



Run Sheet

Ryan Owen 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4257582	Customer	NEBULA GLOBAL SERVICES LTD		Job Address
SLA Window	22/10/2025 08:45 - 22/10/2025 10:30	Contact Name	Manager	Michael Kors Intu Trafford Centre, Unit 44 Manchester M17 8AA
Activity	PROJECT	Contact Phone	na	
Priority	Timed			
Ref 1	Nebula MK Firewall M17			
Ref 2	6948515429			
No. of Parts	0			

Instructions 1	Instructions 2
Attend site @ 08:45 to install new firewall and test POS equipment on site. Support with advise what to do in call we just need to follow the instruction. Any issues call James on 07825092919	PO - 18027954121

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

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Job # 4270174	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	22/10/2025 10:00 - 22/10/2025 18:00	Contact Name	Luke		O2 TRAFFORD CENTRE - UNIT L51 0474
Activity	TECH EXCHANGE	Contact Phone	+447548768222		THE TRAFFORD CENTRE MANCHESTER M17 8BN
Priority	ND 1800				
Ref 1	C5322967				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 22/10/2025 18:00 SLA: ND 22/10/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= ELOE179069 x 1	<p>Problem: [TC] Monitor ELO ET1717L 17 touch screen (some versions have external PSU) Root Cause: UNKNOWN Action: Engineer to test and if necessary replace 17 Touch Screen Monitor. Replacement may have different power requirements and required new cables to be fitted as part of replacement procedure - see engineers guide for details. Test: Contact Service Desk to fully test URL: Call history: ##### Call 5322967 Problem Web Service qws_uk Tue 21 Oct 2025 14:53:50 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=TELGB000000T0474TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007389594 call.problem=HW - 0474 - 03 - ELO - Elo touchscreen not calibrated to touch correctly call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/VHPET1717L call.priority=2-Medium call.datereported=10/21/2025 2:53:46 PM</p> <p>##### Call 5322967 Problem Web Service qws_uk Tue 21 Oct 2025 14:53:50 A+C+P</p> <p>SITE OPENING TIMES [Trafford Centre] Mon-Fri: 10:00-22:00 Sat: 10:00-21:00 Sun: 12:00-18:00...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19689375901	ELOE179069	MON:ET1717L:W/PSU & STAND				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4270320	Customer	Computacenter JLP		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Viki Warnock	JOHN LEWIS PLC (0081024546) John Lewis Peel Avenue The Trafford Centre Manchester John Lewis Peel Avenue The Trafford Centre Manchester M17 8JL
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	24546464			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Asset: Ingenico Link/2500 Generic Serial No: GENERIC-0012 Category:rdware SubCategory: Component PACT Fault: PED Hardware Failure - PEDas blue screen and error message 'Irruption' Web Logging: Locker	No Instructions

Job Notes

ACCESS REQUESTED 734986

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688856501	4856868	4856868				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19688856701	4856868	4856868				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4270336	Customer	Computacenter JLP		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Keith Bennett	JOHN LEWIS PLC (0081024546) John Lewis Peel Avenue The Trafford Centre Manchester John Lewis Peel Avenue The Trafford Centre Manchester M17 8JL
Activity	TECH EXCHANGE	Contact Phone	7854513	
Priority	ND 1700			
Ref 1	24546009			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Asset: Wincor D1150 PC-TOUCH BK Generic Category: Network SubCategoryConnection Issue Cashier Screen - TF-C-S69602608 - No Power to touchscreen Till Host Name: TF-C-S69602608 Till Number / User ID: TFC60	No Instructions

Job Notes

ACCESS REQUESTED 734986

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688878201	4856869	4856869				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19688878401	4856869	4856869				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Ryan Owen 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4269995	Customer	Computacenter - Kingfisher		Job Address
SLA Window	21/10/2025 12:59 - 22/10/2025 17:00	Contact Name	CHLOE FORD	B & Q PLC B & Q PLC
Activity	TECH EXCHANGE	Contact Phone	01617468443	REDCLYFFE ROAD URMSTON MANCHESTER M41 7LG
Priority	ND 1700			
Ref 1	24550917			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname:GBBQ01360POS20P Till number: 20 Peripheral make/model(Please copy and paste CI):SCANNERDSD6878 Handheld or presentation scanner: handheld Is it happening for one or all products?: all Product(s) information: every Description of issue:Till 20 handheld scanner is not scanning when the users type in the barcodes it does not take it either. The scanner has a green light flashing on the top of it but there is no read beam. Has the cable connection been checked? (from docking station to beetle) yes Have they tried a reboot?: yes What other troubleshooting steps have been done?: javapos checked cable connection changed it to a different till (no success) restarted the till Error message: none ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Nadeem Saleem 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4270392	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 17:12 - 22/10/2025 17:00	Contact Name	VICTORIA LYNCH	VICTORIA LYNCH 11 LIME TREE WAY FORMBY LIVERPOOL L37 2LT
Activity	DESK INSTALL	Contact Phone	07810221353	
Priority	ND 1700			
Ref 1	DEL1640473			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
*** Customer Instructions: There is access to a driveway. *** Please call 1 hour before arrival.Customer Ref / PO: 4500006078Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Nadeem Saleem 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Run Sheet
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Run Sheet
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Job # 4269667	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 06:58 - 22/10/2025 17:00	Contact Name	LYNDSEY KENT	ROWAN VIEW RECEPTION MAGHULL H
Activity	CHAIR INSTALL	Contact Phone	01514595621	PARKBOURN OFF SCHOOL LANE LIVERPOOL L31 1HW
Priority	ND 1700			
Ref 1	DEL1639008			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: This parcel is FTO Lyndsey Kent Team secretary in Rowan View Hospital *** Please call 1 hour before arrival.Customer Ref / PO: 345103058RW4 ROWAN VIEWItems on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687042101	9787502BLA	Positiv Plus Medium With Neck				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687042301	9787502BLA	Positiv Plus Medium With Neck				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Nadeem Saleem 22/10/2025

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Job # 4269749	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 09:42 - 22/10/2025 17:00	Contact Name	JAYNE ASHTON	H M PRISON PRESTON PRISON RIBBLETON LANE PRESTON PR1 5AB
Activity	CHAIR SP INSTALL	Contact Phone	07725745677	
Priority	ND 1700			
Ref 1	DEL1639658			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please knock at the main gate speak to staff and be advised where it can be left. Tel number for the office if any problems. 01772 444703 *** Please call 1 hour before arrival. Customer Ref / PO: PO26100439 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1639658&address=H%20M%20Prison%20Preston%20Lane%20PR1%205AB</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687584601	9820403	MultiRite Medium Silver/Black				
19687584602	9787602BLA	Positiv Plus High Back With Ne				



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Nadeem Saleem 22/10/2025

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Job # 4269710	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 08:34 - 22/10/2025 17:00	Contact Name	ZAIBA PATEL	13 DOUGLAS ROAD BLACKBURN BLACKBURN PR2 3AP
Activity	CHAIR SP INSTALL	Contact Phone	07538809706	
Priority	ND 1700			
Ref 1	DEL1638935			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PCOGItems on order: https://rico.jotform.com/222823708509055?refNumber=DEL1638935&address=13%20Douglas%20Road%20Blackburn%20BLACKBURN%20PR2%203AP	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687348801	9784611BLA	Positiv ME600, Lumbar, Height				
19687348802	100016558	BREYTA Laptop Stand - Black				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687349001						



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Job # 4269829	Customer	POSTURITE LIMITED		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 13:00	Contact Name	keith duckworth	Wincanton - Defence Logistics Centre 1 Petter Court
Activity	CHAIR INSTALL	Contact Phone	07725997012	Samlesbury Enterprise Zone Mellor Brook Blackburn Lancashire BB2 7FS
Priority	Priority MC			
Ref 1	DEL1632208			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions:03300468634 - alternative number Building S609 3rd Floor *** Please call 1 hour before arrival.Customer Ref / PO: CPA000300885 Deliveries DPD or UPSItems on order:8844001</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1632208&address=Bae%20Samlesbury%20Aerodrome%20BLACKBURN%20Myerscough%20Road%20Baldersgate%20BB2%207LF >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641241801	100117458	Positiv ME400 (Extra High Back)	.	..	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196412420	100117458	Positiv ME400 (Extra High Back)	.	`.	Good	

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Nadeem Saleem 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4269670	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 07:01 - 22/10/2025 17:00	Contact Name	NATALIE TURNER	BAE SYSTEMS SAMLESBURY AERODROME MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Activity	CHAIR INSTALL	Contact Phone	07917050172	
Priority	ND 1700			
Ref 1	DEL1637986			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Delivery will be required to 3A Gate not the main entrance. *** Please call 1 hour before arrival. Customer Ref / PO: CPA000305641 Deliveries DPD or UPSItems on order:8873005 -</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1637986&address=Bae%20Systems%20Sablesbury%20Aerodrome%20BLACKBURN%20Myerscough%20Road%20Balderstone%20BB2%207LF >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687045901	9810006BLA	P-Sit High back - Black With:				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687046101	9810006BLA	P-Sit High back - Black With:				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4269682	Customer	POSTURITE LIMITED			Job Address		
SLA Window	21/10/2025 07:17 - 22/10/2025 17:00	Contact Name	STEVEN HOOPER		COSTAIN LTD 35 WHITPARK GROVE BURNLEY BB12 0NR		
Activity	CHAIR INSTALL	Contact Phone	07345418347				
Priority	ND 1700						
Ref 1	DEL1639591						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: ring the doorbell please *** Please call 1 hour before arrival.Customer Ref / PO: 79876Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687062501	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4269934	Customer	Vista Retail Support Limited		Job Address
SLA Window	21/10/2025 09:00 - 22/10/2025 17:00	Contact Name	.	MCDONALDS - NCR FOXHOLE ROAD CHORLEY LANCASHIRE CHORLEY PR7 1NW
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3442603			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3442603 - DT - HME 6200 - Headset Broken Drive Thru Access Hours: 24/7 Store Access Hours: 24/7	***BACK DOOR SWAP ONLY*** MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688527501	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				



Run Sheet

John Paul Barron 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4269694	Customer	POSTURITE LIMITED			Job Address
SLA Window	21/10/2025 07:45 - 22/10/2025 17:00	Contact Name	STEWART.PATTERSON@WTWCO.COM		STEWART.PATTERSON@WTWCO.COM
Activity	DESK INSTALL	Contact Phone	07967821149		13 HOLLINHURST AVENUE PENWORTHAM PRESTON PR1 0AE
Priority	ND 1700				
Ref 1	DEL1638923				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: STEWART.PATTERSON@WTWCO.COMItems on order:9900006 - HWCHAIR - Homeworker PI	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

John Paul Barron 22/10/2025

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John Paul Barron 22/10/2025

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John Paul Barron 22/10/2025

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Job # 4270020	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	21/10/2025 13:37 - 22/10/2025 13:00	Contact Name	MANAGER	THE LOCAL SHOP THE LOCAL SHOP 38 CHARNOCK STREET PRESTON PR1 6DR
Activity	TECH EXCHANGE	Contact Phone	01772823623	
Priority	4HR			
Ref 1	02639793			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34036002/31125259//T3	Swap reason: Printer Fault

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 22/10/2025

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Job # 4270037	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 13:53 - 22/10/2025 17:00	Contact Name	KARUNA KATTI	LANCASTER UNIVERSITY HEALTH INNOVATION ONE SIR JOHN FISHER DRIVE, BAILRIGG LANCASTER LA1 4AT
Activity	CHAIR INSTALL	Contact Phone	07450241233	
Priority	ND 1700			
Ref 1	DEL1637468			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: I am available between 9 to 12 on Wednesday 22nd November. *** Please call 1 hour before arrival.Customer Ref / PO: 500215323Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1637468&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1637468&address</p> <p>=Lancaster%20University Health%20Innovation%20One LANCASTER Sir%20John%20Fisher%20Drive %20Bairrigg LA1%204AT >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688953601	9787004INFULLE	LPositiv U600 Tall Back Full Sp				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19688953801	9787004INFULLB	IPositiv U600 Tall Back Full Sp				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 22/10/2025

Date 22/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 7

Job # 4270061	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	218 Cleveleys Duty manager	Wm Morrison Supermarkets plc Amounderness Way CLEVERLEYS FY5 3TS
Activity	REPAIR WITH PARTS	Contact Phone	01253863222	
Priority	ND FIX			
Ref 1	11873747			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 22/10/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: MONT218PRN3SerialNumber: 40636C6606V41ProductIdentifier: 40G0230Model: 4063-430Physical Location: Store</p> <p>---ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday & Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 & M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000036958794. Spoke to Janine user advised printer is jamming in tray 1 and 2 when printing yellow labels user initially thought the issue might be media related but she has tested the same media in PRN2 and confirmed it prints fine in that printer. Please investigate.MS811PRN2 Shop floor Opposite Chicken CounterJanine 01253 863222SN 40636C6606V41IP 10.27.178.23AR ETA 22/10/25 @ 17:00---INSTRUCTIONS-----Technical Notes -----JB. @Tech: Please investigate printer is jamming in tray 1 and 2 when printing yellow labels.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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In Items for Job # 4270061 page 1 of 1



Run Sheet

John Paul Barron 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Run Sheet

John Paul Barron 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4269689	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 07:21 - 22/10/2025 17:00	Contact Name	DAN TOWNSEND	CO OPERATIVE FUNERAL CARE 42 KELSO AVENUE THORNTON-CLEVELEYS FY5 3JG
Activity	CHAIR INSTALL	Contact Phone	01253864899	
Priority	ND 1700			
Ref 1	DEL1639481			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Avoid between 11:00 - 13:00 *** Please call 1 hour before arrival. Customer Ref / PO: 0000215953 Items on order:</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1639481&address=Co%20Operative%20Funeral%20Care%2042%20Kelso%20Avenue%20Thornton-Cleveleys%20FY5%203JG >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687072901	1301033	RH New Logic 220 High Back Cha				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687073101	1301033	RH New Logic 220 High Back Cha				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4270016	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	R476 - Blackpool Hounds Hill Manager	Everything Everywhere Limited Unit....7 Hounds Hill Shopping Centre BLACKPOOL FY1 4HU
Activity	REPAIR WITH PARTS	Contact Phone	01253629970	
Priority	ND FIX			
Ref 1	11872078			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 21/10/2025 17:00-----ASSET INFORMATION---ProductName: MS521dn SFP HV SPRDeviceTagCustomer: SerialNumber: 4600826108346ProductIdentifier: 36S0310Model: 4600-630Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTMonday to Saturday 09:00 to 17:00 & Sunday 10:00 to 16:00. Including public holidays Christmas Day excludedSERVICE PARTNER HOLDS BONDED GOLD STOCK OF DEVICES IF REQUIREDENGINEER TO RECORD PAGE COUNTOutput Device Qty SLAE460dn - A4 Mono MFP 951 NBD FixX548de - A4 Colour MFP 395 4 Hr FixC544dn - A4 Colour 274 NBD FixCX510de - A4 Colour MFP 49 4 Hr FixMS510dn - A4 Mono 37 NBD Fix</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC18362324. Unable to reach store error logged as 230.15 errors again Xerox tech attended 08/10 ref 11857224 for same issue but error has returned. Please investigate.MS521OfficeTim Wright 01253629970SN 4600826108346IP 10.19.101.241ARETA 21/10/25 @ 17:00---INSTRUCTIONS-----Technical Notes -----DCN. @CSC: Please EMO & WAIT. 2nd (relog); P. Barron 4259583 08/10: EX. @TECH: Please investigate 230.15 (Paper fed from tray 1 never cleared the sensor (duplex)).</p>

Job Notes

In Items

See Items Overleaf



Run Sheet

John Paul Barron 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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In Items for Job # 4270016 page 1 of 1



Run Sheet

John Paul Barron 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Returned Items for Job # 4270016 page 1 of 1



Run Sheet

Berlindo D`Assuncao 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4269848	Customer	Vista Retail Support Limited		Job Address
SLA Window	21/10/2025 10:51 - 22/10/2025 17:00	Contact Name		MCDONALDS - NCR CRICKETERS WAY, PAVILION SQUARE WESTHOUGHTON BOLTON LANCASHIRE BOLTON BL5 3AJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3442697			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Drive Thru Access Hours: 06:00 AM to 11:30 PM Store Access Hours: 06:00 AM to 11:30 PM 3442697- Request a headset swap out following headset is broken.HME Headset HS6200	Replace MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688144601	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19688144801						



Run Sheet

Date	22/10/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	6
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Job # 4269849	Customer	Vista Retail Support Limited		Job Address
SLA Window	21/10/2025 09:00 - 22/10/2025 17:00	Contact Name	.	MCDONALDS - NCR
Activity	NON TECH EXCHANGE	Contact Phone	.	WATERS MEETING ROAD
Priority	ND 1700			ASTLEY BRIDGE
Ref 1	3442711			BOLTON
Ref 2				LANCASHIRE
No. of Parts	1			BOLTON BL1 8TT

Instructions 1	Instructions 2
<p>Drive Thru Access Hours: 24h Store Access Hours: 24h 3442711- Side 2 printer not working</p>	<p>***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688146101	MCD-PTR-LAB3-	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19688146301						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Berlindo D`Assuncao 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
Job # 4270270		Customer		Paypoint Network Limited - UK		Job Address	
SLA Window		21/10/2025 16:11 - 22/10/2025 13:00		Contact Name	MANAGER	FERN GORE NEWS & CONVENIENCE FERN GORE NEWS & CONVENIENCE 45 FERN GORE AVENUE ACCRINGTON BB5 0NF	
Activity		TECH EXCHANGE		Contact Phone	01254234238		
Priority		4HR					
Ref 1		02640576					
Ref 2							
No. of Parts		0					
Instructions 1				Instructions 2			
38951206//02640576//T3				Swap reason: PPOS Unit Problem			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
Job # 4270422		Customer		Computacenter - British Telecom		Job Address	
SLA Window		22/10/2025 09:00 - 22/10/2025 17:00		Contact Name	Aaminah Patel	BRITISH TELECOM PLC_(0081049580) BT Globe Way BT Globe Way BB5 0FL	
Activity		NON TECH EXCHANGE		Contact Phone	###		
Priority		ND 1700					
Ref 1		24546000					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Make: HP Model: EB 640 Serial Number: 5CD51010D5 Asset: 5CD51010D5 NamAaminah Patel Contact number 07930992541				No Instructions			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19690279101	4802947	4802947					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19690279301	4802947	4802947					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4270096	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	21/10/2025 14:28 - 22/10/2025 17:00	Contact Name	JAVED BAPU		30 CALGARY AVENUE 30 CALGARY AVENUE BLACKBURN BB2 7DS
Activity	COLLECTION	Contact Phone	07977 690 249		
Priority	ND 1700				
Ref 1	44966				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>*PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Berlindo D`Assuncao 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4270064	Customer	INTERCITY / SALVATION ARMY		Job Address
SLA Window	21/10/2025 14:17 - 22/10/2025 14:00	Contact Name	DUTY MANAGER	SALVATION ARMY THE SALVATION ARMY SCHOOL STREET DARWEN BB3 1BE
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	Darwen 671			
Ref 2	IMS13949			
No. of Parts	0			

Instructions 1	Instructions 2
attend at 13:30 and join meeting at 2pm	jot form link : https://satcol.jotform.com/team/it/shop-upgrade-completion-form engineer needs to be on site for 13:30 to swap equipment before joining a Teams bridge call for 2pm to complete the call. Updated script and call details will be sent by James Stirk to attending engineer ENGINEER MUST RETURN INTERCITY SPARES KIT TO CAMBRADGE ONLY ON THE REPLEN LABEL PROVIDED. all legacy comms kit must stop on site after new equipment has been installed.Only spares package containing any cables/adaptors or extension lead not used has to be returned on the replen label provided. Teams Dial In Number Team Passcode 2045669685 85948438#

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4269946	Customer	Computacenter Limited		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Jack Ward	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000488833			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield	{"requested_for_markets": "No", "employment_type": "Permanent Employee", "cost_centre_number": "428481", "u_site": "Chester Cawley House", "req_for_site_information": "head_office", "requested_for_first_name": "Jack", "requested_for_last_name": "Ward", "intune_device_id": "107b665b-1560-4a2f-93fb-a2abd8fe84ee", "order_guide": "5CG2373LXH", "requester_email": "Jack.Ward1@lloydsbanking.com", "requested_for_user_id": "5597500", "role_user": "false", "domain": "GLOBAL", "contact_email_address": "jackdaniel.hanson@lloydsbanking.com", "location": "Chester", "identity_active": "true", "req_by_site_information": "head_office", "requested_for_head_office": "5CG2373LXH", "requester_email": "Jack.Ward1@lloydsbanking.com", "requested_for_user_id": "5597500", "role_user": "false", "domain": "GLOBAL", "contact_email_address": "jackdaniel.hanson@lloydsbanking.com", "location": "Chester"}, {"check_box": "HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB", "request_type": "15", "u_special_requirements": "No", "line_manager_id": "Nicola Birkett", "u_device_name": "5CG2373LXH - HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB", "identity_active": "true", "req_by_site_information": "head_office", "requested_for_head_office": "5CG2373LXH", "requester_email": "Daniel.Hanson@lloydsbanking.com", "requested_for_user_id": "5597500", "role_user": "false", "domain": "GLOBAL", "contact_email_address": "Daniel.Hanson@lloydsbanking.com", "location": "Chester", "identity_disabled": "false"}]

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196882871	0000000000048275B	1G:GB-DLM Box Laptop	000000000000000382			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4269951	Customer	Secure Retail Limited		Job Address
SLA Window	21/10/2025 12:28 - 22/10/2025 17:00	Contact Name	EMMA HILTON	JEWSO LTD JEWSO LTD PINFOLD LANE INDUSTRIAL ESTATE BUCKLEY CH7 3PL
Activity	TECH EXCHANGE	Contact Phone	44 7548 097986	
Priority	ND 1700			
Ref 1	00061016			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Saint Gobain - VX820 Script	Please exchange: 900-245-818/30841257

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688588401						



Run Sheet

Daniel Hanson 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4269814	Customer	Computacenter - Kingfisher			Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Matthew Cash-Francis		KINGFISHER INFORMATION TECHNOLOGY (
Activity	MANPOWER	Contact Phone	+44 1745 343331		Rhyll Trade Park, Ffordd Derwen, Rhyll Trade Park, Ffordd Derwen, LL18 2AZ
Priority	Timed				
Ref 1	24484500				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
TILL02 - Failed to load profile services Engineer to attend and rebuild device via USB. USB stick will be on site. Instructions for engineers is attached.	Category: I have a till query Sub Category: Windows 10 Base Unit Symptom: Other Description: TILL NO: 02 HOST NAME: kf4ce92116h IP ADDRESS: 10.66.248.102 PED Model: PEDVX820 DUET LOCATION: SFDRA2-Rhyll Trade Counter FAULT DESCRIPTION: Failed to load profile services error on the till unable to log in ERROR: NA FIX ATTEMPTS: Restarting the till wouldn't help. REBOOTED: Yes CONTACT NAME/CONTACT NUMBER: Matthew Cash-Francis - +44 1745 343331 WHEN IS THE USER AVAILABLE (Not store opening times): 2:45pm today but others can also assist in the store until 8pm - Engineer to attend and rebuild device via USB. USB stick will be on site. Instructions for engineers is attached.

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4269948	Customer	Computacenter Limited		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Sophie Espley	Rhyd 10-14 Queen Street Rhyd 10-14 Queen Street 10-14 Queen Street
Activity	DE-INSTALL	Contact Phone		RHYD Wales LL18 1RY
Priority	ND 1700			
Ref 1	WOT000488861			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
De-install use packaging from Hatfield	{"requested_for_markets": "No", "employment_type": "Permanent Employee", "cost_centre_number": "77481500", "u_site": "Rhyd 10-14 Queen Street", "req_for_site_information": "lloyds_branch", "requested_for_first_name": "Sophie Espley", "intune_device_id": "41eaf99c-d154-4227-86f7-4760087cf72", "order_guide": "i5", "identity_active": "true", "req_by_site_information": "head_office", "requester_mobile_loading": "false", "serial_number": "013447222357", "requester_email": "9224551@nloydsbanking.com", "role_user": "true", "domain": "GLOBAL", "contact_email_address": "sophieespley24@hotmail.com", "location": "Belfast"}, {"requested_for_last_name": "Espley", "contact_phone_number": "07922602216", "form": "V41492503870", "requested_for_user_id": "9224551", "Request Type": "15", "u_special_requirements": "No", "line_manager_id": "Emma Giblin", "u_device_name": "013447222357 - Microsoft Surface Laptop 4 N/A", "checkin_out": "Remove", "Serial": "DEVICE_REFRESH_LAPTOP", "collect_deliver_to": "Office", "location": "1", "account": "GLOBAL9224551", "type_code": "15", "cost_centre": "Rhyd (774815)", "identity_disabled": "false"}]

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196884205	0000000000048275B	G:GB-DLM Box Laptop	0000000000000384			



Run Sheet

Daniel Hanson 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4269792	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	22/10/2025 08:00 - 22/10/2025 18:00	Contact Name	LLANDUDNO JUNCTION NLC9616 TFW Dep	TRANSPORT FOR WALES (Llandudno Junction) Conwy Road Gwynedd Llandudno Junction LL31 9NB
Activity	TECH EXCHANGE	Contact Phone	02920 320 178 / 02920 320 342	
Priority	ND 1800			
Ref 1	C5322891			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 22/10/2025 20:00 SLA: ND 22/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history::</p> <pre>##### Call 5322891 Problem Web Service qws_uk Tue 21 Oct 2025 10:12:35 A+C+P</pre> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8566TA23 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conwy Road call.city=Llandudno Junction call.customerid=INC18347314 call.problem=++ 020-043318 ++ NLC9616 Llandudno Junction set 5 PED - Tamper alert call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=10/21/2025 11:11:33 AM</p> <pre>##### Call 5322891 Problem Web Service qws_uk Tue 21 Oct 2025 10:12:35 A+C+P</pre> <p>...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687879401	_SXASSET-LABEL	\$XASSET-LABELSV2				
19687879001	_TWMIUM020DE	M2E:M020 TFW MOBILE LIVE	02000303002020	122135		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687879601	_SXASSET-LABELS	SXASSET-LABELSV2				
19687879201	_TWMIIUM020DE	MR2E:M020 TFW MOBILE LIVE	02000303002020	122135		

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4269752	Customer	POSTURITE LIMITED			Job Address
SLA Window	21/10/2025 09:46 - 22/10/2025 17:00	Contact Name	ERIKA GOUGH		EIFION STORES 9 CHURCH STREET BLAENAU FESTINIOG LL41 3HB
Activity	CHAIR INSTALL	Contact Phone	07840724109		
Priority	ND 1700				
Ref 1	DEL1639740				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: No setup required. Please deliver chair to Eifion Stores I will arranged transport from there. *** Please call 1 hour before arrival. Customer Ref / PO: 6211980 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1639740&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1639740&address</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687601701	1301037	RH New Logic 220 High Back wit				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4269790	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	22/10/2025 08:00 - 22/10/2025 19:00	Contact Name	HOLYHEAD NLC7830 TFW Depot	TRANSPORT FOR WALES (Holyhead)
Activity	TECH EXCHANGE	Contact Phone	02920 320 322 / 07741 249 783	Station Approach Gwynedd Holyhead LL65 1DQ
Priority	ND 1900			
Ref 1	C5322889			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 22/10/2025 20:00 SLA: ND 22/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322889 Problem Web Service qws_uk Tue 21 Oct 2025 10:11:36 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8565TA23 contract.pkey=23200 call.poms=1 call.zip=LL65 1DQ call.address=Station Approach call.city=Holyhead call.customerid=INC18199658 call.problem=++020-112201++ NLC7830 Holyhead 020 - 112201 PED Bluetooth has disappeared and cannot be re-call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=10/21/2025 11:10:55 AM ##### Call 5322889 Problem Web Service qws_uk Tue 21 Oct 2025 10:11:36 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687873801	_SXASSET-LABELSV2					
19687873301	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020122311			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687874001	_SXASSET-LABELSV2					
19687873601	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020122311			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4269793	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	22/10/2025 08:00 - 22/10/2025 19:00	Contact Name	HOLYHEAD NLC7830 TFW Depot	TRANSPORT FOR WALES (Holyhead)
Activity	TECH EXCHANGE	Contact Phone	02920 320 322 / 07741 249 783	Station Approach Gwynedd Holyhead LL65 1DQ
Priority	ND 1900			
Ref 1	C5322890			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 22/10/2025 20:00 SLA: ND 22/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322890 Problem Web Service qws_uk Tue 21 Oct 2025 10:11:52 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8565TA23 contract.pkey=23200 call.poms=1 call.zip=LL65 1DQ call.address=Station Approach call.city=Holyhead call.customerid=INC18332822 call.problem=++020-043793++NLC7830 Holyhead 020-043793 NLC 7830 Site Holyhead RSPID 3326 Set Number 12 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=10/21/2025 11:11:11 AM ##### Call 5322890 Problem Web Service qws_uk Tue 21 Oct 2025 10:11:52 A+C+P ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687875701	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	122469		
19687876101	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4268780	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	20/10/2025 09:28 - 22/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0534120			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - Hewlett Packard Inc. :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 000000000004828238 collect device - UK040180 - HP 840 G8 i7/5CG22120V7

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19683745801						

Returned Items



Run Sheet

Asif Alam 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4269926	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	21/10/2025 12:09 - 22/10/2025 16:30	Contact Name	NELI.BOYANOVA.KOSTOVA@HSBC.COM		COMPUTACENTER HSBC 2 AND 4 ST ANN'S SQUARE MANCHESTER GREATER MANCHESTER ST ANNS SQUARE MANCHESTER M2 7HD
Activity	TECH EXCHANGE	Contact Phone	07432615389		
Priority	ND 1600				
Ref 1	INC50402770				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Stc

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688516701						



Run Sheet

Asif Alam 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4267811	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	17/10/2025 09:00 - 22/10/2025 18:00	Contact Name	ASHIA SAEED	369 CLAREMONT ROAD
Activity	NON TECH EXCHANGE	Contact Phone	07977655802	369 CLAREMONT ROAD MANCHESTER M14 7PA
Priority	ND 1800			
Ref 1	5322583 / INC9181705			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ashia.saeed@natwest.com /_NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19680206101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4270169	Customer	Computacenter John Lewis		Job Address
SLA Window	21/10/2025 14:52 - 22/10/2025 22:00	Contact Name	THE MANAGER	JOHN LEWIS FIRST FLOOR SCOTSCROFT TOWERS BUSINESS PARK WILMSLOW ROAD MANCHESTER M20 2RY
Activity	TECH EXCHANGE	Contact Phone	01614955459	
Priority	ND 1700			
Ref 1	24551107			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
PLEASE SWAP UNIT	Till Host Name: DB-C-C70146383 Till Number / User ID: 383 Device Type (PED etc): Epos till Make/Model: Ingenico iPP350 Generic Serial Number (S/N): 13327PP80420428 Exact Till Location (Floor Dept/Section Detail): OST - Desk 13 Contact Number: 01614955459 Fault: PED shows tamper alert message.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19689359001	4856877	JLP: INGENICO IPP350:P2PE PED	11362PP70807541			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19689359201	4856877	JLP: INGENICO IPP350:P2PE PED	11362PP70807541			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4266686	Customer	Computacenter Horizon Project		Job Address
SLA Window	16/10/2025 09:32 - 22/10/2025 17:00	Contact Name	MERCEDES HIORNS.....	MERCEDES HIORNS..... 37 PARKEND ROAD MANCHESTER LANCASHIRE
Activity	IMAC DELIVERY	Contact Phone	7999469543	M23 2QP PARKEND ROAD MANCHESTER M23 2QP
Priority	ND 1400			
Ref 1	2845885_FDBUN_M23 2QP_2210			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
09:00 - 17:00 - Home User Doorstep Delivery Only	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19674844401						

Returned Items



Run Sheet

Asif Alam 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4270321	Customer	Computacenter JLP		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Bushra Saeed	JOHN LEWIS PLC (0081024546) JL Cheadle Wilmslow Road JL Cheadle Wilmslow Road SK8 3BZ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	24547616			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
sset: Ingenico iPP350 Generic Serial No: GENERIC-0018 Category: Hardre SubCategory: Component ePOS Till Issue - CH-C-S50120832 - Card Rear (PED) (Ingenico IPP350) - Sorry not in use error. Web logging	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688897601	4856877	4856877				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4270343	Customer	Computacenter JLP		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Lucy Collier	JOHN LEWIS PLC (0081024546) JL Cheadle Wilmslow Road JL Cheadle Wilmslow Road SK8 3BZ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	24547968			
Ref 2	PO Monthly			
No. of Parts	2			

Instructions 1	Instructions 2
Asset: Ingenico iPP350 Generic Serial No: GENERIC-0018 Category: Harare SubCategory: Component ePOS Till Issue - CH-C-S70102811 - Card Reer (PED) (Ingenico IPP350) Till Host Name: CH-C-S70102811 Till Num	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19689055601	4856881	4856881				
19689056001	4856877	4856877				



Run Sheet

Stephen Fitton 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4269673	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 07:11 - 22/10/2025 17:00	Contact Name	ALICIA DURNEY	MERSEY CARE NHS TRUST CLOCK VIEW HOSPITAL 2A OAKHOUSE PARK, WALTON LIVERPOOL L9 1EP
Activity	CHAIR INSTALL	Contact Phone	01513307314	
Priority	ND 1700			
Ref 1	DEL1638761			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 345103996/Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1638761&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1638761&address=Mersey%20Care%20NHS%20Trust Clock%20View%20Hospital LIVERPOOL 2A%20Oakhouse%20Park %20Walton L9%201EP >Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687054001	100092832	P-Sit High back - Black With:				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687054201	100092832	P-Sit High back - Black With:				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4269746	Customer	POSTURITE LIMITED		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 16:00	Contact Name	DAVID ROBERTS	FLOOR 1 ZONE C 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000553878	
Priority	ND 1600			
Ref 1	DEL1638476			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Customer on site between 8am-4pm*** Please call 1 hour before arrival.Customer Ref / PO: 6000273621Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1638476&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Floor%201%20Zone%20c 31%20Water%20Street LIVERPOOL L2%20RD >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19683427801	100144133	Positiv ME300 (High Back)				

Returned Items



Run Sheet

Stephen Fitton 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4269674	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 07:10 - 22/10/2025 17:00	Contact Name	SHRI HARI RATHINAM	COSTAIN LTD APTMENT 5, AXON HOUSE, 1 BUXTON ROAD WEST, DISLEY STOCKPORT SK12 2AE
Activity	CHAIR INSTALL	Contact Phone	07552552955	
Priority	ND 1700			
Ref 1	DEL1639587			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 79876Items on order:3823002 - DESKSIMPLE - Positiv Sc</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687052401	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687052601	9900002	Homeworker Ergonomic Chair - W				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4269933	Customer	Vista Retail Support Limited		Job Address
SLA Window	21/10/2025 09:00 - 22/10/2025 17:00	Contact Name	.	MCDONALDS - NCR 260 LONDON ROAD HAZEL GROVE
Activity	NON TECH EXCHANGE	Contact Phone	.	STOCKPORT CHESHIRE STOCKPORT SK7 4RD
Priority	ND 1700			
Ref 1	3442927			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3442927: headset replacement	***BACK DOOR SWAP ONLY*** MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688529301	MCD-HSET-QUA	QUAIL HEADSET				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19688529501						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Stephen Fitton 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4269679	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 07:15 - 22/10/2025 17:00	Contact Name	ISABEL MORGAN	DAI LIMITED T/A DEMATIC SOFTWA MILAN COURT BIRD HALL LANE STOCKPORT SK3 0WZ
Activity	CHAIR INSTALL	Contact Phone	07516504655	
Priority	ND 1700			
Ref 1	DEL1635197			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: there is a car park and a lift so delivery should be fine *** Please call 1 hour before arrival. Customer Ref / PO: 4700340049 / GB20Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1635197&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1635197&address</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687058701	500000714	Adapt 680 (large seat/extr hi				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4269875	Customer	POSTURITE LIMITED			Job Address		
SLA Window	21/10/2025 10:55 - 22/10/2025 17:00	Contact Name	ANTHONY WRAY		ISIO 3 HARDMAN SQUARE MANCHESTER M3 3EB		
Activity	CHAIR INSTALL	Contact Phone	07741172021				
Priority	ND 1700						
Ref 1	DEL1632993						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: DSE.17092025.AWItems on order:2333082 - DESKACC - Wellness Anti	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688169201	100130371	RH New Logic 220 High Back Cha				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Stephen Fitton 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4269680	Customer	POSTURITE LIMITED		Job Address
SLA Window	21/10/2025 07:16 - 22/10/2025 17:00	Contact Name	CHRISTINA ROBERTS	CHRISTINA ROBERTS 19 HALLSTEAD AVENUE LITTLE HULTON MANCHESTER M38 0DL
Activity	CHAIR INSTALL	Contact Phone	07807080999	
Priority	ND 1700			
Ref 1	DEL1635193			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: there is street parking the office area does have a rear back door due to animals and my dad having a weakened immune system we would be using that entrance just to prevent animals escaping and ensure my dadd's health. there are 5/6 steps in the front garden leading up to the house *** Please call 1 hour before arrival.Customer Ref / PO: PST0178610 PSJ0239623Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687061101	100118058	Adapt 522 (medium seat/medium				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Claire Booth 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4270039	Customer	HCL Barclays			Job Address
SLA Window	21/10/2025 13:53 - 22/10/2025 17:00	Contact Name	MICHAEL BARNETT		38 SISKIN CLOSE 38 SISKIN CLOSE WINSFORD CW7 4FH
Activity	COLLECTION	Contact Phone	07769696992		
Priority	ND 1600				
Ref 1	TASK3234785				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688954201	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19688954401	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4269345	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Ade Welsh	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447901511446	
Priority	ND 1700			
Ref 1	WOT000488019			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-20""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000007450_UK10_EUSAP SAP S4 Hana Programme - UK""Cost Center Account Number":"CC_0000007450_UK10_EUSAP"}</pre>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196857574	00000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13BK6W				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196857576						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4269768	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name		Glen Durban	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone		+447543772675	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000478576				England
Ref 2					SK10 2NA
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-10-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000002948_UK10_EUSAP", "Zoladex Technical", "Cost Center Account Number": "CC_0000002948_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196720112	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0XXHQ1			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196720114						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4269769	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Alana Nelson	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000463198			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-22""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000008127_UK10_EUSAP Macclesfield Scientific Services""Cost Center Account Number":"CC_0000008127_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196720527	00000000000460BAZ9	29GB-USED_Len TP T14s G4 AMD R5	GM0LW18T			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196720532						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4269770	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name		Sarah Hunter	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone		123456	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000478919				England
Ref 2					SK10 2NA
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-10-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004095_UK10_EUSAP", "Cost Center Account Number": "CC_0000004095_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196720519	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0P8482			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196720521						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4269771	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Nicholas Pedge	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447385083135	
Priority	ND 1700			
Ref 1	WOT000482614			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-22""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000004095_UK10_EUSAP Chem Dev Central""Cost Center Account Number": "CC_0000004095_UK10_EUSAP"}</pre>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196744246	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0XXHL1			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196744248						

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4269773	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	James O'Leary	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447899055060	
Priority	ND 1700			
Ref 1	WOT000484481			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-22""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000008783_UK10_EUSAP 3PS (UK)" "Cost Center Account Number":"CC_0000008783_UK10_EUSAP"}</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196774044	000000000004693428	3428GB-USED_Len TP X1 CARB G12 i7 LTE	PF5BCAVQ			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196774046						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4269775	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Josie Wright	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447827843820	
Priority	ND 1700			
Ref 1	WOT000488091			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-21""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000001540_UK10_EUSAP GQDeviceQualityOpsUK""Cost Center Account Number":"CC_0000001540_UK10_EUSAP"}</pre>

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196858564	00000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13C9H0				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196858566						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4270110	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Murray Tait	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000489398			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-10-22", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004374_UK10_EUSAP", "R&D IT - Projects UK", "Cost Center Account Number": "CC_0000004374_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196888266	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BJWX				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Claire Booth 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4270352	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 16:30	Contact Name	ZOE.A.BEDDARD@HSBC.COM		COMPUTACENTER HSBC 70 STOCKPORT ROAD HYDE MANCHESTER SK14 5QT
Activity	NON TECH EXCHANGE	Contact Phone	07544305863		
Priority	ND 1600				
Ref 1	INC50399770r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	L14 (Vdi)

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4270248	Customer	PayPoint Unscheduled		Job Address
SLA Window	21/10/2025 15:45 - 22/10/2025 17:00	Contact Name	MUKHLIS KHOSHNAW	LODGE LANE MINI MARKET 188 LODGE LANE LIVERPOOL L8 0QW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31194764			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1	Unscheduled collection - ensure you have the letter for site (available on google drive) - 34038532

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19689705501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19689705701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Osama Shahhoud 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4269744	Customer	Computacenter John Lewis			Job Address
SLA Window	21/10/2025 09:38 - 22/10/2025 17:00	Contact Name		PETER BARTLETT	JOHN LEWIS JOHN LEWIS 70 SOUTH JOHN STREET LIVERPOOL L1 8BJ
Activity	TECH EXCHANGE	Contact Phone		01517053870	
Priority	ND 1700				
Ref 1	24544216				
Ref 2	PO Monthly				
No. of Parts	1				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	Catering Register Issuelp-h-s0293a - Cash Drawer (Flex) Till Host Name: lp-h-s0293a Till Number / User ID: lp-h-s0293a Device Type (PED etc): Cash drawer Make/Model: Skimmer Cash Drawer Generic Serial Number (S/N):NA Exact Till Location (Floor Dept/Section Detail): 3rd floor place to eat restaurant Contact Number: 01517053870 Fault:Skimmer cash drawer is constantly open won't close

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687567401	4856875	JLP:APG CASH DRW SKIMMER SECU-	657FJ23			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687567601	4856875	JLP:APG CASH DRW SKIMMER SECU-	657FJ23			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Osama Shahhoud 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4269664	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	21/10/2025 06:46 - 22/10/2025 20:00	Contact Name	AINTREE NLC2125 MER HUB STATION	MERSEYRAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE
Activity	TECH EXCHANGE	Contact Phone	0151 955 2440	
Priority	ND 1900			
Ref 1	C5322870			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 22/10/2025 20:00 SLA: ND 22/10/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5322870 Problem Web Service qws_uk Tue 21 Oct 2025 06:46:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4057TRD3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC18365735 call.problem=NLC2125 Aintree Window 30 Magnetic strip failure NLC 2125 Site Name Aintree call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=10/21/2025 7:45:20 AM ##### Call 5322870 Problem Web Service qws_uk Tue 21 Oct 2025 06:46:05 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687030301	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	31251			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687030501	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	31251			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Osama Shahhoud 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4269971	Customer	Computacenter Limited		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Abbie Edwards	Liverpool 145 Cherryfield Drive Liverpool 145 Cherryfield Drive 145 Cherryfield Drive, Kirkby LIVERPOOL England L32 8SE
Activity	DE-INSTALL	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000488787			
Ref 2				
No. of Parts	1			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196881850	0000000000048275B7C	:GB-DLM Box Laptop	0000000000000000389			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196881852		Microsoft Surface Laptop 4 N/A i5	006616222357			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Osama Shahhoud 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4269717	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	21/10/2025 08:49 - 22/10/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO STORES LTD TESCO STORES LTD TOWN LANE KEW SOUTHPORT PR8 5JH
Activity	PROJECT	Contact Phone	StoreDutyManage	
Priority	ND 1700			
Ref 1	SOUTHPORT EXTRA			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
DELIVERY ONLY	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687382001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	1
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Job # 4268338	Customer	Computacenter - JLP Project		Job Address
SLA Window	22/10/2025 18:00 - 22/10/2025 18:00	Contact Name	DUTY MANAGER	waitrose Three Tuns Lane, Sefton, Formby, Merseyside Merseyside L37 4AJ
Activity	PROJECT	Contact Phone	-	
Priority	ND 1800			
Ref 1	749 - Formby			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
please allocate to Mark Hosie. be onsite at 18:00. Second man helping the customer installing switches testing and boxing up of old hardware. Nothing to be taken to or removed from site – manpower only – James Stirk will send 1 pager guide out please follow	Call James Stirk on 07825 092919 if engineer is going to be late to site or has any issues with completing the job

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

David Hargreaves 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4270200	Customer	Vista Retail Support Limited		Job Address
SLA Window	21/10/2025 09:00 - 22/10/2025 17:00	Contact Name	,	MCDONALDS - NCR 103 BURY NEW ROAD WHITEFIELD LANCASHIRE WHITEFIELD M45 7EG
Activity	NON TECH EXCHANGE	Contact Phone	,	
Priority	ND 1700			
Ref 1	3443211			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3443211/3443216: please arrange 2 drive thru headset swaps Backdoor swaps	***BACK DOOR SWAP ONLY*** MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19689513901	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				



Run Sheet

David Hargreaves 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4270201	Customer	Vista Retail Support Limited		Job Address
SLA Window	21/10/2025 09:00 - 22/10/2025 17:00	Contact Name	.	MCDONALDS - NCR 103 BURY NEW ROAD WHITEFIELD LANCASHIRE WHITEFIELD M45 7EG
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3443216			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3443211/3443216: please arrange 2 drive thru headset swaps Backdoor swaps	***BACK DOOR SWAP ONLY*** MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19689518501	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				



Run Sheet

David Hargreaves 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4270225	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	21/10/2025 15:30 - 22/10/2025 17:00	Contact Name	SURBIR BHATIA	ONE STOP 146 TOTTINGTON ROAD BURY LANCASHIRE BL8 1RU
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31106286			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	34030098 34526758

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19689601701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19689601901						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4269877	Customer	Secure Retail Limited		Job Address
SLA Window	21/10/2025 10:59 - 22/10/2025 17:00	Contact Name	MANAGER ON DUTY	JEWSO LTD JEWSO LTD HIGHER MILLS BRIDGE STREET BURY BL9 6HH
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	00060977			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Saint Gobain - VX820 Script	Please exchange: 332-489-561/33718118

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19688180901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4270255	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	21/10/2025 15:49 - 22/10/2025 13:00	Contact Name	MANAGER	THE PAPER SHOP THE PAPER SHOP 113 SANDY LANE ROCHDALE OL11 5DG
Activity	TECH EXCHANGE	Contact Phone	01706644365	
Priority	4HR			
Ref 1	02640313			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34044258//21145/T3	<p>Case Number: 02640313</p> <p>Swap type: Swap Required</p> <p>Swap reason: Printer Fault</p> <p>Device Type: PP1</p> <p>TID Number: 34044258</p> <p>Serial Number:</p> <p>Site ID: 21145</p> <p>Description: Hardware issues with the printer - Printer malfunctioning</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

David Hargreaves 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4270230	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	21/10/2025 15:30 - 22/10/2025 17:00	Contact Name	HEMIN AHMAD RASHID	INTERNATIONAL STORE 43 PENNY MEADOW ASHTON-UNDER-LYNE LANCASHIRE OL6 6HG
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31283488			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	37594933 38946212 38967297

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19689605901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19689606101						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4269850	Customer	Vista Retail Support Limited		Job Address
SLA Window	21/10/2025 10:51 - 22/10/2025 17:00	Contact Name		MCDONALDS - NCR CABLES RETAIL PARK WARRINGTON ROAD PRESCOT LANCASHIRE PRESCOT L34 5QX
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3442483			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Drive Thru Access Hours: 5am-00pm Store Access Hours: 5am-00pm	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4270418	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	22/10/2025 09:30 - 22/10/2025 18:00	Contact Name	Alex		O2 LIVERPOOL - NEW MERSEY 0461 SPEKE LIVERPOOL L24 8QB
Activity	TECH EXCHANGE	Contact Phone	441514941070 / 07865753673		
Priority	ND 1800				
Ref 1	C5322986				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
ND 22/10/2025 18:00 SLA: ND 22/10/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2HEP1RL97AA x 1	Problem: [TC] HP Engage One 2D scanner faulty Root Cause: UNKNOWN Action: Engineer to test and if necessary replace and reconfigure the HP USB Engage One scanner or stand. If stand is physically damaged please check manager is aware and add note to explain damage in call. Test: Engineer or User to test URL: Call history: ##### Call 5322986 Problem Web Service qws_uk Tue 21 Oct 2025 18:05:13 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0461TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007389675 call.problem=HW - 0461 - 03 - Barcode scanner - Faulty scanner (Functional) call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/HPSscanner call.priority=2-Medium call.datereported=10/21/2025 6:05:10 PM ##### Call 5322986 Problem Web Service qws_uk Tue 21 Oct 2025 18:05:13 A+C+P SITE OPENING TIMES [Liverpool - New Mersey] Mon-Wed: 09:30-18:00 Thu-Fri: 09:30-19:00 Sat: 10:00-18:00 Sun: 10:00-16:00...

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4269772	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/10/2025 09:00 - 22/10/2025 17:00	Contact Name	Olivia McBride	Astrazeneca Speke Reception.
Activity	DELIVERY	Contact Phone	Unknown	Astrazeneca Speke Reception. To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000484236			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-22""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"undefined""Cost Center Account Number":"undefined""Cost Center Code":"undefined"}</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196766883	00000000000460	BA19GB-USED_Len TP T14s G4 AMD R5	GM0QAQ17			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196766885						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4266685	Customer	Computacenter Horizon Project		Job Address
SLA Window	16/10/2025 09:32 - 22/10/2025 17:00	Contact Name	CHLOE MORRIS.....	CHLOE MORRIS..... 32 WORCESTER COURT..... RUNCORN WA7 5FT
Activity	IMAC DELIVERY	Contact Phone	7757485976	WORCESTER COURT RUNCORN WA7 5FT
Priority	ND 1400			
Ref 1	2845885_FDBUN_WA7 5FT_2210			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
09:00 - 17:00 - Home User Doorstep Delivery Only	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19674845401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 22/10/2025

Date	22/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4269781	Customer	Computacenter - Waitrose		Job Address
SLA Window	21/10/2025 10:05 - 22/10/2025 22:00	Contact Name	THE MANAGER	WAITROSE WAITROSE LTD 22 LONDON ROAD NORTHWICH CW9 5HD
Activity	TECH EXCHANGE	Contact Phone	0000	
Priority	ND 1700			
Ref 1	24547634			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
PLEASE SWAP UNIT	<p>759TP111 - Cahier displayBA93 cable broken - 759 Northwich</p> <p>Web logging</p> <p>Make/Model: Wincor Nixdorf BA93 Cashier Display</p> <p>Till Number: 759TP111</p> <p>Fault/Attempted Triage: Cable swapped on last visit still did not work need to swap display</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19687825201	4856821	WAIT:DNixdorf BA93W POS Touchs	96GM647220			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19687825401	4856821	WAIT:DNixdorf BA93W POS Touchs	96GM647220			

Engineer Closure Notes

Customer Print	
Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19680206101	5322583 / INC9181705	4267811	NON TECH EXCHANGE	369 CLAREMONT ROAD, 369 CLAREMONT ROAD, MANCHESTER, M14 7PA	Asif Alam	17/10/2025 09:00 22/10/2025 18:00	22/10/2025	
Computacenter Limited - HSBC	19688516701	INC50402770	4269926	TECH EXCHANGE	COMPUTACENTER HSBC, 2 AND 4 ST ANN'S SQUARE MANCHESTER GREATER MANCHESTER, ST ANNS SQUARE, MANCHESTER, M2 7HD	Asif Alam	21/10/2025 12:09 22/10/2025 16:30	22/10/2025	
Computacenter John Lewis	19689359001	24551107	4270169	TECH EXCHANGE	JOHN LEWIS, FIRST FLOOR SCOTSCROFT, TOWERS BUSINESS PARK, WILMSLOW ROAD, MANCHESTER, M20 2RY	Asif Alam	21/10/2025 14:52 22/10/2025 22:00	22/10/2025	
Computacenter Horizon Project	19674844401	2845885_FDBU N_M23 2QP_2210	4266686	IMAC DELIVERY	MERCEDES HIORNS....., 37 PARKEND ROAD MANCHESTER LANCASHIRE M23 2QP, PARKEND ROAD, MANCHESTER, M23 2QP	Asif Alam	16/10/2025 09:32 22/10/2025 17:00	22/10/2025	
Computacenter PwC NON TECH EXCHANGE	19683745801	PAR0534120	4268780	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Asif Alam	20/10/2025 09:28 22/10/2025 17:30	22/10/2025	
Computacenter JLP	19688897601	24547616	4270321	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), JL Cheadle Wilmslow Road , JL Cheadle Wilmslow Road , SK8 3BZ	Asif Alam	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter JLP	19689055601	24547968	4270343	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), JL Cheadle Wilmslow Road , JL Cheadle Wilmslow Road , SK8 3BZ	Asif Alam	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter JLP	19689056001	24547968	4270343	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), JL Cheadle Wilmslow Road , JL Cheadle Wilmslow Road , SK8 3BZ	Asif Alam	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	44966	4270096	COLLECTION	30 CALGARY AVENUE, 30 CALGARY AVENUE, BLACKBURN, BB2 7DS	Berlindo D'Assuncao	21/10/2025 14:28 22/10/2025 17:00	22/10/2025	
INTERCITY / SALVATION ARMY	(No Items)	Darwen 671	4270064	PROJECT	SALVATION ARMY, THE SALVATION ARMY, SCHOOL STREET, DARWEN, BB3 1BE	Berlindo D'Assuncao	21/10/2025 14:17 22/10/2025 14:00	22/10/2025	
Computacenter - British Telecom	19690279101	24546000	4270422	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), BT Globe Way , BT Globe Way , BB5 0FL	Berlindo D'Assuncao	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Paypoint Network Limited - UK	(No Items)	02640576	4270270	TECH EXCHANGE	FERN GORE NEWS & CONVENIENCE, FERN GORE NEWS & CONVENIENCE, 45 FERN GORE AVENUE, ACCRINGTON, BB5 0NF	Berlindo D'Assuncao	21/10/2025 16:11 22/10/2025 13:00	22/10/2025	
Vista Retail Support Limited	19688146101	3442711	4269849	NON TECH EXCHANGE	MCDONALDS - NCR, WATERS MEETING ROAD ASTLEY BRIDGE, BOLTON, LANCASHIRE, BOLTON, BL1 8TT	Berlindo D'Assuncao	21/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Vista Retail Support Limited	19688144601	3442697	4269848	TECH EXCHANGE	MCDONALDS - NCR, CRICKETERS WAY, PAVILION SQUARE WESTHOUGHTON, BOLTON, LANCASHIRE, BOLTON, BL5 3AJ	Berlindo D'Assuncao	21/10/2025 10:51 22/10/2025 17:00	22/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	19688954201	TASK3234785	4270039	COLLECTION	38 SISKIN CLOSE, 38 SISKIN CLOSE, WINSFORD, CW7 4FH	Claire Booth	21/10/2025 13:53 22/10/2025 17:00	22/10/2025	
Computacenter - Astra Zeneca	196857574	WOT000488019	4269345	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter - Astra Zeneca	196720112	WOT000478576	4269768	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter - Astra Zeneca	196720527	WOT000463198	4269769	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter - Astra Zeneca	196720519	WOT000478919	4269770	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter - Astra Zeneca	196744246	WOT000482614	4269771	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter - Astra Zeneca	196774044	WOT000484481	4269773	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter - Astra Zeneca	196858564	WOT000488091	4269775	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter - Astra Zeneca	196888266	WOT000489398	4270110	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter Limited - HSBC	(No Items)	INC50399770r	4270352	NON TECH EXCHANGE	COMPUTACENTER HSBC, 70 STOCKPORT ROAD, HYDE, MANCHESTER, SK14 5QT	Claire Booth	22/10/2025 09:00 22/10/2025 16:30	22/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196882871	WOT000488833	4269946	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Hurons Way, CHESTER, England, CH4 9FB	Daniel Hanson	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Secure Retail Limited	19688588401	00061016	4269951	TECH EXCHANGE	JEWSON LTD, JEWSON LTD, PINFOLD LANE INDUSTRIAL ESTATE, BUCKLEY, CH7 3PL	Daniel Hanson	21/10/2025 12:28 22/10/2025 17:00	22/10/2025	
Computacenter Limited	196884205	WOT000488861	4269948	DE-INSTALL	Rhyl 10-14 Queen Street, Rhyl 10-14 Queen Street, 10-14 Queen Street, RHYL, Wales, LL18 1RY	Daniel Hanson	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter - Kingfisher	(No Items)	24484500	4269814	MANPOWER	KINGFISHER INFORMATION TECHNOLOGY (, Rhyl Trade Park, Ffordd Derwen, , Rhyl Trade Park, Ffordd Derwen, , LL18 2AZ	Daniel Hanson	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19687879401	C5322891	4269792	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	Daniel Hanson	22/10/2025 08:00 22/10/2025 18:00	22/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19687879001	C5322891	4269792	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	Daniel Hanson	22/10/2025 08:00 22/10/2025 18:00	22/10/2025	
POSTURITE LIMITED	19687601701	DEL1639740	4269752	CHAIR INSTALL	EIFION STORES, 9 CHURCH STREET, BLAENAU FFESTINIOG, LL41 3HB	Daniel Hanson	21/10/2025 09:46 22/10/2025 17:00	22/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19687873801	C5322889	4269790	TECH EXCHANGE	TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ	Daniel Hanson	22/10/2025 08:00 22/10/2025 19:00	22/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19687873301	C5322889	4269790	TECH EXCHANGE	TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ	Daniel Hanson	22/10/2025 08:00 22/10/2025 19:00	22/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19687875701	C5322890	4269793	TECH EXCHANGE	TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ	Daniel Hanson	22/10/2025 08:00 22/10/2025 19:00	22/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19687876101	C5322890	4269793	TECH EXCHANGE	TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ	Daniel Hanson	22/10/2025 08:00 22/10/2025 19:00	22/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	19689601701	31106286	4270225	COLLECTION	ONE STOP, 146 TOTTINGTON ROAD, BURY, LANCASHIRE, BL8 1RU	David Hargreaves	21/10/2025 15:30 22/10/2025 17:00	22/10/2025	
Secure Retail Limited	19688180901	00060977	4269877	TECH EXCHANGE	JEWSON LTD, JEWSON LTD, HIGHER MILLS, BRIDGE STREET, BURY, BL9 6HH	David Hargreaves	21/10/2025 10:59 22/10/2025 17:00	22/10/2025	
Vista Retail Support Limited	19689513901	3443211	4270200	NON TECH EXCHANGE	MCDONALDS - NCR, 103 BURY NEW ROAD, WHITEFIELD, LANCASHIRE, WHITEFIELD, M45 7EG	David Hargreaves	21/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Vista Retail Support Limited	19689518501	3443216	4270201	NON TECH EXCHANGE	MCDONALDS - NCR, 103 BURY NEW ROAD, WHITEFIELD, LANCASHIRE, WHITEFIELD, M45 7EG	David Hargreaves	21/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Paypoint Network Limited - UK	(No Items)	02640313	4270255	TECH EXCHANGE	THE PAPER SHOP, THE PAPER SHOP, 113 SANDY LANE, ROCHDALE, OL11 5DG	David Hargreaves	21/10/2025 15:49 22/10/2025 13:00	22/10/2025	
PayPoint Network Ltd_Collections	19689605901	31283488	4270230	COLLECTION	INTERNATIONAL STORE, 43 PENNY MEADOW, ASHTON-UNDER-LYNE, LANCASHIRE, OL6 6HG	David Hargreaves	21/10/2025 15:30 22/10/2025 17:00	22/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	196888246	11872078	4270016	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, BLACKPOOL, FY1 4HU	John Paul Barron	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196888237	11872078	4270016	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, BLACKPOOL, FY1 4HU	John Paul Barron	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196888251	11872078	4270016	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, BLACKPOOL, FY1 4HU	John Paul Barron	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196888242	11872078	4270016	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, BLACKPOOL, FY1 4HU	John Paul Barron	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687072901	DEL1639481	4269689	CHAIR INSTALL	CO OPERATIVE FUNERAL CARE, 42 KELSO AVENUE, THORNTON-CLEVELEY S, FY5 3JG	John Paul Barron	21/10/2025 07:21 22/10/2025 17:00	22/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196890680	11873747	4270061	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Amounderness Way, CLEVERLEYS, FY5 3TS	John Paul Barron	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196890668	11873747	4270061	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Amounderness Way, CLEVERLEYS, FY5 3TS	John Paul Barron	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196890663	11873747	4270061	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Amounderness Way, CLEVERLEYS, FY5 3TS	John Paul Barron	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196890688	11873747	4270061	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Amounderness Way, CLEVERLEYS, FY5 3TS	John Paul Barron	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196890674	11873747	4270061	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Amounderness Way, CLEVERLEYS, FY5 3TS	John Paul Barron	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19688953601	DEL1637468	4270037	CHAIR INSTALL	LANCASTER UNIVERSITY, HEALTH INNOVATION ONE, SIR JOHN FISHER DRIVE, BAILRIGG, LANCASTER, LA1 4AT	John Paul Barron	21/10/2025 13:53 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687137801	DEL1638923	4269694	DESK INSTALL	STEWART.PATTERSON @WTWCO.COM, 13 HOLLINHURST AVENUE, PENWORTHAM, PRESTON, PR1 0AE	John Paul Barron	21/10/2025 07:45 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687137802	DEL1638923	4269694	DESK INSTALL	STEWART.PATTERSON @WTWCO.COM, 13 HOLLINHURST AVENUE, PENWORTHAM, PRESTON, PR1 0AE	John Paul Barron	21/10/2025 07:45 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687137803	DEL1638923	4269694	DESK INSTALL	STEWART.PATTERSON @WTWCO.COM, 13 HOLLINHURST AVENUE, PENWORTHAM, PRESTON, PR1 0AE	John Paul Barron	21/10/2025 07:45 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687137804	DEL1638923	4269694	DESK INSTALL	STEWART.PATTERSON @WTWCO.COM, 13 HOLLINHURST AVENUE, PENWORTHAM, PRESTON, PR1 0AE	John Paul Barron	21/10/2025 07:45 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687137805	DEL1638923	4269694	DESK INSTALL	STEWART.PATTERSON @WTWCO.COM, 13 HOLLINHURST AVENUE, PENWORTHAM, PRESTON, PR1 0AE	John Paul Barron	21/10/2025 07:45 22/10/2025 17:00	22/10/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02639793	4270020	TECH EXCHANGE	THE LOCAL SHOP, THE LOCAL SHOP, 38 CHARNOCK STREET, PRESTON, PR1 6DR	John Paul Barron	21/10/2025 13:37 22/10/2025 13:00	22/10/2025	
Vista Retail Support Limited	19688527501	3442603	4269934	NON TECH EXCHANGE	MCDONALDS - NCR, FOXHOLE ROAD, CHORLEY, LANCASHIRE, CHORLEY, PR7 1NW	John Paul Barron	21/10/2025 09:00 22/10/2025 17:00	22/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - JLP Project	(No Items)	749 - Formby	4268338	PROJECT	waitrose, Three Tuns Lane, Sefton, Formby, Merseyside, Merseyside, L37 4AJ	Mark Hosie	22/10/2025 18:00 22/10/2025 18:00	22/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19687062501	DEL1639591	4269682	CHAIR INSTALL	COSTAIN LTD, 35 WHITPARK GROVE, BURNLEY, BB12 0NR	Nadeem Saleem	21/10/2025 07:17 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19641241801	DEL1632208	4269829	CHAIR INSTALL	Wincanton - Defence Logistics Centre, 1 Petter Court, Samlesbury Enterprise Zone, Mellor Brook, Blackburn, Lancashire, BB2 7FS	Nadeem Saleem	22/10/2025 09:00 22/10/2025 13:00	22/10/2025	
POSTURITE LIMITED	19687045901	DEL1637986	4269670	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Nadeem Saleem	21/10/2025 07:01 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687042101	DEL1639008	4269667	CHAIR INSTALL	ROWAN VIEW RECEPTION MAGHULL H, PARKBOURN, OFF SCHOOL LANE, LIVERPOOL, L31 1HW	Nadeem Saleem	21/10/2025 06:58 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19690260501	DEL1640473	4270392	DESK INSTALL	VICTORIA LYNCH, 11 LIME TREE WAY, FORMBY, LIVERPOOL, L37 2LT	Nadeem Saleem	21/10/2025 17:12 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19690260502	DEL1640473	4270392	DESK INSTALL	VICTORIA LYNCH, 11 LIME TREE WAY, FORMBY, LIVERPOOL, L37 2LT	Nadeem Saleem	21/10/2025 17:12 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19690260503	DEL1640473	4270392	DESK INSTALL	VICTORIA LYNCH, 11 LIME TREE WAY, FORMBY, LIVERPOOL, L37 2LT	Nadeem Saleem	21/10/2025 17:12 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19690260504	DEL1640473	4270392	DESK INSTALL	VICTORIA LYNCH, 11 LIME TREE WAY, FORMBY, LIVERPOOL, L37 2LT	Nadeem Saleem	21/10/2025 17:12 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19690260505	DEL1640473	4270392	DESK INSTALL	VICTORIA LYNCH, 11 LIME TREE WAY, FORMBY, LIVERPOOL, L37 2LT	Nadeem Saleem	21/10/2025 17:12 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687584601	DEL1639658	4269749	CHAIR SP INSTALL	H M PRISON, PRESTON PRISON, RIBBLETON LANE, PRESTON, PR1 5AB	Nadeem Saleem	21/10/2025 09:42 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687584602	DEL1639658	4269749	CHAIR SP INSTALL	H M PRISON, PRESTON PRISON, RIBBLETON LANE, PRESTON, PR1 5AB	Nadeem Saleem	21/10/2025 09:42 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687348801	DEL1638935	4269710	CHAIR SP INSTALL	13 DOUGLAS ROAD, BLACKBURN, BLACKBURN, PR2 3AP	Nadeem Saleem	21/10/2025 08:34 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687348802	DEL1638935	4269710	CHAIR SP INSTALL	13 DOUGLAS ROAD, BLACKBURN, BLACKBURN, PR2 3AP	Nadeem Saleem	21/10/2025 08:34 22/10/2025 17:00	22/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter John Lewis	19687567401	24544216	4269744	TECH EXCHANGE	JOHN LEWIS, JOHN LEWIS, 70 SOUTH JOHN STREET, LIVERPOOL, L1 8BJ	Osama Shahhoud	21/10/2025 09:38 22/10/2025 17:00	22/10/2025	
Computacenter Limited	196881850	WOT000488787	4269971	DE-INSTALL	Liverpool 145 Cherryfield Drive, Liverpool 145 Cherryfield Drive, 145 Cherryfield Drive, Kirkby, LIVERPOOL, England, L32 8SE	Osama Shahhoud	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
PayPoint Unscheduled	19689705501	31194764	4270248	COLLECTION	LODGE LANE MINI MARKET, 188 LODGE LANE, LIVERPOOL, L8 0QW	Osama Shahhoud	21/10/2025 15:45 22/10/2025 17:00	22/10/2025	
Fujitsu Services Limited - Star Trains	19687030301	C5322870	4269664	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	Osama Shahhoud	21/10/2025 06:46 22/10/2025 20:00	22/10/2025	
Computacenter Ltd Tesco Project	19687382001	SOUTHPORT EXTRA	4269717	PROJECT	TESCO STORES LTD, TESCO STORES LTD, TOWN LANE, KEW, SOUTHPORT, PR8 5JH	Osama Shahhoud	21/10/2025 08:49 22/10/2025 17:00	22/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NEBULA GLOBAL SERVICES LTD	(No Items)	Nebula MK Firewall M17	4257582	PROJECT	Michael Kors, Intu Trafford Centre, Unit 44 , Manchester , M17 8AA	Ryan Owen	22/10/2025 08:45 22/10/2025 10:30	22/10/2025	
Fujitsu Services Limited - Telefonica TC	19689375901	C5322967	4270174	TECH EXCHANGE	O2 TRAFFORD CENTRE - UNIT L51 0474, THE TRAFFORD CENTRE, MANCHESTER, M17 8BN	Ryan Owen	22/10/2025 10:00 22/10/2025 18:00	22/10/2025	
Computacenter JLP	19688856501	24546464	4270320	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Peel Avenue The Trafford Centre Manchester, John Lewis Peel Avenue The Trafford Centre Manchester, M17 8JL	Ryan Owen	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter JLP	19688878201	24546009	4270336	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Peel Avenue The Trafford Centre Manchester, John Lewis Peel Avenue The Trafford Centre Manchester, M17 8JL	Ryan Owen	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Computacenter - Kingfisher	(No Items)	24550917	4269995	TECH EXCHANGE	B & Q PLC, B & Q PLC, REDCLYFFE ROAD, URMSTON, MANCHESTER, M41 7LG	Ryan Owen	21/10/2025 12:59 22/10/2025 17:00	22/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Waitrose	19687825201	24547634	4269781	TECH EXCHANGE	WAITROSE, WAITROSE LTD, 22 LONDON ROAD, NORTHWICH, CW9 5HD	Simon Heath	21/10/2025 10:05 22/10/2025 22:00	22/10/2025	
Fujitsu Services Limited - Telefonica TC	(No Items)	C5322986	4270418	TECH EXCHANGE	O2 LIVERPOOL - NEW MERSEY 0461, SPEKE, LIVERPOOL, L24 8QB	Simon Heath	22/10/2025 09:30 22/10/2025 18:00	22/10/2025	
Computacenter - Astra Zeneca	196766883	WOT000484236	4269772	DELIVERY	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Simon Heath	22/10/2025 09:00 22/10/2025 17:00	22/10/2025	
Vista Retail Support Limited	19688145301	3442483	4269850	TECH EXCHANGE	MCDONALDS - NCR, CABLES RETAIL PARK WARRINGTON ROAD, PRESCOT, LANCASHIRE, PRESCOT, L34 5QX	Simon Heath	21/10/2025 10:51 22/10/2025 17:00	22/10/2025	
Computacenter Horizon Project	19674845401	2845885_FDBU N WA7 5FT_2210	4266685	IMAC DELIVERY	CHLOE MORRIS..... , 32 WORCESTER COURT..... RUNCORN WA7 5FT, WORCESTER COURT, RUNCORN, WA7 5FT	Simon Heath	16/10/2025 09:32 22/10/2025 17:00	22/10/2025	
Fujitsu Services Limited - Vodafone	19687856201	C5322839	4269785	TECH EXCHANGE	VODAFONE RETAIL - Green Oaks Widnes 70162, Unit 6, Green Oaks Shopping Centre, Lancashire, Widnes, WA8 6UB	Simon Heath	21/10/2025 09:00 22/10/2025 17:00	22/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19683427801	DEL1638476	4269746	CHAIR INSTALL	FLOOR 1 ZONE C, 31 WATER STREET, LIVERPOOL, L2 0RD	Stephen Fitton	22/10/2025 09:00 22/10/2025 16:00	22/10/2025	
POSTURITE LIMITED	19687054001	DEL1638761	4269673	CHAIR INSTALL	MERSEY CARE NHS TRUST, CLOCK VIEW HOSPITAL, 2A OAKHOUSE PARK, WALTON, LIVERPOOL, L9 1EP	Stephen Fitton	21/10/2025 07:11 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19688169201	DEL1632993	4269875	CHAIR INSTALL	ISIO, 3 HARDMAN SQUARE, MANCHESTER, M3 3EB	Stephen Fitton	21/10/2025 10:55 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687061101	DEL1635193	4269680	CHAIR INSTALL	CHRISTINA ROBERTS, 19 HALLSTEAD AVENUE, LITTLE HULTON, MANCHESTER, M38 0DL	Stephen Fitton	21/10/2025 07:16 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687052401	DEL1639587	4269674	CHAIR INSTALL	COSTAIN LTD, APARTMENT 5, AXON HOUSE, 1 BUXTON ROAD WEST, DISLEY, STOCKPORT, SK12 2AE	Stephen Fitton	21/10/2025 07:10 22/10/2025 17:00	22/10/2025	
POSTURITE LIMITED	19687058701	DEL1635197	4269679	CHAIR INSTALL	DAI LIMITED T/A DEMATIC SOFTWARE, MILAN COURT, BIRD HALL LANE, STOCKPORT, SK3 0WZ	Stephen Fitton	21/10/2025 07:15 22/10/2025 17:00	22/10/2025	
Vista Retail Support Limited	19688529301	3442927	4269933	NON TECH EXCHANGE	MCDONALDS - NCR, 260 LONDON ROAD HAZEL GROVE, STOCKPORT, CHESHIRE, STOCKPORT, SK7 4RD	Stephen Fitton	21/10/2025 09:00 22/10/2025 17:00	22/10/2025	