

**Quarterly Performance Results**  
**Quarter Ending March 31, 2013**

**FedLoan Servicing (PHEAA), Great Lakes Educational Loan Services, Inc., Nelnet, and Sallie Mae**

**Attachment to June 2013 Electronic Announcement**

**MARCH SCORE BY ALLOCATION METRIC**

		Servicers			
METRIC		FedLoan Servicing (PHEAA)	Great Lakes	Nelnet	Sallie Mae
<b>1</b>	Defaulted Borrower Count	<b>0.98%</b>	<b>1.03%</b>	<b>0.58%</b>	<b>0.64%</b>
<b>2</b>	Defaulted Borrower Amount	<b>0.58%</b>	<b>0.65%</b>	<b>0.36%</b>	<b>0.37%</b>
<b>3</b>	Borrower Survey	<b>73.33</b>	<b>74.67</b>	<b>77.33</b>	<b>74.00</b>
<b>4</b>	School Survey	<b>81.33</b>	<b>83.00</b>	<b>74.00</b>	<b>77.00</b>
<b>5</b>	Federal Personnel Survey	<b>76.00</b>	<b>72.00</b>	<b>71.00</b>	<b>69.00</b>