



Run Sheet

Claire Booth 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Booth, Claire	Jobs on Run	7
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Job # 4164561	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	22/05/2025 11:28 - 30/05/2025 17:30	Contact Name	RAKESH RAMANNA	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	.	
Priority	ND 1700			
Ref 1	PAR0304441			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	Deliver Device - Hewlett Packard Inc. PW:GB-DaaS_SWAP_HP 840 G8 i7 - PW:GB-DaaS_SWAP_HP 840 G8 i7 - 00000000004739588 Collect Device - UK027944 - HP 840 G8 i7 / 5CG21200J5

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19191265601						

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19191265801						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4164800	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	22/05/2025 15:21 - 30/05/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone	+44 7843 371948	
Priority	ND 1700			
Ref 1	PAR0304757			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC - Laptop Swap	<p>Deliver Device - Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00 - PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*M00 - 000000000004739591</p> <p>Collect Device - UK018411 - Lenovo X1 Yoga G6 EP / PF3DYPDK</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19192464701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19192464901						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



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Job # 4167868	Customer	Computacenter PwC NON TECH EXCHANGE		Job Address
SLA Window	28/05/2025 09:09 - 30/05/2025 17:30	Contact Name	SHAMILRAG KANDAMBATH PADINHARE	P W C P W C 1 HARDMAN SQUARE MANCHESTER M3 3EB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	PAR0309057			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PWC hardware swap	collect device Lenovo 20Y0S0UM00 - PWCLenovo TP 1 Yoga G6 i7 32/512 14" - 000000000004243321 asset UK018411 - Lenovo X1 Yoga G6 EP deliver device Lenovo PW:GB-DaaS_SWAP_LEN TP X1 Yoga G6 i7*500

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19206345601						



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Job # 4169421	Customer	Computacenter Limited - Santander		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	Matthew Leach	SANTANDER UK PLC (0081001312)
Activity	NON TECH EXCHANGE	Contact Phone	07834650355	Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Priority	ND 1700			Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street
Ref 1	24370380			M1 4PB
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
SWAP Faulty Device Serial: 5CD241FPD0 Faulty Device Make: HP Elitebookaulthy Device Model: 640 G9 Swap build required: Retail Engineer ContacNumber: 07834 650 355	No Instructions

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212038201	4464960	HP ELITEBOOK 640 G9 ST -Retail				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4169418	Customer	Computacenter Limited - SSE		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	Helen Boyle	SSE SERVICES PLC (0081058857) Neo - Bruntwood, 9 Charlotte St Neo - Bruntwood, 9 Charlotte St M1 4ET
Activity	COLLECTION	Contact Phone	##	
Priority	ND 1700			
Ref 1	24361367			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Laptop collection Asset Tag: 569149	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212623001	4178931	SSE:Box w Bubble-Wrap Laptop				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212623201	4178931	SSE:Box w Bubble-Wrap Laptop				

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Claire Booth 30/05/2025

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Job # 4169437	Customer	Computacenter Limited - SSE		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	Helen Boyle	SSE SERVICES PLC (0081058857) Neo - Bruntwood ,9 Charlotte Neo - Bruntwood ,9 Charlotte M1 4ET
Activity	COLLECTION	Contact Phone	##	
Priority	ND 1700			
Ref 1	24361433			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Phone collection 07880 05768 Asset Tag: 568112	No Instructions

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212623301	4178932	SSE:Box w Bubble-Wrap Phone-				

Returned Items



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Claire Booth 30/05/2025

Date 30/05/2025 **Depot** Warrington **Driver** Booth, Claire **Jobs on Run** 7

Job # 4169326	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	29/05/2025 15:22 - 30/05/2025 17:00	Contact Name	MOHAMMAD YASIR SHAIKH	BROADWAY CONVENIENCE STORE
Activity	COLLECTION	Contact Phone	07460718282	76 LINDSAY STREET STALYBRIDGE CHESHIRE SK15 2NL
Priority	ND 1700			
Ref 1	31193660			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS)	37603288 34569249 38940200

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212587301	Collection Tote Box	Tote Box for Collections				

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212587501	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4164831	Customer	Computacenter Horizon Project		Job Address
SLA Window	22/05/2025 15:50 - 30/05/2025 13:00	Contact Name	ALISON OGLIVIE-BOOTH	HSBC 64 HIGHGATE KENDAL LANCASHIRE..... KENDAL LA9 4TF
Activity	TECH EXCHANGE	Contact Phone	3455834171	
Priority	ND 1300			
Ref 1	CLF471_Kendal_3005_1_DEL.INS			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30Cheque Scanner PC exchange**Replace 10MLS1M500S4KN4264.**	**ARRIVE AT 9:30 AM**MUST CALL EDGARS 07834 650322 OR LILY 077259 45052 ON ARRIVAL FOR FURTHER INSTRUCTIONS**RECORD ALL SERIAL NUMBERS**DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION***DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19192613701						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19192613901						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



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Job # 4164855	Customer	Computacenter Horizon Project			Job Address		
SLA Window	22/05/2025 15:50 - 30/05/2025 13:00	Contact Name	ALISON OGLIVIE-BOOTH		HSBC 64 HIGHGATE KENDAL LANCASHIRE..... KENDAL LA9 4TF		
Activity	TECH EXCHANGE	Contact Phone	3455834171				
Priority	ND 1300						
Ref 1	CLF471_Kendal_3005_2_DEL.INS						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
9:30CIA PC exchange**Replace 10MLS1M500S4EP4486**	**ARRIVE AT 9:30 AM**MUST CALL EDGARS 07834 650322 OR LILY 077259 45052 ON ARRIVAL FOR FURTHER INSTRUCTIONS**INSTALL 3M DISPLAY PORT CABLE PROVIDED TO REPLACE THE OLD GRAPHIC CABLE. **RECORD ALL SERIAL NUMBERS**DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM**IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION***DO NOT LEAVE HDD/SDD ON SITE IT MUST BE RETURED IN THE OLD DEVICE

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19192614001						



Run Sheet

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Job # 4164845	Customer	Computacenter Horizon Project		Job Address
SLA Window	22/05/2025 15:50 - 30/05/2025 13:00	Contact Name	ALISON OGLIVIE-BOOTH	HSBC 64 HIGHGATE KENDAL LANCASHIRE..... KENDAL LA9 4TF
Activity	PROJECT	Contact Phone	3455834171	
Priority	ND 1400			
Ref 1	CLF471_Kendal_3005_3_DEL.INS			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
9:30Branch monitor and peripheral exchange**Deliver and install 5 x sets of keyboards/mice . Replace 2x 22" monitors and 3x 27" monitors using new monitors already in the branch. Remove 5 x old monitors and 5 x sets of old keyboard/mice from branch and return on labels provided.**	**ARRIVE AT 9:30 AM**MUST FOLLOW CC HORIZON MONITOR REFRESH SCRIPT TO COMPLETE ANY 27..... MONITOR INSTALLS**MUST TAKE PICTURES OF DESK BEFORE AND AFTER THE MONITOR INSTALLATION ESPECIALLY THE BACK OF 27...../xD MONITORS WITH CABLE/PORT CONNECTION CLEARLY SHOWN. SEND IMAGES TO: eus.projects.deployment.support@hsbc.com. DO NOT LEAVE SITE UNTIL AUTHORISED BY THE TEAM** ANY ISSUES CALL EDGARS 07834 650322 or Lily 077256 45052 ** **27" monitors are for Front Office desks. 22" monitors are for Counters CIA terminals and to replace any additional 17" monitors.** **IF ANY OF THE NEW KIT IS NOT REQUIRED OR IS DOA - DO NOT REMOVE LABEL IT AND LEAVE IT IN BRANCH CONFIRM IN CLOSURE NOTES WE WILL ARRANGE A SEPARATE COLLECTION**

Job Notes

In Items

Returned Items

See Items Overleaf

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



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Job # 4169134	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	STORE MANAGER 3655	Boots UK Limited Woolpack Yard Stricklandgate Stricklandgate KENDAL LA9 4NG
Activity	REPAIR WITH PARTS	Contact Phone	01539740072	
Priority	ND FIX			
Ref 1	11718191			
Ref 2				
No. of Parts	3			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/05/2025 18:00-----ASSET INFORMATION---ProductName: MONO MFP MX511dhe 220v EMEA P2DeviceTagCustomer: OfficeSerialNumber: 70156PHH1575DProductIdentifier: 35S5709Model: 7015-675Physical Location:</p> <p>---ACCOUNT INFORMATION---VIP customer. MPS customer.Break Fix Monday Saturday 08:00 18:00 Sunday & Bank Holidays (excl. Xmas day) 10:00-16:00.Maintenance kits 3 days Monday Friday 8:00 18:00Important: Call scheduler/control tower to set ETA expectation with customer For SEV1 (4 hour fix) tasks call the Boots engineer line (2nd level) to ask for the missing information -they can be contacted on the number - 0330 123 9000 option 9. If dialing from the Republic of Ireland the number is 00 44 330123 9000Please note that option 9 is theEngineer..... option and is unannounced as this line is also for use by Boots colleagues. ConfigurationsTray 1 A4 Plain paperTray 2 A4 Custom type 2 (where available)MP Feeder Custom type 6Toner Darkness 6 (mono printers)Toner Darkness 3 (colour printers)EPOS printers PPDs MUST be turnedON.....MS510dn printers MUST have Paper Change Prompts configured as below in the 2 + 6 configuration menu on bootup:..... "Action for Prompts" - Select the "Use current" optionAll printers must be on the below FW level (or higher)Lexmark MS510dn LW71.PR2.P025-0Lexmark CS510de LW71.VY4.P025-0Lexmark MX511dhe LW71.SB4.P025-0</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000004897047. Spoke to Grace user advised scan to network documents are scanning with improper page layout missing close to an inch near the bottom of the page. I have corrected scan to network settings to scan to A4 format which has resolved the initial fault but user mentioned the ADF is not pulling paper through and is jamming with 283.03 repeating errors.MX511OfficeGrace McLellon 01539740072SN 70156PHH1575DIP 10.32.136.51AR ETA 30/05/25 @ 18:00----INSTRUCTIONS-----Technical Notes -----JB. Please investigate 283.03 ADF feed jam.....LE of paper does not reach 1st scan sensor in time.</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192120001	41X0917	CX72x SVC Maint Kit ADF separa				
192119997	40X8736	MX61x SVC Rollers LE ADF				
192119993	40X9093	MX61x SVC Scanner ADF LEGAL				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Job # 4169301	Customer	Vista Retail Support Limited	Job Address
SLA Window	29/05/2025 15:11 - 30/05/2025 17:00	Contact Name	H SAMUEL 165-167 DALTON ROAD BARROW IN FURNACE LA14 1PX
Activity	TECH EXCHANGE	Contact Phone	
Priority	ND 1700		
Ref 1	3290424		
Ref 2			
No. of Parts	1		

Instructions 1	Instructions 2
3290424 - Description - Conducting a transaction on Till 2 the card receipt has printed but store are unable to print the booklet 'Printer offline' message. Store have checked the cables going into the printer (3) re-seated and pressed the reset button in the printer to no avail. Till roll inserted and nothing jamming the printer. Diagnostics ? Store have checked the cables going into the printer (3) re-seated and pressed the reset button in the printer to no avail. Mon - Sat 9.00AM - 5.30PM Sun closed	Replace SIG-PTR-A760-CRM Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212543601	SIG-PTR-A760-CRM	760 RECEIPT PRINTER CREAM				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212543801						



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Job # 4169226	Customer	Computacenter Limited		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	ADELE ROONEY-SMITH	LLOYDS BANK LLOYDS BANK 144-146 DALTON ROAD BARROW-IN-FURNESS LA14 1JH
Activity	TECH EXCHANGE	Contact Phone	01229870819	
Priority	ND 1500			
Ref 1	24369214R			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
PED KIT	Contact Name - Adele Rooney-Smith Contact Number - 01229870819 Location - Barrow-in-Furness 140-146 Dalton Road LA14 1JH - Heritage - Lloyds

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Nadeem Saleem 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4167889	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 13:00	Contact Name	LAURENCE ROBERTS		LAURENCE ROBERTS 5 HAYDOCK ROAD BANGOR-ON-DEE WREXHAM LL13 0JD
Activity	CHAIR SP INSTALL	Contact Phone	07798572377		
Priority	Priority MC				
Ref 1	DEL1579326				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: If no answer at front door please call mobile number or go to LHS of house and ring bell on gete Thanks *** Please call 1 hour before arrival.Customer Ref / PO: CP-924904Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19196455601	1401114	Evoluent Vertical Mouse 4 RH W	.	.	Not Used	
19196455602	100092832	P-Sit High back - Black With:	.	.	Not Used	



Run Sheet
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Date	30/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4168874	Customer	POSTURITE LIMITED		Job Address
SLA Window	29/05/2025 07:49 - 30/05/2025 17:00	Contact Name	JILL HEWETT	JILL HEWETT TABLEY HOUSE SHEPPENHALL LANE, ASTON NANTWICH CW5 8DE
Activity	DESK INSTALL	Contact Phone	07713444700	
Priority	ND 1700			
Ref 1	DEL1581153			
Ref 2				
No. of Parts	5			

Instructions 1	Instructions 2
<p>*** Customer Instructions: No access issue at all. Please note my name is Hewitt not Hewett *** Please call 1 hour before arrival.Customer Ref / PO: 4500012351Items on order:</p>	<p>Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. NANTWICH Sheppenhall%20Lane %20Aston CW5%208DE >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4167893	Customer	POSTURITE LIMITED		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 13:00	Contact Name	PAUL SWANN	ASTRAZENECA UK LTD CHARTER COURT FACILITY, SILK ROAD BUSINESS PARK MACCLESFIELD SK10 2NA
Activity	CHAIR INSTALL	Contact Phone	07385523509	
Priority	Priority MC			
Ref 1	DEL1578702			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Please Deliver to SPP4 Zoladex *** Please call 1 hour before arrival.Customer Ref / PO: 7101606238Items on order:</p> <p>Once the job is completed please click this link to open and complete the form.</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet
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Nadeem Saleem 30/05/2025

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Job # 4169047	Customer	POSTURITE LIMITED			Job Address		
SLA Window	29/05/2025 11:54 - 30/05/2025 17:00	Contact Name	CORINNE TUCKER		CORINNE TUCKER 14 STANHOPE STREET STOCKPORT SK5 7AQ		
Activity	DESK & CHAIR SP INSTALL	Contact Phone	07792617337				
Priority	ND 1700						
Ref 1	DEL1582610						
Ref 2							
No. of Parts	3						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 915458Items on order:9745221 - MICE - 7E (V7) USB Stan	Tech to deliver assemble and demonstrate DESK(S) CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19211406801	9820010	Posturite Number Slide Keyboar				
19211406802	5509034	Cantilever Fixed Height Desk 1				
19211406803	9787601BLA	Positiv Plus High Back No Neck				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19211407001	9787601BLA	Positiv Plus High Back No Neck				
19211407101						

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print
	Customer Signature



Run Sheet

Nadeem Saleem 30/05/2025

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Job # 4168137	Customer	POSTURITE LIMITED			Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name		ROSIE HUGHES	ROSIE HUGHES 27 BROOKBURN ROAD CHORLTON MANCHESTER M21 8FF
Activity	DESK INSTALL	Contact Phone		02072103084	
Priority	ND 1700				
Ref 1	DEL1577847				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*Please call 1 hour before arrival.Customer Ref / PO: P005413Items on order:	Tech to deliver assemble and demonstrate DESK(S) features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19183198501	5509029	Cantilever Fixed Height Desk 1				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Nadeem Saleem 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4168964	Customer	POSTURITE LIMITED			Job Address
SLA Window	29/05/2025 10:24 - 30/05/2025 17:00	Contact Name	CHI WAN		TALK TALK SOAPWORKS COLGATE LANE Salford M5 3LZ
Activity	CHAIR SP INSTALL	Contact Phone	07970662107		
Priority	ND 1700				
Ref 1	DEL1582772				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
*** Customer Instructions: please call mobile to arrange access *** Please call 1 hour before arrival.Customer Ref / PO: PO00001971-T005-1Please contact me to arrange setup and delivery!	Tech to deliver assemble and demonstrate CHAIR(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of ALL the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19210938501	100126038	Contour Unimouse - RH Wired				
19210938502	1301037	RH New Logic 220 High Back wit				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19210938701	1301037	RH New Logic 220 High Back wit				
19210938801	100126038	Contour Unimouse - RH Wired				

Engineer Closure Notes	On Site Time	Off Site Time

		Customer Print
		Customer Signature



Run Sheet

Nadeem Saleem 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4168851	Customer	POSTURITE LIMITED			Job Address
SLA Window	29/05/2025 07:01 - 30/05/2025 17:00	Contact Name	TASNEEM ABDULLAH		TASNEEM ABDULLAH 10 ASHWORTH STREET HEYWOOD OL10 2AZ
Activity	CHAIR INSTALL	Contact Phone	07494148290		
Priority	ND 1700				
Ref 1	DEL1580496				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 482611011464Items on order:	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19209941701	9900004	Homeworker Plus Ergonomic Chai				

Returned Items



Run Sheet

Nadeem Saleem 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Saleem, Nadeem	Jobs on Run	8
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Job # 4168899	Customer	POSTURITE LIMITED			Job Address
SLA Window	29/05/2025 08:50 - 30/05/2025 17:00	Contact Name		KAREN O'HARA	KAREN O'HARA 56 BRENTWOOD DRIVE FARNWORTH BOLTON BL4 7TR
Activity	CHAIR INSTALL	Contact Phone		07453624080	
Priority	ND 1700				
Ref 1	DEL1582936				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 25070100986Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19210253101	0380103BLA	RH Logic 400 Complete Black				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4169402	Customer	Vista Retail Support Limited		Job Address
SLA Window	29/05/2025 16:23 - 30/05/2025 17:00	Contact Name		SUPERDRUG STORES PLC UNIT 16B CROWN POINT RETAIL PARK
Activity	TECH EXCHANGE	Contact Phone		WORTHINGTON WAY, DENTON MANCHESTER M34 3LF
Priority	ND 1700			
Ref 1	3290203			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3290203 - Please replace HHT TC51. Screen unresponsive and device won't turn on. Swapped battery - no joy. Please replace. (SN:18201522507195) SUP-SCN-HHT-ZEB-TC51	Replace SUP-SCN-HHT-ZEB-TC51 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(REF DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212808201	SUP-SCN-HHT-ZEB-TC51					



Run Sheet

John Paul Barron 30/05/2025

Date 30/05/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4169026	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 11:30	Contact Name	2401 Droylsden Duty manager	TESCO Stores Limited Manchester Road DROYLSDEN
Activity	REPAIR WITH PARTS	Contact Phone	01914798216	Deliver to Customer Service Desk MANCHESTER M43 6TQ
Priority	8HR			
Ref 1	11718119			
Ref 2				
No. of Parts	3			

Instructions 1

Intervention #: 1 SLA: 30/05/2025 11:30-----ASSET INFORMATION----ProductName: MS811dn SFP HVDeviceTagCustomer: LAP 8
MS811SerialNumber: 40635C6605HR1ProductIdentifier: 40G0230Model:
4063-430Physical Location: Deliver to Customer Services Desk

---ACCOUNT INFORMATION---Onsite repair instructions: VIP AND MPS
CUSTOMERFOR LEXMARK INTERNAL USE ONLY DO NOT SHARE WITH
CUSTOMERSTORESLAP 2 Tesco123 (To be updated 09.04.2025)HEAD OFFICE &
DC.....s ONLYPASSWORD/PIN : 1984Retail Stores & CFC.....s (Dot Com Centres) -
Break Fix 8 Hour Fix. Monday Saturday 09:00 17 :00. Sunday 10:00
16:00. Including Public holidays (excluding Christmas Day)Head Office & DC.....s - Break
Fix 8 Hour Fix. Monday Friday 09:00 17 :00.Including Public holidays
(excluding Christmas Day) Head Office on-site contact Adam Simmonds 07880
038032 (HO Only not DC.....s)Pharmacy - Break Fix 4 Hour Fix. Monday Saturday
09:00 17 :00. Sunday 10:00 16:00. Including Public holidays (excluding Christmas
Day) MS621 + 550 sheet trayALL MAINTENANCE KITS 3 DAY SLA MONDAY
FRIDAY 09:00 17:00RETAIL STORE ONLY:-.... For all device swap outs the engineer
is to ensure the 256 MB Flash Simm is installed from the original device and the new Serial
Number is recorded in the Debrief Comments..... Trays 2 & 3 in LAP 8 printers should have
AUTO SIZE SENSING switched off and set to Universal in PAPER TYPE settings.... Prior
to leaving any LAP 1 - LAP 8 call ensure all trays have been tested with Labels..... For
models MS811
MX710
CS410
MS510
Please check firmware level and update to EC3 if not at this level alreadyPlease contact
Lexmark Enhanced Service Team LEXMARKESD@LEXMARK.COM for any issues.

Instructions 2

-----ACTIVITY DESCRIPTION----Help Desk Reference 28001836. [202.05] and [121.26] in history and [202.01] on displaySpoke to EmmaShows paper jam and and cannot print.Please diagnoseMS811LAP8Shop floorSerial Number: 40635C6605HR1IP Address: 80.68.0.58Contact Name: EMMA SlaterContact Number (Mobile): 01914798216HBSLA
30/05/2025 at 11:30DDDD 01/06/2025 at 11:30----INSTRUCTIONS-----Technical Notes -----JB. Please investigate 202.05 The media reached the sensor (fuser) but did not clear it within the specified time
202.01 Media remains on the sensor (fuser exit) during the warm-up sequence and 121.26 Fuser failed to reach temperature

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192111982	40X7744	Lexmark MS81X SVC Fuser Assemb				
192111986	41X0976	MS71x SVC Tray Insert MS81x SV				
192111992	40X7602	MS81x SVC Other Drive / motio				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192111984	40X7744	Lexmark MS81X SVC Fuser Assemb				
192111988	41X0976	MS71x SVC Tray Insert MS81x SV				
192111994	40X7602	MS81x SVC Other Drive / motio				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

John Paul Barron 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4169401	Customer	Vista Retail Support Limited		Job Address
SLA Window	29/05/2025 16:23 - 30/05/2025 17:00	Contact Name		SUPERDRUG STORES PLC SUPERDRUG STORES ARCADE SHOPPING CENTRE, WARRINGTON STREET ASHTON UNDER LYNE OL6 7JE
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3289710			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
3289710 - Store have lost their management HHT. Please provide the store a new management HHT Please note that this is not a HHT replacement. ASW-HHT-ZEBRA-TC26 Monday - Saturday 9:00 a.m. ? 5:30 p.m. Sunday 10:00 a.m. ? 4:00 p.m.	Replace ASW-HHT-ZEBRA-TC26 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212811101	ASW-HHT-ZEBRA-TC26	ASW-HHT-ZEBRA-TC26				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212811301						



Run Sheet

John Paul Barron 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4169022	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/05/2025 08:00 - 30/05/2025 15:00	Contact Name	MANCHESTER PICCADILLY (OTS) NLC3497	MANCHESTER PICCADILLY (OTS) NLC3497 7th Floor, Tower Block, Manchester Piccadilly Station Greater Manchester Manchester M1 2BP
Activity	TECH EXCHANGE	Contact Phone	0121 200 6302	
Priority	6HR			
Ref 1	C5311880			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
6HR 30/05/2025 15:00 SLA: 6HR 30/05/2025 15:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _AXMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5311880 Problem Web Service qws_uk Thu 29 May 2025 10:55:36 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8596TA23 contract.pkey=23200 call.poms=1 call.zip=M1 2BP call.address=7th Floor Tower Block Manchester Piccadilly Station call.city=Manchester call.customerid=INC17644149 call.problem=NLC3497 Manchester Piccadilly 020 - 114095 PED - Tamper alert NLC 3497 Site call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/AXMIUM020PED call.priority=2-Medium call.datereported=5/29/2025 11:55:01 AM</p> <p>##### Call 5311880 Problem Web Service qws_uk Thu 29 May 2025 10:55:36 ...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19211231801	_SXASSET-LABELSV2					
19211231401	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020112732			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19211232001	_SXASSET-LABELSV2					
19211231601	_AXMIUM020DEV	R2P:M020 C COUNTRY MOBILE LIVE	02000303002020112732			

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

John Paul Barron 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4168920	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	29/05/2025 09:19 - 30/05/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5311849			Lancashire
Ref 2				Manchester
No. of Parts	1			M60 7RA

Instructions 1	Instructions 2
ND 30/05/2025 20:00 SLA: ND 30/05/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= GNCP2PETOTEBOX x 1	<p>Problem: [P2PE] [P2Pe] - collection of PED ONLY Root Cause: Unknown Action: [P2Pe] - collection of PED ONLY Test: IN USE URL: Call history:: ##### Call 5311849 Problem Web Service qws_uk Thu 29 May 2025 07:53:06 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC17643481 call.problem=NLC9653 Manchester Piccadilly</p> <p>Returned PED NLC 9653 Station Name Manchester call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STAR/P2PETOTE call.priority=2-Medium call.datereported=5/29/2025 8:52:33 AM</p> <p>##### Call 5311849 Problem Web Service qws_uk Thu 29 May 2025 07:53:06 ...</p>

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19210481501	GNCP2PETOTEBOX	XP:MSC:2TONE GREEN:300X200:6L				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

John Paul Barron 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4168962	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	29/05/2025 10:18 - 30/05/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5311868			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 30/05/2025 20:00 SLA: ND 30/05/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5311868 Problem Web Service qws_uk Thu 29 May 2025 10:16:36 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC17643991 call.problem=NLC9653 Manchester Piccadilly 020-042406 NLC 9653 Site Manchester Piccadill call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=5/29/2025 11:15:54 AM ...

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19210921201	_SXASSET-LABELSV2					
19210919001	_NRMIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020113924			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19210921401	_SXASSET-LABELSV2					
19210919201	_NRMIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020113924			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4168963	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	29/05/2025 10:25 - 30/05/2025 20:00	Contact Name	MANCHESTER PICCADILLY NLC9653 NT D	Northern Rail MT (Manchester)
Activity	TECH EXCHANGE	Contact Phone	0161 822 2406	Manchester Piccadilly Station, North Block, 2nd Floor, Northern
Priority	ND 1900			Trains Signing o
Ref 1	C5311869			Lancashire
Ref 2				Manchester
No. of Parts	2			M60 7RA

Instructions 1	Instructions 2
ND 30/05/2025 20:00 SLA: ND 30/05/2025 20:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _NRMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1	Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. Contact STAR Service Desk for assistance. Test: In Use URL: Call history: ##### Call 5311869 Problem Web Service qws_uk Thu 29 May 2025 10:18:05 A+C+P agent.loginname=qws_uk equipment.assettag=STRGB00000H8496TA23 contract.pkey=23200 call.poms=1 call.zip=M60 7RA call.address=Manchester Piccadilly Station North Block 2nd Floor Northern Trains Signing o call.city=Manchester call.customerid=INC17643997 call.problem=NLC9653 Manchester Piccadilly 020-042917 NLC 9653 Site Manchester Piccadill call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/NRMIUM020PED call.priority=2-Medium call.datereported=5/29/2025 11:17:16 AM ...

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19210942101	_SXASSET-LABELSV2					
19210941701	_NRMIUM020DE	P2P:M020 NORTHERN MOBILE LIVE	02000303002020116891			



Run Sheet

John Paul Barron 30/05/2025

Date 30/05/2025 **Depot** Warrington **Driver** Barron, John Paul **Jobs on Run** 9

Job # 4169342	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	29/05/2025 15:32 - 30/05/2025 17:00	Contact Name		PRET A MANGER 1 PORTLAND STREET, 1 PORTLAND STREET, MANCHESTER, PORTLAND STREET MANCHESTER M1 1RG
Activity	TECH EXCHANGE	Contact Phone	161 228 6797	
Priority	ND 1700			
Ref 1	INC1441150			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Replace the FIP Printer</p>	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: FIP printer printing with cut side - needs replacement (S/N: CL204267)</p> <p>Shop No.: UK0395 Additional Address: Exit Manchester Piccadilly station via Station Approach towards Piccadilly Gardens. The shop is a minutes walk to Portland Street.</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm. Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Please replace the FIP and Follow the SOP and Install it. 2. After replacing the FIP please configure the FIP. 3. After completing all the above steps still gets any issue then suppose to contact Pret Helpdesk. 4. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged along with the photos of working and damaged devices.</p> <p>Shop Timings: Monday 6:30.....am.....6.....pm Tuesday 6:30.....am.....6:30.....pm Wednesday 6:30.....am.....6:30.....pm Thursday 6:30.....am.....6:30.....pm Friday 6:30.....am.....5:30.....pm...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212625201	N-PAMSATFX3-LX	SATO FX3-LX - FIP Printer				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212625401	N-PAMSATFX3-L	SATO FX3-LX - FIP Printer				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

John Paul Barron 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Barron, John Paul	Jobs on Run	9
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Job # 4169279	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	29/05/2025 14:53 - 30/05/2025 17:00	Contact Name		PRET A MANGER 27 CROSS STREET, 27 CROSS STREET, MANCHESTER, CROSS STREET MANCHESTER M2 1WL
Activity	TECH EXCHANGE	Contact Phone	1618 395 602	
Priority	ND 1700			
Ref 1	INC1441117			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Need to replace the Delivery Tablet	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: Damaged / Deliverect tablet is not charging- need replacement (S/N: R9WN91F3A6J)</p> <p>Shop No.: UK0078 Additional Address: Off St Ann's Square just down from the Arndale Centre and opposite the Royal Exchange Shopping Centre.</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm. Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Please replace the Deliverect Tablet and kindly follow the SOP. 2. After replacing the new Deliverect Tablet please configure it. 3. After completing all the above steps still gets any issue then suppose to contact Pret Helpdesk. 4. Please share the working status of the device with Pret Helpdesk and shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged. Photos of these serial numbers would also be appreciated.</p> <p>Shop Timings: Monday 07:00 - 18:30 Tuesday 07:00 - 19:00 Wednesday 07:00 - 19:00 Thursday 07:00 - 19:00...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212453301	N-Consolidated Table	Consolidated Tablet				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212453501	N-Consolidated Table	Consolidated Tablet				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Daniel Hanson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Hanson, Daniel	Jobs on Run	9
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Job # 4169027	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	Jordan Jordan	Halfords Limited Green Street Reception., WARRINGTON WA5 1TW
Activity	REPAIR WITH PARTS	Contact Phone	01925651651	
Priority	ND FIX			
Ref 1	11718116			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/05/2025 17:00-----ASSET INFORMATION---ProductName: MS431dn SFP HV EMEADeviceTagCustomer: Network Printer ASerialNumber: 460123910HDX6ProductIdentifier: 29S0060Model: 4601-4a0Physical Location: Reception</p> <p>---ACCOUNT INFORMATION---MPS ACCOUNTSLA. Next Business Day Fix. Monday - Friday 09:00 - 17:00. Maintenance kit SLA. 3 Business days. Monday - Friday 09:00 - 17:00Printer InformationPin code on all devices 1066Tray set up generally is as followsTray 1 A4 plain paperTray 2 A4 episys labelsWill print A5 sometimes but generally via the manual feeder if the device has one</p>	<p>-----ACTIVITY DESCRIPTION---Issue : Broken TrayRecommended PNs: 41X2585 250-sheet traySpecial Instructions: Alternative phone : 07447030925....Steps Performed : The customer provided a picture of the broken trayPrinter Location : Green Street Warrington WA5 1TW Source :L2Poc Contact :Jordan - 01925 651651----INSTRUCTIONS-----Technical Notes -----Tech to replace the paper tray and test. Pls EMO & go.CB.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192112260	41X2585	SVC Tray Insert 250 tray				
192112264	41X5008	MS43x SVC Guide Right Paper Tr				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Daniel Hanson 30/05/2025

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Job # 4168530	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	30/05/2025 08:00 - 30/05/2025 15:00	Contact Name	CHESTER NLC3701 TFW Depot	TRANSPORT FOR WALES (Chester)
Activity	TECH EXCHANGE	Contact Phone	02920 320 193 / 07741 248 780	City Road, Cheshire Cheshire Chester CH1 3NS
Priority	6HR			
Ref 1	C5311837			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>6HR 30/05/2025 15:00 SLA: 6HR 30/05/2025 15:00 PART2=_SXASSET-LABELSV2 PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT= _TWMIUM020DEVICE x 1 _SXASSET-LABELSV2 x 1</p>	<p>Problem: [P2PE] Miura M020 PED faulty Root Cause: Unknown Action: Engineer MUST follow the P2PE process. Device MUST be paired before leaving site.**WHOLE PED MUST BE REPLACED**. ContactSTAR Service Desk for assistance. Test: In Use URL: Call history:: ##### Call 5311837 Problem Web Service qws_uk Wed 28 May 2025 17:56:06 A+C+P</p> <p>agent.loginname=qws_uk equipment.assettag=STRGB00000H8563TA23 contract.pkey=23200 call.poms=1 call.zip=CH1 3NS call.address=City Road Cheshire call.city=Chester call.customerid=INC17641788 call.problem=CHESTER NLC3701 TFW Depot Miura PED set 1 020-114142 call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/TWMIUM020PED call.priority=2-Medium call.datereported=5/28/2025 6:55:20 PM</p> <p>##### Call 5311837 Problem Web Service qws_uk Wed 28 May 2025 17:56:06 A+C+P</p> <p>CHESTER NLC3701 TFW Depot...</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19209331301	_SXASSET-LABELS	SXASSET-LABELSV2				
19209330901	_TWMIUM020DE	MR2E:M020 TFW MOBILE LIVE	02000303002020	14109		

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19209331501	_SXASSET-LABEL	SXASSET-LABELSV2				
19209331101	_TWMIIUM020DE	MR2E:M020 TFW MOBILE LIVE	02000303002020	14109		

Engineer Closure Notes

Customer Print	
Customer Signature	



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Job # 4169165	Customer	Computacenter Limited - HSBC			Job Address
SLA Window	29/05/2025 13:42 - 30/05/2025 17:00	Contact Name	LAUREN.HEMMEL@MANDSBANK.COM		COMPUTACENTER HSBC MARKS & SPENCER CHESTER CHESHIRE WEST AND CHESTER CH99 9FB
Activity	TECH EXCHANGE	Contact Phone	01244909840		
Priority	ND 1600				
Ref 1	INC49454228				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
You must call HSBC to close the call on all HSBC branch or office visits all unsuccessful & escalations on 0114 252 8180 or 0114 252 8254 This call will either be a Laptop/ Thin Client Terminal/Monitor/Tablet. You must not leave site until the device is operational**. If a Black Box is sent out by HSBC all items must fit inside the Black Box (no inserts are to be removed) and returned back to CC HSBC	L14

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212147601						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4169106	Customer	Pret Tech Mahindra (UK) BAU		Job Address
SLA Window	29/05/2025 12:45 - 30/05/2025 15:00	Contact Name		UNIT 100CHESHIRE OAKS DESIGNER
Activity	TECH EXCHANGE	Contact Phone	1513559162	UNIT 100CHESHIRE OAKS DESIGNER
Priority	ND 1700			OUTLET,KINSEY ROAD,SOUTHWIRRAL CHESHIRE OAKS CHESTER CH65 9JJ
Ref 1	INC1441053			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Need Replacement of Till 5 CSS</p>	<p>If the Engineer is facing any issues on site please call - Pret Command Centre 02076601338 & Pret Service Desk - 0207 827 8827</p> <p>Issue: INC1441053 - Damaged // Till 5 customer scanner is broken //</p> <p>Shop No.: UK0213</p> <p>Please avoid the shop during Rush Hours 12 pm to 2 pm. Please contact the shop beforehand if you are going to attend during this time.</p> <p>1. Kindly check the cable connection first replace the Y cable with new cable and check the scanner condition.</p> <p>2. If the scanner is not working after cable replacement kindly replace the scanner with new device and follow the SOP for installation.</p> <p>3. After replacing the new Coffee Subscription scanner please configure the scanner.</p> <p>4. After completing all the above steps still get any issues then contact Store & POS - TechMPretPOS@TechMahindra.com.</p> <p>5. Please share the working status of the device with Pret Helpdesk and the shop user.</p> <p>Note: Please ensure the serial numbers IN and OUT are captured when whole units are exchanged along with the photos of working and damaged devices.</p> <p>Shop Timings:- Monday 9.....am.....8.....pm Tuesday 9.....am.....8.....pm...</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19211885701	PAMNIFR4080U	Subscription Scanners				

Returned Items

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19211885901	PAMNIFR4080U	Subscription Scanners				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4168939	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	GSM 5884	ASDA STORES LIMITED Grange Road ASDA STORES LIMITED ELLESmere Port CH65 0BZ
Activity	CONSUMABLE INSTALL	Contact Phone	01513486100	
Priority	ND 1700			
Ref 1	1-531868266631			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 02/06/2025 17:00-----ASSET INFORMATION---ProductName: MONO MFP MX511de 220v EMEA P2DeviceTagCustomer: 5884SerialNumber: 701544HH0F3Y4ProductIdentifier: 35S5708Model: 7015-670Physical Location: Store</p> <p>---ACCOUNT INFORMATION---MPS CUSTOMER.Site AccessVisitors to our stores will now be asked to enter through the customer entrance and sign in at the customer service desk or kiosk. Colleague entrances should no longer be used by visitors to stores. When you visit stores you'll need to sign in using the visitor log that will be located at the customer service desk and we have asked stores to make it accessible so that visitors do not have to join the customer queue. If you have driven to a store that has a tablet or logbook provided by a parking management company this will also be located on the desk for you to record your vehicle registration number. The colleague operating the desk will support you if you need to meet a member of the store team.For Fuser and Maintenance Kit Replacements (for Break Fix Calls) use the following P/Ns:MS81x / MX71x..... 41X1603 HY Fuser..... 41X1605 HY Fuser Maintenance KitMS82x / MX721 / MX722..... 41X2156 HY Fuser..... 41X2251 HY Fuser Maintenance KitRetail/Depot/HSC/cash office sites only: - Monday Friday 09:00 17:00 Next Business day fix.Specific devices have weekend break-fix entitlement Saturday 09:00 17:00 Sunday 10:00 16:00 Next Business day fixPharmacy locations only: - 4 hour FIX SLAMonday Saturday 09:00 17:00 Sunday & Bank Holidays 10:00 16:00 All Maintenance kits: - 3 day SLA. Monday Friday 09:00 17:00. Access hours: - HSC (Home Shopping Centres/Depots) - 8:00 - 16:00Stores - 8:00 - 18:00Cash Office - 8:00 - 12:00Pharmacy - 8:00 - 18:00</p>	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192104330	40X9136	MX51x SVC Maint Kit Fuser 7015				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192104332	40X9136	MX51x SVC Maint Kit Fuser 7015				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4168898	Customer	NCR TESCO HHT			Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	SAMANTHA COURTNEY		TESCO 111 KING ST WALLASEY CH44 0BZ
Activity	TECH EXCHANGE	Contact Phone	NA		
Priority	ND 1700				
Ref 1	7514901819				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
<p>Country:GB Summary:Country: UK Summary: UK/ROI::Stores::Honeywell PDA::Signal issue on single device Subject: Honeywell PDA - CT45 -Signal issue on single device Till number: Till serial number:23255b3365 Date:29.05.2025 Problem description / Error message: ----- ROSELIN THERESA May 29 2025 07:11 Serial no: 23255b3365 Build: stock Troubleshooting: Tried soft reboot (Yes/No): yes Tried hard reboot (Yes/No): yes Is it an issue with single device or Multiple devices in the store: single Checked on SOTI if the Honeywell Corp WiFi certificate is installed(Yes/No): yes Checked if the network certificate on SOTI is valid (Yes/No): yes 1. IP Address of the device : 71.29.11.217 2. Mac address of the device : 0c236967c2e6 3. SSID / Name of the network it is connected to (Corp / Colleague) corp 4. What is the time on the device? 08:10 5. What is the date on the device? (including the year) it does not come Advised store that the PDA will be swapped in the next 24 to 48 business hours. Advised to check the updates on Tesco Help. .</p>	<ul style="list-style-type: none">* The engineer must record the serial in and serial out.* The engineer must take a clear photo of the rear of the delivered GOOD unit with the serial number SN visible.* The SN format is 10 digits long normally starting with "23....."* The store must present a Defective unit. If not then the engineer must not swap the item and must return the GOOD unit back to warehouse.* This can only be charged as a 15 minute call to the customer.* The Engineer should remain on site until completed.* The engineer must carefully record arrival on site and departure times.* No extra time on site customer charge to be added

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19210246301	S2881097526	Staged Honeywell PDA CT45XP	23256B2C08			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19210246501	S2881097526	Staged Honeywell PDA CT45XP	23256B2C08			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4166965	Customer	FUJITSU SERVICES LIMITED - BANKS HOME USERS		Job Address
SLA Window	27/05/2025 13:01 - 30/05/2025 18:00	Contact Name	FAHAD AMEEN	3 MARITIME PLACE 3 MARITIME PLACE LIVERPOOL L3 8PQ
Activity	NON TECH EXCHANGE	Contact Phone	07490766767	
Priority	ND 1800			
Ref 1	5311467 / INC8897926			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Fahad.Ameen@lombard.co.uk / _NWHUBFTC	Engineer to deliver/collect at customer front door. Assigned engineer to contact user in advance of attendance to confirm approximate ETA. Record asset / serial number information as per current NatWest process. Re-use supplied packaging for return item and ensure packaging is secure for transport. If faulty item is unavailable then decline the exchange return the assigned part and close the call with supporting comments.

Job Notes

please call user ahead of arrival ideally 30-45 minutes before arriving.

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19203397001						

Returned Items					
Request	Part	Description	Serial	Asset	Part Status
19203397201					

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



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Job # 4168985	Customer	Verifone UK LTD		Job Address
SLA Window	29/05/2025 10:45 - 30/05/2025 18:00	Contact Name	TINA KELLY	STONEGATE - BE AT ONE LIVERPOOL 13-21 SEEL STREET
Activity	TECH EXCHANGE	Contact Phone	07713177731	LIVERPOOL N/A N/A L1 4AU
Priority	ND 1800			
Ref 1	G353466			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Stock Item = R-Vx820(IP SIL)-03.70.00.99995 Inbound PTID = 23560107 Inbound Serial No. = 332-666-932 IP Gateway = 10.83.100.190 Terminal IP Address = 10.83.100.166 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID N/A WIFI Network WPA Password N/A WPA Encryption method = N/A Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1901 Login Pin = 1901 Primary System ID = 20024503 SITE OPENING TIMES = N/A Notes = N/A Fault Category = Unable To Get GPRS Signal/Connection	If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2677899

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19211051301	R-Vx820(IP SIL)-03.70.00.99995		900-722-737			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4168940	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	ICT Team	LIVERPOOL WOMEN.....S NHS FOUNDATION TR
Activity	CONSUMABLE INSTALL	Contact Phone	01517024379	Liverpool Women's Hospital Crown Street
Priority	ND 1700			LWH, Consulting corridor,
Ref 1	1-531875520275			LIVERPOOL L8 7SS
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Intervention #: 1 SLA: 02/06/2025 17:00-----ASSET INFORMATION---ProductName: CX922de MFP High Volt DZ AT BA BE BG HR CZ EE FR GDeviceTagCustomer: 11211SerialNumber: 7559040001719ProductIdentifier: 32C0231Model: 7559-378Physical Location: LWH Consulting corridor ---ACCOUNT INFORMATION---	-----ACTIVITY DESCRIPTION----Please Install part(s)---INSTRUCTIONS-----

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192105062	41X1505	CX92x SVC Maint Kit Fuser 720K				

Returned Items



Run Sheet

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Job # 4168914	Customer	Fujitsu Services Limited - Star Trains - P2PE		Job Address
SLA Window	29/05/2025 09:13 - 30/05/2025 20:00	Contact Name	CREWE NLC3710 TFW Depot	TRANSPORT FOR WALES (Crewe)
Activity	DELIVERY	Contact Phone	02920 320 117 / 02920 320 118	Nantwich Road, Cheshire
Priority	ND 1900			Cheshire
Ref 1	C5311850			Crewe
Ref 2				CW2 6HR
No. of Parts	0			

Instructions 1	Instructions 2
ND 30/05/2025 20:00 SLA: ND 30/05/2025 20:00 PART2= PART3= PART4= ALT1= ALT2= ALT3= ALT4= TEXT=	Problem: [P2PE] Star PED Delivery only Root Cause: Unknown Action: Engineer to Deliver the Star PED. Engineer will need to follow the P2PE Process & complete the change of ownership/documents. Test: N/A URL: Call history: ##### Call 5311850 Problem Web Service qws_uk Thu 29 May 2025 08:05:06 A+C+P agent.loginnname=qws_uk equipment.assettag=STRGB00000H8564TA23 contract.pkey=23200 call.poms=1 call.zip=CW2 6HR call.address=Nantwich Road Cheshire call.city=Crewe call.customerid=INC17643515 call.problem=NLC3710 Crewe 3147 Lost PED NLC 3710 Station Name Crewe Site Address Detail call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/STR/workpackage/STRDELBAUPED call.priority=2-Medium call.datereported=5/29/2025 9:04:43 AM ##### Call 5311850 Problem Web Service qws_uk Thu 29 May 2025 08:05:06 A+C+P...

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Osama Shahhoud 30/05/2025

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Job # 4168917	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	30/05/2025 10:00 - 30/05/2025 18:00	Contact Name	Stuart McHattie		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000319447				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "RFB_Lenovo_Travel_Laptop", "Procure Quantity": "1", "Requested by date": "2025-05-30", "Customer Catalog ID": "RFB_Lenovo_Travel_Laptop", "Cost Center Name": "CC_0830141465_AZ01_ASIASAP", "Cost Center": "AZ-Ops IT - Discoverant AD team", "Cost Center Account Number": "CC_0830141465_AZ01_ASIASAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192100802	000000000004693827	7GB-NEW_Len TP X1 CARB G12 i7 LTE	PF587CJK			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192100804						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4168923	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	30/05/2025 10:00 - 30/05/2025 18:00	Contact Name	Katie Wood		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone			
Priority	ND 1700				
Ref 1	WOT000311867				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID": "NEW_Lenovo_Standard_Laptop", "Procure Quantity": 1, "Requested by date": "2025-05-30", "Customer Catalog ID": "NEW_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000004035_UK10_EUSAP", "Supplychain Management BioPharma UK", "Cost Center Account Number": "CC_0000004035_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191968589	000000000004592626GB-NEW	Len TP T14s G4 AMD R5	GM0QAQ2T			

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Job # 4168924	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/05/2025 10:00 - 30/05/2025 18:00	Contact Name	Lindsay Ramscar	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone	+447879487347	
Priority	ND 1700			
Ref 1	WOT000311233			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only	
no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-05-30""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000003625_UK10_EUSAP QA - Packing""Cost Center Account Number":"CC_0000003625_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191968586	000000000004592426	2426GB-NEW__Len TP T14s G4 AMD R5	GM0PJKEK			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191968588						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Osama Shahhoud 30/05/2025

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Job # 4168925	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	30/05/2025 10:00 - 30/05/2025 18:00	Contact Name		Harsha Kasireddy	WalkUp - Macclesfield WalkUp - Macclesfield Sili Road Business Park, Charter Way MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		Unknown	
Priority	ND 1700				
Ref 1	WOT000316127				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1": "RFB_Lenovo_Standard_Laptop", "Procure Quantity 1": "1", "Requested by date": "2025-05-30", "Customer Catalog ID": "RFB_Lenovo_Standard_Laptop", "Cost Center Name": "CC_0000006961_UK10_EUSAP Enterprise Testing Services", "Cost Center Account Number": "CC_0000006961_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
191990684	000000000004608A09GB-USED	Len TP T14s G4 AMD R5	GM0LVZZ4			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
191990686						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



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Osama Shahhoud 30/05/2025

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Job # 4168927	Customer	Computacenter - Astra Zeneca			Job Address
SLA Window	30/05/2025 10:00 - 30/05/2025 18:00	Contact Name	Jack Park		Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter
Activity	DELIVERY	Contact Phone	Unknown		MACCLESFIELD England SK10 2NA
Priority	ND 1700				
Ref 1	WOT000318542				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Deliver device only no collection should be required	{"Procure Catalog ID 1":"RFB_Lenovo_Travel_Laptop""Procure Quantity 1":"1""Requested by date":"2025-05-30""Customer Catalog ID":" RFB_Lenovo_Travel_Laptop""Cost Center Name":"CC_0000006820_UK10_EUSAP Security""Cost Center Account Number":"CC_0000006820_UK10_EUSAP"}

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192065388	000000000004677826	GB-USED_Len TP X1 CARB G11 i7 LTE	PF52JCKA			

Returned Items

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



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Osama Shahhoud 30/05/2025

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Job # 4169065	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/05/2025 10:00 - 30/05/2025 18:00	Contact Name	Zainab Ali	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road
Activity	DELIVERY	Contact Phone		Business Park, Charter MACCLESFIELD England SK10 2NA
Priority	ND 1700			
Ref 1	WOT000319752			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Deliver device only	
no collection should be required	{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-05-29""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name":"CC_0000001544_UK10_EUSAP EQ Operational Excellence""Cost Center Account Number":"CC_0000001544_UK10_EUSAP"}

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192112267	000000000004592426	2426GB-NEW__Len TP T14s G4 AMD R5	GM0PJKDC			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192112269						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4169066	Customer	Computacenter - Astra Zeneca		Job Address
SLA Window	30/05/2025 10:00 - 30/05/2025 18:00	Contact Name	Zainab Ali	Mill Court Reception Mill Court Reception To Craig Wrench, Silk Road Business Park, Charter MACCLESFIELD England SK10 2NA
Activity	DELIVERY	Contact Phone		
Priority	ND 1700			
Ref 1	WOT000319751			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>Deliver device only no collection should be required</p>	<pre>{"Procure Catalog ID 1":"NEW_Lenovo_Standard_Laptop""Procure Quantity 1","1""Requested by date":"2025-05-29""Customer Catalog ID":" NEW_Lenovo_Standard_Laptop""Cost Center Name": "CC_0000001544_UK10_EUSAP EQ Operational Excellence""Cost Center Account Number": "CC_0000001544_UK10_EUSAP"}</pre>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192112512	000000000004592626	64GB-NEW__Len TP T14s G4 AMD R5	GM0QQAQAP			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192112514						

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Osama Shahhoud 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Shahhoud, Osama	Jobs on Run	9
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Job # 4169321	Customer	PayPoint Network Ltd_Collections			Job Address
SLA Window	29/05/2025 15:22 - 30/05/2025 17:00	Contact Name	HAFIZ KHAN		GO LOCAL EXTRA 18 FIR ROAD, BRAMHALL STOCKPORT CHESHIRE SK7 2NP
Activity	COLLECTION	Contact Phone	07493684420		
Priority	ND 1700				
Ref 1	31251506				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	37590940 38961392 38944500

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212589301	Collection Tote Box	Tote Box for Collections				



Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4169440	Customer	Xerox (UK) Technical***DO NOT INVOICE***		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	Isaac Swift (Duty manager)	Wm Morrison Supermarkets plc Mariners Way Ashton-On-Ribble Home delivery - IP 10.27.55.42 PRESTON PR2 2YN
Activity	REPAIR WITH PARTS	Contact Phone	01772726727	
Priority	ND FIX			
Ref 1	11718481			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>Intervention #: 1 SLA: 30/05/2025 17:00-----ASSET INFORMATION---ProductName: MS823dn High Volt DZ AT BA BE BG HR CZDeviceTagCustomer: MONT41PRN42SerialNumber: 406494901C356ProductIdentifier: 50G0220Model: 4064-430Physical Location:</p> <p>---ACCOUNT INFORMATION---MPS Customer. MPS Breakfix SLA Monday to Saturday 08:30 to 18:00. Sunday & Bank holidays 10:00 to 16:00.BAU Breakfix Monday to Friday 09:00 to 17:00 (MS312 and MS310 devices only)MS310 & M312 devices are only connected via USB. Not networked.Risk assessment and method statement to be provided on demand.Engineer to report to customer authorized representative and sign in the visitors book.</p>	<p>-----ACTIVITY DESCRIPTION----Help Desk Reference INC000035735391. Spoke to duty manager printer in home delivery is posting 121.10 fuser service error constantly POR doesn't clear. Please investigate.MS823Home deliveryIsaac Swift 01772 726 727 SN 406494901C356IP 10.27.55.42AR ETA 30/05/25 @ 17:00---INSTRUCTIONS-----Technical Notes -----DCN. @TECH: please investigate 121.10 (Fuser did not reach the required temperature (during start of EWC/line voltage detection).</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192128298	41X2234	MS82x SVC Maint Kit Fuser BELT				
192128294	41X1112	MS82x SVC Power Supply LVPS				



Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4169536	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	29/05/2025 18:03 - 30/05/2025 13:00	Contact Name	MANAGER	BOOZE DIRECT BEST ONE BOOZE DIRECT BEST ONE 2 DOCK ROAD LANCASHIRE LYTHAM ST ANNES FY8 5FG
Activity	TECH EXCHANGE	Contact Phone	01253739252	
Priority	4HR			
Ref 1	02349967			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
33194532//17495/T3	Swap reason: Software/Transaction Fault

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items					
Request	Part	Description	Serial	Asset	Part Status

Engineer Closure Notes				On Site Time	Off Site Time
				Customer Print	
				Customer Signature	



Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4169469	Customer	POSTURITE LIMITED			Job Address
SLA Window	29/05/2025 17:02 - 30/05/2025 17:00	Contact Name	BELINDA TATTERSFIELD	E D F ENERGY HEYSHAM POWER STATION HEYSHAM MORECAMBE LA3 2XH	
Activity	CHAIR INSTALL	Contact Phone	01524863342		
Priority	ND 1700				
Ref 1	DEL1582287				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4840721112Please deliver FAO: Andrew Townson at Heysham 1 PS https://rico.jotform.com/222823708509055?refNumber=DEL1582287&address=E%20D%20F%20Energy%20Heysham%20Power%20Station%20MORECAMBE%20Heysham%20LA3%202XH	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212926301	100133102	Positiv Orthopedic Plus Chair				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4169044	Customer	CXM		Job Address
SLA Window	29/05/2025 11:50 - 30/05/2025 17:00	Contact Name	KAREN O CONNOR	KRO HOTELS PRESTON LTD - NEW ROAD PRESTON PR5 0UL
Activity	INSTALL	Contact Phone	1613597260	
Priority	ND 1700			
Ref 1	5861255			
Ref 2				
No. of Parts	7			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN73001/Axiom DX8000 x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN73002/Axiom DX8000 Charging Base x 1	H2-5085110-15173904 (WIFI) Elavon TID: 15173904; Date Time Logged: 20250529111004; Terminal ID: 210210602402; Profile Number: 15173904 Other Info

Job Notes



Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4168878	Customer	POSTURITE LIMITED		Job Address
SLA Window	29/05/2025 08:02 - 30/05/2025 17:00	Contact Name	JON CARBERRY	WHINFELD LODGE 254 PRESTON NEW ROAD NA
Activity	DESK SP INSTALL	Contact Phone	07717 941 827	BLACKBURN BB2 7AA
Priority	ND 1700			
Ref 1	DEL1581642			
Ref 2				
No. of Parts	6			

Instructions 1	Instructions 2
<p>*** Customer Instructions: we will open the wooden gates to allow the delivery van to park, please don't use the flats car park the pavement or just outside the house on the access road. the stairs are straight with no bends in them there are four doors to negotiate. *** Please call 1 hour before arrival. Customer Ref / PO: CPA000287014 Deliveries DPD or UPS Items on order:</p> <p>https://rico.jotform.com/222823708509055?refNumber=DEL1581642&address=WHINFIELD%20LODGE%20PRESTON%20NEW%20ROAD%20BLACKBURN%20NA%20BB2%207AA</p>	<p>Tech to deliver assemble and demonstrate DESK(S) and SMALL GOODS features and functions for the end user. Tech MUST also take PHOTOS of the PRODUCT(S) once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. >Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4169368	Customer	Verifone UK LTD		Job Address
SLA Window	29/05/2025 15:52 - 30/05/2025 18:00	Contact Name	JESSICA N/A	STONEGATE - BRIDGEWATER - 3500
Activity	TECH EXCHANGE	Contact Phone	01254775555	9-10 CHURCH STREET
Priority	ND 1800			DARWEN
Ref 1	G353516			LANCASHIRE
Ref 2				LANCASHIRE
No. of Parts	1			BB3 2RE

Instructions 1	Instructions 2
<p>Stock Item = R-Vx680 WiFi-03.70.00.99995 Inbound PTID = 30640987 Inbound Serial No. = 314-316-866 IP Gateway = 10.83.38.190 Terminal IP Address = 10.83.38.167 Subnet Mask = 255.255.255.224 Bill Manager IP / VIM ECR I.P = N/A WIFI Network SSID SGPDQ WIFI Network WPA Password TH76saER99 WPA Encryption method = WPA2 Manager PIN / Supervisor Pin = 5555 Configuration / Setup Pin = 2580 Login ID = 1134 Login Pin = 1134 Primary System ID = 20024503 SITE OPENING TIMES = 10:00 - 23:00 Notes = N/A Fault Category = OS Software / App Issue</p>	<p>If you have technical issues always call the Rico Tech support team first if instructed to call the Customer Helpdesk please quote the Salesforce Reference which is SFR-2678046</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212704001	R-Vx680 WiFi-03	70X0B0999BD	314-548-564			

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212704201	R-Vx680 WiFi-03	70X088999BD	314-548-564			

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Job # 4169137	Customer	CXM		Job Address
SLA Window	29/05/2025 13:20 - 30/05/2025 17:00	Contact Name	DANA MOHAMMAD	RSS SHOP LTD 28-34 MANCHESTER ROAD
Activity	TECH EXCHANGE	Contact Phone	7417465003	NELSON BB9 7EG
Priority	ND 1700			
Ref 1	5861288			
Ref 2				
No. of Parts	10			

Instructions 1	Instructions 2
ELAVON : Despatch/Install EN70157/Tetra Move 5000 BT Base x 1: Despatch/Install EN60009/KPN SIM CARD x 1: Despatch/Install EN70156/Tetra Move 5000 x 1: Collect EN60009/Part no. K003 SNO: 8931083423115828792: Collect EN70156/Tetra Move 5000 SNO: 230837303201256450296700: Collect EN70157/PWN32410153A SNO: 223197313161294527897322LAN_UK_0128848: SWAP OUT/SWAP OUT	<p>LAN_UK_0128848 +447417465003 9am-9m mon-sat</p> <p>Please put BRAND NEW BATTERY as last SWAPed device doesn't hold charge. Please complete ASAP with ENG visit. (GPRS) 9am-9m mon-sat Elavon TID: 15057364; Date Time Logged: 20250529121006; Terminal ID: 210206194901; Profile Number: 15057364
 Other Info</p> <p>If the Merchant refuses access to the location for the installation/replacement of the terminal or is absent from the location please try to encourage them or their staff to allow the device to be left at the location as it is a fully configured device via GPRS and only requires connection to power. If this can be arranged please record the name of the person who gave consent. In case of any issues with the installation the Merchant should contact the Elavon Helpdesk.</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

See Items Overleaf

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212024101	EN60009	KPN SIM CARD-(GB)				
19212024201	EN70156	Tetra Move 5000-(FR)				
19212024401	EN70157	Tetra Move 5000 Base-(FR)				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

David Ranson 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ranson, David	Jobs on Run	7
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Run Sheet

Gideon Ajulo 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4168867	Customer	POSTURITE LIMITED		Job Address
SLA Window	29/05/2025 07:39 - 30/05/2025 17:00	Contact Name	CHERYL BULLOCK	CHERYL BULLOCK 83 WADDICAR LANE MELLING L31 1DN
Activity	CHAIR INSTALL	Contact Phone	07715626130	
Priority	ND 1700			
Ref 1	DEL1581194			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: please deliver between 10.30-12.30 or after 3pm as unable to answer during other times as will be on assessments *** Please call 1 hour before arrival.Customer Ref / PO: FSSOItems on order:100016559 - LAPSTAND - BREYTA Lap</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19210019701	100095647	Positiv ME600 Chair (Square Ba				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19210019901	100095647	Positiv ME600 Chair (Square Ba				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4169285	Customer	Vista Retail Support Limited		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	Manager	LIDL 72 NORTHWAY LANCASHIRE LIVERPOOL L31 5JA
Activity	TECH EXCHANGE	Contact Phone	NA	
Priority	ND 1700			
Ref 1	3289236			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
3289236 - Replace x3 faulty headset. Passcode - 04770314 Mon-Sat: 08:00-22:00 Sunday: 10:00*-16:00 *30 mins Early Browsing	Replace SPK-VOC-HDSET-S5 Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time

Customer Print

Customer Signature



Run Sheet

Gideon Ajulo 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4169147	Customer	POSTURITE LIMITED		Job Address
SLA Window	29/05/2025 13:37 - 30/05/2025 17:00	Contact Name	PAUL LEES WR:29875	PAUL LEES WR:29875 26 LANGLEY COURT ELLESMORE PORT CH65 9EE
Activity	CHAIR INSTALL	Contact Phone	07359436239	
Priority	ND 1700			
Ref 1	DEL1583303			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>*** Customer Instructions: Access via the front of the block and buzz intercom for number 26 it may take me up to 90 seconds to respond *** Please call 1 hour before arrival.Customer Ref / PO: P499884 WR:30438Items on order:5774 - FOOTREST - Posturite Adju</p>	<p>Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.</p>

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212128901	100119470	Positiv Plus High No Neck No A				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212129101	100119470	Positiv Plus High No Neck No A				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4169391	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	29/05/2025 16:19 - 30/05/2025 16:30	Contact Name	SAM GRIFFITH ROBERTS / KIOSK 2	COMPUTACENTER HSBC HSBC RHYL - CASH SERVICE BRANCH 23 WELLINGTON ROAD DENBIGHSHIRE LL18 1BB
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1600			
Ref 1	INC49463469			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED / CABLE. You must not leave site until the setup is operational**.	Eb Ped

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212788301						

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4169157	Customer	POSTURITE LIMITED			Job Address		
SLA Window	29/05/2025 13:42 - 30/05/2025 17:00	Contact Name	SCOTT MACAULAY		SCOTT MACAULAY 69 ROSEVIEW CRESCENT KINMEL BAY RHYL LL18 5BY		
Activity	CHAIR INSTALL	Contact Phone	07867837938				
Priority	ND 1700						
Ref 1	DEL1583296						
Ref 2							
No. of Parts	1						

Instructions 1	Instructions 2
*** Customer Instructions: *** Please call 1 hour before arrival.Customer Ref / PO: 4200020275Items on order:	Tech to deliver assemble and demonstrate CHAIR(S) features and functions for the end user. Tech MUST also take PHOTOS of the chair once built and ALL other peripherals sent out for the user. Please provide the customer with the product leaflet. All Packaging needs to be removed and returned to the warehouse for recycling. If there are any issues or queries please call Northampton CSC while onsite Tel: 0203 356 7627. Once the job is completed please click this link to open and complete the form.

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212151401	100092855	Positiv Plus High No Neck No A				

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Gideon Ajulo 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Ajulo, Gideon	Jobs on Run	6
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Job # 4161256	Customer	Computacenter Horizon Project		Job Address
SLA Window	18/05/2025 15:57 - 30/05/2025 17:00	Contact Name	STEVEN EVANS	STEVEN EVANS YNYS, PANTGLAS, GARNDOLBENMAEN, GWYNEDD LL51 9DX
Activity	TECH EXCHANGE	Contact Phone	7482331137	
Priority	ND 1700			
Ref 1	43817032_CLF516_3005			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Home user laptop exchange 9:00 - 17:00 PLEASE RECORD SERIAL NUMBERS IN AND OUT any issues call any issues call 07458 636 993 (Ash)	Collect old device 20Q1S3JV00PC1BFENG any queries contact 07458 636 993 (Ash)

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19173583701						

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Run Sheet

Mark Hosie 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4169252	Customer	DHL Supply Chain Limited - RBS		Job Address
SLA Window	29/05/2025 14:41 - 30/05/2025 12:00	Contact Name	GILL FARRIMOND	9 SANDYWAY CLOSE 9 SANDYWAY CLOSE WESTHOUGHTON BOLTON BL5 3LW
Activity	COLLECTION	Contact Phone	075571 05413	
Priority	ND 1200			
Ref 1	43263			
Ref 2				
No. of Parts	4			

Instructions 1	Instructions 2
To collect 5 x items with 3 x totes	<p>**PES DRIVER**PRE 12:00</p> <p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK</p> <p>NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX</p> <p>IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teammc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Returned Items

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Mark Hosie 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Run Sheet

Mark Hosie 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Returned Items for Job # 4169252 page 1 of 1



Run Sheet

Mark Hosie 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4169262	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	29/05/2025 14:46 - 30/05/2025 17:00	Contact Name	MOHAMMED YUSUF		11 PEAR AVENUE 11 PEAR AVENUE BURY BL9 7NB
Activity	COLLECTION	Contact Phone	077759 77726 / 07979 216228		
Priority	ND 1700				
Ref 1	43376				
Ref 2					
No. of Parts	3				

Instructions 1	Instructions 2
To collect 4 x items with 2 x totes	<p>**PLEASE USE 3M OF BUBBLE WRAP PER MONITOR / PRINTER** PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES *****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212428202	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19212428201	DHL RBSG Large	DHL RBSG Large Tote				
19212428203	DHL RBSG Large	DHL RBSG Large Tote				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212428401	DHL RBSG Large	DHL RBSG Large Tote				
19212428501	DHL RBSG Large	DHL RBSG Large Tote				
19212428601						

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Mark Hosie 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4168016	Customer	HCL Barclays			Job Address
SLA Window	28/05/2025 11:26 - 30/05/2025 17:00	Contact Name	FRANCES BURROWS		22 CLEGG STREET 22 CLEGG STREET HASLINGDEN ROSSENDALE BB4 5LW
Activity	COLLECTION	Contact Phone	07881295914		
Priority	ND 1600				
Ref 1	TASK2843724				
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Monitor collection - please use large box	None entered

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19207116801	HCL Large box	Carton box 610 x 457 x 457mm				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19207117001	HCL Large box	Carton box 610 x 457 x 457mm				

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Mark Hosie 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4169395	Customer	Computacenter Limited		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	Behzad Saleem	LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	07471932957	5 Wesley Street Church 5 Wesley Street Church BB5 4HB
Priority	ND 1700			
Ref 1	24368739r			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Contact Name - Behzad Saleem Contact Number - 07471932957 Location - Sesley Street Church Accrington BB5 4HB - Heritage - Device - WINDOWSake - Head Office - Laptop Device - WINDOWS PPD - Yes - Type - Part -	

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19207411101	4707161	LBG:PPD HP 830 G10 i5 16GB				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4169088	Customer	Computacenter - Kingfisher		Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	Jane Wood	KINGFISHER INFORMATION TECHNOLOGY (
Activity	TECH EXCHANGE	Contact Phone	+441772628322	Unit 1 Craven Drive Southrings Business Park Bamber Bridge Unit 1 Craven Drive Southrings Business Park Bamber Bridge PR5 6BZ
Priority	ND 1700			
Ref 1	24369758			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
Till hostname: GBBQ01291SCO85P Till number: 85 Peripheral make/modellease copy and paste CI): TH250 RECEIPT PRINTER Description of issue:ane Wood reports that the till 85 receipt printer isn't printing. It f	No Instructions

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19211091101	4601620	KING:TH250 POS printer + Cable				

Engineer Closure Notes					On Site Time	Off Site Time
					Customer Print	
					Customer Signature	



Run Sheet

Mark Hosie 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4169317	Customer	PayPoint Network Ltd_Collections		Job Address
SLA Window	29/05/2025 15:22 - 30/05/2025 17:00	Contact Name	MAHMED RAFIK PATEL	NEWS & 95P BARGAINS 127 TOWNGATE LEYLAND PR25 2LQ
Activity	COLLECTION	Contact Phone	447730555321	
Priority	ND 1700			
Ref 1	31282039			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
PP Mini (including charger & PPOS); Zebra Printer	37595575 38967801 38945872

Job Notes

In Items

Returned Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212590501	Collection Tote Box	Tote Box for Collections				

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212590701	Collection Tote Box	Tote Box for Collections				

Engineer Closure Notes	On Site Time	Off Site Time

	Customer Print



Run Sheet

Mark Hosie 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	Hosie, Mark	Jobs on Run	7
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Job # 4169387	Customer	Vista Retail Support Limited		Job Address
SLA Window	29/05/2025 16:14 - 30/05/2025 17:00	Contact Name		H SAMUEL UNIT 19 MARKET WALK LANCASHIRE CHORLEY PR7 1DE
Activity	TECH EXCHANGE	Contact Phone		
Priority	ND 1700			
Ref 1	3290399			
Ref 2				
No. of Parts	2			

Instructions 1	Instructions 2
<p>3290399: Description Till 2's monitor is not displaying a feed as it is not powering on. The power cable is securely connected to the monitor.</p>	<p>Replace SIG-MON-15-CRM SIG-PSU-LCD-DIGSOA55110M Till No: Please record serial and Asset in and out without fail on every single call including unused parts(RE DOA). Asset tags can be found in small package attached to the box. Call your depot if there is no asset tag. Please complete the call closure field with what action was taken on site. Call closure must take place real time before you leave site. If this is not possible on your PDA call the details into your depot or call the CSC.</p>

Job Notes

[View Details](#) | [Edit](#) | [Delete](#)

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212766201	SIG-MON-15-CR	M15 till monitor CREAM				
19212766202	SIG-PSU-LCD-DI	SIG-PSU100D-DIGSOA55110M				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212766401						
19212766501						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Berlindo D`Assuncao 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
Job # 4169409		Customer		Computacenter Limited		Job Address	
SLA Window		30/05/2025 09:00 - 30/05/2025 17:00		Contact Name	Pedro Jorge Freire De Carvalho Souz	LLOYDS BANKING GROUP PLC (008102783 1 Haigh Close 1 Haigh Close WA9 5GT	
Activity		NON TECH EXCHANGE		Contact Phone			
Priority		ND 1700					
Ref 1		24370297					
Ref 2							
No. of Parts		1					
Instructions 1				Instructions 2			
Contact Name - Pedro Jorge Freire De Carvalho Souza Contact Number - 025958069 Location - 1 Haigh-Close-St WA9 5GT - Heritage - Device - WDOWS Make - Head Office - Laptop Device - WINDOWS PPD - Yes - Type -				No Instructions			
Job Notes							
In Items							
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?	
19212242501	4753352	LBG:HP EB840 G11 14" U7H 32GB					
Returned Items							
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?	
19212242701	4753352	LBG:HP EB840 G11 14" U7H 32GB					
Engineer Closure Notes						On Site Time	Off Site Time
						Customer Print	
						Customer Signature	



Run Sheet

Date 30/05/2025 **Depot** Warrington **Driver** D'Assuncao, Berlindo **Jobs on Run** 7

Job # 4169160	Customer	COMPUTACENTER HSBC – EBBT		Job Address
SLA Window	29/05/2025 13:42 - 30/05/2025 16:30	Contact Name	ANDREA ANDERSON/KIOSK 1	COMPUTACENTER HSBC 33 ORMSKIRK STREET MERSEYSIDE ST HELENS WA10 2SZ
Activity	TECH EXCHANGE	Contact Phone	03455839729	
Priority	ND 1600			
Ref 1	INC49461971			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
BRANCH KIOSK SWAP ONLY - You must call HSBC to close the call on all HSBC branch kiosk visits. For unsuccessful jobs & escalations contact HSBC on 0114 252 8180 or 0114 252 8254. This call will either be a DOCK / TABLET / PED/ CABLE. You must not leave site until the setup is operational**.	Eb Pcip - 129.103.190.75Sm - 255.255.255.224Dgw - 129.103.190.65

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212151101						

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212151301						

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Berlindo D`Assuncao 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
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Job # 4169283	Customer	DHL Supply Chain Limited - RBS			Job Address
SLA Window	29/05/2025 14:56 - 30/05/2025 17:00	Contact Name	CALLUM STRIDGEON		10 BANNISTER WAY 10 BANNISTER WAY WIGAN WN3 6LX
Activity	COLLECTION	Contact Phone	074684 94421		
Priority	ND 1700				
Ref 1	43390				
Ref 2					
No. of Parts	2				

Instructions 1	Instructions 2
To collect 2 x items with 1 x totes	<p>**PES DRIVER**</p> <p>PLEASE ENSURE THAT PHOTOGRAPHS ARE TAKEN OF THE ITEMS INSIDE THE TOTE WITH THE PAPERWORK & A SECOND PHOTO OF THE TOTE SEALED ARE ADDED TO THE POD REAL TIME ***ALL RETURN LABELS / SEALS USED MUST BE RECORDED*** PLEASE ENSURE YOU CALL THE CSC ON 0203 356 7647 IMMEDIATELY IF THERE ARE ANY ISSUES/SITE CONTACT IS NOT AVAILABLE FOR ANY MISSING ITEMS. ONLY COLLECT AS PER PAPERWORK NO EXTRA ITEMS ARE TO BE COLLECTED UNDER ANY CIRCUMSTANCES ****ALL PAPERWORK MUST BE COMPLETED AND SIGNED BY THE RECIPIENT AND SCANNED INTO THE POD THEN 1 COPY IS HANDED TO THE CUSTOMER AND THE SECOND IS RETURNED INSIDE THE TOTE BOX IF YOU DO NOT HAVE ANY PAPERWORK ESCALATE TO YOUR MANAGER/CSC TEAM TO techifm.teamc@tvsscs.com WITHIN 24HRS OF DOING THE CALL*****</p>

Job Notes

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212461702	DHL Tote Seal	T12-WHITE BARCODED SERIALIZED				
19212461701	DHL RBSG Small	DHL RBSG Small Tote				



Run Sheet

Berlindo D`Assuncao 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
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Job # 4169207	Customer	Paypoint Network Limited - UK		Job Address
SLA Window	29/05/2025 14:12 - 30/05/2025 13:00	Contact Name	MR G HOOTON	HOOTONS NEWSAGENTS HOOTONS NEWSAGENTS 54 CHURCH STREET GOLBORNE WARRINGTON WA3 3TW
Activity	TECH EXCHANGE	Contact Phone	01942711137	
Priority	4HR			
Ref 1	02349293			
Ref 2				
No. of Parts	0			

Instructions 1	Instructions 2
38956243//75558/T3	Swap requested as PP1 has a serious software issue

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
Customer Print		
Customer Signature		



Run Sheet

Berlindo D`Assuncao 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	D'Assuncao, Berlindo	Jobs on Run	7
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Job # 4168511	Customer	Fujitsu Services Limited - Vodafone		Job Address
SLA Window	28/05/2025 09:00 - 30/05/2025 17:00	Contact Name	Manchester Trafford Experience (PA) 60928	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE)
Activity	TECH EXCHANGE	Contact Phone	07760 170120	Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre
Priority	ND 1700			LANCASHIRE Manchester M17 8BL
Ref 1	C5311314			
Ref 2				
No. of Parts	1			

Instructions 1	Instructions 2
<p>**ACCESS ID: 727989**</p> <p>Delivery Instructions: ND 29/05/2025 20:00 SLA: ND 29/05/2025 20:00 PART2</p>	<p>Job Instructions: Problem: [TC] Lenovo L480T ThinkPad WIN11 23H2 Laptop faulty Root Cause: Unknown Action: Engineer to attend and replace Lenovo L480T ThinkPad Test: With Vodafone Service desk URL: Call history:: ##### Call 5311314 Problem Web Service qws_uk Wed 21 May 2025 15:41:35 A+C+P agent.loginname=qws_uk equipment.assettag=VFDGBO00000VI351TA23 contract.pkey=23219 call.poms=1 call.zip=M17 8BL call.address=Manchester Trafford Experience Unit L30 - 30 Peel Avenue Trafford Centre Gre call.city=Manchester call.customerid=INC17606774 call.problem=RET60928- 030- Lenovo Laptop - Overheating call.modifiedby=QWebServices call.busimpact=Urgent (TD) category.name=GBR/VFD/workpackage/VFL480TWIN1123H2 call.priority=2-Medium call.datereported=5/21/2025 4:41:13 PM ##### Call 5311314 Problem Web Service qws_uk Wed 21 May 2025 15:41:35 A+C+P RET60928- 030- Lenovo Laptop - Overheating What is required from engineering: Engineer to attend and replace laptop. Diagnostics and results: User reported one of the laptops in store overheats and the fan starts making a noise. Confirmed Enumber: E1059354 - till 030. IP: 10.110.2.177. Issue started a couple of days ago. User cleaned the fan area to make sure all was ok. Reached PSE. Remoted as admin. Ran Disk Check and scannow. Called Paige prescott 07795374377. User logged back into the till. Fan still making a loud noise. Gathered details for replacement. Equipment to be replaced: Lenovo Laptop L14 (Windows 11) Part Number Required: _VPLAPTOP-WIN11-23H2 Serial Number: PF3HRP7B IP Address: 10.110.2.177 Gateway: 10.110.2.254 Subnetmask: 255.255.255.0 CONFIRMED Store Opening Hours: Mon: 10:00 - 22:00 Tue: 10:00 - 22:00 Wed: 10:00 - 22:00 Thu: 10:00 - 22:00 Fri: 10:00 - 22:00 Sat: 10:00 - 21:00 Sun: 12:00 - 18:00 Does store have any special requirements? (ie Shopping mall access card etc): No Remarks: Category is:Retail Systems.Hardware and Subcatego</p>

Job Notes

In Items

Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
192092511	_VPLAPTOP-WIN	1P73MN11 23H2				

Returned Items

Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
192092513	_VPLAPTOP-WIN	1P73M1N11 23H2				

Engineer Closure Notes

Customer Print	
Customer Signature	



Run Sheet

Berlindo D`Assuncao 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
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Job # 4169525	Customer	Diebold Nixdorf UK Limited			Job Address		
SLA Window	30/05/2025 08:00 - 30/05/2025 17:00	Contact Name	STEVEN ROWLEY		BOOKER CASH & CARRY		
Activity	TECH EXCHANGE	Contact Phone			BOOKER CASH & CARRY		
Priority	ND 1700				SITEC,TOUCHET HALL RD		
Ref 1	130935467/ 192128950/ 952197634				STAKEHIL		
Ref 2					MIDDLETON,		
No. of Parts	1				MANCHESTER_BCC260		
					MIDDLETON, MANCHESTER M24 2SJ		

Instructions 1	Instructions 2
<p>Lexmark (MS 521) Printer (Till 4) ~Jams 3 times before printing on each print job : @RICO On-site time: 29/05/2025 15:20 Off-site time: 29/05/2025 15:56 Closure Code is: DOA - Part defective on arrival Signed_by Steven Engineer Notes: Printer is faulty as it keeps printing an white line in the middle of the page. Spoke with Tyrone from Diebold and he advised to keep it anyway on site as the new one has been ordered for replacement. In Serial: S4600936311KLC Returned Serial: S4600936311L5Y Engineer to replace printer p/n 01770058954 Lexmark MS521dn Printer Leah Pomfret 01616532363 Lexmark (MS 521) Printer (till 4): Description of issue: printer keeps jamming when being used 3 times and then will print and this happens every time they try to print with it they can not see any damage or broken parts when removing the jam from the printer Location of printer: front of house Printer Type: Midas</p>	INC11290482

Job Notes

In Items

Returned Items

Engineer Closure Notes	On Site Time	Off Site Time
	Customer Print	
	Customer Signature	



Run Sheet

Berlindo D`Assuncao 30/05/2025

Date	30/05/2025	Depot	Warrington	Driver	D`Assuncao, Berlindo	Jobs on Run	7
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Job # 4169539	Customer	Computacenter Limited			Job Address
SLA Window	30/05/2025 09:00 - 30/05/2025 17:00	Contact Name	Latisha Francis		LLOYDS BANKING GROUP PLC (008102783
Activity	NON TECH EXCHANGE	Contact Phone	01706701979		Halifax House,6/14 Yorkshire Street
Priority	ND 1700				Halifax House,6/14 Yorkshire Street
Ref 1	24370553				OL16 1EJ
Ref 2					
No. of Parts	1				

Instructions 1	Instructions 2
Contact Name - Latisha Francis Contact Number - 01706701979 Location -6-14 Yorkshire Street Rochdale OL16 1EJ - Heritage - Device - WINDOWMake - Branch Device - WINDOWS PPD - No Part - 4553729 Branch SPro 9 i	No Instructions

Job Notes

In Items						
Request	Part	Description	Serial	Asset	Part Consumed/Delivered	Transit Damage?
19212878001	4553729	LBG:MS Bransh Sf Pro9 i5/16/25				

Returned Items						
Request	Part	Description	Serial	Asset	Part Status	Customer Damage?
19212878201	4553729	LBG:MS Bransh Sf Pro9 i5/16/25				

Engineer Closure Notes	On Site Time	Off Site Time



Run Sheet

Warehouse manifest

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Vodafone	192092511	C5311314	4168511	TECH EXCHANGE	VODAFONE (TRAFFORD CENTRE EXPERIENCE STORE), Manchester Trafford Experience, Unit L30 - 30 Peel Avenue, Trafford Centre , Gre, LANCASHIRE, Manchester, M17 8BL	Berlindo D'Assuncao	28/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Diebold Nixdorf UK Limited		130935467/ 192128950/ 952197634	4169525	TECH EXCHANGE	BOOKER CASH & CARRY, BOOKER CASH & CARRY, SITEC, TOUCHET HALL RD STAKEHIL, MIDDLETON, MANCHESTER_BCC260, MIDDLETON, MANCHESTER, M24 2SJ	Berlindo D'Assuncao	30/05/2025 08:00 30/05/2025 17:00	30/05/2025	
Computacenter Limited	19212878001	24370553	4169539	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, Halifax House, 6/14 Yorkshire Street , Halifax House, 6/14 Yorkshire Street , OL16 1EJ	Berlindo D'Assuncao	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
COMPUTACENTER HSBC – EBBT	19212151101	INC49461971	4169160	TECH EXCHANGE	COMPUTACENTER HSBC, 33 ORMSKIRK STREET, MERSEYSIDE, ST HELENS, WA10 2SZ	Berlindo D'Assuncao	29/05/2025 13:42 30/05/2025 16:30	30/05/2025	
Paypoint Network Limited - UK	(No Items)	02349293	4169207	TECH EXCHANGE	HOOTONS NEWSAGENTS, HOOTONS NEWSAGENTS, 54 CHURCH STREET, GOLBORNE, WARRINGTON, WA3 3TW	Berlindo D'Assuncao	29/05/2025 14:12 30/05/2025 13:00	30/05/2025	
Computacenter Limited	19212242501	24370297	4169409	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 1 Haigh Close , 1 Haigh Close , WA9 5GT	Berlindo D'Assuncao	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
DHL Supply Chain Limited - RBS	19212461702	43390	4169283	COLLECTION	10 BANNISTER WAY, 10 BANNISTER WAY, WIGAN, WN3 6LX	Berlindo D'Assuncao	29/05/2025 14:56 30/05/2025 17:00	30/05/2025	
DHL Supply Chain Limited - RBS	19212461701	43390	4169283	COLLECTION	10 BANNISTER WAY, 10 BANNISTER WAY, WIGAN, WN3 6LX	Berlindo D'Assuncao	29/05/2025 14:56 30/05/2025 17:00	30/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited - SSE	19212623001	24361367	4169418	COLLECTION	SSE SERVICES PLC (0081058857), Neo - Bruntwood, 9 Charlotte St , Neo - Bruntwood, 9 Charlotte St , M1 4ET	Claire Booth	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Computacenter Limited - SSE	19212623301	24361433	4169437	COLLECTION	SSE SERVICES PLC (0081058857), Neo - Bruntwood ,9 Charlotte , Neo - Bruntwood ,9 Charlotte , M1 4ET	Claire Booth	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Computacenter Limited - Santander	19212038201	24370380	4169421	NON TECH EXCHANGE	SANTANDER UK PLC (0081001312), Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, Santander, 8th Floor, LANDMARK, St Peters Square, 1 Oxford Street, M1 4PB	Claire Booth	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Computacenter PwC NON TECH EXCHANGE	19191265601	PAR0304441	4164561	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	22/05/2025 11:28 30/05/2025 17:30	30/05/2025	
Computacenter PwC NON TECH EXCHANGE	19192464701	PAR0304757	4164800	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	22/05/2025 15:21 30/05/2025 17:30	30/05/2025	
Computacenter PwC NON TECH EXCHANGE	19206345601	PAR0309057	4167868	TECH EXCHANGE	P W C, P W C, 1 HARDMAN SQUARE, MANCHESTER, M3 3EB	Claire Booth	28/05/2025 09:09 30/05/2025 17:30	30/05/2025	
PayPoint Network Ltd_Collections	19212587301	31193660	4169326	COLLECTION	BROADWAY CONVENIENCE STORE, 76 LINDSAY STREET, STALYBRIDGE, CHESHIRE, SK15 2NL	Claire Booth	29/05/2025 15:22 30/05/2025 17:00	30/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19209331301	C5311837	4168530	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	Daniel Hanson	30/05/2025 08:00 30/05/2025 15:00	30/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19209330901	C5311837	4168530	TECH EXCHANGE	TRANSPORT FOR WALES (Chester), City Road, Cheshire, Chester, CH1 3NS	Daniel Hanson	30/05/2025 08:00 30/05/2025 15:00	30/05/2025	
NCR TESCO HHT	19210246301	7514901819	4168898	TECH EXCHANGE	TESCO, 111, KING ST, WALLASEY, CH44 0BZ	Daniel Hanson	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192104330	1-531868266631	4168939	CONSUMABLE INSTALL	ASDA STORES LIMITED, Grange Road, ASDA STORES LIMITED, ELLESMERE PORT, CH65 0BZ	Daniel Hanson	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Pret Tech Mahindra (UK) BAU	19211885701	INC1441053	4169106	TECH EXCHANGE	UNIT 100 CHESHIRE OAKS DESIGNER, UNIT 100 CHESHIRE OAKS DESIGNER, OUTLET, KINSEY ROAD, SOUTHWIRRAL, CHESHIRE OAKS, CHESTER, CH65 9JJ	Daniel Hanson	29/05/2025 12:45 30/05/2025 15:00	30/05/2025	
Computacenter Limited - HSBC	19212147601	INC49454228	4169165	TECH EXCHANGE	COMPUTACENTER HSBC, MARKS & SPENCER, CHESTER, CHESHIRE WEST AND CHESTER, CH99 9FB	Daniel Hanson	29/05/2025 13:42 30/05/2025 17:00	30/05/2025	
Verifone UK LTD	19211051301	G353466	4168985	TECH EXCHANGE	STONEGATE - BE AT ONE LIVERPOOL, 13-21 SEEL STREET, LIVERPOOL, N/A, N/A, L1 4AU	Daniel Hanson	29/05/2025 10:45 30/05/2025 18:00	30/05/2025	
FUJITSU SERVICES LIMITED - BANKS HOME USERS	19203397001	5311467 / INC8897926	4166965	NON TECH EXCHANGE	3 MARITIME PLACE, 3 MARITIME PLACE, LIVERPOOL, L3 8PQ	Daniel Hanson	27/05/2025 13:01 30/05/2025 18:00	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192105062	1-531875520275	4168940	CONSUMABLE INSTALL	LIVERPOOL WOMEN.....S NHS FOUNDATION TR, Liverpool Women's Hospital, Crown Street, LWH, Consulting corridor., LIVERPOOL, L8 7SS	Daniel Hanson	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192112260	11718116	4169027	REPAIR WITH PARTS	Halfords Limited, Green Street, Reception,,, WARRINGTON, WA5 1TW	Daniel Hanson	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192112264	11718116	4169027	REPAIR WITH PARTS	Halfords Limited, Green Street, Reception,,, WARRINGTON, WA5 1TW	Daniel Hanson	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19210077901	DEL1581642	4168878	DESK SP INSTALL	WHINFIELD LODGE, 254 PRESTON NEW ROAD, NA, BLACKBURN, BB2 7AA	David Ranson	29/05/2025 08:02 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210077902	DEL1581642	4168878	DESK SP INSTALL	WHINFIELD LODGE, 254 PRESTON NEW ROAD, NA, BLACKBURN, BB2 7AA	David Ranson	29/05/2025 08:02 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210077903	DEL1581642	4168878	DESK SP INSTALL	WHINFIELD LODGE, 254 PRESTON NEW ROAD, NA, BLACKBURN, BB2 7AA	David Ranson	29/05/2025 08:02 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210077904	DEL1581642	4168878	DESK SP INSTALL	WHINFIELD LODGE, 254 PRESTON NEW ROAD, NA, BLACKBURN, BB2 7AA	David Ranson	29/05/2025 08:02 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210077905	DEL1581642	4168878	DESK SP INSTALL	WHINFIELD LODGE, 254 PRESTON NEW ROAD, NA, BLACKBURN, BB2 7AA	David Ranson	29/05/2025 08:02 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210077906	DEL1581642	4168878	DESK SP INSTALL	WHINFIELD LODGE, 254 PRESTON NEW ROAD, NA, BLACKBURN, BB2 7AA	David Ranson	29/05/2025 08:02 30/05/2025 17:00	30/05/2025	
Verifone UK LTD	19212704001	G353516	4169368	TECH EXCHANGE	STONEGATE - BRIDGEWATER - 3500, 9-10 CHURCH STREET, DARWEN, LANCASHIRE, LANCASHIRE, BB3 2RE	David Ranson	29/05/2025 15:52 30/05/2025 18:00	30/05/2025	
CXM	19212023901	5861288	4169137	TECH EXCHANGE	RSS SHOP LTD, 28-34 MANCHESTER ROAD, .. NELSON, BB9 7EG	David Ranson	29/05/2025 13:20 30/05/2025 17:00	30/05/2025	
CXM	19212023902	5861288	4169137	TECH EXCHANGE	RSS SHOP LTD, 28-34 MANCHESTER ROAD, .. NELSON, BB9 7EG	David Ranson	29/05/2025 13:20 30/05/2025 17:00	30/05/2025	
CXM	19212023903	5861288	4169137	TECH EXCHANGE	RSS SHOP LTD, 28-34 MANCHESTER ROAD, .. NELSON, BB9 7EG	David Ranson	29/05/2025 13:20 30/05/2025 17:00	30/05/2025	
CXM	19212023904	5861288	4169137	TECH EXCHANGE	RSS SHOP LTD, 28-34 MANCHESTER ROAD, .. NELSON, BB9 7EG	David Ranson	29/05/2025 13:20 30/05/2025 17:00	30/05/2025	
CXM	19212023905	5861288	4169137	TECH EXCHANGE	RSS SHOP LTD, 28-34 MANCHESTER ROAD, .. NELSON, BB9 7EG	David Ranson	29/05/2025 13:20 30/05/2025 17:00	30/05/2025	
CXM	19212023906	5861288	4169137	TECH EXCHANGE	RSS SHOP LTD, 28-34 MANCHESTER ROAD, .. NELSON, BB9 7EG	David Ranson	29/05/2025 13:20 30/05/2025 17:00	30/05/2025	
CXM	19212023907	5861288	4169137	TECH EXCHANGE	RSS SHOP LTD, 28-34 MANCHESTER ROAD, .. NELSON, BB9 7EG	David Ranson	29/05/2025 13:20 30/05/2025 17:00	30/05/2025	
CXM	19212023908	5861288	4169137	TECH EXCHANGE	RSS SHOP LTD, 28-34 MANCHESTER ROAD, .. NELSON, BB9 7EG	David Ranson	29/05/2025 13:20 30/05/2025 17:00	30/05/2025	
CXM	19212023909	5861288	4169137	TECH EXCHANGE	RSS SHOP LTD, 28-34 MANCHESTER ROAD, .. NELSON, BB9 7EG	David Ranson	29/05/2025 13:20 30/05/2025 17:00	30/05/2025	
CXM	19212023910	5861288	4169137	TECH EXCHANGE	RSS SHOP LTD, 28-34 MANCHESTER ROAD, .. NELSON, BB9 7EG	David Ranson	29/05/2025 13:20 30/05/2025 17:00	30/05/2025	
Paypoint Network Limited - UK	(No Items)	02349967	4169536	TECH EXCHANGE	BOOZE DIRECT BEST ONE, BOOZE DIRECT BEST ONE, 2 DOCK ROAD, LANCASHIRE, LYTHAM ST ANNES, FY8 5FG	David Ranson	29/05/2025 18:03 30/05/2025 13:00	30/05/2025	
POSTURITE LIMITED	19212926301	DEL1582287	4169469	CHAIR INSTALL	E D F ENERGY, HEYSHAM POWER STATION, HEYSHAM, MORECAMBE, LA3 2XH	David Ranson	29/05/2025 17:02 30/05/2025 17:00	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE***	192128298	11718481	4169440	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Mariners Way, Ashton-On-Ribble, Home delivery - IP 10.27.55.42, PRESTON, PR2 2YN	David Ranson	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	

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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Xerox (UK) Technical***DO NOT INVOICE***	192128294	11718481	4169440	REPAIR WITH PARTS	Wm Morrison Supermarkets plc, Mariners Way, Ashton-On-Ribble, Home delivery - IP 10.27.55.42, PRESTON, PR2 2YN	David Ranson	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
CXM	19211388601	5861255	4169044	INSTALL	KRO HOTELS PRESTON LTD, - NEW ROAD, .. PRESTON, PR5 0UL	David Ranson	29/05/2025 11:50 30/05/2025 17:00	30/05/2025	
CXM	19211388602	5861255	4169044	INSTALL	KRO HOTELS PRESTON LTD, - NEW ROAD, .. PRESTON, PR5 0UL	David Ranson	29/05/2025 11:50 30/05/2025 17:00	30/05/2025	
CXM	19211388603	5861255	4169044	INSTALL	KRO HOTELS PRESTON LTD, - NEW ROAD, .. PRESTON, PR5 0UL	David Ranson	29/05/2025 11:50 30/05/2025 17:00	30/05/2025	
CXM	19211388604	5861255	4169044	INSTALL	KRO HOTELS PRESTON LTD, - NEW ROAD, .. PRESTON, PR5 0UL	David Ranson	29/05/2025 11:50 30/05/2025 17:00	30/05/2025	
CXM	19211388605	5861255	4169044	INSTALL	KRO HOTELS PRESTON LTD, - NEW ROAD, .. PRESTON, PR5 0UL	David Ranson	29/05/2025 11:50 30/05/2025 17:00	30/05/2025	
CXM	19211388606	5861255	4169044	INSTALL	KRO HOTELS PRESTON LTD, - NEW ROAD, .. PRESTON, PR5 0UL	David Ranson	29/05/2025 11:50 30/05/2025 17:00	30/05/2025	
CXM	19211388607	5861255	4169044	INSTALL	KRO HOTELS PRESTON LTD, - NEW ROAD, .. PRESTON, PR5 0UL	David Ranson	29/05/2025 11:50 30/05/2025 17:00	30/05/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19212128901	DEL1583303	4169147	CHAIR INSTALL	PAUL LEES WR:29875, 26 LANGLEY COURT, ELLESMORE PORT, CH65 9EE	Gideon Ajulo	29/05/2025 13:37 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210019701	DEL1581194	4168867	CHAIR INSTALL	CHERYL BULLOCK, 83 WADDICAR LANE, MELLING, L31 1DN	Gideon Ajulo	29/05/2025 07:39 30/05/2025 17:00	30/05/2025	
Vista Retail Support Limited	(No Items)	3289236	4169285	TECH EXCHANGE	LIDL, 72 NORTHWAY, LANCASHIRE, LIVERPOOL, L31 5JA	Gideon Ajulo	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
COMPUTACENTER HSBC – EBBT	19212788301	INC49463469	4169391	TECH EXCHANGE	COMPUTACENTER HSBC, RHYL - CASH SERVICE BRANCH, 23 WELLINGTON ROAD, DENBIGHSHIRE, LL18 1BB	Gideon Ajulo	29/05/2025 16:19 30/05/2025 16:30	30/05/2025	
POSTURITE LIMITED	19212151401	DEL1583296	4169157	CHAIR INSTALL	SCOTT MACAULAY, 69 ROSEVIEW CRESCENT, KINMEL BAY, RHYL, LL18 5BY	Gideon Ajulo	29/05/2025 13:42 30/05/2025 17:00	30/05/2025	
Computacenter Horizon Project	19173583701	43817032_CLF 516_3005	4161256	TECH EXCHANGE	STEVEN EVANS, YNYS, PANTGLAS, GARNDOLBENMAEN,, GWYNEDD, LL51 9DX	Gideon Ajulo	18/05/2025 15:57 30/05/2025 17:00	30/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Pret Tech Mahindra (UK) BAU	19212625201	INC1441150	4169342	TECH EXCHANGE	PRET A MANGER, 1 PORTLAND STREET,, 1 PORTLAND STREET,, MANCHESTER, PORTLAND STREET, MANCHESTER, M1 1RG	John Paul Barron	29/05/2025 15:32 30/05/2025 17:00	30/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19211231801	C5311880	4169022	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	John Paul Barron	30/05/2025 08:00 30/05/2025 15:00	30/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19211231401	C5311880	4169022	TECH EXCHANGE	Arriva Trains Cross Country (Manchester), 7th Floor, Tower Block, Manchester Piccadilly Station, Greater Manchester, Manchester, M1 2BP	John Paul Barron	30/05/2025 08:00 30/05/2025 15:00	30/05/2025	
Pret Tech Mahindra (UK) BAU	19212453301	INC1441117	4169279	TECH EXCHANGE	PRET A MANGER, 27 CROSS STREET,, 27 CROSS STREET,, MANCHESTER, CROSS STREET, MANCHESTER, M2 1WL	John Paul Barron	29/05/2025 14:53 30/05/2025 17:00	30/05/2025	
Vista Retail Support Limited	19212808201	3290203	4169402	TECH EXCHANGE	SUPERDRUG STORES PLC, UNIT 16B CROWN POINT RETAIL PARK, WORTHINGTON WAY, DENTON, MANCHESTER, M34 3LF	John Paul Barron	29/05/2025 16:23 30/05/2025 17:00	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192111982	11718119	4169026	REPAIR WITH PARTS	TESCO Stores Limited, Manchester Road, DROYLSDEN, Deliver to Customer Service Desk, MANCHESTER, M43 6TQ	John Paul Barron	30/05/2025 09:00 30/05/2025 11:30	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192111986	11718119	4169026	REPAIR WITH PARTS	TESCO Stores Limited, Manchester Road, DROYLSDEN, Deliver to Customer Service Desk, MANCHESTER, M43 6TQ	John Paul Barron	30/05/2025 09:00 30/05/2025 11:30	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192111992	11718119	4169026	REPAIR WITH PARTS	TESCO Stores Limited, Manchester Road, DROYLSDEN, Deliver to Customer Service Desk, MANCHESTER, M43 6TQ	John Paul Barron	30/05/2025 09:00 30/05/2025 11:30	30/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19210481501	C5311849	4168920	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	John Paul Barron	29/05/2025 09:19 30/05/2025 20:00	30/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19210921201	C5311868	4168962	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	John Paul Barron	29/05/2025 10:18 30/05/2025 20:00	30/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19210919001	C5311868	4168962	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	John Paul Barron	29/05/2025 10:18 30/05/2025 20:00	30/05/2025	
Fujitsu Services Limited - Star Trains - P2PE	19210942101	C5311869	4168963	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	John Paul Barron	29/05/2025 10:25 30/05/2025 20:00	30/05/2025	



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Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	19210941701	C5311869	4168963	TECH EXCHANGE	Northern Rail MT (Manchester), Manchester Piccadilly Station, North Block, 2nd Floor, Northern Trains Signing o, Lancashire, Manchester, M60 7RA	John Paul Barron	29/05/2025 10:25 30/05/2025 20:00	30/05/2025	
Vista Retail Support Limited	19212811101	3289710	4169401	TECH EXCHANGE	SUPERDRUG STORES PLC, SUPERDRUG STORES, ARCADE SHOPPING CENTRE, WARRINGTON STREET, ASHTON UNDER LYNE, OL6 7JE	John Paul Barron	29/05/2025 16:23 30/05/2025 17:00	30/05/2025	



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Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
HCL Barclays	19207116801	TASK2843724	4168016	COLLECTION	22 CLEGG STREET, 22 CLEGG STREET, HASLINGDEN, ROSENDALE, BB4 5LW	Mark Hosie	28/05/2025 11:26 30/05/2025 17:00	30/05/2025	
Computacenter Limited	19207411101	24368739r	4169395	NON TECH EXCHANGE	LLOYDS BANKING GROUP PLC (008102783, 5 Wesley Street Church , 5 Wesley Street Church , BB5 4HB	Mark Hosie	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
DHL Supply Chain Limited - RBS	19212408502	43263	4169252	COLLECTION	9 SANDYWAY CLOSE, 9 SANDYWAY CLOSE, WESTHOUGHTON, BOLTON, BL5 3LW	Mark Hosie	29/05/2025 14:41 30/05/2025 12:00	30/05/2025	
DHL Supply Chain Limited - RBS	19212408503	43263	4169252	COLLECTION	9 SANDYWAY CLOSE, 9 SANDYWAY CLOSE, WESTHOUGHTON, BOLTON, BL5 3LW	Mark Hosie	29/05/2025 14:41 30/05/2025 12:00	30/05/2025	
DHL Supply Chain Limited - RBS	19212408504	43263	4169252	COLLECTION	9 SANDYWAY CLOSE, 9 SANDYWAY CLOSE, WESTHOUGHTON, BOLTON, BL5 3LW	Mark Hosie	29/05/2025 14:41 30/05/2025 12:00	30/05/2025	
DHL Supply Chain Limited - RBS	19212408501	43263	4169252	COLLECTION	9 SANDYWAY CLOSE, 9 SANDYWAY CLOSE, WESTHOUGHTON, BOLTON, BL5 3LW	Mark Hosie	29/05/2025 14:41 30/05/2025 12:00	30/05/2025	
DHL Supply Chain Limited - RBS	19212428202	43376	4169262	COLLECTION	11 PEAR AVENUE, 11 PEAR AVENUE, BURY, BL9 7NB	Mark Hosie	29/05/2025 14:46 30/05/2025 17:00	30/05/2025	
DHL Supply Chain Limited - RBS	19212428201	43376	4169262	COLLECTION	11 PEAR AVENUE, 11 PEAR AVENUE, BURY, BL9 7NB	Mark Hosie	29/05/2025 14:46 30/05/2025 17:00	30/05/2025	
DHL Supply Chain Limited - RBS	19212428203	43376	4169262	COLLECTION	11 PEAR AVENUE, 11 PEAR AVENUE, BURY, BL9 7NB	Mark Hosie	29/05/2025 14:46 30/05/2025 17:00	30/05/2025	
PayPoint Network Ltd_Collections	19212590501	31282039	4169317	COLLECTION	NEWS & 95P BARGAINS, 127 TOWNGATE, LEYLAND, PR25 2LQ	Mark Hosie	29/05/2025 15:22 30/05/2025 17:00	30/05/2025	
Computacenter - Kingfisher	19211091101	24369758	4169088	TECH EXCHANGE	KINGFISHER INFORMATION TECHNOLOGY (, Unit 1 Craven Drive Southings Business Park Bamber Bridge, Unit 1 Craven Drive Southings Business Park Bamber Bridge, PR5 6BZ	Mark Hosie	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Vista Retail Support Limited	19212766201	3290399	4169387	TECH EXCHANGE	H SAMUEL, UNIT 19 MARKET WALK, LANCASHIRE, CHORLEY, PR7 1DE	Mark Hosie	29/05/2025 16:14 30/05/2025 17:00	30/05/2025	
Vista Retail Support Limited	19212766202	3290399	4169387	TECH EXCHANGE	H SAMUEL, UNIT 19 MARKET WALK, LANCASHIRE, CHORLEY, PR7 1DE	Mark Hosie	29/05/2025 16:14 30/05/2025 17:00	30/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
POSTURITE LIMITED	19210253101	DEL1582936	4168899	CHAIR INSTALL	KAREN O'HARA, 56 BRENTWOOD DRIVE, FARNWORTH, BOLTON, BL4 7TR	Nadeem Saleem	29/05/2025 08:50 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210048501	DEL1581153	4168874	DESK INSTALL	JILL HEWETT, TABLEY HOUSE, SHEPPENHALL LANE, ASTON, NANTWICH, CW5 8DE	Nadeem Saleem	29/05/2025 07:49 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210048502	DEL1581153	4168874	DESK INSTALL	JILL HEWETT, TABLEY HOUSE, SHEPPENHALL LANE, ASTON, NANTWICH, CW5 8DE	Nadeem Saleem	29/05/2025 07:49 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210048503	DEL1581153	4168874	DESK INSTALL	JILL HEWETT, TABLEY HOUSE, SHEPPENHALL LANE, ASTON, NANTWICH, CW5 8DE	Nadeem Saleem	29/05/2025 07:49 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210048504	DEL1581153	4168874	DESK INSTALL	JILL HEWETT, TABLEY HOUSE, SHEPPENHALL LANE, ASTON, NANTWICH, CW5 8DE	Nadeem Saleem	29/05/2025 07:49 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210048505	DEL1581153	4168874	DESK INSTALL	JILL HEWETT, TABLEY HOUSE, SHEPPENHALL LANE, ASTON, NANTWICH, CW5 8DE	Nadeem Saleem	29/05/2025 07:49 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19196455601	DEL1579326	4167889	CHAIR SP INSTALL	LAURENCE ROBERTS, 5 HAYDOCK ROAD, BANGOR-ON-DEE, WREXHAM, LL13 0JD	Nadeem Saleem	30/05/2025 09:00 30/05/2025 13:00	30/05/2025	
POSTURITE LIMITED	19196455602	DEL1579326	4167889	CHAIR SP INSTALL	LAURENCE ROBERTS, 5 HAYDOCK ROAD, BANGOR-ON-DEE, WREXHAM, LL13 0JD	Nadeem Saleem	30/05/2025 09:00 30/05/2025 13:00	30/05/2025	
POSTURITE LIMITED	19183198501	DEL1577847	4168137	DESK INSTALL	ROSIE HUGHES, 27 BROOKBURN ROAD, CHORLTON, MANCHESTER, M21 8FF	Nadeem Saleem	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210938501	DEL1582772	4168964	CHAIR SP INSTALL	TALK TALK, SOAPWORKS, COLGATE LANE, SALFORD, M5 3LZ	Nadeem Saleem	29/05/2025 10:24 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19210938502	DEL1582772	4168964	CHAIR SP INSTALL	TALK TALK, SOAPWORKS, COLGATE LANE, SALFORD, M5 3LZ	Nadeem Saleem	29/05/2025 10:24 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19209941701	DEL1580496	4168851	CHAIR INSTALL	TASNEEM ABDULLAH, 10 ASHWORTH STREET, HEYWOOD, OL10 2AZ	Nadeem Saleem	29/05/2025 07:01 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19201433301	DEL1578702	4167893	CHAIR INSTALL	ASTRAZENECA UK LTD, CHARTER COURT FACILITY, SILK ROAD, BUSINESS PARK, MACCLESFIELD, SK10 2NA	Nadeem Saleem	30/05/2025 09:00 30/05/2025 13:00	30/05/2025	
POSTURITE LIMITED	19201433302	DEL1578702	4167893	CHAIR INSTALL	ASTRAZENECA UK LTD, CHARTER COURT FACILITY, SILK ROAD, BUSINESS PARK, MACCLESFIELD, SK10 2NA	Nadeem Saleem	30/05/2025 09:00 30/05/2025 13:00	30/05/2025	
POSTURITE LIMITED	19201433303	DEL1578702	4167893	CHAIR INSTALL	ASTRAZENECA UK LTD, CHARTER COURT FACILITY, SILK ROAD, BUSINESS PARK, MACCLESFIELD, SK10 2NA	Nadeem Saleem	30/05/2025 09:00 30/05/2025 13:00	30/05/2025	
POSTURITE LIMITED	19201433304	DEL1578702	4167893	CHAIR INSTALL	ASTRAZENECA UK LTD, CHARTER COURT FACILITY, SILK ROAD, BUSINESS PARK, MACCLESFIELD, SK10 2NA	Nadeem Saleem	30/05/2025 09:00 30/05/2025 13:00	30/05/2025	
POSTURITE LIMITED	19211406801	DEL1582610	4169047	DESK & CHAIR SP INSTALL	CORINNE TUCKER, 14 STANHOPE STREET, STOCKPORT, SK5 7AQ	Nadeem Saleem	29/05/2025 11:54 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19211406802	DEL1582610	4169047	DESK & CHAIR SP INSTALL	CORINNE TUCKER, 14 STANHOPE STREET, STOCKPORT, SK5 7AQ	Nadeem Saleem	29/05/2025 11:54 30/05/2025 17:00	30/05/2025	
POSTURITE LIMITED	19211406803	DEL1582610	4169047	DESK & CHAIR SP INSTALL	CORINNE TUCKER, 14 STANHOPE STREET, STOCKPORT, SK5 7AQ	Nadeem Saleem	29/05/2025 11:54 30/05/2025 17:00	30/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Fujitsu Services Limited - Star Trains - P2PE	(No Items)	C5311850	4168914	DELIVERY	TRANSPORT FOR WALES (Crewe), Nantwich Road, Cheshire, Cheshire, Crewe, CW2 6HR	Osama Shahhoud	29/05/2025 09:13 30/05/2025 20:00	30/05/2025	
Computacenter - Astra Zeneca	192100802	WOT000319447	4168917	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	30/05/2025 10:00 30/05/2025 18:00	30/05/2025	
Computacenter - Astra Zeneca	191968589	WOT000311867	4168923	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	30/05/2025 10:00 30/05/2025 18:00	30/05/2025	
Computacenter - Astra Zeneca	191968586	WOT000311233	4168924	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	30/05/2025 10:00 30/05/2025 18:00	30/05/2025	
Computacenter - Astra Zeneca	191990684	WOT000316127	4168925	DELIVERY	WalkUp - Macclesfield, WalkUp - Macclesfield, Silk Road Business Park, Charter Way, MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	30/05/2025 10:00 30/05/2025 18:00	30/05/2025	
Computacenter - Astra Zeneca	192065388	WOT000318542	4168927	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	30/05/2025 10:00 30/05/2025 18:00	30/05/2025	
Computacenter - Astra Zeneca	192112267	WOT000319752	4169065	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	30/05/2025 10:00 30/05/2025 18:00	30/05/2025	
Computacenter - Astra Zeneca	192112512	WOT000319751	4169066	DELIVERY	Mill Court Reception, Mill Court Reception, To Craig Wrench, Silk Road Business Park, Charter , MACCLESFIELD, England, SK10 2NA	Osama Shahhoud	30/05/2025 10:00 30/05/2025 18:00	30/05/2025	
PayPoint Network Ltd_Collections	19212589301	31251506	4169321	COLLECTION	GO LOCAL EXTRA, 18 FIR ROAD, BRAMHALL, STOCKPORT, CHESHIRE, SK7 2NP	Osama Shahhoud	29/05/2025 15:22 30/05/2025 17:00	30/05/2025	

Summary									
Customer Name	Trace Request	Ref 1	Job #	Activity	Address	Engineer	SLA Window	Run Date	Rec'd
Computacenter Limited	(No Items)	24369214R	4169226	TECH EXCHANGE	LLOYDS BANK, LLOYDS BANK, 144-146 DALTON ROAD, BARROW-IN-FURNESS, LA14 1JH	Stephen Fitton	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Vista Retail Support Limited	19212543601	3290424	4169301	TECH EXCHANGE	H SAMUEL, 165-167 DALTON ROAD, BARROW IN FURNACE, LA14 1PX	Stephen Fitton	29/05/2025 15:11 30/05/2025 17:00	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192120001	11718191	4169134	REPAIR WITH PARTS	Boots UK Limited, Woolpack Yard Stricklandgate, Stricklandgate, KENDAL, LA9 4NG	Stephen Fitton	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192119997	11718191	4169134	REPAIR WITH PARTS	Boots UK Limited, Woolpack Yard Stricklandgate, Stricklandgate, KENDAL, LA9 4NG	Stephen Fitton	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Xerox (UK) Technical***DO NOT INVOICE****	192119993	11718191	4169134	REPAIR WITH PARTS	Boots UK Limited, Woolpack Yard Stricklandgate, Stricklandgate, KENDAL, LA9 4NG	Stephen Fitton	30/05/2025 09:00 30/05/2025 17:00	30/05/2025	
Computacenter Horizon Project	19192613701	CLF471_Kendal_3005_1_DEL.I NS	4164831	TECH EXCHANGE	HSBC, 64 HIGHGATE KENDAL LANCASHIRE....., KENDAL, LA9 4TF	Stephen Fitton	22/05/2025 15:50 30/05/2025 13:00	30/05/2025	
Computacenter Horizon Project	19192614001	CLF471_Kendal_3005_2_DEL.I NS	4164855	TECH EXCHANGE	HSBC, 64 HIGHGATE KENDAL LANCASHIRE....., KENDAL, LA9 4TF	Stephen Fitton	22/05/2025 15:50 30/05/2025 13:00	30/05/2025	
Computacenter Horizon Project	19192614301	CLF471_Kendal_3005_3_DEL.I NS	4164845	PROJECT	HSBC, 64 HIGHGATE KENDAL LANCASHIRE....., KENDAL, LA9 4TF	Stephen Fitton	22/05/2025 15:50 30/05/2025 13:00	30/05/2025	