



# Run Sheet

Asif Alam 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	1
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Job # 4056051	Customer	HCL- Mondelez UK		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	.	United Kingdom CADBURY CHIRK STATION AVE;CHIRK ENGLAND UNITED KINGDOM OF GREAT BRITAIN – Post code LL14 5LT
Activity	MANPOWER	Contact Phone	.	
Priority	ND 1700			
Ref 1	MONDELEZ CHIRK SCH			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
MONDELEZ CHIRK SCH	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4055802	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/01/2025 12:41 - 09/01/2025 17:00	Contact Name	JANETTE CHERRYMAN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0618477			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18658268801						

Returned Items



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4058965	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	07/01/2025 15:15 - 09/01/2025 17:00	Contact Name	SABINE PITA	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0642554			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18669234801						

Returned Items



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059018	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	07/01/2025 15:51 - 09/01/2025 17:00	Contact Name	TOM HASKELL	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0643155			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18669438101						

Returned Items



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059019	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	07/01/2025 15:57 - 09/01/2025 17:00	Contact Name	PHIL MATHIESON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0643160			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18669465701						



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059623	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/01/2025 08:19 - 09/01/2025 17:00	Contact Name	DANIELA CARRARA	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0658872			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 00000000004677955

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671472901						



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059040	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	07/01/2025 16:12 - 09/01/2025 17:00	Contact Name	SAMIR SHAH	ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447385533906	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0646055			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18669660901						



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059662	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/01/2025 09:12 - 09/01/2025 17:00	Contact Name	SHILPA REDDY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0617757			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671837101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059622	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	08/01/2025 08:14 - 09/01/2025 17:00	<b>Contact Name</b>		AMBER FITTER	ASTRAZENECA ASTRAZENECA
Activity	DELIVERY	<b>Contact Phone</b>		+447780454477	CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700				
Ref 1	RITM0645564				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 00000000004677955

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671464001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060048	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	###	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0651947r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: GM0R45HJ - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

  

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060067	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	/	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0651885			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:GM0R8BZB - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060059	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	###	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0651870R			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:GM0R458K - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060061	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	###	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0651935r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: GM0GGMGV - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060054	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	###	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0651924r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:GM0GGMZ0 - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060074	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH		ASTRAZENECA
Activity	COLLECTION	Contact Phone	###		ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700				
Ref 1	RITM0651906r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: GM0R45A4 - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060076	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	/	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0652163			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:GM0P84GV - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060089	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	/	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0651897			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: GM0R459Q - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059973	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	/	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0651984			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Device to be collected:	Device to be collected: GM0QAQ25 - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059974	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	###	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0651964r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:PF56MDJF - Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060044	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	###	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0651858r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: PF54GEDN - Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059669	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/01/2025 09:19 - 09/01/2025 17:00	Contact Name	PHILIP MAYERS	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447880400767	
Priority	ND 1700			
Ref 1	RITM0381716			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Swap	<p>Device to be sent to end user:Lenovo AZ:GB-SWAP_Len TP X1 YOGA G8 i7 32/512 - AZ:GB-SWAP_Len TP X1 YOGA G8 i7 32/512 - 000000000004578302</p> <p>Device to be collected from end user:PF4SPVQ1 - Lenovo :AZ RIT: Len X1 Yoga G8 i7 32/512 UK</p> <p>User has to handover old device in order to receive new device. If old device is not available or user refuses to handover please fail a call and do not handover the new device</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671967901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059903	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/01/2025 12:30 - 09/01/2025 17:00	Contact Name	IAN TOMENSON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0614441			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Swap	<p>Device to be sent to end user: Lenovo AZ:GB-SWAP_Len TP T14s G4 AMD R5 - AZ:GB-SWAP_Len TP T14s G4 AMD R5 - 00000000004578300 Device to be collected from end user:GM0GPPQ1 - Lenovo AZ:GB-SWAP_Len TP T14s G4 AMD R5</p> <p>User has to handover old device in order to receive new device. If old device is not available or user refuses to handover please fail a call and do not handover the new device</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673192101						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18673192301					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059949	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	<b>Contact Name</b>		LUCY RYMILL	ASTRAZENECA ASTRAZENECA
Activity	NON TECH EXCHANGE	<b>Contact Phone</b>		+447469408314	CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700				
Ref 1	RITM0313096				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from End User: PC1DZGVM - Lenovo 20QKS0EQ00 If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059979	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	DEBASREE PURKAYASTHA	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447818892355	
Priority	ND 1700			
Ref 1	RITM0306288r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to End User:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from End User: PC1GLDXM - Lenovo 20NYS4VJ00 If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18657738701						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18657738901						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060026	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	08/01/2025 13:57 - 09/01/2025 17:00	Contact Name	STEVE ROBINSON		ASTRAZENECA ASTRAZENECA
Activity	NON TECH EXCHANGE	Contact Phone	+447469408227		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	RITM0297083				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 00000000004677955 Device to be collected from end user:R90SQHL9 - Lenovo 20LES1V500</p> <p>AstraZeneca Laptop Delivery and Collection ..... If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673663701						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4055739	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/01/2025 12:03 - 09/01/2025 17:00	Contact Name	STEVEN PHEASEY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0341440			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected form End User: 5CD00980TF - HP Financial Service 8MU27EP#ABU If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18658052701						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18658052901						



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4055762	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/01/2025 12:28 - 09/01/2025 17:00	Contact Name	CHLOE OWEN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0375779			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from End User: PC1J0W0J - Lenovo 20QKS0EQ00 If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18658218701						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059957	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	SARAH MACLEAN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447788354587	
Priority	ND 1700			
Ref 1	RITM0651505			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Swap	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE - 00000000004677955 Device to be collected from end user: PF56T9SF - Lenovo :AZ RIT:Len X1 Car G12 i7 WWAN Ready</p> <p>User has to handover old device in order to receive new device. If old device is not available or user refuses to handover please fail a call and do not handover the new device</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4055795	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/01/2025 12:31 - 09/01/2025 17:00	Contact Name	MALGORZATA BRODACKA	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0403370			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to End User:Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from End User: PC1J0VXV - Lenovo 20QKS0EQ00 If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18658229201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4055796	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/01/2025 12:34 - 09/01/2025 17:00	Contact Name	KONSTANTY MARYNOWSKI	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0295164			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 0000000000004698847 Device to be collected from End User: PC19P3VX - Lenovo 20QKS0EQ00 If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18658242401						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18658242601						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4058830	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	07/01/2025 13:32 - 09/01/2025 17:00	Contact Name	ANDREW WALLACE	78 ACRE LANE 78 ACRE LANE CHEADLE HULME CHEADLE SK8 7PA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0652197			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: PC1CMMWL - Lenovo 20QKS0EQ00

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18668663701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059993	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	09/01/2025 08:00 - 09/01/2025 12:00	Contact Name	NATALIA.I.SELEMANE@HSBC.COM	COMPUTACENTER HSBC 35 ARROWSMITH DRIVE HEALD GREEN CHEADLE SK8 3XD
Activity	NON TECH EXCHANGE	Contact Phone	07471509407	
Priority	Priority MC			
Ref 1	INC48594247			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	L14 Gen 4

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4059064	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/01/2025 16:29 - 09/01/2025 17:30	Contact Name	GARY MERCER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone	+44 7483 361805	
Priority	ND 1700			
Ref 1	000024196721			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	device to be collected - UK043724 - HP 840 G8 i7/5CG2211R2B

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18669886601						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18669886801						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4058454	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/01/2025 09:58 - 09/01/2025 17:30	Contact Name	GARY MERCER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7483 361805	
Priority	ND 1700			
Ref 1	000024189909			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	Device to be delivered - Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500 - PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500 - 000000000004739590 Device to be collected - UK016568 - Lenovo X1 Yoga G6

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18667402401						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4058949	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/01/2025 15:00 - 09/01/2025 17:30	Contact Name	GARY MERCER	PwC PwC MANCHESTER HARDMAN SQ, 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	000024196811			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PwC Hardware Swap	<p>Please collect:</p> <p>Display name: PF3VC2G9 - Lenovo 20Y0S2X500 Laptop model: Lenovo 20Y0S2X500 - :PwC:Lenovo TP X1 Yoga G6 Intel Core i7 - 000000000004266435 Laptop serial: PF3VC2G9</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18669133701						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4058952	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/01/2025 15:05 - 09/01/2025 17:30	Contact Name	GARY MERCER	PwC PwC MANCHESTER HARDMAN SQ 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024196832			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PwC Hardware Swap	<p>Please collect:</p> <p>Display name: 5CG2211PYT - Hewlett Packard Inc. 56K74UP Laptop model: Hewlett Packard Inc. 56K74UP - :B&amp;S:PwC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296 Laptop serial: 5CG2211PYT</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18669162701						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18669162901						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060056	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	08/01/2025 14:23 - 09/01/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	000024199055			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	<p>Hi team can you please collect device :Hewlett Packard Inc. 56K74UP - :B&amp;S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 00000000004291296</p> <p>Serial: 5CG2122XN2 Asset: UK030569 - HP 840 G8 i7</p> <p>When delivering the new device</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673809401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060290	Customer	HCL Barclays		Job Address
SLA Window	08/01/2025 16:35 - 09/01/2025 17:00	Contact Name	FAITH ADIORHO	16 FALLS GREEN AVENUE 16 FALLS GREEN AVENUE MANCHESTER M40 2BL
Activity	COLLECTION	Contact Phone	07395368475	
Priority	ND 1600			
Ref 1	TASK2533934			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor collection - please use large box	Collection: Thursday 9-5

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674710001	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060291	Customer	HCL Barclays		Job Address
SLA Window	08/01/2025 16:38 - 09/01/2025 17:00	Contact Name	FAITH ADIORHO	16 FALLS GREEN AVENUE 16 FALLS GREEN AVENUE MANCHESTER M40 2BL
Activity	COLLECTION	Contact Phone	07395368475	
Priority	ND 1600			
Ref 1	TASK2533933			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Peripheral collection - Please use large box	headphones Keyboard Mouse adjustable monitor stand laptop charger and usb c to usb c cable

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674725601	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674725801	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Claire Booth 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	39
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Job # 4060292	Customer	HCL Barclays		Job Address
SLA Window	08/01/2025 16:37 - 09/01/2025 17:00	Contact Name	FAITH ADIORHO	16 FALLS GREEN AVENUE 16 FALLS GREEN AVENUE MANCHESTER M40 2BL
Activity	IMAC COLLECTION	Contact Phone	07395368475	
Priority	ND 1600			
Ref 1	TASK2533955			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop collection - Please use Tote	Collection: Thursday 9-5  Asset Tag: BB20831791 Model: HP elite book

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674715901	HCL Tote	HCL Tote				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4059617	Customer	Computacenter - Kingfisher			Job Address
SLA Window	08/01/2025 07:50 - 09/01/2025 17:00	Contact Name	THE MANAGER/JANE NOWELL	B&Q B & Q PLC UNIT 1	SOUTH RINGS BUSINESS PARK PRESTON PR5 6BZ
Activity	TECH EXCHANGE	Contact Phone	01772 628322		
Priority	ND 1700				
Ref 1	24205436				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	KINGFISHER Till number: 82  Make/Model: PEDVX820  Serial number: 333-118-333  Description: ###Please ensure previous tickets have been checked ###  Till hostname: GBBQ01291SCO82P  Till number: 82  What element of the till is impacted? PEDVX820  CARD ACCEPTANCE ISSUE?  Card insert/Chip & Pin working? N  Contactless payments working? N  Peripheral make/model (Please copy and paste CI): PEDVX820  PED serial number: 333-118-333  PED ID (Shown on the back): 23595777

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4060232	Customer	HCL Network Rail Dispatch			Job Address
SLA Window	08/01/2025 16:15 - 09/01/2025 13:00	<b>Contact Name</b>		GARETH THOM	NETWORK RAIL LTD NETWORK RAIL LTD NORTH UNION HOUSE CHRISTIAN ROAD PRESTON PR1 8NB
Activity	DIAGNOSE	<b>Contact Phone</b>		07922010510	
Priority	ND 1300				
Ref 1	NRINC0746653				
Ref 2	9200065349				
No. of Parts	1				

Instructions 1	Instructions 2
LENOVO - DIAGNOSE - 1 HOUR - AM VISIT	Reference NRINC0746653 Title Engineers Required = 1 Contact Name Gareth Thom 07922010510 Contact Number Gareth Thom 07922010510 Type of Site Network Rail Dispatch Full Site Address Network Rail Ltd North Union House Christian Road Preston PR1 8NB Postal Code PR1 8NB Activity DIAGNOSE ND 1300 60 MIN (LENOVO (1st visit) 60 MIN AM VISIT Priority ND 1300 Duration 60 Scheduled Visit Date 9th January Part name No part required Users Current Device 4I052017 Serial Number PC29VKRY Asset number 4I052017 Number of build sticks required NA Number of builds required (1-2 builds half day 3-4 builds full day) None Fault Description Touchpad does not work. Build Type (Standard / Control / NA) NA Required Engineer actions on site " 1) Touchpad does not work. Hence engineer needs to diagnose and resolve the issue and...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674545101						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674545301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4057607	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	06/01/2025 14:50 - 09/01/2025 17:00	Contact Name	GB0360 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M 104-108 FRIARGATE WALK, THE MALL ST. GEORGE'S PRESTON PR1 2NQ
Activity	TECH EXCHANGE	Contact Phone	01772940510	
Priority	ND 1900			
Ref 1	C002549874			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<a href="HTTPS://GPMO.ME/HN56ZP">*CLICK HERE*</a>	<p>Call Problem: Device: Till#4   Replace: Receipt printer FP510 Black Y Cable to till   Miro/part name: 38040518</p> <p>FP510II_SETUP_Shift-Store_(1)_(1).pdf</p> <p>*** CALL H&amp;M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 ***</p> <p>If you are unable to get through to H&amp;M or the TVS desk please ensure your closure contains the required details.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18664448101	38040518	CBL:3M Y TYPE USB BLACK:FP510				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18664448301	38040518	CBL:3M Y TYPE USB BLACK:FP510				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4059141	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	GB0360 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M 104-108 FRIARGATE WALK THE MALL ST. GEORGE'S PRESTON PR1 2NQ
Activity	TECH EXCHANGE	Contact Phone	01772940510	
Priority	ND 1700			
Ref 1	C002549530			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<a href="HTTPS://GPMO.ME/3Y1RD5">*CLICK HERE*</a>	<p>Dear partner</p> <p>Please perform replacement of the mentioned spare part/device due to hardware failure.</p> <p>Issues spotted: [Proactive Incidents] Issue: Posserver unreachable/offline // Issue - FAN 3</p> <p>Troubleshooting performed: UNIX - As per the ticket history initially there were 2 fans that are in failed state and we requested to replace both fans but Tech dan has confirmed he has replaced only fan2 and there is no update regarding fan 3 in the ticket.</p> <p>Other remarks: UNIX - Please raise new GPMO to replace fan 3.</p> <p>Additional instruction: -Please replace the faulty fan with a new one -Before leaving the store please test the POS Server with the manager -Contact SD for more info and support 02/01/2025 12:17:49 - Vimisha A/P Ratnasamy (Additional comments) Device: POS Server    Action: Please replace Fan 3 at POS Server    Miro/part name: 38018831</p> <p>...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4058720	Customer	POSTURITE LIMITED			Job Address
SLA Window	09/01/2025 08:00 - 09/01/2025 12:00	Contact Name	SARWAR GORJI		PRIVATE ADDRESS 38 ADELAIDE TERRACE BLACKBURN BB2 6ET
Activity	CHAIR SP INSTALL	Contact Phone	07729247763		
Priority	Priority MC				
Ref 1	DEL1521070				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P487706 WR:26807Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1521070&address=Private address 38 Adelaide Terrace BLACKBURN BB2 6ET>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18661997701	100138872	Rectangular Chair Mat - Carpet	.	.	Not Used	
18661997702	1301015	RH New Logic 200 Med Back with	.	.	Not Used	

Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4060372	Customer	POSTURITE LIMITED			Job Address
SLA Window	09/01/2025 08:00 - 09/01/2025 12:00	Contact Name	ZAIEDAH ISMAIL		ZAIEDAH ISMAIL 201 ST JAMES ROAD BLACKBURN BB1 8HQ
Activity	CHAIR INSTALL	Contact Phone	07816551462		
Priority	Priority MC				
Ref 1	DEL1520395				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 1600269563Items on order:9820900 - PLATFORM - Oploft Sit-S	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1520395&address=201 BLACKBURN St James Road BB1 8HQ>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
		ck				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4060097	Customer	EPAY Limited		Job Address
SLA Window	08/01/2025 14:54 - 09/01/2025 17:00	Contact Name		ROSEHILL SERVICE STATION ROSEHILL SERVICE STATION
Activity	TECH EXCHANGE	Contact Phone	01254692122	HIGHER AUDLEY STREET BLACKBURN BB1 1JB
Priority	ND 1700			
Ref 1	4355684			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Please call epay whilst at site (Very Important)	For Warehouse: Please preload 1x VX 520 Basic under TID:90125502 and RID:917091 For technician: Please visit the site between 09:00 ..... 17:00 only. Please install the preloaded terminal on site and collect the faulty terminal (PTID: 30695773) Please call Epay Ops whilst at the site (Very important) Failure to call will result in failure of the Job.

**Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674041902	STORE_CONFIG	Store configuration required				
18674041901	VX520_BASIC	VX520 (no EFT application)	30725185			

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674042101	VX520_BASIC	VX520 (no EFT application)	30725185			
18674042201						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4060371	Customer	POSTURITE LIMITED		Job Address
SLA Window	09/01/2025 08:00 - 09/01/2025 12:00	Contact Name	COBEY LAW	BAE SYSTEMS (OPERATIONS) LTD
Activity	CHAIR INSTALL	Contact Phone	0300472928	1 PETTER COURT SAMLESBURY ENTERPRISE ZONE MELLOR BROOK BB2 7FS
Priority	Priority MC			
Ref 1	DEL1519350			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
***RFD***Please call 1 hour before arrival.Customer Ref / PO: CPA000265133 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1519350&address=BAE Systems (Operations) Ltd 1 Petter Court MELLOR BROOK Samlesbury Enterprise Zone BB2 7FS>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
			'	'		



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4059776	Customer	EPAY Limited			Job Address
SLA Window	08/01/2025 10:28 - 09/01/2025 17:00	Contact Name	SEGGEM SELLER		E H BOOTH AND COMPANY E H BOOTH AND COMPANY OUBAS HILL, CANAL STREET ULVERSTON CUMBRIA LA12 7LY
Activity	TECH EXCHANGE	Contact Phone	01229588003		
Priority	ND 1700				
Ref 1	4355646				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please contact Epay whilst at site(Very Important)	<p>Issue: Sticky Key Issue Please visit the site between 09:00 ..... 17:00 only. Please install 1x VX 520 Basic under TID: 92301031 and RID: 923326. Please call Epay Ops whilst at the site as they will help you out in terms of installation and configuration. Failure to call will result in failure of the Job</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672406901	VX520_BASIC	VX520 (no EFT application)	31585353			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4060355	Customer	Diebold Nixdorf UK Limited			Job Address		
SLA Window	09/01/2025 08:00 - 09/01/2025 17:00	Contact Name	GAIRNS STUART		BOOKER CASH & CARRY		
Activity	TECH EXCHANGE	Contact Phone	-		BOOKER CASH & CARRY SOWERBY WOODIND EST		
Priority	Priority MC				BARROW-IN-		
Ref 1	127643199/ 186684310/ 939999412				BARROW-IN-FURNESS_BCC176		
Ref 2					BARROW-IN-FURNESS LA14 4RB		
No. of Parts	1						

Instructions 1	Instructions 2
Lexmark (MS510DN) Printer (34) :- Error: Remove tray 1; remove jammed page : Engineer to replace printer p/n 01770046545 Lexmark Mono Laser Printer MS510DN Onsite contact: Diane Place Tel: 01229825443 Issue: Lexmark (MS510DN). Giving persistent: %27Error: Remove tray 1; remove jammed page%27 message when printing. Has removed tray and cleared jam. On next print out gets same error again.	INC10013827

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
.	PART	.	.	.	Not Used	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4060358	Customer	Computacenter - Kingfisher		Job Address
SLA Window	09/01/2025 08:00 - 09/01/2025 12:00	Contact Name	Scott Dow	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	Unit 2 Cornmill Park, Cornmill Crossing Unit 2 Cornmill Park, Cornmill Crossing LA14 2GN
Priority	Priority MC			
Ref 1	24205232			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18670044901	4601593	KING:Zebra DS8178 + Cradle + C	.	.	Not Used	



# Run Sheet

Stephen Fitton 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	13
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Job # 4060243	Customer	Vista Retail Support Limited		Job Address
SLA Window	08/01/2025 16:20 - 09/01/2025 17:00	Contact Name		ONE STOP 98-100 FRIARS LANE BARROW-IN-FURNESS LA13 9NW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3161359			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Subject: 5130UKO - HP Printer on Paper jam</p> <p>Description: Meera NC Jan 8 2025 07:49</p> <p>Issue: HP Printer showing 13.XX error</p> <p>Caller Name: Beverley Holden</p> <p>Error Code: 13.B9FF Jam in front door</p> <p>Printer Info:</p> <ul style="list-style-type: none"> <li>- IP address: 172.25.13.10</li> <li>- Able to ping: Yes</li> </ul> <p>Steps performed:</p> <ul style="list-style-type: none"> <li>- Check if the paper is visible in the output bin you can just grab the leading edge and remove it</li> <li>- Press the front door release button</li> <li>- Open the front door and rear door</li> <li>- Remove any jammed paper from the both the area</li> <li>- Reboot the printer...</li> </ul>	<p>Replace OST-PTR-HP-E40040 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674614001	OST-PTR-HP-E40040	OST-PTR-HP-E40040				

#### **Returned Items**

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674614301						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



**Run Sheet**  
Stephen Fitton 09/01/2025

<b>Date</b>	09/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fittion, Stephen	<b>Jobs on Run</b>	13
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Job # 4059547	Customer	POSTURITE LIMITED		Job Address
SLA Window	08/01/2025 06:30 - 09/01/2025 17:00	Contact Name	NIKI SAPEY	NIKI SAPEY 36 WEST PARK DRIVE BLACKPOOL FY3 9HX
Activity	CHAIR INSTALL	Contact Phone	07792071931	
Priority	ND 1700			
Ref 1	DEL1520692			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Pull on to the drive *** Please call 1 hour before arrival.Customer Ref / PO: P484162 WR:25618Items on order:9790026 - FOOTREST - Fellowes Sta</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055refNumber=DEL1520692&amp;address=36%20West%20Park%20Drive%20BLACKPOOL">https://rico.jotform.com/222823708509055refNumber=DEL1520692&amp;address=36%20West%20Park%20Drive%20BLACKPOOL</a>&gt; FY3 9HX&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671201701	100092815	RH New Logic 200 Med Back Chai				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18671201901	100092815	RH New Logic 200 Med Back Chai				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4059743	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	09/01/2025 08:00 - 09/01/2025 12:00	Contact Name	MANAGER	NEWS AND BOOZE CONVENIENCE ST NEWS AND BOOZE
Activity	TECH EXCHANGE	Contact Phone	####	CONVENIENCE ST 54-56 GRANGE ROAD WEST BIRKENHEAD CH41 4DA
Priority	Priority MC			
Ref 1	02112111			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38956569//31105513//T3	<p>Good afternoon</p> <p>Please contact to resolve issue.</p> <p>Site: 31105513 -</p> <p>Issue: The sites gas/electric on terminal is not working since having it replaced.</p> <p>Store name: News and Booze Convenience Str</p> <p>BCN: 01516661596</p> <p>Serial Number: 8881904022</p> <p>Model: SAIO</p> <p>Retailer urgently needs assistance.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



# Run Sheet

Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4059651	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	09/01/2025 07:00 - 09/01/2025 11:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STATION	PORT SUNLIGHT NLC2198 MER HUB STATION	MERSEYRAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB
Activity	MANPOWER	Contact Phone	0151 955 2456		
Priority	4HR				
Ref 1	C5300624				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
4HR 08/01/2025 13:00 SLA: 4HR 08/01/2025 13:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] Engineer Only - Desktop Root Cause: Unknown Action: Engineer Only - Desktop Test: Working URL: Call history: ##### Call 5300624   Problem   Web Service   qws_uk   Wed 08 Jan 2025 09:01:03   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000M4026TAA3 contract.pkey=23200 call.poms=1 call.zip=CH62 4XB call.address=Greendale Road call.city=Port Sunlight call.customerid=INC16757050 call.problem=NLC2198 Port Sunlight 30 S2198001ME 020-047600 PED wont accept credit cards NLC 2198 Si call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENGDesk call.priority=2-Medium call.datereported=1/8/2025 10:00:38 AM  ##### Call 5300624   Problem   Web Service   qws_uk   Wed 08 Jan 2025 09:01:03   A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 09/01/2025

<b>Date</b>	09/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	15
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Job # 4059543	Customer	Fujitsu Services Limited - Star Trains		Job Address	
SLA Window	08/01/2025 05:45 - 09/01/2025 20:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STATION	MERSEYRAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB	
Activity	TECH EXCHANGE	Contact Phone	0151 955 2456		
Priority	ND 1900				
Ref 1	C5300606				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>ND 09/01/2025 20:00  SLA: ND 09/01/2025 20:00 PART2=  PART3=  PART4=  ALT1=_SXNEWND4020MK2  ALT2=  ALT3=  ALT4= TEXT=  _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in &amp; out.  Test: N/A Depot swap URL:  Call history::  ##### Call 5300606   Problem   Web Service   qws_uk   Wed 08 Jan 2025 05:45:35    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB000000M4026TRD3  contract.pkey=23200  call.poms=1  call.zip=CH62 4XB  call.address=Greendale Road  call.city=Port Sunlight  call.customerid=INC16755985  call.problem=NLC: 2198 PORT SUNLIGHT  Newbury Printer  Jamming  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/MEND4020MK2  call.priority=2-Medium  call.datereported=1/8/2025 6:45:14 AM</p> <p>##### Call 5300606   Problem   Web Service   qws_uk   Wed 08 Jan 2025 05:45:35    A+C+P</p> <p>NLC: 2198...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671085201	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40504			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18671085401	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40504			

Engineer Closure Notes

	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4060094	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 14:26	Contact Name	Melanie or Tatiana Duty manager	TESCO Stores Limited HARTFORD WAY SEALAND ROAD INDUSTRIAL Lap 1 Shop Floor CHESTER CH1 4NT
Activity	REPAIR WITH PARTS	Contact Phone	01914799370	
Priority	8HR			
Ref 1	11559876			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 09/01/2025 14:26-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 MS811SerialNumber: 40635C6605LN2ProductIdentifier: 40G0230Model: 4063-430Physical Location: Deliver to Customer Services Desk</p> <p>---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores &amp; CFC.....s (Dot Com Centres) - Break Fix ..... 8 Hour Fix. Monday ..... Saturday 09:00 ..... 17:00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas Day)Head Office &amp; DC.....s - Break Fix ..... 8 Hour Fix. Monday ..... Friday 09:00 ..... 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix ..... 4 Hour Fix. Monday ..... Saturday 09:00 ..... 17:00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA ..... MONDAY ..... FRIDAY 09:00 ..... 17:00RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 &amp; 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 26885137. Spoke to Melanie and Tatiana users advised printer has been printing out of alignment from trays 1-4 since the weekend logged on remotely and confirmed all tray settings were correct except tray 4 size corrected this to no avail still prints out of alignment on all clubcard labels. HD have confirmed media is correct driver settings all correct so they are adamant printer is at fault No parts rec'd please adjust tray registration settings for trays 1-4 to print within the label margins.MS811Lap1 shop floorMelanie or Tatiana 01914799370SN 40635C6605LN2IP 74.223.0.51AR DDD 11/01/25ETA 09/01/25 @ 14:26----INSTRUCTIONS-----Technical Notes -----JB. Please adjust tray registration settings for trays 1-4 to print within the label margins. Printer sent as precaution only.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186740105	60-MS811DN-TE	Lexmark MS811DN - Tesco Only				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet  
Daniel Hanson 09/01/2025

<b>Date</b>	09/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	15
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Job # 4059686	Customer	Fujitsu Services Limited - EE		Job Address
SLA Window	08/01/2025 09:28 - 09/01/2025 17:30	Contact Name	R330 CHESTER (Connected)	ORANGE (CHESTER) 9-11 Eastgate Street CHESHIRE Chester CH1 1LG
Activity	NON TECH EXCHANGE	Contact Phone	0845 0971 330	
Priority	ND 1700			
Ref 1	C5300636			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 09/01/2025 21:00 SLA: ND 09/01/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT STORE MANAGER AND EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAINPSU KEYBOARD AND PEN. RECORD SERIAL AND ASSET DETAILS FOR BOTH INGOING AND OUTCOMING UNITS. BOX OLD UNIT AND RETURN VIANORMAL PROCESS Test: N/A URL: Call history::: ##### Call 5300636   Problem   Web Service   qws_uk   Wed 08 Jan 2025 09:24:05   A+C+P  agent.loginname=qws_uk equipment.assettag=EELGB000000O0330TRB2 contract.pkey=22856 call.poms=1 call.zip=CH1 1LG call.address=9-11 Eastgate Street call.city=Chester call.customerid=INC16617430 call.problem=FOH - Lenovo X12- Smashed screen // Replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=1/8/2025 10:23:22 AM  ##### Call 5300636   Problem   Web Service   qws_uk   Wed 08 Jan 2025 09:24:05   A+C+P ...

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672053601	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18672053801	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes

	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 09/01/2025

<b>Date</b>	09/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	15
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Job # 4059931	Customer	HCL Barclays		Job Address
SLA Window	08/01/2025 12:41 - 09/01/2025 12:00	Contact Name	.	BARCLAYS UNIT 2 THE FORUM SHOPPING CENT
Activity	PROJECT	Contact Phone	.	UNIT 2 THE FORUM SHOPPING CENT
Priority	ND 1700			
Ref 1	BB Proj EX CH1 2DY			
Ref 2				
No. of Parts	4			

## Instructions 1

## Instructions 2

\*ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM\*

**ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM\*** swap x1 PC as per call with Barclays support - Engineer must call support on 02035558814 BEFORE connecting any new base units to the network

## Job Notes

## In Items

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		See Items Overleaf				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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In Items for Job # 4059931 page 1 of 1



**Run Sheet**  
Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Returned Items for Job # 4059931 page 1 of 1



# Run Sheet

Daniel Hanson 09/01/2025

<b>Date</b>	09/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	15
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Job # 4059621	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	09/01/2025 08:00 - 09/01/2025 12:00	Contact Name	842 CHESTER	WIPRO LIMITED WIPRO LIMITED
Activity	TECH EXCHANGE	Contact Phone		71 BOUGHTON CHESTER WR842 CHESTER CHESHIRE CH3 5AF
Priority	Priority MC			
Ref 1	127628939/ 186666066/ 939960147			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>MFD - 21083522502877 - Hardware - Scanner or Scan Button Issue : RICO Engineer to replace TC51 HHT PN 1900001897 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202501070752 Caller: 842 Chester Opened by: 842 Chester Requested For: 842 Chester Contact Name: 842 Chester Please choose the device type: MFD Shop Handset (TC51) Please enter 14 digit Serial number of the MFD: 21083522502877 What does the MFD Handset issue relate to?: Hardware Please confirm that you have completed a hard reboot on the handset and the fault still remains.: true What is the specific hardware issue?: Scanner or Scan Button Issue Please confirm that you have removed the Rugged Boot &amp; cleaned the device and that the fault still remains.: true Please confirm that you have tried a known working/fully charged battery and the fault still remains.: false Please confirm you have removed the screen protector and that it is not the screen protector that is damaged.: false Please confirm you have followed the %27MFD Not Online%27 guide and that the device is still offline.: false Does the fault with the button appear to be Hardware or Software?: Hardware Fault (1 or more of the scan buttons is faulty) Describe the issue in detail and include any triage completed.: Restarted the device and right-hand scanner button does not scan but the others do. Incident INC6501485 has been placed into the On Hold</p> <p>Awaiting Vendor state. Attempting to transfer to Diebold.</p>	<p>INC6501485</p>

## **Job Notes**

[View Details](#) | [Edit](#) | [Delete](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
.	PART	.	.	.	Not Used	

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
.	PART	.	.	.	Good	

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4058684	Customer	Computacenter Horizon Project			Job Address
SLA Window	07/01/2025 12:07 - 09/01/2025 13:00	Contact Name	KIRSTY JONES		HSBC ST PETERS SQUARE RUTHIN DENBIGHSHIRE LL15 1AB
Activity	TECH EXCHANGE	Contact Phone	3455837338		
Priority	ND 1300				
Ref 1	CLF471_RUTHIN_0901_01				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>**9:30-13:00** Branch Desktop PC exchange Install CIA PC Collect 10MLS1M500S4FS7656 PLEASE RECORD SERIAL NUMBERS IN AND OUT. No on site parking available however local car park situated within 2 minutes walk from the branch</p>	any issues call 07834650322(Edgars)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18668214301						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18668214501						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4058687	Customer	Computacenter Horizon Project			Job Address
SLA Window	07/01/2025 12:07 - 09/01/2025 13:00	Contact Name	KIRSTY JONES		HSBC ST PETERS SQUARE RUTHIN DENBIGHSHIRE LL15 1AB
Activity	TECH EXCHANGE	Contact Phone	3455837338		
Priority	ND 1300				
Ref 1	CLF471_RUTHIN_0901_02				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>**9:30-13:00** Branch Desktop PC exchange Install Cheque Scanner PC Collect 10MLS1M500S4FS9698 PLEASE RECORD SERIAL NUMBERS IN AND OUT. No on site parking available however local car park situated within 2 minutes walk from the branch</p>	<p>any issues call 07834650322(Edgars)</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18668214601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4059802	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	08/01/2025 10:54 - 09/01/2025 16:30	Contact Name	LUKE.MATTHEW.JONES@HSBC.CO.UK		COMPUTACENTER HSBC 22 HIGH STREET MOLD FLINTSHIRE CH7 1AR
Activity	TECH EXCHANGE	Contact Phone	07598933589		
Priority	ND 1600				
Ref 1	INC48604727				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

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# Run Sheet

Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4059620	Customer	Computacenter Limited		Job Address
SLA Window	09/01/2025 08:00 - 09/01/2025 12:00	Contact Name	David Yates	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	+441745450805	15/17 Russell Road, 15/17 Russell Road, LL18 3BS
Priority	Priority MC			
Ref 1	24204212			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Contact Name - David Yates Contact Number - 01745450805 Heritage - Halax Location - Rhyl 15/17 Russell Road LL18 3BS Device - CVR Make - CTDevice - CVR PPD - No Part - 3180954 CVR/CTS LS150 Voucher Reader - Un	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 09/01/2025

<b>Date</b>	09/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	15
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Job # 4060175	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	09/01/2025 10:00 - 09/01/2025 16:00	Contact Name	KAREN BROOKS	NATWEST NATWEST 62 MOSTYN STREET LLANDUDNO LL30 2WY
Activity	COLLECTION	Contact Phone	077740 02460	
Priority	Timed			
Ref 1	42030			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PLEASE COLLECT 10:00 - 16:00**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674365203	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18674365201	DHL RBSG Large	<del>DHL</del> RBSG Large Tote				
18674365202	DHL RBSG Large	<del>DHL</del> RBSG Large Tote				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674365401	DHL RBSG Large	DHL RBSG Large Tote				
18674365501	DHL RBSG Large	DHL RBSG Large Tote				
18674365601						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4059792	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	08/01/2025 10:48 - 09/01/2025 18:00	Contact Name	LLANDUDNO JUNCTION NLC9616 TFW Dep	TRANSPORT FOR WALES (Llandudno Junction) Conwy Road Gwynedd Llandudno Junction LL31 9NB	
Activity	TECH EXCHANGE	Contact Phone	02920 320 178 / 02920 320 342		
Priority	ND 1900				
Ref 1	C5299265				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 09/01/2025 18:00 SLA: ND 09/01/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card &amp; ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5299265   Problem   Web Service   qws_uk   Tue 17 Dec 2024 07:58:04   A+C+P</p> <pre>agent.loginname=qws_uk equipment.assettag=STRGB000000H8566TA23 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conwy Road call.city=Llandudno Junction call.customerid=INC16623176 call.problem=NLC 9616 Llandudno Junction/Colwyn Bay Set Number 004 zebra scanning issue R call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=12/17/2024 8:57:28 AM  ##### Call 5299265   Problem   Web Service   qws_uk   Tue 17 Dec 2024 07:58:04   ...</pre>

Job Notes



# Run Sheet

Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4060147	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	08/01/2025 15:26 - 09/01/2025 20:00	Contact Name	LLANDUDNO JUNCTION NLC2485 TFW STA	TRANSPORT FOR WALES Conway Road GWYNEDD LLANDUDNO LL31 9NB
Activity	TECH EXCHANGE	Contact Phone	02920 320178	
Priority	ND 1900			
Ref 1	C5300701			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 09/01/2025 20:00 SLA: ND 09/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5300701   Problem   Web Service   qws_uk   Wed 08 Jan 2025 14:22:34   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000AT027TA23 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conway Road call.customerid=INC16759732 call.problem=NLC2485 LLANDUDNO JUNCTION Miura PED 020107651 ped not holding charge NLC 2 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=1/8/2025 3:21:46 PM  ##### Call 5300701   Problem   Web Service   qws_uk   Wed 08 Jan 2025 14:22:34   A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674266701	_SXASSET-LABELSV2					
18674265901	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020111298			



# Run Sheet

Daniel Hanson 09/01/2025

<b>Date</b>	09/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	15
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<b>Job #</b> 4059570	<b>Customer</b>	POSTURITE LIMITED		<b>Job Address</b>
<b>SLA Window</b>	08/01/2025 07:07 - 09/01/2025 17:00	<b>Contact Name</b>	SARAH CHAUDHRY	SARAH CHAUDHRY 14 DENVER DRIVE GREAT SANKEY WARRINGTON WA5 8DE
<b>Activity</b>	DESK SP INSTALL	<b>Contact Phone</b>	07845662812	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	DEL1523170			
<b>Ref 2</b>				
<b>No. of Parts</b>	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: N/A *** Please call 1 hour before arrival.Customer Ref / PO: PO00105122Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055refNumber=DEL1523170&amp;address=14 Denver Drive WARRINGTON Great Sankey WA5 8DE&gt;">Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</a></p>

## Job Notes

## In Items

## Returned Items

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



**Run Sheet**  
Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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In Items for Job # 4059570 page 1 of 1



**Run Sheet**  
Daniel Hanson 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Returned Items for Job # 4059570 page 1 of 1



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4059768	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	09/01/2025 07:00 - 09/01/2025 11:00	Contact Name	WILMSLOW NLC2774 NT STATION	Northern Rail - STAR Wilmslow Railway Station, Station Road, Wilmslow, Cheshire, W Mancs Cheshire Wilmslow SK9 1BU
Activity	TECH EXCHANGE	Contact Phone	0161 822 2241	
Priority	4HR			
Ref 1	C5300599			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
4HR 08/01/2025 14:20 SLA: 4HR 08/01/2025 14:20 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJKD02909-9004 x 1	Problem: [ME] VF70 Customer Display replacement Root Cause: Unknown Action: Engineer to replace the VF70 customer display unit. Contact STAR support if necessary. Test: In Use URL: Call history: ##### Call 5300599   Problem   Web Service   qws_uk   Tue 07 Jan 2025 17:42:37   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000N2774TAA3 contract.pkey=23200 call.poms=1 call.zip=SK9 1BU call.address=Wilmslow Railway Station Station Road Wilmslow Cheshire W Mancs call.customerid=INC16739769 call.problem=Re: Wilmslow Train Station - Location 2774 window 30. call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRFV70 call.priority=2-Medium call.datereported=1/7/2025 6:42:01 PM  ##### Call 5300599   Problem   Web Service   qws_uk   Tue 07 Jan 2025 17:42:37   A+C+P ...

Job Notes



# Run Sheet

Ryan Owen 09/01/2025

**Date** 09/01/2025 **Depot** Warrington **Driver** Owen, Ryan **Jobs on Run** 15

Job # 4059812	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	09/01/2025 07:00 - 09/01/2025 11:00	Contact Name	HEATON CHAPEL NLC2861 NT STATION	Northern Rail - STAR Heaton Chapel Railway Station, Heaton Moor Road, Stockport, W Mancs Cheshire Stockport SK4 4NX
Activity	TECH EXCHANGE	Contact Phone	0161 432 9512	
Priority	4HR			
Ref 1	C5300652			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>4HR 08/01/2025 14:33  SLA: 4HR 08/01/2025 14:33 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _SLNEW4633006200 x 1</p>	<p>Problem: [TC] Newbury Ticket Printer PSU dead no power Root Cause: Possible dead PSU  Action: Investigate check connections to PSU from the Mains. Check the PSU is connected to the Printer &amp; the Printer Powerswitch is turned on. Replace the PSU if required following Engineers documentation. Contact Star Support for assistance. Test: with STAR  SUPPORT URL:  Call history::  ##### Call 5300652   Problem   Web Service   qws_uk   Wed 08 Jan 2025 10:34:05    A+C+P    agent.loginname=qws_uk  equipment.assettag=STRGB00000N2861TA21  contract.pkey=23200  call.poms=1  call.zip=SK4 4NX  call.address=Heaton Chapel Railway Station  Heaton Moor Road  Stockport  W Mancs  call.customerid=INC16715088  call.problem=NLC2861 - HEATON CHAPEL - Window 30 - Newbury Data Printer  Replacement Required  call.modifiedby=QWebServices  call.busimpact=Total Down (TO)  category.name=GBR/STR/workpackage/NRNEWPSU  call.priority=4-Critical  call.datereported=1/8/2025 11:33:26 AM    ##### Call 5300652   Problem   Web Service   qws_uk   Wed 08 Jan 2025 10:34:05  ...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672554401	_SLNEW4633000	200U:PSU:24V:ND4020 MKII				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18672554601	_SLNEW4633006200U	:PSU:24V:ND4020 MKII				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4060004	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	08/01/2025 13:29 - 09/01/2025 17:00	Contact Name	LEE PARTRIDGE		2 CRANSTON DRIVE 2 CRANSTON DRIVE SALE M33 2PB
Activity	COLLECTION	Contact Phone	075007 83192		
Priority	ND 1700				
Ref 1	42026				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673536302	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18673536301	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18673536501	DHL RBSG Large	DHL RBSG Large Tote				
18673536601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 09/01/2025

<b>Date</b>	09/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	15
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<b>Job #</b> 4059710	<b>Customer</b>	Verifone UK LTD		<b>Job Address</b>
<b>SLA Window</b>	08/01/2025 09:45 - 09/01/2025 16:00	<b>Contact Name</b>	NICOLE	STONEGATE - SLUG AND LETTUCE W UNIT 7 WATERSIDE PLAZA
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	0161 9698966	UNIT 7 WATERSIDE PLAZA GREATER MANCHESTER M33 7BS
<b>Priority</b>	Timed			
<b>Ref 1</b>	G347005			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 34337926 Inbound Serial No. = 333-712-594 IP Gateway = 10.83.26.158 Terminal IP Address = 10.83.26.132 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1415 Login Pin = 1415 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes =  Fault Category =Faulty Keypad</p>	<p>MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662462</p>

## Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672173201	R-Vx680 WiFi-03	70X08099BD	321-009-408			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18672173401	R-Vx680 WiFi-03	70X0B099BD	321-009-408			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4060244	Customer	Vista Retail Support Limited	Job Address
SLA Window	08/01/2025 16:20 - 09/01/2025 17:00	Contact Name	THE RANGE UNIT 8A, ALTRINCHAM RETAIL PARK MANCHESTER WA14 5GR
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3160950		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3160950: 7197 Printer. Till 09. Printer lid will not close. Store has been walked through cleaning process and removal of potential debris. Lid will still not close. Please replace.  Monday Saturday 09:00 - 20:00 Sunday 10:30 -16:30	Replace PTR-NCR-7197-RS2/USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674610501	PTR-NCR-7197-RS2/USB					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674610701						



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4060286	Customer	Vista Retail Support Limited	Job Address
SLA Window	08/01/2025 16:31 - 09/01/2025 17:00	Contact Name	LIDL CHESTER ROAD LANCASHIRE MANCHESTER M32 0FF
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3156923		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3156923hh Please enter the serial of the affected device : 21131522508364	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674694901	HHT-ZEB-TC57-LID	BHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674695101						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4060199	Customer	Verifone UK LTD		Job Address
SLA Window	08/01/2025 16:00 - 09/01/2025 18:00	Contact Name	STEVEN	PIZZA EXPRESS - 3256 - MANCHES
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	UNIT R8A THE TRAFFORD CENTRE
Priority	ND 1800			UNIT R8A THE TRAFFORD CENTRE
Ref 1	G347074			M17 8EH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 29980035 Inbound Serial No. = 321-078-969 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk  Fault Category =Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662585

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674478401	R-Vx680 WiFi-03.52X0889999D		330-508-078			



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4060203	Customer	Verifone UK LTD		Job Address
SLA Window	08/01/2025 16:00 - 09/01/2025 18:00	Contact Name	STEVEN	PIZZA EXPRESS - 3256 - MANCHES
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	UNIT R8A THE TRAFFORD CENTRE
Priority	ND 1800			UNIT R8A THE TRAFFORD CENTRE
Ref 1	G347071			M17 8EH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 29945992 Inbound Serial No. = 321-065-543 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk  Fault Category =Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662582

## Job Notes

ACCESS REQUESTED 722067

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674478901	R-Vx680 WiFi-03.52X0889999D		314-581-039			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674479101	R-Vx680 WiFi-03.52X0889999D		314-581-039			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4060204	Customer	Verifone UK LTD		Job Address
SLA Window	08/01/2025 16:00 - 09/01/2025 18:00	Contact Name	STEVEN	PIZZA EXPRESS - 3256 - MANCHES
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	UNIT R8A THE TRAFFORD CENTRE
Priority	ND 1800			UNIT R8A THE TRAFFORD CENTRE
Ref 1	G347072			M17 8EH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 30762559 Inbound Serial No. = 314-384-311 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk  Fault Category =Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662583

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674477601	R-Vx680 WiFi-03.52X0809999D		321-008-178			



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4060208	Customer	Verifone UK LTD		Job Address
SLA Window	08/01/2025 16:00 - 09/01/2025 18:00	Contact Name	STEVEN	PIZZA EXPRESS - 3256 - MANCHES
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	UNIT R8A THE TRAFFORD CENTRE
Priority	ND 1800			UNIT R8A THE TRAFFORD CENTRE
Ref 1	G347069			M17 8EH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 33567206 Inbound Serial No. = 331-063-297 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk  Fault Category =Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662581

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674478001	R-Vx680 WiFi-03.52X0809999D		318-055-337			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4059712	Customer	Verifone UK LTD		Job Address
SLA Window	08/01/2025 09:45 - 09/01/2025 18:00	Contact Name	DUTY MANAGER	TGI 671 TRAFFORD CENTRE UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE UNIT R31/R32, THE GREAT HALL, M17 8AA
Activity	TECH EXCHANGE	Contact Phone	08446920311	
Priority	ND 1800			
Ref 1	G347000			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 33712569 Inbound Serial No. = 332-391-389 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.160.99 WIFI Network SSID = Surf3ct10n WIFI Network WPA Password = T1me2P@yUs WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1671 Login Pin = 1671 Primary System ID = 10009897 SITE OPENING TIMES = Purchase Pin = Notes =  Fault Category =Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662457

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672175201	R-Vx680 WiFi V03.52.01.99998	i V03.52.01.99998	318-055-033			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4060198	Customer	Verifone UK LTD		Job Address
SLA Window	08/01/2025 16:00 - 09/01/2025 18:00	Contact Name	STEVEN	PIZZA EXPRESS - 3256 - MANCHES
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	UNIT R8A THE TRAFFORD CENTRE
Priority	ND 1800			UNIT R8A THE TRAFFORD CENTRE
Ref 1	G347073			M17 8EH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 28557433 Inbound Serial No. = 321-008-761 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk  Fault Category =Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662584

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674477201	R-Vx680 WiFi-03.52X0809999D		314-555-453			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674477401	R-Vx680 WiFi-03.52X0809999D		314-555-453			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4060100	Customer	COGNIZANT HAYS			Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	HANNAH HUGHES		HANNAH HUGHES HAYS SPECIALIST RECRUITMENT LTD 5TH FLOOR, CITY TOWER PICCADILLY PLAZA MANCHESTER M1 4BT
Activity	TECH EXCHANGE	Contact Phone	07518544610		
Priority	ND 1700				
Ref 1	INC0013344				
Ref 2	C8608-R10				
No. of Parts	0				

Instructions 1	Instructions 2
Laptop Swap request	This is Swap request Please call the user if required and if there is any problem call Akash - 07341651138

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4052697	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	09/01/2025 12:00 - 09/01/2025 18:00	Contact Name	ALEXANDRA-ADRIANA SCHEIANU	125 CROSS LANE 125 CROSS LANE MANCHESTER M18 8NY
Activity	NON TECH EXCHANGE	Contact Phone	07088 788 183	
Priority	ND 1700			
Ref 1	5299981 / INC8621321			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Alexandra-Adriana.Scheianu@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18647650901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18647651101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	15
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Job # 4060345	Customer	Fujitsu Services Limited - whitbread			Job Address
SLA Window	08/01/2025 17:41 - 09/01/2025 21:00	Contact Name	Leah Ashton		Stable Gate Alphagate Drive GREATER MANCHESTER MANCHESTER M34 3SH
Activity	MANPOWER	Contact Phone	01613201116		
Priority	ND 1900				
Ref 1	C5300731				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
ND 09/01/2025 21:00 SLA: ND 09/01/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [TC] Ingenico Lane 3000/Pax A920 to be investigated/reconfigured Root Cause: Unknown Action: Investigate/reconfigure PED following TSS guide. Ensure unit loads fully to planet logo with 3 green dots shown/waiterscreen with wifi connection bars shown. PED MUST NOT BE REMOVED FROM SITE Ensure correct serial number located as percall details before job started otherwise escalate to TA team. PLEASE UPDATE CALL WITH NOTES SHOWING ALL WORK UNDERTAKENON SITE. Test: Site to test URL: Call history:: ##### Call 5300731   Problem   Web Service   QWS_EXT   Wed 08 Jan 2025 17:36:11   A+C+P  agent.loginname=QWS_EXT equipment.assettag=WHBGB000000W2122TY13 contract.pkey=23170 call.poms=1 call.orgname=Stable Gate call.customerid=TASK0258341 call.problem=**PEDCONFIG - Eng only No Part Config needed** / Ingenico 3/SN - 00077613. /* PED IP;10.129.165.92 / *Gateway IP10.129.165.1 / Restaurant / install the black call.modifiedby=QWebServices category.name=GBR/WHB/workpackage/PEDCONFIG call.priority=2-Medium  ##### Call 5300731   Problem   Web Service   QWS_EXT   Wed 08 Jan 2025 17:36:11   A+C+P  Site name: Stable Gate - 41517320 Site ID: 41517320...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Nadeem Saleem 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4059550	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/01/2025 06:33 - 09/01/2025 17:00	Contact Name	ATTN: LUCY EDWARDS		CORAL RACING LTD 103 MAIN STREET FRODSHAM WA6 7AB
Activity	CHAIR INSTALL	Contact Phone	07462202250		
Priority	ND 1700				
Ref 1	DEL1523125				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: PO_LCG_0035195Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1523125&address=Coral Racing Ltd 103 Main Street FRODSHAM  WA6 7AB>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671203901	100098927	Positiv U600 High Back Draught				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4059734	Customer	POSTURITE LIMITED			Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 13:00	Contact Name	TERZZENE BOURNE		MARKS & SPENCER PLC HERONS WAY CHESTER BUSINESS PARK CHESTER CH4 9GA
Activity	CHAIR SP INSTALL	Contact Phone	07786155066		
Priority	Priority MC				
Ref 1	DEL1521395				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
*** Customer Instructions: please call to let us know you have arrived *** Please call 1 hour before arrival.Customer Ref / PO: R00006Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1521395&address=Marks %26 Spencer plc Herons Way CHESTER Chester Business Park CH4 9GA>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18666450901	9790026	Fellowes Standard Footrest	.	.	Not Used	
18666450902	9820011	Posturite Number Slide Keyboar	.	.	Not Used	
18666450903	1301015	RH New Logic 200 Med Back with	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18666451301	1301015	RH New Logic 200 Med Back with	.	.	Good	
18666451501	.	.	.	.	Good	



# Run Sheet

Nadeem Saleem 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4059554	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/01/2025 06:36 - 09/01/2025 17:00	Contact Name	MARK DONNELLY		H M REVENUE & CUSTOMS 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	07790521290		
Priority	ND 1700				
Ref 1	DEL1520660				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Leave installed with security if I'm not available *** Please call 1 hour before arrival.Customer Ref / PO: 6000248499Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1520660&address=H M Revenue %26 Customs 31 Water Street LIVERPOOL L2 0RD>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671208201	100137822	P-Sit High Back - 3 Lever Seat				



# Run Sheet

Nadeem Saleem 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4054521	Customer	POSTURITE LIMITED		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	ANDREW CHANG	ANDREW CHANG 15 BRIDGEWATER POINT DYER STREET Salford M5 4TB
Activity	CHAIR INSTALL	Contact Phone	07480621288	
Priority	ND 1700			
Ref 1	DEL1518866			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: Please call before delivering *** Please call 1 hour before arrival.Customer Ref / PO: 4200018190Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18649631001	9900004	Homeworker Plus Ergonomic Chai				



# Run Sheet

Nadeem Saleem 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4059561	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/01/2025 06:48 - 09/01/2025 17:00	<b>Contact Name</b>		JULIA BERRY	JULIA BERRY 35 FIRS ROAD BOLTON BL5 1EZ
Activity	CHAIR INSTALL	<b>Contact Phone</b>		443000763276	
Priority	ND 1700				
Ref 1	DEL1513854				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: There is a double driveway office space is upstairs *** Please call 1 hour before arrival.Customer Ref / PO: P484392 WR:25718Items on order:9790026 - FOOTREST - Fellowes Sta	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1513854&address=35 Firs Road BOLTON BL5 1EZ>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671224901	100093526	Positiv Plus High Back No Neck				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4059562	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/01/2025 06:49 - 09/01/2025 17:00	Contact Name	SHEILA VORA		SHEILA VORA 36 PEAR TREE DRIVE FARNWORTH BOLTON BL4 9RR
Activity	CHAIR INSTALL	Contact Phone	07930988688		
Priority	ND 1700				
Ref 1	DEL1521766				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P472872Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1521766&address=36 Pear Tree Drive BOLTON Farnworth BL4 9RR>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671225401	100137924	Adapt 630 Replacement Back Res				
18671225402	100134864	Adapt 600 Seat Only				



# Run Sheet

Simon Heath 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4059664	Customer	GE Medical Systems Ltd		Job Address
SLA Window	08/01/2025 09:15 - 09/01/2025 12:00	Contact Name	MUBIN IBRAHIM	2 WARDLEY GROVE, 2 WARDLEY GROVE, BOLTON BL1 5HH
Activity	COLLECTION	Contact Phone	07484808461	
Priority	ND 1200			
Ref 1	13071933			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
COLLECT PROBE	COLLECT S/N VA009004101

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671887301						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18671887501						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Simon Heath 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4060036	Customer	HCL Barclays			Job Address
SLA Window	08/01/2025 14:10 - 09/01/2025 15:00	Contact Name			BARCLAYS BANK PLC BARCLAYS BANK PLC 5 MARKET GATE WARRINGTON WA1 1TW
Activity	TECH EXCHANGE	Contact Phone			
Priority	ND 1600				
Ref 1	INC1038426920				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop exchange	07769682101 or 07552280040  Business / Working Hours: 09:30 - 15:00 Existing Serial Number or Asset Tag: BB30516455 Existing Machine Hostname: BDSPUKL30516455  Replacement Serial Number or Asset Tag: BB30502072

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673724301						

Returned Items



# Run Sheet

Simon Heath 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4057790	Customer	HCL Barclays		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 15:00	Contact Name	Branch Manager	Barclays Bank Refresh Barclays Bank Refresh 23-25 Golden Square Warrington WA1 1TW
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1700			
Ref 1	BB Audit WA1 1TW			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Complete Excel Audit as per mail send from control team. Must be completed before branch closes @ 15:00	Any issues escalated to James on 07825 092919

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	BLANK					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4060241	Customer	Vista Retail Support Limited	Job Address
SLA Window	08/01/2025 16:19 - 09/01/2025 17:00	Contact Name	LIDL PARK ROAD MERSEYSIDE SAINT HELENS WA11 9BA
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3159675		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
<p>3159675: Brief Description: VoCoVo   Report a fault with the headset</p> <p>Full Description: PM Interface: This ticket was created by a store employee store deputy manager or store manager.</p> <p>Please select the 'Store Support Information'-Tab below for more information about the incident.</p> <p>If you are an external support provider please read the questions and answers below</p> <p>-----</p> <p>How many headsets are affected? : 1</p> <p>-----</p> <p>What is the issue? : Headset unable to charge</p> <p>-----</p> <p>Additional information : Serial number - 037C705FB1. Will not charge when cradled. No other headsets affected</p>	<p>Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674597801	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				

Returned Items



# Run Sheet

Simon Heath 09/01/2025

<b>Date</b>	09/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Heath, Simon	<b>Jobs on Run</b>	7
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<b>Job #</b> 4059716	<b>Customer</b>	Verifone UK LTD		<b>Job Address</b>
<b>SLA Window</b>	08/01/2025 09:45 - 09/01/2025 16:00	<b>Contact Name</b>	STEPH SHIRREN	STONEGATE - POPWORLD WIGAN - 9
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	07411763663	1-3 KING STREET WIGAN 1-3 KING STREET WIGAN GREATER MANCHESTER WN1 1DY
<b>Priority</b>	Timed			
<b>Ref 1</b>	G347004			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 30791931 Inbound Serial No. = 314-454-275 IP Gateway = 10.83.85.30 Terminal IP Address = 10.83.85.5 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1385 Login Pin = 1385 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes =  Fault Category =Tamper Mode</p>	<p>MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662461</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672173601	R-Vx680 WiFi-03	70X0B8999BD	318-056-334			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18672173801	R-Vx680 WiFi-03	70X088999BD	318-056-334			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Simon Heath 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4059720	Customer	Verifone UK LTD		Job Address
SLA Window	08/01/2025 09:45 - 09/01/2025 16:00	Contact Name	STEPH SHIRREN	STONEGATE - POPWORLD WIGAN - 9 1-3 KING STREET WIGAN GREATER MANCHESTER WN1 1DY
Activity	TECH EXCHANGE	Contact Phone	07411763663	
Priority	Timed			
Ref 1	G346999			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33121837 Inbound Serial No. = 318-057-536 IP Gateway = 10.83.85.30 Terminal IP Address = 10.83.85.3 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1385 Login Pin = 1385 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes =  Fault Category =Terminal Will Not Charge	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662456

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672175601	R-Vx680 WiFi-03.70X68099BD		331-063-188			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Simon Heath 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4057774	Customer	HCL Barclays		Job Address
SLA Window	08/01/2025 09:00 - 09/01/2025 15:00	Contact Name	Branch Manager	Barclays Bank Refresh Barclays Bank Refresh 6 Market Place Wigan WN1 1QS
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1700			
Ref 1	BB Audit WN1 1QS			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Complete Excel Audit as per mail send from control team. Must be completed before branch closes @ 15:00	Any issues escalated to James on 07825 092919

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	BLANK					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Date	09/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	9
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<b>Job #</b> 4059811	<b>Customer</b>	Fujitsu Services Limited - Banks		<b>Job Address</b>
<b>SLA Window</b>	08/01/2025 10:57 - 09/01/2025 16:30	<b>Contact Name</b>	Thomas Ansell	RBSG 130 LORD STREET
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	+44 (1704) 535869	RBSG SOUTHPORT PR9 0AE
<b>Priority</b>	ND 1600			
<b>Ref 1</b>	C5300377			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
ND 10/01/2025 10:20 SLA: ND 10/01/2025 10:20 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBDEL43NY4 x 1	Problem: [TC] Dell 7040/7050 PSU Faulty Root Cause: UNKNOWN Action: Engineer to replace parts as per hardware guide and test.***MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....X4331N11.....rbos1487322.....8GYL9R2*** Please make sure PSU is swapped Test: In Use URL: Call history:: ##### Call 5300377   Problem   Web Service   qws_uk   Mon 06 Jan 2025 10:14:37   A+C+P  agent.loginname=qws_uk equipment.assettag=RBSGB000000000PRT1R3 contract.pkey=23224 call.poms=1 call.zip=PR9 0AE call.address=130 Lord Street call.city=SOUTHPORT call.orgname=RBSG call.customerid=INC8627315 call.problem=Broken/Damaged Thin Client at an office location - Replacement Required[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/6/2025 11:14:05 AM call.dpavailable=1

**Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672555901	_RBDEL43NY4	PSU:AC 65W DLTA 3P L6 4.5MM				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18672556101	_RBDEL43NY4	PSU:AC 65W DLTA 3P L6 4.5MM				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



**Run Sheet**  
Berlindo D`Assuncao 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	9
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Job # 4059426	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	07/01/2025 23:05 - 09/01/2025 20:00	Contact Name	AINTREE NLC2125 MER HUB STATION	MERSEY RAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE
Activity	TECH EXCHANGE	Contact Phone	0151 955 2440	
Priority	ND 1900			
Ref 1	C5300604			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 09/01/2025 20:00  SLA: ND 09/01/2025 20:00 PART2=  PART3=  PART4=  ALT1=_SXNEWND4020MK2  ALT2=  ALT3=  ALT4= TEXT=  _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in &amp; out.  Test: N/A Depot swap URL:  Call history::  ##### Call 5300604   Problem   Web Service   qws_uk   Wed 07 Jan 2025 23:05:04    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB000000M4057TRD3  contract.pkey=23200  call.poms=1  call.zip=L9 5BE  call.address=Ormskirk Road  call.city=Liverpool  call.customerid=INC16754712  call.problem=NLC2125  Aintree  Newbury Printer  Voiding tickets/ Constant Jamming  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/MEND4020MK2  call.priority=2-Medium  call.datereported=1/8/2025 12:04:19 AM</p> <p>##### Call 5300604   Problem   Web Service   qws_uk   Wed 07 Jan 2025 23:05:04    A+C+P  ...</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18670851301	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	40490			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18670851501	_MYNEWND4020	MKE:ND4020 MK2:WHITE:MER:RICO	40490			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Berlindo D`Assuncao 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4060220	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	08/01/2025 16:09 - 09/01/2025 16:30	Contact Name	ALEX.ADEREMI.OJEKUNLE@HSBC.COM		COMPUTACENTER HSBC 99 - 101 LORD STREET LIVERPOOL MERSEYSIDE L2 6PG
Activity	TECH EXCHANGE	Contact Phone	07771031660		
Priority	ND 1600				
Ref 1	INC48609881				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Mtc

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674524001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674524201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4060330	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	GB0960 & Other Stories	H&M Shiftstore & Other Stories GB0960: & Other Stories Liverpool Unit 77, Upper South John Street, Liverpool One Liverpool L1 8BU
Activity	MANPOWER	Contact Phone	01513318040	
Priority	ND 1900			
Ref 1	C002550155			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<a href="HTTPS://GPMO.ME/UJ5CFF">*CLICK HERE*</a>	<p>Call Problem: Device: till 1   Action: need to check the root cause of the touchscreen not responding *** CALL H&amp;M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** If you are unable to get through to H&amp;M or the TVS desk please ensure your closure contains the required details</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Date	09/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	9
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Job # 4059544	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	08/01/2025 05:48 - 09/01/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RHESERTATION Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5300607			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 09/01/2025 20:00  SLA: ND 09/01/2025 20:00 PART2=  PART3=  PART4=  ALT1=_SXNEWND4020MK2  ALT2=  ALT3=  ALT4= TEXT=  _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in &amp; out.  Test: N/A Depot swap URL:  Call history::  ##### Call 5300607   Problem   Web Service   qws_uk   Wed 08 Jan 2025 05:48:34    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB000000M4034TRD3  contract.pkey=23200  call.poms=1  call.zip=L1 1JT  call.address=Ranelagh Street  call.city=Liverpool  call.customerid=INC16755994  call.problem=NLC2242  Liverpool Central  Newbury Data Printer  Faded tickets  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/MEND4020MK2  call.priority=2-Medium  call.datereported=1/8/2025 6:47:56 AM</p> <p>##### Call 5300607   Problem   Web Service   qws_uk   Wed 08 Jan 2025 05:48:34    A+C+P  ...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671089601	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	32021			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18671089801	_MYNEWND4020	MKE:ND4020 MK2:WHITE:MER:RICO	32021			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Date	09/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	9
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<b>Job #</b> 4059718	<b>Customer</b>	Verifone UK LTD		<b>Job Address</b>
<b>SLA Window</b>	08/01/2025 09:45 - 09/01/2025 16:00	<b>Contact Name</b>	KAT ALTON	STONEGATE - FLUTE - 9178608 35 HARDMAN STREET 35 HARDMAN STREET MERSEYSIDE L1 9AS
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	07831181778	
<b>Priority</b>	Timed			
<b>Ref 1</b>	G347002			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Stock Item = R-2.10.0.22 V240M  Inbound PTID = 34838568  Inbound Serial No. = 347-188-485  IP Gateway = 10.83.43.62  Terminal IP Address = 10.83.43.38  Subnet Mask = 255.255.255.224  Bill Manager IP / VIM ECR I.P =  WIFI Network SSID = SGPDQ  WIFI Network WPA Password = TH76saER99  WPA Encryption method =  Manager PIN / Supervisor Pin = 12345  Configuration / Setup Pin = 12345  Login ID = 1200  Login Pin = 1200  Primary System ID = 20024503  SITE OPENING TIMES = 11:00 - 00:00  Purchase Pin =  Notes =   Fault Category =Unable To Get GPRS Signal/Connection </p>	<p>MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662459</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672174401	R-2.10.0.22 V240	MR-2.10.0.22 V240M	450-171-101			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18672174601	R-2.10.0.22 V240	MR-2.10.0.22 V240M	450-171-101	WM = 48EB62C8E7CF EM =		

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Berlindo D`Assuncao 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4060132	Customer	PayPoint Unscheduled		Job Address
SLA Window	08/01/2025 15:18 - 09/01/2025 17:00	Contact Name	TONI LOUISE MOORE	BALTIC CONVENIENCE 51 STANHOPE STREET LIVERPOOL L8 5RE
Activity	COLLECTION	Contact Phone	07931369312	
Priority	ND 1700			
Ref 1	31134462			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad	34044767

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674218701	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				



# Run Sheet

Berlindo D`Assuncao 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4059899	Customer	Computacenter - Kingfisher		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	Elizabeth Farinha	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	New Mersey Retail Park Speke Road S peke
Priority	ND 1700			New Mersey Retail Park Speke Road S peke
Ref 1	24204787			L24 8QB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01297POS32P Till number: 32 Till type: POS Peripal make/model(Please copy and paste Cl): BEETLE M-III System detailsK1/M1/R1 found on EC portal): WINCOR - 1012012 Build version info (F	No Instructions

Job Notes

In Items



# Run Sheet

Berlindo D`Assuncao 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4059142	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	08/01/2025 09:00 - 09/01/2025 22:00	Contact Name	GB0767 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M UNIT 8B, NEW MERSEY RETAIL PARK, SPEKE ROAD LIVERPOOL L24 8QB
Activity	TECH EXCHANGE	Contact Phone	01513311270	
Priority	ND 1900			
Ref 1	C002549636			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<a href="HTTPS://GPMO.ME/KPVEDU">"CLICK HERE*</a>	<p>Dear partner</p> <p>Please perform replacement of the mentioned spare part/device due to hardware failure.</p> <p>Issues spotted: POS Server - FAN 3 detected failed</p> <p>Troubleshooting performed:</p> <p>Update from UNIX :</p> <p>Unix observation - As we have observed that Fan/Cooling device looks failed please check with onsite and try to replace PFA.</p> <p>Other remarks: Please replace the part and make sure other hardware are running fine</p> <p>Additional instruction: Please attend on the earliest on the morning and call SD to provide update 03/01/2025 19:30:40 - Mohamad Norsyarizal Bin Amran (Additional comments) Comment copied from Parent Incident: Comment copied from child ticket INC16723207   : Hi team</p> <p>Please provide ETA</p> <p>Thanks...</p>

Job Notes

  

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## COURIER MANCHESTER 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	6
Job # 4053617		Customer		Computacenter Ltd Tesco Project			Job Address
SLA Window		31/12/2024 11:42 - 09/01/2025 12:00		Contact Name	STORE DUTY MANAGER		TESCO EXPRESS TESCO EXPRESS 8-16 HILLSIDE ROAD LIVERPOOL MERSEYSIDE L36 8BJ
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		ND 1200					
Ref 1		Huyton Hillside Expre					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
**Pre 12 Del Only** Server build and ship to Tesco store				Server build and ship to Tesco store			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
18651025201							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

## COURIER MANCHESTER 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	6
Job # 4055662		Customer		Computacenter - Astra Zeneca		Job Address	
SLA Window		03/01/2025 10:56 - 09/01/2025 17:00		Contact Name	CHRISTOPHER DUNN	ASTRAZENECA SPEKE RECEPTION ASTRAZENECA SPEKE RECEPTION PLOT 6, RENAISSANCE WAY SPEKE LIVERPOOL L24 9JW	
Activity		COLLECTION		Contact Phone	-		
Priority		ND 1700					
Ref 1		RITM0581538					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
AstraZeneca Laptop Collection				PF2CH56B - Lenovo 20QES3S300			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18657648501							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18657648701							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

## COURIER MANCHESTER 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	6
Job # 4055798		Customer		Computacenter - Astra Zeneca		Job Address	
SLA Window		03/01/2025 12:36 - 09/01/2025 17:00		Contact Name	CHRISTOPHER DUNN	ASTRAZENECA SPEKE RECEPTION ASTRAZENECA SPEKE RECEPTION PLOT 6, RENAISSANCE WAY SPEKE LIVERPOOL L24 9JW	
Activity		DELIVERY		Contact Phone	-		
Priority		ND 1700					
Ref 1		RITM0581537					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
AstraZeneca Laptop Delivery				Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18658253101							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18658253301							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

## COURIER MANCHESTER 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	6
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Job # 4060133	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	08/01/2025 15:18 - 09/01/2025 17:00	Contact Name	NICOLA.SHAW@HSBC.CO.UK	COMPUTACENTER HSBC 18 DEANLAND DRIVE LIVERPOOL L24 1WA
Activity	DELIVERY	Contact Phone	07836660278	
Priority	ND 1700			
Ref 1	RITM31124030			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Delivery only Observe Social Distancing. For unsuccessful jobs &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Standard Laptop

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674219001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18674219201					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

## COURIER MANCHESTER 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	6
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Job # 4059864	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	08/01/2025 12:17 - 09/01/2025 17:00	Contact Name	KELSEY.JONES@HSBC.COM		COMPUTACENTER HSBC 7 SANKEY ROAD LIVERPOOL L31 5NP		
Activity	DELIVERY	Contact Phone	07736328061				
Priority	ND 1700						
Ref 1	RITM31120647						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673124601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## COURIER MANCHESTER 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	6
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Job # 4059908	Customer	Computacenter - BASF		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	Laura-Anne Brown	COMPUTACENTER AG & CO.OHG (00810238 116 Liverpool Road South 116 Liverpool Road South L40 7TB
Activity	DELIVERY	Contact Phone	00441514881074	
Priority	ND 1700			
Ref 1	24102251			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671606601	4379652	BASF:HP USB-C/A 120W G2 Univ D				
18671745101	4707927	BASF:HP EliteBook 660 G11,G,_UK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18671606801	4379652	BASF:HP USB-C/A 120W G2 Univ D				
18671745301	4707927	BASF:HP EliteBook 660 G11,G,_UK				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

David Hargreaves 09/01/2025

<b>Date</b>	09/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hargreaves, David	<b>Jobs on Run</b>	10
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Job # 4059933	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address	
SLA Window	08/01/2025 12:41 - 09/01/2025 20:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe) Nantwich Road, Cheshire Cheshire Crewe CW2 6HR	
Activity	TECH EXCHANGE	Contact Phone	02920 320 117 / 02920 320 118		
Priority	ND 1900				
Ref 1	C5300679				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>ND 09/01/2025 20:00  SLA: ND 09/01/2025 20:00 PART2=_SXASSET-LABELSV2  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _TWMIUM020DEVICE x 1  _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history::  ##### Call 5300679   Problem   Web Service   qws_uk   Wed 08 Jan 2025 12:30:35   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000H8564TA23  contract.pkey=23200  call.poms=1  call.zip=CW2 6HR  call.address=Nantwich Road  Cheshire  call.city=Crewe  call.customerid=INC16758926  call.problem=NLC3710  Crewe  Miura PED  020108833  no bluetooth option on PED NLC 3710 Site  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TWMIUM020PED  call.priority=2-Medium  call.datereported=1/8/2025 1:30:08 PM</p> <p>##### Call 5300679   Problem   Web Service   qws_uk   Wed 08 Jan 2025 12:30:35   ...</p>

## Job Notes

### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673258101	_SXASSET-LABEL	_SXASSET-LABELSV2				
18673257501	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	111269		

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18673258301	_SXASSET-LABELS	_SXASSET-LABELSV2				
18673257701	_TWMIIUM020DE	MR2P:M020 TFW MOBILE LIVE	02000303002020111269			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Hargreaves 09/01/2025

**Date** 09/01/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 10

<b>Job #</b> 4059896	<b>Customer</b>	Fujitsu Services Limited - Star Trains - P2PE		<b>Job Address</b>
<b>SLA Window</b>	08/01/2025 12:30 - 09/01/2025 20:00	<b>Contact Name</b>	CREWE NLC3710 TFW Depot	<b>TRANSPORT FOR WALES (Crewe)</b>
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire Cheshire Crewe CW2 6HR
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5300677			
<b>Ref 2</b>				
<b>No. of Parts</b>	2			

Instructions 1	Instructions 2
<p>ND 09/01/2025 20:00  SLA: ND 09/01/2025 20:00 PART2=_SXASSET-LABELSV2  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _TWMIUM020DEVICE x 1  _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history::  ##### Call 5300677   Problem   Web Service   qws_uk   Wed 08 Jan 2025 12:23:04   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000H8564TA23  contract.pkey=23200  call.poms=1  call.zip=CW2 6HR  call.address=Nantwich Road  Cheshire  call.city=Crewe  call.customerid=INC16758851  call.problem=NLC3710  Crewe</p> <p>020-111219  Tamper alert NLC 3710 Site Name Crewe Set Number  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TWMIUM020PED  call.priority=2-Medium  call.datereported=1/8/2025 1:22:38 PM</p> <p>##### Call 5300677   Problem   Web Service   qws_uk   Wed 08 Jan 2025 12:23:04   ...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673193101	_SXASSET-LABEL	_SXASSET-LABELSV2				
18673192701	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	108855		

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18673193301	_SXASSET-LABELS	SXASSET-LABELSV2				
18673192901	_TWMIIUM020DE	MR2P:M020 TFW MOBILE LIVE	02000303002020108855			

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Hargreaves 09/01/2025

**Date** 09/01/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 10

Job # 4060155	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	08/01/2025 15:30 - 09/01/2025 13:00	Contact Name	BILAL ASHRAF	COSTCUTTER BARGAIN BOOZE COSTCUTTER BARGAIN BOOZE 27 STOCKPORT ROAD HYDE SK14 1RH
Activity	TECH EXCHANGE	Contact Phone	01612238832	
Priority	4HR			
Ref 1	02116451			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
D4J242902832//31268980//ZEBRA	<p>Case Number: 02116451</p> <p>Swap type: Swap Required</p> <p>Swap reason: Power cable issue</p> <p>Device Type: Zebra Printer</p> <p>TID Number:</p> <p>Serial Number: D4J242902832</p> <p>Site ID: 31268980</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Hargreaves 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4057421	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 18:00	Contact Name	JAMIE WIMPENNY	29 GLENVILLE WAY 29 GLENVILLE WAY DENTON MANCHESTER M34 6BS
Activity	NON TECH EXCHANGE	Contact Phone	07717 447 635	
Priority	ND 1800			
Ref 1	5300237 / INC8627113			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Jamie.Wimpenny@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18663742501						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18663742701					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

David Hargreaves 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4060117	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	08/01/2025 15:12 - 09/01/2025 17:00	<b>Contact Name</b>		MUHAMMAD ADEEL ASGHAR	FUROUSH CONVENIENCE 139 CHESTER AVENUE, DUKINFIELD CHESHIRE SK16 5BR
Activity	COLLECTION	<b>Contact Phone</b>		07853253234	
Priority	ND 1700				
Ref 1	31247935				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	PP Mini - 37601236 /38942752 Please call 30 mins before arrival

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674175801	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4059942	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	09/01/2025 08:00 - 09/01/2025 12:00	Contact Name	ALIM AHMED/KIOSK 1	COMPUTACENTER HSBC 109 UNION STREET LANCASHIRE OLDHAM OL1 1RT
Activity	TECH EXCHANGE	Contact Phone	03455838175	
Priority	Priority MC			
Ref 1	INC48601898			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Tabletip: 129.102.222.75Sm: 255.255.255.224Dg: 129.102.222.65

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## David Hargreaves 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4059827	Customer	Fujitsu Services Ltd -Telefonica - P2PE			Job Address
SLA Window	08/01/2025 11:27 - 09/01/2025 18:00	Contact Name	Hannah		Middleton UNIT G14 Rochdale MIDDLETON M24 4EL
Activity	TECH EXCHANGE	Contact Phone	441615273702		
Priority	ND 1900				
Ref 1	C5300659				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>**engineer to sign in with security on arrival.**</p> <p>ND 09/01/2025 18:00 SLA: ND 09/01/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2INGLANCE3000 x 1</p>	<p>Problem: [P2PE] Faulty Ingenico Lane 3000 PED Root Cause: Unknown Action: Confirm fault and if necessary replace and configure new PED following normal P2PE procedures configuring for VCom asdocumented. Engineer MUST confirm new PED is powered and contact the Fujitsu Managed Service Desk on 0203 949 3514 andrequest they arrange activation of the new serial. Test: Engineer to check new PED has power. User to test when activated. URL: Call history:: ##### Call 5300659   Problem   Web Service   qws_uk   Wed 08 Jan 2025 11:27:02   A+C+P  agent.loginname=qws_uk equipment.assettag=TELGB000000T0582TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000006891036 call.problem=HW - 0582 - 05 - PED replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/PED_LANE_3000 call.priority=2-Medium call.datereported=1/8/2025 11:26:59 AM  ##### Call 5300659   Problem   Web Service   qws_uk   Wed 08 Jan 2025 11:27:02   A+C+P  SITE OPENING TIMES [ Middleton ] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672716801	_O2INGLANCE3000	P2P:CPD:LANE 3000:VMO2 RETAIL	22190733301110	1025695242		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4060121	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	08/01/2025 15:12 - 09/01/2025 17:00	<b>Contact Name</b>		NAVYA SHRINIVASRAO THOTAPALLI	GRAMS AND LITRES 27A HEADY HILL ROAD HEYWOOD LANCASHIRE OL10 3JH
Activity	COLLECTION	<b>Contact Phone</b>		07827069577	
Priority	ND 1700				
Ref 1	31260392				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37590208 38943560

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674174201	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4060361	Customer	Computacenter Limited		Job Address
SLA Window	09/01/2025 09:00 - 09/01/2025 17:00	Contact Name	Sohail Sarwar	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07342008866	16 Norwich Avenue 16 Norwich Avenue OL11 5JZ
Priority	ND 1700			
Ref 1	24205842			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Sohail Sarwar Contact Number - 07342008866 Location - 1Norwich Avenue ROCHDALE OL11 5JZ - Heritage - Device - WINDOWS MakeHead Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 43045	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674809801	4304503	LBG:HP 830 G8 i5 16GB				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18674810001	4304503	LBG:HP 830 G8 i5 16GB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Hargreaves 09/01/2025

Date	09/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4060318	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	08/01/2025 17:09 - 09/01/2025 17:00	Contact Name	GB0903 HM	H&M Shiftstore H&M GB0903: H&M Rochdale Unit 16, Rochdale Riverside Smith Street Rochdale OL16 1YG
Activity	TECH EXCHANGE	Contact Phone	01706317030	
Priority	ND 1900			
Ref 1	C002550152			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<a href="HTTPS://GPMO.ME/YJJIXB">*CLICK HERE*</a>	Device: Till 3   Replace: Cash Drawer   Miro/part name: 38040456 *** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 ***If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674871301	FSC38040456	CSD:APG W/INSERT EU/GBP BLACK				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL- Mondelez UK	(No Items)	MONDELEZ CHIRK SCH	4056051	MANPOWER	United Kingdom, CADBURY CHIRK STATION AVE:CHIRK ENGLAND UNITED KINGDOM OF GREAT BRITAIN – Post code LL14 5LT, CHIRK , LL14 5LT	Asif Alam	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains	18671089601	C5300607	4059544	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Berlindo D'Assuncao	08/01/2025 05:48 09/01/2025 20:00	09/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002550155	4060330	MANPOWER	H&M Shiftstore & Other Stories, GB0960: & Other Stories Liverpool, Unit 77, Upper South John Street, Liverpool One, Liverpool, L1 8BU	Berlindo D'Assuncao	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Verifone UK LTD	18672174401	G347002	4059718	TECH EXCHANGE	STONEGATE - FLUTE - 9178608, 35 HARDMAN STREET, 35 HARDMAN STREET, MERSEYSIDE, L1 9AS	Berlindo D'Assuncao	08/01/2025 09:45 09/01/2025 16:00	09/01/2025	
Computacenter Limited - HSBC	18674524001	INC48609881	4060220	TECH EXCHANGE	COMPUTACENTER HSBC, 99 - 101 LORD STREET, LIVERPOOL, MERSEYSIDE, L2 6PG	Berlindo D'Assuncao	08/01/2025 16:09 09/01/2025 16:30	09/01/2025	
Computacenter - Kingfisher	18671745701	24204787	4059899	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, New Mersey Retail Park Speke Road Speke, New Mersey Retail Park Speke Road Speke, L24 8QB	Berlindo D'Assuncao	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002549636	4059142	TECH EXCHANGE	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, UNIT 8B, NEW MERSEY RETAIL PARK, SPEKE ROAD, LIVERPOOL, L24 8QB	Berlindo D'Assuncao	08/01/2025 09:00 09/01/2025 22:00	09/01/2025	
PayPoint Unscheduled	18674218701	31134462	4060132	COLLECTION	BALTIC CONVENIENCE, 51 STANHOPE STREET, LIVERPOOL, L8 5RE	Berlindo D'Assuncao	08/01/2025 15:18 09/01/2025 17:00	09/01/2025	
Fujitsu Services Limited - Star Trains	18670851301	C5300604	4059426	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	Berlindo D'Assuncao	07/01/2025 23:05 09/01/2025 20:00	09/01/2025	
Fujitsu Services Limited - Banks	18672555901	C5300377	4059811	TECH EXCHANGE	RBSG, 130 LORD STREET, RBSG, SOUTHPORT, PR9 0AE	Berlindo D'Assuncao	08/01/2025 10:57 09/01/2025 16:30	09/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18674219001	RITM31124030	4060133	DELIVERY	COMPUTACENTER HSBC, 18 DEANLAND DRIVE, LIVERPOOL, L24 1WA	COURIER MANCHESTER	08/01/2025 15:18 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18657648501	RITM0581538	4055662	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE , LIVERPOOL, L24 9JW	COURIER MANCHESTER	03/01/2025 10:56 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18658253101	RITM0581537	4055798	DELIVERY	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	COURIER MANCHESTER	03/01/2025 12:36 09/01/2025 17:00	09/01/2025	
Computacenter Limited - HSBC	18673124601	RITM31120647	4059864	DELIVERY	COMPUTACENTER HSBC, 7 SANKEY ROAD, LIVERPOOL, L31 5NP	COURIER MANCHESTER	08/01/2025 12:17 09/01/2025 17:00	09/01/2025	
Computacenter Ltd Tesco Project	18651025201	Huyton Hillside Expre	4053617	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 8-16 HILLSIDE ROAD, LIVERPOOL, MERSEYSIDE, L36 8BJ	COURIER MANCHESTER	31/12/2024 11:42 09/01/2025 12:00	09/01/2025	
Computacenter - BASF	18671606601	24102251	4059908	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 116 Liverpool Road South , 116 Liverpool Road South , L40 7TB	COURIER MANCHESTER	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - BASF	18671745101	24102251	4059908	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 116 Liverpool Road South , 116 Liverpool Road South , L40 7TB	COURIER MANCHESTER	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter PwC NON TECH EXCHANGE	18669886601	000024196721	4059064	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/01/2025 16:29 09/01/2025 17:30	09/01/2025	
Computacenter PwC NON TECH EXCHANGE	18667402401	000024189909	4058454	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/01/2025 09:58 09/01/2025 17:30	09/01/2025	
Computacenter PwC NON TECH EXCHANGE	18669133701	000024196811	4058949	TECH EXCHANGE	PWC, PWC, MANCHESTER HARDMAN SQ., 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/01/2025 15:00 09/01/2025 17:30	09/01/2025	
Computacenter PwC NON TECH EXCHANGE	18669162701	000024196832	4058952	TECH EXCHANGE	PWC, PWC, MANCHESTER HARDMAN SQ., 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/01/2025 15:05 09/01/2025 17:30	09/01/2025	
Computacenter PwC NON TECH EXCHANGE	18673809401	000024199055	4060056	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	08/01/2025 14:23 09/01/2025 17:30	09/01/2025	
HCL Barclays	18674710001	TASK2533934	4060290	COLLECTION	16 FALLS GREEN AVENUE, 16 FALLS GREEN AVENUE, MANCHESTER, M40 2BL	Claire Booth	08/01/2025 16:35 09/01/2025 17:00	09/01/2025	
HCL Barclays	18674725601	TASK2533933	4060291	COLLECTION	16 FALLS GREEN AVENUE, 16 FALLS GREEN AVENUE, MANCHESTER, M40 2BL	Claire Booth	08/01/2025 16:38 09/01/2025 17:00	09/01/2025	
HCL Barclays	18674715901	TASK2533955	4060292	IMAC COLLECTION	16 FALLS GREEN AVENUE, 16 FALLS GREEN AVENUE, MANCHESTER, M40 2BL	Claire Booth	08/01/2025 16:37 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18658268801	RITM0618477	4055802	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	03/01/2025 12:41 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18669234801	RITM0642554	4058965	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	07/01/2025 15:15 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18669438101	RITM0643155	4059018	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	07/01/2025 15:51 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18669465701	RITM0643160	4059019	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	07/01/2025 15:57 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18671472901	RITM0658872	4059623	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	08/01/2025 08:19 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18669660901	RITM0646055	4059040	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	07/01/2025 16:12 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18671837101	RITM0617757	4059662	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	08/01/2025 09:12 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18671464001	RITM0645564	4059622	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	08/01/2025 08:14 09/01/2025 17:00	09/01/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	(No Items)	RITM0651947r	4060048	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0651885	4060067	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0651870r	4060059	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0651935r	4060061	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0651924r	4060054	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0651906r	4060074	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0652163	4060076	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0651897	4060089	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0651984	4059973	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0651964r	4059974	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0651858r	4060044	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18671967901	RITM0381716	4059669	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	08/01/2025 09:19 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18673192101	RITM0614441	4059903	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	08/01/2025 12:30 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0313096	4059949	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18657738701	RITM0306288r	4059979	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18673663701	RITM0297083	4060026	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	08/01/2025 13:57 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18658052701	RITM0341440	4055739	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	03/01/2025 12:03 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18658218701	RITM0375779	4055762	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	03/01/2025 12:28 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	(No Items)	RITM0651505	4059957	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18658229201	RITM0403370	4055795	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	03/01/2025 12:31 09/01/2025 17:00	09/01/2025	
Computacenter - Astra Zeneca	18658242401	RITM0295164	4055796	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	03/01/2025 12:34 09/01/2025 17:00	09/01/2025	
Computacenter Limited - HSBC	(No Items)	INC48594247	4059993	NON TECH EXCHANGE	COMPUTACENTER HSBC, 35 ARROWSMITH DRIVE, HEALD GREEN, CHEADLE, SK8 3XD	Claire Booth	09/01/2025 08:00 09/01/2025 12:00	09/01/2025	
Computacenter - Astra Zeneca	18668663701	RITM0652197	4058830	COLLECTION	78 ACRE LANE, 78 ACRE LANE, CHEADLE HULME, CHEADLE, SK8 7PA	Claire Booth	07/01/2025 13:32 09/01/2025 17:00	09/01/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - EE	18672053601	C5300636	4059686	NON TECH EXCHANGE	ORANGE (CHESTER), 9-11 Eastgate Street, CHESHIRE, Chester, CH1 1LG	Daniel Hanson	08/01/2025 09:28 09/01/2025 17:30	09/01/2025	
HCL Barclays	18673256601	BB Proj EX CH1 2DY	4059931	PROJECT	BARCLAYS, UNIT 2 THE FORUM SHOPPING CENT, UNIT 2 THE FORUM SHOPPING CENT, CH1 2DY	Daniel Hanson	08/01/2025 12:41 09/01/2025 12:00	09/01/2025	
HCL Barclays	18673256603	BB Proj EX CH1 2DY	4059931	PROJECT	BARCLAYS, UNIT 2 THE FORUM SHOPPING CENT, UNIT 2 THE FORUM SHOPPING CENT, CH1 2DY	Daniel Hanson	08/01/2025 12:41 09/01/2025 12:00	09/01/2025	
HCL Barclays	18673256602	BB Proj EX CH1 2DY	4059931	PROJECT	BARCLAYS, UNIT 2 THE FORUM SHOPPING CENT, UNIT 2 THE FORUM SHOPPING CENT, CH1 2DY	Daniel Hanson	08/01/2025 12:41 09/01/2025 12:00	09/01/2025	
HCL Barclays	18673112001	BB Proj EX CH1 2DY	4059931	PROJECT	BARCLAYS, UNIT 2 THE FORUM SHOPPING CENT, UNIT 2 THE FORUM SHOPPING CENT, CH1 2DY	Daniel Hanson	08/01/2025 12:41 09/01/2025 12:00	09/01/2025	
Xerox (UK) Technical****DO NOT INVOICE****	186740105	11559876	4060094	REPAIR WITH PARTS	TESCO Stores Limited, HARTFORD WAY, SEALAND ROAD INDUSTRIAL, Lap 1 Shop Floor, CHESTER, CH1 4NT	Daniel Hanson	09/01/2025 09:00 09/01/2025 14:26	09/01/2025	
DieboldNixdorf_WIPRO	.	127628939/186666066/939960147	4059621	TECH EXCHANGE	WIPRO LIMITED, WIPRO LIMITED, 71 BOUGHTON CHESTER, WR842 CHESTER, CHESHIRE, CH3 5AF	Daniel Hanson	09/01/2025 08:00 09/01/2025 12:00	09/01/2025	
Paypoint Network Limited - UK	(No Items)	02112111	4059743	TECH EXCHANGE	NEWS AND BOOZE CONVENIENCE ST, NEWS AND BOOZE CONVENIENCE ST, 54-56 GRANGE ROAD WEST, BIRKENHEAD, CH41 4DA	Daniel Hanson	09/01/2025 08:00 09/01/2025 12:00	09/01/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5300624	4059651	MANPOWER	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	Daniel Hanson	09/01/2025 07:00 09/01/2025 11:00	09/01/2025	
Fujitsu Services Limited - Star Trains	18671085201	C5300606	4059543	TECH EXCHANGE	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	Daniel Hanson	08/01/2025 05:45 09/01/2025 20:00	09/01/2025	
Computacenter Limited - HSBC	18672547001	INC48604727	4059802	TECH EXCHANGE	COMPUTACENTER HSBC, 22 HIGH STREET, MOLD, FLINTSHIRE, CH7 1AR	Daniel Hanson	08/01/2025 10:54 09/01/2025 16:30	09/01/2025	
Computacenter Horizon Project	18668214301	CLF471_RUTHI N_0901_01	4058684	TECH EXCHANGE	HSBC, ST PETERS SQUARE, RUTHIN DENBIGHSHIRE, LL15 1AB	Daniel Hanson	07/01/2025 12:07 09/01/2025 13:00	09/01/2025	
Computacenter Horizon Project	18668214601	CLF471_RUTHI N_0901_02	4058687	TECH EXCHANGE	HSBC, ST PETERS SQUARE, RUTHIN DENBIGHSHIRE, LL15 1AB	Daniel Hanson	07/01/2025 12:07 09/01/2025 13:00	09/01/2025	
Computacenter Limited	(No Items)	24204212	4059620	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 15/17 Russell Road, , 15/17 Russell Road, , LL18 3BS	Daniel Hanson	09/01/2025 08:00 09/01/2025 12:00	09/01/2025	
DHL Supply Chain Limited - RBS	18674365203	42030	4060175	COLLECTION	NATWEST, NATWEST, 62 MOSTYN STREET, LLANDUDNO, LL30 2WY	Daniel Hanson	09/01/2025 10:00 09/01/2025 16:00	09/01/2025	
DHL Supply Chain Limited - RBS	18674365201	42030	4060175	COLLECTION	NATWEST, NATWEST, 62 MOSTYN STREET, LLANDUDNO, LL30 2WY	Daniel Hanson	09/01/2025 10:00 09/01/2025 16:00	09/01/2025	
DHL Supply Chain Limited - RBS	18674365202	42030	4060175	COLLECTION	NATWEST, NATWEST, 62 MOSTYN STREET, LLANDUDNO, LL30 2WY	Daniel Hanson	09/01/2025 10:00 09/01/2025 16:00	09/01/2025	
Fujitsu Services Limited - Star Trains - ME	18672510101	C5299265	4059792	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	Daniel Hanson	08/01/2025 10:48 09/01/2025 18:00	09/01/2025	



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### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18674266701	C5300701	4060147	TECH EXCHANGE	TRANSPORT FOR WALES, Conway Road, GWYNEDD, LLANDUDNO, LL31 9NB	Daniel Hanson	08/01/2025 15:26 09/01/2025 20:00	09/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18674265901	C5300701	4060147	TECH EXCHANGE	TRANSPORT FOR WALES, Conway Road, GWYNEDD, LLANDUDNO, LL31 9NB	Daniel Hanson	08/01/2025 15:26 09/01/2025 20:00	09/01/2025	
POSTURITE LIMITED	18671254701	DEL1523170	4059570	DESK SP INSTALL	SARAH CHAUDHRY, 14 DENVER DRIVE, GREAT SANKEY, WARRINGTON, WA5 8DE	Daniel Hanson	08/01/2025 07:07 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED	18671254702	DEL1523170	4059570	DESK SP INSTALL	SARAH CHAUDHRY, 14 DENVER DRIVE, GREAT SANKEY, WARRINGTON, WA5 8DE	Daniel Hanson	08/01/2025 07:07 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED	18671254703	DEL1523170	4059570	DESK SP INSTALL	SARAH CHAUDHRY, 14 DENVER DRIVE, GREAT SANKEY, WARRINGTON, WA5 8DE	Daniel Hanson	08/01/2025 07:07 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED	18671254704	DEL1523170	4059570	DESK SP INSTALL	SARAH CHAUDHRY, 14 DENVER DRIVE, GREAT SANKEY, WARRINGTON, WA5 8DE	Daniel Hanson	08/01/2025 07:07 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED	18671254705	DEL1523170	4059570	DESK SP INSTALL	SARAH CHAUDHRY, 14 DENVER DRIVE, GREAT SANKEY, WARRINGTON, WA5 8DE	Daniel Hanson	08/01/2025 07:07 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED	18671254706	DEL1523170	4059570	DESK SP INSTALL	SARAH CHAUDHRY, 14 DENVER DRIVE, GREAT SANKEY, WARRINGTON, WA5 8DE	Daniel Hanson	08/01/2025 07:07 09/01/2025 17:00	09/01/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18673258101	C5300679	4059933	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	David Hargreaves	08/01/2025 12:41 09/01/2025 20:00	09/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18673257501	C5300679	4059933	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	David Hargreaves	08/01/2025 12:41 09/01/2025 20:00	09/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18673193101	C5300677	4059896	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	David Hargreaves	08/01/2025 12:30 09/01/2025 20:00	09/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18673192701	C5300677	4059896	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	David Hargreaves	08/01/2025 12:30 09/01/2025 20:00	09/01/2025	
Fujitsu Services Ltd - Telefonica - P2PE	18672716801	C5300659	4059827	TECH EXCHANGE	Middleton, UNIT G14, Rochdale, MIDDLETON, M24 4EL	David Hargreaves	08/01/2025 11:27 09/01/2025 18:00	09/01/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18663742501	5300237 / INC8627113	4057421	NON TECH EXCHANGE	29 GLENVILLE WAY, 29 GLENVILLE WAY, DENTON, MANCHESTER, M34 6BS	David Hargreaves	09/01/2025 09:00 09/01/2025 18:00	09/01/2025	
COMPUTACENTER HSBC – EBBT	(No Items)	INC48601898	4059942	TECH EXCHANGE	COMPUTACENTER HSBC, 109 UNION STREET, LANCASHIRE, OLDHAM, OL1 1RT	David Hargreaves	09/01/2025 08:00 09/01/2025 12:00	09/01/2025	
PayPoint Network Ltd_Collections	18674174201	31260392	4060121	COLLECTION	GRAMS AND LITRES, 27A HEADY HILL ROAD, HEYWOOD, LANCASHIRE, OL10 3JH	David Hargreaves	08/01/2025 15:12 09/01/2025 17:00	09/01/2025	
Computacenter Limited	18674809801	24205842	4060361	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 16 Norwich Avenue , 16 Norwich Avenue , OL11 5JZ	David Hargreaves	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	18674871301	C002550152	4060318	TECH EXCHANGE	H&M Shiftstore H&M, GB0903: H&M Rochdale, Unit 16, Rochdale Riverside Smith Street, Rochdale, OL16 1YG	David Hargreaves	08/01/2025 17:09 09/01/2025 17:00	09/01/2025	
Paypoint Network Limited - UK	(No Items)	02116451	4060155	TECH EXCHANGE	COSTCUTTER BARGAIN BOOZE, COSTCUTTER BARGAIN BOOZE, 27 STOCKPORT ROAD, HYDE, SK14 1RH	David Hargreaves	08/01/2025 15:30 09/01/2025 13:00	09/01/2025	
PayPoint Network Ltd_Collections	18674175801	31247935	4060117	COLLECTION	FUROUSH CONVENIENCE, 139 CHESTER AVENUE,, DUKINFIELD, CHESHIRE, SK16 5BR	David Hargreaves	08/01/2025 15:12 09/01/2025 17:00	09/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18671225401	DEL1521766	4059562	CHAIR INSTALL	SHEILA VORA, 36 PEAR TREE DRIVE, FARNWORTH, BOLTON, BL4 9RR	Nadeem Saleem	08/01/2025 06:49 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED	18671225402	DEL1521766	4059562	CHAIR INSTALL	SHEILA VORA, 36 PEAR TREE DRIVE, FARNWORTH, BOLTON, BL4 9RR	Nadeem Saleem	08/01/2025 06:49 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED	18671224901	DEL1513854	4059561	CHAIR INSTALL	JULIA BERRY, 35 FIRS ROAD, BOLTON, BL5 1EZ	Nadeem Saleem	08/01/2025 06:48 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED	18666450901	DEL1521395	4059734	CHAIR SP INSTALL	MARKS & SPENCER PLC, HERONS WAY, CHESTER BUSINESS PARK, CHESTER, CH4 9GA	Nadeem Saleem	09/01/2025 09:00 09/01/2025 13:00	09/01/2025	
POSTURITE LIMITED	18666450902	DEL1521395	4059734	CHAIR SP INSTALL	MARKS & SPENCER PLC, HERONS WAY, CHESTER BUSINESS PARK, CHESTER, CH4 9GA	Nadeem Saleem	09/01/2025 09:00 09/01/2025 13:00	09/01/2025	
POSTURITE LIMITED	18666450903	DEL1521395	4059734	CHAIR SP INSTALL	MARKS & SPENCER PLC, HERONS WAY, CHESTER BUSINESS PARK, CHESTER, CH4 9GA	Nadeem Saleem	09/01/2025 09:00 09/01/2025 13:00	09/01/2025	
POSTURITE LIMITED	18671208201	DEL1520660	4059554	CHAIR INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, LIVERPOOL, L2 0RD	Nadeem Saleem	08/01/2025 06:36 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED	18649631001	DEL1518866	4054521	CHAIR INSTALL	ANDREW CHANG, 15 BRIDGEWATER POINT, DYER STREET, SALFORD, M5 4TB	Nadeem Saleem	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED	18671203901	DEL1523125	4059550	CHAIR INSTALL	CORAL RACING LTD, 103 MAIN STREET, FRODSHAM, WA6 7AB	Nadeem Saleem	08/01/2025 06:33 09/01/2025 17:00	09/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
COGNIZANT HAYS	(No Items)	INC0013344	4060100	TECH EXCHANGE	HANNAH HUGHES, HAYS SPECIALIST RECRUITMENT LTD, 5TH FLOOR, CITY TOWER, PICCADILLY PLAZA, MANCHESTER, M1 4BT	Ryan Owen	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
Verifone UK LTD	18672175201	G347000	4059712	TECH EXCHANGE	TGI 671 TRAFFORD CENTRE, UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE, UNIT R31/R32, THE GREAT HALL, , M17 8AA	Ryan Owen	08/01/2025 09:45 09/01/2025 18:00	09/01/2025	
Verifone UK LTD	18674478401	G347074	4060199	TECH EXCHANGE	PIZZA EXPRESS - 3256 - MANCHES, UNIT R8A THE TRAFFORD CENTRE, UNIT R8A THE TRAFFORD CENTRE, M17 8EH	Ryan Owen	08/01/2025 16:00 09/01/2025 18:00	09/01/2025	
Verifone UK LTD	18674478901	G347071	4060203	TECH EXCHANGE	PIZZA EXPRESS - 3256 - MANCHES, UNIT R8A THE TRAFFORD CENTRE, UNIT R8A THE TRAFFORD CENTRE, M17 8EH	Ryan Owen	08/01/2025 16:00 09/01/2025 18:00	09/01/2025	
Verifone UK LTD	18674477601	G347072	4060204	TECH EXCHANGE	PIZZA EXPRESS - 3256 - MANCHES, UNIT R8A THE TRAFFORD CENTRE, UNIT R8A THE TRAFFORD CENTRE, M17 8EH	Ryan Owen	08/01/2025 16:00 09/01/2025 18:00	09/01/2025	
Verifone UK LTD	18674478001	G347069	4060208	TECH EXCHANGE	PIZZA EXPRESS - 3256 - MANCHES, UNIT R8A THE TRAFFORD CENTRE, UNIT R8A THE TRAFFORD CENTRE, M17 8EH	Ryan Owen	08/01/2025 16:00 09/01/2025 18:00	09/01/2025	
Verifone UK LTD	18674477201	G347073	4060198	TECH EXCHANGE	PIZZA EXPRESS - 3256 - MANCHES, UNIT R8A THE TRAFFORD CENTRE, UNIT R8A THE TRAFFORD CENTRE, M17 8EH	Ryan Owen	08/01/2025 16:00 09/01/2025 18:00	09/01/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18647650901	5299981 / INC8621321	4052697	NON TECH EXCHANGE	125 CROSS LANE, 125 CROSS LANE, MANCHESTER, M18 8NY	Ryan Owen	09/01/2025 12:00 09/01/2025 18:00	09/01/2025	
Vista Retail Support Limited	18674694901	3156923	4060286	TECH EXCHANGE	LIDL, CHESTER ROAD, LANCASHIRE, MANCHESTER, M32 0FF	Ryan Owen	08/01/2025 16:31 09/01/2025 17:00	09/01/2025	
DHL Supply Chain Limited - RBS	18673536302	42026	4060004	COLLECTION	2 CRANSTON DRIVE, 2 CRANSTON DRIVE, SALE, M33 2PB	Ryan Owen	08/01/2025 13:29 09/01/2025 17:00	09/01/2025	
DHL Supply Chain Limited - RBS	18673536301	42026	4060004	COLLECTION	2 CRANSTON DRIVE, 2 CRANSTON DRIVE, SALE, M33 2PB	Ryan Owen	08/01/2025 13:29 09/01/2025 17:00	09/01/2025	
Verifone UK LTD	18672173201	G347005	4059710	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE W, UNIT 7 WATERSIDE PLAZA, UNIT 7 WATERSIDE PLAZA, GREATER MANCHESTER, M33 7BS	Ryan Owen	08/01/2025 09:45 09/01/2025 16:00	09/01/2025	
Fujitsu Services Limited - whitbread	(No Items)	C5300731	4060345	MANPOWER	Stable Gate, Alphagate Drive, GREATER MANCHESTER, MANCHESTER, M34 3SH	Ryan Owen	08/01/2025 17:41 09/01/2025 21:00	09/01/2025	
Fujitsu Services Limited - Star Trains	18672554401	C5300652	4059812	TECH EXCHANGE	Northern Rail - STAR, Heaton Chapel Railway Station, Heaton Moor Road, Stockport, W Mancs, Cheshire, Stockport, SK4 4NX	Ryan Owen	09/01/2025 07:00 09/01/2025 11:00	09/01/2025	
Fujitsu Services Limited - Star Trains - ME	18672389601	C5300599	4059768	TECH EXCHANGE	Northern Rail - STAR, Wilmslow Railway Station, Station Road, Wilmslow, Cheshire, W Mancs, Cheshire, Wilmslow, SK9 1BU	Ryan Owen	09/01/2025 07:00 09/01/2025 11:00	09/01/2025	



# Run Sheet

## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	18674610501	3160950	4060244	TECH EXCHANGE	THE RANGE, UNIT 8A, ALTRINCHAM RETAIL PARK, MANCHESTER, WA14 5GR	Ryan Owen	08/01/2025 16:20 09/01/2025 17:00	09/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
GE Medical Systems Ltd	18671887301	13071933	4059664	COLLECTION	2 WARDLEY GROVE, , 2 WARDLEY GROVE, , BOLTON , BL1 5HH	Simon Heath	08/01/2025 09:15 09/01/2025 12:00	09/01/2025	
HCL Barclays	18673724301	INC1038426920	4060036	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 5 MARKET GATE, WARRINGTON, WA1 1TW	Simon Heath	08/01/2025 14:10 09/01/2025 15:00	09/01/2025	
HCL Barclays		BB Audit WA1 1TW	4057790	PROJECT	Barclays Bank Refresh, Barclays Bank Refresh, 23-25 Golden Square, Warrington, WA1 1TW	Simon Heath	09/01/2025 09:00 09/01/2025 15:00	09/01/2025	
Vista Retail Support Limited	18674597801	3159675	4060241	TECH EXCHANGE	LIDL, PARK ROAD, MERSEYSIDE, SAINT HELENS, WA11 9BA	Simon Heath	08/01/2025 16:19 09/01/2025 17:00	09/01/2025	
Verifone UK LTD	18672173601	G347004	4059716	TECH EXCHANGE	STONEGATE - POPWORLD WIGAN - 9, 1-3 KING STREET WIGAN, 1-3 KING STREET WIGAN, GREATER MANCHESTER, WN1 1DY	Simon Heath	08/01/2025 09:45 09/01/2025 16:00	09/01/2025	
Verifone UK LTD	18672175601	G346999	4059720	TECH EXCHANGE	STONEGATE - POPWORLD WIGAN - 9, 1-3 KING STREET WIGAN, 1-3 KING STREET WIGAN, GREATER MANCHESTER, WN1 1DY	Simon Heath	08/01/2025 09:45 09/01/2025 16:00	09/01/2025	
HCL Barclays		BB Audit WN1 1QS	4057774	PROJECT	Barclays Bank Refresh, Barclays Bank Refresh, 6 Market Place, Wigan, WN1 1QS	Simon Heath	08/01/2025 09:00 09/01/2025 15:00	09/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
EPAY Limited	18674041902	4355684	4060097	TECH EXCHANGE	ROSEHILL SERVICE STATION, ROSEHILL SERVICE STATION, HIGHER AUDLEY STREET, BLACKBURN, BB1 1JB	Stephen Fitton	08/01/2025 14:54 09/01/2025 17:00	09/01/2025	
EPAY Limited	18674041901	4355684	4060097	TECH EXCHANGE	ROSEHILL SERVICE STATION, ROSEHILL SERVICE STATION, HIGHER AUDLEY STREET, BLACKBURN, BB1 1JB	Stephen Fitton	08/01/2025 14:54 09/01/2025 17:00	09/01/2025	
POSTURITE LIMITED		DEL1520395	4060372	CHAIR INSTALL	ZAIEDAH ISMAIL, 201, ST JAMES ROAD, BLACKBURN, BB1 8HQ	Stephen Fitton	09/01/2025 08:00 09/01/2025 12:00	09/01/2025	
POSTURITE LIMITED	18661997701	DEL1521070	4058720	CHAIR SP INSTALL	PRIVATE ADDRESS, 38 ADELAIDE TERRACE, BLACKBURN, BB2 6ET	Stephen Fitton	09/01/2025 08:00 09/01/2025 12:00	09/01/2025	
POSTURITE LIMITED	18661997702	DEL1521070	4058720	CHAIR SP INSTALL	PRIVATE ADDRESS, 38 ADELAIDE TERRACE, BLACKBURN, BB2 6ET	Stephen Fitton	09/01/2025 08:00 09/01/2025 12:00	09/01/2025	
POSTURITE LIMITED		DEL1519350	4060371	CHAIR INSTALL	BAE SYSTEMS (OPERATIONS) LTD, 1 PETTER COURT, SAMLESBURY ENTERPRISE ZONE, MELLOR BROOK, BB2 7FS	Stephen Fitton	09/01/2025 08:00 09/01/2025 12:00	09/01/2025	
POSTURITE LIMITED	18671201701	DEL1520692	4059547	CHAIR INSTALL	NIKI SAPEY, 36 WEST PARK DRIVE, BLACKPOOL, FY3 9HX	Stephen Fitton	08/01/2025 06:30 09/01/2025 17:00	09/01/2025	
EPAY Limited	18672406901	4355646	4059776	TECH EXCHANGE	E H BOOTH AND COMPANY, E H BOOTH AND COMPANY, OUBAS HILL, CANAL STREET, ULVERSTON, CUMBRIA, LA12 7LY	Stephen Fitton	08/01/2025 10:28 09/01/2025 17:00	09/01/2025	
Vista Retail Support Limited	18674614001	3161359	4060243	TECH EXCHANGE	ONE STOP, 98-100 FRIARS LANE, BARROW-IN-FURNESS, LA13 9NW	Stephen Fitton	08/01/2025 16:20 09/01/2025 17:00	09/01/2025	
Computacenter - Kingfisher	18670044901	24205232	4060358	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 2 Cornmill Park, Cornmill Crossing, Unit 2 Cornmill Park, Cornmill Crossing, LA14 2GN	Stephen Fitton	09/01/2025 08:00 09/01/2025 12:00	09/01/2025	
Diebold Nixdorf UK Limited	.	127643199/186684310/939999412	4060355	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, SOWERBY WOODIND EST BARROW-IN-, BARROW-IN-FURNESS_BCC176, BARROW-IN-FURNESS,	Stephen Fitton	09/01/2025 08:00 09/01/2025 17:00	09/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	18664448101	C002549874	4057607	TECH EXCHANGE	LA14 4RB H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, 104-108 FRIARGATE WALK,, THE MALL ST. GEORGE'S, PRESTON, PR1 2NQ	Stephen Fitton	06/01/2025 14:50 09/01/2025 17:00	09/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002549530	4059141	TECH EXCHANGE	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, 104-108 FRIARGATE WALK, THE MALL ST. GEORGE'S, PRESTON, PR1 2NQ	Stephen Fitton	09/01/2025 09:00 09/01/2025 17:00	09/01/2025	
HCL Network Rail Dispatch	18674545101	NRINC0746653	4060232	DIAGNOSE	NETWORK RAIL LTD, NETWORK RAIL LTD, NORTH UNION HOUSE, CHRISTIAN ROAD, PRESTON, PR1 8NB	Stephen Fitton	08/01/2025 16:15 09/01/2025 13:00	09/01/2025	
Computacenter - Kingfisher	(No Items)	24205436	4059617	TECH EXCHANGE	B&Q, B & Q PLC, UNIT 1, SOUTH RINGS BUSINESS PARK, PRESTON, PR5 6BZ	Stephen Fitton	08/01/2025 07:50 09/01/2025 17:00	09/01/2025	