



# Run Sheet

Nadeem Saleem 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4120222	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Customer Damage?

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



**Run Sheet**  
Nadeem Saleem 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4119695	Customer	POSTURITE LIMITED		Job Address
SLA Window	20/03/2025 13:51 - 21/03/2025 17:00	Contact Name	SHIKHA VAIDYA	AG SERVICE COMPANY LIMITED APARTMENT 347 3 KELSO PLACE, ST. GEORGE'S ISLAND MANCHESTER M15 4GS
Activity	CHAIR INSTALL	Contact Phone	447748984418	
Priority	ND 1700			
Ref 1	DEL1551362			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Delivery person can inform the building concierge to issue guest parking. *** Please call 1 hour before arrival. Customer Ref / PO: 070000185813 Items on order: 3823185 - DESKSIMPLE - Positiv Fo</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1551362&amp;address=AG%20Service%20Company%20Limited%20Apartment%20347%20MANCHESTER%203%20Kelso%20Place%20St.%20George's%20Island%20M15%204GS">https://rico.jotform.com/222823708509055?refNumber=DEL1551362&amp;address=AG%20Service%20Company%20Limited%20Apartment%20347%20MANCHESTER%203%20Kelso%20Place%20St.%20George's%20Island%20M15%204GS</a> &gt;Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1551362&amp;address=AG%20Service%20Company%20Limited%20Apartment%20347%20MANCHESTER%203%20Kelso%20Place%20St.%20George's%20Island%20M15%204GS"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979473201	9994754	Homeworker Ergonomic Office Ch				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979473401	9994754	Homeworker Ergonomic Office Ch				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



**Run Sheet**  
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Date	21/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4119170	Customer	POSTURITE LIMITED		Job Address
SLA Window	20/03/2025 06:38 - 21/03/2025 17:00	Contact Name	CAROL COYNE	H M REVENUE & CUSTOMS THREE NEW BAILEY NEW BAILEY STREET SALFORD M3 5FS
Activity	CHAIR INSTALL	Contact Phone	03000511719	
Priority	ND 1700			
Ref 1	DEL1549839			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: I am on the 5th floor but there is a lift *** Please call 1 hour before arrival.Customer Ref / PO: 6000256323Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1549839&amp;address=H%20M%20Revenue%20%26%20Customs%20Three%20New%20Bailey%20Salford%20New%20Bailey%20Street%20M3%205FS">Once the job is completed please click this link to open and complete the form.</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1549839&amp;address=H%20M%20Revenue%20%26%20Customs%20Three%20New%20Bailey%20Salford%20New%20Bailey%20Street%20M3%205FS"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

**Job Notes**

[View Details](#) | [Edit](#) | [Delete](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18976966701	100139944	Adapt 660 (medium seat/high ba				

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18976966901	100139944	Adapt 660 (medium seat/high ba				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Nadeem Saleem 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4119479	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	20/03/2025 12:22 - 21/03/2025 17:00	<b>Contact Name</b>		MARTIN KLOOS	COMPUTACENTER HSBC 40 DOVEDALE AVENUE PRESTWICH MANCHESTER M25 0BU
Activity	COLLECTION	<b>Contact Phone</b>		07932221220	
Priority	ND 1600				
Ref 1	RITM32407846				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection ..... this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Laptop</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978777501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Nadeem Saleem 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4118539	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 18:00	Contact Name	FAIQ NAEEM	24 BLENCAHRA CLOSE 24 BLENCAHRA CLOSE MIDDLETON MANCHESTER M24 5AL
Activity	NON TECH EXCHANGE	Contact Phone	+44 07974852933	
Priority	ND 1800			
Ref 1	5305933 / INC8755645			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Faiq.Naeem@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18974225601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet  
Nadeem Saleem 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4119163	Customer	POSTURITE LIMITED		Job Address
SLA Window	20/03/2025 06:34 - 21/03/2025 17:00	Contact Name	AISSA PINTO	AISSA PINTO 21 PITS FARM AVENUE ROCHDALE OL11 5DE
Activity	CHAIR INSTALL	Contact Phone	07380665895	
Priority	ND 1700			
Ref 1	DEL1549856			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CHGOItems on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1549856&amp;address=21%20Pits%20Farm%20AvenueROCHDALE">https://rico.jotform.com/222823708509055?refNumber=DEL1549856&amp;address=21%20Pits%20Farm%20AvenueROCHDALE</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18976962301	100095648	Positiv ME600 Chair (Square Ba				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18976962501	100095648	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

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Job # 4119691	Customer	POSTURITE LIMITED			Job Address		
SLA Window	20/03/2025 13:48 - 21/03/2025 17:00	Contact Name	CAROLYN WRIGHTSON		PRIVATE ADDRESS 62 THE SIDINGS DARWEN BB3 2BD		
Activity	CHAIR INSTALL	Contact Phone	07761699704				
Priority	ND 1700						
Ref 1	DEL1550712						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BBBLItems on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1550712&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1550712&amp;address</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1550712&address">https://rico.jotform.com/222823708509055?refNumber=DEL1550712&address>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979465101	1301033	RH New Logic 220 High Back Cha				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979465301	1301033	RH New Logic 220 High Back Cha				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Nadeem Saleem 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4119166	Customer	POSTURITE LIMITED			Job Address
SLA Window	20/03/2025 06:36 - 21/03/2025 17:00	Contact Name	SUFYAN PATEL SUFYANPATEL@DELOI		SUFYAN PATEL SUFYANPATEL@DELOI 18 WINCHESTER STREET BLACKBURN BB1 1RG
Activity	CHAIR INSTALL	Contact Phone	07393740841		
Priority	ND 1700				
Ref 1	DEL1549968				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Please help take it to the attic which is where it will be used *** Please call 1 hour before arrival.Customer Ref / PO: 4600080421Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1549968&address=18%20Winchester%20StreetBLACKBURN  BB1%201RG >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18976964001	9900006	Homeworker Plus Chair - With A				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18976964201	9900006	Homeworker Plus Chair - With A				



Run Sheet  
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Date	21/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4119164	Customer	POSTURITE LIMITED		Job Address
SLA Window	20/03/2025 06:35 - 21/03/2025 17:00	Contact Name	JOANNE MEADOWS	JOANNE MEADOWS 34 NAB WOOD DRIVE CHORLEY PR7 2FG
Activity	CHAIR INSTALL	Contact Phone	07894267346	
Priority	ND 1700			
Ref 1	DEL1548939			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P494324 WR:28740Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1548939&amp;address=34%20Nab%20Wood%20Drive%20CHORLEY">https://rico.jotform.com/222823708509055?refNumber=DEL1548939&amp;address=34%20Nab%20Wood%20Drive%20CHORLEY</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18976963401	9787038INFULLE	LPpositiv R600 Med Back Full Spe				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18976963601	9787038INFULLB	IPositiv R600 Med Back Full Spe				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Nadeem Saleem 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4120223	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4120172	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

#### Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Berlindo D`Assuncao 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4116525	Customer	Training Account		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 13:00	Contact Name	Training Account	Warrington Warrington TVS online WA5 7TN
Activity	MANPOWER	Contact Phone	CSC	
Priority	ND 1700			
Ref 1	Star online training Berlind D.Assuncao 21st Mar 2025			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
9am-1pm	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Berlindo D`Assuncao 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4119585	Customer	HCL Barclays		Job Address
SLA Window	20/03/2025 13:23 - 21/03/2025 17:00	Contact Name	JEN KERMODE	100 CAPRICORN CRESCENT 100 CAPRICORN CRESCENT LIVERPOOL L14 9LS
Activity	IMAC COLLECTION	Contact Phone	07804 906 636	
Priority	ND 1600			
Ref 1	TASK2691866/1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop collection - Please use Tote	Existing Serial Number or Asset Tag: **BB20846193**

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979264601	HCL Tote	HCL Tote				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
Job # 4119587		Customer		HCL Barclays		Job Address	
SLA Window		20/03/2025 13:24 - 21/03/2025 17:00		Contact Name	JEN KERMODE	100 CAPRICORN CRESCENT 100 CAPRICORN CRESCENT LIVERPOOL L14 9LS	
Activity		COLLECTION		Contact Phone	07804 906 636		
Priority		ND 1600					
Ref 1		TASK2691866/2					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Monitor collection - please use large box				None entered			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
18979268801	HCL Large box	Carton box 610 x 457 x 457mm					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
18979269001	HCL Large box	Carton box 610 x 457 x 457mm					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Berlindo D`Assuncao 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4119495	Customer	NCR TESCO HHT		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	EMMA WRIGHT	TESCO 418-420 QUEENS DR LIVERPOOL MERSEYSIDE MERSEYSIDE L13 0AR
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7507900364			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>"Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:23242B0C31 Date:20.03.2025 Problem description / Error message: -----  MADHU S Mar 20 2025 11:50  Serial no: 23242B0C31 Build: Stock  Troubleshooting: Tried powering on the device (Yes/No): Yes Tried charging the device (Yes/No): Yes Tried swapping out the battery (Yes/No): Yes  Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. ." </p>	<p>* The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	D'Assuncao, Berlindo	<b>Jobs on Run</b>	9
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Job # 4119862	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	20/03/2025 09:00 - 21/03/2025 16:00	Contact Name	Wendy Thorne	RBSG Liverpool Customer Service Centre Stephenson Way Wavertree
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1600			RBSG LIVERPOOL L2 2PP
Ref 1	C5306521			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 24/03/2025 16:19  SLA: ND 24/03/2025 16:19 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _RBFUJS7011THINCLNT x 1</p>	<p>Problem: [TC] Fujitsu S7011 Thin Client Replacement Root Cause: Fujitsu S7011 Thin Client Replacement Action: Engineer to replace faulty thin client uneven exchange is approved. After replacing the thin client please ensure user has tested if no users are available please confirm the client has reached the login screen. If the client is failing to reach a login screen please ensure the network port has been unlocked. Client to be connected via LAN cable. Test: Working URL:  Call history::  ##### Call 5306521   Problem   Web Service   qws_uk   Tue 18 Mar 2025 08:08:18   A+C+P    agent.loginname=qws_uk  equipment.assettag=RBSGB0000000000LT1R3  contract.pkey=23224  call.poms=1  call.zip=L13 1NW  call.address=Liverpool Customer Service Centre Stephenson Way Wavertree  call.city=LIVERPOOL  call.orgname=RBSG  call.customerid=INC8768325  call.problem=Office / Branch - Faulty Thin Client [LVKR]  call.modifiedby=QWebServices  call.location=RBSG  call.busimpact=Urgent (TD)  category.name=GBR/Incident/Unqualified  call.priority=2-Medium  call.datereported=3/18/2025 9:08:11 AM  call.dpavailable=1  ...  </p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980310001	_RBFUJS7011TH	INCENTRO:8GB DDR4-2400				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18980310201	_RBFUJS7011TH	INCENTRO:8GB DDR4-2400				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Berlindo D`Assuncao 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4119758	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	20/03/2025 15:12 - 21/03/2025 17:00	<b>Contact Name</b>		PAUL.MILNE@HSBC.COM	COMPUTACENTER HSBC 342 ELLERMAN ROADLIVERPOOL ELLERMAN ROAD LIVERPOOL L3 4FH
Activity	NON TECH EXCHANGE	<b>Contact Phone</b>		07545228717	
Priority	ND 1600				
Ref 1	INC49009751				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979955901						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979956101						



# Run Sheet

Date	21/03/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	9
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<b>Job #</b> 4119858	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	20/03/2025 09:00 - 21/03/2025 17:00	<b>Contact Name</b>	.	MCDONALDS - CAPGEMINI
<b>Activity</b>	NON TECH EXCHANGE	<b>Contact Phone</b>	.	MARUS BRIDGE RETAIL PARK WORTHINGTON WAY WIGAN LANCASHIRE
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3227776			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Opening Hours are:- Monday-Sunday 7am-11pm</p>	<p>***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

**Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980276201	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18980276401						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Berlindo D`Assuncao 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	9
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Job # 4120173	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Olayiwola Olanrewaju 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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Job # 4120224	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Olayiwola Olanrewaju 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
Job # 4116499		Customer		Northampton Technical Support *NO INV*		Job Address	
SLA Window		17/03/2025 14:48 - 21/03/2025 17:00		Contact Name	OLAYIWOLA ORANWARAJU	RICO LOGISTICS UNIT 2, EUROPA CT EUROPA BVD WARRINGTON WA5 7TN	
Activity		VAN STOCK AUDIT		Contact Phone	203 356 7438		
Priority		ND 1700					
Ref 1		Fujitsu Star build stick					
Ref 2							
No. of Parts		0					
Instructions 1				Instructions 2			
Olayiwola Oranwaraju				Star build stick; Please close off this calls as completed to confirm receipt of this build stick.			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



**Run Sheet**  
Olayiwola Olanrewaju 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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<b>Job #</b> 4119819	<b>Customer</b>	POSTURITE LIMITED		<b>Job Address</b>
<b>SLA Window</b>	20/03/2025 15:56 - 21/03/2025 17:00	<b>Contact Name</b>	PETER SHARPS	PETER SHARPS 22 CYPRESS ROAD SOUTHPORT PR8 6HE
<b>Activity</b>	DESK SP INSTALL	<b>Contact Phone</b>	07880345201	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	DEL1555233			
<b>Ref 2</b>				
<b>No. of Parts</b>	9			

Instructions 1	Instructions 2
<p>*** Customer Instructions: All on ground floor so hopefully should be ok on street parking fine *** Please call 1 hour before arrival.Customer Ref / PO: MK00037518Items on order:100140583 - OFFCHAIR - RH Logic 4</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1555233&amp;address=22%20Cypress%20Road">https://rico.jotform.com/222823708509055?refNumber=DEL1555233&amp;address=22%20Cypress%20Road</a> SOUTHPORT</p> <p>PR8%206HE &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

## Returned Items

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



**Run Sheet**  
Olayiwola Olanrewaju 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Olanrewaju, Olayiwola	<b>Jobs on Run</b>	9
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In Items for Job # 4119819 page 1 of 1



# Run Sheet

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Olanrewaju, Olayiwola	<b>Jobs on Run</b>	9
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# Run Sheet

Olayiwola Olanrewaju 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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Job # 4119753	Customer	HCL Barclays		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 15:00	Contact Name	.	Barclays Bank Collection Barclays Bank Collection 265/267 LORD STREET Southport PR8 1PD
Activity	PROJECT	Contact Phone	.	
Priority	ND 1500			
Ref 1	BB Col PR8 1PD			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Complete wrap and collection of redundant kit left from desk refresh	1 box 1 tote 2 x desktops/2 x monitors/10 x Monitor arms/2 x cheque readers/2 x receipt printer/2 x mice and 2 x keyboards. Any issues escalated to James on 07825 092919 or Sandy on 07872 310228

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Olayiwola Olanrewaju 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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Job # 4119685	Customer	POSTURITE LIMITED			Job Address
SLA Window	20/03/2025 13:41 - 21/03/2025 17:00	<b>Contact Name</b>		MURRAY WALKER	MURRAY WALKER 16 AUBIGNY DRIVE LANCASHIRE PR2 3QL
Activity	CHAIR INSTALL	<b>Contact Phone</b>		07968044913	
Priority	ND 1700				
Ref 1	DEL1549769				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 10079742Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1549769&address=16%20Aubigny%20Drive LANCASHIRE PR2%203QL >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979398801	0380203BLA	RH Logic 400 No Neckrest Gaja				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979399001	0380203BLA	RH Logic 400 No Neckrest Gaja				



# Run Sheet

Date	21/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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Job # 4119171	Customer	POSTURITE LIMITED		Job Address
SLA Window	20/03/2025 06:39 - 21/03/2025 17:00	Contact Name	KELLY WHITEHEAD	KELLY WHITEHEAD 27 LAPWING ROAD INGOL PRESTON PR2 3EG
Activity	CHAIR INSTALL	Contact Phone	07563090844	
Priority	ND 1700			
Ref 1	DEL1550611			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P494761 WR:28857Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://ico.jotform.com/222823708509055?refNumber=DEL1550611&amp;address=27%20Lapwing%20Road PRESTON Ingol PR2%203EG &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18976968901	9787501BLA	Positiv Plus Medium Back No Ne				

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18976969101	9787501BLA	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



**Run Sheet**  
Olayiwola Olanrewaju 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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<b>Job #</b> 4119168	<b>Customer</b>	POSTURITE LIMITED		<b>Job Address</b>
<b>SLA Window</b>	20/03/2025 06:37 - 21/03/2025 17:00	<b>Contact Name</b>	ANDREW VINT	PRIVATE ADDRESS 92 HARVESTER DRIVE COTTAM PRESTON PR4 0DW
<b>Activity</b>	CHAIR INSTALL	<b>Contact Phone</b>	07912365717	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	DEL1549367			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Setup for chair will be here as I cannot be at both the office and home simultaneously *** Please call 1 hour before arrival.Customer Ref / PO: CPA000277169 Deliveries DPD or UPSItems on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1549367&amp;address=Private%20address%2092%20Harvester%20Drive%20PRESTON%20Cottam%20PR4%200DW">https://rico.jotform.com/222823708509055?refNumber=DEL1549367&amp;address=Private%20address%2092%20Harvester%20Drive%20PRESTON%20Cottam%20PR4%200DW</a> &gt;Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1549367&amp;address=Private%20address%2092%20Harvester%20Drive%20PRESTON%20Cottam%20PR4%200DW"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18976966401	100092832	P-Sit High back - Black With:				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18976966601	100092832	P-Sit High back - Black With:				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



Run Sheet  
Olayiwola Olanrewaju 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Olanrewaju, Olayiwola	<b>Jobs on Run</b>	9
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<b>Job #</b> 4119162	<b>Customer</b>	POSTURITE LIMITED		<b>Job Address</b>
<b>SLA Window</b>	20/03/2025 06:34 - 21/03/2025 17:00	<b>Contact Name</b>	ANDREW VINT	W423, BAE SYSTEMS WARTON AERODROME WARTON PRESTON PR4 1AX
<b>Activity</b>	CHAIR INSTALL	<b>Contact Phone</b>	0330 046 6237	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	DEL1549365			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Upstairs office narrow stairs *** Please call 1 hour before arrival.Customer Ref / PO: CPA0002770971 Deliveries DPD or UPSItems on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1549365&amp;address=W423%20BAE%20SYSTEMS">https://rico.jotform.com/222823708509055?refNumber=DEL1549365&amp;address=W423%20BAE%20SYSTEMS</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18976962001	100092832	P-Sit High back - Black With:				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18976962201	100092832	P-Sit High back - Black With:				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Olayiwola Olanrewaju 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	9
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Job # 4119940	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Anna Mollart-Solity	4 Castle Rise 4 Castle Rise 4 Castle Rise
Activity	COLLECTION	Contact Phone		KENDAL Cumbria LA9 7BQ
Priority	ND 1700			
Ref 1	WOT000253987			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging sent from CC	{"Remove Serial 1":"PF2V79QL","Remove Item 1":"Please collect and remove single device,""Requested by date":"2025-03-21","Customer Catalog ID":,""Cost Center Name": "CC_0000001194_UK10_EUSAP Reg Aff Cent UK AZ" "Cost Center Account Number": "CC_0000001194_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189576387	000000000004593	Z4GB-Box Laptop				



# Run Sheet

John Paul Barron 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4120212	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

John Paul Barron 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4119859	Customer	Vista Retail Support Limited		Job Address
SLA Window	20/03/2025 16:15 - 21/03/2025 17:00	Contact Name		SAVERS 17-18 ALBERT SQUARE WIDNES WA8 6JW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3228032			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3228032 - POS 1 cash drawer faulty keeps popping up please replace SUP-CDR-FT-460MOD03	Replace SUP-CDR-FT-460MOD03 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980279801	SUP-CDR-FT-460MOD03	SUP-CDR-FT-460MOD03				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18980280001						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

John Paul Barron 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4119936	Customer	Vista Retail Support Limited	Job Address
SLA Window	20/03/2025 16:54 - 21/03/2025 17:00	Contact Name	LIDL PARK ROAD MERSEYSIDE SAINT HELENS WA11 9BA
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3227112		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
<p>3227112: Brief Description: Defective damaged or lost equipment   Mobile Office Full Description: PM Interface: This ticket was created by a store employee store deputy manager or store manager.  Please select the 'Store Support Information'-Tab below for more information about the incident.  If you are an external support provider please read the questions and answers below</p> <p>-----</p> <p>How many headsets are affected? : 1</p> <p>-----</p> <p>What is the issue? : Headset unable to charge</p> <p>-----</p> <p>Additional information : Serial number - 037C705FB1. Will not charge when cradled. No other headsets affected</p>	<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980593201	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18980593401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

John Paul Barron 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4119852	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	20/03/2025 16:12 - 21/03/2025 13:00	Contact Name	MANAGER	ONE STOP ONE STOP 128 BISPHAM ROAD SOUTHPORT PR9 7BJ
Activity	TECH EXCHANGE	Contact Phone	01704807730	
Priority	4HR			
Ref 1	02236037			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
31343705//29613//PPD	Swap reason: key & card reader (ppos)

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4118609	Customer	Centrex Services		Job Address
SLA Window	21/03/2025 09:30 - 21/03/2025 09:30	Contact Name	TBA	SAINSBURY'S NORTH VALLEY ROAD COLNE BB8 9HY
Activity	MANPOWER	Contact Phone	TBA	
Priority	Timed			
Ref 1	Colne (PFS)			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Could you provide assistance for our engineer tomorrow at 09:30.  Engineer will assist ours updating a large screen.	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## John Paul Barron 21/03/2025

**Date** 21/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4119279	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	George Russell	Robert Bosch UK Holdings Limited Churchill Way Protec Fire Security Grp Nelson NELSON BB9 6RT
Activity	REPAIR WITH PARTS	Contact Phone	01282717216	
Priority	ND FIX			
Ref 1	11642412			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ATTEND BEFORE 5PM. OFFICES CLOSES AT EXACTLY 5PM      Intervention #: 1 SLA: 21/03/2025 17:00-----ASSET      INFORMATION---ProductName: CX735adse MFP HV EMEA      DeviceTagCustomer: NLS-P-00008      SerialNumber: 75303112112LD      ProductIdentifier: 47C9620      Model: 7530-678      Physical Location: Protec Fire and Security Group Nelson</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER Next Business Day Fix. Monday to Friday 09:00 to 17:00      DEVICES ARE PASSWORD PROTECTED :FOR MS811 UND MS510 = PIN NUMBER: 711811      ALL OTHER DEVICES = USERNAME = SERVICE PASSWORD = LEXSERVICE1+</p>	<p>-----ACTIVITY DESCRIPTION----Issue : Damaged transfer belt Recommended PNs : 41X2689 - Transfer module      Proactive PNs : N/A      Special instructions : 8AM-4PM Monday to Friday except Tuesdays Steps Performed :-The customer called and reported that whenever they attempt to print something black material accompanies the printed paper.-Asked the customer if any supplies or parts had been replaced recently&gt;&gt;the customer confirmed no changes had been made.-The customer shared a picture of the black material coming out with the paper which was identified as the transfer belt.      Printer Location : Nelson Churchill Way LAN BB9 6RT United Kingdom. Source -MT+D365      Account name : Robert Bosch UK Holdings Limited Full name : George.... Russell      Phone number : 441282717216 Email : george.russell@bosch.com----INSTRUCTIONS-----Technical Notes -----Tech to investigate damaged transfer belt.CB.</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189777643	41X2689	SVC ITU MM				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189777645	41X2689	SVC ITU MM				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

## John Paul Barron 21/03/2025

**Date** 21/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4119716	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	20/03/2025 14:15 - 21/03/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1900			
Ref 1	C5306803			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 21/03/2025 20:00 SLA: ND 21/03/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5306803   Problem   Web Service   qws_uk   Thu 20 Mar 2025 14:00:05   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17250013 call.problem=NLC8459 Blackburn 020-111282 NLC 8459 Site Blackburn RSPID 8214 Set Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=3/20/2025 2:59:44 PM ...

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979613701	_NRMIIUM020DE	IP2P:M020 NORTHERN MOBILE LIVE	02000303002020	112837		
18979614101	_SXASSET-LABEL	\$SXASSET-LABELSV2				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979613901	_NRMIIUM020DE	M20 NORTHERN MOBILE LIVE	02000303002020	12837		
18979614301	_SXASSET-LABELS	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4119329	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	GSM 4636	ASDA STORES LIMITED East Way ASDA STORES LIMITED PRESTON PR2 9NP
Activity	CONSUMABLE INSTALL	Contact Phone	01772703130	
Priority	ND 1700			
Ref 1	1-524547475321			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 25/03/2025 16:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: SerialNumber: 406336990B688ProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only: - Monday ..... Friday 09:00 ..... 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 ..... 17:00 Sunday 10:00 ..... 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday ..... Saturday 09:00 ..... 17:00 Sunday &amp; Bank Holidays 10:00 ..... 16:00 All Maintenance kits: - 3 day SLA. Monday ..... Friday 09:00 ..... 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189780918	40X8421	MS81x SVC Maint Kit Fuser type				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4120213	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4120242	Customer	RICO Depots		Job Address
SLA Window	- 21/03/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119322	Customer	HCL Network Rail Dispatch			Job Address
SLA Window	20/03/2025 10:25 - 21/03/2025 13:00	<b>Contact Name</b>		KEITH BLAIR	NETWORK RAIL TRAINING CENTRE
Activity	SOFTWARE INSTALL	<b>Contact Phone</b>		07890029808	NETWORK RAIL TRAINING CENTRE
Priority	ND 1300				THE BOULTINGS BUILDING
Ref 1	NRINC0796172				WINWICK STREET
Ref 2	9200065349				WARRINGTON
No. of Parts	1				WA2 7TT

Instructions 1	Instructions 2
Software Install - Half Day - AM VISIT	Reference NRINC0796172 Title Engineers Required = 1 Contact Name Keith Blair 07890029808 Contact Number Keith Blair 07890029808 Type of Site Network Rail Dispatch Full Site Address Networkrail training centre The Boultings building Winwick street Warrington WA2 7TT Postal Code WA2 7TT Activity SOFTWARE INSTALL ND 1300 240 MIN (SOFTWARE INSTALL HALF DAY AM VISIT) Priority ND 1300 Duration 240 Scheduled Visit Date 20th March Part name Build Stick Win10 22H2 v1.0 Users Current Device 41005678 Serial Number YD07SLQ6 Asset number 41005678 Number of build sticks required 1 Number of builds required (1-2 builds half day 3-4 builds full day) 1 build Fault Description 1 Engineer required to build a deactivated device. Build Type (Standard / Control / NA) Standard Required Engineer actions on site " 1) Please thoroughly do predeployemnt steps mentioned in Build guide Sec. 2.2 (Pg 5...)

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978093501	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18978093701	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119832	Customer	Vista Retail Support Limited	Job Address
SLA Window	20/03/2025 16:02 - 21/03/2025 17:00	Contact Name	LIDL OLD LIVERPOOL ROAD LANCASHIRE WARRINGTON WA5 1AP
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3227696		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3227696 FSE to attend and replace faulty Zebra device part ID: ?HHT-ZEB-TC57-LID Monday - Sat 08:00-22:00 Sunday - 10:00 - 16:00	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980217901	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18980218101					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119351	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Store Manager 2020	Boots UK Limited 90 Forest Walk, Halton Lea EPSr2 Pharmacy Printer
Activity	CONSUMABLE INSTALL	Contact Phone	01928718262	Boots UK Limited RUNCORN WA7 2GX
Priority	ND 1700			
Ref 1	1-524555286006			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 25/03/2025 16:00-----ASSET</p> <p>INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RS SI</p> <p>TRDDeviceTagCustomer: EPSr2 Pharmacy PrinterSerialNumber:</p> <p>451443HH162NCProductIdentifier: 35S0330Model: 4514-630Physical Location:</p> <p>----ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix ..... Monday ..... Saturday 08:00 ..... 18:00 Sunday &amp; Bank Holidays (excl. Xmas day) 10:00</p> <p>-16:00.Maintenance kits ..... 3 days Monday ..... Friday 8:00 ..... 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000</p> <p>option 9. If dialing from the Republic of Ireland</p> <p>the number is 00 44 330123 9000Please note that option 9 is the .....Engineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 ..... A4 Plain paperTray 2 ..... A4 Custom type 2 (where available)MP Feeder ..... Custom type 6Toner Darkness ..... 6 (mono printers)Toner Darkness ..... 3 (colour printers)EPOS printers ..... PPDS MUST be turned .....ON.....MS510dn printers ..... MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189782414	40X8282	MS51x SVC Maint Kit Fuser 220				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189782416	40X8282	MS51x SVC Maint Kit Fuser 220				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119880	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 12:30	Contact Name	ALISON.CHIDLLOW@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07921585032	MARKS & SPENCER CHESTER
Priority	ND 1600			BUSINESS PARK CHESTER
Ref 1	INC48907460r			CHESHIRE WEST AND
Ref 2				CHESTER
No. of Parts	1			KINGS MEADOW
				CHESTER BUSINESS PARK
				CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18973653601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119808	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Tom Bowker	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	447860822847	M&S BANK KINGSMEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Priority	ND 1600			
Ref 1	RITM32672269			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Stc

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119524	Customer	Computacenter Limited		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Max Birtwistle	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07471134585	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24289048			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Max Birtwistle Contact Number - 07471134585 Locion - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Mak- Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 470	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978107301	4707161	LBG:PPD HP 830 G10 i5 16GB				



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119530	Customer	Computacenter Limited		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Michelle Osik	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447972281870	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24288856			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Michelle Osik Contact Number - 7972281870 Locatn - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS MakeHead Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 47071	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

18978107701	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18978107901	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119914	Customer	Computacenter Limited		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Max Birtwistle	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07471134585	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24290082			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Max Birtwistle Contact Number - 07471134585 Locion - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Mak- Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 470	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979097301	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979097501	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119169	Customer	POSTURITE LIMITED			Job Address
SLA Window	20/03/2025 06:38 - 21/03/2025 17:00	Contact Name	HELEN CHRISTIAN		HELEN CHRISTIAN 22 SHERBOURNE AVENUE CHESTER CH4 7QU
Activity	CHAIR INSTALL	Contact Phone	07772612226		
Priority	ND 1700				
Ref 1	DEL1549219				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000254965Items on order:9745162 - LAPSTAND - Kensington E	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1549219&address=22%20Sherbourne%20Avenue CHESTER  CH4%207QU >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18976967501	100139839	Positiv ME100 (Medium Back)				

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# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119204	Customer	POSTURITE LIMITED			Job Address
SLA Window	20/03/2025 07:29 - 21/03/2025 17:00	Contact Name	KAREN GADD / KAREN.GADD@UKHSA.		UKHSA 2 AINSDALE CLOSE BROMBOROUGH WIRRAL CH63 0EU
Activity	DESK INSTALL	Contact Phone	07748734710		
Priority	ND 1700				
Ref 1	DEL1553043				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P5139707Please contact Karen re delivery date.Items on o	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1553043&address=UKHSA 2%20Ainsdale%20Close WIRRAL Bromborough CH63%200EU >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18977025201	100129986	Single Column Desk Frame				
18977025202	100137285	Deskrte 1000 x 600 Desktop -				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18977025401	100129986	Single Column Desk Frame				
18977025501	100137285	Deskrte 1000 x 600 Desktop -				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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<b>Job #</b> 4119221	<b>Customer</b>	POSTURITE LIMITED		<b>Job Address</b>	
<b>SLA Window</b>	20/03/2025 08:11 - 21/03/2025 17:00	<b>Contact Name</b>	JEMMA RIXON	78 GREENWOOD ROAD UPTON WIRRAL MERSEYSIDE CH49 8HT	
<b>Activity</b>	DESK INSTALL	<b>Contact Phone</b>	07354933592		
<b>Priority</b>	ND 1700				
<b>Ref 1</b>	DEL1552185				
<b>Ref 2</b>					
<b>No. of Parts</b>	5				
<b>Comments</b>					
<b>Entered By</b>					
<b>Date Entered</b>					

Instructions 1	Instructions 2
<p>*** Customer Instructions: House with solar panels on roof *** Please call 1 hour before arrival.Customer Ref / PO: 345093474Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1552185&amp;address=78%20GREENWOOD%20ROAD%20WIRRAL%20CH498HT">https://rico.jotform.com/222823708509055?refNumber=DEL1552185&amp;address=78%20GREENWOOD%20ROAD%20WIRRAL%20CH498HT</a></p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1552185&amp;address=78%20GREENWOOD%20ROAD%20WIRRAL%20CH498HT"&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

## Returned Items

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Stephen Fitton 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fitton, Stephen	<b>Jobs on Run</b>	15
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In Items for Job # 4119221 page 1 of 1



**Run Sheet**  
Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119725	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	20/03/2025 14:28 - 21/03/2025 20:00	Contact Name	LIVERPOOL LIME STREET NLC9613 NT De	Northern Rail MT (Liverpool)	Liverpool Lime Street Station, Liverpool Merseyside Liverpool L1 1JD
Activity	TECH EXCHANGE	Contact Phone	0161 822 2152		
Priority	ND 1900				
Ref 1	C5306810				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 21/03/2025 20:00 SLA: ND 21/03/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5306810   Problem   Web Service   qws_uk   Thu 20 Mar 2025 14:16:04   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8495TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JD call.address=Liverpool Lime Street Station Liverpool call.customerid=INC17249718 call.problem=NLC9613 Liverpool Lime Street 020-112467 PED - Bluetooth option not available call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=3/20/2025 3:15:16 PM  ##### Call 5306810   Problem   Web Service   qws_uk   Thu 20 Mar 2025 14:16:04   A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979683901	_SXASSET-LABELSV2					
18979683501	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020113081			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4119281	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	20/03/2025 09:36 - 21/03/2025 20:00	Contact Name	LIVERPOOL LIME STREET TICKET OFFICE	NLC2246 NELLS STATION Booking Office, Northern Rail, Liverpool Lime St Railway Station, Lime Street, M Lancashire Liverpool L1 1JF
Activity	TECH EXCHANGE	Contact Phone	0161 822 2150	
Priority	ND 1900			
Ref 1	C5306725			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 21/03/2025 20:00 SLA: ND 21/03/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5306725   Problem   Web Service   qws_uk   Thu 20 Mar 2025 07:25:36   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000N2246TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JF call.address=Booking Office Northern Rail Liverpool Lime St Railway Station Lime Street M call.city=Liverpool call.customerid=INC17246872 call.problem=NLC2246 LIVERPOOL LIME STREET NLC 2246 Site LIVERPOOL LIME STREET Window 32 Se call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=3/20/2025 8:24:51 AM  ##### Call 5306725   Problem   Web Service   qws_uk   Thu 20 Mar 2025 07:25:36  ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18977845101	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020	112843		
18977845701	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18977845301	_NRMIIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020	112843		
18977845901	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Stephen Fitton 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	15
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Job # 4120243	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

#### Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

#### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4120180	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4118513	Customer	HCL Barclays		Job Address
SLA Window	19/03/2025 11:55 - 21/03/2025 17:00	Contact Name	DEC O'RIORDAN	27 HILLFIELD PLACE 27 HILLFIELD PLACE NANTWICH CW5 7BY
Activity	TECH EXCHANGE	Contact Phone	07393884182	
Priority	ND 1600			
Ref 1	INC1038925172			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor exchange	Availability Available Friday 21/03/2025

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18974048601	Dell P2720 DC Trader WFH	Dell P2720 DC Trader WFH				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18974048801	Dell P2720 DC Trader WFH	Dell P2720 DC Trader WFH				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4118482	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	GSM 392	Wm Morrison Supermarkets plc Bridgestone Shopping Centre Market Street MONT392PRN3 CONGLETON CW12 1YJ
Activity	CONSUMABLE INSTALL	Contact Phone	01260298225	
Priority	ND 1700			
Ref 1	1-524307051439			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 25/03/2025 16:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: MONT392PRN3SerialNumber: 40636C66076DRProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday &amp; Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 &amp; M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189737507	40X8421	MS81x SVC Maint Kit Fuser type				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189737509	40X8421	MS81x SVC Maint Kit Fuser type				

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# Run Sheet

Daniel Hanson 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	20
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Job # 4119404	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 16:00	Contact Name	Store Manager 3145	Boots UK Limited 46 Mill Street Boots Opticians Limited
Activity	CONSUMABLE INSTALL	Contact Phone	01625424108	Reception MACCLESFIELD SK11 6LT
Priority	ND 1700			
Ref 1	1-524475178060			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 24/03/2025 16:00-----ASSET  INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RS SI  TRDDeviceTagCustomer: ReceptionSerialNumber: 45146PHH33WB1ProductIdentifier:  35S0330Model: 4514-630Physical Location:</p> <p>----ACCOUNT INFORMATION----VIP customer. MPS customer.Break Fix ..... Monday ..... Saturday 08:00 ..... 18:00 Sunday &amp; Bank Holidays (excl. Xmas day) 10:00  -16:00.Maintenance kits ..... 3 days Monday ..... Friday 8:00 ..... 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000  option 9. If dialing from the Republic of Ireland  the number is 00 44 330123 9000Please note that option 9 is the .....Engineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 ..... A4 Plain paperTray 2 ..... A4 Custom type 2 (where available)MP Feeder ..... Custom type 6Toner Darkness ..... 6 (mono printers)Toner Darkness ..... 3 (colour printers)EPOS printers ..... PPDS MUST be turned .....ON.....MS510dn printers ..... MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	<p>-----ACTIVITY DESCRIPTION---Please install part(s)---INSTRUCTIONS-----</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189784212	40X8282	MS51x SVC Maint Kit Fuser 220				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189784214	40X8282	MS51x SVC Maint Kit Fuser 220				

Engineer Closure Notes

		<b>Customer Print</b>
		<b>Customer Signature</b>



Run Sheet  
Daniel Hanson 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	20
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Job # 4117251	Customer	Fujitsu Services Limited - Specsavers HU		Job Address
SLA Window	18/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Rebecca Watson	Macclesfield HC 2333 Grosvenor Centre, Unit 2/3 Cheshire East Macclesfield SK11 6AJ
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1900			
Ref 1	C5306539			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>ND 19/03/2025 18:00  SLA: ND 19/03/2025 18:00 PART2=_SCDEL5420  PART3=_SCXXXRAPZIP001  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _SCXXXTC-TOTE-56L-BL x 1  _SCDEL5420 x 1  _SCXXXRAPZIP001 x 4</p>	<p>Problem: [HU] Laptop replacement only Root Cause: Replacement requested by Service Desk Action: Supply replacement pre-built Laptop and PSU as a pair to home user and collect old Laptop with PSU.Note: Supplied laptop may be an alternative model to one collected. Confirm this in call notes when updating call please. Test: Secure Delivery and Secure Collection only. URL:  Call history:  ##### Call 5306539   Problem   Web Service   qws_uk2   Tue 18 Mar 2025 09:59:28   A+C+P</p> <p>agent.loginname=qws_uk2  equipment.assettag=SPEGB00000002333TA23  contract.pkey=23225  call.poms=1  call.orgname=Macclesfield HC 2333  call.customerid=INC4766138  call.problem=Laptop won't charge  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/SPE/workpackage/HU-DEL5420  call.priority=2-Medium  call.datereported=3/18/2025 10:59:21 AM</p> <p>##### Call 5306539   Problem   Web Service   qws_uk2   Tue 18 Mar 2025 09:59:28   A+C+P</p> <p>Unit 2  3 Mill St Mall  Grosvenor Centre...</p>

## Job Notes

## In Items

## Returned Items

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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In Items for Job # 4117251 page 1 of 1



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Returned Items for Job # 4117251 page 1 of 1



# Run Sheet

Daniel Hanson 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	20
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Job # 4119243	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Aimee Whitaker	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	+447799034817	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000265243			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-03-21""Customer Catalog ID","" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003601_UK10_EUSAP QC - Zoladex Form""Cost Center Account Number":"CC_0000003601_UK10_EUSAP"}</pre>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189702263	0000000000045928476	28476GB-NEW__Len TP T14s G4 AMD R5	GM0TE8BL			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189702265						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4119246	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Michaela Blank	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone		MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000265245			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-03-21","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000003642_UK10_EUSAP","QC Above Site - Stability","Cost Center Account Number":"CC_0000003642_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189702489	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7P6Z			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4119252	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Kirsten Froehlich		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447469408626		
Priority	ND 1700				
Ref 1	WOT000264797				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-03-21", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000001566_UK10_EUSAP", "NSTC API UK": "Cost Center Account Number", "CC_0000001566_UK10_EUSAP": "CC_0000001566_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189686729	000000000004698277	GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5CKSWN			



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4119257	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Kamila Pacholatz	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000259467			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-21", "Customer Catalog ID": "NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000005090_UK10_EUSAP", "Early Chemical Development UK", "Cost Center Account Number": "CC_0000005090_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189574855	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5CKNCB			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189574857						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4119841	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Jennifer Winslade	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	123456	
Priority	ND 1700			
Ref 1	WOT000267106			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-20", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009650_UK10_EUSAP", "Macc Mgmt": "Cost Center Account Number": "CC_0000009650_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189797718	00000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0W9STA			



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4117159	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000264484			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM0MSD3Z", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-03-21", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189671259	Please collect and remove single device.	Please collect and remove single device.	GM0MSD3Z			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4117160	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000264485			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0GGMF8","Remove Item 1":"Please collect and remove single device,""Requested by date":"2025-03-21","Customer Catalog ID":,"Cost Center Name": "CC_0000006622_UK10_EUSAP Cust Effectiveness UK","Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
189671261	Please collect and remove single device.	Please collect and remove single device.	GM0GGMF8		

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4117166	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000264477			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF5BYXR4","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-03-21", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189671471	Please collect and remove single device.	Please collect and remove single device.	PF5BYXR4			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4117372	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000264799			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF4P8MNX","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-03-21", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189687269	Please collect and remove single device.	Please collect and remove single device.	PF4P8MNX			

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4119877	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Stephen Bush	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000266738			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "CC_0000001198_UK10_EUSAP", "Cost Center Name": "Onc RPM UK AZ", "Cost Center Account Number": "CC_0000001198_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189782975	000000000004573800	10GB-SWAP_Len TP T14s G4 AMD R5	GM0QAPZG			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189782977		PF4NJ6BX - Lenovo 20T1S36J14	PF4NJ6BX			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	20
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Job # 4119948	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Julie Collins	JYSK Ltd UK Head Office 1st Floor Biostat House Pepper Road Grove STOCKPORT SK7 5BW
Activity	REPAIR WITH PARTS	Contact Phone	07875953732	
Priority	ND 1700			
Ref 1	11642991			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 21/03/2025 17:00-----ASSET INFORMATION---ProductName: CS431dw SFP HV SPRDeviceTagCustomer: SerialNumber: 15000530149R7ProductIdentifier: 40N0052Model: 1500-8c6Physical Location:  ---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION---OSR code-SOFT/ECxxx.xxIssue -No powerRecommended PNs -41X2397 LVPS 220 VProactive PNs NASSteps Performed -Cheked the power supply cable &gt;&gt; looks fine Printer did ni sound when powering on Printer Location -UK Head Office 1st Floor Biostat House Pepper Road Hazel Grove Stockport SK7 5BW---INSTRUCTIONS-----Technical Notes -----JB. Please investigate no power to printer. Please try different cable/ socket first.</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189806667	41X2666	CS23x SVC Controller BB contro				
189806663	41X2397	SVC Power Supply LE color LVPS				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189806669	41X2666	CS23x SVC Controller BB contro				
189806665	41X2397	SVC Power Supply LE color LVPS				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	20
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Job # 4119492	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	20/03/2025 12:24 - 21/03/2025 20:00	Contact Name	WILMSLOW NLC2774 NT STATION	Northern Rail - STAR Wilmslow Railway Station, Station Road, Wilmslow, Cheshire, W Mancs
Activity	TECH EXCHANGE	Contact Phone	0161 822 2241	Cheshire Wilmslow SK9 1BU
Priority	ND 1900			
Ref 1	C5306781			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 21/03/2025 20:00  SLA: ND 21/03/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _NRNEWND4020MKII x 1</p>	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL:  Call history::  ##### Call 5306781   Problem   Web Service   qws_uk   Thu 20 Mar 2025 12:24:00    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000N2774TA23  contract.pkey=23200  call.poms=1  call.zip=SK9 1BU  call.address=Wilmslow Railway Station  Station Road  Wilmslow  Cheshire  W Mancs  call.customerid=INC17248929  call.problem=NLC2774  WILMSLOW  NLC 2774 Site WILMSLOW Window 30 Serial Number 38825 Fault  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/NORTHTKMKII  call.priority=2-Medium  call.datereported=3/20/2025 1:22:53 PM  ...</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978802401	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	33991			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18978802601	_NRNEWND4020	MAGNETIC TICKET DT 203DPI	33991			

Engineer Closure Notes

	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4119837	Customer	Vista Retail Support Limited	Job Address
SLA Window	20/03/2025 16:05 - 21/03/2025 17:00	Contact Name	WHITBREAD RUNGER LANE MANCHESTER LANCASHIRE MANCHESTER M90 5DL
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3225283		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3225283: Damaged cashdrawer/ Bar/ Till No.1 / replacement	Replace WHIT-CDR-CBS-0822 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980225701	WHIT-CDR-CBS-0822	WHIT-CDR-CBS-0822				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18980225901						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4119972	Customer	Computacenter - Kingfisher		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Stephen Chadwick	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 161 929 4799	Unit 9 , Blue-chip Business Park, Atlantic Street, Broadheath,
Priority	ND 1700			Unit 9 , Blue-chip Business Park, Atlantic Street, Broadheath,
Ref 1	24283115			WA14 5DY
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till Number: 6 Host name: kf4ce9211bj IP ADDRESS: System32ping 10.110.106 CONTACT NAME/CONTACT NUMBER: Stephen Chadwick +44 161 929 49	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980773701	4222594	KING:HP EliteDesk Z2 MiniG4 En				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18980773901	4222594	KING:HP EliteDesk Z2 MiniG4 En				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	20
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Job # 4120181	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4120178	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4114948	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	14/03/2025 12:35 - 21/03/2025 18:00	Contact Name	THOMAS SPAVIN	61 ELMSLEIGH ROAD 61 ELMSLEIGH ROAD HEALD GREEN CHEADLE SK8 3UD
Activity	NON TECH EXCHANGE	Contact Phone	07757794667	
Priority	ND 1700			
Ref 1	5306044 / INC8758235			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Thomas.Spavin@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18958804301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4119362	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	21/03/2025 08:00 - 21/03/2025 17:00	Contact Name	ELLIE FITZGERALD		WIPRO LIMITED WIPRO LIMITED CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	COLLECTION	Contact Phone	-		
Priority	ND 1700				
Ref 1	129020349/ 189773947/ 946220820				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
No Stock - 1900002177 PED Collection - 192497303461103310963933 : Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202503051103 Caller: Ellie Fitzgerald Opened by: Ellie Fitzgerald Requested For: Ellie Fitzgerald Select which service you require.: Collection Select the PED type.: Wireless - Ingenico Link/2500 Enter the Serial number of the PED: 192497303461103310963933 Location: Admin Office Provide any other information you think may be useful.: Replaced on INC6528731 as it was lost. Now located but not needed. Incident INC6553737 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.	INC6553737

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Claire Booth 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4119525	Customer	Computacenter Limited		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Daniel Gray	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07388824617	Heathside Park,Heathside Park
Priority	ND 1700			Road
Ref 1	24289686			Heathside Park,Heathside Park
Ref 2				Road
No. of Parts	1			SK3 0RB

Instructions 1	Instructions 2
RSG-VA Contact Name - Daniel Gray Contact Number - 07388824617 Locati - Stockport Heathside Park SK3 0RB - Heritage - Device - WINDOWS Ma - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 44	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978553301	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4119504	Customer	Computacenter Limited			Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Zobia Ahmed		LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07922823519		86 Martindale Crescent Longsight 86 Martindale Crescent Longsight M12 4WQ
Priority	ND 1700				
Ref 1	24289537				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RSG-VA Contact Name - Zobia Ahmed Contact Number - 07922823519 Location - 86 Martindale Crescent Longsight Manchester M12 4WQ - Heritage - vice - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes	No Instructions

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978490201	4711625	LBG:PPD HP 840 G11 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4119516	Customer	Computacenter - KPMG		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Hannah Cahill	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07543 510130	
Priority	ND 1700			
Ref 1	24279523			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Hannah Cahill Asset tag: K134198 07543 510130	No Instructions

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18977967101	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18977967301	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Booth, Claire	<b>Jobs on Run</b>	10
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Job # 4119382	Customer	HCL Barclays		Job Address
SLA Window	20/03/2025 11:12 - 21/03/2025 17:00	Contact Name	MATT GRIFFITHS	BARCLAYS BANK PLC BARCLAYS BANK PLC 4 PICCADILLY PLACE MANCHESTER M1 3BN
Activity	IMAC DELIVERY	Contact Phone	.	
Priority	ND 1600			
Ref 1	INC1038946572			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Stock transfer - 2 totes	HP X360 x 8 Dell x 5 USB C chargers Z Book x 1

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978333201						
18978333202						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Claire Booth 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4119670	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	21/03/2025 09:30 - 21/03/2025 16:00	Contact Name	SARAH HURLEY	NATWEST NATWEST 28 WARRINGTON STREET ASHTON-UNDER-LYNE OL6 6JL
Activity	COLLECTION	Contact Phone	07890 425 998	
Priority	Timed			
Ref 1	42765			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER** **Please Collect Between 09:30am - 16:00pm**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979309402	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18979309401	DHL RBSG Medium	Medium Tote				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979309601	DHL RBSG Medium	Medium Tote				
18979309701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4119586	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	21/03/2025 12:00 - 21/03/2025 17:00	Contact Name	FOLASADE OGUNNUSI		8 CASTLE HALL VIEW 8 CASTLE HALL VIEW STALYBRIDGE SK15 2DY
Activity	COLLECTION	Contact Phone	07882 158 775		
Priority	Timed				
Ref 1	42763				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**Please Collect Between 12pm - 5pm**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979265402	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18979265401	DHL RBSG Medium	Medium Tote				



# Run Sheet

Claire Booth 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4120179	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4120232	Customer	RICO Depots		Job Address
SLA Window	- 21/03/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119817	Customer	Computacenter Maintenance Collections		Job Address
SLA Window	20/03/2025 15:54 - 21/03/2025 17:00	Contact Name	DUTY MANAGER / (MICHAEL PICKAR)	JOHN LEWIS PLC (0081024546) JOHN LEWIS TRAFFORD TRAFFORD CENTRE MANCHESTER SCOTLAND M17 8JL
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	2428520801 INC000030410853			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect : 504639 UPSAMC SMART-UPS 1500RM 2U	None entered

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980163501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119331	Customer	Vista Retail Support Limited	Job Address
SLA Window	20/03/2025 10:31 - 21/03/2025 17:00	Contact Name	LIDL 68 FITZWARREN STREET LANCASHIRE Salford M6 5JE
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3226153		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3219142 Brief Description: Defective damaged or lost equipment   Mobile Office Defective Mon - Sat 08:00-21:00 Sun 10:00-16:00	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978139901	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119821	Customer	Computacenter Limited		Job Address
SLA Window	20/03/2025 15:57 - 21/03/2025 15:30	Contact Name	LIANNE GREENWOOD	LLOYDS BANK PLC LLOYDS BANK PLC 10-12 HANKINSON WAY Salford M6 5JA
Activity	TECH EXCHANGE	Contact Phone	01612530709	
Priority	ND 1500			
Ref 1	24290422			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
3802934 PED Kit - (incl PED & Cables)	<p>RSG-VA</p> <p>Contact Name - Lianne Greenwood Contact Number - 01612530709 Location - Salford 93/95 Sutton Way M6 5JA - Heritage - Lloyds</p> <p>Device - PED Make - INGENICO Device - PED PPD - No Part - 3802934 PED Kit - (incl PED &amp; Cables) Serial Number / Asset -</p> <p>Opening Time /Availability - Monday - 900-15:30 Tuesday - 900-15:30 Wednesday - 900-15:30 Thursday - 900-15:30 Friday - 900-15:30 Saturday Cover - NO</p> <p>Notes - Engg to replace PED.....</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	17
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Job # 4119149	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	19/03/2025 09:00 - 21/03/2025 15:00	Contact Name	.	MANCHESTER BUSINESS SCHOOL
Activity	TECH EXCHANGE	Contact Phone	01612731815	MANCHESTER BUSINESS SCHOOL
Priority	ND 1530			UNIT 8 UNIVERSITY GREEN,134 OX
Ref 1	INC1368047			MANCHESTER, UNIVERSITY SQUARE
Ref 2				MANCHESTER M13 9GP
No. of Parts	1			

Instructions 1	Instructions 2
<p>Need to replace Till 01 stand</p>	<p>If the Engineer is facing any issues on site please call - Pret Service Desk - 0207 827 8827 or Pret Command Centre - 02076601338</p> <p>Issue: Damaged / Till 01 Base Stand Damaged - Need replacement  Shop No: UK0489  Additional Info: Manchester University Square</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.  Please contact the shop beforehand if you are going to attend during this time.</p> <ol style="list-style-type: none"> <li>1. Please replace the faulty device and install the new device.</li> <li>2. Please check the working status of the newly replaced device with the shop person.</li> <li>3. If you found any other issues like cable damage apart from this issue. kindly check the working status with the other cables and share the result along with the required picture.</li> <li>4. Please share the working status of the device with Pret Helpdesk and the shop user.</li> </ol> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Pictures of devices must be attached and serial numbers should be shared without a fail.</p> <p>Shop Timings:  Monday 07:00 - 17:30  Tuesday 07:00 - 18:00  Wednesday 07:00 - 18:00...</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18976526401	PAMTILLSTAND	Stand 650/610 Adjustable				

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18976526601	PAMTILLSTAND	Stand 650/610 Adjustable				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	17
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Job # 4119840	Customer	Vista Retail Support Limited		Job Address
SLA Window	20/03/2025 16:05 - 21/03/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 16B CROWN POINT RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone		WORTHINGTON WAY, DENTON MANCHESTER M34 3LF
Priority	ND 1700			
Ref 1	3227734			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3227734: Till 7 scanner not scanning. No damage to cable red light is on but barcodes not working. Please attend site with replacement scanner SUP-SCN-DS9208-EAS	Replace SUP-SCN-DS9208-EAS Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980225101	SUP-SCN-DS9208SER	SSCN-DS9208-EAS				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18980225301						

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Engineer Closure Notes

Engineer Closure Notes	On-Site Time	On-Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119311	Customer	Symec Travis Perkins		Job Address
SLA Window	20/03/2025 10:11 - 21/03/2025 17:00	Contact Name	FAO NICOLA MCVOY	TRAVIS PERKINS TRADING CO LTD
Activity	TECH EXCHANGE	Contact Phone	01614 800881	TRAVIS PERKINS TRADING CO LTD
Priority	ND 1700			WHITEHILL STREET
Ref 1	00414115			WHITEHILL INDUSTRIAL ESTATE
Ref 2				STOCKPORT
No. of Parts	1			SK4 1NY

Instructions 1	Instructions 2
Swap for Faulty zebra TC57 SN:20067522500570	Swap for Faulty zebra TC57 SN:20067522500570

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119397	Customer	Verifone UK LTD		Job Address
SLA Window	20/03/2025 11:30 - 21/03/2025 16:00	Contact Name	DONNY N/A	STONEGATE - ARK/POPWORLD MANCH
Activity	TECH EXCHANGE	Contact Phone	0161 819 5858	3A - 5 WHITWORTH STREET WEST
Priority	Timed			3A - 5 WHITWORTH STREET WEST
Ref 1	G350686			GREATER MANCHESTER M1 5LH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 29945859 Inbound Serial No. = 321-065-375 IP Gateway = 10.83.8.222 Terminal IP Address = 10.83.8.217 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1084 Login Pin = 1084 Primary System ID = 20024503 SITE OPENING TIMES = Monday 10am ? 5pm Tuesday 10am ? 4pm Wednesday 10am -10pm Thursday 10am ? 10pm Friday 10am ? 10pm Saturday 12pm ? 10pm Purchase Pin = Notes =  Fault Category =Terminal Will Not Switch On	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2670770

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978456101	R-Vx680 WiFi-03.70X68099BD		321-075-994			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119398	Customer	Verifone UK LTD		Job Address
SLA Window	20/03/2025 11:30 - 21/03/2025 16:00	Contact Name	DONNY N/A	STONEGATE - ARK/POPWORLD MANCH
Activity	TECH EXCHANGE	Contact Phone	0161 819 5858	3A - 5 WHITWORTH STREET WEST
Priority	Timed			3A - 5 WHITWORTH STREET WEST
Ref 1	G350688			GREATER MANCHESTER M1 5LH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 23555759 Inbound Serial No. = 332-589-170 IP Gateway = 10.83.8.222 Terminal IP Address = 10.83.8.203 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1084 Login Pin = 1084 Primary System ID = 20024503 SITE OPENING TIMES = Monday 10am ? 5pm Tuesday 10am ? 4pm Wednesday 10am -10pm Thursday 10am ? 10pm Friday 10am ? 10pm Saturday 12pm ? 10pm Purchase Pin = Notes =  Fault Category =Faulty Keypad	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2670772

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978455701	R-Vx820(IP SIL)-03.70.00.99995		327-950-470			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119399	Customer	Verifone UK LTD		Job Address
SLA Window	20/03/2025 11:30 - 21/03/2025 16:00	Contact Name	DONNY N/A	STONEGATE - ARK/POPWORLD MANCH
Activity	TECH EXCHANGE	Contact Phone	0161 819 5858	3A - 5 WHITWORTH STREET WEST
Priority	Timed			3A - 5 WHITWORTH STREET WEST
Ref 1	G350681			GREATER MANCHESTER M1 5LH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 29968623 Inbound Serial No. = 321-076-271 IP Gateway = 10.83.8.222 Terminal IP Address = 10.83.8.211 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1084 Login Pin = 1084 Primary System ID = 20024503 SITE OPENING TIMES = Monday 10am ? 5pm Tuesday 10am ? 4pm Wednesday 10am -10pm Thursday 10am ? 10pm Friday 10am ? 10pm Saturday 12pm ? 10pm Purchase Pin = Notes =  Fault Category =Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2670764

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978457101	R-Vx680 WiFi-03.70X68099BD		332-307-811			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119400	Customer	Verifone UK LTD		Job Address
SLA Window	20/03/2025 11:30 - 21/03/2025 16:00	Contact Name	DONNY N/A	STONEGATE - ARK/POPWORLD MANCH
Activity	TECH EXCHANGE	Contact Phone	0161 819 5858	3A - 5 WHITWORTH STREET WEST
Priority	Timed			3A - 5 WHITWORTH STREET WEST
Ref 1	SFR-2670775			GREATER MANCHESTER M1 5LH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 903-590-805 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = Configuration / Setup Pin = Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = Monday 10am ? 5pm Tuesday 10am ? 4pm Wednesday 10am -10pm Thursday 10am ? 10pm Friday 10am ? 10pm Saturday 12pm ? 10pm Purchase Pin = Notes =  Fault Category =Faulty Cradle	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2670775

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978454901	R-VX680 Charging Cradle-Generic		903-575-871			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18978455101	R-VX680 Charging Cradle-Generic		903-575-871			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119401	Customer	Verifone UK LTD		Job Address
SLA Window	20/03/2025 11:30 - 21/03/2025 16:00	Contact Name	DONNY N/A	STONEGATE - ARK/POPWORLD MANCH
Activity	TECH EXCHANGE	Contact Phone	0161 819 5858	3A - 5 WHITWORTH STREET WEST
Priority	Timed			3A - 5 WHITWORTH STREET WEST
Ref 1	SFR-2670774			GREATER MANCHESTER M1 5LH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 902-976-588 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = Configuration / Setup Pin = Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = Monday 10am ? 5pm Tuesday 10am ? 4pm Wednesday 10am -10pm Thursday 10am ? 10pm Friday 10am ? 10pm Saturday 12pm ? 10pm Purchase Pin = Notes =  Fault Category =Faulty Cradle	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2670774

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978455301	R-VX680 Charging Cradle-Generic		901-855-110			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18978455501	R-VX680 Charging Cradle-Generic		901-855-110			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119402	Customer	Verifone UK LTD		Job Address
SLA Window	20/03/2025 11:30 - 21/03/2025 16:00	Contact Name	DONNY N/A	STONEGATE - ARK/POPWORLD MANCH
Activity	TECH EXCHANGE	Contact Phone	0161 819 5858	3A - 5 WHITWORTH STREET WEST
Priority	Timed			3A - 5 WHITWORTH STREET WEST
Ref 1	SFR-2670765			GREATER MANCHESTER M1 5LH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-VX680 Charging Cradle-Generic Inbound PTID = Inbound Serial No. = 900-058-633 IP Gateway = Terminal IP Address = Subnet Mask = Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = Configuration / Setup Pin = Login ID = Login Pin = Primary System ID = 20024503 SITE OPENING TIMES = Monday 10am ? 5pm Tuesday 10am ? 4pm Wednesday 10am -10pm Thursday 10am ? 10pm Friday 10am ? 10pm Saturday 12pm ? 10pm Purchase Pin = Notes =  Fault Category =Faulty Cradle	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2670765

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978456501	R-VX680 Charging Cradle-Generic		902-106-435			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	17
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<b>Job #</b> 4119836	<b>Customer</b>	Verifone UK LTD		<b>Job Address</b>
<b>SLA Window</b>	20/03/2025 16:04 - 21/03/2025 16:00	<b>Contact Name</b>	ROBIN CROSBY	STONEGATE - TANK AND PADDLE MA
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	0161 927 7970	UNIT 10 THE PRINTWORKS 27 WITHY GROVE
<b>Priority</b>	Timed	UNIT 10 THE PRINTWORKS 27 WITH GREATER MANCHESTER M4 2BS		
<b>Ref 1</b>	G350712			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>Stock Item = R-2.10.0.22 V240M  Inbound PTID = 35796105  Inbound Serial No. = 391-143-618  IP Gateway = 10.83.97.190  Terminal IP Address = 10.83.97.168  Subnet Mask = 255.255.255.224  Bill Manager IP / VIM ECR I.P =  WIFI Network SSID = SGPDQ  WIFI Network WPA Password = TH76saER99  WPA Encryption method =  Manager PIN / Supervisor Pin = 12345  Configuration / Setup Pin = 12345  Login ID = 1521  Login Pin = 1521  Primary System ID = 20024503  SITE OPENING TIMES = 11:30 - 01:30  Purchase Pin =  Notes =</p> <p>Fault Category =Customer Damaged / Dropped</p>	<p>MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2670826</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980224601	R-2.10.0.22 V240	MR-2.10.0.22 V240M	346-724-956			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18980224801	R-2.10.0.22 V240	MR-2.10.0.22 V240M	346-724-956			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4119755	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	20/03/2025 15:12 - 21/03/2025 17:00	<b>Contact Name</b>		KATE.BURNS@HSBC.COM	COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE MANCHESTER MANCHESTER ST JAMES STREET MANCHESTER M1 4BP
Activity	TECH EXCHANGE	<b>Contact Phone</b>		07581330978	
Priority	ND 1600				
Ref 1	INC49033186				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Mtc

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979955601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 21/03/2025

<b>Date</b>	21/03/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	17
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<b>Job #</b> 4120225	<b>Customer</b>	RICO Depots		<b>Job Address</b>
<b>SLA Window</b>	- 21/03/2025 23:59	<b>Contact Name</b>		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
<b>Activity</b>		<b>Contact Phone</b>		
<b>Priority</b>				
<b>Ref 1</b>				
<b>Ref 2</b>				
<b>No. of Parts</b>	0			

Instructions 1	Instructions 2

**In Items**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Ryan Owen 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	17
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Job # 4120233	Customer	RICO Depots		Job Address
SLA Window	- 21/03/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4120188	Customer	RICO Depots		Job Address
SLA Window	- 21/03/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



# Run Sheet

David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4118062	Customer	Computacenter Horizon Project		Job Address
SLA Window	18/03/2025 19:57 - 21/03/2025 13:00	Contact Name	CAT NOBLE / SAM TURNER	HSBC 37 CHESTER ROAD WEST.SHOTTON DEESIDE.FLINTSHIRE CH5 1DE
Activity	PROJECT	Contact Phone	07795276077/034	
Priority	ND 1400			
Ref 1	CLF471_SHOTTON_2103_3_DEL.INS			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**9:30**Branch monitor and peripheral exchange**MUST READ SETUP GUIDE BEFORE ARRIVING TO SITE**Deliver and install 5x sets of keyboard/mice. Replace 4x 22" monitors and 1x 27" monitors using new monitors already in the branch. Remove 5x old monitors and 5x sets of keyboard/mice from branch and return on labels provided. Remove 1x additional monitor from branch and return on labels provided (1 x front office monitor is no longer needed - check with branch manager).**</p>	<p>**PLEASE RECORD SERIAL NUMBERS** If you.....re going to be later than 13:00 to site or have any issues call Edgars - 07834650322</p>

Job Notes

In Items

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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# Run Sheet

## David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4118023	Customer	Computacenter Horizon Project		Job Address
SLA Window	18/03/2025 19:57 - 21/03/2025 13:00	Contact Name	CAT NOBLE / SAM TURNER	HSBC 37 CHESTER ROAD WEST.SHOTTON DEESIDE.FLINTSHIRE CH5 1DE
Activity	TECH EXCHANGE	Contact Phone	07795276077/034	
Priority	ND 1300			
Ref 1	CLF471_SHOTTON_2103_2_DEL.INS			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
**9:30-13:00**CIA PC exchange**Collect 10MLS1M500S4EU7585**	**DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE **Replace old graphics cable with 3m DisplayPort cable** RECORD SERIAL NUMBERS IN AND OUT ** If you are going to be later than 13:00 to site or have any issues call Edgars - 07834650322

### Job Notes

(Empty form area)

### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18971327301						

### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18971327501						

Engineer Closure Notes	On Site Time	Off Site Time
(Empty form area)		
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4118041	Customer	Computacenter Horizon Project		Job Address
SLA Window	18/03/2025 19:57 - 21/03/2025 13:00	Contact Name	CAT NOBLE / SAM TURNER	HSBC 37 CHESTER ROAD WEST.SHOTTON DEESIDE.FLINTSHIRE CH5 1DE
Activity	TECH EXCHANGE	Contact Phone	07795276077/034	
Priority	ND 1300			
Ref 1	CLF471_SHOTTON_2103_1_DEL.INS			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
**9:30-13:00**Cheque Scanner PC exchange**Collect 10MLS1M500PC16473Z**	**DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE ** RECORD SERIAL NUMBERS IN AND OUT ** If you are going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18971327001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4119395	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	20/03/2025 11:26 - 21/03/2025 17:00	Contact Name	LYNSEY JUDSON	MORRISONS MANUFACTURING MORRISONS MANUFACTURING UNIT 105-106 TENTH AVENUE DEESIDE CH5 2UA
Activity	TECH EXCHANGE	Contact Phone	01244 286900	
Priority	ND 1700			
Ref 1	REQ000010930443			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Install & Exchange Laptop ID : MAN006	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978421601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18978421801						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4119931	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	LYNSEY JUDSON	MORRISONS MANUFACTURING MORRISONS MANUFACTURING UNIT 105-106 TENTH AVENUE DEESIDE CH5 2UA
Activity	TECH EXCHANGE	Contact Phone	01244 286900	
Priority	ND 1700			
Ref 1	SCTASK0102442r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Install & Exchange Laptop LPC094902758W	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18974003701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4119348	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	20/03/2025 10:50 - 21/03/2025 17:00	Contact Name	LYNSEY JUDSON	MORRISONS MANUFACTURING MORRISONS MANUFACTURING UNIT 105-106 TENTH AVENUE DEESIDE CH5 2UA
Activity	TECH EXCHANGE	Contact Phone	01244 286900	
Priority	ND 1700			
Ref 1	SCTASK0102443			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Install & Exchange Laptop LPC09494415W10	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978235401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18978235601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4119282	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	20/03/2025 09:40 - 21/03/2025 20:00	Contact Name	LLANDUDNO JUNCTION NLC2485 TFW STA	TRANSPORT FOR WALES	Conway Road GWYNEDD LLANDUDNO LL31 9NB
Activity	TECH EXCHANGE	Contact Phone	02920 320178		
Priority	ND 1900				
Ref 1	C5306726				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 21/03/2025 20:00 SLA: ND 21/03/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5306726   Problem   Web Service   qws_uk   Thu 20 Mar 2025 07:35:34   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB000000AT027TA23 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conway Road call.customerid=INC17246920 call.problem=NLC2485 LLANDUDNO JUNCTION 020-112828 PED - Blank screen NLC 2485 Site LLAND call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=3/20/2025 8:34:59 AM  ##### Call 5306726   Problem   Web Service   qws_uk   Thu 20 Mar 2025 07:35:34   A+C+P  NLC2485...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18977870601	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	112811		
18977871001	_SXASSET-LABEL	_SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18977870801	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	112811		
18977871201	_SXASSET-LABEL	_SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4119521	Customer	Computacenter - Kingfisher		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Nathan Jones	KINGFISHER INFORMATION TECHNOLOGY ( Sealand Road Sealand Road CH1 4LD
Activity	TECH EXCHANGE	Contact Phone	01244 380228	
Priority	ND 1700			
Ref 1	24289731			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01250POS30P Till number: 30 Peripheral make/modelPlease copy and paste CI): TH250 RECEIPT PRINTER	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18978756801	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18978757001	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4119562	Customer	Verifone UK LTD		Job Address
SLA Window	20/03/2025 13:01 - 21/03/2025 18:00	Contact Name	CARLSTON NEILSON	STONEGATE - MUSIC HALL TAP - 9
Activity	TECH EXCHANGE	Contact Phone	01244 344802	2-3 MUSIC HALL PASSAGE 2-3 MUSIC HALL PASSAGE CHESHIRE CH1 2EU
Priority	ND 1800			
Ref 1	G350691			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 31549704 Inbound Serial No. = 314-558-755 IP Gateway = 10.83.50.158 Terminal IP Address = 10.83.50.130 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1299 Login Pin = 1299 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 01:00 Purchase Pin = Notes =  Fault Category =Faulty Keypad	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2670780

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979127401	R-Vx680 WiFi-03.70X68099BD		314-386-417			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979127601	R-Vx680 WiFi-03.70X68099BD		314-386-417			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Ranson 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	11
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Job # 4120189	Customer	RICO Depots		Job Address
SLA Window	- 21/03/2025 23:59	Contact Name		Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone		
Priority				
Ref 1				
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4120240	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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<b>Job #</b> 4119579	<b>Customer</b>	DHL Supply Chain Limited - RBS		<b>Job Address</b>
<b>SLA Window</b>	20/03/2025 13:20 - 21/03/2025 12:00	<b>Contact Name</b>	LUKACHUKWU MORDI	21 HEATHFIELD DRIVE 21 HEATHFIELD DRIVE SWINTON MANCHESTER M27 5LW
<b>Activity</b>	COLLECTION	<b>Contact Phone</b>	07846 269 694	
<b>Priority</b>	ND 1200			
<b>Ref 1</b>	42746			
<b>Ref 2</b>				
<b>No. of Parts</b>	3			

Instructions 1	Instructions 2
To collect 5 x items with 2 x totes	<p>**PES DRIVER**Please Collect Pre 12**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO <a href="mailto:techifm.teamc@tvsscs.com">techifm.teamc@tvsscs.com</a> WITHIN 24HRS OF DOING THE CALL*****</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979249802	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18979249801	DHL RBSG Large	DHL RBSG Large Tote				
18979249803	DHL RBSG Large	DHL RBSG Large Tote				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979250001	DHL RBSG Large	DHL RBSG Large Tote				
18979250101	DHL RBSG Large	DHL RBSG Large Tote				
18979250201						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Simon Heath 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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<b>Job #</b> 4118034	<b>Customer</b>	Computacenter Horizon Project		<b>Job Address</b>
<b>SLA Window</b>	18/03/2025 19:57 - 21/03/2025 13:00	<b>Contact Name</b>	JULIE HARGREAVES	HSBC 2 YORKSHIRE STREET ROCHDALE LANCASHIRE OL16 1EE
<b>Activity</b>	PROJECT	<b>Contact Phone</b>	3455838593	
<b>Priority</b>	ND 1400			
<b>Ref 1</b>	CLF471_ROCHDALE_2103_DEL.INS			
<b>Ref 2</b>				
<b>No. of Parts</b>	7			

Instructions 1	Instructions 2
<p>**9:30**Branch monitor and peripheral exchange**MUST READ SETUP GUIDE BEFORE ARRIVING TO SITE**Deliver and install 2x 22" monitors 4x 27" monitors 6x sets of keyboard/mice and 1x 3m DisplayPort cable for Lenovo ThinkCentre M80q CIA computer (Asset ID 90506132). Remove 6x old monitors and 6x sets of keyboard/mice from branch and return on labels provided.**</p>	<p>**PLEASE RECORD SERIAL NUMBERS** If you.....re going to be later than 13:00 to site or have any issues call Edgars - 07834650322</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

## Returned Items

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Simon Heath 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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In Items for Job # 4118034 page 1 of 1



# Run Sheet

Simon Heath 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Returned Items for Job # 4118034 page 1 of 1



# Run Sheet

Simon Heath 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4119741	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	20/03/2025 14:59 - 21/03/2025 17:30	Contact Name	Jack		O2 ROCHDALE 63 MARKET WAY Rochdale OL16 1EA
Activity	TECH EXCHANGE	Contact Phone	+441706394802		
Priority	ND 1700				
Ref 1	C5306815				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 21/03/2025 17:30 SLA: ND 21/03/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= ELOE179069 x 1	<p>Problem: [TC] Monitor ELO ET1717L 17 touch screen (some versions have external PSU) Root Cause: UNKNOWN Action: Engineer to test and if necessary replace 17 Touch Screen Monitor. Replacement may have different power requirements and required new cables to be fitted as part of replacement procedure - see engineers guide for details. Test: Contact Service Desk to fully test URL: Call history: ##### Call 5306815   Problem   Web Service   qws_uk   Thu 20 Mar 2025 14:58:07   A+C+P  agent.loginnname=qws_uk equipment.assettag=TELGB000000T0523TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007019173 call.problem=HW - 0523 - 02- ELO - replacement needed call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/VHPET1717L call.priority=2-Medium call.datereported=3/20/2025 2:58:04 PM  ##### Call 5306815   Problem   Web Service   qws_uk   Thu 20 Mar 2025 14:58:07   A+C+P  SITE OPENING TIMES [ Rochdale ] Mon-Sat: 09:00-17:30 Sun: 10:30-16:30 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979859901	ELOE179069	MON:ET1717L:W/PSU & STAND				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Simon Heath 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4119766	Customer	Vista Retail Support Limited	Job Address
SLA Window	20/03/2025 15:14 - 21/03/2025 17:00	Contact Name	LIDL STOCKTON STREET LANCASHIRE LITTLEBOROUGH OL15 8YJ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3225777		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3225777 Brief Description: VoCoVo   Request a new Headset  Check opening times	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979969001	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4119889	Customer	Computacenter Limited		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Kimberley Commins	LLOYDS BANKING GROUP PLC (008102783 11 Haven Close Radcliffe 11 Haven Close Radcliffe M26 3LX
Activity	NON TECH EXCHANGE	Contact Phone	07795 481046	
Priority	ND 1700			
Ref 1	24290111			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Kimberley Commins Contact Number - 07795 481046ocation - 11 Haven Close Radcliffe Manchester M26 3LX - Heritage - Dice - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes -	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979018701	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979018901	4707160	LBG:PPD HP 830 G9 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Simon Heath 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4119979	Customer	Computacenter - British Telecom		Job Address
SLA Window	21/03/2025 09:00 - 21/03/2025 17:00	Contact Name	Luke Hill	BRITISH TELECOM PLC_(0081049580) 49 Central Street 49 Central Street BL1 2AA
Activity	NON TECH EXCHANGE	Contact Phone	+44 7407750245	
Priority	ND 1700			
Ref 1	24290252			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap Barcode Number - BTP387713 Serial Number - 001258522957 Telephone07407750245	No Instructions

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18980395501	4684430	MS Surface Laptop 4 - i5 - W1				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18980395701	4684430	MS Surface Laptop 4 - i5 - W1				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4120241	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## COURIER MANCHESTER 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	3
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Job # 4120176	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

### Job Notes

### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

### Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

## COURIER MANCHESTER 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	3
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Job # 4119576	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	20/03/2025 13:19 - 21/03/2025 17:00	Contact Name	EMMA CRAWLEY		25 TRAVIS STREET 25 TRAVIS STREET SHAW OLDHAM OL2 8EH
Activity	COLLECTION	Contact Phone	07707 067 509		
Priority	ND 1700				
Ref 1	42742				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18979242602	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18979242601	DHL RBSG Medium	Medium Tote				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18979242801	DHL RBSG Medium	Medium Tote				
18979242901						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

## COURIER MANCHESTER 21/03/2025

Date	21/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	3
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Job # 4120177	Customer	RICO Depots	Job Address
SLA Window	- 21/03/2025 23:59	Contact Name	Warrington Rico/TVS UNIT 2 EUROPA COURT WARRINGTON WA5 7TN
Activity		Contact Phone	
Priority			
Ref 1			
Ref 2			
No. of Parts	0		

Instructions 1	Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR TESCO HHT	18978869501	7507900364	4119495	TECH EXCHANGE	TESCO, 418-420 QUEENS DR, LIVERPOOL MERSEYSIDE , MERSEYSIDE , L13 0AR	Berlindo D'Assuncao	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
HCL Barclays	18979264601	TASK2691866/1	4119585	IMAC COLLECTION	100 CAPRICORN CRESCENT, 100 CAPRICORN CRESCENT, LIVERPOOL, L14 9LS	Berlindo D'Assuncao	20/03/2025 13:23 21/03/2025 17:00	21/03/2025	
HCL Barclays	18979268801	TASK2691866/2	4119587	COLLECTION	100 CAPRICORN CRESCENT, 100 CAPRICORN CRESCENT, LIVERPOOL, L14 9LS	Berlindo D'Assuncao	20/03/2025 13:24 21/03/2025 17:00	21/03/2025	
Fujitsu Services Limited - Banks	18980310001	C5306521	4119862	TECH EXCHANGE	RBSG, Liverpool Customer Service Centre Stephenson Way Wavertree, RBSG, LIVERPOOL, L2 2PP	Berlindo D'Assuncao	20/03/2025 09:00 21/03/2025 16:00	21/03/2025	
Computacenter Limited - HSBC	18979955901	INC49009751	4119758	NON TECH EXCHANGE	COMPUTACENTER HSBC, 342 ELLERMAN ROADLIVERPOOL, ELLERMAN ROAD, LIVERPOOL, L3 4FH	Berlindo D'Assuncao	20/03/2025 15:12 21/03/2025 17:00	21/03/2025	
Training Account	(No Items)	Star online training Berlind D.Assuncao 21st Mar 2025	4116525	MANPOWER	Warrington, Warrington, TVS online, WA5 7TN	Berlindo D'Assuncao	21/03/2025 09:00 21/03/2025 13:00	21/03/2025	
Vista Retail Support Limited	18980276201	3227776	4119858	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, MARUS BRIDGE RETAIL PARK WORTHINGTON WAY, WIGAN, LANCASHIRE, WIGAN, WN3 6XA	Berlindo D'Assuncao	20/03/2025 09:00 21/03/2025 17:00	21/03/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	18979242602	42742	4119576	COLLECTION	25 TRAVIS STREET, 25 TRAVIS STREET, SHAW, OLDHAM, OL2 8EH	COURIER MANCHESTER	20/03/2025 13:19 21/03/2025 17:00	21/03/2025	
DHL Supply Chain Limited - RBS	18979242601	42742	4119576	COLLECTION	25 TRAVIS STREET, 25 TRAVIS STREET, SHAW, OLDHAM, OL2 8EH	COURIER MANCHESTER	20/03/2025 13:19 21/03/2025 17:00	21/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	18978333201	INC1038946572	4119382	IMAC DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 4 PICCADILLY PLACE, MANCHESTER, M1 3BN	Claire Booth	20/03/2025 11:12 21/03/2025 17:00	21/03/2025	
HCL Barclays	18978333202	INC1038946572	4119382	IMAC DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 4 PICCADILLY PLACE, MANCHESTER, M1 3BN	Claire Booth	20/03/2025 11:12 21/03/2025 17:00	21/03/2025	
Computacenter Limited	18978490201	24289537	4119504	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 86 Martindale Crescent Longsight , 86 Martindale Crescent Longsight , M12 4WQ	Claire Booth	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter - KPMG	18977967101	24279523	4119516	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
DHL Supply Chain Limited - RBS	18979309402	42765	4119670	COLLECTION	NATWEST, NATWEST, 28 WARRINGTON STREET, ASHTON-UNDER-LYNE, OL6 6JL	Claire Booth	21/03/2025 09:30 21/03/2025 16:00	21/03/2025	
DHL Supply Chain Limited - RBS	18979309401	42765	4119670	COLLECTION	NATWEST, NATWEST, 28 WARRINGTON STREET, ASHTON-UNDER-LYNE, OL6 6JL	Claire Booth	21/03/2025 09:30 21/03/2025 16:00	21/03/2025	
DHL Supply Chain Limited - RBS	18979265402	42763	4119586	COLLECTION	8 CASTLE HALL VIEW, 8 CASTLE HALL VIEW, STALYBRIDGE, SK15 2DY	Claire Booth	21/03/2025 12:00 21/03/2025 17:00	21/03/2025	
DHL Supply Chain Limited - RBS	18979265401	42763	4119586	COLLECTION	8 CASTLE HALL VIEW, 8 CASTLE HALL VIEW, STALYBRIDGE, SK15 2DY	Claire Booth	21/03/2025 12:00 21/03/2025 17:00	21/03/2025	
Computacenter Limited	18978553301	24289686	4119525	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Heathsideside Park,Heathsideside Park Road , Heathsideside Park Road , SK3 0RB	Claire Booth	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
DieboldNixdorf_WIPRO		129020349/ 189773947/ 946220820	4119362	COLLECTION	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Claire Booth	21/03/2025 08:00 21/03/2025 17:00	21/03/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18958804301	5306044 / INC8758235	4114948	NON TECH EXCHANGE	61 ELMSLEIGH ROAD, 61 ELMSLEIGH ROAD, HEALD GREEN, CHEADLE, SK8 3UD	Claire Booth	14/03/2025 12:35 21/03/2025 18:00	21/03/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	189806667	11642991	4119948	REPAIR WITH PARTS	JYSK Ltd, UK Head Office 1st Floor Biostat, House Pepper Road, Grove, STOCKPORT , SK7 5BW	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Xerox (UK) Technical***DO NOT INVOICE***	189806663	11642991	4119948	REPAIR WITH PARTS	JYSK Ltd, UK Head Office 1st Floor Biostat, House Pepper Road, Grove, STOCKPORT , SK7 5BW	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Xerox (UK) Technical***DO NOT INVOICE***	189737507	1-52430705143 9	4118482	CONSUMABL E INSTALL	Wm Morrison Supermarkets plc, Bridestone Shopping Centre, Market Street, MONT392PRN3, CONGLETON, CW12 1YJ	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
HCL Barclays	18974048601	INC1038925172	4118513	TECH EXCHANGE	27 HILLFIELD PLACE, 27 HILLFIELD PLACE, NANTWICH, CW5 7BY	Daniel Hanson	19/03/2025 11:55 21/03/2025 17:00	21/03/2025	
Vista Retail Support Limited	18980225701	3225283	4119837	TECH EXCHANGE	WHITBREAD, RUNGER LANE, MANCHESTER, LANCASHIRE, MANCHESTER, M90 5DL	Daniel Hanson	20/03/2025 16:05 21/03/2025 17:00	21/03/2025	
Computacenter - Astra Zeneca	189702263	WOT000265243	4119243	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter - Astra Zeneca	189702489	WOT000265245	4119246	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter - Astra Zeneca	189686729	WOT000264797	4119252	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter - Astra Zeneca	189574855	WOT000259467	4119257	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter - Astra Zeneca	189797718	WOT000267106	4119841	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000264484	4117159	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000264485	4117160	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000264477	4117166	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000264799	4117372	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	189782975	WOT000266738	4119877	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Fujitsu Services Limited - Specsavers HU	18967993601	C5306539	4117251	NON TECH EXCHANGE	Macclesfield HC 2333, Grosvenor Centre, Unit 2/3, Cheshire East, Macclesfield, SK11 6AJ	Daniel Hanson	18/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Fujitsu Services Limited - Specsavers HU	18967993201	C5306539	4117251	NON TECH EXCHANGE	Macclesfield HC 2333, Grosvenor Centre, Unit 2/3, Cheshire East, Macclesfield, SK11 6AJ	Daniel Hanson	18/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Fujitsu Services Limited - Specsavers HU	18967995201	C5306539	4117251	NON TECH EXCHANGE	Macclesfield HC 2333, Grosvenor Centre, Unit 2/3, Cheshire East, Macclesfield, SK11 6AJ	Daniel Hanson	18/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Fujitsu Services Limited - Specsavers HU	18967995601	C5306539	4117251	NON TECH EXCHANGE	Macclesfield HC 2333, Grosvenor Centre, Unit 2/3, Cheshire East, Macclesfield, SK11 6AJ	Daniel Hanson	18/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Fujitsu Services Limited - Specsavers HU	18967994101	C5306539	4117251	NON TECH EXCHANGE	Macclesfield HC 2333, Grosvenor Centre, Unit 2/3, Cheshire East, Macclesfield, SK11 6AJ	Daniel Hanson	18/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Fujitsu Services Limited - Specsavers HU	18967994601	C5306539	4117251	NON TECH EXCHANGE	Macclesfield HC 2333, Grosvenor Centre, Unit 2/3, Cheshire East, Macclesfield, SK11 6AJ	Daniel Hanson	18/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Xerox (UK) Technical***DO NOT INVOICE****	189784212	1-524475178060	4119404	CONSUMABLE INSTALL	Boots UK Limited, 46 Mill Street, Boots Opticians Limited, Reception, MACCLESFIELD, SK11 6LT	Daniel Hanson	21/03/2025 09:00 21/03/2025 16:00	21/03/2025	
Fujitsu Services Limited - Star Trains - ME	18978802401	C5306781	4119492	TECH EXCHANGE	Northern Rail - STAR, Wilmslow Railway Station, Station Road, Wilmslow, Cheshire, W Manors, Cheshire, Wilmslow, SK9 1BU	Daniel Hanson	20/03/2025 12:24 21/03/2025 20:00	21/03/2025	
Computacenter - Kingfisher	18980773701	24283115	4119972	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 9 , Blue-chip Business Park, A tlantic Street, Broadheath,, Unit 9 , Blue-chip Business Park, A tlantic Street, Broadheath,, WA14 5DY	Daniel Hanson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18979127401	G350691	4119562	TECH EXCHANGE	STONEGATE - MUSIC HALL TAP - 9, 2-3 MUSIC HALL PASSAGE, 2-3 MUSIC HALL PASSAGE, CHESHIRE, CH1 2EU	David Ranson	20/03/2025 13:01 21/03/2025 18:00	21/03/2025	
Computacenter - Kingfisher	18978756801	24289731	4119521	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Sealand Road , Sealand Road , CH1 4LD	David Ranson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter Horizon Project	18971327601	CLF471_SHOT_TON_2103_3_DL.INS	4118062	PROJECT	HSBC, 37 CHESTER ROAD WEST.SHOTTON, DEESIDE.FLINTSHIRE, CH5 1DE	David Ranson	18/03/2025 19:57 21/03/2025 13:00	21/03/2025	
Computacenter Horizon Project	18971327301	CLF471_SHOT_TON_2103_2_DL.INS	4118023	TECH EXCHANGE	HSBC, 37 CHESTER ROAD WEST.SHOTTON, DEESIDE.FLINTSHIRE, CH5 1DE	David Ranson	18/03/2025 19:57 21/03/2025 13:00	21/03/2025	
Computacenter Horizon Project	18971327001	CLF471_SHOT_TON_2103_1_DL.INS	4118041	TECH EXCHANGE	HSBC, 37 CHESTER ROAD WEST.SHOTTON, DEESIDE.FLINTSHIRE, CH5 1DE	David Ranson	18/03/2025 19:57 21/03/2025 13:00	21/03/2025	
Computacenter - Morrisons BAU	18978421601	REQ000010930 443	4119395	TECH EXCHANGE	MORRISONS MANUFACTURING, MORRISONS MANUFACTURING, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	David Ranson	20/03/2025 11:26 21/03/2025 17:00	21/03/2025	
Computacenter - Morrisons BAU	18974003701	SCTASK010244 2r	4119931	TECH EXCHANGE	MORRISONS MANUFACTURING, MORRISONS MANUFACTURING, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	David Ranson	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter - Morrisons BAU	18978235401	SCTASK010244 3	4119348	TECH EXCHANGE	MORRISONS MANUFACTURING, MORRISONS MANUFACTURING, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	David Ranson	20/03/2025 10:50 21/03/2025 17:00	21/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18977870601	C5306726	4119282	TECH EXCHANGE	TRANSPORT FOR WALES, Conway Road, GWYNEDD, LLANDUDNO, LL31 9NB	David Ranson	20/03/2025 09:40 21/03/2025 20:00	21/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18977871001	C5306726	4119282	TECH EXCHANGE	TRANSPORT FOR WALES, Conway Road, GWYNEDD, LLANDUDNO, LL31 9NB	David Ranson	20/03/2025 09:40 21/03/2025 20:00	21/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18979613701	C5306803	4119716	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	20/03/2025 14:15 21/03/2025 20:00	21/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18979614101	C5306803	4119716	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	20/03/2025 14:15 21/03/2025 20:00	21/03/2025	
Centrex Services	(No Items)	Colne (PFS)	4118609	MANPOWER	SAINSBURYS, NORTH VALLEY ROAD, COLNE, BB8 9HY	John Paul Barron	21/03/2025 09:30 21/03/2025 09:30	21/03/2025	
Xerox (UK) Technical***DO NOT INVOICE****	189777643	11642412	4119279	REPAIR WITH PARTS	Robert Bosch UK Holdings Limited, Churchill Way, Protec Fire Security Grp Nelson, NELSON, BB9 6RT	John Paul Barron	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Xerox (UK) Technical***DO NOT INVOICE****	189780918	1-524547475321	4119329	CONSUMABLE INSTALL	ASDA STORES LIMITED, East Way, ASDA STORES LIMITED, PRESTON, PR2 9NP	John Paul Barron	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Paypoint Network Limited - UK	(No Items)	02236037	4119852	TECH EXCHANGE	ONE STOP, ONE STOP, 128 BISPHAM ROAD, SOUTHPORT, PR9 7BJ	John Paul Barron	20/03/2025 16:12 21/03/2025 13:00	21/03/2025	
Vista Retail Support Limited	18980593201	3227112	4119936	TECH EXCHANGE	LIDL, PARK ROAD, MERSEYSIDE, SAINT HELENS, WA11 9BA	John Paul Barron	20/03/2025 16:54 21/03/2025 17:00	21/03/2025	
Vista Retail Support Limited	18980279801	3228032	4119859	TECH EXCHANGE	SAVERS, 17-18 ALBERT SQUARE, WIDNES, WA8 6JW	John Paul Barron	20/03/2025 16:15 21/03/2025 17:00	21/03/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18976964001	DEL1549968	4119166	CHAIR INSTALL	SUFYAN PATEL SUFYANPATEL@DELOI, 18 WINCHESTER STREET, BLACKBURN, BB1 1RG	Nadeem Saleem	20/03/2025 06:36 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18979465101	DEL1550712	4119691	CHAIR INSTALL	PRIVATE ADDRESS, 62 THE SIDINGS, DARWEN, BB3 2BD	Nadeem Saleem	20/03/2025 13:48 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18979473201	DEL1551362	4119695	CHAIR INSTALL	AG SERVICE COMPANY LIMITED, APARTMENT 347, 3 KELSO PLACE, ST. GEORGE'S ISLAND, MANCHESTER, M15 4GS	Nadeem Saleem	20/03/2025 13:51 21/03/2025 17:00	21/03/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18974225601	5305933 / INC8755645	4118539	NON TECH EXCHANGE	24 BLENCAUTHRA CLOSE, 24 BLENCAUTHRA CLOSE, MIDDLETON, MANCHESTER, M24 5AL	Nadeem Saleem	21/03/2025 09:00 21/03/2025 18:00	21/03/2025	
Computacenter Limited - HSBC	18978777501	RITM32407846	4119479	COLLECTION	COMPUTACENTER HSBC, 40 DOVEDALE AVENUE, PRESTWICH, MANCHESTER, M25 0BU	Nadeem Saleem	20/03/2025 12:22 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18976966701	DEL1549839	4119170	CHAIR INSTALL	H M REVENUE & CUSTOMS, THREE NEW BAILEY, NEW BAILEY STREET, SALFORD, M3 5FS	Nadeem Saleem	20/03/2025 06:38 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18976962301	DEL1549856	4119163	CHAIR INSTALL	AISSA PINTO, 21 PITS FARM AVENUE, ROCHDALE, OL11 5DE	Nadeem Saleem	20/03/2025 06:34 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18976963401	DEL1548939	4119164	CHAIR INSTALL	JOANNE MEADOWS, 34 NAB WOOD DRIVE, CHORLEY, PR7 2FG	Nadeem Saleem	20/03/2025 06:35 21/03/2025 17:00	21/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	189576387	WOT000253987	4119940	COLLECTION	4 Castle Rise, 4 Castle Rise, KENDAL, Cumbria, LA9 7BQ	Olayiwola Olanrewaju	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18976968901	DEL1550611	4119171	CHAIR INSTALL	KELLY WHITEHEAD, 27 LAPWING ROAD, INGOL, PRESTON, PR2 3EG	Olayiwola Olanrewaju	20/03/2025 06:39 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18979398801	DEL1549769	4119685	CHAIR INSTALL	MURRAY WALKER, 16 AUBIGNY DRIVE, LANCASHIRE, PR2 3QL	Olayiwola Olanrewaju	20/03/2025 13:41 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18976966401	DEL1549367	4119168	CHAIR INSTALL	PRIVATE ADDRESS, 92 HARVESTER DRIVE, COTTAM, PRESTON, PR4 0DW	Olayiwola Olanrewaju	20/03/2025 06:37 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18976962001	DEL1549365	4119162	CHAIR INSTALL	W423, BAE SYSTEMS, WARTON AERODROME, WARTON, PRESTON, PR4 1AX	Olayiwola Olanrewaju	20/03/2025 06:34 21/03/2025 17:00	21/03/2025	
HCL Barclays	(No Items)	BB Col PR8 1PD	4119753	PROJECT	Barclays Bank Collection, Barclays Bank Collection, 265/267 LORD STREET, Southport, PR8 1PD	Olayiwola Olanrewaju	21/03/2025 09:00 21/03/2025 15:00	21/03/2025	
POSTURITE LIMITED	18980189201	DEL1555233	4119819	DESK SP INSTALL	PETER SHARPS, 22 CYPRESS ROAD, SOUTHPORT, PR8 6HE	Olayiwola Olanrewaju	20/03/2025 15:56 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18980189202	DEL1555233	4119819	DESK SP INSTALL	PETER SHARPS, 22 CYPRESS ROAD, SOUTHPORT, PR8 6HE	Olayiwola Olanrewaju	20/03/2025 15:56 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18980189203	DEL1555233	4119819	DESK SP INSTALL	PETER SHARPS, 22 CYPRESS ROAD, SOUTHPORT, PR8 6HE	Olayiwola Olanrewaju	20/03/2025 15:56 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18980189204	DEL1555233	4119819	DESK SP INSTALL	PETER SHARPS, 22 CYPRESS ROAD, SOUTHPORT, PR8 6HE	Olayiwola Olanrewaju	20/03/2025 15:56 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18980189205	DEL1555233	4119819	DESK SP INSTALL	PETER SHARPS, 22 CYPRESS ROAD, SOUTHPORT, PR8 6HE	Olayiwola Olanrewaju	20/03/2025 15:56 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18980189206	DEL1555233	4119819	DESK SP INSTALL	PETER SHARPS, 22 CYPRESS ROAD, SOUTHPORT, PR8 6HE	Olayiwola Olanrewaju	20/03/2025 15:56 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18980189207	DEL1555233	4119819	DESK SP INSTALL	PETER SHARPS, 22 CYPRESS ROAD, SOUTHPORT, PR8 6HE	Olayiwola Olanrewaju	20/03/2025 15:56 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18980189208	DEL1555233	4119819	DESK SP INSTALL	PETER SHARPS, 22 CYPRESS ROAD, SOUTHPORT, PR8 6HE	Olayiwola Olanrewaju	20/03/2025 15:56 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18980189209	DEL1555233	4119819	DESK SP INSTALL	PETER SHARPS, 22 CYPRESS ROAD, SOUTHPORT, PR8 6HE	Olayiwola Olanrewaju	20/03/2025 15:56 21/03/2025 17:00	21/03/2025	
Northampton Technical Support *NO INV*	(No Items)	Fujitsu Star build stick	4116499	VAN STOCK AUDIT	RICO LOGISTICS, UNIT 2, EUROPA CT, EUROPA BVD, WARRINGTON, WA5 7TN	Olayiwola Olanrewaju	17/03/2025 14:48 21/03/2025 17:00	21/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18979955601	INC49033186	4119755	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE MANCHESTER MANCHESTER, ST JAMES STREET, MANCHESTER, M1 4BP	Ryan Owen	20/03/2025 15:12 21/03/2025 17:00	21/03/2025	
Verifone UK LTD	18978456101	G350686	4119397	TECH EXCHANGE	STONEGATE - ARK/POPWORLD MANCH, 3A - 5 WHITWORTH STREET WEST, 3A - 5 WHITWORTH STREET WEST, GREATER MANCHESTER, M1 5LH	Ryan Owen	20/03/2025 11:30 21/03/2025 16:00	21/03/2025	
Verifone UK LTD	18978455701	G350688	4119398	TECH EXCHANGE	STONEGATE - ARK/POPWORLD MANCH, 3A - 5 WHITWORTH STREET WEST, 3A - 5 WHITWORTH STREET WEST, GREATER MANCHESTER, M1 5LH	Ryan Owen	20/03/2025 11:30 21/03/2025 16:00	21/03/2025	
Verifone UK LTD	18978457101	G350681	4119399	TECH EXCHANGE	STONEGATE - ARK/POPWORLD MANCH, 3A - 5 WHITWORTH STREET WEST, 3A - 5 WHITWORTH STREET WEST, GREATER MANCHESTER, M1 5LH	Ryan Owen	20/03/2025 11:30 21/03/2025 16:00	21/03/2025	
Verifone UK LTD	18978454901	SFR-2670775	4119400	TECH EXCHANGE	STONEGATE - ARK/POPWORLD MANCH, 3A - 5 WHITWORTH STREET WEST, 3A - 5 WHITWORTH STREET WEST, GREATER MANCHESTER, M1 5LH	Ryan Owen	20/03/2025 11:30 21/03/2025 16:00	21/03/2025	
Verifone UK LTD	18978455301	SFR-2670774	4119401	TECH EXCHANGE	STONEGATE - ARK/POPWORLD MANCH, 3A - 5 WHITWORTH STREET WEST, 3A - 5 WHITWORTH STREET WEST, GREATER MANCHESTER, M1 5LH	Ryan Owen	20/03/2025 11:30 21/03/2025 16:00	21/03/2025	
Verifone UK LTD	18978456501	SFR-2670765	4119402	TECH EXCHANGE	STONEGATE - ARK/POPWORLD MANCH, 3A - 5 WHITWORTH STREET WEST, 3A - 5 WHITWORTH STREET WEST, GREATER MANCHESTER, M1 5LH	Ryan Owen	20/03/2025 11:30 21/03/2025 16:00	21/03/2025	
Pret Tech Mahindra (UK) BAU	18976526401	INC1368047	4119149	TECH EXCHANGE	MANCHESTER BUSINESS SCHOOL, MANCHESTER BUSINESS SCHOOL, UNIT 8 UNIVERSITY GREEN,134 OX, MANCHESTER, UNIVERSITY SQUARE, MANCHESTER, M13 9GP	Ryan Owen	19/03/2025 09:00 21/03/2025 15:00	21/03/2025	
Computacenter Maintenance Collections	18980163501	2428520801 INC0000304108 53	4119817	COLLECTION	JOHN LEWIS PLC (0081024546), JOHN LEWIS TRAFFORD, TRAFFORD CENTRE, MANCHESTER, SCOTLAND, M17 8JL	Ryan Owen	20/03/2025 15:54 21/03/2025 17:00	21/03/2025	
Vista Retail Support Limited	18980225101	3227734	4119840	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 16B CROWN POINT RETAIL PARK, WORTHINGTON WAY, DENTON, MANCHESTER, M34 3LF	Ryan Owen	20/03/2025 16:05 21/03/2025 17:00	21/03/2025	
Verifone UK LTD	18980224601	G350712	4119836	TECH EXCHANGE	STONEGATE - TANK AND PADDLE MA, UNIT 10 THE PRINTWORKS 27 WITHY GROVE, UNIT 10 THE PRINTWORKS 27 WITH, GREATER MANCHESTER, M4 2BS	Ryan Owen	20/03/2025 16:04 21/03/2025 16:00	21/03/2025	



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### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	(No Items)	24290422	4119821	TECH EXCHANGE	LLOYDS BANK PLC, LLOYDS BANK PLC, 10-12 HANKINSON WAY, Salford, M6 5JA	Ryan Owen	20/03/2025 15:57 21/03/2025 15:30	21/03/2025	
Vista Retail Support Limited	18978139901	3226153	4119331	TECH EXCHANGE	LIDL, 68 FITZWARREN STREET, LANCASHIRE, Salford, M6 5JE	Ryan Owen	20/03/2025 10:31 21/03/2025 17:00	21/03/2025	
Symec Travis Perkins	18977983401	00414115	4119311	TECH EXCHANGE	TRAVIS PERKINS TRADING CO LTD, TRAVIS PERKINS TRADING CO LTD, WHITEHILL STREET, WHITEHILL INDUSTRIAL ESTATE, STOCKPORT, SK4 1NY	Ryan Owen	20/03/2025 10:11 21/03/2025 17:00	21/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - British Telecom	18980395501	24290252	4119979	NON TECH EXCHANGE	BRITISH TELECOM PLC_(0081049580), 49 Central Street , 49 Central Street , BL1 2AA	Simon Heath	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter Limited	18979018701	24290111	4119889	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 11 Haven Close Radcliffe , 11 Haven Close Radcliffe , M26 3LX	Simon Heath	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
DHL Supply Chain Limited - RBS	18979249802	42746	4119579	COLLECTION	21 HEATHFIELD DRIVE, 21 HEATHFIELD DRIVE, SWINTON, MANCHESTER, M27 5LW	Simon Heath	20/03/2025 13:20 21/03/2025 12:00	21/03/2025	
DHL Supply Chain Limited - RBS	18979249801	42746	4119579	COLLECTION	21 HEATHFIELD DRIVE, 21 HEATHFIELD DRIVE, SWINTON, MANCHESTER, M27 5LW	Simon Heath	20/03/2025 13:20 21/03/2025 12:00	21/03/2025	
DHL Supply Chain Limited - RBS	18979249803	42746	4119579	COLLECTION	21 HEATHFIELD DRIVE, 21 HEATHFIELD DRIVE, SWINTON, MANCHESTER, M27 5LW	Simon Heath	20/03/2025 13:20 21/03/2025 12:00	21/03/2025	
Vista Retail Support Limited	18979969001	3225777	4119766	TECH EXCHANGE	LIDL, STOCKTON STREET, LANCASHIRE, LITTLEBOROUGH, OL15 8YJ	Simon Heath	20/03/2025 15:14 21/03/2025 17:00	21/03/2025	
Fujitsu Services Limited - Telefonica TC	18979859901	C5306815	4119741	TECH EXCHANGE	O2 ROCHDALE, 63 MARKET WAY, Rochdale, OL16 1EA	Simon Heath	20/03/2025 14:59 21/03/2025 17:30	21/03/2025	
Computacenter Horizon Project	18971330001	CLF471_ROCHDALE_2103_DEL.INS	4118034	PROJECT	HSBC, 2 YORKSHIRE STREET, ROCHDALE LANCASHIRE, OL16 1EE	Simon Heath	18/03/2025 19:57 21/03/2025 13:00	21/03/2025	
Computacenter Horizon Project	18971330002	CLF471_ROCHDALE_2103_DEL.INS	4118034	PROJECT	HSBC, 2 YORKSHIRE STREET, ROCHDALE LANCASHIRE, OL16 1EE	Simon Heath	18/03/2025 19:57 21/03/2025 13:00	21/03/2025	
Computacenter Horizon Project	18971330003	CLF471_ROCHDALE_2103_DEL.INS	4118034	PROJECT	HSBC, 2 YORKSHIRE STREET, ROCHDALE LANCASHIRE, OL16 1EE	Simon Heath	18/03/2025 19:57 21/03/2025 13:00	21/03/2025	
Computacenter Horizon Project	18971330004	CLF471_ROCHDALE_2103_DEL.INS	4118034	PROJECT	HSBC, 2 YORKSHIRE STREET, ROCHDALE LANCASHIRE, OL16 1EE	Simon Heath	18/03/2025 19:57 21/03/2025 13:00	21/03/2025	
Computacenter Horizon Project	18971330005	CLF471_ROCHDALE_2103_DEL.INS	4118034	PROJECT	HSBC, 2 YORKSHIRE STREET, ROCHDALE LANCASHIRE, OL16 1EE	Simon Heath	18/03/2025 19:57 21/03/2025 13:00	21/03/2025	
Computacenter Horizon Project	18971330006	CLF471_ROCHDALE_2103_DEL.INS	4118034	PROJECT	HSBC, 2 YORKSHIRE STREET, ROCHDALE LANCASHIRE, OL16 1EE	Simon Heath	18/03/2025 19:57 21/03/2025 13:00	21/03/2025	
Computacenter Horizon Project	18971330007	CLF471_ROCHDALE_2103_DEL.INS	4118034	PROJECT	HSBC, 2 YORKSHIRE STREET, ROCHDALE LANCASHIRE, OL16 1EE	Simon Heath	18/03/2025 19:57 21/03/2025 13:00	21/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18976967501	DEL1549219	4119169	CHAIR INSTALL	HELEN CHRISTIAN, 22 SHERBOURNE AVENUE, CHESTER, CH4 7QU	Stephen Fitton	20/03/2025 06:38 21/03/2025 17:00	21/03/2025	
Computacenter Limited	18978107301	24289048	4119524	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Stephen Fitton	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter Limited	18978107701	24288856	4119530	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Stephen Fitton	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Computacenter Limited	18979097301	24290082	4119914	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Stephen Fitton	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18977147801	DEL1552185	4119221	DESK INSTALL	78 GREENWOOD ROAD, UPTON, WIRRAL, MERSEYSIDE, CH49 8HT	Stephen Fitton	20/03/2025 08:11 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18977147802	DEL1552185	4119221	DESK INSTALL	78 GREENWOOD ROAD, UPTON, WIRRAL, MERSEYSIDE, CH49 8HT	Stephen Fitton	20/03/2025 08:11 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18977147803	DEL1552185	4119221	DESK INSTALL	78 GREENWOOD ROAD, UPTON, WIRRAL, MERSEYSIDE, CH49 8HT	Stephen Fitton	20/03/2025 08:11 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18977147804	DEL1552185	4119221	DESK INSTALL	78 GREENWOOD ROAD, UPTON, WIRRAL, MERSEYSIDE, CH49 8HT	Stephen Fitton	20/03/2025 08:11 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18977147805	DEL1552185	4119221	DESK INSTALL	78 GREENWOOD ROAD, UPTON, WIRRAL, MERSEYSIDE, CH49 8HT	Stephen Fitton	20/03/2025 08:11 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18977025201	DEL1553043	4119204	DESK INSTALL	UKHSA, 2 AINSDALE CLOSE, BROMBOROUGH, WIRRAL, CH63 0EU	Stephen Fitton	20/03/2025 07:29 21/03/2025 17:00	21/03/2025	
POSTURITE LIMITED	18977025202	DEL1553043	4119204	DESK INSTALL	UKHSA, 2 AINSDALE CLOSE, BROMBOROUGH, WIRRAL, CH63 0EU	Stephen Fitton	20/03/2025 07:29 21/03/2025 17:00	21/03/2025	
Computacenter Limited - HSBC	18973653601	INC48907460r	4119880	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Stephen Fitton	21/03/2025 09:00 21/03/2025 12:30	21/03/2025	
Computacenter Limited - HSBC	(No Items)	RITM32672269	4119808	TECH EXCHANGE	COMPUTACENTER HSBC, M&S BANK, KINGSMEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Stephen Fitton	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18979683901	C5306810	4119725	TECH EXCHANGE	Northern Rail MT (Liverpool), Liverpool Lime Street Station, Liverpool, Merseyside, Liverpool, L1 1JD	Stephen Fitton	20/03/2025 14:28 21/03/2025 20:00	21/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18979683501	C5306810	4119725	TECH EXCHANGE	Northern Rail MT (Liverpool), Liverpool Lime Street Station, Liverpool, Merseyside, Liverpool, L1 1JD	Stephen Fitton	20/03/2025 14:28 21/03/2025 20:00	21/03/2025	



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### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18977845101	C5306725	4119281	TECH EXCHANGE	Northern Rail - STAR, Booking Office, Northern Rail, Liverpool Lime St Railway Station, Lime Street, M, Lancashire, Liverpool, L1 1JF	Stephen Fitton	20/03/2025 09:36 21/03/2025 20:00	21/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18977845701	C5306725	4119281	TECH EXCHANGE	Northern Rail - STAR, Booking Office, Northern Rail, Liverpool Lime St Railway Station, Lime Street, M, Lancashire, Liverpool, L1 1JF	Stephen Fitton	20/03/2025 09:36 21/03/2025 20:00	21/03/2025	
HCL Network Rail Dispatch	18978093501	NRINC0796172	4119322	SOFTWARE INSTALL	NETWORK RAIL TRAINING CENTRE, NETWORK RAIL TRAINING CENTRE, THE BOULTINGS BUILDING, WINWICK STREET, WARRINGTON, WA2 7TT	Stephen Fitton	20/03/2025 10:25 21/03/2025 13:00	21/03/2025	
Vista Retail Support Limited	18980217901	3227696	4119832	TECH EXCHANGE	LIDL, OLD LIVERPOOL ROAD, LANCASHIRE, WARRINGTON, WA5 1AP	Stephen Fitton	20/03/2025 16:02 21/03/2025 17:00	21/03/2025	
Xerox (UK) Technical***DO NOT INVOICE****	189782414	1-52455528600 6	4119351	CONSUMABLE INSTALL	Boots UK Limited, 90 Forest Walk, Halton Lea , EPS2 Pharmacy Printer, Boots UK Limited, RUNCORN, WA7 2GX	Stephen Fitton	21/03/2025 09:00 21/03/2025 17:00	21/03/2025	