

Quarterly Customer Service Performance Results
Quarter Ending December 31, 2014

Not-For-Profit (NFP) Members of the Federal Loan Servicer Team

Attachment to March 2015 Electronic Announcement

DECEMBER SCORE BY ALLOCATION METRIC

		Servicers			
METRIC		Aspire Resources Inc.	CornerStone	ESA/ Edfinancial	Granite State - GSMR
1	% of Borrowers In Current Repayment Status	82.95%	88.42%	89.63%	85.01%
2	% of Borrowers 91-270 Days Delinquent	5.55%	3.05%	3.00%	3.41%
3	% of Borrowers 271-360 Days Delinquent	1.31%	0.75%	0.75%	0.91%
4	Borrower Survey	74.25	73.50	72.25	75.00
5	Federal Personnel Survey	56.00	66.00	62.00	60.00

		Servicers		
METRIC		MOHELA	OSLA	VSAC Federal Loans
1	% of Borrowers In Current Repayment Status	88.91%	80.89%	83.85%
2	% of Borrowers 91-270 Days Delinquent	3.40%	5.54%	3.93%
3	% of Borrowers 271-360 Days Delinquent	0.60%	1.22%	0.98%
4	Borrower Survey	72.50	76.75	75.25
5	Federal Personnel Survey	71.00	60.00	61.00