



# Run Sheet

Nadeem Saleem 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4276542	Customer	POSTURITE LIMITED			Job Address
SLA Window	29/10/2025 17:17 - 30/10/2025 17:00	Contact Name	JOHN GREENE		JOHN GREENE 15 OLDFIELD ROAD LIVERPOOL L19 9BU
Activity	CHAIR INSTALL	Contact Phone	07740998061		
Priority	ND 1700				
Ref 1	DEL1643730				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Please attempt to make a morning delivery. *** Please call 1 hour before arrival. Customer Ref / PO: 6000283040 Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643730&address=15%20Oldfield%20Road LIVERPOOL L19%209BU >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19722380201	500000935	Positiv Plus Medium No Neck No				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4276317	Customer	POSTURITE LIMITED			Job Address
SLA Window	29/10/2025 13:45 - 30/10/2025 17:00	Contact Name	VICTORIA JENKINS		VICTORIA JENKINS 3 NEWDOWN ROAD LIVERPOOL L11 0DE
Activity	CHAIR INSTALL	Contact Phone	07701260641		
Priority	ND 1700				
Ref 1	DEL1643705				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: None *** Please call 1 hour before arrival.Customer Ref / PO: FSSOItems on order:1401122 - MICE - Evoluent Vertica	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643705&address=3%20Newdown%20Road LIVERPOOL L11%200DE >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19721240001	9787561BLA	Positiv Plus Med Small No Nec				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19721240201	9787561BLA	Positiv Plus Med Small No Nec				



# Run Sheet

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Date	30/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4273899	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	KAY BERRY S610		BAE SAMLESBURY SAMLESBURY AERODROME MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Activity	CHAIR INSTALL	Contact Phone	07411718160 03300469628		
Priority	ND 1700				
Ref 1	DEL1640512				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: We will need the name dob &amp; nationality of the engineer so we can book them on site. They will need to report to Reception where we can then escort to our building *** Please call 1 hour before arrival. Customer Ref / PO: CPA000305210 Deliveries DPD or UPSItems on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1640512&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1640512&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1640512&amp;address"&gt;Bae%20Samlesbury Samlesbury%20Aerodrome BLACKBURN Myerscough%20Road %20Balderstone BB2%207LF &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19709570401	100119446	HAG Sofi 7500 Black Frame Mesh				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4276455	Customer	POSTURITE LIMITED			Job Address
SLA Window	29/10/2025 15:54 - 30/10/2025 17:00	<b>Contact Name</b>		NICOLA JOHNSTONE	MITIE, 402 C-O BAE SYSTEMS SAMLESBURY SAMLESBURY BB2 7LF
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07930838009	
Priority	ND 1700				
Ref 1	DEL1642859				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: No engineer required delivery only *** Please call 1 hour before arrival.Customer Ref / PO: MFM-03061-00001-01-001Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1642859&address=MITIE%20402C%20BAE%20SYSTEMSAMLESBURYSAMLESBURYBB2%207LF">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19721981101	100143863	Adapt 660 (medium seat/high ba				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



**Run Sheet**  
Nadeem Saleem 30/10/2025

<b>Date</b>	30/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Saleem, Nadeem	<b>Jobs on Run</b>	5
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Job # 4276463	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/10/2025 08:00 - 30/10/2025 12:00	Contact Name	SUSANNE PERRY	RURAL PAYMENTS AGENCY RURAL PAYMENTS AGENCY
Activity	CHAIR INSTALL	Contact Phone	020 776 43283	WORKINGTON CA14 2DD
Priority	Priority MC			
Ref 1	DEL1632153			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: none *** Please call 1 hour before arrival.Customer Ref / PO: 17070001793/Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1632153&amp;address=Rural%20Payments%20Agency%20Rural%20Payments%20Agency%20WORKINGTON">https://rico.jotform.com/222823708509055?refNumber=DEL1632153&amp;address=Rural%20Payments%20Agency%20Rural%20Payments%20Agency%20WORKINGTON</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1632153&amp;address=Rural%20Payments%20Agency%20Rural%20Payments%20Agency%20WORKINGTON"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

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## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19669818101	100144705	Positiv ME600 Chair (Square Ba	.	.	Not Used	

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19669818301	100144705	Positiv ME600 Chair (Square Ba	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Claire Booth 30/10/2025

<b>Date</b>	30/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Booth, Claire	<b>Jobs on Run</b>	7
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<b>Job #</b> 4276082	<b>Customer</b>	Computacenter - Astra Zeneca		<b>Job Address</b>
<b>SLA Window</b>	30/10/2025 09:00 - 30/10/2025 17:00	<b>Contact Name</b>	Jordan Dowse	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
<b>Activity</b>	DELIVERY	<b>Contact Phone</b>	+447385026292	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	WOT000492726			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-30""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003721_UK10_EUSAP UK Ops MES""Cost Center Account Number":"CC_0000003721_UK10_EUSAP"}</pre>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196968478	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13D3SC					

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196968480						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Claire Booth 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4276088	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	Sandy Liu Yang		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000500203				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-10-29", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003959_UK10_EUSAP", "Autonomous Ops 2030 UK", "Cost Center Account Number": "CC_0000003959_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197181060	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BJYB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197181062						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4276087	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	Disa Ray	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000500202			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-29""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003959_UK10_EUSAP Autonomous Ops 2030 UK""Cost Center Account Number":"CC_0000003959_UK10_EUSAP"}</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197181037	00000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13BK2Q				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197181039						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Claire Booth 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4275306	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	Phil Johnson	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	123456	
Priority	ND 1700			
Ref 1	WOT000499190			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF47CGA1","Remove Item 1":"Please collect and remove single device." "Requested by date":"2025-10-30" "Customer Catalog ID":," "Cost Center Name":"CC_0000004102_UK10_EUSAP R&DIT - UK Early Science" "Cost Center Account Number":"CC_0000004102_UK10_EUSAP"}

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197155855	Please collect and remove single device.	Please collect and remove single device.	PF47CGA1			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Claire Booth 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4271749	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	30/10/2025 08:00 - 30/10/2025 16:00	Contact Name	Charlotte Wallis		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447827882623		
Priority	ND 1700				
Ref 1	WOT000483642				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0LW00X", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-10-30", "Customer Catalog ID": "", "Cost Center Name": "CC_0000001198_UK10_EUSAP", "Onc RPM UK AZ": "Cost Center Account Number": "CC_0000001198_UK10_EUSAP"}

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
196966101	Please collect and remove single device.	Please collect and remove single device.	GM0LW00X		

Engineer Closure Notes			On Site Time	Off Site Time



# Run Sheet

Claire Booth 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4276084	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	<b>Contact Name</b>		Aaron Dimech	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	<b>Contact Phone</b>			
Priority	ND 1700				
Ref 1	WOT000494952				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC1LYL9R", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "30-10-2025", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003989_UK10_EUSAP", "COBOU - Execs", "Cost Center Account Number": "CC_0000003989_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197060841	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	PC1LYL9R	GM13BK72			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197060843		PC1LYL9R - Lenovo 20UJS1601M	PC1LYL9R			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4276471	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	29/10/2025 16:18 - 30/10/2025 17:00	Contact Name	NAZIA CHOCHAN		COMPUTACENTER HSBC 82 MELBOURNE STREET CHADDERTON MELBOURNE STREET CHADDERTON OLDHAM OL9 9EN		
Activity	COLLECTION	Contact Phone	07535656214				
Priority	ND 1600						
Ref 1	RITM38117534						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>Home collection</p> <p>Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection ..... this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required</p> <p>If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Monitor</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19722132101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4266734	Customer	Computacenter Horizon Project			Job Address
SLA Window	16/10/2025 10:00 - 30/10/2025 18:00	Contact Name	THOMAS SCHOFIELD		THOMAS SCHOFIELD LANDMARK ST PETER.....S SQUARE, 1 OXFORD STREET, MANCHESTER M1 4PB
Activity	COLLECTION	Contact Phone	7387245669		
Priority	ND 1700				
Ref 1	Thomas Schofield				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned user collection only. Any issues please call 07591 984 016 (Rachel)	Collect legacy laptop from user

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19675114901						

Returned Items



# Run Sheet

John Paul Barron 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4276129	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	29/10/2025 10:43 - 30/10/2025 14:00	Contact Name	PETER.NELSON@HSBC.COM		COMPUTACENTER HSBC 2ND FLOOR LANDMARK ST PETER'S SQUARE MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07554113653		
Priority	ND 1300				
Ref 1	INC50278495				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14 (Win11)

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19720167901						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## John Paul Barron 30/10/2025

**Date** 30/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 10

<b>Job #</b> 4276530	<b>Customer</b>	Computacenter Limited		<b>Job Address</b>
<b>SLA Window</b>	30/10/2025 09:00 - 30/10/2025 17:00	<b>Contact Name</b>	Michelle Sykes	Manchester Westminster House
<b>Activity</b>	COLLECTION	<b>Contact Phone</b>	07968464423	Manchester Westminster House Westminster House MANCHESTER England M1 3HU
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	WOT000502017			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197221696	000000000004872	ZBG:GB-DLM Box Laptop V3				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197221698		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG24156GZ			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4276419	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	29/10/2025 15:19 - 30/10/2025 17:00	Contact Name	O CANTE INDEQUI	NISA UNIT 2, MM2 BUILDING, REDHILL STREET MANCHESTER M4 5AG
Activity	COLLECTION	Contact Phone	447833924190	
Priority	ND 1700			
Ref 1	31269176			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	37594154 38962632 38944642

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes		On Site Time	Off Site Time
Customer Print			
Customer Signature			



# Run Sheet

John Paul Barron 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4276014	Customer	POSTURITE LIMITED		Job Address
SLA Window	29/10/2025 08:38 - 30/10/2025 17:00	Contact Name	MAIA THOMAS	AG SERVICE COMPANY LIMITED FLAT 32 2A NAVAL STREET MANCHESTER M4 6BA
Activity	CHAIR SP INSTALL	Contact Phone	07555158979	
Priority	ND 1700			
Ref 1	DEL1643206			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Either buzz 32 and bring to my door or let me know you're here and I'll come downstairs. *** Please call 1 hour before arrival. Customer Ref / PO: 070000185813 Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643206&amp;address=AG%20Service%20Company%20Limited%20Flat%2032%20Manchester%202A%20Naval%20Street%20M4%206BA">https://rico.jotform.com/222823708509055?refNumber=DEL1643206&amp;address=AG%20Service%20Company%20Limited%20Flat%2032%20Manchester%202A%20Naval%20Street%20M4%206BA</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643206&amp;address=AG%20Service%20Company%20Limited%20Flat%2032%20Manchester%202A%20Naval%20Street%20M4%206BA"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19719181901	2333010	Ultimate Foot Support				
19719182001	9994754	Homeworker Ergonomic Office Ch				
19719182101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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In Items for Job # 4276014 page 1 of 1



# Run Sheet

## John Paul Barron 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4276193	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	29/10/2025 12:02 - 30/10/2025 20:00	Contact Name	Manchester Experience Store (PA) 60916	VODAFONE (MANCHESTER,MARKET ST EXPERIENCE STORE)
Activity	TECH EXCHANGE	Contact Phone	07881 830887	Manchester Experience Store, 25 Market Street , Greater Manchester , England LANCASHIRE Manchester M1 1WR
Priority	ND 1900			
Ref 1	C5323587			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 30/10/2025 20:00	Problem: [TC] Dell 7110 WIN11 23H2 Till faulty Root Cause: Unknown Action: Engineer to replace the faulty Dell Optiplex Till base Unit Test: With Vodafone Service desk URL:
SLA: ND 30/10/2025 20:00 PART2=	Call history::
PART3=	##### Call 5323587   Problem   Web Service   qws_uk   Wed 29 Oct 2025 12:02:34
PART4=	A+C+P
ALT1=	agent.loginname=qws_uk
ALT2=	equipment.assettag=VFDGB000000VI347TA23
ALT3=	contract.pkey=23219
ALT4= TEXT=	call.poms=1
_VPDELTIL-W11-23H2 x 1	call.zip=M1 1WR
	call.address=Manchester Experience Store
	25 Market Street
	Greater Manchester
	England
	call.city=Manchester
	call.customerid=INC18408574
	call.problem=RET60916-006 - Windows - Boot Loop
	call.modifiedby=QWebServices
	call.busimpact=Urgent (TD)
	category.name=GBR/VFD/workpackage/VFDELL7110WIN1123H2
	call.priority=2-Medium
	call.datereported=10/29/2025 1:01:37 PM
	##### Call 5323587   Problem   Web Service   qws_uk   Wed 29 Oct 2025 12:02:34
	A+C+P
	RET60916-006 - Windows - Boot Loop ...

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19720708601	_VPDELTIL-W11	2308:OPTIPLEX TILL:WIN11 23H2				

#### **Returned Items**

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19720708801	_VPDELTIL-W11	20GB:OPTIPLEX TILL:WIN11 23H2				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

John Paul Barron 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4275276	Customer	CXM			Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	RICHARD CLEVELAND		MOCOCO MOLD LIMITED UNIT 19 BARBIROLI MALL ARNDALE CENTRE MARKET STREET MANCHESTER M4 3AQ
Activity	INSTALL	Contact Phone	7709429018		
Priority	ND 1700				
Ref 1	5929214				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5150567-15270430 (WIFI) Elavon TID: 15270430; Date Time Logged: 20251027111008; Terminal ID: 210213738304; Profile Number: 15270430   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=plhqffzbdcutrvfxsubsxo">Other Info</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4275279	Customer	CXM			Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	RICHARD CLEVELAND		MOCOCO MOLD LIMITED UNIT 19 BARBIROLI MALL ARNDALE CENTRE MARKET STREET MANCHESTER M4 3AQ
Activity	INSTALL	Contact Phone	7709429018		
Priority	ND 1700				
Ref 1	5929213				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axium DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axium DX8000 Charging Base x 1	H2-5150566-15270429 (WIFI) Elavon TID: 15270429; Date Time Logged: 20251027111008; Terminal ID: 210213738303; Profile Number: 15270429   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=sbccuzsfurso">Other Info</a>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4275280	Customer	CXM			Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	RICHARD CLEVELAND		MOCOCO MOLD LIMITED UNIT 19 BARBIROLI MALL ARNDALE CENTRE MARKET STREET MANCHESTER M4 3AQ
Activity	INSTALL	Contact Phone	7709429018		
Priority	ND 1700				
Ref 1	5929212				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axium DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axium DX8000 Charging Base x 1	H2-5150565-15270428 (WIFI) Elavon TID: 15270428; Date Time Logged: 20251027111008; Terminal ID: 210213738302; Profile Number: 15270428   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=uxczuxsvurpsj0">Other Info</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
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Job # 4275281	Customer	CXM		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	RICHARD CLEVELAND	MOCOCO MOLD LIMITED UNIT 19 BARBIROLI MALL ARNDALE CENTRE MARKET STREET MANCHESTER M4 3AQ
Activity	INSTALL	Contact Phone	7709429018	
Priority	ND 1700			
Ref 1	5929211			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5150564-15270427 (WIFI) Elavon TID: 15270427; Date Time Logged: 20251027111008; Terminal ID: 210213738301; Profile Number: 15270427   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=wltxnfbpcudsupso">Other Info</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4275976	Customer	POSTURITE LIMITED			Job Address		
SLA Window	29/10/2025 07:01 - 30/10/2025 17:00	Contact Name	FAO LAURA MCVITTIE UKNNL?PREST		WESTINGHOUSE A709 SPRINGFIELD WORKS, STATION ROAD		
Activity	CHAIR INSTALL	Contact Phone	07957738337		SALWICK, LEA TOWN PRESTON PR4 0XJ		
Priority	ND 1700						
Ref 1	DEL1639895						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***secure site details to be provided by 27/10*** *** Please call 1 hour before arrival.Customer Ref / PO: 7038594Items on order:100071400 - PLATFORM - Deskrite 1</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1639895&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1639895&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1639895&amp;address" style="color: inherit; text-decoration: none;"&gt;Westinghouse%20A709 Springfield%20Works %20Station%20Road PRESTON Salwick %20Lea%20Town PR4%200XJ &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19718206001	9787501BLA	Positiv Plus Medium Back No Ne	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4276415	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	29/10/2025 15:19 - 30/10/2025 17:00	Contact Name	IRFAN UMARJI	CHURCH STREET NEWS 51 CHURCH STREET FLINT FLINTSHIRE CH6 5AD
Activity	COLLECTION	Contact Phone	07966537378	
Priority	ND 1700			
Ref 1	55317			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1; Zebra Printer	33397770 Zebra Printer

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



# Run Sheet

Stephen Fitton 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4276135	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	29/10/2025 10:43 - 30/10/2025 17:00	Contact Name	JULIET MAHLANZE	COMPUTACENTER HSBC 23 LON BEDW RHYL LL18 4FY
Activity	COLLECTION	Contact Phone	07400855687	
Priority	ND 1600			
Ref 1	RITM37598772			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection ..... this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19720168501						

Returned Items



# Run Sheet

Stephen Fitton 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4276490	Customer	CDW - DWP		Job Address
SLA Window	29/10/2025 16:32 - 30/10/2025 17:00	Contact Name		BROADWAY PROPERTIES BROADWAY PROPERTIES GARTH ROAD GLAN CONWY COLWYN BAY LL28 5TD
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	SV119156			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ATTEND SITE TO COLLECT LAPTOP	ATTEND SITE TO COLLECT LAPTOP

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19722212201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19722212401						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Stephen Fitton 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4276476	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	29/10/2025 16:18 - 30/10/2025 15:00	Contact Name	MANAGER	SPAR STORES SPAR STORES HIGH STREET NEFYN PWLLHELI LL53 6HD
Activity	TECH EXCHANGE	Contact Phone	01758721333	
Priority	4HR			
Ref 1	02660289			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33376863//47063//PPD	<p>Case Number: 02660289</p> <p>Swap type: Swap Required</p> <p>Swap reason: Hardware damage</p> <p>Device Type: PPOS</p> <p>TID Number: 33376863</p> <p>Serial Number:</p> <p>Site ID: 47063</p> <p>Description: Swap requested as PPOS is non op</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Mark Hosie 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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Job # 4276074	Customer	TCS VIRGIN MEDIA 02			Job Address
SLA Window	29/10/2025 09:40 - 30/10/2025 17:00	Contact Name	TYLER MORAN	O2	O2
Activity	TECH EXCHANGE	Contact Phone	01942 807007	UNIT 2	SPINNING GATE
Priority	ND 1700			LEIGH	
Ref 1	INC000007061562			WN7 4PG	
Ref 2	01HW19060/411				
No. of Parts	1				

Instructions 1	Instructions 2
None	<p>Please configure the following IP4 details:-</p> <p>IP: 10.228.39.31 MASK: 255.255.255.192 GW: 10.228.39.1 Any issues please call 07599 976917</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19719730601	P01160-MNT-I47	LASERJET PRO MFP M283FDN				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19719730901	P01160-MNT-I47	LASERJET PRO MFP M283FDN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Mark Hosie 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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Job # 4276323	Customer	Computacenter - Kingfisher		Job Address
SLA Window	29/10/2025 13:56 - 30/10/2025 17:00	Contact Name	DEBBIE TAYLOR	B & Q PLC B & Q PLC ROUND HILL WAY BOLTON BL1 2SL
Activity	TECH EXCHANGE	Contact Phone	01204365676	
Priority	ND 1700			
Ref 1	24562341			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Please swap unit</p>	<p>Category: I have a till query</p> <p>Sub Category: 1.) Seamless payment till</p> <p>Symptom: Colleague display</p> <p>Till number: 01</p> <p>Make/Model: ELO 15" TOUCHSCREEN</p> <p>Description: EPOS advised: "Hi team yesterday the screen was working fine but when I called the store the screen was black according to the colleague but from my end both the screens were working fine we have tried to turn on the power button of the monitor and tried to unplug and replug the cables too but it did not help so please replace the monitor and carry a cable too if required replace the cable also. please make sure the screens are working this time. Thanks"</p> <p>Till hostname: GBBQ01057POS01P</p> <p>Till number: 01</p> <p>Peripheral make/model(Please copy and paste C): ELO 15" TOUCHSCREEN</p> <p>Description of issue: Issue started today. When turning on the till the operator display is completely black. The customer display is working properly. .</p> <p>...</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Mark Hosie 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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Job # 4272292	Customer	Computacenter Horizon Project		Job Address
SLA Window	23/10/2025 18:02 - 30/10/2025 18:00	Contact Name	GORDON DAVIES	GORDON DAVIES 36 RUTLAND GROVE BOLTON BL1 4JD
Activity	TECH EXCHANGE	Contact Phone	7874287860	
Priority	ND 1700			
Ref 1	Gordon Davies_CLF553_3010			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User Full Exchange 9:00 - 17:00 Hand over new device ALONG WITH PERIPHERALS AND POWER Record serial numberes IN AND OUT any issues call 07591984016 (Rachel)	Hand over new device and peripherrals and power and collect JBLH403 and cables

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19703856601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19703856801					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Mark Hosie 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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Job # 4276028	Customer	Symec Travis Perkins			Job Address
SLA Window	29/10/2025 09:04 - 30/10/2025 17:00	Contact Name	ONSITE MANAGER		PHOENIX MILL PHOENIX MILL KING STREET BLACKBURN BB2 2DT
Activity	TECH EXCHANGE	Contact Phone	447821841568		
Priority	ND 1700				
Ref 1	00506182				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Exchange Faulty device; TP02593	Exchange Faulty device; TP02593

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19719468201						

Returned Items



# Run Sheet

Mark Hosie 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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Job # 4276368	Customer	Computacenter - Kingfisher			Job Address
SLA Window	29/10/2025 14:54 - 30/10/2025 17:00	Contact Name	JANE NOWELL	B & Q PLC	
Activity	TECH EXCHANGE	Contact Phone	01772628322	B & Q PLC UNIT 1 SOUTH RINGS BUSINESS PARK PRESTON PR5 6BZ	
Priority	ND 1700				
Ref 1	24562403				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01291POS01P  Till number: 01  Peripheral make/model(Please copy and paste CI): SCANNERDS6878  Handheld or presentation scanner: Handheld  Is it happening for one or all products?:  Product(s) information:  Description of issue: Scanner has a physical fault and not working. The scanner has been replaced a few days ago but since then it's not working. The engineer advised to leave the scanner charging and it will work but it turned out that there is no battery inside and even if they insert a battery to the scanner it's still not charging Contact name/number: Jane Nowell - +44 1772 628322

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 30/10/2025

<b>Date</b>	30/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	7
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<b>Job #</b> 4276081	<b>Customer</b>	Computacenter - Astra Zeneca		<b>Job Address</b>
<b>SLA Window</b>	30/10/2025 09:00 - 30/10/2025 17:00	<b>Contact Name</b>	Gareth Riley	Astrazeneca Speke Reception
<b>Activity</b>	DELIVERY	<b>Contact Phone</b>	+447841183838	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	WOT000487722			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-30""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000231961_4000_NAM Maintenance &amp; repair""Cost Center Account Number":"CC_0000231961_4000_NAM"}</pre>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196965852	00000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB M.2 13BK2F				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196965854						

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Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 30/10/2025

<b>Date</b>	30/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	7
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Job # 4274959	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	Mik Wright	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	+447885226153	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000498471			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{ "Remove Serial 1": "PC2FJSGL", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-10-30", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231968_4000_NAM", "Depreciation & Manpower Process Order 2": "Cost Center Account Number": "CC_0000231968_4000_NAM" }

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197141645	Please collect and remove single device.	Please collect and remove single device.	PC2FJSGL			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4270068	Customer	Computacenter Horizon Project			Job Address
SLA Window	21/10/2025 14:18 - 30/10/2025 18:00	Contact Name	DIANE MCGLINJCHEY		DIANE MCGLINJCHEY 23 ALLERTON ROAD LIVERPOOL L18 2DA
Activity	TECH EXCHANGE_R	Contact Phone	tbc		
Priority	ND 1700				
Ref 1	10289844_CLF564_Diane McGlinic				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
BRANCH Unmanned User full exchange. Branch opens at 09:30 and closes at 16:30.Hand user new device along with peripherrals and power and collect legacy device 20KKS16U00PF1JSGQW Any queries contact 07591 984 016 (Rachel)	Full exchange . Deliver new device and collect old.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19689134301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4276543	Customer	POSTURITE LIMITED			Job Address
SLA Window	29/10/2025 17:17 - 30/10/2025 17:00	Contact Name	TONY MCDERMOTT		TONY MCDERMOTT HMRC HMRC INDIA BUILDINGS, 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000525675		
Priority	ND 1700				
Ref 1	DEL1643710				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Delivery to Drury lane Loading bay round corner from Water Street. Delivery will be accepted by Porters then taken to correct floor *** Please call 1 hour before arrival.Customer Ref / PO: 6000282607Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643710&address=HMRC LIVERPOOL HMRC%20India%20Buildings%2031%20Water%20Street%20L2%20RD">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19722378401	500000766	Positiv Plus Medium No Neck No				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19722378601	500000766	Positiv Plus Medium No Neck No				



# Run Sheet

Daniel Hanson 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4276182	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 16:00	Contact Name	Jennifer Johnson	Alder Hey Children.....s NHS Foundation
Activity	REPAIR WITH PARTS	Contact Phone	01512933558	Eaton Road
Priority	ND FIX			Theatres-Consultants/staff ofce
Ref 1	11848124			1st Fl - Back of Theatres
Ref 2				LIVERPOOL
No. of Parts	4			L12 2AP

Instructions 1	Instructions 2
Intervention #: 3 SLA: 29/09/2025 17:00-----ASSET INFORMATION---ProductName: CX921de MFP High Volt DZ AT BA BE BG HRDeviceTagCustomer: 29260SerialNumber: 7559030023691ProductIdentifier: 32C0230Model: 7559-178----ACCOUNT INFORMATION---MPS CUSTOMERBREAK FIX - NEXT BUSINESS DAY FIX MONDAY - FRIDAY 09:00 - 17:00MAINTENANCE KIT-3 BUSINESS DAY FIX MONDAY-FRIDAY 09:00-17:00Spooler printer CX921de remarks X921de LRS installed Technical-service-check.html?toc=1.3.5.19.1----INSTRUCTIONS-----Technic	-----ACTIVITY DESCRIPTION---Issue : 284.13 Paper jam while scanningRecommended PNs: 41X1404Steps Performed : cleaned-checked for debris-rebootedPrinter Location :Alder Hey HospitalEaton RoadWest DerbyLiverpoolL12 2APPOC Contact information : 01512933558 Jennifer JohnsonSource <a href="https://content.v35151-diagnostic-printer-maintenance-and-troubleshooting-manuals/284.13-paper-gap-problem.html">https://content.v35151-diagnostic-printer-maintenance-and-troubleshooting-manuals/284.13-paper-gap-problem.html</a> spur. Barron 4255656 02/10: Rollers are very worn so suspect they are causing the feed problem. Unable to find part number. @TECH: Parts best-guess due to lack of useful info

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Daniel Hanson 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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In Items for Job # 4276182 page 1 of 1



# Run Sheet

Daniel Hanson 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Returned Items for Job # 4276182 page 1 of 1



# Run Sheet

Daniel Hanson 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4276226	Customer	Computacenter Limited		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 15:00	Contact Name	Hannah McDowell	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	0151 8029002	55 Derby Road,Huyton
Priority	ND 1500			55 Derby Road,Huyton
Ref 1	24562124			L36 9UQ
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Hannah McDowell Contact Number - 0151 8029002 HeritageHalifax Location - Liverpool 55 Derby Road L36 9UQ Device - PED MakeMoby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluetooth	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

19720746001	4444195	Moby 8500 Bluetooth Ped				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19720746201	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Daniel Hanson 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	7
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Job # 4269142	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	Christopher Underwood	SAINSBURY'S SUPERMARKETS LTD
Activity	REPAIR WITH PARTS	Contact Phone	01942 402020	WOOD AVENUE HALL
Priority	ND 1700			HAYDOCK
Ref 1	7528000370			MERSEYSIDE
Ref 2				WA11 9WB
No. of Parts	1			

Instructions 1	Instructions 2
08/Oct/2025 Model: HP Laserjet 4350	<p>DTSD team timeclock team &amp; NCR Helpdesk inc Depots 0345 603 2638 on option 5 option 3 option 1</p> <p>Model: HP Laserjet 4350 SN or full printer name: D039MF04HP4350 Location: PCC office next door to the transport office Printer IP address: 10.246.181.73</p> <p>Fault Description: Printer keeps switching off and jamming and has an flashing processing job but no print coming out</p> <p>Diagnostics: Tried to unplug cables tried to restart</p> <p>1) If there is a paper jam state exactly where the paper is jamming / stopping: On the beginning of the print once the paper is taken</p> <p>2) If there any errors showing on the display add details of the error:</p> <p>Depot Primary Contact Name and Number: Christopher Underwood /01942402020 Depot Secondary Contact Name and Number: June Walters /01942402020</p> <p>1st Engineer notes: Tested printer on arrival and was unable to duplicate error. Decided to change fuser and rollers as precaution. Ran more tests and printer rebooted mid print as per error described in notes. Spoke to Abingdon who advised to request a replacement formatter board or whole printer depending on availability.</p> <p>2nd Engineer notes: Unable to be do install as the duplex had a toner in the box I'll return this tomorrow and leave the other parts on the customer out shelf.</p>

Job Notes						
Part: CB519-67901, x1....						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197194357	CB519-67901					

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
197194359	CB519-67901				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Asif Alam 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4276111	Customer	Computacenter - Morrisons BAU			Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	LOUISE WARD		DISTRIBUTION CENTRE
Activity	TECH EXCHANGE	Contact Phone	078931801959		DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC
Priority	ND 1700				KING STREET NORTHWICH CW9 7WA
Ref 1	SCTASK0119749r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Install & LPC094902019W Exchange desktop	

#### Job Notes

(Empty box for notes)

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

#### Engineer Closure Notes

On Site Time	Off Site Time
Customer Print	
Customer Signature	



# Run Sheet

Asif Alam 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4276439	Customer	CXM			Job Address
SLA Window	29/10/2025 15:30 - 30/10/2025 17:00	<b>Contact Name</b>		RAYMOND LEES	WHITES CARS 38 ST ANNES AVENUE
Activity	TECH EXCHANGE	<b>Contact Phone</b>		00447884078392	MIDDLEWICH CW10 0AE
Priority	ND 1700				
Ref 1	5930419				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN70055/Tetra Desk 5000 x 1: Collect EN70036/iCT220-01T1958F SNO: 14247CT22533029H2-5152436-15272978: SWAP OUT/SWAP OUT	H2-5152436-15272978 12673572 CU 9 - 5 Mon Fri Reymond 00447884078392 addres as per dashboard 1 - 2 h before arrival. soft app issue axwojc3 multi vendor 9 - 5 Mon Fri Elavon TID: 15272978; Date Time Logged: 20251029151005; Terminal ID: 210092585302; Profile Number: 15272978   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=gcbdqvafrpsjhpso">Other Info</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19721796901	EN70055	Tetra Desk 5000 E2EE-(FR)				



Run Sheet  
Asif Alam 30/10/2025

<b>Date</b>	30/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Alam, Asif	<b>Jobs on Run</b>	7
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Job # 4276107	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	29/10/2025 10:25 - 30/10/2025 20:00	Contact Name	WILMSLOW NLC2774 NT STATION	Northern Rail - STAR Wilmslow Railway Station, Station Road, Wilmslow, Cheshire, W Mancs
Activity	TECH EXCHANGE	Contact Phone	0161 822 2241	Cheshire Wilmslow SK9 1BU
Priority	ND 1900			
Ref 1	C5323572			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 30/10/2025 20:00 SLA: ND 30/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5323572   Problem   Web Service   qws_uk   Wed 29 Oct 2025 10:25:04   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000N2774TA23 contract.pkey=23200 call.poms=1 call.zip=SK9 1BU call.address=Wilmslow Railway Station Station Road Wilmslow Cheshire W Mancs call.customerid=INC18408430 call.problem=NLC2774 WILMSLOW NLC 2774 Site WILMSLOW Window Serial Number 39462 Fault Co call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=10/29/2025 11:24:26 AM ...

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19720064501	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	33991			

## Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19720064701	_NRNEWND4020	MFR:MAGNETIC TICKET DT 203DPI	33991			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Asif Alam 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4276362	Customer	Computacenter John Lewis			Job Address
SLA Window	29/10/2025 14:39 - 30/10/2025 22:00	<b>Contact Name</b>		DAVE PARKER	JOHN LEWIS PLC JOHN LEWIS WILMSLOW ROAD CHEADLE SK8 3BZ
Activity	TECH EXCHANGE	<b>Contact Phone</b>		1614914914	
Priority	ND 1700				
Ref 1	24562573				
Ref 2	PO Monthly				
No. of Parts	1				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	Asset: Ingenico iPP350 Generic Serial No: GENERIC-0018 Category: Hardware SubCategory: Component Catering Register IssueCH-H-S0293A - Card Reader (PED) (Ingenico IPP350)  Till Host Name: CH-H-S0293A Till Number / User ID: 293 Device Type (PED etc): Card Reader (PED) Make/Model: Ingenico iPP350 Generic Serial Number (S/N): 12117PP71013751 Exact Till Location (Floor Dept/Section Detail): 041 - Cheadle Place to Eat Contact Number: 1614914914 Fault: Tried to reboot but nothing - the screen is blue

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19721519001	4856877	JLP: INGENICO IPP350:P2PE PED	12004PP70811424			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Asif Alam 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4276066	Customer	Computacenter Horizon Project		Job Address
SLA Window	29/10/2025 09:30 - 30/10/2025 18:00	Contact Name	MERCEDES HIORNS	37 PARKEND ROAD 37 PARKEND ROAD MANCHESTER M23 2QP
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	2845885_Mouse_M23 2QP_3010			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
DELIVERY ONLY	DELIVERY ONLY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19719650001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Asif Alam 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4276199	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	STEPHEN MYERS	FALCON HOUSE FALCON HOUSE OUSE STREET Salford M50 1YX
Activity	NON TECH EXCHANGE	Contact Phone	01613515038	
Priority	ND 1700			
Ref 1	5323452			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Part no: _NWHUBFPANINI  Delivery Instructions: This call is for Cash Centre - Gate House swap. The Engineer will not be allowed onsite; he will have to meet at gates. There is a buzzer by the entrance to communicate with the security.	Engineer to deliver/collect at Cash Centre Security Gate House. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19720731101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19720731301						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Asif Alam 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4275355	Customer	Computacenter Horizon Project		Job Address
SLA Window	28/10/2025 13:26 - 30/10/2025 17:00	Contact Name	ANNIE YANG YANG	ANNIE YANG YANG 79 CLOWES STREET MANCHESTER M12 5FY
Activity	TECH EXCHANGE	Contact Phone	7869571811	
Priority	ND 1700			
Ref 1	Annie Yang Yang_CLF553			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User Full Exchange 9:00 - 17:00 Hand over new device ALONG WITH PERIPHERALS AND POWER Record serial numberes IN AND OUT any issues call 07591984016 (Rachel)	Hand over new device peripherals and power and collect 79LD403 and cables

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19715880701						



# Run Sheet

Ryan Owen 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4276565	Customer	Computacenter - Waitrose		Job Address
SLA Window	29/10/2025 18:08 - 30/10/2025 22:00	Contact Name	THE MANAGER	WAITROSE WAITROSE LTD 22 LONDON ROAD NORTHWICH CW9 5HD
Activity	TECH EXCHANGE	Contact Phone	0000	
Priority	ND 1700			
Ref 1	24562028			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
PLEASE SWAP CABLE	Asset: Wincor Nixdorf BA91W Customer Display Generic Serial No: GENERIC-0218  Category: Hardware SubCategory: Damaged  759TP111 - Cahier displayBA93 cable broken - 759 Northwich  Web logging  Make/Model: Wincor Nixdorf BA91W Customer Display Generic  Till Number: 759TP111  Fault/Attempted Triage: hdmi to dvi adaptor needed for customer display

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19722536901	4856872	WAIT:RS CABLE HDMI TO DVI MM 5				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19722537101	4856872	WAIT:RS CABLE HDMI TO DVI MM 5			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Ryan Owen 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4276113	Customer	Fujitsu - Star – TFW - TC		Job Address	
SLA Window	29/10/2025 10:40 - 30/10/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester) City Road, Cheshire Cheshire Chester CH1 3NS	
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780		
Priority	ND 1900				
Ref 1	C5323574				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 30/10/2025 20:00 SLA: ND 30/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= FUJFTP-638WSL110 x 1	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Swap Fujitsu thermal printer &amp; pair with phone following Engineers documentation.- Device ID xx RSP ID xxxx TFS REFxxxxxxxxx ** NO PARTS TO BE SENT DIRECT TO SITE ** Test: in use URL: Call history::</p> <pre>##### Call 5323574   Problem   Web Service   qws_uk   Wed 29 Oct 2025 10:39:43   A+C+P</pre> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000H8563TRT3  contract.pkey=23200  call.poms=1  call.zip=CH1 3NS  call.address=City Road  Cheshire  call.city=Chester  call.customerid=INC18388647  call.problem=NLC3701  Chester  11  Stolen Printer  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TFWFPR  call.priority=2-Medium  call.datereported=10/29/2025 11:39:11 AM</p> <pre>##### Call 5323574   Problem   Web Service   qws_uk   Wed 29 Oct 2025 10:39:43   A+C+P...</pre>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19720154501	FUJFTP-638WSL	1PDR:THERMAL W/CHARGER				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19720154701	FUJFTP-638WSL	1PDR: THERMAL W/CHARGER				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4276369	Customer	Vista Retail Support Limited		Job Address
SLA Window	29/10/2025 14:55 - 30/10/2025 17:00	Contact Name		H SAMUEL 1-3 EASTGATE STREET CHESTER CH1 1LG
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3453036			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3453036 - Description - Till 1 receipt printer misaligning booklets	Replace SIG-PTR-A760-CRM Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19721588001	SIG-PTR-A760-CRM	760 RECEIPT PRINTER CREAM				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19721588201						

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# Run Sheet

Ryan Owen 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4275937	Customer	Computacenter Limited		Job Address
SLA Window	29/10/2025 08:00 - 30/10/2025 17:00	Contact Name	Max Birtwistle	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	
Priority	Priority MC			
Ref 1	WOT000491838			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196948326	000000000004825	5BWP:LBG:DLM HP 830 G10 i5 16GB	5CG3451HCH			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4276249	Customer	Computacenter Limited		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	Max Birtwistle	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	
Priority	ND 1700			
Ref 1	WOT000498991			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197154010	000000000004825288P	LBG:DLM HP EB840 G11 14	5CG5020V5B			

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197154012		5CG5190S05 - Hewlett Packard Inc. :B&S:LB	5CG5190S05	EB840	G11 14	

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Ryan Owen 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4276163	Customer	Computacenter Limited		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	Max Birtwistle	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	
Priority	ND 1700			
Ref 1	WOT000499482			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197167887	000000000004841952W:LBG:DLM HP 830 G10 i7/32		5CG330501M			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4276494	Customer	Computacenter Limited		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	Devon Barnwell	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	NON TECH EXCHANGE	Contact Phone	07979271509	
Priority	ND 1700			
Ref 1	WOT000499875			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197168080	000000000004825	5BWP:LBG:DLM HP 830 G10 i5 16GB	5CG3350K4Z			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Ryan Owen 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4276528	Customer	Computacenter Limited		Job Address
SLA Window	30/10/2025 09:00 - 30/10/2025 17:00	Contact Name	Lincoln Jones	Chester Cawley House
Activity	COLLECTION	Contact Phone	07876002126	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000502015			
Ref 2				
No. of Parts	1			

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197221435	0000000000048727B5	:GB-DLM Box Laptop V3				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197221438		Microsoft Surface Laptop 3 N/A i7	013846604457			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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<b>Job #</b> 4276535	<b>Customer</b>	Computacenter Limited		<b>Job Address</b>
<b>SLA Window</b>	30/10/2025 09:00 - 30/10/2025 17:00	<b>Contact Name</b>	Sarah Louise Thomas	Chester Cawley House
<b>Activity</b>	COLLECTION	<b>Contact Phone</b>	07580026586	Chester Cawley House
<b>Priority</b>	ND 1700			Chester Business Park, Herons Way
<b>Ref 1</b>	WOT000502005			CHESTER
<b>Ref 2</b>				England
<b>No. of Parts</b>	1			CH4 9FB

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197222792	000000000004872	ZBG:GB-DLM Box Laptop V3				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197222794		Microsoft Surface Laptop Studio	0F01G14221900C			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4276548	Customer	Computacenter - Kingfisher			Job Address
SLA Window	29/10/2025 17:20 - 30/10/2025 17:00	Contact Name	DAVID KING		SCREWFIX SCREWFIX UNIT 10 OLD HALL ROAD WIRRAL CH62 3NX
Activity	TECH EXCHANGE	Contact Phone	01513349472		
Priority	ND 1700				
Ref 1	24563027				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	<p>Category: I have a PC/Laptop/MAC query</p> <p>Sub Category: PC</p> <p>Symptom: My issue isn't listed here</p> <p>Availability: 7 am to 8 pm Mon-Fri</p> <p>What error message do you see?: user profile service failed to sing in. user profile cannot be loaded</p> <p>Description: HOST NAME: kfb6s7c63</p> <p>IP ADDRESS OF PC: 10.68.172.59</p> <p>PED Model: PEDVX820 DUET / PEDV200cs: na</p> <p>OPERATING SYSTEM: win10 failed to update to win11</p> <p>MANAGER OR TILL: Laptop</p> <p>TILL NO: Laptop</p> <p>LOCATION OF DEVICE: SFDUB3 - Bromborough Trade Counter manager's office</p> <p>FAULT DESCRIPTION: laptop was connected to store wi-fi...</p>

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



**Run Sheet**  
Berlindo D`Assuncao 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	4
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Job # 4276098	Customer	INTERCITY / SALVATION ARMY		Job Address
SLA Window	29/10/2025 10:06 - 30/10/2025 10:00	Contact Name		THE SALVATION ARMY THE SALVATION ARMY 80 OLD STREET ASHTON-UNDER-LYNE OL6 7JR
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	Ashton Under Lune 701			
Ref 2	IMS13949			
No. of Parts	0			

Instructions 1	Instructions 2
attend at 09:30 and join meeting at 10am	<p>join form link : <a href="https://satcol.jotform.com/team/it/shop-upgrade-completion-form">https://satcol.jotform.com/team/it/shop-upgrade-completion-form</a></p> <p>engineer needs to be on site for 09:30 to swap equipment before joining a Teams bridge call for 10am to complete the call. Updated script and call details will be sent by James Stirk to attending engineer ENGINEER MUST RETURN INTERCITY SPARES KIT TO CAMBRIDGE ONLY ON THE REPLEN LABEL PROVIDED.</p> <p>Important note - all legacy comms kit must stop on site after new equipment has been installed.</p> <p>Only spares package containing any cables/adaptors or extension lead not used has to be returned on the replen label provided to Cambridge only.</p> <p>Teams Dial In Number Team Passcode 2045669685 721683507#</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Berlindo D`Assuncao 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4276432	Customer	Computacenter - Kingfisher			Job Address
SLA Window	29/10/2025 15:28 - 30/10/2025 20:00	<b>Contact Name</b>		JACK DYSON	SCREWFIX
Activity	TECH EXCHANGE	<b>Contact Phone</b>		+441616532248	SCREWFIX UNIT 1
Priority	ND 1700				MIDDLETON TRADE PARK
Ref 1	24562841				MANCHESTER
Ref 2					M24 1QZ
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 20  IP ADDRESS: 10.66.80.144  PTID: 32532804  PED MODEL: VX820  SERIAL NUMBER: 324-662-028  CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998  CONFIG RE-DOWNLOADED: V03.52.01.99998  SOFTWARE RE-DOWNLOADED: no  LOCATION OF THE DEVICE ON SITE: till 20  PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): yes the cable that runs from the pdq (curly cable)  FAULT DESCRIPTION: The machine is visibly damaged on till 20 open wires are visible  CONTACT NAME/CONTACT NUMBER: Jack Dyson +441616532248

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Date	30/10/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	4
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Job # 4276173	Customer	Vista Retail Support Limited		Job Address
SLA Window	29/10/2025 09:00 - 30/10/2025 17:00	Contact Name	.	MCDONALDS - NCR 447 BOLTON ROAD PENDLEBURY LANCASHIRE PENDLEBURY M27 8BB
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3452404			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3452404/3452405: KVS1 & 2 printer replacement - damaged Backdoor Swap	***BACK DOOR SWAP ONLY**** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19720519101	MCD-PTR-LAB3-	MCD-PTR-LAB3-KIT				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19720519301						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Date	30/10/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	4
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Job # 4276174	Customer	Vista Retail Support Limited		Job Address
SLA Window	29/10/2025 09:00 - 30/10/2025 17:00	Contact Name	.	MCDONALDS - NCR 447 BOLTON ROAD PENDLEBURY LANCASHIRE PENDLEBURY M27 8BB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3452405			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3452404/3452405: KVS1 & 2 printer replacement - damaged Backdoor Swap	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19720524701	MCD-PTR-LAB3-	MCD-PTR-LAB3-KIT				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19720524901						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Gideon Ajulo 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4276000	Customer	POSTURITE LIMITED		Job Address
SLA Window	29/10/2025 07:48 - 30/10/2025 17:00	Contact Name	CRAIG DIXON	CRAIG DIXON 5 LAUNDRY ROAD BLACKPOOL FY4 5JH
Activity	CHAIR SP INSTALL	Contact Phone	7880317683	
Priority	ND 1700			
Ref 1	DEL1640940			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:2838 PO330006Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1640940&address=5%20Laundry%20Road BLACKPOOL FY4%205JH >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19718556901	9787602BLA	Positiv Plus High Back With Ne				
19718556902	100138872	Rectangular Chair Mat - Carpet				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Gideon Ajulo 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4276431	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	29/10/2025 15:27 - 30/10/2025 17:00	Contact Name	ANDREW CULSHAW	52 JOHNSVILLE AVENUE 52 JOHNSVILLE AVENUE BLACKPOOL FY4 3LN
Activity	COLLECTION	Contact Phone	078178 61401	
Priority	ND 1700			
Ref 1	45054			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Gideon Ajulo 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4276545	Customer	Fujitsu Services Limited - Telefonica ME			Job Address
SLA Window	29/10/2025 17:19 - 30/10/2025 17:30	Contact Name	Tori		O2 BLACKPOOL 0022 HOUNDSHILL SHOPPING CENTRE BLACKPOOL FY1 4HU
Activity	TECH EXCHANGE	Contact Phone	+441253621717		
Priority	ND 1900				
Ref 1	C5323623				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 30/10/2025 17:30 SLA: ND 30/10/2025 17:30 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1	Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history::: ##### Call 5323623   Problem   Web Service   qws_uk   Wed 29 Oct 2025 17:19:08   A+C+P  agent.loginname=qws_uk equipment.assettag=TELGB000000T0022TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007403403 call.problem=0022 - 04 - Base Unit - Replacement (Faulty) call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=10/29/2025 5:19:05 PM  ##### Call 5323623   Problem   Web Service   qws_uk   Wed 29 Oct 2025 17:19:08   A+C+P  SITE OPENING TIMES [ Blackpool ] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19722385601	_O2HEP3DS22AV	P/C/R2BNGAGE FLEX PRO:V1 2023				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Gideon Ajulo 30/10/2025

<b>Date</b>	30/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Ajulo, Gideon	<b>Jobs on Run</b>	6
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<b>Job #</b> 4276284	<b>Customer</b>	Fujitsu Services Limited - Star Trains - ME		<b>Job Address</b>
<b>SLA Window</b>	29/10/2025 13:08 - 30/10/2025 20:00	<b>Contact Name</b>	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	0161 822 2105	
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5323596			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>ND 30/10/2025 20:00  SLA: ND 30/10/2025 20:00 PART2=  PART3=  PART4=  ALT1=GNC32GB-MICRO-SDHC  ALT2=  ALT3=  ALT4= TEXT=  GNC32GB-MICRO-SDHC x 1</p>	<p>Problem: [ME] 32GB SD card Root Cause: Unknown Action: Swap SD card following Engineers documentation. Contact STAR support before any action If not required return unused Test: With STAR SUPPORT URL:  Call history::  ##### Call 5323596   Problem   Web Service   qws_uk   Wed 29 Oct 2025 13:08:05   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000H8486TA23  contract.pkey=23200  call.poms=1  call.zip=FY1 2AB  call.address=Talbot Road  Blackpool  call.customerid=INC18406838  call.problem=NLC1828  Blackpool North  Zebra / TC56  Unable to load STAR App  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/NRMTSDCARD  call.priority=2-Medium  call.datereported=10/29/2025 2:07:24 PM</p> <p>##### Call 5323596   Problem   Web Service   qws_uk   Wed 29 Oct 2025 13:08:05   A+C+P  ...</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19721030701	GNC32GB-MICROSD	16GB MICRO SDHC W/ADAPTER				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19721030901	GNC32GB-MICROSDHC	32GB MICRO SDHC W/ADAPTER				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



**Run Sheet**  
Gideon Ajulo 30/10/2025

<b>Date</b>	30/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Ajulo, Gideon	<b>Jobs on Run</b>	6
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Job # 4276546	Customer	POSTURITE LIMITED		Job Address
SLA Window	29/10/2025 17:19 - 30/10/2025 17:00	Contact Name	ELAINE FATHERS BY LYDIA ASPDEN	ELAINE FATHERS BY LYDIA ASPDEN
Activity	CHAIR INSTALL	Contact Phone	07875582423	9 SALOP AVENUE BISPHAM BLACKPOOL FY2 9NB
Priority	ND 1700			
Ref 1	DEL1643757			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: SOME STEPS LEADING TO FRONT DOOR *** Please call 1 hour before arrival. Customer Ref / PO: 28135 200019744 Items on order: 9790026 - FOOTREST - Fellowes Sta</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643757&amp;address=9%20Salop%20Avenue">https://rico.jotform.com/222823708509055?refNumber=DEL1643757&amp;address=9%20Salop%20Avenue</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19722384601	100137363	Axent Mesh Back Chair With Arm				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19722384801	100137363	Axent Mesh Back Chair With Arm				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Gideon Ajulo 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4276097	Customer	POSTURITE LIMITED			Job Address
SLA Window	29/10/2025 10:05 - 30/10/2025 17:00	<b>Contact Name</b>		PETER COWIE	PETER COWIE 2 FOXES TERRACE GARSTANG ROAD PRESTON PR3 0TH
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07354937138	
Priority	ND 1700				
Ref 1	DEL1643386				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 195000029622Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643386&address=2%20Foxes%20Terrace PRESTON Garstang%20Road PR3%200TH >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19719926201	9900006	Homeworker Plus Chair - With A				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## David Hargreaves 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4276454	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	30/10/2025 08:00 - 30/10/2025 12:00	<b>Contact Name</b>		BIRKDALE NLC2352 MER STATION	MERSEYRAIL Liverpool Road Birkdale
Activity	MANPOWER	<b>Contact Phone</b>		0151 955 2421	MERSEYSIDE Southport PR8 4AR
Priority	4HR				
Ref 1	C5323613				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
4HR 30/10/2025 12:00 SLA: 4HR 30/10/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=  *** UsbSerialDisconnected showing in the logs please arrange for the engineer to reattend as they should not leave without confirming all is working first engineer to contact STAR support to aid in fixing the issue ***	Problem: [ME] Engineer Only - Desktop Root Cause: Unknown Action: Engineer Only - Desktop Test: Working URL: Call history: ##### Call 5323613   Problem   Web Service   qws_uk   Wed 29 Oct 2025 15:49:06   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000M4060TAA3 contract.pkey=23200 call.poms=1 call.zip=PR8 4AR call.address=Liverpool Road Birkdale call.city=Southport call.customerid=INC18402239 call.problem=NLC2352 Birkdale Window 30 desktop ped - cradle is inside the lockbox. Ped cr call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENGDesk call.priority=2-Medium call.datereported=10/29/2025 4:48:17 PM  ##### Call 5323613   Problem   Web Service   qws_uk   Wed 29 Oct 2025 15:49:06   A+C+P  *** Ticket Reopened...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4276175	Customer	Vista Retail Support Limited		Job Address
SLA Window	29/10/2025 09:00 - 30/10/2025 17:00	Contact Name	.	MCDONALDS - NCR 280-282 STANLEY ROAD BOOTLE LANCASHIRE BOOTLE L20 3ER
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3452616			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3452616 - KVS03 - Sticky Printer not printing Backdoor swap.	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19720518001	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



# Run Sheet

David Hargreaves 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4276122	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	29/10/2025 10:43 - 30/10/2025 17:00	Contact Name	EDWARD.REARDON@HSBC.COM		COMPUTACENTER HSBC 25 CASBAH CLOSE WEST DERBY LIVERPOOL L12 1NP
Activity	DELIVERY	Contact Phone	0114 2520019		
Priority	ND 1700				
Ref 1	RITM37838477				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Developer Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19720170001						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## David Hargreaves 30/10/2025

Date	30/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	4
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Job # 4276426	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	29/10/2025 15:23 - 30/10/2025 17:00	Contact Name	SHAUN MORRIS		228 THOMAS DRIVE 228 THOMAS DRIVE LIVERPOOL L14 3LF
Activity	COLLECTION	Contact Phone	07845 029368		
Priority	ND 1700				
Ref 1	45035				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 3 x items with 1 x totes	<p>***PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME **ALL RETURN LABELS / SEALS USED MUST BE RECORDED** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****"</p>

Job Notes

In Items

Returned Items

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19721796901	5930419	4276439	TECH EXCHANGE	WHITES CARS, 38 ST ANNES AVENUE, MIDDLEWICH, CW10 0AE	Asif Alam	29/10/2025 15:30 30/10/2025 17:00	30/10/2025	
Computacenter - Morrisons BAU	(No Items)	SCTASK011974 9r	4276111	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, VM MORRISON SUPERMARKETS PLC, KING STREET, NORTHWICH, CW9 7WA	Asif Alam	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter Horizon Project	19715880701	Annie Yang Yang_CLF553	4275355	TECH EXCHANGE	ANNIE YANG YANG, 79 CLOWES STREET, MANCHESTER, M12 5FY	Asif Alam	28/10/2025 13:26 30/10/2025 17:00	30/10/2025	
Computacenter Horizon Project	19719650001	2845885_Mous e_M23 2QP_3010	4276066	DELIVERY	37 PARKEND ROAD, 37 PARKEND ROAD, MANCHESTER, M23 2QP	Asif Alam	29/10/2025 09:30 30/10/2025 18:00	30/10/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19720731101	5323452	4276199	NON TECH EXCHANGE	FALCON HOUSE, FALCON HOUSE, OUSE STREET, SALFORD, M50 1YX	Asif Alam	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter John Lewis	19721519001	24562573	4276362	TECH EXCHANGE	JOHN LEWIS PLC, JOHN LEWIS, WILMSLOW ROAD, CHEADLE, SK8 3BZ	Asif Alam	29/10/2025 14:39 30/10/2025 22:00	30/10/2025	
Fujitsu Services Limited - Star Trains - ME	19720064501	C5323572	4276107	TECH EXCHANGE	Northern Rail - STAR, Wilmslow Railway Station, Station Road, Wilmslow, Cheshire, W Mancs, Cheshire, Wilmslow, SK9 1BU	Asif Alam	29/10/2025 10:25 30/10/2025 20:00	30/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24562841	4276432	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 1, MIDDLETON TRADE PARK, MANCHESTER, M24 1QZ	Berlindo D'Assuncao	29/10/2025 15:28 30/10/2025 20:00	30/10/2025	
Vista Retail Support Limited	19720519101	3452404	4276173	NON TECH EXCHANGE	MCDONALDS - NCR, 447 BOLTON ROAD, PENDLEBURY, LANCASHIRE, PENDLEBURY, M27 8BB	Berlindo D'Assuncao	29/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Vista Retail Support Limited	19720524701	3452405	4276174	TECH EXCHANGE	MCDONALDS - NCR, 447 BOLTON ROAD, PENDLEBURY, LANCASHIRE, PENDLEBURY, M27 8BB	Berlindo D'Assuncao	29/10/2025 09:00 30/10/2025 17:00	30/10/2025	
INTERCITY / SALVATION ARMY	(No Items)	Ashton Under Lune 701	4276098	PROJECT	THE SALVATION ARMY, THE SALVATION ARMY, 80 OLD STREET, ASHTON-UNDER-LYNE, OL6 7JR	Berlindo D'Assuncao	29/10/2025 10:06 30/10/2025 10:00	30/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19722132101	RITM38117534	4276471	COLLECTION	COMPUTACENTER HSBC, 82 MELBOURNE STREET CHADDERTON, MELBOURNE STREET, CHADDERTON, OLDHAM, OL9 9EN	Claire Booth	29/10/2025 16:18 30/10/2025 17:00	30/10/2025	
Computacenter - Astra Zeneca	196968478	WOT000492726	4276082	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter - Astra Zeneca	197181060	WOT000500203	4276088	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter - Astra Zeneca	197181037	WOT000500202	4276087	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000499190	4275306	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000483642	4271749	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	30/10/2025 08:00 30/10/2025 16:00	30/10/2025	
Computacenter - Astra Zeneca	197060841	WOT000494952	4276084	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR - Sains Print ***DO NOT INVOICE***	197194357	7528000370	4269142	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	Daniel Hanson	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	197205102	11848124	4276182	REPAIR WITH PARTS	Alder Hey Children.....s NHS Foundation, Eaton Road, Theatres-Consultants/staff ofce, 1st Fl - Back of Theatres, LIVERPOOL, L12 2AP	Daniel Hanson	30/10/2025 09:00 30/10/2025 16:00	30/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	197205106	11848124	4276182	REPAIR WITH PARTS	Alder Hey Children.....s NHS Foundation, Eaton Road, Theatres-Consultants/staff ofce, 1st Fl - Back of Theatres, LIVERPOOL, L12 2AP	Daniel Hanson	30/10/2025 09:00 30/10/2025 16:00	30/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	197205110	11848124	4276182	REPAIR WITH PARTS	Alder Hey Children.....s NHS Foundation, Eaton Road, Theatres-Consultants/staff ofce, 1st Fl - Back of Theatres, LIVERPOOL, L12 2AP	Daniel Hanson	30/10/2025 09:00 30/10/2025 16:00	30/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	197205114	11848124	4276182	REPAIR WITH PARTS	Alder Hey Children.....s NHS Foundation, Eaton Road, Theatres-Consultants/staff ofce, 1st Fl - Back of Theatres, LIVERPOOL, L12 2AP	Daniel Hanson	30/10/2025 09:00 30/10/2025 16:00	30/10/2025	
Computacenter Horizon Project	19689134301	10289844_CLF 564_Diane McGlinjc	4270068	TECH EXCHANGE_R	DIANE MCGLINJCHEY, 23 ALLERTON ROAD, LIVERPOOL, L18 2DA	Daniel Hanson	21/10/2025 14:18 30/10/2025 18:00	30/10/2025	
POSTURITE LIMITED	19722378401	DEL1643710	4276543	CHAIR INSTALL	TONY McDERMOTT, HMRC, HMRC INDIA BUILDINGS, 31 WATER STREET, LIVERPOOL, L2 0RD	Daniel Hanson	29/10/2025 17:17 30/10/2025 17:00	30/10/2025	
Computacenter - Astra Zeneca	196965852	WOT000487722	4276081	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000498471	4274959	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter Limited	19720746001	24562124	4276226	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 55 Derby Road,Huyton , 55 Derby Road,Huyton , L36 9UQ	Daniel Hanson	30/10/2025 09:00 30/10/2025 15:00	30/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19720170001	RITM37838477	4276122	DELIVERY	COMPUTACENTER HSBC, 25 CASBAH CLOSE, WEST DERBY, LIVERPOOL, L12 1NP	David Hargreaves	29/10/2025 10:43 30/10/2025 17:00	30/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	45035	4276426	COLLECTION	228 THOMAS DRIVE, 228 THOMAS DRIVE, LIVERPOOL, L14 3LF	David Hargreaves	29/10/2025 15:23 30/10/2025 17:00	30/10/2025	
Vista Retail Support Limited	19720518001	3452616	4276175	NON TECH EXCHANGE	MCDONALDS - NCR, 280-282 STANLEY ROAD, BOOTLE, LANCASHIRE, BOOTLE, L20 3ER	David Hargreaves	29/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5323613	4276454	MANPOWER	MERSEYRAIL, Liverpool Road Birkdale, MERSEYSIDE, Southport, PR8 4AR	David Hargreaves	30/10/2025 08:00 30/10/2025 12:00	30/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19721030701	C5323596	4276284	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Gideon Ajulo	29/10/2025 13:08 30/10/2025 20:00	30/10/2025	
Fujitsu Services Limited - Telefonica ME	19722385601	C5323623	4276545	TECH EXCHANGE	O2 BLACKPOOL 0022, HOUNDSHILL SHOPPING CENTRE, BLACKPOOL, FY1 4HU	Gideon Ajulo	29/10/2025 17:19 30/10/2025 17:30	30/10/2025	
POSTURITE LIMITED	19722384601	DEL1643757	4276546	CHAIR INSTALL	ELAINE FATHERS BY LYDIA ASPDEN, 9 SALOP AVENUE, BISPHAM, BLACKPOOL, FY2 9NB	Gideon Ajulo	29/10/2025 17:19 30/10/2025 17:00	30/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	45054	4276431	COLLECTION	52 JOHNSVILLE AVENUE, 52 JOHNSVILLE AVENUE, BLACKPOOL, FY4 3LN	Gideon Ajulo	29/10/2025 15:27 30/10/2025 17:00	30/10/2025	
POSTURITE LIMITED	19718556901	DEL1640940	4276000	CHAIR SP INSTALL	CRAIG DIXON, 5 LAUNDRY ROAD, BLACKPOOL, FY4 5JH	Gideon Ajulo	29/10/2025 07:48 30/10/2025 17:00	30/10/2025	
POSTURITE LIMITED	19718556902	DEL1640940	4276000	CHAIR SP INSTALL	CRAIG DIXON, 5 LAUNDRY ROAD, BLACKPOOL, FY4 5JH	Gideon Ajulo	29/10/2025 07:48 30/10/2025 17:00	30/10/2025	
POSTURITE LIMITED	19719926201	DEL1643386	4276097	CHAIR INSTALL	PETER COWIE, 2 FOXES TERRACE, GARSTANG ROAD, PRESTON, PR3 0TH	Gideon Ajulo	29/10/2025 10:05 30/10/2025 17:00	30/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	19720708601	C5323587	4276193	TECH EXCHANGE	VODAFONE (MANCHESTER, MARKET ST EXPERIENCE STORE), Manchester Experience Store, 25 Market Street , Greater Manchester , England, LANCASHIRE, Manchester, M1 1WR	John Paul Barron	29/10/2025 12:02 30/10/2025 20:00	30/10/2025	
Computacenter Limited	197221696	WOT000502017	4276530	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	John Paul Barron	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter Limited - HSBC	19720167901	INC50278495	4276129	TECH EXCHANGE	COMPUTACENTER HSBC, 2ND FLOOR, LANDMARK, ST PETER'S SQUARE, MANCHESTER, M1 4BP	John Paul Barron	29/10/2025 10:43 30/10/2025 14:00	30/10/2025	
Computacenter Horizon Project	19675114901	Thomas Schofield	4266734	COLLECTION	THOMAS SCHOFIELD, LANDMARK ST PETER.....S SQUARE, 1 OXFORD STREET., MANCHESTER, M1 4PB	John Paul Barron	16/10/2025 10:00 30/10/2025 18:00	30/10/2025	
CXM	(No Items)	5929214	4275276	INSTALL	MOCOCO MOLD LIMITED, UNIT 19 BARBIROLI MALL ARNDALE CENTRE, MARKET STREET, MANCHESTER, M4 3AQ	John Paul Barron	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
CXM	(No Items)	5929213	4275279	INSTALL	MOCOCO MOLD LIMITED, UNIT 19 BARBIROLI MALL ARNDALE CENTRE, MARKET STREET, MANCHESTER, M4 3AQ	John Paul Barron	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
CXM	(No Items)	5929212	4275280	INSTALL	MOCOCO MOLD LIMITED, UNIT 19 BARBIROLI MALL ARNDALE CENTRE, MARKET STREET, MANCHESTER, M4 3AQ	John Paul Barron	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
CXM	(No Items)	5929211	4275281	INSTALL	MOCOCO MOLD LIMITED, UNIT 19 BARBIROLI MALL ARNDALE CENTRE, MARKET STREET, MANCHESTER, M4 3AQ	John Paul Barron	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
PayPoint Network Ltd_Collections	(No Items)	31269176	4276419	COLLECTION	NISA, UNIT 2, MM2 BUILDING, REDHILL STREET, MANCHESTER, M4 5AG	John Paul Barron	29/10/2025 15:19 30/10/2025 17:00	30/10/2025	
POSTURITE LIMITED	19719181701	DEL1643206	4276014	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, FLAT 32, 2A NAVAL STREET, MANCHESTER, M4 6BA	John Paul Barron	29/10/2025 08:38 30/10/2025 17:00	30/10/2025	
POSTURITE LIMITED	19719181702	DEL1643206	4276014	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, FLAT 32, 2A NAVAL STREET, MANCHESTER, M4 6BA	John Paul Barron	29/10/2025 08:38 30/10/2025 17:00	30/10/2025	
POSTURITE LIMITED	19719181703	DEL1643206	4276014	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, FLAT 32, 2A NAVAL STREET, MANCHESTER, M4 6BA	John Paul Barron	29/10/2025 08:38 30/10/2025 17:00	30/10/2025	
POSTURITE LIMITED	19719181704	DEL1643206	4276014	CHAIR SP INSTALL	AG SERVICE COMPANY LIMITED, FLAT 32, 2A NAVAL STREET, MANCHESTER, M4 6BA	John Paul Barron	29/10/2025 08:38 30/10/2025 17:00	30/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Symec Travis Perkins	19719468201	00506182	4276028	TECH EXCHANGE	PHOENIX MILL, PHOENIX MILL, KING STREET 1, BLACKBURN, BB2 2DT	Mark Hosie	29/10/2025 09:04 30/10/2025 17:00	30/10/2025	
Computacenter - Kingfisher	(No Items)	24562341	4276323	TECH EXCHANGE	B & Q PLC, B & Q PLC, ROUND HILL WAY, BOLTON, BL1 2SL	Mark Hosie	29/10/2025 13:56 30/10/2025 17:00	30/10/2025	
Computacenter Horizon Project	19703856601	Gordon Davies_CLF553_3010	4272292	TECH EXCHANGE	GORDON DAVIES, 36 RUTTLAND GROVE, BOLTON, BL1 4JD	Mark Hosie	23/10/2025 18:02 30/10/2025 18:00	30/10/2025	
Computacenter - Kingfisher	(No Items)	24562403	4276368	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 1, SOUTH RINGS BUSINESS PARK, PRESTON, PR5 6BZ	Mark Hosie	29/10/2025 14:54 30/10/2025 17:00	30/10/2025	
TCS VIRGIN MEDIA 02	19719730601	INC000007061562	4276074	TECH EXCHANGE	O2, O2, UNIT 2, SPINNING GATE, LEIGH, WN7 4PG	Mark Hosie	29/10/2025 09:40 30/10/2025 17:00	30/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19709570401	DEL1640512	4273899	CHAIR INSTALL	BAE SAMLESBURY, SAMLESBURY AERODROME, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Nadeem Saleem	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
POSTURITE LIMITED	19721981101	DEL1642859	4276455	CHAIR INSTALL	MITIE, 402, C-O BAE SYSTEMS, SAMLESBURY, SAMLESBURY, BB2 7LF	Nadeem Saleem	29/10/2025 15:54 30/10/2025 17:00	30/10/2025	
POSTURITE LIMITED	19669818101	DEL1632153	4276463	CHAIR INSTALL	RURAL PAYMENTS AGENCY, RURAL PAYMENTS AGENCY, WORKINGTON, CA14 2DD	Nadeem Saleem	30/10/2025 08:00 30/10/2025 12:00	30/10/2025	
POSTURITE LIMITED	19721240001	DEL1643705	4276317	CHAIR INSTALL	VICTORIA JENKINS, 3 NEWDOWN ROAD, LIVERPOOL, L11 0DE	Nadeem Saleem	29/10/2025 13:45 30/10/2025 17:00	30/10/2025	
POSTURITE LIMITED	19722380201	DEL1643730	4276542	CHAIR INSTALL	JOHN GREENE, 15 OLDFIELD ROAD, LIVERPOOL, L19 9BU	Nadeem Saleem	29/10/2025 17:17 30/10/2025 17:00	30/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19721588001	3453036	4276369	TECH EXCHANGE	H SAMUEL, 1-3 EASTGATE STREET, CHESTER, CH1 1LG	Ryan Owen	29/10/2025 14:55 30/10/2025 17:00	30/10/2025	
Fujitsu - Star – TFW - TC	19720154501	C5323574	4276113	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Ryan Owen	29/10/2025 10:40 30/10/2025 20:00	30/10/2025	
Computacenter Limited	196948326	WOT000491838	4275937	NON TECH EXCHANGE	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Ryan Owen	29/10/2025 08:00 30/10/2025 17:00	30/10/2025	
Computacenter Limited	197154010	WOT000498991	4276249	NON TECH EXCHANGE	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Ryan Owen	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter Limited	197167887	WOT000499482	4276163	NON TECH EXCHANGE	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Ryan Owen	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter Limited	197168080	WOT000499875	4276494	NON TECH EXCHANGE	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Ryan Owen	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter Limited	197221435	WOT000502015	4276528	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Ryan Owen	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter Limited	197222792	WOT000502005	4276535	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Ryan Owen	30/10/2025 09:00 30/10/2025 17:00	30/10/2025	
Computacenter - Kingfisher	(No Items)	24563027	4276548	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 10, OLD HALL ROAD, WIRRAL, CH62 3NX	Ryan Owen	29/10/2025 17:20 30/10/2025 17:00	30/10/2025	
Computacenter - Waitrose	19722536901	24562028	4276565	TECH EXCHANGE	WAITROSE, WAITROSE LTD, 22 LONDON ROAD, NORTHWICH, CW9 5HD	Ryan Owen	29/10/2025 18:08 30/10/2025 22:00	30/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	(No Items)	55317	4276415	COLLECTION	CHURCH STREET NEWS, 51 CHURCH STREET, FLINT, FLINTSHIRE, CH6 5AD	Stephen Fitton	29/10/2025 15:19 30/10/2025 17:00	30/10/2025	
Computacenter Limited - HSBC	19720168501	RITM37598772	4276135	COLLECTION	COMPUTACENTER HSBC, 23 LON BEDW, RHYL, LL18 4FY	Stephen Fitton	29/10/2025 10:43 30/10/2025 17:00	30/10/2025	
CDW - DWP	19722212201	SV119156	4276490	COLLECTION	BROADWAY PROPERTIES, BROADWAY PROPERTIES, GARTH ROAD, GLAN CONWY, COLWYN BAY, LL28 5TD	Stephen Fitton	29/10/2025 16:32 30/10/2025 17:00	30/10/2025	
Paypoint Network Limited - UK	(No Items)	02660289	4276476	TECH EXCHANGE	SPAR STORES, SPAR STORES, HIGH STREET, NEFYN, PWLLHELI, LL53 6HD	Stephen Fitton	29/10/2025 16:18 30/10/2025 15:00	30/10/2025	
POSTURITE LIMITED	19718206001	DEL1639895	4275976	CHAIR INSTALL	WESTINGHOUSE A709, SPRINGFIELD WORKS, STATION ROAD, SALWICK, LEA TOWN, PRESTON, PR4 0XJ	Stephen Fitton	29/10/2025 07:01 30/10/2025 17:00	30/10/2025	