



Run Sheet

David Hargreaves 15/06/2025

Date	15/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	3
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4180227	Customer	Fujitsu Services Limited - KFC			Job Address
SLA Window	14/06/2025 09:07 - 15/06/2025 16:00	Contact Name	KFC Chester Greyhound		Kentucky Fried Chicken Franc Unit A, Greyhound Retail Park Cheshire Chester CH1 4QG
Activity	TECH EXCHANGE	Contact Phone	+442030381093		
Priority	ND 1800				
Ref 1	C5313030				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 15/06/2025 16:00 SLA: ND 15/06/2025 16:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KCQSRKP-7500 x 1	<p>Problem: [TC] [TC] KEYPAD Bump Bar for Fusion KVS site only (QSR system) TECH COURIER Root Cause: Unknown Action: Eng to check/replace KEYPAD Bump Bar for xceed controller Fusion KVS sites only (QSR system). To be used on both oneolder KP-4000 (PS/2) and a newer more common KP-7500 (USB). ** Mandatory Engineer must record Serial No In and Out ***TECH COURIER Test: Site to use ok URL: Call history: ##### Call 5313030 Problem Web Service qws_uk Fri 13 Jun 2025 22:34:37 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=YUMGB00000002423TI03 contract.pkey=23199 call.poms=1 call.address=Unit A Greyhound Retail Park call.city=Chester call.customerid=INC17729006 call.problem=Chicken Prep #1 - Bump bars are not functioning correctly call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/YUM/workpackage/QSR Keyboard call.priority=2-Medium call.datereported=6/13/2025 11:33:59 PM</p> <p>##### Call 5313030 Problem Web Service qws_uk Fri 13 Jun 2025 22:34:37 A+C+P</p> <p>Please can we raise a call for the below store:...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19265866101	_KCQSRKP-7500	SEN:KEYPAD	47-062419			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 15/06/2025

Date	15/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	3
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4180228	Customer	Fujitsu Services Limited - KFC			Job Address
SLA Window	14/06/2025 09:08 - 15/06/2025 16:00	Contact Name	KFC Chester Greyhound		Kentucky Fried Chicken Franc Unit A, Greyhound Retail Park Cheshire Chester CH1 4QG
Activity	TECH EXCHANGE	Contact Phone	+442030381093		
Priority	ND 1800				
Ref 1	C5313031				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 15/06/2025 16:00 SLA: ND 15/06/2025 16:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KCQSRKP-7500 x 1	<p>Problem: [TC] [TC] KEYPAD Bump Bar for Fusion KVS site only (QSR system) TECH COURIER Root Cause: Unknown Action: Eng to check/replace KEYPAD Bump Bar for xceed controller Fusion KVS sites only (QSR system). To be used on both oneolder KP-4000 (PS/2) and a newer more common KP-7500 (USB). ** Mandatory Engineer must record Serial No In and Out ***TECH COURIER Test: Site to use ok URL: Call history: ##### Call 5313031 Problem Web Service qws_uk Fri 13 Jun 2025 22:35:06 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=YUMGB00000002423TI03 contract.pkey=23199 call.poms=1 call.address=Unit A Greyhound Retail Park call.city=Chester call.customerid=INC17730392 call.problem=Chicken Prep #2 - Bump bars are not functioning correctly call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/YUM/workpackage/QSR Keyboard call.priority=2-Medium call.datereported=6/13/2025 11:34:42 PM</p> <p>##### Call 5313031 Problem Web Service qws_uk Fri 13 Jun 2025 22:35:06 A+C+P</p> <p>Please can we raise a call for the below store:...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19265866701	_KCQSRKP-7500	SEN:KEYPAD	47-006664			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Date	15/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	3
-------------	------------	--------------	------------	---------------	-------------------	--------------------	---

Job # 4180263	Customer	Fujitsu - Star – TFW - TC		Job Address	
SLA Window	14/06/2025 13:02 - 15/06/2025 20:00	Contact Name	CHESTER NLC2412 TFW HUB STATION	TRANSPORT FOR WALES City Road CHESHIRE Chester CH1 3NS	
Activity	TECH EXCHANGE	Contact Phone	02920 320193		
Priority	ND 1900				
Ref 1	C5313050				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>ND 15/06/2025 20:00 SLA: ND 15/06/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _KENEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history:: ##### Call 5313050 Problem Web Service qws_uk Sat 14 Jun 2025 13:02:06 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000AT016TRD3 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road call.city=Chester call.customerid=INC17733951 call.problem=NLC2412 CHESTER NDP Not printing and cutting chu From: Chester Booking Office call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TFWND4020MK2 call.priority=2-Medium call.datereported=6/14/2025 2:01:41 PM</p> <p>##### Call 5313050 Problem Web Service qws_uk Sat 14 Jun 2025 13:02:06 A+C+P ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19266174801	_KENEWND4020	MKT:ND4020 MK2:TFW:RICO	38719			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19266175001	_KENEWND4020	MKR:ND4020 MK2:TFW:RICO	38719			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu - Star – TFW - TC	19266174801	C5313050	4180263	TECH EXCHANGE	TRANSPORT FOR WALES, City Road, CHESHIRE, Chester, CH1 3NS	David Hargreaves	14/06/2025 13:02 15/06/2025 20:00	15/06/2025	
Fujitsu Services Limited - KFC	19265866101	C5313030	4180227	TECH EXCHANGE	Kentucky Fried Chicken Franc, Unit A, Greyhound Retail Park, Cheshire, Chester, CH1 4QG	David Hargreaves	14/06/2025 09:07 15/06/2025 16:00	15/06/2025	
Fujitsu Services Limited - KFC	19265866701	C5313031	4180228	TECH EXCHANGE	Kentucky Fried Chicken Franc, Unit A, Greyhound Retail Park, Cheshire, Chester, CH1 4QG	David Hargreaves	14/06/2025 09:08 15/06/2025 16:00	15/06/2025	