

Quarterly Customer Service Performance Results
Quarter Ending March 31, 2012

Not-For-Profit (NFP) Members of the Foreign Loan Servicing Team

Attachment to May 2012 Electronic Announcement

MARCH SCORE BY ALLOCATION METRIC

		Servicers			
METRIC		MOHELA	Reserved for Future Use		
1	% of Borrowers In Current Repayment Status	91.92%			
2	% of Borrowers > 90 Days Delinquent	1.60%			
3	Resolution of Borrowers Delinquent > 180 Days*	0.00%			
4	Borrower Survey	65.00			
5	Federal Personnel Survey	76.00			

*No borrowers were > 180 days delinquent at prior end quarter.