

# Daniel Mitchell

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## Education

### Alfred State College

10 Upper College Dr Alfred, NY 14802

2019-2023

**Major:** Network Administration

**Minor:** Information Security

- Gained experience with Cisco and Palo Alto networking equipment
- Completed CompTIA Linux+ prep course
- Completed Cisco CCNA prep course
- Gained experience with AWS Cloud Computing
- Gained experience with Windows Server 2019 and Kali Linux
- Built databases in Microsoft Access and MySQL

### Harkness Career & Technical Center

99 Aero Dr Cheektowaga, NY 14225

2017-2019

**Program:** Cybersecurity

- Gained hands-on experience in configuring Cisco appliances
- Dispatched by help desk for classroom equipment malfunctions
- Gained experience with Arch, Kali, and other Linux distributions



## Skills

- 15 years of Microsoft Office and Windows experience
- 8 years of experience with Linux server administration (CentOS, Ubuntu, Arch)
- 2 years of experience with Windows server administration
- 5 years of Cisco IOS experience
- 2 years of experience in a fast-paced working environment
- Beginner self-taught webpage developer
- Experience with troubleshooting end-user device issues
- Experience with problem solving using OSI model



## Achievements

- Single-handedly diagnosed and replaced worn parts on car, eliminating check engine light
- Self-hosted server with Apache and Home Assistant for smart home devices
- Built an enterprise-level Windows domain using Server 2019, simulating 4 physically separate offices
  - Connected offices using site-to-site VPN for automatic user and GPO replication
  - Configured FSMO roles for each domain controller



## Previous Employment

### Burger King

3565 Delaware Rd. Kenmore, NY 14217

2018-2020

#### **Job Title:** Team Member

- Handle cash and credit/debit card transactions while interacting with over 200 customers daily
- Prepare food while ensuring compliance with safety and health standards
- Promoted to Team Leader within a year of being hired

#### **Job Title:** Team Leader

- Safety coordinator: ensured store-wide compliance with food and workplace safety standards
- Regularly achieved below-average drive-thru times (average time customer spends in drive-thru)
- Responsible for training new employees in food preparation, safety, and customer service standards
- Responsible for training new employees on POS system
- Gained experience in leadership while working in a fast-paced environment