



Run Sheet

Daniel Hanson 13/07/2025

Date	13/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4199100	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/07/2025 08:46 - 13/07/2025 16:00	Contact Name	IAN TANDY	SCREWFIX SCREWFIX 20 BEATRICE STREET WARRINGTON WA4 1DR
Activity	TECH EXCHANGE	Contact Phone	01925 636074	
Priority	ND 1700			
Ref 1	24423866			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
swap V200C 13.07.25 Sunday 9am4pm FAO: CTS (CTS)	swap V200C 13.07.25 Sunday 9am4pm CONTACT NAME/CONTACT NUMBER: +44 1925 636074/ Ian Tandy Till Number: 3 Host name: kfd5x10i3 Description: HOST NAME: kfd5x10i3 IP ADDRESS OF PC: 10.70.146.103 PED Model: PEDVX820 DUET / PEDV200cs: V200C OPERATING SYSTEM: 11 MANAGER OR TILL: till TILL NO: 03 Monday 7am8pm Tuesday 7am8pm Wednesday 7am8pm Thursday 7am8pm Friday 7am8pm Saturday 7am6pm Sunday 9am4pm

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Daniel Hanson 13/07/2025

Date	13/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4199091	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	12/07/2025 07:35 - 13/07/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5315095			Chester
Ref 2				CH1 3NS
No. of Parts	1			

Instructions 1	Instructions 2
ND 13/07/2025 20:00 SLA: ND 13/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5315095 Problem Web Service qws_uk Sat 12 Jul 2025 07:35:05 A+C+P</p> <pre>agent.loginname=qws_uk equipment.assettag=STRGB000000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17876441 call.problem=Hi Set 24 printer clasp broken. 63003643 s/n Dan Chester B/O 8am -3pm call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=7/12/2025 8:34:38 AM</pre> <p>##### Call 5315095 Problem Web Service qws_uk Sat 12 Jul 2025 07:35:05 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19362084901	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19362085101	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/07/2025

Date	13/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
-------------	------------	--------------	------------	---------------	----------------	--------------------	---

Job # 4199162	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address	
SLA Window	12/07/2025 13:47 - 13/07/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester) City Road, Cheshire Cheshire Chester CH1 3NS	
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780		
Priority	ND 1900				
Ref 1	C5315112				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 13/07/2025 20:00 SLA: ND 13/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network.</p> <p>Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assitan Test: Site to test URL:</p> <p>Call history:</p> <p>##### Call 5315112 Problem Web Service qws_uk Sat 12 Jul 2025 13:47:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17877403 call.problem=NLC3701 Chester Zebra / TC56 353857082694346 Zebra Cracked Screen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=7/12/2025 2:46:24 PM...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19362587201	_KEZEBTC56DJ-1PAZUW	AN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19362587401	_KEZEBTC56DJ-1PAZLW4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 13/07/2025

Date	13/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4199228	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	12/07/2025 17:31 - 13/07/2025 17:00	Contact Name	MICHAEL PICKARD	TRAFFORD PEEL AVENUE TRAFFORD PEEL AVENUE THE TRAFFORD C JL032 TRAFFORD MANCHESTER M17 8JL
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	131996417			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Fault: PED Hardware Failure 032 - Trafford</p> <p>Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202507121608 Web Logging: Locker: TF2-2-PED TPV Number (8 Digits): 15032072 Serial Number: 192577303461103311053776 Asset Number: PAN00098893 Model: Ingenico 2500 Location: 3rd Floor Comms Room</p> <p>General Office Issue: : PED has been dropped and has gone into a state on tampering the screen is blue showing the word "IRRUPTION" in the top left hand corner this can not be fixed with a reboot it will require an engineer to swap it for us. Incident INC6687130 has been placed into the On Hold</p> <p>Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19362084901	C5315095	4199091	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Daniel Hanson	12/07/2025 07:35 13/07/2025 20:00	13/07/2025	
Fujitsu Services Limited - Star Trains - ME	19362587201	C5315112	4199162	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Daniel Hanson	12/07/2025 13:47 13/07/2025 20:00	13/07/2025	
DieboldNixdorf_WIPRO	(No Items)	131996417	4199228	TECH EXCHANGE P2PE	TRAFFORD PEEL AVENUE, TRAFFORD PEEL AVENUE, THE TRAFFORD C, JL032 TRAFFORD, MANCHESTER, M17 8JL	Daniel Hanson	12/07/2025 17:31 13/07/2025 17:00	13/07/2025	
Computacenter - Kingfisher	(No Items)	24423866	4199100	TECH EXCHANGE	SCREWFIX, SCREWFIX, 20 BEATRICE STREET, WARRINGTON, WA4 1DR	Daniel Hanson	12/07/2025 08:46 13/07/2025 16:00	13/07/2025	