



Run Sheet

David Ranson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 1 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4263534 | Customer | Xerox (UK) Technical***DO NOT INVOICE*** | | Job Address |
|---------------|-------------------------------------|--|--------------|---|
| SLA Window | 13/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | David Ranson | Liverpool University Hospitals NHS Lower Lane Pharmacy Office 1501 LIVERPOOL L9 7AL |
| Activity | PROJECT | Contact Phone | - | |
| Priority | Timed | | | |
| Ref 1 | AINTREE13101710 | | | |
| Ref 2 | | | | |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| Weekly job loaded for David Ranson for on-site project at Aintree NHS. AINTREE 13/10 TO 17/10 | Weekly job loaded for David Ranson for on-site project at Aintree NHS. AINTREE 13/10 TO 17/10 |

| Job Notes | | | | | | |
|--|------|-------------|--------|-------|-------------------------|-----------------|
| Weekly job loaded for David Ranson for on-site project at Aintree NHS. | | | | | | |
| ... | | | | | | |
| In Items | | | | | | |
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items | | | | | |
|----------------|------|-------------|--------|-------|-------------|
| Request | Part | Description | Serial | Asset | Part Status |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

| Engineer Closure Notes | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--------------------|---------------|
| | | | | | |
| | | | | Customer Print | |
| | | | | | |
| | | | | Customer Signature | |
| | | | | | |



Run Sheet

Stephen Fitton 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 4 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4267172 | Customer | Computacenter - British Telecom | | Job Address |
|---------------|-------------------------------------|---------------------------------|---------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Aaminah Patel | BRITISH TELECOM PLC_ (0081049580) 3-5 Jubilee Street 3-5 Jubilee Street BB1 1EP |
| Activity | NON TECH EXCHANGE | Contact Phone | ### | |
| Priority | ND 1700 | | | |
| Ref 1 | 24546000 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|-----------------|-----------------|
| No Instructions | No Instructions |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|-------------|--------|-------|-------------------------|-----------------|
| 19677350301 | 4802947 | 4802947 | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------|-------------|--------|-------|-------------|------------------|
| 19677350501 | 4802947 | 4802947 | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |

| | |
|--|----------------|
| | Customer Print |
| | |
| | |
| | |
| | |



Run Sheet

Stephen Fitton 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 4 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4266771 | Customer | Fujitsu Services Limited - Telefonica TC | | Job Address |
|---------------|-------------------------------------|--|---------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:30 | Contact Name | Heather | Middleton UNIT G14, Middleton Shopping Centre Rochdale MIDDLETON M24 4EL |
| Activity | TECH EXCHANGE | Contact Phone | +441615273702 | |
| Priority | ND 1700 | | | |
| Ref 1 | C5322522 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| ND 17/10/2025 18:00 SLA: ND 17/10/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= ELOE179069 x 1 | <p>Problem: [TC] Monitor ELO ET1717L 17 touch screen (some versions have external PSU) Root Cause: UNKNOWN Action: Engineer to test and if necessary replace 17 Touch Screen Monitor. Replacement may have different power requirements and required new cables to be fitted as part of replacement procedure - see engineers guide for details. Test: Contact Service Desk to fully test URL: Call history: ##### Call 5322522 Problem Web Service qws_uk Thu 16 Oct 2025 10:13:08 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=TELGB000000T0582TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007381206 call.problem=HW -0582 - 06 - ELO - Replacement (Faulty) call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/VHPET1717L call.priority=2-Medium call.datereported=10/16/2025 10:13:06 AM</p> <p>##### Call 5322522 Problem Web Service qws_uk Thu 16 Oct 2025 10:13:08 A+C+P</p> <p>SITE OPENING TIMES [Middleton] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00 ...</p> |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------------|---------------------------|------------|-------|-------------------------|-----------------|
| 19675284701 | ELOE179069 | MON:ET1717L:W/PSU & STAND | G18C019128 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
| | | | | | | |
| | | | | | Customer Print | |
| | | | | | | |
| | | | | | Customer Signature | |
| | | | | | | |



Run Sheet

Stephen Fitton 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 4 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4266831 | Customer | Xerox (UK) Technical***DO NOT INVOICE*** | | Job Address |
|---------------|-------------------------------------|--|-------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | ASDA 4244 | ASDA STORES LIMITED Manchester Road IP 10.211.54.21 Superstore,/ BOLTON BL3 2QS |
| Activity | REPAIR WITH PARTS | Contact Phone | 01204374700 | |
| Priority | ND FIX | | | |
| Ref 1 | 11869083 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| <p>Intervention #: 1 SLA: 17/10/2025 17:00-----ASSET INFORMATION---ProductName: CS735de SFP HV EMEADeviceTagCustomer: 4244SerialNumber: 5030408511C6HProductIdentifier: 47C9120Model: 5030-635Physical Location: Superstore /</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only:- Monday Friday 09:00 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 17:00 Sunday 10:00 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday Saturday 09:00 17:00 Sunday & Bank Holidays 10:00 16:00 All Maintenance kits: - 3 day SLA. Monday Friday 09:00 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p> | <p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC0940881. Spoke to Craig Boothe user advised printer keeps posting 151.82 errors after a 151.84 error 3 day ago. POR doesn't clear errors keep returning. CS735 Colleagues entrance and warehouse printer Craig Booth or Nicole Cunliffe 01204 374700 SN 5030408511C6H IP 10.211.54.21 AR ETA 17/10/2025 @ 17:00----INSTRUCTIONS-----Technical Notes -----JB. @CSC: Please EMO & GO. @Tech: Please investigate 151.82 The motor (K/transfer belt) speed did not ramp up to the required level and 151.84 The motor (K/transfer belt) ran too slow.</p> |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------|----------------------|--------|-------|-------------------------|-----------------|
| 196757056 | 41X2768 | SVC Motor main drive | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Stephen Fitton 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 4 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4266971 | Customer | POSTURITE LIMITED | | Job Address |
|---------------|-------------------------------------|-------------------|----------------|---|
| SLA Window | 16/10/2025 13:40 - 17/10/2025 17:00 | Contact Name | RODWELL HUNGWE | RODWELL HUNGWE 192 ASTLEY STREET ASTLEY, TYLDESLEY MANCHESTER M29 7AX |
| Activity | CHAIR INSTALL | Contact Phone | 07810866271 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1638593 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| *** Customer Instructions: No issues with Parking *** Please call 1 hour before arrival.Customer Ref / PO: RODWELL HUNGWEItems on order:2333024 - MONITORARM - Platinum S | Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form. |

| Job Notes |
|-----------|
| |
| |

| In Items | | | | | | |
|-------------|-----------|-------------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19676522701 | 100092818 | P-Sit High back - Black With: | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items | | | | | |
|----------------|-----------|-------------------------------|--------|-------|-------------|
| Request | Part | Description | Serial | Asset | Part Status |
| 19676522901 | 100092818 | P-Sit High back - Black With: | | | |
| | | | | | |
| | | | | | |
| | | | | | |

| Engineer Closure Notes | | | On Site Time | Off Site Time |
|------------------------|--|--|--------------------|---------------|
| | | | | |
| | | | Customer Print | |
| | | | | |
| | | | Customer Signature | |
| | | | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|------|------------|-------|------------|--------|------------|-------------|----|

| Job # 4267211 | Customer | Vista Retail Support Limited | | Job Address |
|---------------|-------------------------------------|------------------------------|--|--|
| SLA Window | 16/10/2025 17:28 - 17/10/2025 17:00 | Contact Name | | LIDL PRESCOT ROAD LANCASHIRE LIVERPOOL L36 3YD |
| Activity | TECH EXCHANGE | Contact Phone | | |
| Priority | ND 1700 | | | |
| Ref 1 | 3438829 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| <p>3438829 -Brief Description: Defective equipment Mobile Office. Doesn't turn on. Flashes orange when trying to start</p> <p>3430253 - FSE to attend site and replace damaged Zebra with?HHT-ZEB-TC57-LID</p> <p>Passcode - 05557541</p> <p>Full Description: AM Interface: This ticket was created by a store employee store deputy manager or store manager.</p> | <p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p> |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------------------|------------------|--------|-------|-------------------------|-----------------|
| 19677807801 | HHT-ZEB-TC57-LID | HHT-ZEB-TC57-LID | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|------|------------|-------|------------|--------|------------|-------------|----|

| Job # 4266951 | Customer | Computacenter - Waitrose | | Job Address |
|---------------|-------------------------------------|--------------------------|-------------|---|
| SLA Window | 16/10/2025 12:50 - 17/10/2025 22:00 | Contact Name | THE MANAGER | WAITROSE LTD WAITROSE LTD THREE TUNS LANE FORMBY LIVERPOOL L37 4AJ |
| Activity | TECH EXCHANGE | Contact Phone | 0000 | |
| Priority | ND 1700 | | | |
| Ref 1 | 24545737 | | | |
| Ref 2 | PO Monthly | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|------------------|--|
| Please swap unit | Asset: Wincor Nixdorf BA93 Cashier Display Generic Serial No: GENERIC-0211 Category: Point Of Sale SubCategory: Till Screen No Response Till Display Manned Till Elevated SLA Unresponsive to touch 749TP212 749 - Formby Make/Model: Wincor Nixdorf BA93 Cashier Display Till Number: 749TP212 Serial Number (S/N): 749TP212 Fault/Attempted Triage: cashier facing screen wont come off the home screens . unresponsive to touch |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|--------------------------------|----------|-------|-------------------------|-----------------|
| 19676239401 | 4856821 | WAIT:DNIxdorf BA93W POS Touchs | 70000354 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|------------|--------------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|-------------|------------|--------------|------------|---------------|------------|--------------------|----|

| | | | | | |
|----------------------|-------------------------------------|--|---------------------------------|---|--|
| Job # 4267207 | Customer | Fujitsu Services Limited - Star Trains | | Job Address | |
| SLA Window | 16/10/2025 17:22 - 17/10/2025 20:00 | Contact Name | AINTREE NLC2125 MER HUB STATION | MERSEY RAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE | |
| Activity | TECH EXCHANGE | Contact Phone | 0151 955 2440 | | |
| Priority | ND 1900 | | | | |
| Ref 1 | C5322527 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| <p>ND 17/10/2025 20:00 SLA: ND 17/10/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1</p> | <p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history:: ##### Call 5322527 Problem Web Service qws_uk Thu 16 Oct 2025 10:30:34 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4057TRD3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC18346902 call.problem=AINTREE NLC2125 MER HUB STATION Newbury Data Printer - 40478 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=10/16/2025 11:29:59 AM</p> <p>##### Call 5322527 Problem Web Service qws_uk Thu 16 Oct 2025 10:30:34 A+C+P</p> <p>AINTREE NLC2125 MER HUB STATION NLC ...</p> |

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|--------------|-------------------------------|--------|-------|-------------------------|-----------------|
| 19677799601 | _MYNEWND4020 | MKE:ND4020 MK2:WHITE:MER:RICO | 40566 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|-------------|-------------------------------|--------|-------|-------------|------------------|
| 19677799801 | MYNEWND4020 | MK2:ND4020 MK2:WHITE:MER:RICO | 40566 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|------|------------|-------|------------|--------|------------|-------------|----|

| Job # 4266661 | Customer | Symec Travis Perkins | | Job Address |
|---------------|-------------------------------------|----------------------|-----------------|---|
| SLA Window | 16/10/2025 08:53 - 17/10/2025 17:00 | Contact Name | WILLIAM DEMPSEY | BRIDLE ROAD, NETHERTON |
| Activity | TECH EXCHANGE | Contact Phone | 447553125023 | BRIDLE ROAD, NETHERTON BOOTLE L30 1PG |
| Priority | ND 1700 | | | |
| Ref 1 | 00504994 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---------------------------------|---------------------------------|
| Exchange Faulty device; TP02780 | Exchange Faulty device; TP02780 |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|------|------------|-------|------------|--------|------------|-------------|----|

| Job # 4267250 | Customer | Computacenter - British Telecom | | Job Address |
|---------------|-------------------------------------|---------------------------------|------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Angie Done | BRITISH TELECOM PLC_(0081049580) 205P 100 Old Hall street 205P 100 Old Hall street L3 9QJ |
| Activity | NON TECH EXCHANGE | Contact Phone | ### | |
| Priority | ND 1700 | | | |
| Ref 1 | 24535129 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|-----------------|
| Make: Microsoft Model: Surface Laptop 4 Serial Number: 002166620957 Aet: BTP396430 Name Peter Hood Contact number 07564369065 | No Instructions |

| Job Notes |
|-----------|
| |
| |

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|-------------|--------|-------|-------------------------|-----------------|
| 19677832201 | 4802947 | 4802947 | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|------|------------|-------|------------|--------|------------|-------------|----|

| Job # 4264751 | Customer | COGNIZANT HAYS WAREHOUSING | | Job Address |
|---------------|-------------------------------------|----------------------------|-------------------|------------------------------------|
| SLA Window | 14/10/2025 12:40 - 17/10/2025 17:00 | Contact Name | CHRISTINA MARLAND | HAYS SPECIALIST RECRUITMENT LTD |
| Activity | COLLECTION | Contact Phone | 07906706049 | HAYS SPECIALIST |
| Priority | ND 1700 | | | RECRUITMENT LTD |
| Ref 1 | SCTASK0082769 | | | 5 ST PAULS SQUARE LIVERPOOL |
| Ref 2 | C8608-R13 | | | L3 9SJ |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--------------------|--|
| Collection Request | Please call user first In case user not responding Then call Akash on 07341651138 |

| Job Notes |
|-----------|
| |
| |

| In Items | | | | | | |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19667078201 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items | | | | | |
|----------------|------|-------------|--------|-------|-------------|
| Request | Part | Description | Serial | Asset | Part Status |
| 19667078401 | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

| Engineer Closure Notes | | | On Site Time | Off Site Time |
|------------------------|--|--|--------------------|---------------|
| | | | | |
| | | | Customer Print | |
| | | | | |
| | | | Customer Signature | |
| | | | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|------|------------|-------|------------|--------|------------|-------------|----|

| Job # 4259546 | Customer | Computacenter Horizon Project | | Job Address |
|---------------|-------------------------------------|-------------------------------|-------------|---|
| SLA Window | 07/10/2025 09:52 - 17/10/2025 17:00 | Contact Name | AMY TWIDELL | AMY TWIDELL HSBC UK, 99-101 LORD STREET LIVERPOOL L2 6PG |
| Activity | COLLECTION | Contact Phone | 7539800707 | |
| Priority | ND 1700 | | | |
| Ref 1 | 45048480_CLF516 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|-----------------------|
| Unmanned Collection Only 09 :00 - 17:00 Deliver any issues call 07591984016 (Rachel) | Collect legacy laptop |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19641886101 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|------------|--------------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|-------------|------------|--------------|------------|---------------|------------|--------------------|----|

| | | | | |
|---------------|-------------------------------------|--|-----------------------------------|---|
| Job # 4266785 | Customer | Fujitsu Services Limited - Star Trains | | Job Address |
| SLA Window | 17/10/2025 08:00 - 17/10/2025 20:00 | Contact Name | LIVERPOOL CENTRAL M2GO NLC2242 ME | RHESEYATION Ranelagh Street LANCASHIRE Liverpool L1 1JT |
| Activity | TECH EXCHANGE | Contact Phone | 0151 702 2954 | |
| Priority | ND 1900 | | | |
| Ref 1 | C5322526 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| <p>ND 17/10/2025 20:00 SLA: ND 17/10/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1</p> | <p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history:: ##### Call 5322526 Problem Web Service qws_uk Thu 16 Oct 2025 10:29:34 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TRD3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC18346907 call.problem=NLC2242 Liverpool Central Faint Print NLC 2242 Site Liverpool Central Window call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=10/16/2025 11:29:03 AM</p> <p>##### Call 5322526 Problem Web Service qws_uk Thu 16 Oct 2025 10:29:34 A+C+P</p> <p>NLC2242...</p> |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|-------------------------------|--------|-------|-------------------------|-----------------|
| 19675437001 | _MYNEWWND4020 | MK2:ND4020 MK2:WHITE:MER:RICO | 40759 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|--------------|-------------------------------|--------|-------|-------------|------------------|
| 19675437201 | _MYNEWND4020 | MK2:ND4020 MK2:WHITE:MER:RICO | 40759 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|------|------------|-------|------------|--------|------------|-------------|----|

| Job # 4266915 | Customer | Fujitsu Services Limited - Star Trains | | | Job Address |
|---------------|-------------------------------------|--|-----------------------------------|--|--|
| SLA Window | 17/10/2025 08:00 - 17/10/2025 20:00 | Contact Name | LIVERPOOL CENTRAL M2GO NLC2242 ME | RICO | RICO |
| Activity | TECH EXCHANGE | Contact Phone | 0151 702 2954 | Ranelagh Street LANCASHIRE Liverpool L1 1JT | Ranelagh Street LANCASHIRE Liverpool L1 1JT |
| Priority | ND 1900 | | | | |
| Ref 1 | C5322577 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| ND 17/10/2025 20:00 SLA: ND 17/10/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1 | Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5322577 Problem Web Service qws_uk Thu 16 Oct 2025 12:22:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4034TRD3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC18347576 call.problem=NLC2242 Liverpool Central NLC 2242 Site Liverpool Central Window 30 Serial N call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=10/16/2025 1:21:30 PM ##### Call 5322577 Problem Web Service qws_uk Thu 16 Oct 2025 12:22:04 A+C+P NLC2242... |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|--------------|-------------------------------|--------|-------|-------------------------|-----------------|
| 19676068301 | _MYNEWND4020 | MKR:ND4020 MK2:WHITE:MER:RICO | 40529 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
| | | | | | | |
| | | | | | Customer Print | |
| | | | | | | |
| | | | | | Customer Signature | |
| | | | | | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|------------|--------------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|-------------|------------|--------------|------------|---------------|------------|--------------------|----|

| | | | | |
|---------------|-------------------------------------|--|-------------------------------------|---|
| Job # 4266950 | Customer | Fujitsu Services Limited - Star Trains | | Job Address |
| SLA Window | 17/10/2025 08:00 - 17/10/2025 20:00 | Contact Name | LIVERPOOL CENTRAL NLC2242 MER Depot | MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT |
| Activity | TECH EXCHANGE | Contact Phone | 0151 702 2954 | |
| Priority | ND 1900 | | | |
| Ref 1 | C5322582 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| <p>ND 17/10/2025 20:00 SLA: ND 17/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1</p> | <p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history:: ##### Call 5322582 Problem Web Service qws_uk Thu 16 Oct 2025 12:31:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC18317697 call.problem=NLC2242 Liverpool Central Steatite CCST Printer</p> <p>Set 2 although was printing call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=10/16/2025 1:30:42 PM</p> <p>##### Call 5322582 Problem Web Service qws_uk Thu 16 Oct 2025 12:31:04 A+C+P...</p> |

Job Notes

| In Items | | | | | | |
|-------------|------------------|----------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19676240401 | _SLMIK100202-000 | STEATITE THERMAL TKT | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|--------------------|----------------------|--------|-------|-------------|------------------|
| 19676240601 | _SLMIK100202-0087W | STEATITE THERMAL TKT | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|------|------------|-------|------------|--------|------------|-------------|----|

| Job # 4266668 | Customer | Fujitsu Services Limited - KFC | | | Job Address |
|---------------|-------------------------------------|--------------------------------|-----------------------|--|--|
| SLA Window | 16/10/2025 09:02 - 17/10/2025 16:00 | Contact Name | KFC Liverpool Central | | Liverpool Central Unit 5 Liverpool Central, Reneagh St Liverpool L1 1JT |
| Activity | TECH EXCHANGE | Contact Phone | +441514526691 | | |
| Priority | ND 1800 | | | | |
| Ref 1 | C5322492 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| ND 17/10/2025 16:00 SLA: ND 17/10/2025 16:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KCQSRKP-7500 x 1 | Problem: [TC] [TC] KEYPAD Bump Bar for Fusion KVS site only (QSR system) TECH COURIER Root Cause: Unknown Action: Eng to check/replace KEYPAD Bump Bar for xceed controller Fusion KVS sites only (QSR system). To be used on both oneolder KP-4000 (PS/2) and a newer more common KP-7500 (USB). ** Mandatory Engineer must record Serial No In and Out ***TECH COURIER Test: Site to use ok URL: Call history:: ##### Call 5322492 Problem Web Service qws_uk Wed 15 Oct 2025 22:06:35 A+C+P agent.loginname=qws_uk equipment.assettag=YUMGB00000012549TI03 contract.pkey=23199 call.poms=1 call.zip=L1 1JT call.address=Unit 5 Liverpool Central Reneagh St call.city=Liverpool call.customerid=INC18338097 call.problem=(Company) Front Counter Pack Screen (.32) Bump Bar - Not working wire is detached call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/YUM/workpackage/QSR Keyboard call.priority=2-Medium call.datereported=10/15/2025 11:06:06 PM ##### Call 5322492 Problem Web Service qws_uk Wed 15 Oct 2025 22:06:36 A+C+P... |

| Job Notes |
|-----------|
| |

| In Items | | | | | | |
|-------------|---------------|---------------------|-----------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19674706201 | _KCQSRKP-7500 | KBD:KEYPAD BUMP BAR | 47-038945 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items | | | | | | |
|----------------|---------------|---------------------|-----------|-------|-------------|------------------|
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 19674706401 | _KCQSRKP-7500 | KBD:KEYPAD BUMP BAR | 47-038945 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
| | | | | | | |
| | | | | | Customer Print | |
| | | | | | | |
| | | | | | Customer Signature | |
| | | | | | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|------|------------|-------|------------|--------|------------|-------------|----|

| Job # 4267177 | Customer | Fujitsu Services Limited - Star Trains - ME | | | Job Address |
|---------------|-------------------------------------|---|---|--|-------------|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 13:00 | Contact Name | TRAINING RIG NLC9986 override to NLC286 | AMERS DESKTOP TRAINING | |
| Activity | DELIVERY | Contact Phone | 07540 430291 | Rail House Lord Nelson Street LANCASHIRE Liverpool L1 1JF | |
| Priority | 4HR | | | | |
| Ref 1 | C5322612 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| 4HR 17/10/2025 13:00 SLA: 4HR 17/10/2025 13:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJTP8ALLINONE x 1 | <p>Problem: [ME] TP8 AIO (All in One) Faulty Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: In Use URL: Call history: ##### Call 5322612 Problem Web Service qws_uk Thu 16 Oct 2025 16:32:04 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=STRGB00000M4064TAA3 contract.pkey=23200 call.poms=1 call.zip=L1 1JF call.address=Rail House Lord Nelson Street call.city=Liverpool call.customerid=INC18348737 call.problem=NLC9986 ME Training Window TP8 TOM Delivery Request NLC 9986 Site Name ME T call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TMLPOSTP8WUS call.priority=2-Medium call.datereported=10/16/2025 5:31:34 PM</p> <p>##### Call 5322612 Problem Web Service qws_uk Thu 16 Oct 2025 16:32:04 A+C+P ...</p> |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-------------------|---------------------------|--------|-------|-------------------------|-----------------|
| 19677581901 | _MYFUJTP8ALLINONE | 15:TP8 ALL IN ONE POS:PSU | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|------|------------|-------|------------|--------|------------|-------------|----|

| Job # 4267234 | Customer | Fujitsu Services Limited - Star Trains - ME | | Job Address |
|---------------|-------------------------------------|---|-------------------------------|--|
| SLA Window | 17/10/2025 08:00 - 17/10/2025 12:00 | Contact Name | BEBINGTON NLC2188 MER STATION | MERSEYRAIL Old Chester Road MERSEYSIDE Wirral CH63 7LA |
| Activity | MANPOWER | Contact Phone | 0151 955 2455 | |
| Priority | 4HR | | | |
| Ref 1 | C5322619 | | | |
| Ref 2 | | | | |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| 4HR 17/10/2025 12:00 SLA: 4HR 17/10/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= | Problem: [ME] Engineer Only - Desktop Root Cause: Unknown Action: Engineer Only - Desktop Test: Working URL: Call history: ##### Call 5322619 Problem Web Service qws_uk Thu 16 Oct 2025 17:57:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000M4030TAA3 contract.pkey=23200 call.poms=1 call.zip=CH63 7LA call.address=Old Chester Road call.city=Wirral call.customerid=INC18347831 call.problem=NLC2188 Bebington Window 30 Smart Card Reader issue call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENGDesk call.priority=2-Medium call.datereported=10/16/2025 6:57:06 PM ##### Call 5322619 Problem Web Service qws_uk Thu 16 Oct 2025 17:57:35 A+C+P NLC2188... |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |
| |

| Returned Items |
|----------------|
| |
| |
| |
| |
| |

| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
| | | | | | | |
| | | | | | Customer Print | |
| | | | | | | |
| | | | | | Customer Signature | |
| | | | | | | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|------------|--------------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|-------------|------------|--------------|------------|---------------|------------|--------------------|----|

| | | | | |
|---------------|-------------------------------------|---|-------------------------------|---|
| Job # 4266858 | Customer | Fujitsu Services Limited - Star Trains - P2PE | | Job Address |
| SLA Window | 16/10/2025 08:00 - 17/10/2025 20:00 | Contact Name | CHESTER NLC3701 TFW Depot | TRANSPORT FOR WALES (Chester) |
| Activity | TECH EXCHANGE | Contact Phone | 02920 320 193 / 07741 248 780 | City Road, Cheshire Cheshire Chester CH1 3NS |
| Priority | ND 1900 | | | |
| Ref 1 | C5322550 | | | |
| Ref 2 | | | | |
| No. of Parts | 2 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| <p>ND 17/10/2025 20:00 SLA: ND 17/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p> | <p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5322550 Problem Web Service qws_uk Thu 16 Oct 2025 11:49:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC18296311 call.problem=++020-113035++NLC3701 Chester 020-113035 PED - Tamper alert call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=10/16/2025 12:48:20 PM</p> <p>##### Call 5322550 Problem Web Service qws_uk Thu 16 Oct 2025 11:49:04 A+C+P...</p> |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------------|--------------------------|----------------|--------|-------------------------|-----------------|
| 19675894601 | _TWMIUM020DE | M2E:M020 TFW MOBILE LIVE | 02000303002020 | 122362 | | |
| 19675895001 | _SXASSET-LABELS | SXASSET-LABELSV2 | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------------|--------------------------|----------------|--------|-------------|------------------|
| 19675894801 | _TWMIUM020DE | M2E:M020 TFW MOBILE LIVE | 02000303002020 | 122362 | | |
| 19675895201 | _SXASSET-LABELS | \$XASSET-LABELSV2 | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Ryan Owen 17/10/2025

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|------------|--------------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 15 |
|-------------|------------|--------------|------------|---------------|------------|--------------------|----|

| | | | | |
|---------------|-------------------------------------|---|-------------------------------|---|
| Job # 4266861 | Customer | Fujitsu Services Limited - Star Trains - P2PE | | Job Address |
| SLA Window | 16/10/2025 08:00 - 17/10/2025 20:00 | Contact Name | CHESTER NLC3701 TFW Depot | TRANSPORT FOR WALES (Chester) |
| Activity | TECH EXCHANGE | Contact Phone | 02920 320 193 / 07741 248 780 | City Road, Cheshire Cheshire Chester CH1 3NS |
| Priority | ND 1900 | | | |
| Ref 1 | C5322551 | | | |
| Ref 2 | | | | |
| No. of Parts | 2 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| <p>ND 17/10/2025 20:00 SLA: ND 17/10/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p> | <p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5322551 Problem Web Service qws_uk Thu 16 Oct 2025 11:49:18 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC18230737 call.problem=++020-114109++ NLC3701 Chester 020-114109 PED - Bluetooth option not available NLC 3701 Sit call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=10/16/2025 12:48:34 PM ##### Call 5322551 Problem Web Service qws_uk Thu 16 Oct 2025 11:49:18 A+C+P...</p> |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------------|--------------------------|----------------|--------|-------------------------|-----------------|
| 19675895401 | _TWMIUM020DE | M2E:M020 TFW MOBILE LIVE | 02000303002020 | 122575 | | |
| 19675895801 | _SXASSET-LABELS | SXASSET-LABELSV2 | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------------|--------------------------|----------------|--------|-------------|------------------|
| 19675895601 | _TWMIUM020DE | M2E:M020 TFW MOBILE LIVE | 02000303002020 | 122575 | | |
| 19675896001 | _SXASSET-LABELS | SXASSET-LABELSV2 | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Nadeem Saleem 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4266758 | Customer | POSTURITE LIMITED | | Job Address |
|---------------|-------------------------------------|-------------------|----------------|--|
| SLA Window | 16/10/2025 10:13 - 17/10/2025 17:00 | Contact Name | JORDAN BUCKLEY | 272 LIVERPOOL ROAD HAYDOCK ST HELENS MERSEYSIDE WA11 9RY |
| Activity | DESK SP INSTALL | Contact Phone | 07926 007186 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1636857 | | | |
| Ref 2 | | | | |
| No. of Parts | 3 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME778345Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1636857&address=b=272%20LIVERPOOL%20ROAD | Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1636857&address=b=272%20LIVERPOOL%20ROAD HAYDOCK MERSEYSIDE ST%20HELENS WA11%209RY >Once the job is completed please click this link to open and complete the form. |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19675271001 | 4621105 | Alpha Desk 1200 x 800 Frame - | | | | |
| 19675271002 | 9900009 | Homeworker Chair With Mesh Bac | | | | |
| 19675271003 | 100017059 | Alpha Desk 1200 x 800 Desk Top | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------|------------------|
| 19675271201 | 4621105 | Alpha Desk 1200 x 800 Frame - | | | | |
| 19675271301 | 9900009 | Homeworker Chair With Mesh Bac | | | | |
| 19675271401 | 100017059 | Alpha Desk 1200 x 800 Desk Top | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |

| | |
|--|--------------------|
| | Customer Print |
| | |
| | |
| | Customer Signature |
| | |



Run Sheet

Nadeem Saleem 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4267188 | Customer | POSTURITE LIMITED | | | Job Address |
|---------------|-------------------------------------|-------------------|----------------|--|---|
| SLA Window | 16/10/2025 17:02 - 17/10/2025 17:00 | Contact Name | LEANNE GAFFNEY | | LEANNE GAFFNEY 76 THORNTON DRIVE HESKETH BANK PRESTON PR4 6FH |
| Activity | CHAIR SP INSTALL | Contact Phone | 07483439826 | | |
| Priority | ND 1700 | | | | |
| Ref 1 | DEL1638782 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 2 | | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 331500Items on order: | Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form. |

| Job Notes |
|-----------|
| |

| In Items | | | | | | |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19677737801 | 9790026 | Fellowes Standard Footrest | | | | |
| 19677737802 | 9900006 | Homeworker Plus Chair - With A | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

Nadeem Saleem 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4261459 | Customer | POSTURITE LIMITED | | | Job Address |
|---------------|-------------------------------------|-------------------|--------------|--|----------------------|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | SHARON YATES | | 4 ARNOLD CLOSE |
| Activity | CHAIR INSTALL | Contact Phone | 07522625485 | | BLACKBURN BB2 3AJ |
| Priority | ND 1700 | | | | |
| Ref 1 | DEL1633371 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| Please call 1 hour before arrival.Customer Ref / PO: FSSOItems on order:9877011 - KEYBOARDS - Piano II Ke https://rico.jotform.com/222823708509055?refNumber=DEL1633371&address=4%20Arnold%20Close BLACKBURN BB2%203AJ >Once the job is completed please click this link to open and complete the form.<a> | Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a> |

| Job Notes |
|-----------|
| |

| In Items | | | | | | |
|-------------|-----------|-------------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19649251201 | 100094975 | Positiv ME100 (Medium Back) - | . | . | Not Used | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items | | | | | | |
|----------------|---------|-------------------------------|--------|-------|-------------|------------------|
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 19649251401 | 3355004 | Positiv ME100 (Medium Back) - | . | . | Good | |
| | | | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

Nadeem Saleem 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4266606 | Customer | POSTURITE LIMITED | | Job Address |
|---------------|-------------------------------------|-------------------|---------------|--|
| SLA Window | 16/10/2025 07:02 - 17/10/2025 17:00 | Contact Name | DAVID HUXLEY | 11A EAST MOUNT ORRELL NA WIGAN WN5 8LR |
| Activity | CHAIR INSTALL | Contact Phone | 4407867824468 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1637984 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4200022414Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1637984&address | Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1637984&address>Once the job is completed please click this link to open and complete the form. |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19674296801 | 0380113BLA | RH Logic 400 Complete Hard Flr | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |



Run Sheet
Nadeem Saleem 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| | | | | | |
|----------------------|-------------------------------------|----------------------|--------------|---|--|
| Job # 4266709 | Customer | POSTURITE LIMITED | | Job Address | |
| SLA Window | 16/10/2025 09:47 - 17/10/2025 17:00 | Contact Name | RORY SPENCER | RORY SPENCER 27 SMALLBROOK CLOSE CHELFORD SK11 9GH | |
| Activity | CHAIR SP INSTALL | Contact Phone | 07432210712 | | |
| Priority | ND 1700 | | | | |
| Ref 1 | DEL1638076 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 4 | | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| <p>*** Customer Instructions: up one flight of stairs to office *** Please call 1 hour before arrival.Customer Ref / PO: 4500022087Items on order:</p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. SK11%209GH >Once the job is completed please click this link to open and complete the form.</p> |

Job Notes

In Items

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|------------|--------------------------------|--------|-------|-------------|------------------|
| 19674904501 | 9787601BLA | Positiv Plus High Back No Neck | | | | |
| 19674904601 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|--|---------------------------|
| | |
| | Customer Print |
| | |
| | Customer Signature |
| | |



Run Sheet
Nadeem Saleem 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

In Items for Job # 4266709 page 1 of 1



Run Sheet

Nadeem Saleem 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4267163 | Customer | POSTURITE LIMITED | | | Job Address |
|---------------|-------------------------------------|----------------------|--|-------------------|---|
| SLA Window | 16/10/2025 16:19 - 17/10/2025 17:00 | Contact Name | | MATTHEW WARBURTON | 5 HEATH BANK GUILDEN SUTTON LANE GUILDEN SUTTON CHESTER CH3 7EZ |
| Activity | BARIATRIC INSTALL | Contact Phone | | 07930328824 | |
| Priority | ND 1700 | | | | |
| Ref 1 | DEL1638554 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: UK2313192Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1638554&address | Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form. |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19677524801 | 8896008 | Throna 24hr With Arms, Seat Sl | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------|------------------|
| 19677525001 | 8896008 | Throna 24hr With Arms, Seat Sl | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |

| | |
|--|--------------------|
| | Customer Print |
| | |
| | |
| | |
| | Customer Signature |



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4266675 | Customer | POSTURITE LIMITED | | Job Address |
|---------------|-------------------------------------|-------------------|-----------------|--|
| SLA Window | 16/10/2025 09:19 - 17/10/2025 17:00 | Contact Name | VICTORIA BAGLIN | RAMSAY OAKLANDS HOSPITAL 19 LANCASTER ROAD Salford M6 8AQ |
| Activity | DESK SP INSTALL | Contact Phone | 01617873485 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1637940 | | | |
| Ref 2 | | | | |
| No. of Parts | 8 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| <p>*** Customer Instructions: stores are open 8-4 we are located in the carpark to the left. after 4pm they will need to go reception *** Please call 1 hour before arrival.Customer Ref / PO: 4500378021Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1637940&address=Ramsay%20Oaklands%20Hospital%2019%20Lancaster%20Road%20Salford%20M6%208AQ >Once the job is completed please click this link to open and complete the form.</p> | <p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p> |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
| | | | | | | |

See Items Overleaf

| Returned Items |
|----------------|
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
| | | | | | | |

See Items Overleaf

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |

| | | |
|--|--|--|
| | | |
| | | |
| | | |
| | | |
| | | |

Customer Print

Customer Signature



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

In Items for Job # 4266675 page 1 of 1



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| | | | | |
|---------------|-------------------------------------|-------------------|--------------|---|
| Job # 4267160 | Customer | POSTURITE LIMITED | | Job Address |
| SLA Window | 16/10/2025 16:18 - 17/10/2025 17:00 | Contact Name | MONICA GOMBE | CO-OPERATIVE BANK PLC 70-72 CROSS STREET MANCHESTER M2 4JG |
| Activity | CHAIR INSTALL | Contact Phone | 07751485332 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1638742 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| <p>*** Customer Instructions: There is no parking by the bank and they are some stairs *** Please call 1 hour before arrival.Customer Ref / PO: 915458This building has a set of 5 steps at the entrance</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1638742&address=Co-Operative%20Bank%20plc%2070-72%20Cross%20Street%20MANCHESTER</p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p> |

Job Notes

| In Items | | | | | | |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19677521001 | 500000601 | Positiv R600 High Back Draught | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------|------------------|
| 19677521201 | 500000601 | Positiv R600 High Back Draught | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4267070 | Customer | Paypoint Network Limited - UK | | Job Address |
|---------------|-------------------------------------|-------------------------------|-------------|--|
| SLA Window | 16/10/2025 15:05 - 17/10/2025 13:00 | Contact Name | MANAGER | CALIFORNIA WINES CALIFORNIA WINES 240-244 MOSTON LANE MANCHESTER M40 9WT |
| Activity | TECH EXCHANGE | Contact Phone | 01612034170 | |
| Priority | 4HR | | | |
| Ref 1 | 02630586 | | | |
| Ref 2 | | | | |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|------------------------|---------------------------|
| 34039563//02630586//T3 | Swap reason: Power Faults |

| Job Notes |
|-----------|
| |
| |

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4266843 | Customer | Vista Retail Support Limited | Job Address |
|---------------|-------------------------------------|------------------------------|--|
| SLA Window | 16/10/2025 11:41 - 17/10/2025 17:00 | Contact Name | LIDL ASHWORTH STREET LANCASHIRE MANCHESTER M34 3LJ |
| Activity | TECH EXCHANGE | Contact Phone | |
| Priority | ND 1700 | | |
| Ref 1 | 3437908 | | |
| Ref 2 | | | |
| No. of Parts | 1 | | |

| Instructions 1 | Instructions 2 |
|---|--|
| 3437908: Damaged HHT Replacement Passcode: 118574541 | Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC. |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------------------|------------------|--------|-------|-------------------------|-----------------|
| 19675853801 | HHT-ZEB-TC57-LID | HHT-ZEB-TC57-LID | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4266731 | Customer | Computacenter Horizon Project | | Job Address |
|---------------|-------------------------------------|-------------------------------|--------------|---|
| SLA Window | 16/10/2025 10:00 - 17/10/2025 17:00 | Contact Name | WENDY HOWARD | WENDY HOWARD 4 THE OLD COACH HOUSE, BUXTON ROAD, CHINLEY SK23 6EL |
| Activity | COLLECTION | Contact Phone | 7384 794271 | |
| Priority | ND 1700 | | | |
| Ref 1 | Wendy Howard | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|---------------------------------|
| Home collection only. Any issues please call 07591 984 016 (Rachel) | Collect legacy laptop from user |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19675114001 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4267090 | Customer | HCL Barclays | | Job Address |
|---------------|-------------------------------------|---------------|--------------|--|
| SLA Window | 16/10/2025 15:14 - 17/10/2025 17:00 | Contact Name | JAMES BARLEY | 41 BUCKINGHAM ROAD 41 BUCKINGHAM ROAD LANGLEY MOOR STOCKPORT SK4 4RB |
| Activity | COLLECTION | Contact Phone | 07771977778 | |
| Priority | ND 1600 | | | |
| Ref 1 | TASK3234158 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|----------------|
| Monitor collection - please use large box | None entered |

| Job Notes |
|-----------|
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|------------------------------|--------|-------|-------------------------|-----------------|
| 19677161301 | HCL Large box | Carton box 610 x 457 x 457mm | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4263209 | Customer | Computacenter Horizon Project | | Job Address |
|---------------|-------------------------------------|-------------------------------|-------------|--|
| SLA Window | 12/10/2025 14:59 - 17/10/2025 17:00 | Contact Name | ADNAN AHMED | ADNAN AHMED 113 EGERTON ROAD SOUTH MANCHESTER M21 0YH |
| Activity | TECH EXCHANGE | Contact Phone | 7731630676 | |
| Priority | ND 1700 | | | |
| Ref 1 | Adnan Ahmed_CLF553_1710 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Home User Full Exchange 9:00 - 17:00 Hand over new device ALONG WITH PERIPHERALS Record serial numberes IN AND OUT any issues call 07591984016 (Rachel) | Hand over new device along with peripherals and collect 8MKH403 and cables |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19659954101 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4267260 | Customer | Computacenter John Lewis | | | Job Address | | |
|---------------|-------------------------------------|--------------------------|-------------|--|---|--|--|
| SLA Window | 16/10/2025 19:11 - 17/10/2025 22:00 | Contact Name | THE MANAGER | | JOHN LEWIS PLC JOHN LEWIS PLC 1 PEEL AVENUE THE TRAFFORD CENTRE MANCHESTER M17 8JL | | |
| Activity | TECH EXCHANGE | Contact Phone | 0000 | | | | |
| Priority | ND 1700 | | | | | | |
| Ref 1 | 24546464 | | | | | | |
| Ref 2 | PO Monthly | | | | | | |
| No. of Parts | 1 | | | | | | |

| Instructions 1 | Instructions 2 |
|------------------|--|
| Please swap unit | Asset: Ingenico Link/2500 Generic Serial No: GENERIC-0012 Category: Hardware SubCategory: Component PACT Fault: PED Hardware Failure - PED has blue screen and error message 'Irruption' Web Logging: Locker: TF2-32-PED TPV Number (8 Digits): 15032102 Serial Number: 192587303461103311079703 Asset Number: PAN00096909 Model Ingenico 2500 Location: Comms room - main office Issue: PED has blue screen and error message 'Irruption' |

| Job Notes |
|-----------|
| |

| In Items | | | | | | |
|-------------|---------|--------------------|--------------------------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19678066101 | 4856868 | JLP:INGENICO L2500 | 192537303461103311002943 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items | | | | | | |
|----------------|---------|--------------------|--------------------------|-------|-------------|------------------|
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 19678066301 | 4856868 | JLP:INGENICO L2500 | 192537303461103311002943 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--------------------|---------------|
| | | | | | |
| | | | | Customer Print | |
| | | | | | |
| | | | | Customer Signature | |
| | | | | | |



Run Sheet

Daniel Hanson 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 9 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4267068 | Customer | Computacenter John Lewis | | | Job Address |
|---------------|-------------------------------------|--------------------------|---------------|--|---|
| SLA Window | 16/10/2025 15:05 - 17/10/2025 22:00 | Contact Name | KEITH BENNETT | | JOHN LEWIS PLC JOHN LEWIS PLC 1 PEEL AVENUE THE TRAFFORD CENTRE MANCHESTER M17 8JL |
| Activity | TECH EXCHANGE | Contact Phone | 01617463630 | | |
| Priority | ND 1700 | | | | |
| Ref 1 | 24546009 | | | | |
| Ref 2 | PO Monthly | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| Please swap unit Your Work Request No.: TRAF734772 | Asset: Wincor D1150 PC-TOUCH BK Generic Category: Network SubCategory: Connection Issue Cashier Screen - TF-C-S69602608 - No Power to touch screen Till Host Name: TF-C-S69602608 Till Number / User ID: TFC608 Device Type (PED etc): Cashier Screen Make/Model: DN Series D1150 Exact Till Location (Floor Dept/Section Detail): Beauty Tills Chanel Till Monitor 1150 Series Contact Number: 01617463630 Fault:No Power to touch screen checked all cables they are in place rebooted PC still not working |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|--------------------------------|------------|-------|-------------------------|-----------------|
| 19677064501 | 4856869 | JLP:Diebold Nixdorf D1150 T/SC | 96JSP13412 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

John Paul Barron 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 11 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4267100 | Customer | Vista Retail Support Limited | Job Address |
|---------------|-------------------------------------|------------------------------|--|
| SLA Window | 16/10/2025 15:17 - 17/10/2025 17:00 | Contact Name | LIDL 2A ST PAULS RD CHESHIRE BIRKENHEAD CH42 3UZ |
| Activity | TECH EXCHANGE | Contact Phone | |
| Priority | ND 1700 | | |
| Ref 1 | 3434828 | | |
| Ref 2 | | | |
| No. of Parts | 1 | | |

| Instructions 1 | Instructions 2 |
|--|--|
| 3409645: Faulty Zebra HHT replacement passcode - 05914504 | Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC. |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|------------------|--------|-------|-------------------------|-----------------|
| 19677168901 | SPK-VOC-HDSET | SPK-VOC-HDSET-S5 | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

John Paul Barron 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 11 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4267071 | Customer | Computacenter - Kingfisher | | Job Address |
|---------------|-------------------------------------|----------------------------|----------------|---|
| SLA Window | 16/10/2025 15:07 - 17/10/2025 20:00 | Contact Name | STEPHEN RODHAM | SCREWFIX SCREWFIX UNIT 2D INTERLINQ TRADE PARK DEESIDE CH5 2DW |
| Activity | TECH EXCHANGE | Contact Phone | +441244533018 | |
| Priority | ND 1700 | | | |
| Ref 1 | 24545875 | | | |
| Ref 2 | | | | |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|------------------|---|
| Please swap unit | TILL NUMBER: 4 IP ADDRESS: 10.67.104.144 PTID: 29857432 PED MODEL: VX820 SERIAL NUMBER: 325-342-887 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998 CONFIG RE-DOWNLOADED: Yes SOFTWARE RE-DOWNLOADED: Yes LOCATION OF THE DEVICE ON SITE: SFDAB8-Deeside Trade Counter / Till 4 PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): The curly cable is exposed FAULT DESCRIPTION: Stephen Rodham reported that the PDQ on till 4 keeps losing connection. Stephen said the curly cable is visibly damaged. CONTACT NAME/CONTACT NUMBER: Stephen Rodham / +441244533018 |

| Job Notes |
|-----------|
| |
| |

| In Items | | | | | | |
|----------|------|-------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items | | | | | | |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |
| | | |



Run Sheet

John Paul Barron 17/10/2025

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|-------------------|--------------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 11 |
|-------------|------------|--------------|------------|---------------|-------------------|--------------------|----|

| | | | | |
|---------------|-------------------------------------|------------------------------|--|--|
| Job # 4266871 | Customer | Vista Retail Support Limited | | Job Address |
| SLA Window | 16/10/2025 11:53 - 17/10/2025 17:00 | Contact Name | | LIDL HIGH STREET, DEESIDE CH5 4DD |
| Activity | TECH EXCHANGE | Contact Phone | | |
| Priority | ND 1700 | | | |
| Ref 1 | 3432837 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| 3432837: Brief Description: VoCoVo Request a new Headset | Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC. |

Job Notes

| In Items | | | | | | |
|-------------|---------------|------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19675913801 | SPK-VOC-HDSET | SPK-VOC-HDSET-S5 | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|------|-------------|--------|-------|-------------|------------------|
| 19675914001 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

John Paul Barron 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 11 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4266790 | Customer | Xerox (UK) Technical***DO NOT INVOICE**** | | Job Address |
|---------------|-------------------------------------|---|------------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Admin Office 440 | Wm Morrison Supermarkets plc Ffordd Llanarth Centre Connah's Quay MONT440PRN2 DEESIDE CH5 4WL |
| Activity | CONSUMABLE INSTALL | Contact Phone | 01244830367 | |
| Priority | ND 1700 | | | |
| Ref 1 | 1-546839901665 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| <p>Intervention #: 1 SLA: 23/10/2025 17:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: MONT440PRN2SerialNumber: 40636C66077HHProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday & Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 & M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p> | -----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS----- |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 196753494 | 40X8421 | MS81x SVC Maint Kit Fuser type | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |



Run Sheet

John Paul Barron 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 11 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4266995 | Customer | Computacenter - Kingfisher | | Job Address |
|---------------|-------------------------------------|----------------------------|---------------|---|
| SLA Window | 16/10/2025 14:08 - 17/10/2025 20:00 | Contact Name | RACHEL EYRE | B & Q B & Q PLC CAERNARFON ROAD BANGOR LL57 4SU |
| Activity | TECH EXCHANGE | Contact Phone | +441248370258 | |
| Priority | ND 1700 | | | |
| Ref 1 | 24545517 | | | |
| Ref 2 | | | | |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|------------------|--|
| Please swap unit | Till hostname: GBBQ01112SCO84P Till number: 84 Peripheral make/model(Please copy and paste Cl): SCANNERDS6878 Handheld or presentation scanner: Handheld Is it happening for one or all products?: All Product(s) information: na Description of issue: User called to report that the base that holds the battery on the bottom of the handscanner is missing (Picture attached). User put some tape on it to hold the battery but the scanner needs to be replaced. Please team kindly check. It is still working but they need to constantly press the battery up and put mor tape on it to keep it in the correct place. The scanner is currently on till 01 but it belongs to till 84 it was changed since till 01 is not being used at the moment. Contact name/number: +441248370258 // Rachel Eyre |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

John Paul Barron 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 11 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4267185 | Customer | Fujitsu Services Limited - Banks | | | Job Address |
|---------------|-------------------------------------|----------------------------------|--|-------------|-------------------------------|
| SLA Window | 17/10/2025 09:30 - 17/10/2025 16:30 | Contact Name | | Aled Hughes | RBSG 62 MOSTYN STREET |
| Activity | TECH EXCHANGE | Contact Phone | | - | RBSG LLANDUDNO LL30 2WY |
| Priority | ND 1600 | | | | |
| Ref 1 | C5322487 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| ND 21/10/2025 11:30 SLA: ND 21/10/2025 11:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBSACRD1000-BUNDLE x 1 | Problem: [TC] RD1000 (Cream) SEAC - Bundle Swap Root Cause: Unknown Action: MON-FRI 09:30-16:30; WED 10:00-16:30.....0971229196.....X4709N01; Bundle contains cream SEAC USB adapter RJ45 cable and a power lead. Engineer to replace parts as needed. Engineer must follow SEAC Tech Guide/WinX Courier Guide. Do not hot plug the SEAC device. ALL PARTS MUST BE RETURNED IN BOX Test: With user URL: Call history:: ##### Call 5322487 Problem Web Service qws_uk Wed 15 Oct 2025 17:46:06 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000LLT1R3 contract.pkey=23224 call.poms=1 call.zip=LL30 2WY call.address=62 Mostyn Street call.city=LLANDUDNO call.orgname=RBSG call.customerid=INC9175959 call.problem=Branch Workstation - Broken/Faulty - Not working with SEAC Reader [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=10/15/2025 6:46:02 PM call.dpavailable=1 ##### Call 5322487 Problem Web Service qws_uk Wed 15 Oct 2025 17:46:06 ... |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|--------------|--------------------------|--------|-------|-------------------------|-----------------|
| 19677736801 | _RBSACRD1000 | BUNBDB000:CABLES:ADAPTER | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
| | | | | | | |
| | | | | | Customer Print | |
| | | | | | | |
| | | | | | Customer Signature | |
| | | | | | | |



Run Sheet

John Paul Barron 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 11 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4266812 | Customer | Computacenter Limited - HSBC | | | Job Address | | |
|---------------|-------------------------------------|------------------------------|---------------------|--|--|--|--|
| SLA Window | 16/10/2025 10:50 - 17/10/2025 15:30 | Contact Name | SARA.DAVEY@HSBC.COM | | COMPUTACENTER HSBC ST PETER'S SQUARE RUTHIN DENBIGHSHIRE | | |
| Activity | TECH EXCHANGE | Contact Phone | 08455845436 | | ST PETERS SQUARE RUTHIN LL15 1AB | | |
| Priority | ND 1600 | | | | | | |
| Ref 1 | RITM37804076 | | | | | | |
| Ref 2 | | | | | | | |
| No. of Parts | 1 | | | | | | |

| Instructions 1 | Instructions 2 |
|--|----------------|
| You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | Tablet |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19675558501 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
| | | | | | | |
| | | | | | Customer Print | |
| | | | | | | |
| | | | | | Customer Signature | |
| | | | | | | |



Run Sheet

John Paul Barron 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 11 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4266906 | Customer | Computacenter Limited - HSBC | | | Job Address | | |
|---------------|-------------------------------------|------------------------------|----------------------|--|-------------------------|--|--|
| SLA Window | 16/10/2025 12:16 - 17/10/2025 16:30 | Contact Name | IAIN.KIRSCH@HSBC.COM | | COMPUTACENTER HSBC | | |
| Activity | TECH EXCHANGE | Contact Phone | 01244 686323 | | MARKS & SPENCER CHESTER | | |
| Priority | ND 1600 | | | | BUSINESS PARK CHESTER | | |
| Ref 1 | RITM37888225 | | | | CHESHIRE WEST AND | | |
| Ref 2 | | | | | CHESTER | | |
| No. of Parts | 1 | | | | KINGS MEADOW | | |
| | | | | | CHESTER BUSINESS PARK | | |
| | | | | | CHESTER | | |
| | | | | | CH99 9FB | | |

| Instructions 1 | Instructions 2 |
|--|------------------|
| You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | Developer Laptop |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19676030801 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
| | | | | | | |
| | | | | | Customer Print | |
| | | | | | | |
| | | | | | Customer Signature | |
| | | | | | | |



Run Sheet

John Paul Barron 17/10/2025

| Date | 17/10/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 11 |
|------|------------|-------|------------|--------|-------------------|-------------|----|
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4267149 | Customer | Computacenter Limited | | Job Address |
|---------------|-------------------------------------|-----------------------|--------------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Laura Spittlehouse | Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB |
| Activity | COLLECTION | Contact Phone | 07391804496 | |
| Priority | ND 1700 | | | |
| Ref 1 | WOT000483960 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| Collect items using packaging from Hatfield | {"requested_for_markets": "No", "employment_type": "Permanent Employee", "cost_centre_number": "414751", "u_site": "Chester Cawley House", "req_for_site_information": "head_office", "requested_for_first_name": "Laura", "Spittlehouse", "intune_device_id": "b172a7d2-5db5-4d31-a1bf-6a7d5165ec27", "order": "1", "identity_active": "true", "req_by_site_information": "head_office", "requester_mobile": "07391804496", "requester_for_last_name": "Spittlehouse", "contact_phone_number": "07391804496", "requester_for_user_id": "9891610", "Request Type": "15", "u_special_requirements": "No", "line_manager_id": "Bethan Hughes", "u_device_name": "5CG2210PS4 - HP EliteBook Notebook PC 830 G8 i7", "requested_for": "Laura", "border": "1px solid black", "background-color": "#f0f0f0"}, {"border": "1px solid black", "background-color": "#f0f0f0"}] |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------|-------------------|--------------------|-------|-------------------------|-----------------|
| 196773212 | 0000000000048275B1G | GB-DLM Box Laptop | 000000000000000272 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

John Paul Barron 17/10/2025

Date 17/10/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 11

| Job # 4267176 | Customer | Computacenter Limited | | Job Address |
|---------------|-------------------------------------|-----------------------|---------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Thomas Foulis | Chester Cawley House |
| Activity | COLLECTION | Contact Phone | 07568447595 | Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB |
| Priority | ND 1700 | | | |
| Ref 1 | WOT000484038 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------|----------------------|------------------|-------|-------------------------|-----------------|
| 196774863 | 0000000000048275B7 | GB-GB-DLM Box Laptop | 0000000000000000 | 0264 | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------------|------------|-------|-------------|------------------|
| 196774865 | | HP EliteBook Notebook PC 830 G8 i5 | 5CG14820CB | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

John Paul Barron 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 11 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4267233 | Customer | Computacenter Limited | | Job Address |
|---------------|-------------------------------------|-----------------------|----------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Max Birtwistle | Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB |
| Activity | NON TECH EXCHANGE | Contact Phone | +447827020881 | |
| Priority | ND 1700 | | | |
| Ref 1 | WOT000477957 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Deliver & collect legacy device using packaging from delivery | {"req_by_site_information":"head_office","req_for_site_information":"head_office"} |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|----------------|--------------------------------|------------|-------|-------------------------|-----------------|
| 196764385 | 00000000000484 | 1962W:LBG:DLM HP 830 G10 i7/32 | 5CG3343ST6 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Simon Heath 17/10/2025

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|--------------|--------------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 5 |
|-------------|------------|--------------|------------|---------------|--------------|--------------------|---|

| | | | | | |
|----------------------|-------------------------------------|----------------------|---------------|--|--|
| Job # 4267105 | Customer | CXM | | Job Address | |
| SLA Window | 16/10/2025 15:20 - 17/10/2025 17:00 | Contact Name | WENDY COULSON | UBER THREADS BOUTIQUE UNIT 1 PHOENIX HOUSE GREEN LANE HEYWOOD OL10 2EP | |
| Activity | TECH EXCHANGE | Contact Phone | 7985280433 | | |
| Priority | ND 1700 | | | | |
| Ref 1 | 5924725 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 2 | | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| <p>*ELAVON* : Despatch/Install EN30003/Poynt 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1: Collect EN60011/Part no. K003 SNO: 8931080820105123626: Collect EN30002/POYNT 5 3G SNO: P5SC085LT000248: Collect EN30005/POYNT 5 ADVANCED CRADLE SNO: PAD2031KT003830H2-5147648-15266095: SWAP OUT/SWAP OUT</p> | <p>H2-5147648-15266095 14447499 CU Unit 1 phoenix house Green Lane Hopwood Heywood OL10 2EP England United Kingdom 9-16 mon-fri Karen - 00447985280433 P5SC085LT000248 Multivendor/powergeneral b123373 (GPRS) 9-16 mon-fri Elavon TID: 15266095; Date Time Logged: 20251016151003; Terminal ID: 210182675002; Profile Number: 15266095 Other Info</p> |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|---------------------------------|--------|-------|-------------------------|-----------------|
| 19677178701 | EN30003 | Poynt 61 Smart Terminal WiFi(T) | | | | |
| 19677178702 | EN60011 | Nano KPN SIM Card-(GB) | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|--------------------|--------|-------|-------------|------------------|
| | | | | | | |
| | | See Items Overleaf | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Simon Heath 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 5 |
|------|------------|-------|------------|--------|--------------|-------------|---|



Run Sheet

Simon Heath 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 5 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4266978 | Customer | NCR TESCO HHT | | Job Address |
|---------------|-------------------------------------|---------------|---------------------|---|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | MATTHEW CAPEL CAPEL | TESCO ROE ACRE SERVICE STATION YORK ST LANCASHIRE OL10 4NS |
| Activity | TECH EXCHANGE | Contact Phone | NA | |
| Priority | ND 1700 | | | |
| Ref 1 | 7528900402 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| <p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Power Subject: Honeywell PDA - CT45 - Power issue Till number: Till serial number:24029B2C19 Date:16.10.2025 Problem description / Error message: ----- Rohit Kumar Oct 16 2025 11:20 UK/ROI::Stores::Honeywell PDA:: Colleague reports that they have received the PDA to the store it is in staging mode so please change the status and provide new PDA. Serial no: CT45P 24029B2C19 Build: Store Stock Troubleshooting: Tried powering on the device (Yes/No): Yes Tried charging the device (Yes/No): NA Tried swapping out the battery (Yes/No): NA Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help.</p> <p> </p> <p>.</p> | <ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added. |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|-------------|----------------------|--------|-------|-------------------------|-----------------|
| 196765684 | S2881097526 | Honeywell PDA CT45XP | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

Simon Heath 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 5 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4267086 | Customer | PayPoint Unscheduled | | Job Address |
|---------------|-------------------------------------|----------------------|--------------|--|
| SLA Window | 16/10/2025 15:13 - 17/10/2025 17:00 | Contact Name | YASIR JAVED | AYAAN CONVENIENCE STORE 41 GRAINS ROAD, SHAW OLDHAM OL2 8HZ |
| Activity | COLLECTION | Contact Phone | 447429214914 | |
| Priority | ND 1700 | | | |
| Ref 1 | 31288212 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| PP Mini (including charger & PPOS); Zebra Printer | Unscheduled collection - ensure you have the letter for site (available on google drive) - 37595948 38967613 38946511 |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19677151901 | EMPTY BOX | BOX FOR UNSCHEDULED COLLECTION | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------|------------------|
| 19677152101 | EMPTY BOX | BOX FOR UNSCHEDULED COLLECTION | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |

| | | |
|--|--|--------------------|
| | | Customer Print |
| | | |
| | | Customer Signature |
| | | |



Run Sheet

Simon Heath 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 5 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4266342 | Customer | Fujitsu Services Limited - Telefonica ME | | Job Address |
|---------------|-------------------------------------|--|---------------|--|
| SLA Window | 17/10/2025 09:30 - 17/10/2025 17:30 | Contact Name | Micheala | O2 OLDHAM 0171 Unit 3, THE SPINDLES SHOPPING CENTRE OLDHAM OL1 1HE |
| Activity | TECH EXCHANGE | Contact Phone | +441616246242 | |
| Priority | ND 1700 | | | |
| Ref 1 | C5322488 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| ND 16/10/2025 17:30 SLA: ND 16/10/2025 17:30 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1 | <p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history:: ##### Call 5322488 Problem Web Service qws_uk Wed 15 Oct 2025 17:51:51 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB00000T0171TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007380041 call.problem=HW - 0171 - 01 - Base Unit - Replacement (Faulty) call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=10/15/2025 5:51:47 PM ##### Call 5322488 Problem Web Service qws_uk Wed 15 Oct 2025 17:51:51 A+C+P SITE OPENING TIMES [Oldham] Mon-Sat: 09:30-17:30 Sun: 10:00-16:00...</p> |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|-----------------------------|--------|-------|-------------------------|-----------------|
| 19673301001 | _O2HEP3DS22AV | PCR2ENGAGE FLEX PRO:V1 2023 | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Simon Heath 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|--------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Heath, Simon | Jobs on Run | 5 |
|------|------------|-------|------------|--------|--------------|-------------|---|

| Job # 4266800 | Customer | Computacenter Limited | | | Job Address |
|---------------|-------------------------------------|-----------------------|----------------|--|---------------------------------|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Rebecca Howard | | Ashton Under Lyne 91 Old Street |
| Activity | TECH EXCHANGE | Contact Phone | 07583432313 | | Ashton Under Lyne 91 Old Street |
| Priority | ND 1700 | | | | 91 Old Street |
| Ref 1 | WOT000483283 | | | | ASHTON UNDER LYNE |
| Ref 2 | | | | | England |
| No. of Parts | 1 | | | | OL6 7RU |

| Instructions 1 | Instructions 2 |
|---|--|
| Deliver & collect legacy device using packaging from delivery | {"req_by_site_information":"lloyds_branch","req_for_site_information":"lloyds_branch"} |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|------------------|--|-----------------|-------|-------------------------|-----------------|
| 196748986 | 0000000000048413 | SWP:LBG:DLM MS Surf Pro 9 i5/16/256-BW | D0F0007623193BF | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

Claire Booth 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 9 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4267030 | Customer | Computacenter Limited | | Job Address |
|---------------|-------------------------------------|-----------------------|--------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Saba Ferdous | Manchester Westminster House |
| Activity | COLLECTION | Contact Phone | | Manchester Westminster House Westminster House MANCHESTER England M1 3HU |
| Priority | ND 1700 | | | |
| Ref 1 | WOT000483946 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| <p>Collect items using packaging from Hatfield</p> <p>House""county":"Cheshire""req_for_site_information":"head_office""requested_for":</p> <p>Ferdous""intune_device_id":40111640-e3af-4911-bf2d-5762cdae07bb""order_guide":</p> <p>i7""identity_active":"true""req_by_site_information":</p> <p>"head_office""requested_for":</p> <p>lastValue":</p> <p>"Vane","Apple Macbook Pro 13 inch 2015 Model" "Device":</p> <p>"Boltrincham""contact_phone_number":07887350185""form_loading":</p> <p>serial_number":5CG2210Q8V""requester_email":Saba.Ferdous@lloydsbanking.co.uk</p> <p>Replaced by Saba.Ferdous@lloydsbanking.co.uk</p> <p>post_code":WA15</p> <p>6LU""contact_email_address":saba.ferdous@gmail.com""part_number":MACBOOKPRO13INCH2015REFRESH</p> <p>1508468""type_code":15""cost_centre":Coll</p> <p>Channels INV - Internals Lloyds""identity_disabled":false}</p> | <p>{"requested_for_markets":"No""country":"UK mainland including IOM""employment_type":"Permanent Employee""cost_centre_number":455326""u_site":"Manchester Westminster</p> <p>check the "Ferdous" note</p> <p>Type":15""u_special_requirements":No""address_line_1":9 Bloomsbury Lane""line_manager_id":Haris Javed""u_device_name":5CG2210Q8V - HP EliteBook Notebook PC 830 G8</p> <p>name":Apple Macbook Pro 13 inch 2015 Model" "Device":Boltrincham""contact_phone_number":07887350185""form_loading":5CG2210Q8V""account":GLOBAL5608468""type_code":15""cost_centre":Coll Channels INV - Internals Lloyds""identity_disabled":false}</p> |

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------|--------------------|---------------------|-------|-------------------------|-----------------|
| 196766307 | 0000000000048275B1C | :GB-DLM Box Laptop | 0000000000000000236 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------------|------------|-------|-------------|------------------|
| 196766309 | | HP EliteBook Notebook PC 830 G8 i7 | 5CG2210Q8V | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Claire Booth 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 9 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| | | | | |
|----------------------|-------------------------------------|-----------------------|-------------------|---|
| Job # 4267065 | Customer | Computacenter Limited | | Job Address |
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Sathish Rajendran | Manchester Westminster House |
| Activity | COLLECTION | Contact Phone | | Manchester Westminster House Westminster House |
| Priority | ND 1700 | | | MANCHESTER England M1 3HU |
| Ref 1 | WOT000483902 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|----------------|
| Collect items using packaging from Hatfield | V1.5.5.2021 |
| { "requested_for_markets": "No" "employment_type": "Contractor" "cost_centre_number": "16866d6a-4be1-49ac-ba8e-bcfffc675ba0" "order_guide": "17" "req_by_site_information": "head_office" "requested_for_first_name": "Sathish" "requested_for_last_name": "Rajendran" "u_device_name": "5CG2210NJ0 - HP EliteBook Notebook PC 830 G8 i7" "u_line_manager_id": "8904334" "u_special_requirements": "No" "u_type_code": "15" "u_requested_for_email": "SATHISH.RAJENDRAN@lloydsbanking.com" "u_requested_for_mobile": "07438972460" } | V1.5.5.2021 |
| House" "req_for_site_information": "head_office" "requested_for_first_name": "Sathish" "requested_for_last_name": "Rajendran" "u_device_name": "5CG2210NJ0 - HP EliteBook Notebook PC 830 G8 i7" "u_line_manager_id": "8904334" "u_special_requirements": "No" "u_type_code": "15" "u_requested_for_email": "SATHISH.RAJENDRAN@lloydsbanking.com" "u_requested_for_mobile": "07438972460" } | V1.5.5.2021 |

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------|--------------------|------------------|-------|-------------------------|-----------------|
| 196764220 | 0000000000048275B1G | :GB-DLM Box Laptop | 0000000000000000 | 253 | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------------|------------|-------|-------------|------------------|
| 196764222 | | HP EliteBook Notebook PC 830 G8 i7 | 5CG2210NJ0 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Claire Booth 17/10/2025

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|---------------|--------------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 9 |
|-------------|------------|--------------|------------|---------------|---------------|--------------------|---|

| Job # 4267091 | Customer | Computacenter Limited | | Job Address |
|---------------|-------------------------------------|-----------------------|-------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Gautam Ds | Manchester Westminster House Manchester Westminster House Westminster House MANCHESTER England M1 3HU |
| Activity | COLLECTION | Contact Phone | 07442416194 | |
| Priority | ND 1700 | | | |
| Ref 1 | WOT000483900 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------|--------------------|------------------|-------|-------------------------|-----------------|
| 196763822 | 0000000000048275B7C | :GB-DLM Box Laptop | 0000000000000000 | 242 | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------------|------------|-------|-------------|------------------|
| 196763824 | | HP EliteBook Notebook PC 830 G8 i7 | 5CG2210Q82 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Claire Booth 17/10/2025

Date 17/10/2025 **Depot** Warrington **Driver** Booth, Claire **Jobs on Run** 9

| | | | | |
|----------------------|-------------------------------------|-----------------------|-------------|---|
| Job # 4267237 | Customer | Computacenter Limited | | Job Address |
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Emma Rivers | Manchester Westminster House |
| Activity | COLLECTION | Contact Phone | | Manchester Westminster House Westminster House |
| Priority | ND 1700 | | | MANCHESTER England M1 3HU |
| Ref 1 | WOT000483983 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------|--------------------|---------------------|-------|-------------------------|-----------------|
| 196762286 | 0000000000048275B1G | :GB-DLM Box Laptop | 0000000000000000291 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------------|------------|-------|-------------|------------------|
| 196762288 | | HP EliteBook Notebook PC 830 G8 i5 | 5CG14805N3 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Claire Booth 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 9 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| | | | | |
|----------------------|-------------------------------------|-----------------------|-------------|---|
| Job # 4267239 | Customer | Computacenter Limited | | Job Address |
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Biman Nandi | Manchester Westminster House |
| Activity | COLLECTION | Contact Phone | | Manchester Westminster House Westminster House |
| Priority | ND 1700 | | | MANCHESTER England M1 3HU |
| Ref 1 | WOT000483873 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------|--------------------|----------------------|-------|-------------------------|-----------------|
| 196762549 | 0000000000048275B1G | :GB-DLM Box Laptop | 00000000000000000290 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-----------------------------------|--------------|-------|-------------|------------------|
| 196762551 | | Microsoft Surface Laptop 4 N/A i5 | 028924310957 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Claire Booth 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 9 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4262462 | Customer | Computacenter PwC NON TECH EXCHANGE | | Job Address |
|---------------|-------------------------------------|-------------------------------------|----------------|--|
| SLA Window | 10/10/2025 11:54 - 17/10/2025 17:30 | Contact Name | RAKESH RAMANNA | P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB |
| Activity | TECH EXCHANGE | Contact Phone | - | |
| Priority | ND 1700 | | | |
| Ref 1 | PAR0515000 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|-------------------|---|
| PWC - Laptop Swap | <p>Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588</p> <p>Collect Device -UK029375 - HP 840 G8 i7 / 5CG212511V</p> |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19656467201 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |



Run Sheet

Claire Booth 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 9 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4262458 | Customer | Computacenter PwC NON TECH EXCHANGE | | Job Address |
|---------------|-------------------------------------|-------------------------------------|----------------|--|
| SLA Window | 10/10/2025 11:50 - 17/10/2025 17:30 | Contact Name | RAKESH RAMANNA | P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB |
| Activity | TECH EXCHANGE | Contact Phone | - | |
| Priority | ND 1700 | | | |
| Ref 1 | PAR0514984 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|-------------------|--|
| PWC - Laptop Swap | <p>Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10 - 00000000004739592</p> <p>Collect Device -UK049966 - HP ZBook Firefly G10 14 / 5CG3210SQR</p> |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19656434901 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |



Run Sheet

Claire Booth 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 9 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4262561 | Customer | Computacenter PwC NON TECH EXCHANGE | | Job Address |
|---------------|-------------------------------------|-------------------------------------|----------------|--|
| SLA Window | 10/10/2025 13:30 - 17/10/2025 17:30 | Contact Name | RAKESH RAMANNA | P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB |
| Activity | TECH EXCHANGE | Contact Phone | - | |
| Priority | ND 1700 | | | |
| Ref 1 | PAR0515310 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|-------------------|---|
| PWC - Laptop Swap | <p>Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588</p> <p>Collect Device -UK020613 - HP 840 G8 i7 / 5CG2011Q61</p> |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19657030601 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|------|-------------|--------|-------|-------------|------------------|
| 19657030801 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |

| | |
|--|--------------------|
| | Customer Print |
| | |
| | |
| | |
| | Customer Signature |



Run Sheet

Claire Booth 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Booth, Claire | Jobs on Run | 9 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4261783 | Customer | Computacenter PwC NON TECH EXCHANGE | | Job Address |
|---------------|-------------------------------------|-------------------------------------|--------------------------------|--|
| SLA Window | 09/10/2025 15:28 - 17/10/2025 17:30 | Contact Name | SHAMILRAG KANDAMBATH PADINHARE | P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB |
| Activity | TECH EXCHANGE | Contact Phone | +44 7843 371948 | |
| Priority | ND 1700 | | | |
| Ref 1 | PAR0512699 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|-------------------|---|
| PWC - Laptop Swap | <p>Deliver Device- Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588</p> <p>Collect Device -UK041735 - HP 840 G8 i7 / 5CG2211TTN</p> |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19653605101 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|------|-------------|--------|-------|-------------|------------------|
| 19653605301 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| | | |
| | | |
| | | |

| | |
|--|--------------------|
| | Customer Print |
| | |
| | |
| | |
| | Customer Signature |



Run Sheet

David Hargreaves 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 10 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4266662 | Customer | Computacenter - Astra Zeneca | | Job Address |
|---------------|-------------------------------------|------------------------------|-------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Jerin Jacob | Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter |
| Activity | DELIVERY | Contact Phone | Unknown | MACCLESFIELD England SK10 2NA |
| Priority | ND 1700 | | | |
| Ref 1 | WOT000463280 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| Deliver device only no collection should be required | {"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-10-17","Customer Catalog ID":"RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000004030_UK10_EUSAP","UK/US Prod Dev Central","Cost Center Account Number":"CC_0000004030_UK10_EUSAP"} |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 196577932 | 000000000004608A09GB-USED | Len TP T14s G4 AMD R5 | GM0P843N | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 196577934 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

David Hargreaves 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 10 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4266663 | Customer | Computacenter - Astra Zeneca | | Job Address |
|---------------|-------------------------------------|------------------------------|--------------|---|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Hazel Moxham | Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA |
| Activity | DELIVERY | Contact Phone | | |
| Priority | ND 1700 | | | |
| Ref 1 | WOT000471104 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| Deliver device only no collection should be required | {"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-10-17","Customer Catalog ID":"","RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000003631_UK10_EUSAP","Macc QC","Cost Center Account Number":"CC_0000003631_UK10_EUSAP"} |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 196577929 | 000000000004608A09GB-USED | Len TP T14s G4 AMD R5 | GM0LW03C | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
| | | | | | | |
| | | | | | Customer Print | |
| | | | | | | |
| | | | | | Customer Signature | |
| | | | | | | |



Run Sheet

David Hargreaves 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 10 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4266664 | Customer | Computacenter - Astra Zeneca | | Job Address |
|---------------|-------------------------------------|------------------------------|----------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Lisa Schofield | Mill Court Reception Mill Court Reception |
| Activity | DELIVERY | Contact Phone | +447581050817 | To Craig Wrench, Silk Road Business Park, Charter |
| Priority | ND 1700 | | | MACCLESFIELD |
| Ref 1 | WOT000444884 | | | England |
| Ref 2 | | | | SK10 2NA |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Deliver device only no collection should be required | {"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-10-17", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003618_UK10_EUSAP", "QA - Zoladex Form": "Cost Center Account Number": "CC_0000003618_UK10_EUSAP"} |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 196579891 | 000000000004592628GB-NEW | Len TP T14s G4 AMD R5 | GM0XX919 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 196579893 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

David Hargreaves 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 10 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4266799 | Customer | Computacenter - Astra Zeneca | | Job Address |
|---------------|-------------------------------------|------------------------------|--------------|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Alana Nelson | Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter |
| Activity | DELIVERY | Contact Phone | | MACCLESFIELD England SK10 2NA |
| Priority | ND 1700 | | | |
| Ref 1 | WOT000473070 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| Deliver device only no collection should be required | {"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-10-17", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000008127_UK10_EUSAP", "Cost Center Account Number": "CC_0000008127_UK10_EUSAP"} |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 196579894 | 000000000004608A09GB-USED | Len TP T14s G4 AMD R5 | GM0MSD2J | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 196579896 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

David Hargreaves 17/10/2025

| Date | 17/10/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 10 |
|------|------------|-------|------------|--------|-------------------|-------------|----|
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4266997 | Customer | Computacenter - Astra Zeneca | | | Job Address |
|---------------|-------------------------------------|------------------------------|------------------|--|---|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Ann Marie Nelson | | WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA |
| Activity | NON TECH EXCHANGE | Contact Phone | | | |
| Priority | ND 1700 | | | | |
| Ref 1 | WOT000483921 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| Deliver & collect legacy device using packaging from delivery | {"Procure Catalog ID 1": "RFB_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PF2M89C5", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "15-10-2025", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004448_UK10_EUSAP", "Reg CMC AP": "Cost Center Account Number": "CC_0000004448_UK10_EUSAP"} |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---|-------------|--------|-------|-------------------------|-----------------|
| 196761253 | 000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB | GM13BJZB | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

David Hargreaves 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 10 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4266998 | Customer | Computacenter - Astra Zeneca | | Job Address |
|---------------|-------------------------------------|------------------------------|---------------|---|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Gordon Currie | Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA |
| Activity | DELIVERY | Contact Phone | +447385083192 | |
| Priority | ND 1700 | | | |
| Ref 1 | WOT000484081 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Deliver device only no collection should be required | {"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-10-14", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000005090_UK10_EUSAP", "Early Chemical Development UK", "Cost Center Account Number": "CC_0000005090_UK10_EUSAP"} |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------------------|-------------------------------------|----------|-------|-------------------------|-----------------|
| 196762283 | 000000000004831903W | AZ DLM GB T14s AMDG4 R5Pro 32/256GB | GM13BK23 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

David Hargreaves 17/10/2025

Date 17/10/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 10

| Job # 4266889 | Customer | Fujitsu Services Limited - Star Trains - P2PE | | Job Address |
|---------------|-------------------------------------|---|-------------------------------|---|
| SLA Window | 17/10/2025 08:00 - 17/10/2025 18:00 | Contact Name | CREWE NLC3710 TFW Depot | TRANSPORT FOR WALES (Crewe) |
| Activity | TECH EXCHANGE | Contact Phone | 02920 320 117 / 02920 320 118 | Nantwich Road, Cheshire Cheshire Crewe CW2 6HR |
| Priority | ND 1800 | | | |
| Ref 1 | C5322569 | | | |
| Ref 2 | | | | |
| No. of Parts | 2 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| ND 17/10/2025 18:00 SLA: ND 17/10/2025 18:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1 | Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5322569 Problem Web Service qws_uk Thu 16 Oct 2025 11:57:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC18222279 call.problem=++020-117067++NLC3710 Crewe Set 20 Miura ped. 20-117067 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=10/16/2025 12:56:39 PM ##### Call 5322569 Problem Web Service qws_uk Thu 16 Oct 2025 11:57:04 A+C+P ... |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|----------------|---------------------------|----------------|--------|-------------------------|-----------------|
| 19675950001 | _SXASSET-LABEL | L\$XASSET-LABELSV2 | | | | |
| 19675949401 | _TWMIIUM020DE | MR2E:M020 TFW MOBILE LIVE | 02000303002020 | 122260 | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|----------------|--------------------------|-----------------|-------|-------------|------------------|
| 19675950201 | _SXASSET-LABEL | _SXASSET-LABELSV2 | | | | |
| 19675949601 | _TWMIIUM020DEM | P2E:M020 TFW MOBILE LIVE | 020003030020201 | 22260 | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

David Hargreaves 17/10/2025

Date 17/10/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 10

| | | | | |
|---------------|-------------------------------------|---|-------------------------------|---|
| Job # 4266892 | Customer | Fujitsu Services Limited - Star Trains - P2PE | | Job Address |
| SLA Window | 17/10/2025 08:00 - 17/10/2025 18:00 | Contact Name | CREWE NLC3710 TFW Depot | TRANSPORT FOR WALES (Crewe) |
| Activity | TECH EXCHANGE | Contact Phone | 02920 320 117 / 02920 320 118 | Nantwich Road, Cheshire Cheshire Crewe CW2 6HR |
| Priority | ND 1800 | | | |
| Ref 1 | C5322570 | | | |
| Ref 2 | | | | |
| No. of Parts | 2 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| <p>ND 17/10/2025 18:00 SLA: ND 17/10/2025 18:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p> | <p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5322570 Problem Web Service qws_uk Thu 16 Oct 2025 11:57:36 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC18222282 call.problem=++020-044044++NLC3710 Crewe Set 08 Miura ped. 020-044044 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=10/16/2025 12:56:53 PM</p> <p>##### Call 5322570 Problem Web Service qws_uk Thu 16 Oct 2025 11:57:36 A+C+P ...</p> |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|----------------|---------------------------|----------------|--------|-------------------------|-----------------|
| 19675953201 | _SXASSET-LABEL | \$XASSET-LABELSV2 | | | | |
| 19675952801 | _TWMIUM020DE | MR2E:M020 TFW MOBILE LIVE | 02000303002020 | 122465 | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|----------------|---------------------------|----------------|--------|-------------|------------------|
| 19675953401 | _SXASSET-LABEL | \$XASSET-LABELSV2 | | | | |
| 19675953001 | _TWMIIUM020DE | MP2E:M020 TFW MOBILE LIVE | 02000303002020 | 122465 | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

David Hargreaves 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-------------------|-------------|----|
| Date | 17/10/2025 | Depot | Warrington | Driver | Hargreaves, David | Jobs on Run | 10 |
|------|------------|-------|------------|--------|-------------------|-------------|----|

| Job # 4267010 | Customer | Computacenter - Morrisons BAU | | Job Address |
|---------------|-------------------------------------|-------------------------------|-------------|---|
| SLA Window | 16/10/2025 14:29 - 17/10/2025 17:00 | Contact Name | DAN DALTON | MORRISONS MANUFACTORY MORRISONS MANUFACTORY WHARTON ROAD WINSFORD CW7 3BB |
| Activity | TECH EXCHANGE | Contact Phone | 01606541615 | |
| Priority | ND 1700 | | | |
| Ref 1 | REQ000011462794 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|-----------------|---|
| Exchange Laptop | Exchange Laptop with user Dan Dalton Old Laptop LPC09499582W10 New Laptop LPM098600557W |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19676851801 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |



Run Sheet

David Hargreaves 17/10/2025

Date 17/10/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 10

| Job # 4267021 | Customer | Computacenter - Waitrose | | Job Address |
|---------------|-------------------------------------|--------------------------|-------------|--|
| SLA Window | 16/10/2025 14:39 - 17/10/2025 22:00 | Contact Name | THE MANAGER | WAITROSE LTD WAITROSE LTD 22 LONDON ROAD NORTHWICH CW9 5HD |
| Activity | TECH EXCHANGE | Contact Phone | 0000 | |
| Priority | ND 1700 | | | |
| Ref 1 | 24546038 | | | |
| Ref 2 | PO Monthly | | | |
| No. of Parts | 1 | | | |

Instructions 1

Instructions 2

Please swap unit

Asset: Wincor Nixdorf BA91W Customer Display Generic Serial No: GENERIC-0218

Category: Application SubCategory: Error Message

759TP062: VBS Fatal Error: Till offline for more than 7 days

Make/Model: Wincor Nixdorf BA91W Customer Display

Till Number: 759TP062

Serial Number (S/N): 759TP062

Fault/Attempted Triage: till appears to have a problem detecting the customer display - most likely it is unplugged

It hasn't got a HDMI cable
it was moved to the older model of IT and doesn't need a HDMI cable

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19676934601 | 4856872 | WAIT:RS CABLE HDMI TO DVI MM 5 | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------|------------------|
| 19676934801 | 4856872 | WAIT:RS CABLE HDMI TO DVI MM 5 | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Engineer Closure Notes

| | |
|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Osama Shahhoud 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4266954 | Customer | Vista Retail Support Limited | | Job Address |
|---------------|-------------------------------------|------------------------------|---|--|
| SLA Window | 16/10/2025 12:57 - 17/10/2025 17:00 | Contact Name | . | MCDONALDS - NCR FOXHOLE ROAD CHORLEY LANCASHIRE CHORLEY PR7 1NW |
| Activity | NON TECH EXCHANGE | Contact Phone | . | |
| Priority | ND 1700 | | | |
| Ref 1 | 3438486 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| 3438486/3438491 damaged headset replacement | ***BACK DOOR SWAP ONLY*** Replace MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC. |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------------|-----------------|--------|-------|-------------------------|-----------------|
| 19676264801 | MCD-KIT-HSET-HS6200 | KIT-HSET-HS6200 | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

Osama Shahhoud 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4266955 | Customer | Vista Retail Support Limited | | Job Address |
|---------------|-------------------------------------|------------------------------|---|--|
| SLA Window | 16/10/2025 12:57 - 17/10/2025 17:00 | Contact Name | . | MCDONALDS - NCR FOXHOLE ROAD CHORLEY LANCASHIRE CHORLEY PR7 1NW |
| Activity | NON TECH EXCHANGE | Contact Phone | . | |
| Priority | ND 1700 | | | |
| Ref 1 | 3438491 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| 3438486/3438491 damaged headset replacement | ***BACK DOOR SWAP ONLY*** Replace MCD-KIT-HSET-HS6200 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC. |

| Job Notes |
|-----------|
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------------|-----------------|--------|-------|-------------------------|-----------------|
| 19676265601 | MCD-KIT-HSET-HS6200 | KIT-HSET-HS6200 | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

Osama Shahhoud 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4259553 | Customer | Computacenter Horizon Project | | | Job Address | | |
|---------------|-------------------------------------|-------------------------------|--------------|--|---|--|--|
| SLA Window | 07/10/2025 09:52 - 17/10/2025 17:00 | Contact Name | JENNY TAYLOR | | JENNY TAYLOR 8 WHITWORTH DRIVE CHORLEY PR7 2PD | | |
| Activity | COLLECTION | Contact Phone | 7920 418526 | | | | |
| Priority | ND 1700 | | | | | | |
| Ref 1 | 43283179_CLF516 | | | | | | |
| Ref 2 | | | | | | | |
| No. of Parts | 1 | | | | | | |

| Instructions 1 | Instructions 2 |
|---|-----------------------|
| Home Collection Only 09 :00 - 17:00 Deliver any issues call 07591984016 (Rachel) | Collect legacy laptop |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19641888901 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Osama Shahhoud 17/10/2025

| Date | 17/10/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 8 |
|------------------------|------------|-------------------------------------|------------|--|-------------------------|---|---------------|
| Job # 4266815 | | Customer | | Computacenter Ltd Tesco Project | | Job Address | |
| SLA Window | | 16/10/2025 10:54 - 17/10/2025 17:00 | | Contact Name | STORE DUTY MANAGER | TESCO EXPRESS TESCO EXPRESS CALDER PARK PRESTON ROAD CHORLEY PR7 1PH | |
| Activity | | PROJECT | | Contact Phone | StoreDutyManage | | |
| Priority | | ND 1700 | | | | | |
| Ref 1 | | Preston Road Express | | | | | |
| Ref 2 | | | | | | | |
| No. of Parts | | 1 | | | | | |
| Instructions 1 | | | | Instructions 2 | | | |
| DELIVERY ONLY | | | | Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY | | | |
| Job Notes | | | | | | | |
| | | | | | | | |
| In Items | | | | | | | |
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? | |
| 19675571101 | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| Returned Items | | | | | | | |
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| Engineer Closure Notes | | | | | | On Site Time | Off Site Time |
| | | | | | | | |
| | | | | | | Customer Print | |
| | | | | | | | |
| | | | | | | Customer Signature | |
| | | | | | | | |



Run Sheet

Osama Shahhoud 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4267080 | Customer | PayPoint Network Ltd_Collections | | Job Address |
|---------------|-------------------------------------|----------------------------------|----------------------|--|
| SLA Window | 16/10/2025 15:10 - 17/10/2025 17:00 | Contact Name | SAMANTHA KATE BUTLER | BUTLER'S CONVENIENT STORE 85 FERRY ROAD BARROW-IN-FURNESS CUMBRIA LA14 2QE |
| Activity | COLLECTION | Contact Phone | 07521459700 | |
| Priority | ND 1700 | | | |
| Ref 1 | 31174264 | | | |
| Ref 2 | | | | |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|-----------------------------|---|
| PP1; Pin Pad; Zebra Printer | Please collect between 1pm and 5pm - 34048599 34528212 |

| Job Notes |
|-----------|
| |
| |

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Osama Shahhoud 17/10/2025

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|-----------------|--------------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 8 |
|-------------|------------|--------------|------------|---------------|-----------------|--------------------|---|

| | | | | |
|---------------|-------------------------------------|-----------------------|-------------|------------------------------------|
| Job # 4267128 | Customer | Computacenter Limited | | Job Address |
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | Micah Horn | AKINIKA - COLLECTIONS AND RECOVERY |
| Activity | COLLECTION | Contact Phone | 07555313907 | AKINIKA - COLLECTIONS AND RECOVERY |
| Priority | ND 1700 | | | Tulketh Mill, Balcarres Road |
| Ref 1 | WOT000483872 | | | PRESTON |
| Ref 2 | | | | England |
| No. of Parts | 1 | | | PR2 2DY |

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------|----------------------|------------------|-------|-------------------------|-----------------|
| 196768453 | 0000000000048275B7 | GB-GB-DLM Box Laptop | 0000000000000000 | 0259 | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|---|------------|-------|-------------|------------------|
| 196768455 | | HP EliteBook 830 G9 13" - i5 - 16GB - 256GB | 5CG2373MGS | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Osama Shahhoud 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4266907 | Customer | Computacenter Limited - HSBC | | Job Address |
|---------------|-------------------------------------|------------------------------|--------------------------------|---|
| SLA Window | 16/10/2025 12:16 - 17/10/2025 16:30 | Contact Name | KATIE.LOUISE.BIRTWELL@HSBC.CO. | COMPUTACENTER HSBC 40 FISHERGATE PRESTON LANCASHIRE PR1 2AD |
| Activity | TECH EXCHANGE | Contact Phone | 07494896767 | |
| Priority | ND 1600 | | | |
| Ref 1 | INC50374998 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|----------------|
| You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | X12 (Win11) |

| Job Notes |
|-----------|
| |

| In Items |
|----------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19676031401 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
| |
| |
| |
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|------|-------------|--------|-------|-------------|------------------|
| 19676031601 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Osama Shahhoud 17/10/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 17/10/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 8 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4267247 | Customer | COGNIZANT HAYS WAREHOUSING | | | Job Address | | |
|---------------|-------------------------------------|----------------------------|---------------|--|---|--|--|
| SLA Window | 17/10/2025 09:00 - 17/10/2025 17:00 | Contact Name | NEIL MCGREGOR | | HAYS RECRUITMENT HAYS RECRUITMENT NORWEST COURT GUILDHALL STREET PRESTON PR1 3NU | | |
| Activity | COLLECTION | Contact Phone | 07715061383 | | | | |
| Priority | ND 1700 | | | | | | |
| Ref 1 | SCTASK0084319r | | | | | | |
| Ref 2 | C8608-R13 | | | | | | |
| No. of Parts | 1 | | | | | | |

| Instructions 1 | Instructions 2 |
|--------------------|--|
| Collection Request | Please call user first In case user not responding Then call Akash on 07341651138 |

| Job Notes |
|-----------|
| |
| |

| In Items | | | | | | |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19662733601 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items | | | | | |
|----------------|------|-------------|--------|-------|-------------|
| Request | Part | Description | Serial | Asset | Part Status |
| 19662733801 | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |

| Engineer Closure Notes | | | On Site Time | Off Site Time |
|------------------------|--|--|--------------|---------------|
| | | | | |
| | | | | |
| | | | | |
| | | | | |

| Summary | | | | | | | | | |
|-------------------------------------|---------------|--------------|---------|---------------|--|--------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Computacenter Limited | 196766307 | WOT000483946 | 4267030 | COLLECTION | Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU | Claire Booth | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Limited | 196764220 | WOT000483902 | 4267065 | COLLECTION | Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU | Claire Booth | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Limited | 196763822 | WOT000483900 | 4267091 | COLLECTION | Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU | Claire Booth | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Limited | 196762286 | WOT000483983 | 4267237 | COLLECTION | Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU | Claire Booth | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Limited | 196762549 | WOT000483873 | 4267239 | COLLECTION | Manchester Westminster House, Manchester Westminster House, Westminster House, MANCHESTER, England, M1 3HU | Claire Booth | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter PwC NON TECH EXCHANGE | 19656467201 | PAR0515000 | 4262462 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 10/10/2025 11:54 17/10/2025 17:30 | 17/10/2025 | |
| Computacenter PwC NON TECH EXCHANGE | 19656434901 | PAR0514984 | 4262458 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 10/10/2025 11:50 17/10/2025 17:30 | 17/10/2025 | |
| Computacenter PwC NON TECH EXCHANGE | 19657030601 | PAR0515310 | 4262561 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 10/10/2025 13:30 17/10/2025 17:30 | 17/10/2025 | |
| Computacenter PwC NON TECH EXCHANGE | 19653605101 | PAR0512699 | 4261783 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Claire Booth | 09/10/2025 15:28 17/10/2025 17:30 | 17/10/2025 | |



Run Sheet

Warehouse manifest

| Summary | | | | | | | | | |
|-------------------------------|---------------|-------------------------|---------|-----------------|---|---------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Computacenter John Lewis | 19678066101 | 24546464 | 4267260 | TECH EXCHANGE | JOHN LEWIS PLC, JOHN LEWIS PLC, 1 PEEL AVENUE, THE TRAFFORD CENTRE, MANCHESTER, M17 8JL | Daniel Hanson | 16/10/2025 19:11 17/10/2025 22:00 | 17/10/2025 | |
| Computacenter John Lewis | 19677064501 | 24546009 | 4267068 | TECH EXCHANGE | JOHN LEWIS PLC, JOHN LEWIS PLC, 1 PEEL AVENUE, THE TRAFFORD CENTRE, MANCHESTER, M17 8JL | Daniel Hanson | 16/10/2025 15:05 17/10/2025 22:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19677521001 | DEL1638742 | 4267160 | CHAIR INSTALL | CO-OPERATIVE BANK PLC, 70-72 CROSS STREET, MANCHESTER, M2 4JG | Daniel Hanson | 16/10/2025 16:18 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Horizon Project | 19659954101 | Adnan Ahmed_CLF553_1710 | 4263209 | TECH EXCHANGE | ADNAN AHMED, 113 EGERTON ROAD SOUTH, MANCHESTER, M21 0YH | Daniel Hanson | 12/10/2025 14:59 17/10/2025 17:00 | 17/10/2025 | |
| Vista Retail Support Limited | 19675853801 | 3437908 | 4266843 | TECH EXCHANGE | LIDL, ASHWORTH STREET, LANCASHIRE, MANCHESTER, M34 3LJ | Daniel Hanson | 16/10/2025 11:41 17/10/2025 17:00 | 17/10/2025 | |
| Paypoint Network Limited - UK | (No Items) | 02630586 | 4267070 | TECH EXCHANGE | CALIFORNIA WINES, CALIFORNIA WINES, 240-244 MOSTON LANE, MANCHESTER, M40 9WT | Daniel Hanson | 16/10/2025 15:05 17/10/2025 13:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674794801 | DEL1637940 | 4266675 | DESK SP INSTALL | RAMSAY OAKLANDS HOSPITAL, 19 LANCASTER ROAD, SALFORD, M6 8AQ | Daniel Hanson | 16/10/2025 09:19 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674794802 | DEL1637940 | 4266675 | DESK SP INSTALL | RAMSAY OAKLANDS HOSPITAL, 19 LANCASTER ROAD, SALFORD, M6 8AQ | Daniel Hanson | 16/10/2025 09:19 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674794803 | DEL1637940 | 4266675 | DESK SP INSTALL | RAMSAY OAKLANDS HOSPITAL, 19 LANCASTER ROAD, SALFORD, M6 8AQ | Daniel Hanson | 16/10/2025 09:19 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674794804 | DEL1637940 | 4266675 | DESK SP INSTALL | RAMSAY OAKLANDS HOSPITAL, 19 LANCASTER ROAD, SALFORD, M6 8AQ | Daniel Hanson | 16/10/2025 09:19 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674794805 | DEL1637940 | 4266675 | DESK SP INSTALL | RAMSAY OAKLANDS HOSPITAL, 19 LANCASTER ROAD, SALFORD, M6 8AQ | Daniel Hanson | 16/10/2025 09:19 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674794806 | DEL1637940 | 4266675 | DESK SP INSTALL | RAMSAY OAKLANDS HOSPITAL, 19 LANCASTER ROAD, SALFORD, M6 8AQ | Daniel Hanson | 16/10/2025 09:19 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674794807 | DEL1637940 | 4266675 | DESK SP INSTALL | RAMSAY OAKLANDS HOSPITAL, 19 LANCASTER ROAD, SALFORD, M6 8AQ | Daniel Hanson | 16/10/2025 09:19 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674794808 | DEL1637940 | 4266675 | DESK SP INSTALL | RAMSAY OAKLANDS HOSPITAL, 19 LANCASTER ROAD, SALFORD, M6 8AQ | Daniel Hanson | 16/10/2025 09:19 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Horizon Project | 19675114001 | Wendy Howard | 4266731 | COLLECTION | WENDY HOWARD, 4 THE OLD COACH HOUSE, BUXTON ROAD, CHINLEY, SK23 6EL | Daniel Hanson | 16/10/2025 10:00 17/10/2025 17:00 | 17/10/2025 | |
| HCL Barclays | 19677161301 | TASK3234158 | 4267090 | COLLECTION | 41 BUCKINGHAM ROAD, 41 BUCKINGHAM ROAD, LANGLEY MOOR, STOCKPORT, SK4 4RB | Daniel Hanson | 16/10/2025 15:14 17/10/2025 17:00 | 17/10/2025 | |

| Summary | | | | | | | | | |
|---|---------------|------------------|---------|-------------------|---|------------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Fujitsu Services Limited - Star Trains - P2PE | 19675950001 | C5322569 | 4266889 | TECH EXCHANGE | TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR | David Hargreaves | 17/10/2025 08:00 17/10/2025 18:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains - P2PE | 19675949401 | C5322569 | 4266889 | TECH EXCHANGE | TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR | David Hargreaves | 17/10/2025 08:00 17/10/2025 18:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains - P2PE | 19675953201 | C5322570 | 4266892 | TECH EXCHANGE | TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR | David Hargreaves | 17/10/2025 08:00 17/10/2025 18:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains - P2PE | 19675952801 | C5322570 | 4266892 | TECH EXCHANGE | TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR | David Hargreaves | 17/10/2025 08:00 17/10/2025 18:00 | 17/10/2025 | |
| Computacenter - Morrisons BAU | 19676851801 | REQ000011462 794 | 4267010 | TECH EXCHANGE | MORRISONS MANUFACTORY, MORRISONS MANUFACTORY, WHARTON ROAD, WINSFORD, CW7 3BB | David Hargreaves | 16/10/2025 14:29 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter - Waitrose | 19676934601 | 24546038 | 4267021 | TECH EXCHANGE | WAITROSE LTD, WAITROSE LTD, 22 LONDON ROAD, NORTHWICH, CW9 5HD | David Hargreaves | 16/10/2025 14:39 17/10/2025 22:00 | 17/10/2025 | |
| Computacenter - Astra Zeneca | 196577932 | WOT000463280 | 4266662 | DELIVERY | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | David Hargreaves | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter - Astra Zeneca | 196577929 | WOT000471104 | 4266663 | DELIVERY | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | David Hargreaves | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter - Astra Zeneca | 196579891 | WOT000444884 | 4266664 | DELIVERY | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | David Hargreaves | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter - Astra Zeneca | 196579894 | WOT000473070 | 4266799 | DELIVERY | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | David Hargreaves | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter - Astra Zeneca | 196761253 | WOT000483921 | 4266997 | NON TECH EXCHANGE | WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA | David Hargreaves | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter - Astra Zeneca | 196762283 | WOT000484081 | 4266998 | DELIVERY | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | David Hargreaves | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |



Run Sheet

Warehouse manifest

| Summary | | | | | | | | | |
|--|---------------|---------------------|---------|----------|--|--------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Xerox (UK) Technical***DO NOT INVOICE*** | (No Items) | AINTREE13101 710 | 4263534 | PROJECT | Liverpool University Hospitals NHS , Lower Lane, Pharmacy , Office 1501, LIVERPOOL, L9 7AL | David Ranson | 13/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |

| Summary | | | | | | | | | |
|---|---------------|----------------|---------|--------------------|---|------------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Computacenter Limited | 196773212 | WOT000483960 | 4267149 | COLLECTION | Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB | John Paul Barron | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Limited | 196774863 | WOT000484038 | 4267176 | COLLECTION | Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB | John Paul Barron | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Limited | 196764385 | WOT000477957 | 4267233 | NON TECH EXCHANGE | Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB | John Paul Barron | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Vista Retail Support Limited | 19677168901 | 3434828 | 4267100 | TECH EXCHANGE | LIDL, 2A ST PAULS RD, CHESHIRE, BIRKENHEAD, CH42 3UZ | John Paul Barron | 16/10/2025 15:17 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter - Kingfisher | (No Items) | 24545875 | 4267071 | TECH EXCHANGE | SCREWFIX, SCREWFIX, UNIT 2D, INTERLINQ TRADE PARK, DEESIDE, CH5 2DW | John Paul Barron | 16/10/2025 15:07 17/10/2025 20:00 | 17/10/2025 | |
| Vista Retail Support Limited | 19675913801 | 3432837 | 4266871 | TECH EXCHANGE | LIDL, HIGH STREET,, DEESIDE, CH5 4DD | John Paul Barron | 16/10/2025 11:53 17/10/2025 17:00 | 17/10/2025 | |
| Xerox (UK) Technical***DO NOT INVOICE**** | 196753494 | 1-546839901665 | 4266790 | CONSUMABLE INSTALL | Wm Morrison Supermarkets plc, Ffordd Llanarth Centre, Connah's Quay, MONT440PRN2, DEESIDE, CH5 4WL | John Paul Barron | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Limited - HSBC | 19676030801 | RITM37888225 | 4266906 | TECH EXCHANGE | COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB | John Paul Barron | 16/10/2025 12:16 17/10/2025 16:30 | 17/10/2025 | |
| Computacenter Limited - HSBC | 19675558501 | RITM37804076 | 4266812 | TECH EXCHANGE | COMPUTACENTER HSBC, ST PETER'S SQUARE RUTHIN DENBIGHSHIRE, ST PETERS SQUARE, RUTHIN, LL15 1AB | John Paul Barron | 16/10/2025 10:50 17/10/2025 15:30 | 17/10/2025 | |
| Fujitsu Services Limited - Banks | 19677736801 | C5322487 | 4267185 | TECH EXCHANGE | RBSG, 62 MOSTYN STREET, RBSG, LLANDUDNO, LL30 2WY | John Paul Barron | 17/10/2025 09:30 17/10/2025 16:30 | 17/10/2025 | |
| Computacenter - Kingfisher | (No Items) | 24545517 | 4266995 | TECH EXCHANGE | B & Q, B & Q PLC, CAERNARFON ROAD, BANGOR, LL57 4SU | John Paul Barron | 16/10/2025 14:08 17/10/2025 20:00 | 17/10/2025 | |

| Summary | | | | | | | | | |
|-------------------|---------------|------------|---------|-------------------|---|---------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| POSTURITE LIMITED | 19649251201 | DEL1633371 | 4261459 | CHAIR INSTALL | 4 ARNOLD CLOSE, , BLACKBURN, BB2 3AJ | Nadeem Saleem | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19677524801 | DEL1638554 | 4267163 | BARIATRIC INSTALL | 5 HEATH BANK, GUILDEN SUTTON LANE, GUILDEN SUTTON, CHESTER, CH3 7EZ | Nadeem Saleem | 16/10/2025 16:19 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19677737801 | DEL1638782 | 4267188 | CHAIR SP INSTALL | LEANNE GAFFNEY, 76 THORNTON DRIVE, HESKETH BANK, PRESTON, PR4 6FH | Nadeem Saleem | 16/10/2025 17:02 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19677737802 | DEL1638782 | 4267188 | CHAIR SP INSTALL | LEANNE GAFFNEY, 76 THORNTON DRIVE, HESKETH BANK, PRESTON, PR4 6FH | Nadeem Saleem | 16/10/2025 17:02 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674904301 | DEL1638076 | 4266709 | CHAIR SP INSTALL | RORY SPENCER, 27 SMALLBROOK CLOSE, CHELFORD, SK11 9GH | Nadeem Saleem | 16/10/2025 09:47 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674904302 | DEL1638076 | 4266709 | CHAIR SP INSTALL | RORY SPENCER, 27 SMALLBROOK CLOSE, CHELFORD, SK11 9GH | Nadeem Saleem | 16/10/2025 09:47 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674904303 | DEL1638076 | 4266709 | CHAIR SP INSTALL | RORY SPENCER, 27 SMALLBROOK CLOSE, CHELFORD, SK11 9GH | Nadeem Saleem | 16/10/2025 09:47 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674904304 | DEL1638076 | 4266709 | CHAIR SP INSTALL | RORY SPENCER, 27 SMALLBROOK CLOSE, CHELFORD, SK11 9GH | Nadeem Saleem | 16/10/2025 09:47 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19675271001 | DEL1636857 | 4266758 | DESK SP INSTALL | 272 LIVERPOOL ROAD, HAYDOCK, ST HELENS, MERSEYSIDE, WA11 9RY | Nadeem Saleem | 16/10/2025 10:13 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19675271002 | DEL1636857 | 4266758 | DESK SP INSTALL | 272 LIVERPOOL ROAD, HAYDOCK, ST HELENS, MERSEYSIDE, WA11 9RY | Nadeem Saleem | 16/10/2025 10:13 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19675271003 | DEL1636857 | 4266758 | DESK SP INSTALL | 272 LIVERPOOL ROAD, HAYDOCK, ST HELENS, MERSEYSIDE, WA11 9RY | Nadeem Saleem | 16/10/2025 10:13 17/10/2025 17:00 | 17/10/2025 | |
| POSTURITE LIMITED | 19674296801 | DEL1637984 | 4266606 | CHAIR INSTALL | 11A EAST MOUNT, ORRELL, WA, WIGAN, WN5 8LR | Nadeem Saleem | 16/10/2025 07:02 17/10/2025 17:00 | 17/10/2025 | |

| Summary | | | | | | | | | |
|----------------------------------|---------------|----------------------|---------|-------------------|---|----------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| PayPoint Network Ltd_Collections | (No Items) | 31174264 | 4267080 | COLLECTION | BUTLER'S CONVENIENT STORE, 85 FERRY ROAD, BARROW-IN-FURNESS, CUMBRIA, LA14 2QE | Osama Shahhoud | 16/10/2025 15:10 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Limited - HSBC | 19676031401 | INC50374998 | 4266907 | TECH EXCHANGE | COMPUTACENTER HSBC, 40 FISHERGATE, PRESTON, LANCASHIRE, PR1 2AD | Osama Shahhoud | 16/10/2025 12:16 17/10/2025 16:30 | 17/10/2025 | |
| COGNIZANT HAYS WAREHOUSING | 19662733601 | SCTASK0084319r | 4267247 | COLLECTION | HAYS RECRUITMENT, HAYS RECRUITMENT, NORWEST COURT, GUILDHALL STREET, PRESTON, PR1 3NU | Osama Shahhoud | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Limited | 196768453 | WOT000483872 | 4267128 | COLLECTION | AKINIKA - COLLECTIONS AND RECOVERY, AKINIKA - COLLECTIONS AND RECOVERY, Tulketh Mill, Balcarres Road, PRESTON, England, PR2 2DY | Osama Shahhoud | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Vista Retail Support Limited | 19676264801 | 3438486 | 4266954 | NON TECH EXCHANGE | MCDONALDS - NCR, FOXHOLE ROAD, CHORLEY, LANCASHIRE, CHORLEY, PR7 1NW | Osama Shahhoud | 16/10/2025 12:57 17/10/2025 17:00 | 17/10/2025 | |
| Vista Retail Support Limited | 19676265601 | 3438491 | 4266955 | NON TECH EXCHANGE | MCDONALDS - NCR, FOXHOLE ROAD, CHORLEY, LANCASHIRE, CHORLEY, PR7 1NW | Osama Shahhoud | 16/10/2025 12:57 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Ltd Tesco Project | 19675571101 | Preston Road Express | 4266815 | PROJECT | TESCO EXPRESS, TESCO EXPRESS, CALDER PARK, PRESTON ROAD, CHORLEY, PR7 1PH | Osama Shahhoud | 16/10/2025 10:54 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Horizon Project | 19641888901 | 43283179_CLF 516 | 4259553 | COLLECTION | JENNY TAYLOR, 8 WHITWORTH DRIVE, CHORLEY, PR7 2PD | Osama Shahhoud | 07/10/2025 09:52 17/10/2025 17:00 | 17/10/2025 | |

| Summary | | | | | | | | | |
|---|---------------|------------------|---------|-------------------|--|-----------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Fujitsu Services Limited - Star Trains - P2PE | 19675894601 | C5322550 | 4266858 | TECH EXCHANGE | TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS | Ryan Owen | 16/10/2025 08:00 17/10/2025 20:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains - P2PE | 19675895001 | C5322550 | 4266858 | TECH EXCHANGE | TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS | Ryan Owen | 16/10/2025 08:00 17/10/2025 20:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains - P2PE | 19675895401 | C5322551 | 4266861 | TECH EXCHANGE | TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS | Ryan Owen | 16/10/2025 08:00 17/10/2025 20:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains - P2PE | 19675895801 | C5322551 | 4266861 | TECH EXCHANGE | TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS | Ryan Owen | 16/10/2025 08:00 17/10/2025 20:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains - ME | (No Items) | C5322619 | 4267234 | MANPOWER | MERSEYRAIL, Old Chester Road, MERSEYSIDE, Wirral, CH63 7LA | Ryan Owen | 17/10/2025 08:00 17/10/2025 12:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains - ME | 19677581901 | C5322612 | 4267177 | DELIVERY | MERSEYRAIL, Rail House Lord Nelson Street, LANCASHIRE, Liverpool, L1 1JF | Ryan Owen | 17/10/2025 09:00 17/10/2025 13:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains | 19675437001 | C5322526 | 4266785 | TECH EXCHANGE | MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT | Ryan Owen | 17/10/2025 08:00 17/10/2025 20:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains | 19676068301 | C5322577 | 4266915 | TECH EXCHANGE | MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT | Ryan Owen | 17/10/2025 08:00 17/10/2025 20:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains | 19676240401 | C5322582 | 4266950 | TECH EXCHANGE | MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT | Ryan Owen | 17/10/2025 08:00 17/10/2025 20:00 | 17/10/2025 | |
| Fujitsu Services Limited - KFC | 19674706201 | C5322492 | 4266668 | TECH EXCHANGE | Liverpool Central, Unit 5 Liverpool Central, Renegah St, Liverpool, Liverpool, L1 1JT | Ryan Owen | 16/10/2025 09:02 17/10/2025 16:00 | 17/10/2025 | |
| Computacenter Horizon Project | 19641886101 | 45048480_CLF 516 | 4259546 | COLLECTION | AMY TWIDELL, HSBC UK, 99-101 LORD STREET, LIVERPOOL, L2 6PG | Ryan Owen | 07/10/2025 09:52 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter - British Telecom | 19677832201 | 24535129 | 4267250 | NON TECH EXCHANGE | BRITISH TELECOM PLC_ (0081049580), 205P 100 Old Hall street , 205P 100 Old Hall street , L3 9QJ | Ryan Owen | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| COGNIZANT HAYS WAREHOUSING | 19667078201 | SCTASK008276 9 | 4264751 | COLLECTION | HAYS SPECIALIST RECRUITMENT LTD, HAYS SPECIALIST RECRUITMENT LTD, 5 ST PAULS SQUARE, LIVERPOOL, L3 9SJ | Ryan Owen | 14/10/2025 12:40 17/10/2025 17:00 | 17/10/2025 | |
| Symec Travis Perkins | 19674664601 | 00504994 | 4266661 | TECH EXCHANGE | BRIDLE ROAD, NETHERTON, BRIDLE ROAD, NETHERTON, BOOTLE, L30 1PG | Ryan Owen | 16/10/2025 08:53 17/10/2025 17:00 | 17/10/2025 | |
| Vista Retail Support Limited | 19677807801 | 3438829 | 4267211 | TECH EXCHANGE | LIDL, PRESCOT ROAD, LANCASHIRE, LIVERPOOL, L36 3YD | Ryan Owen | 16/10/2025 17:28 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter - Waitrose | 19676239401 | 24545737 | 4266951 | TECH EXCHANGE | WAITROSE LTD, WAITROSE LTD, THREE TUNS LANE, FORMBY, LIVERPOOL, L37 4AJ | Ryan Owen | 16/10/2025 12:50 17/10/2025 22:00 | 17/10/2025 | |
| Fujitsu Services Limited - Star Trains | 19677799601 | C5322527 | 4267207 | TECH EXCHANGE | MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE | Ryan Owen | 16/10/2025 17:22 17/10/2025 20:00 | 17/10/2025 | |

| Summary | | | | | | | | | |
|--|---------------|--------------|---------|---------------|--|-------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Fujitsu Services Limited - Telefonica ME | 19673301001 | C5322488 | 4266342 | TECH EXCHANGE | O2 OLDHAM 0171, Unit 3, THE SPINDLES SHOPPING CENTRE, OLDHAM, OL1 1HE | Simon Heath | 17/10/2025 09:30 17/10/2025 17:30 | 17/10/2025 | |
| CXM | 19677178701 | 5924725 | 4267105 | TECH EXCHANGE | UBER THREADS BOUTIQUE, UNIT 1 PHOENIX HOUSE, GREEN LANE, HEYWOOD, OL10 2EP | Simon Heath | 16/10/2025 15:20 17/10/2025 17:00 | 17/10/2025 | |
| CXM | 19677178702 | 5924725 | 4267105 | TECH EXCHANGE | UBER THREADS BOUTIQUE, UNIT 1 PHOENIX HOUSE, GREEN LANE, HEYWOOD, OL10 2EP | Simon Heath | 16/10/2025 15:20 17/10/2025 17:00 | 17/10/2025 | |
| NCR TESCO HHT | 196765684 | 7528900402 | 4266978 | TECH EXCHANGE | TESCO, ROE ACRE SERVICE STATION, YORK ST LANCASHIRE, OL10 4NS | Simon Heath | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| PayPoint Unscheduled | 19677151901 | 31288212 | 4267086 | COLLECTION | AYAAN CONVENIENCE STORE, 41 GRAINS ROAD, SHAW, OLDHAM, OL2 8HZ | Simon Heath | 16/10/2025 15:13 17/10/2025 17:00 | 17/10/2025 | |
| Computacenter Limited | 196748986 | WOT000483283 | 4266800 | TECH EXCHANGE | Ashton Under Lyne 91 Old Street, Ashton Under Lyne 91 Old Street, 91 Old Street, ASHTON UNDER LYNE, England, OL6 7RU | Simon Heath | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |



Run Sheet

Warehouse manifest

| Summary | | | | | | | | | |
|--|---------------|------------|---------|-------------------|--|----------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Computacenter - British Telecom | 19677350301 | 24546000 | 4267172 | NON TECH EXCHANGE | BRITISH TELECOM PLC_(0081049580), 3-5 Jubilee Street , 3-5 Jubilee Street , BB1 1EP | Stephen Fitton | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Xerox (UK) Technical****DO NOT INVOICE**** | 196757056 | 11869083 | 4266831 | REPAIR WITH PARTS | ASDA STORES LIMITED, Manchester Road, IP 10.211.54.21, Superstore,., BOLTON, BL3 2QS | Stephen Fitton | 17/10/2025 09:00 17/10/2025 17:00 | 17/10/2025 | |
| Fujitsu Services Limited - Telefonica TC | 19675284701 | C5322522 | 4266771 | TECH EXCHANGE | Middleton, UNIT G14, Middleton Shopping Centre, Rochdale, MIDDLETON, M24 4EL | Stephen Fitton | 17/10/2025 09:00 17/10/2025 17:30 | 17/10/2025 | |
| POSTURITE LIMITED | 19676522701 | DEL1638593 | 4266971 | CHAIR INSTALL | RODWELL HUNGWE, 192 ASTLEY STREET, ASTLEY, TYLDESLEY, MANCHESTER, M29 7AX | Stephen Fitton | 16/10/2025 13:40 17/10/2025 17:00 | 17/10/2025 | |