



Run Sheet

Stephen Fitton 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4075504	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 17:00	Contact Name	Tobias Löfgren	H&M Shiftstore H&M GB0923: H&M Liverpool Edge Lane Liverpool L13 1EW
Activity	PROJECT	Contact Phone	+46705778508	
Priority	ND 1700			
Ref 1	C002551779			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE href="https://selfoss.gpmo.me/CMN_Hub/GetContent.aspx?Type=AHAttachment&GUID=2aaabd-7fe8-4790-ac7e-da0bb229a7e7">*CLICK	<p>Please visit store on 6/2 at 10am to replace POS scanner on till 03. LSP needs to bring back the old scanner with them. Scanner replacement instructions is provided. Scanner ETA: 4/2</p> <p>Tech should bring laptop for scanner configuration</p> <p>Call the store beforehand to arrange a suitable TIME for a visit. Call FJ SDA when onsite SD ticket ref: INC16803536</p> <p>Remarks: COSIS - 01 scanner replacement Please send 1 x tech on 06/02 at 10am tech should bring laptop to configure scanner Please share engineer details See additional information</p>

Job Notes

In Items

Engineer Closure Notes	On Site Time	Off Site Time



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Job # 4085561	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/02/2025 16:25 - 06/02/2025 17:00	Contact Name	JANET BENNETT	LAING O'ROURKE SITE OFFICE THE EDWARDS BUILDING, DAULBY STREET LIVERPOOL L3 5AG
Activity	CHAIR INSTALL	Contact Phone	01512334325	
Priority	ND 1700			
Ref 1	DEL1532708			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
****RFD****Please call 1 hour before arrival.Customer Ref / PO: 3500514864Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809745401	100093164	P-Sit High Back - 3 Lever Seat				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4085024	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/02/2025 07:20 - 06/02/2025 17:00	Contact Name	LAURA HASTED		H M REVENUE & CUSTOMS 31 WATER STREET INDIA BUILDINGS LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	443000568729		
Priority	ND 1700				
Ref 1	DEL1530549				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000249463Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806410701	100137984	Positiv Plus High No Neck No A				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Date	06/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4085325	Customer	Fujitsu Services Limited - Vodafone - ME			Job Address
SLA Window	05/02/2025 12:48 - 06/02/2025 20:00	Contact Name	Bury 5 The Mall 60296		VODAFONE RETAIL LTD Bury 5 The Mall, 5 The Mall, Mill Gate Shopping Centre, Bury Lancashire Lancashire BL9 0QQ
Activity	TECH EXCHANGE	Contact Phone	07717512325		
Priority	ND 1900				
Ref 1	C5303192				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 06/02/2025 20:00 SLA: ND 06/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPLEX35S5701 x 1	Problem: [ME] [Printer] Lexmark MX410 Back Office MFP ENGINEER MUST OBTAIN PORT UNLOCK REFERENCE FROM FIXED LINE SERVICES AND PROVIDE TO VODAFONE DESK Root Cause: Unknown Action: Lexmark MX410 Back Office MFP must call vodafone fixed line services to unlock port - 0800 9755115 Option 3 - REQUESTUNLOCK AS PRIORITY 1 WITH FLS Test: IN USE URL: Call history:: ##### Call 5303192 Problem Web Service qws_uk Wed 05 Feb 2025 12:36:35 A+C+P agent.loginnname=qws_uk equipment.assettag=VFDGB000000VI514TA23 contract.pkey=23219 call.poms=1 call.zip=BL9 0QQ call.address=Bury 5 The Mall 5 The Mall Mill Gate Shopping Centre Bury call.city=Lancashire call.customerid=INC16932583 call.problem=RET60296 - Multi Functional Printer - Load Paper tray call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/Multifunction Printer call.priority=2-Medium call.datereported=2/5/2025 1:36:12 PM ##### Call 5303192 Problem Web Service qws_uk Wed 05 Feb 2025 12:36:35 ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808292101	_VPLEX35S5701	PTR:MX410DE	701556LM0TGV3			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4085660	Customer	POSTURITE LIMITED		Job Address	
SLA Window	05/02/2025 18:55 - 06/02/2025 17:00	Contact Name	DANIELLE SMITH	DANIELLE SMITH 38 CHESTER ROAD TYLDESLEY MANCHESTER M29 8PT	
Activity	DESK INSTALL	Contact Phone	07821138885		
Priority	ND 1700				
Ref 1	DEL1531523				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
<p>***RFD***Please call 1 hour before arrival.Customer Ref / PO: FFCGItems on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Daniel Hanson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Run Sheet

Daniel Hanson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4082826	Customer	Herbert Retail Limited			Job Address
SLA Window	03/02/2025 09:35 - 06/02/2025 17:00	Contact Name	STORE MANAGER		TESCO STORES LTD TESCO STORES LTD UNIT 60 ELLESmere SHOPPING CENTRE MANCHESTER M28 3BT
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 6017				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
DELIVER TO STORE MANAGER	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788406901						
18788406902						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Daniel Hanson 06/02/2025

Date 06/02/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 12

Job # 4085578	Customer	Computacenter Limited		Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 17:00	Contact Name	Sharon Moores	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447747561228	11 BORCHARDT DRIVE 11 BORCHARDT DRIVE M27 4FN
Priority	ND 1700			
Ref 1	24237062			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>RSG-VA Contact Name - Sharon Moores Contact Number - 07747561228 Locaon - 11 BORCHARDT DRIVE PENDLEBURY MANCHESTER M27 4FN - Heritage - Dice - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes -</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808426101	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18808426301	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes

Customer Print	
Customer Signature	



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Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4085227	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 10:18	Contact Name	6646 SALFORD Duty manager	TESCO Stores Limited Pendleton Way Land of former St Jam Deliver to Customer Service Desk Salford M6 5JG
Activity	REPAIR WITH PARTS	Contact Phone	01916939796	
Priority	8HR			
Ref 1	11593044			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 06/02/2025 10:18-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 8 MS811SerialNumber: 40635C6605WWRProductIdentifier: 40G0230Model: 4063-430Physical Location: Deliver to Customer Services Desk</p> <p>---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27086547. As per hardware specialist Keith Hindly please swap device out using Tesco goldstock. Labels out of alignment. We have checked an changed margins to no avail; Tray 2 and Tray 3 are printing out of alignment. The bar code is slipping onto the label below Prints jobs for SEL's are coming out to high or to low. When top margin is amended it then throws off a different SEL in the opposite direction to amendment. Spoke with HWS and amended all settings to no avail. Swapped out fuser no change. Ran memory erase no change. Swapped out controller no change. HWS Keith advised machine to be swapped outShop floorLAP8MS811Sn: 40635C6605WWRAAddress: 84.211.0.58Contact Name: JonathanContact Number (Mobile): 07710403848---INSTRUCTIONS-----Technical Notes -----DCN. @TECH: Please replace printer & configure to spec. Trays as precaution only.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4085394	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	05/02/2025 14:01 - 06/02/2025 16:30	Contact Name	TOBY.A.MAIN@HSBC.COM		COMPUTACENTER HSBC 2-4 ST ANN'S SQUARE GREATER MANCHESTER MANCHESTER M2 7HD
Activity	TECH EXCHANGE	Contact Phone	073598559480		
Priority	ND 1600				
Ref 1	INC48761889				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808784401						

Returned Items



Run Sheet

Daniel Hanson 06/02/2025

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Job # 4085547	Customer	Secure Retail Limited		Job Address
SLA Window	05/02/2025 16:13 - 06/02/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMA MANCHESTER PRINTWORKS
Activity	TECH EXCHANGE	Contact Phone	0161 839 5916	WAGAMAMA MANCHESTER PRINTWORKS
Priority	ND 1700			1 THE PRINTWORKS CORPORATION STREET MANCHESTER M4 2BS
Ref 1	00053327			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange 321-003-053

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809679501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



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Daniel Hanson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4084683	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 17:00	Contact Name	SIOBHAN.M.GALL@HSBC.COM		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE LANDMARK ST PETERS SQUARE MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	7747206120		
Priority	ND 1600				
Ref 1	INC48742234r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4085574	Customer	Computacenter - KPMG		Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 17:00	Contact Name	Onyeka Obidiegwu	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07593783054	
Priority	ND 1700			
Ref 1	24237251			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Onyeka 07593783054 Asset task number: K134107 1 St Peters Square Mancster M2 3AE	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808766601	4615382	Apple iPhone 12 - Black 64GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18808766601	4615382	Apple iPhone 12 - Black 64GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4085201	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	05/02/2025 10:47 - 06/02/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5303158			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 06/02/2025 20:00 SLA: ND 06/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5303158 Problem Web Service qws_uk Wed 05 Feb 2025 10:19:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC16933341 call.problem=NLC9653 Manchester Piccadilly 20042761 PED - Blank screen NLC 9653 Site Manc call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=2/5/2025 11:18:28 AM ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807664501	_NRMIIUM020DE	VR2P:M020 NORTHERN MOBILE LIVE	02000303002020042917			
18807664901	_SXASSET-LABEL	SXASSET-LABELSV2				



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Daniel Hanson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4085541	Customer	Verifone UK LTD		Job Address
SLA Window	05/02/2025 16:12 - 06/02/2025 16:00	Contact Name	ANNA JEYGO	STONEGATE - 7024076 BEECH INN
Activity	TECH EXCHANGE	Contact Phone	01618629743	72 BEECH ROAD 72 BEECH ROAD MANCHESTER M21 9EG
Priority	Timed			
Ref 1	G348432			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 29964362 Inbound Serial No. = 321-067-916 IP Gateway = 10.83.107.158 Terminal IP Address = 10.83.107.131 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1660 Login Pin = 1660 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665779

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809673901	R-Vx680 WiFi-03.70X068099BD		314-385-189			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18809674101	R-Vx680 WiFi-03.70X068099BD		314-385-189			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Daniel Hanson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4085538	Customer	Verifone UK LTD		Job Address
SLA Window	05/02/2025 16:12 - 06/02/2025 18:00	Contact Name	SAM RAWLINSON	STONEGATE - METROPOLITAN WEST
Activity	TECH EXCHANGE	Contact Phone	+44(0)161445314	2 LAPWING LANE 2 LAPWING LANE M20 2WS
Priority	ND 1800			
Ref 1	G348433			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33148036 Inbound Serial No. = 330-507-925 IP Gateway = 10.83.108.30 Terminal IP Address = 10.83.108.18 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1664 Login Pin = 1664 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes = Fault Category =Terminal Will Not Switch On	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665782

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809673501	R-Vx680 WiFi-03.70X68099BD		330-503-214			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18809673701	R-Vx680 WiFi-03.70X68099BD		330-503-214			



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Daniel Hanson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4085596	Customer	Computacenter - BASF		Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 17:00	Contact Name	Gareth David Taylor	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00447766155707	
Priority	ND 1700			
Ref 1	24237783			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only small notebook laptop contact 07766155707	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808855001	4376162	BASF:HP EliteB 830 G8,G_UK_71				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4085659	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/02/2025 18:54 - 06/02/2025 17:00	Contact Name	JANET BENNETT		JANET BENNETT 1 UNICORN ROAD LIVERPOOL L11 4TE
Activity	CHAIR INSTALL	Contact Phone	01512334325		
Priority	ND 1700				
Ref 1	DEL1532703				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RFDPlease call 1 hour before arrival.Customer Ref / PO: 3500514710Items on order:9877011 - KEYBOARDS - Piano II Ke	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18810273001	9794002BLA	P-Sit High Back - 3 Lever Seat				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18810273201	9794002BLA	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4085753	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/02/2025 19:48 - 06/02/2025 17:00	Contact Name	SAMANTHA ATKINSON		SAMANTHA ATKINSON 57 FOREFIELD LANE, CROSBY L23 9TQ
Activity	CHAIR SP INSTALL	Contact Phone	07833497668		
Priority	ND 1700				
Ref 1	DEL1533563				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
****RFD*****Please call 1 hour before arrival.Customer Ref / PO: HME723386Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18810432601	5217851	EPOS ADAPT 230 Bluetooth Mono				
18810432602	9787601BLA	Positiv Plus High Back No Neck				
18810432603	100017210	Philips 24" B Line Monitor				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18810432801	9787601BLA	Positiv Plus High Back No Neck				
18810432901	100017210	Philips 24" B Line Monitor				
18810433101	5217851	EPOS ADAPT 230 Bluetooth Mono				



Run Sheet

Nadeem Saleem 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4085120	Customer	POSTURITE LIMITED			Job Address		
SLA Window	05/02/2025 09:48 - 06/02/2025 17:00	Contact Name	HAZEL STEWART		HAZEL STEWART 45 BUSH LANE FRECKLETON PRESTON PR4 1SB		
Activity	CHAIR INSTALL	Contact Phone	03300477568				
Priority	ND 1700						
Ref 1	DEL1531506						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000271478 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807375401	9787602BLA	Positiv Plus High Back With Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18807375601	9787602BLA	Positiv Plus High Back With Ne				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4085029	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/02/2025 07:27 - 06/02/2025 17:00	Contact Name	KIM BELL		KIM BELL 5 HADLEIGH GREEN LOSTOCK BOLTON BL6 4EB
Activity	DESK SP INSTALL	Contact Phone	07850945885		
Priority	ND 1700				
Ref 1	DEL1528943				
Ref 2					
No. of Parts	6				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PST0158438 PSJ0219713Items on order:100138710 - OFFCHAIR - Adapt 532	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items



Run Sheet
Nadeem Saleem 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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In Items for Job # 4085029 page 1 of 1



Run Sheet
Nadeem Saleem 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Returned Items for Job # 4085029 page 1 of 1



Run Sheet

Nadeem Saleem 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4084997	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/02/2025 06:33 - 06/02/2025 17:00	Contact Name	DANIEL HESKETH		DANIEL HESKETH 43 BODMIN ROAD ASTLEY, TYLDESLEY MANCHESTER M29 7EZ
Activity	CHAIR INSTALL	Contact Phone	07907576427		
Priority	ND 1700				
Ref 1	DEL1531709				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Room is on the 1st floor so chair needs taking up stairs *** Please call 1 hour before arrival.Customer Ref / PO: P1351484Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806302301	9784311BLA	Positiv ME 300, Lumbar, Height				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

David Ranson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4084576	Customer	POSTURITE LIMITED		Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 13:00	Contact Name	NICOLA IBELL	DEFENCE ELECTRONICS & COMPONEN
Activity	CHAIR INSTALL	Contact Phone	01244847623	WELSH ROAD SEALAND DEESIDE CH5 2LS
Priority	ND 1700			
Ref 1	DEL1529815			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>***PRE-SITE ACCESS HAS BEEN BOOKED WITH CUSTOMER- ALL DOCUMENTS SENT TECH MUST PROVIDE PHOTO ID ** Customer Instructions: The delivery driver will need a form of ID and vehicle registration sent in advance . If the chair is being assembled we will need risk and method statement plus liability insurance. If it is just a demonstration on how to use the chair or just being delivered we won't need that information. *** P</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18777872201	100121335	Positiv ME600 Chair (Square Ba				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18777872401	100121335	Positiv ME600 Chair (Square Ba				



Run Sheet

David Ranson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4085239	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	05/02/2025 11:37 - 06/02/2025 17:00	Contact Name	RUSSELL WHITNEY	MORRISONS MANUFACTORY MORRISONS MANUFACTORY WHARTON ROAD WINSFORD CW7 3BB
Activity	TECH EXCHANGE	Contact Phone	07368391128	
Priority	ND 1700			
Ref 1	REQ000010696904			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Install Desktop and Monitor on site	please contact site and also install the monitor / desktop.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807890501						
18807890502						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4085288	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 17:00	Contact Name	Emily Jones	KINGFISHER INFORMATION TECHNOLOGY (Plot 2B Beam Heath Way Plot 2B Beam Heath Way CW5 6PQ
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	24222608			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
TILL NUMBER: 04 IP ADDRESS: 10.66.142.144 PTID: 30756745 PED MOL: VX820 duet SERIAL NUMBER: 329-251-496 CURRENT DOWNLOAD VERSION ONEBCOM: V03.52.01.99998 CONTACT NAME/CONTACT NUMBER: Emily Jones/ 0127	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806873501	4601613	KING:B&Q:VX820 PED				



Run Sheet

David Ranson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4084996	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/02/2025 06:33 - 06/02/2025 17:00	Contact Name		RACHEL NIXON	NETWORK RAIL 46 LEAMAN ROAD HASLINGTON CREWE CW1 5AD
Activity	CHAIR INSTALL	Contact Phone		07730329536	
Priority	ND 1700				
Ref 1	DEL1529886				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 5980304Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806301201	9900004	Homeworker Plus Ergonomic Chai				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4085386	Customer	Computacenter - TSB		Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 17:00	Contact Name	SHONA SPARKS	TSB SABADELL (0081059102) 8 ROSEVILLE DRIVE Congleton CW12 3LU
Activity	NON TECH EXCHANGE	Contact Phone	07813341965	
Priority	ND 1700			
Ref 1	24235636			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Contact number 07813341965 ASSET number JH6J7D3 SWAP	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4085015	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/02/2025 07:13 - 06/02/2025 17:00	Contact Name	GEMMA-LYN KING	GEMMA-LYN KING 101 VICTORIA STREET CHADDERTON OLDHAM OL9 0HL
Activity	CHAIR INSTALL	Contact Phone	07715166050	
Priority	ND 1700			
Ref 1	DEL1531051			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: N/A *** Please call 1 hour before arrival.Customer Ref / PO: P110-7065783Items on order:1401110 - LAPSTAND - Slim Cool La	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806383701	9787561BLA	Positiv Plus Med Small No Nec				



Run Sheet

Asif Alam 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4082809	Customer	Herbert Retail Limited			Job Address
SLA Window	03/02/2025 09:25 - 06/02/2025 17:00	Contact Name	STORE MANAGER		TESCO STORES LTD TESCO STORES LTD HIBEL ROAD MACCLESFIELD SK10 2AB
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 2876				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
DELIVER TO STORE MANAGER	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788278601						
18788278602						



Run Sheet

Asif Alam 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4080345	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	30/01/2025 07:45 - 06/02/2025 17:00	Contact Name	JOSIE WRIGHT		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447827843820		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	PAR0206259				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773168301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18773168501						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Asif Alam 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4080549	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/01/2025 11:22 - 06/02/2025 17:00	Contact Name	KERRIE BARLOW	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0206538			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18774382201						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Asif Alam 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4084333	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	04/02/2025 13:50 - 06/02/2025 17:00	Contact Name	NAIDENE SAMUEL		ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447384918227		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	PAR0209784				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18803195201						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18803195401						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Asif Alam 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4085248	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/02/2025 11:54 - 06/02/2025 17:00	Contact Name	MELISSA HAMLET	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0210944			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807982901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4080340	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/01/2025 07:39 - 06/02/2025 17:00	Contact Name	GOPIKA NAIR	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0206254			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773128801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18773129001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4081451	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/01/2025 09:25 - 06/02/2025 17:00	Contact Name	LOUISE SHERIDAN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447771843937	
Priority	ND 1700			
Ref 1	PAR0207321			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Refresh	<p>Device to be collected from user: PF22WS3J - Lenovo 20UAS4D100 Lenovo 20UAS4D100 - Lenovo ThinkPad X1 Carbon Gen 8 - 000000000004563211</p> <p>Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847</p> <p>Please note this is an AstraZeneca Refresh If the user does not have the device available for collection please deliver the new device. Please update POD as Delivered but failed Collection the collection of the old device will be arranged at another date</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18778506301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18778506501						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4081498	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/01/2025 10:24 - 06/02/2025 17:00	Contact Name	CHRISTOPHER PARSONS	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0207398			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Refresh	<p>Device to be collected from user: PC1Q6H6M - Lenovo 20T1S36J00 Lenovo 20T1S36J00 - Lenovo ThinkPad T14s Gen 1 - 000000000004563182</p> <p>Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847</p> <p>Please note this is an AstraZeneca Refresh If the user does not have the device available for collection please deliver the new device. Please update POD as Delivered but failed Collection the collection of the old device will be arranged at another date</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18779620201						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18779620501						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4085097	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/02/2025 09:15 - 06/02/2025 17:00	Contact Name	RACHEL HULMES	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0210715			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Swap	<p>Device to be sent to end user:Lenovo AZ:GB-SWAP_Len TP T14s G4 AMD R5 - AZ:GB-SWAP_Len TP T14s G4 AMD R5 - 000000000004578300 Device to be collected from end user:GM0R45CP - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5</p> <p>User has to handover old device in order to receive new device. If old device is not available or user refuses to handover please fail a call and do not handover the new device</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807106501						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18807106701					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Asif Alam 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4085263	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	05/02/2025 12:16 - 06/02/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO STORES LTD TESCO STORES LTD KILN CROFT LANE HANDFORTH WILMSLOW SK9 3PA
Activity	PROJECT	Contact Phone	StoreDutyManage	
Priority	ND 1700			
Ref 1	Handforth Extra			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Server build and ship to Tesco store	Server build and ship to Tesco store

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4085463	Customer	Computacenter - Kingfisher			Job Address
SLA Window	05/02/2025 14:58 - 06/02/2025 17:00	Contact Name	JOEL CLARKE		B&Q B & Q PLC FRITH STREET WIGAN WN5 0XN
Activity	TECH EXCHANGE	Contact Phone	01942 821567		
Priority	ND 1700				
Ref 1	24237891				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	KINGFISHER Till hostname: GBBQ01207SCO83P Till number: 83 What element of the till is impacted?: PED CARD ACCEPTANCE ISSUE? Yes Card insert/Chip & Pin working? N Contactless payments working? N Peripheral make/model(Please copy and paste CI): PED VERIFONE P400 PED serial number: 806-475-505 PED ID (Shown on the back): 38018724 What screen is showing on the PED: "Waiting for merchant login" error

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4085373	Customer	HCL Barclays			Job Address
SLA Window	06/02/2025 08:00 - 06/02/2025 12:00	Contact Name	MARK FOULDER		BARCLAYS BANK PLC BARCLAYS BANK PLC 265-267 LORD STREET SOUTHPORT PR8 1PD
Activity	COLLECTION	Contact Phone	07384438292		
Priority	Priority MC				
Ref 1	TASK2599099				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Peripheral collection - Please use large box	Keyboards: 2 Docking Stations: 4

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788717801	HCL Large box	Carton box 610 x 457 x 457mm	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4085330	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	05/02/2025 13:04 - 06/02/2025 17:00	Contact Name	DEBBIE FISHER	NATWEST NATWEST 130 LORD STREET SOUTHPORT PR9 0AE
Activity	COLLECTION	Contact Phone	07575 950423	
Priority	ND 1700			
Ref 1	42252			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
To collect 8 x items with 3 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4085464	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	05/02/2025 14:59 - 06/02/2025 14:30	Contact Name	Chris		O2 BLACKPOOL 0022 HOUNDSHILL SHOPPING CENTRE BLACKPOOL FY1 4HU
Activity	TECH EXCHANGE	Contact Phone	01253 621717		
Priority	8HR				
Ref 1	C5303214				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
8HR 06/02/2025 14:30 SLA: 8HR 06/02/2025 14:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= HEPE190I x 1	Problem: [TC] Monitor HP 19 TFT with stand Root Cause: UNKNOWN Action: Engineer to confirm fault and if necessary replace with 19 TFT monitor and setup as required. This monitor may suppliedas an upgrade to some end of life monitors on site. Test: Engineer or User to test URL: Call history: ##### Call 5303214 Problem Web Service qws_uk Wed 05 Feb 2025 14:55:12 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0022TZZ2 contract.pkey=23245 call.poms=1 call.customerid=INC000006943457 call.problem=HW - 0022 - 03- HP E190i replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/MON19VGA call.priority=3-High call.datereported=2/5/2025 2:55:09 PM ##### Call 5303214 Problem Web Service qws_uk Wed 05 Feb 2025 14:55:12 A+C+P SITE OPENING TIMES [Blackpool] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809192001	HEPE190I	LCD:19:4:3:W/POWER CBL				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18809192101	HEPE190I	LCD:19:4:3:W/POWER CBL				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4085543	Customer	Verifone UK LTD		Job Address
SLA Window	05/02/2025 16:12 - 06/02/2025 16:00	Contact Name	MANAGER	STONEGATE - WALKABOUT, BLACKPO
Activity	TECH EXCHANGE	Contact Phone	01253 749132	1-9 QUEEN STREET 1-9 QUEEN STREET LANCASHIRE FY1 1NL
Priority	Timed			
Ref 1	G348430			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33148414 Inbound Serial No. = 330-508-292 IP Gateway = 10.83.8.126 Terminal IP Address = 10.83.8.109 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1853 Login Pin = 1853 Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 02:00 Purchase Pin = Notes = Fault Category =Terminal Will Not Charge	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665780

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809674401	R-Vx680 WiFi-03.70X68099BD		314-554-789			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18809674601	R-Vx680 WiFi-03.70X68099BD		314-554-789			



Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4085472	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	05/02/2025 15:09 - 06/02/2025 13:00	Contact Name	RIZWAN MAHMOOD	ROSEHILL SERVICE STATION ROSEHILL SERVICE STATION HIGHER AUDLEY STREET BLACKBURN BB1 1JB
Activity	TECH EXCHANGE	Contact Phone	01254692122	
Priority	4HR			
Ref 1	02162726			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33395396//79123/T3	<p>Case Number: 02162726</p> <p>Swap type: Swap Required</p> <p>Swap reason: Quantum/ Key Issues</p> <p>Device Type: PP1</p> <p>TID Number: 33395396</p> <p>Serial Number:</p> <p>Site ID: 79123</p> <p>Description: ref case 02162720</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4085331	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/02/2025 13:05 - 06/02/2025 17:00	Contact Name	ASIM SIDDIQUE	ASIM SIDDIQUE 12 BROOKHOUSE GARDENS BLACKBURN BB1 6PJ
Activity	DESK SP INSTALL	Contact Phone	07563093258	
Priority	ND 1700			
Ref 1	DEL1536276			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PCOGItems on order:9787621BLA - OFFCHAIR - Positiv P</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. BB1 6PJ>Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4083089	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	03/02/2025 12:40 - 06/02/2025 18:00	Contact Name	SYED ALI	11 RENSHAW STREET 11 RENSHAW STREET BURNLEY LANCASHIRE BB10 1SX
Activity	NON TECH EXCHANGE	Contact Phone	07969281931	
Priority	ND 1800			
Ref 1	5302806 / INC8683497			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Moazam.Ali@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18789542001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4085404	Customer	CONSILLION(UK) LIMITED		Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 17:00	Contact Name	POSTMASTER	POST OFFICE POST OFFICE 9 FRANK STREET BARNOLDSWICK BB18 5AE
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	SC504382			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Note counter replacement	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18766426101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18766426301						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Ryan Owen 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4085256	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	06/02/2025 08:00 - 06/02/2025 12:00	Contact Name	MANAGER	T&S LATE SHOP T&S LATE SHOP 56 BOWNES AVENUE WARRINGTON WA2 9NQ
Activity	TECH EXCHANGE	Contact Phone	01925983230	
Priority	Priority MC			
Ref 1	02160999			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37595031//02160999//PP MINI	Swap reason: Hardware damage

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4085312	Customer	TCS VIRGIN MEDIA 02		Job Address
SLA Window	05/02/2025 12:37 - 06/02/2025 17:00	Contact Name	KEVIN DAVIES	O2 O2 UNIT 16 GREEN OAKS SHOPPING CENTRE WIDNES WA8 6UB
Activity	TECH EXCHANGE	Contact Phone	01512579922	
Priority	ND 1700			
Ref 1	INC000006941321			
Ref 2	01HW19060/411			
No. of Parts	1			

Instructions 1	Instructions 2
best parking access is Morrisons (2hrs free)	<p>Store is staffed from 8:45 - 5:45 Mon to Sat 9:30 - 4:15 Sun best parking access is Morrisons (2hrs free) if a longer visit is required the opposite side of Morrisons car park is a Euro Car Park and we can give the registration to the centre managers to allow free parking</p> <p>Please configure the following IP4 details:-</p> <p>IP: 10.225.183.76 MASK: 255.255.255.192 GW:10.225.183.65</p> <p>Any issues please call 07599 976917</p> <p>Replacement is different from stores current they will need to procure the consumables</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808231201	P10386958-MNT	LASERJET PRO M404DN PRINTER	PHCL316899			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18808231401	P10386958-MNT	LASERJET PRO M404DN PRINTER	PHCL316899	PHCL316899		



Run Sheet

Ryan Owen 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4085626	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	06/02/2025 09:00 - 06/02/2025 17:00	Contact Name	GB0767 HANDM	H&M Liverpool UNIT 8B, New Mersey Retail park, Speke Road Liverpool L24 8QB
Activity	MANPOWER	Contact Phone	01513311270	
Priority	ND 1900			
Ref 1	C002552959			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Call Problem: Device: SCO Till#02 Action: Please investigate issue with touch screen and try to swap the cable and screen with other till</p> <p>*** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 ***</p> <p>If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4085535	Customer	Verifone UK LTD		Job Address
SLA Window	05/02/2025 16:12 - 06/02/2025 16:00	Contact Name	GREG RIDLEY	STONEGATE - JOHN BRODIE - 3100 UNIT 1 194-196 ALLERTON ROAD MOSSLEY HILL UNIT 1 194-196 ALLERTON ROAD M MERSEYSIDE L18 5HU
Activity	TECH EXCHANGE	Contact Phone	07398190094	
Priority	Timed			
Ref 1	G348445			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 30641505 Inbound Serial No. = 314-317-386 IP Gateway = 10.83.72.254 Terminal IP Address = 10.83.72.226 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1593 Login Pin = 1593 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 22:30 Purchase Pin = Notes = Fault Category =Faulty Keypad	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665812

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809670501	R-Vx680 WiFi-03.70X68099BD		318-055-514			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4085197	Customer	Secure Retail Limited		Job Address
SLA Window	05/02/2025 10:45 - 06/02/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMA LIVERPOOL ONE WAGAMAMA LIVERPOOL ONE UNIT P10 14 PARADISE STREET LIVERPOOL L1 8JF
Activity	TECH EXCHANGE	Contact Phone	0151 707 2762	
Priority	ND 1700			
Ref 1	00053309			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange 314-354-261

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807651101						

Returned Items



Run Sheet

Ryan Owen 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4085222	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address		
SLA Window	05/02/2025 11:13 - 06/02/2025 20:00	Contact Name	FORMBY NLC2354 MER STATION		MERSEYRAIL Kirklake Road Formby		
Activity	TECH EXCHANGE	Contact Phone	0151 955 2425		MERSEYSIDE Liverpool L37 2JF		
Priority	ND 1900						
Ref 1	C5303173						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 06/02/2025 20:00 SLA: ND 06/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIIUM020-CRAD03 x 1	Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history: ##### Call 5303173 Problem Web Service qws_uk Wed 05 Feb 2025 11:13:05 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4048TA23 contract.pkey=23200 call.poms=1 call.zip=L37 2JF call.address=Kirklake Road Formby call.city=Liverpool call.customerid=INC16924777 call.problem=NLC2354 Formby Window 30 Site cant get the PED out of the cradle NLC 2354 Si call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=2/5/2025 12:12:31 PM ##### Call 5303173 Problem Web Service qws_uk Wed 05 Feb 2025 11:13:05 A+C+P *** Ticket Reopened...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807770301	_SXMIIUM020-CRAD03	A0013:CRAD03 DESKTOP				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4085150	Customer	Fujitsu Services Limited - KFC		Job Address
SLA Window	05/02/2025 10:10 - 06/02/2025 16:00	Contact Name	KFC Beacon62	Beacon62 Cronton Rd / Coppice Lane Knowsley Liverpool L36 6AD
Activity	TECH EXCHANGE	Contact Phone	+441514331157	
Priority	ND 1800			
Ref 1	C5303126			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 06/02/2025 16:00 SLA: ND 06/02/2025 16:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KCQSRKP-7500 x 1	Problem: [TC] [TC] KEYPAD Bump Bar for Fusion KVS site only (QSR system) TECH COURIER Root Cause: Unknown Action: Eng to check/replace KEYPAD Bump Bar for xceed controller Fusion KVS sites only (QSR system). To be used on both oneolder KP-4000 (PS/2) and a newer more common KP-7500 (USB). ** Mandatory Engineer must record Serial No In and Out ***TECH COURIER Test: Site to use ok URL: Call history:: the bump bar for the moh screen (Chicken DT prep screen) will not scroll though any of the orders

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807454201	_KCQSRKP-7500	SEN:KEYPAD	47-002783			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
Job # 4085108		Customer		HCL Barclays		Job Address	
SLA Window		05/02/2025 09:31 - 06/02/2025 17:00		Contact Name	GARY SHANNON	1 FIRMAN CLOSE 1 FIRMAN CLOSE GREAT SANKEY WARRINGTON WA5 8XU	
Activity		COLLECTION		Contact Phone	07736932597		
Priority		ND 1600					
Ref 1		TASK2602952					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Monitor collection - please use large box				None entered			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
18807203201	HCL Large box	Carton box 610 x 457 x 457mm					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
18807203401	HCL Large box	Carton box 610 x 457 x 457mm					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Olayiwola Olanrewaju 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
Job # 4085113		Customer		HCL Barclays		Job Address	
SLA Window		05/02/2025 09:39 - 06/02/2025 17:00		Contact Name	GARY SHANNON	1 FIRMAN CLOSE 1 FIRMAN CLOSE GREAT SANKEY WARRINGTON WA5 8XU	
Activity		COLLECTION		Contact Phone	07736932597		
Priority		ND 1600					
Ref 1		TASK2602951					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
peripherals collection - please use large box				Keyboards: 1 Mice: 1 Docking Stations: 0 VPN/ RSA Tokens: 0 Cables: No			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
18807271901	HCL Large box	Carton box 610 x 457 x 457mm					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
18807272101	HCL Large box	Carton box 610 x 457 x 457mm					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Olayiwola Olanrewaju 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4085116	Customer	HCL Barclays		Job Address
SLA Window	05/02/2025 09:43 - 06/02/2025 17:00	Contact Name	GARY SHANNON	1 FIRMAN CLOSE 1 FIRMAN CLOSE GREAT SANKEY WARRINGTON WA5 8XU
Activity	IMAC COLLECTION	Contact Phone	07736932597	
Priority	ND 1600			
Ref 1	TASK2582047			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop collection - Please use Tote	Existing Serial Number or Asset Tag: BB30522290 8CXMN34 Existing Machine Hostname: BDSPUKL30522290 User current device: Dell Inc. Precision Mobile Workstation 5680

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807300001	HCL Tote	HCL Tote				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18807300201	HCL Tote	HCL Tote				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Olayiwola Olanrewaju 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4084171	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	04/02/2025 12:15 - 06/02/2025 17:00	Contact Name	RAQUEL GREVESON	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0652877			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device/Serial number to be collected from user: PC-1WJKE4

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18801783701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4082823	Customer	Herbert Retail Limited			Job Address
SLA Window	03/02/2025 09:34 - 06/02/2025 17:00	Contact Name	STORE MANAGER		TESCO STORES LTD TESCO STORES LTD MATHER AVENUE LIVERPOOL L18 6HF
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 2022				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
DELIVER TO STORE MANAGER	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788391501						
18788391502						



Run Sheet

Simon Heath 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	3
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Job # 4085135	Customer	Vista Retail Support Limited	Job Address
SLA Window	05/02/2025 10:07 - 06/02/2025 17:00	Contact Name	LIDL PWLLHELI, CARDIFF ROAD CAERNARFONSHIRE PWLLHELI LL53 5NU
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3182164		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3182164 - Brief Description: Defective damaged or lost equipment Mobile Office Full Description: PM Interface: This ticket was created by a store employee store deputy manager or store manager.	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807436101	HHT-ZEB-TC57-LID	BHT-ZEB-TC57-LID				



Run Sheet

Simon Heath 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	3
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Job # 4085637	Customer	Centrex Services		Job Address
SLA Window	05/02/2025 17:51 - 06/02/2025 18:00	Contact Name		LIDL LIDL CARDIFF ROAD PWLLHELI LL53 5NU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	INC10250025			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
install/test/record serials	<p>Discount Printer Original Fault: Lost Troubleshooting Attempted: N/A Make/Model?: Bixolon Part Number: LID03-CTX-Bixolon XM720WK Printer Call Number: +443330380561 Store Number: 1297 Store Name: Pwllheli Store Contact: S.M. Tel Number: +443330380561 Store Address: Cardiff Road LL53 5NU Pwllheli</p> <p>ANY ISSUES AT ALL PLEASE CONTACT 01670 528780 THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT 01670 528780 PLEASE CONTACT CENTREX AFTER 30 MINUTES ON SITE</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18810157701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	3
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Job # 4085407	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	05/02/2025 14:11 - 06/02/2025 20:00	Contact Name		HOLYHEAD NLC7830 TFW Depot	TRANSPORT FOR WALES (Holyhead)
Activity	TECH EXCHANGE	Contact Phone		02920 320 322 / 07741 249 783	Station Approach Gwynedd Holyhead LL65 1DQ
Priority	ND 1900				
Ref 1	C5303209				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 06/02/2025 20:00 SLA: ND 06/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5303209 Problem Web Service qws_uk Wed 05 Feb 2025 14:11:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8565TA23 contract.pkey=23200 call.poms=1 call.zip=LL65 1DQ call.address=Station Approach call.city=Holyhead call.customerid=INC16905465 call.problem=NLC7830 Holyhead Zebra Smart Case 353857082698800 Zebra Goes to standby mod call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=2/5/2025 3:10:47 PM...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808836501	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18808836801	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4085480	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	05/02/2025 15:13 - 06/02/2025 17:00	Contact Name	REBECCA.PATON@HSBC.COM		COMPUTACENTER HSBC 36 GROSVENOR ROAD PRESTATYN LL19 7NP		
Activity	NON TECH EXCHANGE	Contact Phone	07715956986				
Priority	ND 1600						
Ref 1	INC48761442						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809291801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4085531	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	05/02/2025 16:04 - 06/02/2025 16:30	Contact Name	GAVIN ALAN PUGH / KIOSK 2	COMPUTACENTER HSBC HSBC MOLD - DIGITAL SERVICE BRANCH 22 HIGH STREET FLINTSHIRE CH7 1AR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC48767678			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Tabletip: 129.102.154.75Sm: 255.255.255.224Dg: 129.102.154.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809638001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18809638201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4085421	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	05/02/2025 14:28 - 06/02/2025 17:00	Contact Name	MARIAN PREDEL	FARMERS BOY (DEESIDE) LTD FARMERS BOY (DEESIDE) LTD UNIT 105-106
Activity	DELIVERY	Contact Phone	07722072512	TENTH AVENUE DEESIDE CH5 2UA
Priority	ND 1700			
Ref 1	SCTASK0099481			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver Monitors on Site	Deliver Monitor on Site. Site Contact Name: Marian Predel Site Contact Number: 07722072512

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808941501						

Returned Items



Run Sheet

Berlindo D`Assuncao 06/02/2025

Date	06/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4085422	Customer	Verifone UK LTD		Job Address
SLA Window	05/02/2025 14:29 - 06/02/2025 16:00	Contact Name	SOPHIE ANDERTON	STONEGATE - OFF THE WALL CHEST
Activity	TECH EXCHANGE	Contact Phone	01244 348964	12 ST. JOHN STREET 12 ST. JOHN STREET CHESHIRE CH1 1DA
Priority	Timed			
Ref 1	G348407			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33574981 Inbound Serial No. = 331-179-085 IP Gateway = 10.83.40.30 Terminal IP Address = 10.83.40.7 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1321 Login Pin = 1321 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 01:00 Purchase Pin = Notes = Fault Category =Customer Damaged / Dropped	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665737

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808945401	R-Vx680 WiFi-03.70X0899BD		330-502-519			



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Herbert Retail Limited	18788278601	TESCO PHARMACY 2876	4082809	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, HIBEL ROAD, MACCLESFIELD, SK10 2AB	Asif Alam	03/02/2025 09:25 06/02/2025 17:00	06/02/2025	
Herbert Retail Limited	18788278602	TESCO PHARMACY 2876	4082809	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, HIBEL ROAD, MACCLESFIELD, SK10 2AB	Asif Alam	03/02/2025 09:25 06/02/2025 17:00	06/02/2025	
Computacenter - Astra Zeneca	18773168301	PAR0206259	4080345	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	30/01/2025 07:45 06/02/2025 17:00	06/02/2025	
Computacenter - Astra Zeneca	18774382201	PAR0206538	4080549	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	30/01/2025 11:22 06/02/2025 17:00	06/02/2025	
Computacenter - Astra Zeneca	18803195201	PAR0209784	4084333	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	04/02/2025 13:50 06/02/2025 17:00	06/02/2025	
Computacenter - Astra Zeneca	18807982901	PAR0210944	4085248	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	05/02/2025 11:54 06/02/2025 17:00	06/02/2025	
Computacenter - Astra Zeneca	18773128801	PAR0206254	4080340	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	30/01/2025 07:39 06/02/2025 17:00	06/02/2025	
Computacenter - Astra Zeneca	18778506301	PAR0207321	4081451	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	31/01/2025 09:25 06/02/2025 17:00	06/02/2025	
Computacenter - Astra Zeneca	18779620201	PAR0207398	4081498	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	31/01/2025 10:24 06/02/2025 17:00	06/02/2025	
Computacenter - Astra Zeneca	18807106501	PAR0210715	4085097	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Asif Alam	05/02/2025 09:15 06/02/2025 17:00	06/02/2025	
Computacenter Ltd Tesco Project	18808107701	Handforth Extra	4085263	PROJECT	TESCO STORES LTD, TESCO STORES LTD, KILN CROFT LANE, HANDFORTH, WILMSLOW, SK9 3PA	Asif Alam	05/02/2025 12:16 06/02/2025 17:00	06/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18808945401	G348407	4085422	TECH EXCHANGE	STONEGATE - OFF THE WALL CHEST, 12 ST. JOHN STREET, 12 ST. JOHN STREET, CHESHIRE, CH1 1DA	Berlindo D'Assuncao	05/02/2025 14:29 06/02/2025 16:00	06/02/2025	
Computacenter - Morrisons BAU	18808941501	SCTASK0099481	4085421	DELIVERY	FARMERS BOY (DEESIDE) LTD, FARMERS BOY (DEESIDE) LTD, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	Berlindo D'Assuncao	05/02/2025 14:28 06/02/2025 17:00	06/02/2025	
COMPUTACENTER HSBC – EBBT	18809638001	INC48767678	4085531	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, MOLD - DIGITAL SERVICE BRANCH, 22 HIGH STREET, FLINTSHIRE, CH7 1AR	Berlindo D'Assuncao	05/02/2025 16:04 06/02/2025 16:30	06/02/2025	
Computacenter Limited - HSBC	18809291801	INC48761442	4085480	NON TECH EXCHANGE	COMPUTACENTER HSBC, 36 GROSVENOR ROAD, PRESTATYN, LL19 7NP	Berlindo D'Assuncao	05/02/2025 15:13 06/02/2025 17:00	06/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	(No Items)	INC48742234r	4084683	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE, LANDMARK ST PETERS SQUARE, MANCHESTER, MANCHESTER, M1 4BP	Daniel Hanson	06/02/2025 09:00 06/02/2025 17:00	06/02/2025	
Computacenter - KPMG	18808766601	24237251	4085574	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Daniel Hanson	06/02/2025 09:00 06/02/2025 17:00	06/02/2025	
Computacenter Limited - HSBC	18808784401	INC48761889	4085394	TECH EXCHANGE	COMPUTACENTER HSBC, 2-4 ST ANN'S SQUARE, GREATER MANCHESTER, MANCHESTER, M2 7HD	Daniel Hanson	05/02/2025 14:01 06/02/2025 16:30	06/02/2025	
Verifone UK LTD	18809673501	G348433	4085538	TECH EXCHANGE	STONEGATE - METROPOLITAN WEST , 2 LAPWING LANE, 2 LAPWING LANE, M20 2WS	Daniel Hanson	05/02/2025 16:12 06/02/2025 18:00	06/02/2025	
Verifone UK LTD	18809673901	G348432	4085541	TECH EXCHANGE	STONEGATE - 7024076 BEECH INN, 72 BEECH ROAD, 72 BEECH ROAD, MANCHESTER, M21 9EG	Daniel Hanson	05/02/2025 16:12 06/02/2025 16:00	06/02/2025	
Computacenter Limited	18808426101	24237062	4085578	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 11 BORCHARDT DRIVE , 11 BORCHARDT DRIVE , M27 4FN	Daniel Hanson	06/02/2025 09:00 06/02/2025 17:00	06/02/2025	
Herbert Retail Limited	18788406901	TESCO PHARMACY 6017	4082826	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, UNIT 60, ELLESMORE SHOPPING CENTRE, MANCHESTER, M28 3BT	Daniel Hanson	03/02/2025 09:35 06/02/2025 17:00	06/02/2025	
Herbert Retail Limited	18788406902	TESCO PHARMACY 6017	4082826	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, UNIT 60, ELLESMORE SHOPPING CENTRE, MANCHESTER, M28 3BT	Daniel Hanson	03/02/2025 09:35 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18810274901	DEL1531523	4085660	DESK INSTALL	DANIELLE SMITH, 38 CHESTER ROAD, TYLDESLEY, MANCHESTER, M29 8PT	Daniel Hanson	05/02/2025 18:55 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18810274902	DEL1531523	4085660	DESK INSTALL	DANIELLE SMITH, 38 CHESTER ROAD, TYLDESLEY, MANCHESTER, M29 8PT	Daniel Hanson	05/02/2025 18:55 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18810274903	DEL1531523	4085660	DESK INSTALL	DANIELLE SMITH, 38 CHESTER ROAD, TYLDESLEY, MANCHESTER, M29 8PT	Daniel Hanson	05/02/2025 18:55 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18810274904	DEL1531523	4085660	DESK INSTALL	DANIELLE SMITH, 38 CHESTER ROAD, TYLDESLEY, MANCHESTER, M29 8PT	Daniel Hanson	05/02/2025 18:55 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18810274905	DEL1531523	4085660	DESK INSTALL	DANIELLE SMITH, 38 CHESTER ROAD, TYLDESLEY, MANCHESTER, M29 8PT	Daniel Hanson	05/02/2025 18:55 06/02/2025 17:00	06/02/2025	
Secure Retail Limited	18809679501	00053327	4085547	TECH EXCHANGE	WAGAMAMA MANCHESTER PRINTWORKS, WAGAMAMA MANCHESTER PRINTWORKS, 1 THE PRINTWORKS, CORPORATION STREET, MANCHESTER, M4 2BS	Daniel Hanson	05/02/2025 16:13 06/02/2025 17:00	06/02/2025	
Xerox (UK) Technical***DO NOT INVOICE***		11593044	4085227	REPAIR WITH PARTS	TESCO Stores Limited, Pendleton Way, Land of former St Jam, Deliver to Customer Service Desk, SALFORD, M6 5JG	Daniel Hanson	06/02/2025 09:00 06/02/2025 10:18	06/02/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18807664501	C5303158	4085201	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	05/02/2025 10:47 06/02/2025 20:00	06/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18807664901	C5303158	4085201	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	05/02/2025 10:47 06/02/2025 20:00	06/02/2025	
Computacenter - BASF	18808855001	24237783	4085596	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Daniel Hanson	06/02/2025 09:00 06/02/2025 17:00	06/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18777872201	DEL1529815	4084576	CHAIR INSTALL	DEFENCE ELECTRONICS & COMPONENTS, WELSH ROAD, SEALAND, DEESIDE, CH5 2LS	David Ranson	06/02/2025 09:00 06/02/2025 13:00	06/02/2025	
POSTURITE LIMITED	18806301201	DEL1529886	4084996	CHAIR INSTALL	NETWORK RAIL, 46 LEAMAN ROAD, HASLINGTON, CREWE, CW1 5AD	David Ranson	05/02/2025 06:33 06/02/2025 17:00	06/02/2025	
Computacenter - TSB	(No Items)	24235636	4085386	NON TECH EXCHANGE	TSB SABADELL (0081059102), 8 ROSEVILLE DRIVE, Congleton, CW12 3LU	David Ranson	06/02/2025 09:00 06/02/2025 17:00	06/02/2025	
Computacenter - Kingfisher	18806873501	24222608	4085288	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Plot 2B Beam Heath Way , Plot 2B Beam Heath Way , CW5 6PQ	David Ranson	06/02/2025 09:00 06/02/2025 17:00	06/02/2025	
Computacenter - Morrisons BAU	18807890501	REQ000010696 904	4085239	TECH EXCHANGE	MORRISONS MANUFACTORY, MORRISONS MANUFACTORY, WHARTON ROAD, WINSFORD, CW7 3BB	David Ranson	05/02/2025 11:37 06/02/2025 17:00	06/02/2025	
Computacenter - Morrisons BAU	18807890502	REQ000010696 904	4085239	TECH EXCHANGE	MORRISONS MANUFACTORY, MORRISONS MANUFACTORY, WHARTON ROAD, WINSFORD, CW7 3BB	David Ranson	05/02/2025 11:37 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18806383701	DEL1531051	4085015	CHAIR INSTALL	GEMMA-LYN KING, 101 VICTORIA STREET, CHADDERTON, OLDHAM, OL9 0HL	David Ranson	05/02/2025 07:13 06/02/2025 17:00	06/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02162726	4085472	TECH EXCHANGE	ROSEHILL SERVICE STATION, ROSEHILL SERVICE STATION, HIGHER AUDLEY STREET, BLACKBURN, BB1 1JB	John Paul Barron	05/02/2025 15:09 06/02/2025 13:00	06/02/2025	
POSTURITE LIMITED	18808379001	DEL1536276	4085331	DESK SP INSTALL	ASIM SIDDIQUE, 12 BROOKHOUSE GARDENS, BLACKBURN, BB1 6PJ	John Paul Barron	05/02/2025 13:05 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18808379002	DEL1536276	4085331	DESK SP INSTALL	ASIM SIDDIQUE, 12 BROOKHOUSE GARDENS, BLACKBURN, BB1 6PJ	John Paul Barron	05/02/2025 13:05 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18808379003	DEL1536276	4085331	DESK SP INSTALL	ASIM SIDDIQUE, 12 BROOKHOUSE GARDENS, BLACKBURN, BB1 6PJ	John Paul Barron	05/02/2025 13:05 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18808379004	DEL1536276	4085331	DESK SP INSTALL	ASIM SIDDIQUE, 12 BROOKHOUSE GARDENS, BLACKBURN, BB1 6PJ	John Paul Barron	05/02/2025 13:05 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18808379005	DEL1536276	4085331	DESK SP INSTALL	ASIM SIDDIQUE, 12 BROOKHOUSE GARDENS, BLACKBURN, BB1 6PJ	John Paul Barron	05/02/2025 13:05 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18808379006	DEL1536276	4085331	DESK SP INSTALL	ASIM SIDDIQUE, 12 BROOKHOUSE GARDENS, BLACKBURN, BB1 6PJ	John Paul Barron	05/02/2025 13:05 06/02/2025 17:00	06/02/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18789542001	5302806 / INC8683497	4083089	NON TECH EXCHANGE	11 RENSHAW STREET, 11 RENSHAW STREET, BURNLEY, LANCASHIRE, BB10 1SX	John Paul Barron	03/02/2025 12:40 06/02/2025 18:00	06/02/2025	
CONSIILLION(UK) LIMITED	18766426101	SC504382	4085404	TECH EXCHANGE	POST OFFICE, POST OFFICE, 9 FRANK STREET, BARNOLDSWICK, BB18 5AE	John Paul Barron	06/02/2025 09:00 06/02/2025 17:00	06/02/2025	
Verifone UK LTD	18809674401	G348430	4085543	TECH EXCHANGE	STONEGATE - WALKABOUT, BLACKPOO, 1-9 QUEEN STREET, 1-9 QUEEN STREET, LANCASHIRE, FY1 1NL	John Paul Barron	05/02/2025 16:12 06/02/2025 16:00	06/02/2025	
Fujitsu Services Limited - Telefonica TC	18809192001	C5303214	4085464	TECH EXCHANGE	O2 BLACKPOOL 0022, HOUNDSHILL SHOPPING CENTRE, BLACKPOOL, FY1 4HU	John Paul Barron	05/02/2025 14:59 06/02/2025 14:30	06/02/2025	
HCL Barclays	18788717801	TASK2599099	4085373	COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 265-267 LORD STREET, SOUTHPORT, PR8 1PD	John Paul Barron	06/02/2025 08:00 06/02/2025 12:00	06/02/2025	
DHL Supply Chain Limited - RBS	18808375404	42252	4085330	COLLECTION	NATWEST, NATWEST, 130 LORD STREET, SOUTHPORT, PR9 0AE	John Paul Barron	05/02/2025 13:04 06/02/2025 17:00	06/02/2025	
DHL Supply Chain Limited - RBS	18808375401	42252	4085330	COLLECTION	NATWEST, NATWEST, 130 LORD STREET, SOUTHPORT, PR9 0AE	John Paul Barron	05/02/2025 13:04 06/02/2025 17:00	06/02/2025	
DHL Supply Chain Limited - RBS	18808375403	42252	4085330	COLLECTION	NATWEST, NATWEST, 130 LORD STREET, SOUTHPORT, PR9 0AE	John Paul Barron	05/02/2025 13:04 06/02/2025 17:00	06/02/2025	
DHL Supply Chain Limited - RBS	18808375402	42252	4085330	COLLECTION	NATWEST, NATWEST, 130 LORD STREET, SOUTHPORT, PR9 0AE	John Paul Barron	05/02/2025 13:04 06/02/2025 17:00	06/02/2025	
Computacenter - Kingfisher	(No Items)	24237891	4085463	TECH EXCHANGE	B&Q, B & Q PLC, FRITH STREET, WIGAN, WN5 0XN	John Paul Barron	05/02/2025 14:58 06/02/2025 17:00	06/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18806452801	DEL1528943	4085029	DESK SP INSTALL	KIM BELL, 5 HADLEIGH GREEN, LOSTOCK, BOLTON, BL6 4EB	Nadeem Saleem	05/02/2025 07:27 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18806452802	DEL1528943	4085029	DESK SP INSTALL	KIM BELL, 5 HADLEIGH GREEN, LOSTOCK, BOLTON, BL6 4EB	Nadeem Saleem	05/02/2025 07:27 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18806452803	DEL1528943	4085029	DESK SP INSTALL	KIM BELL, 5 HADLEIGH GREEN, LOSTOCK, BOLTON, BL6 4EB	Nadeem Saleem	05/02/2025 07:27 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18806452804	DEL1528943	4085029	DESK SP INSTALL	KIM BELL, 5 HADLEIGH GREEN, LOSTOCK, BOLTON, BL6 4EB	Nadeem Saleem	05/02/2025 07:27 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18806452805	DEL1528943	4085029	DESK SP INSTALL	KIM BELL, 5 HADLEIGH GREEN, LOSTOCK, BOLTON, BL6 4EB	Nadeem Saleem	05/02/2025 07:27 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18806452806	DEL1528943	4085029	DESK SP INSTALL	KIM BELL, 5 HADLEIGH GREEN, LOSTOCK, BOLTON, BL6 4EB	Nadeem Saleem	05/02/2025 07:27 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18810273001	DEL1532703	4085659	CHAIR INSTALL	JANET BENNETT, 1 UNICORN ROAD, LIVERPOOL, L11 4TE	Nadeem Saleem	05/02/2025 18:54 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18810432601	DEL1533563	4085753	CHAIR SP INSTALL	SAMANTHA ATKINSON, 57 FOREFIELD LANE,, CROSBY, L23 9TQ	Nadeem Saleem	05/02/2025 19:48 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18810432602	DEL1533563	4085753	CHAIR SP INSTALL	SAMANTHA ATKINSON, 57 FOREFIELD LANE,, CROSBY, L23 9TQ	Nadeem Saleem	05/02/2025 19:48 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18810432603	DEL1533563	4085753	CHAIR SP INSTALL	SAMANTHA ATKINSON, 57 FOREFIELD LANE,, CROSBY, L23 9TQ	Nadeem Saleem	05/02/2025 19:48 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18806302301	DEL1531709	4084997	CHAIR INSTALL	DANIEL HESKETH, 43 BODMIN ROAD, ASTLEY, TYLDESLEY, MANCHESTER, M29 7EZ	Nadeem Saleem	05/02/2025 06:33 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18807375401	DEL1531506	4085120	CHAIR INSTALL	HAZEL STEWART, 45 BUSH LANE, FRECKLETON, PRESTON, PR4 1SB	Nadeem Saleem	05/02/2025 09:48 06/02/2025 17:00	06/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Herbert Retail Limited	18788391501	TESCO PHARMACY 2022	4082823	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, MATHER AVENUE, LIVERPOOL, L18 6HF	Olayiwola Olanrewaju	03/02/2025 09:34 06/02/2025 17:00	06/02/2025	
Herbert Retail Limited	18788391502	TESCO PHARMACY 2022	4082823	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, MATHER AVENUE, LIVERPOOL, L18 6HF	Olayiwola Olanrewaju	03/02/2025 09:34 06/02/2025 17:00	06/02/2025	
Computacenter - Astra Zeneca	18801783701	RITM0652877	4084171	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Olayiwola Olanrewaju	04/02/2025 12:15 06/02/2025 17:00	06/02/2025	
HCL Barclays	18807203201	TASK2602952	4085108	COLLECTION	1 FIRMAN CLOSE, 1 FIRMAN CLOSE, GREAT SANKEY, WARRINGTON, WA5 8XU	Olayiwola Olanrewaju	05/02/2025 09:31 06/02/2025 17:00	06/02/2025	
HCL Barclays	18807271901	TASK2602951	4085113	COLLECTION	1 FIRMAN CLOSE, 1 FIRMAN CLOSE, GREAT SANKEY, WARRINGTON, WA5 8XU	Olayiwola Olanrewaju	05/02/2025 09:39 06/02/2025 17:00	06/02/2025	
HCL Barclays	18807300001	TASK2582047	4085116	IMAC COLLECTION	1 FIRMAN CLOSE, 1 FIRMAN CLOSE, GREAT SANKEY, WARRINGTON, WA5 8XU	Olayiwola Olanrewaju	05/02/2025 09:43 06/02/2025 17:00	06/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	18807651101	00053309	4085197	TECH EXCHANGE	WAGAMAMA LIVERPOOL ONE, WAGAMAMA LIVERPOOL ONE, UNIT P10 14 PARADISE STREET, LIVERPOOL, L1 8JF	Ryan Owen	05/02/2025 10:45 06/02/2025 17:00	06/02/2025	
Verifone UK LTD	18809670501	G348445	4085535	TECH EXCHANGE	STONEGATE - JOHN BRODIE - 3100, UNIT 1 194-196 ALLERTON ROAD MOSSLEY HILL, UNIT 1 194-196 ALLERTON ROAD M, MERSEYSIDE, L18 5HU	Ryan Owen	05/02/2025 16:12 06/02/2025 16:00	06/02/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002552959	4085626	MANPOWER	H&M Liverpool, UNIT 8B, New Mersey Retail park, , Speke Road, Liverpool, L24 8QB	Ryan Owen	06/02/2025 09:00 06/02/2025 17:00	06/02/2025	
Fujitsu Services Limited - KFC	18807454201	C5303126	4085150	TECH EXCHANGE	Beacon62, Cronton Rd / Coppice Lane, Knowsley, Liverpool, L36 6AD	Ryan Owen	05/02/2025 10:10 06/02/2025 16:00	06/02/2025	
Fujitsu Services Limited - Star Trains - ME	18807770301	C5303173	4085222	TECH EXCHANGE	MERSEYRAIL, Kirklake Road Formby, MERSEYSIDE, Liverpool, L37 2JF	Ryan Owen	05/02/2025 11:13 06/02/2025 20:00	06/02/2025	
Paypoint Network Limited - UK	(No Items)	02160999	4085256	TECH EXCHANGE	T&S LATE SHOP, T&S LATE SHOP, 56 BOWNESS AVENUE, WARRINGTON, WA2 9NQ	Ryan Owen	06/02/2025 08:00 06/02/2025 12:00	06/02/2025	
TCS VIRGIN MEDIA 02	18808231201	INC0000069413 21	4085312	TECH EXCHANGE	O2, O2, UNIT 16, GREEN OAKS SHOPPING CENTRE, WIDNES, WA8 6UB	Ryan Owen	05/02/2025 12:37 06/02/2025 17:00	06/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	18807436101	3182164	4085135	TECH EXCHANGE	LIDL, PWLLHELI, CARDIFF ROAD, CAERNARFONSHIRE, PWLLHELI, LL53 5NU	Simon Heath	05/02/2025 10:07 06/02/2025 17:00	06/02/2025	
Centrex Services	18810157701	INC10250025	4085637	TECH EXCHANGE	LIDL, LIDL, CARDIFF ROAD, PWLLHELI, LL53 5NU	Simon Heath	05/02/2025 17:51 06/02/2025 18:00	06/02/2025	
Fujitsu Services Limited - Star Trains - ME	18808836501	C5303209	4085407	TECH EXCHANGE	TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ	Simon Heath	05/02/2025 14:11 06/02/2025 20:00	06/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone - ME	18808292101	C5303192	4085325	TECH EXCHANGE	VODAFONE RETAIL LTD, Bury 5 The Mall, 5 The Mall, Mill Gate Shopping Centre, Bury, Lancashire, Lancashire, BL9 0QQ	Stephen Fitton	05/02/2025 12:48 06/02/2025 20:00	06/02/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002551779	4075504	PROJECT	H&M Shiftstore H&M, GB0923: H&M Liverpool, Edge Lane, Liverpool, L13 1EW	Stephen Fitton	06/02/2025 09:00 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18806410701	DEL1530549	4085024	CHAIR INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, INDIA BUILDINGS, LIVERPOOL, L2 0RD	Stephen Fitton	05/02/2025 07:20 06/02/2025 17:00	06/02/2025	
POSTURITE LIMITED	18809745401	DEL1532708	4085561	CHAIR INSTALL	LAING O'ROURKE, SITE OFFICE, THE EDWARDS BUILDING, DAULBY STREET, LIVERPOOL, L3 5AG	Stephen Fitton	05/02/2025 16:25 06/02/2025 17:00	06/02/2025	