



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4157608	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	14/05/2025 09:30 - 14/05/2025 15:30	Contact Name	JANE BRATT	NATWEST NATWEST 196 MONTON ROAD ECCLES MANCHESTER M30 9NW
Activity	COLLECTION	Contact Phone	079702 37930	
Priority	Timed			
Ref 1	43246			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 10 x items with 1 x totes	<p>**PES DRIVER**PLEASE COLLECT 09:30 - 15:30**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153344	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 12:12 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286871			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 739P0AV - B&S:PWC:HP ZBook Firefly 14..... G10 - 000000000004493754 asset UK049865 - HP ZBook Firefly G10 14 collect device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP ZBook Firefly 14 G10

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19137446501						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153295	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 10:53 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286684			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Hewlett Packard Inc. 7H1Q8AV - :B&S:PWC:HP 1040 G10 i7-1370P 32GB 512GB - 00000000004528884 asset UK051413 - HP 1040 G10 Sureview

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136752401						



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153296	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 10:58 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286686			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 asset UK038387 - Lenovo X1 Yoga G6

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136861501						

Returned Items

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# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153297	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 11:03 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286690			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collection device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK027593 - HP 840 G8 i7

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136884301						



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153304	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 11:08 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286698			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK040041 - HP 840 G8 i7

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136928001						



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153306	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 11:13 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286739			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC swap	collect device Hewlett Packard Inc. 739P0AV - B&S:PWC:HP ZBook Firefly 14..... G10 - 000000000004493754 asset UK048195 - HP ZBook Firefly G10 14

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19137038301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153229	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 10:15 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286603			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK043770 - HP 840 G8 i7

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136349501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19136349701						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153265	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 10:38 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286665			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect deviceHewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK028121 - HP 840 G8 i7

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136631901						



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153270	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 10:43 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286673			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Hewlett Packard Inc. :RFB:PWC:DLM:HP EB 840G8 i7 32GB 13 - :RFB:PWC:DLM:HP EB 840G8 i7 32GB 13 - 00000000004679953 asset UK043070 - HP 840 G8 i7

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136684901						

Returned Items



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153288	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 10:49 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286675			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK024622 - HP 840 G8 i7

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136709001						



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153211	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 09:52 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286486			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Hewlett Packard Inc. 7H1Q8AV - :B&S:PWC:HP 1040 G10 i7-1370P 32GB 512GB - 00000000004528884 asset UK052184 - HP 1040 G10 Sureview

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136021101						



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153217	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 10:01 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286501			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Hewlett Packard Inc. 7H1Q8AV - :B&S:PWC:HP 1040 G10 i7-1370P 32GB 512GB - 00000000004528884 asset UK052182 - HP 1040 G10 Sureview

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136071501						



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153220	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 10:05 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286515			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK027882 - HP 840 G8 i7

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136143401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Claire Booth 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	15
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Job # 4153225	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	07/05/2025 10:11 - 14/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0286539			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 asset UK029699 - Lenovo X1 Yoga G6

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19136311801						



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157238	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Troya Barnett		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447385368019		
Priority	ND 1700				
Ref 1	WOT000302853				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PF2D7C7G", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "14-05-2025", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000003773_0010_ICON L&D TRAINING", "Cost Center Account Number": "CC_0000003773_0010_ICON"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191426818	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0MSD2L			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191426820		PF2D7C7G - Lenovo 20QES3S300	PF2D7C7G			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157243	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Sean Lynch		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447585795818		
Priority	ND 1700				
Ref 1	WOT000301917				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1": "NEW_Apple_MacBook_Pro_Standard", "Procure Quantity 1": "1", "Remove Serial 1": "PC25XM21", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "14-05-2025", "Customer Catalog ID": "NEW_Apple_MacBook_Pro_Standard", "Cost Center Name": "CC_0000007591_UK10_EUSAP", "Cost Center Account Number": "CC_0000007591_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191380212	000000000004752025GB-NEW	Apple MBP 14" M4 16GB/512GB	PX9VF00X			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191380214		PC25XM21 - Lenovo 20WNS2NE00	PC25XM21			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157244	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Renjith Madathum Padikkal		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447392103283		
Priority	ND 1700				
Ref 1	WOT000302854				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Apple_MacBook_Pro_Standard", "Procure Quantity": 1, "Remove Serial": "PC1NBPV1", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "14-05-2025", "Customer Catalog ID": "NEW_Apple_MacBook_Pro_Standard", "Cost Center Name": "CC_0000009702_UK10_EUSAP", "Enterprise Architecture UK", "Cost Center Account Number": "CC_0000009702_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191426396	000000000004752025GB-NEW	Apple MBP 14" M4 16GB/512GBW5RWQ9PFG				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191426398		PC1NBPV1 - Lenovo 20UJS1601M	PC1NBPV1			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Hargreaves 14/05/2025

<b>Date</b>	14/05/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hargreaves, David	<b>Jobs on Run</b>	14
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Job # 4157256	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Nicholas Watkinson	WalkUp - Macclesfield WalkUp - Macclesfield Silk Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	o	
Priority	ND 1700			
Ref 1	WOT000301894			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{ "Procure Catalog ID 1": "RFB_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC1GY2YX", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "14-05-2025", "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000001369_UK10_EUSAP PV Business Case UK", "Cost Center Account Number": "CC_0000001369_UK10_EUSAP" }

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191379025	0000000000469	BAZ7GB-NEW__Len TP X1 CARB G12 i7 LTE	PF5BEWA7			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191379027		PC1GY2YX - Lenovo 20QKS0EQ00	PC1GY2YX			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157257	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Liam Hopkins		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	Unknown		
Priority	ND 1700				
Ref 1	WOT000301935				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "RFB_Apple_MacBook_Air_Standard", "Procure Quantity": 1, "Remove Serial": "PC21YB5S", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "14-05-2025", "Customer Catalog ID": "RFB_Apple_MacBook_Air_Standard", "Cost Center Name": "CC_0000007654_UK10_EUSAP IT Alexion Integration UK", "Cost Center Account Number": "CC_0000007654_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191379146	00000000000461	1@21GB-NEW__Apple MB Air M3 13,6" 16/512	MRWXXGF2JN			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191379148		PC21YB5S - Lenovo 20T1S36J00	PC21YB5S			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

**Date** 14/05/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 14

Job # 4157258	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Erika Player	WalkUp - Macclesfield
Activity	NON TECH EXCHANGE	Contact Phone		WalkUp - Macclesfield Silk Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000301909			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID 1":"NEW_Lenovo_Travel_Laptop""Procure Quantity 1":"1""Remove Serial 1":"PC1KL6V1""Remove Item 1":"Please collect and remove single device." "Requested by date":"14-05-2025""Customer Catalog ID":" NEW_Lenovo_Travel_Laptop""Cost Center Name":"CC_0000004792_UK10_EUSAP R&D PROCUREMENT UK""Cost Center Account Number":"CC_0000004792_UK10_EUSAP"}

**Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191379876	00000000004693427	7GB-NEW__Len TP X1 CARB G12 i7 LTE	PF5BEW9P			

## **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191379878		PC1KL6V1 - Lenovo 20QKS0EQ00	PC1KL6V1			

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157540	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Kadeau Collins	Mill Court Reception Mill Court Reception
Activity	NON TECH EXCHANGE	Contact Phone		To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000305184			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "GOLD_ASSET_NAME": "- LENOVO :AZ RIT:Len X1 Car G12 i7 WWAN Ready", "GOLD_ASSET_SERIAL_NUMBER": "PF56J09F", "GOLD_ASSET_ASSET_TAG": ".", "Cost Center Name": "CC_0000006895_UK10_EUSAP CC EUS - MP", "Cost Center Account Number": "CC_0000006895_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191561823	000000000004677823	GB-SWAP_Len TP X1 CARB G11 i7 LTE	PF54GEEA			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191561825		PF4YL98S - Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 LTE	IR54RB98\$1 i7 32512			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157237	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Harnaik Lall		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000300499				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-05-14", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004037_UK10_EUSAP", "Drug Substance Manufacture UK": "Cost Center Account Number": "CC_0000004037_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191423424	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0QAQBC			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191423426						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157245	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Alison Behan	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447710876733	To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000303969			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-05-14", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000006483_UK10_EUSAP", "Sustainability Reporting": "Cost Center Account Number": "CC_0000006483_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191467871	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0PJKB8			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157246	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Robert Kydd		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447979671713		
Priority	ND 1700				
Ref 1	WOT000304935				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-05-14", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000006650_UK10_EUSAP", "EU IT - UK Leadership", "Cost Center Account Number": "CC_0000006650_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191510912	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0PJKCW			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191510914						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157274	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 18:00	Contact Name	Sharon Saxon		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	COLLECTION	Contact Phone	+447818524225		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000296296				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF56M93E","Remove Item 1":"Please collect and remove single device","Requested by date":"2025-05-05","Customer Catalog ID":"","Cost Center Name":"CC_0000009858_UK10_EUSAP GBS T&D Team UK","Cost Center Account Number":"CC_0000009858_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191546955	Please collect and remove single device.	Please collect and remove single device.	PF56M93E			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157805	Customer	Symec Travis Perkins		Job Address
SLA Window	13/05/2025 16:16 - 14/05/2025 17:00	Contact Name	TRAVIS PERKINS	ADSWOOD LANE WEST, CALE GREEN
Activity	TECH EXCHANGE	Contact Phone	441614806655	ADSWOOD LANE WEST, CALE GREEN
Priority	ND 1700			ADSWOOD LANE WEST
Ref 1	00431888			STOCKPORT
Ref 2				SK3 8HT
No. of Parts	1			

Instructions 1	Instructions 2
swap for faulty tc57 SN : 20281522520338	swap for faulty tc57 SN : 20281522520338

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157824801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4158026	Customer	HCL Barclays		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 15:00	Contact Name	.	BARCLAYS BANK PLC BARCLAYS BANK PLC 1 BRIDGE STREET STOCKPORT SK1 1XU
Activity	PROJECT	Contact Phone	.	
Priority	ND 1500			
Ref 1	BB Col SK1 1XU			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
collection only of desk refresh equipment left in branch after upgrade.	Need to add a note to request update in the notes of what has been collected (if anything)

Job Notes

In Items



# Run Sheet

## David Hargreaves 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	14
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Job # 4157615	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	13/05/2025 14:09 - 14/05/2025 17:00	Contact Name	ANSAF HUSSAIN		30 BROADHILL ROAD 30 BROADHILL ROAD MANCHESTER M19 1AP
Activity	COLLECTION	Contact Phone	078092 18387		
Priority	ND 1700				
Ref 1	43251				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4157204	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 06:42 - 14/05/2025 17:00	Contact Name	LAURENCE ATTWOOD	LAURENCE ATTWOOD 16 CLEVE WAY LIVERPOOL L37 8BS
Activity	CHAIR SP INSTALL	Contact Phone	07756524463	
Priority	ND 1700			
Ref 1	DEL1574501			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME746717Chair installation assistance not requiredItems	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href=https://rico.jotform.com/222823708509055?refNumber=DEL1574501&address=16%20Cleve%20Way LIVERPOOL L37%208BS >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19153986901	9900002	Homeworker Ergonomic Chair - W				
19153986902	100017210	Philips 24" B Line Monitor				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19153987101	9900002	Homeworker Ergonomic Chair - W				
19153987201	100017210	Philips 24" B Line Monitor				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



**Run Sheet**  
Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4157250	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 08:13 - 14/05/2025 17:00	Contact Name	ADETUTU OTEJU	ADETUTU OTEJU 10 LILAC AVENUE PENWORTHAM PRESTON PR1 9PB
Activity	CHAIR INSTALL	Contact Phone	07722330004	
Priority	ND 1700			
Ref 1	DEL1574378			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: parking in front of house *** Please call 1 hour before arrival. Customer Ref / PO: P497951 WR:29743 Items on order:100016562 - FOOTREST - BREYTA Foo</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574378&amp;address=10%20Lilac%20Avenue">https://rico.jotform.com/222823708509055?refNumber=DEL1574378&amp;address=10%20Lilac%20Avenue</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

[View Details](#) | [Edit](#) | [Delete](#)

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19154350001	100093954	Positiv ME300 (High Back) - Bl				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19154350201	100093954	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



**Run Sheet**  
Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4157229	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 07:28 - 14/05/2025 17:00	Contact Name	ARIF PATEL	ARIF PATEL 9 KINGFISHER STREET PRESTON PR1 6TQ
Activity	CHAIR INSTALL	Contact Phone	07866764386	
Priority	ND 1700			
Ref 1	DEL1574344			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P497855 WR:29728Items on order:100138872 - MISC - Rectangular Ch</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574344&amp;address=9%20Kingfisher%20Street">https://rico.jotform.com/222823708509055?refNumber=DEL1574344&amp;address=9%20Kingfisher%20Street</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19154125201	100093954	Positiv ME300 (High Back) - Bl				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19154125401	100093954	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time
	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4158038	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/05/2025 17:43 - 14/05/2025 17:00	Contact Name	SARAH-JANE CARTER		SARAH-JANE CARTER 2 TONGUES FARM BARN TONGUES LANE POULTON-LE-FYLD FY6 0HL
Activity	DESK INSTALL	Contact Phone	07720920688		
Priority	ND 1700				
Ref 1	DEL1576591				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: Please navigate to Green Dicks Lane and then follow sat nav from there as we are out in the sticks *** Please call 1 hour before arrival.Customer Ref / PO: 511009750Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1576591&address=2%20Tongues%20Farm%20Barn POULTON-LE-FYLD Tongues%20Lane FY6%200HL >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

See Items Overleaf



**Run Sheet**  
Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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In Items for Job # 4158038 page 1 of 1



**Run Sheet**  
Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Returned Items for Job # 4158038 page 1 of 1



**Run Sheet**  
Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4157226	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 07:27 - 14/05/2025 17:00	Contact Name	STEVE HUMBERT	STEVE HUMBERT 12 PETER STREET COLNE BB8 0HL
Activity	CHAIR INSTALL	Contact Phone	07767316288	
Priority	ND 1700			
Ref 1	DEL1574346			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P497952 WR:29794Items on order:100016479 - COMPONENT - DeskRite</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574346&amp;address=12%20Peter%20Street">https://rico.jotform.com/222823708509055?refNumber=DEL1574346&amp;address=12%20Peter%20Street</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19154120101	100092479	Positiv ME300 (High Back) - Bl				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19154120301	100092479	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time
	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4157303	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 09:43 - 14/05/2025 17:00	Contact Name	STEPHEN GARDNER	STEPHEN GARDNER 19 DONNINGTON ROAD RADCLIFFE MANCHESTER M26 3TT
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07432004659	
Priority	ND 1700			
Ref 1	DEL1568998			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: WENDYHUDSONItems on order:	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href=https://rico.jotform.com/222823708509055?refNumber=DEL1568998&address=19%20Donnington%20Road MANCHESTER Radcliffe M26%203TT >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



**Run Sheet**  
Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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In Items for Job # 4157303 page 1 of 1



**Run Sheet**  
Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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# Run Sheet

Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4157213	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 07:04 - 14/05/2025 17:00	Contact Name	NEELAM AHMED	NEELAM AHMED 371 PLODDER LANE FARNWORTH BOLTON BL4 0JU
Activity	CHAIR INSTALL	Contact Phone	07857241699	
Priority	ND 1700			
Ref 1	DEL1574551			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: Please press the doorbell. For any assistance on the day call 07467417942. *** Please call 1 hour before arrival. Customer Ref / PO: HP5238 Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574551&address=371%20Plodder%20Lane BOLTON Farnworth BL4%200JU >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19154040101	100130342	ZentoFit Medium Back Large Sea				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19154040301	100130342	ZentoFit Medium Back Large Sea			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



**Run Sheet**  
Nadeem Saleem 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4157770	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 15:52 - 14/05/2025 17:00	Contact Name	DONNA MCKINLAY	I L C M B D A LEA FIELD WAY BOLTON BL5 1ED
Activity	CHAIR INSTALL	Contact Phone	08450576500	
Priority	ND 1700			
Ref 1	DEL1574552			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*****RFD***** Please call 1 hour before arrival.Customer Ref / PO: P1051066468Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574552&amp;address=I%20L%20C%20M%20B%20D%20A">Lea%20Field%20Way BOLTON</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574552&amp;address=I%20L%20C%20M%20B%20D%20A"&gt;BL5%201ED &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157548301	1301037	RH New Logic 220 High Back wit				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19157548501	1301037	RH New Logic 220 High Back wit				

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

David Ranson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4150602	Customer	COMPUTACENTER HSBC – EBBT			Job Address
SLA Window	02/05/2025 09:54 - 14/05/2025 13:00	Contact Name			HSBC 11 BRIDGE STREET WARRINGTON WA1 2EY
Activity	PROJECT	Contact Phone			
Priority	Timed				
Ref 1	EBBT Proj WA1 2EY 2				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @09:15 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	<p>Sort 404524 Tablet 2 -</p> <p>EB452402/E826HLX62WVZC8J/129.104.52.76/255.255.255.224/129.104.52.65</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19122128201						

Returned Items



# Run Sheet

David Ranson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4150605	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	02/05/2025 09:54 - 14/05/2025 13:00	Contact Name		HSBC 11 BRIDGE STREET WARRINGTON WA1 2EY
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj WA1 2EY 1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @09:15 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	Sort 404524 Tablet 1 - EB452401/E826HLX63E386UH/129.104.52.75/255.255.255.224/129.104.52.65

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19122127901						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19122128101						



# Run Sheet

David Ranson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4157826	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/05/2025 16:21 - 14/05/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 3A, WIDNES SHOPPING PARK WIDNES WA8 7TN
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3274049			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3274049-HHT Screen fell off HHT HHT needs replacing SN - 18074522501735 SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157870901	SUP-SCN-HHT-ZEB-TC51					



# Run Sheet

David Ranson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4157220	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/05/2025 07:07 - 14/05/2025 17:00	Contact Name	ELINOR JACKSON		ELINOR JACKSON 3 BRICK KILN DRIVE HOOTON CH66 7PD
Activity	CHAIR INSTALL	Contact Phone	07783783063		
Priority	ND 1700				
Ref 1	DEL1574809				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4500003298Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574809&address=3%20Brick%20Kiln%20Drive HOOTON CH66%207PD >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19154051301	9810006BLA	P-Sit High back - Black With:				

Returned Items



# Run Sheet

David Ranson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4157217	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 07:05 - 14/05/2025 17:00	Contact Name	LORNA MORAN	LORNA MORAN 47 GRAMPIAN WAY EASTHAM WIRRAL CH62 8EN
Activity	CHAIR SP INSTALL	Contact Phone	07847211019	
Priority	ND 1700			
Ref 1	DEL1572360			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: Park on the road - if no answer when ringing the door bell please knock or call 07847211019 *** Please call 1 hour before arrival.Customer Ref / PO: P499466 WR:30321Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1572360&address=47%20Grampian%20Way WIRRAL Eastham CH62%208EN >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19154048901	100138872	Rectangular Chair Mat - Carpet				
19154048902	1301011	RH New Logic 200 Med Back Chai				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19154049101	100138872	Rectangular Chair Mat - Carpet				
19154049201	1301011	RH New Logic 200 Med Back Chai				



# Run Sheet

David Ranson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4157624	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	13/05/2025 14:23 - 14/05/2025 16:00	Contact Name		HSBC 525 PRESCOT ROAD OLD SWAN LIVERPOOL L13 5UU
Activity	PROJECT	Contact Phone		
Priority	Timed			
Ref 1	EBBT Proj L13 5UU 2			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @14:00 and meet Principles engineer on site **Follow script to complete job any lateness to site or technical issues not covered in the script contact Joanne Robinson in the first instance 07713 983577 and then accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	<p>Sort 402926 Tablet 2 - EB292602/E826HLX62NKTFLF/129.102.96.76/255.255.255.224/129.102.96.65/ I.P validation 129.102.96.79</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19156816401						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19156816601						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Ranson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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<b>Job #</b> 4150578	<b>Customer</b>	COMPUTACENTER HSBC – EBBT		<b>Job Address</b>
<b>SLA Window</b>	02/05/2025 09:54 - 14/05/2025 16:00	<b>Contact Name</b>		HSBC 33 ORMSKIRK STREET ST HELENS WA10 2SZ
<b>Activity</b>	PROJECT	<b>Contact Phone</b>		
<b>Priority</b>	Timed			
<b>Ref 1</b>	EBBT Proj WA10 2SZ 1			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @13:15 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accessstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	<p>Sort 404007 Tablet 1 -</p> <p>EB400701/E826HLX63D3TDYD/129.103.190.75/255.255.255.224/129.103.190.65</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19122127001						

#### **Returned Items**

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19122127201						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Ranson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4150582	Customer	COMPUTACENTER HSBC – EBBT			Job Address
SLA Window	02/05/2025 09:54 - 14/05/2025 16:00	Contact Name			HSBC 33 ORMSKIRK STREET ST HELENS WA10 2SZ
Activity	PROJECT	Contact Phone			
Priority	Timed				
Ref 1	EBBT Proj WA10 2SZ 2				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>**Must take Torques screwdriver and attend @13:15 and meet Principles engineer on site</p> <p>**Follow script to complete job</p> <p>any lateness to site or technical issues not covered in the script</p> <p>contact Joanne Robinson in the first instance 07713 983577 and then</p> <p>accesstocash@noexternalmail.hsbc.com who will put you in contact with relevant teams to resolve issue.</p>	<p>Sort 404007 Tablet 2 -</p> <p>EB400702/E826HLX634KTEME/129.103.190.76/255.255.255.224/129.103.190.65</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19122127301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
Job # 4156839		Customer		HCL Barclays		Job Address	
SLA Window		12/05/2025 16:41 - 14/05/2025 17:00		Contact Name	ANKUR WILLIAM	67 NEW COPPER MOSS 67 NEW COPPER MOSS ALTRINCHAM WA15 8EG	
Activity		DELIVERY		Contact Phone	07818923410		
Priority		ND 1600					
Ref 1		INC1039251612					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Monitor delivery				Would like to have 1 monitor which has already been procured sometime back. The monitor model is MP HP 38" Monitor and this has been discussed and agreed with Andy Smith.			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19152864101							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19152864301							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Ryan Owen 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4156343	Customer	Computacenter Horizon Project		Job Address
SLA Window	12/05/2025 10:26 - 14/05/2025 17:00	Contact Name	BOB BRADLY-RUSSELL	BOB BRADLY-RUSSELL 2ND FLOOR, LANDMARK, ST PETER.....S SQUARE, 1 OXFORD STREET MANCHESTER M1 4PB
Activity	TECH EXCHANGE_R	Contact Phone	7920478127	
Priority	ND 1700			
Ref 1	35019219_CLF515_1405			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unamnned collection only any issues call Ash (07458 636 993)	Collect old device 20Q1S2NQ01PC186DFH contact 07591 984 016 (Rachel)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19150477801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19150478001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4157855	Customer	Computacenter Limited - Santander		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07834650355	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24348387			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Faulty Device Serial: 5CD3485Q94 Faulty Device Make: HP Elitebook Faulty Device Model: 640 G10 Swap build required: Head Office Engine Contact Number: 07834650355	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19156347401	4693001	SAN B:HP EliteBook 640 G10 - H				



# Run Sheet

Ryan Owen 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4157987	Customer	Computacenter - KPMG		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 17:00	Contact Name	EHAB IFTIKHAR	K P M G L L P 1 ST PETERS SQUARE MANCHESTER M2 3AE
Activity	TECH EXCHANGE	Contact Phone	07497485135	
Priority	ND 1700			
Ref 1	24349954			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
KPMG 07497485135 Asset task number: K127479 Requested for date: 14-05-2025	PLEASE SWAP UNIT

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4157335	Customer	Computacenter - KPMG		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 17:00	Contact Name	EDWARD ROBERTS	K P M G L L P 1 ST PETERS SQUARE MANCHESTER M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07923439386	
Priority	ND 1700			
Ref 1	24337312			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
07923439386 Asset task number: K119858 SWAP	Please Swap unit

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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Job # 4157698	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	13/05/2025 15:20 - 14/05/2025 16:30	Contact Name	ANHMY LE / KIOSK 1	COMPUTACENTER HSBC HSBC MANCHESTER ST ANN'S - FULL SERVICE BRANC 2-4 ST ANN'S SQUARE M2 7HD
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC49354531			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Touchscreen

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157254801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 14/05/2025

<b>Date</b>	14/05/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	8
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<b>Job #</b> 4156722	<b>Customer</b>	<b>CXM</b>		<b>Job Address</b>
<b>SLA Window</b>	12/05/2025 15:40 - 14/05/2025 17:00	<b>Contact Name</b>	RAUL ECHEVERRIA	ALTERATIONS BOUTIQUE 14 THE ROYAL EXCHANGE ARCADE
<b>Activity</b>	INSTALL	<b>Contact Phone</b>	7971401286	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	5854152			
<b>Ref 2</b>				
<b>No. of Parts</b>	7			

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5078147-15160020 (WIFI) Elavon TID: 15160020; Date Time Logged: 20250512151003; Terminal ID: 210210178001; Profile Number: 15160020   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=juklwiovlvnlfvvhbqo">Other Info</a>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

# See Items Overleaf

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19152482801	EN60009	KPN SIM CARD-(GB)				
19152482901	EN73001	Axium DX8000 (WIFI/4G)				
19152483001	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Ryan Owen 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
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In Items for Job # 4156722 page 1 of 1



# Run Sheet

Ryan Owen 14/05/2025

<b>Date</b>	14/05/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Owen, Ryan	<b>Jobs on Run</b>	8
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Job # 4157430	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/05/2025 11:44 - 14/05/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC2970 NT STA	Northern Rail - STAR Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire Greater Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2058	
Priority	ND 1900			
Ref 1	C5310601			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 14/05/2025 20:00  SLA: ND 14/05/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _NRMIIUM020DEVICED x 1</p>	<p>Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL:  Call history::  ##### Call 5310601   Problem   Web Service   qws_uk   Tue 13 May 2025 11:19:12   A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000N2970TA23  contract.pkey=23200  call.poms=1  call.zip=M3 1PB  call.address=Manchester Victoria Railway Station  Station Approach  Todd Street  Manchester</p> <p>call.city=Greater Manchester  call.customerid=INC17557947  call.problem=NLC2970  MANCHESTER VICTORIA  Window 33  ped issue NLC 2970 Site Name MANCHESTE  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/NRMIUD020PED  call.priority=2-Medium...</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19155758301	_NRMIIUM020DE	PCIE M020 NORTHERN DESKTOP LIVE	02000303002020	044384		

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19155758501	_NRMIUM020DE	VR21EM020 NORTHERN DESKTOP LIVE	02000303002020	044384		

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Simon Heath 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4156567	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	12/05/2025 13:50 - 14/05/2025 18:00	Contact Name	ABBIE SMITH	22 WADDINGTON CLOSE 22 WADDINGTON CLOSE LOWTON WARRINGTON WA3 2DR
Activity	NON TECH EXCHANGE	Contact Phone	07543416172	
Priority	ND 1800			
Ref 1	5310461 / INC8872936			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Abbie.Smith@natwest.com / _NWHUBFMON	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19151473801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4155281	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	09/05/2025 14:42 - 14/05/2025 18:00	Contact Name	DANIELLE FROOM	96 BROADWAY 96 BROADWAY WORSLEY MANCHESTER M28 7FF
Activity	NON TECH EXCHANGE	Contact Phone	07586 492671	
Priority	ND 1800			
Ref 1	5310294 / INC8866527			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Danielle.Froom@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19147272801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4157936	Customer	Computacenter Limited		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 17:00	Contact Name	James Champion	LLOYDS BANKING GROUP PLC (008102783 55 Ash Grove 55 Ash Grove M28 7FH
Activity	NON TECH EXCHANGE	Contact Phone	+447970839887	
Priority	ND 1700			
Ref 1	24349243			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - James Champion Contact Number - 07970839887 Location - Ash Grove Worsley Manchester M28 7FH - Heritage - Device - WINDOWSke - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19156344501	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19156344701	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4157550	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	14/05/2025 08:00 - 14/05/2025 12:00	Contact Name	USAMA	GO LOCAL GO LOCAL
Activity	TECH EXCHANGE	Contact Phone	07496355038	23 MEMORIAL ROAD WORSLEY MANCHESTER M28 3AG
Priority	Priority MC			
Ref 1	02321256			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38952106//31172721//T3	Ref 02317173  Rico said when he selects pp information the screen doesn't go pass that and he can only see a progress wheel loop and therefore he can't set up the wifi he rebooted the terminal a few times also did a full reboot same issue asked rico to try through the ethernet cable he said there's no ports available on the router

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Simon Heath 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4157578	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	13/05/2025 13:43 - 14/05/2025 17:00	Contact Name	DIANA JALILI		107 WORSLEY AVENUE 107 WORSLEY AVENUE WORSLEY MANCHESTER M28 0HU
Activity	COLLECTION	Contact Phone	078997 23896		
Priority	ND 1700				
Ref 1	43235				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



# Run Sheet

Simon Heath 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4157881	Customer	Computacenter - Kingfisher		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 17:00	Contact Name	Mohamed Malji	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01204 365676	Bolton Gate Retail Park Roundhill Way
Priority	ND 1700			Bolton Gate Retail Park Roundhill Way
Ref 1	24346882			BL1 2SL
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19156410901	4601607	KING:Symbol DS6878 + Cradle +				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19156411101	4601607	KING:Symbol DS6878 + Cradle +				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4157772	Customer	Secure Retail Limited		Job Address
SLA Window	13/05/2025 15:53 - 14/05/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMA WAGAMAMA UNIT 20, THE LINKWAY HORWICH BOLTON BL6 6JA
Activity	TECH EXCHANGE	Contact Phone	0120 4866456	
Priority	ND 1700			
Ref 1	00056294			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange:314-593-777 PTID:31692828

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157562901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19157563101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4158042	Customer	Computacenter Limited		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 17:00	Contact Name	JASON ASH	B & Q PLC UNIT 1 SOUTH RINGS BUSINESS PARK PRESTON PR5 6BZ
Activity	TECH EXCHANGE	Contact Phone	01772628322	
Priority	ND 1700			
Ref 1	24346770			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ill number: 32 Make/Model: ELO 15" TOUCHSCREEN Description: ###Please ensure previous tickets have been checked ### Till hostname: GBBQ01291POS32P Till number: 32 Peripheral make/model(Please copy and paste Cl): ELO 15" TOUCHSCREEN Description of issue: Relogged from INC5952189 - epos advised: While changing and restoring the touch configuration it start to respond and after few minutes the touch become unresponsive This is a display fault and even store complaining about it and need display changed. Sending it to CC for ELO touch screen replacement. Has the cable connection been checked?: y Have they tried a reboot?: y What other troubleshooting steps have been done?: beetle was replaced but unable to finish rebuild	KF screen swap

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191581492						

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# Run Sheet

Simon Heath 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	9
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Job # 4157622	Customer	NCR TESCO HHT			Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 17:00	Contact Name	5230UK 5230UK		TESCO 52 MARKET ST COLNE LANCASHIRE LANCASHIRE BB8 0HS
Activity	TECH EXCHANGE	Contact Phone	NA		
Priority	ND 1700				
Ref 1	7513300618				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>"Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner damaged/ Not Responding Subject: Honeywell PDA - CT45 - Physical Damage Till number: Till serial number:23256B2BAA Date:13.05.2025 Problem description / Error message: -----  Rafiq Ahamed N May 13 2025 13:57  Serial no: 23256B2BAA Build: Stock  Troubleshooting: as per update from support on ref 27786980 swapping pda  Tried soft reset(Yes/No): yes Tried hard reset(Yes/No): yes Tried increasing volume on admin mode  Advised store that the PDA will be swapped in the next 24 to 48 business hours.  Advised to check the updates on Tesco Help. "</p>	<p>* The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19156790401	S2881097526	Staged Honeywell PDA CT45XP	23254B407A			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19156790601	S2881097526	Staged Honeywell PDA CT45XP	23254B407A			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4157272	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	14/05/2025 08:00 - 14/05/2025 12:00	Contact Name	MANAGER	ASDA STORES LTD ASDA STORES LTD GREEN LANE STONEYCROFT LIVERPOOL L13 6RH
Activity	TECH EXCHANGE	Contact Phone	01515521140	
Priority	Priority MC			
Ref 1	02318967			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34047449//78852/T3	Swap reason: Printer Fault

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4157323	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	13/05/2025 10:08 - 14/05/2025 20:00	Contact Name	LIVERPOOL LIME STREET NLC9613 NT De	Northern Rail MT (Liverpool)	Liverpool Lime Street Station, Liverpool
Activity	TECH EXCHANGE	Contact Phone	0161 822 2152	Merseyside	Merseyside
Priority	ND 1900			Liverpool	L1 1JD
Ref 1	C5310561				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 14/05/2025 20:00 SLA: ND 14/05/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5310561   Problem   Web Service   qws_uk   Tue 13 May 2025 08:46:05   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8495TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JD call.address=Liverpool Lime Street Station Liverpool call.customerid=INC17556783 call.problem=NLC9613 Liverpool Lime Street 020-112338 NLC 9613 Site Liverpool Lime Street call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=5/13/2025 9:45:43 AM  ##### Call 5310561   Problem   Web Service   qws_uk   Tue 13 May 2025 08:46:05   A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19155143801	_NRMIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112386		
19155144201	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19155144001	_NRMIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	112386		
19155144401	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

John Paul Barron 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4157339	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/05/2025 10:19 - 14/05/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 MER HUB STATION	RANEY STREET 14 Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5310564			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 14/05/2025 20:00 SLA: ND 14/05/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1  Device is currently in the safe and the managers at site are now aware of this please can engineer ask for Device when on site.	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5310564   Problem   Web Service   qws_uk   Tue 13 May 2025 08:59:36   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17528323 call.problem=LIVERPOOL CENTRAL M2GO NLC2242 MER HUB STATION Miura PED .....020-046682 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUD020PED call.priority=2-Medium call.datereported=5/13/2025 9:58:56 AM  ##### Call 5310564   Problem   Web Service   qws_uk   Tue 13 May 2025 08:59:36   A+C+P  *** Ticket Reopened...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19155244001	_MYMIUM020DE	M20PEDM020 MERSEYRL DESKTOP LIVE	02000303002020	111114		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19155244201	_MYMIUM020DE	M20PEDM020 MERSEYRL DESKTOP LIVE	02000303002020	111114		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4157837	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	13/05/2025 16:29 - 14/05/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5310635				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 14/05/2025 20:00 SLA: ND 14/05/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5310635   Problem   Web Service   qws_uk   Tue 13 May 2025 16:22:34   A+C+P</p> <p>agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17559718 call.problem=NLC2242 Liverpool Central 020-046782 NLC 2242 Site Liverpool Central RSPID call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUM020PED call.priority=2-Medium call.datereported=5/13/2025 5:22:01 PM</p> <p>##### Call 5310635   Problem   Web Service   qws_uk   Tue 13 May 2025 16:22:34   A+C+P ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157912501	_SXASSET-LABELSV2					
19157912101	_MYMIUM020DE	P2P:M020 MERSEYRL MOBILE LIVE	02000303002020043584			



# Run Sheet

## John Paul Barron 14/05/2025

**Date** 14/05/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

<b>Job #</b> 4157198	<b>Customer</b>	Fujitsu Services Limited - Star Trains		<b>Job Address</b>
<b>SLA Window</b>	13/05/2025 09:00 - 14/05/2025 20:00	<b>Contact Name</b>	JAMES STREET NLC2244 MER STATION	MERSEY RAIL James Street LANCASHIRE Liverpool L2 7PQ
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	0151 955 2367	
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5310550			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>ND 14/05/2025 20:00  SLA: ND 14/05/2025 20:00 PART2=  PART3=  PART4=  ALT1=_SXNEWND4020MK2  ALT2=  ALT3=  ALT4= TEXT=  _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in &amp; out.  Test: N/A Depot swap URL:  Call history::  ##### Call 5310550   Problem   Web Service   qws_uk   Tue 13 May 2025 05:57:40    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB000000M4000TRD3  contract.pkey=23200  call.poms=1  call.zip=L2 7PQ  call.address=James Street  call.city=Liverpool  call.customerid=INC17555725  call.problem=NLC 2244  James Street  Newbury Data Printer  Cancel/Retry fault  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/MEND4020MK2  call.priority=2-Medium  call.datereported=5/13/2025 6:56:48 AM</p> <p>##### Call 5310550   Problem   Web Service   qws_uk   Tue 13 May 2025 05:57:40    A+C+P  ...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19153912101	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	33299			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19153912301	_MYNEWND4020	MKE:ND4020 MK2:WHITE:MER:RICO	33299			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

## John Paul Barron 14/05/2025

**Date** 14/05/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4157607	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 15:30	Contact Name	MANAGER	PRET A MANGER PRET A MANGER 1 OLD HALL STREET LIVERPOOL L3 9HF
Activity	TECH EXCHANGE	Contact Phone	01512369933	
Priority	ND 1530			
Ref 1	INC1435316			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Need to replace the Till 3 base stand</p>	<p>If the Engineer is facing any issues on site please call - Pret Service Desk - 0207 827 8827 or Pret Command Centre - 02076601338</p> <p>Issue: Damaged//Till 3 stand power cable damaged (S/N: 9193133167 )</p> <p>Shop No: UK0439 Additional Info: Liverpool Old Hall Street</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm. Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Please replace the Till 3 base stand with new stand. 2. Please check all the cables properly and connect them. 3. If you found any other issues like cable damage apart from this issue. kindly check the working status with the other cables and share the result along with the required picture. 4. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Pictures of devices must be attached and serial numbers should be shared without a fail.</p> <p>Shop Timings: MONDAY 07:00 - 15:30 TUESDAY 07:00 - 15:30 WEDNESDAY 07:00 - 15:30 THURSDAY 07:00 - 15:30 FRIDAY 07:00 - 15:30 SATURDAY Closed...</p>

## Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19151352201	PAMTILLSTAND	Stand 650/610 Adjustable				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4157463	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 17:00	Contact Name	509 New Brighton Duty manager	Wm Morrison Supermarkets plc Kings Parade Kings Parade Home Delivery WALLASEY CH45 2PB
Activity	REPAIR WITH PARTS	Contact Phone	01516396148	
Priority	ND FIX			
Ref 1	11699524			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 14/05/2025 17:00-----ASSET INFORMATION---ProductName: MS823dn High Volt DZ AT BA BE BG HR CZDeviceTagCustomer: MONT509PRN42SerialNumber: 406494901C34ZProductIdentifier: 50G0220Model: 4064-430Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday &amp; Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 &amp; M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference PROACTIVE. SP attended kit 1-530035777721 found new issue17 Installed maintenance kit. Also paper tray needs replacing the catch is broken. Rico to recommend part.home delivery 10.12.202.42manager 01441 516-3961 x48---INSTRUCTIONS-----Technical Notes -----DCN. 2nd (MK&gt;NI); D. Hanson 13/05: Installed maintenance kit. Also paper tray needs replacing the catch is broken. @TECH: Please replace tray - uncertain which as not recorded.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191560053	41X1649	MS82x SVC Tray 250-sheet				
191560049	41X1118	MS82x SVC Tray Insert media tr				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191560055	41X1649	MS82x SVC Tray 250-sheet				
191560051	41X1118	MS82x SVC Tray Insert media tr				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## John Paul Barron 14/05/2025

**Date** 14/05/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

<b>Job #</b> 4157962	<b>Customer</b>	Vista Retail Support Limited		<b>Job Address</b>
<b>SLA Window</b>	13/05/2025 16:33 - 14/05/2025 17:00	<b>Contact Name</b>		SUPERDRUG STORES PLC 169 PARKSIDE STRAND SHOPPING CENTRE BOOTLE L20 4XX
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>		
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	3275236			
<b>Ref 2</b>				
<b>No. of Parts</b>	0			

Instructions 1	Instructions 2
<p>3275236- Till 1 receipt Printer faulty reseated cables - No Joy Please Replace the receipt printer and test with the store.</p> <p>ASW-PTR-WIN-TH250</p> <p>3084359- PHARMACY - SITE SUPPLY ONLY - Replace 1 x Honeywell 1D scanner with 1 x Newland 2D Scanner &amp; cable</p> <p>SUP-SCN-NLSHR22-PHM</p> <p>SUP-CAB-NLSHR22-USB</p>	<p>Replace ASW-PTR-WIN-TH250 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

## John Paul Barron 14/05/2025

**Date** 14/05/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

<b>Job #</b> 4158032	<b>Customer</b>	Fujitsu Services Limited - Star Trains		<b>Job Address</b>
<b>SLA Window</b>	13/05/2025 17:40 - 14/05/2025 20:00	<b>Contact Name</b>	AINTREE NLC2125 MER HUB STATION	MERSEY RAIL Ormskirk Road LANCASHIRE Liverpool L9 5BE
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	0151 955 2440	
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5310660			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>ND 14/05/2025 20:00  SLA: ND 14/05/2025 20:00 PART2=  PART3=  PART4=  ALT1=_SXNEWND4020MK2  ALT2=  ALT3=  ALT4= TEXT=  _MYNEWND4020MK2 x 1</p>	<p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in &amp; out.  Test: N/A Depot swap URL:  Call history::  ##### Call 5310660   Problem   Web Service   qws_uk   Tue 13 May 2025 17:39:35    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB000000M4057TRD3  contract.pkey=23200  call.poms=1  call.zip=L9 5BE  call.address=Ormskirk Road  call.city=Liverpool  call.customerid=INC17559983  call.problem=NLC2125  Aintree  Missing print and issuing 2 tickets together  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/MEND4020MK2  call.priority=2-Medium  call.datereported=5/13/2025 6:39:10 PM</p> <p>##### Call 5310660   Problem   Web Service   qws_uk   Tue 13 May 2025 17:39:35    A+C+P</p> <p>NLC2125...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19158199801	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	48513			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19158200001	_MYNEWND4020	MK2:ND4020 MK2:WHITE:MER:RICO	48513			

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Asif Alam 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4157567	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	13/05/2025 13:34 - 14/05/2025 12:00	Contact Name	GEMMA SEYMOUR		THE COACH HOUSE THE COACH HOUSE 6 KINDERLEE WAY CHISWORTH GLOSSOP SK13 5DB
Activity	COLLECTION	Contact Phone	078169 92691		
Priority	ND 1200				
Ref 1	43180				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>** PRE 12:00** **PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME **ALL RETURN LABELS / SEALS USED MUST BE RECORDED** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



# Run Sheet

Asif Alam 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4157680	Customer	HCL Network Rail Dispatch			Job Address
SLA Window	13/05/2025 15:16 - 14/05/2025 13:00	<b>Contact Name</b>		LISA MULLANEY	NETWORK RAIL LTD NETWORK RAIL LTD GUIDE BRIDGE SIDINGS GUIDE LANE MANCHESTER M34 5HF
Activity	SOFTWARE INSTALL	<b>Contact Phone</b>		07354531117	
Priority	ND 1300				
Ref 1	NRINC0833830				
Ref 2	9200065349				
No. of Parts	1				

Instructions 1	Instructions 2
1 Engineer required to rebuild a laptop.	<p>Users Current Device 41201325 Serial Number GM0FNQF4 Asset number 41201325 Number of build sticks required 1 Number of builds required (1-2 builds half day 3-4 builds full day) 1 build Fault Description 1 Engineer required to rebuild a laptop. Build Type (Standard / Control / NA) Standard Required Engineer actions on site 1 ) Engineer required to rebuild a laptop.</p> <p>Other Contacts :-</p> <p>Name Support Scope Contact Details NR IT Help Desk Admin Password Related Issues / BitLocker Password 01270 721800 RICO Technical Support Team All Build &amp; Technical Related Issues 0203 356 7438 FSO Build Issues Imaging Team - Should be Contacted only after Speaking with RICO Technical Support Team [ PLEASE CONTACT JYOTI FIRST ] "Jyoti Aggarwal : 07741 779696 Nanda Ganji: 07436 708522" FSO Dispatch Operations Confirmation to Leave the Site when the Job is Unresolved/User Not Reachable/Site contact Unable to Provide Sign Off &amp; AOB Dial 02036216811 &amp; Press Option 3</p> <p>Name Support Scope Contact Details FSO LENOVO Queries For any queries / consultations related LENOVO requests. Fostus Mendez = Dial 02036216811 &amp; Press Option 4 When you speak to Fostus Mendez...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157170701	Build Stick Win11	Build Stick Win11 23H2 v1.0				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19157170901	Build Stick Win11	Build Stick Win11 23H2 v1.0				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Asif Alam 14/05/2025

<b>Date</b>	14/05/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Alam, Asif	<b>Jobs on Run</b>	9
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Job # 4157814	Customer	Vista Retail Support Limited		Job Address
SLA Window	13/05/2025 16:17 - 14/05/2025 17:00	Contact Name		WHITBREAD WESTWOOD LEISURE PARK CHADDERTON LANCASHIRE OLDHAM OL1 2PA
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3274319			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3274319</p> <p>*SNP Network* Tablet has a wrong time and date / Christopher Ogunmakinde / Make and Model: Huawei Mediapad /NNF6R18B14000005/ Replacement</p> <p>REPAIR TIME:30</p> <p>Vista to pre-build in Cardiff hotstage area and swap tablet/return faulty unit for repair. *THIS CALL MUST BE ACTIONED WITH A 30 HOURS SLA (COVERED MON-THUR 0900-2100 &amp; FRI 0900-1600 ONLY)*</p> <p>CONTACT:Christopher Ogunmakinde 01616 679438</p> <p>##### Call 5310544   Problem   Web Service   QWS_EXT   Mon 12 May 2025 18:21:44   A+C+P</p> <p>Check if *NO CI* should be used - KB0015233</p> <p>Date and time window when the site will be able to accept an engineer visit: 24/7</p> <p>Contact number for person who will be available on the site: Christopher Ogunmakinde/ 01616679438</p> <p>Site Name: Oldham Central</p> <p>Site ID: 44019205</p> <p>Site Address: Westwood Leisure Park Westwood Way Chadderton OL1 2PA</p>	<p>Replace WHIT-TAB-LEN-M10-LTE Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

## **Job Notes**

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157829901	WHIT-TAB-LEN-M10-LTE	WHIT-TAB-LEN-M10-LTE				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19157830101						

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Asif Alam 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4157375	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	14/05/2025 08:00 - 14/05/2025 17:00	Contact Name	GAIRNS STUART	BOOKER CASH & CARRY
Activity	TECH EXCHANGE	Contact Phone		BOOKER CASH & CARRY
Priority	ND 1700			SITEC,TOUCHET HALL RD
Ref 1	130589105/ 191548193/ 950845495			STAKEHIL
Ref 2				MIDDLETON,
No. of Parts	1			MANCHESTER_BCC260
				MIDDLETON, MANCHESTER
				M24 2SJ

Instructions 1	Instructions 2
ELO ET1519L - No Signal on monitor : Engineer to replace touch screen p/n 01770027064 Elo-1519L EloTouch 15 touchscreen Onsite Contact: Chris Kennedy Tel: 01616532363 Issue: No Signal on tobacco room till screen. Has rebooted reseated cable swapped for alternate cable. This issue has been attended a few times. Please can a monitor swap out be tried.	INC11153988

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Asif Alam 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4157409	Customer	EPAY Limited		Job Address
SLA Window	13/05/2025 11:24 - 14/05/2025 17:00	Contact Name	ALI	NORDEN SERVICE STATION NORDEN SERVICE STATION
Activity	TECH EXCHANGE	Contact Phone	01706646419	EDENFIELD ROAD, EDENFIELD ROAD
Priority	ND 1700			ROCHDALE
Ref 1	4364392			OL11 5XR
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please call epay whilst at site (Very Important)	<p>Issue: TX Block Error Please visit the site between 09:00 ..... 17:00 only. Please install 1x VX 520 Basic under TID: 90119651 and RID: 922696. Please call Epay Ops whilst at the site as they will help you out in terms of installation and configuration. Failure to call will result in failure of the Job</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19155637901	VX520_BASIC	VX520 (no EFT application)				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Asif Alam 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4157777	Customer	Verifone UK LTD		Job Address
SLA Window	13/05/2025 15:57 - 14/05/2025 18:00	Contact Name	DUTY MANAGER	TGI 671 TRAFFORD CENTRE UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE MANCHESTER
Activity	TECH EXCHANGE	Contact Phone	08446920311	N/A N/A M17 8AA
Priority	ND 1800			
Ref 1	G352836			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx820 Duet V03.52.01.99998 Inbound PTID = 31670300 Inbound Serial No. = 321-372-147 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1671 Login Pin = 1671 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2676249

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157666301	R-Vx820 DUET V03.52.01.99998		329-266-123			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Asif Alam 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4157610	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	14/05/2025 10:00 - 14/05/2025 16:00	Contact Name	JAMES HARDING	NATWEST NATWEST 5 ORMSKIRK STREET ST HELENS WA10 1DR
Activity	COLLECTION	Contact Phone	075522 59788	
Priority	Timed			
Ref 1	43247			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 2 x items with 2 x totes	<p>**PLEASE COLLECT 10:00 - 16:00*</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

Asif Alam 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4157407	Customer	Fujitsu Services Limited - EE			Job Address		
SLA Window	13/05/2025 10:00 - 14/05/2025 22:00	Contact Name	4130 Trafford Centre		Trafford Centre U35 129/131 Peel Avenue, Trafford Park		
Activity	NON TECH EXCHANGE	Contact Phone	-		Trafford Manchester M17 8BN		
Priority	ND 1900						
Ref 1	C5310602						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>***Access Authorised Work Request No.: TRAF727558 14/05 - 21/05***</p> <p>ND 14/05/2025 21:00 SLA: ND 14/05/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1</p>	<p>Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER &amp; EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5310602   Problem   Web Service   qws_uk   Tue 13 May 2025 11:20:34   A+C+P  agent.loginnname=qws_uk equipment.assettag=EELGB000000O4130TRB2 contract.pkey=22856 call.poms=1 call.zip=M17 8BN call.address=U35 129/131 Peel Avenue Trafford Park call.city=Manchester call.customerid=INC17552211 call.problem=Hardware - Lenovo X12 - Power button is not working // Replacement needed for tablet BT-PW056R1B call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=5/13/2025 12:19:57 PM  ##### Call 5310602   Problem   Web Service   qws_uk   Tue 13 May 2025 11:20:34   A+C+P...</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Asif Alam 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
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Job # 4157408	Customer	Fujitsu Services Limited - EE			Job Address		
SLA Window	13/05/2025 10:00 - 14/05/2025 22:00	Contact Name	4130 Trafford Centre		Trafford Centre U35 129/131 Peel Avenue, Trafford Park		
Activity	NON TECH EXCHANGE	Contact Phone	-		Trafford Manchester M17 8BN		
Priority	ND 1900						
Ref 1	C5310598						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
***Access Authorised Work Request No.: TRAF727558 14/05 - 21/05**  ND 14/05/2025 21:00 SLA: ND 14/05/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT MANAGER & EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAIN PSUKEYBOARD AND PEN. CONFIRM SERIAL NUMBER OUT IS AS LOGGED. DO NOT SWAP IF DIFFERENT - ESCALATE WHILE ON SITE. Test: N/A URL: Call history:: ##### Call 5310598   Problem   Web Service   qws_uk   Tue 13 May 2025 11:17:05   A+C+P  agent.loginnname=qws_uk equipment.assettag=EELGB000000O4130TRB2 contract.pkey=22856 call.poms=1 call.zip=M17 8BN call.address=U35 129/131 Peel Avenue Trafford Park call.city=Manchester call.customerid=INC17553232 call.problem=HW - Lenovo X12 - Power button damaged PW-05QTPY // Replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=5/13/2025 12:16:18 PM  ##### Call 5310598   Problem   Web Service   qws_uk   Tue 13 May 2025 11:17:05   A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19155636801	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19155637001	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Gideon Ajulo 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4157960	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/05/2025 16:31 - 14/05/2025 17:00	Contact Name	AMARA BEGUM		17 IRWIN DRIVE HANDFORTH AMI HOUSE WILMSLOW SK9 3JS
Activity	DESK SP INSTALL	Contact Phone	07966540890		
Priority	ND 1700				
Ref 1	DEL1573210				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
*****RFD*****Please call 1 hour before arrival.Customer Ref / PO: RLG145525Items on order:100093243 - OFFCHAIR - P-Sit Med	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1573210&address=17%20Irwin%20Drive Handforth WILMSLOW AMI%20House SK9%203JS >">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

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# Run Sheet

Gideon Ajulo 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4158033	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 17:41 - 14/05/2025 17:00	Contact Name	MACAULEY SKYES	SCREWFIX HILLGATE HOUSE 130 HIGHER HILLGATE MANCHESTER SK1 3QH
Activity	CHAIR INSTALL	Contact Phone	01614775189	
Priority	ND 1700			
Ref 1	DEL1574368			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*****RFD*****Please call 1 hour before arrival.Customer Ref / PO: POFMS10314Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574368&address=Screwfix Hillgate%20House MANCHESTER 130%20Higher%20Hillgate SK1%203QH >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

  

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19158214201	100111416	Positiv R600 High Back Draught				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19158214401	100111416	Positiv R600 High Back Draught				

Engineer Closure Notes	On Site Time	Off Site Time



**Run Sheet**  
Gideon Ajulo 14/05/2025

<b>Date</b>	14/05/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Ajulo, Gideon	<b>Jobs on Run</b>	8
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<b>Job #</b> 4157264	<b>Customer</b>	POSTURITE LIMITED		<b>Job Address</b>
<b>SLA Window</b>	13/05/2025 08:29 - 14/05/2025 17:00	<b>Contact Name</b>	MICHELE EDWARDS	MICHELE EDWARDS 22 UNDERWOOD ROAD HYDE SK14 3HD
<b>Activity</b>	CHAIR INSTALL	<b>Contact Phone</b>	07494498152	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	DEL1573772			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 2036202Items on order:9789013BLA - FOOTREST - Positiv D</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1573772&amp;address=22%20Underwood%20RoadHYDE">https://rico.jotform.com/222823708509055?refNumber=DEL1573772&amp;address=22%20Underwood%20RoadHYDE</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19154438701	1820260	RH Logic 220 Black				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19154438901	1820260	RH Logic 220 Black				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Gideon Ajulo 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4157574	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/05/2025 13:40 - 14/05/2025 17:00	Contact Name	LIZA OLLERENSHAW OR OEMAR NIAM		ROOFOODS LTD T/A DELIVEROO
Activity	CHAIR INSTALL	Contact Phone	07908140129		ROOFOODS LTD T-A DELIVEROO FLOOR 3 5 NEW YORK STREET MANCHESTER M1 4JB
Priority	ND 1700				
Ref 1	DEL1574402				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: The building steps leading up to the reception but there is a lift to get you to the third floor. *** Please call 1 hour before arrival. Customer Ref / PO: UK-W-P0012898 Items on order:</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574402&amp;address">https://rico.jotform.com/222823708509055?refNumber=DEL1574402&amp;address</a></p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574402&amp;address"&gt;https://rico.jotform.com/222823708509055?refNumber=DEL1574402&amp;address</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19156508401	1301033	RH New Logic 220 High Back Cha				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



**Run Sheet**  
Gideon Ajulo 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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<b>Job #</b> 4157816	<b>Customer</b>	POSTURITE LIMITED		<b>Job Address</b>
<b>SLA Window</b>	13/05/2025 16:17 - 14/05/2025 17:00	<b>Contact Name</b>	PAULA HOUGHTON	WORLDPAY UK LTD 3 HARDMAN SQUARE MANCHESTER M3 3EB
<b>Activity</b>	CHAIR INSTALL	<b>Contact Phone</b>	07795675589	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	DEL1574432			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>*****RFD*****Please call 1 hour before arrival.Customer Ref / PO: 482611011191Items on order:5217850 - HEADSET - EPOS ADAPT 26</p> <p><a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574432&amp;address=Worldpay%20UK%20Ltd%20Hardman%20Square%20MANCHESTER">Worldpay%20UK%20Ltd 3%20Hardman%20Square MANCHESTER</a></p> <p>M3%203EB &gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157828901	100108967	Positiv ME600 Chair (Square Ba				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19157829101	100108967	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Gideon Ajulo 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4157233	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 07:33 - 14/05/2025 17:00	Contact Name	SHAKIL KARIM	H M REVENUE & CUSTOMS THREE NEW BAILEY NEW BAILEY STREET Salford M3 5FS
Activity	CHAIR INSTALL	Contact Phone	03000510507	
Priority	ND 1700			
Ref 1	DEL1567516			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000262376Items on order:  <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1567516&amp;address=H%20M%20Revenue%20%26%20Customs%20New%20Bailey%20Street%20M3%205FS">https://rico.jotform.com/222823708509055?refNumber=DEL1567516&amp;address=H%20M%20Revenue%20%26%20Customs%20New%20Bailey%20Street%20M3%205FS</a>	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1567516&address=H%20M%20Revenue%20%26%20Customs%20New%20Bailey%20Street%20M3%205FS">Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19154139601	100140992	Adapt 660 (medium seat/high ba				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Gideon Ajulo 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4157251	Customer	POSTURITE LIMITED			Job Address
SLA Window	13/05/2025 08:14 - 14/05/2025 17:00	Contact Name	FAO JASMIN MOHID		FAO JASMIN MOHID 8 ALFRED COURT OLDHAM OL9 7EH
Activity	CHAIR INSTALL	Contact Phone	07783195036		
Priority	ND 1700				
Ref 1	DEL1574331				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Please KNOCK LOUD. Bell not working. *** Please call 1 hour before arrival.Customer Ref / PO: 6000262240Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574331&address=8%20Alfred%20Court OLDHAM OL9%207EH >Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19154352301	100141061	Positiv Plus Medium No Neck No				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Gideon Ajulo 14/05/2025

<b>Date</b>	14/05/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Ajulo, Gideon	<b>Jobs on Run</b>	8
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Job # 4157781	Customer	POSTURITE LIMITED		Job Address
SLA Window	13/05/2025 15:59 - 14/05/2025 17:00	Contact Name	MARYAM MAHMOOD	MARYAM MAHMOOD 22 FOREST VIEW ROCHDALE OL12 6HF
Activity	CHAIR INSTALL	Contact Phone	03000514066	
Priority	ND 1700			
Ref 1	DEL1574396			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*****RFD*****Please call 1 hour before arrival.Customer Ref / PO: 6000261856Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055?refNumber=DEL1574396&amp;address=22%20Forest%20View ROCHDALE">https://rico.jotform.com/222823708509055?refNumber=DEL1574396&amp;address=22%20Forest%20View ROCHDALE</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157713001	100140935	Positiv Plus Medium No Neck No				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19157713201	100140935	Positiv Plus Medium No Neck No				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

## COURIER MANCHESTER 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	1
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Job # 4157452	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	13/05/2025 12:11 - 14/05/2025 17:00	Contact Name	IAIN.MICHAEL.LARKINS@NOEXTERNA		COMPUTACENTER HSBC		
Activity	DELIVERY	Contact Phone	07841715010		CROSS VILLA MAIN STREET SILECROFT CUMBRIA LA18 4NR		
Priority	ND 1700						
Ref 1	RITM33880784						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Developer Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19155916701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4157605	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 17:00	Contact Name	Office Operations Dept	Lidl Great Britain Limited Eastgate Way, Manor Park Lidl Great Britain Limited RUNCORN WA7 1NT
Activity	MAINT KIT INSTALL	Contact Phone	01928532853	
Priority	ND 1700			
Ref 1	1-530151982421			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 15/05/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: LGB220-5B-04104SerialNumber: 7559040018958ProductIdentifier: 32C0231Model: 7559-378Physical Location: Ground ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191581216		CX922 BK 100K Photoconductor	76C0PK0			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191581218		CX922 BK 100K Photoconductor	76C0PK0			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Daniel Hanson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4157552	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	13/05/2025 13:17 - 14/05/2025 15:00	Contact Name		UNIT 100 CHESHIRE OAKS UNIT 100 CHESHIRE OAKS DESIGNER OUTLET, KINSEY ROAD, SOUTH WIRRAL,CHESHIRE OAKS CHESTER CH65 9JJ
Activity	TECH EXCHANGE	Contact Phone	1513559162	
Priority	ND 1700			
Ref 1	INC1433895			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Need Replacement of Office Printer	<p>If the Engineer is facing any issues on site please call - Pret Command Centre - 02076601338 &amp; Pret Service Desk - 0207 827 8827</p> <p>Issue: INC1433895 - Printer needs to be replaced// SN:CN6CEHT0KG//hp office jet pro 8710//</p> <p>Shop No.: UK0213</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm. Please contact the shop beforehand if you are going to attend during this time.</p> <ol style="list-style-type: none"><li>1. Please replace the HP Office Printer with the new One.</li><li>2. Connect the Printer and Configure the Printer with all the network details that were present on the old faulty device.</li></ol> <p>Below are the network details that needs to be configured on the new Printer:</p> <p>IP Configuration:- IP Address: 10.16.213.50 Subnet Mask: 255.255.255.128 Gateway: 10.16.213.126 Manual Preferred DNS Server: 172.30.1.4 Manual Alternate DNS Server: 172.30.1.5</p> <p>If Engineer Faces any issue while configuring the Printer Then please ask him to contact the Pret command centre / Pret service desk number as mentioned.</p> <p>3. Make sure that the device is working before the engineer leaves the Shop and also get...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19156353001	N-HPPR9135E	HP OFFICE JET PRO MODEL 9135E				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19156353201	N-HPPR9135E	HP OFFICE JET PRO MODEL 9135E				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4157888	Customer	Computacenter - Kingfisher		Job Address
SLA Window	14/05/2025 09:00 - 14/05/2025 17:00	Contact Name	Sarah Field	KINGFISHER INFORMATION TECHNOLOGY ( Sealand Road Sealand Road CH1 4LD
Activity	TECH EXCHANGE	Contact Phone	01244380228	
Priority	ND 1700			
Ref 1	24338289			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Engineer to attend TVS Minworth to carry out build. Tvs Minworth - 215ark Lane Birmingham B35 6LJ Obtain Beetle from CC POD area and carryt build. Store number:01250 Till hostname: GBBQ01250SCO84P Till number	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19156344201	4618558	KING:DB Beetle M-III K Series-				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19156344401	4618558	KING:DB Beetle M-III K Series-				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4157465	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/05/2025 12:30 - 14/05/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5310607			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 14/05/2025 20:00 SLA: ND 14/05/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5310607   Problem   Web Service   qws_uk   Tue 13 May 2025 11:48:34   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17558163 call.problem=NLC3701 Chester 020-112995 NLC 3701 Site Chester RSPID 8533 Set Number 34 S call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=5/13/2025 12:47:49 PM  ##### Call 5310607   Problem   Web Service   qws_uk   Tue 13 May 2025 11:48:34   A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19156056901	_SLMIUM020DEV	P2P:M020 SCOTRAIL MOBILE LIVE	02000303002020	112436		
19156057401	_SXASSET-LABEL	_SXASSET-LABELSV2				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
Job # 4157670		Customer		PayPoint Network Ltd_Collections			Job Address
SLA Window		13/05/2025 15:08 - 14/05/2025 17:00		Contact Name	VICTOR VIMAKSHAN		CHESTER CONVENIENCE STORE 9-13 BOUGHTON CHESTER CH3 5AE
Activity		COLLECTION		Contact Phone	07908618605		
Priority		ND 1700					
Ref 1		31120487					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PP1; Zebra Printer Mr. Victor Vimakshan Phone 07908618605				34043242			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered		Transit Damage?
19157120601	Collection Tote Box	Tote Box for Collections					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status		Customer Damage?
19157120801	Collection Tote Box	Tote Box for Collections					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Daniel Hanson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4157594	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	13/05/2025 13:57 - 14/05/2025 13:00	Contact Name	AYO.MOSES.ODUKOYA@MANDSBANK.CO		COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07823848803		
Priority	ND 1300				
Ref 1	INC49279286				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19156619301						

Returned Items



# Run Sheet

Daniel Hanson 14/05/2025

<b>Date</b>	14/05/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	10
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Job # 4157363	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	13/05/2025 10:49 - 14/05/2025 16:30	Contact Name	KIERON.WOOLLEY@HSBC.CO.UK	COMPUTACENTER HSBC 17-19 REGENT STREET WREXHAM WREXHAM REGENT STREET WREXHAM LL11 1RY
Activity	TECH EXCHANGE	Contact Phone	03455846984	
Priority	ND 1600			
Ref 1	RITM33850708			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful &amp; escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Tablet

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19155454001						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19155454201						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Daniel Hanson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4157997	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	14/05/2025 09:30 - 14/05/2025 15:30	Contact Name	Elizabeth Hughes	RBSG 62 MOSTYN STREET RBSG LLANDUDNO LL30 2WY
Activity	TECH EXCHANGE	Contact Phone	+44 (1492) 876411	
Priority	ND 1530			
Ref 1	C5310642			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 15/05/2025 15:37 SLA: ND 15/05/2025 15:37 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBDEL210-AJED x 1	Problem: [TC] WinX 22 Monitor Faulty Root Cause: UNKNOWN Action: Engineer to replace parts following WinX Courier Swapout Guide and test. Test: In Use URL: Call history::: ##### Call 5310642   Problem   Web Service   qws_uk   Tue 13 May 2025 16:37:17   A+C+P  agent.loginname=qws_uk equipment.assettag=RBSGB000000000LLT1R3 contract.pkey=23224 call.poms=1 call.zip=LL30 2WY call.address=62 Mostyn Street call.city=LLANDUDNO call.orgname=RBSG call.customerid=INC8841040 call.problem=Branch PC - Display issue [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=5/13/2025 5:37:05 PM call.dpavailable=1  ##### Call 5310642   Problem   Web Service   qws_uk   Tue 13 May 2025 16:37:17   A+C+P  SBS Maint Number: BRNCH12...

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19158138701	_RBDEL210-AJE	LED:P2217H - LED 22 INCH				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19158138901	_RBDEL210-AJE	LED:P2217H - LED 22 INCH				

Engineer Closure Notes

		<b>Customer Print</b>
		<b>Customer Signature</b>



# Run Sheet

Daniel Hanson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4157451	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	13/05/2025 12:11 - 14/05/2025 16:30	Contact Name	ELLEN.M.WILLIAMS@HSBC.COM	COMPUTACENTER HSBC LLANGEFNI HIGH STREET LL77 7LU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC49265148			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED/ CABLE. You must not leave site until the setup is operational**.	Eb Ped

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19155918701						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19155918901						



# Run Sheet

Daniel Hanson 14/05/2025

Date	14/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4157676	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	13/05/2025 15:14 - 14/05/2025 17:00	Contact Name	LYNSEY JUDSON	MORRISONS MANUFACTURING MORRISONS MANUFACTURING UNIT 105-106 TENTH AVENUE CH5 2UA
Activity	TECH EXCHANGE	Contact Phone	01244284775	
Priority	ND 1700			
Ref 1	REQ000011051619			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver/exchange/Install laptop at site	Deliver/exchange/Install laptop at site - Replace LPC094902626W / 5CG0266CC8 Site contact - Lynsey Judson - 01244284775 / 01244286900

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19157162701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	19157666301	G352836	4157777	TECH EXCHANGE	TGI 671 TRAFFORD CENTRE, UNIT R31-R32, THE GREAT HALL, TRAFFORD CENTRE, MANCHESTER, N/A, N/A, M17 8AA	Asif Alam	13/05/2025 15:57 14/05/2025 18:00	14/05/2025	
Fujitsu Services Limited - EE	19155640901	C5310602	4157407	NON TECH EXCHANGE	Trafford Centre, U35 129/131 Peel Avenue, Trafford Park, Trafford, Manchester, M17 8BN	Asif Alam	13/05/2025 10:00 14/05/2025 22:00	14/05/2025	
Fujitsu Services Limited - EE	19155636801	C5310598	4157408	NON TECH EXCHANGE	Trafford Centre, U35 129/131 Peel Avenue, Trafford Park, Trafford, Manchester, M17 8BN	Asif Alam	13/05/2025 10:00 14/05/2025 22:00	14/05/2025	
Diebold Nixdorf UK Limited		130589105/ 191548193/ 950845495	4157375	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, SITEC, TOUCHET HALL RD STAKEHILL, MIDDLETON, MANCHESTER_BCC260 , MIDDLETON, MANCHESTER, M24 2SJ	Asif Alam	14/05/2025 08:00 14/05/2025 17:00	14/05/2025	
HCL Network Rail Dispatch	19157170701	NRINC0833830	4157680	SOFTWARE INSTALL	NETWORK RAIL LTD, NETWORK RAIL LTD, GUIDE BRIDGE SIDINGS, GUIDE LANE, MANCHESTER, M34 5HF	Asif Alam	13/05/2025 15:16 14/05/2025 13:00	14/05/2025	
Vista Retail Support Limited	19157829901	3274319	4157814	TECH EXCHANGE	WHITBREAD, WESTWOOD LEISURE PARK, CHADDERTON, LANCASHIRE, OLDHAM, OL1 2PA	Asif Alam	13/05/2025 16:17 14/05/2025 17:00	14/05/2025	
EPAY Limited	19155637901	4364392	4157409	TECH EXCHANGE	NORDEN SERVICE STATION, NORDEN SERVICE STATION, EDENFIELD ROAD,, EDENFIELD ROAD, ROCHDALE, OL11 5XR	Asif Alam	13/05/2025 11:24 14/05/2025 17:00	14/05/2025	
DHL Supply Chain Limited - RBS	(No Items)	43180	4157567	COLLECTION	THE COACH HOUSE, THE COACH HOUSE, 6 KINDERLEE WAY, CHISWORTH, GLOSSOP, SK13 5DB	Asif Alam	13/05/2025 13:34 14/05/2025 12:00	14/05/2025	
DHL Supply Chain Limited - RBS	(No Items)	43247	4157610	COLLECTION	NATWEST, NATWEST, 5 ORMSKIRK STREET, ST HELENS, WA10 1DR	Asif Alam	14/05/2025 10:00 14/05/2025 16:00	14/05/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19155916701	RITM33880784	4157452	DELIVERY	COMPUTACENTER HSBC, CROSS VILLA, MAIN STREET, SILECROFT, CUMBRIA, LA18 4NR	COURIER MANCHESTER	13/05/2025 12:11 14/05/2025 17:00	14/05/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter PwC NON TECH EXCHANGE	19137446501	PAR0286871	4153344	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 12:12 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136752401	PAR0286684	4153295	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 10:53 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136861501	PAR0286686	4153296	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 10:58 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136884301	PAR0286690	4153297	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 11:03 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136928001	PAR0286698	4153304	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 11:08 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19137038301	PAR0286739	4153306	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 11:13 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136349501	PAR0286603	4153229	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 10:15 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136631901	PAR0286665	4153265	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 10:38 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136684901	PAR0286673	4153270	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 10:43 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136709001	PAR0286675	4153288	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 10:49 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136021101	PAR0286486	4153211	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 09:52 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136071501	PAR0286501	4153217	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 10:01 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136143401	PAR0286515	4153220	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 10:05 14/05/2025 17:30	14/05/2025	
Computacenter PwC NON TECH EXCHANGE	19136311801	PAR0286539	4153225	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	07/05/2025 10:11 14/05/2025 17:30	14/05/2025	
DHL Supply Chain Limited - RBS	(No Items)	43246	4157608	COLLECTION	NATWEST, NATWEST, 196 MONTON ROAD, ECCLES, MANCHESTER, M30 9NW	Claire Booth	14/05/2025 09:30 14/05/2025 15:30	14/05/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19156056901	C5310607	4157465	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Daniel Hanson	13/05/2025 12:30 14/05/2025 20:00	14/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19156057401	C5310607	4157465	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Daniel Hanson	13/05/2025 12:30 14/05/2025 20:00	14/05/2025	
Computacenter - Kingfisher	19156344201	24338289	4157888	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Sealand Road , Sealand Road , CH1 4LD	Daniel Hanson	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	
PayPoint Network Ltd_Collections	19157120601	31120487	4157670	COLLECTION	CHESTER CONVENIENCE STORE, 9-13 BOUGHTON, CHESTER, CH3 5AE	Daniel Hanson	13/05/2025 15:08 14/05/2025 17:00	14/05/2025	
Computacenter - Morrisons BAU	19157162701	REQ000011051 619	4157676	TECH EXCHANGE	MORRISONS MANUFACTURING, MORRISONS MANUFACTURING, UNIT 105-106, TENTH AVENUE, CH5 2UA	Daniel Hanson	13/05/2025 15:14 14/05/2025 17:00	14/05/2025	
Pret Tech Mahindra (UK) BAU	19156353001	INC1433895	4157552	TECH EXCHANGE	UNIT 100 CHESHIRE OAKS , UNIT 100 CHESHIRE OAKS , DESIGNER OUTLET, KINSEY ROAD , SOUTH WIRRAL, CHESHIRE OAKS, CHESTER, CH65 9JJ	Daniel Hanson	13/05/2025 13:17 14/05/2025 15:00	14/05/2025	
Computacenter Limited - HSBC	19156619301	INC49279286	4157594	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Daniel Hanson	13/05/2025 13:57 14/05/2025 13:00	14/05/2025	
Computacenter Limited - HSBC	19155454001	RITM33850708	4157363	TECH EXCHANGE	COMPUTACENTER HSBC, 17-19 REGENT STREET WREXHAM WREXHAM, REGENT STREET, WREXHAM, LL11 1RY	Daniel Hanson	13/05/2025 10:49 14/05/2025 16:30	14/05/2025	
Fujitsu Services Limited - Banks	19158138701	C5310642	4157997	TECH EXCHANGE	RBSG, 62 MOSTYN STREET, RBSG, LLANDUDNO, LL30 2WY	Daniel Hanson	14/05/2025 09:30 14/05/2025 15:30	14/05/2025	
COMPUTACENTER HSBC – EBBT	19155918701	INC49265148	4157451	TECH EXCHANGE	COMPUTACENTER HSBC, LLANGEFNI, HIGH STREET, LL77 7LU	Daniel Hanson	13/05/2025 12:11 14/05/2025 16:30	14/05/2025	
Xerox (UK) Technical****DO NOT INVOICE****	191581216	1-53015198242 1	4157605	MAINT KIT INSTALL	Lidl Great Britain Limited, Eastgate Way, Manor Park, Lidl Great Britain Limited, RUNCORN, WA7 1NT	Daniel Hanson	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	43251	4157615	COLLECTION	30 BROADHILL ROAD, 30 BROADHILL ROAD, MANCHESTER, M19 1AP	David Hargreaves	13/05/2025 14:09 14/05/2025 17:00	14/05/2025	
HCL Barclays	(No Items)	BB Col SK1 1XU	4158026	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 1 BRIDGE STREET, STOCKPORT, SK1 1XU	David Hargreaves	14/05/2025 09:00 14/05/2025 15:00	14/05/2025	
Computacenter - Astra Zeneca	191426818	WOT000302853	4157238	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Computacenter - Astra Zeneca	191380212	WOT000301917	4157243	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Computacenter - Astra Zeneca	191426396	WOT000302854	4157244	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Computacenter - Astra Zeneca	191379025	WOT000301894	4157256	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Computacenter - Astra Zeneca	191379146	WOT000301935	4157257	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Computacenter - Astra Zeneca	191379876	WOT000301909	4157258	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Computacenter - Astra Zeneca	191561823	WOT000305184	4157540	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Computacenter - Astra Zeneca	191423424	WOT000300499	4157237	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Computacenter - Astra Zeneca	191467871	WOT000303969	4157245	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Computacenter - Astra Zeneca	191510912	WOT000304935	4157246	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000296296	4157274	COLLECTION	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	David Hargreaves	14/05/2025 10:00 14/05/2025 18:00	14/05/2025	
Symec Travis Perkins	19157824801	00431888	4157805	TECH EXCHANGE	ADSWOOD LANE WEST, CALE GREEN, ADSWOOD LANE WEST, CALE GREEN, ADSWOOD LANE WEST, STOCKPORT, SK3 8HT	David Hargreaves	13/05/2025 16:16 14/05/2025 17:00	14/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19154048901	DEL1572360	4157217	CHAIR SP INSTALL	LORNA MORAN, 47 GRAMPIAN WAY, EASTHAM, WIRRAL, CH62 8EN	David Ranson	13/05/2025 07:05 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154048902	DEL1572360	4157217	CHAIR SP INSTALL	LORNA MORAN, 47 GRAMPIAN WAY, EASTHAM, WIRRAL, CH62 8EN	David Ranson	13/05/2025 07:05 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154051301	DEL1574809	4157220	CHAIR INSTALL	ELINOR JACKSON, 3 BRICK KILN DRIVE, HOOTON, CH66 7PD	David Ranson	13/05/2025 07:07 14/05/2025 17:00	14/05/2025	
COMPUTACENTER HSBC – EBBT	19156816401	EBBT Proj L13 5UU 2	4157624	PROJECT	HSBC, 525 PRESCOT ROAD, OLD SWAN, LIVERPOOL, L13 5UU	David Ranson	13/05/2025 14:23 14/05/2025 16:00	14/05/2025	
COMPUTACENTER HSBC – EBBT	19122128201	EBBT Proj WA1 2EY 2	4150602	PROJECT	HSBC, 11 BRIDGE STREET, WARRINGTON, WA1 2EY	David Ranson	02/05/2025 09:54 14/05/2025 13:00	14/05/2025	
COMPUTACENTER HSBC – EBBT	19122127901	EBBT Proj WA1 2EY 1	4150605	PROJECT	HSBC, 11 BRIDGE STREET, WARRINGTON, WA1 2EY	David Ranson	02/05/2025 09:54 14/05/2025 13:00	14/05/2025	
COMPUTACENTER HSBC – EBBT	19122127001	EBBT Proj WA10 2SZ 1	4150578	PROJECT	HSBC, 33 ORMSKIRK STREET, ST HELENS, WA10 2SZ	David Ranson	02/05/2025 09:54 14/05/2025 16:00	14/05/2025	
COMPUTACENTER HSBC – EBBT	19122127301	EBBT Proj WA10 2SZ 2	4150582	PROJECT	HSBC, 33 ORMSKIRK STREET, ST HELENS, WA10 2SZ	David Ranson	02/05/2025 09:54 14/05/2025 16:00	14/05/2025	
Vista Retail Support Limited	19157870901	3274049	4157826	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 3A, WIDNES SHOPPING PARK, WIDNES, WA8 7TN	David Ranson	13/05/2025 16:21 14/05/2025 17:00	14/05/2025	



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## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19156508401	DEL1574402	4157574	CHAIR INSTALL	ROOFOODS LTD T/A DELIVEROO, ROOFOODS LTD T-A DELIVEROO FLOOR 3, 5 NEW YORK STREET, MANCHESTER, M1 4JB	Gideon Ajulo	13/05/2025 13:40 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19157828901	DEL1574432	4157816	CHAIR INSTALL	WORLDPAY UK LTD, 3 HARDMAN SQUARE, MANCHESTER, M3 3EB	Gideon Ajulo	13/05/2025 16:17 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154139601	DEL1567516	4157233	CHAIR INSTALL	H M REVENUE & CUSTOMS, THREE NEW BAILEY, NEW BAILEY STREET, SALFORD, M3 5FS	Gideon Ajulo	13/05/2025 07:33 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19157713001	DEL1574396	4157781	CHAIR INSTALL	MARYAM MAHMOOD, 22 FOREST VIEW, ROCHDALE, OL12 6HF	Gideon Ajulo	13/05/2025 15:59 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154352301	DEL1574331	4157251	CHAIR INSTALL	FAO JASMIN MOHID, 8 ALFRED COURT, OLDHAM, OL9 7EH	Gideon Ajulo	13/05/2025 08:14 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19158214201	DEL1574368	4158033	CHAIR INSTALL	SCREWFIX, HILLGATE HOUSE, 130 HIGHER HILLGATE, MANCHESTER, SK1 3QH	Gideon Ajulo	13/05/2025 17:41 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154438701	DEL1573772	4157264	CHAIR INSTALL	MICHELE EDWARDS, 22 UNDERWOOD ROAD, HYDE, SK14 3HD	Gideon Ajulo	13/05/2025 08:29 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	(No Items)	DEL1573210	4157960	DESK SP INSTALL	17 IRWIN DRIVE, HANDFORTH, AMI HOUSE, WILMSLOW, SK9 3JS	Gideon Ajulo	13/05/2025 16:31 14/05/2025 17:00	14/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical****DO NOT INVOICE****	191560053	11699524	4157463	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Kings Parade, Kings Parade, Home Delivery, WALLASEY, CH45 2PB	John Paul Barron	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	
Xerox (UK) Technical****DO NOT INVOICE****	191560049	11699524	4157463	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Kings Parade, Kings Parade, Home Delivery, WALLASEY, CH45 2PB	John Paul Barron	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19155143801	C5310561	4157323	TECH EXCHANGE	Northern Rail MT (Liverpool), Liverpool Lime Street Station, Liverpool, Merseyside, Liverpool, L1 1JD	John Paul Barron	13/05/2025 10:08 14/05/2025 20:00	14/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19155144201	C5310561	4157323	TECH EXCHANGE	Northern Rail MT (Liverpool), Liverpool Lime Street Station, Liverpool, Merseyside, Liverpool, L1 1JD	John Paul Barron	13/05/2025 10:08 14/05/2025 20:00	14/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19155244001	C5310564	4157339	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	13/05/2025 10:19 14/05/2025 20:00	14/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19157912501	C5310635	4157837	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	13/05/2025 16:29 14/05/2025 20:00	14/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19157912101	C5310635	4157837	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	13/05/2025 16:29 14/05/2025 20:00	14/05/2025	
Paypoint Network Limited - UK	(No Items)	02318967	4157272	TECH EXCHANGE	ASDA STORES LTD, ASDA STORES LTD, GREEN LANE, STONEYCROFT, LIVERPOOL, L13 6RH	John Paul Barron	14/05/2025 08:00 14/05/2025 12:00	14/05/2025	
Fujitsu Services Limited - Star Trains	19153912101	C5310550	4157198	TECH EXCHANGE	MERSEYRAIL, James Street, LANCASHIRE, Liverpool, L2 7PQ	John Paul Barron	13/05/2025 09:00 14/05/2025 20:00	14/05/2025	
Vista Retail Support Limited	(No Items)	3275236	4157962	TECH EXCHANGE	SUPERDRUG STORES PLC, 169 PARKSIDE STRAND SHOPPING CENTRE, BOOTLE, L20 4XX	John Paul Barron	13/05/2025 16:33 14/05/2025 17:00	14/05/2025	
Pret Tech Mahindra (UK) BAU	19151352201	INC1435316	4157607	TECH EXCHANGE	PRET A MANGER, PRET A MANGER, 1 OLD HALL STREET, LIVERPOOL, L3 9HF	John Paul Barron	14/05/2025 09:00 14/05/2025 15:30	14/05/2025	
Fujitsu Services Limited - Star Trains	19158199801	C5310660	4158032	TECH EXCHANGE	MERSEYRAIL, Ormskirk Road, LANCASHIRE, Liverpool, L9 5BE	John Paul Barron	13/05/2025 17:40 14/05/2025 20:00	14/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19154120101	DEL1574346	4157226	CHAIR INSTALL	STEVE HUMBERT, 12 PETER STREET, COLNE, BB8 0HL	Nadeem Saleem	13/05/2025 07:27 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154040101	DEL1574551	4157213	CHAIR INSTALL	NEELAM AHMED, 371 PLODDER LANE, FARNWORTH, BOLTON, BL4 0JU	Nadeem Saleem	13/05/2025 07:04 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19157548301	DEL1574552	4157770	CHAIR INSTALL	I L C M B D A, LEA FIELD WAY, BOLTON, BL5 1ED	Nadeem Saleem	13/05/2025 15:52 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19158224401	DEL1576591	4158038	DESK INSTALL	SARAH-JANE CARTER, 2 TONGUES FARM BARN, TONGUES LANE, POULTON-LE-FYLD, FY6 0HL	Nadeem Saleem	13/05/2025 17:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19158224402	DEL1576591	4158038	DESK INSTALL	SARAH-JANE CARTER, 2 TONGUES FARM BARN, TONGUES LANE, POULTON-LE-FYLD, FY6 0HL	Nadeem Saleem	13/05/2025 17:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19158224403	DEL1576591	4158038	DESK INSTALL	SARAH-JANE CARTER, 2 TONGUES FARM BARN, TONGUES LANE, POULTON-LE-FYLD, FY6 0HL	Nadeem Saleem	13/05/2025 17:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19158224404	DEL1576591	4158038	DESK INSTALL	SARAH-JANE CARTER, 2 TONGUES FARM BARN, TONGUES LANE, POULTON-LE-FYLD, FY6 0HL	Nadeem Saleem	13/05/2025 17:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19158224405	DEL1576591	4158038	DESK INSTALL	SARAH-JANE CARTER, 2 TONGUES FARM BARN, TONGUES LANE, POULTON-LE-FYLD, FY6 0HL	Nadeem Saleem	13/05/2025 17:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19153986901	DEL1574501	4157204	CHAIR SP INSTALL	LAURENCE ATTWOOD, 16 CLEVE WAY, LIVERPOOL, L37 8BS	Nadeem Saleem	13/05/2025 06:42 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19153986902	DEL1574501	4157204	CHAIR SP INSTALL	LAURENCE ATTWOOD, 16 CLEVE WAY, LIVERPOOL, L37 8BS	Nadeem Saleem	13/05/2025 06:42 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154873901	DEL1568998	4157303	DESK & CHAIR SP INSTALL	STEPHEN GARDNER, 19 DONNINGTON ROAD, RADCLIFFE, MANCHESTER, M26 3TT	Nadeem Saleem	13/05/2025 09:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154873902	DEL1568998	4157303	DESK & CHAIR SP INSTALL	STEPHEN GARDNER, 19 DONNINGTON ROAD, RADCLIFFE, MANCHESTER, M26 3TT	Nadeem Saleem	13/05/2025 09:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154873903	DEL1568998	4157303	DESK & CHAIR SP INSTALL	STEPHEN GARDNER, 19 DONNINGTON ROAD, RADCLIFFE, MANCHESTER, M26 3TT	Nadeem Saleem	13/05/2025 09:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154873904	DEL1568998	4157303	DESK & CHAIR SP INSTALL	STEPHEN GARDNER, 19 DONNINGTON ROAD, RADCLIFFE, MANCHESTER, M26 3TT	Nadeem Saleem	13/05/2025 09:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154873905	DEL1568998	4157303	DESK & CHAIR SP INSTALL	STEPHEN GARDNER, 19 DONNINGTON ROAD, RADCLIFFE, MANCHESTER, M26 3TT	Nadeem Saleem	13/05/2025 09:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154873906	DEL1568998	4157303	DESK & CHAIR SP INSTALL	STEPHEN GARDNER, 19 DONNINGTON ROAD, RADCLIFFE, MANCHESTER, M26 3TT	Nadeem Saleem	13/05/2025 09:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154873907	DEL1568998	4157303	DESK & CHAIR SP INSTALL	STEPHEN GARDNER, 19 DONNINGTON ROAD, RADCLIFFE, MANCHESTER, M26 3TT	Nadeem Saleem	13/05/2025 09:43 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154873908	DEL1568998	4157303	DESK & CHAIR SP INSTALL	STEPHEN GARDNER, 19 DONNINGTON ROAD, RADCLIFFE, MANCHESTER, M26 3TT	Nadeem Saleem	13/05/2025 09:43 14/05/2025 17:00	14/05/2025	



# Run Sheet

## Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19154125201	DEL1574344	4157229	CHAIR INSTALL	ARIF PATEL, 9 KINGFISHER STREET, PRESTON, PR1 6TQ	Nadeem Saleem	13/05/2025 07:28 14/05/2025 17:00	14/05/2025	
POSTURITE LIMITED	19154350001	DEL1574378	4157250	CHAIR INSTALL	ADETUTU OTEJU, 10 LILAC AVENUE, PENWORTHAM, PRESTON, PR1 9PB	Nadeem Saleem	13/05/2025 08:13 14/05/2025 17:00	14/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Horizon Project	19150477801	35019219_CLF 515_1405	4156343	TECH EXCHANGE_R	BOB BRADLY-RUSSELL, 2ND FLOOR, LANDMARK, ST PETER,.....S SQUARE, 1 OXFORD STREET, MANCHESTER, M1 4PB	Ryan Owen	12/05/2025 10:26 14/05/2025 17:00	14/05/2025	
Computacenter Limited - Santander	19156347401	24348387	4157855	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Ryan Owen	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	
Computacenter - KPMG	(No Items)	24349954	4157987	TECH EXCHANGE	K P M G LLP, 1 ST PETERS SQUARE, MANCHESTER, M2 3AE	Ryan Owen	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	
Computacenter - KPMG	(No Items)	24337312	4157335	NON TECH EXCHANGE	K P M G LLP, 1 ST PETERS SQUARE, MANCHESTER, M2 3AE	Ryan Owen	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	
CXM	19152482601	5854152	4156722	INSTALL	ALTERATIONS BOUTIQUE, 14 THE ROYAL EXCHANGE ARCADE, .. MANCHESTER, M2 7EA	Ryan Owen	12/05/2025 15:40 14/05/2025 17:00	14/05/2025	
CXM	19152482602	5854152	4156722	INSTALL	ALTERATIONS BOUTIQUE, 14 THE ROYAL EXCHANGE ARCADE, .. MANCHESTER, M2 7EA	Ryan Owen	12/05/2025 15:40 14/05/2025 17:00	14/05/2025	
CXM	19152482603	5854152	4156722	INSTALL	ALTERATIONS BOUTIQUE, 14 THE ROYAL EXCHANGE ARCADE, .. MANCHESTER, M2 7EA	Ryan Owen	12/05/2025 15:40 14/05/2025 17:00	14/05/2025	
CXM	19152482604	5854152	4156722	INSTALL	ALTERATIONS BOUTIQUE, 14 THE ROYAL EXCHANGE ARCADE, .. MANCHESTER, M2 7EA	Ryan Owen	12/05/2025 15:40 14/05/2025 17:00	14/05/2025	
CXM	19152482605	5854152	4156722	INSTALL	ALTERATIONS BOUTIQUE, 14 THE ROYAL EXCHANGE ARCADE, .. MANCHESTER, M2 7EA	Ryan Owen	12/05/2025 15:40 14/05/2025 17:00	14/05/2025	
CXM	19152482606	5854152	4156722	INSTALL	ALTERATIONS BOUTIQUE, 14 THE ROYAL EXCHANGE ARCADE, .. MANCHESTER, M2 7EA	Ryan Owen	12/05/2025 15:40 14/05/2025 17:00	14/05/2025	
CXM	19152482607	5854152	4156722	INSTALL	ALTERATIONS BOUTIQUE, 14 THE ROYAL EXCHANGE ARCADE, .. MANCHESTER, M2 7EA	Ryan Owen	12/05/2025 15:40 14/05/2025 17:00	14/05/2025	
COMPUTACENTER HSBC – EBBT	19157254801	INC49354531	4157698	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, MANCHESTER, ST ANN'S - FULL SERVICE BRANC, 2-4 ST ANN'S SQUARE, M2 7HD	Ryan Owen	13/05/2025 15:20 14/05/2025 16:30	14/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19155758301	C5310601	4157430	TECH EXCHANGE	Northern Rail - STAR, Manchester Victoria Railway Station, Station Approach, Todd Street, Manchester, Lancashire, Greater Manchester, M3 1WY	Ryan Owen	13/05/2025 11:44 14/05/2025 20:00	14/05/2025	
HCL Barclays	19152864101	INC1039251612	4156839	DELIVERY	67 NEW COPPER MOSS, 67 NEW COPPER MOSS, ALTRINCHAM, WA15 8EG	Ryan Owen	12/05/2025 16:41 14/05/2025 17:00	14/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR TESCO HHT	19156790401	7513300618	4157622	TECH EXCHANGE	TESCO, 52 MARKET ST , COLNE LANCASHIRE , LANCASHIRE, BB8 0HS	Simon Heath	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	
Computacenter - Kingfisher	19156410901	24346882	4157881	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Bolton Gate Retail Park Roundhill Way, Bolton Gate Retail Park Roundhill Way, BL1 2SL	Simon Heath	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	
Secure Retail Limited	19157562901	00056294	4157772	TECH EXCHANGE	WAGAMAMA, WAGAMAMA, UNIT 20, THE LINKWAY, HORWICH, BOLTON, BL6 6JA	Simon Heath	13/05/2025 15:53 14/05/2025 17:00	14/05/2025	
DHL Supply Chain Limited - RBS	(No Items)	43235	4157578	COLLECTION	107 WORSLEY AVENUE, 107 WORSLEY AVENUE, WORSLEY, MANCHESTER, M28 0HU	Simon Heath	13/05/2025 13:43 14/05/2025 17:00	14/05/2025	
Paypoint Network Limited - UK	(No Items)	02321256	4157550	TECH EXCHANGE	GO LOCAL, GO LOCAL, 23 MEMORIAL ROAD, WORSLEY, MANCHESTER, M28 3AG	Simon Heath	14/05/2025 08:00 14/05/2025 12:00	14/05/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19147272801	5310294 / INC8866527	4155281	NON TECH EXCHANGE	96 BROADWAY, 96 BROADWAY, WORSLEY, MANCHESTER, M28 7FF	Simon Heath	09/05/2025 14:42 14/05/2025 18:00	14/05/2025	
Computacenter Limited	19156344501	24349243	4157936	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 55 Ash Grove , 55 Ash Grove , M28 7FH	Simon Heath	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	
Computacenter Limited	191581492	24346770	4158042	TECH EXCHANGE	B & Q PLC, UNIT 1, SOUTH RINGS BUSINESS PARK, PRESTON, PR5 6BZ	Simon Heath	14/05/2025 09:00 14/05/2025 17:00	14/05/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19151473801	5310461 / INC8872936	4156567	NON TECH EXCHANGE	22 WADDINGTON CLOSE, 22 WADDINGTON CLOSE, LOWTON, WARRINGTON, WA3 2DR	Simon Heath	12/05/2025 13:50 14/05/2025 18:00	14/05/2025	