



Run Sheet

Stephen Fitton 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4250231	Customer	Training Account		Job Address
SLA Window	25/09/2025 09:00 - 01/10/2025 17:00	Contact Name	.	Warrington Warrington TVS online WA5 7TN
Activity	ENGINEER TRAINING	Contact Phone	.	
Priority	2HR			
Ref 1	Stephen Fitton NG25ZGP			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
https://rico.jotform.com/Tech_Services/old-fuel-card-disposal-process	196018314 trace request - please test new fuel card before filling in the link - new card pin 6049

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196018314						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
Job # 4254709		Customer		COMPUTACENTER HSBC – EBBT		Job Address	
SLA Window		30/09/2025 15:18 - 01/10/2025 16:30		Contact Name	MATTHEW HUGHES / KIOSK 1	COMPUTACENTER HSBC HSBC 60 MOSTYN STREET LLANDUDNO LL30 2SF	
Activity		TECH EXCHANGE		Contact Phone			
Priority		ND 1600					
Ref 1		INC50270122					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.				Eb Pcip: 129.101.160.75Sm: 255.255.255.224Dg: 129.101.160.65			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19621063901							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19621064101							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Stephen Fitton 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4254151	Customer	VIP Computer Centre Limited		Job Address
SLA Window	30/09/2025 09:25 - 01/10/2025 15:00	Contact Name	STUART EVANS	COLEG MENAI COLEG MENAI MENAI HOUSE FFORDD PENLAN BANGOR LL57 4HJ
Activity	TECH EXCHANGE	Contact Phone	01248 270125	
Priority	ND 1500			
Ref 1	36921			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please replace the NVME drive	<p>Engineer to initially visit Reception to sign in and be issued with a visitor lanyard please.</p> <p>***ATTEND DURING SCHOOL HOURS***</p> <p>SERIAL -..... CM083167-017</p> <p>FAULT - Replace NVME and boot the system.</p> <p>Should you identify any damage to the equipment that Zootorm has supplied or the unit(s) on site then you MUST contact Zootorm before continuing with the call on 01925 847 282.....(9.00 17.00 Monday Friday) If you have any problems whilst on site which include installation of components and removal you MUST contact our technical line FIRST and report your findings to the team when you call Zootorm please identify yourself as a RICO Engineer attending a warranty call.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19618879101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19618879301						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Stephen Fitton 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4254159	Customer	VIP Computer Centre Limited		Job Address
SLA Window	30/09/2025 09:27 - 01/10/2025 15:00	Contact Name	STUART EVANS	COLEG MENAI COLEG MENAI MENAI HOUSE FFORDD PENLAN BANGOR LL57 4HJ
Activity	TECH EXCHANGE	Contact Phone	01248270125	
Priority	ND 1500			
Ref 1	36920			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please replace the NVME drive	<p>Engineer to initially visit Reception to sign in and be issued with a visitor lanyard please.</p> <p>***ATTEND DURING SCHOOL HOURS***</p> <p>SERIAL -.....CM083167-068</p> <p>FAULT - Replace NVME drive</p> <p>Should you identify any damage to the equipment that Zootorm has supplied or the unit(s) on site then you MUST contact Zootorm before continuing with the call on 01925 847 282.....(9.00 17.00 Monday Friday) If you have any problems whilst on site which include installation of components and removal you MUST contact our technical line FIRST and report your findings to the team</p> <p>when you call Zootorm please identify yourself as a RICO Engineer attending a warranty call.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19618884601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19618884801					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4251078	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 15:00	Contact Name	Site Manager	HSBC HSBC HSBC LL49 9LN
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1500			
Ref 1	PORTHMADOG			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Attend and check cabling on any EBBT kiosks on site. MUST take picture on arrival and also once any remedial work has been carried out and attach to POD closure with an update in the notes of any work carried out. Kiosk needs to be left with the cabling running down the trunking at the back of the kiosk.	Any issues please call James - 07825 092919

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4254534	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	30/09/2025 14:01 - 01/10/2025 17:00	Contact Name	IAN MURGATROYD	55 KINGSLEIGH ROAD 55 KINGSLEIGH ROAD STOCKPORT SK4 3PP
Activity	COLLECTION	Contact Phone	07890 382596	
Priority	ND 1700			
Ref 1	44776			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4254446	Customer	Computacenter Limited		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Carissa Nicholls	52 Alexandra Road
Activity	COLLECTION	Contact Phone	07375141988	52 Alexandra Road
Priority	ND 1700			52 Alexandra Road
Ref 1	WOT000456519			MOSS SIDE
Ref 2				M16 7BA
No. of Parts	1			

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196199241	0000000000048275	BIG:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196199243		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2511DVJ			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4249633	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	23/09/2025 16:14 - 01/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0479859			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device- Hewlett Packard Inc. :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238 Collect Device -UK048497 - HP ZBook Firefly G10 14 / 5CG3202C1D

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19599266801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19599267001						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Claire Booth 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4250233	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	24/09/2025 11:00 - 01/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0481507			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device- Hewlett Packard Inc. :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238</p> <p>Collect Device -UK049682 - HP ZBook Firefly G10 14 / 5CG32122G0</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19602014401						

Returned Items



Run Sheet

Claire Booth 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4250236	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	24/09/2025 11:03 - 01/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0481523			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device- Hewlett Packard Inc. :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238</p> <p>Collect Device -UK031332 - HP 840 G8 i7 / 5CG2122XWQ</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19602079301						

Returned Items



Run Sheet

Claire Booth 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4251921	Customer	Computacenter Limited			Job Address
SLA Window	29/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Rebecca Newsham		Manchester Westminster House Manchester Westminster House Westminster House MANCHESTER England M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	07955343872		
Priority	ND 1700				
Ref 1	WOT000449750				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
195948310	00000000000482525	5P:LBG:DLM HP 840 G11 16GB	5CG4384X4D			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4254519	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	02/10/2025 10:00 - 01/10/2025 16:00	Contact Name		DAVID COBHAM	NATWEST NATWEST 64 BURY OLD ROAD MANCHESTER M8 5NW
Activity	COLLECTION	Contact Phone		078177 44148	
Priority	Timed				
Ref 1	44772				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**Please collect 10:00 - 16:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



Run Sheet

Asif Alam 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	1
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Job # 4253659	Customer	HCL - Dover		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	.	United Kingdom Moss Lane View Great Britain Skelmersdale WN8 9TN
Activity	MANPOWER	Contact Phone	.	
Priority	ND 1700			
Ref 1	DOVER SKELMERSDALE SCH			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
DOVER SKELMERSDALE SCH	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4254893	Customer	POSTURITE LIMITED			Job Address		
SLA Window	30/09/2025 17:55 - 01/10/2025 17:00	Contact Name	LAURA ROBINSON		LAURA ROBINSON 526 MATHER AVENUE LIVERPOOL L19 4UG		
Activity	CHAIR INSTALL	Contact Phone	03000585316				
Priority	ND 1700						
Ref 1	DEL1630069						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
RFD BOOKINGPlease call 1 hour before arrival.Customer Ref / PO: 6000280043Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19621796401	500000466	Kinetic Medium Chair With Lumb				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4254073	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/09/2025 06:53 - 01/10/2025 17:00	Contact Name	PAUL GRIFFITHS		PAUL GRIFFITHS 145 CHAPEL STREET ST. HELENS WA10 2BN
Activity	CHAIR SP INSTALL	Contact Phone	07716498402		
Priority	ND 1700				
Ref 1	DEL1629920				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:1959 PO317804Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19618241401	9787501BLA	Positiv Plus Medium Back No Ne				
19618241402	100138872	Rectangular Chair Mat - Carpet				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19618241601	9787501BLA	Positiv Plus Medium Back No Ne				
19618241701	100138872	Rectangular Chair Mat - Carpet				



Run Sheet

Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4254383	Customer	POSTURITE LIMITED			Job Address		
SLA Window	30/09/2025 12:22 - 01/10/2025 17:00	Contact Name	TYLER TILLY BY DEBBIE STALKER		WIGAN AC BROCOL HOUSE 71 KING STREET WIGAN WN1 1EA		
Activity	CHAIR SP INSTALL	Contact Phone	07590226270				
Priority	ND 1700						
Ref 1	DEL1631259						
Ref 2							
No. of Parts	2						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 28135 200019387Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19620022501	9900004	Homeworker Plus Ergonomic Chai				
19620022502	9790026	Fellowes Standard Footrest				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19620022701	9900004	Homeworker Plus Ergonomic Chai				
19620022801	9790026	Fellowes Standard Footrest				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4254894	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/09/2025 17:55 - 01/10/2025 17:00	Contact Name	GEOFF COX	GEOFF COX 24 BOWDEN CLOSE CULCHETH WA3 4LG
Activity	CHAIR INSTALL	Contact Phone	07813613272	
Priority	ND 1700			
Ref 1	DEL1631594			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: MF-14560for Geoff Cox Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. CULCHETH WA3%204LG >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19621795701	100093553	ZentoFit Large Back Medium Sea				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19621795901	100093553	ZentoFit Large Back Medium Sea				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4254889	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/09/2025 17:53 - 01/10/2025 17:00	Contact Name	RICHARD LESSONS	A I G EUROPE (UK) LTD 201 DEANSGATE MANCHESTER M3 3NW
Activity	CHAIR INSTALL	Contact Phone	02086335613	
Priority	ND 1700			
Ref 1	DEL1631775			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: 4TH FLOOR BEST TO PARK ON BOOTLE STREET WHICH IS WHERE THE DELIVERY LIFT IS *** Please call 1 hour before arrival.Customer Ref / PO: 4500432670/Items on order:</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1631775&address=A%201%20G%20Europe%20(UK)%20Ltd%201%20Deansgate%20MANCHESTER</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19621792501	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19621792701	9787501BLA	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4254099	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/09/2025 08:03 - 01/10/2025 17:00	Contact Name	JOANA BATISTA	JOANA BATISTA 35 MILNER STREET SWINTON MANCHESTER M27 4AS
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07783821986	
Priority	ND 1700			
Ref 1	DEL1625302			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
*** Customer Instructions: ***customer office is upstairs*** *** *** Customer Instructions: My office is on the second floor so there are stairs. No parking issues I have a big driveway just need to remove my/my husband's car. *** Please call 1 hour before arrival.Customer Ref / PO: 600294462Items on order:	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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In Items for Job # 4254099 page 1 of 1



Run Sheet
Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Returned Items for Job # 4254099 page 1 of 1



Run Sheet

Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4254684	Customer	PayPoint Unscheduled			Job Address		
SLA Window	30/09/2025 15:17 - 01/10/2025 17:00	Contact Name	VIJAYATHARSANI ELANGAVENTHAN		GREEN GATE MINI MARKET 506 HALIFAX ROAD SOUTH YORKSHIRE OL16 2RD		
Activity	COLLECTION	Contact Phone	447534878631				
Priority	ND 1700						
Ref 1	31285944						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive) - 37591932 38967968 38946225 Zebra Printer

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4254343	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/09/2025 11:56 - 01/10/2025 17:00	Contact Name	BRIGITTE PAWLICA	BRIGITTE PAWLICA 3 GARDEN CITY RAMSBOTTOM BURY BL0 9TN
Activity	CHAIR SP INSTALL	Contact Phone	07999687710	
Priority	ND 1700			
Ref 1	DEL1630070			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
*** Customer Instructions: *** ***RFD BOOKING***Please call 1 hour before arrival.Customer Ref / PO: 4102916525Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf



Run Sheet
Nadeem Saleem 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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In Items for Job # 4254343 page 1 of 1



Run Sheet

John Paul Barron 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4254588	Customer	Computacenter Limited		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Adele Carter	Liverpool 55 Derby Road Liverpool 55 Derby Road 55 Derby Road, Huyton LIVERPOOL England L36 9UQ
Activity	TECH EXCHANGE	Contact Phone	07779875388	
Priority	ND 1700			
Ref 1	WOT000452684			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"halifax_branch""req_for_site_information":"halifax_branch"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196121960	0000000000048413	SWP:LBG:DLM MS Surf Pro 9 i5/16/256-BW	D0F37FDX24173BF			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196121962		0F01Q7B23283BF - Buy and Store :B&S:LBG	M50907B23283BF	56 W11 Plat		

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

John Paul Barron 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4254170	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name		Molly Mitchell	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	NON TECH EXCHANGE	Contact Phone		x	To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000456330				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PC26EB75", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "2025-08-27", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231655_4000_NAM", "IMMUNOLOGY", "Cost Center Account Number": "CC_0000231655_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196164197	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XX90F			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196164199		PC26EB75 - Lenovo 20XGS0AE1M	PC26EB75			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	01/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4250137	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Michael Taylor	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	COLLECTION	Contact Phone	+447413775581	To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000383987			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EAXD","Remove Item 1":"Please collect and remove single device." "Requested by date": "2025-10-01" "Customer Catalog ID": " " "Cost Center Name": "CC_0000231962_4000_NAM Manufacturing Support" "Cost Center Account Number": "CC_0000231962_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196012256	Please collect and remove single device.	Please collect and remove single device.	PC26EAXD			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4254806	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	30/09/2025 16:24 - 01/10/2025 13:00	Contact Name	MANAGER	PICTON FOOD & WINE PICTON FOOD & WINE 145-147 PICTON ROAD WAVERTREE LIVERPOOL L15 4LG
Activity	TECH EXCHANGE	Contact Phone	01517334115	
Priority	4HR			
Ref 1	02593057			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34039860//31113330//T3	02519878 - ref 34039860 - TID unit is unable to log in due to failing connection with wifi ethernet and hotspot unable to add back to moki as the unit can't log in. Swap required.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4254289	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	30/09/2025 10:59 - 01/10/2025 15:13	Contact Name		4144 Liverpool One	Liverpool One
Activity	NON TECH EXCHANGE	Contact Phone		0151 705 2090	59 South John Street, Liverpool ONE Shopping Ctr
Priority	ND 1900				Liverpool
Ref 1	C5321142				Liverpool
Ref 2					L1 8BU
No. of Parts	1				

Instructions 1	Instructions 2
ND 01/10/2025 15:13 SLA: ND 01/10/2025 15:13 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5321142 Problem Web Service qws_uk Tue 30 Sep 2025 09:13:35 A+C+P agent.loginname=qws_uk equipment.assettag=EELGB000000O4144TRB2 contract.pkey=22856 call.poms=1 call.zip=L1 8BU call.address=59 South John Street Liverpool ONE Shopping Ctr call.city=Liverpool call.customerid=INC18248664 call.problem=SW- Lenovo X12 Tablet - tablet turns itself off anytime user using it //replacement of tablet with SN PW-04L2XS needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=9/30/2025 10:13:07 AM ##### Call 5321142 Problem Web Service qws_uk Tue 30 Sep 2025 09:13:35 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619550701	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4254315	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/09/2025 09:00 - 01/10/2025 17:00	Contact Name	.	MCDONALDS - NCR 28 JENNIFER AVENUE VAUXHALL LIVERPOOL VAUXHALL L5 5AA
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3420337			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3420337 DT - HME 6200- Headset broken	***BACK DOOR SWAP ONLY*** MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619828801	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19619829001						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

John Paul Barron 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4254319	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/09/2025 09:00 - 01/10/2025 17:00	Contact Name	.	MCDONALDS - NCR 263-267 RICE LANE LIVERPOOL LANCASHIRE LIVERPOOL L9 3BY
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3420426			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3420426 P4 - DT - HME 6200 - Damaged	***BACK DOOR SWAP ONLY*** MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619830901	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				



Run Sheet

John Paul Barron 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4254729	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	San Cheung	Liverpool University Hospitals NHS Broadway Lower Lane Aintree House Volunteers LIVERPOOL L9 7AL	
Activity	REPAIR	Contact Phone	01515292408		
Priority	ND FIX				
Ref 1	11851245				
Ref 2					
No. of Parts	0				

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4254535	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Margaret Edwards	Liverpool University Hospitals NHS Lower Lane Pharmacy Office 1501 LIVERPOOL L9 7AL
Activity	REPAIR WITH PARTS	Contact Phone	+441515298730	
Priority	ND 1700			
Ref 1	1-544650964603			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>**Printer physical location is Prosthetics and Wheelchair Reception and site contact person Margaret Edwards/+441515298730/margaret.edwards@aintree.nhs.uk *</p> <p>Intervention #: 1 SLA: 01/10/2025 17:00-----ASSET INFORMATION---ProductName: CX860dte High Volt BH CY KW IE MT LB OM QA SA GB A</p> <p>DeviceTagCustomer: 07292 SerialNumber: 7564628010C6C ProductIdentifier: 42K0685 Model: 7564-536</p> <p>Physical Location: Prosthetics & Wheelchair</p> <p>----ACCOUNT INFORMATION----</p>	<p>----ACTIVITY DESCRIPTION----</p> <p>Please Install part(s)</p> <p>----INSTRUCTIONS----</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196068626	41X0929	CS82x SVC Maint Kit, Fuser			Missing	
196206445	41X0929	CS82x SVC Maint Kit, Fuser				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196068628	41X0929	CS82x SVC Maint Kit, Fuser			Good	
196206447	41X0929	CS82x SVC Maint Kit, Fuser				



Run Sheet

John Paul Barron 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4254835	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Leanne Worsley	Liverpool University Hospitals NHS
Activity	CONSUMABLE INSTALL	Contact Phone	01517063222	Elective Care Centre First Avenue, Lower Lane Diabetic Eye Screening, Grd Fl, LIVERPOOL L9 7AL
Priority	ND 1700			
Ref 1	1-544774779209			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 01/10/2025 17:00-----ASSET INFORMATION---ProductName: MS610de High Volt DZ AT BA BE BG HR CZ EE FR EG GRDDeviceTagCustomer: 06496SerialNumber: 45147GHH45N94ProductIdentifier: 35S0530Model: 4514-646Physical Location: Diabetic Eye Screening Grd Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196214595	40X8436	MS61x SVC Maint Kit Fuser 220V				



Run Sheet

Daniel Hanson 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4254917	Customer	Computacenter Limited			Job Address		
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	DOROTA MACIASZCZYK		WM MORRISON SUPERMARKETS P L C UNIT 105/106 TENTH AVENUE DEESIDE		
Activity	TECH EXCHANGE	Contact Phone	01244286911		UNIT 105/106 TENTH AVENUE DEESIDE CH5 2UA		
Priority	ND 1700						
Ref 1	24513701						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
Please swap unit	Dorota Maciaszczyk 01244286900 Unit 105/106 Tenth Avenue Deeside Clwyd Wales CH5 2UA United Kingdom SWAP

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4254918	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Dorota Maciaszczyk	WM MORRISON SUPERMARKETS P L C (008 Unit 105/106 Tenth Avenue Deeside Unit 105/106 Tenth Avenue Deeside CH5 2UA
Activity	TECH EXCHANGE	Contact Phone	+44 1244 286900	
Priority	ND 1700			
Ref 1	24513702			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Dorota Maciaszczyk 01244286911 Unit 105/106 Tenth Avenue Deeside Clwyd Wales CH5 2UA United Kingdom Swap

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4254812	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Dorota Maciaszczyk	WM MORRISON SUPERMARKETS P L C (008 Unit 105/106 Tenth Avenue Deeside
Activity	NON TECH EXCHANGE	Contact Phone	+44 1244 286900	Unit 105/106 Tenth Avenue Deeside CH5 2UA
Priority	ND 1700			
Ref 1	24513635			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Replace - Swap Model: Samsung SM-T500 Serial Number:R9TR100844J Asset:BMUDDYB00334 Name:Dorota Maciaszczyk Contact Number:01244 286900	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19620724101	4263961	MORR:Samsung T510 Galaxy Activ				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4254913	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Dorota Maciaszczyk	WM MORRISON SUPERMARKETS P L C (008 Unit 105/106 Tenth Avenue Deeside
Activity	NON TECH EXCHANGE	Contact Phone	+44 1244 286900	Unit 105/106 Tenth Avenue Deeside CH5 2UA
Priority	ND 1700			
Ref 1	24513635			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Replace - Swap Model: Samsung SM-T500 Serial Number:R9TR100844J Asset:BMUDDYB00334 Name:Dorota Maciaszczyk Contact Number:01244 286900	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19621751101	4263961	MORR:Samsung T510 Galaxy Activ				



Run Sheet

Daniel Hanson 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4250153	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	MARIELLE.BECKETT@HSBC.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER		
Activity	TECH EXCHANGE	Contact Phone	07474907370		KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB		
Priority	ND 1600						
Ref 1	RITM37184140r						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ou must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19597564401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4254486	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	ASDA 4143	ASDA STORES LIMITED Holt Road General Office - IP10.125.26.146 WREXHAM LL13 8HL
Activity	REPAIR WITH PARTS	Contact Phone	01978367200	
Priority	ND FIX			
Ref 1	11851122			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 01/10/2025 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX826ade EMEA P2' for ReturnDeviceTagCustomer: 4143SerialNumber: 7465039021F43ProductIdentifier: 3092019Model: 7465-836Physical Location: Store Ground Floor</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only:- Monday Friday 09:00 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 17:00 Sunday 10:00 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday Saturday 09:00 17:00 Sunday & Bank Holidays 10:00 16:00 All Maintenance kits: - 3 day SLA. Monday Friday 09:00 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC0908955. Tray 1 keeps pushing out.Tray 1 keeps pushing out will not stay inside option no signs of any damage tray will just not stay in sending engineer to review. MX826 General OfficeHost MX826-001-4143.s04143.asda.ukip 10.125.26.146Sarah 01978 367200FL---INSTRUCTIONS-----Technical Notes -----JB. @TECH: Please investigate Tray 1 keeps pushing out.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196201838	41X1108	MS82x SVC Rollers pick				
196201854	41X1646	MX82x SVC Tray Insert 550 shee				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4254499	Customer	Secure Retail Limited			Job Address
SLA Window	30/09/2025 13:37 - 01/10/2025 17:00	Contact Name	TRACY MOORE		WEST MIDLANDS RAILWAYS WEST MIDLANDS RAILWAYS PLATFORM 12 CREWE RAILWAY STATION CREWE CW2 6HR
Activity	TECH EXCHANGE	Contact Phone	03300955760		
Priority	ND 1700				
Ref 1	00060438				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange: 02000103005020110838/M020-110838

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19620413101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19620413301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4254501	Customer	Secure Retail Limited			Job Address
SLA Window	30/09/2025 13:43 - 01/10/2025 17:00	Contact Name	REBECCA HAY		WEST MIDLANDS RAILWAYS WEST MIDLANDS RAILWAYS PLATFORM 12 CREWE RAILWAY STATION CREWE CW2 6HR
Activity	TECH EXCHANGE	Contact Phone	03300955760		
Priority	ND 1700				
Ref 1	00060439				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange: 02000103005020107100/M020-107100

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19620436301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19620436501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
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Job # 4254529	Customer	Computacenter - Kingfisher		Job Address
SLA Window	30/09/2025 13:59 - 01/10/2025 17:00	Contact Name	ELLIS MASON	B & Q B & Q PLC BURTON ROAD KENDAL LA9 7JU
Activity	TECH EXCHANGE	Contact Phone	+441539817000	
Priority	ND 1700			
Ref 1	24522356			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01234SCO81P Till number: 81 Peripheral make/model(Please copy and paste CI): SCANNERDS8178 Handheld or presentation scanner: Handheld Is it happening for one or all products?: All Product(s) information: NA Description of issue: Hand scanner not working Contact name/number: +441539817000 Ellis Mason

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
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Job # 4254291	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	30/09/2025 11:05 - 01/10/2025 11:05	Contact Name	MANAGER	SPAR STORES SPAR STORES MERLIN BUILDING RAYRIGG ROAD WINDERMERE LA23 3DN
Activity	TECH EXCHANGE	Contact Phone	####	
Priority	Timed			
Ref 1	02591287			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
V264219420106//31247421//Sunmi	Please swap Sunmi see case 02584215

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
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Job # 4254466	Customer	NCR TESCO HHT			Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	VIRA DILNA DILNA		TESCO MARKET PLACE AMBLESIDE MARK CUMBRIA LA22 9BU
Activity	TECH EXCHANGE	Contact Phone	3456102810		
Priority	ND 1700				
Ref 1	7527301510				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Wifi Issue Subject: Honeywell PDA - CT45 -Signal issue on single device Till number: Till serial number:23256b2AC8 Date:30.09.2025 Problem description / Error message: ----- Rafiq Ahamed N Sep 30 2025 11:19 Serial no: 23256b2AC8 Build: Stock Troubleshooting: Tried soft reboot (Yes/No): yes Tried hard reboot (Yes/No): yes Is it an issue with single device or Multiple devices in the store: single pda Checked on SOTI if the Honeywell Corp WiFi certificate is installed(Yes/No): no Checked if the network certificate on SOTI is valid (Yes/No): no 1. IP Address of the device NA 2. Mac address of the device NA 3. SSID / Name of the network it is connected to (Corp / Colleague) 4. What is the time on the device? 5. What is the date on the device? (including the year) Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. PDA not on soti . Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Wifi Issue Subject: Honeywell PDA - C</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196202133	S2881097526	Staged Honeywell PDA CT45XP				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
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Job # 4254465	Customer	NCR TESCO HHT			Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	MARK WILSON WILSON		TESCO 35-41 OCEAN ROAD BARROW-IN-FURNESS CUMBRIA LA14 3DD
Activity	TECH EXCHANGE	Contact Phone	1229490807		
Priority	ND 1700				
Ref 1	7527301557				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: - Subject: Strap damage Till number: Till serial number:23258b50ad Date:30.09.2025 Problem description / Error message: ----- Mark Wilson</p> <p>Sep 30 2025</p> <p>09:43 Strap needs replacing due to being broken. Causing more damage by droppages</p> <p>Attachment(s): 17592253466566314036940376822989.jpg - https://tescosupportcentre.zendesk.com/attachments/token/5Jl3Q8qPoQ6q4IXy3N2Clq8JK/ -</p> <p>https://tescosupportcentre.zendesk.com/attachments/token/jd16Cjki8cQSei4KvnI7GLttT/?name=17592253466566314036940376822989.jpg17592253559578482990925315160120.jpg completed.</p> <p>. Country: UK Summary: - Subject: Strap damage</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to https://tescosupportcentre.zendesk.com/attachments/token/jd16Cjki8cQSei4KvnI7GLttT/?name=17592253466566314036940376822989.jpg17592253559578482990925315160120.jpg completed.* This can only be charged as a 15 minute call to the customer.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196202138	S2881097526	Staged Honeywell PDA CT45XP				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4254569	Customer	Vista Retail Support Limited	Job Address
SLA Window	30/09/2025 14:27 - 01/10/2025 17:00	Contact Name	LIDL FAIRHILLS ROAD, IRLAM MANCHESTER M44 6BA
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3420227		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3420227 - Lost Zebra Device Oct Code 01587541 Mon - Sat 08:00-22:00 Sun 10:00-16:00	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19620672301	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



Run Sheet

Ryan Owen 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4254431	Customer	Verifone UK LTD		Job Address
SLA Window	30/09/2025 12:46 - 01/10/2025 18:00	Contact Name	DIMITRI N/A	TGI 671 TRAFFORD CENTRE UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE MANCHESTER
Activity	TECH EXCHANGE	Contact Phone	0844 692 0311	N/A N/A M17 8AA
Priority	ND 1800			
Ref 1	G357718			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33118255 Inbound Serial No. = 318-055-318 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.160.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1671 Login Pin = 1671 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Terminal Will Not Switch On	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2690516

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Ryan Owen 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4254784	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	30/09/2025 16:16 - 01/10/2025 16:30	Contact Name	SABA.SHARIFF@HSBC.COM		COMPUTACENTER HSBC HSBC ALTRINCHAM - DIGITAL SERVICE BRANCH 11 STAMFORD NEW ROAD CHESHIRE WA14 1BW		
Activity	TECH EXCHANGE	Contact Phone	44 3455 839552				
Priority	ND 1600						
Ref 1	INC50260192						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12 (Win11)

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19621347801						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4254184	Customer	TCS VIRGIN MEDIA 02		Job Address
SLA Window	30/09/2025 10:02 - 01/10/2025 17:00	Contact Name	SHAHID SYED	VIRGIN MEDIA LTD VIRGIN MEDIA LTD VIRGIN MEDIA HOUSE CONCORD BUSINESS PARK MANCHESTER M22 0EY
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	BOX PROTOTYPE			
Ref 2	01HW19060/411			
No. of Parts	1			

Instructions 1	Instructions 2
Delivery of an Empty box	Delivery of an Empty box

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619231201						



Run Sheet

Ryan Owen 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4254396	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	30/09/2025 12:29 - 01/10/2025 17:00	Contact Name	YASMINE ROBERTS	JOHN LEWIS JOHN LEWIS CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	133686853			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: **R/O** Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle 29/09/2025 06:22:04 - Yash Telang (Work notes) Hello DN Please rearrange the engineer visit for the branch again. The branch is not open on Saturday and Sundays. Regards PITSC Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202509271313 Web Logging: Locker: CH2-34-PED TPV Number (8 Digits):15041104 Serial Number: 192497303461103310961667 Asset Number: PAN00096620 Model Ingenico 2500 Location: 041 - Cheadle Issue: The PED is not holding its charge. After charging overnight PED is down to 1 bar after approximately 20 mins. I have also charged the PED using a different charging cable. Incident INC6766968 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4253652	Customer	CXM - Complex		Job Address
SLA Window	29/09/2025 15:40 - 01/10/2025 17:00	Contact Name	LAUREN TARBATT	COMPSTALL POST OFFICE 229 MARKET PLACE COMPSTALL STOCKPORT SK6 5HZ
Activity	INSTALL	Contact Phone	7753133848	
Priority	ND 1700			
Ref 1	5915905			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1</p>	<p>IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone UK +44 20 4571 2110 IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone IE +353 1 267 8985 *****ALWAYS CALL TALECH ONBOARDING ONCE THE JOB IS COMPLETED*****</p> <p>H2-5140125-15252607 talech DX8000 Beta merchant - register as default (landing) view (WIFI) Elavon TID: 15252607; Date Time Logged: 20250929151004; Terminal ID: 210197314606; Profile Number: 15252607
 Other Info</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19616857301	EN60009	KPN SIM CARD-(GB)				
19616857401	EN73001	Axium DX8000 (WIFI/4G)				
19616857501	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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In Items for Job # 4253652 page 1 of 1



Run Sheet

Osama Shahhoud 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4252804	Customer	Computacenter Horizon Project		Job Address
SLA Window	28/09/2025 09:54 - 01/10/2025 17:00	Contact Name	AYOBAMI OLUBIYI	AYOBAMI OLUBIYI 12, GERRARD STREET , BOLTON BL4 8BG
Activity	TECH EXCHANGE	Contact Phone	7359830330	
Priority	ND 1700			
Ref 1	CLF553_0110			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User Full Exchange 9:00 - 17:00 Record serial numberes IN AND OUT any issues call 07591984016 (Rachel)	Deliver new device and Collect Dell Wyse 5070 Thin Client G5HF403 any issues call 07591 984 016 (Rachel)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19613482001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4254530	Customer	DHL Supply Chain Limited - RBS			Job Address		
SLA Window	01/10/2025 10:00 - 01/10/2025 15:00	Contact Name	GULNAZ AKHTAR		NATWEST		
Activity	COLLECTION	Contact Phone	075484 68004		NATWEST UNIT 1A, LOSTOCK BOLTON BL6 4SD		
Priority	Timed						
Ref 1	44774						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PLEASE COLLECT 10:00 - 15:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4254826	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/09/2025 16:36 - 01/10/2025 17:00	Contact Name		MCDONALDS - NCR OCEAN PLAZA MARINE PARADE SOUTHPORT
Activity	TECH EXCHANGE	Contact Phone		MERSEYSIDE SOUTHPORT PR8 1SA
Priority	ND 1700			
Ref 1	3420415			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3420415 - Back door swap - sticker printer side 1 not working Show Hours Restaurant & Lobby Hours Monday 24hrs Open Monday 24hrs Open Tuesday 24hrs Open Tuesday 24hrs Open Wednesday 24hrs Open Wednesday 24hrs Open Thursday 24hrs Open Thursday 24hrs Open Friday 24hrs Open Friday 24hrs Open Saturday 24hrs Open Saturday 24hrs Open Sunday 24hrs Open 3387664 FSE to attend and follow back door swap out process.	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19621439001	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19621439201						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Osama Shahhoud 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4254422	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 15:00	Contact Name	Site Manager	HSBC HSBC HSBC PR1 8BH
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1500			
Ref 1	PRESTON			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Attend and check cabling on any EBBT kiosks on site. MUST take picture on arrival and also once any remedial work has been carried out and attach to POD closure with an update in the notes of any work carried out. Kiosk needs to be left with the cabling running down the trunking at the back of the kiosk.	Any issues please call James - 07825 092919

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Osama Shahhoud 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
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Job # 4254276	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	30/09/2025 10:56 - 01/10/2025 16:30	Contact Name	MIKEY.HOPLEY@NOEXTERNALMAIL.HS		COMPUTACENTER HSBC 1 NEWHOUSE ROAD BLACKPOOL FY4 4YH
Activity	TECH EXCHANGE	Contact Phone	03455 831204		
Priority	ND 1600				
Ref 1	RITM36720243				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Tablet

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619529401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19619529601						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Osama Shahhoud 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	6
Job # 4254457		Customer		Computacenter - Morrisons BAU		Job Address	
SLA Window		30/09/2025 12:55 - 01/10/2025 17:00		Contact Name	CAMPBELL, HELEN	WM MORRISON SUPERMARKETS P L C WM MORRISON SUPERMARKETS P L C OFF POULTON ST, KIRKHAM PRESTON PR4 2AH	
Activity		TECH EXCHANGE		Contact Phone	01772681194		
Priority		ND 1700					
Ref 1		INC000031149871					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Install & Exchange Monitor				None entered			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19620197101							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19620197301							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4254846	Customer	Computacenter Limited			Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name		Michael Spiers	Warrington 10 Buttermarket Street
Activity	TECH EXCHANGE	Contact Phone		07935928433	Warrington 10 Buttermarket Street 10 Buttermarket Street WARRINGTON England WA1 2LG
Priority	ND 1700				
Ref 1	WOT000455525				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"halifax_branch","req_for_site_information":"halifax_branch"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196198852	00000000000484135AP:LBG:DLM MS Surf Pro 9 i5/16/256-BW	DBK33FRK23393BF				



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4253653	Customer	HCL Barclays		Job Address
SLA Window	29/09/2025 15:40 - 01/10/2025 17:00	Contact Name	ANDREW NEOCLEOUS	9 HALEY ROAD NORTH 9 HALEY ROAD NORTH BURTONWOOD WA5 4JD
Activity	DELIVERY	Contact Phone	07385538458	
Priority	ND 1600			
Ref 1	INC1040148164			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor delivery	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19616860401						

Returned Items



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4254793	Customer	Computacenter - Kingfisher		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Denise Griffiths	SCREWFIX SCREWFIX UNIT 1
Activity	MANPOWER	Contact Phone	+44 1744 755331	ROUNDWOOD DRIVE ST HELENS WA9 5JD
Priority	ND 1700			
Ref 1	INC000031026294			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Engineer to attend and rebuild device via USB. USB stick will be on site.	Category: I have a PC/Laptop/MAC query Sub Category: PC Symptom: My issue isn't listed here : Till 1 Availability: 7.00 - 20.00 What error message do you see?: the user profile service failed the sign in Description: HOST NAME: kf4ce9211j77 IP ADDRESS OF PC: 10.66.6.101 PED Model: PEDVX820 DUET OPERATING SYSTEM: It is supposed to be W11 as per migration schedule. MANAGER OR TILL: Till 01 TILL NO: 01 LOCATION OF DEVICE: till 01 FAULT DESCRIPTION: User called to report that the Till is showing the error message the user profile service failed the sign in. User tried to restart the till unplug and plug back but issue persists. Please team kindly check. Migration schedule shows 20th of Aug as the migration day and the issue started on the 21st. Please team kindly check. FIX ATTEMPTS: User tried to restart the till but issue persists. RESEATED NETWORK CABLE: Y IS THERE A WORKAROUND: No STORE OPENING TIMES: 7-8pm mon-fri CONTACT NAME/CONTACT NUMBER: +44 1744 755331 // Denise Griffiths or any manager WHEN IS THE USER AVAILABLE (Not store opening times): 7-8pm mon-fri

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4254310	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/09/2025 09:00 - 01/10/2025 17:00	Contact Name	.	MCDONALDS - NCR CHALON WAY WEST ST HELENS MERSEYSIDE ST HELENS WA10 1BF
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3420414			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3420431 KVS - Grill/Sticky printer not working 3420429 - KVS - Grill/Sticky printer not working 3420414 - Printers need swapping out	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619821101	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19619821301						



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4254311	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/09/2025 09:00 - 01/10/2025 17:00	Contact Name	.	MCDONALDS - NCR CHALON WAY WEST ST HELENS MERSEYSIDE ST HELENS WA10 1BF
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3420431			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3420431 KVS - Grill/Sticky printer not working 3420429 - KVS - Grill/Sticky printer not working 3420414 - Printers need swapping out	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619823901	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19619824101						



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4254312	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/09/2025 09:00 - 01/10/2025 17:00	Contact Name	.	MCDONALDS - NCR CHALON WAY WEST ST HELENS MERSEYSIDE ST HELENS WA10 1BF
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3420429			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3420431 KVS - Grill/Sticky printer not working 3420429 - KVS - Grill/Sticky printer not working 3420414 - Printers need swapping out	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619822801	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19619823001						



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4254829	Customer	Vista Retail Support Limited	Job Address
SLA Window	30/09/2025 16:38 - 01/10/2025 17:00	Contact Name	LIDL BRIDGE STREET LANCASHIRE WARRINGTON WA3 3QB
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3419517		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3419517 Store have lost 1 x Zebra device. FSE to attend and replace with?HHT-ZEB-TC57-LID. Check opening times	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19621445801	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19621446001						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4254271	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	30/09/2025 10:56 - 01/10/2025 16:30	Contact Name	GINA.CHOW@HSBC.COM	COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER MANCHESTER ST JAMES STREET MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07584403156	
Priority	ND 1600			
Ref 1	RITM37431906			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619530601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Date	01/10/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	12
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Job # 4254317	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/09/2025 09:00 - 01/10/2025 17:00	Contact Name	.	MCDONALDS - NCR CROWN POINT NORTH SHOPPING PARK WORTHINGTON WAY
Activity	NON TECH EXCHANGE	Contact Phone	.	DENTON GREATER MANCHESTER DENTON M34 3JP
Priority	ND 1700			
Ref 1	3420853			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3420853 DT - HME Headset not working	
3420855 DT - HME Headset not working	***BACK DOOR SWAP ONLY*** MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619831601	MCD-KIT-HSET-HS6200					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19619831801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4254320	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/09/2025 09:00 - 01/10/2025 17:00	Contact Name	.	MCDONALDS - NCR CROWN POINT NORTH SHOPPING PARK WORTHINGTON WAY DENTON GREATER MANCHESTER DENTON M34 3JP
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3420855			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3420855 DT - HME Headset not working 3420855 DT - HME Headset not working	***BACK DOOR SWAP ONLY*** MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19619832101	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4254095	Customer	Computacenter - Kingfisher		Job Address
SLA Window	30/09/2025 07:50 - 01/10/2025 17:00	Contact Name	NATALIE LAWTON	SCREWFIX SCREWFIX JUNCTION TRADE PARK BAXTER STREET OLDHAM OL8 4RG
Activity	TECH EXCHANGE	Contact Phone	+441616825308	
Priority	ND 1700			
Ref 1	24521473			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Description: HOST NAME: G1NQVL3 IP ADDRESS OF PC: 10.66.61.193 PED Model: PEDVX820 DUET / PEDV200cs: n/a OPERATING SYSTEM: WIN11 MANAGER OR TILL: LAPTOP TILL NO: n/a LOCATION OF DEVICE: SFDGA1-Oldham Trade Counter FAULT DESCRIPTION: cannot sign you in with these credentials error when trying to sign in CONTACT NAME/CONTACT NUMBER: Natalie Lawton +441616825308

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	12
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Job # 4254549	Customer	Computacenter - Kingfisher			Job Address
SLA Window	30/09/2025 14:14 - 01/10/2025 17:00	Contact Name		ALAN NIELD	SCREWFIX SCREWFIX 1 LAUREL HOUSE LAUREL TRADING ESTATE OLDHAM OL2 6LH
Activity	TECH EXCHANGE	Contact Phone		+441616280508	
Priority	ND 1700				
Ref 1	24522841				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 04 IP ADDRESS: 10.67.146.44 PTID: 30789574 PED MODEL: PEDVX820 DUET SERIAL NUMBER: 326-669-431 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99995 CONFIG RE-DOWNLOADED: NA SOFTWARE RE-DOWNLOADED: NA LOCATION OF THE DEVICE ON SITE: Screwfix side. PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): No damage. FAULT DESCRIPTION: User reported that their Till04 PED is showing tampered message. He explained that they are losing money due to the PED not working. This was recently reported on INC6145620. CONTACT NAME/CONTACT NUMBER: Alan Nield/ +441616280508

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4254145	Customer	Computacenter - Kingfisher			Job Address
SLA Window	30/09/2025 09:21 - 01/10/2025 17:00	Contact Name	KAT CROWDER	B & Q B & Q PLC GEORGES ROAD STOCKPORT SK4 1DR	
Activity	TECH EXCHANGE	Contact Phone	07966787963		
Priority	ND 1700				
Ref 1	24493742				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Description: HOST NAME: 7CNFJ23 IP ADDRESS OF PC: cannot collect OPERATING SYSTEM: win10 IF DELL7070 IS IT 90W or 130W: 90w LOCATION OF DEVICE: HR office FAULT DESCRIPTION: PC connection to intranet not working through microsoft edge CONTACT NAME/CONTACT NUMBER: Kat Crowder 07966787963

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4254489	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	30/09/2025 13:22 - 01/10/2025 12:00	Contact Name	DIANE FINN		6 ASCOT DRIVE 6 ASCOT DRIVE HAZEL GROVE STOCKPORT SK7 4RR
Activity	COLLECTION	Contact Phone	07852 713 165		
Priority	ND 1200				
Ref 1	44422				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**Please Collect Pre 12**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4254500	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	30/09/2025 13:43 - 01/10/2025 12:00	Contact Name	NICK KORNY		ALDERLEY EDGE SCHOOL FOR GIRLS
Activity	COLLECTION	Contact Phone	077142 61475		ALDERLEY EDGE SCHOOL FOR GIRLS
Priority	ND 1200				WILMSLOW ROAD
Ref 1	44717				ALDERLEY EDGE
Ref 2					SK9 7QE
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER** **PRE 12:00 **-KINDLY PLEASE ENSURE COLLECTION** - THIS IS THE ONLY COLLECTION SLOT**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

David Hargreaves 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4254303	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/09/2025 09:00 - 01/10/2025 17:00	Contact Name	Phil Garside	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447917173619	
Priority	ND 1700			
Ref 1	WOT000454133			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Requested by date": "2025-09-24", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000007271_UK10_EUSAP", "Global Engineering UK", "Cost Center Account Number": "CC_0000007271_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196152204	000000000004698827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5CKL8S			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196152206						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4254857	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Ritika Jain	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000455503			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-09-10", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000007591_UK10_EUSAP", "UK Ops IT": "Cost Center Account Number": "CC_0000007591_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196173842	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB RAM 16GB	GM13BK64				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196173844						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4254862	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Edward Brown		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000456210				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-09-29", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000002816_UK10_EUSAP", "SPP6 Production BAU": "Cost Center Account Number": "CC_0000002816_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196188728	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB RAM 13BK6P					



Run Sheet

David Hargreaves 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4254866	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	James Burgess	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000456154			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Requested by date": "2025-09-29", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000006227_UK10_EUSAP HR Services Mgmt", "Cost Center Account Number": "CC_0000006227_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196187690	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB RAM 13C9HN					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196187692						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4254872	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Elena Golbahar		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447384806884		
Priority	ND 1700				
Ref 1	WOT000449963				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-09-12", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000001544_UK10_EUSAP", "EQ Operational Excellence": "Cost Center Account Number": "CC_0000001544_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196188712	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB RAM 13D3SX					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196188714						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4254873	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Karen Cresswell		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447827836828		
Priority	ND 1700				
Ref 1	WOT000449113				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Travel_Laptop","Procure Quantity 1":1,"Requested by date":"2025-10-01","Customer Catalog ID":" NEW_Lenovo_Travel_Laptop","Cost Center Name":"CC_0000009707_UK10_EUSAP Data & Info Gov UK","Cost Center Account Number":"CC_0000009707_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196189134	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM	GM13C9GM				

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Run Sheet

David Hargreaves 01/10/2025

Date	01/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4254874	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Megan Harding		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	WOT000447484				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Requested by date": "2025-09-29", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000007450_UK10_EUSAP", "SAP S4 Hana Programme": "UK", "Cost Center Account Number": "CC_0000007450_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196189131	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13C9GG				



Run Sheet

David Hargreaves 01/10/2025

Date 01/10/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 11

Job # 4254877	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/10/2025 09:00 - 01/10/2025 17:00	Contact Name	Jonathan Lowe	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	+447387545873	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000453723			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-01""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003618_UK10_EUSAP QA - Zoladex Form""Cost Center Account Number":"CC_0000003618_UK10_EUSAP"}</pre>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196161043	0000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13BK06				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196161046						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER SKELMERSDAL E SCH	4253659	MANPOWER	United Kingdom, Moss Lane View, Great Britain, Skelmersdale, WN8 9TN	Asif Alam	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19619530601	RITM37431906	4254271	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER, ST JAMES STREET, MANCHESTER, M1 4BP	Berlindo D'Assuncao	30/09/2025 10:56 01/10/2025 16:30	01/10/2025	
Vista Retail Support Limited	19619831601	3420853	4254317	NON TECH EXCHANGE	MCDONALDS - NCR, CROWN POINT NORTH SHOPPING PARK WORTHINGTON WAY, DENTON, GREATER MANCHESTER, DENTON, M34 3JP	Berlindo D'Assuncao	30/09/2025 09:00 01/10/2025 17:00	01/10/2025	
Vista Retail Support Limited	19619832101	3420855	4254320	NON TECH EXCHANGE	MCDONALDS - NCR, CROWN POINT NORTH SHOPPING PARK WORTHINGTON WAY, DENTON, GREATER MANCHESTER, DENTON, M34 3JP	Berlindo D'Assuncao	30/09/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Kingfisher	(No Items)	24522841	4254549	TECH EXCHANGE	SCREWFIX, SCREWFIX, 1 LAUREL HOUSE, LAUREL TRADING ESTATE, OLDHAM, OL2 6LH	Berlindo D'Assuncao	30/09/2025 14:14 01/10/2025 17:00	01/10/2025	
Computacenter - Kingfisher	(No Items)	24521473	4254095	TECH EXCHANGE	SCREWFIX, SCREWFIX, JUNCTION TRADE PARK, BAXTER STREET, OLDHAM, OL8 4RG	Berlindo D'Assuncao	30/09/2025 07:50 01/10/2025 17:00	01/10/2025	
Computacenter Limited	196198852	WOT000455525	4254846	TECH EXCHANGE	Warrington 10 Buttermarket Street, Warrington 10 Buttermarket Street, 10 Buttermarket Street, WARRINGTON, England, WA1 2LG	Berlindo D'Assuncao	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Vista Retail Support Limited	19619821101	3420414	4254310	NON TECH EXCHANGE	MCDONALDS - NCR, CHALON WAY WEST, ST HELENS, MERSEYSIDE, ST HELENS, WA10 1BF	Berlindo D'Assuncao	30/09/2025 09:00 01/10/2025 17:00	01/10/2025	
Vista Retail Support Limited	19619823901	3420431	4254311	NON TECH EXCHANGE	MCDONALDS - NCR, CHALON WAY WEST, ST HELENS, MERSEYSIDE, ST HELENS, WA10 1BF	Berlindo D'Assuncao	30/09/2025 09:00 01/10/2025 17:00	01/10/2025	
Vista Retail Support Limited	19619822801	3420429	4254312	NON TECH EXCHANGE	MCDONALDS - NCR, CHALON WAY WEST, ST HELENS, MERSEYSIDE, ST HELENS, WA10 1BF	Berlindo D'Assuncao	30/09/2025 09:00 01/10/2025 17:00	01/10/2025	
Vista Retail Support Limited	19621445801	3419517	4254829	TECH EXCHANGE	LIDL, BRIDGE STREET, LANCASHIRE, WARRINGTON, WA3 3QB	Berlindo D'Assuncao	30/09/2025 16:38 01/10/2025 17:00	01/10/2025	
HCL Barclays	19616860401	INC1040148164	4253653	DELIVERY	9 HALEY ROAD NORTH, 9 HALEY ROAD NORTH, BURTONWOOD, WA5 4JD	Berlindo D'Assuncao	29/09/2025 15:40 01/10/2025 17:00	01/10/2025	
Computacenter - Kingfisher	(No Items)	INC0000310262 94	4254793	MANPOWER	SCREWFIX, SCREWFIX, UNIT 1, ROUNDWOOD DRIVE, ST HELENS, WA9 5JD	Berlindo D'Assuncao	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	195948310	WOT000449750	4251921	NON TECH EXCHANGE	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	29/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter Limited	196199241	WOT000456519	4254446	COLLECTION	52 Alexandra Road , 52 Alexandra Road , 52 Alexandra Road, MOSS SIDE, M16 7BA	Claire Booth	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter PwC NON TECH EXCHANGE	19599266801	PAR0479859	4249633	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	23/09/2025 16:14 01/10/2025 17:30	01/10/2025	
Computacenter PwC NON TECH EXCHANGE	19602014401	PAR0481507	4250233	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	24/09/2025 11:00 01/10/2025 17:30	01/10/2025	
Computacenter PwC NON TECH EXCHANGE	19602079301	PAR0481523	4250236	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	24/09/2025 11:03 01/10/2025 17:30	01/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44772	4254519	COLLECTION	NATWEST, NATWEST, 64 BURY OLD ROAD, MANCHESTER, M8 5NW	Claire Booth	02/10/2025 10:00 01/10/2025 16:00	01/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44776	4254534	COLLECTION	55 KINGSLEIGH ROAD, 55 KINGSLEIGH ROAD, STOCKPORT, SK4 3PP	Claire Booth	30/09/2025 14:01 01/10/2025 17:00	01/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	(No Items)	24513701	4254917	TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C, UNIT 105/106 TENTH AVENUE DEESIDE, UNIT 105/106 TENTH AVENUE DEESIDE, CH5 2UA	Daniel Hanson	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Morrisons Tablets	(No Items)	24513702	4254918	TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, Unit 105/106 Tenth Avenue Deeside , Unit 105/106 Tenth Avenue Deeside , CH5 2UA	Daniel Hanson	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Morrisons Tablets	19620724101	24513635	4254812	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, Unit 105/106 Tenth Avenue Deeside , Unit 105/106 Tenth Avenue Deeside , CH5 2UA	Daniel Hanson	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Morrisons Tablets	19621751101	24513635	4254913	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, Unit 105/106 Tenth Avenue Deeside , Unit 105/106 Tenth Avenue Deeside , CH5 2UA	Daniel Hanson	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter Limited - HSBC	19597564401	RITM37184140r	4250153	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Daniel Hanson	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Secure Retail Limited	19620413101	00060438	4254499	TECH EXCHANGE	WEST MIDLANDS RAILWAYS, WEST MIDLANDS RAILWAYS, PLATFORM 12, CREWE RAILWAY STATION, CREWE, CW2 6HR	Daniel Hanson	30/09/2025 13:37 01/10/2025 17:00	01/10/2025	
Secure Retail Limited	19620436301	00060439	4254501	TECH EXCHANGE	WEST MIDLANDS RAILWAYS, WEST MIDLANDS RAILWAYS, PLATFORM 12, CREWE RAILWAY STATION, CREWE, CW2 6HR	Daniel Hanson	30/09/2025 13:43 01/10/2025 17:00	01/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196201838	11851122	4254486	REPAIR WITH PARTS	ASDA STORES LIMITED, Holt Road, General Office - IP10.125.26.146, WREXHAM, LL13 8HL	Daniel Hanson	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196201854	11851122	4254486	REPAIR WITH PARTS	ASDA STORES LIMITED, Holt Road, General Office - IP10.125.26.146, WREXHAM, LL13 8HL	Daniel Hanson	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	196152204	WOT000454133	4254303	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	30/09/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Astra Zeneca	196173842	WOT000455503	4254857	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Astra Zeneca	196188728	WOT000456210	4254862	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Astra Zeneca	196187690	WOT000456154	4254866	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Astra Zeneca	196188712	WOT000449963	4254872	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Astra Zeneca	196189134	WOT000449113	4254873	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Astra Zeneca	196189131	WOT000447484	4254874	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Astra Zeneca	196161043	WOT000453723	4254877	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Kingfisher	(No Items)	24493742	4254145	TECH EXCHANGE	B & Q, B & Q PLC, GEORGES ROAD, STOCKPORT, SK4 1DR	David Hargreaves	30/09/2025 09:21 01/10/2025 17:00	01/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44422	4254489	COLLECTION	6 ASCOT DRIVE, 6 ASCOT DRIVE, HAZEL GROVE, STOCKPORT, SK7 4RR	David Hargreaves	30/09/2025 13:22 01/10/2025 12:00	01/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44717	4254500	COLLECTION	ALDERLEY EDGE SCHOOL FOR GIRLS, ALDERLEY EDGE SCHOOL FOR GIRLS, WILMSLOW ROAD, ALDERLEY EDGE, SK9 7QE	David Hargreaves	30/09/2025 13:43 01/10/2025 12:00	01/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - EE	19619550701	C5321142	4254289	NON TECH EXCHANGE	Liverpool One, 59 South John Street, Liverpool ONE Shopping Ctr, Liverpool, Liverpool, L1 8BU	John Paul Barron	30/09/2025 10:59 01/10/2025 15:13	01/10/2025	
Paypoint Network Limited - UK	(No Items)	02593057	4254806	TECH EXCHANGE	PICTON FOOD & WINE, PICTON FOOD & WINE, 145-147 PICTON ROAD, WAVERTREE, LIVERPOOL, L15 4LG	John Paul Barron	30/09/2025 16:24 01/10/2025 13:00	01/10/2025	
Computacenter - Astra Zeneca	196164197	WOT000456330	4254170	NON TECH EXCHANGE	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000383987	4250137	COLLECTION	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Computacenter Limited	196121960	WOT000452684	4254588	TECH EXCHANGE	Liverpool 55 Derby Road, Liverpool 55 Derby Road, 55 Derby Road, Huyton, LIVERPOOL, England, L36 9UQ	John Paul Barron	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Vista Retail Support Limited	19619828801	3420337	4254315	NON TECH EXCHANGE	MCDONALDS - NCR, 28 JENNIFER AVENUE, VAUXHALL, LIVERPOOL, VAUXHALL, L5 5AA	John Paul Barron	30/09/2025 09:00 01/10/2025 17:00	01/10/2025	
Vista Retail Support Limited	19619830901	3420426	4254319	NON TECH EXCHANGE	MCDONALDS - NCR, 263-267 RICE LANE, LIVERPOOL, LANCASHIRE, LIVERPOOL, L9 3BY	John Paul Barron	30/09/2025 09:00 01/10/2025 17:00	01/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	(No Items)	11851245	4254729	REPAIR	Liverpool University Hospitals NHS , Broadway, Lower Lane, Aintree House Volunteers, LIVERPOOL, L9 7AL	John Paul Barron	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196068626	1-544650964603	4254535	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Pharmacy , Office 1501, LIVERPOOL, L9 7AL	John Paul Barron	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196206445	1-544650964603	4254535	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, Pharmacy , Office 1501, LIVERPOOL, L9 7AL	John Paul Barron	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196214595	1-544774779209	4254835	CONSUMABLE INSTALL	Liverpool University Hospitals NHS , Elective Care Centre, First Avenue, Lower Lane, Diabetic Eye Screening,Grd Fl,, LIVERPOOL, L9 7AL	John Paul Barron	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19619887801	DEL1630070	4254343	CHAIR SP INSTALL	BRIGITTE PAWLICA, 3 GARDEN CITY, RAMSBOTTOM, BURY, BL0 9TN	Nadeem Saleem	30/09/2025 11:56 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19619887802	DEL1630070	4254343	CHAIR SP INSTALL	BRIGITTE PAWLICA, 3 GARDEN CITY, RAMSBOTTOM, BURY, BL0 9TN	Nadeem Saleem	30/09/2025 11:56 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19619887803	DEL1630070	4254343	CHAIR SP INSTALL	BRIGITTE PAWLICA, 3 GARDEN CITY, RAMSBOTTOM, BURY, BL0 9TN	Nadeem Saleem	30/09/2025 11:56 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19619887804	DEL1630070	4254343	CHAIR SP INSTALL	BRIGITTE PAWLICA, 3 GARDEN CITY, RAMSBOTTOM, BURY, BL0 9TN	Nadeem Saleem	30/09/2025 11:56 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19621796401	DEL1630069	4254893	CHAIR INSTALL	LAURA ROBINSON, 526 MATHER AVENUE, LIVERPOOL, L19 4UG	Nadeem Saleem	30/09/2025 17:55 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19618418901	DEL1625302	4254099	DESK & CHAIR SP INSTALL	JOANA BATISTA, 35 MILNER STREET, SWINTON, MANCHESTER, M27 4AS	Nadeem Saleem	30/09/2025 08:03 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19618418902	DEL1625302	4254099	DESK & CHAIR SP INSTALL	JOANA BATISTA, 35 MILNER STREET, SWINTON, MANCHESTER, M27 4AS	Nadeem Saleem	30/09/2025 08:03 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19618418903	DEL1625302	4254099	DESK & CHAIR SP INSTALL	JOANA BATISTA, 35 MILNER STREET, SWINTON, MANCHESTER, M27 4AS	Nadeem Saleem	30/09/2025 08:03 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19618418904	DEL1625302	4254099	DESK & CHAIR SP INSTALL	JOANA BATISTA, 35 MILNER STREET, SWINTON, MANCHESTER, M27 4AS	Nadeem Saleem	30/09/2025 08:03 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19618418905	DEL1625302	4254099	DESK & CHAIR SP INSTALL	JOANA BATISTA, 35 MILNER STREET, SWINTON, MANCHESTER, M27 4AS	Nadeem Saleem	30/09/2025 08:03 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19618418906	DEL1625302	4254099	DESK & CHAIR SP INSTALL	JOANA BATISTA, 35 MILNER STREET, SWINTON, MANCHESTER, M27 4AS	Nadeem Saleem	30/09/2025 08:03 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19618418907	DEL1625302	4254099	DESK & CHAIR SP INSTALL	JOANA BATISTA, 35 MILNER STREET, SWINTON, MANCHESTER, M27 4AS	Nadeem Saleem	30/09/2025 08:03 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19621792501	DEL1631775	4254889	CHAIR INSTALL	A I G EUROPE (UK) LTD, 201 DEANSGATE, MANCHESTER, M3 3NW	Nadeem Saleem	30/09/2025 17:53 01/10/2025 17:00	01/10/2025	
PayPoint Unscheduled	(No Items)	31285944	4254684	COLLECTION	GREEN GATE MINI MARKET, 506 HALIFAX ROAD, SOUTH YORKSHIRE, OL16 2RD	Nadeem Saleem	30/09/2025 15:17 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19618241401	DEL1629920	4254073	CHAIR SP INSTALL	PAUL GRIFFITHS, 145 CHAPEL STREET, ST. HELENS, WA10 2BN	Nadeem Saleem	30/09/2025 06:53 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19618241402	DEL1629920	4254073	CHAIR SP INSTALL	PAUL GRIFFITHS, 145 CHAPEL STREET, ST. HELENS, WA10 2BN	Nadeem Saleem	30/09/2025 06:53 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19621795701	DEL1631594	4254894	CHAIR INSTALL	GEOFF COX, 24 BOWDEN CLOSE, CULCHETH, WA3 4LG	Nadeem Saleem	30/09/2025 17:55 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19620022501	DEL1631259	4254383	CHAIR SP INSTALL	WIGAN AC, BROCOL HOUSE, 71 KING STREET, WIGAN, WN1 1EA	Nadeem Saleem	30/09/2025 12:22 01/10/2025 17:00	01/10/2025	
POSTURITE LIMITED	19620022502	DEL1631259	4254383	CHAIR SP INSTALL	WIGAN AC, BROCOL HOUSE, 71 KING STREET, WIGAN, WN1 1EA	Nadeem Saleem	30/09/2025 12:22 01/10/2025 17:00	01/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19613482001	CLF553_0110	4252804	TECH EXCHANGE	AYOBAMI OLUBIYI, 12, GERRARD STREET , , BOLTON, BL4 8BG	Osama Shahhoud	28/09/2025 09:54 01/10/2025 17:00	01/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44774	4254530	COLLECTION	NATWEST , NATWEST , UNIT 1A, , LOSTOCK, BOLTON, BL6 4SD	Osama Shahhoud	01/10/2025 10:00 01/10/2025 15:00	01/10/2025	
Computacenter Limited - HSBC	19619529401	RITM36720243	4254276	TECH EXCHANGE	COMPUTACENTER HSBC, 1 NEWHOUSE ROAD, BLACKPOOL, FY4 4YH	Osama Shahhoud	30/09/2025 10:56 01/10/2025 16:30	01/10/2025	
COMPUTACENTER HSBC – EBBT	(No Items)	PRESTON	4254422	PROJECT	HSBC, HSBC, HSBC, PR1 8BH	Osama Shahhoud	01/10/2025 09:00 01/10/2025 15:00	01/10/2025	
Computacenter - Morrisons BAU	19620197101	INC0000311498 71	4254457	TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C, WM MORRISON SUPERMARKETS P L C, OFF POULTON ST, KIRKHAM, PRESTON, PR4 2AH	Osama Shahhoud	30/09/2025 12:55 01/10/2025 17:00	01/10/2025	
Vista Retail Support Limited	19621439001	3420415	4254826	TECH EXCHANGE	MCDONALDS - NCR, OCEAN PLAZA MARINE PARADE, SOUTHPORT, MERSEYSIDE, SOUTHPORT, PR8 1SA	Osama Shahhoud	30/09/2025 16:36 01/10/2025 17:00	01/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	(No Items)	G357718	4254431	TECH EXCHANGE	TGI 671 TRAFFORD CENTRE, UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE, MANCHESTER, N/A, N/A, M17 8AA	Ryan Owen	30/09/2025 12:46 01/10/2025 18:00	01/10/2025	
TCS VIRGIN MEDIA 02	19619231201	BOX PROTOTYPE	4254184	TECH EXCHANGE	VIRGIN MEDIA LTD, VIRGIN MEDIA LTD, VIRGIN MEDIA HOUSE, CONCORD BUSINESS PARK, MANCHESTER, M22 0EY	Ryan Owen	30/09/2025 10:02 01/10/2025 17:00	01/10/2025	
Vista Retail Support Limited	19620672301	3420227	4254569	TECH EXCHANGE	LIDL, FAIRHILLS ROAD, IRLAM, MANCHESTER, M44 6BA	Ryan Owen	30/09/2025 14:27 01/10/2025 17:00	01/10/2025	
CXM - Complex	19616857101	5915905	4253652	INSTALL	COMPSTALL POST OFFICE, 229 MARKET PLACE, COMPSTALL, STOCKPORT, SK6 5HZ	Ryan Owen	29/09/2025 15:40 01/10/2025 17:00	01/10/2025	
CXM - Complex	19616857102	5915905	4253652	INSTALL	COMPSTALL POST OFFICE, 229 MARKET PLACE, COMPSTALL, STOCKPORT, SK6 5HZ	Ryan Owen	29/09/2025 15:40 01/10/2025 17:00	01/10/2025	
CXM - Complex	19616857103	5915905	4253652	INSTALL	COMPSTALL POST OFFICE, 229 MARKET PLACE, COMPSTALL, STOCKPORT, SK6 5HZ	Ryan Owen	29/09/2025 15:40 01/10/2025 17:00	01/10/2025	
CXM - Complex	19616857104	5915905	4253652	INSTALL	COMPSTALL POST OFFICE, 229 MARKET PLACE, COMPSTALL, STOCKPORT, SK6 5HZ	Ryan Owen	29/09/2025 15:40 01/10/2025 17:00	01/10/2025	
CXM - Complex	19616857105	5915905	4253652	INSTALL	COMPSTALL POST OFFICE, 229 MARKET PLACE, COMPSTALL, STOCKPORT, SK6 5HZ	Ryan Owen	29/09/2025 15:40 01/10/2025 17:00	01/10/2025	
CXM - Complex	19616857106	5915905	4253652	INSTALL	COMPSTALL POST OFFICE, 229 MARKET PLACE, COMPSTALL, STOCKPORT, SK6 5HZ	Ryan Owen	29/09/2025 15:40 01/10/2025 17:00	01/10/2025	
CXM - Complex	19616857107	5915905	4253652	INSTALL	COMPSTALL POST OFFICE, 229 MARKET PLACE, COMPSTALL, STOCKPORT, SK6 5HZ	Ryan Owen	29/09/2025 15:40 01/10/2025 17:00	01/10/2025	
DieboldNixdorf_WIPRO	(No Items)	133686853	4254396	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Ryan Owen	30/09/2025 12:29 01/10/2025 17:00	01/10/2025	
Computacenter Limited - HSBC	19621347801	INC50260192	4254784	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, ALTRINCHAM - DIGITAL SERVICE BRANCH, 11 STAMFORD NEW ROAD, CHESHIRE, WA14 1BW	Ryan Owen	30/09/2025 16:16 01/10/2025 16:30	01/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR TESCO HHT	196202138	7527301557	4254465	TECH EXCHANGE	TESCO, 35-41 OCEAN ROAD, BARROW-IN-FURNESS, CUMBRIA, LA14 3DD	Simon Heath	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
NCR TESCO HHT	196202133	7527301510	4254466	TECH EXCHANGE	TESCO, MARKET PLACE, AMBLESIDE MARK, CUMBRIA, LA22 9BU	Simon Heath	01/10/2025 09:00 01/10/2025 17:00	01/10/2025	
Paypoint Network Limited - UK	(No Items)	02591287	4254291	TECH EXCHANGE	SPAR STORES, SPAR STORES, MERLIN BUILDING, RAYRIGG ROAD, WINDERMERE, LA23 3DN	Simon Heath	30/09/2025 11:05 01/10/2025 11:05	01/10/2025	
Computacenter - Kingfisher	(No Items)	24522356	4254529	TECH EXCHANGE	B & Q, B & Q PLC, BURTON ROAD, KENDAL, LA9 7JU	Simon Heath	30/09/2025 13:59 01/10/2025 17:00	01/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COMPUTACENTER HSBC – EBBT	19621063901	INC50270122	4254709	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, 60 MOSTYN STREET, LLANDUDNO, LL30 2SF	Stephen Fitton	30/09/2025 15:18 01/10/2025 16:30	01/10/2025	
COMPUTACENTER HSBC – EBBT	(No Items)	PORTHMADOG	4251078	PROJECT	HSBC, HSBC, HSBC, LL49 9LN	Stephen Fitton	01/10/2025 09:00 01/10/2025 15:00	01/10/2025	
VIP Computer Centre Limited	19618879101	36921	4254151	TECH EXCHANGE	COLEG MENAI, COLEG MENAI, MENAI HOUSE, FFORDD PENLAN, BANGOR, LL57 4HJ	Stephen Fitton	30/09/2025 09:25 01/10/2025 15:00	01/10/2025	
VIP Computer Centre Limited	19618884601	36920	4254159	TECH EXCHANGE	COLEG MENAI, COLEG MENAI, MENAI HOUSE, FFORDD PENLAN, BANGOR, LL57 4HJ	Stephen Fitton	30/09/2025 09:27 01/10/2025 15:00	01/10/2025	
Training Account	196018314	Stephen Fitton NG25ZGP	4250231	ENGINEER TRAINING	Warrington, Warrington, TVS online, WA5 7TN	Stephen Fitton	25/09/2025 09:00 01/10/2025 17:00	01/10/2025	