



Run Sheet

Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4114058	Customer	Northampton Technical Support *NO INV*		Job Address
SLA Window	13/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Nadeem Saleem	RICO LOGISTICS (WARRINGTON) UNIT 2
Activity	MANPOWER	Contact Phone	02033567438	EUROPA COURT WARRINGTON WA5 7TN
Priority	ND 1700			
Ref 1	Tech Support			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Engineer Laptop; Please close off this calls as completed to confirm receipt of the laptop	Engineer Laptop; Please close off this calls as completed to confirm receipt of the laptop

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189445091		Engineer Laptop				

Returned Items



Run Sheet

Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116554	Customer	POSTURITE LIMITED			Job Address		
SLA Window	17/03/2025 15:18 - 18/03/2025 17:00	Contact Name	SCOTT BAKEWELL		SCOTT BAKEWELL 1 MAISEMORE FIELDS WIDNES WA8 9AY		
Activity	DESK SP INSTALL	Contact Phone	07901583688				
Priority	ND 1700						
Ref 1	DEL1553692						
Ref 2							
No. of Parts	6						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: EP124336Items on order:	Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf



Run Sheet
Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

In Items for Job # 4116554 page 1 of 1



Run Sheet
Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Returned Items for Job # 4116554 page 1 of 1



Run Sheet
Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116018	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/03/2025 08:21 - 18/03/2025 17:00	Contact Name	REBECCA MCHARDY-COMER	REBECCA MCHARDY-COMER 90, WOODHALL ROAD, OLD SWAN
Activity	CHAIR SP INSTALL	Contact Phone	07703102502	LIVERPOOL L13 3EF
Priority	ND 1700			
Ref 1	DEL1548669			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: HME731708Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1548669&address=</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Rebecca%20McHardy-Comer 90 %20Woodhall%20Road %20Old%20Swan LIVERPOOL</p> <p>L13%203EF >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18962537401	9899677	StarTech 4 Port USB Hub - 4 x				
18962537402	9900001	Homeworker Ergonomic Chair - N				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18962537901	9900001	Homeworker Ergonomic Chair - N				
18962538001	9899677	StarTech 4 Port USB Hub - 4 x				

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4115956	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/03/2025 07:20 - 18/03/2025 17:00	Contact Name	LAUREN MCGEE	1 IONIC ROAD NA NA LIVERPOOL L13 3DU
Activity	CHAIR INSTALL	Contact Phone	07557518419	
Priority	ND 1700			
Ref 1	DEL1551242			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: Road parking *** Please call 1 hour before arrival.Customer Ref / PO: HME733102Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1551242&address	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1551242&address>Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18962261001	9900001	Homeworker Ergonomic Chair - N				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18962261201	9900001	Homeworker Ergonomic Chair - N				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4115899	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/03/2025 06:39 - 18/03/2025 17:00	Contact Name	JAMES SOMERVILLE		HM REVENUE AND CUSTOMS INDIA BUILDINGS, WATER STREET LIVERPOOL L2 0RD
Activity	CHAIR INSTALL	Contact Phone	03000520778		
Priority	ND 1700				
Ref 1	DEL1548231				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: Side entrance on Dury Lane *** Please call 1 hour before arrival. Customer Ref / PO: 6000255804 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1548231&address=HM%20Revenue%20and%20Customs%20Buildings%20Water%20Street%20LIVERPOOL%20RD</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18962187601	100139903	Adapt 521 (small seat/medium b				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4115900	Customer	POSTURITE LIMITED			Job Address		
SLA Window	17/03/2025 06:39 - 18/03/2025 17:00	Contact Name	MARTIN HUNTER		MARTIN HUNTER 48 HOLMROOK ROAD, LIVERPOOL L11 3AQ		
Activity	CHAIR INSTALL	Contact Phone	07493069869				
Priority	ND 1700						
Ref 1	DEL1543453						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Please call 1 hour before arrival.Customer Ref / PO: HME724717Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18962188201	9900002	Homeworker Ergonomic Chair - W				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116629	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/03/2025 09:00 - 18/03/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI STONEDALE RETAIL PARK EAST LANCASHIRE ROAD LIVERPOOL LANCASHIRE LIVERPOOL L11 9DH
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3224106			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3223967 Spare Receipt printer is physically damaged need a swap out Restaurant & Lobby Hours Monday 24hrs Open Monday 24hrs Open Tuesday 24hrs Open Tuesday 24hrs Open Wednesday 24hrs Open Wednesday 24hrs Open Thursday 24hrs Open Thursday 24hrs Open Friday 24hrs Open Friday 24hrs Open Saturday 24hrs Open Saturday 24hrs Open Sunday 24hrs Open	***BACK DOOR SWAP ONLY*** MCD-PTR-STAR-FVP10 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965386401	MCD-PTR-STAR-FMRCOKIT-STAFVP10					

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965386601						



Run Sheet

Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116636	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/03/2025 09:00 - 18/03/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI STONEDALE RETAIL PARK EAST LANCASHIRE ROAD LIVERPOOL LANCASHIRE LIVERPOOL L11 9DH
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3223967			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3223967 Spare Receipt printer is physically damaged need a swap out Restaurant & Lobby Hours Monday 24hrs Open Monday 24hrs Open Tuesday 24hrs Open Tuesday 24hrs Open Wednesday 24hrs Open Wednesday 24hrs Open Thursday 24hrs Open Thursday 24hrs Open Friday 24hrs Open Friday 24hrs Open Saturday 24hrs Open Saturday 24hrs Open Sunday 24hrs Open	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965380501	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965380701						



Run Sheet

Nadeem Saleem 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4115906	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/03/2025 06:43 - 18/03/2025 17:00	Contact Name	STEPHANIE PARKS		FLAT 10 MOOR HOUSE THE NORTHEN ROAD CROSBY LIVERPOOL L23 2RA
Activity	CHAIR INSTALL	Contact Phone	01513058545		
Priority	ND 1700				
Ref 1	DEL1546820				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*** Customer Instructions: ***CAR PARK BEHIND THE BACK OF BUILDING - TO GAIN ACCSESS CALL CUTSOMER OR USE INTERCOM*** *** Please call 1 hour before arrival.Customer Ref / PO: PO:PO5996Items on order:100072330 - KEYBOARDS - Accuratus</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1546820&address=FLAT%2010%20MOOR%20HOUSE%20NORTHEN%20ROAD%20LIVERPOOL%20CROSBY%20L23%202RA >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18962212401	100093954	Positiv ME300 (High Back) - Bl				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18962212601	100093954	Positiv ME300 (High Back) - Bl				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4116411	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Trevor Parker	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000263640			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop""Procure Quantity 1":"1""Requested by date":"2025-03-18""Customer Catalog ID":" RFB_Lenovo_Travel_Laptop""Cost Center Name":"CC_0000009650_UK10_EUSAP Macc Mgmt""Cost Center Account Number":"CC_0000009650_UK10_EUSAP"}</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189629559	00000000000469	8427GB-NEW__Len TP X1 CARB G12 i7 LTE	PF5BM6D8			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189629562						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/03/2025

Date 18/03/2025 **Depot** Warrington **Driver** Booth, Claire **Jobs on Run** 12

Job # 4116418	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Paul Morley	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	.	
Priority	ND 1700			
Ref 1	WOT000263536			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-03-18""Customer Catalog ID":" RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000009650_UK10_EUSAP Macc Mgmt""Cost Center Account Number":"CC_0000009650_UK10_EUSAP"}</pre>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189625942	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0R7PA5			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189625944						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
-------------	------------	--------------	------------	---------------	---------------	--------------------	----

Job # 4116420	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Andrew Foster	WalkUp - Macclesfield
Activity	DELIVERY	Contact Phone	+447827836765	WalkUp - Macclesfield Silk Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000263631			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device step 1	{ "Procure Catalog ID 1": "RFB_Lenovo_Travel_Laptop" "Procure Quantity 1": "1" "Remove Serial 1": "PF2HQMPL" "Remove Item 1": "Please collect and remove single device." "Requested by date": "" "Customer Catalog ID": " RFB_Lenovo_Travel_Laptop" "Cost Center Name": "CC_0000006300_UK10_EUSAP Global Specialists Finance Central UK" "Cost Center Account Number": "CC_0000006300_UK10_EUSAP" }

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189629555	000000000004693AZ7	GB-NEW__Len TP X1 CARB G12 i7 LTE	PF5BFWMY			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189629557						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4116765	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	John O'Brien		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	x		MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700				
Ref 1	WOT000263630				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device step 1	{"Procure Catalog ID": "RFB_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Remove Serial": "PC154KPT", "Remove Item": "1", "Please collect and remove single device.", "Requested by date": "2025-03-04", "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000780464_4000_NAM Clinical Development - Oncology US", "Cost Center Account Number": "CC_0000780464_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189629270	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BM1HC			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189629273						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4116193	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Andrew Bryce		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	+447920845173 x0854		MACCLESFIELD Cheshire SK10 2NA
Priority	ND 1700				
Ref 1	WOT000262321				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-03-18", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000002086_UK10_EUSAP SPP5", "Cost Center Account Number": "CC_0000002086_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189556178	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5BC4Y4			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189556181						

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4116419	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Bethany Torson	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000263541			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop""Procure Quantity 1":"1""Requested by date":"2025-03-18""Customer Catalog ID":" RFB_Lenovo_Travel_Laptop""Cost Center Name":"CC_0000009650_UK10_EUSAP Macc Mgmt""Cost Center Account Number":"CC_0000009650_UK10_EUSAP"}</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189625946	00000000000469	847GB-NEW__Len TP X1 CARB G12 i7 LTE	PF5BLQNN			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189625948						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4116703	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	John Barlow		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	NON TECH EXCHANGE	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000263646				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver & collect legacy device using packaging from delivery	{"Customer Catalog ID": "GOLD_ASSET_NAME": "- LENOVO Lenovo ThinkPad T14s Gen 4 AMD Win11 21F9S0NX00", "GOLD_ASSET_SERIAL_NUMBER": "GM0GPPQN", "GOLD_ASSET_ASSET_TAG": "", "Cost Center Name": "CC_0000006864_UK10_EUSAP Campus Europe UK", "Cost Center Account Number": "CC_0000006864_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189630803	00000000004578&1GB-SWAP_Len TP X1 CARB G11 i7 32/512GB	PF4SN34Z				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189630808		PF54L9T4 - Lenovo AZ:GB-SWAP_Len TP X1 CARB G11 i7 LTE	PF54L9T41 i7 LTE			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4116277	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone		-	
Priority	ND 1700				
Ref 1	WOT000263804				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF56J8KR","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-03-17", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189638512	Please collect and remove single device.	Please collect and remove single device.	PF56J8KR			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4116278	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Craig Wrench		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-		
Priority	ND 1700				
Ref 1	WOT000263802				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0LW199","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-03-17", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189638513	Please collect and remove single device.	Please collect and remove single device.	GM0LW199			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4116283	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Craig Wrench		WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-		
Priority	ND 1700				
Ref 1	WOT000263803				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"GM0R45JA","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-03-17", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189638713	Please collect and remove single device.	Please collect and remove single device.	GM0R45JA			

Engineer Closure Notes			On Site Time	Off Site Time
			Customer Print	
			Customer Signature	



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4116284	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name		Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone		-	
Priority	ND 1700				
Ref 1	WOT000263805				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1": "PF5BE7J2", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-03-17", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189638714	Please collect and remove single device.	Please collect and remove single device.	PF5BE7J2			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Claire Booth 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	12
------	------------	-------	------------	--------	---------------	-------------	----

Job # 4116291	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Craig Wrench	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	COLLECTION	Contact Phone	-	
Priority	ND 1700			
Ref 1	WOT000263806			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Collect items using packaging already on site	{"Remove Serial 1":"PF5BY6RE","Remove Item 1":"Please collect and remove single device.", "Requested by date":"2025-03-17", "Customer Catalog ID": "", "Cost Center Name": "CC_0000006622_UK10_EUSAP", "Cust Effectiveness UK": "Cost Center Account Number": "CC_0000006622_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189639054	Please collect and remove single device.	Please collect and remove single device.	PF5BY6RE			

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Stephen Fitton 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
-------------	------------	--------------	------------	---------------	-----------------	--------------------	---

Job # 4116169	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	18/03/2025 08:00 - 18/03/2025 12:00	Contact Name	BURNLEY MANCHESTER ROAD NLC2549	North West Rail - STAR Burnley Manchester Road Station, Manchester Road, Burnley, Lancashire, Lancs Lancashire Burnley BB11 1JZ
Activity	TECH EXCHANGE	Contact Phone	01282 455690	
Priority	4HR			
Ref 1	C5306210			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>4HR 17/03/2025 14:40 SLA: 4HR 17/03/2025 14:40 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1</p>	<p>Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5306210 Problem Web Service qws_uk Thu 13 Mar 2025 20:10:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2549TA21 contract.pkey=23200 call.poms=1 call.zip=BB11 1JZ call.address=Burnley Manchester Road Station Manchester Road Burnley Lancashire Lancs call.customerid=INC17194895 call.problem=NLC2549 BURNLEY MANCHESTER ROAD Newbury ticket printer NLC 2549 Site BURNLEY call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=4-Critical call.datereported=3/13/2025 9:09:59 PM...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963558301	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32088			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18963558601	_NRNEWND4020	MTR:MAGNETIC TICKET DT 203DPI	32088			

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
-------------	------------	--------------	------------	---------------	-----------------	--------------------	---

Job # 4115564	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	18/03/2025 08:00 - 18/03/2025 12:00	Contact Name	BURNLEY MANCHESTER ROAD NLC2549	INSTANTON - STAR
Activity	TECH EXCHANGE	Contact Phone	01282 455690	Burnley Manchester Road Station, Manchester Road, Burnley, Lancashire, Lancs Lancashire Burnley BB11 1JZ
Priority	Priority MC			
Ref 1	C5306209			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>4HR15/03/2025 11:00 08:01 PART2= PART3= PART4= ALT1=_NRNEW4633006200 ALT2= ALT3= ALT4= TEXT= _SXNEW4633006200 x 1</p>	<p>Problem: [ME] Newbury Ticket Printer PSU dead no power Root Cause: Possible dead PSU Action: Investigate check connections to PSU from the Mains. Check the PSU is connected to the Printer & the Printer Powerswitch is turned on. Replace the PSU if required following Engineers documentation. Contact Star Support for assistance. Test: with STAR SUPPORT URL: Call history:: ##### Call 5306209 Problem Web Service qws_uk Thu 13 Mar 2025 20:09:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N2549TA21 contract.pkey=23200 call.poms=1 call.zip=BB11 1JZ call.address=Burnley Manchester Road Station Manchester Road Burnley Lancashire Lancs call.customerid=INC17194892 call.problem=NLC2549 BURNLEY MANCHESTER ROAD Newbury ticket printer NLC 2549 Site BURNLE call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/STR/workpackage/NRNEWPSU call.priority=4-Critical...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18957923801	_SXNEW4633006275U	:24V:ND4020	.	.	Not Used	

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18957924001	_SXNEW46330062PSU	:24V:ND4020	.	.	Good	

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4115955	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/03/2025 07:19 - 18/03/2025 17:00	Contact Name	MOHAMMAD SHAHAR-YAR	8 THURSTON ST NA NA BURNLEY BB11 3DJ
Activity	CHAIR INSTALL	Contact Phone	07519738480	
Priority	ND 1700			
Ref 1	DEL1550922			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please ring 07519738480 if no answer *** Please call 1 hour before arrival.Customer Ref / PO: LGU502450Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1550922&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1550922&address</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18962259501	100092832	P-Sit High back - Black With:				

Returned Items



Run Sheet

Stephen Fitton 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4116643	Customer	HCL Barclays		Job Address
SLA Window	17/03/2025 09:00 - 18/03/2025 15:00	Contact Name	.	BARCLAYS UK-72-78 ST. JAMES STREET BURNLEY BB11 1NH
Activity	PROJECT	Contact Phone	.	
Priority	ND 1500			
Ref 1	BB Col BB11 1NH			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Complete wrap and collection of redundant kit left from desk refresh	10 boxes 1 tote Old cables/keyboards and receipt printers and vouchers scanners are accounted for in one of the above boxes. Any issues escalated to James on 07825 092919 or Sandy on 07872 310228

Job Notes

no parking to the building

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Stephen Fitton 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	6
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4115285	Customer	POSTURITE LIMITED			Job Address		
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	DAVID N SHAW		BAE SYSTEMS Building S609 Samlesbury Aerodrome Myerscough Smithy Rd Balderstone Blackburn BB2 7LF		
Activity	CHAIR INSTALL	Contact Phone	07793425044				
Priority	ND 1700						
Ref 1	DEL1539125						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: CPA000269679 Deliveries DPD or UPSItems on order:9790026 -	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes
https://rico.jotform.com/222823708509055?refNumber=DEL1539125&address=BAE%20Systems%20(Operations)%20Ltd,Warton%20Aerodrome,PRESTON,Building%20W370A,PR4%201AX

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18875876101	100092451	Positiv ME400 (Extra High Back)				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18875876301	100092451	Positiv ME400 (Extra High Back)			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Stephen Fitton 18/03/2025

Date 18/03/2025 **Depot** Warrington **Driver** Fitton, Stephen **Jobs on Run** 6

Job # 4116624	Customer	Verifone UK LTD		Job Address
SLA Window	17/03/2025 16:01 - 18/03/2025 18:00	Contact Name	MATT GIBSON	STONEGATE - YATES BLACKPOOL MA
Activity	TECH EXCHANGE	Contact Phone	+44(0)125329993	13-15 MARKET STREET 13-15 MARKET STREET LANCASHIRE FY1 1ET
Priority	ND 1800			
Ref 1	G350524			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33146473 Inbound Serial No. = 330-502-574 IP Gateway = 10.83.62.222 Terminal IP Address = 10.83.62.200 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1613 Login Pin = 1613 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes =</p> <p>Fault Category =Terminal Will Not Charge</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669986</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965364601	R-Vx680 WiFi-03	70X0B8999D	332-507-434			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965364801	R-Vx680 WiFi-03	70X88999BD	332-507-434			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	18/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
-------------	------------	--------------	------------	---------------	-----------------------	--------------------	---

Job # 4116022	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/03/2025 08:33 - 18/03/2025 17:00	Contact Name	AKI ABDEL-KHALIK	AKI ABDEL-KHALIK 17 ERSKINE ROAD CHORLEY PR6 0HS
Activity	DESK SP INSTALL	Contact Phone	07861732664	
Priority	ND 1700			
Ref 1	DEL1553538			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 5136061Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Date	18/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
------	------------	-------	------------	--------	-----------------------	-------------	---

In Items for Job # 4116022 page 1 of 1



Run Sheet

Date	18/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
-------------	------------	--------------	------------	---------------	-----------------------	--------------------	---



Run Sheet

Olayiwola Olanrewaju 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4116289	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/03/2025 11:49 - 18/03/2025 17:00	Contact Name		PATRICK MCGEE	LSC PATHOLOGY SERVICE CROSTON HOUSE LANCASHIRE ENTERPRISE BUSINESS PARK PRESTON PR26 6TU
Activity	CHAIR INSTALL	Contact Phone		07736564540	
Priority	ND 1700				
Ref 1	DEL1544351				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** *** Customer Instructions: There is no way to actually request a date here You can only navigate by month so I've had to select a date I don't want *** Please call 1 hour before arrival. Customer Ref / PO: TP16200 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1544351&address=LSC%20Pathology%20Service%20Croston%20House%20Lancashire%20Enterprise%20Business%20Park%20PR26%206TU Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items



Run Sheet

Olayiwola Olanrewaju 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4116019	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/03/2025 08:23 - 18/03/2025 17:00	Contact Name		PETER OWEN	PETER OWEN 160 HESKETH LANE TARLETON PRESTON PR4 6AS
Activity	DESK INSTALL	Contact Phone		07768882035	
Priority	ND 1700				
Ref 1	DEL1552874				
Ref 2					
No. of Parts	5				

Instructions 1	Instructions 2
*** Customer Instructions: please use email powen680@gmail.com *** Please call 1 hour before arrival.Customer Ref / PO: 15499Items on order:100093906 - OFFCHAIR - ZentoFit M	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Date	18/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
-------------	------------	--------------	------------	---------------	-----------------------	--------------------	---

In Items for Job # 4116019 page 1 of 1



Run Sheet

Date	18/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
-------------	------------	--------------	------------	---------------	-----------------------	--------------------	---

Returned Items for Job # 4116019 page 1 of 1



Run Sheet

Olayiwola Olanrewaju 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4115959	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/03/2025 07:23 - 18/03/2025 17:00	Contact Name	ADELE BERRY	H M REVENUE & CUSTOMS ST. MARKS HOUSE , AREA A STANLEY STREET PRESTON PR1 4AT
Activity	BARIATRIC INSTALL	Contact Phone	03000571412	
Priority	ND 1700			
Ref 1	DEL1546999			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 6000253112Items on order:	Tech to deliver assemble and demonstrate BARIATRIC CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. ">Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18962265101	100113210	Positiv Plus Extra With Armres				

Returned Items



Run Sheet

Olayiwola Olanrewaju 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Olanrewaju, Olayiwola	Jobs on Run	5
------	------------	-------	------------	--------	-----------------------	-------------	---

Job # 4115896	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/03/2025 06:35 - 18/03/2025 17:00	Contact Name	JENNIFER GALE		JENNIFER GALE 27 SEACREST AVENUE FLEETWOOD FY7 6FG
Activity	CHAIR SP INSTALL	Contact Phone	07920539768		
Priority	ND 1700				
Ref 1	DEL1548906				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P494306 WR:28703Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the product/model type. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes



Run Sheet

Gideon Ajulo 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4115901	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/03/2025 06:40 - 18/03/2025 17:00	Contact Name	SUSAN DUNCAN	PRIVATE ADDRESS 72 CINNAMON LANE NA WARRINGTON WA2 0AP
Activity	CHAIR INSTALL	Contact Phone	07932089102	
Priority	ND 1700			
Ref 1	DEL1547480			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: RCGP50298Items on order:100016479 - COMPONENT - DeskRite</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1547480&address=PRIVATE%20ADDRESS%2072%20CINNAMON%20LANE%20WARRINGTON%20NA%20WA2%200AP >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1547480&address=PRIVATE%20ADDRESS%2072%20CINNAMON%20LANE%20WARRINGTON%20NA%20WA2%200AP >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18962195001	9784311BLA	Positiv ME 300, Lumbar, Height				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18962195201	9784311BLA	Positiv ME 300, Lumbar, Height				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Gideon Ajulo 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4116082	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/03/2025 09:48 - 18/03/2025 17:00	Contact Name	DAVID HADDOCK	DAVID HADDOCK 8 MINEHEAD AVENUE URMSTON MANCHESTER M41 6FD
Activity	DESK INSTALL	Contact Phone	07487827099	
Priority	ND 1700			
Ref 1	DEL1552947			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
*** Customer Instructions: Driveway will be available for parking stairs to study. Study is small but will be clear for set up. *** Please call 1 hour before arrival.Customer Ref / PO: 759A-018160Items on order:100093512 - OFFCHAIR - Positive ME	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Gideon Ajulo 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

In Items for Job # 4116082 page 1 of 1



Run Sheet
Gideon Ajulo 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---



Run Sheet

Gideon Ajulo 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4115948	Customer	POSTURITE LIMITED			Job Address
SLA Window	17/03/2025 07:09 - 18/03/2025 17:00	Contact Name		SHALINI RATH	SHALINI RATH APARTMENT 16 DEVONSHIRE COURT, 7 DERBYSHIRE ROAD SOUTH SALE M33 3YN
Activity	CHAIR INSTALL	Contact Phone		07767392716	
Priority	ND 1700				
Ref 1	DEL1547046				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: Although lift is there but currently not working. Not sure if that would be repaired by then. If not need to take stairs. The apartment is on 1st floor. *** Please call 1 hour before arrival.Customer Ref / PO: 17068Items on order:3823184 - DESKSIMPLE - Positiv Fo	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Engineer MUST place the ASSET LABEL on the base of chair and take a PHOTO of this and the label that states the chair model/type. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18962241701	2147893	Task Chair For Ombudsman				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18962241901	2147893	Task Chair For Ombudsman				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
-------------	------------	--------------	------------	---------------	---------------	--------------------	---

Job # 4115909	Customer	POSTURITE LIMITED		Job Address
SLA Window	17/03/2025 06:47 - 18/03/2025 17:00	Contact Name	LOUISE BUNDOCK	PRIVATE ADDRESS 10 EDDISBURY TERRACE MACCLESFIELD SK11 7EY
Activity	CHAIR INSTALL	Contact Phone	07976183368	
Priority	ND 1700			
Ref 1	DEL1548699			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: I live on an unincorporated lane - narrow for deliveries - would be okay in a small van otherwise better to park on the main road (Buxton Road). Thanks *** Please call 1 hour before arrival.Customer Ref / PO: NG72463Items on order:</p> <p>Private%20Address 10%20Eddisbury%20Terrace MACCLESFIELD SK11%207EY >Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. <a</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18962216701	9900004	Homeworker Plus Ergonomic Chair				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18962216901	9900004	Homeworker Plus Ergonomic Chai				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4116421	Customer	HCL Barclays		Job Address
SLA Window	17/03/2025 13:11 - 18/03/2025 17:00	Contact Name	KASIA LEWICKA-ROBERTS	38 WEST WAY 38 WEST WAY HOLMES CHAPEL CREWE CW4 7DH
Activity	COLLECTION	Contact Phone	07427145765	
Priority	ND 1600			
Ref 1	TASK2683703			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18964460801	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18964461001	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4116072	Customer	Secure Retail Limited		Job Address
SLA Window	17/03/2025 09:36 - 18/03/2025 17:00	Contact Name	LEE WRIGHT	WEST MIDLANDS RAILWAYS WEST MIDLANDS RAILWAYS PLATFORM 12 CREWE RAILWAY STATION CW2 6HR
Activity	TECH EXCHANGE	Contact Phone	03300955760	
Priority	ND 1700			
Ref 1	00054472			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange fault Serial Number: 02000103005020111358 PTID: M020-111358 Opening Hours:0530-2200 Mon-Fri

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963057201						

Returned Items



Run Sheet

John Paul Barron 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4116601	Customer	Fujitsu Services Limited - Star Trains - ME			Job Address
SLA Window	18/03/2025 07:00 - 18/03/2025 11:00	Contact Name	WINDERMERE (PILOT) NLC1978 NT STATION	Northern Rail - STAR	Windermere Station (Pilot), Station Precinct, Windermere, Cumbria
Activity	TECH EXCHANGE	Contact Phone	01539 443025	CUMBRIA	Windermere
Priority	4HR			LA23 1AH	
Ref 1	C5306493				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
4HR 17/03/2025 19:02 SLA: 4HR 17/03/2025 19:02 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1	Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history: ##### Call 5306493 Problem Web Service qws_uk Mon 17 Mar 2025 15:03:04 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000N9028TA21 contract.pkey=23200 call.poms=1 call.zip=LA23 1AH call.address=Windermere Station (Pilot) Station Precinct Windermere Cumbria call.city=Windermere call.customerid=INC17226396 call.problem=WINDERMERE (PILOT) NLC1978 NT STATION window 30 Newbury Printer 37598 call.modifiedby=QWebServices call.busimpact=Total Down (TO) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=4-Critical call.datereported=3/17/2025 4:02:29 PM ##### Call 5306493 Problem Web Service qws_uk Mon 17 Mar 2025 15:03:04 ...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965289801	_NRNEWND4020MKII	MAGNETIC TICKET DT 203DPI	33609			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4116609	Customer	Verifone UK LTD			Job Address		
SLA Window	17/03/2025 16:01 - 18/03/2025 18:00	Contact Name	EDEN WILLS		STONEGATE - CRAFTY SCHOLAR - 3		
Activity	TECH EXCHANGE	Contact Phone	07469 200 620		33-37 CHURCH STREET		
Priority	ND 1800				33-37 CHURCH STREET		
Ref 1	G350507				LANCASHIRE		
Ref 2					LA1 1LP		
No. of Parts	1						

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 V240M Inbound PTID = 37243805 Inbound Serial No. = 450-749-576 IP Gateway = 10.83.43.158 Terminal IP Address = 10.83.43.139 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1586 Login Pin = 1586 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 22:30 Purchase Pin = Notes = Slot D Fault Category =Terminal Will Not Switch On	MUST BE ATTENDED AT THE WEEKEND. DO NOT ATTEND MON - FRI If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669965

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965368501	R-2.10.0.22 V240M	R-2.10.0.22 V240M	450-749-363			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965368701	R-2.10.0.22 V240M	R-2.10.0.22 V240M	450-749-363	WM = E84F25482A4F EM =		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4116065	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	18/03/2025 08:00 - 18/03/2025 17:00	Contact Name	RICHARD FOX	BOOKER CASH & CARRY BOOKER CASH & CARRY CHAIN CAUL WAY PRESTON_MAKRO593 ASHTON-ON-RIBBLEPRESTON PR2 2TW
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	129273081/ 189626255/ 946014383			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Lexmark (MS510dn) Printer (Till 4) - Constant paper jam : Engineer to replace printer p/n 01770046545 Lexmark Mono Laser Printer MS510DN Kate Mangera 01772766231 Constant paper jam Has restarted printer and having to keep removing toner/cartridges etc Will then print 1 invoice and then say it's jammed again	INC10638640

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4116535	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	17/03/2025 15:01 - 18/03/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1900			
Ref 1	C5306485			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 18/03/2025 20:00 SLA: ND 18/03/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIMUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5306485 Problem Web Service qws_uk Mon 17 Mar 2025 14:01:04 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17225659 call.problem=NLC8459 Blackburn 020-111048 NLC 8459 Site Blackburn RSPID 8208 Set Number call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIMUM020PED call.priority=2-Medium call.datereported=3/17/2025 3:00:31 PM ...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965018901	_SXASSET-LABELSV2					
18965018301	_NRMIMUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020112839			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965019101	_SXASSET-LABELSV2					
18965018501	_NRMIMUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020112839			



Run Sheet

John Paul Barron 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4113906	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	13/03/2025 09:00 - 18/03/2025 18:00	Contact Name	OUMAR LATIF	8 CRANWELL CLOSE 8 CRANWELL CLOSE BLACKBURN BB1 1DT
Activity	NON TECH EXCHANGE	Contact Phone	07912075134	
Priority	ND 1800			
Ref 1	5306055 / INC8758261			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Oumar.Latif@natwest.com / _NWHUBFCBOOK	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18954469801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18954470001						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4116296	Customer	Computacenter Limited		Job Address
SLA Window	17/03/2025 12:05 - 18/03/2025 17:00	Contact Name	ABBIE WHITELEY	HALIFAX PLC HALIFAX PLC 28-32 HOUGH LANE LEYLAND PR25 2SD
Activity	TECH EXCHANGE	Contact Phone	01772407852	
Priority	ND 1500			
Ref 1	24284749			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
3802934 PED Kit - (incl PED & Cables)	RSG-VA Contact Name - Abbie Whiteley Contact Number - 01772407852 Location - Leyland 28-30 Hough Lane PR25 1SD - Heritage - Device - PED Make - INGENICO Device - PED PPD - No Part - 3802934 PED Kit - (incl PED & Cables) Serial Number / Asset - BK33JD723493FB Opening Time /Availability - Monday - 900-1700 Tuesday - 900-1700 Wednesday - 900-1700 Thursday - 900-1700 Friday - 900-1700 Saturday Cover - NO Notes - Engg to replace PED..

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

John Paul Barron 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	7
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4116338	Customer	Computacenter - Kingfisher		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Jamie Gladwell	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 7703 800274	Highfield Industrial Estate North Street
Priority	ND 1700			Highfield Industrial Estate North Street
Ref 1	24284742			PR7 1QD
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
No Instructions	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963989401	4608626	DB Beetle M-III M Series - Bas				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18963989601	4608626	DB Beetle M-III M Series - Bas				



Run Sheet

Asif Alam 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4116307	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	17/03/2025 12:17 - 18/03/2025 17:00	Contact Name	LISA ENDSOR	CHEADLE WILMSLOW ROAD CHEADLE WILMSLOW ROAD JL041 CHEADLE
Activity	TECH EXCHANGE P2PE	Contact Phone		CHEADLE SK8 3BZ
Priority	ND 1700			
Ref 1	129280315			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	Please see KB0106284- PACT Fault: Other 041 - Cheadle.DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202503171150 Locker: CH2-25-PED TPV Number (8 Digits): 15041095 Serial Number: 192537303461103311010426 Asset Number: PAN00096636 Model Ingenico 2500 Location: 041 - Cheadle. Cupboard in Shop Support Issue: Irruption error message Incident INC6565604 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?



Run Sheet

Asif Alam 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4116342	Customer	Computacenter - BASF		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Rachel Mellor	COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG
Activity	DELIVERY	Contact Phone	00	
Priority	ND 1700			
Ref 1	24271501			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Delivery only small notebook laptop contact- 07990506309	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963567401	4707926	BASF:HP EliteBook 630 G11,G_UK				



Run Sheet
Asif Alam 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
-------------	------------	--------------	------------	---------------	------------	--------------------	---

Job # 4116086	Customer	CXM		Job Address
SLA Window	17/03/2025 09:50 - 18/03/2025 17:00	Contact Name	LALIT SONI	PERFUME ESSENCE 58 PRINCESS STREET
Activity	INSTALL	Contact Phone	7973970956	
Priority	ND 1700			
Ref 1	5825676			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5052845-15122811 (WIFI) Elavon TID: 15122811; Date Time Logged: 20250314151003; Terminal ID: 210208690302; Profile Number: 15122811 Other Info

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18963147401	EN60009	KPN SIM CARD-(GB)				
18963147501	EN73001	Axiom DX8000 (WIFI/4G)				
18963147601	EN73002	Axiom DX8000 Charging Base				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
Asif Alam 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

In Items for Job # 4116086 page 1 of 1



Run Sheet

Asif Alam 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4116724	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/03/2025 16:58 - 18/03/2025 17:00	Contact Name		THE RANGE UNIT 6, PEEL CENTRE GREAT PORTWOOD STREET STOCKPORT SK1 2HH
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3224899			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3224899 Till 10. Needs 7199 Printer.	Replace PTR-NCR-7199-RP Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965688701	PTR-NCR-7199-R	NCR 7199 Receipt Printer				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Asif Alam 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4116351	Customer	Computacenter - Kingfisher		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Lorraine Winfield	KINGFISHER INFORMATION TECHNOLOGY (Georges Road Heaton Norris Georges Road Heaton Norris SK4 1DR
Activity	TECH EXCHANGE	Contact Phone	+441614294000	
Priority	ND 1700			
Ref 1	24280085			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01279SCO82P Till number: 82 Peripheral make/modelPlease copy and paste CI): SOFTWARE REIMAGE - USB DEVICE System detail (K1/M1/R1 found on EC portal): K2.1-H81-uATX Are there still sales a	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963988801	4618558	KING:DB Beetle M-III K Series-				



Run Sheet

Asif Alam 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4116058	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	17/03/2025 09:20 - 18/03/2025 17:30	Contact Name	Sale (PA) 60837	VODAFONE RETAIL (SALE)
Activity	TECH EXCHANGE	Contact Phone	07717 512343	Sale, 50 School Road Sale, Greater Manchester, England
Priority	ND 1700			CHESTER Sale M33 7XE
Ref 1	C5306430			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 18/03/2025 20:00 SLA: ND 18/03/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPFUJ11002550 x 1	Problem: [TC] RET60***.***: Eng to site to replace D25 Touchscreen PSU. Screen will need removing from stand to do this swap. Root Cause: Unknown Action: RET60***.***: Eng to site to replace D25 Touchscreen PSU. Screen will need removing from stand to do this swap. Test: IN USE URL: Call history: ##### Call 5306430 Problem Web Service qws_uk Mon 17 Mar 2025 09:20:04 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGB000000VI093TA23 contract.pkey=23219 call.poms=1 call.zip=M33 7XE call.address=Sale 50 School Road Sale Greater Manchester England call.city=Sale call.customerid=INC17203742 call.problem=RET60837-003 - Touch Screen D25 - Blank or not powering on call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFD25PSU call.priority=2-Medium call.datereported=3/17/2025 10:19:23 AM ##### Call 5306430 Problem Web Service qws_uk Mon 17 Mar 2025 09:20:04 A+C+P...

Job Notes



Run Sheet

Asif Alam 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

Job # 4116699	Customer	CXM - Complex			Job Address
SLA Window	17/03/2025 16:30 - 18/03/2025 17:00	Contact Name	IMRAN ABBAS		EASTERN POINT BAR GRILL LTD 80 FLIXTON ROAD URMSTON MANCHESTER M41 5AD
Activity	TECH EXCHANGE	Contact Phone	7707929521		
Priority	ND 1700				
Ref 1	5826644				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN30003/Poynt 61 Smart Terminal WiFi x 1: Despatch/Install EN60011/NANO KPN SIM CARD x 1: Collect EN30003/POYNT 61 SMART TERMINAL WIFI SNO: ST3SL123RY001462: Collect EN60011/Part no. K003 SNO: 8931084024061480403LAN_UK_0126980: SWAP OUT/SWAP OUT	IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone UK +44 20 4571 2110 IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone IE +353 1 267 8985 ****ALWAYS CALL TALECH ONBOARDING ONCE THE JOB IS COMPLETED**** LAN_UK_0126980 15026565 4pm-9pm tu-sun Imran Addas +44 07707 929 521 Alan Atherton +44 7311 050 512 (WIFI) 4pm-9pm tu-sun Elavon TID: 15026565; Date Time Logged: 20250317161019; Terminal ID: 210205175304; Profile Number: 15026565 Other Info

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965504401	EN30003	Poynt 61 Smart Terminal WiFi(T				
18965504501	EN60011	Nano KPN SIM Card-(GB)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet
Asif Alam 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
------	------------	-------	------------	--------	------------	-------------	---

In Items for Job # 4116699 page 1 of 1



Run Sheet
Asif Alam 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	8
-------------	------------	--------------	------------	---------------	------------	--------------------	---

Job # 4116705	Customer	CXM - Complex		Job Address
SLA Window	17/03/2025 16:30 - 18/03/2025 17:00	Contact Name	IMRAN ABBAS	EASTERN POINT BAR GRILL LTD
Activity	TECH EXCHANGE	Contact Phone	7707929521	80 FLIXTON ROAD URMSTON MANCHESTER M41 5AD
Priority	ND 1700			
Ref 1	5826643			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN20046/ELO- Star mc3 Print (black) x 1: Collect EN20046/PRINTER SNO: 2580023041300676LAN_UK_0126979: SWAP OUT/SWAP OUT</p>	<p>IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone UK +44 20 4571 2110 IN CASE OF ANY PROBLEM PLEASE CONTACT TALECH ONBOARDING TEAM AT: Phone IE +353 1 267 8985 *****ALWAYS CALL TALECH ONBOARDING ONCE THE JOB IS COMPLETED*****</p> <p>LAN_UK_0126979 15026570</p> <p>Imran Addas +44 07707 929 521 Alan Atherton +44 7311 050 512 4-9pm/Tu-Sun (WIFI) 4-9pm/Tu-Sun Elavon TID: 15026570; Date Time Logged: 20250317161019; Terminal ID: 210205175309; Profile Number: 15026570
 Other Info</p>

Job Notes

For more information about the study, please contact Dr. John Smith at (555) 123-4567 or via email at john.smith@researchinstitute.org.

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965504601	EN20046	ELO- Star mc3 Print (black)				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965504801	EN20046	ELO- Star mc3 Print (black)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
------	------------	-------	------------	--------	------------	-------------	----

Job # 4110963	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	10/03/2025 16:02 - 18/03/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0234997			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Hardware Swap	Collect: Hewlett Packard Inc. 56K74UP - :COK:PWC:HP EB 840G8 i7-1185G7 32GB 13> - 00000000004291052 Asset: UK024996 Deliver: Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 000000000004739588

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18941546901						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18941547101						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
------	------------	-------	------------	--------	------------	-------------	----

Job # 4111891	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	11/03/2025 13:26 - 18/03/2025 17:30	Contact Name	MUNIB ARSHAD	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	-	
Priority	ND 1700			
Ref 1	PAR0235808			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Collection	deliver device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 collect device - UK029470 - HP 840 G8 i7/5CG21251XY

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18945059501						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
------	------------	-------	------------	--------	------------	-------------	----

Job # 4116323	Customer	Computacenter - KPMG		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Libby Robinson	KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE
Activity	TECH EXCHANGE	Contact Phone	07722924727	
Priority	ND 1700			
Ref 1	24283665			
Ref 2	PO Monthly			
No. of Parts	1			

Instructions 1	Instructions 2
LibbyRobinson 07722924727 Asset task number:K128400 1 St Peters Squareanchester M2 3AE	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963608701	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18963608901	4619629	KPMG:MS SL4-13 i7/16/256- STAN				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
------	------------	-------	------------	--------	------------	-------------	----

Job # 4116595	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	17/03/2025 09:00 - 18/03/2025 17:00	Contact Name	.	34 OXFORD STREET, 34 OXFORD STREET, 34 OXFORD STREET, MANCHESTER, OXFORD STREET MANCHESTER M1 5EL
Activity	TECH EXCHANGE	Contact Phone	161 2287965	
Priority	ND 1700			
Ref 1	INC1368015			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Need Replacement of FIP	<p>If the Engineer is facing any issues on site please call - Pret Service Desk - 0207 827 8827 or Pret Command Centre - 02076601338</p> <p>Issue: INC1368015 - Damaged // Full ingredient printer Faulty / Need Replacement / S/N: CM203273 Shop No: UK0340</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm. Please contact the shop beforehand if you are going to attend during this time.</p> <ol style="list-style-type: none">1. Please replace the device and configure the new device.2. Please check the working status of the newly replaced device with the shop person.3. If you found any other issues like cable damage apart from this issue. kindly check the working status with the other cables and share the result along with the required picture.4. Please share the working status of the device with Pret Helpdesk and the shop user. <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Pictures of devices must be attached and serial numbers should be shared without a fail.</p> <p>Shop Timings: Monday 6:45.....am.....6:30.....pm Tuesday 6:45.....am.....7:30.....pm Wednesday 6:45.....am.....7:30.....pm Thursday 6:45.....am.....7:30.....pm....</p>

Job Notes

In Items						

Returned Items						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
------	------------	-------	------------	--------	------------	-------------	----

Job # 4116666	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/03/2025 16:21 - 18/03/2025 13:00	Contact Name	AHMED.BAHAA@HSBC.COM	COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE MANCHESTER MANCHESTER ST JAMES STREET MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	07930243528	
Priority	ND 1300			
Ref 1	INC49009976			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965451901						



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
------	------------	-------	------------	--------	------------	-------------	----

Job # 4113815	Customer	Computacenter Horizon Project		Job Address
SLA Window	13/03/2025 11:46 - 18/03/2025 17:00	Contact Name	SARAH.E.HEGGIE	SARAH.E.HEGGIE LANDMARK ST PETERS SQUARE.MANCHESTER MANCHESTER M1 4BP
Activity	TECH EXCHANGE	Contact Phone	7727034244	
Priority	ND 1700			
Ref 1	43265674_CLF515_1803			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Unmanned Site user laptop exchange pre 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call 07824056449(Elio)	Collect old device 20Q1S2NQ01PC186EC6 any issues call 07824056449(Elio)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18953960401						

Returned Items



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
------	------------	-------	------------	--------	------------	-------------	----

Job # 4116651	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	17/03/2025 16:17 - 18/03/2025 15:00	Contact Name		1 PORTLAND STREET, 1 PORTLAND STREET, 1 PORTLAND STREET, MANCHESTER, PORTLAND STREET
Activity	TECH EXCHANGE	Contact Phone	161 228 6797	MANCHESTER MANCHESTER M1 1RG
Priority	ND 1700			
Ref 1	INC1368194			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Need Replacement of Till 5 subscription scanner	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue:INC1368194 - Damaged // Till 5 subscription scanner is broken //</p> <p>Shop No.: UK0395</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm.</p> <p>Please contact the shop beforehand if you are going to attend during this time.</p> <p>Note: This is an Station shop. This shop requires access please schedule engineer visit after securing the pass.</p> <p>1. Please replace the CSS and Follow the SOP and Install it. 2. After replacing the CSS please configure the CSS. 3. After completing all the above steps still gets any issue then suppose to contact Pret Helpdesk. 4. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged along with the photos of working and damaged devices.</p> <p>Shop Timings: Monday 6:30.....am.....6.....pm Tuesday 6:30.....am.....6:30.....pm Wednesday 6:30.....am.....6:30.....pm...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965433301	PAMNIFR4080U	Subscription Scanners				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
------	------------	-------	------------	--------	------------	-------------	----

Job # 4116321	Customer	Computacenter Limited		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Claire Campbell	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	07968218868	
Priority	ND 1700			
Ref 1	24284537			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Claire Campbell Contact Number - 07968218868 Lotion - Manchester Westminster House M1 3HU - Heritage - Device - WINWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Pa	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18964084801	4510510	LBG:HP G9 USB-C Power Supply 4				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
------	------------	-------	------------	--------	------------	-------------	----

Job # 4116130	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	18/03/2025 08:00 - 18/03/2025 15:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	MANCHESTER PICCADILLY (OTS) NLC3497 Adelphi Cross Country (Manchester) 7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	
Priority	6HR			
Ref 1	C5306445			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 18/03/2025 20:00 SLA: ND 18/03/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _AXMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5306445 Problem Web Service qws_uk Mon 17 Mar 2025 09:52:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8596TA23 contract.pkey=23200 call.poms=1 call.zip=M1 2BP call.address=7th Floor Tower Block Manchester Piccadilly Station call.city=Manchester call.customerid=INC17222608 call.problem=NLC3497 Manchester Piccadilly 020-043531 PED - Tamper alert NLC 3497 Site Ma call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/AXMIUM020PED call.priority=2-Medium call.datereported=3/17/2025 10:52:03 AM ##### Call 5306445 Problem Web Service qws_uk Mon 17 Mar 2025 09:52:34 ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963478101	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020	112668		
18963479101	_SXASSET-LABEL	_SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18963478301	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020	112668		
18963479301	_SXASSET-LABEL	_SXASSET-LABELSV2				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
------	------------	-------	------------	--------	------------	-------------	----

Job # 4116607	Customer	Verifone UK LTD		Job Address
SLA Window	17/03/2025 16:01 - 18/03/2025 18:00	Contact Name	MIKE MITCHELL	STONEGATE - VIA MANCHESTER - 3 28-30 CANAL STREET 28-30 CANAL STREET GREATER MANCHESTER M1 3EZ
Activity	TECH EXCHANGE	Contact Phone	01612366523	
Priority	ND 1800			
Ref 1	G350508			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-2.10.0.22 V240M Inbound PTID = 37219444 Inbound Serial No. = 391-111-163 IP Gateway = 10.83.11.126 Terminal IP Address = 10.83.11.121 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method = Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1089 Login Pin = 1089 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 00:00 Purchase Pin = Notes = Slot B Fault Category =Tamper Mode	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669966

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965368101	R-2.10.0.22 V240M	R-2.10.0.22 V240M	390-129-218			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965368301	R-2.10.0.22 V240M	R-2.10.0.22 V240M	390-129-218	WM = 48EB62B44A99 EM =		

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	11
-------------	------------	--------------	------------	---------------	------------	--------------------	----

Job # 4115482	Customer	NCR TESCO HHT		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	MUNIBAH UDDIN	TESCO MOSSLEY RD 0 GREATER MANCHESTER..... UNITED KINGDOM OL6 6NQ
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	7507401410			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Dotcom WHOOSH::Call a colleague App Subject: - Whoosh PDA - [Make CT45] - Issue- No Sound in Notification Till number: Till serial number:23256B29A7 Date:15.03.2025 Problem description / Error message: -----</p> <p>Kaveya C Mar 7 2025 12:22</p> <p>Store: 6605</p> <p>Issue: Colleague reported that there is no sound coming for any notification on Whoosh PDA Checked settings and found volume was low so changed it and soft rebooted it and sent notification still no joy</p> <p>Cleared the Notification bar?- [Yes] Checked the Volume/DND status - [Yes] Sent Test Notification?: [Yes] PDA is logged into Call a Colleague App?: [Yes]</p> <p>S/N's: 23256B29A7 Model ID: CT45 ...</p>	<ul style="list-style-type: none"> * The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18961324301	S2881097526	Staged Honeywell PDA CT45XP	23254B455B			

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18961324501	S2881097526	Staged Honeywell PDA CT45XP	23254B455B			

Engineer Closure Notes

Engineer Signature Area	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4116569	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	17/03/2025 15:27 - 18/03/2025 17:00	Contact Name	BARAN ADIBELLI	CORNER STORE 7 PRINCES ROAD ELLESMORE PORT CH65 8AS
Activity	COLLECTION	Contact Phone	07384391000	
Priority	ND 1700			
Ref 1	31199462			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37601994 34567296 38941695

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965174701	Collection Tote Box	Tote Box for Collections				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965174901	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

David Ranson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4116267	Customer	GE Medical Systems Ltd		Job Address
SLA Window	17/03/2025 11:31 - 18/03/2025 18:00	Contact Name	BRIAN PARKER	ARROWE PARK HOSPITAL ARROWE PARK HOSPITAL MEDICAL ENGINEERING DEPT ARROWE PARK ROAD WIRRAL CH49 5PE
Activity	NON TECH EXCHANGE	Contact Phone	07982234318	
Priority	ND 1800			
Ref 1	13642950			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Please go to medical engineering dept ask for Brian Parker	Please collect faulty C1-5-RS Probe S/N 241039YP7. Please deliver new probe S/N 1444557WX1. Any issues please call 0845 850 3392.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963811801						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
18963812001					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4116158	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	17/03/2025 10:46 - 18/03/2025 17:00	Contact Name	REBECCA.PATON@HSBC.COM		COMPUTACENTER HSBC 36 GROSVENOR ROAD PRESTATYN DENBIGHSHIRE LL19 7NP		
Activity	NON TECH EXCHANGE	Contact Phone	07715956986				
Priority	ND 1600						
Ref 1	INC48988111						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963559001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4116154	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/03/2025 10:46 - 18/03/2025 17:00	Contact Name	CASSIE.ESTLIN@NOEXTERNALMAIL.H	COMPUTACENTER HSBC 3 BERWYN CRESCENT PRESTATYN DENBIGHSHIRE NORTH WALES LL19 7UL
Activity	NON TECH EXCHANGE	Contact Phone	07548293607	
Priority	ND 1600			
Ref 1	INC48923473			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>22"Monitor</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963559301						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18963559501						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4116275	Customer	CXM		Job Address
SLA Window	17/03/2025 11:40 - 18/03/2025 17:00	Contact Name	ANCLAIRE	THE LAUGHING BUDDHA COAST ROAD 88-90 RHYL LL18 3PP
Activity	TECH EXCHANGE	Contact Phone	7885572888	
Priority	ND 1700			
Ref 1	5826330			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN70156/Tetra Move 5000 SNO: 203547303191017918785538: Collect EN60009/Part no. K003 SNO: 8931089619043114486: Collect EN70157/PWN32410153A SNO: 200227313241005613521280LAN_UK_0126951: SWAP OUT/SWAP OUT	LAN_UK_0126951 16 30-22 00 (WIFI) 16 30-22 00 Elavon TID: 13997929; Date Time Logged: 20250317111006; Terminal ID: 210085548702; Profile Number: 13997929 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18963856501	EN60009	KPN SIM CARD-(GB)				
18963856601	EN70156	Tetra Move 5000-(FR)				
18963856701	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

In Items for Job # 4116275 page 1 of 1



Run Sheet

David Ranson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	6
------	------------	-------	------------	--------	---------------	-------------	---

Job # 4116114	Customer	CXM			Job Address
SLA Window	17/03/2025 10:20 - 18/03/2025 17:00	Contact Name	KENNY POH		THE LAUGHING BUDDHA COAST ROAD 88-90 RHYL LL18 3PP
Activity	MANPOWER	Contact Phone	7885572888		
Priority	ND 1700				
Ref 1	5826011				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>*ELAVON*</p> <p>Please contact the customer before arrival on 7885572888.</p> <p>They will also have to fill out the form under this link: https://form.jotform.com/240073766954363</p>	<p>LAN_UK_0126925 engineer visit needed urgently for 15.03 16 30-22 00</p> <p>they have two affected terminals with connection (wifi/gprs) issues ping failed but icon is green they dont really want to do the procedure on call and need someone to take a look at the situation on site pn: 13997929 14007018 Elavon TID: 13997929; Date Time Logged: 20250315091002; Terminal ID: 210085548702; Profile Number: 13997929
 Other Info</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963352101						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 18/03/2025

Date 18/03/2025 **Depot** Warrington **Driver** Hanson, Daniel **Jobs on Run** 9

Job # 4116608	Customer	Verifone UK LTD		Job Address
SLA Window	17/03/2025 16:01 - 18/03/2025 18:00	Contact Name	MARTIN WILDMAN	STONEGATE - SLUG AND LETTUCE L
Activity	TECH EXCHANGE	Contact Phone	0151 236 8820	WATSON PRICKARD BUILDING WATSON PRICKARD BUILDING MERSEYSIDE L2 4SJ
Priority	ND 1800			
Ref 1	G350505			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Stock Item = R-2.10.0.22 P400 Inbound PTID = 37331810 Inbound Serial No. = 806-122-552 IP Gateway = 10.83.1.62 Terminal IP Address = 10.83.1.10 Subnet Mask = 255.255.255.192 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = 12345 Configuration / Setup Pin = 12345 Login ID = 1043 Login Pin = 1043 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Purchase Pin = Notes =</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669963</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965369701	R-2.10.0.22 P400	R-2.10.0.22 P400	803-983-967			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965369901	R-2.10.0.22 P400	R-2.10.0.22 P400	803-983-967			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116652	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	17/03/2025 16:17 - 18/03/2025 16:30	Contact Name	TONY RUSSELL / KIOSK 2	COMPUTACENTER HSBC HSBC LIVERPOOL LORD STREET - FULL SERVICE BR 99 - 101 LORD STREET L2 6PG
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC48989576			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Tabletip :129.100.148.89Sm: 255.255.255.192Dg: 129.100.148.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965434701						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4114981	Customer	GE Medical Systems Ltd		Job Address
SLA Window	18/03/2025 07:00 - 18/03/2025 12:00	Contact Name	SHEA RYAN	ROYAL LIVERPOOL ROYAL LIVERPOOL UNIVERSITY HOSPITAL LIVERPOOL L7 8YE
Activity	NON TECH EXCHANGE	Contact Phone	01517062086	
Priority	ND 1200			
Ref 1	13663180			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PROBE SWAP	<p>Driver will need to attend Vascular Dept Outpatient 3 - Ground Floor</p> <p>Collect: BT-303869</p> <p>Deliver: BT-304869</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18959002001						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116203	Customer	Verifone UK LTD		Job Address
SLA Window	17/03/2025 11:10 - 18/03/2025 16:00	Contact Name	DAISY FITZGERALD	STONEGATE - ALBERT HOTEL - 917
Activity	TECH EXCHANGE	Contact Phone	07784766139	66-68 LARK LANE LIVERPOOL
Priority	Timed			66-68 LARK LANE LIVERPOOL
Ref 1	G350445			MERSEYSIDE
Ref 2				L17 8UU
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 33148582 Inbound Serial No. = 330-512-317 IP Gateway = 10.83.63.254 Terminal IP Address = 10.83.63.225 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = SGPDQ WIFI Network WPA Password = TH76saER99 WPA Encryption method =WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1106 Login Pin = 1106 Primary System ID = 20024503 SITE OPENING TIMES = 12:00 - 23:00 Purchase Pin = Notes = Fault Category =Unable To Get GPRS Signal/Connection	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669841

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963673001	R-Vx680 WiFi-03.70X68099BD		332-568-496			



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116453	Customer	CXM		Job Address
SLA Window	17/03/2025 13:50 - 18/03/2025 17:00	Contact Name	EMMA LATIMER	EASYJET LPL EASYJET OFFICE OPPOSITE THE CHECK IN DESKS LIVERPOOL AIRPORT L24 1YD
Activity	TECH EXCHANGE	Contact Phone	964842043	
Priority	ND 1700			
Ref 1	5826497			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN70157/PWN32410153A SNO: 212857313241005622152122: Collect EN70156/Tetra Move 5000 SNO: 221947303201256425773780: Collect EN60009/Part no. K003 SNO: 8931081021011571326LAN_UK_0126975: SWAP OUT/SWAP OUT	LAN_UK_0126975 dont put on hold - this account has P2PE (but the names in recovery do not) 24/7 Elavon TID: 14587006; Date Time Logged: 20250317131006; Terminal ID: 210153100813; Profile Number: 14587006 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
		Customer Print
		Customer Signature



Run Sheet
Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

In Items for Job # 4116453 page 1 of 1



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116452	Customer	CXM		Job Address
SLA Window	17/03/2025 13:50 - 18/03/2025 17:00	Contact Name	EMMA LATIMER	EASYJET LPL EASYJET OFFICE OPPOSITE THE CHECK IN DESKS LIVERPOOL AIRPORT L24 1YD
Activity	TECH EXCHANGE	Contact Phone	964842043	
Priority	ND 1700			
Ref 1	5826495			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN72156/Tetra Move 5000 P2PE x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Collect EN60009/Part no. K003 SNO: 8931081121038865139; Collect EN70156/Tetra Move 5000 SNO: 221947303201256425774075; Collect EN70157/PWN32410153A SNO: 200507313241005613739633LAN_UK_0126973: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0126973 dont put on hold - this account has P2PE (but the names in recovery do not) 24/7 Elavon TID: 14266247; Date Time Logged: 20250317131006; Terminal ID: 210153100812; Profile Number: 14266247
 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

In Items for Job # 4116452 page 1 of 1



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116262	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Jake Walker	Astrazeneca Speke Reception Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000261840			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-03-18", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231935_4000_NAM FACILITIES - UK", "Cost Center Account Number": "CC_0000231935_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
189539024	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0TE7JS			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
189539027						

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116416	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	17/03/2025 13:09 - 18/03/2025 17:00	Contact Name	HAYLEY JONES		41 GRANGEMEADOW ROAD 41 GRANGEMEADOW ROAD LIVERPOOL L25 4SU
Activity	COLLECTION	Contact Phone	074878 88071		
Priority	ND 1700				
Ref 1	42732				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 1 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
------	------------	-------	------------	--------	----------------	-------------	---

Job # 4116131	Customer	Computacenter - Kingfisher			Job Address
SLA Window	17/03/2025 10:30 - 18/03/2025 17:00	Contact Name		MICHAEL BUTLER	SCREWFIX SCREWFIX UNIT 6G ACADEMY BUSINESS PARK LIVERPOOL L33 7SA
Activity	TECH EXCHANGE	Contact Phone		01514722160	
Priority	ND 1700				
Ref 1	24278883				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
Please swap unit	TILL NUMBER: 1 IP ADDRESS: 10.70.48.141 PTID: 34470508 PED MODEL: V200c Plus SERIAL NUMBER: 450-035-223 CURRENT DOWNLOAD VERSION ON WEBCOM: 2.10.0.31 CONFIG RE-DOWNLOADED: not relevant due to red dot issue SOFTWARE RE-DOWNLOADED: no LOCATION OF THE DEVICE ON SITE: SFDQC8 - Kirkby Trade Counter till 1 PHYSICAL DAMAGE (BROKEN PLASTIC/SCREEN/KEYBOARD): no FAULT DESCRIPTION: red dot on pdq on till 1 needs replacing /CONTACT NUMBER: Michael Butler / 01514722160

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Simon Heath 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4116281	Customer	Secure Retail Limited		Job Address
SLA Window	17/03/2025 11:45 - 18/03/2025 17:00	Contact Name	MANAGER ON DUTY	WAGAMAMA WAGAMAMA MANCHESTER MEDIA CITY UNIT 2 ORANGE TOWER Salford M50 2EQ
Activity	TECH EXCHANGE	Contact Phone	0161 713 3747	
Priority	ND 1700			
Ref 1	00054480			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail - Non-P2PE Generic Script	Please exchange: 332-712-522 PTID:23561873

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963876801						

Returned Items



Run Sheet

Simon Heath 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4116348	Customer	COMPUTACENTER - NFUM Swaps		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Andrew Marshall	NFU MUTUAL INSURANCE SOCIETY LTD (0
Activity	NON TECH EXCHANGE	Contact Phone	01789 655379	49 Prestwich Hills 49 Prestwich Hills M25 9PY
Priority	ND 1700			
Ref 1	24272223			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Machine ID - LCN15416A (Corporate Build) Model - HP Elite x2 G4 Seri Number - CND0201QYN Address - 49 Prestwich Hills Prestwich Manchest M25 9PY Contact Number - 07967698416 Availability - 8-5 Machine	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963839601	4263968	HP Elitex2 G4 Tab i5-8265U 256				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18963839901	4263968	HP Elitex2 G4 Tab i5-8265U 256				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
-------------	------------	--------------	------------	---------------	--------------	--------------------	---

Job # 4114046	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	13/03/2025 09:00 - 18/03/2025 18:00	Contact Name	FAIQ NAEEM	24 BLENCAUTHRA CLOSE
Activity	NON TECH EXCHANGE	Contact Phone	7974852933	24 BLENCAUTHRA CLOSE MIDDLETON MANCHESTER M24 5AL
Priority	ND 1800			
Ref 1	5305933 / INC8755645			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Faiq.Naeem@natwest.com / _NWHUBFCBOOK	<p>Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18955298001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18955298201						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4116328	Customer	Computacenter - BASF		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Sachin Rajani	COMPUTACENTER AG & CO.OHG (00810238 16 Paramel Avenue 16 Paramel Avenue BL3 1PS
Activity	DELIVERY	Contact Phone	0044 772 1860120	
Priority	ND 1700			
Ref 1	24271439			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
delivery only large notebook laptop contact 0772 1860120	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963260301	4707927	BASF:HP EliteBook 660 G11,G_UK				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18963260501	4707927	BASF:HP EliteBook 660 G11,G_UK				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Simon Heath 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4116688	Customer	Computacenter Limited		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Sujeet Sheth	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07896900559	34 Hawthorne Street 34 Hawthorne Street BL3 5RG
Priority	ND 1700			
Ref 1	24283682			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Sujeet Sheth Contact Number - 07896900559 Locatn - 34 Hawthorne Street Bolton BL3 5RG - Heritage - Device - WINDOWSake - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18964835001	4426948	LBG:HP 830 G9 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4116642	Customer	Vista Retail Support Limited		Job Address
SLA Window	17/03/2025 09:00 - 18/03/2025 17:00	Contact Name	.	MCDONALDS - CAPGEMINI 1011 CHORLEY OLD ROAD BOLTON LANCASHIRE BOLTON BL1 5SX
Activity	NON TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	3223966			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3223966 KVS 04 printer faulty direct Swap out required Opening Hours are:- Monday-Sunday 7am-11pm Monday 07:30 AM to 11:45 PM Monday 07:30 AM to 11:45 PM Tuesday 07:30 AM to 11:45 PM Tuesday 07:30 AM to 11:45 PM Wednesday 07:30 AM to 11:45 PM Wednesday 07:30 AM to 11:45 PM Thursday 07:30 AM to 11:45 PM Thursday 07:30 AM to 11:45 PM Friday 07:00 AM to 12:00 AM Friday 07:00 AM to 12:00 AM Saturday 07:00 AM to 12:00 AM Saturday 07:00 AM to 12:00 AM Sunday 07:30 AM to 11:45 PM	***BACK DOOR SWAP ONLY*** MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965380101	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965380301						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4116181	Customer	Symec Travis Perkins		Job Address
SLA Window	17/03/2025 10:54 - 18/03/2025 17:00	Contact Name	SARAH PARKER	TRAVIS PERKINS TRADING CO LTD
Activity	TECH EXCHANGE	Contact Phone	441204699331	TRAVIS PERKINS TRADING CO LTD
Priority	ND 1700			CHORLEY NEW ROAD
Ref 1	00411330			STIRLING INDUSTRIAL ESTATE
Ref 2				BOLTON
No. of Parts	1			BL6 6DU

Instructions 1	Instructions 2
Swap for Faulty zebra TC57 SN:20354522508388	Swap for Faulty zebra TC57 SN:20354522508388

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Simon Heath 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	8
------	------------	-------	------------	--------	--------------	-------------	---

Job # 4116655	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	18/03/2025 08:00 - 18/03/2025 17:00	Contact Name	MARK BRADLEY	BOOKER CASH & CARRY BOOKER CASH & CARRY
Activity	TECH EXCHANGE	Contact Phone		EXPRESS TRADING EST STONEHILL L
Priority	ND 1700			FARNWORTH, BOLTON_BCC261
Ref 1	129285851/ 189652233/ 946053878			FARNWORTH, BOLTON BL4 9TP
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
MS521dn (till 6) - paper jam 230.158 on duplex prints : Engineer to replace printer p/n 01770058954 Lexmark MS521dn Printer 261 Farnworth Liam Peppiatt 01204 701717 Lexmark (Model) Printer (Number): ms521dn Description of issue: keeps jamming on duplex prints paper jam 230.158 Location of printer: till 6 Printer Type: till IP Address: n/a brnach find paper and remove the jam ok and then it may or may not successfully print	INC10641646

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4115081	Customer	GE Medical Systems Ltd		Job Address
SLA Window	18/03/2025 07:00 - 18/03/2025 12:00	Contact Name	NIGEL WILLIAMS	COUNTESS OF CHESTER HOSPITAL
Activity	NON TECH EXCHANGE	Contact Phone	01244 365039	COUNTESS OF CHESTER HOSPITAL
Priority	ND 1200			CLINICAL ENGINEERING DEPT
Ref 1	13657531			LIVERPOOL ROAD
Ref 2				CHESTER
No. of Parts	1			CH2 1UL

Instructions 1	Instructions 2
Please go to clinical engineering and ask for Nigel	Please collect faulty IC5-9-D probe S/N 1084214WX4. Please deliver new probe S/N 1440386WX9. Any issues please call 0845 850 3392

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18959705301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4115593	Customer	NCR TESCO HHT			Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	6332UK 6332UK		TESCO 5 DELAMERE STREET..... CHESHIRE..... UNITED KINGDOM CH1 4DS
Activity	TECH EXCHANGE	Contact Phone	NA		
Priority	ND 1700				
Ref 1	7507502100				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner damaged/ Not Responding Subject: Honeywell PDA - CT45 - Sound issue Till number: Till serial number:23256B2Edc Date:16.03.2025 Problem description / Error message: ----- MADHU S Mar 16 2025 10:24 Serial no: 23256B2Edc Build: Stock Name of the application that is not working: Store called in saying that they are unable to hear any notification from the device Checked setting was fine. Advised to reboot and check but no joy. No headset is also connected to the device. Swapping as per suggested by support team. Ref: 27389315 ...</p>	<p>* The engineer must record the serial in and serial out. * The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible. * The SN format is 10 digits long normally starting with "23....." * The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse. * This can only be charged as a 15 minute call to the customer. * The Engineer should remain on site until completed. * The engineer must carefully record arrival on site and departure times. * No extra time on site customer charge to be added.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18961570001	S2881097526	Staged Honeywell PDA CT45XP	23256B2B1D			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18961570201	S2881097526	Staged Honeywell PDA CT45XP	23256B2B1D			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Berlindo D`Assuncao 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4116612	Customer	Verifone UK LTD			Job Address
SLA Window	17/03/2025 16:01 - 18/03/2025 16:00	Contact Name	BEN WATSON		STONEGATE - ROSIES CHESTER - 9 12-16 NORTHGATE STREET 12-16 NORTHGATE STREET CHESHIRE CH1 2HA
Activity	TECH EXCHANGE	Contact Phone	01244 327 141		
Priority	Timed				
Ref 1	G350523				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 28452080 Inbound Serial No. = 325-081-736 IP Gateway = 10.83.4.126 Terminal IP Address = 10.83.4.104 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = WIFI Network SSID = WIFI Network WPA Password = WPA Encryption method = Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1044 Login Pin = 1044 Primary System ID = 20024503 SITE OPENING TIMES = Tue - Sat 09:00 - 12:30 Opening Times Tuesday: 22:00 - 03:30 Wednesday: 22:00 - 03:30 Thursday: 22:00 - 04:30 Friday: 21:00 - 04:00 Saturday: 21:00 - 04:00 Sunday: 22:00 - 03:00 Monday: Closed Purchase Pin = Notes = Fault Category =Faulty Keypad	MUST ATTEND BETWEEN 12:00 AND 16:00 If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2669985

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18965365101	R-Vx820(IP SIL)-03.70.00.99995		326-525-607			

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18965365501	R-Vx820(IP SIL)-03.70.00.99995		326-525-607			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Berlindo D`Assuncao 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4116159	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	17/03/2025 10:46 - 18/03/2025 17:00	Contact Name	CHARLOTTE.ROWLANDS@MANDSBANK.C	COMPUTACENTER HSBC MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07719340501	
Priority	ND 1600			
Ref 1	INC48995680			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963559601						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
18963559801						



Run Sheet

Berlindo D`Assuncao 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4116163	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	17/03/2025 10:46 - 18/03/2025 17:00	Contact Name	RIA.J.GIDVANI@MANDSBANK.COM		COMPUTACENTER HSBC		
Activity	TECH EXCHANGE	Contact Phone	07951295125		M&S BANK KINGS MEADOW CHESTER BUSINESS PARK CHESTER CH99 9FB		
Priority	ND 1600						
Ref 1	RITM32582991						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963562401						



Run Sheet

Berlindo D`Assuncao 18/03/2025

Date	18/03/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	6
------	------------	-------	------------	--------	----------------------	-------------	---

Job # 4116340	Customer	Computacenter - Kingfisher		Job Address
SLA Window	18/03/2025 09:00 - 18/03/2025 17:00	Contact Name	Adrian Hall	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01978362777	Berse Road Berse Road LL11 2BL
Priority	ND 1700			
Ref 1	24284823			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till number: 84 Till hostname: GBBQ01090SCO84P Peripheral make/modellease copy and paste Cl): BEETLE M-III System details (K1/M1/R1 foundn EC portal): K1.0-Q87-uATX Contact name/number: Adrian Hall / 019783	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
18963988501	4608626	DB Beetle M-III M Series - Bas				



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	18962937601	C5306430	4116058	TECH EXCHANGE	VODAFONE RETAIL (SALE), Sale, 50 School Road Sale, Greater Manchester, England, CHESHIRE, Sale, M33 7XE	Asif Alam	17/03/2025 09:20 18/03/2025 17:30	18/03/2025	
CXM - Complex	18965504201	5826644	4116699	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Asif Alam	17/03/2025 16:30 18/03/2025 17:00	18/03/2025	
CXM - Complex	18965504202	5826644	4116699	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Asif Alam	17/03/2025 16:30 18/03/2025 17:00	18/03/2025	
CXM - Complex	18965504203	5826644	4116699	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Asif Alam	17/03/2025 16:30 18/03/2025 17:00	18/03/2025	
CXM - Complex	18965504204	5826644	4116699	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Asif Alam	17/03/2025 16:30 18/03/2025 17:00	18/03/2025	
CXM - Complex	18965504205	5826644	4116699	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Asif Alam	17/03/2025 16:30 18/03/2025 17:00	18/03/2025	
CXM - Complex	18965504206	5826644	4116699	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Asif Alam	17/03/2025 16:30 18/03/2025 17:00	18/03/2025	
CXM - Complex	18965504207	5826644	4116699	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Asif Alam	17/03/2025 16:30 18/03/2025 17:00	18/03/2025	
CXM - Complex	18965504601	5826643	4116705	TECH EXCHANGE	EASTERN POINT BAR GRILL LTD, 80 FLIXTON ROAD, URMSTON, MANCHESTER, M41 5AD	Asif Alam	17/03/2025 16:30 18/03/2025 17:00	18/03/2025	
CXM	18963147201	5825676	4116086	INSTALL	PERFUME ESSENCE, 58 PRINCESS STREET, .. STOCKPORT, SK1 1RY	Asif Alam	17/03/2025 09:50 18/03/2025 17:00	18/03/2025	
CXM	18963147202	5825676	4116086	INSTALL	PERFUME ESSENCE, 58 PRINCESS STREET, .. STOCKPORT, SK1 1RY	Asif Alam	17/03/2025 09:50 18/03/2025 17:00	18/03/2025	
CXM	18963147203	5825676	4116086	INSTALL	PERFUME ESSENCE, 58 PRINCESS STREET, .. STOCKPORT, SK1 1RY	Asif Alam	17/03/2025 09:50 18/03/2025 17:00	18/03/2025	
CXM	18963147204	5825676	4116086	INSTALL	PERFUME ESSENCE, 58 PRINCESS STREET, .. STOCKPORT, SK1 1RY	Asif Alam	17/03/2025 09:50 18/03/2025 17:00	18/03/2025	
CXM	18963147205	5825676	4116086	INSTALL	PERFUME ESSENCE, 58 PRINCESS STREET, .. STOCKPORT, SK1 1RY	Asif Alam	17/03/2025 09:50 18/03/2025 17:00	18/03/2025	
CXM	18963147206	5825676	4116086	INSTALL	PERFUME ESSENCE, 58 PRINCESS STREET, .. STOCKPORT, SK1 1RY	Asif Alam	17/03/2025 09:50 18/03/2025 17:00	18/03/2025	
CXM	18963147207	5825676	4116086	INSTALL	PERFUME ESSENCE, 58 PRINCESS STREET, .. STOCKPORT, SK1 1RY	Asif Alam	17/03/2025 09:50 18/03/2025 17:00	18/03/2025	
Vista Retail Support Limited	18965688701	3224899	4116724	TECH EXCHANGE	THE RANGE, UNIT 6, PEEL CENTRE, GREAT PORTWOOD STREET, STOCKPORT, SK1 2HH	Asif Alam	17/03/2025 16:58 18/03/2025 17:00	18/03/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - BASF	18963567401	24271501	4116342	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG	Asif Alam	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Kingfisher	18963988801	24280085	4116351	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Georges Road Heaton Norris , Georges Road Heaton Norris , SK4 1DR	Asif Alam	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
DieboldNixdorf_WIPRO	(No Items)	129280315	4116307	TECH EXCHANGE P2PE	CHEADLE WILMSLOW ROAD, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Asif Alam	17/03/2025 12:17 18/03/2025 17:00	18/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18965365101	G350523	4116612	TECH EXCHANGE	STONEGATE - ROSIES CHESTER - 9, 12-16 NORTHGATE STREET, 12-16 NORTHGATE STREET, CHESHIRE, CH1 2HA	Berlindo D'Assuncao	17/03/2025 16:01 18/03/2025 16:00	18/03/2025	
NCR TESCO HHT	18961570001	7507502100	4115593	TECH EXCHANGE	TESCO, 5 DELAMERE STREET....., CHESHIRE....., UNITED KINGDOM, CH1 4DS	Berlindo D'Assuncao	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
GE Medical Systems Ltd	18959705301	13657531	4115081	NON TECH EXCHANGE	COUNTESS OF CHESTER HOSPITAL, COUNTESS OF CHESTER HOSPITAL, CLINICAL ENGINEERING DEPT, LIVERPOOL ROAD, CHESTER, CH2 1UL	Berlindo D'Assuncao	18/03/2025 07:00 18/03/2025 12:00	18/03/2025	
Computacenter Limited - HSBC	18963559601	INC48995680	4116159	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER CHESTER BUSINESS PARK CHESTER CHESHIRE WEST AND CHESTER, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Berlindo D'Assuncao	17/03/2025 10:46 18/03/2025 17:00	18/03/2025	
Computacenter Limited - HSBC	18963562401	RITM32582991	4116163	TECH EXCHANGE	COMPUTACENTER HSBC, M&S BANK, KINGS MEADOW, CHESTER BUSINESS PARK, CHESTER, CH99 9FB	Berlindo D'Assuncao	17/03/2025 10:46 18/03/2025 17:00	18/03/2025	
Computacenter - Kingfisher	18963988501	24284823	4116340	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Berse Road , Berse Road , LL11 2BL	Berlindo D'Assuncao	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Astra Zeneca	189629559	WOT000263640	4116411	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	189625942	WOT000263536	4116418	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	189629555	WOT000263631	4116420	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	189629270	WOT000263630	4116765	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	189556178	WOT000262321	4116193	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, Cheshire, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	189625946	WOT000263541	4116419	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	189630803	WOT000263646	4116703	NON TECH EXCHANGE	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000263804	4116277	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000263802	4116278	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000263803	4116283	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000263805	4116284	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	(No Items)	WOT000263806	4116291	COLLECTION	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Claire Booth	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Verifone UK LTD	18963673001	G350445	4116203	TECH EXCHANGE	STONEGATE - ALBERT HOTEL - 917, 66-68 LARK LANE LIVERPOOL, 66-68 LARK LANE LIVERPOOL, MERSEYSIDE, L17 8UU	Daniel Hanson	17/03/2025 11:10 18/03/2025 16:00	18/03/2025	
Verifone UK LTD	18965369701	G350505	4116608	TECH EXCHANGE	STONEGATE - SLUG AND LETTUCE L, WATSON PRICKARD BUILDING, WATSON PRICKARD BUILDING, MERSEYSIDE, L2 4SJ	Daniel Hanson	17/03/2025 16:01 18/03/2025 18:00	18/03/2025	
COMPUTACENTER HSBC – EBBT	18965434701	INC48989576	4116652	TECH EXCHANGE	COMPUTACENTER HSBC, HSBC, LIVERPOOL, LORD STREET - FULL SERVICE BR, 99 - 101 LORD STREET, L2 6PG	Daniel Hanson	17/03/2025 16:17 18/03/2025 16:30	18/03/2025	
CXM	18964636101	5826497	4116453	TECH EXCHANGE	EASYJET LPL, EASYJET OFFICE, OPPOSITE THE CHECK IN DESKS, LIVERPOOL AIRPORT, L24 1YD	Daniel Hanson	17/03/2025 13:50 18/03/2025 17:00	18/03/2025	
CXM	18964636102	5826497	4116453	TECH EXCHANGE	EASYJET LPL, EASYJET OFFICE, OPPOSITE THE CHECK IN DESKS, LIVERPOOL AIRPORT, L24 1YD	Daniel Hanson	17/03/2025 13:50 18/03/2025 17:00	18/03/2025	
CXM	18964636103	5826497	4116453	TECH EXCHANGE	EASYJET LPL, EASYJET OFFICE, OPPOSITE THE CHECK IN DESKS, LIVERPOOL AIRPORT, L24 1YD	Daniel Hanson	17/03/2025 13:50 18/03/2025 17:00	18/03/2025	
CXM	18964636104	5826497	4116453	TECH EXCHANGE	EASYJET LPL, EASYJET OFFICE, OPPOSITE THE CHECK IN DESKS, LIVERPOOL AIRPORT, L24 1YD	Daniel Hanson	17/03/2025 13:50 18/03/2025 17:00	18/03/2025	
CXM	18964636105	5826497	4116453	TECH EXCHANGE	EASYJET LPL, EASYJET OFFICE, OPPOSITE THE CHECK IN DESKS, LIVERPOOL AIRPORT, L24 1YD	Daniel Hanson	17/03/2025 13:50 18/03/2025 17:00	18/03/2025	
CXM	18964635401	5826495	4116452	TECH EXCHANGE	EASYJET LPL, EASYJET OFFICE, OPPOSITE THE CHECK IN DESKS, LIVERPOOL AIRPORT, L24 1YD	Daniel Hanson	17/03/2025 13:50 18/03/2025 17:00	18/03/2025	
CXM	18964635402	5826495	4116452	TECH EXCHANGE	EASYJET LPL, EASYJET OFFICE, OPPOSITE THE CHECK IN DESKS, LIVERPOOL AIRPORT, L24 1YD	Daniel Hanson	17/03/2025 13:50 18/03/2025 17:00	18/03/2025	
CXM	18964635403	5826495	4116452	TECH EXCHANGE	EASYJET LPL, EASYJET OFFICE, OPPOSITE THE CHECK IN DESKS, LIVERPOOL AIRPORT, L24 1YD	Daniel Hanson	17/03/2025 13:50 18/03/2025 17:00	18/03/2025	
CXM	18964635404	5826495	4116452	TECH EXCHANGE	EASYJET LPL, EASYJET OFFICE, OPPOSITE THE CHECK IN DESKS, LIVERPOOL AIRPORT, L24 1YD	Daniel Hanson	17/03/2025 13:50 18/03/2025 17:00	18/03/2025	
CXM	18964635405	5826495	4116452	TECH EXCHANGE	EASYJET LPL, EASYJET OFFICE, OPPOSITE THE CHECK IN DESKS, LIVERPOOL AIRPORT, L24 1YD	Daniel Hanson	17/03/2025 13:50 18/03/2025 17:00	18/03/2025	
Computacenter - Astra Zeneca	189539024	WOT000261840	4116262	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
DHL Supply Chain Limited - RBS	(No Items)	42732	4116416	COLLECTION	41 GRANGEMEADOW ROAD, 41 GRANGEMEADOW ROAD, LIVERPOOL, L25 4SU	Daniel Hanson	17/03/2025 13:09 18/03/2025 17:00	18/03/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter - Kingfisher	(No Items)	24278883	4116131	TECH EXCHANGE	SCREWFIX, SCREWFIX, UNIT 6G, ACADEMY BUSINESS PARK, LIVERPOOL, L33 7SA	Daniel Hanson	17/03/2025 10:30 18/03/2025 17:00	18/03/2025	
GE Medical Systems Ltd	18959002001	13663180	4114981	NON TECH EXCHANGE	ROYAL LIVERPOOL, ROYAL LIVERPOOL, UNIVERSITY HOSPITAL, LIVERPOOL, L7 8YE	Daniel Hanson	18/03/2025 07:00 18/03/2025 12:00	18/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
GE Medical Systems Ltd	18963811801	13642950	4116267	NON TECH EXCHANGE	ARROWE PARK HOSPITAL, ARROWE PARK HOSPITAL, MEDICAL ENGINEERING DEPT, ARROWE PARK ROAD, WIRRAL, CH49 5PE	David Ranson	17/03/2025 11:31 18/03/2025 18:00	18/03/2025	
PayPoint Network Ltd_Collections	18965174701	31199462	4116569	COLLECTION	CORNER STORE, 7 PRINCES ROAD, ELLESMERE PORT, CH65 8AS	David Ranson	17/03/2025 15:27 18/03/2025 17:00	18/03/2025	
CXM	18963856301	5826330	4116275	TECH EXCHANGE	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 11:40 18/03/2025 17:00	18/03/2025	
CXM	18963856302	5826330	4116275	TECH EXCHANGE	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 11:40 18/03/2025 17:00	18/03/2025	
CXM	18963856303	5826330	4116275	TECH EXCHANGE	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 11:40 18/03/2025 17:00	18/03/2025	
CXM	18963856304	5826330	4116275	TECH EXCHANGE	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 11:40 18/03/2025 17:00	18/03/2025	
CXM	18963856305	5826330	4116275	TECH EXCHANGE	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 11:40 18/03/2025 17:00	18/03/2025	
CXM	18963856306	5826330	4116275	TECH EXCHANGE	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 11:40 18/03/2025 17:00	18/03/2025	
CXM	18963856307	5826330	4116275	TECH EXCHANGE	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 11:40 18/03/2025 17:00	18/03/2025	
CXM	18963856308	5826330	4116275	TECH EXCHANGE	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 11:40 18/03/2025 17:00	18/03/2025	
CXM	18963856309	5826330	4116275	TECH EXCHANGE	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 11:40 18/03/2025 17:00	18/03/2025	
CXM	18963856310	5826330	4116275	TECH EXCHANGE	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 11:40 18/03/2025 17:00	18/03/2025	
CXM	18963352101	5826011	4116114	MANPOWER	THE LAUGHING BUDDHA, COAST ROAD 88-90, , RHYL, LL18 3PP	David Ranson	17/03/2025 10:20 18/03/2025 17:00	18/03/2025	
Computacenter Limited - HSBC	18963559001	INC48988111	4116158	NON TECH EXCHANGE	COMPUTACENTER HSBC, 36 GROSVENOR ROAD, PRESTATYN, DENBIGHSHIRE, LL19 7NP	David Ranson	17/03/2025 10:46 18/03/2025 17:00	18/03/2025	
Computacenter Limited - HSBC	18963559301	INC48923473	4116154	NON TECH EXCHANGE	COMPUTACENTER HSBC, 3 BERWYN CRESCENT, PRESTATYN, DENBIGHSHIRE, NORTH WALES, LL19 7UL	David Ranson	17/03/2025 10:46 18/03/2025 17:00	18/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	18963057201	00054472	4116072	TECH EXCHANGE	WEST MIDLANDS RAILWAYS, WEST MIDLANDS RAILWAYS, PLATFORM 12, CREWE RAILWAY STATION, CW2 6HR	Gideon Ajulo	17/03/2025 09:36 18/03/2025 17:00	18/03/2025	
HCL Barclays	18964460801	TASK2683703	4116421	COLLECTION	38 WEST WAY, 38 WEST WAY, HOLMES CHAPEL, CREWE, CW4 7DH	Gideon Ajulo	17/03/2025 13:11 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962241701	DEL1547046	4115948	CHAIR INSTALL	SHALINI RATH, APARTMENT 16, DEVONSHIRE COURT, 7 DERBYSHIRE ROAD SOUTH, SALE, M33 3YN	Gideon Ajulo	17/03/2025 07:09 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18963138801	DEL1552947	4116082	DESK INSTALL	DAVID HADDOCK, 8 MINEHEAD AVENUE, URMSTON, MANCHESTER, M41 6FD	Gideon Ajulo	17/03/2025 09:48 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18963138802	DEL1552947	4116082	DESK INSTALL	DAVID HADDOCK, 8 MINEHEAD AVENUE, URMSTON, MANCHESTER, M41 6FD	Gideon Ajulo	17/03/2025 09:48 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18963138803	DEL1552947	4116082	DESK INSTALL	DAVID HADDOCK, 8 MINEHEAD AVENUE, URMSTON, MANCHESTER, M41 6FD	Gideon Ajulo	17/03/2025 09:48 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18963138804	DEL1552947	4116082	DESK INSTALL	DAVID HADDOCK, 8 MINEHEAD AVENUE, URMSTON, MANCHESTER, M41 6FD	Gideon Ajulo	17/03/2025 09:48 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18963138805	DEL1552947	4116082	DESK INSTALL	DAVID HADDOCK, 8 MINEHEAD AVENUE, URMSTON, MANCHESTER, M41 6FD	Gideon Ajulo	17/03/2025 09:48 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962216701	DEL1548699	4115909	CHAIR INSTALL	PRIVATE ADDRESS, 10 EDDISBURY TERRACE, MACCLESFIELD, SK11 7EY	Gideon Ajulo	17/03/2025 06:47 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962195001	DEL1547480	4115901	CHAIR INSTALL	PRIVATE ADDRESS, 72 CINNAMON LANE, NA, WARRINGTON, WA2 0AP	Gideon Ajulo	17/03/2025 06:40 18/03/2025 17:00	18/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18954469801	5306055 / INC8758261	4113906	NON TECH EXCHANGE	8 CRANWELL CLOSE, 8 CRANWELL CLOSE, BLACKBURN, BB1 1DT	John Paul Barron	13/03/2025 09:00 18/03/2025 18:00	18/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18965018901	C5306485	4116535	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	17/03/2025 15:01 18/03/2025 20:00	18/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18965018301	C5306485	4116535	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	John Paul Barron	17/03/2025 15:01 18/03/2025 20:00	18/03/2025	
Verifone UK LTD	18965368501	G350507	4116609	TECH EXCHANGE	STONEGATE - CRAFTY SCHOLAR - 3, 33-37 CHURCH STREET, 33-37 CHURCH STREET, LANCASHIRE, LA1 1LP	John Paul Barron	17/03/2025 16:01 18/03/2025 18:00	18/03/2025	
Fujitsu Services Limited - Star Trains - ME	18965289801	C5306493	4116601	TECH EXCHANGE	Northern Rail - STAR, Windermere Station (Pilot), Station Precinct, Windermere, Cumbria, CUMBRIA, Windermere, LA23 1AH	John Paul Barron	18/03/2025 07:00 18/03/2025 11:00	18/03/2025	
Diebold Nixdorf UK Limited		129273081/ 189626255/ 946014383	4116065	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, CHAIN CAUL WAY, PRESTON_MAKRO593, ASHTON-ON-RIBBLEPR ESTON, PR2 2TW	John Paul Barron	18/03/2025 08:00 18/03/2025 17:00	18/03/2025	
Computacenter Limited	(No Items)	24284749	4116296	TECH EXCHANGE	HALIFAX PLC, HALIFAX PLC, 28-32 HOUGH LANE, LEYLAND, PR25 2SD	John Paul Barron	17/03/2025 12:05 18/03/2025 17:00	18/03/2025	
Computacenter - Kingfisher	18963989401	24284742	4116338	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Highfield Industrial Estate North Street, Highfield Industrial Estate North Street, PR7 1QD	John Paul Barron	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18962188201	DEL1543453	4115900	CHAIR INSTALL	MARTIN HUNTER, 48 HOLMROOK ROAD,, LIVERPOOL, L11 3AQ	Nadeem Saleem	17/03/2025 06:39 18/03/2025 17:00	18/03/2025	
Vista Retail Support Limited	18965386401	3224106	4116629	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, STONEDALE RETAIL PARK EAST LANCASHIRE ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L11 9DH	Nadeem Saleem	17/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Vista Retail Support Limited	18965380501	3223967	4116636	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, STONEDALE RETAIL PARK EAST LANCASHIRE ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L11 9DH	Nadeem Saleem	17/03/2025 09:00 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962261001	DEL1551242	4115956	CHAIR INSTALL	1 IONIC ROAD, NA, NA, LIVERPOOL, L13 3DU	Nadeem Saleem	17/03/2025 07:20 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962537401	DEL1548669	4116018	CHAIR SP INSTALL	REBECCA MCARDY-COMER, 90, WOODHALL ROAD, OLD SWAN, LIVERPOOL, L13 3EF	Nadeem Saleem	17/03/2025 08:21 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962537402	DEL1548669	4116018	CHAIR SP INSTALL	REBECCA MCARDY-COMER, 90, WOODHALL ROAD, OLD SWAN, LIVERPOOL, L13 3EF	Nadeem Saleem	17/03/2025 08:21 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962187601	DEL1548231	4115899	CHAIR INSTALL	HM REVENUE AND CUSTOMS, INDIA BUILDINGS, WATER STREET, LIVERPOOL, L2 0RD	Nadeem Saleem	17/03/2025 06:39 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962212401	DEL1546820	4115906	CHAIR INSTALL	FLAT 10 MOOR HOUSE, THE NORTHEN ROAD, CROSBY, LIVERPOOL, L23 2RA	Nadeem Saleem	17/03/2025 06:43 18/03/2025 17:00	18/03/2025	
Northampton Technical Support *NO INV*	189445091	Tech Support	4114058	MANPOWER	RICO LOGISTICS (WARRINGTON), UNIT 2, EUROPA COURT, WARRINGTON, WA5 7TN	Nadeem Saleem	13/03/2025 09:00 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18965131801	DEL1553692	4116554	DESK SP INSTALL	SCOTT BAKEWELL, 1 MAISEMORE FIELDS, WIDNES, WA8 9AY	Nadeem Saleem	17/03/2025 15:18 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18965131802	DEL1553692	4116554	DESK SP INSTALL	SCOTT BAKEWELL, 1 MAISEMORE FIELDS, WIDNES, WA8 9AY	Nadeem Saleem	17/03/2025 15:18 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18965131803	DEL1553692	4116554	DESK SP INSTALL	SCOTT BAKEWELL, 1 MAISEMORE FIELDS, WIDNES, WA8 9AY	Nadeem Saleem	17/03/2025 15:18 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18965131804	DEL1553692	4116554	DESK SP INSTALL	SCOTT BAKEWELL, 1 MAISEMORE FIELDS, WIDNES, WA8 9AY	Nadeem Saleem	17/03/2025 15:18 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18965131805	DEL1553692	4116554	DESK SP INSTALL	SCOTT BAKEWELL, 1 MAISEMORE FIELDS, WIDNES, WA8 9AY	Nadeem Saleem	17/03/2025 15:18 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18965131806	DEL1553692	4116554	DESK SP INSTALL	SCOTT BAKEWELL, 1 MAISEMORE FIELDS, WIDNES, WA8 9AY	Nadeem Saleem	17/03/2025 15:18 18/03/2025 17:00	18/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	18962146401	DEL1548906	4115896	CHAIR SP INSTALL	JENNIFER GALE, 27 SEACREST AVENUE, FLEETWOOD, FY7 6FG	Olayiwola Olanrewaju	17/03/2025 06:35 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962146402	DEL1548906	4115896	CHAIR SP INSTALL	JENNIFER GALE, 27 SEACREST AVENUE, FLEETWOOD, FY7 6FG	Olayiwola Olanrewaju	17/03/2025 06:35 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962265101	DEL1546999	4115959	BARIATRIC INSTALL	H M REVENUE & CUSTOMS, ST. MARKS HOUSE , AREA A, STANLEY STREET, PRESTON, PR1 4AT	Olayiwola Olanrewaju	17/03/2025 07:23 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18963910101	DEL1544351	4116289	CHAIR INSTALL	LSC PATHOLOGY SERVICE, CROSTON HOUSE, LANCASHIRE ENTERPRISE BUSINESS PARK, PRESTON, PR26 6TU	Olayiwola Olanrewaju	17/03/2025 11:49 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18963910102	DEL1544351	4116289	CHAIR INSTALL	LSC PATHOLOGY SERVICE, CROSTON HOUSE, LANCASHIRE ENTERPRISE BUSINESS PARK, PRESTON, PR26 6TU	Olayiwola Olanrewaju	17/03/2025 11:49 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962547901	DEL1552874	4116019	DESK INSTALL	PETER OWEN, 160 HESKETH LANE, TARLETON, PRESTON, PR4 6AS	Olayiwola Olanrewaju	17/03/2025 08:23 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962547902	DEL1552874	4116019	DESK INSTALL	PETER OWEN, 160 HESKETH LANE, TARLETON, PRESTON, PR4 6AS	Olayiwola Olanrewaju	17/03/2025 08:23 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962547903	DEL1552874	4116019	DESK INSTALL	PETER OWEN, 160 HESKETH LANE, TARLETON, PRESTON, PR4 6AS	Olayiwola Olanrewaju	17/03/2025 08:23 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962547904	DEL1552874	4116019	DESK INSTALL	PETER OWEN, 160 HESKETH LANE, TARLETON, PRESTON, PR4 6AS	Olayiwola Olanrewaju	17/03/2025 08:23 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962547905	DEL1552874	4116019	DESK INSTALL	PETER OWEN, 160 HESKETH LANE, TARLETON, PRESTON, PR4 6AS	Olayiwola Olanrewaju	17/03/2025 08:23 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962605901	DEL1553538	4116022	DESK SP INSTALL	AKI ABDEL-KHALIK, 17 ERSKINE ROAD, CHORLEY, PR6 0HS	Olayiwola Olanrewaju	17/03/2025 08:33 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962605902	DEL1553538	4116022	DESK SP INSTALL	AKI ABDEL-KHALIK, 17 ERSKINE ROAD, CHORLEY, PR6 0HS	Olayiwola Olanrewaju	17/03/2025 08:33 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962605903	DEL1553538	4116022	DESK SP INSTALL	AKI ABDEL-KHALIK, 17 ERSKINE ROAD, CHORLEY, PR6 0HS	Olayiwola Olanrewaju	17/03/2025 08:33 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962605904	DEL1553538	4116022	DESK SP INSTALL	AKI ABDEL-KHALIK, 17 ERSKINE ROAD, CHORLEY, PR6 0HS	Olayiwola Olanrewaju	17/03/2025 08:33 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962605905	DEL1553538	4116022	DESK SP INSTALL	AKI ABDEL-KHALIK, 17 ERSKINE ROAD, CHORLEY, PR6 0HS	Olayiwola Olanrewaju	17/03/2025 08:33 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962605906	DEL1553538	4116022	DESK SP INSTALL	AKI ABDEL-KHALIK, 17 ERSKINE ROAD, CHORLEY, PR6 0HS	Olayiwola Olanrewaju	17/03/2025 08:33 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18962605907	DEL1553538	4116022	DESK SP INSTALL	AKI ABDEL-KHALIK, 17 ERSKINE ROAD, CHORLEY, PR6 0HS	Olayiwola Olanrewaju	17/03/2025 08:33 18/03/2025 17:00	18/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Pret Tech Mahindra (UK) BAU	18965433301	INC1368194	4116651	TECH EXCHANGE	1 PORTLAND STREET,, 1 PORTLAND STREET,, 1 PORTLAND STREET,, MANCHESTER, PORTLAND STREET, MANCHESTER, M1 1RG	Ryan Owen	17/03/2025 16:17 18/03/2025 15:00	18/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18963478101	C5306445	4116130	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Ryan Owen	18/03/2025 08:00 18/03/2025 15:00	18/03/2025	
Fujitsu Services Limited - Star Trains - P2PE	18963479101	C5306445	4116130	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Ryan Owen	18/03/2025 08:00 18/03/2025 15:00	18/03/2025	
Verifone UK LTD	18965368101	G350508	4116607	TECH EXCHANGE	STONEGATE - VIA MANCHESTER - 3, 28-30 CANAL STREET, 28-30 CANAL STREET, GREATER MANCHESTER, M1 3EZ	Ryan Owen	17/03/2025 16:01 18/03/2025 18:00	18/03/2025	
Computacenter Limited	18964084801	24284537	4116321	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU	Ryan Owen	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter Limited - HSBC	18965451901	INC49009976	4116666	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE MANCHESTER, ST JAMES STREET, MANCHESTER, M1 4BP	Ryan Owen	17/03/2025 16:21 18/03/2025 13:00	18/03/2025	
Computacenter Horizon Project	18953960401	43265674_CLF 515_1803	4113815	TECH EXCHANGE	SARAH.E.HEGGIE, LANDMARK ST PETERS SQUARE.MANCHESTER , MANCHESTER, M1 4BP	Ryan Owen	13/03/2025 11:46 18/03/2025 17:00	18/03/2025	
Pret Tech Mahindra (UK) BAU	(No Items)	INC1368015	4116595	TECH EXCHANGE	34 OXFORD STREET,, 34 OXFORD STREET,, 34 OXFORD STREET,, MANCHESTER, OXFORD STREET, MANCHESTER, M1 5EL	Ryan Owen	17/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - KPMG	18963608701	24283665	4116323	TECH EXCHANGE	KPMG LLP, (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE	Ryan Owen	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter PwC NON TECH EXCHANGE	18941546901	PAR0234997	4110963	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Ryan Owen	10/03/2025 16:02 18/03/2025 17:30	18/03/2025	
Computacenter PwC NON TECH EXCHANGE	18945059501	PAR0235808	4111891	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Ryan Owen	11/03/2025 13:26 18/03/2025 17:30	18/03/2025	
NCR TESCO HHT	18961324301	7507401410	4115482	TECH EXCHANGE	TESCO, MOSSLEY RD 0 GREATER, MANCHESTER....., UNITED KINGDOM, OL6 6NQ	Ryan Owen	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	18965380101	3223966	4116642	NON TECH EXCHANGE	MCDONALDS - CAPGEMINI, 1011 CHORLEY OLD ROAD, BOLTON, LANCASHIRE, BOLTON, BL1 5SX	Simon Heath	17/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter - BASF	18963260301	24271439	4116328	DELIVERY	COMPUTACENTER AG & CO.OHG (00810238, 16 Paramel Avenue , 16 Paramel Avenue , BL3 1PS	Simon Heath	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Computacenter Limited	18964835001	24283682	4116688	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 34 Hawthorne Street , 34 Hawthorne Street , BL3 5RG	Simon Heath	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Diebold Nixdorf UK Limited		129285851/ 189652233/ 946053878	4116655	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, EXPRESS TRADING EST STONEHIL L, FARNWORTH, BOLTON, BCC261, FARNWORTH, BOLTON, BL4 9TP	Simon Heath	18/03/2025 08:00 18/03/2025 17:00	18/03/2025	
Symec Travis Perkins	18963603101	00411330	4116181	TECH EXCHANGE	TRAVIS PERKINS TRADING CO LTD, TRAVIS PERKINS TRADING CO LTD, CHORLEY NEW ROAD, STIRLING INDUSTRIAL ESTATE, BOLTON, BL6 6DU	Simon Heath	17/03/2025 10:54 18/03/2025 17:00	18/03/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	18955298001	5305933 / INC8755645	4114046	NON TECH EXCHANGE	24 BLENCAUTHRA CLOSE, 24 BLENCAUTHRA CLOSE, MIDDLETON, MANCHESTER, M24 5AL	Simon Heath	13/03/2025 09:00 18/03/2025 18:00	18/03/2025	
COMPUTACENTER - NFUM Swaps	18963839601	24272223	4116348	NON TECH EXCHANGE	NFU MUTUAL INSURANCE SOCIETY LTD (0, 49 Prestwich Hills , 49 Prestwich Hills , M25 9PY	Simon Heath	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Secure Retail Limited	18963876801	00054480	4116281	TECH EXCHANGE	WAGAMAMA, WAGAMAMA, MANCHESTER MEDIA CITY, UNIT 2 ORANGE TOWER, SALFORD, M50 2EQ	Simon Heath	17/03/2025 11:45 18/03/2025 17:00	18/03/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	18963558301	C5306210	4116169	TECH EXCHANGE	Northern Rail - STAR, Burnley Manchester Road Station, Manchester Road, Burnley, Lancashire, Lancs, Lancashire, Burnley, BB11 1JZ	Stephen Fitton	18/03/2025 08:00 18/03/2025 12:00	18/03/2025	
Fujitsu Services Limited - Star Trains - ME	18957923801	C5306209	4115564	TECH EXCHANGE	Northern Rail - STAR, Burnley Manchester Road Station, Manchester Road, Burnley, Lancashire, Lancs, Lancashire, Burnley, BB11 1JZ	Stephen Fitton	18/03/2025 08:00 18/03/2025 12:00	18/03/2025	
HCL Barclays	(No Items)	BB Col BB11 1NH	4116643	PROJECT	BARCLAYS, UK-72-78 ST. JAMES STREET , BURNLEY, BB11 1NH	Stephen Fitton	17/03/2025 09:00 18/03/2025 15:00	18/03/2025	
POSTURITE LIMITED	18962259501	DEL1550922	4115955	CHAIR INSTALL	8 THURSTON ST, NA, NA, BURNLEY, BB11 3DJ	Stephen Fitton	17/03/2025 07:19 18/03/2025 17:00	18/03/2025	
POSTURITE LIMITED	18875876101	DEL1539125	4115285	CHAIR INSTALL	BAE SYSTEMS, Building S609 Samlesbury Aerodrome, Myerscough Smithy Rd, Balderstone, Blackburn, BB2 7LF	Stephen Fitton	18/03/2025 09:00 18/03/2025 17:00	18/03/2025	
Verifone UK LTD	18965364601	G350524	4116624	TECH EXCHANGE	STONEGATE - YATES BLACKPOOL MA, 13-15 MARKET STREET, 13-15 MARKET STREET, LANCASHIRE, FY1 1ET	Stephen Fitton	17/03/2025 16:01 18/03/2025 18:00	18/03/2025	