



Run Sheet

Daniel Hanson 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4155456	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address		
SLA Window	10/05/2025 09:00 - 10/05/2025 11:00	Contact Name	ROCHDALE NLC2924 NT STATION		Northern Rail - STAR		
Activity	MANPOWER_R	Contact Phone	01706 357582		Rochdale Railway Station, Station Road, Rochdale, Greater Manchester, E Mancs		
Priority	4HR				Greater Manchester		
Ref 1	C5310352				Rochdale		
Ref 2					OL11 1DR		
No. of Parts	0						

Instructions 1	Instructions 2
Previous NA - Arrived onsite spoke to platform manager rachel and she said the ticket is closed and cannot access. Informed Maz @ Fujitsu. 4HR 09/05/2025 19:08 SLA: 4HR 09/05/2025 19:08 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] Engineer Only - Desktop Root Cause: Unknown Action: Engineer Only - Desktop Test: Working URL: Call history: ##### Call 5310352 Problem Web Service qws_uk Fri 09 May 2025 15:09:06 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2924TAA3 contract.pkey=23200 call.poms=1 call.zip=OL11 1DR call.address=Rochdale Railway Station Station Road Rochdale Greater Manchester E Mancs call.customerid=INC17520512 call.problem=+++Part: PSU cable +++,NLC2924 ROCHDALE 31 NLC 2924 Site Name ROCHDALE Window 31 Problem Summary New call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENGDesk call.priority=2-Medium call.datereported=5/9/2025 4:08:20 PM ##### Call 5310352 Problem Web Service qws_uk Fri 09 May 2025 15:09:06 A+C+P...

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4155693	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	09/05/2025 20:50 - 10/05/2025 17:00	Contact Name	VIKI WARNOCK		TRAFFORD PEEL AVENUE TRAFFORD PEEL AVENUE THE TRAFFORD CENTRE MANCHESTER M17 8JL
Activity	TECH EXCHANGE P2PE	Contact Phone			
Priority	ND 1700				
Ref 1	130525849				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	Delivery Instructions: Please see KB0106284- PACT Fault: PED Hardware Failure 032 - Trafford DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202505091636 Web Logging: Locker: TF1-3-PED TPV Number (8 Digits): 15032003 Serial Number: 192497303461103310964078 Asset Number: PAN0096990 Model Ingenico 2500 Location: In the locker Issue: Blue screen saying irruption Incident INC6618735 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4155558	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	09/05/2025 17:08 - 10/05/2025 13:00	Contact Name	MANAGER	CO-OP - DIDSBURY CO-OP - DIDSBURY 756 - 758 WILMSLOW ROAD MANCHESTER M20 2DW
Activity	TECH EXCHANGE	Contact Phone	01614456207	
Priority	4HR			
Ref 1	02316625			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34566621//34182//PPD	Damage to cable and socket

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4155157	Customer	Vista Retail Support Limited	Job Address
SLA Window	09/05/2025 12:51 - 10/05/2025 17:00	Contact Name	SUPERDRUG STORES PLC UNIT L33 ARNDALE CENTRE ARNDALE CENTRE MANCHESTER M4 3AQ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3268977		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3268977 Till 3 cash drawer not closing closes at times when slammed really hard Please replace Cash Drawer on till 3 Monday - Friday 9:00 a.m. ? 8:00 p.m. Saturday 9:00 a.m. ? 7:00 p.m. Sunday 11:30 a.m. ? 5:30 p.m.	Replace SUP-CDR-FT-460MOD03 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19146688301	SUP-CDR-FT-460MOD03	SUP-CDR-FT-460MOD03				



Run Sheet

Daniel Hanson 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4155095	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	09/05/2025 12:17 - 10/05/2025 19:00	Contact Name	MANCHESTER VICTORIA NLC2970 NT STA	T <small>HO</small> N <small>TH</small> ern Rail - STAR Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire Greater Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2058	
Priority	ND 1900			
Ref 1	C5310325			
Ref 2				
No. of Parts	1			

Instructions 1

**** engineer to replace ticket printer and check all cables to and from the TOM to the Ticket printer as it would appear to be a loose connection****

ND 10/05/2025 19:00
SLA: ND 10/05/2025 19:00 PART2=
PART3=
PART4=
ALT1=
ALT2=
ALT3=
ALT4= TEXT=
NRNEWND4020MKII x 1

Instructions 2

Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL:
Call history::
Call 5310325 | Problem | Web Service | qws_uk | Fri 09 May 2025 11:41:35 | A+C+P

agent.loginname=qws_uk
equipment.assettag=STRGB00000N2970TA23
contract.pkey=23200
call.poms=1
call.zip=M3 1PB
call.address=Manchester Victoria Railway Station
Station Approach
Todd Street
Manchester

call.city=Greater Manchester
call.customerid=INC17538791
call.problem=NLC2970
MANCHESTER VICTORIA
Window 30
ticket printer issue NLC 2970 Site Nam
call.modifiedby=QWebServices
call.busimpact=Urgent (TD)
category.name=GBR/STR/workpackage/NORTHTKMKII
call.priority=2-Medium...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19146528201	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	34021			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19146528401	_NRNEWND4020	MAGNETIC TICKET DT 203DPI	34021			

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet

David Ranson 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	4
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Job # 4155486	Customer	Computacenter - Kingfisher		Job Address	
SLA Window	10/05/2025 09:00 - 10/05/2025 13:00	Contact Name	Becki Wratte	KINGFISHER INFORMATION TECHNOLOGY (Bidston Link Road Bidston Link Road CH44 2HE	
Activity	TECH EXCHANGE	Contact Phone	+44 151 637 0123		
Priority	ND 1300				
Ref 1	24346085				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Till hostname: GBBQ01273POS30P Till number: 30 Peripheral make/model:please copy and paste C:\TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19147682501	4601620	KING.TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19147682701	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	4
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Job # 4155513	Customer	Computacenter - Kingfisher		Job Address
SLA Window	10/05/2025 09:00 - 10/05/2025 13:00	Contact Name	Sarah Edwards-Roberts	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	0151 6473471	3 Valliant Way Lairside Technology Park 3 Valliant Way Lairside Technology Park CH41 9HS
Priority	ND 1300			
Ref 1	24342517			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP STAR PRINTER IP address: 10.64.56.122 HOST NAME: KF4CE9211KF8 Serial number: 2370714080600051 c Till number: 2 CONTACT NAME/CONTACT NUMBER Sarah Edwards-Roberts / 0151 6473471	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19147209401	4220647	KING:Star 4" TSP847II-24 Therma				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19147209601	4220647	KING Star 4" TSP847II-24 Therma				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	4
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Job # 4154917	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	09/05/2025 09:50 - 10/05/2025 15:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	6HR			
Ref 1	C5310281			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Opening Times (Mon-Fri): 8 till 3pm Opening Times (Saturday): 8 till 3pm Opening Times (Sunday): 8 till 3pm</p> <p>6HR 10/05/2025 15:00 SLA: 6HR 10/05/2025 15:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYZEBTC56-CRADLEKIT x 1</p>	<p>Problem: [ME] Zebra HHT 5 Bay Charging Cradle not working Root Cause: Unknown Action: Engineer to investigate replace 5 Bay Cradle PSU or UK Mains Cable. All Part are supplied in the Kit. Please return allparts with the Faulty Item.Note: 1 bay chargers are a different part number. Test: Site to test URL: Call history: ##### Call 5310281 Problem Web Service qws_uk Thu 08 May 2025 18:34:37 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17535771 call.problem=NLC3701 Chester cable to guards mobile phone docking station call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC565CHGKE call.priority=2-Medium call.datereported=5/8/2025 7:33:57 PM ##### Call 5310281 Problem Web Service qws_uk Thu 08 May 2025 18:34:37 A+C+P...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19145581001	_MYZEBTC56-CR	KDLE:ENIOT CRDLE:PSU:UKPWR CRD				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	4
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Job # 4155535	Customer	Vista Retail Support Limited	Job Address
SLA Window	09/05/2025 16:43 - 10/05/2025 17:00	Contact Name	WHITBREAD PARC MENAI ROAD CAERNARFONSHIRE BANGOR LL57 4FA
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3271772		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3236810: till 3 till drawer won't open its jammed / SL3000897/Bar / Till No. 3 / replacement	Replace WHIT-CDR-CBS-0822 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19147936101	WHIT-CDR-CBS-0822	WHIT-CDR-CBS-0822				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19147936301						



Run Sheet

Ryan Owen 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	3
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Job # 4155570	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	09/05/2025 17:34 - 10/05/2025 13:00	Contact Name	THANI HAY	ALL IN ONE CONVENIENCE STORE
Activity	TECH EXCHANGE	Contact Phone	01512607141	ALL IN ONE CONVENIENCE STORE 80 AIGBURTH ROAD LIVERPOOL L17 7BN
Priority	4HR			
Ref 1	02316649			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33398223//31117026//T3	<p>Case Number: 02316649</p> <p>Swap type: Swap Required</p> <p>Swap reason: Printer Fault</p> <p>Device Type: PP1</p> <p>TID Number: 33398223</p> <p>Serial Number:</p> <p>Site ID: 31117026</p> <p>Description: Please swap terminal due to printer issue</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	3
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Job # 4155695	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	09/05/2025 20:55 - 10/05/2025 17:00	Contact Name	HELEN ASHCROFT		LIVERPOOL LIVERPOOL LIVERPOOL LIVERPOOL ONE 70 SOUTH JO JL030 LIVERPOOL LIVERPOOL L1 8BJ
Activity	TECH EXCHANGE P2PE	Contact Phone			
Priority	ND 1700				
Ref 1	130527847				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	Delivery Instructions: Please see KB0106284- PACT Fault: Other 030 - Liverpool DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202505091928 Web Logging: Locker: LP2-33-PED TPV Number (8 Digits): 15030103 Serial Number: 192377303461103310808425 Asset Number: PAN00099332 Model Ingenico 2500 Location: In the locker LP2-33-PED Issue: Tamper message Incident INC6620175 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	3
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Job # 4155277	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	09/05/2025 14:32 - 10/05/2025 19:00	Contact Name	LIVERPOOL LIME STREET NLC9613 NT De	Northern Rail MT (Liverpool)	Liverpool Lime Street Station, Liverpool
Activity	TECH EXCHANGE	Contact Phone	0161 822 2152	Merseyside	Liverpool
Priority	ND 1900			L1 1JD	
Ref 1	C5310346				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 10/05/2025 19:00 SLA: ND 10/05/2025 19:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5310346 Problem Web Service qws_uk Fri 09 May 2025 14:20:36 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8495TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JD call.address=Liverpool Lime Street Station Liverpool call.customerid=INC17541313 call.problem=NLC9613 Liverpool Lime Street 020-042262 NLC 9613 Site Liverpool Lime Street call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=5/9/2025 3:19:55 PM ##### Call 5310346 Problem Web Service qws_uk Fri 09 May 2025 14:20:36 A+C+P ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19147215801	_NRMIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020	111223		
19147216201	_SXASSET-LABEL	SXASSET-LABELSV2				



Run Sheet

Simon Heath 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	3
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Job # 4155118	Customer	Computacenter - Kingfisher		Job Address
SLA Window	10/05/2025 09:00 - 10/05/2025 13:00	Contact Name	Jason Ash	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01772628322	Unit 1 Craven Drive Southrings Business Park Bamber Bridge
Priority	ND 1300			Unit 1 Craven Drive Southrings Business Park Bamber Bridge
Ref 1	24345203			PR5 6BZ
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01291POS32P Till number: 32 Peripheral make/modellease copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): K2.1-H81-uATX Are there still sales are any sales left	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19145307501	4618558	KING:DB Beetle M-III K Series-				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19145307701	4618558	KING:DB Beetle M-III K Series-			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	3
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Job # 4155479	Customer	Computacenter - Kingfisher		Job Address
SLA Window	10/05/2025 09:00 - 10/05/2025 13:00	Contact Name	Faisal Hussain	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	Bolton Road
Priority	ND 1300			Bolton Road
Ref 1	24346052			BB2 3QP
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01173POS32P Till number: 32 Peripheral make/modellease copy and paste C1): TH250 RECEIPT PRINTER Description of issue:aisal Hussain reported that the receipt printer on till 32 prints fade	No Instructions

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19147682001	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19147682201	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 10/05/2025

Date	10/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	3
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Job # 4154889	Customer	Verifone UK LTD		Job Address
SLA Window	09/05/2025 08:52 - 10/05/2025 18:00	Contact Name	IZAC THORN	STONEGATE - PENDLE WITCH - 905
Activity	TECH EXCHANGE	Contact Phone	01524 63128	90-92 PENNY STREET
Priority	ND 1800			LANCASTER
Ref 1	G352676			LANCASHIRE
Ref 2				LANCASHIRE
No. of Parts	1			LA1 1XN

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 V240M Inbound PTID = 37226453 Inbound Serial No. = 391-130-501 IP Gateway = 10.83.54.254 Terminal IP Address = 10.83.54.230 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1338 Login Pin = 1338 Primary System ID = 20024503 SITE OPENING TIMES = 11:30 - 23:00 Notes = N/A Fault Category = Faulty Keypad	MUST BE ATTENDED AT THE WEEKEND. DO NOT ATTEND MON - FRI If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2675667

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19145131801	R-2.10.0.22 V240M	R-2.10.0.22 V240M	450-749-576			

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DieboldNixdorf_WIPRO	(No Items)	130525849	4155693	TECH EXCHANGE P2PE	TRAFFORD PEEL AVENUE , TRAFFORD PEEL AVENUE , THE TRAFFORD CENTRE, MANCHESTER, M17 8JL	Daniel Hanson	09/05/2025 20:50 10/05/2025 17:00	10/05/2025	
Paypoint Network Limited - UK	(No Items)	02316625	4155558	TECH EXCHANGE	CO-OP - DIDSBURY, CO-OP - DIDSBURY, 756 - 758 WILMSLOW ROAD, MANCHESTER, M20 2DW	Daniel Hanson	09/05/2025 17:08 10/05/2025 13:00	10/05/2025	
Fujitsu Services Limited - Star Trains - ME	19146528201	C5310325	4155095	TECH EXCHANGE	Northern Rail - STAR, Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire, Greater Manchester, M3 1WY	Daniel Hanson	09/05/2025 12:17 10/05/2025 19:00	10/05/2025	
Vista Retail Support Limited	19146688301	3268977	4155157	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT L33 ARNDALE CENTRE, ARNDALE CENTRE, MANCHESTER, M4 3AQ	Daniel Hanson	09/05/2025 12:51 10/05/2025 17:00	10/05/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5310352	4155456	MANPOWER_R	Northern Rail - STAR, Rochdale Railway Station, Station Road, Rochdale, Greater Manchester, E Mancs, Greater Manchester, Rochdale, OL11 1DR	Daniel Hanson	10/05/2025 09:00 10/05/2025 11:00	10/05/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19145581001	C5310281	4154917	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	David Ranson	09/05/2025 09:50 10/05/2025 15:00	10/05/2025	
Computacenter - Kingfisher	19147209401	24342517	4155513	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, 3 Valliant Way Lairdside Technology Park, 3 Valliant Way Lairdside Technology Park, CH41 9HS	David Ranson	10/05/2025 09:00 10/05/2025 13:00	10/05/2025	
Computacenter - Kingfisher	19147682501	24346085	4155486	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bidston Link Road , Bidston Link Road , CH44 2HE	David Ranson	10/05/2025 09:00 10/05/2025 13:00	10/05/2025	
Vista Retail Support Limited	19147936101	3271772	4155535	TECH EXCHANGE	WHITBREAD, PARC MENAI ROAD, CAERNARFONSHIRE, BANGOR, LL57 4FA	David Ranson	09/05/2025 16:43 10/05/2025 17:00	10/05/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19147215801	C5310346	4155277	TECH EXCHANGE	Northern Rail MT (Liverpool), Liverpool Lime Street Station, Liverpool, Merseyside, Liverpool, L1 1JD	Ryan Owen	09/05/2025 14:32 10/05/2025 19:00	10/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19147216201	C5310346	4155277	TECH EXCHANGE	Northern Rail MT (Liverpool), Liverpool Lime Street Station, Liverpool, Merseyside, Liverpool, L1 1JD	Ryan Owen	09/05/2025 14:32 10/05/2025 19:00	10/05/2025	
DieboldNixdorf_WIPRO	(No Items)	130527847	4155695	TECH EXCHANGE P2PE	LIVERPOOL LIVERPOOL, LIVERPOOL LIVERPOOL, ONE 70 SOUTH JO, JL030 LIVERPOOL, LIVERPOOL, L1 8BJ	Ryan Owen	09/05/2025 20:55 10/05/2025 17:00	10/05/2025	
Paypoint Network Limited - UK	(No Items)	02316649	4155570	TECH EXCHANGE	ALL IN ONE CONVENIENCE STORE, ALL IN ONE CONVENIENCE STORE, 80 AIGBURTH ROAD, LIVERPOOL, L17 7BN	Ryan Owen	09/05/2025 17:34 10/05/2025 13:00	10/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19147682001	24346052	4155479	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	Simon Heath	10/05/2025 09:00 10/05/2025 13:00	10/05/2025	
Verifone UK LTD	19145131801	G352676	4154889	TECH EXCHANGE	STONEGATE - PENDLE WITCH - 905, 90-92 PENNY STREET, LANCASTER, LANCASHIRE, LANCASHIRE, LA1 1XN	Simon Heath	09/05/2025 08:52 10/05/2025 18:00	10/05/2025	
Computacenter - Kingfisher	19145307501	24345203	4155118	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Craven Drive Southrings Business Park Bamber Bridge, Unit 1 Craven Drive Southrings Business Park Bamber Bridge, PR5 6BZ	Simon Heath	10/05/2025 09:00 10/05/2025 13:00	10/05/2025	