

Full-Spectrum UX Designer of Enterprise & Consumer Digital Products

I am obsessive about simplicity and crazy about details, but I'm practical; the purpose of UX Design is to help customers and the business to each achieve success. • I'm passionate about the user experience and I fight for the customer, but I don't lose my cool. • I rely on my instincts but never think I've got it all figured out—I'm constantly curious and continuously learning. • I'm fanatical about efficiency, always looking for ways to unlock more productivity for customers, colleagues and myself. • I believe being a great leader means deflecting praise to the team but taking the blame when things go wrong. • I strive for (and achieve) success but I also celebrate failure, because there's no better way to learn.

Skills & Knowledge

User Experience Design

User research
Prototyping
Usability testing
Information architecture
Copywriting
Interaction design
Visual design
HTML/CSS/SASS

Interpersonal skills

Active listening
Effective communication
Offering (and taking) criticism
Leading, directing and motivating

Design Philosophy

I have an empathetic and usercentric perspective. I balance left-brain logic with right-brain intuition. I achieve refinement through testing and iteration. I design solutions that are wholly complete but thoroughly simple.



Experience & Training

Zingtree Inc.

Director of User Experience, Product (2022-present)

As Director of UX and a "team of one", I lead product design using my full spectrum of UX skills including research, design, prototyping and testing. My contributions have made the Zingtree product more usable but also more valuable: a pivot to enterprise-grade features has resulted in a 275% increase in ARR over two years.

www.zingtree.com

Wolters Kluwer

Senior UX Designer, Digital Experience Group (2012–2022)

As the first member of an emergent, global UX Design group, I helped build a practice of user-focused, design-led product development. I worked with product teams in the United States, Canada, and Australia to design solutions for their customers, who are tax & accounting professionals.

www.wolterskluwer.com

Wall Street Journal Digital Network

Creative Director (2010-2012)

I helped millions of investors research stocks using tools and charts I designed. They have been a hallmark of the Wall Street Journal stock research suite for over 10 years.

www.wsj.com www.marketwatch.com

Dow Jones

Manager: Strategy & UX Design—Client Solutions (2005–2010)

My team (7 designers in 5 cities) and I designed interactive stock research products for hundreds of sites, including TD Ameritrade, Fidelity, CNN Money, and USA Today. My responsibilities included pitching customers for new business contracts up to \$1M in value and growing my team to 7 members in five cities.

CBS MarketWatch

Manager: Content Licensing (2001–2005)

Designer: Content Licensing (2000)

Education

University of Minnesota

Bachelor of Science in Design Communication, emphasis in Journalism