



Run Sheet

David Ranson 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
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Job # 4136270	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/04/2025 08:00 - 12/04/2025 12:00	Contact Name	Lorraine Morgan	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1229 871157	Unit 2 Cornmill Park, Cornmill Crossing Unit 2 Cornmill Park, Cornmill Crossing LA14 2GN
Priority	Priority MC			
Ref 1	24314986			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01070SCO82P Till number: 82 Peripheral make/modellease copy and paste CI): ELO 15' TOUCHSCREEN Description of issue: tch function is not responding Contact name/number: +44 1229 871157	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19052359301	4601616	KING:ELO ET1502L Prime Disp +Â				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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David Ranson 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
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Job # 4136637	Customer	Vista Retail Support Limited	Job Address
SLA Window	11/04/2025 15:00 - 12/04/2025 17:00	Contact Name	LIDL DARWEN, DUCKWORTH STREET LANCASHIRE DARWEN BB3 1QA
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3244476		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3248181 Brief Description: Split from VRS588500 - Headset unable to charge 3244476 Brief Description: VoCoVo Report a fault with the headset	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19062819501	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				



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Job # 4136639	Customer	Vista Retail Support Limited	Job Address
SLA Window	11/04/2025 15:01 - 12/04/2025 17:00	Contact Name	LIDL DARWEN, DUCKWORTH STREET LANCASHIRE DARWEN BB3 1QA
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3248181		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3248181 Brief Description: Split from VRS588500 - Headset unable to charge 3244476 Brief Description: VoCoVo Report a fault with the headset	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19062823401	SPK-VOC-HDSET	SPK-VOC-HDSET-S5				



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Job # 4136838	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/04/2025 09:00 - 12/04/2025 13:00	Contact Name	Alan Wolstenholme	KINGFISHER INFORMATION TECHNOLOGY (Unit B, New Hall Hey Road. Unit B, New Hall Hey Road. BB4 6HR
Activity	TECH EXCHANGE	Contact Phone	-01706831445	
Priority	ND 1300			
Ref 1	24312503			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Description: HOST NAME: kf8cg911hyds // HP EliteDesk 800 G3 DM 35W ADDRESS OF PC: 10.68.214.104 PED Model: PEDVX820 DUET OPERATING SYEM: win10 MANAGER OR TILL: Till TILL NO: 20 CONTACT NAME/CONTACT NU</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19063285801	4222593	KING:HP EliteDesk 800 G3 Mini				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19063286001	4222593	KING:HP EliteDesk 800 G3 Mini				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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David Ranson 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	5
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Job # 4136518	Customer	CXM		Job Address
SLA Window	11/04/2025 13:20 - 12/04/2025 17:00	Contact Name	AISTE STATKEVICIUTE	UK FOODS STORE LIMITED 47 SCOTLAND ROAD
Activity	TECH EXCHANGE	Contact Phone	7366395916	
Priority	ND 1700			NELSON BB9 7UT
Ref 1	5839910			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN30003/Poynt 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1: Collect EN60011/Part no. K003 SNO: 8931081521096105536: Collect EN30003/POYNT 61 SMART TERMINAL WIFI SNO: ST3SL417PY000092LAN_UK_0127751: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0127751 8-20 mon-sat Aiste +447366395924 ST3SL417PY000092 (WIFI) 8-20 mon-sat Elavon TID: 14760001; Date Time Logged: 20250411131006; Terminal ID: 210193675902; Profile Number: 14760001
 O Info</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19062079701	EN30003	Poyn 61 Smart Terminal WiFi(T)				
19062079801	EN60011	Nano KPN SIM Card-(GB)				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 12/04/2025

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Run Sheet

Daniel Hanson 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	3
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Job # 4136607	Customer	Computacenter - Kingfisher			Job Address
SLA Window	12/04/2025 09:00 - 12/04/2025 17:00	Contact Name	ERIN MARSH		KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 7518 876334		Unit 1 Milverny Way Ravenhead
Priority	ND 1700				Retail Park
Ref 1	24317095				Unit 1 Milverny Way Ravenhead
Ref 2					Retail Park
No. of Parts	0				WA9 1JF

Instructions 1	Instructions 2
Till hostname: gbbq01054sco86p Till number: 86 Peripheral make/mod(Please copy and paste CI): BEETLE M-III System details (K1/M1/R1 found on EC portal): Motherboard_K1.0-Q87-uATX_AB Are there still sales	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	3
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Job # 4136733	Customer	Vista Retail Support Limited		Job Address
SLA Window	11/04/2025 09:00 - 12/04/2025 17:00	Contact Name	Work No. #726312	SUPERDRUG STORES PLC UNIT LSU7, PEEL AVENUE, THE TRAFFORD CENTRE MANCHESTER M17 8AA
Activity	TECH EXCHANGE	Contact Phone	Work No. #726312	
Priority	ND 1700			
Ref 1	3247420			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3247420 HHT touchscreen unresponsive. Soft rebooted - no joy. Please replace TC51 S/N: 18074522502085 SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REE). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19063236901	SUP-SCN-HHT-ZEB-TC51					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19063237101						



Run Sheet

Daniel Hanson 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	3
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Job # 4136392	Customer	CXM			Job Address
SLA Window	11/04/2025 12:00 - 12/04/2025 17:00	Contact Name	GENERAL MANAGER ON-SITE		COSY CLUB MANCHESTER UNIT3, CORN EXCHANGE, 37 HANGING DITCH MANCHESTER M4 3TR
Activity	INSTALL	Contact Phone	01619338255		
Priority	ND 1700				
Ref 1	5838872				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1	<p>H2-5064538-15138270 P2PE</p> <p>Contact Name: Adrian Butcher Contact Mobile: 07385468911 Contact Email: adrianb@loungers.com</p> <p>Unit3 Corn Exchange 37 Hanging Ditch Manchester United Kingdom M4 3TR (GPRS) Elavon TID: 15138270; Date Time Logged: 20250409171008; Terminal ID: 210108838518; Profile Number: 15138270</p> <p>
 Other Info</p> <p>If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

See Items Overleaf

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Daniel Hanson 12/04/2025

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Daniel Hanson 12/04/2025

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Run Sheet

Simon Heath 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
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Job # 4136294	Customer	Fujitsu Services Limited - Star Trains - P2PE			Job Address
SLA Window	11/04/2025 10:28 - 12/04/2025 19:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RMESEYRL	RANELAGH STREET
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		LANCASHIRE
Priority	ND 1900				Liverpool
Ref 1	C5308433				L1 1JT
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 12/04/2025 19:00 SLA: ND 12/04/2025 19:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICED x 1	Problem: [P2PE] Miura M020 Desktop PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5308433 Problem Web Service qws_uk Fri 11 Apr 2025 10:09:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17391943 call.problem=NLC2242 Liverpool Central NLC 2242 Site Liverpool Central Window N/A Serial Nu call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUD020PED call.priority=2-Medium call.datereported=4/11/2025 11:09:11 AM ##### Call 5308433 Problem Web Service qws_uk Fri 11 Apr 2025 10:09:35 A+C+P NLC2242...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19061136701	_MYMIUM020DE	MR2PD020 MERSEYRL DESKTOP LIVE	02000303002020047589			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19061136901	_MYMIUM020DE	MR2PD020 MERSEYRL DESKTOP LIVE	02000303002020047589			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
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Job # 4135878	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	12/04/2025 09:00 - 12/04/2025 13:00	Contact Name	BIRKENHEAD NORTH NLC2145 MER STAT	ONE MERSEY RAIL Station Road MERSEYSIDE Birkenhead CH41 7AZ	
Activity	TECH EXCHANGE	Contact Phone	0151 955 2465		
Priority	4HR				
Ref 1	C5308410				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
4HR 11/04/2025 08:46 SLA: 4HR 11/04/2025 08:46 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYFUJKD02909-9004 x 1	Problem: [ME] VF70 Customer display not working Root Cause: Unknown Action: Investigate check the Powered USB cable is connected to the correct Powered USB Port. Replace the Display if required following Engineers documentation. Contact STAR support for assistance. Test: In Use URL: Call history: ##### Call 5308410 Problem Web Service qws_uk Thu 10 Apr 2025 18:46:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000M4008TAA3 contract.pkey=23200 call.poms=1 call.zip=CH41 7AZ call.address=Station Road call.city=Birkenhead call.customerid=INC17389230 call.problem=NLC2145 Birkenhead North CDU is completely blank call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/FDSPVF70BLK call.priority=2-Medium call.datereported=4/10/2025 7:46:10 PM ##### Call 5308410 Problem Web Service qws_uk Thu 10 Apr 2025 18:46:34 A+C+P ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19059692501	_MYFUJKD02909-DSP4VF70 2 LINE CUST DISP:BLK					

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
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Job # 4136273	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/04/2025 09:00 - 12/04/2025 17:00	Contact Name	Sarah Daley	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 151 524 1001	Racecourse Industrial Estate
Priority	ND 1700			Ormskirk Road
Ref 1	24313572r			Racecourse Industrial Estate
Ref 2				Ormskirk Road
No. of Parts	0			L9 5AN

Instructions 1	Instructions 2
Till hostname: GBBQ01132SCO81P Till number: 81 Peripheral make/model please copy and paste CI): BEETLE M-III System details (K1/M1/R1 found in EC portal): K1.0-Q87-uATX Are there still sales are any sales left	

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	4
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Job # 4136245	Customer	Fujitsu Services Limited - Telefonica ME			Job Address
SLA Window	11/04/2025 09:33 - 12/04/2025 17:30	Contact Name	Jack		O2 ST HELENS 0188 20 CHURCH STREET ST HELENS WA10 1BA
Activity	TECH EXCHANGE	Contact Phone	441744736636		
Priority	ND 1700				
Ref 1	C5308425				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 12/04/2025 17:30 SLA: ND 12/04/2025 17:30 PART2= PART3= PART4= ALT1=_O2HEP3DS22AV ALT2= ALT3= ALT4= TEXT= _O2HEP3DS22AV-V1-23 x 1	<p>Problem: [ME] HP Engage Flex PRO Till Base Unit faulty Root Cause: Unknown Action: Confirm fault and replace whole unit as required with pre-built base. Configure as documented. **For Disk Corruption or Sick Disk base unit MUST be replaced **. Replacement base is pre-built but requires on-site configuration - see notes.**Contact Fujitsu Managed Services to handover before closing call**. Test: Engineers to test and handover to Managed Services for updates. URL: Call history::: ##### Call 5308425 Problem Web Service qws_uk Fri 11 Apr 2025 09:32:14 A+C+P agent.loginname=qws_uk equipment.assettag=TELGB000000T0188TZZ3 contract.pkey=23245 call.poms=1 call.customerid=INC000007062481 call.problem=HW - 0188 - 04- Base Unit - protected by hp error call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/TEL/workpackage/EngageFlex2023 call.priority=2-Medium call.datereported=4/11/2025 9:32:11 AM ##### Call 5308425 Problem Web Service qws_uk Fri 11 Apr 2025 09:32:14 A+C+P SITE OPENING TIMES [St Helens] Mon-Sat: 09:00-17:30 Sun: 10:00-16:00...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19060727901	_O2HEP3DS22AV	P/C/R2BNGAGE FLEX PRO:V1 2023				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	3
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Job # 4136242	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	12/04/2025 08:00 - 12/04/2025 19:00	Contact Name	BUXTON NLC1843 NT Depot	Northern Rail MT (Buxton) Station Road, Buxton, Derbyshire Derbyshire Buxton SK17 6AQ
Activity	TECH EXCHANGE	Contact Phone	0161 822 2030	
Priority	ND 1900			
Ref 1	C5308413			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 11/04/2025 20:00 SLA: ND 11/04/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5308413 Problem Web Service qws_uk Thu 10 Apr 2025 19:15:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8488TA23 contract.pkey=23200 call.poms=1 call.zip=SK17 6AQ call.address=Station Road Buxton Derbyshire call.customerid=INC17389384 call.problem=NLC 1843 BUXTON - SET 2 - PED NOT CHARGING - Serial / ID 020-112565 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=4/10/2025 8:14:26 PM ##### Call 5308413 Problem Web Service qws_uk Thu 10 Apr 2025 19:15:05 A+C+P NLC 1843 Site Name Buxton...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19060701601	_NRMIUM020DE	M020 NORTHERN MOBILE LIVE	02000303002020	112599		
19060701901	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Gideon Ajulo 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	3
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Job # 4136771	Customer	Computacenter - Kingfisher		Job Address
SLA Window	12/04/2025 09:00 - 12/04/2025 13:00	Contact Name	Dean Metcalf	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	07534495972	Shaw Lane Shaw Lane SK13 6EE
Priority	ND 1300			
Ref 1	24315832			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Description: HOST NAME: kf4ce9211hmn LOCATION OF THE DEVICE ON SITE:iii05 SFDPB2-Glossop Trade Counter CONTACT NAME/CONTACT NUMBER: DeaMetcalfe / 07534495972	No Instructions

Job Notes

In Items



Run Sheet

Gideon Ajulo 12/04/2025

Date	12/04/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	3
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Job # 4136657	Customer	CXM			Job Address
SLA Window	11/04/2025 15:20 - 12/04/2025 17:00	Contact Name	STUART TAYLOR		THE RAMS HEAD INN RIPPONDEN ROAD DENSHAW SADDLEWORTH OL3 5UN
Activity	TECH EXCHANGE	Contact Phone	01457874802		
Priority	ND 1700				
Ref 1	5839971				
Ref 2					
No. of Parts	10				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Collect EN60009/Part no. K003 SNO: 8931081822017205383: Collect EN70157/PWN32410153A SNO: 230837313161294550297099: Collect EN70156/Tetra Move 5000 SNO: 213547303191183122974831LAN_UK_0127756: SWAP OUT/SWAP OUT	LAN_UK_0127756 wends-sun 10-17:30 Stuart +447979241625 213547303191183122974831 Please send 4G machine Repeat Swap (GPRS) wends-sun 10-17:30 Elavon TID: 14815123; Date Time Logged: 20250411151004; Terminal ID: 210059736004; Profile Number: 14815123 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19062924301	EN60009	KPN SIM CARD-(GB)				
19062924601	EN70156	Tetra Move 5000-(FR)				
19062924701	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Gideon Ajulo 12/04/2025

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Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19063236901	3247420	4136733	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT LSU7, PEEL AVENUE, THE TRAFFORD CENTRE, MANCHESTER, M17 8AA	Daniel Hanson	11/04/2025 09:00 12/04/2025 17:00	12/04/2025	
CXM	19061630301	5838872	4136392	INSTALL	COSY CLUB MANCHESTER, UNIT3, CORN EXCHANGE,, 37 HANGING DITCH, MANCHESTER, M4 3TR	Daniel Hanson	11/04/2025 12:00 12/04/2025 17:00	12/04/2025	
CXM	19061630302	5838872	4136392	INSTALL	COSY CLUB MANCHESTER, UNIT3, CORN EXCHANGE,, 37 HANGING DITCH, MANCHESTER, M4 3TR	Daniel Hanson	11/04/2025 12:00 12/04/2025 17:00	12/04/2025	
CXM	19061630303	5838872	4136392	INSTALL	COSY CLUB MANCHESTER, UNIT3, CORN EXCHANGE,, 37 HANGING DITCH, MANCHESTER, M4 3TR	Daniel Hanson	11/04/2025 12:00 12/04/2025 17:00	12/04/2025	
CXM	19061630304	5838872	4136392	INSTALL	COSY CLUB MANCHESTER, UNIT3, CORN EXCHANGE,, 37 HANGING DITCH, MANCHESTER, M4 3TR	Daniel Hanson	11/04/2025 12:00 12/04/2025 17:00	12/04/2025	
CXM	19061630305	5838872	4136392	INSTALL	COSY CLUB MANCHESTER, UNIT3, CORN EXCHANGE,, 37 HANGING DITCH, MANCHESTER, M4 3TR	Daniel Hanson	11/04/2025 12:00 12/04/2025 17:00	12/04/2025	
Computacenter - Kingfisher	(No Items)	24317095	4136607	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Milverny Way, Ravenhead Retail Park, Unit 1 Milverny Way, Ravenhead Retail Park, WA9 1JF	Daniel Hanson	12/04/2025 09:00 12/04/2025 17:00	12/04/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19062819501	3244476	4136637	TECH EXCHANGE	LIDL, DARWEN, DUCKWORTH STREET, LANCASHIRE, DARWEN, BB3 1QA	David Ranson	11/04/2025 15:00 12/04/2025 17:00	12/04/2025	
Vista Retail Support Limited	19062823401	3248181	4136639	TECH EXCHANGE	LIDL, DARWEN, DUCKWORTH STREET, LANCASHIRE, DARWEN, BB3 1QA	David Ranson	11/04/2025 15:01 12/04/2025 17:00	12/04/2025	
Computacenter - Kingfisher	19063285801	24312503	4136838	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit B, New Hall Hey Road, , Unit B, New Hall Hey Road, , BB4 6HR	David Ranson	12/04/2025 09:00 12/04/2025 13:00	12/04/2025	
CXM	19062079501	5839910	4136518	TECH EXCHANGE	UK FOODS STORE LIMITED, 47 SCOTLAND ROAD, .. NELSON, BB9 7UT	David Ranson	11/04/2025 13:20 12/04/2025 17:00	12/04/2025	
CXM	19062079502	5839910	4136518	TECH EXCHANGE	UK FOODS STORE LIMITED, 47 SCOTLAND ROAD, .. NELSON, BB9 7UT	David Ranson	11/04/2025 13:20 12/04/2025 17:00	12/04/2025	
CXM	19062079503	5839910	4136518	TECH EXCHANGE	UK FOODS STORE LIMITED, 47 SCOTLAND ROAD, .. NELSON, BB9 7UT	David Ranson	11/04/2025 13:20 12/04/2025 17:00	12/04/2025	
CXM	19062079504	5839910	4136518	TECH EXCHANGE	UK FOODS STORE LIMITED, 47 SCOTLAND ROAD, .. NELSON, BB9 7UT	David Ranson	11/04/2025 13:20 12/04/2025 17:00	12/04/2025	
CXM	19062079505	5839910	4136518	TECH EXCHANGE	UK FOODS STORE LIMITED, 47 SCOTLAND ROAD, .. NELSON, BB9 7UT	David Ranson	11/04/2025 13:20 12/04/2025 17:00	12/04/2025	
CXM	19062079506	5839910	4136518	TECH EXCHANGE	UK FOODS STORE LIMITED, 47 SCOTLAND ROAD, .. NELSON, BB9 7UT	David Ranson	11/04/2025 13:20 12/04/2025 17:00	12/04/2025	
CXM	19062079507	5839910	4136518	TECH EXCHANGE	UK FOODS STORE LIMITED, 47 SCOTLAND ROAD, .. NELSON, BB9 7UT	David Ranson	11/04/2025 13:20 12/04/2025 17:00	12/04/2025	
Computacenter - Kingfisher	19052359301	24314986	4136270	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 2 Cornmill Park, Cornmill Crossing, Unit 2 Cornmill Park, Cornmill Crossing, LA14 2GN	David Ranson	12/04/2025 08:00 12/04/2025 12:00	12/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19062924001	5839971	4136657	TECH EXCHANGE	THE RAMS HEAD INN, RIPPONDEN ROAD, DENSHAW, SADDLEWORTH, OL3 5UN	Gideon Ajulo	11/04/2025 15:20 12/04/2025 17:00	12/04/2025	
CXM	19062924002	5839971	4136657	TECH EXCHANGE	THE RAMS HEAD INN, RIPPONDEN ROAD, DENSHAW, SADDLEWORTH, OL3 5UN	Gideon Ajulo	11/04/2025 15:20 12/04/2025 17:00	12/04/2025	
CXM	19062924003	5839971	4136657	TECH EXCHANGE	THE RAMS HEAD INN, RIPPONDEN ROAD, DENSHAW, SADDLEWORTH, OL3 5UN	Gideon Ajulo	11/04/2025 15:20 12/04/2025 17:00	12/04/2025	
CXM	19062924004	5839971	4136657	TECH EXCHANGE	THE RAMS HEAD INN, RIPPONDEN ROAD, DENSHAW, SADDLEWORTH, OL3 5UN	Gideon Ajulo	11/04/2025 15:20 12/04/2025 17:00	12/04/2025	
CXM	19062924005	5839971	4136657	TECH EXCHANGE	THE RAMS HEAD INN, RIPPONDEN ROAD, DENSHAW, SADDLEWORTH, OL3 5UN	Gideon Ajulo	11/04/2025 15:20 12/04/2025 17:00	12/04/2025	
CXM	19062924006	5839971	4136657	TECH EXCHANGE	THE RAMS HEAD INN, RIPPONDEN ROAD, DENSHAW, SADDLEWORTH, OL3 5UN	Gideon Ajulo	11/04/2025 15:20 12/04/2025 17:00	12/04/2025	
CXM	19062924007	5839971	4136657	TECH EXCHANGE	THE RAMS HEAD INN, RIPPONDEN ROAD, DENSHAW, SADDLEWORTH, OL3 5UN	Gideon Ajulo	11/04/2025 15:20 12/04/2025 17:00	12/04/2025	
CXM	19062924008	5839971	4136657	TECH EXCHANGE	THE RAMS HEAD INN, RIPPONDEN ROAD, DENSHAW, SADDLEWORTH, OL3 5UN	Gideon Ajulo	11/04/2025 15:20 12/04/2025 17:00	12/04/2025	
CXM	19062924009	5839971	4136657	TECH EXCHANGE	THE RAMS HEAD INN, RIPPONDEN ROAD, DENSHAW, SADDLEWORTH, OL3 5UN	Gideon Ajulo	11/04/2025 15:20 12/04/2025 17:00	12/04/2025	
CXM	19062924010	5839971	4136657	TECH EXCHANGE	THE RAMS HEAD INN, RIPPONDEN ROAD, DENSHAW, SADDLEWORTH, OL3 5UN	Gideon Ajulo	11/04/2025 15:20 12/04/2025 17:00	12/04/2025	
Computacenter - Kingfisher	19063140301	24315832	4136771	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Shaw Lane , Shaw Lane , SK13 6EE	Gideon Ajulo	12/04/2025 09:00 12/04/2025 13:00	12/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19060701601	C5308413	4136242	TECH EXCHANGE	Northern Rail MT (Buxton), Station Road, Buxton, Derbyshire, Derbyshire, Buxton, SK17 6AQ	Gideon Ajulo	12/04/2025 08:00 12/04/2025 19:00	12/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19060701901	C5308413	4136242	TECH EXCHANGE	Northern Rail MT (Buxton), Station Road, Buxton, Derbyshire, Derbyshire, Buxton, SK17 6AQ	Gideon Ajulo	12/04/2025 08:00 12/04/2025 19:00	12/04/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19059692501	C5308410	4135878	TECH EXCHANGE	MERSEYRAIL, Station Road, MERSEYSIDE, Birkenhead, CH41 7AZ	Simon Heath	12/04/2025 09:00 12/04/2025 13:00	12/04/2025	
Fujitsu Services Limited - Star Trains - P2PE	19061136701	C5308433	4136294	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Simon Heath	11/04/2025 10:28 12/04/2025 19:00	12/04/2025	
Computacenter - Kingfisher	(No Items)	24313572r	4136273	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Racecourse Industrial Estate Ormskirk Road, Racecourse Industrial Estate Ormskirk Road, L9 5AN	Simon Heath	12/04/2025 09:00 12/04/2025 17:00	12/04/2025	
Fujitsu Services Limited - Telefonica ME	19060727901	C5308425	4136245	TECH EXCHANGE	O2 ST HELENS 0188, 20 CHURCH STREET, ST HELENS, WA10 1BA	Simon Heath	11/04/2025 09:33 12/04/2025 17:30	12/04/2025	