



Run Sheet

Asif Alam 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	1
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Job # 4081650	Customer	HCL - Dover		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 17:00	Contact Name	.	Dover The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN
Activity	MANPOWER	Contact Phone	.	Skelmersdale WN8 9TN
Priority	ND 1700			
Ref 1	DOVER SKELMERSDALE SCH			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
DOVER SKELMERSDALE SCH	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Nadeem Saleem 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4094784	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/02/2025 07:20 - 19/02/2025 17:00	Contact Name	SHANTAL CHETTY		PRIVATE ADDRESS 264 FOG LANE MANCHESTER M19 1EQ
Activity	CHAIR INSTALL	Contact Phone	07780150612		
Priority	ND 1700				
Ref 1	DEL1538499				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: EP2175098Items on order:100016559 - LAPSTAND - BREYTA Lap</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1538499&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1538499&address</p> <p>=Private%20Address 264%20Fog%20Lane MANCHESTER M19%201EQ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18855643501	1820261	RH Logic 220 Arms/Neck/Coccyx				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18855643701	1820261	RH Logic 220 Arms/Neck/Coccyx				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



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Job # 4095162	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/02/2025 13:58 - 19/02/2025 17:00	Contact Name	MIKE BEDDOWS	DRIVER & VEHICLE STANDARDS AGE
Activity	BARIATRIC INSTALL	Contact Phone	07305546305	WEST DIDSBURY DRIVING TEST CENTRE(MANCHESTER) UNIT 11, CHRISTIE PARK WEST DIDSBURY M21 7QY
Priority	ND 1700			
Ref 1	DEL1536672			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***please use the marked candidate bays outside the test centre for parking*** *** Please call 1 hour before arrival.Customer Ref / PO: 8000240973Items on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858019301	9788000	Positiv Plus Extra - Coming S				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18858019501	9788000	Positiv Plus Extra - Coming S				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4094763	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/02/2025 06:48 - 19/02/2025 17:00	Contact Name	AMY SING WONG		BBC QUAY HOUSE C/O: ECOURIER UNIT 8
Activity	CHAIR INSTALL	Contact Phone	07743945616		DOWNING STREET INDUSTRIAL ESTATE, CHARLTON PLACE MANCHESTER M12 6HH
Priority	ND 1700				
Ref 1	DEL1536872				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: The address is to the organisation post/couriers room which processes items prior to delivering to the addressee. So not sure how the set-up would work out. Office buildings also require passes to be made for visitors prior to entering.</p> <p>*** Please call 1 hour before arrival. Customer Ref / PO: MGTS532 Items on order: 8873005 - PLATFORM - VariDesk Pro</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18855536301	100093543	Adapt 630 (small seat/high bac)				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4095040	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/02/2025 12:16 - 19/02/2025 17:00	Contact Name	SARAH SEDDON	ATRADIUS, 6TH FLOOR THE CHANCERY 58 SPRING GARDENS MANCHESTER M2 1EW
Activity	CHAIR INSTALL	Contact Phone	07720995611	
Priority	ND 1700			
Ref 1	DEL1530118			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 07998Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18857295801	1301015	RH New Logic 200 Med Back with				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Nadeem Saleem 19/02/2025

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Job # 4094750	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/02/2025 06:37 - 19/02/2025 17:00	Contact Name		NATASHA ROBINSHAW	COOPERATIVE BANK 1 BALLOON STREET MANCHESTER M4 4BE
Activity	CHAIR INSTALL	Contact Phone		07851776480	
Priority	ND 1700				
Ref 1	DEL1529081				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 914351Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1529081&address=Cooperative%20Bank%20Balloon%20Street%20Manchester%20M4%204BE</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18855524501	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18855524701	9787601BLA	Positiv Plus High Back No Neck				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



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Job # 4094783	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/02/2025 07:19 - 19/02/2025 17:00	Contact Name	NATALIE PITMAN	NATALIE PITMAN 2 DEARMANS PLACE Salford M3 5BS
Activity	CHAIR INSTALL	Contact Phone	03000548818	
Priority	ND 1700			
Ref 1	DEL1536852			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000253515Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18855642501	100139024	Adapt 660 (medium seat/high ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18855642701	100139024	Adapt 660 (medium seat/high ba				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



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Job # 4095492	Customer	Vista Retail Support Limited		Job Address
SLA Window	19/02/2025 08:00 - 19/02/2025 12:00	Contact Name		SUPERDRUG STORES PLC UNIT 3A, WIDNES SHOPPING PARK WIDNES WA8 7TN
Activity	TECH EXCHANGE	Contact Phone		
Priority	Priority MC			
Ref 1	3194048			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3194048 - HHT SN - 21154522509291 was replaced recently touchscreen is no longer working Store cant use the HHT HHT needs replacing SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853468501	SUP-SCN-HHT-ZEB-TC51		.	.	Not Used	



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Job # 4090482	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	12/02/2025 09:01 - 19/02/2025 17:00	Contact Name	ANTHONY COOK	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY SPEKE LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0215405			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be send to end user Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items



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Job # 4095407	Customer	Secure Retail Limited		Job Address
SLA Window	18/02/2025 16:14 - 19/02/2025 17:00	Contact Name		KNOWSLEY REGISTER OFFICE
Activity	TECH EXCHANGE	Contact Phone		KNOWSLEY REGISTER OFFICE MCKENNA COURT 11A HIGH STREET PRESOCOT L34 3LD
Priority	ND 1700			
Ref 1	00053716			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - P2PE Generic Tech Install Script	Please exchange:806-558-620 PTID: 38034319

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18859103801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4095049	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 13:00	Contact Name	MANAGER	BARGAIN BOOZE BARGAIN BOOZE 119 MOSS LANE ORRELL PARK LIVERPOOL L9 8AQ
Activity	TECH EXCHANGE	Contact Phone	###	
Priority	Priority MC			
Ref 1	02180743			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37602339//02180743//pp mini	Swap reason: Hardware damage

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4095365	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	18/02/2025 15:56 - 19/02/2025 17:00	Contact Name	TOWFIQ ZINDANI	TAZ NEWSAGENTS 69-71 ROCKY LANE LIVERPOOL MERSEYSIDE L6 4BB
Activity	COLLECTION	Contact Phone	07783266951	
Priority	ND 1700			
Ref 1	31105517			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Zebra Printer	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858957601	Collection Tote Box	Tote Box for Collections				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Date	19/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4095541	Customer	Computacenter - British Telecom		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 17:00	Contact Name	Vicky Emmett	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	0044 GB 07454262221	100 Old Hall Street 100 Old Hall Street L3 9QJ
Priority	ND 1700			
Ref 1	24242675			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap Bar code BTP403579 Serial number PF473YG4 Telephone 0745426222	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18859260601	4684432	LEN T14 Gen 3 W11 MM				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18859260801	4684432	LEN T14 Gen 3 W11 MM				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4095060	Customer	Verifone UK LTD		Job Address
SLA Window	18/02/2025 12:28 - 19/02/2025 18:00	Contact Name	LIAM CAMPBELL	STONEGATE - SLUG AND LETTUCE L
Activity	TECH EXCHANGE	Contact Phone	0151 236 8820	WATSON PRICKARD BUILDING
Priority	ND 1800			WATSON PRICKARD BUILDING
Ref 1	G349149			MERSEYSIDE
Ref 2				L2 4SA
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 V240M Inbound PTID = 34839176 Inbound Serial No. = 347-190-733 IP Gateway = 10.83.1.62 Terminal IP Address = 10.83.1.14 Subnet Mask = 255.255.255.192 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method = Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1043 Login Pin = 1043 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes = Fault Category =Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2667129

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18857370601	R-2.10.0.22 V240M	R-2.10.0.22 V240M	450-171-077			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4094920	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	18/02/2025 09:58 - 19/02/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5304165				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 19/02/2025 20:00 SLA: ND 19/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1	Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history: ##### Call 5304165 Problem Web Service qws_uk Tue 18 Feb 2025 07:08:05 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17015122 call.problem=NLC2242 Liverpool Central Steatite CCST Printer 532 auto non-issuing tickets call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=2/18/2025 8:07:34 AM ##### Call 5304165 Problem Web Service qws_uk Tue 18 Feb 2025 07:08:05 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18856632301	_SLMIK100202-000-MP	STEATITE THERMAL TKT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4094922	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	18/02/2025 09:59 - 19/02/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5304166			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 19/02/2025 20:00 SLA: ND 19/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history::</p> <pre>##### Call 5304166 Problem Web Service qws_uk Tue 18 Feb 2025 07:11:04 A+C+P</pre> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17015153 call.problem=NLC2242 Liverpool Central Steatite CCST Printer 1562 auto non-issuing card p call.modifiedby=QWebServices call.businessimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=2/18/2025 8:10:29 AM</p> <pre>##### Call 5304166 Problem Web Service qws_uk Tue 18 Feb 2025 07:11:04 A+C+P...</pre>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18856641301	_SLMIK100202-007	STEATITE THERMAL TKT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18856641501	_SLMIK100202-001	STEATITE THERMAL TKT				

Engineer Closure Notes

		Customer Print
		Customer Signature



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Job # 4094997	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	18/02/2025 11:40 - 19/02/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RICO	RICO
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	RICO	RICO
Priority	ND 1900			RICO	RICO
Ref 1	C5304142			RICO	RICO
Ref 2				RICO	RICO
No. of Parts	1			RICO	RICO

Instructions 1	Instructions 2
Previous WPB - Wrong part sent out the printer in the box is a Steatite Bluetooth printer. The printer required is a Fujitsu receipt printer. ND 18/02/2025 20:00 SLA: ND 18/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJKA02072-D722 x 1	Problem: [TC] Fujitsu FP510 Receipt Printer requires replacement Root Cause: Unknown Action: Engineer to replace the Fujitsu FP510 Receipt Printer Test: In Use URL: Call history:: ##### Call 5304142 Problem Web Service qws_uk Mon 17 Feb 2025 15:23:45 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17012039 call.problem=NLC2242 Liverpool Central Window 33 replacement required. NLC 2242 Site call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/PTRFP510BLK call.priority=2-Medium call.datereported=2/17/2025 4:22:53 PM ##### Call 5304142 Problem Web Service qws_uk Mon 17 Feb 2025 15:23:45 A+C+P NLC2242...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18857101201	_MYFUJKA02072-D722FP510 II:DUAL I/F:USB:BLK		N/A			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4095390	Customer	PayPoint Unscheduled		Job Address
SLA Window	18/02/2025 16:06 - 19/02/2025 17:00	Contact Name	KAVITHA ARAVINTHAN	SINGHSBURYS 2 ST PAULS ROAD WALLASEY MERSEYSIDE CH44 7AN
Activity	COLLECTION	Contact Phone	07533645878	
Priority	ND 1700			
Ref 1	72808			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1	31263169

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18859060701	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18859060901	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4094900	Customer	HCL Barclays		Job Address
SLA Window	19/02/2025 08:00 - 19/02/2025 12:00	Contact Name	PHIL SMITH	BARCLAYS BANK PLC BARCLAYS BANK PLC RADBROKE HALL KNUTSFORD WA16 9EU
Activity	IMAC DELIVERY	Contact Phone	123	
Priority	Priority MC			
Ref 1	INC1038725294			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Desktops	AD-HOC) 2x HP Z2 DESKTOP 2TB 8CN22402LK BB20847941 8CN2120PXK BB20840832

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853465501	'	'	'	'	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Ryan Owen 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4094490	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	17/02/2025 09:00 - 19/02/2025 17:00	Contact Name	.	T1, MANCHESTER AIRPORT LANDSID
Activity	TECH EXCHANGE	Contact Phone	01614376967	T1, MANCHESTER AIRPORT LANDSID
Priority	ND 1700			MANCHESTER AIRPORT LANDSIDE, M
Ref 1	INC1330218			MANCHESTER AIRPORT, LANDSIDE
Ref 2				MANCHESTER M90 3FF
No. of Parts	1			

Instructions 1	Instructions 2
Need to replace Till 01 Cash Drawer	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged//Till 01 Cash Drawer is Damaged(Need Replacement)(S/N: 8341113846)</p> <p>Shop No.: UK0433</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Please replace the Cash Drawer and Follow the SOP and Install it. 2. After replacing the Cash Drawer please configure the Cash Drawer. 3. After completing all the above steps still gets any issue then suppose to contact Pret Helpdesk. 4. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged along with the photos of working and damaged devices.</p> <p>Shop Timings:</p> <p>MONDAY 06:00 - 19:00 TUESDAY 06:00 - 19:00 WEDNESDAY 06:00 - 19:00 THURSDAY 06:00 - 19:00 FRIDAY 06:00 - 19:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18854476601	PAMCDRAWER-0	Cash Drawer				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18854476801	PAMCDRAWER-0	Cash Drawer				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4095108	Customer	HCL Barclays		Job Address
SLA Window	18/02/2025 13:02 - 19/02/2025 15:00	Contact Name	IAN BELL	WYTHENSHAWE BARCLAYS
Activity	TECH EXCHANGE	Contact Phone	07483391678	WYTHENSHAWE BARCLAYS GROUP ARCHIVES UNIT DALLMORE ROAD MANCHESTER M23 9JA
Priority	ND 1600			
Ref 1	INC1038675166			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Desktop exchange	Special delivery notes: Desktop replacement. Defective desktop needs to be collected. Existing Serial Number or Asset Tag: BB20834319 Replacement Serial Number or Asset Tag: BB20832192

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18857556201						



Run Sheet

Ryan Owen 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 409491	Customer	Computacenter - BASF		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 17:00	Contact Name	HELEN KOERNER	Computacenter - BASF 2 STOCKPORT EXCHANGE STOCKPORT SK1 3GG
Activity	DELIVERY	Contact Phone	0774 7456319	
Priority	ND 1700			
Ref 1	24249129			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
BASF laptop + dock delivery 19.02.25	BASF laptop + dock delivery 19.02.25

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4094959	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	18/02/2025 10:48 - 19/02/2025 16:30	Contact Name	NASREEN.URMEE.AHMED@HSBC.COM		COMPUTACENTER HSBC 5 GREAT UNDERBANK STOCKPORT GREAT UNDERBANK STOCKPORT SK1 1LH
Activity	TECH EXCHANGE	Contact Phone	07922105537		
Priority	ND 1600				
Ref 1	INC48837207				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Dell 3410

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18856896901						

Returned Items



Run Sheet

Ryan Owen 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4095373	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	18/02/2025 15:56 - 19/02/2025 17:00	Contact Name	LENA ELIZABETH ROWE	PROGRESS CONVENIENCE STORE 56 SHREWSBURY STREET MANCHESTER M16 9AS
Activity	COLLECTION	Contact Phone	07445285664	
Priority	ND 1700			
Ref 1	31200183			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37601165 34568935 38941230

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858958301	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4095058	Customer	Verifone UK LTD		Job Address
SLA Window	18/02/2025 12:28 - 19/02/2025 18:00	Contact Name	SOPHIE EDWARDS	STONEGATE - SLUG AND LETTUCE S
Activity	TECH EXCHANGE	Contact Phone	08451262915	UNIT 5, BLOCK A IRWELL
Priority	ND 1800			SQUARE
Ref 1	G349138			UNIT 5, BLOCK A IRWELL
Ref 2				SQUARE
No. of Parts	1			GREATER MANCHESTER
				M3 3AN

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 30791751 Inbound Serial No. = 314-454-095 IP Gateway = 10.83.26.126 Terminal IP Address = 10.83.26.99 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1573 Login Pin = 1573 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes = Fault Category =Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2667109

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18857371801	R-Vx680 WiFi-03.70X68099BD		314-592-535			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4095487	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	18/02/2025 17:06 - 19/02/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5304261			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 19/02/2025 20:00 SLA: ND 19/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5304261 Problem Web Service qws_uk Tue 18 Feb 2025 17:00:05 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC17006896 call.problem=NLC9654 Manchester Victoria Miura PED 020-112226 Black Screen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=2/18/2025 5:59:24 PM ##### Call 5304261 Problem Web Service qws_uk Tue 18 Feb 2025 17:00:05 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18859437801	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112845		
18859438201	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18859438001	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112845		
18859438401	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4095193	Customer	SMART CT LIMITED			Job Address
SLA Window	18/02/2025 14:25 - 19/02/2025 17:30	Contact Name	JULIE ALLEN		ASDA STORES LTD ASDA STORES LTD UNIT 4-5
Activity	TECH EXCHANGE	Contact Phone	01612144750		MANCHESTER FORT SHOPPING PARK MANCHESTER M8 8EP
Priority	ND 1700				
Ref 1	WOT0985649				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Like for Like Exchange	<p>We received a request to log with you on behalf of Asda Stores Limited. The details provided are as follows:</p> <p>TOSHIBA Reference: 16618256 ASDA STORES LIMITED Reference: ORSR000003206594: TASK0480445</p> <p>STORE: AL - MANCHESTER FORT NUMBER: 4224 ADDRESS: Unit 4 and 5 Manchester Fort Retail Park Cheetham Hill Road CITY: MANCHESTER POST CODE: M8 8EP</p> <p>CONTACT NAME: Julie Allen ASDA TELEPHONE: 01612144750 EMAIL:</p> <p>MACHINE: 0368-VS5 PART DESCRIPTION: VOCOVO - VCV5000 S5 PRO HEADSET SERIAL NUMBER:</p> <p>FAULT DESCRIPTION: 4224 - 2 Vocovo Headset Issue - Unable to register and not blinking - Done troub</p> <p>.....DO NOT DELIVER REPLACEMENT IF FAULTY PART IS UNAVAILABLE. RETURN GOOD PART TO SmartCT. CUSTOMER TO CONTACT ASDA SERVICE DESK FOR ANY QUERIES.....</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858201401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Ryan Owen 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4095384	Customer	Verifone UK LTD		Job Address
SLA Window	18/02/2025 16:05 - 19/02/2025 18:00	Contact Name	DUTY MANAGER	TGI 671 TRAFFORD CENTRE UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE UNIT R31/R32, THE GREAT HALL, M17 8AA
Activity	TECH EXCHANGE	Contact Phone	08446920311	
Priority	ND 1800			
Ref 1	G349171			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 31671877 Inbound Serial No. = 314-581-074 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.160.99 WIFI Network SSID = Surf3ct10n WIFI Network WPA Password = T1me2P@yUs WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1671 Login Pin = 1671 Primary System ID = 10009897 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2667170

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18859056701	R-Vx680 WiFi V03.52.01.99998		318-055-473			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4092553	Customer	Computacenter Horizon Project		Job Address
SLA Window	14/02/2025 11:35 - 19/02/2025 17:00	Contact Name	LOUISE.A.LANDON	LOUISE.A.LANDON RICHMOND COTTAGE, SHORES LANE, BURLAND, NANTWICH, CHESHIRE, NANTWICH, CW5 8LU
Activity	TECH EXCHANGE	Contact Phone	7796701247	
Priority	ND 1700			
Ref 1	10810668_CLF515_1902			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
HOME user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC186DTG

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18843738201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4091379	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/02/2025 07:27 - 19/02/2025 17:00	Contact Name	MEGAN BROWN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447384918200	
Priority	ND 1500			
Ref 1	PAR0216416			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be send to end user Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18837404801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4095031	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/02/2025 12:09 - 19/02/2025 17:00	Contact Name	CHARLIE BARNES	ASTRAZENECA
Activity	DELIVERY	Contact Phone		ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	PAR0219180			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18857233201						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18857233401						



Run Sheet

Olayiwola Olanrewaju 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4095178	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/02/2025 14:14 - 19/02/2025 17:00	Contact Name	SUPRIYA SUDHAKARAN		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-		
Priority	ND 1700				
Ref 1	PAR0219331				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858129401						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18858129601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4090490	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	12/02/2025 09:18 - 19/02/2025 17:00	Contact Name	KONRAD GRYCZKA	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0215437			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected form End User:PC1WJVL7 - Lenovo 20UJS1601M</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18833437801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18833438001						



Run Sheet

Olayiwola Olanrewaju 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4090534	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	12/02/2025 09:57 - 19/02/2025 17:00	Contact Name	ROB BOOT-HANDFORD	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447894723241	
Priority	ND 1700			
Ref 1	PAR0215472			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected form End User:PF22Y7HY - Lenovo 20UAS4D100</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18833633401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4092388	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	14/02/2025 09:00 - 19/02/2025 17:00	Contact Name	CLAIRE HOLT	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0217199			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Detail instruc Refresh: Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected form End User: PC1LYL82 - LENOVO ThinkPad T14s Gen 1 - 15172385</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18842632301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4094865	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/02/2025 08:39 - 19/02/2025 17:00	Contact Name	COLETTE DIXON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447469408310	
Priority	ND 1700			
Ref 1	PAR0218919			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from end user:PC1B99BG - Lenovo 20QKS0EQ00</p> <p>AstraZeneca Laptop Delivery and Collection If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18855978101						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18855978301					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4090906	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	12/02/2025 16:01 - 19/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0215839			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	collect device -UK042672 - HP 840 G8 i7/5CG2211XKK deliver device -Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500 - PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500 - 000000000004739590

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18835840301						



Run Sheet

David Hargreaves 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4091014	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	12/02/2025 16:34 - 19/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0215883			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	collect device -UK024863 - HP 840 G8 i7/5CG2088WPQ deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18836015601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18836015901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4091030	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	12/02/2025 16:41 - 19/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ, MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0215895			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	collect device -UK026807 - Lenovo X1 Yoga G6 EP/PF3MQ6BK deliver device - Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00 - PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00 - 00000000004739591

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18836087101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18836087301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4091038	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	12/02/2025 16:46 - 19/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1500			
Ref 1	PAR0215899			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	collect device -UK027936 - HP 840 G8 i7/5CG211DXMC deliver device - Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18836164201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4091040	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	12/02/2025 16:50 - 19/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0215902			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	collect device -UK039554 - Lenovo X1 Yoga G6/PF3VNQSE deliver device - Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18836191601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4094430	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/02/2025 16:46 - 19/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0217745			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Asset number: UK039554</p> <p>Laptop model: Lenovo 20Y0S2X500 - :COK:PWC:Lenovo X1 Yoga G6 i7 13 > - 000000000004266449</p> <p>Laptop serial: PF3VNQSE</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18854226501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18854226701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

David Hargreaves 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4094892	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	18/02/2025 09:29 - 19/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0217730			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Asset number: UK027936</p> <p>Laptop model: Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7</p> <p>32/512GB - 00000000004291296</p> <p>Laptop serial: 5CG211DXMC</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18856433501						

Returned Items



Run Sheet

David Hargreaves 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4094897	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	18/02/2025 09:31 - 19/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0217729			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Asset number: UK026807 Laptop model: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Laptop serial: PF3MQ6BK</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18856441401						

Returned Items



Run Sheet

David Hargreaves 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4094115	Customer	Computacenter - KPMG		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 17:00	Contact Name	Alex Cotterill	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07772686622	
Priority	ND 1700			
Ref 1	24246500R			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
Alex 07772686622 Asset task number: K129998 1 St Peters Square Mancheer M2 3AE	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4095493	Customer	Computacenter - KPMG		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 17:00	Contact Name	JASON TOTTEN	K P M G L L P 1 ST PETERS SQUARE MANCHESTER M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07980659753	
Priority	ND 1700			
Ref 1	24240120			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
swap iphone 12 DNPGJ06S0F0N 19.02.25	swap iphone 12 DNPGJ06S0F0N 19.02.25

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
Job # 4088527		Customer		Computacenter Ltd Tesco Project		Job Address	
SLA Window		10/02/2025 12:30 - 19/02/2025 17:00		Contact Name	STORE DUTY MANAGER	TESCO EXPRESS TESCO EXPRESS UNIT 4 PARKER STREET MERSEYSIDE L1 1QR	
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		ND 1700					
Ref 1		Clayton Square Express					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Delivery only				Server build and ship to Tesco store			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18824762901							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

David Ranson 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4094760	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/02/2025 06:44 - 19/02/2025 17:00	Contact Name	VIKTORIA BAUER	FLAT 4 322 VAUXHALL ROAD NA LIVERPOOL L5 2BJ
Activity	CHAIR INSTALL	Contact Phone	07482021235	
Priority	ND 1700			
Ref 1	DEL1538124			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME725832Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18855532301	9900004	Homeworker Plus Ergonomic Chai				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4095163	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/02/2025 14:00 - 19/02/2025 17:00	Contact Name	ANTHONY FAIRHURST		ANTHONY FAIRHURST 6 KNOWSLEY ROAD WIGAN WN6 7PP
Activity	CHAIR INSTALL	Contact Phone	07505083145		
Priority	ND 1700				
Ref 1	DEL1538132				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Chair will be set up in the small office upstairs *** Please call 1 hour before arrival.Customer Ref / PO: CPA000268070 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858028601	100138189	Logic 400 Elite No Arms No Nec				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18858028801	100138189	Logic 400 Elite No Arms No Nec				



Run Sheet

David Ranson 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4094756	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/02/2025 06:42 - 19/02/2025 17:00	Contact Name	ALEX STAFFA		WINCANTON 1 PETTER COURT, B MAINTENANCE. S3B04
Activity	CHAIR INSTALL	Contact Phone	07341867368		SAMLESBURY ENTERPRISE ZONE, MELLOR BROOK BLACKBURN BB2 7FS
Priority	ND 1700				
Ref 1	DEL1537929				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000273623 Deliveries DPD or UPSItems on order:8873025 -	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18855529201	9810006BLA	P-Sit High back - Black With:				

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Run Sheet

David Ranson 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4094830	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/02/2025 07:57 - 19/02/2025 17:00	Contact Name	SAMUEL NORMAN	38 BARKER LANE MELLOR BLACKBURN LANCASHIRE BB2 7ED
Activity	DESK INSTALL	Contact Phone	07769089493	
Priority	ND 1700			
Ref 1	DEL1541005			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6001702193Items on order:9810006BLA - OFFCHAIR - P-Sit Hig</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1541005&address=38%20BARKER%20LANE%20MELLOR%20LANCASHIRE%20BLACKBURN%20BB2%207EDOnce the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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In Items for Job # 4094830 page 1 of 1



Run Sheet

David Ranson 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Returned Items for Job # 4094830 page 1 of 1



Run Sheet

David Ranson 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4094758	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/02/2025 06:43 - 19/02/2025 17:00	Contact Name	ISMAIL FULAT		PRIVATE ADDRESS 47 LONGFELLOW AVENUE BOLTON BL3 3TH
Activity	CHAIR INSTALL	Contact Phone	07939091766		
Priority	ND 1700				
Ref 1	DEL1541215				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** PLEASE NOTE - TECH IS REQUIRED TO TAKE TO OFFICE AREA IN ATTIC - 2 FLIGHTS OF STEPS ***Please call 1 hour before arrival.Customer Ref / PO: CORE-PO-018701.Items on order:100138872 - MISC - Rectangular Ch</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1541215&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Private%20Address 47%20Longfellow%20Avenue BOLTON BL3%203TH >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18855531501	100095647	Positiv ME600 Chair (Square Ba				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18855531701	100095647	Positiv ME600 Chair (Square Ba				



Run Sheet

Stephen Fitton 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4095051	Customer	COGNIZANT HAYS WAREHOUSING			Job Address
SLA Window	18/02/2025 12:23 - 19/02/2025 17:00	Contact Name		TIA EDWARDS	HAYS SPECIALIST RECRUITMENT
Activity	TECH EXCHANGE	Contact Phone		01772 555587	HAYS SPECIALIST
Priority	ND 1700				RECRUITMENT
Ref 1	INC0018474				NORWEST COURT
Ref 2	C8608-R13				GUILDHALL STREET
No. of Parts	1				PRESTON
					PR1 3NU

Instructions 1	Instructions 2
Laptop Swap request	Please call user first In case any issues Please call Akash 07341651138

Job Notes

In Items



Run Sheet

Stephen Fitton 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4095012	Customer	HCL Barclays		Job Address
SLA Window	18/02/2025 11:55 - 19/02/2025 12:00	Contact Name	.	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	PROJECT	Contact Phone	.	
Priority	ND 1700			
Ref 1	BB Proj EX PR1 2AD			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM*	x1 PC as per call with Barclays support - Engineer must call support on 02035558814 BEFORE connecting any new base units to the network also must call them before leaving site really important otherwise cannot leave. Return all kit once completed call including the base units if exchanged

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18857171401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 19/02/2025

Date 19/02/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 5

Job # 4095369	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	18/02/2025 15:56 - 19/02/2025 17:00	Contact Name	ARFAN ARIF	RIDGE GENERAL STORE 12-14 RIDGE SQUARE LANCASTER LANCASHIRE LA1 3HR
Activity	COLLECTION	Contact Phone	07808798795	
Priority	ND 1700			
Ref 1	31100600			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1	31262319

Job Notes

In-Items

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858957101	Collection Tote Box	Tote Box for Collections				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18858957301	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4095271	Customer	Vista Retail Support Limited	Job Address
SLA Window	18/02/2025 14:45 - 19/02/2025 17:00	Contact Name	LIDL WESTGATE LANCASHIRE MORECAMBE LA3 3PL
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3199600		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3199600 - Brief Description: Mobile Office Other Full Description: AM Interface: This ticket was created by a store employee store deputy manager or store manager.	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858400001	HHT-ZEB-TC57-LID	BHT-ZEB-TC57-LID				



Run Sheet

Stephen Fitton 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4095182	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 17:00	Contact Name	Store Manager 1341	Boots UK Limited 48/52 Wellington Street EPSr2 Pharmacy Printer MILLOM LA18 4DE
Activity	CONSUMABLE INSTALL	Contact Phone	01229772259	
Priority	ND 1700			
Ref 1	1-521236789390			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 20/02/2025 17:00-----ASSET INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RS SI TRDDeviceTagCustomer: EPSr2 Pharmacy PrinterSerialNumber: 451432HH0RXM1ProductIdentifier: 35S0330Model: 4514-630Physical Location:</p> <p>----ACCOUNT INFORMATION----VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000 option 9. If dialing from the Republic of Ireland the number is 00 44 330123 9000Please note that option 9 is theEngineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers PPDS MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188580045	40X8282	MS51x SVC Maint Kit Fuser 220				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188580047	40X8282	MS51x SVC Maint Kit Fuser 220				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Gideon Ajulo 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4093862	Customer	POSTURITE LIMITED		Job Address	
SLA Window	17/02/2025 09:00 - 19/02/2025 17:00	Contact Name	DARREN STENSON	20 MEVAGISSEY ROAD BROOKVALE RUNCORN WA7 6BD	
Activity	CHAIR INSTALL	Contact Phone	07407550407		
Priority	ND 1700				
Ref 1	DEL1532462				
Ref 2					
No. of Parts	1				
Instructions 1		Instructions 2			
*** Please call 1 hour before arrival. ***		<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18822809701	9787601BLA	Positiv Plus High Back No Neck	'	'	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Gideon Ajulo 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4095083	Customer	COMPUTACENTER - NFUM Swaps		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 17:00	Contact Name	Lisa Peters	NFU MUTUAL INSURANCE SOCIETY LTD (0
Activity	NON TECH EXCHANGE	Contact Phone	01789 655303	4 Chase Drive, Great Sutton 4 Chase Drive, Great Sutton CH66 4UA
Priority	ND 1700			
Ref 1	24237852			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Build: Corporate Address: 4 Chase Drive Great Sutton Ellesemer Port.H66 4UA Model: HP EliteBook x360 1030 G7 Asset ID: N31433A Serial Numb: CND046780F 07855169494	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18856699201	4706555	NFUM: HP EliteBook 830x G10 (N				



Run Sheet
Gideon Ajulo 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4095379	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	19/02/2025 10:00 - 19/02/2025 15:30	Contact Name	Llinos Davies	RBSG 247 High Street RBSG BANGOR LL57 1RW
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1530			
Ref 1	C5303976			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 21/02/2025 14:00 SLA: ND 21/02/2025 14:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBXER3325V/DNI x 1	Problem: [TC] PRINTER Root Cause: unknown/various Action: Engineer to replace printer please follow install guide Test: in use URL: Call history:: ##### Call 5303976 Problem Web Service qws_uk Fri 14 Feb 2025 13:51:07 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000LLT1R3 contract.pkey=23224 call.poms=1 call.zip=LL57 1RW call.address=247 High Street call.city=BANGOR call.orgname=RBSG call.customerid=INC8709932 call.problem=Printer - Jam [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=2/14/2025 2:51:04 PM call.dpavailable=1 ##### Call 5303976 Problem Web Service qws_uk Fri 14 Feb 2025 13:51:07 A+C+P SBS Maint Number: BRNCH12...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18859023101	_RBXER3325V/D	NTR:WORK CENTRE 3325	3220115169			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18859023301	_RBXER3325V/D	NTR:WORK CENTRE 3325	3220115169			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Gideon Ajulo 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4094958	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	18/02/2025 10:48 - 19/02/2025 16:30	Contact Name	VICTORIA.BRADLEY@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07752388942		
Priority	ND 1600				
Ref 1	INC48836545				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18856896601						



Run Sheet

Gideon Ajulo 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4095510	Customer	Computacenter - Kingfisher		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 17:00	Contact Name	SARAH FIELD	B&Q B&Q 1 SEALAND ROAD CHESTER CH1 4LD
Activity	MANPOWER	Contact Phone	01244380228	
Priority	ND 1700			
Ref 1	24248482			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>We had a visit carried out today under 24248482 but it appears following PED installation that it shows an error "Service Not Allowed". The incident has been highlighted to us to reattend and as per the engineer work instructions for PED's – ensure that the POS Mode is enabled.</p> <p>Please could you organise a revisit under this service order to complete this action?</p> <p>Please advise any engineer ETA for this revisit no part requirements just a revisit to correctly configure the PED as above.</p> <p>Incident references relating to this service order: INC5841395 / INC000030294361</p>	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4094926	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	18/02/2025 10:01 - 19/02/2025 18:00	Contact Name	CHESTER NLC2412 TFW HUB STATION	TRANSPORT FOR WALES City Road CHESHIRE Chester CH1 3NS
Activity	TECH EXCHANGE	Contact Phone	02920 320193	
Priority	ND 1900			
Ref 1	C5303980			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 19/02/2025 18:00 SLA: ND 19/02/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5303980 Problem Web Service qws_uk Fri 14 Feb 2025 14:17:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000AT016TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road call.city=Chester call.customerid=INC16987456 call.problem=NLC2412 CHESTER Zebra / TC56 Screen cracked NLC 2412 Site Name CHESTER Set call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=2/14/2025 3:17:08 PM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18856647801	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18856648001	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	3
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Job # 4094962	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	18/02/2025 10:48 - 19/02/2025 17:00	Contact Name	ANDREW HOGAN	COMPUTACENTER HSBC 49 BYRON ROAD GREENMOUNT BURY BL8 4EN BL8 4EN
Activity	COLLECTION	Contact Phone	07967310871	
Priority	ND 1600			
Ref 1	RITM31788781			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Off-Network Device Tracking - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18856895801						

Returned Items



Run Sheet

Berlindo D`Assuncao 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	3
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Job # 4094953	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 13:00	Contact Name	SINGH	SELECT & SAVE SELECT & SAVE 7-9 COLNE ROAD EARBY BARNOLDSWICK BB18 6XB
Activity	TECH EXCHANGE	Contact Phone	01282843696	
Priority	Priority MC			
Ref 1	02181632			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37603255//ppmini//31103605	Device Type: PayPoint Mini TID Number: 37603255 Serial Number: P25022AN21155 Site ID: 31103605 Description: ref case 02181263 swap required please

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

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Run Sheet

Berlindo D`Assuncao 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	3
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Job # 4095477	Customer	INTERCITY / SALVATION ARMY		Job Address
SLA Window	18/02/2025 16:53 - 19/02/2025 13:00	Contact Name		THE SALVATION ARMY THE SALVATION ARMY 44 BROADWAY ACCRINGTON BB5 1EW
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	Acrington 679			
Ref 2	IMS13949			
No. of Parts	0			

Instructions 1	Instructions 2
attend at 12:30 and join meeting at 1pm	engineer needs to be on site for 12:30to swap equipment before joining a Teams bridge call for 13pm to complete the call. Updated script and call details will be sent by James Stirk to attending engineer engineer to keep hold of intercity spares kit and only return to cambridge sandy kaur to provide return label for this.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4094863	Customer	Fujitsu Services Limited - Adhoc Collections		Job Address
SLA Window	18/02/2025 08:28 - 19/02/2025 17:00	Contact Name		SITE MANAGER NATWEST 23 SANKEY STREET WARRINGTON WA1 1XG
Activity	COLLECTION	Contact Phone	0345 788 8444	
Priority	ND 1700			
Ref 1	201200098896			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Do Not Cover Bybox Return Labels	Part Number _RBCANLBP251DW Part Description Canon LBP251 Printer Call Number W668689058 Where has part been left on site? On left hand side by front door Site contact name Site Site phone number 0345 788 8444

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18855930701	Collection Labels	Collection Labels				



Run Sheet

Simon Heath 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4095273	Customer	Vista Retail Support Limited		Job Address
SLA Window	18/02/2025 09:00 - 19/02/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI STONE CROSS PARK YEW TREE WAY, GOLBORNE
Activity	NON TECH EXCHANGE	Contact Phone	.	WARRINGTON LANCASHIRE WARRINGTON WA3 3JD
Priority	ND 1700			
Ref 1	3199966			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3199970 - POS 02 receipt printer showing red error light Need swapout Full postal code of the Site : WA3 3JD Store Number :1058	***BACK DOOR SWAP ONLY*** MCD-PRT-CT-S2000-RP Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858411501	MCD-PRT-CT-S2000-RP	MCD-PTR-CTS2000S25UWH				



Run Sheet

Simon Heath 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4095278	Customer	Vista Retail Support Limited		Job Address
SLA Window	18/02/2025 09:00 - 19/02/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI STONE CROSS PARK YEW TREE WAY, GOLBORNE
Activity	NON TECH EXCHANGE	Contact Phone	.	WARRINGTON LANCASHIRE WARRINGTON WA3 3JD
Priority	ND 1700			
Ref 1	3199970			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3199970 - POS 02 receipt printer showing red error light Need swapout Full postal code of the Site : WA3 3JD Store Number :1058	***BACK DOOR SWAP ONLY*** MCD-PTR-CTS751-NCR-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858414001	MCD-PTR-CTS751-NCR-KIT					



Run Sheet

Simon Heath 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4095360	Customer	Vista Retail Support Limited	Job Address
SLA Window	18/02/2025 15:53 - 19/02/2025 17:00	Contact Name	MCDONALDS - CAPGEMINI 116 THE CONCOURSE SHOPPING CENTRE SOUTHWAY SKELMERSDALE LANCASHIRE WN8 6LQ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3200101		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
Sticky printer - physically damaged - need swapout3200101	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18858914901	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18858915101						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Simon Heath 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4095418	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	18/02/2025 16:22 - 19/02/2025 13:00	Contact Name	MANAGER	CO-OPERATIVE RETAIL SERVICES LTD
Activity	TECH EXCHANGE	Contact Phone	01204694549	CO-OPERATIVE RETAIL SERVICES LTD
Priority	4HR			567 CHORLEY NEW ROAD
Ref 1	02183812			BOLTON
Ref 2				BL6 6JZ
No. of Parts	0			

Instructions 1	Instructions 2
38962215//02183812//PPD	Swap reason: Quantum/ Key Issues

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4095143	Customer	Vista Retail Support Limited	Job Address
SLA Window	18/02/2025 13:38 - 19/02/2025 17:00	Contact Name	LIDL PRESTON ROAD LANCASHIRE CHORLEY PR6 7EB
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3198997		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3198997 - Brief Description: Mobile Office - Zebra Defective damaged or lost equipment Full Description: AM Interface: This ticket was created by a store employee store deputy manager or store manager.	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18857864101	HHT-ZEB-TC57-LID	BHT-ZEB-TC57-LID				



Run Sheet

Simon Heath 19/02/2025

Date	19/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4095010	Customer	Verifone UK LTD		Job Address
SLA Window	19/02/2025 09:00 - 19/02/2025 15:30	Contact Name	TRENT N/A	STONEGATE - POPWORLD BLACKPOOL
Activity	TECH EXCHANGE	Contact Phone	07718 165 794	120-122 PROMENADE 120-122 PROMENADE LANCASHIRE FY1 1RA
Priority	Timed			
Ref 1	G349098R			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33575170 Inbound Serial No. = 331-179-278 IP Gateway = 10.83.85.126 Terminal IP Address = 10.83.85.107 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1348 Login Pin = 1348 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2667057

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18853957401	R-Vx680 WiFi-03.70X68099BD					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER SKELMERSDAL E SCH	4081650	MANPOWER	Dover, The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN, Skelmersdale, WN8 9TN	Asif Alam	19/02/2025 09:00 19/02/2025 17:00	19/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02181632	4094953	TECH EXCHANGE	SELECT & SAVE, SELECT & SAVE, 7-9 COLNE ROAD, EARBY, BARNOLDSWICK, BB18 6XB	Berlindo D'Assuncao	19/02/2025 09:00 19/02/2025 13:00	19/02/2025	
INTERCITY / SALVATION ARMY	(No Items)	Acrington 679	4095477	PROJECT	THE SALVATION ARMY, THE SALVATION ARMY, 44 BROADWAY, ACCRINGTON, BB5 1EW	Berlindo D'Assuncao	18/02/2025 16:53 19/02/2025 13:00	19/02/2025	
Computacenter Limited - HSBC	18856895801	RITM31788781	4094962	COLLECTION	COMPUTACENTER HSBC, 49 BYRON ROAD GREENMOUNT BURY, BL8 4EN, BL8 4EN	Berlindo D'Assuncao	18/02/2025 10:48 19/02/2025 17:00	19/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Unscheduled	18859060701	72808	4095390	COLLECTION	SINGHSBURYS, 2 ST PAULS ROAD, WALLASEY, MERSEYSIDE, CH44 7AN	Daniel Hanson	18/02/2025 16:06 19/02/2025 17:00	19/02/2025	
Fujitsu Services Limited - Star Trains	18856632301	C5304165	4094920	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	18/02/2025 09:58 19/02/2025 20:00	19/02/2025	
Fujitsu Services Limited - Star Trains	18856641301	C5304166	4094922	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	18/02/2025 09:59 19/02/2025 20:00	19/02/2025	
Fujitsu Services Limited - Star Trains	18857101201	C5304142	4094997	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	18/02/2025 11:40 19/02/2025 20:00	19/02/2025	
Verifone UK LTD	18857370601	G349149	4095060	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE L, WATSON PRICKARD BUILDING, WATSON PRICKARD BUILDING, MERSEYSIDE, L2 4SA	Daniel Hanson	18/02/2025 12:28 19/02/2025 18:00	19/02/2025	
Computacenter - Astra Zeneca	18833326301	PAR0215405	4090482	DELIVERY	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Daniel Hanson	12/02/2025 09:01 19/02/2025 17:00	19/02/2025	
Computacenter - British Telecom	18859260601	24242675	4095541	NON TECH EXCHANGE	BRITISH TELECOM PLC_(0081049580), 100 Old Hall Street , 100 Old Hall Street , L3 9QJ	Daniel Hanson	19/02/2025 09:00 19/02/2025 17:00	19/02/2025	
Secure Retail Limited	18859103801	00053716	4095407	TECH EXCHANGE	KNOWSLEY REGISTER OFFICE, KNOWSLEY REGISTER OFFICE, MCKENNA COURT, 11A HIGH STREET, PRESCOT, L34 3LD	Daniel Hanson	18/02/2025 16:14 19/02/2025 17:00	19/02/2025	
PayPoint Network Ltd_Collections	18858957601	31105517	4095365	COLLECTION	TAZ NEWSAGENTS, 69-71 ROCKY LANE, LIVERPOOL, MERSEYSIDE, L6 4BB	Daniel Hanson	18/02/2025 15:56 19/02/2025 17:00	19/02/2025	
Paypoint Network Limited - UK	(No Items)	02180743	4095049	TECH EXCHANGE	BARGAIN BOOZE, BARGAIN BOOZE, 119 MOSS LANE, ORRELL PARK, LIVERPOOL, L9 8AQ	Daniel Hanson	19/02/2025 09:00 19/02/2025 13:00	19/02/2025	
Vista Retail Support Limited	18853468501	3194048	4095492	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 3A, WIDNES SHOPPING PARK, WIDNES, WA8 7TN	Daniel Hanson	19/02/2025 08:00 19/02/2025 12:00	19/02/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - KPMG	(No Items)	24246500R	4094115	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	David Hargreaves	19/02/2025 09:00 19/02/2025 17:00	19/02/2025	
Computacenter - KPMG	(No Items)	24240120	4095493	NON TECH EXCHANGE	K P M G LLP, 1 ST PETERS SQUARE, MANCHESTER, M2 3AE	David Hargreaves	19/02/2025 09:00 19/02/2025 17:00	19/02/2025	
Computacenter PwC NON TECH EXCHANGE	18835840301	PAR0215839	4090906	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	David Hargreaves	12/02/2025 16:01 19/02/2025 17:30	19/02/2025	
Computacenter PwC NON TECH EXCHANGE	18836015601	PAR0215883	4091014	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	David Hargreaves	12/02/2025 16:34 19/02/2025 17:30	19/02/2025	
Computacenter PwC NON TECH EXCHANGE	18836087101	PAR0215895	4091030	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ., MANCHESTER, M3 3EB	David Hargreaves	12/02/2025 16:41 19/02/2025 17:30	19/02/2025	
Computacenter PwC NON TECH EXCHANGE	18836164201	PAR0215899	4091038	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ., MANCHESTER, M3 3EB	David Hargreaves	12/02/2025 16:46 19/02/2025 17:30	19/02/2025	
Computacenter PwC NON TECH EXCHANGE	18836191601	PAR0215902	4091040	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	David Hargreaves	12/02/2025 16:50 19/02/2025 17:30	19/02/2025	
Computacenter PwC NON TECH EXCHANGE	18854226501	PAR0217745	4094430	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	David Hargreaves	17/02/2025 16:46 19/02/2025 17:30	19/02/2025	
Computacenter PwC NON TECH EXCHANGE	18856433501	PAR0217730	4094892	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	David Hargreaves	18/02/2025 09:29 19/02/2025 17:30	19/02/2025	
Computacenter PwC NON TECH EXCHANGE	18856441401	PAR0217729	4094897	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	David Hargreaves	18/02/2025 09:31 19/02/2025 17:30	19/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18855788801	DEL1541005	4094830	DESK INSTALL	38 BARKER LANE, MELLOR, BLACKBURN, LANCASHIRE, BB2 7ED	David Ranson	18/02/2025 07:57 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18855788802	DEL1541005	4094830	DESK INSTALL	38 BARKER LANE, MELLOR, BLACKBURN, LANCASHIRE, BB2 7ED	David Ranson	18/02/2025 07:57 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18855788803	DEL1541005	4094830	DESK INSTALL	38 BARKER LANE, MELLOR, BLACKBURN, LANCASHIRE, BB2 7ED	David Ranson	18/02/2025 07:57 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18855788804	DEL1541005	4094830	DESK INSTALL	38 BARKER LANE, MELLOR, BLACKBURN, LANCASHIRE, BB2 7ED	David Ranson	18/02/2025 07:57 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18855788805	DEL1541005	4094830	DESK INSTALL	38 BARKER LANE, MELLOR, BLACKBURN, LANCASHIRE, BB2 7ED	David Ranson	18/02/2025 07:57 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18855529201	DEL1537929	4094756	CHAIR INSTALL	WINCANTON, 1 PETTER COURT, B MAINTENANCE. S3B04, SAMLESBURY ENTERPRISE ZONE, MELLOR BROOK, BLACKBURN, BB2 7FS	David Ranson	18/02/2025 06:42 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18855531501	DEL1541215	4094758	CHAIR INSTALL	PRIVATE ADDRESS, 47 LONGFELLOW AVENUE, BOLTON, BL3 3TH	David Ranson	18/02/2025 06:43 19/02/2025 17:00	19/02/2025	
Computacenter Ltd Tesco Project	18824762901	Clayton Square Express	4088527	PROJECT	TESCO EXPRESS, TESCO EXPRESS, UNIT 4 PARKER STREET, MERSEYSIDE, L1 1QR	David Ranson	10/02/2025 12:30 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18855532301	DEL1538124	4094760	CHAIR INSTALL	FLAT 4, 322 VAUXHALL ROAD, NA, LIVERPOOL, L5 2BJ	David Ranson	18/02/2025 06:44 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18858028601	DEL1538132	4095163	CHAIR INSTALL	ANTHONY FAIRHURST, 6 KNOWSLEY ROAD, WIGAN, WN6 7PP	David Ranson	18/02/2025 14:00 19/02/2025 17:00	19/02/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	18856647801	C5303980	4094926	TECH EXCHANGE	TRANSPORT FOR WALES, City Road, CHESHIRE, Chester, CH1 3NS	Gideon Ajulo	18/02/2025 10:01 19/02/2025 18:00	19/02/2025	
Computacenter - Kingfisher	(No Items)	24248482	4095510	MANPOWER	B&Q, B&Q, 1 SEALAND ROAD, CHESTER, CH1 4LD	Gideon Ajulo	19/02/2025 09:00 19/02/2025 17:00	19/02/2025	
COMPUTACENTER - NFUM Swaps	18856699201	24237852	4095083	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, 4 Chase Drive, Great Sutton , 4 Chase Drive, Great Sutton , CH66 4UA	Gideon Ajulo	19/02/2025 09:00 19/02/2025 17:00	19/02/2025	
Computacenter Limited - HSBC	18856896601	INC48836545	4094958	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Gideon Ajulo	18/02/2025 10:48 19/02/2025 16:30	19/02/2025	
Fujitsu Services Limited - Banks	18859023101	C5303976	4095379	TECH EXCHANGE	RBSG, 247 High Street, RBSG, BANGOR, LL57 1RW	Gideon Ajulo	19/02/2025 10:00 19/02/2025 15:30	19/02/2025	
POSTURITE LIMITED	18822809701	DEL1532462	4093862	CHAIR INSTALL	20 MEVAGISSEY ROAD, BROOKVALE, RUNCORN, WA7 6BD	Gideon Ajulo	17/02/2025 09:00 19/02/2025 17:00	19/02/2025	



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Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18855536301	DEL1536872	4094763	CHAIR INSTALL	BBC QUAY HOUSE C/O: ECOURIER, UNIT 8, DOWNING STREET INDUSTRIAL ESTATE, CHARLTON PLACE, MANCHESTER, M12 6HH	Nadeem Saleem	18/02/2025 06:48 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18855643501	DEL1538499	4094784	CHAIR INSTALL	PRIVATE ADDRESS, 264 FOG LANE, MANCHESTER, M19 1EQ	Nadeem Saleem	18/02/2025 07:20 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18857295801	DEL1530118	4095040	CHAIR INSTALL	ATRADIUS, 6TH FLOOR, THE CHANCERY, 58 SPRING GARDENS, MANCHESTER, M2 1EW	Nadeem Saleem	18/02/2025 12:16 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18858019301	DEL1536672	4095162	BARIATRIC INSTALL	DRIVER & VEHICLE STANDARDS AGE, WEST DIDSBURY DRIVING TEST CENTRE(MANCHESTER), UNIT 11, CHRISTIE PARK, WEST DIDSBURY, M21 7QY	Nadeem Saleem	18/02/2025 13:58 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18855642501	DEL1536852	4094783	CHAIR INSTALL	NATALIE PITMAN, 2 DEARMANS PLACE, SALFORD, M3 5BS	Nadeem Saleem	18/02/2025 07:19 19/02/2025 17:00	19/02/2025	
POSTURITE LIMITED	18855524501	DEL1529081	4094750	CHAIR INSTALL	COOPERATIVE BANK, 1 BALLOON STREET, MANCHESTER, M4 4BE	Nadeem Saleem	18/02/2025 06:37 19/02/2025 17:00	19/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	18843738201	10810668_CLF 515_1902	4092553	TECH EXCHANGE	LOUISE.A.LANDON, RICHMOND COTTAGE, SHORES LANE, BURLAND, NANTWICH, CHESHIRE, CW5 8LU	Olayiwola Olanrewaju	14/02/2025 11:35 19/02/2025 17:00	19/02/2025	
Computacenter - Astra Zeneca	18837404801	PAR0216416	4091379	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Olayiwola Olanrewaju	13/02/2025 07:27 19/02/2025 17:00	19/02/2025	
Computacenter - Astra Zeneca	18857233201	PAR0219180	4095031	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Olayiwola Olanrewaju	18/02/2025 12:09 19/02/2025 17:00	19/02/2025	
Computacenter - Astra Zeneca	18858129401	PAR0219331	4095178	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Olayiwola Olanrewaju	18/02/2025 14:14 19/02/2025 17:00	19/02/2025	
Computacenter - Astra Zeneca	18833437801	PAR0215437	4090490	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Olayiwola Olanrewaju	12/02/2025 09:18 19/02/2025 17:00	19/02/2025	
Computacenter - Astra Zeneca	18833633401	PAR0215472	4090534	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Olayiwola Olanrewaju	12/02/2025 09:57 19/02/2025 17:00	19/02/2025	
Computacenter - Astra Zeneca	18842632301	PAR0217199	4092388	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Olayiwola Olanrewaju	14/02/2025 09:00 19/02/2025 17:00	19/02/2025	
Computacenter - Astra Zeneca	18855978101	PAR0218919	4094865	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Olayiwola Olanrewaju	18/02/2025 08:39 19/02/2025 17:00	19/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	18858958301	31200183	4095373	COLLECTION	PROGRESS CONVENIENCE STORE, 56 SHREWSBURY STREET, MANCHESTER, M16 9AS	Ryan Owen	18/02/2025 15:56 19/02/2025 17:00	19/02/2025	
Verifone UK LTD	18859056701	G349171	4095384	TECH EXCHANGE	TGI 671 TRAFFORD CENTRE, UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE, UNIT R31/R32, THE GREAT HALL, , M17 8AA	Ryan Owen	18/02/2025 16:05 19/02/2025 18:00	19/02/2025	
HCL Barclays	18857556201	INC1038675166	4095108	TECH EXCHANGE	WYTHENSHAWE BARCLAYS, WYTHENSHAWE BARCLAYS, GROUP ARCHIVES UNIT, DALLIMORE ROAD, MANCHESTER, M23 9JA	Ryan Owen	18/02/2025 13:02 19/02/2025 15:00	19/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18859437801	C5304261	4095487	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Ryan Owen	18/02/2025 17:06 19/02/2025 20:00	19/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18859438201	C5304261	4095487	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Ryan Owen	18/02/2025 17:06 19/02/2025 20:00	19/02/2025	
Verifone UK LTD	18857371801	G349138	4095058	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE S, UNIT 5, BLOCK A IRWELL SQUARE, UNIT 5, BLOCK A IRWELL SQUARE, GREATER MANCHESTER, M3 3AN	Ryan Owen	18/02/2025 12:28 19/02/2025 18:00	19/02/2025	
SMART CT LIMITED	18858201401	WOT0985649	4095193	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, UNIT 4-5, MANCHESTER FORT SHOPPING PARK, MANCHESTER, M8 8EP	Ryan Owen	18/02/2025 14:25 19/02/2025 17:30	19/02/2025	
Pret Tech Mahindra (UK) BAU	18854476601	INC1330218	4094490	TECH EXCHANGE	T1, MANCHESTER AIRPORT LANDSID, T1, MANCHESTER AIRPORT LANDSID, MANCHESTER AIRPORT LANDSIDE, M, MANCHESTER AIRPORT, LANDSIDE, MANCHESTER, M90 3FE	Ryan Owen	17/02/2025 09:00 19/02/2025 17:00	19/02/2025	
Computacenter Limited - HSBC	18856896901	INC48837207	4094959	TECH EXCHANGE	COMPUTACENTER HSBC, 5 GREAT UNDERBANK STOCKPORT, GREAT UNDERBANK, STOCKPORT, SK1 1LH	Ryan Owen	18/02/2025 10:48 19/02/2025 16:30	19/02/2025	
Computacenter - BASF	(No Items)	24249129	4094941	DELIVERY	Computacenter - BASF, 2 STOCKPORT EXCHANGE, STOCKPORT, SK1 3GG	Ryan Owen	19/02/2025 09:00 19/02/2025 17:00	19/02/2025	
HCL Barclays	18853465501	INC1038725294	4094900	IMAC DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, RADBROKE HALL, KNUTSFORD, WA16 9EU	Ryan Owen	19/02/2025 08:00 19/02/2025 12:00	19/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02183812	4095418	TECH EXCHANGE	CO-OPERATIVE RETAIL SERVICES LTD, CO-OPERATIVE RETAIL SERVICES LTD, 567 CHORLEY NEW ROAD, BOLTON, BL6 6JZ	Simon Heath	18/02/2025 16:22 19/02/2025 13:00	19/02/2025	
Verifone UK LTD	18853957401	G349098R	4095010	TECH EXCHANGE	STONEGATE - POPWORLD BLACKPOOL, 120-122 PROMENADE, 120-122 PROMENADE, LANCASHIRE, FY1 1RA	Simon Heath	19/02/2025 09:00 19/02/2025 15:30	19/02/2025	
Vista Retail Support Limited	18857864101	3198997	4095143	TECH EXCHANGE	LIDL, PRESTON ROAD, LANCASHIRE, CHORLEY, PR6 7EB	Simon Heath	18/02/2025 13:38 19/02/2025 17:00	19/02/2025	
Fujitsu Services Limited - Adhoc Collections	18855930701	201200098896	4094863	COLLECTION	SITE MANAGER, NATWEST, 23 SANKEY STREET, WARRINGTON, WA1 1XG	Simon Heath	18/02/2025 08:28 19/02/2025 17:00	19/02/2025	
Vista Retail Support Limited	18858411501	3199966	4095273	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, STONE CROSS PARK YEW TREE WAY, GOLBORNE, WARRINGTON, LANCASHIRE, WARRINGTON, WA3 3JD	Simon Heath	18/02/2025 09:00 19/02/2025 17:00	19/02/2025	
Vista Retail Support Limited	18858414001	3199970	4095278	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, STONE CROSS PARK YEW TREE WAY, GOLBORNE, WARRINGTON, LANCASHIRE, WARRINGTON, WA3 3JD	Simon Heath	18/02/2025 09:00 19/02/2025 17:00	19/02/2025	
Vista Retail Support Limited	18858914901	3200101	4095360	TECH EXCHANGE	MCDONALDS - CAPGEMINI, 116 THE CONCOURSE SHOPPING CENTRE SOUTHWAY, SKELMERSDALE, LANCASHIRE, SKELMERSDALE, WN8 6LQ	Simon Heath	18/02/2025 15:53 19/02/2025 17:00	19/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	18858957101	31100600	4095369	COLLECTION	RIDGE GENERAL STORE, 12-14 RIDGE SQUARE, LANCASTER, LANCASHIRE, LA1 3HR	Stephen Fitton	18/02/2025 15:56 19/02/2025 17:00	19/02/2025	
Xerox (UK) Technical***DO NOT INVOICE***	188580045	1-521236789390	4095182	CONSUMABLE INSTALL	Boots UK Limited, 48/52 Wellington Street, EPSr2 Pharmacy Printer, MILLOM, LA18 4DE	Stephen Fitton	19/02/2025 09:00 19/02/2025 17:00	19/02/2025	
Vista Retail Support Limited	18858400001	3199600	4095271	TECH EXCHANGE	LIDL, WESTGATE, LANCASHIRE, MORECAMBE, LA3 3PL	Stephen Fitton	18/02/2025 14:45 19/02/2025 17:00	19/02/2025	
HCL Barclays	18857171401	BB Proj EX PR1 2AD	4095012	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	Stephen Fitton	18/02/2025 11:55 19/02/2025 12:00	19/02/2025	
COGNIZANT HAYS WAREHOUSING	18857344101	INC0018474	4095051	TECH EXCHANGE	HAYS SPECIALIST RECRUITMENT, HAYS SPECIALIST RECRUITMENT, NORWEST COURT, GUILDHALL STREET, PRESTON, PR1 3NU	Stephen Fitton	18/02/2025 12:23 19/02/2025 17:00	19/02/2025	