



# Run Sheet

## Berlindo D`Assuncao 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4271895	Customer	HCL MUNICH REINSURANCE			Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	.		United Kingdom Chancery Place, 50 Brown Street, Manchester Manchester M2 2JT
Activity	MANPOWER	Contact Phone	.		
Priority	ND 1700				
Ref 1	Munich RE UK Backfill				
Ref 2	9200047861				
No. of Parts	0				

Instructions 1	Instructions 2
Call for backfill on Friday 31st October (1 day).  Cover for Amin Mehdipour required. Berlindo D'Assuncoa allocated.	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4276886	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/10/2025 09:02 - 31/10/2025 17:00	Contact Name	STEVEN RUANE		STEVEN RUANE 13 FAIRCLOUGH CRESCENT HAYDOCK ST. HELENS WA11 0EZ
Activity	DESK INSTALL	Contact Phone	07380341106		
Priority	ND 1700				
Ref 1	DEL1643499				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6001882976Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643499&address=13%20Fairclough%20Crescent ST.%20HELENS Haydock WA11%20EZ >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

See Items Overleaf



# Run Sheet

David Ranson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
------	------------	-------	------------	--------	---------------	-------------	---

In Items for Job # 4276886 page 1 of 1



# Run Sheet

David Ranson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
------	------------	-------	------------	--------	---------------	-------------	---

Returned Items for Job # 4276886 page 1 of 1



# Run Sheet

David Ranson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4276807	Customer	POSTURITE LIMITED			Job Address		
SLA Window	30/10/2025 07:09 - 31/10/2025 17:00	Contact Name	ANDREW JOSEPH ROBSON		1A PRINCESS STREET HINDLEY WIGAN WN2 3HJ		
Activity	CHAIR INSTALL	Contact Phone	07920298256				
Priority	ND 1700						
Ref 1	DEL1643835						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: Easy access via front gate! *** Please call 1 hour before arrival. Customer Ref / PO: F00201302261 Items on order: 2333112 - LAPSTAND - Fellowes I-S</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643835&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1643835&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643835&amp;address"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1643835&amp;address</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19723474401	100093954	Positiv ME300 (High Back) - Bl				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19723474601	100093954	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## David Ranson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4277333	Customer	POSTURITE LIMITED			Job Address		
SLA Window	30/10/2025 15:44 - 31/10/2025 17:00	Contact Name	ANDREW JOSEPH ROBSON		BUSINESS SERVICES CENTRAL GOVE		
Activity	CHAIR INSTALL	Contact Phone	07920298256		1A PRINCESS STREET HINDLEY		
Priority	ND 1700				NORTHAMPTON		
Ref 1	DEL1643713				WN2 3HJ		
Ref 2							
No. of Parts	2						

Instructions 1	Instructions 2
<p>***Easy access via front gate!***Please call 1 hour before arrival.Customer Ref / PO: SEC-02049-512568Items on order:2333112 - LAPSTAND - Fellowes I-S</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1643713&amp;address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=https://rico.jotform.com/222823708509055?refNumber=DEL1643713&amp;address&gt;Business%20Services%20Central%20Government 1a%20Princess%20Street NORTHAMPTON Hindley WN2%203HJ &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726519901	100093954	Positiv ME300 (High Back) - Bl				
19726519902	9784301BLA	Positiv Me 300 (High Back) - B				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19726520101	100093954	Positiv ME300 (High Back) - Bl				
19726520201	9784301BLA	Positiv Me 300 (High Back) - B				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## David Ranson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4277348	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/10/2025 15:48 - 31/10/2025 17:00	Contact Name	STACELYN GARRAWAY		MITIE PACIFIC HOUSE ATLAS BUSINESS PARK, SIMONSWAY MANCHESTER M22 5PR
Activity	CHAIR SP INSTALL	Contact Phone	07756713228		
Priority	ND 1700				
Ref 1	DEL1643813				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: Stairs and lifts *** Please call 1 hour before arrival.Customer Ref / PO: A00301331800Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href=https://rico.jotform.com/222823708509055?refNumber=DEL1643813&address=Mitie Pacific%20House MANCHESTER Atlas%20Business%20Park %20Simonsway M22%205PR >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726537301	1301015	RH New Logic 200 Med Back with				
19726537302	100016558	BREYTA Laptop Stand - Black				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19726537501	1301015	RH New Logic 200 Med Back with				
19726537601	100016558	BREYTA Laptop Stand - Black				



# Run Sheet

David Ranson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4276857	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/10/2025 08:01 - 31/10/2025 17:00	Contact Name	HELEN WILD		HELEN WILD 1 WITHYPOLL DRIVE STOCKPORT GREATER MANCHESTER SK2 6DT
Activity	CHAIR INSTALL	Contact Phone	07588763392		
Priority	ND 1700				
Ref 1	DEL1641161				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000281245Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1641161&address=1%20Withypool%20Drive Greater%20Manchester Stockport SK2%206DT >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19723711301	500000639	Positiv ME600 Chair (Square Ba				



# Run Sheet

David Ranson 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Ranson, David	<b>Jobs on Run</b>	8
-------------	------------	--------------	------------	---------------	---------------	--------------------	---

Job # 4272661	Customer	POSTURITE LIMITED		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	CHRISTINE CORRIS	AG SERVICE COMPANY LIMITED 107 OLD ROAD FAILSWORTH MANCHESTER M35 0DJ
Activity	CHAIR INSTALL	Contact Phone	01619346720	
Priority	ND 1700			
Ref 1	DEL1640505			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1640505&amp;address=AG%20Service%20Company%20Limited107%20Old%20RoadMANCHESTERFailsworthM35%20DJ">Once the job is completed please click this link to open and complete the form.</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1640505&amp;address=AG%20Service%20Company%20Limited107%20Old%20RoadMANCHESTERFailsworthM35%20DJ"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19697868301	9994754	Homeworker Ergonomic Office Ch				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19697868501	9994754	Homeworker Ergonomic Office Ch				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Ranson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4277389	Customer	Computacenter Limited		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 15:00	Contact Name	Richard Mullin	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	07801549414	16 Market Place, 16 Market Place, OL1 1JG
Priority	ND 1500			
Ref 1	24564105			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Richard Mullin Contact Number - 07801549414 Heritage -oyds Location - Oldham 16 Market Place OL1 1JG Device - PED Make - Mo Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluetooth PED	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726556401	4444195	Moby 8500 Bluetooth Ped				

Returned Items



# Run Sheet

David Ranson 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Ranson, David	<b>Jobs on Run</b>	8
-------------	------------	--------------	------------	---------------	---------------	--------------------	---

<b>Job #</b> 4277327	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	30/10/2025 15:38 - 31/10/2025 17:00	<b>Contact Name</b>		SUPERDRUG STORES PLC UNIT 19, ROCHDALE RIVERSIDE RIVERSIDE WALK ROCHDALE OL16 1BE
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3454909			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>3454909 Cash Drawer on POS6 is not closing. Tried reseating cables seems to be damaged. Please provide store with replacement Cash Drawer. SUP-CDR-FT-460MOD03</p>	<p>Replace SUP-CDR-FT-460MOD03 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726489801	SUP-CDR-FT-460	SUP-CDR-FT-460MOD03				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19726490001						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Stephen Fitton 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fitton, Stephen	<b>Jobs on Run</b>	6
-------------	------------	--------------	------------	---------------	-----------------	--------------------	---

Job # 4276864	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	31/10/2025 08:00 - 31/10/2025 12:00	Contact Name	Amanda Corps-Bell	ASDA STORES LIMITED Chandler Way - Park House Store, 1st floor CARLISLE CA3 0JQ
Activity	CONSUMABLE INSTALL	Contact Phone	01228526550	
Priority	Priority MC			
Ref 1	1-547471628431			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 29/10/2025 18:00-----ASSET INFORMATION---ProductName: MONO MFP MX826ade EMEA P2' for ReturnDeviceTagCustomer: 4640SerialNumber: 7465039021DZXProductIdentifier: 3092019Model: 7465-836Physical Location: Store</p> <p>First Floor</p> <p>----ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores</p> <p>you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company</p> <p>this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls)</p> <p>use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only: - Monday ..... Friday 09:00 .....</p> <p>17:00 Next Business day fix.Specific devices have weekend break-fix entitlement</p> <p>Saturday 09:00 ..... 17:00 Sunday 10:00 ..... 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday ..... Saturday 09:00 ..... 17:00</p> <p>Sunday &amp; Bank Holidays 10:00 ..... 16:00 All Maintenance kits: - 3 day SLA. Monday .....</p> <p>Friday 09:00 ..... 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	<p>-----ACTIVITY DESCRIPTION----Please Install part(s)----INSTRUCTIONS-----</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197062788	41X2251	MS82x SVC Maint Kit Fuser BELT				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197062790	41X2251	MS82x SVC Maint Kit Fuser BELT				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Stephen Fitton 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4277002	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	ASDA 4640	ASDA STORES LIMITED Chandler Way Store - First Floor CARLISLE CA3 0JQ
Activity	REPAIR	Contact Phone	01228526550	
Priority	ND FIX			
Ref 1	11884676			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 31/10/2025 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX826ade EMEA P2' for ReturnDeviceTagCustomer: 4640SerialNumber: 7465039021DZXProductIdentifier: 3092019Model: 7465-836Physical Location: Store First Floor</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only: - Monday ..... Friday 09:00 ..... 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 ..... 17:00 Sunday 10:00 ..... 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday ..... Saturday 09:00 ..... 17:00 Sunday &amp; Bank Holidays 10:00 ..... 16:00 All Maintenance kits: - 3 day SLA. Monday ..... Friday 09:00 ..... 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC1047809. Fuser Damaged - Fuser Damaged before call customer attempted to remove jammed paper but now fuser is damaged also printer was showing signs of 202.15 printer was also scheduled for a mait kit 1-547471628431 for today according to Ricoh. Sending engineer to review MX826Admin OfficeMX826-001-4640.s04640.asda.uk10.125.228.146Karl 01228 526550 (spoke to this person) FL---INSTRUCTIONS-----Technical Notes -----JB. @CSC: No parts required. @Tech: Please replace MK on call 4276864 and check everything is all ok before closing this call.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Stephen Fitton 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4276866	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	31/10/2025 08:00 - 31/10/2025 12:00	Contact Name	CHLOE NICHOLSON/KIOSK 1	COMPUTACENTER HSBC 3 POW STREET CUMBRIA WORKINGTON CA14 3AT
Activity	TECH EXCHANGE	Contact Phone	1	
Priority	Priority MC			
Ref 1	INC50435186			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Cable

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19721682601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4277466	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/10/2025 18:28 - 31/10/2025 17:00	Contact Name	SUE GARDNER	21 MILBANKE AVENUE 21 MILBANKE AVENUE KIRKHAM PRESTON PR4 2HH
Activity	CHAIR INSTALL	Contact Phone	075416833250780	
Priority	ND 1700			
Ref 1	DEL1638694			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BARPO106950Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1638694&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1638694&amp;address</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1638694&address">https://rico.jotform.com/222823708509055?refNumber=DEL1638694&address>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19727046401	500000281	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Stephen Fitton 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4277130	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/10/2025 12:41 - 31/10/2025 17:00	Contact Name	HAWAH KHALID	HAWAH KHALID 20 BRUNSWICK COURT BOLTON BL1 2XS
Activity	CHAIR INSTALL	Contact Phone	07716253355	
Priority	ND 1700			
Ref 1	DEL1643832			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: internal stairs to get to the room where chair needs to be delivered. *** Please call 1 hour before arrival. Customer Ref / PO: BOSR:2174 PO323521Items on order:100136887 - MISC - Rectangular Ch	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643832&address=20%20Brunswick%20Court BOLTON  BL1%202XS >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19725573401	100094965	Positiv ME100 (Medium Back) -				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19725573601	100094965	Positiv ME100 (Medium Back) -				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Stephen Fitton 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4276911	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/10/2025 09:23 - 31/10/2025 17:00	Contact Name	WAEL AL MALOUKH		AXA UK 41 THATCH LEACH LANE WHITEFIELD MANCHESTER M45 6EN
Activity	DESK INSTALL	Contact Phone	0751571475		
Priority	ND 1700				
Ref 1	DEL1641482				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPO00522354/Items on order:500000964 - OFFCHAIR - Positiv PI	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1641482&address=AXA%20UK 41%20Thatch%20Leach%20Lane MANCHESTER Whitefield M45%206EN >">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Stephen Fitton 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fitton, Stephen	<b>Jobs on Run</b>	6
-------------	------------	--------------	------------	---------------	-----------------	--------------------	---

In Items for Job # 4276911 page 1 of 1



# Run Sheet

Stephen Fitton 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fitton, Stephen	<b>Jobs on Run</b>	6
-------------	------------	--------------	------------	---------------	-----------------	--------------------	---



# Run Sheet

Daniel Hanson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
Job # 4277449		Customer		Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window		31/10/2025 09:00 - 31/10/2025 17:00		Contact Name	Office Process Dept	Lidl Great Britain Limited Eastgate Way, Manor Park Warehouse,Ground, RUNCORN WA7 1NT	
Activity		MAINT KIT INSTALL		Contact Phone	02074697073		
Priority		ND 1700					
Ref 1		1-548035649391					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
*Site code:7541* Intervention #: 1 SLA: 04/11/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: LGB220-5B-04100SerialNumber: 7559040019064ProductIdentifier: 32C0231Model: 7559-378Physical Location: Warehouse Ground ---ACCOUNT INFORMATION---				-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
197269406	76C0PV0	CX922 CMY 90K Photoconductor					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
197269408	76C0PV0	CX922 CMY 90K Photoconductor					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Daniel Hanson 31/10/2025

**Date** 31/10/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 9

Job # 4277033	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/10/2025 11:14 - 31/10/2025 17:00	Contact Name	RACHAEL LEES-GRAY	COSTAIN LTD 79 SEDGEFIELD ROAD CHESTER CH1 4PT
Activity	CHAIR INSTALL	Contact Phone	07350357605	
Priority	ND 1700			
Ref 1	DEL1644078			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 79876Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1644078&amp;address=Costain 79%20Sedgefield%20Road CHESTER CH1%204PT &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19725035301	9900002	Homeworker Ergonomic Chair - W				

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19725035501	9900002	Homeworker Ergonomic Chair - W				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4277213	Customer	POSTURITE LIMITED			Job Address		
SLA Window	30/10/2025 13:56 - 31/10/2025 17:00	Contact Name	NEIL DUNCAN		NEIL DUNCAN FLOOR 6 ZONE A, INDIA BUILDINGS		
Activity	CHAIR INSTALL	Contact Phone	07963161113		31 WATER STREET LIVERPOOL L2 0RD		
Priority	ND 1700						
Ref 1	DEL1643864						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000283074Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643864&address=Floor%206%20Zone%20A%20India%20Buildings%20LIVERPOOL%20Water%20Street%20RD">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19725965001	500000558	Positiv ME600 Chair (Square Ba				



# Run Sheet

Daniel Hanson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4277387	Customer	Computacenter JLP		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Peter Bartlett	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	7336122	
Priority	ND 1700			
Ref 1	24557538			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Till Host Name: Ip-h-s0290b Till Number / User ID: pte290 Device Typ(PED etc): Printer Make/Model: 4610-TF6 Serial Number (S/N): 41-lftl Exact Till Location (Floor Dept/Section Detail): patisserie counter	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726032401	4856843	4856843				



# Run Sheet

Daniel Hanson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4277425	Customer	Computacenter JLP			Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Claire Whiteside-Ehlen		JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344		
Priority	ND 1700				
Ref 1	24556468				
Ref 2	PO Monthly				
No. of Parts	2				

Instructions 1	Instructions 2
Till Host Name: Lp-c-s50123846 Till Number / User ID: Lpc846 Devi Type (PED etc): Keyboard Make/Model: PS2 Access Keyboard Serial Nber (S/N): Exact Till Location (Floor Dept/Section Detail): 1st	No Instructions

Job Notes



# Run Sheet

Daniel Hanson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4277132	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/10/2025 12:42 - 31/10/2025 17:00	Contact Name	LEAH CANNELL	LEAH CANNELL FLAT 12 MELROSE PARK LIVERPOOL L22 1SW
Activity	CHAIR INSTALL	Contact Phone	07534508179	
Priority	ND 1700			
Ref 1	DEL1643796			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: FAC10026264Items on order:9745020 - MICE - Kensington Orbit</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643796&amp;address=Flat%2012 LIVERPOOL Melrose%20Park L22%201SW &gt;">Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</a></p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19725577801	100092503	Positiv ME600 Chair (Square Ba				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19725578001	100092503	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time
		<b>Customer Print</b>
		<b>Customer Signature</b>



# Run Sheet

Daniel Hanson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4277292	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	30/10/2025 15:16 - 31/10/2025 17:00	Contact Name	SATHIYARAJ PONNUSAMY	KRK N KIRISHKA STORE 52 ST. JOHNS ROAD, WATERLOO LIVERPOOL L22 9QG
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31282808			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1 Mr. Sathiyaraj Ponnusamy 07417417157	34037866

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726387901						

Returned Items



# Run Sheet

Daniel Hanson 31/10/2025

**Date** 31/10/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 9

<b>Job #</b> 4277150	<b>Customer</b>	Xerox (UK) Technical***DO NOT INVOICE***		<b>Job Address</b>	
<b>SLA Window</b>	31/10/2025 09:00 - 31/10/2025 17:00	<b>Contact Name</b>	Jennifer Johnson	Alder Hey Children.....s NHS Foundation Eaton Road Theatres-Consultants/staff ofce 1st Fl - Back of Theatres LIVERPOOL L12 2AP	
<b>Activity</b>	REPAIR WITH PARTS	<b>Contact Phone</b>	01512933558		
<b>Priority</b>	ND FIX				
<b>Ref 1</b>	11848124				
<b>Ref 2</b>					
<b>No. of Parts</b>	1				

Instructions 1	Instructions 2
<p>Intervention #: 4 SLA: 29/09/2025 17:00-----ASSET INFORMATION---ProductName: CX921de MFP High Volt DZ AT BA BE BG HRDeviceTagCustomer: 29260SerialNumber: 7559030023691ProductIdentifier: 32C0230Model: 7559-178----ACCOUNT INFORMATION----MPS CUSTOMERBREAK FIX - NEXT BUSINESS DAY FIX MONDAY - FRIDAY 09:00 - 17:00MAINTENANCE KIT- 3 BUSINESS DAYS MONDAY-FRIDAY 09:00-17:00Service printer/CX921de remarks CX921de LRS installation-service-check.html?toc=1.3.5.19.1----INSTRUCTIONS-----Techni</p>	<p>-----ACTIVITY DESCRIPTION----Issue : 284.13 Paper jam while scanningRecommended PNs: 41X1404Steps Performed : cleaned-checked for debris-rebootedPrinter Location :Alder Hey HospitalEaton RoadWest DerbyLiverpoolL12 2APPOC Contact information : 01512933558 Jennifer JohnsonSource <a href="https://support.mps-europe.com/Content/v35151787/Change%20the%20ADF%20paper%20jam%20on%20the%20CX921de%20Printer.aspx">https://support.mps-europe.com/Content/v35151787/Change%20the%20ADF%20paper%20jam%20on%20the%20CX921de%20Printer.aspx</a>Slipped down the ADF deflector and roller next to the deflector put back together got a mechanical error on the adf one of the e-clips is missing.CB.</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197256084	41X1404	CX92x SVC Drive ADF feed and p				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197256086	41X1404	CX92x SVC Drive ADF feed and p				

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4272716	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/10/2025 08:00 - 31/10/2025 16:00	<b>Contact Name</b>		Michael Taylor	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	COLLECTION	<b>Contact Phone</b>		+447413775581	To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000464926				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PC26EAXD", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-10-31", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231962_4000_NAM Manufacturing Support", "Cost Center Account Number": "CC_0000231962_4000_NAM"}

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197052853	Please collect and remove single device.	Please collect and remove single device.	PC26EAXD			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

John Paul Barron 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4276910	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Georgia Flynn	PureGym Hazel Grove Commercial Road Hazel Grove STOCKPORT SK7 4BG
Activity	REPAIR WITH PARTS	Contact Phone	07956368434	
Priority	ND 1700			
Ref 1	11884469			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 31/10/2025 17:00-----ASSET INFORMATION---ProductName: CX331adwe MFP HV EMEA Device Tag Customer: SerialNumber: 350051445426W ProductIdentifier: 40N9170 Model: 3500-685 Physical Location:</p> <p>---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION---Issue - Replace waste toner bottle code 82.32 Recommended PNs - 41X2434 Sensor (waste toner bottle) Steps Performed - replaced WTB Printer Location - PureGym Hazel Grove Commercial Road Greater Manchester SK7 4BE Source - Manager . MT Point of contact - Full name: Georgia Flynn Phone number: 07956368434 Email: ...georgia.flynn@puregym.com----INSTRUCTIONS-----Technical Notes -----Tech to investigate replace waste toner bottle message. Pls EMO &amp; go.CB.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197241636	41X2402	CX23x SVC Controller H MFP				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197241638	41X2402	CX23x SVC Controller H MFP				



# Run Sheet

John Paul Barron 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4277191	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 10:00	Contact Name	Margaret Fellowes	NATWEST NATWEST 10 GREAT UNDERBANK STOCKPORT SK1 1LL
Activity	COLLECTION	Contact Phone	079717 93994	
Priority	ND 1000			
Ref 1	45071			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>**PES DRIVER*</p> <p>To collect 10 x items with 1 x totes</p>	<p>PLEASE COLLECT PRE 10:00 AS THE AREA IS PEDESTRIANISED AFTER 10:00</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4276965	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	31/10/2025 08:00 - 31/10/2025 14:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	A+Pains Cross Country (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Priority	6HR			
Ref 1	C5323642			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
6HR 31/10/2025 14:00 SLA: 6HR 31/10/2025 14:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _AXMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5323642   Problem   Web Service   qws_uk   Thu 30 Oct 2025 10:15:07   A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8596TA23 contract.pkey=23200 call.poms=1 call.zip=M1 2BP call.address=7th Floor Tower Block Manchester Piccadilly Station call.city=Manchester call.customerid=INC18234192 call.problem=++020-118212++ NLC3497 Manchester Piccadilly 020-118212 NLC 3497 Site Manchester Piccadill call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/AXMIUM020PED call.priority=2-Medium call.datereported=10/30/2025 11:14:17 AM</p> <p>##### Call 5323642   Problem   Web Service   qws_uk   Thu 30 Oct 2025 10:15:07   ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19724754401	_SXASSET-LABEL	_SXASSET-LABELSV2				
19724754001	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020122530			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19724754601	_SXASSET-LABEL	_SXASSET-LABELSV2				
19724754201	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020122530			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

John Paul Barron 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4277165	Customer	CXM			Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 13:00	Contact Name	RICHARD CLEVELAND		MOCOCO MOLD LIMITED UNIT 19 BARBIROLI MALL ARNDALE CENTRE MARKET STREET MANCHESTER M4 3AQ
Activity	INSTALL	Contact Phone	07709429018		
Priority	Timed				
Ref 1	5929214r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5150567-15270430 (WIFI) Elavon TID: 15270430; Date Time Logged: 20251027111008; Terminal ID: 210213738304; Profile Number: 15270430   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=plhqffzbdcutrvfxsubsxo">Other Info</a>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4277194	Customer	CXM			Job Address
SLA Window	30/10/2025 09:00 - 31/10/2025 13:00	Contact Name	RICHARD CLEVELAND		MOCOCO MOLD LIMITED UNIT 19 BARBIROLI MALL ARNDALE CENTRE MARKET STREET MANCHESTER M4 3AQ
Activity	INSTALL	Contact Phone	07725472965		
Priority	Timed				
Ref 1	5929213R				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5150566-15270429 (WIFI) Elavon TID: 15270429; Date Time Logged: 20251027111008; Terminal ID: 210213738303; Profile Number: 15270429   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=sbccuzsfurso">Other Info</a>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4277196	Customer	CXM			Job Address
SLA Window	30/10/2025 09:00 - 31/10/2025 13:00	Contact Name	RICHARD CLEVELAND		MOCOCO MOLD LIMITED UNIT 19 BARBIROLI MALL ARNDALE CENTRE MARKET STREET MANCHESTER M4 3AQ
Activity	INSTALL	Contact Phone	07725472965		
Priority	Timed				
Ref 1	5929212R				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5150565-15270428 (WIFI) Elavon TID: 15270428; Date Time Logged: 20251027111008; Terminal ID: 210213738302; Profile Number: 15270428   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=uxczuxsvurpsj0">Other Info</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4277197	Customer	CXM			Job Address
SLA Window	30/10/2025 09:00 - 31/10/2025 13:00	Contact Name	RICHARD CLEVELAND		MOCOCO MOLD LIMITED UNIT 19 BARBIROLI MALL ARNDALE CENTRE MARKET STREET MANCHESTER M4 3AQ
Activity	INSTALL	Contact Phone	7709429018		
Priority	Timed				
Ref 1	5929211R				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5150564-15270427 (WIFI) Elavon TID: 15270427; Date Time Logged: 20251027111008; Terminal ID: 210213738301; Profile Number: 15270427   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=wtxnfbpcudsupso">Other Info</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

John Paul Barron 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4277134	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/10/2025 12:43 - 31/10/2025 17:00	<b>Contact Name</b>		SANA IQBAL	SANA IQBAL TRINITY BRIDGE HOUSE 2 DEARMANS PLACE Salford M3 5BS
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07482087673	
Priority	ND 1700				
Ref 1	DEL1643794				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000283071Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643794&address=Trinity%20Bridge%20House Salford 2%20Dearmans%20place M3%205BS">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19725580401	500000936	Positiv Orthopaedic Chair				

Returned Items



# Run Sheet

John Paul Barron 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4277131	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/10/2025 12:42 - 31/10/2025 17:00	<b>Contact Name</b>		TAKREEM ALI	TAKREEM ALI 4TH FLOOR B4.23 RIBBLE
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07923100179	THREE NEW BAILEY, NEW BAILEY STREET Salford M3 5FS
Priority	ND 1700				
Ref 1	DEL1643795				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000283073Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1643795&address=4th%20Floor%20B4.23%20Ribble Salford Three%20New%20Bailey%20New%20Bailey%20Street M3%205FS >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19725574801	500000911	P-Sit High Back - 3 Lever Seat				

Returned Items



# Run Sheet

John Paul Barron 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	10
Job # 4272217		Customer		Computacenter PwC NON TECH EXCHANGE		Job Address	
SLA Window		23/10/2025 16:33 - 31/10/2025 18:30		Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB	
Activity		TECH EXCHANGE		Contact Phone	-		
Priority		ND 1700					
Ref 1		PAR0543410					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PWC - Laptop Swap				Deliver Device- Hewlett Packard Inc. :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238  Collect Device -UK047246 - HP 840 G8 i7 / 5CG2211PRH			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19703160701							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19703160901							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4276888	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Angie Counsell		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000500748				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-10-31", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004374_UK10_EUSAP", "R&D IT - Projects UK", "Cost Center Account Number": "CC_0000004374_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197197669	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BK46				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4276892	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Tessa Lloyd	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	123456	
Priority	ND 1700			
Ref 1	WOT000485556			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-31""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000001247_UK10_EUSAP Early Statistics UK""Cost Center Account Number":"CC_0000001247_UK10_EUSAP"}</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197053278	00000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13D3SD				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197053280						

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4276894	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Kerry Keeling		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447785432560		
Priority	ND 1700				
Ref 1	WOT000493728				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-10-31", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000002061_UK10_EUSAP", "Packing GPC2": "Cost Center Account Number": "CC_0000002061_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197053663	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BK59				



# Run Sheet

## Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4276896	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	<b>Contact Name</b>		Mick Hall	Mill Court Reception Mill Court Reception
Activity	DELIVERY	<b>Contact Phone</b>		+447795257162 x23724	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000496633				England
Ref 2					SK10 2NA
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-10-31", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000002802_UK10_EUSAP", "SPP4": "Cost Center Account Number": "CC_0000002802_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197103571	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13BK0T					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197103573						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

<b>Job #</b> 4276897	<b>Customer</b>	Computacenter - Astra Zeneca		<b>Job Address</b>
<b>SLA Window</b>	31/10/2025 09:00 - 31/10/2025 17:00	<b>Contact Name</b>	Tom Bishop	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
<b>Activity</b>	DELIVERY	<b>Contact Phone</b>	+447927519303	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	WOT000497703			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-10-31""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000004095_UK10_EUSAP Chem Dev Central""Cost Center Account Number":"CC_0000004095_UK10_EUSAP"}</pre>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197120476	00000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM	13BJXP			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197120478						

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

## Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4272710	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/10/2025 08:00 - 31/10/2025 16:00	Contact Name	Andrea Tornetta-Kerr	Mill Court Reception Mill Court Reception
Activity	COLLECTION	Contact Phone	+447879603412	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000488153			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC2AK77E","Remove Item 1":"Please collect and remove single device,""Requested by date":"2025-10-31","Customer Catalog ID":,"Cost Center Name": "CC_0000004147_UK10_EUSAP OPS CENTRAL - UK","Cost Center Account Number": "CC_0000004147_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
197051837	Please collect and remove single device.	Please collect and remove single device.	PC2AK77E		

Engineer Closure Notes			On Site Time	Off Site Time



# Run Sheet

Claire Booth 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Booth, Claire	<b>Jobs on Run</b>	14
-------------	------------	--------------	------------	---------------	---------------	--------------------	----

Job # 4272711	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/10/2025 08:00 - 31/10/2025 16:00	Contact Name	Andrea Tornetta-Kerr	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447879603412	
Priority	ND 1700			
Ref 1	WOT000488146			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0R5HSA","Remove Item 1":"Please collect and remove single device." "Requested by date": "2025-10-31" "Customer Catalog ID": " " "Cost Center Name": "CC_0000004147_UK10_EUSAP OPS CENTRAL - UK" "Cost Center Account Number": "CC_0000004147_UK10_EUSAP"}

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197051839	Please collect and remove single device.	Please collect and remove single device.	GM0R5HSA			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4272715	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/10/2025 08:00 - 31/10/2025 16:00	Contact Name	Andy Lever	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	COLLECTION	Contact Phone	-	MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000487736			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF48FWEZ","Remove Item 1":"Please collect and remove single device","Requested by date":"2025-10-31","Customer Catalog ID":"","Cost Center Name":"CC_0000003651_UK10_EUSAP QC Above Site - Other QC incl projects","Cost Center Account Number":"CC_0000003651_UK10_EUSAP"}

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197052852	Please collect and remove single device.	Please collect and remove single device.	PF48FWEZ			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Booth, Claire	<b>Jobs on Run</b>	14
-------------	------------	--------------	------------	---------------	---------------	--------------------	----

Job # 4272964	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/10/2025 08:00 - 31/10/2025 16:00	Contact Name	Andrea Tornetta-Kerr	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447879603412	
Priority	ND 1700			
Ref 1	WOT000495211			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC2AK77E","Remove Item 1":"Please collect and remove single device." "Requested by date":"2025-10-31" "Customer Catalog ID":," "Cost Center Name":"CC_0000004147_UK10_EUSAP OPS CENTRAL - UK" "Cost Center Account Number":"CC_0000004147_UK10_EUSAP"}

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197064466	Please collect and remove single device.	Please collect and remove single device.	PC2AK77E			

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4273994	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	<b>Contact Name</b>		Mick Hall	Mill Court Reception Mill Court Reception
Activity	COLLECTION	<b>Contact Phone</b>		+447795257162 x23724	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000496111				England
Ref 2					SK10 2NA
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC1DZGAR","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-10-31","Customer Catalog ID": "", "Cost Center Name": "CC_0000002802_UK10_EUSAP SPP4","Cost Center Account Number": "CC_0000002802_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
197103307	Please collect and remove single device.	Please collect and remove single device.	PC1DZGAR		

Engineer Closure Notes			On Site Time	Off Site Time



# Run Sheet

Claire Booth 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Booth, Claire	<b>Jobs on Run</b>	14
-------------	------------	--------------	------------	---------------	---------------	--------------------	----

Job # 4276024	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Peter Doyle	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	123456	
Priority	ND 1700			
Ref 1	WOT000499729			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM01RRD8","Remove Item 1":"Please collect and remove single device." "Requested by date":"2025-10-31" "Customer Catalog ID": " " "Cost Center Name":"CC_0000004030_UK10_EUSAP UK/US Prod Dev Central" "Cost Center Account Number":"CC_0000004030_UK10_EUSAP"}

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197194525	Please collect and remove single device.	Please collect and remove single device.	GM01RRD8			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4276216	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Kes McNicholas		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	+447825867471		
Priority	ND 1700				
Ref 1	WOT000501029				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC1WVEL1","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-10-31","Customer Catalog ID":,"Cost Center Name": "CC_0000004027_UK10_EUSAP Quality Assurance UK","Cost Center Account Number": "CC_0000004027_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197207922	Please collect and remove single device.	Please collect and remove single device.	PC1WVEL1			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

## Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4277430	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Emmanuel Agoro		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000504243				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "GOLD_ASSET_NAME": "LENOVO :AZ RIT:Len X1 Car G12 i7 WWAN Ready", "GOLD_ASSET_SERIAL_NUMBER": "PF5N2B03", "Cost Center Name": "CC_0000007450_UK10_EUSAP", "SAP S4 Hana Programme - UK", "Cost Center Account Number": "CC_0000007450_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197260258	00000000004578&1GB-SWAP_Len TP X1 CARB G11 i7 32/512		PF4Q5RH2			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197260260		PF54G2MG - Lenovo :COK:AZ RIT:Len X1 CARB G11 i7 32/512	PF54G2MG12 WR			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Claire Booth 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	14
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4277290	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	30/10/2025 15:16 - 31/10/2025 17:00	Contact Name	JAVID CHACHOO	BUXTON VAPES 5 MARKET PLACE BUXTON DERBYSHIRE SK17 6EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31281453			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer Mr. Javid Chachoo 07770766662. Please collect after 10am.	37590982 38967792 38945773

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726388801						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Osama Shahhoud 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4277218	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	30/10/2025 14:01 - 31/10/2025 13:00	Contact Name	MANAGER	SPAR STORES SPAR STORES 223 BISPHAM ROAD BLACKPOOL FY2 0NG
Activity	TECH EXCHANGE	Contact Phone	01253355090	
Priority	4HR			
Ref 1	02662582			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34561118//24015//PPD	Swap reason: PPOS Dead No Light

Job Notes

  

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Osama Shahhoud 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4277377	Customer	Secure Retail Limited		Job Address
SLA Window	30/10/2025 16:15 - 31/10/2025 17:00	Contact Name	PETER EVANS	THE PLANT PLACE GARDEN CENTRE
Activity	TECH EXCHANGE	Contact Phone		THE PLANT PLACE GARDEN CENTRE
Priority	ND 1700			FLEETWOOD ROAD SOUTH
Ref 1	00061220			THORNTON-CLEVELEYS
Ref 2				FY5 5NS
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - P2PE Generic - Exchange Script	FAULTY S/N: 451-897-980

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726680401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Osama Shahhoud 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4277336	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	30/10/2025 09:00 - 31/10/2025 17:30	Contact Name	Lancaster (PA) 60531	VODAFONE RETAIL (LANCASTER)
Activity	TECH EXCHANGE	Contact Phone	07717 763950	Lancaster, 32 Market Square, (off Market Street) , Lancashire, England LANCASHIRE Lancaster LA1 1HT
Priority	ND 1700			
Ref 1	C5323695			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 31/10/2025 17:00 SLA: ND 31/10/2025 17:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPFUJ11002550 x 1	<p>Problem: [TC] RET60***.***: Eng to site to replace D25 Touchscreen PSU. Screen will need removing from stand to do this swap. Root Cause: Unknown Action: RET60***.***: Eng to site to replace D25 Touchscreen PSU. Screen will need removing from stand to do this swap. Test: IN USE URL: Call history: ##### Call 5323695   Problem   Web Service   qws_uk   Thu 30 Oct 2025 15:45:04   A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=VFDGB000000VI284TA23 contract.pkey=23219 call.poms=1 call.zip=LA1 1HT call.address=Lancaster 32 Market Square (off Market Street) Lancashire England call.city=Lancaster call.customerid=INC18414455 call.problem=RET60531 - 032 - Touch Screen D25 - Blank or not powering on call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFD25PSU call.priority=2-Medium call.datereported=10/30/2025 4:44:18 PM</p> <p>##### Call 5323695   Problem   Web Service   qws_uk   Thu 30 Oct 2025 15:45:04   ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726522701	_VPFUJ11002550	KIT:EXT PSU(11002379/11002459)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19726522901	_VPFUJ11002550	KIT:EXT PSU(11002379/11002459)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## Osama Shahhoud 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Shahhoud, Osama	<b>Jobs on Run</b>	5
-------------	------------	--------------	------------	---------------	-----------------	--------------------	---

<b>Job #</b> 4277069	<b>Customer</b>	Fujitsu Services Limited - Star Trains - ME		<b>Job Address</b>
<b>SLA Window</b>	30/10/2025 11:55 - 31/10/2025 20:00	<b>Contact Name</b>	BIRKDALE NLC2352 MER STATION	MERSEY RAIL Liverpool Road Birkdale MERSEYSIDE Southport PR8 4AR
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	0151 955 2421	
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5323659			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>ND 31/10/2025 20:00  SLA: ND 31/10/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _SXGNSTAR203-SPCR x 1</p>	<p>Problem: [ME] PED backplate spacers needed Root Cause: unknown Action: engineer to install PED backplate spacers to backplate as necessary. Test: Engineer check after installation. URL:  Call history::  ##### Call 5323659   Problem   Web Service   qws_uk   Thu 30 Oct 2025 11:55:35   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000M4060TA23  contract.pkey=23200  call.poms=1  call.zip=PR8 4AR  call.address=Liverpool Road Birkdale  call.city=Southport  call.customerid=INC18413796  call.problem=NLC2352  Birkdale  Window 30  desktop ped  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/STAR203-SPCR  call.priority=2-Medium  call.datereported=10/30/2025 12:55:02 PM</p> <p>##### Call 5323659   Problem   Web Service   qws_uk   Thu 30 Oct 2025 11:55:35   A+C+P  ...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19725251401	_SXGNSTAR20	MICRORED BACKPLATE SPACER SET				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19725251601	_SXGNSTAR203M	MICRORED BACKPLATE SPACER SET				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Osama Shahhoud 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5																																										
<table border="1"><tr><td>Job # 4277067</td><td>Customer</td><td colspan="3">Fujitsu Services Limited - Star Trains - ME</td><td>Job Address</td></tr><tr><td>SLA Window</td><td>30/10/2025 11:55 - 31/10/2025 20:00</td><td>Contact Name</td><td colspan="2">BIRKDALE NLC2352 MER STATION</td><td>MERSEY RAIL Liverpool Road Birkdale</td></tr><tr><td>Activity</td><td>TECH EXCHANGE</td><td>Contact Phone</td><td colspan="2">0151 955 2421</td><td>MERSEYSIDE Southport PR8 4AR</td></tr><tr><td>Priority</td><td>ND 1900</td><td colspan="3"></td><td></td></tr><tr><td>Ref 1</td><td>C5323658</td><td colspan="3"></td><td></td></tr><tr><td>Ref 2</td><td></td><td colspan="3"></td><td></td></tr><tr><td>No. of Parts</td><td>1</td><td colspan="3"></td><td></td></tr></table>								Job # 4277067	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address	SLA Window	30/10/2025 11:55 - 31/10/2025 20:00	Contact Name	BIRKDALE NLC2352 MER STATION		MERSEY RAIL Liverpool Road Birkdale	Activity	TECH EXCHANGE	Contact Phone	0151 955 2421		MERSEYSIDE Southport PR8 4AR	Priority	ND 1900					Ref 1	C5323658					Ref 2						No. of Parts	1				
Job # 4277067	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address																																												
SLA Window	30/10/2025 11:55 - 31/10/2025 20:00	Contact Name	BIRKDALE NLC2352 MER STATION		MERSEY RAIL Liverpool Road Birkdale																																												
Activity	TECH EXCHANGE	Contact Phone	0151 955 2421		MERSEYSIDE Southport PR8 4AR																																												
Priority	ND 1900																																																
Ref 1	C5323658																																																
Ref 2																																																	
No. of Parts	1																																																
Instructions 1				Instructions 2																																													
ND 31/10/2025 20:00 SLA: ND 31/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIIUM020-CRAD03 x 1				Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history: ##### Call 5323658   Problem   Web Service   qws_uk   Thu 30 Oct 2025 11:55:05   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000M4060TA23 contract.pkey=23200 call.poms=1 call.zip=PR8 4AR call.address=Liverpool Road Birkdale call.city=Southport call.customerid=INC18413795 call.problem=NLC2352 Birkdale Window 30 desktop ped call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=10/30/2025 12:54:39 PM  ##### Call 5323658   Problem   Web Service   qws_uk   Thu 30 Oct 2025 11:55:05   A+C+P  NLC2352...																																													
Job Notes																																																	
In Items																																																	
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?																																											
19725249701	_SXMIIUM020-CRAD03	A0013:CRAD03 DESKTOP																																															
Returned Items																																																	
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?																																											
19725249901	_SXMIIUM020-CRAD03	A0013:CRAD03 DESKTOP																																															
Engineer Closure Notes						On Site Time	Off Site Time																																										
						Customer Print																																											
						Customer Signature																																											



# Run Sheet

Mark Hosie 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hosie, Mark	<b>Jobs on Run</b>	6
-------------	------------	--------------	------------	---------------	-------------	--------------------	---

Job # 4277451	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/10/2025 17:21 - 31/10/2025 17:00	Contact Name		HOBBYCRAFT 13-15 ROUND HILL WAY BOLTON GATE RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone		BOLTON BL1 2SL
Priority	ND 1700			
Ref 1	3455052			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3455052: For your assistance      ST031 Bolton Till 2 printer keeps stopping Tried restarting the till      reseating the printer cable and changing the paper roll to make it work. This is now an ongoing issue. Can we have it checked please? Thank you.</p>	<p>Replace PTR-EPS-TM88V-USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726951701	PTR-EPS-TM88V	Standard Epson TM88V USB power				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19726951901						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Mark Hosie 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
------	------------	-------	------------	--------	-------------	-------------	---

Job # 4277180	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	30/10/2025 13:14 - 31/10/2025 13:00	Contact Name	MANAGER	ATHLONE NEWS ATHLONE NEWS 14 ATHLONE AVENUE BOLTON BL1 6QS
Activity	TECH EXCHANGE	Contact Phone	01204303409	
Priority	4HR			
Ref 1	02662418			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33397203//31100387//T3	Swap reason: Software/Transaction Fault

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Mark Hosie 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
------	------------	-------	------------	--------	-------------	-------------	---

Job # 4277268	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	30/10/2025 14:54 - 31/10/2025 13:00	Contact Name	MR J JONES	JOHNS OFF LICENCE JOHNS OFF LICENCE 151 NEW STREET BLACKROD BOLTON BL6 5AW
Activity	TECH EXCHANGE	Contact Phone	01204698193	
Priority	4HR			
Ref 1	02662874			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34523456//80798//RP-10	case 02657840  swap required please

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## Mark Hosie 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
------	------------	-------	------------	--------	-------------	-------------	---

Job # 4277169	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	30/10/2025 13:05 - 31/10/2025 12:00	Contact Name	LYDIA GLOVER		64 GILLIBRAND WALKS 64 GILLIBRAND WALKS CHORLEY PR7 2HE
Activity	COLLECTION	Contact Phone	07841 397 692		
Priority	ND 1200				
Ref 1	45047				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 4 x items with 1 x totes	<p>**Please Collect Pre 12**</p> <p>***PES DRIVER***</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME **ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Mark Hosie 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
------	------------	-------	------------	--------	-------------	-------------	---

Job # 4276993	Customer	Computacenter Limited		Job Address
SLA Window	30/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Julie Abrahams	Chorley 51/53 Market Street Chorley 51/53 Market Street 51/53 Market Street CHORLEY England PR7 2SW
Activity	TECH EXCHANGE	Contact Phone	+447793077584	
Priority	ND 1700			
Ref 1	WOT000499903			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"halifax_branch""req_for_site_information":"halifax_branch"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197169805	000000000004841330P:LBG:DLM MS Surf Lap5 i5/16 - HO		0F023LP23373FB			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197169807		BK3377F23463FB - Buy and Store :B&S:LBG	1330P:LBG:DLM MS Surf Lap5 i5/16 - HO	0F023LP23373FB	P 5 13	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Mark Hosie 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
------	------------	-------	------------	--------	-------------	-------------	---

Job # 4270066	Customer	Computacenter Horizon Project		Job Address
SLA Window	21/10/2025 14:18 - 31/10/2025 18:00	Contact Name	KAY PEET	KAY PEET 21 THE GRAND ARCADE WIGAN WN1 1BH
Activity	TECH EXCHANGE_R	Contact Phone	07757 604611	
Priority	ND 1700			
Ref 1	10657258_CLF564_Kay Peet			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH Unmanned User full exchange. Branch opens at 09:30 and closes at 16:30.Hand user new device along with peripherrals and power and collect legacy device 20KKS16U00PF1PC2N1 Any queries contact 07591 984 016 (Rachel)	Full exchange . Deliver new device and collect old.

Job Notes

In Items



# Run Sheet

David Hargreaves 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hargreaves, David	<b>Jobs on Run</b>	6
-------------	------------	--------------	------------	---------------	-------------------	--------------------	---

Job # 4276878	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	31/10/2025 08:00 - 31/10/2025 12:00	Contact Name	KNUTSFORD NLC2848 NT STATION	Northern Rail - STAR Knutsford Railway Station, Adams Hill, Knutsford, Cheshire, W Mancs
Activity	DELIVERY	Contact Phone	01565 631281	Cheshire Knutsford WA16 6DN
Priority	4HR			
Ref 1	C5323632			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>4HR 31/10/2025 12:00  SLA: 4HR 31/10/2025 12:00 PART2=  PART3=  PART4=  ALT1=_NRFUJTP7000S  ALT2=  ALT3=  ALT4= TEXT=  _SXFUJTP7000S-520 x 1</p>	<p>Problem: [ME] TP7K (Teampos 700-S320) required Root Cause: Unknown Action:  Engineer MUST contact Star Desktop Support before replacing the TOM for instructions.  Engineer must also have the BuildPen Drive Bell 8406 &amp; a Laptop with Full TSS. Test: With  Star Support URL:  Call history::  ##### Call 5323632   Problem   Web Service   qws_uk   Thu 30 Oct 2025 08:35:05    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000N2848TAA3  contract.pkey=23200  call.poms=1  call.zip=WA16 6DN  call.address=Knutsford Railway Station  Adams Hill  Knutsford  Cheshire  W Mancs  call.customerid=INC18412727  call.problem=NLC2848  KNUTSFORD  Window 30  NLC 2848 Northern Knutsford TOM 1 / W30 NLC 2848  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/NRTP7K  call.priority=2-Medium  call.datereported=10/30/2025 9:34:43 AM...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19723956201	_SXFUJTP7000S-520R:TP7K-520:i5					

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19723956401	_SXFUJTP7000S-520R:TP7K-520:i5					

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Hargreaves 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4276952	Customer	Computacenter John Lewis			Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	MANAGER ON SITE		WAITROSE LTD WAITROSE LTD FLAT LANE SANDBACH CW11 4BE
Activity	TECH EXCHANGE	Contact Phone	01270 766777		
Priority	ND 1700				
Ref 1	24559136r				
Ref 2	PO Monthly				
No. of Parts	0				

Instructions 1	Instructions 2
swap HP MINI PRODESK 405 G6 DTOP 29.10.25	swap HP MINI PRODESK 405 G6 DTOP 29.10.25 advised to use a JL part 4856871 for a waitrose inicdent as advised by Faiek Asset: WTR HP Prodesk 405 G6 Generic  Category: Hardware SubCategory: Component  Branch Workstation - 680D-W008 - Need a PXE rebuild   Web logging   Hostname: 680D-W008  Model: HP Prodesk 405 G6  Fault/Attempted Triage: Need PXE rebuild.

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4277245	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/10/2025 14:22 - 31/10/2025 17:00	Contact Name		H SAMUEL 1-3 EASTGATE STREET CHESTER CH1 1LG
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3454729			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3453036 - Description - Till 1 receipt printer misaligning booklets	Replace SIG-PTR-A760-CRM Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726083201	SIG-PTR-A760-CRM	760 RECEIPT PRINTER CREAM				



# Run Sheet

David Hargreaves 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hargreaves, David	<b>Jobs on Run</b>	6
-------------	------------	--------------	------------	---------------	-------------------	--------------------	---

Job # 4276963	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/10/2025 10:13 - 31/10/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5323639			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>ND 31/10/2025 20:00  SLA: ND 31/10/2025 20:00 PART2=_SXASSET-LABELSV2  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _TWMIUM020DEVICE x 1  _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history::  ##### Call 5323639   Problem   Web Service   qws_uk   Thu 30 Oct 2025 10:13:20   A+C+P    agent.loginname=qws_uk  equipment.assettag=STRGB00000H8563TA23  contract.pkey=23200  call.poms=1  call.zip=CH1 3NS  call.address=City Road  Cheshire  call.city=Chester  call.customerid=INC18226114  call.problem=++020-043350++ NLC3701 CHESTER  Set 18  Ped  S/N 020-043350  cracked screen.  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TWMIUM020PED  call.priority=2-Medium  call.datereported=10/30/2025 11:12:33 AM    ##### Call 5323639   Problem   Web Service   qws_uk   Thu 30 Oct 2025 10:13:20   ...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19724744801	_SXASSET-LABEL	SXASSET-LABELSV2				
19724744401	_TWMIUM020DE	R2E:M020 TFW MOBILE LIVE	02000303002020	122590		

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19724745001	_SXASSET-LABEL	SXASSET-LABELSV2				
19724744601	_TWMIUM020DEM	P2E:M020 TFW MOBILE LIVE	020003030020201	22590		

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Hargreaves 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4277176	Customer	Computacenter - Kingfisher			Job Address
SLA Window	30/10/2025 13:12 - 31/10/2025 17:00	<b>Contact Name</b>		MARC GILLISON	SCREWFIX SCREWFIX 25 TARRAN WAY EAST TARRAN INDUSTRIAL ESTATE WIRRAL CH46 4TZ
Activity	TECH EXCHANGE	<b>Contact Phone</b>		0151 6780845	
Priority	ND 1700				
Ref 1	24563678				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 20  IP ADDRESS: 10.68.222.146  PTID: 30767513  PED MODEL: PEDVX820 DUET  SERIAL NUMBER: 329-270-012  CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998  CONFIG RE-DOWNLOADED: N  SOFTWARE RE-DOWNLOADED: V03.52.01.99998  LOCATION OF THE DEVICE ON SITE: SFDXB1- Wallasey-Moreton Trade Counter till 20  PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD):  FAULT DESCRIPTION: Marc Gillison reports that till 20 PED curly cable has been damaged in the back and now won't connect.  ERROR MESSAGE (INCLUDE PHOTO/SCREENSHOT IF POSSIBLE): NA  IS THIS A CARD ACCEPTANCE ISSUE? (YES/NO)N  - IF YES...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 31/10/2025

<b>Date</b>	31/10/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hargreaves, David	<b>Jobs on Run</b>	6
-------------	------------	--------------	------------	---------------	-------------------	--------------------	---

<b>Job #</b> 4277283	<b>Customer</b>	NCR TESCO HHT		<b>Job Address</b>
<b>SLA Window</b>	31/10/2025 09:00 - 31/10/2025 17:00	<b>Contact Name</b>	6613UK 6613UK	TESCO 97-101 HOLMEFIELD RD LIVERPOOL..... MERSEYSIDE..... L19 3PF
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	3456102823	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	7530301680			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Wifi  Subject: Honeywell PDA - CT45 -Signal issue on single device Till number: Till serial number:24027B03B2 Date:30.10.2025 Problem description / Error message:  ----- Jennyfraza Dhar  Oct 30  2025  13:55 UK/ROI::Stores::Honeywell PDA::WIFI Serial no:24027B03B2 Build: stock PDA  Troubleshooting: Yes swap as per as in Request 29341070 Tried soft reboot (Yes/No):Yes  Tried hard reboot (Yes/No):Yes Is it an issue with single device or Multiple devices in the store:Yes Checked on SOTI if the Honeywell Corp WiFi certificate is installed(Yes/No):  Checked if the network certificate on SOTI is valid (Yes/No):Yes 1. IP Address of the device:10.1.7.188 2. Mac address of the device:0c23696a2628 3. SSID / Name of the network it is connected to ( Corp 4. What is the time on the device? na 5. What is the date on the device? (including the year) Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help.    .</p>	<ul style="list-style-type: none"> <li>* The engineer must record the serial in and serial out.</li> <li>* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.</li> <li>* The SN format is 10 digits long normally starting with "23....."</li> <li>* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.</li> <li>* This can only be charged as a 15 minute call to the customer.</li> <li>* The Engineer should remain on site until completed.</li> <li>* The engineer must carefully record arrival on site and departure times.</li> <li>* No extra time on site customer charge to be added.</li> </ul>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197263671	S2881097526	Honeywell PDA CT45XP				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197263673	S2881097526	Honeywell PDA CT45XP				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4277358	Customer	Computacenter - Kingfisher			Job Address
SLA Window	30/10/2025 15:55 - 31/10/2025 17:00	Contact Name	KAYLA MAYER		B & Q PLC B & Q PLC UNIT 1
Activity	TECH EXCHANGE	Contact Phone	01744454220		MILVERNY WAY ST HELENS WA9 1JF
Priority	ND 1700				
Ref 1	24564690				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01054POS32P  Till number: 32  Peripheral make/model(Please copy and paste CI): BEETLE M-III  System details (K1/M1/R1 found on EC portal): K1.0-Q87-uATX  Are there still sales are any sales left on the till?: No missing sales  Description of Issue: The tills was asking for a keyboard to be attached in order to continue with network boot but once they pressed Enter to continue the till came up with the Blue Screen of Death which says Your PC ran into a problem. If they restart the till it comes back with the same BSOD.  Contact name/number: Kayla Mayers - +44 1744 454220 / +44 7721 718291

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Ryan Owen 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4276936	Customer	SMART CT LIMITED			Job Address
SLA Window	30/10/2025 09:42 - 31/10/2025 17:30	Contact Name	STORE MANAGER		ASDA - LEIGH WINDERMERE ROAD
Activity	TECH EXCHANGE	Contact Phone	01942751720		ASDA - LEIGH WINDERMERE ROAD
Priority	ND 1700				MARKET PLACE
Ref 1	WOT0997611				LEIGH
Ref 2					WN7 1QX
No. of Parts	1				

Instructions 1	Instructions 2
like for like exchange	<p>STORE: ASDA - LEIGH WINDERMERE ROAD NUMBER: 4557 ADDRESS: Market Place CITY: LEIGH POST CODE: WN7 1QX</p> <p>CONTACT NAME: Ava Joyce ASDA TELEPHONE: 01942751720 EMAIL:</p> <p>MACHINE: 0368-VS5 PART DESCRIPTION: VOCIVO - VCV5000 S5 PRO HEADSET SERIAL NUMBER: 037C71F25E Task Name: OEM-Secur/Loss Prev Common Issues Task Description: OEM-Secur/Loss Prev Common Issues</p> <p>FAULT DESCRIPTION: null .....DO NOT DELIVER REPLACEMENT IF FAULTY PART IS UNAVAILABLE. RETURN GOOD PART TO SCT. CUSTOMER TO CONTACT ASDA SERVICE DESK FOR ANY QUERIES.....</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19724280001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Ryan Owen 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

<b>Job #</b> 4277188	<b>Customer</b>	Xerox (UK) Technical***DO NOT INVOICE***		<b>Job Address</b>
<b>SLA Window</b>	31/10/2025 09:00 - 31/10/2025 13:00	<b>Contact Name</b>	6646 SALFORD Duty manager	TESCO Stores Limited Pendleton Way Land of former St Jam Dot Com,, SALFORD M6 5JG
<b>Activity</b>	REPAIR WITH PARTS	<b>Contact Phone</b>	01916939796	
<b>Priority</b>	8HR			
<b>Ref 1</b>	11884837			
<b>Ref 2</b>				
<b>No. of Parts</b>	6			

## **Instructions 1**

Intervention #: 1 SLA: 31/10/2025 13:00-----ASSET  
INFORMATION----ProductName: MS823dn High Volt DZ AT BA BE BG HR  
CZDeviceTagCustomer: Dot Com MS823SerialNumber: 406494601BDLFProductIdentifier:  
50G0220Model: 4064-430Physical Location: Dot Com

----ACCOUNT INFORMATION----Onsite repair instructions: VIP AND MPS  
CUSTOMERFOR LEXMARK INTERNAL USE ONLY ..... DO NOT SHARE WITH  
CUSTOMERSTORESLAP 2 ..... Tesco123 (To be updated 09.04.2025)HEAD OFFICE &  
DC.....s ONLYPASSWORD/PIN : 1984Retail Stores & CFC.....s (Dot Com Centres) -  
Break Fix ..... 8 Hour Fix. Monday ..... Saturday 09:00 ..... 17 :00. Sunday 10:00 .....  
16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break  
Fix ..... 8 Hour Fix. Monday ..... Friday 09:00 ..... 17 :00.Including Public holidays  
(excluding Christmas Day) Head Office on-site contact Adam Simmonds ..... 07880  
038032 (HO Only not DC.....s)Pharmacy - Break Fix ..... 4 Hour Fix. Monday ..... Saturday  
09:00 ..... 17 :00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas  
Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA ..... MONDAY .....  
FRIDAY 09:00 ..... 17:00RETAIL STORE ONLY:-.... For all device swap outs the engineer  
is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial  
Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have  
AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings.... Prior  
to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For  
models MS811  
MX710  
CS410  
MS510  
Please check firmware level and update to EC3 if not at this level alreadyPlease contact  
Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.

## Instructions 2

-----ACTIVITY DESCRIPTION---Help Desk Reference 29361547. Spoke to ChezSevere print quality issues with grey and white horizontal lines. Has been doing it a couple of weeks. It does jam quite a bit too with lots of [241.84] errors in history. Please diagnose. I.U ordered: IU ref 1-548029503091. ETA 1-2 working. DOTCOMSMS823dnSN - 406494601BDLFIP - 84.211.8.31 Contact: ChezNumber: 03456719561HBSLA  
31/10/2025 at 13:00DDD                  02/11/2025 at  
13:00----INSTRUCTIONS-----Technical Notes -----DCN. @TECH:  
Please investigate report of PQI 'grey and white horizontal lines' and 241.84 (The motor (tray 1 pick) has stalled).

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
		See Items Overleaf				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
						<p>See Items Overleaf</p>

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

In Items for Job # 4277188 page 1 of 1



# Run Sheet

Ryan Owen 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---



# Run Sheet

Ryan Owen 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4277074	Customer	Verifone UK LTD		Job Address
SLA Window	30/10/2025 11:56 - 31/10/2025 18:00	Contact Name	DUTY MANAGER	TGI 671 TRAFFORD CENTRE UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE MANCHESTER
Activity	TECH EXCHANGE	Contact Phone	08446920311	N/A N/A M17 8AA
Priority	ND 1800			
Ref 1	G358825			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 30793456 Inbound Serial No. = 314-455-803 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.160.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1671 Login Pin = 1671 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2693831

#### Job Notes

TRAF735438 ACCESS BOOKED

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4277419	Customer	Computacenter JLP		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Keith Bennett	JOHN LEWIS PLC (0081024546) John Lewis Peel Avenue The Trafford Centre Manchester John Lewis Peel Avenue The Trafford Centre Manchester M17 8JL
Activity	TECH EXCHANGE	Contact Phone	7854513	
Priority	ND 1700			
Ref 1	24553852			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Till Host Name: Tf-c-s69602608 Till Number / User ID: Tfc608 Devicepe (PED etc): Receipt Printer Make/Model: IBM 4610-1NR Receipt Printe Exact Till Location (Floor Dept/Section Detail): Chanel beauty Con	No Instructions

#### Job Notes

ACCESS BOOKED TRAF735439

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726057401	4858814	4858814				

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19726057601	4858814	4858814				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4277427	Customer	Computacenter JLP		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Suli Irshad	JOHN LEWIS PLC (0081024546) John Lewis Peel Avenue The Trafford Centre Manchester John Lewis Peel Avenue The Trafford Centre Manchester M17 8JL
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	24557426			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

#### Job Notes

TRAF735439 ACCESS BOOKED

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726058701	4858814	4858814				

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19726058901	4858814	4858814				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4277299	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	30/10/2025 15:17 - 31/10/2025 17:00	Contact Name	ANNA.KOZLOWSKI@HSBC.COM		COMPUTACENTER HSBC 19 NORVIEW DRIVE MANCHESTER M20 5QF
Activity	NON TECH EXCHANGE	Contact Phone	07511942967		
Priority	ND 1600				
Ref 1	INC50442355				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	L13 (Win11)

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726394901						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 31/10/2025

Date	31/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4277391	Customer	Computacenter JLP		Job Address
SLA Window	31/10/2025 09:00 - 31/10/2025 17:00	Contact Name	Steve Gibbens	JOHN LEWIS PLC (0081024546) JL Cheadle Wilmslow Road JL Cheadle Wilmslow Road SK8 3BZ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	24559174			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Till Host Name: CH-C-S60126666 Till Number / User ID: CHC666 Devi Type (PED etc): Keyboard Make/Model: USB Access Keyboard Exactll Location (Floor Dept/Section Detail): NURSERY Contact Number:	No Instructions

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19726037501	4856841	4856841				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL MUNICH REINSURANCE	(No Items)	Munich RE UK Backfill	4271895	MANPOWER	United Kingdom, Chancery Place, 50 Brown Street, , Manchester, Manchester, M2 2JT	Berlindo D'Assuncao	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	197197669	WOT000500748	4276888	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter - Astra Zeneca	197053278	WOT000485556	4276892	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter - Astra Zeneca	197053663	WOT000493728	4276894	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter - Astra Zeneca	197103571	WOT000496633	4276896	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter - Astra Zeneca	197120476	WOT000497703	4276897	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000488153	4272710	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 08:00 31/10/2025 16:00	31/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000488146	4272711	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 08:00 31/10/2025 16:00	31/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000487736	4272715	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 08:00 31/10/2025 16:00	31/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000495211	4272964	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 08:00 31/10/2025 16:00	31/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000496111	4273994	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000499729	4276024	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000501029	4276216	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter - Astra Zeneca	197260258	WOT000504243	4277430	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
PayPoint Network Ltd_Collections	19726388801	31281453	4277290	COLLECTION	BUXTON VAPES, 5 MARKET PLACE, BUXTON, DERBYSHIRE, SK17 6EB	Claire Booth	30/10/2025 15:16 31/10/2025 17:00	31/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19725035301	DEL1644078	4277033	CHAIR INSTALL	COSTAIN LTD, 79 SEDGEFIELD ROAD, CHESTER, CH1 4PT	Daniel Hanson	30/10/2025 11:14 31/10/2025 17:00	31/10/2025	
Computacenter JLP	19726032401	24557538	4277387	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Daniel Hanson	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter JLP	19726037801	24556468	4277425	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Daniel Hanson	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter JLP	19726037201	24556468	4277425	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Daniel Hanson	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	197256084	11848124	4277150	REPAIR WITH PARTS	Alder Hey Children.....s NHS Foundation, Eaton Road, Theatres-Consultants/staff ofce, 1st Fl - Back of Theatres, LIVERPOOL, L12 2AP	Daniel Hanson	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19725965001	DEL1643864	4277213	CHAIR INSTALL	NEIL DUNCAN, FLOOR 6 ZONE A, INDIA BUILDINGS, 31 WATER STREET, LIVERPOOL, L2 0RD	Daniel Hanson	30/10/2025 13:56 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19725577801	DEL1643796	4277132	CHAIR INSTALL	LEAH CANNELL, FLAT 12, MELROSE PARK, LIVERPOOL, L22 1SW	Daniel Hanson	30/10/2025 12:42 31/10/2025 17:00	31/10/2025	
PayPoint Network Ltd._Collections	19726387901	31282808	4277292	COLLECTION	KRK N KIRISHIKA STORE, 52 ST. JOHNS ROAD, WATERLOO, LIVERPOOL, L22 9QG	Daniel Hanson	30/10/2025 15:16 31/10/2025 17:00	31/10/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000464926	4272716	COLLECTION	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	31/10/2025 08:00 31/10/2025 16:00	31/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	197269406	1-548035649391	4277449	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, Warehouse.Ground., RUNCORN, WA7 1NT	Daniel Hanson	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19726083201	3454729	4277245	TECH EXCHANGE	H SAMUEL, 1-3 EASTGATE STREET, CHESTER, CH1 1LG	David Hargreaves	30/10/2025 14:22 31/10/2025 17:00	31/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19724744801	C5323639	4276963	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	David Hargreaves	30/10/2025 10:13 31/10/2025 20:00	31/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19724744401	C5323639	4276963	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	David Hargreaves	30/10/2025 10:13 31/10/2025 20:00	31/10/2025	
Computacenter - Kingfisher	(No Items)	24563678	4277176	TECH EXCHANGE	SCREWFIX, SCREWFIX, 25 TARRAN WAY EAST, TARRAN INDUSTRIAL ESTATE, WIRRAL, CH46 4TZ	David Hargreaves	30/10/2025 13:12 31/10/2025 17:00	31/10/2025	
Computacenter John Lewis	(No Items)	24559136r	4276952	TECH EXCHANGE	WAITROSE LTD, WAITROSE LTD, FLAT LANE, SANDBACH, CW11 4BE	David Hargreaves	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
NCR TESCO HHT	197263671	7530301680	4277283	TECH EXCHANGE	TESCO, 97-101 HOLMEFIELD RD LIVERPOOL....., MERSEYSIDE....., L19 3PF	David Hargreaves	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Fujitsu Services Limited - Star Trains - ME	19723956201	C5323632	4276878	DELIVERY	Northern Rail - STAR, Knutsford Railway Station, Adams Hill, Knutsford, Cheshire, W Mancs, Cheshire, Knutsford, WA16 6DN	David Hargreaves	31/10/2025 08:00 31/10/2025 12:00	31/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19726537301	DEL1643813	4277348	CHAIR SP INSTALL	MITIE, PACIFIC HOUSE, ATLAS BUSINESS PARK, SIMONSWAY, MANCHESTER, M22 5PR	David Ranson	30/10/2025 15:48 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19726537302	DEL1643813	4277348	CHAIR SP INSTALL	MITIE, PACIFIC HOUSE, ATLAS BUSINESS PARK, SIMONSWAY, MANCHESTER, M22 5PR	David Ranson	30/10/2025 15:48 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19697868301	DEL1640505	4272661	CHAIR INSTALL	AG SERVICE COMPANY LIMITED, 107 OLD ROAD, FAILSWORTH, MANCHESTER, M35 0DJ	David Ranson	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter Limited	19726556401	24564105	4277389	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 16 Market Place, , 16 Market Place, , OL1 1JG	David Ranson	31/10/2025 09:00 31/10/2025 15:00	31/10/2025	
Vista Retail Support Limited	19726489801	3454909	4277327	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 19, ROCHDALE RIVERSIDE, RIVERSIDE WALK, ROCHDALE, OL16 1BE	David Ranson	30/10/2025 15:38 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19723711301	DEL1641161	4276857	CHAIR INSTALL	HELEN WILD, 1 WITHYPOOL DRIVE, STOCKPORT, GREATER MANCHESTER, SK2 6DT	David Ranson	30/10/2025 08:01 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19724063301	DEL1643499	4276886	DESK INSTALL	STEVEN RUANE, 13 FAIRCLOUGH CRESCENT, HAYDOCK, ST. HELENS, WA11 0EZ	David Ranson	30/10/2025 09:02 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19724063302	DEL1643499	4276886	DESK INSTALL	STEVEN RUANE, 13 FAIRCLOUGH CRESCENT, HAYDOCK, ST. HELENS, WA11 0EZ	David Ranson	30/10/2025 09:02 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19724063303	DEL1643499	4276886	DESK INSTALL	STEVEN RUANE, 13 FAIRCLOUGH CRESCENT, HAYDOCK, ST. HELENS, WA11 0EZ	David Ranson	30/10/2025 09:02 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19724063304	DEL1643499	4276886	DESK INSTALL	STEVEN RUANE, 13 FAIRCLOUGH CRESCENT, HAYDOCK, ST. HELENS, WA11 0EZ	David Ranson	30/10/2025 09:02 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19724063305	DEL1643499	4276886	DESK INSTALL	STEVEN RUANE, 13 FAIRCLOUGH CRESCENT, HAYDOCK, ST. HELENS, WA11 0EZ	David Ranson	30/10/2025 09:02 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19723474401	DEL1643835	4276807	CHAIR INSTALL	1A PRINCESS STREET, HINDLEY, WIGAN, WN2 3HJ	David Ranson	30/10/2025 07:09 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19726519901	DEL1643713	4277333	CHAIR INSTALL	BUSINESS SERVICES CENTRAL GOVE, 1A PRINCESS STREET, HINDLEY, NORTHAMPTON, WN2 3HJ	David Ranson	30/10/2025 15:44 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19726519902	DEL1643713	4277333	CHAIR INSTALL	BUSINESS SERVICES CENTRAL GOVE, 1A PRINCESS STREET, HINDLEY, NORTHAMPTON, WN2 3HJ	David Ranson	30/10/2025 15:44 31/10/2025 17:00	31/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19724754401	C5323642	4276965	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	John Paul Barron	31/10/2025 08:00 31/10/2025 14:00	31/10/2025	
Fujitsu Services Limited - Star Trains - P2PE	19724754001	C5323642	4276965	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	John Paul Barron	31/10/2025 08:00 31/10/2025 14:00	31/10/2025	
Computacenter PwC NON TECH EXCHANGE	19703160701	PAR0543410	4272217	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	John Paul Barron	23/10/2025 16:33 31/10/2025 18:30	31/10/2025	
POSTURITE LIMITED	19725580401	DEL1643794	4277134	CHAIR INSTALL	SANA IQBAL, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5BS	John Paul Barron	30/10/2025 12:43 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19725574801	DEL1643795	4277131	CHAIR INSTALL	TAKREEM ALI, 4TH FLOOR B4.23 RIBBLE, THREE NEW BAILEY, NEW BAILEY STREET, SALFORD, M3 5FS	John Paul Barron	30/10/2025 12:42 31/10/2025 17:00	31/10/2025	
CXM	(No Items)	5929214r	4277165	INSTALL	MOCOCO MOLD LIMITED, UNIT 19 BARBIROLI MALL ARNDALE CENTRE, MARKET STREET, MANCHESTER, M4 3AQ	John Paul Barron	31/10/2025 09:00 31/10/2025 13:00	31/10/2025	
CXM	(No Items)	5929213R	4277194	INSTALL	MOCOCO MOLD LIMITED, UNIT 19 BARBIROLI MALL ARNDALE CENTRE, MARKET STREET, MANCHESTER, M4 3AQ	John Paul Barron	30/10/2025 09:00 31/10/2025 13:00	31/10/2025	
CXM	(No Items)	5929212R	4277196	INSTALL	MOCOCO MOLD LIMITED, UNIT 19 BARBIROLI MALL ARNDALE CENTRE, MARKET STREET, MANCHESTER, M4 3AQ	John Paul Barron	30/10/2025 09:00 31/10/2025 13:00	31/10/2025	
CXM	(No Items)	5929211R	4277197	INSTALL	MOCOCO MOLD LIMITED, UNIT 19 BARBIROLI MALL ARNDALE CENTRE, MARKET STREET, MANCHESTER, M4 3AQ	John Paul Barron	30/10/2025 09:00 31/10/2025 13:00	31/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	45071	4277191	COLLECTION	NATWEST, NATWEST, 10 GREAT UNDERBANK, STOCKPORT, SK1 1LL	John Paul Barron	31/10/2025 09:00 31/10/2025 10:00	31/10/2025	
Xerox (UK) Technical***DO NOT INVOICE***	197241636	11884469	4276910	REPAIR WITH PARTS	PureGym Hazel Grove, Commercial Road, Hazel Grove, STOCKPORT, SK7 4BG	John Paul Barron	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19726951701	3455052	4277451	TECH EXCHANGE	HOBBYCRAFT, 13-15 ROUND HILL WAY, BOLTON GATE RETAIL PARK, BOLTON, BL1 2SL	Mark Hosie	30/10/2025 17:21 31/10/2025 17:00	31/10/2025	
Paypoint Network Limited - UK	(No Items)	02662418	4277180	TECH EXCHANGE	ATHLONE NEWS, ATHLONE NEWS, 14 ATHLONE AVENUE, BOLTON, BL1 6QS	Mark Hosie	30/10/2025 13:14 31/10/2025 13:00	31/10/2025	
Paypoint Network Limited - UK	(No Items)	02662874	4277268	TECH EXCHANGE	JOHNS OFF LICENCE, JOHNS OFF LICENCE, 151 NEW STREET, BLACKROD, BOLTON, BL6 5AW	Mark Hosie	30/10/2025 14:54 31/10/2025 13:00	31/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	45047	4277169	COLLECTION	64 GILLIBRAND WALKS, 64 GILLIBRAND WALKS, CHORLEY, PR7 2HE	Mark Hosie	30/10/2025 13:05 31/10/2025 12:00	31/10/2025	
Computacenter Limited	197169805	WOT000499903	4276993	TECH EXCHANGE	Chorley 51/53 Market Street, Chorley 51/53 Market Street, 51/53 Market Street, CHORLEY, England, PR7 2SW	Mark Hosie	30/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter Horizon Project	19689136901	10657258_CLF 564_Kay Peet	4270066	TECH EXCHANGE_R	KAY PEET, 21 THE GRAND ARCADE, WIGAN , WN1 1BH	Mark Hosie	21/10/2025 14:18 31/10/2025 18:00	31/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02662582	4277218	TECH EXCHANGE	SPAR STORES, SPAR STORES, 223 BISPHAM ROAD, BLACKPOOL, FY2 0NG	Osama Shahhoud	30/10/2025 14:01 31/10/2025 13:00	31/10/2025	
Secure Retail Limited	19726680401	00061220	4277377	TECH EXCHANGE	THE PLANT PLACE GARDEN CENTRE, THE PLANT PLACE GARDEN CENTRE, FLEETWOOD ROAD SOUTH, THORNTON-CLEVELEY S, FY5 5NS	Osama Shahhoud	30/10/2025 16:15 31/10/2025 17:00	31/10/2025	
Fujitsu Services Limited - Vodafone	19726522701	C5323695	4277336	TECH EXCHANGE	VODAFONE RETAIL (LANCASTER), Lancaster, 32 Market Square, (off Market Street) , Lancashire, England, LANCASHIRE, Lancaster, LA1 1HT	Osama Shahhoud	30/10/2025 09:00 31/10/2025 17:30	31/10/2025	
Fujitsu Services Limited - Star Trains - ME	19725251401	C5323659	4277069	TECH EXCHANGE	MERSEYRAIL, Liverpool Road Birkdale, MERSEYSIDE, Southport, PR8 4AR	Osama Shahhoud	30/10/2025 11:55 31/10/2025 20:00	31/10/2025	
Fujitsu Services Limited - Star Trains - ME	19725249701	C5323658	4277067	TECH EXCHANGE	MERSEYRAIL, Liverpool Road Birkdale, MERSEYSIDE, Southport, PR8 4AR	Osama Shahhoud	30/10/2025 11:55 31/10/2025 20:00	31/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	(No Items)	G358825	4277074	TECH EXCHANGE	TGI 671 TRAFFORD CENTRE, UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE, MANCHESTER, N/A, N/A, M17 8AA	Ryan Owen	30/10/2025 11:56 31/10/2025 18:00	31/10/2025	
Computacenter JLP	19726057401	24553852	4277419	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Peel Avenue The Trafford Centre Manchester, John Lewis Peel Avenue The Trafford Centre Manchester, M17 8JL	Ryan Owen	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter JLP	19726058701	24557426	4277427	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Peel Avenue The Trafford Centre Manchester, John Lewis Peel Avenue The Trafford Centre Manchester, M17 8JL	Ryan Owen	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter Limited - HSBC	19726394901	INC50442355	4277299	NON TECH EXCHANGE	COMPUTACENTER HSBC, 19 NORVIEW DRIVE, MANCHESTER, M20 5QF	Ryan Owen	30/10/2025 15:17 31/10/2025 17:00	31/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	197257704	11884837	4277188	REPAIR WITH PARTS	TESCO Stores Limited, Pendleton Way, Land of former St Jam, Dot Com,,, SALFORD, M6 5JG	Ryan Owen	31/10/2025 09:00 31/10/2025 13:00	31/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	197257719	11884837	4277188	REPAIR WITH PARTS	TESCO Stores Limited, Pendleton Way, Land of former St Jam, Dot Com,,, SALFORD, M6 5JG	Ryan Owen	31/10/2025 09:00 31/10/2025 13:00	31/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	197257732	11884837	4277188	REPAIR WITH PARTS	TESCO Stores Limited, Pendleton Way, Land of former St Jam, Dot Com,,, SALFORD, M6 5JG	Ryan Owen	31/10/2025 09:00 31/10/2025 13:00	31/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	197257711	11884837	4277188	REPAIR WITH PARTS	TESCO Stores Limited, Pendleton Way, Land of former St Jam, Dot Com,,, SALFORD, M6 5JG	Ryan Owen	31/10/2025 09:00 31/10/2025 13:00	31/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	197257723	11884837	4277188	REPAIR WITH PARTS	TESCO Stores Limited, Pendleton Way, Land of former St Jam, Dot Com,,, SALFORD, M6 5JG	Ryan Owen	31/10/2025 09:00 31/10/2025 13:00	31/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	197257715	11884837	4277188	REPAIR WITH PARTS	TESCO Stores Limited, Pendleton Way, Land of former St Jam, Dot Com,,, SALFORD, M6 5JG	Ryan Owen	31/10/2025 09:00 31/10/2025 13:00	31/10/2025	
Computacenter JLP	19726037501	24559174	4277391	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), JL Cheadle Wilmslow Road , JL Cheadle Wilmslow Road , SK8 3BZ	Ryan Owen	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
Computacenter - Kingfisher	(No Items)	24564690	4277358	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 1, MILVERNY WAY, ST HELENS, WA9 1JF	Ryan Owen	30/10/2025 15:55 31/10/2025 17:00	31/10/2025	
SMART CT LIMITED	19724280001	WOT0997611	4276936	TECH EXCHANGE	ASDA - LEIGH WINDERMERE ROAD, ASDA - LEIGH WINDERMERE ROAD, MARKET PLACE, LEIGH, WN7 1QX	Ryan Owen	30/10/2025 09:42 31/10/2025 17:30	31/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19725573401	DEL1643832	4277130	CHAIR INSTALL	HAWAH KHALID, 20 BRUNSWICK COURT, BOLTON, BL1 2XS	Stephen Fitton	30/10/2025 12:41 31/10/2025 17:00	31/10/2025	
COMPUTACENTER HSBC – EBBT	19721682601	INC50435186	4276866	TECH EXCHANGE	COMPUTACENTER HSBC, 3 POW STREET, CUMBRIA, WORKINGTON, CA14 3AT	Stephen Fitton	31/10/2025 08:00 31/10/2025 12:00	31/10/2025	
Xerox (UK) Technical****DO NOT INVOICE****	197062788	1-54747162843 1	4276864	CONSUMABLE INSTALL	ASDA STORES LIMITED, Chandler Way - Park House, Store, 1st floor, CARLISLE, CA3 0JQ	Stephen Fitton	31/10/2025 08:00 31/10/2025 12:00	31/10/2025	
Xerox (UK) Technical****DO NOT INVOICE****	(No Items)	11884676	4277002	REPAIR	ASDA STORES LIMITED, Chandler Way, Store - First Floor, CARLISLE, CA3 0JQ	Stephen Fitton	31/10/2025 09:00 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19724182301	DEL1641482	4276911	DESK INSTALL	AXA UK, 41 THATCH LEACH LANE, WHITEFIELD, MANCHESTER, M45 6EN	Stephen Fitton	30/10/2025 09:23 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19724182302	DEL1641482	4276911	DESK INSTALL	AXA UK, 41 THATCH LEACH LANE, WHITEFIELD, MANCHESTER, M45 6EN	Stephen Fitton	30/10/2025 09:23 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19724182303	DEL1641482	4276911	DESK INSTALL	AXA UK, 41 THATCH LEACH LANE, WHITEFIELD, MANCHESTER, M45 6EN	Stephen Fitton	30/10/2025 09:23 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19724182304	DEL1641482	4276911	DESK INSTALL	AXA UK, 41 THATCH LEACH LANE, WHITEFIELD, MANCHESTER, M45 6EN	Stephen Fitton	30/10/2025 09:23 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19724182305	DEL1641482	4276911	DESK INSTALL	AXA UK, 41 THATCH LEACH LANE, WHITEFIELD, MANCHESTER, M45 6EN	Stephen Fitton	30/10/2025 09:23 31/10/2025 17:00	31/10/2025	
POSTURITE LIMITED	19727046401	DEL1638694	4277466	CHAIR INSTALL	21 MILBANKE AVENUE, 21 MILBANKE AVENUE, KIRKHAM, PRESTON, PR4 2HH	Stephen Fitton	30/10/2025 18:28 31/10/2025 17:00	31/10/2025	