



Run Sheet

Nadeem Saleem 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4173147	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/06/2025 06:57 - 05/06/2025 17:00	Contact Name	BRIAN THORNBERRY		FLAT 3 OLIVIA GRANGE 450 QUEENS DRIVE LIVERPOOL L13 0AS
Activity	CHAIR INSTALL	Contact Phone	07708879663		
Priority	ND 1700				
Ref 1	DEL1579436				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: **** Customer Instructions: 1 flight of stairs (about 12 stairs) *** Please call 1 hour before arrival.Customer Ref / PO: 6000263804Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19227862701	100141175	Positiv ME300 (High Back)				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4173281	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 13:00	Contact Name	CARL JONES		H M REVENUE & CUSTOMS H M REVENUE & CUSTOMS 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000569010		
Priority	Priority MC				
Ref 1	DEL1572420				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RFDPlease call 1 hour before arrival.Customer Ref / PO: 6000249466Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1572420&address=H%20M%20Revenue%20%26%20Customs%20M%20Revenue%20%26%20Customs%20Water%20Street%20RD	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19223982501	100113210	Positiv Plus Extra With Armres	.	.	Not Used	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4173724	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/06/2025 16:46 - 05/06/2025 17:00	Contact Name	SEHRISH RAZA		SEHRISH RAZA 105 MOUNT DRIVE URMSTON MANCHESTER M41 9QA
Activity	CHAIR INSTALL	Contact Phone	07867327987		
Priority	ND 1700				
Ref 1	DEL1583265				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*****RFD*****Please call 1 hour before arrival.Customer Ref / PO: PO057645Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231423801	100141390	Positiv ME500 (Mesh Back) - Bl				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19231424001	100141390	Positiv ME500 (Mesh Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4173162	Customer	POSTURITE LIMITED			Job Address		
SLA Window	04/06/2025 07:26 - 05/06/2025 17:00	Contact Name	JORDAN PARTINGTON		JORDAN PARTINGTON/AIG 1 CAMBRIDGE AVENUE MANCHESTER M16 8JY		
Activity	CHAIR INSTALL	Contact Phone	07369282521				
Priority	ND 1700						
Ref 1	DEL1583243						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4500429011Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1583243&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Jordan%20Partington%2fAIG 1%20Cambridge%20Avenue MANCHESTER M16%208JY >Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19227973901	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19227974101	9787501BLA	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet
Nadeem Saleem 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4173140	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/06/2025 06:52 - 05/06/2025 17:00	Contact Name	CLARE STOREY	HANDELSBANKEN PLC 101 BARBIROLI SQUARE MANCHESTER M2 3BG
Activity	CHAIR INSTALL	Contact Phone	07773110804	
Priority	ND 1700			
Ref 1	DEL1584180			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** please accommodate and deliver 10am-3pm***Please call 1 hour before arrival.Customer Ref / PO: CHRISTINE OGDENItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1584180&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p> <p>Handelsbanken%20plc 101%20Barbirolli%20Square MANCHESTER</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19227852001	9900021	Homeworker Plus Chair With Sma				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19227852201	9900021	Homeworer Plus Chair With Sma				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Nadeem Saleem 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4173751	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/06/2025 17:34 - 05/06/2025 17:00	Contact Name	JOHN MUSGROVE	THE GUINNESS PARTNERSHIP BOWER HOUSE UNIT 1 STABLE STREET, CHADDERTON OLDHAM OL9 7LH
Activity	CHAIR SP INSTALL	Contact Phone	03031231890	
Priority	ND 1700			
Ref 1	DEL1581755			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
<p>****RFD****Please call 1 hour before arrival.Customer Ref / PO: P110-7075853Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1581755&address=The%20Guinness%20Partnership%20House%20Unit%201%20Oldham%20Street%20Chadderton%20OL9%207LH</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19231617801	9787601BLA	Positiv Plus High Back No Neck				
19231617901	9792303	Desk Feet Special Round Plasti				
19231618001	2333029	Premium Monitor Riser - Graphi				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet
Nadeem Saleem 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

In Items for Job # 4173751 page 1 of 1



Run Sheet

Nadeem Saleem 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4173130	Customer	POSTURITE LIMITED			Job Address		
SLA Window	04/06/2025 06:30 - 05/06/2025 17:00	Contact Name	BRIAN CALLAGHAN		WM MORRISON SUPERMARKETS PLC HENRIETTA STREET LEE STREET BACUP OL13 0AR		
Activity	CHAIR INSTALL	Contact Phone	07966056750				
Priority	ND 1700						
Ref 1	DEL1584004						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 12122065Items on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19227810401	100097550	Positiv ME300 (High Back) - Bl				



Run Sheet

Claire Booth 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4173399	Customer	Computacenter Limited		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Christopher Coleman	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07930149544	12 Egerton Terrace 12 Egerton Terrace M14 6RL
Priority	ND 1700			
Ref 1	24375297			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Christopher Coleman Contact Number - 07930149544 Location - 12 Egerton Terrace Manchester M14 6RL - Heritage - Device - WINDO Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19228349101	4707160	LBG:PPD HP 830 G9 i5 16GB				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19228349301	4707160	LBG:PPD HP 830 G9 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Claire Booth 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4168221	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 18:00	Contact Name	HENRY HALL	22 SILVERCROFT STREET 22 SILVERCROFT STREET MANCHESTER M15 4ZB
Activity	NON TECH EXCHANGE	Contact Phone	07971 122 823	
Priority	ND 1800			
Ref 1	5311665 / INC8902767			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Henry.hall@natwest.com / _NWHUBFTC ***PLEASE CONTACT THE CUSTOMER AT LEAST 1 HOUR PRIOR TO ARRIVAL TO THE SITE***	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19208217801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4168850	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	29/05/2025 06:55 - 05/06/2025 17:30	Contact Name	MOHAMMED AMIN GHARDA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7483 335084	
Priority	ND 1700			
Ref 1	PAR0310624			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594</p> <p>Collect Device - UK051556 - HP 1040 G10 Sureview / 5CG337166W</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19209939101						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4169184	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	29/05/2025 14:05 - 05/06/2025 17:30	Contact Name	EMMA STANYER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0311685			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 Asset: UK037411 Deliver: Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00 - PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00 - 000000000004739591

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212255701						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 05/06/2025

Date 05/06/2025 **Depot** Warrington **Driver** Booth, Claire **Jobs on Run** 9

Job # 4173673	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/06/2025 16:25 - 05/06/2025 17:30	Contact Name	EMMA STANYER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0319822			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 000000000004266435 asset UK037411 - Lenovo X1 Yoga G6 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231284201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19231284401						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4173765	Customer	Computacenter Limited - Santander		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Jennifer Low	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07502 810285	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24376853			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap Faulty Device Serial: 5CD336KK4W Faulty Device Make: HP Elitebookaulty Device Model: 640 G9 Swap build required: Retail Engineer ContacNumber: 07502 810285	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231603201	4464960	HP ELITEBOOK 640 G9 ST -Retail				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4173769	Customer	Computacenter Limited - Santander		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Jennifer Low	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07502 810285	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24376905			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP Faulty Device Serial: 5CD310F43H Faulty Device Make: HP Elitebookaulthy Device Model: 640 G9 Swap build required: Retail Engineer ContacNumber: 07502 810285	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231602001	4464960	HP ELITEBOOK 640 G9 ST -Retail				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4173389	Customer	Computacenter Limited		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Abdul Lahson	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	07975 829 727	
Priority	ND 1700			
Ref 1	24376334			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Abdul Lahson Contact Number - 07975 829 727 Location -ch Bar - Room 6 on the 6th floor 11 Portland st Manchester M1 3HU -eritage - Device - WINDOWS Make - Head Office - Laptop Device - WIND	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19228640501	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19228640701	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4173582	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	04/06/2025 15:19 - 05/06/2025 17:00	Contact Name	TERRY DICKINSON		49 WAGSTAFFE STREET 49 WAGSTAFFE STREET MIDDLETON MANCHESTER M24 6BB
Activity	COLLECTION	Contact Phone	079710 39629		
Priority	ND 1700				
Ref 1	43467				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 4 x items with 1 x totes	<p>**PES DRIVER** **PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4173738	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	05/06/2025 08:00 - 05/06/2025 12:00	Contact Name	MANCHESTER AIRPORT T2 LANDSIDE	MANCHESTER AIRPORT PLC MANCHESTER AIRPORT PLC OLYMPIC HOUSE MANCHESTER AIRPORT MANCHESTER M90 1QX
Activity	TECH EXCHANGE	Contact Phone		
Priority	Priority MC			
Ref 1	INC1441880			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
FIP USB part is damaged	<p>If the Engineer is facing any issues on site Please call - Pret Command Centre - 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: FIP USB part is damaged</p> <p>Shop No: UK0588</p> <p>Please avoid the shop during rush hours 12pm to 2pm. Please contact the shop beforehand if you are going to attend during this time.</p> <p>Note: For Airport/ Station shop. This shop requires access please schedule an engineer visit after</p> <ol style="list-style-type: none">1. Please replace the Full Ingredient printer Follow the SOP to install it.2. After replacing the printer please check connections.3. After completing the above steps still get any issues then contact the Pret Command Centre or Pret Helpdesk.4. Please share the working status of the device with Pret Helpdesk and the shop user confirmation. <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanging along with the photos of working and damaged devices</p> <p>Shop timings:</p> <p>Tue...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
.	Not Used	
19230826601	N-PAMSATFX3-LX	SATO FX3-LX - FIP Printer				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
.	Good	
19230826801	N-PAMSATFX3-LX	SATO FX3-LX - FIP Printer				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4173383	Customer	Computacenter - Kingfisher		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Sam Taplin	KINGFISHER INFORMATION TECHNOLOGY (Georges Road Heaton Norris Georges Road Heaton Norris SK4 1DR
Activity	TECH EXCHANGE	Contact Phone	01614294000	
Priority	ND 1700			
Ref 1	24365279			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Description: HOST NAME: KF4ZHFJ23 IP ADDRESS OF PC: 10.86.141.93 OPATING SYSTEM: win10 IF DELL7070 IS IT 90W or 130W: 90W CONTACT NAMECONTACT NUMBER: 01614294000 / Sam Taplin	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19229490401	4299311	KING:Dell OptiPlex 7070 Micro				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19229490601	4299311	KING:Dell OptiPlex 7070 Micro				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Ryan Owen 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4173547	Customer	RHENUS		Job Address
SLA Window	04/06/2025 14:54 - 05/06/2025 17:00	Contact Name		WM MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone		WM MORRISON SUPERMARKETS PLC
Priority	ND 1700			STOCKPORT ROAD WEST
Ref 1	MJ437011			BREDBURY
Ref 2				STOCKPORT
No. of Parts	1			SK6 2BN

Instructions 1	Instructions 2
Kiosk break fix	Replace Drop Chute handle (upper handle) Inspect hinges and tighten any loose screws. Clean printer feed roller with alcohol wipes. Call Kiosk Information Support at: +011 6350 3786 Morrisons Stockport Road-LBRE-215

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19230792301	HDW15464-01	Pull handle for customer drop				



Run Sheet

Ryan Owen 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4173745	Customer	RHENUS		Job Address
SLA Window	04/06/2025 18:23 - 05/06/2025 17:00	Contact Name	SITE	MORRISONS - STOCKPORT ROAD BRE STOCKPORT ROAD WEST BREDBURY SK6 2BN
Activity	TECH EXCHANGE	Contact Phone	tbc	
Priority	ND 1700			
Ref 1	MJ437011			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Replace Drop Chute handle (upper handle) Inspect hinges and tighten any loose screws. Clean printer feed roller with alcohol wipes. Call Kiosk Information Support at: +011 6350 3786 Morrisons Stockport Road-LBRE-215	Replace Drop Chute handle (upper handle) Inspect hinges and tighten any loose screws. Clean printer feed roller with alcohol wipes. Call Kiosk Information Support at: +011 6350 3786 Morrisons Stockport Road-LBRE-215

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231595002	HDW15464-01	Pull handle for customer drop				
19231595001	HDW15464-01	Pull handle for customer drop				



Run Sheet

Ryan Owen 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4173654	Customer	Vista Retail Support Limited		Job Address
SLA Window	04/06/2025 16:11 - 05/06/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 16B CROWN POINT RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone		WORTHINGTON WAY, DENTON MANCHESTER M34 3LF
Priority	ND 1700			
Ref 1	3294745			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3294745 - Store have a HHT with a faulty touchscreen registering ghost touches causing issues for users. Please replace HHT. (SN: 19359522500954) SUP-SCN-HHT-ZEB-TC51 (SN:18201522507195) SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231228101	SUP-SCN-HHT-ZEB-TC51					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19231228301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4173305	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	04/06/2025 10:40 - 05/06/2025 20:00	Contact Name	GUIDE BRIDGE NLC2955 NT STATION	Northern Rail - STAR Guide Bridge Railway Station, Guide Lane, Audenshaw, Manchester, E Mancs Lancashire Audenshaw M34 5HF
Activity	TECH EXCHANGE	Contact Phone	0161 822 2472	
Priority	ND 1900			
Ref 1	C5312290			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 05/06/2025 20:00 SLA: ND 05/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1</p>	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5312290 Problem Web Service qws_uk Wed 04 Jun 2025 10:40:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N2955TA23 contract.pkey=23200 call.poms=1 call.zip=M34 5HF call.address=Guide Bridge Railway Station Guide Lane Audenshaw Manchester E Mancs call.customerid=INC17677102 call.problem=NLC2955 GUIDE BRIDGE NLC 2955 Site GUIDE BRIDGE Window 30 Serial Number Fau call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=6/4/2025 11:39:31 AM ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19228923101	_NRNEWND4020	MICR: MAGNETIC TICKET DT 203DPI	32797			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19228923301	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32797			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4173279	Customer	Secure Retail Limited		Job Address
SLA Window	04/06/2025 10:08 - 05/06/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMA ASHTON MOSS WAGAMAMA ASHTON MOSS UNIT 2 FOLD WAY ASHTON MOSS LEISURE PARK ASHTON-UNDER-LYNE OL7 0PG
Activity	TECH EXCHANGE	Contact Phone	016 1388 2036	
Priority	ND 1700			
Ref 1	00056924			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Wagamama - V240M P2PE Script	Please perform a TMS update on the replacement Please exchange 391-054-788

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19228644601						

Returned Items



Run Sheet

Ryan Owen 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4173287	Customer	Secure Retail Limited		Job Address
SLA Window	04/06/2025 10:11 - 05/06/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMA ASHTON MOSS WAGAMAMA ASHTON MOSS UNIT 2 FOLD WAY ASHTON MOSS LEISURE PARK ASHTON-UNDER-LYNE OL7 0PG
Activity	TECH EXCHANGE	Contact Phone	016 1388 2036	
Priority	ND 1700			
Ref 1	00056925			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Wagamama - V240M P2PE Script	Please perform a TMS update on the replacement Please exchange 346-647-558

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19228701501						

Returned Items



Run Sheet

Ryan Owen 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4173445	Customer	Verifone UK LTD		Job Address
SLA Window	04/06/2025 13:15 - 05/06/2025 18:00	Contact Name	JOSH VICKERS	PIZZA EXPRESS - 3421 - MANCHES UNIT 4
Activity	TECH EXCHANGE	Contact Phone	01612366777	FIRST STREET NORTH MANCHESTER MANCHESTER M15 4FN
Priority	ND 1800			
Ref 1	G353766			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 31549526 Inbound Serial No. = 314-558-576 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3421 Login Pin = 3421 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678476

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4173341	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	04/06/2025 09:00 - 05/06/2025 10:00	Contact Name	MANAGER	ORMSGILL OFF LICENCE ORMSGILL OFF LICENCE 34 MIDDLE FIELD BARROW-IN-FURNESS LA14 4BX
Activity	TECH EXCHANGE	Contact Phone	01229432579	
Priority	4HR			
Ref 1	02357933			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33396484//02357933//T3	Swap reason: Software/Transaction Fault

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4173159	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/06/2025 07:19 - 05/06/2025 17:00	Contact Name	EMILY RONSON		EMILY RONSON 20 OLD QUARRY LANE LANCASTER LA1 5WH
Activity	CHAIR INSTALL	Contact Phone	07545021405		
Priority	ND 1700				
Ref 1	DEL1583720				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4600083465Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19227941101	1301015	RH New Logic 200 Med Back with				



Run Sheet

Stephen Fitton 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4173631	Customer	Verifone UK LTD		Job Address
SLA Window	04/06/2025 16:00 - 05/06/2025 18:00	Contact Name	LEANE REES	345 BOOKER BLACKPOOL BLACKPOOL & FYLDE INDUSTRIAL ESTATE BRUNEL WAY BLACKPOOL
Activity	TECH EXCHANGE	Contact Phone	01253791989	N/A N/A FY4 5ES
Priority	ND 1800			
Ref 1	G353797			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.26 P400 Inbound PTID = 39289851 Inbound Serial No. = 807-524-550 IP Gateway = 10.1.1.254 Terminal IP Address = 10.1.5.04 Subnet Mask = 255.255.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 5345 Login Pin = 5345 Primary System ID = 20024077 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678522

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4173348	Customer	POSTURITE LIMITED			Job Address
SLA Window	04/06/2025 11:54 - 05/06/2025 17:00	Contact Name	BERNADETTE GILL WR:30485		25 TANNERS WAY LYTHAM ST ANNES NA LANCASHIRE FY8 4UB
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07477707222		
Priority	ND 1700				
Ref 1	DEL1584342				
Ref 2					
No. of Parts	9				

Instructions 1	Instructions 2
<p>*** Customer Instructions: there is a driveway and there is a regular staircase to the room *** Please call 1 hour before arrival.Customer Ref / PO: P502299 WR:30929Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1584342&address=25%20TANNERS%20WAY%20LYTHAM%20ST%20ANNES%20LANCASHIRE%20FY8%204UB</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Stephen Fitton 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Run Sheet

Stephen Fitton 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Run Sheet

Stephen Fitton 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4173624	Customer	NCR TESCO HHT			Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	THOMAS WOOD		TESCO BLACKPOOL RD PRESTON LANCASHIRE PR2 1XJ
Activity	TECH EXCHANGE	Contact Phone	NA		
Priority	ND 1700				
Ref 1	7515503405				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:23256B2BC3 Date:04.06.2025 Problem description / Error message: ----- Eshwar S</p> <p>Jun 4 2025</p> <p>14:36 Serial no: 23256B2BC3 Build: Stock Store called in and mentioned that the PDA does not turn on. Tried swapping with a working battery and it worked fine.</p> <p>Troubleshooting: Tried powering on the device (Yes/No): yes Tried charging the device (Yes/No): yes Tried swapping out the battery (Yes/No): yes Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help.</p> <p></p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4173558	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/06/2025 15:10 - 05/06/2025 17:00	Contact Name	DAN MCCLENNAN	B A E SYSTEMS THE STRAND, PRESTON TECHNOLOGY CENTRE, MARSH LANE - C/O DAN MCCLENNAN PRESTON PR1 8UQ
Activity	CHAIR INSTALL	Contact Phone	07780910771	
Priority	ND 1700			
Ref 1	DEL1585292			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: You can leave with Security at Reception and they will contact me to let me know it has arrived *** Please call 1 hour before arrival. Customer Ref / PO: CPA000288542 Deliveries DPD or UPS Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1585292&address=B%20A%20E%20Systems%20The%20Strand%20Preston%20Technology%20Centre</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1585292&address=B%20A%20E%20Systems%20The%20Strand%20Preston%20Technology%20Centre</p> <p>PRESTON Marsh%20Lane%20-%20C%2fO%20Dan%20Mcclellan PR1%208UQ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19230864701	0380123BLA	RH Logic 400 Complete Black 8E				



Run Sheet

Osama Shahhoud 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4173250	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/06/2025 10:00 - 05/06/2025 18:00	Contact Name		Simon Unsworth	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone		+447818524115	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000320524				England SK10 2NA
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-06-05", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000002818_UK10_EUSAP", "Zoladex Material Co-ordinators": "Cost Center Account Number": "CC_0000002818_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192140127	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF587AYQ			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192140129						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
Job # 4173422		Customer		Computacenter - Astra Zeneca		Job Address	
SLA Window		05/06/2025 10:00 - 05/06/2025 18:00		Contact Name	Sara Bayley	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA	
Activity		DELIVERY		Contact Phone	+447775040338		
Priority		ND 1700					
Ref 1		WOT000324828					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Deliver device only no collection should be required				{ "Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-05", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP" }			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
192283714	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE7M0				
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
192283716							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Osama Shahhoud 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4173427	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/06/2025 10:00 - 05/06/2025 18:00	Contact Name	Sharjeel Poonawala	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	Unknown	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000324471			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": 1, "Requested by date": "2025-06-05", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003996_UK10_EUSAP", "IE and PCE ZOLADEX", "Cost Center Account Number": "CC_0000003996_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192283558	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0R7P72			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192283560						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4173428	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/06/2025 10:00 - 05/06/2025 18:00	Contact Name		Andrew Thompson	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone		Unknown	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000324469				England SK10 2NA
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-05", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004029_UK10_EUSAP", "xSITE UK": "Cost Center Account Number": "CC_0000004029_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192283859	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE8CH			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192283861						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Osama Shahhoud 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4173559	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/06/2025 10:00 - 05/06/2025 18:00	Contact Name	Carla Miranda		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	NON TECH EXCHANGE	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000325039				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "GOLD_ASSET_NAME": "LENOVO :AZ RIT:Len X1 Car G12 i7 WWAN Ready", "GOLD_ASSET_SERIAL_NUMBER": "PF587LFP", "Cost Center Name": "CC_0000003968_UK10_EUSAP", "GPT Restructuring UK", "Cost Center Account Number": "CC_0000003968_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192302254	000000000004693	8GB-SWAP_Len TP X1 CARB G12 i7 LTE	PF5BLR39			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192302256		PF4Q5V44 - Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 32GB	PFCAQBV341 i7 32512			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4173758	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/06/2025 10:00 - 05/06/2025 18:00	Contact Name	Craig Wrench		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone			
Priority	ND 1700				
Ref 1	WOT000324991				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "CC_0000006622_UK10_EUSAP Cust Effectiveness UK", "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192304232	000000000004578800	8GB-SWAP_Len TP T14s G4 AMD R5	GM0LW1CN			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192304234		GM0GGN05 - Lenovo AZ:GB-SWAP_Len TP	TM0GGNMD R5			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Osama Shahhoud 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4173396	Customer	Computacenter - Kingfisher		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Laura Leyden	KINGFISHER INFORMATION TECHNOLOGY (Unit 4D Stanley Green Road, Cheadle)
Activity	TECH EXCHANGE	Contact Phone	-0161 485 4762	Unit 4D Stanley Green Road, Cheadle SK8 6RX
Priority	ND 1700			
Ref 1	24376716			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>IP address: 10.66.46.125 Serial number: 2370713040600051 Till number5 What error message do you see?: ORANGE ERROR MESSGAGE FLASHING Desipton: HOST NAME: kf8cg8140zv5 IP ADDRESS OF THERMAL PRINTER: 10.66.</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19229695401	4220647	KING:Star 4" TSP847II-24 Therma				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19229695601	4220647	KING:Star 4" TSP847II-24 Therma				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	8
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Job # 4173655	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	04/06/2025 16:16 - 05/06/2025 17:00	Contact Name	ELLIE FITZGERALD		JOHN LEWIS JOHN LEWIS CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone			
Priority	ND 1700				
Ref 1	131108843				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle</p> <p>Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202506041444 *delete as applicable Please provide relevant information below to be sent to Diebold: Hostname: Serial Number: Model number: Fault: *NOTE: If this is for a JL CHS Estimator laptop please use the PRE: JL CHS Estimator Laptop pre weblog template as this captures extra details needed Incident INC644945 has been placed into the On Hold</p> <p>Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4173647	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	04/06/2025 16:06 - 05/06/2025 15:00	Contact Name		PRET A MANGER 1 PORTLAND STREET MANCHESTER GREATER MANCHESTER M1 1RG
Activity	TECH EXCHANGE	Contact Phone		
Priority	4HR			
Ref 1	INC1442436			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Printer is broken - requires replacement</p>	<p>Instructions 1: Printer needs replacement</p> <p>Instructions 2: If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Unable to print</p> <p>Shop No: UK0395</p> <p>1. Kindly replace the HP Printer for the office. There is a suspected hardware issue with the cartridge toner unit and our suspicion is that the printer needs replacing.</p> <p>2. If required the device replacement please replace it and follow the SOP for the installation.</p> <p>3. After replacing the new printer please configure the printer as required.</p> <p>4. After completing all the above steps still have any issues then contact the Pret Helpdesk.</p> <p>5. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Photos of these serial numbers & devices must be shared in POD.</p> <p>Shop Timings:</p> <p>Wednesday 6:30.....am.....6:30.....pm</p> <p>Thursday 6:30.....am.....6:30.....pm</p> <p>Friday 6:30.....am.....5:30.....pm...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231204901	N-HPPR9135E	HP OFFICE JET PRO MODEL 9135E				

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19231205101	N-HPPR9135E	HP OFFICE JET PRO MODEL 9135E				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4173554	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	04/06/2025 15:03 - 05/06/2025 17:00	Contact Name	AITOR EDUARDO SANCHEZ TURMERO	PRET A MANGER -UK0395 1 PORTLAND STREET, 1 PORTLAND STREET, MANCHESTER, PORTLAND STREET MANCHESTER M1 1RG
Activity	TECH EXCHANGE	Contact Phone	0161 228 6797	
Priority	ND 1530			
Ref 1	INC1440594			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Exit Manchester Piccadilly station via Station App	<p>If the Engineer is facing any issues on site Please call - Pret Command Centre - 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: till 3 screen off and needs a replacement.</p> <p>Shop No: UK0395</p> <p>Please avoid the shop during rush hours 12pm to 2pm. Please contact the shop beforehand if you are going to attend during this time.</p> <p>Note: For Airport/ Station shop. This shop requires access please schedule an engineer visit after</p> <ol style="list-style-type: none">1. Please replace the Till screen Follow the SOP to install it.2. After replacing the Till screen please check connections.3. After completing the above steps still get any issues then contact the Pret Command Centre or Pret Helpdesk.4. Please share the working status of the device with Pret Helpdesk and the shop user confirmation. <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanging along with the photos of working and damaged devices</p> <p>Shop timings:</p> <p>+44 161 228 6797...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19230825401	PAMTILLSTAND-XStand (Model - 625X / 655X)					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19230825601	PAMTILLSTAND-XStand (Model - 625X / 655X)					

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4173587	Customer	PayPoint Unscheduled		Job Address
SLA Window	04/06/2025 15:19 - 05/06/2025 17:00	Contact Name	MUMTAZ UR REHMAN	BOOTH ROAD 100 BOOTH ROAD, LITTLE LEVER BOLTON BL3 1JP
Activity	COLLECTION	Contact Phone	07770056716	
Priority	ND 1700			
Ref 1	31146966			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1; Pin Pad 10am to 4pm	Unscheduled collection - ensure you have the letter for site (available on google drive) - 34038313 37762524

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4173522	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	04/06/2025 14:33 - 05/06/2025 17:00	Contact Name	SHAHZAD KHAN		64 AINSDALE ROAD 64 AINSDALE ROAD BOLTON BL3 3BY
Activity	COLLECTION	Contact Phone	077851 88295 / 07765 835307		
Priority	ND 1700				
Ref 1	43466				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

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Run Sheet

John Paul Barron 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4171634	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Devang Patel	Alliance Healthcare (Distribution) Dodd Way Walton Summit Preston CD - Main PRESTON PR5 8AE
Activity	CONSUMABLE INSTALL	Contact Phone	01772323000	
Priority	ND 1700			
Ref 1	1-532310269686			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 05/06/2025 17:00-----ASSET INFORMATION---ProductName: MS826de SFP HVDeviceTagCustomer: CD - MainSerialNumber: 406415011P406ProductIdentifier: 50G0330Model: 4064-635Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Friday 09:00 17:00 (excl. Xmas day)Maintenance kits 3 days Monday Friday 9:00 17:00Important: Call scheduler/control tower to set ETA expectation with customer</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192214211	41X2251	MS82x SVC Maint Kit Fuser BELT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192214213	41X2251	MS82x SVC Maint Kit Fuser BELT				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4173462	Customer	CXM		Job Address
SLA Window	04/06/2025 13:30 - 05/06/2025 17:00	Contact Name	KAREN O CONNOR	GARNER HOTEL PRESTON - NEW ROAD . PRESTON PR5 0UL
Activity	INSTALL	Contact Phone	1613597260	
Priority	ND 1700			
Ref 1	5863893			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5088988-15178620 Karen O'connor 1613597260 (GPRS) Elavon TID: 15178620; Date Time Logged: 20250604131006; Terminal ID: 210210602404; Profile Number: 15178620
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19230078701	EN60009	KPN SIM CARD-(GB)				
19230078801	EN70156	Tetra Move 5000-(FR)				
19230078901	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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In Items for Job # 4173462 page 1 of 1



Run Sheet

John Paul Barron 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4173463	Customer	CXM		Job Address
SLA Window	04/06/2025 13:30 - 05/06/2025 17:00	Contact Name	KAREN O CONNOR	GARNER HOTEL PRESTON - NEW ROAD PRESTON PR5 0UL
Activity	INSTALL	Contact Phone	1613597260	
Priority	ND 1700			
Ref 1	5863892			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1	H2-5088938-15178615 Karen O'connor 1613597260 (GPRS) Elavon TID: 15178615; Date Time Logged: 20250604131006; Terminal ID: 210210602403; Profile Number: 15178615 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19230078201	EN60009	KPN SIM CARD-(GB)				
19230078301	EN70156	Tetra Move 5000-(FR)				
19230078401	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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In Items for Job # 4173463 page 1 of 1



Run Sheet

John Paul Barron 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4173580	Customer	PayPoint Unscheduled			Job Address		
SLA Window	04/06/2025 15:19 - 05/06/2025 17:00	Contact Name	ARIFBHAI UMARJIBHAI PATEL		FRENCHWOOD CONVENIENCE STORE 49 RUSKIN STREET PRESTON PR1 4NA		
Activity	COLLECTION	Contact Phone	07476228823				
Priority	ND 1700						
Ref 1	31147398						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive) - 34038581 37760051 Zebra Printer

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	3
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Job # 4169479	Customer	Computacenter Horizon Project			Job Address
SLA Window	29/05/2025 17:13 - 05/06/2025 13:00	Contact Name		YVONNE CARR	HSBC 11 BRIDGE STREET WARRINGTON CHESHIRE WARRINGTON WA1 2EY
Activity	PROJECT	Contact Phone		7704229049	
Priority	ND 1400				
Ref 1	CLF471_Warrington_0506_5_DEL.I				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
9:30Branch monitor and peripheral exchange**Deliver and install 18x sets of keyboards/mice. Deliver and install 15x 3m Display Port Cables and 15x 3m USB A-C cables. (Both DP cables and USB A-C cables are for the 27" monitors) Replace 3x 22" monitors and 15x 27" monitors using new monitors already in the branch. Remove 18x old monitors and 18 x sets of old keyboard/mice from branch and return on labels provided.**Remove additions kit: 10x old monitors	**ARRIVE AT 9:30 AM**MUST FOLLOW CC HORIZON MONITOR REFRESH SCRIPT TO COMPLETE ANY 27..... MONITOR INSTALLS**MUST TAKE PICTURES OF DESK BEFORE AND AFTER THE MONITOR INSTALLATION ESPECIALLY THE BACK OF 27...../x9D MONITORS WITH CABLE/PORT CONNECTION CLEARLY SHOWN. SEND IMAGES TO: eus.projects.deployment.support@hsbc.com. DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM** ANY ISSUES CALL EDGARS 07834 650322 ** 27" monitors are for Front Office desks. 22" monitors are for Counters CIA terminals and to replace any additional 17" monitors.** *IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION**

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212978801						
19212978802						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Date	05/06/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	3
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Run Sheet

Berlindo D`Assuncao 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	3
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Job # 4169485	Customer	Computacenter Horizon Project			Job Address
SLA Window	29/05/2025 17:13 - 05/06/2025 13:00	Contact Name		YVONNE CARR	HSBC 11 BRIDGE STREET WARRINGTON CHESHIRE WARRINGTON WA1 2EY
Activity	TECH EXCHANGE	Contact Phone		7704229049	
Priority	ND 1300				
Ref 1	CLF471_Warrington_0506_2_DEL.I				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
9:30CIA PC exchange**Replace 10MLS1M500S4KN4209**	**ARRIVE AT 9:30 AM**MUST CALL EDGARS 07834 650322 ON ARRIVAL FOR FURTHER INSTRUCTIONS**INSTALL 3M DISPLAY PORT CABLE PROVIDED TO REPLACE THE OLD GRAPHIC CABLE. **RECORD ALL SERIAL NUMBERS**DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION***DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212977901						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	3
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Job # 4173552	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	04/06/2025 15:00 - 05/06/2025 20:00	Contact Name	Manchester Trafford Experience (PA) 60928	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE)
Activity	TECH EXCHANGE	Contact Phone	07760 170120	Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre
Priority	ND 1900			LANCASHIRE Manchester M17 8BL
Ref 1	C5312326			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**ACCESS GRANTED - 727989**</p> <p>ND 05/06/2025 20:00 SLA: ND 05/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPDELTIL-W11-23H2 x 1</p>	<p>Problem: [TC] Dell 7110 WIN11 23H2 Till faulty Root Cause: Unknown Action: Engineer to replace the faulty Dell Optiplex Till base Unit Test: With Vodafone Service desk URL: Call history:: ##### Call 5312326 Problem Web Service qws_uk Wed 04 Jun 2025 15:00:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=VFDGB000000VI351TA23 contract.pkey=23219 call.poms=1 call.zip=M17 8BL call.address=Manchester Trafford Experience Unit L30 - 30 Peel Avenue Trafford Centre Gre call.city=Manchester call.customerid=INC17677683 call.problem=RET60928- 008- Base Unit - Boot loops call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFDELL7110WIN1123H2 call.priority=2-Medium call.datereported=6/4/2025 3:59:21 PM</p> <p>##### Call 5312326 Problem Web Service qws_uk Wed 04 Jun 2025 15:00:05 A+C+P</p> <p>RET60928- 008- Base Unit - Boot loops...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19230814201	_VPDELTIL-W11	2302:OPTIPLEX TILL:WIN11 23H2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19230814401	_VPDELTIL-W11	2002:OPTIPLEX TILL:WIN11 23H2				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173629	Customer	Verifone UK LTD			Job Address
SLA Window	04/06/2025 16:00 - 05/06/2025 18:00	Contact Name	DUTY MANAGER		1GB0767 H&M NEW MERSEY SPEKE ROAD NEW MERSEY RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone	01513311270		LIVERPOOL LIVERPOOL L24 8QB
Priority	ND 1800				
Ref 1	G353780				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Stock Item = R-P400 Plus -2.9.1.18 H&M UK Inbound PTID = 35647579 Inbound Serial No. = 805-662-480 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 192.168.255.1 WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = GB0767 Login Pin = GB0767 Primary System ID = 20025641 SITE OPENING TIMES = N/A Notes = N/A Fault Category = OS Software / App Issue	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678502

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173635	Customer	Verifone UK LTD		Job Address
SLA Window	04/06/2025 16:00 - 05/06/2025 18:00	Contact Name	DUTY MANAGER	1GB0767 H&M NEW MERSEY SPEKE ROAD NEW MERSEY RETAIL PARK
Activity	CONSUMABLE INSTALL	Contact Phone	01513311270	LIVERPOOL LIVERPOOL L24 8QB
Priority	ND 1800			
Ref 1	G353780 - Y Cable			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Only use Y Cable if required If you do not use the Y cable please clearly mark as good part	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678502

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
Job # 4173664		Customer		COMPUTACENTER HSBC – EBBT		Job Address	
SLA Window		04/06/2025 16:23 - 05/06/2025 16:30		Contact Name	JEN PRIOR / KIOSK 1	COMPUTACENTER HSBC HSBC BRANCH 525 PRESCOT ROAD LIVERPOOL MERSEYSIDE L13 5UU	
Activity		TECH EXCHANGE		Contact Phone			
Priority		ND 1600					
Ref 1		INC49499177					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.				Eb Touchscreen			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19231275301							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19231275501							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173742	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	04/06/2025 09:00 - 05/06/2025 23:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5312342			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 05/06/2025 20:00 SLA: ND 05/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history::</p> <pre>##### Call 5312342 Problem Web Service qws_uk Wed 04 Jun 2025 16:25:35 A+C+P</pre> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17676060 call.problem=NLC2242 Liverpool Central Steatite CCST Printer</p> <p>Steatite Printer Fault NLC call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=6/4/2025 5:25:11 PM</p> <pre>##### Call 5312342 Problem Web Service qws_uk Wed 04 Jun 2025 16:25:35 A+C+P...</pre>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231563401	_SLMIK100202-007	STEATITE THERMAL TKT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19231563601	_SLMIK100202-0001	STEATITE THERMAL TKT				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173444	Customer	Verifone UK LTD		Job Address
SLA Window	04/06/2025 13:15 - 05/06/2025 20:00	Contact Name	TINA KELLY	STONEGATE - BE AT ONE LIVERPOOL 13-21 SEEL STREET
Activity	TECH EXCHANGE	Contact Phone	07713177731	LIVERPOOL N/A N/A L1 4AU
Priority	Timed			
Ref 1	G353777			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 23560107 Inbound Serial No. = 332-666-932 IP Gateway = 10.83.100.190 Terminal IP Address = 10.83.100.166 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1901 Login Pin = 1901 Primary System ID = 20024503 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	MUST ATTEND BETWEEN 16:00 AND 20:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678499

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Engineer Closure Notes	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173418	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	04/06/2025 09:00 - 05/06/2025 19:00	Contact Name	Liverpool Church Street (PA) 70215	Liverpool Church Street 17-19 Liverpool Liverpool L1 1DA
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1900			
Ref 1	C5312311			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 05/06/2025 20:00 SLA: ND 05/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPDELTIL-W11-23H2 x 1	<p>Problem: [TC] Dell 7110 WIN11 23H2 Till faulty Root Cause: Unknown Action: Engineer to replace the faulty Dell Optiplex Till base Unit Test: With Vodafone Service desk URL: Call history: ##### Call 5312311 Problem Web Service qws_uk Wed 04 Jun 2025 12:48:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=VFDB00000VI786TA23 contract.pkey=23219 call.poms=1 call.zip=L1 1DA call.address=17-19 call.city=Liverpool call.customerid=INC17677755 call.problem=RET70215-006 - Base Unit - Boot loops call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFDELL7110WIN1123H2 call.priority=2-Medium call.datereported=6/4/2025 1:47:23 PM</p> <p>##### Call 5312311 Problem Web Service qws_uk Wed 04 Jun 2025 12:48:05 A+C+P</p> <p>RET70215-006 - Base Unit - Boot loops</p> <p>What is required from engineering: Engineer to attend and replace base unit. Diagnostics and results: Store user advised base unit stuck in boot loop. Asked user to...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19229796401	_VPDELTIL-W11-23H2	OPTIPLEX TILL:WIN11 23H2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173419	Customer	Fujitsu Services Limited - Vodafone			Job Address		
SLA Window	04/06/2025 09:00 - 05/06/2025 19:00	Contact Name	Liverpool Church Street (PA) 70215		Liverpool Church Street		
Activity	TECH EXCHANGE	Contact Phone	-		17-19 Liverpool Liverpool L1 1DA		
Priority	ND 1900						
Ref 1	C5312310						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 05/06/2025 20:00 SLA: ND 05/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPDELTIL-W11-23H2 x 1	<p>Problem: [TC] Dell 7110 WIN11 23H2 Till faulty Root Cause: Unknown Action: Engineer to replace the faulty Dell Optiplex Till base Unit Test: With Vodafone Service desk URL: Call history:</p> <p>##### Call 5312310 Problem Web Service qws_uk Wed 04 Jun 2025 12:47:34 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=VFDB00000VI786TA23 contract.pkey=23219 call.poms=1 call.zip=L1 1DA call.address=17-19 call.city=Liverpool call.customerid=INC17677962 call.problem=RET70215-011 - Base Unit - Boot Loop call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFDELL7110WIN1123H2 call.priority=2-Medium call.datereported=6/4/2025 1:47:11 PM</p> <p>##### Call 5312310 Problem Web Service qws_uk Wed 04 Jun 2025 12:47:34 A+C+P</p> <p>RET70215-011 - Base Unit - Boot Loop</p> <p>What is required from engineering: Engineer to attend and replace base unit. Diagnostics and results: Store user advised 2 base units in boot loop. 006 and 011. found...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19229794301	_VPDELTIL-W11-23H2	OPTIPLEX TILL:WIN11 23H2				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173447	Customer	Verifone UK LTD		Job Address
SLA Window	04/06/2025 13:15 - 05/06/2025 18:00	Contact Name	DUTY MANAGER	TGI 697 LIVERPOOL ONE 14 PARADISE STREET LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	01932777330	N/A N/A L1 8JF
Priority	ND 1800			
Ref 1	G353770			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 28547707 Inbound Serial No. = 321-004-467 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Terminal Will Not Charge	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678491

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Engineer Closure Notes	Customer Print



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173440	Customer	Verifone UK LTD		Job Address
SLA Window	04/06/2025 13:15 - 05/06/2025 18:00	Contact Name	DUTY MANAGER	TGI 697 LIVERPOOL ONE 14 PARADISE STREET LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	01932777330	N/A N/A L1 8JF
Priority	ND 1800			
Ref 1	G353769			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 28558348 Inbound Serial No. = 321-009-673 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Terminal Will Not Charge	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678490

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Engineer Closure Notes	Customer Print



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173442	Customer	Verifone UK LTD			Job Address
SLA Window	04/06/2025 13:15 - 05/06/2025 18:00	Contact Name	DUTY MANAGER		TGI 697 LIVERPOOL ONE 14 PARADISE STREET LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	01932777330		N/A N/A L1 8JF
Priority	ND 1800				
Ref 1	G353767				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 29983276 Inbound Serial No. = 321-097-570 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.197.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678482

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Engineer Closure Notes	Customer Print



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173446	Customer	Verifone UK LTD			Job Address
SLA Window	04/06/2025 13:15 - 05/06/2025 18:00	Contact Name	DUTY MANAGER		TGI 697 LIVERPOOL ONE 14 PARADISE STREET LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone	01932777330		N/A N/A L1 8JF
Priority	ND 1800				
Ref 1	G353768				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Stock Item = R-Vx820 Duet V03.52.01.99998 Inbound PTID = 29977471 Inbound Serial No. = 327-550-135 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1697 Login Pin = 1697 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678486

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Engineer Closure Notes	Customer Print



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173551	Customer	Fujitsu Services Limited - EE		Job Address
SLA Window	04/06/2025 10:00 - 05/06/2025 20:00	Contact Name	4144 Liverpool One	Liverpool One 59 South John Street, Liverpool
Activity	TECH EXCHANGE	Contact Phone	0151 705 2090	ONE Shopping Ctr Liverpool Liverpool L1 8BU
Priority	ND 1900			
Ref 1	C5312323			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 05/06/2025 21:00 SLA: ND 05/06/2025 21:00 PART2= PART3= PART4= ALT1=_TMFUJTP3000CSDTP15 ALT2= ALT3= ALT4= TEXT= _TMFUJTP3000CSDTP15 x 1</p>	<p>Problem: [TC] CASH DRAWER (black narrow keylock to right single slot KD30903-2213) Faulty Jammed or not opening Root Cause: Suspect drawer Action: Engineer to check/change drawer. Test: In use URL: Call history:: ##### Call 5312323 Problem Web Service qws_uk Wed 04 Jun 2025 14:53:36 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=EELGB000000O4144TRC2 contract.pkey=22856 call.poms=1 call.zip=L1 8BU call.address=59 South John Street Liverpool ONE Shopping Ctr call.city=Liverpool call.customerid=INC17679630 call.problem=FOH - Cash drawer - Not closing /Replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/FUJDRWTP15 call.priority=3-High call.datereported=6/4/2025 3:52:53 PM</p> <p>##### Call 5312323 Problem Web Service qws_uk Wed 04 Jun 2025 14:53:36 A+C+P</p> <p>Store number: 4144 Store location: Liverpool One...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19230810401	_TMFUJTP3000C	SISDPTP3000 TP15 CMPCT:LOCK:BLK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19230810601	_TMFUJTP3000C	SISDPT3000 TP15 CMPCT:LOCK:BLK				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173690	Customer	Computacenter Limited		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Samantha Young	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07816680523	9/10 Coronation Buildings, Wallasey Road
Priority	ND 1700			9/10 Coronation Buildings, Wallasey Road
Ref 1	24375666			CH45 4NE
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Samantha Young Contact Number - 07816680523 Herage - Halifax Location - Wallasey 9/10 Coronation Buildings CH45 4NEvice - PED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico M	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231128701	4444195	Moby 8500 Bluetooth Ped				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19231128901	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4173707	Customer	Computacenter Limited		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Samantha Young	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07816680523	9/10 Coronation Buildings, Wallasey Road
Priority	ND 1700			9/10 Coronation Buildings, Wallasey Road
Ref 1	24375670			CH45 4NE
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Samantha Young Contact Number - 07816680523 Herage - Halifax Location - Wallasey 9/10 Coronation Buildings CH45 4NEvice - PED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico M	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231128201	4444195	Moby 8500 Bluetooth Ped				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19231128401	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
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Job # 4173267	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	04/06/2025 10:00 - 05/06/2025 20:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	MANPOWER	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5312274			Crewe
Ref 2				CW2 6HR
No. of Parts	0			

Instructions 1	Instructions 2
ND 05/06/2025 20:00 SLA: ND 05/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	<p>Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5312274 Problem Web Service qws_uk Wed 04 Jun 2025 10:00:07 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC17677083 call.problem=Star Mobile AP down ATW-CRE-AP01-505 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=6/4/2025 10:59:20 AM ##### Call 5312274 Problem Web Service qws_uk Wed 04 Jun 2025 10:00:07 A+C+P From: Sneha.More@fujitsu.com <Sneha.More@fujitsu.com> Sent: Wednesday...</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

David Ranson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
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Job # 4173480	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	04/06/2025 13:49 - 05/06/2025 13:00	Contact Name	MANAGER	PENLEY STORES PENLEY STORES UNIT 33
Activity	TECH EXCHANGE	Contact Phone	07912284149	PENLEY INDUSTRIAL ESTATE WREXHAM LL13 0LQ
Priority	4HR			
Ref 1	02358484			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33194520//56138/T3	<p>Case Number: 02358484</p> <p>Swap type: Swap Required</p> <p>Swap reason: Touch Screen</p> <p>Device Type: PP1</p> <p>TID Number: 33194520</p> <p>Serial Number:</p> <p>Site ID: 56138</p> <p>Description: Case 02297984 Swap required due to touchscreen damage</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
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Job # 4173561	Customer	Fujitsu - Star – TFW - TC		Job Address
SLA Window	04/06/2025 09:00 - 05/06/2025 18:00	Contact Name	LLANDUDNO JUNCTION NLC2485 TFW STA	TRANSPORT FOR WALES Conway Road GWYNEDD LLANDUDNO LL31 9NB
Activity	TECH EXCHANGE	Contact Phone	02920 320178	
Priority	ND 1800			
Ref 1	C5312328			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 05/06/2025 18:00 SLA: ND 05/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= FUJFTP-638WSL110 x 1</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Swap Fujitsu thermal printer & pair with phone following Engineers documentation.- Device ID xx RSP ID xxxx TFS REFxxxxxxxxx ** NO PARTS TO BE SENT DIRECT TO SITE ** Test: in use URL: Call history:: ##### Call 5312328 Problem Web Service qws_uk Wed 04 Jun 2025 15:14:06 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000AT027TRT3 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conway Road call.customerid=INC17679857 call.problem=NLC2485 Fujitsu Thermal Printer 003608 Catch broken NLC 2485 Site Name Se call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TFWFPR call.priority=2-Medium call.datereported=6/4/2025 4:13:39 PM ##### Call 5312328 Problem Web Service qws_uk Wed 04 Jun 2025 15:14:06 A+C+P ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19230879701	FUJFTP-638WSL	1P0UR:THERMAL W/CHARGER				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19230879901	FUJFTP-638WSL	1PWR: THERMAL W/CHARGER				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
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Job # 4173297	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	04/06/2025 10:25 - 05/06/2025 20:00	Contact Name	LLANDUDNO JUNCTION NLC9616 TFW Dep	TRANSPORT FOR WALES (Llandudno Junction) Conwy Road Gwynedd Llandudno Junction LL31 9NB	
Activity	MANPOWER	Contact Phone	02920 320 178 / 02920 320 342		
Priority	ND 1900				
Ref 1	C5312286				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
ND 05/06/2025 20:00 SLA: ND 05/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	<p>Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5312286 Problem Web Service qws_uk Wed 04 Jun 2025 10:25:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8566TA23 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conwy Road call.city=Llandudno Junction call.customerid=INC17677286 call.problem=Star Mobile ATW-LLJ-AP01-505 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=6/4/2025 11:24:36 AM ##### Call 5312286 Problem Web Service qws_uk Wed 04 Jun 2025 10:25:05 A+C+P From: Sneha.More@fujitsu.com <Sneha.More@fujitsu.com> Sent: Wednesday June 4...</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
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Job # 4173247	Customer	Symec Travis Perkins		Job Address
SLA Window	04/06/2025 09:32 - 05/06/2025 17:00	Contact Name	TRAVIS PERKINS -	PENAMSER INDUSTRIAL ESTATE
Activity	TECH EXCHANGE	Contact Phone	441766513330	PENAMSER INDUSTRIAL ESTATE
Priority	ND 1700			PENAMSER ROAD
Ref 1	00439391			PORTHMADOG
Ref 2				LL49 9NY
No. of Parts	1			

Instructions 1	Instructions 2
swap for faulty tc57 SN : 20283522515620	swap for faulty tc57 SN : 20283522515620

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19228499601						

Returned Items



Run Sheet

Simon Heath 05/06/2025

Date 05/06/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 7

Job # 4173768	Customer	Computacenter - Kingfisher		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Sarah Field	KINGFISHER INFORMATION TECHNOLOGY (Sealand Road Sealand Road CH1 4LD
Activity	TECH EXCHANGE	Contact Phone	+441244380228	
Priority	ND 1700			
Ref 1	24377572			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01250SCO83P Till number: 83 Peripheral make/modellease copy and paste C1): TH250 RECEIPT PRINTER Description of issue:till 83 - Receipt printer is printing with very bad quality and also so	No Instructions

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231602301	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19231602501	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4173774	Customer	Computacenter - Kingfisher		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Sarah Field	KINGFISHER INFORMATION TECHNOLOGY (Sealand Road Sealand Road CH1 4LD
Activity	TECH EXCHANGE	Contact Phone	+441244380228	
Priority	ND 1700			
Ref 1	24377661			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01250POS01P Till number: 01 Peripheral make/model/lease copy and paste C1): TH250 RECEIPT PRINTER Description of issue:ill 01 - Receipt printer is printing with very bad quality and also so	No Instructions

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19231602901	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19231603101	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4173593	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	04/06/2025 15:21 - 05/06/2025 17:00	Contact Name	SAMMY.H.ABDALLA@MANDSBANK.COM	COMPUTACENTER HSBC 28 NORTH STREET CHESTER CH3 5DS
Activity	NON TECH EXCHANGE	Contact Phone	07502375465	
Priority	ND 1600			
Ref 1	RITM34367786			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Standard Laptop

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4173364	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	04/06/2025 12:27 - 05/06/2025 16:30	Contact Name	EMMA.MCELHONEY@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER CH99 9FB KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07710256970		
Priority	ND 1600				
Ref 1	RITM34142634				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19229698101						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4171145	Customer	Computacenter Horizon Project			Job Address
SLA Window	02/06/2025 09:40 - 05/06/2025 17:00	Contact Name	MINDY THORTON		MINDY THORTON MARKS AND SPENCER CHESTER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	7950463725		
Priority	ND 1700				
Ref 1	43555946_CLF516_0506				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07591 984 016 (Rachel)	Collect old serial 20Q1S3JV00PC1JDRW5 any queries contact 07591 984016 (Rachel)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19218868701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4173408	Customer	Computacenter Limited			Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Jonathan Follett		LLOYDS BANKING GROUP PLC (008102783)
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881		Chester Business Park, Herons Way
Priority	ND 1700				Chester Business Park, Herons Way
Ref 1	24375742				CH4 9FB
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
Contact Name - Jonathan Follett Contact Number - 07827020881 LocationChester Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - He Office - Surface Laptop Device - WINDOWS PPD - Yes - Type - Part - 4	No Instructions

Job Notes



Run Sheet

Simon Heath 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4173509	Customer	CXM		Job Address
SLA Window	04/06/2025 14:20 - 05/06/2025 17:00	Contact Name	EDWARD BIGGS	HUGHES PHARMACY 11 DANIEL OWEN PRECINCT MOLD CH7 1AP
Activity	TECH EXCHANGE	Contact Phone	7729529466	
Priority	ND 1700			
Ref 1	5863986			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931080620055184689: Collect EN70156/Tetra Move 5000 SNO: 190472203191017907924886: Collect EN70157/PWN32410153A SNO: 202537313241005616828195LAN_UK_0129012: SWAP OUT/SWAP OUT	LAN_UK_0129012 Edward +447729529466 (GPRS) 9-18 mon-fri Elavon TID: 14384176; Date Time Logged: 20250604141004; Terminal ID: 210156962102; Profile Number: 14384176 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19230569601	EN60009	KPN SIM CARD-(GB)				
19230569701	EN70156	Tetra Move 5000-(FR)				
19230569801	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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In Items for Job # 4173509 page 1 of 1



Run Sheet

David Hargreaves 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4172164	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/06/2025 10:00 - 05/06/2025 18:00	Contact Name	George Reid	Walk Up - Liverpool - Speke
Activity	COLLECTION	Contact Phone		Walk Up - Liverpool - Speke
Priority	ND 1700			To Jay Galloway, Plot 6
Ref 1	WOT000323412			Renaissance Way, Boulevard
Ref 2				LIVERPOOL
No. of Parts	1			L24 9JW

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PC26EB7P", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-06-05", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231650_4000_NAM QC - VACCINES (UK)", "Cost Center Account Number": "CC_0000231650_4000_NAM"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192241110	Please collect and remove single device.	Please collect and remove single device.	PC26EB7P			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4173687	Customer	Computacenter Limited		Job Address
SLA Window	05/06/2025 09:00 - 05/06/2025 17:00	Contact Name	Amy Turner	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447472003111	12 Stapleton Avenue 12 Stapleton Avenue L24 0SG
Priority	ND 1700			
Ref 1	24377227			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - AmyTurner Contact Number - 07472003111 Location 12 Stapleton Avenue Liverpool L24 0SG - Heritage - Device - WINDOWSake - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19230726901	4711625	LBG:PPD HP 840 G11 16GB				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19230727101	4711625	LBG:PPD HP 840 G11 16GB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4173274	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	04/06/2025 10:04 - 05/06/2025 17:00	Contact Name	MATTHEW BIBBY	DISTRIBUTION CENTRE DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET NORTHWICH CW9 7WA
Activity	TECH EXCHANGE	Contact Phone	01606 814140	
Priority	ND 1700			
Ref 1	SCTASK0108131			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Install & Exchange Monitor	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19228625101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19228625301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4173413	Customer	Secure Retail Limited			Job Address
SLA Window	04/06/2025 09:00 - 05/06/2025 17:00	Contact Name	TRACY MOORE		PLATFORM 12 PLATFORM 12 CREWE RAILWAY STATION NANTWICH ROAD CREWE CW2 6HR
Activity	TECH EXCHANGE	Contact Phone	03300955760		
Priority	ND 1700				
Ref 1	00056860				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange:02000103005020107915 PTID:M020-107915

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4173529	Customer	Secure Retail Limited			Job Address
SLA Window	04/06/2025 09:00 - 05/06/2025 17:00	Contact Name	REBECCA COOPER		PLATFORM 12 PLATFORM 12 CREWE RAILWAY STATION NANTWICH ROAD CREWE CW2 6HR
Activity	TECH EXCHANGE	Contact Phone	03300955760		
Priority	ND 1700				
Ref 1	00056861				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange:02000103005020107945 PTID:M020-107945

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4173534	Customer	Secure Retail Limited			Job Address
SLA Window	04/06/2025 09:00 - 05/06/2025 17:00	Contact Name	REBECCA COOPER		PLATFORM 12 PLATFORM 12 CREWE RAILWAY STATION NANTWICH ROAD CREWE CW2 6HR
Activity	TECH EXCHANGE	Contact Phone	03300955760		
Priority	ND 1700				
Ref 1	00056859				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange:02000103005020113636 PTID:M020-113636

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	3
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Job # 4169497	Customer	Computacenter Horizon Project			Job Address
SLA Window	29/05/2025 17:13 - 05/06/2025 13:00	Contact Name	YVONNE CARR		HSBC 11 BRIDGE STREET WARRINGTON CHESHIRE WARRINGTON WA1 2EY
Activity	TECH EXCHANGE	Contact Phone	7704229049		
Priority	ND 1300				
Ref 1	CLF471_Warrington_0506_1_DEL.I				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
9:30Cheque Scanner PC exchange**Replace 10MLS1M500PC16475C.**	**ARRIVE AT 9:30 AM**MUST CALL EDGARS 07834 650322 ON ARRIVAL FOR FURTHER INSTRUCTIONS**RECORD ALL SERIAL NUMBERS**DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION***DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212977601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	3
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Job # 4169502	Customer	Computacenter Horizon Project			Job Address
SLA Window	29/05/2025 17:13 - 05/06/2025 13:00	Contact Name	YVONNE CARR		HSBC 11 BRIDGE STREET WARRINGTON CHESHIRE WARRINGTON WA1 2EY
Activity	TECH EXCHANGE	Contact Phone	7704229049		
Priority	ND 1300				
Ref 1	CLF471_Warrington_0506_4_DEL.I				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
9:30CIA PC exchange**Replace 10MLS1M500S4EU9431**	**ARRIVE AT 9:30 AM**MUST CALL EDGARS 07834 650322 ON ARRIVAL FOR FURTHER INSTRUCTIONS**INSTALL 3M DISPLAY PORT CABLE PROVIDED TO REPLACE THE OLD GRAPHIC CABLE. **RECORD ALL SERIAL NUMBERS**DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION***DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212978501						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 05/06/2025

Date	05/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	3
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Job # 4169515	Customer	Computacenter Horizon Project			Job Address
SLA Window	29/05/2025 17:13 - 05/06/2025 13:00	Contact Name	YVONNE CARR		HSBC 11 BRIDGE STREET WARRINGTON CHESHIRE WARRINGTON WA1 2EY
Activity	TECH EXCHANGE	Contact Phone	7704229049		
Priority	ND 1300				
Ref 1	CLF471_Warrington_0506_3_DEL.I				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
9:30CIA PC exchange**Replace 10MLS1M500S4EP5425**	**ARRIVE AT 9:30 AM**MUST CALL EDGARS 07834 650322 ON ARRIVAL FOR FURTHER INSTRUCTIONS**INSTALL 3M DISPLAY PORT CABLE PROVIDED TO REPLACE THE OLD GRAPHIC CABLE. **RECORD ALL SERIAL NUMBERS**DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION***DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212978201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	19230814201	C5312326	4173552	TECH EXCHANGE	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE), Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre, LANCASHIRE, Manchester, M17 8BL	Berlindo D'Assuncao	04/06/2025 15:00 05/06/2025 20:00	05/06/2025	
Computacenter Horizon Project	19212978801	CLF471_Warrington_0506_5_DL.I	4169479	PROJECT	HSBC, 11 BRIDGE STREET WARRINGTON CHESHIRE, WARRINGTON, WA1 2EY	Berlindo D'Assuncao	29/05/2025 17:13 05/06/2025 13:00	05/06/2025	
Computacenter Horizon Project	19212978802	CLF471_Warrington_0506_5_DL.I	4169479	PROJECT	HSBC, 11 BRIDGE STREET WARRINGTON CHESHIRE, WARRINGTON, WA1 2EY	Berlindo D'Assuncao	29/05/2025 17:13 05/06/2025 13:00	05/06/2025	
Computacenter Horizon Project	19212977901	CLF471_Warrington_0506_2_DL.I	4169485	TECH EXCHANGE	HSBC, 11 BRIDGE STREET WARRINGTON CHESHIRE, WARRINGTON, WA1 2EY	Berlindo D'Assuncao	29/05/2025 17:13 05/06/2025 13:00	05/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19228640501	24376334	4173389	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU)	Claire Booth	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Computacenter Limited - Santander	19231603201	24376853	4173765	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Claire Booth	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Computacenter Limited - Santander	19231602001	24376905	4173769	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Claire Booth	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Computacenter Limited	19228349101	24375297	4173399	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 12 Egerton Terrace , 12 Egerton Terrace , M14 6RL)	Claire Booth	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19208217801	5311665 / INC8902767	4168221	NON TECH EXCHANGE	22 SILVERCROFT STREET, 22 SILVERCROFT STREET, MANCHESTER, M15 4ZB	Claire Booth	05/06/2025 09:00 05/06/2025 18:00	05/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43467	4173582	COLLECTION	49 WAGSTAFFE STREET, 49 WAGSTAFFE STREET, MIDDLETON, MANCHESTER, M24 6BB	Claire Booth	04/06/2025 15:19 05/06/2025 17:00	05/06/2025	
Computacenter PwC NON TECH EXCHANGE	19209939101	PAR0310624	4168850	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	29/05/2025 06:55 05/06/2025 17:30	05/06/2025	
Computacenter PwC NON TECH EXCHANGE	19212255701	PAR0311685	4169184	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	29/05/2025 14:05 05/06/2025 17:30	05/06/2025	
Computacenter PwC NON TECH EXCHANGE	19231284201	PAR0319822	4173673	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/06/2025 16:25 05/06/2025 17:30	05/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19231128701	24375666	4173690	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 9/10 Coronation Buildings, Wallasey Road, 9/10 Coronation Buildings, Wallasey Road, CH45 4NE	Daniel Hanson	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Computacenter Limited	19231128201	24375670	4173707	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 9/10 Coronation Buildings, Wallasey Road, 9/10 Coronation Buildings, Wallasey Road, CH45 4NE	Daniel Hanson	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Fujitsu Services Limited - Vodafone	19229796401	C5312311	4173418	TECH EXCHANGE	Liverpool Church Street, 17-19, Liverpool, Liverpool, L1 1DA	Daniel Hanson	04/06/2025 09:00 05/06/2025 19:00	05/06/2025	
Fujitsu Services Limited - Vodafone	19229794301	C5312310	4173419	TECH EXCHANGE	Liverpool Church Street, 17-19, Liverpool, Liverpool, L1 1DA	Daniel Hanson	04/06/2025 09:00 05/06/2025 19:00	05/06/2025	
Fujitsu Services Limited - Star Trains	19231563401	C5312342	4173742	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	04/06/2025 09:00 05/06/2025 23:00	05/06/2025	
Verifone UK LTD	(No Items)	G353777	4173444	TECH EXCHANGE	STONEGATE - BE AT ONE LIVERPOOL, 13-21 SEEL STREET, LIVERPOOL, N/A, N/A, L1 4AU	Daniel Hanson	04/06/2025 13:15 05/06/2025 20:00	05/06/2025	
Fujitsu Services Limited - EE	19230810401	C5312323	4173551	TECH EXCHANGE	Liverpool One, 59 South John Street, Liverpool ONE Shopping Ctr, Liverpool, Liverpool, L1 8BU	Daniel Hanson	04/06/2025 10:00 05/06/2025 20:00	05/06/2025	
Verifone UK LTD	(No Items)	G353770	4173447	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, LIVERPOOL, N/A, N/A, L1 8JF	Daniel Hanson	04/06/2025 13:15 05/06/2025 18:00	05/06/2025	
Verifone UK LTD	(No Items)	G353769	4173440	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, LIVERPOOL, N/A, N/A, L1 8JF	Daniel Hanson	04/06/2025 13:15 05/06/2025 18:00	05/06/2025	
Verifone UK LTD	(No Items)	G353767	4173442	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, LIVERPOOL, N/A, N/A, L1 8JF	Daniel Hanson	04/06/2025 13:15 05/06/2025 18:00	05/06/2025	
Verifone UK LTD	(No Items)	G353768	4173446	TECH EXCHANGE	TGI 697 LIVERPOOL ONE, 14 PARADISE STREET, LIVERPOOL, N/A, N/A, L1 8JF	Daniel Hanson	04/06/2025 13:15 05/06/2025 18:00	05/06/2025	
COMPUTACENTER HSBC – EBBT	19231275301	INC49499177	4173664	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC BRANCH, 525 PRESCOT ROAD, LIVERPOOL, MERSEYSIDE, L13 5UU	Daniel Hanson	04/06/2025 16:23 05/06/2025 16:30	05/06/2025	
Verifone UK LTD	(No Items)	G353780	4173629	TECH EXCHANGE	1GB0767 H&M NEW MERSEY, SPEKE ROAD, NEW MERSEY RETAIL PARK, LIVERPOOL, LIVERPOOL, L24 8QB	Daniel Hanson	04/06/2025 16:00 05/06/2025 18:00	05/06/2025	
Verifone UK LTD	(No Items)	G353780 - Y Cable	4173635	CONSUMABLE INSTALL	1GB0767 H&M NEW MERSEY, SPEKE ROAD, NEW MERSEY RETAIL PARK, LIVERPOOL, LIVERPOOL, L24 8QB	Daniel Hanson	04/06/2025 16:00 05/06/2025 18:00	05/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	(No Items)	00056860	4173413	TECH EXCHANGE	PLATFORM 12, PLATFORM 12, CREWE RAILWAY STATION, NANTWICH ROAD, CREWE, CW2 6HR	David Hargreaves	04/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Secure Retail Limited	(No Items)	00056861	4173529	TECH EXCHANGE	PLATFORM 12, PLATFORM 12, CREWE RAILWAY STATION, NANTWICH ROAD, CREWE, CW2 6HR	David Hargreaves	04/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Secure Retail Limited	(No Items)	00056859	4173534	TECH EXCHANGE	PLATFORM 12, PLATFORM 12, CREWE RAILWAY STATION, NANTWICH ROAD, CREWE, CW2 6HR	David Hargreaves	04/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Computacenter - Morrisons BAU	19228625101	SCTASK010813 1	4173274	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, WM MORRISON SUPERMARKETS PLC, KING STREET, NORTHWICH, CW9 7WA	David Hargreaves	04/06/2025 10:04 05/06/2025 17:00	05/06/2025	
Computacenter Limited	19230726901	24377227	4173687	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 12 Stapleton Avenue , 12 Stapleton Avenue , L24 0SG	David Hargreaves	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000323412	4172164	COLLECTION	Walk Up - Liverpool - Speke, Walk Up - Liverpool - Speke, To Jay Galloway, Plot 6 Renaissance Way, Boulevard, LIVERPOOL, L24 9JW	David Hargreaves	05/06/2025 10:00 05/06/2025 18:00	05/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5312274	4173267	MANPOWER	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	David Ranson	04/06/2025 10:00 05/06/2025 20:00	05/06/2025	
Paypoint Network Limited - UK	(No Items)	02358484	4173480	TECH EXCHANGE	PENLEY STORES, PENLEY STORES, UNIT 33, PENLEY INDUSTRIAL ESTATE, WREXHAM, LL13 0LQ	David Ranson	04/06/2025 13:49 05/06/2025 13:00	05/06/2025	
Fujitsu - Star - TFW - TC	19230879701	C5312328	4173561	TECH EXCHANGE	TRANSPORT FOR WALES, Conway Road, GWYNEDD, LLANDUDNO, LL31 9NB	David Ranson	04/06/2025 09:00 05/06/2025 18:00	05/06/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5312286	4173297	MANPOWER	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	David Ranson	04/06/2025 10:25 05/06/2025 20:00	05/06/2025	
Symec Travis Perkins	19228499601	00439391	4173247	TECH EXCHANGE	PENAMSER INDUSTRIAL ESTATE, PENAMSER INDUSTRIAL ESTATE, PENAMSER ROAD, PORTHMADOG, LL49 9NY	David Ranson	04/06/2025 09:32 05/06/2025 17:00	05/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Unscheduled	(No Items)	31146966	4173587	COLLECTION	BOOTH ROAD, 100 BOOTH ROAD, LITTLE LEVER, BOLTON, BL3 1JP	John Paul Barron	04/06/2025 15:19 05/06/2025 17:00	05/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43466	4173522	COLLECTION	64 AINSDALE ROAD, 64 AINSDALE ROAD, BOLTON, BL3 3BY	John Paul Barron	04/06/2025 14:33 05/06/2025 17:00	05/06/2025	
Pret Tech Mahindra (UK) BAU	19231204901	INC1442436	4173647	TECH EXCHANGE	PRET A MANGER, 1, PORTLAND STREET, MANCHESTER, GREATER MANCHESTER, M1 1RG	John Paul Barron	04/06/2025 16:06 05/06/2025 15:00	05/06/2025	
Pret Tech Mahindra (UK) BAU	19230825401	INC1440594	4173554	TECH EXCHANGE	PRET A MANGER -UK0395, 1 PORTLAND STREET,, 1 PORTLAND STREET,, MANCHESTER, PORTLAND STREET, MANCHESTER, M1 1RG	John Paul Barron	04/06/2025 15:03 05/06/2025 17:00	05/06/2025	
PayPoint Unscheduled	(No Items)	31147398	4173580	COLLECTION	FRENCHWOOD CONVENIENCE STORE, 49 RUSKIN STREET, PRESTON, PR1 4NA	John Paul Barron	04/06/2025 15:19 05/06/2025 17:00	05/06/2025	
CXM	19230078501	5863893	4173462	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078502	5863893	4173462	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078503	5863893	4173462	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078504	5863893	4173462	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078505	5863893	4173462	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078506	5863893	4173462	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078507	5863893	4173462	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078508	5863893	4173462	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078001	5863892	4173463	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078002	5863892	4173463	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078003	5863892	4173463	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078004	5863892	4173463	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078005	5863892	4173463	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078006	5863892	4173463	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19230078007	5863892	4173463	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
CXM	19230078008	5863892	4173463	INSTALL	GARNER HOTEL PRESTON, - NEW ROAD, .. PRESTON, PR5 0UL	John Paul Barron	04/06/2025 13:30 05/06/2025 17:00	05/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192214211	1-53231026968 6	4171634	CONSUMABLE INSTALL	Alliance Healthcare (Distribution) , Dodd Way, Walton Summit Preston, CD - Main, PRESTON, PR5 8AE	John Paul Barron	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19212977601	CLF471_Warrington_0506_1_DL.I	4169497	TECH EXCHANGE	HSBC, 11 BRIDGE STREET WARRINGTON CHESHIRE, WARRINGTON, WA1 2EY	Mark Hosie	29/05/2025 17:13 05/06/2025 13:00	05/06/2025	
Computacenter Horizon Project	19212978501	CLF471_Warrington_0506_4_DL.I	4169502	TECH EXCHANGE	HSBC, 11 BRIDGE STREET WARRINGTON CHESHIRE, WARRINGTON, WA1 2EY	Mark Hosie	29/05/2025 17:13 05/06/2025 13:00	05/06/2025	
Computacenter Horizon Project	19212978201	CLF471_Warrington_0506_3_DL.I	4169515	TECH EXCHANGE	HSBC, 11 BRIDGE STREET WARRINGTON CHESHIRE, WARRINGTON, WA1 2EY	Mark Hosie	29/05/2025 17:13 05/06/2025 13:00	05/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19227862701	DEL1579436	4173147	CHAIR INSTALL	FLAT 3, OLIVIA GRANGE, 450 QUEENS DRIVE, LIVERPOOL, L13 0AS	Nadeem Saleem	04/06/2025 06:57 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19223982501	DEL1572420	4173281	CHAIR INSTALL	H M REVENUE & CUSTOMS, H M REVENUE & CUSTOMS, 31 WATER STREET, LIVERPOOL, L2 0RD	Nadeem Saleem	05/06/2025 09:00 05/06/2025 13:00	05/06/2025	
POSTURITE LIMITED	19227973901	DEL1583243	4173162	CHAIR INSTALL	JORDAN PARTINGTON/AIG, 1 CAMBRIDGE AVENUE, MANCHESTER, M16 8JY	Nadeem Saleem	04/06/2025 07:26 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19227852001	DEL1584180	4173140	CHAIR INSTALL	HANDELSBANKEN PLC, 101 BARBIROLI SQUARE, MANCHESTER, M2 3BG	Nadeem Saleem	04/06/2025 06:52 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19231423801	DEL1583265	4173724	CHAIR INSTALL	SEHRISH RAZA, 105 MOUNT DRIVE, URMSTON, MANCHESTER, M41 9QA	Nadeem Saleem	04/06/2025 16:46 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19227810401	DEL1584004	4173130	CHAIR INSTALL	WM MORRISON SUPERMARKETS PLC, HENRIETTA STREET, LEE STREET, BACUP, OL13 0AR	Nadeem Saleem	04/06/2025 06:30 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19231617601	DEL1581755	4173751	CHAIR SP INSTALL	THE GUINNESS PARTNERSHIP, BOWER HOUSE UNIT 1, STABLE STREET, CHADDERTON, OLDHAM, OL9 7LH	Nadeem Saleem	04/06/2025 17:34 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19231617602	DEL1581755	4173751	CHAIR SP INSTALL	THE GUINNESS PARTNERSHIP, BOWER HOUSE UNIT 1, STABLE STREET, CHADDERTON, OLDHAM, OL9 7LH	Nadeem Saleem	04/06/2025 17:34 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19231617603	DEL1581755	4173751	CHAIR SP INSTALL	THE GUINNESS PARTNERSHIP, BOWER HOUSE UNIT 1, STABLE STREET, CHADDERTON, OLDHAM, OL9 7LH	Nadeem Saleem	04/06/2025 17:34 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19231617604	DEL1581755	4173751	CHAIR SP INSTALL	THE GUINNESS PARTNERSHIP, BOWER HOUSE UNIT 1, STABLE STREET, CHADDERTON, OLDHAM, OL9 7LH	Nadeem Saleem	04/06/2025 17:34 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19231617605	DEL1581755	4173751	CHAIR SP INSTALL	THE GUINNESS PARTNERSHIP, BOWER HOUSE UNIT 1, STABLE STREET, CHADDERTON, OLDHAM, OL9 7LH	Nadeem Saleem	04/06/2025 17:34 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19231617606	DEL1581755	4173751	CHAIR SP INSTALL	THE GUINNESS PARTNERSHIP, BOWER HOUSE UNIT 1, STABLE STREET, CHADDERTON, OLDHAM, OL9 7LH	Nadeem Saleem	04/06/2025 17:34 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19231617607	DEL1581755	4173751	CHAIR SP INSTALL	THE GUINNESS PARTNERSHIP, BOWER HOUSE UNIT 1, STABLE STREET, CHADDERTON, OLDHAM, OL9 7LH	Nadeem Saleem	04/06/2025 17:34 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19231617608	DEL1581755	4173751	CHAIR SP INSTALL	THE GUINNESS PARTNERSHIP, BOWER HOUSE UNIT 1, STABLE STREET, CHADDERTON, OLDHAM, OL9 7LH	Nadeem Saleem	04/06/2025 17:34 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19231617609	DEL1581755	4173751	CHAIR SP INSTALL	THE GUINNESS PARTNERSHIP, BOWER HOUSE UNIT 1, STABLE STREET, CHADDERTON, OLDHAM, OL9 7LH	Nadeem Saleem	04/06/2025 17:34 05/06/2025 17:00	05/06/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19231617610	DEL1581755	4173751	CHAIR SP INSTALL	THE GUINNESS PARTNERSHIP, BOWER HOUSE UNIT 1, STABLE STREET, CHADDERTON, OLDHAM, OL9 7LH	Nadeem Saleem	04/06/2025 17:34 05/06/2025 17:00	05/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	192140127	WOT000320524	4173250	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	05/06/2025 10:00 05/06/2025 18:00	05/06/2025	
Computacenter - Astra Zeneca	192283714	WOT000324828	4173422	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	05/06/2025 10:00 05/06/2025 18:00	05/06/2025	
Computacenter - Astra Zeneca	192283558	WOT000324471	4173427	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	05/06/2025 10:00 05/06/2025 18:00	05/06/2025	
Computacenter - Astra Zeneca	192283859	WOT000324469	4173428	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	05/06/2025 10:00 05/06/2025 18:00	05/06/2025	
Computacenter - Astra Zeneca	192302254	WOT000325039	4173559	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	05/06/2025 10:00 05/06/2025 18:00	05/06/2025	
Computacenter - Astra Zeneca	192304232	WOT000324991	4173758	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	05/06/2025 10:00 05/06/2025 18:00	05/06/2025	
DieboldNixdorf_WIPRO	(No Items)	131108843	4173655	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Osama Shahhoud	04/06/2025 16:16 05/06/2025 17:00	05/06/2025	
Computacenter - Kingfisher	19229695401	24376716	4173396	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 4D Stanley Green Road, Cheadle , Unit 4D Stanley Green Road, Cheadle , SK8 6RX	Osama Shahhoud	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	(No Items)	G353766	4173445	TECH EXCHANGE	PIZZA EXPRESS - 3421 - MANCHES, UNIT 4, FIRST STREET NORTH, MANCHESTER, MANCHESTER, M15 4FN	Ryan Owen	04/06/2025 13:15 05/06/2025 18:00	05/06/2025	
Vista Retail Support Limited	19231228101	3294745	4173654	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 16B CROWN POINT RETAIL PARK, WORTHINGTON WAY, DENTON, MANCHESTER, M34 3LF	Ryan Owen	04/06/2025 16:11 05/06/2025 17:00	05/06/2025	
Fujitsu Services Limited - Star Trains - ME	19228923101	C5312290	4173305	TECH EXCHANGE	Northern Rail - STAR, Guide Bridge Railway Station, Guide Lane, Audenshaw, Manchester, E Mancs, Lancashire, Audenshaw, M34 5HF	Ryan Owen	04/06/2025 10:40 05/06/2025 20:00	05/06/2025	
Pret Tech Mahindra (UK) BAU	.	INC1441880	4173738	TECH EXCHANGE	MANCHESTER AIRPORT PLC, MANCHESTER AIRPORT PLC, OLYMPIC HOUSE, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Ryan Owen	05/06/2025 08:00 05/06/2025 12:00	05/06/2025	
Pret Tech Mahindra (UK) BAU	19230826601	INC1441880	4173738	TECH EXCHANGE	MANCHESTER AIRPORT PLC, MANCHESTER AIRPORT PLC, OLYMPIC HOUSE, MANCHESTER AIRPORT, MANCHESTER, M90 1QX	Ryan Owen	05/06/2025 08:00 05/06/2025 12:00	05/06/2025	
Secure Retail Limited	19228644601	00056924	4173279	TECH EXCHANGE	WAGAMAMA ASHTON MOSS, WAGAMAMA ASHTON MOSS, UNIT 2 FOLD WAY, ASHTON MOSS LEISURE PARK, ASHTON-UNDER-LYNE, OL7 0PG	Ryan Owen	04/06/2025 10:08 05/06/2025 17:00	05/06/2025	
Secure Retail Limited	19228701501	00056925	4173287	TECH EXCHANGE	WAGAMAMA ASHTON MOSS, WAGAMAMA ASHTON MOSS, UNIT 2 FOLD WAY, ASHTON MOSS LEISURE PARK, ASHTON-UNDER-LYNE, OL7 0PG	Ryan Owen	04/06/2025 10:11 05/06/2025 17:00	05/06/2025	
Computacenter - Kingfisher	19229490401	24365279	4173383	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Georges Road Heaton Norris , Georges Road Heaton Norris , SK4 1DR	Ryan Owen	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
RHENUS	19230792301	MJ437011	4173547	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, STOCKPORT ROAD WEST, BREDBURY, STOCKPORT, SK6 2BN	Ryan Owen	04/06/2025 14:54 05/06/2025 17:00	05/06/2025	
RHENUS	19231595002	MJ437011	4173745	TECH EXCHANGE	MORRISONS - STOCKPORT ROAD BRE, STOCKPORT ROAD WEST, BREDBURY, SK6 2BN	Ryan Owen	04/06/2025 18:23 05/06/2025 17:00	05/06/2025	
RHENUS	19231595001	MJ437011	4173745	TECH EXCHANGE	MORRISONS - STOCKPORT ROAD BRE, STOCKPORT ROAD WEST, BREDBURY, SK6 2BN	Ryan Owen	04/06/2025 18:23 05/06/2025 17:00	05/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19231602301	24377572	4173768	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Sealand Road , Sealand Road , CH1 4LD	Simon Heath	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Computacenter - Kingfisher	19231602901	24377661	4173774	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Sealand Road , Sealand Road , CH1 4LD	Simon Heath	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Computacenter Limited - HSBC	19230970601	RITM34367786	4173593	NON TECH EXCHANGE	COMPUTACENTER HSBC, 28 NORTH STREET, CHESTER, CH3 5DS	Simon Heath	04/06/2025 15:21 05/06/2025 17:00	05/06/2025	
Computacenter Limited	19229693901	24375742	4173408	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Simon Heath	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
Computacenter Limited	19228640801	24375742	4173408	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Simon Heath	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	
CXM	19230569401	5863986	4173509	TECH EXCHANGE	HUGHES PHARMACY, 11 DANIEL OWEN PRECINCT, .. MOLD, CH7 1AP	Simon Heath	04/06/2025 14:20 05/06/2025 17:00	05/06/2025	
CXM	19230569402	5863986	4173509	TECH EXCHANGE	HUGHES PHARMACY, 11 DANIEL OWEN PRECINCT, .. MOLD, CH7 1AP	Simon Heath	04/06/2025 14:20 05/06/2025 17:00	05/06/2025	
CXM	19230569403	5863986	4173509	TECH EXCHANGE	HUGHES PHARMACY, 11 DANIEL OWEN PRECINCT, .. MOLD, CH7 1AP	Simon Heath	04/06/2025 14:20 05/06/2025 17:00	05/06/2025	
CXM	19230569404	5863986	4173509	TECH EXCHANGE	HUGHES PHARMACY, 11 DANIEL OWEN PRECINCT, .. MOLD, CH7 1AP	Simon Heath	04/06/2025 14:20 05/06/2025 17:00	05/06/2025	
CXM	19230569405	5863986	4173509	TECH EXCHANGE	HUGHES PHARMACY, 11 DANIEL OWEN PRECINCT, .. MOLD, CH7 1AP	Simon Heath	04/06/2025 14:20 05/06/2025 17:00	05/06/2025	
CXM	19230569406	5863986	4173509	TECH EXCHANGE	HUGHES PHARMACY, 11 DANIEL OWEN PRECINCT, .. MOLD, CH7 1AP	Simon Heath	04/06/2025 14:20 05/06/2025 17:00	05/06/2025	
CXM	19230569407	5863986	4173509	TECH EXCHANGE	HUGHES PHARMACY, 11 DANIEL OWEN PRECINCT, .. MOLD, CH7 1AP	Simon Heath	04/06/2025 14:20 05/06/2025 17:00	05/06/2025	
CXM	19230569408	5863986	4173509	TECH EXCHANGE	HUGHES PHARMACY, 11 DANIEL OWEN PRECINCT, .. MOLD, CH7 1AP	Simon Heath	04/06/2025 14:20 05/06/2025 17:00	05/06/2025	
CXM	19230569409	5863986	4173509	TECH EXCHANGE	HUGHES PHARMACY, 11 DANIEL OWEN PRECINCT, .. MOLD, CH7 1AP	Simon Heath	04/06/2025 14:20 05/06/2025 17:00	05/06/2025	
CXM	19230569410	5863986	4173509	TECH EXCHANGE	HUGHES PHARMACY, 11 DANIEL OWEN PRECINCT, .. MOLD, CH7 1AP	Simon Heath	04/06/2025 14:20 05/06/2025 17:00	05/06/2025	
Computacenter Limited - HSBC	19229698101	RITM34142634	4173364	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CH99 9FB, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Simon Heath	04/06/2025 12:27 05/06/2025 16:30	05/06/2025	
Computacenter Horizon Project	19218868701	43555946_CLF 516_0506	4171145	TECH EXCHANGE_R	MINDY THORTON, MARKS AND SPENCER, CHESTER, CH99 9FB	Simon Heath	02/06/2025 09:40 05/06/2025 17:00	05/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	(No Items)	G353797	4173631	TECH EXCHANGE	345 BOOKER BLACKPOOL, BLACKPOOL & FYLDE INDUSTRIAL ESTATE BRUNEL WAY, BLACKPOOL, N/A, N/A, FY4 5ES	Stephen Fitton	04/06/2025 16:00 05/06/2025 18:00	05/06/2025	
POSTURITE LIMITED	19229470101	DEL1584342	4173348	DESK & CHAIR SP INSTALL	25 TANNERS WAY, LYTHAM ST ANNES, NA, LANCASHIRE, FY8 4UB	Stephen Fitton	04/06/2025 11:54 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19229470102	DEL1584342	4173348	DESK & CHAIR SP INSTALL	25 TANNERS WAY, LYTHAM ST ANNES, NA, LANCASHIRE, FY8 4UB	Stephen Fitton	04/06/2025 11:54 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19229470103	DEL1584342	4173348	DESK & CHAIR SP INSTALL	25 TANNERS WAY, LYTHAM ST ANNES, NA, LANCASHIRE, FY8 4UB	Stephen Fitton	04/06/2025 11:54 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19229470104	DEL1584342	4173348	DESK & CHAIR SP INSTALL	25 TANNERS WAY, LYTHAM ST ANNES, NA, LANCASHIRE, FY8 4UB	Stephen Fitton	04/06/2025 11:54 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19229470105	DEL1584342	4173348	DESK & CHAIR SP INSTALL	25 TANNERS WAY, LYTHAM ST ANNES, NA, LANCASHIRE, FY8 4UB	Stephen Fitton	04/06/2025 11:54 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19229470106	DEL1584342	4173348	DESK & CHAIR SP INSTALL	25 TANNERS WAY, LYTHAM ST ANNES, NA, LANCASHIRE, FY8 4UB	Stephen Fitton	04/06/2025 11:54 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19229470107	DEL1584342	4173348	DESK & CHAIR SP INSTALL	25 TANNERS WAY, LYTHAM ST ANNES, NA, LANCASHIRE, FY8 4UB	Stephen Fitton	04/06/2025 11:54 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19229470108	DEL1584342	4173348	DESK & CHAIR SP INSTALL	25 TANNERS WAY, LYTHAM ST ANNES, NA, LANCASHIRE, FY8 4UB	Stephen Fitton	04/06/2025 11:54 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19229470109	DEL1584342	4173348	DESK & CHAIR SP INSTALL	25 TANNERS WAY, LYTHAM ST ANNES, NA, LANCASHIRE, FY8 4UB	Stephen Fitton	04/06/2025 11:54 05/06/2025 17:00	05/06/2025	
POSTURITE LIMITED	19227941101	DEL1583720	4173159	CHAIR INSTALL	EMILY RONSON, 20 OLD QUARRY LANE, LANCASTER, LA1 5WH	Stephen Fitton	04/06/2025 07:19 05/06/2025 17:00	05/06/2025	
Paypoint Network Limited - UK	(No Items)	02357933	4173341	TECH EXCHANGE	ORMSGILL OFF LICENCE, ORMSGILL OFF LICENCE, 34 MIDDLE FIELD, BARROW-IN-FURNESS, LA14 4BX	Stephen Fitton	04/06/2025 09:00 05/06/2025 10:00	05/06/2025	
POSTURITE LIMITED	19230864701	DEL1585292	4173558	CHAIR INSTALL	B A E SYSTEMS, THE STRAND, PRESTON TECHNOLOGY CENTRE, MARSH LANE - C/O DAN MCCLENNAN, PRESTON, PR1 8UQ	Stephen Fitton	04/06/2025 15:10 05/06/2025 17:00	05/06/2025	
NCR TESCO HHT	(No Items)	7515503405	4173624	TECH EXCHANGE	TESCO, BLACKPOOL RD, PRESTON, LANCASHIRE, PR2 1XJ	Stephen Fitton	05/06/2025 09:00 05/06/2025 17:00	05/06/2025	