

**Quarterly Performance Results**  
**Quarter Ending December 31, 2012**

**FedLoan Servicing (PHEAA), Great Lakes Educational Loan Services, Inc., Nelnet, and Sallie Mae**

**Attachment to April 2013 Electronic Announcement**

**DECEMBER SCORE BY ALLOCATION METRIC**

		Servicers			
METRIC		FedLoan Servicing (PHEAA)	Great Lakes	Nelnet	Sallie Mae
<b>1</b>	Defaulted Borrower Count	<b>1.42%</b>	<b>1.70%</b>	<b>0.76%</b>	<b>0.83%</b>
<b>2</b>	Defaulted Borrower Amount	<b>0.91%</b>	<b>1.04%</b>	<b>0.48%</b>	<b>0.49%</b>
<b>3</b>	Borrower Survey	<b>75.00</b>	<b>77.00</b>	<b>75.00</b>	<b>72.00</b>
<b>4</b>	School Survey	<b>79.33</b>	<b>77.33</b>	<b>78.33</b>	<b>73.33</b>
<b>5</b>	Federal Personnel Survey	<b>73.00</b>	<b>74.00</b>	<b>71.00</b>	<b>66.00</b>