
SLA Window	10/02/2025 10:25 - 11/02/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI COUNTY ROAD KIRKBY KNOWSLEY LANCASHIRE KNOWSLEY L32 1TS
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3190367			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3190367 POS01 Receipt printer is faulty swap out required (Error light)</p> <p>Full postal code of the Site : L32 1TS</p> <p>Store Number : 1022</p> <p>Full postal code of the Site : L32 1TS</p> <p>Store Number : 1022</p>	<p>***BACK DOOR SWAP ONLY*** MCD-PTR-CTS751-NCR-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18823944201	MCD-PTR-CTS751	MCD-PTR-CTS751-NCR-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18823944401						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088731	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	11/02/2025 07:00 - 11/02/2025 11:00	Contact Name	AINTREE NLC2125 MER HUB STATION		MERSEYRAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE
Activity	COLLECTION	Contact Phone	0151 955 2440		
Priority	4HR				
Ref 1	C5303575				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
4HR 10/02/2025 18:44 SLA: 4HR 10/02/2025 18:44 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] Engineer Only - Desktop Root Cause: Unknown Action: Engineer Only - Desktop Test: Working URL: Call history: ##### Call 5303575 Problem Web Service qws_uk Mon 10 Feb 2025 14:45:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4057TAA3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC16965054 call.problem=NLC2125 Aintree Newbury Data Printer NA NLC 2125 Site Aintree Window NA Faul call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENGDesk call.priority=2-Medium call.datereported=2/10/2025 3:44:52 PM ##### Call 5303575 Problem Web Service qws_uk Mon 10 Feb 2025 14:45:34 A+C+P NLC2125...

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088143	Customer	Fujitsu Services Limited - Star Trains			Job Address		
SLA Window	09/02/2025 23:46 - 11/02/2025 20:00	Contact Name	AINTREE NLC2125 MER HUB STATION		MERSEYRAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE		
Activity	TECH EXCHANGE	Contact Phone	0151 955 2440				
Priority	ND 1900						
Ref 1	C5303515						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 11/02/2025 20:00 SLA: ND 11/02/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5303515 Problem Web Service qws_uk Mon 09 Feb 2025 23:46:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4057TRD3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC16960536 call.problem=NLC2125 Newbury Printer Failed to clear track call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=2/10/2025 12:45:39 AM ##### Call 5303515 Problem Web Service qws_uk Mon 09 Feb 2025 23:46:04 A+C+P From: Lee Cruickshank <LCruickshank@MERSEYRAIL.org> ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822581301	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40542			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088357	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	11/02/2025 09:00 - 11/02/2025 17:00	Contact Name	Store Manager 1233	Boots UK Limited Lime Street Managers Office LIVERPOOL L1 1JD
Activity	CONSUMABLE INSTALL	Contact Phone	01517087699	
Priority	ND 1700			
Ref 1	1-518971010764			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>** Application LLS874 **</p> <p>Intervention #: 1 SLA: 30/01/2025 17:00-----ASSET</p> <p>INFORMATION---ProductName: CS510de High Volt HR CZ EE GR LT LV NL MA PT RO</p> <p>RSDDeviceTagCustomer: Managers OfficeSerialNumber: 502733945FV24ProductIdentifier:</p> <p>28E0070Model: 5027-630Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00</p> <p>-16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000</p> <p>option 9. If dialing from the Republic of Ireland</p> <p>the number is 00 44 330123 9000Please note that option 9 is theEngineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers PPDS MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:.....</p> <p>"Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188240334	40X7616					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088183	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	10/02/2025 07:13 - 11/02/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RHESEYARPON Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5303519			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 11/02/2025 20:00 SLA: ND 11/02/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history::: ##### Call 5303519 Problem Web Service qws_uk Mon 10 Feb 2025 07:13:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TRD3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16961552 call.problem=NLC2242 Liverpool Central Newbury Data Printer NLC 2242 Site Liverpool Cen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=2/10/2025 8:12:46 AM ##### Call 5303519 Problem Web Service qws_uk Mon 10 Feb 2025 07:13:34 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822869301	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40826			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18822869501	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40826			

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4088184	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	10/02/2025 07:13 - 11/02/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RHESEYARPON Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5303518			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 11/02/2025 20:00 SLA: ND 11/02/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history:: ##### Call 5303518 Problem Web Service qws_uk Mon 10 Feb 2025 07:13:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TRD3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16961528 call.problem=NLC2242 LIVERPOOL CENTRAL Newbury Data Printer NLC 2242 Site James Street Windo call.modifiedby=QWebServices call.businessimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=2/10/2025 8:12:44 AM ##### Call 5303518 Problem Web Service qws_uk Mon 10 Feb 2025 07:13:04 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822868601	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	33585			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18822868801	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	33585			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088761	Customer	Verifone UK LTD		Job Address
SLA Window	10/02/2025 15:07 - 11/02/2025 18:00	Contact Name	DUTY MANAGER	TGI 697 LIVERPOOL ONE 14 PARADISE STREET 14 PARADISE STREET L1 8JF
Activity	TECH EXCHANGE	Contact Phone	01932777330	
Priority	ND 1800			
Ref 1	G348680			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 30637385 Inbound Serial No. = 321-169-172 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID = Surf3ct10n WIFI Network WPA Password = T1me2P@yUs WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Terminal Will Not Switch On	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666198

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825696101	R-Vx680 WiFi V03.52.01.99998		321-097-570			



Run Sheet

Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088762	Customer	Verifone UK LTD		Job Address
SLA Window	10/02/2025 15:07 - 11/02/2025 18:00	Contact Name	DUTY MANAGER	TGI 697 LIVERPOOL ONE 14 PARADISE STREET 14 PARADISE STREET L1 8JF
Activity	TECH EXCHANGE	Contact Phone	01932777330	
Priority	ND 1800			
Ref 1	G348684			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 30639873 Inbound Serial No. = 321-174-813 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID = Surf3ct10n WIFI Network WPA Password = T1me2P@yUs WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Terminal Will Not Switch On	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666202

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825694501	R-Vx680 WiFi V03.52.01.99998		314-316-439			



Run Sheet

Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088766	Customer	Verifone UK LTD		Job Address
SLA Window	10/02/2025 15:07 - 11/02/2025 18:00	Contact Name	DUTY MANAGER	TGI 697 LIVERPOOL ONE 14 PARADISE STREET 14 PARADISE STREET L1 8JF
Activity	TECH EXCHANGE	Contact Phone	01932777330	
Priority	ND 1800			
Ref 1	G348687			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 31705924 Inbound Serial No. = 316-462-705 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID = Surf3ct10n WIFI Network WPA Password = T1me2P@yUs WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Terminal Will Not Switch On	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666206

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825693601	R-Vx680 WiFi V03.52.01.99998		330-507-412			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18825693801	R-Vx680 WiFi V03.52.01.99998		330-507-412			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088884	Customer	Verifone UK LTD		Job Address
SLA Window	10/02/2025 16:25 - 11/02/2025 18:00	Contact Name	DUTY MANAGER	TGI 697 LIVERPOOL ONE 14 PARADISE STREET 14 PARADISE STREET L1 8JF
Activity	TECH EXCHANGE	Contact Phone	01932777330	
Priority	ND 1800			
Ref 1	G348688			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 33119955 Inbound Serial No. = 318-055-654 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID = Surf3ct10n WIFI Network WPA Password = T1me2P@yUs WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Terminal Will Not Switch On	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666209

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826166301	R-Vx680 WiFi V03.52.01.99998		330-502-651			



Run Sheet

Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088484	Customer	Vista Retail Support Limited		Job Address
SLA Window	10/02/2025 12:00 - 11/02/2025 17:00	Contact Name		SUPERDRUG STORES PLC LIVERPOOL ONE UPPER LEVEL 5 WALL STREET LIVERPOOL L1 8BJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3188903			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3189889 - HHT Scanner constantly crashing stating "Mobi control has stopped working" Please attend site with replacement TC26 S/N : 23206523021181	Replace ASW-HHT-ZEBRA-TC26 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824506401	ASW-HHT-ZEBRA-TC26	ASW-HHT-ZEBRA-TC26				



Run Sheet

Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088759	Customer	Verifone UK LTD		Job Address
SLA Window	10/02/2025 15:07 - 11/02/2025 16:00	Contact Name	ROB	STONEGATE - HARE & HOUNDS - 35 9 WEST VILLAGE WEST 9 WEST VILLAGE WEST MERSEYSIDE L12 5HJ
Activity	TECH EXCHANGE	Contact Phone	0151 270 2093	
Priority	Timed			
Ref 1	G348685			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 28547785 Inbound Serial No. = 321-004-545 IP Gateway = 10.83.63.222 Terminal IP Address = 10.83.63.196 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1248 Login Pin = 1248 Primary System ID = 20024503 SITE OPENING TIMES = 12:30 - 23:00 Purchase Pin = Notes = Fault Category =Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666204

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825694001	R-Vx680 WiFi-03.70X68099BD		314-591-489			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088764	Customer	Verifone UK LTD		Job Address
SLA Window	10/02/2025 15:07 - 11/02/2025 16:00	Contact Name	ROB	STONEGATE - HARE & HOUNDS - 35 9 WEST VILLAGE WEST 9 WEST VILLAGE WEST MERSEYSIDE L12 5HJ
Activity	TECH EXCHANGE	Contact Phone	0151 270 2093	
Priority	Timed			
Ref 1	G348682			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 28551150 Inbound Serial No. = 321-005-378 IP Gateway = 10.83.63.222 Terminal IP Address = 10.83.63.194 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1248 Login Pin = 1248 Primary System ID = 20024503 SITE OPENING TIMES = 12:30 - 23:00 Purchase Pin = Notes = Fault Category =Faulty Keypad	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666203

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825695301	R-Vx680 WiFi-03.70X68099BD		333-263-354			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/02/2025

Date 11/02/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 17

Job # 4088763	Customer	Verifone UK LTD		Job Address
SLA Window	10/02/2025 15:07 - 11/02/2025 18:00	Contact Name	STEVE MANN	STONEGATE - BROOKHOUSE - 91782
Activity	TECH EXCHANGE	Contact Phone	07525917340	467 SMITHDOWN ROAD 467 SMITHDOWN ROAD MERSEYSIDE L15 5AE
Priority	ND 1800			
Ref 1	G348681			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 29934330 Inbound Serial No. = 321-056-671 IP Gateway = 10.83.87.190 Terminal IP Address = 10.83.87.170 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1137 Login Pin = 1137 Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 00:00 Purchase Pin = Notes =</p> <p>Fault Category =Tamper Mode</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666200</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825695701	R-Vx680 WiFi-03	70X0B0999BD	321-097-303			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18825695901	R-Vx680 WiFi-03	70X0B0999BD	321-097-303			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4088889	Customer	Verifone UK LTD			Job Address
SLA Window	10/02/2025 16:25 - 11/02/2025 18:00	Contact Name	STEVE MANN		STONEGATE - BROOKHOUSE - 91782
Activity	TECH EXCHANGE	Contact Phone	07525917340		467 SMITHDOWN ROAD MERSEYSIDE L15 5AE
Priority	ND 1800				
Ref 1	G348689				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33577488 Inbound Serial No. = 330-856-226 IP Gateway = 10.83.87.190 Terminal IP Address = 10.83.87.172 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1137 Login Pin = 1137 Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 00:00 Purchase Pin = Notes = Fault Category =Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666211

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826165901	R-Vx680 WiFi-03.70X68099BD		321-008-218			



Run Sheet

Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4087061	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	07/02/2025 10:52 - 11/02/2025 17:00	Contact Name	LAUREN GAVIN	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0212590			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18817286401						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18817286601						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	17
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Job # 4083857	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	04/02/2025 07:44 - 11/02/2025 17:00	Contact Name	YASMIN FARHAN	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0728257			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:PC1NBPWZ - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18796582001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18796582201					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084447	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 14:57 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209859			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK032038 - Lenovo X1 Yoga G6/PF3LX4NX

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18803814401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084478	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 15:24 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209881			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK039246 - Lenovo X1 Yoga G6/PF3VDFND

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804020701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084491	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 15:30 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209885			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK049545 - HP ZBook Firefly G10 14/5CG32122GF

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804059501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084501	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 15:35 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0209889			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Lenovo 20Y0S2X500 - :COK:PWC:Lenovo X1 Yoga G6 i7 13 > - 00000000004266449 Asset: UK036439

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804103001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18804103201					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084512	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 15:42 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0209905			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296 Asset: UK041793

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804240101						

Returned Items



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084515	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 15:43 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209907			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK035428 - Lenovo X1 Yoga G6/PF3RDSN3

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804243801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084525	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 15:48 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209915			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK047377 - HP 840 G8 i7/5CG2211RM9

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804330401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084537	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 15:55 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0209921			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 Asset: UK037364

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804488001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18804488201					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084543	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 15:59 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209929			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK036428 - Lenovo X1 Yoga G6/PF3RAMEB

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804521101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084556	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 16:06 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209935			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK052545 - HP 1040 G10 Sureview/5CG33756CQ

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804642901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084558	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 16:07 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0209934			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Hewlett Packard Inc. 56K74UP - :COK:PWC:HP EB 840G8 i7-1185G7 32GB 7-12 - 00000000004291050 Asset: UK027123

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804665401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18804665701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084566	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 16:12 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209952			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK051169 - HP 1040 G10 Sureview/5CG3371LXJ

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804760001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084454	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 15:03 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209860			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK035008 - Lenovo X1 Yoga G6/PF3RDV77

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18803839501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084500	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 15:35 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209899			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK026963 - Lenovo X1 Yoga G6 EP/PF3MLD9X

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804106101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084575	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 16:18 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0210137			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK031728 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804840901						



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084592	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 16:24 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0210239			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK027601 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18804956401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18804956601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4085119	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	05/02/2025 09:47 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0210763			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK043772 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807371901						



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4085350	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	05/02/2025 13:23 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0211147			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK032574 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808480801						

Returned Items



Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4085629	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	05/02/2025 17:24 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0211413			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	collect device -UK042294 - HP 840 G8 i7/5CG2211PF6 deliver device -Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18810083801						

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Run Sheet

Claire Booth 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	20
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Job # 4084440	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/02/2025 14:51 - 11/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0209849			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK033691 - Lenovo X1 Yoga G6/PF3QRPS1

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18803785301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4088163	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/02/2025 06:33 - 11/02/2025 17:00	Contact Name	KARL BROWN	PRIVATE ADDRESS 314 LIVERPOOL ROAD HAYDOCK ST. HELENS WA11 9RY
Activity	CHAIR INSTALL	Contact Phone	07356197862	
Priority	ND 1700			
Ref 1	DEL1532323			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME721972Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822806401	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18822806601	9900002	Homeworker Ergonomic Chair - W				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4088736	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	10/02/2025 14:53 - 11/02/2025 13:00	Contact Name	MANAGER	SPAR STORES SPAR STORES 6-10 ROE LANE SOUTHPORT PR9 9DR
Activity	TECH EXCHANGE	Contact Phone	01704 539059	
Priority	4HR			
Ref 1	02170124			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38962001//18588//PPD	Swap reason: PPOS Dead No Light

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4084494	Customer	POSTURITE LIMITED		Job Address
SLA Window	11/02/2025 09:00 - 11/02/2025 13:00	Contact Name	IAN LAURENCE	BAE SYSTEMS (OPERATIONS) LTD
Activity	MANPOWER	Contact Phone	03300477585	WARTON AERODROME INVESTMENT PROJECTS, W365B PRESTON PR4 1AX
Priority	Priority MC			
Ref 1	DEL1517722			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: CPA000255227 Deliveries DPD or UPSItems on order:	Tech to assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

ESCALTED CALL CHAIR ON SITE

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18659368401	100130863	Adapt 700 SE - Black	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18659368401	100130863	Adapt 700 SE - Black	.	.	Good	

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4088716	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/02/2025 14:32 - 11/02/2025 17:00	Contact Name	MOHSIN AHMED		PRIVATE ADDRESS 165 ST. GEORGES ROAD PRESTON PR1 6NQ
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07967917119		
Priority	ND 1700				
Ref 1	DEL1537072				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
Please call 1 hour before arrival.*** End terrace house can park side road - St Phillips Rd***Customer Ref / PO: P491497 WR:27534Items on order:	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

David Ranson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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In Items for Job # 4088716 page 1 of 1



Run Sheet

David Ranson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Returned Items for Job # 4088716 page 1 of 1



Run Sheet

David Ranson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4088193	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/02/2025 07:43 - 11/02/2025 17:00	Contact Name	ANDREW CHRISTOPHERSON	ANDREW CHRISTOPHERSON 17 BAY HORSE DRIVE LANCASTER LA1 4LA
Activity	DESK SP INSTALL	Contact Phone	07961077486	
Priority	ND 1700			
Ref 1	DEL1537618			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: No difficulties easy access *** Please call 1 hour before arrival.Customer Ref / PO: ANDREW CHRISTOPHERSONItems on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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In Items for Job # 4088193 page 1 of 1



Run Sheet

David Ranson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Returned Items for Job # 4088193 page 1 of 1



Run Sheet

David Ranson 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4088704	Customer	POSTURITE LIMITED			Job Address
SLA Window	11/02/2025 09:00 - 11/02/2025 17:00	Contact Name	SAMUEL NORMAN		38 MELLOR LANE NA NA MELLOR BB2 7HA
Activity	CHAIR INSTALL	Contact Phone	07769089493		
Priority	ND 1700				
Ref 1	DEL1531563				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6001702193Items on order:3355004 - COMPONENT - DeskRite Ac	ech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18815999601	9810006BLA	P-Sit High back - Black With:				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18815999801	9810006BLA	P-Sit High back - Black With:				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4088165	Customer	POSTURITE LIMITED			Job Address		
SLA Window	10/02/2025 06:35 - 11/02/2025 17:00	Contact Name	PAULA TEHRANI		ROYAL MAIL GROUP LTD 77 OLDHAM ROAD MANCHESTER M4 5AA		
Activity	CHAIR INSTALL	Contact Phone	07483390565				
Priority	ND 1700						
Ref 1	DEL1532762						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 3100523545Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822808901	100138278	Positiv Plus High No Neck No A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18822809101	100138278	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4088303	Customer	POSTURITE LIMITED			Job Address		
SLA Window	11/02/2025 09:00 - 11/02/2025 13:00	Contact Name	SEAN BESWICK		NESTLE WATERS UK LTD WATERSWALLOWS LANE NA BUXTON SK17 7JD		
Activity	CHAIR SP INSTALL	Contact Phone	07386640193				
Priority	Priority MC						
Ref 1	DEL1531970						
Ref 2							
No. of Parts	2						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4574453692Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18816021801	4028	Coccyx Cut-Out Wedge	.	.	Not Used	
18816021802	9787601BLA	Positiv Plus High Back No Neck	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18816022001	9787601BLA	Positiv Plus High Back No Neck	.	.	Good	
18816022101	4028	Coccyx Cut-Out Wedge	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4088164	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/02/2025 06:35 - 11/02/2025 17:00	Contact Name	RACHAEL SMITH	RACHAEL SMITH 16 BURROWDALE ROAD LIVERPOOL L28 1RR
Activity	CHAIR INSTALL	Contact Phone	07436047971	
Priority	ND 1700			
Ref 1	DEL1531803			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please can any cancellation slots be made available *** Please call 1 hour before arrival.Customer Ref / PO: HME722018Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. L28 1RR>Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822808601	9900004	Homeworker Plus Ergonomic Chair				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18822808801	9900004	Homeworker Plus Ergonomic Chair				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4088171	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/02/2025 07:02 - 11/02/2025 17:00	Contact Name		KANEEN WEAR	KANEEN WEAR 20 REDBUD ROAD LIVERPOOL L7 0AL
Activity	CHAIR INSTALL	Contact Phone		07843981930	
Priority	ND 1700				
Ref 1	DEL1531619				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Address is just off Laurel Road would advise against using Laburnum Road if your sat nav tries to direct you that way *** Please call 1 hour before arrival.Customer Ref / PO: 4500008467Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href=https://rico.jotform.com/222823708509055refNumber=DEL1531619&address=20 Redbud Road LIVERPOOL</p> <p>L7 0AL>Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822855301	100137827	RH New Logic 220 High Back Cha				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4088486	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/02/2025 12:01 - 11/02/2025 17:00	Contact Name	ASHA DUALEH	ASHA DUALEH 51 BEACONSFIELD STREET LIVERPOOL L8 2UX
Activity	BARIATRIC INSTALL	Contact Phone	07925268878	
Priority	ND 1700			
Ref 1	DEL1532679			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: minor stairs at the front of the property *** Please call 1 hour before arrival.Customer Ref / PO: 6000249460Items on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824515501	100113219	Positiv Plus Extra With Armres				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18824515701	100113219	Positiv Plus Extra With Armres				



Run Sheet
Nadeem Saleem 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4088160	Customer	POSTURITE LIMITED		Job Address	
SLA Window	10/02/2025 06:31 - 11/02/2025 17:00	Contact Name	KAYLEIGH LAWLER	PRINCES ROYAL LIVER BUILDING PIER HEAD LIVERPOOL L3 1NX	
Activity	CHAIR INSTALL	Contact Phone	0151 966 7000		
Priority	ND 1700				
Ref 1	DEL1532383				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: 6th floor reception *** Please call 1 hour before arrival.Customer Ref / PO: 0010014262Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055refNumber=DEL1532383&address=Princes Royal Liver Building LIVERPOOL Pier Head L3 1NX>Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822803201	1301037	RH New Logic 220 High Back wit				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18822803401	1301037	RH New Logic 220 High Back wit				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4088719	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/02/2025 14:34 - 11/02/2025 17:00	Contact Name	EDWARD TURNER		H M PASSPORT OFFICE 101 OLD HALL STREET LIVERPOOL L3 9BP
Activity	CHAIR SP INSTALL	Contact Phone	07766881666		
Priority	ND 1700				
Ref 1	DEL1532006				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO194536Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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In Items for Job # 4088719 page 1 of 1



Run Sheet
Nadeem Saleem 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Returned Items for Job # 4088719 page 1 of 1



Run Sheet

Asif Alam 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4088286	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	11/02/2025 08:00 - 11/02/2025 12:00	Contact Name	MANAGER	GO LOCAL GO LOCAL 277 MANCHESTER ROAD NORTHWICH CW9 7NE
Activity	TECH EXCHANGE	Contact Phone	/	
Priority	Priority MC			
Ref 1	02167914			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38943490//31258759./PPMINI	<p>Case Number: 02167914</p> <p>Swap type: Swap Required</p> <p>Swap reason: Hardware damage</p> <p>Device Type: PayPoint Mini</p> <p>TID Number: 38943490</p> <p>Serial Number: 37590833</p> <p>Site ID: 31258759</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Asif Alam 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4088498	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	10/02/2025 12:11 - 11/02/2025 17:00	Contact Name	CINDY MINNAAR / DAVID FEE	DISTRIBUTION CENTRE DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET CW9 7WA
Activity	DELIVERY	Contact Phone	07891812538	
Priority	ND 1700			
Ref 1	REQ000010812146			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver laptop to site	Deliver laptop to site - LPC094902816W Site contact - Cindy Minnaar / David Fee - 07891812538/07493064768

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824598701						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18824598901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4088267	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	11/02/2025 08:00 - 11/02/2025 15:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5303511			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 10/02/2025 20:00 SLA: ND 10/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5303511 Problem Web Service qws_uk Sun 09 Feb 2025 18:44:05 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC16959761 call.problem=NLC3701 Chester Miura PED 020-111232 Bluetooth call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=2/9/2025 7:43:39 PM ##### Call 5303511 Problem Web Service qws_uk Sun 09 Feb 2025 18:44:05 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18823271901	_SXASSET-LABELSV2					
18823271501	_TWMIUM020DE	M020 TFW MOBILE LIVE	02000303002020112764			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18823272101	_SXASSET-LABELSV2					
18823271701	_TWMIUM020DE	M020 TFW MOBILE LIVE	02000303002020112764			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4088268	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	10/02/2025 09:04 - 11/02/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5303513			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 11/02/2025 20:00 SLA: ND 11/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5303513 Problem Web Service qws_uk Sun 09 Feb 2025 20:25:05 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC16959912 call.problem=NLC3701 Chester Miura PED 020-112234 System Tampered call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=2/9/2025 9:24:29 PM ##### Call 5303513 Problem Web Service qws_uk Sun 09 Feb 2025 20:25:05 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18823276701	_TWMIUM020DE	M2E:M020 TFW MOBILE LIVE	02000303002020	12775		
18823277101	_SXASSET-LABELS	\$XASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18823276901	_TWMIUM020DE	M2E:M020 TFW MOBILE LIVE	02000303002020	112775		
18823277301	_SXASSET-LABELS	SXASSET-LABELSV2				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Asif Alam 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4088382	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	10/02/2025 10:48 - 11/02/2025 13:00	Contact Name	TEHMINA.ISHRAT@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	'07545467483	M&S BANK KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Priority	ND 1300			
Ref 1	RITM31630983			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824098301						

Returned Items



Run Sheet

Asif Alam 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4088371	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	10/02/2025 10:47 - 11/02/2025 17:00	Contact Name	KEN.RICHARDSON@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07545467483		
Priority	ND 1600				
Ref 1	RITM31631393				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824095001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4088892	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	11/02/2025 09:00 - 11/02/2025 17:00	Contact Name	IZZY.MOLYNEUX@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07886398082	MARKS & SPENCER CHESTER
Priority	ND 1600			CHESTER
Ref 1	INC48769907r			KINGS MEADOW
Ref 2				CHESTER BUSINESS PARK
No. of Parts	1			CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18817338001						



Run Sheet

Asif Alam 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4088501	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	10/02/2025 12:15 - 11/02/2025 16:30	Contact Name	RACHAEL.BRIGGS@HSBC.COM		COMPUTACENTER HSBC 5 GREAT UNDERBANK CHESHIRE STOCKPORT SK1 1LH		
Activity	TECH EXCHANGE	Contact Phone	03455838784				
Priority	ND 1600						
Ref 1	INC48786323						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824649801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4088510	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	11/02/2025 09:00 - 11/02/2025 17:00	Contact Name	Alexander Walker	RBSG Falcon House, Ouse Street RBSG (cc) Salford M50 1YX
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	C5303165			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 12/02/2025 12:26 SLA: ND 12/02/2025 12:26 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBAKEOCR826-01 x 1</p> <p>User confirmed swapping the device at gate will be preferable.</p> <p>Kindly assign engineer for tomorrow's attendance for a gate house swap.</p> <p>Contact no of site if needed: 0161 351 5010.</p>	<p>Problem: [TC] Cash Centre OCR Reader - OCR 826 - Gatehouse swap Root Cause: Unknown Action: Gatehouse Swap **48hrs notice required engineer name and vehicle reg needed** Please deliver to gatehouse FAO user to swap. Old part must be collected **Rico must provide FJ RBS IMT with Engineer full name make/model of vehicle and registration eng m***MON-FRI 08:00-17:00.....0817-122987.....ACCESSOCR325*** Test: Swapped URL: Call history:: ##### Call 5303165 Problem Web Service qws_uk Wed 05 Feb 2025 10:37:08 A+C+P</p> <pre>agent.loginname=qws_uk equipment.assettag=RBSGB0000000000MT1R3 contract.pkey=23224 call.poms=1 call.zip=M50 1YX call.address=Falcon House call.city=Greater Manchester call.orgname=RBSG call.customerid=INC8690593 call.problem=MICR -Scanner Not working (Nivi) call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=2/5/2025 11:37:05 AM call.dpavailable=1 ...</pre>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824714801	_RBAKEOCR826	MSR:5V:W/CBL:USB-RJ45:BLK				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4088593	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	11/02/2025 08:00 - 11/02/2025 12:00	Contact Name	MANAGER	LITTLETON POST OFFICE LITTLETON POST OFFICE 301 LITTLETON ROAD Salford M7 3TA
Activity	TECH EXCHANGE	Contact Phone	07429469783	
Priority	Priority MC			
Ref 1	02168965			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37592791//02168965//PP MINI	Swap reason: Hardware damage

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4088275	Customer	GE Medical Systems Ltd		Job Address
SLA Window	10/02/2025 09:14 - 11/02/2025 12:00	Contact Name	VICKY SPENCER LORRAINE EDGAR	ROYAL OLDHAM HOSPITAL ROYAL OLDHAM HOSPITAL ROCHDALE ROAD OLDHAM OL1 2JH
Activity	NON TECH EXCHANGE	Contact Phone	01617785314	
Priority	ND 1200			
Ref 1	13340727			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PROBE SWAP	<p>Driver will need to attend X-Ray Reception.</p> <p>Collect: 228457WP8</p> <p>Deliver: 356460WP6</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18823448301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4088798	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	11/02/2025 08:00 - 11/02/2025 17:00	Contact Name	SHAYNE ENGLISH	BOOKER CASH & CARRY BOOKER CASH & CARRY CORNWALL STREET OPENSHAW MANCHESTER_BCC109 MANCHESTER M11 2NR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	128490311/ 188255717/ 943072892			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Lexmark (MS521) Printer (Till 2 printer) - front door won't close properly mes : Engineer to replace printer p/n 01770058954 Lexmark MS521dn Printer Malcolm Fahy 01612 237733 Lexmark (Model) Printer (Number): Lexmark (MS521) Printer (Till 2 printer) Description of issue: front door won't close properly message says imaging unit missing or unresponsive . branch has tried to refit imaging unit but didn't help Location of printer: till 2 Printer Type: Midas IP Address: na	INC10321341

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

John Paul Barron 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4088599	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	10/02/2025 13:05 - 11/02/2025 17:00	Contact Name	RAHILA AHMED	4 WHITBY AVENUE 4 WHITBY AVENUE WHALLEY RANGE MANCHESTER M16 8WY
Activity	COLLECTION	Contact Phone	079297 49954	
Priority	ND 1700			
Ref 1	42394			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4088895	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	10/02/2025 16:32 - 11/02/2025 20:00	Contact Name	Manchester Experience Store (PA) 60916	VODAFONE (MANCHESTER,MARKET ST EXPERIENCE STORE)	
Activity	TECH EXCHANGE	Contact Phone	07881 830887		
Priority	ND 1900			Manchester Experience Store, 25 Market Street , Greater Manchester , England LANCASHIRE Manchester M1 1WR	
Ref 1	C5303597				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 11/02/2025 20:00 SLA: ND 11/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPDELTIL-W11-23H2 x 1	Problem: [TC] Dell 7110 WIN11 23H2 Till faulty Root Cause: Unknown Action: Engineer to replace the faulty Dell Optiplex Till base Unit Test: With Vodafone Service desk URL: Call history: ##### Call 5303597 Problem Web Service qws_uk Mon 10 Feb 2025 16:32:04 A+C+P agent.loginname=qws_uk equipment.assettag=VFDB00000VI347TA23 contract.pkey=23219 call.poms=1 call.zip=M1 1WR call.address=Manchester Experience Store 25 Market Street Greater Manchester England call.city=Manchester call.customerid=INC16965570 call.problem=RET60916-006 - Base unit - Faulty display port call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFDELL7110WIN1123H2 call.priority=2-Medium call.datereported=2/10/2025 5:31:42 PM ##### Call 5303597 Problem Web Service qws_uk Mon 10 Feb 2025 16:32:04 A+C+P RET60916-006 - Base unit - Faulty display port...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826193401	_VPDELTIL-W11-23H2:OPTIPLEX TILL:WIN11 23H2					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4088448	Customer	Fujitsu Services Limited - EE			Job Address		
SLA Window	10/02/2025 11:44 - 11/02/2025 20:00	Contact Name	4131 Manchester. Market Street		Manchester Market Street 33 Market Street Manchester		
Activity	NON TECH EXCHANGE	Contact Phone	-		Manchester, Market M1 1WR		
Priority	ND 1900						
Ref 1	C5303548						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 11/02/2025 21:00 SLA: ND 11/02/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT STORE MANAGER AND EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAINPSU KEYBOARD AND PEN. RECORD SERIAL AND ASSET DETAILS FOR BOTH INGOING AND OUTCOMING UNITS. BOX OLD UNIT AND RETURN VIANORMAL PROCESS Test: N/A URL: Call history:: ##### Call 5303548 Problem Web Service qws_uk Mon 10 Feb 2025 11:41:33 A+C+P agent.loginname=qws_uk equipment.assettag=EELGB000000O4131TRB2 contract.pkey=22856 call.poms=1 call.zip=M1 1WR call.address=33 Market Street call.city=Manchester Market call.customerid=INC16910441 call.problem=FOH - Lenovo X12 - black lines on screen / replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=2/10/2025 12:40:49 PM ##### Call 5303548 Problem Web Service qws_uk Mon 10 Feb 2025 11:41:33 A+C+P...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824437701	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18824437901	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4085466	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	05/02/2025 09:00 - 11/02/2025 18:00	Contact Name	DANIEL TEAGUE	APARTMENT 905 APARTMENT 905 JEFFERSON PLACE 1 FERNIE STREET MANCHESTER M4 4BN
Activity	NON TECH EXCHANGE	Contact Phone	07540541038	
Priority	ND 1800			
Ref 1	5302935 / INC8685402			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Daniel.Teague@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809208801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/02/2025

Date 11/02/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4088943	Customer	Vista Retail Support Limited		Job Address
SLA Window	10/02/2025 17:26 - 11/02/2025 17:00	Contact Name		LIDL GREAT CLOWES STREET Salford MANCHESTER M7 1RQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3193176			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3193176 Brief Description: Stores new Zebra device is not holding charge	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826426001	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18826426201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
Job # 4088753		Customer		HCL Network Rail Dispatch		Job Address	
SLA Window		10/02/2025 15:00 - 11/02/2025 13:00		Contact Name	DAVID HUGHES	NETWORK RAIL LTD NETWORK RAIL LTD GRESTY GREEN ROAD SHAVINGTON CREWE CW2 5AE	
Activity		SOFTWARE INSTALL		Contact Phone	07734650139		
Priority		ND 1300					
Ref 1		NRINC0770559					
Ref 2		9200065349					
No. of Parts		1					
Instructions 1				Instructions 2			
SOFTWARE INSTALL HALF DAY AM VISIT				Reference NRINC0770559 Title Engineers Required = 1 Contact Name David Hughes 07734650139 Contact Number David Hughes 07734650139 Type of Site Network Rail Dispatch Full Site Address Crewe pad Gresty green road CW25AE Postal Code CW25AE Activity SOFTWARE INSTALL ND 1300 240 MIN (SOFTWARE INSTALL HALF DAY AM VISIT) Priority ND 1300 Duration 240 Scheduled Visit Date 11th February Part name Build Stick Win10 22H2 v1.0 Users Current Device 4L059063 Serial Number PF-3MO1F4 Asset number 4L059063 Number of build sticks required 1 Number of builds required (1-2 builds half day 3-4 builds full day) 1 build Fault Description 1 Engineer required to rebuild a deactivated laptop Build Type (Standard / Control / NA) Standard Required Engineer actions on site " 1) Please thoroughly do predeployemnt steps mentioned in Build guide Sec. 2.2 (Pg 5 6) ...			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18825646901	Build Stick Win10	Build Stick Win10 22H2 v1.0					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18825647101	Build Stick Win10	Build Stick Win10 22H2 v1.0					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4088893	Customer	Verifone UK LTD		Job Address
SLA Window	10/02/2025 16:27 - 11/02/2025 18:00	Contact Name	MASSIMO VISMARA	PIZZA EXPRESS - 2211 - HALE 142 ASHLEY ROAD 142 ASHLEY ROAD WA15 9SA
Activity	TECH EXCHANGE	Contact Phone	01619286644	
Priority	ND 1800			
Ref 1	G348693			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 28552623 Inbound Serial No. = 321-006-948 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 2211 Login Pin = 2211 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk 45940 Fault Category =Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666216

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826174801	R-Vx680 WiFi-03.52X0889999D		321-009-937			



Run Sheet

Berlindo D`Assuncao 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
Job # 4088605		Customer		Fujitsu Services Limited - Adhoc Collections		Job Address	
SLA Window		10/02/2025 13:07 - 11/02/2025 17:00		Contact Name	ANGELA BROCKLEBANK	NATWEST NATWEST 21-23 STAMFORD NEW ROAD ALTRINCHAM WA14 1DB	
Activity		COLLECTION		Contact Phone	03457888444		
Priority		ND 1700					
Ref 1		201200087216					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Do Not Cover Bybox Return Labels				Part Number RBCANLBP251DW Part Description Canon printer Call Number 5301131 ByBox Tracking ref 201200087216 Return label with Back Strip label and PRF on box No Location on site Work station Site contact name Angela Brocklebank Site phone number / email 03457888444 Reason for collection Too Heavy to carry to carpark			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18824989501	Collection Labels	Collection Labels					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18824989701	Collection Labels	Collection Labels					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4088487	Customer	Fujitsu Services Limited - EE			Job Address		
SLA Window	10/02/2025 12:04 - 11/02/2025 21:00	Contact Name	4130 Trafford Centre		Trafford Centre U35 129/131 Peel Avenue, Trafford Park		
Activity	NON TECH EXCHANGE	Contact Phone	-		Trafford Manchester M17 8BN		
Priority	ND 1900						
Ref 1	C5303554						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Access approved 723161 ND 11/02/2025 21:00 SLA: ND 11/02/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT STORE MANAGER AND EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAINPSU KEYBOARD AND PEN. RECORD SERIAL AND ASSET DETAILS FOR BOTH INGOING AND OUTCOMING UNITS. BOX OLD UNIT AND RETURN VIANORMAL PROCESS Test: N/A URL: Call history:: ##### Call 5303554 Problem Web Service qws_uk Mon 10 Feb 2025 11:52:44 A+C+P agent.loginname=qws_uk equipment.assettag=EELGB000000O4130TRB2 contract.pkey=22856 call.poms=1 call.zip=M17 8BN call.address=U35 129/131 Peel Avenue Trafford Park call.city=Manchester call.customerid=INC16945487 call.problem=FOH - Lenovo X12 - Power button not responding / Replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=2/10/2025 12:52:02 PM ##### Call 5303554 Problem Web Service qws_uk Mon 10 Feb 2025 11:52:44 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824528001	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Date	11/02/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	6
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Job # 4088887	Customer	Verifone UK LTD		Job Address
SLA Window	10/02/2025 16:25 - 11/02/2025 18:00	Contact Name	STEVEN	PIZZA EXPRESS - 3256 - MANCHES
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	UNIT R8A THE TRAFFORD CENTRE
Priority	ND 1800			UNIT R8A THE TRAFFORD CENTRE
Ref 1	G348694			M17 8EH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 28545843 Inbound Serial No. = 321-002-602 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk Fault Category =Tamper Mode</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666217</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826164701	R-Vx680 WiFi-03	52X0889999ID	314-317-339			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18826164901	R-Vx680 WiFi-03	512X08099999ID	314-317-339			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Berlindo D`Assuncao 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4086443	Customer	Herbert Retail Limited			Job Address	
SLA Window	06/02/2025 15:36 - 11/02/2025 17:00	Contact Name	STORE MANAGER		TESCO STORES LTD TESCO STORES LTD	
Activity	DELIVERY	Contact Phone			FAIRHILLS INDUSTRIAL ESTATE WOODROW WAY MANCHESTER M44 6BL	
Priority	ND 1700					
Ref 1	TESCO PHARMACY 2744					
Ref 2						
No. of Parts	2					

Instructions 1	Instructions 2
TESCO PHARMACY 2744	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814269201						
18814269202						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4088462	Customer	Vista Retail Support Limited		Job Address
SLA Window	10/02/2025 09:00 - 11/02/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI MILL GATE SHOPPING CENTRE 64-66 THE ROCK
Activity	NON TECH EXCHANGE	Contact Phone	.	BURY LANCASHIRE
Priority	ND 1700			BURY
Ref 1	3189981			BL9 0PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3189981 - Spare printer physically damaged Need Swapout Full postal code of the Site : BL9 0PB Store Number : 0104	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824460101	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

Ryan Owen 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4088408	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	11/02/2025 09:00 - 11/02/2025 16:00	Contact Name	Victoria Ashton	BRIDGEWATER COMMUNITY HEALTHCARE NH
Activity	MECH REPLACEMENT	Contact Phone	07721498806	BRIDGEWATER COMMUNITY HEALTHCARE NHS TRUST
Priority	ND 1700			Church St HEYWOOD
Ref 1	11586843			OL10 1LR
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 05/02/2025 17:00-----ASSET INFORMATION---ProductName: MS632dwe SFP HV EMEA Device Tag Customer: PRN23755 SerialNumber: 4602419305YT9 ProductIdentifier: 38S0510 Model: 4602-685 Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER Next Business Day Fix</p> <p>Monday Friday 09:00 17:00 (Cut off for NBD is 4pm) If a system/controller board is required to be swapped and the device has embedded/badge release solutions then please re-enter the "Device Host Name" contact the Service-Desk 01942 482888 confirm they can remote onto the device before requesting that the Service-Desk redeploy/reconfigure the device to enable badge release solutions. Note: The "Device Host Name" is the Customer Asset Tag which can be found on the call under Asset Information or the Asset Tag physically affixed to the device. (For Example - PRN14123)</p>	<p>-----ACTIVITY DESCRIPTION---OTHR/EC HWS Requests Mech Replacement with Tech.MR with tech HDD removal not needed Please send the defective device to Syncrone Victoria Ashton+447721498806-----INSTRUCTIONS-----</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188241813	50-GDPR					
	60-MS632dwe-MR					



Run Sheet

Ryan Owen 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4088478	Customer	Secure Retail Limited		Job Address
SLA Window	10/02/2025 11:57 - 11/02/2025 17:00	Contact Name	PENNY YATES	THREE MOBILE THREE MOBILE 55 MARKET WAY ROCHDALE EXCHANGE SHOPPING CEN ROCHDALE OL16 1EA
Activity	TECH EXCHANGE	Contact Phone	01706 869916	
Priority	ND 1700			
Ref 1	00053492			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure RetailTHREE (P2PE) - VX680 Wifi Script	FAULTY S/N: 316-492-419 PTID: 32387945

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824497101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4088867	Customer	PayPoint Unscheduled		Job Address
SLA Window	10/02/2025 16:09 - 11/02/2025 17:00	Contact Name	KAMRAN ARSHAD	KM CONVENIENCE STORE 3 MELVILLE STREET BURNLEY LANCASHIRE BB10 3DY
Activity	COLLECTION	Contact Phone	07772290322	
Priority	ND 1700			
Ref 1	31132581			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad; Sunmi; Zebra Printer Mr. Kamran Arshad Phone 07772290322	34041809 34521146

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826076901	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	11/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4088562	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/02/2025 12:41 - 11/02/2025 17:00	Contact Name	RUBY KAPADI	7 WINDSOR ROAD KNUZDEN BLACKBURN BB1 3LX
Activity	DESK SP INSTALL	Contact Phone	07475210159	
Priority	ND 1700			
Ref 1	DEL1538059			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: please call 1 hour prior please knock on door as there is no bell. *** Please call 1 hour before arrival.Customer Ref / PO: PCOGItems on order:9787501BLA - OFFCHAIR - Positiv P</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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In Items for Job # 4088562 page 1 of 1



Run Sheet

Ryan Owen 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Returned Items for Job # 4088562 page 1 of 1



Run Sheet

Ryan Owen 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4088862	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	10/02/2025 16:06 - 11/02/2025 17:00	Contact Name	TEE.HUSSAIN@HSBC.COM	COMPUTACENTER HSBC 22 PORTREE CRESCENT BB1 2HB
Activity	NON TECH EXCHANGE	Contact Phone	07467426768	
Priority	ND 1600			
Ref 1	RITM31842242			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Standard Laptop

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826065301						



Run Sheet

Ryan Owen 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4088834	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	10/02/2025 15:45 - 11/02/2025 17:00	Contact Name	MAHMEDSUHEL PATEL	H&S EXPRESS 7 AINSWORTH STREET, UNIT 4 THE MALL BLACKBURN BB1 6AS
Activity	COLLECTION	Contact Phone	447446019396	
Priority	ND 1700			
Ref 1	31269660			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS) Mr. Mahmedsuhel Patel 07446019396	37594002 38962651 38944628

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825906201	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4088885	Customer	Verifone UK LTD		Job Address
SLA Window	10/02/2025 16:25 - 11/02/2025 18:00	Contact Name	MANAGER	1GB0360 H&M FRIARGATE WALK
Activity	TECH EXCHANGE	Contact Phone	+44 2076602572	UNIT 104-108 FRIARGATE WALK
Priority	ND 1800			UNIT 104-108 FRIARGATE WALK
Ref 1	G348702			PRESTON
Ref 2				PR1 2NQ
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-P400 Plus -2.9.1.18 H&M UK Inbound PTID = 23421750 Inbound Serial No. = 275-227-290 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 192.168.255.1 WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = GB0360 Login Pin = GB0360 Primary System ID = 20025641 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666225

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826163801	R-P400 Plus -2.9.1.18 H&M UK	1RHP#0XNPLK	805-806-075			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	11/02/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	1
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Job # 4088370	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	10/02/2025 10:48 - 11/02/2025 17:00	Contact Name	ELEANOR MOUNTAIN	COMPUTACENTER HSBC 1 SOMERSET AVENUE CLITHEROE BB7 2BE
Activity	COLLECTION	Contact Phone	07743608850	
Priority	ND 1600			
Ref 1	RITM31658426			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Thin Client (Mtc/Stc)</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824095901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18824096101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	1
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Job # 4084457	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	04/02/2025 15:09 - 11/02/2025 17:00	Contact Name	PERLY MALAYIL	31 QUICKS FIELD DRIVE 31 QUICKS FIELD DRIVE ST HELENS WA9 4AX
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0764062			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:GM01RREA

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18803889401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18803889601						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4088864	Customer	Vista Retail Support Limited	Job Address
SLA Window	10/02/2025 16:08 - 11/02/2025 17:00	Contact Name	SAVERS UNIT E, COCKHEDGE WAY WARRINGTON WA1 2QQ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3192968		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3192968 Till 1 printer not working. Please attend site with replacement receipt printer ASW-PTR-WIN-TH250N:17076522513974 SUP-SCN-HHT-ZEB-TC51 Check opening times	Replace ASW-PTR-WIN-TH250 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826074801	ASW-PTR-WIN-TH250	cor TH250 Black USB				



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4085056	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/02/2025 07:50 - 11/02/2025 17:00	Contact Name	EMMA MORGAN		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447385037330		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	PAR0210564				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806602201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4088278	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 09:17 - 11/02/2025 17:00	Contact Name	AMY ADAMS	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0213331			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18823488101						

Returned Items



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4088282	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 09:20 - 11/02/2025 17:00	Contact Name	CLAIRE HEFFERNAN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0213342 Warehouse_CC			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	No refurb stock to be used waybill createdLenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18823531001						

Returned Items



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4088302	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 09:31 - 11/02/2025 17:00	Contact Name	GREG HOLLAND	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447425635793	
Priority	ND 1700			
Ref 1	PAR0213357			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18823621001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18823621201						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4088325	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 09:54 - 11/02/2025 17:00	Contact Name	DAMIAN PAGE	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447407821833	
Priority	ND 1700			
Ref 1	PAR0213388			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18823757101						



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4088506	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 12:18 - 11/02/2025 17:00	Contact Name	RACHEL O'DOHERTY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0209119			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824665101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4088744	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	10/02/2025 14:56 - 11/02/2025 17:00	Contact Name	KEVIN TREACHER		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447384799802		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	PAR0213934				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items

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Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4085066	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/02/2025 08:06 - 11/02/2025 17:00	Contact Name	CHRISTINE PAGE	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447920250320	
Priority	ND 1700			
Ref 1	PAR0210575			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from end user:PC1NMVMJ - Lenovo 20UJS1601M</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806712901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4085070	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/02/2025 08:13 - 11/02/2025 17:00	Contact Name	KATE HARRIGAN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447469400514	
Priority	ND 1700			
Ref 1	PAR0210592			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from end user:PC1NHLW5 - Lenovo 20UJS1601M</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806756101						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18806756301					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4085077	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/02/2025 08:28 - 11/02/2025 17:00	Contact Name	SIMON STRAFFORD	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0210618			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646</p> <p>Device to be collected from end user:PC1NJ97H - Lenovo 20UJS1601M</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806836401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4085082	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	05/02/2025 08:43 - 11/02/2025 17:00	Contact Name	KAI PORWOLL		ASTRAZENECA ASTRAZENECA		
Activity	NON TECH EXCHANGE	Contact Phone	+447464982526		CHARTER WAY SILK ROAD BUSINESS PARK		
Priority	ND 1700				MACCLESFIELD		
Ref 1	PAR0210651				SK10 2NA		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847</p> <p>Device to be collected from end user:PC1PFPNC - Lenovo 20T1S36J00</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806887601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4085088	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/02/2025 08:55 - 11/02/2025 17:00	Contact Name	DAVID TICE	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447785432569	
Priority	ND 1700			
Ref 1	PAR0210679			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from end user:PC1NJ97B - Lenovo 20UJS1601Y</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806936201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4088328	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 09:58 - 11/02/2025 17:00	Contact Name	GEORGINA AYRTON-PARKER	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0213394			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Swap	<p>Device to be sent to end user:Lenovo AZ:GB-SWAP_Len TP T14s G4 AMD R5 - AZ:GB-SWAP_Len TP T14s G4 AMD R5 - 000000000004578300 Device to be collected from end user:GM0LW04G - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5</p> <p>User has to handover old device in order to receive new device. If old device is not available or user refuses to handover please fail a call and do not handover the new device</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18823784801						

Returned Items



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4088355	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	10/02/2025 10:29 - 11/02/2025 17:00	Contact Name	ANDREA KALICZAK	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447881281504	
Priority	ND 1700			
Ref 1	PAR0213465			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Swap	<p>Device to be sent to end user:Lenovo AZ:GB-SWAP_Len TP T14s G4 AMD R5 - AZ:GB-SWAP_Len TP T14s G4 AMD R5 - 00000000004578300 Device to be collected from end user:GM0QAQ2V - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5</p> <p>User has to handover old device in order to receive new device. If old device is not available or user refuses to handover please fail a call and do not handover the new device</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18824000201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18824000501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/02/2025

Date	11/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	16
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Job # 4088829	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	10/02/2025 15:45 - 11/02/2025 17:00	Contact Name	OBULU PATHAKOTA	GO LOCAL 64 HURDSFIELD ROAD MACCLESFIELD CHESHIRE SK10 2QJ
Activity	COLLECTION	Contact Phone	07584629293	
Priority	ND 1700			
Ref 1	31124305			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Zebra Printer Mr. Obulu Pathakota 07584629293	33399339

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825906901	Collection Tote Box	Tote Box for Collections				



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18823271901	C5303511	4088267	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Asif Alam	11/02/2025 08:00 11/02/2025 15:00	11/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18823271501	C5303511	4088267	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Asif Alam	11/02/2025 08:00 11/02/2025 15:00	11/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18823276701	C5303513	4088268	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Asif Alam	10/02/2025 09:04 11/02/2025 20:00	11/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18823277101	C5303513	4088268	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Asif Alam	10/02/2025 09:04 11/02/2025 20:00	11/02/2025	
Computacenter Limited - HSBC	18824098301	RITM31630983	4088382	TECH EXCHANGE	COMPUTACENTER HSBC, M&S BANK, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Asif Alam	10/02/2025 10:48 11/02/2025 13:00	11/02/2025	
Computacenter Limited - HSBC	18824095001	RITM31631393	4088371	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Asif Alam	10/02/2025 10:47 11/02/2025 17:00	11/02/2025	
Computacenter Limited - HSBC	18817338001	INC48769907r	4088892	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Asif Alam	11/02/2025 09:00 11/02/2025 17:00	11/02/2025	
Paypoint Network Limited - UK	(No Items)	02167914	4088286	TECH EXCHANGE	GO LOCAL, GO LOCAL, 277 MANCHESTER ROAD, NORTHWICH, CW9 7NE	Asif Alam	11/02/2025 08:00 11/02/2025 12:00	11/02/2025	
Computacenter - Morrisons BAU	18824598701	REQ000010812 146	4088498	DELIVERY	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, WM MORRISON SUPERMARKETS PLC, KING STREET, CW9 7WA	Asif Alam	10/02/2025 12:11 11/02/2025 17:00	11/02/2025	
Computacenter Limited - HSBC	18824649801	INC48786323	4088501	TECH EXCHANGE	COMPUTACENTER HSBC, 5 GREAT UNDERBANK, CHESHIRE, STOCKPORT, SK1 1LH	Asif Alam	10/02/2025 12:15 11/02/2025 16:30	11/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Network Rail Dispatch	18825646901	NRINC0770559	4088753	SOFTWARE INSTALL	NETWORK RAIL LTD, NETWORK RAIL LTD, GRESTY GREEN ROAD, SHAVINGTON, CREWE, CW2 5AE	Berlindo D'Assuncao	10/02/2025 15:00 11/02/2025 13:00	11/02/2025	
Fujitsu Services Limited - EE	18824528001	C5303554	4088487	NON TECH EXCHANGE	Trafford Centre, U35 129/131 Peel Avenue, Trafford Park, Trafford, Manchester, M17 8BN	Berlindo D'Assuncao	10/02/2025 12:04 11/02/2025 21:00	11/02/2025	
Verifone UK LTD	18826164701	G348694	4088887	TECH EXCHANGE	PIZZA EXPRESS - 3256 - MANCHES, UNIT R8A THE TRAFFORD CENTRE, UNIT R8A THE TRAFFORD CENTRE, M17 8EH	Berlindo D'Assuncao	10/02/2025 16:25 11/02/2025 18:00	11/02/2025	
Herbert Retail Limited	18814269201	TESCO PHARMACY 2744	4086443	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, FAIRHILLS INDUSTRIAL ESTATE, WOODROW WAY, MANCHESTER, M44 6BL	Berlindo D'Assuncao	06/02/2025 15:36 11/02/2025 17:00	11/02/2025	
Herbert Retail Limited	18814269202	TESCO PHARMACY 2744	4086443	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, FAIRHILLS INDUSTRIAL ESTATE, WOODROW WAY, MANCHESTER, M44 6BL	Berlindo D'Assuncao	06/02/2025 15:36 11/02/2025 17:00	11/02/2025	
Fujitsu Services Limited - Adhoc Collections	18824989501	201200087216	4088605	COLLECTION	NATWEST, NATWEST, 21-23 STAMFORD NEW ROAD, ALTRINCHAM, WA14 1DB	Berlindo D'Assuncao	10/02/2025 13:07 11/02/2025 17:00	11/02/2025	
Verifone UK LTD	18826174801	G348693	4088893	TECH EXCHANGE	PIZZA EXPRESS - 2211 - HALE, 142 ASHLEY ROAD, 142 ASHLEY ROAD, WA15 9SA	Berlindo D'Assuncao	10/02/2025 16:27 11/02/2025 18:00	11/02/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18824095901	RITM31658426	4088370	COLLECTION	COMPUTACENTER HSBC, 1 SOMERSET AVENUE, CLITHEROE, BB7 2BE	COURIER MANCHESTER	10/02/2025 10:48 11/02/2025 17:00	11/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter PwC NON TECH EXCHANGE	18803814401	PAR0209859	4084447	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 14:57 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804020701	PAR0209881	4084478	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 15:24 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804059501	PAR0209885	4084491	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 15:30 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804103001	PAR0209889	4084501	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 15:35 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804240101	PAR0209905	4084512	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 15:42 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804243801	PAR0209907	4084515	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 15:43 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804330401	PAR0209915	4084525	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 15:48 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804488001	PAR0209921	4084537	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 15:55 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804521101	PAR0209929	4084543	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 15:59 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804642901	PAR0209935	4084556	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 16:06 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804665401	PAR0209934	4084558	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 16:07 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804760001	PAR0209952	4084566	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 16:12 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18803839501	PAR0209860	4084454	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 15:03 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804106101	PAR0209899	4084500	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 15:35 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804840901	PAR0210137	4084575	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 16:18 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18804956401	PAR0210239	4084592	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 16:24 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18807371901	PAR0210763	4085119	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	05/02/2025 09:47 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18808480801	PAR0211147	4085350	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	05/02/2025 13:23 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18810083801	PAR0211413	4085629	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	05/02/2025 17:24 11/02/2025 17:30	11/02/2025	
Computacenter PwC NON TECH EXCHANGE	18803785301	PAR0209849	4084440	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/02/2025 14:51 11/02/2025 17:30	11/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	188240334	1-51897101076 4	4088357	CONSUMABLE INSTALL	Boots UK Limited, Lime Street, Managers Office, LIVERPOOL, L1 1JD	Daniel Hanson	11/02/2025 09:00 11/02/2025 17:00	11/02/2025	
Fujitsu Services Limited - Star Trains	18822869301	C5303519	4088183	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	10/02/2025 07:13 11/02/2025 20:00	11/02/2025	
Fujitsu Services Limited - Star Trains	18822868601	C5303518	4088184	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	10/02/2025 07:13 11/02/2025 20:00	11/02/2025	
Vista Retail Support Limited	18824506401	3188903	4088484	TECH EXCHANGE	SUPERDRUG STORES PLC, LIVERPOOL ONE, UPPER LEVEL, 5 WALL STREET, LIVERPOOL, L1 8BJ	Daniel Hanson	10/02/2025 12:00 11/02/2025 17:00	11/02/2025	
Verifone UK LTD	18825696101	G348680	4088761	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, 14 PARADISE STREET, L1 8JF	Daniel Hanson	10/02/2025 15:07 11/02/2025 18:00	11/02/2025	
Verifone UK LTD	18825694501	G348684	4088762	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, 14 PARADISE STREET, L1 8JF	Daniel Hanson	10/02/2025 15:07 11/02/2025 18:00	11/02/2025	
Verifone UK LTD	18825693601	G348687	4088766	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, 14 PARADISE STREET, L1 8JF	Daniel Hanson	10/02/2025 15:07 11/02/2025 18:00	11/02/2025	
Verifone UK LTD	18826166301	G348688	4088884	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, 14 PARADISE STREET, L1 8JF	Daniel Hanson	10/02/2025 16:25 11/02/2025 18:00	11/02/2025	
Verifone UK LTD	18825694001	G348685	4088759	TECH EXCHANGE	STONEGATE - HARE & HOUNDS - 35, 9 WEST VILLAGE WEST, 9 WEST VILLAGE WEST, MERSEYSIDE, L12 5HJ	Daniel Hanson	10/02/2025 15:07 11/02/2025 16:00	11/02/2025	
Verifone UK LTD	18825695301	G348682	4088764	TECH EXCHANGE	STONEGATE - HARE & HOUNDS - 35, 9 WEST VILLAGE WEST, 9 WEST VILLAGE WEST, MERSEYSIDE, L12 5HJ	Daniel Hanson	10/02/2025 15:07 11/02/2025 16:00	11/02/2025	
Verifone UK LTD	18825695701	G348681	4088763	TECH EXCHANGE	STONEGATE - BROOKHOUSE - 91782, 467 SMITHDOWN ROAD, 467 SMITHDOWN ROAD, MERSEYSIDE, L15 5AE	Daniel Hanson	10/02/2025 15:07 11/02/2025 18:00	11/02/2025	
Verifone UK LTD	18826165901	G348689	4088889	TECH EXCHANGE	STONEGATE - BROOKHOUSE - 91782, 467 SMITHDOWN ROAD, 467 SMITHDOWN ROAD, MERSEYSIDE, L15 5AE	Daniel Hanson	10/02/2025 16:25 11/02/2025 18:00	11/02/2025	
Computacenter - Astra Zeneca	18817286401	PAR0212590	4087061	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Daniel Hanson	07/02/2025 10:52 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18796582001	RITM0728257	4083857	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Daniel Hanson	04/02/2025 07:44 11/02/2025 17:00	11/02/2025	
Vista Retail Support Limited	18823944201	3190367	4088349	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, COUNTY ROAD KIRKBY, KNOWSLEY, LANCASHIRE, KNOWSLEY, L32 1TS	Daniel Hanson	10/02/2025 10:25 11/02/2025 17:00	11/02/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5303575	4088731	COLLECTION	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	Daniel Hanson	11/02/2025 07:00 11/02/2025 11:00	11/02/2025	
Fujitsu Services Limited - Star Trains	18822581301	C5303515	4088143	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	Daniel Hanson	09/02/2025 23:46 11/02/2025 20:00	11/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18815999601	DEL1531563	4088704	CHAIR INSTALL	38 MELLOR LANE, NA, NA, MELLOR, BB2 7HA	David Ranson	11/02/2025 09:00 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822949901	DEL1537618	4088193	DESK SP INSTALL	ANDREW CHRISTOPHERSON, 17 BAY HORSE DRIVE, LANCASTER, LA1 4LA	David Ranson	10/02/2025 07:43 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822949902	DEL1537618	4088193	DESK SP INSTALL	ANDREW CHRISTOPHERSON, 17 BAY HORSE DRIVE, LANCASTER, LA1 4LA	David Ranson	10/02/2025 07:43 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822949903	DEL1537618	4088193	DESK SP INSTALL	ANDREW CHRISTOPHERSON, 17 BAY HORSE DRIVE, LANCASTER, LA1 4LA	David Ranson	10/02/2025 07:43 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822949904	DEL1537618	4088193	DESK SP INSTALL	ANDREW CHRISTOPHERSON, 17 BAY HORSE DRIVE, LANCASTER, LA1 4LA	David Ranson	10/02/2025 07:43 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822949905	DEL1537618	4088193	DESK SP INSTALL	ANDREW CHRISTOPHERSON, 17 BAY HORSE DRIVE, LANCASTER, LA1 4LA	David Ranson	10/02/2025 07:43 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822949906	DEL1537618	4088193	DESK SP INSTALL	ANDREW CHRISTOPHERSON, 17 BAY HORSE DRIVE, LANCASTER, LA1 4LA	David Ranson	10/02/2025 07:43 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825464401	DEL1537072	4088716	DESK & CHAIR SP INSTALL	PRIVATE ADDRESS, 165 ST. GEORGES ROAD, PRESTON, PR1 6NQ	David Ranson	10/02/2025 14:32 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825464402	DEL1537072	4088716	DESK & CHAIR SP INSTALL	PRIVATE ADDRESS, 165 ST. GEORGES ROAD, PRESTON, PR1 6NQ	David Ranson	10/02/2025 14:32 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825464403	DEL1537072	4088716	DESK & CHAIR SP INSTALL	PRIVATE ADDRESS, 165 ST. GEORGES ROAD, PRESTON, PR1 6NQ	David Ranson	10/02/2025 14:32 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825464404	DEL1537072	4088716	DESK & CHAIR SP INSTALL	PRIVATE ADDRESS, 165 ST. GEORGES ROAD, PRESTON, PR1 6NQ	David Ranson	10/02/2025 14:32 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825464405	DEL1537072	4088716	DESK & CHAIR SP INSTALL	PRIVATE ADDRESS, 165 ST. GEORGES ROAD, PRESTON, PR1 6NQ	David Ranson	10/02/2025 14:32 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825464406	DEL1537072	4088716	DESK & CHAIR SP INSTALL	PRIVATE ADDRESS, 165 ST. GEORGES ROAD, PRESTON, PR1 6NQ	David Ranson	10/02/2025 14:32 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825464407	DEL1537072	4088716	DESK & CHAIR SP INSTALL	PRIVATE ADDRESS, 165 ST. GEORGES ROAD, PRESTON, PR1 6NQ	David Ranson	10/02/2025 14:32 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18659368401	DEL1517722	4084494	MANPOWER	BAE SYSTEMS (OPERATIONS) LTD, WARTON AERODROME, INVESTMENT PROJECTS, W365B, PRESTON, PR4 1AX	David Ranson	11/02/2025 09:00 11/02/2025 13:00	11/02/2025	
Paypoint Network Limited - UK	(No Items)	02170124	4088736	TECH EXCHANGE	SPAR STORES, SPAR STORES, 6-10 ROE LANE, SOUTHPORT, PR9 9DR	David Ranson	10/02/2025 14:53 11/02/2025 13:00	11/02/2025	
POSTURITE LIMITED	18822806401	DEL1532323	4088163	CHAIR INSTALL	PRIVATE ADDRESS, 314 LIVERPOOL ROAD, HAYDOCK, ST. HELENS, WA11 9RY	David Ranson	10/02/2025 06:33 11/02/2025 17:00	11/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	18826193401	C5303597	4088895	TECH EXCHANGE	VODAFONE (MANCHESTER, MARKET ST EXPERIENCE STORE), Manchester Experience Store, 25 Market Street, Greater Manchester, England, LANCASHIRE, Manchester, M1 1WR	John Paul Barron	10/02/2025 16:32 11/02/2025 20:00	11/02/2025	
Fujitsu Services Limited - EE	18824437701	C5303548	4088448	NON TECH EXCHANGE	Manchester Market Street, 33 Market Street, Manchester, Manchester, Market, M1 1WR	John Paul Barron	10/02/2025 11:44 11/02/2025 20:00	11/02/2025	
Diebold Nixdorf UK Limited		128490311/ 188255717/ 943072892	4088798	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, CORNWALL STREET OPENSHAW, MANCHESTER_BCC109, MANCHESTER, M11 2NR	John Paul Barron	11/02/2025 08:00 11/02/2025 17:00	11/02/2025	
DHL Supply Chain Limited - RBS	(No Items)	42394	4088599	COLLECTION	4 WHITBY AVENUE, 4 WHITBY AVENUE, WHALLEY RANGE, MANCHESTER, M16 8WY	John Paul Barron	10/02/2025 13:05 11/02/2025 17:00	11/02/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18809208801	5302935 / INC8685402	4085466	NON TECH EXCHANGE	APARTMENT 905, APARTMENT 905, JEFFERSON PLACE, 1 FERNIE STREET, MANCHESTER, M4 4BN	John Paul Barron	05/02/2025 09:00 11/02/2025 18:00	11/02/2025	
Fujitsu Services Limited - Banks	18824714801	C5303165	4088510	TECH EXCHANGE	RBSG, Falcon House, Ouse Street, RBSG (cc), Salford, M50 1YX	John Paul Barron	11/02/2025 09:00 11/02/2025 17:00	11/02/2025	
Vista Retail Support Limited	18826426001	3193176	4088943	TECH EXCHANGE	LIDL, GREAT CLOWES STREET, SALFORD, MANCHESTER, M7 1RQ	John Paul Barron	10/02/2025 17:26 11/02/2025 17:00	11/02/2025	
Paypoint Network Limited - UK	(No Items)	02168965	4088593	TECH EXCHANGE	LITTLETON POST OFFICE, LITTLETON POST OFFICE, 301 LITTLETON ROAD, SALFORD, M7 3TA	John Paul Barron	11/02/2025 08:00 11/02/2025 12:00	11/02/2025	
GE Medical Systems Ltd	18823448301	13340727	4088275	NON TECH EXCHANGE	ROYAL OLDHAM HOSPITAL, ROYAL OLDHAM HOSPITAL, ROCHDALE ROAD, OLDHAM, OL1 2JH	John Paul Barron	10/02/2025 09:14 11/02/2025 12:00	11/02/2025	



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POSTURITE LIMITED	18822808601	DEL1531803	4088164	CHAIR INSTALL	RACHAEL SMITH, 16 BURROWDALE ROAD, LIVERPOOL, L28 1RR	Nadeem Saleem	10/02/2025 06:35 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822803201	DEL1532383	4088160	CHAIR INSTALL	PRICES, ROYAL LIVER BUILDING, PIER HEAD, LIVERPOOL, L3 1NX	Nadeem Saleem	10/02/2025 06:31 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825478401	DEL1532006	4088719	CHAIR SP INSTALL	H M PASSPORT OFFICE, 101 OLD HALL STREET, LIVERPOOL, L3 9BP	Nadeem Saleem	10/02/2025 14:34 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825478402	DEL1532006	4088719	CHAIR SP INSTALL	H M PASSPORT OFFICE, 101 OLD HALL STREET, LIVERPOOL, L3 9BP	Nadeem Saleem	10/02/2025 14:34 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825478403	DEL1532006	4088719	CHAIR SP INSTALL	H M PASSPORT OFFICE, 101 OLD HALL STREET, LIVERPOOL, L3 9BP	Nadeem Saleem	10/02/2025 14:34 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18825478404	DEL1532006	4088719	CHAIR SP INSTALL	H M PASSPORT OFFICE, 101 OLD HALL STREET, LIVERPOOL, L3 9BP	Nadeem Saleem	10/02/2025 14:34 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822855301	DEL1531619	4088171	CHAIR INSTALL	KANEEN WEAR, 20 REDBUD ROAD, LIVERPOOL, L7 0AL	Nadeem Saleem	10/02/2025 07:02 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18824515501	DEL1532679	4088486	BARIATRIC INSTALL	ASHA DUALEH, 51 BEACONSFIELD STREET, LIVERPOOL, L8 2UX	Nadeem Saleem	10/02/2025 12:01 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822808901	DEL1532762	4088165	CHAIR INSTALL	ROYAL MAIL GROUP LTD, 77 OLDHAM ROAD, MANCHESTER, M4 5AA	Nadeem Saleem	10/02/2025 06:35 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18816021801	DEL1531970	4088303	CHAIR SP INSTALL	NESTLE WATERS UK LTD, WATERSWALLOWS LANE, NA, BUXTON, SK17 7JD	Nadeem Saleem	11/02/2025 09:00 11/02/2025 13:00	11/02/2025	
POSTURITE LIMITED	18816021802	DEL1531970	4088303	CHAIR SP INSTALL	NESTLE WATERS UK LTD, WATERSWALLOWS LANE, NA, BUXTON, SK17 7JD	Nadeem Saleem	11/02/2025 09:00 11/02/2025 13:00	11/02/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18803889401	RITM0764062	4084457	COLLECTION	31 QUICKS FIELD DRIVE, 31 QUICKS FIELD DRIVE, ST HELENS, WA9 4AX	Olayiwola Olanrewaju	04/02/2025 15:09 11/02/2025 17:00	11/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18826065301	RITM31842242	4088862	NON TECH EXCHANGE	COMPUTACENTER HSBC, 22, PORTREE CRESCENT, BB1 2HB	Ryan Owen	10/02/2025 16:06 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18824825201	DEL1538059	4088562	DESK SP INSTALL	7 WINDSOR ROAD, KNUZDEN, BLACKBURN, BB1 3LX	Ryan Owen	10/02/2025 12:41 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18824825202	DEL1538059	4088562	DESK SP INSTALL	7 WINDSOR ROAD, KNUZDEN, BLACKBURN, BB1 3LX	Ryan Owen	10/02/2025 12:41 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18824825203	DEL1538059	4088562	DESK SP INSTALL	7 WINDSOR ROAD, KNUZDEN, BLACKBURN, BB1 3LX	Ryan Owen	10/02/2025 12:41 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18824825204	DEL1538059	4088562	DESK SP INSTALL	7 WINDSOR ROAD, KNUZDEN, BLACKBURN, BB1 3LX	Ryan Owen	10/02/2025 12:41 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18824825205	DEL1538059	4088562	DESK SP INSTALL	7 WINDSOR ROAD, KNUZDEN, BLACKBURN, BB1 3LX	Ryan Owen	10/02/2025 12:41 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18824825206	DEL1538059	4088562	DESK SP INSTALL	7 WINDSOR ROAD, KNUZDEN, BLACKBURN, BB1 3LX	Ryan Owen	10/02/2025 12:41 11/02/2025 17:00	11/02/2025	
PayPoint Network Ltd_Collections	18825906201	31269660	4088834	COLLECTION	H&S EXPRESS, 7 AINSWORTH STREET, UNIT 4 THE MALL, BLACKBURN, BB1 6AS	Ryan Owen	10/02/2025 15:45 11/02/2025 17:00	11/02/2025	
PayPoint Unscheduled	18826076901	31132581	4088867	COLLECTION	KM CONVENIENCE STORE, 3 MELVILLE STREET, BURNLEY, LANCASHIRE, BB10 3DY	Ryan Owen	10/02/2025 16:09 11/02/2025 17:00	11/02/2025	
Vista Retail Support Limited	18824460101	3189981	4088462	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, MILL GATE SHOPPING CENTRE 64-66 THE ROCK, BURY, LANCASHIRE, BURY, BL9 0PB	Ryan Owen	10/02/2025 09:00 11/02/2025 17:00	11/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188241813	11586843	4088408	MECH REPLACEMENT	BRIDGEWATER COMMUNITY HEALTHCARE NH, BRIDGEWATER COMMUNITY HEALTHCARE NHS TRUST, Church St, HEYWOOD, OL10 1LR	Ryan Owen	11/02/2025 09:00 11/02/2025 16:00	11/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****		11586843	4088408	MECH REPLACEMENT	BRIDGEWATER COMMUNITY HEALTHCARE NH, BRIDGEWATER COMMUNITY HEALTHCARE NHS TRUST, Church St, HEYWOOD, OL10 1LR	Ryan Owen	11/02/2025 09:00 11/02/2025 16:00	11/02/2025	
Secure Retail Limited	18824497101	00053492	4088478	TECH EXCHANGE	THREE MOBILE, THREE MOBILE, 55 MARKET WAY, ROCHDALE EXCHANGE SHOPPING CEN, ROCHDALE, OL16 1EA	Ryan Owen	10/02/2025 11:57 11/02/2025 17:00	11/02/2025	
Verifone UK LTD	18826163801	G348702	4088885	TECH EXCHANGE	1GB0360 H&M FRIARGATE WALK, UNIT 104-108 FRIARGATE WALK, UNIT 104-108 FRIARGATE WALK, PRESTON, PR1 2NQ	Ryan Owen	10/02/2025 16:25 11/02/2025 18:00	11/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18806602201	PAR0210564	4085056	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	05/02/2025 07:50 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18823488101	PAR0213331	4088278	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	10/02/2025 09:17 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18823531001	PAR0213342 Warehouse_CC	4088282	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	10/02/2025 09:20 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18823621001	PAR0213357	4088302	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	10/02/2025 09:31 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18823757101	PAR0213388	4088325	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	10/02/2025 09:54 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18824665101	PAR0209119	4088506	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	10/02/2025 12:18 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18825633201	PAR0213934	4088744	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	10/02/2025 14:56 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18806712901	PAR0210575	4085066	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	05/02/2025 08:06 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18806756101	PAR0210592	4085070	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	05/02/2025 08:13 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18806836401	PAR0210618	4085077	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	05/02/2025 08:28 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18806887601	PAR0210651	4085082	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	05/02/2025 08:43 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18806936201	PAR0210679	4085088	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	05/02/2025 08:55 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18823784801	PAR0213394	4088328	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	10/02/2025 09:58 11/02/2025 17:00	11/02/2025	
Computacenter - Astra Zeneca	18824000201	PAR0213465	4088355	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	10/02/2025 10:29 11/02/2025 17:00	11/02/2025	



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Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	18825906901	31124305	4088829	COLLECTION	GO LOCAL 64 HURDSFIELD ROAD, MACCLESFIELD, CHESHIRE, SK10 2QJ	Simon Heath	10/02/2025 15:45 11/02/2025 17:00	11/02/2025	
Vista Retail Support Limited	18826074801	3192968	4088864	TECH EXCHANGE	SAVERS, UNIT E, COCKHEDGE WAY, WARRINGTON, WA1 2QQ	Simon Heath	10/02/2025 16:08 11/02/2025 17:00	11/02/2025	



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Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002552148	4078813	PROJECT	GB0804: H&M CHESTER, GB0804: H&M CHESTER, UNIT 9B, BROUGHTON SHOPPING PARK, CHESTER, CH4 0DP	Stephen Fitton	11/02/2025 09:00 11/02/2025 18:00	11/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188245413	11598256	4088495	REPAIR WITH PARTS	TESCO Stores Limited, Telegraph Road, HESWALL, Shopfloor, WIRRAL, CH60 7SL	Stephen Fitton	11/02/2025 09:00 11/02/2025 11:45	11/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188245171	11598256	4088495	REPAIR WITH PARTS	TESCO Stores Limited, Telegraph Road, HESWALL, Shopfloor, WIRRAL, CH60 7SL	Stephen Fitton	11/02/2025 09:00 11/02/2025 11:45	11/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188245399	11598256	4088495	REPAIR WITH PARTS	TESCO Stores Limited, Telegraph Road, HESWALL, Shopfloor, WIRRAL, CH60 7SL	Stephen Fitton	11/02/2025 09:00 11/02/2025 11:45	11/02/2025	
Fujitsu Services Limited - Star Trains	18825728401	C5303585	4088773	TECH EXCHANGE	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	Stephen Fitton	10/02/2025 15:12 11/02/2025 20:00	11/02/2025	
DHL Supply Chain Limited - RBS	(No Items)	42188	4088575	COLLECTION	71 PLYMYARD AVENUE, 71 PLYMYARD AVENUE, BROMBOROUGH, WIRRAL, CH62 6BL	Stephen Fitton	10/02/2025 12:50 11/02/2025 17:00	11/02/2025	
Fujitsu Services Limited - Vodafone	188259138	C5303338	4088853	TECH EXCHANGE	VODAFONE WREXHAM, Wrexham, 48 Hope Street, Wrexham, Wales, Denbighshire, Wrexham, LL11 1BB	Stephen Fitton	11/02/2025 09:00 11/02/2025 17:30	11/02/2025	
POSTURITE LIMITED	18822856801	DEL1532366	4088177	CHAIR INSTALL	PRIVATE ADDRESS, 32 BORRAS ROAD, WREXHAM, LL12 7EP	Stephen Fitton	10/02/2025 07:04 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822796201	DEL1532410	4088158	CHAIR INSTALL	DWR CYMRU WELSH WATER, ROYAL WELCH AVENUE, BODELWYDDAN, RHYL, LL18 5TQ	Stephen Fitton	10/02/2025 06:24 11/02/2025 17:00	11/02/2025	
POSTURITE LIMITED	18822809701	DEL1532462	4088167	CHAIR INSTALL	20 MEVAGISSEY ROAD, BROOKVALE, RUNCORN, WA7 6BD	Stephen Fitton	10/02/2025 06:36 11/02/2025 17:00	11/02/2025	