

**Quarterly Customer Service Performance Results
Quarter Ending March 31, 2014**

Not-For-Profit (NFP) Members of the Federal Loan Servicer Team

Attachment to May 2014 Electronic Announcement

MARCH SCORE BY ALLOCATION METRIC

		Servicers			
METRIC		Aspire Resources Inc.	CornerStone	ESA/ Edfinancial	Granite State - GSMR
1	% of Borrowers In Current Repayment Status	92.92%	93.64%	92.43%	91.00%
2	% of Borrowers > 90 Days Delinquent	3.71%	2.78%	4.25%	4.12%
3	Resolution of Borrowers Delinquent > 180 Days	16.19%	18.84%	22.56%	18.21%
4	Borrower Survey	75.00	76.00	70.00	75.00
5	Federal Personnel Survey	72.00	72.00	71.00	65.00

		Servicers		
METRIC		MOHELA	OSLA	VSAC Federal Loans
1	% of Borrowers In Current Repayment Status	93.83%	89.81%	89.99%
2	% of Borrowers > 90 Days Delinquent	3.65%	5.30%	5.72%
3	Resolution of Borrowers Delinquent > 180 Days	35.21%	21.54%	18.65%
4	Borrower Survey	74.00	73.00	75.00
5	Federal Personnel Survey	77.00	65.00	75.00