



Run Sheet

Claire Booth 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4210523	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	28/07/2025 15:20 - 29/07/2025 17:00	Contact Name	SAMEENA KAUSAR	CITY CENTRE NEWS 6 HANKINSON WAY Salford M6 5JA
Activity	COLLECTION	Contact Phone	07802860163	
Priority	ND 1700			
Ref 1	31197075			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1; Pin Pad Collect 1 terminal and x2 pin pad. Mrs. SAMEENA KAUSAR Phone 07802860163	34049485 37763782 & 37763942

Job Notes						
In Items						

Returned Items					
Request	Part	Description	Serial	Asset	Part Consumed/Delivered

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4210047	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/07/2025 09:29 - 29/07/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0379634			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238</p> <p>Collect Device - UK029121 - HP 840 G8 i7 / 5CG2123RFT</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407771901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19407772101						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4210055	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/07/2025 09:36 - 29/07/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0379636			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238</p> <p>Collect Device - UK032192 - Lenovo X1 Yoga G6 / PF3MJB52</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407793501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19407793701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4210064	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/07/2025 09:41 - 29/07/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0379638			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238</p> <p>Collect Device - UK044194 - HP ZBook Firefly G10 14 / 5CG3196BWV</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407812901						

Returned Items

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Run Sheet

Claire Booth 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4210071	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/07/2025 09:48 - 29/07/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0379640			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238</p> <p>Collect Device - UK048572 - HP ZBook Firefly G10 14 / 5CG3202W2G</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407841401						



Run Sheet

Claire Booth 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4210072	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/07/2025 09:50 - 29/07/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0379641			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238</p> <p>Collect Device - UK032601 - HP 840 G8 i7 / 5CG2122YY3</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407883201						

Returned Items



Run Sheet

Claire Booth 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4210092	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/07/2025 10:11 - 29/07/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0379649			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238</p> <p>Collect Device - UK026485 - Lenovo X1 Yoga G6 EP / PF3MKJZY</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19408217401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19408217601						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4210624	Customer	Computacenter Limited		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	Abdul Lahson	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	07827022465	
Priority	ND 1700			
Ref 1	24440331			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Abdul Lahson Contact Number - 07827022465 Locatn - Manchester Westminster House M1 3HU - Heritage - Device - WINDOWMake - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19409456401	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	3
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Job # 4209115	Customer	Computacenter Horizon Project		Job Address
SLA Window	25/07/2025 14:10 - 29/07/2025 13:00	Contact Name	ARRON O.....TOOLE	HSBC 2-4 ST ANN'S SQUARE
Activity	PROJECT	Contact Phone	7803583439	
Priority	MANCHESTER..ND'1400.....			
Ref 1	MANCHESTER..CLF471..Manchester..2107..8..DELI.....			M2 7HD
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30Branch monitor and peripheral exchange**Deliver and install 3x sets of keyboards/mice 5x 3m DisplayPort cable (for new 27" monitor) and 3x 3m USB A-C cable (for new 27" monitor). Replace 2x 22" monitors and 8x 27" monitors on 3rd Floor using new monitors already in the branch. Remove 7 x old monitors and 7x sets of old keyboard/mice from branch and return on labels provided.**	**ARRIVE AT 9:30 AM*The branch is under refurb*MUST CALL LILY 077259 45052 OR EDGARS 07834 650322 ON ARRIVAL FOR FURTHER INSTRUCTIONS**PLEASE RECORD SERIAL NUMBERS**MUST FOLLOW CC HORIZON MONITOR REFRESH SCRIPT TO COMPLETE ANY 27..... MONITOR INSTALLS**MUST TAKE PICTURES OF DESK BEFORE AND AFTER 27.....x9D MONITORS ARE INSTALLED AND SEND IMAGES TO: eus.projects.deployment.support@hsbc.com. DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM**27" monitors are for Front Office desks. 22" monitors are for CIA terminals.**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION**ANY ISSUES CALL Lily 077259 45052 or EDGARS 07834 650322**

Job Notes

In Items

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Mark Hosie 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	3
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Returned Items for Job # 4209115 page 1 of 1



Run Sheet

Mark Hosie 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	3
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Job # 4209116	Customer	Computacenter Horizon Project		Job Address
SLA Window	25/07/2025 14:10 - 29/07/2025 13:00	Contact Name	ARRON O.....TOOLE	HSBC 2-4 ST ANN'S SQUARE
Activity	TECH EXCHANGE	Contact Phone	7803583439	
Priority	MANCHESTER..ND'1300.....			
Ref 1	MANCHESTER..CLF471..Manchester..2107..7..DEL.I.....			M2 7HD
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30CIA PC exchange**Replace 10MLS1M500S4FP8649**on 3rd Floor	**ARRIVE AT 9:30 AM**MUST CALL LILY 077259 45052 OR EDGARS 07834 650322 ON ARRIVAL FOR FURTHER INSTRUCTIONS**RECORD ALL SERIAL NUMBERS**DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION***DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE**If you have any issues call EDGARS 07834 650322 or Lily 077259 45052.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19404652501						

Returned Items



Run Sheet

Mark Hosie 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	3
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Job # 4209117	Customer	Computacenter Horizon Project		Job Address
SLA Window	25/07/2025 14:10 - 29/07/2025 13:00	Contact Name	ARRON O.....TOOLE	HSBC 2-4 ST ANN'S SQUARE
Activity	TECH EXCHANGE	Contact Phone	7803583439	
Priority	MANCHESTER..ND'1300.....			
Ref 1	MANCHESTER..CLF471..Manchester..2107..4..DEL.I.....			M2 7HD
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30CIA PC exchange**Replace 10MLS1M500S4EU3236** on 3rd Floor	**ARRIVE AT 9:30 AM**MUST CALL LILY 077259 45052 OR EDGARS 07834 650322 ON ARRIVAL FOR FURTHER INSTRUCTIONS**RECORD ALL SERIAL NUMBERS**DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION***DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE**If you have any issues call EDGARS 07834 650322 or Lily 077259 45052.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19404652001						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Nadeem Saleem 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4209968	Customer	POSTURITE LIMITED		Job Address	
SLA Window	28/07/2025 07:28 - 29/07/2025 17:00	Contact Name	DAVE BURTON	LUCID GROUP CHURCHILL CHAMBERS CHURCHILL WAY MACCLESFIELD SK11 6AY	
Activity	CHAIR INSTALL	Contact Phone	07850915583		
Priority	ND 1700				
Ref 1	DEL1602246				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Use back carpark off Kind Edward Street *** Please call 1 hour before arrival.Customer Ref / PO: 195000025811Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407440301	4948027	ZentoFit Large Back Large Seat				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19407440501	4948027	ZentoFit Large Back Large Seat				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 29/07/2025

Date 29/07/2025 **Depot** Warrington **Driver** Saleem, Nadeem **Jobs on Run** 11

Job # 4210058	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/07/2025 10:00 - 29/07/2025 18:00	Contact Name	Tara Nisbet	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	+447920710214	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000372088			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-07-24""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000006895_UK10_EUSAP CC EUS - MP""Cost Center Account Number":"CC_0000006895_UK10_EUSAP"}</pre>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194076302	000000000004592476	2476GB-NEW__Len TP T14s G4 AMD R5	GM0XX8ZL			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4210059	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	29/07/2025 10:00 - 29/07/2025 18:00	Contact Name	Konstantinos Perifanos		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000372429				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop","Procure Quantity 1":1,"Requested by date":"2025-07-28","Customer Catalog ID":" RFB_Lenovo_Travel_Laptop","Cost Center Name":"CC_0000007591_UK10_EUSAP UK Ops IT","Cost Center Account Number":"CC_0000007591_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194076309	000000000004698827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BET1K			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194076311						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4210380	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	29/07/2025 10:00 - 29/07/2025 18:00	Contact Name	Martina Davin		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447342003691		
Priority	ND 1700				
Ref 1	WOT000372824				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-07-25", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000002061_UK10_EUSAP", "Packing GPC2": "Cost Center Account Number": "CC_0000002061_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194089998	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF58885H			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194090000						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet
Nadeem Saleem 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4210060	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/07/2025 10:00 - 29/07/2025 18:00	Contact Name	John Ainley	Mill Court Reception. Mill Court Reception.
Activity	DELIVERY	Contact Phone	+447525968479	To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700			
Ref 1	WOT000372101			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-07-28""Customer Catalog ID","" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000002819_UK10_EUSAP Zoladex Warehouse""Cost Center Account Number":CC_0000002819_UK10_EUSAP"}</pre>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194076451	00000000000459	24GB-NEW__Len TP T14s G4 AMD R5	GM0R7P8G			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194076453						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4210442	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/07/2025 10:00 - 29/07/2025 18:00	Contact Name	Lauryn Keogh	WalkUp - Macclesfield WalkUp - Macclesfield Silk Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000372569			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-07-28","Customer Catalog ID":"RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000418716_4000_NAM US OPS IT","Cost Center Account Number": "CC_0000418716_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194078030	00000000000460	8A09GB-USED_Len TP T14s G4 AMD R5	GM0TE7JX			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194078032						

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet
Nadeem Saleem 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4210255	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/07/2025 12:10 - 29/07/2025 17:00	Contact Name	ANDREW SOMERS	ANDREW SOMERS 42 CRESCENT PARK STOCKPORT SK4 2HT
Activity	CHAIR INSTALL	Contact Phone	07761240463	
Priority	ND 1700			
Ref 1	DEL1606645			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: WENDYHUDSONItems on order:3823002 - DESKSIMPLE - Positiv Sc</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19408853401	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19408853601	9787601BLA	Positiv Plus High Back No Neck				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet
Nadeem Saleem 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4209975	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/07/2025 07:36 - 29/07/2025 17:00	Contact Name	AJAY SINGH	AJAY SINGH 169 BERESFORD ROAD MANCHESTER M13 0TE
Activity	CHAIR INSTALL	Contact Phone	07305819092	
Priority	ND 1700			
Ref 1	DEL1600425			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 159730Items on order:100016558 - LAPSTAND - BREYTA Lap</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407467401	100097568	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19407467601	100097568	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Nadeem Saleem 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4209960	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/07/2025 06:44 - 29/07/2025 17:00	Contact Name	MARIE HAWKINS	NETWORK RAIL LTD 4 TRAVIS STREET MANCHESTER M1 2NY
Activity	CHAIR INSTALL	Contact Phone	07840725298	
Priority	ND 1700			
Ref 1	DEL1605410			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6165336Items on order:</p> <p>M1%202NY >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. M1%202NY >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407386301	9900004	Homeworker Plus Ergonomic Chair				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19407386501	9900004	Homeworker Plus Ergonomic Chair				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4210610	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/07/2025 16:22 - 29/07/2025 17:00	Contact Name	TOM ROBINSON	WILLIAM HILL BOOKMAKERS UNIT 1 DISTRICT CENTRE, HARPURHEY M9 4DH
Activity	CHAIR INSTALL	Contact Phone	01612022691	
Priority	ND 1700			
Ref 1	DEL1604228			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: WOT0245807Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1604228&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. William%20Hill%20Bookmakers Unit%201 HARPURHEY District%20Centre M9%204DH >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19410290001	100053811	Positiv R600 HB Draughtsman wi				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19410290301	100053811	Positiv R600 HB Draughtsman wi				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Nadeem Saleem 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4210237	Customer	POSTURITE LIMITED		Job Address	
SLA Window	28/07/2025 12:05 - 29/07/2025 17:00	Contact Name	JANE HEBDON	OLYMPIC HOUSE LONGBARN BOULEVARD WOOLSTON GRANGE WARRINGTON WA2 0XA	
Activity	CHAIR INSTALL	Contact Phone	02038975331		
Priority	ND 1700				
Ref 1	DEL1606535				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please park in layby and report to gatehouse. *** Please call 1 hour before arrival.Customer Ref / PO: PO00108294Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1606535&address=OLYMPIC%20HOUSE LONGBARN%20BOULEVARD WARRINGTON WOOLSTON%20GRANGE WA2%20XA >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1606535&address=OLYMPIC%20HOUSE LONGBARN%20BOULEVARD WARRINGTON WOOLSTON%20GRANGE WA2%20XA >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19408827101	0508214	HAG Capisco Puls 8020				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19408827301	0508214	HAG Capisco Puls 8020				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4210088	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	Deborah Leeson Duty manager	Boots UK Limited 10-13 Fishergate Managers Office PRESTON PR1 3NN
Activity	REPAIR WITH PARTS	Contact Phone	01772254517	
Priority	ND FIX			
Ref 1	11782418			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 29/07/2025 18:00-----ASSET INFORMATION---ProductName: CX625adhe MFP HVDeviceTagCustomer: Managers OfficeSerialNumber: 752924324TBXZProductIdentifier: 42C7890Model: 7529-838Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000 option 9. If dialing from the Republic of Ireland the number is 00 44 330123 9000Please note that option 9 is theEngineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers PPDS MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000005033791. Close all doors. [8.01] Spoken with Deborah and the front door doesn't seem to be closing correctly She can clearly see a gap on the right hand of the door. Only if it's pushed really hard will it recognize it being closed.Managers officeCX625752924324TBXZ10.86.9.87Deborah Leeson01772 25451707545910609SH---INSTRUCTIONS-----Technical Notes -----JB. Please investigate close all doors 8.01. Front door doesn't seem to be closing correctly can clearly see a gap on the right hand of the door.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194080510	40X7823	CX41x SVC Cover Right				
194080502	41X1286	SVC Doors Front w/Duplex				
194080506	41X1561	SVC Switch Interlock Switch As				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4210200	Customer	CXM - Complex		Job Address
SLA Window	28/07/2025 11:30 - 29/07/2025 17:00	Contact Name	GARRY WILLIAMSON	CHAPOS STREET FOOD AND DESSERT
Activity	TECH EXCHANGE	Contact Phone	7506509188	154 BOLTON ROAD ASHTON-IN-MAKERFIELD WIGAN WN4 8AE
Priority	ND 1700			
Ref 1	5887359			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931080620055177600: Collect EN70156/Tetra Move 5000 SNO: 230667303201256429971502: Collect EN70157/PWN32410153A SNO: 192597313241005611106852LAN_UK_0130414: SWAP OUT/SWAP OUT</p>	<p>IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone UK +44 20 4571 2110 IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone IE +353 1 267 8985 *****ALWAYS CALL TALECH ONBOARDING ONCE THE JOB IS COMPLETED*****</p> <p>LAN_UK_0130414 14818633 230667303201256429971506 Gary 447506509188 APDB mon - thu / call anytime (WIFI) mon - thu / call anytime Elavon TID: 14818633; Date Time Logged: 20250728111006; Terminal ID: 210196598701; Profile Number: 14818633
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19408663701	EN60009	KPN SIM CARD-(GB)				
19408663901	EN70156	Tetra Move 5000-(FR)				
19408664101	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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In Items for Job # 4210200 page 1 of 1



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4210452	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	29/07/2025 09:30 - 29/07/2025 15:30	Contact Name	Michelle McDermott	RBSG FALCON HOUSE OUSE STREET	
Activity	TECH EXCHANGE	Contact Phone	-	RBSG Salford M50 1YX	
Priority	ND 1530				
Ref 1	C5316271				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 30/07/2025 14:33 SLA: ND 30/07/2025 14:33 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBAKEOCTI607/2 x 1 ***The above call is for Cash centre and user agreed for gate house swap ***	Problem: [TC] Cash Centre Keyboard -AKC090//826/02 USB Root Cause: Faulty Action: Engineer to fit new keyboard - *48hrs notice required engineer name and vehicle reg needed** Please deliver to gatehouse/FAO user to swap. Old part must be collected. **Rico must provide FJ RBS IMT with Engineer full name/ make/model of vehicle and re***MON-FRI 09:00-17:00.....2959615.....ACCESS model AKC826-02*** Test: Working URL: Call history:: ##### Call 5316271 Problem Web Service qws_uk Mon 28 Jul 2025 09:48:06 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB0000000000MT1R3 contract.pkey=23224 call.poms=1 call.zip=M50 1YX call.address=Falcon House Ouse Street call.city=Salford call.orgname=RBSG call.customerid=INC9017839 call.problem=Broken/Damaged Keyboard - Replacement Required - Cash Centre[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=7/28/2025 10:48:02 AM call.dpavailable=1 ...

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4210209	Customer	Vista Retail Support Limited		Job Address
SLA Window	28/07/2025 09:00 - 29/07/2025 17:00	Contact Name	.	MCDONALDS - NCR RIVERSIDE RETAIL PARK REGENT ROAD-ORDSALL LANE
Activity	NON TECH EXCHANGE	Contact Phone	.	Salford Lancashire Salford M5 4TJ
Priority	ND 1700			
Ref 1	3353405			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3353405 Printer swap out for till 20 (physical damage)	***BACK DOOR SWAP ONLY*** MCD-PRT-CT-S2000-RP Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19408742901	MCD-PRT-CT-S2000-RP	PTR-CTS2000S25UWH				



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4210090	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	DANIEL.FORTUNE@HSBC.COM		COMPUTACENTER HSBC LANDMARK BUILDING 1 OXFORD ROAD HSBC 2ND FLOOR M1 4PB
Activity	TECH EXCHANGE	Contact Phone	07525057692		
Priority	ND 1600				
Ref 1	RITM35732396R				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Developer Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4209534	Customer	NCR TESCO HHT			Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	EMMETT BUTCHER		TESCO 58-66 MARKET ST MANCHESTER GREATER MANCHESTER M1 1PW
Activity	TECH EXCHANGE	Contact Phone	3456779453		
Priority	ND 1700				
Ref 1	7520701515				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - Staging issue Till number: Till serial number:24008B3D73 Date:26.07.2025 Problem description / Error message: ----- Eshwar S</p> <p>Jul 26 2025</p> <p>12:30 Serial no: 24008B3D73 Build: Stock Logging a ticket for the PDA to be swapped as per the update on the reference - 28476222 Troubleshooting: Tried powering on the device (Yes/No): Na Tried charging the device (Yes/No): Na Tried swapping out the battery (Yes/No): Na Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help.</p> <p> customer charge to be added</p> <p>.</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4208132	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	24/07/2025 09:00 - 29/07/2025 17:00	Contact Name	MUHAMMAD AKRAM	107 WINDSOR ROAD 107 WINDSOR ROAD PRESTWICH MANCHESTER M25 0DF
Activity	NON TECH EXCHANGE	Contact Phone	07383800948	
Priority	ND 1700			
Ref 1	5315855 / INC9009143			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
muhammad.akram@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19400689101						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4208073	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 18:00	Contact Name	MATTHEW BURNS	4 CARLEY GROVE 4 Carley Grove MANCHESTER M9 8LD
Activity	NON TECH EXCHANGE	Contact Phone	07425406770	
Priority	ND 1800			
Ref 1	5315750 / INC9007922			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Matthew.Burns2@natwest.com / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19400478501						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19400478701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4210288	Customer	Computacenter - Kingfisher		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	Leanne Palfrey	KINGFISHER INFORMATION TECHNOLOGY (Westhulme Way Westhulme Way OL1 2PH)
Activity	TECH EXCHANGE	Contact Phone	+44 161 626 0066	
Priority	ND 1700			
Ref 1	24436838			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01304POS30P Till number: 30 Peripheral make/modelPlease copy and paste CI): SCANNERDS6878 Handheld or presentation scaer: handheld Is it happening for one or all products?: all Product(No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19408692901	4601607	KING:Symbol DS6878 + Cradle +				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4210314	Customer	Computacenter - Kingfisher		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	Philip Reynolds	KINGFISHER INFORMATION TECHNOLOGY (Westhulme Way Westhulme Way OL1 2PH)
Activity	TECH EXCHANGE	Contact Phone	+44 161 626 0066	
Priority	ND 1700			
Ref 1	24434760			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Description: HOST NAME: KFG5JFJ23 IP ADDRESS OF PC: 10.83.213.36 OPERATING SYSTEM: Win11 IF DELL7070 IS IT 90W or 130W: 90W LOCATION OF DECE: 1304-Oldham FAULT DESCRIPTION: The computer is connected connected	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19408620701	4299311	KING:Dell OptiPlex 7070 Micro				
19408623401	4299311	KING:Dell OptiPlex 7070 Micro				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	6
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Job # 4210582	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	28/07/2025 15:54 - 29/07/2025 12:00	Contact Name	CHARAYA WHITE		8 CROSSBANK CLOSE 8 CROSSBANK CLOSE MANCHESTER M13 9AT
Activity	COLLECTION	Contact Phone	07733 146201		
Priority	ND 1200				
Ref 1	44096				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To Collect 1 x Item with 1 x Tote	<p>*** PLEASE COLLECT BEFORE 12:00 ***</p> <p>** PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER **</p> <p>* PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME *** ALL RETURN LABELS / SEALS USED MUST BE RECORDED *** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ***** ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM (CSC-AssetRecovery@tvsscs.com) WITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	6
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Job # 4210531	Customer	CXM		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	FREDERICK RUBINDA	FREDS MEATS 185 SLADE LANE MANCHESTER M19 2AE
Activity	INSTALL	Contact Phone	07951422509	
Priority	ND 1700			
Ref 1	5886865			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PLEASE CALL USER BEFORE ATTENDING WHEN ARRIVE ONSITE PLEASE GO TO THE REAR OF THE BUILDING WHERE THE ENTRANCE TO THE BASEMENT IS LOCATED *ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5111316-15213330 blind delivery on monday (WIFI) Elavon TID: 15213330; Date Time Logged: 20250725151005; Terminal ID: 210211652002; Profile Number: 15213330 Other Info

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	6
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Job # 4210692	Customer	Computacenter - BASF			Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name		Bernardo Dos Santos Arpon Marandino	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone		00441614753167	
Priority	ND 1700				
Ref 1	24437462				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
****Customer PO Number**** ****Category Selection**** Tier1 = HP Tier2 Laptop Tier3 = Starter Request Tier4 = Logging By Categories ProductText = GEN CLONE OTHER X Model/Version Text = Notebook SMALL CI Number	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19410635001	4707926	BASF:HP EliteBook 630 G11,G_UK				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	6
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Job # 4209041	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	25/07/2025 12:58 - 29/07/2025 18:00	Contact Name	BUXTON NLC1843 NT Depot	Northern Rail MT (Buxton) Station Road, Buxton, Derbyshire Derbyshire Buxton SK17 6AQ
Activity	TECH EXCHANGE	Contact Phone	0161 822 2030	
Priority	ND 1900			
Ref 1	C5316160			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 29/07/2025 18:00 SLA: ND 29/07/2025 18:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIMUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5316160 Problem Web Service qws_uk Fri 25 Jul 2025 12:25:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8488TA23 contract.pkey=23200 call.poms=1 call.zip=SK17 6AQ call.address=Station Road Buxton Derbyshire call.customerid=INC17934679 call.problem=NLC1843 Buxton 020-113042 Losing bluetooth connection constantly call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIMUM020PED call.priority=2-Medium call.datereported=7/25/2025 1:24:57 PM ##### Call 5316160 Problem Web Service qws_uk Fri 25 Jul 2025 12:25:34 A+C+P NLC1843...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19404257101	_SXASSET-LABELSV2					
19404256701	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020118269			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19404257301	_SXASSET-LABELSV2					
19404256901	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020118269			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	6
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Job # 4210036	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	28/07/2025 09:19 - 29/07/2025 20:00	Contact Name	WILMSLOW NLC2774 NT STATION	Northern Rail - STAR Wilmslow Railway Station, Station Road, Wilmslow, Cheshire, W Mancs
Activity	TECH EXCHANGE	Contact Phone	0161 822 2241	Cheshire Wilmslow SK9 1BU
Priority	ND 1900			
Ref 1	C5316265			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 29/07/2025 20:00 SLA: ND 29/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5316265 Problem Web Service qws_uk Mon 28 Jul 2025 08:27:37 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2774TA23 contract.pkey=23200 call.poms=1 call.zip=SK9 1BU call.address=Wilmslow Railway Station Station Road Wilmslow Cheshire W Mancs call.customerid=INC17941842 call.problem=++PART: ALLEN KEY++NLC2774 WILMSLOW Window 30 Calling to secondary server call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUD020PED call.priority=2-Medium call.datereported=7/28/2025 9:27:10 AM...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407735001	_NRMIUM020DE	NRDEM020 NORTHERN DESKTOP LIVE	02000303002020042595			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19407735201	_NRMIUM020DE	NRDEM020 NORTHERN DESKTOP LIVE	02000303002020042595			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	6
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Job # 4210654	Customer	Vista Retail Support Limited		Job Address
SLA Window	28/07/2025 17:00 - 29/07/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNITS 12 43 THE BIRTLES WYTHENSHAWE MANCHESTER M22 5RF
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3354501			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3354501 - POS99 printer printing faded not clear enough to read. Thermal head cleaned - no joy Tried reseating the cables as well didnt work. Please replace printer and test with store. ASW-PTR-WIN-TH250</p>	<p>Replace ASW-PTR-WIN-TH250 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19410497301	ASW-PTR-WIN-T	H250cor TH250 Black USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19410497501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4210472	Customer	Secure Retail Limited		Job Address
SLA Window	28/07/2025 14:49 - 29/07/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMMA WAGAMAMMA 56 CHESHIRE OAKS OUTLET VILLAGE KINSEY ROAD ELLESMORE PORT CH65 9JJ
Activity	TECH EXCHANGE	Contact Phone	01513 567 919	
Priority	ND 1700			
Ref 1	00058562			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Wagamama - V240M P2PE Script	Please exchange: 390-130-302/35764768

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19409731401						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19409731601						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

John Paul Barron 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4210484	Customer	Secure Retail Limited		Job Address
SLA Window	28/07/2025 14:56 - 29/07/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMMA WAGAMAMMA 56 CHESHIRE OAKS OUTLET VILLAGE KINSEY ROAD ELLESMORE PORT CH65 9JJ
Activity	TECH EXCHANGE	Contact Phone	01513 567 919	
Priority	ND 1700			
Ref 1	00058564			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Wagamama - V240M P2PE Script	Please exchange: 346-724-768/23619788

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19409773601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4210102	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 11:30	Contact Name	Arun or Jessica Duty manager	TESCO Stores Limited Sutton Way Ellesmere Port Lap 1 Office CHESHIRE CH66 3JT
Activity	REPAIR WITH PARTS	Contact Phone	07821703091	
Priority	8HR			
Ref 1	11782434			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 29/07/2025 11:30-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 Express MS811SerialNumber: 40635C6604Z5XProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---Onsite repair instructions: VIP AND MPS CUSTOMERFOR LEXMARK INTERNAL USE ONLY DO NOT SHARE WITH CUSTOMERSTORESLAP 2 Tesco123 (To be updated 09.04.2025)HEAD OFFICE & DC.....s ONLYPASSWORD/PIN : 1984Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17 :00.Including Public holidays (excluding Christmas Day) Head Office on-site contact Adam Simmonds 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-.... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings.... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 28497651. Spoke to Arun.Not printing.Service Error: 111.35 Print head error. Please diagnose.LAP1MS811Officesl- 40635C6604Z5XIP: 71.141.0.51Subnet mask: 255.255.240.0Gateway: 71.141.0.16Contact: Arun or JessicaNumber: 03333452497 HBSLA 29/07/2025 at 11:30 DDD 31/07/2025 at 11:30---INSTRUCTIONS-----Technical Notes -----JB. Please investigate 111.35 Printhead mirror motor initial lock. Controller board sent as precaution only.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194082629	40X7570	MS81x SVC Controller ms810 ms8				
194082633	40X7597	MS81x SVC Laser Printheads Mon				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 29/07/2025

Date 29/07/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 8

Job # 4204488	Customer	Computacenter Horizon Project		Job Address
SLA Window	19/07/2025 21:44 - 29/07/2025 17:00	Contact Name	IAN HUTCHINSON	IAN HUTCHINSON 5 DUNMORE CRESCENT, LITTLE SUTTON CHESHIRE CH66 4PH
Activity	TECH EXCHANGE	Contact Phone	7920850996	
Priority	ND 1700			
Ref 1	43513256_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home User full exchange 9:00 - 17:00 any issues call PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07591984016 (Rachel)</p>	<p>Collect serial number 20Q1S3JV00PC1JGFFC any queries contact 07591 984 016 (Rachel)</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19385249101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19385249301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 29/07/2025

Date 29/07/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 8

Job # 4210656	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	Anna Ruthin	The National Farmers Union Mutual I 28 Well Street Clwyd Wales North RUTHIN LL15 1AW	
Activity	REPAIR WITH PARTS	Contact Phone	01824703139		
Priority	ND FIX				
Ref 1	11783001				
Ref 2					
No. of Parts	4				

Instructions 1

Intervention #: 1 SLA: 29/07/2025 17:00-----ASSET INFORMATION----ProductName: CX735adse MFP HV EMEADeviceTagCustomer: N06054ASerialNumber: 7530437513PG8ProductIdentifier: 47C9620Model: 7530-678Physical Location: Wales North

---ACCOUNT INFORMATION---MPS CUSTOMERBREAK FIX - Next Business Day Fix
Monday Friday 09:00 17:00.MAINTENANCE KITS - 3 DAY SLA.
Monday Friday 09:00 17:00.Onsite repair instructions: Contact end user or Point of Contact before proceeding to site
never leave the site without testing printer with end user
take note of end user tech has worked with while onsite.Username: adminPassword: LXMARK2025#!

Instructions 2

-----ACTIVITY DESCRIPTION----Help Desk Reference INC000030919114.
230/231/232.13Anna advised that printer was jamming a lot this morning and was ripping
the paper in the fuser. All recent jams seems to be duplex related. Anna advised that plain
paper and letterheaded paper both jammed. This seem to stop now and device works so
far. User also advised that letterheaded paper would multipick. Advised user that this issue
will be related to poor quality paper. Engineer to check fuser/duplex.CX735SN:
7530437513PG8IP: 172.16.185.55Anna01824 703 139SLA 29.07.25 by the end of
business day.MK----INSTRUCTIONS-----Technical Notes -----DCN.
@CSC: Please EMO & GO. @TECH: Please investigate 230/231/232.13 ()

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
						<p>See Items Overleaf</p>

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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In Items for Job # 4210656 page 1 of 1



Run Sheet

John Paul Barron 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Run Sheet

John Paul Barron 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4210308	Customer	Computacenter - Kingfisher		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	Adrian Hall	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1978 362777	Berse Road Berse Road LL11 2BL
Priority	ND 1700			
Ref 1	24439670			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01090SCO84P Till number: 84 Peripheral make/modellease copy and paste CI):BEETLE M-III System details (K1/M1/R1 found EC portal): Motherboard_K1.0-Q87-uATX_AB Are there still sales are a	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19408733401	4829919	KING:DB Beetle M-III K Series-				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19408733701	4829919	KING:DB Beetle M-III K Series-				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

John Paul Barron 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4204481	Customer	Computacenter Horizon Project		Job Address
SLA Window	19/07/2025 21:44 - 29/07/2025 17:00	Contact Name	KIM ROGERS	KIM ROGERS MARKS AND SPENCER CHESTER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	tbc	
Priority	ND 1700			
Ref 1	43487334_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07591984016 (Rachel)	Collect serial number 20Q1S3JV00PC1BFEFR any queries contact 07591 984 016 (Rachel)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19385238001						

Returned Items



Run Sheet

John Paul Barron 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4209987	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	28/07/2025 07:59 - 29/07/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5316263			Chester
Ref 2				CH1 3NS
No. of Parts	1			

Instructions 1	Instructions 2
ND 29/07/2025 20:00 SLA: ND 29/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5316263 Problem Web Service qws_uk Mon 28 Jul 2025 07:58:38 A+C+P</p> <pre>agent.loginname=qws_uk equipment.assettag=STRGB000000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17938755 call.problem=NLC3701 Chester Zebra TC56 - set 7 RSPID 3115 - smashed screen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=7/28/2025 8:57:51 AM</pre> <p>##### Call 5316263 Problem Web Service qws_uk Mon 28 Jul 2025 07:58:38 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407512901	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19407513101	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4210063	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/07/2025 09:40 - 29/07/2025 17:00	Contact Name	LINDSEY BIBBY WR:31230	LINDSEY BIBBY WR:31230 9 ST. IVES AVENUE BLACKPOOL FY1 5RA
Activity	CHAIR SP INSTALL	Contact Phone	07976463914	
Priority	ND 1700			
Ref 1	DEL1602150			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*** Customer Instructions: none *** Please call 1 hour before arrival.Customer Ref / PO: P506693 WR:32482Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407805701	9790026	Fellowes Standard Footrest				
19407805702	9787602BLA	Positiv Plus High Back With Ne				
19407805703	100138872	Rectangular Chair Mat - Carpet				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19407805901	9787602BLA	Positiv Plus High Back With Ne				
19407806001	100138872	Rectangular Chair Mat - Carpet				
19407806101	9790026	Fellowes Standard Footrest				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4210516	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	28/07/2025 15:20 - 29/07/2025 17:00	Contact Name	KALPANA KALAMOHAN	TODAYS LOCAL 92 LORD STREET FLEETWOOD LANCASHIRE FY7 6JZ
Activity	COLLECTION	Contact Phone	07556062572	
Priority	ND 1700			
Ref 1	31132530			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1 Mrs. Kalpana Kalamohan Phone 34040642	34040642

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4210480	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	28/07/2025 14:52 - 29/07/2025 16:30	Contact Name	Tracey Parks	RBSG Unit 6A Elephant Yard Shopping Centre RBSG KENDAL LA9 4LZ
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1600			
Ref 1	C5316238			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 31/07/2025 10:23 SLA: ND 31/07/2025 10:23 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBINGIPP350V4-KIT x 1	Problem: [TC] WinX IPP350 Chip and Pin/Cable/PSU Faulty (IPP350 KIT) Root Cause: Unknown Action: Engineer to replace parts following WinX Courier Swapout Guide and test.**KIT PART includes - PED PSU Cable** **ALLFaulty parts must be returned***MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....17230pp83326222.....b40016027cee*** Test: Working URL: Call history: ##### Call 5316238 Problem Web Service qws_uk Sat 26 Jul 2025 17:31:06 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000LAT1R3 contract.pkey=23224 call.poms=1 call.zip=LA9 4LZ call.address=Unit 6A Elephant Yard Shopping Centre call.city=KENDAL call.orgname=RBSG call.customerid=INC9016087 call.problem=Faulty chip and pin [SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=7/26/2025 6:31:02 PM call.dpavailable=1 ##### Call 5316238 Problem Web Service qws_uk Sat 26 Jul 2025 17:31:06 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19409762301	_RBINGIPP350V401PD:IPP3550 V4CONTACTLESS KIT					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19409762501	_RBINGIPP350V40MPD:IPP3550 V4CONTACTLESS KIT					

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4210668	Customer	Computacenter - Kingfisher		Job Address
SLA Window	28/07/2025 17:33 - 29/07/2025 17:00	Contact Name	JAMIE ATKINSON	SCREWFIX DIRECT SCREWFIX DIRECT MINTSFEET ROAD KENDAL LA9 6LU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	24441078			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	<p>Category: I have a PC/Laptop/MAC query</p> <p>Sub Category: PC</p> <p>Symptom: My issue isn't listed here</p> <p>Availability: Thu 7-15 Fri 12.15 - 20.15</p> <p>What error message do you see?: n/a</p> <p>Description: Relog of INC6060751 / INC000030906526</p> <p>EUS: Hello Team</p> <p>Hostname: KF5GQ14S3</p> <p>...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4209067	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	25/07/2025 13:06 - 29/07/2025 18:00	Contact Name	BARROW IN FURNESS NLC1812 NT Depot		Northern Rail MT (Barrow in Furness)
Activity	TECH EXCHANGE	Contact Phone	01618222435		Central Station, Barrow In Furness, Cumbria
Priority	ND 1900				Cumbria
Ref 1	C5316162				Barrow in Furness
Ref 2					LA14 5QZ
No. of Parts	2				

Instructions 1	Instructions 2
ND 29/07/2025 18:00 SLA: ND 29/07/2025 18:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5316162 Problem Web Service qws_uk Fri 25 Jul 2025 12:26:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8485TA23 contract.pkey=23200 call.poms=1 call.zip=LA14 5QZ call.address=Central Station Barrow In Furness Cumbria call.customerid=INC17901548 call.problem=NLC1812 Barrow in Furness 20112528 NLC 1812 Site Barrow in Furness RSPID 47 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=7/25/2025 1:26:01 PM ##### Call 5316162 Problem Web Service qws_uk Fri 25 Jul 2025 12:26:34 A+C+P Incident Number :- INC17901548...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19404322401	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	118529		
19404323001	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19404322501	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	118529		
19404323101	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4209981	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/07/2025 07:44 - 29/07/2025 17:00	Contact Name	FIONA GRIFFITHS	FIONA GRIFFITHS 28 OAKLEA GARDENS BARROW CLITHEROE BB7 9UP
Activity	CHAIR SP INSTALL	Contact Phone	07729289336	
Priority	ND 1700			
Ref 1	DEL1605433			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P507364 WR:32872Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407482101	100138872	Rectangular Chair Mat - Carpet				
19407482102	9787601BLA	Positiv Plus High Back No Neck				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19407482301	100138872	Rectangular Chair Mat - Carpet				
19407482401	9787601BLA	Positiv Plus High Back No Neck				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 420997	Customer	POSTURITE LIMITED		Job Address
SLA Window	28/07/2025 08:13 - 29/07/2025 17:00	Contact Name	IMRAN QUADIR	IMRAN QUADIR 18 PENNINE CRESCENT BRIERFIELD NELSON BB9 5EU
Activity	CHAIR INSTALL	Contact Phone	07540491942	
Priority	ND 1700			
Ref 1	DEL1606219			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P506035 WR:32231Items on order:100138872 - MISC - Rectangular Ch</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19407536901	100092503	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19407537101	100092503	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4206099	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	22/07/2025 13:08 - 29/07/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO TESCO LIVERPOOL ROAD PENWORTHAM LANCASHIRE PR1 9XE	
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	ND 1700				
Ref 1	Penwortham Superstore				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
DELIVERY ONLY	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Simon Heath 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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In Items for Job # 4206099 page 1 of 1



Run Sheet

Simon Heath 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4210458	Customer	Paypoint Network Limited - UK			Job Address
SLA Window	28/07/2025 14:38 - 29/07/2025 13:00	Contact Name	MANAGER		LYNWOOD LOCAL LYNWOOD LOCAL 285-287 BLACKBURN ROAD DARWEN BB3 0AB
Activity	TECH EXCHANGE	Contact Phone	07361578946		
Priority	4HR				
Ref 1	02456358				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
37769569//31284422//RP10	<p>Case Number: 02456358</p> <p>Swap type: Swap Required</p> <p>Swap reason: App Support / TL Requested</p> <p>Device Type: RP-10 PinPad</p> <p>TID Number: 37769569</p> <p>Serial Number:</p> <p>Site ID: 31284422</p> <p>Description: Swap requested as RP10 has a software issue</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4210707	Customer	Computacenter - Kingfisher		Job Address
SLA Window	28/07/2025 18:52 - 29/07/2025 17:00	Contact Name	ADNAAN PATEL	B & Q WAREHOUSE B & Q WAREHOUSE NOVA SCOTIA RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone	01254678100	BOLTON ROAD BLACKBURN BB2 3QP
Priority	ND 1700			
Ref 1	24439676			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01173SCO83P Till number: 83 What element of the till is impacted?: PED machine CARD ACCEPTANCE ISSUE? Card insert/Chip & Pin working? N Contactless payments working?N Peripheral make/model(Please copy and paste CI): PED VERIFONE P400 PED serial number 806-811-893 PTID (Shown on the back): 38476380 What screen is showing on the PED Normal screen What is the till showing on the screen: No error Description of issue: PED machine has connection issues. Contact name/number: Adnaan Patel - +44 1254 678100

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4210700	Customer	Computacenter Limited		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	James Holden	LLOYDS BANKING GROUP PLC (008102783 Church Street, Church Street, BB2 1JQ
Activity	NON TECH EXCHANGE	Contact Phone	07951925319	
Priority	ND 1700			
Ref 1	24440495			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - James Holden Contact Number - 07951925319 Locaon - Blackburn Church Street BB2 1JQ - Heritage - Device - WINDOWS Me - Branch Device - WINDOWS PPD - No Part - 4553729 Branch SPro 9 i5/1	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19410378701	4553729	LBG:MS Bransh Sf Pro9 i5/16/25				



Run Sheet

Simon Heath 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4210129	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	28/07/2025 10:51 - 29/07/2025 18:00	Contact Name	Burnley (PA) 60504	VODAFONE RETAIL (BURNLEY) Burnley, 36 The Mall , Lancashire, England LANCASHIRE Burnley BB11 1BA
Activity	TECH EXCHANGE	Contact Phone	07717 763908	
Priority	ND 1900			
Ref 1	C5316072			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 29/07/2025 18:00 SLA: ND 29/07/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPDELTIL-W11-23H2 x 1</p>	<p>Problem: [TC] Dell 7110 WIN11 23H2 Till faulty Root Cause: Unknown Action: Engineer to replace the faulty Dell Optiplex Till base Unit Test: With Vodafone Service desk URL: Call history:: ##### Call 5316072 Problem Web Service qws_uk Thu 24 Jul 2025 13:17:05 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB000000VI247TA23 contract.pkey=23219 call.poms=1 call.zip=BB11 1BA call.address=Burnley 36 The Mall Lancashire England call.city=Burnley call.customerid=INC17934434 call.problem=RET60504-002 - Windows - Boot Loop call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFDELL7110WIN1123H2 call.priority=2-Medium call.datereported=7/24/2025 2:16:26 PM ##### Call 5316072 Problem Web Service qws_uk Thu 24 Jul 2025 13:17:05 A+C+P RET60504-002 - Windows - Boot Loop...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19408415201	_VPDELTIL-W11	2302:OPTIPLEX TILL:WIN11 23H2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19408415401	_VPDELTIL-W11	2302:OPTIPLEX TILL:WIN11 23H2				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4210521	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	28/07/2025 15:20 - 29/07/2025 17:00	Contact Name	VASUDEV VEKARIA	LEVER EDGE CONVENIENCE STORE 431-433 LEVER EDGE LANE
Activity	COLLECTION	Contact Phone	07968072459	BOLTON GREATER MANCHESTER BL3 3BG
Priority	ND 1700			
Ref 1	62255			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Zebra Printer Mr Vasudev Vekaria 07968072459	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4210532	Customer	Secure Retail Limited		Job Address
SLA Window	28/07/2025 15:23 - 29/07/2025 17:00	Contact Name	COLM O'GRADY	52 DURLEY ROAD 52 DURLEY ROAD LIVERPOOL L9 9AW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	00058573			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Trust - Non P2PE Script	Please exchange: 223397303201272128308263

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19409918501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19409918701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Ryan Owen 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4210599	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	28/07/2025 16:11 - 29/07/2025 16:30	Contact Name	JOEL.ANTONIO.BANTICK@HSBC.CO.U		COMPUTACENTER HSBC 99-101 LORD STREET LIVERPOOL MERSEYSIDE L2 6PG
Activity	TECH EXCHANGE	Contact Phone	07434884000		
Priority	ND 1600				
Ref 1	INC49823401				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Mtc

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19410203801						

Returned Items



Run Sheet

Ryan Owen 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4210386	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	28/07/2025 13:12 - 29/07/2025 17:00	Contact Name	GB0934 HM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M 67-69 LORD STREET LIVERPOOL L2 6PG
Activity	TECH EXCHANGE	Contact Phone	01513318030	
Priority	ND 1900			
Ref 1	C002569978			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
CLICK HERE	Call Problem: Device: Till#02 Replace: Motherboard Miro/part name: 38038418 *** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19409196301	FSC38038418	PCB:MAIN BD SANDY BRIDGE:TPXII				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19409196501	FSC38038418	PCB:MAIN BD SANDY BRIDGE:TPXII				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Ryan Owen 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4210489	Customer	Computacenter - Kingfisher		Job Address
SLA Window	28/07/2025 15:04 - 29/07/2025 17:00	Contact Name	IOANA SANDU	B & Q PLC B & Q PLC
Activity	TECH EXCHANGE	Contact Phone	01514274488	NEW MERSEY RETAIL PARK SPEKE ROAD LIVERPOOL L24 8QB
Priority	ND 1700			
Ref 1	24440858			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01297SCO86P Till number: 86 Peripheral make/model(Please copy and paste Cl): SCANNERDS8178 Description of issue: Till 86 hand scanner new battery needed Troubleshooting attempted: user reports the handheld scanner does not work no spare battery available Store opening times: Wed.: 8-16.30 or contact the duty manager Sharon until 20.00 Contact name/number: Ioana Sandu / 0151 427 4488

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4210570	Customer	Verifone UK LTD		Job Address
SLA Window	28/07/2025 15:52 - 29/07/2025 18:00	Contact Name	MAX THOMS	PIZZA EXPRESS - 2211 - HALE 142 ASHLEY ROAD CHESHIRE
Activity	TECH EXCHANGE	Contact Phone	0161 928 6644	N/A N/A WA15 9SA
Priority	ND 1800			
Ref 1	G355628			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 31705184 Inbound Serial No. = 316-461-965 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 2211 Login Pin = 2211 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Terminal Will Not Switch On	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2684682

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4210632	Customer	COMPUTACENTER - NFUM Swaps		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	Rasheed Mohammed	NFU MUTUAL INSURANCE SOCIETY LTD (0 9 ST.JAMES COURT 9 ST.JAMES COURT WA15 8FG
Activity	NON TECH EXCHANGE	Contact Phone	01789 655129	
Priority	ND 1700			
Ref 1	24430519			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please ensure Hyper V local VMS are preconfigured correctly Username:sheed Mohammed Telephone: +44 07766825170 Availability: M-F 9-5 Model:HP ZBook Firefly 15 G7 Serial: 5CG1047QPG Asset: LDN20063A Build Requi	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19409801001	4548404	NFUM:CORP HP ZBook Firefly 16				

Returned Items



Run Sheet

Ryan Owen 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4210094	Customer	Computacenter - Kingfisher		Job Address
SLA Window	28/07/2025 10:16 - 29/07/2025 17:00	Contact Name	KATHRYN CHEETHAM	B&Q B & Q PLC REDCLYFFE ROAD URMSTON MANCHESTER M41 7LG
Activity	DELIVERY	Contact Phone	0161 746 8443	
Priority	ND 1700			
Ref 1	24440189			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Delivery only	<p>What error message do you see?: HP ProDisplay monitor is black and has amber light on it - KFC2J3J23</p> <p>Description: HOST NAME: KFC2J3J23</p> <p>IP ADDRESS OF PC: 10.86.253.32</p> <p>OPERATING SYSTEM: Windows</p> <p>IF DELL7070 IS IT 90W or 130W: 90W</p> <p>LOCATION OF DEVICE: 1360-Trafford Park Pricing Office</p> <p>FAULT DESCRIPTION: HP ProDisplay monitor is black and pink purple and yellow lines below and has amber light on it - KFC2J3J23</p> <p>CONTACT NAME/CONTACT NUMBER: Kathryn Cheetham / 0161 746 8443</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4210373	Customer	Computacenter - Kingfisher		Job Address
SLA Window	28/07/2025 12:53 - 29/07/2025 17:00	Contact Name	KAREN HALDON	B & Q PLC B & Q PLC BIDSTON MOSS WALLASEY CH44 2HE
Activity	TECH EXCHANGE	Contact Phone	07837487209	
Priority	ND 1700			
Ref 1	24440479			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01273POS21P Till number: 21 Peripheral make/model(Please copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Till <21> - <Printer is damaged inside. Cannot enter roll inside because one edge is broken > Contact name/number: +44 7837 487209 - Karen Haldon

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4210123	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	28/07/2025 10:46 - 29/07/2025 17:00	Contact Name	DECLAN BAINES	COMPUTACENTER HSBC 39 OAK DRIVE PENYFFORDD NR CHESTER CH4 0AW
Activity	COLLECTION	Contact Phone	07443225666	
Priority	ND 1600			
Ref 1	RITM35617590			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19408394501						



Run Sheet

Berlindo D`Assuncao 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4210168	Customer	HCL Barclays		Job Address
SLA Window	28/07/2025 09:00 - 29/07/2025 17:00	Contact Name	CRAIG WILLIAMS	Craig Williams 15 Llys Pengarth Mold CH7 6GX
Activity	DELIVERY	Contact Phone	-	
Priority	Priority MC			
Ref 1	INC1039688259			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Speaker delivery	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Berlindo D`Assuncao 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4204482	Customer	Computacenter Horizon Project		Job Address
SLA Window	19/07/2025 21:44 - 29/07/2025 17:00	Contact Name	KEIGHLEY ROBINSON	KEIGHLEY ROBINSON 11 STRAND PARK HOLYWELL CH8 7AE
Activity	TECH EXCHANGE	Contact Phone	7740 945388	
Priority	ND 1700			
Ref 1	43687740_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User full exchange 9:00 - 17:00 any issues call PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07591984016 (Rachel)	Collect serial number 20Q1S3JV00PC1BFEM7 any queries contact 07591 984 016 (Rachel)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19385241601						

Returned Items



Run Sheet

Berlindo D`Assuncao 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
Job # 4210203		Customer		GE Medical Systems Ltd		Job Address	
SLA Window		28/07/2025 11:38 - 29/07/2025 12:00		Contact Name	PAULA CHAPMAN	GLAN CLWYD DISTRICT GENERAL HO GLAN CLWYD DISTRICT GENERAL HO SARN LANE, BODELWYDDAN RHYL LL18 5UJ	
Activity		NON TECH EXCHANGE		Contact Phone	03000843906		
Priority		ND 1200					
Ref 1		15631050					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
SWAP PROBES				DRIVER TO GO TO Ultrasound department Ground floor radiology COLLECT 1329501WX9 DELIVER 1474117WX7			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
19408698101							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
19408698301							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 29/07/2025

Date	29/07/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	5
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Job # 4210293	Customer	Computacenter - Kingfisher		Job Address
SLA Window	29/07/2025 09:00 - 29/07/2025 17:00	Contact Name	Arwel Hughes	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1248 371958	Unit 2 & 3 Gateway Park LLandegai R oad
Priority	ND 1700			Unit 2 & 3 Gateway Park LLandegai R oad
Ref 1	24437867			LL57 4YH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
OPERATING SYSTEM: WIN10 MANAGER OR TILL: TILL TILL NO: 01 LOCATION DEVICE: SFDRT6-Bangor Trade Counter FAULT DESCRIPTION: when they turthe TILL on windows boots manager recent hardware or software chang	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19408584801	4222594	KING:HP EliteDesk Z2 MiniG4 En				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19408585001	4222594	KING:HP EliteDesk Z2 MiniG4 En				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	44096	4210582	COLLECTION	8 CROSSBANK CLOSE, 8 CROSSBANK CLOSE, MANCHESTER, M13 9AT	Asif Alam	28/07/2025 15:54 29/07/2025 12:00	29/07/2025	
CXM	(No Items)	5886865	4210531	INSTALL	FREDS MEATS, 185 SLADE LANE, .., MANCHESTER, M19 2AE	Asif Alam	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Vista Retail Support Limited	19410497301	3354501	4210654	TECH EXCHANGE	SUPERDRUG STORES PLC, UNITS 12 43 THE BIRTLES, WYTHENSHAWE, MANCHESTER, M22 5RF	Asif Alam	28/07/2025 17:00 29/07/2025 17:00	29/07/2025	
Computacenter - BASF	19410635001	24437462	4210692	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Asif Alam	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19404257101	C5316160	4209041	TECH EXCHANGE	Northern Rail MT (Buxton), Station Road, Buxton, Derbyshire, Derbyshire, Buxton, SK17 6AQ	Asif Alam	25/07/2025 12:58 29/07/2025 18:00	29/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19404256701	C5316160	4209041	TECH EXCHANGE	Northern Rail MT (Buxton), Station Road, Buxton, Derbyshire, Derbyshire, Buxton, SK17 6AQ	Asif Alam	25/07/2025 12:58 29/07/2025 18:00	29/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19407735001	C5316265	4210036	TECH EXCHANGE	Northern Rail - STAR, Wilmslow Railway Station, Station Road, Wilmslow, Cheshire, W Mancs, Cheshire, Wilmslow, SK9 1BU	Asif Alam	28/07/2025 09:19 29/07/2025 20:00	29/07/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19408394501	RITM35617590	4210123	COLLECTION	COMPUTACENTER HSBC, 39 OAK DRIVE PENYFFORDD, NR CHESTER, CH4 0AW	Berlindo D'Assuncao	28/07/2025 10:46 29/07/2025 17:00	29/07/2025	
HCL Barclays	(No Items)	INC1039688259	4210168	DELIVERY	Craig Williams, 15 Llys Pengarth, Mold, CH7 6GX	Berlindo D'Assuncao	28/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Computacenter Horizon Project	19385241601	43687740_CLF 516	4204482	TECH EXCHANGE	KEIGHLEY ROBINSON, 11 STRAND PARK, HOLYWELL, CH8 7AE	Berlindo D'Assuncao	19/07/2025 21:44 29/07/2025 17:00	29/07/2025	
GE Medical Systems Ltd	19408698101	15631050	4210203	NON TECH EXCHANGE	GLAN CLWYD DISTRICT GENERAL HO, GLAN CLWYD DISTRICT GENERAL HO, SARN LANE, BODELWYDDAN, RHYL, LL18 5UJ	Berlindo D'Assuncao	28/07/2025 11:38 29/07/2025 12:00	29/07/2025	
Computacenter - Kingfisher	19408584801	24437867	4210293	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 2 & 3 Gateway Park Llandegai Road, Unit 2 & 3 Gateway Park Llandegai Road, LL57 4YH	Berlindo D'Assuncao	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19409456401	24440331	4210624	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU)	Claire Booth	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Computacenter PwC NON TECH EXCHANGE	19407771901	PAR0379634	4210047	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/07/2025 09:29 29/07/2025 17:30	29/07/2025	
Computacenter PwC NON TECH EXCHANGE	19407793501	PAR0379636	4210055	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/07/2025 09:36 29/07/2025 17:30	29/07/2025	
Computacenter PwC NON TECH EXCHANGE	19407812901	PAR0379638	4210064	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/07/2025 09:41 29/07/2025 17:30	29/07/2025	
Computacenter PwC NON TECH EXCHANGE	19407841401	PAR0379640	4210071	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/07/2025 09:48 29/07/2025 17:30	29/07/2025	
Computacenter PwC NON TECH EXCHANGE	19407883201	PAR0379641	4210072	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/07/2025 09:50 29/07/2025 17:30	29/07/2025	
Computacenter PwC NON TECH EXCHANGE	19408217401	PAR0379649	4210092	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/07/2025 10:11 29/07/2025 17:30	29/07/2025	
PayPoint Network Ltd_Collections	(No Items)	31197075	4210523	COLLECTION	CITY CENTRE NEWS, 6 HANKINSON WAY, SALFORD, M6 5JA	Claire Booth	28/07/2025 15:20 29/07/2025 17:00	29/07/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR TESCO HHT	(No Items)	7520701515	4209534	TECH EXCHANGE	TESCO, 58-66 MARKET ST, MANCHESTER, GREATER MANCHESTER, M1 1PW	Daniel Hanson	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Computacenter Limited - HSBC	(No Items)	RITM35732396 R	4210090	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK BUILDING, 1 OXFORD ROAD, HSBC, 2ND FLOOR, M1 4PB	Daniel Hanson	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19400689101	5315855 / INC9009143	4208132	NON TECH EXCHANGE	107 WINDSOR ROAD, 107 WINDSOR ROAD, PRESTWICH, MANCHESTER, M25 0DF	Daniel Hanson	24/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Vista Retail Support Limited	19408742901	3353405	4210209	NON TECH EXCHANGE	MCDONALDS - NCR, RIVERSIDE RETAIL PARK REGENT ROAD-ORDSALL LANE, SALFORD, LANCASHIRE, SALFORD, M5 4TJ	Daniel Hanson	28/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Fujitsu Services Limited - Banks	19409666801	C5316271	4210452	TECH EXCHANGE	RBSG, FALCON HOUSE OUSE STREET, RBSG, SALFORD, M50 1YX	Daniel Hanson	29/07/2025 09:30 29/07/2025 15:30	29/07/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19400478501	5315750 / INC9007922	4208073	NON TECH EXCHANGE	4 CARLEY GROVE, 4 Carley Grove, MANCHESTER, M9 8LD	Daniel Hanson	29/07/2025 09:00 29/07/2025 18:00	29/07/2025	
Computacenter - Kingfisher	19408692901	24436838	4210288	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Westhulme Way , Westhulme Way , OL1 2PH	Daniel Hanson	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Computacenter - Kingfisher	19408620701	24434760	4210314	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Westhulme Way , Westhulme Way , OL1 2PH	Daniel Hanson	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Computacenter - Kingfisher	19408623401	24434760	4210314	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Westhulme Way , Westhulme Way , OL1 2PH	Daniel Hanson	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194080510	11782418	4210088	REPAIR WITH PARTS	Boots UK Limited, 10-13 Fishergate, Managers Office, PRESTON, PR1 3NN	Daniel Hanson	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194080502	11782418	4210088	REPAIR WITH PARTS	Boots UK Limited, 10-13 Fishergate, Managers Office, PRESTON, PR1 3NN	Daniel Hanson	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194080506	11782418	4210088	REPAIR WITH PARTS	Boots UK Limited, 10-13 Fishergate, Managers Office, PRESTON, PR1 3NN	Daniel Hanson	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
CXM - Complex	19408663301	5887359	4210200	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Daniel Hanson	28/07/2025 11:30 29/07/2025 17:00	29/07/2025	
CXM - Complex	19408663302	5887359	4210200	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Daniel Hanson	28/07/2025 11:30 29/07/2025 17:00	29/07/2025	
CXM - Complex	19408663303	5887359	4210200	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Daniel Hanson	28/07/2025 11:30 29/07/2025 17:00	29/07/2025	
CXM - Complex	19408663304	5887359	4210200	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Daniel Hanson	28/07/2025 11:30 29/07/2025 17:00	29/07/2025	
CXM - Complex	19408663305	5887359	4210200	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Daniel Hanson	28/07/2025 11:30 29/07/2025 17:00	29/07/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM - Complex	19408663306	5887359	4210200	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Daniel Hanson	28/07/2025 11:30 29/07/2025 17:00	29/07/2025	
CXM - Complex	19408663307	5887359	4210200	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Daniel Hanson	28/07/2025 11:30 29/07/2025 17:00	29/07/2025	
CXM - Complex	19408663308	5887359	4210200	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Daniel Hanson	28/07/2025 11:30 29/07/2025 17:00	29/07/2025	
CXM - Complex	19408663309	5887359	4210200	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Daniel Hanson	28/07/2025 11:30 29/07/2025 17:00	29/07/2025	
CXM - Complex	19408663310	5887359	4210200	TECH EXCHANGE	CHAPOS STREET FOOD AND DESSERT, 154 BOLTON ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 8AE	Daniel Hanson	28/07/2025 11:30 29/07/2025 17:00	29/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19407482101	DEL1605433	4209981	CHAIR SP INSTALL	FIONA GRIFFITHS, 28 OAKLEA GARDENS, BARROW, CLITHEROE, BB7 9UP	David Ranson	28/07/2025 07:44 29/07/2025 17:00	29/07/2025	
POSTURITE LIMITED	19407482102	DEL1605433	4209981	CHAIR SP INSTALL	FIONA GRIFFITHS, 28 OAKLEA GARDENS, BARROW, CLITHEROE, BB7 9UP	David Ranson	28/07/2025 07:44 29/07/2025 17:00	29/07/2025	
POSTURITE LIMITED	19407536901	DEL1606219	4209997	CHAIR INSTALL	IMRAN QUADIR, 18 PENNINE CRESCENT, BRIERFIELD, NELSON, BB9 5EU	David Ranson	28/07/2025 08:13 29/07/2025 17:00	29/07/2025	
POSTURITE LIMITED	19407805701	DEL1602150	4210063	CHAIR SP INSTALL	LINDSEY BIBBY WR:31230, 9 ST. IVES AVENUE, BLACKPOOL, FY1 5RA	David Ranson	28/07/2025 09:40 29/07/2025 17:00	29/07/2025	
POSTURITE LIMITED	19407805702	DEL1602150	4210063	CHAIR SP INSTALL	LINDSEY BIBBY WR:31230, 9 ST. IVES AVENUE, BLACKPOOL, FY1 5RA	David Ranson	28/07/2025 09:40 29/07/2025 17:00	29/07/2025	
POSTURITE LIMITED	19407805703	DEL1602150	4210063	CHAIR SP INSTALL	LINDSEY BIBBY WR:31230, 9 ST. IVES AVENUE, BLACKPOOL, FY1 5RA	David Ranson	28/07/2025 09:40 29/07/2025 17:00	29/07/2025	
PayPoint Network Ltd_Collections	(No Items)	31132530	4210516	COLLECTION	TODAYS LOCAL, 92 LORD STREET, FLEETWOOD, LANCASHIRE, FY7 6JZ	David Ranson	28/07/2025 15:20 29/07/2025 17:00	29/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19404322401	C5316162	4209067	TECH EXCHANGE	Northern Rail MT (Barrow in Furness), Central Station, Barrow In Furness, Cumbria, Barrow in Furness, LA14 5QZ	David Ranson	25/07/2025 13:06 29/07/2025 18:00	29/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19404323001	C5316162	4209067	TECH EXCHANGE	Northern Rail MT (Barrow in Furness), Central Station, Barrow In Furness, Cumbria, Barrow in Furness, LA14 5QZ	David Ranson	25/07/2025 13:06 29/07/2025 18:00	29/07/2025	
Fujitsu Services Limited - Banks	19409762301	C5316238	4210480	TECH EXCHANGE	RBSG, Unit 6A Elephant Yard Shopping Centre, RBSG, KENDAL, LA9 4LZ	David Ranson	28/07/2025 14:52 29/07/2025 16:30	29/07/2025	
Computacenter - Kingfisher	(No Items)	24441078	4210668	TECH EXCHANGE	SCREWFIX DIRECT, SCREWFIX DIRECT, MINTSFEEET ROAD, KENDAL, LA9 6LU	David Ranson	28/07/2025 17:33 29/07/2025 17:00	29/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19407512901	C5316263	4209987	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	John Paul Barron	28/07/2025 07:59 29/07/2025 20:00	29/07/2025	
Secure Retail Limited	19409731401	00058562	4210472	TECH EXCHANGE	WAGAMAMMA, WAGAMAMMA, 56 CHESHIRE OAKS OUTLET VILLAGE, KINSEY ROAD, ELLESmere PORT, CH65 9JJ	John Paul Barron	28/07/2025 14:49 29/07/2025 17:00	29/07/2025	
Secure Retail Limited	19409773601	00058564	4210484	TECH EXCHANGE	WAGAMAMMA, WAGAMAMMA, 56 CHESHIRE OAKS OUTLET VILLAGE, KINSEY ROAD, ELLESmere PORT, CH65 9JJ	John Paul Barron	28/07/2025 14:56 29/07/2025 17:00	29/07/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194082629	11782434	4210102	REPAIR WITH PARTS	TESCO Stores Limited, Sutton Way, Ellesmere Port, Lap 1 Office, CHESHIRE, CH66 3JT	John Paul Barron	29/07/2025 09:00 29/07/2025 11:30	29/07/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194082633	11782434	4210102	REPAIR WITH PARTS	TESCO Stores Limited, Sutton Way, Ellesmere Port, Lap 1 Office, CHESHIRE, CH66 3JT	John Paul Barron	29/07/2025 09:00 29/07/2025 11:30	29/07/2025	
Computacenter Horizon Project	19385249101	43513256_CLF 516	4204488	TECH EXCHANGE	IAN HUTCHINSON, 5 DUNMORE CRESCENT, LITTLE SUTTON, CHESHIRE, CH66 4PH	John Paul Barron	19/07/2025 21:44 29/07/2025 17:00	29/07/2025	
Computacenter Horizon Project	19385238001	43487334_CLF 516	4204481	TECH EXCHANGE_R	KIM ROGERS, MARKS AND SPENCER, CHESTER, CH99 9FB	John Paul Barron	19/07/2025 21:44 29/07/2025 17:00	29/07/2025	
Computacenter - Kingfisher	19408733401	24439670	4210308	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Berse Road , Berse Road , LL11 2BL	John Paul Barron	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194104368	11783001	4210656	REPAIR WITH PARTS	The National Farmers Union Mutual I, 28 Well Street, Clwyd, Wales North, RUTHIN, LL15 1AW	John Paul Barron	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194104372	11783001	4210656	REPAIR WITH PARTS	The National Farmers Union Mutual I, 28 Well Street, Clwyd, Wales North, RUTHIN, LL15 1AW	John Paul Barron	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194104376	11783001	4210656	REPAIR WITH PARTS	The National Farmers Union Mutual I, 28 Well Street, Clwyd, Wales North, RUTHIN, LL15 1AW	John Paul Barron	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Xerox (UK) Technical***DO NOT INVOICE***	194104364	11783001	4210656	REPAIR WITH PARTS	The National Farmers Union Mutual I, 28 Well Street, Clwyd, Wales North, RUTHIN, LL15 1AW	John Paul Barron	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19404652801	CLF471_Manchester_2107_8_DEF.I	4209115	PROJECT	HSBC, 2-4 ST ANN'S SQUARE MANCHESTER....., MANCHESTER.....	Mark Hosie	25/07/2025 14:10 29/07/2025 13:00	29/07/2025	
Computacenter Horizon Project	19404652501	CLF471_Manchester_2107_7_DEF.I	4209116	TECH EXCHANGE	HSBC, 2-4 ST ANN'S M2 7HD SQUARE MANCHESTER....., MANCHESTER.....	Mark Hosie	25/07/2025 14:10 29/07/2025 13:00	29/07/2025	
Computacenter Horizon Project	19404652001	CLF471_Manchester_2107_4_DEF.I	4209117	TECH EXCHANGE	HSBC, 2-4 ST ANN'S M2 7HD SQUARE MANCHESTER....., MANCHESTER....., M2 7HD	Mark Hosie	25/07/2025 14:10 29/07/2025 13:00	29/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19407386301	DEL1605410	4209960	CHAIR INSTALL	NETWORK RAIL LTD, 4 TRAVIS STREET, MANCHESTER, M1 2NY	Nadeem Saleem	28/07/2025 06:44 29/07/2025 17:00	29/07/2025	
POSTURITE LIMITED	19407467401	DEL1600425	4209975	CHAIR INSTALL	AJAY SINGH, 169 BERESFORD ROAD, MANCHESTER, M13 0TE	Nadeem Saleem	28/07/2025 07:36 29/07/2025 17:00	29/07/2025	
POSTURITE LIMITED	19410290001	DEL1604228	4210610	CHAIR INSTALL	WILLIAM HILL BOOKMAKERS, UNIT 1, DISTRICT CENTRE,, HARPURHEY, M9 4DH	Nadeem Saleem	28/07/2025 16:22 29/07/2025 17:00	29/07/2025	
Computacenter - Astra Zeneca	194076302	WOT000372088	4210058	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Nadeem Saleem	29/07/2025 10:00 29/07/2025 18:00	29/07/2025	
Computacenter - Astra Zeneca	194076309	WOT000372429	4210059	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Nadeem Saleem	29/07/2025 10:00 29/07/2025 18:00	29/07/2025	
Computacenter - Astra Zeneca	194089998	WOT000372824	4210380	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Nadeem Saleem	29/07/2025 10:00 29/07/2025 18:00	29/07/2025	
Computacenter - Astra Zeneca	194076451	WOT000372101	4210060	DELIVERY	Mill Court Reception., Mill Court Reception., To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Nadeem Saleem	29/07/2025 10:00 29/07/2025 18:00	29/07/2025	
Computacenter - Astra Zeneca	194078030	WOT000372569	4210442	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Nadeem Saleem	29/07/2025 10:00 29/07/2025 18:00	29/07/2025	
POSTURITE LIMITED	19407440301	DEL1602246	4209968	CHAIR INSTALL	LUCID GROUP, CHURCHILL CHAMBERS, CHURCHILL WAY, MACCLESFIELD, SK11 6AY	Nadeem Saleem	28/07/2025 07:28 29/07/2025 17:00	29/07/2025	
POSTURITE LIMITED	19408853401	DEL1606645	4210255	CHAIR INSTALL	ANDREW SOMERS, 42 CRESCENT PARK, STOCKPORT, SK4 2HT	Nadeem Saleem	28/07/2025 12:10 29/07/2025 17:00	29/07/2025	
POSTURITE LIMITED	19408827101	DEL1606535	4210237	CHAIR INSTALL	OLYMPIC HOUSE, LONGBARN BOULEVARD, WOOLSTON GRANGE, WARRINGTON, WA2 0XA	Nadeem Saleem	28/07/2025 12:05 29/07/2025 17:00	29/07/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24440479	4210373	TECH EXCHANGE	B & Q PLC, B & Q PLC, BIDSTON MOSS, WALLASEY, CH44 2HE	Ryan Owen	28/07/2025 12:53 29/07/2025 17:00	29/07/2025	
Computacenter Limited - HSBC	19410203801	INC49823401	4210599	TECH EXCHANGE	COMPUTACENTER HSBC, 99-101 LORD STREET, LIVERPOOL, MERSEYSIDE, L2 6PG	Ryan Owen	28/07/2025 16:11 29/07/2025 16:30	29/07/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	19409196301	C002569978	4210386	TECH EXCHANGE	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, 67-69 LORD STREET, LIVERPOOL, L2 6PG	Ryan Owen	28/07/2025 13:12 29/07/2025 17:00	29/07/2025	
Computacenter - Kingfisher	(No Items)	24440858	4210489	TECH EXCHANGE	B & Q PLC, B & Q PLC, NEW MERSEY RETAIL PARK, SPEKE ROAD, LIVERPOOL, L24 8QB	Ryan Owen	28/07/2025 15:04 29/07/2025 17:00	29/07/2025	
Secure Retail Limited	19409918501	00058573	4210532	TECH EXCHANGE	52 DURLEY ROAD, 52 DURLEY ROAD, LIVERPOOL, L9 9AW	Ryan Owen	28/07/2025 15:23 29/07/2025 17:00	29/07/2025	
Computacenter - Kingfisher	(No Items)	24440189	4210094	DELIVERY	B&Q, B & Q PLC, REDCLYFFE ROAD, URMSTON, MANCHESTER, M41 7LG	Ryan Owen	28/07/2025 10:16 29/07/2025 17:00	29/07/2025	
COMPUTACENTER - NFUM Swaps	19409801001	24430519	4210632	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, 9 ST.JAMES COURT , 9 ST.JAMES COURT , WA15 8FG	Ryan Owen	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Verifone UK LTD	(No Items)	G355628	4210570	TECH EXCHANGE	PIZZA EXPRESS - 2211 - HALE, 142 ASHLEY ROAD, CHESHIRE, N/A, N/A, WA15 9SA	Ryan Owen	28/07/2025 15:52 29/07/2025 18:00	29/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	19408415201	C5316072	4210129	TECH EXCHANGE	VODAFONE RETAIL (BURNLEY), Burnley, 36 The Mall , Lancashire, England, LANCASHIRE, Burnley, BB11 1BA	Simon Heath	28/07/2025 10:51 29/07/2025 18:00	29/07/2025	
Computacenter Limited	19410378701	24440495	4210700	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Church Street, , Church Street, , BB2 1JQ	Simon Heath	29/07/2025 09:00 29/07/2025 17:00	29/07/2025	
Computacenter - Kingfisher	(No Items)	24439676	4210707	TECH EXCHANGE	B & Q WAREHOUSE, B & Q WAREHOUSE, NOVA SCOTIA RETAIL PARK, BOLTON ROAD, BLACKBURN, BB2 3QP	Simon Heath	28/07/2025 18:52 29/07/2025 17:00	29/07/2025	
Paypoint Network Limited - UK	(No Items)	02456358	4210458	TECH EXCHANGE	LYNWOOD LOCAL, LYNWOOD LOCAL, 285-287 BLACKBURN ROAD, DARWEN, BB3 0AB	Simon Heath	28/07/2025 14:38 29/07/2025 13:00	29/07/2025	
PayPoint Network Ltd_Collections	(No Items)	62255	4210521	COLLECTION	LEVER EDGE CONVENIENCE STORE , 431-433 LEVER EDGE LANE, BOLTON, GREATER MANCHESTER, BL3 3BG	Simon Heath	28/07/2025 15:20 29/07/2025 17:00	29/07/2025	
Computacenter Ltd Tesco Project	19391829101	Penwortham Superstore	4206099	PROJECT	TESCO, TESCO, LIVERPOOL ROAD, PENWORTHAM, LANCASHIRE, PR1 9XE	Simon Heath	22/07/2025 13:08 29/07/2025 17:00	29/07/2025	
Computacenter Ltd Tesco Project	19391829102	Penwortham Superstore	4206099	PROJECT	TESCO, TESCO, LIVERPOOL ROAD, PENWORTHAM, LANCASHIRE, PR1 9XE	Simon Heath	22/07/2025 13:08 29/07/2025 17:00	29/07/2025	
Computacenter Ltd Tesco Project	19391829103	Penwortham Superstore	4206099	PROJECT	TESCO, TESCO, LIVERPOOL ROAD, PENWORTHAM, LANCASHIRE, PR1 9XE	Simon Heath	22/07/2025 13:08 29/07/2025 17:00	29/07/2025	
Computacenter Ltd Tesco Project	19391829104	Penwortham Superstore	4206099	PROJECT	TESCO, TESCO, LIVERPOOL ROAD, PENWORTHAM, LANCASHIRE, PR1 9XE	Simon Heath	22/07/2025 13:08 29/07/2025 17:00	29/07/2025	