



# Run Sheet

Daniel Hanson 27/07/2025

Date	27/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
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Job # 4209527	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	26/07/2025 13:49 - 27/07/2025 14:00	Contact Name	MANAGER	MORRISONS DAILY MORRISONS DAILY 17 HULTON DISTRICT CENTRE WORSLEY MANCHESTER M28 0BA
Activity	TECH EXCHANGE	Contact Phone	###	
Priority	4HR			
Ref 1	02452235			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
02452235//ZEBRRA	Swap reason: Printer Issues

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4209504	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	26/07/2025 12:08 - 27/07/2025 17:00	Contact Name	Suzanne	Chester - Broughton Shopping Pk UNIT 12B Cheshire West and Chester CHESTER CH4 0DP
Activity	TECH EXCHANGE	Contact Phone	+441244918181	
Priority	ND 1700			
Ref 1	C5316222			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 27/07/2025 18:00 SLA: ND 27/07/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= ELOE179069 x 1	<p>Problem: [TC] Monitor ELO ET1717L 17 touch screen (some versions have external PSU) Root Cause: UNKNOWN Action: Engineer to test and if necessary replace 17 Touch Screen Monitor. Replacement may have different power requirements and required new cables to be fitted as part of replacement procedure - see engineers guide for details. Test: Contact Service Desk to fully test URL: Call history: ##### Call 5316222   Problem   Web Service   qws_uk   Sat 26 Jul 2025 12:07:33   A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=TELGB000000T0569TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007234202 call.problem=HW - 0569 - 02 - ELO - Touch screen is not working call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/VHPET1717L call.priority=2-Medium call.datereported=7/26/2025 12:07:30 PM</p> <p>##### Call 5316222   Problem   Web Service   qws_uk   Sat 26 Jul 2025 12:07:33   A+C+P</p> <p>SITE OPENING TIMES [ Chester - Broughton Shopping Pk ] Mon-Sat: 09:00-18:00 Sun: 10:30-17:00 ...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19406441001	ELOE179069	MON:ET1717L:W/PSU & STAND	K19C011587			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4209505	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	26/07/2025 12:13 - 27/07/2025 17:00	Contact Name	Suzanne	Chester - Broughton Shopping Pk UNIT 12B Cheshire West and Chester CHESTER CH4 0DP
Activity	TECH EXCHANGE	Contact Phone	+441244918181	
Priority	ND 1700			
Ref 1	C5316223			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 27/07/2025 18:00 SLA: ND 27/07/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= ELOE179069 x 1	<p>Problem: [TC] Monitor ELO ET1717L 17 touch screen (some versions have external PSU) Root Cause: UNKNOWN Action: Engineer to test and if necessary replace 17 Touch Screen Monitor. Replacement may have different power requirements and required new cables to be fitted as part of replacement procedure - see engineers guide for details. Test: Contact Service Desk to fully test URL: Call history: ##### Call 5316223   Problem   Web Service   qws_uk   Sat 26 Jul 2025 12:12:42   A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=TELGB000000T0569TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007234499 call.problem=HW - 0569 - 04 - ELO - replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/VHPET1717L call.priority=2-Medium call.datereported=7/26/2025 12:12:39 PM</p> <p>##### Call 5316223   Problem   Web Service   qws_uk   Sat 26 Jul 2025 12:12:42   A+C+P</p> <p>SITE OPENING TIMES [ Chester - Broughton Shopping Pk ] Mon-Sat: 09:00-18:00 Sun: 10:30-17:00 ...</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Date	27/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	4
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Job # 4209481	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	26/07/2025 09:37 - 27/07/2025 20:00	Contact Name	WILMSLOW NLC2774 NT STATION	Northern Rail - STAR Wilmslow Railway Station, Station Road, Wilmslow, Cheshire, W Mancs Cheshire Wilmslow SK9 1BU
Activity	TECH EXCHANGE	Contact Phone	0161 822 2241	
Priority	ND 1900			
Ref 1	C5316214			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 27/07/2025 20:00 SLA: ND 27/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5316214   Problem   Web Service   qws_uk   Sat 26 Jul 2025 07:58:04   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000N2774TA23 contract.pkey=23200 call.poms=1 call.zip=SK9 1BU call.address=Wilmslow Railway Station Station Road Wilmslow Cheshire W Mancs call.customerid=INC17941842 call.problem=NLC2774 WILMSLOW Window 30 Calling to secondary server call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUD020PED call.priority=2-Medium call.datereported=7/26/2025 8:57:38 AM...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19406054001	_NRMIUM020DE	NRDEM020 NORTHERN DESKTOP LIVE	02000303002020	118739		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19406054201	_NRMIUM020DE	NRDEM020 NORTHERN DESKTOP LIVE	02000303002020	118739		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Telefonica TC	19406441001	C5316222	4209504	TECH EXCHANGE	Chester - Broughton Shopping Pk, UNIT 12B, Cheshire West and Chester, CHESTER, CH4 0DP	Daniel Hanson	26/07/2025 12:08 27/07/2025 17:00	27/07/2025	
Fujitsu Services Limited - Telefonica TC	19406454801	C5316223	4209505	TECH EXCHANGE	Chester - Broughton Shopping Pk, UNIT 12B, Cheshire West and Chester, CHESTER, CH4 0DP	Daniel Hanson	26/07/2025 12:13 27/07/2025 17:00	27/07/2025	
Paypoint Network Limited - UK	(No Items)	02452235	4209527	TECH EXCHANGE	MORRISONS DAILY, MORRISONS DAILY, 17 HULTON DISTRICT CENTRE, WORSLEY, MANCHESTER, M28 0BA	Daniel Hanson	26/07/2025 13:49 27/07/2025 14:00	27/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19406054001	C5316214	4209481	TECH EXCHANGE	Northern Rail - STAR, Wilmslow Railway Station, Station Road, Wilmslow, Cheshire, W Mancs, Cheshire, Wilmslow, SK9 1BU	Daniel Hanson	26/07/2025 09:37 27/07/2025 20:00	27/07/2025	