



Run Sheet

Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4133423	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	08/04/2025 11:49 - 22/04/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO EXPRESS LTD TESCO EXPRESS LTD 42 UPPER CHORLTON FIRSWOOD MANCHESTER M16 7RN
Activity	PROJECT	Contact Phone	StoreDutyManage	
Priority	ND 1700			
Ref 1	FIRSWOOD MANCH EXP			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery Only	Server build and ship to Tesco store

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043159201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138039	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	14/04/2025 16:42 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0265072			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Lenovo 20Y0S0UM00 - COK:PWC:Lenovo TP X1 Yoga G6 i7 13> - 000000000004246216 assetUK019066 - Lenovo X1 Yoga G6 EP deliver device Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19068582101						

Returned Items



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138449	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:01 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0266013			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 assetUK023844 - Lenovo X1 Yoga G6 deliver device Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19069936001						

Returned Items

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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138452	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:07 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0265096			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 assetUK034128 - Lenovo X1 Yoga G6 deliver device Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19069961301						



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138463	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:17 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0266044			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594 Asset: UK932282 Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19070103801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19070104001						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138464	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:18 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0266054			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 assetUK043132 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19070106001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19070106201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138469	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:23 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0266064			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 assetUK032640 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19070130401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138472	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:27 - 22/04/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0266072			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594 assetUK051601 - HP 1040 G10 Sureview deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19070147801						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 22/04/2025

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Job # 4138473	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:28 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ, MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0266074			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 000000000004739588 collect device - UK021421 - Lenovo X1 Yoga G6 EP/PF3F5ZZK

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19070150901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19070151101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138479	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:30 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0266076			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Asset: UK021551 Deliver: Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00 - PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00 - 000000000004739591

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19070168101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19070168301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138481	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:32 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0266080/			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :COK:PWC:HP EB 840G8 i7-1185G7 32GB 13> - 00000000004291052 assetUK031735 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19070174201						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19070174501					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138483	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:36 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0266086			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 assetUK040029 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19070189601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19070189801					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138489	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:43 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0266089			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Hewlett Packard Inc. 56K74UP - :COK:PWC:HP EB 840G8 i7-1185G7 32GB 13> - 00000000004291052 Asset: UK043021 Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 000000000004739588

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138500	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:50 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0266109			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 assetUK031610 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19070288701						

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19070288901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138507	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 09:55 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0266118			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 assetUK031410 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19070381801						



Run Sheet

Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4138842	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 14:11 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0266614			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Hewlett Packard Inc. 56K74UP - :COK:PWC:HP EB 840G8 i7-1185G7 32GB 13> - 00000000004291052 Asset: UK043021 Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 000000000004739588

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19071932201						

Returned Items



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Claire Booth 22/04/2025

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Job # 4138862	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	15/04/2025 14:26 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0266641			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Asset: UK021551 Deliver: Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500 - PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500 - 0000000000004739590

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19072042101						

Returned Items



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4139873	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	16/04/2025 14:01 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0267478			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect:Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Asset: UK021551 Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 000000000004739594

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076377801						

Returned Items



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4140553	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/04/2025 09:57 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0268223			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321 Asset: UK021421 Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079008101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079008301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4140667	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/04/2025 11:40 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0268204			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Hewlett Packard Inc. 56K74UP - :COK:PWC:HP EB 840G8 i7-1185G7 32GB 13> - 00000000004291052 Asset: UK043021 Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079690001						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4140698	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/04/2025 12:04 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0268177			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	<p>Collect: Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296 Asset: UK031410</p> <p>Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079816801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079817001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 22/04/2025

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Job # 4140699	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/04/2025 12:08 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0268174			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296 Asset: UK031610 Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 000000000004739594

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079835501						

Returned Items



Run Sheet

Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4140705	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/04/2025 12:15 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0268157			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 Asset: UK040029 Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079865701						

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079865901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	24
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Job # 4140718	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/04/2025 12:18 - 22/04/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0268155			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Hewlett Packard Inc. 56K74UP - :COK:PWC:HP EB 840G8 i7-1185G7 32GB 13> - 000000000004291052 Asset: UK031735 Serial: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 000000000004739594

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079883601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079884001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4140725	Customer	COMPUTACENTER - NFUM Swaps		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	Scott Grundy	NFU MUTUAL INSURANCE SOCIETY LTD (0
Activity	NON TECH EXCHANGE	Contact Phone	###	Centenary House, Unit 3C Maple Court, Whitemoss Business Park
Priority	ND 1700			Centenary House, Unit 3C Maple Court, Whitemoss Business Park
Ref 1	24321769			WN8 9TG
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Kindly replace laptop Alternate contact method: 07725488894 Address: Ctenary House Unit 3C Maple Court Whitemoss Business Park Skelmersda WN8 9TG Asset Number: LAN35296A Device type/model: HP EliteBook X360	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079673001	4707093	NFUM:AG HP EliteBook 830x G10				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079673201	4707093	NFUM:AG HP EliteBook 830x G10				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4140436	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/04/2025 07:00 - 22/04/2025 17:00	Contact Name	RACHEL SLOAN	RACHEL SLOAN 55 ST. MATTHEWS AVENUE LIVERPOOL L21 5JR
Activity	CHAIR INSTALL	Contact Phone	07723624634	
Priority	ND 1700			
Ref 1	DEL1564373			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please knock as doorbell not working thanks *** Please call 1 hour before arrival.Customer Ref / PO: 6000261071Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19078378601	100140821	Adapt 630 (small seat/high bac)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19078378801	100140821	Adapt 630 (small seat/high bac				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4140850	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/04/2025 14:17 - 22/04/2025 17:00	Contact Name	KARL ROBERTS		KARL ROBERTS 50 GREAT GEORGES ROAD LIVERPOOL L22 1RD
Activity	CHAIR INSTALL	Contact Phone	07779262714		
Priority	ND 1700				
Ref 1	DEL1566591				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 600277294Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19080517401	1301037	RH New Logic 220 High Back wit				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4140461	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/04/2025 07:59 - 22/04/2025 17:00	Contact Name	JAYNE OCONNOR		H M REVENUE & CUSTOMS 31 WATER STREET INDIA BUILDINGS LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000573132		
Priority	ND 1700				
Ref 1	DEL1566095				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please deliver to Floor 6 area B *** Please call 1 hour before arrival. Customer Ref / PO: 6000258871 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1566095&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. H%20M%20Revenue%20%26%20Customs 31%20Water%20Street LIVERPOOL India%20Buildings L2%200RD >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19078487801	100140470	P-Sit Medium Back - Independen				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19078488001	100140470	P-Sit Medium Back - Independen				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4140471	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/04/2025 08:32 - 22/04/2025 17:00	Contact Name	SARAH.FRITH		SARAH.FRITH 58 WENLOCK ROAD BEECHWOOD RUNCORN WA7 3JB
Activity	CHAIR INSTALL	Contact Phone	07843688161		
Priority	ND 1700				
Ref 1	DEL1566413				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: I have mobility issues and may be slow to answer the phone / door. Please build the chair inside the office area. *** Please call 1 hour before arrival.Customer Ref / PO: CORE-PO-018701Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19078614201	100016470	Positiv SE Chair High Back				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Nadeem Saleem 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4133437	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	08/04/2025 12:05 - 22/04/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCO EXPRESS TESCO EXPRESS WEST ROAD CONGLETON CW12 4HB
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	ND 1700				
Ref 1	CONGLETON WEST RD EXP				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery only	Server build and ship to Tesco store

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19043282601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Nadeem Saleem 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4140863	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 16:00	Contact Name		CHRISTOPHER STEELE	NATWEST NATWEST 46 HIGH STREET CONGLETON CW12 1BE
Activity	COLLECTION	Contact Phone		0773999 8263	
Priority	Timed				
Ref 1	43033				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 8 x items with 1 x totes	<p>**PES DRIVER** **PLEASE COLLECT 10:00 - 16:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19080542302	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19080542301	DHL RBSG Medium	Medium Tote				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19080542601	DHL RBSG Medium	Medium Tote				
19080542701						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Nadeem Saleem 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4141822	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	21/04/2025 15:20 - 22/04/2025 17:00	Contact Name	ALI POOR	WESTWOOD FOOD STORE WARBURTON LANE, PARTINGTON MANCHESTER M31 4NL
Activity	COLLECTION	Contact Phone	07740983671	
Priority	ND 1700			
Ref 1	31122157			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Summi; Zebra Printer	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085660101	Collection Tote Box	Tote Box for Collections				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19085660301	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Berlindo D`Assuncao 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4121035	Customer	HCL MUNICH REINSURANCE			Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	.		United Kingdom Chancery Place, 50 Brown Street, Manchester Manchester M2 2JT
Activity	MANPOWER	Contact Phone	.		
Priority	ND 1700				
Ref 1	Backfill for Munich RE - Manchester				
Ref 2	9200047861				
No. of Parts	0				

Instructions 1	Instructions 2
Calls for backfill on Tuesday April 22nd until Friday May 2nd. Cover for Amin Mehdipour for 9 days due to medical absence	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140728	Customer	Computacenter - Kingfisher		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	Nathan Cavanagh	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 151 481 0853	Unit 9, Chapel Brook Trade Park Wilson Road Huyton Business Park, Know
Priority	ND 1700			Unit 9, Chapel Brook Trade Park Wilson Road Huyton Business Park, Know
Ref 1	24320429			L36 6FH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till Number: 03 Description: HOST NAME: KF4CE9211HKK IP ADDRESS OF P 10.64.250.103 PED Model: PEDVX820 DUET / PEDV200cs: PEDVX820 DUET LATON OF DEVICE: SFDMT7-Huyton Trade Counter CONTACT NAME/CONTACT NUM	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079531001	4222594	KING:HP EliteDesk Z2 MiniG4 En				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079531201	4222594	KING:HP EliteDesk Z2 MiniG4 En				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4141844	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	21/04/2025 17:03 - 22/04/2025 13:00	Contact Name	MANAGER	GOODISON LOCAL GOODISON LOCAL 34 CITY ROAD LIVERPOOL L4 5TE
Activity	TECH EXCHANGE	Contact Phone	01512825170	
Priority	4HR			
Ref 1	02285410			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38956282//31185330//T3	Seiko errors swap required

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4139932	Customer	Computacenter Horizon Project			Job Address
SLA Window	16/04/2025 15:14 - 22/04/2025 16:00	Contact Name	ROBERT.SPOWART		ROBERT.SPOWART 9TH FLOOR, ROYAL LIVER BUILDING, PIER HEAD, LIVERPOOL LIVERPOOL L3 1HU
Activity	TECH EXCHANGE_R	Contact Phone	7827357355		
Priority	ND 1700				
Ref 1	43318681_CLF515_2204				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned Branch Site user laptop exchange Branch pre 16:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC186D5M any issues call 07824056449(Elio)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076778301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4141535	Customer	Vista Retail Support Limited		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	NA	LIDL LEASOWE ROAD CHESHIRE WALLASEY CH45 8LN
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	3252393			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
3252393 FSE to attend site and replace missing Zebra device with?HHT-ZEB-TC57-LID Mon - Sat 08:00-22:00 Sun 10:00*-16:00	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140640	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	17/04/2025 09:00 - 22/04/2025 15:30	Contact Name	Gary Richardson	RBSG 138-140 Allerton Road
Activity	TECH EXCHANGE	Contact Phone	-	RBSG LIVERPOOL L18 2JN
Priority	ND 1530			
Ref 1	C5308511			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 23/04/2025 11:00 SLA: ND 23/04/2025 11:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBCANLBP251DW x 1	Problem: [TC] WinX LBP251 Printer Faulty - Please ask the user to carry out a test print before leaving Root Cause: UNKNOWN - Please ask the user to carry out a test print before leaving Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Ensure paper trays are set as per the guide. Issues regarding not printing/trays can be resolved by a GPupdate(Steps listed in the courier guide) ***RACFID NOTREQUIRED- For driver***MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....NEHA083899.....RBOS1431840*** Test: Please ask the user to carry out a test print before leaving URL: Call history: ##### Call 5308511 Problem Web Service qws_uk Sat 12 Apr 2025 14:55:35 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB0000000000LT1R3 contract.pkey=23224 call.poms=1 call.zip=L18 2JN call.address=138-140 Allerton Road call.city=LIVERPOOL call.orgname=RBSG call.customerid=INC8822126 call.problem=canon i-sensys lbp251dw - Printer Broken [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=4/12/2025 3:55:28 PM...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079584301	_RBCANLBP251DW	TR:A4 B&W LASER				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140750	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000288019			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-04-22""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000231447_4000_NAM TRAINING COST""Cost Center Account Number":CC_0000231447_4000_NAM"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190788159	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0R5HQY			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190788161						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140755	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000288013			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM TRAINING COST", "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190787945	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R5HRK			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190787947						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140756	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000288015			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM TRAINING COST", "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190787948	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7P9Y			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190787950						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140757	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000288011			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM TRAINING COST", "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190787952	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R5HQQ			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190787954						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140758	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000288014			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM TRAINING COST", "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190787955	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7P8F			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190787957						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140759	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000288017			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-04-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM", "TRAINING COST": "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190788162	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE8E5			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 22/04/2025

Date 22/04/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 17

Job # 4140763	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000287941			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-04-22""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000231447_4000_NAM TRAINING COST""Cost Center Account Number":"CC_0000231447_4000_NAM"}</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190786240	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0TE8CZ			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190786242						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140764	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000287959			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-04-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM", "TRAINING COST": "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190786316	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PZ1			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140765	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000287951			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-22", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM TRAINING COST", "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190786319	00000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0K89QQ			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 22/04/2025

Date 22/04/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 17

Job # 4140825	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Jackie Davies	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000288018			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-04-22""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000231447_4000_NAM TRAINING COST""Cost Center Account Number":"CC_0000231447_4000_NAM"}</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190788156	000000000004592426	2426GB-NEW__Len TP T14s G4 AMD R5	GM0R7PX9			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190788158						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140593	Customer	CXM		Job Address
SLA Window	17/04/2025 10:40 - 22/04/2025 17:00	Contact Name	ADAM SHEPHERD	JOSEPH JAMES FURNITURE OUTLET CHALON WAY W SAINT HELENS WA10 1SL
Activity	INSTALL	Contact Phone	7770742839	
Priority	ND 1700			
Ref 1	5841881			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>The customer just advised us that this address for the site works better on google maps would it be possible to change it in your system?</p> <p>Joseph James Furniture Outlet Former Wilko's Building 1 Cotham Street St Helens WA10 1SB</p> <p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5064676-15138438 (WIFI)Site might still be named as Wilco9AM-9PM Elavon TID: 15138438; Date Time Logged: 20250416171006; Terminal ID: 210209382201; Profile Number: 15138438
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items					
Request	Part	Description	Serial	Asset	Customer Damage?
19079387501	EN60009	KPN SIM CARD-(GB)			
19079387701	EN70156	Tetra Move 5000-(FR)			
19079387901	EN70157	Tetra Move 5000 Base-(FR)			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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In Items for Job # 4140593 page 1 of 1



Run Sheet

David Hargreaves 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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Job # 4140595	Customer	CXM		Job Address
SLA Window	17/04/2025 10:40 - 22/04/2025 17:00	Contact Name	ADAM SHEPHERD	JOSEPH JAMES FURNITURE OUTLET CHALON WAY W
Activity	INSTALL	Contact Phone	7770742839	
Priority	ND 1700			
Ref 1	5841882			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>The customer just advised us that this address for the site works better on google maps would it be possible to change it in your system?</p> <p>Joseph James Furniture Outlet Former Wilko's Building 1 Cotham Street St Helens WA10 1SB</p> <p>ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5064677-15138439 (WIFI)Site might still be named as Wilco9AM-9PM Elavon TID: 15138439; Date Time Logged: 20250416171006; Terminal ID: 210209382202; Profile Number: 15138439
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079388001	EN60009	KPN SIM CARD-(GB)				
19079388101	EN70156	Tetra Move 5000-(FR)				
19079388201	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Date	22/04/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	17
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In Items for Job # 4140595 page 1 of 1



Run Sheet

Daniel Hanson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4141723	Customer	Computacenter - Kingfisher			Job Address
SLA Window	22/04/2025 08:00 - 22/04/2025 12:00	Contact Name	CASSIE SLY		B&Q B & Q PLC
Activity	TECH EXCHANGE	Contact Phone	0151 524 1001		RACECOURSE RETAIL PARK ORMSKIRK ROAD LIVERPOOL L9 5AN
Priority	Priority MC				
Ref 1	24324310				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	<p>B&Q NEW beetle built with details; Build completed SN: 53R0256264 GBBQ01132SCO31P</p> <p>for</p> <p>Till hostname: GBBQ01132SCO81P</p> <p>Till number: 81</p> <p>Peripheral make/model(Please copy and paste CI): BEETLE M-III</p> <p>System details (K1/M1/R1 found on EC portal): WINCOR - 1012012 / Sep 9 2016 02:00 AM / Motherboard_K2.0-H81-uATX_AB</p> <p>Are there still sales are any sales left on the till?: No</p> <p>Description of Issue: Till 81 till does not turn on - the button does not respond Contact name/number: Cassie Sly / 0151 524 1001</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4141769	Customer	Vista Retail Support Limited		Job Address
SLA Window	21/04/2025 11:30 - 22/04/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI WEST LANE RUNCORN CHESHIRE RUNCORN WA7 2PE
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3254954			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3214384 - Sticky Printer Damaged Needs swap out ? Full postal code of the Site : WA7 2PE ? Store Number :0803 Runcorn	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085318301	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

Daniel Hanson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4140818	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/04/2025 13:54 - 22/04/2025 16:30	Contact Name	DANIEL.JOSE.MARTIN.WRIGHT@HSBC	COMPUTACENTER HSBC 19 HIGH STREET CHESHIRE NORTHWICH CW9 5BZ
Activity	TECH EXCHANGE	Contact Phone	6044 76840130	
Priority	ND 1600			
Ref 1	INC49205842			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Stc

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19080362201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4141778	Customer	Vista Retail Support Limited		Job Address
SLA Window	21/04/2025 11:58 - 22/04/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI WHARTON RETAIL PARK NAT LANE WINSFORD CHESHIRE WINSFORD CW7 3BS
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3255267			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3255267: POS 02 - RPR - physically damaged Need backdoor swapout ALT kit sent as Start no longer available	Replace MCD-PTR-CTS751-HP-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085415301	MCD-PTR-CTS751-HP-KIT	1M0DHRTR-CTS751-HP-KIT				



Run Sheet

Daniel Hanson 22/04/2025

Date 22/04/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 12

Job # 4140680	Customer	SMART CT LIMITED		Job Address
SLA Window	17/04/2025 11:51 - 22/04/2025 17:30	Contact Name	KERRY LEWIS	ASDA STORES LTD
Activity	TECH EXCHANGE	Contact Phone	02038149042	ASDA STORES LTD DENE DRIVE THE DRUMBER WINSFORD CW7 1BD
Priority	ND 1700			
Ref 1	WOT0987905			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Like for Like Exchange	<p>We received a request to log with you on behalf of Asda Stores Limited. The details provided are as follows:</p> <p>TOSHIBA Reference: 17103418 ASDA STORES LIMITED Reference: ORSR000003331181: TASK0578618</p> <p>STORE: ASDA - WINSFORD NUMBER: 4930 ADDRESS: The Drumber CITY: WINSFORD POST CODE: CW7 1BD</p> <p>CONTACT NAME: Kerry Lewis ASDA TELEPHONE: 02038149042 EMAIL:</p> <p>MACHINE: 0368-AS4 PART DESCRIPTION: VOCOVO - S4 Charger Rack SERIAL NUMBER:</p> <p>FAULT DESCRIPTION: 4930 Vocovo Charger Not Charging Test Other headset to charge not working</p> <p>.....DO NOT DELIVER REPLACEMENT IF FAULTY PART IS UNAVAILABLE. RETURN GOOD PART TO SmartCT. CUSTOMER TO CONTACT ASDA SERVICE DESK FOR ANY QUERIES.....</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079756601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079756801						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4141755	Customer	Computacenter - Kingfisher			Job Address
SLA Window	21/04/2025 10:43 - 22/04/2025 20:00	Contact Name	JACK MACANGUS-PULLAN	B&Q	
Activity	TECH EXCHANGE	Contact Phone	0161 521 3644	B&Q	
Priority	ND 1700			UNIT 1	ALTRINCHAM RETAIL PARK
Ref 1	24324558				ALTRINCHAM
Ref 2					WA14 5GR
No. of Parts	0				

Instructions 1	Instructions 2
B&Q SWAP PED	<p>INC5926204 Symptom: PED / PINPAD / C&P Device</p> <p>Till number: 30</p> <p>Make/Model: PED VERIFONE P400</p> <p>Serial number: 806-529-842 PTID (Shown on the back): 38027541</p> <p>Till hostname: GBBQ03081POS30P</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4140604	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	17/04/2025 10:56 - 22/04/2025 12:00	Contact Name	AFSAR.HUSSAIN@HSBC.COM		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER MANCHESTER ST JAMES STREET MANCHESTER M1 4BP		
Activity	TECH EXCHANGE	Contact Phone	07554113807				
Priority	ND 1300						
Ref 1	RITM33294073						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079475701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4139953	Customer	Computacenter Horizon Project			Job Address
SLA Window	16/04/2025 15:14 - 22/04/2025 17:00	Contact Name	PHILLOOK		PHILLOOK LANDMARK ST PETERS SQUARE.MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE_R	Contact Phone	7717690530		
Priority	ND 1700				
Ref 1	5598931_CLF515_2204				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned Site user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC186EV2 any issues call 07824056449(Elio)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076774901						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19076775101						

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Daniel Hanson 22/04/2025

Date 22/04/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 12

Job # 4141736	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	22/04/2025 08:00 - 22/04/2025 15:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	AlphaTrains Cross Country (Manchester) 7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	
Priority	6HR			
Ref 1	C5309012			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>ND 22/04/2025 20:00 SLA: ND 22/04/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _AXMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5309012 Problem Web Service qws_uk Mon 21 Apr 2025 08:57:34 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8596TA23 contract.pkey=23200 call.poms=1 call.zip=M1 2BP call.address=7th Floor Tower Block Manchester Piccadilly Station call.city=Manchester call.customerid=INC17440424 call.problem=Good morning NLC 3497 Opening Hours Mon-Fri 0800-1500 Set 12 3558 The PED i call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/AXMIUM020PED call.priority=2-Medium call.datereported=4/21/2025 9:57:09 AM</p> <p>##### Call 5309012 Problem Web Service qws_uk Mon 21 Apr 2025 08:57:34 A+C+P ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19084775001	_AXMIUM020DE	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020	112904		
19084775401	_SXASSET-LABELS	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19084775201	_AXMIUM020DE	P2P:M020 C COUNTRY MOBILE LIVE	02000303002020	112904		
19084775601	_SXASSET-LABEL	\$SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4140817	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/04/2025 13:54 - 22/04/2025 16:30	Contact Name	CHIE.Z.YEW@HSBC.COM	COMPUTACENTER HSBC 2 AND 4 ST ANN'S SQUARE MANCHESTER GREATER MANCHESTER M2 7HD
Activity	TECH EXCHANGE	Contact Phone	07525792308	
Priority	ND 1600			
Ref 1	INC49205793			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Stc

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19080362501						



Run Sheet

Daniel Hanson 22/04/2025

Date 22/04/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 12

Job # 4141167	Customer	Computacenter - Kingfisher		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	Chloe Ford	KINGFISHER INFORMATION TECHNOLOGY (Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG
Activity	TECH EXCHANGE	Contact Phone	01617468443	
Priority	ND 1700			
Ref 1	24322310			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01360POS01P Till number: 01 Peripheral make/modellease copy and paste C1): TH250 RECEIPT PRINTER Description of issue:eceipt printer stopped working since yesterday afternoon. Contact nam	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19081379201	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19081379401	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4141522	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	GB0333 HANDM	H&M Manchester Unit 16-17, 20 Peel Avenue The Trafford Centre Manchester M17 8BB
Activity	MANPOWER	Contact Phone	01616021070	
Priority	ND 1900			
Ref 1	C002560260			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	Call Problem: Device: Till #4 Action: Need to check whether it is User Damage or can screw back the pole bracket to the display.*** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details

Job Notes

(This section is currently empty)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

On Site Time	Off Site Time
Customer Print	
Customer Signature	



Run Sheet

Gideon Ajulo 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4140459	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/04/2025 07:58 - 22/04/2025 17:00	Contact Name	GHAZALA AHMAD-MEAR	GHAZALA AHMAD-MEAR THE GABLES MANCHESTER ROAD, TIDESWELL BUXTON SK17 8LN
Activity	CHAIR SP INSTALL	Contact Phone	07912626241	
Priority	ND 1700			
Ref 1	DEL1566700			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: Please deliver to back door via short drive where you can park. We are the house on the village side of Holdsworth. *** Please call 1 hour before arrival. Customer Ref / PO: 600277294 Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19078482201	8821215	HiHo 1080P HD Webcam with Audi				
19078482202	1301037	RH New Logic 220 High Back wit				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4141074	Customer	Computacenter Limited		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	Katy Evans	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07891563884	6 Merlin Close 6 Merlin Close SK2 5UH
Priority	ND 1700			
Ref 1	24323531			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
RSG-VA Contact Name - Katy Evans Contact Number - 07891563884 Location- 6 Merlin Close Stockport SK2 5UH - Heritage - Device - WINDOWS Me - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19080636401	4707161	LBG:PPD HP 830 G10 i5 16GB				
19081042101	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19080636601	4707161	LBG:PPD HP 830 G10 i5 16GB				
19081042301	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4140458	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/04/2025 07:58 - 22/04/2025 17:00	Contact Name	SEB TINDALL	VITALITY CORPORATE SERVICES LT
Activity	CHAIR INSTALL	Contact Phone	07734792292	VITALITY HOUSE
Priority	ND 1700			217 WELLINGTON ROAD SOUTH
Ref 1	DEL1566305			STOCKPORT
Ref 2				SK2 6NG
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO002395Items on order: href=https://rico.jotform.com/222823708509055?refNumber=DEL1566305&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Vitality%20Corporate%20Services%20Ltd Vitality%20House STOCKPORT 217%20Wellington%20Road%20South SK2%206NG >Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19078483501	100140664	Adapt 660 (medium seat/high ba				

Returned Items



Run Sheet

Gideon Ajulo 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4140427	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/04/2025 06:49 - 22/04/2025 17:00	Contact Name	AMY WHITE	AMY WHITE 28 HARROP STREET MANCHESTER M18 8RN
Activity	CHAIR INSTALL	Contact Phone	07702855377	
Priority	ND 1700			
Ref 1	DEL1559945			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P496759 WR:29493Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19078364101	9900004	Homeworker Plus Ergonomic Chair				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19078364301	9900004	Homeworker Plus Ergonomic Chair				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4138041	Customer	POSTURITE LIMITED		Job Address
SLA Window	14/04/2025 09:00 - 22/04/2025 17:00	Contact Name	MUDASSIR AMIN	H M REVENUE & CUSTOMS CHAPEL WHARF AREA TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE Salford M3 5BS
Activity	CHAIR INSTALL	Contact Phone	0751630804	
Priority	ND 1700			
Ref 1	DEL1564418			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*Please call 1 hour before arrival.Customer Ref / PO: 195000023096Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1564418&address=H%20M%20Revenue%20%26%20Customs%20Wharf%20Area%20Salford%20Trinity%20Bridge%20House%20Dearmans%20Place%20M3%205BS >Once the job is completed please click this link to open and complete the form.	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19068590701	100110177	Adapt 660 (medium seat/high ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19068590901	100110177	Adapt 660 (medium seat/high ba				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4140540	Customer	CDW		Job Address
SLA Window	17/04/2025 09:38 - 22/04/2025 17:00	Contact Name	KELLY MCINTYRE	63 BRUNSWICK AVENUE
Activity	COLLECTION	Contact Phone	07483057771	63 BRUNSWICK AVENUE HORWICH
Priority	ND 1700			BOLTON
Ref 1	SV78846			BL6 6NG
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE TO COLLECT NACRO KIT	ATTEND SITE TO COLLECT NACRO KIT

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19078864701						

Returned Items



Run Sheet

Gideon Ajulo 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	7
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Job # 4141523	Customer	Computacenter - Kingfisher			Job Address
SLA Window	22/04/2025 12:58 - 22/04/2025 17:00	Contact Name	CONNOR FINN		B&Q B & Q PLC ROUND HILL WAY BOLTON BL1 2SL
Activity	TECH EXCHANGE	Contact Phone	01204 365676		
Priority	ND 1700				
Ref 1	24324465				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	<p>B&Q Till hostname: GBBQ01057POS33P</p> <p>Till number: 33</p> <p>What element of the till is impacted?: cash drawer</p> <p>Peripheral make/model(Please copy and paste CI):FLIP TOP CASH DRAWER 490MOD04</p> <p>Pop out or pop up crash drawer? pop up</p> <p>Time of issue: Today morning</p> <p>Description of issue: The user called reporting that till 33 cashdraw does not close. He says that the cashdraw has hardware issue hence when pushed in does not slide in. Contact name/number: Connor Finn/ +44 1204 365676</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4141785	Customer	Fujitsu Services Limited - Telefonica ME		Job Address
SLA Window	21/04/2025 12:38 - 22/04/2025 17:30	Contact Name	Sabrina	O2 MACCLESFIELD 23 MILL STREET Cheshire East SK11 6NE
Activity	TECH EXCHANGE	Contact Phone	+447523661526	
Priority	ND 1900			
Ref 1	C5309019			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 22/04/2025 17:30 SLA: ND 22/04/2025 17:30 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history:: ##### Call 5309019 Problem Web Service qws_uk Mon 21 Apr 2025 12:35:48 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0508TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007075885 call.problem=HW - 0508 - 07- Base Unit - Protected by hp error call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=4/21/2025 12:35:45 PM ##### Call 5309019 Problem Web Service qws_uk Mon 21 Apr 2025 12:35:48 A+C+P SITE OPENING TIMES [Macclesfield] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085482701	_O2HEP3DS22AV	P/C/R2BNGAGE FLEX PRO:V1 2023				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140516	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Lorna Button		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	123456		
Priority	ND 1700				
Ref 1	WOT000281349				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-04-22", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000004026_UK10_EUSAP", "Portfolio & CMC Documentation UK": "Cost Center Account Number": "CC_0000004026_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190701264	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BEA57			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190701266						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140522	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Caroline Poole	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	441625237694	
Priority	ND 1700			
Ref 1	WOT000287524			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-04-22","Customer Catalog ID":"","RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000004600_0010_ICON Local Projects Macc","Cost Center Account Number":"CC_0000004600_0010_ICON"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190770911	000000000004603A09GB-USED	Len TP T14s G4 AMD R5	GM0K89RY			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140531	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Cameron Franklin	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000280329			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-18", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000005090_UK10_EUSAP", "Early Chemical Development UK", "Cost Center Account Number": "CC_0000005090_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190606463	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R5HS6			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140536	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Stephanie Rowarth	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	123456	
Priority	ND 1700			
Ref 1	WOT000287461			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-04-22""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003772_UK10_EUSAP Apprentices""Cost Center Account Number":"CC_0000003772_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190764423	000000000004592626	626GB-NEW__Len TP T14s G4 AMD R5	GM0R7P8M			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190764425						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140746	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Steve Comber	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	Unknown	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000287619			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "RFB_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-21", "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000004374_UK10_EUSAP", "R&D IT - Projects UK": "Cost Center Account Number": "CC_0000004374_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190784551	000000000004698228	8GB-USED_Len TP X1 CARB G12 i7 LTE	PF5BE3Z9			



Run Sheet

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140514	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Sam Cook	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447884735389	
Priority	ND 1700			
Ref 1	WOT000284621			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1":"NEW_Lenovo_Travel_Laptop""Procure Quantity 1":1""Remove Serial 1":"PC25XM0L""Remove Item 1":"Please collect and remove single device." "Requested by date":"2025-04-18""Customer Catalog ID": "NEW_Lenovo_Travel_Laptop""Cost Center Name": "CC_0000001564_UK10_EUSAP External Quality ESM""Cost Center Account Number": "CC_0000001564_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190630256	000000000004693AZ7	GB-NEW__Len TP X1 CARB G12 i7 LTE	PF5BLKZL			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190630258		PC25XM0L - Lenovo 20WNS2NE00	PC25XM0L			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140517	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Timea Gergely		Mill Court Reception Mill Court Reception
Activity	NON TECH EXCHANGE	Contact Phone	+447595881487		To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000285676				England SK10 2NA
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1":"NEW_Lenovo_Travel_Laptop","Procure Quantity 1":1,"Remove Serial 1":"PF3CAB04","Remove Item 1":"Please collect and remove single device.,""Requested by date": "2025-04-21","Customer Catalog ID": "NEW_Lenovo_Travel_Laptop","Cost Center Name": "CC_0000007591_UK10_EUSAP UK Ops IT","Cost Center Account Number": "CC_0000007591_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190701471	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BB7GY			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190701473		PF3CAB04 - Lenovo 20XXS5V900	PF3CAB04			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140532	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Sophie Park	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447384239419	
Priority	ND 1700			
Ref 1	WOT000285073			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Remove Serial": "PC1NHKZY", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "18-04-2025", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000009702_UK10_EUSAP", "Enterprise Architecture UK", "Cost Center Account Number": "CC_0000009702_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190656676	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BD1YX			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140534	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Karl Kuma		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447585795883		
Priority	ND 1700				
Ref 1	WOT000285772				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PC1WTSF9", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "21-04-2025", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000001544_UK10_EUSAP", "EQ Operational Excellence": "Cost Center Account Number": "CC_0000001544_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190701901	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7P5Q			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190701903		PC1WTSF9 - Lenovo 20T1S36J00	PC1WTSF9			



Run Sheet

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4139915	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	22/04/2025 10:00 - 22/04/2025 18:00	Contact Name	Craig Wrench	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000287475			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF54FTTP ""Remove Item 1":"Please collect and remove single device." "Requested by date":"2025-04-22" "Customer Catalog ID": " " "Cost Center Name":"CC_0000006622_UK10_EUSAP Cust Effectiveness UK" "Cost Center Account Number":"CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190765339	Please collect and remove single device.	Please collect and remove single device.	PF54FTTP			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140845	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	17/04/2025 14:13 - 22/04/2025 12:00	Contact Name	FISAYO AREO	65 BEECHFIELD ROAD 65 BEECHFIELD ROAD STOCKPORT SK3 8SX
Activity	COLLECTION	Contact Phone	07368 584812	
Priority	ND 1200			
Ref 1	43018			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
To collect 3 x items with 1 x totes	<p>**PLEASE COLLECT PRE 12:00**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19080495702	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19080495701	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19080495901	DHL RBSG Large	DHL RBSG Large Tote				
19080496001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140729	Customer	Computacenter - BASF		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	Paul Chatterton	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00441614753328	
Priority	ND 1700			
Ref 1	24322868			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
DELIVERY ONLY ****Customer PO Number**** ****Category Selection*** Tr1 = HP Tier2 = Laptop Tier3 = Starter Request Tier4 = Logging By Categories Product Text = GEN CLONE OTHER X Model/Version Text = Notebook	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079694401	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4141342	Customer	Diebold Nixdorf UK Limited			Job Address		
SLA Window	22/04/2025 08:00 - 22/04/2025 17:00	Contact Name	STEVEN ROWLEY		BOOKER CASH & CARRY		
Activity	TECH EXCHANGE	Contact Phone			BOOKER CASH & CARRY		
Priority	ND 1700				KINGS VALLEY TRAD EST YEW STRE		
Ref 1	130023899/ 190829067/ 948692996				STOCKPORT, MANCHESTER_BCC276		
Ref 2					STOCKPORT, MANCHESTER SK4 2JZ		
No. of Parts	1						

Instructions 1	Instructions 2
Lexmark (ms 521) Printer (till 3) - printer keeps jamming and is asking for a re : Engineer to replace printer p/n 01770058954 Lexmark MS521dn Printer Amanda Morris 01614764618 Lexmark (ms 521) Printer (till 3): Description of issue: user called in to say that they have a printer for their till that keeps getting jammed. they have had a look inside of the printer and can see no damage or anything out of place for it. user also said that the printer is displaying Replace maintenance kit as well on it Location of printer: front of house Printer Type:Midas	INC10931666

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4141777	Customer	Vista Retail Support Limited	Job Address
SLA Window	21/04/2025 11:56 - 22/04/2025 17:00	Contact Name	WHITBREAD
Activity	TECH EXCHANGE	Contact Phone	ALPHAGATE DRIVE DENTON LANCASHIRE MANCHESTER M34 3SH
Priority	ND 1700		
Ref 1	3255275		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3255275: Cashdrawer not opening /slim0822 till2 / restaurant / Natalie Brown /replacement	Replace WHIT-CDR-CBS-0822 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085405401	WHIT-CDR-CBS-0822	WHIT-CDR-CBS-0822				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19085405601						



Run Sheet

Ryan Owen 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	16
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Job # 4140632	Customer	NCR TESCO HHT		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	JAYSON COOKE	TESCO BURY ST HEYWOOD HEYWOOD OL10 4QQ
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7510701467			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>"Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Red beam Subject: Honeywell PDA - CT45 - No Red Beam Till number: Till serial number:23254b446e Date:17.04.2025 Problem description / Error message: ----- Rachel Cynthia Apr 17 2025 08:48</p> <p>colleague reported that No Red Beam it is not scanning performed all below check issue is same hence update for swap out.</p> <p>Serial no:23254b446e Build: store stock</p> <p>Troubleshooting:</p> <p>Tried soft reboot (Yes/No): y Tried hard reboot (Yes/No): y Checked if the scanner buttons are intact (Yes/No): y Tried running the Diagnostics tool (Yes/No): y...</p>	<ul style="list-style-type: none"> * The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079552801	S2881097526	Staged Honeywell PDA CT45XP	23256B2CF6			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079553001	S2881097526	Staged Honeywell PDA CT45XP	23256B2CF6			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4141734	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	21/04/2025 08:57 - 22/04/2025 20:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	TECH EXCHANGE	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5309010			Crewe
Ref 2				CW2 6HR
No. of Parts	2			

Instructions 1	Instructions 2
ND 22/04/2025 20:00 SLA: ND 22/04/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5309010 Problem Web Service qws_uk Mon 21 Apr 2025 08:34:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC17440354 call.problem=NLC3710 Crewe Miura PED 020-112935 System tampered NLC 3710 Site Name Crewe call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=4/21/2025 9:33:58 AM ##### Call 5309010 Problem Web Service qws_uk Mon 21 Apr 2025 08:34:35 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19084772901	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	113034		
19084773301	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19084773101	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	113034		
19084773501	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4140982	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/04/2025 16:11 - 22/04/2025 16:30	Contact Name	ANDREW MCKENZIE	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	RITM33353253			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Desktop

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19081124701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19081124901						

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Stephen Fitton 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4140716	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	17/04/2025 12:17 - 22/04/2025 17:00	Contact Name	DENISE.BELL@HSBC.COM		COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07476762762		MARKS & SPENCER CHESTER
Priority	ND 1600			CHESHIRE WEST AND	
Ref 1	INC49191284			CHESTER	
Ref 2				KINGS MEADOW	
No. of Parts	1			CHESTER BUSINESS PARK	
				CHESTER	
				CH99 9FB	

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079876601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4140713	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/04/2025 12:17 - 22/04/2025 16:30	Contact Name	GAVIN.PUGH@HSBC.COM	COMPUTACENTER HSBC 22 HIGH STREET FLINTSHIRE MOLD CH7 1AR
Activity	TECH EXCHANGE	Contact Phone	03455837729	
Priority	ND 1600			
Ref 1	INC49200178			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elite X2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079875701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4141761	Customer	Vista Retail Support Limited		Job Address
SLA Window	21/04/2025 11:15 - 22/04/2025 17:00	Contact Name		H SAMUEL 57 HIGH STREET RHYL FLINTSHIRE RHYL LL18 1TH
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3254330			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
3254330 - SIG-MON-15-CRM + SIG-PSU-LCD-DIGSOA55110M till 2	Replace SIG-MON-15-CRM SIG-PSU-LCD-DIGSOA55110M Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085283101	SIG-MON-15-CRM	till monitor CREAM				
19085283102	SIG-PSU-LCD-DIGSOA55110M	DIGSOA55110M				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4141763	Customer	Vista Retail Support Limited	Job Address
SLA Window	21/04/2025 11:26 - 22/04/2025 17:00	Contact Name	LIDL PENAMSER ROAD CAERNARFONSHIRE PORTHMADOG LL49 9NY
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3254253		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3254253 - Lost Zebra HHT	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085311401	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19085311601						



Run Sheet

David Ranson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
Job # 4137757		Customer		Computacenter Ltd Tesco Project		Job Address	
SLA Window		14/04/2025 13:46 - 22/04/2025 17:00		Contact Name	STORE DUTY MANAGER	TESCO TESCO HAWTHORNE ROAD LITHERLAND L21 8NZ	
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		AP 0900					
Ref 1		LITHERLAND					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Meet CC TRG engineer at store @9am				Assist CC engineer in server install After new Witness node deployment is completed Rico needs to collect the old Witness node.			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19067281901							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19067282101							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

David Ranson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4140852	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	22/04/2025 09:30 - 22/04/2025 15:30	Contact Name	JULIE ELLIS	NATWEST NATWEST CORNER OF LONGMOOR LANE & CEDA LIVERPOOL L9 0EG
Activity	COLLECTION	Contact Phone	078021 97011	
Priority	Timed			
Ref 1	43026			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER** **PLEASE COLLECT 09:30 - 15:30**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19080516802	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19080516801	DHL RBSG Medium	Medium Tote				



Run Sheet

David Ranson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4140730	Customer	Computacenter Limited		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 15:00	Contact Name	Hannah Fairclough	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	07515647963	145 Cherryfield Drive,Kirkby
Priority	ND 1500			145 Cherryfield Drive,Kirkby
Ref 1	24323257			L32 8SE
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Hannah Fairclough Contact Number - 07515647963 Heritage Lloyds Location - Liverpool 145 Cherryfield Drive L32 8SE Device - P Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 B	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079730701	4444195	Moby 8500 Bluetooth Ped				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079730901	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4141767	Customer	Vista Retail Support Limited	Job Address
SLA Window	21/04/2025 11:29 - 22/04/2025 17:00	Contact Name	MCDONALDS - CAPGEMINI OCEAN PLAZA MARINE PARADE SOUTHPORT
Activity	TECH EXCHANGE	Contact Phone	MERSEYSIDE SOUTHPORT PR8 1SA
Priority	ND 1700		
Ref 1	3254286		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
Sticky printer side 2 (damaged) Store need direct back door swap out Opening Hours are:- Monday-Sunday 7am-11pm	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085317701	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

David Ranson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4141768	Customer	Vista Retail Support Limited	Job Address
SLA Window	21/04/2025 11:30 - 22/04/2025 17:00	Contact Name	MCDONALDS - CAPGEMINI OCEAN PLAZA MARINE PARADE SOUTHPORT
Activity	TECH EXCHANGE	Contact Phone	MERSEYSIDE SOUTHPORT PR8 1SA
Priority	ND 1700		
Ref 1	3254290		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
Sticky printer side 2 (damaged) Store need direct back door swap out Opening Hours are:- Monday-Sunday 7am-11pm	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085318001	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

David Ranson 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
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Job # 4140674	Customer	SMART CT LIMITED		Job Address
SLA Window	17/04/2025 11:46 - 22/04/2025 17:30	Contact Name	MEGHAN DINGSDALE	ASDA STORES LTD
Activity	TECH EXCHANGE	Contact Phone	01942243522	ASDA STORES LTD SOHO STREET ROBIN PARK WIGAN WN5 0XA
Priority	ND 1700			
Ref 1	WOT0987903			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Like for Like Exchange	<p>We received a request to log with you on behalf of Asda Stores Limited. The details provided are as follows:</p> <p>TOSHIBA Reference: 17109058 ASDA STORES LIMITED Reference: ORSR000003332655: TASK0578827</p> <p>STORE: ASDA - WIGAN NUMBER: 4611 ADDRESS: Soho Street - Robin Park CITY: WIGAN POST CODE: WN5 0XA</p> <p>CONTACT NAME: Meghan Dingsdale ASDA TELEPHONE: 01942243522 EMAIL:</p> <p>MACHINE: 0368-VS5 PART DESCRIPTION: VOCOVO - VCV5000 S5 PRO HEADSET SERIAL NUMBER: 037C71S246</p> <p>FAULT DESCRIPTION: 4611 Vocovo Headset is not working -Hearing issue: Vocovo s5 pro IPEI: 037C</p> <p>.....DO NOT DELIVER REPLACEMENT IF FAULTY PART IS UNAVAILABLE. RETURN GOOD PART TO SmartCT. CUSTOMER TO CONTACT ASDA SERVICE DESK FOR ANY QUERIES.....</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079727301						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079727501						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Olayiwola Olanrewaju 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4140443	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/04/2025 07:25 - 22/04/2025 17:00	Contact Name	DAVID PHILLIPS	EOS OLYMPIC HOUSE, OLYMPIC PARK
Activity	CHAIR INSTALL	Contact Phone	07950836958	LONGBARN BOULEVARD, WOOLSTON GRANGE WARRINGTON WA2 0XA
Priority	ND 1700			
Ref 1	DEL1565534			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO00106283Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19078409401	100120711	RH Logic 400 Complete Black Ga				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19078409601	100120711	RH Logic 400 Complete Black Ga				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4140608	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/04/2025 10:56 - 22/04/2025 17:00	Contact Name	NICHOLAS.D.CUNNINGHAM@HSBC.COM	COMPUTACENTER HSBC 4 CERES CHASE BOLTON BL4 9EW
Activity	NON TECH EXCHANGE	Contact Phone	07854334779	
Priority	ND 1600			
Ref 1	INC49157148			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	L14

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079472901						

Returned Items



Run Sheet

Olayiwola Olanrewaju 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4138872	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 15:30	Contact Name	ELIZABETH THOMPSON	35 ADAM STREET 35 ADAM STREET HEYWOOD OL10 1FP
Activity	NON TECH EXCHANGE	Contact Phone	+4407795831938	
Priority	ND 1530			
Ref 1	5308590 / INC8824199			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Elizabeth.Thompson@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19072131401						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19072131601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
Job # 4133435		Customer		Computacenter Ltd Tesco Project		Job Address	
SLA Window		08/04/2025 12:03 - 22/04/2025 17:00		Contact Name	STORE DUTY MANAGER	TESCO EXPRESS TESCO EXPRESS 1A BAMFORD PRECINCT MARLETT AVE ROCHDALE OL11 5QY	
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		ND 1700					
Ref 1		BAMFORD EXPRESS					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Delivery only				Server build and ship to Tesco store			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
19043264601							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Olayiwola Olanrewaju 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4140466	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/04/2025 08:08 - 22/04/2025 17:00	Contact Name		SHEERINA BEGUM	SHEERINA BEGUM 3 CARR HALL ROAD BARROWFORD NELSON BB9 6BX
Activity	CHAIR INSTALL	Contact Phone		07546054644	
Priority	ND 1700				
Ref 1	DEL1556768				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P496029 WR:29270Items on order:100093954 - OFFCHAIR - Positiv ME	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19078512601	100016562	BREYTA Foot Rest - Black				
19078512602	9820900	Oploft Sit-Stand Platform				
19078512603	9820908	Oploft Cable Tidy				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19078512801	100016562	BREYTA Foot Rest - Black				
19078512901	9820900	Oploft Sit-Stand Platform				
19078513001	9820908	Oploft Cable Tidy				



Run Sheet

Olayiwola Olanrewaju 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4140617	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/04/2025 11:01 - 22/04/2025 17:00	Contact Name	ASHLEIGH CARTER	COMPUTACENTER HSBC 1 NEWHOUSE ROAD BLACKPOOL BLACKPOOL NEWHOUSE ROAD BLACKPOOL FY4 4YH
Activity	COLLECTION	Contact Phone	07387245378	
Priority	ND 1600			
Ref 1	RITM33327405			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079529701						

Returned Items



Run Sheet

Olayiwola Olanrewaju 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4140424	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/04/2025 06:46 - 22/04/2025 17:00	Contact Name		DAVID WILKINSON	DAVID WILKINSON APARTMENT 38 ADMIRAL HEIGHTS, 164 QUEENS PROMENADE BLACKPOOL FY2 9GJ
Activity	CHAIR SP INSTALL	Contact Phone		07843855225	
Priority	ND 1700				
Ref 1	DEL1565852				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: Please call mobile 07843855225 so I can come down and give access through the barrier to enable delivery. Thanks *** Please call 1 hour before arrival.Customer Ref / PO: P498264 WR:29830Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19078359501	100136887	Cleartex Rectangular Floor Mat				
19078359502	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19078359701	100136887	Cleartex Rectangular Floor Mat				
19078359801	9787601BLA	Positiv Plus High Back No Neck				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4140736	Customer	Computacenter Limited			Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	Richard Stennett		LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07873983935		54 abbots walk 54 abbots walk Fy7 6qg
Priority	ND 1700				
Ref 1	24322870				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Contact Name - Richard Stennett Contact Number - 07873983935 Location54 abbots walk Fleetwood Lancashire Fy7 6qg - Heritage - Device - WIOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - P	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079673301	4711625	LBG:PPD HP 840 G11 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19079673501	4711625	LBG:PPD HP 840 G11 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4141056	Customer	Computacenter - Kingfisher		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	Suzanne Ball	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1257 260361	Highfield Industrial Estate North Street
Priority	ND 1700			Highfield Industrial Estate North Street
Ref 1	24322267			PR7 1QD
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01097SCO81P Till number: 81 Peripheral make/model/lease copy and paste CI): TH250 RECEIPT PRINTER Description of issue:User called reported that their Till 81 receipts printer is not printing	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19080685401	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4141797	Customer	Verifone UK LTD		Job Address
SLA Window	21/04/2025 13:35 - 22/04/2025 16:00	Contact Name	DUTY MANAGER	STONEGATE - BRIDGEWATER - 3500 9-10 CHURCH STREET DARWEN LANCASHIRE LANCASHIRE BB3 2RE
Activity	TECH EXCHANGE	Contact Phone	01254 775555	
Priority	Timed			
Ref 1	G351982			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33146696 Inbound Serial No. = 330-502-799 IP Gateway = 10.83.38.190 Terminal IP Address = 10.83.38.165 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1134 Login Pin = 1134 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Notes = N/A Fault Category = Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2673915

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085530801	R-Vx680 WiFi-03.70X68099BD		314-352-950			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19085531001	R-Vx680 WiFi-03.70X68099BD		314-352-950			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Simon Heath 22/04/2025

Date 22/04/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 9

Job # 4141804	Customer	EPAY Limited		Job Address
SLA Window	21/04/2025 13:59 - 22/04/2025 17:00	Contact Name	EMMA PINCH	3 HALSTEAD LANE 3 HALSTEAD LANE BARROWFORD NELSON LANCASHIRE BB9 6HH
Activity	TECH EXCHANGE	Contact Phone	01282692992	
Priority	ND 1700			
Ref 1	4362904			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please contact Epay whilst at site(Very Important)	<p>Please visit the site between 09:00 17:00 only.</p> <p>Please install 1x VX 520 Basic under TID: 90124874 and RID: 923326. Please call Epay Ops whilst at the site as they will help you out in terms of installation and configuration.</p> <p>Failure to call will result in failure of the Job</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085560701	VX520_BASIC	VX520 (no EFT application)	32330827			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19085560901	VX520_BASIC	VX520 (no EFT application)	32330827			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4140712	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	17/04/2025 12:17 - 22/04/2025 13:00	Contact Name	SHAZIA.PARVEEN@HSBC.COM		COMPUTACENTER HSBC 8 CASTLE GATE CLITHEROE LANCASHIRE CASTLEGATE CLITHEROE BB7 1BB
Activity	TECH EXCHANGE	Contact Phone	03455834080		
Priority	ND 1300				
Ref 1	INC49200486				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19079875401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4141063	Customer	Computacenter - Kingfisher		Job Address
SLA Window	22/04/2025 09:00 - 22/04/2025 17:00	Contact Name	Ruby East	KINGFISHER INFORMATION TECHNOLOGY (Whitehills Retail Park Preston New Road
Activity	TECH EXCHANGE	Contact Phone	+44 1253 798111	Whitehills Retail Park Preston New Road FY4 5LU
Priority	ND 1700			
Ref 1	24322254			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01313POS31P Till number: 31 Peripheral make/modePlease copy and paste C1): TH250 RECEIPT PRINTER Description of issue The user called reporting that till 31 receipt printer does not prin	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19081165801	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19081166001	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4139935	Customer	Computacenter Horizon Project			Job Address
SLA Window	16/04/2025 15:14 - 22/04/2025 16:00	Contact Name	PENNYDAWE		PENNYDAWE 10 HORNBYS RD, LYTHAM ST ANNES, LANCASHIRE, LYTHAM ST ANNES FY8 1LF
Activity	TECH EXCHANGE_R	Contact Phone	7767008695		
Priority	ND 1700				
Ref 1	5919495_CLF515_2204				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned Site user laptop exchange pre 16:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC18PRPH any issues call 07824056449(Elio)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19076777301						

Returned Items



Run Sheet

Simon Heath 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4141794	Customer	Verifone UK LTD		Job Address
SLA Window	21/04/2025 13:35 - 22/04/2025 16:00	Contact Name	CHRIS MARSH	STONEGATE - WALKABOUT, BLACKPO
Activity	TECH EXCHANGE	Contact Phone	01253 749132	1-9 QUEEN STREET BLACKPOOL LANCASHIRE LANCASHIRE FY1 1NL
Priority	Timed			
Ref 1	G351980			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 30836614 Inbound Serial No. = 900-241-180 IP Gateway = 10.83.8.126 Terminal IP Address = 10.83.8.101 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1853 Login Pin = 1853 Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 02:00 Notes = N/A Fault Category = Faulty Keypad	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2673912

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085531201	R-Vx820(IP SIL)-03.70.00.99995		900-144-267			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4141764	Customer	Vista Retail Support Limited	Job Address
SLA Window	21/04/2025 11:26 - 22/04/2025 17:00	Contact Name	SUPERDRUG STORES PLC UNIT 1 UNIT 1 ST GEORGES CENTRE PRESTON PR1 2NR
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3254640		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3254640: Printer on till 8 is damaged. Please attend site with an replacement ASW-PTR-WIN-TH250	Replace ASW-PTR-WIN-TH250 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19085311701	ASW-PTR-WIN-TH250	cor TH250 Black USB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19085311901						



Run Sheet

Simon Heath 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4140594	Customer	CXM			Job Address
SLA Window	17/04/2025 10:40 - 22/04/2025 17:00	Contact Name	DHARMESH PAREKH		THE SPAR STORES 379-381 NEW HALL LANE PRESTON PR1 4SY
Activity	INSTALL	Contact Phone	7903913992		
Priority	ND 1700				
Ref 1	5841945				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5065219-15139130 (WIFI) Elavon TID: 15139130; Date Time Logged: 20250416201002; Terminal ID: 210209415801; Profile Number: 15139130 Other Info

Job Notes



Run Sheet

Simon Heath 22/04/2025

Date	22/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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In Items for Job # 4140594 page 1 of 1



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL MUNICH REINSURANCE	(No Items)	Backfill for Munich RE - Manchester	4121035	MANPOWER	United Kingdom, Chancery Place, 50 Brown Street, , Manchester, Manchester, M2 2JT	Berlindo D'Assuncao	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Ltd Tesco Project	19043159201	FIRSWOOD MANCH EXP	4133423	PROJECT	TESCO EXPRESS LTD, TESCO EXPRESS LTD, 42 UPPER CHORLTON, FIRSWOOD, MANCHESTER, M16 7RN	Claire Booth	08/04/2025 11:49 22/04/2025 17:00	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19068582101	PAR0265072	4138039	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	14/04/2025 16:42 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19069936001	PAR0266013	4138449	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:01 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19069961301	PAR0265096	4138452	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:07 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070103801	PAR0266044	4138463	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:17 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070106001	PAR0266054	4138464	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:18 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070130401	PAR0266064	4138469	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:23 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070147801	PAR0266072	4138472	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:27 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070150901	PAR0266074	4138473	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ., MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:28 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070168101	PAR0266076	4138479	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:30 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070174201	PAR0266080/	4138481	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:32 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070189601	PAR0266086	4138483	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:36 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070222801	PAR0266089	4138489	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:43 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070288701	PAR0266109	4138500	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:50 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19070381801	PAR0266118	4138507	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 09:55 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19071932201	PAR0266614	4138842	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 14:11 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19072042101	PAR0266641	4138862	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	15/04/2025 14:26 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19076377801	PAR0267478	4139873	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	16/04/2025 14:01 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19079008101	PAR0268223	4140553	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	17/04/2025 09:57 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19079690001	PAR0268204	4140667	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	17/04/2025 11:40 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19079816801	PAR0268177	4140698	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	17/04/2025 12:04 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19079835501	PAR0268174	4140699	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	17/04/2025 12:08 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19079865701	PAR0268157	4140705	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	17/04/2025 12:15 22/04/2025 17:30	22/04/2025	
Computacenter PwC NON TECH EXCHANGE	19079883601	PAR0268155	4140718	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	17/04/2025 12:18 22/04/2025 17:30	22/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
SMART CT LIMITED	19079756601	WOT0987905	4140680	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, DENE DRIVE, THE DRUMBER, WINSFORD, CW7 1BD	Daniel Hanson	17/04/2025 11:51 22/04/2025 17:30	22/04/2025	
Vista Retail Support Limited	19085415301	3255267	4141778	TECH EXCHANGE	MCDONALDS - CAPGEMINI, WHARTON RETAIL PARK NAT LANE, WINSFORD, CHESHIRE, WINSFORD, CW7 3BS	Daniel Hanson	21/04/2025 11:58 22/04/2025 17:00	22/04/2025	
Computacenter Limited - HSBC	19080362201	INC49205842	4140818	TECH EXCHANGE	COMPUTACENTER HSBC, 19 HIGH STREET, CHESHIRE, NORTHWICH, CW9 5BZ	Daniel Hanson	17/04/2025 13:54 22/04/2025 16:30	22/04/2025	
Computacenter - Kingfisher	(No Items)	24324310	4141723	TECH EXCHANGE	B&Q, B & Q PLC, RACECOURSE RETAIL PARK, ORMSKIRK ROAD, LIVERPOOL, L9 5AN	Daniel Hanson	22/04/2025 08:00 22/04/2025 12:00	22/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19084775001	C5309012	4141736	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Daniel Hanson	22/04/2025 08:00 22/04/2025 15:00	22/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19084775401	C5309012	4141736	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Daniel Hanson	22/04/2025 08:00 22/04/2025 15:00	22/04/2025	
Computacenter Limited - HSBC	19079475701	RITM33294073	4140604	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER ST JAMES STREET, MANCHESTER, M1 4BP	Daniel Hanson	17/04/2025 10:56 22/04/2025 12:00	22/04/2025	
Computacenter Horizon Project	19076774901	5598931_CLF5 15_2204	4139953	TECH EXCHANGE_R	PHILLOOK, LANDMARK ST PETERS SQUARE, MANCHESTER, MANCHESTER, M1 4BP	Daniel Hanson	16/04/2025 15:14 22/04/2025 17:00	22/04/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002560260	4141522	MANPOWER	H&M Manchester, Unit 16-17, 20 Peel Avenue, The Trafford Centre, Manchester, M17 8BB	Daniel Hanson	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	
Computacenter Limited - HSBC	19080362501	INC49205793	4140817	TECH EXCHANGE	COMPUTACENTER HSBC, 2 AND 4 ST ANN'S SQUARE, MANCHESTER, GREATER MANCHESTER, M2 7HD	Daniel Hanson	17/04/2025 13:54 22/04/2025 16:30	22/04/2025	
Computacenter - Kingfisher	19081379201	24322310	4141167	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park , Redclyffe Road Trafford Park , M41 7LG	Daniel Hanson	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	
Computacenter - Kingfisher	(No Items)	24324558	4141755	TECH EXCHANGE	B&Q, B&Q, UNIT 1, ALTRINCHAM RETAIL PARK, ALTRINCHAM, WA14 5GR	Daniel Hanson	21/04/2025 10:43 22/04/2025 20:00	22/04/2025	
Vista Retail Support Limited	19085318301	3254954	4141769	TECH EXCHANGE	MCDONALDS - CAPGEMINI, WEST LANE, RUNCORN, CHESHIRE, RUNCORN, WA7 2PE	Daniel Hanson	21/04/2025 11:30 22/04/2025 17:00	22/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	(No Items)	3252393	4141535	TECH EXCHANGE	LIDL, LEASOWE ROAD, CHESHIRE, WALLASEY, CH45 8LN	David Hargreaves	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	
Fujitsu Services Limited - Banks	19079584301	C5308511	4140640	TECH EXCHANGE	RBSG, 138-140 Allerton Road, RBSG, LIVERPOOL, L18 2JN	David Hargreaves	17/04/2025 09:00 22/04/2025 15:30	22/04/2025	
Computacenter - Astra Zeneca	190788159	WOT000288019	4140750	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190787945	WOT000288013	4140755	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190787948	WOT000288015	4140756	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190787952	WOT000288011	4140757	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190787955	WOT000288014	4140758	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190788162	WOT000288017	4140759	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190786240	WOT000287941	4140763	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190786316	WOT000287959	4140764	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190786319	WOT000287951	4140765	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190788156	WOT000288018	4140825	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter Horizon Project	19076778301	43318681_CLF 515_2204	4139932	TECH EXCHANGE_R	ROBERT.SPOWART, 9TH FLOOR, ROYAL LIVER BUILDING, PIER HEAD, LIVERPOOL, LIVERPOOL, L3 1HU	David Hargreaves	16/04/2025 15:14 22/04/2025 16:00	22/04/2025	



Run Sheet

Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19079531001	24320429	4140728	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 9, Chapel Brook Trade Park Wilson Road Huyton Business Park, Know, Unit 9, Chapel Brook Trade Park Wilson Road Huyton Business Park, Know, L36 6FH	David Hargreaves	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	
Paypoint Network Limited - UK	(No Items)	02285410	4141844	TECH EXCHANGE	GOODISON LOCAL, GOODISON LOCAL, 34 CITY ROAD, LIVERPOOL, L4 5TE	David Hargreaves	21/04/2025 17:03 22/04/2025 13:00	22/04/2025	
CXM	19079387301	5841881	4140593	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387302	5841881	4140593	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387303	5841881	4140593	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387304	5841881	4140593	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387305	5841881	4140593	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387306	5841881	4140593	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387307	5841881	4140593	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387308	5841881	4140593	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387601	5841882	4140595	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387602	5841882	4140595	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387603	5841882	4140595	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387604	5841882	4140595	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387605	5841882	4140595	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W,., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19079387606	5841882	4140595	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W, .., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387607	5841882	4140595	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W, .., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079387608	5841882	4140595	INSTALL	JOSEPH JAMES FURNITURE OUTLET , CHALON WAY W, .., SAINT HELENS, WA10 1SL	David Hargreaves	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Ltd Tesco Project	19067281901	LITHERLAND	4137757	PROJECT	TESCO, TESCO, HAWTHORNE ROAD, LITHERLAND, L21 8NZ	David Ranson	14/04/2025 13:46 22/04/2025 17:00	22/04/2025	
Computacenter Limited	19079730701	24323257	4140730	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 145 Cherryfield Drive, Kirkby, 145 Cherryfield Drive, Kirkby, L32 8SE	David Ranson	22/04/2025 09:00 22/04/2025 15:00	22/04/2025	
DHL Supply Chain Limited - RBS	19080516802	43026	4140852	COLLECTION	NATWEST, NATWEST, CORNER OF LONGMOOR LANE & CEDA, LIVERPOOL, L9 0EG	David Ranson	22/04/2025 09:30 22/04/2025 15:30	22/04/2025	
DHL Supply Chain Limited - RBS	19080516801	43026	4140852	COLLECTION	NATWEST, NATWEST, CORNER OF LONGMOOR LANE & CEDA, LIVERPOOL, L9 0EG	David Ranson	22/04/2025 09:30 22/04/2025 15:30	22/04/2025	
Vista Retail Support Limited	19085317701	3254286	4141767	TECH EXCHANGE	MCDONALDS - CAPGEMINI, OCEAN PLAZA MARINE PARADE, SOUTHPORT, MERSEYSIDE, SOUTHPORT, PR8 1SA	David Ranson	21/04/2025 11:29 22/04/2025 17:00	22/04/2025	
Vista Retail Support Limited	19085318001	3254290	4141768	TECH EXCHANGE	MCDONALDS - CAPGEMINI, OCEAN PLAZA MARINE PARADE, SOUTHPORT, MERSEYSIDE, SOUTHPORT, PR8 1SA	David Ranson	21/04/2025 11:30 22/04/2025 17:00	22/04/2025	
SMART CT LIMITED	19079727301	WOT0987903	4140674	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, SOHO STREET, ROBIN PARK, WIGAN, WN5 0XA	David Ranson	17/04/2025 11:46 22/04/2025 17:30	22/04/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24324465	4141523	TECH EXCHANGE	B&Q, B & Q PLC, ROUND HILL WAY, BOLTON, BL1 2SL	Gideon Ajulo	22/04/2025 12:58 22/04/2025 17:00	22/04/2025	
CDW	19078864701	SV78846	4140540	COLLECTION	63 BRUNSWICK AVENUE, 63 BRUNSWICK AVENUE, HORWICH, BOLTON, BL6 6NG	Gideon Ajulo	17/04/2025 09:38 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078364101	DEL1559945	4140427	CHAIR INSTALL	AMY WHITE, 28 HARROP STREET, MANCHESTER, M18 8RN	Gideon Ajulo	17/04/2025 06:49 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19068590701	DEL1564418	4138041	CHAIR INSTALL	H M REVENUE & CUSTOMS, CHAPEL WHARF AREA, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5BS	Gideon Ajulo	14/04/2025 09:00 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078482201	DEL1566700	4140459	CHAIR SP INSTALL	GHAZALA AHMAD-MEAR, THE GABLES, MANCHESTER ROAD, TIDESWELL, BUXTON, SK17 8LN	Gideon Ajulo	17/04/2025 07:58 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078482202	DEL1566700	4140459	CHAIR SP INSTALL	GHAZALA AHMAD-MEAR, THE GABLES, MANCHESTER ROAD, TIDESWELL, BUXTON, SK17 8LN	Gideon Ajulo	17/04/2025 07:58 22/04/2025 17:00	22/04/2025	
Computacenter Limited	19080636401	24323531	4141074	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 6 Merlin Close , 6 Merlin Close , SK2 5UH	Gideon Ajulo	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	
Computacenter Limited	19081042101	24323531	4141074	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 6 Merlin Close , 6 Merlin Close , SK2 5UH	Gideon Ajulo	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078483501	DEL1566305	4140458	CHAIR INSTALL	VITALITY CORPORATE SERVICES LT, VITALITY HOUSE, 217 WELLINGTON ROAD SOUTH, STOCKPORT, SK2 6NG	Gideon Ajulo	17/04/2025 07:58 22/04/2025 17:00	22/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	19080542302	43033	4140863	COLLECTION	NATWEST, NATWEST, 46 HIGH STREET, CONGLETON, CW12 1BE	Nadeem Saleem	22/04/2025 10:00 22/04/2025 16:00	22/04/2025	
DHL Supply Chain Limited - RBS	19080542301	43033	4140863	COLLECTION	NATWEST, NATWEST, 46 HIGH STREET, CONGLETON, CW12 1BE	Nadeem Saleem	22/04/2025 10:00 22/04/2025 16:00	22/04/2025	
Computacenter Ltd Tesco Project	19043282601	CONGLETON WEST RD EXP	4133437	PROJECT	TESCO EXPRESS, TESCO EXPRESS, WEST ROAD, CONGLETON, CW12 4HB	Nadeem Saleem	08/04/2025 12:05 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078487801	DEL1566095	4140461	CHAIR INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, INDIA BUILDINGS, LIVERPOOL, L2 0RD	Nadeem Saleem	17/04/2025 07:59 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078378601	DEL1564373	4140436	CHAIR INSTALL	RACHEL SLOAN, 55 ST. MATTHEWS AVENUE, LIVERPOOL, L21 5JR	Nadeem Saleem	17/04/2025 07:00 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19080517401	DEL1566591	4140850	CHAIR INSTALL	KARL ROBERTS, 50 GREAT GEORGES ROAD, LIVERPOOL, L22 1RD	Nadeem Saleem	17/04/2025 14:17 22/04/2025 17:00	22/04/2025	
PayPoint Network Ltd_Collections	19085660101	31122157	4141822	COLLECTION	WESTWOOD FOOD STORE, WARBURTON LANE, PARTINGTON, MANCHESTER, M31 4NL	Nadeem Saleem	21/04/2025 15:20 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078614201	DEL1566413	4140471	CHAIR INSTALL	SARAH FRITH, 58 WENLOCK ROAD, BEECHWOOD, RUNCORN, WA7 3JB	Nadeem Saleem	17/04/2025 08:32 22/04/2025 17:00	22/04/2025	
COMPUTACENTER - NFUM Swaps	19079673001	24321769	4140725	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, Centenary House, Unit 3C Maple Court, Whitemoss Business Park, Centenary House, Unit 3C Maple Court, Whitemoss Business Park, WN8 9TG	Nadeem Saleem	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19078512601	DEL1556768	4140466	CHAIR INSTALL	SHEERINA BEGUM, 3 CARR HALL ROAD, BARROWFORD, NELSON, BB9 6BX	Olayiwola Olanrewaju	17/04/2025 08:08 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078512602	DEL1556768	4140466	CHAIR INSTALL	SHEERINA BEGUM, 3 CARR HALL ROAD, BARROWFORD, NELSON, BB9 6BX	Olayiwola Olanrewaju	17/04/2025 08:08 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078512603	DEL1556768	4140466	CHAIR INSTALL	SHEERINA BEGUM, 3 CARR HALL ROAD, BARROWFORD, NELSON, BB9 6BX	Olayiwola Olanrewaju	17/04/2025 08:08 22/04/2025 17:00	22/04/2025	
Computacenter Limited - HSBC	19079472901	INC49157148	4140608	NON TECH EXCHANGE	COMPUTACENTER HSBC, 4 CERES CHASE, BOLTON, BL4 9EW	Olayiwola Olanrewaju	17/04/2025 10:56 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078359501	DEL1565852	4140424	CHAIR SP INSTALL	DAVID WILKINSON, APARTMENT 38, ADMIRAL HEIGHTS, 164 QUEENS PROMENADE, BLACKPOOL, FY2 9GJ	Olayiwola Olanrewaju	17/04/2025 06:46 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078359502	DEL1565852	4140424	CHAIR SP INSTALL	DAVID WILKINSON, APARTMENT 38, ADMIRAL HEIGHTS, 164 QUEENS PROMENADE, BLACKPOOL, FY2 9GJ	Olayiwola Olanrewaju	17/04/2025 06:46 22/04/2025 17:00	22/04/2025	
Computacenter Limited - HSBC	19079529701	RITM33327405	4140617	COLLECTION	COMPUTACENTER HSBC, 1 NEWHOUSE ROAD BLACKPOOL BLACKPOOL, NEWHOUSE ROAD, BLACKPOOL, FY4 4YH	Olayiwola Olanrewaju	17/04/2025 11:01 22/04/2025 17:00	22/04/2025	
Computacenter Limited	19079673301	24322870	4140736	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 54 abbots walk , 54 abbots walk , Fy7 6qg	Olayiwola Olanrewaju	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19072131401	5308590 / INC8824199	4138872	NON TECH EXCHANGE	35 ADAM STREET, 35 ADAM STREET, HEYWOOD, OL10 1FP	Olayiwola Olanrewaju	22/04/2025 09:00 22/04/2025 15:30	22/04/2025	
Computacenter Ltd Tesco Project	19043264601	BAMFORD EXPRESS	4133435	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 1A BAMFORD PRECINCT, MARLETT AVE, ROCHDALE, OL11 5QY	Olayiwola Olanrewaju	08/04/2025 12:03 22/04/2025 17:00	22/04/2025	
POSTURITE LIMITED	19078409401	DEL1565534	4140443	CHAIR INSTALL	EOS, OLYMPIC HOUSE, OLYMPIC PARK, LONGBARN BOULEVARD, WOOLSTON GRANGE, WARRINGTON, WA2 0XA	Olayiwola Olanrewaju	17/04/2025 07:25 22/04/2025 17:00	22/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19085405401	3255275	4141777	TECH EXCHANGE	WHITBREAD, ALPHAGATE DRIVE, DENTON, LANCASHIRE, MANCHESTER, M34 3SH	Ryan Owen	21/04/2025 11:56 22/04/2025 17:00	22/04/2025	
NCR TESCO HHT	19079552801	7510701467	4140632	TECH EXCHANGE	TESCO, BURY ST, HEYWOOD, HEYWOOD, OL10 4QQ	Ryan Owen	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	
Computacenter - BASF	19079694401	24322868	4140729	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Ryan Owen	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	
Computacenter - Astra Zeneca	190701264	WOT000281349	4140516	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190770911	WOT000287524	4140522	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190606463	WOT000280329	4140531	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Ryan Owen	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190764423	WOT000287461	4140536	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190784551	WOT000287619	4140746	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190630256	WOT000284621	4140514	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190701471	WOT000285676	4140517	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190656676	WOT000285073	4140532	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Ryan Owen	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	190701901	WOT000285772	4140534	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Ryan Owen	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000287475	4139915	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Ryan Owen	22/04/2025 10:00 22/04/2025 18:00	22/04/2025	
Fujitsu Services Limited - Telefonica ME	19085482701	C5309019	4141785	TECH EXCHANGE	O2 MACCLESFIELD, 23 MILL STREET, Cheshire East, SK11 6NE	Ryan Owen	21/04/2025 12:38 22/04/2025 17:30	22/04/2025	
DHL Supply Chain Limited - RBS	19080495702	43018	4140845	COLLECTION	65 BEECHFIELD ROAD, 65 BEECHFIELD ROAD, STOCKPORT, SK3 8SX	Ryan Owen	17/04/2025 14:13 22/04/2025 12:00	22/04/2025	
DHL Supply Chain Limited - RBS	19080495701	43018	4140845	COLLECTION	65 BEECHFIELD ROAD, 65 BEECHFIELD ROAD, STOCKPORT, SK3 8SX	Ryan Owen	17/04/2025 14:13 22/04/2025 12:00	22/04/2025	



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Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Diebold Nixdorf UK Limited		130023899/ 190829067/ 948692996	4141342	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, KINGS VALLEY TRAD EST YEW STRE, STOCKPORT, MANCHESTER_BCC276 , STOCKPORT, MANCHESTER, SK4 2JZ	Ryan Owen	22/04/2025 08:00 22/04/2025 17:00	22/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	19085530801	G351982	4141797	TECH EXCHANGE	STONEGATE - BRIDGEWATER - 3500, 9-10 CHURCH STREET, DARWEN, LANCASHIRE, LANCASHIRE, BB3 2RE	Simon Heath	21/04/2025 13:35 22/04/2025 16:00	22/04/2025	
Computacenter Limited - HSBC	19079875401	INC49200486	4140712	TECH EXCHANGE	COMPUTACENTER HSBC, 8 CASTLE GATE CLITHEROE LANCASHIRE, CASTLEGATE, CLITHEROE, BB7 1BB	Simon Heath	17/04/2025 12:17 22/04/2025 13:00	22/04/2025	
EPAY Limited	19085560701	4362904	4141804	TECH EXCHANGE	3 HALSTEAD LANE, 3 HALSTEAD LANE, BARROWFORD, NELSON, LANCASHIRE, BB9 6HH	Simon Heath	21/04/2025 13:59 22/04/2025 17:00	22/04/2025	
Verifone UK LTD	19085531201	G351980	4141794	TECH EXCHANGE	STONEGATE - WALKABOUT, BLACKPO, 1-9 QUEEN STREET, BLACKPOOL, LANCASHIRE, LANCASHIRE, FY1 1NL	Simon Heath	21/04/2025 13:35 22/04/2025 16:00	22/04/2025	
Computacenter - Kingfisher	19081165801	24322254	4141063	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Whitehills Retail Park Preston New Road, Whitehills Retail Park Preston New Road, FY4 5LU	Simon Heath	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	
Computacenter Horizon Project	19076777301	5919495_CLF5 15_2204	4139935	TECH EXCHANGE_R	PENNYDAWE, 10 HORNBY RD, LYTHAM ST ANNES, LANCASHIRE, , LYTHAM ST ANNES, FY8 1LF	Simon Heath	16/04/2025 15:14 22/04/2025 16:00	22/04/2025	
Vista Retail Support Limited	19085311701	3254640	4141764	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 1, UNIT 1 ST GEORGES CENTRE, PRESTON, PR1 2NR	Simon Heath	21/04/2025 11:26 22/04/2025 17:00	22/04/2025	
CXM	19079388301	5841945	4140594	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Simon Heath	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079388302	5841945	4140594	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Simon Heath	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079388303	5841945	4140594	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Simon Heath	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079388304	5841945	4140594	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Simon Heath	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079388305	5841945	4140594	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Simon Heath	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079388306	5841945	4140594	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Simon Heath	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
CXM	19079388307	5841945	4140594	INSTALL	THE SPAR STORES, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Simon Heath	17/04/2025 10:40 22/04/2025 17:00	22/04/2025	
Computacenter - Kingfisher	19080685401	24322267	4141056	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Highfield Industrial Estate North Street, Highfield Industrial Estate North Street, PR7 1QD	Simon Heath	22/04/2025 09:00 22/04/2025 17:00	22/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19079875701	INC49200178	4140713	TECH EXCHANGE	COMPUTACENTER HSBC, 22 HIGH STREET, FLINTSHIRE, MOLD, CH7 1AR	Stephen Fitton	17/04/2025 12:17 22/04/2025 16:30	22/04/2025	
Computacenter Limited - HSBC	19081124701	RITM33353253	4140982	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER BUSINESS PARK, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Stephen Fitton	17/04/2025 16:11 22/04/2025 16:30	22/04/2025	
Computacenter Limited - HSBC	19079876601	INC49191284	4140716	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Stephen Fitton	17/04/2025 12:17 22/04/2025 17:00	22/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19084772901	C5309010	4141734	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Stephen Fitton	21/04/2025 08:57 22/04/2025 20:00	22/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19084773301	C5309010	4141734	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Stephen Fitton	21/04/2025 08:57 22/04/2025 20:00	22/04/2025	
Vista Retail Support Limited	19085283101	3254330	4141761	TECH EXCHANGE	H SAMUEL, 57 HIGH STREET, RHYL, FLINTSHIRE, RHYL, LL18 1TH	Stephen Fitton	21/04/2025 11:15 22/04/2025 17:00	22/04/2025	
Vista Retail Support Limited	19085283102	3254330	4141761	TECH EXCHANGE	H SAMUEL, 57 HIGH STREET, RHYL, FLINTSHIRE, RHYL, LL18 1TH	Stephen Fitton	21/04/2025 11:15 22/04/2025 17:00	22/04/2025	
Vista Retail Support Limited	19085311401	3254253	4141763	TECH EXCHANGE	LIDL, PENAMSER ROAD, CAERNARFONSHIRE, PORTHMADOG, LL49 9NY	Stephen Fitton	21/04/2025 11:26 22/04/2025 17:00	22/04/2025	