



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088806	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:30 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0214000			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Asset: UK019197

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825843301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18825843501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088816	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:36 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0214003			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK040657 - HP 840 G8 i7/5CG2216CLG

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825869001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088817	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:36 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0214007			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Asset: UK021813

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825868501						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18825868701					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088821	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:40 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0214011			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK041603 - HP 840 G8 i7/5CG2211ZBF

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825885001						

Returned Items



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088826	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:42 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0214013			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296 Asset: UK041188

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825895101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088827	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:44 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ, MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0214014			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK020832 - Lenovo X1 Yoga G6 EP/PF3E38VH

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825901601						

Returned Items



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088840	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:49 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0214019			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296 Asset: UK042181

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825926701						

Returned Items



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088847	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:52 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0214025			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK036305 - Lenovo X1 Yoga G6/PF3RAD5N

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825958301						

Returned Items



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088848	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:55 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0214029			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Asset: UK018378

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825980301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18825980501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088852	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:58 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C
Activity	COLLECTION	Contact Phone	+44 7843 371081	1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Priority	ND 1700			
Ref 1	PAR0214035			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device - UK043773 - HP 840 G8 i7/5CG2211NTP

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18826022801						

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18826023001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4091552	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	13/02/2025 11:11 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ, MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0216678			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device - UK053900 - HP 1040 G10 Sureview/5CG4270CPN

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18838893401						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18838893601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088779	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:18 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0213983			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296 Asset: UK032609

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825762201						



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088782	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:19 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ, MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0213978			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK038099 - Lenovo X1 Yoga G6/PF3VT0HP

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825769801						

Returned Items



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088794	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:23 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0213989			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collection	Collect: Lenovo 20Y0S2X500 - :COK:PWC:Lenovo X1 Yoga G6 i7 7-12 - 00000000004266448 Asset: UK023924

Job Notes

In Items



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4088804	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/02/2025 15:30 - 18/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0214001			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	collect device -UK016820 - Lenovo X1 Yoga G6/PF36N58J

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18825843001						

Returned Items



Run Sheet

Claire Booth 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4094392	Customer	Computacenter Limited		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	Dan Payton	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	+447386666263	
Priority	ND 1700			
Ref 1	24248749			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Dan Payton Contact Number - 07386666263 Location - Manchester Westminster House M1 3HU - Heritage - Device - WINDOWSke - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853192401	4707160	LBG:PPD HP 830 G9 i5 16GB				



Run Sheet

Stephen Fitton 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4089899	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	11/02/2025 15:06 - 18/02/2025 13:00	Contact Name		HSBC 8 CASTLE GATE CLITHEROE BB7 1BB
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj BB7 1BB 1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @09:45 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	Sort 401735 Tablet 1 - EB173501/E826HLX6323TDJR/129.99.68.75/255.255.224/129.99.68.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18830424501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18830424701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Stephen Fitton 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4089911	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	11/02/2025 15:06 - 18/02/2025 16:00	Contact Name		HSBC 12 MANCHESTER ROAD BURNLEY BB11 1JH
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj BB11 1JH 1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @13:15 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	Sort 401517 Tablet 1 - EB151701/E826HLX62J3TE73/129.98.232.75/255.255.255.224/129.98.232.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18830424201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18830424401						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Stephen Fitton 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4092642	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	GSM 4144	ASDA STORES LIMITED Walney Road Store BARROW-IN-FURNESS LA14 5UG
Activity	CONSUMABLE INSTALL	Contact Phone	01229826011	
Priority	ND 1700			
Ref 1	1-520970274431			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 19/02/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: 4144SerialNumber: 406336990B51MProductIdentifier: 40G0230Model: 4063-430Physical Location: Store</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only: - Monday Friday 09:00 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 17:00 Sunday 10:00 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday Saturday 09:00 17:00 Sunday & Bank Holidays 10:00 16:00 All Maintenance kits: - 3 day SLA. Monday Friday 09:00 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188438090	40X8421	MS81x SVC Maint Kit Fuser type				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188438092	40X8421	MS81x SVC Maint Kit Fuser type				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
-------------	------------	--------------	------------	---------------	-----------------	--------------------	---

Job # 4093859	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	17/02/2025 10:18 - 18/02/2025 20:00	Contact Name	BARROW IN FURNESS NLC1812 NT Depot	Northern Rail MT (Barrow in Furness)
Activity	TECH EXCHANGE	Contact Phone	01618222435	Central Station, Barrow In Furness, Cumbria
Priority	ND 1900			Cumbria
Ref 1	C5304088			Barrow in Furness
Ref 2				LA14 5QZ
No. of Parts	2			

Instructions 1	Instructions 2
ND 18/02/2025 20:00 SLA: ND 18/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIMUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5304088 Problem Web Service qws_uk Mon 17 Feb 2025 10:07:06 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8485TA23 contract.pkey=23200 call.poms=1 call.zip=LA14 5QZ call.address=Central Station Barrow In Furness Cumbria call.customerid=INC16954493 call.problem=NLC1812 Asset 21003 Miura PED set 5 RSPID 4726 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIMUM020PED call.priority=2-Medium call.datereported=2/17/2025 11:06:28 AM ##### Call 5304088 Problem Web Service qws_uk Mon 17 Feb 2025 10:07:06 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18848877501	_NRMIIUM020DE	M20 NORTHERN MOBILE LIVE	02000303002020	112646		
18848878201	_SXASSET-LABELS	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18848877701	_NRMIUM020DE	RC2E:M020 NORTHERN MOBILE LIVE	02000303002020	112646		
18848878401	_SXASSET-LABELS	SXASSET-LABELSV2				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4093861	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	Steve Service Desk	Halfords Limited Halfords Limited Braconash Road Network Printer A LEYLAND PR25 3ZE
Activity	MECH REPLACEMENT	Contact Phone	01582876664	
Priority	ND 1700			
Ref 1	11584932			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 05/02/2025 17:00-----ASSET INFORMATION---ProductName: MS431dn SFP HV EMEA Device Tag Customer: Network Printer ASerialNumber: 460123910HG0C ProductIdentifier: 29S0060 Model: 4601-4a0 Physical Location: Reception Ground Floor ---ACCOUNT INFORMATION---MPS ACCOUNTS LA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00 Printer Information Pin code on all devices 1066 Tray set up generally is as follows Tray 1 A4 plain paper Tray 2 A4 episys labels Will print A5 sometimes but generally via the manual feeder if the device has one</p>	<p>-----ACTIVITY DESCRIPTION---MR with tech HDD removal needed Please send the defective device to Syncrone Halfords Service Desk +441582876664----INSTRUCTIONS-----</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188488519	60-MS431DN-MR					
188488789	50-GDPR					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188488521	60-MS431DN-MR					
188488791	50-GDPR					



Run Sheet

Stephen Fitton 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4094318	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/02/2025 15:55 - 18/02/2025 17:00	Contact Name		H SAMUEL UNIT 19 MARKET WALK LANCASHIRE CHORLEY PR7 1DE
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3199130			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3199130: Engineer to replace power cable for monitor.	Replace SIG-PSU-LCD-DIGSOA55110M Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853845001	SIG-PSU-LCD-DIGSOA55110M	SIG-PSU-LCD-DIGSOA55110M				

Returned Items



Run Sheet

Daniel Hanson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4093327	Customer	NCR TESCO HHT		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	CHARLIE-JADE MCKENZIE	TESCO 9 LOSTOCK ROAD MANCHESTER GREATER MANCHESTER M41 0SU
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7504701642			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>"Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - no making noise on any app Till number: Till serial number:23258b50a9 Date:16.02.2025 Problem description / Error message: ----- Diana Catherin u Feb 16 2025 11:14 Honeywell PDA - CT45 - no making noise on any app Serial no: 23258B50A9 Build: 75.36.10.123 Troubleshooting: Tried powering on the device (Yes/No): yes Tried charging the device (Yes/No): yes Tried swapping out the battery (Yes/No): yes Store confirmed that they have not used any head phones and notifications and noise is not coming on any apps. Rebooted and checked no joy. Advised store that the PDA will be swapped in the next 24 to 48 business hours....</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18847070501	S2881097526	Staged Honeywell PDA CT45XP	23255B3034			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18847070701	S2881097526	Staged Honeywell PDA CT45XP	23255B3034			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4093386	Customer	NCR TESCO HHT		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	NEIL OWEN	TESCO BARLOW MOOR RD MANCHESTER GREATER MANCHESTER M21 8AY
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7504700174			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>"Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - no making noise on any app Till number: Till serial number:23259b3e4f Date:16.02.2025 Problem description / Error message: ----- Diana Catherin u Feb 16 2025 13:31 Honeywell PDA - CT45 - no making noise on any app Serial no: 23259b3e4f Build: 82.226.11.92 Troubleshooting: Tried powering on the device (Yes/No): yes Tried charging the device (Yes/No): yes Tried swapping out the battery (Yes/No): yes Store confirmed that they have not used any head phones and notifications and noise is not coming on any apps. Rebooted and checked no joy. Advised store that the PDA will be swapped in the next 24 to 48 business hours....</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18847104801	S2881097526	Staged Honeywell PDA CT45XP	23256B2E44			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18847105001	S2881097526	Staged Honeywell PDA CT45XP	23256B2E44			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4093822	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	17/02/2025 09:48 - 18/02/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5304063			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 18/02/2025 20:00 SLA: ND 18/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5304063 Problem Web Service qws_uk Mon 17 Feb 2025 01:18:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC17006896 call.problem=NLC9654 Manchester Victoria Miura PED 020-112226 Black Screen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=2/17/2025 2:18:07 AM ##### Call 5304063 Problem Web Service qws_uk Mon 17 Feb 2025 01:18:35 ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18848738701	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112686		
18848739101	_SXASSET-LABEL	SXASSET-LABELSV2				



Run Sheet

Daniel Hanson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
-------------	------------	--------------	------------	---------------	----------------	--------------------	---

Job # 4093934	Customer	Verifone UK LTD		Job Address
SLA Window	17/02/2025 11:12 - 18/02/2025 20:00	Contact Name	ERIC POTTER	STONEGATE - THE BREWERS, MANCH
Activity	TECH EXCHANGE	Contact Phone	07788862734	4 CANAL STREET 4 CANAL STREET GREATER MANCHESTER M1 3HE
Priority	Timed			
Ref 1	G349017			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 31693354 Inbound Serial No. = 314-593-985 IP Gateway = 10.83.3.190 Terminal IP Address = 10.83.3.173 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1741 Login Pin = 1741 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes =</p> <p>Fault Category =Tamper Mode</p>	<p>MUST ATTEND BETWEEN 16:00 AND 20:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666958</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18849183701	R-Vx680 WiFi-03	70X0809999D	333-711-465			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18849183901	R-Vx680 WiFi-03	70X088999BD	333-711-465			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4093684	Customer	POSTURITE LIMITED			Job Address		
SLA Window	17/02/2025 06:31 - 18/02/2025 17:00	Contact Name	MR TONY CAVANAGH		MR TONY CAVANAGH 36 DARWICK DRIVE LIVERPOOL L36 0SR		
Activity	CHAIR INSTALL	Contact Phone	07732639768				
Priority	ND 1700						
Ref 1	DEL1533791						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 5987758Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18847663501	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4093733	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/02/2025 07:47 - 18/02/2025 17:00	Contact Name	D N CLERKS		BUSINESS FIRST LTD 23 GOODLASS ROAD LIVERPOOL L24 9HJ
Activity	CHAIR INSTALL	Contact Phone	07810862664		
Priority	ND 1700				
Ref 1	DEL1532729				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** When you enter the carpark turn left as there are 2 building's that look the same you need to deliver to NHS Community Building and report to second floor for district nursing department*** *** Please call 1 hour before arrival.Customer Ref / PO: 345089283Items on order:8869001 - WRISTREST - Ergobeads K</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1532729&address=Business%20First%20Ltd%2023%20Goodlass%20Road%20LIVERPOOL%20L24%209HJ</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18847839101	100138280	Positiv ME600 Chair (Square Ba				



Run Sheet

Nadeem Saleem 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4093717	Customer	POSTURITE LIMITED			Job Address		
SLA Window	17/02/2025 07:19 - 18/02/2025 17:00	Contact Name	SUKHVINDER LANDA / DIANE SHEPH		MOSS MENTAL HEALTH RESOURCE CE MOSS STREET GARSTON LIVERPOOL L19 2NA		
Activity	CHAIR INSTALL	Contact Phone	07387051141or07				
Priority	ND 1700						
Ref 1	DEL1529198						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 345085004Items on order:1830034 - PLATFORM - Monto Sit-St</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1529198&address=Moss%20Mental%20Health%20Resource%20Centre%20Moss%20Street%20LIVERPOOL%20Garston%20L19%202NA</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18847727301	100092793	Positiv Plus High No Neck No A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18847727501	100092793	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Nadeem Saleem 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4093738	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/02/2025 07:50 - 18/02/2025 17:00	Contact Name	LISA KIDSTON	CITIZENS ADVICE WIGAN BOROUGH
Activity	BARIATRIC INSTALL	Contact Phone	07548704817	MAGNUM HOUSE, SUITE 2.1 33 LORD STREET LEIGH WN7 1BY
Priority	ND 1700			
Ref 1	DEL1535687			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 195000020405Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1535687&address</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. CITIZENS%20ADVICE%20WIGAN%20BOROUGH MAGNUM%20HOUSE %20SUITE%202.1 LEIGH 33%20LORD%20STREET WN7%201BY >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18847853501	100111397	Adapt 700 SE - Black				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4093720	Customer	POSTURITE LIMITED			Job Address		
SLA Window	17/02/2025 07:21 - 18/02/2025 17:00	Contact Name	AMY SING WONG		AMY SING WONG FLAT 4 CAMBRIDGE MILL, 5 CAMBRIDGE STREET MANCHESTER M1 5GF		
Activity	CHAIR INSTALL	Contact Phone	07743945616				
Priority	ND 1700						
Ref 1	DEL1537039						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: Code locked door must buzz flat number to gain access. Small set of stairs to gain elevator access. *** Please call 1 hour before arrival. Customer Ref / PO: MGTS533 Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18847731501	100093543	Adapt 630 (small seat/high bac)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18847731701	100093543	Adapt 630 (small seat/high bac)				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Nadeem Saleem 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4093694	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/02/2025 06:39 - 18/02/2025 17:00	Contact Name	ATTN: ALEX JENNINGS		BAE SYSTEMS 1 SYMPHONY PARK NO 2. CIRCLE SQUARE MANCHESTER M1 7FS
Activity	CHAIR INSTALL	Contact Phone	03301584890		
Priority	ND 1700				
Ref 1	DEL1537099				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: At reception ask for 'Digital Intelligence'. They will let you up to floor 9 and the reception team will be able to contact me and I'll come down *** Please call 1 hour before arrival. Customer Ref / PO: CPA000273385 Deliveries DPD or UPS Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1537099&address=BAE%20Systems%20%20Symphony%20Park%20Manchester%20No%202.%20Circle%20Square%20M1%207FS</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18847673001	1301037	RH New Logic 220 High Back wit				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4093761	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/02/2025 08:36 - 18/02/2025 17:00	Contact Name	PHILIPPA BENSON	PHILIPPA BENSON 61 DALE ROAD MARPLE STOCKPORT SK6 6NF
Activity	DESK SP INSTALL	Contact Phone	07977688527	
Priority	ND 1700			
Ref 1	DEL1539616			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: ZZH751504Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Nadeem Saleem 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

In Items for Job # 4093761 page 1 of 1



Run Sheet
Nadeem Saleem 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---



Run Sheet

David Ranson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4093831	Customer	POSTURITE LIMITED		Job Address	
SLA Window	17/02/2025 09:51 - 18/02/2025 17:00	Contact Name	CAROL BURTON	CAROL BURTON 18 ABBEY CLOSE CROFT WARRINGTON WA3 7EQ	
Activity	CHAIR SP INSTALL	Contact Phone	07547882082		
Priority	ND 1700				
Ref 1	DEL1535243				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: EP2185791Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18848749301	9787038INFULLE	Positiv R600 Med Back Full Spe				
18848749302	9790026	Fellowes Standard Footrest				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18848749601						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4094119	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	17/02/2025 13:46 - 18/02/2025 17:00	Contact Name	MOHAMMED MOHAMED	55 BAXENDALE STREET 55 BAXENDALE STREET BOLTON BL1 6QH
Activity	COLLECTION	Contact Phone	075390 19921	
Priority	ND 1700			
Ref 1	42468			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

David Ranson 18/02/2025

Date 18/02/2025 **Depot** Warrington **Driver** Ranson, David **Jobs on Run** 9

Job # 4094023	Customer	Verifone UK LTD		Job Address
SLA Window	17/02/2025 12:19 - 18/02/2025 18:00	Contact Name	JESSICA ASH	STONEGATE - BRIDGEWATER - 3500 9-10 CHURCH STREET
Activity	TECH EXCHANGE	Contact Phone	01254 775555	9-10 CHURCH STREET LANCASHIRE BB3 2RE
Priority	ND 1800			
Ref 1	SFR-2666964			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 903-031-716 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = Configuration / Setup Pin = Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes = Fault Category =Faulty Cradle</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666964</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18850590201	R-VX680 Charging Cable Generic	902-471-749				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18850590401	R-VX680 Charging Cable Generic	VGA Cable Generic	902-471-749			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4094436	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	17/02/2025 16:57 - 18/02/2025 13:00	Contact Name	SINGH	SELECT & SAVE SELECT & SAVE 7-9 COLNE ROAD EARBY BARNOLDSWICK BB18 6XB
Activity	TECH EXCHANGE	Contact Phone	01282843696	
Priority	4HR			
Ref 1	02181632			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37603255//ppmini//31103605	Device Type: PayPoint Mini TID Number: 37603255 Serial Number: P25022AN21155 Site ID: 31103605 Description: ref case 02181263 swap required please

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4093736	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/02/2025 07:49 - 18/02/2025 17:00	Contact Name	LINDSAY MCKINNON WR:26813	LINDSAY MCKINNON WR:26813 172 RUSSELL TERRACE PADIHAM BURNLEY BB12 7EP
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07584127293	
Priority	ND 1700			
Ref 1	DEL1537105			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P491506 WR:27727Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

In Items for Job # 4093736 page 1 of 1



Run Sheet

David Ranson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Returned Items for Job # 4093736 page 1 of 1



Run Sheet

David Ranson 18/02/2025

Date 18/02/2025 **Depot** Warrington **Driver** Ranson, David **Jobs on Run** 9

Job # 4093748	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/02/2025 08:13 - 18/02/2025 17:00	Contact Name	DAVID BALFE-FARRELL WR:28084	DAVID BALFE-FARRELL WR:28084
Activity	DESK SP INSTALL	Contact Phone	07570116317	48 BARNES STREET CLAYTON LE MOORS ACCRINGTON BB5 5PF
Priority	ND 1700			
Ref 1	DEL1540474			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P492341 WR:28084Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

In Items for Job # 4093748 page 1 of 1



Run Sheet

David Ranson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Returned Items for Job # 4093748 page 1 of 1



Run Sheet

David Ranson 18/02/2025

Date 18/02/2025 **Depot** Warrington **Driver** Ranson, David **Jobs on Run** 9

Job # 4093849	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	17/02/2025 10:04 - 18/02/2025 17:00	Contact Name	JACK BALL	WM MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone	01772 726727	WM MORRISON SUPERMARKETS PLC
Priority	ND 1700			MARINERS WAY ASHTON-ON-RIBBLE PRESTON PR2 2YN
Ref 1	INC000030286177			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Install & Exchange Monitor Podium	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18848802101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18848802301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4094337	Customer	Verifone UK LTD		Job Address
SLA Window	17/02/2025 16:03 - 18/02/2025 16:00	Contact Name	TRENT N/A	STONEGATE - POPWORLD BLACKPOOL
Activity	TECH EXCHANGE	Contact Phone	07718 165 794	120-122 PROMENADE 120-122 PROMENADE LANCASHIRE FY1 1RA
Priority	Timed			
Ref 1	G349098			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33575170 Inbound Serial No. = 331-179-278 IP Gateway = 10.83.85.126 Terminal IP Address = 10.83.85.107 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1348 Login Pin = 1348 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2667057

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853957401	R-Vx680 WiFi-03.70X68099BD		314-317-255			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18853957601	R-Vx680 WiFi-03.70X68099BD		314-317-255			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4093745	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/02/2025 08:05 - 18/02/2025 17:00	Contact Name	HELEN JOYCE WR:27935		HELEN JOYCE WR:27935 15 WORCESTER ROAD BLACKPOOL FY3 9RQ
Activity	CHAIR SP INSTALL	Contact Phone	07928769701		
Priority	ND 1700				
Ref 1	DEL1537103				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P491429 WR:27935Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18847910601	9787501BLA	Positiv Plus Medium Back No Ne				
18847910602	100136887	Cleartex Rectangular Floor Mat				

Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Ryan Owen 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4093928	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	COSMIN CALIN	BOOKER CASH & CARRY
Activity	TECH EXCHANGE	Contact Phone	-	BOOKER CASH & CARRY HORNHOUSE LANE LIVERPOOL_MAKRO571
Priority	ND 1700			KIRKBYMERSEYSIDE
Ref 1	128634937			L33 7YQ
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Lexmark (MS621DN) Printer (1) - Continually jamming	Engineer to replace printer p/n 01770058953 Lexmark MS621dn Printer Steve Collins 0151 545 3221 Lexmark (Model) Printer (Number): MS621DN Description of issue: Printer is continually jamming; it used to be at the front but now is jamming at the back as well. Branch has been removing the paper jams but issue persists. User had replaced this printer with another one from the different location in the building. Advised user to revert this and put the printers in their initial location as we can divert the print jobs instead. User put the printers in the initial location and asked for the printer to be diverted to the HP Citrix printer in the AM office. Diverted printer01 from socket://10.1.3.1 to Citrix socket://10.142.72.199 - printed test page correctly. Location of printer: Stock control office Printer Type: Midas IP Address: 10.1.3.1

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4094036	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	18/02/2025 08:00 - 18/02/2025 12:00	Contact Name	MANAGER	BARGAIN BOOZE BARGAIN BOOZE 119 MOSS LANE ORRELL PARK LIVERPOOL L9 8AQ
Activity	TECH EXCHANGE	Contact Phone	###	
Priority	Priority MC			
Ref 1	02180743			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37602339//02180743//pp mini	Swap reason: Hardware damage

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4094290	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	18/02/2025 07:00 - 18/02/2025 11:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RICO SERVICES LTD Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	4HR			
Ref 1	C5304141			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
4HR 17/02/2025 19:22 SLA: 4HR 17/02/2025 19:22 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJTP8ALLINONE x 1	Problem: [ME] TP8 AIO (All in One) Faulty Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: In Use URL: Call history: ##### Call 5304141 Problem Web Service qws_uk Mon 17 Feb 2025 15:23:34 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TAA3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17012027 call.problem=NLC2242 Liverpool Central Window 33 TP8 replacement required. NLC 2242 Site call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TMLPOSTP8WUS call.priority=2-Medium call.datereported=2/17/2025 4:22:51 PM ##### Call 5304141 Problem Web Service qws_uk Mon 17 Feb 2025 15:23:34 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853741001	_MYFUJTP8ALLINONE	15:TP8 ALL IN ONE POS:PSU				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18853741201	_MYFUJTP8ALLINONE	15:TP8 ALL IN ONE POS:PSU				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	18/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
-------------	------------	--------------	------------	---------------	------------	--------------------	---

Job # 4094440	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	18/02/2025 07:00 - 18/02/2025 11:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RNERSEY LANE Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	4HR			
Ref 1	C5304143			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
4HR 18/02/2025 10:00	Problem: [ME] FP510 Receipt Printer Cable requires replacement Root Cause: Unknown
SLA: 4HR 18/02/2025 10:00 PART2=	Action: Investigate check the Powered USB cable is connected to the correct Powered USB
PART3=	Port. Replace the Display if requiredfollowing Engineers documentation. Contact STAR
PART4=	support for assistance. Test: In Use URL:
ALT1=	Call history::
ALT2=	# ##### Call 5304143 Problem Web Service qws_uk Mon 17 Feb 2025 15:23:57
ALT3=	A+C+P
ALT4= TEXT=	
_PNFUJTPKA02035-0824 x 1	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18854275601	_PNFUJTPKA0203501827P510	Y-CBLUSB+PWR3M BLACK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18854275801	_PNFUJTPKA020	3501824P510 Y-CBLUSB+PWR3M BLACK				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Date	18/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4094310	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	17/02/2025 15:45 - 18/02/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RHEESERTATION Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5304142			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 18/02/2025 20:00 SLA: ND 18/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJKA02072-D722 x 1</p>	<p>Problem: [TC] Fujitsu FP510 Receipt Printer requires replacement Root Cause: Unknown Action: Engineer to replace the Fujitsu FP510 Receipt Printer Test: In Use URL: Call history:: ##### Call 5304142 Problem Web Service qws_uk Mon 17 Feb 2025 15:23:45 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17012039 call.problem=NLC2242 Liverpool Central Window 33 replacement required. NLC 2242 Site call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/PTRFP510BLK call.priority=2-Medium call.datereported=2/17/2025 4:22:53 PM</p> <p>##### Call 5304142 Problem Web Service qws_uk Mon 17 Feb 2025 15:23:45 A+C+P</p> <p>NLC2242...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853803201	_MYFUJKA02072- D7B2 FP510 II:DUAL I/F:USB:BLK		N/A			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18853803301	_MYFUJKA02072- D7B2 FP510 II:DUAL I/F:USB:BLK		N/A			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4094362	Customer	Computacenter Maintenance Collections		Job Address
SLA Window	17/02/2025 16:22 - 18/02/2025 17:00	Contact Name	DUTY MANAGER	JOHN LEWIS & PARTNERS 70 S JOHN ST, LIVERPOOL ONE LIVERPOOL L1 8BJ
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	2424065701 INC000030261851			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect : 522843 APC SURT1000RMXLI/SURT2000RMXLI RBC31 ?	Part has been lefted in loading bay

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18854035201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4094280	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	17/02/2025 15:27 - 18/02/2025 17:00	Contact Name	KHALED MOHAMED	
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	49337			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	31268584 34523908

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853720101	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18853720301	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4094251	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/02/2025 15:06 - 18/02/2025 17:00	Contact Name		WHITBREAD 57 SPEKE HALL ROAD LIVERPOOL LANCASHIRE LIVERPOOL L24 1YQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3198461			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>2980211: *SNP Network * Cashdrawer not opening / Wincor Nixdorf / BAR / Till No.1 (if restaurant) / replacement</p> <p>REPAIR TIME:030</p> <p>Replace cash drawer. *Ensure that retaining bolt if fitted is replaced securely the drawer fires from the till and opens manually with the key* *For till use only (not hotel reception)*</p> <p>24/7</p>	<p>Replace WHIT-CDR-CBS-0822 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853598001	WHIT-CDR-CBS-0822					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18853598201						



Run Sheet

Ryan Owen 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4094211	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/02/2025 14:43 - 18/02/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 3A, WIDNES SHOPPING PARK WIDNES WA8 7TN
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3194048			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3194048 - HHT SN - 21154522509291 was replaced recently touchscreen is no longer working Store cant use the HHT HHT needs replacing SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853468501	SUP-SCN-HHT-ZEB-TC51					



Run Sheet

Simon Heath 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4093961	Customer	CXM			Job Address
SLA Window	17/02/2025 11:30 - 18/02/2025 17:00	Contact Name	IAN THOMAS		VITESSE MOTOR SERVICES BROOK STREET MOLD CH7 1PH
Activity	TECH EXCHANGE	Contact Phone	7754452328		
Priority	ND 1700				
Ref 1	5812602				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70055/Tetra Desk 5000 x 1: Collect EN70055/Tetra Desk 5000 SNO: 19152730300000304748496LAN_UK_0126319: SWAP OUT/SWAP OUT	LAN_UK_0126319 Ian +447754452328 as per dash 8:30-5:30 Mon-Fri SN 19152730300000000304748496 Mon-Fri 8:30-5:30 Elavon TID: 14239404; Date Time Logged: 20250217111010; Terminal ID: 210172456601; Profile Number: 14239404 Other Info

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18849268801	EN70055	Tetra Desk 5000 E2EE-(FR)				
18849268802	EN9196	380 x 580 + 50mm (larger Bag)				
18849268803	EN9195	300 x 460 + 50mm (smaller Bag)				



Run Sheet

Simon Heath 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4094345	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	17/02/2025 16:11 - 18/02/2025 16:30	Contact Name	RUSSELL.E.HOBSON@HSBC.COM		COMPUTACENTER HSBC SWN Y NANT LON CAE GARW RHOS TREHWFA LLANGEFNI LL77 7AX
Activity	TECH EXCHANGE	Contact Phone	07770794385		
Priority	ND 1600				
Ref 1	INC48825608				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	P1

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853990901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Simon Heath 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4094332	Customer	Verifone UK LTD		Job Address
SLA Window	17/02/2025 16:03 - 18/02/2025 18:00	Contact Name	BECKY GILL	STONEGATE - STATION COLWYN BAY 1 STATION ROAD 1 STATION ROAD LL29 8BP
Activity	TECH EXCHANGE	Contact Phone	01492 532818	
Priority	ND 1800			
Ref 1	SFR-2667053			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 903-809-795 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P = WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = Configuration / Setup Pin = Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Faulty Cradle	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2667053

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853959001	R-VX680 Charging Cradle-Generic		900-891-277			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18853959201	R-VX680 Charging Cradle-Generic		900-891-277			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Simon Heath 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4094334	Customer	Verifone UK LTD		Job Address
SLA Window	17/02/2025 16:03 - 18/02/2025 18:00	Contact Name	BECKY	STONEGATE - STATION COLWYN BAY 1 STATION ROAD 1 STATION ROAD LL29 8BP
Activity	TECH EXCHANGE	Contact Phone	01492 532818	
Priority	ND 1800			
Ref 1	SFR-2667054			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 903-809-797 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P = WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = Configuration / Setup Pin = Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Faulty Cradle	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2667054

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853958601	R-VX680 Charging Cradle-Generic		322-801-478			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4093979	Customer	Computacenter - Kingfisher		Job Address
SLA Window	17/02/2025 11:48 - 18/02/2025 17:00	Contact Name	SARAH FIELD	B&Q B&Q 1 SEALAND ROAD CHESTER CH1 4LD
Activity	TECH EXCHANGE	Contact Phone	01244380228	
Priority	ND 1700			
Ref 1	24248482			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PLEASE SWAP UNIT	KINGFISHER Till hostname: GBBQ01250POS22P Till number: 22 What element of the till is impacted?: PED VERIFONE P400 CARD ACCEPTANCE ISSUE? no Card insert/Chip & Pin working? no Contactless payments working? no Peripheral make/model(Please copy and paste CI): P400 Plus PED serial number 807-124-154 PED ID (Shown on the back): 38625447 What screen is showing on the PED; Connecting 1/3 What is the till showing on the screen: checked the log and found that service is not allowed for this ped PED login doesn't work. please check PED connection physically.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Berlindo D`Assuncao 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4094004	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	17/02/2025 12:09 - 18/02/2025 16:30	Contact Name	EMMA.PIXTON@MANDSBANK.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	7816547471		MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE		
Priority	ND 1600				WEST AND CHESTER		
Ref 1	INC48826947				KINGS MEADOW		
Ref 2					CHESTER BUSINESS PARK		
No. of Parts	1				CHESTER		
					CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elitebook 840 G10

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18850545801						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4094005	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/02/2025 12:09 - 18/02/2025 16:30	Contact Name	SONAL.THAKUR@HSBC.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07442006831	MARKS & SPENCER CHESTER
Priority	ND 1600			CHESTER
Ref 1	INC48834321			KINGS MEADOW
Ref 2				CHESTER BUSINESS PARK
No. of Parts	1			CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes



Run Sheet

Berlindo D`Assuncao 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4094266	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	17/02/2025 15:12 - 18/02/2025 16:30	Contact Name	MICHELLE.MADDOCK@HSBC.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	01244686337		MARKS & SPENCER CHESTER		
Priority	ND 1600				CHESTER		
Ref 1	INC48835126				KINGS MEADOW		
Ref 2					CHESTER BUSINESS PARK		
No. of Parts	1				CHESTER		
					CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Monitor

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853652301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4094344	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	SIMON.WILCOX@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07553090008	MARKS & SPENCER CHESTER
Priority	ND 1600			BUSINESS PARK CHESTER
Ref 1	RITM31786624r			CHESHIRE WEST AND
Ref 2				CHESTER
No. of Parts	0			KINGS MEADOW
				CHESTER BUSINESS PARK
				CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Berlindo D`Assuncao 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4094385	Customer	Computacenter Limited		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	James Breen	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447584027685	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24248160			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - James Breen Contact Number - 07584027685 Location - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - ead Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 470716	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18850945701	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18850946701	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4094198	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/02/2025 14:36 - 18/02/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 3A, 2 BROUGHTON SHOPPING PARK CHESTER ROAD BROUGHTON CH4 0DP
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3198912			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
3198912 - POS 7 Till scanner and cable is faulty please replace both. SUP-SCN-DS9208-EAS Monday 9?am?8?pm Tuesday 9?am?8?pm Wednesday 9?am?8?pm Thursday 9?am?8?pm Friday 9?am?8?pm Saturday 9?am?6.30?pm Sunday 11?am?5?pm	Replace SUP-CAB-R13-S09EAR SUP-SCN-DS9208-EAS Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853399801	SUP-CAB-R13-S09EAR	CAB-R13-S09EAR				
18853399802	SUP-SCN-DS9208-EAS	SCN-DS9208-EAS				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18853400001						
18853400101						



Run Sheet

Asif Alam 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4093917	Customer	GE Medical Systems Ltd		Job Address
SLA Window	17/02/2025 10:50 - 18/02/2025 12:00	Contact Name	GYONYUL HASANOVA	CREATE FERTILITY CREATE FERTILITY PART GROUND FLOOR KING'S COURT WILMSLOW SK9 5AR
Activity	NON TECH EXCHANGE	Contact Phone	033 3240 7300	
Priority	ND 1200			
Ref 1	13360603			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please go to Create Fertility and ask for Gyonyul Hasanova	Please collect faulty 4C-RS probe s/n 779575WX0. Please deliver new probe s/n 1432949WX4. Any issues please call 0845 850 3392

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18849055601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18849055801						



Run Sheet

Asif Alam 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4089304	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/02/2025 07:48 - 18/02/2025 17:00	Contact Name	NICHOLAS BRADLEY	ASTRAZENECA ASTRAZENECA 22 PAXFORD PLACE CHESHIRE WILMSLOW SK9 1NL
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0214286			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be sent to End User: AZ:GB-Box Laptop - AZ:GB-Box Laptop - 000000000004593774 Device to be collected from End User:PC2FJSHR - Lenovo 20XGS0AE1M

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18827613401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4093909	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/02/2025 10:46 - 18/02/2025 17:00	Contact Name	JYOTICHHIBA@HSBC.COM	COMPUTACENTER HSBC 1 OGDEN ROAD BRAMHALL STOCKPORT SK7 1HJ
Activity	NON TECH EXCHANGE	Contact Phone	07717484633	
Priority	ND 1600			
Ref 1	INC48825998			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Returned Items



Run Sheet

Asif Alam 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4093291	Customer	HCL ADIDAS UK DISPATCH			Job Address		
SLA Window	18/02/2025 08:00 - 18/02/2025 17:00	Contact Name	0161 494 6455 441614946455		Adidas Pear Mill, Stockport Road West Stockport Stockport SK6 2BP		
Activity	MANPOWER	Contact Phone	0161 494 6455 441614946455				
Priority	ND 1700						
Ref 1	INC8946353						
Ref 2	9200048056						
No. of Parts	0						

Instructions 1	Instructions 2
Ticket Reference?? INC8946353 Rico Ticket Reference?? ?? ?? ...	

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4094380	Customer	Computacenter - Kingfisher		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	Emma Smith	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 161 371 0082	Snipe Retail Park Manchester Road
Priority	ND 1700			Snipe Retail Park Manchester Road
Ref 1	24248886			OL7 0DN
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01229SCO86P Till number: 86 Peripheral make/model/lease copy and paste CI): ELO 15' TOUCHSCREEN Description of issue: TI 86 - colleague screen is faulty ongoing issue screen swap is need	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853544601	4601616	KING:ELO ET1502L Prime Disp +Â				



Run Sheet

Asif Alam 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4093851	Customer	CXM			Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 13:00	Contact Name	Louise		MANCHESTER MUSEUM THE UNIVERSITY OF MANCHESTER OXFORD ROAD MANCHESTER M13 9PL
Activity	INSTALL	Contact Phone	07766 924558		
Priority	Timed				
Ref 1	5810638r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>The engineer can contact Louise on 07766 924558</p> <p>*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1</p>	<p>H2-5038761-15102405 Louise Watson 0161 275 8786 anna.healy@manchester.ac.uk</p> <p>JOHN OWENS BUILDING THE UNIVERSITY OF MANCHESTER MANCHESTER United Kingdom M13 9PL (GPRS) Elavon TID: 15102405; Date Time Logged: 20250212131009; Terminal ID: 210097926103; Profile Number: 15102405</p> <p>Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4094126	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	17/02/2025 13:48 - 18/02/2025 17:00	Contact Name	SCOTT ROUSE-DAY	62 CASSIDY WAY 62 CASSIDY WAY ECCLES MANCHESTER M30 8EQ
Activity	COLLECTION	Contact Phone	074583 11835	
Priority	ND 1700			
Ref 1	42471			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4093812	Customer	Verifone UK LTD		Job Address
SLA Window	17/02/2025 09:42 - 18/02/2025 18:00	Contact Name	CHRISTIAN DAVIS	STONEGATE - SLUG AND LETTUCE D
Activity	TECH EXCHANGE	Contact Phone	07949348383	651 WILMSLOW ROAD 651 WILMSLOW ROAD GREATER MANCHESTER M20 6QZ
Priority	ND 1800			
Ref 1	G348994			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33148305 Inbound Serial No. = 330-508-186 IP Gateway = 10.83.21.190 Terminal IP Address = 10.83.21.166 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1409 Login Pin = 1409 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes = Fault Category =OS Software / App Issue	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2666931

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18848713901	R-Vx680 WiFi-03.70X68099BD		331-978-717			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date 18/02/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 10

Job # 4094311	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	17/02/2025 15:47 - 18/02/2025 15:07	Contact Name	MANAGER	SPAR PRESCOT ROAD SPAR PRESCOT ROAD PRESCOT ROAD ST HELENS WA10 3HG
Activity	TECH EXCHANGE	Contact Phone	01744758017	
Priority	Timed			
Ref 1	02181462			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
V264219620998//02181462//SUNMI	Swap reason: Hardware damage

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853810202	Sumni V2 Pro Dev	Sumni V2 Pro Device	V264217G21064			
18853810201	Sumni V2 Pro Cradles	Sumni V2 Pro Cradles	NF04219R00178			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4094213	Customer	HCL Barclays		Job Address
SLA Window	17/02/2025 14:43 - 18/02/2025 17:00	Contact Name	PHIL SMITH	BARCLAYS BANK PLC BARCLAYS BANK PLC RADBROKE HALL KNUTSFORD WA16 9EU
Activity	IMAC DELIVERY	Contact Phone	123	
Priority	ND 1600			
Ref 1	INC1038725294			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Desktops	AD-HOC) 2x HP Z2 DESKTOP 2TB 8CN22402LK BB20847941 8CN2120PXK BB20840832

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853465501						



Run Sheet

David Hargreaves 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4089310	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/02/2025 07:56 - 18/02/2025 17:00	Contact Name	JULIAN MEMA	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0214306			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Lapto Delivery	Device to be send to end user Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18827646801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18827647001						



Run Sheet

David Hargreaves 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4089360	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/02/2025 09:30 - 18/02/2025 17:00	Contact Name	CLARE O'BRIEN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0214450			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to end user: Apple AZ:GB-NEW__Apple MB Air M3 13 6" 16/512 - AZ:GB-NEW__Apple MB Air M3 13 6" 16/512 - 000000000004611091

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18828283001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18828283201					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

David Hargreaves 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4093775	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/02/2025 09:01 - 18/02/2025 17:00	Contact Name	DANIEL HAYES	ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447785432572	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	PAR0217988			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18848332101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4094232	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	RONAN CALLEY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447426778545	
Priority	ND 1700			
Ref 1	PAR0215750R			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to end user: Apple AZ:GB-NEW__Apple MBP 14" M4 16GB/512GB - AZ:GB-NEW__Apple MBP 14" M4 16GB/512GB - 000000000004752055

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4089357	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/02/2025 09:28 - 18/02/2025 17:00	Contact Name	JULIE RAYER	ASTRAZENECA
Activity	NON TECH EXCHANGE	Contact Phone	+447785432614	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	PAR0214423			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected form End User:PC1NHLVT - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18828272901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4089381	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/02/2025 09:47 - 18/02/2025 17:00	Contact Name	CHARLIE CLIFFORD	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0214501			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected form End User: PC1NMVL9 - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18828350001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4089439	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/02/2025 10:42 - 18/02/2025 17:00	Contact Name	JEREMY BOARDMAN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0214646			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected form End User: PC1NHLVV - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18828804801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4089446	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/02/2025 10:50 - 18/02/2025 17:00	Contact Name	AMY HAWKYARD	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447495836703	
Priority	ND 1700			
Ref 1	PAR0214666			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected form End User: PF22WKB8 - Lenovo 20UAS4D100</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18828844801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	3
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4089329	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	11/02/2025 08:59 - 18/02/2025 17:00	Contact Name	ALEX CONDLIFFE	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY SPEKE LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0737368			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user PC1WJVFM - Lenovo 20UJS1601M

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18828121701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	3
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4094095	Customer	Computacenter Limited - Santander		Job Address
SLA Window	18/02/2025 09:00 - 18/02/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312) 298 Deansgate, Manchester 298 Deansgate, Manchester M3 4HH
Activity	NON TECH EXCHANGE	Contact Phone	07834 650355	
Priority	ND 1700			
Ref 1	24247527r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
SWAP Faulty Device Serial: 5CD336KK9D Faulty Device Model: 640 G9 Engier Contact Number: 07834 650355	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 18/02/2025

Date	18/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	3
Job # 4094291		Customer		PayPoint Unscheduled		Job Address	
SLA Window		17/02/2025 15:31 - 18/02/2025 17:00		Contact Name	JULIO ULANGA ANDRES	FAMILY SHOPPER 81 CROSS LANE MANCHESTER M18 8NY	
Activity		COLLECTION		Contact Phone	447368103217		
Priority		ND 1700					
Ref 1		31261320					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PP1..				34032792			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
18853740401	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
18853740601	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	(No Items)	5810638r	4093851	INSTALL	MANCHESTER MUSEUM, THE UNIVERSITY OF MANCHESTER, OXFORD ROAD, MANCHESTER, M13 9PL	Asif Alam	18/02/2025 09:00 18/02/2025 13:00	18/02/2025	
Venifone UK LTD	18848713901	G348994	4093812	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE D, 651 WILMSLOW ROAD, 651 WILMSLOW ROAD, GREATER MANCHESTER, M20 6QZ	Asif Alam	17/02/2025 09:42 18/02/2025 18:00	18/02/2025	
DHL Supply Chain Limited - RBS	(No Items)	42471	4094126	COLLECTION	62 CASSIDY WAY, 62 CASSIDY WAY, ECCLES, MANCHESTER, M30 8EQ	Asif Alam	17/02/2025 13:48 18/02/2025 17:00	18/02/2025	
Computacenter - Kingfisher	18853544601	24248886	4094380	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Snipe Retail Park Manchester Road , Snipe Retail Park Manchester Road , OL7 0DN	Asif Alam	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	
HCL ADIDAS UK DISPATCH	(No Items)	INC8946353	4093291	MANPOWER	Adidas, Pear Mill, Stockport Road West, Stockport, Stockport, SK6 2BP	Asif Alam	18/02/2025 08:00 18/02/2025 17:00	18/02/2025	
Computacenter Limited - HSBC	18849042701	INC48825998	4093909	NON TECH EXCHANGE	COMPUTACENTER HSBC, 1 OGDEN ROAD, BRAMHALL, STOCKPORT, SK7 1HJ	Asif Alam	17/02/2025 10:46 18/02/2025 17:00	18/02/2025	
Computacenter - Astra Zeneca	18827613401	PAR0214286	4089304	COLLECTION	ASTRAZENECA , ASTRAZENECA , 22 PAXFORD PLACE, CHESHIRE, WILMSLOW, SK9 1NL	Asif Alam	11/02/2025 07:48 18/02/2025 17:00	18/02/2025	
GE Medical Systems Ltd	18849055601	13360603	4093917	NON TECH EXCHANGE	CREATE FERTILITY, CREATE FERTILITY, PART GROUND FLOOR, KING'S COURT, WILMSLOW, SK9 5AR	Asif Alam	17/02/2025 10:50 18/02/2025 12:00	18/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24248482	4093979	TECH EXCHANGE	B&Q, B&Q, 1 SEALAND ROAD, CHESTER, CH1 4LD	Berlindo D'Assuncao	17/02/2025 11:48 18/02/2025 17:00	18/02/2025	
Vista Retail Support Limited	18853399801	3198912	4094198	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 3A, 2 BROUGHTON SHOPPING PARK, CHESTER ROAD, BROUGHTON, CH4 0DP	Berlindo D'Assuncao	17/02/2025 14:36 18/02/2025 17:00	18/02/2025	
Vista Retail Support Limited	18853399802	3198912	4094198	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 3A, 2 BROUGHTON SHOPPING PARK, CHESTER ROAD, BROUGHTON, CH4 0DP	Berlindo D'Assuncao	17/02/2025 14:36 18/02/2025 17:00	18/02/2025	
Computacenter Limited	18850945701	24248160	4094385	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Berlindo D'Assuncao	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	
Computacenter Limited - HSBC	18850545801	INC48826947	4094004	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Berlindo D'Assuncao	17/02/2025 12:09 18/02/2025 16:30	18/02/2025	
Computacenter Limited - HSBC	18850547001	INC48834321	4094005	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Berlindo D'Assuncao	17/02/2025 12:09 18/02/2025 16:30	18/02/2025	
Computacenter Limited - HSBC	18853652301	INC48835126	4094266	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Berlindo D'Assuncao	17/02/2025 15:12 18/02/2025 16:30	18/02/2025	
Computacenter Limited - HSBC	(No Items)	RITM31786624r	4094344	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Berlindo D'Assuncao	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18853192401	24248749	4094392	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU)	Claire Booth	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825843301	PAR0214000	4088806	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:30 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825869001	PAR0214003	4088816	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:36 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825868501	PAR0214007	4088817	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:36 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825885001	PAR0214011	4088821	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:40 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825895101	PAR0214013	4088826	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:42 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825901601	PAR0214014	4088827	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ., MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:44 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825926701	PAR0214019	4088840	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:49 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825958301	PAR0214025	4088847	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:52 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825980301	PAR0214029	4088848	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:55 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18826022801	PAR0214035	4088852	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:58 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18838893401	PAR0216678	4091552	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ., MANCHESTER, M3 3EB	Claire Booth	13/02/2025 11:11 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825762201	PAR0213983	4088779	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:18 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825769801	PAR0213978	4088782	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ., MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:19 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825800601	PAR0213989	4088794	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:23 18/02/2025 17:30	18/02/2025	
Computacenter PwC NON TECH EXCHANGE	18825843001	PAR0214001	4088804	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ, MANCHESTER, M3 3EB	Claire Booth	10/02/2025 15:30 18/02/2025 17:30	18/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18849183701	G349017	4093934	TECH EXCHANGE	STONEGATE - THE BREWERS, MANCH, 4 CANAL STREET, 4 CANAL STREET, GREATER MANCHESTER, M1 3HE	Daniel Hanson	17/02/2025 11:12 18/02/2025 20:00	18/02/2025	
NCR TESCO HHT	18847104801	7504700174	4093386	TECH EXCHANGE	TESCO, BARLOW MOOR RD, MANCHESTER, GREATER MANCHESTER , M21 8AY	Daniel Hanson	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18848738701	C5304063	4093822	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	17/02/2025 09:48 18/02/2025 20:00	18/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18848739101	C5304063	4093822	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	17/02/2025 09:48 18/02/2025 20:00	18/02/2025	
NCR TESCO HHT	18847070501	7504701642	4093327	TECH EXCHANGE	TESCO, 9 LOSTOCK ROAD, MANCHESTER, GREATER MANCHESTER , GREATER MANCHESTER , M41 0SU	Daniel Hanson	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18827646801	PAR0214306	4089310	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	11/02/2025 07:56 18/02/2025 17:00	18/02/2025	
Computacenter - Astra Zeneca	18828283001	PAR0214450	4089360	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	11/02/2025 09:30 18/02/2025 17:00	18/02/2025	
Computacenter - Astra Zeneca	18848332101	PAR0217988	4093775	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	17/02/2025 09:01 18/02/2025 17:00	18/02/2025	
Computacenter - Astra Zeneca	(No Items)	PAR0215750R	4094232	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	
Computacenter - Astra Zeneca	18828272901	PAR0214423	4089357	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	11/02/2025 09:28 18/02/2025 17:00	18/02/2025	
Computacenter - Astra Zeneca	18828350001	PAR0214501	4089381	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	11/02/2025 09:47 18/02/2025 17:00	18/02/2025	
Computacenter - Astra Zeneca	18828804801	PAR0214646	4089439	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	11/02/2025 10:42 18/02/2025 17:00	18/02/2025	
Computacenter - Astra Zeneca	18828844801	PAR0214666	4089446	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	11/02/2025 10:50 18/02/2025 17:00	18/02/2025	
Paypoint Network Limited - UK	18853810202	02181462	4094311	TECH EXCHANGE	SPAR PREScot ROAD, SPAR PREScot ROAD, PREScot ROAD, ST HELENS, WA10 3HG	David Hargreaves	17/02/2025 15:47 18/02/2025 15:07	18/02/2025	
Paypoint Network Limited - UK	18853810201	02181462	4094311	TECH EXCHANGE	SPAR PREScot ROAD, SPAR PREScot ROAD, PREScot ROAD, ST HELENS, WA10 3HG	David Hargreaves	17/02/2025 15:47 18/02/2025 15:07	18/02/2025	
HCL Barclays	18853465501	INC1038725294	4094213	IMAC DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, RADBROKE HALL, KNUTSFORD, WA16 9EU	David Hargreaves	17/02/2025 14:43 18/02/2025 17:00	18/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18847847901	DEL1537105	4093736	DESK & CHAIR SP INSTALL	LINDSAY MCKINNON WR:26813, 172 RUSSELL TERRACE, PADIHAM, BURNLEY, BB12 7EP	David Ranson	17/02/2025 07:49 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847847902	DEL1537105	4093736	DESK & CHAIR SP INSTALL	LINDSAY MCKINNON WR:26813, 172 RUSSELL TERRACE, PADIHAM, BURNLEY, BB12 7EP	David Ranson	17/02/2025 07:49 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847847903	DEL1537105	4093736	DESK & CHAIR SP INSTALL	LINDSAY MCKINNON WR:26813, 172 RUSSELL TERRACE, PADIHAM, BURNLEY, BB12 7EP	David Ranson	17/02/2025 07:49 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847847904	DEL1537105	4093736	DESK & CHAIR SP INSTALL	LINDSAY MCKINNON WR:26813, 172 RUSSELL TERRACE, PADIHAM, BURNLEY, BB12 7EP	David Ranson	17/02/2025 07:49 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847847905	DEL1537105	4093736	DESK & CHAIR SP INSTALL	LINDSAY MCKINNON WR:26813, 172 RUSSELL TERRACE, PADIHAM, BURNLEY, BB12 7EP	David Ranson	17/02/2025 07:49 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847847906	DEL1537105	4093736	DESK & CHAIR SP INSTALL	LINDSAY MCKINNON WR:26813, 172 RUSSELL TERRACE, PADIHAM, BURNLEY, BB12 7EP	David Ranson	17/02/2025 07:49 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847847907	DEL1537105	4093736	DESK & CHAIR SP INSTALL	LINDSAY MCKINNON WR:26813, 172 RUSSELL TERRACE, PADIHAM, BURNLEY, BB12 7EP	David Ranson	17/02/2025 07:49 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847847908	DEL1537105	4093736	DESK & CHAIR SP INSTALL	LINDSAY MCKINNON WR:26813, 172 RUSSELL TERRACE, PADIHAM, BURNLEY, BB12 7EP	David Ranson	17/02/2025 07:49 18/02/2025 17:00	18/02/2025	
Paypoint Network Limited - UK	(No Items)	02181632	4094436	TECH EXCHANGE	SELECT & SAVE, SELECT & SAVE, 7-9 COLNE ROAD, EARBY, BARNOLDSWICK, BB18 6XB	David Ranson	17/02/2025 16:57 18/02/2025 13:00	18/02/2025	
Verifone UK LTD	18850590201	SFR-2666964	4094023	TECH EXCHANGE	STONEGATE - BRIDGEWATER - 3500, 9-10 CHURCH STREET, 9-10 CHURCH STREET, LANCASHIRE, BB3 2RE	David Ranson	17/02/2025 12:19 18/02/2025 18:00	18/02/2025	
POSTURITE LIMITED	18847987901	DEL1540474	4093748	DESK SP INSTALL	DAVID BALFE-FARRELL WR:28084, 48 BARNES STREET, CLAYTON LE MOORS, ACCRINGTON, BB5 5PF	David Ranson	17/02/2025 08:13 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847987902	DEL1540474	4093748	DESK SP INSTALL	DAVID BALFE-FARRELL WR:28084, 48 BARNES STREET, CLAYTON LE MOORS, ACCRINGTON, BB5 5PF	David Ranson	17/02/2025 08:13 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847987903	DEL1540474	4093748	DESK SP INSTALL	DAVID BALFE-FARRELL WR:28084, 48 BARNES STREET, CLAYTON LE MOORS, ACCRINGTON, BB5 5PF	David Ranson	17/02/2025 08:13 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847987904	DEL1540474	4093748	DESK SP INSTALL	DAVID BALFE-FARRELL WR:28084, 48 BARNES STREET, CLAYTON LE MOORS, ACCRINGTON, BB5 5PF	David Ranson	17/02/2025 08:13 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847987905	DEL1540474	4093748	DESK SP INSTALL	DAVID BALFE-FARRELL WR:28084, 48 BARNES STREET, CLAYTON LE MOORS, ACCRINGTON, BB5 5PF	David Ranson	17/02/2025 08:13 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847987906	DEL1540474	4093748	DESK SP INSTALL	DAVID BALFE-FARRELL WR:28084, 48 BARNES STREET, CLAYTON LE MOORS, ACCRINGTON, BB5 5PF	David Ranson	17/02/2025 08:13 18/02/2025 17:00	18/02/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	42468	4094119	COLLECTION	55 BAXENDALE STREET, 55 BAXENDALE STREET, BOLTON, BL1 6QH	David Ranson	17/02/2025 13:46 18/02/2025 17:00	18/02/2025	
Verifone UK LTD	18853957401	G349098	4094337	TECH EXCHANGE	STONEGATE - POPWORLD BLACKPOOL, 120-122 PROMENADE, 120-122 PROMENADE, LANCASHIRE, FY1 1RA	David Ranson	17/02/2025 16:03 18/02/2025 16:00	18/02/2025	
POSTURITE LIMITED	18847910601	DEL1537103	4093745	CHAIR SP INSTALL	HELEN JOYCE WR:27935, 15 WORCESTER ROAD, BLACKPOOL, FY3 9RQ	David Ranson	17/02/2025 08:05 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847910602	DEL1537103	4093745	CHAIR SP INSTALL	HELEN JOYCE WR:27935, 15 WORCESTER ROAD, BLACKPOOL, FY3 9RQ	David Ranson	17/02/2025 08:05 18/02/2025 17:00	18/02/2025	
Computacenter - Morrisons BAU	18848802101	INC0000302861 77	4093849	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, MARINERS WAY, ASHTON-ON-RIBBLE, PRESTON, PR2 2YN	David Ranson	17/02/2025 10:04 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18848749301	DEL1535243	4093831	CHAIR SP INSTALL	CAROL BURTON, 18 ABBEY CLOSE, CROFT, WARRINGTON, WA3 7EQ	David Ranson	17/02/2025 09:51 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18848749302	DEL1535243	4093831	CHAIR SP INSTALL	CAROL BURTON, 18 ABBEY CLOSE, CROFT, WARRINGTON, WA3 7EQ	David Ranson	17/02/2025 09:51 18/02/2025 17:00	18/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18847727301	DEL1529198	4093717	CHAIR INSTALL	MOSS MENTAL HEALTH RESOURCE CE, MOSS STREET, GARSTON, LIVERPOOL, L19 2NA	Nadeem Saleem	17/02/2025 07:19 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847839101	DEL1532729	4093733	CHAIR INSTALL	BUSINESS FIRST LTD, 23 GOODLASS ROAD, LIVERPOOL, L24 9HJ	Nadeem Saleem	17/02/2025 07:47 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847663501	DEL1533791	4093684	CHAIR INSTALL	MR TONY CAVANAGH, 36 DARWICK DRIVE, LIVERPOOL, L36 0SR	Nadeem Saleem	17/02/2025 06:31 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847731501	DEL1537039	4093720	CHAIR INSTALL	AMY SING WONG, FLAT 4, CAMBRIDGE MILL, 5 CAMBRIDGE STREET, MANCHESTER, M1 5GF	Nadeem Saleem	17/02/2025 07:21 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847673001	DEL1537099	4093694	CHAIR INSTALL	BAE SYSTEMS, 1 SYMPHONY PARK, NO 2, CIRCLE SQUARE, MANCHESTER, M1 7FS	Nadeem Saleem	17/02/2025 06:39 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18848125701	DEL1539616	4093761	DESK SP INSTALL	PHILIPPA BENSON, 61 DALE ROAD, MARPLE, STOCKPORT, SK6 6NF	Nadeem Saleem	17/02/2025 08:36 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18848125702	DEL1539616	4093761	DESK SP INSTALL	PHILIPPA BENSON, 61 DALE ROAD, MARPLE, STOCKPORT, SK6 6NF	Nadeem Saleem	17/02/2025 08:36 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18848125703	DEL1539616	4093761	DESK SP INSTALL	PHILIPPA BENSON, 61 DALE ROAD, MARPLE, STOCKPORT, SK6 6NF	Nadeem Saleem	17/02/2025 08:36 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18848125704	DEL1539616	4093761	DESK SP INSTALL	PHILIPPA BENSON, 61 DALE ROAD, MARPLE, STOCKPORT, SK6 6NF	Nadeem Saleem	17/02/2025 08:36 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18848125705	DEL1539616	4093761	DESK SP INSTALL	PHILIPPA BENSON, 61 DALE ROAD, MARPLE, STOCKPORT, SK6 6NF	Nadeem Saleem	17/02/2025 08:36 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18848125706	DEL1539616	4093761	DESK SP INSTALL	PHILIPPA BENSON, 61 DALE ROAD, MARPLE, STOCKPORT, SK6 6NF	Nadeem Saleem	17/02/2025 08:36 18/02/2025 17:00	18/02/2025	
POSTURITE LIMITED	18847853501	DEL1535687	4093738	BARIATRIC INSTALL	CITIZENS ADVICE WIGAN BOROUGH, MAGNUM HOUSE, SUITE 2.1, 33 LORD STREET, LEIGH, WN7 1BY	Nadeem Saleem	17/02/2025 07:50 18/02/2025 17:00	18/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18828121701	RITM0737368	4089329	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	11/02/2025 08:59 18/02/2025 17:00	18/02/2025	
PayPoint Unscheduled	18853740401	31261320	4094291	COLLECTION	FAMILY SHOPPER, 81 CROSS LANE, MANCHESTER, M18 8NY	Olayiwola Olanrewaju	17/02/2025 15:31 18/02/2025 17:00	18/02/2025	
Computacenter Limited - Santander	(No Items)	24247527r	4094095	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), 298 Deansgate, Manchester , 298 Deansgate, Manchester , M3 4HH	Olayiwola Olanrewaju	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	18853741001	C5304141	4094290	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Ryan Owen	18/02/2025 07:00 18/02/2025 11:00	18/02/2025	
Fujitsu Services Limited - Star Trains - ME	18854275601	C5304143	4094440	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Ryan Owen	18/02/2025 07:00 18/02/2025 11:00	18/02/2025	
Fujitsu Services Limited - Star Trains	18853803201	C5304142	4094310	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Ryan Owen	17/02/2025 15:45 18/02/2025 20:00	18/02/2025	
Computacenter Maintenance Collections	18854035201	2424065701 INC0000302618 51	4094362	COLLECTION	JOHN LEWIS & PARTNERS, 70 S JOHN ST., LIVERPOOL ONE, LIVERPOOL, L1 8BJ	Ryan Owen	17/02/2025 16:22 18/02/2025 17:00	18/02/2025	
Vista Retail Support Limited	18853598001	3198461	4094251	TECH EXCHANGE	WHITBREAD, 57 SPEKE HALL ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L24 1YQ	Ryan Owen	17/02/2025 15:06 18/02/2025 17:00	18/02/2025	
Diebold Nixdorf UK Limited	(No Items)	128634937	4093928	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, HORNHOUSE LANE, LIVERPOOL_MAKRO57 1, KIRKBYMERSEYSIDE, L33 7YQ	Ryan Owen	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	
PayPoint Network Ltd_Collections	18853720101	49337	4094280	COLLECTION	KALS NEWS, 105-107 BRECK ROAD, ANFIELD, LIVERPOOL, MERSEYSIDE, L4 2QX	Ryan Owen	17/02/2025 15:27 18/02/2025 17:00	18/02/2025	
Paypoint Network Limited - UK	(No Items)	02180743	4094036	TECH EXCHANGE	BARGAIN BOOZE, BARGAIN BOOZE, 119 MOSS LANE, ORRELL PARK, LIVERPOOL, L9 8AQ	Ryan Owen	18/02/2025 08:00 18/02/2025 12:00	18/02/2025	
Vista Retail Support Limited	18853468501	3194048	4094211	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 3A, WIDNES SHOPPING PARK, WIDNES, WA8 7TN	Ryan Owen	17/02/2025 14:43 18/02/2025 17:00	18/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18849268801	5812602	4093961	TECH EXCHANGE	VITESSE MOTOR SERVICES, BROOK STREET, ., MOLD, CH7 1PH	Simon Heath	17/02/2025 11:30 18/02/2025 17:00	18/02/2025	
CXM	18849268802	5812602	4093961	TECH EXCHANGE	VITESSE MOTOR SERVICES, BROOK STREET, ., MOLD, CH7 1PH	Simon Heath	17/02/2025 11:30 18/02/2025 17:00	18/02/2025	
CXM	18849268803	5812602	4093961	TECH EXCHANGE	VITESSE MOTOR SERVICES, BROOK STREET, ., MOLD, CH7 1PH	Simon Heath	17/02/2025 11:30 18/02/2025 17:00	18/02/2025	
Verifone UK LTD	18853959001	SFR-2667053	4094332	TECH EXCHANGE	STONEGATE - STATION COLWYN BAY, 1 STATION ROAD, 1 STATION ROAD, LL29 8BP	Simon Heath	17/02/2025 16:03 18/02/2025 18:00	18/02/2025	
Verifone UK LTD	18853958601	SFR-2667054	4094334	TECH EXCHANGE	STONEGATE - STATION COLWYN BAY, 1 STATION ROAD, 1 STATION ROAD, LL29 8BP	Simon Heath	17/02/2025 16:03 18/02/2025 18:00	18/02/2025	
Computacenter Limited - HSBC	18853990901	INC48825608	4094345	TECH EXCHANGE	COMPUTACENTER HSBC, SWN Y NANT, LON CAE GARW, RHOSTREHWFA, LLANGEFNI, LL77 7AX	Simon Heath	17/02/2025 16:11 18/02/2025 16:30	18/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COMPUTACENTER HSBC – EBBT	18830424201	EBBT Proj BB11 1JH 1	4089911	PROJECT	HSBC, 12 MANCHESTER ROAD, BURNLEY, BB11 1JH	Stephen Fitton	11/02/2025 15:06 18/02/2025 16:00	18/02/2025	
COMPUTACENTER HSBC – EBBT	18830424501	EBBT Proj BB7 1BB 1	4089899	PROJECT	HSBC, 8 CASTLE GATE, CLITHEROE, BB7 1BB	Stephen Fitton	11/02/2025 15:06 18/02/2025 13:00	18/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18848877501	C5304088	4093859	TECH EXCHANGE	Northern Rail MT (Barrow in Furness), Central Station, Barrow In Furness, Cumbria, Cumbria, Barrow in Furness, LA14 5QZ	Stephen Fitton	17/02/2025 10:18 18/02/2025 20:00	18/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18848878201	C5304088	4093859	TECH EXCHANGE	Northern Rail MT (Barrow in Furness), Central Station, Barrow In Furness, Cumbria, Cumbria, Barrow in Furness, LA14 5QZ	Stephen Fitton	17/02/2025 10:18 18/02/2025 20:00	18/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188438090	1-52097027443 1	4092642	CONSUMABL E INSTALL	ASDA STORES LIMITED, Walney Road, Store, BARROW-IN-FURNESS, LA14 5UG	Stephen Fitton	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188488519	11584932	4093861	MECH REPLACEMENT	Halfords Limited, Halfords Limited, Braconash Road, Network Printer A, LEYLAND, PR25 3ZE	Stephen Fitton	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188488789	11584932	4093861	MECH REPLACEMENT	Halfords Limited, Halfords Limited, Braconash Road, Network Printer A, LEYLAND, PR25 3ZE	Stephen Fitton	18/02/2025 09:00 18/02/2025 17:00	18/02/2025	
Vista Retail Support Limited	18853845001	3199130	4094318	TECH EXCHANGE	H SAMUEL, UNIT 19 MARKET WALK, LANCASHIRE, CHORLEY, PR7 1DE	Stephen Fitton	17/02/2025 15:55 18/02/2025 17:00	18/02/2025	