



# Run Sheet

Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4264433	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4263893	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/10/2025 14:22 - 14/10/2025 17:00	<b>Contact Name</b>		KATE HARRISON	THE AUTOMOBILE ASSOCIATION
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07845800440	FLOOR 2, PARK SQUARE
Priority	ND 1700				BIRD HALL LANE, CHEADLE
Ref 1	DEL1635091				HEATH
Ref 2					STOCKPORT
No. of Parts	1				SK3 0XN

Instructions 1	Instructions 2
<p>*** Customer Instructions: When exiting lift on 2nd floor turn right through doors passed meeting rooms and sat on floor outside doors there. *** Please call 1 hour before arrival.Customer Ref / PO: PO43816/Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1635091&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1635091&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1635091&amp;address"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1635091&amp;address</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663209201	9787502BLA	Positiv Plus Medium With Neck				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4263475	Customer	POSTURITE LIMITED			Job Address		
SLA Window	13/10/2025 06:50 - 14/10/2025 17:00	Contact Name	RACVEER SINGH		THE AUTOMOBILE ASSOCIATION LOOR 2, PARK SQUARE		
Activity	CHAIR INSTALL	Contact Phone	07960615992		BIRD HALL LANE, CHEADLE HEATH STOCKPORT SK3 0XN		
Priority	ND 1700						
Ref 1	DEL1635090						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO43810/Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1635090&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1635090&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1635090&amp;address"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1635090&amp;addressplease click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19660642701	9787502BLA	Positiv Plus Medium With Neck				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4263559	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/10/2025 09:23 - 14/10/2025 17:00	Contact Name	KATHLEEN MAGUIRE BY LINDSAY BA		PIP ASSESSMENT CENTRE UNIT 1 AND 2, DEVA CITY OFFICE PARK Salford M3 7BD
Activity	CHAIR SP INSTALL	Contact Phone	07393178129		
Priority	ND 1700				
Ref 1	DEL1632905				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
<p>*** Customer Instructions: there is parking on site and the room is located on the ground floor Kathy is coming on site specifically for this appointment therefore we would need to know an approx delivery time the day before *** Please call 1 hour before arrival.Customer Ref / PO: 28135 200017212Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1632905&amp;address=PIP%20Assessment%20Centre%20Unit%201%20and%202%20Deva%20City%20Office%20Park%20Salford%20M3%207BD">https://rico.jotform.com/222823708509055?refNumber=DEL1632905&amp;address=PIP%20Assessment%20Centre%20Unit%201%20and%202%20Deva%20City%20Office%20Park%20Salford%20M3%207BD</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1632905&amp;address=PIP%20Assessment%20Centre%20Unit%201%20and%202%20Deva%20City%20Office%20Park%20Salford%20M3%207BD"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661117301	3510	WASP Wrist & Arm Support (pair)				
19661117302	1301015	RH New Logic 200 Med Back with				
19661117303	1401110	Slim Cool Laptop Stand				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4263555	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/10/2025 09:16 - 14/10/2025 17:00	Contact Name	GEORGIA KAY	MITIE PACIFIC HOUSE ATLAS BUSINESS PARK, SIMONSWAY MANCHESTER M22 5RR
Activity	CHAIR SP INSTALL	Contact Phone	07895199376	
Priority	ND 1700			
Ref 1	DEL1634867			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: A00301298894Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href=https://rico.jotform.com/222823708509055?refNumber=DEL1634867&address=Mitie Pacific%20house MANCHESTER Atlas%20Business%20Park %20Simonsway M22%205RR>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661096201	9789001BLA	Positiv Single Height Adjustab				
19661096202	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19661096401	9789001BLA	Positiv Single Height Adjustab				
19661096501	9787501BLA	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4263525	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/10/2025 08:33 - 14/10/2025 17:00	Contact Name	HOLLY BARNES-WALLIS	HOLLY BARNES-WALLIS 101 EMBANKMENT, CHAPEL STREET Salford M3 7WJ
Activity	DESK INSTALL	Contact Phone	07817912841	
Priority	ND 1700			
Ref 1	DEL1636295			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
*** Customer Instructions: We can meet at reception. *** Please call 1 hour before arrival.Customer Ref / PO: 13212/Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1636295&address=101%20Embankment%20Chapel%20Street%20Salford" style="color: inherit; text-decoration: none;">M3%207WJ >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



**Run Sheet**  
Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Run Sheet  
Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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# Run Sheet

Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4263508	Customer	POSTURITE LIMITED			Job Address		
SLA Window	13/10/2025 07:35 - 14/10/2025 17:00	Contact Name	HEATHER SCHOFIELD		CLARKE WILLMOTT LLP 55 SPRING GARDENS FLOOR 7 MANCHESTER M2 2BY		
Activity	CHAIR INSTALL	Contact Phone	07823331290				
Priority	ND 1700						
Ref 1	DEL1632474						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO070000220290Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1632474&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1632474&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1632474&amp;address"&gt;CLARKE%20WILLMOTT%20LLP 55%20SPRING%20GARDENS MANCHESTER FLOOR%207 M2%202BY &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19660791201	100093906	ZentoFit Medium Back Medium Se				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4263489	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/10/2025 07:13 - 14/10/2025 17:00	<b>Contact Name</b>		JAYNE GREEN	GROVE VILLAGE 19 GUIDE POST ROAD MANCHESTER M13 9HP
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07458058337	
Priority	ND 1700				
Ref 1	DEL1636154				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: GV02/00141510Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1636154&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1636154&amp;address</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1636154&address">https://rico.jotform.com/222823708509055?refNumber=DEL1636154&address Grove%20Village 19%20Guide%20Post%20Road MANCHESTER  M13%209HP >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19660689901	5765040	HAG Capisco 8010; Black Plasti				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4263478	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/10/2025 06:52 - 14/10/2025 17:00	Contact Name	ANGEL MAKOLY	ANGEL MAKOLY 25 CORRIGAN STREET GORTON MANCHESTER M18 8QS
Activity	CHAIR INSTALL	Contact Phone	07301504869	
Priority	ND 1700			
Ref 1	DEL1633914			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: NPO005839Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1633914&address=25%20Corrigan%20Street MANCHESTER Gorton M18%208QS >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19660645401	9787601BLA	Positiv Plus High Back No Neck				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



**Run Sheet**  
Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4263495	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/10/2025 07:17 - 14/10/2025 17:00	Contact Name	KEVIN PICKAVANCE	KEVIN PICKAVANCE 28 CARTMELL AVENUE ST. HELENS WA10 6QH
Activity	CHAIR INSTALL	Contact Phone	07815694737	
Priority	ND 1700			
Ref 1	DEL1635891			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Lots of parked cars so may not be easy to park directly. *** Please call 1 hour before arrival.Customer Ref / PO: CPA000305276 Deliveries DPD or UPSItems on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1635891&amp;address=28%20Cartmell%20Avenue ST.%20HELENS">https://rico.jotform.com/222823708509055?refNumber=DEL1635891&amp;address=28%20Cartmell%20Avenue ST.%20HELENS</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19660699201	9810006BLA	P-Sit High back - Black With:				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19660699401	9810006BLA	P-Sit High back - Black With:				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Nadeem Saleem 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4264434	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Stephen Fitton 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4264439	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

#### Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



# Run Sheet

Stephen Fitton 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4263540	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/10/2025 08:47 - 14/10/2025 17:00	Contact Name	EMER KELLY	BIRCH HOUSE BUSINESS CENTRE LT
Activity	DESK & CHAIR INSTALL	Contact Phone	07788111917	BIRCH HOUSE HEN LON PARCWR RUTHIN LL15 1NA
Priority	ND 1700			
Ref 1	DEL1630294			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: hi the delivery chap would need to arrive before 5 as this is a serviced building and at 5 it tends to be close to locking it up. There are no parking restrictions but there are stairs and no lift. *** Please call 1 hour before arrival. Customer Ref / PO: EMER.KELLY@WTWCO.COMItems on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1630294&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1630294&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1630294&amp;address"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1630294&amp;address</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Stephen Fitton 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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# Run Sheet

Stephen Fitton 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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# Run Sheet

Stephen Fitton 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4263538	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	828 Store Manager	Halfords Limited Unit D3 Mostyn Chamneys Rtl Park Charlotte Road Printer A LLANDUDNO LL30 1RY
Activity	CONSUMABLE INSTALL	Contact Phone	01492868110	
Priority	ND 1700			
Ref 1	1-546515120649			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 16/10/2025 17:00-----ASSET INFORMATION---ProductName: CS622de SFP HVDeviceTagCustomer: PRINTER ASerialNumber: 5029832040KDZProductIdentifier: 42C0090Model: 5029-636Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTSLA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00Printer InformationPin code on all devices 1066Tray set up generally is as followsTray 1 A4 plain paperTray 2 A4 episys labelsWill print A5 sometimes but generally via the manual feeder if the device has one</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196609919	41X2097	SVC Maint Kit Fuser 220V				



# Run Sheet

Stephen Fitton 14/10/2025

**Date** 14/10/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 7

Job # 4263631	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	3243 Wrexham Opticians	Boots UK Limited Eagles Meadow WREXHAM LL13 8DG
Activity	REPAIR WITH PARTS	Contact Phone	01978261416	
Priority	ND FIX			
Ref 1	11864559			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>-----ASSET          INFORMATION---ProductName: MONO MFP MX511dhe 220v EMEA          P2DeviceTagCustomer: OfficeSerialNumber: 70156PHH14W59ProductIdentifier:          35S5709Model: 7015-675Physical Location:</p> <p>-----ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix .....</p> <p>Monday ..... Saturday 08:00 ..... 18:00 Sunday &amp; Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits ..... 3 days Monday ..... Friday 8:00 ..... 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks          call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000          option 9. If dialing from the Republic of Ireland          the number is 00 44 330123 9000Please note that option 9 is the .....Engineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 ..... A4 Plain paperTray 2 ..... A4 Custom type 2 (where available)MP Feeder ..... Custom type 6Toner Darkness ..... 6 (mono printers)Toner Darkness ..... 3 (colour printers)EPOS printers ..... PPDS MUST be turned .....ON.....MS510dn printers ..... MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000005206080. Tray 1 Empty. Spoken with Liz and the device prints 1 page and then comes up tray empty when its not. OpticiansMX51170156PHH14W5910.32.183.50Paige Andrews01978261416SH----INSTRUCTIONS-----Technical Notes -----DCN. @TECH: Please investigate media presence issue - suspect flag.</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196615554	41X4453	MS51x SVC Sensor Paper Present				
196615566	41X0959	MX51x SVC Drive pickarm asm				
196615561	40X8305	MX61x SVC Tray Insert 250 shee				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196615556	41X4453	MS51x SVC Sensor Paper Present				
196615568	41X0959	MX51x SVC Drive pickarm asm				
196615563	40X8305	MX61x SVC Tray Insert 250 shee				

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Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Stephen Fitton 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4264023	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Lidl 1634 Store Manager	Lidl Great Britain Limited Parc Dyffryn IP 196.187.210.24. PRESTATYN LL19 9DG
Activity	REPAIR WITH PARTS	Contact Phone	01452521671	
Priority	ND FIX			
Ref 1	11864963			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>*The code for October is 7541*</p> <p>-----</p> <p>Intervention #: 1 SLA: 14/10/2025 17:00-----ASSET INFORMATION---ProductName: MX622adhe High Volt DZ AT BA BE BG HR CDeviceTagCustomer: LGB1636-5AB0-01SerialNumber: 701811840DCV4ProductIdentifier: 36S0930Model: 7018-678Physical Location:</p> <p>-----ACCOUNT INFORMATION----&gt; USB ports are disabled. FW update with laptop and crossover cable&gt;&gt; Firmware freeze (do not update)&gt;&gt; Device menu is password secured Credentials are: Username: LEXPassword is currently in change process: Try old pw: L3xm4rk123!! Or new pw: Lx4LMRk987!(Keep confidential!) To log in follow next steps:1. Click on the three bars in the top right corner of the device screen2. Click on first line (PIN)3. Choose Login Method: User Name/Password4. Enter Username and Password and press Login button&gt;&gt; Tech PIN: (168432) for supplies menu&gt;&gt; Before device reset due to repair (a.) or new device installation (b.) or controller board exchange (c.) follow next steps:a.) Device reset 1. Gather IP address data from device 2. Reset device (from diagnostic menu) 3. Reenter IP address data 4. Call your dispatch for device reconfig. 5. Manually restart device after reconfig.b.) Controller board exchange 1. Gather IP address data from device (network settings page or call your dispatch team and provide hostname). 2. Install new controller board 3. Leave device disconnected from network! 4. Start device and print network settings page (to get new MAC address) 5. Enter IP address data and report new MAC to your local customer contact person ask this person to inform the internal LIDL IT about the new MAC. 6. Connect device to network. 7. Call your dispatch for device reconfig. 8. Manually restart device after reconfig.c.) Mechanical replacement 1. Gather IP address data from device 2. Install new device and connect to network 3. Call your dispatch for device reconfig. 4....</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC11844136. 202.15 Paper Jams. The store can clear the jams but it jams again after a few pages. The fuser roller is also breaking apart. Contact Store Manager on 03330380307. IP 196.187.210.24. SLA Expires 14/10 17:00.----INSTRUCTIONS-----Technical Notes -----JB. @CSC: Please EMO &amp; GO. @Tech: Please investigate 202.15 Paper fed from tray 1 never cleared the sensor (fuser exit).</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196636679	41X1179	MX62x SVC Fuser Fuser 220 V				
196636670	41X1371	MX62x SVC Redrive assembly MX6				

#### **Returned Items**

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196636681	41X1179	MX62x SVC Fuser Fuser 220 V				
196636672	41X1371	MX62x SVC Redrive assembly MX6				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Stephen Fitton 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4260398	Customer	Computacenter Horizon Project			Job Address
SLA Window	07/10/2025 20:42 - 14/10/2025 17:00	<b>Contact Name</b>		CASSIE ESTLIN	CASSIE ESTLIN 3 BERWYN CRESCENT, PRESTATYN LL19 7UL
Activity	TECH EXCHANGE	<b>Contact Phone</b>		7548293607	
Priority	ND 1700				
Ref 1	Cassie Estlin_CLF553_1410				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home User Full Exchange 9:00 - 17:00 Hand over new device ALONG WITH PERIPHERALS Record serial numberes IN AND OUT any issues call 07591984016 (Rachel)	Hand over new device along with peripherals and collect 71BJL3 and cables

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19645313001						

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# Run Sheet

Stephen Fitton 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4264440	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

#### Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4264425	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4263524	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/10/2025 08:30 - 14/10/2025 17:00	Contact Name	LEAH CANNELL	LEAH CANNELL FLAT 12 MELROSE PARK LIVERPOOL L22 1SW
Activity	DESK SP INSTALL	Contact Phone	07534508179	
Priority	ND 1700			
Ref 1	DEL1635655			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: FAC10026264Items on order:100092503 - OFFCHAIR - Positiv ME</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1635655&amp;address=Flat%2012%20Melrose%20Park%20L22%201SW">https://rico.jotform.com/222823708509055?refNumber=DEL1635655&amp;address=Flat%2012%20Melrose%20Park%20L22%201SW</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## Job Notes

## In Items

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		See Items Overleaf				

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 14/10/2025

<b>Date</b>	14/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	11
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In Items for Job # 4263524 page 1 of 1



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Returned Items for Job # 4263524 page 1 of 1



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4264008	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Amjad Hussain	Walk Up - Liverpool - Speke
Activity	NON TECH EXCHANGE	Contact Phone		Walk Up - Liverpool - Speke
Priority	ND 1700			To Jay Galloway, Plot 6
Ref 1	WOT000472349			Renaissance Way, Boulevard
Ref 2				LIVERPOOL
No. of Parts	1			L24 9JW

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PC26EAXX", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "14-10-2025", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231780_4000_NAM", "Quality Assurance": "Cost Center Account Number": "CC_0000231780_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196521554	000000000004592628	28GB-NEW_Lenovo TP T14s G4 AMD R5	GM0R7P70			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196521556		PC26EAXX - Buy and Store :B&S:AZ:Lenovo	PC26EAXX	AMD Gen2 - UK		

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4260394	Customer	Computacenter Horizon Project			Job Address
SLA Window	07/10/2025 20:42 - 14/10/2025 17:00	Contact Name	BRIAN COLLINS		BRIAN COLLINS 16 SWINDON CLOSE, KIRKDALE LIVERPOOL L5 7TS
Activity	TECH EXCHANGE	Contact Phone	7949433260		
Priority	ND 1700				
Ref 1	Brian Collins_CLF553_1410				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home User Full Exchange 9:00 - 17:00 Hand over new device ALONG WITH PERIPHERALS Record serial numberes IN AND OUT any issues call 07591984016 (Rachel)	Hand over new device along with peripherals and collect BJQH403 and cables

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19645314001						



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4263487	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/10/2025 07:12 - 14/10/2025 17:00	Contact Name	NICOLA BOILEAU	ROYAL LIVERPOOL UNIVERSITY HOS
Activity	CHAIR INSTALL	Contact Phone	01517062511	THEATRES 2ND FLOOR
Priority	ND 1700			MOUNT VERNON STREET
Ref 1	DEL1636152			LIVERPOOL
Ref 2				L7 8YE
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: If using lifts in centre of hospital go to 2nd floor theatre reception and ask for Nicky in stores . Parking can be found at the loading bay area of CSSB building *** Please call 1 hour before arrival.Customer Ref / PO: REMN400279975Items on order:100130349 - FOOTREST - HAG StepUp</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1636152&amp;address=ROYAL%20LIVERPOOL%20UNIVERSITY%20HOSPITAL%20TRUST%20THEATRES%202ND%20FLOOR%20MOUNT%20VERNON%20STREET%20L7%208YE">https://rico.jotform.com/222823708509055?refNumber=DEL1636152&amp;address=ROYAL%20LIVERPOOL%20UNIVERSITY%20HOSPITAL%20TRUST%20THEATRES%202ND%20FLOOR%20MOUNT%20VERNON%20STREET%20L7%208YE</a>Once the job is completed please click this link to open and complete the form.&lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1636152&amp;address=ROYAL%20LIVERPOOL%20UNIVERSITY%20HOSPITAL%20TRUST%20THEATRES%202ND%20FLOOR%20MOUNT%20VERNON%20STREET%20L7%208YE"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1636152&amp;address=ROYAL%20LIVERPOOL%20UNIVERSITY%20HOSPITAL%20TRUST%20THEATRES%202ND%20FLOOR%20MOUNT%20VERNON%20STREET%20L7%208YE</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1636152&amp;address=ROYAL%20LIVERPOOL%20UNIVERSITY%20HOSPITAL%20TRUST%20THEATRES%202ND%20FLOOR%20MOUNT%20VERNON%20STREET%20L7%208YE"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1636152&amp;address=ROYAL%20LIVERPOOL%20UNIVERSITY%20HOSPITAL%20TRUST%20THEATRES%202ND%20FLOOR%20MOUNT%20VERNON%20STREET%20L7%208YEOnce the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19660687801	100118112	HAG Capisco 8106 Ambla Exton				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4263780	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/10/2025 12:23 - 14/10/2025 17:00	Contact Name	.	MCDONALDS - NCR 263-267 RICE LANE LIVERPOOL LANCASHIRE LIVERPOOL L9 3BY
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3435114			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3424528 DT - HME Nexo - Headset Registration	<p>***BACK DOOR SWAP ONLY*** Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19662558801	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4263664	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Pauline Norris	Liverpool University Hospitals NHS
Activity	REPAIR WITH PARTS	Contact Phone	01 529 3192	Lower Lane PHLS Physical Location 2: 1st Fl LIVERPOOL L9 7AL
Priority	ND FIX			
Ref 1	11864542			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 14/10/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HRDeviceTagCustomer: 07957SerialNumber: 7559040008441ProductIdentifier: 32C0231Model: 7559-378Physical Location: PHLS 1st Fl ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Issue : 200.91Recommended PNs: 41X1521 Special Instructions: it should be assigned to XEROX Ltd.Steps Performed : N/APrinter Location : PHLS 1st Floor Room 1022 Aintree University Hospital Longmoor Lane L9 7ALContact information : Pauline Norris0151 529 3192Source :2---INSTRUCTIONS-----Technical Notes -----Tech to investigate jam in the printer. Tech to check the paper path for debris / paper first.CB.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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In Items for Job # 4263664 page 1 of 1



**Run Sheet**  
Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4264137	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	13/10/2025 17:02 - 14/10/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5322287				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 14/10/2025 20:00 SLA: ND 14/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322287   Problem   Web Service   qws_uk   Mon 13 Oct 2025 16:33:36   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC18321769 call.problem=++ 020-043528 ++ NLC2242 Liverpool Central 020-043528 NLC 2242 Site Liverpool Central RSPID call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUM020PED call.priority=2-Medium call.datereported=10/13/2025 5:32:51 PM  ##### Call 5322287   Problem   Web Service   qws_uk   Mon 13 Oct 2025 16:33:36   A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19664156201	_MYMIUM020DE	MR2PD020 MERSEYRL DESKTOP LIVE	02000303002020	118286		
19664156701	_SXASSET-LABEL	_SXASSET-LABELSV2				



Run Sheet  
Daniel Hanson 14/10/2025

<b>Date</b>	14/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	11
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<b>Job #</b> 4264247	<b>Customer</b>	Computacenter John Lewis		<b>Job Address</b>	
<b>SLA Window</b>	13/10/2025 19:25 - 14/10/2025 17:00	<b>Contact Name</b>	LEE WINSTANLEY	JOHN LEWIS JOHN LEWIS 70 SOUTH JOHN STREET LIVERPOOL L1 8BJ	
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	00079452371		
<b>Priority</b>	ND 1700				
<b>Ref 1</b>	24540810				
<b>Ref 2</b>	PO Monthly				
<b>No. of Parts</b>	1				

Instructions 1	Instructions 2
<p>Please swap unit</p>	<p>Asset: Ingenico Link/2500 Generic Serial No: GENERIC-0012 Category: Hardware SubCategory: Component PED - 192557303461103311034850 - stuck in "irruption mode" requires replacement please</p> <p>*delete as applicable</p> <p>Please provide relevant information below to be sent to Computacenter:</p> <p>Hostname:</p> <p>Serial Number:</p> <p>Model number:</p> <p>Fault:</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19664501601	4856868	JLP:INGENICO L2500	19249730346110	3310964018		

#### **Returned Items**

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19664501801	4856868	JLP:INGENICO L2500	19249730346110	3310964018		

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4264202	Customer	Computacenter - British Telecom		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Sarah Hylton	BRITISH TELECOM PLC_(0081049580) Flr 2 BT The Plaza 100 Old St
Activity	NON TECH EXCHANGE	Contact Phone	0044 7473103830	Flr 2 BT The Plaza 100 Old St L3 9QJ
Priority	ND 1700			
Ref 1	24540601			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Make: Lenovo Model: T490 Serial Number: PF1DHSGP Asset: BTP284294 Namearah Hylton Contact number 07473103830	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19664080701	4802947	4802947				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19664080901	4802947	4802947				



# Run Sheet

Daniel Hanson 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4264426	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

<b>Date</b>	14/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	10
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<b>Job #</b> 4264435	<b>Customer</b>	RICO Depots		<b>Job Address</b>
<b>SLA Window</b>	- 14/10/2025 23:59	<b>Contact Name</b>		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
<b>Activity</b>		<b>Contact Phone</b>		
<b>Priority</b>				
<b>Ref 1</b>				
<b>Ref 2</b>				
<b>No. of Parts</b>	0			

Instructions 1	Instructions 2

<b>Job Notes</b>

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4257563	Customer	NEBULA GLOBAL SERVICES LTD		Job Address
SLA Window	14/10/2025 08:30 - 14/10/2025 10:30	Contact Name	Manager	Michael Kors Cheshire Oaks Designer Outlet, Unit 150, Kinsey Road, Ellesmere Port CH65 9JJ
Activity	PROJECT	Contact Phone	na	
Priority	Timed			
Ref 1	Nebula MK Firewall CH65			
Ref 2	6948515429			
No. of Parts	0			

Instructions 1	Instructions 2
Attend site @ 08:30 to install new firewall and test POS equipment on site. Support with advise what to do in call we just need to follow the instruction. Any issues call James on 07825092919	PO - 18027954121

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Ryan Owen 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4264178	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	13/10/2025 18:03 - 14/10/2025 13:00	Contact Name	MR JEGANATHAN	NATHAN'S FOOD AND WINE NATHAN'S FOOD AND WINE 8 WHETSTONE HEY GREAT SUTTON ELLESMORE PORT CH66 3PH
Activity	TECH EXCHANGE	Contact Phone	01513392339	
Priority	4HR			
Ref 1	02622772			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33192829//24201/T3	printer issues

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4263660	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	13/10/2025 10:24 - 14/10/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5322224			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 14/10/2025 20:00 SLA: ND 14/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card &amp; ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5322224   Problem   Web Service   qws_uk   Mon 13 Oct 2025 10:24:36   A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC18322325 call.problem=NLC3701 Chester Zebra / TC56</p> <p>faults NLC 3701 Site Name Chester Set Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=10/13/2025 11:23:57 AM...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661680301	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT	19291522506599			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/10/2025

<b>Date</b>	14/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	10
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<b>Job #</b> 4263648	<b>Customer</b>	Computacenter Limited		<b>Job Address</b>
<b>SLA Window</b>	14/10/2025 09:00 - 14/10/2025 17:00	<b>Contact Name</b>	Helen Roberts	Chester Cawley House
<b>Activity</b>	COLLECTION	<b>Contact Phone</b>	07734188396	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	WOT000475241			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield	{ "requested_for_markets": "No" "employment_type": "Permanent Employee" "cost_centre_number": "629490" "u_site": "Chester Cawley
House" "req_for_site_information": "head_office" "requested_for_first_name": "Helen	"requested_for": "Helen" "checkin_out": "true" "laptop": "4 N/A i5" "Request
Roberts" "intune_device_id": "9de78208-a057-4022-9f96-2377e323d7d9" "order_guid": "15" "u_special_requirements": "No" "line_manager_id": "Paul	Curness" "u_device_name": "006649322357 - Microsoft Surface Laptop 4 N/A

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196609089	0000000000048275B13	:GB-DLM Box Laptop				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		Microsoft Surface Laptop 4 N/A i5	006649322357			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4259548	Customer	Computacenter Horizon Project		Job Address
SLA Window	07/10/2025 09:52 - 14/10/2025 17:00	Contact Name	DARREN GRETTON	DARREN GRETTON 5 WOODLAND ROAD, WIRRAL CH48 6ER
Activity	COLLECTION	Contact Phone	7774556534	
Priority	ND 1700			
Ref 1	43283126_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home Collection Only 09 :00 - 17:00 Deliver any issues call 07591984016 (Rachel)	Collect legacy laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641885801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4263692	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	13/10/2025 10:49 - 14/10/2025 16:30	Contact Name	ALLISON.TYLER.JONES@MANDSBANK.	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	01244 686674	
Priority	ND 1600			
Ref 1	RITM37696759			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661807901						



# Run Sheet

<b>Date</b>	14/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	10
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<b>Job #</b> 4264116	<b>Customer</b>	Xerox (UK) Technical***DO NOT INVOICE***		<b>Job Address</b>	
<b>SLA Window</b>	14/10/2025 09:00 - 14/10/2025 16:00	<b>Contact Name</b>	6332 Delamere Duty manager	TESCO Stores Limited DELAMERE STREET CHESTER CH1 4DS	
<b>Activity</b>	REPAIR WITH PARTS	<b>Contact Phone</b>	07961287710		
<b>Priority</b>	8HR				
<b>Ref 1</b>	11865040				
<b>Ref 2</b>					
<b>No. of Parts</b>	4				

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 14/10/2025 16:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 Express MS811SerialNumber: 40635C6605LRKProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>----ACCOUNT INFORMATION----Onsite repair instructions: VIP AND MPS CUSTOMERFOR LEXMARK INTERNAL USE ONLY ..... DO NOT SHARE WITH CUSTOMERSTORESLAP 2 ..... Tesco123 (To be updated 09.04.2025)HEAD OFFICE &amp; DC.....s ONLYPASSWORD/PIN : 1984Retail Stores &amp; CFC.....s (Dot Com Centres) - Break Fix ..... 8 Hour Fix. Monday ..... Saturday 09:00 ..... 17:00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas Day)Head Office &amp; DC.....s - Break Fix ..... 8 Hour Fix. Monday ..... Friday 09:00 ..... 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact Adam Simmonds ..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix ..... 4 Hour Fix. Monday ..... Saturday 09:00 ..... 17:00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA ..... MONDAY ..... FRIDAY 09:00 ..... 17:00RETAIL STORE ONLY:-.... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 &amp; 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 29122121. Lots of [243.03] and now a [245.42]Spoke to StewartKeeps jamming from Tray 5. Takes one or two pieces of paper and getting stuck in Tray 4. Please diagnose.MS811LAP1OfficeSN - 40635C6605LRKIP - 86.129.0.51Contact: StewartNumber: 07961287710HBSLA 14/10/2025 at 16:00DDD 16/10/2025 at 16:00-----INSTRUCTIONS-----Technical Notes -----Tech to investigate jamming from trays. Tech to test all trays to see which one's have an issue or look at the event log.CB.</p>

## Job Notes

## In Items

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		See Items Overleaf				

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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In Items for Job # 4264116 page 1 of 1



# Run Sheet

Ryan Owen 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Returned Items for Job # 4264116 page 1 of 1



# Run Sheet

Ryan Owen 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4264143	Customer	COMPUTACENTER HSBC – EBBT			Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	ROBERT.CAIRNS.BLAIR@MANDSBANK.		MARKS & SPENCER CHESTER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07845125155		
Priority	ND 1700				
Ref 1	INC50277536				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
L14 (Win11)	You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254. This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196639052						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4264436	Customer	RICO Depots		Job Address
SLA Window	- 14/10/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4264429	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4264040	Customer	CDW - DWP			Job Address
SLA Window	13/10/2025 15:45 - 14/10/2025 17:00	Contact Name	FAO TRISH TITCHMARSH		JOBCENTRE PLUS JOBCENTRE PLUS EASTBANK HOUSE 68B EASTBANK STREET SOUTHPORT PR8 1HF
Activity	COLLECTION	Contact Phone			
Priority	ND 1700				
Ref 1	SV114404				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ATTEND SITE TO COLLECT AND RETURN FAULTY LAPTOP TO CDW	PLEASE ATTEND SITE TO COLLECT AND RETURN FAULTY LENOVO LAPTOP - S/N: PW0G72PZ - TO CDW

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663768301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## John Paul Barron 14/10/2025

**Date** 14/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 12

Job # 4263740	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	13/10/2025 09:00 - 14/10/2025 17:30	Contact Name	Preston Fishergate (PA) 60701	VODAFONE RETAIL (PRESTON) Preston Fishergate, 45 Fishergate , Lancashire, England LANCASHIRE Preston PR1 8BH
Activity	TECH EXCHANGE	Contact Phone	07717 764232	
Priority	ND 1700			
Ref 1	C5322225			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 14/10/2025 20:00 SLA: ND 14/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPLEX35S0332 x 1	Problem: [TC] Lexmark MS510 Back Office MFP ENGINEER MUST OBTAIN PORT UNLOCK REFERENCE FROM FIXED LINE SERVICES AND PROVIDE TOVODAFONE DESK Root Cause: Unknown Action: Engineer to investigate and repair/replace Lexmark MS510 Printer. must call vodafone fixed line services to unlock portif swapped - 0800 9755115 Option 3 - REQUEST UNLOCK AS PRIORITY 1 WITH FLS Test: IN USE URL: Call history: ##### Call 5322225   Problem   Web Service   qws_uk   Mon 13 Oct 2025 10:25:37   A+C+P  agent.loginname=qws_uk equipment.assettag=VFDGB00000VI070TA23 contract.pkey=23219 call.poms=1 call.zip=PR1 8BH call.address=Preston Fishergate 45 Fishergate Lancashire England call.city=Preston call.customerid=INC18331260 call.problem=RET60701 - Contract Printer - Paper Jam Error 241.06 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/Contract Printer - MS510dn call.priority=2-Medium call.datereported=10/13/2025 11:24:55 AM  ##### Call 5322225   Problem   Web Service   qws_uk   Mon 13 Oct 2025 10:25:37   ...

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19662183901	_VPLEX35S0332	PTR:MS510DN				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19662184101	_VPLEX35S0332	PTR:MS510DN				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

John Paul Barron 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4263539	Customer	Computacenter Limited			Job Address
SLA Window	14/10/2025 07:00 - 14/10/2025 17:00	<b>Contact Name</b>		Nathan Zascirinskis	AKINIKA - COLLECTIONS AND RECOVERY
Activity	NON TECH EXCHANGE	<b>Contact Phone</b>		07743920718	AKINIKA - COLLECTIONS AND RECOVERY
Priority	ND 1700				Tulketh Mill, Balcarres Road
Ref 1	WOT000471872				PRESTON England PR2 2DY
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196473489	0000000000048252	5C9P:LBG:DLM HP 840 G11 16GB	5CG53117TV			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## John Paul Barron 14/10/2025

**Date** 14/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 12

Job # 4263666	Customer	CXM		Job Address
SLA Window	13/10/2025 10:30 - 14/10/2025 17:00	Contact Name	JYOTI CHABBA	WAVE CREST HOTEL 14-16 ALEXANDRA ROAD .BLACKPOOL FY1 6BU
Activity	TECH EXCHANGE	Contact Phone	1253345978	
Priority	ND 1700			
Ref 1	5922949			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1: Collect EN60009/Part no. K003 SNO: 8931089118051886143: Collect EN70157/PWN32410153A SNO: 232227313161294552977819: Collect EN70156/Tetra Move 5000 SNO: 232087303201256452772298H2-5145862-15263107: SWAP OUT/SWAP OUT</p>	<p>H2-5145862-15263107 1510526 CU +447939045402 14-16 Alexandra Road FY1 6BU Blackpool 24/7 mxsas/ Comms GPRS CXM - ENG VISIT 232087303201256452772298 (WIFI) 24/7 Elavon TID: 15263107; Date Time Logged: 20251013091005; Terminal ID: 210208215702; Profile Number: 15263107 &lt;BR&gt; &lt;a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=gvibjgerjusro"&gt;Other Info&lt;/a&gt;</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661716601	EN73001	Axium DX8000 (WIFI/4G)				
19661716602	EN60009	KPN SIM CARD-(GB)				
19661716603	EN73002	Axium DX8000 Charging Base				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

# See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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# Run Sheet

John Paul Barron 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4264020	Customer	Fujitsu Services Limited - Telefonica ME			Job Address
SLA Window	13/10/2025 15:32 - 14/10/2025 17:30	Contact Name	Tori		O2 BLACKPOOL 0022 HOUNDSHILL SHOPPING CENTRE BLACKPOOL FY1 4HU
Activity	TECH EXCHANGE	Contact Phone	+441253621717		
Priority	ND 1900				
Ref 1	C5322274				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ENGINEER TO STILL REPLACE HARDWARE EVEN IF DON'T FIND FAULT  ND 14/10/2025 17:30 SLA: ND 14/10/2025 17:30 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history:: ##### Call 5322274   Problem   Web Service   qws_uk   Mon 13 Oct 2025 15:30:34   A+C+P  agent.loginname=qws_uk equipment.assettag=TELGB000000T0022TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007375773 call.problem=HW - 0022 - 04 - Base Unit - Disk Errors call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=10/13/2025 3:30:30 PM  ##### Call 5322274   Problem   Web Service   qws_uk   Mon 13 Oct 2025 15:30:34   A+C+P  SITE OPENING TIMES [ Blackpool ] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663703201	_O2HEP3DS22AV	PCR2BNGAGE FLEX PRO:V1 2023				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4263973	Customer	CDW - DWP		Job Address
SLA Window	13/10/2025 14:59 - 14/10/2025 17:00	Contact Name	FAO ANDY ROPER	JOBCENTRE PLUS JOBCENTRE PLUS MITRE HOUSE CHURCH STREET LANCASTER LA1 1JW
Activity	COLLECTION	Contact Phone	03000383633	
Priority	ND 1700			
Ref 1	SV114174			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE COLLECT AND RETURN FAULTY UNIT TO CDW.	ATTEND SITE COLLECT AND RETURN FAULTY DELL LATITUDE LAPTOP SERIAL NUMBER 1M1YCS3 TO CDW. ON SITE CONTACT CAN ADVISE CORRECT UNIT TO BE RETURNED.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663484801						

Returned Items



# Run Sheet

John Paul Barron 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4263968	Customer	CDW - DWP		Job Address
SLA Window	13/10/2025 14:54 - 14/10/2025 17:00	Contact Name		JOBCENTRE PLUS JOBCENTRE PLUS 9 MITRE HOUSE CHURCH STREET LANCASTER LA1 1JW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	SV115359			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
DELIVER/INSTALL AND COLLECT FAULTY	ATTEND SITE DELIVER/INSTALL NEW EQUIPMENT COLLECT AND RETURN FAULTY LAPTOP LENOVO THINKPAD L13: R911FBC9 TO CDW.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663450201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4263967	Customer	CDW - DWP		Job Address
SLA Window	13/10/2025 14:54 - 14/10/2025 17:00	Contact Name	CATHERINE GODDARD	JOBCENTRE PLUS JOBCENTRE PLUS CRAVEN HOUSE MICHAELSON ROAD BARROW-IN-FURNESS LA14 1AE
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	SV115677			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE TO COLLECT AND RETURN FAULTY LAPTOP	ATTEND SITE TO COLLECT AND RETURN FAULTY LAPTOP -619YCS3 TO CDW

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663443801						



# Run Sheet

John Paul Barron 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4263963	Customer	CDW - DWP		Job Address
SLA Window	13/10/2025 14:50 - 14/10/2025 17:00	Contact Name	FAO DADA ILABOYA	JOBCENTRE PLUS JOBCENTRE PLUS KENTMERE HOUSE 1 BLACKHALL ROAD KENDAL LA9 4BS
Activity	COLLECTION	Contact Phone	03000430647	
Priority	ND 1700			
Ref 1	SV115765			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE TO COLLECT AND RETURN FAULTY PHONE TO CDW	PLEASE ATTEND SITE TO COLLECT AND RETURN FAULTY APPLE IPHONE - S/N: FFNH97HWPLJQ - TO CDW

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663426401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## John Paul Barron 14/10/2025

**Date** 14/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 12

Job # 4260558	Customer	POSTURITE LIMITED		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	KEITH DUCKWORTH	BAE SAMLESBURY SAMLESBURY AERODROME MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Activity	CHAIR INSTALL	Contact Phone	07725997012	
Priority	ND 1700			
Ref 1	DEL1632208			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Building S609        3rd Floor *** Please call 1 hour before arrival.Customer Ref / PO: CPA000300885        Deliveries DPD or UPSItems on order:8844001</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1632208&amp;address=Bae%20Samlesbury%20Aerodrome%20BLACKBURN%20Myerscough%20Road%20Balderstone%20BB2%207LF">https://rico.jotform.com/222823708509055?refNumber=DEL1632208&amp;address=Bae%20Samlesbury%20Aerodrome%20BLACKBURN%20Myerscough%20Road%20Balderstone%20BB2%207LF</a> &gt;Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1632208&amp;address=Bae%20Samlesbury%20Aerodrome%20BLACKBURN%20Myerscough%20Road%20Balderstone%20BB2%207LF"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1632208&amp;address=Bae%20Samlesbury%20Aerodrome%20BLACKBURN%20Myerscough%20Road%20Balderstone%20BB2%207LF &gt;Once the job is completed please click this link to open and complete the form.</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641241801	100117458	Positiv ME400 (Extra High Back)				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19641242001	100117458	Positiv ME400 (Extra High Back)				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
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Job # 4264430	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Simon Heath 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4264437	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Simon Heath 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4263757	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/10/2025 11:59 - 14/10/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5322242			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 14/10/2025 20:00 SLA: ND 14/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322242   Problem   Web Service   qws_uk   Mon 13 Oct 2025 11:48:04   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC18170686 call.problem=++020-114010++"NLC9654 Manchester Victoria Miura PED 020-044356 The Bluetooth icon is miss call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=10/13/2025 12:47:18 PM  ##### Call 5322242   Problem   Web Service   qws_uk   Mon 13 Oct 2025 11:48:04   ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19662461601	_SXASSET-LABELSV2					
19662461201	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020112770			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19662461801	_SXASSET-LABELSV2					
19662461401	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020112770			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Simon Heath 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4259092	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	06/10/2025 17:23 - 14/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0505583			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - 00000000004739592</p> <p>Collect Device -UK048754 - HP ZBook Firefly G10 14 / 5CG3202C29</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19639934301						



# Run Sheet

Simon Heath 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4259094	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	06/10/2025 17:27 - 14/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0505585			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 000000000004739588</p> <p>Collect Device -UK041583 - HP 840 G8 i7 / 5CG2211Y6J</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19639942801						

Returned Items



# Run Sheet

Simon Heath 14/10/2025

**Date** 14/10/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 9

Job # 4259533	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/10/2025 09:34 - 14/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0506267			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588  Collect Device -UK029512 - HP 840 G8 i7 / 5CG2125696

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641814301						

#### **Returned Items**

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19641814501						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Simon Heath 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4259570	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/10/2025 09:58 - 14/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0506310			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588</p> <p>Collect Device -UK024603 - HP 840 G8 i7 / 5CG2088WZC</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641910001						

Returned Items



# Run Sheet

Simon Heath 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4261479	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 18:00	Contact Name	ANDREEA DUMITRU	2506 PARK VIEW 2506 PARK VIEW 190 DANTZIC STREET MANCHESTER M4 4LH
Activity	NON TECH EXCHANGE	Contact Phone	07785629652	
Priority	ND 1800			
Ref 1	5321973 / INC9164843			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Andreea.Dumitru1@natwest.com / _NWHUBFMON  ***Please call customer pre arrival as the road are closed in the area***	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19651060801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19651061001						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Simon Heath 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4261910	Customer	Computacenter - KPMG		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Molly Webster	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07778362046	
Priority	ND 1700			
Ref 1	24531624r			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
Molly 07778362046 Asset task number: K134237 1 St Peters Square Manchester M2 3AE	

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4264438	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4264427	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

#### Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



# Run Sheet

David Hargreaves 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4263502	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Ciara Dwan		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	123456		
Priority	ND 1700				
Ref 1	WOT000475664				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM09AG7A", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-10-14", "Customer Catalog ID": "", "Cost Center Name": "CC_00GB551007_A000_EVISAP COR EVI UK CSO", "Cost Center Account Number": "CC_00GB551007_A000_EVISAP"}

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196607045	Please collect and remove single device.	Please collect and remove single device.	GM09AG7A			

Engineer Closure Notes			On Site Time	Off Site Time



# Run Sheet

David Hargreaves 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4263618	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Glen Drinkwater	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	Unknown	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000476184			England
Ref 2				SK10 2NA
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Apple_MacBook_Pro_Standard", "Procure Quantity": "1", "Requested by date": "2025-10-08", "Customer Catalog ID": "RFB_Apple_MacBook_Pro_Standard", "Cost Center Name": "CC_0000001427_UK10_EUSAP", "Cost Center Account Number": "CC_0000001427_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196609086	000000000004752025GB-NEW	Apple MBP 14" M4 16GB/512GB	0J4X77Q5Q			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4263556	Customer	SMART CT LIMITED			Job Address
SLA Window	13/10/2025 09:16 - 14/10/2025 17:30	Contact Name	STORE MANAGER		ASDA STORES LTD ASDA STORES LTD 114 LONDON ROAD HAZEL GROVE STOCKPORT SK7 4AG
Activity	TECH EXCHANGE	Contact Phone	01614192460		
Priority	ND 1700				
Ref 1	WOT0996605				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
like for like exchange	TOSHIBA Reference: 18537838 ASDA STORES LIMITED Reference: ORSR000003707485: TASK0673205  STORE: ASDA - HAZEL GROVE NUMBER: 4422 ADDRESS: 114 London Road CITY: STOCKPORT POST CODE: SK7 4AG  CONTACT NAME: Lesley Plevin ASDA TELEPHONE: 01614192460 EMAIL:  MACHINE: 0368-VS5 PART DESCRIPTION: VOCOVO - VCV5000 S5 PRO HEADSET SERIAL NUMBER:  FAULT DESCRIPTION: 4422 Vocovo-Headset: Not charging IPEI: 037C71EF9B TS done Loc: Customer .....DO NOT DELIVER REPLACEMENT IF FAULTY PART IS UNAVAILABLE. RETURN GOOD PART TO SCT. CUSTOMER TO CONTACT ASDA SERVICE DESK FOR ANY QUERIES.....

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661095801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19661096001						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Hargreaves 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4263565	Customer	SMART CT LIMITED			Job Address
SLA Window	13/10/2025 09:32 - 14/10/2025 17:30	Contact Name	STORE MANAGER		ASDA STORES LTD ASDA STORES LTD 114 LONDON ROAD HAZEL GROVE STOCKPORT SK7 4AG
Activity	TECH EXCHANGE	Contact Phone	01614192460		
Priority	ND 1700				
Ref 1	WOT0996606				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
like for like exchange	<p>TOSHIBA Reference: 18537830 ASDA STORES LIMITED Reference: ORSR000003707482: TASK0673204</p> <p>STORE: ASDA - HAZEL GROVE NUMBER: 4422 ADDRESS: 114 London Road CITY: STOCKPORT POST CODE: SK7 4AG</p> <p>CONTACT NAME: Lesley Plevin ASDA TELEPHONE: 01614192460 EMAIL:</p> <p>MACHINE: 0368-VS5 PART DESCRIPTION: VOCOVO - VCV5000 S5 PRO HEADSET SERIAL NUMBER:</p> <p>FAULT DESCRIPTION: 4422 Vocovo-Headset: Not charging IPEI: 037C718BD2 TS done Loc: Customer .....DO NOT DELIVER REPLACEMENT IF FAULTY PART IS UNAVAILABLE. RETURN GOOD PART TO SCT. CUSTOMER TO CONTACT ASDA SERVICE DESK FOR ANY QUERIES.....</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661148401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19661148601						

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

David Hargreaves 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4264203	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Mark Lawrence		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000477588				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "CC_0000006864_UK10_EUSAP Campus Europe UK" "Cost Center Account Number": "CC_0000006864_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196636304	000000000004608A09GB-US	Len TP T14s G4 AMD R5	GM0PJK96			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Hargreaves 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4264172	Customer	I.T. Alliance N.I. Ltd		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	.	Medtech Europa House, Adlington Business Park
Activity	MANPOWER	Contact Phone	.	Adlington Macclesfield SK10 4NL
Priority	ND 1700			
Ref 1	Auxilion SCH Macclesfield			
Ref 2	POR50864			
No. of Parts	0			

Instructions 1	Instructions 2
Scheduled Visit	

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4264198	Customer	Computacenter Limited		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Jamie Preston	Crewe 13 Victoria Street Crewe 13 Victoria Street 13 Victoria Street CREWE England CW1 2JQ
Activity	TECH EXCHANGE	Contact Phone	07876 136 134	
Priority	ND 1700			
Ref 1	WOT000475752			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"lloyds_branch""req_for_site_information":"lloyds_branch"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196619870	00000000000482528W/P:LBG:DLM MS Surf Lap5 i5/16 - BWD	0F3BGBR24113FB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		0F3CP3324113FB - Microsoft :B&S:LBG:MS SURFACE24APTB	0F3CP3324113FB	5 13" i5 16/2		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/10/2025

**Date** 14/10/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 10

Job # 4263876	Customer	Computacenter - Waitrose		Job Address
SLA Window	13/10/2025 14:07 - 14/10/2025 22:00	Contact Name	THE MANAGER	WAITROSE LTD WAITROSE LTD 22 LONDON ROAD NORTHWICH CW9 5HD
Activity	TECH EXCHANGE	Contact Phone	0000	
Priority	ND 1700			
Ref 1	24539081			
Ref 2	PO Monthly			
No. of Parts	1			

## Instructions 1

## Instructions 2

Please swap unit

Asset: Wincor Nixdorf BA93 Cashier Display Generic Serial No: GENERIC-0211

Category: Hardware SubCategory: Damaged

759TP111 - Cahier displayBA93 cable broken - 759 Northwich

## Web logging

Make/Model: Wincor Nixdorf BA93 Cashier Display

Till Number: 759TP111

Fault/Attempted Triage: Cable between cashier display and beetle is broken  
Branch unable to fix

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663139701	4856874	WAIT:RS CABLE PRO DPORT DVID 3				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19663139901	4856874	WAIT:RS CABLE PRO DPORT DVID 3				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Hargreaves 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4264428	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4264421	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

#### Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



# Run Sheet

Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4263787	Customer	Computacenter Limited		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Rachel Marshall	LLOYDS BANKING GROUP PLC (008102783 10 Buttermarket Street, 10 Buttermarket Street, WA1 2LG
Activity	NON TECH EXCHANGE	Contact Phone	+441928857903	
Priority	ND 1700			
Ref 1	24538354			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Rachel Marshall Contact Number - 01928857903 Hetage - Halifax Location - Warrington 10 Buttermarket Street WA1 2LG Dice - PED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mo	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19662572601	4444195	Moby 8500 Bluetooth Ped				



# Run Sheet

Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4263985	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	13/10/2025 15:12 - 14/10/2025 17:00	Contact Name	MARISSA.BATES@HSBC.COM	COMPUTACENTER HSBC 24 LOWES FOLD LOWTON WARRINGTON LOWES FOLD LOWTON WARRINGTON WA3 2XD
Activity	DELIVERY	Contact Phone	07875405490	
Priority	ND 1700			
Ref 1	RITM37843669			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663588501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4263871	Customer	Vista Retail Support Limited	Job Address
SLA Window	13/10/2025 14:06 - 14/10/2025 17:00	Contact Name	SELCO UNIT 1 MILNER STREET WARRINGTON WA5 1AD
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3414453		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3414453: Good morning we have had an issue with one of our computer monitors admin pc. the monitor in admin office has died on us	Replace MON-LCD-24-BLK Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663133901	MON-LCD-24-BLK	KMON-LCD-24-BLK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19663134101						

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4263762	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/10/2025 12:02 - 14/10/2025 20:00	Contact Name	WIGAN WALLGATE NLC3551 NT Depot	Northern Rail MT (Wigan) Wallgate, Wigan Lancashire Wigan WN1 1BB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2140	
Priority	ND 1900			
Ref 1	C5322244			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 14/10/2025 20:00 SLA: ND 14/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322244   Problem   Web Service   qws_uk   Mon 13 Oct 2025 11:49:34   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8933TA23 contract.pkey=23200 call.poms=1 call.zip=WN1 1BB call.address=Wallgate Wigan call.customerid=INC18172147 call.problem=++020-114158++ NLC3551 Wigan Wallgate 020-114158 PED - Bluetooth option not available NLC 3 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=10/13/2025 12:49:07 PM  ##### Call 5322244   Problem   Web Service   qws_uk   Mon 13 Oct 2025 11:49:34   A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19662478701	_NRMIUM020DE	NRMIUM020 NORTHERN MOBILE LIVE	02000303002020044615			
19662479001	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19662478801	_NRMIUM020DE	NRMIUM020 NORTHERN MOBILE LIVE	02000303002020044615			
19662479101	_SXASSET-LABEL	SXASSET-LABELSV2				



# Run Sheet

Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4263773	Customer	POSTURITE LIMITED			Job Address		
SLA Window	13/10/2025 12:13 - 14/10/2025 17:00	Contact Name	ANDREW JOSEPH ROBSON		1A PRINCESS STREET HINDLEY WIGAN GREATER MANCHESTER WN2 3HJ		
Activity	DESK SP INSTALL	Contact Phone	07920298256				
Priority	ND 1700						
Ref 1	DEL1635289						
Ref 2							
No. of Parts	8						

Instructions 1	Instructions 2
<p>*** Customer Instructions: Should be straightforward park at the front of the house not far to carry to the front door. *** Please call 1 hour before arrival. Customer Ref / PO: SEC-02049-512568 Items on order: 9784301BLA - OFFCHAIR - Positiv M</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1635289&amp;address=1A%20PRINCESS%20STREET%20HINDLEY%20GREATERT%20MANCHESTER%20WIGAN%20WN2%203HJ">https://rico.jotform.com/222823708509055?refNumber=DEL1635289&amp;address=1A%20PRINCESS%20STREET%20HINDLEY%20GREATERT%20MANCHESTER%20WIGAN%20WN2%203HJ</a> Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1635289&amp;address=1A%20PRINCESS%20STREET%20HINDLEY%20GREATERT%20MANCHESTER%20WIGAN%20WN2%203HJ"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



**Run Sheet**  
Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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In Items for Job # 4263773 page 1 of 1



**Run Sheet**  
Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Returned Items for Job # 4263773 page 1 of 1



Run Sheet  
Asif Alam 14/10/2025

<b>Date</b>	14/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Alam, Asif	<b>Jobs on Run</b>	11
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Job # 4263632	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	13/10/2025 10:06 - 14/10/2025 20:00	Contact Name	PARBOLD NLC2402 NT STATION	Northern Rail - STAR Parbold Railway Station, Station Road, Parbold, Wigan, Mersey Lancashire
Activity	TECH EXCHANGE	Contact Phone	01257 464058	Parbold WN8 7NU
Priority	ND 1900			
Ref 1	C5322218			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 14/10/2025 20:00  SLA: ND 14/10/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _NRNEWND4020MKII x 1</p>	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history::  ##### Call 5322218   Problem   Web Service   qws_uk   Mon 13 Oct 2025 10:06:05   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000N2402TA23  contract.pkey=23200  call.poms=1  call.zip=WN8 7NU  call.address=Parbold Railway Station  Station Road  Parbold  Wigan  Mersey  call.customerid=INC18331395  call.problem=NLC2402  PARBOLD  Window 30 - Newbury Data Printer 38098  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/NORTHTKMKII  call.priority=2-Medium  call.datereported=10/13/2025 11:05:36 AM  ...</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661570701	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	50101			

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19661570901	_NRNEWND4020	MKR:MAGNETIC TICKET DT 203DPI	50101			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4263999	Customer	Computacenter - Kingfisher		Job Address
SLA Window	13/10/2025 15:20 - 14/10/2025 20:00	Contact Name	JULIE ROTHWELL	B & Q B & Q PLC ROUND HILL WAY BOLTON BL1 2SL
Activity	TECH EXCHANGE	Contact Phone	01204365676	
Priority	ND 1700			
Ref 1	24540474			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01057SCO87P  Till number: 87  Peripheral make/model(Please copy and paste CI): v  Handheld or presentation scanner: handheld  Is it happening for one or all products?: Yes  Product(s) information: NA  Description of issue: Till 87 scanner does not turn on  Contact name/number: Julie Rothwell / 01204365676

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4263703	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	14/10/2025 08:00 - 14/10/2025 12:00	Contact Name	BROMLEY CROSS NLC2697 NT STATION	Northern Rail - STAR Bromley Cross Railway Station, Chapeltown Road, Bromley Cross, Lancashire, Lancs
Activity	TECH EXCHANGE	Contact Phone	0161 4397844	Lancashire Bromley Cross BL7 9AG
Priority	4HR			
Ref 1	C5322072			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
4HR 13/10/2025 14:33 SLA: 4HR 13/10/2025 14:33 PART2= PART3= PART4= ALT1=_NRFUJTP7000S ALT2= ALT3= ALT4= TEXT= _SXFUJTP7000S-520 x 1	Problem: [ME] TP7K (Teampos 700-S320) required Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: With Star Support URL: Call history: ##### Call 5322072   Problem   Web Service   qws_uk   Fri 10 Oct 2025 07:39:37   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB000000N2697TAA1 contract.pkey=23200 call.poms=1 call.zip=BL7 9AG call.address=Bromley Cross Railway Station Chapeltown Road Bromley Cross Lancashire Lancs call.customerid=INC18319683 call.problem=NLC2697 BROMLEY CROSS Window 30 Unable to connect to TOM call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/STR/workpackage/NRTP7K call.priority=4-Critical call.datereported=10/10/2025 8:39:11 AM...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661875801	_SXFUJTP7000S-520	TP7K-520:15				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19661876001	_SXFUJTP7000S-520	TP7K-520:15				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet  
Asif Alam 14/10/2025

<b>Date</b>	14/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Alam, Asif	<b>Jobs on Run</b>	11
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Job # 4264132	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/10/2025 16:57 - 14/10/2025 17:00	Contact Name		LIDL ASHTON IN MAKERFIELD, YORK ROAD WIGAN WN4 9BL
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3435429			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Code 2012 4504	<p>Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

**Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19664138701	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19664138901						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Asif Alam 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	11
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Job # 4264422	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

#### Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



# Run Sheet

Berlindo D`Assuncao 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4264423	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

#### Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Berlindo D`Assuncao 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4264070	Customer	Vista Retail Support Limited	Job Address
SLA Window	13/10/2025 16:06 - 14/10/2025 17:00	Contact Name	SUPERDRUG STORES PLC UNITS G26-27 ARNDALE CENTRE LEVEL 0 MIDDLETON MIDDLETON M24 4EL
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3435652		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3435652 - HHT Label Printer Faulty. Attempted to clean it with alcohol wipe and update the firmware but no luck. It is still printing over several labels. Please replace. ASW-PTR-ZQ210-HHT	Replace ASW-PTR-ZQ210-HHT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19663874101	ASW-PTR-ZQ210-NSM	-NSM-PTR-ZQ210-HHT				



# Run Sheet

Berlindo D`Assuncao 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4263873	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	13/10/2025 14:06 - 14/10/2025 12:00	Contact Name		39 GRANITE COURT 39 GRANITE COURT LONGFIELD CENTRE PRESTWICH MANCHESTER M25 1GW
Activity	COLLECTION	Contact Phone		
Priority	ND 1200			
Ref 1	44903			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 3 x items with 2 x totes	<p>**PES DRIVER**PRE 12:00**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Berlindo D`Assuncao 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4262486	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	STEPHEN MYERS	FALCON HOUSE FALCON HOUSE OUSE STREET Salford M50 1YX
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	5322004			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Part no: _NWHUBFPANINI  this request is for gate house swap.	Engineer to replace Panini Evernext scanner. Connect new scanner>contact networks to unlock port>contact NWG to configure scanner>wipe old scanner>ensure label is updated on new scanner. Please refer to the Panini Evernext guide for full setup instructions. RICO support can provide NWG contacts. MON-FRI 09:00-17:00 .....serial number: 532086983

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19656607601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## Berlindo D`Assuncao 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4264063	Customer	Computacenter Limited		Job Address
SLA Window	14/10/2025 09:00 - 14/10/2025 17:00	Contact Name	Beata Julius	Salford 10/12 Hankinson Way
Activity	DE INSTALL	Contact Phone	Unknown	Salford 10/12 Hankinson Way 10/12 Hankinson Way
Priority	ND 1700			Salford England M6 5JA
Ref 1	WOT000465729			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
De-install use package "lloyds_branch" for lloyds branch "best_contact_number": "07467805119" "employment_type": "Part-time" "best_email_address": "beciabejm@gmail.com" "requested_for_first_name": "Beata" "requested_for": "Beata Julius" "intune_device_id": "ae31de0c-5b85-41f1-a3f8-86afaad9b627" "order_guide": "checkbox_HPE_EliteBook_830_G9_13" - i5 - 16GB - 256GB" "Request Type": "15" "u_special_requirements": "No" "line_manager_id": "Gordon Milne" "u_device_name": "5CG24158D5 - HP EliteBook 830 G9 13" - i5 - 16GB - 256GB" "identity_active": "true" "req_by_site_information": "lloyds_branch" "requested_by_email": "TA.JULIUS@lloydsbanking.com" "requested_for_user_id": "5593133" "Request Replace" "role_user": "false" "domain": "GLOBAL" "part_number": "DEVICE_REFRESH" "part_status": "In Progress" "part_location": "Salford 1": "5CG24158D5" "account": "GLOBAL5593133" "type_code": "15" "cost_centre": "Salford (771912)" "identity_disabled": "false"}	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196317103	0000000000048275B	G:GB-DLM Box Laptop				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4263854	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	13/10/2025 13:48 - 14/10/2025 17:00	Contact Name	MADHIVANAN GUNASEKARAN		28 ORREL STREET 28 ORREL STREET Salford M6 5TD
Activity	COLLECTION	Contact Phone	07778 045233		
Priority	ND 1700				
Ref 1	44894				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

## Berlindo D`Assuncao 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4263756	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/10/2025 11:59 - 14/10/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5322243			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 14/10/2025 20:00 SLA: ND 14/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5322243   Problem   Web Service   qws_uk   Mon 13 Oct 2025 11:48:19   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC18170838 call.problem=++020-118205++NLC9653 Manchester Piccadilly 020-118205 PED - Blank screen NLC 9653 Site Ma call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=10/13/2025 12:47:45 PM ...

Job Notes



# Run Sheet

Berlindo D`Assuncao 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	8
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Job # 4264424	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Mark Hosie 14/10/2025

**Date** 14/10/2025 **Depot** Warrington **Driver** Hosie, Mark **Jobs on Run** 9

Job # 4264431	Customer	RICO Depots	Job Address
SLA Window	- 14/10/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

#### **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

**In Items**

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Mark Hosie 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	9
------	------------	-------	------------	--------	-------------	-------------	---

Job # 4264183	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	13/10/2025 18:14 - 14/10/2025 13:00	Contact Name	MANAGER	ONE STOP ONE STOP 131 NORTHENDEN ROAD
Activity	TECH EXCHANGE	Contact Phone	0161 258 5136	SALE M33 3HF
Priority	4HR			
Ref 1	02622784			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34565426//79653//PPD	No ppos available error site have confirmed all software steps have been completed. swap required

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Mark Hosie 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	9
------	------------	-------	------------	--------	-------------	-------------	---

Job # 4263711	Customer	HCL Barclays		Job Address
SLA Window	13/10/2025 11:11 - 14/10/2025 17:00	Contact Name	ANDREW GWATKIN	16 WALNUT STREET 16 WALNUT STREET BACUP OL13 9DD
Activity	COLLECTION	Contact Phone	07718918735	
Priority	ND 1600			
Ref 1	TASK3220979/1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661911101	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19661911301	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Mark Hosie 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	9
------	------------	-------	------------	--------	-------------	-------------	---

Job # 4263712	Customer	HCL Barclays		Job Address
SLA Window	13/10/2025 11:12 - 14/10/2025 17:00	Contact Name	ANDREW GWATKIN	16 WALNUT STREET 16 WALNUT STREET BACUP OL13 9DD
Activity	COLLECTION	Contact Phone	07718918735	
Priority	ND 1600			
Ref 1	TASK3220979/2			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19661918101	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Mark Hosie 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	9
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Job # 4263749	Customer	RHENUS		Job Address
SLA Window	13/10/2025 12:49 - 14/10/2025 17:00	Contact Name	MANANGER	MORRISONS 285 KINGSWAY ROCHDALE GREATER MANCHESTER OL16 4AT
Activity	TECH EXCHANGE	Contact Phone	tbc	
Priority	ND 1700			
Ref 1	MJ444258			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Troubleshoot with site to ensure the labels that they are using are indeed thermal paper.  If the paper is correct please swap printer on site with new one.	Troubleshoot with site to ensure the labels that they are using are indeed thermal paper.  If the paper is correct please swap printer on site with new one.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19662404001	PRT-TSCDA220-1	TSC Printer in left cabinet	DA224080409			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19662404201	PRT-TSCDA220-1	TSC Printer in left cabinet	DA224080409			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Mark Hosie 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	9
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<b>Job #</b> 4263789	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	13/10/2025 12:30 - 14/10/2025 17:00	<b>Contact Name</b>		SELCO UNIT B8, ASHTON COMMERCE PARK
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>		ASHTON MOSS MANCHESTER OL7 0QN
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3417386			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>3417386: we have a monitor that will not power up its like its in sleep mode but unable to wake it up i have un plugged the unit and plugged it back in and i have also tried it on a different computer</p>	<p>Replace MON-LCD-HANNSG-19 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

[View Details](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19662644501	MON-LCD-HANN	MON-LCD-HANNSG-19				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19662644701						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Mark Hosie 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	9
------	------------	-------	------------	--------	-------------	-------------	---

Job # 4263566	Customer	Computacenter - Kingfisher			Job Address		
SLA Window	13/10/2025 09:37 - 14/10/2025 20:00	Contact Name	TANIA TRIPODO		SCREWFIX SCREWFIX UNIT 5-6		
Activity	TECH EXCHANGE	Contact Phone	+441254773268		HULME COURT DARWEN BB3 0FE		
Priority	ND 1700						
Ref 1	24539328						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
Please swap unit	PTID: 37247278  PED MODEL: PEDV200cs (UK)  SERIAL NUMBER: 450-753-129  CURRENT DOWNLOAD VERSION ON WEBCOM: V4_2.10.0.38_V200C  CONFIG RE-DOWNLOADED: no  SOFTWARE RE-DOWNLOADED: no  LOCATION OF THE DEVICE ON SITE: SFDZB1 - Darwen Trade Counter  PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): no  FAULT DESCRIPTION: it has stuck on the booting page PDQ is offline  CONTACT NAME/CONTACT NUMBER: Tania Tripodo +441254773268

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Mark Hosie 14/10/2025

Date	14/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	9
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Job # 4263959	Customer	Vista Retail Support Limited		Job Address
SLA Window	14/10/2025 08:00 - 14/10/2025 12:00	Contact Name		LIDL ACCRINGTON, HYNDBURN ROAD LANCASHIRE ACCRINGTON BB5 4EQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	Priority MC			
Ref 1	3433057			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3364307 FSE to attend and replace un-staged zebra  Part ID -?HHT-ZEB-TC57-LID passcode:14845219	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19659823701	SPK-VOC-HDSET	SPK-VOC-HDSET-S5	.	.	Not Used	



# Run Sheet

Mark Hosie 14/10/2025

**Date** 14/10/2025 **Depot** Warrington **Driver** Hosie, Mark **Jobs on Run** 9

<b>Job #</b> 4264432	<b>Customer</b>	<b>RICO Depots</b>		<b>Job Address</b>
<b>SLA Window</b>	- 14/10/2025 23:59	<b>Contact Name</b>		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
<b>Activity</b>		<b>Contact Phone</b>		
<b>Priority</b>				
<b>Ref 1</b>				
<b>Ref 2</b>				
<b>No. of Parts</b>	0			

Instructions 1	Instructions 2

#### **Job Notes**

For more information about the study, please contact the study team at 1-800-258-4238 or visit [www.cancer.gov](http://www.cancer.gov).

**In Items**

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Page 10 of 10 | Last Page

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24540474	4263999	TECH EXCHANGE	B & Q, B & Q PLC, ROUND HILL WAY, BOLTON, BL1 2SL	Asif Alam	13/10/2025 15:20 14/10/2025 20:00	14/10/2025	
Fujitsu Services Limited - Star Trains - ME	19661875801	C5322072	4263703	TECH EXCHANGE	Northern Rail - STAR, Bromley Cross Railway Station, Chapelton Road, Bromley Cross, Lancashire, Lancashire, Lancashire, Bromley Cross, BL7 9AG	Asif Alam	14/10/2025 08:00 14/10/2025 12:00	14/10/2025	
Computacenter Limited	19662572601	24538354	4263787	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 10 Buttermarket Street, , 10 Buttermarket Street, , WA1 2LG	Asif Alam	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Computacenter Limited - HSBC	19663588501	RITM37843669	4263985	DELIVERY	COMPUTACENTER HSBC, 24 LOWES FOLD LOWTON WARRINGTON, LOWES FOLD, LOWTON, WARRINGTON, WA3 2XD	Asif Alam	13/10/2025 15:12 14/10/2025 17:00	14/10/2025	
Vista Retail Support Limited	19663133901	3414453	4263871	TECH EXCHANGE	SELCO, UNIT 1 MILNER STREET, WARRINGTON, WA5 1AD	Asif Alam	13/10/2025 14:06 14/10/2025 17:00	14/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19662478701	C5322244	4263762	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Asif Alam	13/10/2025 12:02 14/10/2025 20:00	14/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19662479001	C5322244	4263762	TECH EXCHANGE	Northern Rail MT (Wigan), Wallgate, Wigan, Lancashire, Wigan, WN1 1BB	Asif Alam	13/10/2025 12:02 14/10/2025 20:00	14/10/2025	
POSTURITE LIMITED	19662517301	DEL1635289	4263773	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Asif Alam	13/10/2025 12:13 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19662517302	DEL1635289	4263773	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Asif Alam	13/10/2025 12:13 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19662517303	DEL1635289	4263773	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Asif Alam	13/10/2025 12:13 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19662517304	DEL1635289	4263773	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Asif Alam	13/10/2025 12:13 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19662517305	DEL1635289	4263773	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Asif Alam	13/10/2025 12:13 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19662517306	DEL1635289	4263773	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Asif Alam	13/10/2025 12:13 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19662517307	DEL1635289	4263773	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Asif Alam	13/10/2025 12:13 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19662517308	DEL1635289	4263773	DESK SP INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, GREATER MANCHESTER, WN2 3HJ	Asif Alam	13/10/2025 12:13 14/10/2025 17:00	14/10/2025	
Vista Retail Support Limited	19664138701	3435429	4264132	TECH EXCHANGE	LIDL, ASHTON IN MAKERFIELD, YORK ROAD, WIGAN, WN4 9BL	Asif Alam	13/10/2025 16:57 14/10/2025 17:00	14/10/2025	



# Run Sheet

## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19661570701	C5322218	4263632	TECH EXCHANGE	Northern Rail - STAR, Parbold Railway Station, Station Road, Parbold, Wigan, Mersey, Lancashire, Parbold, WN8 7NU	Asif Alam	13/10/2025 10:06 14/10/2025 20:00	14/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19663874101	3435652	4264070	TECH EXCHANGE	SUPERDRUG STORES PLC, UNITS G26-27 ARNDALE CENTRE, LEVEL 0, MIDDLETON, MIDDLETON, M24 4EL	Berlindo D'Assuncao	13/10/2025 16:06 14/10/2025 17:00	14/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44903	4263873	COLLECTION	39 GRANITE COURT, 39 GRANITE COURT, LONGFIELD CENTRE, PRESTWICH, MANCHESTER, M25 1GW	Berlindo D'Assuncao	13/10/2025 14:06 14/10/2025 12:00	14/10/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19656607601	5322004	4262486	TECH EXCHANGE	FALCON HOUSE, FALCON HOUSE, OUSE STREET, SALFORD, M50 1YX	Berlindo D'Assuncao	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Computacenter Limited	196317103	WOT000465729	4264063	DE INSTALL	Salford 10/12 Hankinson Way, Salford 10/12 Hankinson Way, 10/12 Hankinson Way, SALFORD, England, M6 5JA	Berlindo D'Assuncao	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44894	4263854	COLLECTION	28 ORREL STREET, 28 ORREL STREET, SALFORD, M6 5TD	Berlindo D'Assuncao	13/10/2025 13:48 14/10/2025 17:00	14/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19662460701	C5322243	4263756	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Berlindo D'Assuncao	13/10/2025 11:59 14/10/2025 20:00	14/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19662460301	C5322243	4263756	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Berlindo D'Assuncao	13/10/2025 11:59 14/10/2025 20:00	14/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19664156201	C5322287	4264137	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	13/10/2025 17:02 14/10/2025 20:00	14/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19664156701	C5322287	4264137	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	13/10/2025 17:02 14/10/2025 20:00	14/10/2025	
Computacenter John Lewis	19664501601	24540810	4264247	TECH EXCHANGE	JOHN LEWIS, JOHN LEWIS, 70 SOUTH JOHN STREET, LIVERPOOL, L1 8BJ	Daniel Hanson	13/10/2025 19:25 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660952701	DEL1635655	4263524	DESK SP INSTALL	LEAH CANNELL, FLAT 12, MELROSE PARK, LIVERPOOL, L22 1SW	Daniel Hanson	13/10/2025 08:30 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660952702	DEL1635655	4263524	DESK SP INSTALL	LEAH CANNELL, FLAT 12, MELROSE PARK, LIVERPOOL, L22 1SW	Daniel Hanson	13/10/2025 08:30 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660952703	DEL1635655	4263524	DESK SP INSTALL	LEAH CANNELL, FLAT 12, MELROSE PARK, LIVERPOOL, L22 1SW	Daniel Hanson	13/10/2025 08:30 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660952704	DEL1635655	4263524	DESK SP INSTALL	LEAH CANNELL, FLAT 12, MELROSE PARK, LIVERPOOL, L22 1SW	Daniel Hanson	13/10/2025 08:30 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660952705	DEL1635655	4263524	DESK SP INSTALL	LEAH CANNELL, FLAT 12, MELROSE PARK, LIVERPOOL, L22 1SW	Daniel Hanson	13/10/2025 08:30 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660952706	DEL1635655	4263524	DESK SP INSTALL	LEAH CANNELL, FLAT 12, MELROSE PARK, LIVERPOOL, L22 1SW	Daniel Hanson	13/10/2025 08:30 14/10/2025 17:00	14/10/2025	
Computacenter - Astra Zeneca	196521554	WOT000472349	4264008	NON TECH EXCHANGE	Walk Up - Liverpool - Speke, Walk Up - Liverpool - Speke, To Jay Galloway, Plot 6 Renaissance Way, Boulevard, LIVERPOOL, L24 9JW	Daniel Hanson	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Computacenter - British Telecom	19664080701	24540601	4264202	NON TECH EXCHANGE	BRITISH TELECOM PLC_(0081049580), Flr 2 BT The Plaza 100 Old St , Flr 2 BT The Plaza 100 Old St , L3 9QJ	Daniel Hanson	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Computacenter Horizon Project	19645314001	Brian Collins_CLF553_1410	4260394	TECH EXCHANGE	BRIAN COLLINS, 16 SWINDON CLOSE, KIRKDALE, LIVERPOOL, L5 7TS	Daniel Hanson	07/10/2025 20:42 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660687801	DEL1636152	4263487	CHAIR INSTALL	ROYAL LIVERPOOL UNIVERSITY HOS, THEATRES 2ND FLOOR, MOUNT VERNON STREET, LIVERPOOL, L7 8YE	Daniel Hanson	13/10/2025 07:12 14/10/2025 17:00	14/10/2025	
Vista Retail Support Limited	19662558801	3435114	4263780	NON TECH EXCHANGE	MCDONALDS - NCR, 263-267 RICE LANE, LIVERPOOL, LANCASHIRE, LIVERPOOL, L9 3BY	Daniel Hanson	13/10/2025 12:23 14/10/2025 17:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196616857	11864542	4263664	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, PHLS Physical Location 2: 1st Fl, LIVERPOOL, L9 7AL	Daniel Hanson	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196616853	11864542	4263664	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, PHLS Physical Location 2: 1st Fl, LIVERPOOL, L9 7AL	Daniel Hanson	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196616861	11864542	4263664	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, PHLS Physical Location 2: 1st Fl, LIVERPOOL, L9 7AL	Daniel Hanson	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196616849	11864542	4263664	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, PHLS Physical Location 2: 1st Fl, LIVERPOOL, L9 7AL	Daniel Hanson	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	196616865	11864542	4263664	REPAIR WITH PARTS	Liverpool University Hospitals NHS , Lower Lane, PHLS Physical Location 2: 1st Fl, LIVERPOOL, L9 7AL	Daniel Hanson	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196619870	WOT000475752	4264198	TECH EXCHANGE	Crewe 13 Victoria Street, Crewe 13 Victoria Street, 13 Victoria Street, CREWE, England, CW1 2JQ	David Hargreaves	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Computacenter - Waitrose	19663139701	24539081	4263876	TECH EXCHANGE	WAITROSE LTD, WAITROSE LTD, 22 LONDON ROAD, NORTHWICH, CW9 5HD	David Hargreaves	13/10/2025 14:07 14/10/2025 22:00	14/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000475664	4263502	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Computacenter - Astra Zeneca	196609086	WOT000476184	4263618	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Computacenter - Astra Zeneca	196636304	WOT000477588	4264203	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
I.T. Alliance N.I. Ltd	(No Items)	Auxilion SCH Macclesfield	4264172	MANPOWER	Medtech, Europa House., Adlington Business Park, Adlington, Macclesfield, SK10 4NL	David Hargreaves	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
SMART CT LIMITED	19661095801	WOT0996605	4263556	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, 114 LONDON ROAD, HAZEL GROVE, STOCKPORT, SK7 4AG	David Hargreaves	13/10/2025 09:16 14/10/2025 17:30	14/10/2025	
SMART CT LIMITED	19661148401	WOT0996606	4263565	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, 114 LONDON ROAD, HAZEL GROVE, STOCKPORT, SK7 4AG	David Hargreaves	13/10/2025 09:32 14/10/2025 17:30	14/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19641241801	DEL1632208	4260558	CHAIR INSTALL	BAE SAMLESBURY, SAMLESBURY AERODROME, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	John Paul Barron	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Fujitsu Services Limited - Telefonica ME	19663703201	C5322274	4264020	TECH EXCHANGE	O2 BLACKPOOL 0022, HOUNDSHILL SHOPPING CENTRE, BLACKPOOL, FY1 4HU	John Paul Barron	13/10/2025 15:32 14/10/2025 17:30	14/10/2025	
CXM	19661716601	5922949	4263666	TECH EXCHANGE	WAVE CREST HOTEL, 14-16 ALEXANDRA ROAD, , BLACKPOOL, FY1 6BU	John Paul Barron	13/10/2025 10:30 14/10/2025 17:00	14/10/2025	
CXM	19661716602	5922949	4263666	TECH EXCHANGE	WAVE CREST HOTEL, 14-16 ALEXANDRA ROAD, , BLACKPOOL, FY1 6BU	John Paul Barron	13/10/2025 10:30 14/10/2025 17:00	14/10/2025	
CXM	19661716603	5922949	4263666	TECH EXCHANGE	WAVE CREST HOTEL, 14-16 ALEXANDRA ROAD, , BLACKPOOL, FY1 6BU	John Paul Barron	13/10/2025 10:30 14/10/2025 17:00	14/10/2025	
CDW - DWP	19663484801	SV114174	4263973	COLLECTION	JOBCENTRE PLUS, JOBCENTRE PLUS, MITRE HOUSE, CHURCH STREET, LANCASTER, LA1 1JW	John Paul Barron	13/10/2025 14:59 14/10/2025 17:00	14/10/2025	
CDW - DWP	19663450201	SV115359	4263968	TECH EXCHANGE	JOBCENTRE PLUS, JOBCENTRE PLUS, 9 MITRE HOUSE, CHURCH STREET, LANCASTER, LA1 1JW	John Paul Barron	13/10/2025 14:54 14/10/2025 17:00	14/10/2025	
CDW - DWP	19663443801	SV115677	4263967	COLLECTION	JOBCENTRE PLUS, JOBCENTRE PLUS, CRAVEN HOUSE, MICHAELSON ROAD, BARROW-IN-FURNESS, LA14 1AE	John Paul Barron	13/10/2025 14:54 14/10/2025 17:00	14/10/2025	
CDW - DWP	19663426401	SV115765	4263963	COLLECTION	JOBCENTRE PLUS, JOBCENTRE PLUS, KENTMERE HOUSE, 1 BLACKHALL ROAD, KENDAL, LA9 4BS	John Paul Barron	13/10/2025 14:50 14/10/2025 17:00	14/10/2025	
Fujitsu Services Limited - Vodafone	19662183901	C5322225	4263740	TECH EXCHANGE	VODAFONE RETAIL (PRESTON), Preston Fishergate, 45 Fishergate, Lancashire, England, LANCASHIRE, Preston, PR1 8BH	John Paul Barron	13/10/2025 09:00 14/10/2025 17:30	14/10/2025	
Computacenter Limited	196473489	WOT000471872	4263539	NON TECH EXCHANGE	AKINIKA - COLLECTIONS AND RECOVERY, AKINIKA - COLLECTIONS AND RECOVERY, Tulketh Mill, Balcarres Road, PRESTON, England, PR2 2DY	John Paul Barron	14/10/2025 07:00 14/10/2025 17:00	14/10/2025	
CDW - DWP	19663768301	SV114404	4264040	COLLECTION	JOBCENTRE PLUS, JOBCENTRE PLUS, EASTBANK HOUSE, 68B EASTBANK STREET, SOUTHPORT, PR8 1HF	John Paul Barron	13/10/2025 15:45 14/10/2025 17:00	14/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24539328	4263566	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 5-6, HULME COURT, DARWEN, BB3 0FE	Mark Hosie	13/10/2025 09:37 14/10/2025 20:00	14/10/2025	
Vista Retail Support Limited	19659823701	3433057	4263959	TECH EXCHANGE	LIDL, ACCRINGTON, HYNDBURN ROAD, LANCASHIRE, ACCRINGTON, BB5 4EQ	Mark Hosie	14/10/2025 08:00 14/10/2025 12:00	14/10/2025	
Paypoint Network Limited - UK	(No Items)	02622784	4264183	TECH EXCHANGE	ONE STOP, ONE STOP, 131 NORTHENDEN ROAD, SALE, M33 3HF	Mark Hosie	13/10/2025 18:14 14/10/2025 13:00	14/10/2025	
HCL Barclays	19661911101	TASK3220979/1	4263711	COLLECTION	16 WALNUT STREET, 16 WALNUT STREET, BACUP, OL13 9DD	Mark Hosie	13/10/2025 11:11 14/10/2025 17:00	14/10/2025	
HCL Barclays	19661918101	TASK3220979/2	4263712	COLLECTION	16 WALNUT STREET, 16 WALNUT STREET, BACUP, OL13 9DD	Mark Hosie	13/10/2025 11:12 14/10/2025 17:00	14/10/2025	
RHENUS	19662404001	MJ444258	4263749	TECH EXCHANGE	MORRISONS, 285 KINGSWAY, ROCHDALE, GREATER MANCHESTER, OL16 4AT	Mark Hosie	13/10/2025 12:49 14/10/2025 17:00	14/10/2025	
Vista Retail Support Limited	19662644501	3417386	4263789	TECH EXCHANGE	SELCO, UNIT B8, ASHTON COMMERCE PARK, ASHTON MOSS, MANCHESTER, OL7 0QN	Mark Hosie	13/10/2025 12:30 14/10/2025 17:00	14/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19660689901	DEL1636154	4263489	CHAIR INSTALL	GROVE VILLAGE, 19 GUIDE POST ROAD, MANCHESTER, M13 9HP	Nadeem Saleem	13/10/2025 07:13 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660645401	DEL1633914	4263478	CHAIR INSTALL	ANGEL MAKOLY, 25 CORRIGAN STREET, GORTON, MANCHESTER, M18 8QS	Nadeem Saleem	13/10/2025 06:52 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660791201	DEL1632474	4263508	CHAIR INSTALL	CLARKE WILLMOTT LLP, 55 SPRING GARDENS, FLOOR 7, MANCHESTER, M2 2BY	Nadeem Saleem	13/10/2025 07:35 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661096201	DEL1634867	4263555	CHAIR SP INSTALL	MITIE, PACIFIC HOUSE, ATLAS BUSINESS PARK, SIMONSWAY, MANCHESTER, M22 5RR	Nadeem Saleem	13/10/2025 09:16 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661096202	DEL1634867	4263555	CHAIR SP INSTALL	MITIE, PACIFIC HOUSE, ATLAS BUSINESS PARK, SIMONSWAY, MANCHESTER, M22 5RR	Nadeem Saleem	13/10/2025 09:16 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661117301	DEL1632905	4263559	CHAIR SP INSTALL	PIP ASSESSMENT CENTRE, UNIT 1 AND 2, DEVA CITY OFFICE PARK, SALFORD, M3 7BD	Nadeem Saleem	13/10/2025 09:23 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661117302	DEL1632905	4263559	CHAIR SP INSTALL	PIP ASSESSMENT CENTRE, UNIT 1 AND 2, DEVA CITY OFFICE PARK, SALFORD, M3 7BD	Nadeem Saleem	13/10/2025 09:23 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661117303	DEL1632905	4263559	CHAIR SP INSTALL	PIP ASSESSMENT CENTRE, UNIT 1 AND 2, DEVA CITY OFFICE PARK, SALFORD, M3 7BD	Nadeem Saleem	13/10/2025 09:23 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660960001	DEL1636295	4263525	DESK INSTALL	HOLLY BARNES-WALLIS, 101 EMBANKMENT, CHAPEL STREET, SALFORD, M3 7WJ	Nadeem Saleem	13/10/2025 08:33 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660960002	DEL1636295	4263525	DESK INSTALL	HOLLY BARNES-WALLIS, 101 EMBANKMENT, CHAPEL STREET, SALFORD, M3 7WJ	Nadeem Saleem	13/10/2025 08:33 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660960003	DEL1636295	4263525	DESK INSTALL	HOLLY BARNES-WALLIS, 101 EMBANKMENT, CHAPEL STREET, SALFORD, M3 7WJ	Nadeem Saleem	13/10/2025 08:33 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660960004	DEL1636295	4263525	DESK INSTALL	HOLLY BARNES-WALLIS, 101 EMBANKMENT, CHAPEL STREET, SALFORD, M3 7WJ	Nadeem Saleem	13/10/2025 08:33 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660960005	DEL1636295	4263525	DESK INSTALL	HOLLY BARNES-WALLIS, 101 EMBANKMENT, CHAPEL STREET, SALFORD, M3 7WJ	Nadeem Saleem	13/10/2025 08:33 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19663209201	DEL1635091	4263893	CHAIR INSTALL	THE AUTOMOBILE ASSOCIATION, FLOOR 2, PARK SQUARE, BIRD HALL LANE, CHEADLE HEATH, STOCKPORT, SK3 0XN	Nadeem Saleem	13/10/2025 14:22 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660642701	DEL1635090	4263475	CHAIR INSTALL	THE AUTOMOBILE ASSOCIATION, LOOR 2, PARK SQUARE, BIRD HALL LANE, CHEADLE HEATH, STOCKPORT, SK3 0XN	Nadeem Saleem	13/10/2025 06:50 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19660699201	DEL1635891	4263495	CHAIR INSTALL	KEVIN PICKAVANCE, 28 CARTMELL AVENUE, ST. HELENS, WA10 6QH	Nadeem Saleem	13/10/2025 07:17 14/10/2025 17:00	14/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19661680301	C5322224	4263660	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	Ryan Owen	13/10/2025 10:24 14/10/2025 20:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196639881	11865040	4264116	REPAIR WITH PARTS	TESCO Stores Limited, DELAMERE STREET, CHESTER, CH1 4DS	Ryan Owen	14/10/2025 09:00 14/10/2025 16:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196639893	11865040	4264116	REPAIR WITH PARTS	TESCO Stores Limited, DELAMERE STREET, CHESTER, CH1 4DS	Ryan Owen	14/10/2025 09:00 14/10/2025 16:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196639885	11865040	4264116	REPAIR WITH PARTS	TESCO Stores Limited, DELAMERE STREET, CHESTER, CH1 4DS	Ryan Owen	14/10/2025 09:00 14/10/2025 16:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196639889	11865040	4264116	REPAIR WITH PARTS	TESCO Stores Limited, DELAMERE STREET, CHESTER, CH1 4DS	Ryan Owen	14/10/2025 09:00 14/10/2025 16:00	14/10/2025	
Computacenter Limited	196609089	WOT000475241	4263648	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Ryan Owen	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Computacenter Horizon Project	19641885801	43283126_CLF 516	4259548	COLLECTION	DARREN GRETTON, 5 WOODLAND ROAD, , WIRRAL, CH48 6ER	Ryan Owen	07/10/2025 09:52 14/10/2025 17:00	14/10/2025	
NEBULA GLOBAL SERVICES LTD	(No Items)	Nebula MK Firewall CH65	4257563	PROJECT	Michael Kors, Cheshire Oaks Designer Outlet, Unit 150, , Kinsey Road, , Ellesmere Port , CH65 9JJ	Ryan Owen	14/10/2025 08:30 14/10/2025 10:30	14/10/2025	
Paypoint Network Limited - UK	(No Items)	02622772	4264178	TECH EXCHANGE	NATHAN'S FOOD AND WINE, NATHAN'S FOOD AND WINE, 8 WHETSTONE HEY, GREAT SUTTON, ELLESMERE PORT, CH66 3PH	Ryan Owen	13/10/2025 18:03 14/10/2025 13:00	14/10/2025	
Computacenter Limited - HSBC	19661807901	RTIM37696759	4263692	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Ryan Owen	13/10/2025 10:49 14/10/2025 16:30	14/10/2025	
COMPUTACENTER HSBC – EBBT	196639052	INC50277536	4264143	TECH EXCHANGE	MARKS & SPENCER, CHESTER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Ryan Owen	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - KPMG	(No Items)	24531624r	4261910	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Simon Heath	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19662461601	C5322242	4263757	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Simon Heath	13/10/2025 11:59 14/10/2025 20:00	14/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19662461201	C5322242	4263757	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Simon Heath	13/10/2025 11:59 14/10/2025 20:00	14/10/2025	
Computacenter PwC NON TECH EXCHANGE	19639934301	PAR0505583	4259092	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Simon Heath	06/10/2025 17:23 14/10/2025 17:30	14/10/2025	
Computacenter PwC NON TECH EXCHANGE	19639942801	PAR0505585	4259094	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Simon Heath	06/10/2025 17:27 14/10/2025 17:30	14/10/2025	
Computacenter PwC NON TECH EXCHANGE	19641814301	PAR0506267	4259533	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Simon Heath	07/10/2025 09:34 14/10/2025 17:30	14/10/2025	
Computacenter PwC NON TECH EXCHANGE	19641910001	PAR0506310	4259570	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Simon Heath	07/10/2025 09:58 14/10/2025 17:30	14/10/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19651060801	5321973 / INC9164843	4261479	NON TECH EXCHANGE	2506 PARK VIEW, 2506 PARK VIEW, 190 DANTZIC STREET, MANCHESTER, M4 4LH	Simon Heath	14/10/2025 09:00 14/10/2025 18:00	14/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	196615554	11864559	4263631	REPAIR WITH PARTS	Boots UK Limited, Eagles Meadow, WREXHAM, LL13 8DG	Stephen Fitton	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196615566	11864559	4263631	REPAIR WITH PARTS	Boots UK Limited, Eagles Meadow, WREXHAM, LL13 8DG	Stephen Fitton	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196615561	11864559	4263631	REPAIR WITH PARTS	Boots UK Limited, Eagles Meadow, WREXHAM, LL13 8DG	Stephen Fitton	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661005301	DEL1630294	4263540	DESK & CHAIR INSTALL	BIRCH HOUSE BUSINESS CENTRE LT, BIRCH HOUSE, HEN LON PARCWR, RUTHIN, LL15 1NA	Stephen Fitton	13/10/2025 08:47 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661005302	DEL1630294	4263540	DESK & CHAIR INSTALL	BIRCH HOUSE BUSINESS CENTRE LT, BIRCH HOUSE, HEN LON PARCWR, RUTHIN, LL15 1NA	Stephen Fitton	13/10/2025 08:47 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661005303	DEL1630294	4263540	DESK & CHAIR INSTALL	BIRCH HOUSE BUSINESS CENTRE LT, BIRCH HOUSE, HEN LON PARCWR, RUTHIN, LL15 1NA	Stephen Fitton	13/10/2025 08:47 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661005304	DEL1630294	4263540	DESK & CHAIR INSTALL	BIRCH HOUSE BUSINESS CENTRE LT, BIRCH HOUSE, HEN LON PARCWR, RUTHIN, LL15 1NA	Stephen Fitton	13/10/2025 08:47 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661005305	DEL1630294	4263540	DESK & CHAIR INSTALL	BIRCH HOUSE BUSINESS CENTRE LT, BIRCH HOUSE, HEN LON PARCWR, RUTHIN, LL15 1NA	Stephen Fitton	13/10/2025 08:47 14/10/2025 17:00	14/10/2025	
POSTURITE LIMITED	19661005306	DEL1630294	4263540	DESK & CHAIR INSTALL	BIRCH HOUSE BUSINESS CENTRE LT, BIRCH HOUSE, HEN LON PARCWR, RUTHIN, LL15 1NA	Stephen Fitton	13/10/2025 08:47 14/10/2025 17:00	14/10/2025	
Computacenter Horizon Project	19645313001	Cassie Estlin_CLF553_1410	4260398	TECH EXCHANGE	CASSIE ESTLIN, 3 BERWYN CRESCENT, , PRESTATYN, LL19 7UL	Stephen Fitton	07/10/2025 20:42 14/10/2025 17:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196636679	11864963	4264023	REPAIR WITH PARTS	Lidl Great Britain Limited, Parc Dyffryn, IP 196.187.210.24. , PRESTATYN, LL19 9DG	Stephen Fitton	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196636670	11864963	4264023	REPAIR WITH PARTS	Lidl Great Britain Limited, Parc Dyffryn, IP 196.187.210.24. , PRESTATYN, LL19 9DG	Stephen Fitton	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196609919	1-54651512064 9	4263538	CONSUMABLE INSTALL	Halfords Limited, Unit D3 Mostyn Chamneys Rtl Park, Charlotte Road, Printer A, LLANDUDNO, LL30 1RY	Stephen Fitton	14/10/2025 09:00 14/10/2025 17:00	14/10/2025	