



Run Sheet  
Daniel Hanson 26/01/2025

<b>Date</b>	26/01/2025	<b>Depot</b>	Warrington	<b>Driver</b>	Hanson, Daniel	<b>Jobs on Run</b>	2
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Job # 4075998	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	25/01/2025 14:47 - 26/01/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RANELAGH STATION Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5302226			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 26/01/2025 20:00  SLA: ND 26/01/2025 20:00 PART2=  PART3=  PART4=  ALT1=  ALT2=  ALT3=  ALT4= TEXT=  _MYFUJKA02072-D722 x 1</p>	<p>Problem: [TC] Fujitsu FP510 Receipt Printer requires replacement Root Cause: Unknown  Action: Engineer to replace the Fujitsu FP510 Receipt Printer Test: In Use URL:  Call history::  ##### Call 5302226   Problem   Web Service   qws_uk   Sat 25 Jan 2025 14:47:36    A+C+P</p> <p>agent.loginname=qws_uk  equipment.assettag=STRGB00000M4034TRT3  contract.pkey=23200  call.poms=1  call.zip=L1 1JT  call.address=Ranelagh Street  call.city=Liverpool  call.customerid=INC16860184  call.problem=LIVERPOOL CENTRAL M2GO NLC2242 MER HUB STATION  Receipt printer  call.modifiedby=QWebServices  call.busimpact=Urgent (TD)  category.name=GBR/STR/workpackage/PTRFP510BLK  call.priority=2-Medium  call.datereported=1/25/2025 3:46:53 PM</p> <p>##### Call 5302226   Problem   Web Service   qws_uk   Sat 25 Jan 2025 14:47:36    A+C+P</p> <p>*** Ticket Reopened  previous ref: 5302191 ***  ...  ...</p>

## Job Notes

## In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18757028101	_MYFUJKA02072	D7R2FP510 II:DUAL I/F:USB:BLK	N/A			

## Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18757028301	_MYFUJKA02072	DTR2FP510 II:DUAL I/F:USB:BLK	N/A			

Engineer Closure Notes

	<b>Customer Print</b>	
	<b>Customer Signature</b>	



# Run Sheet

Daniel Hanson 26/01/2025

Date	26/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	2
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Job # 4075953	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	25/01/2025 10:02 - 26/01/2025 20:00	Contact Name	CHESTER NLC2412 TFW HUB STATION	TRANSPORT FOR WALES City Road CHESHIRE Chester CH1 3NS
Activity	TECH EXCHANGE	Contact Phone	02920 320193	
Priority	ND 1900			
Ref 1	C5302212			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 26/01/2025 20:00 SLA: ND 26/01/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5302212   Problem   Web Service   qws_uk   Sat 25 Jan 2025 07:21:34   A+C+P  agent.loginnname=qws_uk equipment.assettag=STRGB000000AT016TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road call.city=Chester call.customerid=INC16862540 call.problem=NLC2412 CHESTER Miura PED 020-043692 PED will not power up call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=1/25/2025 8:20:55 AM  ##### Call 5302212   Problem   Web Service   qws_uk   Sat 25 Jan 2025 07:21:34   A+C+P...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18756635501	_SXASSET-LABELSV2					
18756635101	_TWMIUM020DE	VR2P:M020 TFW MOBILE LIVE	02000303002020112577			



# Run Sheet

## Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18756635501	C5302212	4075953	TECH EXCHANGE	TRANSPORT FOR WALES, City Road, CHESHIRE, Chester, CH1 3NS	Daniel Hanson	25/01/2025 10:02 26/01/2025 20:00	26/01/2025	
Fujitsu Services Limited - Star Trains - P2PE	18756635101	C5302212	4075953	TECH EXCHANGE	TRANSPORT FOR WALES, City Road, CHESHIRE, Chester, CH1 3NS	Daniel Hanson	25/01/2025 10:02 26/01/2025 20:00	26/01/2025	
Fujitsu Services Limited - Star Trains	18757028101	C5302226	4075998	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	25/01/2025 14:47 26/01/2025 20:00	26/01/2025	