



Run Sheet

Daniel Hanson 19/10/2025

Date	19/10/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	3
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Job # 4268285	Customer	Computacenter John Lewis		Job Address
SLA Window	18/10/2025 14:39 - 19/10/2025 16:00	Contact Name	MANAGER ON SITE	JOHN LEWIS JOHN LEWIS WILMSLOW ROAD CHEADLE SK8 3BZ
Activity	TECH EXCHANGE	Contact Phone	0345 608 0677	
Priority	ND 1700			
Ref 1	24547968			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
swap PP350 RJ11 RJ45 CURL 19.10.25	swap PP350 RJ11 RJ45 CURL 19.10.25 Till Host Name: CH-C-S70102811 Till Number / User ID: CHC811 Device Type (PED etc): PED Make/Model: Ingenico IPP350 Exact Till Location (Floor Dept/Section Detail): Contact Number: First floor beauty Charlotte Tilbury Counter Fault:The wire has frayed and it has exposed wires it needs replacing.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19682467401	4856881	JLP:INGENICO CABLE IPP350 RJ11				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4268246	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	19/10/2025 08:00 - 19/10/2025 12:00	Contact Name	WHISTON NLC2161 NT STATION	Northern Rail - STAR Whiston Railway Station, Pennywood Drive, Whiston, Merseyside, Mersey Merseyside Whiston L35 3TT
Activity	TECH EXCHANGE	Contact Phone	0151 431 0431	
Priority	ND 1900			
Ref 1	C5322740			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 19/10/2025 20:00 SLA: ND 19/10/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5322740 Problem Web Service qws_uk Sat 18 Oct 2025 06:31:37 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2161TA23 contract.pkey=23200 call.poms=1 call.zip=L35 3TT call.address=Whiston Railway Station Pennywood Drive Whiston Merseyside Mersey call.customerid=INC18354966 call.problem=NLC2161 WHISTON Not printing well call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=10/18/2025 7:30:57 AM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19682156101	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32797			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19682156301	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32797			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4268254	Customer	Computacenter - Waitrose		Job Address
SLA Window	18/10/2025 09:42 - 19/10/2025 16:00	Contact Name	MANAGER ON SITE	WAITROSE LTD WAITROSE LTD 22 LONDON ROAD NORTHWICH CW9 5HD
Activity	TECH EXCHANGE	Contact Phone	01606 333122	
Priority	ND 1700			
Ref 1	24547634			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
swap BA93 Cashier Display 19.10.25	swap BA93 Cashier Display 19.10.25 59TP111 - Cahier displayBA93 cable broken - 759 Northwich Web logging Make/Model: Wincor Nixdorf BA93 Cashier Display Till Number: 759TP111 Fault/Attempted Triage: Cable swapped on last visit still did not work need to swap display

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19682271401	4856821	WAIT:DNIxdorf BA93W POS Touchs				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19682271601	4856821	WAIT:DNIxdorf BA93W POS Touchs				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Waitrose	19682271401	24547634	4268254	TECH EXCHANGE	WAITROSE LTD, WAITROSE LTD, 22 LONDON ROAD, NORTHWICH, CW9 5HD	Daniel Hanson	18/10/2025 09:42 19/10/2025 16:00	19/10/2025	
Fujitsu Services Limited - Star Trains - ME	19682156101	C5322740	4268246	TECH EXCHANGE	Northern Rail - STAR, Whiston Railway Station, Pennywood Drive, Whiston, Merseyside, Mersey, Merseyside, Whiston, L35 3TT	Daniel Hanson	19/10/2025 08:00 19/10/2025 12:00	19/10/2025	
Computacenter John Lewis	19682467401	24547968	4268285	TECH EXCHANGE	JOHN LEWIS, JOHN LEWIS, WILMSLOW ROAD, CHEADLE, SK8 3BZ	Daniel Hanson	18/10/2025 14:39 19/10/2025 16:00	19/10/2025	