



Run Sheet

Nadeem Saleem 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4135193	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/04/2025 06:44 - 11/04/2025 17:00	Contact Name	JAMES MITCHELL		JAMES MITCHELL 25 NORTH LINKSIDE ROAD LIVERPOOL L25 9NS
Activity	CHAIR INSTALL	Contact Phone	03000469668		
Priority	ND 1700				
Ref 1	DEL1559924				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Parking is usually unrestricted. To access there is wheelchair access ramp with steps to the entryway. *** Please call 1 hour before arrival.Customer Ref / PO: P496753 WR:29485Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19050905201	9787602BLA	Positiv Plus High Back With Ne				



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Job # 4127236	Customer	POSTURITE LIMITED		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	RACHEL RYAN	PRIVATE ADDRESS 182 QUEENS DRIVE LIVERPOOL L18 1JW
Activity	CHAIR INSTALL	Contact Phone	07951215049	
Priority	ND 1700			
Ref 1	DEL1555933			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
: *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 9050928Items on order:2333023 - MONITORARM - Vista Dual	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19010164301	100140082	HAG Capisco 8106 Xtreme Black	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19010164501	100140082	HAG Capisco 8106 Xtreme Black	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4135194	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/04/2025 06:44 - 11/04/2025 17:00	Contact Name	FRANK SEAGRAVES		H M REVENUE & CUSTOMS 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000527693		
Priority	ND 1700				
Ref 1	DEL1562585				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000258869Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1562585&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1562585&address

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19050905601	100140468	Positiv ME300 (High Back)				

Engineer Closure Notes	On Site Time	Off Site Time



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Job # 4135328	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/04/2025 10:27 - 11/04/2025 17:00	Contact Name	LOUISE LUCAS		LOUISE LUCAS 46 PINE AVENUE BEBINGTON WIRRAL CH63 3ES
Activity	DESK & CHAIR INSTALL	Contact Phone	07969325210		
Priority	ND 1700				
Ref 1	DEL1558586				
Ref 2					
No. of Parts	6				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: FAC10022609Items on order:6660037 - FILTER - Anti Blue Light	Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
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Returned Items for Job # 4135328 page 1 of 1



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Date	11/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4135197	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/04/2025 06:48 - 11/04/2025 17:00	Contact Name	ROMANA D'ATTORRE	ROMANA D'ATTORRE 29 BARLEY BROOK MEADOW BOLTON BL1 7HP
Activity	CHAIR SP INSTALL	Contact Phone	07563406487	
Priority	ND 1700			
Ref 1	DEL1563099			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: N/A *** Please call 1 hour before arrival.Customer Ref / PO: PO402353Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19050909101	9734018	Non Reflective/Low Noise Keybo				
19050909102	9787601BLA	Positiv Plus High Back No Neck				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19050909301	9787601BLA	Positiv Plus High Back No Neck				
19050909401	9734018	Non Reflective/Low Noise Keybo				



Run Sheet

Gideon Ajulo 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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Job # 4133697	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	09/04/2025 12:00 - 11/04/2025 12:00	Contact Name	Mel Gay	Gideon Ajulo Gideon Ajulo UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone	mm	
Priority	ND 1400			
Ref 1	PP Audit - Gideon Ajulo			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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Job # 4135353	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/04/2025 10:51 - 11/04/2025 17:00	Contact Name	MARIAM AHMED	BOOTS THE CHEMISTS LTD 28-38 BANK HEY STREET BLACKPOOL FY1 4TE
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07595027854	
Priority	ND 1700			
Ref 1	DEL1557961			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Access through loading bay located at the back of the store. Ring bell on arrival *** Please call 1 hour before arrival.Customer Ref / PO: 4203773467Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1557961&address=Boots%20the%20Chemists%20Ltd%2028-38%20Bank%20Hey%20Street%20BLACKPOOL%20FY1%204TE >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Gideon Ajulo 11/04/2025

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Run Sheet
Gideon Ajulo 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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Job # 4135812	Customer	POSTURITE LIMITED		Job Address	
SLA Window	10/04/2025 16:55 - 11/04/2025 17:00	Contact Name	RYAN MANGNALL	RYAN MANGNALL 39 AVENUE ROAD BLACKPOOL FY3 7SG	
Activity	DESK INSTALL	Contact Phone	07719004944		
Priority	ND 1700				
Ref 1	DEL1563125				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO195453Items on order:9787601BLA - OFFCHAIR - Positiv P</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Gideon Ajulo 11/04/2025

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Run Sheet

Gideon Ajulo 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	5
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Job # 4135512	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/04/2025 12:53 - 11/04/2025 17:00	Contact Name	ATTN: VICTORIA FREDERICK	CORAL 1-3 LINCOLN STREET BARROW-IN-FURNESS LA14 5HS
Activity	CHAIR INSTALL	Contact Phone	07807038336	
Priority	ND 1700			
Ref 1	DEL1562879			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO_LCG_0037935Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19057991001	100053811	Positiv R600 HB Draughtsman wi				



Run Sheet

Gideon Ajulo 11/04/2025

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Job # 4135514	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/04/2025 12:54 - 11/04/2025 17:00	Contact Name	ANNALIESE ROBINSON	TOWERGATE HEALTH & PROTECTION UNIT 5
Activity	CHAIR INSTALL	Contact Phone	07769087025	ARKWRIGHT COURT, COMMERCIAL ROAD DARWEN BB3 0FG
Priority	ND 1700			
Ref 1	DEL1561937			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 759A-018160Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1561937&address=Towergate%20Health%20%26%20Protection Unit%205 DARVEN Arkwright%20Court %20Commercial%20Road BB3%200FG >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Towergate%20Health%20%26%20Protection Unit%205 DARVEN Arkwright%20Court %20Commercial%20Road BB3%200FG >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19057992601	1301033	RH New Logic 220 High Back Cha				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19057992801	1301033	RH New Logic 220 High Back Cha				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 11/04/2025

Date 11/04/2025 Depot Warrington Driver Barron, John Paul Jobs on Run 7

Job # 4135321	Customer	NCR TESCO HHT		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	PAUL ALLAN	TESCO CANBERRA RD LEYLAND PR25 3ET
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7510001111			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner damaged/ Not Responding Subject: Honeywell PDA - CT45 - Scanner not working Till number: Till serial number:23255b3108 Date:10.04.2025 Problem description / Error message: -----</p> <p>PAVITHRA V1 Apr 10 2025 05:26</p> <p>Serial no: 23255b3108 Build: Stock PDA</p> <p>Issue: The store called and reported that scanner not scanning on the PDA</p> <p>Logged a call with L2 team: 27557420</p> <p>As per the update raised a ticket for swapout.</p> <p>Troubleshooting:</p> <p>Please enter the below details What part of the PDA is physically damaged? :NA Reason for the PDA damage? :NA ...</p>	<ul style="list-style-type: none"> * The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19052086601	S2881097526	Staged Honeywell PDA CT45XP	23256B2970			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19052086801	S2881097526	Staged Honeywell PDA CT45XP	23256B2970			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4135541	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/04/2025 13:42 - 11/04/2025 17:00	Contact Name	DAN ATKINSON	DAN ATKINSON 53 WOODVILLE ROAD PENWORTHAM PRESTON PR1 9DQ
Activity	DESK SP INSTALL	Contact Phone	07837850838	
Priority	ND 1700			
Ref 1	DEL1564782			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
*** Customer Instructions: Everything should be Ok Once in the property if it can be taken upstairs that would be perfect :) *** Please call 1 hour before arrival.Customer Ref / PO: CPA000281924 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 11/04/2025

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John Paul Barron 11/04/2025

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Run Sheet

John Paul Barron 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4135290	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	R476 - Blackpool Hounds Hill Manager	Everything Everywhere Limited Unit....7 Hounds Hill Shopping Centre Office BLACKPOOL FY1 4HU
Activity	REPAIR WITH PARTS	Contact Phone	07964542757	
Priority	ND FIX			
Ref 1	11654939			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>*PLEASE SIGN IN AT THE OFFICE WITH EITHER EMMA OR PAULA*</p> <p>Intervention #: 1 SLA: 02/04/2025 17:00-----ASSET INFORMATION---ProductName: MS521dn SFP HV SPRDeviceTagCustomer: SerialNumber: 4600826108346ProductIdentifier: 36S0310Model: 4600-630Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTMonday to Saturday 09:00 to 17:00 & Sunday 10:00 to 16:00. Including public holidays Christmas Day excludedSERVICE PARTNER HOLDS BONDED GOLD STOCK OF DEVICES IF REQUIREDENGINEER TO RECORD PAGE COUNTOutput Device Qty SLAE460dn - A4 Mono MFP 951 NBD FixX548de - A4 Colour MFP 395 4 Hr FixC544dn - A4 Colour 274 NBD FixCX510de - A4 Colour MFP 49 4 Hr FixMS510dn - A4 Mono 37 NBD Fix</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC17317339. Spoke to Stephen user advised printer keeps jamming with 230.15 duplex jams indicating worn isolation roller errors please investigate.MS521OfficeStephen Briscoe 07964542757 or 01253 629970SN 4600826108346IP 10.19.101.241AR ETA 02/04/25 @ 17:00----INSTRUCTIONS-----Technical Notes -----JB. Please investigate 230.15 Paper fed from tray 1 never cleared the sensor (duplex). Please EMO & GO.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	41X4545	MX62x SVC Rollers Isolation				
	41X1206	MX62x SVC Sensor Duplex sensor				
	41X1214	MX62x SVC Solenoid Reverse sol				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	41X4545	MX62x SVC Rollers Isolation				
	41X1206	MX62x SVC Sensor Duplex sensor				
	41X1214	MX62x SVC Solenoid Reverse sol				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

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Date	11/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4135446	Customer	Computacenter - Kingfisher			Job Address		
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	Lorraine Morgan		KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1229 871157		Unit 2 Cornmill Park, Cornmill Crossing		
Priority	ND 1700				Unit 2 Cornmill Park, Cornmill Crossing		
Ref 1	24314986				LA14 2GN		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Till hostname: GBBQ01070SCO82P Till number: 82 Peripheral make/modellease copy and paste CI): ELO 15' TOUCHSCREEN Description of issue: tch function is not responding Contact name/number: +44 1229 871157	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19052359301	4601616	KING:ELO ET1502L Prime Disp +Â				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
John Paul Barron 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4135494	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	10/04/2025 12:43 - 11/04/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1900			
Ref 1	C5308376			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 11/04/2025 20:00 SLA: ND 11/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBMISCTC560MSTSD x 1</p>	<p>Problem: [ME] Zebra TC56 Smart case (Sled) on Set Number ** not working Root Cause: Not Reading Smart Cards Action: Engineer to replace the Zebra TC56 Smart case retaining the ISAM Card. This must be transferred into the replacementSmartCase. Engineer will require a T8 Torx security bit customer to test. Note: Physical Damage to the SmartCase ischargeable please record & take Photos. Contact STAR Service Desk for assistance Test: Site to test URL: Call history:: ##### Call 5308376 Problem Web Service qws_uk Thu 10 Apr 2025 12:42:36 A+C+P</p> <pre data-bbox="813 790 1186 857"> agent.loginname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17375303 call.problem=NLC8459 Blackburn </pre> <p>zebra is not reading smartcards NLC 8459 Site Name Bla call.modifiedby=QWebServices call.busimpact=Urgent (TD)...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19057933701	_NRZEBMISCTC51003316ED	TC5X:HP SMARTCASE				

Returned Items

Engineer Closure Notes

Engineer's Signature Notes	On-Site Time	On-Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4135571	Customer	Computacenter - Kingfisher			Job Address
SLA Window	10/04/2025 14:15 - 11/04/2025 17:00	Contact Name		JASWINDER PURCELL	SCREWFIX SCREWFIX UNIT 1, DRUMSTONE TRADE
Activity	TECH EXCHANGE	Contact Phone		0 1254 580601	PARK, BLACKBURN BB2 3AG
Priority	ND 1700				
Ref 1	24315865				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	SCREWFIX Unit 1 Drumstone Trade Park Grimshaw BLACKBURN TILL NUMBER: Till nr 21 Tradeside IP ADDRESS: 10.65.214.146 PTID: 33602169 PED MODEL: PEDVX820 SERIAL NUMBER: 331-239-968 LOCATION OF THE DEVICE ON SITE: Till nr 21 Tradeside PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): Cable FAULT DESCRIPTION: Coiled spiral cable connecting the handset to the base seems to be broken when twisting touching the device has / no connection CONTACT NAME/CONTACT NUMBER: Jaswinder Purcell +44 1254 580601

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4135467	Customer	Computacenter Limited		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	Wojciech Szlek	LLOYDS BANKING GROUP PLC (008102783 2 Peel Street, 2 Peel Street, BB5 1EP
Activity	NON TECH EXCHANGE	Contact Phone	07801492900	
Priority	ND 1700			
Ref 1	24314803			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>RSG-VA Contact Name - Eva Radomska Contact Number - 07801492900 Locatn - 2 Peel Street Accrington BB5 1EP - Heritage - Device - WINDOWSake - Branch Device - WINDOWS PPD - No Part - 2256067 Win 10 Montior b</p>	<p>No Instructions</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19052358701	2256067	HBS:SERKIT ID-GEN 17" TFT SIL/				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
Job # 4135377		Customer		Computacenter - Astra Zeneca		Job Address	
SLA Window		11/04/2025 10:00 - 11/04/2025 18:00		Contact Name	Harriet Faulkner	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA	
Activity		NON TECH EXCHANGE		Contact Phone	+447385002160		
Priority		ND 1700					
Ref 1		WOT000282866					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Deliver & collect legacy device using packaging from delivery				{ "Customer Catalog ID": " " "GOLD_ASSET_NAME ":"None - LENOVO ThinkPad X1 Carbon Gen 11 21HSBV001" "GOLD_ASSET_SERIAL_NUMBER ":"PF54L9T4" "GOLD_ASSET_ASSET_TAG ":"None" "Cost Center Name ":"CC_0000003625_UK10_EUSAP QA - Packing" "Cost Center Account Number ":"CC_0000003625_UK10_EUSAP" }			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
190493536	000000000004693	8GB-SWAP_Len TP X1 CARB G12 i7 LTE	PF5BM53C				
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
190493538		PF54GEEA - Lenovo :AZ RIT: Len X1 Car G1	PF5BM53C	Ready			
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4135529	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	11/04/2025 10:00 - 11/04/2025 18:00	Contact Name		Samir Shah	Mill Court Reception Mill Court Reception
Activity	COLLECTION	Contact Phone		+447385533906	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000215738				England SK10 2NA
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF56HSF5","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-01-24", "Customer Catalog ID": "", "Cost Center Name": "CC_0000003625_UK10_EUSAP QA - Packing", "Cost Center Account Number": "CC_0000003625_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190581912	Please collect and remove single device.	Please collect and remove single device.	PF56HSF5			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4135183	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/04/2025 06:32 - 11/04/2025 17:00	Contact Name	IMOGEN HARBY	NATIONAL FARMERS UNION 87 MARKET STREET CHAPEL-EN-LE-FRITH HIGH PEAK SK23 0JD
Activity	CHAIR INSTALL	Contact Phone	01629888963	
Priority	ND 1700			
Ref 1	DEL1563694			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO200019906Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1563694&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1563694&address>Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19050896001	9900004	Homeworker Plus Ergonomic Chai				



Run Sheet

Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4135261	Customer	POSTURITE LIMITED			Job Address		
SLA Window	10/04/2025 08:44 - 11/04/2025 17:00	Contact Name	SYEDA CHOWDHURY		PRIVATE ADDRESS 47 DEAN DRIVE WILMSLOW SK9 2EX		
Activity	DESK INSTALL	Contact Phone	07463383973				
Priority	ND 1700						
Ref 1	DEL1561189						
Ref 2							
No. of Parts	5						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO579376Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1561189&address	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1561189&address>Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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In Items for Job # 4135261 page 1 of 1



Run Sheet
Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Run Sheet

Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4135277	Customer	POSTURITE LIMITED			Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	OLIVER COCKRILL		OLIVER COCKRILL FLAT 4 GAINSBOROUGH COURT, 127 LAPWING LANE MANCHESTER M20 6US
Activity	CHAIR INSTALL	Contact Phone	07502238103		
Priority	ND 1700				
Ref 1	DEL1562583				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4-00001174Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form. Accreditation: Posturite Accredited

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19046279601	100092809	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4135440	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/04/2025 12:25 - 11/04/2025 17:00	Contact Name	RUBY ROY	82 WELLINGTON ROAD NA NA
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07435841234	MANCHESTER M14 6BJ
Priority	ND 1700			
Ref 1	DEL1558715			
Ref 2				
No. of Parts	9			

Instructions 1	Instructions 2
<p>*** Customer Instructions: DELIVERY ONLY *** Please call 1 hour before arrival.Customer Ref / PO: 1600308283Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1558715&address=82%20WELLINGTON%20ROAD</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1558715&address=82%20WELLINGTON%20ROAD</p> <p>NA MANCHESTER NA M14%206BJ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet
Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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In Items for Job # 4135440 page 1 of 1



Run Sheet
Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Run Sheet
Olayiwola Olanrewaju 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4135846	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/04/2025 17:52 - 11/04/2025 13:00	Contact Name	KATHY CROKER	28 SUNNY BANK LEES OLDHAM LANCASHIRE OL4 5BS
Activity	CHAIR INSTALL	Contact Phone	07956914660	
Priority	ND 1700			
Ref 1	DEL1561739			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 74052Items on order:2333015 - MONITORARM - Platinum S</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1561739&address=28%20Sunny%20Bank</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059609301	100094946	ZentoFit Medium Back Medium Se				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19059609501	100094946	ZentoFit Medium Back Medium Se				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4135586	Customer	Centrex Services			Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 09:00	Contact Name	TBA		SAINSBURY'S 2-6 Charles St, Hoole CHESTER CH2 3AZ
Activity	MANPOWER	Contact Phone	TBA		
Priority	Timed				
Ref 1	Chester Faulkner Street Local				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Engineer will assist ours replacing a large screen.	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4135709	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	10/04/2025 15:59 - 11/04/2025 12:00	Contact Name	ELLIE.LUPTON@HSBC.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER		
Activity	TECH EXCHANGE	Contact Phone	07940584594		CHESHIRE WEST AND CHESTER CH99 9FB		
Priority	ND 1300						
Ref 1	RITM33001722						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059163001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4135506	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	10/04/2025 12:51 - 11/04/2025 16:30	Contact Name	SHERYL.GRIFFITHS@MANDSBANK.COM		COMPUTACENTER HSBC M&S KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07878113924		
Priority	ND 1600				
Ref 1	INC49156372				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19057973501						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19057973701						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4135854	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	ADRIAN.FERGUS@MANDSBANK.COM	COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07941089184	
Priority	ND 1600			
Ref 1	INC49147064r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19044955601						



Run Sheet

Simon Heath 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4135444	Customer	Computacenter Limited		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	Max Birtwistle	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07471134585	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24313938			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Max Birtwistle Contact Number - 07471134585 Locion - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Mak- Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 442	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19051497001	4426948	LBG:HP 830 G9 i5 16GB				



Run Sheet

Simon Heath 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4135294	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	10/04/2025 09:54 - 11/04/2025 17:30	Contact Name	Diane		O2 RHYL 0336 HIGH STREET RHYL LL18 1EW
Activity	TECH EXCHANGE	Contact Phone	+441745345393		
Priority	ND 1900				
Ref 1	C5308308				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Previous WPB - Sent out different power with no uk socket attachment. Also this cable wouldn't of been long enough to connect to the screen on the desk can you send out an3 pin one like the original ND 10/04/2025 17:30 SLA: ND 10/04/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= ELOE179069 x 1	Problem: [TC] Monitor ELO ET1717L 17 touch screen (some versions have external PSU) Root Cause: UNKNOWN Action: Engineer to test and if necessary replace 17 Touch Screen Monitor. Replacement may have different power requirements and required new cables to be fitted as part of replacement procedure - see engineers guide for details. Test: Contact Service Desk to fully test URL: Call history: ##### Call 5308308 Problem Web Service qws_uk Wed 09 Apr 2025 14:40:07 A+C+P agent.loginnname=qws_uk equipment.assettag=TELGB000000T0336TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007059254 call.problem=HW - 0336 - 04 - ELO - Touch screen not working call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/VHPET1717L call.priority=2-Medium call.datereported=4/9/2025 2:40:05 PM ##### Call 5308308 Problem Web Service qws_uk Wed 09 Apr 2025 14:40:07 A+C+P SITE OPENING TIMES [Rhyl] Mon-Fri: 09:00-17:00 Sat: 09:00-17:30 Sun: 11:00-16:00...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19051710801	ELOE179069	MON:ET1717L:W/PSU & STAND				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19051711001	ELOE179069	MON:ET1717L:W/PSU & STAND				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4135781	Customer	Vista Retail Support Limited	Job Address
SLA Window	10/04/2025 16:35 - 11/04/2025 17:00	Contact Name	LIDL HOLYHEAD, LLANFAWR ROAD ANGLESEY HOLYHEAD LL65 2BS
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3246484		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3246484 Brief Description: Mobile Office Other Additional Information : replacement needed	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059354601	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



Run Sheet

Stephen Fitton 11/04/2025

Date 11/04/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 10

Job # 4135227	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/04/2025 07:20 - 11/04/2025 17:00	Contact Name	PAULINUS OBULUNNE	PAULINUS OBULUNNE 49 LYTHAM ROAD URMSTON MANCHESTER M41 6NN
Activity	CHAIR INSTALL	Contact Phone	07531047355	
Priority	ND 1700			
Ref 1	DEL1563778			
Ref 2				
No. of Parts	1			

Instructions 1

Please call 1 hour before arrival.Customer Ref / PO: 3P00007017Items on order:2333023
MONITORARM - Vista Dual

Instructions 2

Tech to deliver
assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1563778&address=49%20Lytham%20Road
MANCHESTER
Urmston
M41%206NN >Once the job is completed
please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19050978801	100117331	Positiv U600 Tall Back Indepen				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19050979001	100117331	Positiv U600 Tall Back Indepen				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4135317	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address		
SLA Window	11/04/2025 07:00 - 11/04/2025 11:00	Contact Name	URMSTON NLC2938 NT STATION		Northern Rail - STAR		
Activity	MANPOWER	Contact Phone	0161 202 9837		Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Manches		
Priority	4HR				Greater Manchester		
Ref 1	C5308357				Urmston M41 5AW		
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
4HR 10/04/2025 14:20 SLA: 4HR 10/04/2025 14:20 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	<p>Problem: [ME] Star TOM Software requires rebuild Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before starting work for instructions. Engineer MUST have the Build Pen DriveBell 8406 & a Laptop with Full TSS to configure for the correct TOC. Test: With Star Support URL:</p> <p>Call history: ##### Call 5308357 Problem Web Service qws_uk Thu 10 Apr 2025 10:20:35 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N2938TAA3 contract.pkey=23200 call.poms=1 call.zip=M41 5AW call.address=Urmston Railway Station Flixton Road Urmston Greater Manchester Inner Manches call.customerid=INC17386085 call.problem=URMSTON NLC2938 NT STATION window 30 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STRBUILD call.priority=2-Medium call.datereported=4/10/2025 11:20:12 AM</p> <p>##### Call 5308357 Problem Web Service qws_uk Thu 10 Apr 2025 10:20:35 ...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4135582	Customer	Computacenter - Kingfisher		Job Address
SLA Window	10/04/2025 14:31 - 11/04/2025 17:00	Contact Name	DALE DALE	SCREWFIX SCREWFIX 3 HATTONS ROAD TRAFFORD PARK MANCHESTER M17 1PS
Activity	TECH EXCHANGE	Contact Phone	0161 877 7263	
Priority	ND 1700			
Ref 1	24315824			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PLEASE SWAP UNIT	SCREWFIX TILL NUMBER: 22 IP ADDRESS: C:/Windows/System32>ping 10.64.44.147 Pinging 10.64.44.147 with 32 bytes of data: Request timed out.Ping statistics for 10.64.44.147: Packets: Sent = 4 Received = 0 Lost = 4 (100% loss) PTID: 30749711 PED MODEL: PEDVX820 DUET SERIAL NUMBER: 329-212-989 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998 CONTACT NAME/CONTACT NUMBER: +44 161 877 7263

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Stephen Fitton 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4135666	Customer	Centrex Services		Job Address
SLA Window	11/04/2025 10:30 - 11/04/2025 10:30	Contact Name	TBA	SAINSBURYS UNIT 1 & 2 10 NEW BAILEY STREET SALFORD M3 5FS
Activity	MANPOWER	Contact Phone	TBA	
Priority	Timed			
Ref 1	8510003184			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Could you provide assistance for our engineers tomorrow as below. Engineer will assist ours replacing a large screen.	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Stephen Fitton 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4135708	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	10/04/2025 15:59 - 11/04/2025 16:30	Contact Name	MERCY LAWSON	COMPUTACENTER HSBC ST ANN'S SQUARE MANCHESTER M2 7HD
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	RITM33228083			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059162701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4135241	Customer	POSTURITE LIMITED		Job Address	
SLA Window	10/04/2025 07:32 - 11/04/2025 17:00	Contact Name	JOE HEATHCOTE	JOE HEATHCOTE 25 LABURNUM AVENUE SWINTON MANCHESTER M27 0DN	
Activity	CHAIR INSTALL	Contact Phone	07510724133		
Priority	ND 1700				
Ref 1	DEL1563261				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 55001697761Items on order:100016479 - COMPONENT - DeskRite</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19051024701	1820261	RH Logic 220 Arms/Neck/Coccyx				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19051024901	1820261	RH Logic 220 Arms/Neck/Coccyx				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4135546	Customer	NCR TESCO HHT		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	DENEISA CULEY	TESCO 613 BOLTON RD MANCHESTER..... GREATER MANCHESTER UNITED KINGDOM M27 4EJ
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7510000556			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner damaged/ Not Responding Subject: Honeywell PDA - CT45 - Physical Damage Till number: Till serial number:23258B50F6 Date:10.04.2025 Problem description / Error message: ----- SHAWNA LAWRENCE Apr 10 2025 11:32 Serial no: 23258B50F6 Issue : Left hand scanning button not operational. (No subject) ZIP Troubleshooting: Please enter the below details What part of the PDA is physically damaged? : Side button Reason for the PDA damage? : na Advised store that the PDA will be swapped in the next 24 to 48 business hours....</p>	<p>* The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19058354101	S2881097526	Staged Honeywell PDA CT45XP	23258B4C50			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19058354301	S2881097526	Staged Honeywell PDA CT45XP	23258B4C50			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4135777	Customer	Vista Retail Support Limited	Job Address
SLA Window	10/04/2025 16:33 - 11/04/2025 17:00	Contact Name	LIDL JARDINE WAY LANCASHIRE OLDHAM OL9 9QL
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3247274		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3247274 Brief Description: VoCoVo Headset - Headset not charging Check opening times	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059347101	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19059347301						



Run Sheet

Stephen Fitton 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4135447	Customer	CXM		Job Address
SLA Window	10/04/2025 12:30 - 11/04/2025 17:00	Contact Name	MARTYN LAW	PREMIER GAS BURY LTD 21 PEARSON STREET BURY BL9 6DA
Activity	TECH EXCHANGE	Contact Phone	7931838994	
Priority	ND 1700			
Ref 1	5839277			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN30003/Poynt 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1: Collect EN60011/Part no. K003 SNO: 8931084024061479629: Collect EN30003/POYNT 61 SMART TERMINAL WIFI SNO: ST3SL111RY000979LAN_UK_0127692: SWAP OUT/SWAP OUT	LAN_UK_0127692 15035383 7:30-17:00 447776783734 (GPRS) 7:30-17:00 Elavon TID: 15035383; Date Time Logged: 20250410121004; Terminal ID: 210205474301; Profile Number: 15035383 Other Info

Job Notes

In Items

See Items Overleaf

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19057865101	EN30003	Poynt 61 Smart Terminal WiFi(T				
19057865201	EN60011	Nano KPN SIM Card-(GB)				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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In Items for Job # 4135447 page 1 of 1



Run Sheet

Stephen Fitton 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4135734	Customer	Vista Retail Support Limited	Job Address
SLA Window	10/04/2025 16:29 - 11/04/2025 17:00	Contact Name	LIDL DALE STREET LANCASHIRE MANCHESTER M26 1AB
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3245543		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3245543: HHT screen smashed	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059311001	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4128375	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	01/04/2025 11:36 - 11/04/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO EXPRESS TESCO EXPRESS
Activity	PROJECT	Contact Phone	StoreDutyManage	A-B, CITY EXCHANGE OLD HALL ST LIVERPOOL L3 9RQ
Priority	AP 0900			
Ref 1	LPOOL OLD HALL ST EXP			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Meet CC TRG engineer at store @9am	Assist CC engineer in server install After new server deployment is completed Rico needs to collect the old server.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020621201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4135226	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	GB0767 HANDM	H&M Shiftstore H&M GB0767: H&M Liverpool UNIT 8B, New Mersey Retail park, Speke Road Liverpool L24 8QB
Activity	MANPOWER	Contact Phone	01513311270	
Priority	ND 1900			
Ref 1	C002559395			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Call Problem: Device: SCO Till#2 Action: Please check the cable of till and find the root cause of the issue</p> <p>*** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 ***</p> <p>If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4135881	Customer	Computacenter Limited			Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	JOEL CLARKE		B & Q PLC FRITH STREET WIGAN WN5 0XN
Activity	TECH EXCHANGE	Contact Phone	01942821567		
Priority	ND 1700				
Ref 1	24316147				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
B&Q Till hostname: GBBQ01207SCO87P Till number: 87 Peripheral make/model(Please copy and paste C1): TH250 RECEIPT PRINTER Description of issue: The receipt printer TH250 RECEIPT PRINTER is printing out receipts that are quite faded and they can't scan it back when customer comes back Contact name/number: Joel Clarke - 01942821567	PLEASE SWAP UNIT

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190595551						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4135766	Customer	Computacenter - Kingfisher		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	Joel Clarke	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01942821567	Frith Street Frith Street WN5 0XN
Priority	ND 1700			
Ref 1	24316131			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01207SCO86P Till number: 86 Peripheral make/modellease copy and paste CI): TH250 RECEIPT PRINTER Description of issue:he receipt printer TH250 RECEIPT PRINTER is printing out receipts that	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059232901	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4135414	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	Office Process Dept	Lidl Great Britain Limited Eastgate Way, Manor Park Process department office RUNCORN WA7 1NT
Activity	MAINT KIT INSTALL	Contact Phone	01928532854	
Priority	ND 1700			
Ref 1	1-526600281321			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 11/04/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: LGB220-5B-04100SerialNumber: 7559040019064ProductIdentifier: 32C0231Model: 7559-378Physical Location: Warehouse Ground ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190524190	76C0PK0					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190524192	76C0PK0					

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4135598	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	10/04/2025 14:55 - 11/04/2025 17:00	Contact Name	THOMAS GREENE	MORRISONS MANUFACTURING MORRISONS MANUFACTURING UNIT 105-106 TENTH AVENUE DEESIDE CH5 2UA
Activity	TECH EXCHANGE	Contact Phone	07368289544	
Priority	ND 1700			
Ref 1	TASK2073983			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Install & Exchange desktop	Unit 105/106 Tenth Avenue Deeside Clwyd Wales CH5 2UA United Kingdom

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19058835901						

Returned Items



Run Sheet

Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4135258	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	10/04/2025 08:15 - 11/04/2025 20:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STATION	PORT SUNLIGHT NLC2198 MER HUB STATION	MERSEY RAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB
Activity	TECH EXCHANGE	Contact Phone	0151 955 2456		
Priority	ND 1900				
Ref 1	C5308339				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 11/04/2025 20:00 SLA: ND 11/04/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5308339 Problem Web Service qws_uk Thu 10 Apr 2025 08:14:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4026TRD3 contract.pkey=23200 call.poms=1 call.zip=CH62 4XB call.address=Greendale Road call.city=Port Sunlight call.customerid=INC17385482 call.problem=NLC2198 Port Sunlight Missing Print/Voiding of Hopper Tickets NLC 2198 Site call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=4/10/2025 9:14:01 AM ##### Call 5308339 Problem Web Service qws_uk Thu 10 Apr 2025 08:14:35 A+C+P NLC2198...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19051202301	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	31449			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4135288	Customer	Diebold Nixdorf UK Limited			Job Address
SLA Window	11/04/2025 08:00 - 11/04/2025 17:00	Contact Name	TOMMY CRAWFORD		BOOKER CASH & CARRY BOOKER CASH & CARRY
Activity	TECH EXCHANGE	Contact Phone			UNION STREET OFF CHESTER ROAD BIRKENHEAD_BCC148
Priority	ND 1700				BIRKENHEAD CH42 3TL
Ref 1	129845505/ 190512085/ 948038567				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Lexmark (MS610DN) Printer (1) - plastic part has snapped off drawer : Engineer to replace printer p/n 01770049098 Lexmark MS610dn Lexmark (MS610DN) Printer (1): Description of issue: plastic part has snapped off drawer Emma advised part of the printer at the drawer has snapped off Showing error %27paper tray empty%27 but branch have tried different levels of paper with same error Location of printer: Stock control office Printer Type: Both IP Address: 10.1.3.1	INC10857626

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4135851	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	11/04/2025 09:30 - 11/04/2025 16:30	Contact Name		Kate Jackson	RBSG 6 GRANGE ROAD WEST
Activity	TECH EXCHANGE	Contact Phone		-	RBSG BIRKENHEAD CH41 4DF
Priority	ND 1600				
Ref 1	C5308381				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 14/04/2025 15:00 SLA: ND 14/04/2025 15:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBCANLBP251DW x 1	Problem: [TC] WinX LBP251 Printer Faulty - Please ask the user to carry out a test print before leaving Root Cause: UNKNOWN - Please ask the user to carry out a test print before leaving Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Ensure paper trays are set as per the guide. Issues regarding not printing/trays can be resolved by a GPupdate(Steps listed in the courier guide) ***RACFID NOTREQUIRED - For driver Test: Please ask the user to carry out a test print before leaving URL: Call history:: ##### Call 5308381 Problem Web Service qws_uk Thu 10 Apr 2025 13:35:24 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000CHT1R3 contract.pkey=23224 call.poms=1 call.zip=CH41 4DF call.address=6 Grange Road West call.city=BIRKENHEAD call.orgname=RBSG call.customerid=INC818855 call.problem=Canon LBP251DW - Printer Jammed[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=4/10/2025 2:35:17 PM call.dpavailable=1 ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059616501	_RBCANLBP251DW	TR:A4 B&W LASER				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Daniel Hanson 11/04/2025

Date 11/04/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 12

Job # 4135859	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	10/04/2025 18:26 - 11/04/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RHESEYARPON Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5308408			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 11/04/2025 20:00 SLA: ND 11/04/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history:: ##### Call 5308408 Problem Web Service qws_uk Thu 10 Apr 2025 18:25:35 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TRD3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17389172 call.problem=NLC2242 Liverpool Central Newbury Printer call.modifiedby=QWebServices call.businessimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.dateremoved=4/10/2025 7:24:46 PM</p> <p>##### Call 5308408 Problem Web Service qws_uk Thu 10 Apr 2025 18:25:35 A+C+P</p> <p>NLC2242...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059663001	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	31251			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19059663201	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	31251			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4135633	Customer	Verifone UK LTD		Job Address
SLA Window	10/04/2025 15:16 - 11/04/2025 16:00	Contact Name	CRISTIAN BELICIU	STONEGATE - THE GEORGE CROSBY 1 MOOR LANE CROSBY LIVERPOOL MERSEYSIDE MERSEYSIDE L23 2SE
Activity	TECH EXCHANGE	Contact Phone	0151 9244753	
Priority	Timed			
Ref 1	G351654			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33712220 Inbound Serial No. = 332-391-043 IP Gateway = 10.83.43.126 Terminal IP Address = 10.83.43.99 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1589 Login Pin = 1589 Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 23:00 Notes = N/A Fault Category = Terminal Will Not Switch On	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2673245

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19058970801	R-Vx680 WiFi-03.70X68099BD		314-591-430			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4135459	Customer	Computacenter - Kingfisher		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	Sarah Daley	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 151 524 1001	Racecourse Industrial Estate Ormskirk Road Racecourse Industrial Estate Ormskirk Road L9 5AN
Priority	ND 1700			
Ref 1	24313572			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01132SCO81P Till number: 81 Peripheral make/model lease copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): K1.0-Q87-uATX Are there still sales are any sales left	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19051183001	4618558	KING:DB Beetle M-III K Series-				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19051183201	4618558	KING:DB Beetle M-III K Series-				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 11/04/2025

Date 11/04/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 12

Job # 4135787	Customer	Vista Retail Support Limited		Job Address
SLA Window	10/04/2025 09:00 - 11/04/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI STONEDALE RETAIL PARK EAST LANCASHIRE ROAD
Activity	NON TECH EXCHANGE	Contact Phone	.	LIVERPOOL LANCASHIRE LIVERPOOL L11 9DH
Priority	ND 1700			
Ref 1	3245882			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3245882 KVS 06 sticky printer faulty Swapout required	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059329901	MCD-PTR-LAB3-	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19059330101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
Job # 4135789		Customer		Vista Retail Support Limited		Job Address	
SLA Window		10/04/2025 09:00 - 11/04/2025 17:00		Contact Name	.	MCDONALDS - CAPGEMINI LIVERPOOL ROAD PAGE MOSS, HUYTON	
Activity		NON TECH EXCHANGE		Contact Phone	.	KNOWSLEY LANCASHIRE KNOWSLEY L36 3YB	
Priority		ND 1700					
Ref 1		3246272					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
3246272 Till-01 Receipt printer physically damaged Need swap out Opening Hours are:- Monday-Sunday 7am-11pm				***BACK DOOR SWAP ONLY*** MCD-PTR-CTS751-HP-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19059349401	MCD-PTR-CTS751-HP-KIT	1M0DHRTR-CTS751-HP-KIT					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19059349601							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Daniel Hanson 11/04/2025

Date 11/04/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 12

Job # 4135552	Customer	CXM		Job Address
SLA Window	10/04/2025 13:50 - 11/04/2025 17:00	Contact Name	RICHARD SMITH	RICHARD SMITH 205 ASHLEY ROAD
Activity	INSTALL	Contact Phone	7730509650	HALE HALE ALTRINCHAM WA15 9SQ
Priority	ND 1700			
Ref 1	5839295			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5064598-15138328 (WIFI) Elavon TID: 15138328; Date Time Logged: 20250410131005; Terminal ID: 210209371501; Profile Number: 15138328 Other Info

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19058357901	EN60009	KPN SIM CARD-(GB)				
19058358001	EN73001	Axiump DX8000 (WIFI/4G)				
19058358101	EN73002	Axiump DX8000 Charging Base				

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet
Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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In Items for Job # 4135552 page 1 of 1



Run Sheet

Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4135286	Customer	CXM		Job Address
SLA Window	10/04/2025 09:40 - 11/04/2025 17:00	Contact Name	CAROLE CORMACK	FIT TO DANCE 69 MANCHESTER ROAD . ALTRINCHAM WA14 4RH
Activity	INSTALL	Contact Phone	7918661128	
Priority	ND 1700			
Ref 1	5839148			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5056099-15127215 (WIFI) Elavon TID: 15127215; Date Time Logged: 20250410091005; Terminal ID: 210208888301; Profile Number: 15127215 Other Info

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19051591201	EN60009	KPN SIM CARD-(GB)				
19051591301	EN73001	Axium DX8000 (WIFI/4G)				
19051591401	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Daniel Hanson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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In Items for Job # 4135286 page 1 of 1



Run Sheet

Claire Booth 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4135375	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/04/2025 10:00 - 11/04/2025 18:00	Contact Name	Chanay Mulholland	20 Limer Hill 20 Limer Hill 20 Limer Hill LEIGH Greater Manchester WN7 5FU
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000281278			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging sent from CC	{"Remove Serial 1":"PC2FMDXY","Remove Item 1":"Please collect and remove single device","Requested by date":"2025-04-11","Customer Catalog ID":"","Cost Center Name":"CC_0000006016_UK10_EUSAP UK RSD RECRUITMENT","Cost Center Account Number":"CC_0000006016_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190432609	000000000004593	Z4GB-Box Laptop				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4135554	Customer	DHL Supply Chain Limited - RBS			Job Address		
SLA Window	10/04/2025 13:51 - 11/04/2025 17:00	Contact Name	JODIE MACAULEY		15 BICKLEY GROVE 15 BICKLEY GROVE ASTLEY		
Activity	COLLECTION	Contact Phone	077148 90230		TYLDESLEY MANCHESTER M29 7RP		
Priority	ND 1700						
Ref 1	42963						
Ref 2							
No. of Parts	3						

Instructions 1	Instructions 2
To collect 3 x items with 2 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19058365203	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19058365201	DHL RBSG Large	DHL RBSG Large Tote				
19058365202	DHL RBSG Large	DHL RBSG Large Tote				



Run Sheet

Claire Booth 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4135545	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	10/04/2025 13:49 - 11/04/2025 17:00	Contact Name	BELL NWOKEDI	98 VELVETEEN CRESCENT 98 VELVETEEN CRESCENT WORSLEY MANCHESTER M28 3ZQ
Activity	COLLECTION	Contact Phone	077410 39368	
Priority	ND 1700			
Ref 1	42942			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19058355602	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19058355601	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19058355801	DHL RBSG Large	DHL RBSG Large Tote				
19058355901						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4130753	Customer	Computacenter Horizon Project			Job Address		
SLA Window	03/04/2025 18:24 - 11/04/2025 13:00	Contact Name	EITHER TERESA WAN / NICOLA BLE		HSBC 1-3 VICTORIA SQUARE BOLTON.GREATER MANCHESTER BL1 1RJ		
Activity	IMAC DELIVERY	Contact Phone	03455859304/079				
Priority	ND 1400						
Ref 1	CLF471_BOLTON_1104_DEL						
Ref 2							
No. of Parts	2						

Instructions 1	Instructions 2
9:30-13:0017x sets of KB/mice and 2x 3m DisplayPort cables - DELIVERY ONLY**	**If you.....re going to be later than 13:00 to site or have any issues call Rachel - 07591984016

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4135490	Customer	Computacenter Limited - Santander		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312) IT Room, , 8th Floor, 1 Oxford St, IT Room, , 8th Floor, 1 Oxford St, M1 4PB
Activity	NON TECH EXCHANGE	Contact Phone	07834 650 355	
Priority	ND 1700			
Ref 1	24312347r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
5CD241FPFM Faulty Device Make: HP Elitebook Fatty Device Model: 640 G9 Swap build required: Retail Engineer Conct Number: 07834 650 355	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4135612	Customer	Computacenter Maintenance Collections		Job Address
SLA Window	10/04/2025 15:07 - 11/04/2025 17:00	Contact Name	ELLIE FITZGERALD	JOHN LEWIS PLC JL CHEADLE WILMSLOW ROAD CHEADLE ENGLAND SK8 3BZ
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	2428385701 INC000030403654			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect: 522843 APC SURT1000RMXLI/SURT2000RMXLI RBC31 ?	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19058884501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4135614	Customer	Computacenter Maintenance Collections		Job Address
SLA Window	10/04/2025 15:07 - 11/04/2025 17:00	Contact Name	ELLIE FITZGERALD	JOHN LEWIS PLC JL CHEADLE WILMSLOW ROAD CHEADLE ENGLAND SK8 3BZ
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	2428385702 INC000030403654			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect: 501169 UPSAMC SMART-UPS RT 2000VA -SURT2000XLI?	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19058884801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4135622	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	10/04/2025 15:12 - 11/04/2025 17:00	Contact Name	BEHZAD RASHIDI	BILLY.....S MINI MARKET 9 BLOCK LANE CHADDERTON OLDHAM OL9 8QT
Activity	COLLECTION	Contact Phone	07454750837	
Priority	ND 1700			
Ref 1	31183029			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>PP1; Zebra Printer Mr. BEHZAD RASHIDI 07454750837. Retailer asked that you collect from alternate address: Billy.....s mini market 9 block lane Chadderton Oldham OL98QT</p>	34047306

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19058953401	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19058953601	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4135111	Customer	NCR TESCO HHT		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	4777UK 4777UK	TESCO 127 WELLINGTON ROAD..... MACCLESFIELD CHESHIRE
Activity	TECH EXCHANGE	Contact Phone	NA	EAST UNITED KINGDOM SK10 5HT
Priority	ND 1700			
Ref 1	7509902376			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:23252b2133 Date:09.04.2025 Problem description / Error message: ----- Diana Catherin u Apr 9 2025 20:00 Serial no: 23252b2133 Build: Stock control IP: 75.87.10.136 Troubleshooting: Tried powering on the device (Yes/No): yes Tried charging the device (Yes/No): yes Tried swapping out the battery (Yes/No): yes Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help.</p> <p> ...</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19050477501	S2881097526	Staged Honeywell PDA CT45XP	23256B2E0F			

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19050477701	S2881097526	Staged Honeywell PDA CT45XP	23256B2E0F		

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4135657	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	10/04/2025 15:23 - 11/04/2025 16:30	Contact Name	IMRAN.ALI@HSBC.COM	COMPUTACENTER HSBC 3 LORNA GROVE GATLEY CHEADLE SK8 4EA
Activity	TECH EXCHANGE	Contact Phone	07809684635	
Priority	ND 1600			
Ref 1	RITM32935277			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059011401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4135386	Customer	CXM		Job Address
SLA Window	10/04/2025 11:30 - 11/04/2025 17:00	Contact Name	QUANG NGUYEN	VIET GUY 338 PALATINE ROAD
Activity	TECH EXCHANGE	Contact Phone	1619454555	MANCHESTER M22 4HE
Priority	ND 1700			
Ref 1	5839234			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931089118051504266: Collect EN70157/PWN32410153A SNO: 231757313161294552162731: Collect EN70156/Tetra Move 5000 SNO: 223397303201256428306409LAN_UK_0127682: SWAP OUT/SWAP OUT	LAN_UK_0127682 repeat swap another terminal with gprs comms please engineer and make sure it works Repeat Swap (GPRS) 11AM-10PM all week Elavon TID: 14980791; Date Time Logged: 20250410111004; Terminal ID: 210203478201; Profile Number: 14980791 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19052424201	EN60009	KPN SIM CARD-(GB)				
19052424301	EN70156	Tetra Move 5000-(FR)				
19052424401	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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In Items for Job # 4135386 page 1 of 1



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4135811	Customer	Vista Retail Support Limited	Job Address
SLA Window	10/04/2025 16:54 - 11/04/2025 17:00	Contact Name	H SAMUEL 43 MERSEYWAY STOCKPORT CHESHIRE STOCKPORT SK1 1QE
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3247164		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3247164: Description - The Till 04 monitor is not working. It is currently on a black screen and the monitor LED light is Amber.	Replace SIG-PSU-LCD-DIGSOA55110M Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059447901	SIG-PSU-LCD-DIGSOA55110M	SIG-PSU-LCD-DIGSOA55110M				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19059448101						



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4135758	Customer	Vista Retail Support Limited	Job Address
SLA Window	10/04/2025 16:30 - 11/04/2025 17:00	Contact Name	H SAMUEL 43 MERSEYWAY STOCKPORT CHESHIRE STOCKPORT SK1 1QE
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3247164		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3247164: Description - The Till 04 monitor is not working. It is currently on a black screen and the monitor LED light is Amber.	Replace SIG-MON-15-CRM Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059321601	SIG-MON-15-CRM	M15 till monitor CREAM				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19059321801					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4135279	Customer	CXM		Job Address
SLA Window	10/04/2025 09:20 - 11/04/2025 17:00	Contact Name	MARK SHAW	ABYSS AQUATIC WAREHOUSE LTD UNITS 4-6
Activity	INSTALL	Contact Phone	7882205669	BROOKSIDE ESTATE WATERLOO ROAD STOCKPORT SK1 3BD
Priority	ND 1700			
Ref 1	5838868			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1	H2-5064373-15138071 (WIFI)10:30AM-5:30PM Elavon TID: 15138071; Date Time Logged: 20250409171008; Terminal ID: 210209354001; Profile Number: 15138071 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19051528101	EN60009	KPN SIM CARD-(GB)				
19051528301	EN70156	Tetra Move 5000-(FR)				
19051528501	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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In Items for Job # 4135279 page 1 of 1



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4135276	Customer	CXM		Job Address
SLA Window	10/04/2025 09:10 - 11/04/2025 17:00	Contact Name	MARK SHAW	ABYSS AQUATIC WAREHOUSE LTD UNITS 4-6
Activity	INSTALL	Contact Phone	7882205669	BROOKSIDE ESTATE WATERLOO ROAD STOCKPORT SK1 3BD
Priority	ND 1700			
Ref 1	5838870			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1	H2-5064375-15138073 (WIFI)10:30AM-5:30PM Elavon TID: 15138073; Date Time Logged: 20250409171008; Terminal ID: 210209354003; Profile Number: 15138073 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19051475501	EN60009	KPN SIM CARD-(GB)				
19051475601	EN70156	Tetra Move 5000-(FR)				
19051475801	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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In Items for Job # 4135276 page 1 of 1



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4135278	Customer	CXM		Job Address
SLA Window	10/04/2025 09:20 - 11/04/2025 17:00	Contact Name	MARK SHAW	ABYSS AQUATIC WAREHOUSE LTD
Activity	INSTALL	Contact Phone	7882205669	UNITS 4-6 BROOKSIDE ESTATE WATERLOO ROAD STOCKPORT SK1 3BD
Priority	ND 1700			
Ref 1	5838869			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5064374-15138072 (WIFI)10:30AM-5:30PM Elavon TID: 15138072; Date Time Logged: 20250409171008; Terminal ID: 210209354002; Profile Number: 15138072
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19051528701	EN60009	KPN SIM CARD-(GB)				
19051528801	EN70156	Tetra Move 5000-(FR)				
19051528901	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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In Items for Job # 4135278 page 1 of 1



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4131374	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 18:00	Contact Name	TINA HARVEY	5 BRIDGEWATER AVENUE 5 BRIDGEWATER AVENUE MARPLE STOCKPORT SK6 7GQ
Activity	NON TECH EXCHANGE	Contact Phone	07779546370	
Priority	ND 1700			
Ref 1	5307956 / INC8805363			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Tina.Harvey@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19034841001						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19034841201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 11/04/2025

Date	11/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4135770	Customer	Computacenter - Kingfisher		Job Address
SLA Window	11/04/2025 09:00 - 11/04/2025 17:00	Contact Name	Dean Metcalf	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	07534495972	Shaw Lane Shaw Lane SK13 6EE
Priority	ND 1700			
Ref 1	24315832			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Description: HOST NAME: kf4ce9211hmn LOCATION OF THE DEVICE ON SITE:iii05 SFDPB2-Glossop Trade Counter CONTACT NAME/CONTACT NUMBER: DeaMetcalfe / 07534495972	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19058804301	4220646	KING:Motorola DS4208 Scanner				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19058804501	4220646	KING:Motorola DS4208 Scanner				



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002559395	4135226	MANPOWER	H&M Shiftstore H&M, GB0767: H&M Liverpool, UNIT 8B, New Mersey Retail park,, Speke Road, Liverpool, L24 8QB	Berlindo D'Assuncao	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Computacenter Ltd Tesco Project	19020621201	LPOOL OLD HALL ST EXP	4128375	PROJECT	TESCO EXPRESS, TESCO EXPRESS, A-B, CITY EXCHANGE, OLD HALL ST, LIVERPOOL, L3 9RQ	Berlindo D'Assuncao	01/04/2025 11:36 11/04/2025 17:00	11/04/2025	
Computacenter Limited	190595551	24316147	4135881	TECH EXCHANGE	B & Q PLC, FRITH STREET, WIGAN, WN5 0XN	Berlindo D'Assuncao	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Computacenter - Kingfisher	19059232901	24316131	4135766	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Frith Street , Frith Street , WN5 0XN	Berlindo D'Assuncao	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19031876901	CLF471_BOLT ON_1104_DEL	4130753	IMAC DELIVERY	HSBC, 1-3 VICTORIA SQUARE, BOLTON,GREATER MANCHESTER, BL1 1RJ	Claire Booth	03/04/2025 18:24 11/04/2025 13:00	11/04/2025	
Computacenter Horizon Project	19031876902	CLF471_BOLT ON_1104_DEL	4130753	IMAC DELIVERY	HSBC, 1-3 VICTORIA SQUARE, BOLTON,GREATER MANCHESTER, BL1 1RJ	Claire Booth	03/04/2025 18:24 11/04/2025 13:00	11/04/2025	
Computacenter Limited - Santander	(No Items)	24312347r	4135490	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), IT Room, , 8th Floor, 1 Oxford St, , IT Room, , 8th Floor, 1 Oxford St, , M1 4PB	Claire Booth	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
DHL Supply Chain Limited - RBS	19058355602	42942	4135545	COLLECTION	98 VELVETEEN CRESCENT, 98 VELVETEEN CRESCENT, WORSLEY, MANCHESTER, M28 3ZQ	Claire Booth	10/04/2025 13:49 11/04/2025 17:00	11/04/2025	
DHL Supply Chain Limited - RBS	19058355601	42942	4135545	COLLECTION	98 VELVETEEN CRESCENT, 98 VELVETEEN CRESCENT, WORSLEY, MANCHESTER, M28 3ZQ	Claire Booth	10/04/2025 13:49 11/04/2025 17:00	11/04/2025	
DHL Supply Chain Limited - RBS	19058365203	42963	4135554	COLLECTION	15 BICKLEY GROVE, 15 BICKLEY GROVE, ASTLEY, TYLDESLEY, MANCHESTER, M29 7RP	Claire Booth	10/04/2025 13:51 11/04/2025 17:00	11/04/2025	
DHL Supply Chain Limited - RBS	19058365201	42963	4135554	COLLECTION	15 BICKLEY GROVE, 15 BICKLEY GROVE, ASTLEY, TYLDESLEY, MANCHESTER, M29 7RP	Claire Booth	10/04/2025 13:51 11/04/2025 17:00	11/04/2025	
DHL Supply Chain Limited - RBS	19058365202	42963	4135554	COLLECTION	15 BICKLEY GROVE, 15 BICKLEY GROVE, ASTLEY, TYLDESLEY, MANCHESTER, M29 7RP	Claire Booth	10/04/2025 13:51 11/04/2025 17:00	11/04/2025	
PayPoint Network Ltd_Collections	19058953401	31183029	4135622	COLLECTION	BILLY.....S MINI MARKET, 9 BLOCK LANE, CHADDERTON, OLDHAM, OL9 8QT	Claire Booth	10/04/2025 15:12 11/04/2025 17:00	11/04/2025	
Computacenter Maintenance Collections	19058884501	2428385701 INC0000304036 54	4135612	COLLECTION	JOHN LEWIS PLC, JL CHEADLE, WILMSLOW ROAD, CHEADLE, ENGLAND, SK8 3BZ	Claire Booth	10/04/2025 15:07 11/04/2025 17:00	11/04/2025	
Computacenter Maintenance Collections	19058884801	2428385702 INC0000304036 54	4135614	COLLECTION	JOHN LEWIS PLC, JL CHEADLE, WILMSLOW ROAD, CHEADLE, ENGLAND, SK8 3BZ	Claire Booth	10/04/2025 15:07 11/04/2025 17:00	11/04/2025	
Computacenter - Astra Zeneca	190432609	WOT000281278	4135375	COLLECTION	20 Limer Hill, 20 Limer Hill, 20 Limer Hill, LEIGH, Greater Manchester, WN7 5FU	Claire Booth	11/04/2025 10:00 11/04/2025 18:00	11/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Banks	19059616501	C5308381	4135851	TECH EXCHANGE	RBSG, 6 GRANGE ROAD WEST, RBSG, BIRKENHEAD, CH41 4DF	Daniel Hanson	11/04/2025 09:30 11/04/2025 16:30	11/04/2025	
Diebold Nixdorf UK Limited		129845505/ 190512085/ 948038567	4135288	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, UNION STREET OFF CHESTER ROAD, BIRKENHEAD_BCC148, BIRKENHEAD, CH42 3TL	Daniel Hanson	11/04/2025 08:00 11/04/2025 17:00	11/04/2025	
Computacenter - Morrisons BAU	19058835901	TASK2073983	4135598	TECH EXCHANGE	MORRISONS MANUFACTURING, MORRISONS MANUFACTURING, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	Daniel Hanson	10/04/2025 14:55 11/04/2025 17:00	11/04/2025	
Fujitsu Services Limited - Star Trains	19051202301	C5308339	4135258	TECH EXCHANGE	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	Daniel Hanson	10/04/2025 08:15 11/04/2025 20:00	11/04/2025	
Fujitsu Services Limited - Star Trains	19059663001	C5308408	4135859	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	10/04/2025 18:26 11/04/2025 20:00	11/04/2025	
Vista Retail Support Limited	19059329901	3245882	4135787	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, STONEDALE RETAIL PARK EAST LANCASHIRE ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L11 9DH	Daniel Hanson	10/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Verifone UK LTD	19058970801	G351654	4135633	TECH EXCHANGE	STONEGATE - THE GEORGE CROSBY , 1 MOOR LANE CROSBY, LIVERPOOL, MERSEYSIDE, MERSEYSIDE, L23 2SE	Daniel Hanson	10/04/2025 15:16 11/04/2025 16:00	11/04/2025	
Vista Retail Support Limited	19059349401	3246272	4135789	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, LIVERPOOL ROAD PAGE MOSS, HUYTON, KNOWSLEY, LANCASHIRE, KNOWSLEY, L36 3YB	Daniel Hanson	10/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Computacenter - Kingfisher	19051183001	24313572	4135459	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Racecourse Industrial Estate Ormskirk Road, Racecourse Industrial Estate Ormskirk Road, L9 5AN	Daniel Hanson	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
CXM	19051591001	5839148	4135286	INSTALL	FIT TO DANCE, 69 MANCHESTER ROAD, .. ALTRINCHAM, WA14 4RH	Daniel Hanson	10/04/2025 09:40 11/04/2025 17:00	11/04/2025	
CXM	19051591002	5839148	4135286	INSTALL	FIT TO DANCE, 69 MANCHESTER ROAD, .. ALTRINCHAM, WA14 4RH	Daniel Hanson	10/04/2025 09:40 11/04/2025 17:00	11/04/2025	
CXM	19051591003	5839148	4135286	INSTALL	FIT TO DANCE, 69 MANCHESTER ROAD, .. ALTRINCHAM, WA14 4RH	Daniel Hanson	10/04/2025 09:40 11/04/2025 17:00	11/04/2025	
CXM	19051591004	5839148	4135286	INSTALL	FIT TO DANCE, 69 MANCHESTER ROAD, .. ALTRINCHAM, WA14 4RH	Daniel Hanson	10/04/2025 09:40 11/04/2025 17:00	11/04/2025	
CXM	19051591005	5839148	4135286	INSTALL	FIT TO DANCE, 69 MANCHESTER ROAD, .. ALTRINCHAM, WA14 4RH	Daniel Hanson	10/04/2025 09:40 11/04/2025 17:00	11/04/2025	
CXM	19051591006	5839148	4135286	INSTALL	FIT TO DANCE, 69 MANCHESTER ROAD, .. ALTRINCHAM, WA14 4RH	Daniel Hanson	10/04/2025 09:40 11/04/2025 17:00	11/04/2025	
CXM	19051591007	5839148	4135286	INSTALL	FIT TO DANCE, 69 MANCHESTER ROAD, .. ALTRINCHAM, WA14 4RH	Daniel Hanson	10/04/2025 09:40 11/04/2025 17:00	11/04/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19058357601	5839295	4135552	INSTALL	RICHARD SMITH, 205 ASHLEY ROAD, HALE HALE, ALTRINCHAM, WA15 9SQ	Daniel Hanson	10/04/2025 13:50 11/04/2025 17:00	11/04/2025	
CXM	19058357602	5839295	4135552	INSTALL	RICHARD SMITH, 205 ASHLEY ROAD, HALE HALE, ALTRINCHAM, WA15 9SQ	Daniel Hanson	10/04/2025 13:50 11/04/2025 17:00	11/04/2025	
CXM	19058357603	5839295	4135552	INSTALL	RICHARD SMITH, 205 ASHLEY ROAD, HALE HALE, ALTRINCHAM, WA15 9SQ	Daniel Hanson	10/04/2025 13:50 11/04/2025 17:00	11/04/2025	
CXM	19058357604	5839295	4135552	INSTALL	RICHARD SMITH, 205 ASHLEY ROAD, HALE HALE, ALTRINCHAM, WA15 9SQ	Daniel Hanson	10/04/2025 13:50 11/04/2025 17:00	11/04/2025	
CXM	19058357605	5839295	4135552	INSTALL	RICHARD SMITH, 205 ASHLEY ROAD, HALE HALE, ALTRINCHAM, WA15 9SQ	Daniel Hanson	10/04/2025 13:50 11/04/2025 17:00	11/04/2025	
CXM	19058357606	5839295	4135552	INSTALL	RICHARD SMITH, 205 ASHLEY ROAD, HALE HALE, ALTRINCHAM, WA15 9SQ	Daniel Hanson	10/04/2025 13:50 11/04/2025 17:00	11/04/2025	
CXM	19058357607	5839295	4135552	INSTALL	RICHARD SMITH, 205 ASHLEY ROAD, HALE HALE, ALTRINCHAM, WA15 9SQ	Daniel Hanson	10/04/2025 13:50 11/04/2025 17:00	11/04/2025	
Xerox (UK) Technical***DO NOT INVOICE***	190524190	1-52660028132 1	4135414	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, Process department office, RUNCORN, WA7 1NT	Daniel Hanson	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19052424001	5839234	4135386	TECH EXCHANGE	VIET GUY, 338 PALATINE ROAD,., MANCHESTER, M22 4HE	David Ranson	10/04/2025 11:30 11/04/2025 17:00	11/04/2025	
CXM	19052424002	5839234	4135386	TECH EXCHANGE	VIET GUY, 338 PALATINE ROAD,., MANCHESTER, M22 4HE	David Ranson	10/04/2025 11:30 11/04/2025 17:00	11/04/2025	
CXM	19052424003	5839234	4135386	TECH EXCHANGE	VIET GUY, 338 PALATINE ROAD,., MANCHESTER, M22 4HE	David Ranson	10/04/2025 11:30 11/04/2025 17:00	11/04/2025	
CXM	19052424004	5839234	4135386	TECH EXCHANGE	VIET GUY, 338 PALATINE ROAD,., MANCHESTER, M22 4HE	David Ranson	10/04/2025 11:30 11/04/2025 17:00	11/04/2025	
CXM	19052424005	5839234	4135386	TECH EXCHANGE	VIET GUY, 338 PALATINE ROAD,., MANCHESTER, M22 4HE	David Ranson	10/04/2025 11:30 11/04/2025 17:00	11/04/2025	
CXM	19052424006	5839234	4135386	TECH EXCHANGE	VIET GUY, 338 PALATINE ROAD,., MANCHESTER, M22 4HE	David Ranson	10/04/2025 11:30 11/04/2025 17:00	11/04/2025	
CXM	19052424007	5839234	4135386	TECH EXCHANGE	VIET GUY, 338 PALATINE ROAD,., MANCHESTER, M22 4HE	David Ranson	10/04/2025 11:30 11/04/2025 17:00	11/04/2025	
CXM	19052424008	5839234	4135386	TECH EXCHANGE	VIET GUY, 338 PALATINE ROAD,., MANCHESTER, M22 4HE	David Ranson	10/04/2025 11:30 11/04/2025 17:00	11/04/2025	
CXM	19052424009	5839234	4135386	TECH EXCHANGE	VIET GUY, 338 PALATINE ROAD,., MANCHESTER, M22 4HE	David Ranson	10/04/2025 11:30 11/04/2025 17:00	11/04/2025	
CXM	19052424010	5839234	4135386	TECH EXCHANGE	VIET GUY, 338 PALATINE ROAD,., MANCHESTER, M22 4HE	David Ranson	10/04/2025 11:30 11/04/2025 17:00	11/04/2025	
Vista Retail Support Limited	19059447901	3247164	4135811	TECH EXCHANGE	H SAMUEL, 43 MERSEYWAY, STOCKPORT, CHESHIRE, STOCKPORT, SK1 1QE	David Ranson	10/04/2025 16:54 11/04/2025 17:00	11/04/2025	
Vista Retail Support Limited	19059321601	3247164	4135758	TECH EXCHANGE	H SAMUEL, 43 MERSEYWAY, STOCKPORT, CHESHIRE, STOCKPORT, SK1 1QE	David Ranson	10/04/2025 16:30 11/04/2025 17:00	11/04/2025	
CXM	19051527901	5838868	4135279	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051527902	5838868	4135279	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051527903	5838868	4135279	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051527904	5838868	4135279	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051527905	5838868	4135279	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19051527906	5838868	4135279	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051527907	5838868	4135279	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051527908	5838868	4135279	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051475301	5838870	4135276	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:10 11/04/2025 17:00	11/04/2025	
CXM	19051475302	5838870	4135276	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:10 11/04/2025 17:00	11/04/2025	
CXM	19051475303	5838870	4135276	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:10 11/04/2025 17:00	11/04/2025	
CXM	19051475304	5838870	4135276	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:10 11/04/2025 17:00	11/04/2025	
CXM	19051475305	5838870	4135276	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:10 11/04/2025 17:00	11/04/2025	
CXM	19051475306	5838870	4135276	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:10 11/04/2025 17:00	11/04/2025	
CXM	19051475307	5838870	4135276	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:10 11/04/2025 17:00	11/04/2025	
CXM	19051475308	5838870	4135276	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:10 11/04/2025 17:00	11/04/2025	
CXM	19051528201	5838869	4135278	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051528202	5838869	4135278	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051528203	5838869	4135278	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19051528204	5838869	4135278	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051528205	5838869	4135278	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051528206	5838869	4135278	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051528207	5838869	4135278	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
CXM	19051528208	5838869	4135278	INSTALL	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Ranson	10/04/2025 09:20 11/04/2025 17:00	11/04/2025	
NCR TESCO HHT	19050477501	7509902376	4135111	TECH EXCHANGE	TESCO, 127 WELLINGTON ROAD....., MACCLESFIELD CHESHIRE EAST, UNITED KINGDOM, SK10 5HT	David Ranson	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Computacenter - Kingfisher	19058804301	24315832	4135770	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Shaw Lane , Shaw Lane , SK13 6EE	David Ranson	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19034841001	5307956 / INC8805363	4131374	NON TECH EXCHANGE	5 BRIDGEWATER AVENUE, 5 BRIDGEWATER AVENUE, MARPLE, STOCKPORT, SK6 7GQ	David Ranson	11/04/2025 09:00 11/04/2025 18:00	11/04/2025	
Computacenter Limited - HSBC	19059011401	RITM32935277	4135657	TECH EXCHANGE	COMPUTACENTER HSBC, 3 LORNA GROVE, GATLEY, CHEADLE, SK8 4EA	David Ranson	10/04/2025 15:23 11/04/2025 16:30	11/04/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19057992601	DEL1561937	4135514	CHAIR INSTALL	TOWERGATE HEALTH & PROTECTION, UNIT 5, ARKWRIGHT COURT, COMMERCIAL ROAD, DARWEN, BB3 0FG	Gideon Ajulo	10/04/2025 12:54 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052242301	DEL1557961	4135353	DESK & CHAIR SP INSTALL	BOOTS THE CHEMISTS LTD, 28-38 BANK HEY STREET, BLACKPOOL, FY1 4TE	Gideon Ajulo	10/04/2025 10:51 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052242302	DEL1557961	4135353	DESK & CHAIR SP INSTALL	BOOTS THE CHEMISTS LTD, 28-38 BANK HEY STREET, BLACKPOOL, FY1 4TE	Gideon Ajulo	10/04/2025 10:51 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052242303	DEL1557961	4135353	DESK & CHAIR SP INSTALL	BOOTS THE CHEMISTS LTD, 28-38 BANK HEY STREET, BLACKPOOL, FY1 4TE	Gideon Ajulo	10/04/2025 10:51 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052242304	DEL1557961	4135353	DESK & CHAIR SP INSTALL	BOOTS THE CHEMISTS LTD, 28-38 BANK HEY STREET, BLACKPOOL, FY1 4TE	Gideon Ajulo	10/04/2025 10:51 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052242305	DEL1557961	4135353	DESK & CHAIR SP INSTALL	BOOTS THE CHEMISTS LTD, 28-38 BANK HEY STREET, BLACKPOOL, FY1 4TE	Gideon Ajulo	10/04/2025 10:51 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19059459501	DEL1563125	4135812	DESK INSTALL	RYAN MANGNALL, 39 AVENUE ROAD, BLACKPOOL, FY3 7SG	Gideon Ajulo	10/04/2025 16:55 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19059459502	DEL1563125	4135812	DESK INSTALL	RYAN MANGNALL, 39 AVENUE ROAD, BLACKPOOL, FY3 7SG	Gideon Ajulo	10/04/2025 16:55 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19059459503	DEL1563125	4135812	DESK INSTALL	RYAN MANGNALL, 39 AVENUE ROAD, BLACKPOOL, FY3 7SG	Gideon Ajulo	10/04/2025 16:55 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19059459504	DEL1563125	4135812	DESK INSTALL	RYAN MANGNALL, 39 AVENUE ROAD, BLACKPOOL, FY3 7SG	Gideon Ajulo	10/04/2025 16:55 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19059459505	DEL1563125	4135812	DESK INSTALL	RYAN MANGNALL, 39 AVENUE ROAD, BLACKPOOL, FY3 7SG	Gideon Ajulo	10/04/2025 16:55 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19057991001	DEL1562879	4135512	CHAIR INSTALL	CORAL, 1-3 LINCOLN STREET, BARROW-IN-FURNESS, LA14 5HS	Gideon Ajulo	10/04/2025 12:53 11/04/2025 17:00	11/04/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Gideon Ajulo	4133697	VAN STOCK AUDIT	Gideon Ajulo, Gideon Ajulo, Gideon Ajulo, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Gideon Ajulo	09/04/2025 12:00 11/04/2025 12:00	11/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19057933701	C5308376	4135494	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	10/04/2025 12:43 11/04/2025 20:00	11/04/2025	
Computacenter - Kingfisher	(No Items)	24315865	4135571	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 1, DRUMSTONE TRADE PARK,, BLACKBURN, BB2 3AG	John Paul Barron	10/04/2025 14:15 11/04/2025 17:00	11/04/2025	
Computacenter Limited	19052358701	24314803	4135467	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 2 Peel Street, , 2 Peel Street, , BB5 1EP	John Paul Barron	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Xerox (UK) Technical***DO NOT INVOICE****		11654939	4135290	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Office, BLACKPOOL, FY1 4HU	John Paul Barron	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Xerox (UK) Technical***DO NOT INVOICE****		11654939	4135290	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Office, BLACKPOOL, FY1 4HU	John Paul Barron	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Xerox (UK) Technical***DO NOT INVOICE****		11654939	4135290	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Office, BLACKPOOL, FY1 4HU	John Paul Barron	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Computacenter - Kingfisher	19052359301	24314986	4135446	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 2 Cormill Park, Cormill Crossing, Unit 2 Cormill Park, Cormill Crossing, LA14 2GN	John Paul Barron	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19058328201	DEL1564782	4135541	DESK SP INSTALL	DAN ATKINSON, 53 WOODVILLE ROAD, PENWORTHAM, PRESTON, PR1 9DQ	John Paul Barron	10/04/2025 13:42 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19058328202	DEL1564782	4135541	DESK SP INSTALL	DAN ATKINSON, 53 WOODVILLE ROAD, PENWORTHAM, PRESTON, PR1 9DQ	John Paul Barron	10/04/2025 13:42 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19058328203	DEL1564782	4135541	DESK SP INSTALL	DAN ATKINSON, 53 WOODVILLE ROAD, PENWORTHAM, PRESTON, PR1 9DQ	John Paul Barron	10/04/2025 13:42 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19058328204	DEL1564782	4135541	DESK SP INSTALL	DAN ATKINSON, 53 WOODVILLE ROAD, PENWORTHAM, PRESTON, PR1 9DQ	John Paul Barron	10/04/2025 13:42 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19058328205	DEL1564782	4135541	DESK SP INSTALL	DAN ATKINSON, 53 WOODVILLE ROAD, PENWORTHAM, PRESTON, PR1 9DQ	John Paul Barron	10/04/2025 13:42 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19058328206	DEL1564782	4135541	DESK SP INSTALL	DAN ATKINSON, 53 WOODVILLE ROAD, PENWORTHAM, PRESTON, PR1 9DQ	John Paul Barron	10/04/2025 13:42 11/04/2025 17:00	11/04/2025	
NCR TESCO HHT	19052086601	7510001111	4135321	TECH EXCHANGE	TESCO, CANBERRA RD, LEYLAND, PR25 3ET	John Paul Barron	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19050909101	DEL1563099	4135197	CHAIR SP INSTALL	ROMANA D'ATTORRE, 29 BARLEY BROOK MEADOW, BOLTON, BL1 7HP	Nadeem Saleem	10/04/2025 06:48 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19050909102	DEL1563099	4135197	CHAIR SP INSTALL	ROMANA D'ATTORRE, 29 BARLEY BROOK MEADOW, BOLTON, BL1 7HP	Nadeem Saleem	10/04/2025 06:48 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052115101	DEL1558586	4135328	DESK & CHAIR INSTALL	LOUISE LUCAS, 46 PINE AVENUE, BEBINGTON, WIRRAL, CH63 3ES	Nadeem Saleem	10/04/2025 10:27 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052115102	DEL1558586	4135328	DESK & CHAIR INSTALL	LOUISE LUCAS, 46 PINE AVENUE, BEBINGTON, WIRRAL, CH63 3ES	Nadeem Saleem	10/04/2025 10:27 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052115103	DEL1558586	4135328	DESK & CHAIR INSTALL	LOUISE LUCAS, 46 PINE AVENUE, BEBINGTON, WIRRAL, CH63 3ES	Nadeem Saleem	10/04/2025 10:27 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052115104	DEL1558586	4135328	DESK & CHAIR INSTALL	LOUISE LUCAS, 46 PINE AVENUE, BEBINGTON, WIRRAL, CH63 3ES	Nadeem Saleem	10/04/2025 10:27 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052115105	DEL1558586	4135328	DESK & CHAIR INSTALL	LOUISE LUCAS, 46 PINE AVENUE, BEBINGTON, WIRRAL, CH63 3ES	Nadeem Saleem	10/04/2025 10:27 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19052115106	DEL1558586	4135328	DESK & CHAIR INSTALL	LOUISE LUCAS, 46 PINE AVENUE, BEBINGTON, WIRRAL, CH63 3ES	Nadeem Saleem	10/04/2025 10:27 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19010164301	DEL1555933	4127236	CHAIR INSTALL	PRIVATE ADDRESS, 182 QUEENS DRIVE, LIVERPOOL, L18 1JW	Nadeem Saleem	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19050905601	DEL1562585	4135194	CHAIR INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, LIVERPOOL, L2 0RD	Nadeem Saleem	10/04/2025 06:44 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19050905201	DEL1559924	4135193	CHAIR INSTALL	JAMES MITCHELL, 25 NORTH LINKSIDE ROAD, LIVERPOOL, L25 9NS	Nadeem Saleem	10/04/2025 06:44 11/04/2025 17:00	11/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19057842201	DEL1558715	4135440	DESK & CHAIR SP INSTALL	82 WELLINGTON ROAD, NA, NA, MANCHESTER, M14 6BJ	Olayiwola Olanrewaju	10/04/2025 12:25 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19057842202	DEL1558715	4135440	DESK & CHAIR SP INSTALL	82 WELLINGTON ROAD, NA, NA, MANCHESTER, M14 6BJ	Olayiwola Olanrewaju	10/04/2025 12:25 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19057842203	DEL1558715	4135440	DESK & CHAIR SP INSTALL	82 WELLINGTON ROAD, NA, NA, MANCHESTER, M14 6BJ	Olayiwola Olanrewaju	10/04/2025 12:25 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19057842204	DEL1558715	4135440	DESK & CHAIR SP INSTALL	82 WELLINGTON ROAD, NA, NA, MANCHESTER, M14 6BJ	Olayiwola Olanrewaju	10/04/2025 12:25 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19057842205	DEL1558715	4135440	DESK & CHAIR SP INSTALL	82 WELLINGTON ROAD, NA, NA, MANCHESTER, M14 6BJ	Olayiwola Olanrewaju	10/04/2025 12:25 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19057842206	DEL1558715	4135440	DESK & CHAIR SP INSTALL	82 WELLINGTON ROAD, NA, NA, MANCHESTER, M14 6BJ	Olayiwola Olanrewaju	10/04/2025 12:25 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19057842207	DEL1558715	4135440	DESK & CHAIR SP INSTALL	82 WELLINGTON ROAD, NA, NA, MANCHESTER, M14 6BJ	Olayiwola Olanrewaju	10/04/2025 12:25 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19057842208	DEL1558715	4135440	DESK & CHAIR SP INSTALL	82 WELLINGTON ROAD, NA, NA, MANCHESTER, M14 6BJ	Olayiwola Olanrewaju	10/04/2025 12:25 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19057842209	DEL1558715	4135440	DESK & CHAIR SP INSTALL	82 WELLINGTON ROAD, NA, NA, MANCHESTER, M14 6BJ	Olayiwola Olanrewaju	10/04/2025 12:25 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19046279601	DEL1562583	4135277	CHAIR INSTALL	OLIVER COCKRILL, FLAT 4, GAINSBOROUGH COURT, 127 LAPWING LANE, MANCHESTER, M20 6US	Olayiwola Olanrewaju	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19059609301	DEL1561739	4135846	CHAIR INSTALL	28 SUNNY BANK, LEES, OLDHAM, LANCASHIRE, OL4 5BS	Olayiwola Olanrewaju	10/04/2025 17:52 11/04/2025 13:00	11/04/2025	
Computacenter - Astra Zeneca	190493536	WOT000282866	4135377	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter, MACCLESFIELD, England, SK10 2NA	Olayiwola Olanrewaju	11/04/2025 10:00 11/04/2025 18:00	11/04/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000215738	4135529	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter, MACCLESFIELD, England, SK10 2NA	Olayiwola Olanrewaju	11/04/2025 10:00 11/04/2025 18:00	11/04/2025	
POSTURITE LIMITED	19050896001	DEL1563694	4135183	CHAIR INSTALL	NATIONAL FARMERS UNION, 87 MARKET STREET, CHAPEL-EN-LE-FRITH, HIGH PEAK, SK23 0JD	Olayiwola Olanrewaju	10/04/2025 06:32 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19051340401	DEL1561189	4135261	DESK INSTALL	PRIVATE ADDRESS, 47 DEAN DRIVE, WILMSLOW, SK9 2EX	Olayiwola Olanrewaju	10/04/2025 08:44 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19051340402	DEL1561189	4135261	DESK INSTALL	PRIVATE ADDRESS, 47 DEAN DRIVE, WILMSLOW, SK9 2EX	Olayiwola Olanrewaju	10/04/2025 08:44 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19051340403	DEL1561189	4135261	DESK INSTALL	PRIVATE ADDRESS, 47 DEAN DRIVE, WILMSLOW, SK9 2EX	Olayiwola Olanrewaju	10/04/2025 08:44 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19051340404	DEL1561189	4135261	DESK INSTALL	PRIVATE ADDRESS, 47 DEAN DRIVE, WILMSLOW, SK9 2EX	Olayiwola Olanrewaju	10/04/2025 08:44 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19051340405	DEL1561189	4135261	DESK INSTALL	PRIVATE ADDRESS, 47 DEAN DRIVE, WILMSLOW, SK9 2EX	Olayiwola Olanrewaju	10/04/2025 08:44 11/04/2025 17:00	11/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Centrex Services	(No Items)	Chester Faulkner Street Local	4135586	MANPOWER	SAINSBURYS, 2-6 Charles St, Hoole, CHESTER, CH2 3AZ	Simon Heath	11/04/2025 09:00 11/04/2025 09:00	11/04/2025	
Computacenter Limited	19051497001	24313938	4135444	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Simon Heath	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Computacenter Limited - HSBC	19059163001	RITM33001722	4135709	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER BUSINESS PARK, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Simon Heath	10/04/2025 15:59 11/04/2025 12:00	11/04/2025	
Computacenter Limited - HSBC	19057973501	INC49156372	4135506	TECH EXCHANGE	COMPUTACENTER HSBC, M&S KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	10/04/2025 12:51 11/04/2025 16:30	11/04/2025	
Computacenter Limited - HSBC	19044955601	INC49147064r	4135854	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Fujitsu Services Limited - Telefonica TC	19051710801	C5308308	4135294	TECH EXCHANGE	O2 RHYL 0336, HIGH STREET, RHYL, LL18 1EW	Simon Heath	10/04/2025 09:54 11/04/2025 17:30	11/04/2025	
Vista Retail Support Limited	19059354601	3246484	4135781	TECH EXCHANGE	LIDL, HOLYHEAD, LLANFAWR ROAD, ANGLESEY, HOLYHEAD, LL65 2BS	Simon Heath	10/04/2025 16:35 11/04/2025 17:00	11/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19057864901	5839277	4135447	TECH EXCHANGE	PREMIER GAS BURY LTD, 21 PEARSON STREET, ., BURY, BL9 6DA	Stephen Fitton	10/04/2025 12:30 11/04/2025 17:00	11/04/2025	
CXM	19057864902	5839277	4135447	TECH EXCHANGE	PREMIER GAS BURY LTD, 21 PEARSON STREET, ., BURY, BL9 6DA	Stephen Fitton	10/04/2025 12:30 11/04/2025 17:00	11/04/2025	
CXM	19057864903	5839277	4135447	TECH EXCHANGE	PREMIER GAS BURY LTD, 21 PEARSON STREET, ., BURY, BL9 6DA	Stephen Fitton	10/04/2025 12:30 11/04/2025 17:00	11/04/2025	
CXM	19057864904	5839277	4135447	TECH EXCHANGE	PREMIER GAS BURY LTD, 21 PEARSON STREET, ., BURY, BL9 6DA	Stephen Fitton	10/04/2025 12:30 11/04/2025 17:00	11/04/2025	
CXM	19057864905	5839277	4135447	TECH EXCHANGE	PREMIER GAS BURY LTD, 21 PEARSON STREET, ., BURY, BL9 6DA	Stephen Fitton	10/04/2025 12:30 11/04/2025 17:00	11/04/2025	
CXM	19057864906	5839277	4135447	TECH EXCHANGE	PREMIER GAS BURY LTD, 21 PEARSON STREET, ., BURY, BL9 6DA	Stephen Fitton	10/04/2025 12:30 11/04/2025 17:00	11/04/2025	
CXM	19057864907	5839277	4135447	TECH EXCHANGE	PREMIER GAS BURY LTD, 21 PEARSON STREET, ., BURY, BL9 6DA	Stephen Fitton	10/04/2025 12:30 11/04/2025 17:00	11/04/2025	
Computacenter - Kingfisher	(No Items)	24315824	4135582	TECH EXCHANGE	SCREWFIX, SCREWFIX, 3 HATTONS ROAD, TRAFFORD PARK, MANCHESTER, M17 1PS	Stephen Fitton	10/04/2025 14:31 11/04/2025 17:00	11/04/2025	
Computacenter Limited - HSBC	19059162701	RITM33228083	4135708	TECH EXCHANGE	COMPUTACENTER HSBC, ST ANN'S SQUARE, MANCHESTER, M2 7HD	Stephen Fitton	10/04/2025 15:59 11/04/2025 16:30	11/04/2025	
Vista Retail Support Limited	19059311001	3245543	4135734	TECH EXCHANGE	LIDL, DALE STREET, LANCASHIRE, MANCHESTER, M26 1AB	Stephen Fitton	10/04/2025 16:29 11/04/2025 17:00	11/04/2025	
POSTURITE LIMITED	19051024701	DEL1563261	4135241	CHAIR INSTALL	JOE HEATHCOTE, 25 LABURNUM AVENUE, SWINTON, MANCHESTER, M27 0DN	Stephen Fitton	10/04/2025 07:32 11/04/2025 17:00	11/04/2025	
NCR TESCO HHT	19058354101	7510000556	4135546	TECH EXCHANGE	TESCO, 613 BOLTON RD MANCHESTER....., GREATER MANCHESTER, UNITED KINGDOM, M27 4EJ	Stephen Fitton	11/04/2025 09:00 11/04/2025 17:00	11/04/2025	
Centrex Services	(No Items)	8510003184	4135666	MANPOWER	SAINSBURYS, UNIT 1 & 2, 10 NEW BAILEY STREET, SALFORD , M3 5FS	Stephen Fitton	11/04/2025 10:30 11/04/2025 10:30	11/04/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5308357	4135317	MANPOWER	Northern Rail - STAR, Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Mancs, Greater Manchester, Urmston, M41 5AW	Stephen Fitton	11/04/2025 07:00 11/04/2025 11:00	11/04/2025	
POSTURITE LIMITED	19050978801	DEL1563778	4135227	CHAIR INSTALL	PAULINUS OBULUNNE, 49 LYTHAM ROAD, URMSTON, MANCHESTER, M41 6NN	Stephen Fitton	10/04/2025 07:20 11/04/2025 17:00	11/04/2025	
Vista Retail Support Limited	19059347101	3247274	4135777	TECH EXCHANGE	LIDL, JARDINE WAY, LANCASHIRE, OLDHAM, OL9 9QL	Stephen Fitton	10/04/2025 16:33 11/04/2025 17:00	11/04/2025	