



Run Sheet

Nadeem Saleem 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	7
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Job # 4190496	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/06/2025 14:20 - 01/07/2025 17:00	Contact Name	ALEXANDRA OWENS	DWF 2 HARDMAN STREET MANCHESTER M3 3AA
Activity	CHAIR SP INSTALL	Contact Phone	01132616180	
Priority	ND 1700			
Ref 1	DEL1591574			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4500003860Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317781201	1401110	Slim Cool Laptop Stand				
19317781202	1301037	RH New Logic 220 High Back wit				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19317781401	1301037	RH New Logic 220 High Back wit				
19317781501	1401110	Slim Cool Laptop Stand				



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Job # 4190342	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/06/2025 12:09 - 01/07/2025 17:00	Contact Name	NATHAN GRUNDLE	BETFRED TECHNOLOGY LTD STEAM PACKET HOUSE 72-76 CROSS STREET MANCHESTER M2 4JG
Activity	CHAIR INSTALL	Contact Phone	07597441902	
Priority	ND 1700			
Ref 1	DEL1594647			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: There is no parking on site. *** Please call 1 hour before arrival. Customer Ref / PO: ITLD381329 Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1594647&address</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. https://rico.jotform.com/222823708509055?refNumber=DEL1594647&address</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19316888101	9787601BLA	Positiv Plus High Back No Neck				

Returned Items



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Job # 4190772	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/06/2025 18:06 - 01/07/2025 17:00	Contact Name	VICKY	APARTMENT 16 THE VIBE 175 BROUGHTON LANE Salford M7 1UD
Activity	CHAIR INSTALL	Contact Phone	07535236786	
Priority	ND 1700			
Ref 1	DEL1595674			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please call my phone number the intercom is not working and i don't want to miss the delivery thanks *** Please call 1 hour before arrival.Customer Ref / PO: 78924Items on order:9820900 - PLATFORM - Oplot Sit-S</p> <p>href=https://rico.jotform.com/222823708509055?refNumber=DEL1595674&address=Apartment%2016%20The%20Vibe%20Salford%20175%20Broughton%20Lane%20M7%201UD</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19319044201	5765041	HAG Capisco 8010; White Plasti				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19319044401	5765041	HAG Capisco 8010; White Plasti				

Engineer Closure Notes

	Customer Print	
	Customer Signature	



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Job # 4190584	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	30/06/2025 15:29 - 01/07/2025 17:00	Contact Name	THUSHITHTHA SHANTAKUMAR		VICTORIA STORES 29 VICTORIA ROAD DUKINFIELD CHESHIRE SK16 4UW
Activity	COLLECTION	Contact Phone	447543923767		
Priority	ND 1700				
Ref 1	31277480				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
PP Mini (including charger & PPOS) Mrs. Thushiththa Shantakumar 07543923767	37593759 38963067 38945406

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Job # 4190521	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	30/06/2025 14:32 - 01/07/2025 17:00	Contact Name	KATE OLLERENSHAW		21 KENWICK DRIVE 21 KENWICK DRIVE MANCHESTER M40 3RU
Activity	COLLECTION	Contact Phone	078252 38059		
Priority	ND 1700				
Ref 1	43679				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time



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Job # 4190810	Customer	POSTURITE LIMITED			Job Address		
SLA Window	30/06/2025 19:08 - 01/07/2025 17:00	Contact Name	KATHRYN ARMSTRONG WR:31807		KATHRYN ARMSTRONG WR:31807		
Activity	CHAIR INSTALL	Contact Phone	07534122041		61 CRESCENT ROAD ROCHDALE OL11 3LG		
Priority	ND 1700						
Ref 1	DEL1591303						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: P503945 WR:31807Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19319133101	9787002INFULLB	Positiv R600 High Back Full Sp				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4190768	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/06/2025 18:00 - 01/07/2025 17:00	Contact Name	LISA SMITH	LISA SMITH TODMORDEN COMMUNITY COLLEGE
Activity	CHAIR INSTALL	Contact Phone	07944723794	TODMORDEN FAMILY HUB, BURNLEY ROAD TODMORDEN OL14 7BX
Priority	ND 1700			
Ref 1	DEL1595773			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
*** Customer Instructions: phone number for our hub is 01706 399970 if you need assistance - no difficulties with entrance. *** Please call 1 hour before arrival.Customer Ref / PO: SSCH4387Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19319026501	100143272	Adapt 660 (medium seat/high ba				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4190218	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Catherine Sisson	Astrazeneca Speke Reception
Activity	DELIVERY	Contact Phone	-	Astrazeneca Speke Reception To Jay Galloway, Plot 6, Renaissance Way SPEKE England L24 9JW
Priority	ND 1700			
Ref 1	WOT000347682			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-30", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231655_4000_NAM IMMUNOLOGY", "Cost Center Account Number": "CC_0000231655_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193156311	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0R7PW7			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4190761	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Amelia Sukiennik		Walk Up - Liverpool - Speke
Activity	DELIVERY	Contact Phone	Unknown		Walk Up - Liverpool - Speke
Priority	ND 1700				To Jay Galloway, Plot 6
Ref 1	WOT000348258				Renaissance Way, Boulevard
Ref 2					LIVERPOOL
No. of Parts	1				L24 9JW

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Standard_Laptop", "Procure Quantity": "1", "Requested by date": "2025-07-01", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000231447_4000_NAM", "TRAINING COST": "Cost Center Account Number": "CC_0000231447_4000_NAM"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193168126	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0TE7MN			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4190468	Customer	CXM		Job Address
SLA Window	30/06/2025 14:00 - 01/07/2025 17:00	Contact Name	HOWARD LEWIS	NOVOTEL LIVERPOOL PADDINGTON V 3 PADDINGTON VILLAGE
Activity	INSTALL	Contact Phone	7875319264	LIVERPOOL L7 3FA
Priority	ND 1700			
Ref 1	5875078			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1	<p>H2-5101757-15197475 David Biesok 07794 210050</p> <p>3 Paddington Village Liverpool United Kingdom L7 3FA (GPRS) Elavon TID: 15197475; Date Time Logged: 20250630131007; Terminal ID: 210184037212; Profile Number: 15197475</p> <p>
 Other Info</p> <p>If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19317578301	EN60009	KPN SIM CARD-(GB)				
19317578501	EN70156	Tetra Move 5000-(FR)				
19317578701	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4190469	Customer	CXM		Job Address
SLA Window	30/06/2025 14:00 - 01/07/2025 17:00	Contact Name	HOWARD LEWIS	NOVOTEL LIVERPOOL PADDINGTON V 3 PADDINGTON VILLAGE
Activity	INSTALL	Contact Phone	7875319264	
Priority	ND 1700			LIVERPOOL L7 3FA
Ref 1	5875082			
Ref 2				
No. of Parts	8			

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70156/Tetra Move 5000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70157/Tetra Move 5000 BT Base x 1</p>	<p>H2-5101884-15197477 David Biesok 07794 210050</p> <p>3 Paddington Village Liverpool United Kingdom L7 3FA (GPRS) Elavon TID: 15197477; Date Time Logged: 20250630131007; Terminal ID: 210184037213; Profile Number: 15197477</p> <p>
 Other Info</p> <p>If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19317578201	EN60009	KPN SIM CARD-(GB)				
19317578401	EN70156	Tetra Move 5000-(FR)				
19317578601	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes

	Customer Print
	Customer Signature



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Job # 4190398	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	30/06/2025 09:00 - 01/07/2025 19:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5313995				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Previous DOA - Arrived onsite to replace printer. Paired device ok but when user came to test print it printed void and made strange grinding sound. There was a man called Stuart Brown star care engineer from Fujitsu he refused part and asked for a replacement. ND 28/06/2025 19:00 SLA: ND 28/06/2025 19:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLMIK100202-000-MP x 1	Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history: ##### Call 5313995 Problem Web Service qws_uk Fri 27 Jun 2025 09:10:05 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17801003 call.problem=NLC2242 Liverpool Central Steatite CCST Printer Printing Void Tickets NLC call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=6/27/2025 10:09:16 AM ##### Call 5313995 Problem Web Service qws_uk Fri 27 Jun 2025 09:10:05 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317023001	_SLMIK100202-000-MP	STEATITE THERMAL TKT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4189940	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	29/06/2025 08:00 - 01/07/2025 20:00	Contact Name	LIVERPOOL CENTRAL M2GO NLC2242 ME	RICO	RICO
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954	Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Priority	ND 1900				
Ref 1	C5314117				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 01/07/2025 20:00 SLA: ND 01/07/2025 20:00 PART2= PART3= PART4= ALT1=_SXNEWND4020MK2 ALT2= ALT3= ALT4= TEXT= _MYNEWND4020MK2 x 1	Problem: [TC] Newbury ND4020 Mark II Required Root Cause: Unknown Action: Engineer to replace the faulty Newbury Data printer at depot. Please record serial numbers in & out. Test: N/A Depot swap URL: Call history: ##### Call 5314117 Problem Web Service qws_uk Sun 29 Jun 2025 19:42:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000M4034TRD3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17809685 call.problem>Newbury Printer Fault call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEND4020MK2 call.priority=2-Medium call.datereported=6/29/2025 8:41:54 PM ##### Call 5314117 Problem Web Service qws_uk Sun 29 Jun 2025 19:42:35 A+C+P Can I please raise a fault for a Newbury printer at Liverpool Central serial number 40541. The printer is failing to print tickets and it appears one of the bands inside the machine has moved out of its functioning position....

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19315185501	_MYNEWND4020	MKR:ND4020 MK2:WHITE:MER:RICO	41824			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4190742	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	30/06/2025 17:19 - 01/07/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5314245				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 01/07/2025 20:00 SLA: ND 01/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _FGMIK100202-000-MP x 1	Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history: ##### Call 5314245 Problem Web Service qws_uk Mon 30 Jun 2025 16:34:37 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB000000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17800997 call.problem=NLC2242 Liverpool Central Steatite CCST Printer Printing Void Tickets NLC call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=6/30/2025 5:33:45 PM ##### Call 5314245 Problem Web Service qws_uk Mon 30 Jun 2025 16:34:37 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318876701	_FGMIK100202-000	STEATITE PRINTER FGWMT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4190744	Customer	Fujitsu Services Limited - Star Trains			Job Address
SLA Window	30/06/2025 17:19 - 01/07/2025 20:00	Contact Name	LIVERPOOL CENTRAL NLC2242 MER Depot	MERSEY RAIL Ranelagh Street LANCASHIRE Liverpool L1 1JT	
Activity	TECH EXCHANGE	Contact Phone	0151 702 2954		
Priority	ND 1900				
Ref 1	C5314244				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
ND 01/07/2025 20:00 SLA: ND 01/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _FGMIK100202-000-MP x 1	Problem: [TC] PRINTER Root Cause: Unknown Action: Engineer to swap and pair with the phone - Device ID xx RSP ID xxxx TFS REF xxxxxxxx **Please ensure all tickets where possible are removed from printers before removing from site** Test: In use URL: Call history: ##### Call 5314244 Problem Web Service qws_uk Mon 30 Jun 2025 16:32:37 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4034TRT3 contract.pkey=23200 call.poms=1 call.zip=L1 1JT call.address=Ranelagh Street call.city=Liverpool call.customerid=INC17801003 call.problem=NLC2242 Liverpool Central Steatite CCST Printer Printing Void Tickets NLC call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STEATITE-ME call.priority=2-Medium call.datereported=6/30/2025 5:31:58 PM ##### Call 5314244 Problem Web Service qws_uk Mon 30 Jun 2025 16:32:37 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318877401	_FGMIK100202-000	STEATITE PRINTER FGWMT				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Daniel Hanson 01/07/2025

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Job # 4190236	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	30/06/2025 10:43 - 01/07/2025 17:00	Contact Name	KIM MURRAY	COMPUTACENTER HSBC 2 ESMOND STREET LIVERPOOL L6 5AZ
Activity	COLLECTION	Contact Phone	07934599056	
Priority	ND 1600			
Ref 1	RITM34693871			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Of Hardware For Leavers - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19316409501						

Returned Items



Run Sheet

Daniel Hanson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4190688	Customer	Computacenter Limited		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Danielle Daulby	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447970900898	7 knowle Close 7 knowle Close L12 0RP
Priority	ND 1700			
Ref 1	73146104			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Danielle Daulby Contact Number - 07970900898 Location - knowle Close Liverpool L12 0RP - Heritage - Device - WINDOWS Make -ead Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 470716	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317397201	4707161	LBG:PPD HP 830 G10 i5 16GB				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4190746	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/06/2025 17:23 - 01/07/2025 17:00	Contact Name		MCDONALDS - NCR STONEDALE RETAIL PARK EAST LANCASHIRE ROAD
Activity	TECH EXCHANGE	Contact Phone		LIVERPOOL LANCASHIRE LIVERPOOL L11 9DH
Priority	ND 1700			
Ref 1	3322629			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3322629 3322634 - 4 Quail headsets - cannot connect	Replace MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318896201	MCD-HSET-QUA	QUAIL HEADSET				



Run Sheet

Daniel Hanson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4190745	Customer	Vista Retail Support Limited	Job Address
SLA Window	30/06/2025 17:23 - 01/07/2025 17:00	Contact Name	MCDONALDS - NCR STONEDALE RETAIL PARK EAST LANCASHIRE ROAD
Activity	TECH EXCHANGE	Contact Phone	LIVERPOOL LANCASHIRE LIVERPOOL L11 9DH
Priority	ND 1700		
Ref 1	3322633		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3322629 3322633 3322634 & 3322635 - 4 Quail headsets - cannot connect	Replace MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318896901	MCD-HSET-QUA	QUAIL HEADSET				



Run Sheet

Daniel Hanson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4190752	Customer	Vista Retail Support Limited	Job Address
SLA Window	30/06/2025 17:25 - 01/07/2025 17:00	Contact Name	MCDONALDS - NCR STONEDALE RETAIL PARK EAST LANCASHIRE ROAD
Activity	TECH EXCHANGE	Contact Phone	LIVERPOOL LANCASHIRE LIVERPOOL L11 9DH
Priority	ND 1700		
Ref 1	3322634		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3322629 3322633 3322634 & 3322635 - 4 Quail headsets - cannot connect	Replace MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REA) DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318899601	MCD-HSET-QUA	QUAIL HEADSET				



Run Sheet

Daniel Hanson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	14
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Job # 4190753	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/06/2025 17:25 - 01/07/2025 17:00	Contact Name		MCDONALDS - NCR STONEDALE RETAIL PARK EAST LANCASHIRE ROAD
Activity	TECH EXCHANGE	Contact Phone		LIVERPOOL LANCASHIRE LIVERPOOL L11 9DH
Priority	ND 1700			
Ref 1	3322635			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3322629 3322633 3322634 & 3322635 - 4 Quail headsets - cannot connect	Replace MCD-HSET-QUA Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318902601	MCD-HSET-QUA	QUAIL HEADSET				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19318902801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4190483	Customer	Symec Travis Perkins		Job Address
SLA Window	30/06/2025 14:12 - 01/07/2025 17:00	Contact Name	ONSITE MANAGER	TRAVIS PERKINS TRADING CO LTD
Activity	TECH EXCHANGE	Contact Phone	441942720966	TRAVIS PERKINS TRADING CO LTD
Priority	ND 1700			YORK ROAD
Ref 1	00449813			ASHTON-IN-MAKERFIELD
Ref 2				WIGAN
No. of Parts	1			WN4 9DS

Instructions 1	Instructions 2
Swap for Faulty zebra TC57 SN:20361522503577	Swap for Faulty zebra TC57 SN:20361522503577

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317658601						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19317658801						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

David Ranson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4190694	Customer	Computacenter Limited		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Liam Acton	LLOYDS BANKING GROUP PLC (008102783
Activity	TECH EXCHANGE	Contact Phone	07359401494	28-30 Ellesmere Street, Spinning Gat e
Priority	ND 1700			28-30 Ellesmere Street, Spinning Gat e
Ref 1	24406718			WN7 4PG
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Liam Acton Contact Number - 07359401494 Heritage - Lloy Location - Leigh 28-30 Ellesmere Street WN7 4PG Device - PED Make -by Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluetooth P	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317478501	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4190325	Customer	POSTURITE LIMITED			Job Address		
SLA Window	30/06/2025 11:58 - 01/07/2025 17:00	Contact Name	ATTN: HAYLEIGH SALISBURY		CORAL 42-44 WALLGATE WIGAN WN1 1JU		
Activity	CHAIR INSTALL	Contact Phone	07958292252				
Priority	ND 1700						
Ref 1	DEL1595100						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: PO_LCG_0039157Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19316840301	100135226	Positiv R600 High Back Draught				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

David Ranson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4190583	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	30/06/2025 15:29 - 01/07/2025 17:00	Contact Name	VIBIN BABY	MANOR WINES 2C GATHURST LANE, SHEVINGTON WIGAN LANCASHIRE WN6 8HA
Activity	COLLECTION	Contact Phone		
Priority	ND 1700			
Ref 1	31146087			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PP1; Pin Pad Please attend after 2pm there will be no one there before then Mr. Vibin Baby 07888009890	34047424 37761666

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4186521	Customer	HCL Barclays		Job Address
SLA Window	24/06/2025 12:27 - 01/07/2025 17:00	Contact Name	GILL MANNS	42 HEYES CROFT 42 HEYES CROFT BICKERSTAFFE ORMSKIRK L39 0HB
Activity	COLLECTION	Contact Phone	07866397485	
Priority	ND 1600			
Ref 1	TASK2911550			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>MONITOR COLLECTION</p> <p>Customer unavailable between 2.15-3.15</p>	<p>MONITOR COLLECTION</p> <p>Customer Availability: Tuesday 01/07/2025</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19299180501	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19299180701	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4190775	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/06/2025 18:10 - 01/07/2025 17:00	Contact Name	SACHA MCIVER		SACHA MCIVER 46 NELVILLE ROAD LIVERPOOL L9 9BR
Activity	CHAIR SP INSTALL	Contact Phone	07734817281		
Priority	ND 1700				
Ref 1	DEL1595653				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: Small step into path and into property. Stairs in property going up to office room where chair will need to be built if possible please *** Please call 1 hour before arrival.Customer Ref / PO: P505040 WR:32130Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19319048801	100136887	Cleartex Rectangular Floor Mat				
19319048802	9787501BLA	Positiv Plus Medium Back No Ne				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19319049001	100136887	Cleartex Rectangular Floor Mat				
19319049101	9787501BLA	Positiv Plus Medium Back No Ne				



Run Sheet

David Ranson 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4190282	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/06/2025 11:25 - 01/07/2025 20:00	Contact Name	HALL ROAD NLC2229 MER STATION	MEREYRAIL Hall Road East LANCASHIRE Liverpool L23 8TU
Activity	TECH EXCHANGE	Contact Phone	0151 955 2427	
Priority	ND 1900			
Ref 1	C5314163			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 01/07/2025 20:00 SLA: ND 01/07/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _MYMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5314163 Problem Web Service qws_uk Mon 30 Jun 2025 11:05:47 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000M4046TA23 contract.pkey=23200 call.poms=1 call.zip=L23 8TU call.address=Hall Road East call.city=Liverpool call.customerid=INC17805967 call.problem=**ped** NLC2229 - PED - WINDOW 30 - STUCK IN PAIRING MODE call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/MEMIUM020PED call.priority=2-Medium call.datereported=6/30/2025 12:05:08 PM ##### Call 5314163 Problem Web Service qws_uk Mon 30 Jun 2025 11:05:47 A+C+P NLC 2229 Site Hall Road Window 30...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19316659401	_MYMIUM020DE	MR2P:M020 MERSEYRL MOBILE LIVE	020003030020200	043454		
19316659801	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190498	Customer	Secure Retail Limited		Job Address
SLA Window	30/06/2025 14:20 - 01/07/2025 17:00	Contact Name	TINA WARDLE	CREWE RAILWAY STATION CREWE RAILWAY STATION
Activity	TECH EXCHANGE	Contact Phone	03300955760	TICKET OFFICE NANTWICH ROAD
Priority	ND 1700			CREWE CW2 6HR
Ref 1	00057702			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Secure Retail Worldline M020 Script	Please exchange:02000103005020112165 PTID:M020-112165

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317788801						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4189412	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Sanjoy Dutta	WalkUp - Alderley Park
Activity	NON TECH EXCHANGE	Contact Phone		WalkUp - Alderley Park Alderley Park MACCLESFIELD England SK10 4TG
Priority	ND 1700			
Ref 1	WOT000347000			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver & collect legacy device using packaging from delivery***INCLUDES CARRY OVER PART FROM PREVIOUS JOB***</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1":1""Remove Serial 1":"PC0XUPY3""Remove Item 1":"Please collect and remove single device." "Requested by date": "2025-06-27""Customer Catalog ID": "RFB_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000004374_UK10_EUSAP R&D IT - Projects UK""Cost Center Account Number": "CC_0000004374_UK10_EUSAP"}</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192943113	00000000000460	BAZ9GB-USED_Len TP T14s G4 AMD R5	GM0GGMKX			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192943115		PC0XUPY3 - Lenovo 20L8S3DK00	PC0XUPY3			

Engineer Closure Notes

Engineer Signature	On Site Time	On Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190210	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Lisa Birtles	WalkUp - Alderley Park
Activity	NON TECH EXCHANGE	Contact Phone	x	WalkUp - Alderley Park Alderley Park MACCLESFIELD England SK10 4TG
Priority	ND 1700			
Ref 1	WOT000342813			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver & collect legacy device	
using packaging from delivery	

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193024213	000000000004693AZ7	GB-NEW__Len TP X1 CARB G12 i7 LTE	PF587A4K			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193024215		PC1NJ97Y - Lenovo 20UJS1601M	PC1NJ97Y			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190437	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Arafat Farooqui	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+07757625995	
Priority	ND 1700			
Ref 1	WOT000348221			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID ":"NEW_Lenovo_Travel_Laptop","Procure Quantity 1 ":"1","Requested by date ":"2025-06-30","Customer Catalog ID ":" NEW_Lenovo_Travel_Laptop","Cost Center Name ":"CC_0000007450_UK10_EUSAP SAP S4 Hana Programme - UK","Cost Center Account Number ":"CC_0000007450_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193164268	000000000004693AZ7	GB-NEW__Len TP X1 CARB G12 i7 LTE	PF588CS9			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193164270						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190205	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Vivienne Rinashe	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	.	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000339342			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-07-01""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000001295_UK10_EUSAP Reg Ex CMC RA UK""Cost Center Account Number":"CC_0000001295_UK10_EUSAP"}</pre>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193023229	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0R7P93			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193023231						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190206	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Sean Weir	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000328379			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-07-01", "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000004063_UK10_EUSAP SC Management Oncology UK", "Cost Center Account Number": "CC_0000004063_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193023232	000000000004698827	Lenovo TP X1 CARB G12 i7 LTE	PF5889KD			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193023234						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190208	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Nicola Harrison	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	Unknown	
Priority	ND 1700			
Ref 1	WOT000342395			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1",""1""Request by date":"2025-07-01""Customer Catalog ID": "NEW_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000008208_UK10_EUSAP Global Technical Services - UK""Cost Center Account Number": "CC_0000008208_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193023378	000000000004592626	2626GB-NEW__Len TP T14s G4 AMD R5	GM0R7PXP			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193023380						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190213	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Jessica Pendlebury		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	-		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000345681				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop","Procure Quantity 1":1,"Requested by date":"2025-07-01","Customer Catalog ID":"NEW_Lenovo_Standard_Laptop","Cost Center Name":"CC_0000003651_UK10_EUSAP QC Above Site - Other QC incl projects","Cost Center Account Number":"CC_0000003651_UK10_EUSAP"}

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193098602	000000000004592628GB-NEW	Len TP T14s G4 AMD R5	GM0R7PZ9			

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190217	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Dorian Goddard	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	1234	
Priority	ND 1700			
Ref 1	WOT000347374			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-06-30""Customer Catalog ID": "NEW_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000002058_UK10_EUSAP Tablets Formulation Direct Costs""Cost Center Account Number": "CC_0000002058_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193156299	00000000004592426	2426GB-NEW__Len TP T14s G4 AMD R5	GM0R7P9F			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193156301						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190248	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name		Nathan Haselgrove	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		Unknown	
Priority	ND 1700				
Ref 1	WOT000347724				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Travel_Laptop", "Procure Quantity": 1, "Requested by date": "2025-06-20", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000003690_UK10_EUSAP Zoladex Central Maintenance", "Cost Center Account Number": "CC_0000003690_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193158333	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF5875VJ			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193158335						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190250	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Paula Postlethwaite	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000348133			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-06-30""Customer Catalog ID":"RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000009650_UK10_EUSAP Macc Mgmt""Cost Center Account Number":"CC_0000009650_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193159694	00000000000460	BAZ9GB-US ED_Len TP T14s G4 AMD R5	GM0GGMHF			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193159696						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190251	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Steve Parfitt	Mill Court Reception Mill Court Reception
Activity	DELIVERY	Contact Phone	+447833402382	To Craig Wrench, Silk Road Business Park, Charter
Priority	ND 1700			MACCLESFIELD
Ref 1	WOT000348139			England SK10 2NA
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "NEW_Lenovo_Travel_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-06-30", "Customer Catalog ID": " NEW_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0000004600_0010_ICON Local Projects Macc", "Cost Center Account Number": "CC_0000004600_0010_ICON"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193160211	000000000004698827	7GB-NEW_Lenovo TP X1 CARB G12 i7 LTE	PF587TYC			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193160213						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	13
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Job # 4190268	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	01/07/2025 10:00 - 01/07/2025 18:00	Contact Name	Sri Sankar	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone	Unknown	Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000332967			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<p>{"Procure Catalog ID 1":"RFB_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-07-01""Customer Catalog ID":"RFB_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003690_UK10_EUSAP Zoladex Central Maintenance""Cost Center Account Number":"CC_0000003690_UK10_EUSAP"}</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193023870	000000000004603A29	9GB-USED_Len TP T14s G4 AMD R5	GM0GGMK3			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193023872						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Stephen Fitton 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4186412	Customer	Computacenter Ltd Tesco Project			Job Address
SLA Window	24/06/2025 10:26 - 01/07/2025 17:00	Contact Name	STORE DUTY MANAGER		TESCO TESCO CHESTER ROAD HELSBY FRODSHAM WA6 0DJ
Activity	PROJECT	Contact Phone	StoreDutyManage		
Priority	AP 0900				
Ref 1	Helsby				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Meet CC TRG engineer at store @9am	Assist CC engineer in server install

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19298392601						

Returned Items



Run Sheet

Stephen Fitton 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4190289	Customer	CXM			Job Address		
SLA Window	30/06/2025 11:30 - 01/07/2025 17:00	Contact Name	CHRISTOPHER OLIVER		OLIVERS CARPETS UNIT 23, DINSDALE ROAD CROFT BUSINESS PARK, BROMBOROUGH WIRRAL CH62 3PY		
Activity	INSTALL	Contact Phone	7960611342				
Priority	ND 1700						
Ref 1	5874862						
Ref 2							
No. of Parts	7						

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5101191-15196312 (WIFI) Elavon TID: 15196312; Date Time Logged: 20250630111003; Terminal ID: 210211308201; Profile Number: 15196312 Other Info

Job Notes



Run Sheet

Stephen Fitton 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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In Items for Job # 4190289 page 1 of 1



Run Sheet

Stephen Fitton 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
Job # 4190192		Customer		Xerox (UK) Technical***DO NOT INVOICE****		Job Address	
SLA Window		01/07/2025 09:00 - 01/07/2025 17:00		Contact Name	373 Store Manager	Halfords Limited Unit B1 Croft Park 33 Welton Road PARTS DESK BROMBOROUGH CH62 3PN	
Activity		CONSUMABLE INSTALL		Contact Phone	01513433180		
Priority		ND 1700					
Ref 1		1-535249766151					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Intervention #: 1 SLA: 03/07/2025 17:00-----ASSET INFORMATION---ProductName: CS521dn SFP HVDeviceTagCustomer: PRINTER ASerialNumber: 5029003047FTYProductIdentifier: 42C0070Model: 5029-430Physical Location: PARTS DESK ---ACCOUNT INFORMATION---MPS ACCOUNTSLA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00Printer InformationPin code on all devices 1066Tray set up generally is as followsTray 1 A4 plain paperTray 2 A4 episys labelsWill print A5 sometimes but generally via the manual feeder if the device has one				-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
193160958	41X2097	SVC Maint Kit, Fuser 220V					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
193160959	41X2097	SVC Maint Kit, Fuser 220V					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Stephen Fitton 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Job # 4190504	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/06/2025 14:24 - 01/07/2025 17:00	Contact Name	CHRISTOPHER CAMPBELL	CHRISTOPHER CAMPBELL 34 QUEENSWOOD AVENUE BEBINGTON WIRRAL CH63 8NZ
Activity	DESK & CHAIR INSTALL	Contact Phone	07788219131	
Priority	ND 1700			
Ref 1	DEL1594373			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: There will be stairs as my office is on the 1st floor of the house. *** Please call 1 hour before arrival.Customer Ref / PO: 195000025723Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of BOTH products once built Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed WIRRAL Bebington CH63%208NZ >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Stephen Fitton 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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In Items for Job # 4190504 page 1 of 1



Run Sheet

Stephen Fitton 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Fitton, Stephen	Jobs on Run	4
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Returned Items for Job # 4190504 page 1 of 1



Run Sheet

Asif Alam 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4190516	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	30/06/2025 14:28 - 01/07/2025 17:00	Contact Name	VINOD MADALA		321 GLEBELANDS ROAD 321 GLEBELANDS ROAD SALE M33 5GR
Activity	COLLECTION	Contact Phone	075866 56079		
Priority	ND 1700				
Ref 1	43620				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Asif Alam 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4190502	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	30/06/2025 14:23 - 01/07/2025 12:00	Contact Name	JOSHUA HAYES	25 JAMES STREET 25 JAMES STREET SALE M33 3GY
Activity	COLLECTION	Contact Phone	07474 464484	
Priority	ND 1200			
Ref 1	43481			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER** **PRE 12:00**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4190368	Customer	Diebold Nixdorf UK Limited		Job Address
SLA Window	01/07/2025 08:00 - 01/07/2025 17:00	Contact Name	JAY MISTRY	BOOKER CASH & CARRY BOOKER CASH & CARRY STOCKPORTROAD ARDWICK GREEN MANCHESTER_BCC369 MANCHESTER M12 6AJ
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	131673383/ 193168252/ 954962769			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Lexmark MS521DN - Till2 printer - not connected : Engineer to replace printer p/n 01770058954 Lexmark MS521dn Printer 369 Ardwick Julie Cooper (was Wilkinson)</p> <p>Lexmark (Model) Printer (Number): Lexmark MS521DN - Description of issue: not connecting rebooted the printer</p> <p>reseated the cable and the till</p> <p>asked if they have tried a cable from another printer? no She said that they didn't have time yesterday to test it with another cable</p> <p>but she then said they are not happy to disconnect any cables at the back. The printer comes up with a message not connected User stopped responding after that...</p> <p>Location of printer: Till2 printer Printer Type: Till IP Address (networked printer only): N/A they have checked and all connections seem to be seated though</p>	INC11586820

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
	PART					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
	PART					

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Asif Alam 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4190234	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	30/06/2025 10:43 - 01/07/2025 17:00	Contact Name	JENNA.TURNER@MANDSBANK.COM	COMPUTACENTER HSBC 11 ALDERDALE ROAD CHEADLE HULME SK8 5PP
Activity	NON TECH EXCHANGE	Contact Phone	07912184291	
Priority	ND 1600			
Ref 1	INC49584464			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Home swap Observe Social Distancing. Customer must return their current device. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	(Win10)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19316408001						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19316408201						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Asif Alam 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4190266	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	30/06/2025 11:14 - 01/07/2025 17:00	Contact Name	YASMINE ROBERTS	WIPRO LIMITED WIPRO LIMITED CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	131629359			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	<p>Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle</p> <p>@RICO URC - Unresolved call Intercom not working no access to site joe@09.41 on 28.06 1900001941LINK/2500JLP:PED:INGENICO MOBILE LINK 2500 Web Logging: Locker: CH3-31-PED TPV Number (8 Digits): 15041171 Serial Number: 192587303461103311074322 Asset Number: PAN00096672 Model Ingenico 2500 Location: SS cupboard Issue: Blue Screen with %27!ruption%27 on screen URC - Unresolved call Serials on Job dont needs to be rebooked with the serial on the photo Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202506271617 Web Logging: Locker: CH3-31-PED TPV Number (8 Digits): 15041171 Serial Number: 192587303461103311074322 Asset Number: PAN00096672 Model Ingenico 2500 Location: SS cupboard Issue: Blue Screen with %27!ruption%27 on screen Incident INC6670025 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4190770	Customer	DieboldNixdorf_WIPRO		Job Address
SLA Window	30/06/2025 18:02 - 01/07/2025 17:00	Contact Name	YASMINE ROBERTS	CHEADLE WILMSLOW ROAD CHEADLE WILMSLOW ROAD JL041 CHEADLE CHEADLE SK8 3BZ
Activity	TECH EXCHANGE P2PE	Contact Phone		
Priority	ND 1700			
Ref 1	131681777			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
Replace Ingenico L2500 PN 1900001941	Please see KB0106284- PACT Fault: PED Hardware Failure 041 - Cheadle Serialnumber: DeviceCountry: DeviceZIP: DeviceCity: DeviceStreet: DeviceRoom: DeviceContactPerson: DeviceCPPhone: DeviceDescription: POS DesiredDate: 202506301603 Web Logging: Locker: CH1-1-PED TPV Number (8 Digits): 15041001 Serial Number: 192577303461103311067969 Asset Number: PAN00098286 Model Ingenico 2500 Location: SS Cupboard Issue: When initiating PED an error message %27Error Dialogue Server%27 appears on PED screen and Device screen displays %27Could not find device Ped initialisation failed.%27 Incident INC6670010 has been placed into the On Hold Awaiting Vendor state. Attempting to transfer to Diebold. DN Engineer to replace Ingenico L2500 PN 1900001941

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Asif Alam 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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Job # 4190589	Customer	CXM			Job Address
SLA Window	30/06/2025 15:30 - 01/07/2025 17:00	Contact Name	MARTIN PALIN		DR PALIN AESTHETICS DPA 67 LONDON ROAD FIRST FLOOR ALDERLEY EDGE SK9 7DY
Activity	INSTALL	Contact Phone	7792828242		
Priority	ND 1700				
Ref 1	5875508				
Ref 2					
No. of Parts	7				

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5101820-15197407 (WIFI) Elavon TID: 15197407; Date Time Logged: 20250630151005; Terminal ID: 210211331102; Profile Number: 15197407 Other Info

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19318320401	EN60009	KPN SIM CARD-(GB)				
19318320501	EN73001	Axiom DX8000 (WIFI/4G)				
19318320601	EN73002	Axiom DX8000 Charging Base				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Asif Alam 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Alam, Asif	Jobs on Run	7
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In Items for Job # 4190589 page 1 of 1



Run Sheet

David Hargreaves 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	5
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Job # 4190506	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	30/06/2025 14:25 - 01/07/2025 12:00	Contact Name	JODIE GREGSON		1 ABBEYCROFT 1 ABBEYCROFT THE SANDS WHALLEY CLITHEROE BB7 9TN
Activity	COLLECTION	Contact Phone	07581 315 234		
Priority	ND 1200				
Ref 1	43580				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 3 x items with 1 x totes	<p>**PES DRIVER**Please Collect Pre 12**</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Hargreaves 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	5
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Job # 4190292	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	01/07/2025 08:00 - 01/07/2025 12:00	Contact Name	MANAGER	PREMIER BARROWFORD STORE
Activity	TECH EXCHANGE	Contact Phone	####	PREMIER BARROWFORD STORE
Priority	Priority MC			51-53 GISBURN ROAD BARROWFORD NELSON BB9 8ND
Ref 1	02402023			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
37590901//17959//PPmini	Case 02400729

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	5
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Job # 4190518	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	30/06/2025 14:29 - 01/07/2025 17:00	Contact Name	JULIE BLEZARD		274 BRIERCLIFFE ROAD 274 BRIERCLIFFE ROAD BURNLEY BB10 2DH
Activity	COLLECTION	Contact Phone	074883 08670		
Priority	ND 1700				
Ref 1	43630				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 2 x items with 2 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?



Run Sheet

David Hargreaves 01/07/2025

Date 01/07/2025 **Depot** Warrington **Driver** Hargreaves, David **Jobs on Run** 5

Job # 4190748	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/06/2025 17:23 - 01/07/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 1, ST NICHOLAS SQUARE LANCASTER LA1 1NB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3323764			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>3323764 POS3 Receipt printer lid has snapped off/broken. Please replace printer. ASW-PTR-WIN-TH250 Sunday 10:00 a.m. ? 4:00 p.m.</p>	<p>Replace ASW-PTR-WIN-TH250 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318895701	ASW-PTR-WIN-T	H250cor TH250 Black USB				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19318895901						

Engineer Closure Notes

Engineer Secure Notes	On-Site Time	On-Site Time
Customer Print		
Customer Signature		



Run Sheet

David Hargreaves 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hargreaves, David	Jobs on Run	5
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Job # 4190681	Customer	Computacenter - Kingfisher		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Diane Thornton	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	01229871157	Unit 2 Cornmill Park, Cornmill Crossing Unit 2 Cornmill Park, Cornmill Crossing LA14 2GN
Priority	ND 1700			
Ref 1	24406748			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
Till hostname: GBBQ01070SCO83P Till number: 83 Peripheral make/modellease copy and paste CI): BEETLE M-III System details (K1/M1/R1 foundn EC portal): Motherboard_K1.0-Q87-uATX_AB Are there still sales are	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317036001	4618558	KING:DB Beetle M-III K Series-				
19317035101	4618558	KING:DB Beetle M-III K Series-				



Run Sheet

Mark Hosie 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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Job # 4190395	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/06/2025 12:31 - 01/07/2025 20:00	Contact Name	LLANDUDNO JUNCTION NLC9616 TFW Dep	TRANSPORT FOR WALES (Llandudno Junction) Conwy Road Gwynedd Llandudno Junction LL31 9NB
Activity	TECH EXCHANGE	Contact Phone	02920 320 178 / 02920 320 342	
Priority	ND 1900			
Ref 1	C5314162			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>ND 01/07/2025 20:00 SLA: ND 01/07/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _PNMium020Device x 1 _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5314162 Problem Web Service qws_uk Mon 30 Jun 2025 11:05:34 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8566TA23 contract.pkey=23200 call.poms=1 call.zip=LL31 9NB call.address=Conwy Road call.city=Llandudno Junction call.customerid=INC17806144 call.problem=NLC9616 Llandudno Junction/Colwyn Bay Zebra / TC56 020-106851 PED will not turn on call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMium020PED call.priority=2-Medium call.datereported=6/30/2025 12:04:48 PM ##### Call 5314162 Problem Web Service qws_uk Mon 30 Jun 2025 11:05:34 A+C+P...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317029601	_PNMIUM020DE	RCI:M020 TPE MOBILE LIVE	02000303002020	111140		
19317030001	_SXASSET-LABEL	\$XASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19317029801	_PNMIUM020DE	R2E:M020 TPE MOBILE LIVE	02000303002020	111140		
19317030201	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Mark Hosie 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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Job # 4190396	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/06/2025 12:31 - 01/07/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5314168			Chester
Ref 2				CH1 3NS
No. of Parts	2			

Instructions 1	Instructions 2
ND 01/07/2025 20:00 SLA: ND 01/07/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _PNMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5314168 Problem Web Service qws_uk Mon 30 Jun 2025 11:07:36 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17803714 call.problem=**PED** NLC3701 Chester 020-114209 PED - Tamper alert call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=6/30/2025 12:06:46 PM ##### Call 5314168 Problem Web Service qws_uk Mon 30 Jun 2025 11:07:36 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317032801	_SXASSET-LABELSV2					
19317032401	_PNMIUM020DEV	R2P:M020 TPE MOBILE LIVE	02000303002020043350			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19317033001	_SXASSET-LABELSV2					
19317032601	_PNMIUM020DEV	R2P:M020 TPE MOBILE LIVE	02000303002020043350			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Mark Hosie 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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Job # 4190740	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/06/2025 17:16 - 01/07/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5314226			Chester
Ref 2				CH1 3NS
No. of Parts	2			

Instructions 1	Instructions 2
ND 01/07/2025 20:00 SLA: ND 01/07/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _PNMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5314226 Problem Web Service qws_uk Mon 30 Jun 2025 13:47:35 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17814034 call.problem=NLC3701 Chester 020-117052 NLC 3701 Site Chester RSPID Set Number 29 Serial call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=6/30/2025 2:47:05 PM ##### Call 5314226 Problem Web Service qws_uk Mon 30 Jun 2025 13:47:35 A+C+P...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318858201	_PNMIUM020DE	R2P:M020 TPE MOBILE LIVE	02000303002020	112318		
19318858601	_SXASSET-LABEL	_SXASSET-LABELSV2				

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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Job # 4190597	Customer	Fujitsu Services Limited - Star Trains - ME		Job Address
SLA Window	30/06/2025 15:37 - 01/07/2025 20:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	ND 1900			
Ref 1	C5314223			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>ND 01/07/2025 20:00 SLA: ND 01/07/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _SLZEBTC56-CRADLEKIT x 1</p>	<p>Problem: [ME] Zebra HHT 5 Bay Charging Cradle not working Root Cause: Unknown Action: Engineer to investigate replace 5 Bay Cradle PSU or UK Mains Cable. All Part are supplied in the Kit. Please return allparts with the Faulty Item.Note: 1 bay chargers are a different part number. Test: Site to test URL: Call history:: ##### Call 5314223 Problem Web Service qws_uk Mon 30 Jun 2025 13:12:35 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17813794 call.problem=CHESTER NLC3701 TFW Depot Zebra TC56 charging cradle wire call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TC565CHGKE call.priority=2-Medium call.datereported=6/30/2025 2:11:50 PM ##### Call 5314223 Problem Web Service qws_uk Mon 30 Jun 2025 13:12:36 A+C+P ...</p>

Job Notes

For more information about the study, please contact Dr. [REDACTED] at [REDACTED].

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318358201	SLZEBTC56-CR	ADTEK5 SLOT CRDLE:PSU:UKPWR CRD				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19318358401	SLZEBTC56-CR	NOTEBOOK SLOT CRDLE:PSU:UKPWR CRD				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Mark Hosie 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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Job # 4190126	Customer	CXM	Job Address
SLA Window	30/06/2025 10:30 - 01/07/2025 17:00	Contact Name	JAMES
Activity	TECH EXCHANGE	Contact Phone	1766530718
Priority	ND 1700		
Ref 1	5874650		
Ref 2			
No. of Parts	9		

Instructions 1	Instructions 2
<p>*ELAVON* : Despatch/Install EN70180/Lane 3000 PCI V5 x 1: Despatch/Install EN70055/Tetra Desk 5000 x 1: Collect EN70190/PCA30013380V SNO: 241377303001337955729476: Collect EN70180/Lane 3000 PCI V5 SNO: 22227733301101026266764LAN_UK_0129677: SWAP OUT/SWAP OUT</p>	<p>LAN_UK_0129677 x 10am - 6pm mon fri Elavon TID: 15062738; Date Time Logged: 20250630071005; Terminal ID: 210050822922; Profile Number: 15062738
 Other Info</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19315711801	EN70055	Tetra Desk 5000 E2EE-(FR)				
19315711901	EN70180	Lane 3000 PCI V5-(FR)(CN)				
19315712001	EN70190	Tetra Desk 5000 RTS				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Mark Hosie 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	5
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In Items for Job # 4190126 page 1 of 1



Run Sheet

John Paul Barron 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4190711	Customer	Computacenter Limited		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Victoria Brett	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447753328218	18 Shetland Drive 18 Shetland Drive CH65 9HT
Priority	ND 1700			
Ref 1	24407333			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Victoria Brett Contact Number - 07753328218 Location - Shetland Drive Elsmere port Cheshire CH65 9HT - Heritage - Device -WINDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type -	No Instructions

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

John Paul Barron 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4190532	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	30/06/2025 14:39 - 01/07/2025 17:00	Contact Name	ELEANOR HAGYARD		3 MOSAIC COURT 3 MOSAIC COURT CHESTER CH4 7GH
Activity	COLLECTION	Contact Phone	07713 769 090		
Priority	ND 1700				
Ref 1	43726				
Ref 2					
No. of Parts	0				

Instructions 1	Instructions 2
To collect 5 x items with 3 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

John Paul Barron 01/07/2025

Date 01/07/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 8

Job # 4190224	Customer	Computacenter Limited - HSBC		Job Address
SLA Window	30/06/2025 10:43 - 01/07/2025 17:00	Contact Name	SARAH.ROBERTS@MANDSBANK.COM	COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07745484413	
Priority	ND 1600			
Ref 1	INC49492011			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>L14 (Win11)</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19316408301						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19316408501						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4190238	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	30/06/2025 10:43 - 01/07/2025 17:00	Contact Name	STEPHENIE.J.WALSH@MANDSBANK.CO		COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	07840670815		
Priority	ND 1600				
Ref 1	INC49638182				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13 (Win11)

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19316408901						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4190467	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	30/06/2025 13:58 - 01/07/2025 17:00	Contact Name	SEAN.MANNING@HSBC.COM		COMPUTACENTER HSBC
Activity	TECH EXCHANGE	Contact Phone	07920416320		MARKS & SPENCER CHESTER
Priority	ND 1600			CHESHIRE WEST AND CHESTER	
Ref 1	INC49657546			CH99 9FB	
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L13 (Win11)

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317575401						

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4190665	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	30/06/2025 16:13 - 01/07/2025 17:00	Contact Name	CLAIRESHEALEY@MANDSBANK.COM /		COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	COLLECTION	Contact Phone			
Priority	ND 1600				
Ref 1	INC49604125-1				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Device - Laptop</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318577801						

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19318578001						



Run Sheet

John Paul Barron 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	8
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Job # 4190393	Customer	Computacenter Limited		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Jonathan Follett	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	+447827020881	Chester Business Park, Herons Way
Priority	ND 1700			Chester Business Park, Herons Way
Ref 1	24405688			CH4 9FB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
RSG-VA Contact Name - Jonathan Follett Contact Number - 07827020881 Lation - Chester Cawley House CH4 9FB - Heritage - Device - WINDOWS Me - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part - 4	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19315903401	4707161	LBG:PPD HP 830 G10 i5 16GB				



Run Sheet

John Paul Barron 01/07/2025

Date 01/07/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 8

Job # 4190717	Customer	Fujitsu Services Limited - Banks		Job Address
SLA Window	01/07/2025 09:15 - 01/07/2025 16:45	Contact Name	Heidi Jenkins	RBSG 33 LORD STREET RBSG WREXHAM LL11 1LP
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1600			
Ref 1	C5314198			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
ND 03/07/2025 12:00 SLA: ND 03/07/2025 12:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _RBXER3325V/DNI x 1	Problem: [TC] PRINTER Root Cause: unknown/various Action: Engineer to replace printer please follow install guide Test: in use URL: Call history:: ##### Call 5314198 Problem Web Service qws_uk Mon 30 Jun 2025 11:39:06 A+C+P agent.loginname=qws_uk equipment.assettag=RBSGB000000000LLT1R3 contract.pkey=23224 call.poms=1 call.zip=LL11 1LP call.address=33 Lord Street call.city=WREXHAM call.orgname=RBSG call.customerid=INC8965953 call.problem=Xerox 3325 - Printer Power Issue[SREE] call.modifiedby=QWebServices call.location=RBSG call.busimpact=Urgent (TD) category.name=GBR/Incident/Unqualified call.priority=2-Medium call.datereported=6/30/2025 12:39:02 PM call.dpavailable=1 ##### Call 5314198 Problem Web Service qws_uk Mon 30 Jun 2025 11:39:06 A+C+P Contact: 07534168039...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318700001	_RBXER3325V/D	NTR:WORK CENTRE 3325				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19318700201	_RBXER3325V/D	NTR:WORK CENTRE 3325				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4190700	Customer	Computacenter - British Telecom		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Laura Sergeant	BRITISH TELECOM PLC_(0081049580)
Activity	NON TECH EXCHANGE	Contact Phone	###	Warrington Stanford Hse Science Prk
Priority	ND 1700			Warrington Stanford Hse Science Prk
Ref 1	24353680			WA3 7TH
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
swap T14 Barcode- BTP430327 Serial Number : pf4xtl3t contact- 075086275	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318472601	4802947	4802947				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19318472801	4802947	4802947				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4189855	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Fas Ali	SAINSBURY'S SUPERMARKETS LTD WOOD AVENUE HALL HAYDOCK MERSEYSIDE WA11 9WB
Activity	REPAIR WITH PARTS	Contact Phone	1942402007	
Priority	ND 1700			
Ref 1	7518001748			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>SLA: 30/June/2025 Model: HP LaserJet P4015 SN or full printer name : d039dt21hp4015</p>	<p>Please get network details of old printer first. Replace Printer and setup network settings. Call DTSD to update MAC address. DTSD: 0345 603 2638 option 5 option 3 option 1.</p> <p>HW Summary : Hardware Fault: Depot printer</p> <p>Description : Model: HP LaserJet P4015 SN or full printer name : d039dt21hp4015 Specific Location: Chill office Printer IP address: 10.246.181.30</p> <p>Fault Description: Paper jam Diagnostics: -Tried cleaning the printer -Checked for jams but unable to locate exact location of where paper is getting jammed -There is no physical damage on the printer -Tried rebooting the printer -They are able to print from tray 1 but not from tray 2 and tray 3 -Possible jam on paper roller</p> <p>1) If there is a paper jam state exactly where the paper is jamming / stopping: Depot is unable to locate exact location of where paper is getting jammed 2) If there any errors showing on the display add details of the error: Clear jam</p> <p>Depot Primary Contact Name and Number: Fas Ali / +441942402007 Depot Secondary Contact Name and Number: Chill office / +441942402007</p>

Job Notes

Part required:

1x 60-CB511AP - HP LaserJet P4015x Printer

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193159972	60-CB511AP					

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
193159974	60-CB511AP					

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4189863	Customer	NCR - Sains Print ***DO NOT INVOICE***		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Florin Gosnea	SAINSBURY'S SUPERMARKETS LTD WOOD AVENUE HALL HAYDOCK MERSEYSIDE WA11 9WB
Activity	REPAIR WITH PARTS	Contact Phone	0441942402117	
Priority	ND 1700			
Ref 1	7518002790			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SLA: 30/June/2025 Model: HP LaserJet 4015 SN or full printer name : d039dt09hp4015	<p>Please investigate printer was only replaced 20/06.</p> <p>HW // TAG ABD039 / SN Summary : Hardware Fault: Depot printer</p> <p>Description : Model: HP LaserJet 4015 SN or full printer name : d039dt09hp4015 Specific Location: Transport office Printer IP address: 10.246.181.18</p> <p>Fault Description: Printer not taking paper Diagnostics: -Printer not printing from any tray -Tried cleaning the printer -There is no physical damage -Tried rebooting the printer -Issue persists</p> <p>1) If there is a paper jam state exactly where the paper is jamming / stopping: Probably fuser because of error message 2) If there any errors showing on the display add details of the error: Error code 13.05.00: Jam in the fuser area</p> <p>Depot Primary Contact Name and Number: Florin Gosnea / +441942402117 Depot Secondary Contact Name and Number: Transport / +441942402117</p>

Job Notes						
Part required: 1x CB506-67902 - Fuser Assy (220v) for P4015						
In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
193159461	CB506-67902	Fuser Assy (220v) for P4015				

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
193159463	CB506-67902	Fuser Assy (220v) for P4015			

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

Ryan Owen 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4187240	Customer	CXM		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 13:00	Contact Name	RUSCITTI ROMANO	TIGGIS 25 ORCHARD ROAD
Activity	TECH EXCHANGE	Contact Phone	07714345074	
Priority	Timed			LYTHAM ST ANNE S FY8 1PF
Ref 1	5871469			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>AM VISIT *ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1; Despatch/Install EN60009/KPN SIM CARD x 1; Despatch/Install EN73002/Axiom DX8000 Charging Base x 1; Collect EN60009/Part no. K003 SNO: 8931080019072587992; Collect EN70156/Tetra Move 5000 SNO: 223177303201256427858250; Collect EN70157/PWN32410153A SNO: 230817313161294550266090H2-5098220-15190047: SWAP OUT/SWAP OUT</p>	<p>H2-5098220-1519004714836503Romano (0)7714 345074 (WIFI)0794329586610:30AM-2:30PM Elavon TID: 15190047; Date Time Logged: 20250620111005; Terminal ID: 210050622608; Profile Number: 15190047
 Other Info</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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In Items for Job # 4187240 page 1 of 1



Run Sheet

Ryan Owen 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Returned Items for Job # 4187240 page 1 of 1



Run Sheet

Ryan Owen 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4187241	Customer	CXM		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 13:00	Contact Name	RUSCITTI ROMANO	TIGGIS 25 ORCHARD ROAD .LYTHAM ST ANNE S FY8 1PF
Activity	TECH EXCHANGE	Contact Phone	07714345074	
Priority	Timed			
Ref 1	5871468			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
<p>AM VISIT *ELAVON* : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1: Collect EN70058/IWL252-006-ELAVN SNO: 17038WL25709828H2-5098209-15190045: SWAP OUT/SWAP OUT</p>	<p>H2-5098209-1519004512779129Romano (0)7714 345074 (WIFI)0794329586610:30AM-2:30PM Elavon TID: 15190045; Date Time Logged: 20250620111005; Terminal ID: 210050622607; Profile Number: 15190045
 Other Info</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Ryan Owen 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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In Items for Job # 4187241 page 1 of 1



Run Sheet

Ryan Owen 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Returned Items for Job # 4187241 page 1 of 1



Run Sheet

Ryan Owen 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4190797	Customer	Computacenter Limited		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Moloya Mukherjee	LLOYDS BANKING GROUP PLC (008102783 111 Fishergate, 111 Fishergate, PR1 2DA
Activity	TECH EXCHANGE	Contact Phone	07761226549	
Priority	ND 1700			
Ref 1	24408179			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Moloya Mukherjee Contact Number - 07761226549 HeritageHalifax Location - Preston 111 Fishergate PR1 2DA Device - PED Make -oby Device - PED PPD - No Part - 4444195 Ingenico Mobi 8500 Bluetooth	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318762101	4444195	Moby 8500 Bluetooth Ped				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Ryan Owen 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Owen, Ryan	Jobs on Run	7
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Job # 4190318	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/06/2025 11:53 - 01/07/2025 20:00	Contact Name	BLACKBURN NLC8459 NT DEPOT	Northern Rail MT Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn Lancashire Blackburn BB1 1FB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1900			
Ref 1	C5314179			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
ND 01/07/2025 20:00 SLA: ND 01/07/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5314179 Problem Web Service qws_uk Mon 30 Jun 2025 11:10:48 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H9405TA23 contract.pkey=23200 call.poms=1 call.zip=BB1 1FB call.address=Arriva Rail North 4th Floor Cathedral Quarter Cathedral Square Blackburn call.customerid=INC17792947 call.problem=+++PED+++BLACKBURN NLC8459 NT DEPOT Miura PED set 10 020-042857 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIIUM020PED call.priority=2-Medium call.datereported=6/30/2025 12:10:08 PM ##### Call 5314179 Problem Web Service qws_uk Mon 30 Jun 2025 11:10:48 A+C+P...

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19316811801	_NRMIIUM020DE	M2P:M020 NORTHERN MOBILE LIVE	02000303002020042683			
19316812301	_SXASSET-LABEL	SXASSET-LABELSV2				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4190423	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	30/06/2025 13:05 - 01/07/2025 17:30	Contact Name	PRATEEK ADIGOPULA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0348995			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 000000000004243321 assetUK021326 - Lenovo X1 Yoga G6 EP deliver device Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 1040 G10 i7-1370P

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317254901						

Returned Items



Run Sheet

Simon Heath 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4190436	Customer	Computacenter Limited - HSBC			Job Address		
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	NEIL.M.RAVENSCROFT@HSBC.COM		COMPUTACENTER HSBC LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER ST JAMES STREET MANCHESTER M1 4BP		
Activity	TECH EXCHANGE	Contact Phone	07801060618				
Priority	ND 1600						
Ref 1	RITM34908351r						
Ref 2							
No. of Parts	0						

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	Standard Laptop

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Simon Heath 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4190696	Customer	Computacenter Limited		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Mark Hill	LLOYDS BANKING GROUP PLC (008102783 Westminster House Westminster House M1 3HU
Activity	NON TECH EXCHANGE	Contact Phone	07827 022 465	
Priority	ND 1700			
Ref 1	24407207			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
LBG MAC SUPPORT Contact Name : Michel Roberts Contact Number : 078270465 Location : Lloyds Banking Group Westminster House 11 Portland St Manchester M1 3HU Device : MacBook Pro Model : M4 14' PPD : No Part	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19318631501	4793645	4793645				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19318631701	4793645	4793645				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Simon Heath 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4190313	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	01/07/2025 08:00 - 01/07/2025 15:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	Arriva Trains Cross Country (Manchester) 7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	
Priority	6HR			
Ref 1	C5314177			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>6HR 01/07/2025 15:00 SLA: 6HR 01/07/2025 15:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _AXMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5314177 Problem Web Service qws_uk Mon 30 Jun 2025 11:10:04 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8596TA23 contract.pkey=23200 call.poms=1 call.zip=M1 2BP call.address=7th Floor Tower Block Manchester Piccadilly Station call.city=Manchester call.customerid=INC17793999 call.problem=**PED** NLC3497 Manchester Piccadilly 020-046758 PED - Tamper alert NLC 3497 Site M call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/AXMIUM020PED call.priority=2-Medium call.datereported=6/30/2025 12:09:33 PM</p> <p>##### Call 5314177 Problem Web Service qws_uk Mon 30 Jun 2025 11:10:04 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19316793701	_AXMIUM020DE	V21:M020 C COUNTRY MOBILE LIVE	02000303002020	16883		
19316794101	_SXASSET-LABELS	SXASSET-LABELSV2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19316793901	_AXMIUM020DEV2	M020 C COUNTRY MOBILE LIVE	020003030020201	16883		
19316794301	_SXASSET-LABELS	SXASSET-LABELSV2				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Simon Heath 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4190240	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	30/06/2025 10:43 - 01/07/2025 17:00	Contact Name	HELEN COOK		COMPUTACENTER HSBC 94 MURRAYS MILLS 50 BENGAL STREET MANCHESTER M4 6LS
Activity	COLLECTION	Contact Phone	07957288966		
Priority	ND 1600				
Ref 1	RITM34969125				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Home collection Observe Social Distancing You must collect the device type listed using the empty box sent out by HSBC. All items must fit inside box provided to be accepted. It is 1 main part per box ONLY. Peripherals can be added to the box for collection this can be either a pass phone or RSA token ONLY. For unsuccessful jobs additional parts & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. No serials required If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC</p>	<p>Return Devices - Laptop</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19316410501						

Returned Items



Run Sheet

Simon Heath 01/07/2025

Date	01/07/2025	Depot	Warrington	Driver	Heath, Simon	Jobs on Run	6
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Job # 4190683	Customer	Computacenter Limited		Job Address
SLA Window	01/07/2025 09:00 - 01/07/2025 17:00	Contact Name	Cyrus Kaffash	LLOYDS BANKING GROUP PLC (008102783 45 Gerald Road 45 Gerald Road M6 6DW
Activity	NON TECH EXCHANGE	Contact Phone	07714519991	
Priority	ND 1700			
Ref 1	24407331			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Cyrus Kaffash Contact Number - 07714519991 Location - Gerald Road Salford M6 6DW - Heritage - Device - WINDOWS Make - HeaOffice - Surface Laptop Device - WINDOWS PPD - Yes - Type - Part - 47	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19317208801	4716919	LBG:PPD SURFACE LAPTOP 3 i5				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19317209001	4716919	LBG:PPD SURFACE LAPTOP 3 i5				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Diebold Nixdorf UK Limited		131673383/ 193168252/ 954962769	4190368	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, STOCKPORTROAD ARDWICK GREEN, MANCHESTER_BCC369 , MANCHESTER, M12 6AJ	Asif Alam	01/07/2025 08:00 01/07/2025 17:00	01/07/2025	
DHL Supply Chain Limited - RBS	(No Items)	43481	4190502	COLLECTION	25 JAMES STREET, 25 JAMES STREET, SALE, M33 3GY	Asif Alam	30/06/2025 14:23 01/07/2025 12:00	01/07/2025	
DHL Supply Chain Limited - RBS	(No Items)	43620	4190516	COLLECTION	321 GLEBELANDS ROAD, 321 GLEBELANDS ROAD, SALE, M33 5GR	Asif Alam	30/06/2025 14:28 01/07/2025 17:00	01/07/2025	
DieboldNixdorf_WIPRO	(No Items)	131629359	4190266	TECH EXCHANGE P2PE	WIPRO LIMITED, WIPRO LIMITED, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Asif Alam	30/06/2025 11:14 01/07/2025 17:00	01/07/2025	
DieboldNixdorf_WIPRO	(No Items)	131681777	4190770	TECH EXCHANGE P2PE	CHEADLE WILMSLOW ROAD, CHEADLE WILMSLOW ROAD, JL041 CHEADLE, CHEADLE, SK8 3BZ	Asif Alam	30/06/2025 18:02 01/07/2025 17:00	01/07/2025	
Computacenter Limited - HSBC	19316408001	INC49584464	4190234	NON TECH EXCHANGE	COMPUTACENTER HSBC, 11 ALDERDALE ROAD CHEADLE HULME, CHEADLE, SK8 5PP	Asif Alam	30/06/2025 10:43 01/07/2025 17:00	01/07/2025	
CXM	19318320201	5875508	4190589	INSTALL	DR PALIN AESTHETICS DPA, 67 LONDON ROAD, FIRST FLOOR, ALDERLEY EDGE, SK9 7DY	Asif Alam	30/06/2025 15:30 01/07/2025 17:00	01/07/2025	
CXM	19318320202	5875508	4190589	INSTALL	DR PALIN AESTHETICS DPA, 67 LONDON ROAD, FIRST FLOOR, ALDERLEY EDGE, SK9 7DY	Asif Alam	30/06/2025 15:30 01/07/2025 17:00	01/07/2025	
CXM	19318320203	5875508	4190589	INSTALL	DR PALIN AESTHETICS DPA, 67 LONDON ROAD, FIRST FLOOR, ALDERLEY EDGE, SK9 7DY	Asif Alam	30/06/2025 15:30 01/07/2025 17:00	01/07/2025	
CXM	19318320204	5875508	4190589	INSTALL	DR PALIN AESTHETICS DPA, 67 LONDON ROAD, FIRST FLOOR, ALDERLEY EDGE, SK9 7DY	Asif Alam	30/06/2025 15:30 01/07/2025 17:00	01/07/2025	
CXM	19318320205	5875508	4190589	INSTALL	DR PALIN AESTHETICS DPA, 67 LONDON ROAD, FIRST FLOOR, ALDERLEY EDGE, SK9 7DY	Asif Alam	30/06/2025 15:30 01/07/2025 17:00	01/07/2025	
CXM	19318320206	5875508	4190589	INSTALL	DR PALIN AESTHETICS DPA, 67 LONDON ROAD, FIRST FLOOR, ALDERLEY EDGE, SK9 7DY	Asif Alam	30/06/2025 15:30 01/07/2025 17:00	01/07/2025	
CXM	19318320207	5875508	4190589	INSTALL	DR PALIN AESTHETICS DPA, 67 LONDON ROAD, FIRST FLOOR, ALDERLEY EDGE, SK9 7DY	Asif Alam	30/06/2025 15:30 01/07/2025 17:00	01/07/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains	19317023001	C5313995	4190398	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	30/06/2025 09:00 01/07/2025 19:00	01/07/2025	
Fujitsu Services Limited - Star Trains	19315185501	C5314117	4189940	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	29/06/2025 08:00 01/07/2025 20:00	01/07/2025	
Fujitsu Services Limited - Star Trains	19318876701	C5314245	4190742	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	30/06/2025 17:19 01/07/2025 20:00	01/07/2025	
Fujitsu Services Limited - Star Trains	19318877401	C5314244	4190744	TECH EXCHANGE	MERSEYRAIL, Ranelagh Street, LANCASHIRE, Liverpool, L1 1JT	Daniel Hanson	30/06/2025 17:19 01/07/2025 20:00	01/07/2025	
Vista Retail Support Limited	19318896201	3322629	4190746	TECH EXCHANGE	MCDONALDS - NCR, STONEDALE RETAIL PARK EAST LANCASHIRE ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L11 9DH	Daniel Hanson	30/06/2025 17:23 01/07/2025 17:00	01/07/2025	
Vista Retail Support Limited	19318896901	3322633	4190745	TECH EXCHANGE	MCDONALDS - NCR, STONEDALE RETAIL PARK EAST LANCASHIRE ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L11 9DH	Daniel Hanson	30/06/2025 17:23 01/07/2025 17:00	01/07/2025	
Vista Retail Support Limited	19318899601	3322634	4190752	TECH EXCHANGE	MCDONALDS - NCR, STONEDALE RETAIL PARK EAST LANCASHIRE ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L11 9DH	Daniel Hanson	30/06/2025 17:25 01/07/2025 17:00	01/07/2025	
Vista Retail Support Limited	19318902601	3322635	4190753	TECH EXCHANGE	MCDONALDS - NCR, STONEDALE RETAIL PARK EAST LANCASHIRE ROAD, LIVERPOOL, LANCASHIRE, LIVERPOOL, L11 9DH	Daniel Hanson	30/06/2025 17:25 01/07/2025 17:00	01/07/2025	
Computacenter Limited	19317397201	73146104	4190688	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 7 knowle Close , 7 knowle Close , L12 0RP	Daniel Hanson	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	
Computacenter - Astra Zeneca	193156311	WOT000347682	4190218	DELIVERY	Astrazeneca Speke Reception, Astrazeneca Speke Reception, To Jay Galloway, Plot 6, Renaissance Way, SPEKE, England, L24 9JW	Daniel Hanson	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193168126	WOT000348258	4190761	DELIVERY	Walk Up - Liverpool - Speke, Walk Up - Liverpool - Speke, To Jay Galloway, Plot 6 Renaissance Way, Boulevard, LIVERPOOL, L24 9JW	Daniel Hanson	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter Limited - HSBC	19316409501	RITM34693871	4190236	COLLECTION	COMPUTACENTER HSBC, 2 ESMOND STREET, LIVERPOOL, L6 5AZ	Daniel Hanson	30/06/2025 10:43 01/07/2025 17:00	01/07/2025	
CXM	19317577801	5875078	4190468	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, ., LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577802	5875078	4190468	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, ., LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577803	5875078	4190468	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, ., LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577804	5875078	4190468	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, ., LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577805	5875078	4190468	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, ., LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	

Summary (contd.)									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19317577806	5875078	4190468	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577807	5875078	4190468	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577808	5875078	4190468	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577901	5875082	4190469	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577902	5875082	4190469	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577903	5875082	4190469	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577904	5875082	4190469	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577905	5875082	4190469	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577906	5875082	4190469	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577907	5875082	4190469	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	
CXM	19317577908	5875082	4190469	INSTALL	NOVOTEL LIVERPOOL PADDINGTON V, 3 PADDINGTON VILLAGE, . LIVERPOOL, L7 3FA	Daniel Hanson	30/06/2025 14:00 01/07/2025 17:00	01/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	43630	4190518	COLLECTION	274 BRIERCLIFFE ROAD, 274 BRIERCLIFFE ROAD, BURNLEY, BB10 2DH	David Hargreaves	30/06/2025 14:29 01/07/2025 17:00	01/07/2025	
DHL Supply Chain Limited - RBS	(No Items)	43580	4190506	COLLECTION	1 ABBEYCROFT, 1 ABBEYCROFT, THE SANDS, WHALLEY, CLITHEROE, BB7 9TN	David Hargreaves	30/06/2025 14:25 01/07/2025 12:00	01/07/2025	
Paypoint Network Limited - UK	(No Items)	02402023	4190292	TECH EXCHANGE	PREMIER BARROWFORD STORE, PREMIER BARROWFORD STORE, 51-53 GISBURN ROAD, BARROWFORD, NELSON, BB9 8ND	David Hargreaves	01/07/2025 08:00 01/07/2025 12:00	01/07/2025	
Vista Retail Support Limited	19318895701	3323764	4190748	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 1, ST NICHOLAS SQUARE, LANCASTER, LA1 1NB	David Hargreaves	30/06/2025 17:23 01/07/2025 17:00	01/07/2025	
Computacenter - Kingfisher	19317036001	24406748	4190681	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 2 Cormill Park, Cormill Crossing, Unit 2 Cormill Park, Cormill Crossing, LA14 2GN	David Hargreaves	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	
Computacenter - Kingfisher	19317035101	24406748	4190681	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 2 Cormill Park, Cormill Crossing, Unit 2 Cormill Park, Cormill Crossing, LA14 2GN	David Hargreaves	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19316659401	C5314163	4190282	TECH EXCHANGE	MEREYRAIL, Hall Road East, LANCASHIRE, Liverpool, L23 8TU	David Ranson	30/06/2025 11:25 01/07/2025 20:00	01/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19316659801	C5314163	4190282	TECH EXCHANGE	MEREYRAIL, Hall Road East, LANCASHIRE, Liverpool, L23 8TU	David Ranson	30/06/2025 11:25 01/07/2025 20:00	01/07/2025	
HCL Barclays	19299180501	TASK2911550	4186521	COLLECTION	42 HEYES CROFT, 42 HEYES CROFT, BICKERSTAFFE, ORMSKIRK, L39 0HB	David Ranson	24/06/2025 12:27 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19319048801	DEL1595653	4190775	CHAIR SP INSTALL	SACHA MCIVER, 46 NELVILLE ROAD, LIVERPOOL, L9 9BR	David Ranson	30/06/2025 18:10 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19319048802	DEL1595653	4190775	CHAIR SP INSTALL	SACHA MCIVER, 46 NELVILLE ROAD, LIVERPOOL, L9 9BR	David Ranson	30/06/2025 18:10 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19316840301	DEL1595100	4190325	CHAIR INSTALL	CORAL, 42-44 WALLGATE, WIGAN, WN1 1JU	David Ranson	30/06/2025 11:58 01/07/2025 17:00	01/07/2025	
Symec Travis Perkins	19317658601	00449813	4190483	TECH EXCHANGE	TRAVIS PERKINS TRADING CO LTD, TRAVIS PERKINS TRADING CO LTD, YORK ROAD, ASHTON-IN-MAKERFIELD, WIGAN, WN4 9DS	David Ranson	30/06/2025 14:12 01/07/2025 17:00	01/07/2025	
PayPoint Network Ltd_Collections	(No Items)	31146087	4190583	COLLECTION	MANOR WINES, 2C GATHURST LANE, SHEVINGTON, WIGAN, LANCASHIRE, WN6 8HA	David Ranson	30/06/2025 15:29 01/07/2025 17:00	01/07/2025	
Computacenter Limited	19317478501	24406718	4190694	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 28-30 Ellesmere Street, Spinning Gate, 28-30 Ellesmere Street, Spinning Gate, WN7 4PG	David Ranson	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
DHL Supply Chain Limited - RBS	(No Items)	43726	4190532	COLLECTION	3 MOSAIC COURT, 3 MOSAIC COURT, CHESTER, CH4 7GH	John Paul Barron	30/06/2025 14:39 01/07/2025 17:00	01/07/2025	
Computacenter Limited	19315903401	24405688	4190393	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Chester Business Park, Herons Way , Chester Business Park, Herons Way , CH4 9FB	John Paul Barron	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	
Computacenter Limited	19317397501	24407333	4190711	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 18 Shetland Drive , 18 Shetland Drive , CH65 9HT	John Paul Barron	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	
Computacenter Limited - HSBC	19316408301	INC49492011	4190224	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	John Paul Barron	30/06/2025 10:43 01/07/2025 17:00	01/07/2025	
Computacenter Limited - HSBC	19316408901	INC49638182	4190238	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	John Paul Barron	30/06/2025 10:43 01/07/2025 17:00	01/07/2025	
Computacenter Limited - HSBC	19317575401	INC49657546	4190467	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	John Paul Barron	30/06/2025 13:58 01/07/2025 17:00	01/07/2025	
Computacenter Limited - HSBC	19318577801	INC49604125-1	4190665	COLLECTION	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	John Paul Barron	30/06/2025 16:13 01/07/2025 17:00	01/07/2025	
Fujitsu Services Limited - Banks	19318700001	C5314198	4190717	TECH EXCHANGE	RBSG, 33 LORD STREET, RBSG, WREXHAM, LL11 1LP	John Paul Barron	01/07/2025 09:15 01/07/2025 16:45	01/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19317032801	C5314168	4190396	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Mark Hosie	30/06/2025 12:31 01/07/2025 20:00	01/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19317032401	C5314168	4190396	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Mark Hosie	30/06/2025 12:31 01/07/2025 20:00	01/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19318858201	C5314226	4190740	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Mark Hosie	30/06/2025 17:16 01/07/2025 20:00	01/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19318858601	C5314226	4190740	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Mark Hosie	30/06/2025 17:16 01/07/2025 20:00	01/07/2025	
Fujitsu Services Limited - Star Trains - ME	19318358201	C5314223	4190597	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Cheshire, Chester, CH1 3NS	Mark Hosie	30/06/2025 15:37 01/07/2025 20:00	01/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19317029601	C5314162	4190395	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	Mark Hosie	30/06/2025 12:31 01/07/2025 20:00	01/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19317030001	C5314162	4190395	TECH EXCHANGE	TRANSPORT FOR WALES (Llandudno Junction), Conwy Road, Gwynedd, Llandudno Junction, LL31 9NB	Mark Hosie	30/06/2025 12:31 01/07/2025 20:00	01/07/2025	
CXM	19315711601	5874650	4190126	TECH EXCHANGE	BRYNCIR GARDEN CENTRE LIMITED, BRYNCIR GARDEN CENTRE LTD, BRYNCIR, GARNDOLBENMAEN, GWYNEDD, LL51 9LX	Mark Hosie	30/06/2025 10:30 01/07/2025 17:00	01/07/2025	
CXM	19315711602	5874650	4190126	TECH EXCHANGE	BRYNCIR GARDEN CENTRE LIMITED, BRYNCIR GARDEN CENTRE LTD, BRYNCIR, GARNDOLBENMAEN, GWYNEDD, LL51 9LX	Mark Hosie	30/06/2025 10:30 01/07/2025 17:00	01/07/2025	
CXM	19315711603	5874650	4190126	TECH EXCHANGE	BRYNCIR GARDEN CENTRE LIMITED, BRYNCIR GARDEN CENTRE LTD, BRYNCIR, GARNDOLBENMAEN, GWYNEDD, LL51 9LX	Mark Hosie	30/06/2025 10:30 01/07/2025 17:00	01/07/2025	
CXM	19315711604	5874650	4190126	TECH EXCHANGE	BRYNCIR GARDEN CENTRE LIMITED, BRYNCIR GARDEN CENTRE LTD, BRYNCIR, GARNDOLBENMAEN, GWYNEDD, LL51 9LX	Mark Hosie	30/06/2025 10:30 01/07/2025 17:00	01/07/2025	
CXM	19315711605	5874650	4190126	TECH EXCHANGE	BRYNCIR GARDEN CENTRE LIMITED, BRYNCIR GARDEN CENTRE LTD, BRYNCIR, GARNDOLBENMAEN, GWYNEDD, LL51 9LX	Mark Hosie	30/06/2025 10:30 01/07/2025 17:00	01/07/2025	
CXM	19315711606	5874650	4190126	TECH EXCHANGE	BRYNCIR GARDEN CENTRE LIMITED, BRYNCIR GARDEN CENTRE LTD, BRYNCIR, GARNDOLBENMAEN, GWYNEDD, LL51 9LX	Mark Hosie	30/06/2025 10:30 01/07/2025 17:00	01/07/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
CXM	19315711607	5874650	4190126	TECH EXCHANGE	BRYNCIR GARDEN CENTRE LIMITED, BRYNCIR GARDEN CENTRE LTD, BRYNCIR, GARNDOLBENMAEN, GWYNEDD, LL51 9LX	Mark Hosie	30/06/2025 10:30 01/07/2025 17:00	01/07/2025	
CXM	19315711608	5874650	4190126	TECH EXCHANGE	BRYNCIR GARDEN CENTRE LIMITED, BRYNCIR GARDEN CENTRE LTD, BRYNCIR, GARNDOLBENMAEN, GWYNEDD, LL51 9LX	Mark Hosie	30/06/2025 10:30 01/07/2025 17:00	01/07/2025	
CXM	19315711609	5874650	4190126	TECH EXCHANGE	BRYNCIR GARDEN CENTRE LIMITED, BRYNCIR GARDEN CENTRE LTD, BRYNCIR, GARNDOLBENMAEN, GWYNEDD, LL51 9LX	Mark Hosie	30/06/2025 10:30 01/07/2025 17:00	01/07/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19316888101	DEL1594647	4190342	CHAIR INSTALL	BETFRED TECHNOLOGY LTD, STEAM PACKET HOUSE, 72-76 CROSS STREET, MANCHESTER, M2 4JG	Nadeem Saleem	30/06/2025 12:09 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19317781201	DEL1591574	4190496	CHAIR SP INSTALL	DWF, 2 HARDMAN STREET, MANCHESTER, M3 3AA	Nadeem Saleem	30/06/2025 14:20 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19317781202	DEL1591574	4190496	CHAIR SP INSTALL	DWF, 2 HARDMAN STREET, MANCHESTER, M3 3AA	Nadeem Saleem	30/06/2025 14:20 01/07/2025 17:00	01/07/2025	
DHL Supply Chain Limited - RBS	(No Items)	43679	4190521	COLLECTION	21 KENWICK DRIVE, 21 KENWICK DRIVE, MANCHESTER, M40 3RU	Nadeem Saleem	30/06/2025 14:32 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19319044201	DEL1595674	4190772	CHAIR INSTALL	APARTMENT 16, THE VIBE, 175 BROUGHTON LANE, SALFORD, M7 1UD	Nadeem Saleem	30/06/2025 18:06 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19319133101	DEL1591303	4190810	CHAIR INSTALL	KATHRYN ARMSTRONG WR:31807, 61 CRESCENT ROAD, ROCHDALE, OL11 3LG	Nadeem Saleem	30/06/2025 19:08 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19319026501	DEL1595773	4190768	CHAIR INSTALL	LISA SMITH, TODMORDEN COMMUNITY COLLEGE, TODMORDEN FAMILY HUB, BURNLEY ROAD, TODMORDEN, OL14 7BX	Nadeem Saleem	30/06/2025 18:00 01/07/2025 17:00	01/07/2025	
PayPoint Network Ltd_Collections	(No Items)	31277480	4190584	COLLECTION	VICTORIA STORES, 29 VICTORIA ROAD, DUKINFIELD, CHESHIRE, SK16 4UW	Nadeem Saleem	30/06/2025 15:29 01/07/2025 17:00	01/07/2025	



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Secure Retail Limited	19317788801	00057702	4190498	TECH EXCHANGE	CREWE RAILWAY STATION, CREWE RAILWAY STATION, TICKET OFFICE, NANTWICH ROAD, CREWE, CW2 6HR	Osama Shahhoud	30/06/2025 14:20 01/07/2025 17:00	01/07/2025	
Computacenter - Astra Zeneca	193164268	WOT000348221	4190437	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193023229	WOT000339342	4190205	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193023232	WOT000328379	4190206	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193023378	WOT000342395	4190208	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193098602	WOT000345681	4190213	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193156299	WOT000347374	4190217	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193158333	WOT000347724	4190248	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193159694	WOT000348133	4190250	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193160211	WOT000348139	4190251	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193023870	WOT000332967	4190268	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	192943113	WOT000347000	4189412	NON TECH EXCHANGE	WalkUp - Alderley Park, WalkUp - Alderley Park, Alderley Park, MACCLESFIELD, England, SK10 4TG	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	
Computacenter - Astra Zeneca	193024213	WOT000342813	4190210	NON TECH EXCHANGE	WalkUp - Alderley Park, WalkUp - Alderley Park, Alderley Park, MACCLESFIELD, England, SK10 4TG	Osama Shahhoud	01/07/2025 10:00 01/07/2025 18:00	01/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19316811801	C5314179	4190318	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Ryan Owen	30/06/2025 11:53 01/07/2025 20:00	01/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19316812301	C5314179	4190318	TECH EXCHANGE	Northern Rail MT, Arriva Rail North, 4th Floor, Cathedral Quarter, Cathedral Square, Blackburn, Lancashire, Blackburn, BB1 1FB	Ryan Owen	30/06/2025 11:53 01/07/2025 20:00	01/07/2025	
CXM	19301513501	5871469	4187240	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513502	5871469	4187240	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513503	5871469	4187240	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513504	5871469	4187240	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513505	5871469	4187240	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513506	5871469	4187240	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513507	5871469	4187240	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513401	5871468	4187241	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513402	5871468	4187241	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513403	5871468	4187241	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513404	5871468	4187241	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513405	5871468	4187241	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513406	5871468	4187241	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
CXM	19301513407	5871468	4187241	TECH EXCHANGE	TIGGIS, 25 ORCHARD ROAD, , LYTHAM ST ANNE S, FY8 1PF	Ryan Owen	01/07/2025 09:00 01/07/2025 13:00	01/07/2025	
Computacenter Limited	19318762101	24408179	4190797	TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 111 Fishergate, , 111 Fishergate, , PR1 2DA	Ryan Owen	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	
NCR - Sains Print ***DO NOT INVOICE***	193159972	7518001748	4189855	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	Ryan Owen	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	
NCR - Sains Print ***DO NOT INVOICE***	193159461	7518002790	4189863	REPAIR WITH PARTS	SAINSBURY'S SUPERMARKETS LTD, WOOD AVENUE HALL, HAYDOCK, MERSEYSIDE , WA11 9WB	Ryan Owen	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	
Computacenter - British Telecom	19318472601	24353680	4190700	NON TECH EXCHANGE	BRITISH TELECOM PLC_ (0081049580), Warrington Stanford Hse Science Prk , Warrington Stanford Hse Science Prk , WA3 7TH	Ryan Owen	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19316793701	C5314177	4190313	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Simon Heath	01/07/2025 08:00 01/07/2025 15:00	01/07/2025	
Fujitsu Services Limited - Star Trains - P2PE	19316794101	C5314177	4190313	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	Simon Heath	01/07/2025 08:00 01/07/2025 15:00	01/07/2025	
Computacenter Limited	19318631501	24407207	4190696	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Westminster House , Westminster House , M1 3HU	Simon Heath	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	
Computacenter Limited - HSBC	(No Items)	RITM34908351r	4190436	TECH EXCHANGE	COMPUTACENTER HSBC, LANDMARK ST PETERS SQUARE 1 OXFORD STREET MANCHESTER, ST JAMES STREET, MANCHESTER, M1 4BP	Simon Heath	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	
Computacenter PwC NON TECH EXCHANGE	19317254901	PAR0348995	4190423	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Simon Heath	30/06/2025 13:05 01/07/2025 17:30	01/07/2025	
Computacenter Limited - HSBC	19316410501	RITM34969125	4190240	COLLECTION	COMPUTACENTER HSBC, 94 MURRAYS MILLS, 50 BENGAL STREET, MANCHESTER, M4 6LS	Simon Heath	30/06/2025 10:43 01/07/2025 17:00	01/07/2025	
Computacenter Limited	19317208801	24407331	4190683	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 45 Gerald Road , 45 Gerald Road , M6 6DW	Simon Heath	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	193160958	1-53524976615 1	4190192	CONSUMABLE INSTALL	Halfords Limited, Unit B1 Croft Park 33 Welton Road, PARTS DESK, BROMBOROUGH, CH62 3PN	Stephen Fitton	01/07/2025 09:00 01/07/2025 17:00	01/07/2025	
CXM	19316684401	5874862	4190289	INSTALL	OLIVERS CARPETS, UNIT 23, DINSDALE ROAD, CROFT BUSINESS PARK, BROMBOROUGH, WIRRAL, CH62 3PY	Stephen Fitton	30/06/2025 11:30 01/07/2025 17:00	01/07/2025	
CXM	19316684402	5874862	4190289	INSTALL	OLIVERS CARPETS, UNIT 23, DINSDALE ROAD, CROFT BUSINESS PARK, BROMBOROUGH, WIRRAL, CH62 3PY	Stephen Fitton	30/06/2025 11:30 01/07/2025 17:00	01/07/2025	
CXM	19316684403	5874862	4190289	INSTALL	OLIVERS CARPETS, UNIT 23, DINSDALE ROAD, CROFT BUSINESS PARK, BROMBOROUGH, WIRRAL, CH62 3PY	Stephen Fitton	30/06/2025 11:30 01/07/2025 17:00	01/07/2025	
CXM	19316684404	5874862	4190289	INSTALL	OLIVERS CARPETS, UNIT 23, DINSDALE ROAD, CROFT BUSINESS PARK, BROMBOROUGH, WIRRAL, CH62 3PY	Stephen Fitton	30/06/2025 11:30 01/07/2025 17:00	01/07/2025	
CXM	19316684405	5874862	4190289	INSTALL	OLIVERS CARPETS, UNIT 23, DINSDALE ROAD, CROFT BUSINESS PARK, BROMBOROUGH, WIRRAL, CH62 3PY	Stephen Fitton	30/06/2025 11:30 01/07/2025 17:00	01/07/2025	
CXM	19316684406	5874862	4190289	INSTALL	OLIVERS CARPETS, UNIT 23, DINSDALE ROAD, CROFT BUSINESS PARK, BROMBOROUGH, WIRRAL, CH62 3PY	Stephen Fitton	30/06/2025 11:30 01/07/2025 17:00	01/07/2025	
CXM	19316684407	5874862	4190289	INSTALL	OLIVERS CARPETS, UNIT 23, DINSDALE ROAD, CROFT BUSINESS PARK, BROMBOROUGH, WIRRAL, CH62 3PY	Stephen Fitton	30/06/2025 11:30 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19317847201	DEL1594373	4190504	DESK & CHAIR INSTALL	CHRISTOPHER CAMPBELL, 34 QUEENSWOOD AVENUE, BEBINGTON, WIRRAL, CH63 8NZ	Stephen Fitton	30/06/2025 14:24 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19317847202	DEL1594373	4190504	DESK & CHAIR INSTALL	CHRISTOPHER CAMPBELL, 34 QUEENSWOOD AVENUE, BEBINGTON, WIRRAL, CH63 8NZ	Stephen Fitton	30/06/2025 14:24 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19317847203	DEL1594373	4190504	DESK & CHAIR INSTALL	CHRISTOPHER CAMPBELL, 34 QUEENSWOOD AVENUE, BEBINGTON, WIRRAL, CH63 8NZ	Stephen Fitton	30/06/2025 14:24 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19317847204	DEL1594373	4190504	DESK & CHAIR INSTALL	CHRISTOPHER CAMPBELL, 34 QUEENSWOOD AVENUE, BEBINGTON, WIRRAL, CH63 8NZ	Stephen Fitton	30/06/2025 14:24 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19317847205	DEL1594373	4190504	DESK & CHAIR INSTALL	CHRISTOPHER CAMPBELL, 34 QUEENSWOOD AVENUE, BEBINGTON, WIRRAL, CH63 8NZ	Stephen Fitton	30/06/2025 14:24 01/07/2025 17:00	01/07/2025	
POSTURITE LIMITED	19317847206	DEL1594373	4190504	DESK & CHAIR INSTALL	CHRISTOPHER CAMPBELL, 34 QUEENSWOOD AVENUE, BEBINGTON, WIRRAL, CH63 8NZ	Stephen Fitton	30/06/2025 14:24 01/07/2025 17:00	01/07/2025	
Computacenter Ltd Tesco Project	19298392601	Helsby	4186412	PROJECT	TESCO, TESCO, CHESTER ROAD, HELSBY, FRODSHAM, WA6 0DJ	Stephen Fitton	24/06/2025 10:26 01/07/2025 17:00	01/07/2025	