



Run Sheet

Daniel Hanson 16/08/2025

Date 16/08/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 5

Job # 4223408	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	16/08/2025 09:00 - 16/08/2025 11:30	Contact Name	Matthew Manager	TESCO Stores Limited Liverpool Road Penwortham Lap 1 PRESTON PR1 9XE	
Activity	REPAIR WITH PARTS	Contact Phone	01772940559		
Priority	8HR				
Ref 1	11803235				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 16/08/2025 11:30-----ASSET INFORMATION---ProductName: MS823dn High Volt DZ AT BA BE BG HR CZDeviceTagCustomer: LAP 1 MS823SerialNumber: 406401001D9BCPProductIdentifier: 50G0220Model: 4064-430Physical Location:</p> <p>----ACCOUNT INFORMATION----Onsite repair instructions: VIP AND MPS CUSTOMERFOR LEXMARK INTERNAL USE ONLY DO NOT SHARE WITH CUSTOMERSTORESLAP 2 Tesco123 (To be updated 09.04.2025)HEAD OFFICE & DC.....s ONLYPASSWORD/PIN : 1984Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00.Including Public holidays (excluding Christmas Day) Head Office on-site contact Adam Simmonds 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:.... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION---Help Desk Reference 28649079. Damaged tray 3 catchesMatthew advised that plastic catches on each side of the tray are damaged and tray would not stay closed. Please check.MS823LAP1SN: 406401001D9BCP: 75.94.0.51Matthew01772940559SLA 16.08.25 @ 11:30DDD 18.08.25 @ 11:30MK----INSTRUCTIONS-----Technical Notes -----Tech to investigate tray 3 catches broken.CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194718689	41X1658	MS82x SVC Tray 550-sheet				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194718691	41X1658	MS82x SVC Tray 550-sheet				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 16/08/2025

Date 16/08/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 5

Job # 4223496	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	16/08/2025 09:00 - 16/08/2025 17:00	Contact Name	4837 Penwortham Recruitment Ctr Manager	TESCO Stores Limited Liverpool Road Cash Office PRESTON PR1 9XE	
Activity	REPAIR	Contact Phone	01772940559		
Priority	8HR				
Ref 1	11803236				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 16/08/2025 11:30-----ASSET INFORMATION---ProductName: MS321dn High Volt DZ AT BA BE BG HR CZDeviceTagCustomer: Cash Office MS312SerialNumber: 460001631CR0XProductIdentifier: 3S0110Model: 4600-230Physical Location:</p> <p>---ACCOUNT INFORMATION---Onsite repair instructions: VIP AND MPS CUSTOMERFOR LEXMARK INTERNAL USE ONLY DO NOT SHARE WITH CUSTOMERSTORESLAP 2 Tesco123 (To be updated 09.04.2025)HEAD OFFICE & DC.....s ONLYPASSWORD/PIN : 1984Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17 :00.Including Public holidays (excluding Christmas Day) Head Office on-site contact Adam Simmonds 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:.... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference Proactive. 111.30 printhead error + 900.00 firmware errorsMatthew advised that Cash Office printer keeps coming up with printhead and firmware errors. Please checkMS321Cash OfficeSN: 460001631CR0XIP: 75.94.0.66Matthew01772940559 SLA 16.08.25 @ 11:30DDD 18.08.25 @ 11:30MK----INSTRUCTIONS-----Technical Notes -----DCN. @TECH: Please investigate 111.30 (The printhead failed during power on tests) & 900 FW errors</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194720100	60-MS321-TES	Lexmark Ms321 - Tesco Only				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194720101	60-MS321-TES	Lexmark Ms321 - Tesco Only				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4223464	Customer	Computacenter - Kingfisher			Job Address
SLA Window	15/08/2025 11:20 - 16/08/2025 17:00	Contact Name	KHALELL ASHRAF		B&Q B & Q WAREHOUSE NOVA SCOTIA RETAIL PARK BOLTON ROAD BLACKBURN BB2 3QP
Activity	TECH EXCHANGE	Contact Phone	441254678100		
Priority	ND 1700				
Ref 1	24462483				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01173POS02P Till number: 02 Peripheral make/model(Please copy and paste CI): ELO 15" TOUCHSCREEN Description of issue: Khalell Ashraf called reporting that till 02 colleague screen does not respond to touch. He says that this issue started yesterday Contact name/number: Khalell Ashraf/ +441254678100

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4223750	Customer	Vista Retail Support Limited		Job Address
SLA Window	15/08/2025 09:00 - 16/08/2025 17:00	Contact Name	.	MCDONALDS - NCR CATON ROAD LANCASTER LANCASHIRE LANCASTER LA1 3PE
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3373938			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3373938 Drive thru headset is damaged and needs replacing. Store number/ID: 1502 Direction of road (if motorway): N/A Drive Thru Access Hours: 0-24	***BACK DOOR SWAP ONLY*** MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19473206301	MCD-KIT-HSET-HS6200	KIT-HSET-HS6200				



Run Sheet

Daniel Hanson 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4223752	Customer	Verifone UK LTD		Job Address
SLA Window	15/08/2025 16:07 - 16/08/2025 18:00	Contact Name	JAMIE	PIZZA EXPRESS - 3255 - MANCHES UNIT C1
Activity	TECH EXCHANGE	Contact Phone	441612371811	1 PICCADILLY GARDENS MANCHESTER MANCHESTER M1 1RG
Priority	ND 1800			
Ref 1	G356333			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 31707284 Inbound Serial No. = 316-470-924 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3255 Login Pin = 3255 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2686100

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4223751	Customer	Vista Retail Support Limited		Job Address
SLA Window	15/08/2025 09:00 - 16/08/2025 17:00	Contact Name	.	MCDONALDS - NCR 100 ST HELENS LINKWAY ST HELENS MERSEYSIDE ST HELENS WA9 5DT
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3373367			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3373367: DT Till#20 - Printer - Not Printing	***BACK DOOR SWAP ONLY*** MCD-PRT-CT-S2000-RP Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19473205501	MCD-PRT-CT-S2000-RP	PTR-CTS2000S25UWH				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19473205701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

David Hargreaves 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4219857	Customer	Verifone UK LTD			Job Address		
SLA Window	11/08/2025 09:55 - 16/08/2025 18:00	Contact Name	CRAIG SNEESBY		STONEGATE - SEFTON ARMS - 3500 1-7 BALDWIN STREET ST. HELENS LANCASHIRE LANCASHIRE WA10 2RS		
Activity	TECH EXCHANGE	Contact Phone	01744 22065				
Priority	ND 1800						
Ref 1	G356094						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33564789 Inbound Serial No. = 331-031-587 IP Gateway = 10.83.65.222 Terminal IP Address = 10.83.65.195 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1402 Login Pin = 1402 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Notes = N/A Fault Category = OS Software / App Issue	MUST BE ATTENDED AT THE WEEKEND. DO NOT ATTEND MON - FRI If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2685670

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4223657	Customer	Computacenter - Kingfisher			Job Address
SLA Window	15/08/2025 14:15 - 16/08/2025 17:00	Contact Name		DANIEL MASON	SCREWFIX SCREWFIX UNIT 10 OLD HALL ROAD WIRRAL CH62 3NX
Activity	TECH EXCHANGE	Contact Phone		441513349472	
Priority	ND 1700				
Ref 1	24462762				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 04 IP ADDRESS: 10.68.172.144 PTID: 31532374 PED MODEL: PEDVX820 DUET SERIAL NUMBER: 326-752-607 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998 CONFIG RE-DOWNLOADED: No SOFTWARE RE-DOWNLOADED: No LOCATION OF THE DEVICE ON SITE: SFDUB3 - Bromborough Trade Counter PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): No FAULT DESCRIPTION: PDQ not working - not powering on at all CONTACT NAME/CONTACT NUMBER: +441513349472 Daniel Mason

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4223896	Customer	DieboldNixdorf_WIPRO			Job Address		
SLA Window	16/08/2025 08:00 - 16/08/2025 17:00	Contact Name	VIKI WARNOCK		WIPRO LIMITED WIPRO LIMITED		
Activity	COLLECTION	Contact Phone	-		TRAFFORD PEEL AVENUE THE TRAFF		
Priority	ND 1700				JL032 TRAFFORD		
Ref 1	132766721/ 194731390/ 958913502				MANCHESTER M17 8JL		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>***Access authorised TRAF732001 16/08 - 25/08**</p> <p>Please see KB0106284- PACT Lost Card Reader: 032 - Trafford (13/8) : Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202508141543 Web Logging: Locker: TF1-42-PED TPV Number (8 Digits): 15032042 Serial Number: 192587303461103311074257 Asset Number: PAN00096949 Model Ingenico 2500 Location: 032 - Trafford Issue: Lost Card Reader Incident INC6711716 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.</p>	INC6711716

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	4
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Job # 4223878	Customer	Vista Retail Support Limited		Job Address
SLA Window	15/08/2025 16:45 - 16/08/2025 17:00	Contact Name		MCDONALDS - NCR 260 LONDON ROAD HAZEL GROVE
Activity	TECH EXCHANGE	Contact Phone		STOCKPORT CHESHIRE STOCKPORT SK7 4RD
Priority	ND 1700			
Ref 1	3374186			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3374190 -DT - Headsets - Quail Pro 9 Digital Headset 3374186 DT - Headsets - Quail Pro 10 Digital Headset Store number/ID: 1274 Direction of road (if motorway): N/A Drive Thru Access Hours: 0-24 Store Access Hours: 0-24	Replace MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REA) DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19473332401	MCD-HSET-QUA	QUAIL HEADSET				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19473332601					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	4
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Job # 4223879	Customer	Vista Retail Support Limited		Job Address
SLA Window	15/08/2025 16:45 - 16/08/2025 17:00	Contact Name		MCDONALDS - NCR 260 LONDON ROAD HAZEL GROVE
Activity	TECH EXCHANGE	Contact Phone		STOCKPORT CHESHIRE STOCKPORT SK7 4RD
Priority	ND 1700			
Ref 1	3374190			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3374190 -DT - Headsets - Quail Pro 9 Digital Headset 3374186 DT - Headsets - Quail Pro 10 Digital Headset Store number/ID: 1274 Direction of road (if motorway): N/A Drive Thru Access Hours: 0-24 Store Access Hours: 0-24	Replace MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REA) DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19473332901	MCD-HSET-QUA	QUAIL HEADSET				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19473333101					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	4
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Job # 4223411	Customer	Computacenter - Kingfisher		Job Address
SLA Window	15/08/2025 11:00 - 16/08/2025 17:00	Contact Name	JULIE ROTHWELL	B&Q B & Q PLC ROUND HILL WAY BOLTON BL1 2SL
Activity	TECH EXCHANGE	Contact Phone	+441204365676	
Priority	ND 1700			
Ref 1	24462357			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01057POS20P Till number: 20 Peripheral make/model(Please copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Printer button stuck Contact name/number: Julie Rothwell +441204365676

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

John Paul Barron 16/08/2025

Date	16/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	4
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Job # 4223407	Customer	Computacenter - Kingfisher		Job Address
SLA Window	15/08/2025 10:52 - 16/08/2025 17:00	Contact Name	JULIE ROTHWELL	B&Q B & Q PLC ROUND HILL WAY BOLTON BL1 2SL
Activity	TECH EXCHANGE	Contact Phone	+441204365676	
Priority	ND 1700			
Ref 1	24462356			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01057POS84P Till number: 84 Peripheral make/model(Please copy and paste CI): TH250 RECEIPT PRINTER Description of issue: Bad print quality Contact name/number: Julie Rothwell +441204365676

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24462483	4223464	TECH EXCHANGE	B&Q, B & Q WAREHOUSE, NOVA SCOTIA RETAIL PARK, BOLTON ROAD, BLACKBURN, BB2 3QP	Daniel Hanson	15/08/2025 11:20 16/08/2025 17:00	16/08/2025	
Vista Retail Support Limited	19473206301	3373938	4223750	NON TECH EXCHANGE	MCDONALDS - NCR, CATON ROAD, LANCASTER, LANCASHIRE, LANCASTER, LA1 3PE	Daniel Hanson	15/08/2025 09:00 16/08/2025 17:00	16/08/2025	
Verifone UK LTD	(No Items)	G356333	4223752	TECH EXCHANGE	PIZZA EXPRESS - 3255 - MANCHES, UNIT C1, 1 PICCADILLY GARDENS, MANCHESTER, MANCHESTER, M1 1RG	Daniel Hanson	15/08/2025 16:07 16/08/2025 18:00	16/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194718689	11803235	4223408	REPAIR WITH PARTS	TESCO Stores Limited, Liverpool Road, Penwortham, Lancashire, PR1 9XE	Daniel Hanson	16/08/2025 09:00 16/08/2025 11:30	16/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	194720100	11803236	4223496	REPAIR	TESCO Stores Limited, Liverpool Road, Cash Office, PRESTON, PR1 9XE	Daniel Hanson	16/08/2025 09:00 16/08/2025 17:00	16/08/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24462762	4223657	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 10, OLD HALL ROAD, WIRRAL, CH62 3NX	David Hargreaves	15/08/2025 14:15 16/08/2025 17:00	16/08/2025	
DieboldNixdorf_WIPRO		132766721/ 194731390/ 958913502	4223896	COLLECTION	WIPRO LIMITED, WIPRO LIMITED, TRAFFORD PEEL AVENUE THE TRAFF, JL032 TRAFFORD, MANCHESTER, M17 8JL	David Hargreaves	16/08/2025 08:00 16/08/2025 17:00	16/08/2025	
Verifone UK LTD	(No Items)	G356094	4219857	TECH EXCHANGE	STONEGATE - SEFTON ARMS - 3500, 1-7 BALDWIN STREET, ST. HELENS, LANCASHIRE, LANCASHIRE, WA10 2RS	David Hargreaves	11/08/2025 09:55 16/08/2025 18:00	16/08/2025	
Vista Retail Support Limited	19473205501	3373367	4223751	NON TECH EXCHANGE	MCDONALDS - NCR, 100 ST HELENS LINKWAY, ST HELENS, MERSEYSIDE, ST HELENS, WA9 5DT	David Hargreaves	15/08/2025 09:00 16/08/2025 17:00	16/08/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24462357	4223411	TECH EXCHANGE	B&Q, B & Q PLC, ROUND HILL WAY, BOLTON, BL1 2SL	John Paul Barron	15/08/2025 11:00 16/08/2025 17:00	16/08/2025	
Computacenter - Kingfisher	(No Items)	24462356	4223407	TECH EXCHANGE	B&Q, B & Q PLC, ROUND HILL WAY, BOLTON, BL1 2SL	John Paul Barron	15/08/2025 10:52 16/08/2025 17:00	16/08/2025	
Vista Retail Support Limited	19473332401	3374186	4223878	TECH EXCHANGE	MCDONALDS - NCR, 260 LONDON ROAD HAZEL GROVE, STOCKPORT, CHESHIRE, STOCKPORT, SK7 4RD	John Paul Barron	15/08/2025 16:45 16/08/2025 17:00	16/08/2025	
Vista Retail Support Limited	19473332901	3374190	4223879	TECH EXCHANGE	MCDONALDS - NCR, 260 LONDON ROAD HAZEL GROVE, STOCKPORT, CHESHIRE, STOCKPORT, SK7 4RD	John Paul Barron	15/08/2025 16:45 16/08/2025 17:00	16/08/2025	