

# Information Technology (IT) Reporting Format and Requirements for the BY 2017 Budget Submission







Based on the Office of Management and Budget BY 2017 Major IT Business Case Guidance

June 2015



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#### 1 OMB Major IT Business Case: Overview and Required Documentation

#### 1.1 Major IT Business Case

While the purpose of the Major IT Business Case remains the same, sections and/or content may change from year to year. This guidance is based on the Office of Management and Budget (OMB) BY 2017 Major IT Business Case draft guidance and is subject to change.

OMB's Major IT Business Case guidance describes the justification, planning and implementation of an individual capital asset included in the agency IT investment portfolio and serves as a key artifact of the agency's EA and IT CPIC processes.

A major IT investment is a system or project requiring special management attention because the investment:

- Has a cumulative steady state or mixed life cycle funding of \$25 million or more across the Prior Year (PY), the Current Year (CY), and the Budget Year (BY);
- Is an OMB directed portfolio IT investment (Managing Partners for Government-wide E-Gov and Line of Business Investments are required to submit Major IT Business Cases unless they get a waiver from OMB. Refer to Appendix A for a list of Managing Partners);
- Requires special management attention because of its importance to the mission or function of the agency;
- Has significant program or policy implication;
- Has high executive visibility;
- Has high development, operating, or maintenance costs;
- Is funded through other than direct appropriations.

Systems not considered 'major' are classified as 'non-major.'

NOTE: If the Major IT Investment is a High Performance Computer (HPC), please contact the <a href="mailto:DOE.CPICmailbox@hq.doe.gov">DOE.CPICmailbox@hq.doe.gov</a> for an alternate reporting template and instructions.

#### 2 Investment Documents Required in the Major IT Business Case Submission

The following documents are used in the decision-making process for selecting IT investments and <u>are required</u> for all major IT investments, as applicable:

- Risk management plan;
- Investment charter, including IPT;
- Investment-level alternative analysis and benefit-cost analysis;
- Operational analyses (for operational or mixed life cycle systems);
- Post implementation review results (investment level or project-specific); and,
- Documentation of investment re-baseline management approval(s)



 Documentation/Justification of an investment's elimination by: funding, consolidation, reorganization, or split.

Major IT business case project managers are required to develop, maintain, and submit artifacts to the OCIO. Provide updated versions [including date of last update] as a) significant changes are made, b) within 30 days of its presentation to an Agency's governance board review (e.g. IRB/CIO review), or c) as available throughout the investment's lifecycle. New Major Investments should submit the documents by the end of the month following the submission of the Final FY 2017 President's Budget Major Investment Business Cases.

The OCIO will upload the IT PM artifacts to OMB's Max site, and will not be visible to the public without agency approval. The IT PM templates for the above requirements are located on the eCPIC Resource Library.



#### 3 Major IT Business Case Sections to Complete

When completing the Major IT Business Case, investment owners should only fill out the sections that pertain to the individual investment. All major investments should complete the Major IT Business Case: Sections A, B, C and D.

For the Major IT Business Case Detail, all major investments should ensure Section A: General Information is complete. Development/Maintenance/Enhancements (D/M/E) and Maintenance investments should also complete Section B: Project Execution Data. Operational investments should omit Section B and complete Section C: Operational Data.

The following table demonstrates the specific sections of the Major IT Business Case and Major IT Business Case Detail to be completed based on the type of investment.

Sections of the Major IT Business Case and	D/M/E,	
Detail to be Completed	Maintenance	Operations
Major IT Business Case: IT Capital Asset Overview	w and Justificatior	า
Section A: General Information	х	х
Section B: Investment Detail	х	х
Section C: Life Cycle Costs	х	Х
Section D: Acquisition/Contract Strategy	х	х
Major IT Business Case Detail: Performance Plan	and Measureme	nt Report
Section A: General Information	х	Х
Section B: Project Plan and Execution Data	х	
Section C: Operational Data		х

Due to OMB's Major IT Business Case and Detail template changes, the Life Cycle Costs table and the Project and Activity tables may not match as they have in prior years. Please refer to the Performance Plan and Measurement Report section for further explanation.

Refer to the eCPIC Resource Library for <u>IT Budget</u> and <u>Integrated Data Collection (IDC)</u> definition of terms. Additional budget terms and definitions are included in the Glossary in <u>OMB Circular A-11</u>, <u>Appendix J</u>, "Principles of Budgeting for Capital Asset Acquisitions."



# 4 Major IT Business Case Question Guidance

This section provides guidance to investment owners for answering each question in the Major IT Business Case.

Question	Guidance			
Major IT Business Case: IT Capital Asset Overview and Justification				
Part I: Summary Information and Justification – Part	t I should be completed by all investments.			
5.1.1 Section A: General Information				
1. Investment Name:	Investment name will be auto-populated from the Agency IT Portfolio Summary providing a short definitive title that clearly indicates the investment's intent. Each investment name should start with the PSO acronym (e.g., SC, NNSA, EM, and EE) followed by the field site acronym (e.g., RL, LANL, CBFO). For example, NNSA Y12 ERP [Limit 250 char]			
2. Unique Investment Identifier (UII) 9 Digit Code:	The UII Code has been pre-populated for existing Major IT Business Cases. To receive a UII Code for a new Major IT Business Case, contact the <a href="ecclipter">eCPIC Help Desk</a> at 202-586-5437. [Limit 13 char]			
5.1.2 Section B: Investment Detail				
and current or anticipated benefits (quantitative and/or qualitative). Include the investment's specific contribution to mission delivery or	Clearly describe the primary intent of this investment. What are the primary goals, objectives, and mission functions that the investment will support? Explain why it is important for this investment to be funded and/or include an assessment of the program impact if this investment is not fully funded. Include current or anticipated quantitative and/or qualitative benefits.			
beneficiaries.	Ensure all information is up-to-date in this response and consistent with other sections of the Major IT Business Case. For example, if specific investment details are updated in other sections of the Major IT Business Case, and are mentioned in the summary section, be sure to update the specific details in the summary as well.  [Limit: 2500 char]			



	Question	Guidance
	2. Provide at least one Agency Strategic objective code (A-11 Section 230) and/or Agency Priority Goal code (A-11 Section 250) that this investment aligns to on performance.gov. If this investment aligns to more than one Agency strategic objective code and/or Agency Priority goal code list all that apply.	Refer to performance.gov and then narrow by Goal Type, Agency (DOE), and Theme in order to identify DOE strategic objective codes and/or Agency Priority goal codes which align to this investment. List all codes that apply.  [Limit: 5 digits]
	3. Briefly describe the investment's return on investment, including benefits internal and external to the Government.	Describe the investment's return on investment and expected benefits.  [Limit 2,500 char]
2	1. Indicate if the investment in whole or in part specifically addresses any of the following types of requirements.	Requirements include: Legislative Mandate, Outstanding Audit Finding or Material Weakness, Published Agency Strategic Plan/Annual Performance Plan, Presidential Direction (i.e. Presidential Directive, Presidential Memorandum, or Executive Order), and Other Requirement.  Where "Yes" is indicated, provide a brief description of the requirement, and how the investment will meet the requirement. Include citations within descriptions, if available. Provide any URLs associated with each requirement.
	5. Identify the foremost program supported by this investment, using the Program Code in the Federal Program Inventory Reference Table ( <a href="http://archive-goals.performance.gov/federalprograminventory">http://archive-goals.performance.gov/federalprograminventory</a> bottom of list on right side of the screen).	If this investment does not primarily support a single program (e.g. provides Department-wide infrastructure, or supports multiple programs evenly), enter "No Primary Program." [XXX-XXX or "000-000" for "No Primary Program"]



6.	Provide a description of any corrective actions this investment has been asked to make (and by whom, e.g., GAO, Agency CIO, etc.) in the PY or CY to address performance deficiencies, mitigate risk, or as the result of any Agency TechStat or PortfolioStat.	PY = FY 2015 and CY = FY 2016  [Limit: 2,500 char]
7.	If this investment eliminates or reduces another major or non-major investment(s)?	If yes, provide the investment UII and either select "to be eliminated" or "to be reduced" for each investment.  (Note: Eliminated or reduced investments should be listed below until they are removed from the Agency's IT Investment Portfolio Summary. For most investments it takes two years before eliminated investments roll-off and no longer appear in the Agency's IT Investment Portfolio Summary.)
	Does this investment include the following? [Yes/No]	Check all that apply:  8.a A shared service (intra-or inter-agency—current and/or planned)  8.b Are all systems in this investment PIV-enabled systems (per HSPD-12 OMB memo M-11-11)  8.c APIs (application programming interfaces) consistent with the <u>Digital Government Strategy</u>
	Does the Agency CIO certify that this investment's plan for the current year adequately implements incremental development?	(Common definitions defines "adequate incremental development" as: "For development of software or services, planned and actual delivery of new or modified technical functionality to users occurs at least every six months.") (FITARA 831.B.ii & 832.B.i)  Answer [Yes/No/N/A].  (Note: Answer "Yes" if this investment's plan for the current year includes development of software or services and planned and actual delivery of new or modified technical functionality to users will occur at least every six months. Otherwise answer "No" or "N/A.")



and	<ul> <li>Provide any/all URLs related to the investment, using the columns/categories below to indicate how each URL is related to the investment and the extent of mobile</li> </ul>		10. Relationship to Investment  (Include all that apply, must check at least one box)						11. Mobile Optimization of URL  (Do not answer for websites external to this investment, such as Data.gov or non- government websites, Otherwise check all that anniv)		
	PSOs should only report websites that are available on the public internet including publicly-available websites that require login for full access.		<b>URL</b> (as many as necessary)	<b>10A</b> Provides publicly accessible datasets produced by this investment	<b>10.B</b> Provides one or more publicly accessible API(s) to provide access to data from this investment	<b>10. C</b> Provides links to social media about this investment (e.g., blogging, social networking, podcasts, and other user generated content).	<b>10.D</b> Provides general information about this investment	10.E Provides general information about the business process or program served by this	<b>10.F</b> Link to mobile application associated with this	<b>11.A</b> Website designed primarily for users on mobile devices.	<b>11.B</b> Website uses responsive web design to improve user experience for users on mobile devices.
			http://	[Yes/No]	[Yes/No]	[Yes/No]	[Yes/No]	[Yes/No]	Name of Mobile App [250	[Yes/No]	[Yes/No]
12.		per Exp SM IT F	formance ert) and C E may or n	specialists ontracting nay not be	). IT Progr Specialist the same	am Manage must be Feo person liste	r, Busines deral emp d as the fo	s Process ( loyees. Th unctional/k	Owner/S e busine ousiness	capital planners SME (Subject Ma ess process own s sponsor on the evel agency office	itter er or Agency



- 4 0	0 11 0 116 0	
	Section C: Life Cyc	
1.		Provide the total estimated life-cycle cost for this investment by completing the following table. All totals represent all IT resources and budgetary sources of funding, consistent with the Agency IT Portfolio Summary. Totals are to be reported in millions of dollars. Variations from planned expenditures will be reflected in Table C.4 below, as well as in Table B.2 in the Major IT Business Case Detail. Federal personnel costs should be included only in the rows designated as " Govt. FTE costs" and should be excluded from the other costs.  The costs associated with the entire life-cycle of the investment should be included in this report. For years beyond BY+1, please provide your best estimates for planning purposes, understanding that estimates for
		out- year spending will be less certain than estimates for BY+1 or earlier.  For lines in the table that ask for changes in your current submission compared to your most recent previous submission, please use the FY 2016 President's Budget as your previous submission. When making comparisons, ensure that you compare same-year-to-same-year (e.g., 2016 v.2016). Significant changes from the previous submission should be reflected in an updated investment-level Alternatives Analysis, subject to OMB review.
2.a.	or will this investment	(Report a year—e.g., PY-1=2014)  [Limit: 4 char]
2.b.	begin? In which year will this investment reach the end of its estimated useful life?	(Specify year—e.g., BY+5=20 <mark>22</mark> )  [Limit: 4 char]



3	Compare the funding levels for PY and CY to the final FY2016 President's Budget for those same years. Briefly explain any significant changes.	When making comparisons, ensure that you compare same-year-to-same-year (e.g., the FY15 level for 2015 versus the FY16 level for 2015).  [Limit: 500 char]
<b>5.1.4</b> 1.	Contracts/Task	In the table below, provide all awarded prime contracts (or task orders) for the investment (sub-award details are not required). Completed or pre-award contracts and/or task orders should <b>not</b> be included in the table. Data definitions can be found at <a href="https://www.usaspending.gov/references/Pages/Glossary.aspx">https://www.usaspending.gov/references/Pages/Glossary.aspx</a> . Information on Intra-Agency Agreements (IAA) or Memoranda of Understanding (MOU) is not required by OMB; however these may be tracked at the agency level.



Procurement		r for each contract, agreement, or order, as show	n on the contract documen		
Instrument	on USASpending.gov.				
Identifier (PIID)					
		in Section D.1 Acquisition/Contract Strategy Table	e can be validated		
	in <u>USASpending.gov</u> . OMB	has previously provided the following guidance:			
	I -	Contract/Task Order Numbers from the Acquisit	<u> </u>		
	-	he following information for "Contract/Task Ord			
	·	specified in the <u>FPDS-NG Data Element Dictiona</u>			
	Part of Indefinite	Procurement Instrument Identifier	Example		
	Delivery Vehicle (IDV)?				
	Yes	Data Element 1A (NTE 50 characters)	"00063200203DNBCHC020		
	No	Data Element 1A, and the Referenced PIID, Data	"GS09Q08DN0165-IDV-		
		Element 1C (NTE 100 characters)	GS10F0216N"		
	Note that the above formats are the only formats allowed in the field; do not include contract mod numbe text, or extra spaces in the field. Please work with your procurement representative if you have any				
	questions regarding the contracts you are reporting.				
Contracting	Provide the contracting agency's ID. Required only if the contracting agency is different than the agency				
Agency ID	submitting the Exhibit. If entering the ID for DOE, please use 8900.				
<b>Indefinite</b>	This is the unique identifier for each Indefinite Delivery Vehicles (IDV), such as a Government-wide Acquisit				
<b>Delivery Vehicle</b>	Contract (GWAC), Indefinit	e Delivery Contract (IDC), Federal Supply Schedu	<mark>le (FSS), Basic Ordering Agre</mark>		
(IDV)	(BOA), or Blanket Purchase	<mark>e Agreement (BPA).</mark>			
<b>Procurement</b>					
	This field is only required for	<mark>or IDVs.</mark>			
<u>Instrument</u>	This field is only required t	<u> </u>			
Instrument Identifier (IDV	This held is only required i	<del></del>			
	This held is only required i				
Identifier (IDV		This is a code for an agency, but it does not nece	essarily represent the agenc		
Identifier (IDV PIID)	Provide the IDV agency ID.				
<mark>Identifier (IDV</mark> PIID) Indefinite	Provide the IDV agency ID.	This is a code for an agency, but it does not nece			



Contract Value	Enter the Ultimate Contract Value (contract, task order, etc., represented by the IDV PIID) in millions, to two decimal places. For open solicitations, provide the estimated base contract costs and all anticipated option years. (FPDS element 3A)
	Assuming the PIID or IDV PIID match with USAspending, this data element will be auto populated for award IT acquisitions.
Type of	Provide information about the type of contract the investment is. See FAR Part 16 for more classifications.
Contract/Task	(FPDS element 6A) The drop-down options in eCPIC include:
Order (Pricing)	Cost no fee
	Fixed price with economic price adjustment
	Cost plus award fee
	Combination (two or more)
	Firm fixed price
	Fixed price level of effort
	Labor hours
	Cost plus incentive
	Fixed price award fee
	Cost plus fixed fee
	Order dependent (IDV only)
	Fixed price redetermination
	Time and materials
	Fixed price incentive
	Cost sharing



Modular	Do acquisition planning, award, and management actions apply the principles and strategies described in
Approaches/	"Contracting Guidance to Support Modular Development"?
Contracting	(Yes or No)
	Projects within investments are encouraged to use modular development principles. All projects (regardless
	of whether they use modular development principles), must produce useable functionality at intervals of no
	more than six months.
EVM Required	(Yes or No)
Is the contract a	(Yes/No) indicate whether the contract is a PBSA as defined by <u>FAR Subpart 37.601</u> . A PBSA describes the
Performance-	requirements in terms of results rather than the methods of performance of the work. (FPDS element 6F)
Based Service	requirements in terms of results rather than the methods of performance of the work. (17 b) element of f
Acquisition	Assuming the PIID or IDV PIID match with USAspending, this data element will be auto populated for awarded
(PBSA)?	IT acquisitions.
Effective date	Use YYYY-MM-DD format. Provide the actual or expected start date of the contract/task order that the
	parties agreed on for the contract's requirements. (FPDS element 2B)
	Assuming the PIID or IDV PIID match with USAspending, this data element will be auto populated for awarded
	IT acquisitions.
Actual or	Use YYYY-MM-DD format. The actual or expected End Date of the Contract/Task Order that the parties agree
expected End	the contract will end. (FPDS element 2C)
Date of	
Contract/Task	Assuming the PIID or IDV PIID match with USAspending, this data element will be auto populated for awarded
Order	IT acquisitions.
Extent	This field indicates the level of competition that was conducted for the contract. Select one of the following
Competed	options:
	Full and open competition
	Not available for competition
	Not competed
	Full and open competition after exclusion of sources
	Follow-on to competed action



		Competed under simplified acquisition procedures
		Not competed under simplified acquisition procedures
		Competitive Delivery Order (CDO)
		Non-competitive Delivery Order (NDO)
		(FPDS element 10A)
		Assuming the PIID or IDV PIID match with USAspending, this data element will be auto populated for awards IT acquisitions.
	Contract	A brief description of the goods or services bought (for an award) or that are available (for an IDV). It may al
	Description	include a short contract name for awarded contracts, as well as the name of the lead contractor,
		See <a href="https://www.usaspending.gov/references/Pages/FAQs.aspx">https://www.usaspending.gov/references/Pages/FAQs.aspx</a> for more information.
2.	not required or	If applicable, explain why earned value is not required or will not be a contract requirement for any of the contracts/task orders. (This is related to the following question above in the contracts table: Is EVM Required? (Y/N). If "No" is selected, then this question must be answered.)
	requirement for any of the	If earned value is required, insert a note in the response that indicates this.
	1 *	[Limit: 2500 char]
	explain why:	



Question Question Text Guidance

#### 6 Major IT Business Case Detail: Performance Plan and Measurement Report

OMB has indicated that Agencies must report all *projects* with activities underway in any portion of CY or BY; regardless of where the project occurs in the investment lifecycle (projects may be conducted in Planning, DME, and/or Maintenance). At a minimum, Tables B.1 and B.2 should include:

- Projects and activities that started in a previous fiscal year (PY and earlier) that have not been completed by the beginning of the CY;
- Projects and activities that are scheduled to start and finish in the CY and BY; and
- Projects and activities that are scheduled to start in the CY/BY, but won't be completed until after BY.

Projects and activities commencing beyond the BY may also be reported, as available.

OMB defines a project as a temporary endeavor undertaken to accomplish a unique product or service with a definite start and end point and specific objectives that, when attained, signify completion. Steady State funding is separated into Maintenance and Operations. Maintenance activities are now treated as projects and are reported in Table B1 and B2, while operations activities are not treated as projects and are reported in Table C.1.A. and C.1.B. OMB's definition for maintenance and operations is provided below:

Maintenance refers to the activity necessary to keep an asset functioning as designed during the O&M phase of an investment. Examples of maintenance projects may include, but are not limited to: operating system upgrades, technology refreshes, security patch implementations, and license acquisition fees for new licenses and roll out costs. Some maintenance activities should be managed as projects and reported in Section B of the Major IT Business Case Detail. As defined in the Federal Accounting Standards Advisory Board Statement of Federal Financial Accounting Standards Number 10, "Maintenance excludes activities aimed at expanding the capacity of an asset or otherwise upgrading it to serve needs different from or significantly greater than those originally intended."

Operations refer to the day-to-day management of an asset in which the asset is in operations and produces the same product or provides a repetitive service. Examples of operations projects include activities to operate data centers, help desks, operational centers, telecommunication centers, end user support services, and license renewals for ongoing operations. Operational activities are reported through Section C of the Major IT Business Case Detail.

The Major IT Business Case Details used to provide OMB BY and current FY investment plans and performance data for major investments. Include in this business case detail, at a minimum, all projects, activities and operations scheduled to commence or continue in the CY and/or BY. The information reported in the Major IT Business Case Detail will be submitted to the OMB's IT Dashboard on a monthly basis.



In the Major IT Business Case Detail, investments are described as:

- Investment
  - o Projects
    - Activities
  - o Operations

Report information about these areas in the following Major IT Business Case Detail sections:

- A.1: General Information: Enter basic information about the major IT investment.
- B.1: Projects: Identify all of the investment's projects with activities occurring in the current FY.
- B.2: Activities: Outline the activities that are performed to achieve the outcome of each project.
- B.3: Project Risk: Identify all significant risks to each project's success.
- C.1: Operational Performance Information: Identify performance targets and results for evaluating operations.
- C.2: **Operational Risk:** Identify all significant risks to investment achieving operational performance targets.

	Question	Guidance					
6.1	6.1.1 Section A: General Information						
1.	Investment Name: Agency- provided name of investment, consistent with the Agency IT Portfolio Summary.	Pre-populated from the Major IT Business Case, Section A: General Information.					
2.	Investment UII: Agency- provided unique investment identifier, consistent with the Agency IT Portfolio Summary.	Pre-populated from the Major IT Business Case, Section A: General Information.					



4) Other certification with 4 or more years of PM experience (within the last five years)

5) Other certification with between 2 and 4 years of PM experience (within the last five years)

Question	Guidance
6.1.2 Section B: Project Plan and Ex	ecution Data
1. In Table B.1, report, at a minimum, all projects with any activities that started in a previous FY (PY and earlier) and have not completed by the beginning of the CY as well as projects and activities that are scheduled to start in the CY and BY, including planning, DME, and maintenance projects. Include projects and activities commencing beyond the BY as available. This information should be updated at least once every month.	Include the following data in Table B.1:  1. Unique Project ID: An agency-specified number that uniquely identifies the project within this investment.  2. Project Name: Name used by agency to refer specifically to this project.  3. Objectives/Expected Outcomes: Description of project functionality, capability or goal.  4. Project Start Date: Date of actual start of in-progress projects or planned start of projects which have not yet begun (may be before current fiscal year or activities listed in activities table B.2).  5. Project Completion Date: Planned date of completion of in-progress projects or actual completion date of projects that have been completed (may be after BY or completion date of activities listed in activities Table B.2).  6. Project Lifecycle Cost: Enter the total cost of all activities related to this project as described in OMB Circular No. A-131 (in \$ thousands).  7. System Development Life Cycle (SDLC) Methodology: Which development methodology does this project use?  1) Waterfall 2) Spiral 3) Iterative (Prototyping/Incremental) 4) Agile 5) Mixed 6) Other 7) Not Primarily a Software Development Project  8. Other SDLC? If you selected "Other" provide the name of the SDLC methodology this Project is using.  9. PM Name: Name of project manager responsible for the success of this project.  10. PM Level of Experience: The years of applicable experience or the status of certification for the PM. Available selections include:  1) FAC-P/PM(DAWIA-3) – Senior 2) FAC-P/PM(DAWIA-1) – Entry Level



Question	Guidance
	6) Other certification with less than two years of PM experience (within the last five years)
	7) No certification, but with 4 or more years of PM experience (within the last five years)
	8) No certification, but with between 2 and 4 years of PM experience(within the last five years)
	9) No certification, but with less than two years of PM experience (within the last five years)
	<b>11. PM Phone:</b> Phone number of project manager responsible for the success of this project.
	<b>11A. PM Phone Extension:</b> Phone number extension of the PM responsible for the success of the
	project (optional).
	<b>12. PM Email:</b> Email address of project manager responsible for the success of this project.
	<b>13. Production Release every 6 months:</b> Does this Project have a production release containing useable
	functionality at least every 6 months?
	<b>14. Comment:</b> If this Project does not provide a production release at least every 6 months, please
	provide a rational as to why.



Question	Guidance
2. In Table B.2, describe, at a minimum, all activities for projects in Table B.1 that started in a previous FY (PY and earlier) and have not been completed by the beginning of the CY, as well as activities that are scheduled to start in the current FY and BY. This table should be updated once a month at a minimum.	In line with modular development principles, each project must produce usable functionality at intervals of no more than six months. Include the following data in Table B.2:  A. Unique Project ID: An agency-specified number uniquely identifying the project within investment. B. Activity Name: A short description consistent with the critical steps within the agency project management methodology.  C. Activity Description: Describe what work is accomplished by this activity.  D. Structure ID: Agency-specified identifier which indicates work breakdown structure agency uses to associate this activity with other activities or a project. Please provide this in the format of "x.x.x.x." where the first string is the Unique Project ID and each following string (separated by periods) matches the Structure ID of a parent activity.  E. Type of Activity: This should only be provided for activities that do not have a child (i.e. lowest level) and that are active/open as of October 1, 2014. Not every project will have every type of activity listed below. Completion of this activity primarily provides:  1) Conceptualization/Planning 2) Requirements Gathering 3) Design / User Experience (UX) 4) Prototype 5) Development 6) Security Testing 7) Iterative Testing 8) Iterative Release 9) Regression Testing 10) User Acceptance Testing 11) Development Operations (DevOps) / Configuration Management 12) Quality Assurance 13) Production Release 14) Retirement 15) This is not a software development related activity 16) Other



Question	Guidance
	G. Start Date Planned: The planned start date for this activity. This is the baseline value.  H. Start Date Projected: If activity has not yet started, enter current planned start date of the activity.  I. Start Date Actual: When activity starts, enter actual start date here.
	J. Completion Date Planned: The planned completion date for this activity. This is the baseline value. K. Completion Date Projected: If activity has not yet completed, enter current planned date of the activity.
	L. Completion Date Actual: When activity ends, enter actual completion date here.
	M. Total Costs Planned: The planned total cost for this activity. This is the baseline value.
	<b>N. Total Costs Projected:</b> When activity has not yet completed, enter current planned total cost of the activity.
	O. Total Costs Actual: When activity ends, enter actual total costs for the activity here.
	For programs employing earned value management, agencies should reflect "budget at completion" in the "Total Costs Planned" field and "estimated at completion" in the "Total Costs Projected" field for projected costs.
	projected costs.
6/29/	21



	Question					Guidanc	Α		
	Project Risk: In Table B.3, list all		_				able B.3		
	project-related risks for the investment that are currently		Unique Project ID	Risk Name	Risk Category	Risk Probability	Risk Impact	Mitigation Plan	Is this Risk Closed?
	open and provide risk assessment information.			[Limit: 500 char]	[19 risk categories]	[Low, Medium, High]	[Low, Medium, High]	[Limit: 500 char]	[Check Box]
	Risks must be identified for each active project.  Risk assessments should include risk information from all stakeholders and should be performed at the initial concept	<ol> <li>Unique Project ID: An agency-specified number that uniquely identifies a project within this investment. For each identified risk, lists the associated Project ID.</li> <li>Risk Name: A short description provides details of a risk, the cause of the risk and the effect that the risk may have on the project.</li> </ol>							
stage and then monitored and controlled throughout the life cycle of the investment. A copy of the investment Risk  Management Plan must be provided to OMB.  Sisk Category: Please select the relevant OMB Risk Category 1) schedule; 2) initial costs; 3) life-cycle costs; 4) technical obsorous of systems; 7) dependencies and interoperability between the (asset protection) considerations; 9) risk of creating a monoperability of agency to manage the investment; and 11) over organizational and change management; 13) business; 14) days 17) security; 18) privacy; and 19) project resources. (It is not categories).							chnical obsoleso etween this invo g a monopoly fo d 11) overall rist ess; 14) data/in	cence; 5) feasibilities estment and other or future procurer of investment fa fo; 15) technolog	ty; 6) reliability ers; 8) surety ments; 10) ailure; 12) y; 16) strategic;
		4.	Risk Pro	<b>bability:</b> The	e likelihood of	a potential nega	tive impact for t	the risk (Low, Me	dium, or High)
		5.	Risk Im	pact: The lev	el of a potenti	al negative impa	ct for the risk (L	ow, Medium, or	High)
		6.	Mitigat	t <b>ion Plan:</b> A s	hort description	on of the plan or	steps to mitiga	te the identified r	risk.
		7.	Is this R		heck this box	when the Projec	t Risk is no long	er useful for Inve	stment



#### 6.1.3 Section C: Operational Data

1 Section C
addresses
operational
activities that are
not reported as a
part of a project in
Section B.

All data will be displayed to the public on the IT Dashboard. Ensure that all metrics provided are publicly releasable.

#### **Operational Performance**

Ongoing performance of operational investments is monitored to demonstrate the existing investment is meeting the needs of the agency, delivering expected value, and/or that the investment is being modernized and replaced consistent with the Agency's enterprise architecture.

Measures should be as "outcome" based as possible rather than "output" based and should help the Investment benchmark its relative performance. The <a href="OMB Capital Programming Guide">OMB Capital Programming Guide</a> (page 44) directs that operational performance metrics should seek to answer more subjective questions in the specific areas of:

1) Customer Satisfaction (Results); 2) Strategic and Business Results; 3) Financial Performance; and 4) Innovation

**Customer Satisfaction (Results)** – Metrics should focus on whether the investment supports customer (internal and/or external) processes as designed. The focus is on how well the investment is delivering exceptional customer services.

Strategic and Business Results – Metrics should measure the effectiveness and the efficiency of the investment in meeting its Agency's mission, strategic objectives and or priority goals, as well as its technical ability to deliver at the level of quality and reliability needed by the customer/end user.

**Financial Performance** – Metrics should compare current performance with a pre-established cost baseline. While financial performance is typically expressed as a quantitative measure, the investment should also be subjected to a periodic review for reasonableness and cost efficiency. This type of measure is often referred to as "cost per unit" measures. Possible examples include cost per transaction, cost per mailbox, cost per user, or cost per query. Financial Performance measures are used in the Operational analysis and Alternatives analysis to compare possible alternatives and can also be used to validate the need for future investment.

**Innovation** – Metrics should focus on Research & Development or prototyping activities. A possible example of a performance metric in the innovation category would be "number of new ideas per employee".



#### A minimum of five metrics must be reported, across three areas:

- 1. **Customer Satisfaction (Results):** Provide a <u>minimum of one</u> metric that reflects results (i.e. service quality, end user satisfaction) with respect to the impact to major stakeholders (customers, affected citizens, inter and intraagency end users).
- 2. Strategic and Business Results: Provide a minimum of three metrics that measures how this investment contributes to the Strategic Objectives / Agency Priority Goals or business need of the Agency. These could come in two different areas. At least one Strategic and Business Results metric must have a monthly reporting frequency.
  - **a.** Effectiveness quantified desired effect the investment has on the Agency's mission or business needs (e.g. processing speed, processing quality, backlog reduction, mission outcomes, business outcomes, etc.)
  - **b.** Efficiency quantified desired effect the investment has on the agency's operational/technical needs (e.g. reliability, availability, throughput, response time/latency, utilization, etc.)
- 3. **Financial Performance:** Provide a <u>minimum of one</u> metric that measures the reasonableness and cost efficiency of the investment.
- 4. **Innovation:** Investments are not required to report innovation metrics for every investment, however Agency's may choose to report under Innovation metrics category if they so choose.



Use Table C.1.A to define the attributes of each individual metric.

		Table C.1A								
Metric ID	Metric Descriptio n	Unit of Measur e	Performance Measurement Category Mapping	Agency Baseline Capabilit Y	<mark>2015</mark> Target	<mark>2016</mark> Target	Measuremen t Condition	Reporting Frequenc Y	Agency Strategic Objectiv e or Priority Goal	Is the Metric Retired ?
[Lim it: XXX char]	[Limit: 500 char]	[Limit: 50 char]	[Measurement Category] ]	[numeric]	[numeric ]	[numeric ]	[Over target/ Under target]	[Monthly, Quarterly, Semi- Annual, Annual]	[Goal Code ]	[Check Box]

- **1.** *Metric ID:* Unique ID provided by agency for the metric. When reporting actual results (see below), use this ID to reference the correct metric.
- **2.** *Metric Description:* Description to help the user understand what is being measured. In this field, describe the units used, any calculation algorithm used, and the definition or limits of the population or "universe" measured.
- **3.** *Unit of Measure:* Brief indication of what quantity is measured (e.g. number, percentage, dollar value) for each metric.
- **4.** *Performance Measurement Category Mapping:* Identify the measurement category, as shown above table C.1A.
- **5. 2015 Target:** Metric target value from 2015, relative to the reporting frequency.
- 6. 2016 Target: Metric target value for 2016, relative to the reporting frequency.
- 7. **Measurement Condition:** Indicates whether a desired result would be "over the target" or "under the target." For example, if the target is to reduce the error rate to 10%, then the desired result would be "under the target" so "under target" should be entered for measurement condition.

Over target = Trend should maintain or increase. Under target = Trend should maintain or decrease.

**8.** Reporting Frequency: How often actual measurements will be reported (monthly, quarterly, semiannually, or annually). Annual reporting frequencies are reserved for annual operating cost measures, performance measures associated with the agency's annual performance plan, or other measures that can only be appropriately measured on an annual basis.



9.	Agency Strategic Objective/Agency Priority Goal: Each investment must have at least one active metric in the
	Strategic and Business Results category (of any reporting frequency) tied to the foremost agency strategic objective
	(SO), or agency priority goal (APG) (as required by A-11 Section 230 and Section 250 respectively). Provide that code
	for the associated metric, using the appropriate code on performance.gov). Agencies that are not required to
	report to performance.gov may use the "0" code.
40	La the Adata's Detical 2. Check this have then need among a matrice are no leaven useful for

**10.** *Is the Metric Retired?:* Check this box when performance metrics are no longer useful for Investment management.

In Table
C.1.B,
report
actual
results as
measured
at the
appropriat
e
frequency
and report
as new
entries.

When adding a new metric, include historical actual result informatio n as available.

- 1. Metric ID: Unique ID provided by agency for the metric. Use this ID to reference the correct metric.
- 2. Actual Result: Actual result measured.
- 3. Date of Actual Result: End date of the most recent reporting period.
- **4. Comment:** Comments for metrics that have not been met will be valuable for OMB and Agency Reviewers.



In Table C.2, list all open operationalrelated risks for the investment and provide risk assessment information. **Investments** with current year O&M funding are required to report operational risks. (It is not necessary to address all 19 **OMB Risk** 

Categories).

	Table C.2									
Risk Name	Risk Category	Risk Probability	Risk Impact	Mitigation Plan	Is this Risk Closed?					
[Limit: 500 char]	[19 risk categories]	[Low, Medium, High]	[Low, Medium, High]	[Limit: 500 char]	[Check Box]					

- 1. **Risk Name:** A short description that identifies the risk, the cause of the risk and the effect that the risk may have on the operational activity.
- 2. **Risk Category:** Please select the relevant OMB Risk Category for each risk. Risk categories include: 1) schedule; 2) initial costs; 3) life-cycle costs; 4) technical obsolescence; 5) feasibility; 6) reliability of systems; 7) dependencies and interoperability between this investment and others; 8) surety (asset protection) considerations; 9) risk of creating a monopoly for future procurements; 10) capability of agency to manage the investment; 11) overall risk of investment failure; 12) organizational/change management; 13) business; 14) data/info; 15) technology; 16) strategic; 17) security; 18) privacy; and 19) project resources.
- 3. Risk Probability: The likelihood of a negative impact for the risk (Low, Medium, or High)
- 4. Risk Impact: The level of a potential negative impact (Low, Medium, or High)
- 5. **Mitigation Plan:** A short description of how to mitigate the identified risk.
- 6. **Is this Risk Closed:** Check this box when the Operational Risk is no longer useful for Investment management.



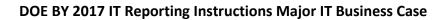
#### 7 Data Submission Logistics

This section provides logistics for investment owners to submit their data to their PSOs for submissions to the OCIO for review and feedback.

In the chart below, each organization's senior IT manager who owns a portfolio of IT investments in eCPIC will be responsible for updating, reviewing and certifying via email to DOE CPIC mailbox that their organization's submission is complete for OCIO review. After the OCIO review, PSOs will be notified if the submission is satisfactory or if further modifications are necessary.

**Note:** The proposed dates are subject to change, pending final guidance from the Office of the Chief Financial Officer and the OMB.

Due Date	Responsible Party	Action
7/8	Headquarters, eCPIC Investment owners, and Portfolio owners	PSO's preliminary BY 2017 IT Portfolio and Agency Provisioned IT Services Spending Summary (Cloud Spending) due to the OCIO. Provide the names of any new, upgraded or downgraded major IT investment(s) to <a href="mailto:DOE.CPICmailbox@hq.doe.gov">DOE.CPICmailbox@hq.doe.gov</a> .
7/9 - 7/20  7/14 COB eCPIC Lock-out	OCIO	OCIO reviews preliminary BY 2017 IT Portfolio data and Agency Provisioned IT Services Spending Summary (Cloud Spending) and provides Performance Improvement Plan (PIP) feedback to PSOs by 7/20 COB.  eCPIC v7.2 upgrade and migration to the BY 2017 template
7/21 eCPIC Unlocked 7/21 – 7/31	PSOs	PSOs to incorporate feedback from OCIO preliminary review.
8/3 - 8/10	OCIO	OCIO reviews BY 2017 IT Portfolio, Agency Provisioned IT Services Spending Summary (Cloud Spending), IT Infrastructure Spending Summary, and Major IT Business Cases. OCIO provides PIP feedback to PSOs by 8/10 COB.
<mark>8/11 – 8/17</mark>	PSOs	PSOs to incorporate feedback from OCIO review in the new BY 2017 Template.
8/18 – 8/27 COB	OCIO	OCIO provides final review of BY 2017 IT Portfolio, Agency Provisioned IT Services Spending Summary (Cloud Spending), IT Infrastructure Spending Summary, and Major IT Business Cases.
8/28 Temporary eCPIC Lock-out	OCIO	eCPIC v7.3 upgrade with final schema validations.
8/31	OCIO	OCIO to submit draft BY 2017 IT Portfolio to OMB for system testing and portfolio validation against new BY 2017 reporting requirements.
<mark>8/31</mark>	OCIO	OCIO to submit August IDC data to OMB.
<mark>9/1 – 9/9</mark>	PSOs	PSOs to incorporate feedback from OCIO final review.
9/9 COB Lock-out	OCIO	eCPIC Lock-out in preparation of the final BY 2017 IT Portfolio, Agency Provisioned IT Services Spending Summary (Cloud Spending), IT Infrastructure Spending Summary, and Major IT Business Cases submission.





Due Date	Responsible	Action
	Party	
<mark>9/14</mark>	OCIO	BY 2017 IT Portfolio, Agency Provisioned IT Services Spending Summary
		(Cloud Spending), and IT Infrastructure Spending Summary submitted to OMB's IT Dashboard.
<mark>9/15 – 9/18</mark>	OCIO	BY 2017 Major IT Business Cases submission to OMB's IT Dashboard.
<mark>11/30</mark>	<mark>OCIO</mark>	OCIO to submit November IDC data to OMB.
early January	OCIO	Final President's Budget Request BY 2017 IT Portfolio, Agency Provisioned IT
201 <mark>6</mark> (tentative)		Services Spending Summary (Cloud Spending), and IT Infrastructure Spending
		Summary due to OMB.
early February	OCIO	Final President's Budget Request Major IT Business Cases due to OMB.
201 <mark>6</mark>		
(tentative)		
end of March	PSOs	BY 2017 Major IT Business Cases submit supporting artifacts for new
2016 (tentative)		investments for submission to OMB's Max site.
Ongoing	PSOs	BY 2017 Major IT Business Cases submit updated versions of supporting
		artifacts for existing investments - [including date of last update] as a)
		significant changes are made, b) within 30 days of its presentation to an
		Agency's governance board review (e.g. IRB/CIO review), or c) as available
		throughout the investment's lifecycle.



#### 8 How to Access or Add a Resource to an Investment or Portfolio

#### 1) Investment Resources

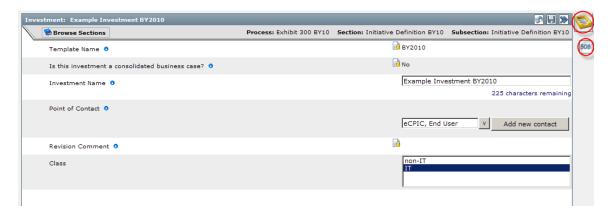
eCPIC provides a **Resource Library** that allows users to access and download reference materials from anywhere in the application, including the Home Page. Users with the "Create" Right can access a resource from the Resource Library of an investment, and a portfolio.

#### a. Accessing Investment Resources

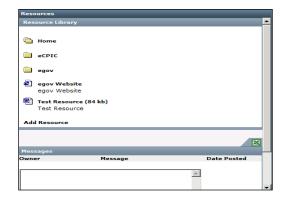
To Access Investment Resources from within an investment:

1. Click on the **Toggle Resource List** icon (). The Resource List icon will appear on the side of the investment.

There will also be the () icon.



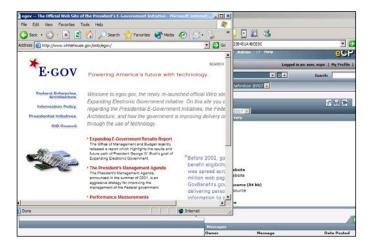
2. Mouse over either icon to show the **Resource Library** and investment **Messages**. The **Resource Library** window contains a list of Resources that relate specifically to the investment.





Note: Once users click on the Toggle Resource, they can click on the top bar of the Resource Library window and drag it where they would like. Once users have dragged the window they can release the click from the icon. Click on the icon or outside the box to close the pop-up window. If users click on the 508 icon, they will not be able to drag the window. Instead, the Resource Library will appear to the right in a locked position. Click on the 508 icon again to close the window. This will show both the Resource Library and 508 icons once again.

3. Click on a **Resource Title** to open the resource in a separate browser window. The browser window can be resized and kept open as users continue to review or edit the investment data.

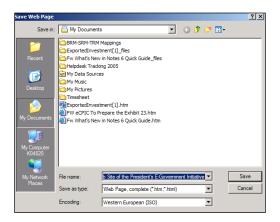


- 4. From the address bar in the new window, highlight the **Name** of the file.
- 5. Click on File.
- 6. Select Save As.



A File download or Save Web Page screen will appear:





- 7. Select the location to save the file and name the file.
- 8. Click **Save** to save the document.

#### 2) Access Portfolio Resources

To Access Portfolio Resources from within a portfolio:

1. From within a Portfolio, click on the **Toggle Resource List** icon (). The Resource List icon will appear on the side of the portfolio. There will also be an icon.



2. Move the mouse over either the icon to view the Resource Library and a Messages field to show the Resource Library and Portfolio Messages. The Resource Library window contains a list of Resources that relate specifically to the portfolio.





Note: Once users click on the Toggle Resource, they can click on the top bar of the Resource Library window and drag it where they would like. Once users have dragged the window where they would like it, they release the click from the icon. Click on the icon or outside the box to close the pop-up window. If users click on the 508 icon, they will not be able to drag the window. Instead, the Resource Library will appear to the right in a locked position. Click on the 508 icon again to close the window. This will show both the Resource Library and 508 icons once again.

3. Click on a **Resource Title** to open the resource in a separate browser window. The browser window can be resized and kept open as users continue to review the portfolio data.

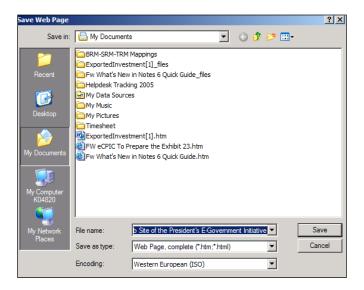


- 4. From the address bar in the new window, highlight the **Name** of the file.
- 5. Click on **File**.
- 6. Select **Save As**.



A File download or Save Webpage screen will appear:



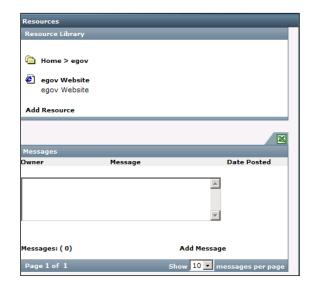


- 7. Select the location that to save the file and Name the file.
- 8. Click **Save** to save the document.

#### 3) Add an Investment or a Portfolio Resource

With the "Create" Right for the Resource Library, users will be able to add Resources to the Resource Library of an Investment and a Portfolio.

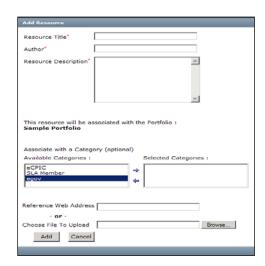
- 1. From within an investment or a portfolio for which users would like to add a resource, click on the **Toggle Resource List** icon (). The Resource List icon will appear on the side of the investment or portfolio. There will also be the
- 2. Mouse over either icon to view the Resource Library and a Messages box to show the Resource Library and Investment Messages. The Resource Library window contains a list of Resources that relate specifically to the investment or portfolio.





Note: Once users click on the Toggle Resource, they can click on the top bar of the Resource Library window and drag it where they would like. Once users have dragged the window where they would like it, they release the click from the icon. Click on the icon or outside the box to close the pop-up window. If users click on the 508 icon, they will not be able to drag the window. Instead, the Resource Library will appear to the right in a locked position. Click on the 508 icon again to close the window. This will show both the Resource Library and 508 icons once again.

3. In the Resource Library window, click **Add Resource**. The Add Resource form will appear:



- 4. In the Add Resource form, enter the Title, Author, and Description.
- 5. If there are Resources Categories available, users will see them listed in the 'Available Category' box. Users can associate the Resource with a category by highlighting the specific category and clicking the arrow to move it to the 'Selected Category' box.

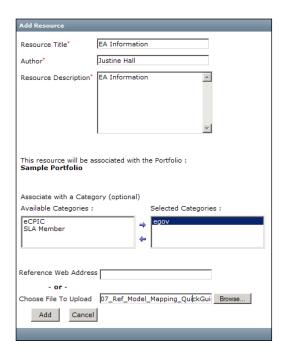
To remove a category from the 'Selected Category', highlight the category and click on the arrow to move it back in the 'Available Category' box.

Note: Holding 'Shift' while selecting categories will highlight multiple categories at one time in the order which they are listed. Holding 'Ctrl' while selecting names, will allow users to highlight a category and select other categories that may not be in order.

- 6. If adding a Web link, enter the address in the 'Reference Web Address' field. (Don't forget to add the http://to the beginning of the link)
- 7. If adding a document, click **Browse** and navigate to find the appropriate file.







8. After all information is complete, click **Add**. The Resource will now be associated with the investment or portfolio and any Category specified.





## 9 Appendix A: OMB E-Gov and Line of Business Initiatives

E-Gov or LoB Initiative	<u>Acronym</u>	Managing Partner Agency	Includes:	UII ending (3-digit Agency Code precedes this ending)
Benefits.Gov		Labor		999990020
Budget Formulation and Execution LoB	BFELoB	Education		999993200
Budget Formulation and Execution Manager	BFEM	Treasury		999990254
Disaster Assistance		DHS		999994100
Disaster Management		DHS		999990130
E-Rulemaking		EPA		999990060
Federal Asset Sales		GSA		999990080
Federal Health Architecture LoB	FHALoB	HHS		999991400
Financial Management LoB	FMLoB	Treasury	Former GMLoB	999991100
Geospatial LoB	GeoLoB	Interior		999993100
Grants.Gov		HHS		999990160
Human Resources LoB	HRLoB	OPM		999991200
Information Systems Security LoB	ISSLoB	DHS		999992100
Integrated Award Environment	IAE	GSA	Former IAE-Loans & Grants	999990230
Performance Management LoB	PMLoB	GSA		999990900
Recreation.Gov		USDA		999990010
Security, Suitability, and Credentialing LoB	SSCLoB	OPM	New UII ending assigned for FY17 process.	999991250
USA Services		GSA		999990040
USAJOBS	USAJOBS	ОРМ	Former RecruitOnestop	999991218