**DYLAN W. JOHNSON**

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**EDUCATION**

**Indiana University,** Bloomington, IN  **May 2023**

Bachelor of Science in Informatics

**TECHNICAL SKILLS**

Oracle Cloud Infrastructure Foundations Associate **August 2023**

Google Data Analytics Professional Certificate **September 2023**

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| --- | --- | --- |
| * Python | * SQL | * Tableau |
| * Excel | * GitHub | * Power BI |

**PROJECTS**

**AptiStudy August 2022 – May 2023**

<https://cgi.luddy.indiana.edu/~team04/templates/login.php>

* AptiStudy is a site that intends to augment and incentivize social opportunities through a more rewarding way with the application of study groups. Students can find various study groups, set up meetings for locations on campus, and complete a compatibility questionnaire to help students find study groups relating to their individual needs. Every web page was created in a PHP format to store user sessions and grab various information from our database using SQL queries.
* Tools/Languages: HTML, CSS, JavaScript, SQL, PHP

**Sales Analysis Project July 2023 – August 2023**

* I created a mockup business demand requesting sales, budget, and customer information from a company’s database. From there I created different SQL queries to grab the requested information and then imported the results into Power BI. I then made dataset connections on the backend in Power BI. The dynamic dashboards I created are dynamic and display different information depending on the dates or filters selected.
* Tools/Languages: SSMS, SQL, Power BI

**WORK EXPERIENCE**

**Longhorn Steakhouse,** Southport, IN **July 2020 – Current**

Server

* Maintain strong customer relationships to ensure satisfaction and loyalty
* Provide attentive and efficient service to 68 customers within a 5-hour timeframe
* Work on a team of 15 while serving in a fast-paced environment

**Techlocity,** Fishers, IN **June 2016 – June 2017**

Help Desk Specialist

* Provided help desk customer service for clients in different countries
* Analyzed laptops and computers to install company software
* Assisted with client server backups and restores onto new computers

**PROJECTS**