# **DECLAN TOOHEY**

# SKILL

- Teamwork
- Money handling
- Multitasking in a fast paced environment
- Working under pressure
- Cross trained between front and back of house
- Verbal Communication
- Customer Service
- Customer Awareness
- Resolving complaints
- Persuasion
- Resilience
- Caring for others

- Quick to learn new skills
- Mature
- Responsible
- Ability to listen and follow instructions
- Extensive usage and knowledge of POS computer systems
- Excellent computer skills in Windows and to Mac environments
- Excellent at troubleshooting computer and electronics hardware issues

# **EXPERIENCE**

KFC, West Lakes - Team Member

March 2018 - PRESENT

- Front of House
  - Serving customers
  - Packing orders
  - Handing out orders
  - Cleaning
- Back of House
  - Making Burgers
  - Breading and cooking chicken
  - o Operating with 100+ temp oil in a safe manor
  - Deep frying
  - o Pressure cooking
  - Cleaning

## MK2 Recruitment, Adelaide - Assistant

Sept 2019 - Dec 2019

- Scanning documents
- Being able to scan personnel files in a quick and organised way
- Answering calls and redirecting to different clients
- Setting future employees with recruiters
- Customer service and customer relations
- Helping recruiters with different clients and employees

# **RFFFRFFS**

#### Ms Sarah Gow

KFC - Manager

08 8355 3741

#### Mr Sam Dundon

KFC - Assistant Manager 0451 965 954

#### Ms Saja Merei

KFC - Shift Supervisor 0410 277 799

#### Mr Chris Galimitakis

KFC - Shift Supervisor 0450 819 161

#### Mr Ben Santos

KFC - Shift Supervisor 0426 992 691

#### Ms Hannah Anspach

MK2 Recruitment 08 8234 1568

## **FDUCATION**

## St Michael's College, Adelaide - Years 9 - 12

Jan 2015 - Nov 2018

Year 12 Subjects: Economics(B), Information Technology(A+ Merit), Mathematics Methods(B+), Physics(B), Research Project(A-)

## **AWARDS**

#### Work

 Handful of times being recognised for work ethic by a variety of shift supervisors and managers at work meetings or on internal communications

## **Education**

- Outstanding Achievement in Behaviour and Application to Study in several years
- Graduated Middle School (Honours) [2016]
- Lasallian Spirit Award: Table Tennis (Award for commitment and comradery with team members)[2016]
- Academic Excellence in Information Technology (A+ Merit) [2018]
- Service to College (Recognition for community service throughout highschooling) [2018]
- Year 12 Prefect, elected by teachers and students