



Run Sheet

Nadeem Saleem 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4102331	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/02/2025 06:30 - 28/02/2025 17:00	Contact Name	GEORGIA RYALL	GEORGIA RYALL 509 WINWICK ROAD WARRINGTON WA2 8QF
Activity	CHAIR INSTALL	Contact Phone	07778555498	
Priority	ND 1700			
Ref 1	DEL1541637			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO-10-23-00002873Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18893490201	9900002	Homeworker Ergonomic Chair - W				



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Job # 4102375	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/02/2025 07:39 - 28/02/2025 17:00	Contact Name	ALISON SCULLION	NHS ENGLAND BRUNSWICK BUSINESS PARK SUMMERS ROAD, LIVERPOOL L3 4BL
Activity	CHAIR INSTALL	Contact Phone	07776806258	
Priority	ND 1700			
Ref 1	DEL1540966			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: parking available outside of building and lift available. *** Please call 1 hour before arrival. Customer Ref / PO: 600277294 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1540966&address=NHS%20England%20Brunswick%20Business%20Park%20LIVERPOOL%20Summers%20Road%20L3%204BL Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18893686001	100097568	Positiv ME600 Chair (Square Ba				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4102374	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/02/2025 07:34 - 28/02/2025 17:00	Contact Name	ANUJA ANEJA		HM REVENUE AND CUSTOMS INDIAN BUILDINGS 31 WATER STRET LIVEPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	07818038215		
Priority	ND 1700				
Ref 1	DEL1541250				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000252170Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1541250&address=HM%20Revenue%20and%20Customs Indian%20Buildings LIVEPOOL 31%20Water%20Stret L2%200RD >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18893672201	100138657	Positiv ME300 (High Back)				



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Job # 4102768	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/02/2025 13:19 - 28/02/2025 17:00	Contact Name		JOSH HOWELL	JOSH HOWELL 16 VYNER ROAD WALLASEY CH45 6TF
Activity	CHAIR INSTALL	Contact Phone		03000533282	
Priority	ND 1700				
Ref 1	DEL1540961				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000252168Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895649501	100138666	Positiv Plus High No Neck No A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18895649701	100138666	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



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Job # 4102343	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/02/2025 06:43 - 28/02/2025 17:00	Contact Name	MARK HARRIS	MARK HARRIS 94 HARROPS CROFT NETHERTON L30 0QY
Activity	CHAIR INSTALL	Contact Phone	07979315525	
Priority	ND 1700			
Ref 1	DEL1541519			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P492518 WR:28229Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18893507001	9787601BLA	Positiv Plus High Back No Neck				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18893507201	9787601BLA	Positiv Plus High Back No Neck				



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Job # 4102531	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/02/2025 10:46 - 28/02/2025 17:00	Contact Name	RUSSELL LEAK	RUSSELL LEAK 5 WHITLEY AVENUE BLACKPOOL FY3 9BN
Activity	CHAIR SP INSTALL	Contact Phone	07960707637	
Priority	ND 1700			
Ref 1	DEL1540479			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P492378 WR:28165Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a href="https://rico.jotform.com/222823708509055?refNumber=DEL1540479&address=5%20Whitley%20Avenue BLACKPOOL</p> <p>FY3%209BN >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18894852701	9787601BLA	Positiv Plus High Back No Neck				
18894852702	9790026	Fellowes Standard Footrest				
18894852703	100138872	Rectangular Chair Mat - Carpet				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18894852901	9787601BLA	Positiv Plus High Back No Neck				
18894853001						

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4102361	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/02/2025 07:12 - 28/02/2025 17:00	Contact Name	LUCY LAWRENCE-BELL	PRIVATE ADDRESS 20 WHITE MOSS COURT KENDAL LA9 5RD
Activity	CHAIR SP INSTALL	Contact Phone	07500920867	
Priority	ND 1700			
Ref 1	DEL1542369			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Please call 1 hour before arrival.Customer Ref / PO: WF00030998Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1542369&address=Private%20Address%20%20White%20Moss%20Court%20KENDAL%20LA9%205RD</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18893589801	5766076	HAG Capisco 8106 - Black				
18893589802	5765	HAG Quickstep Footrest				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18893590001	5765	HAG Quickstep Footrest				
18893590101	5766076	HAG Capisco 8106 - Black				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Ryan Owen 28/02/2025

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Job # 4102757	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	28/02/2025 07:00 - 28/02/2025 11:00	Contact Name	LITTLEBOROUGH NLC2661 NT STATION		Northern Rail - STAR Littleborough Railway Station, George Stevenson Sq, Littleborough, Greater Manch Greater Manchester Littleborough OL15 8AF
Activity	TECH EXCHANGE	Contact Phone	01706 838965		
Priority	4HR				
Ref 1	C5304974				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PART2= PART3= PART4= ALT1=_NRFUJTP7000S ALT2= ALT3= ALT4= TEXT= _SXFUJTP7000S-520 x 1	Problem: [ME] TP7K (Teampos 700-S320) required Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: With Star Support URL: Call history: ##### Call 5304974 Problem Web Service qws_uk Thu 27 Feb 2025 10:03:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N2661TAA1 contract.pkey=23200 call.poms=1 call.zip=OL15 8AF call.address=Littleborough Railway Station George Stevenson Sq Littleborough Greater Manch call.customerid=INC17093161 call.problem=NLC2661 LITTLEBOROUGH 30 NLC 2661 Site Name LITTLEBOROUGH Window 30 Problem S call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/STR/workpackage/NRTP7K call.priority=4-Critical call.datereported=2/27/2025 11:02:15 AM ##### Call 5304974 Problem Web Service qws_uk Thu 27 Feb 2025 10:03:04 ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18894643401	_SXFUJTP7000S-520					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Date	28/02/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	9
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Job # 4102430	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/02/2025 08:43 - 28/02/2025 17:00	Contact Name	STUART FRAIN	STUART FRAIN 1 FAIRVIEW LITTLE CLEGG ROAD LITTLEBOROUGH OL15 0EF
Activity	DESK INSTALL	Contact Phone	07707855232	
Priority	ND 1700			
Ref 1	DEL1546077			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Low bridge on access route via fletchers road 10'6 *** Please call 1 hour before arrival.Customer Ref / PO: BUKMU-0000085143Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 28/02/2025

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Run Sheet

Ryan Owen 28/02/2025

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Run Sheet

Ryan Owen 28/02/2025

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Job # 4103009	Customer	Computacenter - Kingfisher		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Andrea Worthington	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	-441618324200	Unit 1 Manchester Fort Shopping Park Cheetham Hill Road
Priority	ND 1700			Unit 1 Manchester Fort Shopping Park Cheetham Hill Road
Ref 1	24263389			M8 8EP
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01311POS32P Till number: 32 Peripheral make/model please copy and paste CI): BA91W CUSTOMER DISPLAY Description of issue Till 32 has been swapped under INC5850634 onsite Engineer reports on	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896051501	4601618	KING:BA91W - 2nd Display + Cab				



Run Sheet

Ryan Owen 28/02/2025

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Job # 4102659	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	27/02/2025 12:12 - 28/02/2025 16:30	Contact Name	WINKY.Y.K.CHENG@HSBC.CO.UK		COMPUTACENTER HSBC 2 AND 4 ST ANNS SQUARE MANCHESTER GREATER MANCHESTER M2 7HD		
Activity	TECH EXCHANGE	Contact Phone	07400044430				
Priority	ND 1600						
Ref 1	INC48877293						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	X12

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895291601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 28/02/2025

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Job # 4102035	Customer	NCR TESCO HHT		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	PHILIP KEE	TESCO 1 PICCADILLY MANCHESTER MANCHESTER M1 3BE
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7505701597			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>"Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner damaged/ Not Responding Subject: Honeywell PDA - CT45 - Physical Damage Till number: Till serial number:23254B459F Date:26.02.2025 Problem description / Error message: ----- ROSELIN THERESA Feb 26 2025 17:10 Serial no: 23254B459F Build : Honey well Troubleshooting: Please enter the below details What part of the PDA is physically damaged? : battery part of the PDA is broken Reason for the PDA damage? : Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. ... </p>	<p>* The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18892535201	S2881097526	Staged Honeywell PDA CT45XP	23254B4215			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Ryan Owen 28/02/2025

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Job # 4102871	Customer	Computacenter Limited		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Mark McGrath	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	DELIVERY	Contact Phone	+441619325311	
Priority	ND 1700			
Ref 1	24254495r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
RSG-VA Contact Name - Mark McGrath Contact Number - 07905064390 Locatn - Manchester Westminster House M1 3HU - Heritage - Device - WINDOWMake - Head Office - Project Refresh (DOA Refresh devices only) Device	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Ryan Owen 28/02/2025

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Job # 4102784	Customer	Verifone UK LTD		Job Address
SLA Window	27/02/2025 13:33 - 28/02/2025 16:00	Contact Name	SARAH BREWER	STONEGATE - VIA MANCHESTER - 3 28-30 CANAL STREET 28-30 CANAL STREET GREATER MANCHESTER M1 3EZ
Activity	TECH EXCHANGE	Contact Phone	01612366523	
Priority	Timed			
Ref 1	G349595			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 V240M Inbound PTID = 33666433 Inbound Serial No. = 346-126-362 IP Gateway = 10.83.11.126 Terminal IP Address = 10.83.11.120 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P. = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method = Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1089 Login Pin = 1089 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 00:00 Purchase Pin = Notes = Fault Category =Faulty Keypad	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2668127

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895725101	R-2.10.0.22 V240M	R-2.10.0.22 V240M	391-113-581			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18895725301	R-2.10.0.22 V240M	R-2.10.0.22 V240M	391-113-581			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Ryan Owen 28/02/2025

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Job # 4102995	Customer	Computacenter - KPMG		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Hannah Cahill	KPMG LLP. (0081097989) 1,st.Peters Square 1,st.Peters Square M2 3AE
Activity	NON TECH EXCHANGE	Contact Phone	07543 510130	
Priority	ND 1700			
Ref 1	24261933			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
Hannah 07543 510130 Asset task number: K134198 1 st.Peters Square Manchester M2 3AE	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896345401	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18896345601	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Ryan Owen 28/02/2025

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Job # 4102990	Customer	PayPoint Unscheduled		Job Address
SLA Window	27/02/2025 16:28 - 28/02/2025 17:00	Contact Name	BAHTA HAILE	HARENA SUPERSTORE 832 STOCKPORT ROAD MANCHESTER M19 3AW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31257051			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37590174 38965867 38943369

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896953701						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18896953901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4102855	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	27/02/2025 14:43 - 28/02/2025 13:00	Contact Name	MANAGER	SPAR STORES SPAR STORES 16 HIGH STREET TYWYN LL36 9AD
Activity	TECH EXCHANGE	Contact Phone	####	
Priority	4HR			
Ref 1	02199608			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38965801//31262219//PPD	Unable to read keys and cards

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4102951	Customer	Centrex Services		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	ANTHONY EVANS	SANTANDER UK PLC SANTANDER UK PLC 1 BRIDGE STREET CAERNARFON LL55 1AB
Activity	MANPOWER	Contact Phone	07701012944	
Priority	Timed			
Ref 1	RITM015399372r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PLEASE COLLECT CABLE TIES FROM WAREHOUSE UNDER TRACE 188925325 please tidy cables on desks with cable ties	So it is on our counter which has 2 positions (2 pcs) -1 TCR -1 cheque reader and 2 Passbook printers Underneath the counter are 3 of the Brain boxes. Now what is happening is printers drop off or TCR drops off or Cheque reader drops off - Last issue was the Printer on position ending 3s lost access to port and IT tried to rectify but could not help and deemed a cable tidy as they did not know why we have 3 of the brain boxes . Currently the position 3 s printer is printing to 1s position and its own printer is not connected - IT tried all different combinations of Com ports but still did not pick up and current printer left working could be assigned to any com port and still work - hence they called for a complete cable tidy.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



Run Sheet

Stephen Fitton 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4102564	Customer	Computacenter - Morrisons BAU		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	MARIAN PREDEL	FARMERS BOY (DEESIDE) LTD FARMERS BOY (DEESIDE) LTD UNIT 105-106
Activity	TECH EXCHANGE	Contact Phone	07722072512	TENTH AVENUE DEESIDE CH5 2UA
Priority	ND 1700			
Ref 1	REQ000010800021r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Install & Exchange Monitor - 3pm - 9pm user on site. Tech should contact him on 01244286955 and will be met at Gate C.	4on/4off Night shift . available 3 pm - 9pm

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print



Run Sheet

Stephen Fitton 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4102986	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/02/2025 16:24 - 28/02/2025 17:00	Contact Name	ANGELA OVEN		BUPA 1 ORION PLACE Salford MANCHESTER M7 1WD
Activity	CHAIR INSTALL	Contact Phone	07939380707		
Priority	ND 1700				
Ref 1	DEL1544483				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*****RFD*****Please call 1 hour before arrival.Customer Ref / PO: BUKMU-0000085065Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896938901	9900006	Homeworker Plus Chair - With A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18896939101	9900006	Homeworker Plus Chair - With A				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

John Paul Barron 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4103066	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	27/02/2025 17:43 - 28/02/2025 13:00	Contact Name	MANAGER	SPAR STORES SPAR STORES 6-16 ROE LANE SOUTHPORT PR9 9DR
Activity	TECH EXCHANGE	Contact Phone	01704539059	
Priority	4HR			
Ref 1	02200215			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38963014//18588//PPD	<p>Case Number: 02200215</p> <p>Swap type: Swap Required</p> <p>Swap reason: Not reading smart keys</p> <p>Device Type: PPOS</p> <p>TID Number: 38963014</p> <p>Serial Number:</p> <p>Site ID: 18588</p> <p>Description: Swap requested as key chip reader is damaged</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items



Run Sheet

John Paul Barron 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4102868	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 13:52	Contact Name	FirstName:Paul black Manager	TESCO Stores Limited 130-132 Central Drive Lap 1 Office BLACKPOOL FY1 5DY
Activity	REPAIR WITH PARTS	Contact Phone	07944898447	
Priority	8HR			
Ref 1	11619783			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 28/02/2025 13:52-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: Lap 1 Express MS811SerialNumber: 40635C6605H52ProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP AND MPS CUSTOMER Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00. Including Public holidays (excluding Christmas Day) Head Office on-site contact On-site support..... 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-..... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27287022. Spoke to duty manager printer is jamming frequently from tray 5 with 245.06 errors user also mentioned tray 5 cover is broken off please repair.MS811Lap1 OfficePaul black 03333451416SN 40635C6605H52IP 80.53.0.51AR DDD 30/02/25ETA 28/02/25 @ 13:52---INSTRUCTIONS-----Technical Notes -----DCN. @TECH: Please replace Tray 5. Fuser as precaution only.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4102484	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	27/02/2025 10:11 - 28/02/2025 20:00	Contact Name	BLACKPOOL NORTH NLC1828 NT Depot	Northern Rail MT (Blackpool) Talbot Road, Blackpool Lancashire Blackpool FY1 2AB
Activity	TECH EXCHANGE	Contact Phone	0161 822 2105	
Priority	ND 1900			
Ref 1	C5304954			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 28/02/2025 20:00 SLA: ND 28/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5304954 Problem Web Service qws_uk Thu 27 Feb 2025 08:06:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8486TA23 contract.pkey=23200 call.poms=1 call.zip=FY1 2AB call.address=Talbot Road Blackpool call.customerid=INC17092332 call.problem=NLC1828 Blackpool North 20111055 PED - Blank screen NLC 1828 Site Blackpool call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=2/27/2025 9:05:18 AM ##### Call 5304954 Problem Web Service qws_uk Thu 27 Feb 2025 08:06:04 A+C+P ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18894678201	_SXASSET-LABELSV2					
18894677801	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020113055			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18894678401	_SXASSET-LABELSV2					
18894678001	_NRMIIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020113055			



Run Sheet

John Paul Barron 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4102890	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	27/02/2025 15:14 - 28/02/2025 16:30	Contact Name	BECKY DIANA EDMED/KIOSK 2	COMPUTACENTER HSBC 49A FISHERGATE LANCASHIRE PRESTON PR1 8BH
Activity	TECH EXCHANGE	Contact Phone	03455838162	
Priority	ND 1600			
Ref 1	INC48898915			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED/ CABLE. You must not leave site until the setup is operational**.</p>	<p>Eb Ped + Cable</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896444701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18896444901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4102773	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	28/02/2025 09:00 - 28/02/2025 13:00	Contact Name	SIKANDER.BAIG@HSBC.CO.IN		COMPUTACENTER HSBC M&S BUREAU 118 FISHERGATE PRESTON LANCASHIRE PR1 2BT		
Activity	TECH EXCHANGE	Contact Phone	07710787195				
Priority	ND 1300						
Ref 1	INC48891875r						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
INSIDE M&S BUREAU You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call is for a Desktop. On M910 desktops *Please leave the SSD on site*. For all other *HDDs you must drill the drive (on the plate!) 3 times* - whether the disk shatters or not. 3 holes must go all the way through the drive so you can see 3 holes on either end of the drive. Desktop including HDD must then be sent back with the returns. You must not leave site until the device is operational*. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	M80Q

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4103043	Customer	Fujitsu Services Limited - Adhoc Collections			Job Address
SLA Window	27/02/2025 16:56 - 28/02/2025 17:00	Contact Name	MANAGER		NATWEST NATWEST 35 KING WILLIAM STREET BLACKBURN BB1 7DJ
Activity	COLLECTION	Contact Phone	0345 788 8444		
Priority	ND 1700				
Ref 1	201200098902				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Do Not Cover Bybox Return Labels	Part Number _RBDEL210-AJED Part Description Dell 24in Monitor Call Number W668692562 Where has part been left on site? Back Office Site contact name Site Site phone number 0345 788 8444

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18897173301	Collection Labels	Collection Labels				



Run Sheet

John Paul Barron 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
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Job # 4096248	Customer	Computacenter Horizon Project		Job Address
SLA Window	19/02/2025 14:03 - 28/02/2025 17:00	Contact Name	PAUL.WALBY	PAUL.WALBY 11 HIGH CLOSE PADIHAM BB12 6PS
Activity	TECH EXCHANGE	Contact Phone	7387244547	
Priority	ND 1700			
Ref 1	43195365_CLF515_2802			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
HOME user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC18PRQM

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18863193701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18863193901						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Claire Booth 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4100815	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	25/02/2025 09:00 - 28/02/2025 18:00	Contact Name	RACHEL ROSS	55 ARUNDEL AVENUE 55 ARUNDEL AVENUE URMSTON MANCHESTER M41 6NG
Activity	NON TECH EXCHANGE	Contact Phone	07749270493	
Priority	ND 1700			
Ref 1	5304726 / INC8727862			
Ref 2				
No. of Parts	1			

Instructions 1

Instructions 2

Rachel.Ross@rbs.co.uk / _NWHUBFTC

Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange
return the assigned part and close the call with supporting comments.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18883674801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18883675001						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4103012	Customer	Computacenter Limited		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Helen Bain	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447792834502	189 Glebelands Road sale 189 Glebelands Road sale M33 6PA
Priority	ND 1700			
Ref 1	24262648			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Helen Bain Contact Number - 07792834502 Locatio- 189 Glebelands Road sale Manchester M33 6PA - Heritage - Device -WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type -	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895560601	4509803	LBG:HP 830 G10 i5 16GB				



Run Sheet

Claire Booth 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4102779	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	27/02/2025 13:29 - 28/02/2025 17:00	Contact Name	ADARSH SINGLA		3 SYMONS ROAD 3 SYMONS ROAD SALE M33 7FJ
Activity	COLLECTION	Contact Phone	074044 44470		
Priority	ND 1700				
Ref 1	42548				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
To collect 3 x items with 2 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL *****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895697903	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18895697901	DHL RBSG Large	DHL RBSG Large Tote				
18895697902	DHL RBSG Large	DHL RBSG Large Tote				



Run Sheet

Claire Booth 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4102706	Customer	Computacenter Limited		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Beth Martin	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07737134265	Heathside Park,Heathside Park
Priority	ND 1700			Road
Ref 1	24262319			Heathside Park,Heathside Park
Ref 2				Road
No. of Parts	1			SK3 0RB

Instructions 1	Instructions 2
RSG-VA Contact Name - Beth Martin Contact Number - 07737134265 Locati - Stockport Heathside Park SK3 0RB - Heritage - Device - WINDOWS Ma - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 47	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18894780401	4707162	LBG:PPD HP 830 G10 i7 32GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4102729	Customer	Computacenter - BASF		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Catherine Taylor	COMPUTACENTER AG & CO.OHG (00810238 167 Adswood Road 167 Adswood Road SK3 8HW
Activity	DELIVERY	Contact Phone	0044 750 1036105	
Priority	ND 1700			
Ref 1	24261795			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only large notebook laptop contact 0 750 1036105	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18894567701	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4102681	Customer	Computacenter - BASF			Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Kay Singleton		COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 161 475-3278		
Priority	ND 1700				
Ref 1	24261812r				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Delivery only small notebook laptop contact 0161475-3278	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4102702	Customer	Computacenter - BASF		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Paul Russell	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00441614753145	
Priority	ND 1700			
Ref 1	24261736			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only small notebook laptop contact 07887823913	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18894569301	4376162	BASF:HP EliteB 830 G8,G_UK_71				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18894569501	4376162	BASF:HP EliteB 830 G8,G_UK_71				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4102727	Customer	Computacenter - BASF		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Debby Hallett	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	0044 7786 526206	
Priority	ND 1700			
Ref 1	24262001			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only small notebook laptop contact 0 7786 526206	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18894568301	4376162	BASF:HP EliteB 830 G8,G_UK 71				



Run Sheet

Claire Booth 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4102903	Customer	Fujitsu Services Limited - Telefonica TC		Job Address
SLA Window	27/02/2025 15:29 - 28/02/2025 16:01	Contact Name	Paul	O2 STOCKPORT 0100 MERSEYWAY SHOPPING PREINCT STOCKPORT SK1 1QW
Activity	NON TECH EXCHANGE	Contact Phone	+447912468952	
Priority	8HR			
Ref 1	C5305038			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>8HR 28/02/2025 16:01 SLA: 8HR 28/02/2025 15:45 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCKDBUSB-MACSTYLE x 1</p>	<p>Problem: [BDS] Keyboard mac style aluminium USB Root Cause: UNKNOWN Action: Engineer to supply replacement white keyboard. If store require please collect faulty keyboard for disposal. Test: User to test URL: Call history:: ##### Call 5305038 Problem Web Service qws_uk Thu 27 Feb 2025 15:26:17 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=TELGB000000T0100TZZ2 contract.pkey=23245 call.poms=1 call.customerid=INC000006982122 call.problem=HW - 0100 - 02- Keyboard white replacement call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/BDS-KBUSBMAC call.priority=3-High call.datereported=2/27/2025 3:26:15 PM</p> <p>##### Call 5305038 Problem Web Service qws_uk Thu 27 Feb 2025 15:26:17 A+C+P</p> <p>SITE OPENING TIMES [Stockport] Mon-Fri: 09:30-17:00 Sat: 09:00-17:30 Sun: 10:00-16:00</p> <p>...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896525601	GNCKDBUSB-MAC	STYLIC STYLE ALUMINIUM:USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18896525701	GNCKDBUSB-MAC	GNCKDBUSB-MAC STYLE ALUMINIUM:USB				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Claire Booth 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4102793	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	27/02/2025 13:39 - 28/02/2025 17:00	Contact Name	SAYFUR RAHMAN		32 ROSE HILL ROAD 32 ROSE HILL ROAD ASHTON-UNDER-LYNE OL6 8HR
Activity	COLLECTION	Contact Phone	078278 70786		
Priority	ND 1700				
Ref 1	42550				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO CSC-AssetRecovery CSC-AssetRecovery@tvsscs.comWITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895776702	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
18895776701	DHL RBSG Large	DHL RBSG Large Tote				



Run Sheet

Berlindo D`Assuncao 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4102634	Customer	HCL Barclays		Job Address
SLA Window	27/02/2025 11:52 - 28/02/2025 12:00	Contact Name		BARCLAYS BANK PLC BARCLAYS BANK PLC 1 CENTRAL STREET BURY BL9 0JN
Activity	PROJECT	Contact Phone		
Priority	ND 1700			
Ref 1	BB Proj EX BL9 0JN			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ENGINEER MUST BE ONSITE BETWEEN 9AM - 10AM*	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895193601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18895193801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4102885	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	27/02/2025 15:12 - 28/02/2025 17:00	Contact Name	HEATHER.ROGERSON@HSBC.COM	COMPUTACENTER HSBC 188 FOLLY LANE SWINTON MANCHESTER FOLLY LANE SWINTON MANCHESTER M27 0DD
Activity	DELIVERY	Contact Phone	07593716989	
Priority	ND 1700			
Ref 1	RITM32199288			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only Observe Social Distancing. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896425201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
Job # 4103044		Customer		Fujitsu Services Limited - Adhoc Collections		Job Address	
SLA Window		27/02/2025 17:00 - 28/02/2025 17:00		Contact Name	NATALIE ALSTEAD	NATWEST NATWEST 64BURY OLD ROAD MANCHESTER M8 5BN	
Activity		COLLECTION		Contact Phone	07977184172		
Priority		ND 1700					
Ref 1		201200098865					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Do Not Cover Bybox Return Labels				Part Number _ RBCANLBP251DW Part Description Canon printer Call Number W668676595 ByBox Tracking ref 201200098865 Return label with Back Strip label and PRF on box No Location on site Ground floor Site contact name Natalie Alstead Site phone number / email 07977184172 / 0161 2520834 Reason for collection Arrived after engineer visit			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18897184001	Collection Labels	Collection Labels					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18897184201	Collection Labels	Collection Labels					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Berlindo D`Assuncao 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	4
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Job # 4100546	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	25/02/2025 09:00 - 28/02/2025 18:00	Contact Name	SHAHZADA ALI	2 KINGS AVENUE 2 KINGS AVENUE CRUMPSALL MANCHESTER M8 5AS
Activity	NON TECH EXCHANGE	Contact Phone	07933394253	
Priority	ND 1700			
Ref 1	5304691 / INC8726467			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Shahzada.Ali@natwest.com / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18882045501						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18882045701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/02/2025

Date 28/02/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 12

Job # 4102603	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	27/02/2025 11:29 - 28/02/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5304989			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>ND 28/02/2025 20:00 SLA: ND 28/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5304989 Problem Web Service qws_uk Thu 27 Feb 2025 11:14:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17082908 call.problem=faults NLC3701 Chester 020-106873 NLC 3701 Site Chester RSPID 6322 Set Number 29 Serial Number 020-106873 Fault Code Fault Summary Will not accept card pa call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=2/27/2025 12:13:38 PM</p> <p>##### Call 5304989 Problem Web Service qws_uk Thu 27 Feb 2025 11:14:04 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895045301	_SXASSET-LABEL	SXASSET-LABELSV2				
18895044801	_TWMIUM020DE	R2E:M020 TFW MOBILE LIVE	02000303002020	112659		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18895045501	_SXASSET-LABEL	SXASSET-LABELSV2				
18895045001	_TWMIIUM020DE	MR2E:M020 TFW MOBILE LIVE	02000303002020	112659		

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4102719	Customer	Computacenter Limited		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	James Riley	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	01248 373 229	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24261819			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - James Riley Contact Number - 01248373229 Location - Cheer Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - Head Ofce - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4426948 HP Lap	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895062001	4426948	LBG:HP 830 G9 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4102997	Customer	Computacenter Limited		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	James Riley	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447385024586	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24262879			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - James Riley Contact Number - 07385024586 Location - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Make - ead Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 442694	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895602801	4509803	LBG:HP 830 G10 i5 16GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18895603001	4509803	LBG:HP 830 G10 i5 16GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4103023	Customer	Computacenter Limited		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	James Riley	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447385024586	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24262874			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - James Riley Contact Number - 07385024586 Locati - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS MakeHead Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 44269	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896050001	4509803	LBG:HP 830 G10 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4102645	Customer	Fujitsu Services Limited - Banks			Job Address
SLA Window	27/02/2025 12:02 - 28/02/2025 15:30	Contact Name		Alisha Tillotson	RBSG 48 HIGH STREET
Activity	TECH EXCHANGE	Contact Phone		-	RBSG MOLD CH7 1BA
Priority	ND 1530				
Ref 1	C5304842				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 03/03/2025 14:01 SLA: ND 03/03/2025 14:01 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBSACRD1000-BUNDLE x 1	Problem: [TC] RD1000 (Cream) SEAC - Bundle Swap Root Cause: Unknown Action: Bundle contains cream SEAC USB adapter RJ45 cable and a power lead. Engineer to replace parts as needed. Engineer must follow SEAC Tech Guide/WinX Courier Guide. Do not hot plug the SEAC device. ALL PARTS MUST BE RETURNED IN BOX Test: With user URL: Call history:: ##### Call 5304842 Problem Web Service qws_uk Wed 26 Feb 2025 08:34:16 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000CHT1R3 contract.pkey=23224 call.poms=1 call.zip=CH7 1BA call.address=48 High Street call.city=MOLD call.orgname=RBSG call.customerid=INC8728317 call.problem=SEAC Reader - Broken/Faulty - Replacement Required [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=2/26/2025 9:34:16 AM call.dpavailable=1 ##### Call 5304842 Problem Web Service qws_uk Wed 26 Feb 2025 08:34:16 ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895242601	_RBSACRD1000	BUNBDB1000:CABLES:ADAPTER				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4096299	Customer	Computacenter Horizon Project			Job Address
SLA Window	19/02/2025 14:04 - 28/02/2025 17:00	Contact Name	HANNAH.MATTHEWS		HANNAH.MATTHEWS 2 INSTITUTE COTTAGES, CHURCH ROAD, SAUGHALL CHESTER, CHESHIRE CH1 6EN
Activity	TECH EXCHANGE	Contact Phone	7704093722		
Priority	ND 1700				
Ref 1	43729416_CLF515_2802				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
HOME user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC186LVC

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18863196701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4101416	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	26/02/2025 08:47 - 28/02/2025 16:00	Contact Name	ANDREW.BOYD@MANDSBANK.COM		53 BAKER DRIVE 53 BAKER DRIVE GREAT SUTTON ELLESmere PORT CH66 4QU
Activity	TECH EXCHANGE	Contact Phone	#####		
Priority	ND 1600				
Ref 1	INC48817540				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
P1.....	You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18885810301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4102887	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	27/02/2025 15:12 - 28/02/2025 17:00	Contact Name	BHOOMI.WOODS@HSBC.COM		COMPUTACENTER HSBC 32 HATFIELD GARDENS APPLETON WA4 5QJ
Activity	TECH EXCHANGE	Contact Phone	07471405465		
Priority	ND 1600				
Ref 1	INC48897940				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896426401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4102636	Customer	Computacenter - Kingfisher			Job Address
SLA Window	27/02/2025 11:52 - 28/02/2025 17:00	Contact Name		STEPHEN CHADWICK	SCREWFIX SCREWFIX UNIT 9,BLUE-CHIP BUSINESS
Activity	TECH EXCHANGE	Contact Phone		0 161 929 4799	PRK ATLANTIC STREET,BROADHEATH ALTRINCHAM WA14 5DY
Priority	ND 1700				
Ref 1	24257613				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	KINGFISHER Till Number: 6 Host name: kf4ce9211bj User's availability (not store opening times): 7am-8pm daily Fault Description: Till 6 does not load up properly Kiosk mode does not load up Has the till been restarted?: yes Description: TILL NO: 6 HOST NAME: kf4ce9211bj IP ADDRESS: System32>ping 10.66.110.106 Pinging 10.66.110.106 with 32 bytes of data: Reply from 10.66.110.106: bytes=32 time=63ms TTL=114 PED Model: VX820 LOCATION: SFDDA5-Altrincham Trade Counter FAULT DESCRIPTION: Till 6 does not load up properly ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4102860	Customer	Vista Retail Support Limited		Job Address
SLA Window	27/02/2025 14:53 - 28/02/2025 17:00	Contact Name		THE RANGE UNIT 8A, ALTRINCHAM RETAIL PARK MANCHESTER WA14 5GR
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3207904			
Ref 2				
No. of Parts	1			

Instructions 1

3207904 Till 7's printing blurry/faded receipts. Heating element cleaned
cables reseated no change. Printer is a 7197. Can you please investigate.

3207896 Till 4's printing blurry/faded receipts. Heating element cleaned
cables reseated no change. Printer is a 7197. Can you please investigate.

Monday Saturday 09:00 - 20:00
Sunday 10:30 -16:30

Instructions 2

Replace PTR-NCR-7197-RS2/USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896323501	PTR-NCR-7197-R	\$27.98 NCR-7197-RS2/USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18896323701						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	12
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Job # 4102862	Customer	Vista Retail Support Limited	Job Address
SLA Window	27/02/2025 14:53 - 28/02/2025 17:00	Contact Name	
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3207896		
Ref 2			
No. of Parts	1		

Instructions 1

3207904 Till 7's printing blurry/faded receipts. Heating element cleaned
cables reseated no change. Printer is a 7197. Can you please investigate.

3207896 Till 4's printing blurry/faded receipts. Heating element cleaned
cables reseated no change. Printer is a 7197. Can you please investigate.

Monday Saturday 09:00 - 20:00
Sunday 10:30 -16:30

Instructions 2

Replace PTR-NCR-7197-RS2/USB Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896323001	PTR-NCR-7197-R	\$27.98 NCR-7197-RS2/USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18896323301						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 28/02/2025

Date 28/02/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 12

Job # 4102602	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	27/02/2025 11:28 - 28/02/2025 20:00	Contact Name	MANCHESTER VICTORIA NLC9654 NT Dep	Northern Rail MT (Manchester) Station Approach, Todd Street, Manchester Lancashire Manchester M3 1WY
Activity	TECH EXCHANGE	Contact Phone	0161 822 2094	
Priority	ND 1900			
Ref 1	C5304996			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 28/02/2025 20:00 SLA: ND 28/02/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable. Engineer to contact Star Support to get the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals. Contact Starsupport for assist Test: Site to test. URL: Call history: ##### Call 5304996 Problem Web Service qws_uk Thu 27 Feb 2025 11:28:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8497TA23 contract.pkey=23200 call.poms=1 call.zip=M3 1WY call.address=Station Approach Todd Street Manchester call.customerid=INC17078554 call.problem=MANCHESTER VICTORIA NLC9654 NT Depot Zebra TC56 set 56 RSPID 5140 Engineering notes: Please contact STAR support upon arrival call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56NT call.priority=2-Medium call.datereported=2/27/2025 12:27:34 PM ##### Call 5304996 Problem Web Service qws_uk Thu 27 Feb 2025 11:28:04 ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895037301	_NRZEBTC56DJ	1MAZUMAN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18895037501	_NRZEBTC56DJ	IPAZUM VAN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4102339	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/02/2025 06:41 - 28/02/2025 17:00	Contact Name	SARA BROOKES	CHESHIRE POLICE CONSTABULARY CLEMONDS HEY OAKMERE ROAD WINSFORD CW7 2UA
Activity	CHAIR INSTALL	Contact Phone	07956906806	
Priority	ND 1700			
Ref 1	DEL1541338			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***POLICE HQ PLEASE DELIVERY ONLY TO RECEPTION*** *** Please call 1 hour before arrival.Customer Ref / PO: 30023196Items on order:1401114 - MICE - Evoluent Vertica</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1541338&address=Cheshire%20Police%20Constabulary%20Clemonds%20Hey%20Winsford%20Oakmere%20Road%20CW7%202UA >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18893504601	100093954	Positiv ME300 (High Back) - Bl				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18893504801	100093954	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
Job # 4102688		Customer		HCL Barclays		Job Address	
SLA Window		27/02/2025 12:26 - 28/02/2025 17:00		Contact Name	VIVEK NIGHOT	7 HENRY COOPER ROAD 7 HENRY COOPER ROAD CREWE CW1 3QZ	
Activity		TECH EXCHANGE		Contact Phone	07776527091		
Priority		ND 1600					
Ref 1		INC1038805026					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Monitor exchange				None entered			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
18895377201	Dell P2720 DC Tra	Dell P2720 DC Trader WFH					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
18895377401	Dell P2720 DC Tra	Dell P2720 DC Trader WFH					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4102467	Customer	CXM			Job Address
SLA Window	27/02/2025 10:00 - 28/02/2025 17:00	Contact Name	KAREN MARATTA		DE VERE CRANAGE ESTATE BYLEY LANE CRANAGE CW4 8EW
Activity	TECH EXCHANGE	Contact Phone	07887630142		
Priority	ND 1700				
Ref 1	5817325				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN70056/ICT250-013-ELAVN SNO: 16207CT25686814H2-5045746-15112898: SWAP OUT/SWAP OUT	H2-5045746-15112898 14273520 Rebecca Gilbert 01477536681 Byley Lane Cranage Cheshire United Kingdom CW4 8EW (GPRS) Elavon TID: 15112898; Date Time Logged: 20250227091004; Terminal ID: 210049962619; Profile Number: 15112898 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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In Items for Job # 4102467 page 1 of 1



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Returned Items for Job # 4102467 page 1 of 1



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4102468	Customer	CXM			Job Address
SLA Window	27/02/2025 10:00 - 28/02/2025 17:00	Contact Name	KAREN MARATTA		DE VERE CRANAGE ESTATE BYLEY LANE CRANAGE CW4 8EW
Activity	TECH EXCHANGE	Contact Phone	07887630142		
Priority	ND 1700				
Ref 1	5817324				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN70056/ICT250-013-ELAVN SNO: 17154CT26535236H2-5045746-15112896: SWAP OUT/SWAP OUT	H2-5045746-15112896 14614213 Rebecca Gilbert 01477536681 Byley Lane Cranage Cheshire United Kingdom CW4 8EW (GPRS) Elavon TID: 15112896; Date Time Logged: 20250227091004; Terminal ID: 210049962618; Profile Number: 15112896 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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In Items for Job # 4102468 page 1 of 1



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Returned Items for Job # 4102468 page 1 of 1



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4102469	Customer	CXM			Job Address
SLA Window	27/02/2025 10:00 - 28/02/2025 17:00	Contact Name	KAREN MARATTA		DE VERE CRANAGE ESTATE BYLEY LANE CRANAGE CW4 8EW
Activity	TECH EXCHANGE	Contact Phone	07887630142		
Priority	ND 1700				
Ref 1	5817333				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN70056/ICT250-013-ELAVN SNO: 16355CT26137431H2-5045786-15112893: SWAP OUT/SWAP OUT	H2-5045786-15112893 12807544 Rebecca Gilbert 01477536681 Byley Lane Cranage Cheshire United Kingdom CW4 8EW (GPRS) Elavon TID: 15112893; Date Time Logged: 20250227091004; Terminal ID: 210049962617; Profile Number: 15112893 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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In Items for Job # 4102469 page 1 of 1



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Returned Items for Job # 4102469 page 1 of 1



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4103060	Customer	POSTURITE LIMITED			Job Address
SLA Window	27/02/2025 17:39 - 28/02/2025 17:00	Contact Name	TAHIRA ASLAM		SKY 2 LAWRENCE STREET STOCKPORT SK1 1DL
Activity	CHAIR INSTALL	Contact Phone	07867490617		
Priority	ND 1700				
Ref 1	DEL1542198				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*****RFD*****Please call 1 hour before arrival.Customer Ref / PO: 4510602079Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18897305101	1301033	RH New Logic 220 High Back Cha				

Returned Items



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4102861	Customer	Vista Retail Support Limited		Job Address
SLA Window	27/02/2025 14:53 - 28/02/2025 17:00	Contact Name		THE RANGE UNIT 6, PEEL CENTRE GREAT PORTWOOD STREET STOCKPORT SK1 2HH
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3207758			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3207758 Till 12's printer was recently replaced in ticket 3201186 with a 7197 printer but the till should have a 7199. Can you please install a 7199 printer.	Replace PTR-NCR-7199-RP Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896324501	PTR-NCR-7199-R	NCR 7199 Receipt Printer				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18896324701						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	8
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Job # 4102332	Customer	POSTURITE LIMITED		Job Address
SLA Window	27/02/2025 06:31 - 28/02/2025 17:00	Contact Name	JAMIE SHEPHERD	JAMIE SHEPHERD 28 SALISBURY DRIVE DUKINFIELD SK16 5DL
Activity	CHAIR INSTALL	Contact Phone	07760435780	
Priority	ND 1700			
Ref 1	DEL1541638			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO-10-23-00002873Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18893495401	9900002	Homeworker Ergonomic Chair - W				

Returned Items



Run Sheet

David Hargreaves 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4102750	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Mona Aghamirzaei		Astrazeneca Speke Reception1
Activity	DELIVERY	Contact Phone	Unknown		Astrazeneca Speke Reception1 To Jay Galloway, Plot 6, Renaissance Way SPEKE Liverpool L24 9JW
Priority	ND 1700				
Ref 1	WOT000253089				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-02-25", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188950114	00000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0TE7Q3			

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Run Sheet

David Hargreaves 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4102884	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	27/02/2025 15:12 - 28/02/2025 17:00	Contact Name	JEN.PRIOR@HSBC.CO.UK	COMPUTACENTER HSBC HSBC OLD SWAN 525 PRESCOTT ROAD OLD SWAN L13 5UU
Activity	TECH EXCHANGE	Contact Phone	07547364088	
Priority	ND 1600			
Ref 1	INC48898222			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Hp Elitebook 840

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896427001						



Run Sheet

David Hargreaves 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4097236	Customer	Verifone UK LTD		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Lesley Johnstone	BUPA DENTAL CARE BUPA DENTAL CARE 17-19 Deysbrook Lane Deysbrook L12 8RE
Activity	MANPOWER	Contact Phone	///	
Priority	ND 1800			
Ref 1	250213-2656			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
<p>... Please ensure the engineer asks for the contact onsite they will have the device ID and any other information the engineer may need</p> <p>... Please ensure the engineer signs in the Visitor book</p> <p>... Please attend before 16:00</p>	<p>Connect to WIFI using your mobile hotspot.</p> <p>**DO NOT CONNECT TO ANY BUPA PRACTICE WIFI NETWORK**</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

David Hargreaves 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4102896	Customer	NCR TESCO HHT			Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	KURT WATSON		TESCO MYRTLE ST LIVERPOOL MERSEYSIDE..... UNITED KINGDOM L7 7EL
Activity	TECH EXCHANGE	Contact Phone	NA		
Priority	ND 1700				
Ref 1	7505803227				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Red beam Subject: Honeywell PDA - CT45 - No Red Beam Till number: Till serial number:23255b3019 Date:27.02.2025 Problem description / Error message: ----- Nandini V Feb 27 2025 14:51 Serial no: 23255b3019 Build: CT45 Troubleshooting: Tried soft reboot (Yes/No): YES Tried hard reboot (Yes/No): YES Checked if the scanner buttons are intact (Yes/No): YES Tried running the Diagnostics tool (Yes/No): YES Tried toggling the scanner wedge settings (Yes/No): Tried scanning it from an application (Yes/No): Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. .</p>	<p>* The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18896470001	S2881097526	Staged Honeywell PDA CT45XP	23256B2DE9			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4102691	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	27/02/2025 12:29 - 28/02/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEYRAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5305013				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
ND 28/02/2025 20:00 SLA: ND 28/02/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5305013 Problem Web Service qws_uk Thu 27 Feb 2025 12:24:34 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17094335 call.problem=NLC2242 Liverpool Central 020-046973 NLC 2242 Site Liverpool Central RSPID call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUM020PED call.priority=2-Medium call.datereported=2/27/2025 1:24:04 PM ##### Call 5305013 Problem Web Service qws_uk Thu 27 Feb 2025 12:24:34 A+C+P ...

Job Notes



Run Sheet

David Hargreaves 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	6
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Job # 4103049	Customer	Computacenter - Kingfisher			Job Address
SLA Window	27/02/2025 17:14 - 28/02/2025 17:00	Contact Name	ANNETTE MCCABE		B&Q B & Q PLC BIDSTON MOSS WALLASEY CH44 2HE
Activity	TECH EXCHANGE	Contact Phone	01516373822		
Priority	ND 1700				
Ref 1	24263832				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PLEASE SWAP UNIT	KINGFISHER Till hostname: GBBQ01273POS31P Till number: 31 What element of the till is impacted? ped CARD ACCEPTANCE ISSUE? Card insert/Chip & Pin working? N Contactless payments working? Y Peripheral make/model (Please copy and paste CI): PED VERIFONE P400 PED serial number 806-515-765 PTID (Shown on the back): 67079131 Contact name/number: 01516373822

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4102653	Customer	CXM		Job Address
SLA Window	28/02/2025 11:00 - 28/02/2025 13:00	Contact Name	LINDA BENNETT	UOM JODRELL BANK VISITOR CENTR
Activity	MANPOWER	Contact Phone	01613068018	JODRELL BANK VISITORS CENTRE, OXFORD ROAD MACCLESFIELD, CHESHIRE CHESHIRE SK11 9DW
Priority	Timed			
Ref 1	5816879			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AM VISIT OPEN FROM 11AM. *ELAVON* visit:H2-5020228-15072467H2-5020261-15072473H2-5020261-15072474H2-5020261-15072475H2-5020219-15072477H2-5020247-15072478H2-5020247-15072479H2-5020229-150724801477	LAN_UK_0126455Request regarding all 8 terminals in total terminals were not installed because of firewall issue customer contacted us again to schedule new engineer Elavon TID: 15072467; Date Time Logged: 20250226141005; Terminal ID: 210097925624; Profile Number: 15072467 Other Info The engineer will have to fill out a form under this link: https://form.jotform.com/240073766954363

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18895280001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4103039	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	Amy Parkinson		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	Unknown		Business Park, Charter MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700				
Ref 1	WOT000253251				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required Asset not found using asset details below Name:	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-02-26", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000006808_UK10_EUSAP", "Enterprise Computing Mgmt": "Cost Center Account Number": "CC_0000006808_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188958815	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE7K7			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188958817						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099502	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 11:42 - 28/02/2025 17:00	Contact Name	ROWAN PIERCE	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0222479			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop Delivery	Device to be sent to end user: Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE - 00000000004698847

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18877581501						

Returned Items



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4102749	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name		Angela Whiting	WalkUp - Macclesfield
Activity	DELIVERY	Contact Phone		Unknown	WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000252914				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-02-28", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000008299_UK10_EUSAP GSC&S Management UK", "Cost Center Account Number": "CC_0000008299_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
188946063	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF56JD1X			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
188946065						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4102646	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	28/02/2025 09:00 - 28/02/2025 17:00	Contact Name	NESSA CARSON	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0223257r			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Laptop Swap	<p>Lenovo AZ:GB-SWAP_Len TP T14s G4 AMD R5 - AZ:GB-SWAP_Len TP T14s G4 AMD R5 - 00000000004578300</p> <p>PLEASE NOTE THIS IS A SWAP TICKET. USER HAS TO HANOVER OLD DEVICE IN ORDER TO RECEIVE NEW DEVICE. IF OLD DEVICE IS NOT AVAILABLE OR USER REFUSES TO HANOVER PLEASE FAIL A CALL AND DO NOT HANOVER THE NEW DEVICE</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099280	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:09 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0845302			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: GM0MSD1K - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876521901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099282	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:13 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0845328			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: GM0GGMF5 - Lenovo :AZ RIT: Len T14s AMD G4 R5 16/256 UK

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876670501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099287	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:16 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0845438			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: GM0K89Q2 - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876748501						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099288	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:20 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0845336			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: GM0P847M - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876757401						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18876757601						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099291	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:25 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0845424			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: GM0K89P0 - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876770801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18876771001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099293	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:26 - 28/02/2025 17:00	Contact Name	CRAIG%20WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0845350			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: GM0R7PYF - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876775601						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18876775801					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099297	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:28 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0845400			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: GM0JTX00 - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876781801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099301	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:31 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0845389			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: GM0LW1C2 - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876799201						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18876799401						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099303	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:33 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0845312			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:GM0TE7KP - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876827601						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099306	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:34 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	.	
Priority	ND 1700			
Ref 1	RITM0845432			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: GM0JTX11 - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876836001						

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18876836201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099308	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:35 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone		ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0845412			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:GM0LW01H - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876846701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18876846901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099311	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:38 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0845289			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected:PF54ZNXB - Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 32/512

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876858801						

Returned Items



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099317	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:41 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0845445			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: GM0JTWZC - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876868701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099321	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:44 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0845406			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be collected: GM0JTX0X - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876879601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18876879801						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099336	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:58 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0845359			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: PF4YLDRY - Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 32/512

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876924501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099342	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 10:00 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0845377			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user GM0LVZXY - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876931101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099386	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 10:25 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	RITM0845274			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
AstraZeneca Laptop collection	Device to be sent to end user: PF54Q7M6 - Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18877108201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099254	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 08:40 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA
Activity	COLLECTION	Contact Phone	-	ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Priority	ND 1700			
Ref 1	RITM0845368			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user PF4YLG2L - Lenovo AZ:GB-NEW__Len TP X1 CARB G11 i7 32/512

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876241601						

Returned Items



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099261	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 08:48 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0845288			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user PF56RA1R - Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876269501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099263	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 08:51 - 28/02/2025 17:00	Contact Name	CRAIG WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0845455			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: GM0JTWWY - Lenovo AZ:GB-NEW__Len TP T14s G4 AMD R5

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876281201						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 28/02/2025

Date	28/02/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	26
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Job # 4099277	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	24/02/2025 09:05 - 28/02/2025 17:00	Contact Name	CRAIG%20WRENCH	ASTRAZENECA ASTRAZENECA CHARTER WAY SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	RITM0845298			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop Collection	Device to be collected from end user: PF54Q34F - Lenovo AZ:GB-NEW__Len TP X1 CARB G12 i7 LTE

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18876413401						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	18895193601	BB Proj EX BL9 0JN	4102634	PROJECT	BARCLAYS BANK PLC, BARCLAYS BANK PLC, 1 CENTRAL STREET, BURY, BL9 0JN	Berlindo D'Assuncao	27/02/2025 11:52 28/02/2025 12:00	28/02/2025	
Computacenter Limited - HSBC	18896425201	RITM32199288	4102885	DELIVERY	COMPUTACENTER HSBC, 188 FOLLY LANE SWINTON MANCHESTER, FOLLY LANE, SWINTON, MANCHESTER, M27 0DD	Berlindo D'Assuncao	27/02/2025 15:12 28/02/2025 17:00	28/02/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18882045501	5304691 / INC8726467	4100546	NON TECH EXCHANGE	2 KINGS AVENUE, 2 KINGS AVENUE, CRUMPSALL , MANCHESTER, M8 5AS	Berlindo D'Assuncao	25/02/2025 09:00 28/02/2025 18:00	28/02/2025	
Fujitsu Services Limited - Adhoc Collections	18897184001	201200098865	4103044	COLLECTION	NATWEST, NATWEST, 64BURY OLD ROAD, MANCHESTER, M8 5BN	Berlindo D'Assuncao	27/02/2025 17:00 28/02/2025 17:00	28/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	18895560601	24262648	4103012	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 189 Glebelands Road sale , 189 Glebelands Road sale , M33 6PA	Claire Booth	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
DHL Supply Chain Limited - RBS	18895697903	42548	4102779	COLLECTION	3 SYMONS ROAD, 3 SYMONS ROAD, SALE, M33 7FJ	Claire Booth	27/02/2025 13:29 28/02/2025 17:00	28/02/2025	
DHL Supply Chain Limited - RBS	18895697901	42548	4102779	COLLECTION	3 SYMONS ROAD, 3 SYMONS ROAD, SALE, M33 7FJ	Claire Booth	27/02/2025 13:29 28/02/2025 17:00	28/02/2025	
DHL Supply Chain Limited - RBS	18895697902	42548	4102779	COLLECTION	3 SYMONS ROAD, 3 SYMONS ROAD, SALE, M33 7FJ	Claire Booth	27/02/2025 13:29 28/02/2025 17:00	28/02/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18883674801	5304726 / INC8727862	4100815	NON TECH EXCHANGE	55 ARUNDEL AVENUE, 55 ARUNDEL AVENUE, URMSTON, MANCHESTER, M41 6NG	Claire Booth	25/02/2025 09:00 28/02/2025 18:00	28/02/2025	
DHL Supply Chain Limited - RBS	18895776702	42550	4102793	COLLECTION	32 ROSE HILL ROAD, 32 ROSE HILL ROAD, ASHTON-UNDER-LYNE, OL6 8HR	Claire Booth	27/02/2025 13:39 28/02/2025 17:00	28/02/2025	
DHL Supply Chain Limited - RBS	18895776701	42550	4102793	COLLECTION	32 ROSE HILL ROAD, 32 ROSE HILL ROAD, ASHTON-UNDER-LYNE, OL6 8HR	Claire Booth	27/02/2025 13:39 28/02/2025 17:00	28/02/2025	
Fujitsu Services Limited - Telefonica TC	18896525601	C5305038	4102903	NON TECH EXCHANGE	O2 STOCKPORT 0100, MERSEYWAY SHOPPING PRECINCT, STOCKPORT, SK1 1QW	Claire Booth	27/02/2025 15:29 28/02/2025 16:01	28/02/2025	
Computacenter - BASF	(No Items)	24261812r	4102681	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter - BASF	18894569301	24261736	4102702	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter - BASF	18894568301	24262001	4102727	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Claire Booth	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter Limited	18894780401	24262319	4102706	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Heathsideside Park,Heathsideside Park Road , Heathsideside Park Road , SK3 0RB	Claire Booth	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter - BASF	18894567701	24261795	4102729	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 167 Adswood Road , 167 Adswood Road , SK3 8HW	Claire Booth	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	18895045301	C5304989	4102603	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Daniel Hanson	27/02/2025 11:29 28/02/2025 20:00	28/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18895044801	C5304989	4102603	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Daniel Hanson	27/02/2025 11:29 28/02/2025 20:00	28/02/2025	
Computacenter Horizon Project	18863196701	43729416_CLF 515_2802	4096299	TECH EXCHANGE	HANNAH.MATTHEWS, 2 INSTITUTE COTTAGES, CHURCH ROAD, SAUGHALL, CHESTER, CHESHIRE, CH1 6EN	Daniel Hanson	19/02/2025 14:04 28/02/2025 17:00	28/02/2025	
Computacenter Limited	18895062001	24261819	4102719	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Daniel Hanson	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter Limited	18895602801	24262879	4102997	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Daniel Hanson	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter Limited	18896050001	24262874	4103023	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	Daniel Hanson	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter Limited - HSBC	18885810301	INC48817540	4101416	TECH EXCHANGE	53 BAKER DRIVE, 53 BAKER DRIVE, GREAT SUTTON, ELLESmere PORT, CH66 4QU	Daniel Hanson	26/02/2025 08:47 28/02/2025 16:00	28/02/2025	
Fujitsu Services Limited - Banks	18895242601	C5304842	4102645	TECH EXCHANGE	RBSG, 48 HIGH STREET, RBSG, MOLD, CH7 1BA	Daniel Hanson	27/02/2025 12:02 28/02/2025 15:30	28/02/2025	
Fujitsu Services Limited - Star Trains - ME	18895037301	C5304996	4102602	TECH EXCHANGE	Northern Rail MT (Manchester), Station Approach, Todd Street, Manchester, Lancashire, Manchester, M3 1WY	Daniel Hanson	27/02/2025 11:28 28/02/2025 20:00	28/02/2025	
Computacenter - Kingfisher	(No Items)	24257613	4102636	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 9,BLUE-CHIP BUSINESS PRK, ATLANTIC STREET,BROADHEATH, ALTRINCHAM, WA14 5DY	Daniel Hanson	27/02/2025 11:52 28/02/2025 17:00	28/02/2025	
Vista Retail Support Limited	18896323501	3207904	4102860	TECH EXCHANGE	THE RANGE, UNIT 8A, ALTRINCHAM RETAIL PARK, MANCHESTER, WA14 5GR	Daniel Hanson	27/02/2025 14:53 28/02/2025 17:00	28/02/2025	
Vista Retail Support Limited	18896323001	3207896	4102862	TECH EXCHANGE	THE RANGE, UNIT 8A, ALTRINCHAM RETAIL PARK, MANCHESTER, WA14 5GR	Daniel Hanson	27/02/2025 14:53 28/02/2025 17:00	28/02/2025	
Computacenter Limited - HSBC	18896426401	INC48897940	4102887	TECH EXCHANGE	COMPUTACENTER HSBC, 32 HATFIELD GARDENS, APPLETON, WA4 5QJ	Daniel Hanson	27/02/2025 15:12 28/02/2025 17:00	28/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24263832	4103049	TECH EXCHANGE	B&Q, B & Q PLC, BIDSTON MOSS, WALLASEY, CH44 2HE	David Hargreaves	27/02/2025 17:14 28/02/2025 17:00	28/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18895386201	C5305013	4102691	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	David Hargreaves	27/02/2025 12:29 28/02/2025 20:00	28/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18895385801	C5305013	4102691	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	David Hargreaves	27/02/2025 12:29 28/02/2025 20:00	28/02/2025	
Verifone UK LTD	(No Items)	250213-2656	4097236	MANPOWER	BUPA DENTAL CARE , BUPA DENTAL CARE , 17-19 Deysbrook Lane, Deysbrook, L12 8RE	David Hargreaves	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter Limited - HSBC	18896427001	INC48898222	4102884	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC OLD SWAN, 525 PRESCOTT ROAD, OLD SWAN, L13 5UU	David Hargreaves	27/02/2025 15:12 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	188950114	WOT000253089	4102750	DELIVERY	Astrazeneca Speke Reception1, Astrazeneca Speke Reception1, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, Liverpool, L24 9JW	David Hargreaves	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
NCR TESCO HHT	18896470001	7505803227	4102896	TECH EXCHANGE	TESCO, MYRTLE ST LIVERPOOL, MERSEYSIDE....., UNITED KINGDOM, L7 7EL	David Hargreaves	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	18895377201	INC1038805026	4102688	TECH EXCHANGE	7 HENRY COOPER ROAD, 7 HENRY COOPER ROAD, CREWE, CW1 3QZ	David Ranson	27/02/2025 12:26 28/02/2025 17:00	28/02/2025	
CXM	18894607201	5817325	4102467	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894607202	5817325	4102467	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894607203	5817325	4102467	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894607204	5817325	4102467	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894607301	5817324	4102468	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894607302	5817324	4102468	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894607303	5817324	4102468	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894607304	5817324	4102468	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894608501	5817333	4102469	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894608502	5817333	4102469	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894608503	5817333	4102469	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
CXM	18894608504	5817333	4102469	TECH EXCHANGE	DE VERE CRANAGE ESTATE, BYLEY LANE, .., CRANAGE, CW4 8EW	David Ranson	27/02/2025 10:00 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18893504601	DEL1541338	4102339	CHAIR INSTALL	CHESHIRE POLICE CONSTABULARY, CLEMONDS HEY, OAKMERE ROAD, WINSFORD, CW7 2UA	David Ranson	27/02/2025 06:41 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18897305101	DEL1542198	4103060	CHAIR INSTALL	SKY, 2 LAWRENCE STREET, STOCKPORT, SK1 1DL	David Ranson	27/02/2025 17:39 28/02/2025 17:00	28/02/2025	
Vista Retail Support Limited	18896324501	3207758	4102861	TECH EXCHANGE	THE RANGE, UNIT 6, PEEL CENTRE, GREAT PORTWOOD STREET, STOCKPORT, SK1 2HH	David Ranson	27/02/2025 14:53 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18893495401	DEL1541638	4102332	CHAIR INSTALL	JAMIE SHEPHERD, 28 SALISBURY DRIVE, DUKINFIELD, SK16 5DL	David Ranson	27/02/2025 06:31 28/02/2025 17:00	28/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Adhoc Collections	18897173301	201200098902	4103043	COLLECTION	NATWEST, NATWEST, 35 KING WILLIAM STREET, BLACKBURN, BB1 7DJ	John Paul Barron	27/02/2025 16:56 28/02/2025 17:00	28/02/2025	
Computacenter Horizon Project	18863193701	43195365_CLF 515_2802	4096248	TECH EXCHANGE	PAUL.WALBY, 11 HIGH CLOSE, PADIHAM, BB12 6PS	John Paul Barron	19/02/2025 14:03 28/02/2025 17:00	28/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18894678201	C5304954	4102484	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	27/02/2025 10:11 28/02/2025 20:00	28/02/2025	
Fujitsu Services Limited - Star Trains - P2PE	18894677801	C5304954	4102484	TECH EXCHANGE	Northern Rail MT (Blackpool), Talbot Road, Blackpool, Lancashire, Blackpool, FY1 2AB	John Paul Barron	27/02/2025 10:11 28/02/2025 20:00	28/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188959693	11619783	4102868	REPAIR WITH PARTS	TESCO Stores Limited, 130-132 Central Drive, Lap 1 Office, BLACKPOOL, FY1 5DY	John Paul Barron	28/02/2025 09:00 28/02/2025 13:52	28/02/2025	
Xerox (UK) Technical***DO NOT INVOICE****	188959689	11619783	4102868	REPAIR WITH PARTS	TESCO Stores Limited, 130-132 Central Drive, Lap 1 Office, BLACKPOOL, FY1 5DY	John Paul Barron	28/02/2025 09:00 28/02/2025 13:52	28/02/2025	
Computacenter Limited - HSBC	(No Items)	INC48891875r	4102773	TECH EXCHANGE	COMPUTACENTER HSBC, M&S BUREAU, 118 FISHERGATE, PRESTON, LANCASHIRE, PR1 2BT	John Paul Barron	28/02/2025 09:00 28/02/2025 13:00	28/02/2025	
COMPUTACENTER HSBC – EBBT	18896444701	INC48898915	4102890	TECH EXCHANGE	COMPUTACENTER HSBC, 49A FISHERGATE, LANCASHIRE, PRESTON, PR1 8BH	John Paul Barron	27/02/2025 15:14 28/02/2025 16:30	28/02/2025	
Paypoint Network Limited - UK	(No Items)	02200215	4103066	TECH EXCHANGE	SPAR STORES, SPAR STORES, 6-16 ROE LANE, SOUTHPORT, PR9 9DR	John Paul Barron	27/02/2025 17:43 28/02/2025 13:00	28/02/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18895649501	DEL1540961	4102768	CHAIR INSTALL	JOSH HOWELL, 16 VYNER ROAD, WALLASEY, CH45 6TF	Nadeem Saleem	27/02/2025 13:19 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18894852701	DEL1540479	4102531	CHAIR SP INSTALL	RUSSELL LEAK, 5 WHITLEY AVENUE, BLACKPOOL, FY3 9BN	Nadeem Saleem	27/02/2025 10:46 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18894852702	DEL1540479	4102531	CHAIR SP INSTALL	RUSSELL LEAK, 5 WHITLEY AVENUE, BLACKPOOL, FY3 9BN	Nadeem Saleem	27/02/2025 10:46 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18894852703	DEL1540479	4102531	CHAIR SP INSTALL	RUSSELL LEAK, 5 WHITLEY AVENUE, BLACKPOOL, FY3 9BN	Nadeem Saleem	27/02/2025 10:46 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18893672201	DEL1541250	4102374	CHAIR INSTALL	HM REVENUE AND CUSTOMS, INDIAN BUILDINGS, 31 WATER STRET, LIVERPOOL, L2 0RD	Nadeem Saleem	27/02/2025 07:34 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18893686001	DEL1540966	4102375	CHAIR INSTALL	NHS ENGLAND, BRUNSWICK BUSINESS PARK, SUMMERS ROAD,, LIVERPOOL, L3 4BL	Nadeem Saleem	27/02/2025 07:39 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18893507001	DEL1541519	4102343	CHAIR INSTALL	MARK HARRIS, 94 HARROPS CROFT, NETHERTON, L30 0QY	Nadeem Saleem	27/02/2025 06:43 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18893589801	DEL1542369	4102361	CHAIR SP INSTALL	PRIVATE ADDRESS, 20 WHITE MOSS COURT, KENDAL, LA9 5RD	Nadeem Saleem	27/02/2025 07:12 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18893589802	DEL1542369	4102361	CHAIR SP INSTALL	PRIVATE ADDRESS, 20 WHITE MOSS COURT, KENDAL, LA9 5RD	Nadeem Saleem	27/02/2025 07:12 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18893490201	DEL1541637	4102331	CHAIR INSTALL	GEORGIA RYALL, 509 WINWICK ROAD, WARRINGTON, WA2 8QF	Nadeem Saleem	27/02/2025 06:30 28/02/2025 17:00	28/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
NCR TESCO HHT	18892535201	7505701597	4102035	TECH EXCHANGE	TESCO, 1 PICCADILLY , MANCHESTER, MANCHESTER, M1 3BE	Ryan Owen	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Verifone UK LTD	18895725101	G349595	4102784	TECH EXCHANGE	STONEGATE - VIA MANCHESTER - 3, 28-30 CANAL STREET, 28-30 CANAL STREET, GREATER MANCHESTER, M1 3EZ	Ryan Owen	27/02/2025 13:33 28/02/2025 16:00	28/02/2025	
Computacenter Limited	(No Items)	24254495r	4102871	DELIVERY	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU	Ryan Owen	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
PayPoint Unscheduled	18896953701	31257051	4102990	COLLECTION	HARENA SUPERSTORE, 832 STOCKPORT ROAD, MANCHESTER, M19 3AW	Ryan Owen	27/02/2025 16:28 28/02/2025 17:00	28/02/2025	
Computacenter - KPMG	18896345401	24261933	4102995	NON TECH EXCHANGE	KPMG LLP, (0081097989), 1,st.Peters Square , 1,st.Peters Square , M2 3AE	Ryan Owen	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter Limited - HSBC	18895291601	INC48877293	4102659	TECH EXCHANGE	COMPUTACENTER HSBC, 2 AND 4 ST ANNS SQUARE, MANCHESTER, GREATER MANCHESTER, M2 7HD	Ryan Owen	27/02/2025 12:12 28/02/2025 16:30	28/02/2025	
Computacenter - Kingfisher	18896051501	24263389	4103009	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Manchester Fort Shopping Par k Cheetham Hill Road, Unit 1 Manchester Fort Shopping Par k Cheetham Hill Road, M8 8EP	Ryan Owen	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18894039701	DEL1546077	4102430	DESK INSTALL	STUART FRAIN, 1 FAIRVIEW LITTLE CLEGG ROAD, LITTLEBOROUGH, OL15 0EF	Ryan Owen	27/02/2025 08:43 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18894039702	DEL1546077	4102430	DESK INSTALL	STUART FRAIN, 1 FAIRVIEW LITTLE CLEGG ROAD, LITTLEBOROUGH, OL15 0EF	Ryan Owen	27/02/2025 08:43 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18894039703	DEL1546077	4102430	DESK INSTALL	STUART FRAIN, 1 FAIRVIEW LITTLE CLEGG ROAD, LITTLEBOROUGH, OL15 0EF	Ryan Owen	27/02/2025 08:43 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18894039704	DEL1546077	4102430	DESK INSTALL	STUART FRAIN, 1 FAIRVIEW LITTLE CLEGG ROAD, LITTLEBOROUGH, OL15 0EF	Ryan Owen	27/02/2025 08:43 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18894039705	DEL1546077	4102430	DESK INSTALL	STUART FRAIN, 1 FAIRVIEW LITTLE CLEGG ROAD, LITTLEBOROUGH, OL15 0EF	Ryan Owen	27/02/2025 08:43 28/02/2025 17:00	28/02/2025	
Fujitsu Services Limited - Star Trains - ME	18894643401	C5304974	4102757	TECH EXCHANGE	Northern Rail - STAR, Littleborough Railway Station, George Stevenson Sq, Littleborough, Greater Manch, Greater Manchester, Littleborough, OL15 8AF	Ryan Owen	28/02/2025 07:00 28/02/2025 11:00	28/02/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	188958815	WOT000253251	4103039	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Simon Heath	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18877581501	PAR0222479	4099502	DELIVERY	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 11:42 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	188946063	WOT000252914	4102749	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Simon Heath	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	(No Items)	PAR0223257r	4102646	NON TECH EXCHANGE	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876521901	RITM0845302	4099280	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:09 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876670501	RITM0845328	4099282	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:13 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876748501	RITM0845438	4099287	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:16 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876757401	RITM0845336	4099288	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:20 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876770801	RITM0845424	4099291	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:25 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876775601	RITM0845350	4099293	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:26 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876781801	RITM0845400	4099297	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:28 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876799201	RITM0845389	4099301	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:31 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876827601	RITM0845312	4099303	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:33 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876836001	RITM0845432	4099306	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:34 28/02/2025 17:00	28/02/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	18876846701	RITM0845412	4099308	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:35 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876858801	RITM0845289	4099311	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:38 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876868701	RITM0845445	4099317	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:41 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876879601	RITM0845406	4099321	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:44 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876924501	RITM0845359	4099336	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:58 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876931101	RITM0845377	4099342	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 10:00 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18877108201	RITM0845274	4099386	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 10:25 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876241601	RITM0845368	4099254	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 08:40 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876269501	RITM0845288	4099261	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 08:48 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876281201	RITM0845455	4099263	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 08:51 28/02/2025 17:00	28/02/2025	
Computacenter - Astra Zeneca	18876413401	RITM0845298	4099277	COLLECTION	ASTRAZENECA, ASTRAZENECA, CHARTER WAY, SILK ROAD BUSINESS PARK, MACCLESFIELD, SK10 2NA	Simon Heath	24/02/2025 09:05 28/02/2025 17:00	28/02/2025	
CXM	18895280001	5816879	4102653	MANPOWER	UOM JODRELL BANK VISITOR CENTR, JODRELL BANK VISITORS CENTRE,, OXFORD ROAD MACCLESFIELD, CHESHIRE, CHESHIRE, SK11 9DW	Simon Heath	28/02/2025 11:00 28/02/2025 13:00	28/02/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Morrisons BAU	18886158401	REQ000010800021r	4102564	TECH EXCHANGE	FARMERS BOY (DEESIDE) LTD, FARMERS BOY (DEESIDE) LTD, UNIT 105-106, TENTH AVENUE, DEESIDE, CH5 2UA	Stephen Fitton	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
Paypoint Network Limited - UK	(No Items)	02199608	4102855	TECH EXCHANGE	SPAR STORES, SPAR STORES, 16 HIGH STREET, TYWYN, LL36 9AD	Stephen Fitton	27/02/2025 14:43 28/02/2025 13:00	28/02/2025	
Centrex Services	(No Items)	RJTM015399372r	4102951	MANPOWER	SANTANDER UK PLC, SANTANDER UK PLC, 1 BRIDGE STREET, CAERNARFON, LL55 1AB	Stephen Fitton	28/02/2025 09:00 28/02/2025 17:00	28/02/2025	
POSTURITE LIMITED	18896938901	DEL1544483	4102986	CHAIR INSTALL	BUPA, 1 ORION PLACE, SALFORD, MANCHESTER, M7 1WD	Stephen Fitton	27/02/2025 16:24 28/02/2025 17:00	28/02/2025	