



Run Sheet

Daniel Hanson 07/06/2025

Date	07/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4175339	Customer	Vista Retail Support Limited	Job Address
SLA Window	06/06/2025 16:02 - 07/06/2025 17:00	Contact Name	LIDL PRESCOT ROAD LANCASHIRE LIVERPOOL L36 3YD
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3295643		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3295643: dBrief Description: Mobile Office Zebra Device Not Charging Full Description: AM Interface: This ticket was created by a store employee store deputy manager or store manager.	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19240565001	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



Run Sheet

Daniel Hanson 07/06/2025

Date 07/06/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 5

Job # 4175153	Customer	Fujitsu Services Limited - EE		Job Address
SLA Window	07/06/2025 10:00 - 07/06/2025 20:00	Contact Name	4144 Liverpool One	Liverpool One 59 South John Street, Liverpool ONE Shopping Ctr
Activity	TECH EXCHANGE	Contact Phone	0151 705 2090	Liverpool Liverpool L1 8BU
Priority	ND 1900			
Ref 1	C5312323			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Previous WPB - Laptop sent out instead of cash drawer ND 05/06/2025 21:00 SLA: ND 05/06/2025 21:00 PART2= PART3= PART4= ALT1=_TMFUJTP3000CSDTP15 ALT2= ALT3= ALT4= TEXT= _TMFUJTP3000CSDTP15 x 1</p>	<p>Problem: [TC] CASH DRAWER (black narrow keylock to right single slot KD30903-2213) Faulty Jammed or not opening Root Cause: Suspect drawer Action: Engineer to check/change drawer. Test: In use URL: Call history:: ##### Call 5312323 Problem Web Service qws_uk Wed 04 Jun 2025 14:53:36 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=EELGB000000O4144TRC2 contract.pkey=22856 call.poms=1 call.zip=L1 8BU call.address=59 South John Street Liverpool ONE Shopping Ctr call.city=Liverpool call.customerid=INC17679630 call.problem=FOH - Cash drawer - Not closing /Replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/FUJDRWTP15 call.priority=3-High call.datereported=6/4/2025 3:52:53 PM</p> <p>##### Call 5312323 Problem Web Service qws_uk Wed 04 Jun 2025 14:53:36 A+C+P</p> <p>Store number: 4144 Store location: Liverpool One...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19239182201	_TMFUJTP3000C	SUSP'T3000 TP15 CMPCT:LOCK:BLK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19239182401	_TMFUJTP3000C	SISDPT53000 TP15 CMPCT:LOCK:BLK				

Engineer Closure Notes

	Customer Print
	Customer Signature



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Daniel Hanson 07/06/2025

Date	07/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4175334	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	06/06/2025 09:00 - 07/06/2025 17:30	Contact Name		4619 Wallasey	Orange Retail 9 Liscard Way Merseyside Wallasey CH44 5TL
Activity	TECH EXCHANGE	Contact Phone		01516 383196	
Priority	ND 1700				
Ref 1	C5312499				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 07/06/2025 21:00 SLA: ND 07/06/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= FUJFJ00044 x 1	<p>Problem: [TC] cash drawer to printer cable frayed or damaged Root Cause: unknown Action: engineer to replace the RJ45 to RJ11 cash drawer to receipt printer cable. Test: site to test drawer operation URL: Call history: ##### Call 5312499 Problem Web Service qws_uk Fri 06 Jun 2025 15:23:35 A+C+P agent.loginnname=qws_uk equipment.assettag=EELGB000000O4553TRC2 contract.pkey=22856 call.poms=1 call.zip=CH44 5TL call.address=9 Liscard Way call.city=Wallasey call.customerid=INC17695879 call.problem=FOH - RJ11 to RJ45 (cash drawer cable) - Missing in store /Installation needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/EECSHCBL call.priority=3-High call.datereported=6/6/2025 4:23:12 PM ##### Call 5312499 Problem Web Service qws_uk Fri 06 Jun 2025 15:23:35 A+C+P Store number: 4619 Store location: Wallasey...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19240546801	FUJFJ00044	CBL:3MTR PTR-CSH DRWR				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Daniel Hanson 07/06/2025

Date	07/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	5
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Job # 4175301	Customer	Fujitsu Services Limited - EE - ME			Job Address
SLA Window	06/06/2025 09:23 - 07/06/2025 17:00	Contact Name	4619 Wallasey		Orange Retail 9 Liscard Way Merseyside Wallasey CH44 5TL
Activity	TECH EXCHANGE	Contact Phone	01516 383196		
Priority	ND 1900				
Ref 1	C5312498				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 07/06/2025 21:00 SLA: ND 07/06/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EESTA39595000-MAC x 1	<p>Problem: [ME] AIRCASH CASH DRAWER CONTROLLER FAULTY FOR BOTH REFRESHED AND LEGACY STORES Root Cause: UNKNOWN Action: ENGINEER TO REPLACE THE AIRCASH CASH DRAWER CONTROLLER AND CONFIGURE NEW UNIT. CONFIRM IF SITE IS REFRESHED OR LEGACY AND FOLLOW CORRECT PROCEDURE ON TSS. (PROCEDURE IS DIFFERENT BETWEEN THE TWO) Test: STORE MANAGER TO FULLY TEST CASH DRAWER OPERATION URL: Call history:: ##### Call 5312498 Problem Web Service qws_uk Fri 06 Jun 2025 15:23:05 A+C+P agent.loginname=qws_uk equipment.assettag=EELGB000000O4553TA22 contract.pkey=22856 call.poms=1 call.zip=CH44 5TL call.address=9 Liscard Way call.city=Wallasey call.customerid=INC17695873 call.problem=FOH - Aircash Unit - Missing in store /Installation needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/AIRCASH-MAC call.priority=3-High call.datereported=6/6/2025 4:22:25 PM ##### Call 5312498 Problem Web Service qws_uk Fri 06 Jun 2025 15:23:05 A+C+P ...</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19240240801	_EESTA39595000	AIRCASH SAC10E:PSU&CBL:MAC				



Run Sheet

Daniel Hanson 07/06/2025

Date 07/06/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 5

Job # 4175412	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	07/06/2025 09:00 - 07/06/2025 16:10	Contact Name	Jimmy MANAGER	TESCO Stores Limited CRESCENT ROAD PHONE SHOP WREXHAM LL13 8HF
Activity	REPAIR WITH PARTS	Contact Phone	03456779740	
Priority	8HR			
Ref 1	11727695			
Ref 2				
No. of Parts	1			

Instructions 1

Intervention #: 1 SLA: 07/06/2025 16:10-----ASSET INFORMATION----ProductName: CS331dw SFP HV EMEA Device Tag Customer: SerialNumber: 15002101178MG ProductIdentifier: 40N9120 Model: 1500-638 Physical Location: TESCO PHONE SHOP Mezz -----ACCOUNT INFORMATION----Onsite repair instructions: VIP AND MPS CUSTOMER FOR LEXMARK INTERNAL USE ONLY DO NOT SHARE WITH CUSTOMER STORES LAP 2 Tesco123 (To be updated 09.04.2025) HEAD OFFICE & DC.....s ONLY PASSWORD/PIN : 1984 Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact Adam Simmonds 07880 038032 (HO Only not DC.....s) Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet tray ALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00 RETAIL STORE ONLY:-.... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510
Please check firmware level and update to EC3 if not at this level already Please contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.

Instructions 2

-----ACTIVITY DESCRIPTION----Help Desk Reference 28075848. [202.91A] on display. [202.91A]
[202.15A] and [202.12A] in historySpoke to store.Has been a bit of paper stuck. Some red/brown plastic material has come out. Sounds like the fuser has degraded.PhotoshopCS331dwWorking hours: : 9am - 7 pmPrinter IP:80.136.6.51Printer SN: 15002101178MGName: JimmyContact Number: 07718509701HBSLA 07/06/2026 at 16:10 DDD 09/06/2026 at 16:10----INSTRUCTIONS-----Technical Notes -----JB. Please investigate 202.91 Paper remains detected at the sensor (fuser exit) after the printer is turned on. [202.91A]
[202.15A]
[202.12A] in history.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192406475	60-CS331DW-TE	Lexmark CS331DW - Tesco Only				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192406476	60-CS331DW-TE	Lexmark CS331DW - Tesco Only				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 07/06/2025

Date	07/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	4
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Job # 4175402	Customer	Computacenter - Kingfisher			Job Address
SLA Window	07/06/2025 09:00 - 07/06/2025 13:00	Contact Name		Stephen Moulton	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone		+44 161 882 0971	Unit 3A, Albany Trading Estate, Albany Road, Chorlton-cum-Hardy.
Priority	ND 1300				Unit 3A, Albany Trading Estate, Albany Road, Chorlton-cum-Hardy.
Ref 1	24379704				M21 0AZ
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Description: HOST NAME: tb1_4inchprinter3 IP ADDRESS OF THERMAL PRINR: 10.68.144.123 OPERATING SYSTEM: n/a TILL NO: Till 03 LOCATIOOF DEVICE: Till 3 FAULT DESCRIPTION: Till 3 - Thermal printer is sc	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19239232901	4220647	KING:Star 4" TSP847II-24 Therma				



Run Sheet

John Paul Barron 07/06/2025

Date	07/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	4
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Job # 4174429	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	05/06/2025 14:56 - 07/06/2025 17:00	Contact Name		PRET A MANGER UNIT C ORANGE BUILDING, MEDIA CITY SALFORD MANCHESTER M50 2HE
Activity	TECH EXCHANGE	Contact Phone	01617133829	
Priority	ND 1700			
Ref 1	INC1442614			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till card reader - Till 1</p>	<p>Instructions 1: Till card reader replacement (Till 1)</p> <p>Instructions 2: If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Till 1 team member card reader is missing the covering part. Still working at the moment just take a while until we manage to log in to the till.</p> <p>Shop No: UK0393</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Kindly replace the Till1 MSR 2. If required the device replacement please replace it and follow the SOP for the installation. 3. After replacing the new MSR please test with a shop user 4. After completing all the above steps still have any issues then contact the Pret Helpdesk. 5. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Photos of these serial numbers & devices must be shared in POD. ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19235968701	N-PAMTILL610-0	MSR (Model 610/650)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19235968901	N-PAMTILL610-0	MSR (Model 610/650)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 07/06/2025

Date 07/06/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 4

Job # 4175310	Customer	Vista Retail Support Limited		Job Address
SLA Window	06/06/2025 15:32 - 07/06/2025 17:00	Contact Name		LIDL 127 DEVONSHIRE ROAD LANCASHIRE BLACKPOOL FY3 8BL
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3295886			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3295886 - Brief Description: Defective damaged or lost equipment Mobile Office</p> <p>Full Description: PM Interface: This ticket was created by a store employee store deputy manager or store manager.</p>	<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19240451401	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19240451601						

Engineer Closure Notes

Engineer Signature	On Site Name	On Site Name
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 07/06/2025

Date	07/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	4
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Job # 4175064	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	06/06/2025 10:29 - 07/06/2025 19:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5312445			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 07/06/2025 19:00 SLA: ND 07/06/2025 19:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5312445 Problem Web Service qws_uk Fri 06 Jun 2025 10:15:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17693758 call.problem=NLC1828 Blackpool North 020-116952 NLC 1828 Site Blackpool North RSPID 4751 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=6/6/2025 11:15:03 AM ##### Call 5312445 Problem Web Service qws_uk Fri 06 Jun 2025 10:15:35 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19238632001	_SXASSET-LABELSV2					
19238631401	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020042156			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19238632201	_SXASSET-LABELSV2					
19238631801	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020042156			



Run Sheet

Ryan Owen 07/06/2025

Date	07/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	3
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Job # 4175383	Customer	Computacenter - Kingfisher		Job Address
SLA Window	07/06/2025 09:00 - 07/06/2025 13:00	Contact Name	Karan Burns	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+441614858807	Unit5 Stanley Green Retail Park Earl Road Cheadle Hulme
Priority	ND 1300			Unit5 Stanley Green Retail Park Earl Road Cheadle Hulme
Ref 1	24380514			SK8 6PT
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01205POS01P Till number: 01 Peripheral make/model please copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): M1.0-Q170-uATX Are there still sales are any sales left	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19240518401	4618558	KING:DB Beetle M-III K Series-				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19240518601	4618558	KING:DB Beetle M-III K Series-				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 07/06/2025

Date	07/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	3
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Job # 4175385	Customer	Computacenter - Kingfisher		Job Address
SLA Window	07/06/2025 09:00 - 07/06/2025 13:00	Contact Name	Jeanette Wilkinson	KINGFISHER INFORMATION TECHNOLOGY (Statham Street Statham Street SK11 6XF
Activity	TECH EXCHANGE	Contact Phone	01625 616729	
Priority	ND 1300			
Ref 1	24380281			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01379POS01P Till number: 01 Peripheral make/modellease copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): K2.1-H81-uATX Are there still sales are any sales left	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19240519001	4618558	KING:DB Beetle M-III K Series-				

Returned Items



Run Sheet

Ryan Owen 07/06/2025

Date	07/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	3
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Job # 4174992	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	06/06/2025 09:12 - 07/06/2025 20:00	Contact Name	BUXTON NLC1843 NT Depot	Northern Rail MT (Buxton) Station Road, Buxton, Derbyshire Derbyshire Buxton SK17 6AQ
Activity	TECH EXCHANGE	Contact Phone	0161 822 2030	
Priority	ND 1900			
Ref 1	C5312422			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 07/06/2025 20:00 SLA: ND 07/06/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5312422 Problem Web Service qws_uk Thu 05 Jun 2025 18:15:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8488TA23 contract.pkey=23200 call.poms=1 call.zip=SK17 6AQ call.address=Station Road Buxton Derbyshire call.customerid=INC17687215 call.problem=NLC1843 Buxton 020-112599 NLC 1843 Site Buxton RSPID 4798 Set Number 2 Seri call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=6/5/2025 7:15:01 PM ##### Call 5312422 Problem Web Service qws_uk Thu 05 Jun 2025 18:15:35 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19237988101	_NRMIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	116877		
19237988501	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19237988301	_NRMIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	116877		
19237988701	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - EE	19240546801	C5312499	4175334	TECH EXCHANGE	Orange Retail, 9 Liscard Way, Merseyside, Wallasey, CH44 5TL	Daniel Hanson	06/06/2025 09:00 07/06/2025 17:30	07/06/2025	
Fujitsu Services Limited - EE - ME	19240240801	C5312498	4175301	TECH EXCHANGE	Orange Retail, 9 Liscard Way, Merseyside, Wallasey, CH44 5TL	Daniel Hanson	06/06/2025 09:23 07/06/2025 17:00	07/06/2025	
Fujitsu Services Limited - EE	19239182201	C5312323	4175153	TECH EXCHANGE	Liverpool One, 59 South John Street, Liverpool ONE Shopping Ctr, Liverpool, Liverpool, L1 8BU	Daniel Hanson	07/06/2025 10:00 07/06/2025 20:00	07/06/2025	
Vista Retail Support Limited	19240565001	3295643	4175339	TECH EXCHANGE	LIDL, PRESCOT ROAD, LANCASHIRE, LIVERPOOL, L36 3YD	Daniel Hanson	06/06/2025 16:02 07/06/2025 17:00	07/06/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192406475	11727695	4175412	REPAIR WITH PARTS	TESCO Stores Limited, CRESCENT ROAD, PHONE SHOP, WREXHAM, LL13 8HF	Daniel Hanson	07/06/2025 09:00 07/06/2025 16:10	07/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19238632001	C5312445	4175064	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	06/06/2025 10:29 07/06/2025 19:00	07/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19238631401	C5312445	4175064	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	06/06/2025 10:29 07/06/2025 19:00	07/06/2025	
Vista Retail Support Limited	19240451401	3295886	4175310	TECH EXCHANGE	LIDL, 127 DEVONSHIRE ROAD, LANCASHIRE, BLACKPOOL, FY3 8BL	John Paul Barron	06/06/2025 15:32 07/06/2025 17:00	07/06/2025	
Computacenter - Kingfisher	19239232901	24379704	4175402	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 3A, Albany Trading Estate, Alb any Road, Chorlton-cum-Hardy., Unit 3A, Albany Trading Estate, Alb any Road, Chorlton-cum-Hardy., M21 0AZ	John Paul Barron	07/06/2025 09:00 07/06/2025 13:00	07/06/2025	
Pret Tech Mahindra (UK) BAU	19235968701	INC1442614	4174429	TECH EXCHANGE	PRET A MANGER, UNIT C, ORANGE BUILDING, MEDIA CITY, SALFORD, MANCHESTER, M50 2HE	John Paul Barron	05/06/2025 14:56 07/06/2025 17:00	07/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	19240519001	24380281	4175385	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Statham Street , Statham Street , SK11 6XF	Ryan Owen	07/06/2025 09:00 07/06/2025 13:00	07/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19237988101	C5312422	4174992	TECH EXCHANGE	Northern Rail MT (Buxton), Station Road, Buxton, Derbyshire, Derbyshire, Buxton, SK17 6AQ	Ryan Owen	06/06/2025 09:12 07/06/2025 20:00	07/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19237988501	C5312422	4174992	TECH EXCHANGE	Northern Rail MT (Buxton), Station Road, Buxton, Derbyshire, Derbyshire, Buxton, SK17 6AQ	Ryan Owen	06/06/2025 09:12 07/06/2025 20:00	07/06/2025	
Computacenter - Kingfisher	19240518401	24380514	4175383	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit5 Stanley Green Retail Park Earl Road Cheadle Hulme, Unit5 Stanley Green Retail Park Earl Road Cheadle Hulme, SK8 6PT	Ryan Owen	07/06/2025 09:00 07/06/2025 13:00	07/06/2025	