



Run Sheet

Ryan Owen 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4167766	Customer	Diebold Nixdorf UK Limited			Job Address
SLA Window	29/05/2025 09:00 - 17/06/2025 17:00	Contact Name	Diebold Nixdorf UK Ltd		Manchester Manchester
Activity	MANPOWER	Contact Phone			Diebold Nixdorf UK Limited M50 1DE
Priority	ND 1700				
Ref 1	ZQ620 bootstock please return Ryan Owen				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
802052455410	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Ryan Owen 17/06/2025

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Job # 4180279	Customer	NCR TESCO HHT			Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	LOUIS BOWDEN		TESCO QUAYS CAMPUS GREATER MANCHESTER GREATER MANCHESTER M5 3AW
Activity	TECH EXCHANGE	Contact Phone	03450269260		
Priority	ND 1700				
Ref 1	7516501322				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:23291B1C28 Date:14.06.2025 Problem description / Error message: ----- Mohammed Khan</p> <p>Jun 14 2025</p> <p>13:51 Serial no:23291B1C28 Build: CT45 Troubleshooting: Tried powering on the device (Yes): Tried charging the device (Yes): Tried swapping out the battery (No battery to do the swapout): Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. Contact Name: Louis Contact Number: 07502982798/6-00 customer charge to be added</p> <p>.</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Ryan Owen 17/06/2025

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Job # 4180280	Customer	NCR TESCO HHT			Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	LOUIS BOWDEN		TESCO QUAYS CAMPUS GREATER MANCHESTER GREATER MANCHESTER M5 3AW
Activity	TECH EXCHANGE	Contact Phone	3450269260		
Priority	ND 1700				
Ref 1	7516501324				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:23254B3F1E Date:14.06.2025 Problem description / Error message: ----- Mohammed Khan</p> <p>Jun 14 2025</p> <p>13:52 Serial no:23254B3F1E Build: CT45 Troubleshooting: Tried powering on the device (Yes): Tried charging the device (Yes): Tried swapping out the battery (No battery to do the swapout) Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. Contact Name: Louis Contact Number: 07502982798/6-00 	

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Job # 4181162	Customer	NCR TESCO HHT			Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	LOUIS BOWDEN		TESCO QUAYS CAMPUS GREATER MANCHESTER GREATER MANCHESTER M5 3AW
Activity	TECH EXCHANGE	Contact Phone	3450269260		
Priority	ND 1700				
Ref 1	7516701558				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Dotcom WHOOSH::Call a colleague App Subject: 3259UK - Whoosh PDA - [Make CT45p] - Issue- No Sound in Notification Till number: Till serial number:23291B1C52 & 23291B1C74 Date:16.06.2025 Problem description / Error message: ----- Mohammed Khan Jun 14 2025 12:48 Store: 3259UK Issue: Colleague reported that there is no sound coming for any notification on Whoosh PDA Cleared the Notification bar?- [Yes] Checked the Volume/DND status - [Yes] Sent Test Notification?: [Yes] PDA is logged into Call a Colleague App?: [Yes] S/N's: 23291B1C52 & 23291B1C74 Model ID: CT45p Vibrating not making sound even during test notification. Contact Name: Louis Contact Number: 07502982798</p> <p> customer charge to be added</p> <p></p> <p></p> <p></p> <p></p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Ryan Owen 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4180838	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	16/06/2025 10:40 - 17/06/2025 17:00	Contact Name	NICOLAS VELEZ	COMPUTACENTER HSBC APARTMENT 505 TAYLOR APARTMENTS Salford M50 3AQ
Activity	COLLECTION	Contact Phone	07397307080	
Priority	ND 1600			
Ref 1	RITM34321124			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Laptop</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19268297901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4180766	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	17/06/2025 08:00 - 17/06/2025 14:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	Arriva Trains Cross Country (Manchester) 7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	
Priority	6HR			
Ref 1	C5313100			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
6HR 17/06/2025 14:00	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5313100 Problem Web Service qws_uk Mon 16 Jun 2025 09:09:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8596TA23 contract.pkey=23200 call.poms=1 call.zip=M1 2BP call.address=7th Floor Tower Block Manchester Piccadilly Station call.city=Manchester call.customerid=INC17741412 call.problem=NLC3497 Manchester Piccadilly 020 - 112732 PED - Tamper alert NLC 3497 Site call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/AXMIUM020PED call.priority=2-Medium call.datereported=6/16/2025 10:08:50 AM ##### Call 5313100 Problem Web Service qws_uk Mon 16 Jun 2025 09:09:35 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19267709801	_AXMIUM020DEV2P	M020 C COUNTRY MOBILE LIVE	02000303002020	113982		
19267710201	_SXASSET-LABELS	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19267710001	_AXMIUM020DE	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020	113982		
19267710401	_SXASSET-LABELS	SXASSET-LABELSV2				

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4180993	Customer	Computacenter Horizon Project		Job Address
SLA Window	16/06/2025 09:00 - 17/06/2025 17:00	Contact Name	MATTHEW WHITE	MATTHEW WHITE LANDAMARK ST PETER'S SQUARE MANCHESTER M1 4BP
Activity	TECH EXCHANGE_R	Contact Phone	07717 783 742	
Priority	ND 1700			
Ref 1	43386818_CLF515_1606			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07834650322 (Edgars)	Collect serial 20Q1S2NQ01PC18PT4W any issues call 07834650322 (Edgars)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4178939	Customer	COGNIZANT HAYS WAREHOUSING		Job Address
SLA Window	12/06/2025 10:53 - 17/06/2025 17:00	Contact Name	TRACY ROBERTS	HAYS SPECIALIST RECRUITMENT LTD
Activity	COLLECTION	Contact Phone	07870215775	HAYS SPECIALIST
Priority	ND 1700			RECRUITMENT LTD
Ref 1	SCTASK0044978			CITY TOWER
Ref 2	C8608-R13			PICCADILLY PLAZA
No. of Parts	1			MANCHESTER
				M1 4BT

Instructions 1	Instructions 2
Collection Request	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19259351301						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19259351501					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



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Job # 4180971	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	17/06/2025 12:00 - 17/06/2025 17:00	Contact Name	MOHAMMED ALI	65 RUSHFORD STREET 65 RUSHFORD STREET MANCHESTER M12 4NT
Activity	COLLECTION	Contact Phone	07816 117 732	
Priority	Timed			
Ref 1	43569			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER** **Please Collect Between 12pm - 5pm**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4180772	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/06/2025 09:39 - 17/06/2025 17:00	Contact Name	FAITH ELLIS		FAITH ELLIS 32 ST. BEDES VIEW WIDNES WA8 7FL
Activity	CHAIR INSTALL	Contact Phone	07455219332		
Priority	ND 1700				
Ref 1	DEL1586711				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Third floor so there is stairs *** Please call 1 hour before arrival.Customer Ref / PO: 345098346Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19267736601	100092791	P-Sit High Back - 3 Lever Seat				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19267736801	100092791	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Nadeem Saleem 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4180719	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/06/2025 10:00 - 17/06/2025 18:00	Contact Name	Becca Gorse	Astrazeneca Speke Reception
Activity	DELIVERY	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000323533			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-06-17", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "RHQ RMT/PMT/CMT": "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192473961	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PWL			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192473963						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4181018	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/06/2025 10:00 - 17/06/2025 18:00	Contact Name	Jonathan Crowe	Astrazeneca Speke Reception
Activity	DELIVERY	Contact Phone		Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000333585			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-16", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "RHQ RMT/PMT/CMT": "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192687612	00000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE8BR			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192687614						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Nadeem Saleem 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4179590	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 18:00	Contact Name	Jennifer Stanley	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000332189			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC2FJSJ4","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-06-17", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231447_4000_NAM TRAINING COST", "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192624910	Please collect and remove single device.	Please collect and remove single device.	PC2FJSJ4			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Nadeem Saleem 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4180740	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/06/2025 09:15 - 17/06/2025 17:00	Contact Name	TRACY MORTON		TRACY MORTON 9 DENHAM CLOSE LIVERPOOL L12 0PA
Activity	CHAIR INSTALL	Contact Phone	03000526055		
Priority	ND 1700				
Ref 1	DEL1587570				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000266689Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19267637501	100141561	P-Sit High Back - 3 Lever Seat				

Returned Items



Run Sheet

Nadeem Saleem 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4181303	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/06/2025 17:38 - 17/06/2025 17:00	Contact Name	KYLE MCLAUGHLIN		HMRC INDIA BUILDINGS WATER STREET LIVERPOOL L2 7LS
Activity	CHAIR INSTALL	Contact Phone	03000554585		
Priority	ND 1700				
Ref 1	DEL1589194				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000267460Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270574601	100141878	Positiv ME300 (High Back)				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19270574801	100141878	Positiv ME300 (High Back)				



Run Sheet

Nadeem Saleem 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4181206	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/06/2025 16:05 - 17/06/2025 17:00	Contact Name	JENNIE HIGHAM	HMRC INDIA BUILDINGS 31 WATER STREET DRURY LANE ENTRANCE LIVERPOOL L2 0RD
Activity	BARIATRIC INSTALL	Contact Phone	03000528769	
Priority	ND 1700			
Ref 1	DEL1588165			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: This chair is for employee Jennie Higham who's currently not in the office. Can you please deliver to the Drury Lane Entrance and the guard will arrange for it to go to the post room. Post Room Contact if needed Mark Langton 03000528769 Indiabuildingspostroom@hmrc.gov.uk *** Please call 1 hour before arrival. Customer Ref / PO: 6000266003 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1588165&address=HMRC%20INDIA%20BUILDINGS%2031%20WATER%20STREET%20LIVERPOOL%20DRURY%20LANE%20ENTRANCE%20L2%20RD Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1588165&address=HMRC%20INDIA%20BUILDINGS%2031%20WATER%20STREET%20LIVERPOOL%20DRURY%20LANE%20ENTRANCE%20L2%20RD Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270189901	100113210	Positiv Plus Extra With Armres				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 17/06/2025

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Job # 4180899	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/06/2025 11:40 - 17/06/2025 17:00	Contact Name	STEVE HIGGINS	STEVE HIGGINS 17 DRYERSFIELD CHESTER CH3 5RQ
Activity	CHAIR INSTALL	Contact Phone	07903840203	
Priority	ND 1700			
Ref 1	DEL1589432			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: FAC-4855Items on order:9820751 - PLATFORM - DeskRite 100</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19268576601	100016470	Positiv SE Chair High Back				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19268576801	100016470	Positiv SE Chair High Back				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	1
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Job # 4155409	Customer	HCL - Dover		Job Address
SLA Window	17/06/2025 08:00 - 17/06/2025 17:00	Contact Name	Aled Williams and Stephen Partington +44 (0) 7738 402 126 and +44 151 3506169	7 COMMERCE 261 N +44 151 3506169
Activity	MANPOWER	Contact Phone	Aled Williams and Stephen Partington +44 (0) 7738 402 126 and +44 151 3506169	1-3 Helix Business Park New Bridge Road Ellesmere Port, Cheshire CH65 4LR,
Priority	ND 1700			
Ref 1	DOVER_SCTASK1433826_17/06/2025			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Ticket Reference? SCTASK1433826 SCTASK1422470 SCTASK1412017 SCTASK1437460 SCTASK1437457 SCTASK1436063 SCTASK1436061 SCTASK1434680 INC1140320 Rico Ticket Reference? ?NA ? Ticket Type (Dispatch IMAC)? Dispatch Full day Dispatch Priority (4 hour NBD 2BD 4BD)? NBD Estimated Total Call Duration 8 hours USB Build Image Stick Needed? Yes Access Code Granted? Yes is SPOC been contacted and confirmed they will be onsite? Yes until 4:30 PM local time What are the links to the Bridge Call on MS Teams Upon Arrival? Bridge call link: Microsoft Teams meeting Join on your computer or mobile app Click here to join the meeting Learn More Meeting option...	

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Andrius Zala 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Zala, Andrius	Jobs on Run	7
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Job # 4181105	Customer	GE Medical Systems Ltd		Job Address
SLA Window	16/06/2025 14:59 - 17/06/2025 12:00	Contact Name	TRACEY LOMAX	VENTURI CARDIOLOGY LTD VENTURI CARDIOLOGY LTD 4, THE SQUARE, 740 BIRCHWOOD BLVD WARRINGTON WA3 7QY
Activity	NON TECH EXCHANGE	Contact Phone	07305 359 382	
Priority	ND 1200			
Ref 1	15217169			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP PROBES	DRIVER TO GO TO RECEPTION DELIVER 11AF1219 COLLECT 11AA2690

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19269765001						

Returned Items



Run Sheet

Andrius Zala 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Zala, Andrius	Jobs on Run	7
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Job # 4180982	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	17/06/2025 08:00 - 17/06/2025 12:00	Contact Name	MOSSLEY (GREATER MANCHESTER) NLC	2025-06-17T08:00:00Z / 2025-06-17T12:00:00Z Mossley Railway Station, Manchester Road, Mossley, Ashton-Under-Lyne, E Mancs Lancashire Lancashire OL5 0AB
Activity	TECH EXCHANGE	Contact Phone	01457 838709	
Priority	4HR			
Ref 1	C5313139			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>4HR 17/06/2025 12:00 SLA: 4HR 17/06/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1</p>	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5313139 Problem Web Service qws_uk Mon 16 Jun 2025 12:44:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2903TA21 contract.pkey=23200 call.poms=1 call.zip=OL5 0AB call.address=Mossley Railway Station Manchester Road Mossley Ashton-Under-Lyne E Mancs call.city=Lancashire call.customerid=INC17743096 call.problem=NLC2903 MOSSLEY (GREATER MANCHESTER) NLC 2903 Site MOSSLEY (GREATER MANCHESTER) call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=4-Critical call.datereported=6/16/2025 1:43:47 PM...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19268997101	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	37599			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19268997301	_NRNEWND4020	MKR:MAGNETIC TICKET DT 203DPI	37599			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Andrius Zala 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Zala, Andrius	Jobs on Run	7
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Job # 4180726	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	16/06/2025 08:58 - 17/06/2025 17:30	Contact Name	Oldham (PA) 70141	Vodafone Oldham Oldham, 12 Town Square....Shopping Centre, Oldham, Greater Manchester Greater Manchester Oldham OL1 1XE
Activity	TECH EXCHANGE	Contact Phone	07717 512337	
Priority	ND 1700			
Ref 1	C5313099			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 17/06/2025 20:00	Problem: [TC] VGA Cable Faulty Root Cause: Unknown Action: RET60***-***: Eng to site to replace VGA cable Test: IN USE URL:
SLA: ND 17/06/2025 20:00 PART2=	Call history::
PART3=	##### Call 5313099 Problem Web Service qws_uk Mon 16 Jun 2025 08:58:04
PART4=	A+C+P
ALT1=	agent.loginname=qws_uk
ALT2=	equipment.assettag=VFDGB000000V1742TA23
ALT3=	contract.pkey=23219
ALT4= TEXT=	call.poms=1
_VPXXXSVGA5 x 1	call.zip=OL1 1XE
	call.address=Oldham
	12 Town Square....Shopping Centre
	Oldham
	Greater Manchester
	call.city=Oldham
	call.customerid=INC17734219
	call.problem=RET70141-004 - Touch Screen D25 - Blank or not powering on
	call.modifiedby=QWebServices
	call.busimpact=Urgent (TD)
	category.name=GBR/VFD/workpackage/VFVGACBL
	call.priority=2-Medium
	call.datereported=6/16/2025 9:57:37 AM
	##### Call 5313099 Problem Web Service qws_uk Mon 16 Jun 2025 08:58:04
	A+C+P
	RET70141-004 - Touch Screen D25 - Blank or not powering on...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19267534501	_VPXXXSVGA5	CBL:3M SVGA:V/FONE				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19267534701	_VPXXSVGA5	CBL:3M SVGA:V/FONE				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Andrius Zala 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Zala, Andrius	Jobs on Run	7
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Job # 4181257	Customer	Computacenter Limited		Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	Richard Mullin	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447801549414	16 Market Place, 16 Market Place, OL1 1JG
Priority	ND 1700			
Ref 1	24389936			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Richard Mullin Contact Number - 07801549414 Herage - Lloyds Location - Oldham 16 Market Place OL1 1JG Device - PED Me - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluet	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270296001	4444195	Moby 8500 Bluetooth Ped				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19270296001	4444195	Moby 8500 Bluetooth Ped			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Andrius Zala 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Zala, Andrius	Jobs on Run	7
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Job # 4181134	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	16/06/2025 15:22 - 17/06/2025 17:00	Contact Name	JUSTIN WHITTAKER	MJ'S 1 RICHMOND AVENUE, ROYTON OLDHAM GREATER MANCHESTER OL2 5RH
Activity	COLLECTION	Contact Phone	07773091473	
Priority	ND 1700			
Ref 1	67362			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PPOS PPOS	38960588

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Andrius Zala 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Zala, Andrius	Jobs on Run	7
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Job # 4180850	Customer	Verifone UK LTD			Job Address
SLA Window	16/06/2025 10:50 - 17/06/2025 18:00	Contact Name	DUTY MANAGER		1GB0732 H&M BURY THE ROCK 7 ST JOHN'S SQUARE UNIT F15
Activity	CONSUMABLE INSTALL	Contact Phone	02034282750		BURY BURY BL9 6AH
Priority	ND 1800				
Ref 1	G354235 - Y Cable				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Only use Y Cable if required If you do not use the Y cable please clearly mark as good part	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679405

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Andrius Zala 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Zala, Andrius	Jobs on Run	7
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Job # 4180852	Customer	Verifone UK LTD		Job Address
SLA Window	16/06/2025 10:50 - 17/06/2025 18:00	Contact Name	DUTY MANAGER	1GB0732 H&M BURY THE ROCK 7 ST JOHN'S SQUARE UNIT F15
Activity	TECH EXCHANGE	Contact Phone	02034282750	BURY BURY BL9 6AH
Priority	ND 1800			
Ref 1	G354235			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-P400 Plus -2.9.1.18 H&M UK Inbound PTID = 34306712 Inbound Serial No. = 803-303-012 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 192.168.255.1 WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = GB0732 Login Pin = GB0732 Primary System ID = 20025641 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679405

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Simon Heath 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	3
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Job # 4181000	Customer	Computacenter Horizon Project			Job Address		
SLA Window	16/06/2025 09:00 - 17/06/2025 14:00	Contact Name	JESSICA BURTON/LISA DURANT/LAU		HSBC 60 CHURCH STREET BLACKBURN LANCASHIRE BB1 5AS		
Activity	PROJECT	Contact Phone	3455848278				
Priority	ND 1400						
Ref 1	CLF471_Blackburn_1306_1_DEL.IN						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
<p>**ARRIVE AT 9:30 AM**MUST CALL LILY 077259 45052 OR EDGARS 07834 650322 ON ARRIVAL FOR FURTHER INSTRUCTIONS**PLEASE RECORD SERIAL NUMBERS**MUST FOLLOW CC HORIZON MONITOR REFRESH SCRIPT TO COMPLETE ANY 27..... MONITOR INSTALLS**MUST TAKE PICTURES OF DESK BEFORE AND AFTER 27.....x9D MONITORS ARE INSTALLED AND SEND IMAGES TO: eus.projects.deployment.support@hsbc.com. DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM**27" monitors are for Front Office desks and to replace any additional 17" monitors. 22" monitors are for CIA terminals.**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION**ANY ISSUES CALL Lily 077259 45052 or EDGARS 07834 650322**</p>	<p>Please note 2 x kb and mouse need doing for both cia pcs and dp cables for both too. A mouse and kb wires need tidying up in the right hand. Note: upstairs they had two separate monitors that were both 25 dell that looked modern and i had two 22 dell so i didnt exchange those as it seemed a downgrade. However the customer kept the 22 dels as spares. Also old monitors are left onsite and require collection. 8 x monitors 2 x peripheral boxes</p> <p>Bring all old kit and boxes away with you.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	3
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Job # 4181009	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	16/06/2025 13:24 - 17/06/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT
Activity	TECH EXCHANGE	Contact Phone		Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Priority	ND 1900			
Ref 1	C5313143			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 17/06/2025 20:00 SLA: ND 17/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1</p>	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history:: ##### Call 5313143 Problem Web Service qws_uk Mon 16 Jun 2025 13:24:04 A+C+P</p> <pre data-bbox="805 770 1194 851"> agent.loginname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17743436 call.problem=BLACKBURN NLC8459 NT DEPOT Zebra TC56 set 11 - RSP ID 8206 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium call.datereported=6/16/2025 2:23:17 PM ...</pre>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19269142201	_NRZEBTC56DJ	IPAZUMI PAN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19269142401	_NRZEBTC56DJ	IPAZUMI PAN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	3
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Job # 4181241	Customer	Computacenter - Kingfisher		Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	Chloe Casey	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01254 678100	Bolton Road
Priority	ND 1700			Bolton Road
Ref 1	24389241			BB2 3QP
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Till hostname: GBBQ01173SCO83P Till number: 83 Peripheral make/modellease copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): K1.0-Q87-uATX Are there still sales are any sales left	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19269625601	4608626	DB Beetle M-III M Series - Bas				
19269626301	4618558	KING:DB Beetle M-III K Series-				



Run Sheet

Asif Alam 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4181325	Customer	Computacenter Limited - Santander		Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07834 650355	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24390515			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP Faulty Device Serial: 5CD345JFVG Faulty Device Make: HP Elitebo Faulty Device Model: 640 G9 Swap build required: Retail Engine Contact Number: 07834 650355	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270409601	4464960	HP ELITEBOOK 640 G9 ST -Retail				



Run Sheet

Asif Alam 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4181331	Customer	Computacenter Limited - Santander		Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07834 650 355	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24390559			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP Faulty Device Serial: 5CD309FFJB Faulty Device Make: HP Eliteboo Faulty Device Model: 640 G9 Swap build required: Retail EngineeContact Number:07834 650 355	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270409901	4464960	HP ELITEBOOK 640 G9 ST -Retail				



Run Sheet

Asif Alam 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4180812	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	17/06/2025 08:00 - 17/06/2025 12:00	Contact Name	BURNAGE NLC2945 NT STATION	Northern Rail - STAR
Activity	TECH EXCHANGE	Contact Phone	0161 445 9062	Burnage Railway Station, Fog Lane, Manchester, W Mancs Lancashire Manchester M20 6FJ
Priority	4HR			
Ref 1	C5313109			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>4HR 17/06/2025 12:00 SLA: 4HR 17/06/2025 12:00 PART2= PART3= PART4= ALT1=_NRFUJTP7000S ALT2= ALT3= ALT4= TEXT= _SXFUJTP7000S-520 x 1</p> <p>** engineer to attend and replace the Secondary HDD DR1 engineer must contact STAR support before commencing be aware that this is an early closing site***</p>	<p>Problem: [ME] TP7K (Teampos 700-S320) required Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: With Star Support URL: Call history: ##### Call 5313109 Problem Web Service qws_uk Mon 16 Jun 2025 09:53:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N2945TAA3 contract.pkey=23200 call.poms=1 call.zip=M20 6FJ call.address=Burnage Railway Station Fog Lane Manchester W Mancs call.customerid=INC17741312 call.problem=BURNAGE NLC2945 NT STATION W30 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRTP7K call.priority=2-Medium call.datereported=6/16/2025 10:53:06 AM ##### Call 5313109 Problem Web Service qws_uk Mon 16 Jun 2025 09:53:35 A+C+P...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19268104001	_SXFUJTP7000S-520	TP7K-520:15				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4181200	Customer	Computacenter Maintenance Collections		Job Address
SLA Window	16/06/2025 16:02 - 17/06/2025 17:00	Contact Name	DAVID PARKER	JOHN LEWIS PLC JL CHEADLE WILMSLOW ROAD CHEADLE ENGLAND SK8 3BZ
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	2438196601 INC000030728833			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect: 501169 UPSAMC SMART-UPS RT 2000VA -SURT2000XLI?	Loading bay - Collect is 2MAN

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270178101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19270178301						



Run Sheet

Asif Alam 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4181247	Customer	Computacenter - Kingfisher		Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	Karan Burns	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	0161 485 8807	Unit5 Stanley Green Retail Park
Priority	ND 1700			Earl Road Cheadle Hulme
Ref 1	24389105			Unit5 Stanley Green Retail Park
Ref 2				Earl Road Cheadle Hulme
No. of Parts	1			SK8 6PT

Instructions 1	Instructions 2
Till hostname: GBBQ01205SCO82P Till number: 82 Peripheral make/model/lease copy and paste CI): BEETLE M-III System details (K1/M1/R1 found on EC portal): WINCOR - 1012012 / Jun 23 2017 02:00 AM / Motherboard	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19269625901	4608626	DB Beetle M-III M Series - Bas				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19269626101	4608626	DB Beetle M-III M Series - Bas				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4181013	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/06/2025 10:00 - 17/06/2025 18:00	Contact Name	Sally Doran	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447834439741	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000333538			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-17", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000008311_UK10_EUSAP", "Global Supply Planner UK": "Cost Center Account Number": "CC_0000008311_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192682672	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE7NY			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4181017	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	17/06/2025 10:00 - 17/06/2025 18:00	Contact Name		Steven Waite	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		Unknown	
Priority	ND 1700				
Ref 1	WOT000333626				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-06-03", "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0830141465_AZ01_ASIASAP", "Cost Center": "Discoverant AD team", "Cost Center Account Number": "CC_0830141465_AZ01_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192685228	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF587NX6			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192685230						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4181186	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	17/06/2025 10:00 - 17/06/2025 15:00	Contact Name	SOFIA SEROYE	NATWEST NATWEST 36 HIGH STREET NANTWICH CW5 5GA
Activity	COLLECTION	Contact Phone	07711 849 159	
Priority	Timed			
Ref 1	43577			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 11 x items with 3 x totes	<p>**PES DRIVER**Please Collect Between 10am - 3pm</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4181261	Customer	Computacenter - Kingfisher		Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	Sally Hoskins	KINGFISHER INFORMATION TECHNOLOGY (Manchester Road Manchester Road CW9 5LY
Activity	TECH EXCHANGE	Contact Phone	+44 1606 352312	
Priority	ND 1700			
Ref 1	24390309			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01144POS02P Till number: 02 Peripheral make/modellease copy and paste CI):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270017601	4601620	KING:TH250 POS printer + Cable				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4180840	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	16/06/2025 10:40 - 17/06/2025 17:00	Contact Name	CHINYERE.OHIO@HSBC.COM	COMPUTACENTER HSBC FLAT 1202 VICTORIA RESIDENCE 16 SILVERCROFT STREET M15 4ZE
Activity	DELIVERY	Contact Phone	07903980929	
Priority	ND 1700			
Ref 1	RITM34637651			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Developer Laptop

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19268299101						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19268299301					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4179871	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/06/2025 10:00 - 17/06/2025 15:00	Contact Name	CLARE STOREY	HANDELSBANKEN PLC 101 BARBIROLI SQUARE MANCHESTER M2 3BG
Activity	MANPOWER	Contact Phone	07773110804	
Priority	ND 1700			
Ref 1	DEL1584180			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
CHAIR ONSITE TECH TO PROVIDE SET UP AD DEMO TO CUTOMER Customer Instructions: *** please accommodate and deliver 10am-3pm***Please call 1 hour before arrival.Customer Ref / PO: CHRISTINE OGDENItems on order: https://rico.jotform.com/222823708509055?refNumber=DEL1584180&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1584180&address>Once the job is completed please click this link to open and complete the form.

Job Notes
CHAIR ONSITE TECH TO PROVIDE SET UP AD DEMO TO CUTOMER

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
		P-Sit Medium Back - Independen	.	.		

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		P-Sit Medium Back - Independen	.	.		

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4180973	Customer	Computacenter Limited		Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	Michael Roberts	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	Tech Bar, Room 6 floor 6 11
Priority	ND 1700			Portlan d st
Ref 1	24387078r			Tech Bar, Room 6 floor 6 11
Ref 2				Portlan d st
No. of Parts	0			M3 7JY

Instructions 1	Instructions 2
Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Ye- Type - Part - 4426948 HP Laptop 830 G9 i5 16GB Serial Number / Asse- 5CG2380HXR	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4181304	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/06/2025 17:39 - 17/06/2025 17:00	Contact Name	CATHERINE SMITH WR:30510		CATHERINE SMITH WR:30510 42 DANESWAY PENDLEBURY, SWINTON MANCHESTER M27 4JS
Activity	CHAIR INSTALL	Contact Phone	07871888087		
Priority	ND 1700				
Ref 1	DEL1589379				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P501199 WR:30885Items on order:100136887 - MISC - Rectangular Ch	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270581601	100112478	Positiv ME300 (High Back) - Bl				

Returned Items



Run Sheet

David Ranson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4181023	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/06/2025 13:36 - 17/06/2025 17:00	Contact Name	LAURA DURKIN	39 CASTLE STREET HAPTON NA BURNLEY BB12 7JT
Activity	CHAIR INSTALL	Contact Phone	07708905956	
Priority	ND 1700			
Ref 1	DEL1589725			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please use the rear entrance to the property. *** Please call 1 hour before arrival. Customer Ref / PO: 2510016463 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1589725&address=39%20CASTLE%20STREET%20HAPTON%20BURNLEY%20NA%20BB12%207JT</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19269203501	0380223BLA	RH Logic 400 No Neck Bla; 8E A				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4181193	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/06/2025 15:57 - 17/06/2025 17:00	Contact Name	EDWARD GLASS	WINCANTON 1 PETTER COURT MELLOR BROOK, BUILDING S230 - ED GLASS BLACKBURN BB2 7FS
Activity	CHAIR INSTALL	Contact Phone	03300 475805	
Priority	ND 1700			
Ref 1	DEL1588651			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000289560 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. ">Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270157101	9787511BLA	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19270157301	9787511BLA	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

David Ranson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4180769	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/06/2025 09:37 - 17/06/2025 17:00	Contact Name	WENDY SKINNER / JEORGE COULTHA		BAE SYSTEMS SAMLESBURY AERODROME MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Activity	CHAIR INSTALL	Contact Phone	03300483494		
Priority	ND 1700				
Ref 1	DEL1587561				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: I am located in the 608 building 2nd floor desk S042. *** Please call 1 hour before arrival.Customer Ref / PO: CPA000286350 Deliveries DPD or UPSItems on order:8873025 - https://rico.jotform.com/222823708509055?refNumber=DEL1587561&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Bae%20Systems Samlesbury%20Aerodrome BLACKBURN Myerscough%20Road %20Balderstone BB2%207LF >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19267729401	100117458	Positiv ME400 (Extra High Back)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19267729601	100117458	Positiv ME400 (Extra High Back)				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4181234	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	16/06/2025 16:19 - 17/06/2025 12:00	Contact Name	CHESTER NLC2412 TFW HUB STATION	TRANSPORT FOR WALES City Road CHESHIRE Chester CH1 3NS
Activity	TECH EXCHANGE	Contact Phone	02920 320193	
Priority	4HR			
Ref 1	C5313165			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
4HR 17/06/2025 12:00 SLA: 4HR 17/06/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWFUJTP8ALLINONE x 1	Problem: [ME] TP8 All in One unit faulty Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: In Use / With Star Support URL: Call history: ##### Call 5313165 Problem Web Service qws_uk Mon 16 Jun 2025 15:47:05 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000AT016TAA3 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road call.city=Chester call.customerid=INC17744225 call.problem=NLC2412 CHESTER Window 31 screen flashing and freezing not responding NLC 24 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TFWTP8AIOTS call.priority=2-Medium call.datereported=6/16/2025 4:46:23 PM ##### Call 5313165 Problem Web Service qws_uk Mon 16 Jun 2025 15:47:05 A+C+P...

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4180799	Customer	Fujitsu - Star – TFW - TC			Job Address
SLA Window	16/06/2025 09:55 - 17/06/2025 15:00	Contact Name	CHESTER NLC2412 TFW HUB STATION		TRANSPORT FOR WALES City Road CHESHIRE Chester CH1 3NS
Activity	TECH EXCHANGE	Contact Phone	02920 320193		
Priority	ND 1500				
Ref 1	C5313111				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 17/06/2025 20:00 SLA: ND 17/06/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _KENEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5313111 Problem Web Service qws_uk Mon 16 Jun 2025 09:55:06 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000AT016TRD3 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road call.city=Chester call.customerid=INC17733951 call.problem=NLC2412 CHESTER NDP Not printing and cutting chu From: Chester Booking Office call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TFWND4020MK2 call.priority=2-Medium call.datereported=6/16/2025 10:54:24 AM ##### Call 5313111 Problem Web Service qws_uk Mon 16 Jun 2025 09:55:06 A+C+P ...

Job Notes



Run Sheet

Daniel Hanson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4175729	Customer	Computacenter Horizon Project		Job Address
SLA Window	08/06/2025 13:45 - 17/06/2025 17:00	Contact Name	JACQUI MOLYNEUX	JACQUI MOLYNEUX MARKS AND SPENCER CHESETER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	7964958534	
Priority	ND 1700			
Ref 1	43487474_CLF516_1706			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07834650322 (Edgars)	Collect old serial 20Q1S3JV00PC1F04H2 any issues call 07834650322 (Edgars)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192489396						

Returned Items



Run Sheet

Daniel Hanson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4180834	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	16/06/2025 10:40 - 17/06/2025 17:00	Contact Name	GAVIN.BENSON@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	01244686654	MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Priority	ND 1600			
Ref 1	INC49556520			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	P1

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19268296901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4180839	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	16/06/2025 10:40 - 17/06/2025 17:00	Contact Name	ANELU.MILLS@MANDSBANK.COM		COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	01244686904		MARKS & SPENCER CHESTER
Priority	ND 1600			CHESHIRE WEST AND CHESTER	
Ref 1	INC49542660			CH99 9FB	
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items



Run Sheet

Daniel Hanson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4180841	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	16/06/2025 10:40 - 17/06/2025 17:00	Contact Name	SARAH.ROBERTS@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07745484413		
Priority	ND 1600				
Ref 1	INC49492011				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19268297601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4180884	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	16/06/2025 11:30 - 17/06/2025 17:00	Contact Name	SALOMI KLIMI	MORRISONS MANUFACTURING MORRISONS MANUFACTURING UNIT 105-106 TENTH AVENUE DEESIDE CH5 2UA
Activity	DELIVERY	Contact Phone	+44 07508158522	
Priority	ND 1700			
Ref 1	SCTASK0108946			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver a Monitor	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19268514701						

Returned Items



Run Sheet

Daniel Hanson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4181085	Customer	Computacenter - Morrisons BAU			Job Address
SLA Window	16/06/2025 14:48 - 17/06/2025 17:00	Contact Name	BOGDAN / PETER RIMMER		FARMERS BOY (DEESIDE) LTD
Activity	TECH EXCHANGE	Contact Phone	07961102131		FARMERS BOY (DEESIDE) LTD UNIT 105-106
Priority	ND 1700				TENTH AVENUE DEESIDE
Ref 1	TAS000017288632				CH5 2UA
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver/Exchange Laptop at Gate C	Deliver/exchange Laptop on the site at Gate C warehouse: Faulty Laptop Name & Serial Number: LPC09497163W10 / 5CG126666C Exchange NEW Laptop Name & Serial Number: LPC094900683W / 5CG2106XNX Site Contact Name: Bogdan-Ion Paraschivescu / Peter Rimmer Site Contact Number: 07961102131

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19269705901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4181296	Customer	Vista Retail Support Limited	Job Address
SLA Window	16/06/2025 17:17 - 17/06/2025 17:00	Contact Name	LIDL PARC DYFFRYN FLINTSHIRE PRESTATYN LL19 9DG
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3307106		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
June store code = 16360778 3307106 - Install 1 headsets mon - sat 8am - 10pm Sunday 10am- 4pm	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270524301	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				



Run Sheet

John Paul Barron 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4181095	Customer	Verifone UK LTD			Job Address		
SLA Window	16/06/2025 14:51 - 17/06/2025 18:00	Contact Name	CHARLOTTE MATHEWS		PIZZA EXPRESS - 2251 - KNUTSFORD 117A KING STREET CHESHIRE N/A N/A WA16 6EH		
Activity	TECH EXCHANGE	Contact Phone	01565 651 898				
Priority	ND 1800						
Ref 1	G354249						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 30751497 Inbound Serial No. = 314-352-927 IP Gateway = 0.0.0.0 Terminal IP Address = N/A Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 2251 Login Pin = 2251 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Faulty Keypad	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679438

Job Notes



Run Sheet

John Paul Barron 17/06/2025

Date 17/06/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 7

Job # 4180764	Customer	CXM		Job Address
SLA Window	16/06/2025 09:30 - 17/06/2025 17:00	Contact Name	MICHAEL JONES	PR JONES WATCHMAKER AND JEWELL 83 KING STREET
Activity	INSTALL	Contact Phone	01565651854	
Priority	ND 1700			KNUTSFORD WA16 6DX
Ref 1	5868962			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5094673-15185407 (WIFI) Elavon TID: 15185407; Date Time Logged: 20250616071004; Terminal ID: 210210776402; Profile Number: 15185407 Other Info

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19267698601	EN60009	KPN SIM CARD-(GB)				
19267698701	EN73001	Axiom DX8000 (WIFI/4G)				
19267698801	EN73002	Axiom DX8000 Charging Base				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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In Items for Job # 4180764 page 1 of 1



Run Sheet

John Paul Barron 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4180996	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	Alexander Email Address: alexander.gee@bitfifa.uk@gmail.com	Bitfifa UK Gate Services Ltd Dock Road South Municipal WIRRAL CH62 4SQ
Activity	REPAIR WITH PARTS	Contact Phone	07703474289	
Priority	ND FIX			
Ref 1	11734885			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 16/06/2025 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX511dhe 220v EMEA P2DeviceTagCustomer: PORTAKABINSerialNumber: 701545HH0MV6GProductIdentifier: 35S5709Model: 7015-675Physical Location: Municipal</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER_x000D_IF ATTENDING FIELD ENGINEER ENCOUNTERS ANY PROBLEMS WITH ACCESS OR LOCATING DEVICE HE SHOULD CONTACT THE SERVICE DESK NUMBER: MX511dhe_kb2021 c</p>	<p>-----ACTIVITY DESCRIPTION----Issue : PPJM EC/241.06Recommended PNs: 41X4453-41X0958Steps Performed : Cleared any debrisWiped away any dustChecked any paper is stuck in the rollersChecked 'Paper jam - remove tray 1' and then when the tray is removed it says 'remove jammed paper'. There is no paperPrinter Location :Biffa Waste Services LtdDock Road South Wirral CH62 4SQ Municipal United KingdomSource</p> <p>C:\00159493\8\paperjams\paperjam_ec241.06_and_ec241.06_paper_jam\153433706.htm=TOC=Email: lauren.pattison@biffa.co.uk---INSTRUCTIONS-----Technical Notes -----Tech to investigate pick / feed issues from tray 1.CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192690598	41X0958	MS51x SVC Pick roll				
192690606	41X4453	MS51x SVC Sensor Paper Present				
192690602	40X8305	MX61x SVC Tray Insert 250 shee				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192690600	41X0958	MS51x SVC Pick roll				
192690608	41X4453	MS51x SVC Sensor Paper Present				
192690604	40X8305	MX61x SVC Tray Insert 250 shee				

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet

John Paul Barron 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4180845	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	16/06/2025 10:41 - 17/06/2025 00:00	Contact Name	TONY RUSSELL/KIOSK 1	COMPUTACENTER HSBC 99 - 101 LORD STREET LIVERPOOL L2 6PG
Activity	TECH EXCHANGE	Contact Phone	03455835405	
Priority	ND 1600			
Ref 1	INC49548152			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Cables

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19268300401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4180703	Customer	Fujitsu Services Limited - Adhoc Collections		Job Address
SLA Window	16/06/2025 08:40 - 17/06/2025 17:00	Contact Name	HANNAH	NATWEST NATWEST 2-8 CHURCH STREET LIVERPOOL L1 3BG
Activity	COLLECTION	Contact Phone	07557194496	
Priority	ND 1700			
Ref 1	201200130318			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Do Not Cover Bybox Return Labels	Part Number _RBCALBP251DW Part Description Canon Printer Call Number W668722394 Where has part been left on site? Near TCR Site contact name Hannah Site phone number 07557194496

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

John Paul Barron 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4181126	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	16/06/2025 15:22 - 17/06/2025 17:00	Contact Name	KHATAN SALEM NASER	NAS DISCOUNT SHOP 320 UPPER PARLIAMENT STREET LIVERPOOL L8 7QL
Activity	COLLECTION	Contact Phone	07778803899	
Priority	ND 1700			
Ref 1	31185660			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1; Pin Pad	34049368 37764295

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 17/06/2025

Date 17/06/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 7

Job # 4181188	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	17/06/2025 09:30 - 17/06/2025 16:30	Contact Name	ALEXANDRA HALSALL	NATWEST NATWEST 1 LIVERPOOL ROAD CROSBY LIVERPOOL L23 2TD
Activity	COLLECTION	Contact Phone	07826 664 197	
Priority	Timed			
Ref 1	43578			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**Please Collect Between 09:30 - 16:30**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	1
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Job # 4178455	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	11/06/2025 16:16 - 17/06/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO STORES LTD TESCO STORES LTD BOCHOLT WAY RAWTENSTALL LANCASHIRE BB4 6DB
Activity	PROJECT	Contact Phone	StoreDutyManage	
Priority	AP 0900			
Ref 1	RAWTENSTALL			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Meet CC TRG engineer at store @9am	Assist CC engineer in server install

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19256509701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	5
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Job # 4180885	Customer	CXM		Job Address
SLA Window	16/06/2025 11:30 - 17/06/2025 17:00	Contact Name	DHARMESH PAREKH	NEW HALL LANE SPAR 379-381 NEW HALL LANE . PRESTON PR1 4SY
Activity	TECH EXCHANGE	Contact Phone	7903913992	
Priority	ND 1700			
Ref 1	5869020			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73002/Axiom DX8000 Charging Base x 1: Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1	<p>LAN_UK_0129360 ALREADY HANDLE ON SITE BY TS1013 - John Paul Barron 15139130</p> <p>SN NJNUMBER - not visible in system so please use details from here: 247AKD0S9477 246DHD8P5204 8931081822017197325 Repeat Swap (GPRS) 9 - 17 Elavon TID: 15139130; Date Time Logged: 20250616111013; Terminal ID: 210209415801; Profile Number: 15139130</p> <p>
 Other Info</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19268511001	EN60009	KPN SIM CARD-(GB)				
19268511101	EN73001	Axium DX8000 (WIFI/4G)				
19268511201	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Date	17/06/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	5
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In Items for Job # 4180885 page 1 of 1



Run Sheet

Berlindo D`Assuncao 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
Job # 4181265		Customer		Computacenter Limited		Job Address	
SLA Window		17/06/2025 09:00 - 17/06/2025 17:00		Contact Name	Nazahah Haq	LLOYDS BANKING GROUP PLC (008102783 Tulkeith Mill Balcarres Road Ashton- On-Ribble Tulkeith Mill Balcarres Road Ashton- On-Ribble PR2 2DY	
Activity		NON TECH EXCHANGE		Contact Phone	07913750122		
Priority		ND 1700					
Ref 1		24390121					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Contact Name - Nazahah Haq Contact Number - 07913750122 Location - AKIKA - COLLECTIONS AND RECOVERY PR2 2DY - Heritage - Device - WINDOWSke - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -				No Instructions			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19269298501	4707160	LBG:PPD HP 830 G9 i5 16GB					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19269298701	4707160	LBG:PPD HP 830 G9 i5 16GB					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4180987	Customer	NCR TESCO HHT			Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	3272UK 3272UK		TESCO 1 LONGSANDS LN LANCASHIRE LANCASHIRE PR2 9PS
Activity	TECH EXCHANGE	Contact Phone	3450269153		
Priority	ND 1700				
Ref 1	7516701424				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner not working Subject: Honeywell PDA - CT45 - Scanner not working Till number: Till serial number:23256b2df3 Date:16.06.2025 Problem description / Error message: ----- WESLEY s</p> <p>Jun 16 2025</p> <p>11:38 Serial no: 23256b2df3 Build: stock Troubleshooting: Tried soft reboot (Yes/No): yes Tried hard reboot (Yes/No): yes Tried toggling the scanner wedge settings(Yes/No): yes Tried scanning it from an application: yes </p> <p>The engineer should remain on site until completed.</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 17/06/2025

Date 17/06/2025 **Depot** Warrington **Driver** D'Assuncao, Berlindo **Jobs on Run** 5

Job # 4181276	Customer	Vista Retail Support Limited		Job Address
SLA Window	16/06/2025 16:32 - 17/06/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI 71 STRICKLAND GATE KENDAL WESTMORLAND KENDAL LA9 4LT
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3309147			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3309147 - Backdoor swap - Till 2 Printer no longer working. Need swap out	Replace MCD-PTR-CTS751-JS970-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270341601	MCD-PTR-CTS751-JS970-KIT	MCD-PTR-CTS751-JS970-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19270341801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	17/06/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	5
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Job # 4181035	Customer	Fujitsu Services Limited - Vodafone - ME		Job Address
SLA Window	16/06/2025 13:49 - 17/06/2025 20:00	Contact Name	Barrow-in-Furness (PA) 60012	VODAFONE RETAIL (BARROW IN FURNESS)
Activity	TECH EXCHANGE	Contact Phone	07717 763767	Barrow-in-Furness, Unit 2/3 , Portland Walk , Cumbria, England CUMBRIA Barrow-in-Furness LA14 1DB
Priority	ND 1900			
Ref 1	C5313144			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 17/06/2025 20:00 SLA: ND 17/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPLEX41X0918 x 1	Problem: [ME] Lexmark Printer Pick Roller worn Root Cause: Unknown Action: Engineer to replace the Pick Rollers as per procedure on TSS Test: In Use URL: Call history:: ##### Call 5313144 Problem Web Service qws_uk Mon 16 Jun 2025 13:32:06 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB000000VI324TA23 contract.pkey=23219 call.poms=1 call.zip=LA14 1DX call.address=Barrow-in-Furness Unit 2/3 Portland Walk Cumbria England call.city=Barrow-in-Furness call.customerid=INC17742255 call.problem=RET60012 - Multi Functional Printer - Paper Jam Error call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFLEXPIC call.priority=2-Medium call.datereported=6/16/2025 2:31:21 PM ##### Call 5313144 Problem Web Service qws_uk Mon 16 Jun 2025 13:32:06 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19269328001	_VPLEX41X0918	MCH:PICK ROLLER TIRE				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19269328201	_VPLEX41X0918	MCH:PICK ROLLER TIRE				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4180835	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	16/06/2025 10:40 - 17/06/2025 16:30	Contact Name	JUDITH.SCARISBRICK@HSBC.COM		COMPUTACENTER HSBC 331 LORD STREET SOUTHPORT SEFTON PR8 1NJ
Activity	TECH EXCHANGE	Contact Phone	03455834667		
Priority	ND 1600				
Ref 1	INC49551671				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19268298801						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4180267	Customer	NCR TESCO HHT		Job Address
SLA Window	17/06/2025 09:00 - 17/06/2025 17:00	Contact Name	PAUL ALLAN	TESCO CANBERRA RD LEYLAND..... LEYLAND..... PR25 3ET
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7516501243			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:23259b3d0d Date:14.06.2025 Problem description / Error message: ----- WESLEY s</p> <p>Jun 14 2025</p> <p>10:51 Serial no: 23259b3d0d Build: stock Troubleshooting: Tried powering on the device (Yes/No):yes Tried charging the device (Yes/No):yes Tried swapping out the battery (Yes/No): yes</p> <p> advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. .</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The engineer must remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



Run Sheet

David Hargreaves 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4181196	Customer	Secure Retail Limited		Job Address
SLA Window	16/06/2025 16:01 - 17/06/2025 17:00	Contact Name	DUTY MANAGER	BLACKPOOL COUNCIL BLACKPOOL COUNCIL MUNICIPAL BUILDINGS CORPORATION STREET BLACKPOOL FY1 1DE
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	00057287			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - P2PE Generic Tech Install Script	Faulty: 807-461-629 PTID: 39265130

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270172501						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19270172701						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

David Hargreaves 17/06/2025

Date	17/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4181287	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	16/06/2025 16:59 - 17/06/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5313176			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 17/06/2025 20:00 SLA: ND 17/06/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5313176 Problem Web Service qws_uk Mon 16 Jun 2025 16:16:36 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17744304 call.problem=NLC1828 Blackpool North 020 - 111095 NLC 1828 Site Blackpool North RSPID 47 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=6/16/2025 5:16:11 PM ##### Call 5313176 Problem Web Service qws_uk Mon 16 Jun 2025 16:16:36 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19270469801	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	113991		
19270470201	_SXASSET-LABEL	SXASSET-LABELSV2				

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	(No Items)	G354235 - Y Cable	4180850	CONSUMABLE INSTALL	1GB0732 H&M BURY, THE ROCK, 7 ST JOHN'S SQUARE UNIT F15, BURY, BURY, BL9 6AH	Andrius Zala	16/06/2025 10:50 17/06/2025 18:00	17/06/2025	
Verifone UK LTD	(No Items)	G354235	4180852	TECH EXCHANGE	1GB0732 H&M BURY, THE ROCK, 7 ST JOHN'S SQUARE UNIT F15, BURY, BURY, BL9 6AH	Andrius Zala	16/06/2025 10:50 17/06/2025 18:00	17/06/2025	
Computacenter Limited	19270296001	24389936	4181257	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 16 Market Place, , 16 Market Place, , OL1 1JG	Andrius Zala	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
Fujitsu Services Limited - Vodafone	19267534501	C5313099	4180726	TECH EXCHANGE	Vodafone Oldham, Oldham, 12 Town Square....Shopping Centre, Oldham, Greater Manchester, Greater Manchester, Oldham, OL1 1XE	Andrius Zala	16/06/2025 08:58 17/06/2025 17:30	17/06/2025	
PayPoint Network Ltd_Collections	(No Items)	67362	4181134	COLLECTION	MJ'S, 1 RICHMOND AVENUE, ROYTON, OLDHAM, GREATER MANCHESTER, OL2 5RH	Andrius Zala	16/06/2025 15:22 17/06/2025 17:00	17/06/2025	
Fujitsu Services Limited - Star Trains - ME	19268997101	C5313139	4180982	TECH EXCHANGE	Northern Rail - STAR, Mossley Railway Station, Manchester Road, Mossley, Ashton-Under-Lyne, E Mancs, Lancashire, Lancashire, OL5 0AB	Andrius Zala	17/06/2025 08:00 17/06/2025 12:00	17/06/2025	
GE Medical Systems Ltd	19269765001	15217169	4181105	NON TECH EXCHANGE	VENTURI CARDIOLOGY LTD, VENTURI CARDIOLOGY LTD, 4, THE SQUARE,, 740 BIRCHWOOD BLVD WARRINGTON , WA3 7QY	Andrius Zala	16/06/2025 14:59 17/06/2025 12:00	17/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	43577	4181186	COLLECTION	NATWEST, NATWEST, 36 HIGH STREET, NANTWICH, CW5 5GA	Asif Alam	17/06/2025 10:00 17/06/2025 15:00	17/06/2025	
Computacenter - Kingfisher	19270017601	24390309	4181261	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Manchester Road , Manchester Road , CW9 5LY	Asif Alam	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
Computacenter Limited - Santander	19270409601	24390515	4181325	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Asif Alam	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
Computacenter Limited - Santander	19270409901	24390559	4181331	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Asif Alam	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
Fujitsu Services Limited - Star Trains - ME	19268104001	C5313109	4180812	TECH EXCHANGE	Northern Rail - STAR, Burnage Railway Station, Fog Lane, Manchester, W Manics, Lancashire, Manchester, M20 6FJ	Asif Alam	17/06/2025 08:00 17/06/2025 12:00	17/06/2025	
Computacenter - Astra Zeneca	192682672	WOT000333538	4181013	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	17/06/2025 10:00 17/06/2025 18:00	17/06/2025	
Computacenter - Astra Zeneca	192685228	WOT000333626	4181017	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Asif Alam	17/06/2025 10:00 17/06/2025 18:00	17/06/2025	
Computacenter Maintenance Collections	19270178101	2438196601 INC0000307288 33	4181200	COLLECTION	JOHN LEWIS PLC, JL CHEADLE, WILMSLOW ROAD, CHEADLE, ENGLAND, SK8 3BZ	Asif Alam	16/06/2025 16:02 17/06/2025 17:00	17/06/2025	
Computacenter - Kingfisher	19269625901	24389105	4181247	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit5 Stanley Green Retail Park Ear I Road Cheadle Hulme, Units5 Stanley Green Retail Park Ear I Road Cheadle Hulme, SK8 6PT	Asif Alam	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone - ME	19269328001	C5313144	4181035	TECH EXCHANGE	VODAFONE RETAIL (BARROW IN FURNESS), Barrow-in-Furness, Unit 2/3 , Portland Walk , Cumbria, England, CUMBRIA, Barrow-in-Furness, LA14 1DB	Berlindo D'Assuncao	16/06/2025 13:49 17/06/2025 20:00	17/06/2025	
Vista Retail Support Limited	19270341601	3309147	4181276	TECH EXCHANGE	MCDONALDS - CAPGEMINI, 71 STRICKLAND GATE, KENDAL, WESTMORLAND, KENDAL, LA9 4LT	Berlindo D'Assuncao	16/06/2025 16:32 17/06/2025 17:00	17/06/2025	
CXM	19268510801	5869020	4180885	TECH EXCHANGE	NEW HALL LANE SPAR, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Berlindo D'Assuncao	16/06/2025 11:30 17/06/2025 17:00	17/06/2025	
CXM	19268510802	5869020	4180885	TECH EXCHANGE	NEW HALL LANE SPAR, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Berlindo D'Assuncao	16/06/2025 11:30 17/06/2025 17:00	17/06/2025	
CXM	19268510803	5869020	4180885	TECH EXCHANGE	NEW HALL LANE SPAR, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Berlindo D'Assuncao	16/06/2025 11:30 17/06/2025 17:00	17/06/2025	
CXM	19268510804	5869020	4180885	TECH EXCHANGE	NEW HALL LANE SPAR, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Berlindo D'Assuncao	16/06/2025 11:30 17/06/2025 17:00	17/06/2025	
CXM	19268510805	5869020	4180885	TECH EXCHANGE	NEW HALL LANE SPAR, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Berlindo D'Assuncao	16/06/2025 11:30 17/06/2025 17:00	17/06/2025	
CXM	19268510806	5869020	4180885	TECH EXCHANGE	NEW HALL LANE SPAR, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Berlindo D'Assuncao	16/06/2025 11:30 17/06/2025 17:00	17/06/2025	
CXM	19268510807	5869020	4180885	TECH EXCHANGE	NEW HALL LANE SPAR, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Berlindo D'Assuncao	16/06/2025 11:30 17/06/2025 17:00	17/06/2025	
Computacenter Limited	19269298501	24390121	4181265	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Tulketh Mill Balcarres Road Ashton-On-Ribble, Tulketh Mill Balcarres Road Ashton-On-Ribble, PR2 2DY	Berlindo D'Assuncao	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
NCR TESCO HHT	(No Items)	7516701424	4180987	TECH EXCHANGE	TESCO, 1 LONGSANDS LN, LANCASHIRE, LANCASHIRE, PR2 9PS	Berlindo D'Assuncao	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19270239101	C5313165	4181234	TECH EXCHANGE	TRANSPORT FOR WALES, City Road, CHESHIRE, Chester, CH1 3NS	Daniel Hanson	16/06/2025 16:19 17/06/2025 12:00	17/06/2025	
Fujitsu - Star - TFW - TC	19267861401	C5313111	4180799	TECH EXCHANGE	TRANSPORT FOR WALES, City Road, CHESHIRE, Chester, CH1 3NS	Daniel Hanson	16/06/2025 09:55 17/06/2025 15:00	17/06/2025	
Computacenter - Morrisons BAU	19268514701	SCTASK0108946	4180884	DELIVERY	MORRISONS MANUFACTURING, MORRISONS MANUFACTURING, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	Daniel Hanson	16/06/2025 11:30 17/06/2025 17:00	17/06/2025	
Computacenter - Morrisons BAU	19269705901	TAS000017288632	4181085	TECH EXCHANGE	FARMERS BOY (DEESIDE) LTD, FARMERS BOY (DEESIDE) LTD, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	Daniel Hanson	16/06/2025 14:48 17/06/2025 17:00	17/06/2025	
Computacenter Horizon Project	192489396	43487474_CLF516_1706	4175729	TECH EXCHANGE_R	JACQUI MOLYNEUX, MARKS AND SPENCER, CHESETER, CH99 9FB	Daniel Hanson	08/06/2025 13:45 17/06/2025 17:00	17/06/2025	
Computacenter Limited - HSBC	19268296901	INC49556520	4180834	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Daniel Hanson	16/06/2025 10:40 17/06/2025 17:00	17/06/2025	
Computacenter Limited - HSBC	19268297301	INC49542660	4180839	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Daniel Hanson	16/06/2025 10:40 17/06/2025 17:00	17/06/2025	
Computacenter Limited - HSBC	19268297601	INC49492011	4180841	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Daniel Hanson	16/06/2025 10:40 17/06/2025 17:00	17/06/2025	
Vista Retail Support Limited	19270524301	3307106	4181296	TECH EXCHANGE	LIDL, PARC DYFFRYN, FLINTSHIRE, PRESTATYN, LL19 9DG	Daniel Hanson	16/06/2025 17:17 17/06/2025 17:00	17/06/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	19270172501	00057287	4181196	TECH EXCHANGE	BLACKPOOL COUNCIL , BLACKPOOL COUNCIL , MUNICIPAL BUILDINGS , CORPORATION STREET , BLACKPOOL, FY1 1DE	David Hargreaves	16/06/2025 16:01 17/06/2025 17:00	17/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19270469801	C5313176	4181287	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	David Hargreaves	16/06/2025 16:59 17/06/2025 20:00	17/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19270470201	C5313176	4181287	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	David Hargreaves	16/06/2025 16:59 17/06/2025 20:00	17/06/2025	
NCR TESCO HHT	(No Items)	7516501243	4180267	TECH EXCHANGE	TESCO, CANBERRA RD, LEYLAND....., LEYLAND....., PR25 3ET	David Hargreaves	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
Computacenter Limited - HSBC	19268298801	INC49551671	4180835	TECH EXCHANGE	COMPUTACENTER HSBC, 331 LORD STREET, SOUTHPORT, SEFTON, PR8 1NJ	David Hargreaves	16/06/2025 10:40 17/06/2025 16:30	17/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19269203501	DEL1589725	4181023	CHAIR INSTALL	39 CASTLE STREET, HAPTON, NA, BURNLEY, BB12 7JT	David Ranson	16/06/2025 13:36 17/06/2025 17:00	17/06/2025	
POSTURITE LIMITED	19270157101	DEL1588651	4181193	CHAIR INSTALL	WINCANTON, 1 PETTER COURT, MELLOR BROOK, BUILDING S230 - ED GLASS, BLACKBURN, BB2 7FS	David Ranson	16/06/2025 15:57 17/06/2025 17:00	17/06/2025	
POSTURITE LIMITED	19267729401	DEL1587561	4180769	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	David Ranson	16/06/2025 09:37 17/06/2025 17:00	17/06/2025	
Computacenter Limited - HSBC	19268299101	RITM34637651	4180840	DELIVERY	COMPUTACENTER HSBC, FLAT 1202 VICTORIA RESIDENCE, 16 SILVERCROFT STREET, M15 4ZE	David Ranson	16/06/2025 10:40 17/06/2025 17:00	17/06/2025	
POSTURITE LIMITED		DEL1584180	4179871	MANPOWER	HANDELSBANKEN PLC, 101 BARBIROLI SQUARE, MANCHESTER, M2 3BG	David Ranson	17/06/2025 10:00 17/06/2025 15:00	17/06/2025	
POSTURITE LIMITED	19270581601	DEL1589379	4181304	CHAIR INSTALL	CATHERINE SMITH WR:30510, 42 DANESWAY, PENDLEBURY, SWINTON, MANCHESTER, M27 4JS	David Ranson	16/06/2025 17:39 17/06/2025 17:00	17/06/2025	
Computacenter Limited	(No Items)	24387078r	4180973	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Tech Bar, Room 6 floor 6 11 Portland st, Tech Bar, Room 6 floor 6 11 Portland st, M3 7JY	David Ranson	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical****DO NOT INVOICE****	192690598	11734885	4180996	REPAIR WITH PARTS	Biffa Waste Services Ltd, Dock Road South, Municipal, WIRRAL, CH62 4SQ	John Paul Barron	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192690606	11734885	4180996	REPAIR WITH PARTS	Biffa Waste Services Ltd, Dock Road South, Municipal, WIRRAL, CH62 4SQ	John Paul Barron	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192690602	11734885	4180996	REPAIR WITH PARTS	Biffa Waste Services Ltd, Dock Road South, Municipal, WIRRAL, CH62 4SQ	John Paul Barron	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
Fujitsu Services Limited - Adhoc Collections	(No Items)	201200130318	4180703	COLLECTION	NATWEST, NATWEST, 2-8 CHURCH STREET, LIVERPOOL, L1 3BG	John Paul Barron	16/06/2025 08:40 17/06/2025 17:00	17/06/2025	
COMPUTACENTER HSBC – EBBT	19268300401	INC49548152	4180845	TECH EXCHANGE	COMPUTACENTER HSBC, 99 - 101 LORD STREET, LIVERPOOL, L2 6PG	John Paul Barron	16/06/2025 10:41 17/06/2025 00:00	17/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43578	4181188	COLLECTION	NATWEST, NATWEST, 1 LIVERPOOL ROAD, CROSBY, LIVERPOOL, L23 2TD	John Paul Barron	17/06/2025 09:30 17/06/2025 16:30	17/06/2025	
PayPoint Network Ltd_Collections	(No Items)	31185660	4181126	COLLECTION	NAS DISCOUNT SHOP, 320 UPPER PARLIAMENT STREET, LIVERPOOL, L8 7QL	John Paul Barron	16/06/2025 15:22 17/06/2025 17:00	17/06/2025	
CXM	19267698401	5868962	4180764	INSTALL	PR JONES WATCHMAKER AND JEWELL, 83 KING STREET, .. KNUTSFORD, WA16 6DX	John Paul Barron	16/06/2025 09:30 17/06/2025 17:00	17/06/2025	
CXM	19267698402	5868962	4180764	INSTALL	PR JONES WATCHMAKER AND JEWELL, 83 KING STREET, .. KNUTSFORD, WA16 6DX	John Paul Barron	16/06/2025 09:30 17/06/2025 17:00	17/06/2025	
CXM	19267698403	5868962	4180764	INSTALL	PR JONES WATCHMAKER AND JEWELL, 83 KING STREET, .. KNUTSFORD, WA16 6DX	John Paul Barron	16/06/2025 09:30 17/06/2025 17:00	17/06/2025	
CXM	19267698404	5868962	4180764	INSTALL	PR JONES WATCHMAKER AND JEWELL, 83 KING STREET, .. KNUTSFORD, WA16 6DX	John Paul Barron	16/06/2025 09:30 17/06/2025 17:00	17/06/2025	
CXM	19267698405	5868962	4180764	INSTALL	PR JONES WATCHMAKER AND JEWELL, 83 KING STREET, .. KNUTSFORD, WA16 6DX	John Paul Barron	16/06/2025 09:30 17/06/2025 17:00	17/06/2025	
CXM	19267698406	5868962	4180764	INSTALL	PR JONES WATCHMAKER AND JEWELL, 83 KING STREET, .. KNUTSFORD, WA16 6DX	John Paul Barron	16/06/2025 09:30 17/06/2025 17:00	17/06/2025	
CXM	19267698407	5868962	4180764	INSTALL	PR JONES WATCHMAKER AND JEWELL, 83 KING STREET, .. KNUTSFORD, WA16 6DX	John Paul Barron	16/06/2025 09:30 17/06/2025 17:00	17/06/2025	
Verifone UK LTD	(No Items)	G354249	4181095	TECH EXCHANGE	PIZZA EXPRESS - 2251 - KNUTSFO, 117A KING STREET, CHESHIRE, N/A, N/A, WA16 6EH	John Paul Barron	16/06/2025 14:51 17/06/2025 18:00	17/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19268576601	DEL1589432	4180899	CHAIR INSTALL	STEVE HIGGINS, 17 DRYERSFIELD, CHESTER, CH3 5RQ	Nadeem Saleem	16/06/2025 11:40 17/06/2025 17:00	17/06/2025	
POSTURITE LIMITED	19267637501	DEL1587570	4180740	CHAIR INSTALL	TRACY MORTON, 9 DENHAM CLOSE, LIVERPOOL, L12 0PA	Nadeem Saleem	16/06/2025 09:15 17/06/2025 17:00	17/06/2025	
POSTURITE LIMITED	19270189901	DEL1588165	4181206	BARIATRIC INSTALL	HMRC INDIA BUILDINGS, 31 WATER STREET, DRURY LANE ENTRANCE, LIVERPOOL, L2 0RD	Nadeem Saleem	16/06/2025 16:05 17/06/2025 17:00	17/06/2025	
POSTURITE LIMITED	19270574601	DEL1589194	4181303	CHAIR INSTALL	HMRC, INDIA BUILDINGS, WATER STREET, LIVERPOOL, L2 7LS	Nadeem Saleem	16/06/2025 17:38 17/06/2025 17:00	17/06/2025	
Computacenter - Astra Zeneca	192473961	WOT000323533	4180719	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Nadeem Saleem	17/06/2025 10:00 17/06/2025 18:00	17/06/2025	
Computacenter - Astra Zeneca	192687612	WOT000333585	4181018	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Nadeem Saleem	17/06/2025 10:00 17/06/2025 18:00	17/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000332189	4179590	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Nadeem Saleem	17/06/2025 09:00 17/06/2025 18:00	17/06/2025	
POSTURITE LIMITED	19267736601	DEL1586711	4180772	CHAIR INSTALL	FAITH ELLIS, 32 ST. BEDES VIEW, WIDNES, WA8 7FL	Nadeem Saleem	16/06/2025 09:39 17/06/2025 17:00	17/06/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Ltd Tesco Project	19256509701	RAWTENSTALL	4178455	PROJECT	TESCO STORES LTD, TESCO STORES LTD, BOCHOLT WAY, RAWTENSTALL, LANCASHIRE, BB4 6DB	Osama Shahhoud	11/06/2025 16:16 17/06/2025 17:00	17/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19267709801	C5313100	4180766	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Ryan Owen	17/06/2025 08:00 17/06/2025 14:00	17/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19267710201	C5313100	4180766	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Ryan Owen	17/06/2025 08:00 17/06/2025 14:00	17/06/2025	
Computacenter Horizon Project	(No Items)	43386818_CLF 515_1606	4180993	TECH EXCHANGE_R	MATTHEW WHITE, LANDAMARK ST PETER'S SQUARE, MANCHESTER, M1 4BP	Ryan Owen	16/06/2025 09:00 17/06/2025 17:00	17/06/2025	
COGNIZANT HAYS WAREHOUSING	19259351301	SCTASK0044978	4178939	COLLECTION	HAYS SPECIALIST RECRUITMENT LTD, HAYS SPECIALIST RECRUITMENT LTD, CITY TOWER, PICCADILLY PLAZA, MANCHESTER, M1 4BT	Ryan Owen	12/06/2025 10:53 17/06/2025 17:00	17/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43569	4180971	COLLECTION	65 RUSHFORD STREET, 65 RUSHFORD STREET, MANCHESTER, M12 4NT	Ryan Owen	17/06/2025 12:00 17/06/2025 17:00	17/06/2025	
NCR TESCO HHT	(No Items)	7516501322	4180279	TECH EXCHANGE	TESCO, QUAYS CAMPUS, GREATER MANCHESTER, GREATER MANCHESTER, M5 3AW	Ryan Owen	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
NCR TESCO HHT	(No Items)	7516501324	4180280	TECH EXCHANGE	TESCO, QUAYS CAMPUS, GREATER MANCHESTER, GREATER MANCHESTER, M5 3AW	Ryan Owen	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
NCR TESCO HHT	(No Items)	7516701558	4181162	TECH EXCHANGE	TESCO, QUAYS CAMPUS, GREATER MANCHESTER, GREATER MANCHESTER, M5 3AW	Ryan Owen	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
Diebold Nixdorf UK Limited	(No Items)	ZQ620 bootstock please return Ryan Owen	4167766	MANPOWER	Manchester, Manchester, Diebold Nixdorf UK Limited, M50 1DE	Ryan Owen	29/05/2025 09:00 17/06/2025 17:00	17/06/2025	
Computacenter Limited - HSBC	19268297901	RITM34321124	4180838	COLLECTION	COMPUTACENTER HSBC, APARTMENT 505, TAYLEUR APARTMENTS, SALFORD, M50 3AQ	Ryan Owen	16/06/2025 10:40 17/06/2025 17:00	17/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19269142201	C5313143	4181009	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Simon Heath	16/06/2025 13:24 17/06/2025 20:00	17/06/2025	
Computacenter Horizon Project	(No Items)	CLF471_Blackburn_1306_1_DEF.LIN	4181000	PROJECT	HSBC, 60 CHURCH STREET, BLACKBURN LANCASHIRE, BB1 5AS	Simon Heath	16/06/2025 09:00 17/06/2025 14:00	17/06/2025	
Computacenter - Kingfisher	19269625601	24389241	4181241	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	Simon Heath	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	
Computacenter - Kingfisher	19269626301	24389241	4181241	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	Simon Heath	17/06/2025 09:00 17/06/2025 17:00	17/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER_SCTA SK1433826_17/ 06/2025	4155409	MANPOWER	COMPRESSION, 1-3 Helix Business Park, New Bridge Road, Ellesmere Port, , Cheshire, CH65 4LR,	Stephen Fitton	17/06/2025 08:00 17/06/2025 17:00	17/06/2025	