



**Run Sheet**  
Nadeem Saleem 24/04/2025

<b>Date</b>	24/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Saleem, Nadeem	<b>Jobs on Run</b>	8
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Job # 4143266	Customer	POSTURITE LIMITED		Job Address
SLA Window	23/04/2025 05:12 - 24/04/2025 17:00	Contact Name	HOLLY RICHES	PEASELY CROSS HOSPITAL IRIS WARD MARSHALLS CROSS RD
Activity	CHAIR INSTALL	Contact Phone	07843726100	ST HELENS WA9 3DE
Priority	ND 1700			
Ref 1	DEL1566299			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Hope and Recovery building. Iris Ward is on the second floor. ***          Please call 1 hour before arrival.Customer Ref / PO: 108333Items on order:354415 -          KEYBOARDS - V7 Keyboard</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1566299&amp;address=Peasely%20Cross%20HospitalIris%20WardST%20HELENSMarshall%20Cross%20RdWA9%203DE">Once the job is completed please click this link to open and complete the form.</a></p>	<p>Tech to deliver          assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user.          Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1566299&amp;address=Peasely%20Cross%20HospitalIris%20WardST%20HELENSMarshall%20Cross%20RdWA9%203DE"&gt;Once the job is completed please click this link to open and complete the form. </p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19090973901	100140945	Adapt 620 (small seat/medium b				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19090974101	100140945	Adapt 620 (small seat/medium b				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



**Run Sheet**  
Nadeem Saleem 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4143331	Customer	POSTURITE LIMITED		Job Address
SLA Window	23/04/2025 07:12 - 24/04/2025 17:00	Contact Name	MELANIE POWER	MELANIE POWER 99 WHIRLEY ROAD MACCLESFIELD SK10 3JW
Activity	CHAIR INSTALL	Contact Phone	07988620978	
Priority	ND 1700			
Ref 1	DEL1566757			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Parking outside property      chair will be required to go up household stairs to the back room *** Please call 1 hour before arrival.Customer Ref / PO: 11600099765Items on order:</p>	<p>Tech to deliver      assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1566757&amp;address=99%20Whirley%20Road MACCLESFIELD">https://rico.jotform.com/222823708509055?refNumber=DEL1566757&amp;address=99%20Whirley%20Road MACCLESFIELD</a>&gt;      SK10%203JW &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091151001	100115911	Positiv Plus Medium Back No Ne				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19091151201	100115911	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Nadeem Saleem 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4143346	Customer	POSTURITE LIMITED			Job Address
SLA Window	23/04/2025 07:31 - 24/04/2025 17:00	<b>Contact Name</b>		LEE WOLF	NETWORK RAIL NETWORK RAIL LTD EDGELEY, 9B STOCKHOLM
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07810055401	ROAD STOCKPORT SK3 9PN
Priority	ND 1700				
Ref 1	DEL1566770				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6034411Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1566770&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1566770&amp;address</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1566770&address">https://rico.jotform.com/222823708509055?refNumber=DEL1566770&address</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091213101	9787621BLA	Positiv Plus High Ccyx No Neck				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4143367	Customer	POSTURITE LIMITED		Job Address
SLA Window	23/04/2025 08:19 - 24/04/2025 17:00	Contact Name	ANDREA SCOTT	CHRISTIE HOSPITAL NHS TRUST
Activity	CHAIR SP INSTALL	Contact Phone	07880409597	550 WILMSLOW ROAD C/O ANDREA SCOTT - RECEIPT & DISTRIBUTION MANCHESTER M20 4BX
Priority	ND 1700			
Ref 1	DEL1563919			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>*** Customer Instructions: ****PARKING RESTRICTIONS BUT THERE IS A LOADING BAY IF YOU GO PAST THE MAIN ROAD CALLED OAK ROAD ON THE LEFT THERE IS SIDE STREET WHERE THE LOADING BAY IS CALL CUSTOMER FOR SET UP *** Please call 1 hour before arrival.Customer Ref / PO: P497656Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1563919&amp;address=Christie%20Hospital%20NHS%20trust%20550%20Wilmslow%20road%20MANCHESTER%20fo%20Andrea%20Scott%20-%20Receipt%20%26%20Distribution%20%204BX">https://rico.jotform.com/222823708509055?refNumber=DEL1563919&amp;address=Christie%20Hospital%20NHS%20trust%20550%20Wilmslow%20road%20MANCHESTER%20fo%20Andrea%20Scott%20-%20Receipt%20%26%20Distribution%20%204BX</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1563919&amp;address=Christie%20Hospital%20NHS%20trust%20550%20Wilmslow%20road%20MANCHESTER%20fo%20Andrea%20Scott%20-%20Receipt%20%26%20Distribution%20%204BX"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091401201	5774	Posturite Adjustable Footrest				
19091401202	9787502BLA	Positiv Plus Medium With Neck				



# Run Sheet

Nadeem Saleem 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4143393	Customer	POSTURITE LIMITED		Job Address
SLA Window	23/04/2025 08:48 - 24/04/2025 17:00	Contact Name	ISMAT TARMOHAMED	112 SKERTON ROAD NA NA MANCHESTER M16 0LF
Activity	DESK SP INSTALL	Contact Phone	07915393724	
Priority	ND 1700			
Ref 1	DEL1567611			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BUKMU-0000086161Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1567611&amp;address=112%20SKERTON%20ROAD">https://rico.jotform.com/222823708509055?refNumber=DEL1567611&amp;address=112%20SKERTON%20ROAD</a></p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1567611&amp;address=112%20SKERTON%20ROAD"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1567611&amp;address=112%20SKERTON%20ROAD&lt;/a&gt;</p> <p>NA MANCHESTER NA M16%200LF &gt;Once the job is completed please click this link to open and complete the form.&lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1567611&amp;address=112%20SKERTON%20ROAD"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1567611&amp;address=112%20SKERTON%20ROAD&lt;/a&gt;</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091582001	1401114	Evoluent Vertical Mouse 4 RH W				
19091582002	5509030	Cantilever Fixed Height Desk 1				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Nadeem Saleem 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4143270	Customer	POSTURITE LIMITED			Job Address
SLA Window	23/04/2025 06:31 - 24/04/2025 17:00	<b>Contact Name</b>		ALI DAD	CLYDE & CO LLP 6 STANLEY STREET Salford MANCHESTER M3 5GS
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07902579583	
Priority	ND 1700				
Ref 1	DEL1565425				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Let you know i am deaf person use only Text message. Also i start work 8.45am to 1.15pm finish work. Also my interpreter sign language translate to me will arrive 9am to 11am. *** Please call 1 hour before arrival.Customer Ref / PO: MANCHESTER - ALI DADItems on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1565425&amp;address=Clyde%20%26%20Co%20LLP%20Stanley%20Street%20Manchester%20Salford%20M3%205GS">https://rico.jotform.com/222823708509055?refNumber=DEL1565425&amp;address=Clyde%20%26%20Co%20LLP%20Stanley%20Street%20Manchester%20Salford%20M3%205GS</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1565425&amp;address=Clyde%20%26%20Co%20LLP%20Stanley%20Street%20Manchester%20Salford%20M3%205GS"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091060501	9787602BLA	Positiv Plus High Back With Ne				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



**Run Sheet**  
Nadeem Saleem 24/04/2025

<b>Date</b>	24/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Saleem, Nadeem	<b>Jobs on Run</b>	8
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Job # 4143334	Customer	POSTURITE LIMITED		Job Address
SLA Window	23/04/2025 07:16 - 24/04/2025 17:00	Contact Name	ALISTAIR SARGEANT	H M REVENUE & CUSTOMS THREE NEW BAILEY, 3RD FLOOR NEW BAILEY STREET Salford M3 5FS
Activity	CHAIR INSTALL	Contact Phone	07980853933	
Priority	ND 1700			
Ref 1	DEL1566784			
Ref 2				
No. of Parts	1			

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091162601	100140536	Positiv Plus High No Neck No A				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19091162801	100140536	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Nadeem Saleem 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4143422	Customer	POSTURITE LIMITED		Job Address
SLA Window	23/04/2025 09:45 - 24/04/2025 17:00	Contact Name	DEBORAH DAWKINS	9 PEAR TREE GROVE TYLDESLEY NA MANCHESTER M29 8PD
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07831363322	
Priority	ND 1700			
Ref 1	DEL1565172			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
*** Customer Instructions: road side parking path straight to door *** Please call 1 hour before arrival.Customer Ref / PO: P498040 WR:29866Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1565172&amp;address=9%20PEAR%20TREE%20GROVE%20TYLDESLEY%20MANCHESTER%20NA%20M29%208PD">https://rico.jotform.com/222823708509055?refNumber=DEL1565172&amp;address=9%20PEAR%20TREE%20GROVE%20TYLDESLEY%20MANCHESTER%20NA%20M29%208PD</a>	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1565172&address=9%20PEAR%20TREE%20GROVE%20TYLDESLEY%20MANCHESTER%20NA%20M29%208PD">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



**Run Sheet**  
Nadeem Saleem 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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In Items for Job # 4143422 page 1 of 1



**Run Sheet**  
Nadeem Saleem 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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# Run Sheet

Claire Booth 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4140832	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/04/2025 14:08 - 24/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ, MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0269032			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	collect device - UK027364 - HP 840 G8 i7/5CG2122S9D

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19080452901						

Returned Items



# Run Sheet

Claire Booth 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4140980	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/04/2025 16:10 - 24/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0269152			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - 00000000004739592 collect device - UK050523 - HP ZBook Firefly G10 14/5CG3202CL8

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19081121301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4143679	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0270146r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Hardware Swap	Collect: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 Asset: UK031500  Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4143647	Customer	Computacenter - KPMG			Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	<b>Contact Name</b>		Syed Muhammad Kazim Ali Raza	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	<b>Contact Phone</b>		07745996527	
Priority	ND 1700				
Ref 1	24315818				
Ref 2	PO Monthly				
No. of Parts	1				

Instructions 1	Instructions 2
07745996527 Asset task number: K138925	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091342901	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19091343101	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Claire Booth 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4143935	Customer	Computacenter - KPMG		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	Loeye Al-Shehari	KPMG LLP. (0081097989) 1, St Peter's Square 1, St Peter's Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07533183383	
Priority	ND 1700			
Ref 1	24326073			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Swap 07533183383 Asset task number: K134200	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19092970801	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4143634	Customer	Computacenter Limited		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	Caleb Buckley	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	07941096639	
Priority	ND 1700			
Ref 1	24326112			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Caleb Buckley Contact Number - 07941096639 Locaon - Manchester Westminster House M1 3HU - Heritage - Device - WINDO Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091740801	4707162	LBG:PPD HP 830 G10 i7 32GB				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19091741001	4707162	LBG:PPD HP 830 G10 i7 32GB				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

## Berlindo D`Assuncao 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4121038	Customer	HCL MUNICH REINSURANCE			Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	.		United Kingdom Chancery Place, 50 Brown Street, Manchester Manchester M2 2JT
Activity	MANPOWER	Contact Phone	.		
Priority	ND 1700				
Ref 1	Backfill for Munich RE - Manchester				
Ref 2	9200047861				
No. of Parts	0				

Instructions 1	Instructions 2
Calls for backfill on Tuesday April 22nd until Friday May 2nd.  Cover for Amin Mehdipour for 9 days due to medical absence	

Job Notes

### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Olayiwola Olanrewaju 24/04/2025

<b>Date</b>	24/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Olanrewaju, Olayiwola	<b>Jobs on Run</b>	7
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Job # 4143257	Customer	POSTURITE LIMITED		Job Address
SLA Window	23/04/2025 04:39 - 24/04/2025 17:00	Contact Name	LIZ MCALLISTER	H M REVENUE & CUSTOMS FLOOR 4 ZONE C INDIA BUILDINGS 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	077254 32059	
Priority	ND 1700			
Ref 1	DEL1558718			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Please call 1 hour before arrival.Customer Ref / PO: 6000256820white glove items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1558718&amp;address=H%20M%20Revenue%20%26%20CustomsFloor%204%20zone%20C%20India%20BuildingsLIVERPOOL31%20Water%20StreetL2%20ORD">Once the job is completed please click this link to open and complete the form.</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1558718&amp;address=H%20M%20Revenue%20%26%20CustomsFloor%204%20zone%20C%20India%20BuildingsLIVERPOOL31%20Water%20StreetL2%20ORD"&gt;Once the job is completed please click this link to open and complete the form.</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19090949001	100140071	P-Sit High Back - 3 Lever Seat				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19090949201	100140071	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Olayiwola Olanrewaju 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4143388	Customer	POSTURITE LIMITED		Job Address
SLA Window	23/04/2025 08:40 - 24/04/2025 17:00	Contact Name	DAVID CROMPTON (741628/15448)	HOME OFFICE GROUP GENERAL REGISTER OFFICE, SMEDLEY HYDRO TRAFalgar ROAD, BIRKDALE SOUTHPORT PR8 2HH
Activity	DESK INSTALL	Contact Phone	07956960302	
Priority	ND 1700			
Ref 1	DEL1565560			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: You'll need to go to the front desk to get instructions for a site pass they'll then advise you what to do. *** Please call 1 hour before arrival.Customer Ref / PO: PO005262Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1565560&amp;address=Home%20Office%20Group%20General%20Register%20Office%20Smeldley%20Hydro%20Southport%20Trafalgar%20Road%20Birkdale%20PR8%202HH">https://rico.jotform.com/222823708509055?refNumber=DEL1565560&amp;address=Home%20Office%20Group%20General%20Register%20Office%20Smeldley%20Hydro%20Southport%20Trafalgar%20Road%20Birkdale%20PR8%202HH</a>Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1565560&amp;address=Home%20Office%20Group%20General%20Register%20Office%20Smeldley%20Hydro%20Southport%20Trafalgar%20Road%20Birkdale%20PR8%202HH"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1565560&amp;address=Home%20Office%20Group%20General%20Register%20Office%20Smeldley%20Hydro%20Southport%20Trafalgar%20Road%20Birkdale%20PR8%202HHOnce the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



**Run Sheet**  
Olayiwola Olanrewaju 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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In Items for Job # 4143388 page 1 of 1



**Run Sheet**  
Olayiwola Olanrewaju 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Returned Items for Job # 4143388 page 1 of 1



# Run Sheet

Olayiwola Olanrewaju 24/04/2025

<b>Date</b>	24/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Olanrewaju, Olayiwola	<b>Jobs on Run</b>	7
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Job # 4143328	Customer	POSTURITE LIMITED		Job Address
SLA Window	23/04/2025 07:08 - 24/04/2025 17:00	Contact Name	ELAINE FITZGERALD	ELAINE FITZGERALD PAYMENT SHIELD LTD SOUTHPORT BUSINESS PARK, WIGHT MOSS WAY SOUTHPORT PR8 4HQ
Activity	CHAIR INSTALL	Contact Phone	07895 866 407	
Priority	ND 1700			
Ref 1	DEL1564902			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: MK00035864Items on order:5774 - FOOTREST - Posturite Adjus</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1564902&amp;address=Payment%20Shield%20Ltd">https://rico.jotform.com/222823708509055?refNumber=DEL1564902&amp;address=Payment%20Shield%20Ltd</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091144101	100140282	Positiv Plus Medium Back No Ne				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19091144301	100140282	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Olayiwola Olanrewaju 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4143329	Customer	POSTURITE LIMITED			Job Address
SLA Window	23/04/2025 07:09 - 24/04/2025 17:00	<b>Contact Name</b>		RAFAEL JESUS	PRIVATE ADDRESS 23A COLWYN AVENUE BLACKPOOL FY4 4ET
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07985452524	
Priority	ND 1700				
Ref 1	DEL1566817				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P495288 WR:28705Items on order:5509029 - DESK - Cantilever Fixed</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1566817&amp;address=Private%20address%2023A%20Colwyn%20Avenue%20BLACKPOOL%20FY4%204ET">https://rico.jotform.com/222823708509055?refNumber=DEL1566817&amp;address=Private%20address%2023A%20Colwyn%20Avenue%20BLACKPOOL%20FY4%204ET</a> Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1566817&amp;address=Private%20address%2023A%20Colwyn%20Avenue%20BLACKPOOL%20FY4%204ET"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091145301	100116050	Positiv ME500 (Mesh Back) - Bl				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Olayiwola Olanrewaju 24/04/2025

<b>Date</b>	24/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Olanrewaju, Olayiwola	<b>Jobs on Run</b>	7
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Job # 4143343	Customer	POSTURITE LIMITED		Job Address
SLA Window	23/04/2025 07:28 - 24/04/2025 17:00	Contact Name	GLENIS GLOVER	GLENIS GLOVER 9 WATERMEADOWS LONGRIDGE PR3 3BY
Activity	CHAIR INSTALL	Contact Phone	07984696093	
Priority	ND 1700			
Ref 1	DEL1566920			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Stairs only - Parking available *** Please call 1 hour before arrival.Customer Ref / PO: FSPBItems on order:100016562 - FOOTREST - BREYTA Foo</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1566920&amp;address=9%20Watermeadows%20Longridge">https://rico.jotform.com/222823708509055?refNumber=DEL1566920&amp;address=9%20Watermeadows%20Longridge</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091191601	100092479	Positiv ME300 (High Back) - Bl				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19091191801	100092479	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Olayiwola Olanrewaju 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
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Job # 4143262	Customer	POSTURITE LIMITED			Job Address
SLA Window	23/04/2025 04:46 - 24/04/2025 17:00	<b>Contact Name</b>		RIZWANA BI	RIZWANA BI 49 SOUTHFIELD STREET NELSON BB9 9QA
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07821227106	
Priority	ND 1700				
Ref 1	DEL1566162				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P495472 WR:29085Items on order:100138872 - MISC - Rectangular Ch	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1566162&address=49%20Southfield%20Street NELSON  BB9%209QA >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19090951401	100092503	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Olayiwola Olanrewaju 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	7
Job # 4143830		Customer		PayPoint Network Ltd_Collections		Job Address	
SLA Window		23/04/2025 15:36 - 24/04/2025 17:00		Contact Name	SHARAF PERVAIZ	DAY TODAY 29 REEDYFORD ROAD NELSON LANCASHIRE BB9 8LL	
Activity		COLLECTION		Contact Phone	447581276338		
Priority		ND 1700					
Ref 1		31271731					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Summi; Zebra Printer				None entered			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19094098301	Collection Tote Box	Tote Box for Collections					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19094098501	Collection Tote Box	Tote Box for Collections					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Ryan Owen 24/04/2025

<b>Date</b>	24/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	6
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Job # 4143382	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	24/04/2025 08:00 - 24/04/2025 14:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	Arriva Trains Cross Country (Manchester) 7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	
Priority	6HR			
Ref 1	C5309149			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>6HR 24/04/2025 14:00  SLA: 6HR 24/04/2025 14:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _AXZEBTC56DJ-1PAZU4P x 1</p>	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action:  Engineer to replace the Zebra TC56 retaining the Sim Card &amp; ISM Card as applicable.  Engineer to contact Star Support to get the HHT added to the TOC network. Once on the  Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site  to test URL:  Call history::  ##### Call 5309149   Problem   Web Service   qws_uk   Wed 23 Apr 2025 08:35:35    A+C+P</p> <pre data-bbox="805 770 1189 1030">agent.loginname=qws_uk equipment.assettag=STRGB00000H8596TA23 contract.pkey=23200 call.poms=1 call.zip=M1 2BP call.address=7th Floor Tower Block Manchester Piccadilly Station call.city=Manchester call.customerid=INC17453440 call.problem=NLC3497 Manchester Piccadilly Zebra / TC56</pre> <p>New Incident NLC 3497 Site Name  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TC56AX  call.priority=2-Medium...</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091483401	_AXZEBTC56DJ	1PAZUW4PAN HSPA+/LTE/CDMA:BT				

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19091483601	_AXZEBTC56DJ	1PMAZUW4PAN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4143660	Customer	HCL Network Rail Dispatch		Job Address
SLA Window	23/04/2025 12:45 - 24/04/2025 13:00	Contact Name	KATHERINE CONNELLY	NETWORK RAIL LTD NETWORK RAIL LTD 4 TRAVIS STREET MANCHESTER M1 2NY
Activity	SOFTWARE INSTALL	Contact Phone	07354525208	
Priority	ND 1300			
Ref 1	NRINC0821791			
Ref 2	9200065349			
No. of Parts	1			

Instructions 1	Instructions 2
Engineer required to rebuild a deactivated laptop	<p>Activity SOFTWARE INSTALL ND 1300 240 MIN (SOFTWARE INSTALL HALF DAY AM VISIT) Priority ND 1300 Duration 240 Scheduled Visit Date 24th April Part name Build Stick Win10 22H2 v1.0 Users Current Device 41201282 Serial Number GM0FNQDT Asset number 41201282 Number of build sticks required 1 Number of builds required (1-2 builds half day 3-4 builds full day) 1 build Fault Description 1 Engineer required to rebuild a deactivated laptop. Build Type (Standard / Control / NA) Standard Required Engineer actions on site " 1) Please thoroughly do predeployemnt steps mentioned in Build guide Sec. 2.2 (Pg 5 6)  2) Post Build Action- Thoroughly perform steps mentioned in Build guide Sec. 5.1 (Pg 48) (screenshots added in build guide)  3) Post rebuild engineer should share screenshot of build version on screen.  4) There are some additinal post build actions for below models. Details are mentioned in Section 4.2 in guide - Lenovo Miix 520 ThinkStation P330 Thinkstation P340 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19093022101	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19093022301	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
Job # 4143950		Customer		Computacenter - Kingfisher		Job Address	
SLA Window		24/04/2025 09:00 - 24/04/2025 17:00		Contact Name	Kathryn Cheetham	KINGFISHER INFORMATION TECHNOLOGY ( Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG	
Activity		TECH EXCHANGE		Contact Phone	-01617468443		
Priority		ND 1700					
Ref 1		24327565					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Till hostname: GBBQ01360POS20P Till number: 20 Peripheral make/modelplease copy and paste CI): SCANNERDS6878 Handheld or presentation scan: Handheld Is it happening for one or all products?: One Product(s)				No Instructions			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19093967101	4601607	KING:Symbol DS6878 + Cradle +					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19093967301	4601607	KING:Symbol DS6878 + Cradle +					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Ryan Owen 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4144023	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	Kathryn Cheetham	KINGFISHER INFORMATION TECHNOLOGY ( Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG
Activity	TECH EXCHANGE	Contact Phone	-01617468443	
Priority	ND 1700			
Ref 1	24327943			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01360SCO89P Till number: 89 Peripheral make/modellease copy and paste CI): SCANNERDS6878 Handheld or presentation scan: Handheld Is it happening for one or all products?: one Product(s)	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19094533401	4601607	KING:Symbol DS6878 + Cradle +				

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# Run Sheet

Ryan Owen 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4143398	Customer	Verifone UK LTD		Job Address
SLA Window	23/04/2025 08:51 - 24/04/2025 18:00	Contact Name	DUTY MANAGER	TGI 671 TRAFFORD CENTRE UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE MANCHESTER
Activity	TECH EXCHANGE	Contact Phone	08446920311	N/A N/A M17 8AA
Priority	ND 1800			
Ref 1	G352072			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 33118369 Inbound Serial No. = 318-055-433 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.160.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1671 Login Pin = 1671 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2674035

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091591801	R-Vx680 WiFi V03.52.01.99998		333-852-730			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	6
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Job # 4143775	Customer	Verifone UK LTD		Job Address
SLA Window	23/04/2025 14:58 - 24/04/2025 18:00	Contact Name	DUTY MANAGER	TGI 671 TRAFFORD CENTRE UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE MANCHESTER
Activity	TECH EXCHANGE	Contact Phone	08446920311	N/A N/A M17 8AA
Priority	ND 1800			
Ref 1	G352091			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 33148363 Inbound Serial No. = 330-508-246 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.160.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1671 Login Pin = 1671 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2674067

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19093877801	R-Vx680 WiFi V03.52.01.99998		332-212-151			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 24/04/2025

**Date** 24/04/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 2

<b>Job #</b> 4142960	<b>Customer</b>	HCL - Dover		<b>Job Address</b>	
<b>SLA Window</b>	24/04/2025 09:00 - 24/04/2025 17:00	<b>Contact Name</b>	Aled Williams and Stephen Partington	COMPRESSION 1-3 Helix Business Park New Bridge Road Ellesmere Port, Cheshire CH65 4LR,	
<b>Activity</b>	MANPOWER	<b>Contact Phone</b>	+44 (0)7738 402 126 and +44 151 3506169		
<b>Priority</b>	ND 1700				
<b>Ref 1</b>	DOVER_UK_FD_24/04/25				
<b>Ref 2</b>					
<b>No. of Parts</b>	0				

Instructions 1	Instructions 2
<p>SNOW Ticket(s): SCTASK1433826 SCTASK1422470 SCTASK1412017 SCTASK1437460 SCTASK1437457 SCTASK1436063 SCTASK1436061 SCTASK1434680 INC1140320 Vendor Ticket Number:  OPCO Name/OPCO Code: DPC Site Address: 1-3 Helix Business Park Ellesmere Port Great Britain Visit Type: Dispatch Full day visit Contact Person at Site / SPOC Name: Aled Williams and Stephen Partington Contact Person at Site / SPOC Contact Number: +44 (0)7738 402 126 and +44 151 3506169 Description: FSO tech visit to work on other EUC tasks. Note: Engineer should carry laptop with network connectivity console cables...</p>	

Job Notes						
<b>In Items</b>						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Stephen Fitton 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	2
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Job # 4141279	Customer	CXM			Job Address
SLA Window	18/04/2025 06:00 - 24/04/2025 17:00	Contact Name	CHRISTOPHER ALDCROFT		AW ARENA UNIT 12 STANNEY MILL DUTTON GREEN
Activity	INSTALL	Contact Phone	7504816986		ELLESMORE PORT CH2 4SA
Priority	ND 1700				
Ref 1	5842291				
Ref 2					
No. of Parts	6				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN30003/Poynt 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1	H2-5062345-15134963 (GPRS) Elavon TID: 15134963; Date Time Logged: 20250407171004; Terminal ID: 210209074101; Profile Number: 15134963   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=wszhuevqo">Other Info</a>

Job Notes

In Items

See Items Overleaf

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Stephen Fitton 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	2
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In Items for Job # 4141279 page 1 of 1



# Run Sheet

David Ranson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4142978	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	22/04/2025 17:50 - 24/04/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5309131			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 23/04/2025 20:00 SLA: ND 23/04/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5309131   Problem   Web Service   qws_uk   Tue 22 Apr 2025 17:47:36   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17450237 call.problem=NLC3701 Chester not connecting and taking card payments call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=4/22/2025 6:47:06 PM  ##### Call 5309131   Problem   Web Service   qws_uk   Tue 22 Apr 2025 17:47:36   A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19090237501	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	113064		
19090237901	_SXASSET-LABEL	SXASSET-LABELSV2				



# Run Sheet

David Ranson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4143889	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	23/04/2025 16:10 - 24/04/2025 17:00	Contact Name	MAHALAKSHMI VIJAYAKUMAR		COMPUTACENTER HSBC 27 WINCHESTER HOUSE THE SQUARE SELLER STREET CH1 3AJ
Activity	COLLECTION	Contact Phone	07977836275		
Priority	ND 1600				
Ref 1	RITM32959902				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection ..... this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Laptop</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19094233101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4143794	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	23/04/2025 15:11 - 24/04/2025 13:00	Contact Name	KAREN.POWELL@MANDSBANK.COM	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	7999490412	
Priority	ND 1300			
Ref 1	INC49235731			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>You must call HSBC to close the call on all HSBC branch or office visits            all unsuccessful &amp; escalations on 0114 252 8180 or 0114 252 8254 ..... This call will            either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the            device is operational**. If a Black Box is sent out by HSBC            all items must fit inside the Black Box (no inserts are to be removed) and returned back to            CC HSBC</p>	<p>L13</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19093960401						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19093960601						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Ranson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4143923	Customer	Computacenter Limited		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	Michael Roberts	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	(078) 975-2655	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24327070			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Michael Roberts Contact Number - 0789752655 Locion - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Mak- Head Office - Surface Laptop Device - WINDOWS PPD - Yes - Type - Pa	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19093676601	4707134	LBG:PPD MS SURFACE 5 i5/16				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4143694	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	23/04/2025 13:40 - 24/04/2025 17:00	Contact Name	ALED JONES	WM MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone	01286676617	WM MORRISON SUPERMARKETS PLC
Priority	ND 1700			NORTH ROAD
Ref 1	INC000030541537			CAERNARFON
Ref 2				LL55 1BE
No. of Parts	1			

Instructions 1	Instructions 2
Deliver/exchange/Install PC at site	Deliver/exchange/Install PC at site - Replace DKS02670030W (Security PC) Site Contact - Aled Jones - 07921819569 / 01286676617 opt 9 ** All display cables are within the box **

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19093280501						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19093280701					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Ranson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4143719	Customer	CXM			Job Address
SLA Window	23/04/2025 14:10 - 24/04/2025 17:00	Contact Name	NICOLA GRIFFITH		CELTIC ROYAL HOTEL CELTIC ROYAL HOTEL BANGOR STREET
Activity	INSTALL	Contact Phone	7596475847		
Priority	ND 1700				CAERNARFON LL55 1AY
Ref 1	5845699				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN70055/Tetra Desk 5000 x 1: Despatch/Install EN70180/Lane 3000 PCI V5 x 1	H2-5069979-15145776 contact name Nicola 01286674477 (Office / Work) accounts1@celtic-royal.co.uk  Celtic Royal Hotel Bangor Street CAERNARFON United Kingdom LL55 1AY Elavon TID: 15145776; Date Time Logged: 20250423131006; Terminal ID: 210167004307; Profile Number: 15145776   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=gdsmkdqdqo">Other Info</a>

Job Notes

In Items

See Items Overleaf



# Run Sheet

David Ranson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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In Items for Job # 4143719 page 1 of 1



# Run Sheet

David Ranson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4143926	Customer	POSTURITE LIMITED			Job Address
SLA Window	23/04/2025 16:30 - 24/04/2025 17:00	Contact Name	EWA JABLONOWSKA WR:29371		EWA JABLONOWSKA WR:29371 45 FFORDD ERYRI CAERNARFON LL55 2UR
Activity	CHAIR SP INSTALL	Contact Phone	07526351935		
Priority	ND 1700				
Ref 1	DEL1567135				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P498485 WR:29943Items on order:100129986 - COMPONENT - Single Co	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1567135&address=45%20ffordd%20Eryri CAERNARFON  LL55%20UR >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19094334401	100136887	Cleartex Rectangular Floor Mat				
19094334402	9787601BLA	Positiv Plus High Back No Neck				
19094334403	100016562	BREYTA Foot Rest - Black				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19094334601	100136887	Cleartex Rectangular Floor Mat				
19094334701	9787601BLA	Positiv Plus High Back No Neck				
19094334801	100016562	BREYTA Foot Rest - Black				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4143915	Customer	POSTURITE LIMITED			Job Address
SLA Window	23/04/2025 16:28 - 24/04/2025 17:00	Contact Name	EWA JABLONOWSKA WR:29371		EWA JABLONOWSKA WR:29371 45 FFORDD ERYRI CAERNARFON LL55 2UR
Activity	DESK INSTALL	Contact Phone	07526351935		
Priority	ND 1700				
Ref 1	DEL1568259				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P498485 WR:29943Items on order:9787601BLA - OFFCHAIR - Positiv P	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1568259&address=45%20Ffordd%20Eryri CAERNARFON  LL55%202UR >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19094321401	100137285	Deskrte 1000 x 600 Desktop -				
19094321402	100129986	Single Column Desk Frame				

Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

John Paul Barron 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4143523	Customer	Fujitsu Services Limited - Telefonica ME		Job Address
SLA Window	23/04/2025 11:20 - 24/04/2025 18:00	Contact Name	Milly	O2 LIVERPOOL - NEW MERSEY
Activity	TECH EXCHANGE	Contact Phone	+441514941070	0461 SPEKE LIVERPOOL L24 8QB
Priority	ND 1900			
Ref 1	C5309177			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 24/04/2025 18:00 SLA: ND 24/04/2025 18:00 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history:: ##### Call 5309177   Problem   Web Service   qws_uk   Wed 23 Apr 2025 11:19:31   A+C+P  agent.loginname=qws_uk equipment.assettag=TELGB00000T0461TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007079507 call.problem=HW - 0461 - 03 - Base Unit - Disk corruption call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=4/23/2025 11:19:28 AM  ##### Call 5309177   Problem   Web Service   qws_uk   Wed 23 Apr 2025 11:19:31   A+C+P  SITE OPENING TIMES [ Liverpool - New Mersey ] Mon-Fri: 10:00-20:00 Sat: 10:00-18:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19092558601	_O2HEP3DS22AV	P/CIR2BNGAGE FLEX PRO:V1 2023				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19092558801	_O2HEP3DS22AV	P/CIR2BNGAGE FLEX PRO:V1 2023				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4141298	Customer	Verifone UK LTD		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	Lesley Johnstone	BUPA DENTAL CARE BUPA DENTAL CARE 17-19 Deysbrook Lane Deysbrook 0151 228 9311 L12 8RE
Activity	MANPOWER	Contact Phone	-	
Priority	ND 1800			
Ref 1	250213-2656			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
450-926-268 Parts already Onsite - Manpower Only  ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

John Paul Barron 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4143776	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	23/04/2025 14:59 - 24/04/2025 13:00	Contact Name	MANAGER	THE OFFY TK THE OFFY TK 525 WEST DERBY ROAD LIVERPOOL L13 8AA
Activity	TECH EXCHANGE	Contact Phone	07412060306	
Priority	4HR			
Ref 1	02289312			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37595012//31259140//PPmini	unit over capacity

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

## John Paul Barron 24/04/2025

**Date** 24/04/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

<b>Job #</b> 4142982	<b>Customer</b>	Fujitsu Services Limited - Star Trains		<b>Job Address</b>
<b>SLA Window</b>	24/04/2025 09:00 - 24/04/2025 00:00	<b>Contact Name</b>	AINTREE NLC2125 MER HUB STATION	MERSEY RAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	0151 955 2440	
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5309132			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>ND 23/04/2025 20:00  SLA: ND 23/04/2025 20:00 PART2=  PART3=  PART4=  ALT1=_SXNEWND4020MK2  ALT2=  ALT3=  ALT4= TEXT=  _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in &amp; out.  Test: N/A Depot swap URL:  Call history::  ##### Call 5309132   Problem   Web Service   qws_uk   Tue 22 Apr 2025 18:06:05    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB000000M4057TRD3  contract.pkey=23200  call.poms=1  call.zip=L9 5BE  call.address=Ormskirk Road  call.city=Liverpool  call.customerid=INC17450896  call.problem=NLC2125  Aintree  Printing blank  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/MEND4020MK2  call.priority=2-Medium  call.datereported=4/22/2025 7:05:42 PM</p> <p>##### Call 5309132   Problem   Web Service   qws_uk   Tue 22 Apr 2025 18:06:05    A+C+P</p> <p>NLC2125...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19090268801	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	38724			

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19090269001	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	38724			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

John Paul Barron 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4143441	Customer	POSTURITE LIMITED			Job Address
SLA Window	23/04/2025 10:09 - 24/04/2025 17:00	Contact Name	JAIME-BLUEBELL BIRCH		JAIME-BLUEBELL BIRCH 6 BERWICK DRIVE BLUNDELLSANDS, CROSBY LIVERPOOL L23 7UH
Activity	DESK INSTALL	Contact Phone	07802611197		
Priority	ND 1700				
Ref 1	DEL1567410				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME741525Items on order:3139104 - HEADSET - Jabra Evolve	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1567410&address=6%20Berwick%20Drive LIVERPOOL Blundellsands %20Crosby L23%207UH >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

John Paul Barron 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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In Items for Job # 4143441 page 1 of 1



# Run Sheet

## John Paul Barron 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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# Run Sheet

John Paul Barron 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4143955	Customer	Vista Retail Support Limited	Job Address
SLA Window	23/04/2025 16:31 - 24/04/2025 17:00	Contact Name	LIDL LEASOWE ROAD CHESHIRE WALLASEY CH45 8LN
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3252393		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3252393 FSE to attend site and replace missing Zebra device with?HHT-ZEB-TC57-LID Mon - Sat 08:00-22:00 Sun 10:00*-16:00	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19094347701	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19094347901						



# Run Sheet

## John Paul Barron 24/04/2025

**Date** 24/04/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

<b>Job #</b> 4143870	<b>Customer</b>	Verifone UK LTD		<b>Job Address</b>
<b>SLA Window</b>	23/04/2025 16:05 - 24/04/2025 20:00	<b>Contact Name</b>	ALLAN HARRISON	STONEGATE - BE AT ONE LIVERPOOL 13-21 SEEL STREET LIVERPOOL N/A N/A L1 4AU
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	07950588668	
<b>Priority</b>	Timed			
<b>Ref 1</b>	G352119			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 34338764 Inbound Serial No. = 333-718-666 IP Gateway = 10.83.100.190 Terminal IP Address = 10.83.100.163 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1901 Login Pin = 1901 Primary System ID = 20024503 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Faulty Keypad</p>	<p>MUST ATTEND BETWEEN 16:00 AND 20:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2674101</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19094211801	R-Vx820(IP SIL)-087000209995		325-333-860			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19094212001	R-Vx820(IP SIL)-03R70x0299995		325-333-860			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4143408	Customer	CXM		Job Address
SLA Window	23/04/2025 09:20 - 24/04/2025 17:00	Contact Name	GARRY WILLIAMSON	CHAPOS STREET FOOD AND DESSERT 154 BOLTON ROAD ASHTON-IN-MAKERFIELD WIGAN WN4 8AE
Activity	TECH EXCHANGE	Contact Phone	07506509188	
Priority	ND 1700			
Ref 1	5845044			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931083423115823306: Collect EN70157/PWN32410153A SNO: 192757313241005611349037: Collect EN70156/Tetra Move 5000 SNO: 232087303201256452771689LAN_UK_0128023: SWAP OUT/SWAP OUT</p> <p>Engineer to give him a call before arrival on 07506509188</p>	<p>LAN_UK_012802314818634 Garry 447506509188 Mon to Tuesday : 5.00 PM to 12.00 AM Friday to Sunday 12.00 pm to 12.00 am (WIFI) Mon to Tuesday : 5.00 PM to 12.00 AM#HOURS</p> <p>Elavon TID: 14818634; Date Time Logged: 20250422171003; Terminal ID: 210196598702; Profile Number: 14818634</p> <p>&lt;BR&gt; &lt;a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=qiykvqqbo"&gt;Other Info&lt;/a&gt;</p> <p>If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19091690701	EN60009	KPN SIM CARD-(GB)				
19091690801	EN70156	Tetra Move 5000-(FR)				
19091690901	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## John Paul Barron 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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In Items for Job # 4143408 page 1 of 1



# Run Sheet

John Paul Barron 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4143720	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	23/04/2025 14:11 - 24/04/2025 17:00	<b>Contact Name</b>		CORINNE CAIN	NATWEST NATWEST UNIT 1A PARKLANDS LOSTOCK BOLTON BL6 4SD
Activity	COLLECTION	<b>Contact Phone</b>		074286 13111	
Priority	ND 1700				
Ref 1	43056				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19093440702	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19093440701	DHL RBSG Medium	Medium Tote				



# Run Sheet

Simon Heath 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4141305	Customer	Verifone UK LTD		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	Kaye Armstrong	BUPA DENTAL CARE BUPA DENTAL CARE 137 Runcorn Rd Barnton 01606 74234 CW8 4HD
Activity	MANPOWER	Contact Phone	-	
Priority	ND 1800			
Ref 1	250217-486			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>451-863-262 451-863-248 Parts already Onsite - Manpower Only</p> <p>... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00</p>	<p>engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Simon Heath 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4143991	Customer	Computacenter - Kingfisher			Job Address
SLA Window	23/04/2025 17:11 - 24/04/2025 17:00	Contact Name	MOIRA HUNTER	B & Q PLC	
Activity	TECH EXCHANGE	Contact Phone	01606352312	B & Q PLC UNIT 1	
Priority	ND 1700			NORTHWICH RETAIL PARK	
Ref 1	24327934			NORTHWICH	
Ref 2				CW9 5LY	
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01144POS01P  Till number: 01  What element of the till is impacted?: PED  CARD ACCEPTANCE ISSUE? Yes  Peripheral make/model(Please copy and paste CI): PED VERIFONE P400  PED serial number: 807-518-315  PTID (Shown on the back): 39285616  What screen is showing on the PED: black and white  What is the till showing on the screen: n/a  Description of issue: Colleague reports that the PED on till 01 no longer processes card payments they have rebooted the PED and till with the PED showing a black and white screen  Contact name/number: Moira Hunter/01606352312

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

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# Run Sheet

Simon Heath 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4143532	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	23/04/2025 11:28 - 24/04/2025 17:00	Contact Name	BEN HEYWOOD	DISTRIBUTION CENTRE - FRESH
Activity	TECH EXCHANGE	Contact Phone	07713161488	DISTRIBUTION CENTRE - FRESH
Priority	ND 1700			WM MORRISON SUPERMARKETS PLC KING STREET NORTHWICH CW9 7WA
Ref 1	INC000030474136			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver/exchange/Install laptop at site	Deliver/exchange/Install laptop at site - Replace LPC09499240W10 / 5CD138BG21 Site Contact - Ben Heywood - 07713161488

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19092589401						

Returned Items



# Run Sheet

Simon Heath 24/04/2025

<b>Date</b>	24/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Heath, Simon	<b>Jobs on Run</b>	12
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Job # 4143953	Customer	Vista Retail Support Limited		Job Address
SLA Window	23/04/2025 16:35 - 24/04/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI WHARTON RETAIL PARK NAT LANE
Activity	TECH EXCHANGE	Contact Phone		WINSFORD CHESHIRE WINSFORD CW7 3BS
Priority	ND 1700			
Ref 1	3256775			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3256775            POS 02 printer physically damaged    Need swapout            Instruction for FSE -FSE to attend and replace via back door swap</p>	<p>Replace MCD-PTR-CTS751-HP-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19094371101	MCD-PTR-CTS751	MOD-HPTR-CTS751-HP-KIT				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19094371301						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Simon Heath 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4140950	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	17/04/2025 09:00 - 24/04/2025 18:00	Contact Name	RACHEL WULFF	5 HOLLINGFORD PLACE 5 HOLLINGFORD PLACE KNUTSFORD WA16 9DP
Activity	NON TECH EXCHANGE	Contact Phone	07989 21755	
Priority	ND 1800			
Ref 1	5308870 / INC8829831			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Rachel.Wulff@natwest.com / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19081015001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19081015201					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4143677	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	24/04/2025 10:00 - 24/04/2025 18:00	Contact Name	Thalia Vernon		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	WOT000291078				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-04-24", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190925898	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	00000002419204901			

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
190925900					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4143611	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	24/04/2025 10:00 - 24/04/2025 18:00	<b>Contact Name</b>		Giovana Romero	Mill Court Reception Mill Court Reception
Activity	NON TECH EXCHANGE	<b>Contact Phone</b>		+447787004854	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD England SK10 2NA
Ref 1	WOT000288479				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC1WVEG4", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-04-24", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000007271_UK10_EUSAP", "Global Engineering UK": "Cost Center Account Number": "CC_0000007271_UK10_EUSAP"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190811547	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BM1M8			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4143612	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	24/04/2025 10:00 - 24/04/2025 18:00	Contact Name	Vergil Ganir		Mill Court Reception. Mill Court Reception.
Activity	NON TECH EXCHANGE	Contact Phone	+447501385742 x23202		To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000289198				Cheshire
Ref 2					SK10 2NA
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC2301AM", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-04-24", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000003618_UK10_EUSAP QA - Zoladex Form", "Cost Center Account Number": "CC_0000003618_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190869535	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BLQJT			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190869538		PC2301AM - Lenovo 20UJS1601M	PC2301AM			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4143711	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	24/04/2025 10:00 - 24/04/2025 18:00	Contact Name	Megan Gibson		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447393467784 x7393467784		
Priority	ND 1700				
Ref 1	WOT000291722				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Deliver &amp; collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***</p>	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Remove Serial": "PC21YB6L", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "2025-04-23", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000009714_UK10_EUSAP IT Early Careers - UK", "Cost Center Account Number": "CC_0000009714_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190811901	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BM187			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190811903		PC21YB6L - Lenovo 20T1S36J00	PC21YB6L			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 24/04/2025

<b>Date</b>	24/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Heath, Simon	<b>Jobs on Run</b>	12
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Job # 4143715	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/04/2025 10:00 - 24/04/2025 18:00	Contact Name	Mohammad Ali	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447384239409	
Priority	ND 1700			
Ref 1	WOT000291721			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver &amp; collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Travel_Laptop""Procure Quantity 1":1""Remove Serial 1":"PC1WTREQ""Remove Item 1":"Please collect and remove single device." "Requested by date":"2025-04-23""Customer Catalog ID":" NEW_Lenovo_Travel_Laptop""Cost Center Name":"CC_0000005109_UK10_EUSAP Mod 4 Manpower""Cost Center Account Number":"CC_0000005109_UK10_EUSAP"}</p>

## **Job Notes**

[View Details](#) | [Edit](#) | [Delete](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190757066	0000000000469	3847GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BLQKX			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190757068		PC1WTREQ - Lenovo 20T1S36J00	PC1WTREQ			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Simon Heath 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4143712	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/04/2025 10:00 - 24/04/2025 18:00	Contact Name	Jon Hashemi Tafreshi	Mill Court Reception Mill Court Reception
Activity	NON TECH EXCHANGE	Contact Phone	+447741707310	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD England SK10 2NA
Ref 1	WOT000291720			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver &amp; collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***</p>	{"Customer Catalog ID": "","GOLD_ASSET_NAME": "No Asset - LENOVO AZ:GB-SWAP_Len TP X1 CARB G11 i7 LTE","GOLD_ASSET_SERIAL_NUMBER": "PF4YLG59","GOLD_ASSET_ASSET_TAG": "No Asset","Cost Center Name": "CC_0000001569_UK10_EUSAP NSTC F&P UK","Cost Center Account Number": "CC_0000001569_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190877221	000000000004693	8GB-SWAP_Len TP X1 CARB G12 i7 LTE	PF56HWF9			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190877223		PF567TS7 - Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE	PF567TS7			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	12
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Job # 4142643	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/04/2025 10:00 - 24/04/2025 18:00	Contact Name	Mark Thompson	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447788354603	
Priority	ND 1700			
Ref 1	WOT000289620			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"MRWXXGF2JN""Remove Item 1":"Please collect and remove single device." "Requested by date":"2025-04-24" "Customer Catalog ID":." "Cost Center Name":"CC_0000008579_0010_ICON UK Service Excellence" "Cost Center Account Number":"CC_0000008579_0010_ICON"}

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190886305	Please collect and remove single device.	Please collect and remove single device.	MRWXXGF2JN			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4143626	Customer	Computacenter Limited		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	Nikki Purcell	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07712579746	64 CAMBRIDGE ROAD 64 CAMBRIDGE ROAD WA10 4HD
Priority	ND 1700			
Ref 1	24327063			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Nikki Purcell Contact Number - 07712579746 Location - 6CAMBRIDGE ROAD ST HELENS WA10 4HD - Heritage - Device - WINDOWS Make Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4711	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19092697901	4711625	LBG:PPD HP 840 G11 16GB				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4143802	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	23/04/2025 15:17 - 24/04/2025 13:00	Contact Name	MR BALWINDER KAUR SINGH	PREMIER PREMIER 37 THE WINSTERS SKELMERSDALE WN8 8NG
Activity	TECH EXCHANGE	Contact Phone	01695725526	
Priority	4HR			
Ref 1	02289380			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
31261885//80382/T3	ref case 02287859 ( side button is not working )  swap required please

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4143527	Customer	GE Medical Systems Ltd		Job Address
SLA Window	23/04/2025 11:22 - 24/04/2025 12:00	Contact Name	JANE WILLIAMS	ORMSKIRK & DISTRICT GENERAL HO
Activity	NON TECH EXCHANGE	Contact Phone	01695 577111	ORMSKIRK & DISTRICT GENERAL HO
Priority	ND 1200			XRAY RECEPTION
Ref 1	13841939			WIGAN ROAD
Ref 2				ORMSKIRK
No. of Parts	1			L39 2AZ

Instructions 1	Instructions 2
Please go to X-Ray Reception and ask for Jane Williams	<p>Please collect faulty ML 4-20 D probe S/N 211000PD5.</p> <p>Please deliver new probe S/N 236223PD4.</p> <p>Any issues please call 0845 850 3392.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19092571601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4143934	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	Paul Harrison	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-01704 540775	Unit 6,7 and 8 Old Hall Farm Business Park Crowland Street
Priority	ND 1700			Unit 6,7 and 8 Old Hall Farm Business Park Crowland Street
Ref 1	24324543			Business Park Crowland Street PR9 7RJ
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Description: HOST NAME: kf8cg81340y5 LOCATION OF THE DEVICE ON SITE:FDFA6-Southport Evolution // Till 02 FAULT DESCRIPTION: Motorola scanr has developed a break in the cable. Replacement required. FIX ATTE	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19093965801	4220646	KING:Motorola DS4208 Scanner				



# Run Sheet

Daniel Hanson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4143806	Customer	Computacenter - Kingfisher			Job Address
SLA Window	23/04/2025 15:21 - 24/04/2025 17:00	Contact Name	JANE WOOD		B&Q B & Q PLC UNIT 1 SOUTH RINGS BUSINESS PARK PRESTON PR5 6BZ
Activity	TECH EXCHANGE	Contact Phone	01772628322		
Priority	ND 1700				
Ref 1	24326967				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01291SCO83P  Till number: 83  What element of the till is impacted?: PED machine  CARD ACCEPTANCE ISSUE?  Card insert/Chip & Pin working? N  Contactless payments working?N  Peripheral make/model(Please copy and paste CI): PED VERIFONE P400  PED serial number 806-902-692  PTID (Shown on the back): 38596488  What screen is showing on the PED Connection 1 out of 3  What is the till showing on the screen: NA  Description of issue: There was an issue with the printer so the store restarted the till and after that the PED was no longer connecting. It keeps showing "Connection 1 of 3" message and does nothing else.  Contact name/number: Jane Wood - +44 1772 628322

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Daniel Hanson 24/04/2025

<b>Date</b>	24/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	9
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Job # 4142816	Customer	CXM		Job Address
SLA Window	22/04/2025 15:40 - 24/04/2025 17:00	Contact Name	DAVID RHODES	THE ACCESSIBLE AUTO CO. LTD UNIT 1 & 2 MERE COURT STUD MYTHOP ROAD BLACKPOOL FY4 4XB
Activity	INSTALL	Contact Phone	7568740684	
Priority	ND 1700			
Ref 1	5844891			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axium DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axium DX8000 Charging Base x 1	H2-5066897-15141832 (WIFI) Elavon TID: 15141832; Date Time Logged: 20250422151005; Terminal ID: 210209545401; Profile Number: 15141832   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=bfrhwfxsviblivnqqo">Other Info</a>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

# See Items Overleaf

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19089692901	EN60009	KPN SIM CARD-(GB)				
19089693001	EN73001	Axiump DX8000 (WIFI/4G)				
19089693101	EN73002	Axiump DX8000 Charging Base				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



**Run Sheet**  
Daniel Hanson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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In Items for Job # 4142816 page 1 of 1



# Run Sheet

Daniel Hanson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4141296	Customer	Verifone UK LTD		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	Lee Lambourne	BUPA DENTAL CARE BUPA DENTAL CARE 75 Yorkshire St Morecambe 01524 410070 LA3 1QF
Activity	MANPOWER	Contact Phone	-	
Priority	ND 1800			
Ref 1	250213-2608			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
451-863-173 Parts already Onsite - Manpower Only  ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Daniel Hanson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4143593	Customer	Verifone UK LTD		Job Address
SLA Window	23/04/2025 12:22 - 24/04/2025 18:00	Contact Name	GARY SMITH	STONEGATE - BRIDGEWATER - 3500
Activity	TECH EXCHANGE	Contact Phone	01254775555	9-10 CHURCH STREET
Priority	ND 1800			DARWEN
Ref 1	SFR-2674050			LANCASHIRE
Ref 2				LANCASHIRE
No. of Parts	1			BB3 2RE

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = N/A Inbound Serial No. = 451-278-320 IP Gateway = N/A Terminal IP Address = N/A Subnet Mask = N/A Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = N/A Configuration / Setup Pin = N/A Login ID = N/A Login Pin = N/A Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Notes = N/A Fault Category = Faulty Cradle	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2674050

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19092898601	R-VX680 Charging Cradle-Generic		901-855-114			



# Run Sheet

Daniel Hanson 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4141301	Customer	Verifone UK LTD		Job Address
SLA Window	24/04/2025 09:00 - 24/04/2025 17:00	Contact Name	Ellie Chisholm	BUPA DENTAL CARE BUPA DENTAL CARE 14 St Anne Square Manchester 0161 834 2627 M2 7HQ
Activity	MANPOWER	Contact Phone	-	
Priority	ND 1800			
Ref 1	250217-488			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
450-926-418 450-926-284 Parts already Onsite - Manpower Only  ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

## COURIER MANCHESTER 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	2
Job # 4143878		Customer		Computacenter Limited - HSBC		Job Address	
SLA Window		23/04/2025 16:10 - 24/04/2025 17:00		Contact Name	MIKE HUGHES	COMPUTACENTER HSBC 31 COOPERAGE WAY ASTON NANTWICH CHESHIRE CW5 8FU	
Activity		COLLECTION		Contact Phone	07747242890		
Priority		ND 1600					
Ref 1		RITM32740455					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection ..... this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC				Off-Network Device Tracking - Laptop			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19094234701							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19094234901							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

## COURIER MANCHESTER 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	2
Job # 4143486		Customer		Computacenter Limited - HSBC		Job Address	
SLA Window		23/04/2025 10:48 - 24/04/2025 17:00		Contact Name	FIONA.GALLAGHER@HSBC.COM	COMPUTACENTER HSBC 77 WYNNSTAY LANE MARFORD WREXHAM	
Activity		NON TECH EXCHANGE		Contact Phone	07968969472	WYNNSTAY LANE MARFORD WREXHAM LL12 8LH	
Priority		ND 1600					
Ref 1		INC49154981					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC				3420			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19092375901							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19092376101							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

David Hargreaves 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4143487	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	23/04/2025 10:48 - 24/04/2025 16:30	Contact Name	INDRANI.SHARMA@HSBC.COM		COMPUTACENTER HSBC 11-13 STAMFORD NEW ROAD ALTRINCHAM TRAFFORD STAMFORD NEW ROAD ALTRINCHAM WA14 1BW		
Activity	TECH EXCHANGE	Contact Phone	07538494165				
Priority	ND 1600						
Ref 1	INC49230189						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19092376201						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 24/04/2025

<b>Date</b>	24/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hargreaves, David	<b>Jobs on Run</b>	7
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Job # 4143572	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	23/04/2025 12:06 - 24/04/2025 16:30	Contact Name	JAMILA.MAHMOOD@HSBC.COM	COMPUTACENTER HSBC 11-13 STAMFORD NEW ROAD ALTRINCHAM TRAFFORD WA14 1BW
Activity	TECH EXCHANGE	Contact Phone	03455839653	
Priority	ND 1600			
Ref 1	INC49230961			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful &amp; escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	X12

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19092831801						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19092832001						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Hargreaves 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4143518	Customer	Symec Travis Perkins		Job Address
SLA Window	23/04/2025 11:15 - 24/04/2025 17:00	Contact Name	ON SITE MANAGER	URMSTON SAWMILLS, HIGHER ROAD
Activity	TECH EXCHANGE	Contact Phone	441617482023	URMSTON SAWMILLS, HIGHER ROAD
Priority	ND 1700			URMSTON M41 9AB
Ref 1	00425346			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap for 1x Faulty TC57(20101522505416)	ensure recipient keeps old battery

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19092534401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4142616	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	22/04/2025 13:11 - 24/04/2025 15:00	Contact Name	ELIZABETH THOMPSON	35 ADAM STREET 35 ADAM STREET HEYWOOD OL10 1FP
Activity	NON TECH EXCHANGE	Contact Phone	+4407795831938	
Priority	ND 1500			
Ref 1	5308590 / INC8824199			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Elizabeth.Thompson@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

#### Job Notes

The user will not be available between 3PM – 5PM.

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19088469501						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19088469701						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Hargreaves 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4143363	Customer	CDW			Job Address
SLA Window	23/04/2025 08:08 - 24/04/2025 13:00	Contact Name	FAO CHRISTOPHER RAMSDEN		1 DANESWOOD FOLD 1 DANESWOOD FOLD WHITWORTH ROCHDALE OL12 8UE
Activity	COLLECTION	Contact Phone	07882037557		
Priority	ND 1700				
Ref 1	SCTASK0933791				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ATTEND SITE COLLECT AND RETURN EQUIPMENT TO CDW.	ATTEND SITE 0900-1300 COLLECT AND RETURN EQUIPMENT LISTED BELOW TO CDW:  Apple UK - iPhone 14 128GB Black Lenovo 20VF Dell Inc. P-Series Monitors P2422H Hewlett-Packard HP EliteBook 830 G6 Lenovo ThinkPad 11e 20GBS00000 GN NETCOM UK - Jabra Evolve2 85

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19091325101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19091325301						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Hargreaves 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4143959	Customer	Vista Retail Support Limited		Job Address
SLA Window	23/04/2025 16:34 - 24/04/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI MOTTRAM JUNCTION STOCKPORT ROAD HYDE CHESHIRE HYDE SK14 3AU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3257188			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3257188 Till 1 printer is damaged   Need a swapout Instruction for FSE -FSE to attend site and replace device Monday-Sunday 7am-11pm	Replace MCD-PTR-CTS751-NCR-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19094367901	MCD-PTR-CTS751-NCR-KIT					



# Run Sheet

## David Hargreaves 24/04/2025

Date	24/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	7
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Job # 4143580	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	23/04/2025 12:14 - 24/04/2025 17:00	Contact Name	YASMINE ROBERTS	WIPRO LIMITED WIPRO LIMITED CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	130124719			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941 Incident	Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle  Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202504231100 Locker: CH2-21-PED TPV Number (8 Digits): 15041091 Serial Number: 192557303461103311035501 Asset Number: PAN00098948 Model Ingenico 2500 Location: SS cupboard 041 - Cheadle Issue: PED transactions not going through PED constantly beeping asking for card to be removed Incident INC6601696 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL MUNICH REINSURANCE	(No Items)	Backfill for Munich RE - Manchester	4121038	MANPOWER	United Kingdom, Chancery Place, 50 Brown Street, , Manchester, Manchester, M2 2JT	Berlindo D'Assuncao	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19094234701	RITM32740455	4143878	COLLECTION	COMPUTACENTER HSBC, 31 COOPERAGE WAY ASTON, NANTWICH CHESHIRE, CW5 8FU	COURIER MANCHESTER	23/04/2025 16:10 24/04/2025 17:00	24/04/2025	
Computacenter Limited - HSBC	19092375901	INC49154981	4143486	NON TECH EXCHANGE	COMPUTACENTER HSBC, 77 WYNNSTAY LANE MARFORD WREXHAM, WYNNSTAY LANE, MARFORD, WREXHAM, LL12 8LH	COURIER MANCHESTER	23/04/2025 10:48 24/04/2025 17:00	24/04/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19091740801	24326112	4143634	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU)	Claire Booth	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Computacenter - KPMG	19091342901	24315818	4143647	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Computacenter - KPMG	19092970801	24326073	4143935	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1, St Peter's Square , 1, St Peter's Square , M2 3AE	Claire Booth	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Computacenter PwC NON TECH EXCHANGE	19080452901	PAR0269032	4140832	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ., MANCHESTER, M3 3EB	Claire Booth	17/04/2025 14:08 24/04/2025 17:30	24/04/2025	
Computacenter PwC NON TECH EXCHANGE	19081121301	PAR0269152	4140980	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ, MANCHESTER, M3 3EB	Claire Booth	17/04/2025 16:10 24/04/2025 17:30	24/04/2025	
Computacenter PwC NON TECH EXCHANGE	(No Items)	PAR0270146r	4143679	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	19092898601	SFR-2674050	4143593	TECH EXCHANGE	STONEGATE - BRIDGEWATER - 3500, 9-10 CHURCH STREET, DARWEN, LANCASHIRE, LANCASHIRE, BB3 2RE	Daniel Hanson	23/04/2025 12:22 24/04/2025 18:00	24/04/2025	
CXM	19089692701	5844891	4142816	INSTALL	THE ACCESSIBLE AUTO CO. LTD, UNIT 1 & 2 MERE COURT STUD, MYTHOP ROAD, BLACKPOOL, FY4 4XB	Daniel Hanson	22/04/2025 15:40 24/04/2025 17:00	24/04/2025	
CXM	19089692702	5844891	4142816	INSTALL	THE ACCESSIBLE AUTO CO. LTD, UNIT 1 & 2 MERE COURT STUD, MYTHOP ROAD, BLACKPOOL, FY4 4XB	Daniel Hanson	22/04/2025 15:40 24/04/2025 17:00	24/04/2025	
CXM	19089692703	5844891	4142816	INSTALL	THE ACCESSIBLE AUTO CO. LTD, UNIT 1 & 2 MERE COURT STUD, MYTHOP ROAD, BLACKPOOL, FY4 4XB	Daniel Hanson	22/04/2025 15:40 24/04/2025 17:00	24/04/2025	
CXM	19089692704	5844891	4142816	INSTALL	THE ACCESSIBLE AUTO CO. LTD, UNIT 1 & 2 MERE COURT STUD, MYTHOP ROAD, BLACKPOOL, FY4 4XB	Daniel Hanson	22/04/2025 15:40 24/04/2025 17:00	24/04/2025	
CXM	19089692705	5844891	4142816	INSTALL	THE ACCESSIBLE AUTO CO. LTD, UNIT 1 & 2 MERE COURT STUD, MYTHOP ROAD, BLACKPOOL, FY4 4XB	Daniel Hanson	22/04/2025 15:40 24/04/2025 17:00	24/04/2025	
CXM	19089692706	5844891	4142816	INSTALL	THE ACCESSIBLE AUTO CO. LTD, UNIT 1 & 2 MERE COURT STUD, MYTHOP ROAD, BLACKPOOL, FY4 4XB	Daniel Hanson	22/04/2025 15:40 24/04/2025 17:00	24/04/2025	
CXM	19089692707	5844891	4142816	INSTALL	THE ACCESSIBLE AUTO CO. LTD, UNIT 1 & 2 MERE COURT STUD, MYTHOP ROAD, BLACKPOOL, FY4 4XB	Daniel Hanson	22/04/2025 15:40 24/04/2025 17:00	24/04/2025	
GE Medical Systems Ltd	19092571601	13841939	4143527	NON TECH EXCHANGE	ORMSKIRK & DISTRICT GENERAL HO, ORMSKIRK & DISTRICT GENERAL HO, XRAY RECEPTION, WIGAN ROAD, ORMSKIRK, L39 2AZ	Daniel Hanson	23/04/2025 11:22 24/04/2025 12:00	24/04/2025	
Verifone UK LTD	(No Items)	250213-2608	4141296	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 75 Yorkshire St, Morecambe, 01524 410070, LA3 1QF	Daniel Hanson	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Verifone UK LTD	(No Items)	250217-488	4141301	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 14 St Anns Square, Manchester, 0161 834 2627, M2 7HQ	Daniel Hanson	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Computacenter - Kingfisher	(No Items)	24326967	4143806	TECH EXCHANGE	B&Q, B & Q PLC, UNIT 1, SOUTH RINGS BUSINESS PARK, PRESTON, PR5 6BZ	Daniel Hanson	23/04/2025 15:21 24/04/2025 17:00	24/04/2025	
Computacenter - Kingfisher	19093965801	24324543	4143934	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 6,7 and 8 Old Hall Farm Business Park Crowland Street, Unit 6,7 and 8 Old Hall Farm Business Park Crowland Street, PR9 7RJ	Daniel Hanson	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Computacenter Limited	19092697901	24327063	4143626	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 64 CAMBRIDGE ROAD , 64 CAMBRIDGE ROAD , WA10 4HD	Daniel Hanson	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Paypoint Network Limited - UK	(No Items)	02289380	4143802	TECH EXCHANGE	PREMIER, PREMIER, 37 THE WINSTERS, SKELMERSDALE, WN8 8NG	Daniel Hanson	23/04/2025 15:17 24/04/2025 13:00	24/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Symec Travis Perkins	19092534401	00425346	4143518	TECH EXCHANGE	URMSTON SAWMILLS, HIGHER ROAD, URMSTON SAWMILLS, HIGHER ROAD, URMSTON, M41 9AB	David Hargreaves	23/04/2025 11:15 24/04/2025 17:00	24/04/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19088469501	5308590 / INC8824199	4142616	NON TECH EXCHANGE	35 ADAM STREET, 35 ADAM STREET, HEYWOOD, OL10 1FP	David Hargreaves	22/04/2025 13:11 24/04/2025 15:00	24/04/2025	
CDW	19091325101	SCTASK0933791	4143363	COLLECTION	1 DANESWOOD FOLD, 1 DANESWOOD FOLD, WHITWORTH, ROCHDALE, OL12 8UE	David Hargreaves	23/04/2025 08:08 24/04/2025 13:00	24/04/2025	
Vista Retail Support Limited	19094367901	3257188	4143959	TECH EXCHANGE	MCDONALDS - CAPGEMINI, MOTTRAM JUNCTION STOCKPORT ROAD, HYDE, CHESHIRE, HYDE, SK14 3AU	David Hargreaves	23/04/2025 16:34 24/04/2025 17:00	24/04/2025	
DieboldNixdorf_WIPRO	(No Items)	130124719	4143580	TECH EXCHANGE P2PE	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	David Hargreaves	23/04/2025 12:14 24/04/2025 17:00	24/04/2025	
Computacenter Limited - HSBC	19092376201	INC49230189	4143487	TECH EXCHANGE	COMPUTACENTER HSBC, 11-13 STAMFORD NEW ROAD ALTRINCHAM TRAFFORD, STAMFORD NEW ROAD, ALTRINCHAM, WA14 1BW	David Hargreaves	23/04/2025 10:48 24/04/2025 16:30	24/04/2025	
Computacenter Limited - HSBC	19092831801	INC49230961	4143572	TECH EXCHANGE	COMPUTACENTER HSBC, 11-13 STAMFORD NEW ROAD, ALTRINCHAM, TRAFFORD, WA14 1BW	David Hargreaves	23/04/2025 12:06 24/04/2025 16:30	24/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19094233101	RITM32959902	4143889	COLLECTION	COMPUTACENTER HSBC, 27, WINCHESTER HOUSE, THE SQUARE, SELLER STREET, CH1 3AJ	David Ranson	23/04/2025 16:10 24/04/2025 17:00	24/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19090237501	C5309131	4142978	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	David Ranson	22/04/2025 17:50 24/04/2025 20:00	24/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19090237901	C5309131	4142978	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	David Ranson	22/04/2025 17:50 24/04/2025 20:00	24/04/2025	
Computacenter Limited	19093676601	24327070	4143923	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	David Ranson	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Computacenter Limited - HSBC	19093960401	INC49235731	4143794	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER BUSINESS PARK, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	David Ranson	23/04/2025 15:11 24/04/2025 13:00	24/04/2025	
CXM	19093432801	5845699	4143719	INSTALL	CELTIC ROYAL HOTEL, CELTIC ROYAL HOTEL BANGOR STREET, ., CAERNARFON, LL55 1AY	David Ranson	23/04/2025 14:10 24/04/2025 17:00	24/04/2025	
CXM	19093432802	5845699	4143719	INSTALL	CELTIC ROYAL HOTEL, CELTIC ROYAL HOTEL BANGOR STREET, ., CAERNARFON, LL55 1AY	David Ranson	23/04/2025 14:10 24/04/2025 17:00	24/04/2025	
CXM	19093432803	5845699	4143719	INSTALL	CELTIC ROYAL HOTEL, CELTIC ROYAL HOTEL BANGOR STREET, ., CAERNARFON, LL55 1AY	David Ranson	23/04/2025 14:10 24/04/2025 17:00	24/04/2025	
CXM	19093432804	5845699	4143719	INSTALL	CELTIC ROYAL HOTEL, CELTIC ROYAL HOTEL BANGOR STREET, ., CAERNARFON, LL55 1AY	David Ranson	23/04/2025 14:10 24/04/2025 17:00	24/04/2025	
CXM	19093432805	5845699	4143719	INSTALL	CELTIC ROYAL HOTEL, CELTIC ROYAL HOTEL BANGOR STREET, ., CAERNARFON, LL55 1AY	David Ranson	23/04/2025 14:10 24/04/2025 17:00	24/04/2025	
CXM	19093432806	5845699	4143719	INSTALL	CELTIC ROYAL HOTEL, CELTIC ROYAL HOTEL BANGOR STREET, ., CAERNARFON, LL55 1AY	David Ranson	23/04/2025 14:10 24/04/2025 17:00	24/04/2025	
CXM	19093432807	5845699	4143719	INSTALL	CELTIC ROYAL HOTEL, CELTIC ROYAL HOTEL BANGOR STREET, ., CAERNARFON, LL55 1AY	David Ranson	23/04/2025 14:10 24/04/2025 17:00	24/04/2025	
Computacenter - Morrisons BAU	19093280501	INC0000305415 37	4143694	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, NORTH ROAD, CAERNARFON, LL55 1BE	David Ranson	23/04/2025 13:40 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19094334401	DEL1567135	4143926	CHAIR SP INSTALL	EWA JABLONOWSKA WR:29371, 45 FFORDD ERYRI, CAERNARFON, LL55 2UR	David Ranson	23/04/2025 16:30 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19094334402	DEL1567135	4143926	CHAIR SP INSTALL	EWA JABLONOWSKA WR:29371, 45 FFORDD ERYRI, CAERNARFON, LL55 2UR	David Ranson	23/04/2025 16:30 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19094334403	DEL1567135	4143926	CHAIR SP INSTALL	EWA JABLONOWSKA WR:29371, 45 FFORDD ERYRI, CAERNARFON, LL55 2UR	David Ranson	23/04/2025 16:30 24/04/2025 17:00	24/04/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19094321401	DEL1568259	4143915	DESK INSTALL	EWA JABLONOWSKA WR:29371, 45 FFORDD ERYRI, CAERNARFON, LL55 2UR	David Ranson	23/04/2025 16:28 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19094321402	DEL1568259	4143915	DESK INSTALL	EWA JABLONOWSKA WR:29371, 45 FFORDD ERYRI, CAERNARFON, LL55 2UR	David Ranson	23/04/2025 16:28 24/04/2025 17:00	24/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	19093440702	43056	4143720	COLLECTION	NATWEST, NATWEST, UNIT 1A PARKLANDS , LOSTOCK, BOLTON, BL6 4SD	John Paul Barron	23/04/2025 14:11 24/04/2025 17:00	24/04/2025	
DHL Supply Chain Limited - RBS	19093440701	43056	4143720	COLLECTION	NATWEST, NATWEST, UNIT 1A PARKLANDS , LOSTOCK, BOLTON, BL6 4SD	John Paul Barron	23/04/2025 14:11 24/04/2025 17:00	24/04/2025	
Vista Retail Support Limited	19094347701	3252393	4143955	TECH EXCHANGE	LIDL, LEASOWE ROAD, CHESHIRE, WALLASEY, CH45 8LN	John Paul Barron	23/04/2025 16:31 24/04/2025 17:00	24/04/2025	
Verifone UK LTD	19094211801	G352119	4143870	TECH EXCHANGE	STONEGATE - BE AT ONE LIVERPOOL, 13-21 SEEL STREET, LIVERPOOL, N/A, N/A, L1 4AU	John Paul Barron	23/04/2025 16:05 24/04/2025 20:00	24/04/2025	
Verifone UK LTD	(No Items)	250213-2656	4141298	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 17-19 Deysbrook Lane, Deysbrook, 0151 228 9311, L12 8RE	John Paul Barron	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Paypoint Network Limited - UK	(No Items)	02289312	4143776	TECH EXCHANGE	THE OFFY TK, THE OFFY TK, 525 WEST DERBY ROAD, LIVERPOOL, L13 8AA	John Paul Barron	23/04/2025 14:59 24/04/2025 13:00	24/04/2025	
POSTURITE LIMITED	19092114101	DEL1567410	4143441	DESK INSTALL	JAIME-BLUEBELL BIRCH, 6 BERWICK DRIVE, BLUNDELLSANDS, CROSBY, LIVERPOOL, L23 7UH	John Paul Barron	23/04/2025 10:09 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19092114102	DEL1567410	4143441	DESK INSTALL	JAIME-BLUEBELL BIRCH, 6 BERWICK DRIVE, BLUNDELLSANDS, CROSBY, LIVERPOOL, L23 7UH	John Paul Barron	23/04/2025 10:09 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19092114103	DEL1567410	4143441	DESK INSTALL	JAIME-BLUEBELL BIRCH, 6 BERWICK DRIVE, BLUNDELLSANDS, CROSBY, LIVERPOOL, L23 7UH	John Paul Barron	23/04/2025 10:09 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19092114104	DEL1567410	4143441	DESK INSTALL	JAIME-BLUEBELL BIRCH, 6 BERWICK DRIVE, BLUNDELLSANDS, CROSBY, LIVERPOOL, L23 7UH	John Paul Barron	23/04/2025 10:09 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19092114105	DEL1567410	4143441	DESK INSTALL	JAIME-BLUEBELL BIRCH, 6 BERWICK DRIVE, BLUNDELLSANDS, CROSBY, LIVERPOOL, L23 7UH	John Paul Barron	23/04/2025 10:09 24/04/2025 17:00	24/04/2025	
Fujitsu Services Limited - Telefonica ME	19092558601	C5309177	4143523	TECH EXCHANGE	O2 LIVERPOOL - NEW MERSEY 0461, SPEKE, LIVERPOOL, L24 8QB	John Paul Barron	23/04/2025 11:20 24/04/2025 18:00	24/04/2025	
Fujitsu Services Limited - Star Trains	19090268801	C5309132	4142982	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	John Paul Barron	24/04/2025 09:00 24/04/2025 00:00	24/04/2025	
CXM	19091690301	5845044	4143408	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	John Paul Barron	23/04/2025 09:20 24/04/2025 17:00	24/04/2025	
CXM	19091690302	5845044	4143408	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	John Paul Barron	23/04/2025 09:20 24/04/2025 17:00	24/04/2025	
CXM	19091690303	5845044	4143408	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	John Paul Barron	23/04/2025 09:20 24/04/2025 17:00	24/04/2025	
CXM	19091690304	5845044	4143408	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	John Paul Barron	23/04/2025 09:20 24/04/2025 17:00	24/04/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19091690305	5845044	4143408	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	John Paul Barron	23/04/2025 09:20 24/04/2025 17:00	24/04/2025	
CXM	19091690306	5845044	4143408	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	John Paul Barron	23/04/2025 09:20 24/04/2025 17:00	24/04/2025	
CXM	19091690307	5845044	4143408	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	John Paul Barron	23/04/2025 09:20 24/04/2025 17:00	24/04/2025	
CXM	19091690308	5845044	4143408	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	John Paul Barron	23/04/2025 09:20 24/04/2025 17:00	24/04/2025	
CXM	19091690309	5845044	4143408	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	John Paul Barron	23/04/2025 09:20 24/04/2025 17:00	24/04/2025	
CXM	19091690310	5845044	4143408	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	John Paul Barron	23/04/2025 09:20 24/04/2025 17:00	24/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19091582001	DEL1567611	4143393	DESK SP INSTALL	112 SKERTON ROAD, NA, NA, MANCHESTER, M16 0LF	Nadeem Saleem	23/04/2025 08:48 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091582002	DEL1567611	4143393	DESK SP INSTALL	112 SKERTON ROAD, NA, NA, MANCHESTER, M16 0LF	Nadeem Saleem	23/04/2025 08:48 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091401201	DEL1563919	4143367	CHAIR SP INSTALL	CHRISTIE HOSPITAL NHS TRUST, 550 WILMSLOW ROAD, C/O ANDREA SCOTT - RECEIPT & DISTRIBUTION, MANCHESTER, M20 4BX	Nadeem Saleem	23/04/2025 08:19 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091401202	DEL1563919	4143367	CHAIR SP INSTALL	CHRISTIE HOSPITAL NHS TRUST, 550 WILMSLOW ROAD, C/O ANDREA SCOTT - RECEIPT & DISTRIBUTION, MANCHESTER, M20 4BX	Nadeem Saleem	23/04/2025 08:19 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091789201	DEL1565172	4143422	DESK & CHAIR SP INSTALL	9 PEAR TREE GROVE, TYLDESLEY, NA, MANCHESTER, M29 8PD	Nadeem Saleem	23/04/2025 09:45 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091789202	DEL1565172	4143422	DESK & CHAIR SP INSTALL	9 PEAR TREE GROVE, TYLDESLEY, NA, MANCHESTER, M29 8PD	Nadeem Saleem	23/04/2025 09:45 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091789203	DEL1565172	4143422	DESK & CHAIR SP INSTALL	9 PEAR TREE GROVE, TYLDESLEY, NA, MANCHESTER, M29 8PD	Nadeem Saleem	23/04/2025 09:45 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091789204	DEL1565172	4143422	DESK & CHAIR SP INSTALL	9 PEAR TREE GROVE, TYLDESLEY, NA, MANCHESTER, M29 8PD	Nadeem Saleem	23/04/2025 09:45 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091789205	DEL1565172	4143422	DESK & CHAIR SP INSTALL	9 PEAR TREE GROVE, TYLDESLEY, NA, MANCHESTER, M29 8PD	Nadeem Saleem	23/04/2025 09:45 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091789206	DEL1565172	4143422	DESK & CHAIR SP INSTALL	9 PEAR TREE GROVE, TYLDESLEY, NA, MANCHESTER, M29 8PD	Nadeem Saleem	23/04/2025 09:45 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091789207	DEL1565172	4143422	DESK & CHAIR SP INSTALL	9 PEAR TREE GROVE, TYLDESLEY, NA, MANCHESTER, M29 8PD	Nadeem Saleem	23/04/2025 09:45 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091789208	DEL1565172	4143422	DESK & CHAIR SP INSTALL	9 PEAR TREE GROVE, TYLDESLEY, NA, MANCHESTER, M29 8PD	Nadeem Saleem	23/04/2025 09:45 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091162601	DEL1566784	4143334	CHAIR INSTALL	H M REVENUE & CUSTOMS, THREE NEW BAILEY, 3RD FLOOR, NEW BAILEY STREET, SALFORD, M3 5FS	Nadeem Saleem	23/04/2025 07:16 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091060501	DEL1565425	4143270	CHAIR INSTALL	CLYDE & CO LLP, 6 STANLEY STREET, SALFORD, MANCHESTER, M3 5GS	Nadeem Saleem	23/04/2025 06:31 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091151001	DEL1566757	4143331	CHAIR INSTALL	MELANIE POWER, 99 WHIRLEY ROAD, MACCLESFIELD, SK10 3JW	Nadeem Saleem	23/04/2025 07:12 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091213101	DEL1566770	4143346	CHAIR INSTALL	NETWORK RAIL, NETWORK RAIL LTD, EDGELEY, 9B STOCKHOLM ROAD, STOCKPORT, SK3 9PN	Nadeem Saleem	23/04/2025 07:31 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19090973901	DEL1566299	4143266	CHAIR INSTALL	PEASELY CROSS HOSPITAL, IRIS WARD, MARSHALLS CROSS RD, ST HELENS, WA9 3DE	Nadeem Saleem	23/04/2025 05:12 24/04/2025 17:00	24/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	19094098301	31271731	4143830	COLLECTION	DAY TODAY, 29 REEDYFORD ROAD, NELSON, LANCASHIRE, BB9 8LL	Olayiwola Olanrewaju	23/04/2025 15:36 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19090951401	DEL1566162	4143262	CHAIR INSTALL	RIZWANA BI, 49 SOUTHFIELD STREET, NELSON, BB9 9QA	Olayiwola Olanrewaju	23/04/2025 04:46 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091145301	DEL1566817	4143329	CHAIR INSTALL	PRIVATE ADDRESS, 23A COLWYN AVENUE, BLACKPOOL, FY4 4ET	Olayiwola Olanrewaju	23/04/2025 07:09 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19090949001	DEL1558718	4143257	CHAIR INSTALL	H M REVENUE & CUSTOMS, FLOOR 4 ZONE C INDIA BUILDINGS, 31 WATER STREET, LIVERPOOL, L2 0RD	Olayiwola Olanrewaju	23/04/2025 04:39 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091191601	DEL1566920	4143343	CHAIR INSTALL	GLENIS GLOVER, 9 WATERMEADOWS, LONGRIDGE, PR3 3BY	Olayiwola Olanrewaju	23/04/2025 07:28 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091539401	DEL1565560	4143388	DESK INSTALL	HOME OFFICE GROUP, GENERAL REGISTER OFFICE, SMEDLEY HYDRO, TRAFALGAR ROAD, BIRKDALE, SOUTHPORT, PR8 2HH	Olayiwola Olanrewaju	23/04/2025 08:40 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091539402	DEL1565560	4143388	DESK INSTALL	HOME OFFICE GROUP, GENERAL REGISTER OFFICE, SMEDLEY HYDRO, TRAFALGAR ROAD, BIRKDALE, SOUTHPORT, PR8 2HH	Olayiwola Olanrewaju	23/04/2025 08:40 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091539403	DEL1565560	4143388	DESK INSTALL	HOME OFFICE GROUP, GENERAL REGISTER OFFICE, SMEDLEY HYDRO, TRAFALGAR ROAD, BIRKDALE, SOUTHPORT, PR8 2HH	Olayiwola Olanrewaju	23/04/2025 08:40 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091539404	DEL1565560	4143388	DESK INSTALL	HOME OFFICE GROUP, GENERAL REGISTER OFFICE, SMEDLEY HYDRO, TRAFALGAR ROAD, BIRKDALE, SOUTHPORT, PR8 2HH	Olayiwola Olanrewaju	23/04/2025 08:40 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091539405	DEL1565560	4143388	DESK INSTALL	HOME OFFICE GROUP, GENERAL REGISTER OFFICE, SMEDLEY HYDRO, TRAFALGAR ROAD, BIRKDALE, SOUTHPORT, PR8 2HH	Olayiwola Olanrewaju	23/04/2025 08:40 24/04/2025 17:00	24/04/2025	
POSTURITE LIMITED	19091144101	DEL1564902	4143328	CHAIR INSTALL	ELAINE FITZGERALD, PAYMENT SHIELD LTD, SOUTHPORT BUSINESS PARK, WIGHT MOSS WAY, SOUTHPORT, PR8 4HQ	Olayiwola Olanrewaju	23/04/2025 07:08 24/04/2025 17:00	24/04/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19091483401	C5309149	4143382	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Ryan Owen	24/04/2025 08:00 24/04/2025 14:00	24/04/2025	
HCL Network Rail Dispatch	19093022101	NRINC0821791	4143660	SOFTWARE INSTALL	NETWORK RAIL LTD, NETWORK RAIL LTD, 4 TRAVIS STREET, MANCHESTER, M1 2NY	Ryan Owen	23/04/2025 12:45 24/04/2025 13:00	24/04/2025	
Verifone UK LTD	19091591801	G352072	4143398	TECH EXCHANGE	TGI 671 TRAFFORD CENTRE, UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE, MANCHESTER, N/A, N/A, M17 8AA	Ryan Owen	23/04/2025 08:51 24/04/2025 18:00	24/04/2025	
Verifone UK LTD	19093877801	G352091	4143775	TECH EXCHANGE	TGI 671 TRAFFORD CENTRE, UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE, MANCHESTER, N/A, N/A, M17 8AA	Ryan Owen	23/04/2025 14:58 24/04/2025 18:00	24/04/2025	
Computacenter - Kingfisher	19093967101	24327565	4143950	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park , Redclyffe Road Trafford Park , M41 7LG	Ryan Owen	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Computacenter - Kingfisher	19094533401	24327943	4144023	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park , Redclyffe Road Trafford Park , M41 7LG	Ryan Owen	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19094371101	3256775	4143953	TECH EXCHANGE	MCDONALDS - CAPGEMINI, WHARTON RETAIL PARK NAT LANE, WINSFORD, CHESHIRE, WINSFORD, CW7 3BS	Simon Heath	23/04/2025 16:35 24/04/2025 17:00	24/04/2025	
Verifone UK LTD	(No Items)	250217-486	4141305	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 137 Runcorn Rd, Barnton, 01606 74234, CW8 4HD	Simon Heath	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	
Computacenter - Kingfisher	(No Items)	24327934	4143991	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 1, NORTHWICH RETAIL PARK, NORTHWICH, CW9 5LY	Simon Heath	23/04/2025 17:11 24/04/2025 17:00	24/04/2025	
Computacenter - Morrisons BAU	19092589401	INC000030474136	4143532	TECH EXCHANGE	DISTRIBUTION CENTRE - FRESH, DISTRIBUTION CENTRE - FRESH, WM MORRISON SUPERMARKETS PLC, KING STREET, NORTHWICH, CW9 7WA	Simon Heath	23/04/2025 11:28 24/04/2025 17:00	24/04/2025	
Computacenter - Astra Zeneca	190925898	WOT000291078	4143677	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	24/04/2025 10:00 24/04/2025 18:00	24/04/2025	
Computacenter - Astra Zeneca	190811547	WOT000288479	4143611	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	24/04/2025 10:00 24/04/2025 18:00	24/04/2025	
Computacenter - Astra Zeneca	190869535	WOT000289198	4143612	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Simon Heath	24/04/2025 10:00 24/04/2025 18:00	24/04/2025	
Computacenter - Astra Zeneca	190811901	WOT000291722	4143711	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	24/04/2025 10:00 24/04/2025 18:00	24/04/2025	
Computacenter - Astra Zeneca	190757066	WOT000291721	4143715	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	24/04/2025 10:00 24/04/2025 18:00	24/04/2025	
Computacenter - Astra Zeneca	190877221	WOT000291720	4143712	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	24/04/2025 10:00 24/04/2025 18:00	24/04/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000289620	4142643	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Simon Heath	24/04/2025 10:00 24/04/2025 18:00	24/04/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19081015001	5308870 / INC8829831	4140950	NON TECH EXCHANGE	5 HOLLINGFORD PLACE, 5 HOLLINGFORD PLACE, KNUTSFORD, WA16 9DP	Simon Heath	17/04/2025 09:00 24/04/2025 18:00	24/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19082232501	5842291	4141279	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, .. ELLESMORE PORT, CH2 4SA	Stephen Fitton	18/04/2025 06:00 24/04/2025 17:00	24/04/2025	
CXM	19082232502	5842291	4141279	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, .. ELLESMORE PORT, CH2 4SA	Stephen Fitton	18/04/2025 06:00 24/04/2025 17:00	24/04/2025	
CXM	19082232503	5842291	4141279	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, .. ELLESMORE PORT, CH2 4SA	Stephen Fitton	18/04/2025 06:00 24/04/2025 17:00	24/04/2025	
CXM	19082232504	5842291	4141279	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, .. ELLESMORE PORT, CH2 4SA	Stephen Fitton	18/04/2025 06:00 24/04/2025 17:00	24/04/2025	
CXM	19082232505	5842291	4141279	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, .. ELLESMORE PORT, CH2 4SA	Stephen Fitton	18/04/2025 06:00 24/04/2025 17:00	24/04/2025	
CXM	19082232506	5842291	4141279	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, .. ELLESMORE PORT, CH2 4SA	Stephen Fitton	18/04/2025 06:00 24/04/2025 17:00	24/04/2025	
HCL - Dover	(No Items)	DOVER_UK_FD _24/04/25	4142960	MANPOWER	COMPRESSION, 1-3 Helix Business Park, New Bridge Road, Ellesmere Port, , Cheshire, CH65 4LR,	Stephen Fitton	24/04/2025 09:00 24/04/2025 17:00	24/04/2025	