



# Run Sheet

Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4128902	Customer	Computacenter Limited			Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	VARUN BADHWAR		COMPUTACENTER 6 TANSYBROOK WAY WEST TIMPERLEY ALTRINCHAM WA14 5ZB
Activity	NON TECH EXCHANGE	Contact Phone	07405563006		
Priority	ND 1700				
Ref 1	24302125				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
wap laptop 02.04.25 Contact number: +447405563006 ASSET number: ST DSJMM53 SWAP Location: 6 Tansybrook Way West Timperley Altrincham WA145 ZB Alternative Contact: +447405563006 Availability: 9-5 Monday - Friday	swap laptop 02.04.25

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190225669						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4128597	Customer	Computacenter Maintenance Collections		Job Address
SLA Window	01/04/2025 14:36 - 02/04/2025 17:00	Contact Name	MICHAEL PICKARD/DUTY MANAGER	JOHN LEWIS PLC (0081024546) JOHN LEWIS, INTU TRAFFORD CENTRE
Activity	COLLECTION	Contact Phone		PEEL AVE, TRAFFORD PARK, STRETFORD, MANCHESTER ENGLAND M17 8JL
Priority	ND 1700			
Ref 1	2429432101 INC000030442796			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect : 504639 UPSAMC SMART-UPS 1500RM 2U ?	please collect DOA damaged UPS

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021517301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4128811	Customer	Vista Retail Support Limited			Job Address
SLA Window	01/04/2025 09:00 - 02/04/2025 17:00	Contact Name	.		MCDONALDS - CAPGEMINI 336 WILMSLOW ROAD FALLOWFIELD LANCASHIRE FALLOWFIELD M14 6XQ
Activity	NON TECH EXCHANGE	Contact Phone	.		
Priority	ND 1700				
Ref 1	3238493				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Opening Hours are:- Monday-Sunday 7am-11pm	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19022237301	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4128801	Customer	Computacenter - KPMG		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	Jake Sutton	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07468367210	
Priority	ND 1700			
Ref 1	24301088			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Jake Sutton Asset task number: K123565 07468367210 1 St Peters Squareanchester M2 3AE United Kingdom SWAP	No Instructions

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021117001	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021117201	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4126208	Customer	CDW - DWP		Job Address
SLA Window	28/03/2025 09:00 - 02/04/2025 17:00	Contact Name	FAO TOM BARKER	D W P D W P 2 ST PETERS SQUARE MANCHESTER M2 3AA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	EQUIPMENT			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE DELIVER PACKAGE TO USER TOM BARKER	ATTEND SITE DELIVER PACKAGE TO USER TOM BARKER

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19012784901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4124063	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	26/03/2025 11:13 - 02/04/2025 16:30	Contact Name	NASEERUDDIN KALEEMULLA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0246256			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK027910 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19001494201						



# Run Sheet

Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4124368	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	26/03/2025 15:27 - 02/04/2025 16:30	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0246582			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 asset UK023834 - Lenovo X1 Yoga G6 deliver deviceLenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19003182601						



# Run Sheet

Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4127642	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	31/03/2025 15:41 - 02/04/2025 17:30	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0249242			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 asset UK023834 - Lenovo X1 Yoga G6 deliver device Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19018060801						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4127688	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	31/03/2025 16:25 - 02/04/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0249368			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - 00000000004739592 collect device - UK048233 - HP ZBook Firefly G10 14/5CG3196CLS

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19018239601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4128656	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	01/04/2025 15:22 - 02/04/2025 17:00	Contact Name	BEHZAD RASHIDI	BOOZE 4 U 85 ROCHDALE ROAD MANCHESTER M4 4HY
Activity	COLLECTION	Contact Phone	07454750837	
Priority	ND 1700			
Ref 1	31183029			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Zebra Printer Mr. BEHZAD RASHIDI Phone 07454750837	34047306

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021820701	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021821001	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Claire Booth 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4128650	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	01/04/2025 15:18 - 02/04/2025 17:00	Contact Name	BROOKE SCHOLES		FLAT 9 FLAT 9 VICTORIA MILL 10 LOWER VICKERS STREET MANCHESTER M40 7LJ
Activity	COLLECTION	Contact Phone	077686 91028		
Priority	ND 1700				
Ref 1	42893				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021803602	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19021803601	DHL RBSG Large	DHL RBSG Large Tote				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021803801	DHL RBSG Large	DHL RBSG Large Tote				
19021803901						

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Nadeem Saleem 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4128090	Customer	POSTURITE LIMITED			Job Address
SLA Window	01/04/2025 06:31 - 02/04/2025 17:00	Contact Name	ED HOUSDEN		FLAT 5 4 PRINCES AVENUE NA LIVERPOOL L8 2TA
Activity	CHAIR INSTALL	Contact Phone	07584567833		
Priority	ND 1700				
Ref 1	DEL1556170				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: FLAT 5 is on the left side of the building. There will be a buzzer</p> <p>*** Please call 1 hour before arrival. Customer Ref / PO: 4500002406 Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1556170&amp;address=FLAT%20PRINCES%20AVENUE%20LIVERPOOL%20NA%20L8%20TA"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019220501	100016470	Positiv SE Chair High Back				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19019220701	100016470	Positiv SE Chair High Back				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Nadeem Saleem 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4128092	Customer	POSTURITE LIMITED			Job Address		
SLA Window	01/04/2025 06:34 - 02/04/2025 17:00	Contact Name	SUE RW4 FOLEY DISTRICT NURSES		EVERTON ROAD HEALTH CENTRE		
Activity	CHAIR INSTALL	Contact Phone	0151 300 8343		45 EVERTON ROAD LIVERPOOL L6 2EH		
Priority	ND 1700						
Ref 1	DEL1556255						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: Report to Reception on the ground floor there is parking at the back of the building. Deliver to Everton District Nurses 1st Floor. There is a lift available *** Please call 1 hour before arrival. Customer Ref / PO: 345093449 Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1556255&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1556255&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1556255&amp;address"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1556255&amp;address</p>

Job Notes



**Run Sheet**  
Nadeem Saleem 02/04/2025

<b>Date</b>	02/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Saleem, Nadeem	<b>Jobs on Run</b>	7
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Job # 4128106	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/04/2025 07:06 - 02/04/2025 17:00	Contact Name	INDIA BUILDINGS	H M REVENUE & CUSTOMS 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000589324	
Priority	ND 1700			
Ref 1	DEL1555050			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: please speak with reception for delivery *** Please call 1 hour before arrival.Customer Ref / PO: 6000255945Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1555050&amp;address=H%20M%20Revenue%20%26%20Customs%20Water%20Street%20LIVERPOOL">https://rico.jotform.com/222823708509055?refNumber=DEL1555050&amp;address=H%20M%20Revenue%20%26%20Customs%20Water%20Street%20LIVERPOOL</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1555050&amp;address=H%20M%20Revenue%20%26%20Customs%20Water%20Street%20LIVERPOOL"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

#### **Job Notes**

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at [john.smith@researchinstitute.org](mailto:john.smith@researchinstitute.org).

**In Items**

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019251101	100139934	P-Sit High Back - 3 Lever Seat				

**Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19019251301	100139934	P-Sit High Back - 3 Lever Seat				

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Engineer Closure Notes	On Site Time	Off Site Time
	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Nadeem Saleem 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4128088	Customer	POSTURITE LIMITED			Job Address
SLA Window	01/04/2025 06:28 - 02/04/2025 17:00	<b>Contact Name</b>		NICK RAYNOR	
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07708508565	
Priority	ND 1700				
Ref 1	DEL1557890				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 195000022833Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1557890&address=Audit%20Wales 8%20Trem%20Y%20Foel MOLD Sychdyn CH7%206HA >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019219601	9900002	Homeworker Ergonomic Chair - W				



**Run Sheet**  
Nadeem Saleem 02/04/2025

<b>Date</b>	02/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Saleem, Nadeem	<b>Jobs on Run</b>	7
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Job # 4128666	Customer	Computacenter Limited - HSBC		Job Address		
SLA Window	01/04/2025 15:23 - 02/04/2025 17:00	Contact Name	CHLOE.MOULTON@MANDSBANK.COM			
Activity	NON TECH EXCHANGE	Contact Phone	07933419536			
Priority	ND 1600					
Ref 1	INC49105785					
Ref 2						
No. of Parts	1					

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>L14</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021827401						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021827601						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Nadeem Saleem 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4128660	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	01/04/2025 15:22 - 02/04/2025 17:00	<b>Contact Name</b>		SHAOLI DRINKWATER	VILLAGE STORE ELDER COTTAGE KING STREET ACREFAIR WREXHAM LL14 3RH
Activity	COLLECTION	<b>Contact Phone</b>		07787334112	
Priority	ND 1700				
Ref 1	31136810				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PP1; Pin Pad Mrs. Shaoli Drinkwater 07787334112. Please collect from alternative address: Elder Cottage King Street Acrefair Wrexham LL14 3RH	33396504 34527114

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021818701	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4128748	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	01/04/2025 16:10 - 02/04/2025 17:00	<b>Contact Name</b>		CARI.WILLIAMS@HSBC.CO.UK	COMPUTACENTER HSBC
Activity	NON TECH EXCHANGE	<b>Contact Phone</b>		07583958228	44 MAESBRITH DOLGELLAU LL40 1LF
Priority	ND 1600				
Ref 1	INC49104190				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19022121101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19022121301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128470	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	Cheryl Parsons	KINGFISHER INFORMATION TECHNOLOGY ( Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG
Activity	TECH EXCHANGE	Contact Phone	-441617468443	
Priority	ND 1700			
Ref 1	24292338			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01360SCO85P Till number: 85 Peripheral make/modellease copy and paste CI): BEETLE M-III System details (K1/M1/R1 founon EC portal): K1.0-Q87-uATX Are there still sales are any sales lef	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019756601	4601591	KING:DB Beetle M-III R Series				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19019756801	4601591	KING:DB Beetle M-III R Series				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128204	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	02/04/2025 07:00 - 02/04/2025 11:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D		Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406		Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	4HR				Trains Signing o
Ref 1	C5307666				Lancashire
Ref 2					Manchester
No. of Parts	1				M60 7RA

Instructions 1	Instructions 2
4HR 01/04/2025 13:01 SLA: 4HR 01/04/2025 13:01 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBZQ51-BUE000E00 x 1	Problem: [ME] Zebra ZQ-511 Printer faulty Root Cause: Unknown Action: Depot swap pair with the phone as per Engineering Guide ** NO TICKET MEDIA MUST BE LEFT IN RETURN PRINTER. Contact StarService Desk for assistance. Test: In use URL: Call history: ##### Call 5307666   Problem   Web Service   qws_uk   Tue 01 Apr 2025 09:02:05   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TAA3 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC17316993 call.problem=NLC9653 Manchester Piccadilly Zebra Printer  printer power issue NLC 9653 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMTZQ511 call.priority=2-Medium call.datereported=4/1/2025 10:01:28 AM...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019766701	_NRZEBZQ51-BU	EP00Q20511 DT:MEDIAW 3.15/80MM				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128217	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	01/04/2025 09:40 - 02/04/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5307664			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 02/04/2025 20:00 SLA: ND 02/04/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5307664   Problem   Web Service   qws_uk   Tue 01 Apr 2025 08:56:34   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC17316966 call.problem=NLC9653 Manchester Piccadilly 20042858 PED - Blank screen NLC 9653 Site Manc call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=4/1/2025 9:56:06 AM ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019823901	_NRMIIUM020DE	VR2P:M020 NORTHERN MOBILE LIVE	02000303002020042377			
19019824501	_SXASSET-LABEL	SXASSET-LABELSV2				



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128876	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	01/04/2025 17:58 - 02/04/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D		Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406		Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900				Trains Signing o
Ref 1	C5307754				Lancashire
Ref 2					Manchester
No. of Parts	1				M60 7RA

Instructions 1	Instructions 2
ND 02/04/2025 20:00 SLA: ND 02/04/2025 20:00 PART2= PART3= PART4= ALT1=GNC32GB-MICRO-SDHC ALT2= ALT3= ALT4= TEXT= GNC32GB-MICRO-SDHC x 1	Problem: [ME] 32GB SD card Root Cause: Unknown Action: Swap SD card following Engineers documentation. Contact STAR support before any action If not required return unused Test: With STAR SUPPORT URL: Call history: ##### Call 5307754   Problem   Web Service   qws_uk   Tue 01 Apr 2025 17:58:08   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC17316982 call.problem=NLC9653 Manchester Piccadilly  star mobile app will not load NLC 9653 Sit call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMTSDCARD call.priority=2-Medium call.datereported=4/1/2025 6:57:33 PM...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19022589301	GNC32GB-MICRO-SDHC	32GB MICRO SDHC W/ADAPTER				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128537	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	01/04/2025 08:00 - 02/04/2025 14:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	MANCHESTER PICCADILLY (OTS) NLC3497 7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	
Priority	6HR			
Ref 1	C5307713			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
6HR 02/04/2025 14:00 SLA: 6HR 02/04/2025 14:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _AXMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5307713   Problem   Web Service   qws_uk   Tue 01 Apr 2025 13:37:04   A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=STRGB00000H8596TA23 contract.pkey=23200 call.poms=1 call.zip=M1 2BP call.address=7th Floor Tower Block Manchester Piccadilly Station call.city=Manchester call.customerid=INC17319511 call.problem=NLC3497</p> <p>020-044692 PED - Tamper alert NLC 3497 Site RSPID 3551 Set Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/AXMIUM020PED call.priority=2-Medium call.datereported=4/1/2025 2:36:28 PM</p> <p>##### Call 5307713   Problem   Web Service   qws_uk   Tue 01 Apr 2025 13:37:04   ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021238301	_SXASSET-LABELSV2					
19021237901	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020113076			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021238501	_SXASSET-LABELSV2					
19021238101	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020113076			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128536	Customer	HCL Barclays			Job Address
SLA Window	01/04/2025 13:46 - 02/04/2025 14:30	Contact Name	MATTHEW HALL		BARCLAYS BANK PLC BARCLAYS BANK PLC 4 PICCADILLY PLACE MANCHESTER M1 3BN
Activity	TECH EXCHANGE	Contact Phone	07921 339 169		
Priority	ND 1600				
Ref 1	INC1038974868				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
CHEQUE SCANNER EXCHANGE	<p>Business Hours: Any day Monday ..... Friday from 7am ..... 2.30pm Users Current Device: Canon CR-1L New Old Serial Number or Asset Tag: NA Old Machine Name: NA Operating System: WIN10 Is the Desktop connected to a TAU(Yes/No): NA Number of Monitors attached to device: 0 Fault Description: Please arrange for the Counter readers to be serviced as the machines have not been serviced for a number of years and are showing aging and requiring repair</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021225701	Canon CR-1L New	Cheque scanner	JQ402076			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128203	Customer	CXM			Job Address
SLA Window	02/04/2025 08:00 - 02/04/2025 13:00	Contact Name	PETER HEFFERNAN		DUFFYS 398 BARLOW MOOR ROAD
Activity	INSTALL	Contact Phone	7990890056		
Priority	Timed				MANCHESTER M21 8AD
Ref 1	5832118				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
*AM VISIT* *ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5057538-15128888 (WIFI)#HOURS Elavon TID: 15128888; Date Time Logged: 20250327091003; Terminal ID: 210208947701; Profile Number: 15128888   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=ntricpdwlwxrjesqrjplfo">Other Info</a>

Job Notes

In Items

See Items Overleaf



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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# Run Sheet

Daniel Hanson 02/04/2025

<b>Date</b>	02/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	14
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Job # 4128205	Customer	CXM		Job Address
SLA Window	02/04/2025 08:00 - 02/04/2025 13:00	Contact Name	PETER HEFFERNAN	DUFFYS 398 BARLOW MOOR ROAD
Activity	INSTALL	Contact Phone	7990890056	
Priority	Timed			
Ref 1	5832119			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*AM VISIT*</p> <p>*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1</p>	<p>H2-5057539-15128889 (WIFI)#HOURS Elavon TID: 15128889; Date Time Logged: 20250327091003; Terminal ID: 210208947702; Profile Number: 15128889 &lt;BR&gt; &lt;a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=gcpwebsqlho"&gt;Other Info&lt;/a&gt;</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

# See Items Overleaf

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19019765601	EN60009	KPN SIM CARD-(GB)				
19019765701	EN73001	Axiump DX8000 (WIFI/4G)				
19019765801	EN73002	Axiump DX8000 Charging Base				

Engineer Closure Notes

		<b>Customer Print</b>
		<b>Customer Signature</b>



# Run Sheet

Daniel Hanson 02/04/2025

<b>Date</b>	02/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	14
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In Items for Job # 4128205 page 1 of 1



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128822	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/04/2025 16:53 - 02/04/2025 17:00	Contact Name	HELEN BICKERTON	BUPA C/O 38 CHURCH STREET STRETFORD NA MANCHESTER M32 9AH
Activity	DESK SP INSTALL	Contact Phone	078552424661	
Priority	ND 1700			
Ref 1	DEL1559574			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Permit parking on street - but OK for short periods of time without permit *** Please call 1 hour before arrival.Customer Ref / PO: BUKMU-0000085786Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1559574&amp;address=BUPA%20C%2fO%2038%20CHURCH%20STREET%20STRETFORD%20MANCHESTER%20NA%20M32%209AH">https://rico.jotform.com/222823708509055?refNumber=DEL1559574&amp;address=BUPA%20C%2fO%2038%20CHURCH%20STREET%20STRETFORD%20MANCHESTER%20NA%20M32%209AH</a>Once the job is completed please click this link to open and complete the form.&lt;a&gt;</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet  
Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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In Items for Job # 4128822 page 1 of 1



**Run Sheet**  
Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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# Run Sheet

Daniel Hanson 02/04/2025

<b>Date</b>	02/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	14
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Job # 4128539	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 13:25	Contact Name	6553 Hattersley Extra Stockport	TESCO Stores Limited Stockport Road Hattersley
Activity	REPAIR	Contact Phone	01215199115	Manager's Office STOCKPORT SK14 6QA
Priority	8HR			
Ref 1	11655024			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 02/04/2025 13:25-----ASSET INFORMATION---ProductName: MS331dn SFP HV EMEA Device Tag Customer: LAP 7 MS331dn Serial Number: 460142540WTKT Product Identifier: 29S0010 Model: 4601-230 Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores &amp; CFC.....s (Dot Com Centres) - Break Fix ..... 8 Hour Fix. Monday ..... Saturday 09:00 ..... 17 :00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas Day) Head Office &amp; DC.....s - Break Fix ..... 8 Hour Fix. Monday ..... Friday 09:00 ..... 17 :00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC).....s) Pharmacy - Break Fix ..... 4 Hour Fix. Monday ..... Saturday 09:00 ..... 17 :00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet tray ALL MAINTENANCE KITS 3 DAY SLA ..... MONDAY ..... FRIDAY 09:00 ..... 17:00 RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 &amp; 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level already Please contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27537431. Spoke to Jennie Her boss has broken off what looks like the duplex guide when trying to insert the paper tray. Please diagnose. Manager's Office CS331dw LAP7 Serial Number: 460142540WTKT IP Address: 76.182.0.57 Contact Name: Jennie Woods Contact Number: 01215199115 HBSLA 02/04/2025 at 13:25 DDD 04/04/2025 at 13:25-----INSTRUCTIONS-----Technical Notes -----DCN. @TECH: Please investigate potential Customer Damage to printer &amp; call Abingdon Tech before replacing part.</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190212168	60-CS331DW-TE	Lexmark CS331DW - Tesco Only				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190212169	60-CS331DW-TE	Lexmark CS331DW - Tesco Only				

Engineer Closure Notes

	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128406	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	02/04/2025 08:00 - 02/04/2025 17:00	Contact Name	SARAH EVANS	BOOKER CASH & CARRY BOOKER CASH & CARRY CORNWALL STREET OPENSHAW MANCHESTER_BCC109 MANCHESTER M11 2NR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	129627745/ 190195389/ 947287208			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Lexmark (MS610dn) Printer (1) - load tray with a red light on the printer. : Engineer to replace printer p/n 01770049098 Lexmark MS610dn 109 Gorton Zoe Gilmore 01612237733 Lexmark (MS610dn) Printer (1) Description of issue: load tray with a red light on the printer. Rebooted & re seated the cables. error message will not clear and have checked the trays too Location of printer: supervisor office Printer Type: Midas IP Address: 10.1.3.1 Divert placed onto printer 1 from socket://10.1.3.1 to citrix printer socket://172.27.75.199 printed test print all ok TS HW CALL	INC10774562

Job Notes

In Items



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128750	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	01/04/2025 16:10 - 02/04/2025 17:00	Contact Name	TAMMY.CUNNIFFE@HSBC.COM		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07717653267		
Priority	ND 1600				
Ref 1	INC49105114				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19022121401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128835	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	DAWID.GOLISZEK@HSBC.COM		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER ST JAMES STREET MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07408818175		
Priority	ND 1600				
Ref 1	RITM32449347r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4128839	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	01/04/2025 17:13 - 02/04/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep		Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE_R	Contact Phone	0161 822 2094		
Priority	ND 1900				
Ref 1	C5307558				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Previous NA - No answer on door and phone rings out might be shift change over but I can't get in ND 01/04/2025 20:00 SLA: ND 01/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history:: ##### Call 5307558   Problem   Web Service   qws_uk   Mon 31 Mar 2025 07:27:05   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB000000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC17307838 call.problem=NLC9654 Manchester Victoria Zebra / TC56  Lost TC56 NLC 9654 Site Name Manchester Victoria Set Number - 28 RSP ID 5112 Asset number Device Type - Zebra / T call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19022465001	_NRZEBTC56DJ-1PAZU4P	MAN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19022465201	_NRZEBTC56DJ-1PAZU4P	MAN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4128192	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	02/04/2025 10:00 - 02/04/2025 18:00	Contact Name	Kevin McCormack	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000274079			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-04-01", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231451_4000_NAM", "WAREHOUSE": "Cost Center Account Number": "CC_0000231451_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190180991	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0P847R			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190180993						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

John Paul Barron 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4128529	Customer	Centrex Services		Job Address
SLA Window	02/04/2025 08:45 - 02/04/2025 09:45	Contact Name	TBC	SAINSBURYS VAPE COUNTER 11 Lyceum Place Ranelagh Street LIVERPOOL L1 1QE
Activity	MANPOWER	Contact Phone	TBC	
Priority	Timed			
Ref 1	Liverpool Local			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Engineer will assist ours replacing a large screen.	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

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# Run Sheet

John Paul Barron 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4128250	Customer	NCR TESCO HHT		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	6445UK 6445UK	TESCO 63 PRESCOT ST LIVERPOOL MERSEYSIDE L7 8UH
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7509100285			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB            Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner damaged/ Not Responding Subject: Honeywell PDA - CT45 - Physical Damage            Till number:            Till serial number:23255b3484            Date:01.04.2025            Problem description / Error message: -----</p> <p>ROSELIN THERESA            Apr 1            2025            08:15</p> <p>Serial no: 23255b3484            Build: stock</p> <p>Troubleshooting:</p> <p>Please enter the below details            What part of the PDA is physically damaged? : back case of the PDA            Reason for the PDA damage? : NA</p> <p>Advised store that the PDA will be swapped in the next 24 to 48 business hours.</p> <p>Advised to check the updates on Tesco Help.</p>	<ul style="list-style-type: none"> <li>* The engineer must record the serial in and serial out.</li> <li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li> <li>* The SN format is 10 digits long normally starting with "23....."</li> <li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li> <li>* This can only be charged as a 15 minute call to the customer.</li> <li>* The Engineer should remain on site until completed.</li> <li>* The engineer must carefully record arrival on site and departure times.</li> <li>* No extra time on site customer charge to be added</li> </ul>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020177701	S2881097526	Staged Honeywell PDA CT45XP	23259B3B22			

## **Returned Items**

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020177901	S2881097526	Staged Honeywell PDA CT45XP	23259B3B22			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

## John Paul Barron 02/04/2025

<b>Date</b>	02/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Barron, John Paul	<b>Jobs on Run</b>	11
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<b>Job #</b> 4128655	<b>Customer</b>	DHL Supply Chain Limited - RBS		<b>Job Address</b>
<b>SLA Window</b>	02/04/2025 10:00 - 02/04/2025 15:00	<b>Contact Name</b>	Alexandra Halsall / Yvonne Harrison	NATWEST NATWEST LONGMOOR LANE LIVERPOOL L9 0EG
<b>Activity</b>	COLLECTION	<b>Contact Phone</b>	078266 64197 / 07804 499019	
<b>Priority</b>	Timed			
<b>Ref 1</b>	42894			
<b>Ref 2</b>				
<b>No. of Parts</b>	2			

Instructions 1	Instructions 2
To collect 3 x items with 1 x totes	<p>**PLEASE COLLECT 10:00 - 15:00**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO <a href="mailto:techifm.teammc@tvsscs.com">techifm.teammc@tvsscs.com</a> WITHIN 24HRS OF DOING THE CALL*****</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021817902	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19021817901	DHL RBSG Large	DHL RBSG Large Tote				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021818101	DHL RBSG Large	DHL RBSG Large Tote				
19021818201						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4128565	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	01/04/2025 14:00 - 02/04/2025 17:00	<b>Contact Name</b>		SIOBHAN CANTWELL	NATWEST NATWEST LONGMOOR LANE LIVERPOOL L9 0EG
Activity	COLLECTION	<b>Contact Phone</b>		079418 96694	
Priority	ND 1700				
Ref 1	42889				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021307402	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19021307401	DHL RBSG Small	DHL RBSG Small Tote				



# Run Sheet

John Paul Barron 02/04/2025

**Date** 02/04/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 11

Job # 4128369	Customer	Symec Travis Perkins		Job Address
SLA Window	01/04/2025 11:30 - 02/04/2025 17:00	Contact Name	TRACEY PICKSTOCK/TRAVIS PERKIN	CORNER OF BRIDLE ROAD CORNER OF BRIDLE ROAD NETHERTON BOOTLE L30 1PF
Activity	TECH EXCHANGE	Contact Phone	441519050112	
Priority	ND 1700			
Ref 1	00418636			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap for faulty tc57 SN : 21306522516758	swap for faulty tc57 SN : 21306522516758

## Job Notes

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## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020599201						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020599401						

Engineer Closure Notes	On Site Time	Off Site Time
	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

John Paul Barron 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4127786	Customer	Computacenter Limited			Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 15:00	Contact Name	###		HALIFAX PLC HALIFAX PLC 55 DERBY ROAD
Activity	TECH EXCHANGE	Contact Phone	###		HUYTON LIVERPOOL L36 9UQ
Priority	ND 1500				
Ref 1	24302085				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
3802934 PED Kit - (incl PED & Cables)	RSG-VA  Contact Name - Nicola McGinty Contact Number - 07800940777 Heritage - Halifax Location - 55 Derby Road L36 9UQ  Device - PED Make - INGENICO Device - PED PPD - No Part - 3802934 PED Kit - (incl PED & Cables) Serial Number / Asset -  Availability - 900-1500  Notes - Please send engineer to replace damaged PED

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4128283	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	01/04/2025 10:52 - 02/04/2025 15:30	Contact Name	DAVIDBRIERS@HSBC.COM		COMPUTACENTER HSBC 33 ORMSKIRK STREET ST HELENS ST HELENS ORMSKIRK STREET ST HELENS WA10 2SZ
Activity	TECH EXCHANGE	Contact Phone	07768680402		
Priority	ND 1600				
Ref 1	INC49099985				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Stc

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020369301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4128528	Customer	CONSILLION(UK) LIMITED		Job Address
SLA Window	01/04/2025 13:20 - 02/04/2025 17:00	Contact Name	POSTMASTER	POST OFFICE POST OFFICE 210 WEST END ROAD HAYDOCK ST HELENS WA11 0AN
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	SC516755			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Note counter replacement	Please do not adjust the unit it as already setup

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021107801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4128645	Customer	PayPoint Unscheduled		Job Address
SLA Window	01/04/2025 15:17 - 02/04/2025 17:00	Contact Name	PULLA AHMED	LIAM LOCAL 137 BOLTON ROAD, ATHERTON MANCHESTER M46 9LD
Activity	COLLECTION	Contact Phone	447308417285	
Priority	ND 1700			
Ref 1	31271579			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer Mr. Pulla Ahmed 07308417285	Unscheduled collection - ensure you have the letter for site (available on google drive) 37593514 38962589 38944715 Zebra Printer

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021798401	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

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# Run Sheet

John Paul Barron 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4128889	Customer	Computacenter Limited		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	Amanda Jackson	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07954576778	Hunts Cross Shopping Centre,Speke Hall Road
Priority	ND 1700			Hunts Cross Shopping Centre,Speke Hall Road
Ref 1	24302899			L24 9GB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Amanda Jackson Contact Number - 07954576778 Location - Liverpool Hunts Cross Shopping Centre L24 9GB - Heritage - Device - WDOWS Make - Branch Device - WINDOWS PPD - No Part - 4169795 SURFACE DO	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19022338601	4169795	Microsoft Surface SURFACE DOCK				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19022338801	4169795	Microsoft Surface SURFACE DOCK				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Hargreaves 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4128417	Customer	Symec Travis Perkins			Job Address
SLA Window	01/04/2025 12:09 - 02/04/2025 17:00	Contact Name	FAO CHRIS BARRETT		TRAVIS PERKINS TRADING CO LTD
Activity	TECH EXCHANGE	Contact Phone	01625 426262		TRAVIS PERKINS TRADING CO LTD
Priority	ND 1700				FENCE AVENUE
Ref 1	00418652				MACCLESFIELD SK10 1LT
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Swap for Faulty zebra TC57 SN:20281522520241	Swap for Faulty zebra TC57 SN:20281522520241

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Hargreaves 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4128197	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/04/2025 10:00 - 02/04/2025 18:00	Contact Name	Mitchelle Kudzanayi Mandaza		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000272398				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop""Procure Quantity 1":"1""Requested by date":"2025-04-02""Customer Catalog ID":" RFB_Lenovo_Travel_Laptop""Cost Center Name":"CC_0000004095_UK10_EUSAP Chem Dev Central""Cost Center Account Number":"CC_0000004095_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190090086	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BLS48			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4128433	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/04/2025 10:00 - 02/04/2025 18:00	<b>Contact Name</b>		Kiruthiga Kumar	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	<b>Contact Phone</b>		Unknown	
Priority	ND 1700				
Ref 1	WOT000274242				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-04-02", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004374_UK10_EUSAP", "R&D IT - Projects UK", "Cost Center Account Number": "CC_0000004374_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190192702	000000000004592628	28GB-NEW_Len TP T14s G4 AMD R5	GM0R7P79			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190192704						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4128434	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/04/2025 10:00 - 02/04/2025 18:00	Contact Name	John O'Brien		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	NON TECH EXCHANGE	Contact Phone	x		MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700				
Ref 1	WOT000274593				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "RFB_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Remove Serial": "PC154KPT", "Remove Item": "1", "Please collect and remove single device.", "Requested by date": "2025-03-04", "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000780464_4000_NAM Clinical Development - Oncology US", "Cost Center Account Number": "CC_0000780464_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190196343	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BLJPT			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190196345		PC154KPT - Lenovo 20L8S3DK00	PC154KPT			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4128509	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/04/2025 10:00 - 02/04/2025 18:00	Contact Name	Shilpa Reddy		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000275002				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	{"Customer Catalog ID": "CC_0000006895_UK10_EUSAP", "Cost Center Name": "CC_0000006895_UK10_EUSAP", "Cost Center Account Number": "CC_0000006895_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190210270	000000000004677823	GB-SWAP_Len TP X1 CARB G11 i7 LTE	PF4XG8P2			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4128675	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/04/2025 10:00 - 02/04/2025 18:00	Contact Name	Dewi Hughes		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447384522230		
Priority	ND 1700				
Ref 1	WOT000275006				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "","GOLD_ASSET_NAME": "None - LENOVO AZ:GB-SWAP_Len TP X1 CARB G11 i7 LTE","GOLD_ASSET_SERIAL_NUMBER": "PF54LPX9","GOLD_ASSET_ASSET_TAG": "None","Cost Center Name": "CC_0000002806_0010_ICON Zoladex Central","Cost Center Account Number": "CC_0000002806_0010_ICON"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190211445	000000000004693	8GB-SWAP_Len TP X1 CARB G12 i7 LTE	PF56LE3W			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190211447		PF5BM1D9 - Lenovo AZ:GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BM1D9			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4128829	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	02/04/2025 10:00 - 02/04/2025 18:00	Contact Name	Shilpa Reddy		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000275020				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "CC_0000006895_UK10_EUSAP", "Cost Center Name": "CC_0000006895_UK10_EUSAP", "Cost Center Account Number": "CC_0000006895_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190212037	0000000000457840GB-SWAP_Len TP T14s G4 AMD R5	GM0R7PTZ				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4128467	Customer	COMPUTACENTER - NFUM Swaps			Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	Jade Margiotta		NFU MUTUAL INSURANCE SOCIETY LTD (0
Activity	NON TECH EXCHANGE	Contact Phone	01789 655750		9 Aldersgate Road
Priority	ND 1700				9 Aldersgate Road
Ref 1	24301482				SK2 6DE
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Jade 07904614036 CURRENT DEVICE - LCN13254A SERIAL - 5CD035HPVR MAKE \ ProBook 430 G7 Notebook PC IDS Base Model BUILD REQUIRED - Corp ADRES- 9 Aldersgate Road Stockport SK2 6DE	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020151101	4263935	HP PB 430 G7 i5 16GB 13.3"				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020151301	4263935	HP PB 430 G7 i5 16GB 13.3"				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4128796	Customer	Computacenter Limited			Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	Katie Olivia Georgia Frow		LLOYDS BANKING GROUP PLC (008102783 64 South Park Road 64 South Park Road SK8 4AN
Activity	NON TECH EXCHANGE	Contact Phone	07586260244		
Priority	ND 1700				
Ref 1	24303387				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Contact Name - Katie Olivia Georgia Frow Contact Number - 07586260244 cation - 64 South Park Road Gatley Cheadle Cheshire SK8 4AN - Heritag- Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021451301	4426948	LBG:HP 830 G9 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021451701	4426948	LBG:HP 830 G9 i5 16GB				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Hargreaves 02/04/2025

<b>Date</b>	02/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hargreaves, David	<b>Jobs on Run</b>	10
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<b>Job #</b> 4128638	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	01/04/2025 15:13 - 02/04/2025 17:00	<b>Contact Name</b>		THE RANGE UNIT 6, PEEL CENTRE GREAT PORTWOOD STREET STOCKPORT SK1 2HH
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3238468			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>3238468- Printer on till 13 model 7199. Cables reseated &amp; printer powered off &amp; on. Printer still not working. Printer swapped resolved issue. Seems like a faulty printer. Can someone take a look at this please?</p>	<p>Replace PTR-NCR-7199-RP Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

[View Details](#) | [Edit](#) | [Delete](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021783801	PTR-NCR-7199-R	NCR 7199 Receipt Printer				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021784001						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Berlindo D`Assuncao 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4128730	Customer	HCL Network Rail Dispatch			Job Address
SLA Window	01/04/2025 15:57 - 02/04/2025 13:00	Contact Name			NETWORK RAIL LTD NETWORK RAIL LTD RANELAGH STREET LIVERPOOL L1 1JT
Activity	SOFTWARE INSTALL	Contact Phone	07999715882		
Priority	ND 1300				
Ref 1	NRINC0807951				
Ref 2	9200065349				
No. of Parts	1				

Instructions 1	Instructions 2
1 Engineer required to rebuild a deactivated laptop	<p>Users Current Device 4L006170 Serial Number PC1B4TLK Asset number 4L006170 Number of build sticks required 1 Number of builds required (1-2 builds half day 3-4 builds full day) 1 build Fault Description 1 Engineer required to rebuild a deactivated laptop. Build Type (Standard / Control / NA) Standard Required Engineer actions on site " 1) Please thoroughly do predeployemnt steps mentioned in Build guide Sec. 2.2 (Pg 5 6)  2) Post Build Action- Thoroughly perform steps mentioned in Build guide Sec. 5.1 (Pg 48) (screenshots added in build guide)  3) Post rebuild engineer should share screenshot of build version on screen.  4) There are some additinal post build actions for below models. Details are mentioned in Section 4.2 in guide - Lenovo Miix 520 ThinkStation P330 Thinkstation P340 ThinkCentre M70q Gen 3 ThinkCentre M720q Think Station P720  5) BIOS password is - m1dn1ghtr81n" ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021961201	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021961401	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Date	02/04/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	4
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<b>Job #</b> 4128409	<b>Customer</b>	Fujitsu Services Limited - Star Trains		<b>Job Address</b>
<b>SLA Window</b>	01/04/2025 07:00 - 02/04/2025 20:00	<b>Contact Name</b>	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT
<b>Activity</b>	DELIVERY	<b>Contact Phone</b>	0151 702 2954	
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5307685			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>ND 02/04/2025 20:00  SLA: ND 02/04/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _SLMIK100202-000-MP x 1</p> <p>***DELIVERY ONLY***</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL:  Call history::  ##### Call 5307685   Problem   Web Service   qws_uk   Tue 01 Apr 2025 11:01:05   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000M4034TRT3  contract.pkey=23200  call.poms=1  call.zip=L1 1JT  call.address=Ranelagh Street  call.city=Liverpool  call.customerid=INC17317100  call.problem=NLC2242  Liverpool Central</p> <p>Star Mobile Liverpool Central Station NLC 2242  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/STEATITE-ME  call.priority=2-Medium  call.datereported=4/1/2025 12:00:34 PM</p> <p>##### Call 5307685   Problem   Web Service   qws_uk   Tue 01 Apr 2025 11:01:05   A+C+P...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020736601	_SLMIK100202-0097	STEATITE THERMAL TKT				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020736801	_SLMIK100202-0001	STEATITE THERMAL TKT				

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Date	02/04/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	4
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<b>Job #</b> 4128410	<b>Customer</b>	Fujitsu Services Limited - Star Trains		<b>Job Address</b>
<b>SLA Window</b>	01/04/2025 12:03 - 02/04/2025 20:00	<b>Contact Name</b>	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT
<b>Activity</b>	DELIVERY	<b>Contact Phone</b>	0151 702 2954	
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5307686			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>ND 02/04/2025 20:00  SLA: ND 02/04/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _SLMIK100202-000-MP x 1</p> <p>**DELIVERY ONLY**</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL:  Call history::  ##### Call 5307686   Problem   Web Service   qws_uk   Tue 01 Apr 2025 11:01:18   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000M4034TRT3  contract.pkey=23200  call.poms=1  call.zip=L1 1JT  call.address=Ranelagh Street  call.city=Liverpool  call.customerid=INC17317087  call.problem=NLC2242  Liverpool Central</p> <p>Star Mobile Liverpool Central Station NLC 2242  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/STEATITE-ME  call.priority=2-Medium  call.datereported=4/1/2025 12:00:36 PM</p> <p>##### Call 5307686   Problem   Web Service   qws_uk   Tue 01 Apr 2025 11:01:18   A+C+P...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020739201	_SLMIK100202-00971P	STEATITE THERMAL TKT				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020739401	_SLMIK100202-00091P	STEATITE THERMAL TKT				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Berlindo D`Assuncao 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4128631	Customer	Verifone UK LTD		Job Address
SLA Window	01/04/2025 15:06 - 02/04/2025 18:00	Contact Name	WADE	STONEGATE - YATES LIVERPOOL (Q QUEENS SQUARE LIVERPOOL MERSEYSIDE MERSEYSIDE L1 1RH
Activity	TECH EXCHANGE	Contact Phone	07481297155	
Priority	ND 1800			
Ref 1	G351221			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 30768716 Inbound Serial No. = 314-389-676 IP Gateway = 10.83.11.30 Terminal IP Address = 10.83.11.2 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1519 Login Pin = 1519 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 00:00 Notes = N/A Fault Category = Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672245

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021730801	R-Vx680 WiFi-03.70X680995BD		314-512-699			



# Run Sheet

Stephen Fitton 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	11
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Job # 4128575	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/04/2025 14:09 - 02/04/2025 17:00	Contact Name	GARETH GRIFFIN	PRIVATE ADDRESS 21 MILL LANE BURSCOUGH ORMSKIRK L40 5TJ
Activity	CHAIR INSTALL	Contact Phone	07845264197	
Priority	ND 1700			
Ref 1	DEL1557366			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: I usually work in the small out house in the garden at the rear of the property. If no response from the front door. Please either call number or make your way around the back. Thanks *** Please call 1 hour before arrival.Customer Ref / PO: 4500002492Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1557366&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1557366&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1557366&amp;address"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1557366&amp;address</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021357901	1301037	RH New Logic 220 High Back wit				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19021358201	1301037	RH New Logic 220 High Back wit			

  

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Stephen Fitton 02/04/2025

**Date** 02/04/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 11

Job # 4128479	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	01/04/2025 12:33 - 02/04/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5307700			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>ND 02/04/2025 20:00  SLA: ND 02/04/2025 20:00 PART2=_SXASSET-LABELSV2  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _NRMIIUM020DEVICE x 1  _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history::  ##### Call 5307700   Problem   Web Service   qws_uk   Tue 01 Apr 2025 12:20:35   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000H8486TA23  contract.pkey=23200  call.poms=1  call.zip=FY1 2AB  call.address=Talbot Road  Blackpool  call.customerid=INC17318937  call.problem=NLC1828  Blackpool North</p> <p>NLC 1828 Site Blackpool North RSPID 4758 Set Number 17 Serial Number - 020 - 108742 Fault Code Fault Summary PED keeps disconnect  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/NRMIIUM020PED  call.priority=2-Medium  call.datereported=4/1/2025 1:20:14 PM</p> <p>##### Call 5307700   Problem   Web Service   qws_uk   Tue 01 Apr 2025 12:20:35   A+C+P...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020892501	_NRMIUM020DE	FC1E:M020 NORTHERN MOBILE LIVE	02000303002020	112658		
19020892901	_SXASSET-LABELS	\$XASSET-LABELSV2				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020892701	_NRMIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020	12658		
19020893101	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Stephen Fitton 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	11
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Job # 4128122	Customer	POSTURITE LIMITED			Job Address
SLA Window	01/04/2025 07:43 - 02/04/2025 17:00	Contact Name	VIVIENNE PUGH		PRIVATE ADDRESS 118 BEAUFORT AVENUE BLACKPOOL FY2 9AG
Activity	CHAIR INSTALL	Contact Phone	03000924105		
Priority	ND 1700				
Ref 1	DEL1556918				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P492303 WR:27986Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1556918&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1556918&amp;address</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1556918&address">https://rico.jotform.com/222823708509055?refNumber=DEL1556918&address>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019354201	100139977	RH Logic 300 Ccyx Bla 8E				



# Run Sheet

Stephen Fitton 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	11
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Job # 4128123	Customer	POSTURITE LIMITED			Job Address		
SLA Window	01/04/2025 07:44 - 02/04/2025 17:00	Contact Name	KIRSTY ALLINSON WR:27803		KIRSTY ALLINSON WR:27803 1 SYCAMORE DRIVE THORNTON-CLEVELEYS FY5 4QR		
Activity	CHAIR INSTALL	Contact Phone	07305097859				
Priority	ND 1700						
Ref 1	DEL1555840						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P494435 WR:28676Items on order:5774 - FOOTREST - Posturite Adjus	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1555840&address=1%20Sycamore%20Drive THORNTON-CLEVELEYS  FY5%204QR >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019361201	100140298	Adapt 630 (small seat/high bac)				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 02/04/2025

<b>Date</b>	02/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fitton, Stephen	<b>Jobs on Run</b>	11
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<b>Job #</b> 4128812	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	01/04/2025 16:38 - 02/04/2025 17:00	<b>Contact Name</b>		SUPERDRUG STORES PLC UNIT 1, ST NICHOLAS SQUARE LANCASTER LA1 1NB
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3238201			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>3238201- POS 2 scanner faulty - flashes on shortly will not stay on please replace SUP-SCN-DS9208-EAS and cable SUP-CAB-R13-S09EARm. Sunday 10:00 a.m. ? 4:00 p.m.</p>	<p>Replace SUP-CAB-R13-S09EAR Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19022252501	SUP-CAB-R13-S09EAR	SUP-CAB-R13-S09EAR				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19022252701						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Stephen Fitton 02/04/2025

**Date** 02/04/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 11

Job # 4128561	Customer	Vista Retail Support Limited		Job Address
SLA Window	01/04/2025 13:57 - 02/04/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 1, ST NICHOLAS SQUARE LANCASTER LA1 1NB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3238201			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3238201- POS 2 scanner faulty - flashes on shortly will not stay on please replace SUP-SCN-DS9208-EAS and cable SUP-CAB-R13-S09EARm. Sunday 10:00 a.m. ? 4:00 p.m.</p>	<p>Replace SUP-SCN-DS9208-EAS Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021289501	SUP-SCN-DS9208SER	SSCN-DS9208-EAS				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021289701						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Stephen Fitton 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	11
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<b>Job #</b> 4128629	<b>Customer</b>	Verifone UK LTD		<b>Job Address</b>
<b>SLA Window</b>	01/04/2025 15:06 - 02/04/2025 16:00	<b>Contact Name</b>	KATY HERON	STONEGATE - POPWORLD PRESTON - 13 CHURCH STREET PRESTON LANCASHIRE LANCASHIRE PR1 3BQ
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	07493841296	
<b>Priority</b>	Timed			
<b>Ref 1</b>	G351222			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33713126 Inbound Serial No. = 332-423-979 IP Gateway = 10.83.84.126 Terminal IP Address = 10.83.84.97 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1356 Login Pin = 1356 Primary System ID = 20024503 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Customer Damaged / Dropped</p>	<p>MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672244</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021729901	R-Vx680 WiFi-03	70X0B0999BD	330-632-888			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Stephen Fitton 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	11
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Job # 4128456	Customer	COMPUTACENTER - NFUM Swaps			Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	Maxine Wilkinson		NFU MUTUAL INSURANCE SOCIETY LTD (0 14 St Andrews Road Brockhall 14 St Andrews Road Brockhall BB6 8BP
Activity	NON TECH EXCHANGE	Contact Phone	01789 334121		
Priority	ND 1700				
Ref 1	24299925				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Telephone: 07812622785 Availability: M-F 9-5 Model: HP EliteBook60 830 G8 Asset Number: LCN36309A Build: Corporate Address: 14 St Anews Road Brockhall Village Old Langho Blackburn BB6 8BP	No Instructions

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020692001	4334276	NFUM:X360 830 G8 Flippy				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020692201	4334276	NFUM:X360 830 G8 Flippy				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	11
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Job # 4128096	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/04/2025 06:37 - 02/04/2025 17:00	Contact Name	JASON HEAVEY	PRIVATE ADDRESS 36 BENT LANE COLNE BB8 7AA
Activity	CHAIR INSTALL	Contact Phone	07977170978	
Priority	ND 1700			
Ref 1	DEL1558096			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: POR039498Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1558096&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1558096&amp;address</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1558096&address">https://rico.jotform.com/222823708509055?refNumber=DEL1558096&address>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019226401	100130403	Positiv ME400 (Extra High Back)				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	11
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Job # 4128128	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/04/2025 07:58 - 02/04/2025 17:00	Contact Name	SARAH MARTIN	8 ALFRED STREET NA NA
Activity	DESK & CHAIR INSTALL	Contact Phone	0161 276 5697	RAMSBOTTOM BL0 9NZ
Priority	ND 1700			
Ref 1	DEL1555100			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P5144426Items on order:1401110 - LAPSTAND - Slim Cool La</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1555100&amp;address=8%20ALFRED%20STREET">https://rico.jotform.com/222823708509055?refNumber=DEL1555100&amp;address=8%20ALFRED%20STREET</a></p>	<p>Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1555100&amp;address=8%20ALFRED%20STREET"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019392501	1301011	RH New Logic 200 Med Back Chai				
19019392502	3823001	Positiv Screw In Leg Desk 1000				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19019392701	1301011	RH New Logic 200 Med Back Chai				
19019392801	3823001	Positiv Screw In Leg Desk 1000				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Stephen Fitton 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	11
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Job # 4128243	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	Karen Robinson	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	0161 764 8844	Bridgehall Industrial Park Bridgeha
Priority	ND 1700			II Lane Heapbridge
Ref 1	24301227			Bridgehall Industrial Park Bridgeha
Ref 2				II Lane Heapbridge
No. of Parts	0			BL9 7PJ

Instructions 1	Instructions 2
: Till hostname: GBBQ01190SCO85P Till number: 85 Peripheral make/modellease copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): WINCOR - 1012012 / Sep 9 2016 02:00 AM / Motherboard_K1	

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Asif Alam 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	1
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Job # 4126701	Customer	HCL - Dover		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	.	Dover The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN
Activity	MANPOWER	Contact Phone	.	Skelmersdale WN8 9TN
Priority	ND 1700			
Ref 1	DOVER SKELMERSDALE SCH			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
DOVER SKELMERSDALE SCH	

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4127424	Customer	Computacenter - Morrisons Tablets		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	sibel simvanova	WM MORRISON SUPERMARKETS P L C (008 Unit 105/106 Tenth Avenue Deeside Unit 105/106 Tenth Avenue Deeside CH5 2UA
Activity	NON TECH EXCHANGE	Contact Phone	07368289544	
Priority	ND 1700			
Ref 1	24293694			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SN:R52W607LERW  MANUMAN00465  SM-X700 SAM GALAXY S8  Unit 105/106 Tenth Avenue  Deeside  Clwyd Wales CH5 2UA	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189948380						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4127425	Customer	Computacenter - Morrisons Tablets			Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	sibel simvanova		WM MORRISON SUPERMARKETS P L C (008 Unit 105/106 Tenth Avenue Deeside Unit 105/106 Tenth Avenue Deeside CH5 2UA
Activity	NON TECH EXCHANGE	Contact Phone	07368289544		
Priority	ND 1700				
Ref 1	24293736r				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Device name: MANUMUSER00144  Serial: R52W607LR9T  Make &model: Samsung/SM-X700  Unit 105/106 Tenth Avenue  Deeside  Clwyd Wales CH5 2UA	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189948376						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189948377						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4128783	Customer	Computacenter Limited		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	Julie Hopkins	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447786260924	48 Wood Lane, Hawarden 48 Wood Lane, Hawarden CH5 3JE
Priority	ND 1700			
Ref 1	24300178			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
RSG-VA Contact Name - Julie Hopkins Contact Number - 07786260924 Locaon - 48 Wood Lane Hawarden Flintshire. Ch5 3 JE - Heritage - Devic- WINDOWS Make - Head Office - Surface Laptop Device - WINDOWS PPD - Y	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19021009601	4716922	LBG:PPD SURFACE LAPTOP 3 i7				
19021346501	4716922	LBG:PPD SURFACE LAPTOP 3 i7				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19021009801	4716922	LBG:PPD SURFACE LAPTOP 3 i7				
19021346701	4716922	LBG:PPD SURFACE LAPTOP 3 i7				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4128268	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 15:30	Contact Name	Scott Roberts	RBSG 48 HIGH STREET	
Activity	TECH EXCHANGE	Contact Phone	-	RBSG MOLD	
Priority	ND 1500			CH7 1BA	
Ref 1	C5307466				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
ND 03/04/2025 15:04 SLA: ND 03/04/2025 15:04 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBCANLBP251DW x 1	Problem: [TC] WinX LBP251 Printer Faulty - Please ask the user to carry out a test print before leaving Root Cause: UNKNOWN - Please ask the user to carry out a test print before leaving Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Ensure paper trays are set as per the guide. Issues regarding not printing/trays can be resolved by a GPupdate(Steps listed in the courier guide) ***RACFID NOTREQUIRED - For driver Test: Please ask the user to carry out a test print before leaving URL: Call history:: ##### Call 5307466   Problem   Web Service   qws_uk   Fri 28 Mar 2025 14:17:35   A+C+P  agent.loginname=qws_uk equipment.assettag=RBSGB000000000CHT1R3 contract.pkey=23224 call.poms=1 call.zip=CH7 1BA call.address=48 High Street call.city=MOLD call.orgname=RBSG call.customerid=INC8792128 call.problem=Canon LBP251DW - Printer Jammed [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=3/28/2025 3:17:24 PM call.dpavailable=1 ...

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4128133	Customer	Computacenter - Kingfisher		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	DANIEL BUNN	SCREWFIX SCREWFIX UNIT 2-3 BRICKFIELD PARK RHYL LL18 2AZ
Activity	TECH EXCHANGE	Contact Phone	01745369895	
Priority	ND 1700			
Ref 1	24302027			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 01  IP ADDRESS: 10.66.248.141  PTID: 33568183  PED MODEL: PEDVX820 DUET  SERIAL NUMBER: 331-062-298  CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998  CONTACT NAME/CONTACT NUMBER: Daniel Bunn / 01745369895

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4128422	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	01/04/2025 12:10 - 02/04/2025 16:30	Contact Name	SAMUEL.J.NICHOLLS@HSBC.COM	COMPUTACENTER HSBC 60 MOSTYN STREET LLANDUDNO LL30 2SF
Activity	TECH EXCHANGE	Contact Phone	07880209255	
Priority	ND 1600			
Ref 1	RITM32681912			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020771601						

Returned Items



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4128664	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	01/04/2025 15:23 - 02/04/2025 17:00	Contact Name	MICHAEL2.PARKER@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07961090999	MARKS & SPENCER CHESTER
Priority	ND 1600			CHESTER
Ref 1	INC49104521			KINGS MEADOW
Ref 2				CHESTER BUSINESS PARK
No. of Parts	1			CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4128463	Customer	Computacenter Limited		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	Jonathan Follett	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447963303689	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24302760			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Jonathan Follett Contact Number - 07963303689 LocationChester Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - He Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4426948 H	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020498501	4707160	LBG:PPD HP 830 G9 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4128777	Customer	Computacenter Limited		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	James Riley	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07376048314	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24302750			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - James Riley Contact Number - 07376048314 Location - Cheer Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - Head Ofce - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4426948 HP Lap	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020905701	4707160	LBG:PPD HP 830 G9 i5 16GB				



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4128805	Customer	Computacenter Limited		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	Alfred Kellaway	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07718171828	LBG Cawley House LBG Cawley House CH4 9FB
Priority	ND 1700			
Ref 1	24302922			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Alfred Kellaway Contact Number - 07718171828 Location -BG Cawley House Chester Business Park Chester CH4 9FB - Heritage Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020904101	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020904301	4707160	LBG:PPD HP 830 G9 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4128084	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	01/04/2025 09:00 - 02/04/2025 23:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STATION	PORT SUNLIGHT NLC2198 MER HUB STATION	MERSEYRAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB
Activity	TECH EXCHANGE	Contact Phone	0151 955 2456		
Priority	ND 1900				
Ref 1	C5307658				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 02/04/2025 20:00 SLA: ND 02/04/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5307658   Problem   Web Service   qws_uk   Tue 01 Apr 2025 05:44:10   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB000000M4026TRD3 contract.pkey=23200 call.poms=1 call.zip=CH62 4XB call.address=Greendale Road call.city=Port Sunlight call.customerid=INC17315916 call.problem=NLC2198 PORT SUNLIGHT 33137 Missing ink on tickets when printing call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=4/1/2025 6:43:33 AM  ##### Call 5307658   Problem   Web Service   qws_uk   Tue 01 Apr 2025 05:44:10   A+C+P ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019121201	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	39393			



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4128134	Customer	POSTURITE LIMITED			Job Address
SLA Window	01/04/2025 08:20 - 02/04/2025 17:00	Contact Name	LISA WALKER		LISA WALKER 27 WATERS EDGE WARRINGTON WA4 6BQ
Activity	DESK INSTALL	Contact Phone	07787522047		
Priority	ND 1700				
Ref 1	DEL1557462				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO-10-23-00002873Items on order:9787602BLA - OFFCHAIR - Positiv P	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1557462&address=27%20Waters%20Edge WARRINGTON WA4%206BQ >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019473101	4621106	Alpha Desk 1200 x 800 Desk Top				
19019473102	4621105	Alpha Desk 1200 x 800 Frame -				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19019473301	4621106	Alpha Desk 1200 x 800 Desk Top				
19019473401	4621105	Alpha Desk 1200 x 800 Frame -				



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4128144	Customer	POSTURITE LIMITED		Job Address
SLA Window	01/04/2025 08:43 - 02/04/2025 17:00	Contact Name	LISA WALKER	LISA WALKER 27 WATERS EDGE WARRINGTON WA4 6BQ
Activity	CHAIR SP INSTALL	Contact Phone	07787522047	
Priority	ND 1700			
Ref 1	DEL1557195			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*** Customer Instructions: None *** Please call 1 hour before arrival.Customer Ref / PO: PO-10-23-00002873Items on order:4621105 - COMPONENT - Alpha Desk	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1557195&address=27%20Waters%20Edge WARRINGTON  WA4%206BQ >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019551301	9820010	Posturite Number Slide Keyboar				
19019551302	1401110	Slim Cool Laptop Stand				
19019551303	9787602BLA	Positiv Plus High Back With Ne				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4128751	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	01/04/2025 16:10 - 02/04/2025 16:30	Contact Name	DANIEL.JOSE.MARTIN.WRIGHT@HSBC		COMPUTACENTER HSBC 19 HIGH STREET NORTHWICH CHESHIRE WEST AND CHESTER CW9 5BZ
Activity	TECH EXCHANGE	Contact Phone	3455838346		
Priority	ND 1600				
Ref 1	INC49106476				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Stc

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19022120701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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<b>Job #</b> 4128101	<b>Customer</b>	POSTURITE LIMITED		<b>Job Address</b>
<b>SLA Window</b>	01/04/2025 07:02 - 02/04/2025 17:00	<b>Contact Name</b>	HANNAH HALESWORTH-THORN	HANNAH HALESWORTH-THORN 31 CENTURY AVENUE NORTHWICH CW8 4FY
<b>Activity</b>	CHAIR INSTALL	<b>Contact Phone</b>	07517987983	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	DEL1556921			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO00105809Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://ico.jotform.com/222823708509055?refNumber=DEL1556921&amp;address=31%20Century%20Avenue">https://ico.jotform.com/222823708509055?refNumber=DEL1556921&amp;address=31%20Century%20Avenue</a>&gt;NORTHWICH  CW8%204FY &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019246501	100139875	RH Logic 300 No Neckrest Gaja				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19019246701	100139875	RH Logic 300 No Neckrest Gaja				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4124060	Customer	POSTURITE LIMITED		Job Address
SLA Window	02/04/2025 09:00 - 02/04/2025 17:00	Contact Name	KAREN LEADINGHAM-WHITE Simon Bowler	RURAL PAYMENTS AGENCY HORNBEEAM HOUSE ELECTRA WAY CREWE CW1 6GJ
Activity	MANPOWER	Contact Phone	0796623001	
Priority	ND 1700			
Ref 1	DEL1530261			
Ref 2				
No. of Parts	5			

### **Instructions 1**

\*\*\*PARTS ON SITE\*\*\* \*\*\* Customer Instructions: \*\*\* Please call 1 hour before arrival.Customer Ref / PO: 17070001434Items on order:

## Instructions 2

Tech to assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click [this link](#) to open and complete the form.

## **Job Notes**

**\*\*\*PARTS ON SITE\*\*\***

## In Items

## Returned Items

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



**Run Sheet**  
David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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In Items for Job # 4124060 page 1 of 1



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Returned Items for Job # 4124060 page 1 of 1



# Run Sheet

David Ranson 02/04/2025

<b>Date</b>	02/04/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Ranson, David	<b>Jobs on Run</b>	10
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<b>Job #</b> 4128360	<b>Customer</b>	<b>CXM</b>		<b>Job Address</b>	
<b>SLA Window</b>	01/04/2025 11:20 - 02/04/2025 17:00	<b>Contact Name</b>	CURTIS JOYSON	DUN COW OLLERTON LTD CHELFORD ROAD DUN COW OLLERTON	
<b>Activity</b>	INSTALL	<b>Contact Phone</b>	7572762774	KNUTSFORD WA16 8RH	
<b>Priority</b>	ND 1700				
<b>Ref 1</b>	5833780				
<b>Ref 2</b>					
<b>No. of Parts</b>	7				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73002/Axiom DX8000 Charging Base x 1: Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1	<p>H2-5059819-15131657 (WIFI)Site opens at 12PM but there will be someone before that. Elavon TID: 15131657; Date Time Logged: 20250331151004; Terminal ID: 210209076702; Profile Number: 15131657 &lt;BR&gt; &lt;a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=hjyvqkgsbqho"&gt;Other Info&lt;/a&gt;</p>

## **Job Notes**

## In Items

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020563301	EN60009	KPN SIM CARD-(GB)				
19020563401	EN73001	Axiump DX8000 (WIFI/4G)				
19020563501	EN73002	Axiump DX8000 Charging Base				

Engineer Closure Notes

		<b>Customer Print</b>
		<b>Customer Signature</b>



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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In Items for Job # 4128360 page 1 of 1



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4128361	Customer	CXM		Job Address
SLA Window	01/04/2025 11:20 - 02/04/2025 17:00	Contact Name	CURTIS JOYSON	DUN COW OLLERTON LTD CHELFORD ROAD DUN COW OLLERTON KNUTSFORD WA16 8RH
Activity	INSTALL	Contact Phone	7572762774	
Priority	ND 1700			
Ref 1	5833779			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5059818-15131656 (WIFI)Site opens at 12PM but there will be someone before that. Elavon TID: 15131656; Date Time Logged: 20250331151004; Terminal ID: 210209076701; Profile Number: 15131656   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=gozlpdrjpkgssqo">Other Info</a>

## Job Notes

## In Items

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020562701	EN60009	KPN SIM CARD-(GB)				
19020562801	EN73001	Axium DX8000 (WIFI/4G)				
19020562901	EN73002	Axium DX8000 Charging Base				

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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In Items for Job # 4128361 page 1 of 1



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4128821	Customer	POSTURITE LIMITED			Job Address
SLA Window	02/04/2025 08:00 - 02/04/2025 17:00	Contact Name	BRADLEY BURTON		TARMAC LTD TUNSTEAD HOUSE TUNSTEAD BUXTON SK17 8TG
Activity	MANPOWER	Contact Phone	01298764490		
Priority	Priority MC				
Ref 1	DEL1554284				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: Please note chair has been delivered to the site*****Please ask for either Bradley Burton or Stephen Woods at Tunstead House *** Please call 1 hour before arrival.Customer Ref / PO: 4501772081Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1554284&address=Tarmac%20Ltd Tunstead%20House BUXTON Tunstead SK17%208TG >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19016799601	9792000BLA	KAB Controller 24 Hour Leather	.	.	Not Used	
19016799602	9792000BLA	KAB Controller 24 Hour Leather	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19016799801	9792000BLA	KAB Controller 24 Hour Leather	.	.	Good	
19016799901	9792000BLA	KAB Controller 24 Hour Leather	.	.	Good	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4128103	Customer	POSTURITE LIMITED			Job Address
SLA Window	01/04/2025 07:04 - 02/04/2025 17:00	Contact Name	HAYLEY MCGUIRE		RIDGE HILL CHILDRENS CENTRE SCHOOL CRESCENT STALYBRIDGE SK15 1EA
Activity	CHAIR INSTALL	Contact Phone	01613425533		
Priority	ND 1700				
Ref 1	DEL1551614				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 40160006Items on order:8869001 - WRISTREST - Ergobeads K  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1551614&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1551614&amp;address</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1551614&address">https://rico.jotform.com/222823708509055?refNumber=DEL1551614&address>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19019248201	9787672BLA	Positiv Plus Tall Large w/ Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19019248401	9787672BLA	Positiv Plus Tall Large w/ Ne				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

David Ranson 02/04/2025

Date	02/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4128617	Customer	Computacenter - Kingfisher		Job Address
SLA Window	01/04/2025 14:57 - 02/04/2025 17:00	Contact Name	ZOE SMITH	B&Q B & Q PLC WESTHULME WAY OLDHAM OL1 2PH
Activity	TECH EXCHANGE	Contact Phone	0161 925 3511	
Priority	ND 1700			
Ref 1	24299702			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit.	Description: HOST NAME: KF70JFJ23 (MONITOR 21.5")  FAULT DESCRIPTION: Issue was reported as: "icons to left and bottom are not fully visible. checked settings and it shows recommended resolution is correct. looks like the display screen is not aligned with the monitor . please advise how to rectify"  CONTACT NAME/CONTACT NUMBER: Zoe Smith / 0161 925 3511

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER SKELMERSDAL E SCH	4126701	MANPOWER	Dover, The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN, Skelmersdale, WN8 9TN	Asif Alam	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Network Rail Dispatch	19021961201	NRINC0807951	4128730	SOFTWARE INSTALL	NETWORK RAIL LTD, NETWORK RAIL LTD, RANELAGH STREET, LIVERPOOL, L1 1JT	Berlindo D'Assuncao	01/04/2025 15:57 02/04/2025 13:00	02/04/2025	
Fujitsu Services Limited - Star Trains	19020736601	C5307685	4128409	DELIVERY	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Berlindo D'Assuncao	01/04/2025 07:00 02/04/2025 20:00	02/04/2025	
Fujitsu Services Limited - Star Trains	19020739201	C5307686	4128410	DELIVERY	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Berlindo D'Assuncao	01/04/2025 12:03 02/04/2025 20:00	02/04/2025	
Verifone UK LTD	19021730801	G351221	4128631	TECH EXCHANGE	STONEGATE - YATES LIVERPOOL (Q, QUEENS SQUARE, LIVERPOOL, MERSEYSIDE, MERSEYSIDE, L1 1RH	Berlindo D'Assuncao	01/04/2025 15:06 02/04/2025 18:00	02/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19022237301	3238493	4128811	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, 336 WILMSLOW ROAD, FALLOWFIELD, LANCASHIRE, FALLOWFIELD, M14 6XQ	Claire Booth	01/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter Maintenance Collections	19021517301	2429432101 INC0000304427 96	4128597	COLLECTION	JOHN LEWIS PLC (0081024546), JOHN LEWIS, INTU TRAFFORD CENTRE, PEEL AVE, TRAFFORD PARK, STRETFTORD., MANCHESTER, ENGLAND, M17 8JL	Claire Booth	01/04/2025 14:36 02/04/2025 17:00	02/04/2025	
CDW - DWP	19012784901	EQUIPMENT	4126208	DELIVERY	D W P, D W P, 2 ST PETERS SQUARE, MANCHESTER, M2 3AA	Claire Booth	28/03/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter - KPMG	19021117001	24301088	4128801	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter PwC NON TECH EXCHANGE	19001494201	PAR0246256	4124063	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	26/03/2025 11:13 02/04/2025 16:30	02/04/2025	
Computacenter PwC NON TECH EXCHANGE	19003182601	PAR0246582	4124368	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	26/03/2025 15:27 02/04/2025 16:30	02/04/2025	
Computacenter PwC NON TECH EXCHANGE	19018060801	PAR0249242	4127642	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	31/03/2025 15:41 02/04/2025 17:30	02/04/2025	
Computacenter PwC NON TECH EXCHANGE	19018239601	PAR0249368	4127688	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ, MANCHESTER, M3 3EB	Claire Booth	31/03/2025 16:25 02/04/2025 17:30	02/04/2025	
PayPoint Network Ltd_Collections	19021820701	31183029	4128656	COLLECTION	BOOZE 4 U, 85 ROCHDALE ROAD, MANCHESTER, M4 4HY	Claire Booth	01/04/2025 15:22 02/04/2025 17:00	02/04/2025	
DHL Supply Chain Limited - RBS	19021803602	42893	4128650	COLLECTION	FLAT 9, FLAT 9, VICTORIA MILL, 10 LOWER VICKERS STREET, MANCHESTER, M40 7LJ	Claire Booth	01/04/2025 15:18 02/04/2025 17:00	02/04/2025	
DHL Supply Chain Limited - RBS	19021803601	42893	4128650	COLLECTION	FLAT 9, FLAT 9, VICTORIA MILL, 10 LOWER VICKERS STREET, MANCHESTER, M40 7LJ	Claire Booth	01/04/2025 15:18 02/04/2025 17:00	02/04/2025	
Computacenter Limited	190225669	24302125	4128902	NON TECH EXCHANGE	COMPUTACENTER , 6 TANSYBROOK WAY, WEST TIMPERLEY, ALTRINCHAM, WA14 5ZB	Claire Booth	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19021238301	C5307713	4128537	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Daniel Hanson	01/04/2025 08:00 02/04/2025 14:00	02/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19021237901	C5307713	4128537	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Daniel Hanson	01/04/2025 08:00 02/04/2025 14:00	02/04/2025	
HCL Barclays	19021225701	INC1038974868	4128536	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 4 PICCADILLY PLACE, MANCHESTER, M1 3BN	Daniel Hanson	01/04/2025 13:46 02/04/2025 14:30	02/04/2025	
Computacenter Limited - HSBC	19022121401	INC49105114	4128750	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE, MANCHESTER, M1 4BP	Daniel Hanson	01/04/2025 16:10 02/04/2025 17:00	02/04/2025	
Computacenter Limited - HSBC	(No Items)	RITM32449347r	4128835	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER, ST JAMES STREET, MANCHESTER, M1 4BP	Daniel Hanson	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Diebold Nixdorf UK Limited		129627745/ 190195389/ 947287208	4128406	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, CORNWALL STREET OPENSHAW, MANCHESTER_BCC109 , MANCHESTER, M11 2NR	Daniel Hanson	02/04/2025 08:00 02/04/2025 17:00	02/04/2025	
CXM	19019764901	5832118	4128203	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019764902	5832118	4128203	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019764903	5832118	4128203	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019764904	5832118	4128203	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019764905	5832118	4128203	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019764906	5832118	4128203	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019764907	5832118	4128203	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019765401	5832119	4128205	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019765402	5832119	4128205	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019765403	5832119	4128205	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019765404	5832119	4128205	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD,., MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	



# Run Sheet

## Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19019765405	5832119	4128205	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD, , MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019765406	5832119	4128205	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD, , MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
CXM	19019765407	5832119	4128205	INSTALL	DUFFYS, 398 BARLOW MOOR ROAD, , MANCHESTER, M21 8AD	Daniel Hanson	02/04/2025 08:00 02/04/2025 13:00	02/04/2025	
Fujitsu Services Limited - Star Trains - ME	19022465001	C5307558	4128839	TECH EXCHANGE_R	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	01/04/2025 17:13 02/04/2025 20:00	02/04/2025	
POSTURITE LIMITED	19022343201	DEL1559574	4128822	DESK SP INSTALL	BUPA C/O 38 CHURCH STREET, STRETFOUR, NA, MANCHESTER, M32 9AH	Daniel Hanson	01/04/2025 16:53 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19022343202	DEL1559574	4128822	DESK SP INSTALL	BUPA C/O 38 CHURCH STREET, STRETFOUR, NA, MANCHESTER, M32 9AH	Daniel Hanson	01/04/2025 16:53 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19022343203	DEL1559574	4128822	DESK SP INSTALL	BUPA C/O 38 CHURCH STREET, STRETFOUR, NA, MANCHESTER, M32 9AH	Daniel Hanson	01/04/2025 16:53 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19022343204	DEL1559574	4128822	DESK SP INSTALL	BUPA C/O 38 CHURCH STREET, STRETFOUR, NA, MANCHESTER, M32 9AH	Daniel Hanson	01/04/2025 16:53 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19022343205	DEL1559574	4128822	DESK SP INSTALL	BUPA C/O 38 CHURCH STREET, STRETFOUR, NA, MANCHESTER, M32 9AH	Daniel Hanson	01/04/2025 16:53 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19022343206	DEL1559574	4128822	DESK SP INSTALL	BUPA C/O 38 CHURCH STREET, STRETFOUR, NA, MANCHESTER, M32 9AH	Daniel Hanson	01/04/2025 16:53 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19022343207	DEL1559574	4128822	DESK SP INSTALL	BUPA C/O 38 CHURCH STREET, STRETFOUR, NA, MANCHESTER, M32 9AH	Daniel Hanson	01/04/2025 16:53 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19022343208	DEL1559574	4128822	DESK SP INSTALL	BUPA C/O 38 CHURCH STREET, STRETFOUR, NA, MANCHESTER, M32 9AH	Daniel Hanson	01/04/2025 16:53 02/04/2025 17:00	02/04/2025	
Computacenter - Kingfisher	19019756601	24292338	4128470	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park , Redclyffe Road Trafford Park , M41 7LG	Daniel Hanson	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Fujitsu Services Limited - Star Trains - ME	19019766701	C5307666	4128204	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	02/04/2025 07:00 02/04/2025 11:00	02/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19019823901	C5307664	4128217	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	01/04/2025 09:40 02/04/2025 20:00	02/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19019824501	C5307664	4128217	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	01/04/2025 09:40 02/04/2025 20:00	02/04/2025	



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## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19022589301	C5307754	4128876	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Daniel Hanson	01/04/2025 17:58 02/04/2025 20:00	02/04/2025	
Xerox (UK) Technical***DO NOT INVOICE***	190212168	11655024	4128539	REPAIR	TESCO Stores Limited, Stockport Road, Hattersley, Manager's Office, STOCKPORT, SK14 6QA	Daniel Hanson	02/04/2025 09:00 02/04/2025 13:25	02/04/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19021783801	3238468	4128638	TECH EXCHANGE	THE RANGE, UNIT 6, PEEL CENTRE, GREAT PORTWOOD STREET, STOCKPORT, SK1 2HH	David Hargreaves	01/04/2025 15:13 02/04/2025 17:00	02/04/2025	
Symec Travis Perkins	19020765901	00418652	4128417	TECH EXCHANGE	TRAVIS PERKINS TRADING CO LTD, TRAVIS PERKINS TRADING CO LTD, FENCE AVENUE, MACCLESFIELD, SK10 1LT	David Hargreaves	01/04/2025 12:09 02/04/2025 17:00	02/04/2025	
Computacenter - Astra Zeneca	190090086	WOT000272398	4128197	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	02/04/2025 10:00 02/04/2025 18:00	02/04/2025	
Computacenter - Astra Zeneca	190192702	WOT000274242	4128433	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	02/04/2025 10:00 02/04/2025 18:00	02/04/2025	
Computacenter - Astra Zeneca	190196343	WOT000274593	4128434	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	David Hargreaves	02/04/2025 10:00 02/04/2025 18:00	02/04/2025	
Computacenter - Astra Zeneca	190210270	WOT000275002	4128509	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	02/04/2025 10:00 02/04/2025 18:00	02/04/2025	
Computacenter - Astra Zeneca	190211445	WOT000275006	4128675	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	02/04/2025 10:00 02/04/2025 18:00	02/04/2025	
Computacenter - Astra Zeneca	190212037	WOT000275020	4128829	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	02/04/2025 10:00 02/04/2025 18:00	02/04/2025	
COMPUTACENTER - NFUM Swaps	19020151101	24301482	4128467	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, 9 Aldersgate Road , 9 Aldersgate Road , SK2 6DE	David Hargreaves	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter Limited	19021451301	24303387	4128796	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 64 South Park Road , 64 South Park Road , SK8 4AN	David Hargreaves	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18943238801	DEL1530261	4124060	MANPOWER	RURAL PAYMENTS AGENCY, HORNBEAM HOUSE, ELECTRA WAY, CREWE, CW1 6GJ	David Ranson	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	18943238802	DEL1530261	4124060	MANPOWER	RURAL PAYMENTS AGENCY, HORNBEAM HOUSE, ELECTRA WAY, CREWE, CW1 6GJ	David Ranson	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	18943238803	DEL1530261	4124060	MANPOWER	RURAL PAYMENTS AGENCY, HORNBEAM HOUSE, ELECTRA WAY, CREWE, CW1 6GJ	David Ranson	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	18943238804	DEL1530261	4124060	MANPOWER	RURAL PAYMENTS AGENCY, HORNBEAM HOUSE, ELECTRA WAY, CREWE, CW1 6GJ	David Ranson	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	18943238805	DEL1530261	4124060	MANPOWER	RURAL PAYMENTS AGENCY, HORNBEAM HOUSE, ELECTRA WAY, CREWE, CW1 6GJ	David Ranson	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019246501	DEL1556921	4128101	CHAIR INSTALL	HANNAH HALESWORTH-THORN, 31 CENTURY AVENUE, NORTHWICH, CW8 4FY	David Ranson	01/04/2025 07:02 02/04/2025 17:00	02/04/2025	
Computacenter Limited - HSBC	19022120701	INC49106476	4128751	TECH EXCHANGE	COMPUTACENTER HSBC, 19 HIGH STREET, NORTHWICH, CHESHIRE WEST AND CHESTER, CW9 5BZ	David Ranson	01/04/2025 16:10 02/04/2025 16:30	02/04/2025	
Computacenter - Kingfisher	(No Items)	24299702	4128617	TECH EXCHANGE	B&Q, B & Q PLC, WESTHULME WAY, OLDHAM, OL1 2PH	David Ranson	01/04/2025 14:57 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019248201	DEL1551614	4128103	CHAIR INSTALL	RIDGE HILL CHILDRENS CENTRE, SCHOOL CRESCENT, STALYBRIDGE, SK15 1EA	David Ranson	01/04/2025 07:04 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19016799601	DEL1554284	4128821	MANPOWER	TARMAC LTD, TUNSTEAD HOUSE, TUNSTEAD, BUXTON, SK17 8TG	David Ranson	02/04/2025 08:00 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19016799602	DEL1554284	4128821	MANPOWER	TARMAC LTD, TUNSTEAD HOUSE, TUNSTEAD, BUXTON, SK17 8TG	David Ranson	02/04/2025 08:00 02/04/2025 17:00	02/04/2025	
CXM	19020563101	5833780	4128360	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020563102	5833780	4128360	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020563103	5833780	4128360	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020563104	5833780	4128360	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020563105	5833780	4128360	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020563106	5833780	4128360	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020563107	5833780	4128360	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	



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### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19020562501	5833779	4128361	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020562502	5833779	4128361	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020562503	5833779	4128361	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020562504	5833779	4128361	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020562505	5833779	4128361	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020562506	5833779	4128361	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
CXM	19020562507	5833779	4128361	INSTALL	DUN COW OLLERTON LTD, CHELFORD ROAD, DUN COW OLLERTON, KNUTSFORD, WA16 8RH	David Ranson	01/04/2025 11:20 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019473101	DEL1557462	4128134	DESK INSTALL	LISA WALKER, 27 WATERS EDGE, WARRINGTON, WA4 6BQ	David Ranson	01/04/2025 08:20 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019473102	DEL1557462	4128134	DESK INSTALL	LISA WALKER, 27 WATERS EDGE, WARRINGTON, WA4 6BQ	David Ranson	01/04/2025 08:20 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019551301	DEL1557195	4128144	CHAIR SP INSTALL	LISA WALKER, 27 WATERS EDGE, WARRINGTON, WA4 6BQ	David Ranson	01/04/2025 08:43 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019551302	DEL1557195	4128144	CHAIR SP INSTALL	LISA WALKER, 27 WATERS EDGE, WARRINGTON, WA4 6BQ	David Ranson	01/04/2025 08:43 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019551303	DEL1557195	4128144	CHAIR SP INSTALL	LISA WALKER, 27 WATERS EDGE, WARRINGTON, WA4 6BQ	David Ranson	01/04/2025 08:43 02/04/2025 17:00	02/04/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Centrex Services	(No Items)	Liverpool Local	4128529	MANPOWER	SAINSBURYS, VAPE COUNTER, 11 Lyceum Place, Ranelagh Street, LIVERPOOL, L1 1QE	John Paul Barron	02/04/2025 08:45 02/04/2025 09:45	02/04/2025	
Computacenter Limited	19022338601	24302899	4128889	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Hunts Cross Shopping Centre, Speke Hall Road, Hunts Cross Shopping Centre, Speke Hall Road, L24 9GB	John Paul Barron	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter - Astra Zeneca	190180991	WOT000274079	4128192	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	John Paul Barron	02/04/2025 10:00 02/04/2025 18:00	02/04/2025	
Symec Travis Perkins	19020599201	00418636	4128369	TECH EXCHANGE	CORNER OF BRIDLE ROAD, CORNER OF BRIDLE ROAD, NETHERTON, BOOTLE, L30 1PF	John Paul Barron	01/04/2025 11:30 02/04/2025 17:00	02/04/2025	
Computacenter Limited	(No Items)	24302085	4127786	TECH EXCHANGE	HALIFAX PLC, HALIFAX PLC, 55 DERBY ROAD, HUYTON, LIVERPOOL, L36 9UQ	John Paul Barron	02/04/2025 09:00 02/04/2025 15:00	02/04/2025	
NCR TESCO HHT	19020177701	7509100285	4128250	TECH EXCHANGE	TESCO, 63 PRESCOT ST, LIVERPOOL, MERSEYSIDE, L7 8UH	John Paul Barron	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
DHL Supply Chain Limited - RBS	19021817902	42894	4128655	COLLECTION	NATWEST, NATWEST, LONGMOOR LANE, LIVERPOOL, L9 0EG	John Paul Barron	02/04/2025 10:00 02/04/2025 15:00	02/04/2025	
DHL Supply Chain Limited - RBS	19021817901	42894	4128655	COLLECTION	NATWEST, NATWEST, LONGMOOR LANE, LIVERPOOL, L9 0EG	John Paul Barron	02/04/2025 10:00 02/04/2025 15:00	02/04/2025	
DHL Supply Chain Limited - RBS	19021307402	42889	4128565	COLLECTION	NATWEST, NATWEST, LONGMOOR LANE, LIVERPOOL, L9 0EG	John Paul Barron	01/04/2025 14:00 02/04/2025 17:00	02/04/2025	
DHL Supply Chain Limited - RBS	19021307401	42889	4128565	COLLECTION	NATWEST, NATWEST, LONGMOOR LANE, LIVERPOOL, L9 0EG	John Paul Barron	01/04/2025 14:00 02/04/2025 17:00	02/04/2025	
PayPoint Unscheduled	19021798401	31271579	4128645	COLLECTION	LIAM LOCAL, 137 BOLTON ROAD, ATHERTON, MANCHESTER, M46 9LD	John Paul Barron	01/04/2025 15:17 02/04/2025 17:00	02/04/2025	
Computacenter Limited - HSBC	19020369301	INC49099985	4128283	TECH EXCHANGE	COMPUTACENTER HSBC, 33 ORMSKIRK STREET ST HELENS ST HELENS, ORMSKIRK STREET, ST HELENS, WA10 2SZ	John Paul Barron	01/04/2025 10:52 02/04/2025 15:30	02/04/2025	
CONSILLION(UK) LIMITED	19021107801	SC516755	4128528	TECH EXCHANGE	POST OFFICE, POST OFFICE, 210 WEST END ROAD, HAYDOCK, ST HELENS, WA11 0AN	John Paul Barron	01/04/2025 13:20 02/04/2025 17:00	02/04/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19019219601	DEL1557890	4128088	CHAIR INSTALL	AUDIT WALES, 8 TREM Y FOEL, SYCHDYN, MOLD, CH7 6HA	Nadeem Saleem	01/04/2025 06:28 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019251101	DEL1555050	4128106	CHAIR INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, LIVERPOOL, L2 0RD	Nadeem Saleem	01/04/2025 07:06 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019222401	DEL1556255	4128092	CHAIR INSTALL	EVERTON ROAD HEALTH CENTRE, 45 EVERTON ROAD, LIVERPOOL, L6 2EH	Nadeem Saleem	01/04/2025 06:34 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019220501	DEL1556170	4128090	CHAIR INSTALL	FLAT 5, 4 PRINCES AVENUE, NA, LIVERPOOL, L8 2TA	Nadeem Saleem	01/04/2025 06:31 02/04/2025 17:00	02/04/2025	
Computacenter Limited - HSBC	19021827401	INC49105785	4128666	NON TECH EXCHANGE	COMPUTACENTER HSBC, 6 EDWIN GARDENSLLAY, WREXHAM, LL12 0QT	Nadeem Saleem	01/04/2025 15:23 02/04/2025 17:00	02/04/2025	
PayPoint Network Ltd_Collections	19021818701	31136810	4128660	COLLECTION	VILLAGE STORE, ELDER COTTAGE, KING STREET, ACREFAIR, WREXHAM, LL14 3RH	Nadeem Saleem	01/04/2025 15:22 02/04/2025 17:00	02/04/2025	
Computacenter Limited - HSBC	19022121101	INC49104190	4128748	NON TECH EXCHANGE	COMPUTACENTER HSBC, 44, MAESBRITH DOLGELLAU, LL40 1LF	Nadeem Saleem	01/04/2025 16:10 02/04/2025 17:00	02/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19020498501	24302760	4128463	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Simon Heath	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter Limited	19020905701	24302750	4128777	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Simon Heath	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter Limited	19020904101	24302922	4128805	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, LBG Cawley House , LBG Cawley House , CH4 9FB	Simon Heath	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter - Morrisons Tablets	189948380	24293694	4127424	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, Unit 105/106 Tenth Avenue Deeside , Unit 105/106 Tenth Avenue Deeside , CH5 2UA	Simon Heath	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter - Morrisons Tablets	189948376	24293736r	4127425	NON TECH EXCHANGE	WM MORRISON SUPERMARKETS P L C (008, Unit 105/106 Tenth Avenue Deeside , Unit 105/106 Tenth Avenue Deeside , CH5 2UA	Simon Heath	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter Limited	19021009601	24300178	4128783	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 48 Wood Lane, Hawarden , 48 Wood Lane, Hawarden , CH5 3JE	Simon Heath	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter Limited	19021346501	24300178	4128783	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 48 Wood Lane, Hawarden , 48 Wood Lane, Hawarden , CH5 3JE	Simon Heath	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Fujitsu Services Limited - Star Trains	19019121201	C5307658	4128084	TECH EXCHANGE	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	Simon Heath	01/04/2025 09:00 02/04/2025 23:00	02/04/2025	
Fujitsu Services Limited - Banks	(No Items)	C5307466	4128268	TECH EXCHANGE	RBSG, 48 HIGH STREET, RBSG, MOLD, CH7 1BA	Simon Heath	02/04/2025 09:00 02/04/2025 15:30	02/04/2025	
Computacenter Limited - HSBC	19021825801	INC49104521	4128664	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	01/04/2025 15:23 02/04/2025 17:00	02/04/2025	
Computacenter - Kingfisher	(No Items)	24302027	4128133	TECH EXCHANGE	SCREWFIX , SCREWFIX, UNIT 2-3, BRICKFIELD PARK, RHYL, LL18 2AZ	Simon Heath	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Computacenter Limited - HSBC	19020771601	RTIM32681912	4128422	TECH EXCHANGE	COMPUTACENTER HSBC, 60 MOSTYN STREET, LLANDUDNO, LL30 2SF	Simon Heath	01/04/2025 12:10 02/04/2025 16:30	02/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COMPUTACENTER - NFUM Swaps	19020692001	24299925	4128456	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, 14 St Andrews Road Brockhall , 14 St Andrews Road Brockhall , BB6 8BP	Stephen Fitton	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019226401	DEL1558096	4128096	CHAIR INSTALL	PRIVATE ADDRESS, 36 BENT LANE, COLNE, BB8 7AA	Stephen Fitton	01/04/2025 06:37 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019392501	DEL1555100	4128128	DESK & CHAIR INSTALL	8 ALFRED STREET, NA, NA, RAMSBOTTOM, BL0 9NZ	Stephen Fitton	01/04/2025 07:58 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019392502	DEL1555100	4128128	DESK & CHAIR INSTALL	8 ALFRED STREET, NA, NA, RAMSBOTTOM, BL0 9NZ	Stephen Fitton	01/04/2025 07:58 02/04/2025 17:00	02/04/2025	
Computacenter - Kingfisher	(No Items)	24301227	4128243	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bridgehall Industrial Park Bridgeha II Lane Heapbridge, Bridgehall Industrial Park Bridgeha II Lane Heapbridge, BL9 7PJ	Stephen Fitton	02/04/2025 09:00 02/04/2025 17:00	02/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19020892501	C5307700	4128479	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Stephen Fitton	01/04/2025 12:33 02/04/2025 20:00	02/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19020892901	C5307700	4128479	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Stephen Fitton	01/04/2025 12:33 02/04/2025 20:00	02/04/2025	
POSTURITE LIMITED	19019354201	DEL1556918	4128122	CHAIR INSTALL	PRIVATE ADDRESS, 118 BEAUFORT AVENUE, BLACKPOOL, FY2 9AG	Stephen Fitton	01/04/2025 07:43 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19019361201	DEL1555840	4128123	CHAIR INSTALL	KIRSTY ALLINSON WR:27803, 1 SYCAMORE DRIVE, THORNTON-CLEVELEY S, FY5 4QR	Stephen Fitton	01/04/2025 07:44 02/04/2025 17:00	02/04/2025	
POSTURITE LIMITED	19021357901	DEL1557366	4128575	CHAIR INSTALL	PRIVATE ADDRESS, 21 MILL LANE, BURSCOUGH, ORMSKIRK, L40 5TJ	Stephen Fitton	01/04/2025 14:09 02/04/2025 17:00	02/04/2025	
Vista Retail Support Limited	19022252501	3238201	4128812	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 1, ST NICHOLAS SQUARE, LANCASTER, LA1 1NB	Stephen Fitton	01/04/2025 16:38 02/04/2025 17:00	02/04/2025	
Vista Retail Support Limited	19021289501	3238201	4128561	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 1, ST NICHOLAS SQUARE, LANCASTER, LA1 1NB	Stephen Fitton	01/04/2025 13:57 02/04/2025 17:00	02/04/2025	
Verifone UK LTD	19021729901	G351222	4128629	TECH EXCHANGE	STONEGATE - POPWORLD PRESTON -, 13 CHURCH STREET, PRESTON, LANCASHIRE, LANCASHIRE, PR1 3BQ	Stephen Fitton	01/04/2025 15:06 02/04/2025 16:00	02/04/2025	