



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4083528	Customer	Computacenter - British Telecom		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	Sarah Driscoll	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	+44 331 628 0407	New Bailey, Salford, Bldg Code
Priority	ND 1700			MAN- M5
Ref 1	24234596			New Bailey, Salford, Bldg Code
Ref 2				MAN- M5
No. of Parts	1			M3 5JL

Instructions 1	Instructions 2
Swap Barcode BTP060311 Serial number PF2RPWLD Telephone 07435237742	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18791330901	4684432	LEN T14 Gen 3 W11 MM				

Returned Items



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4078060	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/01/2025 09:21 - 04/02/2025 17:30	Contact Name	GARY MERCER	BAGEL NASH BAGEL NASH 4 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0204416			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK030662 - HP 840 G8 i7 deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18764173301						

Returned Items



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4078068	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/01/2025 09:27 - 04/02/2025 17:30	Contact Name	GARY MERCER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0204432			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Lenovo 20Y0S0UM00 - COK:PWC:Lenovo TP X1 Yoga G6 i7 13> - 000000000004246216 asset UK014869 - Lenovo X1 Yoga G6 EP deliver device Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18764222401						

Returned Items



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4078073	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/01/2025 09:32 - 04/02/2025 17:30	Contact Name	GARY MERCER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	PAR0204449			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Lenovo 20Y0S2X500 - :COK:PWC:Lenovo X1 Yoga G6 i7 13 > - 000000000004266449 asset UK039426 - Lenovo X1 Yoga G6 deliver device UK039426 - Lenovo X1 Yoga G6

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18764245201						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18764245401						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4078555	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/01/2025 14:52 - 04/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	UK016263 - Lenovo X1 Yoga G6			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Lenovo 20Y0S2X500 - :PWC:Lenovo TP X1 Yoga G6 Intel Core i7 - 00000000004266435 asset UK016263 - Lenovo X1 Yoga G6

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18766221701						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18766221901						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4078564	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/01/2025 15:00 - 04/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0204887			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC collection	collect device Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 000000000004243321 asset UK019797 - Lenovo X1 Yoga G6 EP

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18766267801						

Returned Items



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4078576	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/01/2025 15:07 - 04/02/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0204890			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Hewlett Packard Inc. 56K74UP - :COK:PWC:HP EB 840G8 i7-1185G7 32GB 7-12 - 00000000004291050 asset UK031199 - HP 840 G8 i7

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18766310701						

Returned Items



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4081643	Customer	Computacenter Limited		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	Chigozie Emeka	LLOYDS BANKING GROUP PLC (008102783)
Activity	NON TECH EXCHANGE	Contact Phone	07493984696	Westminster House 11 Portland Street Westminster House 11 Portland Street M1 3HU
Priority	ND 1700			
Ref 1	24230795r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Contact Name - Chigozie Emeka Contact Number - 07493984696 Location - stminster House Manchester M1 3HU - Heritage - Device - WINDOWS Make Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4426	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4082829	Customer	Fujitsu Services Limited - EE			Job Address
SLA Window	03/02/2025 09:00 - 04/02/2025 19:00	Contact Name	R628 MANCHESTER (Connected), FORT CT	ORANGE (EVERYTHING EVERYWHERE)	
Activity	NON TECH EXCHANGE	Contact Phone	0845 0971 628	Unit 17a, Manchester Fort Shopping Centre, Cheetham Hill	
Priority	ND 1900			GREATER MANCHESTER	
Ref 1	C5302940			Manchester: Fort S/C	
Ref 2				M8 8EP	
No. of Parts	1				

Instructions 1	Instructions 2
ND 04/02/2025 21:00 SLA: ND 04/02/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT STORE MANAGER AND EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAINPSU KEYBOARD AND PEN. RECORD SERIAL AND ASSET DETAILS FOR BOTH INGOING AND OUTCOMING UNITS. BOX OLD UNIT AND RETURN VIA NORMAL PROCESS Test: N/A URL: Call history:: ##### Call 5302940   Problem   Web Service   qws_uk   Mon 03 Feb 2025 09:22:04   A+C+P  agent.loginname=qws_uk equipment.assettag=EELGB000000O0628TRB2 contract.pkey=22856 call.poms=1 call.zip=M8 8EP call.address=Unit 17a Manchester Fort Shopping Centre Cheetham Hill call.city=Manchester: Fort S/C call.customerid=INC16866279 call.problem=FOH - Lenovo X12 - power button pressed tablet cannot be turned on // BT-PW05QTF9 call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=2/3/2025 10:21:38 AM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788425901	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18788426101	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4083406	Customer	Computacenter Limited		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	Craig Marriott	LLOYDS BANKING GROUP PLC (008102783 4/5 Union Terrace,Bury Old Road 4/5 Union Terrace,Bury Old Road M7 4ZH
Activity	NON TECH EXCHANGE	Contact Phone	+441612539771	
Priority	ND 1700			
Ref 1	24234029			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Craig Marriott Contact Number - 01612539771 Hetage - Halifax Location - Salford 4/5 Union Terrace M7 4ZH Device -D Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18789571301	4444195	Moby 8500 Bluetooth Ped				



# Run Sheet

Claire Booth 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4083413	Customer	Computacenter Limited		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	Balwinder Kaur	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+441612539801	4/5 Union Terrace,Bury Old Road 4/5 Union Terrace,Bury Old Road M7 4ZH
Priority	ND 1700			
Ref 1	24234054			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Balwinder Kaur Contact Number - 01612539801 Herage - Halifax Location - Salford 4/5 Union Terrace M7 4ZH Device - P Make - Moby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 B	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18789572301	4444195	Moby 8500 Bluetooth Ped				



# Run Sheet

Stephen Fitton 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4080468	Customer	BACK CARE SOLUTIONS			Job Address
SLA Window	30/01/2025 10:02 - 04/02/2025 17:00	Contact Name	FIONA DOWNEY		CENTRAL FAMILY HUB CENTRAL FAMILY HUB GORTON STREET BLACKPOOL FY1 3JW
Activity	CHAIR INSTALL	Contact Phone	07788353565		
Priority	ND 1700				
Ref 1	145188				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Delivery and set up of Opera 20-5 chair	<p>Provide delivery installation</p> <p>set up and training of opera 20-5 chair with arm rests. There is a sitting tips booklet and chair instructions booklet in the box</p> <p>please go through these with the end user and explain all of the chair functions. Please ensure the chair is fully adjusted to suit the end user.</p> <p>Please also call the end user an hour prior to arrival to ensure they are available when you arrive. IF THE END USER IS NOT AVAILABLE PLEASE STILL DELIVER THE CHAIR FULLY BUILT AND OBTAIN A NAME / SIGNATURE / POD PHOTO.</p> <p>End user phone number(s): 07788353565. End user e-mail address: fiona.downey@blackpool.gov.uk</p> <p>Alternative contact details : Kerry Fisher - 01253754840 kerry.fisher@blackpool.gov.uk</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18773870601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



**Run Sheet**  
Stephen Fitton 04/02/2025

<b>Date</b>	04/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Fittion, Stephen	<b>Jobs on Run</b>	7
-------------	------------	--------------	------------	---------------	------------------	--------------------	---

Job # 4083244	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	03/02/2025 14:52 - 04/02/2025 20:00	Contact Name	BLACKPOOL NORTH NLC2739 NT STATION	Northern Rail - STAR Blackpool North Station, Talbot Road, Blackpool, Lancashire, Lancashire
Activity	TECH EXCHANGE	Contact Phone	0161 822 2104	Lancashire Blackpool FY1 2AB
Priority	ND 1900			
Ref 1	C5302990			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 04/02/2025 20:00  SLA: ND 04/02/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _NRNEWND4020MKII x 1</p>	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL:  Call history::  ##### Call 5302990   Problem   Web Service   qws_uk   Mon 03 Feb 2025 14:52:03    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000N2739TA23  contract.pkey=23200  call.poms=1  call.zip=FY1 2AB  call.address=Blackpool North Station  Talbot Road  Blackpool  Lancashire  Lancs  call.customerid=INC16917248  call.problem=NLC2739  BLACKPOOL NORTH</p> <p>34064 NLC 2739 Site BLACKPOOL NORTH Window 33 Fault  call.modifiedby=QWebServices  call.businessImpact=Urgent (TD)  category.name=GBR/STR/workpackage/NORTHTKMKII  call.priority=2-Medium  call.datereported=2/3/2025 3:51:23 PM...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790580901	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32088			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18790581101	_NRNEWND4020	MAGNETIC TICKET DT 203DPI	32088			

Engineer Closure Notes

	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Stephen Fitton 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4083265	Customer	CXM		Job Address
SLA Window	03/02/2025 15:10 - 04/02/2025 17:00	Contact Name	CAROLYN EVANS	THE VILLA LEVENS BRETTARGH HOLT LEVENS KENDAL LA8 8EA
Activity	TECH EXCHANGE	Contact Phone	077955528600177	
Priority	ND 1700			
Ref 1	5801038			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Collect EN70052/IWL200-003-ELAVN SNO: 16326WL25370509: Collect EN70058/IWL252-006-ELAVN SNO: 17042WL25740490	H2-5030737-1508792112734884 unmanaged01539 980 980 Elavon TID: 15087921; Date Time Logged: 20250124081003; Terminal ID: 210096984410; Profile Number: 15087921   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=rrinzdnbbjgycyqo">Other Info</a> If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



# Run Sheet

Stephen Fitton 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
------	------------	-------	------------	--------	-----------------	-------------	---

In Items for Job # 4083265 page 1 of 1



# Run Sheet

Stephen Fitton 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
------	------------	-------	------------	--------	-----------------	-------------	---

Returned Items for Job # 4083265 page 1 of 1



# Run Sheet

Stephen Fitton 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4083266	Customer	CXM		Job Address
SLA Window	03/02/2025 15:10 - 04/02/2025 17:00	Contact Name	CAROLYN EVANS	THE VILLA LEVENS BRETTARGH HOLT LEVENS KENDAL LA8 8EA
Activity	TECH EXCHANGE	Contact Phone	077955528600177	
Priority	ND 1700			
Ref 1	5801028			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN70052/IWL200-003-ELAVN SNO: 15307WL23715232: Collect EN70058/IWL252-006-ELAVN SNO: 15306WL23712140	H2-5030689-15087918 12734885 unmanaged Elavon TID: 15087918; Date Time Logged: 20250124081003; Terminal ID: 210096984409; Profile Number: 15087918   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=xbrrhizxxeblycyttqo">Other Info</a> If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

**See Items Overleaf**

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

**See Items Overleaf**

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Stephen Fitton 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
------	------------	-------	------------	--------	-----------------	-------------	---

In Items for Job # 4083266 page 1 of 1



# Run Sheet

Stephen Fitton 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
------	------------	-------	------------	--------	-----------------	-------------	---

Returned Items for Job # 4083266 page 1 of 1



# Run Sheet

Stephen Fitton 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4082604	Customer	POSTURITE LIMITED		Job Address
SLA Window	03/02/2025 06:56 - 04/02/2025 17:00	Contact Name	DAVID THOMPSON	COSTAIN LTD COSTAIN PLC 4 CARLTON AVENUE BARROW-IN-FURNESS LA13 9AU
Activity	CHAIR INSTALL	Contact Phone	07712591736	
Priority	ND 1700			
Ref 1	DEL1526913			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 78020Items on order:9820900 - PLATFORM - Oploft Sit-S	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1526913&address=Costain Ltd COSTAIN PLC BARROW-IN-FURNESS 4 CARLTON AVENUE LA13 9AU>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787454301	5765040	HAG Capisco 8010; Black Plasti				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18787454501	5765040	HAG Capisco 8010; Black Plasti				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Stephen Fitton 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4081750	Customer	Herbert Retail Limited			Job Address
SLA Window	31/01/2025 13:26 - 04/02/2025 17:00	Contact Name	STORE MANAGER		TESCO STORES LTD TESCO STORES LTD CORNER HOUSE PARK HINDPOOL ROAD BARROW-IN-FURNESS LA14 2NE
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	TESCO PHARMACY 2096				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
DELIVER TO STORE MANAGER	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18783146601						
18783146602						

Engineer Closure Notes					On Site Time	Off Site Time



# Run Sheet

Stephen Fitton 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4078630	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	28/01/2025 09:00 - 04/02/2025 18:00	Contact Name	ABID AZIZ	223 TOTTINGTON ROAD 223 TOTTINGTON ROAD BURY BL8 1RX
Activity	NON TECH EXCHANGE	Contact Phone	07890306849	
Priority	ND 1800			
Ref 1	5302308 / INC8674138			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Abid.Aziz@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18766453401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	2
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4083281	Customer	HCL Network Rail Dispatch			Job Address
SLA Window	03/02/2025 15:14 - 04/02/2025 13:00	<b>Contact Name</b>		NICHOLAS CHUNN	NETWORK RAIL LTD NETWORK RAIL LTD
Activity	SOFTWARE INSTALL	<b>Contact Phone</b>		07572261234	ROCKWELL HOUSE GATEWAY CREWE CW1 6YY
Priority	ND 1300				
Ref 1	NRINC0767000				
Ref 2	9200065349				
No. of Parts	1				

Instructions 1	Instructions 2
1 Engineer required to build a deactivated device.	<p>Users Current Device 4I204878 Serial Number GM0LPSBK Asset number 4I204878 Number of build sticks required 1 Number of builds required (1-2 builds half day 3-4 builds full day) 1 build Fault Description 1 Engineer required to build a deactivated device. Build Type (Standard / Control / NA) Standard Required Engineer actions on site " 1) Please thoroughly do predeployemnt steps mentioned in Build guide Sec. 2.2 (Pg 5 6)  2) Post Build Action- Thoroughly perform steps mentioned in Build guide Sec. 5.1 (Pg 48) (screenshots added in build guide)  3) Post rebuild engineer should share screenshot of build version on screen.  4) There are some additinal post build actions for below models. Details are mentioned in Section 4.2 in guide - Lenovo Miix 520 ThinkStation P330 Thinkstation P340 ThinkCentre M70q Gen 3 ThinkCentre M720q Think Station P720  5) BIOS password is - m1dn1ghtr81n" ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790732001	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18790732201	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Berlindo D`Assuncao 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	2
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4083225	Customer	HCL Network Rail Dispatch			Job Address
SLA Window	03/02/2025 14:36 - 04/02/2025 17:00	Contact Name	YASSIN ABDI		NETWORK RAIL S&T PE WORKS TEAM
Activity	SOFTWARE INSTALL	Contact Phone	07958413456		NETWORK RAIL S&T PE WORKS TEAM
Priority	ND 1700				GROUND FLOOR, MANNIN HOUSE
Ref 1	NRINC0766789				MACON WAY
Ref 2	9200065349				CREWE
No. of Parts	1				CW1 6RT

Instructions 1	Instructions 2
1 Engineer required to rebuild a deactivated laptop	<p>Users Current Device 4L032591 Serial Number PC1NMQ34 Asset number 4L032591 Number of build sticks required 1 Number of builds required (1-2 builds half day 3-4 builds full day) 1 build Fault Description 1 Engineer required to rebuild a deactivated laptop Build Type (Standard / Control / NA) Standard Required Engineer actions on site " 1) Please thoroughly do predeployemnt steps mentioned in Build guide Sec. 2.2 (Pg 5 6)  2) Post Build Action- Thoroughly perform steps mentioned in Build guide Sec. 5.1 (Pg 48) (screenshots added in build guide)  3) Post rebuild engineer should share screenshot of build version on screen.  4) There are some additinal post build actions for below models. Details are mentioned in Section 4.2 in guide - Lenovo Miix 520 ThinkStation P330 Thinkstation P340 ThinkCentre M70q Gen 3 ThinkCentre M720q Think Station P720  5) BIOS password is - m1dn1ghtr81n" ...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790500701	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18790500901	Build Stick Win10	Build Stick Win10 22H2 v1.0				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Nadeem Saleem 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4083508	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/02/2025 17:46 - 04/02/2025 17:00	Contact Name	MATTHEW HARVEY		PRIVATE ADDRESS 99 DOOLEY DRIVE BOOTLE LIVERPOOL L30 8RR
Activity	CHAIR INSTALL	Contact Phone	03000514066		
Priority	ND 1700				
Ref 1	DEL1526172				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
****RFD****Please call 1 hour before arrival.Customer Ref / PO: 6000247566Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1526172&address=Private address 99 Dooley drive LIVERPOOL Bootle L30 8RR>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18791466001	100137662	P-Sit High Back - 3 Lever Seat				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18791466201	100137662	P-Sit High Back - 3 Lever Seat				



# Run Sheet

Nadeem Saleem 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4082693	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/02/2025 07:46 - 04/02/2025 17:00	Contact Name	ANGELA HORE		ELEVATE E B P LTD SEFTON HOUSE BRIDLE ROAD BOOTLE L30 4XR
Activity	CHAIR INSTALL	Contact Phone	01513305758		
Priority	ND 1700				
Ref 1	DEL1530334				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: located on ground floor and can be accessed via back door which is next to autism initiative reception. *** Please call 1 hour before arrival.Customer Ref / PO: ATW2025Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1530334&address=Elevate E B P Ltd Sefton House BRITTLE Bridle Road L30 4XR>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787684201	100121835	Adapt 630 (small seat/high bac)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18787684601	100121835	Adapt 630 (small seat/high bac)				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



# Run Sheet

Nadeem Saleem 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4082605	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/02/2025 06:57 - 04/02/2025 17:00	Contact Name	SUE FOLEY		EVERTON HEALTH CENTRE 45 EVERTON ROAD NA LIVERPOOL L6 2EH
Activity	CHAIR INSTALL	Contact Phone	01513008343		
Priority	ND 1700				
Ref 1	DEL1529906				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Sue at everton distric nurses *** Please call 1 hour before arrival.Customer Ref / PO: 345087422Items on order:5774 - FOOTREST - Posturite Adjus	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1529906&address=EVERTON HEALTH CENTRE 45 EVERTON ROAD LIVERPOOL NA L6 2EH>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787456301	9794002BLA	P-Sit High Back - 3 Lever Seat				



# Run Sheet

Nadeem Saleem 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4082590	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/02/2025 06:27 - 04/02/2025 17:00	Contact Name	Claire Woodcock		PRIVATE ADDRESS 2 GREENFIELD VIEW CROSS LANES WREXHAM LL13 0QA
Activity	CHAIR INSTALL	Contact Phone	07787408687		
Priority	ND 1700				
Ref 1	DEL1529977				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: able to park on drive *** Please call 1 hour before arrival.Customer Ref / PO: 212142042Items on order:8821215 - MISC - HiHo 1080P HD We	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1529977&address=Private address 2 Greenfield View WREXHAM Cross Lanes LL13 0QA>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787422901	100094965	Positiv ME100 (Medium Back) -				



# Run Sheet

Nadeem Saleem 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4082665	Customer	POSTURITE LIMITED			Job Address		
SLA Window	03/02/2025 07:33 - 04/02/2025 17:00	Contact Name	TYLA BROOKES		CHESHIRE POLICE CONSTABULARY		
Activity	CHAIR INSTALL	Contact Phone	07496899585		CLEMONDS HEY		
Priority	ND 1700				OAKMERE ROAD		
Ref 1	DEL1530195				WINSFORD		
Ref 2					CW7 2UA		
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 30023197Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1530195&address=Cheshire Police Constabulary Clemonds Hey WINSFORD Oakmere Road CW7 2UA>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787606901	1301015	RH New Logic 200 Med Back with				

Engineer Closure Notes	On Site Time	Off Site Time



**Run Sheet**  
Nadeem Saleem 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	6
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4082692	Customer	POSTURITE LIMITED		Job Address	
SLA Window	03/02/2025 07:45 - 04/02/2025 17:00	Contact Name	JAMIE.GLEAVE	PINEWOOD SCHOOL LANE NORLEY FRODSHAM WA6 6LQ	
Activity	CHAIR INSTALL	Contact Phone	07751436949		
Priority	ND 1700				
Ref 1	DEL1529551				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 08217140Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. &lt;a href=<a href="https://rico.jotform.com/222823708509055refNumber=DEL1529551&amp;address=PINEWOODSCHOOL LANE FRODSHAM NORLEY WA6 6LQ&gt;">https://rico.jotform.com/222823708509055refNumber=DEL1529551&amp;address=PINEWOODSCHOOL LANE FRODSHAM NORLEY WA6 6LQ</a>&gt;Once the job is completed please click this link to open and complete the form.&lt;/a&gt;</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787665801	100119236	Toleo Upholstered Back Chair -				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18787666001	100119236	Toleo Upholstered Back Chair -				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

## David Ranson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4082613	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/02/2025 07:02 - 04/02/2025 17:00	Contact Name	PHIL D'NETTO		DAC BEACHCROFT PHIL D'NETTO 10 BEAUFORT CLOSE ALDERLEY EDGE SK9 7HU
Activity	CHAIR INSTALL	Contact Phone	07568127683		
Priority	ND 1700				
Ref 1	DEL1530251				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: None *** Please call 1 hour before arrival.Customer Ref / PO: 2011-05-401-1810-00000Items on order:9820403 - DOCHOLDER - MultiRite M	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1530251&address=DAC Beachcroft Phil D'Netto ALDERLEY EDGE 10 Beaufort Close SK9 7HU>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787461901	100093553	ZentoFit Large Back Medium Sea				



# Run Sheet

David Ranson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4073856	Customer	POSTURITE LIMITED			Job Address		
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	TONY MCCHRYSTAL		COSTAIN LTD TONY MCCHRYSTAL C-O COSTAIN GROUP COSTAIN HOUSE, 1500 AVIATOR WAY MANCHESTER M22 5TG		
Activity	CHAIR INSTALL	Contact Phone	07397862335				
Priority	ND 1700						
Ref 1	DEL1524947						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: Deliver to reception to ask them to contact me for collection. *** Please call 1 hour before arrival.Customer Ref / PO: 78020Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18741429601	9900002	Homeworker Ergonomic Chair - W	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18741429801	9900002	Homeworker Ergonomic Chair - W	.	.	Good	

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

David Ranson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4083159	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/02/2025 13:39 - 04/02/2025 17:00	Contact Name	SHAMIM ULLAH		PRIVATE ADDRESS 15 MATHER AVENUE MANCHESTER M30 0UG
Activity	DESK INSTALL	Contact Phone	07593385350		
Priority	ND 1700				
Ref 1	DEL1535283				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 1600282383Items on order:9787601BLA - OFFCHAIR - Positiv P	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1535283&address=Private Address 15 Mather Avenue MANCHESTER  M30 0UG>Once the job is completed please click this link to open and complete the form.</a>

Job Notes						
<b>In Items</b>						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

David Ranson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

In Items for Job # 4083159 page 1 of 1



# Run Sheet

David Ranson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Returned Items for Job # 4083159 page 1 of 1



# Run Sheet

David Ranson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4082659	Customer	POSTURITE LIMITED		Job Address
SLA Window	03/02/2025 07:28 - 04/02/2025 17:00	Contact Name	MAXINE HOWLIN	OXFORD GROVE FAMILY HUB OXFORD GROVE HALLIWELL BOLTON BL1 3BH
Activity	CHAIR INSTALL	Contact Phone	01204337090	
Priority	ND 1700			
Ref 1	DEL1527487			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: BC80075771Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1527487&address=OXFORD GROVE FAMILY HUB OXFORD GROVE BOLTON HALLIWELL BL1 3BH>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787598001	100137803	Positiv ME400 (Extra High Back)				

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

David Ranson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4082951	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	03/02/2025 11:01 - 04/02/2025 17:00	Contact Name	TEE.HUSSAIN@HSBC.COM		COMPUTACENTER HSBC 22 PORTREE CRESCENT BB1 2HB
Activity	NON TECH EXCHANGE	Contact Phone	07467426768		
Priority	ND 1600				
Ref 1	INC48744583				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs &amp; escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Mtc

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788905601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18788905801						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

David Ranson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4083443	Customer	POSTURITE LIMITED			Job Address
SLA Window	03/02/2025 16:45 - 04/02/2025 17:00	Contact Name	VICKY MORAN		BAE SYSTEMS WINCANTON 1 PETTER COURT MELLOR BROOK - BUILDING S3A30 BLACKBURN BB2 7FS
Activity	CHAIR INSTALL	Contact Phone	01252373232		
Priority	ND 1700				
Ref 1	DEL1529751				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
***RFD***Please call 1 hour before arrival.Customer Ref / PO: CPA000271007 Deliveries DPD or UPSItems on order:8873025 -	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1529751&address=BAE Systems Wincanton 1 Petter Court BLACKBURN Mellor Brook - Building S3A30 BB2 7FS>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18791239301	9810006BLA	P-Sit High back - Black With:				

Returned Items



# Run Sheet

David Ranson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4082628	Customer	POSTURITE LIMITED		Job Address
SLA Window	03/02/2025 07:06 - 04/02/2025 17:00	Contact Name	MARK FORRESTILL	BAE SYSTEMS (OPERATIONS) LTD SAMLESBURY AERODROME BUILDING S608 BALDERSTONE BB2 7LF
Activity	CHAIR INSTALL	Contact Phone	03300492655	
Priority	ND 1700			
Ref 1	DEL1530053			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000268098 Deliveries DPD or UPSItems on order:8873025 -	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055refNumber=DEL1530053&address=BAE Systems (Operations) Ltd Samlesbury Aerodrome BALDERSTONE Building S608 BB2 7LF>Once the job is completed please click this link to open and complete the form.</a>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787467201	100117458	Positiv ME400 (Extra High Back)				

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

Olayiwola Olanrewaju 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	2
Job # 4077126		Customer		Computacenter Ltd Tesco Project		Job Address	
SLA Window		27/01/2025 13:33 - 04/02/2025 17:00		Contact Name	STORE DUTY MANAGER	TESCO EXPRESS TESCO EXPRESS 6-10 MOLYNEUX WAY LIVERPOOL L10 2JA	
Activity		PROJECT		Contact Phone	StoreDutyManage		
Priority		ND 1700					
Ref 1		Aintree Molyneux Way Express					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Delivery Only				Server build and ship to Tesco store			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18760332801							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



# Run Sheet

Olayiwola Olanrewaju 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	2
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4083295	Customer	PayPoint Unscheduled			Job Address
SLA Window	03/02/2025 15:20 - 04/02/2025 17:00	Contact Name	SINNATHAMBY SRITHARAN		D & M FOOD AND WINE 109 WESTMINSTER ROAD LIVERPOOL L4 4LW
Activity	COLLECTION	Contact Phone	07915524646		
Priority	ND 1700				
Ref 1	31194249				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PP Mini (including charger & PPOS) Mr. Sinnathamby Sritharan Phone 07915524646	37602279 34569106 38940478

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790762201	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18790762401	EMPTY BOX	BOX FOR UNSCHEDULED COLLECTION				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

John Paul Barron 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4079321	Customer	POSTURITE LIMITED		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 13:00	Contact Name	ZOE MURPHY	ZOE MURPHY 69 LOGWOOD ROAD LIVERPOOL LIVERPOOL L36 0TJ
Activity	DESK SP INSTALL	Contact Phone	07598218273	
Priority	Priority MC			
Ref 1	DEL1510423			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO000105690drop and build in house Items on order:	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## John Paul Barron 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

In Items for Job # 4079321 page 1 of 1



# Run Sheet

John Paul Barron 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4083030	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	03/02/2025 12:02 - 04/02/2025 17:00	Contact Name	LAURA BENNETT		144 CROSSWOOD CRESCENT 144 CROSSWOOD CRESCENT LIVERPOOL L36 2QQ
Activity	COLLECTION	Contact Phone	0161 9516880		
Priority	ND 1700				
Ref 1	42284				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items



# Run Sheet

John Paul Barron 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4083376	Customer	Vista Retail Support Limited		Job Address
SLA Window	03/02/2025 16:20 - 04/02/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 1B KIRKBY KNOWSLEY L32 8RD
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3186665			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3186665 - Manager HHT has fallen of SOTI and can get HHT into admin mode to rebuild it. Please replace manager HHT. SN - 23206523021191 ASW-HHT-ZEBRA-TC26	Replace ASW-HHT-ZEBRA-TC26 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18791139201	ASW-HHT-ZEBRA-TC26	ASW-HHT-ZEBRA-TC26				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18791139401						



# Run Sheet

John Paul Barron 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4082943	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	03/02/2025 11:01 - 04/02/2025 16:30	Contact Name	SANDY.ABEYRATHNE.MUDUNKOTH.GED		COMPUTACENTER HSBC 525 PRESCOT ROAD LIVERPOOL LIVERPOOL PRESCOT ROAD OLD SWAN LIVERPOOL L13 5UU
Activity	TECH EXCHANGE	Contact Phone	07411760229		
Priority	ND 1600				
Ref 1	INC48742462				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Mtc

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788898101						



# Run Sheet

## John Paul Barron 04/02/2025

**Date** 04/02/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 12

<b>Job #</b> 4083333	<b>Customer</b>	Xerox (UK) Technical***DO NOT INVOICE***		<b>Job Address</b>
<b>SLA Window</b>	03/02/2025 15:21 - 04/02/2025 15:16	<b>Contact Name</b>	2993 LIVERPOOL Duty manager	TESCO Stores Limited ST. OSWALDS STREET OLD SWAN LIVERPOOL L13 2BY
<b>Activity</b>	REPAIR	<b>Contact Phone</b>	01916935032	
<b>Priority</b>	8HR			
<b>Ref 1</b>	11590107			
<b>Ref 2</b>				
<b>No. of Parts</b>	0			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 04/02/2025 15:16-----ASSET  <b>INFORMATION</b>---ProductName: MS331dn SFP HV EMEA Device Tag Customer: Cash Office MS331 Serial Number: 460142740WW9R Product Identifier: 29S0010 Model: 4601-230 Physical Location: Deliver to Customer Services Desk Cash Office  <b>ACCOUNT INFORMATION</b>---VIP AND MPS CUSTOMER Retail Stores &amp; CFC.....s (Dot Com Centres) - Break Fix ..... 8 Hour Fix. Monday ..... Saturday 09:00 ..... 17 :00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas Day) Head Office &amp; DC.....s - Break Fix ..... 8 Hour Fix. Monday ..... Friday 09:00 ..... 17 :00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s) Pharmacy - Break Fix ..... 4 Hour Fix. Monday ..... Saturday 09:00 ..... 17 :00. Sunday 10:00 ..... 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet tray ALL MAINTENANCE KITS 3 DAY SLA ..... MONDAY ..... FRIDAY 09:00 ..... 17:00 RETAIL STORE  <b>ONLY</b>:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 &amp; 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811            MX710            CS410            MS510            Please check firmware level and update to EC3 if not at this level already Please contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27101973. Store have a new model MS331 device which they have placed near a heater and melted all the sides of the printer. They now cant use it. Please can you replace from goldstock but you will have to issue them with an MS312 printer on a temp basis to get them up and running. Lexmark will replace it with the new model at a later date as part of the new roll out Cash office printer MS33180.150.0.66 Contact Name Melissa Hampson Contact Number 01916935032----INSTRUCTIONS-----Technical Notes  -----CANCELLED @ LX REQUEST</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

### **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

John Paul Barron 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4083023	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	03/02/2025 11:59 - 04/02/2025 17:00	Contact Name	KEVIN MCBRIEN		275B WOOLTON ROAD 275B WOOLTON ROAD CHILDWALL LIVERPOOL L16 8NB
Activity	COLLECTION	Contact Phone	078254 03255		
Priority	ND 1700				
Ref 1	42233				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK &amp; A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



# Run Sheet

**Date** 04/02/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 12

Job # 4082972	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	03/02/2025 11:22 - 04/02/2025 20:00	Contact Name	TRAINING RIG NLC9986 override to NLC2864	MERSERSKILP TRAINING Rail House Lord Nelson Street LANCASHIRE Liverpool L1 1JF
Activity	TECH EXCHANGE	Contact Phone	07540 430291	
Priority	ND 1900			
Ref 1	C5302970			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 04/02/2025 20:00 SLA: ND 04/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYGNCTTV2AMBBLK-5M x 1	Problem: [ME] Miura Desktop PED USB Cable faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED USB Cable Test: In Use URL: Call history:: ##### Call 5302970   Problem   Web Service   qws_uk   Mon 03 Feb 2025 11:21:35   A+C+P  agent.loginname=qws_uk equipment.assettag=STRGB000000M4064TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JF call.address=Rail House Lord Nelson Street call.city=Liverpool call.customerid=INC16915584 call.problem=NLC9986 ME Training Rig Window 30 No power to PED NLC 9986 Site Name ME Trai call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUPEDCBL call.priority=2-Medium call.datereported=2/3/2025 12:20:54 PM  ##### Call 5302970   Problem   Web Service   qws_uk   Mon 03 Feb 2025 11:21:35   A+C+P  *** Ticket Reopened...

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788988101	MYGNCTTV2AM	BB165MUSBA-M TO USBB-M MERSEY				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18788988301	MYGNCTTV2AM	BBLK65MUSBA-M TO USBB-M MERSEY				

## **Engineer Closure Notes**

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

**Date** 04/02/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 12

<b>Job #</b> 4082952	<b>Customer</b>	Fujitsu Services Limited - Star Trains		<b>Job Address</b>
<b>SLA Window</b>	03/02/2025 11:05 - 04/02/2025 19:00	<b>Contact Name</b>	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	0151 702 2954	
<b>Priority</b>	ND 1900			
<b>Ref 1</b>	C5302961			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
<p>ND 04/02/2025 20:00  SLA: ND 04/02/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _SLMIK100202-000-MP x 1</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL:  Call history::  ##### Call 5302961   Problem   Web Service   qws_uk   Mon 03 Feb 2025 10:47:04    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB000000M4034TRT3  contract.pkey=23200  call.poms=1  call.zip=L1 1JT  call.address=Ranelagh Street  call.city=Liverpool  call.customerid=INC16876555  call.problem=NLC2242  Liverpool Central  Steatite CCST Printer  476  STAR mobile printer faul  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/STEATITE-ME  call.priority=2-Medium  call.datereported=2/3/2025 11:46:18 AM</p> <p>##### Call 5302961   Problem   Web Service   qws_uk   Mon 03 Feb 2025 10:47:04    A+C+P...</p>

## **Job Notes**

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788923801	_SLMIK100202-0091P	STEATITE THERMAL TKT	948			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18788924001	_SLMIK100202-0001	STEATITE THERMAL TKT				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

John Paul Barron 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4083325	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	03/02/2025 15:35 - 04/02/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEYRAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5302991				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 04/02/2025 20:00 SLA: ND 04/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5302991   Problem   Web Service   qws_uk   Mon 03 Feb 2025 15:05:34   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16917336 call.problem=NLC- 2242 C&P 020-047600 Faulty Unit call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUM020PED call.priority=2-Medium call.datereported=2/3/2025 4:05:00 PM  ##### Call 5302991   Problem   Web Service   qws_uk   Mon 03 Feb 2025 15:05:34   A+C+P  From: Jodie Doyle <JDoyle@merseyrail.org> ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790840001	_SXASSET-LABELSV2					
18790839601	_MYMIUM020DE	MR2P:M020 MERSEYRL MOBILE LIVE	02000303002020	107703		

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18790840201	_SXASSET-LABELSV2					
18790839801	_MYMIUM020DE	MR2P:M020 MERSEYRL MOBILE LIVE				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

<b>Date</b>	04/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Barron, John Paul	<b>Jobs on Run</b>	12
-------------	------------	--------------	------------	---------------	-------------------	--------------------	----

<b>Job #</b> 4082910	<b>Customer</b>	Secure Retail Limited		<b>Job Address</b>
<b>SLA Window</b>	03/02/2025 10:48 - 04/02/2025 17:00	<b>Contact Name</b>	MANAGER ON DUTY	WAGAMAMA LIVERPOOL ONE WAGAMAMA LIVERPOOL ONE UNIT P10 14 PARADISE STREET LIVERPOOL L1 8JF
<b>Activity</b>	TECH EXCHANGE	<b>Contact Phone</b>	0151 707 2762	
<b>Priority</b>	ND 1700			
<b>Ref 1</b>	00053169			
<b>Ref 2</b>				
<b>No. of Parts</b>	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange 332-634-536/23557440

**Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788830701						

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18788830901						

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

John Paul Barron 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4078025	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/01/2025 08:48 - 04/02/2025 17:00	Contact Name	JONATHAN WHITE	ASTRAZENECA SPEKE RECEPTION
Activity	COLLECTION	Contact Phone		ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0697380			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Collection	PC1WJVL3 - Lenovo 20UJS1601M

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18763750801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18763751001						

Engineer Closure Notes	On Site Time	Off Site Time



# Run Sheet

John Paul Barron 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	12
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4083349	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	MARCUS TYRER-WILLIAMS		ASTRAZENECA SPEKE RECEPTION		
Activity	COLLECTION	Contact Phone	-		ASTRAZENECA SPEKE RECEPTION		
Priority	ND 1700				PLOT 6, RENAISSANCE WAY		
Ref 1	RITM0735068r				SPEKE LIVERPOOL L24 9JW		
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
laptop Collection	Device to be collected:PC1NBPWR - Lenovo 20UJS1601M

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18758829301						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18758829501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4083262	Customer	Vista Retail Support Limited		Job Address
SLA Window	03/02/2025 15:03 - 04/02/2025 17:00	Contact Name		H SAMUEL 64 THE MALL GOLDEN SQUARE WARRINGTON LANCASHIRE WARRINGTON WA1 1QE
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3186612			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3186612 - Description - T003 Receipt Printer Jamming Halfway When Printing Voucher  Diagnostics ? Every time store try to print a voucher or booklet on T003 it gets stuck halfway and then refuses to print further or print any receipts	Replace SIG-PTR-A760-CRM Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790653301	SIG-PTR-A760-CRM	760 RECEIPT PRINTER CREAM				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18790653501						



# Run Sheet

Ryan Owen 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4083390	Customer	Computacenter - British Telecom		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	James Scott	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	###	Stanford Hse, BT Consumer CC, Birch wood
Priority	ND 1700			Stanford Hse, BT Consumer CC, Birch wood
Ref 1	24229746			WA3 7BH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap Bar code BTP316107 Serial number PF2KWJ3D Telephone 07912893414	No Instructions

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790219401	4677746	BT:LEN T14 GEN 4 ThinkPad W11				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4083402	Customer	Computacenter - British Telecom		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	James Scott	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	###	Stanford Hse, BT Consumer CC, Birch wood
Priority	ND 1700			Stanford Hse, BT Consumer CC, Birch wood
Ref 1	24229679			WA3 7BH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap Bar code BTP328561 Serial number PF2N141R Telephone 07912893414	No Instructions

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790220001	4677746	BT:LEN T14 GEN 4 ThinkPad W11				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4083415	Customer	Computacenter - British Telecom		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	James Scott	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	###	Stanford Hse, BT Consumer CC, Birch wood
Priority	ND 1700			Stanford Hse, BT Consumer CC, Birch wood
Ref 1	24229755			WA3 7BH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap Bar code BTP305516 Serial number PF3ZZ5E6 Telephone 07912893414	No Instructions

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790220601	4677746	BT:LEN T14 GEN 4 ThinkPad W11				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Ryan Owen 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4082968	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	03/02/2025 11:16 - 04/02/2025 17:00	Contact Name	RON STROMBERG	DISTRIBUTION CENTRE DISTRIBUTION CENTRE WM MORRISON SUPERMARKETS PLC KING STREET NORTHWICH CW9 7WA
Activity	TECH EXCHANGE	Contact Phone	07790950073	
Priority	ND 1700			
Ref 1	REQ000010782682			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver a Laptop & Docking Station to user	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788967501						

Returned Items



# Run Sheet

Ryan Owen 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4081756	Customer	Herbert Retail Limited		Job Address
SLA Window	31/01/2025 13:31 - 04/02/2025 17:00	Contact Name	STORE MANAGER	TESCO STORES LTD TESCO STORES LTD PONTERWYL MOLD CH7 1UB
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	TESCO PHARMACY 2894			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
DELIVER TO STORE MANAGER	None entered

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18783414301						
18783414302						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



# Run Sheet

Ryan Owen 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4082961	Customer	Computacenter - Kingfisher		Job Address
SLA Window	03/02/2025 11:09 - 04/02/2025 17:00	Contact Name	RACHEL EYRE/ THE MANAGER	B&Q B & Q PLC CAERNARFON ROAD BANGOR LL57 4SU
Activity	TECH EXCHANGE	Contact Phone	01248 370258	
Priority	ND 1700			
Ref 1	24233906			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PLEASE SWAP UNIT	KINGFISHER Till hostname: GBBQ01112POS01P  Till number: 01  What element of the till is impacted?: PED  CARD ACCEPTANCE ISSUE? Yes  Card insert/Chip & Pin working? N  Contactless payments working? N  Peripheral make/model(Please copy and paste CI): PED VERIFONE P400  PED serial number: 806-475-206  PED ID (Shown on the back): 38018425

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

Ryan Owen 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4082699	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	03/02/2025 07:52 - 04/02/2025 20:00	Contact Name	HOLYHEAD NLC7830 TFW Depot	TRANSPORT FOR WALES (Holyhead)
Activity	MANPOWER	Contact Phone	02920 320 322 / 07741 249 783	Station Approach Gwynedd Holyhead LL65 1DQ
Priority	ND 1900			
Ref 1	C5302922			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
ND 04/02/2025 20:00 SLA: ND 04/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in the relevant Manual Test: IN USE URL: Call history:: Star Mobile AP down    HOLYHEAD NLC7830 TFW Depot - ATW-HHD-AP01-505

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



**Run Sheet**  
Asif Alam 04/02/2025

<b>Date</b>	04/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Alam, Asif	<b>Jobs on Run</b>	9
-------------	------------	--------------	------------	---------------	------------	--------------------	---

<b>Job #</b> 4082835	<b>Customer</b>	Fujitsu Services Limited - EE		<b>Job Address</b>	
<b>SLA Window</b>	03/02/2025 09:30 - 04/02/2025 17:30	<b>Contact Name</b>	R330 CHESTER (Connected)	<b>ORANGE (CHESTER)</b> 9-11 Eastgate Street <b>CHESHIRE</b> Chester <b>CH1 1LG</b>	
<b>Activity</b>	NON TECH EXCHANGE	<b>Contact Phone</b>	0845 0971 330		
<b>Priority</b>	ND 1700				
<b>Ref 1</b>	C5302942				
<b>Ref 2</b>					
<b>No. of Parts</b>	1				

Instructions 1	Instructions 2
ND 04/02/2025 21:00 SLA: ND 04/02/2025 21:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _EELENX12TAB x 1	Problem: [BDS] LENOVO X12 TABLET ** BACK DOOR SWAP ** Root Cause: UNKNOWN Action: LENOVO X12 TABLET ** BACK DOOR SWAP ** CONTACT STORE MANAGER AND EXCHANGE NEW TABLET AND CASE *ONLY* - STORE TO RETAINPSU KEYBOARD AND PEN. RECORD SERIAL AND ASSET DETAILS FOR BOTH INGOING AND OUTCOMING UNITS. BOX OLD UNIT AND RETURN VIANORMAL PROCESS Test: N/A URL: Call history:: ##### Call 5302942   Problem   Web Service   qws_uk   Mon 03 Feb 2025 09:23:04   A+C+P  agent.loginname=qws_uk equipment.assettag=EELGB000000O0330TRB2 contract.pkey=22856 call.poms=1 call.zip=CH1 1LG call.address=9-11 Eastgate Street call.city=Chester call.customerid=INC16796774 call.problem=Software - Lenovo X12 Tablet - Failed setup   BT-PW04L1WW / BT SN INC02387264 / Replacement needed call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/EEL/workpackage/LENX12TAB call.priority=3-High call.datereported=2/3/2025 10:22:42 AM  ##### Call 5302942   Problem   Web Service   qws_uk   Mon 03 Feb 2025 09:23:04   A+C+P...

## **Job Notes**

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788453301	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18788453501	_EELENX12TAB	TBT:EHT:X12-TABLET-GEN1				

Engineer Closure Notes	On Site Time	Off Site Time
<b>Customer Print</b>		
<b>Customer Signature</b>		



# Run Sheet

Asif Alam 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4083106	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	KALPANA.SANJAY.PATIL@HSBC.COM		COMPUTACENTER HSBC HSBC 47 EASTGATE STREET CHESTER CHESHIRE CH1 1LT
Activity	TECH EXCHANGE	Contact Phone	03455830811		
Priority	ND 1600				
Ref 1	RITM31602749				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254. This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

## Asif Alam 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4083150	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	03/02/2025 13:37 - 04/02/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5302982			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 04/02/2025 20:00 SLA: ND 04/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5302982   Problem   Web Service   qws_uk   Mon 03 Feb 2025 13:21:04   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC16916696 call.problem=NLC3701 Chester Miura PED 020-112729 system tamper NLC 3701 Site Name Ches call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=2/3/2025 2:20:16 PM  ##### Call 5302982   Problem   Web Service   qws_uk   Mon 03 Feb 2025 13:21:04   ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790048501	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE	02000303002020	112550		
18790049101	_SXASSET-LABEL	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18790048801	_TWMIUM020DE	M2P:M020 TFW MOBILE LIVE				
18790049301	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet  
Asif Alam 04/02/2025

<b>Date</b>	04/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Alam, Asif	<b>Jobs on Run</b>	9
-------------	------------	--------------	------------	---------------	------------	--------------------	---

Job # 4082709	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address	
SLA Window	03/02/2025 08:10 - 04/02/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester) City Road, Cheshire Cheshire Chester CH1 3NS	
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780		
Priority	ND 1900				
Ref 1	C5302924				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 04/02/2025 20:00 SLA: ND 04/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card &amp; ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL:  Call history::  ##### Call 5302924   Problem   Web Service   qws_uk   Mon 03 Feb 2025 08:10:09   A+C+P</p> <pre data-bbox="805 770 1189 1008">agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC16897398 call.problem=NLC3701 Chester Zebra / TC56</pre> <p>Zebra damaged NLC 3701 Site Name Chester Set  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/TC56KE  call.priority=2-Medium  call.datereported=2/3/2025 9:09:21 AM...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787787701	_KEZEBTC56DJ-1PAZU4P	WAN HSPA+/LTE/CDMA-BT				

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18787787901	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Asif Alam 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4082933	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	03/02/2025 11:01 - 04/02/2025 17:00	Contact Name	BRENNNA.HOPKINS@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07711065994		
Priority	ND 1600				
Ref 1	RITM31594583				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788902001						



# Run Sheet

Asif Alam 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4082935	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	03/02/2025 11:01 - 04/02/2025 17:00	Contact Name	NATALIE.BLAKE@MANDSBANK.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07834738606	MARKS & SPENCER CHESTER
Priority	ND 1600			BUSINESS PARK CHESTER
Ref 1	RITM31614855			CHESHIRE WEST AND
Ref 2				CHESTER
No. of Parts	1			KINGS MEADOW
				CHESTER BUSINESS PARK
				CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788902601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Asif Alam 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4083152	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	03/02/2025 13:38 - 04/02/2025 17:00	Contact Name	PAUL.DAVIES@MANDSBANK.COM	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07368927600	
Priority	ND 1600			
Ref 1	RITM31648946			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790062501						



# Run Sheet

Asif Alam 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4083270	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	03/02/2025 15:13 - 04/02/2025 17:00	Contact Name	HOLLY.BRIMBLE@HSBC.COM	COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	7468610282	MARKS & SPENCER CHESTER
Priority	ND 1600			CHESTER
Ref 1	INC48747398			KINGS MEADOW
Ref 2				CHESTER BUSINESS PARK
No. of Parts	1			CHESTER
				CH99 9FB

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes



# Run Sheet

Asif Alam 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	9
------	------------	-------	------------	--------	------------	-------------	---

Job # 4083193	Customer	Computacenter - Morrisons BAU			Job Address		
SLA Window	03/02/2025 14:14 - 04/02/2025 17:00	Contact Name	CHRIS MCADAM		WM MORRISON SUPERMARKETS PLC		
Activity	TECH EXCHANGE	Contact Phone	01516250005		WM MORRISON SUPERMARKETS PLC		
Priority	ND 1700				25-45 DEE LANE		
Ref 1	TAS000016715450				WEST KIRBY WIRRAL		
Ref 2					CH48 0QA		
No. of Parts	1						

Instructions 1	Instructions 2
Deliver/Exchange PC at Site	<p>Deliver and exchange one PC on the site Faulty PC onsite Name &amp; Serial Number: DKS02200003W 4BPHYP3 Exchange New PC Name &amp; Serial Number: DKS02200003W C947GR3 Site Contact Name: Chris McAdam Site Contact Number: 01516250005</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790334501						



# Run Sheet

Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4082733	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	Luke Walker	SAICA PAPER UK LTD. Staden Lane, Unit 1, Saica Flex Staden Lane BUXTON SK17 9RZ
Activity	REPAIR WITH PARTS	Contact Phone	07712736054	
Priority	ND FIX			
Ref 1	11583413			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 2 SLA: 29/01/2025 17:00-----ASSET INFORMATION---ProductName: MS622de SFP HVDeviceTagCustomer: BUX099P114SerialNumber: 460002931FRYXProductIdentifier: 36S0510Model: 4600-835----ACCOUNT INFORMATION----MPS CUSTOMERSLA Next Business day Fix. Monday to Friday 09:00 - 17:00.Engineer must make an appointment with contact prior to attendance for security clearance.Engineer visits should be scheduled 24 hours in advance.Engineer name to be communicated to client 24 hours in advance to check health and safety inductions and paperwork.1. Risk and method statements for the install and the specific job not generic2. Copy of Employers liability insurance3. Covid 19 documentationEngineer should have the site contact SN problem description.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 687956. PJ 241.16 When you open it up there is no jam but alot of ink powder all over the paper might also need cleaning No visible jam.POC -Craig Shipstone+447503946974Craig.Shipstone@saica.comUnit 1Staden Business Park----INSTRUCTIONS-----Technical Notes -----4079309Engineer: Ryan Owen Date: 30/01/2025 11:03-11:33 Fault caused by malfunctioning paper tray tested with a working tray from another printer and works fine. Pls EMO &amp; WAIT.CB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187878824	41X1987	MS62x SVC Tray 550-sheet tray				
187878828	41X1989	MX62x SVC Gear Pick/Lift motor				
187878833	41X1198	MX62x SVC Rollers Standard pic				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
187878826	41X1987	MS62x SVC Tray 550-sheet tray				
187878830	41X1989	MX62x SVC Gear Pick/Lift motor				
187878835	41X1198	MX62x SVC Rollers Standard pic				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4083312	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	03/02/2025 15:25 - 04/02/2025 17:00	Contact Name	MOHAMMED ARSHAD	SPAR 45 BUXTON ROAD, HIGH LANE STOCKPORT CHESHIRE SK6 8DR
Activity	COLLECTION	Contact Phone	07866504786	
Priority	ND 1700			
Ref 1	31128702			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PPOS Mr Mohammed Arshad Phone 07867866628	30107631

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790786901	Collection Tote Box	Tote Box for Collections				



# Run Sheet

Daniel Hanson 04/02/2025

<b>Date</b>	04/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	10
-------------	------------	--------------	------------	---------------	----------------	--------------------	----

Job # 4083264	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	03/02/2025 15:08 - 04/02/2025 13:00	Contact Name	LESLEY	ASDA STORES LTD ASDA - SUPERMARKET 114 LONDON ROAD HAZEL GROVE STOCKPORT SK7 4AG
Activity	TECH EXCHANGE	Contact Phone	01614192460	
Priority	4HR			
Ref 1	02158499			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34043840//54208//T3	<p>Lesley - 01614192460</p> <p>What is the issue seen? Not connecting - red light. Comms issue. What is the error message? Please wait 04.</p> <p>Authentication 0/4 Splunk</p> <p>Rebooted terminal.</p> <p>Checked Network tab - Wifi connected. Ethernet unconnected. Bars = 4</p> <p>Retailer unsure if they have an ethernet cable - retailer does not know where the router is Retailers phone hotspot connected successfully</p> <p>Rebooted terminal</p> <p>EIA service box came up. Authenticated no comms on terminal whilst connected to hotspot.</p> <p>Still red light. Black screen came on x2 during call - screen spent around 10-15 seconds just black. Checked the connectivity tab - all not responding whilst connected to hotspot.</p> <p>Authentication 0/4 Splunk</p> <p>Terminal does not appear on MOKI - Jakub Wysoczanski - App Support...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

	<b>Customer Print</b>
	<b>Customer Signature</b>



# Run Sheet

Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4083263	Customer	Vista Retail Support Limited		Job Address
SLA Window	03/02/2025 15:06 - 04/02/2025 17:00	Contact Name		WHITBREAD CHURCHGATE STOCKPORT CHESHIRE STOCKPORT SK1 1YG
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3186075			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3186075 - *SNP Network* - Faulty tablet/ Pezhman Fazeli / Lenovo M10 LTE / SN: HAVA2SW7B/ Replacement  REPAIR TIME:30	Replace WHIT-TAB-LEN-M10-LTE Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790666401	WHIT-TAB-LEN-M10-LTE	WHIT-TAB-LEN-M10-LTE				



# Run Sheet

Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4083310	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	03/02/2025 15:25 - 04/02/2025 17:00	Contact Name	PAWAN KUMAR TARIGOPULA	DIDSBURY NEWS 711 WILMSLOW ROAD MANCHESTER GREATER MANCHESTER M20 6RE
Activity	COLLECTION	Contact Phone	07872335643	
Priority	ND 1700			
Ref 1	31200091			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad Mrs. Nisaa Ali 07863142596	38950708 37768464

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790787401	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4082006	Customer	CXM			Job Address
SLA Window	31/01/2025 16:30 - 04/02/2025 17:00	Contact Name	KRISTIAN MCDERMOTT		OPTOMETRY ROOM 1.017 CARYS BANNISTER BUILDING
Activity	TECH EXCHANGE	Contact Phone	01613068018		DOVER STREET, THE UNIVERSITY OF MANCHESTER MANCHESTER M13 9PT
Priority	ND 1700				
Ref 1	5805266				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
*ELAVON* : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 893108222051241163: Collect EN70157/PWN32410153A SNO: 192377313241005610814671: Collect EN72156/Tetra Move 5000 SNO: 190262203191017907860324LAN_UK_0125738: SWAP OUT/SWAP OUT	LAN_UK_0125738 14023800 Jane 441613063860 9am - 5pm Mon - Fri 9am - 5pm Mon - Fri Elavon TID: 14023800; Date Time Logged: 20250131161009; Terminal ID: 210097919302; Profile Number: 14023800   <a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=vzfmllrmukpynqo">Other Info</a> If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

In Items for Job # 4082006 page 1 of 1



**Run Sheet**  
Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

Returned Items for Job # 4082006 page 1 of 1



# Run Sheet

Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4083381	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	04/02/2025 08:00 - 04/02/2025 17:00	Contact Name	SHAYNE ENGLISH	BOOKER CASH & CARRY BOOKER CASH & CARRY STOCKPORTROAD ARDWICK GREEN MANCHESTER_BCC369 MANCHESTER M12 6AJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	128318249/ 187907663/ 942451017			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Lexmark (MS521dn) Printer (till 3 printer ) - repeatedly jams on every 3rd invoice : Engineer to replace printer p/n 01770058954 Lexmark MS521dn Printer Alice Jones 01612735552 exmark (Model) Printer (Number): Lexmark (MS521dn) Printer (till 3 printer ) Description of issue: repeatedly jams on every 3rd invoice . branch have looked inside and nothing showing that would cause this issue. Location of printer: till 3 Printer Type: Midas IP Address: (This will show on the main display of the printer at the bottom after %27Ready%27 is displayed)	INC10258952

Job Notes

In Items



# Run Sheet

Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4082928	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	03/02/2025 11:01 - 04/02/2025 16:30	Contact Name	ALEXBURROW@HSBC.COM	COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER MANCHESTER ST JAMES STREET MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07554113807	
Priority	ND 1600			
Ref 1	INC48739435			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Monitor

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788899301						



# Run Sheet

Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4082942	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	03/02/2025 11:01 - 04/02/2025 17:00	Contact Name	SIOBHAN.M.GALL@HSBC.COM		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE LANDMARK ST PETERS SQUARE MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	7747206120		
Priority	ND 1600				
Ref 1	INC48742234				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788905301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

## Daniel Hanson 04/02/2025

<b>Date</b>	04/02/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	10
-------------	------------	--------------	------------	---------------	----------------	--------------------	----

Job # 4083173	Customer	CXM		Job Address
SLA Window	03/02/2025 13:50 - 04/02/2025 17:00	Contact Name	MARK	ARCANE 2 SOUTH KING STREET .MANCHESTER M2 6DQ
Activity	TECH EXCHANGE	Contact Phone	01618346452	
Priority	ND 1700			
Ref 1	5805963			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931083423115827943: Collect EN70157/PWN32410153A SNO: 230827313161294550293515: Collect EN70156/Tetra Move 5000 SNO: 221947303201256425775223LAN_UK_0125806: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0125806 from 10 am tomorrow. (4.02) Repeat Swap (GPRS) Mon - Fri 2 pm - 2 am Elavon TID: 14544458; Date Time Logged: 20250203131008; Terminal ID: 210105193804; Profile Number: 14544458 &lt;BR&gt; &lt;a href="<a href="https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=sjmpgknjvxyhrqo">https://lms.cxmtechservices.net/popups/jobinfo.aspx?code=sjmpgknjvxyhrqo</a>"&gt;Other Info&lt;/a&gt; If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

## Job Notes

## In Items

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18790147001	EN60009	KPN SIM CARD-(GB)				
18790147101	EN70156	Tetra Move 5000-(FR)				
18790147301	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

<b>Customer Print</b>	
<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
------	------------	-------	------------	--------	----------------	-------------	----

In Items for Job # 4083173 page 1 of 1



# Run Sheet

Simon Heath 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4083226	Customer	Computacenter Limited		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	Jawad Tahseen	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07858980316	Tulketh Mill Balcarres Road Ashton- On-Ribble
Priority	ND 1700			Tulketh Mill Balcarres Road Ashton- On-Ribble
Ref 1	24232481r			PR2 2DY
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Jawad Tahseen Contact Number - 07858980316 Locaon - Tulketh Mill Balcarres Road Ashton-On-Ribble PR2 2DY - Heritage - Device - WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Y	

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
187903539						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
187903540					

Engineer Closure Notes			On Site Time	Off Site Time
Customer Print				
Customer Signature				



# Run Sheet

Simon Heath 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4082832	Customer	GE Medical Systems Ltd		Job Address
SLA Window	03/02/2025 09:38 - 04/02/2025 12:00	Contact Name	RACHAEL WALMSLEY	ROYAL PRESTON HOSPITAL ROYAL PRESTON HOSPITAL SHAROE GREEN LANE FULWOOD PRESTON PR2 9HT
Activity	NON TECH EXCHANGE	Contact Phone	01772524975	
Priority	ND 1200			
Ref 1	13179790			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap probe	Driver need to go to ultrasound department not reception ground floor.  Deliver:BT-304601  Collect:BT216052

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788435001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

Simon Heath 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4083432	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	ANDREW HAMPSON@HSBC.COM	COMPUTACENTER HSBC 1 NEWHOUSE ROAD LANCASHIRE BLACKPOOL FY4 4YH
Activity	TECH EXCHANGE	Contact Phone	07903435942	
Priority	ND 1600			
Ref 1	INC48742444r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 ..... This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items



# Run Sheet

Simon Heath 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4083141	Customer	Verifone UK LTD		Job Address
SLA Window	03/02/2025 13:34 - 04/02/2025 16:00	Contact Name	KATY HERON	STONEGATE - POPWORLD PRESTON - 13 CHURCH STREET 13 CHURCH STREET LANCASHIRE PR1 3BQ
Activity	TECH EXCHANGE	Contact Phone	07493841296	
Priority	Timed			
Ref 1	G348287			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33720788 Inbound Serial No. = 332-568-496 IP Gateway = 10.83.84.126 Terminal IP Address = 10.83.84.98 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1356 Login Pin = 1356 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes =  Fault Category =Terminal Will Not Switch On	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665423

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18790031001	R-Vx680 WiFi-03.70X68099BD		318-058-140			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18790031201	R-Vx680 WiFi-03.70X68099BD		318-058-140			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4081808	Customer	SMART CT LIMITED			Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	KAREN WALMSLEY		ASDA CLAYTON GREEN ASDA CLAYTON GREEN CENTRE DRIVE CLAYTON-LE-WOODS CHORLEY PR6 7JY
Activity	TECH EXCHANGE	Contact Phone	353		
Priority	ND 1700				
Ref 1	WOT0984743				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Like for Like Exchange	<p>We received a request to log with you on behalf of Asda Stores Limited. The details provided are as follows:</p> <p>TOSHIBA Reference: 16476796 ASDA STORES LIMITED Reference: ORSR000003169794: TASK0458481</p> <p>STORE: ASDA - CLAYTON GREEN NUMBER: 4668 ADDRESS: Clayton-le-Woods - Clayton Green CITY: CHORLEY POST CODE: PR6 7JY</p> <p>CONTACT NAME: Karen Walmsley ASDA TELEPHONE: 353 EMAIL:</p> <p>MACHINE: 0368-VS5 PART DESCRIPTION: VOCOVO - VCV5000 S5 PRO HEADSET SERIAL NUMBER:</p> <p>FAULT DESCRIPTION: Store#: 4161 Vocovo headset not working (1) EXT: 353</p> <p>.....DO NOT DELIVER REPLACEMENT IF FAULTY PART IS UNAVAILABLE. RETURN GOOD PART TO SmartCT. CUSTOMER TO CONTACT ASDA SERVICE DESK FOR ANY QUERIES.....</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18784673001						

Returned Items



# Run Sheet

Simon Heath 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4083077	Customer	Computacenter Limited		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	Melissa Kienker	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447384806359	36 The cresent Chorley, 36 The cresent Chorley, PR7 1PX
Priority	ND 1700			
Ref 1	24233160			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Melissa Kienker Contact Number - 07746812271 Lotion - 36 The cresent Chorley PR7 1PX - Heritage - Device - WINDOWSake - Head Office - Device Refresh - Breakfix Process Device - WINDOWS	No Instructions

Job Notes						
In Items						

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788583701	4707614	LBG:PPD HP 830 G10 i5 16GB - E				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18788583901	4707614	LBG:PPD HP 830 G10 i5 16GB - E			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



# Run Sheet

Simon Heath 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4083352	Customer	Verifone UK LTD			Job Address
SLA Window	03/02/2025 16:01 - 04/02/2025 16:00	Contact Name	JOSHUA ROBERTSON		STONEGATE - POPWORLD WIGAN - 9 1-3 KING STREET WIGAN GREATER MANCHESTER WN1 1DY
Activity	TECH EXCHANGE	Contact Phone	07860619907		
Priority	Timed				
Ref 1	G348313				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 34841675 Inbound Serial No. = 333-852-287 IP Gateway = 10.83.85.30 Terminal IP Address = 10.83.85.4 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1385 Login Pin = 1385 Primary System ID = 20024503 SITE OPENING TIMES = Purchase Pin = Notes =  Fault Category =Faulty Keypad	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2665515

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18791046001	R-Vx680 WiFi-03.70X68099BD		318-055-898			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4078031	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/01/2025 08:52 - 04/02/2025 17:00	Contact Name	BETH LADD	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0697641			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18763801801						

Returned Items



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4078579	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	28/01/2025 15:10 - 04/02/2025 17:00	Contact Name	ROBIN CAPOMACCIO		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-		
Priority	ND 1700				
Ref 1	RITM0743705				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Delivered	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18766337601						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18766337801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4081915	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	31/01/2025 15:46 - 04/02/2025 17:00	Contact Name	FINLAY MCGHEE	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0207642			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be collected from end user Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18785335901						

Returned Items



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4082653	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 07:23 - 04/02/2025 17:00	Contact Name	JOSHUA WEBSTER	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0743807			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18787585901						

Returned Items



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4082758	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 08:51 - 04/02/2025 17:00	Contact Name	ALEXANDER BLANAZS	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0208014			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788029401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4082773	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 08:57 - 04/02/2025 17:00	Contact Name	AZURA%20EVANS	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0208029			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788052501						

Returned Items



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4082784	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/02/2025 09:04 - 04/02/2025 17:00	Contact Name	SHARON LYNKEY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0208038			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 0000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788070901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18788071101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4082851	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	HAYDYN PHILLIPS	ASTRAZENECA
Activity	DELIVERY	Contact Phone	+447384438527	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	PAR0206797r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Laptop Delivery	Apple AZ:GB-NEW__Apple MBP 14" M3 18GB/512GB - AZ:GB-NEW__Apple MBP 14" M3 18GB/512GB - 00000000004592652

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4079703	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	29/01/2025 14:37 - 04/02/2025 17:00	<b>Contact Name</b>		BRIAN GALSWORTHY	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	<b>Contact Phone</b>		+447868343192	
Priority	ND 1700				
Ref 1	RITM0738904				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646 Device to be collected from End User: R90SQHH9 - Lenovo :AZ:Lenovo TP X1 Yoga 3rd Gen 8/256 W10P</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18770874501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18770874701						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4079706	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	29/01/2025 14:40 - 04/02/2025 17:00	Contact Name	ADELE LLOYD	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0739094			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	<p>Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646 Device to be collected from End User: PC19P4FY - Lenovo 20QKS0EQ00</p> <p>If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18770894901						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4083493	Customer	Computacenter - Kingfisher			Job Address		
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	LAURA LEYDEN		SCREWFIX SCREWFIX LTD 4D DUKE AVENUE STANLEY GREEN TRADING ESTATE CHEADLE SK8 6RX		
Activity	TECH EXCHANGE	Contact Phone	0333 011 2112				
Priority	ND 1700						
Ref 1	24234818						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
Till Number: 04 Host name: KF8CG8324J9Z User's availability (not store opening times): anyone should be able to assist Fault Description: start PXE over IPV6 Has the till been restarted?: yes Description: HOST NAME: KF8CG8324J9Z IP ADDRESS OF PC: 10.66.46.104 PED Model: PEDVX820 DUET   OPERATING SYSTEM: 10 MANAGER OR TILL: till TILL NO: 4 LOCATION OF DEVICE: trade side CONTACT NAME/CONTACT NUMBER: 0161485762/ Laura Leyden	Swap HPEEliteDesk 800 G3 Mini35w TILL SF 04/02

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4083412	Customer	Computacenter Limited - SSE		Job Address
SLA Window	04/02/2025 09:00 - 04/02/2025 17:00	Contact Name	Andrew Eaton	SSE SERVICES PLC (0081058857) Ocean Court Caspian Road Atlantic Street Ocean Court Caspian Road Atlantic Street WA14 5HH
Activity	NON TECH EXCHANGE	Contact Phone	##	
Priority	ND 1700			
Ref 1	24233119			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
07917373454 Asset Tag 531320	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18791090501	4676083	Dell Latitude 3420 - 22H2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18791090701	4676083	Dell Latitude 3420 - 22H2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

David Hargreaves 04/02/2025

Date	04/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	13
------	------------	-------	------------	--------	-------------------	-------------	----

Job # 4082918	Customer	Secure Retail Limited			Job Address		
SLA Window	03/02/2025 10:54 - 04/02/2025 17:00	Contact Name	IT DEPARTMENT - TOM CONNEELY		SELFRIDGES & CO SELFRIDGES & CO SELFRIDGES - TRAFFORD CENTRE		
Activity	TECH EXCHANGE	Contact Phone	07734494422		THE TRAFFORD CENTRE MANCHESTER M17 8DA		
Priority	ND 1700						
Ref 1	00053159, 00053160, 00053161						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Secure Retail - Selfridges - Pouch Exchange Script  Work No. #719906	Pouch exchange only. 4 x Vx6680 units 1 x Vx820 unit

Job Notes

#### In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18788858301						

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18788858901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - EE	18788453301	C5302942	4082835	NON TECH EXCHANGE	ORANGE (CHESTER), 9-11 Eastgate Street, CHESHIRE, Chester, CH1 1LG	Asif Alam	03/02/2025 09:30 04/02/2025 17:30	04/02/2025	
Computacenter Limited - HSBC	(No Items)	RITM31602749	4083106	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, 47 EASTGATE STREET, CHESTER, CH1 1LT	Asif Alam	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18790048501	C5302982	4083150	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Asif Alam	03/02/2025 13:37 04/02/2025 20:00	04/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18790049101	C5302982	4083150	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Asif Alam	03/02/2025 13:37 04/02/2025 20:00	04/02/2025	
Fujitsu Services Limited - Star Trains - ME	18787787701	C5302924	4082709	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Asif Alam	03/02/2025 08:10 04/02/2025 20:00	04/02/2025	
Computacenter - Morrisons BAU	18790334501	TAS000016715 450	4083193	TECH EXCHANGE	WM MORRISON SUPERMARKETS PLC, WM MORRISON SUPERMARKETS PLC, 25-45 DEE LANE, WEST KIRBY, WIRRAL, CH48 0QA	Asif Alam	03/02/2025 14:14 04/02/2025 17:00	04/02/2025	
Computacenter Limited - HSBC	18788902001	RITM31594583	4082933	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Asif Alam	03/02/2025 11:01 04/02/2025 17:00	04/02/2025	
Computacenter Limited - HSBC	18788902601	RITM31614855	4082935	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Asif Alam	03/02/2025 11:01 04/02/2025 17:00	04/02/2025	
Computacenter Limited - HSBC	18790062501	RITM31648946	4083152	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Asif Alam	03/02/2025 13:38 04/02/2025 17:00	04/02/2025	
Computacenter Limited - HSBC	18790720401	INC48747398	4083270	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Asif Alam	03/02/2025 15:13 04/02/2025 17:00	04/02/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Network Rail Dispatch	18790500701	NRINC0766789	4083225	SOFTWARE INSTALL	NETWORK RAIL S&T PE WORKS TEAM, NETWORK RAIL S&T PE WORKS TEAM, GROUND FLOOR, MANNIN HOUSE, MACON WAY, CREWE, CW1 6RT	Berlindo D'Assuncao	03/02/2025 14:36 04/02/2025 17:00	04/02/2025	
HCL Network Rail Dispatch	18790732001	NRINC0767000	4083281	SOFTWARE INSTALL	NETWORK RAIL LTD, NETWORK RAIL LTD, ROCKWELL HOUSE, GATEWAY, CREWE, CW1 6YY	Berlindo D'Assuncao	03/02/2025 15:14 04/02/2025 13:00	04/02/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	(No Items)	24230795r	4081643	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House 11 Portland Street, Westminster House 11 Portland Street, M1 3HU	Claire Booth	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Computacenter PwC NON TECH EXCHANGE	18764173301	PAR0204416	4078060	TECH EXCHANGE	BAGEL NASH, BAGEL NASH, 4 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/01/2025 09:21 04/02/2025 17:30	04/02/2025	
Computacenter PwC NON TECH EXCHANGE	18764222401	PAR0204432	4078068	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/01/2025 09:27 04/02/2025 17:30	04/02/2025	
Computacenter PwC NON TECH EXCHANGE	18764245201	PAR0204449	4078073	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/01/2025 09:32 04/02/2025 17:30	04/02/2025	
Computacenter PwC NON TECH EXCHANGE	18766221701	UK016263 - Lenovo X1 Yoga G6	4078555	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/01/2025 14:52 04/02/2025 17:30	04/02/2025	
Computacenter PwC NON TECH EXCHANGE	18766267801	PAR0204887	4078564	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/01/2025 15:00 04/02/2025 17:30	04/02/2025	
Computacenter PwC NON TECH EXCHANGE	18766310701	PAR0204890	4078576	COLLECTION	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/01/2025 15:07 04/02/2025 17:30	04/02/2025	
Computacenter - British Telecom	18791330901	24234596	4083528	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), New Bailey, Salford, Bldg Code MAN- M5, New Bailey, Salford, Bldg Code MAN- M5, M3 5JL	Claire Booth	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Computacenter Limited	18789571301	24234029	4083406	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 4/5 Union Terrace,Bury Old Road , 4/5 Union Terrace,Bury Old Road , M7 4ZH	Claire Booth	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Computacenter Limited	18789572301	24234054	4083413	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 4/5 Union Terrace,Bury Old Road , 4/5 Union Terrace,Bury Old Road , M7 4ZH	Claire Booth	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Fujitsu Services Limited - EE	18788425901	C5302940	4082829	NON TECH EXCHANGE	ORANGE (EVERYTHING EVERYWHERE), Unit 17a, Manchester Fort Shopping Centre, Cheetham Hill, GREATER MANCHESTER, Manchester: Fort S/C, M8 8EP	Claire Booth	03/02/2025 09:00 04/02/2025 19:00	04/02/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18788899301	INC48739435	4082928	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER, ST JAMES STREET, MANCHESTER, M1 4BP	Daniel Hanson	03/02/2025 11:01 04/02/2025 16:30	04/02/2025	
Computacenter Limited - HSBC	18788905301	INC48742234	4082942	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE, LANDMARK ST PETERS SQUARE, MANCHESTER, MANCHESTER, M1 4BP	Daniel Hanson	03/02/2025 11:01 04/02/2025 17:00	04/02/2025	
Diebold Nixdorf UK Limited		128318249/ 187907663/ 942451017	4083381	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, STOCKPORT ROAD ARDWICK GREEN, MANCHESTER_BCC369, MANCHESTER, M12 6AJ	Daniel Hanson	04/02/2025 08:00 04/02/2025 17:00	04/02/2025	
CXM	18785522101	5805266	4082006	TECH EXCHANGE	OPTOMETRY, ROOM 1.017 CARYS BANNISTER BUILDING, DOVER STREET, THE UNIVERSITY OF MANCHESTER, MANCHESTER, M13 9PT	Daniel Hanson	31/01/2025 16:30 04/02/2025 17:00	04/02/2025	
CXM	18785522102	5805266	4082006	TECH EXCHANGE	OPTOMETRY, ROOM 1.017 CARYS BANNISTER BUILDING, DOVER STREET, THE UNIVERSITY OF MANCHESTER, MANCHESTER, M13 9PT	Daniel Hanson	31/01/2025 16:30 04/02/2025 17:00	04/02/2025	
CXM	18785522103	5805266	4082006	TECH EXCHANGE	OPTOMETRY, ROOM 1.017 CARYS BANNISTER BUILDING, DOVER STREET, THE UNIVERSITY OF MANCHESTER, MANCHESTER, M13 9PT	Daniel Hanson	31/01/2025 16:30 04/02/2025 17:00	04/02/2025	
CXM	18785522104	5805266	4082006	TECH EXCHANGE	OPTOMETRY, ROOM 1.017 CARYS BANNISTER BUILDING, DOVER STREET, THE UNIVERSITY OF MANCHESTER, MANCHESTER, M13 9PT	Daniel Hanson	31/01/2025 16:30 04/02/2025 17:00	04/02/2025	
CXM	18790146701	5805963	4083173	TECH EXCHANGE	ARCANE, 2 SOUTH KING STREET, .. MANCHESTER, M2 6DQ	Daniel Hanson	03/02/2025 13:50 04/02/2025 17:00	04/02/2025	
CXM	18790146702	5805963	4083173	TECH EXCHANGE	ARCANE, 2 SOUTH KING STREET, .. MANCHESTER, M2 6DQ	Daniel Hanson	03/02/2025 13:50 04/02/2025 17:00	04/02/2025	
CXM	18790146703	5805963	4083173	TECH EXCHANGE	ARCANE, 2 SOUTH KING STREET, .. MANCHESTER, M2 6DQ	Daniel Hanson	03/02/2025 13:50 04/02/2025 17:00	04/02/2025	
CXM	18790146704	5805963	4083173	TECH EXCHANGE	ARCANE, 2 SOUTH KING STREET, .. MANCHESTER, M2 6DQ	Daniel Hanson	03/02/2025 13:50 04/02/2025 17:00	04/02/2025	
CXM	18790146705	5805963	4083173	TECH EXCHANGE	ARCANE, 2 SOUTH KING STREET, .. MANCHESTER, M2 6DQ	Daniel Hanson	03/02/2025 13:50 04/02/2025 17:00	04/02/2025	
PayPoint Network Ltd_Collections	18790787401	31200091	4083310	COLLECTION	DIDSBURY NEWS, 711 WILMSLOW ROAD, MANCHESTER, GREATER MANCHESTER, M20 6RE	Daniel Hanson	03/02/2025 15:25 04/02/2025 17:00	04/02/2025	
Vista Retail Support Limited	18790666401	3186075	4083263	TECH EXCHANGE	WHITBREAD, CHURCHGATE, STOCKPORT, CHESHIRE, STOCKPORT, SK1 1YG	Daniel Hanson	03/02/2025 15:06 04/02/2025 17:00	04/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	187878824	11583413	4082733	REPAIR WITH PARTS	SAICA PAPER UK LTD., Staden Lane, Unit 1, Saica Flex, Staden Lane, BUXTON, SK17 9RZ	Daniel Hanson	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	



# Run Sheet

## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	187878828	11583413	4082733	REPAIR WITH PARTS	SAICA PAPER UK LTD., Staden Lane, Unit 1, Saica Flex, Staden Lane, BUXTON, SK17 9RZ	Daniel Hanson	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Xerox (UK) Technical***DO NOT INVOICE***	187878833	11583413	4082733	REPAIR WITH PARTS	SAICA PAPER UK LTD., Staden Lane, Unit 1, Saica Flex, Staden Lane, BUXTON, SK17 9RZ	Daniel Hanson	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
PayPoint Network Ltd_Collections	18790786901	31128702	4083312	COLLECTION	SPAR, 45 BUXTON ROAD, HIGH LANE, STOCKPORT, CHESHIRE, SK6 8DR	Daniel Hanson	03/02/2025 15:25 04/02/2025 17:00	04/02/2025	
Paypoint Network Limited - UK	(No Items)	02158499	4083264	TECH EXCHANGE	ASDA STORES LTD, ASDA - SUPERMARKET, 114 LONDON ROAD, HAZEL GROVE, STOCKPORT, SK7 4AG	Daniel Hanson	03/02/2025 15:08 04/02/2025 13:00	04/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	18788858301	00053159, 00053160, 00053161	4082918	TECH EXCHANGE	SELFRIDGES & CO, SELFRIDGES & CO, SELFRIDGES - TRAFFORD CENTRE, THE TRAFFORD CENTRE, MANCHESTER, M17 8DA	David Hargreaves	03/02/2025 10:54 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18763801801	RITM0697641	4078031	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	28/01/2025 08:52 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18766337601	RITM0743705	4078579	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	28/01/2025 15:10 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18785335901	PAR0207642	4081915	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	31/01/2025 15:46 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18787585901	RITM0743807	4082653	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	03/02/2025 07:23 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18788029401	PAR0208014	4082758	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	03/02/2025 08:51 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18788052501	PAR0208029	4082773	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	03/02/2025 08:57 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18788070901	PAR0208038	4082784	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	03/02/2025 09:04 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	(No Items)	PAR0206797r	4082851	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18770874501	RITM0738904	4079703	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	29/01/2025 14:37 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18770894901	RITM0739094	4079706	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	David Hargreaves	29/01/2025 14:40 04/02/2025 17:00	04/02/2025	
Computacenter - Kingfisher	(No Items)	24234818	4083493	TECH EXCHANGE	SCREWFIX , SCREWFIX LTD, 4D DUKE AVENUE, STANLEY GREEN TRADING ESTATE, CHEADLE, SK8 6RX	David Hargreaves	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Computacenter Limited - SSE	18791090501	24233119	4083412	NON TECH EXCHANGE	SSE SERVICES PLC (0081058857), Ocean Court Caspian Road Atlantic Street, Ocean Court Caspian Road Atlantic Street, WA14 5HH	David Hargreaves	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18788905601	INC48744583	4082951	NON TECH EXCHANGE	COMPUTACENTER HSBC, 22, PORTREE CRESCENT, BB1 2HB	David Ranson	03/02/2025 11:01 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18791239301	DEL1529751	4083443	CHAIR INSTALL	BAE SYSTEMS WINCANTON, 1 PETTER COURT, MELLOR BROOK - BUILDING S3A30, BLACKBURN, BB2 7FS	David Ranson	03/02/2025 16:45 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18787467201	DEL1530053	4082628	CHAIR INSTALL	BAE SYSTEMS (OPERATIONS) LTD, SAMLESBURY AERODROME, BUILDING S608, BALDERSTONE, BB2 7LF	David Ranson	03/02/2025 07:06 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18787598001	DEL1527487	4082659	CHAIR INSTALL	OXFORD GROVE FAMILY HUB, OXFORD GROVE, HALLIWELL, BOLTON, BL1 3BH	David Ranson	03/02/2025 07:28 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18741429601	DEL1524947	4073856	CHAIR INSTALL	COSTAIN LTD, TONY MCCHRYSSTAL C-O COSTAIN GROUP, COSTAIN HOUSE, 1500 AVIATOR WAY, MANCHESTER, M22 5TG	David Ranson	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18790068501	DEL1535283	4083159	DESK INSTALL	PRIVATE ADDRESS, 15 MATHER AVENUE, MANCHESTER, M30 0UG	David Ranson	03/02/2025 13:39 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18790068502	DEL1535283	4083159	DESK INSTALL	PRIVATE ADDRESS, 15 MATHER AVENUE, MANCHESTER, M30 0UG	David Ranson	03/02/2025 13:39 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18790068503	DEL1535283	4083159	DESK INSTALL	PRIVATE ADDRESS, 15 MATHER AVENUE, MANCHESTER, M30 0UG	David Ranson	03/02/2025 13:39 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18790068504	DEL1535283	4083159	DESK INSTALL	PRIVATE ADDRESS, 15 MATHER AVENUE, MANCHESTER, M30 0UG	David Ranson	03/02/2025 13:39 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18790068505	DEL1535283	4083159	DESK INSTALL	PRIVATE ADDRESS, 15 MATHER AVENUE, MANCHESTER, M30 0UG	David Ranson	03/02/2025 13:39 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18787461901	DEL1530251	4082613	CHAIR INSTALL	DAC BEACHCROFT, PHIL D'NETTO, 10 BEAUFORT CLOSE, ALDERLEY EDGE, SK9 7HU	David Ranson	03/02/2025 07:02 04/02/2025 17:00	04/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	18788988101	C5302970	4082972	TECH EXCHANGE	MERSEYRAIL, Rail House Lord Nelson Street, LANCASHIRE, Liverpool, L1 1JF	John Paul Barron	03/02/2025 11:22 04/02/2025 20:00	04/02/2025	
Fujitsu Services Limited - Star Trains	18788923801	C5302961	4082952	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	03/02/2025 11:05 04/02/2025 19:00	04/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18790840001	C5302991	4083325	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	03/02/2025 15:35 04/02/2025 20:00	04/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18790839601	C5302991	4083325	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	John Paul Barron	03/02/2025 15:35 04/02/2025 20:00	04/02/2025	
Secure Retail Limited	18788830701	00053169	4082910	TECH EXCHANGE	WAGAMAMA LIVERPOOL ONE, WAGAMAMA LIVERPOOL ONE, UNIT P10 14 PARADISE STREET, LIVERPOOL, L1 8JF	John Paul Barron	03/02/2025 10:48 04/02/2025 17:00	04/02/2025	
Xerox (UK) Technical***DO NOT INVOICE***	(No Items)	11590107	4083333	REPAIR	TESCO Stores Limited, ST. OSWALDS STREET, OLD SWAN, LIVERPOOL, L13 2BY	John Paul Barron	03/02/2025 15:21 04/02/2025 15:16	04/02/2025	
Computacenter Limited - HSBC	18788898101	INC48742462	4082943	TECH EXCHANGE	COMPUTACENTER HSBC, 525 PRESCOT ROAD LIVERPOOL PRESCOT ROAD, OLD SWAN, LIVERPOOL, L13 5UU	John Paul Barron	03/02/2025 11:01 04/02/2025 16:30	04/02/2025	
DHL Supply Chain Limited - RBS	(No Items)	42233	4083023	COLLECTION	275B WOOLTON ROAD, 275B WOOLTON ROAD, CHILDWALL, LIVERPOOL, L16 8NB	John Paul Barron	03/02/2025 11:59 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18763750801	RITM0697380	4078025	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	John Paul Barron	28/01/2025 08:48 04/02/2025 17:00	04/02/2025	
Computacenter - Astra Zeneca	18758829301	RITM0735068r	4083349	COLLECTION	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	John Paul Barron	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Vista Retail Support Limited	18791139201	3186665	4083376	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 1B, KIRKBY, KNOWSLEY, L32 8RD	John Paul Barron	03/02/2025 16:20 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18603276601	DEL1510423	4079321	DESK SP INSTALL	ZOE MURPHY, 69 LOGWOOD ROAD, LIVERPOOL, LIVERPOOL, L36 0TJ	John Paul Barron	04/02/2025 09:00 04/02/2025 13:00	04/02/2025	
POSTURITE LIMITED	18603276602	DEL1510423	4079321	DESK SP INSTALL	ZOE MURPHY, 69 LOGWOOD ROAD, LIVERPOOL, LIVERPOOL, L36 0TJ	John Paul Barron	04/02/2025 09:00 04/02/2025 13:00	04/02/2025	
POSTURITE LIMITED	18603276603	DEL1510423	4079321	DESK SP INSTALL	ZOE MURPHY, 69 LOGWOOD ROAD, LIVERPOOL, LIVERPOOL, L36 0TJ	John Paul Barron	04/02/2025 09:00 04/02/2025 13:00	04/02/2025	
POSTURITE LIMITED	18603276604	DEL1510423	4079321	DESK SP INSTALL	ZOE MURPHY, 69 LOGWOOD ROAD, LIVERPOOL, LIVERPOOL, L36 0TJ	John Paul Barron	04/02/2025 09:00 04/02/2025 13:00	04/02/2025	
POSTURITE LIMITED	18603276605	DEL1510423	4079321	DESK SP INSTALL	ZOE MURPHY, 69 LOGWOOD ROAD, LIVERPOOL, LIVERPOOL, L36 0TJ	John Paul Barron	04/02/2025 09:00 04/02/2025 13:00	04/02/2025	
POSTURITE LIMITED	18603276606	DEL1510423	4079321	DESK SP INSTALL	ZOE MURPHY, 69 LOGWOOD ROAD, LIVERPOOL, LIVERPOOL, L36 0TJ	John Paul Barron	04/02/2025 09:00 04/02/2025 13:00	04/02/2025	
POSTURITE LIMITED	18603276607	DEL1510423	4079321	DESK SP INSTALL	ZOE MURPHY, 69 LOGWOOD ROAD, LIVERPOOL, LIVERPOOL, L36 0TJ	John Paul Barron	04/02/2025 09:00 04/02/2025 13:00	04/02/2025	



# Run Sheet

## Warehouse manifest

### Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18603276608	DEL1510423	4079321	DESK SP INSTALL	ZOE MURPHY, 69 LOGWOOD ROAD, LIVERPOOL, LIVERPOOL, L36 0TJ	John Paul Barron	04/02/2025 09:00 04/02/2025 13:00	04/02/2025	
DHL Supply Chain Limited - RBS	(No Items)	42284	4083030	COLLECTION	144 CROSSWOOD CRESCENT, 144 CROSSWOOD CRESCENT, LIVERPOOL, L36 2QQ	John Paul Barron	03/02/2025 12:02 04/02/2025 17:00	04/02/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18787606901	DEL1530195	4082665	CHAIR INSTALL	CHESHIRE POLICE CONSTABULARY, CLEMONDS HEY, OAKMERE ROAD, WINSFORD, CW7 2UA	Nadeem Saleem	03/02/2025 07:33 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18787684201	DEL1530334	4082693	CHAIR INSTALL	ELEVATE E B P LTD, SEFTON HOUSE, BRIDLE ROAD, BOOTLE, L30 4XR	Nadeem Saleem	03/02/2025 07:46 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18791466001	DEL1526172	4083508	CHAIR INSTALL	PRIVATE ADDRESS, 99 DOOLEY DRIVE, BOOTLE, LIVERPOOL, L30 8RR	Nadeem Saleem	03/02/2025 17:46 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18787456301	DEL1529906	4082605	CHAIR INSTALL	EVERTON HEALTH CENTRE, 45 EVERTON ROAD, NA, LIVERPOOL, L6 2EH	Nadeem Saleem	03/02/2025 06:57 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18787422901	DEL1529977	4082590	CHAIR INSTALL	PRIVATE ADDRESS, 2 GREENFIELD VIEW, CROSS LANES, WREXHAM, LL13 0QA	Nadeem Saleem	03/02/2025 06:27 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18787665801	DEL1529551	4082692	CHAIR INSTALL	PINEWOOD, SCHOOL LANE, NORLEY, FRODSHAM, WA6 6LQ	Nadeem Saleem	03/02/2025 07:45 04/02/2025 17:00	04/02/2025	



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Ltd Tesco Project	18760332801	Aintree Molyneux Way Express	4077126	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 6-10 MOLYNEUX WAY, LIVERPOOL, L10 2JA	Olayiwola Olanrewaju	27/01/2025 13:33 04/02/2025 17:00	04/02/2025	
PayPoint Unscheduled	18790762201	31194249	4083295	COLLECTION	D & M FOOD AND WINE, 109 WESTMINSTER ROAD, LIVERPOOL, L4 4LW	Olayiwola Olanrewaju	03/02/2025 15:20 04/02/2025 17:00	04/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Herbert Retail Limited	18783414301	TESCO PHARMACY 2894	4081756	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, PONTERWYL, MOLD, CH7 1UB	Ryan Owen	31/01/2025 13:31 04/02/2025 17:00	04/02/2025	
Herbert Retail Limited	18783414302	TESCO PHARMACY 2894	4081756	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, PONTERWYL, MOLD, CH7 1UB	Ryan Owen	31/01/2025 13:31 04/02/2025 17:00	04/02/2025	
Computacenter - Morrisons BAU	18788967501	REQ000010782 682	4082968	TECH EXCHANGE	DISTRIBUTION CENTRE, DISTRIBUTION CENTRE, VM MORRISON SUPERMARKETS PLC, KING STREET, NORTHWICH, CW9 7WA	Ryan Owen	03/02/2025 11:16 04/02/2025 17:00	04/02/2025	
Computacenter - Kingfisher	(No Items)	24233906	4082961	TECH EXCHANGE	B&Q, B & Q PLC, CAERNARFON ROAD, BANGOR, LL57 4SU	Ryan Owen	03/02/2025 11:09 04/02/2025 17:00	04/02/2025	
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5302922	4082699	MANPOWER	TRANSPORT FOR WALES (Holyhead), Station Approach, Gwynedd, Holyhead, LL65 1DQ	Ryan Owen	03/02/2025 07:52 04/02/2025 20:00	04/02/2025	
Vista Retail Support Limited	18790653301	3186612	4083262	TECH EXCHANGE	H SAMUEL, 64 THE MALL GOLDEN SQUARE, WARRINGTON, LANCASHIRE, WARRINGTON, WA1 1QE	Ryan Owen	03/02/2025 15:03 04/02/2025 17:00	04/02/2025	
Computacenter - British Telecom	18790219401	24229746	4083390	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), Stanford Hse, BT Consumer CC, Birch wood, Stanford Hse, BT Consumer CC, Birch wood, WA3 7BH	Ryan Owen	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Computacenter - British Telecom	18790220001	24229679	4083402	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), Stanford Hse, BT Consumer CC, Birch wood, Stanford Hse, BT Consumer CC, Birch wood, WA3 7BH	Ryan Owen	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Computacenter - British Telecom	18790220601	24229755	4083415	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), Stanford Hse, BT Consumer CC, Birch wood, Stanford Hse, BT Consumer CC, Birch wood, WA3 7BH	Ryan Owen	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	(No Items)	INC48742444r	4083432	TECH EXCHANGE	COMPUTACENTER HSBC, 1 NEWHOUSE ROAD, LANCASHIRE, BLACKPOOL, FY4 4YH	Simon Heath	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Verifone UK LTD	18790031001	G348287	4083141	TECH EXCHANGE	STONEGATE - POPWORLD PRESTON - , 13 CHURCH STREET, 13 CHURCH STREET, LANCASHIRE, PR1 3BQ	Simon Heath	03/02/2025 13:34 04/02/2025 16:00	04/02/2025	
Computacenter Limited	187903539	24232481r	4083226	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Tulketh Mill Balcarres Road Ashton-On-Ribble, Tulketh Mill Balcarres Road Ashton-On-Ribble, PR2 2DY	Simon Heath	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
GE Medical Systems Ltd	18788435001	13179790	4082832	NON TECH EXCHANGE	ROYAL PRESTON HOSPITAL, ROYAL PRESTON HOSPITAL, SHAROE GREEN LANE FULWOOD, PRESTON, PR2 9HT	Simon Heath	03/02/2025 09:38 04/02/2025 12:00	04/02/2025	
SMART CT LIMITED	18784673001	WOT0984743	4081808	TECH EXCHANGE	ASDA CLAYTON GREEN, ASDA CLAYTON GREEN, CENTRE DRIVE, CLAYTON-LE-WOODS, CHORLEY, PR6 7JY	Simon Heath	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Computacenter Limited	18788583701	24233160	4083077	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 36 The crescent Chorley, , 36 The crescent Chorley, , PR7 1PX	Simon Heath	04/02/2025 09:00 04/02/2025 17:00	04/02/2025	
Verifone UK LTD	18791046001	G348313	4083352	TECH EXCHANGE	STONEGATE - POPWORLD WIGAN - 9, 1-3 KING STREET WIGAN, 1-3 KING STREET WIGAN, GREATER MANCHESTER, WN1 1DY	Simon Heath	03/02/2025 16:01 04/02/2025 16:00	04/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18766453401	5302308 / INC8674138	4078630	NON TECH EXCHANGE	223 TOTTINGTON ROAD, 223 TOTTINGTON ROAD, BURY, BL8 1RX	Stephen Fitton	28/01/2025 09:00 04/02/2025 18:00	04/02/2025	
Fujitsu Services Limited - Star Trains - ME	18790580901	C5302990	4083244	TECH EXCHANGE	Northern Rail - STAR, Blackpool North Station, Talbot Road, Blackpool, Lancashire, Lancs, Lancashire, Blackpool, FY1 2AB	Stephen Fitton	03/02/2025 14:52 04/02/2025 20:00	04/02/2025	
BACK CARE SOLUTIONS	18773870601	145188	4080468	CHAIR INSTALL	CENTRAL FAMILY HUB, CENTRAL FAMILY HUB, GORTON STREET, BLACKPOOL, FY1 3JW	Stephen Fitton	30/01/2025 10:02 04/02/2025 17:00	04/02/2025	
POSTURITE LIMITED	18787454301	DEL1526913	4082604	CHAIR INSTALL	COSTAIN LTD, COSTAIN PLC, 4 CARLTON AVENUE, BARROW-IN-FURNESS, LA13 9AU	Stephen Fitton	03/02/2025 06:56 04/02/2025 17:00	04/02/2025	
Herbert Retail Limited	18783146601	TESCO PHARMACY 2096	4081750	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, CORNER HOUSE PARK, HINDPOOL ROAD, BARROW-IN-FURNESS, LA14 2NE	Stephen Fitton	31/01/2025 13:26 04/02/2025 17:00	04/02/2025	
Herbert Retail Limited	18783146602	TESCO PHARMACY 2096	4081750	DELIVERY	TESCO STORES LTD, TESCO STORES LTD, CORNER HOUSE PARK, HINDPOOL ROAD, BARROW-IN-FURNESS, LA14 2NE	Stephen Fitton	31/01/2025 13:26 04/02/2025 17:00	04/02/2025	
CXM	18790683201	5801038	4083265	TECH EXCHANGE	THE VILLA LEVENS, BRETTARGH HOLT, LEVENS, KENDAL, LA8 8EA	Stephen Fitton	03/02/2025 15:10 04/02/2025 17:00	04/02/2025	
CXM	18790683202	5801038	4083265	TECH EXCHANGE	THE VILLA LEVENS, BRETTARGH HOLT, LEVENS, KENDAL, LA8 8EA	Stephen Fitton	03/02/2025 15:10 04/02/2025 17:00	04/02/2025	
CXM	18790683203	5801038	4083265	TECH EXCHANGE	THE VILLA LEVENS, BRETTARGH HOLT, LEVENS, KENDAL, LA8 8EA	Stephen Fitton	03/02/2025 15:10 04/02/2025 17:00	04/02/2025	
CXM	18790683204	5801038	4083265	TECH EXCHANGE	THE VILLA LEVENS, BRETTARGH HOLT, LEVENS, KENDAL, LA8 8EA	Stephen Fitton	03/02/2025 15:10 04/02/2025 17:00	04/02/2025	
CXM	18790683205	5801038	4083265	TECH EXCHANGE	THE VILLA LEVENS, BRETTARGH HOLT, LEVENS, KENDAL, LA8 8EA	Stephen Fitton	03/02/2025 15:10 04/02/2025 17:00	04/02/2025	
CXM	18790683901	5801028	4083266	TECH EXCHANGE	THE VILLA LEVENS, BRETTARGH HOLT, LEVENS, KENDAL, LA8 8EA	Stephen Fitton	03/02/2025 15:10 04/02/2025 17:00	04/02/2025	
CXM	18790683902	5801028	4083266	TECH EXCHANGE	THE VILLA LEVENS, BRETTARGH HOLT, LEVENS, KENDAL, LA8 8EA	Stephen Fitton	03/02/2025 15:10 04/02/2025 17:00	04/02/2025	
CXM	18790683903	5801028	4083266	TECH EXCHANGE	THE VILLA LEVENS, BRETTARGH HOLT, LEVENS, KENDAL, LA8 8EA	Stephen Fitton	03/02/2025 15:10 04/02/2025 17:00	04/02/2025	
CXM	18790683904	5801028	4083266	TECH EXCHANGE	THE VILLA LEVENS, BRETTARGH HOLT, LEVENS, KENDAL, LA8 8EA	Stephen Fitton	03/02/2025 15:10 04/02/2025 17:00	04/02/2025	
CXM	18790683905	5801028	4083266	TECH EXCHANGE	THE VILLA LEVENS, BRETTARGH HOLT, LEVENS, KENDAL, LA8 8EA	Stephen Fitton	03/02/2025 15:10 04/02/2025 17:00	04/02/2025	