



Run Sheet

Stephen Fitton 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4118024	Customer	Computacenter Horizon Project		Job Address
SLA Window	18/03/2025 19:58 - 25/03/2025 13:00	Contact Name	DAI HUGHES	HSBC ELDON SQUARE DOLGELLAU.GWYNEDD LL40 1PS
Activity	PROJECT	Contact Phone	07920011285/034	
Priority	ND 1400			
Ref 1	CLF471_DOLGELLAU_2503_DEL.INS			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30Branch monitor and peripheral exchange**MUST READ SETUP GUIDE BEFORE ARRIVING TO SITE**Deliver and install 6x sets of keyboard/mice. Replace 3x 22" monitors and 3x 27" monitors using new monitors already in the branch. Remove 6x old monitors and 6x sets of keyboard/mice from branch and return on labels provided.**	**PLEASE RECORD SERIAL NUMBERS** If you.....re going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18971333001						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Date	25/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Date	25/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4121766	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Charlie North Roberts	EXERTIS (UK) LTD 7 New Vision Business Park Glascoed Road ST. ASAPH LL17 0LP
Activity	REPAIR WITH PARTS	Contact Phone	07714307577	
Priority	ND 1700			
Ref 1	11641445			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Intervention #: 2 SLA: 20/03/2025 17:00-----ASSET INFORMATION---ProductName: COLOR MFP XC9635 HV EMEA BSD1DeviceTagCustomer: SerialNumber: 756641501024YProductIdentifier: 20L9070Model: 7566-698----ACCOUNT INFORMATION----	-----ACTIVITY DESCRIPTION----Issue -900.00 Firmware issue.Recommended PNs -LVPS = 41X4451Proactive PNs -NAspecial instructions -Please Update Firmware and check printer for any damage Steps Performed -isolated the printer->Tried to access the invalid engine mode.Printer Location -7 New Vision Business ParkLL17 0LP St Asaph Unitek KingdomFCC Code -NAsource -L2 MT.----INSTRUCTIONS-----Technical Notes -----4118839Engineer: John Paul Barron Date: 20/03/2025 09:30-10:20 On arrival powered up printer and it error 126.06. Checked the connections on the power supply they all look ok. Please order LVPS. Pls await parts already on an EMO.CB.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189877463	41X4731	Controller board				
189877467	41X4451	LVPS				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4122372	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/03/2025 15:56 - 25/03/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 2, PRESTATYN SHOPPING PARK
Activity	TECH EXCHANGE	Contact Phone		NANT HALL ROAD PRESTATYN LL19 9LR
Priority	ND 1700			
Ref 1	3229069			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3229069: HHT Screen unresponsive. Please replace. (SN:17076522513263) SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990237501	SUP-SCN-HHT-ZEB-TC51					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18990237701						



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Date	25/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	5
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Job # 4122073	Customer	Computacenter Limited		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Shakeela Shabab	LLOYDS BANKING GROUP PLC (008102783 29/33 The Rock, 29/33 The Rock, BL9 0JP
Activity	NON TECH EXCHANGE	Contact Phone	+441612528216	
Priority	ND 1700			
Ref 1	24293369			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Shakeela Shabab Contact Number - 01612528216 Hetage - Halifax Location - Bury 29/33 The Rock BL9 0JP Device - PED Ma - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluetoo	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988802101	4444195	Moby 8500 Bluetooth Ped				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18988802401	4444195	Moby 8500 Bluetooth Ped			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Job # 4122414	Customer	Computacenter Limited		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Shakeela Shabab	LLOYDS BANKING GROUP PLC (008102783 29/33 The Rock, 29/33 The Rock, BL9 0JP
Activity	NON TECH EXCHANGE	Contact Phone	+441612528216	
Priority	ND 1700			
Ref 1	24293722			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Shakeela Shabab Contact Number - 01612528216 Hetage - Halifax Location - Bury 29/33 The Rock BL9 0JP Device - PED Ma - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluetoo	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990316701	4444195	Moby 8500 Bluetooth Ped				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18990316901	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	1
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Job # 4122503	Customer	HCL Network Rail Dispatch		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	NANDA GANJI	NETWORK RAIL LTD
Activity	MANPOWER	Contact Phone	07436 708522	NETWORK RAIL LTD 4 TRAVIS STREET MANCHESTER M1 2NY
Priority	ND 1700			
Ref 1	Build and Testing of the LTSC			
Ref 2	9200065349			
No. of Parts	1			

Instructions 1	Instructions 2
<p>Build and Testing of the LTSC win11 devices</p>	<p>Fault Description 1 Engineer assistanc required for Build and Testing of the LTSC win11 devices. Build Type (Standard / Control / NA) NA Required Engineer actions on site " 1) Engineer assistanc required for Build and Testing of the LTSC win11 devices."</p> <p>Other Contacts :-</p> <p>Name Support Scope Contact Details NR IT Help Desk Admin Password Related Issues / BitLocker Password 01270 721800 RICO Technical Support Team All Build & Technical Related Issues 0203 356 7438 FSO Build Issues Imaging Team - Should be Contacted only after Speaking with RICO Technical Support Team [PLEASE CONTACT JYOTI FIRST] "Jyoti Aggarwal : 07741 779696 Nanda Ganji: 07436 708522" FSO Dispatch Operations Confirmation to Leave the Site when the Job is Unresolved/User Not Reachable/Site contact Unable to Provide Sign Off & AOB Dial 02036216811 & Press Option 3</p> <p>Name Support Scope Contact Details FSO LENOVO Queries For any queries / consultations related LENOVO requests. Fostus Mendez = Dial 02036216811 & Press Option 4 When you speak to Fostus Mendez inform him that the call is regarding LENOVO VISIT</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990369501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18990369701						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Berlindo D`Assuncao 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
Job # 4120742		Customer		Computacenter Ltd Tesco Project		Job Address	
SLA Window		21/03/2025 14:29 - 25/03/2025 17:00		Contact Name	STORE DUTY MANAGER	TESCO EXPRESS TESCO EXPRESS 111 KING STREET WALLASEY CH44 0BZ	
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		AP 0900					
Ref 1		WALLASEY KING ST EXP					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Meet CC TRG engineer at store @9am				Assist CC engineer in server install			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18983966701							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18983966901							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



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Berlindo D`Assuncao 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4120770	Customer	Verifone UK LTD		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Katherine Chard	BUPA DENTAL CARE BUPA DENTAL CARE 322 Hoylake Road Moreton 0151 677 2917 CH46 6DE
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250310-507			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
451-897-505 451-864-529 - Parts already Onsite - Manpower Only ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4121732	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	24/03/2025 08:23 - 25/03/2025 20:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STATION	PORT SUNLIGHT NLC2198 MER HUB STATION	MERSEYRAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB
Activity	TECH EXCHANGE	Contact Phone	0151 955 2456		
Priority	ND 1900				
Ref 1	C5306991				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 25/03/2025 20:00 SLA: ND 25/03/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5306991 Problem Web Service qws_uk Mon 24 Mar 2025 08:22:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M4026TRD3 contract.pkey=23200 call.poms=1 call.zip=CH62 4XB call.address=Greendale Road call.city=Port Sunlight call.customerid=INC17267387 call.problem=PORT SUNLIGHT NLC2198 MER HUB STATION Newbury Data Printer 38742 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=3/24/2025 9:21:48 AM ##### Call 5306991 Problem Web Service qws_uk Mon 24 Mar 2025 08:22:35 A+C+P From: John Patten <JPatten@MERSEYRAIL.org> Sent: Friday...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18987312901	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40513			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Berlindo D`Assuncao 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4121954	Customer	Verifone UK LTD			Job Address
SLA Window	24/03/2025 11:19 - 25/03/2025 18:00	Contact Name		SAMANTHA QUINCE	STONEGATE - TOWN CRIER - 90806
Activity	TECH EXCHANGE	Contact Phone		01244 317925	CITY ROAD
Priority	ND 1800				CITY ROAD
Ref 1	G350835				CHESHIRE
Ref 2					CH1 3AE
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 34830953 Inbound Serial No. = 333-837-591 IP Gateway = 10.83.71.126 Terminal IP Address = 10.83.71.100 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1483 Login Pin = 1483 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 22:30 Purchase Pin = Notes = Fault Category =Faulty Keypad	MUST BE ATTENDED AT THE WEEKEND. DO NOT ATTEND MON - FRI If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2671005

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988438101	R-Vx680 WiFi-03.70X68099BD		330-503-345			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18988438301	R-Vx680 WiFi-03.70X68099BD		330-503-345			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Berlindo D`Assuncao 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
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Job # 4122329	Customer	CXM			Job Address		
SLA Window	24/03/2025 15:30 - 25/03/2025 17:00	Contact Name	GENERAL MANAGER ON-SITE		UNICO LOUNGE 68 GROVE STREET		
Activity	TECH EXCHANGE	Contact Phone	01179309971		WILMSLOW SK9 1DS		
Priority	ND 1700						
Ref 1	5829882						
Ref 2							
No. of Parts	5						

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931081822017070381: Collect EN72156/Tetra Move 5000 SNO: 222937303201256427401462: Collect EN70157/PWN32410153A SNO: 210307313241005619451100LAN_UK_0127107: SWAP OUT/SWAP OUT	LAN_UK_0127107 13987268 447971040417 8am-10pm 8am-10pm Elavon TID: 13987268; Date Time Logged: 20250324151005; Terminal ID: 210108869004; Profile Number: 13987268 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Date	25/03/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	6
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In Items for Job # 4122329 page 1 of 1



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Berlindo D`Assuncao 25/03/2025

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Job # 4122001	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	24/03/2025 11:50 - 25/03/2025 17:00	Contact Name	ELLIE FITZGERALD		JOHN LEWIS JOHN LEWIS CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone			
Priority	ND 1700				
Ref 1	129436313				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle</p> <p>DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202503241131 Web Logging: Locker: CH1-39-PED TPV Number (8 Digits): 15041039 Serial Number: 192567303461103311053090 Asset Number: PAN00097093 Model Ingenico 2500 Location: First floor management office shop support team%27s lockable cupboard Issue: Mobile PED - blue irruption error message on screen</p> <p>Incident INC6573915 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Claire Booth 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4122440	Customer	Computacenter Limited		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Michael Spiers	LLOYDS BANKING GROUP PLC (008102783 10 Buttermarket Street, 10 Buttermarket Street, WA1 2LG
Activity	NON TECH EXCHANGE	Contact Phone	+447833471383	
Priority	ND 1700			
Ref 1	24293475			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Michael Spiers Contact Number - 447833471383 Hetage - Halifax Location - Warrington 10 Buttermarket Street WA1 2LG Dice - PED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mo	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990316001	4444195	Moby 8500 Bluetooth Ped				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18990316201	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4121905	Customer	Pret Tech Mahindra (UK) BAU			Job Address
SLA Window	24/03/2025 09:00 - 25/03/2025 17:00	Contact Name	MANAGER		PRET A MANGER PRET A MANGER MANCHESTER AIRPORT, LANDSIDE MANCHESTER M90 3FE
Activity	DELIVERY	Contact Phone	01614373453		
Priority	ND 1700				
Ref 1	INC1359778				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
DELIVERY ONLY	<p>DELIVERY ONLY</p> <p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged//FIP (S/N: DA204176) is faulty - Need replacement.</p> <p>Shop No.: UK0406</p> <p>Shop Timings: Wednesday: 3:30.....am.....8:30.....pm Thursday: 3:30.....am.....8:30.....pm Friday: 3:30.....am.....10:00.....pm Saturday: 3:30.....am.....8:30.....pm Sunday: 3:30.....am.....8:30.....pm Monday: 3:30.....am.....8:30.....pm Tuesday: 3:30.....am.....8:30.....pm</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988307701	PAMSATFX3-LX	SATO FX3-LX - FIP Printer				



Run Sheet

Claire Booth 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4122041	Customer	Computacenter - BASF		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Leanne Hill	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 161 4753217	
Priority	ND 1700			
Ref 1	24281104			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only large notebook laptop contact- 01614753217 / 07775951 59	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988244401	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4122050	Customer	Computacenter - BASF			Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	James Rowe		COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 738 7523990		
Priority	ND 1700				
Ref 1	24281048				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery only large notebook laptop contact- 07387523990	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988243101	4707927	BASF:HP EliteBook 660 G11,G_UK				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18988243301	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Claire Booth 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4122051	Customer	Computacenter - BASF		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Michael Strydom	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00441614753235	
Priority	ND 1700			
Ref 1	24281156			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Delivery only small notebook laptop dock station contact 01614753235 /7920244427	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988276001	4379652	BASF:HP USB-C/A 120W G2 Univ D				
18988089301	4707926	BASF:HP EliteBook 630 G11,G,_UK				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4119442	Customer	Computacenter Horizon Project			Job Address
SLA Window	20/03/2025 12:09 - 25/03/2025 17:00	Contact Name	IAN.M.SHEPPARD		IAN.M.SHEPPARD LANDMARK ST PETERS SQUARE.MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	7468703290		
Priority	ND 1700				
Ref 1	43842380_CLF515_2503				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned Site user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC18PRPT any issues call 07824056449(Elio)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978711101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4119447	Customer	Computacenter Horizon Project		Job Address
SLA Window	20/03/2025 12:09 - 25/03/2025 17:00	Contact Name	PRITESH.LAD	PRITESH.LAD LANDMARK ST PETERS SQUARE.MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	7468706717	
Priority	ND 1700			
Ref 1	43634423_CLF515_2503			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned Site user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC197Z6X any issues call 07824056449(Elio)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978713701						

Returned Items



Run Sheet

Claire Booth 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4119448	Customer	Computacenter Horizon Project		Job Address
SLA Window	20/03/2025 12:09 - 25/03/2025 17:00	Contact Name	STEPHEN.PUGH	STEPHEN.PUGH LANDMARK ST PETERS SQUARE.MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	7554112964	
Priority	ND 1700			
Ref 1	43376374_CLF515_2503			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned Site user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC186P6D any issues call 07824056449(Elio)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978710701						

Returned Items



Run Sheet

Claire Booth 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4119454	Customer	Computacenter Horizon Project		Job Address
SLA Window	20/03/2025 12:09 - 25/03/2025 17:00	Contact Name	JOSH.R.GARRIGAN	JOSH.R.GARRIGAN LANDMARK ST PETERS SQUARE.MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	7767008601	
Priority	ND 1700			
Ref 1	43198878_CLF515_2503			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned Site user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC18PT4M any issues call 07824056449(Elio)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978711501						



Run Sheet

Claire Booth 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4116536	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	17/03/2025 15:00 - 25/03/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER HARDMAN SQ MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0240004			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - 00000000004739592 collect device - UK049803 - HP ZBook Firefly G10 14/5CG32124HB

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965011101						

Returned Items



Run Sheet

Nadeem Saleem 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4121971	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/03/2025 11:32 - 25/03/2025 17:00	Contact Name	IRYNA PEARSON WR:28245		IRYNA PEARSON WR:28245 13 WELL ORCHARD BAMBER BRIDGE PRESTON PR5 8HJ
Activity	CHAIR SP INSTALL	Contact Phone	07545387788		
Priority	ND 1700				
Ref 1	DEL1553078				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: none *** Please call 1 hour before arrival.Customer Ref / PO: P495180 WR:28979Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988502701	100138872	Rectangular Chair Mat - Carpet				
18988502702	9787602BLA	Positiv Plus High Back With Ne				



Run Sheet
Nadeem Saleem 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4121632	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/03/2025 06:37 - 25/03/2025 17:00	Contact Name	PAUL FARRELL	PAUL FARRELL 8 WESTFIELD DRIVE HOGHTON PRESTON PR5 0AT
Activity	CHAIR INSTALL	Contact Phone	07462363493	
Priority	ND 1700			
Ref 1	DEL1552754			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P495193 WR:28984Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18986943601	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18986943801	9787501BLA	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4121738	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/03/2025 08:34 - 25/03/2025 17:00	Contact Name		KATHRYN BRUNSKILL WR:27970	KATHRYN BRUNSKILL WR:27970 13 GLADSTONE AVENUE LIVERPOOL L16 2LG
Activity	CHAIR SP INSTALL	Contact Phone		07712532536	
Priority	ND 1700				
Ref 1	DEL1551735				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
*** Customer Instructions: There is parking available outside my property. *** Please call 1 hour before arrival. Customer Ref / PO: P494935 WR:28661 Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18987363301	1301037	RH New Logic 220 High Back wit				
18987363302	100016562	BREYTA Foot Rest - Black				
18987363303	100138872	Rectangular Chair Mat - Carpet				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4121629	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/03/2025 06:26 - 25/03/2025 17:00	Contact Name	NATASHA NORMAN	NATASHA NORMAN 8 TIMON AVENUE LIVERPOOL L20 9DZ
Activity	CHAIR INSTALL	Contact Phone	07591469577	
Priority	ND 1700			
Ref 1	DEL1552243			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: NONE *** Please call 1 hour before arrival.Customer Ref / PO: HME729559Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18986931601	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18986931801	9900002	Homeworker Ergonomic Chair - W				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4121715	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/03/2025 08:06 - 25/03/2025 17:00	Contact Name	GARY GLOVER	SKY 38 REEDS AVENUE EAST WIRRAL CH46 1RQ
Activity	BARIATRIC SP INSTALL	Contact Phone	07738367407	
Priority	ND 1700			
Ref 1	DEL1552241			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4510606451Items on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18987229101	5774	Posturite Adjustable Footrest				
18987229102	5525	Bodybilt Big & Tall 2500 (No N				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18987229301	5774	Posturite Adjustable Footrest				
18987229401	5525	Bodybilt Big & Tall 2500 (No N				



Run Sheet

Nadeem Saleem 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4122525	Customer	Computacenter Limited			Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 15:00	Contact Name	Michelle Massey		LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07801056981		1 Borough Pavement,Grange Precinct
Priority	ND 1500				1 Borough Pavement,Grange Precinct
Ref 1	24293955				CH41 2XX
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RSG-VA Contact Name - Michelle Massey Contact Number - 07801056981 Hetage - Lloyds Location - Birkenhead 1 Borough Pavement CH41 2XX Devic- CVR Make - CTS Device - CVR PPD - No Part - 4697012 CTS/CVR LS150 PS	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990563001	4697012	LBG:CVR Fig 8 Cable & PSU Adap				



Run Sheet

Nadeem Saleem 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4122021	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	24/03/2025 12:12 - 25/03/2025 17:00	Contact Name	RACHEAL.JAFFE@HSBC.COM		COMPUTACENTER HSBC 4 THE OLD MANOR MERSEY LANE SOUTH BIRKENHEAD CH42 1QQ
Activity	NON TECH EXCHANGE	Contact Phone	07793021226		
Priority	ND 1600				
Ref 1	INC49052552				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Mtc

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988740101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18988740301						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4121842	Customer	CONSILLION(UK) LIMITED		Job Address
SLA Window	25/03/2025 08:00 - 25/03/2025 12:00	Contact Name	POSTMASTER	POST OFFICE POST OFFICE 126 BISPHAM ROAD SOUTHPORT PR9 7BJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	Priority MC			
Ref 1	SC513581-2			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Note counter replacement	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18984323101	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18984323401	Good	

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4122386	Customer	CONSILLION(UK) LIMITED			Job Address
SLA Window	24/03/2025 16:07 - 25/03/2025 17:00	Contact Name	POSTMASTER		POST OFFICE POST OFFICE 126 BISPHAM ROAD SOUTHPORT PR9 7BJ
Activity	TECH EXCHANGE	Contact Phone			
Priority	ND 1700				
Ref 1	SC513581-3				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Note counter replacement	<p>..... ensure collected machine is like for like with replacement (NC3500) .Please ensure NC3500 is packed correctly including removal of plastic note guides and Power lead and pack with all the correct white foam in the slots provided.</p> <p>..... Please use instruction guide provided by Consillion collected unit to be returned to Rico Wokingham.</p> <p>..... IF IN THE UNLIKELY OCCASION UNIT IS D.O.A please LEAVE THE NEW UNIT THERE AND RAISE A NEW CALL & collect old unit.</p> <p>..... Please ensure no RED BAD RETURNS LABEL is stuck on box and please use the plastic wallet on the side of the box for the returns label.</p> <p>..... Please use the plastic wallet provided and do not destroy as the wallets and boxes are frequently reused.</p> <p>..... PLEASE DO NOT PUT TAPE OVER ANY OF THE EXISTING LABELS ON THE BOX THESE BOXES ARE REUSED AND NEED TO BE KEPT IN GOOD CONDITION. I HAVE PUT THIS ON ALL PREVIOUS DETAILS FOR THE LAST MONTHS BUT IT KEEPS HAPPENING.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990289201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4122484	Customer	Centrex Services		Job Address
SLA Window	24/03/2025 17:36 - 25/03/2025 15:00	Contact Name		SANTANDER UK PLC SANTANDER UK PLC 25-29 CHAPEL STREET SOUTHPORT PR8 1AL
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	INC000030442302			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap test record serials	<p>***FOR 1.5 TEAM USE ONLY ***</p> <p>***Should only ever be used as a child incident***</p> <p>Branch Details:</p> <p>Site No: 0090</p> <p>Site Name: Santander Southport Cs</p> <p>Site Type: Branch</p> <p>Address: 25-29 Chapel St Southport</p> <p>Merseyside</p> <p>PR8 1AL</p> <p>Monday: 9:30 AM - 3:00 PM</p> <p>Tuesday: 9:30 AM - 3:00 PM...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990634101						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18990634301					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4122298	Customer	Vista Retail Support Limited	Job Address
SLA Window	24/03/2025 15:10 - 25/03/2025 17:00	Contact Name	THE RANGE AINTREE RACECOURSE RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone	TOPHAM DRIVE, SEFTON LIVERPOOL L9 5AL
Priority	ND 1700		
Ref 1	3230904		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3230904 Till 07. 7197 Printer. Store has advised poor print quality. We have walked through cleaning process with no change in quality. Please replace	Replace PTR-NCR-7197-RS2/USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18989964301	PTR-NCR-7197-R\$27B80C	PTR-NCR-7197-RS2/USB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18989964501						



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4121858	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	24/03/2025 09:00 - 25/03/2025 16:00	Contact Name	Wendy Thorne		RBSG Liverpool Customer Service Centre Stephenson Way Wavertree
Activity	TECH EXCHANGE	Contact Phone	...		
Priority	ND 1600				RBSG LIVERPOOL L2 2PP
Ref 1	C5306521				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 26/03/2025 10:24 SLA: ND 26/03/2025 10:24 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBFUJS7011THINCLNT x 1	Problem: [TC] Fujitsu S7011 Thin Client Replacement Root Cause: Fujitsu S7011 Thin Client Replacement Action: Engineer to replace faulty thin client uneven exchange is approved. After replacing the thin client please ensure user has tested if no users are available please confirm the client has reached the login screen. If the client is failing to reach a login screen please ensure the network port has been unlocked. Client to be connected via LAN cable.***MON-FRI 09:00-17:00.....EIDN044432.....NWG0009868*** Test: Working URL: Call history: ##### Call 5306521 Problem Web Service qws_uk Tue 18 Mar 2025 08:08:18 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB0000000000LT1R3 contract.pkey=23224 call.poms=1 call.zip=L13 1NW call.address=Liverpool Customer Service Centre Stephenson Way Wavertree call.city=LIVERPOOL call.orgname=RBSG call.customerid=INC8768325 call.problem=Office / Branch - Faulty Thin Client [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=3/18/2025 9:08:11 AM call.dpavailable=1...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988143501	_RBFUJS7011TH	IRCRNFUTRO:8GB DDR4-2400				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4121702	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	24/03/2025 07:41 - 25/03/2025 17:00	Contact Name	HELEN%20ASHCROFT		JOHN LEWIS JOHN LEWIS ONE 70 SOUTH JO JL030 LIVERPOOL LIVERPOOL L1 8BJ
Activity	TECH EXCHANGE P2PE	Contact Phone			
Priority	ND 1700				
Ref 1	129421021				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
to replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Fault: Other 030 - Liverpool DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202503240643 Locker: LP1-70-PED TPV Number (8 Digits): 15030070 Serial Number: 192497303461103310962011 Asset Number: PAN00102206 Model Ingenico 2500 Location: In the Locker 030 - Liverpool Issue: PED has blue screen and irruption showing Incident INC6573197 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4121920	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	24/03/2025 09:00 - 25/03/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5307029				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 25/03/2025 20:00 SLA: ND 25/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1	Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history: ##### Call 5307029 Problem Web Service qws_uk Mon 24 Mar 2025 10:49:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17268568 call.problem=LIVERPOOL CENTRAL NLC2242 MER Depot Steatite Printer set 7 - 487 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=3/24/2025 11:48:19 AM ##### Call 5307029 Problem Web Service qws_uk Mon 24 Mar 2025 10:49:05 A+C+P LIVERPOOL CENTRAL NLC2242 MER Depot Steatite Printer set 7 - 487 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988345001	_SLMIK100202-00BTRP	STEATITE THERMAL TKT				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4122474	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	24/03/2025 09:00 - 25/03/2025 23:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RMESETARPN	Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5306972				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 24/03/2025 20:00 SLA: ND 24/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXNEWIFCABLE x 1	Problem: [ME] Newbury Ticket Printer Data cable faulty Root Cause: Possible Damaged Cable Action: Investigate check Serial Cable connections & connected to the correct Port on the TOM. Replace Cable if required following Engineers documentation. Contact Star Support for assistance. Test: with STAR SUPPORT URL: Call history: ##### Call 5306972 Problem Web Service qws_uk Sun 23 Mar 2025 10:40:06 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17262625 call.problem=NLC2242 liverpool central Window 30 NewBURY Printer issue call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MENEWCBL call.priority=2-Medium call.datereported=3/23/2025 11:39:18 AM ##### Call 5306972 Problem Web Service qws_uk Sun 23 Mar 2025 10:40:06 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189901750	_SXNEWIFCABLE					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4122286	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/03/2025 09:00 - 25/03/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI HUNTS CROSS SHOPPING PARK SPEKE HALL ROAD
Activity	NON TECH EXCHANGE	Contact Phone	.	LIVERPOOL LANCASHIRE LIVERPOOL L24 9GB
Priority	ND 1700			
Ref 1	3230471			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3230471 Side 3 - Printer - Cutter damaged Requires swapout Side 1 sticky printer is faulty swapout required	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18989942201	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4121760	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Jake Walker	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000268712			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC1KL6VJ","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-03-18", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK", "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189877118	Please collect and remove single device.	Please collect and remove single device.	PC1KL6VJ			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4122031	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Shannon Tillett		Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000268488				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-25", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "RHQ RMT/PMT/CMT": "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189873454	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0W9SV5			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189873458						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4122063	Customer	Computacenter - BASF		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Stevie Best	COMPUTACENTER AG & CO.OHG (00810238
Activity	DELIVERY	Contact Phone	0044 738 5478921	St. Michaels Industrial Estate 6 O Idgate
Priority	ND 1700			St. Michaels Industrial Estate 6 O Idgate
Ref 1	24291441			WA8 8TJ
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Delivery only large notebook laptop dock statin contact-0738 5478921	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988276501	4379652	BASF:HP USB-C/A 120W G2 Univ D				
18988090301	4386741	BASF:HP EB850G8 i5 15 16GB/512				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18988276801	4379652	BASF:HP USB-C/A 120W G2 Univ D				
18988090501	4386741	BASF:HP EB850G8 i5 15 16GB/512				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4122292	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/03/2025 09:00 - 25/03/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI CABLES RETAIL PARK WARRINGTON ROAD PRESCOT
Activity	NON TECH EXCHANGE	Contact Phone	.	LANCASHIRE PRESCOT L34 5QX
Priority	ND 1700			
Ref 1	3230748			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3230748 Sticky Printer is physically damaged Required swapout Monday-Sunday 7am-11pm	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18989947901	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

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Run Sheet

John Paul Barron 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4122390	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	24/03/2025 09:00 - 25/03/2025 16:00	Contact Name	Julie Joynt		RBSG 4 STANDISHGATE RBSG WIGAN WN1 1UE
Activity	TECH EXCHANGE	Contact Phone	+44 (1942) 825004		
Priority	ND 1600				
Ref 1	C5307040				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 26/03/2025 15:10 SLA: ND 26/03/2025 15:10 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBINGIPP350V4-KIT x 1	Problem: [TC] WinX IPP350 Chip and Pin/Cable/PSU Faulty (IPP350 KIT) Root Cause: Unknown Action: Engineer to replace parts following WinX Courier Swapout Guide and test.**KIT PART includes - PED PSU Cable** **ALLFaulty parts must be returned** Test: Working URL: Call history: ##### Call 5307040 Problem Web Service qws_uk Mon 24 Mar 2025 12:10:21 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000WNT1R3 contract.pkey=23224 call.poms=1 call.zip=WN1 1UE call.address=4 Standishgate call.city=WIGAN call.orgname=RBSG call.customerid=INC8782386 call.problem=RET - Chip & PIN - Connectivity issues [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=3/24/2025 1:10:13 PM call.dpavailable=1 ##### Call 5307040 Problem Web Service qws_uk Mon 24 Mar 2025 12:10:21 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990317501	_RBINGIPP350V40PD:IPP3550 V4CONTACTLESS KIT		17273PP83476510			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4121906	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	24/03/2025 10:54 - 25/03/2025 16:30	Contact Name	REBECCA.D.EDMED@HSBC.COM		COMPUTACENTER HSBC 49A FISHERGATE PRESTON LANCASHIRE PR1 8BH		
Activity	TECH EXCHANGE	Contact Phone	03455838162				
Priority	ND 1600						
Ref 1	INC49034333						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988304801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4120884	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Anna Mollart-Solity	4 Castle Rise 4 Castle Rise 4 Castle Rise
Activity	COLLECTION	Contact Phone		KENDAL Cumbria LA9 7BQ
Priority	ND 1700			
Ref 1	WOT000268163			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging sent from CC***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	{"Remove Serial 1":"PF2V79QL"} "Remove Item 1": "Please collect and remove single device." "Requested by date": "2025-03-21" "Customer Catalog ID": " "Cost Center Name": "CC_0000001194_UK10_EUSAP Reg Aff Cent UK AZ" "Cost Center Account Number": "CC_0000001194_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189576387	000000000004593	Z4GB-Box Laptop	.			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189576389		PF2V79QL - Lenovo 20UAS4D1Z	PF2V79QL			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

John Paul Barron 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4121873	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	24/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Lydia Kerr	RBSG Unit 6A Elephant Yard Shopping Centre
Activity	TECH EXCHANGE	Contact Phone	RBSG KENDAL LA9 4LZ
Priority	ND 1700			
Ref 1	C5306736			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 26/03/2025 10:00 SLA: ND 26/03/2025 10:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBDELP2017H x 1	Problem: [TC] WinX 20 Monitor Faulty Root Cause: UNKNOWN Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Test: In Use URL: Call history:: ##### Call 5306736 Problem Web Service qws_uk Thu 20 Mar 2025 09:37:55 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB0000000000LAT1R3 contract.pkey=23224 call.poms=1 call.zip=LA9 4LZ call.address=Unit 6A Elephant Yard Shopping Centre call.city=KENDAL call.orgname=RBSG call.customerid=INC8773164 call.problem=Branch Location - Broken/Damaged Monitor - Replacement Required[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=3/20/2025 10:37:50 AM call.dpavailable=1 ##### Call 5306736 Problem Web Service qws_uk Thu 20 Mar 2025 09:37:55 A+C+P SBS Maint Number: BRNCH12...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988220001	_RBDELP2017H	LCD:20IN 16:9 HDMI/VGA/DP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18988220201	_RBDELP2017H	LCD:20IN 16:9 HDMI/VGA/DP				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4122096	Customer	Verifone UK LTD		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Jane Harvey	BUPA DENTAL CARE BUPA DENTAL CARE 6 Yewbarrow Terrace Grange Over Sands Cumbria LA11 6ED
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250319-1840			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>ane Harvey ... 01539534554 450-942-770 - Device ID: 0201076150048784 Parts already Onsite - Manpower Only</p> <p>... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need</p> <p>... Please ensure the engineer signs in the Visitor book</p> <p>... Please attend before 16:00</p>	<p>engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

John Paul Barron 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4122300	Customer	Verifone UK LTD		Job Address
SLA Window	24/03/2025 15:12 - 25/03/2025 18:00	Contact Name	NIGEL ALLCHURCH	STONEGATE - ELEPHANT & CASTLE
Activity	TECH EXCHANGE	Contact Phone	07710515087	4-10 DEANSGATE 4-10 DEANSGATE LANCASHIRE BL1 1BR
Priority	ND 1800			
Ref 1	SFR-2671065			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 902-110-180 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = Configuration / Setup Pin = Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 01:00 Purchase Pin = Notes = Fault Category =Faulty Cradle	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2671065

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18989973701	R-VX680 Charging Cradle-Generic		903-430-247			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4122302	Customer	Verifone UK LTD		Job Address
SLA Window	24/03/2025 15:12 - 25/03/2025 18:00	Contact Name	NIGEL ALLCHURCH	STONEGATE - ELEPHANT & CASTLE
Activity	TECH EXCHANGE	Contact Phone	07710515087	4-10 DEANSGATE 4-10 DEANSGATE LANCASHIRE BL1 1BR
Priority	ND 1800			
Ref 1	G350857			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 29980084 Inbound Serial No. = 321-079-018 IP Gateway = 10.83.90.126 Terminal IP Address = 10.83.90.99 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1177 Login Pin = 1177 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 01:00 Purchase Pin = Notes = Fault Category =Tamper Mode</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2671063</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18989974101	R-Vx680 WiFi-03	70X0809955	316-463-520			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18989974301	R-Vx680 WiFi-03	70X680999ED	316-463-520			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Hargreaves 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4122017	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Michael John Pilling	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000265430			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-03-25", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000004095_UK10_EUSAP", "Chem Dev Central": "Cost Center Account Number": "CC_0000004095_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189720769	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5CKVGA			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189720771						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4122022	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Ella Doughty	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000268118			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-03-24","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000002086_UK10_EUSAP SPP5","Cost Center Account Number":"CC_0000002086_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189842452	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE7LL			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189842454						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4122032	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Jorgen Ellingsen		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447469032500		
Priority	ND 1700				
Ref 1	WOT000268700				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-03-25", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000006895_UK10_EUSAP", "Cost Center Account Number": "CC_0000006895_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189876932	000000000004677825	GB-NEW_Len TP X1 CARB G11 i7 LTE	PF54L5B3			



Run Sheet

David Hargreaves 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4122033	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name		Alyce King	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	WOT000268286				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-18", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009657_0010_ICON Soft Services/Security Macc : GMP", "Cost Center Account Number": "CC_0000009657_0010_ICON"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189876947	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0W9SVE			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189876949						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4122034	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Peter Hollowell		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000268715				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Apple_MacBook_Pro_Standard", "Procure Quantity": 1, "Requested by date": "2025-03-17", "Customer Catalog ID": "RFB_Apple_MacBook_Pro_Standard", "Cost Center Name": "CC_0000024006_SK10_EUSAP", "COBOU": "UK10 IT SK10 Capex", "Cost Center Account Number": "CC_0000024006_SK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189877475	00000000004752025GB-NEW	Apple MBP 14" M4 16GB/512GB	29RLHGV77			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189877478						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 25/03/2025

Date 25/03/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 11

Job # 4122042	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Stuart Hunt	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	Unknown	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000268934			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-03-25""Customer Catalog ID":"RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000007271_UK10_EUSAP Global Engineering UK""Cost Center Account Number":"CC_0000007271_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189885210	000000000004592426	2426GB-NEW__Len TP T14s G4 AMD R5	GM0P8469			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189885212						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4122104	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	John Flaherty	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	+447584408921	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000259861			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only	{ "Procure Catalog ID 1": "NEW_Apple_MacBook_Pro_Standard" "Procure Quantity
no collection should be required	1", "1" "Requested by date": "2025-03-25" "Customer Catalog ID":
	NEW_Apple_MacBook_Pro_Standard" "Cost Center
	Name": "CC_0000009018_UK10_EUSAP End User computing" "Cost Center Account
	Number": "CC_0000009018_UK10_EUSAP" }

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189668847	000000000004752A75	2A75GB-NEW__Apple MBP 14" M4 16GB/512GBH79JV9YXY				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189668849						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4122106	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Akeem Ayilara		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	-		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000266278				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-03-25", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000009707_UK10_EUSAP", "Data & Info Gov UK": "Cost Center Account Number": "CC_0000009707_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189754076	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5CKNBW			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189754078						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4122489	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	Alana Nelson	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000264943			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-25", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189692802	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE7JL			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4121809	Customer	Vista Retail Support Limited		Job Address
SLA Window	25/03/2025 09:00 - 25/03/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI 260 LONDON ROAD HAZEL GROVE
Activity	NON TECH EXCHANGE	Contact Phone	.	STOCKPORT CHESHIRE STOCKPORT SK7 4RD
Priority	ND 1700			
Ref 1	3228235			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Opening Hours are:- Monday-Sunday 05:00 - 02:00	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18983958401	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	11
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Job # 4119582	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	20/03/2025 09:00 - 25/03/2025 18:00	Contact Name	MOHAMMED MIAH	16 PEARL STREET 16 PEARL STREET DENTON M34 3GZ
Activity	NON TECH EXCHANGE	Contact Phone	07850007177	
Priority	ND 1800			
Ref 1	5306618 / INC8770768			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
khalil.miah@rbs.co.uk / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979251301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979251501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4122462	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	24/03/2025 17:01 - 25/03/2025 13:00	Contact Name	MANAGER	OASIS OASIS 28 BALLS ROAD PRENTON CH43 5RE
Activity	TECH EXCHANGE	Contact Phone		
Priority	4HR			
Ref 1	02241637			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38945206//66574//PP MINI	Swap reason: Power fault

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4122130	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	24/03/2025 13:36 - 25/03/2025 13:00	Contact Name	MR BALA	EVERFRESH EVERFRESH 56 ROCK LANE EAST BIRKENHEAD CH42 1PQ
Activity	TECH EXCHANGE	Contact Phone	07462114984	
Priority	4HR			
Ref 1	02240629			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33397805//T3//32665	can a swap be booked re case 02229027 please

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4122277	Customer	Computacenter - Kingfisher			Job Address
SLA Window	24/03/2025 15:01 - 25/03/2025 17:00	Contact Name		RICHARD MCCUE	SCREWFIX SCREWFIX UNIT 1 PLOT 2B BEAM HEATH WAY NANTWICH CW5 6PQ
Activity	TECH EXCHANGE	Contact Phone		01270 629375	
Priority	ND 1700				
Ref 1	24290700				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 4 IP ADDRESS: 10.66.142.144 PTID: 31553154 PED MODEL: PEDVX820 DUET SERIAL NUMBER: 321-348-820 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998 Fault description: Cables need to be replaced CONTACT NAME/CONTACT NUMBER: +44 1270 629375 Richard McCue

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4122205	Customer	Secure Retail Limited		Job Address
SLA Window	24/03/2025 14:17 - 25/03/2025 17:00	Contact Name	REBECCA COOPER	WEST MIDLANDS RAILWAYS
Activity	TECH EXCHANGE	Contact Phone	03300955760	WEST MIDLANDS RAILWAYS PLATFORM 12 CREWE RAILWAY STATION NANTWICH ROAD CW2 6HR
Priority	ND 1700			
Ref 1	00054700			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	<p>Please exchange faulty Serial Number: 02000102006020018749</p> <p>PTID: M020-018749</p> <p>Opening Hours:05:30-22:00</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18989619501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18989619701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4121829	Customer	Fujitsu Services Limited - EE		Job Address
SLA Window	24/03/2025 09:56 - 25/03/2025 17:00	Contact Name	R241 CREWE (Connected)	ORANGE (CREWE) 1 Earle Street CHESHIRE Crewe CW1 2BS
Activity	NON TECH EXCHANGE	Contact Phone	0845 0971 241	
Priority	ND 1700			
Ref 1	C5307013			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/03/2025 21:00 SLA: ND 25/03/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT STORE MANAGER AND EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAINPSU KEYBOARD AND PEN. RECORD SERIAL AND ASSET DETAILS FOR BOTH INGOING AND OUTCOMING UNITS. BOX OLD UNIT AND RETURN VIANORMAL PROCESS Test: N/A URL: Call history:: ##### Call 5307013 Problem Web Service qws_uk Mon 24 Mar 2025 09:51:34 A+C+P agent.loginname=qws_uk equipment.assettag=EELGB00000O0241TRB2 contract.pkey=22856 call.poms=1 call.zip=CW1 2BS call.address=1 Earle Street call.city=Crewe call.customerid=INC17267958 call.problem=FOH - Lenovo X12 - Power button stuck inside tablet /Replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=3/24/2025 10:50:56 AM ##### Call 5307013 Problem Web Service qws_uk Mon 24 Mar 2025 09:51:34 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988025501	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18988025701	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4122450	Customer	Vista Retail Support Limited	Job Address
SLA Window	24/03/2025 16:37 - 25/03/2025 17:00	Contact Name	LIDL WORSLEY RD LANCASHIRE MANCHESTER M30 8BW
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3231110		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3231110 Brief Description: Defective damaged or lost equipment Mobile Office Friday 08:00 - 22:00 Saturday 08:00 - 22:00 Sunday 10:00 - 16:00 Monday 08:00 - 22:00 Tuesday 08:00 - 22:00 Wednesday 08:00 - 22:00 Thursday 08:00 - 22:00	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990446901	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



Run Sheet

Olayiwola Olanrewaju 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4121688	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/03/2025 07:21 - 25/03/2025 17:00	Contact Name	KEV PRESCOTT	B A E SYSTEMS WARTON AERODROME, BUILDING W427 WARTON PRESTON PR4 1AX
Activity	CHAIR INSTALL	Contact Phone	03300491244	
Priority	ND 1700			
Ref 1	DEL1552043			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Bring to front desk of W427 *** Please call 1 hour before arrival.Customer Ref / PO: CPA000277616 Deliveries DPD or UPSItems on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18987111701	9787602BLA	Positiv Plus High Back With Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18987111901	9787602BLA	Positiv Plus High Back With Ne				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4122005	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/03/2025 11:58 - 25/03/2025 17:00	Contact Name	DEBBIE FERGUSON	B A E SYSTEMS WARTON AERODROME WARTON PRESTON PR4 1AX
Activity	CHAIR INSTALL	Contact Phone	03300477505	
Priority	ND 1700			
Ref 1	DEL1553066			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please leave at Goods receiving at Bae systems Rake lane Lytham gate to be signed for .Thank you :) *** Please call 1 hour before arrival.Customer Ref / PO: CPA000278097 Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1553066&address=B%20A%20E%20Systems%20Warton%20Aerodrome%20PRESTON%20Warton%20PR4%201AXOnce the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1553066&address=B%20A%20E%20Systems%20Warton%20Aerodrome%20PRESTON%20Warton%20PR4%201AXOnce the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988660301	9994131	P-Sit HB Mesh, Independant H&D				



Run Sheet

Date	25/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4122500	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/03/2025 17:53 - 25/03/2025 17:00	Contact Name	TOM GARGETT	B A E SYSTEMS WARTON AERODROME WARTON PRESTON PR4 1AX
Activity	CHAIR INSTALL	Contact Phone	03300480591	
Priority	ND 1700			
Ref 1	DEL1552667			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: For Tom Gargett building W376 please leave with the goods in *** Please call 1 hour before arrival.Customer Ref / PO: CPA000278300 Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1552667&address=B%20A%20E%20Systems</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1552667&address=B%20A%20E%20Systems</p> <p>Warton%20Aerodrome PRESTON Warton PR4%201AX >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990698001	9787038INFULLE	LPositiv R600 Med Back Full Spe				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18990698201	9787038INFULLE	Positiv R600 Med Back Full Spe				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	25/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4121729	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/03/2025 08:21 - 25/03/2025 17:00	Contact Name	JO NEARY	B A E SYSTEMS WARTON AERODROME WARTON, W23D FIRST FLOOR
Activity	DESK INSTALL	Contact Phone	03300465453	
Priority	ND 1700			
Ref 1	DEL1555762			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000278838 Deliveries DPD or UPSItems on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Date	25/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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In Items for Job # 4121729 page 1 of 1



Run Sheet
Olayiwola Olanrewaju 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Run Sheet

Olayiwola Olanrewaju 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4121705	Customer	POSTURITE LIMITED		Job Address
SLA Window	24/03/2025 07:53 - 25/03/2025 17:00	Contact Name	TAMARA VAN-PARYS	TAMARA VAN-PARYS 7 GREGORY AVENUE BISPHAM BLACKPOOL FY2 9DR
Activity	CHAIR SP INSTALL	Contact Phone	07478428682	
Priority	ND 1700			
Ref 1	DEL1552523			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P495138 WR:28614Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18987185501	100136887	Cleartex Rectangular Floor Mat				
18987185502	1301015	RH New Logic 200 Med Back with				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18987185801	100136887	Cleartex Rectangular Floor Mat				
18987185901	1301015	RH New Logic 200 Med Back with				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4121633	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/03/2025 06:38 - 25/03/2025 17:00	Contact Name		IMOGEN GRAY	BAE SYSTEMS SAMLESBURY AERODROME, BUILDING S608
Activity	CHAIR INSTALL	Contact Phone		07522304184	MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Priority	ND 1700				
Ref 1	DEL1551588				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000277588 Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1551588&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Bae%20Systems Samlesbury%20Aerodrome %20Building%20S608 BLACKBURN Myerscough%20Road %20Balderstone BB2%207LF >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18986944301	1301033	RH New Logic 220 High Back Cha				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
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Job # 4121689	Customer	POSTURITE LIMITED			Job Address
SLA Window	24/03/2025 07:22 - 25/03/2025 17:00	Contact Name		CARLEY HAYHURST	CARLEY HAYHURST 17 BRACKENWOOD BLACKBURN BB1 8NE
Activity	CHAIR INSTALL	Contact Phone		07590842929	
Priority	ND 1700				
Ref 1	DEL1551619				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000255414Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18987116601	100139830	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Olayiwola Olanrewaju 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	8
Job # 4122309		Customer		PayPoint Network Ltd_Collections		Job Address	
SLA Window		24/03/2025 15:17 - 25/03/2025 17:00		Contact Name	JAYANTILAL VALJI	DEANE VIDEO CENTRE (PREMIER) 315-317 WIGAN ROAD BOLTON GREATER MANCHESTER BL3 5QU	
Activity		COLLECTION		Contact Phone	07837027949		
Priority		ND 1700					
Ref 1		65780					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PP1; Pin Pad; Zebra Printer Mr Jayantilal Valji Please Call on arrival 07837027949				33391440 37763196			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18990054901	Collection Tote Box	Tote Box for Collections					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18990055101	Collection Tote Box	Tote Box for Collections					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4121812	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	25/03/2025 08:00 - 25/03/2025 14:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	MANCHESTER PICCADILLY (OTS) NLC3497 7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	
Priority	6HR			
Ref 1	C5306993			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 25/03/2025 14:00 SLA: ND 25/03/2025 14:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _AXMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5306993 Problem Web Service qws_uk Mon 24 Mar 2025 08:25:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8596TA23 contract.pkey=23200 call.poms=1 call.zip=M1 2BP call.address=7th Floor Tower Block Manchester Piccadilly Station call.city=Manchester call.customerid=INC17267468 call.problem=NLC3497 Manchester Piccadilly 020-111303 PED - Tamper alert NLC 3497 Site Ma call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/AXMIUM020PED call.priority=2-Medium call.datereported=3/24/2025 9:24:30 AM ##### Call 5306993 Problem Web Service qws_uk Mon 24 Mar 2025 08:25:04 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18987965901	_SXASSET-LABELSV2					
18987965501	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020112977			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18987966101	_SXASSET-LABELSV2					
18987965701	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020112977			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4121907	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	24/03/2025 10:54 - 25/03/2025 16:30	Contact Name	ADIL2.HUSSAIN@HSBC.COM		COMPUTACENTER HSBC 2 AND 4 ST ANN'S SQUARE MANCHESTER GREATER MANCHESTER ST ANNS SQUARE MANCHESTER M2 7HD
Activity	TECH EXCHANGE	Contact Phone	07405005187		
Priority	ND 1600				
Ref 1	INC49009899				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18988305301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4122395	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	24/03/2025 16:12 - 25/03/2025 16:30	Contact Name	WINKY.Y.K.CHENG@HSBC.CO.UK	COMPUTACENTER HSBC 2-4 ST ANNS SQUARE MANCHESTER M2 7HD
Activity	TECH EXCHANGE	Contact Phone	085222880403	
Priority	ND 1600			
Ref 1	INC49054240			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990319801						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4121820	Customer	CXM			Job Address
SLA Window	25/03/2025 13:00 - 25/03/2025 17:00	Contact Name	KRISTIAN MCDERMOTT		MANCHESTER UNIVERSITY PRESS 176 WATERLOO PLACE OXFORD ROAD MANCHESTER MANCHESTER M13 9PL
Activity	TECH EXCHANGE	Contact Phone	01612752310		
Priority	Timed				
Ref 1	5829450				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN60009/Part no. K003 SNO: 8931081021011570872: Collect EN70063/IWL255-003-ELAVN SNO: 18316WL27799690H2-5056380-15127394: SWAP OUT/SWAP OUT	H2-5056380-15127394 12747953 P2PE Upgrade Mon Weds 9-4. Claudette Johnson x 07876 544066 Manchester University Press 176 Waterloo Place Oxford Road Manchester M13 9PL CXM. (GPRS) Elavon TID: 15127394; Date Time Logged: 20250324081002; Terminal ID: 210097926606; Profile Number: 15127394 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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In Items for Job # 4121820 page 1 of 1



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4121821	Customer	CXM			Job Address
SLA Window	25/03/2025 13:00 - 25/03/2025 17:00	Contact Name	KRISTIAN MCDERMOTT		MANCHESTER UNIVERSITY PRESS 176 WATERLOO PLACE OXFORD ROAD MANCHESTER MANCHESTER M13 9PL
Activity	TECH EXCHANGE	Contact Phone	01612752310		
Priority	Timed				
Ref 1	5829451				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN60009/Part no. K003 SNO: 8931089619043116556: Collect EN70156/Tetra Move 5000 SNO: 213537303191183122964147: Collect EN70157/PWN32410153A SNO: 201557313241005615147382H2-5056381-15127395: SWAP OUT/SWAP OUT	H2-5056381-15127395 14532334 P2PE Upgrade Mon Weds 9-4. Claudette Johnson x 07876 544066 Manchester University Press 176 Waterloo Place Oxford Road Manchester M13 9PL CXM. (GPRS) Elavon TID: 15127395; Date Time Logged: 20250324081002; Terminal ID: 210097926607; Profile Number: 15127395 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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In Items for Job # 4121821 page 1 of 1



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4121822	Customer	CXM			Job Address
SLA Window	25/03/2025 13:00 - 25/03/2025 17:00	Contact Name	KRISTIAN MCDERMOTT		MANCHESTER UNIVERSITY PRESS 176 WATERLOO PLACE OXFORD ROAD MANCHESTER MANCHESTER M13 9PL
Activity	TECH EXCHANGE	Contact Phone	01612752310		
Priority	Timed				
Ref 1	5829452				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN60009/Part no. K003 SNO: 8931084911123761897: Collect EN70156/Tetra Move 5000 SNO: 190492203191017907931571H2-5056382-15127396: SWAP OUT/SWAP OUT	H2-5056382-15127396 14725476 P2PE Upgrade Mon Weds 9-4. Claudette Johnson x 07876 544066 Manchester University Press 176 Waterloo Place Oxford Road Manchester M13 9PL CXM. (GPRS) Elavon TID: 15127396; Date Time Logged: 20250324081002; Terminal ID: 210097926608; Profile Number: 15127396 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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In Items for Job # 4121822 page 1 of 1



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4122368	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/03/2025 15:55 - 25/03/2025 17:00	Contact Name		SUPERDRUG STORES PLC 18 THE MALL CLARENDON SQUARE MANCHESTER SK14 2QT
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3228658			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
(3228658 SN:19052522500114) HHT not responsive. Please replace. SUP-SCN-HHT-ZEB-TC51 Monday 9:00 a.m. ? 5:30 p.m. Tuesday 9:00 a.m. ? 5:30 p.m. Wednesday 9:00 a.m. ? 5:30 p.m. Thursday 9:00 a.m. ? 5:30 p.m. Friday 9:00 a.m. ? 5:30 p.m. Saturday 9:00 a.m. ? 5:30 p.m. Sunday 10:00 a.m. ? 4:00 p.m.	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990224501	SUP-SCN-HHT-ZEB-TC51					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4122207	Customer	Vista Retail Support Limited		Job Address
SLA Window	24/03/2025 14:18 - 25/03/2025 17:00	Contact Name		LIDL CROFT HEAD LANCASHIRE OLDHAM OL2 5WD
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3228803			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3228803- Brief Description: AutoDispo Zebra App Issue Please enter the serial of the affected device : 21322522505087 Full Description: AM Interface: This ticket was created by a store employee store deputy manager or store manager.</p> <p>Please select the 'Store Support Information'-Tab below for more information about the incident.</p> <p>If you are an external support provider please read the questions and answers below</p> <hr/> <p>How did you notice the error? : When going to use it this morning</p> <hr/> <p>Please write clearly the error message shown:: : Touch screen not working</p> <hr/> <p>In which menu does the error occur? : Home screen</p> <hr/> <p>Does the error occur across every Zebra device in store? : No</p> <hr/> <p>When did the error first occur? : Today</p> <hr/>	<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18989626901	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18989627101						

Engineer Closure Notes _____ On-Site Time _____ Off-Site Time _____

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4122184	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	24/03/2025 14:05 - 25/03/2025 16:30	Contact Name	JULIE.B.HARGREAVES@HSBC.COM		COMPUTACENTER HSBC 2 YORKSHIRE STREET ROCHDALE ROCHDALE YORKSHIRE STREET ROCHDALE OL16 1EE
Activity	TECH EXCHANGE	Contact Phone	03455838593		
Priority	ND 1600				
Ref 1	INC48721430				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elite X2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18989551701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 25/03/2025

Date	25/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4122447	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	24/03/2025 16:33 - 25/03/2025 17:30	Contact Name	Rick	O2 ROCHDALE 63 MARKET WAY Rochdale OL16 1EA
Activity	NON TECH EXCHANGE	Contact Phone	+447711575566	
Priority	ND 1900			
Ref 1	C5307085			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 25/03/2025 17:30 SLA: ND 25/03/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCKDBUSB-MACSTYLE x 1	<p>Problem: [BDS] Keyboard mac style aluminium USB Root Cause: UNKNOWN Action: Engineer to supply replacement white keyboard. If store require please collect faulty keyboard for disposal. Test: User to test URL: Call history:: ##### Call 5307085 Problem Web Service qws_uk Mon 24 Mar 2025 16:32:24 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=TELGB000000T0523TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007027684 call.problem=HW - 0523 - 06 - Keyboard white replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/BDS-KBUSBMAC call.priority=2-Medium call.datereported=3/24/2025 4:32:21 PM</p> <p>##### Call 5307085 Problem Web Service qws_uk Mon 24 Mar 2025 16:32:24 A+C+P</p> <p>SITE OPENING TIMES [Rochdale] Mon-Sat: 09:00-17:30 Sun: 10:30-16:30</p> <p>SPECIAL INSTRUCTIONS...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18990428001	GNCKDBUSB-MAC	STYLIC MAC STYLE ALUMINIUM:USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18990428201	GNCKDBUSB-MAC	STYLIC MAC STYLE ALUMINIUM:USB				

Engineer Closure Notes

Customer Print	
Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18988438101	G350835	4121954	TECH EXCHANGE	STONEGATE - TOWN CRIER - 90806, CITY ROAD, CITY ROAD, CHESHIRE, CH1 3AE	Berlindo D'Assuncao	24/03/2025 11:19 25/03/2025 18:00	25/03/2025	
Computacenter Ltd Tesco Project	18983966701	WALLASEY KING ST EXP	4120742	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 111 KING STREET, WALLASEY, CH44 0BZ	Berlindo D'Assuncao	21/03/2025 14:29 25/03/2025 17:00	25/03/2025	
Verifone UK LTD	(No Items)	250310-507	4120770	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 322 Hoylake Road, Moreton, 0151 677 2917, CH46 6DE	Berlindo D'Assuncao	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Fujitsu Services Limited - Star Trains	18987312901	C5306991	4121732	TECH EXCHANGE	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	Berlindo D'Assuncao	24/03/2025 08:23 25/03/2025 20:00	25/03/2025	
DieboldNixdorf_WIPRO	(No Items)	129436313	4122001	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Berlindo D'Assuncao	24/03/2025 11:50 25/03/2025 17:00	25/03/2025	
CXM	18990114101	5829882	4122329	TECH EXCHANGE	UNICO LOUNGE, 68 GROVE STREET, .., WILMSLOW, SK9 1DS	Berlindo D'Assuncao	24/03/2025 15:30 25/03/2025 17:00	25/03/2025	
CXM	18990114102	5829882	4122329	TECH EXCHANGE	UNICO LOUNGE, 68 GROVE STREET, .., WILMSLOW, SK9 1DS	Berlindo D'Assuncao	24/03/2025 15:30 25/03/2025 17:00	25/03/2025	
CXM	18990114103	5829882	4122329	TECH EXCHANGE	UNICO LOUNGE, 68 GROVE STREET, .., WILMSLOW, SK9 1DS	Berlindo D'Assuncao	24/03/2025 15:30 25/03/2025 17:00	25/03/2025	
CXM	18990114104	5829882	4122329	TECH EXCHANGE	UNICO LOUNGE, 68 GROVE STREET, .., WILMSLOW, SK9 1DS	Berlindo D'Assuncao	24/03/2025 15:30 25/03/2025 17:00	25/03/2025	
CXM	18990114105	5829882	4122329	TECH EXCHANGE	UNICO LOUNGE, 68 GROVE STREET, .., WILMSLOW, SK9 1DS	Berlindo D'Assuncao	24/03/2025 15:30 25/03/2025 17:00	25/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	18978711101	43842380_CLF 515_2503	4119442	TECH EXCHANGE	IAN.M.SHEPPARD, LANDMARK ST PETERS SQUARE.MANCHESTER , MANCHESTER, M1	Claire Booth	20/03/2025 12:09 25/03/2025 17:00	25/03/2025	
Computacenter Horizon Project	18978713701	43634423_CLF 515_2503	4119447	TECH EXCHANGE	4BP PRITESH.LAD, LANDMARK ST PETERS SQUARE.MANCHESTER , MANCHESTER, M1	Claire Booth	20/03/2025 12:09 25/03/2025 17:00	25/03/2025	
Computacenter Horizon Project	18978710701	43376374_CLF 515_2503	4119448	TECH EXCHANGE	4BP STEPHEN.PUGH, LANDMARK ST PETERS SQUARE.MANCHESTER , MANCHESTER, M1	Claire Booth	20/03/2025 12:09 25/03/2025 17:00	25/03/2025	
Computacenter Horizon Project	18978711501	43198878_CLF 515_2503	4119454	TECH EXCHANGE	4BP JOSH.R.GARRIGAN, LANDMARK ST PETERS SQUARE.MANCHESTER , MANCHESTER, M1	Claire Booth	20/03/2025 12:09 25/03/2025 17:00	25/03/2025	
Computacenter PwC NON TECH EXCHANGE	18965011101	PAR0240004	4116536	TECH EXCHANGE	4BP P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER HARDMAN SQ, MANCHESTER, M3 3EB	Claire Booth	17/03/2025 15:00 25/03/2025 17:30	25/03/2025	
Pret Tech Mahindra (UK) BAU	18988307701	INC1359778	4121905	DELIVERY	PRET A MANGER` , PRET A MANGER` , MANCHESTER AIRPORT, LANDSIDE, MANCHESTER, M90 3FE	Claire Booth	24/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - BASF	18988244401	24281104	4122041	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - BASF	18988243101	24281048	4122050	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - BASF	18988276001	24281156	4122051	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - BASF	18988089301	24281156	4122051	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter Limited	18990316001	24293475	4122440	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 10 Buttermarket Street, , 10 Buttermarket Street, , WA1 2LG	Claire Booth	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains	18988345001	C5307029	4121920	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	24/03/2025 09:00 25/03/2025 20:00	25/03/2025	
Fujitsu Services Limited - Star Trains - ME	189901750	C5306972	4122474	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	24/03/2025 09:00 25/03/2025 23:00	25/03/2025	
DieboldNixdorf_WIPRO	(No Items)	129421021	4121702	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, ONE 70 SOUTH JO, JL030 LIVERPOOL, LIVERPOOL, L1 8BJ	Daniel Hanson	24/03/2025 07:41 25/03/2025 17:00	25/03/2025	
Fujitsu Services Limited - Banks	18988143501	C5306521	4121858	TECH EXCHANGE	RBSG, Liverpool Customer Service Centre Stephenson Way Wavertree, RBSG, LIVERPOOL, L2 2PP	Daniel Hanson	24/03/2025 09:00 25/03/2025 16:00	25/03/2025	
Vista Retail Support Limited	18989942201	3230471	4122286	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, HUNTS CROSS SHOPPING PARK SPEKE HALL ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L24 9GB	Daniel Hanson	24/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000268712	4121760	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	189873454	WOT000268488	4122031	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Vista Retail Support Limited	18989947901	3230748	4122292	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, CABLES RETAIL PARK WARRINGTON ROAD, PRESCOT, LANCASHIRE, PRESCOT, L34 5QX	Daniel Hanson	24/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Vista Retail Support Limited	18989964301	3230904	4122298	TECH EXCHANGE	THE RANGE, AINTREE RACECOURSE RETAIL PARK, TOPHAM DRIVE, SEFTON, LIVERPOOL, L9 5AL	Daniel Hanson	24/03/2025 15:10 25/03/2025 17:00	25/03/2025	
Centrex Services	18990634101	INC000030442302	4122484	TECH EXCHANGE	SANTANDER UK PLC, SANTANDER UK PLC, 25-29 CHAPEL STREET, SOUTHPORT, PR8 1AL	Daniel Hanson	24/03/2025 17:36 25/03/2025 15:00	25/03/2025	
CONSIILLION(UK) LIMITED	18984323101	SC513581-2	4121842	TECH EXCHANGE	POST OFFICE, POST OFFICE, 126 BISPHAM ROAD, SOUTHPORT, PR9 7BJ	Daniel Hanson	25/03/2025 08:00 25/03/2025 12:00	25/03/2025	
CONSIILLION(UK) LIMITED	18990289201	SC513581-3	4122386	TECH EXCHANGE	POST OFFICE, POST OFFICE, 126 BISPHAM ROAD, SOUTHPORT, PR9 7BJ	Daniel Hanson	24/03/2025 16:07 25/03/2025 17:00	25/03/2025	
Computacenter - BASF	18988276501	24291441	4122063	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, St. Michaels Industrial Estate 6 O Idgate, St. Michaels Industrial Estate 6 O Idgate, WA8 8TJ	Daniel Hanson	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - BASF	18988090301	24291441	4122063	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, St. Michaels Industrial Estate 6 O Idgate, St. Michaels Industrial Estate 6 O Idgate, WA8 8TJ	Daniel Hanson	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18979251301	5306618 / INC8770768	4119582	NON TECH EXCHANGE	16 PEARL STREET, 16 PEARL STREET, DENTON, M34 3GZ	David Hargreaves	20/03/2025 09:00 25/03/2025 18:00	25/03/2025	
Computacenter - Astra Zeneca	189720769	WOT000265430	4122017	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	189842452	WOT000268118	4122022	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	189876932	WOT000268700	4122032	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	189876947	WOT000268286	4122033	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	189877475	WOT000268715	4122034	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	189885210	WOT000268934	4122042	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	189668847	WOT000259861	4122104	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	189754076	WOT000266278	4122106	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	189692802	WOT000264943	4122489	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Vista Retail Support Limited	18983958401	3228235	4121809	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, 260 LONDON ROAD HAZEL GROVE, STOCKPORT, CHESHIRE, STOCKPORT, SK7 4RD	David Hargreaves	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18987965901	C5306993	4121812	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	David Ranson	25/03/2025 08:00 25/03/2025 14:00	25/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18987965501	C5306993	4121812	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	David Ranson	25/03/2025 08:00 25/03/2025 14:00	25/03/2025	
CXM	18987997901	5829450	4121820	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987997902	5829450	4121820	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987997903	5829450	4121820	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987997904	5829450	4121820	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987997905	5829450	4121820	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987999001	5829451	4121821	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987999002	5829451	4121821	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987999003	5829451	4121821	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987999004	5829451	4121821	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987999005	5829451	4121821	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18987997501	5829452	4121822	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987997502	5829452	4121822	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987997503	5829452	4121822	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987997504	5829452	4121822	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
CXM	18987997505	5829452	4121822	TECH EXCHANGE	MANCHESTER UNIVERSITY PRESS, 176 WATERLOO PLACE, OXFORD ROAD MANCHESTER, MANCHESTER, M13 9PL	David Ranson	25/03/2025 13:00 25/03/2025 17:00	25/03/2025	
Computacenter Limited - HSBC	18988305301	INC49009899	4121907	TECH EXCHANGE	COMPUTACENTER HSBC, 2 AND 4 ST ANNS SQUARE MANCHESTER GREATER MANCHESTER, ST ANNS SQUARE, MANCHESTER, M2 7HD	David Ranson	24/03/2025 10:54 25/03/2025 16:30	25/03/2025	
Computacenter Limited - HSBC	18990319801	INC49054240	4122395	TECH EXCHANGE	COMPUTACENTER HSBC, 2-4 ST ANNS SQUARE, MANCHESTER, M2 7HD	David Ranson	24/03/2025 16:12 25/03/2025 16:30	25/03/2025	
Fujitsu Services Limited - Telefonica TC	18990428001	C5307085	4122447	NON TECH EXCHANGE	O2 ROCHDALE, 63 MARKET WAY, Rochdale, OL16 1EA	David Ranson	24/03/2025 16:33 25/03/2025 17:30	25/03/2025	
Computacenter Limited - HSBC	18989551701	INC48721430	4122184	TECH EXCHANGE	COMPUTACENTER HSBC, 2 YORKSHIRE STREET ROCHDALE ROCHDALE, YORKSHIRE STREET, ROCHDALE, OL16 1EE	David Ranson	24/03/2025 14:05 25/03/2025 16:30	25/03/2025	
Vista Retail Support Limited	18989626901	3228803	4122207	TECH EXCHANGE	LIDL, CROFT HEAD, LANCASHIRE, OLDHAM, OL2 5WD	David Ranson	24/03/2025 14:18 25/03/2025 17:00	25/03/2025	
Vista Retail Support Limited	18990224501	3228658	4122368	TECH EXCHANGE	SUPERDRUG STORES PLC, 18 THE MALL, CLARENDON SQUARE, MANCHESTER, SK14 2QT	David Ranson	24/03/2025 15:55 25/03/2025 17:00	25/03/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18989973701	SFR-2671065	4122300	TECH EXCHANGE	STONEGATE - ELEPHANT & CASTLE , 4-10 DEANSGATE, 4-10 DEANSGATE, LANCASHIRE, BL1 1BR	John Paul Barron	24/03/2025 15:12 25/03/2025 18:00	25/03/2025	
Verifone UK LTD	18989974101	G350857	4122302	TECH EXCHANGE	STONEGATE - ELEPHANT & CASTLE , 4-10 DEANSGATE, 4-10 DEANSGATE, LANCASHIRE, BL1 1BR	John Paul Barron	24/03/2025 15:12 25/03/2025 18:00	25/03/2025	
Verifone UK LTD	(No Items)	250319-1840	4122096	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 6 Yewbarrow Terrace, Grange Over Sands, Cumbria, LA11 6ED	John Paul Barron	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Fujitsu Services Limited - Banks	18988220001	C5306736	4121873	TECH EXCHANGE	RBSG, Unit 6A Elephant Yard Shopping Centre, RBSG, KENDAL, LA9 4LZ	John Paul Barron	24/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter - Astra Zeneca	189576387	WOT000268163	4120884	COLLECTION	4 Castle Rise, 4 Castle Rise, 4 Castle Rise, KENDAL, Cumbria, LA9 7BQ	John Paul Barron	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter Limited - HSBC	18988304801	INC49034333	4121906	TECH EXCHANGE	COMPUTACENTER HSBC, 49A FISHERGATE, PRESTON, LANCASHIRE, PR1 8BH	John Paul Barron	24/03/2025 10:54 25/03/2025 16:30	25/03/2025	
Fujitsu Services Limited - Banks	18990317501	C5307040	4122390	TECH EXCHANGE	RBSG, 4 STANDISHGATE, RBSG, WIGAN, WN1 1UE	John Paul Barron	24/03/2025 09:00 25/03/2025 16:00	25/03/2025	



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Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18990563001	24293955	4122525	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 1 Borough Pavement, Grange Precinct , 1 Borough Pavement, Grange Precinct , CH41 2XX	Nadeem Saleem	25/03/2025 09:00 25/03/2025 15:00	25/03/2025	
Computacenter Limited - HSBC	18988740101	INC49052552	4122021	NON TECH EXCHANGE	COMPUTACENTER HSBC, 4 THE OLD MANOR, MERSEY LANE SOUTH, BIRKENHEAD, CH42 1QQ	Nadeem Saleem	24/03/2025 12:12 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987229101	DEL1552241	4121715	BARIATRIC SP INSTALL	SKY, 38 REEDS AVENUE EAST, WIRRAL, CH46 1RQ	Nadeem Saleem	24/03/2025 08:06 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987229102	DEL1552241	4121715	BARIATRIC SP INSTALL	SKY, 38 REEDS AVENUE EAST, WIRRAL, CH46 1RQ	Nadeem Saleem	24/03/2025 08:06 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987363301	DEL1551735	4121738	CHAIR SP INSTALL	KATHRYN BRUNSKILL WR:27970, 13 GLADSTONE AVENUE, LIVERPOOL, L16 2LG	Nadeem Saleem	24/03/2025 08:34 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987363302	DEL1551735	4121738	CHAIR SP INSTALL	KATHRYN BRUNSKILL WR:27970, 13 GLADSTONE AVENUE, LIVERPOOL, L16 2LG	Nadeem Saleem	24/03/2025 08:34 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987363303	DEL1551735	4121738	CHAIR SP INSTALL	KATHRYN BRUNSKILL WR:27970, 13 GLADSTONE AVENUE, LIVERPOOL, L16 2LG	Nadeem Saleem	24/03/2025 08:34 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18986931601	DEL1552243	4121629	CHAIR INSTALL	NATALSHA NORMAN, 8 TIMON AVENUE, LIVERPOOL, L20 9DZ	Nadeem Saleem	24/03/2025 06:26 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18986943601	DEL1552754	4121632	CHAIR INSTALL	PAUL FARRELL, 8 WESTFIELD DRIVE, HOGHTON, PRESTON, PR5 0AT	Nadeem Saleem	24/03/2025 06:37 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18988502701	DEL1553078	4121971	CHAIR SP INSTALL	IRYNA PEARSON WR:28245, 13 WELL ORCHARD, BAMBER BRIDGE, PRESTON, PR5 8HJ	Nadeem Saleem	24/03/2025 11:32 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18988502702	DEL1553078	4121971	CHAIR SP INSTALL	IRYNA PEARSON WR:28245, 13 WELL ORCHARD, BAMBER BRIDGE, PRESTON, PR5 8HJ	Nadeem Saleem	24/03/2025 11:32 25/03/2025 17:00	25/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18987116601	DEL1551619	4121689	CHAIR INSTALL	CARLEY HAYHURST, 17 BRACKENWOOD, BLACKBURN, BB1 8NE	Olayiwola Olanrewaju	24/03/2025 07:22 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18986944301	DEL1551588	4121633	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME, BUILDING S608, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Olayiwola Olanrewaju	24/03/2025 06:38 25/03/2025 17:00	25/03/2025	
PayPoint Network Ltd_Collections	18990054901	65780	4122309	COLLECTION	DEANE VIDEO CENTRE (PREMIER), 315-317 WIGAN ROAD, BOLTON, GREATER MANCHESTER, BL3 5QU	Olayiwola Olanrewaju	24/03/2025 15:17 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987185501	DEL1552523	4121705	CHAIR SP INSTALL	TAMARA VAN-PARYS, 7 GREGORY AVENUE, BISPHAM, BLACKPOOL, FY2 9DR	Olayiwola Olanrewaju	24/03/2025 07:53 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987185502	DEL1552523	4121705	CHAIR SP INSTALL	TAMARA VAN-PARYS, 7 GREGORY AVENUE, BISPHAM, BLACKPOOL, FY2 9DR	Olayiwola Olanrewaju	24/03/2025 07:53 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987111701	DEL1552043	4121688	CHAIR INSTALL	B A E SYSTEMS, WARTON AERODROME, BUILDING W427, WARTON, PRESTON, PR4 1AX	Olayiwola Olanrewaju	24/03/2025 07:21 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18988660301	DEL1553066	4122005	CHAIR INSTALL	B A E SYSTEMS, WARTON AERODROME, WARTON, PRESTON, PR4 1AX	Olayiwola Olanrewaju	24/03/2025 11:58 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18990698001	DEL1552667	4122500	CHAIR INSTALL	B A E SYSTEMS, WARTON AERODROME, WARTON, PRESTON, PR4 1AX	Olayiwola Olanrewaju	24/03/2025 17:53 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987292701	DEL1555762	4121729	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME, WARTON, W23D FIRST FLOOR HR TEAM, PRESTON, PR4 1AX	Olayiwola Olanrewaju	24/03/2025 08:21 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987292702	DEL1555762	4121729	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME, WARTON, W23D FIRST FLOOR HR TEAM, PRESTON, PR4 1AX	Olayiwola Olanrewaju	24/03/2025 08:21 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987292703	DEL1555762	4121729	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME, WARTON, W23D FIRST FLOOR HR TEAM, PRESTON, PR4 1AX	Olayiwola Olanrewaju	24/03/2025 08:21 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987292704	DEL1555762	4121729	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME, WARTON, W23D FIRST FLOOR HR TEAM, PRESTON, PR4 1AX	Olayiwola Olanrewaju	24/03/2025 08:21 25/03/2025 17:00	25/03/2025	
POSTURITE LIMITED	18987292705	DEL1555762	4121729	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME, WARTON, W23D FIRST FLOOR HR TEAM, PRESTON, PR4 1AX	Olayiwola Olanrewaju	24/03/2025 08:21 25/03/2025 17:00	25/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Network Rail Dispatch	18990369501	Build and Testing of the LTSC	4122503	MANPOWER	NETWORK RAIL LTD, NETWORK RAIL LTD, 4 TRAVIS STREET, MANCHESTER, M1 2NY	Ryan Owen	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02240629	4122130	TECH EXCHANGE	EVERFRESH, EVERFRESH, 56 ROCK LANE EAST, BIRKENHEAD, CH42 1PQ	Simon Heath	24/03/2025 13:36 25/03/2025 13:00	25/03/2025	
Paypoint Network Limited - UK	(No Items)	02241637	4122462	TECH EXCHANGE	OASIS, OASIS, 28 BALLS ROAD, PRENTON, CH43 5RE	Simon Heath	24/03/2025 17:01 25/03/2025 13:00	25/03/2025	
Fujitsu Services Limited - EE	18988025501	C5307013	4121829	NON TECH EXCHANGE	ORANGE (CREWE), 1 Earle Street, CHESHIRE, Crewe, CW1 2BS	Simon Heath	24/03/2025 09:56 25/03/2025 17:00	25/03/2025	
Secure Retail Limited	18989619501	00054700	4122205	TECH EXCHANGE	WEST MIDLANDS RAILWAYS, WEST MIDLANDS RAILWAYS, PLATFORM 12, CREWE RAILWAY STATION, NANTWICH ROAD, CW2 6HR	Simon Heath	24/03/2025 14:17 25/03/2025 17:00	25/03/2025	
Computacenter - Kingfisher	(No Items)	24290700	4122277	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 1, PLOT 2B BEAM HEATH WAY, NANTWICH, CW5 6PQ	Simon Heath	24/03/2025 15:01 25/03/2025 17:00	25/03/2025	
Vista Retail Support Limited	18990446901	3231110	4122450	TECH EXCHANGE	LIDL, WORSLEY RD, LANCASHIRE, MANCHESTER, M30 8BW	Simon Heath	24/03/2025 16:37 25/03/2025 17:00	25/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18988802101	24293369	4122073	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 29/33 The Rock, , 29/33 The Rock, , BL9 0JP	Stephen Fitton	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Computacenter Limited	18990316701	24293722	4122414	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 29/33 The Rock, , 29/33 The Rock, , BL9 0JP	Stephen Fitton	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Xerox (UK) Technical***DO NOT INVOICE****	189877463	11641445	4121766	REPAIR WITH PARTS	EXERTIS (UK) LTD, 7 New Vision Business Park, Glascoed Road, ST. ASAPH, LL17 0LP	Stephen Fitton	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Xerox (UK) Technical***DO NOT INVOICE****	189877467	11641445	4121766	REPAIR WITH PARTS	EXERTIS (UK) LTD, 7 New Vision Business Park, Glascoed Road, ST. ASAPH, LL17 0LP	Stephen Fitton	25/03/2025 09:00 25/03/2025 17:00	25/03/2025	
Vista Retail Support Limited	18990237501	3229069	4122372	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 2, PRESTATYN SHOPPING PARK, NANT HALL ROAD, PRESTATYN, LL19 9LR	Stephen Fitton	24/03/2025 15:56 25/03/2025 17:00	25/03/2025	
Computacenter Horizon Project	18971333001	CLF471_DOLG ELLAU_2503_D EL.INS	4118024	PROJECT	HSBC, ELDON SQUARE, DOLGELLAU.GWYNEDD, LL40 1PS	Stephen Fitton	18/03/2025 19:58 25/03/2025 13:00	25/03/2025	