



Run Sheet

Nadeem Saleem 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 11/09/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4239842 | Customer | POSTURITE LIMITED | | Job Address |
|---------------|-------------------------------------|-------------------|---------------|---------------------------|
| SLA Window | 10/09/2025 06:48 - 11/09/2025 17:00 | Contact Name | CAROLE DAVIES | REDROW GROUP SERVICES LTD |
| Activity | CHAIR INSTALL | Contact Phone | 01244520044 | REDROW HOUSE |
| Priority | ND 1700 | | | ST. DAVIDS PARK, EWLOE |
| Ref 1 | DEL1622987 | | | DEESIDE |
| Ref 2 | | | | CH5 3RX |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| <p>*** Customer Instructions: Stairs up to finance department but there's a lift *** Please call 1 hour before arrival. Customer Ref / PO: PO 0 000 886 640 Items on order: 2333010 - FOOTREST - Ultimate Foo</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1622987&address=Redrow%20Group%20Services%20Ltd%20House%20DEESIDE%20St.%20Davids%20Park%20Ewloe%20CH5%203RX Once the job is completed please click this link to open and complete the form.</p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p> |

| Job Notes |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19547124201 | 500000185 | Adapt 620 (small seat/medium b | | | | |
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Nadeem Saleem 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 11/09/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4240248 | Customer | GE Medical Systems Ltd | | Job Address |
|---------------|-------------------------------------|------------------------|----------------|--|
| SLA Window | 10/09/2025 14:27 - 11/09/2025 12:00 | Contact Name | ALISON NEWBOLT | ARROWE PARK HOSPITAL ARROWE PARK HOSPITAL ARROWE PARK ROAD WIRRAL CH49 5PE |
| Activity | NON TECH EXCHANGE | Contact Phone | 01516047209 | |
| Priority | ND 1200 | | | |
| Ref 1 | 15571412 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|----------------|--|
| SWAP PROBES | DRIVER TO GO TO EBME department in the basement he can use the side door by the blue shipping container on the access road. --- DELIVER 11AF1984 COLLECT 11AB1183 |

| Job Notes |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19550348401 | | | | | | |
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Run Sheet

Nadeem Saleem 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 11/09/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4240378 | Customer | Computacenter - Astra Zeneca | | | Job Address |
|---------------|-------------------------------------|------------------------------|--|-----------------|---|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | | Bethany Dickson | Astrazeneca Speke Reception |
| Activity | NON TECH EXCHANGE | Contact Phone | | x | Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW |
| Priority | ND 1700 | | | | |
| Ref 1 | WOT000417947 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| Deliver & collect legacy device using packaging from delivery | {"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PC26EAY0", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "2025-09-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_1300238001_AZ02_ASIASAP", "RHQ RMT/PMT/CMT": "Cost Center Account Number": "CC_1300238001_AZ02_ASIASAP"} |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|--------------------------|----------|-------|-------------------------|-----------------|
| 195386237 | 000000000004592628GB-NEW | Lenovo TP T14s G4 AMD R5 | GM0R7P6X | | | |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------|----------|-------|-------------|------------------|
| 195386239 | | PC26EAY0 - Lenovo 20XGS0AE1M | PC26EAY0 | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| Customer Print | | |
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| Customer Signature | | |
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Run Sheet

Nadeem Saleem 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 11/09/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4240379 | Customer | Computacenter - Astra Zeneca | | | Job Address |
|---------------|-------------------------------------|------------------------------|--|----------------|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | | Stephen Nugent | Astrazeneca Speke Reception. Astrazeneca Speke Reception. |
| Activity | NON TECH EXCHANGE | Contact Phone | | x | To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW |
| Priority | ND 1700 | | | | |
| Ref 1 | WOT000417972 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Deliver & collect legacy device using packaging from delivery | {"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC26EB7E", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-09-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231968_4000_NAM", "Depreciation & Manpower Process Order 2": "Cost Center Account Number": "CC_0000231968_4000_NAM"} |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 195386458 | 000000000004592628GB-NEW | Len TP T14s G4 AMD R5 | GM0W9STS | | | |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------|----------|-------|-------------|------------------|
| 195386460 | | PC26EB7E - Lenovo 20XGS0AE1M | PC26EB7E | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| Customer Print | | |
| | | |
| Customer Signature | | |
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|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 11/09/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4240380 | Customer | Computacenter - Astra Zeneca | | | Job Address |
|---------------|-------------------------------------|------------------------------|--|-------------|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | | Brian Lodge | Astrazeneca Speke Reception. Astrazeneca Speke Reception. |
| Activity | NON TECH EXCHANGE | Contact Phone | | x | To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW |
| Priority | ND 1700 | | | | |
| Ref 1 | WOT000417971 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Deliver & collect legacy device using packaging from delivery | {"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC26EB7F", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-09-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231968_4000_NAM", "Depreciation & Manpower Process Order 2": "Cost Center Account Number": "CC_0000231968_4000_NAM"} |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 195386461 | 000000000004592628GB-NEW | Len TP T14s G4 AMD R5 | GM0W9SVP | | | |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------|----------|-------|-------------|------------------|
| 195386463 | | PC26EB7F - Lenovo 20XGS0AE1M | PC26EB7F | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| Customer Print | | |
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| Customer Signature | | |
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Run Sheet

Nadeem Saleem 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 11/09/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4240381 | Customer | Computacenter - Astra Zeneca | | | Job Address |
|---------------|-------------------------------------|------------------------------|--|------------------|---|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | | Nicki McLoughlin | Astrazeneca Speke Reception |
| Activity | NON TECH EXCHANGE | Contact Phone | | x | Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW |
| Priority | ND 1700 | | | | |
| Ref 1 | WOT000417949 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| Deliver & collect legacy device using packaging from delivery | {"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Remove Serial": "PC26EAXE", "Remove Item": 1, "Please collect and remove single device.", "Requested by date": "2025-09-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM", "TRAINING COST": "Cost Center Account Number": "CC_0000231447_4000_NAM"} |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 195386455 | 000000000004592628GB-NEW | Len TP T14s G4 AMD R5 | GM0W9STE | | | |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------|----------|-------|-------------|------------------|
| 195386457 | | PC26EAXE - Lenovo 20XGS0AE1M | PC26EAXE | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
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Run Sheet

Nadeem Saleem 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 11/09/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4240382 | Customer | Computacenter - Astra Zeneca | | | Job Address |
|---------------|-------------------------------------|------------------------------|--|---------------|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | | Wesley Coburn | Astrazeneca Speke Reception. |
| Activity | NON TECH EXCHANGE | Contact Phone | | x | Astrazeneca Speke Reception. To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW |
| Priority | ND 1700 | | | | |
| Ref 1 | WOT000417970 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Deliver & collect legacy device using packaging from delivery | {"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC26EB7K", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-09-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231968_4000_NAM", "Depreciation & Manpower Process Order 2": "Cost Center Account Number": "CC_0000231968_4000_NAM"} |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 195386906 | 000000000004592628GB-NEW | Len TP T14s G4 AMD R5 | GM0W9SVD | | | |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------|----------|-------|-------------|------------------|
| 195386908 | | PC26EB7K - Lenovo 20XGS0AE1M | PC26EB7K | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
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| Customer Signature | | |
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Run Sheet

Nadeem Saleem 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 11/09/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4240383 | Customer | Computacenter - Astra Zeneca | | | Job Address |
|---------------|-------------------------------------|------------------------------|--|--------------|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | | Stephen Ungi | Astrazeneca Speke Reception. Astrazeneca Speke Reception. |
| Activity | NON TECH EXCHANGE | Contact Phone | | x | To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW |
| Priority | ND 1700 | | | | |
| Ref 1 | WOT000418095 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Deliver & collect legacy device using packaging from delivery | {"Procure Catalog ID 1": "NEW_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Remove Serial 1": "PC26EB7H", "Remove Item 1": "Please collect and remove single device.", "Requested by date": "2025-09-11", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231968_4000_NAM", "Depreciation & Manpower Process Order 2": "Cost Center Account Number": "CC_0000231968_4000_NAM"} |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|--------------------------|----------|-------|-------------------------|-----------------|
| 195393630 | 000000000004592620GB-NEW | Lenovo TP T14s G4 AMD R5 | GM0TE7N6 | | | |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------|----------|-------|-------------|------------------|
| 195393632 | | PC26EB7H - Lenovo 20XGS0AE1M | PC26EB7H | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
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Run Sheet
Nadeem Saleem 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 11/09/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

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|---------------|-------------------------------------|-------------------|-----------------|---|
| Job # 4240433 | Customer | POSTURITE LIMITED | | Job Address |
| SLA Window | 10/09/2025 17:10 - 11/09/2025 17:00 | Contact Name | JONATHON FOWLER | JONATHON FOWLER 41 ILFORD AVENUE LIVERPOOL L23 7YE |
| Activity | CHAIR INSTALL | Contact Phone | 07487575922 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1622036 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| <p>****RFD****Please call 1 hour before arrival.Customer Ref / PO: PO-000011499Items on order:</p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p> |

Job Notes

| In Items | | | | | | |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19552012701 | 8860114 | Herman Miller Mirra 2 Graphite | | | | |
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Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------|------------------|
| 19552012901 | 8860114 | Herman Miller Mirra 2 Graphite | | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
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| Customer Print | | |
| | | |
| Customer Signature | | |
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Run Sheet

Nadeem Saleem 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|----|
| Date | 11/09/2025 | Depot | Warrington | Driver | Saleem, Nadeem | Jobs on Run | 10 |
|------|------------|-------|------------|--------|----------------|-------------|----|

| Job # 4240181 | Customer | POSTURITE LIMITED | | Job Address |
|---------------|-------------------------------------|-------------------|-----------------------|--|
| SLA Window | 10/09/2025 13:37 - 11/09/2025 17:00 | Contact Name | JENNIFER COGHLAN-ADAM | JENNIFER COGHLAN-ADAM 37 SACKVILLE ROAD WINDLE ST. HELENS WA10 6JD |
| Activity | CHAIR SP INSTALL | Contact Phone | 07712160305 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1623436 | | | |
| Ref 2 | | | | |
| No. of Parts | 3 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| *** Customer Instructions: Parking is available in front of my house. My office is up 1 flight of stairs in my home. *** Please call 1 hour before arrival.Customer Ref / PO: MMEMB-0000056398Items on order: | Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form. |

| Job Notes |
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| In Items | | | | | | |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19550011801 | 9900004 | Homeworker Plus Ergonomic Chai | | | | |
| 19550011802 | 8844001 | Footmate Footrest | | | | |
| 19550011803 | 9820900 | Oploft Sit-Stand Platform | | | | |
| | | | | | | |

| Returned Items | | | | | | |
|----------------|---------|--------------------------------|--------|-------|-------------|------------------|
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 19550012001 | 9900004 | Homeworker Plus Ergonomic Chai | | | | |
| 19550012101 | 9820900 | Oploft Sit-Stand Platform | | | | |
| 19550012201 | 8844001 | Footmate Footrest | | | | |
| | | | | | | |

| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
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| | | | | | Customer Print | |
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| | | | | | Customer Signature | |
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Run Sheet

David Ranson 11/09/2025

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|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 2 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4239023 | Customer | Computacenter - JLP Project | | Job Address |
|---------------|-------------------------------------|-----------------------------|--------------|--|
| SLA Window | 09/09/2025 10:09 - 11/09/2025 10:00 | Contact Name | DUTY MANAGER | WAITROSE LTD WAITROSE LTD CAPITOL CENTRE WALTON-LE-DALE PRESTON PR5 4AW |
| Activity | PROJECT | Contact Phone | - | |
| Priority | AP 1000 | | | |
| Ref 1 | Walton-le-Dale 721 | | | |
| Ref 2 | | | | |
| No. of Parts | 3 | | | |

| Instructions 1 | Instructions 2 |
|-------------------------------|---|
| Attend site between 9 - 10am. | <p>Attend site between 09:00-10am. Follow scripted process to swap 40 x HHT devices and 50 x charging cups on existing charging cradles so new devices fit. Check HHT devices are charging after cup swap and connected to site wifi</p> <p>before completing the scripted build process on each device. Record serial number and issue of any DOA devices that may have connection issues engineer needs to send serial and issue call CSC on 0203 356 76 46 for any escalations on DOA parts or delays on site as we may be able to resolve whilst you are still onsite. DOA devices to be left on site for future swap out. If you think any devices are missing please check charging cup boxes for any other HHT's. we need to record the number of legacy TC51 devices that engineers are removing from site.</p> <p>IMPORTANT RECORD: Please confirm the number of handset cradles onsite. If there are now more than needed for all of the devices please advise the duty manager that the surplus should be sent back to Bracknell details will be sent to them shortly to do this.'</p> <p>1. No of devices replaced 2. No of charging cradles available at the store 3. No of charging cups replaced 4. No of TC51 collected."</p> |

| Job Notes |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 195435494 | | | | | | |
| 19543594301 | | | | | | |
| 19543594302 | | | | | | |
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| Returned Items |
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Run Sheet

David Ranson 11/09/2025

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|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Ranson, David | Jobs on Run | 2 |
|------|------------|-------|------------|--------|---------------|-------------|---|

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|----------------------|-------------------------------------|----------------------|-------------|---|--|
| Job # 4239902 | Customer | POSTURITE LIMITED | | Job Address | |
| SLA Window | 10/09/2025 08:46 - 11/09/2025 17:00 | Contact Name | ALAN WHITE | ALAN WHITE 3 GRAVNERS FIELD THORNTON-CLEVELEYS FY5 4EY | |
| Activity | CHAIR INSTALL | Contact Phone | 07577906053 | | |
| Priority | ND 1700 | | | | |
| Ref 1 | DEL1621991 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| <p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: RCN/11417Items on order:</p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p> |

Job Notes

| In Items | | | | | | |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19547651801 | 100119201 | Positiv Plus High Back No Neck | | | | |
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Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------|------------------|
| 19547652001 | 100119201 | Positiv Plus High Back No Neck | | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
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| Customer Print | | |
| | | |
| Customer Signature | | |
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Run Sheet

Gideon Ajulo 11/09/2025

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|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Ajulo, Gideon | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4240439 | Customer | POSTURITE LIMITED | | Job Address |
|---------------|-------------------------------------|-------------------|----------------|--|
| SLA Window | 10/09/2025 17:14 - 11/09/2025 17:00 | Contact Name | MARIA ALDCROFT | SALIX HOMES DIAMOND HOUSE 2 PEEL CROSS ROAD Salford M5 4DT |
| Activity | CHAIR SP INSTALL | Contact Phone | 07741810236 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1621623 | | | |
| Ref 2 | | | | |
| No. of Parts | 2 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| ****RFD***Please call 1 hour before arrival.Customer Ref / PO: HEAL/00005779Items on order: | Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form. |

| Job Notes |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19552030601 | 9877011 | Piano II Keyboard Mini USB Wir | | | | |
| 19552030602 | 1301015 | RH New Logic 200 Med Back with | | | | |
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Run Sheet

Gideon Ajulo 11/09/2025

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|-------------|------------|--------------|------------|---------------|---------------|--------------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Ajulo, Gideon | Jobs on Run | 7 |
|-------------|------------|--------------|------------|---------------|---------------|--------------------|---|

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|---------------|-------------------------------------|-------------------|--------------------|---|
| Job # 4239901 | Customer | POSTURITE LIMITED | | Job Address |
| SLA Window | 10/09/2025 08:44 - 11/09/2025 17:00 | Contact Name | KERRY ANN MCKINLEY | HMRC 5TH FLOOR, THREE NEW BAILEY NEW BAILEY STREET SALFORD M3 5FS |
| Activity | CHAIR INSTALL | Contact Phone | 03000588177 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1621866 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| <p>*** Customer Instructions: no on street parking or car park directly outside building. 5th floor accessible via lift. Think these items are usually received via reception and the post room and built on the ground floor. *** Please call 1 hour before arrival.Customer Ref / PO: 6000276916Items on order:</p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p> <p>5th%20Floor %20Three%20New%20Bailey Salford New%20Bailey%20Street M3%205FS >Once the job is completed please click this link to open and complete the form.</p> |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19547645301 | 100144694 | Positiv ME600 Chair (Square Ba | | | | |
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Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|--------------------------------|--------|-------|-------------|------------------|
| 19547645501 | 100144694 | Positiv ME600 Chair (Square Ba | | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
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| Customer Print | | |
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| Customer Signature | | |
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Run Sheet

Gideon Ajulo 11/09/2025

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|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Ajulo, Gideon | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4240269 | Customer | Computacenter PwC NON TECH EXCHANGE | | Job Address |
|---------------|-------------------------------------|-------------------------------------|----------------|--|
| SLA Window | 10/09/2025 14:41 - 11/09/2025 17:30 | Contact Name | RAKESH RAMANNA | P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB |
| Activity | TECH EXCHANGE | Contact Phone | - | |
| Priority | ND 1700 | | | |
| Ref 1 | PAR0447187 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|-------------------|---|
| PWC - Laptop Swap | deliver device - Hewlett Packard Inc. :SWP:PW:DLM GB HP collect device - UK050270 - HP ZBook Firefly G10 14/5CG3202C10 |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19550401001 | | | | | | |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| Customer Print | | |
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| Customer Signature | | |
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Run Sheet

Gideon Ajulo 11/09/2025

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|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Ajulo, Gideon | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4240427 | Customer | Computacenter - KPMG | | Job Address |
|---------------|-------------------------------------|----------------------|-------------|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | Joe Manning | KPMG LLP. (0081097989) 1 St Peters Square 1 St Peters Square M2 3AE |
| Activity | NON TECH EXCHANGE | Contact Phone | 07771834489 | |
| Priority | ND 1700 | | | |
| Ref 1 | 24491677R | | | |
| Ref 2 | PO Monthly | | | |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|--|----------------|
| Joe 07771834489 Asset task number: K117161 1 St Peters Square Manchesr M2 3AE | |

| Job Notes |
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| In Items | | | | | | |
|----------|------|-------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
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| Returned Items | | | | | | |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
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| Engineer Closure Notes | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--------------------|---------------|
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| | | | | Customer Print | |
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| | | | | Customer Signature | |
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Run Sheet

Gideon Ajulo 11/09/2025

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|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Ajulo, Gideon | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4239916 | Customer | CDW | | Job Address |
|---------------|-------------------------------------|---------------|----------------------|--|
| SLA Window | 10/09/2025 09:22 - 11/09/2025 17:00 | Contact Name | FAO JEFFREY CHIROZVI | APARTMENT 38 APARTMENT 38 THE NILE |
| Activity | COLLECTION | Contact Phone | +44 7882 585018 | 26 CITY ROAD EAST MANCHESTER M15 4TB |
| Priority | ND 1700 | | | |
| Ref 1 | SCTASK1118447 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| ATTEND SITE TO COLLECT AND RETURN LEAVER KIT TO CDW | PLEASE ATTEND SITE TO COLLECT AND RETURN LEAVER LAPTOP PHONE AND TFT MONITOR TO CDW |

| Job Notes |
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| In Items |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19547959101 | | | | | | |
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| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
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| | | | | | Customer Print | |
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| | | | | | Customer Signature | |
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Run Sheet

Gideon Ajulo 11/09/2025

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|------|------------|-------|------------|--------|---------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Ajulo, Gideon | Jobs on Run | 7 |
|------|------------|-------|------------|--------|---------------|-------------|---|

| Job # 4240155 | Customer | POSTURITE LIMITED | | | Job Address |
|---------------|-------------------------------------|-------------------|--------------------|--|--|
| SLA Window | 10/09/2025 13:12 - 11/09/2025 17:00 | Contact Name | KAYLEIGH ERRINGTON | | KAYLEIGH ERRINGTON 17 CLUMBER ROAD MANCHESTER M18 7LX |
| Activity | CHAIR INSTALL | Contact Phone | 07731367888 | | |
| Priority | ND 1700 | | | | |
| Ref 1 | DEL1623362 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 2037578Items on order:2333029 - MONRAISE - Premium Moni | Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form. |

| Job Notes |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------|-------------------------------|--------|-------|-------------------------|-----------------|
| 19549671001 | 100143650 | Axia 2.3 High Back Chair With | | | | |
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| Returned Items |
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Run Sheet

Gideon Ajulo 11/09/2025

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|-------------|------------|--------------|------------|---------------|---------------|--------------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Ajulo, Gideon | Jobs on Run | 7 |
|-------------|------------|--------------|------------|---------------|---------------|--------------------|---|

| Job # 4240447 | Customer | POSTURITE LIMITED | | Job Address |
|---------------|-------------------------------------|-------------------|---------------|--|
| SLA Window | 10/09/2025 17:30 - 11/09/2025 17:00 | Contact Name | FARIA KHOKHAR | FARIA KHOKHAR 15 TRAFALGAR SQUARE ASHTON-UNDER-LYNE OL7 0LN |
| Activity | CHAIR INSTALL | Contact Phone | 07594606893 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1623892 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| <p>*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4710008125Items on order:</p> | <p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. ASHTON-UNDER-LYNE OL7%200LN >Once the job is completed please click this link to open and complete the form.</p> |

Job Notes

| In Items | | | | | | |
|-------------|-----------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19552063901 | 500000212 | Adapt 680 (large seat/extrahi) | | | | |
| | | | | | | |
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Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|-----------|---------------------------------|--------|-------|-------------|------------------|
| 19552064101 | 500000212 | Adapt 680 (large seat/extral hi | | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
| | | |
| Customer Print | | |
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| Customer Signature | | |
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Run Sheet

John Paul Barron 11/09/2025

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|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 4 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4239928 | Customer | Xerox (UK) Technical***DO NOT INVOICE*** | | Job Address |
|---------------|-------------------------------------|--|-----------------------------|---|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 11:30 | Contact Name | 6089 LANCASTER Duty manager | TESCO Stores Limited King Street LAP1 LANCASTER LA1 1RE |
| Activity | REPAIR WITH PARTS | Contact Phone | 07783197979 | |
| Priority | 8HR | | | |
| Ref 1 | 11829408 | | | |
| Ref 2 | | | | |
| No. of Parts | 2 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| <p>Intervention #: 1 SLA: 11/09/2025 11:30-----ASSET INFORMATION---ProductName: MS811dn SFP HVDeviceTagCustomer: Lap 1 Express MS811SerialNumber: 40635C6605HZPPProductIdentifier: 40G0230Model: 4063-430Physical Location:</p> <p>---ACCOUNT INFORMATION---Onsite repair instructions: VIP AND MPS CUSTOMERFOR LEXMARK INTERNAL USE ONLY DO NOT SHARE WITH CUSTOMERSTORESLAP 2 Tesco123 (To be updated 09.04.2025)HEAD OFFICE & DC.....s ONLYPASSWORD/PIN : 1984Retail Stores & CFC.....s (Dot Com Centres) - Break Fix 8 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break Fix 8 Hour Fix. Monday Friday 09:00 17 :00.Including Public holidays (excluding Christmas Day) Head Office on-site contact Adam Simmonds 07880 038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY FRIDAY 09:00 17:00RETAIL STORE ONLY:-.... For all device swap outs the engineer is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings.... Prior to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For models MS811 MX710 CS410 MS510 Please check firmware level and update to EC3 if not at this level alreadyPlease contact Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.</p> | <p>-----ACTIVITY DESCRIPTION----Help Desk Reference 28847854. 121.33 fuser errorAvie advised that printer shows fuser error. No visible damage. Printer rebooted but error is not clearing. Please checkMS811LAP1SN: 40635C6605HZPIP: 78.183.0.51Avie07542662108SLA 11.09.25 @ 11:30DDD 13.09.25 @ 11:30MK----INSTRUCTIONS-----Technical Notes -----JB. Please investigate 121.33 Open fuser edge thermistor If the problem remains replace the fuser. Tray sent as precaution only. Please EMO & GO.</p> |

| Job Notes |
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| In Items |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| 195481033 | 41X0976 | MS71x SVC Tray Insert MS81x SV | | | | |
| 195481027 | 40X7744 | MS81x SVC Fuser 01 220V LRP A4 | | | | |
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| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
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| | | | | | Customer Print | |
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| | | | | | Customer Signature | |
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Run Sheet

John Paul Barron 11/09/2025

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|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 4 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4240294 | Customer | EPAY Limited | | Job Address |
|---------------|-------------------------------------|---------------|-------------|----------------------------------|
| SLA Window | 10/09/2025 15:11 - 11/09/2025 17:00 | Contact Name | RYAN | E H BOOTH LIMITED - LONGRIDGE |
| Activity | INSTALL | Contact Phone | 01772780737 | E H BOOTH LIMITED - LONGRIDGE |
| Priority | ND 1700 | | | BERRY LANE LONGRIDGE |
| Ref 1 | 4373182 | | | PRESTON, LANCASHIRE |
| Ref 2 | | | | PR3 3NH |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Please contact Epay whilst at site (Very Important) | <p>Installation only Please visit the site between 09:00 17:00 only. Please install 1x VX 520 Basic under TID: 90125911 and RID: 923326. Please call Epay Ops whilst at the site as they will help you out in terms of installation and configuration. Failure to call will result in failure of the Job Note: Port number 70 is available for the ethernet connection</p> |

| Job Notes |
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| In Items |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
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| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
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| | | | | | Customer Print | |
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| | | | | | Customer Signature | |
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Run Sheet

John Paul Barron 11/09/2025

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|------|------------|-------|------------|--------|-------------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 4 |
|------|------------|-------|------------|--------|-------------------|-------------|---|

| Job # 4240002 | Customer | Computacenter Limited - HSBC | | | Job Address |
|---------------|-------------------------------------|------------------------------|----------------------|--|--|
| SLA Window | 10/09/2025 11:10 - 11/09/2025 16:30 | Contact Name | LISA.DURANT@HSBC.COM | | COMPUTACENTER HSBC 60 CHURCH STREET LANCASHIRE BLACKBURN BB1 5AS |
| Activity | TECH EXCHANGE | Contact Phone | 03455848581 | | |
| Priority | ND 1600 | | | | |
| Ref 1 | INC50115903 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|----------------|
| You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | Hp Elite X2 |

| Job Notes |
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| In Items |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19548901801 | | | | | | |
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| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
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| | | | | | Customer Print | |
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| | | | | | Customer Signature | |
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Run Sheet

John Paul Barron 11/09/2025

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|-------------|------------|--------------|------------|---------------|-------------------|--------------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Barron, John Paul | Jobs on Run | 4 |
|-------------|------------|--------------|------------|---------------|-------------------|--------------------|---|

| Job # 4240529 | Customer | Computacenter - Kingfisher | | Job Address |
|---------------|-------------------------------------|----------------------------|-------------|--|
| SLA Window | 10/09/2025 19:15 - 11/09/2025 17:00 | Contact Name | JOEL CLARKE | B & Q PLC B & Q PLC FRITH STREET WIGAN WN5 0XN |
| Activity | TECH EXCHANGE | Contact Phone | 01942821567 | |
| Priority | ND 1700 | | | |
| Ref 1 | 24490457 | | | |
| Ref 2 | | | | |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|-------------------------|---|
| <p>Please swap unit</p> | <p>Category: I have a till query</p> <p>Sub Category: 1.) Seamless payment till</p> <p>Symptom: Beetle</p> <p>Till number: 81</p> <p>Description: ###Please ensure previous ticket have been checked ###</p> <p>Till hostname: GBBQ01207SCO81P</p> <p>Till number: 81</p> <p>Peripheral make/model(Please copy and paste CI): BEETLE M-III</p> <p>System details (K1/M1/R1 found on EC portal): n/a</p> <p>Are there still sales are any sales left on the till?: n/a</p> <p>Description of Issue: Atreyee Sengupta</p> <p>Work notes07/09/2025 13:34:14</p> <p>...</p> |

Job Notes

| In Items | | | | | | |
|----------|------|-------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
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Returned Items

| Returned Items | | | | | | |
|----------------|------|-------------|--------|-------|-------------|------------------|
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
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| Customer Print | | |
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| Customer Signature | | |
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Run Sheet

Daniel Hanson 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4240071 | Customer | NCR TESCO HHT | | | Job Address |
|---------------|-------------------------------------|---------------|----------------------------|--|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | SAMANTHA COURTNEY COURTNEY | | TESCO 111 KING ST WALLASEY WALLASEY CH44 0BZ |
| Activity | TECH EXCHANGE | Contact Phone | 3456719662 | | |
| Priority | ND 1700 | | | | |
| Ref 1 | 7525301359 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| <p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::No Power Subject: Honeywell PDA - CT45 - Sound issue Till number: Till serial number:23242B0CAF Date:10.09.2025 Problem description / Error message: ----- Eshwar S Sep 10 2025 10:22 Serial no: 23242B0CAF Build: Stock Logging a ticket for the PDA to be swapped as per the update on the reference - 28843675 Troubleshooting: Tried powering on the device (Yes/No): NA Tried charging the device (Yes/No): NA Tried swapping out the battery (Yes/No): Na Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. customer charge to be added</p> |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|-------------|-----------------------------|--------|-------|-------------------------|-----------------|
| 195493527 | S2881097526 | Staged Honeywell PDA CT45XP | | | | |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|-------------|-----------------------------|--------|-------|-------------|------------------|
| 195493529 | S2881097526 | Staged Honeywell PDA CT45XP | | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| | Customer Print |
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| | |
| | Customer Signature |



Run Sheet

Daniel Hanson 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4239988 | Customer | Fujitsu Services Limited - Star Trains - ME | | Job Address |
|---------------|-------------------------------------|---|--------------------------------|--------------------------------------|
| SLA Window | 11/09/2025 08:00 - 11/09/2025 12:00 | Contact Name | WEST KIRBY NLC2201 MER STATION | MERSEYRAIL Grange Road West Kirby |
| Activity | TECH EXCHANGE | Contact Phone | 0151 955 2475 | MERSEYSIDE Wirral CH48 4DZ |
| Priority | 4HR | | | |
| Ref 1 | C5319699 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| 4HR 11/09/2025 12:00 SLA: 4HR 11/09/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYZEBDS9208 x 1 | <p>Problem: [ME] D9208 Scanner requires replacement Root Cause: Unknown Action: Engineer to replace the DS9208 Scanner & or USB cable Test: In Use URL: Call history:: ##### Call 5319699 Problem Web Service qws_uk Wed 10 Sep 2025 10:33:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000M4024TAA3 contract.pkey=23200 call.poms=1 call.zip=CH48 4DZ call.address=Grange Road West Kirby call.city=Wirral call.customerid=INC18172105 call.problem=NLC2201 West Kirby Window 30 Hardware issues NLC 2201 Site Name West Kirby call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/SCNBLKSHDUSB call.priority=2-Medium call.datereported=9/10/2025 11:32:17 AM</p> <p>##### Call 5319699 Problem Web Service qws_uk Wed 10 Sep 2025 10:33:04 A+C+P</p> <p>NLC2201...</p> |

| Job Notes |
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| In Items |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| Customer Print | | |
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| Customer Signature | | |
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Run Sheet

Daniel Hanson 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4240308 | Customer | Computacenter Limited - HSBC | | Job Address |
|---------------|-------------------------------------|------------------------------|-----------------------|---|
| SLA Window | 10/09/2025 15:17 - 11/09/2025 16:30 | Contact Name | LEIGH.CAIN@HSBC.CO.UK | COMPUTACENTER HSBC 99-101 LORD STREET LIVERPOOL MERSEYSIDE L2 6PG |
| Activity | TECH EXCHANGE | Contact Phone | 07940576051 | |
| Priority | ND 1600 | | | |
| Ref 1 | INC50003860 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|----------------|
| You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | Mtc |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19550568301 | | | | | | |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| Customer Print | | |
| | | |
| Customer Signature | | |
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Run Sheet

Daniel Hanson 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

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|---------------|-------------------------------------|---|-------------------------------------|--|
| Job # 4240049 | Customer | Fujitsu Services Limited - Star Trains - ME | | Job Address |
| SLA Window | 10/09/2025 11:54 - 11/09/2025 20:00 | Contact Name | LIVERPOOL LIME STREET TICKET OFFICE | ND 0246 RET STATION Booking Office, Northern Rail, Liverpool Lime St Railway Station, Lime Street, M Lancashire Liverpool L1 1JF |
| Activity | TECH EXCHANGE | Contact Phone | 0161 822 2150 | |
| Priority | ND 1900 | | | |
| Ref 1 | C5319711 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| ND 11/09/2025 20:00 SLA: ND 11/09/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRNEWND4020MKII x 1 | Problem: [ME] Newbury ND4020 Mark II Required Root Cause: UNKNOWN Action: Make every attempt to repair the printer first before swap. Please call site before dispatching Eng. Clerk will need to come OFF shift BEFORE the new ticket printer is attached. If they do not do this then the replacement printer will not work. Eng MUST Test: IN USE URL: Call history:: ##### Call 5319711 Problem Web Service qws_uk Wed 10 Sep 2025 11:54:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2246TA23 contract.pkey=23200 call.poms=1 call.zip=L1 1JF call.address=Booking Office Northern Rail Liverpool Lime St Railway Station Lime Street M call.city=Liverpool call.customerid=INC18172655 call.problem=NLC2246 LIVERPOOL LIME STREET NLC 2246 Site LIVERPOOL LIME STREET Window Se call.modifiedby=QWebServices call.businessimpact=Urgent (TD) category.name=GBR/STR/workpackage/NORTHTKMKII call.priority=2-Medium call.datereported=9/10/2025 12:53:56 PM... |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|--------------|-------------------------------|--------|-------|-------------------------|-----------------|
| 19549232101 | _NRNEWND4020 | MTR:MAGNETIC TICKET DT 203DPI | 37616 | | | |
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Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|--------------|-------------------------------|--------|-------|-------------|------------------|
| 19549232301 | _NRNEWND4020 | MTR:MAGNETIC TICKET DT 203DPI | 37616 | | | |
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Engineer Closure Notes

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|---------------------------|--------------|--------------|
| Engineer Closure Notes | On-Site Time | On-Site Time |
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| Customer Print | | |
| | | |
| Customer Signature | | |
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Run Sheet

Daniel Hanson 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

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|----------------------|-------------------------------------|----------------------------------|-------------------|-------------------------------|
| Job # 4240011 | Customer | Fujitsu Services Limited - Banks | | Job Address |
| SLA Window | 11/09/2025 09:30 - 11/09/2025 16:30 | Contact Name | Lorraine Davidson | RBSG 5 ORMSKIRK STREET |
| Activity | TECH EXCHANGE | Contact Phone | . | RBSG ST HELENS WA10 1DR |
| Priority | ND 1600 | | | |
| Ref 1 | C5319468 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| ND 12/09/2025 13:14 SLA: ND 12/09/2025 13:14 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBXER3325V/DNI x 1 | Problem: [TC] PRINTER Root Cause: unknown/various Action: MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....3220090018; Engineer to replace printer please follow install guide Test: in use URL: Call history::: ##### Call 5319468 Problem Web Service qws_uk Sat 06 Sep 2025 10:01:06 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000WAT1R3 contract.pkey=23224 call.poms=1 call.zip=WA10 1DR call.address=5 Ormskirk Street call.city=ST HELENS call.orgname=RBSG call.customerid=INC9088814 call.problem=Xerox workcentre 3325 workcentre3325 - Printer Power Issue [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=9/6/2025 11:01:02 AM call.dpavailable=1 ##### Call 5319468 Problem Web Service qws_uk Sat 06 Sep 2025 10:01:06 A+C+P ... |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|----------------------|--------|-------|-------------------------|-----------------|
| 19548919001 | _RBXER3325V/D | NTR:WORK CENTRE 3325 | | | | |
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Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------------|-----------------------|--------|-------|-------------|------------------|
| 19548919201 | _RBXER3325V/D | NPTR:WORK CENTRE 3325 | | | | |
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Engineer Closure Notes

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| | Customer Print |
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| | Customer Signature |
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Run Sheet

Daniel Hanson 11/09/2025

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|------|------------|-------|------------|--------|----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Hanson, Daniel | Jobs on Run | 6 |
|------|------------|-------|------------|--------|----------------|-------------|---|

| Job # 4239937 | Customer | Fujitsu Services Limited - Star Trains - ME | | | Job Address |
|---------------|-------------------------------------|---|-----------------------------------|----|---|
| SLA Window | 10/09/2025 10:02 - 11/09/2025 20:00 | Contact Name | NEWTON-LE-WILLOWS NLC2257 NT STAT | ON | Northern Rail - STAR |
| Activity | TECH EXCHANGE_R | Contact Phone | 01925 292668 | | Newton Le Willows Railway Station, Mill Lane, Newton-Le-Willows, Merseyside, Merseyside |
| Priority | ND 1900 | | | | Newton-Le-Willows, Merseyside, Merseyside |
| Ref 1 | C5319660 | | | | Newton-Le-Willows WA12 9SF |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Previous NA - No access to ticket office. Tried number on job but no answer ND 10/09/2025 20:00 SLA: ND 10/09/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SXMIIUM020-CRAD03 x 1 | Problem: [ME] Miura Desktop PED Cradle faulty Root Cause: Unknown Action: Engineer to replace the Miura Desktop PED Cradle Test: Customer to test after installation URL: Call history: ##### Call 5319660 Problem Web Service qws_uk Tue 09 Sep 2025 15:25:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000N2257TA23 contract.pkey=23200 call.poms=1 call.zip=WA12 9SF call.address=Newton Le Willows Railway Station Mill Lane Newton-Le-Willows Merseyside Mer call.customerid=INC18168099 call.problem=NLC2257 NEWTON-LE-WILLOWS Window 30 ped cradle loose NLC 2257 Site Name NEWT call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/M020-CRAD03 call.priority=2-Medium call.datereported=9/9/2025 4:24:53 PM ##### Call 5319660 Problem Web Service qws_uk Tue 09 Sep 2025 15:25:35 ... |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-----------------|----------------------|--------|-------|-------------------------|-----------------|
| 19548331601 | _SXMIIUM020-CRA | A0013:CRAD03 DESKTOP | | | | |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| Customer Print | | |
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| Customer Signature | | |
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Run Sheet

Stephen Fitton 11/09/2025

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|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4239965 | Customer | POSTURITE LIMITED | | Job Address |
|---------------|-------------------------------------|-------------------|---------------|--|
| SLA Window | 10/09/2025 10:32 - 11/09/2025 17:00 | Contact Name | KELLY EARDLEY | EUXTON HALL HOSPITAL WIGAN ROAD EUXTON CHORLEY PR7 6DY |
| Activity | CHAIR INSTALL | Contact Phone | 01257446855 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1619802 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| *** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4900006175Items on order: https://rico.jotform.com/222823708509055?refNumber=DEL1619802&address | Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1619802&address>Once the job is completed please click this link to open and complete the form. |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------------|--------------------------------|--------|-------|-------------------------|-----------------|
| 19548556501 | 0380503BLA | RH Logic 400 Complete Coccyx B | | | | |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| Customer Print | | |
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| Customer Signature | | |
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Run Sheet

Stephen Fitton 11/09/2025

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|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4240453 | Customer | Paypoint Network Limited - UK | | Job Address |
|---------------|-------------------------------------|-------------------------------|---------|---|
| SLA Window | 10/09/2025 17:46 - 11/09/2025 13:00 | Contact Name | MANAGER | CENTRAL COOP CENTRAL COOP UNIT B2 BOTANY BAY BUSINESS PARK CHORLEY PR6 9GW |
| Activity | TECH EXCHANGE | Contact Phone | ### | |
| Priority | 4HR | | | |
| Ref 1 | 02547225 | | | |
| Ref 2 | | | | |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|-------------------------|-----------------------------|
| 38963282//02547225//PPD | Swap reason: Unable to Poll |

| Job Notes |
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In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
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Run Sheet

Stephen Fitton 11/09/2025

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|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4240390 | Customer | Xerox (UK) Technical***DO NOT INVOICE*** | | Job Address |
|---------------|-------------------------------------|--|--------------|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | Salim Lorgat | PRINTERBASE LTD Swan La Unit 1 WIGAN WN2 4AY |
| Activity | REPAIR WITH PARTS | Contact Phone | 01942524088 | |
| Priority | ND FIX | | | |
| Ref 1 | 11829910 | | | |
| Ref 2 | | | | |
| No. of Parts | 4 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| *Please call Salim on 01942524088/07443018703* Intervention #: 1 SLA: 11/09/2025 17:00-----ASSET INFORMATION---ProductName: MS531dw SFP HV EMEA Device Tag Customer: SerialNumber: 460244130B2X2 ProductIdentifier: 38S0310 Model: 4602-480 Physical Location: ----ACCOUNT INFORMATION---- | -----ACTIVITY DESCRIPTION----Issue : Paper jam no EC Recommended PNs: 41X1179 Steps Performed : pick rollers are fine and the technician mentioned that its fuser related Printer Location :Greenbank Business Park Swan Lane Hindley Green Wigan WN2 4AY Source :L2-MTPoc Contact :Full name: salim lorgat Phone: 01942524088/07443018703 Email: salim.lorgat@productcaregroup.com----INSTRUCTIONS-----Technical Notes -----DCN. @CSC: Please EMO & GO. @TECH: Please investigate vague report of 'Paper jam no EC' - there will be an EC. Parts best guess/precautionary. |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
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See Items Overleaf

| Returned Items |
|----------------|
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|---------|------|-------------|--------|-------|-------------|------------------|
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See Items Overleaf

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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Customer Print

Customer Signature



Run Sheet

Stephen Fitton 11/09/2025

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|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

In Items for Job # 4240390 page 1 of 1



Run Sheet

Stephen Fitton 11/09/2025

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|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

Returned Items for Job # 4240390 page 1 of 1



Run Sheet

Stephen Fitton 11/09/2025

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|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4233615 | Customer | Computacenter Ltd Tesco Project | | Job Address |
|---------------|-------------------------------------|---------------------------------|--------------------|--|
| SLA Window | 01/09/2025 12:59 - 11/09/2025 17:00 | Contact Name | STORE DUTY MANAGER | TESCO EXPRESS TESCO EXPRESS |
| Activity | PROJECT | Contact Phone | StoreDutyManage | ROE ACRE SERVICE STATION YORK ST HEYWOOD OL10 4NS |
| Priority | ND 1700 | | | |
| Ref 1 | Heywood York St | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|----------------|--|
| DELIVERY ONLY | Server build and ship to Tesco store- MUST RECORD FIRST AND SECOND NAME OF SIGNATURE AND TAKE PICTURE OF SERVER AT POINT OF DELIVERY |

| Job Notes |
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| |

| In Items | | | | | | |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19517695901 | | | | | | |
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| Returned Items |
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Run Sheet

Stephen Fitton 11/09/2025

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|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4236192 | Customer | POSTURITE LIMITED | | Job Address |
|---------------|-------------------------------------|-------------------|-----------------|---|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | JACKIE TOWNSEND | JACKIE TOWNSEND 32 ALANDALE DRIVE ROYTON OLDHAM OL2 5TU |
| Activity | CHAIR SP INSTALL | Contact Phone | 03000469222 | |
| Priority | ND 1700 | | | |
| Ref 1 | DEL1618179 | | | |
| Ref 2 | | | | |
| No. of Parts | 2 | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| *** Customer Instructions: Please customer before arrival****e call tSteps going down the front garden to the front door *** Please call 1 hour before arrival.Customer Ref / PO: BOSR:579 PO305588Items on order: | Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form. |

| Job Notes |
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| In Items | | | | | | |
|-------------|------------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19508845201 | 100138872 | Rectangular Chair Mat - Carpet | | | | |
| 19508845202 | 0380103BLA | RH Logic 400 Complete Black | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items | | | | | | |
|----------------|------------|--------------------------------|--------|-------|-------------|------------------|
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 19508845401 | 100138872 | Rectangular Chair Mat - Carpet | | | | |
| 19508845501 | 0380103BLA | RH Logic 400 Complete Black | | | | |
| | | | | | | |
| | | | | | | |



Run Sheet

Stephen Fitton 11/09/2025

| Date | 11/09/2025 | Depot | Warrington | Driver | Fitton, Stephen | Jobs on Run | 6 |
|--|------------|-------------------------------------|------------|----------------------------------|-------------------------|---|---------------|
| Job # 4240471 | | Customer | | Computacenter Limited - Nat West | | Job Address | |
| SLA Window | | 11/09/2025 09:00 - 11/09/2025 17:00 | | Contact Name | Nurun Rahman | NATIONAL WESTMINSTER BANK PLC_ (008 10 Yorkshire Street 10 Yorkshire Street OL1 1QT) | |
| Activity | | NON TECH EXCHANGE | | Contact Phone | 07866835620 | | |
| Priority | | ND 1700 | | | | | |
| Ref 1 | | 24489117 | | | | | |
| Ref 2 | | | | | | | |
| No. of Parts | | 1 | | | | | |
| Instructions 1 | | | | Instructions 2 | | | |
| Nurun Rahman 07866835620 10 Yorkshire Street Oldham OL1 1QT United Kidom SWAP | | | | No Instructions | | | |
| Job Notes | | | | | | | |
| | | | | | | | |
| In Items | | | | | | | |
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? | |
| 19551994401 | 4396625 | RBS:iPad 9 Gen-64GB Wifi ONLY- | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| Returned Items | | | | | | | |
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? | |
| 19551994601 | 4396625 | RBS:iPad 9 Gen-64GB Wifi ONLY- | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| Engineer Closure Notes | | | | | | On Site Time | Off Site Time |
| | | | | | | | |
| | | | | | | Customer Print | |
| | | | | | | | |
| | | | | | | Customer Signature | |



Run Sheet

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|------------|--------------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 5 |
|-------------|------------|--------------|------------|---------------|------------|--------------------|---|

| | | | | |
|----------------------|-------------------------------------|---|---------------------------|---|
| Job # 4239915 | Customer | Fujitsu Services Limited - Star Trains - ME | | Job Address |
| SLA Window | 10/09/2025 08:00 - 11/09/2025 12:00 | Contact Name | FLINT NLC2513 TFW STATION | TRANSPORT FOR WALES Market Square, Flint FLINTSHIRE Clywd CH6 5NW |
| Activity | TECH EXCHANGE | Contact Phone | 02920 320431 | |
| Priority | 4HR | | | |
| Ref 1 | C5319687 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|---|
| <p>4HR 11/09/2025 12:00 SLA: 4HR 10/09/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWFUJTP8ALLINONE x 1</p> | <p>Problem: [ME] TP8 All in One unit faulty Root Cause: Unknown Action: Engineer MUST contact Star Desktop Support before replacing the TOM for instructions. Engineer must also have the BuildPen Drive Bell 8406 & a Laptop with Full TSS. Test: In Use / With Star Support URL: Call history:: ##### Call 5319687 Problem Web Service qws_uk Wed 10 Sep 2025 08:51:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000AT019TAA3 contract.pkey=23200 call.poms=1 call.zip=CH6 5NW call.address=Market Square Flint call.city=Clywd call.customerid=INC18171266 call.problem=NLC2513 FLINT Window 30 ped cradle loose NLC 2513 Site Name FLINT Window 30 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TP8WUS call.priority=2-Medium call.datereported=9/10/2025 9:50:37 AM</p> <p>##### Call 5319687 Problem Web Service qws_uk Wed 10 Sep 2025 08:51:04 ...</p> |

Job Notes

| In Items | | | | | | |
|-------------|--------------|----------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19547960201 | _TWFUJTP8ALL | NONNE15:TP8 ALL IN ONE POS | | | | |
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Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|--------------|----------------------------|--------|-------|-------------|------------------|
| 19547960401 | _TWFUJTP8ALL | NONNE15:TP8 ALL IN ONE POS | | | | |
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Engineer Closure Notes

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|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Ryan Owen 11/09/2025

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|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 5 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4240306 | Customer | Computacenter Limited - HSBC | | Job Address |
|---------------|-------------------------------------|------------------------------|-------------------------|---|
| SLA Window | 10/09/2025 15:17 - 11/09/2025 16:30 | Contact Name | LEISA.WILLIAMS@HSBC.COM | COMPUTACENTER HSBC 274 HIGH STREET BANGOR LL57 1PD |
| Activity | TECH EXCHANGE | Contact Phone | 07384791587 | |
| Priority | ND 1600 | | | |
| Ref 1 | INC50129024 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|----------------|
| You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC | L14 (Win11) |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19550568601 | | | | | | |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Ryan Owen 11/09/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 5 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4240215 | Customer | Symec Travis Perkins | | Job Address |
|---------------|-------------------------------------|----------------------|--------------|-------------------------------|
| SLA Window | 10/09/2025 14:10 - 11/09/2025 17:00 | Contact Name | MARK | TRAVIS PERKINS TRADING CO LTD |
| Activity | TECH EXCHANGE | Contact Phone | 447760408345 | TRAVIS PERKINS TRADING CO LTD |
| Priority | ND 1700 | | | 4-6 WINSFORD WAY |
| Ref 1 | 00483979 | | | SEALAND INDUSTRIAL ESTATE |
| Ref 2 | | | | CHESTER |
| No. of Parts | 1 | | | CH1 4NL |

| Instructions 1 | Instructions 2 |
|--|--|
| Swap for Faulty zebra TC57 SN:20068522501244 | Swap for Faulty zebra TC57 SN:20068522501244 |

| Job Notes |
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In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19550213501 | | | | | | |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Ryan Owen 11/09/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 5 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4240275 | Customer | Symec Travis Perkins | | Job Address |
|---------------|-------------------------------------|----------------------|--------------|-------------------------------|
| SLA Window | 10/09/2025 14:46 - 11/09/2025 17:00 | Contact Name | MARK | TRAVIS PERKINS TRADING CO LTD |
| Activity | TECH EXCHANGE | Contact Phone | 447760408345 | TRAVIS PERKINS TRADING CO LTD |
| Priority | ND 1700 | | | 4-6 WINSFORD WAY |
| Ref 1 | 00483978 | | | SEALAND INDUSTRIAL ESTATE |
| Ref 2 | | | | CHESTER |
| No. of Parts | 1 | | | CH1 4NL |

| Instructions 1 | Instructions 2 |
|--|--|
| Swap for Faulty zebra TC57 SN:20281522520176 | Swap for Faulty zebra TC57 SN:20281522520176 |

| Job Notes |
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| In Items |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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Run Sheet

Ryan Owen 11/09/2025

| | | | | | | | |
|-------------|------------|--------------|------------|---------------|------------|--------------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Owen, Ryan | Jobs on Run | 5 |
|-------------|------------|--------------|------------|---------------|------------|--------------------|---|

| | | | | |
|----------------------|-------------------------------------|---------------------------|-------------------------------|---|
| Job # 4239593 | Customer | Fujitsu - Star – TFW - TC | | Job Address |
| SLA Window | 09/09/2025 18:12 - 11/09/2025 20:00 | Contact Name | CHESTER NLC3701 TFW Depot | TRANSPORT FOR WALES (Chester) |
| Activity | TECH EXCHANGE | Contact Phone | 02920 320 193 / 07741 248 780 | City Road, Cheshire Cheshire Chester CH1 3NS |
| Priority | ND 1900 | | | |
| Ref 1 | C5319677 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| <p>ND 11/09/2025 20:00 SLA: ND 11/09/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _KENEWND4020MK2 x 1</p> | <p>Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history:: ##### Call 5319677 Problem Web Service qws_uk Tue 09 Sep 2025 18:12:05 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TRD3 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC18168946 call.problem=NLC3701 Chester NLC 3701 Site Chester Window Serial Number 38718 Fault Code call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TFWND4020MK2 call.priority=2-Medium call.datereported=9/9/2025 7:11:41 PM</p> <p>##### Call 5319677 Problem Web Service qws_uk Tue 09 Sep 2025 18:12:05 A+C+P ...</p> |

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|-------------|-------------------------|--------|-------|-------------------------|-----------------|
| 19546259501 | KENEWND4020 | MKT:ND4020 MK2:TFW:RICO | 41892 | | | |
| | | | | | | |
| | | | | | | |
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Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|-------------|-------------------------|--------|-------|-------------|------------------|
| 19546259701 | KENEWND4020 | MKT:ND4020 MK2:TFW:RICO | 41892 | | | |
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Engineer Closure Notes

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|---------------------------|--|
| | |
| Customer Print | |
| | |
| Customer Signature | |
| | |



Run Sheet

Osama Shahhoud 11/09/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4240204 | Customer | Computacenter - Morrisons BAU | | | Job Address |
|---------------|-------------------------------------|-------------------------------|-------------|--|--|
| SLA Window | 10/09/2025 14:01 - 11/09/2025 17:00 | Contact Name | THOMAS BOYD | | LOGISTIC CENTRE - PEOPLE TEAM |
| Activity | TECH EXCHANGE | Contact Phone | 07741881645 | | LOGISTIC CENTRE - PEOPLE TEAM |
| Priority | ND 1700 | | | | WM MORRISON SUPERMARKETS PLC KING STREET CW9 7WA |
| Ref 1 | INC000031053595 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|-------------------------------------|---|
| Deliver/exchange/Install PC at site | Deliver/exchange/Install PC at site - Replace DKL07840045W/ 5W11HL2 Site contact - Thomas Boyd - 07741881645 |

| Job Notes |
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| |

| In Items |
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| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|------|-------------|--------|-------|-------------------------|-----------------|
| 19550152701 | | | | | | |
| | | | | | | |
| | | | | | | |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Osama Shahhoud 11/09/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4240191 | Customer | NCR TESCO HHT | | | Job Address | | |
|---------------|-------------------------------------|---------------|----------------------------|--|--|--|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | PHILIP BLACKBURN BLACKBURN | | TESCO 130 BROKEN CROSS MACCLESFIELD CHESHIRE EAST SK11 8TZ | | |
| Activity | TECH EXCHANGE | Contact Phone | 3456757262 | | | | |
| Priority | ND 1700 | | | | | | |
| Ref 1 | 7525300410 | | | | | | |
| Ref 2 | | | | | | | |
| No. of Parts | 1 | | | | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| <p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Scanner issue Subject: Honeywell PDA - CT45 - Scanner not working Till number: Till serial number:23255b3058 Date:10.09.2025 Problem description / Error message: ----- PAVITHRA V1</p> <p>Sep 10 2025</p> <p>12:05 Serial no: 23255b3058 Build: Stock PDA The store called and reported that the scanner is not working on the PDA. Work order number: 28671353 Troubleshooting: Tried soft reboot (Yes/No):Yes Tried hard reboot (Yes/No):Yes Tried toggling the scanner wedge settings(Yes/No):NA Tried scanning it from an application: All applications Name:Philip Blackburn Contact: 07724618777 .</p> | <ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added. |

| Job Notes |
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| |

| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|-------------|----------------------|--------|-------|-------------------------|-----------------|
| 195501150 | S2881097526 | Honeywell PDA CT45XP | | | | |
| | | | | | | |
| | | | | | | |
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| Returned Items |
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| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|-------------|----------------------|--------|-------|-------------|------------------|
| 195501152 | S2881097526 | Honeywell PDA CT45XP | | | | |
| | | | | | | |
| | | | | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Osama Shahhoud 11/09/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4240384 | Customer | Computacenter - Astra Zeneca | | Job Address |
|---------------|-------------------------------------|------------------------------|---------------|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | Nick Farrow | Mill Court Reception Mill Court Reception |
| Activity | DELIVERY | Contact Phone | +447384522212 | To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD |
| Priority | ND 1700 | | | England SK10 2NA |
| Ref 1 | WOT000422666 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Deliver device only no collection should be required | {"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-09-10", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000007271_UK10_EUSAP", "Global Engineering UK": "Cost Center Account Number": "CC_0000007271_UK10_EUSAP"} |

| Job Notes |
|-----------|
| |

| In Items |
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| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 195488967 | 000000000004592628GB-NEW | Len TP T14s G4 AMD R5 | GM0W9SV6 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
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| |
| |

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 195488969 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
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| | | |
| | | |

Customer Print

Customer Signature



Run Sheet

Osama Shahhoud 11/09/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4240400 | Customer | Computacenter - Astra Zeneca | | Job Address |
|---------------|-------------------------------------|------------------------------|---------------|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | Nick Farrow | Mill Court Reception Mill Court Reception |
| Activity | DELIVERY | Contact Phone | +447384522212 | To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD |
| Priority | ND 1700 | | | England SK10 2NA |
| Ref 1 | WOT000422656 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| Deliver device only no collection should be required | {"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-09-10", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000007271_UK10_EUSAP", "Global Engineering UK": "Cost Center Account Number": "CC_0000007271_UK10_EUSAP"} |

| Job Notes |
|-----------|
| |

| In Items |
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| |
| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------------|-----------------------|----------|-------|-------------------------|-----------------|
| 195488970 | 000000000004592626GB-NEW | Len TP T14s G4 AMD R5 | GM0W9STT | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 195488972 | | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| | |
|--|--------------------|
| | Customer Print |
| | |
| | |
| | |
| | Customer Signature |



Run Sheet

Osama Shahhoud 11/09/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4240016 | Customer | Computacenter - Astra Zeneca | | | Job Address |
|---------------|-------------------------------------|------------------------------|---------------|--|---|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | Martyn Nixon | | WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA |
| Activity | NON TECH EXCHANGE | Contact Phone | +447471915878 | | |
| Priority | ND 1700 | | | | |
| Ref 1 | WOT000415622 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 1 | | | | |

| Instructions 1 | Instructions 2 |
|---|---|
| Deliver & collect legacy device using packaging from delivery | {"Procure Catalog ID 1":"NEW_Lenovo_Travel_Laptop","Procure Quantity 1":1,"Remove Serial 1":"PC1ZLJV4","Remove Item 1":"Please collect and remove single device.,""Requested by date": "11-09-2025","Customer Catalog ID": "NEW_Lenovo_Travel_Laptop","Cost Center Name": "CC_0000006964_UK10_EUSAP Enterprise Platform Moveworks UK","Cost Center Account Number": "CC_0000006964_UK10_EUSAP"} |

| Job Notes |
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| |

| In Items |
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| |

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|--------------------|--------------------------------------|----------|-------|-------------------------|-----------------|
| 195335569 | 000000000004693827 | 7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE | PF5882Y7 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Returned Items |
|----------------|
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|------------------------------|----------|-------|-------------|------------------|
| 195335571 | | PC1ZLJV4 - Lenovo 20UJS1601M | PC1ZLJV4 | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Osama Shahhoud 11/09/2025

| | | | | | | | |
|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4240216 | Customer | Computacenter - BASF | | Job Address |
|---------------|-------------------------------------|----------------------|----------------|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | Peter Fookes | COMPUTACENTER AG & CO.OHG (00810238 2 Stockport Exchange 2 Stockport Exchange SK1 3GG |
| Activity | NON TECH EXCHANGE | Contact Phone | 00441614753189 | |
| Priority | ND 1700 | | | |
| Ref 1 | 24489888R | | | |
| Ref 2 | | | | |
| No. of Parts | 0 | | | |

| Instructions 1 | Instructions 2 |
|---------------------------|----------------|
| 07770475263 / 01614753189 | |

| Job Notes |
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| In Items |
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
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Run Sheet

Osama Shahhoud 11/09/2025

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|------|------------|-------|------------|--------|-----------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Shahhoud, Osama | Jobs on Run | 7 |
|------|------------|-------|------------|--------|-----------------|-------------|---|

| Job # 4240297 | Customer | PayPoint Network Ltd_Collections | | | Job Address |
|---------------|-------------------------------------|----------------------------------|-----------------|--|--|
| SLA Window | 10/09/2025 15:17 - 11/09/2025 17:00 | Contact Name | MOHAMMAD NADEEM | | NADEEM HALAL MEAT 821 STOCKPORT ROAD MANCHESTER M19 3PL |
| Activity | COLLECTION | Contact Phone | 07707700068 | | |
| Priority | ND 1700 | | | | |
| Ref 1 | 31113833 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 0 | | | | |

| Instructions 1 | Instructions 2 |
|-------------------------------------|----------------|
| PP1 Mr. Mohammad Nadeem 07707700068 | 34039877 |

| Job Notes |
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In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
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| Returned Items |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| Customer Print | | |
| | | |
| Customer Signature | | |
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Run Sheet
Asif Alam 11/09/2025

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|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 6 |
|------|------------|-------|------------|--------|------------|-------------|---|

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|----------------------|-------------------------------------|----------------------------------|-------------|-------------------------------|
| Job # 4239953 | Customer | Fujitsu Services Limited - Banks | | Job Address |
| SLA Window | 11/09/2025 09:30 - 11/09/2025 16:30 | Contact Name | Simon Owens | RBSG 23 SANKEY STREET |
| Activity | TECH EXCHANGE | Contact Phone | . | RBSG WARRINGTON WA1 1XG |
| Priority | ND 1600 | | | |
| Ref 1 | C5319162 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| ND 12/09/2025 12:24 SLA: ND 12/09/2025 12:24 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBXER3325V/DNI x 1 | Problem: [TC] PRINTER Root Cause: unknown/various Action: Engineer to replace printer please follow install guide***MON-FRI 09:30-16:30; WED 10:00-16:30; SAT 09:30 13:00.....3220067598.....RBOS1277303*** Test: in use URL: Call history:: ##### Call 5319162 Problem Web Service qws_uk Tue 02 Sep 2025 15:37:06 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000WAT1R3 contract.pkey=23224 call.poms=1 call.zip=WA1 1XG call.address=23 Sankey Street call.city=WARRINGTON call.orgname=RBSG call.customerid=INC9086921 call.problem=Xerox WorkCentre 3325 - Displaying Error [LVKR] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=9/2/2025 4:37:02 PM call.dpavailable=1 ##### Call 5319162 Problem Web Service qws_uk Tue 02 Sep 2025 15:37:06 A+C+P ... |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|----------------------|--------|-------|-------------------------|-----------------|
| 19548498101 | _RBXER3325V/D | NTR:WORK CENTRE 3325 | | | | |
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Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------------|----------------------|--------|-------|-------------|------------------|
| 19548498301 | _RBXER3325V/D | NTR:WORK CENTRE 3325 | | | | |
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Engineer Closure Notes

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| Customer Print | |
| | |
| Customer Signature | |
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Run Sheet

Asif Alam 11/09/2025

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|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 6 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4239973 | Customer | Vista Retail Support Limited | | Job Address |
|---------------|-------------------------------------|------------------------------|--|--|
| SLA Window | 10/09/2025 10:44 - 11/09/2025 17:00 | Contact Name | | LIDL THELWALL LANE LANCASHIRE WARRINGTON WA4 1LJ |
| Activity | TECH EXCHANGE | Contact Phone | | |
| Priority | ND 1700 | | | |
| Ref 1 | 3398431 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| 3398431 FSE to attend and replace lost headset with SPK-VOC-HDSET-S5. passcode - 05344504 | Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC. |

| Job Notes |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------------|------------------|--------|-------|-------------------------|-----------------|
| 19548600401 | SPK-VOC-HDSET | SPK-VOC-HDSET-S5 | | | | |
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Run Sheet

Asif Alam 11/09/2025

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|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 6 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4240106 | Customer | Computacenter - British Telecom | | Job Address |
|---------------|-------------------------------------|---------------------------------|---------------------|---|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | Kayleigh Palombella | BRITISH TELECOM PLC_(0081049580) |
| Activity | NON TECH EXCHANGE | Contact Phone | 01313005731 | EE Stanford House EE Stanford House WA3 7TH |
| Priority | ND 1700 | | | |
| Ref 1 | 24493419 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

| Instructions 1 | Instructions 2 |
|-----------------|-----------------|
| No Instructions | No Instructions |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-------------|---------|-------------|--------|-------|-------------------------|-----------------|
| 19549394001 | 4802947 | 4802947 | | | | |
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| Returned Items |
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------|-------------|--------|-------|-------------|------------------|
| 19549394201 | 4802947 | 4802947 | | | | |
| | | | | | | |
| | | | | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
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| | Customer Print |
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| | |
| | |
| | Customer Signature |



Run Sheet
Asif Alam 11/09/2025

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|-------------|------------|--------------|------------|---------------|------------|--------------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 6 |
|-------------|------------|--------------|------------|---------------|------------|--------------------|---|

| Job # 4240482 | Customer | Computacenter Limited | | Job Address |
|---------------|-------------------------------------|-----------------------|-------------------|--|
| SLA Window | 11/09/2025 09:00 - 11/09/2025 17:00 | Contact Name | Deepa Paranthaman | 04, Fir Trees , Barry Rise 04, Fir Trees , Barry Rise 04, Fir Trees , Barry Rise BOWDON, MANCHESTER WA14 3JS |
| Activity | COLLECTION | Contact Phone | 07584612649 | |
| Priority | ND 1700 | | | |
| Ref 1 | WOT000423703 | | | |
| Ref 2 | | | | |
| No. of Parts | 1 | | | |

Job Notes

In Items

| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|-----------|-------------------|----------------------|--------|-------|-------------------------|-----------------|
| 195516443 | 000000000048275B1 | GB-GB-DLM Box Laptop | | | | |
| | | | | | | |
| | | | | | | |
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Returned Items

| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-----------|------|-------------|--------|-------|-------------|------------------|
| 195516446 | | | | | | |
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| Engineer Closure Notes | On Site Time | Off Site Time |
|---------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet

Asif Alam 11/09/2025

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|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 6 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4239914 | Customer | CXM | | | Job Address | | |
|---------------|-------------------------------------|---------------|--------------|--|---|--|--|
| SLA Window | 11/09/2025 09:20 - 11/09/2025 17:00 | Contact Name | SITE MANAGER | | MANSION PROPERTY MANAGEMENT LTD 422 MOSS LANE EAST | | |
| Activity | INSTALL | Contact Phone | ### | | MANCHESTER M14 4PQ | | |
| Priority | ND 1700 | | | | | | |
| Ref 1 | 5906539 | | | | | | |
| Ref 2 | | | | | | | |
| No. of Parts | 9 | | | | | | |

| Instructions 1 | Instructions 2 |
|--|--|
| *ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1 | H2-5131203-15239757 (WIFI) Elavon TID: 15239757; Date Time Logged: 20250905201002; Terminal ID: 210212725101; Profile Number: 15239757 Other Info If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk. |

| Job Notes |
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| In Items |
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| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
|---------|------|-------------|--------|-------|-------------------------|-----------------|
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See Items Overleaf

| Returned Items |
|----------------|
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| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
|-------------|---------|---------------------------|--------|-------|-------------|------------------|
| 19547953101 | EN60009 | KPN SIM CARD-(GB) | | | | |
| 19547953201 | EN70156 | Tetra Move 5000-(FR) | | | | |
| 19547953301 | EN70157 | Tetra Move 5000 Base-(FR) | | | | |
| | | | | | | |

| Engineer Closure Notes | On Site Time | Off Site Time |
|------------------------|--------------|---------------|
| | | |
| Customer Print | | |
| | | |
| Customer Signature | | |
| | | |



Run Sheet
Asif Alam 11/09/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 6 |
|------|------------|-------|------------|--------|------------|-------------|---|

In Items for Job # 4239914 page 1 of 1



Run Sheet

Asif Alam 11/09/2025

| | | | | | | | |
|------|------------|-------|------------|--------|------------|-------------|---|
| Date | 11/09/2025 | Depot | Warrington | Driver | Alam, Asif | Jobs on Run | 6 |
|------|------------|-------|------------|--------|------------|-------------|---|

| Job # 4239888 | Customer | CXM - Complex | | | Job Address |
|---------------|-------------------------------------|---------------|---------------|--|--|
| SLA Window | 10/09/2025 08:10 - 11/09/2025 17:00 | Contact Name | SHAISTA HAMID | | WESTERN UNION 328 GREAT CHEETHAM STREET EAST |
| Activity | TECH EXCHANGE | Contact Phone | 879876408 | | SALFORD M7 4UJ |
| Priority | ND 1700 | | | | |
| Ref 1 | 5906324 | | | | |
| Ref 2 | | | | | |
| No. of Parts | 2 | | | | |

| Instructions 1 | Instructions 2 |
|---|--|
| *ELAVON* : Despatch/Install EN70181/Lane 3000 Smartlink x 1: Collect EN70180/Lane 3000 PCI V5 SNO: 22047733011101023720147LAN_UK_0131303: SWAP OUT/SWAP OUT | LAN_UK_0131303 +441332989695 09am - 8pm mon-fri Elavon TID: 14542120; Date Time Logged: 20250909181008; Terminal ID: 210186128901; Profile Number: 14542120 Other Info |

| Job Notes |
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| In Items | | | | | | |
|-------------|---------|--------------------------------|--------|-------|-------------------------|-----------------|
| Request | Part | Description | Serial | Asset | Part Consumed/Delivered | Transit Damage? |
| 19547436501 | EN70181 | Lane 3000 Smartlink-(FR) | | | | |
| 19547436502 | EN9195 | 300 x 460 + 50mm (smaller Bag) | | | | |
| | | | | | | |
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| Returned Items | | | | | | |
|----------------|---------|---------------------------|--------|-------|-------------|------------------|
| Request | Part | Description | Serial | Asset | Part Status | Customer Damage? |
| 19547436701 | EN70180 | Lane 3000 PCI V5-(FR)(CN) | | | | |
| 19547436801 | EN70181 | Lane 3000 Smartlink-(FR) | | | | |
| | | | | | | |
| | | | | | | |

| Engineer Closure Notes | | | | | On Site Time | Off Site Time |
|------------------------|--|--|--|--|--------------------|---------------|
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| | | | | | Customer Print | |
| | | | | | | |
| | | | | | Customer Signature | |
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| Summary | | | | | | | | | |
|----------------------------------|---------------|--------------|---------|-------------------|--|-----------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| CXM | 19547952901 | 5906539 | 4239914 | INSTALL | MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, .. MANCHESTER, M14 4PQ | Asif Alam | 11/09/2025 09:20 11/09/2025 17:00 | 11/09/2025 | |
| CXM | 19547952902 | 5906539 | 4239914 | INSTALL | MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, .. MANCHESTER, M14 4PQ | Asif Alam | 11/09/2025 09:20 11/09/2025 17:00 | 11/09/2025 | |
| CXM | 19547952903 | 5906539 | 4239914 | INSTALL | MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, .. MANCHESTER, M14 4PQ | Asif Alam | 11/09/2025 09:20 11/09/2025 17:00 | 11/09/2025 | |
| CXM | 19547952904 | 5906539 | 4239914 | INSTALL | MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, .. MANCHESTER, M14 4PQ | Asif Alam | 11/09/2025 09:20 11/09/2025 17:00 | 11/09/2025 | |
| CXM | 19547952905 | 5906539 | 4239914 | INSTALL | MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, .. MANCHESTER, M14 4PQ | Asif Alam | 11/09/2025 09:20 11/09/2025 17:00 | 11/09/2025 | |
| CXM | 19547952906 | 5906539 | 4239914 | INSTALL | MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, .. MANCHESTER, M14 4PQ | Asif Alam | 11/09/2025 09:20 11/09/2025 17:00 | 11/09/2025 | |
| CXM | 19547952907 | 5906539 | 4239914 | INSTALL | MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, .. MANCHESTER, M14 4PQ | Asif Alam | 11/09/2025 09:20 11/09/2025 17:00 | 11/09/2025 | |
| CXM | 19547952908 | 5906539 | 4239914 | INSTALL | MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, .. MANCHESTER, M14 4PQ | Asif Alam | 11/09/2025 09:20 11/09/2025 17:00 | 11/09/2025 | |
| CXM | 19547952909 | 5906539 | 4239914 | INSTALL | MANSION PROPERTY MANAGEMENT LI, 422 MOSS LANE EAST, .. MANCHESTER, M14 4PQ | Asif Alam | 11/09/2025 09:20 11/09/2025 17:00 | 11/09/2025 | |
| CXM - Complex | 19547436501 | 5906324 | 4239888 | TECH EXCHANGE | WESTERN UNION, 328 GREAT CHEETHAM STREET EAST, .. SALFORD, M7 4UJ | Asif Alam | 10/09/2025 08:10 11/09/2025 17:00 | 11/09/2025 | |
| CXM - Complex | 19547436502 | 5906324 | 4239888 | TECH EXCHANGE | WESTERN UNION, 328 GREAT CHEETHAM STREET EAST, .. SALFORD, M7 4UJ | Asif Alam | 10/09/2025 08:10 11/09/2025 17:00 | 11/09/2025 | |
| Fujitsu Services Limited - Banks | 19548498101 | C5319162 | 4239953 | TECH EXCHANGE | RBSG, 23 SANKEY STREET, RBSG, WARRINGTON, WA1 1XG | Asif Alam | 11/09/2025 09:30 11/09/2025 16:30 | 11/09/2025 | |
| Computacenter Limited | 195516443 | WOT000423703 | 4240482 | COLLECTION | 04, Fir Trees , Barry Rise, 04, Fir Trees , Barry Rise, 04, Fir Trees , Barry Rise, BOWDON, MANCHESTER, WA14 3JS | Asif Alam | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - British Telecom | 19549394001 | 24493419 | 4240106 | NON TECH EXCHANGE | BRITISH TELECOM PLC_(0081049580), EE Stanford House , EE Stanford House , WA3 7TH | Asif Alam | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Vista Retail Support Limited | 19548600401 | 3398431 | 4239973 | TECH EXCHANGE | LIDL, THELWALL LANE, LANCASHIRE, WARRINGTON, WA4 1LJ | Asif Alam | 10/09/2025 10:44 11/09/2025 17:00 | 11/09/2025 | |

| Summary | | | | | | | | | |
|---|---------------|-------------|---------|-----------------|---|---------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| NCR TESCO HHT | 195493527 | 7525301359 | 4240071 | TECH EXCHANGE | TESCO, 111 KING ST, WALLASEY, WALLASEY, CH44 0BZ | Daniel Hanson | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Fujitsu Services Limited - Star Trains - ME | 19548893601 | C5319699 | 4239988 | TECH EXCHANGE | MERSEYRAIL, Grange Road West Kirby, MERSEYSIDE, Wirral, CH48 4DZ | Daniel Hanson | 11/09/2025 08:00 11/09/2025 12:00 | 11/09/2025 | |
| Fujitsu Services Limited - Star Trains - ME | 19549232101 | C5319711 | 4240049 | TECH EXCHANGE | Northern Rail - STAR, Booking Office, Northern Rail, Liverpool Lime St Railway Station, Lime Street, M, Lancashire, Liverpool, L1 1JF | Daniel Hanson | 10/09/2025 11:54 11/09/2025 20:00 | 11/09/2025 | |
| Computacenter Limited - HSBC | 19550568301 | INC50003860 | 4240308 | TECH EXCHANGE | COMPUTACENTER HSBC, 99-101 LORD STREET, LIVERPOOL, MERSEYSIDE, L2 6PG | Daniel Hanson | 10/09/2025 15:17 11/09/2025 16:30 | 11/09/2025 | |
| Fujitsu Services Limited - Banks | 19548919001 | C5319468 | 4240011 | TECH EXCHANGE | RBSG, 5 ORMSKIRK STREET, RBSG, ST HELENS, WA10 1DR | Daniel Hanson | 11/09/2025 09:30 11/09/2025 16:30 | 11/09/2025 | |
| Fujitsu Services Limited - Star Trains - ME | 19548331601 | C5319660 | 4239937 | TECH EXCHANGE_R | Northern Rail - STAR, Newton Le Willows Railway Station, Mill Lane, Newton-Le-Willows, Merseyside, Mer, Merseyside, Newton-Le-Willows, WA12 9SF | Daniel Hanson | 10/09/2025 10:02 11/09/2025 20:00 | 11/09/2025 | |

| Summary | | | | | | | | | |
|-----------------------------|---------------|--------------------|---------|---------------|--|--------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| POSTURITE LIMITED | 19547651801 | DEL1621991 | 4239902 | CHAIR INSTALL | ALAN WHITE, 3 GRAVNERS FIELD, THORNTON-CLEVELEY S, FY5 4EY | David Ranson | 10/09/2025 08:46 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - JLP Project | 195435494 | Walton-le-Dale 721 | 4239023 | PROJECT | WAITROSE LTD, WAITROSE LTD, CAPITOL CENTRE, WALTON-LE-DALE, PRESTON, PR5 4AW | David Ranson | 09/09/2025 10:09 11/09/2025 10:00 | 11/09/2025 | |
| Computacenter - JLP Project | 19543594301 | Walton-le-Dale 721 | 4239023 | PROJECT | WAITROSE LTD, WAITROSE LTD, CAPITOL CENTRE, WALTON-LE-DALE, PRESTON, PR5 4AW | David Ranson | 09/09/2025 10:09 11/09/2025 10:00 | 11/09/2025 | |
| Computacenter - JLP Project | 19543594302 | Walton-le-Dale 721 | 4239023 | PROJECT | WAITROSE LTD, WAITROSE LTD, CAPITOL CENTRE, WALTON-LE-DALE, PRESTON, PR5 4AW | David Ranson | 09/09/2025 10:09 11/09/2025 10:00 | 11/09/2025 | |



Run Sheet

Warehouse manifest

| Summary | | | | | | | | | |
|--|---------------|-------------------|---------|----------------------|--|--------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| CDW | 19547959101 | SCTASK111844 7 | 4239916 | COLLECTION | APARTMENT 38, APARTMENT 38, THE NILE, 26 CITY ROAD EAST, MANCHESTER, M15 4TB | Gideon Ajulo | 10/09/2025 09:22 11/09/2025 17:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19549671001 | DEL1623362 | 4240155 | CHAIR INSTALL | KAYLEIGH ERRINGTON, 17 CLUMBER ROAD, MANCHESTER, M18 7LX | Gideon Ajulo | 10/09/2025 13:12 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - KPMG | (No Items) | 24491677R | 4240427 | NON TECH EXCHANGE | KPMG LLP. (0081097989), 1 St Peters Square , 1 St Peters Square , M2 3AE | Gideon Ajulo | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter PwC NON TECH EXCHANGE | 19550401001 | PAR0447187 | 4240269 | TECH EXCHANGE | P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB | Gideon Ajulo | 10/09/2025 14:41 11/09/2025 17:30 | 11/09/2025 | |
| POSTURITE LIMITED | 19547645301 | DEL1621866 | 4239901 | CHAIR INSTALL | HMRC, 5TH FLOOR, THREE NEW BAILEY, NEW BAILEY STREET, Salford, M3 5FS | Gideon Ajulo | 10/09/2025 08:44 11/09/2025 17:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19552030601 | DEL1621623 | 4240439 | CHAIR SP INSTALL | SALIX HOMES, DIAMOND HOUSE, 2 PEEL CROSS ROAD, Salford, M5 4DT | Gideon Ajulo | 10/09/2025 17:14 11/09/2025 17:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19552030602 | DEL1621623 | 4240439 | CHAIR SP INSTALL | SALIX HOMES, DIAMOND HOUSE, 2 PEEL CROSS ROAD, Salford, M5 4DT | Gideon Ajulo | 10/09/2025 17:14 11/09/2025 17:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19552063901 | DEL1623892 | 4240447 | CHAIR INSTALL | FARIA KHOKHAR, 15 TRAFAVGAR SQUARE, ASHTON-UNDER-LYNE, OL7 0LN | Gideon Ajulo | 10/09/2025 17:30 11/09/2025 17:00 | 11/09/2025 | |

| Summary | | | | | | | | | |
|---|---------------|-------------|---------|-------------------|---|------------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Computacenter Limited - HSBC | 19548901801 | INC50115903 | 4240002 | TECH EXCHANGE | COMPUTACENTER HSBC, 60 CHURCH STREET1, LANCASHIRE, BLACKBURN, BB1 5AS | John Paul Barron | 10/09/2025 11:10 11/09/2025 16:30 | 11/09/2025 | |
| Xerox (UK) Technical***DO NOT INVOICE*** | 195481033 | 11829408 | 4239928 | REPAIR WITH PARTS | TESCO Stores Limited, King Street, LAP1, LANCASTER, LA1 1RE | John Paul Barron | 11/09/2025 09:00 11/09/2025 11:30 | 11/09/2025 | |
| Xerox (UK) Technical***DO NOT INVOICE*** | 195481027 | 11829408 | 4239928 | REPAIR WITH PARTS | TESCO Stores Limited, King Street, LAP1, LANCASTER, LA1 1RE | John Paul Barron | 11/09/2025 09:00 11/09/2025 11:30 | 11/09/2025 | |
| EPAY Limited | (No Items) | 4373182 | 4240294 | INSTALL | E H BOOTH LIMITED - LONGRIDGE, E H BOOTH LIMITED - LONGRIDGE, BERRY LANE, LONGRIDGE, PRESTON, LANCASHIRE, PR3 3NH | John Paul Barron | 10/09/2025 15:11 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - Kingfisher | (No Items) | 24490457 | 4240529 | TECH EXCHANGE | B & Q PLC, B & Q PLC, FRITH STREET, WIGAN, WN5 0XN | John Paul Barron | 10/09/2025 19:15 11/09/2025 17:00 | 11/09/2025 | |

| Summary | | | | | | | | | |
|------------------------------|---------------|--------------|---------|-------------------|---|---------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| GE Medical Systems Ltd | 19550348401 | 15571412 | 4240248 | NON TECH EXCHANGE | ARROWE PARK HOSPITAL, ARROWE PARK HOSPITAL, ARROWE PARK ROAD, WIRRAL , CH49 5PE | Nadeem Saleem | 10/09/2025 14:27 11/09/2025 12:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19547124201 | DEL1622987 | 4239842 | CHAIR INSTALL | REDROW GROUP SERVICES LTD, REDROW HOUSE, ST. DAVIDS PARK, EWLOE, DEESIDE, CH5 3RX | Nadeem Saleem | 10/09/2025 06:48 11/09/2025 17:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19552012701 | DEL1622036 | 4240433 | CHAIR INSTALL | JONATHON FOWLER, 41 ILFORD AVENUE, LIVERPOOL, L23 7YE | Nadeem Saleem | 10/09/2025 17:10 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - Astra Zeneca | 195386237 | WOT000417947 | 4240378 | NON TECH EXCHANGE | Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW | Nadeem Saleem | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - Astra Zeneca | 195386458 | WOT000417972 | 4240379 | NON TECH EXCHANGE | Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW | Nadeem Saleem | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - Astra Zeneca | 195386461 | WOT000417971 | 4240380 | NON TECH EXCHANGE | Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW | Nadeem Saleem | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - Astra Zeneca | 195386455 | WOT000417949 | 4240381 | NON TECH EXCHANGE | Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW | Nadeem Saleem | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - Astra Zeneca | 195386906 | WOT000417970 | 4240382 | NON TECH EXCHANGE | Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW | Nadeem Saleem | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - Astra Zeneca | 195393630 | WOT000418095 | 4240383 | NON TECH EXCHANGE | Astrazeneca Speke Reception., Astrazeneca Speke Reception., To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW | Nadeem Saleem | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19550011801 | DEL1623436 | 4240181 | CHAIR SP INSTALL | JENNIFER COGHLAN-ADAM, 37 SACKVILLE ROAD, WINDLE, ST. HELENS, WA10 6JD | Nadeem Saleem | 10/09/2025 13:37 11/09/2025 17:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19550011802 | DEL1623436 | 4240181 | CHAIR SP INSTALL | JENNIFER COGHLAN-ADAM, 37 SACKVILLE ROAD, WINDLE, ST. HELENS, WA10 6JD | Nadeem Saleem | 10/09/2025 13:37 11/09/2025 17:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19550011803 | DEL1623436 | 4240181 | CHAIR SP INSTALL | JENNIFER COGHLAN-ADAM, 37 SACKVILLE ROAD, WINDLE, ST. HELENS, WA10 6JD | Nadeem Saleem | 10/09/2025 13:37 11/09/2025 17:00 | 11/09/2025 | |



Run Sheet

Warehouse manifest

| Summary | | | | | | | | | |
|----------------------------------|---------------|---------------------|---------|-------------------|---|----------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Computacenter - Morrisons BAU | 19550152701 | INC0000310535 95 | 4240204 | TECH EXCHANGE | LOGISTIC CENTRE - PEOPLE TEAM, LOGISTIC CENTRE - PEOPLE TEAM, WM MORRISON SUPERMARKETS PLC, KING STREET, CW9 7WA | Osama Shahhoud | 10/09/2025 14:01 11/09/2025 17:00 | 11/09/2025 | |
| PayPoint Network Ltd_Collections | (No Items) | 31113833 | 4240297 | COLLECTION | NADEEM HALAL MEAT, 821 STOCKPORT ROAD, MANCHESTER, M19 3PL | Osama Shahhoud | 10/09/2025 15:17 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - BASF | (No Items) | 24489888R | 4240216 | NON TECH EXCHANGE | COMPUTACENTER AG & CO.OHG (00810238, 2 Stockport Exchange , 2 Stockport Exchange , SK1 3GG | Osama Shahhoud | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - Astra Zeneca | 195488967 | WOT000422666 | 4240384 | DELIVERY | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Osama Shahhoud | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - Astra Zeneca | 195488970 | WOT000422656 | 4240400 | DELIVERY | Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA | Osama Shahhoud | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter - Astra Zeneca | 195335569 | WOT000415622 | 4240016 | NON TECH EXCHANGE | WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA | Osama Shahhoud | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| NCR TESCO HHT | 195501150 | 7525300410 | 4240191 | TECH EXCHANGE | TESCO, 130 BROKEN CROSS MACCLESFIELD, CHESHIRE EAST, SK11 8TZ | Osama Shahhoud | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |



Run Sheet

Warehouse manifest

| Summary | | | | | | | | | |
|---|---------------|-------------|---------|---------------|---|-----------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Fujitsu - Star – TFW - TC | 19546259501 | C5319677 | 4239593 | TECH EXCHANGE | TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS | Ryan Owen | 09/09/2025 18:12 11/09/2025 20:00 | 11/09/2025 | |
| Symec Travis Perkins | 19550213501 | 00483979 | 4240215 | TECH EXCHANGE | TRAVIS PERKINS TRADING CO LTD, TRAVIS PERKINS TRADING CO LTD, 4-6 WINSFORD WAY, SEALAND INDUSTRIAL ESTATE, CHESTER, CH1 4NL | Ryan Owen | 10/09/2025 14:10 11/09/2025 17:00 | 11/09/2025 | |
| Symec Travis Perkins | 19550419201 | 00483978 | 4240275 | TECH EXCHANGE | TRAVIS PERKINS TRADING CO LTD, TRAVIS PERKINS TRADING CO LTD, 4-6 WINSFORD WAY, SEALAND INDUSTRIAL ESTATE, CHESTER, CH1 4NL | Ryan Owen | 10/09/2025 14:46 11/09/2025 17:00 | 11/09/2025 | |
| Fujitsu Services Limited - Star Trains - ME | 19547960201 | C5319687 | 4239915 | TECH EXCHANGE | TRANSPORT FOR WALES, Market Square, Flint, FLINTSHIRE, Clywd, CH6 5NW | Ryan Owen | 10/09/2025 08:00 11/09/2025 12:00 | 11/09/2025 | |
| Computacenter Limited - HSBC | 19550568601 | INC50129024 | 4240306 | TECH EXCHANGE | COMPUTACENTER HSBC, 274 HIGH STREET, BANGOR , LL57 1PD | Ryan Owen | 10/09/2025 15:17 11/09/2025 16:30 | 11/09/2025 | |

| Summary | | | | | | | | | |
|---|---------------|-----------------|---------|-------------------|--|----------------|--------------------------------------|------------|-------|
| Customer Name | Trace Request | Ref 1 | Job # | Activity | Address | Engineer | SLA Window | Run Date | Rec'd |
| Computacenter Limited - Nat West | 19551994401 | 24489117 | 4240471 | NON TECH EXCHANGE | NATIONAL WESTMINSTER BANK PLC_ (008, 10 Yorkshire Street , 10 Yorkshire Street , OL1 1QT | Stephen Fitton | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Computacenter Ltd Tesco Project | 19517695901 | Heywood York St | 4233615 | PROJECT | TESCO EXPRESS, TESCO EXPRESS, ROE ACRE SERVICE STATION, YORK ST, HEYWOOD, OL10 4NS | Stephen Fitton | 01/09/2025 12:59 11/09/2025 17:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19508845201 | DEL1618179 | 4236192 | CHAIR SP INSTALL | JACKIE TOWNSEND, 32 ALANDALE DRIVE, ROYTON, OLDHAM, OL2 5TU | Stephen Fitton | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19508845202 | DEL1618179 | 4236192 | CHAIR SP INSTALL | JACKIE TOWNSEND, 32 ALANDALE DRIVE, ROYTON, OLDHAM, OL2 5TU | Stephen Fitton | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Paypoint Network Limited - UK | (No Items) | 02547225 | 4240453 | TECH EXCHANGE | CENTRAL COOP, CENTRAL COOP, UNIT B2, BOTANY BAY BUSINESS PARK, CHORLEY, PR6 9GW | Stephen Fitton | 10/09/2025 17:46 11/09/2025 13:00 | 11/09/2025 | |
| POSTURITE LIMITED | 19548556501 | DEL1619802 | 4239965 | CHAIR INSTALL | EUXTON HALL HOSPITAL, WIGAN ROAD, EUXTON, CHORLEY, PR7 6DY | Stephen Fitton | 10/09/2025 10:32 11/09/2025 17:00 | 11/09/2025 | |
| Xerox (UK) Technical***DO NOT INVOICE**** | 195512179 | 11829910 | 4240390 | REPAIR WITH PARTS | PRINTERBASE LTD, Swan La, Unit 1, WIGAN, WN2 4AY | Stephen Fitton | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Xerox (UK) Technical***DO NOT INVOICE**** | 195513416 | 11829910 | 4240390 | REPAIR WITH PARTS | PRINTERBASE LTD, Swan La, Unit 1, WIGAN, WN2 4AY | Stephen Fitton | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Xerox (UK) Technical***DO NOT INVOICE**** | 195512166 | 11829910 | 4240390 | REPAIR WITH PARTS | PRINTERBASE LTD, Swan La, Unit 1, WIGAN, WN2 4AY | Stephen Fitton | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |
| Xerox (UK) Technical***DO NOT INVOICE**** | 195512173 | 11829910 | 4240390 | REPAIR WITH PARTS | PRINTERBASE LTD, Swan La, Unit 1, WIGAN, WN2 4AY | Stephen Fitton | 11/09/2025 09:00 11/09/2025 17:00 | 11/09/2025 | |