



Run Sheet

Daniel Hanson 24/08/2025

Date	24/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	2
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Job # 4228514	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	23/08/2025 15:33 - 24/08/2025 20:00	Contact Name	CHESTER NLC2412 TFW HUB STATION	TRANSPORT FOR WALES City Road CHESHIRE Chester CH1 3NS
Activity	TECH EXCHANGE	Contact Phone	02920 320193	
Priority	ND 1900			
Ref 1	C5318477			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 24/08/2025 20:00 SLA: ND 24/08/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5318477 Problem Web Service qws_uk Sat 23 Aug 2025 15:32:36 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000AT016TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road call.city=Chester call.customerid=INC18078955 call.problem=NLC2412 CHESTER 020-112436 Miura PED System Tampered call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=8/23/2025 4:32:12 PM ##### Call 5318477 Problem Web Service qws_uk Sat 23 Aug 2025 15:32:36 A+C+P...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19494633301	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	118256		
19494633701	_SXASSET-LABEL	SXASSET-LABELSV2				



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Job # 4228512	Customer	Fujitsu Services Limited - Telefonica TC			Job Address
SLA Window	23/08/2025 10:00 - 24/08/2025 16:00	Contact Name	Danny		O2 ST HELENS 0188 20 CHURCH STREET ST HELENS WA10 1BA
Activity	TECH EXCHANGE	Contact Phone	01744736636		
Priority	ND 1900				
Ref 1	C5318430				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Previous DOA - Plugged new scanner into correct port but no beam on scanner. Tried it on another pc and still the same. Scanner doa please re order ND 23/08/2025 17:30 SLA: ND 23/08/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _O2HEP1RL97AA x 1	Problem: [TC] HP Engage One 2D scanner faulty Root Cause: UNKNOWN Action: Engineer to test and if necessary replace and reconfigure the HP USB Engage One scanner or stand. If stand is physically damaged please check manager is aware and add note to explain damage in call. Test: Engineer or User to test URL: Call history: ##### Call 5318430 Problem Web Service qws_uk Fri 22 Aug 2025 14:21:03 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0188TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007287299 call.problem=HW - 0188 - 05 - Barcode scanner - Not scanning call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/HPScanner call.priority=2-Medium call.datereported=8/22/2025 2:21:00 PM ##### Call 5318430 Problem Web Service qws_uk Fri 22 Aug 2025 14:21:03 A+C+P SITE OPENING TIMES [St Helens] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19494626701	_O2HEP1RL97AA	SCN:2D:BARCODE:ENGAGE ONE				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19494626901	_O2HEP1RL97AA	SCN:2D:BARCODE:ENGAGE ONE				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19494633301	C5318477	4228514	TECH EXCHANGE	TRANSPORT FOR WALES, City Road, CHESHIRE, Chester, CH1 3NS	Daniel Hanson	23/08/2025 15:33 24/08/2025 20:00	24/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19494633701	C5318477	4228514	TECH EXCHANGE	TRANSPORT FOR WALES, City Road, CHESHIRE, Chester, CH1 3NS	Daniel Hanson	23/08/2025 15:33 24/08/2025 20:00	24/08/2025	
Fujitsu Services Limited - Telefonica TC	19494626701	C5318430	4228512	TECH EXCHANGE	O2 ST HELENS 0188, 20 CHURCH STREET, ST HELENS, WA10 1BA	Daniel Hanson	23/08/2025 10:00 24/08/2025 16:00	24/08/2025	