

# Postal Services Compensation Claim Form

Under the terms of our Licence, compensation may be available in the unlikely event that Items of Mail are lost or damaged after they are posted in Jersey. The full details of this are explained in our General Terms & Conditions, available on our website or on request.

Use this form to make a claim for compensation. Once completed, email any documents relating to proof of purchase or item value to customerservices@jerseypost.com or post to Jersey Post, Customer Services, Freepost JE714, JERSEY, JE1 1AF

#### 1. Your details

Name: PEARL COCHLANE

Address: LYNDHUST ADARTMENTS

6 BUZABETH PLACE

ST. HELLER

Postcode: JEZ 3PN

Telephone number: 07700328 976

Email address: NORZING CHOTMAILCOIGE

### 2. Posting details

When did you post the item?

Date: 05/01/18

Where was it being sent:

Name: N. P. MASONOO

Address:

Co. Box 5425, NEW CASILE South Africa

Postcode: 2940

Where was the item posted? (please give exact location)

Location: Jersel Pust offie - Broad street.

Does the item have a tracking number?

Yes: U No

If yes, please include the tracking number provided:

Lxd 100518337E / 000000333 PP 97 GB
Did you purchase any additional compensation cover?

(No)

£100

£500

£1000

£2500

#### 3. Claim details

Please explain the reason and circumstances for making a compensation claim:

Both paicels were delivered over two months offer being posted both Arrived offer the brithdays they were intended for Ato Could not trace them even with the help of the post office even though I paid extra for the tracking Service(Include a description of contents and packaging if relevant additional space overleaf for this if required)

How much did you pay for postage?

£ 64.30

The total price including any Premium Postage options purchased

Do you have proof of posting?

Yes: No:

See our General Terms & Conditions for what represents acceptable proof of posting

If lost, what was the value of goods it contained?

/

The present value taking into account wear and tear and depreciation

If damaged, what is the value of repairing?

The estimated cost of repairing the item to the condition it was sent in

Do you have proof of value?

Yes:

No: L

See our General Terms & Conditions for what represents acceptable proof of posting

Total claim amount requested:

£ 64.30

#### 4. Declaration

I declare that, to the best of my knowledge, the information entered in this form is true and correct:

Signed: Adds

Jersey W

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5. Use the space below to	provide any	additional details	relating to the claim
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I am only sending the claim now as I was not aware  that I could send a claim for compensation for delayed post.  I only received the enrail advising this on the 10th of April and  H has laken time for me to go onto my records and find my  receipts.			
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## 6. Please help us by attaching these documents where relevant:

All original posting receipts X Post office receipt X

Envelope or packaging for damage

Certificate of posting

Other paperwork to support your claim



e: customerservices@jerseypost.com

