



# Run Sheet

Olayiwola Olanrewaju 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	2
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Job # 4086410	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	06/02/2025 15:27 - 07/02/2025 17:00	Contact Name	ARFAN ARIF	RIDGE GENERAL STORE 12-14 RIDGE SQUARE LANCASTER LANCASHIRE LA1 3HR
Activity	COLLECTION	Contact Phone	07808798795	
Priority	ND 1700			
Ref 1	31100600			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad	31262319 34526808

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814219701	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18814219901	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Olayiwola Olanrewaju 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	2
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Job # 4086549	Customer	Computacenter Limited		Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 17:00	Contact Name	Mohammed Rehman	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07368205940	13 Gordon Road 13 Gordon Road BB9 7SX
Priority	ND 1700			
Ref 1	24239001			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Mohammed Rehman Contact Number - 07368205940 Location -3 Gordon Road Nelson Lancashire BB9 7SX - Heritage - Device - WINWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Pa	No Instructions

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4086143	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	07/02/2025 08:00 - 07/02/2025 12:00	Contact Name	MANAGER	GO LOCAL EXTRA GO LOCAL EXTRA 18 FIR ROAD BRAMHALL STOCKPORT SK7 2NP
Activity	TECH EXCHANGE	Contact Phone	07871208641	
Priority	Priority MC			
Ref 1	02163755			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
37601462//02163755//PP MINI	Swap reason: Incorrect Device

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812713401	PP Mini	PP Mini	38944500			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4083119	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 13:17 - 07/02/2025 17:00	Contact Name	ANDREW GRIMES	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447736977722	
Priority	ND 1700			
Ref 1	PAR0208537			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18789936301						



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4085020	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/02/2025 07:17 - 07/02/2025 17:00	Contact Name	MONIKA CIURLIK	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0210507			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806404301						

Returned Items



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4085021	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/02/2025 07:18 - 07/02/2025 17:00	Contact Name	ANDREW NICHOLSON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447384806968	
Priority	ND 1700			
Ref 1	PAR0210512			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806405901						



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4085028	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/02/2025 07:24 - 07/02/2025 17:00	Contact Name	ANDREW NICHOLSON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447384806968	
Priority	ND 1700			
Ref 1	PAR0210514			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18806441301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18806441501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4081388	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/01/2025 08:10 - 07/02/2025 17:00	Contact Name	KRISHNA MISTRY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	07883496353	
Priority	ND 1700			
Ref 1	RITM0738496			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18777984801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18777985001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4085468	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	05/02/2025 15:03 - 07/02/2025 17:00	Contact Name	RUTH MOYES		ASTRAZENECA		
Activity	COLLECTION	Contact Phone	+447469918624		ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA		
Priority	ND 1700						
Ref 1	RITM0622787						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: PF2D7E93 - Lenovo 20QES3S300

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18809225601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4081744	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/01/2025 13:21 - 07/02/2025 17:00	Contact Name	JAMES GRIFFIN	ASTRAZENECA
Activity	NON TECH EXCHANGE	Contact Phone	+447880181579	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0711237			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: PF1ADCLW - Lenovo 20UAS4D100

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18783077101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 07/02/2025

<b>Date</b>	07/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Heath, Simon	<b>Jobs on Run</b>	18
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Job # 4082695	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 07:48 - 07/02/2025 17:00	Contact Name	REBECCA HULSE	ASTRAZENECA
Activity	NON TECH EXCHANGE	Contact Phone	+447810700625	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	PAR0207960			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646 Device to be collected from end user:PC1NHKY9 - Lenovo 20UJS1601M</p> <p>AstraZeneca Laptop Delivery and Collection ..... If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787691501						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18787691701						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4082707	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 08:07 - 07/02/2025 17:00	Contact Name	NICK MURPHY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0208003			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847 Device to be collected from end user:PC1NBPVL - Lenovo 20UJS1601M</p> <p>AstraZeneca Laptop Delivery and Collection ..... If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787764801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18787765001						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4082873	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 10:13 - 07/02/2025 17:00	Contact Name	RAMPRAKASH R V	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0208150			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847 Device to be collected from end user:PC1WVCED - Lenovo 20UJS1601M</p> <p>AstraZeneca Laptop Delivery and Collection ..... If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788632501						

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# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4082879	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 10:21 - 07/02/2025 17:00	Contact Name	BROGAN GALLAGHER	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447818524151	
Priority	ND 1700			
Ref 1	PAR0208178			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847 Device to be collected from end user:PC1PFPCM - Lenovo 20T1S36J00</p> <p>AstraZeneca Laptop Delivery and Collection ..... If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788677801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18788678001						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4082911	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 10:48 - 07/02/2025 17:00	Contact Name	ABI HERBERT	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0208245			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from end user:PC1WJMVL - Lenovo 20UH002KUK</p> <p>AstraZeneca Laptop Delivery and Collection ..... If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788834301						



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4083191	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 14:14 - 07/02/2025 17:00	Contact Name	LAURA GREEN	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447800574656	
Priority	ND 1700			
Ref 1	PAR0208610			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from end user:PC1NMVKC - Lenovo 20UJS1601Y</p> <p>AstraZeneca Laptop Delivery and Collection ..... If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790321601						

Returned Items



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4083207	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 14:24 - 07/02/2025 17:00	Contact Name	GARY MOTTERSHEAD	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0208643			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and Collection-Refresh	<p>Device to be sent to end user:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from end user: PC1NHLTQ - Lenovo 20UJS1601M</p> <p>AstraZeneca Laptop Delivery and Collection ..... If the user does not have the device available for collection please deliver the new device. The collection of the old device will be arranged at another date</p> <p>RETURN LABEL REQUIRED</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790403601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18790403801						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4085962	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/02/2025 08:33 - 07/02/2025 17:00	Contact Name	GREG CARR	ASTRAZENECA
Activity	NON TECH EXCHANGE	Contact Phone	+447384438533	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	PAR0211677			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Swap	<p>Device to be collected from user: GM0R45CL - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5</p> <p>Device to be sent to user: Lenovo AZ:GB-SWAP_Len TP T14s G4 AMD R5 - AZ:GB-SWAP_Len TP T14s G4 AMD R5 - 000000000004578300</p> <p>PLEASE NOTE THIS IS A SWAP TICKET. USER HAS TO HANDOVER OLD DEVICE IN ORDER TO RECEIVE NEW DEVICE. IF OLD DEVICE IS NOT AVAILABLE OR USER REFUSES TO HANDOVER PLEASE FAIL A CALL AND DO NOT HANDOVER THE NEW DEVICE</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18811369801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4086302	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	06/02/2025 13:56 - 07/02/2025 17:00	Contact Name	JASON.HAU@HSBC.COM	COMPUTACENTER HSBC 2 FARFIELD CLOSE POYNTON STOCKPORT SK12 1FE
Activity	NON TECH EXCHANGE	Contact Phone	7765448429	
Priority	ND 1600			
Ref 1	INC48761280			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	P1 Gen 6

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813543201						



# Run Sheet

Simon Heath 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	18
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Job # 4086592	Customer	Vista Retail Support Limited		Job Address
SLA Window	06/02/2025 16:42 - 07/02/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI CLAYTON BY PASS A34
Activity	TECH EXCHANGE	Contact Phone		CONGLETON CHESHIRE
Priority	ND 1700			CONGLETON CW12 1LR
Ref 1	3189013			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3189013 KVS50 Printer Physically Broken    Needs a Swap Out back door swap out  Monday-Sunday 7am-11pm	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814850401	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4085307	Customer	Herbert Retail Limited			Job Address
SLA Window	05/02/2025 12:36 - 07/02/2025 17:00	Contact Name	STORE MANAGER		TESCO STORES LTD TESCO STORES LTD MANOR ROAD ALTRINCHAM WA15 9QT
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 2019				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
TESCO PHARMACY 2019	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808227301						
18808227302						



# Run Sheet

Daniel Hanson 07/02/2025

<b>Date</b>	07/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	15
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Job # 4086623	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	06/02/2025 17:36 - 07/02/2025 17:00	Contact Name	LISA ENDSOR	WIPRO LIMITED WIPRO LIMITED
Activity	TECH EXCHANGE P2PE	Contact Phone		CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Priority	ND 1700			
Ref 1	128409407			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	<p>Please see KB0106284- PACT Fault: Other 041 - Cheadle</p> <p>Incident INC6527767 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202502061601 Web Logging: Locker: CH2-13-PED TPV Number (8 Digits): 15041083 Serial Number: 192557303461103311037500 Asset Number: PAN00096635 Model Ingenico 2500 Location: First floor management office SSP cupboard Issue: Blue irruption error on screen</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086624	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	06/02/2025 17:39 - 07/02/2025 17:00	Contact Name	ELLIE FITZGERALD	WIPRO LIMITED WIPRO LIMITED CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	128409935			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	<p>Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle</p> <p>Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202502061626 Web Logging: Locker: CH1-61-PED TPV Number (8 Digits): 15041061 Serial Number: 192547303461103311011175 Asset Number: PAN00096668 Model Ingenico 2500 Location: 041 - Cheadle Issue: Back casing of the mobile PED is cracked and internal components like wires are visible. Incident INC6527581 has been placed into the On Hold</p> <p>Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086370	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	06/02/2025 14:49 - 07/02/2025 17:00	Contact Name	ELLIE FITZGERALD	CHEADLE WILMSLOW ROAD CHEADLE WILMSLOW ROAD WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	128406977			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202502061421 Web Logging: Locker: CH3-28-PED TPV Number (8 Digits): 15041168 Serial Number: 192497303461103310964012 Asset Number: PAN00098253 Model Ingenico 2500 Location: 041 - Cheadle Issue: Blue screen with irruption error message Incident INC6527583 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086216	Customer	Computacenter Limited		Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 17:00	Contact Name	Lee White	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447429934000	31 Newton Road 31 Newton Road M41 5AF
Priority	ND 1700			
Ref 1	24238511			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Lee White Contact Number - 07429934000 Location - 31 Neon Road Urmston M41 5AF - Heritage - Device - WINDOWS Make - Head Ofce - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4426948 HP Lap	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812828801	4707160	LBG:PPD HP 830 G9 i5 16GB				



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086547	Customer	Computacenter Limited		Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 17:00	Contact Name	Maria Keefe	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	0774 88 46 544 0161	Nansen Cottage,Thomas Street
Priority	ND 1700			Nansen Cottage,Thomas Street
Ref 1	24239047			M32 0JY
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Maria Keefe Contact Number - 07748846544 Location - Nann Cottage Thomas Street Stretford Manchester M32 0JY - Heritage - Dice - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes -	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813548801	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18813549001	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4085329	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 15:30	Contact Name	David Sharples	RBSG	FALCON HOUSE OUSE STREET
Activity	TECH EXCHANGE	Contact Phone	+44 (161) 3515022	RBSG (cc)	Salford M50 1YX
Priority	ND 1530				
Ref 1	C5303010				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 07/02/2025 11:00 SLA: ND 07/02/2025 11:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBFUJS7011THINCLNT x 1	Problem: [TC] Fujitsu S7011 Thin Client Replacement Root Cause: Fujitsu S7011 Thin Client Replacement Action: Engineer to replace faulty thin client uneven exchange is approved. After replacing the thin client please ensure user has tested if no users are available please confirm the client has reached the login screen. If the client is failing to reach a login screen please ensure the network port has been unlocked. Client to be connected via LAN cable. Test: Working URL: Call history:: ##### Call 5303010   Problem   Web Service   qws_uk   Mon 03 Feb 2025 17:38:23   A+C+P  agent.loginname=qws_uk equipment.assettag=RBSGB0000000000MT1R3 contract.pkey=23224 call.poms=1 call.zip=M50 1YX call.address=Falcon House Ouse Street call.city=Salford call.orgname=RBSG call.customerid=INC8687244 call.problem=Broken/Damaged Thin Client at an office location - Replacement Required [SUER] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=2/3/2025 6:38:14 PM call.dpavailable=1...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808361001	_RBFUJS7011TH	IRCRNFUTRO:8GB DDR4-2400				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18808361201	_RBFUJS7011TH	IRCRNFUTRO:8GB DDR4-2400				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086618	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	06/02/2025 17:26 - 07/02/2025 18:00	Contact Name	R628 MANCHESTER (Connected), FORT CT	ORANGE (EVERYTHING EVERYWHERE)	
Activity	NON TECH EXCHANGE	Contact Phone	0845 0971 628	Unit 17a, Manchester Fort Shopping Centre, Cheetham Hill	
Priority	ND 1900			GREATER MANCHESTER	
Ref 1	C5303356			Manchester: Fort S/C	
Ref 2				M8 8EP	
No. of Parts	1				

Instructions 1	Instructions 2
ND 07/02/2025 21:00 SLA: ND 07/02/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT STORE MANAGER AND EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAINPSU KEYBOARD AND PEN. RECORD SERIAL AND ASSET DETAILS FOR BOTH INGOING AND OUTCOMING UNITS. BOX OLD UNIT AND RETURN VIA NORMAL PROCESS Test: N/A URL: Call history:: ##### Call 5303356   Problem   Web Service   qws_uk   Thu 06 Feb 2025 17:16:04   A+C+P  agent.loginname=qws_uk equipment.assettag=EELGB000000O0628TRB2 contract.pkey=22856 call.poms=1 call.zip=M8 8EP call.address=Unit 17a Manchester Fort Shopping Centre Cheetham Hill call.city=Manchester: Fort S/C call.customerid=INC16888222 call.problem=Software - Lenovo X12 - Unable to build operational system / replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=2/6/2025 6:15:26 PM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18815003601	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18815003801	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086337	Customer	Verifone UK LTD		Job Address
SLA Window	06/02/2025 14:23 - 07/02/2025 16:00	Contact Name	JENNY BRICKLEY	STONEGATE - VIA MANCHESTER - 3 28-30 CANAL STREET 28-30 CANAL STREET GREATER MANCHESTER M1 3EZ
Activity	TECH EXCHANGE	Contact Phone	01612366523	
Priority	Timed			
Ref 1	G348521			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 P400 Inbound PTID = 23408116 Inbound Serial No. = 275-171-842 IP Gateway = 10.83.11.126 Terminal IP Address = 10.83.11.111 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1089 Login Pin = 1089 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 00:00 Purchase Pin = Notes =  Fault Category =Faulty Keypad	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665912

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813762101	R-2.10.0.22 P400	R-2.10.0.22 P400	804-117-555			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086488	Customer	Verifone UK LTD		Job Address
SLA Window	06/02/2025 16:02 - 07/02/2025 16:00	Contact Name	JENNY BRICKLEY	STONEGATE - VIA MANCHESTER - 3 28-30 CANAL STREET 28-30 CANAL STREET GREATER MANCHESTER M1 3EZ
Activity	TECH EXCHANGE	Contact Phone	01612366523	
Priority	Timed			
Ref 1	G348542			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 P400 Inbound PTID = 35634199 Inbound Serial No. = 805-295-905 IP Gateway = 10.83.11.126 Terminal IP Address = 10.83.11.100 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1089 Login Pin = 1089 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 00:00 Purchase Pin = Notes =  Fault Category =Faulty Keypad	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665941

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814538401	R-2.10.0.22 P400	R-2.10.0.22 P400	803-465-179			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18814538601	R-2.10.0.22 P400	R-2.10.0.22 P400	803-465-179			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086480	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	06/02/2025 15:54 - 07/02/2025 20:00	Contact Name	MANCHESTER TRAINING NLC3700 NT Dep	ARRIVA NORTHERN - ARN	Boulton House, Manchester Lancashire MANCHESTER M1 3HY
Activity	TECH EXCHANGE	Contact Phone	01904 568557		
Priority	ND 1900				
Ref 1	C5303344				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 07/02/2025 20:00 SLA: ND 07/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history:: ##### Call 5303344   Problem   Web Service   qws_uk   Thu 06 Feb 2025 15:54:05   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB000000N8721TA23 contract.pkey=23200 call.poms=1 call.zip=M1 3HY call.address=Boulton House Manchester call.customerid=INC16945726 call.problem=NLC3700 Manchester Training (Mobile) Zebra / TC56  STAR Mobile app not respo call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium call.datereported=2/6/2025 4:53:31 PM ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814451501	_NRZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086482	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	06/02/2025 15:55 - 07/02/2025 20:00	Contact Name	MANCHESTER TRAINING NLC3700 NT Dep	ARRIVA NORTHERN - ARN	Boulton House, Manchester Lancashire
Activity	TECH EXCHANGE	Contact Phone	01904 568557	MANCHESTER	M1 3HY
Priority	ND 1900				
Ref 1	C5303345				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 07/02/2025 20:00 SLA: ND 07/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history:: ##### Call 5303345   Problem   Web Service   qws_uk   Thu 06 Feb 2025 15:55:04   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB000000N8721TA23 contract.pkey=23200 call.poms=1 call.zip=M1 3HY call.address=Boulton House Manchester call.customerid=INC16946046 call.problem=NLC3700 Manchester Training (Mobile) Zebra / TC56  STAR Mobile app not respo call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium call.datereported=2/6/2025 4:54:36 PM ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814487901	_NRZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086485	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	06/02/2025 15:56 - 07/02/2025 20:00	Contact Name	MANCHESTER TRAINING NLC3700 NT Dep	ARRIVA NORTHERN - ARN	Boulton House, Manchester Lancashire MANCHESTER M1 3HY
Activity	TECH EXCHANGE	Contact Phone	01904 568557		
Priority	ND 1900				
Ref 1	C5303346				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 07/02/2025 20:00 SLA: ND 07/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history:: ##### Call 5303346   Problem   Web Service   qws_uk   Thu 06 Feb 2025 15:56:04   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB000000N8721TA23 contract.pkey=23200 call.poms=1 call.zip=M1 3HY call.address=Boulton House Manchester call.customerid=INC16946050 call.problem=NLC3700 Manchester Training (Mobile) Zebra / TC56  STAR Mobile app not respo call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium call.datereported=2/6/2025 4:55:16 PM ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814506601	_NRZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086330	Customer	POSTURITE LIMITED			Job Address
SLA Window	06/02/2025 14:20 - 07/02/2025 17:00	Contact Name	ZAINAB ZAMAN		ZAINAB ZAMAN 50 ATHOL STREET MANCHESTER M18 7JP
Activity	DESK INSTALL	Contact Phone	07534215596		
Priority	ND 1700				
Ref 1	DEL1532028				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4510598105Items on order:9900004 - HWCHAIR - Homeworker PI	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1532028&address=50 Athol Street MANCHESTER M18 7JP>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813741301	100129986	Single Column Desk Frame				
18813741302	100137285	Deskrte 1000 x 600 Desktop -				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18813741501	100129986	Single Column Desk Frame				
18813741601	100137285	Deskrte 1000 x 600 Desktop -				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	15
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Job # 4086608	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 17:00	Contact Name	2571 Glossop Duty manager	TESCO Stores Limited WREN NEST ROAD GLOSSOP SK13 8HB
Activity	REPAIR	Contact Phone	02038019772	
Priority	8HR			
Ref 1	11589142			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 02/02/2025 11:56-----ASSET INFORMATION---ProductName: MS823dn High Volt DZ AT BA BE BG HR CZDeviceTagCustomer: LAP 1SerialNumber: 4064433113866ProductIdentifier: 50G0220Model: 4064-430----ACCOUNT INFORMATION----VIP AND MPS CUSTOMER Retail Stores &amp; CFC.....s (Dot Com Centres) - Break Fix ..... 8 Hour Fix. Monday ..... Saturday 09:00 ..... 17:00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas Day)Head Office &amp; DC.....s - Break Fix ..... 8 Hour Fix. Monday ..... Friday 09:00 ..... 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix ..... 4 Hour Fix. Monday ..... Saturday 09:00 ..... 17:00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA ..... MONDAY ..... FRIDAY 09:00 ..... 17:00RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 &amp; 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811</p> <p>MX710 CS410 MS510</p> <p>Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27089785. Spoke to Ty user advised a customer left a leaky bottle of milk on the printer which leaked inside printer and caused the screen to flicker excessively store switched the printer off due to the flickering display and since then they have not been able to power the printer back on user also mentioned when removing toner cartridge that milk is leaking out of the toner I have ordered a new toner ref 1-519609444301 ETA 1-2 working days please attempt repair of printer.MS811Lap1 Shop floorTye or Duty manager 02038019772SN 4064433113866IP 80.116.0.51AR DDD 04/02/25ETA 02/02/25 @ 11:56----INSTRUCTIONS-----Technical Notes -----DCN. 2nd (ESCALATED); D. Hanson 4082216 02/02. @TECH: Please replace printer &amp; configure to spec.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



# Run Sheet

Stephen Fitton 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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<b>Job #</b> 4086595	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	06/02/2025 16:46 - 07/02/2025 17:00	<b>Contact Name</b>		LIDL BODHYFRYD DENBIGHSHIRE WREXHAM LL12 7AE
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3186410			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>3186410            HHT scanner            Is the device defective            physically damaged            or lost? :            Lost</p>	<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

**Job Notes**

[View Details](#) | [Edit](#) | [Delete](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814867801	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18814868001						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Stephen Fitton 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4086388	Customer	Fujitsu Services Limited - Vodafone - ME			Job Address
SLA Window	06/02/2025 15:07 - 07/02/2025 20:00	Contact Name	Wrexham (WL) (PA) 60151		VODAFONE WREXHAM Wrexham, 48 Hope Street, Wrexham, Wales Denbighshire Wrexham LL11 1BB
Activity	TECH EXCHANGE	Contact Phone	07717 512355		
Priority	ND 1900				
Ref 1	C5303338				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 07/02/2025 20:00 SLA: ND 07/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPLEX35S5701 x 1	Problem: [ME] [Printer] Lexmark MX410 Back Office MFP ENGINEER MUST OBTAIN PORT UNLOCK REFERENCE FROM FIXED LINE SERVICES AND PROVIDE TO VODAFONE DESK Root Cause: Unknown Action: Lexmark MX410 Back Office MFP must call vodafone fixed line services to unlock port - 0800 9755115 Option 3 - REQUESTUNLOCK AS PRIORITY 1 WITH FLS Test: IN USE URL: Call history:: ##### Call 5303338   Problem   Web Service   qws_uk   Thu 06 Feb 2025 14:54:35   A+C+P  agent.loginname=qws_uk equipment.assettag=VFDGB000000VI437TA23 contract.pkey=23219 call.poms=1 call.zip=LL11 1BB call.address=Wrexham 48 Hope Street Wrexham Wales call.city=Wrexham call.customerid=INC16944683 call.problem=RET60151 - Multi Functional Printer - Load Tray 1 with Plain Paper A4 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/Multifunction Printer call.priority=2-Medium call.datereported=2/6/2025 3:54:04 PM  ##### Call 5303338   Problem   Web Service   qws_uk   Thu 06 Feb 2025 14:54:35  ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814066601	_VPLEX35S5701	PTR:MX410DE				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4086187	Customer	BACK CARE SOLUTIONS		Job Address
SLA Window	06/02/2025 12:21 - 07/02/2025 17:00	Contact Name	DANIEL GILAM	4 WOODLAND GROVE 4 WOODLAND GROVE WREXHAM LL13 9DU
Activity	CHAIR INSTALL	Contact Phone	07738001347	
Priority	ND 1700			
Ref 1	146474			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery and set up of Flo Chair	<p>Provide delivery installation</p> <p>set up and training of flo chair with arm rests. There is a sitting tips booklet and chair instructions booklet in the box</p> <p>please go through these with the end user and explain all of the chair functions. Please ensure the chair is fully adjusted to suit the end user.</p> <p>Please also call the end user an hour prior to arrival to ensure they are available when you arrive. IF THE END USER IS NOT AVAILABLE PLEASE STILL DELIVER THE CHAIR FULLY BUILT AND OBTAIN A NAME / SIGNATURE / POD PHOTO.</p> <p>End user phone number(s): 07738001347. End user e-mail address: dannyg1788@googlemail.com</p> <p>Alternative contact details : jamaie cook - jamie.cool@lloydsbanking.com</p> <p>Additional items included in box:</p> <p>le bloc and footrest</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812933701						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Stephen Fitton 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4086153	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 14:00	Contact Name	Stephen Davies	Kellogg Management Services (Europe) Bryn Lane WREXHAM LL13 9UT
Activity	REPAIR WITH PARTS	Contact Phone	07583022033	
Priority	ND FIX			
Ref 1	11594765			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>** CUSTOMER ONLY ONSITE UNTIL 1430 **</p> <p>Intervention #: 1 SLA: 07/02/2025 17:00-----ASSET</p> <p>INFORMATION---ProductName: CX825dte High Volt BH CY KW IE MT LB</p> <p>OMDeviceTagCustomer: EU_WrxPF_FF_Plant_DirectorSerialNumber:</p> <p>75649470F1L23ProductIdentifier: 42K0285Model: 7564-336Physical Location: EU</p> <p>WrxPF</p> <p>---ACCOUNT INFORMATION---Next Business day fix. Monday to Friday. 09:00 to 17:00Customer help desk should provide local contact; they will also alert security that a LKK tech is coming on site.If a tech is going to replace the system card or set the device back to factory defaults they will need to call Mark Chaddock at 2699616474 or 269-816-3030 or Randy Mayberry 2695011463 or 2699616586</p> <p>to reconfigure the device properly.Onsite exchange instructions: Always send a tech for onsite exchanges</p>	<p>-----ACTIVITY DESCRIPTION---FUSR/EC121.04Cx reported fuser errorTSC asked cx to try a different power socketCx confirmed printer is plugged directly into wall socket and no extension in betweenPiece of metal broke downPicture attached in WOSM Page 450No further TS from CxTech with partsOnsiteStephen James Davies+447583022033Stephen.James.Davies@kellanova.comCustomer help desk should provide local contact; they will also alert security that a LKK tech is coming on site.If a tech is going to replace the system card or set the device back to factory defaults they will need to call Mark Chaddock at 2699616474 or 269-816-3030 or Randy Mayberry</p> <p>---INSTRUCTIONS-----Technical Notes -----DCN. Poss EMO [4:1]</p> <p>@TECH: Please investigate 121.04 (During an attempt to heat up the fuser relay was open and the microcontroller was not reporting an error.)</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	41X0929	CS82x SVC Maint Kit Fuser 220V				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4085922	Customer	POSTURITE LIMITED			Job Address
SLA Window	06/02/2025 06:33 - 07/02/2025 17:00	Contact Name	JESSICA FAIRHURST		10 CHERVIL WALK HIGHFIELD NA WIGAN WN3 6AR
Activity	CHAIR INSTALL	Contact Phone	07780115694		
Priority	ND 1700				
Ref 1	DEL1531805				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: knock on door/window *** Please call 1 hour before arrival.Customer Ref / PO: HME722088Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1531805&address=10 CHERVIL WALK HIGHFIELD WIGAN NA WN3 6AR>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18810972801	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18810973001	9900002	Homeworker Ergonomic Chair - W				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4086326	Customer	POSTURITE LIMITED			Job Address
SLA Window	06/02/2025 14:17 - 07/02/2025 17:00	Contact Name	AHMED AL-TALABANI		15 KNOTT LANE NA NA BOLTON BL1 5TG
Activity	CHAIR INSTALL	Contact Phone	01617798845		
Priority	ND 1700				
Ref 1	DEL1530111				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** *** Customer Instructions: stairs as my office upstairs *** NOT AVAILABLE BETWEEN 9:00-10:00***Please call 1 hour before arrival.Customer Ref / PO: 196000009619Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1530111&address=15 KNOTT LANE NA BOLTON NA BL1 5TG>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813729001	0380113BLA	RH Logic 400 Complete Hard Flr				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4086597	Customer	Vista Retail Support Limited		Job Address
SLA Window	06/02/2025 16:54 - 07/02/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI MILL GATE SHOPPING CENTRE 64-66 THE ROCK BURY LANCASHIRE BURY BL9 0PB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3189918			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3189918 KVS 50 delivery printer physically damaged    Need Swapout back door swap out needed Opening Hours are:- Monday-Sunday 7am-11pm	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814923301	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18814923501						



# Run Sheet

Stephen Fitton 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4086563	Customer	Computacenter Limited		Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 17:00	Contact Name	Kayleigh Heslop	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07809147545	63 Broadbent street 63 Broadbent street OL11 3DD
Priority	ND 1700			
Ref 1	24238434			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Kayleigh Heslop Contact Number - 07809147545 Location -3 Broadbent street Castleton England OL11 3DD - Heritage - Device -NDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type -	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813082701	4707164	LBG:PPD HP 840 G9 i7 32GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18813082901	4707164	LBG:PPD HP 840 G9 i7 32GB				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Stephen Fitton 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4086588	Customer	Vista Retail Support Limited		Job Address
SLA Window	06/02/2025 16:41 - 07/02/2025 17:00	Contact Name		LIDL ROCHDALE, SPOTLAND ROAD LANCASHIRE ROCHDALE OL12 6TS
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3187069			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3187069 Brief Description: Vocovo headset request - VIS1935120 (orange sticker)  3187074 Brief Description: Vocovo headset request - 037C092D9-4223 Days of week Open hours Friday 08:00 - 22:00 Saturday 08:00 - 22:00 Sunday 10:00 - 16:00 Monday 08:00 - 22:00 Tuesday 08:00 - 22:00 Wednesday 08:00 - 22:00 Thursday 08:00 - 22:00	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814843601	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				



# Run Sheet

Stephen Fitton 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	10
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Job # 4086589	Customer	Vista Retail Support Limited		Job Address
SLA Window	06/02/2025 16:41 - 07/02/2025 17:00	Contact Name		LIDL ROCHDALE, SPOTLAND ROAD LANCASHIRE ROCHDALE OL12 6TS
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3187074			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3187069 Brief Description: Vocovo headset request - VIS1935120 (orange sticker)  3187074 Brief Description: Vocovo headset request - 037C092D9-4223 Days of week Open hours Friday 08:00 - 22:00 Saturday 08:00 - 22:00 Sunday 10:00 - 16:00 Monday 08:00 - 22:00 Tuesday 08:00 - 22:00 Wednesday 08:00 - 22:00 Thursday 08:00 - 22:00	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814844001	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18814844201						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

John Paul Barron 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4086266	Customer	Paypoint Network Limited - UK			Job Address		
SLA Window	06/02/2025 13:15 - 07/02/2025 13:00	Contact Name	MANAGER		SPAR STORES SPAR STORES 116-118 WOODPLUMPTON		
Activity	TECH EXCHANGE	Contact Phone	01772726541		ROAD FULWOOD PRESTON PR2 3TF		
Priority	4HR						
Ref 1	02164585						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
D4J212808422//32288//ZEBRA	<p>Case Number: 02164585</p> <p>Swap type: Swap Required</p> <p>Swap reason: Printer Issues</p> <p>Device Type: Zebra Printer</p> <p>TID Number:</p> <p>Serial Number: D4J212808422</p> <p>Site ID: 32288</p> <p>Description: See case : 02162472</p> <p>Issue: labels are not printing out correctly. Auth Jacob.</p> <p>Serial nos: D4J212808422</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4086122	Customer	Verifone UK LTD		Job Address
SLA Window	06/02/2025 11:27 - 07/02/2025 16:00	Contact Name	SARAH PARKER	STONEGATE - CASTLE HOTEL BLACK
Activity	TECH EXCHANGE	Contact Phone	07377196598	28-32 CENTRAL DRIVE LANCASHIRE FY1 5PZ
Priority	Timed			28-32 CENTRAL DRIVE
Ref 1	G348503			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33573681 Inbound Serial No. = 331-177-839 IP Gateway = 10.83.74.190 Terminal IP Address = 10.83.74.164 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1541 Login Pin = 1541 Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 23:00 Purchase Pin = Notes =  Fault Category =Terminal Will Not Switch On	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665875

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812591801	R-Vx680 WiFi-03.70X68099BD		318-055-613			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

## John Paul Barron 07/02/2025

<b>Date</b>	07/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Barron, John Paul	<b>Jobs on Run</b>	7
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<b>Job #</b> 4085968	<b>Customer</b>	Fujitsu Services Limited - Star Trains - ME		<b>Job Address</b>
<b>SLA Window</b>	06/02/2025 08:44 - 07/02/2025 20:00	<b>Contact Name</b>	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
<b>Activity</b>	MANPOWER	<b>Contact Phone</b>	0161 822 2105	
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5303260			
<b>Ref 2</b>				
<b>No. of Parts</b>	0			

Instructions 1	Instructions 2
<p>ND 07/02/2025 20:00 SLA: ND 07/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=</p>	<p>Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history:: NLC1828 Blackpool North Zebra / TC56  Site cant get the zebra to go green N</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4085203	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	05/02/2025 10:53 - 07/02/2025 17:00	Contact Name	LYNSEY WOMERSLEY		46 WINDSOR DRIVE 46 WINDSOR DRIVE BRINSCALL CHORLEY PR6 8PX
Activity	COLLECTION	Contact Phone			
Priority	ND 1700				
Ref 1	PAR0210825				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be sent to end user:AZ:GB-Box Laptop - AZ:GB-Box Laptop - 000000000004593774 Device to be collected:PF2M8NQE - Lenovo 20UAS4D100

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18807692301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4086087	Customer	Vista Retail Support Limited		Job Address
SLA Window	06/02/2025 10:46 - 07/02/2025 17:00	Contact Name		H SAMUEL UNIT 19 MARKET WALK LANCASHIRE CHORLEY PR7 1DE
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3188445			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3188445 - Description - Monitor on Till 2 keeps going off and they have to take the cable out every time and plug it back in to make it come one. When using the monitor the power cable appears to be loose and keeps falling out even after plugging it back in.</p> <p>Diagnostics ? Checked the cables and it appears to be loosely fitted into the back of the monitor. Tried to put it back in but it is still loose. Checked and VGA cable seems ok.</p> <p>Resolution ? Engineer to check Till 2 monitor and replace monitor and cable</p>	<p>Replace SIG-MON-15-CRM Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812380901	SIG-MON-15-CRM	M15 till monitor CREAM				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18812381101						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

John Paul Barron 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4086437	Customer	PayPoint Unscheduled		Job Address
SLA Window	06/02/2025 15:35 - 07/02/2025 17:00	Contact Name	PUSPANATHAN PONNUSAMY	HARRY'S OFF LICENCE 77 BEVERLEY ROAD BOLTON BL1 4DU
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31267389			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	37590987 38944198 38962089

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814265601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18814265801						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

John Paul Barron 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4086442	Customer	PayPoint Unscheduled		Job Address
SLA Window	06/02/2025 15:35 - 07/02/2025 17:00	Contact Name	PUSPANATHAN PONNUSAMY	BOLTON MINI MARKET & BAKERS 356 CRESCENT ROAD BOLTON BL3 2LZ
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31267539			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	37591843 38944233 38961971

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814265901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086045	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 17:00	Contact Name	Store Manager 3744	Boots UK Limited 55 Witton Street Office NORTHWICH CW9 5DW
Activity	CONSUMABLE INSTALL	Contact Phone	04160640799	
Priority	ND 1700			
Ref 1	1-519988989136			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 10/02/2025 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX511dhe 220v EMEA P2DeviceTagCustomer: OfficeSerialNumber: 70156PHH14W5VProductIdentifier: 35S5709Model: 7015-675Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix ..... Monday ..... Saturday 08:00 ..... 18:00 Sunday &amp; Bank Holidays (excl. Xmas day) 10:00 -16:00.Maintenance kits ..... 3 days Monday ..... Friday 8:00 ..... 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000 option 9. If dialing from the Republic of Ireland the number is 00 44 330123 9000Please note that option 9 is the .....Engineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 ..... A4 Plain paperTray 2 ..... A4 Custom type 2 (where available)MP Feeder ..... Custom type 6Toner Darkness ..... 6 (mono printers)Toner Darkness ..... 3 (colour printers)EPOS printers ..... PPDS MUST be turned .....ON.....MS510dn printers ..... MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188121307	40X9136	MX51x SVC Maint Kit Fuser 7015				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188121309	40X9136	MX51x SVC Maint Kit Fuser 7015				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086067	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	06/02/2025 10:41 - 07/02/2025 17:00	Contact Name	MAISIE.DOUGHTY@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07545467483		
Priority	ND 1600				
Ref 1	RITM31631233				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812238301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086070	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	06/02/2025 10:41 - 07/02/2025 17:00	Contact Name	NIA.JONES@MANDSBANK.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	07545467483		MARKS & SPENCER CHESTER		
Priority	ND 1600				BUSINESS PARK CHESTER		
Ref 1	RITM31631558				CHESHIRE WEST AND		
Ref 2					CHESTER		
No. of Parts	1				KINGS MEADOW		
					CHESTER BUSINESS PARK		
					CHESTER		
					CH99 9FB		

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812239101						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086077	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	06/02/2025 10:41 - 07/02/2025 17:00	Contact Name	BORIS.BANDIC@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07545467483	MARKS & SPENCER CHESTER
Priority	ND 1600			BUSINESS PARK CHESTER
Ref 1	RITM31631759			CHESHIRE WEST AND
Ref 2				CHESTER
No. of Parts	1			KINGS MEADOW
				CHESTER BUSINESS PARK
				CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812239501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086169	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	06/02/2025 12:10 - 07/02/2025 17:00	Contact Name	TYLER.DAVIES@HSBC.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07545467483	MARKS & SPENCER CHESTER
Priority	ND 1600			BUSINESS PARK CHESTER
Ref 1	RITM31674347			CHESHIRE WEST AND
Ref 2				CHESTER
No. of Parts	1			KINGS MEADOW
				CHESTER BUSINESS PARK
				CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812869501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086057	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	06/02/2025 10:33 - 07/02/2025 17:00	Contact Name	MATTHEW HOWIE	FARMERS BOY (DEESIDE) LTD FARMERS BOY (DEESIDE) LTD UNIT 105-106
Activity	TECH EXCHANGE	Contact Phone	07791626451	TENTH AVENUE DEESIDE CH5 2UA
Priority	ND 1700			
Ref 1	REQ000010799761			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Exchange LPC094902919W - 775 Farmers Boy (Deeside)	Exchange LPC094902919W - 775 Farmers Boy (Deeside)  Department: People Team  Old Laptop name: LPC09498392W10

Job Notes						

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812200901						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18812201101						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086375	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	06/02/2025 14:55 - 07/02/2025 17:00	Contact Name	LYNSEY JUDSON	FARMERS BOY (DEESIDE) LTD
Activity	TECH EXCHANGE	Contact Phone	01244 284775	FARMERS BOY (DEESIDE) LTD UNIT 105-106
Priority	ND 1700			TENTH AVENUE DEESIDE
Ref 1	REQ000010799942			CH5 2UA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Exchange LPC094902833W - 775 Farmers Boy (Deeside)	Exchange LPC094902833W - 775 Farmers Boy (Deeside)  Department: People Team - 8-5.30  Old laptop: LPC09499559W10

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813991201						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18813991401						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086396	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	06/02/2025 15:16 - 07/02/2025 17:00	Contact Name	LYNSEY JUDSON	FARMERS BOY (DEESIDE) LTD
Activity	TECH EXCHANGE	Contact Phone	01244 284775	FARMERS BOY (DEESIDE) LTD UNIT 105-106
Priority	ND 1700			TENTH AVENUE DEESIDE
Ref 1	REQ000010799855			CH5 2UA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Exchange LPC094902927W - 775 Farmers Boy (Deeside)	Exchange LPC094902927W - 775 Farmers Boy (Deeside)  01244 284775 - People Team - 8-5.30  Old: LPC094902366W / 5CG1263DJD

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814164501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086452	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	06/02/2025 15:41 - 07/02/2025 17:00	Contact Name	LYNSEY JUDSON	FARMERS BOY (DEESIDE) LTD
Activity	TECH EXCHANGE	Contact Phone	01244 284775	FARMERS BOY (DEESIDE) LTD UNIT 105-106
Priority	ND 1700			TENTH AVENUE DEESIDE
Ref 1	REQ000010799849			CH5 2UA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Exchange LPC094901799W - 775 Farmers Boy (Deeside)	Exchange LPC094901799W - 775 Farmers Boy (Deeside)  01244 284775 - People Team - 8-5.30  Old - LPC09496688W10 / 5CG0095Y82

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814308801						

Returned Items



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086544	Customer	Computacenter Limited		Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 17:00	Contact Name	Penny Treadwell	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07508586796	8A Thornfield Avenue, Connahs 8A Thornfield Avenue, Connahs CH5 4HX
Priority	ND 1700			
Ref 1	24238895			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Penny Treadwell Contact Number - 07508586796 Lotion - 8A Thornfield Avenue Connahs Quay CH5 4HX - Heritage - Devi - WINDOWS Make - Head Office - Project Refresh (DOA Refresh devices o	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813463101	4436606	LBG:HP 830 G9 i5 16GB - Device				



# Run Sheet

Ryan Owen 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
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Job # 4086518	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	06/02/2025 16:19 - 07/02/2025 16:30	Contact Name	MATTHEW.HUGHES@HSBC.COM	COMPUTACENTER HSBC 24 CASTLE SQUARE CAERNARFON GWYNEDD LL55 2NB
Activity	TECH EXCHANGE	Contact Phone	03455837536	
Priority	ND 1600			
Ref 1	INC48776016			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814643201						

Returned Items



# Run Sheet

David Ranson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4086083	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	07/02/2025 08:00 - 07/02/2025 12:00	Contact Name	MANAGER	SMS STORE SMS STORE 2 COUNTESS LANE RADCLIFFE MANCHESTER M26 3WF
Activity	TECH EXCHANGE	Contact Phone	01612803508	
Priority	Priority MC			
Ref 1	02163889			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38941471//02163889//PP MINI	Swap reason: Hardware damage

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4086286	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	06/02/2025 13:39 - 07/02/2025 12:00	Contact Name	CHRIS PODAM	1 FARMSTEAD CLOSE 1 FARMSTEAD CLOSE FAILSWORTH MANCHESTER M35 9NU
Activity	COLLECTION	Contact Phone	079332 84406	
Priority	ND 1200			
Ref 1	42310			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
To collect 3 x items with 2 x totes	<p>**PES DRIVER**PRE 12:00**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813403403	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18813403401	DHL RBSG Large	DHL RBSG Large Tote				
18813403402	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4085939	Customer	POSTURITE LIMITED		Job Address
SLA Window	06/02/2025 07:07 - 07/02/2025 17:00	Contact Name	ANNABEL HEWITT	21 PADDOCK LANE FAILSWORTH NA MANCHESTER M35 0NY
Activity	CHAIR INSTALL	Contact Phone	07916223317	
Priority	ND 1700			
Ref 1	DEL1531681			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 070000185813Items on order:3823002 - DESKSIMPLE - Positiv Sc	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1531681&address=21 PADDock LANE FAILSWORTH MANCHESTER NA M35 0NY>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18811035901	9994754	Homeworker Ergonomic Office Ch				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4085925	Customer	POSTURITE LIMITED			Job Address
SLA Window	06/02/2025 06:35 - 07/02/2025 17:00	Contact Name	FAO MACKENZIE SHIELDS		H M REVENUE & CUSTOMS THREE NEW BAILEY NEW BAILEY STREET Salford M3 5FS
Activity	CHAIR INSTALL	Contact Phone	07704689645		
Priority	ND 1700				
Ref 1	DEL1529826				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: No parking available at Three New Bailey please deliver to Post Room *** Please call 1 hour before arrival.Customer Ref / PO: 6000249930Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1529826&address=H M Revenue %26 Customs Three New Bailey Salford New Bailey Street M3 5FS>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18810983801	100138163	Positiv Orthopaedic Chair				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Ranson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4086139	Customer	POSTURITE LIMITED		Job Address
SLA Window	06/02/2025 11:46 - 07/02/2025 17:00	Contact Name	ADELLE DALEY	NHS ENGLAND 3 PICCADILLY PLACE NA MANCHESTER M1 2BN
Activity	CHAIR INSTALL	Contact Phone	07784218680	
Priority	ND 1700			
Ref 1	DEL1531538			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: No on site parking. Delivery is on 4th floor. There are lifts *** Please call 1 hour before arrival.Customer Ref / PO: 600277600Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1531538&address=NHS ENGLAND 3 PICCADILLY PLACE MANCHESTER NA M1 2BN>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812749301	1301015	RH New Logic 200 Med Back with				



# Run Sheet

David Ranson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4085923	Customer	POSTURITE LIMITED			Job Address		
SLA Window	06/02/2025 06:34 - 07/02/2025 17:00	Contact Name	NICKY HALL 6TH FLOOR - DDAT		NETWORK RAIL LTD TOWER BLOCK PICCADILLY STATION MANCHESTER M60 7RA		
Activity	CHAIR INSTALL	Contact Phone	07707871176				
Priority	ND 1700						
Ref 1	DEL1528649						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 5975800Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1528649&address=Network Rail Ltd Tower Block MANCHESTER Piccadilly Station M60 7RA>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18810973501	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4086049	Customer	POSTURITE LIMITED		Job Address
SLA Window	06/02/2025 10:23 - 07/02/2025 17:00	Contact Name	SARAH JONES	SARAH JONES 3 COOKE STREET DENTON MANCHESTER M34 2AG
Activity	CHAIR INSTALL	Contact Phone	07580094477	
Priority	ND 1700			
Ref 1	DEL1529822			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 120013956Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1529822&address=Sarah Jones 3 Cooke street MANCHESTER Denton M34 2AG>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812162101	100138138	HAG Capisco 8106 Xtreme Black				



# Run Sheet

David Ranson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4086214	Customer	Computacenter Limited		Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 17:00	Contact Name	Amaan Mahmood	LLOYDS BANKING GROUP PLC (008102783 93 Cranbrook Street Oldham 93 Cranbrook Street Oldham OL4 1QH
Activity	NON TECH EXCHANGE	Contact Phone	07877156323	
Priority	ND 1700			
Ref 1	24238531			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Amaan Mahmood Contact Number - 07877156323 Locaon - 93 Cranbrook Street Oldham Lancashire OL4 1QH - Heritage -vice - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18812572101	4426948	LBG:HP 830 G9 i5 16GB				



# Run Sheet

David Ranson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4085305	Customer	Herbert Retail Limited			Job Address
SLA Window	05/02/2025 12:35 - 07/02/2025 17:00	Contact Name	STORE MANAGER		TESCO EXTRA TESCO EXTRA SERVICE STATION HUDDERSFIELD ROAD OLDHAM OL1 3LG
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 5731				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
TESCO PHARMACY 5731	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18808224601						
18808224602						

Returned Items



# Run Sheet

David Ranson 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4086438	Customer	PayPoint Unscheduled		Job Address
SLA Window	06/02/2025 15:35 - 07/02/2025 17:00	Contact Name	HANIF AHMED MOHAMED	TWO COUNTIES FILLING STATION HUDDERSFIELD ROAD OLDHAM OL4 2HN
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31244838			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Zebra Printer	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814266901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18814267101						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Nadeem Saleem 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4085970	Customer	POSTURITE LIMITED			Job Address
SLA Window	06/02/2025 08:45 - 07/02/2025 17:00	Contact Name	AMANDA SHERRARD		AMANDA SHERRARD 27 CHURCH ROAD LIVERPOOL L26 0US
Activity	CHAIR INSTALL	Contact Phone	07772267132		
Priority	ND 1700				
Ref 1	DEL1529044				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME720817Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1529044&address=27 Church Road LIVERPOOL L26 0US>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18811403101	9900002	Homeworker Ergonomic Chair - W				

Returned Items



# Run Sheet

Nadeem Saleem 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4085932	Customer	POSTURITE LIMITED			Job Address
SLA Window	06/02/2025 06:55 - 07/02/2025 17:00	Contact Name	KIERON WORSELL		KIERON WORSELL 38 BEECHBURN ROAD LIVERPOOL L36 4NE
Activity	DESK INSTALL	Contact Phone	07760663319		
Priority	ND 1700				
Ref 1	DEL1535298				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: Not before 09:30 due to school run please and thank you. *** Please call 1 hour before arrival.Customer Ref / PO: HME724303Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1535298&address=38 Beechburn Road LIVERPOOL L36 4NE>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18811012601	4621104	Alpha Desk 1000 x 800 Desk Top				
18811012602	4621103	Alpha Desk 1000 x 800 Frame -				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18811012801	4621104	Alpha Desk 1000 x 800 Desk Top				
18811012901	4621103	Alpha Desk 1000 x 800 Frame -				



# Run Sheet

Nadeem Saleem 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4085921	Customer	POSTURITE LIMITED			Job Address
SLA Window	06/02/2025 06:32 - 07/02/2025 17:00	Contact Name	ALEXANDER SMITH		CGI IT UK LIMITED 2ND FLOOR, 1 TITHEBARN STREET, LIVERPOOL L2 2NZ
Activity	CHAIR INSTALL	Contact Phone	08003210267		
Priority	ND 1700				
Ref 1	DEL1536460				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: GB014-1000051762Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1536460&address=CGI IT UK Limited 2nd Floor  LIVERPOOL 1 Tithebarn Street  L2 2NZ>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18810971801	9787602BLA	Positiv Plus High Back With Ne				

Returned Items



# Run Sheet

Nadeem Saleem 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4085934	Customer	POSTURITE LIMITED			Job Address		
SLA Window	06/02/2025 07:03 - 07/02/2025 17:00	Contact Name	ANDREW CHAPMAN		ANDREW CHAPMAN 50 STANAH ROAD THORNTON-CLEVELEY FY5 5HS		
Activity	CHAIR INSTALL	Contact Phone	07793425122				
Priority	ND 1700						
Ref 1	DEL1530055						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: parking on drive available *** Please call 1 hour before arrival.Customer Ref / PO: CPA000268020 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1530055&address=50 Stanah Road THORNTON-CLEVELEY FY5 5HS>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18811024701	100092801	Positiv ME300 (High Back) - Bl				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4085969	Customer	POSTURITE LIMITED			Job Address		
SLA Window	06/02/2025 08:44 - 07/02/2025 17:00	Contact Name	AMANDA ROBINSON		PRIVATE ADDRESS 115 FAIRWAY FLEETWOOD FY7 8RA		
Activity	CHAIR INSTALL	Contact Phone	07949293263				
Priority	ND 1700						
Ref 1	DEL1531630						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: CHAIR TO BE TAKEN UPSTAIRS *** Please call 1 hour before arrival.Customer Ref / PO: P487006 WR:25475Items on order:2333010 - FOOTREST - Ultimate Foo	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1531630&address=Private address 115 Fairway FLEETWOOD  FY7 8RA>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18811401601	100092836	RH Logic 300 No Neck No Arms G				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18811401801	100092836	RH Logic 300 No Neck No Arms G				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
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Job # 4085920	Customer	POSTURITE LIMITED			Job Address
SLA Window	06/02/2025 06:29 - 07/02/2025 17:00	Contact Name	CRAIG OUTRAM		BAE SYSTEMS SAMLESBURY AERODROME - S609
Activity	CHAIR INSTALL	Contact Phone	07368461588		MYERSCOUGH ROAD, BALDERSTONE - C/O GAYLE GRAHAM BLACKBURN BB2 7LF
Priority	ND 1700				
Ref 1	DEL1531513				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: FAO Craig Outram third floor desk 199 *** Please call 1 hour before arrival.Customer Ref / PO: CPA000271542 Deliveries DPD or UPSItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1531513&address=Bae Systems Samlesbury Aerodrome - S609 BLACKBURN Myerscough Road Balderstone - C%2fO Gayle Graham BB2 7LF>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18810969801	100092789	P-Sit High Back - 3 Lever Seat				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Date	07/02/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	9
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<b>Job #</b> 4086584	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	06/02/2025 16:37 - 07/02/2025 17:00	<b>Contact Name</b>		SUPERDRUG STORES PLC UNIT 3A, WIDNES SHOPPING PARK WIDNES WA8 7TN
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3184885			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>3184885 HHT screen is unresponsive and only turns on if left on charge. Battery swap not making a difference. Please replace HHT and test with store. TC51 S/N:21154522509271</p>	<p>Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18814797301	SUP-SCN-HHT-ZE	20105TC51				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18814797601						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Berlindo D`Assuncao 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4081372	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/01/2025 07:28 - 07/02/2025 17:00	Contact Name	ROBERT HUMPHRIES	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	+447725200557	
Priority	ND 1700			
Ref 1	RITM0652778			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: PC1LYLA4 - Lenovo 20UJS1601M

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18777844001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4081425	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	31/01/2025 08:44 - 07/02/2025 17:00	Contact Name	JOHN SCHOBER		ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	-		
Priority	ND 1700				
Ref 1	RITM0751367				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: PC1LYL9M - Lenovo 20UJS1601M Lenovo 20UJS1601M - Lenovo ThinkPad T14s Gen 1 - 00000000004563256

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18778181601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18778181801						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Berlindo D`Assuncao 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4083894	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	04/02/2025 08:55 - 07/02/2025 17:00	Contact Name	DAVID SHACKLETON	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	+447506872783	
Priority	ND 1700			
Ref 1	RITM0763781			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: PC1NBPW1 - Lenovo 20UJS1601M Lenovo 20UJS1601M - Lenovo ThinkPad T14s Gen 1 - 00000000004563256

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18800485601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18800485801					

Engineer Closure Notes			On Site Time	Off Site Time
Customer Print				
Customer Signature				



# Run Sheet

Berlindo D`Assuncao 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4085936	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	06/02/2025 07:04 - 07/02/2025 17:00	Contact Name	JAY GALLOWAY		ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	+441514857967		
Priority	ND 1700				
Ref 1	RITM0772485				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: CND1291WZ4 - Hewlett-Packard :AZ: HP EB x360 1040 G7 i5 16/256GB

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18811027301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18811027501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4086319	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	06/02/2025 14:11 - 07/02/2025 17:00	Contact Name	GB0767 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M UNIT 8B, NEW MERSEY RETAIL PAR SPEKE ROAD LIVERPOOL L24 8QB
Activity	TECH EXCHANGE	Contact Phone	01513311270	
Priority	ND 1900			
Ref 1	C002553077			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<a href="HTTPS://GPMO.ME/EGGQNO">*CLICK HERE*</a>	Call Problem: SCO Till#02   Replace Powered USB cable   Miro/part name: 38040061 *** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** *** ENGINEER TO RING THE NORTHAMPTON CSC BEFORE LEAVING SITE ON 0203 356 7647 ***

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813684701	FSC38040061	CBL:2M TP3000 D2225 USB BLACK				



# Run Sheet

Berlindo D`Assuncao 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4086361	Customer	Vista Retail Support Limited	Job Address
SLA Window	06/02/2025 14:37 - 07/02/2025 17:00	Contact Name	SAVERS
Activity	TECH EXCHANGE	Contact Phone	3-5 GREENFIELD WAY, CHERRY TREE CENTRE WALLASEY CH44 5XX
Priority	ND 1700		
Ref 1	3189480		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3189480 - POS 99 scanner faulty had on going issues for the last one year will not scan anything tried software fix no joy - please replace SCN-SYM-LS9208-LON and cable	Replace SUP-SCN-DS9208-EAS Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813861801	SUP-SCN-DS9208-EAS	SCN-DS9208-EAS				



# Run Sheet

Berlindo D`Assuncao 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4086357	Customer	Vista Retail Support Limited	Job Address
SLA Window	06/02/2025 14:37 - 07/02/2025 17:00	Contact Name	MCDONALDS - CAPGEMINI PRENTON WAY PRENTON, BIRKENHEAD
Activity	TECH EXCHANGE	Contact Phone	MERSEYSIDE PRENTON, BIRKENHEAD CH43 3DU
Priority	ND 1700		
Ref 1	3189580		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3189580 -KVS 17 printer is not working    need swap out  ? Full postal code of the Site : CH43 3DU ? Store Number : 01592 Prenton	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813863501	MCD-PTR-LAB3-	MCD-PTR-LAB3-KIT				



# Run Sheet

Berlindo D`Assuncao 07/02/2025

Date	07/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4086362	Customer	Vista Retail Support Limited		Job Address
SLA Window	07/02/2025 09:00 - 07/02/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI THE CROFT LEISURE PARK WELTON ROAD BROMBOROUGH CHESHIRE BROMBOROUGH CH62 3PN
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3189425			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3189425 - KVS 16 Sticky Printer USB port physically damaged    need swap out  ? Full postal code of the Site : CH62 3PN ? Store Number : 0344 Bromborough	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18813862901	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	18813863501	3189580	4086357	TECH EXCHANGE	MCDONALDS - CAPGEMINI, PRENTON WAY, PRENTON, BIRKENHEAD, MERSEYSIDE, PRENTON, BIRKENHEAD, CH43 3DU	Berlindo D'Assuncao	06/02/2025 14:37 07/02/2025 17:00	07/02/2025	
Vista Retail Support Limited	18813861801	3189480	4086361	TECH EXCHANGE	SAVERS, 3-5 GREENFIELD WAY, CHERRY TREE CENTRE, WALLASEY, CH44 5XX	Berlindo D'Assuncao	06/02/2025 14:37 07/02/2025 17:00	07/02/2025	
Vista Retail Support Limited	18813862901	3189425	4086362	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, THE CROFT LEISURE PARK WELTON ROAD, BROMBOROUGH, CHESHIRE, BROMBOROUGH, CH62 3PN	Berlindo D'Assuncao	07/02/2025 09:00 07/02/2025 17:00	07/02/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	18813684701	C002553077	4086319	TECH EXCHANGE	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, UNIT 8B, NEW MERSEY RETAIL PAR, SPEKE ROAD, LIVERPOOL, L24 8QB	Berlindo D'Assuncao	06/02/2025 14:11 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18777844001	RITM0652778	4081372	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Berlindo D'Assuncao	31/01/2025 07:28 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18778181601	RITM0751367	4081425	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Berlindo D'Assuncao	31/01/2025 08:44 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18800485601	RITM0763781	4083894	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Berlindo D'Assuncao	04/02/2025 08:55 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18811027301	RITM0772485	4085936	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Berlindo D'Assuncao	06/02/2025 07:04 07/02/2025 17:00	07/02/2025	
Vista Retail Support Limited	18814797301	3184885	4086584	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 3A, WIDNES SHOPPING PARK, WIDNES, WA8 7TN	Berlindo D'Assuncao	06/02/2025 16:37 07/02/2025 17:00	07/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18813762101	G348521	4086337	TECH EXCHANGE	STONEGATE - VIA MANCHESTER - 3, 28-30 CANAL STREET, 28-30 CANAL STREET, GREATER MANCHESTER, M1 3EZ	Daniel Hanson	06/02/2025 14:23 07/02/2025 16:00	07/02/2025	
Verifone UK LTD	18814538401	G348542	4086488	TECH EXCHANGE	STONEGATE - VIA MANCHESTER - 3, 28-30 CANAL STREET, 28-30 CANAL STREET, GREATER MANCHESTER, M1 3EZ	Daniel Hanson	06/02/2025 16:02 07/02/2025 16:00	07/02/2025	
Fujitsu Services Limited - Star Trains - ME	18814451501	C5303344	4086480	TECH EXCHANGE	ARRIVA NORTHERN - ARN, Boulton House, Manchester, Lancashire, MANCHESTER, M1 3HY	Daniel Hanson	06/02/2025 15:54 07/02/2025 20:00	07/02/2025	
Fujitsu Services Limited - Star Trains - ME	18814487901	C5303345	4086482	TECH EXCHANGE	ARRIVA NORTHERN - ARN, Boulton House, Manchester, Lancashire, MANCHESTER, M1 3HY	Daniel Hanson	06/02/2025 15:55 07/02/2025 20:00	07/02/2025	
Fujitsu Services Limited - Star Trains - ME	18814506601	C5303346	4086485	TECH EXCHANGE	ARRIVA NORTHERN - ARN, Boulton House, Manchester, Lancashire, MANCHESTER, M1 3HY	Daniel Hanson	06/02/2025 15:56 07/02/2025 20:00	07/02/2025	
POSTURITE LIMITED	18813741301	DEL1532028	4086330	DESK INSTALL	ZAINAB ZAMAN, 50 ATHOL STREET, MANCHESTER, M18 7JP	Daniel Hanson	06/02/2025 14:20 07/02/2025 17:00	07/02/2025	
POSTURITE LIMITED	18813741302	DEL1532028	4086330	DESK INSTALL	ZAINAB ZAMAN, 50 ATHOL STREET, MANCHESTER, M18 7JP	Daniel Hanson	06/02/2025 14:20 07/02/2025 17:00	07/02/2025	
Computacenter Limited	18813548801	24239047	4086547	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Nansen Cottage, Thomas Street , Nansen Cottage, Thomas Street , M32 0JY	Daniel Hanson	07/02/2025 09:00 07/02/2025 17:00	07/02/2025	
Computacenter Limited	18812828801	24238511	4086216	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 31 Newton Road , 31 Newton Road , M41 5AF	Daniel Hanson	07/02/2025 09:00 07/02/2025 17:00	07/02/2025	
Fujitsu Services Limited - Banks	18808361001	C5303010	4085329	TECH EXCHANGE	RBSG, FALCON HOUSE OUSE STREET, RBSG (cc), SALFORD, M50 1YX	Daniel Hanson	07/02/2025 09:00 07/02/2025 15:30	07/02/2025	
Fujitsu Services Limited - EE	18815003601	C5303356	4086618	NON TECH EXCHANGE	ORANGE (EVERYTHING EVERYWHERE), Unit 17a, Manchester Fort Shopping Centre, Cheetham Hill, GREATER MANCHESTER, Manchester: Fort S/C, M8 8EP	Daniel Hanson	06/02/2025 17:26 07/02/2025 18:00	07/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	(No Items)	11589142	4086608	REPAIR	TESCO Stores Limited, WREN NEST ROAD, GLOSSOP, SK13 8HB	Daniel Hanson	07/02/2025 09:00 07/02/2025 17:00	07/02/2025	
DieboldNixdorf_WIPRO	(No Items)	128409407	4086623	TECH EXCHANGE P2PE	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Daniel Hanson	06/02/2025 17:36 07/02/2025 17:00	07/02/2025	
DieboldNixdorf_WIPRO	(No Items)	128409935	4086624	TECH EXCHANGE P2PE	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Daniel Hanson	06/02/2025 17:39 07/02/2025 17:00	07/02/2025	
DieboldNixdorf_WIPRO	(No Items)	128406977	4086370	TECH EXCHANGE P2PE	CHEADLE WILMSLOW ROAD, CHEADLE WILMSLOW ROAD, WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Daniel Hanson	06/02/2025 14:49 07/02/2025 17:00	07/02/2025	
Herbert Retail Limited	18808227301	TESCO PHARMACY 2019	4085307	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, MANOR ROAD, ALTRINCHAM, WA15 9QT	Daniel Hanson	05/02/2025 12:36 07/02/2025 17:00	07/02/2025	



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## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Herbert Retail Limited	18808227302	TESCO PHARMACY 2019	4085307	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, MANOR ROAD, ALTRINCHAM, WA15 9QT	Daniel Hanson	05/02/2025 12:36 07/02/2025 17:00	07/02/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18812749301	DEL1531538	4086139	CHAIR INSTALL	NHS ENGLAND, 3 PICCADILLY PLACE, NA, MANCHESTER, M1 2BN	David Ranson	06/02/2025 11:46 07/02/2025 17:00	07/02/2025	
Paypoint Network Limited - UK	(No Items)	02163889	4086083	TECH EXCHANGE	SMS STORE, SMS STORE, 2 COUNTESS LANE, RADCLIFFE, MANCHESTER, M26 3WF	David Ranson	07/02/2025 08:00 07/02/2025 12:00	07/02/2025	
POSTURITE LIMITED	18810983801	DEL1529826	4085925	CHAIR INSTALL	H M REVENUE & CUSTOMS, THREE NEW BAILEY, NEW BAILEY STREET, SALFORD, M3 5FS	David Ranson	06/02/2025 06:35 07/02/2025 17:00	07/02/2025	
POSTURITE LIMITED	18812162101	DEL1529822	4086049	CHAIR INSTALL	SARAH JONES, 3 COOKE STREET, DENTON, MANCHESTER, M34 2AG	David Ranson	06/02/2025 10:23 07/02/2025 17:00	07/02/2025	
POSTURITE LIMITED	18811035901	DEL1531681	4085939	CHAIR INSTALL	21 PADDOCK LANE, FAILSWORTH, NA, MANCHESTER, M35 0NY	David Ranson	06/02/2025 07:07 07/02/2025 17:00	07/02/2025	
DHL Supply Chain Limited - RBS	18813403403	42310	4086286	COLLECTION	1 FARMSTEAD CLOSE, 1 FARMSTEAD CLOSE, FAILSWORTH, MANCHESTER, M35 9NU	David Ranson	06/02/2025 13:39 07/02/2025 12:00	07/02/2025	
DHL Supply Chain Limited - RBS	18813403401	42310	4086286	COLLECTION	1 FARMSTEAD CLOSE, 1 FARMSTEAD CLOSE, FAILSWORTH, MANCHESTER, M35 9NU	David Ranson	06/02/2025 13:39 07/02/2025 12:00	07/02/2025	
DHL Supply Chain Limited - RBS	18813403402	42310	4086286	COLLECTION	1 FARMSTEAD CLOSE, 1 FARMSTEAD CLOSE, FAILSWORTH, MANCHESTER, M35 9NU	David Ranson	06/02/2025 13:39 07/02/2025 12:00	07/02/2025	
POSTURITE LIMITED	18810973501	DEL1528649	4085923	CHAIR INSTALL	NETWORK RAIL LTD, TOWER BLOCK, PICCADILLY STATION, MANCHESTER, M60 7RA	David Ranson	06/02/2025 06:34 07/02/2025 17:00	07/02/2025	
Herbert Retail Limited	18808224601	TESCO PHARMACY 5731	4085305	DELIVERY	TESCO EXTRA, TESCO EXTRA, SERVICE STATION, HUDDERSFIELD ROAD, OLDHAM, OL1 3LG	David Ranson	05/02/2025 12:35 07/02/2025 17:00	07/02/2025	
Herbert Retail Limited	18808224602	TESCO PHARMACY 5731	4085305	DELIVERY	TESCO EXTRA, TESCO EXTRA, SERVICE STATION, HUDDERSFIELD ROAD, OLDHAM, OL1 3LG	David Ranson	05/02/2025 12:35 07/02/2025 17:00	07/02/2025	
Computacenter Limited	18812572101	24238531	4086214	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 93 Cranbrook Street Oldham , 93 Cranbrook Street Oldham , OL4 1QH	David Ranson	07/02/2025 09:00 07/02/2025 17:00	07/02/2025	
PayPoint Unscheduled	18814266901	31244838	4086438	COLLECTION	TWO COUNTIES FILLING STATION, HUDDERSFIELD ROAD, OLDHAM, OL4 2HN	David Ranson	06/02/2025 15:35 07/02/2025 17:00	07/02/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Unscheduled	18814265601	31267389	4086437	COLLECTION	HARRY'S OFF LICENCE, 77 BEVERLEY ROAD, BOLTON, BL1 4DU	John Paul Barron	06/02/2025 15:35 07/02/2025 17:00	07/02/2025	
PayPoint Unscheduled	18814265901	31267539	4086442	COLLECTION	BOLTON MINI MARKET & BAKERS, 356 CRESCENT ROAD, BOLTON, BL3 2LZ	John Paul Barron	06/02/2025 15:35 07/02/2025 17:00	07/02/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5303260	4085968	MANPOWER	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	06/02/2025 08:44 07/02/2025 20:00	07/02/2025	
Verifone UK LTD	18812591801	G348503	4086122	TECH EXCHANGE	STONEGATE - CASTLE HOTEL BLACK, 28-32 CENTRAL DRIVE, 28-32 CENTRAL DRIVE, LANCASHIRE, FY1 5PZ	John Paul Barron	06/02/2025 11:27 07/02/2025 16:00	07/02/2025	
Paypoint Network Limited - UK	(No Items)	02164585	4086266	TECH EXCHANGE	SPAR STORES, SPAR STORES, 116-118 WOODPLUMPTON ROAD, FULWOOD, PRESTON, PR2 3TF	John Paul Barron	06/02/2025 13:15 07/02/2025 13:00	07/02/2025	
Computacenter - Astra Zeneca	18807692301	PAR0210825	4085203	COLLECTION	46 WINDSOR DRIVE, 46 WINDSOR DRIVE, BRINSCALL, CHORLEY, PR6 8PX	John Paul Barron	05/02/2025 10:53 07/02/2025 17:00	07/02/2025	
Vista Retail Support Limited	18812380901	3188445	4086087	TECH EXCHANGE	H SAMUEL, UNIT 19 MARKET WALK, LANCASHIRE, CHORLEY, PR7 1DE	John Paul Barron	06/02/2025 10:46 07/02/2025 17:00	07/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18810969801	DEL1531513	4085920	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME - S609, MYERSCOUGH ROAD, BALDERSTONE - C/O GAYLE GRAHAM, BLACKBURN, BB2 7LF	Nadeem Saleem	06/02/2025 06:29 07/02/2025 17:00	07/02/2025	
POSTURITE LIMITED	18811024701	DEL1530055	4085934	CHAIR INSTALL	ANDREW CHAPMAN, 50 STANAH ROAD, THORNTON-CLEVELEY S, FY5 5HS	Nadeem Saleem	06/02/2025 07:03 07/02/2025 17:00	07/02/2025	
POSTURITE LIMITED	18811401601	DEL1531630	4085969	CHAIR INSTALL	PRIVATE ADDRESS, 115 FAIRWAY, FLEETWOOD, FY7 8RA	Nadeem Saleem	06/02/2025 08:44 07/02/2025 17:00	07/02/2025	
POSTURITE LIMITED	18810971801	DEL1536460	4085921	CHAIR INSTALL	CGI IT UK LIMITED, 2ND FLOOR,, 1 TITHEBARN STREET,, LIVERPOOL, L2 2NZ	Nadeem Saleem	06/02/2025 06:32 07/02/2025 17:00	07/02/2025	
POSTURITE LIMITED	18811403101	DEL1529044	4085970	CHAIR INSTALL	AMANDA SHERRARD, 27 CHURCH ROAD, LIVERPOOL, L26 0US	Nadeem Saleem	06/02/2025 08:45 07/02/2025 17:00	07/02/2025	
POSTURITE LIMITED	18811012601	DEL1535298	4085932	DESK INSTALL	KIERON WORSELL, 38 BEECHBURN ROAD, LIVERPOOL, L36 4NE	Nadeem Saleem	06/02/2025 06:55 07/02/2025 17:00	07/02/2025	
POSTURITE LIMITED	18811012602	DEL1535298	4085932	DESK INSTALL	KIERON WORSELL, 38 BEECHBURN ROAD, LIVERPOOL, L36 4NE	Nadeem Saleem	06/02/2025 06:55 07/02/2025 17:00	07/02/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18813040001	24239001	4086549	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 13 Gordon Road , 13 Gordon Road , BB9 7SX	Olayiwola Olanrewaju	07/02/2025 09:00 07/02/2025 17:00	07/02/2025	
PayPoint Network Ltd_Collections	18814219701	31100600	4086410	COLLECTION	RIDGE GENERAL STORE, 12-14 RIDGE SQUARE, LANCASTER, LANCASHIRE, LA1 3HR	Olayiwola Olanrewaju	06/02/2025 15:27 07/02/2025 17:00	07/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Morrisons BAU	18812200901	REQ000010799 761	4086057	TECH EXCHANGE	FARMERS BOY (DEESIDE) LTD, FARMERS BOY (DEESIDE) LTD, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	Ryan Owen	06/02/2025 10:33 07/02/2025 17:00	07/02/2025	
Computacenter - Morrisons BAU	18813991201	REQ000010799 942	4086375	TECH EXCHANGE	FARMERS BOY (DEESIDE) LTD, FARMERS BOY (DEESIDE) LTD, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	Ryan Owen	06/02/2025 14:55 07/02/2025 17:00	07/02/2025	
Computacenter - Morrisons BAU	18814164501	REQ000010799 855	4086396	TECH EXCHANGE	FARMERS BOY (DEESIDE) LTD, FARMERS BOY (DEESIDE) LTD, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	Ryan Owen	06/02/2025 15:16 07/02/2025 17:00	07/02/2025	
Computacenter - Morrisons BAU	18814308801	REQ000010799 849	4086452	TECH EXCHANGE	FARMERS BOY (DEESIDE) LTD, FARMERS BOY (DEESIDE) LTD, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	Ryan Owen	06/02/2025 15:41 07/02/2025 17:00	07/02/2025	
Computacenter Limited	18813463101	24238895	4086544	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 8A Thornfield Avenue, Connahs , 8A Thornfield Avenue, Connahs , CH5 4HX	Ryan Owen	07/02/2025 09:00 07/02/2025 17:00	07/02/2025	
Computacenter Limited - HSBC	18812238301	RITM31631233	4086067	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Ryan Owen	06/02/2025 10:41 07/02/2025 17:00	07/02/2025	
Computacenter Limited - HSBC	18812239101	RITM31631558	4086070	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Ryan Owen	06/02/2025 10:41 07/02/2025 17:00	07/02/2025	
Computacenter Limited - HSBC	18812239501	RITM31631759	4086077	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Ryan Owen	06/02/2025 10:41 07/02/2025 17:00	07/02/2025	
Computacenter Limited - HSBC	18812869501	RITM31674347	4086169	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Ryan Owen	06/02/2025 12:10 07/02/2025 17:00	07/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188121307	1-51998898913 6	4086045	CONSUMABLE INSTALL	Boots UK Limited, 55 Witton Street, Office, NORTHWICH, CW9 5DW	Ryan Owen	07/02/2025 09:00 07/02/2025 17:00	07/02/2025	
Computacenter Limited - HSBC	18814643201	INC48776016	4086518	TECH EXCHANGE	COMPUTACENTER HSBC, 24 CASTLE SQUARE, CAERNARFON, GWYNEDD, LL55 2NB	Ryan Owen	06/02/2025 16:19 07/02/2025 16:30	07/02/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	18814850401	3189013	4086592	TECH EXCHANGE	MCDONALDS - CAPGEMINI, CLAYTON BY PASS A34, CONGLETON, CHESHIRE, CONGLETON, CW12 1LR	Simon Heath	06/02/2025 16:42 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18789936301	PAR0208537	4083119	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	03/02/2025 13:17 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18806404301	PAR0210507	4085020	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	05/02/2025 07:17 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18806405901	PAR0210512	4085021	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	05/02/2025 07:18 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18806441301	PAR0210514	4085028	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	05/02/2025 07:24 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18777984801	RITM0738496	4081388	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	31/01/2025 08:10 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18809225601	RITM0622787	4085468	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	05/02/2025 15:03 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18783077101	RITM0711237	4081744	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	31/01/2025 13:21 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18787691501	PAR0207960	4082695	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	03/02/2025 07:48 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18787764801	PAR0208003	4082707	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	03/02/2025 08:07 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18788632501	PAR0208150	4082873	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	03/02/2025 10:13 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18788677801	PAR0208178	4082879	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	03/02/2025 10:21 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18788834301	PAR0208245	4082911	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	03/02/2025 10:48 07/02/2025 17:00	07/02/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18790321601	PAR0208610	4083191	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	03/02/2025 14:14 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18790403601	PAR0208643	4083207	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	03/02/2025 14:24 07/02/2025 17:00	07/02/2025	
Computacenter - Astra Zeneca	18811369801	PAR0211677	4085962	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	06/02/2025 08:33 07/02/2025 17:00	07/02/2025	
Computacenter Limited - HSBC	18813543201	INC48761280	4086302	NON TECH EXCHANGE	COMPUTACENTER HSBC, 2 FARFIELD CLOSE POYNTON, STOCKPORT, SK12 1FE	Simon Heath	06/02/2025 13:56 07/02/2025 17:00	07/02/2025	
Paypoint Network Limited - UK	18812713401	02163755	4086143	TECH EXCHANGE	GO LOCAL EXTRA, GO LOCAL EXTRA, 18 FIR ROAD, BRAMHALL, STOCKPORT, SK7 2NP	Simon Heath	07/02/2025 08:00 07/02/2025 12:00	07/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18813729001	DEL1530111	4086326	CHAIR INSTALL	15 KNOTT LANE, NA, NA, BOLTON, BL1 5TG	Stephen Fitton	06/02/2025 14:17 07/02/2025 17:00	07/02/2025	
Vista Retail Support Limited	18814923301	3189918	4086597	TECH EXCHANGE	MCDONALDS - CAPGEMINI, MILL GATE SHOPPING CENTRE 64-66 THE ROCK, BURY, LANCASHIRE, BURY, BL9 0PB	Stephen Fitton	06/02/2025 16:54 07/02/2025 17:00	07/02/2025	
Fujitsu Services Limited - Vodafone - ME	18814066601	C5303338	4086388	TECH EXCHANGE	VODAFONE WREXHAM, Wrexham, 48 Hope Street, Wrexham, Wales, Denbighshire, Wrexham, LL11 1BB	Stephen Fitton	06/02/2025 15:07 07/02/2025 20:00	07/02/2025	
Vista Retail Support Limited	18814867801	3186410	4086595	TECH EXCHANGE	LIDL, BODHYFRYD, DENBIGHSHIRE, WREXHAM, LL12 7AE	Stephen Fitton	06/02/2025 16:46 07/02/2025 17:00	07/02/2025	
BACK CARE SOLUTIONS	18812933701	146474	4086187	CHAIR INSTALL	4 WOODLAND GROVE, 4 WOODLAND GROVE, WREXHAM, LL13 9DU	Stephen Fitton	06/02/2025 12:21 07/02/2025 17:00	07/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****		11594765	4086153	REPAIR WITH PARTS	Kellogg Management Services (Europe, Bryn Lane, WREXHAM, LL13 9UT	Stephen Fitton	07/02/2025 09:00 07/02/2025 14:00	07/02/2025	
Computacenter Limited	18813082701	24238434	4086563	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 63 Broadbent street , 63 Broadbent street , OL11 3DD	Stephen Fitton	07/02/2025 09:00 07/02/2025 17:00	07/02/2025	
Vista Retail Support Limited	18814843601	3187069	4086588	TECH EXCHANGE	LIDL, ROCHDALE, SPOTLAND ROAD, LANCASHIRE, ROCHDALE, OL12 6TS	Stephen Fitton	06/02/2025 16:41 07/02/2025 17:00	07/02/2025	
Vista Retail Support Limited	18814844001	3187074	4086589	TECH EXCHANGE	LIDL, ROCHDALE, SPOTLAND ROAD, LANCASHIRE, ROCHDALE, OL12 6TS	Stephen Fitton	06/02/2025 16:41 07/02/2025 17:00	07/02/2025	
POSTURITE LIMITED	18810972801	DEL1531805	4085922	CHAIR INSTALL	10 CHERVIL WALK, HIGHFIELD, NA, WIGAN, WN3 6AR	Stephen Fitton	06/02/2025 06:33 07/02/2025 17:00	07/02/2025	