



Run Sheet

Stephen Fitton 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4112101	Customer	Vista Retail Support Limited	Job Address
SLA Window	11/03/2025 15:57 - 12/03/2025 17:00	Contact Name	SAVERS 55-57 MILL STREET MACCLESFIELD SK11 6NG
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3206437		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3206437 -HHT Scanner not scanning items please attend site with replacement.	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945946701	SUP-SCN-HHT-ZEB-TC51					



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Job # 4111921	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	Jonathan Charles		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	+447881615818		MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700				
Ref 1	WOT000259569				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-03-06", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000007450_UK10_EUSAP", "SAP S4 Hana Programme - UK": "Cost Center Account Number": "CC_0000007450_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189433730	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE7KM			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189433732						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Job # 4111618	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name		Stavroula Iliadou	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone		+447827836712	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700				MACCLESFIELD
Ref 1	WOT000256241				Cheshire SK10 2NA
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-12", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000008208_UK10_EUSAP", "Global Technical Services - UK", "Cost Center Account Number": "CC_0000008208_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189151070	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BM64M			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189151072						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4111418	Customer	POSTURITE LIMITED		Job Address
SLA Window	11/03/2025 07:17 - 12/03/2025 17:00	Contact Name	MOLLY DOWLING	MOLLY DOWLING 158 CHESTER ROAD HAZEL GROVE STOCKPORT SK7 6HE
Activity	CHAIR INSTALL	Contact Phone	07938649313	
Priority	ND 1700			
Ref 1	DEL1547094			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: N/A *** Please call 1 hour before arrival.Customer Ref / PO: M-H4575/000246Items on order:3823002 - DESKSIMPLE - Positiv Sc	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18943101101	100093501	Positiv Plus High No Neck No A				



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Job # 4109007	Customer	Computacenter Horizon Project		Job Address
SLA Window	06/03/2025 22:59 - 12/03/2025 13:00	Contact Name	SATNAM SINGH	HSBC 5 GREAT UNDERBANK STOCKPORT.CHESTER SK1 1LH
Activity	TECH EXCHANGE	Contact Phone	7387244379	
Priority	ND 1300			
Ref 1	CLF471_STOCKPORT_1203_1_DEL			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30-13:00CIA PC - DELIVERY ONLY**	**PLEASE RECORD SERIAL NUMBER** If you.....re going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



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Stephen Fitton 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4109014	Customer	Computacenter Horizon Project		Job Address
SLA Window	06/03/2025 22:59 - 12/03/2025 13:00	Contact Name	SATNAM SINGH	HSBC 5 GREAT UNDERBANK STOCKPORT.CHESTER SK1 1LH
Activity	TECH EXCHANGE	Contact Phone	7387244379	
Priority	ND 1300			
Ref 1	CLF471_STOCKPORT_1203_3_DEL			
Ref 2				
No. of Parts	13			

Instructions 1	Instructions 2
9:30-13:003x 22" monitors 8x 27" monitors and 11x sets of KB/mice DELIVERY ONLY**	**PLEASE RECORD SERIAL NUMBERS** If you.....re going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items

See Items Overleaf



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Stephen Fitton 12/03/2025

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Job # 4109016	Customer	Computacenter Horizon Project		Job Address
SLA Window	06/03/2025 22:59 - 12/03/2025 13:00	Contact Name	SATNAM SINGH	HSBC 5 GREAT UNDERBANK STOCKPORT.CHESTER SK1 1LH
Activity	TECH EXCHANGE	Contact Phone	7387244379	
Priority	ND 1300			
Ref 1	CLF471_STOCKPORT_1203_2_DEL			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30-13:00CIA PC - DELIVERY ONLY**	**PLEASE RECORD SERIAL NUMBER** If you.....re going to be later than 13:00 to site or have any issues call Edgars - 07834650322

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18932163601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4111387	Customer	POSTURITE LIMITED		Job Address
SLA Window	11/03/2025 06:32 - 12/03/2025 17:00	Contact Name	DIANE COUPE	ASDA STORES LTD WARREN STREET STOCKPORT SK1 1UA
Activity	BARIATRIC INSTALL	Contact Phone	01614299599	
Priority	ND 1700			
Ref 1	DEL1546312			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: There are parking height restrictions for vans on the carpark as we have upper level and lower level It would ideally need to be delivered to the warehouse at the back of the store -it is sign posted it says click and collect pick up - I am out of store that day-other managers aware of delivery *** Please call 1 hour before arrival.Customer Ref / PO: 5700137021Items on order:8844001 - FOOTREST - Footmate Foo</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1546312&address=Asda%20Stores%20Ltd%20Warren%20Street%20Stockport%20SK1%201UA >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18942833101	100139798	Adapt 700 Chair - Black				



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Job # 4112107	Customer	Vista Retail Support Limited		Job Address
SLA Window	11/03/2025 15:57 - 12/03/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 16B CROWN POINT RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone		WORTHINGTON WAY, DENTON MANCHESTER M34 3LF
Priority	ND 1700			
Ref 1	3206108			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3206108 HHT refusing to connect to printers tested on multiple printers and multiple HHT's and issue isolated to this HHT. Please attend site with replacement TC51</p>	<p>Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945950601	SUP-SCN-HHT-ZEB	EB0505IC51				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18945950801						

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4111542	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	12/03/2025 08:00 - 12/03/2025 17:00	Contact Name	ASHLEY CHADBOURNE	BOOKER CASH & CARRY
Activity	TECH EXCHANGE	Contact Phone		BOOKER CASH & CARRY CORNWALL STREET OPENSHAW
Priority	ND 1700			MANCHESTER_BCC109
Ref 1	129146513/ 189433413/ 945500984			MANCHESTER M11 2NR
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Lexmark (MS610dn) Printer (1) - Stuck with message Reinstall Image uniting eve : Engineer to replace printer p/n 01770049098 Lexmark MS610dn Zoe Gilmore 01612237733 Lexmark (MS610dn) Printer (1): Description of issue: Stuck with message Reinstall Image uniting User tried reinstalling imaging unit but message still showing - doesn't think it is sitting correctly in the printer as if something is broken Location of printer: Buying Office - Port 65 Printer Type: Both IP Address: 10.1.3.1 User asked for printer to be Diverted: https://172.27.75.11:631 printer01 socket://10.1.3.1 diverted to socket://172.27.75.199 998 Tech Support Paul Austin Work notes%E2%80%A22025-03-11 07:50:55 Please raise H/W call	INC10583084

Job Notes

In Items



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Job # 4111383	Customer	POSTURITE LIMITED			Job Address		
SLA Window	11/03/2025 06:30 - 12/03/2025 17:00	Contact Name	VALERIY CHERKEZ		VALERIY CHERKEZ APT. 21704, NO1 OLD TRAFFORD		
Activity	CHAIR INSTALL	Contact Phone	07486514442		4 WHARF END MANCHEDSTER M17 1LD		
Priority	ND 1700						
Ref 1	DEL1546283						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: You can park near my building on Trafford Wharf Road (back side of the building) or next to Victoria Warehouse. Please give me a call 5 minutes before arrival as I will need to meet you to open the main door. *** Please call 1 hour before arrival. Customer Ref / PO: PO057645 Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18942831601	0380103BLA	RH Logic 400 Complete Black				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Date	12/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	12
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Job # 4112225	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	11/03/2025 17:17 - 12/03/2025 17:00	Contact Name	VIKI WARNOCK		TRAFFORD PEEL TRAFFORD PEEL AVENUE THE TRAFFORD C THE TRAFFORD CENTRE MANCHESTER M17 8JL
Activity	TECH EXCHANGE P2PE	Contact Phone			
Priority	ND 1700				
Ref 1	129160233				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	<p>Please see KB0106284- PACT Fault: PED Hardware Failure 032 - Trafford. Serial number: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202503111607 Locker: TF1-60-PED TPV Number (8 Digits): 15032060 Serial Number: 192547303461103311022566 Asset Number: PAN00101396 Model Ingenico 2500 Location: 032 - Trafford</p> <p>Comms room in main office Issue: Irruption fault Incident INC6559544 has been placed into the On Hold</p> <p>Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

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Run Sheet

Claire Booth 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4111665	Customer	HCL Barclays		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 15:00	Contact Name	Branch Manager	Barclays Bank Collection Barclays Bank Collection 1 Central Street, The Rock Bury BL9 0JN
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1500			
Ref 1	BB Col BL9 0JN			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Complete wrap and collection of redundant kit left from desk refresh	20 various sized boxes 4 x monitors/Monitor arms/cheque readers/receipt printer/desktops/mice/keyboards and 8 misc items. Any issues escalated to James on 07825 092919 or Sandy on 07872 310228

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	BLANK					

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Run Sheet

Claire Booth 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4109580	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/03/2025 15:05 - 12/03/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0232840			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Asset number: UK021416</p> <p>Laptop model: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321</p> <p>Laptop serial: PF3F5B9Y</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18935481101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18935481301						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4107459	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	05/03/2025 14:47 - 12/03/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0229900			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Asset number: UK021416</p> <p>Laptop model: Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 00000000004243321</p> <p>Laptop serial: PF3F5B9Y</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18926239001						



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Claire Booth 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4107391	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	05/03/2025 13:38 - 12/03/2025 17:30	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0229806			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC Hardware Swap	<p>Please collect:</p> <p>Asset number: UK042229 Laptop model: Hewlett Packard Inc. 56K74UP - :COK:PWC:HP EB 840G8 i7-1185G7 32GB 13> - 00000000004291052 Laptop serial: 5CG2211R2W</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18915866201						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4111967	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	11/03/2025 14:39 - 12/03/2025 17:30	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0235871			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 collect device - UK040262 - HP 840 G8 i7/5CG2211V79

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945491801						

Returned Items



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Job # 4112176	Customer	Computacenter - KPMG		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	Ali Ikram	KPMG LLP. (0081097989) 1st Peters Square 1st Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07340653726	
Priority	ND 1700			
Ref 1	24278488			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Ali Ikram 07340653726 Asset task number: K121494 1st Peters Square Manchester M2 3AE	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945201601	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18945201801	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	8
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Job # 4111829	Customer	Computacenter - BASF			Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	Onur Cinar		COMPUTACENTER AG & CO.OHG (00810238
Activity	DELIVERY	Contact Phone	0044 782 4528858		2 Stockport Exchange
Priority	ND 1700			2 Stockport Exchange	
Ref 1	24264572			SK1 3GG	
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery only small notebook laptop contact- 0782 4528858	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18943931901	4707926	BASF:HP EliteBook 630 G11,G_UK				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18943932101	4707926	BASF:HP EliteBook 630 G11,G_UK				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 12/03/2025

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Job # 4111824	Customer	Computacenter - BASF			Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	Karan Jenkins		COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00441614753275		
Priority	ND 1700				
Ref 1	24264638				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
Delivery only large notebook laptop dock station contact 07776170155 /1614753275	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18944033101	4707927	BASF:HP EliteBook 660 G11,G_UK				
18944002201	4379652	BASF:HP USB-C/A 120W G2 Univ D				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	2
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Job # 4112065	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	12/03/2025 12:00 - 12/03/2025 06:00	Contact Name	Mel Gay	David Ranson David Ranson UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - David Ranson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	2
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Job # 4105803	Customer	Training Account		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	Training Account	Manchester Manchester TVS Nottingham NG9 2EU
Activity	MANPOWER	Contact Phone		
Priority	ND 1700			
Ref 1	Lexmark training David Ranson 12/03/2025			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4112060	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	12/03/2025 12:00 - 12/03/2025 06:00	Contact Name	Mel Gay	Daniel Hanson Daniel Hanson UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Daniel Hanson			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4105200	Customer	Computacenter - Morrisons BAU			Job Address		
SLA Window	03/03/2025 14:47 - 12/03/2025 17:00	Contact Name	MATHEW SAGE		WM MORRISON SUPERMARKETS PLC		
Activity	TECH EXCHANGE	Contact Phone	01513 571074		WM MORRISON SUPERMARKETS PLC		
Priority	ND 1700				CHESTER ROAD		
Ref 1	INC000030342763				WHITBY		
Ref 2					ELLESMORE PORT		
No. of Parts	1				CH65 6RX		

Instructions 1	Instructions 2
Deliver/exchange/Install laptop at site	Deliver/exchange/Install laptop at site - Replace - LPC09494880W10 / 5CG0095CHB Site contact - Store Manager - 01513 571074 Opt9 Laptop belongs to Mathew Sage who will be on holiday but will leave laptop with store manager

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18906526101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18906526301						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4111580	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	6282 NORTHWICH Duty manager	TESCO Stores Limited 39 - 43 Chester Road NORTHWICH LAP 1 CHESTER CH3 6BR
Activity	REPAIR	Contact Phone	03333452167	
Priority	8HR			
Ref 1	11630316			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 11/03/2025 14:03-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 Express MS811SerialNumber: 40635C6605W6ZProductIdentifier: 40G0230Model: 4063-430----ACCOUNT INFORMATION----VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00.Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27364069. Paper jam lift front cover to remove cartridge. [202.03]. No paper is jammed in the printer. Contact Susie Davies on 03333452167 or 07718480782. LAP1. IP 84.236.0.51. SLA Expires 11/03 14:02.----INSTRUCTIONS-----Technical Notes -----DCN. 2nd (NI); S. Fitton 4110922 11/03: Fuser swapped however control panel display is flickering and operation buttons are not responding. @TECH: Controller most likely part - Op out of stock. Sending WUS.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4111658	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	11/03/2025 10:49 - 12/03/2025 13:00	Contact Name	DEBORAH.SIMON@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	01244660180		
Priority	ND 1300				
Ref 1	INC48908741				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18944108601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4111047	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	PHILIP.J.LANCASTER@MANDSBANK.C		COMPUTACENTER HSBC MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07572 946224		
Priority	ND 1600				
Ref 1	INC48936905r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4111728	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	11/03/2025 12:15 - 12/03/2025 17:00	Contact Name	RAGHBIR.JAWANDA@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07380261212		
Priority	ND 1600				
Ref 1	INC48968356				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elitebook 840

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18944581701						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4111812	Customer	Computacenter Limited		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	Charlotte Burrows	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07398858817	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24277826			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Charlotte Burrows Contact Number - 07398858817cation - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWSke - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18944336001	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4109285	Customer	Verifone UK LTD		Job Address
SLA Window	12/03/2025 17:00 - 12/03/2025 17:00	Contact Name	Lynsey Burkhill	BUPA DENTAL CARE BUPA DENTAL CARE
Activity	MANPOWER	Contact Phone		Armstrong House Wrexham 01978 262895 LL11 1BT
Priority	ND 1800			
Ref 1	250221-3254			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
451-868-833 Parts already Onsite - Manpower Only ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4109286	Customer	Verifone UK LTD		Job Address
SLA Window	12/03/2025 17:00 - 12/03/2025 17:00	Contact Name	Clair Neale	BUPA DENTAL CARE BUPA DENTAL CARE Unit 2 Lakeside Business Village Ewloe 0124 472 9424 CH5 3XP
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250221-3255			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
450-926-515 Parts already Onsite - Manpower Only ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4111991	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	11/03/2025 15:07 - 12/03/2025 17:00	Contact Name	LEANNE.LIGHTFOOT@HSBC.COM		COMPUTACENTER HSBC 3 BEAUMARIS CLOSE BUCKLEY CH7 3QG		
Activity	NON TECH EXCHANGE	Contact Phone	07717483096				
Priority	ND 1600						
Ref 1	INC48964123						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945672501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4109287	Customer	Verifone UK LTD		Job Address
SLA Window	12/03/2025 17:00 - 12/03/2025 17:00	Contact Name	Richard Leigh	BUPA DENTAL CARE BUPA DENTAL CARE 25 Chester St Mold 01352 759162 CH7 1EG
Activity	MANPOWER	Contact Phone		
Priority	ND 1800			
Ref 1	250221-3257			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
450-926-348 Parts already Onsite - Manpower Only ... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need ... Please ensure the engineer signs in the Visitor book ... Please attend before 16:00	engineers should connect to WIFI using their mobile hotspot and NOT TO CONNECT TO ANY BUPA PRACTICE WIFI NETWORK

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4111073	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	10/03/2025 09:00 - 12/03/2025 15:30	Contact Name	Alisha Tillotson	RBSG 48 HIGH STREET
Activity	TECH EXCHANGE	Contact Phone	.	RBSG MOLD CH7 1BA
Priority	ND 1530			
Ref 1	C5305640			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 13/03/2025 14:30 SLA: ND 13/03/2025 14:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBSACRD1000-BUNDLE x 1	<p>Problem: [TC] RD1000 (Cream) SEAC - Bundle Swap Root Cause: Unknown Action: Bundle contains cream SEAC USB adapter RJ45 cable and a power lead. Engineer to replace parts as needed. Engineer must follow SEAC Tech Guide/WinX Courier Guide. Do not hot plug the SEAC device. ALL PARTS MUST BE RETURNED IN BOX Test: With user URL: Call history: ##### Call 5305640 Problem Web Service qws_uk Fri 07 Mar 2025 08:28:45 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=RBSGB000000000CHT1R3 contract.pkey=23224 call.poms=1 call.zip=CH7 1BA call.address=48 High Street call.city=MOLD call.orgname=RBSG call.customerid=INC8746468 call.problem=SEAC Reader - Broken/Damaged - Replacement Required (Nivi) call.modifiedby=QWebServices call.location=RBSG call.businessimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=3/7/2025 9:28:49 AM call.dpavailable=1</p> <p>##### Call 5305640 Problem Web Service qws_uk Fri 07 Mar 2025 08:28:45 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941965901	_RBSACRD1000	BUNDL000:CABLES:ADAPTER				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941966101	_RBSACRD1000	BUND1000:CABLES:ADAPTER				

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14		
Job # 4111873		Customer		HCL Barclays		Job Address			
SLA Window		11/03/2025 13:17 - 12/03/2025 15:00		Contact Name	LAURA KENNEALEY	BARCLAYS BANK PLC BARCLAYS BANK PLC 84 MOSTYN STREET LLANDUDNO LL30 2SH			
Activity		TECH EXCHANGE		Contact Phone					
Priority		ND 1600							
Ref 1		INC1038873395							
Ref 2									
No. of Parts		1							
Instructions 1				Instructions 2					
Monitor exchange				03301511459 / 07917092389 Business Hours: Mon - Fri - 9:30 - 15:00 Users Current Device: DELL MONITOR 24INCH					
Job Notes									
In Items									
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?			
18944983401	DELL MONITOR	2DELLMONITOR 24INCH							
Returned Items									
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?			
18944983601	DELL MONITOR	2DELLMONITOR 24INCH							
Engineer Closure Notes						On Site Time	Off Site Time		
						Customer Print			
						Customer Signature			



Run Sheet

Daniel Hanson 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4112132	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	11/03/2025 16:13 - 12/03/2025 16:30	Contact Name	SAMUEL.J.NICHOLLS@HSBC.COM	COMPUTACENTER HSBC HIGH STREET LLANGEFNI YNYS MON LL77 7LU
Activity	TECH EXCHANGE	Contact Phone	03455837978	
Priority	ND 1600			
Ref 1	INC48966904			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18946029901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4112075	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	12/03/2025 12:00 - 12/03/2025 06:00	Contact Name	Mel Gay	Paul Barron Paul Barron UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Paul Barron			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4112140	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	11/03/2025 16:22 - 12/03/2025 13:00	Contact Name	TRAINING RIG NLC9986 override to NLC286	AMERS DESKTOP TRAINING	Rail House Lord Nelson Street LANCASHIRE Liverpool L1 1JF
Activity	TECH EXCHANGE	Contact Phone	07540 430291		
Priority	4HR				
Ref 1	C5305991				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
4HR 12/03/2025 13:00 SLA: 4HR 12/03/2025 13:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJTP8ALLINONE x 1	<p>Problem: [ME] TP8 AIO (All in One) Faulty Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: In Use URL: Call history: ##### Call 5305991 Problem Web Service qws_uk Tue 11 Mar 2025 15:02:05 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=STRGB00000M4064TAA3 contract.pkey=23200 call.poms=1 call.zip=L1 1JF call.address=Rail House Lord Nelson Street call.city=Liverpool call.customerid=INC17179404 call.problem=OLD HALL STREET (M2GO) NLC2864 MER STATION training window 33 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/METP8AIOTS call.priority=2-Medium call.datereported=3/11/2025 4:01:35 PM</p> <p>##### Call 5305991 Problem Web Service qws_uk Tue 11 Mar 2025 15:02:05 A+C+P</p> <p>OLD HALL STREET (M2GO) NLC2864 MER STATION training window 33 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18946074001	_MYFUJTP8ALLINONE	15:TP8 ALL IN ONE POS:PSU				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4111723	Customer	INTERCITY / SALVATION ARMY		Job Address
SLA Window	11/03/2025 12:12 - 12/03/2025 10:00	Contact Name		THE SALVATION ARMY THE SALVATION ARMY 246 HOYLAKE ROAD WIRRAL CH46 6AD
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	Wirral 790			
Ref 2	IMS13949			
No. of Parts	0			

Instructions 1	Instructions 2
attend at 09:30 and join meeting at 10AM	engineer needs to be on site for 09:30 to swap equipment before joining a Teams bridge call for 10am to complete the call. Updated script and call details will be sent by James Stirk to attending engineer engineer to keep hold of intercity spares kit and only return to cambridge sandy kaur to provide return label for this. Teams Dial In Number 2045669685 Team Passcode 74624337#

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4111870	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	KAREN HALDON	B&Q B & Q PLC
Activity	TECH EXCHANGE	Contact Phone	07837 487209	BIDSTON MOSS BIDSTON LINK ROAD WALLASEY CH44 2HE
Priority	ND 1700			
Ref 1	24265806			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01273POS30P Till number: 30 Peripheral make/model/lease copy and paste CI): ELO 15" TOUCHSCREEN Description of issue: Ken contacted to report that the colleague display on till 30 has been	

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189433267	4601616	KING:ELO ET1502L Prime Disp +				

Returned Items



Run Sheet

John Paul Barron 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4111646	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	11/03/2025 10:49 - 12/03/2025 16:30	Contact Name	TRACEY.A.NEILSON@HSBC.COM		COMPUTACENTER HSBC UNIT SU31 UNIT SU31 BIRKENHEAD WIRRAL THE PYRAMIDS GRANGE ROAD BIRKENHEAD CH41 2ZL		
Activity	TECH EXCHANGE	Contact Phone	07990830031				
Priority	ND 1600						
Ref 1	INC48946183						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18944109801						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4112126	Customer	Secure Retail Limited		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMA WAGAMAMA 14 PARADISE STREET LIVERPOOL L1 8JF
Activity	TECH EXCHANGE	Contact Phone	0151 707 2762	
Priority	ND 1700			
Ref 1	00054347			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange: 314-354-673 PTID:30753243

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18946027101						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4112150	Customer	CXM			Job Address
SLA Window	11/03/2025 16:30 - 12/03/2025 17:00	Contact Name	JOHN LONGRIGG		HARTLEY INTERIORS UNIT 2 HARTLEY AVENUE LIVERPOOL L9 7DB
Activity	TECH EXCHANGE	Contact Phone	7947565957		
Priority	ND 1700				
Ref 1	5823496				
Ref 2					
No. of Parts	8				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70055/Tetra Desk 5000 x 1: Collect EN40003/UNKNOWN SNO: 17336CT81310039H2-5051317-15120800: SWAP OUT/SWAP OUT	H2-5051317-15120800 13866241 CU to Desk 5000. multi vendor UK TID 36280619 Unit 2 Hartley Avenue Liverpool United Kingdom L9 7DB 9:30-5:30pm/7 1513065572 John/ 17336CT81310039 POWER-GENERAL Pass:3283/ gdenes 9:30-5:30pm/7 Elavon TID: 15120800; Date Time Logged: 20250311161012; Terminal ID: 210151217202; Profile Number: 15120800 Other Info

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18946113201	EN40003	ICT250 Desktop Colour-FIS-(FR)				
18946113301	EN70055	Tetra Desk 5000 E2EE-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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In Items for Job # 4112150 page 1 of 1



Run Sheet

John Paul Barron 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4112127	Customer	Fujitsu Services Limited - Star Trains			Job Address		
SLA Window	11/03/2025 16:12 - 12/03/2025 20:00	Contact Name	AINTREE NLC2125 MER HUB STATION		MERSEY RAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE		
Activity	TECH EXCHANGE	Contact Phone	0151 955 2440				
Priority	ND 1900						
Ref 1	C5306004						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 12/03/2025 20:00 SLA: ND 12/03/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5306004 Problem Web Service qws_uk Tue 11 Mar 2025 16:12:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4057TRD3 contract.pkey=23200 call.poms=1 call.zip=L9 5BE call.address=Ormskirk Road call.city=Liverpool call.customerid=INC17179988 call.problem=NLC2125 Aintree NLC 2125 Site Aintree Window Serial Number 40759 Fault Code call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=3/11/2025 5:11:34 PM ##### Call 5306004 Problem Web Service qws_uk Tue 11 Mar 2025 16:12:04 A+C+P NLC2125...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18946028101	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40770			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18946028301	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40770			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 12/03/2025

Date 12/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 11

Job # 4112016	Customer	NCR TESCO HHT		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	CLARE SCHORAH	TESCO SEFTON ROAD LIVERPOOL MERSEYSIDE L21 9HQ
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7507001794			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>"Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Red beam Subject: Honeywell PDA - CT45 - No Red Beam Till number: Till serial number:23255B30A9 Date:11.03.2025 Problem description / Error message: ----- Rakshitha R Mar 11 2025 15:08 Clare Schorah from store called in stating scanner is not working. Previous reference no : 27327579 Serial no: 23255B30A9 Build: Troubleshooting: Tried soft reboot (Yes/No): yes Tried hard reboot (Yes/No): yes Checked if the scanner buttons are intact (Yes/No): Tried running the Diagnostics tool (Yes/No): yes Tried toggling the scanner wedge settings (Yes/No): yes Tried scanning it from an application (Yes/No): yes...</p>	<ul style="list-style-type: none"> * The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945807701	S2881097526	Staged Honeywell PDA CT45XP	23258B4CA4			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18945807901	S2881097526	Staged Honeywell PDA CT45XP	23258B4CA4			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 12/03/2025

Date 12/03/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 11

Job # 4112121	Customer	Computacenter - Kingfisher		Job Address
SLA Window	11/03/2025 16:11 - 12/03/2025 17:00	Contact Name	MICHAEL BUTLER	SCREWFIX SCREWFIX UNIT 6G ACADEMY BUSINESS PARK LIVERPOOL L33 7SA
Activity	TECH EXCHANGE	Contact Phone	01514722160	
Priority	ND 1700			
Ref 1	24278883			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PLEASE SWAP UNIT	<p>KINGFISHER TILL NUMBER: 1</p> <p>IP ADDRESS: 10.70.48.141</p> <p>PTID: 34470508</p> <p>PED MODEL: V200c Plus</p> <p>SERIAL NUMBER: 450-035-223</p> <p>CURRENT DOWNLOAD VERSION ON WEBCOM: 2.10.0.31</p> <p>CONFIG RE-DOWNLOADED: not relevant due to red dot issue</p> <p>SOFTWARE RE-DOWNLOADED: no</p> <p>LOCATION OF THE DEVICE ON SITE: SFDQC8 - Kirkby Trade Counter till 1</p> <p>PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): no</p> <p>FAULT DESCRIPTION: red dot on pdq on till 1 needs replacing</p> <p>/CONTACT NUMBER: Michael Butler / 01514722160</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	11
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Job # 4112227	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	12/03/2025 08:00 - 12/03/2025 17:00	Contact Name	JESSICA BUNCE	BOOKER CASH & CARRY BOOKER CASH & CARRY HORNHOUSE LANE LIVERPOOL_MAKRO571 KIRKBYMERSEYSIDE L33 7YQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	129123431/ 189463089/ 945542595			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Lexmark MS621 Prt 5 - Spitting out bits of toner now won't pick up any paper : 11/03 - @RICO - Please find below notes On-site time: 11/03/2025 13:40 Off-site time: 11/03/2025 14:15 Serial in:S4600945315HW9 Serial out:S4600945315HW9 Engineer notes: The new printer front door is not closing. The lock is broken. Signed for by: Steve Engineer to replace printer p/n 01770058953 Lexmark MS621dn Printer 571 Liverpool (Makro) Ieuan Mason 01515453221 Andy Walsh (field based - 07985889675) called this in for the branch Lexmark MS621 Prt 5 In Booker Marketplace Office Was spitting out bits of toner branch took the printer apart and cleaned best they could but now the printer wont pick up any paper	INC10575161

Job Notes

In Items



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4112081	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	12/03/2025 12:00 - 12/03/2025 06:00	Contact Name	Mel Gay	Ryan Owen Ryan Owen UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - RYAN OWEN			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Date 12/03/2025 **Depot** Warrington **Driver** Owen, Ryan **Jobs on Run** 12

Job # 4112129	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 16:00	Contact Name	NR0108 The Old Shippon - Middlewich	The National Farmers Union Mutual S Middlewich Road Middlewich Road 1st floor MIDDLEWICH CW10 9LT
Activity	REPAIR WITH PARTS	Contact Phone	01606737400	
Priority	ND FIX			
Ref 1	11632178			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 12/03/2025 17:00-----ASSET INFORMATION---ProductName: CX735adse MFP HV EMEA DeviceTagCustomer: SerialNumber: 7530437513PG4 ProductIdentifier: 47C9620 Model: 7530-678 Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER BREAK FIX - Next Business Day Fix. Monday Friday 09:00 17:00. MAINTENANCE KITS - 3 DAY SLA. Monday Friday 09:00 17:00.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000030378155. PQ issues - ghost effect Samantha advised that printer prints with ghost effect. Logged to the printer and decreased dpi from 4800 to 1200. Asked Sam to print again but same issue. Reverted dpi to 4800 and run colour adjust. Once this was done Sam printed again but still same pq issue. This is a brand new printer installed last week. Please check CX735SN: 7530437513PG4 IP: 172.16.14.55 Samantha Walton 01606737400 SLA 12.03.25 by the end of business day. Mk----INSTRUCTIONS-----Technical Notes -----JB. Please investigate printer prints with ghost effect. Please EMO & GO.</p>

Job Notes

For more information about the study, please contact the study team at 1-800-258-4238 or visit www.cancer.gov.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189459951	41X2931	SVC Fuser 220V belt				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189459953	41X2931	SVC Fuser 220V belt				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4112038	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	11/03/2025 15:48 - 12/03/2025 17:00	Contact Name	MOHAMMAD IRFAN ARSALA	SUPER DISCOUNT STORE 1 WHEELOCK STREET MIDDLEWICH CHESHIRE CW10 9AG
Activity	COLLECTION	Contact Phone	07861049409	
Priority	ND 1700			
Ref 1	31197082			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS) Mr. Mohammad Irfan Arsala - 07861049409	37601865 34568790 38941196

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945896301	Collection Tote Box	Tote Box for Collections				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18945896501	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4112141	Customer	HCL Barclays		Job Address
SLA Window	11/03/2025 16:25 - 12/03/2025 17:00	Contact Name	VIRAT	13 THOMAS SACKFIELD DRIVE
Activity	TECH EXCHANGE	Contact Phone	07742 439967	13 THOMAS SACKFIELD DRIVE CREWE CW1 3JA
Priority	ND 1600			
Ref 1	INC1038805026			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor exchange	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18946078601	Dell P2720 DC Tra	Dell P2720 DC Trader WFH				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18946078801	Dell P2720 DC Tra	Dell P2720 DC Trader WFH				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date 12/03/2025 **Depot** Warrington **Driver** Owen, Ryan **Jobs on Run** 12

Job # 4111498	Customer	POSTURITE LIMITED		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	KAREN LEADINGHAM-WHITE	RURAL PAYMENTS AGENCY HORNBEEAM HOUSE ELECTRA WAY CREWE CW1 6GJ
Activity	DESK INSTALL	Contact Phone	0796623001	
Priority	ND 1700			
Ref 1	DEL1530261			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***Delivery only*** Please call 1 hour before arrival.Customer Ref / PO: 17070001434Items on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

NB - delivery only.

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4111858	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	12/03/2025 10:00 - 12/03/2025 15:00	Contact Name	LIANNE MORGAN		NATWEST NATWEST 4-6 GROVE STREET WILMSLOW SK9 1EJ
Activity	COLLECTION	Contact Phone	075522 59786		
Priority	Timed				
Ref 1	42698				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 8 x items with 2 x totes	<p>**PES DRIVER**PLEASE COLLECT 10:00 - 15:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4112004	Customer	CXM		Job Address
SLA Window	11/03/2025 15:20 - 12/03/2025 17:00	Contact Name	THOMAS MARY	SMITHS BLINDS LIMITED UNIT 1 Salford 571 Eccles New Road Manchester M50 1EP
Activity	TECH EXCHANGE	Contact Phone	01617377070	
Priority	ND 1700			
Ref 1	5823456			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN70157/PWN32410153A SNO: 222947313161294527408644: Collect EN60009/Part no. K003 SNO: 8931082222051250503: Collect EN70156/Tetra Move 5000 SNO: 221267303201256424756280LAN_UK_0126815: SWAP OUT/SWAP OUT	LAN_UK_0126815 14767698 Sue +441617377070 9-4pm m-sat Please send with engineer (WIFI) 9-4pm m-sat Elavon TID: 14767698; Date Time Logged: 20250311151004; Terminal ID: 210038374309; Profile Number: 14767698 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18945757101	EN60009	KPN SIM CARD-(GB)				
18945757301	EN70156	Tetra Move 5000-(FR)				
18945757401	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4112005	Customer	CXM			Job Address
SLA Window	11/03/2025 15:20 - 12/03/2025 17:00	Contact Name	THOMAS MARY		SMITHS BLINDS LIMITED UNIT 1 Salford 571 Eccles New Road Manchester M50 1EP
Activity	TECH EXCHANGE	Contact Phone	01617377070		
Priority	ND 1700				
Ref 1	5823454				
Ref 2					
No. of Parts	10				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN70156/Tetra Move 5000 SNO: 190092203191017907784824: Collect EN60009/Part no. K003 SNO: 8931080019072594659: Collect EN70157/PWN32410153A SNO: 221937313161294525750093LAN_UK_0126813: SWAP OUT/SWAP OUT	LAN_UK_0126813 14756462 Sue 441617377070 9-4pm m-sat Please send with engineer (WIFI) 9-4pm m-sat Elavon TID: 14756462; Date Time Logged: 20250311151004; Terminal ID: 210038374307; Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

See Items Overleaf

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Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4112006	Customer	CXM		Job Address
SLA Window	11/03/2025 15:20 - 12/03/2025 17:00	Contact Name	THOMAS MARY	SMITHS BLINDS LIMITED UNIT 1 Salford 571 Eccles New Road Manchester M50 1EP
Activity	TECH EXCHANGE	Contact Phone	01617377070	
Priority	ND 1700			
Ref 1	5823455			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN70157/PWN32410153A SNO: 192697313241005611253689: Collect EN70156/Tetra Move 5000 SNO: 191107303191017904389550: Collect EN60009/Part no. K003 SNO: 8931084510127013022LAN_UK_0126814: SWAP OUT/SWAP OUT	LAN_UK_0126814 14759710 Sue 441617377070 9-4pm m-sat Please send with engineer (WIFI) 9-4pm m-sat Elavon TID: 14759710; Date Time Logged: 20250311151004; Terminal ID: 210038374308; Profile Number: 14759710 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945756801	EN60009	KPN SIM CARD-(GB)				
18945757001	EN70156	Tetra Move 5000-(FR)				
18945757201	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4112158	Customer	CXM		Job Address
SLA Window	11/03/2025 16:30 - 12/03/2025 17:00	Contact Name	THOMAS MARY	SMITHS BLINDS LIMITED UNIT 1 Salford 571 Eccles New Road Manchester M50 1EP
Activity	TECH EXCHANGE	Contact Phone	01617377070	
Priority	ND 1700			
Ref 1	5823498			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN70156/Tetra Move 5000 SNO: 230827303201256450276080: Collect EN70157/PWN32410153A SNO: 231827313161294552324528: Collect EN60009/Part no. K003 SNO: 8931081121038862508LAN_UK_0126817: SWAP OUT/SWAP OUT	LAN_UK_0126817 14811543 Sue +441617377070 9-4pm m-sat Please send with engineer (WIFI) 9-4pm m-sat Elavon TID: 14811543; Date Time Logged: 20250311161012; Terminal ID: 210038374311; Profile Number: 14811543 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

See Items Overleaf



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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In Items for Job # 4112158 page 1 of 1



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4112160	Customer	CXM		Job Address
SLA Window	11/03/2025 16:30 - 12/03/2025 17:00	Contact Name	THOMAS MARY	SMITHS BLINDS LIMITED UNIT 1 Salford 571 Eccles New Road Manchester M50 1EP
Activity	TECH EXCHANGE	Contact Phone	01617377070	
Priority	ND 1700			
Ref 1	5823497			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN70156/Tetra Move 5000 SNO: 213547303191183122972721: Collect EN60009/Part no. K003 SNO: 8931080620055181065: Collect EN70157/PWN32410153A SNO: 230797313161294550227737LAN_UK_0126816: SWAP OUT/SWAP OUT	LAN_UK_0126816 14790288 Sue +441617377070 9-4pm m-sat Please send with engineer (WIFI) 9-4pm m-sat Elavon TID: 14790288; Date Time Logged: 20250311161012; Terminal ID: 210038374310; Profile Number: 14790288 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18946113601	EN60009	KPN SIM CARD-(GB)				
18946113701	EN70156	Tetra Move 5000-(FR)				
18946113801	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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In Items for Job # 4112160 page 1 of 1



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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Job # 4112166	Customer	CXM			Job Address
SLA Window	11/03/2025 16:30 - 12/03/2025 17:00	Contact Name	THOMAS MARY		SMITHS BLINDS LIMITED UNIT 1 Salford 571 Eccles New Road Manchester M50 1EP
Activity	TECH EXCHANGE	Contact Phone	01617377070		
Priority	ND 1700				
Ref 1	5823499				
Ref 2					
No. of Parts	10				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931081822017086809: Collect EN70156/Tetra Move 5000 SNO: 230817303201256450263920: Collect EN70157/PWN32410153A SNO: 212877313241005622186366LAN_UK_0126818: SWAP OUT/SWAP OUT	LAN_UK_0126818 14852558 Sue +441617377070 9-4pm m-sat Please send with engineer (WIFI) 9-4pm m-sat Elavon TID: 14852558; Date Time Logged: 20250311161012; Terminal ID: 210038374312; Profile Number: 14852558 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18946114801	EN60009	KPN SIM CARD-(GB)				
18946114901	EN70156	Tetra Move 5000-(FR)				
18946115001	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	12
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In Items for Job # 4112166 page 1 of 1



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4112086	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	12/03/2025 12:00 - 12/03/2025 06:00	Contact Name	Mel Gay	Shah Asif Alam Shah Asif Alam UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Shah Asif Alam			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4111557	Customer	GE Medical Systems Ltd		Job Address
SLA Window	11/03/2025 09:32 - 12/03/2025 12:00	Contact Name	DIANE MARLAND	ROYAL OLDHAM HOSPITAL ROYAL OLDHAM HOSPITAL ROCHDALE ROAD MAIN X-RAY DEPARTMENT OLDHAM OL1 2JH
Activity	NON TECH EXCHANGE	Contact Phone	0161 656 1416	
Priority	ND 1200			
Ref 1	13501665			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please go to main X-ray dept and ask for Diane Marland	<p>Please collect faulty IC5-9-D probe s/n 948951WX9.</p> <p>Please deliver new probe s/n 1438394WX7.</p> <p>Any issues please call 0845 850 3392.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18943810101						

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18943810301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4111076	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	10/03/2025 10:00 - 12/03/2025 15:30	Contact Name	Sheila Holland	RBSG 10 YORKSHIRE STREET
Activity	TECH EXCHANGE	Contact Phone	..	RBSG OLDHAM OL1 1QT
Priority	ND 1700			
Ref 1	C5305869			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 13/03/2025 12:00 SLA: ND 13/03/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBXER3325V/DNI x 1	Problem: [TC] PRINTER Root Cause: unknown/various Action: Engineer to replace printer please follow install guide Test: in use URL: Call history:: ##### Call 5305869 Problem Web Service qws_uk Mon 10 Mar 2025 13:27:16 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB0000000000OLT1R3 contract.pkey=23224 call.poms=1 call.zip=OL1 1QT call.address=10 Yorkshire Street call.city=OLDHAM call.orgname=RBSG call.customerid=INC8753770 call.problem=work centre 3325 that is all it says - Printer Broken [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=3/10/2025 2:27:18 PM call.dpavailable=1 ##### Call 5305869 Problem Web Service qws_uk Mon 10 Mar 2025 13:27:16 A+C+P SBS Maint Number: BRNCH12...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941971701	_RBXER3325V/D	NTR:WORK CENTRE 3325				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941971901	_RBXER3325V/D	NTR:WORK CENTRE 3325				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4108520	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	06/03/2025 14:51 - 12/03/2025 16:00	Contact Name	MIRZA YASEEN	46 CORONATION ROAD 46 CORONATION ROAD ASHTON-UNDER-LYNE OL6 8RH
Activity	NON TECH EXCHANGE	Contact Phone	07398975622	
Priority	ND 1700			
Ref 1	5305434 / INC8743490			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
yaseemd@rbos.co.uk / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18930758301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18930758501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4111593	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	12/03/2025 07:00 - 12/03/2025 13:00	Contact Name	MANCHESTER PICCADILLY NLC9535 TP D	FIRST TRANSPENNINE (MANCHESTER PICCADILLY) MT
Activity	TECH EXCHANGE	Contact Phone	0161 228 4913	Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf
Priority	6HR			Manchester Manchester M60 7RA
Ref 1	C5305898			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
6HR 12/03/2025 13:00 SLA: 6HR 12/03/2025 10:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5305898 Problem Web Service qws_uk Mon 10 Mar 2025 17:16:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000M8102TA63 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Transpennine Express Duty Managers Office Manchester Piccadilly Station Platf call.city=Manchester call.customerid=INC17172857 call.problem=NLC9535 Manchester Piccadilly 20042236 PED - Customer damage NLC 9535 Site M call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TPMIUM020PED call.priority=2-Medium call.datereported=3/10/2025 6:15:44 PM ...

Job Notes



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4111594	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	12/03/2025 07:00 - 12/03/2025 13:00	Contact Name	MANCHESTER PICCADILLY NLC9535 TP D	FIRST TRANSPENNINE (MANCHESTER PICCADILLY) MT
Activity	TECH EXCHANGE	Contact Phone	0161 228 4913	Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf
Priority	6HR			Manchester Manchester M60 7RA
Ref 1	C5305899			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
6HR 12/03/2025 13:00 SLA: 6HR 12/03/2025 10:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5305899 Problem Web Service qws_uk Mon 10 Mar 2025 17:18:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000M8102TA63 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Transpennine Express Duty Managers Office Manchester Piccadilly Station Platf call.city=Manchester call.customerid=INC17172863 call.problem=NLC9535 Manchester Piccadilly 20107613 PED - Customer damage NLC 9535 Site M call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TPMIUM020PED call.priority=2-Medium call.datereported=3/10/2025 6:17:25 PM ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18943961801	_SXASSET-LABELSV2					
18943961201	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020112311			



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4111595	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	12/03/2025 07:00 - 12/03/2025 13:00	Contact Name	MANCHESTER PICCADILLY NLC9535 TP D	FIRST TRANSPENNINE (MANCHESTER PICCADILLY) MT
Activity	TECH EXCHANGE	Contact Phone	0161 228 4913	Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf
Priority	6HR			Manchester Manchester M60 7RA
Ref 1	C5305897			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
6HR 12/03/2025 13:00 SLA: 6HR 12/03/2025 10:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5305897 Problem Web Service qws_uk Mon 10 Mar 2025 17:12:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M8102TA63 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Transpennine Express Duty Managers Office Manchester Piccadilly Station Platf call.city=Manchester call.customerid=INC17172852 call.problem=NLC9535 Manchester Piccadilly 20043463 PED - Blank screen NLC 9535 Site Manc call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TPMIUM020PED call.priority=2-Medium call.datereported=3/10/2025 6:11:18 PM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18943966201	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112780		
18943966601	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18943966401	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112780		
18943966801	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4111596	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	12/03/2025 07:00 - 12/03/2025 13:00	Contact Name	MANCHESTER PICCADILLY NLC9535 TP D	FIRST TRANSPENNINE (MANCHESTER PICCADILLY) MT
Activity	TECH EXCHANGE	Contact Phone	0161 228 4913	Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf
Priority	6HR			Manchester Manchester M60 7RA
Ref 1	C5305895			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
6HR 12/03/2025 13:00 SLA: 6HR 12/03/2025 10:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5305895 Problem Web Service qws_uk Mon 10 Mar 2025 17:10:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M8102TA63 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Transpennine Express Duty Managers Office Manchester Piccadilly Station Platf call.city=Manchester call.customerid=INC17172850 call.problem=NLC9535 Manchester Piccadilly 020-043450 PED - Blank screen NLC 9535 Site Ma call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TPMIUM020PED call.priority=2-Medium call.datereported=3/10/2025 6:10:03 PM ...

Job Notes



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4111543	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	11/03/2025 09:27 - 12/03/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D		Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406		Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900				Trains Signing o
Ref 1	C5305935				Lancashire
Ref 2					Manchester
No. of Parts	1				M60 7RA

Instructions 1	Instructions 2
ND 12/03/2025 20:00 SLA: ND 12/03/2025 20:00 PART2= PART3= PART4= ALT1=GNC32GB-MICRO-SDHC ALT2= ALT3= ALT4= TEXT= GNC32GB-MICRO-SDHC x 1	<p>Problem: [ME] 32GB SD card Root Cause: Unknown Action: Swap SD card following Engineers documentation. Contact STAR support before any action If not required return unused Test: With STAR SUPPORT URL: Call history: ##### Call 5305935 Problem Web Service qws_uk Tue 11 Mar 2025 09:26:34 A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC17176519 call.problem=StarMobile App will not load NLC9653 Manchester Piccadilly Zebra / TC56</p> <p>Fault: Star Mobile App. will not load. NLC 9653 Site Name Manchester Piccadilly Se call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMTSDCARD call.priority=2-Medium call.datereported=3/11/2025 10:26:14 AM...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18943787901	GNC32GB-MICRO-SDHC	32GB MICRO SDHC W/ADAPTER				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4111698	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	11/03/2025 11:42 - 12/03/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D		Northern Rail MT (Manchester) Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o Lancashire Manchester M60 7RA
Activity	MANPOWER	Contact Phone	0161 822 2406		
Priority	ND 1900				
Ref 1	C5305960				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
ND 12/03/2025 20:00 SLA: ND 12/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5305960 Problem Web Service qws_uk Tue 11 Mar 2025 11:42:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC17176492 call.problem=Faulty Zebra Smart Case call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=3/11/2025 12:41:41 PM ##### Call 5305960 Problem Web Service qws_uk Tue 11 Mar 2025 11:42:04 A+C+P ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4111657	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	11/03/2025 10:49 - 12/03/2025 17:00	Contact Name	KIM.HUBBARD@HSBC.COM		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER ST JAMES STREET MANCHESTER M1 4BP		
Activity	TECH EXCHANGE	Contact Phone	07940263738				
Priority	ND 1600						
Ref 1	RITM32358488						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18944111401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4112022	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	11/03/2025 15:39 - 12/03/2025 20:00	Contact Name	Manchester Experience Store (PA) 60916	VODAFONE (MANCHESTER,MARKET ST EXPERIENCE STORE)
Activity	TECH EXCHANGE	Contact Phone	07881 830887	Manchester Experience Store, 25 Market Street , Greater Manchester , England LANCASHIRE Manchester M1 1WR
Priority	ND 1900			
Ref 1	C5305994			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 12/03/2025 20:00 SLA: ND 12/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPLENSD20S97543 x 1	Problem: [TC] Lenovo THINKPAD USB-C HUB DOCKING Station requires replacement Root Cause: Unknown Action: Engineer to replace the Lenovo USB-C Hub Docking Station. Test: In Use URL: Call history:: ##### Call 5305994 Problem Web Service qws_uk Tue 11 Mar 2025 15:39:06 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB000000VI347TA23 contract.pkey=23219 call.poms=1 call.zip=M1 1WR call.address=Manchester Experience Store 25 Market Street Greater Manchester England call.city=Manchester call.customerid=INC17163429 call.problem=RET60916-010 - Laptop - Offline when connected via Ethernet call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFUSBCHUB call.priority=2-Medium call.datereported=3/11/2025 4:38:31 PM ##### Call 5305994 Problem Web Service qws_uk Tue 11 Mar 2025 15:39:06 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945855301	_VPLENSD20S97	5CU:THINKPAD USB-C HUB DOCK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18945855501	_VPLENSD20S97	5C3U:THINKPAD USB-C HUB DOCK				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4111886	Customer	Verifone UK LTD			Job Address		
SLA Window	11/03/2025 13:21 - 12/03/2025 16:00	Contact Name	HEATHER N/A		STONEGATE - SLUG AND LETTUCE D		
Activity	TECH EXCHANGE	Contact Phone	01614341011		651 WILMSLOW ROAD 651 WILMSLOW ROAD GREATER MANCHESTER M20 6QZ		
Priority	Timed						
Ref 1	G350212						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33147827 Inbound Serial No. = 330-507-705 IP Gateway = 10.83.21.190 Terminal IP Address = 10.83.21.162 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1409 Login Pin = 1409 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes = Fault Category =Terminal Will Not Switch On	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669418

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945018001	R-Vx680 WiFi-03.70X68099BD		321-169-618			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Asif Alam 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	14
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Job # 4112163	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	Stephen Chadwick	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 161 929 4799	Unit 9 , Blue-chip Business Park, Atlantic Street, Broadheath,
Priority	ND 1700			Unit 9 , Blue-chip Business Park, Atlantic Street, Broadheath,
Ref 1	24257613			WA14 5DY
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till Number: 6 Host name: kf4ce9211bjj User's availability (not storopening times): 7am-8pm daily Fault Description: Till 6 does not loadp properly Kiosk mode does not load up Has the till been restarted?:	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945158301	4222594	KING:HP EliteDesk Z2 MiniG4 En				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18945158501	4222594	KING:HP EliteDesk Z2 MiniG4 En				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4112087	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	12/03/2025 12:00 - 12/03/2025 06:00	Contact Name	Mel Gay	Simon Heath Simon Heath UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - Simon Heath			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Simon Heath 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4111854	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	11/03/2025 12:55 - 12/03/2025 17:00	Contact Name	SUNJAY PATEL	34 MEADOWMEAD 34 MEADOWMEAD LEIGH WN7 3GB
Activity	COLLECTION	Contact Phone	075631 49129	
Priority	ND 1700			
Ref 1	42693			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4111669	Customer	HCL Barclays		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 15:00	Contact Name	Branch Manager	Barclays Bank Collection Barclays Bank Collection 1 Market Street Bolton BL1 1BU
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1500			
Ref 1	BB Col BL1 1BU			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Complete wrap and collection of redundant kit left from desk refresh	1 pink tote 1 x monitor/ monitor arm/desktops. Any issues escalated to James on 07825 092919 or Sandy on 07872 310228

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	BLANK					



Run Sheet

Simon Heath 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4110749	Customer	HCL Barclays			Job Address
SLA Window	10/03/2025 12:56 - 12/03/2025 14:30	Contact Name	AMITA NAYEE		BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	COLLECTION	Contact Phone	07711286401		
Priority	ND 1600				
Ref 1	TASK2677869				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Monitor collection - please use large box	IT items to be removed from 2nd floor

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18940104801	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18940105001	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4110747	Customer	HCL Barclays		Job Address
SLA Window	10/03/2025 12:54 - 12/03/2025 14:30	Contact Name	AMITA NAYEE	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	COLLECTION	Contact Phone	07711286401	
Priority	ND 1600			
Ref 1	TASK2677868			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Peripheral collection - Please use large box	Business Hours: 12/03/2025 10:00-14:30 Parts to be collected: Item Quantity Item #1 Keyboards: 1 Item #2 Cables: Yes IT items to be removed from 2nd floor

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18940096001	HCL Large box	Carton box 610 x 457 x 457mm				



Run Sheet

Simon Heath 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4111971	Customer	Computacenter - Kingfisher			Job Address
SLA Window	11/03/2025 14:41 - 12/03/2025 17:00	Contact Name	CHLOE CASEY		B&Q B & Q WAREHOUSE NOVA SCOTIA RETAIL PARK BOLTON ROAD BLACKBURN BB2 3QP
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100		
Priority	ND 1700				
Ref 1	24278519				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit.	Till number: 40 Make/Model: PED VERIFONE P400 Serial number: 806-902-715 Till hostname: GBBQ01173POS40P Contact name/number: Chloe Casey / +44 1254 678100

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4112095	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	11/03/2025 15:53 - 12/03/2025 17:00	Contact Name	H&M SHIFTSTORE H&M	H&M Shiftstore H&M UNIT 27-28, Lord Square, The Mall, 25 Church Street Blackburn BB1 5AF
Activity	TECH EXCHANGE	Contact Phone	01254444500	
Priority	ND 1900			
Ref 1	C002556386			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
CLICK HERE	Call Problem: Device: Till 3 Replace: HDD Miro/part name: 38042143.*** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945924001	FSC38042143	KIT:320GB MQ1ABF032:TPXII:H&M				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18945924201	FSC38042143	KIT:320GB MQ1ABF032:TPXII:H&M				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
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Job # 4111800	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	Jack Gregson	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-01772628322	Unit 1 Craven Drive Soutrings Business Park Bamber Bridge Unit 1 Craven Drive Soutrings Business Park Bamber Bridge PR5 6BZ
Priority	ND 1700			
Ref 1	24275400			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01291SCO84P Till number: 84 Peripheral make/modellease copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): K1.0-Q87-uATX Are there still sales are any sales left	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18944474101	4618558	KING:DB Beetle M-III K Series-				



Run Sheet

Nadeem Saleem 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4111556	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	12/03/2025 08:00 - 12/03/2025 12:00	Contact Name	WOT000259337		ASTRA ZENECA 5 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	DELIVERY	Contact Phone	WO000152848		
Priority	Priority MC				
Ref 1	WOT000259337				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189402958	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE7N5			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4111586	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name		Ben Eccleston	Astrazeneca Speke Reception1
Activity	DELIVERY	Contact Phone		-	Astrazeneca Speke Reception1 To Jay Galloway, Plot 6, Renaissance Way SPEKE Liverpool L24 9JW
Priority	ND 1700				
Ref 1	WOT000255696				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-03-12", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "RHQ RMT/PMT/CMT": "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189135986	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE7L2			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4107207	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	05/03/2025 09:00 - 12/03/2025 17:00	Contact Name	Erik Ftacek	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE Liverpool L24 9JW
Priority	ND 1700			
Ref 1	WOT000237597			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF2CH58K","Remove Item 1":"Please collect and remove single device.", "Requested by date": "2025-03-12", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2", "Cost Center Account Number": "CC_0000231968_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4112032	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	11/03/2025 15:48 - 12/03/2025 17:00	Contact Name		SARANJAH BASKARAN	PREMIER 34 TARBOCK ROAD, HUYTON LIVERPOOL L36 5XW
Activity	COLLECTION	Contact Phone		447572362290	
Priority	ND 1700				
Ref 1	31262163				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37592213 38962081 38944183

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945894001	Collection Tote Box	Tote Box for Collections				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18945894201	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4105187	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	03/03/2025 09:00 - 12/03/2025 18:00	Contact Name	JEMMA FLESHER	37 STONEVILLE ROAD 37 STONEVILLE ROAD STONEYCROFT LIVERPOOL L13 6QD
Activity	NON TECH EXCHANGE	Contact Phone	07725 594305	
Priority	ND 1800			
Ref 1	5305118 / INC8713216			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Jemma.Flesher@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18906474501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4111428	Customer	POSTURITE LIMITED			Job Address		
SLA Window	11/03/2025 07:28 - 12/03/2025 17:00	Contact Name	DENYS STRIYENKU		MERSEYCARE NHS FOUNDATION TRUST LONGMOOR LANE AINTREE UNIVERSITY HOSPITAL SITE LIVERPOOL L9 7AL		
Activity	CHAIR INSTALL	Contact Phone	07761728596				
Priority	ND 1700						
Ref 1	DEL1549229						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 345090835Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1549229&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1549229&address</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18943140201	9794002BLA	P-Sit High Back - 3 Lever Seat				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18943140401	9794002BLA	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Nadeem Saleem 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4107099	Customer	POSTURITE LIMITED			Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 13:00	Contact Name	AMY EVERY		HM REVENUE AND CUSTOMS INDIA BUILDINGS 31 WATER STREET LIVEPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000504246		
Priority	Priority MC				
Ref 1	DEL1540959				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***PLEASE DELIVER AND INSTALL TO POSTAL ROOM*** *** Please call 1 hour before arrival.Customer Ref / PO: 6000252174Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1540959&address=HM%20Revenue%20and%20Customs%20Buildings%20LIVEPOOL%2031%20Water%20Street%20L2%20RD</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18908405501	100138660	Positiv ME600 Chair (Square Ba	.	.	Not Used	



Run Sheet

Nadeem Saleem 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4111506	Customer	POSTURITE LIMITED			Job Address
SLA Window	11/03/2025 08:26 - 12/03/2025 17:00	Contact Name	MICHAEL CARR		H M REVENUE & CUSTOMS 31 WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000546390		
Priority	ND 1700				
Ref 1	DEL1546617				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000251828Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1546617&address=H%20M%20Revenue%20%26%20Customs%2031%20Water%20Street%20LIVERPOOL%20RD</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18943365401	9821431	Positiv Plus Backrest Screw se				
18943365402	100119971	Positiv Plus Seat Screws				
18943365403	100138613	Positiv Plus High No Neck No A				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4111407	Customer	POSTURITE LIMITED			Job Address		
SLA Window	11/03/2025 07:03 - 12/03/2025 17:00	Contact Name	JOANNA GARNER		JOANNA GARNER 8 RADLEY ROAD WALLASEY CH44 2BU		
Activity	CHAIR SP INSTALL	Contact Phone	07743862833				
Priority	ND 1700						
Ref 1	DEL1546557						
Ref 2							
No. of Parts	2						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 212145283Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18942913001	100016558	BREYTA Laptop Stand - Black				
18942913002	9784111BLA	Positiv ME100, Lumbar, Height				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18942913201						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	10
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Job # 4111853	Customer	POSTURITE LIMITED			Job Address
SLA Window	11/03/2025 12:55 - 12/03/2025 17:00	Contact Name		ANDREW WORKMAN	OFCOM PHOENIX HOUSE LAKESIDE DRIVE WARRINGTON WA1 1RX
Activity	BARIATRIC INSTALL	Contact Phone		07545988977	
Priority	ND 1700				
Ref 1	DEL1550572				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO-6-23-00002431Items on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18944792901	9788000	Positiv Plus Extra - Coming S				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4112089	Customer	PayPoint - Van Stock Audits		Job Address
SLA Window	12/03/2025 12:00 - 12/03/2025 06:00	Contact Name	Mel Gay	Steve Fitton Steve Fitton UNIT 2 EUROPA COURT EUROPA BOULEVARD WARRINGTON WA5 7TN
Activity	VAN STOCK AUDIT	Contact Phone		
Priority	ND 1400			
Ref 1	PP Audit - STEVE FITTON			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
This is a PayPoint Van Stock Audit - Please reply to all on email sent to you yesterday afternoon. Please check each TID labelled on the box matches the TID on the unit inside the box	Please reply to all on the email sent to you yesterday afternoon confirming the status of your stock once you have completed your check.

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Olayiwola Olanrewaju 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4111376	Customer	POSTURITE LIMITED			Job Address
SLA Window	11/03/2025 06:28 - 12/03/2025 17:00	Contact Name		LAUREN PARKINSON	H M REVENUE & CUSTOMS ST. MARKS HOUSE STANLEY STREET CO LAUREN
Activity	CHAIR INSTALL	Contact Phone		03000586555	PARKINSON PRESTON PR1 4AT
Priority	ND 1700				
Ref 1	DEL1546795				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000253287Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1546795&address=H%20M%20Revenue%20%26%20Customs%20Marks%20House%20Preston%20Stanley%20Street%20CO%20Lauren%20Parkinson%20PR1%204AT</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18942828401	100139040	P-Sit Medium Back - Independen				



Run Sheet

Olayiwola Olanrewaju 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4111679	Customer	POSTURITE LIMITED			Job Address		
SLA Window	11/03/2025 11:10 - 12/03/2025 17:00	Contact Name	CAROLINE SCOTT		CAROLINE SCOTT 35 WOOD CLOSE KIRKHAM PRESTON PR4 2EX		
Activity	CHAIR INSTALL	Contact Phone	07871827771				
Priority	ND 1700						
Ref 1	DEL1546678						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P493900 WR:28345Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18944195101	1301037	RH New Logic 220 High Back wit				



Run Sheet

Olayiwola Olanrewaju 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4112168	Customer	Computacenter Limited		Job Address
SLA Window	12/03/2025 09:00 - 12/03/2025 17:00	Contact Name	Ashley Sielski	LLOYDS BANKING GROUP PLC (008102783 2 drake street 2 drake street LA14 5RG
Activity	NON TECH EXCHANGE	Contact Phone	07595375706	
Priority	ND 1700			
Ref 1	24278486			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Ashley Sielski Contact Number - 07595375706 Locion - 2 drake street barrow in furness LA14 5RG - Heritage - DeviceWINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

18945202301	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18945202501	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Olayiwola Olanrewaju 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4111381	Customer	POSTURITE LIMITED		Job Address
SLA Window	11/03/2025 06:29 - 12/03/2025 17:00	Contact Name	MOHMED YUSUF	MOHAMED YUSUF 7 ROSA WAY BLACKBURN BB1 8AQ
Activity	BARIATRIC INSTALL	Contact Phone	07934723941	
Priority	ND 1700			
Ref 1	DEL1545275			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000254526white glove items on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18942829701	100139774	Adapt 700 Chair - Black				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18942829901	100139774	Adapt 700 Chair - Black				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Olayiwola Olanrewaju 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	6
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Job # 4111379	Customer	POSTURITE LIMITED			Job Address		
SLA Window	11/03/2025 06:28 - 12/03/2025 17:00	Contact Name	NAINSI PARKINSON		OLD HOUSE HODDER COURT KNOWLES BROW STONYHURST BB7 9PP		
Activity	CHAIR INSTALL	Contact Phone	03001044220				
Priority	ND 1700						
Ref 1	DEL1546084						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME723712Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18942828801	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18942829001	9900002	Homeworker Ergonomic Chair - W				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

COURIER MANCHESTER 12/03/2025

Date	12/03/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	1
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Job # 4111843	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	11/03/2025 12:48 - 12/03/2025 12:00	Contact Name	JULIE THISTLETHWAITE	29 BEECH MEADOW 29 BEECH MEADOW ORMSKIRK L39 4XL
Activity	COLLECTION	Contact Phone	075032 84419	
Priority	ND 1200			
Ref 1	42641			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER**PRE 12:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	18945855301	C5305994	4112022	TECH EXCHANGE	VODAFONE (MANCHESTER, MARKET ST EXPERIENCE STORE), Manchester Experience Store, 25 Market Street , Greater Manchester , England, LANCASHIRE, Manchester, M1 1WR	Asif Alam	11/03/2025 15:39 12/03/2025 20:00	12/03/2025	
Computacenter Limited - HSBC	18944111401	RITM32358488	4111657	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER, ST JAMES STREET, MANCHESTER, M1 4BP	Asif Alam	11/03/2025 10:49 12/03/2025 17:00	12/03/2025	
Verifone UK LTD	18945018001	G350212	4111886	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE D, 651 WILMSLOW ROAD, 651 WILMSLOW ROAD, GREATER MANCHESTER, M20 6QZ	Asif Alam	11/03/2025 13:21 12/03/2025 16:00	12/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18943963101	C5305898	4111593	TECH EXCHANGE	FIRST TRANSPENNINE (MANCHESTER PICADILLY) MT, Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf, Manchester, Manchester, M60 7RA	Asif Alam	12/03/2025 07:00 12/03/2025 13:00	12/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18943963501	C5305898	4111593	TECH EXCHANGE	FIRST TRANSPENNINE (MANCHESTER PICADILLY) MT, Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf, Manchester, Manchester, M60 7RA	Asif Alam	12/03/2025 07:00 12/03/2025 13:00	12/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18943961801	C5305899	4111594	TECH EXCHANGE	FIRST TRANSPENNINE (MANCHESTER PICADILLY) MT, Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf, Manchester, Manchester, M60 7RA	Asif Alam	12/03/2025 07:00 12/03/2025 13:00	12/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18943961201	C5305899	4111594	TECH EXCHANGE	FIRST TRANSPENNINE (MANCHESTER PICADILLY) MT, Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf, Manchester, Manchester, M60 7RA	Asif Alam	12/03/2025 07:00 12/03/2025 13:00	12/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18943966201	C5305897	4111595	TECH EXCHANGE	FIRST TRANSPENNINE (MANCHESTER PICADILLY) MT, Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf, Manchester, Manchester, M60 7RA	Asif Alam	12/03/2025 07:00 12/03/2025 13:00	12/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18943966601	C5305897	4111595	TECH EXCHANGE	FIRST TRANSPENNINE (MANCHESTER PICADILLY) MT, Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf, Manchester, Manchester, M60 7RA	Asif Alam	12/03/2025 07:00 12/03/2025 13:00	12/03/2025	



Run Sheet

Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18943969501	C5305895	4111596	TECH EXCHANGE	FIRST TRANSPENNINE (MANCHESTER PICADILLY) MT, Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf, Manchester, Manchester, M60 7RA	Asif Alam	12/03/2025 07:00 12/03/2025 13:00	12/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18943969901	C5305895	4111596	TECH EXCHANGE	FIRST TRANSPENNINE (MANCHESTER PICADILLY) MT, Transpennine Express, Duty Managers Office, Manchester Piccadilly Station, Platf, Manchester, Manchester, M60 7RA	Asif Alam	12/03/2025 07:00 12/03/2025 13:00	12/03/2025	
Fujitsu Services Limited - Star Trains - ME	18943787901	C5305935	4111543	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Asif Alam	11/03/2025 09:27 12/03/2025 20:00	12/03/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5305960	4111698	MANPOWER	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	Asif Alam	11/03/2025 11:42 12/03/2025 20:00	12/03/2025	
Fujitsu Services Limited - Banks	18941971701	C5305869	4111076	TECH EXCHANGE	RBSG, 10 YORKSHIRE STREET, RBSG, OLDHAM, OL1 1QT	Asif Alam	10/03/2025 10:00 12/03/2025 15:30	12/03/2025	
GE Medical Systems Ltd	18943810101	13501665	4111557	NON TECH EXCHANGE	ROYAL OLDHAM HOSPITAL, ROYAL OLDHAM HOSPITAL, ROCHDALE ROAD, MAIN X-RAY DEPARTMENT, OLDHAM, OL1 2JH	Asif Alam	11/03/2025 09:32 12/03/2025 12:00	12/03/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18930758301	5305434 / INC8743490	4108520	NON TECH EXCHANGE	46 CORONATION ROAD, 46 CORONATION ROAD, ASHTON-UNDER-LYNE, OL6 8RH	Asif Alam	06/03/2025 14:51 12/03/2025 16:00	12/03/2025	
Computacenter - Kingfisher	18945158301	24257613	4112163	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 9 , Blue-chip Business Park, A tlantic Street, Broadheath,, Unit 9 , Blue-chip Business Park, A tlantic Street, Broadheath,, WA14 5DY	Asif Alam	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Shah Asif Alam	4112086	VAN STOCK AUDIT	Shah Asif Alam, Shah Asif Alam, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Asif Alam	12/03/2025 12:00 12/03/2025 06:00	12/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	42641	4111843	COLLECTION	29 BEECH MEADOW, 29 BEECH MEADOW, ORMSKIRK, L39 4XL	COURIER MANCHESTER	11/03/2025 12:48 12/03/2025 12:00	12/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays		BB Col BL9 0JN	4111665	PROJECT	Barclays Bank Collection, Barclays Bank Collection, 1 Central Street, The Rock , Bury, BL9 0JN	Claire Booth	12/03/2025 09:00 12/03/2025 15:00	12/03/2025	
Computacenter - KPMG	18945201601	24278488	4112176	NON TECH EXCHANGE	KPMG LLP. (0081097989), 1st Peters Square , 1st Peters Square , M2 3AE	Claire Booth	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
Computacenter PwC NON TECH EXCHANGE	18935481101	PAR0232840	4109580	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/03/2025 15:05 12/03/2025 17:30	12/03/2025	
Computacenter PwC NON TECH EXCHANGE	18926239001	PAR0229900	4107459	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	05/03/2025 14:47 12/03/2025 17:30	12/03/2025	
Computacenter PwC NON TECH EXCHANGE	18915866201	PAR0229806	4107391	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	05/03/2025 13:38 12/03/2025 17:30	12/03/2025	
Computacenter PwC NON TECH EXCHANGE	18945491801	PAR0235871	4111967	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	11/03/2025 14:39 12/03/2025 17:30	12/03/2025	
Computacenter - BASF	18943931901	24264572	4111829	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
Computacenter - BASF	18944033101	24264638	4111824	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
Computacenter - BASF	18944002201	24264638	4111824	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical****DO NOT INVOICE****	(No Items)	11630316	4111580	REPAIR	TESCO Stores Limited, 39 - 43 Chester Road, NORTHWICH, LAP 1, CHESTER, CH3 6BR	Daniel Hanson	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
Computacenter Limited	18944336001	24277826	4111812	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Daniel Hanson	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
Verifone UK LTD	(No Items)	250221-3255	4109286	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , Unit 2 Lakeside Business Village, Ewloe, 0124 472 9424, CH5 3XP	Daniel Hanson	12/03/2025 17:00 12/03/2025 17:00	12/03/2025	
Computacenter - Morrisons BAU	18906526101	INC0000303427 63	4105200	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, CHESTER ROAD, WHITBY, ELLESMERE PORT, CH65 6RX	Daniel Hanson	03/03/2025 14:47 12/03/2025 17:00	12/03/2025	
Fujitsu Services Limited - Banks	18941965901	C5305640	4111073	TECH EXCHANGE	RBSG, 48 HIGH STREET, RBSG, MOLD, CH7 1BA	Daniel Hanson	10/03/2025 09:00 12/03/2025 15:30	12/03/2025	
Verifone UK LTD	(No Items)	250221-3257	4109287	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 25 Chester St, Mold, 01352 759162, CH7 1EG	Daniel Hanson	12/03/2025 17:00 12/03/2025 17:00	12/03/2025	
Computacenter Limited - HSBC	18945672501	INC48964123	4111991	NON TECH EXCHANGE	COMPUTACENTER HSBC, 3 BEAUMARIS CLOSE, BUCKLEY, CH7 3QG	Daniel Hanson	11/03/2025 15:07 12/03/2025 17:00	12/03/2025	
Computacenter Limited - HSBC	18944108601	INC48908741	4111658	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Daniel Hanson	11/03/2025 10:49 12/03/2025 13:00	12/03/2025	
Computacenter Limited - HSBC	(No Items)	INC48936905r	4111047	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Daniel Hanson	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
Computacenter Limited - HSBC	18944581701	INC48968356	4111728	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Daniel Hanson	11/03/2025 12:15 12/03/2025 17:00	12/03/2025	
Verifone UK LTD	(No Items)	250221-3254	4109285	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , Armstrong House, Wrexham, 01978 262895, LL11 1BT	Daniel Hanson	12/03/2025 17:00 12/03/2025 17:00	12/03/2025	
HCL Barclays	18944983401	INC1038873395	4111873	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 84 MOSTYN STREET, LLANDUDNO, LL30 2SH	Daniel Hanson	11/03/2025 13:17 12/03/2025 15:00	12/03/2025	
Computacenter Limited - HSBC	18946029901	INC48966904	4112132	TECH EXCHANGE	COMPUTACENTER HSBC, HIGH STREET, LLANGEFNI, YNYS MON, LL77 7LU	Daniel Hanson	11/03/2025 16:13 12/03/2025 16:30	12/03/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Daniel Hanson	4112060	VAN STOCK AUDIT	Daniel Hanson, Daniel Hanson, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Daniel Hanson	12/03/2025 12:00 12/03/2025 06:00	12/03/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Training Account	(No Items)	Lexmark training David Ranson 12/03/2025	4105803	MANPOWER	Manchester, Manchester, TVS , Nottingham, NG9 2EU	David Ranson	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - David Ranson	4112065	VAN STOCK AUDIT	David Ranson, David Ranson, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	David Ranson	12/03/2025 12:00 12/03/2025 06:00	12/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18944109801	INC48946183	4111646	TECH EXCHANGE	COMPUTACENTER HSBC, UNIT SU31 UNIT SU31 BIRKENHEAD WIRRAL, THE PYRAMIDS, GRANGE ROAD, BIRKENHEAD, CH41 2ZL	John Paul Barron	11/03/2025 10:49 12/03/2025 16:30	12/03/2025	
Computacenter - Kingfisher	189433267	24265806	4111870	TECH EXCHANGE	B&Q, B & Q PLC, BIDSTON MOSS, BIDSTON LINK ROAD, WALLASEY, CH44 2HE	John Paul Barron	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
INTERCITY / SALVATION ARMY	(No Items)	Wirral 790	4111723	PROJECT	THE SALVATION ARMY, THE SALVATION ARMY, 246 HOYLAKE ROAD, WIRRAL, CH46 6AD	John Paul Barron	11/03/2025 12:12 12/03/2025 10:00	12/03/2025	
Fujitsu Services Limited - Star Trains - ME	18946074001	C5305991	4112140	TECH EXCHANGE	MERSEYRAIL, Rail House Lord Nelson Street, LANCASHIRE, Liverpool, L1 1JF	John Paul Barron	11/03/2025 16:22 12/03/2025 13:00	12/03/2025	
Secure Retail Limited	18946027101	00054347	4112126	TECH EXCHANGE	WAGAMAMA, WAGAMAMA, 14 PARADISE STREET, LIVERPOOL, L1 8JF	John Paul Barron	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
NCR TESCO HHT	18945807701	7507001794	4112016	TECH EXCHANGE	TESCO, SEFTON ROAD, LIVERPOOL, MERSEYSIDE, L21 9HQ	John Paul Barron	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
Computacenter - Kingfisher	(No Items)	24278883	4112121	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 6G, ACADEMY BUSINESS PARK, L33 7SA	John Paul Barron	11/03/2025 16:11 12/03/2025 17:00	12/03/2025	
Diebold Nixdorf UK Limited		129123431/ 189463089/ 945542595	4112227	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, HORNHOUSE LANE, LIVERPOOL_MAKRO57 1, KIRKBYMERSEYSIDE, L33 7YQ	John Paul Barron	12/03/2025 08:00 12/03/2025 17:00	12/03/2025	
Fujitsu Services Limited - Star Trains	18946028101	C5306004	4112127	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	John Paul Barron	11/03/2025 16:12 12/03/2025 20:00	12/03/2025	
CXM	18946113001	5823496	4112150	TECH EXCHANGE	HARTLEY INTERIORS, UNIT 2, HARTLEY AVENUE, LIVERPOOL, L9 7DB	John Paul Barron	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113002	5823496	4112150	TECH EXCHANGE	HARTLEY INTERIORS, UNIT 2, HARTLEY AVENUE, LIVERPOOL, L9 7DB	John Paul Barron	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113003	5823496	4112150	TECH EXCHANGE	HARTLEY INTERIORS, UNIT 2, HARTLEY AVENUE, LIVERPOOL, L9 7DB	John Paul Barron	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113004	5823496	4112150	TECH EXCHANGE	HARTLEY INTERIORS, UNIT 2, HARTLEY AVENUE, LIVERPOOL, L9 7DB	John Paul Barron	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113005	5823496	4112150	TECH EXCHANGE	HARTLEY INTERIORS, UNIT 2, HARTLEY AVENUE, LIVERPOOL, L9 7DB	John Paul Barron	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113006	5823496	4112150	TECH EXCHANGE	HARTLEY INTERIORS, UNIT 2, HARTLEY AVENUE, LIVERPOOL, L9 7DB	John Paul Barron	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113007	5823496	4112150	TECH EXCHANGE	HARTLEY INTERIORS, UNIT 2, HARTLEY AVENUE, LIVERPOOL, L9 7DB	John Paul Barron	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113008	5823496	4112150	TECH EXCHANGE	HARTLEY INTERIORS, UNIT 2, HARTLEY AVENUE, LIVERPOOL, L9 7DB	John Paul Barron	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Paul Barron	4112075	VAN STOCK AUDIT	Paul Barron, Paul Barron, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	John Paul Barron	12/03/2025 12:00 12/03/2025 06:00	12/03/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18942913001	DEL1546557	4111407	CHAIR SP INSTALL	JOANNA GARNER, 8 RADLEY ROAD, WALLASEY, CH44 2BU	Nadeem Saleem	11/03/2025 07:03 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18942913002	DEL1546557	4111407	CHAIR SP INSTALL	JOANNA GARNER, 8 RADLEY ROAD, WALLASEY, CH44 2BU	Nadeem Saleem	11/03/2025 07:03 12/03/2025 17:00	12/03/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18906474501	5305118 / INC8713216	4105187	NON TECH EXCHANGE	37 STONEVILLE ROAD, 37 STONEVILLE ROAD, STONEYCROFT, LIVERPOOL, L13 6QD	Nadeem Saleem	03/03/2025 09:00 12/03/2025 18:00	12/03/2025	
POSTURITE LIMITED	18908405501	DEL1540959	4107099	CHAIR INSTALL	HM REVENUE AND CUSTOMS, INDIA BUILDINGS, 31 WATER STREET, LIVEPOOL, L2 0RD	Nadeem Saleem	12/03/2025 09:00 12/03/2025 13:00	12/03/2025	
POSTURITE LIMITED	18943365401	DEL1546617	4111506	CHAIR INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, LIVERPOOL, L2 0RD	Nadeem Saleem	11/03/2025 08:26 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18943365402	DEL1546617	4111506	CHAIR INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, LIVERPOOL, L2 0RD	Nadeem Saleem	11/03/2025 08:26 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18943365403	DEL1546617	4111506	CHAIR INSTALL	H M REVENUE & CUSTOMS, 31 WATER STREET, LIVERPOOL, L2 0RD	Nadeem Saleem	11/03/2025 08:26 12/03/2025 17:00	12/03/2025	
Computacenter - Astra Zeneca	189402958	WOT000259337	4111556	DELIVERY	ASTRA ZENECA, 5 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Nadeem Saleem	12/03/2025 08:00 12/03/2025 12:00	12/03/2025	
Computacenter - Astra Zeneca	189135986	WOT000255696	4111586	DELIVERY	Astrazeneca Speke Reception1, Astrazeneca Speke Reception1, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, Liverpool, L24 9JW	Nadeem Saleem	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000237597	4107207	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, Liverpool, L24 9JW	Nadeem Saleem	05/03/2025 09:00 12/03/2025 17:00	12/03/2025	
PayPoint Network Ltd_Collections	18945894001	31262163	4112032	COLLECTION	PREMIER, 34 TARBOCK ROAD, HUYTON, LIVERPOOL, L36 5XW	Nadeem Saleem	11/03/2025 15:48 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18943140201	DEL1549229	4111428	CHAIR INSTALL	MERSEYCARE NHS FOUNDATION TRUS, LONGMOOR LANE, AINTREE UNIVERSITY HOSPITAL SITE, LIVERPOOL, L9 7AL	Nadeem Saleem	11/03/2025 07:28 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18944792901	DEL1550572	4111853	BARIATRIC INSTALL	OFCOM, PHOENIX HOUSE, LAKESIDE DRIVE, WARRINGTON, WA1 1RX	Nadeem Saleem	11/03/2025 12:55 12/03/2025 17:00	12/03/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18942829701	DEL1545275	4111381	BARIATRIC INSTALL	MOHMED YUSUF, 7 ROSA WAY, BLACKBURN, BB1 8AQ	Olayiwola Olanrewaju	11/03/2025 06:29 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18942828801	DEL1546084	4111379	CHAIR INSTALL	OLD HOUSE, HODDER COURT, KNOWLES BROW, STONYHURST, BB7 9PP	Olayiwola Olanrewaju	11/03/2025 06:28 12/03/2025 17:00	12/03/2025	
Computacenter Limited	18945202301	24278486	4112168	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 2 drake street , 2 drake street , LA14 5RG	Olayiwola Olanrewaju	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18942828401	DEL1546795	4111376	CHAIR INSTALL	H M REVENUE & CUSTOMS, ST. MARKS HOUSE, STANLEY STREET CO LAUREN PARKINSON, PRESTON, PR1 4AT	Olayiwola Olanrewaju	11/03/2025 06:28 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18944195101	DEL1546678	4111679	CHAIR INSTALL	CAROLINE SCOTT, 35 WOOD CLOSE, KIRKHAM, PRESTON, PR4 2EX	Olayiwola Olanrewaju	11/03/2025 11:10 12/03/2025 17:00	12/03/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - STEVE FITTON	4112089	VAN STOCK AUDIT	Steve Fitton, Steve Fitton, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Olayiwola Olanrewaju	12/03/2025 12:00 12/03/2025 06:00	12/03/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	18946078601	INC1038805026	4112141	TECH EXCHANGE	13 THOMAS SACKFIELD DRIVE, 13 THOMAS SACKFIELD DRIVE, CREWE, CW1 3JA	Ryan Owen	11/03/2025 16:25 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18943238801	DEL1530261	4111498	DESK INSTALL	RURAL PAYMENTS AGENCY, HORNBEAM HOUSE, ELECTRA WAY, CREWE, CW1 6GJ	Ryan Owen	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18943238802	DEL1530261	4111498	DESK INSTALL	RURAL PAYMENTS AGENCY, HORNBEAM HOUSE, ELECTRA WAY, CREWE, CW1 6GJ	Ryan Owen	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18943238803	DEL1530261	4111498	DESK INSTALL	RURAL PAYMENTS AGENCY, HORNBEAM HOUSE, ELECTRA WAY, CREWE, CW1 6GJ	Ryan Owen	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18943238804	DEL1530261	4111498	DESK INSTALL	RURAL PAYMENTS AGENCY, HORNBEAM HOUSE, ELECTRA WAY, CREWE, CW1 6GJ	Ryan Owen	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18943238805	DEL1530261	4111498	DESK INSTALL	RURAL PAYMENTS AGENCY, HORNBEAM HOUSE, ELECTRA WAY, CREWE, CW1 6GJ	Ryan Owen	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
PayPoint Network Ltd_Collections	18945896301	31197082	4112038	COLLECTION	SUPER DISCOUNT STORE, 1 WHEELOCK STREET, MIDDLEWICH, CHESHIRE, CW10 9AG	Ryan Owen	11/03/2025 15:48 12/03/2025 17:00	12/03/2025	
Xerox (UK) Technical***DO NOT INVOICE***	189459951	11632178	4112129	REPAIR WITH PARTS	The National Farmers Union Mutual S, Middlewich Road, Middlewich Road, 1st floor, MIDDLEWICH, CW10 9LT	Ryan Owen	12/03/2025 09:00 12/03/2025 16:00	12/03/2025	
CXM	18945756701	5823456	4112004	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756702	5823456	4112004	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756703	5823456	4112004	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756704	5823456	4112004	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756705	5823456	4112004	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756706	5823456	4112004	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756707	5823456	4112004	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756708	5823456	4112004	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18945756709	5823456	4112004	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756710	5823456	4112004	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945757801	5823454	4112005	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945757802	5823454	4112005	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945757803	5823454	4112005	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945757804	5823454	4112005	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945757805	5823454	4112005	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945757806	5823454	4112005	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945757807	5823454	4112005	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945757808	5823454	4112005	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945757809	5823454	4112005	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945757810	5823454	4112005	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756501	5823455	4112006	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756502	5823455	4112006	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18945756503	5823455	4112006	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756504	5823455	4112006	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756505	5823455	4112006	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756506	5823455	4112006	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756507	5823455	4112006	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756508	5823455	4112006	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756509	5823455	4112006	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18945756510	5823455	4112006	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 15:20 12/03/2025 17:00	12/03/2025	
CXM	18946115301	5823498	4112158	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946115302	5823498	4112158	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946115303	5823498	4112158	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946115304	5823498	4112158	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946115305	5823498	4112158	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946115306	5823498	4112158	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	



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Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18946115307	5823498	4112158	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946115308	5823498	4112158	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946115309	5823498	4112158	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946115310	5823498	4112158	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113401	5823497	4112160	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113402	5823497	4112160	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113403	5823497	4112160	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113404	5823497	4112160	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113405	5823497	4112160	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113406	5823497	4112160	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113407	5823497	4112160	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113408	5823497	4112160	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113409	5823497	4112160	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946113410	5823497	4112160	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	



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Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	18946114601	5823499	4112166	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946114602	5823499	4112166	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946114603	5823499	4112166	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946114604	5823499	4112166	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946114605	5823499	4112166	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946114606	5823499	4112166	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946114607	5823499	4112166	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946114608	5823499	4112166	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946114609	5823499	4112166	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
CXM	18946114610	5823499	4112166	TECH EXCHANGE	SMITHS BLINDS LIMITED, UNIT 1, SALFORD 571 ECCLES NEW ROAD, MANCHESTER, M50 1EP	Ryan Owen	11/03/2025 16:30 12/03/2025 17:00	12/03/2025	
DHL Supply Chain Limited - RBS	(No Items)	42698	4111858	COLLECTION	NATWEST, NATWEST, 4-6 GROVE STREET, WILMSLOW, SK9 1EJ	Ryan Owen	12/03/2025 10:00 12/03/2025 15:00	12/03/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - RYAN OWEN	4112081	VAN STOCK AUDIT	Ryan Owen, Ryan Owen, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Ryan Owen	12/03/2025 12:00 12/03/2025 06:00	12/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu GBL - H&M * DO NOT INVOICE*	18945924001	C002556386	4112095	TECH EXCHANGE	H&M Shiftstore H&M, UNIT 27-28, Lord Square., The Mall, 25 Church Street, Blackburn, BB1 5AF	Simon Heath	11/03/2025 15:53 12/03/2025 17:00	12/03/2025	
Computacenter - Kingfisher	(No Items)	24278519	4111971	TECH EXCHANGE	B&Q, B & Q WAREHOUSE, NOVA SCOTIA RETAIL PARK, BOLTON ROAD, BLACKBURN, BB2 3QP	Simon Heath	11/03/2025 14:41 12/03/2025 17:00	12/03/2025	
HCL Barclays		BB Col BL1 1BU	4111669	PROJECT	Barclays Bank Collection, Barclays Bank Collection, 1 Market Street, Bolton, BL1 1BU	Simon Heath	12/03/2025 09:00 12/03/2025 15:00	12/03/2025	
HCL Barclays	18940104801	TASK2677869	4110749	COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	Simon Heath	10/03/2025 12:56 12/03/2025 14:30	12/03/2025	
HCL Barclays	18940096001	TASK2677868	4110747	COLLECTION	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	Simon Heath	10/03/2025 12:54 12/03/2025 14:30	12/03/2025	
Computacenter - Kingfisher	18944474101	24275400	4111800	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Craven Drive Southrings Business Park Bamber Bridge, Unit 1 Craven Drive Southrings Business Park Bamber Bridge, PR5 6BZ	Simon Heath	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
PayPoint - Van Stock Audits	(No Items)	PP Audit - Simon Heath	4112087	VAN STOCK AUDIT	Simon Heath, Simon Heath, UNIT 2 EUROPA COURT, EUROPA BOULEVARD, WARRINGTON, WA5 7TN	Simon Heath	12/03/2025 12:00 12/03/2025 06:00	12/03/2025	
DHL Supply Chain Limited - RBS	(No Items)	42693	4111854	COLLECTION	34 MEADOWMEAD, 34 MEADOWMEAD, LEIGH, WN7 3GB	Simon Heath	11/03/2025 12:55 12/03/2025 17:00	12/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Diebold Nixdorf UK Limited		129146513/ 189433413/ 945500984	4111542	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, CORNWALL STREET OPENSHAW, MANCHESTER_BCC109, MANCHESTER, M11 2NR	Stephen Fitton	12/03/2025 08:00 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18942831601	DEL1546283	4111383	CHAIR INSTALL	VALERIY CHERKEZ, APT. 21704, NO1 OLD TRAFFORD, 4 WHARF END, MANCHEDSTER, M17 1LD	Stephen Fitton	11/03/2025 06:30 12/03/2025 17:00	12/03/2025	
DieboldNixdorf_WIPRO	(No Items)	129160233	4112225	TECH EXCHANGE P2PE	TRAFFORD PEEL , TRAFFORD PEEL , AVENUE THE TRAFFORD C, THE TRAFFORD CENTRE, MANCHESTER, M17 8JL	Stephen Fitton	11/03/2025 17:17 12/03/2025 17:00	12/03/2025	
Vista Retail Support Limited	18945950601	3206108	4112107	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 16B CROWN POINT RETAIL PARK, WORTHINGTON WAY, DENTON, MANCHESTER, M34 3LF	Stephen Fitton	11/03/2025 15:57 12/03/2025 17:00	12/03/2025	
Computacenter Horizon Project	18932163401	CLF471_STOC KPORT_1203_1 _DEL	4109007	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163801	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163802	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163803	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163804	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163805	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163806	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163807	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163808	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163809	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163810	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163811	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163812	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
Computacenter Horizon Project	18932163813	CLF471_STOC KPORT_1203_3 _DEL	4109014	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	18932163601	CLF471_STOC_KPORT_1203_2_DEL	4109016	TECH EXCHANGE	HSBC, 5 GREAT UNDERBANK, STOCKPORT.CHESHIRE, SK1 1LH	Stephen Fitton	06/03/2025 22:59 12/03/2025 13:00	12/03/2025	
POSTURITE LIMITED	18942833101	DEL1546312	4111387	BARIATRIC INSTALL	ASDA STORES LTD, WARREN STREET, STOCKPORT, SK1 1UA	Stephen Fitton	11/03/2025 06:32 12/03/2025 17:00	12/03/2025	
Computacenter - Astra Zeneca	189433730	WOT000259569	4111921	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Stephen Fitton	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
Computacenter - Astra Zeneca	189151070	WOT000256241	4111618	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Stephen Fitton	12/03/2025 09:00 12/03/2025 17:00	12/03/2025	
Vista Retail Support Limited	18945946701	3206437	4112101	TECH EXCHANGE	SAVERS, 55-57 MILL STREET, MACCLESFIELD, SK11 6NG	Stephen Fitton	11/03/2025 15:57 12/03/2025 17:00	12/03/2025	
POSTURITE LIMITED	18943101101	DEL1547094	4111418	CHAIR INSTALL	MOLLY DOWLING, 158 CHESTER ROAD, HAZEL GROVE, STOCKPORT, SK7 6HE	Stephen Fitton	11/03/2025 07:17 12/03/2025 17:00	12/03/2025	