



Run Sheet

Nadeem Saleem 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4259472	Customer	POSTURITE LIMITED			Job Address
SLA Window	07/10/2025 07:12 - 08/10/2025 17:00	Contact Name	JENNIFER THONHAUSER		W H SMITH LTD 51 MILL STREET MACCLESFIELD SK11 6NE
Activity	CHAIR INSTALL	Contact Phone	07507907357		
Priority	ND 1700				
Ref 1	DEL1633520				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: G122331Items on order:5751 - FOOTREST - Score 952 Basic</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1633520&address=W%20H%20Smith%20Ltd%2051%20Mill%20Street%20MACCLESFIELD%20SK11%206NE</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641127701	100115175	Positiv R600 High Back Draught				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4259507	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 13:00	Contact Name	ANTHONY PEARSON		ANTHONY PEARSON 37 BESOM LANE MILLBROOK STALYBRIDGE SK15 3EY
Activity	CHAIR INSTALL	Contact Phone	07861784602		
Priority	Priority MC				
Ref 1	DEL1632894				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: JLC0003115241Items on order:100137360 - HEADSET - EPOS IMPACT	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19636015201	100144614	RH Mereo 220 Black (high back)	.	.	Not Used	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4259594	Customer	POSTURITE LIMITED			Job Address
SLA Window	07/10/2025 10:23 - 08/10/2025 17:00	Contact Name		KELSEY BENNETT	KELSEY BENNETT 9 RIVERSIDE MOSSLEY OL5 9RB
Activity	DESK & CHAIR SP INSTALL	Contact Phone		7521449421	
Priority	ND 1700				
Ref 1	DEL1633511				
Ref 2					
No. of Parts	8				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4600087470Items on order:100136274 - KEYBOARDS - Goldtouch	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



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Job # 4259448	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/10/2025 06:37 - 08/10/2025 17:00	Contact Name	JULIE KENNEDY	JULIE KENNEDY 51 WAVERLEY CRESCENT DROYLSDEN MANCHESTER M43 7WN
Activity	CHAIR INSTALL	Contact Phone	441618384346	
Priority	ND 1700			
Ref 1	DEL1633182			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: There is parking outside the property *** Please call 1 hour before arrival.Customer Ref / PO: MANCHESTER - JULIE KENNEDYItems on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641060201	9900004	Homeworker Plus Ergonomic Chai				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4259439	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/10/2025 06:29 - 08/10/2025 17:00	Contact Name	AYOBAMI ADEBAYO	H M REVENUE & CUSTOMS TRINITY BRIDGE HOUSE 2 DEARMANS PLACE Salford M3 5BS
Activity	CHAIR INSTALL	Contact Phone	03000599052	
Priority	ND 1700			
Ref 1	DEL1633101			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Text messages can also be sent to 07778771923 when around. *** Please call 1 hour before arrival.Customer Ref / PO: 6000280194Items on order:</p> <p 191="" 436"="" 498="" 900="" href="https://rico.jotform.com/222823708509055?refNumber=DEL1633101&address=H%20M%20REVENUE%20%26%20CUSTOMS
 TRINITY%20BRIDGE%20HOUSE
 SALFORD
 2%20DEARMANS%20PLACE
 M3%205BS >Once the job is completed
 please click this link to open and complete the form.<a></p> </td><td data-bbox="> <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a</p> </p>	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641046701	100107299	Kinetic Medium Chair With Lumb				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19641047001	100107299	Kinetic Medium Chair With Lumb				

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4259705	Customer	VIP Computer Centre Limited		Job Address
SLA Window	07/10/2025 11:56 - 08/10/2025 15:00	Contact Name	ANDREW ALLEN OR OLIVER TRAGANT	LMA LIVERPOOL LMA LIVERPOOL 1ST FLOOR RECEPTION
Activity	TECH EXCHANGE	Contact Phone		METQUARTER 35 WHITECHAPEL LIVERPOOL L1 6DA
Priority	ND 1500			
Ref 1	SR 36929			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SR 36929 - replace M.2	<p>SERIAL -..... CM089755-002</p> <p>MODEL - 9876-6504</p> <p>FAULT - Faulty M.2 please replace</p> <p>Should you identify any damage to the equipment that Zoostorm has supplied or the unit(s) on site then you MUST contact Zoostorm before continuing with the call on 01925 847 282.....(9.00 17.00 Monday Friday) If you have any problems whilst on site which include installation of components and removal you MUST contact our technical line FIRST and report your findings to the team when you call Zoostorm please identify yourself as a RICO Engineer attending a warranty call.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19642716401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19642716601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4259936	Customer	Computacenter John Lewis		Job Address
SLA Window	07/10/2025 15:00 - 08/10/2025 20:00	Contact Name	KATIE MADIGAN	JOHN LEWIS JOHN LEWIS 70 SOUTH JOHN STREET LIVERPOOL L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	0345 608 0677	
Priority	ND 1700			
Ref 1	24532108			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
SWAP PED JLP	<p>Asset: Ingenico Link/2500 Generic Serial No: GENERIC-0012</p> <p>Category: Hardware SubCategory: Component</p> <p>Please see KB0106284- PACT Lost Card Reader: 030 - Liverpool (06/10) - lost PED</p> <p>Web Logging:</p> <p>Locker: LP2-14-PED</p> <p>TPV Number (8 Digits): 15030084</p> <p>Serial Number: 192577303461103311072329</p> <p>Asset Number: PAN00098295</p> <p>Model Ingenico 2500</p> <p>Location: Device is in the locker - Ped is missing</p> <p>Issue: PED is missing. We have searched all around the branch and cannot find it. Please can you send a replacement.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19643870901	4856868	JLP:INGENICO L2500	192577303461103311056113			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4259966	Customer	Verifone UK LTD		Job Address
SLA Window	07/10/2025 15:14 - 08/10/2025 18:00	Contact Name	STEVEN	Pizza Express - 3256 - Manchester 4 - Tra Unit R8a
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	The Trafford Centre Manchester
Priority	ND 1800			The Trafford Centre Manchester
Ref 1	G357926			Manchester
Ref 2				M17 8EQ
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 30641513 Inbound Serial No. = 314-317-339 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID PEPED WIFI Network WPA Password CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2691031

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



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Job # 4259477	Customer	POSTURITE LIMITED			Job Address
SLA Window	07/10/2025 07:22 - 08/10/2025 17:00	Contact Name	BETHANIE ROUGHLY		BETHANIE ROUGHLY 70 VICTORIA ROAD URMSTON MANCHESTER M41 5BY
Activity	CHAIR INSTALL	Contact Phone	07738379446		
Priority	ND 1700				
Ref 1	DEL1632098				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Parking is on road you can park in front of our drive if needed there is a step up into the front door and the room where the chair is required is upstairs *** Please call 1 hour before arrival.Customer Ref / PO: 4710008110Items on order:8844001 - FOOTREST - Footmate Foo	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641151101	100095026	P-Sit Med Back - Independent M				



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Job # 4259473	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/10/2025 07:17 - 08/10/2025 17:00	Contact Name	HELEN JONES	NATIONAL CRIME AGENCY 300 LONGBARN BOULEVARD BIRCHWOOD WARRINGTON WA2 0XD
Activity	CHAIR INSTALL	Contact Phone	01517771903	
Priority	ND 1700			
Ref 1	DEL1633411			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Joanne smith contact on site *** Please call 1 hour before arrival.Customer Ref / PO: MP0089214PItems on order:9787502BLA - OFFCHAIR - Positive P</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1633411&address=National%20Crime%20Agency 300%20Longbarn%20Boulevard WARRINGTON Birchwood WA2%200XD >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641141301	9787572BLA	Positiv Plus Med Large w/ Nec				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19641141501	9787572BLA	Positiv Plus Med Large w/ Nec				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4260078	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	08/10/2025 06:00 - 08/10/2025 12:00	Contact Name	Mel Gay	Paul Barron Paul Barron UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Paul Barron			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4260047	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	633 Leyland (Tesco)	Vision Express (UK) Limited Tesco extra - Towngate Vision Express inside of Tesco LEYLAND PR25 2FN
Activity	REPAIR WITH PARTS	Contact Phone	01772284037	
Priority	ND FIX			
Ref 1	11858694			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 08/10/2025 17:00-----ASSET INFORMATION---ProductName: MS510dn High Volt BG HR EE GR MA RO RSDeviceTagCustomer: SerialNumber: 45147GHH4HL13ProductIdentifier: 35S0330Model: 4514-630Physical Location:</p> <p>----ACCOUNT INFORMATION---For stores ONLY - Maintenance kit covered only : Monday Friday 09:00 17:00. 3 Day SLA If the customer is logging a break-fix service action direct the customer to their ITSS Team Tel: 0800 298 3355 Email: itstoresupport@visionexpress.comFor head office ONLY (Ruddington Fields Business Park Mere Way Nottingham NG11 6NZ) Break Fix - Next Business day fix. Monday Friday 09:00 17:00.Maintenance kit : Monday Friday 09:00 17:00. 3 Day SLA</p>	<p>-----ACTIVITY DESCRIPTION---Help Desk Reference 366779. Noise smudged prints paper damageKayleigh reported that printer jammed in the fuser and now it prints smudged producing noise and paper is coming out creased. Please checkMS510Vision Express inside of Tesco SuperstoreSN: 45147GHH4HL13Kayleigh01772 284037SLA 8.10.25 by the end of business day.MK----INSTRUCTIONS-----Technical Notes -----Tech to investigate paper jammed in the fuser and now it prints smudged producing noise and paper is coming out creased. CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196444794	40X8024	MX61x SVC Fuser 220 V Fuser				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196444796	40X8024	MX61x SVC Fuser 220 V Fuser				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



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John Paul Barron 08/10/2025

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Job # 4259652	Customer	Computacenter - Kingfisher			Job Address
SLA Window	07/10/2025 11:16 - 08/10/2025 17:00	Contact Name		PATRICK CHRISTOPHERSON	SCREWFIX SCREWFIX KIRKHAM UNIT 5, KIRKHAM TRADING
Activity	TECH EXCHANGE	Contact Phone		01772683234	ESTATE FRECKLETON ROAD PRESTON PR4 3RB
Priority	ND 1700				
Ref 1	24531519				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 02 IP ADDRESS: 10.70.158.142 PTID: 37247597 PED MODEL: PEDV200cs (UK) SERIAL NUMBER: 450-753-448 CURRENT DOWNLOAD VERSION ON WEBCOM: V4_2.10.0.38_V200C CONFIG RE-DOWNLOADED: n SOFTWARE RE-DOWNLOADED: n LOCATION OF THE DEVICE ON SITE: till 02 PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): n FAULT DESCRIPTION: Till 2 PDQ machine has been stuck in rebooting mode since we arrived this morning and is not going to normal function. CONTACT NAME/CONTACT NUMBER: Patrick Christopherson -01772683234

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4259485	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/10/2025 07:28 - 08/10/2025 17:00	Contact Name	JAYNE SHERLOCK	B P INSURANCE BROKERS MARIONETTE HOUSE 73-75 WHITEGATE DRIVE BLACKPOOL FY3 9DA
Activity	CHAIR INSTALL	Contact Phone	01253393106	
Priority	ND 1700			
Ref 1	DEL1632118			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 759A-018160Items on order:100016562 - FOOTREST - BREYTA Foo https://rico.jotform.com/222823708509055?refNumber=DEL1632118&address=B%20P%20Insurance%20Brokers%20Marionette%20House%20BLACKPOOL%2073-75%20Whitegate%20Drive%20FY3%209DA >Once the job is completed please click this link to open and complete the form.	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1632118&address=B%20P%20Insurance%20Brokers%20Marionette%20House%20BLACKPOOL%2073-75%20Whitegate%20Drive%20FY3%209DA>Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641162501	100093512	Positiv ME600 Chair (Square Ba				



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Job # 4259582	Customer	Xerox (UK) Technical***DO NOT INVOICE***			Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	R476 - Blackpool Hounds Hill Manager		Everything Everywhere Limited Unit....7
Activity	REPAIR WITH PARTS	Contact Phone	01253629970		Houndshill Shopping Centre
Priority	4HR			*Front of House* BLACKPOOL FY1 4HU	
Ref 1	11857212				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
<p>*Please note that engineer needs to sign in with Security control.*</p> <p>Intervention #: 1 SLA: 07/10/2025 11:30-----ASSET INFORMATION---ProductName: COLOR MFP CX510de Color MFP HV 7527-63DeviceTagCustomer: SerialNumber: 752723946VT0CProductIdentifier: 38C5022Model: 7527-636Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTMonday to Saturday 09:00 to 17:00 & Sunday 10:00 to 16:00. Including public holidays Christmas Day excludedSERVICE PARTNER HOLDS BONDED GOLD STOCK OF DEVICES IF REQUIREDENGINEER TO RECORD PAGE COUNTOutput Device Qty SLAE460dn - A4 Mono MFP 951 NBD FixX548de - A4 Colour MFP 395 4 Hr FixC544dn - A4 Colour 274 NBD FixCX510de - A4 Colour MFP 49 4 Hr FixMS510dn - A4 Mono 37 NBD Fix</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC18301402. [203.03]Spoke to DanPaper jamming constantly. Cleared it and done everything.Please diagnose.BOHPrinter Model: Lexmark CX510deIP Address : 10.19.101.242Printer SN: 752723946VT0CContact: Tim or DanNumber: 01253 629970HBSLA 07/10/2025 at 11:30----INSTRUCTIONS-----Technical Notes -----JB. @CSC: if attending tomorrow 07/10 please send the 3 parts required. @TECH: Please investigate 230.03 The duplex (S1) sensor did not make.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196420087	40X7645	CS31x SVC Tray Insert Primary				
196420099	40X7301	CS41x SVC Sensor Photointerrup				
196420093	40X7801	CX41x SVC Doors Front w/Duplex				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



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Job # 4259583	Customer	Xerox (UK) Technical***DO NOT INVOICE***			Job Address		
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	R476 - Blackpool Hounds Hill Manager		Everything Everywhere Limited Unit....7		
Activity	REPAIR WITH PARTS	Contact Phone	01253629970		Houndhill Shopping Centre		
Priority	ND FIX				Front of House, IP:10.19.101.241		
Ref 1	11857224				BLACKPOOL		
Ref 2					FY1 4HU		
No. of Parts	3						

Instructions 1	Instructions 2
<p>*Engineer needs to signs in with Security control*</p> <p>Intervention #: 1 SLA: 07/10/2025 17:00-----ASSET INFORMATION---ProductName: MS521dn SFP HV SPRDeviceTagCustomer: SerialNumber: 4600826108346ProductIdentifier: 36S0310Model: 4600-630Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTMonday to Saturday 09:00 to 17:00 & Sunday 10:00 to 16:00. Including public holidays Christmas Day excludedSERVICE PARTNER HOLDS BONDED GOLD STOCK OF DEVICES IF REQUIREDENGINEER TO RECORD PAGE COUNTOutput Device Qty SLAE460dn - A4 Mono MFP 951 NBD FixX548de - A4 Colour MFP 395 4 Hr FixC544dn - A4 Colour 274 NBD FixCX510de - A4 Colour MFP 49 4 Hr FixMS510dn - A4 Mono 37 NBD Fix</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC18301368. [230.15]Spoke to DanPaper jamming constantly. Cleared it and done everything.Please diagnose.FOHPrinter Model: Lexmark MS521dnIP Address : 10.19.101.241Printer SN: 4600826108346Contact: Tim or DanNumber: 01253 629970HBSLA 07/10/2025 at 17:00----INSTRUCTIONS-----Technical Notes -----Tech to investigate paper jamming when printing duplex jobs. Pls EMO & go.CB.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196419594	41X0918	CS82x SVC Rollers Pick Tire				
196419598	41X1169	MX52x SVC Cover Rear door and				
196419590	41X4545	MX62x SVC Rollers Isolation				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4259627	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	07/10/2025 11:15 - 08/10/2025 20:00	Contact Name	Manchester Trafford Experience (PA) 60928	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE)	
Activity	TECH EXCHANGE	Contact Phone	07760 170120	Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre	
Priority	ND 1900			LANCASHIRE	
Ref 1	C5321759			Manchester	
Ref 2				M17 8BL	
No. of Parts	1				

Instructions 1	Instructions 2
ND 08/10/2025 20:00 SLA: ND 08/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPFUJKD03207-B362 x 1 ***Access authorised TRAF734174 - 07/14 - 14/10***	Problem: [TC] Fujitsu D25 Touchscreen Root Cause: Unknown Action: RET60***-***: Eng to site to replace faulty D25 Touchscreen. Please follow documentation to ensure mount is secure to prevent further calls. Once a screen has been replaced but is not working correctly the engineer must call the helpdesk for a screen ca Test: IN USE URL: Call history: ##### Call 5321759 Problem Web Service qws_uk Tue 07 Oct 2025 11:15:07 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB00000VI351TA23 contract.pkey=23219 call.poms=1 call.zip=M17 8BL call.address=Manchester Trafford Experience Unit L30 - 30 Peel Avenue Trafford Centre Gre call.city=Manchester call.customerid=INC18292117 call.problem=RET60928-006 - Touch Screen D25 - Blank call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFD25SCRN call.priority=2-Medium call.datereported=10/7/2025 12:14:26 PM ##### Call 5321759 Problem Web Service qws_uk Tue 07 Oct 2025 11:15:07 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19642335701	_VPFUJKD03207-BG02	FUJITSU D25 TOUCH SCREEN				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4259470	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/10/2025 07:11 - 08/10/2025 17:00	Contact Name	DANIEL HIGNETT	LANCASTER CITY COUNCIL TOWN HALL DALTON SQUARE LANCASTER LA1 1PJ
Activity	CHAIR INSTALL	Contact Phone	01772906250	
Priority	ND 1700			
Ref 1	DEL1633412			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 00146203Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1633412&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1633412&address

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641126701	500000428	P-Sit High Back - 3 Lever Seat				



Run Sheet

Date 08/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4259989	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	07/10/2025 15:33 - 08/10/2025 17:00	Contact Name	DINESH NAVARATNAM	DRE DRE'S FOOD LTD 3 OWEN ROAD LANCASTER LA1 2AW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31143026			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	34046710 34523963

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19644215601						

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19644215801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	2
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Job # 4260086	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	08/10/2025 06:00 - 08/10/2025 12:00	Contact Name	Mel Gay	Shah Asif Alam Shah Asif Alam UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Shah Asif Alam			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	2
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Job # 4256186	Customer	HCL- Mondelez UK			Job Address
SLA Window	08/10/2025 08:00 - 08/10/2025 17:00	Contact Name		Tarun Singh/Network Team	United Kingdom Stanley Ind estate Staveley Road Skelmersdale WN8 8DZ
Activity	MANPOWER	Contact Phone		Tarun Singh/Network Team	
Priority	ND 1700				
Ref 1	NSSR - REQ1662630				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
try United Kingdom Site Name Skelmersdale Description of the Activity Need to replace the faulty SDWAN at site. Work Expected from OSS for the Activity Need to replace the faulty SDWAN at site. Requestor Name of the activity Network Team/Tarun Singh Day of activity 8th October 2025 Date of activity 8th October 2025 No Of Hrs. Requested for the activity ...	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4260064	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	08/10/2025 06:00 - 08/10/2025 12:00	Contact Name	Mel Gay	Daniel Hanson Daniel Hanson UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Daniel Hanson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4260020	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/10/2025 15:54 - 08/10/2025 17:00	Contact Name	SCARLETT LEWIS	SCARLETT LEWIS 12 ARTHUR AVENUE ELLESmere PORT CH65 0EG
Activity	DESK INSTALL	Contact Phone	07949577412	
Priority	ND 1700			
Ref 1	DEL1633782			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME776515Items on order:100117369 - OFFCHAIR - Positiv PI</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet
Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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In Items for Job # 4260020 page 1 of 1



Run Sheet
Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Returned Items for Job # 4260020 page 1 of 1



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4260093	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	07/10/2025 16:23 - 08/10/2025 13:00	Contact Name	MANAGER	CHESTER FOOD & WINE
Activity	TECH EXCHANGE	Contact Phone	07473932525	CHESTER FOOD & WINE 30 VICARS CROSS ROAD VICARS CROSS CHESTER CH3 5NL
Priority	4HR			
Ref 1	02608797			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37592862//31251939//PPMINI	<p>Case Number: 02608797</p> <p>Swap type: Swap Required</p> <p>Swap reason: Scanner Fault</p> <p>Device Type: PayPoint Mini</p> <p>TID Number: 37592862</p> <p>Serial Number: P25023AJ20348</p> <p>Site ID: 31251939</p> <p>Description: Scanner fault - No light</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4259938	Customer	CXM - Complex		Job Address
SLA Window	08/10/2025 13:00 - 08/10/2025 17:00	Contact Name	LUCY WINROW	LITTLE YELLOW PIG 5 GODSTALL LANE
Activity	INSTALL	Contact Phone	07951740642	
Priority	Timed			
Ref 1	5920324			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*PM VISIT*</p> <p>Please give the customer a call on 07951740642 before arrival</p> <p>*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1</p>	<p>IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone UK +44 20 4571 2110 IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone IE +353 1 267 8985****ALWAYS CALL TALECH ONBOARDING ONCE THE JOB IS COMPLETED****H2-5142335-15255809talech DX8000 Beta merchant - register as default (landing) view (WIFI)07951740642 Lucy Winrow</p> <p>Elavon TID: 15255809; Date Time Logged: 20251007141007; Terminal ID: 210199714102; Profile Number: 15255809</p> <p>
 Other Info</p>

Job Notes

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19643862401	EN60009	KPN SIM CARD-(GB)				
19643862501	EN73001	Axium DX8000 (WIFI/4G)				
19643862601	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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In Items for Job # 4259938 page 1 of 1



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4259649	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	07/10/2025 11:15 - 08/10/2025 16:30	Contact Name	JONATHAN.WESTON@HSBC.COM	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07858190123	
Priority	ND 1600			
Ref 1	RITM37407255			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Quarantine Or Un-Quarantine Devices

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19642331401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4257878	Customer	Computacenter Limited		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Muneba Saeed	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	NON TECH EXCHANGE	Contact Phone	07809878514	
Priority	ND 1700			
Ref 1	WOT000461640			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196309759	000000000004825	5BWP:LBG:DLM HP 830 G10 i5 16GB	5CG3481PPF			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196309761		5CG4164TV0 - Buy and Store :B&S:LBG:HP	E580036015/03 16/256 PC W11			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4259902	Customer	CXM		Job Address
SLA Window	07/10/2025 14:30 - 08/10/2025 17:00	Contact Name	SHOBNAH CHAUHAN	RAMADA PLAZA WREXHAM ELLICE WAY
Activity	TECH EXCHANGE	Contact Phone	02085325111	
Priority	ND 1700			WREXHAM LL13 7YH
Ref 1	5920327			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN73001/PWT52011868A SNO: 2493KD8L2280: Collect EN73002/PFA10111914A SNO: 24AJKD0Y3975: Collect EN60009/Part no. K003 SNO: 8931084625018229410LAN_UK_0132062: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0132062 15198094 07887369690 7-midnight all week (GPRS) 7-midnight all week Elavon TID: 15198094; Date Time Logged: 20251007141007; Terminal ID: 77102510228; Profile Number: 15198094
Other Info</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19643602501	EN60009	KPN SIM CARD-(GB)				
19643602601	EN73001	Axiump DX8000 (WIFI/4G)				
19643602701	EN73002	Axiump DX8000 Charging Base				

Engineer Closure Notes

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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In Items for Job # 4259902 page 1 of 1



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4259121	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Dyln .	Halfords Limited Mount Street Wrexham CLWYD LL13 8DN
Activity	REPAIR WITH PARTS	Contact Phone	01978264550	
Priority	ND FIX			
Ref 1	11857466			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 08/10/2025 17:00-----ASSET INFORMATION---ProductName: CS521dn SFP HVDeviceTagCustomer: PRINTER ASerialNumber: 5029003047FK4ProductIdentifier: 42C0070Model: 5029-430Physical Location: BACK OFFICE</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTSLA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00Printer InformationPin code on all devices 1066Tray set up generally is as followsTray 1 A4 plain paperTray 2 A4 episys labelsWill print A5 sometimes but generally via the manual feeder if the device has one</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC0947389. Issue : Tray 2 missingRecommended PNs:41X1781Special instructions:INC0947389Steps Performed : POR /closed all doors /took the tray out and placed it againPrinter Location : Mount Street Wrexham Clwyd LL13 8DNPOC : DylnPhone: 1978264550Source MT---INSTRUCTIONS-----Technical Notes -----Tech to investigate tray 2 missing message.CB.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196400075	41X1780	SVC Tray Insert 550-sheet tray				



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4259981	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	07/10/2025 15:25 - 08/10/2025 17:00	Contact Name	EINIR LEWIS-MASON	WM MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone	01248351074	WM MORRISON SUPERMARKETS PLC
Priority	ND 1700			HOLYHEAD RD BANGOR LL57 1LH
Ref 1	INC000031146742			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Exchange PC	<p>Exchange PC at site 265 BANGOR</p> <p>OLD PC: 70HWGL2</p> <p>DKS02650009W</p> <p>Contact Einir Lewis-Mason</p> <p>01248351074 / opt 9</p> <p>07747772197</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19644103901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19644104101						

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4259566	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/10/2025 09:54 - 08/10/2025 17:00	Contact Name	JANINE JAMES	JANINE JAMES 26 HILLVIEW ROAD WIRRAL CH61 4XH
Activity	DESK SP INSTALL	Contact Phone	07825653226	
Priority	ND 1700			
Ref 1	DEL1633842			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 600294462Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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In Items for Job # 4259566 page 1 of 1



Run Sheet
Daniel Hanson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Returned Items for Job # 4259566 page 1 of 1



Run Sheet

Mark Hosie 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
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Job # 4260065	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	08/10/2025 06:00 - 08/10/2025 12:00	Contact Name	Mel Gay	Mark Hosie Mark Hosie UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Daniel Hanson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
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Job # 4260320	Customer	Computacenter - Waitrose		Job Address
SLA Window	07/10/2025 19:44 - 08/10/2025 22:00	Contact Name	THE MANAGER	WAITROSE WAITROSE 10 DRAYBANK ROAD BROADHEATH ALTRINCHAM WA14 5ZL
Activity	TECH EXCHANGE	Contact Phone	0000	
Priority	ND 1700			
Ref 1	24533148			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Asset: Zebra TC53e Generic Category: MFD SubCategory: Setup TC53e - 25120524208912 - Hardware - Screen Damaged Web logging Model number: TC53e Serial Number (S/N): 25120524208912 Fault/Attempted Triage: The screen is damaged

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
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Job # 4259648	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	07/10/2025 11:15 - 08/10/2025 16:30	Contact Name	NEIL.CHUI@HSBC.CO.UK	COMPUTACENTER HSBC 5 GREAT UNDERBANK STOCKPORT STOCKPORT SK1 1LH
Activity	TECH EXCHANGE	Contact Phone	07309427178	
Priority	ND 1600			
Ref 1	INC50305082			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12 (Win11)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19642334101						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
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Job # 4260170	Customer	Computacenter - Kingfisher			Job Address
SLA Window	07/10/2025 19:13 - 08/10/2025 20:00	Contact Name	SAMANTHA HALL		SCREWFIX SCREWFIX HILLGATE HOUSE 130 HIGHER HILLGATE STOCKPORT SK1 3QH
Activity	TECH EXCHANGE	Contact Phone	01614775189		
Priority	ND 1700				
Ref 1	24533094				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
swap PEDVX820 DUET 08.10.25	swap PEDVX820 DUET 08.10.25 TILL NUMBER: 20 IP ADDRESS: 10.67.170.141 PTID: 30768039 PED MODEL: PEDVX820 DUET SERIAL NUMBER: 329-270-544 CONTACT NAME/CONTACT NUMBER: Samantha Hall / +441614775189 WHEN IS THE USER AVAILABLE (Not store opening times): Tues until 8pm Wed 9.30-5pm

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
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Job # 4256208	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 18:00	Contact Name	JAMIE WIMPENNY	29 GLENVILLE WAY 29 GLENVILLE WAY DENTON MANCHESTER M34 6BS
Activity	NON TECH EXCHANGE	Contact Phone	07717447635	
Priority	ND 1800			
Ref 1	5321264 / INC9149365			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
jamie.wimpenny@natwest.com /_NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19627233001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19627233201						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Mark Hosie 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	6
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Job # 4253747	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 15:00	Contact Name	Site Manager	HSBC HSBC HSBC OL1 1RT
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1500			
Ref 1	OLDHAM			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Attend and check cabling on any EBBT kiosks on site. MUST take picture on arrival and also once any remedial work has been carried out and attach to POD closure with an update in the notes of any work carried out. Kiosk needs to be left with the cabling running down the trunking at the back of the kiosk.	Any issues please call James - 07825 092919

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

David Hargreaves 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4260068	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	08/10/2025 06:00 - 08/10/2025 12:00	Contact Name	Mel Gay	David Hargreaves David Hargreaves UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - David Hargreaves			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4260025	Customer	HCL Barclays		Job Address
SLA Window	07/10/2025 15:55 - 08/10/2025 15:00	Contact Name	ANTONY HARDWARE	BARCLAYS BANK PLC BARCLAYS BANK PLC 31 HIGH STREET NORTHWICH CW9 5BW
Activity	TECH EXCHANGE	Contact Phone	x	
Priority	ND 1600			
Ref 1	INC1040176975			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Monitor exchange	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4259776	Customer	Computacenter - Morrisons BAU			Job Address
SLA Window	07/10/2025 13:16 - 08/10/2025 17:00	Contact Name	TOM ABRAHAM		DISTRIBUTION CENTRE DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET NORTHWICH CW9 7WA
Activity	TECH EXCHANGE	Contact Phone	07826866182		
Priority	ND 1700				
Ref 1	INC000031162126				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Install & Exchange desktop	<p>Desktop Details/Hardware Details To be Replaced</p> <p>PC Name: DKM09760094W</p> <p>Make: Dell</p> <p>Model: OptiPlex 5090</p> <p>Serial Number: 5B37GR3</p> <p>Description of issue: cannot boot up PC</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19643177401						

Returned Items



Run Sheet

David Hargreaves 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4257862	Customer	Computacenter Limited		Job Address
SLA Window	06/10/2025 08:00 - 08/10/2025 17:00	Contact Name	Jamie Preston	Crewe 13 Victoria Street Crewe 13 Victoria Street 13 Victoria Street CREWE England CW1 2JQ
Activity	TECH EXCHANGE	Contact Phone	07876 136 134	
Priority	ND 1700			
Ref 1	WOT000463507			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"req_by_site_information":"lloyds_branch""req_for_site_information":"lloyds_branch"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196338417	00000000000482528W/P:LBG:DLM MS Surf Lap5 i5/16 - BWD		0F01MGU23063FB			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196338419		0F3CP3324113FB - Microsoft :B&S:LBG:MS SURFACE24APTB	0F3CP3324113FB	5 13		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4259677	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Matthew Evans		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	1234		
Priority	ND 1700				
Ref 1	WOT000463204				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-10-08", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003783_UK10_EUSAP", "Warehouse": "Warehouse", "Cost Center Account Number": "CC_0000003783_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196328267	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7P9L			

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
196328269					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Hargreaves 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4259678	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/10/2025 09:14 - 08/10/2025 17:00	Contact Name	Jon Chatten	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447385083120	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000464741			England
Ref 2				SK10 2NA
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-10-08", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000009525_UK10_EUSAP", "Cost Center Account Number": "CC_0000009525_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196384783	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PAM			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196384785						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4259728	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Mark Thompson		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447788354603		
Priority	ND 1700				
Ref 1	WOT000467840				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Apple_MacBook_Air_Standard", "Procure Quantity": 1, "Requested by date": "2025-10-03", "Customer Catalog ID": "NEW_Apple_MacBook_Air_Standard", "Cost Center Name": "CC_0000008579_UK10_EUSAP", "UK Service Excellence", "Cost Center Account Number": "CC_0000008579_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196426034	0000000000047979	NOW:AZ:DLM GB APP MBA M4 13,6" 16/256	CDT4RQFMHN			



Run Sheet

David Hargreaves 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4259600	Customer	Computacenter Limited		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Paul Clifford	12 Wastdale Road, Newall Green
Activity	COLLECTION	Contact Phone	+447516927400	12 Wastdale Road, Newall Green
Priority	ND 1700			12 Wastdale Road, Newall Green MANCHESTER M23 2RF
Ref 1	WOT000467127			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield	{ "requested_for_markets": "No" "best_contact_number": "+447516927400" "country": "UK" mainland including IOM" "employment_type": "Permanent
Employee""cost_centre_number": "443428""county": "Lanchashire""best_email_address": "Paul.Clifford@lexautolease.co.uk""requested_for_first_name": "Paul""requested_for": "Paul Clifford" "intune_device_id": "1dc33bb0-890d-4593-b99a-1706acd449d5" "order_guid": "00000000-0000-0000-0000-000000000000" "model": "HP EliteBook 830 G9 13" - i5 - 16GB - 256GB" "Request	Type": "15" "u_special_requirements": "No" "address_line_1": "12 Wastdale Road Newall Green" "line_manager_id": "Claire Rose" "u_device_name": "5CG2415713 - HP EliteBook 830 G9 13" - i5 - 16GB -
256GB" "identity_active": "true" "req_by_site_information": "head_office" "requester_mobile": "077447516927400" "requested_for_last_name": "Clifford" "requester_name": "Paul Clifford" "requester_email": "Paul.Clifford@lexautolease.co.uk" "requested_for_user_id": "5581853" "Request 2RF" "part_number": "DEVICE_REFRESH_LAPTOP" "collect_deliver_to": "Home" "location": "West Midlands" "Remove Serial	1": "5CG2415713" "account": "GLOBAL5581853" "type_code": "15" "cost_centre": "LA Business Services (4474)" "identity_disabled": "false"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196413701	0000000000048275	DIGI:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196413703		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415713			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	1
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Job # 4260069	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	08/10/2025 06:00 - 08/10/2025 12:00	Contact Name	Mel Gay	David Ranson David Ranson UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - David Ranson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4260070	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	08/10/2025 06:00 - 08/10/2025 12:00	Contact Name	Mel Gay	Gideon Ajulo Gideon Ajulo UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Gideon Ajulo			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Date	08/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4258518	Customer	POSTURITE LIMITED		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	ALEX BARTON	ALEX BARTON 3 HALESWORTH GARDENS GREAT SANKEY WARRINGTON WA5 3YE
Activity	CHAIR INSTALL	Contact Phone	07359854329	
Priority	ND 1700			
Ref 1	DEL1632133			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO-000011501Items on order:1401112 - MICE - Evoluent Vertica</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19630716801	100097527	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19630717001	100097527	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4259458	Customer	POSTURITE LIMITED			Job Address
SLA Window	07/10/2025 06:45 - 08/10/2025 17:00	Contact Name	STEPHEN MCCOMAS		UNITED UTILITIES LINGLEY GREEN AVENUE LINGLEY MERE BUSINESS PARK, GREAT SANKEY WARRINGTON WA5 3LP
Activity	CHAIR INSTALL	Contact Phone	07350426412		
Priority	ND 1700				
Ref 1	DEL1631954				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 3500306295Haweswater HouseRegulation DeptItems on order: https://rico.jotform.com/222823708509055?refNumber=DEL1631954&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. United%20Utilities Lingley%20Green%20Avenue WARRINGTON Lingley%20Mere%20Business%20Park %20Great%20Sankey WA5%203LP >Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641073101	9784311BLA	Positiv ME 300, Lumbar, Height				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4259504	Customer	POSTURITE LIMITED			Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	THOMAS JONES		HMRC FLOOR 1A INDIA BUILDINGS, WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000591951		
Priority	Priority MC				
Ref 1	DEL1632199				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RFDPlease call 1 hour before arrival.Customer Ref / PO: 6000278366Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19640009601	500000328	Positiv ME300 (High Back)	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4259503	Customer	POSTURITE LIMITED			Job Address		
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	THOMAS RW4 ALEXANDROU		CROXTETH FAMILY HEALTH CENTRE		
Activity	CHAIR INSTALL	Contact Phone	01514712457		ALTCROSS ROAD		
Priority	Priority MC				COMMUNITY MATRONS		
Ref 1	DEL1632152				LIVERPOOL		
Ref 2					L11 0BS		
No. of Parts	1						

Instructions 1	Instructions 2
<p>***RFD***Please call 1 hour before arrival.Customer Ref / PO: 345101300RW4 186588 DISTRICT NURSES CROXTETH Items on ord</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1632152&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1632152&address</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19639962301	100097527	Positiv ME600 Chair (Square Ba	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19639962501	100097527	Positiv ME600 Chair (Square Ba	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4259451	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/10/2025 06:38 - 08/10/2025 17:00	Contact Name	JOHN CROSS	SOUTHPORT INSURANCE BROKERS LT
Activity	CHAIR INSTALL	Contact Phone	01704500999	36 HOGHTON STREET SOUTHPORT PR9 0PQ
Priority	ND 1700			
Ref 1	DEL1633407			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: None *** Please call 1 hour before arrival. Customer Ref / PO: 759A-018160 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1633407&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Southport%20Insurance%20Brokers%20Ltd 36%20Hoghton%20Street SOUTHPORT PR9%20PQ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641062101	9787601ROY	Positiv Plus High No Neck Wit				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19641062301	9787601ROY	Positiv Plus High No Neck Wit				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	08/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4259480	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/10/2025 07:25 - 08/10/2025 17:00	Contact Name	MIKE LIVESEY	BAE SYSTEMS SAMLESBURY AERODROME - 1 SHED
Activity	CHAIR INSTALL	Contact Phone	03300499653	MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Priority	ND 1700			
Ref 1	DEL1632154			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: You may need to be escorted on from the gate. If not please enter 1 shed from the back car park. If you are struggling to get hold of me please ring Dan Holden 07895465254 or Ian Boyd 07711575798 *** Please call 1 hour before arrival.Customer Ref / PO: CPA000299928 Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1632154&address=Bae%20Systems%20Sablesbury%20Aerodrome%20-%201%20Shed%20BLACKBURN%20Myerscough%20Road%20BalderstoneBB2%207LF</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641155801	100093513	Positiv ME400 (Extra High Back)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19641156001	100093513	Positiv ME400 (Extra High Back)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Gideon Ajulo 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4259496	Customer	POSTURITE LIMITED		Job Address
SLA Window	07/10/2025 08:02 - 08/10/2025 17:00	Contact Name	KEITH DUCKWORTH	BAE SAMLESBURY SAMLESBURY AERODROME MYERSCOUGH ROAD, BALDERSTONE BLACKBURN BB2 7LF
Activity	CHAIR INSTALL	Contact Phone	07725997012	
Priority	ND 1700			
Ref 1	DEL1632208			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Building S609 3rd Floor *** Please call 1 hour before arrival.Customer Ref / PO: CPA000300885 Deliveries DPD or UPSItems on order:8844001 - https://rico.jotform.com/222823708509055?refNumber=DEL1632208&address=Bae%20Samlesbury%20Aerodrome%20Road%20Balderstone%207LF</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641241801	100117458	Positiv ME400 (Extra High Back)				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4260083	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	08/10/2025 06:00 - 08/10/2025 12:00	Contact Name	Mel Gay	Ryan Owen Ryan Owen UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - RYAN OWEN			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4259567	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	07/10/2025 09:00 - 08/10/2025 17:30	Contact Name	R060 WIDNES		EE - (F) Widnes 9 Greenoaks Shopping Centre, Widnes Cheshire WA8 6UB
Activity	NON TECH EXCHANGE	Contact Phone	0151 257 9654		
Priority	ND 1700				
Ref 1	C5321739				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 08/10/2025 21:00 SLA: ND 08/10/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5321739 Problem Web Service qws_uk Tue 07 Oct 2025 09:34:35 A+C+P agent.loginnname=qws_uk equipment.assettag=EELGB000000O0860TRB2 contract.pkey=22856 call.poms=1 call.zip=WA8 6UB call.address=9 Greenoaks Shopping Centre Widnes call.city=Cheshire call.customerid=INC18284431 call.problem=SW - Lenovo X12 Tablet - No wifi options on set up BT SN ref. INC05830087 Replacement of PW-OF8M04 needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=10/7/2025 10:34:15 AM ##### Call 5321739 Problem Web Service qws_uk Tue 07 Oct 2025 09:34:35 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19641900001	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4259679	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Michael Taylor	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	DELIVERY	Contact Phone	+447413775581	To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000466364			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1":1""Requested by date":"2025-10-07""Customer Catalog ID": "NEW_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000231962_4000_NAM Manufacturing Support""Cost Center Account Number": "CC_0000231962_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196394043	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE7MM			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196394045						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4259969	Customer	Verifone UK LTD		Job Address
SLA Window	07/10/2025 15:14 - 08/10/2025 18:00	Contact Name	DUTY MANAGER	1GB0934 H&M LIVERPOOL BHS LORD 67-69 LORD STREET
Activity	TECH EXCHANGE	Contact Phone	0344 736 9000	N/A LIVERPOOL LIVERPOOL L2 6PG
Priority	ND 1800			
Ref 1	G357925			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-P400 Plus -2.9.1.18 H&M UK Inbound PTID = 23418046 Inbound Serial No. = 275-203-594 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 192.168.255.1 WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = GB0934 Login Pin = GB0934 Primary System ID = 20025641 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2691030

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4259964	Customer	Verifone UK LTD		Job Address
SLA Window	07/10/2025 15:14 - 08/10/2025 18:00	Contact Name	DUTY MANAGER	1GB0934 H&M LIVERPOOL BHS LORD 67-69 LORD STREET
Activity	CONSUMABLE INSTALL	Contact Phone	0344 736 9000	N/A LIVERPOOL LIVERPOOL L2 6PG
Priority	ND 1800			
Ref 1	G357925 - Y Cable			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Only use Y Cable if required If you do not use the Y cable please clearly mark as good part	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2691030

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4257444	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 18:00	Contact Name	LIZ BOWEN	93 SLEAFORD ROAD 93 SLEAFORD ROAD LIVERPOOL L14 9AF
Activity	NON TECH EXCHANGE	Contact Phone	07832937605	
Priority	ND 1800			
Ref 1	5321206 / INC9147934			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
elizabeth.bowen@natwest.com / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19628435801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19628436001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4259755	Customer	Vista Retail Support Limited	Job Address
SLA Window	07/10/2025 12:52 - 08/10/2025 17:00	Contact Name	LIDL PARK ROAD MERSEYSIDE SAINT HELENS WA11 9BA
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3428874		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3428874: lost zebra HHT Pascode: 14998541	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19642987901	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19642988101					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4259729	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Christopher Underwood	SAINSBURY'S SUPERMARKETS LTD
Activity	REPAIR WITH PARTS	Contact Phone	01942 402020	WOOD AVENUE HALL
Priority	ND 1700			HAYDOCK
Ref 1	7528000370			MERSEYSIDE
Ref 2				WA11 9WB
No. of Parts	2			

Instructions 1	Instructions 2
08/Oct/2025 Model: HP Laserjet 4350	<p>Model: HP Laserjet 4350 SN or full printer name: D039MF04HP4350 Location: PCC office next door to the transport office Printer IP address: 10.246.181.73 Fault Description: Printer keeps switching off and jamming and has an flashing processing job but no print coming out Diagnostics: Tried to unplug cables tried to restart 1) If there is a paper jam state exactly where the paper is jamming / stopping: On the beginning of the print once the paper is taken 2) If there any errors showing on the display add details of the error: Depot Primary Contact Name and Number: Christopher Underwood /01942402020 Depot Secondary Contact Name and Number: June Walters /01942402020</p>

Job Notes
Parts: RM1-1083-090CN, x1....

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196433063	RM1-1083-090CN	Fuser Assembly - 4250/4350				
196433063	CB506-67904	Roller kit P4015 Tray 2 plus				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196433065	RM1-1083-090CN	Fuser Assembly - 4250/4350				
196433065	CB506-67904	Roller kit P4015 Tray 2 plus				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4260088	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	08/10/2025 06:00 - 08/10/2025 12:00	Contact Name	Mel Gay	Simon Heath Simon Heath UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Simon Heath			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4254767	Customer	Computacenter Ltd Tesco Project		Job Address
SLA Window	30/09/2025 15:50 - 08/10/2025 17:00	Contact Name	STORE DUTY MANAGER	TESCO STORES LTD TESCO STORES LTD TOWN LANE KEW SOUTHPORT PR8 5JH
Activity	PROJECT	Contact Phone	StoreDutyManage	
Priority	ND 1700			
Ref 1	SOUTHPORT EXTRA			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
Delivery Only	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19621250701						
19621250702						
19621250703						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Simon Heath 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4259801	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	08/10/2025 10:00 - 08/10/2025 16:30	Contact Name	MARIYAM SIDAT	35 KING WILLIAM STREET 35 KING WILLIAM STREET BLACKBURN BB1 7DJ
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1600			
Ref 1	5321087			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Part no: _NWHUBFPANINI	MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00..... serial number :532080934RBOS1523934; Engineer to replace Panini Evernext scanner. Connect new scanner>contact networks to unlock port>contact NWG to configure scanner>wipe old scanner>ensure label is updated on new scanner. Please refer to the Panini Evernext guide for full setup instructions.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19643326701						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4259750	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	07/10/2025 12:48 - 08/10/2025 17:00	Contact Name		MARTIN SMITH	NATWEST NATWEST 35 KING WILLIAM STREET BLACKBURN BB1 7DJ
Activity	COLLECTION	Contact Phone		07711 764398	
Priority	ND 1700				
Ref 1	44846				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4260000	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	07/10/2025 15:34 - 08/10/2025 17:00	Contact Name	AHMED KAZI	WATERSIDE HASLINGDEN ROAD BLACKBURN LANCASHIRE BB1 2FA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31285276			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PPOS..	The terminals are packaged in a box at reception - x4 PPOS: 38968105 38967646 38967284 38968073

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19644220701						



Run Sheet

Simon Heath 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4259899	Customer	Vista Retail Support Limited	Job Address
SLA Window	07/10/2025 14:26 - 08/10/2025 17:00	Contact Name	LIDL HALIFAX ROAD LANCASHIRE TODMORDEN OL14 5QR
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3429248		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3429248: faulty Zebra HHT replacement Passcode: 16107541	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19643578201	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19643578401						



Run Sheet

Stephen Fitton 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	1
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Job # 4260090	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	08/10/2025 06:00 - 08/10/2025 12:00	Contact Name	Mel Gay	Steve Fitton Steve Fitton UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - STEVE FITTON			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4255391	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	01/10/2025 11:06 - 08/10/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0495409			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - 00000000004739592</p> <p>Collect Device -UK049765 - HP ZBook Firefly G10 14 / 5CG3211R72</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19623689701						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4255552	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	01/10/2025 14:05 - 08/10/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0495977			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588</p> <p>Collect Device -UK027127 - HP 840 G8 i7 / 5CG21203GC</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19624598101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19624598301						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4255654	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	01/10/2025 15:16 - 08/10/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0496266			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - Hewlett Packard Inc. :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238</p> <p>Collect Device - UK065246 - HP EB X G1i / 5CG5344YQ9</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19624987101						

Returned Items



Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4259719	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0505584			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P - 00000000004739594 Collect Device - UK064292 - HP 1040 G10 Sureview / 5CG4366HXJ

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4255358	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	01/10/2025 10:35 - 08/10/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0495245			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device- Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500 - PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500 - 000000000004739590</p> <p>Collect Device -UK042646 - HP 840 G8 i7 / 5CG2211XTB</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19623513301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4260101	Customer	Computacenter - KPMG		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Oluwatobi Opanuga	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	+44 7393192483	
Priority	ND 1700			
Ref 1	24531661			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Oluwatobi 07393192483 Asset task number: K117602 1 St Peters Square Mchester M2 3AE	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19643884101	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19643884301	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4260103	Customer	Computacenter - KPMG		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Molly Webster	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07778362046	
Priority	ND 1700			
Ref 1	24531624			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Molly 07778362046 Asset task number: K134237 1 St Peters Square Manchters M2 3AE	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19643829101	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

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Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4260106	Customer	Computacenter - KPMG		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Tobi Opanuga	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	+44 7393192483	
Priority	ND 1700			
Ref 1	24531631			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Tobi 07393192483 Asset task number: K117602 1 St Peters Square Mancheer M2 3AE	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19643884601	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19643884801	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4244822	Customer	Computacenter Horizon Project		Job Address
SLA Window	17/09/2025 09:58 - 08/10/2025 17:00	Contact Name	STEPHEN BRICKWOOD	STEPHEN BRICKWOOD LANDMARK, ST PETER'S SQUARE, 1 OXFORD STREET MANCHESTER M1 4PB
Activity	COLLECTION	Contact Phone	7554 110548	
Priority	ND 1700			
Ref 1	4482107_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned User Collection Only 9:00 - 17:00 any issues call 07591984016 (Rachel)	Collection Only

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19572874601						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4259914	Customer	Computacenter Limited		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Bernadette Mbou	Manchester Westminster House
Activity	COLLECTION	Contact Phone	+441612426470	Manchester Westminster House
Priority	ND 1700			Westminster House
Ref 1	WOT000468390			MANCHESTER
Ref 2				England
No. of Parts	1			M1 3HU

Instructions 1	Instructions 2
Collect items using packaging from Hatfield {"requested_for_markets": "No", "best_contact_number": "07949270894", "employment_type": "Employee", "employment_per_site": "Permanent", "employment_per_site_centre": "453443", "u_site": "Manchester Westminster House", "req_for_site_information": "head_office", "best_email_address": "Debbie.Woodcock@lloydsbanking.com", "requested_for_first_name": "Bernadette", "requested_for": "Bernadette Mbou", "intune_device_id": "604b1556-7d61-432e-a644-5909301a2562", "order_guide": "HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB", "request_type": "Request", "u_special_requirements": "No", "line_manager_id": "Deborah Woodcock", "u_device_name": "5CG2415WPB - HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB", "identity_active": "true", "req_by_site_information": "head_office", "requester_email": "Bernadette.Mbou@lloydsbanking.com", "requested_for_user_id": "9245001", "request_replace": "false", "domain": "GLOBAL", "part_number": "DEVICE_REFRESH", "location": "Manchester", "account": "GLOBAL9245001", "type_code": "15", "cost_centre": "BCB Client Services Operations 101", "identity_disabled": "false"} Replace "role_user": "false" "domain": "GLOBAL" "part_number": "DEVICE_REFRESH", "location": "Manchester", "account": "GLOBAL9245001", "type_code": "15", "cost_centre": "BCB Client Services Operations 101", "identity_disabled": "false"} 256GB	Items collected remote office "location": "Manchester", "account": "GLOBAL9245001", "type_code": "15", "cost_centre": "BCB Client Services Operations 101", "identity_disabled": "false"} 196435534 000000000048275BG:GB-DLM Box Laptop

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196435534	000000000048275BG:GB-DLM Box Laptop					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196435536			5CG2415WPB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4259941	Customer	Computacenter Limited		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 17:00	Contact Name	Hassan Soyán	Manchester Westminster House
Activity	COLLECTION	Contact Phone	+447496873027	Manchester Westminster House Westminster House MANCHESTER England M1 3HU
Priority	ND 1700			
Ref 1	WOT000463630			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging from Hatfield***INCLUDES CARRY OVER PART FROM PREVIOUS REQUESTED	Employee "u_personcentre_number": "451054" "u_site": "Manchester Westminster
House""req_for_site_information":"head_office""best_email_address":"hassan.soyan@hotmail.co.uk""requested_for_first_name":"Hassan""requested_for":"Hassan Soyan""intune_device_id":"c2c28e89-d75f-49d0-a0e8-12c42dc330dd""order_guide	checkbook "HP EliteBook 830 G9 13\" - i5 - 16GB - 256GB""Request
Type": "15""u_special_requirements": "No""line_manager_id": "Gill Newman""u_device_name": "5CG2415BY7 - HP EliteBook 830 G9 13\" - i5 - 16GB -	

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
196299255	0000000000048275	BTG:GB-DLM Box Laptop				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
196299257		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG2415BY7			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Osama Shahhoud 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4257605	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	08/10/2025 09:00 - 08/10/2025 18:00	Contact Name	JENNA MORROW	28 LANGDALE DRIVE 28 LANGDALE DRIVE WORSLEY MANCHESTER M28 7FN
Activity	NON TECH EXCHANGE	Contact Phone	07572365238	
Priority	ND 1800			
Ref 1	5321430 / INC9153507			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Jenna.morrow@rbs.co.uk / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19633776001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5		
Job # 4259919		Customer		Paypoint Network Limited - UK		Job Address			
SLA Window		07/10/2025 14:45 - 08/10/2025 13:00		Contact Name	MANAGER	BEST ONE BEST ONE 351-353 LOWER BROUGHTON ROAD Salford M7 2HR			
Activity		TECH EXCHANGE		Contact Phone	01617 928130				
Priority		4HR							
Ref 1		02608455							
Ref 2									
No. of Parts		0							
Instructions 1				Instructions 2					
31260935//31260501//T3				Case Number: 02608455 Swap type: Swap Required Swap reason: Software/Transaction Fault Device Type: PP1 TID Number: 31260935 Serial Number: Site ID: 31260501 Description: Stuck on yellow P screen - Unable to poll terminal					
Job Notes									
In Items									
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?			
Returned Items									
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?			
Engineer Closure Notes						On Site Time	Off Site Time		
						Customer Print			
						Customer Signature			



Run Sheet

Osama Shahhoud 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4257333	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address	
SLA Window	08/10/2025 09:00 - 08/10/2025 18:00	Contact Name	LINDSAY LUTFIYE	19 HAMILTON STREET 19 HAMILTON STREET HIGHER BROUGHTON SALFORD M7 2EF	
Activity	NON TECH EXCHANGE	Contact Phone	07591945552		
Priority	ND 1800				
Ref 1	5321407 / INC9152293				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Lindsay.Lutfiye@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19632166201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19632166401						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4259819	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	07/10/2025 13:58 - 08/10/2025 20:00	Contact Name	Manchester Experience Store (PA) 60916	VODAFONE (MANCHESTER,MARKET ST EXPERIENCE STORE)	
Activity	TECH EXCHANGE	Contact Phone	07881 830887		
Priority	ND 1900			Manchester Experience Store, 25 Market Street , Greater Manchester , England LANCASHIRE Manchester M1 1WR	
Ref 1	C5321788				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 08/10/2025 20:00 SLA: ND 08/10/2025 20:00 PART2= PART3= PART4= ALT1=_VPGNCCBL3MRJ45 ALT2= ALT3= ALT4= TEXT= _VPGNCCBL3MRJ45 x 1	Problem: [TC] Ethernet Cable Root Cause: Ethernet Cable Action: Ethernet Cable - Test and replace as required. Test: IN USE URL: Call history: ##### Call 5321788 Problem Web Service qws_uk Tue 07 Oct 2025 13:57:35 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB00000VI347TA23 contract.pkey=23219 call.poms=1 call.zip=M1 1WR call.address=Manchester Experience Store 25 Market Street Greater Manchester England call.city=Manchester call.customerid=INC18265209 call.problem=RET60916 - 032 - Chip and Pin - Declining Cards call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFETHER call.priority=2-Medium call.datereported=10/7/2025 2:56:58 PM ##### Call 5321788 Problem Web Service qws_uk Tue 07 Oct 2025 13:57:35 A+C+P RET60916 - 032 - Chip and Pin - Declining Cards...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19643410601	_VPGNCCBL3MRJ45	:3M RJ45 CAT5E				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 08/10/2025

Date	08/10/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4259717	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	07/10/2025 12:18 - 08/10/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester) Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Trains Signing o Lancashire Manchester M60 7RA
Priority	ND 1900			
Ref 1	C5321767			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 08/10/2025 20:00 SLA: ND 08/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1</p>	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history: ##### Call 5321767 Problem Web Service qws_uk Tue 07 Oct 2025 12:17:36 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC18299412 call.problem=NLC9653 Manchester Piccadilly Zebra / TC56</p> <p>zebra wont turn on NLC 9653 Sit call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19642822001	_NRZEBTC56DJ	INAZUMA HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19642822201	_NRZEBTC56DJ	IPAZUM VAN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - Shah Asif Alam	4260086	VAN STOCK AUDIT	Shah Asif Alam, Shah Asif Alam, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Asif Alam	08/10/2025 06:00 08/10/2025 12:00	08/10/2025	
HCL- Mondelez UK	(No Items)	NSSR - REQ1662630	4256186	MANPOWER	United Kingdom, Stanley Ind estate, Staveley Road, Skelmersdale, WN8 8DZ	Asif Alam	08/10/2025 08:00 08/10/2025 17:00	08/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196435534	WOT000468390	4259914	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Computacenter Limited	196299255	WOT000463630	4259941	COLLECTION	Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU	Claire Booth	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Computacenter Horizon Project	19572874601	4482107_CLF5 16	4244822	COLLECTION	STEPHEN BRICKWOOD, LANDMARK, ST PETER'S SQUARE, 1 OXFORD STREET, MANCHESTER, M1 4PB	Claire Booth	17/09/2025 09:58 08/10/2025 17:00	08/10/2025	
Computacenter - KPMG	19643884101	24531661	4260101	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Computacenter - KPMG	19643829101	24531624	4260103	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Computacenter - KPMG	19643884601	24531631	4260106	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Claire Booth	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Computacenter PwC NON TECH EXCHANGE	19623689701	PAR0495409	4255391	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	01/10/2025 11:06 08/10/2025 17:30	08/10/2025	
Computacenter PwC NON TECH EXCHANGE	19624598101	PAR0495977	4255552	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	01/10/2025 14:05 08/10/2025 17:30	08/10/2025	
Computacenter PwC NON TECH EXCHANGE	19624987101	PAR0496266	4255654	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	01/10/2025 15:16 08/10/2025 17:30	08/10/2025	
Computacenter PwC NON TECH EXCHANGE	(No Items)	PAR0505584	4259719	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Computacenter PwC NON TECH EXCHANGE	19623513301	PAR0495245	4255358	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	01/10/2025 10:35 08/10/2025 17:30	08/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM - Complex	19643862201	5920324	4259938	INSTALL	LITTLE YELLOW PIG, 5 GODSTALL LANE, .. CHESHIRE, CHESTER, CH1 1LN	Daniel Hanson	08/10/2025 13:00 08/10/2025 17:00	08/10/2025	
CXM - Complex	19643862202	5920324	4259938	INSTALL	LITTLE YELLOW PIG, 5 GODSTALL LANE, .. CHESHIRE, CHESTER, CH1 1LN	Daniel Hanson	08/10/2025 13:00 08/10/2025 17:00	08/10/2025	
CXM - Complex	19643862203	5920324	4259938	INSTALL	LITTLE YELLOW PIG, 5 GODSTALL LANE, .. CHESHIRE, CHESTER, CH1 1LN	Daniel Hanson	08/10/2025 13:00 08/10/2025 17:00	08/10/2025	
CXM - Complex	19643862204	5920324	4259938	INSTALL	LITTLE YELLOW PIG, 5 GODSTALL LANE, .. CHESHIRE, CHESTER, CH1 1LN	Daniel Hanson	08/10/2025 13:00 08/10/2025 17:00	08/10/2025	
CXM - Complex	19643862205	5920324	4259938	INSTALL	LITTLE YELLOW PIG, 5 GODSTALL LANE, .. CHESHIRE, CHESTER, CH1 1LN	Daniel Hanson	08/10/2025 13:00 08/10/2025 17:00	08/10/2025	
CXM - Complex	19643862206	5920324	4259938	INSTALL	LITTLE YELLOW PIG, 5 GODSTALL LANE, .. CHESHIRE, CHESTER, CH1 1LN	Daniel Hanson	08/10/2025 13:00 08/10/2025 17:00	08/10/2025	
CXM - Complex	19643862207	5920324	4259938	INSTALL	LITTLE YELLOW PIG, 5 GODSTALL LANE, .. CHESHIRE, CHESTER, CH1 1LN	Daniel Hanson	08/10/2025 13:00 08/10/2025 17:00	08/10/2025	
Paypoint Network Limited - UK	(No Items)	02608797	4260093	TECH EXCHANGE	CHESTER FOOD & WINE, CHESTER FOOD & WINE, 30 VICARS CROSS ROAD, VICARS CROSS, CHESTER, CH3 5NL	Daniel Hanson	07/10/2025 16:23 08/10/2025 13:00	08/10/2025	
Computacenter Limited	196309759	WOT000461640	4257878	NON TECH EXCHANGE	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Daniel Hanson	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641896501	DEL1633842	4259566	DESK SP INSTALL	JANINE JAMES, 26 HILLVIEW ROAD, WIRRAL, CH61 4XH	Daniel Hanson	07/10/2025 09:54 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641896502	DEL1633842	4259566	DESK SP INSTALL	JANINE JAMES, 26 HILLVIEW ROAD, WIRRAL, CH61 4XH	Daniel Hanson	07/10/2025 09:54 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641896503	DEL1633842	4259566	DESK SP INSTALL	JANINE JAMES, 26 HILLVIEW ROAD, WIRRAL, CH61 4XH	Daniel Hanson	07/10/2025 09:54 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641896504	DEL1633842	4259566	DESK SP INSTALL	JANINE JAMES, 26 HILLVIEW ROAD, WIRRAL, CH61 4XH	Daniel Hanson	07/10/2025 09:54 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641896505	DEL1633842	4259566	DESK SP INSTALL	JANINE JAMES, 26 HILLVIEW ROAD, WIRRAL, CH61 4XH	Daniel Hanson	07/10/2025 09:54 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641896506	DEL1633842	4259566	DESK SP INSTALL	JANINE JAMES, 26 HILLVIEW ROAD, WIRRAL, CH61 4XH	Daniel Hanson	07/10/2025 09:54 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19644400501	DEL1633782	4260020	DESK INSTALL	SCARLETT LEWIS, 12 ARTHUR AVENUE, ELLESMORE PORT, CH65 0EG	Daniel Hanson	07/10/2025 15:54 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19644400502	DEL1633782	4260020	DESK INSTALL	SCARLETT LEWIS, 12 ARTHUR AVENUE, ELLESMORE PORT, CH65 0EG	Daniel Hanson	07/10/2025 15:54 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19644400503	DEL1633782	4260020	DESK INSTALL	SCARLETT LEWIS, 12 ARTHUR AVENUE, ELLESMORE PORT, CH65 0EG	Daniel Hanson	07/10/2025 15:54 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19644400504	DEL1633782	4260020	DESK INSTALL	SCARLETT LEWIS, 12 ARTHUR AVENUE, ELLESMORE PORT, CH65 0EG	Daniel Hanson	07/10/2025 15:54 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19644400505	DEL1633782	4260020	DESK INSTALL	SCARLETT LEWIS, 12 ARTHUR AVENUE, ELLESMORE PORT, CH65 0EG	Daniel Hanson	07/10/2025 15:54 08/10/2025 17:00	08/10/2025	



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Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19642331401	RITM37407255	4259649	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Daniel Hanson	07/10/2025 11:15 08/10/2025 16:30	08/10/2025	
CXM	19643602301	5920327	4259902	TECH EXCHANGE	RAMADA PLAZA WREXHAM, ELLICE WAY, .., WREXHAM, LL13 7YH	Daniel Hanson	07/10/2025 14:30 08/10/2025 17:00	08/10/2025	
CXM	19643602302	5920327	4259902	TECH EXCHANGE	RAMADA PLAZA WREXHAM, ELLICE WAY, .., WREXHAM, LL13 7YH	Daniel Hanson	07/10/2025 14:30 08/10/2025 17:00	08/10/2025	
CXM	19643602303	5920327	4259902	TECH EXCHANGE	RAMADA PLAZA WREXHAM, ELLICE WAY, .., WREXHAM, LL13 7YH	Daniel Hanson	07/10/2025 14:30 08/10/2025 17:00	08/10/2025	
CXM	19643602304	5920327	4259902	TECH EXCHANGE	RAMADA PLAZA WREXHAM, ELLICE WAY, .., WREXHAM, LL13 7YH	Daniel Hanson	07/10/2025 14:30 08/10/2025 17:00	08/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196400075	11857466	4259121	REPAIR WITH PARTS	Halfords Limited, Mount Street, Wrexham, CLWYD, LL13 8DN	Daniel Hanson	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Computacenter - Morrisons BAU	19644103901	INC0000311467 42	4259981	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, HOLYHEAD RD, BANGOR, LL57 1LH	Daniel Hanson	07/10/2025 15:25 08/10/2025 17:00	08/10/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Daniel Hanson	4260064	VAN STOCK AUDIT	Daniel Hanson, Daniel Hanson, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Daniel Hanson	08/10/2025 06:00 08/10/2025 12:00	08/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	196338417	WOT000463507	4257862	TECH EXCHANGE	Crewe 13 Victoria Street, Crewe 13 Victoria Street, 13 Victoria Street, CREWE, England, CW1 2JQ	David Hargreaves	06/10/2025 08:00 08/10/2025 17:00	08/10/2025	
HCL Barclays	(No Items)	INC1040176975	4260025	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 31 HIGH STREET, NORTHWICH, CW9 5BW	David Hargreaves	07/10/2025 15:55 08/10/2025 15:00	08/10/2025	
Computacenter - Morrisons BAU	19643177401	INC0000311621 26	4259776	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, VM MORRISON SUPERMARKETS PLC, KING STREET, NORTHWICH, CW9 7WA	David Hargreaves	07/10/2025 13:16 08/10/2025 17:00	08/10/2025	
Computacenter Limited	196413701	WOT000467127	4259600	COLLECTION	12 Wastdale Road, Newall Green, 12 Wastdale Road, Newall Green, 12 Wastdale Road, Newall Green, MANCHESTER, M23 2RF	David Hargreaves	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Computacenter - Astra Zeneca	196328267	WOT000463204	4259677	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Computacenter - Astra Zeneca	196384783	WOT000464741	4259678	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	06/10/2025 09:14 08/10/2025 17:00	08/10/2025	
Computacenter - Astra Zeneca	196426034	WOT000467840	4259728	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - David Hargreaves	4260068	VAN STOCK AUDIT	David Hargreaves, David Hargreaves, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	David Hargreaves	08/10/2025 06:00 08/10/2025 12:00	08/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - David Ranson	4260069	VAN STOCK AUDIT	David Ranson, David Ranson, UNIT 2, EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	David Ranson	08/10/2025 06:00 08/10/2025 12:00	08/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19641155801	DEL1632154	4259480	CHAIR INSTALL	BAE SYSTEMS, SAMLESBURY AERODROME - 1 SHED, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Gideon Ajulo	07/10/2025 07:25 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641241801	DEL1632208	4259496	CHAIR INSTALL	BAE SAMLESBURY, SAMLESBURY AERODROME, MYERSCOUGH ROAD, BALDERSTONE, BLACKBURN, BB2 7LF	Gideon Ajulo	07/10/2025 08:02 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19639962301	DEL1632152	4259503	CHAIR INSTALL	CROXTETH FAMILY HEALTH CENTRE, ALTCROSS ROAD, COMMUNITY MATRONS, LIVERPOOL, L11 0BS	Gideon Ajulo	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19640009601	DEL1632199	4259504	CHAIR INSTALL	HMRC, FLOOR 1A, INDIA BUILDINGS, WATER STREET, LIVERPOOL, L2 0RD	Gideon Ajulo	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641062101	DEL1633407	4259451	CHAIR INSTALL	SOUTHPORT INSURANCE BROKERS LT, 36 HOGHTON STREET, SOUTHPORT, PR9 0PQ	Gideon Ajulo	07/10/2025 06:38 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641073101	DEL1631954	4259458	CHAIR INSTALL	UNITED UTILITIES, LINGLEY GREEN AVENUE, LINGLEY MERE BUSINESS PARK, GREAT SANKEY, WARRINGTON, WA5 3LP	Gideon Ajulo	07/10/2025 06:45 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19630716801	DEL1632133	4258518	CHAIR INSTALL	ALEX BARTON, 3 HALESWORTH GARDENS, GREAT SANKEY, WARRINGTON, WA5 3YE	Gideon Ajulo	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Gideon Ajulo	4260070	VAN STOCK AUDIT	Gideon Ajulo, Gideon Ajulo, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Gideon Ajulo	08/10/2025 06:00 08/10/2025 12:00	08/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	196420087	11857212	4259582	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, "Front of House", BLACKPOOL, FY1 4HU	John Paul Barron	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196420099	11857212	4259582	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, "Front of House", BLACKPOOL, FY1 4HU	John Paul Barron	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196420093	11857212	4259582	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, "Front of House", BLACKPOOL, FY1 4HU	John Paul Barron	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196419594	11857224	4259583	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Front of House, IP:10.19.101.241, BLACKPOOL, FY1 4HU	John Paul Barron	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196419598	11857224	4259583	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Front of House, IP:10.19.101.241, BLACKPOOL, FY1 4HU	John Paul Barron	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196419590	11857224	4259583	REPAIR WITH PARTS	Everything Everywhere Limited, Unit....7, Hounds Hill Shopping Centre, Front of House, IP:10.19.101.241, BLACKPOOL, FY1 4HU	John Paul Barron	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641162501	DEL1632118	4259485	CHAIR INSTALL	B P INSURANCE BROKERS, MARIONETTE HOUSE, 73-75 WHITEGATE DRIVE, BLACKPOOL, FY3 9DA	John Paul Barron	07/10/2025 07:28 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641126701	DEL1633412	4259470	CHAIR INSTALL	LANCASTER CITY COUNCIL, TOWN HALL, DALTON SQUARE, LANCASTER, LA1 1PJ	John Paul Barron	07/10/2025 07:11 08/10/2025 17:00	08/10/2025	
PayPoint Network Ltd_Collections	19644215601	31143026	4259989	COLLECTION	DRE DRE'S FOOD LTD, 3 OWEN ROAD, LANCASTER, LA1 2AW	John Paul Barron	07/10/2025 15:33 08/10/2025 17:00	08/10/2025	
Fujitsu Services Limited - Vodafone	19642335701	C5321759	4259627	TECH EXCHANGE	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE), Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre, LANCASHIRE, Manchester, M17 8BL	John Paul Barron	07/10/2025 11:15 08/10/2025 20:00	08/10/2025	
Xerox (UK) Technical***DO NOT INVOICE****	196444794	11858694	4260047	REPAIR WITH PARTS	Vision Express (UK) Limited, Tesco extra - Towngate, Vision Express inside of Tesco, LEYLAND, PR25 2FN	John Paul Barron	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Computacenter - Kingfisher	(No Items)	24531519	4259652	TECH EXCHANGE	SCREWFIX, SCREWFIX KIRKHAM, UNIT 5, KIRKHAM TRADING ESTATE, FRECKLETON ROAD, PRESTON, PR4 3RB	John Paul Barron	07/10/2025 11:16 08/10/2025 17:00	08/10/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Paul Barron	4260078	VAN STOCK AUDIT	Paul Barron, Paul Barron, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	John Paul Barron	08/10/2025 06:00 08/10/2025 12:00	08/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19627233001	5321264 / INC9149365	4256208	NON TECH EXCHANGE	29 GLENVILLE WAY, 29 GLENVILLE WAY, DENTON, MANCHESTER, M34 6BS	Mark Hosie	08/10/2025 09:00 08/10/2025 18:00	08/10/2025	
COMPUTACENTER HSBC – EBBT	(No Items)	OLDHAM	4253747	PROJECT	HSBC, HSBC, HSBC, OL1 1RT	Mark Hosie	08/10/2025 09:00 08/10/2025 15:00	08/10/2025	
Computacenter Limited - HSBC	19642334101	INC50305082	4259648	TECH EXCHANGE	COMPUTACENTER HSBC, 5 GREAT UNDERBANK, STOCKPORT, STOCKPORT, SK1 1LH	Mark Hosie	07/10/2025 11:15 08/10/2025 16:30	08/10/2025	
Computacenter - Kingfisher	(No Items)	24533094	4260170	TECH EXCHANGE	SCREWFIX, SCREWFIX, HILLGATE HOUSE, 130 HIGHER HILLGATE, STOCKPORT, SK1 3QH	Mark Hosie	07/10/2025 19:13 08/10/2025 20:00	08/10/2025	
Computacenter - Waitrose	(No Items)	24533148	4260320	TECH EXCHANGE	WAITROSE, WAITROSE, 10 DRAYBANK ROAD, BROADHEATH, ALTRINCHAM, WA14 5ZL	Mark Hosie	07/10/2025 19:44 08/10/2025 22:00	08/10/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Daniel Hanson	4260065	VAN STOCK AUDIT	Mark Hosie, Mark Hosie, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Mark Hosie	08/10/2025 06:00 08/10/2025 12:00	08/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
VIP Computer Centre Limited	19642716401	SR 36929	4259705	TECH EXCHANGE	LMA LIVERPOOL, LMA LIVERPOOL, 1ST FLOOR RECEPTION, METQUARTER 35 WHITECHAPEL, LIVERPOOL, L1 6DA	Nadeem Saleem	07/10/2025 11:56 08/10/2025 15:00	08/10/2025	
Computacenter John Lewis	19643870901	24532108	4259936	TECH EXCHANGE	JOHN LEWIS, JOHN LEWIS, 70 SOUTH JOHN STREET, LIVERPOOL, L1 8BJ	Nadeem Saleem	07/10/2025 15:00 08/10/2025 20:00	08/10/2025	
Verifone UK LTD	(No Items)	G357926	4259966	TECH EXCHANGE	Pizza Express - 3256 - Manchester 4 - Tra Unit R8a, The Trafford Centre Manchester, The Trafford Centre Manchester, Manchester, M17 8EQ	Nadeem Saleem	07/10/2025 15:14 08/10/2025 18:00	08/10/2025	
POSTURITE LIMITED	19641046701	DEL1633101	4259439	CHAIR INSTALL	H M REVENUE & CUSTOMS, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5BS	Nadeem Saleem	07/10/2025 06:29 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641151101	DEL1632098	4259477	CHAIR INSTALL	BETHANIE ROUGHLY, 70 VICTORIA ROAD, URMSTON, MANCHESTER, M41 5BY	Nadeem Saleem	07/10/2025 07:22 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641060201	DEL1633182	4259448	CHAIR INSTALL	JULIE KENNEDY, 51 WAVERLEY CRESCENT, DROYLSDEN, MANCHESTER, M43 7WN	Nadeem Saleem	07/10/2025 06:37 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19642052101	DEL1633511	4259594	DESK & CHAIR SP INSTALL	KELSEY BENNETT, 9 RIVERSIDE, MOSSLEY, OL5 9RB	Nadeem Saleem	07/10/2025 10:23 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19642052102	DEL1633511	4259594	DESK & CHAIR SP INSTALL	KELSEY BENNETT, 9 RIVERSIDE, MOSSLEY, OL5 9RB	Nadeem Saleem	07/10/2025 10:23 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19642052103	DEL1633511	4259594	DESK & CHAIR SP INSTALL	KELSEY BENNETT, 9 RIVERSIDE, MOSSLEY, OL5 9RB	Nadeem Saleem	07/10/2025 10:23 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19642052104	DEL1633511	4259594	DESK & CHAIR SP INSTALL	KELSEY BENNETT, 9 RIVERSIDE, MOSSLEY, OL5 9RB	Nadeem Saleem	07/10/2025 10:23 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19642052105	DEL1633511	4259594	DESK & CHAIR SP INSTALL	KELSEY BENNETT, 9 RIVERSIDE, MOSSLEY, OL5 9RB	Nadeem Saleem	07/10/2025 10:23 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19642052106	DEL1633511	4259594	DESK & CHAIR SP INSTALL	KELSEY BENNETT, 9 RIVERSIDE, MOSSLEY, OL5 9RB	Nadeem Saleem	07/10/2025 10:23 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19642052107	DEL1633511	4259594	DESK & CHAIR SP INSTALL	KELSEY BENNETT, 9 RIVERSIDE, MOSSLEY, OL5 9RB	Nadeem Saleem	07/10/2025 10:23 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19642052108	DEL1633511	4259594	DESK & CHAIR SP INSTALL	KELSEY BENNETT, 9 RIVERSIDE, MOSSLEY, OL5 9RB	Nadeem Saleem	07/10/2025 10:23 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19641127701	DEL1633520	4259472	CHAIR INSTALL	W H SMITH LTD, 51 MILL STREET, MACCLESFIELD, SK11 6NE	Nadeem Saleem	07/10/2025 07:12 08/10/2025 17:00	08/10/2025	
POSTURITE LIMITED	19636015201	DEL1632894	4259507	CHAIR INSTALL	ANTHONY PEARSON, 37 BESOM LANE, MILLBROOK, STALYBRIDGE, SK15 3EY	Nadeem Saleem	08/10/2025 09:00 08/10/2025 13:00	08/10/2025	
POSTURITE LIMITED	19641141301	DEL1633411	4259473	CHAIR INSTALL	NATIONAL CRIME AGENCY, 300 LONGBARN BOULEVARD, BIRCHWOOD, WARRINGTON, WA2 0XD	Nadeem Saleem	07/10/2025 07:17 08/10/2025 17:00	08/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	19643410601	C5321788	4259819	TECH EXCHANGE	VODAFONE (MANCHESTER, MARKET ST EXPERIENCE STORE), Manchester Experience Store, 25 Market Street, Greater Manchester, England, LANCASHIRE, Manchester, M1 1WR	Osama Shahhoud	07/10/2025 13:58 08/10/2025 20:00	08/10/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19633776001	5321430 / INC9153507	4257605	NON TECH EXCHANGE	28 LANGDALE DRIVE, 28 LANGDALE DRIVE, WORSLEY, MANCHESTER, M28 7FN	Osama Shahhoud	08/10/2025 09:00 08/10/2025 18:00	08/10/2025	
Fujitsu Services Limited - Star Trains - ME	19642822001	C5321767	4259717	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Osama Shahhoud	07/10/2025 12:18 08/10/2025 20:00	08/10/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19632166201	5321407 / INC9152293	4257333	NON TECH EXCHANGE	19 HAMILTON STREET, 19 HAMILTON STREET, HIGHER BROUGHTON, SALFORD, M7 2EF	Osama Shahhoud	08/10/2025 09:00 08/10/2025 18:00	08/10/2025	
Paypoint Network Limited - UK	(No Items)	02608455	4259919	TECH EXCHANGE	BEST ONE, BEST ONE, 351-353 LOWER BROUGHTON ROAD, SALFORD, M7 2HR	Osama Shahhoud	07/10/2025 14:45 08/10/2025 13:00	08/10/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR - Sains Print ***DO NOT INVOICE****	196433063	7528000370	4259729	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	Ryan Owen	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
NCR - Sains Print ***DO NOT INVOICE****	196433063	7528000370	4259729	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	Ryan Owen	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19628435801	5321206 / INC9147934	4257444	NON TECH EXCHANGE	93 SLEAFORD ROAD, 93 SLEAFORD ROAD, LIVERPOOL, L14 9AF	Ryan Owen	08/10/2025 09:00 08/10/2025 18:00	08/10/2025	
Verifone UK LTD	(No Items)	G357925	4259969	TECH EXCHANGE	1GB0934 H&M LIVERPOOL BHS LORD, 67-69 LORD STREET, N/A, LIVERPOOL, LIVERPOOL, L2 6PG	Ryan Owen	07/10/2025 15:14 08/10/2025 18:00	08/10/2025	
Verifone UK LTD	(No Items)	G357925 - Y Cable	4259964	CONSUMABLE INSTALL	1GB0934 H&M LIVERPOOL BHS LORD, 67-69 LORD STREET, N/A, LIVERPOOL, LIVERPOOL, L2 6PG	Ryan Owen	07/10/2025 15:14 08/10/2025 18:00	08/10/2025	
Computacenter - Astra Zeneca	196394043	WOT000466364	4259679	DELIVERY	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Ryan Owen	08/10/2025 09:00 08/10/2025 17:00	08/10/2025	
Vista Retail Support Limited	19642987901	3428874	4259755	TECH EXCHANGE	LIDL, PARK ROAD, MERSEYSIDE, SAINT HELENS, WA11 9BA	Ryan Owen	07/10/2025 12:52 08/10/2025 17:00	08/10/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - RYAN OWEN	4260083	VAN STOCK AUDIT	Ryan Owen, Ryan Owen, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Ryan Owen	08/10/2025 06:00 08/10/2025 12:00	08/10/2025	
Fujitsu Services Limited - EE	19641900001	C5321739	4259567	NON TECH EXCHANGE	EE - (F) Widnes, 9 Greenoaks Shopping Centre, Widnes, Cheshire, Cheshire, WA8 6UB	Ryan Owen	07/10/2025 09:00 08/10/2025 17:30	08/10/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	19644220701	31285276	4260000	COLLECTION	WATERSIDE, HASLINGDEN ROAD, BLACKBURN, LANCASHIRE, BB1 2FA	Simon Heath	07/10/2025 15:34 08/10/2025 17:00	08/10/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19643326701	5321087	4259801	TECH EXCHANGE	35 KING WILLIAM STREET, 35 KING WILLIAM STREET, BLACKBURN, BB1 7DJ	Simon Heath	08/10/2025 10:00 08/10/2025 16:30	08/10/2025	
DHL Supply Chain Limited - RBS	(No Items)	44846	4259750	COLLECTION	NATWEST, NATWEST, 35 KING WILLIAM STREET, BLACKBURN, BB1 7DJ	Simon Heath	07/10/2025 12:48 08/10/2025 17:00	08/10/2025	
Vista Retail Support Limited	19643578201	3429248	4259899	TECH EXCHANGE	LIDL, HALIFAX ROAD, LANCASHIRE, TODMORDEN, OL14 5QR	Simon Heath	07/10/2025 14:26 08/10/2025 17:00	08/10/2025	
Computacenter Ltd Tesco Project	19621250701	SOUTHPORT EXTRA	4254767	PROJECT	TESCO STORES LTD, TESCO STORES LTD, TOWN LANE, KEW, SOUTHPORT, PR8 5JH	Simon Heath	30/09/2025 15:50 08/10/2025 17:00	08/10/2025	
Computacenter Ltd Tesco Project	19621250702	SOUTHPORT EXTRA	4254767	PROJECT	TESCO STORES LTD, TESCO STORES LTD, TOWN LANE, KEW, SOUTHPORT, PR8 5JH	Simon Heath	30/09/2025 15:50 08/10/2025 17:00	08/10/2025	
Computacenter Ltd Tesco Project	19621250703	SOUTHPORT EXTRA	4254767	PROJECT	TESCO STORES LTD, TESCO STORES LTD, TOWN LANE, KEW, SOUTHPORT, PR8 5JH	Simon Heath	30/09/2025 15:50 08/10/2025 17:00	08/10/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Simon Heath	4260088	VAN STOCK AUDIT	Simon Heath, Simon Heath, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Simon Heath	08/10/2025 06:00 08/10/2025 12:00	08/10/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint - Van Stock Audits	(No Items)	PP Audit - STEVE FITTON	4260090	VAN STOCK AUDIT	Steve Fitton, Steve Fitton, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Stephen Fitton	08/10/2025 06:00 08/10/2025 12:00	08/10/2025	