



Run Sheet

Stephen Fitton 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4139732	Customer	HCL Barclays		Job Address
SLA Window	16/04/2025 11:52 - 17/04/2025 17:00	Contact Name	ANN FENNEY	SPRING VILLA
Activity	COLLECTION	Contact Phone	07340709119	SPRING VILLA TANLAN
Priority	ND 1600			FFYNNONGROYW
Ref 1	TASK2729045			HOLYWELL
Ref 2				CH8 9JH
No. of Parts	1			

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075631701	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19075631901	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes		On Site Time	Off Site Time
Customer Print			
Customer Signature			



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Date	17/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4139984	Customer	Vista Retail Support Limited		Job Address
SLA Window	16/04/2025 15:30 - 17/04/2025 17:00	Contact Name		SUPERDRUG STORES PLC HIGH STREET 14/16 MOLD CH7 1BQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3251862			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3251862 POS 99 scanner faulty will not scan tried software fixes no joy - please replace SUP-SCN-DS9208-EAS and cable SUP-CAB-R13-S09EAR Mon - Sat 9:00 AM - 5:30 PM Sun Closed	Replace SUP-SCN-DS9208-EAS Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076899201	SUP-SCN-DS9208-EAS	RSSCN-DS9208-EAS				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19076899401						



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Date	17/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4140113	Customer	Vista Retail Support Limited		Job Address
SLA Window	16/04/2025 17:12 - 17/04/2025 17:00	Contact Name		SUPERDRUG STORES PLC HIGH STREET 14/16 MOLD CH7 1BQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3251862			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3251862 POS 99 scanner faulty will not scan tried software fixes no joy - please replace SUP-SCN-DS9208-EAS and cable SUP-CAB-R13-S09EAR Mon - Sat 9:00 AM - 5:30 PM Sun Closed	Replace SUP-CAB-R13-S09EAR Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19077512601	SUP-CAB-R13-S09EAR	SUP-CAB-R13-S09EAR				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19077512801						



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Date	17/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
Job # 4132236		Customer		COMPUTACENTER HSBC – EBBT		Job Address	
SLA Window		07/04/2025 09:27 - 17/04/2025 13:00		Contact Name		HSBC ST PETERS SQUARE RUTHIN LL15 1AB	
Activity		PROJECT		Contact Phone			
Priority		Timed					
Ref 1		EBBT Proj LL15 1AB 1					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
<p>**Must take Torques screwdriver and attend @09:15 and meet Principles engineer on site **Follow script to complete job any lateness to site or technical issues not covered in the script contact Joanne Robinson in the first instance 07713 983577 and then accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>				Sort 403916 Tablet 1 - EB391601/E826HLX63D3TDGB/129.103.94.75/255.255.255.224/129.103.94.65			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19037579901							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19037580101							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



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Stephen Fitton 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4132242	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	07/04/2025 09:27 - 17/04/2025 16:00	Contact Name		HSBC 56 HIGH STREET BALA LL23 7ND
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj LL23 7ND 1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @13:15 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	Sort 400901 Tablet 1 - EB090101/E826HLX6353TDCE/129.107.136.75/255.255.255.224/129.107.136.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037578901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19037579101						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

David Ranson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4139643	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	16/04/2025 10:41 - 17/04/2025 17:00	Contact Name	MARIE.ALLEN@HSBC.COM		COMPUTACENTER HSBC 7 GREENWAY ASHTON IN MAKERFIELD WIGAN WN4 9TE
Activity	NON TECH EXCHANGE	Contact Phone	07882507929		
Priority	ND 1600				
Ref 1	INC49184612				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	L14

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075197501						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19075197701						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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David Ranson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4132223	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	07/04/2025 09:27 - 17/04/2025 13:00	Contact Name		HSBC 21 THE GRAND ARCADE WIGAN WN1 1BH
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj WN1 1BH 1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @09:15 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	Sort 404632 Tablet 1 - EB463201/E826HLX62M3TEP4/129.104.92.76/255.255.255.224/129.104.92.65

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037580201						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19037580401						



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Job # 4132226	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	07/04/2025 09:27 - 17/04/2025 13:00	Contact Name		HSBC 21 THE GRAND ARCADE WIGAN WN1 1BH
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj WN1 1BH 2			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @09:15 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	Sort 404632 Tablet 2 - EB463202/E826HLX635KTDFX/129.104.92.75/255.255.255.224/129.104.92.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037580501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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David Ranson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4137810	Customer	Computacenter Horizon Project		Job Address
SLA Window	14/04/2025 14:28 - 17/04/2025 16:00	Contact Name	AMY.MOUNTER	AMY.MOUNTER 1-3 VICTORIA SQUARE,BOLTON.. BOLTON BL1 1RJ
Activity	TECH EXCHANGE_R	Contact Phone	76849153	
Priority	ND 1700			
Ref 1	4503414_CLF515_1704			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned Site user laptop exchange Branch pre 16:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 9QXC2Z2 any issues call 07824056449(Elio)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19067733001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19067733201					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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David Ranson 17/04/2025

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Job # 4132231	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	07/04/2025 09:27 - 17/04/2025 16:00	Contact Name		HSBC 1-3 VICTORIA SQUARE BOLTON BL1 1RJ
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj BL1 1RJ 1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @13:15 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	Sort 401225 Tablet 1 - EB122501/E826HLX6353TEDP/129.98.162.75/255.255.255.224/129.98.162.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037579201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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David Ranson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4132241	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	07/04/2025 09:27 - 17/04/2025 16:00	Contact Name		HSBC 1-3 VICTORIA SQUARE BOLTON BL1 1RJ
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj BL1 1RJ 2			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @13:15 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	Sort 401225 Tablet 2 - EB122502/E826HLX636KTEVF/129.98.162.76/255.255.255.224/129.98.162.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037579501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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David Ranson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4139817	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/04/2025 13:18 - 17/04/2025 17:00	Contact Name	COREY GREENEY	COREY GREENEY 234 ASHWORTH LANE BOLTON BL1 8RX
Activity	DESK SP INSTALL	Contact Phone	07881201388	
Priority	ND 1700			
Ref 1	DEL1566776			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: EP125074Items on order:	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076085501	4621101	Alpha Desk 800 x 600 Frame - S				
19076085502	100017056	Alpha Desk 800 x 600 Desk Top				
19076085503	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4139170	Customer	CXM		Job Address
SLA Window	15/04/2025 18:53 - 17/04/2025 17:00	Contact Name	OLADIPUPO FOLARANMI	MOT STATION 8C ALLISON STREET
Activity	INSTALL	Contact Phone	7411173458	MANCHESTER M8 8AR
Priority	ND 1700			
Ref 1	5841285			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5066326-15140516 (WIFI)9:30AM-5:30PM Elavon TID: 15140516; Date Time Logged: 20250415131004; Terminal ID: 210209498101; Profile Number: 15140516 Other Info

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19073277401	EN60009	KPN SIM CARD-(GB)				
19073277501	EN73001	Axiom DX8000 (WIFI/4G)				
19073277601	EN73002	Axiom DX8000 Charging Base				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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David Ranson 17/04/2025

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In Items for Job # 4139170 page 1 of 1



Run Sheet

Claire Booth 17/04/2025

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Job # 4140120	Customer	HCL Barclays			Job Address
SLA Window	16/04/2025 09:00 - 17/04/2025 17:00	Contact Name	DOMINIC KEVIN COSTNER		FLAT 4 FLAT 4 111-113 MONTON ROAD ECCLES MANCHESTER M30 9HQ
Activity	COLLECTION	Contact Phone	07776801291		
Priority	ND 1600				
Ref 1	TASK2716611				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Monitor collection - please use large box	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4134837	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	09/04/2025 16:43 - 17/04/2025 17:30	Contact Name	GEMMA ARMSTEAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7483 361814	
Priority	ND 1700			
Ref 1	PAR0260822			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594 collect device - UK042698 - HP 840 G8 i7/5CG2211XT8

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19049818201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19049818401						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4135396	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/04/2025 11:44 - 17/04/2025 17:30	Contact Name	GEMMA ARMSTEAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0261608			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. :B&S PWC DLM HP 1040G10 i7 32GB 512GB - :B&S PWC DLM HP 1040G10 i7 32GB 512GB - 00000000004679755 assetUK064224 - HP 1040 G10 Sureview deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19052513401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4140061	Customer	Computacenter Limited - Santander		Job Address
SLA Window	17/04/2025 09:00 - 17/04/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07834650355	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24321584			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Swap Asset Tag:5CD3251HQT Phone number:07834650355	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076673301	4464960	HP ELITEBOOK 640 G9 ST -Retail				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 17/04/2025

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Job # 4140151	Customer	Computacenter Limited - Santander		Job Address
SLA Window	17/04/2025 09:00 - 17/04/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07834650355	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24321602			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Swap Asset Tag:5CD3485PRM Phone number:07834650355	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19077282501	4693001	SAN B:HP EliteBook 640 G10 - H				



Run Sheet

Claire Booth 17/04/2025

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Job # 4139533	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	17/04/2025 09:30 - 17/04/2025 20:00	Contact Name		4131 Manchester. Market Street	Manchester Market Street 33 Market Street Manchester
Activity	NON TECH EXCHANGE	Contact Phone		-	Manchester, Market M1 1WR
Priority	ND 1900				
Ref 1	C5308752				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 17/04/2025 21:00 SLA: ND 17/04/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5308752 Problem Web Service qws_uk Wed 16 Apr 2025 08:41:06 A+C+P agent.loginname=qws_uk equipment.assettag=EELGB000000O4131TRB2 contract.pkey=22856 call.poms=1 call.zip=M1 1WR call.address=33 Market Street call.city=Manchester Market call.customerid=INC17416290 call.problem=FOH - Lenovo X12 - cracked screen // replacement needed // BT-PW05QTHL call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=4/16/2025 9:40:30 AM ##### Call 5308752 Problem Web Service qws_uk Wed 16 Apr 2025 08:41:06 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19074269001	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19074269201	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4139637	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	16/04/2025 10:41 - 17/04/2025 16:30	Contact Name	ALI3.HUSSAIN@NOEXTERNALMAIL.HS		COMPUTACENTER HSBC 56 YORKDALE ROAD OLDHAM OL4 3AP
Activity	DELIVERY	Contact Phone	07754013211		
Priority	ND 1700				
Ref 1	RITM33147722				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Standard Laptop

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075196001						



Run Sheet

Nadeem Saleem 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4139703	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/04/2025 11:35 - 17/04/2025 17:00	Contact Name	ASHLEIGH KENNEDY	SKY 2 LAWRENCE STREET STOCKPORT SK1 1DL
Activity	CHAIR SP INSTALL	Contact Phone	07817778775	
Priority	ND 1700			
Ref 1	DEL1564491			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*** Customer Instructions: Leave with reception or contact liam taylor on site or jack longshaw *** Please call 1 hour before arrival.Customer Ref / PO: 4510584132Leave with security guardItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075543001	100016470	Positiv SE Chair High Back				
19075543002	1401114	Evoluent Vertical Mouse 4 RH W				
19075543003	2333085	PlushTouch Keyboard Wrist Supp				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4139474	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/04/2025 07:14 - 17/04/2025 17:00	Contact Name	GERARD AUKSTIEJUS	H M REVENUE & CUSTOMS THREE NEW BAILEY NEW BAILEY STREET Salford M3 5FS
Activity	CHAIR INSTALL	Contact Phone	03000 532029	
Priority	ND 1700			
Ref 1	DEL1563368			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000254943Items on order:</p> <p>Once the job is completed please click this link to open and complete the form.">https://rico.jotform.com/222823708509055?refNumber=DEL1563368&address=H%20M%20Revenue%20%26%20Customs Three%20New%20Bailey SALFORD New%20Bailey%20Street M3%205FS >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.">https://rico.jotform.com/222823708509055?refNumber=DEL1563368&address=H%20M%20Revenue%20%26%20Customs Three%20New%20Bailey SALFORD New%20Bailey%20Street M3%205FS >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19073876201	100139739	Adapt 660 (medium seat/high ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19073876401	100139739	Adapt 660 (medium seat/high ba				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4139850	Customer	POSTURITE LIMITED		Job Address	
SLA Window	16/04/2025 13:40 - 17/04/2025 17:00	Contact Name	RUTH BARANDA	THE CO-OPERATIVE LEGAL SERVICE 1 ANGEL SQUARE MANCHESTER M60 0AG	
Activity	CHAIR INSTALL	Contact Phone	07456541323		
Priority	ND 1700				
Ref 1	DEL1566139				
Ref 2					
No. of Parts	1				

Instructions 1

*** Customer Instructions: There is a site entrance with access for car/vans by the main door. Please ask in reception for Ruth Baranda or contact her directly on arrival as access to 3rd parties is restricted. (T. 0745 654 1323) *** Please call 1 hour before arrival.Customer Ref / PO: 0000195240Items on order:8873004 - PLATFORM - VariDesk Pro

<https://rico.jotform.com/222823708509055?refNumber=DEL1566139&address>

Instructions 2

Tech to deliver
assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. < a

**ss=The%20Co-Operative%20Legal%20Services
1%20Angel%20Square
MANCHESTER**

M60%200AG >Once the job is completed

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076203201	9810006BLA	P-Sit High back - Black With:				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19076203401	9810006BLA	P-Sit High back - Black With:				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Nadeem Saleem 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4140118	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/04/2025 17:15 - 17/04/2025 17:00	Contact Name	JAKE CASSAR	JAKE CASSAR 317 EDGE LANE DROYLSDEN MANCHESTER M43 6LU
Activity	DESK SP INSTALL	Contact Phone	07517966016	
Priority	ND 1700			
Ref 1	DEL1565787			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
*** Customer Instructions: *** *** Customer Instructions: Call when outside *** Please call 1 hour before arrival.Customer Ref / PO: 482611011195Items on order:100117184 - OFFCHAIR - RH New Log	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Nadeem Saleem 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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In Items for Job # 4140118 page 1 of 1



Run Sheet
Nadeem Saleem 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Returned Items for Job # 4140118 page 1 of 1



Run Sheet

Nadeem Saleem 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4139518	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/04/2025 08:28 - 17/04/2025 17:00	Contact Name	DIANE MOORE		INTEGRATED THERAPY HUB (2ND FL)
Activity	CHAIR INSTALL	Contact Phone	07566 766129		THE LINK CENTRE 140 UNION STREET OLDHAM OL1 1DZ
Priority	ND 1700				
Ref 1	DEL1566342				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Parking at back of building ring intercom and access lift to second floor. *** Please call 1 hour before arrival.Customer Ref / PO: RR376061Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1566342&address=INTEGRATED%20THERAPY%20HUB%20(2ND%20FLOOR)%20LINK%20CENTRE%20OLDHAM%20UNION%20STREET%20OL1%20DZOnce the job is completed please click this link to open and complete the form.https://rico.jotform.com/222823708509055?refNumber=DEL1566342&address=INTEGRATED%20THERAPY%20HUB%20(2ND%20FLOOR)%20LINK%20CENTRE%20OLDHAM%20UNION%20STREET%20OL1%20DZ</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1566342&address=INTEGRATED%20THERAPY%20HUB%20(2ND%20FLOOR)%20LINK%20CENTRE%20OLDHAM%20UNION%20STREET%20OL1%20DZOnce the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19074102101	100140890	Adapt 531 (small seat/high bac				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4139479	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/04/2025 07:17 - 17/04/2025 17:00	Contact Name	SUZANNE ASPIN		SUZANNE ASPIN 38 KENWOOD ROAD OLDHAM OL1 2NY
Activity	CHAIR INSTALL	Contact Phone	07904780848		
Priority	ND 1700				
Ref 1	DEL1565010				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000258442Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19073882401	100138530	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4139775	Customer	Computacenter - Kingfisher		Job Address
SLA Window	17/04/2025 09:00 - 17/04/2025 17:00	Contact Name	Chloe Ford	KINGFISHER INFORMATION TECHNOLOGY (Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG
Activity	TECH EXCHANGE	Contact Phone	+44 161 746 8443	
Priority	ND 1700			
Ref 1	24321238			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19074504101	4601607	KING:Symbol DS6878 + Cradle +				



Run Sheet

Simon Heath 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4140030	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	16/04/2025 16:07 - 17/04/2025 16:30	Contact Name	SALLY A MACKAY / KIOSK 1	COMPUTACENTER HSBC HSBC ROCHDALE - DIGITAL SERVICE BRANCH
Activity	TECH EXCHANGE	Contact Phone		2 YORKSHIRE STREET LANCASHIRE OL16 1EE
Priority	ND 1600			
Ref 1	INC49200778			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Touchscreen

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19077106001						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19077106201						



Run Sheet

Simon Heath 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4140029	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	16/04/2025 16:07 - 17/04/2025 16:30	Contact Name	TRACEY LUNDY / KIOSK 1	COMPUTACENTER HSBC HSBC BURY - DIGITAL SERVICE BRANCH
Activity	TECH EXCHANGE	Contact Phone		2 MARKET STREET LANCASHIRE BL9 0AN
Priority	ND 1600			
Ref 1	INC49200889			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED/ CABLE. You must not leave site until the setup is operational**.	Eb Ped

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19077105701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4140069	Customer	Computacenter - Kingfisher			Job Address
SLA Window	17/04/2025 09:00 - 17/04/2025 17:00	Contact Name	Alan Wolstenholme		KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-01706831445		Unit 1B, New Hall Hey Road
Priority	ND 1700				Unit 1B, New Hall Hey Road
Ref 1	24312503				BB4 6JG
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Description: HOST NAME: kf8cg911hyds // HP EliteDesk 800 G3 DM 35W ADDRESS OF PC: 10.68.214.104 PED Model: PEDVX820 DUET OPERATING SYEM: win10 MANAGER OR TILL: TIII TILL NO: 20 CONTACT NAME/CONTACT NU	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076698801	4222593	KING:HP EliteDesk 800 G3 Mini				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4139733	Customer	HCL Barclays			Job Address
SLA Window	16/04/2025 11:56 - 17/04/2025 17:00	Contact Name	LISA HARTLEY		43 BANKSIDE LANE 43 BANKSIDE LANE BACUP OL13 8HJ
Activity	COLLECTION	Contact Phone	07746877583		
Priority	ND 1600				
Ref 1	TASK2743682				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075651501	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19075651701	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4139736	Customer	HCL Barclays		Job Address
SLA Window	16/04/2025 12:00 - 17/04/2025 17:00	Contact Name	LISA HARTLEY	43 BANKSIDE LANE 43 BANKSIDE LANE BACUP OL13 8HJ
Activity	IMAC COLLECTION	Contact Phone	07746877583	
Priority	ND 1600			
Ref 1	TASK2706059			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop collection - Please use Tote	BB30550948 DQMGC54

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075675701	HCL Tote	HCL Tote				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4139537	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	16/04/2025 09:24 - 17/04/2025 17:00	Contact Name	ANDY SWIFT	WOODHEAD BROS MEAT CO WOODHEAD BROS MEAT CO THE ABATTOIR JUNCTION STREET COLNE BB8 8LH
Activity	TECH EXCHANGE	Contact Phone	01282865704	
Priority	ND 1700			
Ref 1	TASK2077213			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Install & Exchange Laptop	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19074347701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19074347901						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Berlindo D`Assuncao 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4137761	Customer	HCL - Dover			Job Address				
SLA Window	17/04/2025 08:00 - 17/04/2025 17:00	Contact Name	Aled Williams and Stephen Partington		COMPRESSION 1-3 Helix Business Park New Bridge Road Ellesmere Port, Cheshire CH65 4LR,				
Activity	MANPOWER	Contact Phone	+44 (0)7738 402 126 and +44 151 3506169						
Priority	ND 1700								
Ref 1	DOVER_UK_FD_16/04/25								
Ref 2									
No. of Parts	0								

Instructions 1	Instructions 2
<p>Dispatch visit is required on 15th and 16th April 2025 for the Location: - 1-3 Helix Business Park Ellesmere Port Great Britain from 08:30 AM LT. We need an engineer at the site for full day. Please arrange regular engineer for this visit and share his contact details with us.</p> <p>Task to be performed: FSO tech visit to complete 12 desktops setup and work on other EUC tasks.</p> <p>.</p> <p>?</p> <p>Dover Visit Request</p> <p>SNOW Ticket(s):</p> <p>SCTASK1433826</p> <p>SCTASK1422470</p> <p>SCTASK1412017</p> <p>Vendor Ticket Number:</p> <p>OPCO Name/OPCO Code:</p> <p>DPC</p> <p>Site Address:</p> <p>1-3 Helix Business Park</p> <p>Ellesmere Port</p> <p>Great Britain</p> <p>Visit Type:</p> <p>Dispatch Full day visit</p> <p>Contact Person at Site / SPOC Name:</p> <p>Aled Williams and Stephen Partington...</p>	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4139841	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	17/04/2025 07:00 - 17/04/2025 11:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot		Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105		
Priority	4HR				
Ref 1	C5308797				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
4HR 17/04/2025 11:00 SLA: 4HR 17/04/2025 11:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBZQ51-BUE000E00 x 1	Problem: [ME] Zebra ZQ-511 Printer faulty Root Cause: Unknown Action: Depot swap pair with the phone as per Engineering Guide ** NO TICKET MEDIA MUST BE LEFT IN RETURN PRINTER. Contact StarService Desk for assistance. Test: In use URL: Call history: ##### Call 5308797 Problem Web Service qws_uk Wed 16 Apr 2025 12:56:06 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TAA3 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17416953 call.problem=NLC1828 Blackpool North Zebra Printer XXRAJ224102638 Very faint print NLC 1 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMTZQ511 call.priority=2-Medium call.datereported=4/16/2025 1:55:18 PM ##### Call 5308797 Problem Web Service qws_uk Wed 16 Apr 2025 12:56:06 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076171501	_NRZEBZQ51-BUE000E00	1 DT:MEDIAW 3.15/80MM				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4133409	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	08/04/2025 11:37 - 17/04/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCO EXPRESS TESCO EXPRESS 257-259 LYTHAM RD BLACKPOOL FY1 6ET
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	ND 1700				
Ref 1	LYTHAM ROAD EXPRESS				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery Only	Server build and ship to Tesco store

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043087901						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 17/04/2025

Date 17/04/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 7

Job # 4139571	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/04/2025 10:04 - 17/04/2025 17:00	Contact Name	SHARON DRYDEN	SHARON DRYDEN 45 REDFORD CLOSE HIGHER BARTLE PRESTON PR4 0JJ
Activity	DESK SP INSTALL	Contact Phone	07961565922	
Priority	ND 1700			
Ref 1	DEL1566379			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*** Customer Instructions: There is a parking bay outside my address which is for 2 vehicles I do not own a car so can be used for parking *** Please call 1 hour before arrival.Customer Ref / PO: P498356 WR:29916Items on order:100141091 - BARIATRIC - Adapt 700</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. PRESTON Higher%20Bartle PR4%20JJ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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In Items for Job # 4139571 page 1 of 1



Run Sheet

Daniel Hanson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Run Sheet

Daniel Hanson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4139766	Customer	Computacenter - Kingfisher		Job Address
SLA Window	17/04/2025 09:00 - 17/04/2025 17:00	Contact Name	Adnaan Patel	KINGFISHER INFORMATION TECHNOLOGY (Bolton Road Bolton Road BB2 3QP
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	
Priority	ND 1700			
Ref 1	24321260			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01173SCO84P Till number: 84 Peripheral make/modellease copy and paste CI): SCANNERDS6878 Handheld or presentation scan: Handheld Contact name/number: +44 1254 678100	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19074552701	4601607	KING:Symbol DS6878 + Cradle +				

Engineer Closure Notes					On Site Time	Off Site Time



Run Sheet

Daniel Hanson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4133383	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	08/04/2025 11:14 - 17/04/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCO EXPRESS TESCO EXPRESS 26-28 HIGHGATE KENDAL LA9 4SX
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	AP 1700				
Ref 1	KENDAL HIGHGATE EXP				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery only	Server build and ship to Tesco store

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19042911601						

Returned Items



Run Sheet

Daniel Hanson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4139704	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	17/04/2025 09:00 - 17/04/2025 17:00	Contact Name	Tony .	Hibiscus PLC Cooper Lane Kingfisher Building Products ULVERSTON LA12 9RA
Activity	REPAIR WITH PARTS	Contact Phone	01229869100	
Priority	ND FIX			
Ref 1	11669255			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 2 SLA: 15/04/2025 17:00-----ASSET INFORMATION---ProductName: CS820de High Volt BH CY KW IE MT LB OMDeviceTagCustomer: Kingfisher Building Products LimitedSerialNumber: 50633501G15N5ProductIdentifier: 21K0232Model: 5063-530---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----OSR Code :OTHRIssue :replace Defective toner even tho its full and replacedRecommended PNs: 41X0368 Steps Performed : Request fron the hardware specialistPrinter Location :Kingfisher Building ProductsUnit 6 Bardsea Business Park Cooper Ln UlverstonLA12 9RASource :D365-MT----INSTRUCTIONS-----Technical Notes -----4137705Engineer: John Paul Barron Date: 15/04/2025 09:38-11:58 43.5x error on all devs. Replaced system board. On power up after replacement printer did test print but errored again. Req Firmware update. Pls EMO& wait.CB.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190755426	41X0069	CS82x SVC Board Toner sensor				



Run Sheet

Daniel Hanson 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4140010	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address		
SLA Window	16/04/2025 15:53 - 17/04/2025 20:00	Contact Name	ULVERSTON NLC2010 NT STATION		Northern Rail - STAR		
Activity	TECH EXCHANGE	Contact Phone	01229 583219		Ulverston Station, Station Approach, Ulverston, Cumbria		
Priority	ND 1900				CUMBRIA		
Ref 1	C5308824				Ulverston		
Ref 2					LA12 0DP		
No. of Parts	1						

Instructions 1	Instructions 2
ND 17/04/2025 20:00 SLA: ND 17/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRGNCTTV2AMBBLK-5M x 1	Problem: [ME] Mirua Desktop PED USB Cable faulty Root Cause: Unknown Action: Engineer to replace the Mirua Desktop PED USB Cable Test: In Use URL: Call history:: ##### Call 5308824 Problem Web Service qws_uk Wed 16 Apr 2025 15:53:06 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N9030TA23 contract.pkey=23200 call.poms=1 call.zip=LA12 0DP call.address=Ulverston Station Station Approach Ulverston Cumbria call.city=Ulverston call.customerid=INC17415661 call.problem=NLC2010 ULVERSTON Keeps saying pairing and losing connection call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUPEDCBL call.priority=2-Medium call.datereported=4/16/2025 4:52:17 PM ##### Call 5308824 Problem Web Service qws_uk Wed 16 Apr 2025 15:53:06 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19077034201	_NRGNCTTV2AM	MBLK5MUSBA-M TO USBB-M NOR				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4139613	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	17/04/2025 10:00 - 17/04/2025 18:00	Contact Name		David Spenser	Astrazeneca Speke Reception
Activity	DELIVERY	Contact Phone		+447586571013	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000283102				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-04-17", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231961_4000_NAM", "Maintenance & repair", "Cost Center Account Number": "CC_0000231961_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190523899	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PTN			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190523901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4139656	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/04/2025 10:00 - 17/04/2025 18:00	Contact Name	Mark Guyer	Astrazeneca Speke Reception
Activity	DELIVERY	Contact Phone	+447557158506	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000269199			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-04-17", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000008249_UK10_EUSAP COB UK Biologics Head Office", "Cost Center Account Number": "CC_0000008249_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190514600	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BM17K			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190514602						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4135263	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/04/2025 10:00 - 17/04/2025 18:00	Contact Name	Mark Guyer	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	+447557158506	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000264148			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PC26EB6Z", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-04-17", "Customer Catalog ID": "", "Cost Center Name": "CC_0000008249_UK10_EUSAP COB UK Biologics Head Office", "Cost Center Account Number": "CC_0000008249_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190513420	Please collect and remove single device.	Please collect and remove single device.	PC26EB6Z			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4135380	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	17/04/2025 10:00 - 17/04/2025 18:00	Contact Name		David Spenser	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		+447586571013	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000282901				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF2CH462","Remove Item 1":"Please collect and remove single device.", "Requested by date": "2025-04-17", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231961_4000_NAM Maintenance & repair", "Cost Center Account Number": "CC_0000231961_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190523902	Please collect and remove single device.	Please collect and remove single device.	PF2CH462			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

John Paul Barron 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4135381	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	17/04/2025 10:00 - 17/04/2025 18:00	Contact Name	Paula McKenna	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000282428			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC2FJSF9","Remove Item 1":"Please collect and remove single device.", "Requested by date": "2025-04-17", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231780_4000_NAM Quality Assurance", "Cost Center Account Number": "CC_0000231780_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190523903	Please collect and remove single device.	Please collect and remove single device.	PC2FJSF9			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4139773	Customer	Computacenter Limited		Job Address
SLA Window	17/04/2025 09:00 - 17/04/2025 17:00	Contact Name	Adeola Garuba	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07956173757	61 Higherfield Crescent 61 Higherfield Crescent L34 4AX
Priority	ND 1700			
Ref 1	24320919			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Contact Name - Adeola Garuba Contact Number - 07956173757 Location - 6Higherfield Crescent Knowsley Prescott Liverpool L34 4AX - Heritage -Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Ye	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075687801	4707161	LBG:PPD HP 830 G10 i5 16GB				
19074844801	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19075688001	4707161	LBG:PPD HP 830 G10 i5 16GB				
19074845001	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4139636	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	16/04/2025 10:41 - 17/04/2025 16:30	Contact Name	ANDREA.ANDERSON@HSBC.COM	COMPUTACENTER HSBC 33 ORMSKIRK STREET MERSEYSIDE ST HELENS WA10 2SZ
Activity	TECH EXCHANGE	Contact Phone	03455839729	
Priority	ND 1600			
Ref 1	INC49192421			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call is for a Desktop. On M910 desktops *Please leave the SSD on site*. For all other *HDDs you must drill the drive (on the plate!) 3 times* - whether the disk shatters or not. 3 holes must go all the way through the drive so you can see 3 holes on either end of the drive. Desktop including HDD must then be sent back with the returns. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	M80Q

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075196601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19075196801						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4139834	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	16/04/2025 13:28 - 17/04/2025 17:00	Contact Name	STEPHEN RIGBY		43 GADWALL CLOSE 43 GADWALL CLOSE MAGHULL LIVERPOOL L31 1GQ
Activity	COLLECTION	Contact Phone	073799 26989		
Priority	ND 1700				
Ref 1	42992				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076145502	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19076145501	DHL RBSG Large	DHL RBSG Large Tote				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19076145701	DHL RBSG Large	DHL RBSG Large Tote				
19076145801						

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4139982	Customer	Vista Retail Support Limited		Job Address
SLA Window	16/04/2025 15:30 - 17/04/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI KEW RETAIL PARK SCARISBRICK NEW ROAD SOUTHPORT LANCASHIRE SOUTHPORT PR8 5HW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3251618			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3251608 - Spare sticky Printer is faulty Need swap out & 3251618 - KVS 01- sticky Printer is faulty Need swap out</p> <p>- p4 backdoor swap out.</p> <p>Opening Hours are:- Monday-Sunday 7am-11pm</p>	<p>Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076900501	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

John Paul Barron 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4139985	Customer	Vista Retail Support Limited		Job Address
SLA Window	16/04/2025 15:30 - 17/04/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI KEW RETAIL PARK SCARISBRICK NEW ROAD SOUTHPORT LANCASHIRE SOUTHPORT PR8 5HW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3251608			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3251608 - Spare sticky Printer is faulty Need swap out & 3251618 - KVS 01- sticky Printer is faulty Need swap out</p> <p>- p4 backdoor swap out.</p> <p>Opening Hours are:- Monday-Sunday 7am-11pm</p>	<p>Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076899801	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

Olayiwola Olanrewaju 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4139516	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/04/2025 08:26 - 17/04/2025 17:00	Contact Name	CHRISTINA EDWARDS		CHRISTINA EDWARDS 2A ASPLEY ROAD LIVERPOOL L12 8QZ
Activity	CHAIR INSTALL	Contact Phone	07583003829		
Priority	ND 1700				
Ref 1	DEL1565487				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME739761Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19074088001	9900002	Homeworker Ergonomic Chair - W				

Returned Items



Run Sheet

Date	17/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4139762	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/04/2025 12:29 - 17/04/2025 17:00	Contact Name	KATE GALLAGHER	KATE GALLAGHER 10 RYEFIELD LANE LITHERLAND LIVERPOOL L21 0HD
Activity	CHAIR INSTALL	Contact Phone	07956663323	
Priority	ND 1700			
Ref 1	DEL1564745			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P28807!Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075830001	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4139520	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/04/2025 08:33 - 17/04/2025 17:00	Contact Name		ALYSHA PAYNTER	ALYSHA PAYNTER 2A RECTORY ROAD SOUTHPORT PR9 7PU
Activity	DESK & CHAIR SP INSTALL	Contact Phone		07772056021	
Priority	ND 1700				
Ref 1	DEL1563729				
Ref 2					
No. of Parts	8				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 600277294Items on order:	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Olayiwola Olanrewaju 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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In Items for Job # 4139520 page 1 of 1



Run Sheet

Date	17/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Run Sheet

Olayiwola Olanrewaju 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4139492	Customer	POSTURITE LIMITED			Job Address
SLA Window	16/04/2025 07:59 - 17/04/2025 17:00	Contact Name		JENNIE SHARPLES	JENNIE SHARPLES 18 BRIGHTWATER HORWICH BOLTON BL6 5GW
Activity	CHAIR INSTALL	Contact Phone		07391523068	
Priority	ND 1700				
Ref 1	DEL1566120				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000258882Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19074001601	100140475	P-Sit Medium Back - Independen				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Olayiwola Olanrewaju 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4139500	Customer	POSTURITE LIMITED		Job Address	
SLA Window	16/04/2025 08:07 - 17/04/2025 17:00	Contact Name	KAREN SWEETMAN	KAREN SWEETMAN 39 NORLEY ROAD LEIGH WN7 4QL	
Activity	CHAIR SP INSTALL	Contact Phone	07760600689		
Priority	ND 1700				
Ref 1	DEL1564299				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>*** Customer Instructions: no access difficulties *** Please call 1 hour before arrival. Customer Ref / PO: BTP10287cheryl.mitchell@btp.pnn.police.uk Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19074018401	4028	Coccyx Cut-Out Wedge				
19074018402	100092832	P-Sit High back - Black With:				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19074018601	100092832	P-Sit High back - Black With:				
19074018701	4028	Coccyx Cut-Out Wedge				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Olayiwola Olanrewaju 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4139467	Customer	POSTURITE LIMITED		Job Address
SLA Window	16/04/2025 07:06 - 17/04/2025 17:00	Contact Name	HAZEL THOMPSON	HAZEL THOMPSON 6 MEADOW CLOSE HALE ALTRINCHAM WA15 8JR
Activity	CHAIR INSTALL	Contact Phone	07940372075	
Priority	ND 1700			
Ref 1	DEL1560041			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000259082white glove items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19073862901	100140486	Adapt 610 (small seat/low back)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19073863101	100140486	Adapt 610 (small seat/low back)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4140023	Customer	Vista Retail Support Limited	Job Address
SLA Window	16/04/2025 16:05 - 17/04/2025 17:00	Contact Name	LIDL OLD LIVERPOOL ROAD LANCASHIRE WARRINGTON WA5 1AP
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3251888		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3251888 Brief Description: VoCoVo Report a fault with the headset What is the issue?: Headset unable to charge Monday - Sat 08:00-22:00 Sunday - 10:00 - 16:00	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19077088301	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				



Run Sheet

Ryan Owen 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4139555	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	17/04/2025 09:00 - 17/04/2025 17:00	Contact Name	BEN HEYWOOD	DISTRIBUTION CENTRE DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET NORTHWICH CW9 7WA
Activity	TECH EXCHANGE	Contact Phone	07811786395	
Priority	ND 1700			
Ref 1	INC000030474136r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Install & Exchange Laptop LOGISTICS	install exchange

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

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Run Sheet

Ryan Owen 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4139671	Customer	Verifone UK LTD		Job Address
SLA Window	16/04/2025 11:09 - 17/04/2025 18:00	Contact Name	JEMMA DEAN	STONEGATE - TOWN CRIER - 90806
Activity	TECH EXCHANGE	Contact Phone	01244 317925	CITY ROAD
Priority	ND 1800			CHESTER
Ref 1	G351871			CHESHIRE
Ref 2				CHESHIRE
No. of Parts	1			CH1 3AE

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33147242 Inbound Serial No. = 330-503-345 IP Gateway = 10.83.71.126 Terminal IP Address = 10.83.71.100 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1483 Login Pin = 1483 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 22:30 Notes = N/A Fault Category = Customer Damaged / Dropped	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2673691

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075386501	R-Vx680 WiFi-03.70X68099BD		332-507-567			



Run Sheet

Ryan Owen 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4136152	Customer	CXM		Job Address	
SLA Window	11/04/2025 06:00 - 17/04/2025 17:00	Contact Name	CHRISTOPHER ALDCROFT	AW ARENA UNIT 12 STANNEY MILL DUTTON GREEN ELLESMORE PORT CH2 4SA	
Activity	INSTALL	Contact Phone	7504816986		
Priority	ND 1700				
Ref 1	5837359				
Ref 2					
No. of Parts	6				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN30003/Poynt 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1	H2-5062345-15134963 (GPRS) Elavon TID: 15134963; Date Time Logged: 20250407171004; Terminal ID: 210209074101; Profile Number: 15134963 Other Info

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19060164001	EN30003	Poynt 61 Smart Terminal WiFi(T)				
19060164101	EN60011	Nano KPN SIM Card-(GB)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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In Items for Job # 4136152 page 1 of 1



Run Sheet

Ryan Owen 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4139865	Customer	INTERCITY / SALVATION ARMY		Job Address
SLA Window	16/04/2025 13:53 - 17/04/2025 14:00	Contact Name		THE SALVATION ARMY THE SALVATION ARMY 37 MARINA DRIVE ELLESmere PORT CH65 0AN
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	Ellesmere Port 669			
Ref 2	IMS13949			
No. of Parts	0			

Instructions 1	Instructions 2
attend at 13:30 and join meeting at 2pm	engineer needs to be on site for 13:30 to swap equipment before joining a Teams bridge call for 2pm to complete the call. Updated script and call details will be sent by James Stirk to attending engineer engineer to keep hold of intercity spares kit and only return to cambridge sandy kaur to provide return label for this. Teams Dial In Number Team Passcode 2045669685 448608153#

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4137816	Customer	Computacenter Horizon Project			Job Address
SLA Window	14/04/2025 14:28 - 17/04/2025 17:00	Contact Name	LYNDSEY.WOODS		LYNDSEY.WOODS 4 GORDON AVENUE, GREASBY, WIRRAL , CH49 1SG
Activity	TECH EXCHANGE	Contact Phone	7792601719		
Priority	ND 1700				
Ref 1	43180364_CLF515_1704				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home user laptop exchange 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC186P4Q any issues call 07824056449(Elio)

Job Notes

In Items



Run Sheet

Ryan Owen 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4137577	Customer	Fujitsu Services Limited - Specsavers HU		Job Address
SLA Window	14/04/2025 09:00 - 17/04/2025 18:00	Contact Name	Leanne Neagle	Birkenhead 2036 Pyramids Shopping Centre Wirral Birkenhead CH41 2XX
Activity	NON TECH EXCHANGE	Contact Phone	+441516501666	
Priority	ND 1800			
Ref 1	C5308585			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
ND 15/04/2025 18:00 SLA: ND 15/04/2025 18:00 PART2=_SCDEL5420 PART3=_SCXXXRAPZIP001 PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SCXXXTC-TOTE-56L-BL x 1 _SCDEL5420 x 1 _SCXXXRAPZIP001 x 4	Problem: [HU] Laptop replacement only Root Cause: Replacement requested by Service Desk Action: Supply replacement pre-built Laptop and PSU as a pair to home user and collect old Laptop with PSU. Note: Supplied laptop may be an alternative model to one collected. Confirm this in call notes when updating call please. Test: Secure Delivery and Secure Collection only. URL: Call history:: ##### Call 5308585 Problem Web Service qws_uk2 Mon 14 Apr 2025 11:06:30 A+C+P agent.loginnname=qws_uk2 equipment.assettag=SPEGB00000002036TA23 contract.pkey=23225 call.poms=1 call.orgname=Birkenhead 2036 call.customerid=INC4810946 call.problem=Laptop screen broken call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/SPE/workpackage/HU-DEL5420 call.priority=2-Medium call.datereported=4/14/2025 12:06:22 PM ##### Call 5308585 Problem Web Service qws_uk2 Mon 14 Apr 2025 11:06:30 A+C+P Specsavers Hearing Centre 29 Borough Pavement Grange Precinct...

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Ryan Owen 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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In Items for Job # 4137577 page 1 of 1



Run Sheet

Ryan Owen 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Returned Items for Job # 4137577 page 1 of 1



Run Sheet

David Hargreaves 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4140124	Customer	HCL Barclays		Job Address
SLA Window	16/04/2025 09:00 - 17/04/2025 17:00	Contact Name	STU EVANS	12 MERCER PLACE 12 MERCER PLACE MOSTON SANDBACH CW11 3DZ
Activity	COLLECTION	Contact Phone	07702766002	
Priority	ND 1600			
Ref 1	TASK2676527/2			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Monitor collection - please use large box	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4140123	Customer	HCL Barclays		Job Address
SLA Window	16/04/2025 09:00 - 17/04/2025 17:00	Contact Name	STU EVANS	12 MERCER PLACE 12 MERCER PLACE MOSTON SANDBACH CW11 3DZ
Activity	IMAC COLLECTION	Contact Phone	07702766002	
Priority	ND 1600			
Ref 1	TASK2676527/1			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Laptop collection - Please use Tote	BB30503403 Dell Latitude 7440

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4139794	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	17/04/2025 10:00 - 17/04/2025 18:00	Contact Name	Daniel Nethercote		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000287218				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-04-14", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009018_UK10_EUSAP", "End User computing", "Cost Center Account Number": "CC_0000009018_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190743424	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0GGMVT			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4140027	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	17/04/2025 10:00 - 17/04/2025 18:00	Contact Name		Harsharan Singh	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		Unknown	
Priority	ND 1700				
Ref 1	WOT000287479				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-04-07", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000002005_0010_ICON SPP3 Maintenance", "Cost Center Account Number": "CC_0000002005_0010_ICON"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190765985	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BC4ZX			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190765987						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4139614	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	17/04/2025 10:00 - 17/04/2025 18:00	Contact Name	Nigel Legg		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447909532755		
Priority	ND 1700				
Ref 1	WOT000285039				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PC22NM9H", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "17-04-2025", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004813_UK10_EUSAP", "R&D CONFERENCE TEAM SALARIES & FTE", "Cost Center Account Number": "CC_0000004813_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190655169	000000000004592628	28GB-NEW_Len TP T14s G4 AMD R5	GM0TE8DX			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190655171		PC22NM9H - Lenovo 20T1S36J00	PC22NM9H			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

David Hargreaves 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4140081	Customer	Computacenter - BASF		Job Address
SLA Window	17/04/2025 09:00 - 17/04/2025 17:00	Contact Name	Phoebe Buckley	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 161 475-3347	
Priority	ND 1700			
Ref 1	24291917			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19075866901	4707927	BASF:HP EliteBook 660 G11,G_UK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19075867101	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

David Hargreaves 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4139694	Customer	CXM - Complex		Job Address
SLA Window	16/04/2025 11:30 - 17/04/2025 17:00	Contact Name	MARK SHAW	ABYSS AQUATIC WAREHOUSE LTD UNITS 4-6
Activity	TECH EXCHANGE	Contact Phone	7882205669	BROOKSIDE ESTATE WATERLOO ROAD STOCKPORT SK1 3BD
Priority	ND 1700			
Ref 1	5841620			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN70157/PWN32410153A SNO: 202547313241005616833554: Collect EN60009/Part no. K003 SNO: 8931082222051320231: Collect EN70156/Tetra Move 5000 SNO: 233197303201339354178601LAN_UK_0127860: SWAP OUT/SWAP OUT	LAN_UK_0127860 9-17 (WIFI) 9-17 Elavon TID: 15138072; Date Time Logged: 20250416111005; Terminal ID: 210209354002; Profile Number: 15138072 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19075493201	EN60009	KPN SIM CARD-(GB)				
19075493601	EN70156	Tetra Move 5000-(FR)				
19075493801	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	17/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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In Items for Job # 4139694 page 1 of 1



Run Sheet

David Hargreaves 17/04/2025

Date	17/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4139171	Customer	CXM			Job Address
SLA Window	15/04/2025 18:53 - 17/04/2025 17:00	Contact Name	WISAM ALHUWAYJ		MAZIG BARBER 17 SCHOOL LANE STOCKPORT SK4 5DE
Activity	INSTALL	Contact Phone	7774149499		
Priority	ND 1700				
Ref 1	5840779				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5065033-15138840 GPRS. No wifi on site customer would like to use terminal by GPRS,9AM-7PM Elavon TID: 15138840; Date Time Logged: 20250414171002; Terminal ID: 210209402901; Profile Number: 15138840 Other Info

Job Notes



Run Sheet

Date	17/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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In Items for Job # 4139171 page 1 of 1



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER_UK_FD _16/04/25	4137761	MANPOWER	COMPRESSION, 1-3 Helix Business Park, New Bridge Road, Ellesmere Port, , Cheshire, CH65 4LR,	Berlindo D'Assuncao	17/04/2025 08:00 17/04/2025 17:00	17/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - EE	19074269001	C5308752	4139533	NON TECH EXCHANGE	Manchester Market Street, 33 Market Street, Manchester, Manchester, Market, M1 1WR	Claire Booth	17/04/2025 09:30 17/04/2025 20:00	17/04/2025	
Computacenter Limited - Santander	19076673301	24321584	4140061	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Claire Booth	17/04/2025 09:00 17/04/2025 17:00	17/04/2025	
Computacenter Limited - Santander	19077282501	24321602	4140151	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Claire Booth	17/04/2025 09:00 17/04/2025 17:00	17/04/2025	
Computacenter PwC NON TECH EXCHANGE	19049818201	PAR0260822	4134837	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ, MANCHESTER, M3 3EB	Claire Booth	09/04/2025 16:43 17/04/2025 17:30	17/04/2025	
Computacenter PwC NON TECH EXCHANGE	19052513401	PAR0261608	4135396	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	10/04/2025 11:44 17/04/2025 17:30	17/04/2025	
HCL Barclays	(No Items)	TASK2716611	4140120	COLLECTION	FLAT 4, FLAT 4, 111-113 MONTON ROAD, ECCLES, MANCHESTER, M30 9HQ	Claire Booth	16/04/2025 09:00 17/04/2025 17:00	17/04/2025	
Computacenter Limited - HSBC	19075196001	RITM33147722	4139637	DELIVERY	COMPUTACENTER HSBC, 56 YORKDALE ROAD, OLDHAM, OL4 3AP	Claire Booth	16/04/2025 10:41 17/04/2025 16:30	17/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19074552701	24321260	4139766	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	Daniel Hanson	17/04/2025 09:00 17/04/2025 17:00	17/04/2025	
Fujitsu Services Limited - Star Trains - ME	19076171501	C5308797	4139841	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Daniel Hanson	17/04/2025 07:00 17/04/2025 11:00	17/04/2025	
Computacenter Ltd Tesco Project	19043087901	LYTHAM ROAD EXPRESS	4133409	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 257-259 LYTHAM RD, BLACKPOOL, FY1 6ET	Daniel Hanson	08/04/2025 11:37 17/04/2025 17:00	17/04/2025	
Fujitsu Services Limited - Star Trains - ME	19077034201	C5308824	4140010	TECH EXCHANGE	Northern Rail - STAR, Ulverston Station, Station Approach, Ulverston, Cumbria, CUMBRIA, Ulverston, LA12 0DP	Daniel Hanson	16/04/2025 15:53 17/04/2025 20:00	17/04/2025	
Xerox (UK) Technical****DO NOT INVOICE****	190755426	11669255	4139704	REPAIR WITH PARTS	Hibiscus PLC, Cooper Lane, Kingfisher Building Products, ULVERSTON, LA12 9RA	Daniel Hanson	17/04/2025 09:00 17/04/2025 17:00	17/04/2025	
Computacenter Ltd Tesco Project	19042911601	KENDAL HIGHGATE EXP	4133383	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 26-28 HIGHGATE, KENDAL, LA9 4SX	Daniel Hanson	08/04/2025 11:14 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074596501	DEL1566379	4139571	DESK SP INSTALL	SHARON DRYDEN, 45 REDFORD CLOSE, HIGHER BARTLE, PRESTON, PR4 0JJ	Daniel Hanson	16/04/2025 10:04 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074596502	DEL1566379	4139571	DESK SP INSTALL	SHARON DRYDEN, 45 REDFORD CLOSE, HIGHER BARTLE, PRESTON, PR4 0JJ	Daniel Hanson	16/04/2025 10:04 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074596503	DEL1566379	4139571	DESK SP INSTALL	SHARON DRYDEN, 45 REDFORD CLOSE, HIGHER BARTLE, PRESTON, PR4 0JJ	Daniel Hanson	16/04/2025 10:04 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074596504	DEL1566379	4139571	DESK SP INSTALL	SHARON DRYDEN, 45 REDFORD CLOSE, HIGHER BARTLE, PRESTON, PR4 0JJ	Daniel Hanson	16/04/2025 10:04 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074596505	DEL1566379	4139571	DESK SP INSTALL	SHARON DRYDEN, 45 REDFORD CLOSE, HIGHER BARTLE, PRESTON, PR4 0JJ	Daniel Hanson	16/04/2025 10:04 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074596506	DEL1566379	4139571	DESK SP INSTALL	SHARON DRYDEN, 45 REDFORD CLOSE, HIGHER BARTLE, PRESTON, PR4 0JJ	Daniel Hanson	16/04/2025 10:04 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074596507	DEL1566379	4139571	DESK SP INSTALL	SHARON DRYDEN, 45 REDFORD CLOSE, HIGHER BARTLE, PRESTON, PR4 0JJ	Daniel Hanson	16/04/2025 10:04 17/04/2025 17:00	17/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	(No Items)	TASK2676527/2	4140124	COLLECTION	12 MERCER PLACE, 12 MERCER PLACE, MOSTON, SANDBACH, CW11 3DZ	David Hargreaves	16/04/2025 09:00 17/04/2025 17:00	17/04/2025	
HCL Barclays	(No Items)	TASK2676527/1	4140123	IMAC COLLECTION	12 MERCER PLACE, 12 MERCER PLACE, MOSTON, SANDBACH, CW11 3DZ	David Hargreaves	16/04/2025 09:00 17/04/2025 17:00	17/04/2025	
CXM - Complex	19075492801	5841620	4139694	TECH EXCHANGE	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Hargreaves	16/04/2025 11:30 17/04/2025 17:00	17/04/2025	
CXM - Complex	19075492802	5841620	4139694	TECH EXCHANGE	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Hargreaves	16/04/2025 11:30 17/04/2025 17:00	17/04/2025	
CXM - Complex	19075492803	5841620	4139694	TECH EXCHANGE	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Hargreaves	16/04/2025 11:30 17/04/2025 17:00	17/04/2025	
CXM - Complex	19075492804	5841620	4139694	TECH EXCHANGE	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Hargreaves	16/04/2025 11:30 17/04/2025 17:00	17/04/2025	
CXM - Complex	19075492805	5841620	4139694	TECH EXCHANGE	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Hargreaves	16/04/2025 11:30 17/04/2025 17:00	17/04/2025	
CXM - Complex	19075492806	5841620	4139694	TECH EXCHANGE	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Hargreaves	16/04/2025 11:30 17/04/2025 17:00	17/04/2025	
CXM - Complex	19075492807	5841620	4139694	TECH EXCHANGE	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Hargreaves	16/04/2025 11:30 17/04/2025 17:00	17/04/2025	
CXM - Complex	19075492808	5841620	4139694	TECH EXCHANGE	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Hargreaves	16/04/2025 11:30 17/04/2025 17:00	17/04/2025	
CXM - Complex	19075492809	5841620	4139694	TECH EXCHANGE	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Hargreaves	16/04/2025 11:30 17/04/2025 17:00	17/04/2025	
CXM - Complex	19075492810	5841620	4139694	TECH EXCHANGE	ABYSS AQUATIC WAREHOUSE LTD, UNITS 4-6, BROOKSIDE ESTATE WATERLOO ROAD, STOCKPORT, SK1 3BD	David Hargreaves	16/04/2025 11:30 17/04/2025 17:00	17/04/2025	
Computacenter - BASF	19075866901	24291917	4140081	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	David Hargreaves	17/04/2025 09:00 17/04/2025 17:00	17/04/2025	
Computacenter - Astra Zeneca	190743424	WOT000287218	4139794	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	17/04/2025 10:00 17/04/2025 18:00	17/04/2025	



Run Sheet

Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	190765985	WOT000287479	4140027	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	17/04/2025 10:00 17/04/2025 18:00	17/04/2025	
Computacenter - Astra Zeneca	190655169	WOT000285039	4139614	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	17/04/2025 10:00 17/04/2025 18:00	17/04/2025	
CXM	19073273101	5840779	4139171	INSTALL	MAZIG BARBER, 17 SCHOOL LANE, .. STOCKPORT, SK4 5DE	David Hargreaves	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073273102	5840779	4139171	INSTALL	MAZIG BARBER, 17 SCHOOL LANE, .. STOCKPORT, SK4 5DE	David Hargreaves	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073273103	5840779	4139171	INSTALL	MAZIG BARBER, 17 SCHOOL LANE, .. STOCKPORT, SK4 5DE	David Hargreaves	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073273104	5840779	4139171	INSTALL	MAZIG BARBER, 17 SCHOOL LANE, .. STOCKPORT, SK4 5DE	David Hargreaves	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073273105	5840779	4139171	INSTALL	MAZIG BARBER, 17 SCHOOL LANE, .. STOCKPORT, SK4 5DE	David Hargreaves	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073273106	5840779	4139171	INSTALL	MAZIG BARBER, 17 SCHOOL LANE, .. STOCKPORT, SK4 5DE	David Hargreaves	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073273107	5840779	4139171	INSTALL	MAZIG BARBER, 17 SCHOOL LANE, .. STOCKPORT, SK4 5DE	David Hargreaves	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19067733001	4503414_CLF5 15_1704	4137810	TECH EXCHANGE_R	AMY.MOUNTER, 1-3 VICTORIA SQUARE,BOLTON.,, BOLTON, BL1 1RJ	David Ranson	14/04/2025 14:28 17/04/2025 16:00	17/04/2025	
COMPUTACENTER HSBC – EBBT	19037579201	EBBT Proj BL1 1RJ 1	4132231	PROJECT	HSBC, 1-3 VICTORIA SQUARE, BOLTON, BL1 1RJ	David Ranson	07/04/2025 09:27 17/04/2025 16:00	17/04/2025	
COMPUTACENTER HSBC – EBBT	19037579501	EBBT Proj BL1 1RJ 2	4132241	PROJECT	HSBC, 1-3 VICTORIA SQUARE, BOLTON, BL1 1RJ	David Ranson	07/04/2025 09:27 17/04/2025 16:00	17/04/2025	
POSTURITE LIMITED	19076085501	DEL1566776	4139817	DESK SP INSTALL	COREY GREENEY, 234 ASHWORTH LANE, BOLTON, BL1 8RX	David Ranson	16/04/2025 13:18 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19076085502	DEL1566776	4139817	DESK SP INSTALL	COREY GREENEY, 234 ASHWORTH LANE, BOLTON, BL1 8RX	David Ranson	16/04/2025 13:18 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19076085503	DEL1566776	4139817	DESK SP INSTALL	COREY GREENEY, 234 ASHWORTH LANE, BOLTON, BL1 8RX	David Ranson	16/04/2025 13:18 17/04/2025 17:00	17/04/2025	
CXM	19073277201	5841285	4139170	INSTALL	MOT STATION, 8C ALLISON STREET,., MANCHESTER, M8 8AR	David Ranson	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073277202	5841285	4139170	INSTALL	MOT STATION, 8C ALLISON STREET,., MANCHESTER, M8 8AR	David Ranson	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073277203	5841285	4139170	INSTALL	MOT STATION, 8C ALLISON STREET,., MANCHESTER, M8 8AR	David Ranson	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073277204	5841285	4139170	INSTALL	MOT STATION, 8C ALLISON STREET,., MANCHESTER, M8 8AR	David Ranson	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073277205	5841285	4139170	INSTALL	MOT STATION, 8C ALLISON STREET,., MANCHESTER, M8 8AR	David Ranson	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073277206	5841285	4139170	INSTALL	MOT STATION, 8C ALLISON STREET,., MANCHESTER, M8 8AR	David Ranson	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
CXM	19073277207	5841285	4139170	INSTALL	MOT STATION, 8C ALLISON STREET,., MANCHESTER, M8 8AR	David Ranson	15/04/2025 18:53 17/04/2025 17:00	17/04/2025	
COMPUTACENTER HSBC – EBBT	19037580201	EBBT Proj WN1 1BH 1	4132223	PROJECT	HSBC, 21 THE GRAND ARCADE, WIGAN, WN1 1BH	David Ranson	07/04/2025 09:27 17/04/2025 13:00	17/04/2025	
COMPUTACENTER HSBC – EBBT	19037580501	EBBT Proj WN1 1BH 2	4132226	PROJECT	HSBC, 21 THE GRAND ARCADE, WIGAN, WN1 1BH	David Ranson	07/04/2025 09:27 17/04/2025 13:00	17/04/2025	
Computacenter Limited - HSBC	19075197501	INC49184612	4139643	NON TECH EXCHANGE	COMPUTACENTER HSBC, 7 GREENWAY, ASHTON IN MAKERFIELD, WIGAN, WN4 9TE	David Ranson	16/04/2025 10:41 17/04/2025 17:00	17/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	190523899	WOT000283102	4139613	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	17/04/2025 10:00 17/04/2025 18:00	17/04/2025	
Computacenter - Astra Zeneca	190514600	WOT000269199	4139656	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	17/04/2025 10:00 17/04/2025 18:00	17/04/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000264148	4135263	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	17/04/2025 10:00 17/04/2025 18:00	17/04/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000282901	4135380	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	17/04/2025 10:00 17/04/2025 18:00	17/04/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000282428	4135381	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	17/04/2025 10:00 17/04/2025 18:00	17/04/2025	
DHL Supply Chain Limited - RBS	19076145502	42992	4139834	COLLECTION	43 GADWALL CLOSE, 43 GADWALL CLOSE, MAGHULL, LIVERPOOL, L31 1GQ	John Paul Barron	16/04/2025 13:28 17/04/2025 17:00	17/04/2025	
DHL Supply Chain Limited - RBS	19076145501	42992	4139834	COLLECTION	43 GADWALL CLOSE, 43 GADWALL CLOSE, MAGHULL, LIVERPOOL, L31 1GQ	John Paul Barron	16/04/2025 13:28 17/04/2025 17:00	17/04/2025	
Computacenter Limited	19075687801	24320919	4139773	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 61 Higherfield Crescent , 61 Higherfield Crescent , L34 4AX	John Paul Barron	17/04/2025 09:00 17/04/2025 17:00	17/04/2025	
Computacenter Limited	19074844801	24320919	4139773	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 61 Higherfield Crescent , 61 Higherfield Crescent , L34 4AX	John Paul Barron	17/04/2025 09:00 17/04/2025 17:00	17/04/2025	
Vista Retail Support Limited	19076900501	3251618	4139982	TECH EXCHANGE	MCDONALDS - CAPGEMINI, KEW RETAIL PARK SCARISBRICK NEW ROAD, SOUTHPORT, LANCASHIRE, SOUTHPORT, PR8 5HW	John Paul Barron	16/04/2025 15:30 17/04/2025 17:00	17/04/2025	
Vista Retail Support Limited	19076899801	3251608	4139985	TECH EXCHANGE	MCDONALDS - CAPGEMINI, KEW RETAIL PARK SCARISBRICK NEW ROAD, SOUTHPORT, LANCASHIRE, SOUTHPORT, PR8 5HW	John Paul Barron	16/04/2025 15:30 17/04/2025 17:00	17/04/2025	
Computacenter Limited - HSBC	19075196601	INC49192421	4139636	TECH EXCHANGE	COMPUTACENTER HSBC, 33 ORMSKIRK STREET, MERSEYSIDE, ST HELENS, WA10 2SZ	John Paul Barron	16/04/2025 10:41 17/04/2025 16:30	17/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19073876201	DEL1563368	4139474	CHAIR INSTALL	H M REVENUE & CUSTOMS, THREE NEW BAILEY, NEW BAILEY STREET, SALFORD, M3 5FS	Nadeem Saleem	16/04/2025 07:14 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19077520501	DEL1565787	4140118	DESK SP INSTALL	JAKE CASSAR, 317 EDGE LANE, DROYLSDEN, MANCHESTER, M43 6LU	Nadeem Saleem	16/04/2025 17:15 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19077520502	DEL1565787	4140118	DESK SP INSTALL	JAKE CASSAR, 317 EDGE LANE, DROYLSDEN, MANCHESTER, M43 6LU	Nadeem Saleem	16/04/2025 17:15 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19077520503	DEL1565787	4140118	DESK SP INSTALL	JAKE CASSAR, 317 EDGE LANE, DROYLSDEN, MANCHESTER, M43 6LU	Nadeem Saleem	16/04/2025 17:15 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19077520504	DEL1565787	4140118	DESK SP INSTALL	JAKE CASSAR, 317 EDGE LANE, DROYLSDEN, MANCHESTER, M43 6LU	Nadeem Saleem	16/04/2025 17:15 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19077520505	DEL1565787	4140118	DESK SP INSTALL	JAKE CASSAR, 317 EDGE LANE, DROYLSDEN, MANCHESTER, M43 6LU	Nadeem Saleem	16/04/2025 17:15 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19077520506	DEL1565787	4140118	DESK SP INSTALL	JAKE CASSAR, 317 EDGE LANE, DROYLSDEN, MANCHESTER, M43 6LU	Nadeem Saleem	16/04/2025 17:15 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19076203201	DEL1566139	4139850	CHAIR INSTALL	THE CO-OPERATIVE LEGAL SERVICE, 1 ANGEL SQUARE, MANCHESTER, M60 0AG	Nadeem Saleem	16/04/2025 13:40 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074102101	DEL1566342	4139518	CHAIR INSTALL	INTEGRATED THERAPY HUB (2ND FL, THE LINK CENTRE, 140 UNION STREET, OLDHAM, OL1 1DZ	Nadeem Saleem	16/04/2025 08:28 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19073882401	DEL1565010	4139479	CHAIR INSTALL	SUZANNE ASPIN, 38 KENWOOD ROAD, OLDHAM, OL2 2NY	Nadeem Saleem	16/04/2025 07:17 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19075543001	DEL1564491	4139703	CHAIR SP INSTALL	SKY, 2 LAWRENCE STREET, STOCKPORT, SK1 1DL	Nadeem Saleem	16/04/2025 11:35 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19075543002	DEL1564491	4139703	CHAIR SP INSTALL	SKY, 2 LAWRENCE STREET, STOCKPORT, SK1 1DL	Nadeem Saleem	16/04/2025 11:35 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19075543003	DEL1564491	4139703	CHAIR SP INSTALL	SKY, 2 LAWRENCE STREET, STOCKPORT, SK1 1DL	Nadeem Saleem	16/04/2025 11:35 17/04/2025 17:00	17/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19074001601	DEL1566120	4139492	CHAIR INSTALL	JENNIE SHARPLES, 18 BRIGHTWATER, HORWICH, BOLTON, BL6 5GW	Olayiwola Olanrewaju	16/04/2025 07:59 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074088001	DEL1565487	4139516	CHAIR INSTALL	CHRISTINA EDWARDS, 2A ASPLEY ROAD, LIVERPOOL, L12 8QZ	Olayiwola Olanrewaju	16/04/2025 08:26 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19075830001	DEL1564745	4139762	CHAIR INSTALL	KATE GALLAGHER, 10 RYEFIELD LANE, LITHERLAND, LIVERPOOL, L21 0HD	Olayiwola Olanrewaju	16/04/2025 12:29 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074119101	DEL1563729	4139520	DESK & CHAIR SP INSTALL	ALYSHA PAYNTER, 2A RECTORY ROAD, SOUTHPORT, PR9 7PU	Olayiwola Olanrewaju	16/04/2025 08:33 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074119102	DEL1563729	4139520	DESK & CHAIR SP INSTALL	ALYSHA PAYNTER, 2A RECTORY ROAD, SOUTHPORT, PR9 7PU	Olayiwola Olanrewaju	16/04/2025 08:33 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074119103	DEL1563729	4139520	DESK & CHAIR SP INSTALL	ALYSHA PAYNTER, 2A RECTORY ROAD, SOUTHPORT, PR9 7PU	Olayiwola Olanrewaju	16/04/2025 08:33 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074119104	DEL1563729	4139520	DESK & CHAIR SP INSTALL	ALYSHA PAYNTER, 2A RECTORY ROAD, SOUTHPORT, PR9 7PU	Olayiwola Olanrewaju	16/04/2025 08:33 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074119105	DEL1563729	4139520	DESK & CHAIR SP INSTALL	ALYSHA PAYNTER, 2A RECTORY ROAD, SOUTHPORT, PR9 7PU	Olayiwola Olanrewaju	16/04/2025 08:33 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074119106	DEL1563729	4139520	DESK & CHAIR SP INSTALL	ALYSHA PAYNTER, 2A RECTORY ROAD, SOUTHPORT, PR9 7PU	Olayiwola Olanrewaju	16/04/2025 08:33 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074119107	DEL1563729	4139520	DESK & CHAIR SP INSTALL	ALYSHA PAYNTER, 2A RECTORY ROAD, SOUTHPORT, PR9 7PU	Olayiwola Olanrewaju	16/04/2025 08:33 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074119108	DEL1563729	4139520	DESK & CHAIR SP INSTALL	ALYSHA PAYNTER, 2A RECTORY ROAD, SOUTHPORT, PR9 7PU	Olayiwola Olanrewaju	16/04/2025 08:33 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19073862901	DEL1560041	4139467	CHAIR INSTALL	HAZEL THOMPSON, 6 MEADOW CLOSE, HALE, ALTRINCHAM, WA15 8JR	Olayiwola Olanrewaju	16/04/2025 07:06 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074018401	DEL1564299	4139500	CHAIR SP INSTALL	KAREN SWEETMAN, 39 NORLEY ROAD, LEIGH, WN7 4QL	Olayiwola Olanrewaju	16/04/2025 08:07 17/04/2025 17:00	17/04/2025	
POSTURITE LIMITED	19074018402	DEL1564299	4139500	CHAIR SP INSTALL	KAREN SWEETMAN, 39 NORLEY ROAD, LEIGH, WN7 4QL	Olayiwola Olanrewaju	16/04/2025 08:07 17/04/2025 17:00	17/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	19075386501	G351871	4139671	TECH EXCHANGE	STONEGATE - TOWN CRIER - 90806, CITY ROAD, CHESTER, CHESHIRE, CH1 3AE	Ryan Owen	16/04/2025 11:09 17/04/2025 18:00	17/04/2025	
CXM	19060163801	5837359	4136152	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, ,,, ELLESMORE PORT, CH2 4SA	Ryan Owen	11/04/2025 06:00 17/04/2025 17:00	17/04/2025	
CXM	19060163802	5837359	4136152	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, ,,, ELLESMORE PORT, CH2 4SA	Ryan Owen	11/04/2025 06:00 17/04/2025 17:00	17/04/2025	
CXM	19060163803	5837359	4136152	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, ,,, ELLESMORE PORT, CH2 4SA	Ryan Owen	11/04/2025 06:00 17/04/2025 17:00	17/04/2025	
CXM	19060163804	5837359	4136152	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, ,,, ELLESMORE PORT, CH2 4SA	Ryan Owen	11/04/2025 06:00 17/04/2025 17:00	17/04/2025	
CXM	19060163805	5837359	4136152	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, ,,, ELLESMORE PORT, CH2 4SA	Ryan Owen	11/04/2025 06:00 17/04/2025 17:00	17/04/2025	
CXM	19060163806	5837359	4136152	INSTALL	AW ARENA, UNIT 12 STANNEY MILL DUTTON GREEN, ,,, ELLESMORE PORT, CH2 4SA	Ryan Owen	11/04/2025 06:00 17/04/2025 17:00	17/04/2025	
Fujitsu Services Limited - Specsavers HU	19066625301	C5308585	4137577	NON TECH EXCHANGE	Birkenhead 2036, Pyramids Shopping Centre, Wirral, Birkenhead, CH41 2XX	Ryan Owen	14/04/2025 09:00 17/04/2025 18:00	17/04/2025	
Fujitsu Services Limited - Specsavers HU	19066624101	C5308585	4137577	NON TECH EXCHANGE	Birkenhead 2036, Pyramids Shopping Centre, Wirral, Birkenhead, CH41 2XX	Ryan Owen	14/04/2025 09:00 17/04/2025 18:00	17/04/2025	
Fujitsu Services Limited - Specsavers HU	19066623301	C5308585	4137577	NON TECH EXCHANGE	Birkenhead 2036, Pyramids Shopping Centre, Wirral, Birkenhead, CH41 2XX	Ryan Owen	14/04/2025 09:00 17/04/2025 18:00	17/04/2025	
Fujitsu Services Limited - Specsavers HU	19066623701	C5308585	4137577	NON TECH EXCHANGE	Birkenhead 2036, Pyramids Shopping Centre, Wirral, Birkenhead, CH41 2XX	Ryan Owen	14/04/2025 09:00 17/04/2025 18:00	17/04/2025	
Fujitsu Services Limited - Specsavers HU	19066624901	C5308585	4137577	NON TECH EXCHANGE	Birkenhead 2036, Pyramids Shopping Centre, Wirral, Birkenhead, CH41 2XX	Ryan Owen	14/04/2025 09:00 17/04/2025 18:00	17/04/2025	
Fujitsu Services Limited - Specsavers HU	19066624501	C5308585	4137577	NON TECH EXCHANGE	Birkenhead 2036, Pyramids Shopping Centre, Wirral, Birkenhead, CH41 2XX	Ryan Owen	14/04/2025 09:00 17/04/2025 18:00	17/04/2025	
Computacenter Horizon Project	19067735401	43180364_CLF 515_1704	4137816	TECH EXCHANGE	LYNDSEY WOODS, 4 GORDON AVENUE, GREASBY, WIRRAL , , WIRRAL, CH49 1SG	Ryan Owen	14/04/2025 14:28 17/04/2025 17:00	17/04/2025	
INTERCITY / SALVATION ARMY	(No Items)	Ellesmere Port 669	4139865	PROJECT	THE SALVATION ARMY, THE SALVATION ARMY, 37 MARINA DRIVE, ELLESMORE PORT, CH65 0AN	Ryan Owen	16/04/2025 13:53 17/04/2025 14:00	17/04/2025	
Computacenter - Morrisons BAU	(No Items)	INC0000304741 36r	4139555	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, WM MORRISON SUPERMARKETS PLC, KING STREET, NORTHWICH, CW9 7WA	Ryan Owen	17/04/2025 09:00 17/04/2025 17:00	17/04/2025	
Vista Retail Support Limited	19077088301	3251888	4140023	TECH EXCHANGE	LIDL, OLD LIVERPOOL ROAD, LANCASHIRE, WARRINGTON, WA5 1AP	Ryan Owen	16/04/2025 16:05 17/04/2025 17:00	17/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19076698801	24312503	4140069	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1B, New Hall Hey Road , Unit 1B, New Hall Hey Road , BB4 6JG	Simon Heath	17/04/2025 09:00 17/04/2025 17:00	17/04/2025	
Computacenter - Morrisons BAU	19074347701	TASK2077213	4139537	TECH EXCHANGE	WOODHEAD BROS MEAT CO, WOODHEAD BROS MEAT CO, THE ABATTOIR, JUNCTION STREET, COLNE, BB8 8LH	Simon Heath	16/04/2025 09:24 17/04/2025 17:00	17/04/2025	
COMPUTACENTER HSBC – EBBT	19077105701	INC49200889	4140029	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC BURY - DIGITAL SERVICE BRANCH, 2 MARKET STREET, LANCASHIRE, BL9 0AN	Simon Heath	16/04/2025 16:07 17/04/2025 16:30	17/04/2025	
Computacenter - Kingfisher	19074504101	24321238	4139775	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park , Redclyffe Road Trafford Park , M41 7LG	Simon Heath	17/04/2025 09:00 17/04/2025 17:00	17/04/2025	
HCL Barclays	19075651501	TASK2743682	4139733	COLLECTION	43 BANKSIDE LANE, 43 BANKSIDE LANE, BACUP, OL13 8HJ	Simon Heath	16/04/2025 11:56 17/04/2025 17:00	17/04/2025	
HCL Barclays	19075675701	TASK2706059	4139736	IMAC COLLECTION	43 BANKSIDE LANE, 43 BANKSIDE LANE, BACUP, OL13 8HJ	Simon Heath	16/04/2025 12:00 17/04/2025 17:00	17/04/2025	
COMPUTACENTER HSBC – EBBT	19077106001	INC49200778	4140030	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, ROCHDALE - DIGITAL SERVICE BRANCH, 2 YORKSHIRE STREET, LANCASHIRE, OL16 1EE	Simon Heath	16/04/2025 16:07 17/04/2025 16:30	17/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19076899201	3251862	4139984	TECH EXCHANGE	SUPERDRUG STORES PLC, HIGH STREET, 14/16, MOLD, CH7 1BQ	Stephen Fitton	16/04/2025 15:30 17/04/2025 17:00	17/04/2025	
Vista Retail Support Limited	19077512601	3251862	4140113	TECH EXCHANGE	SUPERDRUG STORES PLC, HIGH STREET, 14/16, MOLD, CH7 1BQ	Stephen Fitton	16/04/2025 17:12 17/04/2025 17:00	17/04/2025	
HCL Barclays	19075631701	TASK2729045	4139732	COLLECTION	SPRING VILLA, SPRING VILLA, TANLAN, FFYNNONGROYW, HOLYWELL, CH8 9JH	Stephen Fitton	16/04/2025 11:52 17/04/2025 17:00	17/04/2025	
COMPUTACENTER HSBC – EBBT	19037579901	EBBT Proj LL15 1AB 1	4132236	PROJECT	HSBC, ST PETERS SQUARE, RUTHIN, LL15 1AB	Stephen Fitton	07/04/2025 09:27 17/04/2025 13:00	17/04/2025	
COMPUTACENTER HSBC – EBBT	19037578901	EBBT Proj LL23 7ND 1	4132242	PROJECT	HSBC, 56 HIGH STREET, BALA, LL23 7ND	Stephen Fitton	07/04/2025 09:27 17/04/2025 16:00	17/04/2025	