

David Joseph Nguyen

4847 Norway Drive • Sterling Heights, Michigan • 48314

Cell Phone: (586) 850-8261

Email: djnguyen@umich.edu

[Linkedin.com/in/TheDavidNguyen](https://www.linkedin.com/in/TheDavidNguyen)

Education

University of Michigan

School of Information

Major: Bachelor of Science in Information with Digital Studies Minor

Ann Arbor, MI

September 2015 - May 2018

- GPA: 3.72/4.00
- One of only second year student enrolled in the School of Information Bachelor of Science in Information Program
- Intended Pathway: User Experience and Information Analysis
- Relevant Coursework: Models of Social Information Processing, Information Environments & Work, Needs Assessment and Usability Evaluation, Programs, Information, and People

International Academy

High School Diploma and International Baccalaureate (IB) Diploma

Bloomfield Hills, MI

August 2011 - May 2015

- GPA: 3.90/4.00 (*Summa Cum Laude*)
- Conducted research and authored 4,000-word paper on the Fast Food Industry and Obesity in Metro Detroit

Oakland Community College

Dual Enrollment Summer Student

Bloomfield Hills, MI

July 2014 - August 2014

Macomb Community College

Dual Enrollment Summer Student

Warren, MI

June 2014 - July 2014

Harvard University Extension School

Secondary School Program Summer Student

Cambridge, MA

June 2013 - August 2013

Work and Volunteer Experience

University of Michigan Information and Technology Services

Campus Computing Sites Rover

Ann Arbor, MI

August 2016 – Present

- Frontline mobile technician team for the Campus Computing Sites around the University of Michigan Campus
- Responsible for resolving on demand support tickets related to Campus Computing Sites

Life Time Fitness – The Healthy Way of Life Company

Life Café Supervisor

Shelby Township, MI

January 2015 – Present

- Assigned daily work tasks to team members during assigned shifts and managed audit team
- Oversaw daily operations of poolside cafe and inventory during Summer 2015 season
- ServSafe Food Safety Manager Certified as of June 2016

University of Michigan Stephen M. Ross School of Business

Undergraduate Research Assistant

Ann Arbor, MI

September 2015 – April 2016

- Investigated production network of mobile phone industries and their suppliers
- Collected and interpreted data with utilization of databases and computer programs (i.e. Bloomberg Terminals)
- Created a visualization of the production networks between Apple Inc, Samsung, and Huawei via NodeXL

Beaumont Health

Pneumatic Tube Inventory Specialist/Patient Registrar Volunteer

Troy, MI

May 2014 - May 2015

- Maintained weekly inventory of 36 pneumatic tube stations along with system upkeep and repairs
- Interacted with patients with hospital registration and various clerical tasks

McDonald's Corporation

Crew Trainer

Sterling Heights, MI

January 2013 – January 2015

- Delegated to training new hires on various food stations during daily restaurant operations
- Appointed as head of the People Department; focused on customer service skills and analysis of consumer surveys

Extracurricular Activities, Awards, and Skills

University of Michigan

- Former Member of the Michigan Research Community, Former Co-Chair for Mosher-Jordan Residence Hall Council, Member of Society for Human Resource Management, University of Michigan Student Ambassadors, Digital Media Club, Alpha Phi Omega, Kappa Theta Pi, University of Michigan Barger Leadership Institute
- Elementary Knowledge of C++, HTML, JavaScript, Python, R, SPSS, and User Experience Research

International Academy

- Troy School District Superintendent Advisory Board, Announcement Crew, National Honor Society, Yearbook Club, DECA, HOSA, Math Honor Society, IB Learner Profile Award, Troy Schools Academic Excellence Award