



Run Sheet

Asif Alam 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4286650	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/11/2025 08:00 - 13/11/2025 19:30	Contact Name	BUXTON NLC1843 NT Depot	Northern Rail MT (Buxton) Station Road, Buxton, Derbyshire Derbyshire Buxton SK17 6AQ
Activity	TECH EXCHANGE	Contact Phone	0161 822 2030	
Priority	ND 1900			
Ref 1	C5324551			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 13/11/2025 20:00 SLA: ND 13/11/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5324551 Problem Web Service qws_uk Wed 12 Nov 2025 10:05:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8488TA23 contract.pkey=23200 call.poms=1 call.zip=SK17 6AQ call.address=Station Road Buxton Derbyshire call.customerid=INC18407428 call.problem=++020-042724++NLC1843 Buxton 020-042724 NLC 1843 Site Buxton RSPID 4805 Set Number 9 Seri call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUD020PED call.priority=2-Medium call.datereported=11/12/2025 11:05:03 AM ##### Call 5324551 Problem Web Service qws_uk Wed 12 Nov 2025 10:05:34 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765382201	_NRMIUM020DE	NRDEM020 NORTHERN DESKTOP LIVE	02000303002020043361			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19765382301	_NRMIUM020DE	NRDEM020 NORTHERN DESKTOP LIVE				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4286746	Customer	Computacenter - Kingfisher			Job Address
SLA Window	12/11/2025 11:08 - 13/11/2025 20:00	Contact Name	PAUL DUNN		B & Q PLC B & Q PLC GEORGES ROAD STOCKPORT SK4 1DR
Activity	TECH EXCHANGE	Contact Phone	+44 161 429 400		
Priority	ND 1700				
Ref 1	24580827				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01279SCO88P Till number: 88 Peripheral make/model(Please copy and paste CI): BEETLE M-III System details (K1/M1/R1 found on EC portal): K1.1-Q87-uATX Are there still sales are any sales left on the till?: There are multiple missing sales on the till Description of Issue: The till is not booting at all. It turns on both the green and amber leds are lit for a few seconds but then only the amber remains on. Screens remain blank and nothing happens on the till. Contact name/number: Paul Dunn - +44 161 429 4000

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



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Job # 4286947	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	12/11/2025 14:57 - 13/11/2025 13:00	Contact Name	MANAGER	MORRISONS DAILY MORRISONS DAILY 173 THORNLEY LANE SOUTH STOCKPORT SK5 6QG
Activity	TECH EXCHANGE	Contact Phone	01613121830	
Priority	4HR			
Ref 1	02697572			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
D4J212805415//65030//Zebra	<p>Case Number: 02697572</p> <p>Swap type: Swap Required</p> <p>Swap reason: Printer Issues</p> <p>Device Type: Zebra Printer</p> <p>TID Number:</p> <p>Serial Number: D4J212805415</p> <p>Site ID: 65030</p> <p>Description: 02697417 printer issues</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



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Job # 4286872	Customer	CXM		Job Address
SLA Window	13/11/2025 10:00 - 13/11/2025 15:00	Contact Name	ANDREW MACDONALD	THE MANCHESTER COLLEGE NICHOLLS CAMPUS
Activity	INSTALL	Contact Phone	1616743007	
Priority	Timed			MANCHESTER M12 6BA
Ref 1	5936526			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AM VISIT REQUIRED OPEN 10am to 3pm. *ELAVON* : Despatch/Install EN70055/Tetra Desk 5000 x 1	H2-5154484-15276424 reschedule H2-5148289-15267254 for November 13th between the hours of 10am and 3pm. Julie - 07766563995 Lantec. Nicholls Campus. Elavon TID: 15276424; Date Time Logged: 2025111071004; Terminal ID: 210211012803; Profile Number: 15276424 Other Info

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19766756301	EN70055	Tetra Desk 5000 E2EE-(FR)				

Returned Items



Run Sheet

Asif Alam 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4286831	Customer	Computacenter - KPMG		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Wei Lin Saw	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07859982097	
Priority	ND 1700			
Ref 1	24580654			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
swap contact 07859982097 Model Type: (Surface Laptop 7 13.5') Build Ty: KPMG Standard Build Type of Fault: Software Description: Wrong BuildAsset task number: K137541	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765793601	4829728	KPMG MS Surface Laptop 7 13.8i				



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Asif Alam 13/11/2025

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Job # 4286863	Customer	CXM		Job Address
SLA Window	12/11/2025 13:20 - 13/11/2025 17:00	Contact Name	RAUL ECHEVERRIA	ALTERATIONS BOUTIQUE 14 THE ROYAL EXCHANGE ARCADE
Activity	TECH EXCHANGE	Contact Phone	7971401286	MANCHESTER M2 7EA
Priority	ND 1700			
Ref 1	5936520			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axium DX8000 x 1: Despatch/Install EN73002/Axium DX8000 Charging Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN73002/PFA10111914A SNO: 2422KD0F7723: Collect EN73001/PWT52011868A SNO: 246EHD8P8779: Collect EN60009/Part no. K003 SNO: 8931080520032055038LAN_UK_0133237: SWAP OUT/SWAP OUT	LAN_UK_0133237 Raul: 07971401286 raul@alterationsboutique.co.uk 9:30am 6:30pm (GPRS) 9:30am 6:30pm Elavon TID: 15160020; Date Time Logged: 20251112131011; Terminal ID: 210210178001; Profile Number: 15160020 Other Info

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19766714701	EN73001	Axium DX8000 (WIFI/4G)				
19766714702	EN73002	Axium DX8000 Charging Base				
19766714703	EN60009	KPN SIM CARD-(GB)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19766714901	EN60009	KPN SIM CARD-(GB)				
19766715001	EN73001	Axium DX8000 (WIFI/4G)				
19766715101	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



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Job # 4286810	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/11/2025 12:29 - 13/11/2025 17:00	Contact Name		B & Q PLC B & Q PLC UNIT 1
Activity	TECH EXCHANGE	Contact Phone	01618324200	MANCHESTER FORT SHOPPING PARK MANCHESTER M8 8EP
Priority	ND 1700			
Ref 1	24581469			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Till hostname: GBBQ01311SCO81P Till number: 81 Peripheral make/model(Please copy and paste Cl): BEETLE M-III System details (K1/M1/R1 found on EC portal): Not showing on manage engine Are there still sales are any sales left on the till?: No Description of Issue: for the past 3 months till 81 has been unusable as it gives the error: offline to back office. - as the tills are rarely used the colleagues did not find it important to report the issue until now Contact name/number: +44 161 832 4200 // Abid Mohsin

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	1
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Job # 4286916	Customer	INTERCITY / SALVATION ARMY		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 10:00	Contact Name	DUTY MANAGER	SALVATION ARMY 373-385 Wigan Road, Ashton-In-Makerfield WIGAN WN4 0AR
Activity	PROJECT	Contact Phone	PARTS ONSITE	
Priority	Timed			
Ref 1	Wigan 997			
Ref 2	IMS13949			
No. of Parts	0			

Instructions 1	Instructions 2
<p>job form link : https://satcol.jotform.com/team/it/shop-upgrade-completion-form.</p> <p>engineer needs to be on site for 09:30 to swap equipment before joining a Teams bridge call for 10:00 to complete the call. Updated script and call details will be sent by James Stirk to attending engineer ENGINEER MUST RETURN INTERCITY SPARES KIT TO CAMBRADGE ONLY ON THE REPLEN LABEL PROVIDED.</p> <p>all legacy comms kit must stop on site after new equipment has been installed.</p>	<p>PARTS ONSITE</p> <p>Teams Dial In Number 2045669685 271341880#</p>

Job Notes

PARTS ONSITE

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4282436	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	06/11/2025 13:27 - 13/11/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0573438			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device - Hewlett Packard Inc. :SWP:PW:DLM GB HP EliteBook X G1i - :SWP:PW:DLM GB HP EliteBook X G1i - 000000000004828238 Collect Device - UK065341 - HP EB X G1i / 5CG5344YQT

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19749264901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19749265101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4281495	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	05/11/2025 13:39 - 13/11/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0570146			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588</p> <p>Collect Device - UK019621 - HP 840 G8 i7 / 5CG1522NHN</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19743648301						



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Claire Booth 13/11/2025

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Job # 4281487	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	05/11/2025 13:30 - 13/11/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0570082			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588</p> <p>Collect Device - UK027032 - HP 840 G8 i7 / 5CG2120ZZ6</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19743596401						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Claire Booth 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4285851	Customer	COGNIZANT HAYS WAREHOUSING		Job Address
SLA Window	11/11/2025 14:27 - 13/11/2025 17:00	Contact Name	WILLIAM HOBSON	HAYS SPECIALIST RECRUITMENT LTD
Activity	TECH EXCHANGE	Contact Phone	07791342828	HAYS SPECIALIST
Priority	ND 1700			RECRUITMENT LTD
Ref 1	INC0120095			CITY TOWER
Ref 2	C8608-R13			PICCADILLY PLAZA
No. of Parts	1			MANCHESTER
				M1 4BT

Instructions 1	Instructions 2
Laptop Swap	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19762605001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Claire Booth 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4286797	Customer	Computacenter Limited			Job Address
SLA Window	12/11/2025 12:04 - 13/11/2025 16:30	Contact Name	ASMAA AZAM		HALIFAX HALIFAX PLC 5 PICCADILLY MANCHESTER M1 1LZ
Activity	TECH EXCHANGE	Contact Phone	0161 253 0250		
Priority	ND 1500				
Ref 1	24581244				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
lloyds swap chip pin 13/11	<p>Contact Name - Asmaa Azam Contact Number - 0161 253 0250 Location - Manchester 5 Piccadilly M1 1LZ - Heritage - Halifax</p> <p>Device - PED Make - INGENICO Device - PED PPD - No Part - 3802934 PED Kit - (incl PED & Cables) Serial Number / Asset -</p> <p>Opening Time /Availability - Monday - 9:30-16:30 Tuesday - 9:30-16:30 Wednesday - 9:30-16:30 Thursday - 9:30-16:30 Friday - 9:30-16:30 Saturday Cover - NO</p> <p>Notes - Eng to replace PED.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4286201	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Suzanne Nutter	Mill Court Reception Mill Court Reception
Activity	NON TECH EXCHANGE	Contact Phone	+447469408988	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD England SK10 2NA
Ref 1	WOT000522843			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***	{"Customer Catalog ID": "GMOP845X", "GOLD_ASSET_NAME": "LENOVO ThinkPad T14s Gen 4", "GOLD_ASSET_SERIAL_NUMBER": "GMOP845X", "GOLD_ASSET_ASSET_TAG": "GMOP845X", "Cost Center Name": "CC_0000003618_UK10_EUSAP", "Cost Center Account Number": "CC_0000003618_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197584680	00000000004578&0GB-SWAP_Len TP T14s G4 AMD R5	GM0R4548				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197584682		GM0LVZZE - Lenovo AZ:GB-NEW_Len TP	GM0R4548			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4286605	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Daniel Munro	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000524404			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-11-13""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000009650_UK10_EUSAP Macc Mgmt""Cost Center Account Number":"CC_0000009650_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197644318	00000000000483	1903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GM13D3WP				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	11
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Job # 4286609	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Billy Hicks		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447857677943		
Priority	ND 1700				
Ref 1	WOT000515406				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-11-13", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004095_UK10_EUSAP", "Cost Center Account Number": "CC_0000004095_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197521266	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BK1Y				



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Claire Booth 13/11/2025

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Job # 4287181	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Steve Cottom	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	+447921131437	
Priority	ND 1700			
Ref 1	WOT000524705			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	("Customer Catalog ID": " " "GOLD_ASSET_NAME ":"GM13BK7Q - Lenovo T14s Gen4 - LENOVO :SWP:AZ DLM GB T14s AMDG4 R5Pro 32/256V2" "GOLD_ASSET_SERIAL_NUMBER ":"GM13BK7Q" "GOLD_ASSET_ASSET_TAG ":"GM13BK7Q - Lenovo T14s Gen4" "Cost Center Name ":"CC_0000007591_UK10_EUSAP UK Ops IT" "Cost Center Account Number ":"CC_0000007591_UK10_EUSAP")

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197681720	000000000004573A20	0GB-SWAP_Len TP T14s G4 AMD R5	GMOLW05A			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197681722		GM0R452S - Lenovo AZ:GB-NEW__Len TP	GM0R452S	R5		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Claire Booth 13/11/2025

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Job # 4287197	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Guzman Carissimi	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone		MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000525836			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-11-13","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000004030_UK10_EUSAP UK/US Prod Dev Central","Cost Center Account Number":"CC_0000004030_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197683162	000000000004831903W:AZ DLM GB T14s AMDG4 R5Pro 32/256GB	GM13BJXW				



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Claire Booth 13/11/2025

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Job # 4287003	Customer	HCL Barclays		Job Address
SLA Window	12/11/2025 15:45 - 13/11/2025 17:00	Contact Name	DANNY FONTANA	21 FALMOUTH AVENUE 21 FALMOUTH AVENUE URMSTON MANCHESTER M41 8UP
Activity	DELIVERY	Contact Phone	0330 153 1257	
Priority	ND 1600			
Ref 1	INC1040404732			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor Delivery	None entered

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19767613201	Dell Monitor 24inch	Dell Monitor 24inch New				



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4286664	Customer	Fujitsu Services Limited - KFC			Job Address
SLA Window	12/11/2025 09:00 - 13/11/2025 18:00	Contact Name	KFC Charnock Richards		KFC Charnock Richards M6 (10105)
Activity	TECH EXCHANGE	Contact Phone	+441257791494		KFC Charnock, M6 Motorway, Jct 27/28, Mill Lane, Chorley, Lancs Lancashire Chorley PR7 5LR
Priority	ND 1800				
Ref 1	C5324500				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 12/11/2025 18:00 SLA: ND 12/11/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCTFT22VES100MM x 1	Problem: [TC] Monitor 22 TFT vesa mount requires replacement *At height* Root Cause: Unknown Action: TC eng with steps/ladders to check/replace flat panel monitor 22 vesa 100mm. *** Engineer must record Serial No In andOut ***. Also replace bracket if unable to adjust to fit monitor as unit on site may not be adjustable. Test: In use URL: Call history: ##### Call 5324500 Problem Web Service qws_uk Tue 11 Nov 2025 15:45:44 A+C+P agent.loginname=qws_uk equipment.assettag=YUMGB00000010105TI03 contract.pkey=23199 call.poms=1 call.zip=PR7 5LR call.address=KFC Charnock M6 Motorway Jct 27/28 Mill Lane Chorley Lancs call.customerid=INC18462987 call.problem=(Approved by AC Andy Jagger) Screen flashing after a power cut call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/YUM/workpackage/QSR Monitor call.priority=2-Medium call.datereported=11/11/2025 4:45:04 PM ##### Call 5324500 Problem Web Service qws_uk Tue 11 Nov 2025 15:45:44 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765411201	GNCTFT22VES100MM:SLV/BLK INC BRKT					

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4286966	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Zohaib Manager	Alliance Healthcare (Distribution) Dodd Way Walton Summit Preston LANCASHIRE PR5 8AE
Activity	REPAIR WITH PARTS	Contact Phone	07803281653	
Priority	ND FIX			
Ref 1	11899049			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 13/11/2025 17:00-----ASSET INFORMATION---ProductName: MX522adhe High Volt BH CY KW IE MT LB ODeviceTagCustomer: Knapp 3SerialNumber: 701700330LDTTProductIdentifier: 36S0848Model: 7017-678Physical Location: Ground ---ACCOUNT INFORMATION---Onsite repair instructions:INTERNAL USE ONLY Applicable to Chessington secure print devices onlyUsername : lexadminPassword : Rlc0hME3VIP customer. MPS customer.Break Fix Monday Friday 09:00 17:00 (excl. Xmas day)Maintenance kits 3 days Monday Friday 9:00 17:00Important: Call scheduler/control tower to set ETA expectation with customer</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC5397983. [140.84]Spoke to ZohaibLocated in reception but has been moved. Please call Zohaib upon arrival so he can show you to the printer.Location: ReceptionMX522adheSerial: 701700330LDTTIP:Contact: ZohaibNumber: 07803281653HBSLA 13/11/2025 at 17:00---INSTRUCTIONS-----Technical Notes -----Tech to investigate main motor not getting to the correct speed in time. Tech to try anothe IU first if poss. Another MX522 in Transport TL OfficeCB.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197673345	41X1179	MX62x SVC Fuser Fuser 220 V				
197673340	41X1224	MX62x SVC Gear Main drive				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197673347	41X1179	MX62x SVC Fuser Fuser 220 V				
197673342	41X1224	MX62x SVC Gear Main drive				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 13/11/2025

Date 13/11/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 11

Job # 4286921	Customer	POSTURITE LIMITED		Job Address
SLA Window	12/11/2025 14:20 - 13/11/2025 17:00	Contact Name	MATTHEW CONBOY	MATTHEW CONBOY 30 FIRST AVENUE CHURCH ACCRINGTON BB5 5EH
Activity	CHAIR SP INSTALL	Contact Phone	07929442836	
Priority	ND 1700			
Ref 1	DEL1648932			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PCOItems on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. ACCRINGTON Church BB5%205EH >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19766983801	9820011	Posturite Number Slide Keyboar				
19766983802	9784311BLA	Positiv ME 300, Lumbar, Height				
19766983803	9745020	Kensington Orbit Optical Track				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19766984001	9784311BLA	Positiv ME 300, Lumbar, Height				
19766984101						

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4286899	Customer	POSTURITE LIMITED			Job Address
SLA Window	12/11/2025 13:53 - 13/11/2025 17:00	Contact Name	FARHA AINARKAR		FARHA AINARKAR 13 MULBERRY WALK BLACKBURN BB1 1UH
Activity	CHAIR INSTALL	Contact Phone	07926602278		
Priority	ND 1700				
Ref 1	DEL1647472				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: LGONItems on order:2333085 - WRISTREST - PlushTouch	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19766854301	9784611BLA	Positiv ME600, Lumbar, Height				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19766854501	9784611BLA	Positiv ME600, Lumbar, Height				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4286644	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/11/2025 08:00 - 13/11/2025 16:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	8HR			
Ref 1	C5324554			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
8HR 13/11/2025 16:00 SLA: 8HR 13/11/2025 16:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5324554 Problem Web Service qws_uk Wed 12 Nov 2025 10:07:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC18419312 call.problem=++020-107575++NLC8459 Blackburn 020-107575 NLC 8459 Site Blackburn RSPID 8199 Set Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=11/12/2025 11:06:26 AM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765364701	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	121235		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19765364901	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4286645	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	13/11/2025 08:00 - 13/11/2025 16:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	8HR			
Ref 1	C5324555			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
8HR 13/11/2025 16:00 SLA: 8HR 13/11/2025 16:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5324555 Problem Web Service qws_uk Wed 12 Nov 2025 10:07:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC18419335 call.problem=++020-114187++NLC8459 Blackburn 020-114187 NLC 8459 Site Blackburn RSPID 8197 Set Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=11/12/2025 11:07:06 AM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765366901	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020	121117		

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4286633	Customer	Symec Travis Perkins		Job Address
SLA Window	12/11/2025 09:59 - 13/11/2025 17:00	Contact Name	MICHAEL KIME	TRAVIS PERKINS TRADING CO LTD
Activity	TECH EXCHANGE	Contact Phone	447821841568	TRAVIS PERKINS TRADING CO LTD
Priority	ND 1700			PHOENIX MILL KING STREET BLACKBURN BB2 2DT
Ref 1	00516113			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Swap for 1x faulty TC57(TP01830)	Exchange for 1x faulty TC57(TP01830)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765310401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4287123	Customer	Fujitsu Services Limited - Banks			Job Address		
SLA Window	12/11/2025 09:30 - 13/11/2025 16:30	Contact Name	Danielle Fowler		RBSG 35 KING WILLIAM STREET		
Activity	TECH EXCHANGE	Contact Phone	-		RBSG BLACKBURN BB1 7DJ		
Priority	ND 1600						
Ref 1	C5324609						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
ND 15/11/2025 16:30 SLA: ND 15/11/2025 16:30 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBINGIPP350V4-KIT x 1	Problem: [TC] WinX IPP350 Chip and Pin/Cable/PSU Faulty (IPP350 KIT) Root Cause: Unknown Action: Engineer to replace parts following WinX Courier Swapout Guide and test.**KIT PART includes - PED PSU Cable** **ALLFaulty parts must be returned***MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....17321PP83635823.....X4517N16*** Test: Working URL: Call history:: ##### Call 5324609 Problem Web Service qws_uk Wed 12 Nov 2025 15:23:05 A+C+P agent.loginnname=qws_uk equipment.assettag=RBSGB000000000BBT1R3 contract.pkey=23224 call.poms=1 call.zip=BB1 7DJ call.address=35 King William Street call.city=BLACKBURN call.orgname=RBSG call.customerid=INC9238539 call.problem=RET - Chip & PIN - Connectivity issues[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=11/12/2025 4:23:01 PM call.dpavailable=1 ##### Call 5324609 Problem Web Service qws_uk Wed 12 Nov 2025 15:23:05 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19767894401	_RBINGIPP350V40PD:IPP3550 V4CONTACTLESS KIT		17300PP83571971			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4286845	Customer	POSTURITE LIMITED			Job Address
SLA Window	12/11/2025 12:42 - 13/11/2025 17:00	Contact Name		MATT CUNNIFFE RG2025PDUK1537	WINCANTON 1 PETTER COURT, ATTN: MATT CUNNIFFE
Activity	CHAIR INSTALL	Contact Phone		03300469507	SAMLESBURY ENTERPRISE ZONE, MELLOR BROOK BLACKBURN BB2 7FS
Priority	ND 1700				
Ref 1	DEL1648974				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
*** Customer Instructions: Delivery only no set up required. *** Please call 1 hour before arrival. Customer Ref / PO: CPA000309803 Deliveries DPD or UPS Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19766369001	2333015	Platinum Series Single Monitor				
19766369002	2333015	Platinum Series Single Monitor				
19766369003	2333015	Platinum Series Single Monitor				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19766369201	2333015	Platinum Series Single Monitor				
19766369301	2333015	Platinum Series Single Monitor				
19766369401	2333015	Platinum Series Single Monitor				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4286854	Customer	CXM		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 13:00	Contact Name	DHARMESH PAREKH	RAMS CONVENIENCE LTD 379-381 NEW HALL LANE . PRESTON PR1 4SY
Activity	TECH EXCHANGE	Contact Phone	7903913992	
Priority	Timed			
Ref 1	5936458			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
AM VISIT REQUIRED	<p>LAN_UK_0133231 15173383 Darek +447903913992 8-10pm ASAP PLEASE WITH ENGINEER (GPRS) 8-10pm ASAP PLEASE WITH ENGINEER Elavon TID: 15173383; Date Time Logged: 20251112111006; Terminal ID: 210210582701; Profile Number: 15173383
 Other Info</p>

Job Notes

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19766544701	EN60009	KPN SIM CARD-(GB)				
19766544801	EN73001	Axium DX8000 (WIFI/4G)				
19766544901	EN73002	Axium DX8000 Charging Base				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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In Items for Job # 4286854 page 1 of 1



Run Sheet

Daniel Hanson 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
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Job # 4287071	Customer	PayPoint Unscheduled		Job Address
SLA Window	12/11/2025 16:10 - 13/11/2025 17:00	Contact Name	KOSRAT ALI	FAMILY SHOP 88 BOLTON STREET CHORLEY LANCASHIRE PR7 3DX
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31280049			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer Mr. Kosrat Ali 07883261358	Unscheduled collection - ensure you have the letter for site (available on google drive 37594456 38967487 38945809 Zebra Printer

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19767725701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

David Hargreaves 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	1
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Job # 4281132	Customer	Training Account		Job Address
SLA Window	13/11/2025 08:30 - 13/11/2025 16:00	Contact Name	Training Account	TVS Warrington TVS Warrington M23 9TW
Activity	MANPOWER	Contact Phone		
Priority	Timed			
Ref 1	David Hargreaves Specsavers training			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Teams call	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 13/11/2025

Date 13/11/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 7

Job # 4287060	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Emma Harris	Alder Hey Childrens NHS Foundation Eaton Road Alderhey Ward 4A - Yellow POD, 4th Fl, LIVERPOOL L12 2AP	
Activity	REPAIR WITH PARTS	Contact Phone	01512523023		
Priority	ND FIX				
Ref 1	11898865				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 13/11/2025 17:00-----ASSET INFORMATION---ProductName: COLOR MFP CX860dte EMEA Intermediary P2DeviceTagCustomer: 29256SerialNumber: 75649380E1FVYProductIdentifier: 3086645Model: 7564-536Physical Location: Ward 4A - Yellow POD 4th Fl</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMERBREAK FIX - NEXT BUSINESS DAY FIX MONDAY - FRIDAY 09:00 - 17:00MAINTENANCE KIT- 3 BUSINESS DAYS MONDAY - FRIDAY 09:00 - 17:00Solutions Installed: Customer has LRS installed.</p>	<p>-----ACTIVITY DESCRIPTION----Issue : Paper jam 212.91ARecommended PNs: 41X0914 Sensor (deskew roller entry)Special Instructions:NSteps Performed : no paper jam and unable to get it workingPrinter Location :Alder Hey Children's Hospital// Eaton Road Liverpool L12 2APSource :MTPoc Contact :Emma Harris/0151 252 3023---INSTRUCTIONS-----Technical Notes -----DCN. @CSC: Please EMO & GO. @TECH: Please investigate 212.91 (Paper remains detected at the sensor (deskew roller entry) after the printer is turned on.)</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197676797	41X0128	CS82x SVC Guide Registration r				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197676799	41X0128	CS82x SVC Guide Registration r				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 13/11/2025

Date 13/11/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 7

Job # 4287156	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 12:00	Contact Name	Jennifer Johnson	Alder Hey Children.....s NHS Foundation Eaton Road
Activity	REPAIR WITH PARTS	Contact Phone	01512933558	Theatres-Consultants/staff ofce 1st Fl - Back of Theatres LIVERPOOL L12 2AP
Priority	Priority MC			
Ref 1	11848124			
Ref 2				
No. of Parts	0			

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 13/11/2025

Date 13/11/2025 Depot Warrington Driver Barron, John Paul Jobs on Run 7

Job # 4286642	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	12/11/2025 10:07 - 13/11/2025 20:00	Contact Name	LIVERPOOL LIME STREET NLC9613 NT Depot	Northern Rail MT (Liverpool) Liverpool Lime Street Station, Liverpool Merseyside Liverpool L1 1JD
Activity	TECH EXCHANGE	Contact Phone	0161 822 2152	
Priority	ND 1900			
Ref 1	C5324553			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 13/11/2025 20:00 SLA: ND 13/11/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5324553 Problem Web Service qws_uk Wed 12 Nov 2025 10:06:34 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8495TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JD call.address=Liverpool Lime Street Station Liverpool call.customerid=INC18412954 call.problem=++20114143++NLC9613 Liverpool Lime Street 20114143 PED - Blank screen NLC 9613 Site Live call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=11/12/2025 11:05:53 AM</p> <p>##### Call 5324553 Problem Web Service qws_uk Wed 12 Nov 2025 10:06:34 A+C+P ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765361401	_NRMIUM020DE	VR21P:M020 NORTHERN MOBILE LIVE	020003030020201	121259		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19765361601	_NRMIUM020DE	VR2P:M020 NORTHERN MOBILE LIVE				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4286827	Customer	Computacenter JLP		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Marion Kidd	JOHN LEWIS PLC (0081024546) John Lewis Liverpool 70 South John Street Liverpool One John Lewis Liverpool 70 South John Street Liverpool One L1 8BJ
Activity	TECH EXCHANGE	Contact Phone	Service Desk: 01344	
Priority	ND 1700			
Ref 1	24578363			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765672601	4864812	4864812				



Run Sheet

John Paul Barron 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4286869	Customer	Verifone UK LTD			Job Address
SLA Window	12/11/2025 13:28 - 13/11/2025 18:00	Contact Name	DUTY MANAGER		1GB0934 H&M LIVERPOOL BHS LORD 67-69 LORD STREET
Activity	TECH EXCHANGE	Contact Phone	0344 736 9000		N/A LIVERPOOL LIVERPOOL L2 6PG
Priority	ND 1800				
Ref 1	G359195				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Stock Item = R-P400 Plus -2.9.1.18 H&M UK Inbound PTID = 23418046 Inbound Serial No. = 275-203-594 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 192.168.255.1 WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = GB0934 Login Pin = GB0934 Primary System ID = 20025641 SITE OPENING TIMES = N/A Notes = N/A Fault Category = No *GO Variable	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2694395

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

John Paul Barron 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4286871	Customer	Verifone UK LTD			Job Address
SLA Window	12/11/2025 13:28 - 13/11/2025 18:00	Contact Name	DUTY MANAGER		1GB0934 H&M LIVERPOOL BHS LORD 67-69 LORD STREET
Activity	CONSUMABLE INSTALL	Contact Phone	0344 736 9000		N/A LIVERPOOL LIVERPOOL L2 6PG
Priority	ND 1800				
Ref 1	G359195 - Y Cable				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Only use Y Cable if required If you do not use the Y cable please clearly mark as good part	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2694395

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4286914	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	12/11/2025 14:10 - 13/11/2025 13:00	Contact Name	MANAGER	COUNTRY STORES COUNTRY STORES 11B AIGBURTH VALE LIVERPOOL L17 0DE
Activity	TECH EXCHANGE	Contact Phone	01517273347	
Priority	4HR			
Ref 1	02697212			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38952874//72500/T3	<p>Case Number: 02697212</p> <p>Swap type: Swap Required</p> <p>Swap reason: Software/Transaction Fault</p> <p>Device Type: PP1</p> <p>TID Number: 38952874</p> <p>Serial Number:</p> <p>Site ID: 72500</p> <p>Description: Swap requested by Anojan to get updated onto A6.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Mark Hosie 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	4
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Job # 4287127	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	12/11/2025 16:40 - 13/11/2025 13:00	Contact Name	MANAGER	SPAR STORES SPAR STORES 27 LIVERPOOL ROAD NORTH BURSCOUGH ORMSKIRK L40 5TN
Activity	TECH EXCHANGE	Contact Phone	01704892235	
Priority	4HR			
Ref 1	02698138			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
D4J223901203//65612//Zebra	Swap reason: Printer Issues

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	4
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Job # 4286099	Customer	Fujitsu Services Limited - Adhoc Collections		Job Address
SLA Window	11/11/2025 16:31 - 13/11/2025 17:00	Contact Name	MARK ROBERTS	19 19 EASTBANK STREET PR8 1DY
Activity	COLLECTION	Contact Phone	01704501944	
Priority	ND 1700			
Ref 1	150			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Boxed Fujitsu Server for collection	Boxed Fujitsu Server for collection Thursday 13th

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	4
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Job # 4286738	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	12/11/2025 11:03 - 13/11/2025 16:30	Contact Name	MATTHEW.THOMAS.WILLIAM.JONES@H		COMPUTACENTER HSBC 331 LORD STREET SOUTHPORT SEFTON PR8 1NJ
Activity	TECH EXCHANGE	Contact Phone	76834834		
Priority	ND 1600				
Ref 1	INC50551746				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765678201						

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	4
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Job # 4287152	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	12/11/2025 17:04 - 13/11/2025 13:00	Contact Name	MANAGER	CROMPTONS CROMPTONS 115-117 HIGHER BRIDGE STREET BOLTON BL1 2HJ
Activity	TECH EXCHANGE	Contact Phone	01204243240	
Priority	4HR			
Ref 1	02698361			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33194176//31126335//T3	unfortunately tms agent2.0 has stopped unit is not letting me delete and reinstall the app as this has worked previously and it is preventing them from using the terminal at all

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Nadeem Saleem 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4286904	Customer	POSTURITE LIMITED			Job Address		
SLA Window	12/11/2025 13:57 - 13/11/2025 17:00	Contact Name	VICTORIA BRADLEY EP128828		ROYAL & SUN ALLIANCE 39 OLD HALL STREET NEW HALL PLACE, INTACT INSURANCE LIVERPOOL L3 9PP		
Activity	CHAIR INSTALL	Contact Phone	08450105200				
Priority	ND 1700						
Ref 1	DEL1648969						
Ref 2							
No. of Parts	3						

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: EP128828Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1648969&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Royal%20%26%20Sun%20Alliance 39%20Old%20Hall%20Street LIVERPOOL New%20Hall%20Place %20Intact%20Insurance L3%209PP >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19766866401	98995732	JPL 502S USB Noise Cancelling				
19766866402	98995732	JPL 502S USB Noise Cancelling				
19766866403	98995732	JPL 502S USB Noise Cancelling				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19766866601	98995732	JPL 502S USB Noise Cancelling				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet
Nadeem Saleem 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4286844	Customer	POSTURITE LIMITED		Job Address
SLA Window	12/11/2025 12:41 - 13/11/2025 17:00	Contact Name	LISA RUTTER	MEDIMMUNE UK LIMITED RENAISSANCE WAY MATERIAL MANAGEMENT WAREHOUSE, UNIT 6 LIVERPOOL L24 9JW
Activity	CHAIR INSTALL	Contact Phone	01514857956	
Priority	ND 1700			
Ref 1	DEL1648316			
Ref 2				
No. of Parts	1			

Instructions 1

*** Customer Instructions: Please deliver to MM warehouse accessed through gate 3 ***
Please call 1 hour before arrival. Customer Ref / PO: 7201943706 Items on order:

<https://rico.iotform.com/222823708509055?refNumber=DEI 1648316&address>

Instructions 2

Tech to deliver
assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0202 256 7627 - ip

ss=MedImmune%20UK%20Limited
Renaissance%20Way
LIVERPOOL
Material%20Management%20Warehouse
%20Unit%206
L24%20JW >Once the job is completed
please click this link to open and complete the form.<a>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19766346701	100133102	Positiv Orthopedic Plus Chair				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19766346901	100133102	Positiv Orthopedic Plus Chair				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Nadeem Saleem 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4286527	Customer	POSTURITE LIMITED		Job Address
SLA Window	12/11/2025 06:51 - 13/11/2025 17:00	Contact Name	ALAN BOYLE	ALAN BOYLE FLAT 16 13 ATLAS PLACE MANCHESTER M19 3XR
Activity	CHAIR SP INSTALL	Contact Phone	07581205447	
Priority	ND 1700			
Ref 1	DEL1647010			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO402735Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19764321601	100142529	UltraBoard 950 V2 Compact Keyb				
19764321602	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19764321801	9787601BLA	Positiv Plus High Back No Neck				
19764321901	100142529	UltraBoard 950 V2 Compact Keyb				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4286529	Customer	POSTURITE LIMITED			Job Address
SLA Window	12/11/2025 06:58 - 13/11/2025 17:00	Contact Name		AMELIE ATKINS	AMELIE ATKINS HMRC
Activity	CHAIR INSTALL	Contact Phone		07341674634	TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE Salford M3 5BS
Priority	ND 1700				
Ref 1	DEL1645956				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000283965Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19764340701	500000735	Positiv ME300 (High Back)				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Job # 4287122	Customer	POSTURITE LIMITED			Job Address
SLA Window	12/11/2025 16:35 - 13/11/2025 17:00	Contact Name	REBECCA HUGHES		REBECCA HUGHES 3 PENNANT DRIVE PRESTWICH MANCHESTER M25 3BT
Activity	DESK INSTALL	Contact Phone	07963289997		
Priority	ND 1700				
Ref 1	DEL1648791				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPO00530863/Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet
Nadeem Saleem 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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In Items for Job # 4287122 page 1 of 1



Run Sheet
Nadeem Saleem 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	5
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Run Sheet

Osama Shahhoud 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4287134	Customer	Vista Retail Support Limited	Job Address
SLA Window	12/11/2025 16:47 - 13/11/2025 17:00	Contact Name	LIDL THELWALL LANE LANCASHIRE WARRINGTON WA4 1LJ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3467673		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3467673 -Brief Description: Damaged or lost equipment Mobile Office 3455315 - FSE to attend and replace HHT device part ID: HHT-ZEB-TC57-LID 05342889	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19767920001	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19767920201						



Run Sheet

Osama Shahhoud 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4286770	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	12/11/2025 11:36 - 13/11/2025 17:00	Contact Name	JAMES PAGE	MORRISONS MANUFACTORY MORRISONS MANUFACTORY WHARTON ROAD WINSFORD CW7 3BB
Activity	TECH EXCHANGE	Contact Phone	07967272292	
Priority	ND 1700			
Ref 1	INC000031279866			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver/exchange/Install laptop at site	Deliver/exchange/Install laptop at site - Replace LPC09494931W10 / 5CG0095XW5 Site contact - James Page - 07967272292

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765882001						

Returned Items



Run Sheet

Osama Shahhoud 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4287130	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	12/11/2025 16:43 - 13/11/2025 13:00	Contact Name	MANAGER	MORRISONS FUEL WIDNES MORRISONS FUEL WIDNES GREEN OAKS WAY WIDNES WA8 6UA
Activity	TECH EXCHANGE	Contact Phone	01513172649	
Priority	4HR			
Ref 1	02698131			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38960098//31215846//PPD	CASE-0156192 no ppos available last connected to us 04.11 what has been tried -Uninstall and reinstall PayPoint Move a new cpa.exe.config to the ppod directory Start a new ppod directory and reinstall Restart the POS Restart the PayPoint terminal still not working swap required.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4287119	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	12/11/2025 16:33 - 13/11/2025 13:00	Contact Name	JAMAL	JR NEWS JR NEWS 97 GREEN LANE STONEYCROFT LIVERPOOL L13 7BB
Activity	TECH EXCHANGE	Contact Phone	####	
Priority	4HR			
Ref 1	02698095			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
34041211/31275657T3	Swap requested as PP1 has issue with the PPOS module

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	5
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Job # 4287070	Customer	PayPoint Unscheduled		Job Address
SLA Window	12/11/2025 16:10 - 13/11/2025 17:00	Contact Name	PAKKIYARAJAH SIVAPALAN	ALL IN ONE TARBOCK 11 TARBOCK ROAD, HUYTON LIVERPOOL ENGLAND L36 5XN
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31120932			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1 Mr. PAKKIRAJAH Sivapalan 07446822848	Unscheduled collection - ensure you have the letter for site (available on google drive 34039839

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19767724501						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19767724701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4286882	Customer	Vista Retail Support Limited	Job Address
SLA Window	12/11/2025 13:43 - 13/11/2025 17:00	Contact Name	LIDL WORSLEY RD LANCASHIRE MANCHESTER M30 8BW
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3466133		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3466133: faulty HHT repalcement Passcode: 18272889	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19766801301	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19766801501					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 13/11/2025

Date 13/11/2025 **Depot** Warrington **Driver** Owen, Ryan **Jobs on Run** 7

Job # 4287018	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/11/2025 15:52 - 13/11/2025 17:00	Contact Name	STE SANDHAM	B&Q B&Q
Activity	TECH EXCHANGE	Contact Phone	01615213644	UNIT 1 GEORGE RICHARDS WAY, ALTRINCHAM RETAIL PARK ALTRINCHAM WA14 5GR
Priority	ND 1700			
Ref 1	24580772			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>PLEASE SWAP UNIT</p>	<p>Till number: 31</p> <p>Peripheral make/model(Please copy and paste CI): P1200 RECEIPT PRINTER</p> <p>Description of issue: Cannot close the printer's lid seems to be broken.</p> <p>Has the cable connection been checked?: NA</p> <p>Have they tried a reboot?: NA</p> <p>What other troubleshooting steps have been done (Cleaned with thermal pen has the till roll been changed?): They have tried to open the lid with no paper roll in it but still cannot close the lid and so cannot use the printer.</p> <p>Error message: No error message</p> <p>Contact name/number: +441615213644 Store number</p> <p>When is the user available (Not store opening times)?: till 15:00 pm.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4286615	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	13/11/2025 08:00 - 13/11/2025 12:00	Contact Name	HALE NLC2845 NT STATION		Northern Rail - STAR
Activity	TECH EXCHANGE	Contact Phone	0161 9294507		Hale Railway Station, Ashley Road, Hale, Altrincham, W Mancs Cheshire Cheshire WA14 2UZ
Priority	4HR				
Ref 1	C5324540				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
4HR 13/11/2025 12:00 SLA: 4HR 13/11/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history: ##### Call 5324540 Problem Web Service qws_uk Wed 12 Nov 2025 09:34:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2845TA23 contract.pkey=23200 call.poms=1 call.zip=WA14 2UZ call.address=Hale Railway Station Ashley Road Hale Altrincham W Mancs call.city=Cheshire call.customerid=INC18477256 call.problem=NLC2845 HALE NLC 2845 Site HALE Window 30 Serial Number 32984 Fault Code Fa call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=11/12/2025 10:33:50 AM...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765209601	_NRNEWND4020MKII	MAGNETIC TICKET DT 203DPI	37616			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4287193	Customer	Computacenter John Lewis		Job Address
SLA Window	12/11/2025 18:43 - 13/11/2025 22:00	Contact Name	THE MANAGER	JOHN LEWIS JOHN LEWIS MARKET HOUSE CHURCH STREET WILMSLOW SK9 1AX
Activity	TECH EXCHANGE	Contact Phone	000	
Priority	ND 1700			
Ref 1	24582210			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
<p>PLEASE SWAP UNIT</p>	<p>Asset: Ingenico iPP350 Generic Serial No: GENERIC-0018</p> <p>Category: Hardware SubCategory: Component</p> <p>ePOS Till Issue - DB-C-C60146287 - Card Reader (PED) (Ingenico IPP350) - Replacement cable required.</p> <p>*delete as applicable</p> <p>Please provide relevant information below to be sent to Computacenter:</p> <p>Hostname:</p> <p>Serial Number:</p> <p>Model number:</p> <p>Fault:</p> <p>*NOTE: If this is for a JL CHS Estimator laptop please use the PRE: JL CHS Estimator Laptop pre weblog template as this captures extra details needed</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4286758	Customer	CXM - Complex		Job Address
SLA Window	12/11/2025 11:20 - 13/11/2025 15:30	Contact Name	EDWARD CHATWIN	CHATWINS REMER ST REMER ST CREWE CHESHIRE CW1 4LS
Activity	TECH EXCHANGE	Contact Phone	1270625127	
Priority	ND 1530			
Ref 1	5936459			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN71181/Lane 3000 Smartlink E2EE x 1: Collect EN70180/Lane 3000 PCI V5 SNO: 222157333011101026093786LAN_UK_0133232: SWAP OUT/SWAP OUT	LAN_UK_0133232 14830384 Dany +441270501987 8-3:30 m-sat 8-3:30 m-sat Elavon TID: 14830384; Date Time Logged: 20251112111006; Terminal ID: 210197211702; Profile Number: 14830384 Other Info

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765786001	EN71181	Lane 3000 Smartlink E2EE(VN)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19765786201	EN70180	Lane 3000 PCI V5-(FR)(CN)				
19765786301	EN71181	Lane 3000 Smartlink E2EE(VN)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4286839	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 16:30	Contact Name	MEGHAN JOHNSON	NATWEST NATWEST 35-37 MARKET STREET CREWE CW1 2HN
Activity	COLLECTION	Contact Phone	07792 651 217	
Priority	Timed			
Ref 1	45194			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>**PES DRIVER** **Please Collect Between 9am - 16:30pm**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS Handed TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4286556	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	13/11/2025 08:00 - 13/11/2025 18:00	Contact Name	CREWE NLC3710 TFW Depot		TRANSPORT FOR WALES (Crewe)
Activity	TECH EXCHANGE	Contact Phone	02920 320 117 / 02920 320 118		Nantwich Road, Cheshire
Priority	ND 1800				Cheshire
Ref 1	C5324527				Crewe
Ref 2					CW2 6HR
No. of Parts	1				

Instructions 1	Instructions 2
ND 13/11/2025 20:00 SLA: ND 13/11/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5324527 Problem Web Service qws_uk Wed 12 Nov 2025 07:49:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC18476700 call.problem=NLC3710 Crewe Zebra / TC56 damaged zebra NLC 3710 Site Name Crewe Set Num call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=11/12/2025 8:48:34 AM...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19764520301	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4286641	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	12/11/2025 10:05 - 13/11/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5324550			Chester
Ref 2				CH1 3NS
No. of Parts	1			

Instructions 1	Instructions 2
ND 13/11/2025 20:00 SLA: ND 13/11/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5324550 Problem Web Service qws_uk Wed 12 Nov 2025 10:05:07 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC18434179 call.problem=++020-118633++NLC3701 Chester PED - Tamper alert call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=11/12/2025 11:04:35 AM ##### Call 5324550 Problem Web Service qws_uk Wed 12 Nov 2025 10:05:07 A+C+P ...

Job Notes



Run Sheet

Simon Heath 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4286640	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	12/11/2025 10:05 - 13/11/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5324549			Chester
Ref 2				CH1 3NS
No. of Parts	2			

Instructions 1	Instructions 2
ND 13/11/2025 20:00 SLA: ND 13/11/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5324549 Problem Web Service qws_uk Wed 12 Nov 2025 10:04:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC18451892 call.problem=++020-114063++NLC3701 Chester 020-114063 PED - Bluetooth option not available NLC 3701 Si call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=11/12/2025 11:04:09 AM ##### Call 5324549 Problem Web Service qws_uk Wed 12 Nov 2025 10:04:35 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19765353901	_SXASSET-LABELSV2					
19765353301	_TWMIUM020DE	VRQP:M020 TFW MOBILE LIVE	02000303002020121640			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4286639	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	12/11/2025 10:04 - 13/11/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5324548			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 13/11/2025 20:00 SLA: ND 13/11/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5324548 Problem Web Service qws_uk Wed 12 Nov 2025 10:03:48 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC18461975 call.problem=++020-121636++NLC3701 Chester PED - Blank screen call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=11/12/2025 11:03:14 AM ##### Call 5324548 Problem Web Service qws_uk Wed 12 Nov 2025 10:03:48 A+C+P ...

Job Notes



Run Sheet

Simon Heath 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4286850	Customer	Computacenter Limited		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	MAX BIRTWISTLE	Chester Cawley House Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Activity	NON TECH EXCHANGE	Contact Phone	447827020881	
Priority	ND 1700			
Ref 1	WOT000515721r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	Job Instructions: {"req_by_site_information":"head_office","req_for_site_information":"head_office"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197493367						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4287009	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Tim Healy	Chester Cawley House
Activity	COLLECTION	Contact Phone	07751849069	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000514981			
Ref 2				
No. of Parts	1			

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197428105	0000000000048727B6	:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG24162FD			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 13/11/2025

Date 13/11/2025 **Depot** Warrington **Driver** Heath, Simon **Jobs on Run** 7

Job # 4287034	Customer	Computacenter - Lloyds DLM		Job Address
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Nichola Stenson	Chester Cawley House
Activity	COLLECTION	Contact Phone	07909844406	Chester Cawley House Chester Business Park, Herons Way CHESTER England CH4 9FB
Priority	ND 1700			
Ref 1	WOT000514982			
Ref 2				
No. of Parts	1			

Instructions 1

Instructions 2

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197427506	000000000004872	ZBG:GB-DLM Box Laptop V3				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		HP EliteBook 830 G9 13" - i5 - 16GB - 256GB	5CG241602J			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4287157	Customer	Computacenter - Waitrose		Job Address
SLA Window	12/11/2025 17:09 - 13/11/2025 17:00	Contact Name	MANAGER	WAITROSE LTD WAITROSE LTD MONA ROAD MENAI BRIDGE LL59 5EA
Activity	TECH EXCHANGE	Contact Phone	0000	
Priority	ND 1700			
Ref 1	24582152			
Ref 2	PO Monthly			
No. of Parts	0			

Instructions 1	Instructions 2
Please swap unit	Asset: Cashbases WR490 Cashdrawer Generic Serial No: GENERIC-0044 Category: Hardware SubCategory: Component Cash Drawer Manned Till Other 318TP061 318 - Menai Bridge Web logging Make/Model: Cashbases WR490 Cashdrawer Generic Till Number: 061 Serial Number (S/N): NA Fault/Attempted Triage: the till springs open violently and has caused injury to several partners

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4286930	Customer	Northampton Technical Support *NO INV*		Job Address
SLA Window	12/11/2025 14:36 - 13/11/2025 15:00	Contact Name		MOTOR BODIES WIDNES LTD MOTOR BODIES WIDNES LTD GLEBE BUSINESS PARK LUNTS HEATH ROAD WIDNES WA8 5SQ
Activity	VAN STOCK AUDIT	Contact Phone	01514200022	
Priority	ND 1700			
Ref 1	NG25ZGP			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Return spare key to vehicle	Engineer to place spare key in the glove box of vehicle NG25ZGP and take a photo as proof.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 13/11/2025

Date 13/11/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 7

Job # 4286884	Customer	POSTURITE LIMITED		Job Address
SLA Window	12/11/2025 13:45 - 13/11/2025 17:00	Contact Name	CHARLOTTE TAYLOR	B A E SYSTEMS WARTON AERODROME - BUILDING W454
Activity	DESK INSTALL	Contact Phone	03300491373	WARTON PRESTON PR4 1AX
Priority	ND 1700			
Ref 1	DEL1648497			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000309528 Deliveries DPD or UPSItems on order:500001446</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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In Items for Job # 4286884 page 1 of 1



Run Sheet

Stephen Fitton 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Returned Items for Job # 4286884 page 1 of 1



Run Sheet

Stephen Fitton 13/11/2025

Date 13/11/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 7

Job # 4286946	Customer	POSTURITE LIMITED		Job Address
SLA Window	12/11/2025 14:57 - 13/11/2025 17:00	Contact Name	KAREN JONES	KAREN JONES 2 HARRISON STREET BLACKPOOL FY1 4AP
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07921577863	
Priority	ND 1700			
Ref 1	DEL1649046			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*** Customer Instructions: I work in a bedroom up one flight of stairs. Their is space to build the desk and downstairs to build the chair. *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:3952 PO338939Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. BLACKPOOL FY1%204AP >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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In Items for Job # 4286946 page 1 of 1



Run Sheet

Stephen Fitton 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Returned Items for Job # 4286946 page 1 of 1



Run Sheet

Stephen Fitton 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4286528	Customer	POSTURITE LIMITED		Job Address
SLA Window	12/11/2025 06:57 - 13/11/2025 17:00	Contact Name	AMANDA BROWN	AMANDA JANE BROWN 3 CHISWELL GROVE, 3, CHISWELL GROVE THORNTON-CLEVELEYS FY5 5PD
Activity	CHAIR INSTALL	Contact Phone	07976897420	
Priority	ND 1700			
Ref 1	DEL1645902			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000283250Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1645902&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1645902&address =Amanda%20Jane%20Brown 3 THORNTON-CLEVELEYS CHISWELL%20GROVE %203 %20CHISWELL%20GROVE FY5%205PD >Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19764338901	500000940	P-Sit High Back - 3 Lever Seat				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19764339101	500000940	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Stephen Fitton 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4286710	Customer	GE Medical Systems Ltd			Job Address
SLA Window	13/11/2025 08:00 - 13/11/2025 12:00	Contact Name	JULIA LAWSON		ROYAL LANCASTER INFIRMARY ROYAL LANCASTER INFIRMARY ASHTON ROAD LANCASTER LA1 4RP
Activity	NON TECH EXCHANGE	Contact Phone	01524516271ln.4		
Priority	ND 1200				
Ref 1	16325060				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
SWAP PROBES	DRIVER TO GO TO radiology department in the centenary building on the ground floor. Head to x-ray reception -- COLLECT S/N 476731YP5 DELIVER S/N 557797YP8

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19762660301	Not Used	
.	Not Used	



Run Sheet

Stephen Fitton 13/11/2025

Date	13/11/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	7
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Job # 4287081	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	12/11/2025 16:15 - 13/11/2025 16:30	Contact Name	LAUREN ANN ROPER / KIOSK 2	COMPUTACENTER HSBC HSBC LANCASTER 35 MARKET STREET LANCASHIRE LA1 1JQ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC50562346			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Pcip - 129.101.118.76Sm - 255.255.255.224Dgw - 129.101.118.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19767740701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 13/11/2025

Date 13/11/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 7

Job # 4286875	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	13/11/2025 09:00 - 13/11/2025 17:00	Contact Name	Rob .	Halfords Limited Corner House Park NETWORK PRINTER A RECEPTION,, BARROW-IN-FURNESS LA14 2NE	
Activity	REPAIR WITH PARTS	Contact Phone	01229813400		
Priority	ND FIX				
Ref 1	11898857				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 13/11/2025 17:00-----ASSET INFORMATION---ProductName: MS431dn SFP HV EMEA Device Tag Customer: NETWORK PRINTER ASerialNumber: 4601030001THF ProductIdentifier: 29S0060 Model: 4601-4a0 Physical Location: RECEPTION</p> <p>----ACCOUNT INFORMATION---MPS ACCOUNTS LA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00 Printer Information Pin code on all devices 1066 Tray set up generally is as follows Tray 1 A4 plain paper Tray 2 A4 episys labels Will print A5 sometimes but generally via the manual feeder if the device has one</p>	<p>-----ACTIVITY DESCRIPTION----Issue - Error Code 900 Recommended PNs - 41X2861 Controller board (MS431dn) MS439dn) Please go onsite and update the firmware to the latest version and make sure to test if the issue persists. If it does please replace the controller board. Thank you. Steps Performed - NVA Printer Location - Barrow-in-Furness (PACE) Corner House Park Hindpool Road Barrow in Furness Cumbria LA14 2NE Source - Training . MT . QA Point of contact - Full name: Rob Phone number: 01229 813400---INSTRUCTIONS-----Technical Notes-----DCN. @TECH: Please investigate generic 900 Firmware error - try updating FW first.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
197667527	41X2861	MS43x SVC Controller Baja M En				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
197667529	41X2861	MS43x SVC Controller Baja M En				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19766756301	5936526	4286872	INSTALL	THE MANCHESTER COLLEGE, NICHOLLS CAMPUS, .. MANCHESTER, M12 6BA	Asif Alam	13/11/2025 10:00 13/11/2025 15:00	13/11/2025	
Computacenter - KPMG	19765793601	24580654	4286831	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Asif Alam	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
CXM	19766714701	5936520	4286863	TECH EXCHANGE	ALTERATIONS BOUTIQUE, 14 THE ROYAL EXCHANGE ARCADE, .. MANCHESTER, M2 7EA	Asif Alam	12/11/2025 13:20 13/11/2025 17:00	13/11/2025	
CXM	19766714702	5936520	4286863	TECH EXCHANGE	ALTERATIONS BOUTIQUE, 14 THE ROYAL EXCHANGE ARCADE, .. MANCHESTER, M2 7EA	Asif Alam	12/11/2025 13:20 13/11/2025 17:00	13/11/2025	
CXM	19766714703	5936520	4286863	TECH EXCHANGE	ALTERATIONS BOUTIQUE, 14 THE ROYAL EXCHANGE ARCADE, .. MANCHESTER, M2 7EA	Asif Alam	12/11/2025 13:20 13/11/2025 17:00	13/11/2025	
Computacenter - Kingfisher	(No Items)	24581469	4286810	TECH EXCHANGE	B & Q PLC, B & Q PLC, UNIT 1, MANCHESTER FORT SHOPPING PARK, MANCHESTER, M8 8EP	Asif Alam	12/11/2025 12:29 13/11/2025 17:00	13/11/2025	
Fujitsu Services Limited - Star Trains - P2PE	19765382201	C5324551	4286650	TECH EXCHANGE	Northern Rail MT (Buxton), Station Road, Buxton, Derbyshire, Derbyshire, Buxton, SK17 6AQ	Asif Alam	13/11/2025 08:00 13/11/2025 19:30	13/11/2025	
Computacenter - Kingfisher	(No Items)	24580827	4286746	TECH EXCHANGE	B & Q PLC, B & Q PLC, GEORGES ROAD, STOCKPORT, SK4 1DR	Asif Alam	12/11/2025 11:08 13/11/2025 20:00	13/11/2025	
Paypoint Network Limited - UK	(No Items)	02697572	4286947	TECH EXCHANGE	MORRISONS DAILY, MORRISONS DAILY, 173 THORNLEY LANE SOUTH, STOCKPORT, SK5 6QG	Asif Alam	12/11/2025 14:57 13/11/2025 13:00	13/11/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
INTERCITY / SALVATION ARMY	(No Items)	Wigan 997	4286916	PROJECT	SALVATION ARMY, 373-385 Wigan Road, Ashton-in-Makerfield, WIGAN, WN4 0AR	Berlindo D'Assuncao	13/11/2025 09:00 13/11/2025 10:00	13/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	(No Items)	24581244	4286797	TECH EXCHANGE	HALIFAX , HALIFAX PLC, 5 PICCADILLY, MANCHESTER, M1 1LZ	Claire Booth	12/11/2025 12:04 13/11/2025 16:30	13/11/2025	
COGNIZANT HAYS WAREHOUSING	19762605001	INC0120095	4285851	TECH EXCHANGE	HAYS SPECIALIST RECRUITMENT LTD, HAYS SPECIALIST RECRUITMENT LTD, CITY TOWER, PICCADILLY PLAZA, MANCHESTER, M1 4BT	Claire Booth	11/11/2025 14:27 13/11/2025 17:00	13/11/2025	
Computacenter PwC NON TECH EXCHANGE	19749264901	PAR0573438	4282436	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	06/11/2025 13:27 13/11/2025 17:30	13/11/2025	
Computacenter PwC NON TECH EXCHANGE	19743648301	PAR0570146	4281495	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	05/11/2025 13:39 13/11/2025 17:30	13/11/2025	
Computacenter PwC NON TECH EXCHANGE	19743596401	PAR0570082	4281487	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	05/11/2025 13:30 13/11/2025 17:30	13/11/2025	
HCL Barclays	19767613201	INC1040404732	4287003	DELIVERY	21 FALMOUTH AVENUE, 21 FALMOUTH AVENUE, URMSTON, MANCHESTER, M41 8UP	Claire Booth	12/11/2025 15:45 13/11/2025 17:00	13/11/2025	
Computacenter - Astra Zeneca	197584680	WOT000522843	4286201	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
Computacenter - Astra Zeneca	197644318	WOT000524404	4286605	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
Computacenter - Astra Zeneca	197521266	WOT000515406	4286609	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
Computacenter - Astra Zeneca	197681720	WOT000524705	4287181	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
Computacenter - Astra Zeneca	197683162	WOT000525836	4287197	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19765364701	C5324554	4286644	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Daniel Hanson	13/11/2025 08:00 13/11/2025 16:00	13/11/2025	
Fujitsu Services Limited - Star Trains - P2PE	19765366901	C5324555	4286645	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Daniel Hanson	13/11/2025 08:00 13/11/2025 16:00	13/11/2025	
POSTURITE LIMITED	19766854301	DEL1647472	4286899	CHAIR INSTALL	FARHA AINARKAR, 13 MULBERRY WALK, BLACKBURN, BB1 1UH	Daniel Hanson	12/11/2025 13:53 13/11/2025 17:00	13/11/2025	
Fujitsu Services Limited - Banks	19767894401	C5324609	4287123	TECH EXCHANGE	RBSG, 35 KING WILLIAM STREET, RBSG, BLACKBURN, BB1 7DJ	Daniel Hanson	12/11/2025 09:30 13/11/2025 16:30	13/11/2025	
Symec Travis Perkins	19765310401	00516113	4286633	TECH EXCHANGE	TRAVIS PERKINS TRADING CO LTD, TRAVIS PERKINS TRADING CO LTD, PHOENIX MILL, KING STREET, BLACKBURN, BB2 2DT	Daniel Hanson	12/11/2025 09:59 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766369001	DEL1648974	4286845	CHAIR INSTALL	WINCANTON, 1 PETTER COURT, ATTN: MATT CUNNIFFE, SAMLESBURY ENTERPRISE ZONE, MELLOR BROOK, BLACKBURN, BB2 7FS	Daniel Hanson	12/11/2025 12:42 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766369002	DEL1648974	4286845	CHAIR INSTALL	WINCANTON, 1 PETTER COURT, ATTN: MATT CUNNIFFE, SAMLESBURY ENTERPRISE ZONE, MELLOR BROOK, BLACKBURN, BB2 7FS	Daniel Hanson	12/11/2025 12:42 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766369003	DEL1648974	4286845	CHAIR INSTALL	WINCANTON, 1 PETTER COURT, ATTN: MATT CUNNIFFE, SAMLESBURY ENTERPRISE ZONE, MELLOR BROOK, BLACKBURN, BB2 7FS	Daniel Hanson	12/11/2025 12:42 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766983801	DEL1648932	4286921	CHAIR SP INSTALL	MATTHEW CONBOY, 30 FIRST AVENUE, CHURCH, ACCRINGTON, BB5 5EH	Daniel Hanson	12/11/2025 14:20 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766983802	DEL1648932	4286921	CHAIR SP INSTALL	MATTHEW CONBOY, 30 FIRST AVENUE, CHURCH, ACCRINGTON, BB5 5EH	Daniel Hanson	12/11/2025 14:20 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766983803	DEL1648932	4286921	CHAIR SP INSTALL	MATTHEW CONBOY, 30 FIRST AVENUE, CHURCH, ACCRINGTON, BB5 5EH	Daniel Hanson	12/11/2025 14:20 13/11/2025 17:00	13/11/2025	
CXM	19766544501	5936458	4286854	TECH EXCHANGE	RAMS CONVENIENCE LTD, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Daniel Hanson	13/11/2025 09:00 13/11/2025 13:00	13/11/2025	
CXM	19766544502	5936458	4286854	TECH EXCHANGE	RAMS CONVENIENCE LTD, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Daniel Hanson	13/11/2025 09:00 13/11/2025 13:00	13/11/2025	
CXM	19766544503	5936458	4286854	TECH EXCHANGE	RAMS CONVENIENCE LTD, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Daniel Hanson	13/11/2025 09:00 13/11/2025 13:00	13/11/2025	
CXM	19766544504	5936458	4286854	TECH EXCHANGE	RAMS CONVENIENCE LTD, 379-381 NEW HALL LANE, .. PRESTON, PR1 4SY	Daniel Hanson	13/11/2025 09:00 13/11/2025 13:00	13/11/2025	
Xerox (UK) Technical***DO NOT INVOICE***	197673345	11899049	4286966	REPAIR WITH PARTS	Alliance Healthcare (Distribution) , Dodd Way, Walton Summit Preston, LANCASHIRE, PR5 8AE	Daniel Hanson	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
Xerox (UK) Technical***DO NOT INVOICE***	197673340	11899049	4286966	REPAIR WITH PARTS	Alliance Healthcare (Distribution) , Dodd Way, Walton Summit Preston, LANCASHIRE, PR5 8AE	Daniel Hanson	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Unscheduled	19767725701	31280049	4287071	COLLECTION	FAMILY SHOP, 88 BOLTON STREET, CHORLEY, LANCASHIRE, PR7 3DX	Daniel Hanson	12/11/2025 16:10 13/11/2025 17:00	13/11/2025	
Fujitsu Services Limited - KFC	19765411201	C5324500	4286664	TECH EXCHANGE	KFC Charnock Richards M6 (10105), KFC Charnock, M6 Motorway, Jct 27/28, Mill Lane, Chorley, Lancs, Lancashire, Chorley, PR7 5LR	Daniel Hanson	12/11/2025 09:00 13/11/2025 18:00	13/11/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Training Account	(No Items)	David Hargreaves Specsavers training	4281132	MANPOWER	TVS Warrington, TVS Warrington, M23 9TW	David Hargreaves	13/11/2025 08:30 13/11/2025 16:00	13/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19765361401	C5324553	4286642	TECH EXCHANGE	Northern Rail MT (Liverpool), Liverpool Lime Street Station, Liverpool, Merseyside, Liverpool, L1 1JD	John Paul Barron	12/11/2025 10:07 13/11/2025 20:00	13/11/2025	
Computacenter JLP	19765672601	24578363	4286827	TECH EXCHANGE	JOHN LEWIS PLC (0081024546), John Lewis Liverpool 70 South John Street Liverpool One, John Lewis Liverpool 70 South John Street Liverpool One, L1 8BJ	John Paul Barron	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
Xerox (UK) Technical***DO NOT INVOICE***	197676797	11898865	4287060	REPAIR WITH PARTS	Alder Hey Childrens NHS Foundation , Eaton Road, Alderhey, Ward 4A - Yellow POD,4th Fl., LIVERPOOL, L12 2AP	John Paul Barron	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
Xerox (UK) Technical***DO NOT INVOICE***	(No Items)	11848124	4287156	REPAIR WITH PARTS	Alder Hey Childrens.....s NHS Foundation, Eaton Road, Theatres-Consultants/staff ofce, 1st Fl - Back of Theatres, LIVERPOOL, L12 2AP	John Paul Barron	13/11/2025 09:00 13/11/2025 12:00	13/11/2025	
Paypoint Network Limited - UK	(No Items)	02697212	4286914	TECH EXCHANGE	COUNTRY STORES, COUNTRY STORES, 11B AIGBURTH VALE, LIVERPOOL, L17 0DE	John Paul Barron	12/11/2025 14:10 13/11/2025 13:00	13/11/2025	
Verifone UK LTD	(No Items)	G359195	4286869	TECH EXCHANGE	1GB0934 H&M LIVERPOOL BHS LORD, 67-69 LORD STREET, N/A, LIVERPOOL, LIVERPOOL, L2 6PG	John Paul Barron	12/11/2025 13:28 13/11/2025 18:00	13/11/2025	
Verifone UK LTD	(No Items)	G359195 - Y Cable	4286871	CONSUMABLE INSTALL	1GB0934 H&M LIVERPOOL BHS LORD, 67-69 LORD STREET, N/A, LIVERPOOL, LIVERPOOL, L2 6PG	John Paul Barron	12/11/2025 13:28 13/11/2025 18:00	13/11/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Paypoint Network Limited - UK	(No Items)	02698361	4287152	TECH EXCHANGE	CROMPTONS, CROMPTONS, 115-117 HIGHER BRIDGE STREET, BOLTON, BL1 2HJ	Mark Hosie	12/11/2025 17:04 13/11/2025 13:00	13/11/2025	
Paypoint Network Limited - UK	(No Items)	02698138	4287127	TECH EXCHANGE	SPAR STORES, SPAR STORES, 27 LIVERPOOL ROAD NORTH, BURSCOUGH, ORMSKIRK, L40 5TN	Mark Hosie	12/11/2025 16:40 13/11/2025 13:00	13/11/2025	
Fujitsu Services Limited - Adhoc Collections	(No Items)	150	4286099	COLLECTION	19, 19, EASTBANK STREET, PR8 1DY	Mark Hosie	11/11/2025 16:31 13/11/2025 17:00	13/11/2025	
Computacenter Limited - HSBC	19765678201	INC50551746	4286738	TECH EXCHANGE	COMPUTACENTER HSBC, 331 LORD STREET, SOUTHPORT, SEFTON, PR8 1NJ	Mark Hosie	12/11/2025 11:03 13/11/2025 16:30	13/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19766346701	DEL1648316	4286844	CHAIR INSTALL	MEDIMMUNE UK LIMITED, RENAISSANCE WAY, MATERIAL MANAGEMENT WAREHOUSE, UNIT 6, LIVERPOOL, L24 9JW	Nadeem Saleem	12/11/2025 12:41 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766866401	DEL1648969	4286904	CHAIR INSTALL	ROYAL & SUN ALLIANCE, 39 OLD HALL STREET, NEW HALL PLACE, INTACT INSURANCE, LIVERPOOL, L3 9PP	Nadeem Saleem	12/11/2025 13:57 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766866402	DEL1648969	4286904	CHAIR INSTALL	ROYAL & SUN ALLIANCE, 39 OLD HALL STREET, NEW HALL PLACE, INTACT INSURANCE, LIVERPOOL, L3 9PP	Nadeem Saleem	12/11/2025 13:57 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766866403	DEL1648969	4286904	CHAIR INSTALL	ROYAL & SUN ALLIANCE, 39 OLD HALL STREET, NEW HALL PLACE, INTACT INSURANCE, LIVERPOOL, L3 9PP	Nadeem Saleem	12/11/2025 13:57 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19764321601	DEL1647010	4286527	CHAIR SP INSTALL	ALAN BOYLE, FLAT 16, 13 ATLAS PLACE, MANCHESTER, M19 3XR	Nadeem Saleem	12/11/2025 06:51 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19764321602	DEL1647010	4286527	CHAIR SP INSTALL	ALAN BOYLE, FLAT 16, 13 ATLAS PLACE, MANCHESTER, M19 3XR	Nadeem Saleem	12/11/2025 06:51 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767883801	DEL1648791	4287122	DESK INSTALL	REBECCA HUGHES, 3 PENNANT DRIVE, PRESTWICH, MANCHESTER, M25 3BT	Nadeem Saleem	12/11/2025 16:35 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767883802	DEL1648791	4287122	DESK INSTALL	REBECCA HUGHES, 3 PENNANT DRIVE, PRESTWICH, MANCHESTER, M25 3BT	Nadeem Saleem	12/11/2025 16:35 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767883803	DEL1648791	4287122	DESK INSTALL	REBECCA HUGHES, 3 PENNANT DRIVE, PRESTWICH, MANCHESTER, M25 3BT	Nadeem Saleem	12/11/2025 16:35 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767883804	DEL1648791	4287122	DESK INSTALL	REBECCA HUGHES, 3 PENNANT DRIVE, PRESTWICH, MANCHESTER, M25 3BT	Nadeem Saleem	12/11/2025 16:35 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767883805	DEL1648791	4287122	DESK INSTALL	REBECCA HUGHES, 3 PENNANT DRIVE, PRESTWICH, MANCHESTER, M25 3BT	Nadeem Saleem	12/11/2025 16:35 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19764340701	DEL1645956	4286529	CHAIR INSTALL	AMELIE ATKINS, HMRC, TRINITY BRIDGE HOUSE, 2 DEARMANS PLACE, SALFORD, M3 5BS	Nadeem Saleem	12/11/2025 06:58 13/11/2025 17:00	13/11/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Morrisons BAU	19765882001	INC0000312798 66	4286770	TECH EXCHANGE	MORRISONS MANUFACTORY, MORRISONS MANUFACTORY, WHARTON ROAD, WINSFORD, CW7 3BB	Osama Shahhoud	12/11/2025 11:36 13/11/2025 17:00	13/11/2025	
Paypoint Network Limited - UK	(No Items)	02698095	4287119	TECH EXCHANGE	JR NEWS, JR NEWS, 97 GREEN LANE, STONEYCROFT, LIVERPOOL, L13 7BB	Osama Shahhoud	12/11/2025 16:33 13/11/2025 13:00	13/11/2025	
PayPoint Unscheduled	19767724501	31120932	4287070	COLLECTION	ALL IN ONE TARBOCK, 11 TARBOCK ROAD, HUYTON, LIVERPOOL, ENGLAND, L36 5XN	Osama Shahhoud	12/11/2025 16:10 13/11/2025 17:00	13/11/2025	
Vista Retail Support Limited	19767920001	3467673	4287134	TECH EXCHANGE	LIDL, THELWALL LANE, LANCASHIRE, WARRINGTON, WA4 1LJ	Osama Shahhoud	12/11/2025 16:47 13/11/2025 17:00	13/11/2025	
Paypoint Network Limited - UK	(No Items)	02698131	4287130	TECH EXCHANGE	MORRISONS FUEL WIDNES, MORRISONS FUEL WIDNES, GREEN OAKS WAY, WIDNES, WA8 6UA	Osama Shahhoud	12/11/2025 16:43 13/11/2025 13:00	13/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	45194	4286839	COLLECTION	NATWEST, NATWEST, 35-37 MARKET STREET, CREWE, CW1 2HN	Ryan Owen	13/11/2025 09:00 13/11/2025 16:30	13/11/2025	
CXM - Complex	19765786001	5936459	4286758	TECH EXCHANGE	CHATWINS REMER ST, REMER ST, CREWE, CHESHIRE, CW1 4LS	Ryan Owen	12/11/2025 11:20 13/11/2025 15:30	13/11/2025	
Fujitsu Services Limited - Star Trains - ME	19764520301	C5324527	4286556	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Ryan Owen	13/11/2025 08:00 13/11/2025 18:00	13/11/2025	
Vista Retail Support Limited	19766801301	3466133	4286882	TECH EXCHANGE	LIDL, WORSLEY RD, LANCASHIRE, MANCHESTER, M30 8BW	Ryan Owen	12/11/2025 13:43 13/11/2025 17:00	13/11/2025	
Computacenter John Lewis	(No Items)	24582210	4287193	TECH EXCHANGE	JOHN LEWIS, JOHN LEWIS, MARKET HOUSE, CHURCH STREET, WILMSLOW, SK9 1AX	Ryan Owen	12/11/2025 18:43 13/11/2025 22:00	13/11/2025	
Fujitsu Services Limited - Star Trains - ME	19765209601	C5324540	4286615	TECH EXCHANGE	Northern Rail - STAR, Hale Railway Station, Ashley Road, Hale, Altrincham, W Mancs, Cheshire, Cheshire, WA14 2UZ	Ryan Owen	13/11/2025 08:00 13/11/2025 12:00	13/11/2025	
Computacenter - Kingfisher	(No Items)	24580772	4287018	TECH EXCHANGE	B&Q, B&Q, UNIT 1 GEORGE RICHARDS WAY,, ALTRINCHAM RETAIL PARK, ALTRINCHAM, WA14 5GR	Ryan Owen	12/11/2025 15:52 13/11/2025 17:00	13/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19765354701	C5324550	4286641	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Simon Heath	12/11/2025 10:05 13/11/2025 20:00	13/11/2025	
Fujitsu Services Limited - Star Trains - P2PE	19765353901	C5324549	4286640	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Simon Heath	12/11/2025 10:05 13/11/2025 20:00	13/11/2025	
Fujitsu Services Limited - Star Trains - P2PE	19765353301	C5324549	4286640	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Simon Heath	12/11/2025 10:05 13/11/2025 20:00	13/11/2025	
Fujitsu Services Limited - Star Trains - P2PE	19765349601	C5324548	4286639	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Simon Heath	12/11/2025 10:04 13/11/2025 20:00	13/11/2025	
Computacenter Limited	197493367	WOT000515721	4286850	NON TECH EXCHANGE	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
Computacenter - Lloyds DLM	197428105	WOT000514981	4287009	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
Computacenter - Lloyds DLM	197427506	WOT000514982	4287034	COLLECTION	Chester Cawley House, Chester Cawley House, Chester Business Park, Herons Way, CHESTER, England, CH4 9FB	Simon Heath	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
Computacenter - Waitrose	(No Items)	24582152	4287157	TECH EXCHANGE	WAITROSE LTD, WAITROSE LTD, MONA ROAD, MENAI BRIDGE, LL59 5EA	Simon Heath	12/11/2025 17:09 13/11/2025 17:00	13/11/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19767323301	DEL1649046	4286946	DESK & CHAIR SP INSTALL	KAREN JONES, 2 HARRISON STREET, BLACKPOOL, FY1 4AP	Stephen Fitton	12/11/2025 14:57 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767323302	DEL1649046	4286946	DESK & CHAIR SP INSTALL	KAREN JONES, 2 HARRISON STREET, BLACKPOOL, FY1 4AP	Stephen Fitton	12/11/2025 14:57 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767323303	DEL1649046	4286946	DESK & CHAIR SP INSTALL	KAREN JONES, 2 HARRISON STREET, BLACKPOOL, FY1 4AP	Stephen Fitton	12/11/2025 14:57 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767323304	DEL1649046	4286946	DESK & CHAIR SP INSTALL	KAREN JONES, 2 HARRISON STREET, BLACKPOOL, FY1 4AP	Stephen Fitton	12/11/2025 14:57 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767323305	DEL1649046	4286946	DESK & CHAIR SP INSTALL	KAREN JONES, 2 HARRISON STREET, BLACKPOOL, FY1 4AP	Stephen Fitton	12/11/2025 14:57 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767323306	DEL1649046	4286946	DESK & CHAIR SP INSTALL	KAREN JONES, 2 HARRISON STREET, BLACKPOOL, FY1 4AP	Stephen Fitton	12/11/2025 14:57 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19767323307	DEL1649046	4286946	DESK & CHAIR SP INSTALL	KAREN JONES, 2 HARRISON STREET, BLACKPOOL, FY1 4AP	Stephen Fitton	12/11/2025 14:57 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19764338901	DEL1645902	4286528	CHAIR INSTALL	AMANDA JANE BROWN, 3, CHISWELL GROVE, 3, CHISWELL GROVE, THORNTON-CLEVELEY S, FY5 5PD	Stephen Fitton	12/11/2025 06:57 13/11/2025 17:00	13/11/2025	
COMPUTACENTER HSBC – EBBT	19767740701	INC50562346	4287081	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, LANCASTER , 35 MARKET STREET, LANCASHIRE, LA1 1JQ	Stephen Fitton	12/11/2025 16:15 13/11/2025 16:30	13/11/2025	
GE Medical Systems Ltd	19762660301	16325060	4286710	NON TECH EXCHANGE	ROYAL LANCASTER INFIRMARY, ROYAL LANCASTER INFIRMARY, ASHTON ROAD, LANCASTER, LA1 4RP	Stephen Fitton	13/11/2025 08:00 13/11/2025 12:00	13/11/2025	
GE Medical Systems Ltd	.	16325060	4286710	NON TECH EXCHANGE	ROYAL LANCASTER INFIRMARY, ROYAL LANCASTER INFIRMARY, ASHTON ROAD, LANCASTER, LA1 4RP	Stephen Fitton	13/11/2025 08:00 13/11/2025 12:00	13/11/2025	
Xerox (UK) Technical***DO NOT INVOICE****	197667527	11898857	4286875	REPAIR WITH PARTS	Halfords Limited, Corner House Park, NETWORK PRINTER A, RECEPTION,,, BARROW-IN-FURNESS, LA14 2NE	Stephen Fitton	13/11/2025 09:00 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766810801	DEL1648497	4286884	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME - BUILDING W454, WARTON, PRESTON, PR4 1AX	Stephen Fitton	12/11/2025 13:45 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766810802	DEL1648497	4286884	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME - BUILDING W454, WARTON, PRESTON, PR4 1AX	Stephen Fitton	12/11/2025 13:45 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766810803	DEL1648497	4286884	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME - BUILDING W454, WARTON, PRESTON, PR4 1AX	Stephen Fitton	12/11/2025 13:45 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766810804	DEL1648497	4286884	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME - BUILDING W454, WARTON, PRESTON, PR4 1AX	Stephen Fitton	12/11/2025 13:45 13/11/2025 17:00	13/11/2025	
POSTURITE LIMITED	19766810805	DEL1648497	4286884	DESK INSTALL	B A E SYSTEMS, WARTON AERODROME - BUILDING W454, WARTON, PRESTON, PR4 1AX	Stephen Fitton	12/11/2025 13:45 13/11/2025 17:00	13/11/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Northampton Technical Support *NO INV*	(No Items)	NG25ZGP	4286930	VAN STOCK AUDIT	MOTOR BODIES WIDNES LTD , MOTOR BODIES WIDNES LTD, GLEBE BUSINESS PARK, LUNTS HEATH ROAD, WIDNES, WA8 5SQ	Stephen Fitton	12/11/2025 14:36 13/11/2025 15:00	13/11/2025	