



Run Sheet

Berlindo D`Assuncao 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4213449	Customer	HCL - Dover		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	.	Dover The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN
Activity	MANPOWER	Contact Phone	.	Skelmersdale WN8 9TN
Priority	ND 1700			
Ref 1	DOVER SKELMERSDALE SCH			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
DOVER SKELMERSDALE SCH	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4216744	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/08/2025 17:57 - 06/08/2025 17:00	Contact Name		JO O'BRIEN	JO O'BRIEN 10 MALLINS CLOSE LIVERPOOL L8 3US
Activity	CHAIR INSTALL	Contact Phone		07905761408	
Priority	ND 1700				
Ref 1	DEL1607253				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RFdPlease call 1 hour before arrival.Customer Ref / PO: 3500525023Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19440326601	100144172	Adapt 630 (small seat/high bac)				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4216000	Customer	Computacenter - British Telecom		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Peyton Miller	BRITISH TELECOM PLC_(0081049580) BT The Plaza 100 Old Hall Str BT The Plaza 100 Old Hall Str L3 9QJ
Activity	NON TECH EXCHANGE	Contact Phone	07792483491	
Priority	ND 1700			
Ref 1	24445678R			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
SWAP Barcode/Asset Tag : BTP371476 Serial Number : 015589720957 CONTA-07792483491	

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



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Nadeem Saleem 06/08/2025

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Job # 4216751	Customer	Computacenter - British Telecom		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Joe Klieve	BRITISH TELECOM PLC_(0081049580) BT The Plaza, 100 Old Hall Str BT The Plaza, 100 Old Hall Str L3 9QJ
Activity	NON TECH EXCHANGE	Contact Phone	###	
Priority	ND 1700			
Ref 1	24446621			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP Barcode : BTP373365 SERIAL 014278620957 Contact 07376071344	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19440084801	4802947	4802947				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4215928	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/08/2025 06:50 - 06/08/2025 17:00	Contact Name		CHRIS MORAN	CHRIS MORAN 27 VINCENT ROAD LITHERLAND LIVERPOOL L21 7NX
Activity	CHAIR INSTALL	Contact Phone		07359767612	
Priority	ND 1700				
Ref 1	DEL1608918				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: The chair needs to go up one flight of stairs *** Please call 1 hour before arrival.Customer Ref / PO: 6000272591Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19437101001	100143910	Positiv ME500 (Mesh Back) - Bl				



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Job # 4216728	Customer	POSTURITE LIMITED			Job Address
SLA Window	05/08/2025 17:33 - 06/08/2025 17:00	Contact Name	MICHAEL POTTER		MERSEYSIDE POLICE SOUTHPORT POLICE STATION ALBERT ROAD SOUTHPORT PR9 0LL
Activity	DESK INSTALL	Contact Phone	01517776675		
Priority	ND 1700				
Ref 1	DEL1607583				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
RFDPlease call 1 hour before arrival.Customer Ref / PO: MP0086129PItems on order:2333004 - DOCHOLDER - Office Suit https://rico.jotform.com/222823708509055?refNumber=DEL1607583&address	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1607583&address=Merseyside%20Police Southport%20Police%20Station SOUTHPORT Albert%20Road PR9%200LL >Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19440277501	2333401	Levado Desk Frame Only - Silver				
19440277502	2333410	Levado Desk Top 1400 x 800 -				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Date	06/08/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4215918	Customer	POSTURITE LIMITED		Job Address	
SLA Window	05/08/2025 06:32 - 06/08/2025 17:00	Contact Name	CLAIRE HAMILTON	CLaire hamilton 14 st. clair drive southport pr9 7lf	
Activity	CHAIR INSTALL	Contact Phone	07930177516		
Priority	ND 1700				
Ref 1	DEL1609559				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 759A-018160Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. SOUTHPORT PR9%207LF >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19437084901	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19437085101	9787601BLA	Positiv Plus High Back No Neck				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4216009	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/08/2025 09:53 - 06/08/2025 17:00	Contact Name	CATHERINE CLAYTON	CATHERINE CLAYTON 27 MOORHEY DRIVE PENWORTHAM PRESTON PR1 0SS
Activity	CHAIR INSTALL	Contact Phone	07966520922	
Priority	ND 1700			
Ref 1	DEL1608513			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: I have a dog but will move him into the garden - plenty of on street parking *** Please call 1 hour before arrival.Customer Ref / PO: CPA000293636 Deliveries DPD or UPSItems on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed PRESTON Penwortham PR1%200SS >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19437936101	100115492	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19437936401	100115492	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4216727	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/08/2025 17:28 - 06/08/2025 17:00	Contact Name	ARIF BUX	H M REVENUE & CUSTOMS ST. MARKS HOUSE, FLOOR 2, AREA G
Activity	CHAIR INSTALL	Contact Phone	03000544244	STANLEY STREET PRESTON PR1 4AT
Priority	ND 1700			
Ref 1	DEL1608673			
Ref 2				
No. of Parts	1			

Instructions 1

Instructions 2

RFDPlease call 1 hour before arrival.Customer Ref / PO: 6000273078Items on order:

Tech to deliver
assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a

[Once the job is completed please click this link to open and complete the form.](https://rico.jotform.com/222823708509055?refNumber=DEL1608673&address=H%20M%20Revenue%20%26%20Customs%20Marks%20House%20Floor%202%20Area%20G%20PRESTON%20Stanley%20Street%20PR1%204AT)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19440262201	100144064	Positiv ME100 (Medium Back)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19440262401	100144064	Positiv ME100 (Medium Back)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Nadeem Saleem 06/08/2025

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Job # 4215452	Customer	POSTURITE LIMITED			Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 13:00	Contact Name		RACHEL GARSIDE	AXA INSURANCE 32 GREYFRIARS CRESCENT FULWOOD PRESTON PR2 3RB
Activity	CHAIR INSTALL	Contact Phone		07904674649	
Priority	Priority MC				
Ref 1	DEL1607898				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please note customer is available in the morning before 13:00****Please call 1 hour before arrival.Customer Ref / PO: 4501836831Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1607898&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. AXA%20INSURANCE 32%20GREYFRIARS%20CRESCENT PRESTON FULWOOD PR2%203RB >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19428229901	1301033	RH New Logic 220 High Back Cha	.	.	Not Used	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Date	06/08/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4215411	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/08/2025 08:00 - 06/08/2025 13:00	Contact Name	MICHELLE-LOUISE MURPHY	MICHELLE-LOUISE MURPHY 17 CHEVIOT AVENUE LYTHAM ST. ANNES FY8 4TE
Activity	CHAIR INSTALL	Contact Phone	07849138575	
Priority	Priority MC			
Ref 1	DEL1608609			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000271298Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19427248801	100144084	Positiv Plus High No Neck No A	'	'	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19427249001	100144084	Positiv Plus High No Neck No A	'	'	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	11
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Job # 4216729	Customer	POSTURITE LIMITED			Job Address		
SLA Window	05/08/2025 17:34 - 06/08/2025 17:00	Contact Name	VIRGINIA GOODHEW WR:33069		VIRGINIA GOODHEW WR:33069 23 ELLERBECK ROAD THORNTON-CLEVELEYS FY5 1DH		
Activity	CHAIR SP INSTALL	Contact Phone	07783509112				
Priority	ND 1700						
Ref 1	DEL1608173						
Ref 2							
No. of Parts	2						

Instructions 1	Instructions 2
RFDPlease call 1 hour before arrival.Customer Ref / PO: P507954 WR:33069Items on order:	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19440279801	1301037	RH New Logic 220 High Back wit				
19440279802	100138872	Rectangular Chair Mat - Carpet				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19440280001	1301037	RH New Logic 220 High Back wit				
19440280101	100138872	Rectangular Chair Mat - Carpet				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4216287	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Kathryn Cheetham	KINGFISHER INFORMATION TECHNOLOGY (Redclyffe Road Trafford Park Redclyffe Road Trafford Park M41 7LG
Activity	DELIVERY	Contact Phone	0161 746 8443	
Priority	ND 1700			
Ref 1	24440189			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
What error message do you see?: HP ProDisplay monitor is black and haamber light on it - KFC2J3J23 Description: HOST NAME: KFC2J3J23 IP ARESS OF PC: 10.86.253.32 OPERATING SYSTEM: Windows IF DELL7070 IS IT	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438681701	4395294	KING:Dell E2220H 22" Monitor				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438681901	4395294	KING:Dell E2220H 22" Monitor				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4216669	Customer	Computacenter Limited		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Adrian Rigby Jr.	LLOYDS BANKING GROUP PLC (008102783 111 Partington Lane Swinton 111 Partington Lane Swinton M27 0NS
Activity	NON TECH EXCHANGE	Contact Phone	07949571112	
Priority	ND 1700			
Ref 1	24450111			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Adrian Rigby Jr Contact Number - 07949571112 Lotion - 111 Partington Lane Swinton Manchester England M27 0NS - Herita - Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439374501	4707160	LBG:PPD HP 830 G9 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Claire Booth 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4215480	Customer	HCL Barclays			Job Address
SLA Window	04/08/2025 15:23 - 06/08/2025 17:00	Contact Name	ELIZABETH JOOF		12 CRESCENT AVENUE 12 CRESCENT AVENUE PENDLEBURY SWINTON MANCHESTER M27 8TL
Activity	COLLECTION	Contact Phone	07862974529		
Priority	ND 1600				
Ref 1	TASK2984628				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Peripheral collection - Please use large box	Monitor cables keyboard and Mouse needs to be collected.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19435675401	HCL Large box	Carton box 610 x 457 x 457mm				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19435675601	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Claire Booth 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4215634	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	04/08/2025 16:56 - 06/08/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371081	
Priority	ND 1700			
Ref 1	PAR0389012			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	deliver device -:SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 000000000004828238 collect device - UK042748 - HP 840 G8 i7/5CG2211W5X

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19436148901						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4215978	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	05/08/2025 09:16 - 06/08/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0388957			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 000000000004828238</p> <p>Collect Device - UK048706 - HP ZBook Firefly G10 14 / 5CG3202BX4</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19437688501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19437688701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 06/08/2025

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Job # 4215983	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	05/08/2025 09:23 - 06/08/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0388969			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 000000000004828238 Collect Device - UK026872 - Lenovo X1 Yoga G6 EP / PF3MTHD6

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19437739001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19437739201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4215984	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	05/08/2025 09:25 - 06/08/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0388971			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 00000000004828238</p> <p>Collect Device - UK019313 - Lenovo X1 Yoga G6 EP / PF3DR9FE</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19437748401						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19437748701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4216212	Customer	Computacenter Limited		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Arun A	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	+447469468091	
Priority	ND 1700			
Ref 1	24448535			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Arun A Contact Number - 07469468091 Location -nchester Westminster House M1 3HU - Heritage - Device - WINDOWS Make Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4707	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438525401	4707164	LBG:PPD HP 840 G9 i7 32GB				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19438525601	4707164	LBG:PPD HP 840 G9 i7 32GB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	9
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Job # 4215464	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 18:00	Contact Name	BILAL AHMED	4 TOLWORTH DRIVE
Activity	NON TECH EXCHANGE	Contact Phone	07403029222	4 TOLWORTH DRIVE CHEETHAM HILL MANCHESTER M8 0WW
Priority	ND 1800			
Ref 1	5316895 / INC9031769			
Ref 2				
No. of Parts	1			

Instructions 1

Instructions 2

Bilal.Ahmed@natwest.com / _NWHUBFCBOOK

Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange
return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19435593201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19435593401						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216315	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	05/08/2025 11:39 - 06/08/2025 11:29	Contact Name	MANAGER	SPAR STORES LTD SPAR STORES LTD 89-91 PICCADILLY MANCHESTER M1 2DA
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	Timed			
Ref 1	02471734			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Swap reason: Device Malfunction 02471734//SUNMI	

Job Notes

(This section is currently empty)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

On Site Time	Off Site Time
Customer Print	
Customer Signature	



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216501	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	05/08/2025 14:40 - 06/08/2025 13:00	Contact Name	MANAGER	QUIX CONVENIENCE STORE QUIX CONVENIENCE STORE 31-33 OLD LANE MANCHESTER M11 1BE
Activity	TECH EXCHANGE	Contact Phone	01612232606	
Priority	4HR			
Ref 1	02472563			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37760191//63460//RP10	Swap reason: Hardware Damage Screen

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216404	Customer	Fujitsu Services Limited - Banks		Job Address	
SLA Window	06/08/2025 09:30 - 06/08/2025 16:30	Contact Name	Nafisa Nuzhat	RBSG Market Place RBSG HYDE SK14 2LX	
Activity	TECH EXCHANGE	Contact Phone	.		
Priority	ND 1600				
Ref 1	C5316931				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 07/08/2025 13:00 SLA: ND 07/08/2025 13:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBXER3325V/DNI x 1	Problem: [TC] PRINTER Root Cause: unknown/various Action: Engineer to replace printer please follow install guide Test: in use URL: Call history:: ##### Call 5316931 Problem Web Service qws_uk Mon 04 Aug 2025 16:49:06 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000SKT1R3 contract.pkey=23224 call.poms=1 call.zip=SK14 2LX call.address=Market Place call.city=HYDE call.orgname=RBSG call.customerid=INC9032350 call.problem=Xerox printer - Unable to Print - Branch [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=8/4/2025 5:49:02 PM call.dpavailable=1 ##### Call 5316931 Problem Web Service qws_uk Mon 04 Aug 2025 16:49:06 A+C+P SBS Maint Number: BRNCH12...

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439362701	_RBXER3325V/D	NTR:WORK CENTRE 3325				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19439362901	_RBXER3325V/D	NTR:WORK CENTRE 3325				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216658	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	05/08/2025 16:25 - 06/08/2025 16:00	Contact Name	MANAGER	SPAR STORES SPAR STORES 162 HILL LANE MANCHESTER M9 6RL
Activity	TECH EXCHANGE	Contact Phone	01617214789	
Priority	Timed			
Ref 1	02472898			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
02472898//SUNMI	Swap reason: USB cable issue

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216293	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	05/08/2025 12:31 - 06/08/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	p	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094		
Priority	ND 1900				
Ref 1	C5316970				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 06/08/2025 20:00 SLA: ND 06/08/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5316970 Problem Web Service qws_uk Tue 05 Aug 2025 10:52:34 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC17983303 call.problem=++PED++ MANCHESTER VICTORIA NLC9654 NT Depot Miura PED set 2 020-043546 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=8/5/2025 11:51:51 AM ##### Call 5316970 Problem Web Service qws_uk Tue 05 Aug 2025 10:52:34 A+C+P MANCHESTER VICTORIA NLC9654 NT Depot...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438876001	_SXASSET-LABELSV2					
19438875401	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020118228			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216068	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	05/08/2025 10:47 - 06/08/2025 16:30	Contact Name	ADAM.KHAN@NOEXTERNALMAIL.HSBC.	COMPUTACENTER HSBC 2-4 ST ANNS SQUARE MANCHESTER M2 7HD
Activity	TECH EXCHANGE	Contact Phone	07747248808	
Priority	ND 1600			
Ref 1	RITM35217311			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Tablet

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438307201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216202	Customer	Computacenter Limited			Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Kirsty Barton-Wyndham		LLOYDS BANKING GROUP PLC (008102783 42-46 Market St, 42-46 Market St, M1 1PW
Activity	TECH EXCHANGE	Contact Phone	07540604966		
Priority	ND 1700				
Ref 1	24448628				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
RSG-VA Contact Name - Kirsty Barton-Wyndham Contact Number - 075406046 Heritage - Lloyds Location - Manchester 42-46 Market St M1 1PW Devi - PED Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438788701	4444195	Moby 8500 Bluetooth Ped				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438788901	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216633	Customer	Vista Retail Support Limited	Job Address
SLA Window	05/08/2025 16:19 - 06/08/2025 17:00	Contact Name	SUPERDRUG STORES PLC 7-9 PICCADILY PICCADILY MANCHESTER M1 1LY
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3363536		
Ref 2			
No. of Parts	2		

Instructions 1	Instructions 2
3363536 Black Motorola Scanner on POS 10 is Faulty. Tried to reseat the cable and scan QR code to reset the scanner to no avail. Please replace Scanner and Cable. SUP-SCN-DS9208-EAS SUP-CAB-R13-S09EAR	Replace SUP-SCN-DS9208-EAS SUP-CAB-R13-S09EAR Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439990301	SUP-SCN-DS9208-EAS	SUP-SCN-DS9208-EAS				
19439990302	SUP-CAB-R13-S09EAR	SUP-CAB-R13-S09EAR				



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216150	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	05/08/2025 12:18 - 06/08/2025 17:00	Contact Name	TOMBROTHWELL@HSBC.COM		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	02079924741		
Priority	ND 1600				
Ref 1	RITM35894130				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Psu

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438762901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438763101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216052	Customer	Secure Retail Limited		Job Address
SLA Window	05/08/2025 10:46 - 06/08/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMA WAGAMAMA PARRSWOOD ENTERTAINMENT CENTRE WILMSLOW ROAD MANCHESTER M20 5PG
Activity	TECH EXCHANGE	Contact Phone	0161 204 3257	
Priority	ND PM			
Ref 1	00058827			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange:332-635-114 PTID:23558024

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438303401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	11
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Job # 4216757	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	05/08/2025 18:53 - 06/08/2025 17:00	Contact Name	VIKI WARNOCK		WIPRO LIMITED WIPRO LIMITED
Activity	TECH EXCHANGE P2PE	Contact Phone			TRAFFORD PEEL AVENUE
Priority	ND 1700			JL032 TRAFFORD MANCHESTER M17 8JL	
Ref 1	132573259				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	Please see KB0106284- PACT Fault: PED Hardware Failure 032 - Trafford Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202508051736 Web Logging: Locker: TF2-23-PED TPV Number (8 Digits): 15032093 Serial Number: 192497303461103310963079 Asset Number: PAN00097024 Model Ingenico 2500 Location: Comms room 3rd floor Issue: Ped has a blue screen showing %27Irruption%27 Incident INC6711714 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4216261	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Adrian Hall	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1978 362777	Berse Road Berse Road LL11 2BL
Priority	ND 1700			
Ref 1	24441802			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
category: I have a till query Sub Category: 1.) Seamless payment tillymptom: Beetle Till number: 84 Description: ###Please ensure previoulticket have been checked ### Till hostname: GBBQ01090SCO84P Till n	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438640301	4829916	KING:DB Beetle M-III M Series				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet
John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4216505	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	06/08/2025 09:00 - 06/08/2025 14:30	Contact Name	3433 Wrexham Duty manager	TESCO Stores Limited CRESCENT ROAD Confidential Room - LAP2 WREXHAM LL13 8HF	
Activity	REPAIR	Contact Phone	01172916899		
Priority	8HR				
Ref 1	11791709				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 06/08/2025 14:30-----ASSET INFORMATION---ProductName: MX632adwe MFP HV EMEADeviceTagCustomer: LAP 2 MX632adweSerialNumber: 7020425306PC8ProductIdentifier: 38S0910Model: 7020-686Physical Location:</p> <p>---ACCOUNT INFORMATION---Onsite repair instructions: VIP AND MPS CUSTOMERFOR LEXMARK INTERNAL USE ONLY DO NOT SHARE WITH CUSTOMERSTORESLAP 2 Tesco123 (To be updated 09.04.2025)HEAD OFFICE & DC.....s ONLYPASSWORD/PIN : 1984Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17 :00.Including Public holidays (excluding Christmas Day) Head Office on-site contact Adam Simmonds 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:.... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 28511884. Spoke to HannahPlease insert new IU if it has not already been done and give printer a good clean and hoover Confidential RoomLAP2MX632adwe7020425306PC8IP: 80.136.0.52Contact: Bethan or HannahNumber: 01172916899 HBSLA 06/08/2025 at 14:30DDD 08/08/2025 at 14:30---INSTRUCTIONS-----Technical Notes -----Tech to insert new IU if it has not already been done and give printer a good clean and hoover.CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4216040	Customer	CXM		Job Address
SLA Window	05/08/2025 10:40 - 06/08/2025 17:00	Contact Name	JOEL PAUL BRIGHT	DAPOL GLEDRID INDUSTRIAL PARK
Activity	INSTALL	Contact Phone	01691774455	
Priority	ND 1700			
Ref 1	5889117			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5108881-15209200 Yolanda taylor 01691774455 (GPRS) Elavon TID: 15209200; Date Time Logged: 20250731071004; Terminal ID: 210042493517; Profile Number: 15209200
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438269001	EN60009	KPN SIM CARD-(GB)				
19438269101	EN70156	Tetra Move 5000-(FR)				
19438269201	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4216042	Customer	CXM		Job Address
SLA Window	05/08/2025 10:40 - 06/08/2025 17:00	Contact Name	JOEL PAUL BRIGHT	DAPOL GLEDRID INDUSTRIAL PARK
Activity	INSTALL	Contact Phone	01691774455	
Priority	ND 1700			
Ref 1	5889116			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1</p>	<p>H2-5108881-15209199 Yolanda taylor 01691774455 (GPRS) Elavon TID: 15209199; Date Time Logged: 20250731071004; Terminal ID: 210042493516; Profile Number: 15209199
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438268501	EN60009	KPN SIM CARD-(GB)				
19438268601	EN70156	Tetra Move 5000-(FR)				
19438268701	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4216043	Customer	CXM		Job Address
SLA Window	05/08/2025 10:40 - 06/08/2025 17:00	Contact Name	JOEL PAUL BRIGHT	DAPOL GLEDRID INDUSTRIAL PARK
Activity	INSTALL	Contact Phone	01691774455	
Priority	ND 1700			
Ref 1	5889118			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1</p>	<p>H2-5108881-15209201 Yolanda taylor 01691774455 (GPRS) Elavon TID: 15209201; Date Time Logged: 20250731071004; Terminal ID: 210042493518; Profile Number: 15209201
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438269801	EN60009	KPN SIM CARD-(GB)				
19438269901	EN70156	Tetra Move 5000-(FR)				
19438270001	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4216080	Customer	CXM		Job Address
SLA Window	05/08/2025 10:50 - 06/08/2025 17:00	Contact Name	JOEL PAUL BRIGHT	DAPOL GLEDRID INDUSTRIAL PARK
Activity	INSTALL	Contact Phone	01691774455	
Priority	ND 1700			
Ref 1	5889115			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1</p>	<p>H2-5108881-15209198 Yolanda taylor 01691774455 (GPRS) Elavon TID: 15209198; Date Time Logged: 20250731071004; Terminal ID: 210042493515; Profile Number: 15209198
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
		See Items Overleaf				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438320901	EN60009	KPN SIM CARD-(GB)				
19438321001	EN70156	Tetra Move 5000-(FR)				
19438321101	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4216081	Customer	CXM		Job Address
SLA Window	05/08/2025 10:50 - 06/08/2025 17:00	Contact Name	JOEL PAUL BRIGHT	DAPOL GLEDRID INDUSTRIAL PARK
Activity	INSTALL	Contact Phone	01691774455	
Priority	ND 1700			
Ref 1	5889114			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1</p>	<p>H2-5108822-15209195 Yolanda taylor 01691774455 (GPRS) Elavon TID: 15209195; Date Time Logged: 20250731071004; Terminal ID: 210042493514; Profile Number: 15209195
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438320401	EN60009	KPN SIM CARD-(GB)				
19438320501	EN70156	Tetra Move 5000-(FR)				
19438320601	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4216210	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Zoe Molyneux	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01942614822	Frith Street Frith Street WN5 0XN
Priority	ND 1700			
Ref 1	24444739			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01207POS02P Till number: 02 Peripheral make/model please copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): K1.0-Q87-uATX Are there still sales are any sales left	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438571401	4829916	KING:DB Beetle M-III M Series				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4216616	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	05/08/2025 16:07 - 06/08/2025 17:00	Contact Name	ZAYNAB.SIDDA@MANDSBANK.COM		COMPUTACENTER HSBC 49 REGENT ROAD BOLTON BL6 4DG
Activity	NON TECH EXCHANGE	Contact Phone	07735859782		
Priority	ND 1600				
Ref 1	INC49820350				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	L14 (Win11)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439961901						

Returned Items



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216181	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Jane Nowell	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1772 628322	Unit 1 Craven Drive Southrings Business Park Bamber Bridge
Priority	ND 1700			Unit 1 Craven Drive Southrings Business Park Bamber Bridge
Ref 1	24447785			Business Park Bamber Bridge PR5 6BZ
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till hostname: GBBQ01291SCO86P Till number: 86 Peripheral make/modellease copy and paste C1):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438490601	4601620	KING.TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438490801	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216240	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Jane Nowell	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1772 628322	Unit 1 Craven Drive Southrings Business Park
Priority	ND 1700			Unit 1 Craven Drive Southrings Business Park
Ref 1	24447788			PR5 6BZ
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Category: I have a till query Sub Category: 1.) Seamless payment tillSymptom: Receipt printer Till number: 82 Make/Model: TH250 RECEIPT PINTER Description: ###Please ensure previous tickets have been checked</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438492201	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438492401	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216284	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Jane Nowell	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1772 628322	Unit 1 Craven Drive Southrings Business Park Bamber Bridge Unit 1 Craven Drive Southrings Business Park Bamber Bridge PR5 6BZ
Priority	ND 1700			
Ref 1	24447786			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01291SCO84P Till number: 84 Peripheral make/modellease copy and paste CI):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438489501	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438489701	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216634	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	06/08/2025 08:00 - 06/08/2025 12:00	Contact Name	BLACKPOOL NORTH NLC2739 NT STATION	Northern Rail - STAR	Blackpool North Station, Talbot Road, Blackpool, Lancashire, Lancs Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2104		
Priority	4HR				
Ref 1	C5317004				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
4HR 06/08/2025 12:00 SLA: 4HR 06/08/2025 12:00 PART2= PART3= PART4= ALT1=_NRFUJTP7000S ALT2= ALT3= ALT4= TEXT= _SXFUJTP7000S-520 x 1	Problem: [ME] TP7K (Teampos 700-S320) required Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: With Star Support URL: Call history: ##### Call 5317004 Problem Web Service qws_uk Tue 05 Aug 2025 16:12:06 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N2739TAA3 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Blackpool North Station Talbot Road Blackpool Lancashire Lancs call.customerid=INC17980191 call.problem=NLC2739 BLACKPOOL NORTH 32 NLC 2739 Site Name BLACKPOOL NORTH Window 32 Probl call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRTP7K call.priority=2-Medium call.datereported=8/5/2025 5:11:33 PM ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19440002901	_SXFUJTP7000S-520	TP7K-520:15				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216297	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	05/08/2025 12:35 - 06/08/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5316971			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 06/08/2025 20:00 SLA: ND 06/08/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIMUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5316971 Problem Web Service qws_uk Tue 05 Aug 2025 10:52:47 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17983409 call.problem=++PED++ NLC1828 Blackpool North 020-118360 set 28 - Miura PED call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIMUM020PED call.priority=2-Medium call.datereported=8/5/2025 11:52:06 AM ##### Call 5316971 Problem Web Service qws_uk Tue 05 Aug 2025 10:52:47 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438905401	_SXASSET-LABELSV2					
19438905001	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020118671			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438905601	_SXASSET-LABELSV2					
19438905201	_NRMIMUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020118671			



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216073	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	05/08/2025 10:47 - 06/08/2025 16:30	Contact Name	NAADIRAH.PATEL@NOEXTERNALMAIL.	COMPUTACENTER HSBC 35 MARKET STREET LANCASTER LANCASHIRE LA1 1JQ
Activity	TECH EXCHANGE	Contact Phone	07834989624	
Priority	ND 1600			
Ref 1	RITM35305809			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Tablet

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438310601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216595	Customer	Vista Retail Support Limited	Job Address
SLA Window	05/08/2025 15:55 - 06/08/2025 17:00	Contact Name	LIDL KINGSWAY RETAIL PARK LANCASHIRE LANCASTER LA1 1BS
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3362651		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3362651 22243522515387 What device/component is affected? : Zebra Device passcode -18430221	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439922601	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19439922801					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216269	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Thomas Wilson	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1524 847363	Unit 3, Northgate White Lund Industrial Estate, Morecambe
Priority	ND 1700			Unit 3, Northgate White Lund Industrial Estate, Morecambe
Ref 1	24443749			LA3 3AY
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
HOST NAME: kf4ce9211kv3.uksf.kfplc.com IP ADDRESS OF THERMAL PRINTER10.67.226.104 OPERATING SYSTEM: NA TILL NO: 20 LOCATION OF DEVICE:FDHB7 - Lancaster Trade Counter FAULT DESCRIPTION: Thermal printer ro	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438636801	4220647	KING:Star 4" TSP847II-24 Therma				



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216159	Customer	Computacenter - Kingfisher			Job Address		
SLA Window	05/08/2025 12:29 - 06/08/2025 17:00	Contact Name	THOMAS WILSON		SCREWFIX SCREWFIX NORTHGATE		
Activity	TECH EXCHANGE	Contact Phone	01524 847363		WHITE LUND INDUSTRIAL ESTATE MORECAMBE LA3 3AY		
Priority	ND 1700						
Ref 1	24449438						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
PLEASE SWAP UNIT	TILL NUMBER: 20 IP ADDRESS: 10.67.226.144 PTID: 30776000 PED MODEL: PEDVX820 DUET SERIAL NUMBER: 329-291-618 CURRENT DOWNLOAD VERSION ON WEBCOM: V03.52.01.99998 CONFIG RE-DOWNLOADED: no SOFTWARE RE-DOWNLOADED: no LOCATION OF THE DEVICE ON SITE: Till20 at SFDHB7 - Lancaster Trade Counter - Unit 32&33 Lake Enterprise Park - LA1 3NX - United Kingdom PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): PDQ printer doesn't work FAULT DESCRIPTION: PDQ printer doesn't work tried it on different Till different cables. Tried the possible solutions provided by SFD team via other ticket - didn't work. Needs replacement please. CONTACT NAME/CONTACT NUMBER: Thomas Wilson +44 1524 847363

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216254	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Julie Reid	KINGFISHER INFORMATION TECHNOLOGY (Burton Road Kendal Cumbria Burton Road Kendal Cumbria LA9 7JU
Activity	TECH EXCHANGE	Contact Phone	+44 1539 817000	
Priority	ND 1700			
Ref 1	24446108			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438546501	4829919	KING:DB Beetle M-III K Series-				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438546701	4829919	KING:DB Beetle M-III K Series-				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216694	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Lynne Gould	ELIS UK LTD Shap Road KENDAL LA9 6DQ
Activity	REPAIR	Contact Phone	01539723378	
Priority	ND FIX			
Ref 1	11791867			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 06/08/2025 17:00-----ASSET INFORMATION---ProductName: CX961se MFP HV EMEA Device Tag Customer: SerialNumber: 7566509011HLN ProductIdentifier: 20L8210 Model: 7566-688 Physical Location: Ground Floor (with one small step on building entry) ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Issue : Paper jam 231.15A Recommended PNs: 41X4708 Special Instructions: na Steps Performed : POR/cleared the jam Printer Location : Shap Road Kendal Cumbria LA9 6DQ Source: MTPoc Contact : Lynne Gould/44 1539 723378----INSTRUCTIONS-----Technical Notes -----JB. Please investigate 231.15 Paper fed from tray 1 never cleared the sensor (duplex path 1). Please EMO & GO.

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216667	Customer	Computacenter - Kingfisher		Job Address
SLA Window	05/08/2025 16:30 - 06/08/2025 17:00	Contact Name	JAMIE ATKINSON	SCREWFIX DIRECT
Activity	TECH EXCHANGE	Contact Phone	01539312456	SCREWFIX DIRECT MINTSFEET ROAD KENDAL LA9 6LU
Priority	ND 1700			
Ref 1	24441078			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	<p>Category: I have a PC/Laptop/MAC query</p> <p>Sub Category: PC</p> <p>Symptom: My issue isn't listed here</p> <p>Availability: Thu 7-15 Fri 12.15 - 20.15</p> <p>What error message do you see?: n/a</p> <p>Description: Relog of INC6060751 / INC000030906526</p> <p>EUS: Hello Team</p> <p>Hostname: KF5GQ14S3</p> <p>...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Job # 4216107	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/08/2025 11:17 - 06/08/2025 17:00	Contact Name	MARK EDGLEY	MARK EDGLEY 14 LEVEN ROAD ULVERSTON LA12 9FH
Activity	DESK INSTALL	Contact Phone	07787128800	
Priority	ND 1700			
Ref 1	DEL1610028			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 2000Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet
Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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In Items for Job # 4216107 page 1 of 1



Run Sheet

Daniel Hanson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	13
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Returned Items for Job # 4216107 page 1 of 1



Run Sheet

David Ranson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4216305	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	05/08/2025 12:48 - 06/08/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5316977			Chester
Ref 2				CH1 3NS
No. of Parts	2			

Instructions 1	Instructions 2
ND 06/08/2025 20:00 SLA: ND 06/08/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5316977 Problem Web Service qws_uk Tue 05 Aug 2025 10:54:18 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17986117 call.problem=NLC3701 Chester 20043279 PED - Tamper alert NLC 3701 Site Chester RSPID 3120 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=8/5/2025 11:53:35 AM ##### Call 5316977 Problem Web Service qws_uk Tue 05 Aug 2025 10:54:18 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438968701	_SXASSET-LABELSV2					
19438968201	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020118760			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4216057	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	05/08/2025 10:47 - 06/08/2025 16:30	Contact Name	NEIL.MINNIS@HSBC.COM	COMPUTACENTER HSBC M&S CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07989075580	
Priority	ND 1600			
Ref 1	RITM35720991			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Developer Laptop</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438306901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438307101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4216074	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	05/08/2025 10:47 - 06/08/2025 16:30	Contact Name	ESTHER.ZAZZI.SMITH@HSBC.COM		COMPUTACENTER HSBC M&S KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07711571911		
Priority	ND 1600				
Ref 1	RITM35992146				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438311201						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4216650	Customer	Computacenter Limited		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Jonathan Follett	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24449554			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Jonathan Follett Contact Number - 07827020881 Lation - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Me - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439057201	4707161	LBG:PPD HP 830 G10 i5 16GB				



Run Sheet

David Ranson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4216659	Customer	Computacenter Limited		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Julie Ann Messham	LLOYDS BANKING GROUP PLC (008102783 15 County Road 15 County Road CH7 4RF
Activity	NON TECH EXCHANGE	Contact Phone	07908 103852	
Priority	ND 1700			
Ref 1	24450169			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Julie Ann Messham Contact Number - 07908103852cation - 15 County Road Leeswood Mold Flintshire CH7 4RF - Heritage -Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Ye	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439449701	4753352	LBG:HP EB840 G11 14" U7H 32GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4216214	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Tracey Sheriff	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+441745342422	Unit 1 Clwyd Retail Park
Priority	ND 1700			LL18 2TJ
Ref 1	24444244			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01220POS02P Till number: 02 Peripheral make/mod(Please copy and paste CI): TH250 RECEIPT PRINTER Description of ise: User reported that their Till02 receipt printer prints low quality	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438636501	4601620	KING:TH250 POS printer + Cable				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438636701	4601620	KING:TH250 POS printer + Cable				



Run Sheet

David Ranson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4216218	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Tracey Sheriff	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+441745342422	Unit 1 Clwyd Retail Park
Priority	ND 1700			LL18 2TJ
Ref 1	24444149			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till number: 03 Make/Model: SCANNERDS6878 Description: Till hostname:GBBQ01220POS02P Till number: 03 Peripheral make/model(Please copy and paste CI): SCANNERDS6878 Description of issue: User reported that the	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438611801	4601607	KING:Symbol DS6878 + Cradle +				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4216146	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	05/08/2025 12:13 - 06/08/2025 17:00	Contact Name	AMANDA PRICHARD	WM MORRISON SUPERMARKETS PLC
Activity	TECH EXCHANGE	Contact Phone	01527394800	WM MORRISON SUPERMARKETS PLC
Priority	ND 1700			BAY VIEW CENTRE
Ref 1	INC000030861645			SEA VIEW ROAD
Ref 2				COLWYN BAY
No. of Parts	1			LL29 8DG

Instructions 1	Instructions 2
Exchange Monitor - 271 Colwyn Bay	<p>Department: Checkouts</p> <p>Alternative Contact Number: 01492 533868</p> <p>Description of issue: The customer leaned back and knocked over the monitor now the image skips a bit the image is seen as pixels there are cracks and the entire image on the monitor is not visible.</p> <p>Broken Monitor: Make: Dell inc. Model: p2222h</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438741301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet
David Ranson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4213934	Customer	POSTURITE LIMITED		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	LINDSAY DUNCALF	CONWY COUNTY BOROUGH COUNCIL COED PELLA CONWAY ROAD COLWYN BAY LL29 7AZ
Activity	TECH EXCHANGE	Contact Phone	07706710086	
Priority	ND 1700			
Ref 1	DEL1607050			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please come to Coed Pella reception desk and they will telephone me to say that you are here. There is a car park at the rear of the building and plenty of on street parking. Call me if any problems on 07706710086. Thank you. ***</p> <p>Please call 1 hour before arrival.Customer Ref / PO: PO00065845/Deliver to rear of build ringbell 'IT deliveries'</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1607050&address=Conwy%20County%20Borough%20Council%20Coed%20Pella%20COLWYN%20BAY%20Conway%20Road%20LL29%20AZ >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1607050&address=Conwy%20County%20Borough%20Council%20Coed%20Pella%20COLWYN%20BAY%20Conway%20Road%20LL29%20AZ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19423168901	9788000	Positiv Plus Extra - Coming S				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19423169101	9788000	Positiv Plus Extra - Coming S				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

David Ranson 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	10
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Job # 4216657	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Lisa Wraith	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01248 723620	Unit 1&8, Llangefni Trade Park,
Priority	ND 1700			Unit 1&8, Llangefni Trade Park,
Ref 1	24447157			LL77 7AR
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
TILL NUMBER: 01 IP ADDRESS: 10.69.212.141 PTID: 33611546 PED MODEL: EDVX820 DUET SERIAL NUMBER: 331-380-117 CURRENT DOWNLOAD VERSION ONBCOM: V03.52.01.99998 CONFIG RE-DOWNLOADED: No SOFTWARE RE-DOWNLOADE	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438878801	4220648	KING:Verifone PED VX820 Duet B				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4216207	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Chris Breen	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01925636074	Units 4 & 5, 20 Beatrice Street, Units 4 & 5, 20 Beatrice Street, WA4 1DR
Priority	ND 1700			
Ref 1	24443315			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Category: I have a till query Sub Category: A chip and pin machine Sptom: My query is not listed here Description: PK Pankaj Kumar Workotes30/07/2025 10:39:18about 33 minutes ago This incident has been re	No Instructions

Job Notes

In Items



Run Sheet

Gideon Ajulo 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4216103	Customer	RHENUS		Job Address
SLA Window	05/08/2025 12:15 - 06/08/2025 17:00	Contact Name	MANAGER	MORRISONS GREENALL'S AVENUE WARRINGTON WA4 6RN
Activity	TECH EXCHANGE	Contact Phone	tbc	
Priority	ND 1700			
Ref 1	MJ440209			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
1 - Replace damaged hydraulic strut. 2 - Replace bracket and lockbox if needed. call kiosk helpline before leaving site - if you get voicemail leave a message with what has been done 01163503786 please do engineer notes everything done onsite please take photos of everything	Replace damaged hydraulic strut. Replace bracket and lockbox if needed.4

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438428401	ELC14594-R4EM	R4-EM Electronic Rotary Latch				
19438428403	HDW48836-06	Compression strut mounted unde				
19438428402	M48836-839	Mounting bracket for compressi				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438428601	ELC14594-R4EM	R4-EM Electronic Rotary Latch				
19438428701	M48836-839	Mounting bracket for compressi				
19438428801	HDW48836-06	Compression strut mounted unde				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Gideon Ajulo 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4216483	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/08/2025 14:12 - 06/08/2025 17:00	Contact Name	JAZZMIN HORROCKS	JAZZMIN HORROCKS 12 PENDLE COURT LEIGH WN7 3AB
Activity	CHAIR INSTALL	Contact Phone	07566208577	
Priority	ND 1700			
Ref 1	DEL1609085			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Top floor of apartment block. No lift only stairs. *** Please call 1 hour before arrival. Customer Ref / PO: MANCHESTER - JAZZMIN HORROCKS Items on order: 9820752 - PLATFORM - DeskRite 100</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439450801	9787602BLA	Positiv Plus High Back With Ne				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19439451001	9787602BLA	Positiv Plus High Back With Ne				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4215967	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/08/2025 08:46 - 06/08/2025 17:00	Contact Name	TONI POMFRET	52 LANCASTER ROAD NA NA Salford M6 8AW
Activity	DESK INSTALL	Contact Phone	07584259343	
Priority	ND 1700			
Ref 1	DEL1607784			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: FLAT 70 - 52 Lancaster Rd *** Please call 1 hour before arrival.Customer Ref / PO: 4500004701Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1607784&address=52%20LANCASTER%20ROAD%20M6%208AW</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Gideon Ajulo 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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In Items for Job # 4215967 page 1 of 1



Run Sheet

Gideon Ajulo 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Run Sheet

Gideon Ajulo 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4215942	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/08/2025 07:50 - 06/08/2025 17:00	Contact Name	MAX PERRIS	MAX PERRIS APARTMENT 12 CITY LOFT, 94 THE QUAYS Salford M50 3TS
Activity	CHAIR INSTALL	Contact Phone	07787949291	
Priority	ND 1700			
Ref 1	DEL1606452			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: UK0043109Items on order:9820700 - DOCHOLDER - MultiLite D	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19437223701	100143900	P-Sit High Back - 3 Lever Seat				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4215943	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/08/2025 07:52 - 06/08/2025 17:00	Contact Name	BEN ANDREW	HMRC TRINITY BRIDGE HOUSE 2 DEARMAN'S PLACE Salford M3 5BS
Activity	CHAIR INSTALL	Contact Phone	03000580017	
Priority	ND 1700			
Ref 1	DEL1608586			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000273426Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19437225301	100144124	Positiv Plus High No Neck No A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19437225501	100144124	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4215936	Customer	POSTURITE LIMITED		Job Address
SLA Window	05/08/2025 07:29 - 06/08/2025 17:00	Contact Name	DAVID FOWLER	NETWORK RAIL LTD 4 TRAVIS STREET MANCHESTER M1 2NY
Activity	CHAIR INSTALL	Contact Phone	07500043261	
Priority	ND 1700			
Ref 1	DEL1609123			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Let reception know and then the chair needs to go up to floor 2 in section I and put it together with David *** Please call 1 hour before arrival.Customer Ref / PO: 6175053Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1609123&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1609123&address</p> <p>M1%202NY >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19437151901	9900004	Homeworker Plus Ergonomic Chai				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19437152101	9900004	Homeworker Plus Ergonomic Chai			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Gideon Ajulo 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4216005	Customer	Fujitsu Services Limited - Telefonica ME			Job Address
SLA Window	05/08/2025 09:50 - 06/08/2025 17:30	Contact Name	Cris		O2 OLDHAM 0171 THE SPINDLES SHOPPING CENTRE OLDHAM OL1 1HE
Activity	TECH EXCHANGE	Contact Phone	+441616246242		
Priority	ND 1900				
Ref 1	C5316951				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 06/08/2025 17:30 SLA: ND 06/08/2025 17:30 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history:: ##### Call 5316951 Problem Web Service qws_uk Tue 05 Aug 2025 09:49:53 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0171TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007250358 call.problem=HW - 0717 - 06 - Base Unit - Sick Disk Error call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=8/5/2025 9:49:50 AM ##### Call 5316951 Problem Web Service qws_uk Tue 05 Aug 2025 09:49:54 A+C+P SITE OPENING TIMES [Oldham] Mon-Sat: 09:30-17:30 Sun: 10:00-16:00...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19437887601	_O2HEP3DS22AV	PCR2ENGAGE FLEX PRO:V1 2023	CZC91496SD			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4216600	Customer	Verifone UK LTD		Job Address
SLA Window	05/08/2025 15:57 - 06/08/2025 18:00	Contact Name	MIKEY	STONEGATE - SEFTON ARMS - 3500 1-7 BALDWIN STREET ST. HELENS LANCASHIRE LANCASHIRE WA10 2RS
Activity	TECH EXCHANGE	Contact Phone	07538556794	
Priority	ND 1800			
Ref 1	G355903			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 31549774 Inbound Serial No. = 314-558-824 IP Gateway = 10.83.65.222 Terminal IP Address = 10.83.65.195 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1402 Login Pin = 1402 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Notes = N/A Fault Category = Terminal Will Not Charge	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2685231

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

David Hargreaves 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4216613	Customer	Verifone UK LTD		Job Address
SLA Window	05/08/2025 16:04 - 06/08/2025 18:00	Contact Name	MIKEY	STONEGATE - SEFTON ARMS - 3500 1-7 BALDWIN STREET ST. HELENS LANCASHIRE LANCASHIRE WA10 2RS
Activity	TECH EXCHANGE	Contact Phone	07538556794	
Priority	ND 1800			
Ref 1	G355904			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 31705858 Inbound Serial No. = 316-462-641 IP Gateway = 10.83.65.222 Terminal IP Address = 10.83.65.193 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1402 Login Pin = 1402 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Notes = N/A Fault Category = Terminal Will Not Charge	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2685232

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4216126	Customer	Computacenter - Kingfisher			Job Address
SLA Window	05/08/2025 11:54 - 06/08/2025 17:00	Contact Name	AMANDA TAYLOR		B & Q PLC B & Q PLC MEOLS COP ROAD SOUTHPORT PR8 6JU
Activity	TECH EXCHANGE	Contact Phone	01704500085		
Priority	ND 1700				
Ref 1	24449452				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01101SCO84P Till number: 84 Peripheral make/model(Please copy and paste CI): SCANNERDS8178 Handheld or presentation scanner: Handheld (Cradle) Is it happening for one or all products?: All Product(s) information: NA Description of issue: Handheld scanner cradle issue Contact name/number: +44 1704 500085 Amanda Taylor

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4216454	Customer	HCL Barclays		Job Address
SLA Window	05/08/2025 14:06 - 06/08/2025 15:00	Contact Name	CLARE LORAM	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PR1 2AD
Activity	TECH EXCHANGE	Contact Phone	07384 211 286	
Priority	ND 1600			
Ref 1	INC1039725625			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Desktop exchange	Ticket - INC1039725625 Contact name - Clare Loram Contact email - clare.loram@barclays.com Location - Preston - 38 Fishergate - PR1 2DD Serial number - BB30519421 Hostname - X30519421TDA761 Mac address - 20:88:10:91:9E:A2

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439435401						

Returned Items



Run Sheet

David Hargreaves 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4216508	Customer	HCL Barclays		Job Address
SLA Window	05/08/2025 14:49 - 06/08/2025 15:00	Contact Name	CLARE LORAM	BARCLAYS BANK PLC BARCLAYS BANK PLC 38 FISHERGATE PRESTON PR1 2AD
Activity	TECH EXCHANGE	Contact Phone	123	
Priority	ND 1600			
Ref 1	INC1039725625			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Printer installation	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439660401	Epson TM- J7200	Receipt printer & 2 x Paper	X4FC003691			



Run Sheet

David Hargreaves 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4216546	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	05/08/2025 15:25 - 06/08/2025 13:00	Contact Name	MANAGER	BEST ONE BEST ONE 9 HARGROVE AVENUE BURNLEY BB12 8NU
Activity	TECH EXCHANGE	Contact Phone	###	
Priority	4HR			
Ref 1	02472712			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38952461//02472712//T3	Swap reason: Power Faults

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4216170	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Adnaan Patel	KINGFISHER INFORMATION TECHNOLOGY (Bolton Road Bolton Road BB2 3QP
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	
Priority	ND 1700			
Ref 1	24447155			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Availability: till 1: 30 PM Friday What error message do you see?: norror Description: HOST NAME: KF5WM6D73 IP ADDRESS OF PC: 10.80.121.4 OPERATING SYSTEM: Win IF DELL7070 IS IT 90W or 130W: 130W LOCATION	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438521701	4222591	KING:Dell OptiPlex 7070 Micro				



Run Sheet

David Hargreaves 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4216174	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Adnaan Patel	KINGFISHER INFORMATION TECHNOLOGY (Bolton Road Bolton Road BB2 3QP
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	
Priority	ND 1700			
Ref 1	24439668			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Category: I have a till query Sub Category: 1.) Seamless payment till Symptom: Cash drawer Till number: 02 Make/Model: DRAWERPOS_0171 Description: ###Please ensure previous tickets have been checked ### T	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438639101	4601614	KING:DB-Cash drawer micro 0171				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4216278	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Adnaan Patel	KINGFISHER INFORMATION TECHNOLOGY (Bolton Road Bolton Road BB2 3QP
Activity	TECH EXCHANGE	Contact Phone	+44 1254 678100	
Priority	ND 1700			
Ref 1	24439676			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01173SCO83P Till number: 83 What element of the tl is impacted?: PED machine CARD ACCEPTANCE ISSUE? Card insert/ChipPin working? N Contactless payments working?N Peripheral make/model(No Instructions

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	10
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Job # 4216205	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Julie Rothwell	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1204 365676	Bolton Gate Retail Park Roundhill Way
Priority	ND 1700			Bolton Gate Retail Park Roundhill Way
Ref 1	24442881			BL1 2SL
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01057POS02P Till number: 02 Peripheral make/modellease copy and paste CI): TH250 RECEIPT PRINTER Description of issue:ceipt printer prints bad quality receipt Contact name/number: +44 1	No Instructions

Job Notes

In Items

Returned Items



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216281	Customer	Computacenter Limited		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Lauryn Huxley	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07388663175	6 Pendleton Green Halewood 6 Pendleton Green Halewood L26 1UX
Priority	ND 1700			
Ref 1	24448892			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Lauryn Huxley Contact Number - 07388663175 Locaon - 46 Pendleton Green Halewood Merseyside United Kingdom L26 1UX - Hitage - Device - WINDOWS Make - Head Office - Laptop Device - WINDOW	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438522201	4707160	LBG:PPD HP 830 G9 i5 16GB				



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216421	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	06/08/2025 10:00 - 06/08/2025 18:00	Contact Name	Richard Beechey	Astrazeneca Speke Reception. Astrazeneca Speke Reception.
Activity	NON TECH EXCHANGE	Contact Phone		To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000380923			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "GOLD_ASSET_NAME": "LENOVO Lenovo ThinkPad T14s Gen 4 AMD Win11 21F950NX00", "GOLD_ASSET_SERIAL_NUMBER": "GM0GPPQV", "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK", "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194392002	00000000004578	8GB-SWAP_Len TP T14s G4 AMD R5	GM0QAQ05			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194392004		GM0QAQ3H - Lenovo AZ:GB-NEW__Len TP	GM0QAQ3H R5			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216190	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Ioana Sandu	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	0151 427 4488	New Mersey Retail Park Speke Road S peke
Priority	ND 1700			New Mersey Retail Park Speke Road S peke
Ref 1	24440858			L24 8QB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01297SCO86P Till number: 86 Peripheral make/modellease copy and paste CI): SCANNERDS8178 Description of issue: Till 86and scanner new battery needed Troubleshooting attempted: user report	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438677201	4601593	KING:Zebra DS8178 + Cradle + C				



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216438	Customer	HCL Barclays		Job Address
SLA Window	05/08/2025 14:00 - 06/08/2025 17:00	Contact Name	NICOLA OWEN	35 SOUTHWAY 35 SOUTHWAY LIVERPOOL L15 7JA
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC1039764321			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor exchange	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439412801	DELL MONITOR	2DIN-LCD-MONITOR 24INCH				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19439413001	DELL MONITOR	2DIN-LCD-MONITOR 24INCH				



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216163	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Jean Durney	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 151 254 7900	Unit 10, Edge Lane Drive Unit 10, Edge Lane Drive L13 4DL
Priority	ND 1700			
Ref 1	24447075			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01514POS02P Till number: 02 Peripheral make/modePlease copy and paste CI): BEETLE M-III System details (K1/M1/R1 fou on EC portal): K1.0-Q87-uATX Are there still sales are any sales le	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438523801	4829919	KING:DB Beetle M-III K Series-				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19438524001	4829919	KING:DB Beetle M-III K Series-				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216568	Customer	PayPoint Unscheduled		Job Address
SLA Window	05/08/2025 15:37 - 06/08/2025 17:00	Contact Name	PRAVNEET KAUR	CHOCOLATE BOX LIVERPOOL 56-58 MUIRHEAD AVENUE EAST LIVERPOOL L11 1EL
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31245204			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	Unscheduled collection - ensure you have the letter for site (available on google drive) - 34030720 34520007 Zebra Printer

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439847401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216314	Customer	Fujitsu Services Limited - Telefonica ME			Job Address
SLA Window	05/08/2025 12:55 - 06/08/2025 20:00	Contact Name	Tom		O2 AINTREE Unit 7 Topham Drive, Aintree Racecourse Retail Park Liverpool L9 5AL
Activity	TECH EXCHANGE	Contact Phone	+4401518327358		
Priority	ND 1900				
Ref 1	C5316989				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 06/08/2025 20:00 SLA: ND 06/08/2025 20:00 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history:: ##### Call 5316989 Problem Web Service qws_uk Tue 05 Aug 2025 12:51:31 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB00000T0489TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007250692 call.problem=HW - 0489 - 09 - Base Unit - Replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=8/5/2025 12:51:29 PM ##### Call 5316989 Problem Web Service qws_uk Tue 05 Aug 2025 12:51:31 A+C+P SITE OPENING TIMES [Aintree] Mon-Fri: 09:00-20:00 Sat: 09:00-18:00...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439024801	_O2HEP3DS22AV	P/C/R2BNGAGE FLEX PRO:V1 2023				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216115	Customer	Secure Retail Limited		Job Address
SLA Window	05/08/2025 11:30 - 06/08/2025 17:00	Contact Name	SAM BEIRNE	BREWDOG BREWDOG 8 COLQUITT STREET LIVERPOOL L1 4DE
Activity	TECH EXCHANGE	Contact Phone	07714419095	
Priority	ND PM			
Ref 1	00058828			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange: TY01759TTT attend after 12:00 this site is not open in the AM

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438512001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216140	Customer	Verifone UK LTD		Job Address
SLA Window	05/08/2025 12:09 - 06/08/2025 18:00	Contact Name	DUTY MANAGER	1GB0934 H&M LIVERPOOL BHS LORD 67-69 LORD STREET
Activity	TECH EXCHANGE	Contact Phone	0344 736 9000	N/A LIVERPOOL LIVERPOOL L2 6PG
Priority	ND 1800			
Ref 1	G355867			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-P400 Plus -2.9.1.18 H&M UK Inbound PTID = 23420486 Inbound Serial No. = 275-226-026 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 192.168.255.1 WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = GB0934 Login Pin = GB0934 Primary System ID = 20025641 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2685180

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216141	Customer	Verifone UK LTD		Job Address
SLA Window	05/08/2025 12:09 - 06/08/2025 18:00	Contact Name	DUTY MANAGER	1GB0934 H&M LIVERPOOL BHS LORD 67-69 LORD STREET
Activity	CONSUMABLE INSTALL	Contact Phone	01865 515814	N/A LIVERPOOL LIVERPOOL L2 6PG
Priority	ND 1800			
Ref 1	G355865 - Y Cable			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Only use Y Cable if required If you do not use the Y cable please clearly mark as good part	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2685192

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216144	Customer	Verifone UK LTD			Job Address
SLA Window	05/08/2025 12:09 - 06/08/2025 18:00	Contact Name	DUTY MANAGER		1GB0934 H&M LIVERPOOL BHS LORD 67-69 LORD STREET
Activity	CONSUMABLE INSTALL	Contact Phone	0344 736 9000		N/A LIVERPOOL LIVERPOOL L2 6PG
Priority	ND 1800				
Ref 1	G355867 - Y Cable				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Only use Y Cable if required If you do not use the Y cable please clearly mark as good part	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2685180

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216139	Customer	Verifone UK LTD		Job Address
SLA Window	05/08/2025 12:09 - 06/08/2025 18:00	Contact Name	DUTY MANAGER	1GB0934 H&M LIVERPOOL BHS LORD 67-69 LORD STREET
Activity	TECH EXCHANGE	Contact Phone	01865 515814	N/A LIVERPOOL LIVERPOOL L2 6PG
Priority	ND 1800			
Ref 1	G355865			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-P400 Plus -2.9.1.18 H&M UK Inbound PTID = 35649298 Inbound Serial No. = 805-664-199 IP Gateway = N/A Terminal IP Address = N/A Subnet Mask = N/A Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = GB0934 Login Pin = GB0934 Primary System ID = 20025641 SITE OPENING TIMES = N/A Notes = **Please log it for weekday swap** Fault Category = Ocius Software Issue/Reload	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2685192

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Mark Hosie 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	13
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Job # 4216225	Customer	Computacenter - Kingfisher		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Karen Haldon	KINGFISHER INFORMATION TECHNOLOGY (Bidston Link Road Bidston Link Road CH44 2HE
Activity	TECH EXCHANGE	Contact Phone	+44 7837 487209	
Priority	ND 1700			
Ref 1	24440479			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01273POS21P Till number: 21 Peripheral make/mol(Please copy and paste CI): TH250 RECEIPT PRINTER Description of iss: Till - Contact name/number: +44 7837 487209 - Karen Haldon	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19438641301	4601620	KING:TH250 POS printer + Cable				

Returned Items



Run Sheet

Osama Shahhoud 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	7
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Job # 4216431	Customer	Centrex Services		Job Address
SLA Window	06/08/2025 10:00 - 06/08/2025 10:00	Contact Name	David Craig	POINT 451 Chadderton Way, Middleton Road, Chadderton Oldham OL9 9LB
Activity	MANPOWER	Contact Phone	07973303814	
Priority	Timed			
Ref 1	119266			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
to assist with lift only of large printer for collection.	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Osama Shahhoud 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	7
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Job # 4214549	Customer	Computacenter Horizon Project		Job Address
SLA Window	02/08/2025 12:14 - 06/08/2025 17:00	Contact Name	DARREN TENNANT	DARREN TENNANT 113 INGLETON ROAD STOCKPORT SK3 9NR
Activity	TECH EXCHANGE	Contact Phone	7379628082	
Priority	ND 1700			
Ref 1	4809904_CLF516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home User full exchange 9:00 - 17:00 any issues call PLEASE RECORD SERIAL NUMBERS IN and OUT any issues call 07591984016 (Rachel)	Collect serial number 20Q1S3JV00PC1BFE1J any queries contact 07591 984 016 (Rachel)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19431376001						

Returned Items



Run Sheet

Osama Shahhoud 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	7
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Job # 4216294	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	05/08/2025 12:38 - 06/08/2025 17:00	Contact Name	LISA ENDSOR	JOHN LEWIS JOHN LEWIS CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	132564191			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Fault: Other 041 - Cheadle Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202508051110 Web Logging: Locker: CH3-11-PED TPV Number (8 Digits): 15041151 Serial Number: 192587303461103311074372 Asset Number: PAN00099018 Model Ingenico 2500 Location: shop support cupboard Issue: Irruption error message Incident INC6711093 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

Osama Shahhoud 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	7
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Job # 4216371	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	05/08/2025 13:05 - 06/08/2025 17:00	Contact Name	LOUISE MATLEY	JOHN LEWIS JOHN LEWIS CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	INSTALL P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	132504235			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Lost Card Reader: 041 - Cheadle (30/07)</p> <p>Part is OOS everywhere so SB auth back order Detailed list ordering FOS : 4016258 order - date 02.08.2025 15:41:31 clk Head data ServiceRequestNo: 132504235 CoS Owner : 80000076 Wipro Limited delivering store: U7L1 Diebold Nixdorf RDC UK shipp. condition: In Night FE technician ID : U7L1 4017315 Vincenzo Sclafani WE consignee 1 : Vincenzo Sclafani WE consignee 2 : Pirtek Stoke WE consignee 2 : WE street : 111 Lichfield St WE postalcode/ci: ST1 3EA HANLEY desired date : 05.08.2025 06:00:00 clk Item data CoS Material Description Qty. Tracking No. Purchase-/order-no. WN Material 01900002180 JLP:PED:INGENICO MOBILE LINK2500 1 4408472954 01770064294 p/n 1900002180Link2500JLP:PED:INGENICO L2500 LOST/STOLEN/INSTALL spoke to ML and asked for part number Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202508021134 Web Logging: Locker: CH2-66-PED TPV Number (8 Digits): 15041136 Serial Number: 192497303461103310964416 Asset Number: PAN00098237 Model Ingenico 2500 Location: 041 - Cheadle Issue: PED is lost and needs replacing please Incident INC6697568 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



Run Sheet

Osama Shahhoud 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	7
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Job # 4216121	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	06/08/2025 10:00 - 06/08/2025 18:00	Contact Name	Sarah Hyde		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000361539				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop","Procure Quantity 1":1,"Requested by date":"2025-08-06","Customer Catalog ID":" RFB_Lenovo_Travel_Laptop","Cost Center Name":"CC_0000003644_UK10_EUSAP QC Above Site -Import testing","Cost Center Account Number":"CC_0000003644_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
194182880	00000000000469822GB-USED	Len TP X1 CARB G12 i7 LTE	PF5BB304			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
194182882						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	7
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Job # 4216668	Customer	Computacenter Limited		Job Address
SLA Window	06/08/2025 09:00 - 06/08/2025 17:00	Contact Name	Jamie Preston	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447876136134	13 Victoria Street, 13 Victoria Street, CW1 2JQ
Priority	ND 1700			
Ref 1	24450123			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Jamie Preston Contact Number - 07876136134 Herige - Lloyds Location - Crewe 13 Victoria Street CW1 2JQ Device - CVRke - CTS Device - CVR PPD - No Part - 4558218 CABLE - CVR USB A to B S	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19439375201	4558218	LBG:CVR CABLE - USB A TO B				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19439375401	4558218	LBG:CVR CABLE - USB A TO B			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Osama Shahhoud 06/08/2025

Date	06/08/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	7
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Job # 4216513	Customer	Computacenter - Kingfisher		Job Address	
SLA Window	05/08/2025 14:56 - 06/08/2025 17:00	Contact Name	LESLEY KING	B & Q PLC B & Q PLC WESTON ROAD CREWE CW1 6BA	
Activity	TECH EXCHANGE	Contact Phone	01270214911		
Priority	ND 1700				
Ref 1	24448586				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	<p>Till hostname: GBBQ01172SCO83P</p> <p>Till number: 83</p> <p>Peripheral make/model(Please copy and paste CI): BEETLE M-III / SEAMLESS PAYMENTS - OMNISTORE</p> <p>System details (K1/M1/R1 found on EC portal): K1.0-Q87-uATX</p> <p>Are there still sales are any sales left on the till?: No missing sales</p> <p>Description of Issue: The till crashed and it was no longer loading but turning on. The power led was solid red and nothing powered up when they pressed the switch. Also the printer was having issues on the till.</p> <p>Contact name/number: Lesley King - + 44 1270 214911</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER SKELMERSDAL E SCH	4213449	MANPOWER	Dover, The Technology Management Centre, Moss Lane View, Skelmersdale, Lancashire, WN8 9TN, Skelmersdale, WN8 9TN	Berlindo D'Assuncao	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19438525401	24448535	4216212	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU)	Claire Booth	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter Limited	19439374501	24450111	4216669	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 111 Partington Lane Swinton , 111 Partington Lane Swinton , M27 0NS)	Claire Booth	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
HCL Barclays	19435675401	TASK2984628	4215480	COLLECTION	12 CRESCENT AVENUE, 12 CRESCENT AVENUE, PENDLEBURY, SWINTON, MANCHESTER, M27 8TL	Claire Booth	04/08/2025 15:23 06/08/2025 17:00	06/08/2025	
Computacenter PwC NON TECH EXCHANGE	19436148901	PAR0389012	4215634	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	04/08/2025 16:56 06/08/2025 17:30	06/08/2025	
Computacenter PwC NON TECH EXCHANGE	19437688501	PAR0388957	4215978	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	05/08/2025 09:16 06/08/2025 17:30	06/08/2025	
Computacenter PwC NON TECH EXCHANGE	19437739001	PAR0388969	4215983	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	05/08/2025 09:23 06/08/2025 17:30	06/08/2025	
Computacenter PwC NON TECH EXCHANGE	19437748401	PAR0388971	4215984	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	05/08/2025 09:25 06/08/2025 17:30	06/08/2025	
Computacenter - Kingfisher	19438681701	24440189	4216287	DELIVERY	KINGFISHER INFORMATION TECHNOLOGY (, Redclyffe Road Trafford Park , Redclyffe Road Trafford Park , M41 7LG	Claire Booth	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19435593201	5316895 / INC9031769	4215464	NON TECH EXCHANGE	4 TOLWORTH DRIVE, 4 TOLWORTH DRIVE, CHEETHAM HILL, MANCHESTER, M8 0WW	Claire Booth	06/08/2025 09:00 06/08/2025 18:00	06/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19440002901	C5317004	4216634	TECH EXCHANGE	Northern Rail - STAR, Blackpool North Station, Talbot Road, Blackpool, Lancashire, Lancashire, Blackpool, FY1 2AB	Daniel Hanson	06/08/2025 08:00 06/08/2025 12:00	06/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19438905401	C5316971	4216297	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Daniel Hanson	05/08/2025 12:35 06/08/2025 20:00	06/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19438905001	C5316971	4216297	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	Daniel Hanson	05/08/2025 12:35 06/08/2025 20:00	06/08/2025	
Vista Retail Support Limited	19439922601	3362651	4216595	TECH EXCHANGE	LIDL, KINGSWAY RETAIL PARK, LANCASHIRE, LANCASTER, LA1 1BS	Daniel Hanson	05/08/2025 15:55 06/08/2025 17:00	06/08/2025	
Computacenter Limited - HSBC	19438310601	RITM35305809	4216073	TECH EXCHANGE	COMPUTACENTER HSBC, 35 MARKET STREET, LANCASTER, LANCASHIRE, LA1 1JQ	Daniel Hanson	05/08/2025 10:47 06/08/2025 16:30	06/08/2025	
POSTURITE LIMITED	19438440201	DEL1610028	4216107	DESK INSTALL	MARK EDGLEY, 14 LEVEN ROAD, ULVERSTON, LA12 9FH	Daniel Hanson	05/08/2025 11:17 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19438440202	DEL1610028	4216107	DESK INSTALL	MARK EDGLEY, 14 LEVEN ROAD, ULVERSTON, LA12 9FH	Daniel Hanson	05/08/2025 11:17 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19438440203	DEL1610028	4216107	DESK INSTALL	MARK EDGLEY, 14 LEVEN ROAD, ULVERSTON, LA12 9FH	Daniel Hanson	05/08/2025 11:17 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19438440204	DEL1610028	4216107	DESK INSTALL	MARK EDGLEY, 14 LEVEN ROAD, ULVERSTON, LA12 9FH	Daniel Hanson	05/08/2025 11:17 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19438440205	DEL1610028	4216107	DESK INSTALL	MARK EDGLEY, 14 LEVEN ROAD, ULVERSTON, LA12 9FH	Daniel Hanson	05/08/2025 11:17 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438636801	24443749	4216269	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 3, Northgate White Lund Industrial Estate, Morecambe, Unit 3, Northgate White Lund Industrial Estate, Morecambe, LA3 3AY	Daniel Hanson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	(No Items)	24449438	4216159	TECH EXCHANGE	SCREWFIX, SCREWFIX, NORTHGATE, WHITE LUND INDUSTRIAL ESTATE, MORECAMBE, LA3 3AY	Daniel Hanson	05/08/2025 12:29 06/08/2025 17:00	06/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	(No Items)	11791867	4216694	REPAIR	ELIS UK LTD, Shap Road, KENDAL, LA9 6DQ	Daniel Hanson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	(No Items)	24441078	4216667	TECH EXCHANGE	SCREWFIX DIRECT, SCREWFIX DIRECT, MINTSFEEET ROAD, KENDAL, LA9 6LU	Daniel Hanson	05/08/2025 16:30 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438546501	24446108	4216254	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Burton Road Kendal Cumbria , Burton Road Kendal Cumbria , LA9 7JU	Daniel Hanson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438490601	24447785	4216181	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Craven Drive Southerings Business Park Bamber Bridge, Unit 1 Craven Drive Southerings Business Park Bamber Bridge, PR5 6BZ	Daniel Hanson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438492201	24447788	4216240	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Craven Drive Southerings Business Park, Unit 1 Craven Drive Southerings Business Park, PR5 6BZ	Daniel Hanson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19438489501	24447786	4216284	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Craven Drive Southrings Business Park Bamber Bridge, Unit 1 Craven Drive Southrings Business Park Bamber Bridge, PR5 6BZ	Daniel Hanson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02472712	4216546	TECH EXCHANGE	BEST ONE, BEST ONE, 9 HARGROVE AVENUE, BURNLEY, BB12 8NU	David Hargreaves	05/08/2025 15:25 06/08/2025 13:00	06/08/2025	
Computacenter - Kingfisher	19438521701	24447155	4216170	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	David Hargreaves	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438639101	24439668	4216174	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	David Hargreaves	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438679901	24439676	4216278	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Road , Bolton Road , BB2 3QP	David Hargreaves	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438614501	24442881	4216205	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Gate Retail Park Roundhill Way, Bolton Gate Retail Park Roundhill Way, BL1 2SL	David Hargreaves	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
HCL Barclays	19439435401	INC1039725625	4216454	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PR1 2AD	David Hargreaves	05/08/2025 14:06 06/08/2025 15:00	06/08/2025	
HCL Barclays	19439660401	INC1039725625	4216508	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 FISHERGATE, PRESTON, PR1 2AD	David Hargreaves	05/08/2025 14:49 06/08/2025 15:00	06/08/2025	
Computacenter - Kingfisher	(No Items)	24449452	4216126	TECH EXCHANGE	B & Q PLC, B & Q PLC, MEOLS COP ROAD, SOUTHPORT, PR8 6JU	David Hargreaves	05/08/2025 11:54 06/08/2025 17:00	06/08/2025	
Verifone UK LTD	(No Items)	G355903	4216600	TECH EXCHANGE	STONEGATE - SEFTON ARMS - 3500, 1-7 BALDWIN STREET, ST. HELENS, LANCASHIRE, LANCASHIRE, WA10 2RS	David Hargreaves	05/08/2025 15:57 06/08/2025 18:00	06/08/2025	
Verifone UK LTD	(No Items)	G355904	4216613	TECH EXCHANGE	STONEGATE - SEFTON ARMS - 3500, 1-7 BALDWIN STREET, ST. HELENS, LANCASHIRE, LANCASHIRE, WA10 2RS	David Hargreaves	05/08/2025 16:04 06/08/2025 18:00	06/08/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19438968701	C5316977	4216305	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	David Ranson	05/08/2025 12:48 06/08/2025 20:00	06/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19438968201	C5316977	4216305	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	David Ranson	05/08/2025 12:48 06/08/2025 20:00	06/08/2025	
Computacenter Limited	19439057201	24449554	4216650	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	David Ranson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter Limited	19439449701	24450169	4216659	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 15 County Road , 15 County Road , CH7 4RF	David Ranson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter Limited - HSBC	19438306901	RITM35720991	4216057	TECH EXCHANGE	COMPUTACENTER HSBC, M&S CHESTER BUSINESS PARK, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	David Ranson	05/08/2025 10:47 06/08/2025 16:30	06/08/2025	
Computacenter Limited - HSBC	19438311201	RITM35992146	4216074	TECH EXCHANGE	COMPUTACENTER HSBC, M&S KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	David Ranson	05/08/2025 10:47 06/08/2025 16:30	06/08/2025	
Computacenter - Kingfisher	19438636501	24444244	4216214	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Clwyd Retail Park , Unit 1 Clwyd Retail Park , LL18 2TJ	David Ranson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438611801	24444149	4216218	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Clwyd Retail Park , Unit 1 Clwyd Retail Park , LL18 2TJ	David Ranson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19423168901	DEL1607050	4213934	TECH EXCHANGE	CONWY COUNTY BOROUGH COUNCIL, COED PELLA, CONWAY ROAD, COLWYN BAY, LL29 7AZ	David Ranson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Morrisons BAU	19438741301	INC0000308616 45	4216146	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, BAY VIEW CENTRE, SEA VIEW ROAD, COLWYN BAY, LL29 8DG	David Ranson	05/08/2025 12:13 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438878801	24447157	4216657	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1&8, Llangefni Trade Park, , Unit 1&8, Llangefni Trade Park, , LL77 7AR	David Ranson	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19437151901	DEL1609123	4215936	CHAIR INSTALL	NETWORK RAIL LTD, 4 TRAVIS STREET, MANCHESTER, M1 2NY	Gideon Ajulo	05/08/2025 07:29 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19437225301	DEL1608586	4215943	CHAIR INSTALL	HMRC, TRINITY BRIDGE HOUSE, 2 DEARMAN'S PLACE, SALFORD, M3 5BS	Gideon Ajulo	05/08/2025 07:52 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19437223701	DEL1606452	4215942	CHAIR INSTALL	MAX PERRIS, APARTMENT 12, CITY LOFT, 94 THE QUAYS, SALFORD, M50 3TS	Gideon Ajulo	05/08/2025 07:50 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19437500801	DEL1607784	4215967	DESK INSTALL	52 LANCASTER ROAD, NA, NA, SALFORD, M6 8AW	Gideon Ajulo	05/08/2025 08:46 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19437500802	DEL1607784	4215967	DESK INSTALL	52 LANCASTER ROAD, NA, NA, SALFORD, M6 8AW	Gideon Ajulo	05/08/2025 08:46 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19437500803	DEL1607784	4215967	DESK INSTALL	52 LANCASTER ROAD, NA, NA, SALFORD, M6 8AW	Gideon Ajulo	05/08/2025 08:46 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19437500804	DEL1607784	4215967	DESK INSTALL	52 LANCASTER ROAD, NA, NA, SALFORD, M6 8AW	Gideon Ajulo	05/08/2025 08:46 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19437500805	DEL1607784	4215967	DESK INSTALL	52 LANCASTER ROAD, NA, NA, SALFORD, M6 8AW	Gideon Ajulo	05/08/2025 08:46 06/08/2025 17:00	06/08/2025	
Fujitsu Services Limited - Telefonica ME	19437887601	C5316951	4216005	TECH EXCHANGE	O2 OLDHAM 0171, THE SPINDLES SHOPPING CENTRE, OLDHAM, OL1 1HE	Gideon Ajulo	05/08/2025 09:50 06/08/2025 17:30	06/08/2025	
Computacenter - Kingfisher	19438637401	24443315	4216207	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Units 4 & 5, 20 Beatrice Street, , Units 4 & 5, 20 Beatrice Street, , WA4 1DR	Gideon Ajulo	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
RHENUS	19438428401	MJ440209	4216103	TECH EXCHANGE	MORRISONS, GREENALL'S AVENUE, WARRINGTON, WA4 6RN	Gideon Ajulo	05/08/2025 12:15 06/08/2025 17:00	06/08/2025	
RHENUS	19438428403	MJ440209	4216103	TECH EXCHANGE	MORRISONS, GREENALL'S AVENUE, WARRINGTON, WA4 6RN	Gideon Ajulo	05/08/2025 12:15 06/08/2025 17:00	06/08/2025	
RHENUS	19438428402	MJ440209	4216103	TECH EXCHANGE	MORRISONS, GREENALL'S AVENUE, WARRINGTON, WA4 6RN	Gideon Ajulo	05/08/2025 12:15 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19439450801	DEL1609085	4216483	CHAIR INSTALL	JAZZMIN HORROCKS, 12 PENDLE COURT, LEIGH, WN7 3AB	Gideon Ajulo	05/08/2025 14:12 06/08/2025 17:00	06/08/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19439961901	INC49820350	4216616	NON TECH EXCHANGE	COMPUTACENTER HSBC, 49 REGENT ROAD, BOLTON, BL6 4DG	John Paul Barron	05/08/2025 16:07 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438640301	24441802	4216261	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Berse Road , Berse Road , LL11 2BL	John Paul Barron	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Xerox (UK) Technical***DO NOT INVOICE****	(No Items)	11791709	4216505	REPAIR	TESCO Stores Limited, CRESCENT ROAD, Confidential Room - LAP2, WREXHAM, LL13 8HF	John Paul Barron	06/08/2025 09:00 06/08/2025 14:30	06/08/2025	
CXM	19438268801	5889117	4216040	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268802	5889117	4216040	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268803	5889117	4216040	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268804	5889117	4216040	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268805	5889117	4216040	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268806	5889117	4216040	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268807	5889117	4216040	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268808	5889117	4216040	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268301	5889116	4216042	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268302	5889116	4216042	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268303	5889116	4216042	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268304	5889116	4216042	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268305	5889116	4216042	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268306	5889116	4216042	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268307	5889116	4216042	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438268308	5889116	4216042	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438269601	5889118	4216043	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438269602	5889118	4216043	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438269603	5889118	4216043	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438269604	5889118	4216043	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438269605	5889118	4216043	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19438269606	5889118	4216043	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438269607	5889118	4216043	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438269608	5889118	4216043	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:40 06/08/2025 17:00	06/08/2025	
CXM	19438320701	5889115	4216080	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320702	5889115	4216080	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320703	5889115	4216080	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320704	5889115	4216080	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320705	5889115	4216080	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320706	5889115	4216080	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320707	5889115	4216080	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320708	5889115	4216080	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320201	5889114	4216081	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320202	5889114	4216081	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320203	5889114	4216081	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320204	5889114	4216081	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320205	5889114	4216081	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320206	5889114	4216081	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320207	5889114	4216081	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
CXM	19438320208	5889114	4216081	INSTALL	DAPOL, GLEDRID INDUSTRIAL PARK, .., WREXHAM, LL14 5DG	John Paul Barron	05/08/2025 10:50 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438571401	24444739	4216210	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Frith Street , Frith Street , WN5 0XN	John Paul Barron	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19438641301	24440479	4216225	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bidston Link Road , Bidston Link Road , CH44 2HE	Mark Hosie	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Secure Retail Limited	19438512001	00058828	4216115	TECH EXCHANGE	BREWDOG, BREWDOG, 8 COLQUITT STREET, LIVERPOOL, L1 4DE	Mark Hosie	05/08/2025 11:30 06/08/2025 17:00	06/08/2025	
PayPoint Unscheduled	19439847401	31245204	4216568	COLLECTION	CHOCOLATE BOX LIVERPOOL, 56-58 MUIRHEAD AVENUE EAST, LIVERPOOL, L11 1EL	Mark Hosie	05/08/2025 15:37 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	19438523801	24447075	4216163	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 10, Edge Lane Drive , Unit 10, Edge Lane Drive , L13 4DL	Mark Hosie	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
HCL Barclays	19439412801	INC1039764321	4216438	TECH EXCHANGE	35 SOUTHWAY, 35 SOUTHWAY, LIVERPOOL, L15 7JA	Mark Hosie	05/08/2025 14:00 06/08/2025 17:00	06/08/2025	
Verifone UK LTD	(No Items)	G355867	4216140	TECH EXCHANGE	1GB0934 H&M LIVERPOOL BHS LORD, 67-69 LORD STREET, N/A, LIVERPOOL, LIVERPOOL, L2 6PG	Mark Hosie	05/08/2025 12:09 06/08/2025 18:00	06/08/2025	
Verifone UK LTD	(No Items)	G355865 - Y Cable	4216141	CONSUMABLE INSTALL	1GB0934 H&M LIVERPOOL BHS LORD, 67-69 LORD STREET, N/A, LIVERPOOL, LIVERPOOL, L2 6PG	Mark Hosie	05/08/2025 12:09 06/08/2025 18:00	06/08/2025	
Verifone UK LTD	(No Items)	G355867 - Y Cable	4216144	CONSUMABLE INSTALL	1GB0934 H&M LIVERPOOL BHS LORD, 67-69 LORD STREET, N/A, LIVERPOOL, LIVERPOOL, L2 6PG	Mark Hosie	05/08/2025 12:09 06/08/2025 18:00	06/08/2025	
Verifone UK LTD	(No Items)	G355865	4216139	TECH EXCHANGE	1GB0934 H&M LIVERPOOL BHS LORD, 67-69 LORD STREET, N/A, LIVERPOOL, LIVERPOOL, L2 6PG	Mark Hosie	05/08/2025 12:09 06/08/2025 18:00	06/08/2025	
Computacenter - Kingfisher	19438677201	24440858	4216190	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, New Mersey Retail Park Speke Road S peke, New Mersey Retail Park Speke Road S peke, L24 8QB	Mark Hosie	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Astra Zeneca	194392002	WOT000380923	4216421	NON TECH EXCHANGE	Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Mark Hosie	06/08/2025 10:00 06/08/2025 18:00	06/08/2025	
Computacenter Limited	19438522201	24448892	4216281	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 6 Pendleton Green Halewood , 6 Pendleton Green Halewood , L26 1UX	Mark Hosie	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Fujitsu Services Limited - Telefonica ME	19439024801	C5316989	4216314	TECH EXCHANGE	O2 AINTREE, Unit 7 Topham Drive, Aintree Racecourse Retail Park, Liverpool, L9 5AL	Mark Hosie	05/08/2025 12:55 06/08/2025 20:00	06/08/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19440279801	DEL1608173	4216729	CHAIR SP INSTALL	VIRGINIA GOODHEW WR:33069, 23 ELLERBECK ROAD, THORNTON-CLEVELEY S, FY5 1DH	Nadeem Saleem	05/08/2025 17:34 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19440279802	DEL1608173	4216729	CHAIR SP INSTALL	VIRGINIA GOODHEW WR:33069, 23 ELLERBECK ROAD, THORNTON-CLEVELEY S, FY5 1DH	Nadeem Saleem	05/08/2025 17:34 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19427248801	DEL1608609	4215411	CHAIR INSTALL	MICHELLE-LOUISE MURPHY, 17 CHEVIOT AVENUE, LYTHAM ST. ANNES, FY8 4TE	Nadeem Saleem	05/08/2025 08:00 06/08/2025 13:00	06/08/2025	
POSTURITE LIMITED	19437101001	DEL1608918	4215928	CHAIR INSTALL	CHRIS MORAN, 27 VINCENT ROAD, LITHERLAND, LIVERPOOL, L21 7NX	Nadeem Saleem	05/08/2025 06:50 06/08/2025 17:00	06/08/2025	
Computacenter - British Telecom	(No Items)	24445678R	4216000	NON TECH EXCHANGE	BRITISH TELECOM PLC_(0081049580), BT The Plaza 100 Old Hall Str , BT The Plaza 100 Old Hall Str , L3 9QJ	Nadeem Saleem	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - British Telecom	19440084801	24446621	4216751	NON TECH EXCHANGE	BRITISH TELECOM PLC_(0081049580), BT The Plaza, 100 Old Hall Str , BT The Plaza, 100 Old Hall Str , L3 9QJ	Nadeem Saleem	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19440326601	DEL1607253	4216744	CHAIR INSTALL	JO O'BRIEN, 10 MALLINS CLOSE, LIVERPOOL, L8 3US	Nadeem Saleem	05/08/2025 17:57 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19437936101	DEL1608513	4216009	CHAIR INSTALL	CATHERINE CLAYTON, 27 MOORHEY DRIVE, PENWORTHAM, PRESTON, PR1 0SS	Nadeem Saleem	05/08/2025 09:53 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19440262201	DEL1608673	4216727	CHAIR INSTALL	H M REVENUE & CUSTOMS, ST. MARKS HOUSE, FLOOR 2, AREA G, STANLEY STREET, PRESTON, PR1 4AT	Nadeem Saleem	05/08/2025 17:28 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19428229901	DEL1607898	4215452	CHAIR INSTALL	AXA INSURANCE, 32 GREYFRIARS CRESCENT, FULWOOD, PRESTON, PR2 3RB	Nadeem Saleem	06/08/2025 09:00 06/08/2025 13:00	06/08/2025	
POSTURITE LIMITED	19440277501	DEL1607583	4216728	DESK INSTALL	MERSEYSIDE POLICE, SOUTHPORT POLICE STATION, ALBERT ROAD, SOUTHPORT, PR9 0LL	Nadeem Saleem	05/08/2025 17:33 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19440277502	DEL1607583	4216728	DESK INSTALL	MERSEYSIDE POLICE, SOUTHPORT POLICE STATION, ALBERT ROAD, SOUTHPORT, PR9 0LL	Nadeem Saleem	05/08/2025 17:33 06/08/2025 17:00	06/08/2025	
POSTURITE LIMITED	19437084901	DEL1609559	4215918	CHAIR INSTALL	CLAIRE HAMILTON, 14 ST. CLAIR DRIVE, SOUTHPORT, PR9 7LF	Nadeem Saleem	05/08/2025 06:32 06/08/2025 17:00	06/08/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	19439375201	24450123	4216668	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 13 Victoria Street, , 13 Victoria Street, , CW1 2JQ	Osama Shahhoud	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Computacenter - Kingfisher	(No Items)	24448586	4216513	TECH EXCHANGE	B & Q PLC, B & Q PLC, WESTON ROAD, CREWE, CW1 6BA	Osama Shahhoud	05/08/2025 14:56 06/08/2025 17:00	06/08/2025	
Centrex Services	(No Items)	119266	4216431	MANPOWER	POINT, 451 Chadderton Way,, Middleton Road,, Chadderton, Oldham, OL9 9LB	Osama Shahhoud	06/08/2025 10:00 06/08/2025 10:00	06/08/2025	
Computacenter - Astra Zeneca	194182880	WOT000361539	4216121	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	06/08/2025 10:00 06/08/2025 18:00	06/08/2025	
Computacenter Horizon Project	19431376001	4809904_CLF5 16	4214549	TECH EXCHANGE	DARREN TENNANT, 113 INGLETON ROAD, STOCKPORT, SK3 9NR	Osama Shahhoud	02/08/2025 12:14 06/08/2025 17:00	06/08/2025	
DieboldNixdorf_WIPRO	(No Items)	132564191	4216294	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Osama Shahhoud	05/08/2025 12:38 06/08/2025 17:00	06/08/2025	
DieboldNixdorf_WIPRO	(No Items)	132504235	4216371	INSTALL P2PE	JOHN LEWIS, JOHN LEWIS, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Osama Shahhoud	05/08/2025 13:05 06/08/2025 17:00	06/08/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19439990301	3363536	4216633	TECH EXCHANGE	SUPERDRUG STORES PLC, 7-9 PICCADILLY, PICCADILY, MANCHESTER, M1 1LY	Simon Heath	05/08/2025 16:19 06/08/2025 17:00	06/08/2025	
Vista Retail Support Limited	19439990302	3363536	4216633	TECH EXCHANGE	SUPERDRUG STORES PLC, 7-9 PICCADILLY, PICCADILY, MANCHESTER, M1 1LY	Simon Heath	05/08/2025 16:19 06/08/2025 17:00	06/08/2025	
Computacenter Limited	19438788701	24448628	4216202	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 42-46 Market St, , 42-46 Market St, , M1 1PW	Simon Heath	06/08/2025 09:00 06/08/2025 17:00	06/08/2025	
Paypoint Network Limited - UK	(No Items)	02471734	4216315	TECH EXCHANGE	SPAR STORES LTD, SPAR STORES LTD, 89-91 PICCADILLY, MANCHESTER, M1 2DA	Simon Heath	05/08/2025 11:39 06/08/2025 11:29	06/08/2025	
Computacenter Limited - HSBC	19438762901	RITM35894130	4216150	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE, 1 OXFORD STREET, MANCHESTER, MANCHESTER, M1 4BP	Simon Heath	05/08/2025 12:18 06/08/2025 17:00	06/08/2025	
Paypoint Network Limited - UK	(No Items)	02472563	4216501	TECH EXCHANGE	QUIX CONVENIENCE STORE, QUIX CONVENIENCE STORE, 31-33 OLD LANE, MANCHESTER, M11 1BE	Simon Heath	05/08/2025 14:40 06/08/2025 13:00	06/08/2025	
DieboldNixdorf_WIPRO	(No Items)	132573259	4216757	TECH EXCHANGE P2PE	WIPRO LIMITED, WIPRO LIMITED, TRAFFORD PEEL AVENUE, JL032 TRAFFORD, MANCHESTER, M17 8JL	Simon Heath	05/08/2025 18:53 06/08/2025 17:00	06/08/2025	
Computacenter Limited - HSBC	19438307201	RITM35217311	4216068	TECH EXCHANGE	COMPUTACENTER HSBC, 2-4 ST ANNS SQUARE, MANCHESTER, M2 7HD	Simon Heath	05/08/2025 10:47 06/08/2025 16:30	06/08/2025	
Secure Retail Limited	19438303401	00058827	4216052	TECH EXCHANGE	WAGAMAMA, WAGAMAMA, PARRSWOOD ENTERTAINMENT CENTRE, WILMSLOW ROAD, MANCHESTER, M20 5PG	Simon Heath	05/08/2025 10:46 06/08/2025 17:00	06/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19438876001	C5316970	4216293	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Simon Heath	05/08/2025 12:31 06/08/2025 20:00	06/08/2025	
Fujitsu Services Limited - Star Trains - P2PE	19438875401	C5316970	4216293	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Simon Heath	05/08/2025 12:31 06/08/2025 20:00	06/08/2025	
Paypoint Network Limited - UK	(No Items)	02472898	4216658	TECH EXCHANGE	SPAR STORES, SPAR STORES, 162 HILL LANE, MANCHESTER, M9 6RL	Simon Heath	05/08/2025 16:25 06/08/2025 16:00	06/08/2025	
Fujitsu Services Limited - Banks	19439362701	C5316931	4216404	TECH EXCHANGE	RBSG, Market Place, RBSG, HYDE, SK14 2LX	Simon Heath	06/08/2025 09:30 06/08/2025 16:30	06/08/2025	