David J. Martin

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Summary:

Technical Project Coordinator with 7 years of experience in software implementation, technical support, and customer training. Passionate about helping users adopt and optimize developer tools, web platforms, and software solutions. Skilled in Next.js, Vercel, Python, and SQL, with a strong understanding of frontend performance, deployment workflows, and cloud-based web applications. Adept at translating complex technical concepts into actionable solutions for users.

Projects:

• S&P 500 Data Engineering Project

- December 2024 Ongoing
- Built a PostgreSQL database to analyze 2.5M+ rows of historical stock market data for trend analysis.
- Developed automated Python scripts to fetch and process stock data, generating insights on market performance.
- Preparing for cloud integration (AWS S3, Vercel dashboard for visualization) to enhance accessibility.
- United Church Website Development Project

October 2024 - Ongoing

- Designed and deployed a modern Webflow website, improving UX and content management efficiency.
- Created a custom documentation site using Mkdocs, enabling non-technical stakeholders to manage updates.
- Advocated for serverless deployment strategies using Vercel, optimizing site performance and hosting costs.

Experience:

• Project Coordinator I at Heavy Construction Systems Specialists (HCSS)

January 2023 – Present

- Managed 275+ software implementation projects, ensuring smooth deployment, client onboarding, and system adoption.
- Developed training materials, user guides, and technical documentation to assist customers in software configuration.
- o Acted as a bridge between customers and engineering teams, identifying challenges and driving process improvements.
- Fleet Implementation Associate at Heavy Construction Systems Specialists (HCSS)

June 2022 - January 2023

- o Guided customers through software setup, integration, and data migration, ensuring seamless transitions.
- o Conducted **one-on-one customer training sessions**, enhancing engagement and usability.
- Used SQL for data validation and troubleshooting, assisting customers with database-related challenges.
- Fleet Technical Support Analyst at Heavy Construction Systems Specialists (HCSS)

May 2019 - June 2022

- Designed a scalable C# migration tool to automate version-switching for HCSS's desktop app, reducing manual troubleshooting efforts.
- Engineered a **SQL-based ERD** for products like Equipment360 and FuelerPlus, providing a foundation for team troubleshooting and data analysis.
- Leveraged SQL and complex queries to investigate and resolve data-related issues, ensuring data integrity and validating solutions.
- Expanded 'The Hub' training platform, onboarding 200+ users and improving knowledge-sharing across the organization.
- Administrative Student Assistant for the Office of the Vice President of Student Affairs

August 2017 – May 2019

Graduation: May 2019

- Automated workflows using VBA-enhanced Excel tools, streamlining data collection and reducing manual effort for event and travel management.
- Created Power BI dashboards to visualize data, improving decision-making for 100+ stakeholders.
- o Managed travel and budget planning for university staff, ensuring full compliance with organizational policies.

Education:

- C.T. Bauer College of Business, University of Houston, Houston, Texas
 - o Degree: Bachelor of Business Administration
 - Major: Management Information Systems (MIS)

Skills:

- Web Development: Next.js, Vercel, React, JavaScript, Webflow
- **Programming:** Python, SQL, C# (basic)
- Data & Cloud: PostgreSQL, AWS S3, ETL Pipelines, Power BI
- Tools: Notion, Mkdocs, GitHub Actions, Salesforce
- Other Tools: Salesforce, Microsoft SQL Server, GitHub Actions (for CI/CD).