



Run Sheet

Date	08/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4132106	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/04/2025 06:29 - 08/04/2025 17:00	Contact Name	DIANNE FORRESTER	MATALAN HEAD OFFICE PERIMETER ROAD KNOWSLEY INDUSTRIAL PARK
Activity	CHAIR INSTALL	Contact Phone	07899906736	LIVERPOOL L33 7SZ
Priority	ND 1700			
Ref 1	DEL1560185			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 2282468Items on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19036999001	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19036999201	9787501BLA	Positiv Plus Medium Back No Ne				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4132291	Customer	CC Morrisons P_TeamA			Job Address
SLA Window	07/04/2025 10:06 - 08/04/2025 17:00	Contact Name	DUTY MANAGER		WM MORRISON SUPERMARKETS LTD
Activity	COLLECTION	Contact Phone	0151 244 7119		WM MORRISON SUPERMARKETS LTD
Priority	ND 1700				TELEGRAPH WAY
Ref 1	REQ0097155				LIVERPOOL
Ref 2					L32 8US
No. of Parts	1				

Instructions 1	Instructions 2
Collect 5 Laptops	Collect 5 Laptops and arrange for return 9th April to Bradford BD3 7DL

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037763901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4132177	Customer	POSTURITE LIMITED			Job Address
SLA Window	07/04/2025 07:49 - 08/04/2025 17:00	Contact Name		MICHAEL CARR	MICHAEL CARR 36 YORK ROAD MAGHULL LIVERPOOL L31 5NL
Activity	CHAIR INSTALL	Contact Phone		03000546390	
Priority	ND 1700				
Ref 1	DEL1561033				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: there should be space to park outside or near if not round the corner on sankey road only 20metres away *** Please call 1 hour before arrival.Customer Ref / PO: 6000257002Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037200601	100140100	Positiv Plus High No Neck No A				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4132125	Customer	POSTURITE LIMITED			Job Address
SLA Window	07/04/2025 07:03 - 08/04/2025 17:00	Contact Name	STEPHANIE PRICE		STEPHANIE PRICE H M PASSPORT OFFICE SMEDLEY HYDRO, TRAFALGAR ROAD SOUTHPORT PR8 2HH
Activity	CHAIR INSTALL	Contact Phone	07985582431		
Priority	ND 1700				
Ref 1	DEL1561101				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: There is a carpark so if you could please send the van registration and name of driver so that a car park space can be allocated. Thank you *** Please call 1 hour before arrival.Customer Ref / PO: HME732214Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037092901	100118212	Positiv R600 High Back Full Sp				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4132115	Customer	POSTURITE LIMITED			Job Address
SLA Window	07/04/2025 06:34 - 08/04/2025 17:00	Contact Name		MARK SHAW	B A E SYSTEMS WARTON AERODROME WARTON PRESTON PR4 1AX
Activity	CHAIR INSTALL	Contact Phone		03300477738	
Priority	ND 1700				
Ref 1	DEL1557848				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please present to goods in and I will come and collect you from there. If can call me before you arrive I can be ready to meet you at good in. ***</p> <p>**RFD**Please call 1 hour before arrival.Customer Ref / PO: FOC Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1557848&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1557848&address</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037005501	100116171	Adapt 532 (medium seat/high ba				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19037005701	100116171	Adapt 532 (medium seat/high ba				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Nadeem Saleem 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4132204	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/04/2025 08:40 - 08/04/2025 17:00	Contact Name	KAREN MCGREGOR	CAPITA GROUP TULKETH MILL BALCARRES ROAD, ASHTON-ON-RIBBLE PRESTON PR2 2DY
Activity	DESK SP INSTALL	Contact Phone	07749634464	
Priority	ND 1700			
Ref 1	DEL1562447			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*** Customer Instructions: n/a - come to reception. There's a lift to the floor *** Please call 1 hour before arrival. Customer Ref / PO: MFCA Items on order: 100092857 - OFFCHAIR - RH New Log</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1562447&address=Capita%20Group%20Tulketh%20Mill%20PRESTON%20Balcarres%20Road%20Ashton-on-Ribble%20PR2%202DY Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Nadeem Saleem 08/04/2025

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In Items for Job # 4132204 page 1 of 1



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Nadeem Saleem 08/04/2025

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Job # 4132843	Customer	POSTURITE LIMITED			Job Address		
SLA Window	07/04/2025 17:11 - 08/04/2025 17:00	Contact Name	SOFIA MURPHY - C & W INITIAL R		ROYAL PRESTON HOSPITAL AVONDALE UNIT SHAROE GREEN LANE FULWOOD PRESTON PR2 9HT		
Activity	CHAIR INSTALL	Contact Phone	01772215029				
Priority	ND 1700						
Ref 1	DEL1558636						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO94090Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1558636&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1558636&address</p> <p>=ROYAL%20PRESTON%20HOSPITAL AVONDALE%20UNIT%20SHAROE%20GREEN%20LANE PRESTON FULWOOD PR2%209HT >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040404101	1301015	RH New Logic 200 Med Back with				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4132502	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	07/04/2025 12:34 - 08/04/2025 16:30	Contact Name	JESSIE.RIDDIFORD@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07375324863		
Priority	ND 1600				
Ref 1	INC49136903				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19038961301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4132360	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	07/04/2025 10:52 - 08/04/2025 17:00	Contact Name	REBECCA1.WADE@HSBC.CO.UK		COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07784570552		MARKS & SPENCER CHESTER
Priority	ND 1600			CHESHIRE WEST AND	
Ref 1	INC49097380			CHESTER	
Ref 2				CH99 9FB	
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19038080601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4132163	Customer	POSTURITE LIMITED			Job Address		
SLA Window	07/04/2025 07:13 - 08/04/2025 17:00	Contact Name	CLIVE BARLOW/ASHLEY JACKSON		BANK OF AMERICA MERRILL LYNCH		
Activity	CHAIR INSTALL	Contact Phone	077142464580771		BANK OF AMERICA		
Priority	ND 1700				AMADEO FINANCIAL CENTRE, CHESTER BUSINESS PARK CHESTER CH4 9FE		
Ref 1	DEL1560281						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: ORD-MLL037342Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1560281&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1560281&address<p>=Bank%20of%20America%20Merrill%20Lynch Bank%20of%20America CHESTER Amadeo%20Financial%20Centre %20Chester%20Business%20Park CH4%209FE >Once the job is completed please click this link to open and complete the form.</p></p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037106501	100134715	RH New Logic 220 High Back Cha				



Run Sheet

Stephen Fitton 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4132487	Customer	Computacenter Limited		Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	Max Birtwistle	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07471134585	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24308932			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Max Birtwistle Contact Number - 07471134585 Location -ester Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - Headffice - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4707161 HP	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037767201	4707161	LBG:PPD HP 830 G10 i5 16GB				

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Run Sheet

Stephen Fitton 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4132161	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/04/2025 07:11 - 08/04/2025 17:00	Contact Name	FIONA BASSETT	FIONA BASSETT 1 DEVA WAY WREXHAM LL13 9EU
Activity	CHAIR INSTALL	Contact Phone	07880337672	
Priority	ND 1700			
Ref 1	DEL1561058			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: i do a school run 8-9am and 2:30-3:30pm *** Please call 1 hour before arrival.Customer Ref / PO: P493716 WR:28569Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href=https://rico.jotform.com/222823708509055?refNumber=DEL1561058&address=1%20Deva%20Way WREXHAM</p> <p>LL13%209EU >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037103401	100121403	Positiv Plus High No Neck No A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19037103601	100121403	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
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Job # 4132853	Customer	Centrex Services		Job Address
SLA Window	07/04/2025 17:33 - 08/04/2025 17:00	Contact Name	SUSAN WRIGHT	TYWYN HEALTH CENTRE
Activity	TECH EXCHANGE	Contact Phone	03000843207	TYWYN TYWYN LL36 9HL
Priority	ND 1700			
Ref 1	7937849			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
replace printer & configure any issues ring us 01670528780	replace printer follow script and configure test - ring 01670528780 if any issue FAULTY SERIAL: PHCGG11317 OPEN HOURS 9-5 HP LaserJet Managed E40040dn

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040466501						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19040466701					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	3
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Job # 4128376	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	01/04/2025 11:40 - 08/04/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCO STORES LTD TESCO STORES LTD MARKET STREET ABERGELE LL22 7AA
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	AP 0900				
Ref 1	Abergele				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
Meet CC TRG engineer at store @9am	Assist CC engineer in server install After new VSANs are deployed. Rico needs to collect the old VSANs.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19020638601						
19020638602						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19020638801						
19020638901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	3
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Job # 4132112	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/04/2025 06:33 - 08/04/2025 17:00	Contact Name	TAMASIN DUNAND	TAMASIN DUNAND 2 LEIGHTON CHASE NESTON CH64 3UN
Activity	CHAIR INSTALL	Contact Phone	02382010087	
Priority	ND 1700			
Ref 1	DEL1560470			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please deliver before 3:00pm *** Please call 1 hour before arrival.Customer Ref / PO: QBS00035588Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. NESTON</p> <p>CH64%203UN >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037005201	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19037005401	9900002	Homeworker Ergonomic Chair - W				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	3
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Job # 4132824	Customer	POSTURITE LIMITED			Job Address
SLA Window	07/04/2025 16:45 - 08/04/2025 17:00	Contact Name	SARAH GRAHAM		SARAH GRAHAM 8 ULLSWATER AVENUE, PRENTON WIRRAL CH43 9RD
Activity	CHAIR INSTALL	Contact Phone	07592153310		
Priority	ND 1700				
Ref 1	DEL1553467				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*****RFD*****Please call 1 hour before arrival.Customer Ref / PO: HME734718Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1553467&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040310101	9900002	Homeworker Ergonomic Chair - W				



Run Sheet

Olayiwola Olanrewaju 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4132173	Customer	POSTURITE LIMITED			Job Address
SLA Window	07/04/2025 07:47 - 08/04/2025 17:00	Contact Name		DAVID ARCHER	SWISSPORT GB LTD SWISSPORT HOUSE UNIT D, HAMPTON COURT RUNCORN WA7 1TT
Activity	BARIATRIC INSTALL	Contact Phone		07706323802	
Priority	ND 1700				
Ref 1	DEL1560701				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PORD00185679Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1560701&address</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1560701&address</p> <p>=Swissport%20GB%20Ltd Swissport%20House RUNCORN Unit%20D %20Hampton%20Court WA7%201TT >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037196001	100140617	Adapt 700 Chair - Black				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Olayiwola Olanrewaju 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4132160	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/04/2025 07:10 - 08/04/2025 17:00	Contact Name	SHILPA LINDLEY	SHILPA LINDLEY 38 CLOTHORN ROAD DIDSBURY MANCHESTER M20 6BP
Activity	CHAIR SP INSTALL	Contact Phone	07931912517	
Priority	ND 1700			
Ref 1	DEL1557832			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: Na *** Please call 1 hour before arrival.Customer Ref / PO: 759A-018160Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037101301	5774	Posturite Adjustable Footrest				
19037101302	9787602BLA	Positiv Plus High Back With Ne				

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Run Sheet

Date	08/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4132119	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/04/2025 06:37 - 08/04/2025 17:00	Contact Name	BETHANY BURY	DFE FLOOR 8 PICCADILLY GATE STORE STREET MANCHESTER M1 2WD
Activity	CHAIR INSTALL	Contact Phone	07860628031	
Priority	ND 1700			
Ref 1	DEL1554455			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***PARKING AVAILABLE AT THE RAIL STATION PLEASE ENTER VIA SIDE SIDE AND REPORT TO RECEPTION*** *** Please call 1 hour before arrival.Customer Ref / PO: 195000022026Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037015201	100093543	Adapt 630 (small seat/high bac)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19037015401	100093543	Adapt 630 (small seat/high bac)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4132108	Customer	POSTURITE LIMITED			Job Address
SLA Window	07/04/2025 06:31 - 08/04/2025 17:00	Contact Name		DAVID RILEY	DAVID RILEY 6 RAYLEES RAMSBOTTOM BURY BL0 9HW
Activity	CHAIR INSTALL	Contact Phone		07867822419	
Priority	ND 1700				
Ref 1	DEL1560738				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: No delivery obstructions *** Please call 1 hour before arrival.Customer Ref / PO: 4200019796Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037001601	9900004	Homeworker Plus Ergonomic Chai				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Olayiwola Olanrewaju 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Job # 4132599	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/04/2025 14:01 - 08/04/2025 17:00	Contact Name	JORDAN PERRY	PRIVATE ADDRESS 6 OAK FOLD CROSTHWAITE KENDAL LA8 8EZ
Activity	DESK INSTALL	Contact Phone	07486566888	
Priority	ND 1700			
Ref 1	DEL1561141			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: I will be home. *** ***RFD***Please call 1 hour before arrival.Customer Ref / PO: 3500294541Items on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet
Olayiwola Olanrewaju 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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In Items for Job # 4132599 page 1 of 1



Run Sheet
Olayiwola Olanrewaju 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
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Returned Items for Job # 4132599 page 1 of 1



Run Sheet

Claire Booth 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4131656	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	04/04/2025 19:37 - 08/04/2025 17:00	Contact Name	.	TERMINAL 1, UNIT C6, MANCHESTE
Activity	DELIVERY	Contact Phone	1614373453	TERMINAL 1, UNIT C6, MANCHESTE
Priority	ND 1700			MANCHESTER AIRPORT T1 LANDSIDE
Ref 1	INC1392169			MANCHESTER AIRPORT T1 LANDSIDE
Ref 2				MANCHESTER M90 1QX
No. of Parts	1			

Instructions 1	Instructions 2
Delivery of Till 01 MSR	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged//Till 1 MSR is Damaged(Need replacement)(Till S/N: 7045028082)</p> <p>Shop No.: UK0406</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>Note: This is an Airport shop. This shop requires access please schedule engineer visit after securing the pass.</p> <p>1. Please replace the MSR and Follow the SOP and Install it. 2. After replacing the MSR please configure the MSR. 3. After completing all the above steps still gets any issue then suppose to contact Pret Helpdesk. 4. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged along with the photos of working and damaged devices.</p> <p>Shop Timings:</p> <p>Monday 03:30 - 20:00 Tuesday 03:30 - 20:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19035866801	PAMTILL610-0	MSR (Model 610/650)				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4131657	Customer	Pret Tech Mahindra (UK) BAU			Job Address
SLA Window	04/04/2025 09:00 - 08/04/2025 17:00	Contact Name	.		TERMINAL 1, UNIT C6, MANCHESTE
Activity	DELIVERY	Contact Phone	01614373453		TERMINAL 1, UNIT C6, MANCHESTE
Priority	ND 1700				MANCHESTER AIRPORT T1 LANDSIDE
Ref 1	INC1392170				MANCHESTER AIRPORT T1 LANDSIDE
Ref 2					MANCHESTER M90 1QX
No. of Parts	1				

Instructions 1	Instructions 2
Delivery only of Till 06 MSR	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged//Till 6 MSR is Damaged (S/N: 8341113858)</p> <p>Shop No.: UK0406</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Please replace the MSR and Follow the SOP and Install it. 2. After replacing the MSR please configure the MSR. 3. After completing all the above steps still gets any issue then suppose to contact Pret Helpdesk. 4. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged along with the photos of working and damaged devices.</p> <p>Shop Timings:</p> <p>Monday 03:30 - 20:00 Tuesday 03:30 - 20:00 Wednesday 03:30 - 20:00 Thursday 03:30 - 20:00 Friday 03:30 - 20:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19035869401	PAMTILL610-0	MSR (Model 610/650)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19035869601	PAMTILL610-0	MSR (Model 610/650)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4131658	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	04/04/2025 09:00 - 08/04/2025 17:00	Contact Name	.	TERMINAL 1, UNIT C6, MANCHESTE
Activity	DELIVERY	Contact Phone	1614373453	TERMINAL 1, UNIT C6, MANCHESTE
Priority	ND 1700			MANCHESTER AIRPORT T1 LANDSIDE
Ref 1	INC1392177			MANCHESTER AIRPORT T1 LANDSIDE
Ref 2				MANCHESTER M90 1QX
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only of Till 07 MSR	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged//Till 07 MSR is Damaged</p> <p>Shop No.: UK0406</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>Note: This is an Airport shop. This shop requires access please schedule engineer visit after securing the pass.</p> <p>1. Please replace the MSR and Follow the SOP and Install it. 2. After replacing the MSR please configure the MSR. 3. After completing all the above steps still gets any issue then suppose to contact Pret Helpdesk. 4. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged along with the photos of working and damaged devices.</p> <p>Shop Timings:</p> <p>Monday 03:30 - 20:00 Tuesday 03:30 - 20:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19035873001	PAMTILL610-0	MSR (Model 610/650)				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4132476	Customer	Computacenter - BASF			Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	Natalie Holland		COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 161 475-3167		
Priority	ND 1700				
Ref 1	24281250				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
****Customer PO Number**** ****Category Selection**** Tier1 = HP Tier2 Laptop Tier3 = Starter Request Tier4 = Logging By Categories ProductText = GEN CLONE OTHER X Model/Version Text = notebook large CI Numbe	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19038533801	4707927	BASF:HP EliteBook 660 G11,G_UK				



Run Sheet

Claire Booth 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4132258	Customer	Computacenter Limited			Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	Shivang Ambardar		LLOYDS BANKING GROUP PLC (008102783 Flat 207, Lightbox, Media City Flat 207, Lightbox, Media City M50 2AD)
Activity	NON TECH EXCHANGE	Contact Phone	07767956119		
Priority	ND 1700				
Ref 1	24306339R				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Contact Name - Shivang Ambardar Contact Number - 07767956119 LocationFlat 207 Lightbox Media City Salford M50 2AD - Heritage - DeviceWINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	6
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Job # 4132689	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	07/04/2025 15:17 - 08/04/2025 17:00	Contact Name	MAHMOOD WASEEM	CUNNINGHAM'S 41 HENSHAW STREET OLDHAM GREATER MANCHESTER OL1 1NH
Activity	COLLECTION	Contact Phone	07858686351	
Priority	ND 1700			
Ref 1	77861			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1 tid	33398581

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19039928501	Collection Tote Box	Tote Box for Collections				



Run Sheet

Asif Alam 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4132814	Customer	Vista Retail Support Limited		Job Address
SLA Window	07/04/2025 09:00 - 08/04/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI M6 SOUTHBOUND (J16-17) SANDBACH CHESHIRE SANDBACH CW11 2FZ
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3243133			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3243133 KVS 05 - sticky pick printer physically damaged need direct swapout Monday-Sunday 7am-11pm 3243134 KVS 03 - sticky pic printer physically damaged need direct swapout	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040285601	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

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Run Sheet

Asif Alam 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4132815	Customer	Vista Retail Support Limited		Job Address
SLA Window	07/04/2025 16:37 - 08/04/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI M6 SOUTHBOUND (J16-17) SANDBACH CHESHIRE SANDBACH CW11 2FZ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3243134			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3243133 KVS 05 - sticky pick printer physically damaged need direct swapout Monday-Sunday 7am-11pm	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE
3243134 KVS 03 - sticky pic printer physically damaged need direct swapout	DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040286001	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19040286201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4132215	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/04/2025 10:00 - 08/04/2025 18:00	Contact Name	Craig Symon	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000273162			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-04-08", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000007450_UK10_EUSAP", "SAP S4 Hana Programme": "UK", "Cost Center Account Number": "CC_0000007450_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190132739	000000000004698827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BFYEG			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190132741						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4132243	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	08/04/2025 10:00 - 08/04/2025 18:00	Contact Name		Philippa Whalley	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone		+447824082192	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000276078				England SK10 2NA
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-08", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000008783_UK10_EUSAP 3PS (UK)", "Cost Center Account Number": "CC_0000008783_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190260781	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BEYMG			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190260783						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4132464	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	08/04/2025 10:00 - 08/04/2025 18:00	Contact Name	Arun Padmanabhan		WalkUp - Macclesfield		
Activity	DELIVERY	Contact Phone	Unknown		WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA		
Priority	ND 1700						
Ref 1	WOT000279794						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-04-08", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000007591_UK10_EUSAP", "Ops IT": "Cost Center Account Number": "CC_0000007591_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190374103	000000000004592628	28GB-NEW_Len TP T14s G4 AMD R5	GM0TE8D4			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190374105						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4132465	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	08/04/2025 10:00 - 08/04/2025 18:00	Contact Name		Bethany Warren	WalkUp - Macclesfield
Activity	DELIVERY	Contact Phone		Unknown	WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000279823				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-04-07", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003601_UK10_EUSAP QC - Zoladex Form", "Cost Center Account Number": "CC_0000003601_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190374849	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7P58			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190374851						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Asif Alam 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4132710	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/04/2025 10:00 - 08/04/2025 18:00	Contact Name	Toby Waldron Clarke	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000280165			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-04-08", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000004095_UK10_EUSAP", "Chem Dev Central": "Cost Center Account Number": "CC_0000004095_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190387649	000000000004693827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF5BM126			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190387651						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4132247	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/04/2025 10:00 - 08/04/2025 18:00	Contact Name	Craig Wrench	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000277735			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "CC_0000006622_UK10_EUSAP Cust Effectiveness UK" "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190349372	000000000004677823	GB-SWAP_Len TP X1 CARB G11 i7 LTE	PF4YLG59			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190349374		PF54FTTP - Lenovo AZ:GB-SWAP_Len TP X1 CARB G11 i7 LTE	1PCARBTGP1			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4132442	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	08/04/2025 10:00 - 08/04/2025 18:00	Contact Name	Shilpa Reddy		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000279010				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "CC_0000006895_UK10_EUSAP", "Cost Center Name": "CC_0000006895_UK10_EUSAP", "Cost Center Account Number": "CC_0000006895_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190355741	000000000004578400	8GB-SWAP_Len TP T14s G4 AMD R5	GM0QAQ35			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	10
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Job # 4132387	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	07/04/2025 11:16 - 08/04/2025 20:00	Contact Name	BREDBURY NLC2779 NT STATION	Northern Rail - STAR Bredbury Railway Station, Stockport Road East, Bredbury, Stockport, E Mancs Greater Manchester Greater Manchester SK6 2AA
Activity	TECH EXCHANGE	Contact Phone	0161 406 9826	
Priority	ND 1900			
Ref 1	C5308090			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 08/04/2025 20:00 SLA: ND 08/04/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5308090 Problem Web Service qws_uk Mon 07 Apr 2025 08:46:36 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2779TA23 contract.pkey=23200 call.poms=1 call.zip=SK6 2AA call.address=Bredbury Railway Station Stockport Road East Bredbury Stockport E Mancs call.city=Greater Manchester call.customerid=INC17357486 call.problem=NLC2779 BREDBURY Window 30 Display isn't working call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMUIM020PED call.priority=2-Medium call.datereported=4/7/2025 9:45:58 AM...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19038277701	_NRMUIM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112386		
19038278101	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19038277901	_NRMUIM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112386		
19038278301	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Simon Heath 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4132332	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address		
SLA Window	07/04/2025 10:42 - 08/04/2025 20:00	Contact Name	URMSTON NLC2938 NT STATION		Northern Rail - STAR Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Manches		
Activity	TECH EXCHANGE	Contact Phone	0161 202 9837		Greater Manchester Urmston M41 5AW		
Priority	ND 1900				Manchester, Inner Manches		
Ref 1	C5308082				Greater Manchester		
Ref 2					Urmston		
No. of Parts	1				M41 5AW		

Instructions 1	Instructions 2
ND 08/04/2025 20:00 SLA: ND 08/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5308082 Problem Web Service qws_uk Mon 07 Apr 2025 08:08:06 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2938TA23 contract.pkey=23200 call.poms=1 call.zip=M41 5AW call.address=Urmston Railway Station Flixton Road Urmston Greater Manchester Inner Manches call.customerid=INC17348671 call.problem=NLC2938 URMSTON 30 020-044384 NLC 2938 Site Name URMSTON Window 30 Problem Summary TOM w call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUD020PED call.priority=2-Medium call.datereported=4/7/2025 9:07:40 AM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19038029501	_NRMIUM020DE	VR2DEM020 NORTHERN DESKTOP LIVE	02000303002020	112477		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19038029701	_NRMIUM020DE	VR2DEM020 NORTHERN DESKTOP LIVE	02000303002020	112477		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4132469	Customer	Computacenter Limited			Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	Ranadheer Reddy Veeravaram		LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07587113932		18 Lightbourne Avenue 18 Lightbourne Avenue M27 5WE
Priority	ND 1700				
Ref 1	24310438				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Contact Name - Ranadheer Reddy Veeravaram Contact Number - 07587113932ocation - 18 Lightbourne Avenue Swinton Manchester M27 5WE - Heritage Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD -	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19038753401	4707160	LBG:PPD HP 830 G9 i5 16GB				



Run Sheet

Simon Heath 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4132562	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	07/04/2025 13:27 - 08/04/2025 17:00	Contact Name	DANIELLE FROOM	96 BROADWAY 96 BROADWAY WORSLEY MANCHESTER M28 7FF
Activity	COLLECTION	Contact Phone	075864 92671	
Priority	ND 1700			
Ref 1	42938			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4132463	Customer	Computacenter - Kingfisher			Job Address
SLA Window	07/04/2025 12:25 - 08/04/2025 17:00	Contact Name	DEBBIE TAYLOR		B & Q PLC B & Q PLC ROUND HILL WAY BOLTON BL1 2SL
Activity	TECH EXCHANGE	Contact Phone	441204365676		
Priority	ND 1700				
Ref 1	24308603				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01057POS02P Till number: 02 Peripheral make/model(Please copy and paste CI): ELO 15" TOUCHSCREEN Description of issue: Till 02 - Colleague screen needs to be replaced screen is blank - requested under INC5905247 Contact name/number: Debbie Taylor +441204365676

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4132619	Customer	Computacenter - Kingfisher			Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	JOEL CLARKE1		B & Q PLC B & Q PLC FRITH STREET WIGAN WN5 0XN
Activity	NON TECH EXCHANGE	Contact Phone	01942821567		
Priority	ND 1700				
Ref 1	24309374r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
B&Q Till hostname: GBBQ01207SCO85P Till number: 85 Peripheral make/model(Please copy and paste C1): TH250 RECEIPT PRINTER Description of issue: The receipt printer TH250 RECEIPT PRINTER is printing out receipts that are quite faded and they can't scan it back when customer comes back Contact name/number: Joel Clarke - 01942821567	PLEASE SWAP UNIT

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Simon Heath 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4132467	Customer	Computacenter - Kingfisher			Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	JOEL CLARKE	B & Q PLC	
Activity	TECH EXCHANGE	Contact Phone	01942821567	B & Q PLC FRITH STREET WIGAN WN5 0XN	
Priority	ND 1700				
Ref 1	24309346R				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	B&Q Till hostname: GBBQ01207SCO83P Till number: 83 Peripheral make/model(Please copy and paste CI): TH250 RECEIPT PRINTER Description of issue: The receipt printer TH250 RECEIPT PRINTER is printing out receipts that are quite faded and they can't scan it back when customer comes back Contact name/number: Joel Clarke - 01942821567

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Ryan Owen 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4132727	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 11:15	Contact Name	204170 - Wheatsheaf Inn Manager	Mitchells & Butlers Leisure Retail Fellowfield Way Saughall Wheatsheaf - Managers Office CHESTER CH1 6JS
Activity	REPAIR WITH PARTS	Contact Phone	01244851804	
Priority	4HR			
Ref 1	11661637			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 08/04/2025 11:15-----ASSET INFORMATION---ProductName: MS521dn SFP HV SPRDeviceTagCustomer: SerialNumber: 46008130021M7ProductIdentifier: 36S0310Model: 4600-630Physical Location: Wheatsheaf - 204170 Managers Office ----ACCOUNT INFORMATION----</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC17361760. Spoke to Sophie. One of the issue is keeps saying there is a paper jam but cannot find one. Tried turning on and off does not help. Can be intermittent. OfficeMS521dn46008130021M710.208.5.94Sophie or Lyndsey01244 851804HBSLA 08/04/2025 at 10:15----INSTRUCTIONS-----</p>

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190399918	60-MS521DN-MAB					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190399920	60-MS521DN-MAB					

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4132733	Customer	HCL Network Rail Dispatch			Job Address
SLA Window	07/04/2025 15:51 - 08/04/2025 17:00	Contact Name	DEE MARSH SIGNAL BOX		DEE MARSH SIGNAL BOX DEE MARSH SIGNAL BOX THROUGH, TATA STEEL SHORTEN
Activity	MANPOWER	Contact Phone	03308553239		QUEENSFERRY DEESIDE CH5 2NH
Priority	ND 1700				
Ref 1	NRINC0811855				
Ref 2	9200065349				
No. of Parts	1				

Instructions 1	Instructions 2
Call IP Team when on site 03308532101 opt 4 & 5	<p>1 Engineer should contact IP Team on 03308532101 Option 4 and then Option 5 and required to check a desktop computer which is not having network connection. Users Current Device 4ds047498 Serial Number S4HQ2777 Asset number 4ds047498 Number of build sticks required NA Number of builds required (1-2 builds half day 3-4 builds full day) None Fault Description 1 Engineer should contact IP Team on 03308532101 Option 4 and then Option 5 and required to check a desktop computer which is not having network connection. Build Type (Standard / Control / NA) NA Required Engineer actions on site " 1) Engineer should contact IP Team on 03308532101 Option 4 and then Option 5 and required to check a desktop computer which is not having network connection." Other Contacts :- Name Support Scope Contact Details NR IT Help Desk Admin Password Related Issues / BitLocker Password 01270 721800 RICO Technical Support Team All Build & Technical Related Issues 0203 356 7438 FSO Build Issues Imaging Team - Should be Contacted only after Speaking with RICO Technical Support Team [PLEASE CONTACT JYOTI FIRST] "Jyoti Aggarwal : 07741 779696 Nanda Ganji: 07436 708522"...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040070501						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19040070701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4125824	Customer	Computacenter Horizon Project			Job Address
SLA Window	28/03/2025 00:46 - 08/04/2025 12:00	Contact Name	SUE OWENS / GAVIN PUGH		HSBC 22 HIGH STREET MOLD,FLINTSHIRE CH7 1AR
Activity	PROJECT	Contact Phone	3455837743		
Priority	ND 1400				
Ref 1	CLF471_MOLD_0804_DEL.INS				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>**9:30**Branch monitor and peripheral exchange**MUST READ SETUP GUIDE BEFORE ARRIVING TO SITE**Deliver and install 8x sets of keyboard/mice and 1x 3m DisplayPort cable for CIA computer (Asset ID:90506509). Replace 5x 22" monitors and 3x 27" monitor using new monitors already in the branch. Remove 8x old monitors and 8x sets of keyboard/mice from branch and return on labels provided.**</p>	<p>**PLEASE RECORD SERIAL NUMBERS** If you.....re going to be later than 13:00 to site or have any issues call Rachel's phone - 07591984016</p>

Job Notes

In Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Run Sheet

Ryan Owen 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4132803	Customer	Vista Retail Support Limited	Job Address
SLA Window	07/04/2025 16:31 - 08/04/2025 17:00	Contact Name	THE RANGE 11 CROFT RETAIL PARK, WELTON ROAD BROMBOROUGH CH62 3PN
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3243650		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3243650: Till 06. 7197 Printer. Store advised poor quality they were walked through cleaning procedure with no change. Please can this be replaced.	Replace PTR-NCR-7197-RS2/USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040265501	PTR-NCR-7197-RS2/USB	\$27.00				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19040265701						



Run Sheet

Ryan Owen 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	5
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Job # 4132576	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	07/04/2025 13:39 - 08/04/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEYRAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	MANPOWER	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5308151				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
ND 08/04/2025 20:00 SLA: ND 08/04/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5308151 Problem Web Service qws_uk Mon 07 Apr 2025 13:39:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17367016 call.problem=NLC2242 Liverpool Central Staite CCST Printer N/A Collection of CCST print call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=4/7/2025 2:38:23 PM ##### Call 5308151 Problem Web Service qws_uk Mon 07 Apr 2025 13:39:05 A+C+P...

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4132867	Customer	Centrex Services		Job Address
SLA Window	07/04/2025 17:44 - 08/04/2025 17:00	Contact Name		LIDL LIDL EDGE LANE LIVERPOOL L7 9NF
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	INC10678048			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
replace phone with user follow script	Phone Original Fault Antenna is damaged Troubleshooting Performed None Long Aerial Fitted?: Y/N No Call Number: INC INC10678048 Store Number LID02018 Store Name Liv-Edge Lane Type of Phone BT ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040499601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19040499801					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4132637	Customer	Verifone UK LTD		Job Address
SLA Window	07/04/2025 14:40 - 08/04/2025 18:00	Contact Name	ALLAN HARRISON	STONEGATE - BE AT ONE LIVERPOOL 13-21 SEEL STREET
Activity	TECH EXCHANGE	Contact Phone	07950588668	LIVERPOOL N/A N/A L1 4AU
Priority	ND 1800			
Ref 1	G351475			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 23559792 Inbound Serial No. = 332-666-615 IP Gateway = 10.83.100.190 Terminal IP Address = 10.83.100.161 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1901 Login Pin = 1901 Primary System ID = 20024503 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Faulty Keypad	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672879

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19039681901	R-Vx820(IP SIL)-03.70.00.99995		325-409-614			



Run Sheet

Daniel Hanson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4132640	Customer	Verifone UK LTD		Job Address
SLA Window	07/04/2025 14:40 - 08/04/2025 18:00	Contact Name	ALLAN HARRISON	STONEGATE - BE AT ONE LIVERPOOL 13-21 SEEL STREET
Activity	TECH EXCHANGE	Contact Phone	07950588668	LIVERPOOL N/A N/A L1 4AU
Priority	ND 1800			
Ref 1	G351480			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 34338764 Inbound Serial No. = 333-718-666 IP Gateway = 10.83.100.190 Terminal IP Address = 10.83.100.163 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1901 Login Pin = 1901 Primary System ID = 20024503 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Faulty Keypad	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672885

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19039680301	R-Vx820(IP SIL)-03.70.00.99995		325-333-657			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4132834	Customer	Vista Retail Support Limited	Job Address
SLA Window	07/04/2025 17:03 - 08/04/2025 17:00	Contact Name	SUPERDRUG STORES PLC LIVERPOOL ONE UPPER LEVEL 5 WALL STREET LIVERPOOL L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3243667		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3243667 HHT will not charge swapped battery with other hht - no change - please replace TC51 (SN: 19359522501082)	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040388701	SUP-SCN-HHT-ZEB-TC51					

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19040388901					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4132889	Customer	Computacenter JLP		Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	Helen Ashcroft	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	7336120	
Priority	ND 1700			
Ref 1	73135411			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Contact: Shop Support / Helen Ashcroft Number: 0151 705 3804 Asset: VoVo Touch Callpoint (Battery Powered) Generic Vocovo - Call Point - 03284160 - Pictures & Mirrors - faulty Device: Vocovo Call Point (Battery)	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040442501	4615354	JLP: Vocovo Call Point (Batter				

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Run Sheet

Daniel Hanson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4132256	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	MARTINGODEFROY@HSBC.COM		COMPUTACENTER HSBC 99-101 LORD STREET LIVERPOOL MERSEYSIDE LORD STREET LIVERPOOL L2 6PG
Activity	TECH EXCHANGE	Contact Phone	07720781333		
Priority	ND 1600				
Ref 1	INC49126006				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4130540	Customer	Computacenter Horizon Project			Job Address
SLA Window	03/04/2025 15:08 - 08/04/2025 15:30	Contact Name	MARKROWAN		MARKROWAN ROYAL LIVER BUILDING, PIER HEAD, LIVERPOOL. LIVERPOOL L3 1HU
Activity	TECH EXCHANGE_R	Contact Phone	7717483672		
Priority	ND 1700				
Ref 1	1673998_CLF515_0804				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Unmanned Site user laptop exchange Branch pre 16:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC197Z85 any issues call 07824056449(Elio)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19030925901						

Returned Items



Run Sheet

Daniel Hanson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4132631	Customer	Verifone UK LTD		Job Address
SLA Window	07/04/2025 14:40 - 08/04/2025 16:00	Contact Name	ROB L12 5HJ	STONEGATE - HARE & HOUNDS - 35 9 WEST VILLAGE WEST
Activity	TECH EXCHANGE	Contact Phone	0151 270 2093	LIVERPOOL MERSEYSIDE MERSEYSIDE L12 5HJ
Priority	Timed			
Ref 1	G351505			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 23597089 Inbound Serial No. = 333-263-354 IP Gateway = 10.83.63.222 Terminal IP Address = 10.83.63.194 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1248 Login Pin = 1248 Primary System ID = 20024503 SITE OPENING TIMES = 12:30 - 23:00 Notes = Slot B Fault Category = Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672922

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19039677801	R-Vx680 WiFi-03.70X68099BD		331-029-282			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4132778	Customer	Vista Retail Support Limited	Job Address
SLA Window	07/04/2025 16:27 - 08/04/2025 17:00	Contact Name	LIDL PRESCOT ROAD LANCASHIRE LIVERPOOL L36 3YD
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3243461		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3243461: defective Zebra Device SN: 23192522510921	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040231101	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

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Run Sheet

John Paul Barron 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4132622	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	6553 Hattersley Extra Stockport	TESCO Stores Limited Stockport Road Hattersley
Activity	REPAIR WITH PARTS	Contact Phone	01215199115	Manager's Office STOCKPORT SK14 6QA
Priority	8HR			
Ref 1	11655024			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 02/04/2025 13:25-----ASSET INFORMATION---ProductName: MS331dn SFP HV EMEA Device Tag Customer: LAP 7 MS331dn Serial Number: 460142540WTKT Product Identifier: 29S0010 Model: 4601-230----ACCOUNT INFORMATION----VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support 07880 038032 (HO Only not DC.....s) Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet tray ALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00 RETAIL STORE ONLY:..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level already Please contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27537431. Spoke to Jennie Her boss has broken off what looks like the duplex guide when trying to insert the paper tray. Please diagnose. Manager's Office CS331dw LAP7 Serial Number: 460142540WTKT IP Address: 76.182.0.57 Contact Name: Jennie Woods Contact Number: 01215199115 HBSLA 02/04/2025 at 13:25 DDD 04/04/2025 at 13:25----INSTRUCTIONS-----Technical Notes -----DCN. 2nd; D. Hanson 4128539 02/04. @TECH: Please replace printer & configure to spec.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190395179	60-MS331DN-TES					



Run Sheet

John Paul Barron 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4132648	Customer	Verifone UK LTD		Job Address
SLA Window	07/04/2025 14:40 - 08/04/2025 16:00	Contact Name	HEATHER N/A	STONEGATE - SLUG AND LETTUCE D 651 WILMSLOW ROAD MANCHESTER GREATER MANCHESTER GREATER MANCHESTER M20 6QZ
Activity	TECH EXCHANGE	Contact Phone	01614341011	
Priority	Timed			
Ref 1	G351474			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 31522349 Inbound Serial No. = 314-513-076 IP Gateway = 10.83.21.190 Terminal IP Address = 10.83.21.163 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1409 Login Pin = 1409 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Notes = N/A Fault Category = Customer Damaged / Dropped</p>	<p>MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672878</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19039682301	R-Vx680 WiFi-03	70X080999B	330-856-226			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19039682501	R-Vx680 WiFi-03	70X08099BD	330-856-226			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4132635	Customer	Verifone UK LTD			Job Address		
SLA Window	07/04/2025 14:40 - 08/04/2025 18:00	Contact Name	DUTY MANAGER		TGI 671 TRAFFORD CENTRE UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE MANCHESTER		
Activity	TECH EXCHANGE	Contact Phone	08446920311		N/A N/A M17 8AA		
Priority	ND 1800						
Ref 1	G351481						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 31533523 Inbound Serial No. = 314-531-480 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.160.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1671 Login Pin = 1671 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Terminal Will Not Charge	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672893

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19039679801	R-Vx680 WiFi V03.52.01.99998	i V03.52.01.99998	330-508-246			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4132650	Customer	Verifone UK LTD			Job Address		
SLA Window	07/04/2025 14:40 - 08/04/2025 18:00	Contact Name	DUTY MANAGER		TGI 671 TRAFFORD CENTRE UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE MANCHESTER		
Activity	TECH EXCHANGE	Contact Phone	08446920311		N/A N/A M17 8AA		
Priority	ND 1800						
Ref 1	G351486						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 33118406 Inbound Serial No. = 318-055-473 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.160.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1671 Login Pin = 1671 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2672897

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19039679401	R-Vx680 WiFi V03.52.01.99998	V03.52.01.99998	318-055-433			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4132763	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	07/04/2025 16:22 - 08/04/2025 16:30	Contact Name	SHIRLEY.KWOK@HSBC.CO.UK		COMPUTACENTER HSBC 2 AND 4 ST ANN'S SQUARE MANCHESTER GREATER MANCHESTER ST ANNS SQUARE MANCHESTER M2 7HD		
Activity	TECH EXCHANGE	Contact Phone	85236631193				
Priority	ND 1600						
Ref 1	RITM33079482						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Tablet

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19040202101						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	6
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Job # 4132584	Customer	Vista Retail Support Limited		Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI 36-38 OXFORD STREET MANCHESTER LANCASHIRE MANCHESTER M1 5EJ
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3242285			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
MCD-PTR-LAB3-KIT Till	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190364352						

Returned Items



Run Sheet

Berlindo D`Assuncao 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	10
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Job # 4132830	Customer	Computacenter Limited		Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	JADE MORGAN	TSB SABADELL (0081059102) 279 STATION ROAD BAMBER BRIDGE Preston PR5 6ED
Activity	NON TECH EXCHANGE	Contact Phone	07951164266	
Priority	ND 1700			
Ref 1	24276755r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
07951164266	

Job Notes

(Leave blank)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
190385348						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
190385349						

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Berlindo D`Assuncao 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	10
Job # 4132517	Customer	HCL Barclays			Job Address		
SLA Window	07/04/2025 12:44 - 08/04/2025 15:00	Contact Name	AMITA NAYEE		BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD		
Activity	COLLECTION	Contact Phone	03301549433				
Priority	ND 1600						
Ref 1	TASK2675416						
Ref 2							
No. of Parts	1						
Instructions 1		Instructions 2					
Monitor collection - please use large box		None entered					
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
19039023101	HCL Large box	Carton box 610 x 457 x 457mm					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
19039023301	HCL Large box	Carton box 610 x 457 x 457mm					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	10
Job # 4132518	Customer	HCL Barclays			Job Address		
SLA Window	07/04/2025 12:45 - 08/04/2025 15:00	Contact Name	AMITA NAYEE		BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD		
Activity	COLLECTION	Contact Phone	03301549433				
Priority	ND 1600						
Ref 1	TASK2675415						
Ref 2							
No. of Parts	1						
Instructions 1		Instructions 2					
Monitor collection - please use large box		None entered					
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
19039035201	HCL Large box	Carton box 610 x 457 x 457mm					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
19039035401	HCL Large box	Carton box 610 x 457 x 457mm					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	10
Job # 4132522	Customer	HCL Barclays			Job Address		
SLA Window	07/04/2025 12:47 - 08/04/2025 15:00	Contact Name	AMITA NAYEE		BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD		
Activity	COLLECTION	Contact Phone	03301549433				
Priority	ND 1600						
Ref 1	TASK2675413						
Ref 2							
No. of Parts	1						
Instructions 1		Instructions 2					
Monitor collection - please use large box		None entered					
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
19039043901	HCL Large box	Carton box 610 x 457 x 457mm					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
19039044101	HCL Large box	Carton box 610 x 457 x 457mm					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	10
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Job # 4132524	Customer	HCL Barclays		Job Address
SLA Window	07/04/2025 12:49 - 08/04/2025 15:00	Contact Name	AMITA NAYEE	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	COLLECTION	Contact Phone	03301549433	
Priority	ND 1600			
Ref 1	TASK2675414			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19039060001	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	10
Job # 4132528		Customer		HCL Barclays		Job Address	
SLA Window		07/04/2025 12:50 - 08/04/2025 15:00		Contact Name	AMITA NAYEE	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD	
Activity		COLLECTION		Contact Phone	03301549433		
Priority		ND 1600					
Ref 1		TASK2675417					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Monitor collection - please use large box				None entered			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
19039069901	HCL Large box	Carton box 610 x 457 x 457mm					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
19039070101	HCL Large box	Carton box 610 x 457 x 457mm					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	10
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Job # 4132530	Customer	HCL Barclays			Job Address
SLA Window	07/04/2025 12:52 - 08/04/2025 15:00	Contact Name	AMITA NAYEE		BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	COLLECTION	Contact Phone	03301549433		
Priority	ND 1600				
Ref 1	TASK2675412				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Peripherals collection - please use large box	Keyboards: 0 Mice: 3 Docking Stations: 4 VPN/ RSA Tokens: 0 Cables: Yes

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19039077501	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	10
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Job # 4132297	Customer	CC Morrisons P_TeamA			Job Address
SLA Window	07/04/2025 10:11 - 08/04/2025 17:00	Contact Name		HELEN SCOTT	WM MORRISONS SUPERMARKETS LTD
Activity	COLLECTION	Contact Phone		01772 761655	WM MORRISONS SUPERMARKETS LTD
Priority	ND 1700				89-91 BLACKPOOL ROAD
Ref 1	REQ0097155				RIBBLETON
Ref 2					PRESTON
No. of Parts	1				PR2 6BX

Instructions 1	Instructions 2
Collect 4 Laptops	Collect 4 laptops and arrange for return 9th April to Bradford BD3 7DL

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19037786401						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19037786601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 08/04/2025

Date	08/04/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	10
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Job # 4130571	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	03/04/2025 15:22 - 08/04/2025 18:00	Contact Name	HAYLEY NOURAGHAEII	51 GOSFORTH ROAD 51 GOSFORTH ROAD BLACKPOOL FY2 9TP
Activity	NON TECH EXCHANGE	Contact Phone	07368835532	
Priority	ND 1800			
Ref 1	5307860 / INC8802558			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Tech to give a call before heading to site***</p> <p>hayley.1.nouraghiaeii@natwest.com / _NWHUBFMON</p>	<p>Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange</p> <p>return the assigned part and close the call with supporting comments.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19031014001						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Date	08/04/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	10
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Job # 4131722	Customer	NCR TESCO HHT		Job Address
SLA Window	08/04/2025 09:00 - 08/04/2025 17:00	Contact Name	JASON BLOOR	TESCO LIGHTHOUSE FORD HATFIELD AVE LANCASHIRE UNITED KINGDOM FY7 7DZ
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7509501750			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Power issue Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:23256B2DE0 Date:05.04.2025 Problem description / Error message: -----</p> <p>Naziya Banu Apr 5 2025 09:22</p> <p>Serial no:23256B2DE0 Build: store stock</p> <p>**PDA not on soti **</p> <p>Store called in stating the pda is on sign-in screen its not going further and there is no app on it</p> <p>Tried powering on the device and hard rest No joy</p> <p>Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help.</p> <p></p>	<ul style="list-style-type: none"> * The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19036140401	S2881097526	Staged Honeywell PDA CT45XP	23259B3EFB			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19036140601	S2881097526	Staged Honeywell PDA CT45XP	23259B3EFB			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19040285601	3243133	4132814	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, M6 SOUTHBOUND (J16-17), SANDBACH, CHESHIRE, SANDBACH, CW11 2FZ	Asif Alam	07/04/2025 09:00 08/04/2025 17:00	08/04/2025	
Vista Retail Support Limited	19040286001	3243134	4132815	TECH EXCHANGE	MCDONALDS - CAPGEMINI, M6 SOUTHBOUND (J16-17), SANDBACH, CHESHIRE, SANDBACH, CW11 2FZ	Asif Alam	07/04/2025 16:37 08/04/2025 17:00	08/04/2025	
Computacenter - Astra Zeneca	190132739	WOT000273162	4132215	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	08/04/2025 10:00 08/04/2025 18:00	08/04/2025	
Computacenter - Astra Zeneca	190260781	WOT000276078	4132243	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	08/04/2025 10:00 08/04/2025 18:00	08/04/2025	
Computacenter - Astra Zeneca	190374103	WOT000279794	4132464	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Asif Alam	08/04/2025 10:00 08/04/2025 18:00	08/04/2025	
Computacenter - Astra Zeneca	190374849	WOT000279823	4132465	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Asif Alam	08/04/2025 10:00 08/04/2025 18:00	08/04/2025	
Computacenter - Astra Zeneca	190387649	WOT000280165	4132710	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	08/04/2025 10:00 08/04/2025 18:00	08/04/2025	
Computacenter - Astra Zeneca	190349372	WOT000277735	4132247	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	08/04/2025 10:00 08/04/2025 18:00	08/04/2025	
Computacenter - Astra Zeneca	190355741	WOT000279010	4132442	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Asif Alam	08/04/2025 10:00 08/04/2025 18:00	08/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19038277701	C5308090	4132387	TECH EXCHANGE	Northern Rail - STAR, Bredbury Railway Station, Stockport Road East, Bredbury, Stockport, E Mancs, Greater Manchester, Greater Manchester, SK6 2AA	Asif Alam	07/04/2025 11:16 08/04/2025 20:00	08/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19038278101	C5308090	4132387	TECH EXCHANGE	Northern Rail - STAR, Bredbury Railway Station, Stockport Road East, Bredbury, Stockport, E Mancs, Greater Manchester, Greater Manchester, SK6 2AA	Asif Alam	07/04/2025 11:16 08/04/2025 20:00	08/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19031014001	5307860 / INC8802558	4130571	NON TECH EXCHANGE	51 GOSFORTH ROAD, 51 GOSFORTH ROAD, BLACKPOOL, FY2 9TP	Berlindo D'Assuncao	03/04/2025 15:22 08/04/2025 18:00	08/04/2025	
NCR TESCO HHT	19036140401	7509501750	4131722	TECH EXCHANGE	TESCO, LIGHTHOUSE FORD HATFIELD, AVE LANCASHIRE, UNITED KINGDOM, FY7 7DZ	Berlindo D'Assuncao	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	
HCL Barclays	19039023101	TASK2675416	4132517	COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	Berlindo D'Assuncao	07/04/2025 12:44 08/04/2025 15:00	08/04/2025	
HCL Barclays	19039035201	TASK2675415	4132518	COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	Berlindo D'Assuncao	07/04/2025 12:45 08/04/2025 15:00	08/04/2025	
HCL Barclays	19039043901	TASK2675413	4132522	COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	Berlindo D'Assuncao	07/04/2025 12:47 08/04/2025 15:00	08/04/2025	
HCL Barclays	19039060001	TASK2675414	4132524	COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	Berlindo D'Assuncao	07/04/2025 12:49 08/04/2025 15:00	08/04/2025	
HCL Barclays	19039069901	TASK2675417	4132528	COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	Berlindo D'Assuncao	07/04/2025 12:50 08/04/2025 15:00	08/04/2025	
HCL Barclays	19039077501	TASK2675412	4132530	COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	Berlindo D'Assuncao	07/04/2025 12:52 08/04/2025 15:00	08/04/2025	
CC Morrisons P_TeamA	19037786401	REQ0097155	4132297	COLLECTION	WM MORRISONS SUPERMARKETS LTD, WM MORRISONS SUPERMARKETS LTD, 89-91 BLACKPOOL ROAD, RIBBLETON, PRESTON, PR2 6BX	Berlindo D'Assuncao	07/04/2025 10:11 08/04/2025 17:00	08/04/2025	
Computacenter Limited	190385348	24276755r	4132830	NON TECH EXCHANGE	TSB SABADELL (0081059102), 279 STATION ROAD, BAMBER BRIDGE, Preston, PR5 6ED	Berlindo D'Assuncao	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	(No Items)	24306339R	4132258	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Flat 207, Lightbox, Media City , Flat 207, Lightbox, Media City , M50 2AD	Claire Booth	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	
Pret Tech Mahindra (UK) BAU	19035866801	INC1392169	4131656	DELIVERY	TERMINAL 1, UNIT C6, MANCHESTE, TERMINAL 1, UNIT C6, MANCHESTE, MANCHESTER AIRPORT T1 LANDSIDE, MANCHESTER AIRPORT T1 LANDSIDE, MANCHESTER, M90 1QX	Claire Booth	04/04/2025 19:37 08/04/2025 17:00	08/04/2025	
Pret Tech Mahindra (UK) BAU	19035869401	INC1392170	4131657	DELIVERY	TERMINAL 1, UNIT C6, MANCHESTE, TERMINAL 1, UNIT C6, MANCHESTE, MANCHESTER AIRPORT T1 LANDSIDE, MANCHESTER AIRPORT T1 LANDSIDE, MANCHESTER, M90 1QX	Claire Booth	04/04/2025 09:00 08/04/2025 17:00	08/04/2025	
Pret Tech Mahindra (UK) BAU	19035873001	INC1392177	4131658	DELIVERY	TERMINAL 1, UNIT C6, MANCHESTE, TERMINAL 1, UNIT C6, MANCHESTE, MANCHESTER AIRPORT T1 LANDSIDE, MANCHESTER AIRPORT T1 LANDSIDE, MANCHESTER, M90 1QX	Claire Booth	04/04/2025 09:00 08/04/2025 17:00	08/04/2025	
PayPoint Network Ltd_Collections	19039928501	77861	4132689	COLLECTION	CUNNINGHAMS, 41 HENSHAW STREET, OLDHAM, GREATER MANCHESTER, OL1 1NH	Claire Booth	07/04/2025 15:17 08/04/2025 17:00	08/04/2025	
Computacenter - BASF	19038533801	24281250	4132476	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	19039681901	G351475	4132637	TECH EXCHANGE	STONEGATE - BE AT ONE LIVERPOOL, 13-21 SEEL STREET, LIVERPOOL, N/A, N/A, L1 4AU	Daniel Hanson	07/04/2025 14:40 08/04/2025 18:00	08/04/2025	
Verifone UK LTD	19039680301	G351480	4132640	TECH EXCHANGE	STONEGATE - BE AT ONE LIVERPOOL, 13-21 SEEL STREET, LIVERPOOL, N/A, N/A, L1 4AU	Daniel Hanson	07/04/2025 14:40 08/04/2025 18:00	08/04/2025	
Vista Retail Support Limited	19040388701	3243667	4132834	TECH EXCHANGE	SUPERDRUG STORES PLC, LIVERPOOL ONE, UPPER LEVEL, 5 WALL STREET, LIVERPOOL, L1 8BJ	Daniel Hanson	07/04/2025 17:03 08/04/2025 17:00	08/04/2025	
Computacenter JLP	19040442501	73135411	4132889	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	Daniel Hanson	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	
Verifone UK LTD	19039677801	G351505	4132631	TECH EXCHANGE	STONEGATE - HARE & HOUNDS - 35, 9 WEST VILLAGE WEST, LIVERPOOL, MERSEYSIDE, MERSEYSIDE, L12 5HJ	Daniel Hanson	07/04/2025 14:40 08/04/2025 16:00	08/04/2025	
Computacenter Limited - HSBC	(No Items)	INC49126006	4132256	TECH EXCHANGE	COMPUTACENTER HSBC, 99-101 LORD STREET LIVERPOOL MERSEYSIDE, LORD STREET, LIVERPOOL, L2 6PG	Daniel Hanson	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	
Computacenter Horizon Project	19030925901	1673998_CLF5_15_0804	4130540	TECH EXCHANGE_R	MARKROWAN, ROYAL LIVER BUILDING, PIER HEAD, LIVERPOOL, L3 1HU	Daniel Hanson	03/04/2025 15:08 08/04/2025 15:30	08/04/2025	
Vista Retail Support Limited	19040231101	3243461	4132778	TECH EXCHANGE	LIDL, PRESCOT ROAD, LANCASHIRE, LIVERPOOL, L36 3YD	Daniel Hanson	07/04/2025 16:27 08/04/2025 17:00	08/04/2025	
Centrex Services	19040499601	INC10678048	4132867	TECH EXCHANGE	LIDL, LIDL, EDGE LANE, LIVERPOOL, L7 9NF	Daniel Hanson	07/04/2025 17:44 08/04/2025 17:00	08/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19040310101	DEL1553467	4132824	CHAIR INSTALL	SARAH GRAHAM, 8 ULLSWATER AVENUE,, PRENTON, WIRRAL, CH43 9RD	David Ranson	07/04/2025 16:45 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037005201	DEL1560470	4132112	CHAIR INSTALL	TAMASIN DUNAND, 2 LEIGHTON CHASE, NESTON, CH64 3UN	David Ranson	07/04/2025 06:33 08/04/2025 17:00	08/04/2025	
Computacenter Ltd Tesco Project	19020638601	Abergele	4128376	PROJECT	TESCO STORES LTD, TESCO STORES LTD, MARKET STREET, ABERGELE, LL22 7AA	David Ranson	01/04/2025 11:40 08/04/2025 17:00	08/04/2025	
Computacenter Ltd Tesco Project	19020638602	Abergele	4128376	PROJECT	TESCO STORES LTD, TESCO STORES LTD, MARKET STREET, ABERGELE, LL22 7AA	David Ranson	01/04/2025 11:40 08/04/2025 17:00	08/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	190364352	3242285	4132584	TECH EXCHANGE	MCDONALDS - CAPGEMINI, 36-38 OXFORD STREET, MANCHESTER, LANCASHIRE, MANCHESTER, M1 5EJ	John Paul Barron	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	
Verifone UK LTD	19039679801	G351481	4132635	TECH EXCHANGE	TGI 671 TRAFFORD CENTRE, UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE, MANCHESTER, N/A, N/A, M17 8AA	John Paul Barron	07/04/2025 14:40 08/04/2025 18:00	08/04/2025	
Verifone UK LTD	19039679401	G351486	4132650	TECH EXCHANGE	TGI 671 TRAFFORD CENTRE, UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE, MANCHESTER, N/A, N/A, M17 8AA	John Paul Barron	07/04/2025 14:40 08/04/2025 18:00	08/04/2025	
Computacenter Limited - HSBC	19040202101	RITM33079482	4132763	TECH EXCHANGE	COMPUTACENTER HSBC, 2 AND 4 ST ANN'S SQUARE MANCHESTER GREATER MANCHESTER, ST ANNS SQUARE, MANCHESTER, M2 7HD	John Paul Barron	07/04/2025 16:22 08/04/2025 16:30	08/04/2025	
Verifone UK LTD	19039682301	G351474	4132648	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE D, 651 WILMSLOW ROAD, MANCHESTER, GREATER MANCHESTER, GREATER MANCHESTER, M20 6QZ	John Paul Barron	07/04/2025 14:40 08/04/2025 16:00	08/04/2025	
Xerox (UK) Technical***DO NOT INVOICE****	190395179	11655024	4132622	REPAIR WITH PARTS	TESCO Stores Limited, Stockport Road, Hattersley, Manager's Office, STOCKPORT, SK14 6QA	John Paul Barron	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19037200601	DEL1561033	4132177	CHAIR INSTALL	MICHAEL CARR, 36 YORK ROAD, MAGHULL, LIVERPOOL, L31 5NL	Nadeem Saleem	07/04/2025 07:49 08/04/2025 17:00	08/04/2025	
CC Morrisons P_TeamA	19037763901	REQ0097155	4132291	COLLECTION	WM MORRISON SUPERMARKETS LTD, WM MORRISON SUPERMARKETS LTD, TELEGRAPH WAY, LIVERPOOL, L32 8US	Nadeem Saleem	07/04/2025 10:06 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19036999001	DEL1560185	4132106	CHAIR INSTALL	MATALAN HEAD OFFICE, PERIMETER ROAD, KNOWSLEY INDUSTRIAL PARK, LIVERPOOL, L33 7SZ	Nadeem Saleem	07/04/2025 06:29 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037420601	DEL1562447	4132204	DESK SP INSTALL	CAPITA GROUP, TULKETH MILL, BALCARRES ROAD, ASHTON-ON-RIBBLE, PRESTON, PR2 2DY	Nadeem Saleem	07/04/2025 08:40 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037420602	DEL1562447	4132204	DESK SP INSTALL	CAPITA GROUP, TULKETH MILL, BALCARRES ROAD, ASHTON-ON-RIBBLE, PRESTON, PR2 2DY	Nadeem Saleem	07/04/2025 08:40 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037420603	DEL1562447	4132204	DESK SP INSTALL	CAPITA GROUP, TULKETH MILL, BALCARRES ROAD, ASHTON-ON-RIBBLE, PRESTON, PR2 2DY	Nadeem Saleem	07/04/2025 08:40 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037420604	DEL1562447	4132204	DESK SP INSTALL	CAPITA GROUP, TULKETH MILL, BALCARRES ROAD, ASHTON-ON-RIBBLE, PRESTON, PR2 2DY	Nadeem Saleem	07/04/2025 08:40 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037420605	DEL1562447	4132204	DESK SP INSTALL	CAPITA GROUP, TULKETH MILL, BALCARRES ROAD, ASHTON-ON-RIBBLE, PRESTON, PR2 2DY	Nadeem Saleem	07/04/2025 08:40 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037420606	DEL1562447	4132204	DESK SP INSTALL	CAPITA GROUP, TULKETH MILL, BALCARRES ROAD, ASHTON-ON-RIBBLE, PRESTON, PR2 2DY	Nadeem Saleem	07/04/2025 08:40 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037420607	DEL1562447	4132204	DESK SP INSTALL	CAPITA GROUP, TULKETH MILL, BALCARRES ROAD, ASHTON-ON-RIBBLE, PRESTON, PR2 2DY	Nadeem Saleem	07/04/2025 08:40 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19040404101	DEL1558636	4132843	CHAIR INSTALL	ROYAL PRESTON HOSPITAL, AVONDALE UNIT SHAROE GREEN LANE, FULWOOD, PRESTON, PR2 9HT	Nadeem Saleem	07/04/2025 17:11 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037005501	DEL1557848	4132115	CHAIR INSTALL	B A E SYSTEMS, WARTON AERODROME, WARTON, PRESTON, PR4 1AX	Nadeem Saleem	07/04/2025 06:34 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037092901	DEL1561101	4132125	CHAIR INSTALL	STEPHANIE PRICE, H M PASSPORT OFFICE, SMEDLEY HYDRO, TRAFALGAR ROAD, SOUTHPORT, PR8 2HH	Nadeem Saleem	07/04/2025 07:03 08/04/2025 17:00	08/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19037001601	DEL1560738	4132108	CHAIR INSTALL	DAVID RILEY, 6 RAYLEES, RAMSBOTTOM, BURY, BL0 9HW	Olayiwola Olanrewaju	07/04/2025 06:31 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19039490801	DEL1561141	4132599	DESK INSTALL	PRIVATE ADDRESS, 6 OAK FOLD, CROSTHWAITE, KENDAL, LA8 8EZ	Olayiwola Olanrewaju	07/04/2025 14:01 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19039490802	DEL1561141	4132599	DESK INSTALL	PRIVATE ADDRESS, 6 OAK FOLD, CROSTHWAITE, KENDAL, LA8 8EZ	Olayiwola Olanrewaju	07/04/2025 14:01 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19039490803	DEL1561141	4132599	DESK INSTALL	PRIVATE ADDRESS, 6 OAK FOLD, CROSTHWAITE, KENDAL, LA8 8EZ	Olayiwola Olanrewaju	07/04/2025 14:01 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19039490804	DEL1561141	4132599	DESK INSTALL	PRIVATE ADDRESS, 6 OAK FOLD, CROSTHWAITE, KENDAL, LA8 8EZ	Olayiwola Olanrewaju	07/04/2025 14:01 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19039490805	DEL1561141	4132599	DESK INSTALL	PRIVATE ADDRESS, 6 OAK FOLD, CROSTHWAITE, KENDAL, LA8 8EZ	Olayiwola Olanrewaju	07/04/2025 14:01 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037015201	DEL1554455	4132119	CHAIR INSTALL	DFE, FLOOR 8 PICCADILLY GATE, STORE STREET, MANCHESTER, M1 2WD	Olayiwola Olanrewaju	07/04/2025 06:37 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037101301	DEL1557832	4132160	CHAIR SP INSTALL	SHILPA LINDLEY, 38 CLOTHORN ROAD, DIDSBURY, MANCHESTER, M20 6BP	Olayiwola Olanrewaju	07/04/2025 07:10 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037101302	DEL1557832	4132160	CHAIR SP INSTALL	SHILPA LINDLEY, 38 CLOTHORN ROAD, DIDSBURY, MANCHESTER, M20 6BP	Olayiwola Olanrewaju	07/04/2025 07:10 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037196001	DEL1560701	4132173	BARIATRIC INSTALL	SWISSPORT GB LTD, SWISSPORT HOUSE, UNIT D, HAMPTON COURT, RUNCORN, WA7 1TT	Olayiwola Olanrewaju	07/04/2025 07:47 08/04/2025 17:00	08/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	190399918	11661637	4132727	REPAIR WITH PARTS	Mitchells & Butlers Leisure Retail, Fellowfield Way, Saughall, Wheatsheaf - Managers Office, CHESTER, CH1 6JS	Ryan Owen	08/04/2025 09:00 08/04/2025 11:15	08/04/2025	
HCL Network Rail Dispatch	19040070501	NRINC0811855	4132733	MANPOWER	DEE MARSH SIGNAL BOX, DEE MARSH SIGNAL BOX, THROUGH, TATA STEEL SHORTEN, QUEENSFERRY, DEESIDE, CH5 2NH	Ryan Owen	07/04/2025 15:51 08/04/2025 17:00	08/04/2025	
Vista Retail Support Limited	19040265501	3243650	4132803	TECH EXCHANGE	THE RANGE, 11 CROFT RETAIL PARK, WELTON ROAD, BROMBOROUGH, CH62 3PN	Ryan Owen	07/04/2025 16:31 08/04/2025 17:00	08/04/2025	
Computacenter Horizon Project	19009739801	CLF471_MOLD _0804_DEL.INS	4125824	PROJECT	HSBC, 22 HIGH STREET, MOLD.FLINTSHIRE, CH7 1AR	Ryan Owen	28/03/2025 00:46 08/04/2025 12:00	08/04/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5308151	4132576	MANPOWER	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Ryan Owen	07/04/2025 13:39 08/04/2025 20:00	08/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24308603	4132463	TECH EXCHANGE	B & Q PLC, B & Q PLC, ROUND HILL WAY, BOLTON, BL1 2SL	Simon Heath	07/04/2025 12:25 08/04/2025 17:00	08/04/2025	
Computacenter Limited	19038753401	24310438	4132469	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 18 Lightbourne Avenue , 18 Lightbourne Avenue , M27 5WE	Simon Heath	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	
DHL Supply Chain Limited - RBS	(No Items)	42938	4132562	COLLECTION	96 BROADWAY, 96 BROADWAY, WORSLEY, MANCHESTER, M28 7FF	Simon Heath	07/04/2025 13:27 08/04/2025 17:00	08/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19038029501	C5308082	4132332	TECH EXCHANGE	Northern Rail - STAR, Urmston Railway Station, Flixton Road, Urmston, Greater Manchester, Inner Mancs, Greater Manchester, Urmston, M41 5AW	Simon Heath	07/04/2025 10:42 08/04/2025 20:00	08/04/2025	
Computacenter - Kingfisher	(No Items)	24309374r	4132619	NON TECH EXCHANGE	B & Q PLC, B & Q PLC, FRITH STREET, WIGAN, WN5 0XN	Simon Heath	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	
Computacenter - Kingfisher	(No Items)	24309346R	4132467	TECH EXCHANGE	B & Q PLC, B & Q PLC, FRITH STREET, WIGAN, WN5 0XN	Simon Heath	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19037767201	24308932	4132487	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Stephen Fitton	08/04/2025 09:00 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037106501	DEL1560281	4132163	CHAIR INSTALL	BANK OF AMERICA MERRILL LYNCH, BANK OF AMERICA, AMADEO FINANCIAL CENTRE, CHESTER BUSINESS PARK, CHESTER, CH4 9FE	Stephen Fitton	07/04/2025 07:13 08/04/2025 17:00	08/04/2025	
Computacenter Limited - HSBC	19038961301	INC49136903	4132502	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Stephen Fitton	07/04/2025 12:34 08/04/2025 16:30	08/04/2025	
Computacenter Limited - HSBC	19038080601	INC49097380	4132360	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Stephen Fitton	07/04/2025 10:52 08/04/2025 17:00	08/04/2025	
POSTURITE LIMITED	19037103401	DEL1561058	4132161	CHAIR INSTALL	FIONA BASSETT, 1 DEVA WAY, WREXHAM, LL13 9EU	Stephen Fitton	07/04/2025 07:11 08/04/2025 17:00	08/04/2025	
Centrex Services	19040466501	7937849	4132853	TECH EXCHANGE	TYWYN HEALTH CENTRE, TYWYN HEALTH CENTRE, TYWYN, LL36 9HL	Stephen Fitton	07/04/2025 17:33 08/04/2025 17:00	08/04/2025	