



Run Sheet

Berlindo D`Assuncao 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4172665	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	04/06/2025 06:00 - 04/06/2025 12:00	Contact Name	Mel Gay	Berlindo D`Assuncao Berlindo D`Assuncao UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Berlindo D`Assuncao			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4172549	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	03/06/2025 13:57 - 04/06/2025 17:00	Contact Name	NAOMI TAYLOR	N C C GROUP N C C GROUP 2 HARDMAN BOULEVARD SPINNINGFIELDS MANCHESTER M3 3AQ
Activity	DELIVERY	Contact Phone	07977178390	
Priority	ND 1700			
Ref 1	Project			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver laptop to site	Deliver laptop to site - LPC094903139W Site Contact - Naomi Taylor - 07977178390

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225788101						

Returned Items



Run Sheet

Claire Booth 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4167392	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	27/05/2025 17:21 - 04/06/2025 17:30	Contact Name	CALLUM HARTLEY	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7483 927415	
Priority	ND 1700			
Ref 1	PAR0308535			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	None entered

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19205050201						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4171774	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	02/06/2025 17:02 - 04/06/2025 17:30	Contact Name	CALLUM HARTLEY	P W C P W C 4 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7483 927415	
Priority	ND 1700			
Ref 1	PAR0316281			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device -Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594</p> <p>Collect Device - UK029281 - HP 840 G8 i7 / 5CG2123LCK</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19222141701						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4172836	Customer	Computacenter Limited - Santander		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07834 650 355	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24375163			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Matthew Leach Faulty Device Serial: 5CD3486TTZ Faulty Device Make: HPelitebook Faulty Device Model: 640 G10 Swap build required: Head Officengineer Contact Number: 07834 650 355	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19226959701	4693001	SAN B:HP EliteBook 640 G10 - H				



Run Sheet

Claire Booth 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4172838	Customer	Computacenter Limited - Santander		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07834 650355	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24375057			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap Faulty Device Serial: 5CD3486TKN Faulty Device Make: HP Elitebo Faulty Device Model: 640 G10 Swap build required: Head Officegineer Contact Number: 07834 650355	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19226960001	4693001	SAN B:HP EliteBook 640 G10 - H				



Run Sheet

Claire Booth 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4172394	Customer	Computacenter Limited - SSE		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Nehal Mehta	SSE SERVICES PLC (0081058857) Neo Building , Charlotte Street, Neo Building , Charlotte Street, M1 4ET
Activity	COLLECTION	Contact Phone	##	
Priority	ND 1700			
Ref 1	24370217			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
04/06 Laptop Collection Asset tag 567318 07387387963	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224843501	4178931	SSE:Box w Bubble-Wrap Laptop				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4172405	Customer	Computacenter Limited - SSE			Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Nehal Mehta		SSE SERVICES PLC (0081058857) Neo Building, Charlotte Street, Neo Building, Charlotte Street, M1 4ET
Activity	COLLECTION	Contact Phone	##		
Priority	ND 1700				
Ref 1	24370197				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
04/06 Laptop Collection Asset tag 572423 07387387963	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224616801	4178931	SSE:Box w Bubble-Wrap Laptop				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4172423	Customer	Computacenter Limited - SSE		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Nehal Mehta	SSE SERVICES PLC (0081058857) Neo Building , Charlotte Street, Neo Building , Charlotte Street, M1 4ET
Activity	COLLECTION	Contact Phone	##	
Priority	ND 1700			
Ref 1	24370215			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
04/06 Phone Collection Asset tag 573455 07387387963	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224756001	4178932	SSE:Box w Bubble-Wrap Phone-				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19224756201	4178932	SSE:Box w Bubble-Wrap Phone-				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Claire Booth 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4172425	Customer	Computacenter Limited - SSE		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Nehal Mehta	SSE SERVICES PLC (0081058857) Neo Building , Charlotte Street, Neo Building , Charlotte Street, M1 4ET
Activity	COLLECTION	Contact Phone	##	
Priority	ND 1700			
Ref 1	24370232			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
04/06 Phone Collection Asset tag 558359 07387387963	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224793501	4178932	SSE:Box w Bubble-Wrap Phone-				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4172763	Customer	Computacenter Limited		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Abdul Lahson	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	07975 829 727	
Priority	ND 1700			
Ref 1	24374567			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Abdul Lahson Contact Number - 07975829727 Locatn - Manchester Westminster House M1 3HU - Heritage - Device - WINDOWMake - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225640901	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19225641101	4707160	LBG:PPD HP 830 G9 i5 16GB				



Run Sheet

Nadeem Saleem 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4168947	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name		MARGARET CHRISTOPHER	RATHBONES PORT OF LIVERPOOL BUILDING LIVERPOOL L3 1NW
Activity	CHAIR SP INSTALL	Contact Phone		01512437129	
Priority	ND 1700				
Ref 1	DEL1578190				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
1: *** Customer Instructions: I am situated on the 4th floor there is a lift facility *** Please call 1 hour before arrival.Customer Ref / PO: FAC10023380Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19205942101	1401122	Evoluent Vertical Mouse 4 Smal	.	.	Not Used	
19205942102	1301011	RH New Logic 200 Med Back Chai	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4172148	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/06/2025 08:17 - 04/06/2025 17:00	Contact Name	CARL JONES		H M REVENUE & CUSTOMS H M REVENUE & CUSTOMS 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000569010		
Priority	ND 1700				
Ref 1	DEL1572420				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RFDPlease call 1 hour before arrival.Customer Ref / PO: 6000249466Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1572420&address=H%20M%20Revenue%20%26%20Customs%20M%20Revenue%20%26%20Customs%20Water%20Street%20RD	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19223982501	100113210	Positiv Plus Extra With Armres				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4172236	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/06/2025 09:58 - 04/06/2025 17:00	Contact Name		ANNA MOROZOVA	MERSEYSIDE POLICE 15 CAZNEAU STREET LIVERPOOL L3 3AN
Activity	CHAIR SP INSTALL	Contact Phone		441517778139	
Priority	ND 1700				
Ref 1	DEL1582821				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please deliver to porter's lodge. *** Please call 1 hour before arrival. Customer Ref / PO: MP0082795P Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1582821&address=Merseyside%20Police%2015%20Cazneau%20Street%20LIVERPOOL%20L3%203AN >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224405801	9790026	Fellowes Standard Footrest				
19224405802	9787038INFULL	Positiv R600 Med Back Full Spe				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Nadeem Saleem 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4172168	Customer	POSTURITE LIMITED		Job Address
SLA Window	03/06/2025 08:51 - 04/06/2025 17:00	Contact Name	KATE WILLIAMS	ASHWORTH HOSPITAL CENTRAL STOR
Activity	DESK INSTALL	Contact Phone	01514724064	ASHWORTH HOSPITAL CENTRAL STORES
Priority	ND 1700			PARKBOURN
Ref 1	DEL1569680			LIVERPOOL
Ref 2				L31 1HW
No. of Parts	5			

Instructions 1	Instructions 2
<p>***RFD 04/06/25***Please call 1 hour before arrival.Customer Ref / PO: 345092701Items on order:9787502BLA - OFFCHAIR - Positiv P</p> <p>Once the job is completed please click this link to open and complete the form.">https://rico.jotform.com/222823708509055?refNumber=DEL1569680&address=Ashworth%20Hospital%20Central%20StoresAshworth%20Hospital%20Central%20StoresLIVERPOOLParkbournL31%201HW >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.">https://rico.jotform.com/222823708509055?refNumber=DEL1569680&address=Ashworth%20Hospital%20Central%20StoresAshworth%20Hospital%20Central%20StoresLIVERPOOLParkbournL31%201HW >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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In Items for Job # 4172168 page 1 of 1



Run Sheet
Nadeem Saleem 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Run Sheet

Nadeem Saleem 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4172622	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/06/2025 15:20 - 04/06/2025 17:00	Contact Name		IVOR HENNEY	IVOR HENNEY 84 WHALLEY ROAD CLAYTON LE MOORS ACCRINGTON BB5 5DT
Activity	DESK SP INSTALL	Contact Phone		07771908101	
Priority	ND 1700				
Ref 1	DEL1582897				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P502081 WR:30915Items on order:100141896 - OFFCHAIR - Adapt 660	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19226381801	100138872	Rectangular Chair Mat - Carpet				
19226381802	5509029	Cantilever Fixed Height Desk 1				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19226382001	100138872	Rectangular Chair Mat - Carpet				
19226382101	5509029	Cantilever Fixed Height Desk 1				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4172142	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/06/2025 08:07 - 04/06/2025 17:00	Contact Name	BEN LEWIS		BAE SYSTEMS - 608 3RD FLOOR T1
Activity	CHAIR INSTALL	Contact Phone	07776493464		SAMLESBURY AERODROME MYERSCOUGH ROAD BLACKBURN BB2 7LF
Priority	ND 1700				
Ref 1	DEL1583314				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Call mobile number for escort *** Please call 1 hour before arrival. Customer Ref / PO: CPA000284855 Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1583314&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1583314&address</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19223912901	100117458	Positiv ME400 (Extra High Back)				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4172169	Customer	POSTURITE LIMITED		Job Address
SLA Window	03/06/2025 08:51 - 04/06/2025 17:00	Contact Name	ANTHONY HILTUNEN WR:29789	ANTHONY HILTUNEN WR:29789 7 BROWN STREET THORNTON-CLEVELEYS FY5 4HG
Activity	CHAIR INSTALL	Contact Phone	07545800544	
Priority	ND 1700			
Ref 1	DEL1583891			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P500148 WR:30320Items on order:5509034 - DESK - Cantilever Fixed</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Thornton-Cleveleys</p> <p>FY5%204HG >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224140301	100092504	Positiv Plus High No Neck No A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19224140501	100092504	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4170455	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	SHARON BRAITHWAITE		BAE SYSTEMS PLC 1A BUCCLEUCH DOCK ROAD CO JANET DIXON BARROW-IN-FURNESS LA14 2SW
Activity	CHAIR SP INSTALL	Contact Phone	01252373232		
Priority	ND 1700				
Ref 1	DEL1581057				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>**RFD**Please call 1 hour before arrival.Customer Ref / PO: CPA000287335 Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1581057&address=BAE%20Systems%20Plc%201A%20Buckleuch%20Dock%20Road%20Barrow-in-Furness%20CO%20Janet%20Dixon%20LA14%202SWOnce the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1581057&address=BAE%20Systems%20Plc%201A%20Buckleuch%20Dock%20Road%20Barrow-in-Furness%20CO%20Janet%20Dixon%20LA14%202SWOnce the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19217004501	9810006BLA	P-Sit High back - Black With:				
19217004502	5751	Score 952 Basic Height Adjusta				



Run Sheet

Daniel Hanson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4172668	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	04/06/2025 06:00 - 04/06/2025 12:00	Contact Name	Mel Gay	Daniel Hanson Daniel Hanson UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Daniel Hanson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4172726	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Julie Alves Duty manager	Boots UK Limited George Richards Way, Unit 8B George Richards Way, Broadheath Pharmacy ALTRINCHAM WA14 5GR
Activity	REPAIR WITH PARTS	Contact Phone	01619285024	
Priority	4HR			
Ref 1	11722469			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 03/06/2025 14:59-----ASSET</p> <p>INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RSDDeviceTagCustomer: EPSr2 Pharmacy PrinterSerialNumber: 451443HH166G3ProductIdentifier: 35S0330Model: 4514-630----ACCOUNT</p> <p>INFORMATION---VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks</p> <p>call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000</p> <p>option 9. If dialing from the Republic of Ireland</p> <p>the number is 00 44 330123 9000Please note that option 9 is the</p> <p>.....Engineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers</p> <p>PPDS MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000004909100.</p> <p>Close front door. Spoken with Julie and the front door is closed but it keeps asking to be closed. Opened and closed again to no avail.PharmacyMS510451443HH166G310.96.149.75Julie Alves0161 9285024SLA 03.06.2025 14:59SH---INSTRUCTIONS-----Technical Notes</p> <p>-----4172331Engineer: Daniel Hanson Date: 03/06/2025 14:38-14:54 Replaced printer</p> <p>front door error now resolved. New issue: it won't accept the tray 2 321.51 error. need to order replacement tray 2. 40X8287.CB.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192266105	40X8287	MX61x SVC Tray Base 250 Tray o				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4172727	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	03/06/2025 09:00 - 04/06/2025 15:30	Contact Name	Katarzyna Spryszynska		RBSG 10 GREAT UNDERBANK RBSG STOCKPORT SK1 1LL
Activity	TECH EXCHANGE	Contact Phone	,		
Priority	ND 1530				
Ref 1	C5312202				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 06/06/2025 11:39 SLA: ND 06/06/2025 11:39 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBDEL43NY4 x 1	Problem: [TC] Dell 7040/7050 PSU Faulty Root Cause: UNKNOWN Action: ***PSU must be replaced*** Engineer to replace parts as per hardware guide and test.***MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....HX6HGM2.....RBOS1455369.....X5033N01*** Test: In Use URL: Call history: ##### Call 5312202 Problem Web Service qws_uk Tue 03 Jun 2025 11:18:26 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000SKT1R3 contract.pkey=23224 call.poms=1 call.zip=SK1 1LL call.address=10 Great Underbank call.city=STOCKPORT call.orgname=RBSG call.customerid=INC8915483 call.problem=Branch Workstaion - PSU needs swapping out[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=6/3/2025 12:18:17 PM call.dpavailable=1 ##### Call 5312202 Problem Web Service qws_uk Tue 03 Jun 2025 11:18:26 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19226632001	_RBDEL43NY4	PSU:AC 65W DLTA 3P L6 4.5MM				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 04/06/2025

Date 04/06/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 9

Job # 4169905	Customer	CXM		Job Address
SLA Window	30/05/2025 10:10 - 04/06/2025 17:00	Contact Name	TIAM CHAI	JC ORIENTAL CUISINE 42 BEECH ROAD
Activity	INSTALL	Contact Phone	7831501588	
Priority	ND 1700			
Ref 1	5861872			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1</p>	<p>H2-5086021-15175091 Restaurant is closed on Mondays and Tuesdays so please deliver Wednesday / Thursday from 1pm onwards please (WIFI) Elavon TID: 15175091; Date Time Logged: 20250529171006; Terminal ID: 210210653601; Profile Number: 15175091
 Other Info</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19214644701	EN60009	KPN SIM CARD-(GB)				
19214644801	EN73001	Axium DX8000 (WIFI/4G)				
19214644901	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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In Items for Job # 4169905 page 1 of 1



Run Sheet

Daniel Hanson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4172762	Customer	Computacenter - Kingfisher		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Liam Jones	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01618488700	Unit 5, Red Rose Retail Park, Regent Road, Salford
Priority	ND 1700			Unit 5, Red Rose Retail Park, Regent Road, Salford M5 3GR
Ref 1	24373872			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Description: HOST NAME: KF9SXLRN3 IP ADDRESS OF PC: 10.66.4.100 PEDdel: PEDVX820 DUET OPERATING SYSTEM: win10 MANAGER OR TILL: managerTILL NO: manager CONTACT NAME/CONTACT NUMBER: 01618488700 Liam Jone	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225264101	4433343	KING:Dell 5000 MFF Screwfix -				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4172613	Customer	POSTURITE LIMITED			Job Address		
SLA Window	03/06/2025 15:14 - 04/06/2025 17:00	Contact Name	RALIAT BALOGUN		RALIAT BALOGUN APARTMENT 610 16 ROLLING STREET Salford M5 4RN		
Activity	DESK INSTALL	Contact Phone	07432489732				
Priority	ND 1700						
Ref 1	DEL1584749						
Ref 2							
No. of Parts	2						

Instructions 1	Instructions 2
*** Customer Instructions: I am also available today if they can deliver the items today. That option is not available in the calendar so wanted to drop it here. I live on the 6th floor but there is access to elevator. *** Please call 1 hour before arrival.Customer Ref / PO: 37070041317Kindly let me know the day of delivery aheadItem	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19226346201	4621103	Alpha Desk 1000 x 800 Frame -				
19226346202	4621104	Alpha Desk 1000 x 800 Desk Top				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19226346401	4621103	Alpha Desk 1000 x 800 Frame -				
19226346501	4621104	Alpha Desk 1000 x 800 Desk Top				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4172634	Customer	Verifone UK LTD		Job Address
SLA Window	03/06/2025 15:25 - 04/06/2025 18:00	Contact Name	JOSH VICKERS	PIZZA EXPRESS - 3421 - MANCHES UNIT 4
Activity	TECH EXCHANGE	Contact Phone	01612366777	FIRST STREET NORTH MANCHESTER MANCHESTER M15 4FN
Priority	ND 1800			
Ref 1	G353722			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 33148364 Inbound Serial No. = 330-508-247 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3421 Login Pin = 3421 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678415

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4172637	Customer	Verifone UK LTD		Job Address
SLA Window	03/06/2025 15:25 - 04/06/2025 18:00	Contact Name	JOSH VICKERS	PIZZA EXPRESS - 3421 - MANCHES UNIT 4
Activity	TECH EXCHANGE	Contact Phone	01612366777	FIRST STREET NORTH MANCHESTER MANCHESTER M15 4FN
Priority	ND 1800			
Ref 1	G353721			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 31549526 Inbound Serial No. = 314-558-576 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3421 Login Pin = 3421 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678414

Job Notes

In Items

Returned Items



Run Sheet

Daniel Hanson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4172326	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	03/06/2025 11:26 - 04/06/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC2970 NT STA	T <small>HO</small> rn Rail - STAR Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire Greater Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2058	
Priority	ND 1900			
Ref 1	C5312187			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 04/06/2025 20:00 SLA: ND 04/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.*WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history::: ##### Call 5312187 Problem Web Service qws_uk Tue 03 Jun 2025 10:32:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2970TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1PB call.address=Manchester Victoria Railway Station Station Approach Todd Street Manchester call.city=Greater Manchester call.customerid=INC17670898 call.problem=NLC2970 MANCHESTER VICTORIA 32 020-044115 NLC 2970 Site Name MANCHESTER VICTORIA Window call.modifiedby=QWebServices call.businessimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUD020PED call.priority=2-Medium call.datereported=6/3/2025 11:31:54 AM...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224922901	_NRMIUM020DE	R2EDM020 NORTHERN DESKTOP LIVE	02000303002020	112597		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19224923101	_NRMIUM020DE	RCPEM020 NORTHERN DESKTOP LIVE	02000303002020	112597		

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet

David Hargreaves 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4172673	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	04/06/2025 06:00 - 04/06/2025 12:00	Contact Name	Mel Gay	David Hargreaves David Hargreaves UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - David Hargreaves			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4172844	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	03/06/2025 09:00 - 04/06/2025 12:00	Contact Name	THEO (manager)	Mitchells & Butlers Leisure Retail Apollo Park, Unit 1 Burtonwood & Westbrook Harvester - Apollo WARRINGTON WA5 7YA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1200			
Ref 1	11722368 - collection only			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect Lexmark MS521dn Printer already boxed from site pre-1200 (left on site by Paul Barron yesterday due to lack of van capacity to accommodate) & return to depot for return.	Collect Lexmark MS521dn Printer already boxed from site pre-1200 (left on site by Paul Barron yesterday due to lack of van capacity to accommodate) & return to depot for return.

Job Notes
Collect Lexmark MS521dn Printer already boxed from site pre-1200 (left on site by Paul Barron yesterday due to lack of van capacity to accommodate) & return to depot for return. NB - pub opens from 0930am.

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192243844	60-MS521DN-MAB	Lexmark MS521dn Printer -MAB	S46008130021ZB	NONE AVAILABLE	Faulty	

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4172779	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	03/06/2025 16:34 - 04/06/2025 13:00	Contact Name	MRS V SHANMUGALINGAM KUGATHAS	DAILY POST CONVENIENCE STORE
Activity	TECH EXCHANGE	Contact Phone	01516445378	DAILY POST
Priority	4HR			84 BEBINGTON ROAD
Ref 1	02356981			NEW FERRY
Ref 2				WIRRAL
No. of Parts	0			CH62 5BJ

Instructions 1	Instructions 2
34048166//31101262//T3	The touch screen has some issue it's shaking

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4172565	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	03/06/2025 14:19 - 04/06/2025 16:30	Contact Name	CLARE.DOREY@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07968214456	MARKS & SPENCER CHESTER
Priority	ND 1600			BUSINESS PARK CHESTER
Ref 1	RITM34366863			CHESHIRE WEST AND
Ref 2				CHESTER
No. of Parts	1			KINGS MEADOW
				CHESTER BUSINESS PARK
				CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225941301						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19225941501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4168893	Customer	Computacenter Horizon Project			Job Address
SLA Window	29/05/2025 08:37 - 04/06/2025 17:00	Contact Name	TRACY RYAN		TRACY RYAN MARKS AND SPENCER CHESTER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	7796700629		
Priority	ND 1700				
Ref 1	44045289_CLF513_0406				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07458 636 993 (Ash)	Collect old device E826I0L63CDYSLE any queries contact 07458 636 993 (Ash)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19210223801						

Returned Items



Run Sheet

David Hargreaves 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4168894	Customer	Computacenter Horizon Project			Job Address		
SLA Window	29/05/2025 08:37 - 04/06/2025 17:00	Contact Name	MICHAELA MASSEY		MICHAELA MASSEY MARKS AND SPENCER CHESTER CH99 9FB		
Activity	TECH EXCHANGE_R	Contact Phone	7720655946				
Priority	ND 1700						
Ref 1	43487363_CLF516_0406						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07458 636 993 (Ash)	Collect old device 20Q1S3JV00PC1BFF6Q any queries contact 07458 636 993 (Ash)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19210222901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4172187	Customer	Computacenter Horizon Project			Job Address
SLA Window	03/06/2025 09:07 - 04/06/2025 17:00	Contact Name	LAURA RILEY		LAURA RILEY MARKS AND SPENCERS CHESTER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	tbc		
Priority	ND 1700				
Ref 1	43486993_CLF516_0406				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07834650322 (Edgars)	Collect old serial number 20Q1S3JV00PC1CSGXS any issues call 07834650322 (Edgars)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224177401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19224177601						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4172734	Customer	Vista Retail Support Limited		Job Address
SLA Window	03/06/2025 16:11 - 04/06/2025 17:00	Contact Name		THE RANGE PLAS COCH RETAIL PARK, PLAS COCH ROAD WREXHAM LL11 2BA
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3293312			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3293312: Till 2's printer doesn't seem to be detecting that it's finished printing so it keeps trying to repeatedly re-print receipts until it runs out of paper. Printer has been swapped from till 4 to till 2 and the issue persisted following the printer. Printer is a 7197. Can you please replace it.</p>	<p>Replace PTR-NCR-7197-RS2/USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19226639001	PTR-NCR-7197-R	\$27.95 NCR-7197-RS2/USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19226639201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4172674	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	04/06/2025 06:00 - 04/06/2025 12:00	Contact Name	Mel Gay	David Ranson David Ranson UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - David Ranson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4172234	Customer	POSTURITE LIMITED		Job Address	
SLA Window	03/06/2025 09:57 - 04/06/2025 17:00	Contact Name	NATALIE DODSWORTH	CITATION LTD KINGS COURT WATER LANE WILMSLOW SK9 5AR	
Activity	CHAIR INSTALL	Contact Phone	07949259056		
Priority	ND 1700				
Ref 1	DEL1583647				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please buzz up to citation at the gate or call my mobile *** Please call 1 hour before arrival.Customer Ref / PO: 195000024814Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224403401	1301011	RH New Logic 200 Med Back Chai				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19224403601	1301011	RH New Logic 200 Med Back Chai				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4172556	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/06/2025 14:07 - 04/06/2025 17:00	Contact Name	CHARMAINE CARTER		CHARMAINE CARTER FERNHILL COTTAGE CHELFORD ROAD, NETHER ALDERLEY MACCLESFIELD SK10 4RT
Activity	DESK INSTALL	Contact Phone	07802888814		
Priority	ND 1700				
Ref 1	DEL1584721				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: what3 words address- rebounder.seasons.flashing *** Please call 1 hour before arrival.Customer Ref / PO: BUKMU-0000086899Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225859401	5509034	Cantilever Fixed Height Desk 1				

Returned Items



Run Sheet

David Ranson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4172150	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/06/2025 08:18 - 04/06/2025 17:00	Contact Name	MICHELLE UNSWORTH		GXO LOGISTICS FST LTD TRAFFORD PARK ROAD OCEAN ESTATE MANCHESTER M17 1AS
Activity	CHAIR INSTALL	Contact Phone	01618869705		
Priority	ND 1700				
Ref 1	DEL1583288				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: User is only onsite 6am - 2pm (User's Name Mike Richardson) *** Please call 1 hour before arrival.Customer Ref / PO: 195000023939Items on order:</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1583288&address=GXO%20LOGISTICS%20FST%20LTD TRAFFORD%20PARK%20ROAD MANCHESTER OCEAN%20ESTATE M17%201AS >Once the job is completed please click this link to open and complete the form.<a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a></p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19223985101	100107357	Positiv Plus High No Neck No A				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Ranson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4172250	Customer	POSTURITE LIMITED		Job Address
SLA Window	03/06/2025 10:18 - 04/06/2025 17:00	Contact Name	FLORENCE MILLAR	AG SERVICE COMPANY LIMITED FLAT 28, MURRAYS MILLS 50 BENGAL ST MANCHESTER M4 6LR
Activity	CHAIR INSTALL	Contact Phone	07739594732	
Priority	ND 1700			
Ref 1	DEL1584850			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please leave with concierge *** Please call 1 hour before arrival. Customer Ref / PO: 070000185813 Items on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224522401	9994754	Homeworker Ergonomic Office Ch				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19224522601	9994754	Homeworker Ergonomic Office Ch				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4172153	Customer	POSTURITE LIMITED		Job Address
SLA Window	03/06/2025 08:31 - 04/06/2025 17:00	Contact Name	AKHTAR HUSSAIN	MEARS LIMITED FURNITURE SUITE 3 FLOOR 4 BUILDING 5 RED ZONE MANCHESTER M12 6JH
Activity	CHAIR INSTALL	Contact Phone	07849566871	
Priority	ND 1700			
Ref 1	DEL1583348			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: POR10263382Items on order:9789001BLA - FOOTREST - Positiv S</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224078301	100141619	Adapt 620 (small seat/medium b				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19224078501	100141619	Adapt 620 (small seat/medium b				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4172145	Customer	POSTURITE LIMITED		Job Address
SLA Window	03/06/2025 08:09 - 04/06/2025 17:00	Contact Name	SAMANTHA FEATHER	DEBT RECOVERY PLUS LTD UNIT 2, CRANBERRY DRIVE DENTON MANCHESTER M34 3UL
Activity	CHAIR INSTALL	Contact Phone	0208 234 6775	
Priority	ND 1700			
Ref 1	DEL1583346			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: use doorbell/intercom *** Please call 1 hour before arrival.Customer Ref / PO: 18886Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1583346&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. DEBT%20RECOVERY%20PLUS%20LTD UNIT%202 %20CRANBERRY%20DRIVE MANCHESTER DENTON M34%203UL >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19223935201	100121193	ZentoFit Large Back Large Seat				



Run Sheet

David Ranson 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4172116	Customer	POSTURITE LIMITED		Job Address	
SLA Window	03/06/2025 06:52 - 04/06/2025 17:00	Contact Name	BETH ADAMS	BETH ADAMS 133 KING STREET DUKINFIELD SK16 4JZ	
Activity	CHAIR INSTALL	Contact Phone	07821452152		
Priority	ND 1700				
Ref 1	DEL1569473				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 1600310721Items on order:9745429 - MICE - Logitech M171 Wi</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19223671901	100093517	Positiv Plus High No Neck No A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19223672101	100093517	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4172685	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	04/06/2025 06:00 - 04/06/2025 12:00	Contact Name	Mel Gay	Paul Barron Paul Barron UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Paul Barron			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4172244	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Phil Kippax	BRIDGEWATER COMMUNITY HEALTHCARE NH
Activity	REPAIR WITH PARTS	Contact Phone	01925453444	89A Dewhurst Road Birchwood
Priority	ND FIX			Spencer House,Grd Fl
Ref 1	11712917			WARRINGTON
Ref 2				WA3 7PG
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 28/05/2025 17:00-----ASSET INFORMATION---ProductName: CX860dte High Volt BH CY KW IE MT LB OMDeviceTagCustomer: PRN13930SerialNumber: 7564628010C51ProductIdentifier: 42K0685Model: 7564-536----ACCOUNT INFORMATION----MPS CUSTOMERNext Business Day Fix Monday Friday 09:00 17:00 (Cut off for NBD is 4pm)If a system/controller board is required to be swapped and the device has embedded/badge release solutions then please re-enter the "Device Host Name" contact the Service-Desk 01942 482888 confirm they can remote onto the device before requesting that the Service-Desk redeploy/reconfigure the device to enable badge release solutions. Note: The "Device Host Name" is the Customer Asset Tag which can be found on the call under Asset Information or the Asset Tag physically affixed to the device. (For Example - PRN14123)</p>	<p>-----ACTIVITY DESCRIPTION---Issue : Reinstall missing or unresponsive magenta cartridge' [31.42C]steps performed:Tech was on site and replaced toner contact and toner sensor board and error still present. A new controller would be the next logical step.Recommended PNs: controller PN's:41X4509Steps Performed : Tested with different toner Printer Location :Spencer House Dewhurst Road Birchwood Warrington WA3 7PG Corporate OfficePOC Contact information : Full name: Phil KippaxPhone: 01925 453444Email: Phillip.kippax@nhs.netSource :MT+D365+L2----INSTRUCTIONS-----Technical Notes -----DCN. 2nd (DOA); D. Hanson 4171467 03/06: Doa board installed new board but the printer doesn't boot up checked all cables. Reinstalled old board boots up fine need to reorder</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192244615	41X0237	CX86x SVC Support MFP system b				



Run Sheet

John Paul Barron 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4172729	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 15:14	Contact Name	John Guest	TESCO Stores Limited Great Bank Road Wingates Ind Park Upstairs IT dept BOLTON BL5 3XU
Activity	REPAIR WITH PARTS	Contact Phone	01204501068	
Priority	8HR			
Ref 1	11722873			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 04/06/2025 15:14-----ASSET INFORMATION---ProductName: MS610dn SFP HVDeviceTagCustomer: UKPTK1521PR04ASerialNumber: 45147GHH47LR8ProductIdentifier: 35S0430Model: 4514-635Physical Location: Main Ground ----ACCOUNT INFORMATION---Onsite repair instructions: VIP AND MPS CUSTOMERFOR LEXMARK INTERNAL USE ONLY DO NOT SHARE WITH CUSTOMERSTORESLAP 2 Tesco123 (To be updated 09.04.2025)HEAD OFFICE & DC.....s ONLYPASSWORD/PIN : 1984Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00.Including Public holidays (excluding Christmas Day) Head Office on-site contact Adam Simmonds 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-.... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 28044311. Blank pages.John advised that printer prints completely blank pages. New IU just installed but still prints blank pages. This is a Galvo machine so conversion might be needed. Please checkMS610Upstairs IT departmentSN: 45147GHH47LR8 IP: 172.19.72.130 John Guest01204 501 068SLA 4.06.25 @ 15:12DDD 6.06.25 @ 15:12MK---INSTRUCTIONS-----Technical Notes -----DCN. @CSC: Please EMO & GO. @TECH: Please investigate report of blank pages.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192266113	40X8393	MX61x SVC Maint Kit Transfer R				
192266109	40X7798	MX61x SVC Power Supply 220V -				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4172835	Customer	Computacenter - Kingfisher		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Jane Wood	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+441772628322	Unit 1 Craven Drive Southerns Business Park Bamber Bridge Unit 1 Craven Drive Southerns Business Park Bamber Bridge PR5 6BZ
Priority	ND 1700			
Ref 1	24369628			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01291SCO84P Till number: 84 Peripheral make/modellease copy and paste CI): ELO 15' TOUCHSCREEN Description of issue: Je Wood reports that till 84 customer display is flickering Has the ca	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19226945701	4601616	KING:ELO ET1502L Prime Disp +Â				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19226945901	4601616	KING:ELO ET1502L Prime Disp +Â				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

John Paul Barron 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4172462	Customer	COGNIZANT HAYS WAREHOUSING			Job Address
SLA Window	03/06/2025 13:13 - 04/06/2025 17:00	Contact Name		MIYA DEAN	HAYS HAYS GUILDHALL HOUSE GUILDHALL STREET PRESTON PR1 3NU
Activity	TECH EXCHANGE	Contact Phone		07876828970	
Priority	ND 1700				
Ref 1	INC0057862				
Ref 2	C8608-R13				
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Swap	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225480901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4171421	Customer	CXM		Job Address
SLA Window	02/06/2025 12:30 - 04/06/2025 17:00	Contact Name	DHARMESH PAREKH	THE SPAR STORES 379-381 NEW HALL LANE
Activity	INSTALL	Contact Phone	7903913992	
Priority	ND 1700			PRESTON PR1 4SY
Ref 1	5862852			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axium DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axium DX8000 Charging Base x 1	H2-5084795-15173383 (WIFI) Wrong Part installed Elavon TID: 15173383; Date Time Logged: 20250528131005; Terminal ID: 210210582701; Profile Number: 15173383 Other Info

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19219912001	EN60009	KPN SIM CARD-(GB)				
19219912101	EN73001	Axium DX8000 (WIFI/4G)				
19219912201	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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In Items for Job # 4171421 page 1 of 1



Run Sheet

John Paul Barron 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4172123	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	03/06/2025 07:04 - 04/06/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot		Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105		
Priority	ND 1900				
Ref 1	C5312167				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 04/06/2025 20:00 SLA: ND 04/06/2025 20:00 PART2= PART3= PART4= ALT1=GNC32GB-MICRO-SDHC ALT2= ALT3= ALT4= TEXT= GNC32GB-MICRO-SDHC x 1	Problem: [ME] 32GB SD card Root Cause: Unknown Action: Swap SD card following Engineers documentation. Contact STAR support before any action If not required return unused Test: With STAR SUPPORT URL: Call history: ##### Call 5312167 Problem Web Service qws_uk Tue 03 Jun 2025 07:04:07 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17667257 call.problem=BLACKPOOL NORTH NLC1828 NT Depot Set 7 RSP ID 4748 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMTSDCARD call.priority=2-Medium call.datereported=6/3/2025 8:03:35 AM ##### Call 5312167 Problem Web Service qws_uk Tue 03 Jun 2025 07:04:07 A+C+P BLACKPOOL NORTH NLC1828 NT Depot Set 7 RSP ID 4748...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19223696701	GNC32GB-MICRO-SDHC	32GB MICRO SDHC W/ADAPTER				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4172692	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	04/06/2025 06:00 - 04/06/2025 12:00	Contact Name	Mel Gay	Ryan Owen Ryan Owen UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - RYAN OWEN			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4172621	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	03/06/2025 15:19 - 04/06/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5312217			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>ND 04/06/2025 20:00 SLA: ND 04/06/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5312217 Problem Web Service qws_uk Tue 03 Jun 2025 12:56:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17672220 call.problem=NLC3701 Chester 020-107581 NLC 3701 Site Chester RSPID Set Number 4 Serial call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=6/3/2025 1:55:56 PM ##### Call 5312217 Problem Web Service qws_uk Tue 03 Jun 2025 12:56:34 A+C+P...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19226381201	_SXASSET-LABEL	_SXASSET-LABELSV2				
19226380801	_SLMIUM020DEV	R2P:M020 SCOTRAIL MOBILE LIVE	02000303002020	108736		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19226381401	_SXASSET-LABEL	\$XASSET-LABELSV2				
19226381001	_SLMIUM020DEV	R2P:M020 SCOTRAIL MOBILE LIVE	02000303002020	108736		

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4172332	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Store Manager 0272	Boots UK Limited 47-55 Foregate Street EPSr2 Pharmacy Printer CHESTER CH1 1NA
Activity	CONSUMABLE INSTALL	Contact Phone	01244328421	
Priority	ND 1700			
Ref 1	1-532434914421			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 06/06/2025 17:00-----ASSET INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RS SI TRDDeviceTagCustomer: EPSr2 Pharmacy PrinterSerialNumber: 451443HH16475ProductIdentifier: 35S0330Model: 4514-630Physical Location:</p> <p>----ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000 option 9. If dialing from the Republic of Ireland the number is 00 44 330123 9000Please note that option 9 is theEngineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers PPDS MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4172389	Customer	Computacenter Limited		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Max Birtwistle	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07471134585	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24373794			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Max Birtwistle Contact Number - 07471134585 Locion - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Mak- Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 442	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224965301	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19224965501	4707160	LBG:PPD HP 830 G9 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Ryan Owen 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4172417	Customer	Computacenter - Kingfisher		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Steve Rylance	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1492 878181	Mostyn Broadway Llandudno Gwynedd
Priority	ND 1700			Mostyn Broadway Llandudno Gwynedd
Ref 1	24373631			LL30 1RT
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01092SCO83P Till number: 83 Peripheral make/modelPlease copy and paste CI):BEETLE M-III System details (K1/M1/R1 foundn EC portal): M1.0-Q170-uATX Are there still sales are any sales left	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19224901101	4601591	KING:DB Beetle M-III R Series				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19224901301	4601591	KING:DB Beetle M-III R Series				



Run Sheet

Simon Heath 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4172697	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	04/06/2025 06:00 - 04/06/2025 12:00	Contact Name	Mel Gay	Simon Heath Simon Heath UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Simon Heath			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4172481	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	03/06/2025 13:29 - 04/06/2025 17:00	Contact Name	JOANNE MCKENNA		32 COPPULL HALL LANE 32 COPPULL HALL LANE COPPULL CHORLEY PR7 4PP
Activity	COLLECTION	Contact Phone	079716 81001		
Priority	ND 1700				
Ref 1	43451				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Simon Heath 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4172788	Customer	Vista Retail Support Limited		Job Address
SLA Window	03/06/2025 16:50 - 04/06/2025 17:00	Contact Name		LIDL FURTHERGATE WORKS, ST CLEMENTS STREET BLACKBURN BB1 1NR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3282689			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3282689 Brief Description: Defective damaged or lost equipment Mobile Office Is the device defective physically damaged or lost? : Lost</p> <p>Check opening times Days of week Open hours Friday 08:00 - 22:00 Saturday 08:00 - 22:00 Sunday 10:00 - 16:00 Monday 08:00 - 22:00 Tuesday 08:00 - 22:00 Wednesday 08:00 - 22:00 Thursday 08:00 - 22:00</p>	<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19226824501	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19226824701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4172782	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 13:00	Contact Name	LIZ STEPHENSON		LIZ STEPHENSON 2 CHATBURN CLOSE GREAT HARWOOD BLACKBURN BB6 7TL
Activity	DELIVERY	Contact Phone	07798775803		
Priority	ND 1700				
Ref 1	DEL1572327				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
small goods to be delivered as missing from original delivery signature required for POD	***small goods to be delivered as missing from original delivery signature required for POD***

Job Notes
small goods to be delivered as missing from original delivery signature required for POD

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19214560401	100138872	Rectangular Chair Mat - Carpet	.	.	Not Used	
19214560402	9789011BLA	Positiv Double Height Adjustab	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19214560701	100138872	Rectangular Chair Mat - Carpet	..	.	Good	
19214560801	9789011BLA	Positiv Double Height Adjustab	.	.	Good	

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4172435	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	03/06/2025 12:40 - 04/06/2025 17:00	Contact Name		ALEX.T.HANKIN@HSBC.COM	COMPUTACENTER HSBC 74 SHAKESPEARE STREET PADIHAM BURNLEY BB12 7ER
Activity	NON TECH EXCHANGE	Contact Phone		07468510191	
Priority	ND 1600				
Ref 1	INC49483270				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225315901						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4172459	Customer	Vista Retail Support Limited		Job Address
SLA Window	03/06/2025 13:08 - 04/06/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT LSU7, PEEL AVENUE, THE TRAFFORD CENTRE MANCHESTER M17 8AA
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3294182			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3294182 - HHT touchscreen partially unresponsive on right hand side of screen. Touchscreen feedback glitchy. Soft rebooted - no joy. Please replace TC51 S/N: 21154522509369 SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225443201	SUP-SCN-HHT-ZEB-TC51					

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19225443401						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Simon Heath 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4172628	Customer	Computacenter Maintenance Collections		Job Address
SLA Window	03/06/2025 15:23 - 04/06/2025 17:00	Contact Name	DUTY MANAGER / (MICHAEL PICKAR)	JOHN LEWIS PLC (0081024546) JOHN LEWIS TRAFFORD PEEL AVENUE THE TRAFFORD CENTRE MANCHESTER M17 8JL
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	2436798801 INC000030683813			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection : 2912013 APC Smart-UPS RT 3000VA 230V	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19226403501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19226403701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	2
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Job # 4172699	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	04/06/2025 06:00 - 04/06/2025 12:00	Contact Name	Mel Gay	Steve Fitton Steve Fitton UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - STEVE FITTON			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Stephen Fitton 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	2
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Job # 4170260	Customer	HCL - Dover		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	.	Dover The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN
Activity	MANPOWER	Contact Phone	.	Skelmersdale WN8 9TN
Priority	ND 1700			
Ref 1	DOVER SKELMERSDALE SCH			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
DOVER SKELMERSDALE SCH	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Mark Hosie 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4172773	Customer	Computacenter Limited		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 17:00	Contact Name	Suzanne Wallwork	LLOYDS BANKING GROUP PLC (008102783 419 Newton Road,Lowton 419 Newton Road,Lowton WA3 1NZ
Activity	NON TECH EXCHANGE	Contact Phone	07564683351	
Priority	ND 1700			
Ref 1	24374470			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Suzanne Wallwork Contact Number - 07564683351 Lation - 419 Newton Road Lowton Warrington WA3 1NZ - Heritage - Devic- WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Typ	No Instructions

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225641201	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19225641401	4707161	LBG:PPD HP 830 G10 i5 16GB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Mark Hosie 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4172451	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	03/06/2025 12:52 - 04/06/2025 18:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	TECH EXCHANGE	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire Cheshire Crewe CW2 6HR
Priority	ND 1900			
Ref 1	C5312123			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>ND 04/06/2025 18:00 SLA: ND 04/06/2025 18:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5312123 Problem Web Service qws_uk Mon 02 Jun 2025 11:53:09 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC17664566 call.problem=NLC3710 Crewe 020-108819 NLC 3710 Site Crewe RSPID Set Number 17 Serial Num call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=6/2/2025 12:52:20 PM ##### Call 5312123 Problem Web Service qws_uk Mon 02 Jun 2025 11:53:09 A+C+P...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19225363201	_SXASSET-LABEL	\$XASSET-LABELSV2				
19225362601	_SLMIUM020DEV	R2P:M020 SCOTRAIL MOBILE LIVE	02000303002020	12300		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19225363401	_SXASSET-LABELS	SXASSET-LABELSV2				
19225362801	_SLMIUM020DEV	R2P:M020 SCOTRAIL MOBILE LIVE	02000303002020	12300		

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Mark Hosie 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4172166	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	04/06/2025 10:00 - 04/06/2025 18:00	Contact Name		Arya Subash	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		Unknown	
Priority	ND 1700				
Ref 1	WOT000319748				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop","Procure Quantity 1":1,"Requested by date":"2025-06-04","Customer Catalog ID":" RFB_Lenovo_Travel_Laptop","Cost Center Name":"CC_0000003601_UK10_EUSAP QC - Zoladex Form","Cost Center Account Number":"CC_0000003601_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192112273	000000000004677826	8GB-USED_Len TP X1 CARB G11 i7 LTE	PF54ZXD6			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4172167	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	04/06/2025 10:00 - 04/06/2025 18:00	Contact Name	Karen Coyne		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447785432528		
Priority	ND 1700				
Ref 1	WOT000322350				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-06-04", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000006275_UK10_EUSAP Group Controllers_Group Platform", "Cost Center Account Number": "CC_0000006275_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192188298	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF587CKD			



Run Sheet

Mark Hosie 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4172175	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	04/06/2025 10:00 - 04/06/2025 18:00	Contact Name	Olivia Golden		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000319747				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop","Procure Quantity 1":1,"Requested by date":"2025-06-04","Customer Catalog ID":" RFB_Lenovo_Travel_Laptop","Cost Center Name":"CC_0000003601_UK10_EUSAP QC - Zoladex Form","Cost Center Account Number":"CC_0000003601_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192112063	000000000004677826	8GB-USED_Len TP X1 CARB G11 i7 LTE	PF4Q5VKS			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192112065						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4172176	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	04/06/2025 10:00 - 04/06/2025 18:00	Contact Name	Ian Cavanagh	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447384210754	
Priority	ND 1700			
Ref 1	WOT000320917			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Travel_Laptop""Procure Quantity 1":1""Requested by date":"2025-06-04""Customer Catalog ID":" NEW_Lenovo_Travel_Laptop""Cost Center Name":"CC_0000004061_UK10_EUSAP Digital UK""Cost Center Account Number":"CC_0000004061_UK10_EUSAP"}</p>

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192157534	0000000000469	3847GB-NEW_Len TP X1 CARB G12 i7 LTE	PF587TL3			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192157536						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Mark Hosie 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4172488	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	04/06/2025 10:00 - 04/06/2025 18:00	Contact Name		Michelle Lea	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		+447385086376	
Priority	ND 1700				
Ref 1	WOT000323857				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PF1DBUBS", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "04-06-2025", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000008238_UK10_EUSAP", "Strategy & Transformation PMO UK", "Cost Center Account Number": "CC_0000008238_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192253452	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5889G8			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192253454		PF1DBUBS - Lenovo 20QES3S300	PF1DBUBS			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4172482	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	03/06/2025 13:30 - 04/06/2025 12:00	Contact Name	SUSAN LEES	52 COMPTON WAY 52 COMPTON WAY MIDDLETON MANCHESTER M24 2BY
Activity	COLLECTION	Contact Phone	0774359 9424	
Priority	ND 1200			
Ref 1	43452			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 5 x items with 3 x totes	<p>**PRE 12:00**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items



Run Sheet

Osama Shahhoud 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4172643	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	03/06/2025 15:32 - 04/06/2025 17:00	Contact Name	RIZWAN ALI	THE HOME DEPO 1 ELDON PRECINCT OLDHAM OL8 1JP
Activity	COLLECTION	Contact Phone	07451088878	
Priority	ND 1700			
Ref 1	31183559			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	34048814 37760999

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Osama Shahhoud 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4172222	Customer	Fujitsu Services Limited - whitbread		Job Address
SLA Window	03/06/2025 09:45 - 04/06/2025 21:00	Contact Name	Zara Yaffe	Oldham Central Westwood Leisure Park Lancashire Chadderton OL1 2PA
Activity	MANPOWER	Contact Phone	+441616679438	
Priority	ND 1900			
Ref 1	C5312164			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
ND 04/06/2025 21:00 SLA: ND 04/06/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	<p>Problem: [TC] Ingenico Lane 3000/Pax A920 to be investigated/reconfigured Root Cause: Unknown Action: Investigate/reconfigure PED following TSS guide. Ensure unit loads fully to planet logo with 3 green dots shown/waiterscreen with wifi connection bars shown. PED MUST NOT BE REMOVED FROM SITE Ensure correct serial number located as percall details before job started otherwise escalate to TA team. PLEASE UPDATE CALL WITH NOTES SHOWING ALL WORK UNDERTAKENON SITE. Test: Site to test URL: Call history::</p> <pre>##### Call 5312164 Problem Web Service QWS_EXT Mon 02 Jun 2025 22:05:36 A+C+P agent.loginname=QWS_EXT equipment.assettag=WHBGB000000F9862TY13 contract.pkey=23170 call.poms=1 call.orgname=Oldham Central call.customerid=TASK0298152 call.problem=**PEDCONFIG - Eng only No Part Config needed** / PAX A920 / S/N: 0822682709 / *PED IP: 10.168.253.82 / *Gateway IP: 10.168.253.1 / Restaurant / Reconfiguration call.modifiedby=QWebServices category.name=GBR/WHB/workpackage/PEDCONFIG call.priority=2-Medium ##### Call 5312164 Problem Web Service QWS_EXT Mon 02 Jun 2025 22:05:36 A+C+P Site name: Oldham Central Site ID: 44019205...</pre>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4170277	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	04/06/2025 09:00 - 04/06/2025 18:00	Contact Name	DAVID ROYLE	22 CHAPELWAY GARDENS 22 CHAPELWAY GARDENS ROYTON OLDHAM OL2 6UQ
Activity	NON TECH EXCHANGE	Contact Phone	07813 405061	
Priority	ND 1800			
Ref 1	5311763 / INC8904731			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
David.Royle@rbs.co.uk / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19216402701						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4172647	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	03/06/2025 15:32 - 04/06/2025 17:00	Contact Name	RAIS PATEL	SHELL GORTON 197 CHAPMAN STREET MANCHESTER LANCASHIRE M18 8WP
Activity	COLLECTION	Contact Phone	07711735292	
Priority	ND 1700			
Ref 1	44352			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1 TID	38950325

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4172644	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	03/06/2025 15:32 - 04/06/2025 17:00	Contact Name	FIAZ AHMED		PENNIES TO POUNDS 536 HYDE ROAD MANCHESTER M18 7AA
Activity	COLLECTION	Contact Phone	07473261188		
Priority	ND 1700				
Ref 1	31118603				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	34041533 34525896

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Gideon Ajulo 04/06/2025

Date	04/06/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	1
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Job # 4172675	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	04/06/2025 06:00 - 04/06/2025 12:00	Contact Name	Mel Gay	Gideon Ajulo Gideon Ajulo UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Gideon Ajulo			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - Berlindo D'Assuncao	4172665	VAN STOCK AUDIT	Berlindo D'Assuncao, Berlindo D'Assuncao, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Berlindo D'Assuncao	04/06/2025 06:00 04/06/2025 12:00	04/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19225640901	24374567	4172763	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU)	Claire Booth	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
Computacenter Limited - SSE	19224843501	24370217	4172394	COLLECTION	SSE SERVICES PLC (0081058857), Neo Building , Charlotte Street, , Neo Building , Charlotte Street, , M1 4ET	Claire Booth	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
Computacenter Limited - SSE	19224616801	24370197	4172405	COLLECTION	SSE SERVICES PLC (0081058857), Neo Building, Charlotte Street, , Neo Building, Charlotte Street, , M1 4ET	Claire Booth	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
Computacenter Limited - SSE	19224756001	24370215	4172423	COLLECTION	SSE SERVICES PLC (0081058857), Neo Building , Charlotte Street, , Neo Building , Charlotte Street, , M1 4ET	Claire Booth	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
Computacenter Limited - SSE	19224793501	24370232	4172425	COLLECTION	SSE SERVICES PLC (0081058857), Neo Building , Charlotte Street, , Neo Building , Charlotte Street, , M1 4ET	Claire Booth	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
Computacenter Limited - Santander	19226959701	24375163	4172836	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Claire Booth	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
Computacenter Limited - Santander	19226960001	24375057	4172838	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Claire Booth	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
Computacenter - Morrisons BAU	19225788101	Project	4172549	DELIVERY	N C C GROUP, N C C GROUP, 2 HARDMAN BOULEVARD, SPINNINGFIELDS, MANCHESTER, M3 3AQ	Claire Booth	03/06/2025 13:57 04/06/2025 17:00	04/06/2025	
Computacenter PwC NON TECH EXCHANGE	19205050201	PAR0308535	4167392	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	27/05/2025 17:21 04/06/2025 17:30	04/06/2025	
Computacenter PwC NON TECH EXCHANGE	19222141701	PAR0316281	4171774	TECH EXCHANGE	P W C, P W C, 4 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	02/06/2025 17:02 04/06/2025 17:30	04/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	(No Items)	G353722	4172634	TECH EXCHANGE	PIZZA EXPRESS - 3421 - MANCHES, UNIT 4, FIRST STREET NORTH, MANCHESTER, MANCHESTER, M15 4FN	Daniel Hanson	03/06/2025 15:25 04/06/2025 18:00	04/06/2025	
Verifone UK LTD	(No Items)	G353721	4172637	TECH EXCHANGE	PIZZA EXPRESS - 3421 - MANCHES, UNIT 4, FIRST STREET NORTH, MANCHESTER, MANCHESTER, M15 4FN	Daniel Hanson	03/06/2025 15:25 04/06/2025 18:00	04/06/2025	
CXM	19214644501	5861872	4169905	INSTALL	JC ORIENTAL CUISINE, 42 BEECH ROAD, , MANCHESTER, M21 9EL	Daniel Hanson	30/05/2025 10:10 04/06/2025 17:00	04/06/2025	
CXM	19214644502	5861872	4169905	INSTALL	JC ORIENTAL CUISINE, 42 BEECH ROAD, , MANCHESTER, M21 9EL	Daniel Hanson	30/05/2025 10:10 04/06/2025 17:00	04/06/2025	
CXM	19214644503	5861872	4169905	INSTALL	JC ORIENTAL CUISINE, 42 BEECH ROAD, , MANCHESTER, M21 9EL	Daniel Hanson	30/05/2025 10:10 04/06/2025 17:00	04/06/2025	
CXM	19214644504	5861872	4169905	INSTALL	JC ORIENTAL CUISINE, 42 BEECH ROAD, , MANCHESTER, M21 9EL	Daniel Hanson	30/05/2025 10:10 04/06/2025 17:00	04/06/2025	
CXM	19214644505	5861872	4169905	INSTALL	JC ORIENTAL CUISINE, 42 BEECH ROAD, , MANCHESTER, M21 9EL	Daniel Hanson	30/05/2025 10:10 04/06/2025 17:00	04/06/2025	
CXM	19214644506	5861872	4169905	INSTALL	JC ORIENTAL CUISINE, 42 BEECH ROAD, , MANCHESTER, M21 9EL	Daniel Hanson	30/05/2025 10:10 04/06/2025 17:00	04/06/2025	
CXM	19214644507	5861872	4169905	INSTALL	JC ORIENTAL CUISINE, 42 BEECH ROAD, , MANCHESTER, M21 9EL	Daniel Hanson	30/05/2025 10:10 04/06/2025 17:00	04/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19224922901	C5312187	4172326	TECH EXCHANGE	Northern Rail - STAR, Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire, Greater Manchester, M3 1WY	Daniel Hanson	03/06/2025 11:26 04/06/2025 20:00	04/06/2025	
Computacenter - Kingfisher	19225264101	24373872	4172762	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 5, Red Rose Retail Park,Regent Road,Salford, Unit 5, Red Rose Retail Park,Regent Road,Salford, M5 3GR	Daniel Hanson	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19226346201	DEL1584749	4172613	DESK INSTALL	RALIAT BALOGUN, APARTMENT 610, 16 ROLLING STREET, SALFORD, M5 4RN	Daniel Hanson	03/06/2025 15:14 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19226346202	DEL1584749	4172613	DESK INSTALL	RALIAT BALOGUN, APARTMENT 610, 16 ROLLING STREET, SALFORD, M5 4RN	Daniel Hanson	03/06/2025 15:14 04/06/2025 17:00	04/06/2025	
Fujitsu Services Limited - Banks	19226632001	C5312202	4172727	TECH EXCHANGE	RBSG, 10 GREAT UNDERBANK, RBSG, STOCKPORT, SK1 1LL	Daniel Hanson	03/06/2025 09:00 04/06/2025 15:30	04/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192266105	11722469	4172726	REPAIR WITH PARTS	Boots UK Limited, George Richards Way, Unit 8B, George Richards Way, Broadheath, Pharmacy, ALTRINCHAM, WA14 5GR	Daniel Hanson	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Daniel Hanson	4172668	VAN STOCK AUDIT	Daniel Hanson, Daniel Hanson, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Daniel Hanson	04/06/2025 06:00 04/06/2025 12:00	04/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02356981	4172779	TECH EXCHANGE	DAILY POST CONVENIENCE STORE, DAILY POST, 84 BEBINGTON ROAD, NEW FERRY, WIRRAL, CH62 5BJ	David Hargreaves	03/06/2025 16:34 04/06/2025 13:00	04/06/2025	
Computacenter Limited - HSBC	19225941301	RITM34366863	4172565	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	David Hargreaves	03/06/2025 14:19 04/06/2025 16:30	04/06/2025	
Computacenter Horizon Project	19210223801	44045289_CLF 513_0406	4168893	TECH EXCHANGE_R	TRACY RYAN, MARKS AND SPENCER, CHESTER, CH99 9FB	David Hargreaves	29/05/2025 08:37 04/06/2025 17:00	04/06/2025	
Computacenter Horizon Project	19210222901	43487363_CLF 516_0406	4168894	TECH EXCHANGE_R	MICHAELA MASSEY, MARKS AND SPENCER, CHESTER, CH99 9FB	David Hargreaves	29/05/2025 08:37 04/06/2025 17:00	04/06/2025	
Computacenter Horizon Project	19224177401	43486993_CLF 516_0406	4172187	TECH EXCHANGE_R	LAURA RILEY, MARKS AND SPENCERS, CHESTER, CH99 9FB	David Hargreaves	03/06/2025 09:07 04/06/2025 17:00	04/06/2025	
Vista Retail Support Limited	19226639001	3293312	4172734	TECH EXCHANGE	THE RANGE, PLAS COCH RETAIL PARK, PLAS COCH ROAD, WREXHAM, LL11 2BA	David Hargreaves	03/06/2025 16:11 04/06/2025 17:00	04/06/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - David Hargreaves	4172673	VAN STOCK AUDIT	David Hargreaves, David Hargreaves, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	David Hargreaves	04/06/2025 06:00 04/06/2025 12:00	04/06/2025	
Xerox (UK) Technical***DO NOT INVOICE****	(No Items)	11722368 - collection only	4172844	COLLECTION	Mitchells & Butlers Leisure Retail, Apollo Park, Unit 1, Burtonwood & Westbrook, Harvester - Apollo, WARRINGTON, WA5 7YA	David Hargreaves	03/06/2025 09:00 04/06/2025 12:00	04/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19224078301	DEL1583348	4172153	CHAIR INSTALL	MEARS LIMITED FURNITURE, SUITE 3 FLOOR 4, BUILDING 5 RED ZONE, MANCHESTER, M12 6JH	David Ranson	03/06/2025 08:31 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19223985101	DEL1583288	4172150	CHAIR INSTALL	GXO LOGISTICS FST LTD, TRAFFORD PARK ROAD, OCEAN ESTATE, MANCHESTER, M17 1AS	David Ranson	03/06/2025 08:18 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19223935201	DEL1583346	4172145	CHAIR INSTALL	DEBT RECOVERY PLUS LTD, UNIT 2, CRANBERRY DRIVE, DENTON, MANCHESTER, M34 3UL	David Ranson	03/06/2025 08:09 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19224522401	DEL1584850	4172250	CHAIR INSTALL	AG SERVICE COMPANY LIMITED, FLAT 28, MURRAYS MILLS, 50 BENGAL ST, MANCHESTER, M4 6LR	David Ranson	03/06/2025 10:18 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19225859401	DEL1584721	4172556	DESK INSTALL	CHARMAINE CARTER, FERNHILL COTTAGE, CHELFORD ROAD, NETHER ALDERLEY, MACCLESFIELD, SK10 4RT	David Ranson	03/06/2025 14:07 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19223671901	DEL1569473	4172116	CHAIR INSTALL	BETH ADAMS, 133 KING STREET, DUKINFIELD, SK16 4JZ	David Ranson	03/06/2025 06:52 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19224403401	DEL1583647	4172234	CHAIR INSTALL	CITATION LTD, KINGS COURT, WATER LANE, WILMSLOW, SK9 5AR	David Ranson	03/06/2025 09:57 04/06/2025 17:00	04/06/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - David Ranson	4172674	VAN STOCK AUDIT	David Ranson, David Ranson, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	David Ranson	04/06/2025 06:00 04/06/2025 12:00	04/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - Gideon Ajulo	4172675	VAN STOCK AUDIT	Gideon Ajulo, Gideon Ajulo, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Gideon Ajulo	04/06/2025 06:00 04/06/2025 12:00	04/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	192266113	11722873	4172729	REPAIR WITH PARTS	TESCO Stores Limited, Great Bank Road, Wingates Ind Park, Upstairs IT dept, BOLTON, BL5 3XU	John Paul Barron	04/06/2025 09:00 04/06/2025 15:14	04/06/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192266109	11722873	4172729	REPAIR WITH PARTS	TESCO Stores Limited, Great Bank Road, Wingates Ind Park, Upstairs IT dept, BOLTON, BL5 3XU	John Paul Barron	04/06/2025 09:00 04/06/2025 15:14	04/06/2025	
Fujitsu Services Limited - Star Trains - ME	19223696701	C5312167	4172123	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	03/06/2025 07:04 04/06/2025 20:00	04/06/2025	
COGNIZANT HAYS WAREHOUSING	19225480901	INC0057862	4172462	TECH EXCHANGE	HAYS, HAYS, GUILDHALL HOUSE, GUILDHALL STREET, PRESTON, PR1 3NU	John Paul Barron	03/06/2025 13:13 04/06/2025 17:00	04/06/2025	
CXM	19219911801	5862852	4171421	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	John Paul Barron	02/06/2025 12:30 04/06/2025 17:00	04/06/2025	
CXM	19219911802	5862852	4171421	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	John Paul Barron	02/06/2025 12:30 04/06/2025 17:00	04/06/2025	
CXM	19219911803	5862852	4171421	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	John Paul Barron	02/06/2025 12:30 04/06/2025 17:00	04/06/2025	
CXM	19219911804	5862852	4171421	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	John Paul Barron	02/06/2025 12:30 04/06/2025 17:00	04/06/2025	
CXM	19219911805	5862852	4171421	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	John Paul Barron	02/06/2025 12:30 04/06/2025 17:00	04/06/2025	
CXM	19219911806	5862852	4171421	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	John Paul Barron	02/06/2025 12:30 04/06/2025 17:00	04/06/2025	
CXM	19219911807	5862852	4171421	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	John Paul Barron	02/06/2025 12:30 04/06/2025 17:00	04/06/2025	
Computacenter - Kingfisher	19226945701	24369628	4172835	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Craven Drive Southrings Business Park Bamber Bridge, Unit 1 Craven Drive Southrings Busi ness Park Bamber Bridge, PR5 6BZ	John Paul Barron	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192244615	11712917	4172244	REPAIR WITH PARTS	BRIDGEWATER COMMUNITY HEALTHCARE NH, 89A Dewhurst Road, Birchwood, Spencer House, Grd Fl, WARRINGTON, WA3 7PG	John Paul Barron	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Paul Barron	4172685	VAN STOCK AUDIT	Paul Barron, Paul Barron, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	John Paul Barron	04/06/2025 06:00 04/06/2025 12:00	04/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19225363201	C5312123	4172451	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Mark Hosie	03/06/2025 12:52 04/06/2025 18:00	04/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19225362601	C5312123	4172451	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Mark Hosie	03/06/2025 12:52 04/06/2025 18:00	04/06/2025	
Computacenter - Astra Zeneca	192112273	WOT000319748	4172166	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Mark Hosie	04/06/2025 10:00 04/06/2025 18:00	04/06/2025	
Computacenter - Astra Zeneca	192188298	WOT000322350	4172167	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	04/06/2025 10:00 04/06/2025 18:00	04/06/2025	
Computacenter - Astra Zeneca	192112063	WOT000319747	4172175	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Mark Hosie	04/06/2025 10:00 04/06/2025 18:00	04/06/2025	
Computacenter - Astra Zeneca	192157534	WOT000320917	4172176	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Mark Hosie	04/06/2025 10:00 04/06/2025 18:00	04/06/2025	
Computacenter - Astra Zeneca	192253452	WOT000323857	4172488	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Mark Hosie	04/06/2025 10:00 04/06/2025 18:00	04/06/2025	
Computacenter Limited	19225641201	24374470	4172773	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 419 Newton Road, Lowton, 419 Newton Road, Lowton, WA3 1NZ	Mark Hosie	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19223912901	DEL1583314	4172142	CHAIR INSTALL	BAE SYSTEMS - 608 3RD FLOOR T1, SAMLESBURY AERODROME, MYERSCOUGH ROAD, BLACKBURN, BB2 7LF	Nadeem Saleem	03/06/2025 08:07 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19226381801	DEL1582897	4172622	DESK SP INSTALL	IVOR HENNEY, 84 WHALLEY ROAD, CLAYTON LE MOORS, ACCRINGTON, BB5 5DT	Nadeem Saleem	03/06/2025 15:20 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19226381802	DEL1582897	4172622	DESK SP INSTALL	IVOR HENNEY, 84 WHALLEY ROAD, CLAYTON LE MOORS, ACCRINGTON, BB5 5DT	Nadeem Saleem	03/06/2025 15:20 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19224140301	DEL1583891	4172169	CHAIR INSTALL	ANTHONY HILTUNEN WR:29789, 7 BROWN STREET, THORNTON-CLEVELEY S, FY5 4HG	Nadeem Saleem	03/06/2025 08:51 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19223982501	DEL1572420	4172148	CHAIR INSTALL	H M REVENUE & CUSTOMS, H M REVENUE & CUSTOMS, 31 WATER STREET, LIVERPOOL, L2 0RD	Nadeem Saleem	03/06/2025 08:17 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19205942101	DEL1578190	4168947	CHAIR SP INSTALL	RATHBONES, PORT OF LIVERPOOL BUILDING, LIVERPOOL, L3 1NW	Nadeem Saleem	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19205942102	DEL1578190	4168947	CHAIR SP INSTALL	RATHBONES, PORT OF LIVERPOOL BUILDING, LIVERPOOL, L3 1NW	Nadeem Saleem	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19224405801	DEL1582821	4172236	CHAIR SP INSTALL	MERSEYSIDE POLICE, 15 CAZNEAU STREET, LIVERPOOL, L3 3AN	Nadeem Saleem	03/06/2025 09:58 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19224405802	DEL1582821	4172236	CHAIR SP INSTALL	MERSEYSIDE POLICE, 15 CAZNEAU STREET, LIVERPOOL, L3 3AN	Nadeem Saleem	03/06/2025 09:58 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19224140701	DEL1569680	4172168	DESK INSTALL	ASHWORTH HOSPITAL CENTRAL STOR, ASHWORTH HOSPITAL CENTRAL STORES, PARKBOURN, LIVERPOOL, L31 1HW	Nadeem Saleem	03/06/2025 08:51 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19224140702	DEL1569680	4172168	DESK INSTALL	ASHWORTH HOSPITAL CENTRAL STOR, ASHWORTH HOSPITAL CENTRAL STORES, PARKBOURN, LIVERPOOL, L31 1HW	Nadeem Saleem	03/06/2025 08:51 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19224140703	DEL1569680	4172168	DESK INSTALL	ASHWORTH HOSPITAL CENTRAL STOR, ASHWORTH HOSPITAL CENTRAL STORES, PARKBOURN, LIVERPOOL, L31 1HW	Nadeem Saleem	03/06/2025 08:51 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19224140704	DEL1569680	4172168	DESK INSTALL	ASHWORTH HOSPITAL CENTRAL STOR, ASHWORTH HOSPITAL CENTRAL STORES, PARKBOURN, LIVERPOOL, L31 1HW	Nadeem Saleem	03/06/2025 08:51 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19224140705	DEL1569680	4172168	DESK INSTALL	ASHWORTH HOSPITAL CENTRAL STOR, ASHWORTH HOSPITAL CENTRAL STORES, PARKBOURN, LIVERPOOL, L31 1HW	Nadeem Saleem	03/06/2025 08:51 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19217004501	DEL1581057	4170455	CHAIR SP INSTALL	BAE SYSTEMS PLC, 1A BUCCLEUCH DOCK ROAD, CO JANET DIXON, BARROW-IN-FURNESS, LA14 2SW	Nadeem Saleem	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19217004502	DEL1581057	4170455	CHAIR SP INSTALL	BAE SYSTEMS PLC, 1A BUCCLEUCH DOCK ROAD, CO JANET DIXON, BARROW-IN-FURNESS, LA14 2SW	Nadeem Saleem	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	(No Items)	31118603	4172644	COLLECTION	PENNIES TO POUNDS, 536 HYDE ROAD, MANCHESTER, M18 7AA	Osama Shahhoud	03/06/2025 15:32 04/06/2025 17:00	04/06/2025	
PayPoint Network Ltd_Collections	(No Items)	44352	4172647	COLLECTION	SHELL GORTON, 197 CHAPMAN STREET, MANCHESTER, LANCASHIRE, M18 8WP	Osama Shahhoud	03/06/2025 15:32 04/06/2025 17:00	04/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43452	4172482	COLLECTION	52 COMPTON WAY, 52 COMPTON WAY, MIDDLETON, MANCHESTER, M24 2BY	Osama Shahhoud	03/06/2025 13:30 04/06/2025 12:00	04/06/2025	
Fujitsu Services Limited - whitbread	(No Items)	C5312164	4172222	MANPOWER	Oldham Central, Westwood Leisure Park, Lancashire, Chadderton, OL1 2PA	Osama Shahhoud	03/06/2025 09:45 04/06/2025 21:00	04/06/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19216402701	5311763 / INC8904731	4170277	NON TECH EXCHANGE	22 CHAPELWAY GARDENS, 22 CHAPELWAY GARDENS, ROYTON, OLDHAM, OL2 6UQ	Osama Shahhoud	04/06/2025 09:00 04/06/2025 18:00	04/06/2025	
PayPoint Network Ltd_Collections	(No Items)	31183559	4172643	COLLECTION	THE HOME DEPO, 1 ELDON PRECINCT, OLDHAM, OL8 1JP	Osama Shahhoud	03/06/2025 15:32 04/06/2025 17:00	04/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	(No Items)	1-53243491442 1	4172332	CONSUMABLE INSTALL	Boots UK Limited, 47-55 Foregate Street, EPSr2 Pharmacy Printer, CHESTER, CH1 1NA	Ryan Owen	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19226381201	C5312217	4172621	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Ryan Owen	03/06/2025 15:19 04/06/2025 20:00	04/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19226380801	C5312217	4172621	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Ryan Owen	03/06/2025 15:19 04/06/2025 20:00	04/06/2025	
Computacenter Limited	19224965301	24373794	4172389	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Ryan Owen	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
Computacenter - Kingfisher	19224901101	24373631	4172417	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Mostyn Broadway Llandudno Gwynedd , Mostyn Broadway Llandudno Gwynedd , LL30 1RT	Ryan Owen	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - RYAN OWEN	4172692	VAN STOCK AUDIT	Ryan Owen, Ryan Owen, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Ryan Owen	04/06/2025 06:00 04/06/2025 12:00	04/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19226824501	3282689	4172788	TECH EXCHANGE	LIDL, FURTHERGATE WORKS, ST CLEMENTS STREET, BLACKBURN, BB1 1NR	Simon Heath	03/06/2025 16:50 04/06/2025 17:00	04/06/2025	
Computacenter Limited - HSBC	19225315901	INC49483270	4172435	NON TECH EXCHANGE	COMPUTACENTER HSBC, 74 SHAKESPEARE STREET, PADIHAM, BURNLEY, BB12 7ER	Simon Heath	03/06/2025 12:40 04/06/2025 17:00	04/06/2025	
POSTURITE LIMITED	19214560401	DEL1572327	4172782	DELIVERY	LIZ STEPHENSON, 2 CHATBURN CLOSE, GREAT HARWOOD, BLACKBURN, BB6 7TL	Simon Heath	04/06/2025 09:00 04/06/2025 13:00	04/06/2025	
POSTURITE LIMITED	19214560402	DEL1572327	4172782	DELIVERY	LIZ STEPHENSON, 2 CHATBURN CLOSE, GREAT HARWOOD, BLACKBURN, BB6 7TL	Simon Heath	04/06/2025 09:00 04/06/2025 13:00	04/06/2025	
Vista Retail Support Limited	19225443201	3294182	4172459	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT LSU7, PEEL AVENUE, THE TRAFFORD CENTRE, MANCHESTER, M17 8AA	Simon Heath	03/06/2025 13:08 04/06/2025 17:00	04/06/2025	
Computacenter Maintenance Collections	19226403501	2436798801 INC0000306838 13	4172628	COLLECTION	JOHN LEWIS PLC (0081024546), JOHN LEWIS TRAFFORD, PEEL AVENUE THE TRAFFORD CENTRE, MANCHESTER, M17 8JL	Simon Heath	03/06/2025 15:23 04/06/2025 17:00	04/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43451	4172481	COLLECTION	32 COPPULL HALL LANE, 32 COPPULL HALL LANE, COPPULL, CHORLEY, PR7 4PP	Simon Heath	03/06/2025 13:29 04/06/2025 17:00	04/06/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Simon Heath	4172697	VAN STOCK AUDIT	Simon Heath, Simon Heath, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Simon Heath	04/06/2025 06:00 04/06/2025 12:00	04/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - STEVE FITTON	4172699	VAN STOCK AUDIT	Steve Fitton, Steve Fitton, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Stephen Fitton	04/06/2025 06:00 04/06/2025 12:00	04/06/2025	
HCL - Dover	(No Items)	DOVER SKELMERSDALE SCH	4170260	MANPOWER	Dover, The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN, Skelmersdale, WN8 9TN	Stephen Fitton	04/06/2025 09:00 04/06/2025 17:00	04/06/2025	