



Run Sheet

Nadeem Saleem 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4133994	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/04/2025 18:06 - 09/04/2025 17:00	Contact Name	GRACE BURKE		GRACE BURKE 15 GOLDCREST CLOSE MANCHESTER M22 4WU
Activity	CHAIR INSTALL	Contact Phone	07557412889		
Priority	ND 1700				
Ref 1	DEL1554882				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RFDPlease call 1 hour before arrival.Customer Ref / PO: 30002785Items on order:5509029 - DESK - Cantilever Fixed	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19045373401	100092801	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Nadeem Saleem 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4133445	Customer	POSTURITE LIMITED		Job Address
SLA Window	08/04/2025 12:19 - 09/04/2025 17:00	Contact Name	GEORGINA HUDSON	GEORGINA HUDSON 84 NORTON STREET OLD TRAFFORD MANCHESTER M16 7GU
Activity	CHAIR SP INSTALL	Contact Phone	07758938652	
Priority	ND 1700			
Ref 1	DEL1559494			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO402313Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

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Run Sheet

Date	09/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

In Items for Job # 4133445 page 1 of 1



Run Sheet

Nadeem Saleem 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4133914	Customer	Centrex Services			Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 10:00	Contact Name	paul french		SAINSBURY'S UNIT 1 & 2 10 NEW BAILEY STREET SALFORD M3 5FS
Activity	MANPOWER	Contact Phone	07786514313		
Priority	Timed				
Ref 1	8509200956				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Engineer will assist ours installing large screen - 1hr on site	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4133931	Customer	POSTURITE LIMITED		Job Address
SLA Window	08/04/2025 16:53 - 09/04/2025 17:00	Contact Name	JANET NDUNGU	H M REVENUE & CUSTOMS TRINITY BRIDGE HOUSE 2 DEARMANS PLACE Salford M3 5BS
Activity	CHAIR INSTALL	Contact Phone	03000529333	
Priority	ND 1700			
Ref 1	DEL1561823			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**RFD**Please call 1 hour before arrival.Customer Ref / PO: 6000260109Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1561823&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. H%20M%20Revenue%20%26%20Customs Trinity%20Bridge%20House Salford 2%20Dearmans%20Place M3%205BS >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19045124701	100140647	Adapt 620 (small seat/medium b				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19045124901	100140647	Adapt 620 (small seat/medium b				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Nadeem Saleem 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4133186	Customer	POSTURITE LIMITED		Job Address
SLA Window	08/04/2025 07:25 - 09/04/2025 17:00	Contact Name	JADE CHADWICK	AG SERVICE COMPANY LIMITED 22 WELBECK AVENUE CHADDERTON OLDHAM OL9 9PD
Activity	CHAIR INSTALL	Contact Phone	441619346912	
Priority	ND 1700			
Ref 1	DEL1561358			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order:3823184 - DESKSIMPLE - Positiv Fo https://rico.jotform.com/222823708509055?refNumber=DEL1561358&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1561358&address>Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19041485001	9994754	Homeworker Ergonomic Office Ch				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Date	09/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4133171	Customer	POSTURITE LIMITED		Job Address
SLA Window	08/04/2025 06:54 - 09/04/2025 17:00	Contact Name	BEN PARTINGTON	BEN PARTINGTON 56 DENBYDALE WAY ROYTON OLDHAM OL2 5TN
Activity	CHAIR INSTALL	Contact Phone	07872383372	
Priority	ND 1700			
Ref 1	DEL1560644			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4200019795Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19041404101	9900004	Homeworker Plus Ergonomic Chair				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19041404301	9900004	Homeworker Plus Ergonomic Chair				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4133957	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/04/2025 17:17 - 09/04/2025 17:00	Contact Name		JOANNE CLEARY	WHITEFIELD CHILDRENS CENTRE
Activity	CHAIR SP INSTALL	Contact Phone		07790932710	RIBBLE DRIVE
Priority	ND 1700				WHITEFIELD
Ref 1	DEL1554205				MANCHESTER
Ref 2					M45 8TD
No. of Parts	2				

Instructions 1	Instructions 2
*RFD*****Please call 1 hour before arrival.Customer Ref / PO: 30694061Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19045239401	9790026	Fellowes Standard Footrest				
19045239402	9787502BLA	Positiv Plus Medium With Neck				

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Run Sheet

Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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Job # 4133193	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/04/2025 07:58 - 09/04/2025 17:00	Contact Name		JACQUELINE LOCKWOOD	NATIONAL HIGHWAYS NORTHWEST REGIONAL OPERATIONS CENTRE
Activity	CHAIR INSTALL	Contact Phone		07742995694	ROB LANE NEWTON-LE-WILLOWS WA12 0DS
Priority	ND 1700				
Ref 1	DEL1560538				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 3086401Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1560538&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19041588501	9810006BLA	P-Sit High back - Black With:				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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Job # 4133343	Customer	POSTURITE LIMITED		Job Address
SLA Window	08/04/2025 10:53 - 09/04/2025 17:00	Contact Name	MACK O'KANE	MACK O'KANE APTMENT 153 49 BLUNDELL STREET LIVERPOOL L1 0DX
Activity	DESK INSTALL	Contact Phone	07733454742	
Priority	ND 1700			
Ref 1	DEL1561638			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please call when here as main door is key card only. *** Please call 1 hour before arrival.Customer Ref / PO: 2036203Items on order:9900006 - HWCHAIR - Homeworker PI</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
------	------------	-------	------------	--------	-----------------------	-------------	---

In Items for Job # 4133343 page 1 of 1



Run Sheet
Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
-------------	------------	--------------	------------	---------------	-----------------------	--------------------	---



Run Sheet
Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4130743	Customer	Computacenter Horizon Project		Job Address
SLA Window	03/04/2025 18:24 - 09/04/2025 13:00	Contact Name	IAN FAULKNER - ANGELA MACKIE	HSBC 31 THE PYRAMIDS,GRANGE ROAD BIRKENHEAD,WIRRAL CH41 2ZL
Activity	IMAC DELIVERY	Contact Phone	3455854398	
Priority	ND 1400			
Ref 1	CLF471_BIRKENHEAD_0904_1_DEL			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30-13:00Cheque Scanner PC - DELIVERY ONLY**	**PLEASE RECORD SERIAL NUMBER** If you.....re going to be later than 13:00 to site or have any issues call Rachel - 07591984016

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19031874701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4130751	Customer	Computacenter Horizon Project			Job Address		
SLA Window	03/04/2025 18:24 - 09/04/2025 13:00	Contact Name	IAN FAULKNER - ANGELA MACKIE		HSBC 31 THE PYRAMIDS.GRANGE ROAD BIRKENHEAD.WIRRAL CH41 2ZL		
Activity	IMAC DELIVERY	Contact Phone	3455854398				
Priority	ND 1400						
Ref 1	CLF471_BIRKENHEAD_0904_4_DEL						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
9:30-13:004x sets of KB/mice - DELIVERY ONLY**	**If you.....re going to be later than 13:00 to site or have any issues call Rachel - 07591984016

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19031875301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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Job # 4130756	Customer	Computacenter Horizon Project			Job Address		
SLA Window	03/04/2025 18:24 - 09/04/2025 13:00	Contact Name	IAN FAULKNER - ANGELA MACKIE		HSBC 31 THE PYRAMIDS.GRANGE ROAD BIRKENHEAD.WIRRAL CH41 2ZL		
Activity	IMAC DELIVERY	Contact Phone	3455854398				
Priority	ND 1400						
Ref 1	CLF471_BIRKENHEAD_0904_3_DEL						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
9:30-13:00CIA PC - DELIVERY ONLY**	**PLEASE RECORD SERIAL NUMBER** If you.....re going to be later than 13:00 to site or have any issues call Rachel - 07591984016

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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Job # 4130760	Customer	Computacenter Horizon Project			Job Address		
SLA Window	03/04/2025 18:24 - 09/04/2025 13:00	Contact Name	IAN FAULKNER - ANGELA MACKIE		HSBC 31 THE PYRAMIDS.GRANGE ROAD BIRKENHEAD.WIRRAL CH41 2ZL		
Activity	IMAC DELIVERY	Contact Phone	3455854398				
Priority	ND 1400						
Ref 1	CLF471_BIRKENHEAD_0904_2_DEL						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
9:30-13:00CIA PC - DELIVERY ONLY**	**PLEASE RECORD SERIAL NUMBER** If you.....re going to be later than 13:00 to site or have any issues call Rachel - 07591984016

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4133166	Customer	POSTURITE LIMITED		Job Address
SLA Window	08/04/2025 06:43 - 09/04/2025 17:00	Contact Name	PAULA WRIGHT	WILLIAM HILL BOOKMAKERS 4 UPTON ROAD BIRKENHEAD CH41 0DF
Activity	CHAIR INSTALL	Contact Phone	07851274660	
Priority	ND 1700			
Ref 1	DEL1553827			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***ONE WAY STREET AT THE SIDE OF THE STREET USE THIS FOR PARKING TOP OF ALDERLEY AVENUE*** *** Please call 1 hour before arrival.Customer Ref / PO: WOT0222609Items on order:</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1553827&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. William%20Hill%20Bookmakers 4%20Upton%20Road BIRKENHEAD CH41%20DF >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19041388601	100139761	RH Activ 220 No Arms Black Gaj				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19041388801	100139761	RH Activ 220 No Arms Black Gaj				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4133516	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/04/2025 13:00 - 09/04/2025 17:00	Contact Name	AMANDA BALSHAW-GREER		AMANDA BALSHAW-GREER 16 INGESTRE ROAD PRENTON CH43 5TY
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07922613038		
Priority	ND 1700				
Ref 1	DEL1561538				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
*** Customer Instructions: Set up will be upstairs *** Please call 1 hour before arrival.Customer Ref / PO: 600277294Items on order:	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
------	------------	-------	------------	--------	-----------------------	-------------	---

In Items for Job # 4133516 page 1 of 1



Run Sheet
Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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Returned Items for Job # 4133516 page 1 of 1



Run Sheet

Olayiwola Olanrewaju 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4133248	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/04/2025 09:21 - 09/04/2025 17:00	Contact Name	MARIE JENNER		PRIVATE ADDRESS 74 BATH VALE CONGLETON CW12 2HY
Activity	CHAIR SP INSTALL	Contact Phone	07402357575		
Priority	ND 1700				
Ref 1	DEL1561147				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 11600100126Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1561147&address=Private%20address%2074%20Bath%20Vale%20Congleton%20CW12%20HY	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19042090801	9787601BLA	Positiv Plus High Back No Neck				
19042090802	2333029	Premium Monitor Riser - Graphi				
19042090803	1401114	Evoluent Vertical Mouse 4 RH W				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19042091001	9787601BLA	Positiv Plus High Back No Neck				
19042091101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4133713	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 09/04/2025 06:00	Contact Name	Mel Gay	Ryan Owen Ryan Owen UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - RYAN OWEN			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
------	------------	-------	------------	--------	------------	-------------	----

Job # 4133863	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Michael Dickenson	WM MORRISON SUPERMARKETS P L C (008 King Street King Street CW9 7WA
Activity	NON TECH EXCHANGE	Contact Phone	01606814200	
Priority	ND 1700			
Ref 1	24297331			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
customer available wednesday 09.04.25 Name: Mike Dickenson Direct coact number: 07826866182 Device name: MANUMAN00398 Serial: R52WA0G6QTDke &model: Samsung/SM-T636B King Street Northwich CW9 7WA	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043723401	4597115	MORR:Samsung Active Tab 4				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19043723601	4597115	MORR:Samsung Active Tab 4				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4133651	Customer	Secure Retail Limited		Job Address
SLA Window	08/04/2025 14:33 - 09/04/2025 17:00	Contact Name	TINA WARDLE	CREWE RAILWAY STATION CREWE RAILWAY STATION PLATFORM 12 NANTWICH ROAD CREWE CW2 6HR
Activity	TECH EXCHANGE	Contact Phone	03300955760	
Priority	ND 1700			
Ref 1	00055205			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange:02000103005020107510 PTID:M020-105839

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044289101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19044289301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4133782	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	09/04/2025 09:30 - 09/04/2025 15:30	Contact Name		SOFIA SEROYE / EMMA BRAMHALL	NATWEST NATWEST 36 HIGH STREET NANTWICH CW5 5GA
Activity	COLLECTION	Contact Phone		07711 849159 / 07929 386277	
Priority	Timed				
Ref 1	42916				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 11 x items with 1 x totes	<p>**PES DRIVER** **PLEASE COLLECT 09:30 - 15:30**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044696802	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19044696801	DHL RBSG Medium	Medium Tote				



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4133451	Customer	Verifone UK LTD			Job Address
SLA Window	08/04/2025 12:27 - 09/04/2025 18:00	Contact Name	PETER SAFARICK		PIZZA EXPRESS - 2251 - KNUTSFO 117A KING STREET CHESHIRE N/A N/A WA16 6EH
Activity	TECH EXCHANGE	Contact Phone	01565651898		
Priority	ND 1800				
Ref 1	G351544				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 33570784 Inbound Serial No. = 331-032-422 IP Gateway = 10.100.141.129 Terminal IP Address = 10.100.141.133 Subnet Mask = 255.255.255.192 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 2251 Login Pin = 2251 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672961

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043436001	R-Vx680 WiFi V03.52.01.99998	i V03.52.01.99998	318-055-152			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4133219	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	09/04/2025 10:00 - 09/04/2025 18:00	Contact Name		Emma Donald	Alderley Park Reception
Activity	NON TECH EXCHANGE	Contact Phone		x	Alderley Park
Priority	ND 1700				MACCELSFIELD
Ref 1	WOT000271987				England
Ref 2					SK10 4TG
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "RFB_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Remove Serial": "PC13NZ3X", "Remove Item": "1", "Please collect and remove single device.", "Requested by date": "2025-04-09", "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000004043_UK10_EUSAP PMG Central UK", "Cost Center Account Number": "CC_0000004043_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190252868	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BM1CG			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190252870		PC13NZ3X - Lenovo 20L8S3DK00	PC13NZ3X			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4133213	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	09/04/2025 10:00 - 09/04/2025 18:00	Contact Name	Paul Jameson		AstraZeneca Macclesfield
Activity	NON TECH EXCHANGE	Contact Phone	contact on Teams		AstraZeneca Macclesfield To Craig Wrench, Charter Court
Priority	ND 1700				Building, Charter W
Ref 1	WOT000271998				MACCLESFIELD
Ref 2					England
No. of Parts	1				SK10 2NA

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-09", "Move to location": "United States", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "6864"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190242239	00000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE8BV			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190242241						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4133214	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	09/04/2025 10:00 - 09/04/2025 18:00	Contact Name		Phil Evans	AstraZeneca Macclesfield
Activity	NON TECH EXCHANGE	Contact Phone		+447711085686	AstraZeneca Macclesfield To Craig Wrench, Charter Court
Priority	ND 1700				Building, Charter W
Ref 1	WOT000271999				MACCLESFIELD
Ref 2					England
No. of Parts	1				SK10 2NA

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-09", "Move to location": "United States", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "8783"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190246176	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PXC			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190246178		R90PHU83 - Lenovo 20JES0YF0Y	R90PHU83			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4133503	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/04/2025 10:00 - 09/04/2025 18:00	Contact Name	Matthew Jones	Mill Court Reception Mill Court Reception
Activity	NON TECH EXCHANGE	Contact Phone	+447585795840	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000280833			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PF3LEHOS", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-04-10", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000008579_0010_ICON UK Service Excellence", "Cost Center Account Number": "CC_0000008579_0010_ICON"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190415341	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BY6S4			



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4133218	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/04/2025 10:00 - 09/04/2025 18:00	Contact Name	Katie Whyatt	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000266865			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-04-09", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003601_UK10_EUSAP", "QC - Zoladex Form": "Cost Center Account Number": "CC_0000003601_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190242555	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE8DA			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190242557						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4133511	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/04/2025 10:00 - 09/04/2025 18:00	Contact Name	Emily Seager	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000280995			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-04-09", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003601_UK10_EUSAP QC - Zoladex Form", "Cost Center Account Number": "CC_0000003601_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190421191	000000000004592620	8GB-NEW_Len TP T14s G4 AMD R5	GM0R5HVF			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190421193						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Ryan Owen 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4132699	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	07/04/2025 15:27 - 09/04/2025 17:00	Contact Name	INDIA COPELAND	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0738689			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user GM0LW1AJ - Lenovo :AZ RIT: Len T14s AMD G4 R5 16/256 UK

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19039968101						

Returned Items



Run Sheet

Asif Alam 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4133718	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 09/04/2025 06:00	Contact Name	Mel Gay	Shah Asif Alam Shah Asif Alam UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Shah Asif Alam			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4133225	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	09/04/2025 07:00 - 09/04/2025 11:00	Contact Name	NEWTON FOR HYDE NLC2789 NT STATION	Northern Rail - STAR	
Activity	TECH EXCHANGE	Contact Phone	0161 368 2536	Newton Railway Station, Sheffield Road, Hyde, Cheshire, E Mancs Cheshire Hyde SK14 2PJ	
Priority	4HR				
Ref 1	C5308183				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
4HR 08/04/2025 12:39 SLA: 4HR 08/04/2025 12:39 PART2= PART3= PART4= ALT1=_NRFUJTP7000S ALT2= ALT3= ALT4= TEXT= _SXFUJTP7000S-520 x 1	Problem: [ME] TP7K (Teamos 700-S320) required Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: With Star Support URL: Call history: ##### Call 5308183 Problem Web Service qws_uk Tue 08 Apr 2025 08:40:44 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N2789TAA3 contract.pkey=23200 call.poms=1 call.zip=SK14 2PJ call.address=Newton Railway Station Sheffield Road Hyde Cheshire E Mancs call.customerid=INC17372518 call.problem=NLC2789 NEWTON FOR HYDE 30 NLC 2789 Site Name NEWTON FOR HYDE Window 30 Probl call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRTP7K call.priority=2-Medium call.datereported=4/8/2025 9:39:53 AM ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19041863701	_SXFUJTP7000S-520	TP7K-520:15				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4133461	Customer	Computacenter - Kingfisher		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Deirdre Curran	KINGFISHER INFORMATION TECHNOLOGY (Westhulme Way oldham Westhulme Way oldham OL1 2PH)
Activity	TECH EXCHANGE	Contact Phone	+44 161 626 0066	
Priority	ND 1700			
Ref 1	24310749			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01304POS01P Till number: 01 Peripheral make/model(Please copy and paste CI): BEETLE M-III System details (K1/M1/R1 found on EC portal): K1.0-Q87-uATX Contact name/number: Deirdre Curran - +44 161 626 0066

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4133876	Customer	Computacenter - Kingfisher			Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Karen Robinson		KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 161 764 8844		Bridgehall Industrial Park Bridgeha
Priority	ND 1700				II Lane Heapbridge
Ref 1	24311335				Bridgehall Industrial Park Bridgeha
Ref 2					II Lane Heapbridge
No. of Parts	1				BL9 7PJ

Instructions 1	Instructions 2
Till hostname: GBBQ01190SCO85P Till number: 85 Peripheral make/modellease copy and paste CI): SCANNERDS8178 Description of issue: Karen Rinson contacted to report that till 85 was rebuilt yesterday and since	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044233301	4601593	KING:Zebra DS8178 + Cradle + C				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19044233501	4601593	KING:Zebra DS8178 + Cradle + C				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4133332	Customer	NCR TESCO HHT		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	GARETH DWYER	TESCO 80 GREY MARE LANE GREATER MANCHESTER GREATER MANCHESTER M11 3DS
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7509800174			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner damaged/ Not Responding Subject: Honeywell PDA - CT45 - Physical Damage Till number: Till serial number:23252b2144 Date:08.04.2025 Problem description / Error message: ----- Eshwar S Apr 8 2025 07:29 Serial no: 23252b2144 Build: stock Store called and in and mentioned that the PDA is not connecting to the WIFI and also does not have the store apps on it as well. Troubleshooting: it is not connecting to the WIFI and also does not have the store apps on it as well. Please enter the below details What part of the PDA is physically damaged? : Reason for the PDA damage? : ... </p>	<p>* The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19042783201	S2881097526	Staged Honeywell PDA CT45XP	23255B36E1			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19042783401	S2881097526	Staged Honeywell PDA CT45XP	23255B36E1			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4133493	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	08/04/2025 12:42 - 09/04/2025 17:00	Contact Name	BECCA ORLOWSKI		32 VALE GROVE 32 VALE GROVE STOCKPORT SK5 6ED
Activity	COLLECTION	Contact Phone	078660 08001		
Priority	ND 1700				
Ref 1	42872				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Asif Alam 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4133485	Customer	Computacenter - Kingfisher		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Paul Dunn	KINGFISHER INFORMATION TECHNOLOGY (Georges Road Heaton Norris Georges Road Heaton Norris SK4 1DR
Activity	TECH EXCHANGE	Contact Phone	+44 161 429 4000	
Priority	ND 1700			
Ref 1	24311189			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01279POS02P Till number: 2 Peripheral make/model(ease copy and paste Cl): BEETLE M-III System details (K1/M1/R1 found EC portal): K1.0-Q87-uATX Are there still sales are any sales left o	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19041896201	4618558	KING:DB Beetle M-III K Series-				



Run Sheet

Asif Alam 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4133822	Customer	Verifone UK LTD		Job Address
SLA Window	08/04/2025 16:12 - 09/04/2025 16:00	Contact Name	LEAH	STONEGATE - SLUG AND LETTUCE W UNIT 7 WATERSIDE PLAZA SALE GREATER MANCHESTER GREATER MANCHESTER M33 7BS
Activity	TECH EXCHANGE	Contact Phone	0161 9698966	
Priority	Timed			
Ref 1	G351566			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 31675974 Inbound Serial No. = 314-591-575 IP Gateway = 10.83.26.158 Terminal IP Address = 10.83.26.131 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1415 Login Pin = 1415 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Notes = N/A Fault Category = Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672992

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4133721	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 09/04/2025 06:00	Contact Name	Mel Gay	Steve Fitton Steve Fitton UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - STEVE FITTON			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4133589	Customer	Computacenter Horizon Project			Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	KIRSTY JONES		HSBC ST PETERS SQUARE RUTHIN,DENBIGHSHIRE LL15 1AB
Activity	PROJECT	Contact Phone	3455837338		
Priority	ND 1500				
Ref 1	CLF471_RUTHIN_0304_DEL.INS				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
7 monitors and peripherals to collect	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4133327	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	08/04/2025 10:51 - 09/04/2025 16:30	Contact Name	GWION.PARRINGTON@HSBC.CO.UK		COMPUTACENTER HSBC 62 HIGH STREET PORTHMADOG GWYNEDD		
Activity	TECH EXCHANGE	Contact Phone	604476846791		HIGH STREET PORTHMADOG LL49 9LN		
Priority	ND 1600						
Ref 1	INC49122610						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19042777901						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19042778101						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4133924	Customer	Secure Retail Limited		Job Address
SLA Window	08/04/2025 16:51 - 09/04/2025 17:00	Contact Name	KATE GLYNN	NEFYN & DISTRICT GOLF CLUB NEFYN & DISTRICT GOLF CLUB LON GOLFF MORFA NEFYN PWLLHELI LL53 6DA
Activity	TECH EXCHANGE	Contact Phone	01753720966	
Priority	ND 1700			
Ref 1	00055246			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Trust - Non P2PE Script	FAULTY S/N: 221857303201272125625002 Business Opening Hours: 08.30 6pm Please exchange the sim.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19045111901						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4133319	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	08/04/2025 10:43 - 09/04/2025 17:00	Contact Name	MORRISONPLC	WM MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone		WM MORRISON SUPERMARKETS PLC
Priority	ND 1700			HOLYHEAD ROAD
Ref 1	INC1500408			BANGOR
Ref 2				LL57 1LH
No. of Parts	1			

Instructions 1	Instructions 2
Deliver:- DKS02650030W FCXTHF3 exchange for FR2GGQ2	Deliver:- DKS02650030W FCXTHF3 and exchange for DKS02650030W FR2GGQ2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19042751101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19042751301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4133706	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 09/04/2025 06:00	Contact Name	Mel Gay	Paul Barron Paul Barron UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Paul Barron			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4133788	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	08/04/2025 15:51 - 09/04/2025 17:00	Contact Name	PAULINE ROZDZIABYK	106 BROMWICH STREET 106 BROMWICH STREET BOLTON BL2 1LL
Activity	COLLECTION	Contact Phone	077522 51141	
Priority	ND 1700			
Ref 1	42956			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
To collect 3 x items with 2 x totes	**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044709303	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19044709301	DHL RBSG Large	DHL RBSG Large Tote				
19044709302	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19044709501	DHL RBSG Large	DHL RBSG Large Tote				
19044709601	DHL RBSG Large	DHL RBSG Large Tote				
19044709701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4133418	Customer	SMART CT LIMITED			Job Address
SLA Window	08/04/2025 11:45 - 09/04/2025 17:30	Contact Name	STORE MANAGER		ASDA STORES LTD ASDA STORES LTD 49-53 THE LINKWAY
Activity	TECH EXCHANGE	Contact Phone	01204676812		HORWICH BOLTON BL6 6JA
Priority	ND 1700				
Ref 1	WOT0987540				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
like for like exchange	<p>TOSHIBA Reference: 17032778 ASDA STORES LIMITED Reference: ORSR000003313242: TASK0557874</p> <p>STORE: ASDA - HORWICH NUMBER: 4652 ADDRESS: 43-53 The Link Way - Middlebrook CITY: BOLTON POST CODE: BL6 6JA</p> <p>CONTACT NAME: Barbara Yates ASDA TELEPHONE: 01204676812 EMAIL:</p> <p>MACHINE: 0368-VS5 PART DESCRIPTION: VOCOVO - VCV5000 S5 PRO HEADSET SERIAL NUMBER:</p> <p>FAULT DESCRIPTION: 4652 - Vocovo Headset Issue Hearing issue - All TS done - SN: 037c71ede5</p> <p>.....DO NOT DELIVER REPLACEMENT IF FAULTY PART IS UNAVAILABLE. RETURN GOOD PART TO SCT. CUSTOMER TO CONTACT ASDA SERVICE DESK FOR ANY QUERIES.....</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043140001						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4133756	Customer	PayPoint Unscheduled		Job Address
SLA Window	08/04/2025 15:32 - 09/04/2025 17:00	Contact Name	ROSS WALLIS	GO LOCAL EXTRA 87 POULTON STREET, KIRKHAM PRESTON PR4 2AJ
Activity	COLLECTION	Contact Phone	07760870699	
Priority	ND 1700			
Ref 1	31254593			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	Unscheduled collection - ensure you have the letter for site (available on google drive) - 37592773 38965688 38943150

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044615801	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19044616001	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4133757	Customer	PayPoint Unscheduled		Job Address
SLA Window	08/04/2025 15:32 - 09/04/2025 17:00	Contact Name	DEAN DAVIES	D J STORES 670-674 NORTH DRIVE THORNTON-CLEVELEY LANCASHIRE FY5 2QD
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	21158			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PPOS.....	Unscheduled collection - ensure you have the letter for site (available on google drive) - 33379822 31348567

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044616201	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19044616401	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4130666	Customer	Computacenter Horizon Project			Job Address		
SLA Window	03/04/2025 16:30 - 09/04/2025 17:00	Contact Name	FIONAWILSON		FIONAWILSON 34 HEDGEROW DRIVE, GRIMSARGH, PRESTON, LANCASHIRE, PRESTON PR2 5DN		
Activity	TECH EXCHANGE	Contact Phone	7748622435				
Priority	ND 1700						
Ref 1	5567653_CLF515_0904						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Home user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC1981N8 any issues call 07824056449(Elio)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19031441901						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19031442101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4133663	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	09/04/2025 08:00 - 09/04/2025 16:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	8HR			
Ref 1	C5308230			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 09/04/2025 20:00 SLA: ND 09/04/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5308230 Problem Web Service qws_uk Tue 08 Apr 2025 14:21:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17375274 call.problem=NLC8459 Blackburn 20111277 PED - Blank screen NLC 8459 Site Blackburn RSPID call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=4/8/2025 3:20:57 PM ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044417101	_SXASSET-LABELSV2					
19044416701	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020112351			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19044417301	_SXASSET-LABELSV2					
19044416901	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020112351			



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4133662	Customer	Fujitsu Services Limited - Vodafone			Job Address		
SLA Window	08/04/2025 14:50 - 09/04/2025 20:00	Contact Name	Blackburn (PA) 60299		VODAFONE RETAIL LTD Blackburn		
Activity	TECH EXCHANGE	Contact Phone	07717 763902		Blackburn, SU45, The Mall Lancashire		
Priority	ND 1900				Blackburn		
Ref 1	C5308232				BB1 7JB		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 09/04/2025 20:00 SLA: ND 09/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPLEX35S0332 x 1	Problem: [TC] Lexmark MS510 Back Office MFP ENGINEER MUST OBTAIN PORT UNLOCK REFERENCE FROM FIXED LINE SERVICES AND PROVIDE TO VODAFONE DESK Root Cause: Unknown Action: Engineer to investigate and repair/replace Lexmark MS510 Printer. must call vodafone fixed line services to unlock portif swapped - 0800 9755115 Option 3 - REQUEST UNLOCK AS PRIORITY 1 WITH FLS Test: IN USE URL: Call history: ##### Call 5308232 Problem Web Service qws_uk Tue 08 Apr 2025 14:32:35 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB000000VI525TA23 contract.pkey=23219 call.poms=1 call.zip=BB1 7JB call.address=Blackburn SU45 The Mall call.city=Blackburn call.customerid=INC17373242 call.problem=RET60299 - Contract Printer - Not Detecting Toner/Imaging Unit call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/Contract Printer - MS510dn call.priority=2-Medium call.datereported=4/8/2025 3:31:47 PM ##### Call 5308232 Problem Web Service qws_uk Tue 08 Apr 2025 14:32:35 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044411801	_VPLEX35S0332	PTR:MS510DN				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4133799	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	08/04/2025 15:57 - 09/04/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT		Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	MANPOWER	Contact Phone	-		
Priority	ND 1900				
Ref 1	C5308241				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>ND 09/04/2025 20:00 SLA: ND 09/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=</p> <p>Please see engineer work instructions below:</p> <p>Please ensure that the engineer contacts the Star Support team before proceeding with any work or troubleshooting the smartcase-related fault on site. The logs show intermittent connectivity with the smartcase sometimes indicating "Reader connected" and at other times "Reader disconnected" " which is preventing the smartcards from being read. It's possible that the smartcase latches are loose causing the "Reader unavailable" status. The engineer should check all these details carefully and confirm their findings with the support team.</p>	<p>Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5308241 Problem Web Service qws_uk Tue 08 Apr 2025 15:57:05 A+C+P</p> <pre>agent.loginnname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17375303 call.problem=NLC8459 Blackburn zebra is not reading smartcards NLC 8459 Site Name Bla call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=4/8/2025 4:56:19 PM...</pre>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4133296	Customer	CXM		Job Address
SLA Window	08/04/2025 10:10 - 09/04/2025 17:00	Contact Name	JAVED ALI	RIGHTWAY BUILDERS MERCHANTS RAILWAY GOODS YARD RAILWAY STREET, BRIERFIELD NELSON BB9 5PT
Activity	TECH EXCHANGE	Contact Phone	7756393763	
Priority	ND 1700			
Ref 1	5837681			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN30003/Poynt 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1: Collect EN60011/Part no. K003 SNO: 8931089519022859939: Collect EN30003/POYNT 61 SMART TERMINAL WIFI SNO: ST3SL271PY000577LAN_UK_0127610: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0127610 x Repeat Swap (GPRS) 8-6 mon-fri Elavon TID: 14834525; Date Time Logged: 20250408091008; Terminal ID: 210197426601; Profile Number: 14834525
 Other Info</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19042508401	EN30003	Poyn 61 Smart Terminal WiFi(T)				
19042508601	EN60011	Nano KPN SIM Card-(GB)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Run Sheet

John Paul Barron 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4133864	Customer	Computacenter - Kingfisher		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Margaret Jackson	KINGFISHER INFORMATION TECHNOLOGY (Churchill Way Churchill Way BB9 6RT
Activity	TECH EXCHANGE	Contact Phone	+44 1282 698008	
Priority	ND 1700			
Ref 1	24303803			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Description: HOST NAME: KFGJFJ23 IP ADDRESS OF PC: 10.83.133.21 OPERATING SYSTEM: win10 IF DELL7070 IS IT 90W or 130W: 90w LOCATION OF DECE: showrooms 1116-Nelson CONTACT NAME/CONTACT NUMBER: Margaret Jack	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043509501	4299311	KING:Dell OptiPlex 7070 Micro				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19043509701	4299311	KING:Dell OptiPlex 7070 Micro				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

David Ranson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4133696	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 09/04/2025 06:00	Contact Name	Mel Gay	David Ranson David Ranson UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - David Ranson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4133644	Customer	Vista Retail Support Limited		Job Address
SLA Window	08/04/2025 09:00 - 09/04/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI KEW RETAIL PARK SCARISBRICK NEW ROAD SOUTHPORT LANCASHIRE SOUTHPORT PR8 5HW
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3244175			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3244175 KVS49 Printer printing Faded Receipts Needs a swap out Opening Hours are:- Monday-Sunday 7am-11pm	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044249301	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4133774	Customer	Computacenter Limited		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	JADE MORGAN	TSB SABADELL (0081059102) 279 STATION ROAD BAMBER BRIDGE Preston PR5 6ED
Activity	NON TECH EXCHANGE	Contact Phone	07951164266	
Priority	ND 1700			
Ref 1	24276755r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
07951164266	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4134002	Customer	Computacenter Limited - Nat West		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Romaana Hussain	NATIONAL WESTMINSTER BANK PLC_ (008)
Activity	NON TECH EXCHANGE	Contact Phone	07534076357	NatWest 97 Fishergate NatWest 97 Fishergate PR1 2AE
Priority	ND 1700			
Ref 1	24305508			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Romaana Hussain S/N: H53J5K6D0F0N 07534076357 SWAP	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19045225801	4231117	iPhone 12 64GB Black				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4133200	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/04/2025 08:03 - 09/04/2025 17:00	Contact Name	INAYET PATEL		BAE SYSTEMS (OPERATIONS) LTD
Activity	CHAIR INSTALL	Contact Phone	03300474950		AEB BUILDING S421 1 PETTER COURT, SAMLESBURY ENTERPRISE ZONE BLACKBURN BB2 7FS
Priority	ND 1700				
Ref 1	DEL1558769				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: To be delivered to 4 Shed Balcony office *** Please call 1 hour before arrival. Customer Ref / PO: CPA000276539 Deliveries DPD or UPSItems on order:9745315 -</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1558769&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1558769&address</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19041603201	100121800	P-Sit High Back - 3 Lever Seat				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4133184	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/04/2025 07:23 - 09/04/2025 17:00	Contact Name	TARA SCOTT		PRIVATE ADDRESS 508 BURNLEY ROAD ACCRINGTON BB5 6JZ
Activity	CHAIR INSTALL	Contact Phone	07415476024		
Priority	ND 1700				
Ref 1	DEL1560693				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: LCC321253502/0Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1560693&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1560693&addressplease click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19041478701	100140609	ZentoFit Medium Back Large Sea				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4133884	Customer	Computacenter - Kingfisher		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Alan Wolstenholme	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-01706831445	Unit B, New Hall Hey Road.
Priority	ND 1700			Unit B, New Hall Hey Road.
Ref 1	24312503			BB4 6HR
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Description: HOST NAME: kf8cg911hyds // HP EliteDesk 800 G3 DM 35W ADDRESS OF PC: 10.68.214.104 PED Model: PEDVX820 DUET OPERATING SYEM: win10 MANAGER OR TILL: TIII TILL NO: 20 CONTACT NAME/CONTACT NU	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044777301	4222593	KING:HP EliteDesk 800 G3 Mini				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4133474	Customer	COMPUTACENTER - NFUM Swaps		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Paul King	NFU MUTUAL INSURANCE SOCIETY LTD (0 24 Marlborough Close, 24 Marlborough Close, BL0 9YU
Activity	NON TECH EXCHANGE	Contact Phone	01789 636323	
Priority	ND 1700			
Ref 1	24311700			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
S- CURRENT DEVICE -LCN20030A SERIAL -CND0201QWC MAKE \ MODEL -HP Elite2 G4 BUILD REQUIRED -Corporate ADDDRESS -24 Marlborough Close Ramsboom BL0 9YU CONTACT NUMBER - +447971990355	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043258401	4263968	HP Elitex2 G4 Tab i5-8265U 256				

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Run Sheet

Berlindo D`Assuncao 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4133687	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 09/04/2025 06:00	Contact Name	Mel Gay	Berlindo D`Assuncao Berlindo D`Assuncao UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Berlindo D`Assuncao			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4133964	Customer	Centrex Services			Job Address
SLA Window	09/04/2025 10:30 - 09/04/2025 11:30	Contact Name	phil morgan		SAINSBURY'S VAPE COUNTER 204-208 ASHLEY ROAD HALE ALTRINCHAM WA15 9SN
Activity	MANPOWER	Contact Phone	07827921365		
Priority	Timed				
Ref 1	Hale Ashley Road Local				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Engineer will assist ours installing large screen - 1hr on site	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4130348	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	03/04/2025 11:22 - 09/04/2025 18:00	Contact Name	HOLLY RIDING	25 CARDINAL WAY 25 CARDINAL WAY NEWTON-LE-WILLOWS WA12 9FY
Activity	NON TECH EXCHANGE	Contact Phone	07918665172	
Priority	ND 1800			
Ref 1	5307792 / INC8801383			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Holly.Riding@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19029566701						



Run Sheet

Berlindo D`Assuncao 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4129327	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/04/2025 10:00 - 09/04/2025 18:00	Contact Name	Kevin McCormack	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000273645			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EAWY","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-04-09", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231451_4000_NAM WAREHOUSE", "Cost Center Account Number": "CC_0000231451_4000_NAM"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190246179	Please collect and remove single device.	Please collect and remove single device.	PC26EAWY			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Berlindo D`Assuncao 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4133835	Customer	Vista Retail Support Limited		Job Address
SLA Window	08/04/2025 09:00 - 09/04/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI NEW MERSEY RETAIL PARK SPEKE ROAD, SPEKE
Activity	NON TECH EXCHANGE	Contact Phone	.	LIVERPOOL LANCASHIRE LIVERPOOL L24 8QB
Priority	ND 1700			
Ref 1	3244145			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3244145 Spare printer showing Red light Swapout required Opening Hours are:- Monday-Sunday 7am-11pm	***BACK DOOR SWAP ONLY*** MCD-PRT-CT-S2000-RP Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044858601	MCD-PRT-CT-S2000-RP	MCD-PTR-CTS2000S25UWH				

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Run Sheet

Date	09/04/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	8
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Job # 4133452	Customer	Verifone UK LTD		Job Address
SLA Window	08/04/2025 12:27 - 09/04/2025 18:00	Contact Name	LUCY JOHNS	STONEGATE - ALBERT HOTEL - 917
Activity	TECH EXCHANGE	Contact Phone	07366333580	66-68 LARK LANE LIVERPOOL
Priority	ND 1800			LIVERPOOL
Ref 1	G351548			MERSEYSIDE
Ref 2				MERSEYSIDE
No. of Parts	1			L17 8UU

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33574981 Inbound Serial No. = 331-179-085 IP Gateway = 10.83.63.254 Terminal IP Address = 10.83.63.227 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1106 Login Pin = 1106 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 23:00 Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672966</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043434001	R-Vx680 WiFi-03	70X0889995	330-507-986			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19043434201	R-Vx680 WiFi-03	70X08099BD	330-507-986			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4133165	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	08/04/2025 09:00 - 09/04/2025 20:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STAT	PORT SUNLIGHT NLC2198 MER HUB STAT	MERSEYRAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB
Activity	TECH EXCHANGE	Contact Phone	0151 955 2456		
Priority	ND 1900				
Ref 1	C5308175				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 09/04/2025 20:00 SLA: ND 09/04/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5308175 Problem Web Service qws_uk Tue 08 Apr 2025 06:10:36 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000M4026TRD3 contract.pkey=23200 call.poms=1 call.zip=CH62 4XB call.address=Greendale Road call.city=Port Sunlight call.customerid=INC17372116 call.problem=NLC2198 Newbury Printer 40523 Port Sunlight call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=4/8/2025 7:09:52 AM ##### Call 5308175 Problem Web Service qws_uk Tue 08 Apr 2025 06:10:36 A+C+P ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19041342201	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	38733			



Run Sheet

Berlindo D`Assuncao 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4133944	Customer	Vista Retail Support Limited	Job Address
SLA Window	08/04/2025 17:08 - 09/04/2025 17:00	Contact Name	HOBBYCRAFT UNIT B2, THE CROFT RETAIL PARK WELTON ROAD BROMBOROUGH CH62 3PN
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3244958		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3244958 For your assistance please. ST148 Till 1 receipt printer is not working we tried reseating cable re-adding it and restarting the till but is not working. Thank you.	Replace PTR-EPS-TM88V-USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19045220501	PTR-EPS-TM88V	Standard Epson TM88V USB power				



Run Sheet

Daniel Hanson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4133690	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 09/04/2025 06:00	Contact Name	Mel Gay	Daniel Hanson Daniel Hanson UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Daniel Hanson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 09/04/2025

Date 09/04/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 11

Job # 4133416	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	09/04/2025 07:00 - 09/04/2025 11:00	Contact Name	URMSTON NLC2938 NT STATION	Northern Rail - STAR Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Manches
Activity	TECH EXCHANGE	Contact Phone	0161 202 9837	Greater Manchester Urmston M41 5AW
Priority	4HR			
Ref 1	C5308215			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 09/04/2025 20:00 SLA: ND 09/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIUM020-CRAD03 x 1</p>	<p>Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history:: ##### Call 5308215 Problem Web Service qws_uk Tue 08 Apr 2025 11:45:02 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N2938TA23 contract.pkey=23200 call.poms=1 call.zip=M41 5AW call.address=Urmston Railway Station Flixton Road Urmston Greater Manchester Inner Mancs call.customerid=INC17348671 call.problem=NLC2938 URMSTON 30 020-044384 NLC 2938 Site Name URMSTON Window 30 Problem Summary TOM w call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=4/8/2025 12:44:10 PM</p> <p>##### Call 5308215 Problem Web Service qws_uk Tue 08 Apr 2025 11:45:02 A+C+P...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043138701	_SXMIIUM020-CR	A0013:CRAD03 DESKTOP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19043138901	_SXMIIUM020-CR	A001:CRAD03 DESKTOP				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4133417	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address		
SLA Window	09/04/2025 07:00 - 09/04/2025 11:00	Contact Name	URMSTON NLC2938 NT STATION		Northern Rail - STAR		
Activity	TECH EXCHANGE	Contact Phone	0161 202 9837		Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Mancs		
Priority	4HR				Greater Manchester		
Ref 1	C5308214				Urmston		
Ref 2					M41 5AW		
No. of Parts	1						

Instructions 1	Instructions 2
ND 09/04/2025 20:00 SLA: ND 09/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXGNSTAR203-SPCR x 1	<p>Problem: [ME] PED backplate spacers needed Root Cause: unknown Action: engineer to install PED backplate spacers to backplate as necessary. Test: Engineer check after installation. URL: Call history: ##### Call 5308214 Problem Web Service qws_uk Tue 08 Apr 2025 11:44:48 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N2938TA23 contract.pkey=23200 call.poms=1 call.zip=M41 5AW call.address=Urmston Railway Station Flixton Road Urmston Greater Manchester Inner Mancs call.customerid=INC17374164 call.problem=NLC2938 URMSTON 30 020-044384 NLC 2938 Site Name URMSTON Window 30 Problem Sum call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STAR203-SPCR call.priority=2-Medium call.datereported=4/8/2025 12:44:08 PM</p> <p>##### Call 5308214 Problem Web Service qws_uk Tue 08 Apr 2025 11:44:48 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043138201	_SXGNSTAR203-SPCR	3MPCRED BACKPLATE SPACER SET				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19043138401	_SXGNSTAR203-SPCR	3MPCRED BACKPLATE SPACER SET				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4133425	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	09/04/2025 07:00 - 09/04/2025 11:00	Contact Name	URMSTON NLC2938 NT STATION	Northern Rail - STAR Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Manches
Activity	TECH EXCHANGE	Contact Phone	0161 202 9837	Greater Manchester Urmston M41 5AW
Priority	4HR			
Ref 1	C5308213			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
4HR 08/04/2025 15:44 SLA: 4HR 08/04/2025 15:44 PART2= PART3= PART4= ALT1=_NRFUJTP7000S ALT2= ALT3= ALT4= TEXT= _SXFUJTP7000S-520 x 1	Problem: [ME] TP7K (Teamos 700-S320) required Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: With Star Support URL: Call history: ##### Call 5308213 Problem Web Service qws_uk Tue 08 Apr 2025 11:44:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N2938TAA3 contract.pkey=23200 call.poms=1 call.zip=M41 5AW call.address=Urmston Railway Station Flixton Road Urmston Greater Manchester Inner Manches call.customerid=INC17374173 call.problem=NLC2938 URMSTON 30 020-044384 NLC 2938 Site Name URMSTON Window 30 Problem Sum call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRTP7K call.priority=2-Medium call.datereported=4/8/2025 12:44:06 PM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043172901	_SXFUJTP7000S-520	TP7K-520:15				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4133731	Customer	Computacenter Maintenance Collections		Job Address
SLA Window	08/04/2025 15:22 - 09/04/2025 17:00	Contact Name	DUTY MANAGER / (MICHAEL PICKAR)	JOHN LEWIS PLC (0081024546) JOHN LEWIS TRAFFORD TRAFFORD CENTRE MANCHESTER M17 8JL
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	2429432102 INC000030442796			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection : 504639 UPSAMC SMART-UPS 1500RM 2U	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044558701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4133886	Customer	Computacenter - Kingfisher		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Chloe Ford	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	0161 746 8443	Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG
Priority	ND 1700			
Ref 1	24309316			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01360SCO87P Till number: 87 Peripheral make/mod(Please copy and paste CI): TH250 RECEIPT PRINTER Description of issu Receipt are faded and barely readable Contact name/number: Chloe F	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043745701	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19043745901	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Daniel Hanson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4133787	Customer	Computacenter Limited		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Shivang Ambardar	LLOYDS BANKING GROUP PLC (008102783 Flat 207, Lightbox, Media City Flat 207, Lightbox, Media City M50 2AD
Activity	NON TECH EXCHANGE	Contact Phone	07767956119	
Priority	ND 1700			
Ref 1	24306339R			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Contact Name - Shivang Ambardar Contact Number - 07767956119 LocationFlat 207 Lightbox Media City Salford M50 2AD - Heritage - DeviceWINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4133875	Customer	Computacenter Limited - Santander		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312) 298 Deansgate, Manchester 298 Deansgate, Manchester M3 4HH
Activity	NON TECH EXCHANGE	Contact Phone	07834 650 355	
Priority	ND 1700			
Ref 1	24312347			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Faulty Device Serial: 5CD241FPFM Faulty Device Make: HP Elitebook Fatty Device Model: 640 G9 Swap build required: Retail Engineer Conct Number: 07834 650 355	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044778301	4464960	HP ELITEBOOK 640 G9 ST -Retail				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19044778501	4464960	HP ELITEBOOK 640 G9 ST -Retail				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Daniel Hanson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4133852	Customer	Computacenter - KPMG			Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Edward Roberts	KPMG LLP. (0081097989)	
Activity	NON TECH EXCHANGE	Contact Phone	07923439386	1 St Peters Square	
Priority	ND 1700			1 St Peters Square	
Ref 1	24312584			M2 3AE	
Ref 2	PO Monthly				
No. of Parts	1				

Instructions 1	Instructions 2
Asset task number: K118099 Contact number/ Name: 07923439386 / Edwardberts SWAP	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044777601	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4130652	Customer	Computacenter Horizon Project			Job Address
SLA Window	03/04/2025 16:30 - 09/04/2025 17:00	Contact Name	BOBBRADLY-RUSSELL		BOBBRADLY-RUSSELL LANDMARK ST PETERS SQUARE.MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE_R	Contact Phone	7920478127		
Priority	ND 1700				
Ref 1	35019219_CLF515_0904				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned Site user laptop COLLECTION ONLY pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	COLLECTION OLD DEVICE ONLY - Collect old device 20Q1S2NQ01PC186DFH any issues call 07824056449(Elio)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19031444201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19031444401						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Daniel Hanson 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4130660	Customer	Computacenter Horizon Project			Job Address
SLA Window	03/04/2025 16:30 - 09/04/2025 17:00	Contact Name	AARON.BEVIS		AARON.BEVIS LANDMARK ST PETERS SQUARE.MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE_R	Contact Phone	7747269310		
Priority	ND 1700				
Ref 1	43201118_CLF515_0904				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned Site user laptop COLLECTION ONLY pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	COLLECTION OLD DEVICE ONLY - Collect old device 20Q1S2NQ01PC186P5T any issues call 07824056449(Elio)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19031443701						



Run Sheet

David Hargreaves 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	1
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Job # 4133695	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 09/04/2025 06:00	Contact Name	Mel Gay	David Hargreaves David Hargreaves UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - David Hargreaves			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	1
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Job # 4133697	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 09/04/2025 06:00	Contact Name	Mel Gay	Gideon Ajulo Gideon Ajulo UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Gideon Ajulo			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4133719	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 09/04/2025 06:00	Contact Name	Mel Gay	Simon Heath Simon Heath UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Simon Heath			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4133791	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	08/04/2025 15:52 - 09/04/2025 12:00	Contact Name		JANET CLOSEY	NATWEST NATWEST 31 WALLASEY ROAD WALLASEY CH45 4NS
Activity	COLLECTION	Contact Phone		078156 51685	
Priority	ND 1200				
Ref 1	42957				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PRE 12:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044718402	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19044718401	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19044718601	DHL RBSG Large	DHL RBSG Large Tote				
19044718701						

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Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4133806	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	08/04/2025 16:02 - 09/04/2025 12:00	Contact Name	ALISON WEBB	NatWest NatWest 6 Grange Road West
Activity	COLLECTION	Contact Phone	075356 70045	
Priority	ND 1200			
Ref 1	42958			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
To collect 4 x items with 4 x totes	<p>**PRE 12:00**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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In Items for Job # 4133806 page 1 of 1



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Returned Items for Job # 4133806 page 1 of 1



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4133890	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Thomas Greene	WM MORRISON SUPERMARKETS P L C (008 Unit 105/106 Tenth Avenue Deeside
Activity	NON TECH EXCHANGE	Contact Phone	07368289544	Unit 105/106 Tenth Avenue Deeside CH5 2UA
Priority	ND 1700			
Ref 1	24309486			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
customer available 09.04.25 Task work note added: Name: Thomas Greene direct contact number: 07368289544 Device name: MANUMAN00465 Serial: R5607N7GY Make & model: Samsung/SM-X700 Site name and code: Farmers Boy D	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043723801	4597114	MORR:Samsung S8				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19043724001	4597114	MORR:Samsung S8				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4133970	Customer	Computacenter Limited			Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	###		SYCAMORE LODGE E M I RESIDENTIAL HOME 48 WOOD LANE HAWARDEN DEESIDE CH5 3JE
Activity	NON TECH EXCHANGE	Contact Phone	###		
Priority	ND 1700				
Ref 1	24311950				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Julie Hopkins Serial Number / Asset - 008342411657 07786260924 48 Wood Lane Hawarden England Ch5 3 JE United Kingdom SWAP	Please Swap

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190452845						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190452846						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4133647	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	08/04/2025 14:30 - 09/04/2025 16:30	Contact Name	REBECCA.MEGGISON@MANDSBANK.COM	COMPUTACENTER HSBC	MARKS & SPENCER CHESTER
Activity	TECH EXCHANGE	Contact Phone	07817447180	CHESHIRE WEST AND	CHESTER
Priority	ND 1600			KINGS MEADOW	CHESTER BUSINESS PARK
Ref 1	INC49119540			CHESTER	CH99 9FB
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044271101						



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4133901	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	08/04/2025 16:33 - 09/04/2025 16:30	Contact Name	ADRIAN.FERGUS@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	7941089184	MARKS & SPENCER CHESTER
Priority	ND 1600			CHESTER
Ref 1	INC49147064			KINGS MEADOW
Ref 2				CHESTER BUSINESS PARK
No. of Parts	1			CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4133340	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	08/04/2025 10:51 - 09/04/2025 17:00	Contact Name	ROBERTTAYLOR@MANDSBANK.COM		COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07584294083		MARKS & SPENCER CHESTER
Priority	ND 1600			CHESHIRE WEST AND	
Ref 1	INC49113151			CHESTER	
Ref 2				KINGS MEADOW	
No. of Parts	1			CHESTER BUSINESS PARK	
				CHESTER	
				CH99 9FB	

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elitebook 840

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19042777601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4133866	Customer	Computacenter Limited		Job Address
SLA Window	09/04/2025 09:00 - 09/04/2025 17:00	Contact Name	Jonathan Follett	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447963303689	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24312240			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Jonathan Follett Contact Number - 07963303689 LocationChester Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - He Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4707161 H	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043566601	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19043566801	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 09/04/2025

Date	09/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4130649	Customer	Computacenter Horizon Project		Job Address
SLA Window	03/04/2025 16:30 - 09/04/2025 17:00	Contact Name	PHILIPPA.COLLIGAN	PHILIPPA.COLLIGAN 3 MILLFIELD CLOSE, FARNDON, CHESTER, CHESTER CH3 6PW
Activity	TECH EXCHANGE_R	Contact Phone	7974379613	
Priority	ND 1700			
Ref 1	43962099_CLF515_0904			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned Site user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC186DFA any issues call 07824056449(Elio)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19031441601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19031441801					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19044233301	24311335	4133876	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bridgehall Industrial Park Bridgeha II Lane Heapbridge, Bridgehall Industrial Park Bridgeha II Lane Heapbridge, BL9 7PJ	Asif Alam	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
NCR TESCO HHT	19042783201	7509800174	4133332	TECH EXCHANGE	TESCO, 80 GREY MARE LANE, GREATER MANCHESTER, GREATER MANCHESTER, M11 3DS	Asif Alam	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Verifone UK LTD	(No Items)	G351566	4133822	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE W, UNIT 7 WATERSIDE PLAZA, SALE, GREATER MANCHESTER, GREATER MANCHESTER, M33 7BS	Asif Alam	08/04/2025 16:12 09/04/2025 16:00	09/04/2025	
Computacenter - Kingfisher	(No Items)	24310749	4133461	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Westhulme Way oldham , Westhulme Way oldham , OL1 2PH	Asif Alam	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Fujitsu Services Limited - Star Trains - ME	19041863701	C5308183	4133225	TECH EXCHANGE	Northern Rail - STAR, Newton Railway Station, Sheffield Road, Hyde, Cheshire, E Mancs, Cheshire, Hyde, SK14 2PJ	Asif Alam	09/04/2025 07:00 09/04/2025 11:00	09/04/2025	
Computacenter - Kingfisher	19041896201	24311189	4133485	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Georges Road Heaton Norris , Georges Road Heaton Norris , SK4 1DR	Asif Alam	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
DHL Supply Chain Limited - RBS	(No Items)	42872	4133493	COLLECTION	32 VALE GROVE, 32 VALE GROVE, STOCKPORT, SK5 6ED	Asif Alam	08/04/2025 12:42 09/04/2025 17:00	09/04/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Shah Asif Alam	4133718	VAN STOCK AUDIT	Shah Asif Alam, Shah Asif Alam, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Asif Alam	09/04/2025 12:00 09/04/2025 06:00	09/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19045220501	3244958	4133944	TECH EXCHANGE	HOBBYCRAFT, UNIT B2, THE CROFT RETAIL PARK, WELTON ROAD, BROMBOROUGH, CH62 3PN	Berlindo D'Assuncao	08/04/2025 17:08 09/04/2025 17:00	09/04/2025	
Fujitsu Services Limited - Star Trains	19041342201	C5308175	4133165	TECH EXCHANGE	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	Berlindo D'Assuncao	08/04/2025 09:00 09/04/2025 20:00	09/04/2025	
Verifone UK LTD	19043434001	G351548	4133452	TECH EXCHANGE	STONEGATE - ALBERT HOTEL - 917, 66-68 LARK LANE LIVERPOOL, LIVERPOOL, MERSEYSIDE, MERSEYSIDE, L17 8UU	Berlindo D'Assuncao	08/04/2025 12:27 09/04/2025 18:00	09/04/2025	
Vista Retail Support Limited	19044858601	3244145	4133835	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, NEW MERSEY RETAIL PARK SPEKE ROAD, SPEKE, LIVERPOOL, LANCASHIRE, LIVERPOOL, L24 8QB	Berlindo D'Assuncao	08/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000273645	4129327	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Berlindo D'Assuncao	09/04/2025 10:00 09/04/2025 18:00	09/04/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19029566701	5307792 / INC8801383	4130348	NON TECH EXCHANGE	25 CARDINAL WAY, 25 CARDINAL WAY, NEWTON-LE-WILLOWS, WA12 9FY	Berlindo D'Assuncao	03/04/2025 11:22 09/04/2025 18:00	09/04/2025	
Centrex Services	(No Items)	Hale Ashley Road Local	4133964	MANPOWER	SAINSBURYS, VAPE COUNTER, 204-208 ASHLEY ROAD, HALE, ALTRINCHAM, WA15 9SN	Berlindo D'Assuncao	09/04/2025 10:30 09/04/2025 11:30	09/04/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Berlindo D'Assuncao	4133687	VAN STOCK AUDIT	Berlindo D'Assuncao, Berlindo D'Assuncao, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Berlindo D'Assuncao	09/04/2025 12:00 09/04/2025 06:00	09/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19031444201	35019219_CLF 515_0904	4130652	TECH EXCHANGE_R	BOBBRADLY-RUSSELL, LANDMARK ST PETERS SQUARE, MANCHESTER, M1 4BP	Daniel Hanson	03/04/2025 16:30 09/04/2025 17:00	09/04/2025	
Computacenter Horizon Project	19031443701	43201118_CLF 515_0904	4130660	TECH EXCHANGE_R	AARON.BEVIS, LANDMARK ST PETERS SQUARE, MANCHESTER, M1 4BP	Daniel Hanson	03/04/2025 16:30 09/04/2025 17:00	09/04/2025	
Computacenter Maintenance Collections	19044558701	2429432102 INC000030442796	4133731	COLLECTION	JOHN LEWIS PLC (0081024546), JOHN LEWIS TRAFFORD, TRAFFORD CENTRE, MANCHESTER, M17 8JL	Daniel Hanson	08/04/2025 15:22 09/04/2025 17:00	09/04/2025	
Computacenter - KPMG	19044777601	24312584	4133852	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square, 1 St Peters Square, M2 3AE	Daniel Hanson	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Computacenter Limited - Santander	19044778301	24312347	4133875	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), 298 Deansgate, Manchester, M3 4HH	Daniel Hanson	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Fujitsu Services Limited - Star Trains - ME	19043138701	C5308215	4133416	TECH EXCHANGE	Northern Rail - STAR, Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Mancs, Greater Manchester, Urmston, M41 5AW	Daniel Hanson	09/04/2025 07:00 09/04/2025 11:00	09/04/2025	
Fujitsu Services Limited - Star Trains - ME	19043138201	C5308214	4133417	TECH EXCHANGE	Northern Rail - STAR, Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Mancs, Greater Manchester, Urmston, M41 5AW	Daniel Hanson	09/04/2025 07:00 09/04/2025 11:00	09/04/2025	
Fujitsu Services Limited - Star Trains - ME	19043172901	C5308213	4133425	TECH EXCHANGE	Northern Rail - STAR, Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Mancs, Greater Manchester, Urmston, M41 5AW	Daniel Hanson	09/04/2025 07:00 09/04/2025 11:00	09/04/2025	
Computacenter - Kingfisher	19043745701	24309316	4133886	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park, Redclyffe Road Trafford Park, M41 7LG	Daniel Hanson	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Computacenter Limited	(No Items)	24306339R	4133787	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Flat 207, Lightbox, Media City, Flat 207, Lightbox, Media City, M50 2AD	Daniel Hanson	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Daniel Hanson	4133690	VAN STOCK AUDIT	Daniel Hanson, Daniel Hanson, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Daniel Hanson	09/04/2025 12:00 09/04/2025 06:00	09/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - David Hargreaves	4133695	VAN STOCK AUDIT	David Hargreaves, David Hargreaves, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	David Hargreaves	09/04/2025 12:00 09/04/2025 06:00	09/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19041603201	DEL1558769	4133200	CHAIR INSTALL	BAE SYSTEMS (OPERATIONS) LTD, AEB BUILDING S421, 1 PETTER COURT, SAMLESBURY ENTERPRISE ZONE, BLACKBURN, BB2 7FS	David Ranson	08/04/2025 08:03 09/04/2025 17:00	09/04/2025	
Computacenter - Kingfisher	19044777301	24312503	4133884	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit B, New Hall Hey Road, , Unit B, New Hall Hey Road, , BB4 6HR	David Ranson	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19041478701	DEL1560693	4133184	CHAIR INSTALL	PRIVATE ADDRESS, 508 BURNLEY ROAD, ACCRINGTON, BB5 6JZ	David Ranson	08/04/2025 07:23 09/04/2025 17:00	09/04/2025	
COMPUTACENTER - NFUM Swaps	19043258401	24311700	4133474	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, 24 Marlborough Close, , 24 Marlborough Close, , BLO 9YU	David Ranson	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Computacenter Limited - Nat West	19045225801	24305508	4134002	NON TECH EXCHANGE	NATIONAL WESTMINSTER BANK PLC (008, NatWest 97 Fishergate , NatWest 97 Fishergate , PR1 2AE	David Ranson	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Computacenter Limited	(No Items)	24276755r	4133774	NON TECH EXCHANGE	TSB SABADELL (0081059102), 279 STATION ROAD, BAMBER BRIDGE, Preston, PR5 6ED	David Ranson	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Vista Retail Support Limited	19044249301	3244175	4133644	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, KEW RETAIL PARK SCARISBRICK NEW ROAD, SOUTHPORT, LANCASHIRE, SOUTHPORT, PR8 5HW	David Ranson	08/04/2025 09:00 09/04/2025 17:00	09/04/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - David Ranson	4133696	VAN STOCK AUDIT	David Ranson, David Ranson, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	David Ranson	09/04/2025 12:00 09/04/2025 06:00	09/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - Gideon Ajulo	4133697	VAN STOCK AUDIT	Gideon Ajulo, Gideon Ajulo, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Gideon Ajulo	09/04/2025 12:00 09/04/2025 06:00	09/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19044417101	C5308230	4133663	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	09/04/2025 08:00 09/04/2025 16:00	09/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19044416701	C5308230	4133663	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	09/04/2025 08:00 09/04/2025 16:00	09/04/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5308241	4133799	MANPOWER	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	08/04/2025 15:57 09/04/2025 20:00	09/04/2025	
Fujitsu Services Limited - Vodafone	19044411801	C5308232	4133662	TECH EXCHANGE	VODAFONE RETAIL LTD Blackburn, Blackburn, SU45, The Mall, Lancashire, Blackburn, BB1 7JB	John Paul Barron	08/04/2025 14:50 09/04/2025 20:00	09/04/2025	
CXM	19042507901	5837681	4133296	TECH EXCHANGE	RIGHTWAY BUILDERS MERCHANTS, RAILWAY GOODS YARD, RAILWAY STREET, BRIERFIELD, NELSON, BB9 5PT	John Paul Barron	08/04/2025 10:10 09/04/2025 17:00	09/04/2025	
CXM	19042507902	5837681	4133296	TECH EXCHANGE	RIGHTWAY BUILDERS MERCHANTS, RAILWAY GOODS YARD, RAILWAY STREET, BRIERFIELD, NELSON, BB9 5PT	John Paul Barron	08/04/2025 10:10 09/04/2025 17:00	09/04/2025	
CXM	19042507903	5837681	4133296	TECH EXCHANGE	RIGHTWAY BUILDERS MERCHANTS, RAILWAY GOODS YARD, RAILWAY STREET, BRIERFIELD, NELSON, BB9 5PT	John Paul Barron	08/04/2025 10:10 09/04/2025 17:00	09/04/2025	
CXM	19042507904	5837681	4133296	TECH EXCHANGE	RIGHTWAY BUILDERS MERCHANTS, RAILWAY GOODS YARD, RAILWAY STREET, BRIERFIELD, NELSON, BB9 5PT	John Paul Barron	08/04/2025 10:10 09/04/2025 17:00	09/04/2025	
CXM	19042507905	5837681	4133296	TECH EXCHANGE	RIGHTWAY BUILDERS MERCHANTS, RAILWAY GOODS YARD, RAILWAY STREET, BRIERFIELD, NELSON, BB9 5PT	John Paul Barron	08/04/2025 10:10 09/04/2025 17:00	09/04/2025	
CXM	19042507906	5837681	4133296	TECH EXCHANGE	RIGHTWAY BUILDERS MERCHANTS, RAILWAY GOODS YARD, RAILWAY STREET, BRIERFIELD, NELSON, BB9 5PT	John Paul Barron	08/04/2025 10:10 09/04/2025 17:00	09/04/2025	
CXM	19042507907	5837681	4133296	TECH EXCHANGE	RIGHTWAY BUILDERS MERCHANTS, RAILWAY GOODS YARD, RAILWAY STREET, BRIERFIELD, NELSON, BB9 5PT	John Paul Barron	08/04/2025 10:10 09/04/2025 17:00	09/04/2025	
Computacenter - Kingfisher	19043509501	24303803	4133864	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Churchill Way , Churchill Way , BB9 6RT	John Paul Barron	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044709303	42956	4133788	COLLECTION	106 BROMWICH STREET, 106 BROMWICH STREET, BOLTON, BL2 1LL	John Paul Barron	08/04/2025 15:51 09/04/2025 17:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044709301	42956	4133788	COLLECTION	106 BROMWICH STREET, 106 BROMWICH STREET, BOLTON, BL2 1LL	John Paul Barron	08/04/2025 15:51 09/04/2025 17:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044709302	42956	4133788	COLLECTION	106 BROMWICH STREET, 106 BROMWICH STREET, BOLTON, BL2 1LL	John Paul Barron	08/04/2025 15:51 09/04/2025 17:00	09/04/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
SMART CT LIMITED	19043140001	WOT0987540	4133418	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, 49-53 THE LINKWAY, HORWICH, BOLTON, BL6 6JA	John Paul Barron	08/04/2025 11:45 09/04/2025 17:30	09/04/2025	
PayPoint Unscheduled	19044616201	21158	4133757	COLLECTION	D J STORES, 670-674 NORTH DRIVE, THORNTON-CLEVELEY S, LANCASHIRE, FY5 2GD	John Paul Barron	08/04/2025 15:32 09/04/2025 17:00	09/04/2025	
Computacenter Horizon Project	19031441901	5567653_CLF5 15_0904	4130666	TECH EXCHANGE	FIONAWILSON, 34 HEDGEROW DRIVE, GRIMSARGH, PRESTON, LANCASHIRE, , PRESTON, PR2 5DN	John Paul Barron	03/04/2025 16:30 09/04/2025 17:00	09/04/2025	
PayPoint Unscheduled	19044615801	31254593	4133756	COLLECTION	GO LOCAL EXTRA, 87 POULTON STREET, KIRKHAM, PRESTON, PR4 2AJ	John Paul Barron	08/04/2025 15:32 09/04/2025 17:00	09/04/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Paul Barron	4133706	VAN STOCK AUDIT	Paul Barron, Paul Barron, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	John Paul Barron	09/04/2025 12:00 09/04/2025 06:00	09/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19043365501	DEL1559494	4133445	CHAIR SP INSTALL	GEORGINA HUDSON, 84 NORTON STREET, OLD TRAFFORD, MANCHESTER, M16 7GU	Nadeem Saleem	08/04/2025 12:19 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19043365502	DEL1559494	4133445	CHAIR SP INSTALL	GEORGINA HUDSON, 84 NORTON STREET, OLD TRAFFORD, MANCHESTER, M16 7GU	Nadeem Saleem	08/04/2025 12:19 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19043365503	DEL1559494	4133445	CHAIR SP INSTALL	GEORGINA HUDSON, 84 NORTON STREET, OLD TRAFFORD, MANCHESTER, M16 7GU	Nadeem Saleem	08/04/2025 12:19 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19043365504	DEL1559494	4133445	CHAIR SP INSTALL	GEORGINA HUDSON, 84 NORTON STREET, OLD TRAFFORD, MANCHESTER, M16 7GU	Nadeem Saleem	08/04/2025 12:19 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19045373401	DEL1554882	4133994	CHAIR INSTALL	GRACE BURKE, 15 GOLDCREST CLOSE, MANCHESTER, M22 4WU	Nadeem Saleem	08/04/2025 18:06 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19045124701	DEL1561823	4133931	CHAIR INSTALL	H M REVENUE & CUSTOMS, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5BS	Nadeem Saleem	08/04/2025 16:53 09/04/2025 17:00	09/04/2025	
Centrex Services	(No Items)	8509200956	4133914	MANPOWER	SAINSBURYS, UNIT 1 & 2, 10 NEW BAILEY STREET, SALFORD , M3 5FS	Nadeem Saleem	09/04/2025 09:00 09/04/2025 10:00	09/04/2025	
POSTURITE LIMITED	19045239401	DEL1554205	4133957	CHAIR SP INSTALL	WHITEFIELD CHILDRENS CENTRE, RIBBLE DRIVE, WHITEFIELD, MANCHESTER, M45 8TD	Nadeem Saleem	08/04/2025 17:17 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19045239402	DEL1554205	4133957	CHAIR SP INSTALL	WHITEFIELD CHILDRENS CENTRE, RIBBLE DRIVE, WHITEFIELD, MANCHESTER, M45 8TD	Nadeem Saleem	08/04/2025 17:17 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19041404101	DEL1560644	4133171	CHAIR INSTALL	BEN PARTINGTON, 56 DENBYDALE WAY, ROYTON, OLDHAM, OL2 5TN	Nadeem Saleem	08/04/2025 06:54 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19041485001	DEL1561358	4133186	CHAIR INSTALL	AG SERVICE COMPANY LIMITED, 22 WELBECK AVENUE, CHADDERTON, OLDHAM, OL9 9PD	Nadeem Saleem	08/04/2025 07:25 09/04/2025 17:00	09/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19041388601	DEL1553827	4133166	CHAIR INSTALL	WILLIAM HILL BOOKMAKERS, 4 UPTON ROAD, BIRKENHEAD, CH41 0DF	Olayiwola Olanrewaju	08/04/2025 06:43 09/04/2025 17:00	09/04/2025	
Computacenter Horizon Project	19031874701	CLF471_BIRKE_NHEAD_0904_1_DEL	4130743	IMAC DELIVERY	HSBC, 31 THE PYRAMIDS.GRANGE ROAD, BIRKENHEAD.WIRRAL, CH41 2ZL	Olayiwola Olanrewaju	03/04/2025 18:24 09/04/2025 13:00	09/04/2025	
Computacenter Horizon Project	19031875301	CLF471_BIRKE_NHEAD_0904_4_DEL	4130751	IMAC DELIVERY	HSBC, 31 THE PYRAMIDS.GRANGE ROAD, BIRKENHEAD.WIRRAL, CH41 2ZL	Olayiwola Olanrewaju	03/04/2025 18:24 09/04/2025 13:00	09/04/2025	
Computacenter Horizon Project	19031875101	CLF471_BIRKE_NHEAD_0904_3_DEL	4130756	IMAC DELIVERY	HSBC, 31 THE PYRAMIDS.GRANGE ROAD, BIRKENHEAD.WIRRAL, CH41 2ZL	Olayiwola Olanrewaju	03/04/2025 18:24 09/04/2025 13:00	09/04/2025	
Computacenter Horizon Project	19031874901	CLF471_BIRKE_NHEAD_0904_2_DEL	4130760	IMAC DELIVERY	HSBC, 31 THE PYRAMIDS.GRANGE ROAD, BIRKENHEAD.WIRRAL, CH41 2ZL	Olayiwola Olanrewaju	03/04/2025 18:24 09/04/2025 13:00	09/04/2025	
POSTURITE LIMITED	19043654101	DEL1561538	4133516	DESK & CHAIR SP INSTALL	AMANDA BALSHAW-GREER, 16 INGESTRE ROAD, PRENTON, CH43 5TY	Olayiwola Olanrewaju	08/04/2025 13:00 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19043654102	DEL1561538	4133516	DESK & CHAIR SP INSTALL	AMANDA BALSHAW-GREER, 16 INGESTRE ROAD, PRENTON, CH43 5TY	Olayiwola Olanrewaju	08/04/2025 13:00 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19043654103	DEL1561538	4133516	DESK & CHAIR SP INSTALL	AMANDA BALSHAW-GREER, 16 INGESTRE ROAD, PRENTON, CH43 5TY	Olayiwola Olanrewaju	08/04/2025 13:00 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19043654104	DEL1561538	4133516	DESK & CHAIR SP INSTALL	AMANDA BALSHAW-GREER, 16 INGESTRE ROAD, PRENTON, CH43 5TY	Olayiwola Olanrewaju	08/04/2025 13:00 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19043654105	DEL1561538	4133516	DESK & CHAIR SP INSTALL	AMANDA BALSHAW-GREER, 16 INGESTRE ROAD, PRENTON, CH43 5TY	Olayiwola Olanrewaju	08/04/2025 13:00 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19043654106	DEL1561538	4133516	DESK & CHAIR SP INSTALL	AMANDA BALSHAW-GREER, 16 INGESTRE ROAD, PRENTON, CH43 5TY	Olayiwola Olanrewaju	08/04/2025 13:00 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19043654107	DEL1561538	4133516	DESK & CHAIR SP INSTALL	AMANDA BALSHAW-GREER, 16 INGESTRE ROAD, PRENTON, CH43 5TY	Olayiwola Olanrewaju	08/04/2025 13:00 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19042090801	DEL1561147	4133248	CHAIR SP INSTALL	PRIVATE ADDRESS, 74 BATH VALE, CONGLETON, CW12 2HY	Olayiwola Olanrewaju	08/04/2025 09:21 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19042090802	DEL1561147	4133248	CHAIR SP INSTALL	PRIVATE ADDRESS, 74 BATH VALE, CONGLETON, CW12 2HY	Olayiwola Olanrewaju	08/04/2025 09:21 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19042090803	DEL1561147	4133248	CHAIR SP INSTALL	PRIVATE ADDRESS, 74 BATH VALE, CONGLETON, CW12 2HY	Olayiwola Olanrewaju	08/04/2025 09:21 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19042789001	DEL1561638	4133343	DESK INSTALL	MACK O'KANE, APARTMENT 153, 49 BLUNDELL STREET, LIVERPOOL, L1 0DX	Olayiwola Olanrewaju	08/04/2025 10:53 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19042789002	DEL1561638	4133343	DESK INSTALL	MACK O'KANE, APARTMENT 153, 49 BLUNDELL STREET, LIVERPOOL, L1 0DX	Olayiwola Olanrewaju	08/04/2025 10:53 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19042789003	DEL1561638	4133343	DESK INSTALL	MACK O'KANE, APARTMENT 153, 49 BLUNDELL STREET, LIVERPOOL, L1 0DX	Olayiwola Olanrewaju	08/04/2025 10:53 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19042789004	DEL1561638	4133343	DESK INSTALL	MACK O'KANE, APARTMENT 153, 49 BLUNDELL STREET, LIVERPOOL, L1 0DX	Olayiwola Olanrewaju	08/04/2025 10:53 09/04/2025 17:00	09/04/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19042789005	DEL1561638	4133343	DESK INSTALL	MACK O'KANE, APARTMENT 153, 49 BLUNDELL STREET, LIVERPOOL, L1 0DX	Olayiwola Olanrewaju	08/04/2025 10:53 09/04/2025 17:00	09/04/2025	
POSTURITE LIMITED	19041588501	DEL1560538	4133193	CHAIR INSTALL	NATIONAL HIGHWAYS, NORTHWEST REGIONAL OPERATIONS CENTRE, ROB LANE, NEWTON-LE-WILLOWS, WA12 0DS	Olayiwola Olanrewaju	08/04/2025 07:58 09/04/2025 17:00	09/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	19044289101	00055205	4133651	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, PLATFORM 12, NANTWICH ROAD, CREWE, CW2 6HR	Ryan Owen	08/04/2025 14:33 09/04/2025 17:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044696802	42916	4133782	COLLECTION	NATWEST, NATWEST, 36 HIGH STREET, NANTWICH, CW5 5GA	Ryan Owen	09/04/2025 09:30 09/04/2025 15:30	09/04/2025	
DHL Supply Chain Limited - RBS	19044696801	42916	4133782	COLLECTION	NATWEST, NATWEST, 36 HIGH STREET, NANTWICH, CW5 5GA	Ryan Owen	09/04/2025 09:30 09/04/2025 15:30	09/04/2025	
Computacenter - Morrisons Tablets	19043723401	24297331	4133863	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, King Street , King Street , CW9 7WA	Ryan Owen	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Computacenter - Astra Zeneca	190242239	WOT000271998	4133213	NON TECH EXCHANGE	AstraZeneca Macclesfield, AstraZeneca Macclesfield, To Craig Wrench, Charter Court Building, Charter W, MACCLESFIELD, England, SK10 2NA	Ryan Owen	09/04/2025 10:00 09/04/2025 18:00	09/04/2025	
Computacenter - Astra Zeneca	190246176	WOT000271999	4133214	NON TECH EXCHANGE	AstraZeneca Macclesfield, AstraZeneca Macclesfield, To Craig Wrench, Charter Court Building, Charter W, MACCLESFIELD, England, SK10 2NA	Ryan Owen	09/04/2025 10:00 09/04/2025 18:00	09/04/2025	
Computacenter - Astra Zeneca	190415341	WOT000280833	4133503	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	09/04/2025 10:00 09/04/2025 18:00	09/04/2025	
Computacenter - Astra Zeneca	190242555	WOT000266865	4133218	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	09/04/2025 10:00 09/04/2025 18:00	09/04/2025	
Computacenter - Astra Zeneca	190421191	WOT000280995	4133511	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Ryan Owen	09/04/2025 10:00 09/04/2025 18:00	09/04/2025	
Computacenter - Astra Zeneca	19039968101	RITM0738689	4132699	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Ryan Owen	07/04/2025 15:27 09/04/2025 17:00	09/04/2025	
Computacenter - Astra Zeneca	190252868	WOT000271987	4133219	NON TECH EXCHANGE	Alderley Park Reception, Alderley Park Reception, Alderley Park, MACCLESFIELD, England, SK10 4TG	Ryan Owen	09/04/2025 10:00 09/04/2025 18:00	09/04/2025	
Verifone UK LTD	19043436001	G351544	4133451	TECH EXCHANGE	PIZZA EXPRESS - 2251 - KNUTSFORD, 117A KING STREET, CHESHIRE, N/A, N/A, WA16 6EH	Ryan Owen	08/04/2025 12:27 09/04/2025 18:00	09/04/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - RYAN OWEN	4133713	VAN STOCK AUDIT	Ryan Owen, Ryan Owen, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Ryan Owen	09/04/2025 12:00 09/04/2025 06:00	09/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19031441601	43962099_CLF 515_0904	4130649	TECH EXCHANGE_R	PHILIPPA.COLLIGAN, 3 MILLFIELD CLOSE, FARNDON, CHESTER, CH3 6PW	Simon Heath	03/04/2025 16:30 09/04/2025 17:00	09/04/2025	
Computacenter Limited	19043566601	24312240	4133866	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Simon Heath	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044780405	42958	4133806	COLLECTION	NatWest , NatWest , 6 Grange Road West, BIRKENHEAD, CH41 4DF	Simon Heath	08/04/2025 16:02 09/04/2025 12:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044780401	42958	4133806	COLLECTION	NatWest , NatWest , 6 Grange Road West, BIRKENHEAD, CH41 4DF	Simon Heath	08/04/2025 16:02 09/04/2025 12:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044780402	42958	4133806	COLLECTION	NatWest , NatWest , 6 Grange Road West, BIRKENHEAD, CH41 4DF	Simon Heath	08/04/2025 16:02 09/04/2025 12:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044780403	42958	4133806	COLLECTION	NatWest , NatWest , 6 Grange Road West, BIRKENHEAD, CH41 4DF	Simon Heath	08/04/2025 16:02 09/04/2025 12:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044780404	42958	4133806	COLLECTION	NatWest , NatWest , 6 Grange Road West, BIRKENHEAD, CH41 4DF	Simon Heath	08/04/2025 16:02 09/04/2025 12:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044718402	42957	4133791	COLLECTION	NATWEST, NATWEST, 31 WALLASEY ROAD, WALLASEY, CH45 4NS	Simon Heath	08/04/2025 15:52 09/04/2025 12:00	09/04/2025	
DHL Supply Chain Limited - RBS	19044718401	42957	4133791	COLLECTION	NATWEST, NATWEST, 31 WALLASEY ROAD, WALLASEY, CH45 4NS	Simon Heath	08/04/2025 15:52 09/04/2025 12:00	09/04/2025	
Computacenter - Morrisons Tablets	19043723801	24309486	4133890	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, Unit 105/106 Tenth Avenue Deeside , Unit 105/106 Tenth Avenue Deeside , CH5 2UA	Simon Heath	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Computacenter Limited	190452845	24311950	4133970	NON TECH EXCHANGE	SYCAMORE LODGE E M I RESIDENTIAL HOME, 48 WOOD LANE, HAWARDEN, DEESIDE, CH5 3JE	Simon Heath	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Computacenter Limited - HSBC	19044271101	INC49119540	4133647	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	08/04/2025 14:30 09/04/2025 16:30	09/04/2025	
Computacenter Limited - HSBC	19044955601	INC49147064	4133901	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	08/04/2025 16:33 09/04/2025 16:30	09/04/2025	
Computacenter Limited - HSBC	19042777601	INC49113151	4133340	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	08/04/2025 10:51 09/04/2025 17:00	09/04/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Simon Heath	4133719	VAN STOCK AUDIT	Simon Heath, Simon Heath, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Simon Heath	09/04/2025 12:00 09/04/2025 06:00	09/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	(No Items)	CLF471_RUTHI N_0304_DEL.IN S	4133589	PROJECT	HSBC, ST PETERS SQUARE, RUTHIN,DENBIGHSHIRE, LL15 1AB	Stephen Fitton	09/04/2025 09:00 09/04/2025 17:00	09/04/2025	
Computacenter Limited - HSBC	19042777901	INC49122610	4133327	TECH EXCHANGE	COMPUTACENTER HSBC, 62 HIGH STREET PORTHMADOG GWYNEDD, HIGH STREET, PORTHMADOG, LL49 9LN	Stephen Fitton	08/04/2025 10:51 09/04/2025 16:30	09/04/2025	
Secure Retail Limited	19045111901	00055246	4133924	TECH EXCHANGE	NEFYNN & DISTRICT GOLF CLUB, NEFYNN & DISTRICT GOLF CLUB, LON GOLFF, MORFA NEFYNN, PWLLHELI, LL53 6DA	Stephen Fitton	08/04/2025 16:51 09/04/2025 17:00	09/04/2025	
Computacenter - Morrisons BAU	19042751101	INC1500408	4133319	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, HOLYHEAD ROAD, BANGOR, LL57 1LH	Stephen Fitton	08/04/2025 10:43 09/04/2025 17:00	09/04/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - STEVE FITTON	4133721	VAN STOCK AUDIT	Steve Fitton, Steve Fitton, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Stephen Fitton	09/04/2025 12:00 09/04/2025 06:00	09/04/2025	