



Run Sheet
Nadeem Saleem 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4183030	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/06/2025 14:17 - 19/06/2025 17:00	Contact Name	MR JOHN COWELL	MR JOHN COWELL 102 GREENCROFT PENWORTHAM PRESTON PR1 9LB
Activity	CHAIR INSTALL	Contact Phone	03300499080	
Priority	ND 1700			
Ref 1	DEL1590871			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Down a private driveway. Access is easy but may struggle if in a larger van *** Please call 1 hour before arrival.Customer Ref / PO: CPA000289427 Deliveries DPD or UPSItems on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19278843001	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19278843201	9787601BLA	Positiv Plus High Back No Neck				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4183032	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/06/2025 14:18 - 19/06/2025 17:00	Contact Name	ZAIBAA PATEL	H M REVENUE & CUSTOMS ST. MARKS HOUSE STANLEY STREET PRESTON PR1 4AT
Activity	BARIATRIC INSTALL	Contact Phone	03000509084	
Priority	ND 1700			
Ref 1	DEL1591081			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please give me a call when delivering and leave in the post room *** Please call 1 hour before arrival.Customer Ref / PO: 6000267463Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1591081&address</p>	<p>Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19278852801	100113210	Positiv Plus Extra With Armres				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4182638	Customer	POSTURITE LIMITED			Job Address		
SLA Window	18/06/2025 06:53 - 19/06/2025 17:00	Contact Name	SCOTT AMES		402, Lesser Building BAE SAMLESBURY SAMLESBURY AERODROME		
Activity	CHAIR INSTALL	Contact Phone	07385960004		MYERSCOUGH ROAD BLACKBURN BB2 7LF		
Priority	ND 1700						
Ref 1	DEL1586413						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***secure site tech details required**** Please call 1 hour before arrival.Customer Ref / PO: MFM-03061-00001-01-001Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1586413&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1586413&address</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19276170001	100141289	RH Extend 100 No Arms No Neck				



Run Sheet

Nadeem Saleem 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4182651	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/06/2025 07:09 - 19/06/2025 17:00	Contact Name	JAMIE KIRKPATRICK		BAE SYSTEMS SAMLESBURY AERODROME CO JAMIE KIRKPATRICK (S43 4 SHED BALCONY) MYERSCOUGH ROAD - BALDERSTONE BLACKBURN BB2 7LF
Activity	CHAIR INSTALL	Contact Phone	07525081201		
Priority	ND 1700				
Ref 1	DEL1589188				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please call me on 07525081201 or 07940762824 and I will arrange to meet you. Thanks *** Please call 1 hour before arrival. Customer Ref / PO: CPA000287799 Deliveries DPD or UPS Items on order: 8873025 -</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1589188&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1589188&address</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19276187101	100141907	Positiv ME400 (Extra High Back)				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet
Nadeem Saleem 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4183015	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/06/2025 14:03 - 19/06/2025 17:00	Contact Name	ROSE MOORHOUSE	B A E SYSTEMS WARTON AERODROME - BUILDING 25H
Activity	CHAIR INSTALL	Contact Phone	07956604403	WARTON PRESTON PR4 1AX
Priority	ND 1700			
Ref 1	DEL1590848			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000290562 Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1590848&address=B%20A%20E%20Systems%20Aerodrome%20-%20building%2025H%20PRESTON%20Warton%20PR4%201AX >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1590848&address=B%20A%20E%20Systems%20Aerodrome%20-%20building%2025H%20PRESTON%20Warton%20PR4%201AX >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19278708901	9784311BLA	Positiv ME 300, Lumbar, Height				
19278708902	9784311BLA	Positiv ME 300, Lumbar, Height				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19278709101	9784311BLA	Positiv ME 300, Lumbar, Height				
19278709201	9784311BLA	Positiv ME 300, Lumbar, Height				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4183014	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/06/2025 14:02 - 19/06/2025 17:00	Contact Name	LOUISE BELL/TOM NUDD		B A E SYSTEMS WARTON AERODROME - W376 WARTON - C/O LOUISE BELL/TOM NUDD PRESTON PR4 1AX
Activity	CHAIR INSTALL	Contact Phone	03300499099		
Priority	ND 1700				
Ref 1	DEL1591069				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: W376 Ground Floor *** Please call 1 hour before arrival. Customer Ref / PO: CPA000287909 Deliveries DPD or UPSItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1591069&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1591069&address</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19278703601	100092789	P-Sit High Back - 3 Lever Seat				



Run Sheet

Nadeem Saleem 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4182681	Customer	POSTURITE LIMITED			Job Address		
SLA Window	18/06/2025 08:45 - 19/06/2025 17:00	Contact Name	CAROLINE EVANS WR:30958		CAROLINE EVANS WR:30958 12 WENTWORTH DRIVE THORNTON-CLEVELEYS FY5 5AR		
Activity	CHAIR SP INSTALL	Contact Phone	07535294782				
Priority	ND 1700						
Ref 1	DEL1587885						
Ref 2							
No. of Parts	2						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P503192 WR:31481Items on order:	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes



Run Sheet
Nadeem Saleem 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
-------------	------------	--------------	------------	---------------	----------------	--------------------	---

Job # 4182666	Customer	POSTURITE LIMITED		Job Address	
SLA Window	18/06/2025 07:49 - 19/06/2025 17:00	Contact Name	KAYLEIGH IRVING	ACCENT GROUP 1 RAMSEY PARK BLOCK 1 -41 BARROW-IN-FURNESS LA14 1SY	
Activity	DESK INSTALL	Contact Phone	07990859432		
Priority	ND 1700				
Ref 1	DEL1589014				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Door entry required. Call 1 hr before arrival to ensure access ***</p> <p>Please call 1 hour before arrival.Customer Ref / PO: 556407Call 1hr before to ensure accessItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1589014&address=Accent%20group%20Ramsey%20Park%20Block%201%20-41%20BARROW-IN-FURNESS</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1589014&address=Accent%20group%20Ramsey%20Park%20Block%201%20-41%20BARROW-IN-FURNESS </p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
		See Items Overleaf				

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet
Nadeem Saleem 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
------	------------	-------	------------	--------	----------------	-------------	---

In Items for Job # 4182666 page 1 of 1



Run Sheet
Nadeem Saleem 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
------	------------	-------	------------	--------	----------------	-------------	---

Returned Items for Job # 4182666 page 1 of 1



Run Sheet

Stephen Fitton 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	1
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Job # 4155413	Customer	HCL - Dover		Job Address
SLA Window	19/06/2025 08:00 - 19/06/2025 17:00	Contact Name	Aled Williams and Stephen Partington +44 (0) 7738 402 126 and +44 151 3506169	7 COMMERCE 261 N +44 151 3506169
Activity	MANPOWER	Contact Phone	Aled Williams and Stephen Partington +44 (0) 7738 402 126 and +44 151 3506169	1-3 Helix Business Park New Bridge Road Ellesmere Port, Cheshire CH65 4LR,
Priority	ND 1700			
Ref 1	DOVER_SCTASK1433826_19/06/2025			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Ticket Reference? SCTASK1433826 SCTASK1422470 SCTASK1412017 SCTASK1437460 SCTASK1437457 SCTASK1436063 SCTASK1436061 SCTASK1434680 INC1140320 Rico Ticket Reference? ?NA ? Ticket Type (Dispatch IMAC)? Dispatch Full day Dispatch Priority (4 hour NBD 2BD 4BD)? NBD Estimated Total Call Duration 8 hours USB Build Image Stick Needed? Yes Access Code Granted? Yes is SPOC been contacted and confirmed they will be onsite? Yes until 4:30 PM local time What are the links to the Bridge Call on MS Teams Upon Arrival? Bridge call link: Microsoft Teams meeting Join on your computer or mobile app Click here to join the meeting Learn More Meeting option...	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 19/06/2025

Date 19/06/2025 **Depot** Warrington **Driver** Ranson, David **Jobs on Run** 6

Job # 4183071	Customer	POSTURITE LIMITED		Job Address
SLA Window	19/06/2025 09:00 - 19/06/2025 17:00	Contact Name	FAITH ELLIS	FAITH ELLIS 32 ST. BEDES VIEW WIDNES WA8 7FL
Activity	CHAIR INSTALL	Contact Phone	07455219332	
Priority	ND 1700			
Ref 1	DEL1586711			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Third floor so there is stairs *** Please call 1 hour before arrival.Customer Ref / PO: 345098346Items on order:</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19267736601	100092791	P-Sit High Back - 3 Lever Seat				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19267736801	100092791	P-Sit High Back - 3 Lever Seat				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4182721	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/06/2025 09:23 - 19/06/2025 17:00	Contact Name	VICKY LAMPKIN WR:30295	VICKY LAMPKIN WR:30295 37 ASHBURTON ROAD WALLASEY CH44 5XB
Activity	DESK SP INSTALL	Contact Phone	07368455066	
Priority	ND 1700			
Ref 1	DEL1589320			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
*** Customer Instructions: parking permit needed but I will pass to driver *** Please call 1 hour before arrival.Customer Ref / PO: P503550 WR:31688Items on order:3511 - WRISTREST - Ergorest Stand	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19276636201	9789001BLA	Positiv Single Height Adjustab				
19276636202	2333015	Platinum Series Single Monitor				
19276636203	5509034	Cantilever Fixed Height Desk 1				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19276636401	9789001BLA	Positiv Single Height Adjustab				
19276636501	2333015	Platinum Series Single Monitor				
19276636601	5509034	Cantilever Fixed Height Desk 1				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4182649	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/06/2025 07:05 - 19/06/2025 17:00	Contact Name	KAREN MCMILLAN		KAREN MCMILLAN 47 ENDBORNE ROAD LIVERPOOL L9 8DP
Activity	CHAIR INSTALL	Contact Phone	07801820898		
Priority	ND 1700				
Ref 1	DEL1589540				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P503635 WR:31697Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19276184501	9787501BLA	Positiv Plus Medium Back No Ne				



Run Sheet

David Ranson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
-------------	------------	--------------	------------	---------------	---------------	--------------------	---

Job # 4182641	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/06/2025 06:55 - 19/06/2025 17:00	Contact Name	DANIEL LEDWITH	CO-OPERATIVE BANK PLC DELF HOUSE SOUTHWAY SKELMERSDALE WN8 6NY
Activity	CHAIR INSTALL	Contact Phone	07572017668	
Priority	ND 1700			
Ref 1	DEL1589200			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 915458Items on order:100016558 - LAPSTAND - BREYTA Lap</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1589200&address=Co-Operative%20Bank%20plc%20Delf%20House%20Skelmersdale%20Southway%20WN8%206NY >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19276172601	100093954	Positiv ME300 (High Back) - Bl				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19276172801	100093954	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4183013	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/06/2025 14:01 - 19/06/2025 17:00	Contact Name	USMAN AHMED	H M REVENUE & CUSTOMS THREE NEW BAILEY NEW BAILEY STREET Salford M3 5FS
Activity	CHAIR INSTALL	Contact Phone	03000582252	
Priority	ND 1700			
Ref 1	DEL1591060			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: 5th floor elevators *** Please call 1 hour before arrival.Customer Ref / PO: 6000267478Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1591060&address=H%20M%20Revenue%20%26%20Customs%20New%20Bailey%20Street%20M3%205FS	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19278699801	100141864	P-Sit High Back - 3 Lever Seat				



Run Sheet

David Ranson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4182952	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/06/2025 13:14 - 19/06/2025 17:00	Contact Name		IMRAN WANI	IMRAN WANI
Activity	CHAIR INSTALL	Contact Phone		07758405569	57 ELMSLEIGH ROAD HEALD GREEN CHEADLE SK8 3UD
Priority	ND 1700				
Ref 1	DEL1590429				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 230006402Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19278423601	9787602BLA	Positiv Plus High Back With Ne				



Run Sheet

Mark Hosie 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4182842	Customer	Centrex Services		Job Address
SLA Window	12/06/2025 11:00 - 19/06/2025 11:00	Contact Name	Paul French	Achieving Together Middleton Fells, Kirkby Lonsdale LA6 2NF
Activity	MANPOWER	Contact Phone	07786 514 313	
Priority	Timed			
Ref 1	118887			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Engineer will assist ours installing a large printer. Address as below Achieving Together Middleton Fells Kirkby Lonsdale LA6 2NF	ANY ISSUES AT ALL PLEASE CONTACT CENTREX 01670 528780. THIS WOULD INCLUDE ANYTHING WHICH PREVENTS A SUCCESSFUL RESOLUTION BE IT TECHNICAL ACCESS ISSUES OR QUERIES ON PROCESSES - ANY ISSUES AT ALL PLEASE CONTACT US.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Mark Hosie 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4182811	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	18/06/2025 10:57 - 19/06/2025 17:00	Contact Name	IAIN.MICHAEL.LARKINS@HSBC.COM	COMPUTACENTER HSBC CROSS VILLA MAIN STREET SILECROFT CUMBRIA LA18 4NR
Activity	NON TECH EXCHANGE	Contact Phone	07841715010	
Priority	ND 1600			
Ref 1	INC49578779			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	Hp Zbook

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19277473301						



Run Sheet

Mark Hosie 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4183146	Customer	Verifone UK LTD		Job Address
SLA Window	18/06/2025 16:03 - 19/06/2025 18:00	Contact Name	JACOB	STONEGATE - CRAFTY SCHOLAR - 3 33-37 CHURCH STREET LANCASTER LANCASHIRE LANCASHIRE LA1 1LP
Activity	TECH EXCHANGE	Contact Phone	07388335337	
Priority	ND 1800			
Ref 1	G354360			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 V240M Inbound PTID = 37243751 Inbound Serial No. = 450-749-522 IP Gateway = 10.83.43.158 Terminal IP Address = 10.83.43.139 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1586 Login Pin = 1586 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 22:30 Notes = N/A Fault Category = Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679682

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Mark Hosie 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4182809	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	18/06/2025 10:57 - 19/06/2025 17:00	Contact Name	CHERYL CRAYTHORNE	COMPUTACENTER HSBC 267B WHALLEY ROAD CLAYTON LE MOORS ACCRINGTON LANCASHIRE BB5 5QB
Activity	COLLECTION	Contact Phone	07597625797	
Priority	ND 1600			
Ref 1	RITM34641110-1			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Monitor</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19277475801						

Returned Items



Run Sheet

Mark Hosie 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4182815	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	18/06/2025 10:57 - 19/06/2025 17:00	Contact Name	CHERYL CRAYTHORNE	COMPUTACENTER HSBC 267B WHALLEY ROAD CLAYTON LE MOORS ACCRINGTON LANCASHIRE BB5 5QB
Activity	COLLECTION	Contact Phone	07597625797	
Priority	ND 1600			
Ref 1	RITM34641110-2			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Monitor</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19277476201						

Returned Items



Run Sheet

Mark Hosie 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4182819	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	18/06/2025 10:57 - 19/06/2025 17:00	Contact Name	CHERYL CRAYTHORNE	COMPUTACENTER HSBC 267B WHALLEY ROAD CLAYTON LE MOORS ACCRINGTON LANCASHIRE BB5 5QB
Activity	COLLECTION	Contact Phone	07597625797	
Priority	ND 1600			
Ref 1	RITM34641110			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Thin Client (Mtc/Stc)</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19277475301						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19277475601						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Mark Hosie 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4183034	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	18/06/2025 14:19 - 19/06/2025 17:00	Contact Name	MUHAMMAD JAVAID		23 LOMESHAYE ROAD 23 LOMESHAYE ROAD NELSON BB9 7AS
Activity	COLLECTION	Contact Phone	07709 779 537		
Priority	ND 1700				
Ref 1	43563				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PLEASE USE 3MM OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4182760	Customer	GE Medical Systems Ltd			Job Address
SLA Window	18/06/2025 09:55 - 19/06/2025 12:00	Contact Name	SHARON HURST		TOWNSIDE PRIMARY CARE CENTRE
Activity	NON TECH EXCHANGE	Contact Phone	07890131673		TOWNSIDE PRIMARY CARE CENTRE
Priority	ND 1200				BURY
Ref 1	14797711				BL9 0SN
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
SWAP PROBES	DRIVER TO GO TO RECEPTION COLLECT 472334YP2 DELIVER 536933YP5

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19276800701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4182864	Customer	GE Medical Systems Ltd		Job Address
SLA Window	18/06/2025 11:46 - 19/06/2025 12:00	Contact Name	MANDY SLICKER	ROYAL OLDHAM HOSPITAL ROYAL OLDHAM HOSPITAL ROCHDALE ROAD OLDHAM OL1 2JH
Activity	NON TECH EXCHANGE	Contact Phone	01617775089	
Priority	ND 1200			
Ref 1	13684127			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP PROBES	DRIVER TO GO TO CARDIOLOGY DEPT OUTPATIENTS D GROUND FLOOR DELIVER 536297YP5 COLLECT 469857YP7

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19277883701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4183122	Customer	PayPoint Unscheduled		Job Address
SLA Window	18/06/2025 15:32 - 19/06/2025 17:00	Contact Name	MD MOSTAFIZUR RAHMAN KHAN	OPENSHAW MINI MARKET 1302 ASHTON OLD ROAD MANCHESTER M11 1JG
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31138448			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive) - 34040744 Zebra Printer

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19279391001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4182749	Customer	GE Medical Systems Ltd		Job Address
SLA Window	18/06/2025 09:42 - 19/06/2025 12:00	Contact Name	SORRELLE	CHRISTIE HOSPITAL NHS TRUST
Activity	NON TECH EXCHANGE	Contact Phone	07850203874	CHRISTIE HOSPITAL NHS TRUST
Priority	ND 1200			WITHTINGTON M20 4BX
Ref 1	14760302			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP PROBES	DRIVER TO GO TO DEPARTMENT 47 1ST FLOOR COLLECT 11AA1495 DELIVER 11AF1238

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19276741801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4182924	Customer	Computacenter - BASF			Job Address		
SLA Window	19/06/2025 09:00 - 19/06/2025 17:00	Contact Name	Christoph Loeffel		COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG		
Activity	COLLECTION	Contact Phone	0044 788 7271626				
Priority	ND 1700						
Ref 1	24392058						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
collection only dock station keybaord mouse contact= 0788 7271626	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19277493301	4072613	Bubble wrap				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19277493501	4072613	Bubble wrap				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4182682	Customer	POSTURITE LIMITED			Job Address
SLA Window	18/06/2025 08:46 - 19/06/2025 17:00	Contact Name	JONATHAN KING		STOCKPORT M B C TOWN HALL VIRTUAL SCHOOL, 3RD FLOOR STOCKPORT SK1 3XE
Activity	DESK INSTALL	Contact Phone	07717472915		
Priority	ND 1700				
Ref 1	DEL1589667				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>*** Customer Instructions: There is a lift to the 3rd floor where I am based. It is best to park in visitors parking at the back of Stockport town hall and then call me and I will come down. I will be available after 10am</p> <p>thanks *** Please call 1 hour before arrival.Customer Ref / PO: ZZH757112Virtual School 3rd FloorItems on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1589667&address</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Stockport%20M%20B%20C Town%20Hall STOCKPORT Virtual%20School %203rd%20Floor SK1%203XE >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19276449801	100129986	Single Column Desk Frame				
19276449802	100137285	Deskrte 1000 x 600 Desktop -				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19276450001	100129986	Single Column Desk Frame				
19276450101	100137285	Deskrte 1000 x 600 Desktop -				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4183159	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	19/06/2025 09:00 - 19/06/2025 17:00	Contact Name	Jane Finch	Mrs J Finch 14 Capesthorne Road STOCKPORT SK7 6BP
Activity	REPAIR WITH PARTS	Contact Phone	01625263397	
Priority	ND 1700			
Ref 1	11739850			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>*Please contact customer on 01625263397 once on route to customer home address*</p> <p>Intervention #: 1 SLA: 19/06/2025 17:00-----ASSET INFORMATION---ProductName: MC3326i High Volt AT BE CZ FR GR DE ITDeviceTagCustomer: SerialNumber: 350024313HWBTProductIdentifier: 40N9760Model: 3500-685Physical Location:</p> <p>---ACCOUNT INFORMATION---</p>	<p>-----ACTIVITY DESCRIPTION---Issue : PQI - faded printRecommended PNs: 41X2393Special Instructions: NASteps Performed : *cx sent the print quality test pages and the device statistics*upon checking with L2 the transfer module needs to be replaced Printer Location :Mrs J Finch 14 Capesthorne Road Hazel Grove Stockport SK7 6BPSource : MT L2Poc Contact : Jane Finch 01625263397---INSTRUCTIONS-----Technical Notes -----JB. Please investigate faded printouts. Please EMO & GO.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192796275	41X2393	CS23x SVC ITU LE Color				
192796279	41X2394	SVC Laser Printheads LE color				
192796283	41X2400	SVC Fuser 220 V				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4183021	Customer	POSTURITE LIMITED		Job Address
SLA Window	18/06/2025 14:07 - 19/06/2025 17:00	Contact Name	MARIANNE STOREY	MARIANNE STOREY 35 COLEBROOK ROAD TIPPERLEY ALTRINCHAM WA15 6NW
Activity	DESK SP INSTALL	Contact Phone	07732435044	
Priority	ND 1700			
Ref 1	DEL1591013			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4202338870Items on order:100141137 - OFFCHAIR - Positiv ME	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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In Items for Job # 4183021 page 1 of 1



Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Run Sheet

Daniel Hanson 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4183205	Customer	Computacenter Limited		Job Address
SLA Window	19/06/2025 09:00 - 19/06/2025 17:00	Contact Name	Mark Hill	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	
Priority	ND 1700			
Ref 1	24393486			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Mark Hill Contact Number - 07827020881 Location - Manchster Westminster House M1 3HU - Heritage - Device - WINDOWS Make - He Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4707162 H	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19278449101	4707162	LBG:PPD HP 830 G10 i7 32GB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19278449301	4707162	LBG:PPD HP 830 G10 i7 32GB				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4183121	Customer	PayPoint Unscheduled		Job Address
SLA Window	18/06/2025 15:32 - 19/06/2025 17:00	Contact Name	SAJEETH JAYARATNAM	PREMIER 41 MOSS LANE LEYLAND PR25 4XA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31197225			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP1; Pin Pad; Zebra Printer	Unscheduled collection - ensure you have the letter for site (available on google drive) - 38951881 34525334 Zebra Printer

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19279391601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4183035	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	18/06/2025 14:21 - 19/06/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	MANPOWER	Contact Phone		
Priority	ND 1900			
Ref 1	C5313354			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
ND 19/06/2025 20:00 SLA: ND 19/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [ME] ENGINEER ONLY - Mobile Root Cause: Unknown Action: Engineer to site without parts to investigate please contact the Star Service desk or Support using the contact in therelevant Manual Test: IN USE URL: Call history: ##### Call 5313354 Problem Web Service qws_uk Wed 18 Jun 2025 14:21:37 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17743436 call.problem=BLACKBURN NLC8459 NT DEPOT Zebra TC56 set 11 - RSP ID 8206 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/ENG call.priority=2-Medium call.datereported=6/18/2025 3:21:02 PM ##### Call 5313354 Problem Web Service qws_uk Wed 18 Jun 2025 14:21:37 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4182887	Customer	COGNIZANT HAYS WAREHOUSING			Job Address		
SLA Window	18/06/2025 12:09 - 19/06/2025 17:00	Contact Name	WESLEY ROYLE		HAYS SPECIALIST RECRUITMENT		
Activity	TECH EXCHANGE	Contact Phone	07792135591		HAYS SPECIALIST		
Priority	ND 1700				RECRUITMENT		
Ref 1	INC0063774				NORWEST COURT		
Ref 2	C8608-R13				GUILDHALL STREET		
No. of Parts	1				PRESTON		
					PR1 3NU		

Instructions 1	Instructions 2
Laptop Swap	Please call user first In case user not responding Then call Akash on 07341651138

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19278057401						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19278057601					

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

John Paul Barron 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4183026	Customer	Computacenter Limited		Job Address
SLA Window	19/06/2025 09:00 - 19/06/2025 17:00	Contact Name	JAMES CURRAN	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07703003500	814 Garstang Road, Barton
Priority	ND 1700			814 Garstang Road, Barton
Ref 1	24390524			PR3 5AA
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Contact Name - James Curran Contact Number - 07703003500 Location - 814 Garstang Road Barton Preston PR35AA - Heritage - Device - WINDOWS Make - Head Office - Surface Pro Device - WINDOWS PPD - Yes - Type - Part - 4455392 Surface Pro 7 Replace with SP 8 Serial Number / Asset - 014825112253 Opening Time /Availability - Monday - 900-1700 Tuesday - 900-1700 Wednesday - 900-1700 Thursday - 900-1700 Friday - 900-1700 Saturday Cover - NO	LLOYDS SWAP LAPTOP 19/06

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

John Paul Barron 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4177148	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	10/06/2025 10:47 - 19/06/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCO EXPRESS TESCO EXPRESS MARTON DRIVE BLACKPOOL FY4 3EU
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	ND 1700				
Ref 1	MARTN DV BLCKPOOL EXP				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
DELIVERY ONLY	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19248175601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

John Paul Barron 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4183173	Customer	Vista Retail Support Limited		Job Address
SLA Window	18/06/2025 16:16 - 19/06/2025 17:00	Contact Name		SUPERDRUG STORES PLC 27-29 HOUNDSHILL SHOPPING CENTRE BLACKPOOL FY1 4HU
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3311273			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3311273 - Cash Drawer Faulty on POS 6. The till drawer is not closing at all the clips are damaged so the till drawer is not closing. Please replace Cash Drawer. SUP-CDR-FT-460MOD03	Replace SUP-CDR-FT-460MOD03 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19279666901	SUP-CDR-FT-460MOD03	SUP-CDR-FT-460MOD03				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4182204	Customer	CXM - Complex			Job Address
SLA Window	17/06/2025 15:50 - 19/06/2025 17:00	Contact Name	SAMEH ABO-ELAZM		MACE 78 DICKSON ROAD BLACKPOOL FY1 2BU
Activity	INSTALL	Contact Phone	7970296351		
Priority	ND 1700				
Ref 1	5869692				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70181/Lane 3000 Smartlink x 1	H2-5096162-15187163 Elavon TID: 15187163; Date Time Logged: 20250617151006; Terminal ID: 210211017801; Profile Number: 15187163 Other Info

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274788901	EN70181	Lane 3000 Smartlink-(FR)				



Run Sheet

John Paul Barron 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4182206	Customer	CXM - Complex			Job Address
SLA Window	17/06/2025 15:50 - 19/06/2025 17:00	Contact Name	SAMEH ABO-ELAZM		MACE 78 DICKSON ROAD BLACKPOOL FY1 2BU
Activity	INSTALL	Contact Phone	7970296351		
Priority	ND 1700				
Ref 1	5869693				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70181/Lane 3000 Smartlink x 1	H2-5096163-15187165 Elavon TID: 15187165; Date Time Logged: 20250617151006; Terminal ID: 210211017802; Profile Number: 15187165 Other Info

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19274788601	EN70181	Lane 3000 Smartlink-(FR)				



Run Sheet

John Paul Barron 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4183068	Customer	Verifone UK LTD			Job Address
SLA Window	18/06/2025 14:48 - 19/06/2025 18:00	Contact Name	DUTY MANAGER		TGI 617 BOLTON MIDDLEBROOK LEISURE PARK THE LINKWAY
Activity	TECH EXCHANGE	Contact Phone	03442643576		BOLTON BOLTON BL6 6HJ
Priority	ND 1800				
Ref 1	G354346				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi V03.52.01.99998 Inbound PTID = 30768534 Inbound Serial No. = 314-389-450 IP Gateway = 0.0.0.0 Terminal IP Address = 0.0.0.0 Subnet Mask = 0.0.0.0 Bill Manager IP / VIM ECR I.P = 10.183.217.99 WIFI Network SSID Surf3ct10n WIFI Network WPA Password T1me2P@yUs WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1617 Login Pin = 1617 Primary System ID = 10009897 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679667

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4183107	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	18/06/2025 15:25 - 19/06/2025 17:00	Contact Name	KAIWAN SALEHI	MARLIN MINI MARKET 123 ALDER WOOD AVENUE LIVERPOOL L24 7RB
Activity	COLLECTION	Contact Phone	07852492107	
Priority	ND 1700			
Ref 1	31216039			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37602143 38960067 38941611

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19279363001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19279363201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4183063	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name		John Whitfield	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		+447488240267	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000315581				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "GM011D63", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-05-26", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231447_4000_NAM TRAINING COST", "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192791392	Please collect and remove single device.	Please collect and remove single device.	GM011D63			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

David Hargreaves 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4183070	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name		David Spenser	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		+447586571013	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000307149				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF2CH462","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-05-20", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231961_4000_NAM Maintenance & repair", "Cost Center Account Number": "CC_0000231961_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192791619	Please collect and remove single device.	Please collect and remove single device.	PF2CH462			

Engineer Closure Notes		On Site Time	Off Site Time
Customer Print			
Customer Signature			



Run Sheet

David Hargreaves 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4183075	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Matt Goldsmith	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000305712			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC2FJSFZ""Remove Item 1":"Please collect and remove single device." "Requested by date": "2025-05-19" "Customer Catalog ID": " " "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK" "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
192791993	Please collect and remove single device.	Please collect and remove single device.	PC2FJSFZ		

Engineer Closure Notes		On Site Time	Off Site Time
		Customer Print	
		Customer Signature	



Run Sheet

David Hargreaves 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4183076	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Gayle Marsden	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000315075			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC26EB7V","Remove Item 1":"Please collect and remove single device.", "Requested by date": "2025-05-22", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231968_4000_NAM Depreciation & Manpower Process Order 2", "Cost Center Account Number": "CC_0000231968_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4183084	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Jake Walker	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000270094			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PC1KL6VJ"} "Remove Item 1": "Please collect and remove single device." "Requested by date": "2025-03-18" "Customer Catalog ID": " "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK" "Cost Center Account Number": "CC_0000231935_4000_NAM"

Job Notes

In Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192792339	Please collect and remove single device.	Please collect and remove single device.	PC1KL6VJ			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Hargreaves 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4183085	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name		David Spenser	Astrazeneca Speke Reception
Activity	COLLECTION	Contact Phone		+447586571013	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700				
Ref 1	WOT000288062				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF2CH462","Remove Item 1":"Please collect and remove single device.", "Requested by date": "2025-04-17", "Customer Catalog ID": "", "Cost Center Name": "CC_0000231961_4000_NAM Maintenance & repair", "Cost Center Account Number": "CC_0000231961_4000_NAM"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
192792345	Please collect and remove single device.	Please collect and remove single device.	PF2CH462		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	8
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Job # 4182962	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	19/06/2025 12:00 - 19/06/2025 17:00	Contact Name	JUSTIN APPLEBY		50 ASH GROVE 50 ASH GROVE TIMPERLEY ALTRINCHAM WA15 6JX
Activity	COLLECTION	Contact Phone	07788 288 754		
Priority	Timed				
Ref 1	43316				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 3 x items with 1 x totes	<p>**PES DRIVER**Please Collect Between 12pm - 5pm**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Ryan Owen 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4183249	Customer	Fujitsu - Star – TFW - TC		Job Address
SLA Window	18/06/2025 09:00 - 19/06/2025 18:00	Contact Name	LLANDUDNO JUNCTION NLC9616 TFW Dep	TRANSPORT FOR WALES (Llandudno Junction) Conwy Road Gwynedd Llandudno Junction LL31 9NB
Activity	TECH EXCHANGE	Contact Phone	02920 320 178 / 02920 320 342	
Priority	ND 1800			
Ref 1	C5313384			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 19/06/2025 20:00 SLA: ND 19/06/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= FUJFTP-638WSL110 x 1</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Swap Fujitsu thermal printer & pair with phone following Engineers documentation.- Device ID xx RSP ID xxxx TFS REFxxxxxxxxx ** NO PARTS TO BE SENT DIRECT TO SITE ** Test: in use URL: Call history:: ##### Call 5313384 Problem Web Service qws_uk Wed 18 Jun 2025 17:50:36 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8566TRT3 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conwy Road call.city=Llandudno Junction call.customerid=INC17756911 call.problem=NLC9616 Llandudno Junction</p> <p>Broken clip NLC 9616 Site Name Llandudno Junct call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TFWFPR call.priority=2-Medium call.datereported=6/18/2025 6:50:05 PM</p> <p>##### Call 5313384 Problem Web Service qws_uk Wed 18 Jun 2025 17:50:36 A+C+P...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19280077001	FUJFTP-638WSL	1PDR:THERMAL W/CHARGER				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19280077201	FUJFTP-638WSL	1P0R:THERMAL W/CHARGER				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4183168	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	18/06/2025 16:12 - 19/06/2025 15:30	Contact Name	MICHELLE.A.PADDOCK@HSBC.COM	COMPUTACENTER HSBC 37 CHESTER ROAD WEST SHOTTON DEESIDE CH5 1DE
Activity	TECH EXCHANGE	Contact Phone	03455835717	
Priority	ND 1600			
Ref 1	INC49549423			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19279647801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19279648001						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Ryan Owen 19/06/2025

Date 19/06/2025 **Depot** Warrington **Driver** Owen, Ryan **Jobs on Run** 10

Job # 4182822	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	18/06/2025 10:57 - 19/06/2025 17:00	Contact Name	KELLY.PRINGLE@MANDSBANK.COM	COMPUTACENTER HSBC MARKS & SPENCER MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	7930348292	
Priority	ND 1600			
Ref 1	INC49453555			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Mtc</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19277478701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19277478901						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4175717	Customer	Computacenter Horizon Project		Job Address
SLA Window	08/06/2025 13:45 - 19/06/2025 17:00	Contact Name	LEE AINSWORTH	LEE AINSWORTH MARKS AND SPENCER CHESETER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	7951790694	
Priority	ND 1700			
Ref 1	43795920_CLF516_1906			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07834650322 (Edgars)	Collect old serial 20Q1S3JV00PC1BFEMT any issues call 07834650322 (Edgars)

Job Notes

In Items

Returned Items



Run Sheet

Ryan Owen 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4175719	Customer	Computacenter Horizon Project		Job Address
SLA Window	08/06/2025 13:45 - 19/06/2025 17:00	Contact Name	NICKI ROBERTS	NICKI ROBERTS MARKS AND SPENCER CHESETER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	7523 150216	
Priority	ND 1700			
Ref 1	43486591_CLF516_1906			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07834650322 (Edgars)	Collect old serial 20Q1S3JV00PC1BFF7P any issues call 07834650322 (Edgars)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19241945601						



Run Sheet

Ryan Owen 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4175725	Customer	Computacenter Horizon Project		Job Address
SLA Window	08/06/2025 13:45 - 19/06/2025 17:00	Contact Name	STEVE HORSFALL	STEVE HORSFALL MARKS AND SPENCER CHESETER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	7580128977	
Priority	ND 1700			
Ref 1	43487659_CLF516_1906			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07834650322 (Edgars)	Collect old serial20Q1S3JV00PC1JDS24 any issues call 07834650322 (Edgars)

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Ryan Owen 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4175740	Customer	Computacenter Horizon Project		Job Address
SLA Window	08/06/2025 13:45 - 19/06/2025 17:00	Contact Name	KAREN AIGHTON	KAREN AIGHTON MARKS AND SPENCER CHESETER CH99 9FB
Activity	TECH EXCHANGE_R	Contact Phone	7772 084 992	
Priority	ND 1700			
Ref 1	43486721_CLF516_1906			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07834650322 (Edgars)	Collect old serial 20Q1S3JV00PC1CRBDC any issues call 07834650322 (Edgars)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19241944701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4182872	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address	
SLA Window	18/06/2025 11:51 - 19/06/2025 18:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester) City Road, Cheshire Cheshire Chester CH1 3NS	
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780		
Priority	ND 1900				
Ref 1	C5311281				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>ND 19/06/2025 18:00 SLA: ND 19/06/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1</p>	<p>Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assitan Test: Site to test URL: Call history:: ##### Call 5311281 Problem Web Service qws_uk Wed 21 May 2025 12:55:34 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17605920 call.problem=NLC3701 Chester Zebra / TC56 N/A No power to Zebra NLC 3701 Site Name Chest call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=5/21/2025 1:55:15 PM...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19277963201	_KEZEBTC56DJ-1PAZU4P	WAN HSPA+/LTE/CDMA:BT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19277963401	_KEZEBTC56DJ-1PAZU4P	WAN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4182873	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	18/06/2025 11:52 - 19/06/2025 18:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5311319			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 19/06/2025 18:00 SLA: ND 19/06/2025 18:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5311319 Problem Web Service qws_uk Wed 21 May 2025 16:44:05 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17607106 call.problem=NLC3701 Chester Zebra / TC56 Cracked screen NLC 3701 Site Name Chester Se call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=5/21/2025 5:43:28 PM...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19277972001	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	10
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Job # 4183202	Customer	Computacenter Limited		Job Address
SLA Window	19/06/2025 09:00 - 19/06/2025 17:00	Contact Name	Jessica Tilley	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447720857313	14 Mara Drive Oakmere 14 Mara Drive Oakmere CW8 2FT
Priority	ND 1700			
Ref 1	24393700			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Jessica Tilley Contact Number - 07720857313 Locion - 14 Mara Drive Oakmere Northwich CW8 2FT - Heritage - Device -NDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type -	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19278743801	4776298	LBG:HP 830 G9 i5 16GB - G8 REP				



Run Sheet

Simon Heath 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4183128	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	18/06/2025 15:40 - 19/06/2025 12:00	Contact Name		SOFIA SEROYE	NATWEST NATWEST 36 HIGH STREET NANTWICH CW5 5GA
Activity	COLLECTION	Contact Phone		07711 849 159	
Priority	ND 1200				
Ref 1	43621				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 11 x items with 3 x totes	<p>**PES DRIVER**Please Collect Pre 12:00**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4182777	Customer	Secure Retail Limited		Job Address
SLA Window	18/06/2025 10:15 - 19/06/2025 17:00	Contact Name	MANAGER ON DUTY	LM - CREWE LM - CREWE
Activity	TECH EXCHANGE	Contact Phone		TRAIN CREW DEPOT, PLATFORM 12
Priority	ND 1700			CREW RAILWAY STATION, NANTWICH
Ref 1	00057357			CREWE
Ref 2				CW2 6HR
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange: 02000103005020113657/M020-113657

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19276968301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4183061	Customer	Secure Retail Limited			Job Address
SLA Window	18/06/2025 14:43 - 19/06/2025 17:00	Contact Name	MANAGER ON DUTY	LM - CREWE	LM - CREWE
Activity	TECH EXCHANGE	Contact Phone	03300955760	TRAIN CREW DEPOT, PLATFORM 12	TRAIN CREW DEPOT, PLATFORM 12
Priority	ND 1700			CREW RAILWAY STATION, NANTWICH	CREW RAILWAY STATION, NANTWICH
Ref 1	00057412			CREWE	CREWE
Ref 2				CW2 6HR	CW2 6HR
No. of Parts	1				

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange: 02000103005020108122/M020-108122

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19279145201						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4183232	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	18/06/2025 17:10 - 19/06/2025 20:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	TECH EXCHANGE	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5313374			Crewe
Ref 2				CW2 6HR
No. of Parts	2			

Instructions 1	Instructions 2
ND 19/06/2025 20:00 SLA: ND 19/06/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5313374 Problem Web Service qws_uk Wed 18 Jun 2025 15:54:36 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC17756336 call.problem=NLC3710 Crewe 020-043957 NLC 3710 Site Crewe RSPID 3135 Set Number 1 Serial call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=6/18/2025 4:54:13 PM ##### Call 5313374 Problem Web Service qws_uk Wed 18 Jun 2025 15:54:36 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19279963701	_SXASSET-LABELSV2					
19279963301	_SLMIUM020DEV	R2P:M020 SCOTRAIL MOBILE LIVE	02000303002020112214			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19279963901	_SXASSET-LABELSV2					
19279963501	_SLMIUM020DEV	R2P:M020 SCOTRAIL MOBILE LIVE	02000303002020112214			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4183233	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	18/06/2025 17:10 - 19/06/2025 20:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	TECH EXCHANGE	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5313367			Crewe
Ref 2				CW2 6HR
No. of Parts	2			

Instructions 1	Instructions 2
ND 19/06/2025 20:00 SLA: ND 19/06/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5313367 Problem Web Service qws_uk Wed 18 Jun 2025 15:31:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC17756342 call.problem=NLC3710 Crewe 020-108843 NLC 3710 Site Crewe RSPID 3137 Set Number 3 Serial call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=6/18/2025 4:30:31 PM ##### Call 5313367 Problem Web Service qws_uk Wed 18 Jun 2025 15:31:05 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19279967401	_SXASSET-LABELSV2					
19279966901	_SLMIUM020DEV	R2P:M020 SCOTRAIL MOBILE LIVE	02000303002020112204			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19279967601	_SXASSET-LABELSV2					
19279967101	_SLMIUM020DEV	R2P:M020 SCOTRAIL MOBILE LIVE	02000303002020112204			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4177145	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	10/06/2025 10:42 - 19/06/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCO EXPRESS TESCO EXPRESS 1-3 WHEELOCK STREET MIDDLEWICH CHESHIRE CW10 9AG
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	ND 1700				
Ref 1	Middlewich Wheelock St				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
DELIVERY ONLY	Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19248107401						

Returned Items

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Run Sheet

Simon Heath 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	7
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Job # 4183108	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	18/06/2025 15:25 - 19/06/2025 17:00	Contact Name	KARTHICK NAGAPPAN	FLAT 233-235 WEAVER STREET WINSFORD CHESHIRE CW7 4AJ
Activity	COLLECTION	Contact Phone	07737238497	
Priority	ND 1700			
Ref 1	31262543			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37595913 38965569 38943700

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19279360801						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19279361001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4182337	Customer	NCR TESCO HHT		Job Address
SLA Window	19/06/2025 09:00 - 19/06/2025 17:00	Contact Name	ELIZABETH CRIBB	TESCO 72-74 CORONATION RD LIVERPOOL MERSEYSIDE L23 5SR
Activity	TECH EXCHANGE	Contact Phone	3456719621	
Priority	ND 1700			
Ref 1	7516802833			
Ref 2				
No. of Parts	0			

Instructions 1

Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Red beam Subject: Honeywell PDA - CT45 - No Red Beam Till number: Till serial number:23255B2FCF Date:17.06.2025 Problem description / Error message:
----- Nandini V

Jun 17

Jun 17
2025

2025
17:44

17:44 Serial no: Z3255BZPFC Build: C145 Stock Troubleshooting: Tried soft reboot (Yes/No): Tried hard reboot (Yes/No): Checked if the scanner buttons are intact (Yes/No): Tried running the Diagnostics tool (Yes/No): Tried toggling the scanner wedge settings (Yes/No): Tried scanning it from an application (Yes/No): Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help.

Instructions 2

- * The engineer must record the serial in and serial out.
 - * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.
 - * The SN format is 10 digits long normally starting with "23....."
 - * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.
 - * This can only be charged as a 15 minute call to the customer.
 - * The Engineer should remain on site until completed.
 - * The engineer must carefully record arrival on site and departure times.
 - * No extra time on site customer charge to be added

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4183099	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	18/06/2025 15:25 - 19/06/2025 17:00	Contact Name	BASSAM SALEM SALEH SABRI	SNACK & BARGAIN 6 RANELAGH STREET LIVERPOOL L1 1QE
Activity	COLLECTION	Contact Phone	07722611399	
Priority	ND 1700			
Ref 1	31244983			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	37601528 38941900

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19279362701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19279362901						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet
Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4181689	Customer	CXM		Job Address
SLA Window	19/06/2025 09:00 - 19/06/2025 17:00	Contact Name	HOWARD LEWIS	NOVOTEL LIVERPOOL PADDINGTON V 3 PADDINGTON VILLAGE
Activity	INSTALL	Contact Phone	7875319264	
Priority	ND 1700			LIVERPOOL L7 3FA
Ref 1	5869445			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5096490-15187569 David Biesok 07794 210050</p> <p>3 Paddington Village Liverpool United Kingdom L7 3FA (GPRS) Elavon TID: 15187569; Date Time Logged: 20250617071004; Terminal ID: 210184037209; Profile Number: 15187569</p> <p>
 Other Info</p> <p>If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19272127401	EN60009	KPN SIM CARD-(GB)				
19272127501	EN70156	Tetra Move 5000-(FR)				
19272127601	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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In Items for Job # 4181689 page 1 of 1



Run Sheet

Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4181690	Customer	CXM		Job Address
SLA Window	19/06/2025 09:00 - 19/06/2025 17:00	Contact Name	HOWARD LEWIS	NOVOTEL LIVERPOOL PADDINGTON V 3 PADDINGTON VILLAGE
Activity	INSTALL	Contact Phone	7875319264	
Priority	ND 1700			LIVERPOOL L7 3FA
Ref 1	5869444			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5096413-15187564 David Biesok 07794 210050</p> <p>3 Paddington Village Liverpool United Kingdom L7 3FA (GPRS) Elavon TID: 15187564; Date Time Logged: 20250617071004; Terminal ID: 210184037208; Profile Number: 15187564</p> <p>
 Other Info</p> <p>If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19272127901	EN60009	KPN SIM CARD-(GB)				
19272128001	EN70156	Tetra Move 5000-(FR)				
19272128101	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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In Items for Job # 4181690 page 1 of 1



Run Sheet

Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4181691	Customer	CXM		Job Address
SLA Window	19/06/2025 09:40 - 19/06/2025 17:00	Contact Name	HOWARD LEWIS	NOVOTEL LIVERPOOL PADDINGTON V 3 PADDINGTON VILLAGE
Activity	INSTALL	Contact Phone	7875319264	
Priority	ND 1700			LIVERPOOL L7 3FA
Ref 1	5869447			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5096490-15187572 David Biesok 07794 210050</p> <p>3 Paddington Village Liverpool United Kingdom L7 3FA (GPRS) Elavon TID: 15187572; Date Time Logged: 20250617071004; Terminal ID: 210184037211; Profile Number: 15187572</p> <p>
 Other Info</p> <p>If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19272126901	EN60009	KPN SIM CARD-(GB)				
19272127001	EN70156	Tetra Move 5000-(FR)				
19272127101	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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In Items for Job # 4181691 page 1 of 1



Run Sheet

Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4181692	Customer	CXM		Job Address
SLA Window	19/06/2025 09:40 - 19/06/2025 17:00	Contact Name	HOWARD LEWIS	NOVOTEL LIVERPOOL PADDINGTON V 3 PADDINGTON VILLAGE
Activity	INSTALL	Contact Phone	7875319264	
Priority	ND 1700			
Ref 1	5869446			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5096490-15187570 David Biesok 07794 210050</p> <p>3 Paddington Village Liverpool United Kingdom L7 3FA (GPRS) Elavon TID: 15187570; Date Time Logged: 20250617071004; Terminal ID: 210184037210; Profile Number: 15187570</p> <p>
 Other Info</p> <p>If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19272128401	EN60009	KPN SIM CARD-(GB)				
19272128501	EN70156	Tetra Move 5000-(FR)				
19272128601	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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In Items for Job # 4181692 page 1 of 1



Run Sheet

Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4182847	Customer	Verifone UK LTD			Job Address
SLA Window	18/06/2025 11:20 - 19/06/2025 16:00	Contact Name		MICK MULDOON	STONEGATE - ALBERT HOTEL - 917 66-68 LARK LANE LIVERPOOL
Activity	TECH EXCHANGE	Contact Phone		07784399952	LIVERPOOL MERSEYSIDE MERSEYSIDE L17 8UU
Priority	Timed				
Ref 1	G354332				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 34841639 Inbound Serial No. = 333-852-251 IP Gateway = 10.83.63.254 Terminal IP Address = 10.83.63.226 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1106 Login Pin = 1106 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 23:00 Notes = N/A Fault Category = Customer Damaged / Dropped	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679646

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Asif Alam 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
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Job # 4182979	Customer	Verifone UK LTD		Job Address
SLA Window	18/06/2025 13:45 - 19/06/2025 16:00	Contact Name	ABDUL MUSA	STONEGATE - FARMERS ARMS HOTEL
Activity	TECH EXCHANGE	Contact Phone	0151 2569172	1 LARKHILL LANE CLUBMOOR LIVERPOOL MERSEYSIDE MERSEYSIDE L13 9BL
Priority	Timed			
Ref 1	G354333			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 V240M Inbound PTID = 35796200 Inbound Serial No. = 391-143-713 IP Gateway = 10.83.79.222 Terminal IP Address = 10.83.79.199 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1183 Login Pin = 1183 Primary System ID = 20024503 SITE OPENING TIMES = 11:00 - 00:00 Notes = N/A Fault Category = Tamper Mode	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2679647

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4182865	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Andrew Brookes	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447557541083	
Priority	ND 1700			
Ref 1	WOT000332659			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID ":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date ":"2025-06-19""Customer Catalog ID ":" NEW_Lenovo_Standard_Laptop""Cost Center Name ":"CC_0000008208_UK10_EUSAP Global Technical Services - UK""Cost Center Account Number ":"CC_0000008208_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192646184	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0TE8DY			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192646186						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4182868	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Natty Agbongiarhuoyi	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	Unknown	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000335337			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-18", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000001688_UK10_EUSAP", "Global Traceability UK": "Cost Center Account Number": "CC_0000001688_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192748848	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0GMWVR			

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
192748850					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4182869	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Kelly Hudson		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	+447385534069		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000336127				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-06-19", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000002818_UK10_EUSAP", "Zoladex Material Co-ordinators": "Cost Center Account Number": "CC_0000002818_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192763391	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE7MA			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Claire Booth 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4182890	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Suzanne Cope	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	123456	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000335449			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop","Procure Quantity":1,"Requested by date":"2025-06-18","Customer Catalog ID":"RFB_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000008127_UK10_EUSAP","Macclesfield Scientific Services","Cost Center Account Number":"CC_0000008127_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192761969	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0LW1C2			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4182898	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Heena Panchal	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447751408581	
Priority	ND 1700			
Ref 1	WOT000326591			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID ":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date ":"2025-06-19""Customer Catalog ID ":" NEW_Lenovo_Standard_Laptop""Cost Center Name ":"CC_0000004095_UK10_EUSAP Chem Dev Central""Cost Center Account Number ":"CC_0000004095_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192622257	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0TE8BC			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192622259						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4182936	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Sarah Kirk	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447469408698	
Priority	ND 1700			
Ref 1	WOT000336297			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID ":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date ":"2025-06-17""Customer Catalog ID ":" NEW_Lenovo_Standard_Laptop""Cost Center Name ":"CC_0000008208_UK10_EUSAP Global Technical Services - UK""Cost Center Account Number ":"CC_0000008208_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192767703	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0TE8DW			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192767705						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4183214	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Hannah Ashton	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447385368415	
Priority	ND 1700			
Ref 1	WOT000336916			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": 1, "Requested by date": "2025-06-16", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000007450_UK10_EUSAP", "SAP S4 Hana Programme - UK", "Cost Center Account Number": "CC_0000007450_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192783044	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0TE8DV			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192783046						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4182878	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Dilip Sundarababu	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000334222			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Procure Catalog ID": "NEW_Apple_MacBook_Pro_Standard", "Procure Quantity": 1, "Remove Serial": "PC21YB65", "Remove Item": "Please collect and remove single device.", "Requested by date": "19-06-2025", "Customer Catalog ID": "NEW_Apple_MacBook_Pro_Standard", "Cost Center Name": "CC_0000006894_UK10_EUSAP Infrastructure Services Management", "Cost Center Account Number": "CC_0000006894_UK10_EUSAP"}

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192718489	000000000004752025GB-NEW	Apple MBP 14" M4 16GB/512GB	2WK7GQJT9			



Run Sheet

Claire Booth 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
Job # 4183020		Customer		Computacenter - Astra Zeneca		Job Address	
SLA Window		19/06/2025 10:00 - 19/06/2025 18:00		Contact Name	Kevin Graves	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA	
Activity		NON TECH EXCHANGE		Contact Phone	+447710718156		
Priority		ND 1700					
Ref 1		WOT000334223					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Deliver & collect legacy device using packaging from delivery				{ "Procure Catalog ID": "RFB_Apple_MacBook_Air_Standard", "Procure Quantity": 1, "Remove Serial": "R902M3XX", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "19-06-2025", "Customer Catalog ID": "RFB_Apple_MacBook_Air_Standard", "Cost Center Name": "CC_0000004600_0010_ICON", "Local Projects Macc", "Cost Center Account Number": "CC_0000004600_0010_ICON" }			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
192718332	0000000000461	1@21GB-NEW__Apple MB Air M3 13,6" 16/512	D7X0H709W5				
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
192718334		R902M3XX - Lenovo 20BHS1CF13	R902M3XX				
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Claire Booth 19/06/2025

Date	19/06/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	10
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Job # 4183253	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	19/06/2025 10:00 - 19/06/2025 18:00	Contact Name	Farhan Alhusban	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	NON TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000337621			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": " " "GOLD_ASSET_NAME ":"LENOVO Lenovo ThinkPad T14s Gen 4 AMD Win11 21F9SONX00" "GOLD_ASSET_SERIAL_NUMBER ":"GM0XKCLM" "Cost Center Name ":"CC_0000008208_UK10_EUSAP Global Technical Services - UK" "Cost Center Account Number ":"CC_0000008208_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192792333	00000000000457	8A10GB-SWAP_Len TP T14s G4 AMD R5	GM0YS1VW			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192792335		GM0TE7LW - Lenovo :AZ RIT: Len T14s AMD GM0TE76/856 UK				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	19279362701	31244983	4183099	COLLECTION	SNACK & BARGAIN, 6 RANELAGH STREET, LIVERPOOL, L1 1QE	Asif Alam	18/06/2025 15:25 19/06/2025 17:00	19/06/2025	
Verifone UK LTD	(No Items)	G354333	4182979	TECH EXCHANGE	STONEGATE - FARMERS ARMS HOTEL, 1 LARKHILL LANE CLUBMOOR, LIVERPOOL, MERSEYSIDE, MERSEYSIDE, L13 9BL	Asif Alam	18/06/2025 13:45 19/06/2025 16:00	19/06/2025	
Verifone UK LTD	(No Items)	G354332	4182847	TECH EXCHANGE	STONEGATE - ALBERT HOTEL - 917, 66-68 LARK LANE LIVERPOOL, LIVERPOOL, MERSEYSIDE, MERSEYSIDE, L17 8UU	Asif Alam	18/06/2025 11:20 19/06/2025 16:00	19/06/2025	
NCR TESCO HHT	(No Items)	7516802833	4182337	TECH EXCHANGE	TESCO, 72-74 CORONATION RD, LIVERPOOL, MERSEYSIDE, L23 5SR	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127201	5869445	4181689	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127202	5869445	4181689	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127203	5869445	4181689	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127204	5869445	4181689	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127205	5869445	4181689	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127206	5869445	4181689	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127207	5869445	4181689	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127208	5869445	4181689	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127701	5869444	4181690	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127702	5869444	4181690	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127703	5869444	4181690	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127704	5869444	4181690	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127705	5869444	4181690	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127706	5869444	4181690	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272127707	5869444	4181690	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, .., LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	



Run Sheet

Warehouse manifest

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19272127708	5869444	4181690	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
CXM	19272126701	5869447	4181691	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272126702	5869447	4181691	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272126703	5869447	4181691	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272126704	5869447	4181691	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272126705	5869447	4181691	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272126706	5869447	4181691	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272126707	5869447	4181691	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272126708	5869447	4181691	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272128201	5869446	4181692	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272128202	5869446	4181692	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272128203	5869446	4181692	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272128204	5869446	4181692	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272128205	5869446	4181692	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272128206	5869446	4181692	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272128207	5869446	4181692	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	
CXM	19272128208	5869446	4181692	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Asif Alam	19/06/2025 09:40 19/06/2025 17:00	19/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	192646184	WOT000332659	4182865	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	192748848	WOT000335337	4182868	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	192763391	WOT000336127	4182869	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	192761969	WOT000335449	4182890	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	192622257	WOT000326591	4182898	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	192767703	WOT000336297	4182936	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	192783044	WOT000336916	4183214	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	192718489	WOT000334222	4182878	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	192718332	WOT000334223	4183020	NON TECH EXCHANGE	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	192792333	WOT000337621	4183253	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
GE Medical Systems Ltd	19276800701	14797711	4182760	NON TECH EXCHANGE	TOWNSIDE PRIMARY CARE CENTRE, TOWNSIDE PRIMARY CARE CENTRE, BURY, BL9 0SN	Daniel Hanson	18/06/2025 09:55 19/06/2025 12:00	19/06/2025	
Computacenter Limited	19278449101	24393486	4183205	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU	Daniel Hanson	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
PayPoint Unscheduled	19279391001	31138448	4183122	COLLECTION	OPENSHAW MINI MARKET, 1302 ASHTON OLD ROAD, MANCHESTER, M11 1JG	Daniel Hanson	18/06/2025 15:32 19/06/2025 17:00	19/06/2025	
GE Medical Systems Ltd	19276741801	14760302	4182749	NON TECH EXCHANGE	CHRISTIE HOSPITAL NHS TRUST, CHRISTIE HOSPITAL NHS TRUST, WITTINGTON , M20 4BX	Daniel Hanson	18/06/2025 09:42 19/06/2025 12:00	19/06/2025	
GE Medical Systems Ltd	19277883701	13684127	4182864	NON TECH EXCHANGE	ROYAL OLDHAM HOSPITAL, ROYAL OLDHAM HOSPITAL, ROCHDALE ROAD, OLDHAM, OL1 2JH	Daniel Hanson	18/06/2025 11:46 19/06/2025 12:00	19/06/2025	
Computacenter - BASF	19277493301	24392058	4182924	COLLECTION	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Daniel Hanson	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276449801	DEL1589667	4182682	DESK INSTALL	STOCKPORT M B C, TOWN HALL, VIRTUAL SCHOOL, 3RD FLOOR, STOCKPORT, SK1 3XE	Daniel Hanson	18/06/2025 08:46 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276449802	DEL1589667	4182682	DESK INSTALL	STOCKPORT M B C, TOWN HALL, VIRTUAL SCHOOL, 3RD FLOOR, STOCKPORT, SK1 3XE	Daniel Hanson	18/06/2025 08:46 19/06/2025 17:00	19/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192796275	11739850	4183159	REPAIR WITH PARTS	Mrs J Finch, 14 Capesthorne Road, STOCKPORT, SK7 6BP	Daniel Hanson	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
Xerox (UK) Technical****DO NOT INVOICE****	192796279	11739850	4183159	REPAIR WITH PARTS	Mrs J Finch, 14 Capesthorne Road, STOCKPORT, SK7 6BP	Daniel Hanson	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192796283	11739850	4183159	REPAIR WITH PARTS	Mrs J Finch, 14 Capesthorne Road, STOCKPORT, SK7 6BP	Daniel Hanson	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278745101	DEL1591013	4183021	DESK SP INSTALL	MARIANNE STOREY, 35 COLEBROOK ROAD, TIMPERLEY, ALTRINCHAM, WA15 6NW	Daniel Hanson	18/06/2025 14:07 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278745102	DEL1591013	4183021	DESK SP INSTALL	MARIANNE STOREY, 35 COLEBROOK ROAD, TIMPERLEY, ALTRINCHAM, WA15 6NW	Daniel Hanson	18/06/2025 14:07 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278745103	DEL1591013	4183021	DESK SP INSTALL	MARIANNE STOREY, 35 COLEBROOK ROAD, TIMPERLEY, ALTRINCHAM, WA15 6NW	Daniel Hanson	18/06/2025 14:07 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278745104	DEL1591013	4183021	DESK SP INSTALL	MARIANNE STOREY, 35 COLEBROOK ROAD, TIMPERLEY, ALTRINCHAM, WA15 6NW	Daniel Hanson	18/06/2025 14:07 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278745105	DEL1591013	4183021	DESK SP INSTALL	MARIANNE STOREY, 35 COLEBROOK ROAD, TIMPERLEY, ALTRINCHAM, WA15 6NW	Daniel Hanson	18/06/2025 14:07 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278745106	DEL1591013	4183021	DESK SP INSTALL	MARIANNE STOREY, 35 COLEBROOK ROAD, TIMPERLEY, ALTRINCHAM, WA15 6NW	Daniel Hanson	18/06/2025 14:07 19/06/2025 17:00	19/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
PayPoint Network Ltd_Collections	19279363001	31216039	4183107	COLLECTION	MARLIN MINI MARKET, 123 ALDER WOOD AVENUE, LIVERPOOL, L24 7RB	David Hargreaves	18/06/2025 15:25 19/06/2025 17:00	19/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000315581	4183063	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000307149	4183070	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000305712	4183075	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000315075	4183076	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000270094	4183084	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000288062	4183085	COLLECTION	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	David Hargreaves	19/06/2025 10:00 19/06/2025 18:00	19/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43316	4182962	COLLECTION	50 ASH GROVE, 50 ASH GROVE, TIMPERLEY, ALTRINCHAM, WA15 6JX	David Hargreaves	19/06/2025 12:00 19/06/2025 17:00	19/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19276636201	DEL1589320	4182721	DESK SP INSTALL	VICKY LAMPKIN WR:30295, 37 ASHBURTON ROAD, WALLASEY, CH44 5XB	David Ranson	18/06/2025 09:23 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276636202	DEL1589320	4182721	DESK SP INSTALL	VICKY LAMPKIN WR:30295, 37 ASHBURTON ROAD, WALLASEY, CH44 5XB	David Ranson	18/06/2025 09:23 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276636203	DEL1589320	4182721	DESK SP INSTALL	VICKY LAMPKIN WR:30295, 37 ASHBURTON ROAD, WALLASEY, CH44 5XB	David Ranson	18/06/2025 09:23 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276184501	DEL1589540	4182649	CHAIR INSTALL	KAREN MCMILLAN, 47 ENDBORNE ROAD, LIVERPOOL, L9 8DP	David Ranson	18/06/2025 07:05 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278699801	DEL1591060	4183013	CHAIR INSTALL	H M REVENUE & CUSTOMS, THREE NEW BAILEY, NEW BAILEY STREET, SALFORD, M3 5FS	David Ranson	18/06/2025 14:01 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278423601	DEL1590429	4182952	CHAIR INSTALL	IMRAN WANI, 57 ELMSLEIGH ROAD, HEALD GREEN, CHEADLE, SK8 3UD	David Ranson	18/06/2025 13:14 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19267736601	DEL1586711	4183071	CHAIR INSTALL	FAITH ELLIS, 32 ST. BEDES VIEW, WIDNES, WA8 7FL	David Ranson	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276172601	DEL1589200	4182641	CHAIR INSTALL	CO-OPERATIVE BANK PLC, DELF HOUSE, SOUTHWAY, SKELMERSDALE, WN8 6NY	David Ranson	18/06/2025 06:55 19/06/2025 17:00	19/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	(No Items)	C5313354	4183035	MANPOWER	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	18/06/2025 14:21 19/06/2025 20:00	19/06/2025	
Verifone UK LTD	(No Items)	G354346	4183068	TECH EXCHANGE	TGI 617 BOLTON, MIDDLEBROOK LEISURE PARK, THE LINKWAY, BOLTON, BOLTON, BL6 6HJ	John Paul Barron	18/06/2025 14:48 19/06/2025 18:00	19/06/2025	
CXM - Complex	19274788901	5869692	4182204	INSTALL	MACE, 78 DICKSON ROAD, .. BLACKPOOL, FY1 2BU	John Paul Barron	17/06/2025 15:50 19/06/2025 17:00	19/06/2025	
CXM - Complex	19274788601	5869693	4182206	INSTALL	MACE, 78 DICKSON ROAD, .. BLACKPOOL, FY1 2BU	John Paul Barron	17/06/2025 15:50 19/06/2025 17:00	19/06/2025	
Vista Retail Support Limited	19279666901	3311273	4183173	TECH EXCHANGE	SUPERDRUG STORES PLC, 27-29 HOUNDSHILL SHOPPING CENTRE, BLACKPOOL, FY1 4HU	John Paul Barron	18/06/2025 16:16 19/06/2025 17:00	19/06/2025	
Computacenter Ltd Tesco Project	19248175601	MARTN DV BLCKPOOL EXP	4177148	PROJECT	TESCO EXPRESS, TESCO EXPRESS, MARTON DRIVE, BLACKPOOL, FY4 3EU	John Paul Barron	10/06/2025 10:47 19/06/2025 17:00	19/06/2025	
COGNIZANT HAYS WAREHOUSING	19278057401	INC0063774	4182887	TECH EXCHANGE	HAYS SPECIALIST RECRUITMENT, HAYS SPECIALIST RECRUITMENT, NORWEST COURT, GUILDHALL STREET, PRESTON, PR1 3NU	John Paul Barron	18/06/2025 12:09 19/06/2025 17:00	19/06/2025	
PayPoint Unscheduled	19279391601	31197225	4183121	COLLECTION	PREMIER, 41 MOSS LANE, LEYLAND, PR25 4XA	John Paul Barron	18/06/2025 15:32 19/06/2025 17:00	19/06/2025	
Computacenter Limited	(No Items)	24390524	4183026	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 814 Garstang Road, Barton , 814 Garstang Road, Barton , PR3 5AA	John Paul Barron	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - HSBC	19277475801	RITM34641110-1	4182809	COLLECTION	COMPUTACENTER HSBC, 267B WHALLEY ROAD, CLAYTON LE MOORS, ACCRINGTON, LANCASHIRE, BB5 5QB	Mark Hosie	18/06/2025 10:57 19/06/2025 17:00	19/06/2025	
Computacenter Limited - HSBC	19277476201	RITM34641110-2	4182815	COLLECTION	COMPUTACENTER HSBC, 267B WHALLEY ROAD, CLAYTON LE MOORS, ACCRINGTON, LANCASHIRE, BB5 5QB	Mark Hosie	18/06/2025 10:57 19/06/2025 17:00	19/06/2025	
Computacenter Limited - HSBC	19277475301	RITM34641110	4182819	COLLECTION	COMPUTACENTER HSBC, 267B WHALLEY ROAD, CLAYTON LE MOORS, ACCRINGTON, LANCASHIRE, BB5 5QB	Mark Hosie	18/06/2025 10:57 19/06/2025 17:00	19/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43563	4183034	COLLECTION	23 LOMESHAYE ROAD, 23 LOMESHAYE ROAD, NELSON, BB9 7AS	Mark Hosie	18/06/2025 14:19 19/06/2025 17:00	19/06/2025	
Verifone UK LTD	(No Items)	G354360	4183146	TECH EXCHANGE	STONEGATE - CRAFTY SCHOLAR - 3, 33-37 CHURCH STREET, LANCASTER, LANCASHIRE, LANCASHIRE, LA1 1LP	Mark Hosie	18/06/2025 16:03 19/06/2025 18:00	19/06/2025	
Computacenter Limited - HSBC	19277473301	INC49578779	4182811	NON TECH EXCHANGE	COMPUTACENTER HSBC, CROSS VILLA, MAIN STREET, SILECROFT, CUMBRIA, LA18 4NR	Mark Hosie	18/06/2025 10:57 19/06/2025 17:00	19/06/2025	
Centrex Services	(No Items)	118887	4182842	MANPOWER	Achieving Together, Middleton Fells,, Kirkby, Lonsdale, LA6 2NF	Mark Hosie	12/06/2025 11:00 19/06/2025 11:00	19/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19276170001	DEL1586413	4182638	CHAIR INSTALL	402, Lesser Building, BAE SAMLESBURY, SAMLESBURY AERODROME, MYERSCOUGH ROAD, BLACKBURN, BB2 7LF	Nadeem Saleem	18/06/2025 06:53 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276187101	DEL1589188	4182651	CHAIR INSTALL	BAE SYSTEMS SAMLESBURY AERODROME, CO JAMIE KIRKPATRICK (S43 4 SHED BALCONY), MYERSCOUGH ROAD - BALDERSTONE, BLACKBURN, BB2 7LF	Nadeem Saleem	18/06/2025 07:09 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276446901	DEL1587885	4182681	CHAIR SP INSTALL	CAROLINE EVANS WR:30958, 12 WENTWORTH DRIVE, THORNTON-CLEVELEY S, FY5 5AR	Nadeem Saleem	18/06/2025 08:45 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276446902	DEL1587885	4182681	CHAIR SP INSTALL	CAROLINE EVANS WR:30958, 12 WENTWORTH DRIVE, THORNTON-CLEVELEY S, FY5 5AR	Nadeem Saleem	18/06/2025 08:45 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276258501	DEL1589014	4182666	DESK INSTALL	ACCENT GROUP, 1 RAMSEY PARK BLOCK 1 -41, BARROW-IN-FURNESS, LA14 1SY	Nadeem Saleem	18/06/2025 07:49 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276258502	DEL1589014	4182666	DESK INSTALL	ACCENT GROUP, 1 RAMSEY PARK BLOCK 1 -41, BARROW-IN-FURNESS, LA14 1SY	Nadeem Saleem	18/06/2025 07:49 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276258503	DEL1589014	4182666	DESK INSTALL	ACCENT GROUP, 1 RAMSEY PARK BLOCK 1 -41, BARROW-IN-FURNESS, LA14 1SY	Nadeem Saleem	18/06/2025 07:49 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276258504	DEL1589014	4182666	DESK INSTALL	ACCENT GROUP, 1 RAMSEY PARK BLOCK 1 -41, BARROW-IN-FURNESS, LA14 1SY	Nadeem Saleem	18/06/2025 07:49 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19276258505	DEL1589014	4182666	DESK INSTALL	ACCENT GROUP, 1 RAMSEY PARK BLOCK 1 -41, BARROW-IN-FURNESS, LA14 1SY	Nadeem Saleem	18/06/2025 07:49 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278852801	DEL1591081	4183032	BARIATRIC INSTALL	H M REVENUE & CUSTOMS, ST. MARKS HOUSE, STANLEY STREET, PRESTON, PR1 4AT	Nadeem Saleem	18/06/2025 14:18 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278843001	DEL1590871	4183030	CHAIR INSTALL	MR JOHN COWELL, 102 GREENCROFT, PENWORTHAM, PRESTON, PR1 9LB	Nadeem Saleem	18/06/2025 14:17 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278708901	DEL1590848	4183015	CHAIR INSTALL	B A E SYSTEMS, WARTON AERODROME - BUILDING 25H, WARTON, PRESTON, PR4 1AX	Nadeem Saleem	18/06/2025 14:03 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278708902	DEL1590848	4183015	CHAIR INSTALL	B A E SYSTEMS, WARTON AERODROME - BUILDING 25H, WARTON, PRESTON, PR4 1AX	Nadeem Saleem	18/06/2025 14:03 19/06/2025 17:00	19/06/2025	
POSTURITE LIMITED	19278703601	DEL1591069	4183014	CHAIR INSTALL	B A E SYSTEMS, WARTON AERODROME - W376, WARTON - C/O LOUISE BELL/TOM NUDD, PRESTON, PR4 1AX	Nadeem Saleem	18/06/2025 14:02 19/06/2025 17:00	19/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19277963201	C5311281	4182872	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	Ryan Owen	18/06/2025 11:51 19/06/2025 18:00	19/06/2025	
Fujitsu Services Limited - Star Trains - ME	19277972001	C5311319	4182873	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	Ryan Owen	18/06/2025 11:52 19/06/2025 18:00	19/06/2025	
Computacenter Limited - HSBC	19279647801	INC49549423	4183168	TECH EXCHANGE	COMPUTACENTER HSBC, 37 CHESTER ROAD WEST, SHOTTON, DEESIDE, CH5 1DE	Ryan Owen	18/06/2025 16:12 19/06/2025 15:30	19/06/2025	
Computacenter Limited - HSBC	19277478701	INC49453555	4182822	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Ryan Owen	18/06/2025 10:57 19/06/2025 17:00	19/06/2025	
Computacenter Horizon Project	19241945001	43795920_CLF 516_1906	4175717	TECH EXCHANGE_R	LEE AINSWORTH, MARKS AND SPENCER, CHESETER, CH99 9FB	Ryan Owen	08/06/2025 13:45 19/06/2025 17:00	19/06/2025	
Computacenter Horizon Project	19241945601	43486591_CLF 516_1906	4175719	TECH EXCHANGE_R	NICKI ROBERTS, MARKS AND SPENCER, CHESETER, CH99 9FB	Ryan Owen	08/06/2025 13:45 19/06/2025 17:00	19/06/2025	
Computacenter Horizon Project	19241945901	43487659_CLF 516_1906	4175725	TECH EXCHANGE_R	STEVE HORSFALL, MARKS AND SPENCER, CHESETER, CH99 9FB	Ryan Owen	08/06/2025 13:45 19/06/2025 17:00	19/06/2025	
Computacenter Horizon Project	19241944701	43486721_CLF 516_1906	4175740	TECH EXCHANGE_R	KAREN AIGHTON, MARKS AND SPENCER, CHESETER, CH99 9FB	Ryan Owen	08/06/2025 13:45 19/06/2025 17:00	19/06/2025	
Computacenter Limited	19278743801	24393700	4183202	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 14 Mara Drive Oakmere , 14 Mara Drive Oakmere , CW8 2FT	Ryan Owen	19/06/2025 09:00 19/06/2025 17:00	19/06/2025	
Fujitsu - Star - TFW - TC	19280077001	C5313384	4183249	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	Ryan Owen	18/06/2025 09:00 19/06/2025 18:00	19/06/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Ltd Tesco Project	19248107401	Middlewich Whealock St	4177145	PROJECT	TESCO EXPRESS, TESCO EXPRESS, 1-3 WHEALOCK STREET, MIDDLEWICH, CHESHIRE, CW10 9AG	Simon Heath	10/06/2025 10:42 19/06/2025 17:00	19/06/2025	
Secure Retail Limited	19276968301	00057357	4182777	TECH EXCHANGE	LM - CREWE, LM - CREWE, TRAIN CREW DEPOT, PLATFORM 12, CREW RAILWAY STATION, NANTWICH, CREWE, CW2 6HR	Simon Heath	18/06/2025 10:15 19/06/2025 17:00	19/06/2025	
Secure Retail Limited	19279145201	00057412	4183061	TECH EXCHANGE	LM - CREWE, LM - CREWE, TRAIN CREW DEPOT, PLATFORM 12, CREW RAILWAY STATION, NANTWICH, CREWE, CW2 6HR	Simon Heath	18/06/2025 14:43 19/06/2025 17:00	19/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19279963701	C5313374	4183232	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Simon Heath	18/06/2025 17:10 19/06/2025 20:00	19/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19279963301	C5313374	4183232	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Simon Heath	18/06/2025 17:10 19/06/2025 20:00	19/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19279967401	C5313367	4183233	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Simon Heath	18/06/2025 17:10 19/06/2025 20:00	19/06/2025	
Fujitsu Services Limited - Star Trains - P2PE	19279966901	C5313367	4183233	TECH EXCHANGE	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Simon Heath	18/06/2025 17:10 19/06/2025 20:00	19/06/2025	
DHL Supply Chain Limited - RBS	(No Items)	43621	4183128	COLLECTION	NATWEST, NATWEST, 36 HIGH STREET, NANTWICH, CW5 5GA	Simon Heath	18/06/2025 15:40 19/06/2025 12:00	19/06/2025	
PayPoint Network Ltd_Collections	19279360801	31262543	4183108	COLLECTION	FLAT 233-235 WEAVER STREET, WINSFORD, CHESHIRE, CW7 4AJ	Simon Heath	18/06/2025 15:25 19/06/2025 17:00	19/06/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL - Dover	(No Items)	DOVER_SCTA SK1433826_19/ 06/2025	4155413	MANPOWER	COMPRESSION, 1-3 Helix Business Park, New Bridge Road, Ellesmere Port, , Cheshire, CH65 4LR,	Stephen Fitton	19/06/2025 08:00 19/06/2025 17:00	19/06/2025	