



Run Sheet

Daniel Hanson 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	10
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Job # 4061217	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	10/01/2025 07:00 - 10/01/2025 11:00	Contact Name	HEATON CHAPEL NLC2861 NT STATION		Northern Rail - STAR Heaton Chapel Railway Station, Heaton Moor Road, Stockport, W Mancs
Activity	TECH EXCHANGE	Contact Phone	0161 432 9512		Cheshire Stockport SK4 4NX
Priority	4HR				
Ref 1	C5300813				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
4HR 09/01/2025 17:30 SLA: 4HR 09/01/2025 17:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history: ##### Call 5300813 Problem Web Service qws_uk Thu 09 Jan 2025 13:31:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N2861TA21 contract.pkey=23200 call.poms=1 call.zip=SK4 4NX call.address=Heaton Chapel Railway Station Heaton Moor Road Stockport W Mancs call.customerid=INC16715088 call.problem=NLC2861 - HEATON CHAPEL - Window 30 - Newbury Data Printer Replacement Required call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=4-Critical call.datereported=1/9/2025 2:30:23 PM</p> <p>##### Call 5300813 Problem Web Service qws_uk Thu 09 Jan 2025 13:31:05 A+C+P...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678610401	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32797			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4060343	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 13:00	Contact Name	CAHER LAWLESS / DANIELLA ASHWOO		TAMESIDE MBC ST PETERS CHILDRENS CENTRE TRAFalGAR SQUARE ASTON UNDER LYNE OL7 0LL
Activity	DESK INSTALL	Contact Phone	01613422255		
Priority	Priority MC				
Ref 1	DEL1521459				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: North Family hub- st. Peters children Centre - ground floor *** Please call 1 hour before arrival.Customer Ref / PO: 40158445Items on order:4034 - BACKWEDGE - Slimline Wedge	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18662005401	2333415	Levado Desk Top 1600 x 800 -	.	.	Not Used	
18662005402	2333401	Levado Desk Frame Only - Silve	.	.	Not Used	

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18662005601	2333401	Levado Desk Frame Only - Silve	.	.	Good	
18662005701	2333415	Levado Desk Top 1600 x 800 -	.	.	Good	

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4061108	Customer	Diebold Nixdorf UK Limited			Job Address
SLA Window	10/01/2025 08:00 - 10/01/2025 17:00	Contact Name	MATTHEW FREEMAN		BOOKER CASH & CARRY BOOKER CASH & CARRY STOCKPORTROAD ARDWICK GREEN MANCHESTER_BCC369 MANCHESTER M12 6AJ
Activity	TECH EXCHANGE	Contact Phone			
Priority	ND 1700				
Ref 1	127699639/ 186777720/ 940142669				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Lexmark MS521 Printer Till3 - Printer keeps getting paper jammed : Engineer to replace printer p/n 01770058954 Lexmark MS521dn Printer Lexmark (Model) Printer (Number): MS521 Till 3 Description of issue: User called in that the printer keeps getting paper jammed. Branch have tried removing all the paper and then retrying to print. Printer jams on the first page. Got user to power down the printer and check for debris or damage. User states that she cant see any. Location of printer: Till 3 Printer Type: midas IP Address: Cant see as error message keeps appearing. contact: 0161 273 5552	INC10032047

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4061194	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	10/01/2025 08:00 - 10/01/2025 12:00	Contact Name	MANAGER	HIGH STREET NEWS HIGH STREET NEWS 1A HIGH STREET MANCHESTER M4 1QB
Activity	TECH EXCHANGE	Contact Phone	01618329739	
Priority	Priority MC			
Ref 1	02116110			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
31266189//53341/T3	Swap type: Swap Required Swap reason: Printer Fault

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4060916	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	09/01/2025 10:15 - 10/01/2025 16:00	Contact Name	Sarah Jackson		RBSG 19 Market Street RBSG MANCHESTER M1 1WR
Activity	TECH EXCHANGE	Contact Phone	-		
Priority	ND 1600				
Ref 1	C5300290				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 13/01/2025 10:00 SLA: ND 13/01/2025 10:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBXER3325V/DNI x 1	Problem: [TC] PRINTER Root Cause: unknown/various Action: Engineer to replace printer please follow install guide Test: in use URL: Call history: ##### Call 5300290 Problem Web Service qws_uk Fri 03 Jan 2025 16:30:55 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB0000000000MT1R3 contract.pkey=23224 call.poms=1 call.zip=M1 1WR call.address=19 Market Street call.city=MANCHESTER call.orgname=RBSG call.customerid=INC8630114 call.problem=xerox workcentre3325 - Printer Broken[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/3/2025 5:30:26 PM call.dpavailable=1 ##### Call 5300290 Problem Web Service qws_uk Fri 03 Jan 2025 16:30:55 A+C+P SBS Maint Number: BRNCH12...

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4061000	Customer	HCL Barclays		Job Address
SLA Window	09/01/2025 11:04 - 10/01/2025 17:00	Contact Name	LUCY SIDLOW	BARCLAYS BANK PLC BARCLAYS BANK PLC 3 HARDMAN STREET MANCHESTER M3 3AX
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC1038425129			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Docking station exchange	07341 073020/ 7391153783 Business Hours: 9am-5pm Mon-Fri GMT Users Current Device: HP USB-C DOCK G5 - installation required

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677659101	HP USB-C DOCK	HP USB-C DOCK G5				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4061147	Customer	Verifone UK LTD		Job Address
SLA Window	09/01/2025 12:37 - 10/01/2025 16:00	Contact Name	CARA	STONEGATE - ARK/POPWORLD MANCH
Activity	TECH EXCHANGE	Contact Phone	07479396502	3A - 5 WHITWORTH STREET WEST
Priority	Timed			3A - 5 WHITWORTH STREET WEST
Ref 1	G347099			GREATER MANCHESTER M1 5LH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33147594 Inbound Serial No. = 330-507-476 IP Gateway = 10.83.8.222 Terminal IP Address = 10.83.8.211 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1084 Login Pin = 1084 Primary System ID = 20024503 SITE OPENING TIMES = Monday 10am ? 5pm Tuesday 10am ? 4pm Wednesday 10am -10pm Thursday 10am ? 10pm Friday 10am ? 10pm Saturday 12pm ? 10pm Purchase Pin = Notes = Fault Category =Unable To Get GPRS Signal/Connection	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662647

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678238501	R-Vx680 WiFi-03.70X68099BD		316-891-201			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4061416	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	09/01/2025 16:11 - 10/01/2025 17:00	Contact Name	JAGINDER SINGH	TALBOT CONVENIENCE 8 TALBOT ROAD, OLD TRAFFORD MANCHESTER M16 0PF
Activity	COLLECTION	Contact Phone	07900000351	
Priority	ND 1700			
Ref 1	31215534			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Zebra Printer Mr. Jaginder Singh 07900000351	38955781

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679654901	Collection Tote Box	Tote Box for Collections				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18679655101	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4061403	Customer	Verifone UK LTD		Job Address
SLA Window	09/01/2025 16:07 - 10/01/2025 18:00	Contact Name	STEVEN	Pizza Express - 3256 - Manchester
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	4 - Tra Unit R8a The Trafford Centre Manchester
Priority	ND 1800			The Trafford Centre Manchester
Ref 1	G347170			Manchester
Ref 2				M17 8EQ
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 29945992 Inbound Serial No. = 321-065-543 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk Fault Category =Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662758

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679639001	R-Vx680 WiFi-03.52X0809999D		333-837-541			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Daniel Hanson 10/01/2025

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Job # 4061405	Customer	Verifone UK LTD		Job Address
SLA Window	09/01/2025 16:07 - 10/01/2025 18:00	Contact Name	STEVEN	Pizza Express - 3256 - Manchester 4 - Tra Unit R8a
Activity	TECH EXCHANGE	Contact Phone	0161 747 2121	The Trafford Centre Manchester
Priority	ND 1800			The Trafford Centre Manchester
Ref 1	P347171			Manchester M17 8EQ
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.52.01.99991 Inbound PTID = 33567206 Inbound Serial No. = 331-063-297 IP Gateway = 0.0.0.0 Terminal IP Address = Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = PEPED WIFI Network WPA Password = CNhKBMmrNBNI0V7unLTbjPJo WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 3256 Login Pin = 3256 Primary System ID = 7866 SITE OPENING TIMES = Purchase Pin = Notes = Call Pizza Express IT Service Desk Fault Category =Unknown	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662759

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679638601	R-Vx680 WiFi-03.52X0809999D		318-055-343			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4061018	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 11:24 - 10/01/2025 17:00	Contact Name	DUNCAN DICKIE	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0659256			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677774201						



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Claire Booth 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4061050	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	09/01/2025 11:40 - 10/01/2025 17:00	Contact Name	CHRIS WALKER		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-		
Priority	ND 1700				
Ref 1	RITM0659654				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677886601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 10/01/2025

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Job # 4060866	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:58 - 10/01/2025 17:00	Contact Name	ALESSANDRO MORO	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0666112			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items



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Claire Booth 10/01/2025

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Job # 4060808	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:11 - 10/01/2025 17:00	Contact Name	DANIEL GRANGER	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	+447919211126	
Priority	ND 1700			
Ref 1	RITM0656702			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18676803301						

Returned Items



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Claire Booth 10/01/2025

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Job # 4060838	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 09:31 - 10/01/2025 17:00	Contact Name	HARI GOPINATH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0666108			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Delivery	Device to be sent to user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18676962301						



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Claire Booth 10/01/2025

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Job # 4055738	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/01/2025 12:00 - 10/01/2025 17:00	Contact Name	MELISSA EVANS	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447818523923	
Priority	ND 1700			
Ref 1	RITM0316411			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 000000000004592646 Device to be collected from End User: PC19P4G2 - Lenovo 20QKS0EQ00 If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18658041601						

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Job # 4056031	Customer	Computacenter - Astra Zeneca			Job Address		
SLA Window	03/01/2025 16:05 - 10/01/2025 17:00	Contact Name	BARBARA CARRICK		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA		
Activity	NON TECH EXCHANGE	Contact Phone	+447469400553				
Priority	ND 1700						
Ref 1	RITM0295531						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to End User: Lenovo AZ:GB-NEW_Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW_Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from End User: R90SQHGX - Lenovo 20LES1V500 If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18659308101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4056050	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	03/01/2025 16:16 - 10/01/2025 17:00	Contact Name	MARK BARBER		ASTRAZENECA ASTRAZENECA
Activity	NON TECH EXCHANGE	Contact Phone	+447785767353		CHARTER WAY SILK ROAD BUSINESS PARK
Priority	ND 1700			MACCLESFIELD SK10 2NA	
Ref 1	RITM0424539				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to End User:Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from End User: PC26E3PJ - LENOVO ThinkPad T14s Gen 2a If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.

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Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4056064	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	03/01/2025 16:27 - 10/01/2025 17:00	Contact Name	PAUL HOUGH		ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-		
Priority	ND 1700				
Ref 1	RITM0427859				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery and collection - Refresh	Device to be sent to End User: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 000000000004698847 Device to be collected from End User: PC1GKANQ - Lenovo 20QKS0EQ00 If the user does not have the device available for Collection please deliver the new device. Please update the POD as Delivered but Failed Collection the collection of the old device will be arranged at another date.

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18659395001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4055820	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/01/2025 12:52 - 10/01/2025 17:00	Contact Name	NEIL WETHERALL	WINDY KNOLL, WINDY KNOLL, CHESHIRE MACCLESFIELD SK10 5SQ
Activity	DELIVERY	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0607160			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18658318901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4061175	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	09/01/2025 12:49 - 10/01/2025 17:00	Contact Name	ANDREW KILHEENEY	22 ACK LANE WEST 22 ACK LANE WEST CHEADLE HULME CHEADLE SK8 7EL
Activity	COLLECTION	Contact Phone	07795 292755	
Priority	ND 1700			
Ref 1	42037			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678310801	DHL RBSG Large	DHL RBSG Large Tote				
18678310802	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18678311001	DHL RBSG Large	DHL RBSG Large Tote				
18678311101						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4060103	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	08/01/2025 15:00 - 10/01/2025 17:30	Contact Name	GARY MERCER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	000024196778			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device:Hewlett Packard Inc. 7H1Q8AV - :B&S:PWC:HP 1040 G10 i7-1370P 32GB 512GB - 00000000004528884 asset UK052187 - HP 1040 G10 Sureview deliver device:PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674075801						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Claire Booth 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	13
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Job # 4060258	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	08/01/2025 16:29 - 10/01/2025 17:30	Contact Name	GARY MERCER	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	Timed			
Ref 1	000024196833			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	device to collect Hewlett Packard Inc. 56K74UP - :B&S:PWC:HP EB 840 G8 i7-1185G7 32/512GB - 000000000004291296 asset UK040139 - HP 840 G8 i7 device to deliver PW:GB-DaaS_SWAP_HP 840 G8 i7

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674689601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4060804	Customer	POSTURITE LIMITED		Job Address
SLA Window	09/01/2025 09:01 - 10/01/2025 17:00	Contact Name	SEAN JONES	SEAN JONES 40 JACKS KEY DRIVE DARWEN BB3 2LG
Activity	DESK SP INSTALL	Contact Phone	07350407778	
Priority	ND 1700			
Ref 1	DEL1522074			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: GB210016338Items on order:1301901 - OFFCHAIR - New Logic 22	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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In Items for Job # 4060804 page 1 of 1



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Returned Items for Job # 4060804 page 1 of 1



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4061231	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	09/01/2025 13:46 - 10/01/2025 16:30	Contact Name	JESSICA.BURTON@HSBC.COM		COMPUTACENTER HSBC 60 CHURCH STREET BLACKBURN BLACKBURN WITH DARWEN CHURCH STREET BLACKBURN BB1 5AS		
Activity	TECH EXCHANGE	Contact Phone	03455848276				
Priority	ND 1600						
Ref 1	RITM31154045						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Tablet

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678687401						

Returned Items



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4060846	Customer	Xerox (UK) Technical***DO NOT INVOICE****		Job Address
SLA Window	10/01/2025 08:00 - 10/01/2025 12:00	Contact Name	John-Bevan Price	AB INBEV UK Ltd Cuerdale Lane Salmesbury Print Room - Grd Fl PRESTON PR5 0XD
Activity	CONSUMABLE INSTALL	Contact Phone	07838551792	
Priority	Priority MC			
Ref 1	1-514312285893			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>** My Details : John-Bevan Price - 07838551792 Back Up : Marek Matejek - 07990394535 **</p> <p>Intervention #: 1 SLA: 17/12/2024 17:00-----ASSET INFORMATION---ProductName: X950de MFP High Volt IE RU GB AEDeviceTagCustomer: WESMLP002SerialNumber: 7558100468862ProductIdentifier: 22Z0092Model: 7558-036Physical Location: Ground Floor Print room ---ACCOUNT INFORMATION---MPS ACCOUNTENGINEER MUST UNDERTAKE HEALTH AND SAFETY TRAINING WHEN ATTENDING SITE. TO BE ORGANISED BY ENGINEER WITH CUSTOMER PRIOR TO THE DAY OF ARRIVALENGINEER MUST CARRY THE FOLLOWINGHARD HATHIGH VIS JACKETSafety SHOESThe password isinterbrew..... for all printers. Kindly note that this info is confidential and shall be provided only to field engineers to ensure their access the machines for repair. 1. Install the latest version of the firmware on the device (in case not the latest one is installed). Confirm this action in theService Summary..... field of the debrief document2. Provide the exact location of the printer (building floor room) in theService Summary..... field of the debrief document3. Do not change IP-address/ MAC-address/Hostname of any device.4. Clean the device during each onsite intervention.</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186729995	40X7540	.	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4058660	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 17:00	Contact Name	Katen Patel Georgia Flowers	Alliance Healthcare (Distribution) Dodd Way Walton Summit Preston Print Room 2 LANCASHIRE PR5 8AE
Activity	CONSUMABLE INSTALL	Contact Phone	01772323000	
Priority	ND 1700			
Ref 1	1-516745532550			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 10/01/2025 17:00-----ASSET INFORMATION---ProductName: MS911de Printer High Volt SAHde Printer High VoltDeviceTagCustomer: Print Room 2SerialNumber: 4021013054688ProductIdentifier: 26Z0001Model: 4021-230Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Friday 09:00 17:00 (excl. Xmas day)Maintenance kits 3 days Monday Friday 9:00 17:00Important: Call scheduler/control tower to set ETA expectation with customer</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
186680371	40X9046	MX91x SVC Fuser				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186680373	40X9046	MX91x SVC Fuser				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4060860	Customer	CDW - DWP		Job Address
SLA Window	09/01/2025 09:54 - 10/01/2025 17:00	Contact Name	ZUBER MAKAN	30 BRIXTON ROAD 30 BRIXTON ROAD PRESTON PR1 4NR
Activity	TECH EXCHANGE	Contact Phone	07506341407	
Priority	ND 1700			
Ref 1	SV58611			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
attend site deliver/install new unit return faulty to cdw	attend site deliver/install new unit return faulty to cdw

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677127101						



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4060919	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	10/01/2025 08:00 - 10/01/2025 17:00	Contact Name	ALEKSANDRA SURMA	BOOKER CASH & CARRY BOOKER CASH & CARRY CHAIN CAUL WAY PRESTON_MAKRO593 ASHTON-ON-RIBBLEPRESTON PR2 2TW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	127693469/ 186769048/ 940128492			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
LEXMARK MS621DN - Printer 2 - comes up with an error: Tray 1 empty but paper : Engineer to replace printer p/n 01770058953 Lexmark MS621dn Printer SITE: 593 Preston (Makro) Caller: Andrew Lambert Lexmark (Model) Printer (Number): LEXMARK MS621DN - Printer 2 Description of issue: not ready - Tray 1 empty... load with plain paper but there is paper inside already Location of printer: in deliveries Printer Type: Citrix & Midas IP Address: 10.1.3.2 Troubleshooting : powered it on/off readjusted paper tray and took paper out and put it back in and tried again comes up with an error: Tray 1 empty contact number: 01772766231 ***** Request to divert from Printer2 from socket://10.1.3.2 to Printer1 socket://10.1.3.1 Logged in to CUPS Printer diverted - printed a test page from printer2 and confirmed that printed at Printer 1	INC10030891

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					



Run Sheet

Date 10/01/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4060776	Customer	CXM		Job Address
SLA Window	09/01/2025 08:10 - 10/01/2025 17:00	Contact Name	BARBARA ALMOND	NATLAND ROAD GARAGE UNIT 7A RIVERSIDE BUSINESS PARK
Activity	TECH EXCHANGE	Contact Phone	01539741993	NATLAND ROAD KENDAL LA9 7SX
Priority	ND 1700			
Ref 1	5793837			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70055/Tetra Desk 5000 x 1: Collect EN40003/UNKNOWN SNO: 17150CT26524161H2-5025187-15079322: SWAP OUT/SWAP OUT</p>	<p>H2-5025187-15079322 13325448 user password 9778 batch time 2300 441539741993 8:30-17:30 UNEXPECTED RESULT cxm cu dxpikul 8:30-17:30 Elavon TID: 15079322; Date Time Logged: 20250109071002; Terminal ID: 210060866702; Profile Number: 15079322
 Other Info</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18676314701	EN40003	ICT250 Desktop Colour-FIS-(FR)				
18676314801	EN70055	Tetra Desk 5000 E2EE-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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In Items for Job # 4060776 page 1 of 1



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4061542	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	10/01/2025 08:00 - 10/01/2025 17:00	Contact Name	GAIRNS STUART	BOOKER CASH & CARRY BOOKER CASH & CARRY SOWERBY WOODIND EST BARROW-IN-
Activity	TECH EXCHANGE	Contact Phone		BARROW-IN-FURNESS_BCC176 BARROW-IN-FURNESS LA14 4RB
Priority	ND 1700			
Ref 1	127643199/ 186799906/ 940166352			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Lexmark (MS510DN) Printer (34) :- Error: Remove tray 1; remove jammed page : joe@16.46 on 09.01 01770046545Lexmark Mono Laser Printer MS510DN 09/01 - @L2 - Please find below notes Closure Code DOA - Part defective on arrival Engineer Notes Printer supplied for swap is DOA asking for maintenance kit to be replaced on startup of printer. Printer will not print any documents until maintenance kit is replaced on printer. Call aborted part returned as BAD DOA. 09/01 - @L2 - Please find below notes Closure Code DOA - Part defective on arrival Engineer Notes Printer supplied for swap is DOA asking for maintenance kit to be replaced on startup of printer. Printer will not print any documents until maintenance kit is replaced on printer. Call aborted part returned as BAD DOA. Engineer to replace printer p/n 01770046545 Lexmark Mono Laser Printer MS510DN Onsite contact: Diane Place Tel: 01229825443 Issue: Lexmark (MS510DN). Giving persistent: %27Error: Remove tray 1; remove jammed page%27 message when printing. Has removed tray and cleared jam. On next print out gets same error again.</p>	INC10013827

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4061159	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 22:00	Contact Name	GB0360 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M 104-108 FRIARGATE WALK THE MALL ST. GEORGE'S PRESTON PR1 2NQ
Activity	TECH EXCHANGE	Contact Phone	01772940510	
Priority	ND 1700			
Ref 1	C002549530			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Dear partner</p> <p>Please perform replacement of the mentioned spare part/device due to hardware failure.</p> <p>Issues spotted: [Proactive Incidents] Issue: Posserver unreachable/offline // Issue - FAN 3</p> <p>Troubleshooting performed: UNIX - As per the ticket history initially there were 2 fans that are in failed state and we requested to replace both fans but Tech dan has confirmed he has replaced only fan2 and there is no update regarding fan 3 in the ticket.</p> <p>Other remarks: UNIX - Please raise new GPMO to replace fan 3.</p> <p>Additional instruction: -Please replace the faulty fan with a new one -Before leaving the store please test the POS Server with the manager -Contact SD for more info and support 02/01/2025 12:17:49 - Vimisha A/P Ratnasamy (Additional comments) Device: POS Server Action: Please replace Fan 3 at POS Server Miro/part name: 38018831</p> <p>...</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

Date	10/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	4
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Job # 4060908	Customer	HCL Barclays		Job Address
SLA Window	09/01/2025 10:07 - 10/01/2025 12:00	Contact Name		BARCLAYS BANK PLC
Activity	PROJECT	Contact Phone		BARCLAYS BANK PLC 38 MARKET STREET CREWE CW1 2ET
Priority	ND 1700			
Ref 1	BB Proj EX CW1 2ET			
Ref 2				
No. of Parts	15			

Instructions 1	Instructions 2
ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM	swap x5 PC as per call with Barclays support - Engineer must call support on 02035558814 BEFORE connecting any new base units to the network

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Date	10/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	4
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In Items for Job # 4060908 page 1 of 1



Run Sheet

Date	10/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	4
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Returned Items for Job # 4060908 page 1 of 1



Run Sheet

Berlindo D`Assuncao 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
Job # 4059876		Customer		HCL Barclays		Job Address	
SLA Window		08/01/2025 12:20 - 10/01/2025 12:00		Contact Name		BARCLAYS BANK PLC BARCLAYS BANK PLC 38 MARKET STREET CREWE CW1 2ET	
Activity		PROJECT		Contact Phone			
Priority		ND 1700					
Ref 1		BB Proj EX CW1 2ET					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM*				ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM*			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18673143701							
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18673143901							
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4061347	Customer	HCL Barclays		Job Address
SLA Window	09/01/2025 09:00 - 10/01/2025 17:00	Contact Name	Manager	Barclays UNIT 2 THE FORUM SHOPPING CENT Chester CH1 2DY
Activity	PROJECT	Contact Phone	na	
Priority	AP 1500			
Ref 1	BB Proj EX CH1 2DY			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
*ENGINEER MUST BE ONSITE BETWEEN 14:00 and 14:30**	ENGINEER MUST BE ONSITE BETWEEN 14:00 & 14:30** Swap x1 PC as per call with Barclays support - Engineer must call support on 02035558814 BEFORE connecting any new base units to the network

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Date	10/01/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	4
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Job # 4061301	Customer	Verifone UK LTD		Job Address
SLA Window	09/01/2025 15:05 - 10/01/2025 18:00	Contact Name	KRISTINA IVANOVA	STONEGATE - QUEENS HEAD - 3500
Activity	TECH EXCHANGE	Contact Phone	07480 936859	92 MAIN STREET FRODSHAM
Priority	ND 1800			92 MAIN STREET FRODSHAM
Ref 1	G347139			CHESHIRE
Ref 2				WA6 7AR
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33118533 Inbound Serial No. = 318-055-603 IP Gateway = 10.83.23.126 Terminal IP Address = 10.83.23.99 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1368 Login Pin = 1368 Primary System ID = 20024503 SITE OPENING TIMES = 10:30 - 23:00 Purchase Pin = Notes = Fault Category =Tamper Mode</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662720</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679140601	R-Vx680 WiFi-03	70X080999B	318-057-772			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18679140801	R-Vx680 WiFi-03	70X0B8999BD	318-057-772			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4061244	Customer	HCL Barclays			Job Address
SLA Window	09/01/2025 14:15 - 10/01/2025 17:00	Contact Name	HARISH MANJUNATH		135 WELLINGTON STREET 135 WELLINGTON STREET WARRINGTON WA1 2DD
Activity	IMAC DELIVERY	Contact Phone	07435455473		
Priority	ND 1600				
Ref 1	TASK2536200				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Laptop delivery	<p>Business / Working Hours: 10 - 7pm Special delivery notes: Laptop exchange Existing Serial Number or Asset Tag: BB20714993 Existing Machine Hostname: BDSPUKL20714993</p> <p>Replacement Serial Number or Asset Tag: BB30519783</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678840901						



Run Sheet

Simon Heath 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4061379	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	09/01/2025 15:54 - 10/01/2025 13:00	Contact Name	SORAN HEMATZADEH	ATHERTON ROAD MINI MARKET ATHERTON ROAD MINI MARKET
Activity	TECH EXCHANGE	Contact Phone	####	728 AERTHERTON ROAD HINDLEY GREEN WIGAN WN2 4SD
Priority	4HR			
Ref 1	02118589			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38944569/31269203//PPmini	RRM called back she rebooted the pp mini several times but screen stuck on printer out of paper please replace the roll error

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4057774	Customer	HCL Barclays		Job Address
SLA Window	08/01/2025 09:00 - 10/01/2025 15:00	Contact Name	Branch Manager	Barclays Bank Refresh Barclays Bank Refresh 6 Market Place Wigan WN1 1QS
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1700			
Ref 1	BB Audit WN1 1QS			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Complete Excel Audit as per mail send from control team. Must be completed before branch closes @ 15:00	Any issues escalated to James on 07825 092919

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	BLANK					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4061448	Customer	Vista Retail Support Limited		Job Address
SLA Window	09/01/2025 16:26 - 10/01/2025 17:00	Contact Name		LIDL WESTHOUGHTON, THE FAIRWAYS LANCASHIRE BOLTON BL5 3YY
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3158542			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3158542: - HHT - Brief Description: Defective damaged or lost equipment Mobile Office</p> <p>Check opening times</p>	<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679751501	HHT-ZEB-TC57-LID	BHT-ZEB-TC57-LID				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18679751701						

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 10/01/2025

Date 10/01/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 7

Job # 4061371	Customer	HCL Barclays		Job Address
SLA Window	09/01/2025 15:44 - 10/01/2025 17:00	Contact Name	REECE WARDE-JONES	21 STOKES HALL AVENUE
Activity	IMAC COLLECTION	Contact Phone	07960781189	21 STOKES HALL AVENUE LEYLAND PR25 3FA
Priority	ND 1600			
Ref 1	TASK2514758			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop collection - Please use Tote	BB20782495

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679454501	HCL Tote	HCL Tote				

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18679454701	HCL Tote	HCL Tote				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4061148	Customer	Fujitsu Services Limited - Adhoc Collections			Job Address
SLA Window	09/01/2025 12:37 - 10/01/2025 17:00	Contact Name		MANAGER	NATWEST NATWEST 2-4 GOLDEN HILL LANE LEYLAND PR25 3LP
Activity	COLLECTION	Contact Phone		0345 788 8444	
Priority	ND 1700				
Ref 1	201200098863				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Do Not Cover Bybox Return Labels	Part Number _RBCANLBP251DW Part Description Canon LBP251 Printer Call Number W668675561 Where has part been left on site? Back office Site contact name Site Site phone number 0345 788 8444

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678234401	Collection Labels	Collection Labels				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18678234601	Collection Labels	Collection Labels				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4061167	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	09/01/2025 12:46 - 10/01/2025 17:00	Contact Name	NICOLE WONG		14 GARDEN CLOSE 14 GARDEN CLOSE POULTON-LE-FYLD FY6 7JP
Activity	COLLECTION	Contact Phone	078266 64265		
Priority	ND 1700				
Ref 1	42033				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678294401	DHL RBSG Medium	Medium Tote				
18678294402	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				



Run Sheet

Stephen Fitton 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	1
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Job # 4060827	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	09/01/2025 09:00 - 10/01/2025 17:00	Contact Name	Rick Sargent	SAINSBURY'S SUPERMARKETS LTD
Activity	MANPOWER	Contact Phone	01942402010	WOOD AVENUE HALL
Priority	ND 1700			HAYDOCK
Ref 1	7500700616			MERSEYSIDE
Ref 2				WA11 9WB
No. of Parts	0			

Instructions 1	Instructions 2
08/Jan/2025 Model: HP laserjet P4015x	Tech to contact DTSD for the network settings and to update the MAC address. Print queue clearing Description : Contact name: Rick Sargent Contact number: 01942402010 Location: D039 Department: Chill Receipt office Issue: Print queue clearing Device name: HP laser jet P4015x / JSLOD39DT0084 Hello team We tried to follow KB0023799 but we cant connect to PC with our CyberArc its just spinning for more then 15 minutes. Can you please check on this and assist? 07/01/2025 14:22:42 - Obulichetty P (Work notes) -Contacted the user rick again @ 01942402010 were informed that not in Chill Receipt office department yet and available tomorrow - User is not providing ip address - user Rick Sargent requested engineer visit to look at the printer issue - escalated as per the user request. DTSD team timeclock team & NCR Helpdesk inc Depots 0345 603 2638 on option 5 option 3 option 1 1st Engineer notes: None answer on intercom waited and tired it A few times just rings out.

Job Notes

In Items

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4058932	Customer	POSTURITE LIMITED			Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 13:00	Contact Name	SALLY SHACKLADY		PRIVATE ADDRESS 33 EASTFORD ROAD WARRINGTON WA4 6EY
Activity	CHAIR INSTALL	Contact Phone	07706839203		
Priority	Priority MC				
Ref 1	DEL1521364				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: HSCRN - 0000123428Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18638653001	9900004	Homeworker Plus Ergonomic Cha	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
186386532	3355008	Homeworker Plus Ergonomic Cha	.	.	Good	

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4055813	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	03/01/2025 12:47 - 10/01/2025 17:00	Contact Name	MICHAEL D'ARCY	ASTRAZENECA SPEKE RECEPTION
Activity	DELIVERY	Contact Phone	-	ASTRAZENECA SPEKE RECEPTION
Priority	ND 1700			PLOT 6, RENAISSANCE WAY
Ref 1	RITM0608145			SPEKE LIVERPOOL
Ref 2				L24 9JW
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5 - AZ:GB-NEW__Len TP T14s G4 AMD R5 - 00000000004592646

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18658300501						



Run Sheet

Nadeem Saleem 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4060010	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	08/01/2025 13:40 - 10/01/2025 17:00	Contact Name	JOSHUA BROMLEY	ASTRA ZENECA ASTRA ZENECA PLOT 6 RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0652771			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: PC1LYL8V - Lenovo 20UJS1601M

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18673599901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4060946	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	09/01/2025 10:42 - 10/01/2025 17:00	Contact Name	MICHAEL D'ARCY	ASTRA ZENECA ASTRA ZENECA PLOT 6, RENAISSANCE WAY LIVERPOOL L24 9JW
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0608144			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from user: PF2CH59B - Lenovo 20QES3S300 Lenovo 20QES3S300 - Lenovo ThinkPad X1 Carbon Gen 7 - 000000000004563129

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677503901						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18677504101					

Engineer Closure Notes			On Site Time	Off Site Time



Run Sheet

Nadeem Saleem 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4053505	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	31/12/2024 09:56 - 10/01/2025 12:00	Contact Name	STORE DUTY MANAGER		TESCO EXPRESS TESCO EXPRESS 52-64 ROSE LANE LIVERPOOL L18 5ED
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	ND 1200				
Ref 1	Mossley Hill Express				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Pre 12 Del Only Server build and ship to Tesco store	Server build and ship to Tesco store

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18650559101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4060700	Customer	POSTURITE LIMITED			Job Address
SLA Window	09/01/2025 06:29 - 10/01/2025 17:00	Contact Name	JULIE THOMALLA-CLENSY		PLADIS UK LTD BINNS ROAD LIVERPOOL L7 9NG
Activity	CHAIR INSTALL	Contact Phone	07872404095		
Priority	ND 1700				
Ref 1	DEL1520631				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Please speak to our Security team on arrival and they will take delivery *** Please call 1 hour before arrival. Customer Ref / PO: 4501243324 Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18676063901	100097550	Positiv ME300 (High Back) - Bl				



Run Sheet

Nadeem Saleem 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4058711	Customer	POSTURITE LIMITED			Job Address		
SLA Window	08/01/2025 09:00 - 10/01/2025 13:00	Contact Name	JP BYRNE ON BEHALF OF REBECCA		MERSEY CARE NHS FOUNDATION TRU		
Activity	CHAIR INSTALL	Contact Phone	0151 459 5618		ROWAN VIEW		
Priority	Priority MC				MAGHULL HEALTH PARK,		
Ref 1	DEL1520600				VILLAS ROAD		
Ref 2					LIVERPOOL		
No. of Parts	1				L31 1FN		

Instructions 1	Instructions 2
*** Customer Instructions: Please call from reception 0151 459 5618 and I will collect *** Please call 1 hour before arrival.Customer Ref / PO: 345088247Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18661951101	100137856	Positiv ME300;Lumbar; 4D Armre	.	.	Not Used	

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4060708	Customer	POSTURITE LIMITED			Job Address
SLA Window	09/01/2025 06:51 - 10/01/2025 17:00	Contact Name	DARREN CHAMBERLAIN		DARREN CHAMBERLAIN 13 DAWSON ROAD ORMSKIRK L39 1PS
Activity	CHAIR INSTALL	Contact Phone	07971814169		
Priority	ND 1700				
Ref 1	DEL1519412				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000247000Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18676093101	100137599	P-Sit High Back - 3 Lever Seat				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
1867609301	100137599	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Nadeem Saleem 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
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Job # 4060703	Customer	POSTURITE LIMITED		Job Address
SLA Window	09/01/2025 06:48 - 10/01/2025 17:00	Contact Name	HUMERA SHABIR	PRIVATE ADDRESS 6 STEINER STREET ACCRINGTON BB5 1RG
Activity	CHAIR INSTALL	Contact Phone	07915026868	
Priority	ND 1700			
Ref 1	DEL1520591			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P485719 WR:26253Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18676089001	100137814	Positiv Plus Medium With Neck				



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4059811	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	08/01/2025 10:57 - 10/01/2025 10:20	Contact Name	Thomas Ansell		RBSG 130 LORD STREET RBSG SOUTHPORT PR9 0AE
Activity	TECH EXCHANGE	Contact Phone	+44 (1704) 535869		
Priority	ND 1600				
Ref 1	C5300377				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 10/01/2025 10:20 SLA: ND 10/01/2025 10:20 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBDEL43NY4 x 1	Problem: [TC] Dell 7040/7050 PSU Faulty Root Cause: UNKNOWN Action: Engineer to replace parts as per hardware guide and test.***MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....X4331N11.....rbos1487322.....8GYL9R2*** Please make sure PSU is swapped Test: In Use URL: Call history: ##### Call 5300377 Problem Web Service qws_uk Mon 06 Jan 2025 10:14:37 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000PRT1R3 contract.pkey=23224 call.poms=1 call.zip=PR9 0AE call.address=130 Lord Street call.city=SOUTHPORT call.orgname=RBSG call.customerid=INC8627315 call.problem=Broken/Damaged Thin Client at an office location - Replacement Required[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/6/2025 11:14:05 AM call.dpavailable=1 ##### Call 5300377 Problem Web Service qws_uk Mon 06 Jan 2025 10:14:37 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18672555901	_RBDEL43NY4	PSU:AC 65W DLTA 3P L6 4.5MM				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4061281	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	09/01/2025 14:53 - 10/01/2025 13:00	Contact Name	MANAGER	GO LOCAL EXTRA GO LOCAL EXTRA 101 POULTON ROAD WALLASEY CH44 9DE
Activity	TECH EXCHANGE	Contact Phone	01516388290	
Priority	4HR			
Ref 1	02118444			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33392410//31116189//T3	Swap reason: Printer Fault

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4061535	Customer	Vista Retail Support Limited		Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI JUNCTION 1 RETAIL PARL BIDSTON MOSS WALLASEY CH44 2HE
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3162669			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Replace MCD-PTR-CTS751-HP-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.	Replace MCD-PTR-CTS751-HP-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679740401	MCD-PTR-CTS751-HP-KIT	MCD-PTR-CTS751-HP-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18679740601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4061155	Customer	Fujitsu Services Limited - Adhoc Collections		Job Address
SLA Window	09/01/2025 12:40 - 10/01/2025 17:00	Contact Name	MANAGER	NATWEST NATWEST 2-8 CHURCH STREET LIVERPOOL L1 3BG
Activity	COLLECTION	Contact Phone	0345 788 8444	
Priority	ND 1700			
Ref 1	201200098859			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Do Not Cover Bybox Return Labels	Part Number _RBCANLBP251DW Part Description Canon LBP251 Printer Call Number W668674691 Where has part been left on site? Side office used to store spare parts Site contact name Site Site phone number 0345 788 8444

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678249801	Collection Labels	Collection Labels				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4060330	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	09/01/2025 09:00 - 10/01/2025 17:00	Contact Name	GB0960 & Other Stories	H&M Shiftstore & Other Stories GB0960: & Other Stories Liverpool Unit 77, Upper South John Street, Liverpool One Liverpool L1 8BU
Activity	MANPOWER	Contact Phone	01513318040	
Priority	ND 1900			
Ref 1	C002550155			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Call Problem: Device: till 1 Action: need to check the root cause of the touchscreen not responding *** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 *** If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4060687	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	09/01/2025 05:39 - 10/01/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RICO
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	Ranelagh Street LANCASHIRE Liverpool L1 1JT
Priority	ND 1900			
Ref 1	C5300739			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 10/01/2025 20:00 SLA: ND 10/01/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5300739 Problem Web Service qws_uk Thu 09 Jan 2025 05:38:36 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TRD3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC16763198 call.problem=NLC2242 Ticket Printer Voiding Tickets call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=1/9/2025 6:37:49 AM ##### Call 5300739 Problem Web Service qws_uk Thu 09 Jan 2025 05:38:36 A+C+P NLC 2242 Site Name Liverpool Central Set Number 4...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18675995101	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40503			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4061309	Customer	Verifone UK LTD		Job Address
SLA Window	09/01/2025 15:05 - 10/01/2025 16:00	Contact Name	KASPER WOLNIKOWSKI	STONEGATE - FLUTE - 9178608
Activity	TECH EXCHANGE	Contact Phone	0151 707 6485	35 HARDMAN STREET 35 HARDMAN STREET MERSEYSIDE L1 9AS
Priority	Timed			
Ref 1	G347149			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 P400 Inbound PTID = 66986647 Inbound Serial No. = 806-212-357 IP Gateway = 10.83.43.62 Terminal IP Address = 10.83.43.33 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1200 Login Pin = 1200 Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 00:00 Purchase Pin = Notes = Fault Category =Unable To Get GPRS Signal/Connection	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2662730

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679139701	R-2.10.0.22 P400	R-2.10.0.22 P400	275-226-923			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4061372	Customer	NCR TESCO HHT			Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 17:00	Contact Name	HENRY WALMSLEY		TESCO 5 ALLERTON RD LIVERPOOL L18 1LG
Activity	TECH EXCHANGE	Contact Phone	NA		
Priority	ND 1700				
Ref 1	7500902221				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Buttons damaged/Not Responding Subject: Honeywell PDA - CT45- Andriod recovery screen Till number: Till serial number:23256B2839 Date:09.01.2025 Problem description / Error message: ----- Shahrukh Ahamed Jan 9 2025 13:53 Serial no: 23256B2839 Build: Stock Store called in saying that they have a PDA which is on android recovery screen and they are unable to operate anything on this PDA. Support team advised that PDA is factory reset. Hence kindly raise a swap out request for the PDA 23256B2839 Ref - 26908665 Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. site customer charge to be added</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679451701	S2881097526	Staged Honeywell PDA CT45XP	23259B3CD6			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18679451901	S2881097526	Staged Honeywell PDA CT45XP	23259B3CD6			

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4061497	Customer	Vista Retail Support Limited	Job Address
SLA Window	09/01/2025 16:46 - 10/01/2025 17:00	Contact Name	LIDL CHILDWALL VALLEY ROAD LANCASHIRE LIVERPOOL L16 2LW
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3159085		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
<p>3159085 Brief Description: Defective damaged or lost equipment Mobile Office</p> <hr/> <p>Is the device defective physically damaged or lost? : Defective</p> <p>Friday 08:00 - 22:00 Saturday 08:00 - 22:00 Sunday 10:00 - 16:00 Monday 08:00 - 22:00 Tuesday 08:00 - 22:00 Wednesday 08:00 - 22:00 Thursday 08:00 - 22:00</p>	<p>Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679969701	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18679969901						



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4061471	Customer	Computacenter Limited		Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 17:00	Contact Name	Frances Burden	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07565898962	2 Huntsman Close 2 Huntsman Close L25 9LR
Priority	ND 1700			
Ref 1	24208217			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Frances Burden Contact Number - 07565898962 Locion - 2 Huntsman Close Liverpool L25 9LR - Heritage - Device - WINDO Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679462401	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18679462601	4707161	LBG:PPD HP 830 G10 i5 16GB			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4061585	Customer	Computacenter - Kingfisher		Job Address
SLA Window	10/01/2025 08:00 - 10/01/2025 12:00	Contact Name	Elizabeth Farinha	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	New Mersey Retail Park Speke Road S peke
Priority	Priority MC			New Mersey Retail Park Speke Road S peke
Ref 1	24204787			L24 8QB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01297POS32P Till number: 32 Till type: POS Peripal make/model(Please copy and paste Cl): BEETLE M-III System detailsK1/M1/R1 found on EC portal): WINCOR - 1012012 Build version info (F	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18671745701	4618558	KING:DB Beetle M-III K Series-	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18671745901	4618558	KING:DB Beetle M-III K Series-	.	.	Not Used	

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Ryan Owen 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4061455	Customer	Computacenter - Kingfisher		Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 17:00	Contact Name	Sharon Williams	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	New Mersey Retail Park Speke Road S peke
Priority	ND 1700			New Mersey Retail Park Speke Road S peke
Ref 1	24207971			L24 8QB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01297POS30P Till number: 30 What element of the tl is impacted?: Cash drawer Peripheral make/model(Please copy and pas CI): DRAWEREPOS_0171 Pop out or pop up cash drawer? Pop out Contac	No Instructions

Job Notes

In Items



Run Sheet

Date	10/01/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	13
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Job # 4059142	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	08/01/2025 09:00 - 10/01/2025 22:00	Contact Name	GB0767 HANDM	H&M SHIFTSTORE H&M H&M SHIFTSTORE H&M
Activity	TECH EXCHANGE	Contact Phone	01513311270	UNIT 8B, NEW MERSEY RETAIL PARK, SPEKE ROAD LIVERPOOL L24 8QB
Priority	ND 1900			
Ref 1	C002549636			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
CLICK HERE	<p>Dear partner</p> <p>Please perform replacement of the mentioned spare part/device due to hardware failure.</p> <p>Issues spotted: POS Server - FAN 3 detected failed</p> <p>Troubleshooting performed:</p> <p>Update from UNIX :</p> <p>Unix observation - As we have observed that Fan/Cooling device looks failed please check with onsite and try to replace PFA.</p> <p>Other remarks: Please replace the part and make sure other hardware are running fine</p> <p>Additional instruction: Please attend on the earliest on the morning and call SD to provide update 03/01/2025 19:30:40 - Mohamad Norsyarizal Bin Amran (Additional comments) Comment copied from Parent Incident: Comment copied from child ticket INC16723207 : Hi team</p> <p>Please provide ETA</p> <p>Thanks...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4060696	Customer	POSTURITE LIMITED			Job Address		
SLA Window	09/01/2025 06:26 - 10/01/2025 17:00	Contact Name	MATTHEW STAFFORD		MATTHEW STAFFORD 64 BAINES AVENUE IRLAM MANCHESTER M44 6AT		
Activity	CHAIR INSTALL	Contact Phone	07479471690				
Priority	ND 1700						
Ref 1	DEL1521332						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: It will need to go upstairs inside my house. *** Please call 1 hour before arrival.Customer Ref / PO: PO-10-23-00002873Items on order:9820951 - LAPSTAND - Posturite Vi	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18676056601	100117184	RH New Logic 220 High Back Cha				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18676056801	100117184	RH New Logic 220 High Back Cha				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4061024	Customer	POSTURITE LIMITED		Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 13:00	Contact Name	ANDREW CHANG	ANDREW CHANG 15 BRIDGEWATER POINT DYER STREET Salford M5 4TB
Activity	CHAIR INSTALL	Contact Phone	07480621288	
Priority	Priority MC			
Ref 1	DEL1518866			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: Please call before delivering *** Please call 1 hour before arrival.Customer Ref / PO: 4200018190Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18649631001	9900004	Homeworker Plus Ergonomic Chai	.	.	Not Used	



Run Sheet

Gideon Ajulo 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4061211	Customer	POSTURITE LIMITED		Job Address
SLA Window	09/01/2025 13:27 - 10/01/2025 17:00	Contact Name	AUDREY WILLIAMS	THE UNIVERSITY OF MANCHESTER OFFICE 1 KILBURN BUILDING MANCHESTER M13 9PL
Activity	CHAIR INSTALL	Contact Phone	07789116448	
Priority	ND 1700			
Ref 1	DEL1519190			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
There is a loading bay call the customer for the indications*Please call 1 hour before arrival.Customer Ref / PO: AASD2630641Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678570101	100092499	Positiv Plus High No Neck No A				

Returned Items



Run Sheet

Gideon Ajulo 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4061517	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	10/01/2025 10:00 - 10/01/2025 16:00	Contact Name		Virginia Diegnan	RBSG 180 LONDON ROAD
Activity	TECH EXCHANGE	Contact Phone		-	RBSG HAZEL GROVE
Priority	ND 1600				SK7 4DH
Ref 1	C5300843				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 13/01/2025 15:21 SLA: ND 13/01/2025 15:21 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBXER3325V/DNI x 1	Problem: [TC] PRINTER Root Cause: unknown/various Action: Engineer to replace printer please follow install guide Test: in use URL: Call history: ##### Call 5300843 Problem Web Service qws_uk Thu 09 Jan 2025 16:21:49 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000SKT1R3 contract.pkey=23224 call.poms=1 call.zip=SK7 4DH call.address=180 London Road call.city=HAZEL GROVE call.orgname=RBSG call.customerid=INC8641341 call.problem=xerox workcentre 3325 - Printer Broken[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=1/9/2025 5:21:13 PM call.dpavailable=1 ##### Call 5300843 Problem Web Service qws_uk Thu 09 Jan 2025 16:21:49 A+C+P SBS Maint Number: BRNCH12...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18680035501	_RBXER3325V/D	NTR:WORK CENTRE 3325				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4060724	Customer	POSTURITE LIMITED		Job Address
SLA Window	09/01/2025 07:25 - 10/01/2025 17:00	Contact Name	JOSHUA HALL	DEBT RECOVERY PLUS LTD UNIT 2 CRANBERRY DRIVE NA MANCHESTER M34 3UL
Activity	DESK & CHAIR INSTALL	Contact Phone	07967406340	
Priority	ND 1700			
Ref 1	DEL1520934			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 18453Items on order:	Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of BOTH products once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

See Items Overleaf



Run Sheet

Gideon Ajulo 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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In Items for Job # 4060724 page 1 of 1



Run Sheet
Gideon Ajulo 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Run Sheet

Gideon Ajulo 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4060920	Customer	Computacenter - Kingfisher		Job Address
SLA Window	09/01/2025 10:17 - 10/01/2025 17:00	Contact Name	THE MANAGER/EMMA SMITH	EMMA SMITH B & Q PLC UNIT 3 SNIPE WAY ASHTON-UNDER-LYNE OL7 0DN
Activity	TECH EXCHANGE	Contact Phone	0161 371 0082	
Priority	ND 1700			
Ref 1	24205277			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PLEASE SWAP UNIT	KINGFISHER Till hostname: GBBQ01229POS20P Till number: 20 What element of the till is impacted?: Ped device CARD ACCEPTANCE ISSUE? Card insert/Chip & Pin working? N Contactless payments working?N Peripheral make/model(Please copy and paste CI): PEDVX820 PED serial number : 333-718-703 PED ID (Shown on the back): 34338801 What screen is showing on the PED: decline What is the till showing on the screen: Normal screen Time of issue: 6 days ago Description of issue: The user called reporting that they are not able to make payment on this till

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4061012	Customer	Vista Retail Support Limited	Job Address
SLA Window	09/01/2025 11:17 - 10/01/2025 17:00	Contact Name	LIDL MANCHESTER LANCASHIRE MANCHESTER M40 2JE
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3156921		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3156921: Brief Description: Zebra 3 is not working Friday 08:00 - 21:00 Saturday 08:00 - 21:00 Sunday 10:00 - 16:00 Monday 08:00 - 21:00 Tuesday 08:00 - 21:00 Wednesday 08:00 - 21:00 Thursday 08:00 - 21:00	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677734701	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				



Run Sheet

Gideon Ajulo 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	8
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Job # 4060318	Customer	Fujitsu GBL - H&M * DO NOT INVOICE*		Job Address
SLA Window	08/01/2025 17:09 - 10/01/2025 17:00	Contact Name	GB0903 HM	H&M Shiftstore H&M GB0903: H&M Rochdale Unit 16, Rochdale Riverside Smith Street Rochdale OL16 1YG
Activity	TECH EXCHANGE	Contact Phone	01706317030	
Priority	ND 1900			
Ref 1	C002550152			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
CLICK HERE	Device: Till 3 Replace: Cash Drawer Miro/part name: 38040456 *** CALL H&M SD WHILE ONSITE FOR ASSISTANCE / TO CONFIRM ALL OK - 0207 660 2572 ***If you are unable to get through to H&M or the TVS desk please ensure your closure contains the required details

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18674871301	FSC38040456	CSD:APG W/INSERT EU/GBP BLACK				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18674871501	FSC38040456	CSD:APG W/INSERT EU/GBP BLACK				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

David Hargreaves 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4057802	Customer	HCL Barclays		Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 15:00	Contact Name	Branch Manager	Barclays Bank Refresh Barclays Bank Refresh 51 - 52 HOPE STREET Wrexham LL11 1BE
Activity	PROJECT	Contact Phone	NA	
Priority	ND 1700			
Ref 1	BB Audit LL11 1BE			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Complete Excel Audit as per mail send from control team. Must be completed before branch closes @ 15:00	Any issues escalated to James on 07825 092919

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	BLANK					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4061174	Customer	Computacenter - Kingfisher		Job Address
SLA Window	09/01/2025 12:49 - 10/01/2025 20:00	Contact Name		SCREWFIX SCREWFIX DELYN HOUSE QUEENS LANE MOLD CH7 1XB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	24207398			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
4220648 - Verifone PED VX820 Duet Bundle 10/01	<p>Customer ref- INC5787584</p> <p>Failed noted: - The PDQ is offline</p> <p>Model - PEDVX820</p> <p>Till no: 3</p> <p>Serial - 331-239-848</p> <p>IP address - NA</p> <p>Contact number: 01352 756151</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

David Hargreaves 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4061483	Customer	Computacenter - Kingfisher		Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 17:00	Contact Name	Heather Lloyd	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-	Unit D2, Interlink Trade Park, Queensferry
Priority	ND 1700			Unit D2, Interlink Trade Park, Queensferry
Ref 1	24198710			CH5 2DW
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Location: Tills Error Code: isn't one Contact number: 01244 533018 Printer name: Till 3 receipt printer IP address: 10.67.104.123 Serial nbr: 2370721030600528 Description: HOST NAME: kf8cg8140zfb IP	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18678704701	4220647	KING:Star 4" TSP847II-24 Therma				



Run Sheet

David Hargreaves 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4060538	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	08/01/2025 21:39 - 10/01/2025 15:00	Contact Name		UNIT 100 CHESHIRE OAKSDESIGNER
Activity	TECH EXCHANGE	Contact Phone	01513559162	UNIT 100 CHESHIRE OAKSDESIGNER
Priority	ND 1700			KINSEY ROAD, SOUTH WIRRAL CHESHIRE OAKS CHESTER CH65 9JJ
Ref 1	INC1258822			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Need to Replace the Till 1	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue:- Till 1 Screen is Not Working - Need Replacement(S/N: 9170130275)</p> <p>Shop Number:- UK0213</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm. Please contact the shop beforehand if you are going to attend during this time</p> <p>If any access is required kindly get access and schedule an engineer.</p> <p>1. Please check the connections of the Master Till 1. 2. If all the connections are good kindly replace the faulty device with the new one. 3. Please configure the New Device and Install Datto and CAL Application on the Till. 4. If you require any help Please connect the TechMPretPOS@TechMahindra.com 5. If you found any other issues like cable damage apart from this issue. kindly check the working status with the other cables and share the result along with the required picture.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Photos of these serial numbers would also be appreciated.</p> <p>Note: Please find the username and password for CAL:....</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18675615201	PAMTILL655UK-0	Till 655X - (New Model)	167812050			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18675615401	PAMTILL655UK-0	Till 655X - (New Model)	167812050	117442-004		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4061002	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	09/01/2025 11:07 - 10/01/2025 17:00	Contact Name		UK SHOP 213 UNIT 100 CHESHIRE OAKS DESIGNER OUTLET, KINSEY ROAD, SOUTH WIRRAL CHESTER CH65 9JJ
Activity	TECH EXCHANGE	Contact Phone	01513559162	
Priority	ND 1700			
Ref 1	RITM0200433			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
New Keyboard delivery to the Shop	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: New Keyboard delivery to the Shop</p> <p>Shop No.: UK0213</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm. Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Please deliver the KKeyboard to the shop. 2. Please check the working status of the Keyboard. 3. After completing all the above steps if you still have any issues then contact the Pret Command Centre or Pret Service Desk 4. Please share the device's working status with the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged along with the photos of working and damaged devices.</p> <p>Shop Timings: Thursday 9.....am.....8.....pm Friday 9.....am.....8.....pm Saturday 8:30.....am.....9.....pm...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677680101	N-PAMDLUSBKB	DELL (TC) USB KEYBOARD				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18677680401	N-PAMDLUSBKB	DELL (TC) USB KEYBOARD				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4061003	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	09/01/2025 11:07 - 10/01/2025 20:00	Contact Name	PORT SUNLIGHT NLC2198 MER HUB STATION	PORT SUNLIGHT NLC2198 MER HUB STATION	MERSEYRAIL Greendale Road MERSEYSIDE Port Sunlight CH62 4XB
Activity	TECH EXCHANGE	Contact Phone	0151 955 2456		
Priority	ND 1900				
Ref 1	C5300784				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 10/01/2025 20:00 SLA: ND 10/01/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5300784 Problem Web Service qws_uk Thu 09 Jan 2025 11:07:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4026TRD3 contract.pkey=23200 call.poms=1 call.zip=CH62 4XB call.address=Greendale Road call.city=Port Sunlight call.customerid=INC16755985 call.problem=NLC: 2198 PORT SUNLIGHT Newbury Printer Jamming call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=1/9/2025 12:06:54 PM ##### Call 5300784 Problem Web Service qws_uk Thu 09 Jan 2025 11:07:35 A+C+P *** Ticket Reopened...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677680901	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	40514			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

COURIER MANCHESTER 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	4
Job # 4061410		Customer		PayPoint Network Ltd_Collections		Job Address	
SLA Window		09/01/2025 16:11 - 10/01/2025 17:00		Contact Name	MILOJAN THAMPIPPILLAI MAKENTHI	KELLYS WINES 13 KINGSWAY PARADE LIVERPOOL L36 2QA	
Activity		COLLECTION		Contact Phone	447405156211		
Priority		ND 1700					
Ref 1		31261729					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
PP Mini (including charger & PPOS); Zebra Printer Mr. M. Thampillai Makenthir Phone 07405156211				PP Mini - 37590894 / 38943592			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18679653701	Collection Tote Box	Tote Box for Collections					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18679653901	Collection Tote Box	Tote Box for Collections					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Date	10/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	4
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Job # 4060943	Customer	HCL Barclays		Job Address
SLA Window	09/01/2025 10:39 - 10/01/2025 14:30	Contact Name	DENISE EDWARDS	BARCLAYS BANK PLC BARCLAYS BANK PLC 182 - 184 GRANGE ROAD BIRKENHEAD CH41 6EA
Activity	IMAC DELIVERY	Contact Phone	.	
Priority	ND 1600			
Ref 1	TASK2536691			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop delivery	Alternative Contact Name: Robert Carter Alternative Contact Number: +44 7920267759

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18677473501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Date	10/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	4
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Job # 4061462	Customer	Computacenter Limited		Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 17:00	Contact Name	Gareth Crebbin	LLOYDS BANKING GROUP PLC (008102783
Activity	DELIVERY	Contact Phone	07907505489	9 Pine Grove Whitby 9 Pine Grove Whitby CH66 2PL
Priority	ND 1700			
Ref 1	24206886			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Gareth Crebbin Contact Number - 07907505489 Location - 9 Pine Grove Whitby Ellesmere Port CH66 2PL - Heritage - Device - WDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type -	No Instructions

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18679047401	4707614	LBG:PPD HP 830 G10 i5 16GB - E				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18679047601	4707614	LBG:PPD HP 830 G10 i5 16GB - E				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

COURIER MANCHESTER 10/01/2025

Date	10/01/2025	Depot	Warrington	Driver	MANCHESTER, COURIER	Jobs on Run	4
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Job # 4061485	Customer	Computacenter Limited		Job Address
SLA Window	10/01/2025 09:00 - 10/01/2025 17:00	Contact Name	Bernadette Head	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07555216643	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24206933			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Bernadette Head Contact Number - 07555216643 Location -hester Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - HeaOffice - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4707160 HP	No Instructions

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

18679077501	4707614	LBG:PPD HP 830 G10 i5 16GB - E				

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	(No Items)	BB Proj EX CH1 2DY	4061347	PROJECT	Barclays, UNIT 2 THE FORUM SHOPPING CENT, Chester, CH1 2DY	Berlindo D'Assuncao	09/01/2025 09:00 10/01/2025 17:00	10/01/2025	
HCL Barclays	18677207207	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207210	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207206	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207208	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207209	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207215	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207214	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207213	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207211	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207212	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207203	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207204	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207205	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207201	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18677207202	BB Proj EX CW1 2ET	4060908	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	09/01/2025 10:07 10/01/2025 12:00	10/01/2025	
HCL Barclays	18673143701	BB Proj EX CW1 2ET	4059876	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 38 MARKET STREET, CREWE, CW1 2ET	Berlindo D'Assuncao	08/01/2025 12:20 10/01/2025 12:00	10/01/2025	
Verifone UK LTD	18679140601	G347139	4061301	TECH EXCHANGE	STONEGATE - QUEENS HEAD - 3500, 92 MAIN STREET FRODSHAM, 92 MAIN STREET FRODSHAM, CHESHIRE, WA6 7AR	Berlindo D'Assuncao	09/01/2025 15:05 10/01/2025 18:00	10/01/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18679077501	24206933	4061485	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	COURIER MANCHESTER	10/01/2025 09:00 10/01/2025 17:00	10/01/2025	
HCL Barclays	18677473501	TASK2536691	4060943	IMAC DELIVERY	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 182 - 184 GRANGE ROAD, BIRKENHEAD, CH41 6EA	COURIER MANCHESTER	09/01/2025 10:39 10/01/2025 14:30	10/01/2025	
Computacenter Limited	18679047401	24206886	4061462	DELIVERY	LLOYDS BANKING GROUP PLC (008102783, 9 Pine Grove Whitby , 9 Pine Grove Whitby , CH66 2PL	COURIER MANCHESTER	10/01/2025 09:00 10/01/2025 17:00	10/01/2025	
PayPoint Network Ltd_Collections	18679653701	31261729	4061410	COLLECTION	KELLYS WINES, 13 KINGSWAY PARADE, LIVERPOOL, L36 2QA	COURIER MANCHESTER	09/01/2025 16:11 10/01/2025 17:00	10/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter PwC NON TECH EXCHANGE	18674075801	000024196778	4060103	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	08/01/2025 15:00 10/01/2025 17:30	10/01/2025	
Computacenter PwC NON TECH EXCHANGE	18674689601	000024196833	4060258	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	08/01/2025 16:29 10/01/2025 17:30	10/01/2025	
Computacenter - Astra Zeneca	18677774201	RITM0659256	4061018	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 11:24 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18677886601	RITM0659654	4061050	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 11:40 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18677144801	RITM0666112	4060866	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:58 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18676803301	RITM0656702	4060808	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:11 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18676962301	RITM0666108	4060838	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	09/01/2025 09:31 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18658041601	RITM0316411	4055738	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	03/01/2025 12:00 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18659308101	RITM0295531	4056031	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	03/01/2025 16:05 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18659347901	RITM0424539	4056050	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	03/01/2025 16:16 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18659395001	RITM0427859	4056064	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Claire Booth	03/01/2025 16:27 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18658318901	RITM0607160	4055820	DELIVERY	WINDY KNOLL,, WINDY KNOLL,, CHESHIRE,, MACCLESFIELD, SK10 5SQ	Claire Booth	03/01/2025 12:52 10/01/2025 17:00	10/01/2025	
DHL Supply Chain Limited - RBS	18678310801	42037	4061175	COLLECTION	22 ACK LANE WEST, 22 ACK LANE WEST, CHEADLE HULME, CHEADLE, SK8 7EL	Claire Booth	09/01/2025 12:49 10/01/2025 17:00	10/01/2025	
DHL Supply Chain Limited - RBS	18678310802	42037	4061175	COLLECTION	22 ACK LANE WEST, 22 ACK LANE WEST, CHEADLE HULME, CHEADLE, SK8 7EL	Claire Booth	09/01/2025 12:49 10/01/2025 17:00	10/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Banks	18677312601	C5300290	4060916	TECH EXCHANGE	RBSG, 19 Market Street, RBSG, MANCHESTER, M1 1WR	Daniel Hanson	09/01/2025 10:15 10/01/2025 16:00	10/01/2025	
Verifone UK LTD	18678238501	G347099	4061147	TECH EXCHANGE	STONEGATE - ARK/POPWORLD MANCH, 3A - 5 WHITWORTH STREET WEST, 3A - 5 WHITWORTH STREET WEST, GREATER MANCHESTER, M1 5LH	Daniel Hanson	09/01/2025 12:37 10/01/2025 16:00	10/01/2025	
Diebold Nixdorf UK Limited		127699639/ 186777720/ 940142669	4061108	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, STOCKPORTROAD ARDWICK GREEN, MANCHESTER_BCC369 , MANCHESTER, M12 6AJ	Daniel Hanson	10/01/2025 08:00 10/01/2025 17:00	10/01/2025	
PayPoint Network Ltd_Collections	18679654901	31215534	4061416	COLLECTION	TALBOT CONVENIENCE, 8 TALBOT ROAD, OLD TRAFFORD, MANCHESTER, M16 0PF	Daniel Hanson	09/01/2025 16:11 10/01/2025 17:00	10/01/2025	
Verifone UK LTD	18679639001	G347170	4061403	TECH EXCHANGE	Pizza Express - 3256 - Manchester 4 - Tra Unit R8a, The Trafford Centre Manchester, The Trafford Centre Manchester, Manchester, M17 8EQ	Daniel Hanson	09/01/2025 16:07 10/01/2025 18:00	10/01/2025	
Verifone UK LTD	18679638601	P347171	4061405	TECH EXCHANGE	Pizza Express - 3256 - Manchester 4 - Tra Unit R8a, The Trafford Centre Manchester, The Trafford Centre Manchester, Manchester, M17 8EQ	Daniel Hanson	09/01/2025 16:07 10/01/2025 18:00	10/01/2025	
HCL Barclays	18677659101	INC1038425129	4061000	TECH EXCHANGE	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 3 HARDMAN STREET, MANCHESTER, M3 3AX	Daniel Hanson	09/01/2025 11:04 10/01/2025 17:00	10/01/2025	
Paypoint Network Limited - UK	(No Items)	02116110	4061194	TECH EXCHANGE	HIGH STREET NEWS, HIGH STREET NEWS, 1A HIGH STREET, MANCHESTER, M4 1QB	Daniel Hanson	10/01/2025 08:00 10/01/2025 12:00	10/01/2025	
POSTURITE LIMITED	18662005401	DEL1521459	4060343	DESK INSTALL	TAMESIDE MBC, ST PETERS CHILDRENS CENTRE, TRAFALGAR SQUARE, ASTON UNDER LYNE, OL7 0LL	Daniel Hanson	10/01/2025 09:00 10/01/2025 13:00	10/01/2025	
POSTURITE LIMITED	18662005402	DEL1521459	4060343	DESK INSTALL	TAMESIDE MBC, ST PETERS CHILDRENS CENTRE, TRAFALGAR SQUARE, ASTON UNDER LYNE, OL7 0LL	Daniel Hanson	10/01/2025 09:00 10/01/2025 13:00	10/01/2025	
Fujitsu Services Limited - Star Trains - ME	18678610401	C5300813	4061217	TECH EXCHANGE	Northern Rail - STAR, Heaton Chapel Railway Station, Heaton Moor Road, Stockport, W Mancs, Cheshire, Stockport, SK4 4NX	Daniel Hanson	10/01/2025 07:00 10/01/2025 11:00	10/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	18678704701	24198710	4061483	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit D2, Interlink Trade Park, Queen'sferry, Unit D2, Interlink Trade Park, Queen'sferry, CH5 2DW	David Hargreaves	10/01/2025 09:00 10/01/2025 17:00	10/01/2025	
Fujitsu Services Limited - Star Trains	18677680901	C5300784	4061003	TECH EXCHANGE	MERSEYRAIL, Greendale Road, MERSEYSIDE, Port Sunlight, CH62 4XB	David Hargreaves	09/01/2025 11:07 10/01/2025 20:00	10/01/2025	
Pret Tech Mahindra (UK) BAU	18675615201	INC1258822	4060538	TECH EXCHANGE	UNIT 100 CHESHIRE OAKSDESIGNER, UNIT 100 CHESHIRE OAKSDESIGNER, KINSEY ROAD, SOUTH WIRRAL, CHESHIRE OAKS, CHESTER, CH65 9JJ	David Hargreaves	08/01/2025 21:39 10/01/2025 15:00	10/01/2025	
Pret Tech Mahindra (UK) BAU	18677680101	RITM0200433	4061002	TECH EXCHANGE	UK SHOP 213, UNIT 100 , CHESHIRE OAKS DESIGNER OUTLET,, KINSEY ROAD, SOUTH WIRRAL, CHESTER, CH65 9JJ	David Hargreaves	09/01/2025 11:07 10/01/2025 17:00	10/01/2025	
Computacenter - Kingfisher	(No Items)	24207398	4061174	TECH EXCHANGE	SCREWFIX, SCREWFIX, DELYN HOUSE, QUEENS LANE, MOLD, CH7 1XB	David Hargreaves	09/01/2025 12:49 10/01/2025 20:00	10/01/2025	
HCL Barclays		BB Audit LL11 1BE	4057802	PROJECT	Barclays Bank Refresh, Barclays Bank Refresh, 51 - 52 HOPE STREET, Wrexham, LL11 1BE	David Hargreaves	10/01/2025 09:00 10/01/2025 15:00	10/01/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18678570101	DEL1519190	4061211	CHAIR INSTALL	THE UNIVERSITY OF MANCHESTER, OFFICE 1 KILBURN BUILDING, MANCHESTER, M13 9PL	Gideon Ajulo	09/01/2025 13:27 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676216301	DEL1520934	4060724	DESK & CHAIR INSTALL	DEBT RECOVERY PLUS LTD, UNIT 2 CRANBERRY DRIVE, NA, MANCHESTER, M34 3UL	Gideon Ajulo	09/01/2025 07:25 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676216302	DEL1520934	4060724	DESK & CHAIR INSTALL	DEBT RECOVERY PLUS LTD, UNIT 2 CRANBERRY DRIVE, NA, MANCHESTER, M34 3UL	Gideon Ajulo	09/01/2025 07:25 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676216303	DEL1520934	4060724	DESK & CHAIR INSTALL	DEBT RECOVERY PLUS LTD, UNIT 2 CRANBERRY DRIVE, NA, MANCHESTER, M34 3UL	Gideon Ajulo	09/01/2025 07:25 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676216304	DEL1520934	4060724	DESK & CHAIR INSTALL	DEBT RECOVERY PLUS LTD, UNIT 2 CRANBERRY DRIVE, NA, MANCHESTER, M34 3UL	Gideon Ajulo	09/01/2025 07:25 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676216305	DEL1520934	4060724	DESK & CHAIR INSTALL	DEBT RECOVERY PLUS LTD, UNIT 2 CRANBERRY DRIVE, NA, MANCHESTER, M34 3UL	Gideon Ajulo	09/01/2025 07:25 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676216306	DEL1520934	4060724	DESK & CHAIR INSTALL	DEBT RECOVERY PLUS LTD, UNIT 2 CRANBERRY DRIVE, NA, MANCHESTER, M34 3UL	Gideon Ajulo	09/01/2025 07:25 10/01/2025 17:00	10/01/2025	
Vista Retail Support Limited	18677734701	3156921	4061012	TECH EXCHANGE	LIDL, MANCHESTER, LANCASHIRE, MANCHESTER, M40 2JE	Gideon Ajulo	09/01/2025 11:17 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676056601	DEL1521332	4060696	CHAIR INSTALL	MATTHEW STAFFORD, 64 BAINES AVENUE, IRLAM, MANCHESTER, M44 6AT	Gideon Ajulo	09/01/2025 06:26 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18649631001	DEL1518866	4061024	CHAIR INSTALL	ANDREW CHANG, 15 BRIDGEWATER POINT, DYER STREET, SALFORD, M5 4TB	Gideon Ajulo	10/01/2025 09:00 10/01/2025 13:00	10/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	18674871301	C002550152	4060318	TECH EXCHANGE	H&M Shiftstore H&M, GB0903: H&M Rochdale, Unit 16, Rochdale Riverside Smith Street, Rochdale, OL16 1YG	Gideon Ajulo	08/01/2025 17:09 10/01/2025 17:00	10/01/2025	
Computacenter - Kingfisher	(No Items)	24205277	4060920	TECH EXCHANGE	EMMA SMITH, B & Q PLC, UNIT 3, SNIPE WAY, ASHTON-UNDER-LYNE, OL7 0DN	Gideon Ajulo	09/01/2025 10:17 10/01/2025 17:00	10/01/2025	
Fujitsu Services Limited - Banks	18680035501	C5300843	4061517	TECH EXCHANGE	RBSG, 180 LONDON ROAD, RBSG, HAZEL GROVE, SK7 4DH	Gideon Ajulo	10/01/2025 10:00 10/01/2025 16:00	10/01/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	18678687401	RITM31154045	4061231	TECH EXCHANGE	COMPUTACENTER HSBC, 60 CHURCH STREET BLACKBURN WITH DARWEN, CHURCH STREET, BLACKBURN, BB1 5AS	John Paul Barron	09/01/2025 13:46 10/01/2025 16:30	10/01/2025	
POSTURITE LIMITED	18676591401	DEL1522074	4060804	DESK SP INSTALL	SEAN JONES, 40 JACKS KEY DRIVE, DARWEN, BB3 2LG	John Paul Barron	09/01/2025 09:01 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676591402	DEL1522074	4060804	DESK SP INSTALL	SEAN JONES, 40 JACKS KEY DRIVE, DARWEN, BB3 2LG	John Paul Barron	09/01/2025 09:01 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676591403	DEL1522074	4060804	DESK SP INSTALL	SEAN JONES, 40 JACKS KEY DRIVE, DARWEN, BB3 2LG	John Paul Barron	09/01/2025 09:01 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676591404	DEL1522074	4060804	DESK SP INSTALL	SEAN JONES, 40 JACKS KEY DRIVE, DARWEN, BB3 2LG	John Paul Barron	09/01/2025 09:01 10/01/2025 17:00	10/01/2025	
Diebold Nixdorf UK Limited		127643199/ 186799906/ 940166352	4061542	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, SOWERBY WOODING EST BARROW-IN-, BARROW-IN-FURNESS_BCC176, BARROW-IN-FURNESS,	John Paul Barron	10/01/2025 08:00 10/01/2025 17:00	10/01/2025	
CXM	18676314401	5793837	4060776	TECH EXCHANGE	NATLAND ROAD GARAGE, UNIT 7A RIVERSIDE BUSINESS PARK, NATLAND ROAD, KENDAL, LA9 7SX	John Paul Barron	09/01/2025 08:10 10/01/2025 17:00	10/01/2025	
CXM	18676314402	5793837	4060776	TECH EXCHANGE	NATLAND ROAD GARAGE, UNIT 7A RIVERSIDE BUSINESS PARK, NATLAND ROAD, KENDAL, LA9 7SX	John Paul Barron	09/01/2025 08:10 10/01/2025 17:00	10/01/2025	
CXM	18676314403	5793837	4060776	TECH EXCHANGE	NATLAND ROAD GARAGE, UNIT 7A RIVERSIDE BUSINESS PARK, NATLAND ROAD, KENDAL, LA9 7SX	John Paul Barron	09/01/2025 08:10 10/01/2025 17:00	10/01/2025	
CXM	18676314404	5793837	4060776	TECH EXCHANGE	NATLAND ROAD GARAGE, UNIT 7A RIVERSIDE BUSINESS PARK, NATLAND ROAD, KENDAL, LA9 7SX	John Paul Barron	09/01/2025 08:10 10/01/2025 17:00	10/01/2025	
CXM	18676314405	5793837	4060776	TECH EXCHANGE	NATLAND ROAD GARAGE, UNIT 7A RIVERSIDE BUSINESS PARK, NATLAND ROAD, KENDAL, LA9 7SX	John Paul Barron	09/01/2025 08:10 10/01/2025 17:00	10/01/2025	
CXM	18676314406	5793837	4060776	TECH EXCHANGE	NATLAND ROAD GARAGE, UNIT 7A RIVERSIDE BUSINESS PARK, NATLAND ROAD, KENDAL, LA9 7SX	John Paul Barron	09/01/2025 08:10 10/01/2025 17:00	10/01/2025	
CXM	18676314407	5793837	4060776	TECH EXCHANGE	NATLAND ROAD GARAGE, UNIT 7A RIVERSIDE BUSINESS PARK, NATLAND ROAD, KENDAL, LA9 7SX	John Paul Barron	09/01/2025 08:10 10/01/2025 17:00	10/01/2025	
CXM	18676314408	5793837	4060776	TECH EXCHANGE	NATLAND ROAD GARAGE, UNIT 7A RIVERSIDE BUSINESS PARK, NATLAND ROAD, KENDAL, LA9 7SX	John Paul Barron	09/01/2025 08:10 10/01/2025 17:00	10/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002549530	4061159	TECH EXCHANGE	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, 104-108 FRIARGATE WALK, THE MALL ST. GEORGE'S, PRESTON, PR1 2NQ	John Paul Barron	10/01/2025 09:00 10/01/2025 22:00	10/01/2025	
CDW - DWP	18677127101	SV58611	4060860	TECH EXCHANGE	30 BRIXTON ROAD, 30 BRIXTON ROAD, PRESTON, PR1 4NR	John Paul Barron	09/01/2025 09:54 10/01/2025 17:00	10/01/2025	



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Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Diebold Nixdorf UK Limited		127693469/ 186769048/ 940128492	4060919	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, CHAIN CAUL WAY, PRESTON_MAKRO593, ASHTON-ON-RIBBLEPR ESTON, PR2 2TW	John Paul Barron	10/01/2025 08:00 10/01/2025 17:00	10/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	186729995	1-514312285893	4060846	CONSUMABLE INSTALL	AB INBEV UK Ltd, Cuerdale Lane, Salmesbury, Print Room - Grd Fl, PRESTON, PR5 0XD	John Paul Barron	10/01/2025 08:00 10/01/2025 12:00	10/01/2025	
Xerox (UK) Technical***DO NOT INVOICE***	186680371	1-516745532550	4058660	CONSUMABLE INSTALL	Alliance Healthcare (Distribution) , Dodd Way, Walton Summit Preston, Print Room 2, LANCASHIRE, PR5 8AE	John Paul Barron	10/01/2025 09:00 10/01/2025 17:00	10/01/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18676089001	DEL1520591	4060703	CHAIR INSTALL	PRIVATE ADDRESS, 6 STEINER STREET, ACRINGTON, BB5 1RG	Nadeem Saleem	09/01/2025 06:48 10/01/2025 17:00	10/01/2025	
Computacenter Ltd Tesco Project	18650559101	Mossley Hill Express	4053505	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 52-64 ROSE LANE, LIVERPOOL, L18 5ED	Nadeem Saleem	31/12/2024 09:56 10/01/2025 12:00	10/01/2025	
Computacenter - Astra Zeneca	18658300501	RITM0608145	4055813	DELIVERY	ASTRAZENECA SPEKE RECEPTION, ASTRAZENECA SPEKE RECEPTION, PLOT 6, RENAISSANCE WAY, SPEKE, LIVERPOOL, L24 9JW	Nadeem Saleem	03/01/2025 12:47 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18673599901	RITM0652771	4060010	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6 RENAISSANCE WAY, LIVERPOOL, L24 9JW	Nadeem Saleem	08/01/2025 13:40 10/01/2025 17:00	10/01/2025	
Computacenter - Astra Zeneca	18677503901	RITM0608144	4060946	COLLECTION	ASTRA ZENECA, ASTRA ZENECA, PLOT 6, RENAISSANCE WAY, LIVERPOOL, L24 9JW	Nadeem Saleem	09/01/2025 10:42 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18661951101	DEL1520600	4058711	CHAIR INSTALL	MERSEY CARE NHS FOUNDATION TRU, ROWAN VIEW, MAGHULL HEALTH PARK, VILLAS ROAD, LIVERPOOL, L31 1FN	Nadeem Saleem	08/01/2025 09:00 10/01/2025 13:00	10/01/2025	
POSTURITE LIMITED	18676093101	DEL1519412	4060708	CHAIR INSTALL	DARREN CHAMBERLAIN, 13 DAWSON ROAD, ORMSKIRK, L39 1PS	Nadeem Saleem	09/01/2025 06:51 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18676063901	DEL1520631	4060700	CHAIR INSTALL	PLADIS UK LTD, BINNS ROAD, LIVERPOOL, L7 9NG	Nadeem Saleem	09/01/2025 06:29 10/01/2025 17:00	10/01/2025	
POSTURITE LIMITED	18638653001	DEL1521364	4058932	CHAIR INSTALL	PRIVATE ADDRESS, 33 EASTFORD ROAD, WARRINGTON, WA4 6EY	Nadeem Saleem	10/01/2025 09:00 10/01/2025 13:00	10/01/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	18679740401	3162669	4061535	TECH EXCHANGE	MCDONALDS - CAPGEMINI, JUNCTION 1 RETAIL PARL, BIDSTON MOSS, WALLASEY, CH44 2HE	Ryan Owen	10/01/2025 09:00 10/01/2025 17:00	10/01/2025	
Paypoint Network Limited - UK	(No Items)	02118444	4061281	TECH EXCHANGE	GO LOCAL EXTRA, GO LOCAL EXTRA, 101 POULTON ROAD, WALLASEY, CH44 9DE	Ryan Owen	09/01/2025 14:53 10/01/2025 13:00	10/01/2025	
Fujitsu Services Limited - Star Trains	18675995101	C5300739	4060687	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Ryan Owen	09/01/2025 05:39 10/01/2025 20:00	10/01/2025	
Fujitsu Services Limited - Adhoc Collections	18678249801	201200098859	4061155	COLLECTION	NATWEST, NATWEST, 2-8 CHURCH STREET, LIVERPOOL, L1 3BG	Ryan Owen	09/01/2025 12:40 10/01/2025 17:00	10/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002550155	4060330	MANPOWER	H&M Shiftstore & Other Stories, GB0960: & Other Stories Liverpool, Unit 77, Upper South John Street, Liverpool One, Liverpool, L1 8BU	Ryan Owen	09/01/2025 09:00 10/01/2025 17:00	10/01/2025	
Verifone UK LTD	18679139701	G347149	4061309	TECH EXCHANGE	STONEGATE - FLUTE - 9178608, 35 HARDMAN STREET, 35 HARDMAN STREET, MERSEYSIDE, L1 9AS	Ryan Owen	09/01/2025 15:05 10/01/2025 16:00	10/01/2025	
Vista Retail Support Limited	18679969701	3159085	4061497	TECH EXCHANGE	LIDL, CHILDWALL VALLEY ROAD, LANCASHIRE, LIVERPOOL, L16 2LW	Ryan Owen	09/01/2025 16:46 10/01/2025 17:00	10/01/2025	
NCR TESCO HHT	18679451701	7500902221	4061372	TECH EXCHANGE	TESCO, 5 ALLERTON RD, LIVERPOOL, L18 1LG	Ryan Owen	10/01/2025 09:00 10/01/2025 17:00	10/01/2025	
Computacenter - Kingfisher	18671745701	24204787	4061585	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, New Mersey Retail Park Speke Road S peke, New Mersey Retail Park Speke Road S peke, L24 8QB	Ryan Owen	10/01/2025 08:00 10/01/2025 12:00	10/01/2025	
Computacenter - Kingfisher	18679326701	24207971	4061455	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, New Mersey Retail Park Speke Road S peke, New Mersey Retail Park Speke Road S peke, L24 8QB	Ryan Owen	10/01/2025 09:00 10/01/2025 17:00	10/01/2025	
Fujitsu GBL - H&M * DO NOT INVOICE*	(No Items)	C002549636	4059142	TECH EXCHANGE	H&M SHIFTSTORE H&M, H&M SHIFTSTORE H&M, UNIT 8B, NEW MERSEY RETAIL PARK, SPEKE ROAD, LIVERPOOL, L24 8QB	Ryan Owen	08/01/2025 09:00 10/01/2025 22:00	10/01/2025	
Computacenter Limited	18679462401	24208217	4061471	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 2 Huntsman Close , 2 Huntsman Close , L25 9LR	Ryan Owen	10/01/2025 09:00 10/01/2025 17:00	10/01/2025	
Fujitsu Services Limited - Banks	18672555901	C5300377	4059811	TECH EXCHANGE	RBSG, 130 LORD STREET, RBSG, SOUTHPORT, PR9 0AE	Ryan Owen	08/01/2025 10:57 10/01/2025 10:20	10/01/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	18679751501	3158542	4061448	TECH EXCHANGE	LIDL, WESTHOUGHTON, THE FAIRWAYS, LANCASHIRE, BOLTON, BL5 3YY	Simon Heath	09/01/2025 16:26 10/01/2025 17:00	10/01/2025	
DHL Supply Chain Limited - RBS	18678294401	42033	4061167	COLLECTION	14 GARDEN CLOSE, 14 GARDEN CLOSE, POULTON-LE-FYLDE, FY6 7JP	Simon Heath	09/01/2025 12:46 10/01/2025 17:00	10/01/2025	
DHL Supply Chain Limited - RBS	18678294402	42033	4061167	COLLECTION	14 GARDEN CLOSE, 14 GARDEN CLOSE, POULTON-LE-FYLDE, FY6 7JP	Simon Heath	09/01/2025 12:46 10/01/2025 17:00	10/01/2025	
HCL Barclays	18679454501	TASK2514758	4061371	IMAC COLLECTION	21 STOKES HALL AVENUE, 21 STOKES HALL AVENUE, LEYLAND, PR25 3FA	Simon Heath	09/01/2025 15:44 10/01/2025 17:00	10/01/2025	
Fujitsu Services Limited - Adhoc Collections	18678234401	201200098863	4061148	COLLECTION	NATWEST, NATWEST, 2-4 GOLDEN HILL LANE, LEYLAND, PR25 3LP	Simon Heath	09/01/2025 12:37 10/01/2025 17:00	10/01/2025	
HCL Barclays	18678840901	TASK2536200	4061244	IMAC DELIVERY	135 WELLINGTON STREET, 135 WELLINGTON STREET, WARRINGTON, WA1 2DD	Simon Heath	09/01/2025 14:15 10/01/2025 17:00	10/01/2025	
HCL Barclays		BB Audit WN1 1QS	4057774	PROJECT	Barclays Bank Refresh, Barclays Bank Refresh, 6 Market Place, Wigan, WN1 1QS	Simon Heath	08/01/2025 09:00 10/01/2025 15:00	10/01/2025	
Paypoint Network Limited - UK	(No Items)	02118589	4061379	TECH EXCHANGE	ATHERTON ROAD MINI MARKET, ATHERTON ROAD MINI MARKET, 728 ATHERTON ROAD, HINDLEY GREEN, WIGAN, WN2 4SD	Simon Heath	09/01/2025 15:54 10/01/2025 13:00	10/01/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR - Sains Print ***DO NOT INVOICE***	(No Items)	7500700616	4060827	MANPOWER	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	Stephen Fitton	09/01/2025 09:00 10/01/2025 17:00	10/01/2025	