



Run Sheet

Claire Booth 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4126132	Customer	Computacenter Limited		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 17:00	Contact Name	Wendy Hinchliffe	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447754762862	40 Kirkham Close 40 Kirkham Close WA5 2UY
Priority	ND 1700			
Ref 1	24299544			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Contact Name - Wendy Hinchliffe Contact Number - 07754762862 Location40 Kirkham Close Great Sankey Warrington Cheshire WA5 2UY - Herita - Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19011479801	4426948	LBG:HP 830 G9 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19011480101	4426948	LBG:HP 830 G9 i5 16GB				

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4124328	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	26/03/2025 15:07 - 31/03/2025 18:00	Contact Name	NEYHA JAVED	IVORY HOUSE IVORY HOUSE 33 HANDFORTH ROAD WILMSLOW CHESHIRE SK9 2LX
Activity	NON TECH EXCHANGE	Contact Phone	07920186444	
Priority	ND 1800			
Ref 1	5307116 / INC8783585			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Neyha.Javed@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19002962901						



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Job # 4126042	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	28/03/2025 10:50 - 31/03/2025 16:00	Contact Name	JEMMA EDEN		COMPUTACENTER HSBC 10 HARTINGTON ROAD BRAMHALL STOCKPORT SK7 2DZ
Activity	COLLECTION	Contact Phone	07800929805		
Priority	ND 1600				
Ref 1	RITM32880318				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19011823201						

Returned Items



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Job # 4126026	Customer	Computacenter Limited - HSBC			Job Address	
SLA Window	28/03/2025 10:50 - 31/03/2025 16:00	Contact Name		MARTIN1.HANCOCK@HSBC.COM	COMPUTACENTER HSBC 140 COMPSTALL ROAD ROMILEY CHESHIRE SK6 4EW	
Activity	NON TECH EXCHANGE	Contact Phone		07717696272		
Priority	ND 1600					
Ref 1	INC49056057					
Ref 2						
No. of Parts	1					

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19011816301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 31/03/2025

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Job # 4126207	Customer	CDW - DWP		Job Address
SLA Window	28/03/2025 13:41 - 31/03/2025 16:00	Contact Name	FAO TOM BARKER	D W P D W P 2 ST PETERS SQUARE MANCHESTER M2 3AA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	EQUIPMENT			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE DELIVER PACKAGE TO USER TOM BARKER	ATTEND SITE DELIVER PACKAGE TO USER TOM BARKER

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012785001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4126208	Customer	CDW - DWP		Job Address
SLA Window	28/03/2025 13:41 - 31/03/2025 16:00	Contact Name	FAO TOM BARKER	D W P D W P 2 ST PETERS SQUARE MANCHESTER M2 3AA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	EQUIPMENT			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE DELIVER PACKAGE TO USER TOM BARKER	ATTEND SITE DELIVER PACKAGE TO USER TOM BARKER

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012784901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 31/03/2025

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Job # 4126211	Customer	CDW - DWP		Job Address
SLA Window	28/03/2025 13:51 - 31/03/2025 16:00	Contact Name	FAO TOM BARKER	D W P D W P 2 ST PETERS SQUARE MANCHESTER M2 3AA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	EQUIPMENT			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE DELIVER PACKAGE TO USER TOM BARKER	ATTEND SITE DELIVER PACKAGE TO USER TOM BARKER

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012843001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



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Job # 4120826	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	21/03/2025 15:23 - 31/03/2025 16:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ, MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0243381			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 000000000004739588 collect device - UK042747 - HP 840 G8 i7/5CG2211W1H

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18984274001						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4122002	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	24/03/2025 11:53 - 31/03/2025 16:30	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0244162			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594 collect device - UK027910 - HP 840 G8 i7/5CG2120TQH

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988607601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4126165	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/03/2025 13:03 - 31/03/2025 16:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0248005			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK042747 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012537501						

Returned Items



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Job # 4126452	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 17:00	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0247550r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Hardware Swap	Collect: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Asset: UK017805 Deliver: Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00 - PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00 - 000000000004739591

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Job # 4126224	Customer	Computacenter - KPMG		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 17:00	Contact Name	Loeye Al-Shehari	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07533183383	
Priority	ND 1700			
Ref 1	24298349			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
Loeye Al-Shehari Asset task number: K134200 07533183383 1 St Peters Sare Manchester M2 3AE United Kingdom SWAP	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4126402	Customer	Computacenter - KPMG			Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 17:00	Contact Name	Hannah Cahill	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE	
Activity	NON TECH EXCHANGE	Contact Phone	075435101303		
Priority	ND 1700				
Ref 1	24298005				
Ref 2	PO Monthly				
No. of Parts	1				

Instructions 1	Instructions 2
Hannah Cahill Asset task number: K124019 075435101303 1 St Peters Squa Manchester England M2 3AE United Kingdom SWAP	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012410901	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19012411101	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4126184	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	28/03/2025 13:16 - 31/03/2025 17:00	Contact Name	RACHEL PATTERSON		6 OXFORD ROAD 6 OXFORD ROAD Salford M6 8LR
Activity	COLLECTION	Contact Phone	077911 71847		
Priority	ND 1700				
Ref 1	42808				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 4 x items with 1 x totes	<p>**PES DRIVER** **PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME **ALL RETURN LABELS / SEALS USED MUST BE RECORDED** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012662702	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19012662701	DHL RBSG Large	DHL RBSG Large Tote				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19012662901	DHL RBSG Large	DHL RBSG Large Tote				
19012663001						

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



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Date	31/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	16
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Job # 4126134	Customer	Computacenter Limited		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 17:00	Contact Name	Christopher Alexander	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	###	8, Dumlin close 8, Dumlin close SK2 5UF
Priority	ND 1700			
Ref 1	24299489			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Christopher Alexander Contact Number - 07572188415 Locaon - 8 Dumlin close Stockport SK2 5UF - Heritage - Device - WINDOWMake - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19011528201	4707161	LBG:PPD HP 830 G10 i5 16GB				

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Job # 4126394	Customer	Computacenter Limited		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 17:00	Contact Name	Daniel Gray	LLOYDS BANKING GROUP PLC (008102783
Activity	DELIVERY	Contact Phone	07388824617	Heathside Park,Heathside Park
Priority	ND 1700			Road
Ref 1	24299831			Heathside Park,Heathside Park
Ref 2				Road
No. of Parts	1			SK3 0RB

Instructions 1	Instructions 2
RSG-VA Contact Name - Daniel Gray Contact Number - 07388824617 Locati - Stockport Heathside Park SK3 0RB - Heritage - Device - WINDOWS Ma - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 44	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012510801	4707160	LBG:PPD HP 830 G9 i5 16GB				



Run Sheet
Nadeem Saleem 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4124849	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/03/2025 08:20 - 31/03/2025 17:00	Contact Name	ROB KIMPTON	27 OLIVETTE WAY
Activity	CHAIR INSTALL	Contact Phone	07984021362	NA NA ST HELENS WA9 4EJ
Priority	ND 1700			
Ref 1	DEL1554430			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO00002886/RKItems on order:</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1554430&address=27%20OLIVETTE%20WAY</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19005489101	100092832	P-Sit High back - Black With:				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19005489301	100092832	P-Sit High back - Black With:				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Nadeem Saleem 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4126209	Customer	POSTURITE LIMITED			Job Address		
SLA Window	28/03/2025 13:49 - 31/03/2025 16:00	Contact Name	UDORA ROBINSON WR:28752		UDORA ROBINSON WR:28752 7 STIRRUPS FARM ROAD LOWTON WARRINGTON WA3 2SX		
Activity	DESK & CHAIR INSTALL	Contact Phone	07847621159				
Priority	ND 1700						
Ref 1	DEL1556149						
Ref 2							
No. of Parts	6						

Instructions 1	Instructions 2
*** Customer Instructions: U shaped stairs *** Please call 1 hour before arrival.Customer Ref / PO: P495868 WR:29135Items on order:	Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Nadeem Saleem 31/03/2025

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Job # 4126263	Customer	POSTURITE LIMITED			Job Address
SLA Window	28/03/2025 14:45 - 31/03/2025 16:00	Contact Name		MELLISSA GEORGE	MELLISSA GEORGE 69 BROOKLANDS HORWICH BOLTON BL6 5RW
Activity	DESK INSTALL	Contact Phone		07397533578	
Priority	ND 1700				
Ref 1	DEL1558626				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 842025276Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Nadeem Saleem 31/03/2025

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Run Sheet
Nadeem Saleem 31/03/2025

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Job # 4125864	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/03/2025 06:34 - 31/03/2025 16:00	Contact Name	STEVEN HEAP WR:27482	STEVEN HEAP WR:27482 297 BISPHAM ROAD BISPHAM BLACKPOOL FY2 0LS
Activity	CHAIR INSTALL	Contact Phone	07534101897	
Priority	ND 1700			
Ref 1	DEL1554897			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P492413 WR:28194Items on order:100138872 - MISC - Rectangular Ch</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19010060901	100093954	Positiv ME300 (High Back) - Bl				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19010061101	100093954	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Nadeem Saleem 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4126841	Customer	HCL Barclays		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 15:00	Contact Name	.	BARCLAYS UK-2-4 BIRLEY STREET BLACKPOOL FY1 1DU
Activity	PROJECT	Contact Phone	.	
Priority	ND 1500			
Ref 1	BB Col FY1 1DU			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Complete wrap and collection of redundant kit left from desk refresh	8 boxes 7 totes 1 desktops 1 monitors 1 monitors with arms 3 scanner 3 printer 6 keyboards.pink box not sure whats in it zip locked. Any issues escalated to James on 07825 092919 or Sandy on 07872 310282

Job Notes

Only drop off pick up bay available if not coming in the morning

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet
Nadeem Saleem 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4125868	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/03/2025 06:39 - 31/03/2025 16:00	Contact Name	RAE TROTTER	RAE TROTTER 100 SANDY LANE MANCHESTER M21 8TZ
Activity	CHAIR INSTALL	Contact Phone	07500390369	
Priority	ND 1700			
Ref 1	DEL1555214			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: stairs *** Please call 1 hour before arrival.Customer Ref / PO: 1403Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19010063501	100092441	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19010063701	100092441	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4126431	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/03/2025 16:39 - 31/03/2025 16:00	Contact Name	HELEN MCWILLIAM DRAX	HELEN MCWILLIAM DRAX 43 KING EDWARD ROAD HYDE SK14 5JN
Activity	DESK & CHAIR INSTALL	Contact Phone	07934935666	
Priority	ND 1700			
Ref 1	DEL1556388			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4501762997Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
	Customer Print	
	Customer Signature	



Run Sheet
Nadeem Saleem 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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In Items for Job # 4126431 page 1 of 1



Run Sheet
Nadeem Saleem 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Run Sheet

Nadeem Saleem 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4126168	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/03/2025 13:05 - 31/03/2025 16:00	Contact Name	OLIVIA HOLDEN	OLIVIA HOLDEN 149 MARKET STREET TOTTINGTON BURY BL8 3LT
Activity	CHAIR SP INSTALL	Contact Phone	07900780027	
Priority	ND 1700			
Ref 1	DEL1554355			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: Please use front door *** Please call 1 hour before arrival.Customer Ref / PO: PO-10-23-00002873Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012576501	9900004	Homeworker Plus Ergonomic Chai				
19012576502	9745020	Kensington Orbit Optical Track				



Run Sheet

David Ranson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4126868	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	31/03/2025 08:00 - 31/03/2025 12:00	Contact Name		HILLSIDE NLC2231 MER STATION	MERSEYRAIL Waterloo Road MERSEYSIDE Southport PR8 1BE
Activity	TECH EXCHANGE	Contact Phone		0151 955 2422	
Priority	Priority MC				
Ref 1	C5307504				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 30/03/2025 20:00 SLA: ND 30/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIIUM020-CRAD03 x 1	Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history: ##### Call 5307504 Problem Web Service qws_uk Sat 29 Mar 2025 10:26:36 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4007TA23 contract.pkey=23200 call.poms=1 call.zip=PR8 4QR call.address=Waterloo Road call.city=Southport call.customerid=INC17299474 call.problem=HILLSIDE NLC2231 MER STATION window 30 - desktop PED 020 - 046841 NLC 2231 Sit call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=3/29/2025 11:26:16 AM ##### Call 5307504 Problem Web Service qws_uk Sat 29 Mar 2025 10:26:36 A+C+P HILLSIDE NLC2231 MER STATION window 30 - desktop PED 020 - 046841 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19014819901	_SXMIIUM020-CRAD03	CRAD03 DESKTOP	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19014820101	_SXMIIUM020-CRAD03	CRAD03 DESKTOP	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4126145	Customer	POSTURITE LIMITED			Job Address
SLA Window	28/03/2025 12:34 - 31/03/2025 16:00	Contact Name	LISA MURPHY		LISA MURPHY 1 MARLBOROUGH ROAD WATERLOO LIVEPOOL L22 1RT
Activity	CHAIR INSTALL	Contact Phone	07920222029		
Priority	ND 1700				
Ref 1	DEL1555005				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: MANCHESTER - PO 277310Items on order:9820900 - PLATFORM - Oplot Sit-S	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012259701	9794002BLA	P-Sit High Back - 3 Lever Seat				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4125905	Customer	POSTURITE LIMITED			Job Address		
SLA Window	28/03/2025 07:29 - 31/03/2025 16:00	Contact Name	STELLA JOHNSON		MERSEYRAIL ELECTRICS SEAFORTH RAILWAY STATION SEAFORTH ROAD LIVERPOOL L21 3TX		
Activity	CHAIR INSTALL	Contact Phone	07803116504				
Priority	ND 1700						
Ref 1	DEL1554855						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: Ramped access to station booking office. There is a free station car park across the road from the station. *** Please call 1 hour before arrival. Customer Ref / PO: 6014045 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1554855&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1554855&address<p>=Merseyrail%20Electrics Seaforth%20Railway%20Station LIVERPOOL Seaforth%20Road L21%203TX >Once the job is completed please click this link to open and complete the form.</p></p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19010145901	100140026	Positiv R600 Medium Back Draug				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4125877	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/03/2025 07:09 - 31/03/2025 16:00	Contact Name	GRAHAM BROWN	GRAHAM BROWN 96 NORTON STREET BOOTLE L20 4PJ
Activity	CHAIR SP INSTALL	Contact Phone	07894421472	
Priority	ND 1700			
Ref 1	DEL1556141			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P495863 WR:29114Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19010115401	9787602BLA	Positiv Plus High Back With Ne				
19010115402	100136887	Cleartex Rectangular Floor Mat				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19010115601	9787602BLA	Positiv Plus High Back With Ne				
19010115701	100136887	Cleartex Rectangular Floor Mat				



Run Sheet

David Ranson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4125901	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/03/2025 07:24 - 31/03/2025 16:00	Contact Name	KATE HANCOCK	KATE HANCOCK 44 MONVILLE ROAD, FAZAKERLEY, LIVERPOOL L9 9DF
Activity	CHAIR INSTALL	Contact Phone	07730448346	
Priority	ND 1700			
Ref 1	DEL1556214			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME735544Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1556214&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1556214&address LIVERPOOL Fazakerley L9%20DF >Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19010137001	9900009	Homeworker Chair With Mesh Bac				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4125911	Customer	POSTURITE LIMITED			Job Address
SLA Window	28/03/2025 07:35 - 31/03/2025 16:00	Contact Name		JULIE QUINN	MERSEYCARE NHS FOUNDATION TRUST RATHBONE HOSPITAL
Activity	CHAIR INSTALL	Contact Phone		01514717944	MILL LANE, OLD SWAN LIVERPOOL L13 4AW
Priority	ND 1700				
Ref 1	DEL1554956				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: I am based at Rathbone Low Secure Unit on Rathbone Hospital site which is situated at the very end of the site. Please ask for me at reception and I will come and meet you. My office is on the first floor but there is a lift. Thanks Julie *** Please call 1 hour before arrival. Customer Ref / PO: 345091551 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1554956&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1554956&address</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19010158401	100139959	Positiv ME400 (Extra High Back)				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4125913	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/03/2025 07:40 - 31/03/2025 16:00	Contact Name	RACHEL RYAN	PRIVATE ADDRESS 182 QUEENS DRIVE LIVERPOOL L18 1JW
Activity	CHAIR INSTALL	Contact Phone	07951215049	
Priority	ND 1700			
Ref 1	DEL1555933			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 9050928Items on order:2333023 - MONITORARM - Vista Dual</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1555933&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1555933&address</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19010164301	100140082	HAG Capisco 8106 Xtreme Black				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4125931	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/03/2025 08:23 - 31/03/2025 16:00	Contact Name	AMELIA NEMETH WR:27138	AMELIA NEMETH WR:27138 61 WALSINGHAM ROAD WALLASEY CH44 9DX
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07727426664	
Priority	ND 1700			
Ref 1	DEL1551824			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P494971 WR:28636Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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In Items for Job # 4125931 page 1 of 1



Run Sheet

David Ranson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Returned Items for Job # 4125931 page 1 of 1



Run Sheet

Berlindo D`Assuncao 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4125507	Customer	HCL - Dover			Job Address		
SLA Window	31/03/2025 08:00 - 31/03/2025 17:00	Contact Name	Adam Braley and Stephen Partington		COMPRESSION 1-3 Helix Business Park New Bridge Road Ellesmere Port, Cheshire CH65 4LR,		
Activity	MANPOWER	Contact Phone	+44 151 3506169				
Priority	ND 1700						
Ref 1	DOVER-UK-FD_31/03/2025						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
<p>Dispatch visit is required on 31st March 2025 for the Location: - 1-3 Helix Business Park Ellesmere Port Great Britain from 08:30 AM LT. We need an engineer at the site for full day. Please arrange regular engineer for this visit and share his contact details with us. Align a network skilled engineer for this request.</p> <p>Task to be performed: FSO tech visit to provide hands and feet support for the setup of Fanuc robot.</p> <p>.</p> <p>?</p> <p>Dover Visit Request</p> <p>SNOW Ticket(s):</p> <p>SCTASK1426880</p> <p>Vendor Ticket Number:</p> <p>OPCO Name/OPCO Code:</p> <p>DPC</p> <p>Site Address:</p> <p>1-3 Helix Business Park Ellesmere Port Great Britain</p> <p>Visit Type:</p> <p>Dispatch Full day visit</p> <p>Contact Person at Site / SPOC Name:</p> <p>Adam Braley and Stephen Partington</p> <p>Contact Person at Site / SPOC Contact Number:</p> <p>+44 151 3506169...</p>	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4126811	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	31/03/2025 08:00 - 31/03/2025 12:00	Contact Name	Stephen Duty manager	TESCO Stores Limited HIGH STREET Shop Floor PORTHMADOG LL49 9NU
Activity	REPAIR WITH PARTS	Contact Phone	01214070660	
Priority	Priority MC			
Ref 1	11653041			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/03/2025 11:30-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 MS811SerialNumber: 40635C6605FCKProductIdentifier: 40G0230Model: 4063-430Physical Location: Deliver to Customer Services Desk</p> <p>---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27512957. [245.06] and [355.64] errorsSpoke to Alan.Tray 5 does not go into slot. A problem with one of the wheels.At back of printer the tray slips under and cannot close Shop floorMS811LAP1Serial Number:40635C6605FCKIP Address:86.206.0.51Contact Name: StephenContact Number (Mobile):01214070660HBSLA 30/03/2025 at 12:30DDD 01/04/2025 at 12:30---INSTRUCTIONS-----Technical Notes -----DCN. @TECH: Please investigate Tray 5 issues. Fuser as precaution only.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190148256	40X7744	MS81x SVC Fuser 01 220V LRP A4	.	.	Not Used	
190148260	40X8106	MS81x SVC Tray Insert 550 Sht	.	.	Not Used	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4124102	Customer	Centrex Services		Job Address
SLA Window	31/03/2025 11:30 - 31/03/2025 11:30	Contact Name	TBA	Carers Trust North Wales Crossroads Suite 39-40 Quinton Hazell Enterprise Park, Glan y Wern Road Colwyn Bay LL28 5BS
Activity	MANPOWER	Contact Phone	TBA	
Priority	Timed			
Ref 1	118320			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Could you provide assistance for our engineer tomorrow at 11:30. Engineer will assist ours replacing a large printer. Address as below Carers Trust North Wales Crossroads Suite 39-40 Quinton Hazell Enterprise Park Glan y Wern Road Colwyn Bay LL28 5BS	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4125253	Customer	Computacenter Horizon Project			Job Address
SLA Window	27/03/2025 14:24 - 31/03/2025 16:00	Contact Name	TOMCARTER		TOMCARTER 9TH FLOOR, ROYAL LIVER BUILDING, PIER HEAD, LIVERPOOL LIVERPOOL L3 1HU
Activity	TECH EXCHANGE	Contact Phone	7767008170		
Priority	ND 1700				
Ref 1	2074656_CLF515_3103				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned Site user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC197Z8N any issues call 07824056449(Elio)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19008108801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4126002	Customer	Verifone UK LTD		Job Address
SLA Window	28/03/2025 10:32 - 31/03/2025 17:00	Contact Name	MARTIN WILDMAN	STONEGATE - SLUG AND LETTUCE L
Activity	TECH EXCHANGE	Contact Phone	0151 236 8820	WATSON PRICKARD BUILDING
Priority	ND 1800			WATSON PRICKARD BUILDING
Ref 1	G351084			MERSEYSIDE
Ref 2				L2 4SJ
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 P400 Inbound PTID = 37331810 Inbound Serial No. = 806-122-552 IP Gateway = 10.83.1.62 Terminal IP Address = 10.83.1.10 Subnet Mask = 255.255.255.192 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1043 Login Pin = 1043 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes = Fault Category =Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2671464

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19011640901	R-2.10.0.22 P400	R-2.10.0.22 P400	805-659-027			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19011641101	R-2.10.0.22 P400	R-2.10.0.22 P400	805-659-027			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 31/03/2025

Date 31/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 6

Job # 4126747	Customer	Verifone UK LTD		Job Address
SLA Window	29/03/2025 15:19 - 31/03/2025 17:00	Contact Name	CASEY STEEL	STONEGATE - BROOKHOUSE - 91782
Activity	TECH EXCHANGE	Contact Phone	07407190276	467 SMITHDOWN ROAD
Priority	ND 1800			467 SMITHDOWN ROAD MERSEYSIDE L15 5AE
Ref 1	G351122			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 29964362 Inbound Serial No. = 321-067-916 IP Gateway = 10.83.87.190 Terminal IP Address = 10.83.87.172 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1137 Login Pin = 1137 Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 00:00 Purchase Pin = Notes =</p> <p>Fault Category =Tamper Mode</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672053</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19014980001	R-Vx680 WiFi-03	70X08099BD	331-178-470			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19014980201	R-Vx680 WiFi-03	70X08099BD	331-178-470			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4126366	Customer	Verifone UK LTD		Job Address
SLA Window	28/03/2025 16:04 - 31/03/2025 19:00	Contact Name	BECCA SIMM	STONEGATE - THE VALENTINE - 70 70 HAILEYBURY AVE, AINTREE 70 HAILEYBURY AVE, AINTREE L10 6LP
Activity	TECH EXCHANGE	Contact Phone	07462135750	
Priority	Timed			
Ref 1	SFR-2672035			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 901-847-975 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99..... WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = Configuration / Setup Pin = Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Faulty Cradle	MUST ATTEND BETWEEN 16:00 AND 20:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672035

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19013546801	R-VX680 Charging Cradle-Generic		902-487-041			



Run Sheet

Simon Heath 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4126253	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	28/03/2025 14:32 - 31/03/2025 15:30	Contact Name	JENNIFER.GILLON@HSBC.COM	COMPUTACENTER HSBC HSBC ST HELENS 33 ORMSKIRK STREET ST HELENS WA10 2SZ
Activity	TECH EXCHANGE	Contact Phone	03455838860	
Priority	ND 1600			
Ref 1	INC49073728			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4126027	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	28/03/2025 10:50 - 31/03/2025 16:00	Contact Name	JULIE A URMSTON		COMPUTACENTER HSBC 14 MALHAM DRIVE VICTORIA PARK WHITEFIELD MANCHESTER M45 8SD
Activity	COLLECTION	Contact Phone	07949515598		
Priority	ND 1600				
Ref 1	RITM32897386				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Laptop</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19011822001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19011822001					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4126819	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	30/03/2025 12:03 - 31/03/2025 13:00	Contact Name	MANAGER	YOUR LOCAL YOUR LOCAL 53 DORSET DRIVE BURY BL9 9DN
Activity	TECH EXCHANGE	Contact Phone	07383915491	
Priority	4HR			
Ref 1	02251340			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34048759//02251340//T3	Swap reason: Touch Screen

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4126852	Customer	Fujitsu Services Limited - Telefonica ME		Job Address
SLA Window	30/03/2025 15:15 - 31/03/2025 13:22	Contact Name	John	O2 BURY 0380 19-21 THE MALL BURY BL9 0QQ
Activity	TECH EXCHANGE	Contact Phone	+447757557727	
Priority	8HR			
Ref 1	C5307545			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>8HR 31/03/2025 13:22 SLA: 8HR 31/03/2025 13:22 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1</p>	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call*. Test: Engineers to test and handover to Managed Services for updates. URL: Call history:: ##### Call 5307545 Problem Web Service qws_uk Sun 30 Mar 2025 13:51:54 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0380TZZ2 contract.pkey=23245 call.poms=1 call.customerid=INC000007039984 call.problem=HW - 0380 - 06 - Base Unit - smart hard disk error call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=3-High call.datereported=3/30/2025 1:51:52 PM ##### Call 5307545 Problem Web Service qws_uk Sun 30 Mar 2025 13:51:54 A+C+P SITE OPENING TIMES [Bury] Mon-Sat: 09:00-17:30 Sun: 10:30-16:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19015188201	_O2HEP3DS22A	PCIRBNGAGE FLEX PRO:V1 2023				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19015188401	_O2HEP3DS22A	PCIR2BNGAGE FLEX PRO:V1 2023				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4126803	Customer	Fujitsu Services Limited - KFC			Job Address
SLA Window	30/03/2025 10:00 - 31/03/2025 16:00	Contact Name		KFC Accrington - Hyndburn Road DT	KFC Accrington DT Accrington Dt, Hyndburn Road, Church Accrington, Lancashire Lancashire Accrington BB5 4EQ
Activity	TECH EXCHANGE	Contact Phone		+441254399896	
Priority	ND 1800				
Ref 1	C5307533				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 31/03/2025 16:00 SLA: ND 31/03/2025 16:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KCQSRKP-7500 x 1	Problem: [TC] [TC] KEYPAD Bump Bar for Fusion KVS site only (QSR system) TECH COURIER Root Cause: Unknown Action: Eng to check/replace KEYPAD Bump Bar for xceed controller Fusion KVS sites only (QSR system). To be used on both oneolder KP-4000 (PS/2) and a newer more common KP-7500 (USB). ** Mandatory Engineer must record Serial No In and Out ***TECH COURIER Test: Site to use ok URL: Call history:: ##### Call 5307533 Problem Web Service qws_uk Sun 29 Mar 2025 23:22:36 A+C+P agent.loginnname=qws_uk equipment.assettag=YUMGB00000002049TI03 contract.pkey=23199 call.poms=1 call.zip=BB5 4EQ call.address=Accrington Dt Hyndburn Road Church Accrington Lancashire call.customerid=INC17191919 call.problem=(**Authorized by: Leigh Saghir**) dt pack bump bar isn't working and has no green light too it call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/YUM/workpackage/QSR Keyboard call.priority=2-Medium call.datereported=3/30/2025 12:22:02 AM ##### Call 5307533 Problem Web Service qws_uk Sun 29 Mar 2025 23:22:36 ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19015067801	_KCQSRKP-7500	SEN:KEYPAD	45-081125			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4126749	Customer	Verifone UK LTD			Job Address
SLA Window	29/03/2025 16:02 - 31/03/2025 15:00	Contact Name	SASHA COATES		STONEGATE - KINGS ARMS MORECAM 248-250 MARINE ROAD 248-250 MARINE ROAD LANCASHIRE LA4 4BJ
Activity	TECH EXCHANGE	Contact Phone	07904381999		
Priority	Timed				
Ref 1	G351124				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 30799283 Inbound Serial No. = 314-466-977 IP Gateway = 10.83.33.62 Terminal IP Address = 10.83.33.36 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1268 Login Pin = 1268 Primary System ID = 20024503 SITE OPENING TIMES = 10:30 - 22:30 Purchase Pin = Notes = Fault Category =Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672056

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19014996201	R-Vx680 WiFi-03.70X68099BD		330-507-836			



Run Sheet

Simon Heath 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4126821	Customer	Verifone UK LTD			Job Address
SLA Window	30/03/2025 12:13 - 31/03/2025 16:00	Contact Name	SASHA COATES		STONEGATE - KINGS ARMS MORECAM 248-250 MARINE ROAD 248-250 MARINE ROAD LANCASHIRE LA4 4BJ
Activity	TECH EXCHANGE	Contact Phone	07904381999		
Priority	Timed				
Ref 1	SFR-2672059				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 6976 Configuration / Setup Pin = 6976 Login ID = 1268 Login Pin = 1268 Primary System ID = 20024503 SITE OPENING TIMES = 10:30 - 22:30 Purchase Pin = Notes = Fault Category =Lost Unit	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672059

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19015120801	R-VX680 Charging Cradle-Generic		901-870-120			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19015121001	R-VX680 Charging Cradle-Generic		901-870-120			

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Run Sheet

Simon Heath 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4126822	Customer	Verifone UK LTD			Job Address
SLA Window	30/03/2025 12:13 - 31/03/2025 16:00	Contact Name	SASHA COATES		STONEGATE - KINGS ARMS MORECAM 248-250 MARINE ROAD 248-250 MARINE ROAD LANCASHIRE LA4 4BJ
Activity	TECH EXCHANGE	Contact Phone	01314778200		
Priority	Timed				
Ref 1	SFR-2672057				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 6976 Configuration / Setup Pin = 6976 Login ID = 1268 Login Pin = 1268 Primary System ID = 20024503 SITE OPENING TIMES = 10:30 - 22:30 Purchase Pin = Notes = Fault Category =Lost Unit	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672057

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19015121601	R-VX680 Charging Cradle-Generic		903-811-690			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19015121801	R-VX680 Charging Cradle-Generic		903-811-690			

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Run Sheet

Simon Heath 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4126826	Customer	Verifone UK LTD			Job Address
SLA Window	30/03/2025 12:13 - 31/03/2025 16:00	Contact Name	SASHA COATES		STONEGATE - KINGS ARMS MORECAM 248-250 MARINE ROAD 248-250 MARINE ROAD LANCASHIRE LA4 4BJ
Activity	TECH EXCHANGE	Contact Phone	07904381999		
Priority	Timed				
Ref 1	SFR-2672060				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 6976 Configuration / Setup Pin = 6976 Login ID = 1268 Login Pin = 1268 Primary System ID = 20024503 SITE OPENING TIMES = 10:30 - 22:30 Purchase Pin = Notes = Fault Category =Lost Unit	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672060

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19015120401	R-VX680 Charging Cradle-Generic		903-299-688			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19015120601	R-VX680 Charging Cradle-Generic		903-299-688			

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Simon Heath 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	10
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Job # 4126827	Customer	Verifone UK LTD			Job Address
SLA Window	30/03/2025 12:13 - 31/03/2025 16:00	Contact Name	SASHA COATES		STONEGATE - KINGS ARMS MORECAM 248-250 MARINE ROAD 248-250 MARINE ROAD LANCASHIRE LA4 4BJ
Activity	TECH EXCHANGE	Contact Phone	07904381999		
Priority	Timed				
Ref 1	SFR-2672058				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 6976 Configuration / Setup Pin = 6976 Login ID = 1268 Login Pin = 1268 Primary System ID = 20024503 SITE OPENING TIMES = 10:30 - 22:30 Purchase Pin = Notes = Fault Category =Lost Unit	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672058

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19015121201	R-VX680 Charging Cradle-Generic		901-877-057			

Returned Items



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126137	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 17:00	Contact Name	Daniel Skellin	WM MORRISON SUPERMARKETS P L C (008 Gadbrook Park Rudheath Gadbrook Park Rudheath CW9 7WA
Activity	NON TECH EXCHANGE	Contact Phone	07745785235	
Priority	ND 1700			
Ref 1	24295559			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
name: Daniel Skellon Direct contact number: 01606 541 600/07745785235 vice name: MANUMAN00273 Serial: R52WA0HNF5K Make & model: Samsung/SM-T6B Updated Address : Cw97waGadbrook ParkNorthwichRudheath Primary Custo	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19011828201	4597115	MORR:Samsung Active Tab 4				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19011828401	4597115	MORR:Samsung Active Tab 4				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126105	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 17:00	Contact Name	Dipa Grocott	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447818523982	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000271691			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-03-31", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000006093_UK10_EUSAP Global Graduate Scheme", "Cost Center Account Number": "CC_0000006093_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190056760	000000000004698277GB-NEW	Len TP X1 CARB G12 i7 LTE	PF5CKPKX			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190056762						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126093	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/03/2025 10:00 - 31/03/2025 18:00	Contact Name	Steve Cork	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447557186046	To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000269264			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-31", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189901734	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE8BN			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126104	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/03/2025 10:00 - 31/03/2025 18:00	Contact Name	Kate Harris		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447760165263		
Priority	ND 1700				
Ref 1	WOT000270546				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-03-31","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000004032_UK10_EUSAP","UK/US Prod Dev Unit 2","Cost Center Account Number":"CC_0000004032_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189982987	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7P9A			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126356	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/03/2025 10:00 - 31/03/2025 18:00	Contact Name	Megan Gresty	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447385037416	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000272308			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-28", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000008238_UK10_EUSAP", "Strategy & Transformation PMO UK", "Cost Center Account Number": "CC_0000008238_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190120756	000000000004592628	8GB-NEW_Lenovo TP T14s G4 AMD R5	GM0TE8C8			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190120759						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126357	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/03/2025 10:00 - 31/03/2025 18:00	Contact Name	Vijo Kallur Vincent		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	WOT000272857				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop","Procure Quantity 1":1,"Requested by date":"2025-03-31","Customer Catalog ID":" RFB_Lenovo_Travel_Laptop","Cost Center Name":"CC_0000006895_UK10_EUSAP CC EUS - MP","Cost Center Account Number":"CC_0000006895_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190121080	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BEHGZ			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190121082						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126350	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/03/2025 10:00 - 31/03/2025 18:00	Contact Name	Coran Duncan	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447379069221	To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD
Priority	ND 1700			England SK10 2NA
Ref 1	WOT000272853			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-31", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003721_UK10_EUSAP", "UK Ops MES": "Cost Center Account Number": "CC_0000003721_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190120764	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PSR			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190120766						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4125935	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 17:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000270106			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "CC_0000006622_UK10_EUSAP Cust Effectiveness UK" "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190082527	00000000004578&0GB-SWAP_Len TP T14s G4 AMD R5	GM0GPPPK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190082529		GM0GPPPS - Lenovo AZ:GB-SWAP_Len TP	TM0GPPR5			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126115	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/03/2025 10:00 - 31/03/2025 18:00	Contact Name	Caroline Stott	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447503652789	
Priority	ND 1700			
Ref 1	WOT000262703			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "CC_0000009409_UK10_EUSAP", "Cost Center Name": "GCO Global Meetings & Events UK", "Cost Center Account Number": "CC_0000009409_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190088309	000000000004677823	3GB-SWAP_Len TP X1 CARB G11 i7 LTE	PF54LPX9			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190088312		PF4SMWBW - Lenovo :AZ RIT: Len X1 Car G	PF4SMWBW			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126202	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/03/2025 10:00 - 31/03/2025 18:00	Contact Name	Peter Hollowell	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000272978			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***</p>	<p>{"Customer Catalog ID": " " "GOLD_ASSET_NAME ":". - Apple Apple App MB Pro 14 18/512 UK MRX63B/A""GOLD_ASSET_SERIAL_NUMBER :""MWG04TW93C""GOLD_ASSET_ASSET_TAG ":"." ""Cost Center Name": "CC_0000024006_SK10_EUSAP COBOU UK10 IT SK10 Capex""Cost Center Account Number": "CC_0000024006_SK10_EUSAP"}</p>

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190080062	00000000000457	32GB-SWAP_Apple MBP 14" M3 18GB/512GB59136MPXM				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190080064		L29RLHGV77 - Apple AZ:GB-NEW__Apple M	B29RLHGV75GB/512GB			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126353	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/03/2025 10:00 - 31/03/2025 18:00	Contact Name	Simon Pointon		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447385516466		
Priority	ND 1700				
Ref 1	WOT000273059				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "GOLD_ASSET_NAME": "PF4PA0EM - LENOVO Lenovo Thinkpad X1 Carbon G11 21HNS72700", "GOLD_ASSET_SERIAL_NUMBER": "PF4PA0EM", "GOLD_ASSET_ASSET_TAG": "PF4PA0EM", "Cost Center Name": "CC_0000001502_UK10_EUSAP", "Product Quality UK": "Cost Center Account Number": "CC_0000001502_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190128670	000000000004677823	GB-SWAP_Len TP X1 CARB G11 i7 LTE	PF54L9T4			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190128672		PF5BLR39 - Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE	1R65BBR392	i7 LTE		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126273	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	28/03/2025 14:51 - 31/03/2025 16:00	Contact Name	JOHN KILLEEN	WM MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone	0161 4777557	WM MORRISON SUPERMARKETS PLC
Priority	ND 1700			EDGELEY ROAD
Ref 1	INC000030452309			STOCKPORT
Ref 2				SK3 0RJ
No. of Parts	1			

Instructions 1	Instructions 2
Exchange DKS01220030W - 122 Cheadle Heath	Exchange DKS01220030W - 122 Cheadle Heath Department: Podium PC

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19013261701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126810	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 12:30	Contact Name	Emma Slater Duty manager	TESCO Stores Limited Manchester Road DROYLSDEN SHOP FLOOR LAP 1 MANCHESTER M43 6TQ
Activity	REPAIR WITH PARTS	Contact Phone	07456779214	
Priority	8HR			
Ref 1	11653151			
Ref 2				
No. of Parts	1			

Instructions 1

Intervention #: 1 SLA: 31/03/2025 12:30-----ASSET INFORMATION----ProductName: MS823dn High Volt DZ AT BA BE BG HR CZDeviceTagCustomer: LAP 1SerialNumber: 406443311386NProductIdentifier: 50G0220Model: 4064-430Physical Location: Deliver to Customer Services Desk /

---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00.Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811
MX710
CS410
MS510
Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.

Instructions 2

-----ACTIVITY DESCRIPTION----Help Desk Reference 27520064. [245.56] error in history. Spoke to Emma.Tray 5 cannot be put back in feels like it would damage it. When feeling in the slot feels like some rollers have dropped. Please diagnose.Shop floor?LAP8MS823dnSerial Number: 40644311386NIP Address: 80.68.0.51Contact Name: Emma SlaterContact Number (Mobile): 01914798216HBSLA
31/03/2025 at 12:30DDD 02/04/2025 at 12:30---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	41X1658	MS82x SVC Tray 550-sheet				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	41X1658	MS82x SVC Tray 550-sheet				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126520	Customer	Computacenter - British Telecom		Job Address
SLA Window	31/03/2025 09:00 - 31/03/2025 17:00	Contact Name	Jayne Johnson	BRITISH TELECOM PLC_(0081049580) 1 Heather Avenue Droylsden 1 Heather Avenue Droylsden M43 7JZ
Activity	NON TECH EXCHANGE	Contact Phone	+443316252032	
Priority	ND 1700			
Ref 1	24295186			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Jayne Johnson 07736105930 Barcode: PF47RD9M Make and model: LENOVO ThiPad T14 Gen 3 Touch-21AJS8CJ0J Serial number: BT-PF47RD9M Day 1 :- 31//2025	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19013836101	4684431	Lenovo T14 Gen 3 Touch W11 MM				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19013836301	4684431	Lenovo T14 Gen 3 Touch W11 MM				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4125964	Customer	SMART CT LIMITED		Job Address
SLA Window	28/03/2025 09:25 - 31/03/2025 16:30	Contact Name	THOMAS MCKENNA	ASDA STORES LTD ASDA STORES LTD CAVENDISH STREET ASHTON-UNDER-LYNE ASHTON-UNDER-LYNE OL6 7PF
Activity	TECH EXCHANGE	Contact Phone	01613432284	
Priority	ND 1700			
Ref 1	WOT0987142			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Like for Like Exchange	<p>We received a request to log with you on behalf of Asda Stores Limited. The details provided are as follows:</p> <p>TOSHIBA Reference: 16935458 ASDA STORES LIMITED Reference: ORSR000003288636: TASK0544713</p> <p>STORE: ASDA - ASHTON NUMBER: 4137 ADDRESS: Cavendish St CITY: ASHTON-UNDER-LYNE POST CODE: OL6 7PF</p> <p>CONTACT NAME: Thomas Mckenna ASDA TELEPHONE: 01613432284 EMAIL:</p> <p>MACHINE: 0368-V05 PART DESCRIPTION: VOCOVO - Keypad SERIAL NUMBER: 2040002438</p> <p>FAULT DESCRIPTION: 4137 - Vocovo Keypad not registering - TS Done SN: 2040002438 Ext. 327</p> <p>.....DO NOT DELIVER REPLACEMENT IF FAULTY PART IS UNAVAILABLE. RETURN GOOD PART TO SmartCT. CUSTOMER TO CONTACT ASDA SERVICE DESK FOR ANY QUERIES.....</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19010802401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19010802601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126035	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	28/03/2025 10:50 - 31/03/2025 16:00	Contact Name	DAWID.GOLISZEK@HSBC.COM		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER ST JAMES STREET MANCHESTER M1 4BP		
Activity	TECH EXCHANGE	Contact Phone	07408818175				
Priority	ND 1600						
Ref 1	RITM32449347						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19011819001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126824	Customer	Verifone UK LTD		Job Address
SLA Window	30/03/2025 12:13 - 31/03/2025 16:00	Contact Name	CASHMERE RAMAKAN	STONEGATE - SLUG AND LETTUCE W
Activity	TECH EXCHANGE	Contact Phone	0161 9698966	UNIT 7 WATERSIDE PLAZA
Priority	Timed			UNIT 7 WATERSIDE PLAZA
Ref 1	SFR-2672062			GREATER MANCHESTER
Ref 2				M33 7BS
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 900-408-288 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes = Slot B +44161 969 8966 Fault Category =Faulty Cradle	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672062

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19015119601	R-VX680 Charging Cradle-Generic		901-871-836			



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126830	Customer	Verifone UK LTD		Job Address
SLA Window	30/03/2025 12:13 - 31/03/2025 16:00	Contact Name	CASHMERE RAMAKAN	STONEGATE - SLUG AND LETTUCE W
Activity	TECH EXCHANGE	Contact Phone	0161 9698966	UNIT 7 WATERSIDE PLAZA
Priority	Timed			UNIT 7 WATERSIDE PLAZA
Ref 1	SFR-2672061			GREATER MANCHESTER
Ref 2				M33 7BS
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 900-891-671 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes = Slot B - +44161 969 8966 Fault Category =Faulty Cradle	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672061

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19015120001	R-VX680 Charging Cradle-Generic		903-811-689			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19015120201	R-VX680 Charging Cradle-Generic		903-811-689			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	19
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Job # 4126099	Customer	Verifone UK LTD		Job Address
SLA Window	28/03/2025 12:13 - 31/03/2025 17:00	Contact Name	ZOEY TAYLOR	STONEGATE - BLOCK & GASKET SAL
Activity	TECH EXCHANGE	Contact Phone	07982428827	11-13 SCHOOL ROAD 11-13 SCHOOL ROAD GREATER MANCHESTER M33 7XY
Priority	ND 1800			
Ref 1	G351085			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 30763710 Inbound Serial No. = 314-385-088 IP Gateway = 10.83.55.94 Terminal IP Address = 10.83.55.65 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1581 Login Pin = 1581 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes = Fault Category =Faulty Keypad	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2671469

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012191301	R-Vx680 WiFi-03.70X68099BD		321-010-560			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

COURIER MANCHESTER 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	7
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Job # 4126250	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	28/03/2025 14:32 - 31/03/2025 16:00	Contact Name	KATIE.HOOS@NOEXTERNALMAIL.HSBC		COMPUTACENTER HSBC 22 HOLYROOD AVE WIDNES WA8 9EN
Activity	NON TECH EXCHANGE	Contact Phone	07467432327		
Priority	ND 1600				
Ref 1	INC49039382				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Stc

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19013092801						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

COURIER MANCHESTER 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	7
Job # 4126089		Customer		Computacenter - Astra Zeneca		Job Address	
SLA Window		31/03/2025 10:00 - 31/03/2025 18:00		Contact Name	Martine Weijland	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW	
Activity		DELIVERY		Contact Phone	-		
Priority		ND 1700					
Ref 1		WOT000265143					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Deliver device only no collection should be required				{ "Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-31", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "RHQ RMT/PMT/CMT": "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
189871851	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0W9SVC				
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
189871853							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

COURIER MANCHESTER 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	7
Job # 4126352		Customer		Computacenter - Astra Zeneca		Job Address	
SLA Window		31/03/2025 10:00 - 31/03/2025 18:00		Contact Name	Jay Galloway	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW	
Activity		DELIVERY		Contact Phone	+441514857967		
Priority		ND 1700					
Ref 1		WOT000273061					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Deliver device only no collection should be required				{ "Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-03-31", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000006864_UK10_EUSAP", "Cost Center Account Number": "CC_0000006864_UK10_EUSAP" }			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
190123023	000000000004698 8 7GB-NEW	Len TP X1 CARB G12 i7 LTE	PF5BLS7P				
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
190123025							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

COURIER MANCHESTER 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	7
Job # 4126359		Customer		Computacenter - Astra Zeneca		Job Address	
SLA Window		31/03/2025 10:00 - 31/03/2025 18:00		Contact Name	Claire Devine	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW	
Activity		DELIVERY		Contact Phone			
Priority		ND 1700					
Ref 1		WOT000272379					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Deliver device only no collection should be required				{ "Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-31", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000231958_4000_NAM Human Resources", "Cost Center Account Number": "CC_0000231958_4000_NAM" }			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
190122016	00000000004698 827 GB-NEW	Len TP X1 CARB G12 i7 LTE	PF5BM1A2				
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
190122018							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

COURIER MANCHESTER 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	7
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Job # 4121727	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/03/2025 10:00 - 31/03/2025 18:00	Contact Name		Dale Prior	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		+447384799826	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000255277				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC2FJSEJ","Remove Item 1":"Please collect and remove single device.", "Requested by date": "2025-03-31", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231780_4000_NAM Quality Assurance", "Cost Center Account Number": "CC_0000231780_4000_NAM"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

COURIER MANCHESTER 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	7
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Job # 4125940	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/03/2025 10:00 - 31/03/2025 18:00	Contact Name	Simon Dodd	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000272719			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0K89NC", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-03-31", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK", "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

COURIER MANCHESTER 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	7		
Job # 4126201		Customer		DHL Supply Chain Limited - RBS		Job Address			
SLA Window		31/03/2025 09:00 - 31/03/2025 16:30		Contact Name	JOSH BAMBER	THE ROYAL BANK OF SCOTLAND PLC			
Activity		COLLECTION		Contact Phone	077722 64388	THE ROYAL BANK OF SCOTLAND PLC			
Priority		Timed				7 MARKET STREET			
Ref 1		42867						LEIGH	
Ref 2									
No. of Parts		2							
Instructions 1				Instructions 2					
To collect 2 x items with 1 x totes				<p>**PES DRIVER** **PLEASE COLLECT 09:00 - 16:30**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>					
Job Notes									
In Items									
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?			
19012756802	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED							
19012756801	DHL RBSG Medium	Medium Tote							
Returned Items									
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?			
19012757001	DHL RBSG Medium	Medium Tote							
19012757101									
Engineer Closure Notes						On Site Time	Off Site Time		
						Customer Print			
						Customer Signature			



Run Sheet

Daniel Hanson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4126371	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	28/03/2025 16:10 - 31/03/2025 16:00	Contact Name	RACHEAL.JAFFE@HSBC.COM		COMPUTACENTER HSBC 4 THE OLD MANOR MERSEY LANE SOUTH BIRKENHEAD CH42 1QQ
Activity	NON TECH EXCHANGE	Contact Phone	07793021226		
Priority	ND 1600				
Ref 1	INC49078189				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Mtc

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19013569501						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19013569701						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4126860	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	31/03/2025 08:00 - 31/03/2025 12:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STATION	PORT SUNLIGHT NLC2198 MER HUB STATION	MERSEYRAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB
Activity	MANPOWER	Contact Phone	0151 955 2456		
Priority	Priority MC				
Ref 1	C5307548				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
4HR 30/03/2025 18:18 SLA: 4HR 30/03/2025 18:18 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] Engineer Only - Desktop Root Cause: Unknown Action: Engineer Only - Desktop Test: Working URL: Call history: ##### Call 5307548 Problem Web Service qws_uk Sun 30 Mar 2025 14:19:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4026TAA3 contract.pkey=23200 call.poms=1 call.zip=CH62 4XB call.address=Greendale Road call.city=Port Sunlight call.customerid=INC17305451 call.problem=NLC2198 Port Sunlight PED USB Cable - Engineer Only call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENGDesk call.priority=2-Medium call.datereported=3/30/2025 3:18:21 PM ##### Call 5307548 Problem Web Service qws_uk Sun 30 Mar 2025 14:19:04 A+C+P NLC2198 Port Sunlight...

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4125966	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/03/2025 09:26 - 31/03/2025 16:00	Contact Name	HAYLEY GATELEY	HAYLEY GATELEY 28 POULTON ROAD SPITAL WIRRAL CH63 9LH
Activity	DESK SP INSTALL	Contact Phone	07866615724	
Priority	ND 1700			
Ref 1	DEL1556960			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>*** Customer Instructions: happy to use my driveway if you want *** Please call 1 hour before arrival.Customer Ref / PO: HME720360Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1556960&address=Hayley%20Gateley%2028%20Poulton%20road%20Spital%20WIRRAL%20CH63%209LH</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19010821901	4621105	Alpha Desk 1200 x 800 Frame -				
19010821902	100017059	Alpha Desk 1200 x 800 Desk Top				
19010821903	2333010	Ultimate Foot Support				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19010822201	4621105	Alpha Desk 1200 x 800 Frame -				
19010822401	100017059	Alpha Desk 1200 x 800 Desk Top				
19010822501	2333010	Ultimate Foot Support				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4125814	Customer	Computacenter Horizon Project			Job Address
SLA Window	28/03/2025 00:46 - 31/03/2025 12:00	Contact Name	LINDSEY JONES		HSBC 23 WELLINGTON ROAD RHYL,DENBIGHSHIRE LL18 1BB
Activity	PROJECT	Contact Phone	03455 837496		
Priority	ND 1400				
Ref 1	CLF471_RHYL_3103_DEL.INS				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>**9:30**Branch monitor exchange**MUST READ SETUP GUIDE BEFORE ARRIVING TO SITE**Deliver and install 1x 27" monitor. Remove 2x PC base units (Asset ID:90198851 90073143)</p> <p>13x old monitors</p> <p>1x faulty Dell U2724DE monitor</p> <p>13x sets of keyboard/mice</p> <p>11x Monitor Stands</p> <p>Cables from branch and return on labels provided.**</p>	<p>**PLEASE RECORD SERIAL NUMBERS** If you are going to be later than 13:00 to site or have any issues call Edgars - 07834650322</p>

Job Notes

In Items

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Run Sheet

Daniel Hanson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4126423	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	28/03/2025 16:31 - 31/03/2025 15:30	Contact Name	SARA J HAYNES / KIOSK 3	COMPUTACENTER HSBC 47 EASTGATE STREET CHESHIRE CHESTER CH1 1LT
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC49087021			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Ped

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19013642601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4126828	Customer	Verifone UK LTD			Job Address
SLA Window	30/03/2025 12:13 - 31/03/2025 18:00	Contact Name	CARLSTON NEILSON		STONEGATE - MUSIC HALL TAP - 9 2-3 MUSIC HALL PASSAGE 2-3 MUSIC HALL PASSAGE CHESHIRE CH1 2EU
Activity	TECH EXCHANGE	Contact Phone	01244 344802		
Priority	ND 1800				
Ref 1	G351126				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 30764666 Inbound Serial No. = 314-386-417 IP Gateway = 10.83.50.158 Terminal IP Address = 10.83.50.130 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1299 Login Pin = 1299 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 01:00 Purchase Pin = Notes = Fault Category =Faulty Keypad	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672066

Job Notes



Run Sheet

Daniel Hanson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4126849	Customer	Verifone UK LTD		Job Address
SLA Window	30/03/2025 15:02 - 31/03/2025 18:00	Contact Name	GEVA	STONEGATE - TOWN CRIER - 90806
Activity	TECH EXCHANGE	Contact Phone	01244 317925	CITY ROAD
Priority	ND 1800			CITY ROAD
Ref 1	G351133			CHESHIRE
Ref 2				CH1 3AE
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33577533 Inbound Serial No. = 330-856-276 IP Gateway = 10.83.71.126 Terminal IP Address = 10.83.71.98 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1483 Login Pin = 1483 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 22:30 Purchase Pin = Notes = Fault Category =Customer Damaged / Dropped</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672073</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19015179801	R-Vx680 WiFi-03	70X0809999D	331-978-712			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19015180001	R-Vx680 WiFi-03	70X080999D	331-978-712			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 31/03/2025

Date	31/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	8
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Job # 4126113	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	28/03/2025 12:21 - 31/03/2025 16:00	Contact Name	CAMERON.MANNING@MANDSBANK.COM	COMPUTACENTER HSBC	MARKS & SPENCER CHESTER
Activity	TECH EXCHANGE	Contact Phone	07921940767	CHESHIRE WEST AND	CHESTER
Priority	ND 1600			KINGS MEADOW	CHESTER BUSINESS PARK
Ref 1	INC49080509			CHESTER	CH99 9FB
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER-UK-FD _31/03/2025	4125507	MANPOWER	COMPRESSION, 1-3 Helix Business Park, New Bridge Road, Ellesmere Port, , Cheshire, CH65 4LR,	Berlindo D'Assuncao	31/03/2025 08:00 31/03/2025 17:00	31/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	189871851	WOT000265143	4126089	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	COURIER MANCHESTER	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Astra Zeneca	190123023	WOT000273061	4126352	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	COURIER MANCHESTER	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Astra Zeneca	190122016	WOT000272379	4126359	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	COURIER MANCHESTER	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000255277	4121727	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	COURIER MANCHESTER	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000272719	4125940	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	COURIER MANCHESTER	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter Limited - HSBC	19013092801	INC49039382	4126250	NON TECH EXCHANGE	COMPUTACENTER HSBC, 22 HOLYROOD AVE, WIDNES, WA8 9EN	COURIER MANCHESTER	28/03/2025 14:32 31/03/2025 16:00	31/03/2025	
DHL Supply Chain Limited - RBS	19012756802	42867	4126201	COLLECTION	THE ROYAL BANK OF SCOTLAND PLC, THE ROYAL BANK OF SCOTLAND PLC, 7 MARKET STREET, LEIGH, WN7 1EE	COURIER MANCHESTER	31/03/2025 09:00 31/03/2025 16:30	31/03/2025	
DHL Supply Chain Limited - RBS	19012756801	42867	4126201	COLLECTION	THE ROYAL BANK OF SCOTLAND PLC, THE ROYAL BANK OF SCOTLAND PLC, 7 MARKET STREET, LEIGH, WN7 1EE	COURIER MANCHESTER	31/03/2025 09:00 31/03/2025 16:30	31/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CDW - DWP	19012785001	EQUIPMENT	4126207	DELIVERY	D W P, D W P, 2 ST PETERS SQUARE, MANCHESTER, M2 3AA	Claire Booth	28/03/2025 13:41 31/03/2025 16:00	31/03/2025	
CDW - DWP	19012784901	EQUIPMENT	4126208	DELIVERY	D W P, D W P, 2 ST PETERS SQUARE, MANCHESTER, M2 3AA	Claire Booth	28/03/2025 13:41 31/03/2025 16:00	31/03/2025	
CDW - DWP	19012843001	EQUIPMENT	4126211	DELIVERY	D W P, D W P, 2 ST PETERS SQUARE, MANCHESTER, M2 3AA	Claire Booth	28/03/2025 13:51 31/03/2025 16:00	31/03/2025	
Computacenter - KPMG	(No Items)	24298349	4126224	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	31/03/2025 09:00 31/03/2025 17:00	31/03/2025	
Computacenter - KPMG	19012410901	24298005	4126402	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	31/03/2025 09:00 31/03/2025 17:00	31/03/2025	
Computacenter PwC NON TECH EXCHANGE	18984274001	PAR0243381	4120826	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ., MANCHESTER, M3 3EB	Claire Booth	21/03/2025 15:23 31/03/2025 16:30	31/03/2025	
Computacenter PwC NON TECH EXCHANGE	18988607601	PAR0244162	4122002	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ., MANCHESTER, M3 3EB	Claire Booth	24/03/2025 11:53 31/03/2025 16:30	31/03/2025	
Computacenter PwC NON TECH EXCHANGE	19012537501	PAR0248005	4126165	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/03/2025 13:03 31/03/2025 16:30	31/03/2025	
Computacenter PwC NON TECH EXCHANGE	(No Items)	PAR0247550r	4126452	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	31/03/2025 09:00 31/03/2025 17:00	31/03/2025	
DHL Supply Chain Limited - RBS	19012662702	42808	4126184	COLLECTION	6 OXFORD ROAD, 6 OXFORD ROAD, Salford, M6 8LR	Claire Booth	28/03/2025 13:16 31/03/2025 17:00	31/03/2025	
DHL Supply Chain Limited - RBS	19012662701	42808	4126184	COLLECTION	6 OXFORD ROAD, 6 OXFORD ROAD, Salford, M6 8LR	Claire Booth	28/03/2025 13:16 31/03/2025 17:00	31/03/2025	
Computacenter Limited	19011528201	24299489	4126134	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 8, Dumlin close , 8, Dumlin close , SK2 5UF	Claire Booth	31/03/2025 09:00 31/03/2025 17:00	31/03/2025	
Computacenter Limited	19012510801	24299831	4126394	DELIVERY	LLOYDS BANKING GROUP PLC (008102783, Heathside Park,Heathside Park Road , Heathside Park,Heathside Park Road , SK3 0RB	Claire Booth	31/03/2025 09:00 31/03/2025 17:00	31/03/2025	
Computacenter Limited - HSBC	19011816301	INC49056057	4126026	NON TECH EXCHANGE	COMPUTACENTER HSBC, 140 COMPSTALL ROAD, ROMILEY, CHESHIRE, SK6 4EW	Claire Booth	28/03/2025 10:50 31/03/2025 16:00	31/03/2025	
Computacenter Limited - HSBC	19011823201	RITM32880318	4126042	COLLECTION	COMPUTACENTER HSBC, 10 HARTINGTON ROAD, BRAMHALL, STOCKPORT, SK7 2DZ	Claire Booth	28/03/2025 10:50 31/03/2025 16:00	31/03/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19002962901	5307116 / INC8783585	4124328	NON TECH EXCHANGE	IVORY HOUSE , IVORY HOUSE , 33 HANDFORTH ROAD, WILMSLOW, CHESHIRE, SK9 2LX	Claire Booth	26/03/2025 15:07 31/03/2025 18:00	31/03/2025	
Computacenter Limited	19011479801	24299544	4126132	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 40 Kirkham Close , 40 Kirkham Close , WA5 2UY	Claire Booth	31/03/2025 09:00 31/03/2025 17:00	31/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COMPUTACENTER HSBC – EBBT	19013642601	INC49087021	4126423	TECH EXCHANGE	COMPUTACENTER HSBC, 47 EASTGATE STREET, CHESHIRE, CHESTER, CH1 1LT	Daniel Hanson	28/03/2025 16:31 31/03/2025 15:30	31/03/2025	
Verifone UK LTD	19015118001	G351126	4126828	TECH EXCHANGE	STONEGATE - MUSIC HALL TAP - 9, 2-3 MUSIC HALL PASSAGE, 2-3 MUSIC HALL PASSAGE, CHESHIRE, CH1 2EU	Daniel Hanson	30/03/2025 12:13 31/03/2025 18:00	31/03/2025	
Verifone UK LTD	19015179801	G351133	4126849	TECH EXCHANGE	STONEGATE - TOWN CRIER - 90806, CITY ROAD, CITY ROAD, CHESHIRE, CH1 3AE	Daniel Hanson	30/03/2025 15:02 31/03/2025 18:00	31/03/2025	
Computacenter Limited - HSBC	19013569501	INC49078189	4126371	NON TECH EXCHANGE	COMPUTACENTER HSBC, 4 THE OLD MANOR, MERSEY LANE SOUTH, BIRKENHEAD, CH42 1QQ	Daniel Hanson	28/03/2025 16:10 31/03/2025 16:00	31/03/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5307548	4126860	MANPOWER	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	Daniel Hanson	31/03/2025 08:00 31/03/2025 12:00	31/03/2025	
POSTURITE LIMITED	19010821901	DEL1556960	4125966	DESK SP INSTALL	HAYLEY GATELEY, 28 POULTON ROAD, SPITAL, WIRRAL, CH63 9LH	Daniel Hanson	28/03/2025 09:26 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010821902	DEL1556960	4125966	DESK SP INSTALL	HAYLEY GATELEY, 28 POULTON ROAD, SPITAL, WIRRAL, CH63 9LH	Daniel Hanson	28/03/2025 09:26 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010821903	DEL1556960	4125966	DESK SP INSTALL	HAYLEY GATELEY, 28 POULTON ROAD, SPITAL, WIRRAL, CH63 9LH	Daniel Hanson	28/03/2025 09:26 31/03/2025 16:00	31/03/2025	
Computacenter Limited - HSBC	19012214201	INC49080509	4126113	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Daniel Hanson	28/03/2025 12:21 31/03/2025 16:00	31/03/2025	
Computacenter Horizon Project	19009701301	CLF471_RHYL_3103_DEL.INS	4125814	PROJECT	HSBC, 23 WELLINGTON ROAD, RHYL, DENBIGHSHIRE, LL18 1BB	Daniel Hanson	28/03/2025 00:46 31/03/2025 12:00	31/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19010329401	DEL1551824	4125931	DESK & CHAIR SP INSTALL	AMELIA NEMETH WR:27138, 61 WALSINGHAM ROAD, WALLASEY, CH44 9DX	David Ranson	28/03/2025 08:23 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010329402	DEL1551824	4125931	DESK & CHAIR SP INSTALL	AMELIA NEMETH WR:27138, 61 WALSINGHAM ROAD, WALLASEY, CH44 9DX	David Ranson	28/03/2025 08:23 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010329403	DEL1551824	4125931	DESK & CHAIR SP INSTALL	AMELIA NEMETH WR:27138, 61 WALSINGHAM ROAD, WALLASEY, CH44 9DX	David Ranson	28/03/2025 08:23 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010329404	DEL1551824	4125931	DESK & CHAIR SP INSTALL	AMELIA NEMETH WR:27138, 61 WALSINGHAM ROAD, WALLASEY, CH44 9DX	David Ranson	28/03/2025 08:23 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010329405	DEL1551824	4125931	DESK & CHAIR SP INSTALL	AMELIA NEMETH WR:27138, 61 WALSINGHAM ROAD, WALLASEY, CH44 9DX	David Ranson	28/03/2025 08:23 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010329406	DEL1551824	4125931	DESK & CHAIR SP INSTALL	AMELIA NEMETH WR:27138, 61 WALSINGHAM ROAD, WALLASEY, CH44 9DX	David Ranson	28/03/2025 08:23 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010329407	DEL1551824	4125931	DESK & CHAIR SP INSTALL	AMELIA NEMETH WR:27138, 61 WALSINGHAM ROAD, WALLASEY, CH44 9DX	David Ranson	28/03/2025 08:23 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010329408	DEL1551824	4125931	DESK & CHAIR SP INSTALL	AMELIA NEMETH WR:27138, 61 WALSINGHAM ROAD, WALLASEY, CH44 9DX	David Ranson	28/03/2025 08:23 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010158401	DEL1554956	4125911	CHAIR INSTALL	MERSEYCAR NHS FOUNDATION TRUS, RATHBONE HOSPITAL, MILL LANE, OLD SWAN, LIVERPOOL, L13 4AW	David Ranson	28/03/2025 07:35 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010164301	DEL1555933	4125913	CHAIR INSTALL	PRIVATE ADDRESS, 182 QUEENS DRIVE, LIVERPOOL, L18 1JW	David Ranson	28/03/2025 07:40 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010115401	DEL1556141	4125877	CHAIR SP INSTALL	GRAHAM BROWN, 96 NORTON STREET, BOOTLE, L20 4PJ	David Ranson	28/03/2025 07:09 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010115402	DEL1556141	4125877	CHAIR SP INSTALL	GRAHAM BROWN, 96 NORTON STREET, BOOTLE, L20 4PJ	David Ranson	28/03/2025 07:09 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010145901	DEL1554855	4125905	CHAIR INSTALL	MERSEYRAIL ELECTRICS, SEAFORTH RAILWAY STATION, SEAFORTH ROAD, LIVERPOOL, L21 3TX	David Ranson	28/03/2025 07:29 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19012259701	DEL1555005	4126145	CHAIR INSTALL	LISA MURPHY, 1 MARLBOROUGH ROAD, WATERLOO, LIVEPOOL, L22 1RT	David Ranson	28/03/2025 12:34 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010137001	DEL1556214	4125901	CHAIR INSTALL	KATE HANCOCK, 44 MONVILLE ROAD,, FAZAKERLEY,, LIVERPOOL, L9 9DF	David Ranson	28/03/2025 07:24 31/03/2025 16:00	31/03/2025	
Fujitsu Services Limited - Star Trains - ME	19014819901	C5307504	4126868	TECH EXCHANGE	MERSEYRAIL, Waterloo Road, MERSEYSIDE, Southport, PR8 1BE	David Ranson	31/03/2025 08:00 31/03/2025 12:00	31/03/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	19013546801	SFR-2672035	4126366	TECH EXCHANGE	STONEGATE - THE VALENTINE - 70, 70 HAILEYBURY AVE, AINTREE, 70 HAILEYBURY AVE, AINTREE, L10 6LP	John Paul Barron	28/03/2025 16:04 31/03/2025 19:00	31/03/2025	
Verifone UK LTD	19014980001	G351122	4126747	TECH EXCHANGE	STONEGATE - BROOKHOUSE - 91782, 467 SMITHDOWN ROAD, 467 SMITHDOWN ROAD, MERSEYSIDE, L15 5AE	John Paul Barron	29/03/2025 15:19 31/03/2025 17:00	31/03/2025	
Verifone UK LTD	19011640901	G351084	4126002	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE L, WATSON PRICKARD BUILDING, WATSON PRICKARD BUILDING, MERSEYSIDE, L2 4SJ	John Paul Barron	28/03/2025 10:32 31/03/2025 17:00	31/03/2025	
Computacenter Horizon Project	19008108801	2074656_CLF5 15_3103	4125253	TECH EXCHANGE	TOMCARTER, 9TH FLOOR, ROYAL LIVER BUILDING, PIER HEAD, LIVERPOOL, LIVERPOOL, L3 1HU	John Paul Barron	27/03/2025 14:24 31/03/2025 16:00	31/03/2025	
Centrex Services	(No Items)	118320	4124102	MANPOWER	Carers Trust North Wales Crossroads, Suite 39-40 Quinton Hazell, Enterprise Park, Glan y Wern Road, Colwyn Bay, LL28 5BS	John Paul Barron	31/03/2025 11:30 31/03/2025 11:30	31/03/2025	
Xerox (UK) Technical***DO NOT INVOICE***	190148256	11653041	4126811	REPAIR WITH PARTS	TESCO Stores Limited, HIGH STREET, Shop Floor, PORTHMADOG, LL49 9NU	John Paul Barron	31/03/2025 08:00 31/03/2025 12:00	31/03/2025	
Xerox (UK) Technical***DO NOT INVOICE***	190148260	11653041	4126811	REPAIR WITH PARTS	TESCO Stores Limited, HIGH STREET, Shop Floor, PORTHMADOG, LL49 9NU	John Paul Barron	31/03/2025 08:00 31/03/2025 12:00	31/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19013231201	DEL1558626	4126263	DESK INSTALL	MELLISSA GEORGE, 69 BROOKLANDS, HORWICH, BOLTON, BL6 5RW	Nadeem Saleem	28/03/2025 14:45 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19013231202	DEL1558626	4126263	DESK INSTALL	MELLISSA GEORGE, 69 BROOKLANDS, HORWICH, BOLTON, BL6 5RW	Nadeem Saleem	28/03/2025 14:45 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19013231203	DEL1558626	4126263	DESK INSTALL	MELLISSA GEORGE, 69 BROOKLANDS, HORWICH, BOLTON, BL6 5RW	Nadeem Saleem	28/03/2025 14:45 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19013231204	DEL1558626	4126263	DESK INSTALL	MELLISSA GEORGE, 69 BROOKLANDS, HORWICH, BOLTON, BL6 5RW	Nadeem Saleem	28/03/2025 14:45 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19013231205	DEL1558626	4126263	DESK INSTALL	MELLISSA GEORGE, 69 BROOKLANDS, HORWICH, BOLTON, BL6 5RW	Nadeem Saleem	28/03/2025 14:45 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19012576501	DEL1554355	4126168	CHAIR SP INSTALL	OLIVIA HOLDEN, 149 MARKET STREET, TOTTINGTON, BURY, BL8 3LT	Nadeem Saleem	28/03/2025 13:05 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19012576502	DEL1554355	4126168	CHAIR SP INSTALL	OLIVIA HOLDEN, 149 MARKET STREET, TOTTINGTON, BURY, BL8 3LT	Nadeem Saleem	28/03/2025 13:05 31/03/2025 16:00	31/03/2025	
HCL Barclays	(No Items)	BB Col FY1 1DU	4126841	PROJECT	BARCLAYS, UK-2-4 BIRLEY STREET, BLACKPOOL, FY1 1DU	Nadeem Saleem	31/03/2025 09:00 31/03/2025 15:00	31/03/2025	
POSTURITE LIMITED	19010060901	DEL1554897	4125864	CHAIR INSTALL	STEVEN HEAP WR:27482, 297 BISPHAM ROAD, BISPHAM, BLACKPOOL, FY2 0LS	Nadeem Saleem	28/03/2025 06:34 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19010063501	DEL1555214	4125868	CHAIR INSTALL	RAE TROTTER, 100 SANDY LANE, MANCHESTER, M21 8TZ	Nadeem Saleem	28/03/2025 06:39 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19013710001	DEL1556388	4126431	DESK & CHAIR INSTALL	HELEN MCWILLIAM DRAX, 43 KING EDWARD ROAD, HYDE, SK14 5JN	Nadeem Saleem	28/03/2025 16:39 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19013710002	DEL1556388	4126431	DESK & CHAIR INSTALL	HELEN MCWILLIAM DRAX, 43 KING EDWARD ROAD, HYDE, SK14 5JN	Nadeem Saleem	28/03/2025 16:39 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19013710003	DEL1556388	4126431	DESK & CHAIR INSTALL	HELEN MCWILLIAM DRAX, 43 KING EDWARD ROAD, HYDE, SK14 5JN	Nadeem Saleem	28/03/2025 16:39 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19013710004	DEL1556388	4126431	DESK & CHAIR INSTALL	HELEN MCWILLIAM DRAX, 43 KING EDWARD ROAD, HYDE, SK14 5JN	Nadeem Saleem	28/03/2025 16:39 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19013710005	DEL1556388	4126431	DESK & CHAIR INSTALL	HELEN MCWILLIAM DRAX, 43 KING EDWARD ROAD, HYDE, SK14 5JN	Nadeem Saleem	28/03/2025 16:39 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19013710006	DEL1556388	4126431	DESK & CHAIR INSTALL	HELEN MCWILLIAM DRAX, 43 KING EDWARD ROAD, HYDE, SK14 5JN	Nadeem Saleem	28/03/2025 16:39 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19012829401	DEL1556149	4126209	DESK & CHAIR INSTALL	UDORA ROBINSON WR:28752, 7 STIRRUPS FARM ROAD, LOWTON, WARRINGTON, WA3 2SX	Nadeem Saleem	28/03/2025 13:49 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19012829402	DEL1556149	4126209	DESK & CHAIR INSTALL	UDORA ROBINSON WR:28752, 7 STIRRUPS FARM ROAD, LOWTON, WARRINGTON, WA3 2SX	Nadeem Saleem	28/03/2025 13:49 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19012829403	DEL1556149	4126209	DESK & CHAIR INSTALL	UDORA ROBINSON WR:28752, 7 STIRRUPS FARM ROAD, LOWTON, WARRINGTON, WA3 2SX	Nadeem Saleem	28/03/2025 13:49 31/03/2025 16:00	31/03/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19012829404	DEL1556149	4126209	DESK & CHAIR INSTALL	UDORA ROBINSON WR:28752, 7 STIRRUPS FARM ROAD, LOWTON, WARRINGTON, WA3 2SX	Nadeem Saleem	28/03/2025 13:49 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19012829405	DEL1556149	4126209	DESK & CHAIR INSTALL	UDORA ROBINSON WR:28752, 7 STIRRUPS FARM ROAD, LOWTON, WARRINGTON, WA3 2SX	Nadeem Saleem	28/03/2025 13:49 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19012829406	DEL1556149	4126209	DESK & CHAIR INSTALL	UDORA ROBINSON WR:28752, 7 STIRRUPS FARM ROAD, LOWTON, WARRINGTON, WA3 2SX	Nadeem Saleem	28/03/2025 13:49 31/03/2025 16:00	31/03/2025	
POSTURITE LIMITED	19005489101	DEL1554430	4124849	CHAIR INSTALL	27 OLIVETTE WAY, NA, NA, ST HELENS, WA9 4EJ	Nadeem Saleem	27/03/2025 08:20 31/03/2025 17:00	31/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Morrisons Tablets	19011828201	24295559	4126137	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, Gadbrook Park Rudheath , Gadbrook Park Rudheath , CW9 7WA	Ryan Owen	31/03/2025 09:00 31/03/2025 17:00	31/03/2025	
Computacenter Limited - HSBC	19011819001	RITM32449347	4126035	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER, ST JAMES STREET, MANCHESTER, M1 4BP	Ryan Owen	28/03/2025 10:50 31/03/2025 16:00	31/03/2025	
Verifone UK LTD	19015119601	SFR-2672062	4126824	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE W, UNIT 7 WATERSIDE PLAZA, UNIT 7 WATERSIDE PLAZA, GREATER MANCHESTER, M33 7BS	Ryan Owen	30/03/2025 12:13 31/03/2025 16:00	31/03/2025	
Verifone UK LTD	19015120001	SFR-2672061	4126830	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE W, UNIT 7 WATERSIDE PLAZA, UNIT 7 WATERSIDE PLAZA, GREATER MANCHESTER, M33 7BS	Ryan Owen	30/03/2025 12:13 31/03/2025 16:00	31/03/2025	
Verifone UK LTD	19012191301	G351085	4126099	TECH EXCHANGE	STONEGATE - BLOCK & GASKET SAL, 11-13 SCHOOL ROAD, 11-13 SCHOOL ROAD, GREATER MANCHESTER, M33 7XY	Ryan Owen	28/03/2025 12:13 31/03/2025 17:00	31/03/2025	
Xerox (UK) Technical***DO NOT INVOICE***		11653151	4126810	REPAIR WITH PARTS	TESCO Stores Limited, Manchester Road, DROYLSDEN, SHOP FLOOR LAP 1, MANCHESTER, M43 6TQ	Ryan Owen	31/03/2025 09:00 31/03/2025 12:30	31/03/2025	
Computacenter - British Telecom	19013836101	24295186	4126520	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), 1 Heather Avenue Droylsden , 1 Heather Avenue Droylsden , M43 7JZ	Ryan Owen	31/03/2025 09:00 31/03/2025 17:00	31/03/2025	
SMART CT LIMITED	19010802401	WOT0987142	4125964	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, CAVENDISH STREET, ASHTON-UNDER-LYNE, ASHTON-UNDER-LYNE, OL6 7PF	Ryan Owen	28/03/2025 09:25 31/03/2025 16:30	31/03/2025	
Computacenter - Astra Zeneca	190056760	WOT000271691	4126105	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	31/03/2025 09:00 31/03/2025 17:00	31/03/2025	
Computacenter - Astra Zeneca	189901734	WOT000269264	4126093	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Astra Zeneca	189982987	WOT000270546	4126104	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Astra Zeneca	190120756	WOT000272308	4126356	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Astra Zeneca	190121080	WOT000272857	4126357	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Ryan Owen	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	190120764	WOT000272853	4126350	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Astra Zeneca	190082527	WOT000270106	4125935	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Ryan Owen	31/03/2025 09:00 31/03/2025 17:00	31/03/2025	
Computacenter - Astra Zeneca	190088309	WOT000262703	4126115	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Astra Zeneca	190080062	WOT000272978	4126202	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Astra Zeneca	190128670	WOT000273059	4126353	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	31/03/2025 10:00 31/03/2025 18:00	31/03/2025	
Computacenter - Morrisons BAU	19013261701	INC0000304523 09	4126273	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, EDGELEY ROAD, STOCKPORT, SK3 0RJ	Ryan Owen	28/03/2025 14:51 31/03/2025 16:00	31/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - KFC	19015067801	C5307533	4126803	TECH EXCHANGE	KFC Accrington DT, Accrington Dt, Hyndburn Road, Church Accrington, Lancashire, Lancashire, Accrington, BB5 4EQ	Simon Heath	30/03/2025 10:00 31/03/2025 16:00	31/03/2025	
Fujitsu Services Limited - Telefonica ME	19015188201	C5307545	4126852	TECH EXCHANGE	O2 BURY 0380, 19-21 THE MALL, BURY, BL9 0QQ	Simon Heath	30/03/2025 15:15 31/03/2025 13:22	31/03/2025	
Paypoint Network Limited - UK	(No Items)	02251340	4126819	TECH EXCHANGE	YOUR LOCAL, YOUR LOCAL, 53 DORSET DRIVE, BURY, BL9 9DN	Simon Heath	30/03/2025 12:03 31/03/2025 13:00	31/03/2025	
Verifone UK LTD	19014996201	G351124	4126749	TECH EXCHANGE	STONEGATE - KINGS ARMS MORECAM, 248-250 MARINE ROAD, 248-250 MARINE ROAD, LANCASHIRE, LA4 4BJ	Simon Heath	29/03/2025 16:02 31/03/2025 15:00	31/03/2025	
Verifone UK LTD	19015120801	SFR-2672059	4126821	TECH EXCHANGE	STONEGATE - KINGS ARMS MORECAM, 248-250 MARINE ROAD, 248-250 MARINE ROAD, LANCASHIRE, LA4 4BJ	Simon Heath	30/03/2025 12:13 31/03/2025 16:00	31/03/2025	
Verifone UK LTD	19015121601	SFR-2672057	4126822	TECH EXCHANGE	STONEGATE - KINGS ARMS MORECAM, 248-250 MARINE ROAD, 248-250 MARINE ROAD, LANCASHIRE, LA4 4BJ	Simon Heath	30/03/2025 12:13 31/03/2025 16:00	31/03/2025	
Verifone UK LTD	19015120401	SFR-2672060	4126826	TECH EXCHANGE	STONEGATE - KINGS ARMS MORECAM, 248-250 MARINE ROAD, 248-250 MARINE ROAD, LANCASHIRE, LA4 4BJ	Simon Heath	30/03/2025 12:13 31/03/2025 16:00	31/03/2025	
Verifone UK LTD	19015121201	SFR-2672058	4126827	TECH EXCHANGE	STONEGATE - KINGS ARMS MORECAM, 248-250 MARINE ROAD, 248-250 MARINE ROAD, LANCASHIRE, LA4 4BJ	Simon Heath	30/03/2025 12:13 31/03/2025 16:00	31/03/2025	
Computacenter Limited - HSBC	19011822001	RITM32897386	4126027	COLLECTION	COMPUTACENTER HSBC, 14 MALHAM DRIVE, VICTORIA PARK, WHITEFIELD, MANCHESTER, M45 8SD	Simon Heath	28/03/2025 10:50 31/03/2025 16:00	31/03/2025	
Computacenter Limited - HSBC	19013093201	INC49073728	4126253	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC ST HELENS, 33 ORMSKIRK STREET, ST HELENS, WA10 2SZ	Simon Heath	28/03/2025 14:32 31/03/2025 15:30	31/03/2025	