



Run Sheet

Stephen Fitton 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	1
------	------------	-------	------------	--------	-----------------	-------------	---

Job # 4163133	Customer	HCL_CEMEX_UK		Job Address
SLA Window	24/05/2025 08:00 - 24/05/2025 17:00	Contact Name	Simon Whitfield simon.whitfield@cemex.com	HCL_CEMEX_UK Dale Road , East Midlands , Dove Holes, Buxton Buxton SK17 8BH
Activity	MANPOWER	Contact Phone	Simon Whitfield simon.whitfield@cemex.com	
Priority	ND 1700			
Ref 1	CEMEX-UK-24/05			
Ref 2	9200057788			
No. of Parts	0			

Instructions 1	Instructions 2
Ticket Reference?	
Rico Ticket Reference?	
?	
?	
Ticket Type (Dispatch	
IMAC)?	
Dispatch	
Dispatch Priority (4 hour	
NBD	
2BD	
4BD)?	
4BD	
Estimated Total Call Duration	
6 to 7 hours	
USB Build Image Stick Needed?	
...	

Job Notes						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
-------------	------------	--------------	------------	---------------	----------------	--------------------	----

Job # 4165819	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/05/2025 09:00 - 24/05/2025 13:00	Contact Name	Jacqueline Twist	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1744 454220	Unit 1 Milverny Way Ravenhead Retail Park Unit 1 Milverny Way Ravenhead Retail Park WA9 1JF
Priority	ND 1300			
Ref 1	24364484			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01054SCO84P Till number: 84 Peripheral make/modellease copy and paste Cl):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196245601	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19196245801	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes

	Customer Print
	Customer Signature



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
-------------	------------	--------------	------------	---------------	----------------	--------------------	----

Job # 4165821	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/05/2025 09:00 - 24/05/2025 13:00	Contact Name	Jacqueline Twist	KINGFISHER INFORMATION TECHNOLOGY (Unit 1 Milverny Way Ravenhead Retail Park Unit 1 Milverny Way Ravenhead Retail Park WA9 1JF
Activity	TECH EXCHANGE	Contact Phone	+44 1744 454220	
Priority	ND 1300			
Ref 1	24364396			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till hostname: GBBQ01054SCO82P Till number: 82 Peripheral make/modellease copy and paste C1):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196245901	4601620	KING:TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19196246101	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4165833	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/05/2025 09:00 - 24/05/2025 13:00	Contact Name	Jacqueline Twist	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1744 454220	Unit 1 Milverny Way Ravenhead Retail Park
Priority	ND 1300			Unit 1 Milverny Way Ravenhead Retail Park
Ref 1	24364480			WA9 1JF
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01054SCO81P Till number: 81 Peripheral make/modellease copy and paste CI):TH250 RECEIPT PRINTER Description of issue:inter is broken inside. The mechanism that holds the till roll paper i	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196265401	4601620	KING:TH250 POS printer + Cable				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19196265601	4601620	KING:TH250 POS printer + Cable				



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4165834	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/05/2025 09:00 - 24/05/2025 13:00	Contact Name	Jacqueline Twist	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+44 1744 454220	Unit 1 Milverny Way Ravenhead Retail Park
Priority	ND 1300			Unit 1 Milverny Way Ravenhead Retail Park
Ref 1	24364434			WA9 1JF
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01054SCO85P Till number: 85 Peripheral make/modellease copy and paste CI):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196266501	4601620	KING:TH250 POS printer + Cable				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
-------------	------------	--------------	------------	---------------	----------------	--------------------	----

Job # 4165835	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/05/2025 09:00 - 24/05/2025 13:00	Contact Name	Jacqueline Twist	KINGFISHER INFORMATION TECHNOLOGY (Unit 1 Milverny Way Ravenhead Retail Park Unit 1 Milverny Way Ravenhead Retail Park WA9 1JF
Activity	TECH EXCHANGE	Contact Phone	+44 1744 454220	
Priority	ND 1300			
Ref 1	24364482			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Till hostname: GBBQ01054SCO83P Till number: 83 Peripheral make/modellease copy and paste C1):TH250 RECEIPT PRINTER Description of issue:int quality is poor receipts are barely readable Contact name/number:</p>	<p>No Instructions</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196246501	4601620	KING.TH250 POS printer + Cable				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19196246701	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4165716	Customer	Vista Retail Support Limited		Job Address
SLA Window	23/05/2025 14:57 - 24/05/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI 28 JENNIFER AVENUE VAUXHALL
Activity	TECH EXCHANGE	Contact Phone		LIVERPOOL VAUXHALL L5 5AA
Priority	ND 1700			
Ref 1	3284413			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3284413 KVS 16 printer damaged Swapout required Instruction for FSE -FSE to follow back door swap procedure	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196804801	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
-------------	------------	--------------	------------	---------------	----------------	--------------------	----

Job # 4165695	Customer	Fujitsu Services Limited - Star Trains		Job Address
SLA Window	23/05/2025 14:47 - 24/05/2025 19:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RANELAGH STATION Ranelagh Street LANCASHIRE Liverpool L1 1JT
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	
Priority	ND 1900			
Ref 1	C5311491			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 24/05/2025 19:00 SLA: ND 24/05/2025 19:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1</p>	<p>Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history:: ##### Call 5311491 Problem Web Service qws_uk Fri 23 May 2025 12:22:06 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB000000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17616414 call.problem=NLC2242 Liverpool Central</p> <p>Current one is faulty 25086 is the asset of cur call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=5/23/2025 1:21:21 PM</p> <p>##### Call 5311491 Problem Web Service qws_uk Fri 23 May 2025 12:22:06 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196741001	_SLMIK100202-001	STEATITE THERMAL TKT				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19196741201	_SLMIK100202-001	STEATITE THERMAL TKT				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4165426	Customer	DieboldNixdorf_WIPRO			Job Address
SLA Window	23/05/2025 10:05 - 24/05/2025 17:00	Contact Name	TERESA GARLAND LO		JOHN LEWIS JOHN LEWIS
Activity	TECH EXCHANGE P2PE	Contact Phone			LIVERPOOL LIVERPOOL ONE 70 SOU
Priority	ND 1700				TH JO JL030 LIVERPOOL
Ref 1	130801811				LIVERPOOL L1 8BJ
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	<p>Delivery Instructions: Please see KB0106284- PACT Fault: Other 030 - Liverpool Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202505220719 Web - Logging Locker: LP2-38-PED TPV Number (8 Digits): 15030108 Serial Number: 191197303461103304466436 Asset Number: PAN00097309 Model Ingenico 2500 Location: Liverpool Issue: Part loose on back and trim is coming away by the card insert slot. Incident INC6631162 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4165340	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	23/05/2025 08:53 - 24/05/2025 17:00	Contact Name	TERESA GARLAND LO	JOHN LEWIS JOHN LEWIS LIVERPOOL LIVERPOOL ONE 70 SOU
Activity	TECH EXCHANGE P2PE	Contact Phone		TH JO JL030 LIVERPOOL LIVERPOOL L1 8BJ
Priority	ND 1700			
Ref 1	130801713			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
replace Ingenico L2500 PN 1900001941	Delivery Instructions: Please see KB0106284- PACT Fault: Other 030 - Liverpool DN Engineer to replace Ingenico L2500 PN 1900001941 Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202505220719 Web - Logging Locker: LP2-38-PED TPV Number (8 Digits): 15030108 Serial Number: 191197303461103304466436 Asset Number: PAN00097309 Model Ingenico 2500 Location: Liverpool Issue: Part loose on back and trim is coming away by the card insert slot. Incident INC6631162 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold.

Job Notes

In Items



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4165662	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	23/05/2025 14:11 - 24/05/2025 19:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5311502			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 24/05/2025 19:00 SLA: ND 24/05/2025 19:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _KEZEBTC56DJ-1PAZU4P x 1	Problem: [ME] Zebra TC56 Set Number ** not working Root Cause: Unknown Action: Engineer to replace the Zebra TC56 retaining the Sim Card & ISM Card as applicable.Engineer to contact Star Support toget the HHT added to the TOC network. Once on the Network Engineer will need to Pair the peripherals.Contact Starsupport for assistan Test: Site to test URL: Call history:: ##### Call 5311502 Problem Web Service qws_uk Fri 23 May 2025 14:11:06 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB000000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17617069 call.problem=NLC3701 Chester Zebra / TC56 Zebra 20 NLC 3701 Site Name Chester Set Numbe call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC56KE call.priority=2-Medium call.datereported=5/23/2025 3:10:16 PM...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196445401	_KEZEBTC56DJ-1PAZU4P	AN HSPA+/LTE/CDMA:BT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	11
------	------------	-------	------------	--------	----------------	-------------	----

Job # 4165812	Customer	Vista Retail Support Limited	Job Address
SLA Window	23/05/2025 16:29 - 24/05/2025 17:00	Contact Name	LIDL CONWAY ROAD DENBIGHSHIRE COLWYN BAY LL29 7LP
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3285219		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3285219 - Zebra screen is upside down Passcode : 04480314	Replace HHT-ZEB-TC57-LID Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19197189901	HHT-ZEB-TC57-LID	HHT-ZEB-TC57-LID				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	5
-------------	------------	--------------	------------	---------------	-------------------	--------------------	---

Job # 4165623	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	24/05/2025 09:00 - 24/05/2025 12:00	Contact Name	6799 Salemoor Duty manager	TESCO Stores Limited 313 Norris Road Sale LAP1 SALE M33 2UN
Activity	REPAIR WITH PARTS	Contact Phone	07821786645	
Priority	8HR			
Ref 1	11712475			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 24/05/2025 12:00-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 1 Express MS811SerialNumber: 40635C6605FC1ProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>----ACCOUNT INFORMATION----Onsite repair instructions: VIP AND MPS CUSTOMERFOR LEXMARK INTERNAL USE ONLY DO NOT SHARE WITH CUSTOMERSTORESLAP 2 Tesco123 (To be updated 09.04.2025)HEAD OFFICE & DC.....s ONLYPASSWORD/PIN : 1984Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17:00.Including Public holidays (excluding Christmas Day) Head Office on-site contact Adam Simmonds 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17:00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:.... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings..... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference 27956950. [230.03] in history.Spoke to Gaynor.Error take tray 1 out pull blue flap down and remove paper. Some paper still remains in printer. Cannot reach it even after taking toner and IU out. Please try and remove paper jam.MS811LAP1Shop floorSerial Number: 40635C6605FC1IP Address: 71.135.0.51Contact Name: Gaynor EyesContact Number (Mobile): 03333452492HBSLA 24/05/2025 at 12:00DDD 26/05/2025 at 12:00----INSTRUCTIONS-----Technical Notes -----JB. Please investigate 230.03 The media is late reaching the sensor (duplex path) within the specified time.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	5
------	------------	-------	------------	--------	-------------------	-------------	---

In Items for Job # 4165623 page 1 of 1



Run Sheet

John Paul Barron 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	5
------	------------	-------	------------	--------	-------------------	-------------	---

Returned Items for Job # 4165623 page 1 of 1



Run Sheet

John Paul Barron 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	5
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4165622	Customer	Fujitsu Services Limited - Vodafone			Job Address
SLA Window	23/05/2025 13:21 - 24/05/2025 20:00	Contact Name	Manchester Trafford Experience (PA) 60928	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE)	
Activity	TECH EXCHANGE	Contact Phone	07760 170120	Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre	
Priority	ND 1900			LANCASHIRE	
Ref 1	C5311314			Manchester	
Ref 2				M17 8BL	
No. of Parts	1				

Instructions 1	Instructions 2
Previous DOA - Laptop has n e number also doesn't join network and only has an administrator logging which youmnt change user on need to reorder a new one as per 2nd line ND 22/05/2025 20:00 SLA: ND 22/05/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _VPLAPTOP-WIN11-23H2 x 1	Problem: [TC] Lenovo L480T ThinkPad WIN11 23H2 Laptop faulty Root Cause: Unknown Action: Engineer to attend and replace Lenovo L480T ThinkPad Test: With Vodafone Service desk URL: Call history: ##### Call 5311314 Problem Web Service qws_uk Wed 21 May 2025 15:41:35 A+C+P agent.loginnname=qws_uk equipment.assettag=VFDB00000VI351TA23 contract.pkey=23219 call.poms=1 call.zip=M17 8BL call.address=Manchester Trafford Experience Unit L30 - 30 Peel Avenue Trafford Centre Gre call.city=Manchester call.customerid=INC17606774 call.problem=RET60928- 030- Lenovo Laptop - Overheating call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFL480TWIN1123H2 call.priority=2-Medium call.datereported=5/21/2025 4:41:13 PM ##### Call 5311314 Problem Web Service qws_uk Wed 21 May 2025 15:41:35 A+C+P ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196199101	_VPLAPTOP-WIN1123H2					

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	5
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4165732	Customer	CXM		Job Address
SLA Window	24/05/2025 09:00 - 24/05/2025 17:00	Contact Name	BHOLA BAJGAIN	DEURALI RESTAURANT 36 CHORLEY ROAD SWINTON SWINTON MANCHESTER M27 5AF
Activity	INSTALL	Contact Phone	7463789053	
Priority	ND 1700			
Ref 1	5858127r			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5082076-15169428 (WIFI) Elavon TID: 15169428; Date Time Logged: 20250521151002; Terminal ID: 210210412901; Profile Number: 15169428 Other Info

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19187955701						
19187955801						
19187955901						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	5
------	------------	-------	------------	--------	-------------------	-------------	---

In Items for Job # 4165732 page 1 of 1



Run Sheet

John Paul Barron 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	5
------	------------	-------	------------	--------	-------------------	-------------	---

Job # 4165754	Customer	Vista Retail Support Limited		Job Address
SLA Window	23/05/2025 15:34 - 24/05/2025 17:00	Contact Name		MCDONALDS - CAPGEMINI JARDINE WAY CHADDERTON LANCASHIRE CHADDERTON OL9 9QL
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3285430			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3285430 KVS 05 - Printer cutter damaged Need swapout 0	Replace MCD-PTR-LAB3-KIT Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196968001	MCD-PTR-LAB3-KIT	MCD-PTR-LAB3-KIT				



Run Sheet

John Paul Barron 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	5
-------------	------------	--------------	------------	---------------	-------------------	--------------------	---

Job # 4164985	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address	
SLA Window	24/05/2025 09:00 - 24/05/2025 17:00	Contact Name	LIDL 1293 LIDL 1293	Lidl Great Britain Limited Duckworth Street DARWEN BB3 1QA	
Activity	REPAIR WITH PARTS	Contact Phone	01254777637		
Priority	ND FIX				
Ref 1	11711405				
Ref 2					
No. of Parts	4				

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 23/05/2025 17:00-----ASSET INFORMATION---ProductName: MX622adhe High Volt DZ AT BA BE BG HR CDeviceTagCustomer: LGB1293-5AB0-01SerialNumber: 701810930CRCBProductIdentifier: 36S0930Model: 7018-678Physical Location:</p> <p>----ACCOUNT INFORMATION---Provide hostname to customer instead of SN (Germany only). Hostname can be found in fieldPhysical location 1.....USB ports are disabled. FW update with laptop and crossover cableFirmware freeze (do not update)Device menu is password securedCredentials are:Username: LEXPassword: L3xm4rk123!!To log in follow steps:1. Click on the three bars in the top right corner of the device screen2. Click on first line (PIN)3. Choose Login Method: User Name/Password4. Enter Username and Password and press Login buttonBefore device reset due to repair (a.) or new device installation (b.) or controller board exchange (c.) follow next steps:A) Device reset 1. Gather IP address data from device 2. Reset device (from diagnostic menu) 3. Reenter IP address data 4. Call your dispatch for device reconfig. 5. Manually restart device after reconfig.B) Controller board exchange 1. Gather IP address data from device (network settings page or call your dispatch team and provide hostname). 2. Install new controller board 3. Leave device disconnected from network! 4. Start device and print network settings page (to get new MAC address) 5. Enter IP address data then Call LIDL IT by phone (+49 7063 931 5662) report new MAC 6. After feedback from LIDL IT connect device to network. (Can...t reach LIDL IT connect device to network and report issue by email to Klaus.meier@lexmark.com) 7. Call your dispatch for device reconfig. 8. Manually restart device after reconfig.C) Mechanical replacement 1. Gather IP address data from device 2. Install new device and connect to network 3. Call your dispatch for device reconfig. 4. Manually restart device after reconfig.Only for imaging unit replacement at customer location Bad Wimpfen:...</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC10940319. Paper Jam rear door B. [200.14A]. Contact Store Manager on 03330380564. IP 196.176.170.24. SLA Expires 23/05 17:00.----INSTRUCTIONS-----Technical Notes -----Tech to investigate 200.14 Paper fed from tray 1 cleared the sensor input earlier than expected.CB.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	5
------	------------	-------	------------	--------	-------------------	-------------	---

In Items for Job # 4164985 page 1 of 1



Run Sheet

John Paul Barron 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	5
------	------------	-------	------------	--------	-------------------	-------------	---



Run Sheet

Ryan Owen 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	4
------	------------	-------	------------	--------	------------	-------------	---

Job # 4165574	Customer	Computacenter - Kingfisher		Job Address
SLA Window	24/05/2025 09:00 - 24/05/2025 13:00	Contact Name	Ellis Mason	KINGFISHER INFORMATION TECHNOLOGY (Burton Road Kendal Cumbria Burton Road Kendal Cumbria LA9 7JU
Activity	TECH EXCHANGE	Contact Phone	+44 1539 817000	
Priority	ND 1300			
Ref 1	24363140			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01234SCO84P Till number: 84 Peripheral make/modellease copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): K1.0-Q87-uATX Contact name/number: Ellis Mason - +44 1539 817000	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19194340401	4618558	KING:DB Beetle M-III K Series-				



Run Sheet

Ryan Owen 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	4
-------------	------------	--------------	------------	---------------	------------	--------------------	---

Job # 4165508	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	23/05/2025 09:00 - 24/05/2025 13:00	Contact Name	ULVERSTON NLC2010 NT STATION	Northern Rail - STAR Ulverston Station, Station Approach, Ulverston, Cumbria
Activity	TECH EXCHANGE	Contact Phone	01229 583219	CUMBRIA Ulverston LA12 0DP
Priority	4HR			
Ref 1	C5311480			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>4HR 24/05/2025 13:00 SLA: 4HR 24/05/2025 13:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRFUJTP8-200046EU x 1</p>	<p>Problem: [ME] TP8 Touch Screen requires replacement Root Cause: Unknown Action: Replace the TP8 Touch Screen. Cables must be fed correctly. Please ensure Site hours are correct & site is open before dispatching Eng. Contact STAR support for assistance and testing. Test: In Use URL: Call history:: ##### Call 5311480 Problem Web Service qws_uk Fri 23 May 2025 11:35:06 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000N9030TAA3 contract.pkey=23200 call.poms=1 call.zip=LA12 0DP call.address=Ulverston Station Station Approach Ulverston Cumbria call.city=Ulverston call.customerid=INC17616052 call.problem=NLC2010 ULVERSTON Window 30 touch screen will not work user is only able to u call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NTTP8TCHSCR call.priority=2-Medium call.datereported=5/23/2025 12:34:27 PM...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19195333201	_NRFUJTP8-2000	16P15:TP8 TOUCH:PCAP				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19195333301	_NRFUJTP8-2000461	15:TP8 TOUCH:PCAP				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Ryan Owen 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	4
------	------------	-------	------------	--------	------------	-------------	---

Job # 4165892	Customer	Centrex Services		Job Address
SLA Window	23/05/2025 17:44 - 24/05/2025 17:00	Contact Name	ELLIS ASHER	DUNELM MILL DUNELM MILL UNIT A SUNNYCLIFF RETAIL PARK MORECAMBE LA3 3FE
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	10282893			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP - SERIALS MUST MATCH CALL ZETES IF NO	Deliver - 23055522501594 - Collect - 20108522509586

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19197461101						



Run Sheet

Ryan Owen 24/05/2025

Date	24/05/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	4
------	------------	-------	------------	--------	------------	-------------	---

Job # 4165804	Customer	Vista Retail Support Limited	Job Address
SLA Window	23/05/2025 16:26 - 24/05/2025 17:00	Contact Name	CENTRAL ENGLAND CO-OP UNIT A, BLACKBERRY DRIVE BLACKPOOL FY5 5FJ
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3285476		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3285476 HHT S/N:18086522501378 will not charge Opening Times: 07:00-22:00	Replace CEC-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19197170601	CEC-HHT-ZEB-TC50C51 HHT					

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19197170801					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - ME	19196445401	C5311502	4165662	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Daniel Hanson	23/05/2025 14:11 24/05/2025 19:00	24/05/2025	
Fujitsu Services Limited - Star Trains	19196741001	C5311491	4165695	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	23/05/2025 14:47 24/05/2025 19:00	24/05/2025	
DieboldNixdorf_WIPRO	(No Items)	130801811	4165426	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, LIVERPOOL LIVERPOOL ONE 70 SOU, TH JO JL030 LIVERPOOL, LIVERPOOL, L1 8BJ	Daniel Hanson	23/05/2025 10:05 24/05/2025 17:00	24/05/2025	
DieboldNixdorf_WIPRO	(No Items)	130801713	4165340	TECH EXCHANGE P2PE	JOHN LEWIS, JOHN LEWIS, LIVERPOOL LIVERPOOL ONE 70 SOU, TH JO JL030 LIVERPOOL, LIVERPOOL, L1 8BJ	Daniel Hanson	23/05/2025 08:53 24/05/2025 17:00	24/05/2025	
Vista Retail Support Limited	19196804801	3284413	4165716	TECH EXCHANGE	MCDONALDS - CAPGEMINI, 28 JENNIFER AVENUE, VAUXHALL, LIVERPOOL, VAUXHALL, L5 5AA	Daniel Hanson	23/05/2025 14:57 24/05/2025 17:00	24/05/2025	
Vista Retail Support Limited	19197189901	3285219	4165812	TECH EXCHANGE	LIDL, CONWAY ROAD, DENBIGHSHIRE, COLWYN BAY, LL29 7LP	Daniel Hanson	23/05/2025 16:29 24/05/2025 17:00	24/05/2025	
Computacenter - Kingfisher	19196245601	24364484	4165819	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Milverny Way Ravenhead Retail Park, Unit 1 Milverny Way Ravenhead Retail Park, WA9 1JF	Daniel Hanson	24/05/2025 09:00 24/05/2025 13:00	24/05/2025	
Computacenter - Kingfisher	19196245901	24364396	4165821	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Milverny Way Ravenhead Retail Park, Unit 1 Milverny Way Ravenhead Retail Park, WA9 1JF	Daniel Hanson	24/05/2025 09:00 24/05/2025 13:00	24/05/2025	
Computacenter - Kingfisher	19196265401	24364480	4165833	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Milverny Way Ravenhead Retail Park, Unit 1 Milverny Way Ravenhead Retail Park, WA9 1JF	Daniel Hanson	24/05/2025 09:00 24/05/2025 13:00	24/05/2025	
Computacenter - Kingfisher	19196266501	24364434	4165834	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Milverny Way Ravenhead Retail Park, Unit 1 Milverny Way Ravenhead Retail Park, WA9 1JF	Daniel Hanson	24/05/2025 09:00 24/05/2025 13:00	24/05/2025	
Computacenter - Kingfisher	19196246501	24364482	4165835	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Milverny Way Ravenhead Retail Park, Unit 1 Milverny Way Ravenhead Retail Park, WA9 1JF	Daniel Hanson	24/05/2025 09:00 24/05/2025 13:00	24/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE****	191930286	11711405	4164985	REPAIR WITH PARTS	Lidl Great Britain Limited, Duckworth Street, DARWEN, BB3 1QA	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	191930278	11711405	4164985	REPAIR WITH PARTS	Lidl Great Britain Limited, Duckworth Street, DARWEN, BB3 1QA	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	191930272	11711405	4164985	REPAIR WITH PARTS	Lidl Great Britain Limited, Duckworth Street, DARWEN, BB3 1QA	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	191930268	11711405	4164985	REPAIR WITH PARTS	Lidl Great Britain Limited, Duckworth Street, DARWEN, BB3 1QA	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
Fujitsu Services Limited - Vodafone	19196199101	C5311314	4165622	TECH EXCHANGE	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE), Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre, LANCASHIRE, Manchester, M17 8BL	John Paul Barron	23/05/2025 13:21 24/05/2025 20:00	24/05/2025	
CXM	19187955501	5858127r	4165732	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
CXM	19187955502	5858127r	4165732	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
CXM	19187955503	5858127r	4165732	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
CXM	19187955504	5858127r	4165732	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
CXM	19187955505	5858127r	4165732	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
CXM	19187955506	5858127r	4165732	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
CXM	19187955507	5858127r	4165732	INSTALL	DEURALI RESTAURANT, 36 CHORLEY ROAD, SWINTON SWINTON, MANCHESTER, M27 5AF	John Paul Barron	24/05/2025 09:00 24/05/2025 17:00	24/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	191961912	11712475	4165623	REPAIR WITH PARTS	TESCO Stores Limited, 313 Norris Road, Sale, LAP1, SALE, M33 2UN	John Paul Barron	24/05/2025 09:00 24/05/2025 12:00	24/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	191961900	11712475	4165623	REPAIR WITH PARTS	TESCO Stores Limited, 313 Norris Road, Sale, LAP1, SALE, M33 2UN	John Paul Barron	24/05/2025 09:00 24/05/2025 12:00	24/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	191961916	11712475	4165623	REPAIR WITH PARTS	TESCO Stores Limited, 313 Norris Road, Sale, LAP1, SALE, M33 2UN	John Paul Barron	24/05/2025 09:00 24/05/2025 12:00	24/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	191961908	11712475	4165623	REPAIR WITH PARTS	TESCO Stores Limited, 313 Norris Road, Sale, LAP1, SALE, M33 2UN	John Paul Barron	24/05/2025 09:00 24/05/2025 12:00	24/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	191961904	11712475	4165623	REPAIR WITH PARTS	TESCO Stores Limited, 313 Norris Road, Sale, LAP1, SALE, M33 2UN	John Paul Barron	24/05/2025 09:00 24/05/2025 12:00	24/05/2025	



Run Sheet

Warehouse manifest

Summary (contd.)

Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19196968001	3285430	4165754	TECH EXCHANGE	MCDONALDS - CAPGEMINI, JARDINE WAY, CHADDERTON, LANCASHIRE, CHADDERTON, OL9 9QL	John Paul Barron	23/05/2025 15:34 24/05/2025 17:00	24/05/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Vista Retail Support Limited	19197170601	3285476	4165804	TECH EXCHANGE	CENTRAL ENGLAND CO-OP, UNIT A, BLACKBERRY DRIVE, BLACKPOOL, FY5 5FJ	Ryan Owen	23/05/2025 16:26 24/05/2025 17:00	24/05/2025	
Fujitsu Services Limited - Star Trains - ME	19195333201	C5311480	4165508	TECH EXCHANGE	Northern Rail - STAR, Ulverston Station, Station Approach, Ulverston, Cumbria, CUMBRIA, Ulverston, LA12 0DP	Ryan Owen	23/05/2025 09:00 24/05/2025 13:00	24/05/2025	
Centrex Services	19197461101	10282893	4165892	TECH EXCHANGE	DUNELM MILL, DUNELM MILL, UNIT A, SUNNYCLIFF RETAIL PARK, MORECAMBE, LA3 3FE	Ryan Owen	23/05/2025 17:44 24/05/2025 17:00	24/05/2025	
Computacenter - Kingfisher	19194340401	24363140	4165574	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Burton Road Kendal Cumbria , Burton Road Kendal Cumbria , LA9 7JU	Ryan Owen	24/05/2025 09:00 24/05/2025 13:00	24/05/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL_CEMEX_UK	(No Items)	CEMEX-UK-24/05	4163133	MANPOWER	HCL_CEMEX_UK, Dale Road , East Midlands ,,, Dove Holes, Buxton , Buxton , SK17 8BH	Stephen Fitton	24/05/2025 08:00 24/05/2025 17:00	24/05/2025	